



MANAGED ORACLE® DATABASE

HOSTING SERVICES

Execution of key business initiatives, the ability to compete in ever-changing markets and meeting shifting customer demands dominate the agendas of all business managers. You need to focus on those issues, not worry about software infrastructure and maintenance issues. By offering an integrated array of software maintenance, database management and IT infrastructure management services, CenturyLink Business allows you to do just that.

CenturyLink is a recognized IT Infrastructure leader in the delivery of mission-critical hosted as well as managed services and applications. CenturyLink is uniquely positioned to meet the needs of businesses that require enhanced security and reliable access to their database applications. Our comprehensive Managed Oracle Database service is available for a predictable fee that significantly lowers your total cost of ownership (TCO).

CenturyLink's Certified Oracle Database Administrators are highly skilled specialists in deploying and managing managed applications, such as Oracle databases, that can scale easily to meet customer demands. You can feel secure that CenturyLink professionals are fully trained and certified to provide the services and capabilities you require on a 24/7 basis.

These solutions are hosted within CenturyLink's state-of-the-art data center facilities connected to CenturyLink's Application Transport Network (ATN), an MPLS network designed to optimize application performance. This robust, global infrastructure is complemented by customer support teams that monitor each Oracle database and proactively notify customers of performance-impacting events.

AVAILABLE ENHANCEMENTS*

- Backup and recovery
 - Configuration of non-CenturyLink monitoring
 - Non-standard backup/restore/recovery procedures
- Management
 - Major release software upgrade
 - Installation of additional Oracle Software
- Management of advanced security options

For more information about CenturyLink Business, visit www.centurylink.com/enterprise.

MANAGED ORACLE SERVER FEATURES

- Procure and manage Oracle software licenses
- Install Oracle software
- Configure Oracle database instances
- Monitor Oracle database alarms
- Proactively trigger alert notifications to customer technical contacts
- Provide ongoing maintenance and support for the environment
- Perform backups of Oracle databases
- Deliver premium database services through the CenturyLink professional services team

