

CENTURYLINK PRISM TV ENTRY PROGRAM APPLICATION

Please Read All Instructions *Before* Completing

Thank you for applying for the CenturyLink Prism TV Entry Program ("Program"). Please review the five steps below and complete the requested information as thoroughly as possible. The information you provide on this application will be held in strict confidence and will only be used to verify your eligibility for the Program. After completing and signing the application, please mail or fax the application and copies of supporting documents required for eligibility. CenturyLink may contact you regarding your eligibility and/or completion of your service order. **Original documents will not be returned.**

Step 1 - Customer Information

Please fill in all customer information completely:

| | | | | | |
|-------------------------------------|--|-----------------------|--|---|---|
| Applicant First Name | | Middle Initial | | Last Name | |
| Applicant Address/Apartment# | | | City | | State |
| SSN# for Applicant | | | Telephone Number (Home or Mobile) | | Best day and time to contact applicant |
| Applicant Email Address | | | | Number of People in Household (required when qualifying under income criteria) | |

Step 2 - Qualification Section

Please review all two options listed below. In order to qualify for the Program, you or your household must be eligible or currently participating in one of these:

Option 1 One of the following seven Federal programs in which you or your household currently participate; or

| | |
|---|---|
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) or Section 8 | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program | <input type="checkbox"/> Medicaid |
| <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP) | <input type="checkbox"/> Temporary Assistance for Needy Families (TANF) |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) Formerly Known As Food Stamps | |

Option 2 If qualifying under Income, see Income Guidelines below. If you do not participate in any of the Federal programs in Option 1 above, you are eligible for CenturyLink Prism TV Entry Program if your annual household income is at or below the amounts shown below depending on the size of your household. Please also indicate the size of your household by checking the appropriate box in the first column:

| Check the box next to the number of members in the household | IF YOUR TOTAL YEARLY HOUSEHOLD INCOME IS AT OR BELOW THE AMOUNTS SHOWN: | Federal Income Guideline |
|--|---|-------------------------------|
| | Number in household | 135% of Federal Poverty Level |
| 1 <input type="checkbox"/> 6 <input type="checkbox"/> 11 <input type="checkbox"/> 16 <input type="checkbox"/> | 1 | \$16,281 |
| 2 <input type="checkbox"/> 7 <input type="checkbox"/> 12 <input type="checkbox"/> 17 <input type="checkbox"/> | 2 | \$21,924 |
| 3 <input type="checkbox"/> 8 <input type="checkbox"/> 13 <input type="checkbox"/> 18 <input type="checkbox"/> | 3 | \$27,567 |
| 4 <input type="checkbox"/> 9 <input type="checkbox"/> 14 <input type="checkbox"/> 19 <input type="checkbox"/> | 4 | \$33,210 |
| 5 <input type="checkbox"/> 10 <input type="checkbox"/> 15 <input type="checkbox"/> 20 <input type="checkbox"/> | 5 | \$38,853 |
| | For each additional household member add | \$5,643 |

Household Income \$ _____

Step 3 - Service Order Form

Please check the boxes below to select your Prism Programming Package and Add-ons

| Prism TV—Select a TV Programming Package | | | | |
|--|---|---|--|---|
| <p>Premium</p> <p>Includes Whole-Home DVR, HD (where available), over 320 channels + HBO, Showtime, Starz, & Cinemax</p> <p>\$139.99/month</p> <p>Requires 12 month contract. An additional \$9.99/mo. set-top box fee and equipment fee will apply. Excludes taxes, fees and surcharges.*</p> <p style="text-align: center;"><input type="checkbox"/></p> | <p>Preferred</p> <p>Includes Whole-Home DVR, HD (where available), over 290 channels + Showtime & Starz</p> <p>\$104.99/month</p> <p>Requires 12 month contract. An additional \$9.99/mo. set-top box fee and equipment fee will apply. Excludes taxes, fees and surcharges.*</p> <p style="text-align: center;"><input type="checkbox"/></p> | <p>Complete</p> <p>Includes Whole Home DVR, HD (where available) and over 190 channels</p> <p>\$89.99/month</p> <p>Requires 12 month contract. An additional \$9.99/mo. set-top box fee and equipment fee will apply. Excludes taxes, fees and surcharges.*</p> <p style="text-align: center;"><input type="checkbox"/></p> | <p>Essential</p> <p>Includes Whole-Home DVR, HD (where available) and over 140 channels</p> <p>\$84.99/month</p> <p>Requires 12 month contract. An additional \$9.99/mo. set-top box fee and equipment fee will apply. Excludes taxes, fees and surcharges.*</p> <p style="text-align: center;"><input type="checkbox"/></p> | <p>Basic</p> <p>over 20 channels</p> <p>\$24.99/month</p> <p>Requires 12 month contract. An additional \$9.99/mo. set-top box fee and equipment fee will apply. Excludes taxes, fees and surcharges.*</p> <p style="text-align: center;"><input type="checkbox"/></p> |
| <p>Price points include the Program discount. TV is available as a standalone product or bundled with other CenturyLink services.</p> | | | | |
| Prism TV Add-ons—Select additional services | | | | |
| <p>Whole Home DVR</p> <p>\$9.99/month</p> <p>Included with Premium, Preferred, Complete and Essential Packages</p> <p style="text-align: center;"><input type="checkbox"/></p> | | <p>Additional Set-Top Boxes</p> <p>\$9.99/month</p> <p>Per Set-Top Box</p> <p style="text-align: center;"><input type="checkbox"/></p> | | |
| <p>*Depending on services you select, these CenturyLink surcharges apply: Internet/Broadband Cost Recovery Fee; Prism Local Broadcast Surcharge; Prism Sports Network Surcharge; Non-Telecom Services Surcharge; and additional surcharges. These are neither taxes nor required by law, but set by CenturyLink and may change. Additional taxes and fees will apply and appear on your monthly bill. For information about taxes, fees and surcharges, visit www.centurylink.com/feesandtaxes; rates subject to change.</p> <p>Service is not available everywhere. Rates are available to eligible, residential customers only. After 12 months, the standard monthly rate for Prism will apply. A CenturyLink-provided set-top box ("STB") required to view TV. If customer elects to add a second or more STB, \$9.99/mo./STB fee (standard or wireless) will apply. CenturyLink provided modem required for Prism; lease (\$9.99/mo. fee) or a one-time purchase (\$99.99) option available (S&H applies). An early termination fee of up to \$20, multiplied by the number of months remaining in customer's then-current term commitment, if customer terminates Prism service before the end of the applicable term commitment (up to \$240 max.), will apply. Depending on your location, promotional discounts may not apply to first partial month of service. Rate excludes taxes, fees and surcharges which are based on standard, not promotional, rate. Credit approval and deposit may be required. Customer must remain in good standing and offer terminates if customer changes their account in any manner. Rates, packages and programming are subject to change without notice. Additional restrictions may apply. CenturyLink may change, cancel, or substitute offers and services, or vary them by service area, at its sole discretion without notice. All products and services listed are governed by tariffs, terms of service, or terms and conditions posted at centurylink.com. Prism: Local channel availability varies by market. Of the 4 video streams per customer residence, customer's location will determine both HD availability and the maximum number of HD video streams (between 0 and 4) a customer can view and record in HD at any one time (remaining streams will be standard definition) regardless of the number of STBs in the household. Additional charges will apply for additional programming packages, movie channel subscriptions (except for certain movie subscriptions included in Prism Preferred or Premium packages), Pay Per View movies and events, On Demand purchases, and premium services/subscriptions for all plans. CenturyLink-issued equipment and professional installation are required. Professional installation provided at no additional charge for standard install; other fees may apply for abnormal situations. Included equipment will vary and be determined by Prism package selected. Equipment Return Policy (30 days after service disconnect; applicable charges for unreturned/damaged equipment) applies; see Prism terms and conditions at centurylink.com. Wireless Set-Top Box (WSTB) – A \$9.99 monthly recurring fee per WSTB will apply for all Prism Packages; limit 3 per household. A one-time \$49.95 surcharge will apply to a second and third WSTB requested. Range is limited; power and connection to tv required. Additional restrictions may apply.</p> | | | | |

Eligible customers may participate in the Program provided they remain eligible. The first bill will include charges for the first full month of service billed in advance, prorated charges for basic service from the date of installation to bill date, and one-time charges for equipment purchases. Services and features may not be available everywhere and are not guaranteed. CenturyLink Prism TV service requires the use of a CenturyLink provided modem, set-top box, and additional equipment.

Step 4 - Confirmation Page

PLEASE READ AND SIGN THE FOLLOWING:

By signing below, I certify under penalty of perjury that 1) the information contained within this application and accompanying documents are true and correct; 2) the Prism TV service for which I am applying for the discount will be billed in my name; 3) the address listed is my primary place of residence, not a second home or a business; 4) I understand and agree that my household can only receive one Prism TV discount in total even if my household has more than one Prism TV account; 5) the number of people in my household as stated above (when qualifying under income criteria) is true and correct; and 6.) I currently do not have Prism TV with CenturyLink and have not for the last 90 days.

I authorize CenturyLink or its duly appointed representative to access any records required to verify my statements herein and to confirm my continued eligibility for this Program. I also authorize social service agency representatives to discuss with and/or provide information to CenturyLink verifying my participation in benefit programs that qualify me for this Program. If approved for this Program, I authorize CenturyLink or its appointed representative to contact me to gather additional information on my experience with the CenturyLink Prism TV Entry program. If approved for this Program, I also authorize CenturyLink to perform a credit check as part of establishing service. I understand that completion of this application does not constitute immediate approval for the CenturyLink Low Income Prism TV Assistance program.

I agree to notify CenturyLink when I no longer participate in any of the above qualifying public assistance programs or when there has been a change in the size or income level of my household. I am aware that CenturyLink may require a yearly re-approval process to ensure continued eligibility for this program and I could be discontinued from the CenturyLink Prism TV Entry program at the time I no longer am eligible. I am aware that I am allowed to have the CenturyLink Prism TV Entry program discount only once and it cannot be re-applied for if it is taken off my account or I discontinue service for any reason. I am aware that I can stay on the CenturyLink Prism TV Entry program after activation of service providing I meet the qualification requirements continually and keep the account in good standing. I certify under penalty of perjury the above information and attached documentation is true and that I and no one else are receiving benefits at this address for Prism TV service.

By signing below, I acknowledge that providing fraudulent documentation in order to receive assistance is punishable by law.

Applicant Signature: _____

Date: _____

Step 5 - Submit Application

Confirm all required information above has been filled in completely and a copy of all supporting documents required for the program you checked above are also included prior to faxing or mailing application.

Note: If using income to prove eligibility for the CenturyLink Prism TV Entry program, **please provide a copy of one of the following as proof when submitting application:**

- Last year's Federal or State Income Tax Return
- Current Annual Income Statement from Employer
- Paycheck Stubs for most recent three consecutive months
- Social Security Statement of Benefits
- Veteran's Administration Statement of Benefits
- Retirement or Pension Statement of Benefits
- Unemployment or Worker's Compensation Statement of Benefits
- Letter of Participation in General Assistance
- Divorce Decree or Child Support Documentation

To submit your application for CenturyLink Prism TV Entry Program application, please mail or FAX this completed application and copies of required supporting documents to (Original Documents are not returned):

**CenturyLink Data Services
555 Lake Border Drive
Apopka, FL 32703
Or Fax to 1-866-810-7530**

**For answers to questions concerning this program,
please call CenturyLink at 866-541-3330.**