PORTFOLIO OVERVIEW

IT Consulting and Implementation Services

Helping IT Transform the Way Business Innovates and Operates
IT Consulting and Implementation Services

IT is moving from the back office to the boardroom, helping transform the way business innovates and operates. Technology must now enable innovative processes and systems — all while still supporting day-to-day operations including security, end-user applications, data analytics, and much more.

CenturyLink® IT Consulting and Implementation services offers end-to-end IT capabilities, including strategy, planning, design, implementation and ongoing management of your applications or infrastructure — including support for hybrid IT models across on-premise, third-party and CenturyLink data centers.

CenturyLink can help with any part of — or all — your IT needs, including working with your current vendors to provide a customized experience that will suit your unique needs.
Why Choose IT Consulting and Implementation Services?

IT services and infrastructures are growing in complexity, as is the need for IT to be a business asset, not just overhead.

To make this transformation, IT must fill any gaps they may have in skill sets, resources, and processes and methodologies.

A proven provider can help fill these gaps through the entire technology lifecycle. This unique vantage point allows an organization and the partner to truly see the big picture when it comes to meeting needs, allowing businesses to empower innovation, improve agility, lower costs through increased efficiencies, and ultimately build a competitive advantage in the marketplace.
Why CenturyLink?

Unlike traditional IT consulting firms that play an advisory role, CenturyLink offers deep, hands-on expertise with proven best-practices built on thousands of client and internal engagements. Not only can we make recommendations, we can validate them with our own experience and implement them as well.

The comprehensive nature of our portfolio means you can count on CenturyLink for full-lifecycle support. This allows us to truly partner with you on transformative IT evolutions that align better with your business needs as they change.

We understand the "big picture" — from strategy, planning, design, and implementation and all the way through ongoing management of applications or infrastructure — as well as the infrastructure itself if you choose, including colocation, cloud, hosting, network and security.

Just as importantly, we don’t require that you use our infrastructure and will only recommend this approach if it’s right for your organization.

Value

CTL's comprehensive portfolio of infrastructure and IT services provide IT solutions tailored uniquely to your business needs — maximizing performance and aligning to your cost, time-to-market, and performance requirements. Predictable and flexible cost models, plus proven on-time and on-budget delivery maximize your IT investments.

Experience

Leverage proven best practices, built from thousands of client and internal engagements, as well as a pool of personnel with hands-on IT experience and thousands of certifications, from help desk resources to IT architects. Plus ITIL certifications demonstrate process maturity and our continued commitment to quality and excellence.

Agility

CenturyLink delivers an integrated, global infrastructure and IT services offering that gives you the flexibility to adapt to changing business demands. We are steadfast in our commitment to deliver insights and designs that improve your agility and competitive advantage.

Improve business performance

CenturyLink Consulting and Implementation Services can help accelerate your business performance by simplifying IT for you.

Organization: We will bridge any skill set gaps you may have

Proven Best-Practices: Honed over hundreds of IT program deployments, we know how to get things done efficiently, without compromising quality

Application and Infrastructure Environments: Increase efficiencies with data center consolidation, application rationalization, disaster recovery, managed security, QA testing and more

Day-to-Day Tasks: Our managed offerings, including infrastructure & application management, security, and more can relieve your IT teams of these burdens
We’ll help your competitive edge by giving you room to innovate. With added efficiencies and decreased day-to-day management tasks, your IT organizations can focus on strategic business needs.

We’ll also recommend and implement solutions that will help you innovate based directly on your business goals. Our extensive experience and expertise across many technologies, processes and procedures means we have a true big-picture view that will help you move forward in the marketplace.

**What does CenturyLink IT Consulting and Implementation offer?**

**Strategic & Systems Consulting:** CIO strategy services that enable agility, optimize costs, and transform IT organizations into strategic enablers for business. Transform IT into a strategic enabler for business, with:
- CIO Strategy
- Systems Consulting
- Application Consulting
- Business Continuity / Disaster Recovery

**Application Development & Management:** Full Software Development Life Cycle (SDLC) application services — design, deployment, and management — for Commercial-off-the-Shelf (COTS) and custom developed applications. Shorten application development cycles while improving service levels with:
- Advisory Services
- Implementation
- Maintenance

**Data & Analytics:** Put your data to work to drive strategic and tactical decision-making, using our Analyze-Visualize-Monetize™ methodology. Recognized in CIOReview’s 2014 Most Promising Big Data Companies list, we offer:
- Decision Sciences
- Big Data
- Business Intelligence
Security: Complete assessments, security program architecture and design, deployment, and management services across networks, applications, devices, and the cloud. As one of only two approved providers of Enhanced Cyber Security services to Federal government and critical infrastructure companies, our offering includes:
- Strategy, Risk & Compliance
- Network & Application Security
- Identity & Access Management
- Data Security

Design & Transition: Single-vendor convenience with expert knowledge of CenturyLink data centers, plus customer premise and 3rd party data centers — for colocation, managed hosting, and cloud:
- Assessments
- Server-based Migration
- Equipment Relocation to a CenturyLink data center

Disaster Recovery: Comprehensive DR service offering — design, deploy, test — that is customizable to business needs. Protect against unplanned outages, with:
- Business Impact Analysis
- DR Readiness
- DR Design & Implementation
- DR Test Planning & Support

Quality Assurance & Testing: Centralized testing capabilities with mature, automated processes across the entire SDLC. Improve your test economics with:
- Hosting/Cloud Migration Testing
- Performance Testing
- Automation Testing (Sanity, Regression)
- Test Environment Management

Infrastructure & Application Management: Comprehensive management and support resources for any infrastructure technology across the globe. Reduce Costs, improve service levels and mitigate risk, with:
- Enterprise Management
- End-user Computing
- Remote Infrastructure Management
- Application Management

Cloud: End-to-end, hands-on support for all your Cloud infrastructure, application, and SaaS needs — across design, deployment, and management. Deploy the right cloud solution with the greatest ROI for business innovation, with:
- Readiness Assessment
- Development, Integration, Migration
- Packaged Software
- Cloud Application Development

Service Management: Available for CenturyLink data centers, service management provides a named team of business and technology advisors that offer proactive strategic advice, planning, and execution assistance:
- Adaptive Help Desk
- Roles: Client Service Partner, Client Technology Advisor, Technical Service Engineer, Technical Operations Manager, and Security Account Manager
About CenturyLink Business

CenturyLink, Inc. is the third largest telecommunications company in the United States. Headquartered in Monroe, LA, CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America’s largest corporations. CenturyLink Business delivers innovative private and public networking and managed services for global businesses on virtual, dedicated and colocation platforms. It is a global leader in data and voice networks, cloud infrastructure and hosted IT solutions for enterprise business customers.

For more information visit www.centurylink.com/enterprise.

Rely on our global resources for any of your IT needs.
- 300+ L1 Helpdesk Resources
- 800+ Test Resources
- 500+ Compute Specialist
- 200+ Storage Specialist
- 1000+ Network Specialist
- 200+ IT Architects
- 1000s of Certifications