

CenturyLink Centrex Prime

A powerful and flexible suite of advanced communication services

Centrex Prime® is a suite of advanced, central office-based data and voice communications services. It is a powerful and flexible solution that can serve as your primary communications system or as a cost-effective addition to your private branch exchange (PBX). Centrex Prime fully incorporates digital technology into its platform allowing you to use it for virtually any communications task—from analog phone service to a 129Kbps digital connection for Internet connectivity.

With Centrex Prime, all the necessary hardware and software reside at a CenturyLink™ central office, providing space and energy resource flexibility. Using Centrex Prime, you can focus on your business while CenturyLink focuses on your communications needs.

Description

Centrex Prime service is a managed, switched business communications service furnishing connections between a central office-based switching system and your network interface. With Centrex Prime you can tailor a system to your specific needs without paying for unnecessary features and functions. Centrex Prime includes analog, or ISDN, station lines. The arrangements of these station lines will vary depending on the number of connections, desired technology, available technology, operating limitations and miscellaneous facility terminations.

Standard features

Centrex Prime comes with 60 standard features:

- Caller ID name and number
- Call forwarding – don't answer, busy, variable
- Call waiting
- Direct inward dialing
- Distinctive ring/distinctive call waiting
- GUI feature management – moves, adds and changes
- Hunting
- Intrasystem calling
- Last number redial
- Line restrictions
- Message waiting
- Outgoing trunk queuing
- Speed calling
- Station message detail recording

Optional features

There are 50 optional features available with Centrex Prime including:

- Automatic route selection

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- Custom local area signaling services (CLASS) features – call trace, selective call forwarding, selective call rejection
- Direct inward system access (DISA)
- Electronic key station service
- Private facility terminations – paging, DS-1, ISDN-PRI
- Uniform call distribution

Benefits

- Cost efficiencies – both up-front, capital and operational cost efficiencies, plus you can use your existing telephone sets
- Speed and power – supplementary ISDN service for fast Internet connections and data and voice integration
- Flexibility – extends the life of your existing equipment and adds voice and data features
- Versatility – build virtual key systems, share ISDN lines and explore multimedia applications

How it works

Centrex Prime delivers telecommunications via the CenturyLink digital, Class 5 central office switching system, which runs on advanced network connections to your business premises. The CenturyLink central offices are access controlled for security and engineered with redundant switching components. Back-up power provides 99.999% availability.

You connect to Centrex Prime using customer premises equipment (CPE) that allows for single-line, multi-line and attendant console applications. (CPE may be purchased through CenturyLink or other providers.)

CenturyLink uses secure and redundantly-engineered application server arrangements to provide customer management capabilities for moves, adds and changes as well as call management.

Why CenturyLink?

- We offer an extensive portfolio of traditional and cutting edge communications services, and we help enterprises like yours unify voice and data communications on a single, cost-effective network
- Our networks deliver the flexibility and features that enterprises want and the network reliability that you need

Centrex Prime provides enterprises with worldwide access to phone systems from virtually anywhere, without the expense of new wiring or premises equipment.

Other CenturyLink products

In addition to Centrex Prime, we offer an array of products to meet your networking needs, including:

- Long Distance
- Toll Free
- Conferencing
- Interaction Routing

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