MANAGED MICROSOFT® SQL DATABASE

HOSTING SERVICES

The Microsoft SQL Server (MS-SQL) database is a comprehensive and integrated data management and analysis software application that enables the reliable management of mission-critical information. By giving businesses greater insight into their business data, MS-SQL allows them to achieve faster results and achieve significant competitive advantage. But managing an SQL implementation can be time-consuming and costly. To relieve businesses of the day-to-day burden of administrating their SQL server environment and infrastructure, CenturyLink Business offers comprehensive and expertly managed MS-SQL database services to businesses for a predictable fee that significantly lowers total cost of ownership (TCO) of the application.

As a recognized leader in the delivery of mission-critical applications, CenturyLink is uniquely positioned to meet the needs of businesses that require secure, reliable access to their database applications. CenturyLink Managed MS-SQL services are managed by a team of Microsoft certified CenturyLink engineers who are experts in deploying and managing MS-SQL databases hosted on an infrastructure that can scale easily to meet customer demands. Our key differentiator? Experience. CenturyLink delivers fully managed server, operating systems and application solutions to more than 5,000 enterprise customers. These solutions are hosted within our state-of-the-art data center facilities connected to CenturyLink's Application Transport Network (ATN), an MPLS network designed to optimize application performance. This robust, global infrastructure is complemented by customer support teams that monitor each MS-SQL database and proactively notify customers of performance-impacting events.

MANAGEMENT MADE SIMPLE

CenturyLink understands that businesses need real-time visibility into their MS-SQL environment to ensure optimized database performance, monitor usage trends for capacity planning and troubleshoot any issues that should arise. With this in mind, CenturyLink has built a powerful web-enabled tool that delivers this precise, real-time visibility so businesses can manage their MS-SQL database environment easily and effectively.

CENTURYLINK DELIVERS

- Procurement and management of MS-SQL software licenses (with options for licensing via CenturyLink)
- Installation of MS-SQL software
- Configuration of MS-SQL database instances
- Monitoring of MS-SQL database (36 monitors)
- Proactive alert notification to customer technical contacts
- Ongoing maintenance and support for the environment
- Backups of MS-SQL databases
- Premium database services through the CenturyLink Professional Services team

AVAILABLE FEATURES

- SQL Database Mirroring
- Read-only Access to Mirror
- Database Snapshots
- Veritas Net Back-Up
- Clustering
- Analysis Services
- Reporting Services
- Integration Services

CenturyLink Business

SavvisStation provides customers with:

- Detailed application views of MS-SQL
- Segmented data file space
- CPU/IO within the database
- Cache hits
- Transaction trending rates
- Top five transactions

For more information about CenturyLink Business, visit www.centurylink.com/enterprise.