

## **NC-CenturyLink Internet Basics PROGRAM APPLICATION**

### Please Read All Instructions Before Completing

Date:

Please fill in all information as completely as possible. The information on this application is strictly confidential and will only be used to verify your eligibility for the CenturyLink Internet Basics program and service. Once you have completed and signed this form please mail or fax the form and copies of supporting documents as instructed at the bottom of the second page. Once your form and supporting documentation is received, CenturyLink will contact you regarding your eligibility and to complete your order if approved. Original documents will not be returned.

Telephone Number or existing Account #	First Name		Middle Initial	Last Name		
Address/Apartment #			City		State	Zip code
Social Security Number of Applicat	nt	Cell or can be reached ph	one number	Best time fo	or us to reach y	rou to complete your order
Current email address				Do you have (YES/NO)	e an Active hon	ne security system?

#### PLEASE CHECK programs in which you currently participate and attach a copy of eligibility documentation:

Federal Public Housing Assistance / Section 8	Additional eligibility criteria may apply to residents of federally recognized tribal lands
Supplemental Nutrition Assistance Program (SNAP)	Supplemental Security Income (SSI)
Medicaid	Work First Family Assistance
Low Income Home Energy Assistance Program (LIHEAP)	

#### Please provide the following:

- 1. Signed and completed CenturyLink Internet Basics program application and supporting documents for #2 below.
- 2. If you are qualifying under a program, provide a copy of a program identification card or other social service agency documentation showing current participation for each program checked above.



# CenturyLink Internet Basics Program Service Order Form- Please check the boxes below to select your HSI service and equipment in either column.

your HSI servic	e and equipment in e	either column.			
No, I do not want to purchase a Net Book computer			Yes, I would like to purchase a Net Book computer		
1 Year Term Commitment			2 Year Term Commitment		
(Minimum commitment required)			(Minimum commitment required for net book computer purchase)		
Net Book computer not available for purchase with the one year			Net Book Computer Purchase		
Term commitment		\$150.00			
Deuterlas		Deuter Durchase	Beuten Leese		Deuter Durchese
Router Lea		Router Purchase	Router Lease		Router Purchase
\$6.99/month* \$99.99**			\$6.99/month		\$99.99**
*Router lease rate will be discounted to \$0.00 on your bill for the first 12				discounted to \$0.00 on yo	
months of service. In the 13 <sup>th</sup> month, the lease rate will return to the rate listed above. **Customers that purchase routers will be charged a \$14.99 shipping			months of service. In the 13 <sup>th</sup> month, the lease rate will return to the rate listed above. **Customers that purchase routers will be charged a \$14.99 shipping		
above. "Customers that purchase routers will be charged a \$14.99 shipping and handling fee for that router.			and handling fee for that router.		
HSI speeds				HSI speeds	
All speeds may not be available in all areas			All spe	eds may not be available in	all areas
up to 1.5 M	up to 3M	4M up to 10M	up to 1.5 M	up to 3M	4M up to 10M
\$9.95/month 1 <sup>st</sup> year	r* \$14.95/month 1 <sup>st</sup> year*	\$19.95/month 1 <sup>st</sup> year*	\$9.95/month 1 <sup>st</sup> year*	\$14.95/month 1 <sup>st</sup> year*	\$19.95/month 1 <sup>st</sup> year*
	first year, prices increase to the up to 3M=\$19.95/month 4			year, prices increase to th	ne following: M up to 10M=\$24.95/month
	t additional broadband recov			ditional broadband recove	
Rec	quired Fees (One Time	charge):		red Fees (One Time	
Self	Basic Tech	Networking Tech	Self	Basic Tech	Networking Tech
Install	Install	Install	Install	Install	Install
No charge	\$59.99	\$99.99	No Charge	\$59.99	\$99.99
Basic Tech Install is fo	or one computer. Networking	Tech Install is up to 5.	Basic Tech Install is for o	ne computer. Networking	Tech Install is up to 5.
	or one computer, Networking			ne computer, Networking	
	or one computer, Networking		HSI Activation Fee.		\$14.95
HSI Activation Fe	96	\$14.95	HSI Activation Fee.	and handling fee	\$14.95 \$14.99
HSI Activation Fe *Both one and two year customers may keep the	e CenturyLink Internet Bas	rated \$200 Early Termination Fe sics program for a maximum of 5	HSI Activation Fee Net book shipping a e that is applied if customer d is years after service activation	and handling fee isconnects before the end o a provided customer still qua	\$14.95 \$14.99 f their term. Qualifying lifies during that time. Prices
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DISCLAIMER – Individuals that qualify for the HSI discount program based on eligibility, may experience service limitations. Speed and availability of service are not guaranteed. CenturyLink high speed internet service requires the use of a compatible modem or router.

To place your order for HSI, please fill out this form and mail or FAX this completed application and copies of required supporting documents to(Original documents are not returned):

CenturyLink Data Services Or Fax to 1-866-810-7530 555 Lake Border Drive Apopka, FL 32703

For answers to questions concerning this program, Please call CenturyLink at 1-800-257-3212



**CenturyLink Internet Basics PROGRAM APPLICATION COPY** 

Please keep for your records

No, I do not want to purchase a Net Book computer	Yes, I would like to purchase a Net Book computer		
1 Year Term Commitment	2 Year Term Commitment		
(Minimum commitment required)	(Minimum commitment required for net book computer purchase)		
Net Book computer not available for purchase with the one year	Net Book Computer Purchase		
Term commitment	\$150.00		
Router Lease Router Purchase	Deuter Lease		
	Router LeaseRouter Purchase\$6.99/month*\$99.99**		
\$6.99/month* \$99.99**	\$6.99/montn" \$99.99"		
*Router lease rate will be discounted to \$0.00 on your bill for the first 12	*Router lease rate will be discounted to \$0.00 on your bill for the first 12		
months of service. In the 13 <sup>th</sup> month, the lease rate will return to the rate listed	months of service. In the 13 <sup>th</sup> month, the lease rate will return to the rate listed		
above. **Customers that purchase routers will be charged a \$14.99 ship and handling fee for that router.	above. **Customers that purchase routers will be charged a \$14.99 ship and handling fee for that router.		
HSI speeds	HSI speeds		
All speeds may not be available in all areas	All speeds may not be available in all areas		
up to 1.5 M up to 3M 4M up to 10M	up to 1.5 M up to 3M 4M up to 10M		
\$9.95/month 1 <sup>st</sup> year* \$14.95/month 1 <sup>st</sup> year* \$19.95/month 1 <sup>st</sup> year*	\$9.95/month 1 <sup>st</sup> year* \$14.95/month 1 <sup>st</sup> year* \$19.95/month 1 <sup>st</sup> year*		
After first year, prices increase to the following:	After first year, prices increase to the following:		
1.5M= \$14.95/month up to 3M=\$19.95/month 4M up to 10M=\$24.95/month *Prices do not reflect additional broadband recovery fee of \$1.99/month	1.5M= \$14.95/month up to 3M=\$19.95/month 4M up to 10M=\$24.95/month *Prices do not reflect additional broadband recovery fee of \$1.99/month		
Required Fees (One Time charge):	Required Fees (One Time charge):		
Self Basic Tech Networking Tech	Self Basic Tech Networking Tech		
Install Install Install No Charge \$59.99 \$99.99	Install Install Install		
No Charge \$59.99 \$99.99	No Charge \$59.99 \$99.99		
Basic Tech Install is for one computer, Networking Tech Install is up to 5.	Basic Tech Install is for one computer, Networking Tech Install is up to 5.		
HSI Activation Fee\$14.95	HSI Activation Fee\$14.95		
1101 Activation 1 ee			
	Net book shipping and Handling fee\$14.99		
*Both one and two year term commitments have a prorated \$200 Early Termination Fe			
customers may keep the Century Link Internet Basics program for a maximum of	e that is applied if customer disconnects before the end of their term. Qualifying		
	e that is applied if customer disconnects before the end of their term. Qualifying 55 years after service activation provided customer still qualifies during that time. Prices II fees, and Required fees, in some areas, may be less. The first bill will include charges		
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