Network Disclosure Announcement #347

Public Notice of Network Change(s), pursuant to CFR 47, subsections 51.325 - 51.335. Owest Communications Internet address: http://www.gwest.com/disclosures.

Central Office - Automatic Call Distribution (CO-ACD) Management Information System (MIS) Host to Remote Terminal Interface - Report Partner UPDATE 5/17/97

Original Disclosure Date: September 12, 1995

Revision to Network Disclosure #274

This announcement adds a new location to U S WEST's deployment list shown below where the Report Partner - Host Computer to Remote Terminal Interface will be available. The new location is Olympia - Whitehall in Washington. No other changes have been made to this disclosure. The content has been reiterated as this document completely replaces Network Disclosure #274.

Summary:

In conjunction with U S WEST's CO-ACD Management Information System (MIS) interface for the Nortel DMS100/200 switch this interface provides a second option making the CO-ACD host computer U S WEST's responsibility. The interface described is between the U S WEST host and the customer owned remote terminal. This interface allows customers the flexibility to access real time MIS information from their remote terminals and other Call Center activity such as, report management, load management and banner/reader board capabilities.

Locations And Timing of Deployment:

*Available from the following DMS 100/200 wire centers in Arizona, Minnesota, Oregon, *Utah and Washington as of 6/30/97:

Wire Center	CLLI Center	<u>Deployment</u> <u>Date</u>
* ARIZONA * Phoenix Main * Phoenix North	PHNXAZMADS1 PHNXAZNODS2	6/30/97 6/30/97
MINNESOTA Minneapolis Downtown St. Paul Market	MPLSMNDTDS2 STPLMNMKDS1	Deployed Deployed
* OREGON * Portland Atlantic * Portland Capitol	PTLDOR12DSO PTLDOR69DSO	6/30/97 6/30/97
UTAH Salt Lake City - Main	SLCKUTMADS0	
WASHINGTON Olympia - Whitehall * Spokane Riverside Seattle Main	OLYMWA02DS1 SPKNWA01DS0 STTLWA06DS6	Deployed 6/30/97 Deployed

Additional deployment will be announced at a later date.

Pricing:

* The remote terminal interface will be provided under tariff for Arizona, Minnesota, Oregon, Utah and Washington.

=Interface Requirements:

The host to remote terminal interface specifications are contained in the following Perimeter Technologies Inc. document:

VU-ACD/100 Remote Terminal Interface Specification, Part Number 40379-01

This document can be obtained by contacting:

Perimeter Technologies, Inc. Attention: Order Processing 540 N. Commercial Street Manchester, NH 03101-1146 or call 603-645-1616

Price: \$50.00

Additional Information:

Any customer premises equipment vendor/manufacturer wanting to offer products or services in conjunction with this interface may contact:

Mr. W. J. Cogswell U S WEST Communications Business and Government Services 1420 5th Avenue, 14th Floor Seattle, Washington 98101 or call 206-224-1113