

Hosted Unified Communication Service

Cost Effectively Maintain and Upgrade Disparate Networks

- CenturyLink Hosted Unified Communication Services (HUCS) provides the ability to integrate legacy TDM telephony and data networking so you can migrate at your own pace.
- Consolidating networks provides cost savings through efficiency because it's easier to manage and support on a daily basis.
- HUCS increases the speed of feature deployment to the desktop by standardizing and automating everyday tasks such as provisioning users on a system or network.
- Enables self-management of systems by using a web-based portal to add and remove users in real-time.
- Provides the ability to modify user feature sets and allows those users to determine which sites are assigned to performing specific tasks.



WHAT IS HUCS?

With HUCS, organizations receive a next-generation hosted Voice over IP (VoIP) and MPLS data architecture that is scalable, feature-rich, highly customizable and cost effective. HUCS provides the ability to integrate legacy TDM telephony and data networking solutions that can be fully migrated based on the organization's needs and priorities. This effectively creates a common environment with the ability to bring all sites, legacy or IP, on-net allowing for a gradual migration to an IP-based, fully-integrated HUCS solution.

Organizations can migrate at their own pace, without affecting day-to-day operations.

WHY UNIFY?

CenturyLink delivers an industry leading, certified platform inclusive of the necessary equipment, systems and management. This provides a flexible, scalable, customizable and cost effective solution. HUCS supplies the tools necessary for organizations to migrate at their own pace and the security to ensure that it is done without affecting day-to-day operations. It also increases the speed of feature deployment to the desktop by standardizing and automating everyday tasks such as provisioning users on the system. This frees up highly technical staff to work on strategic initiatives related to their platform.



HOW IT WORKS

CenturyLink HUCS consists of a hosted OSS (Operations Support System), a collection of UC applications and the CenturyLink® IP WAN Network. The OSS handles the provisioning of the solution and controls every interaction between every element in HUCS anywhere in the CenturyLink cloud or on the customer premises. In essence, the OSS is providing a world class, certified system that acts as a scripting engine to simplify the integration of HUCS for the organization.

The application suite is integrated and used to provide a wide range of services. Applications work in conjunction to supply organizations with design options for their unique set of circumstances as well as configuration options that include multi-tenancy, dedicated systems and/or the integration of legacy systems.

WHY CENTURYLINK

Comprehensive - One-stop Unified Communications shop, providing a single point of contact for issues or questions related to HUCS

Experience - Currently running over 2.5 billion minutes of use per month of VoIP traffic across the CenturyLink network—one of the largest, most sophisticated networks in the world

Service - Fully managed service solution, sized and configured to meet your business needs by our expert design teams and award winning service reps

Stability - Reliable and dependable technology solutions, to ensure consistent performance that your business relies on

OTHER AVAILABLE PRODUCTS

CenturyLink Managed VoIP

CenturyLink Unify™ Bundle

Managed IP Communications

CenturyLink Integrated Access Packages

FEATURES

- Scalable
- Customizable, template driven management
- Cost effective implementation
- Partnership with certified third party vendors
- Integration with legacy systems and gradual migration to full HUCS solution over time
- Industry-leading service level agreements (SLAs)



BENEFITS

- Ease of management eliminates the need for specialized staff
- Simplifies a complex solution to allow organizations to keep up with rapid technology advances
- Provides E-Rate eligibility for specific parts of HUCS (CenturyLink will assist you with prioritizing the eligible funding requirements)
- Reduces operational and deployment costs by allowing for easy integration with legacy systems and a gradual migration to the complete HUCS solution
- Supports multi-tenancy, allowing HUCS to provide a customized set of services to other corporate entities, divisions, sites, etc.
- Expand your operations inexpensively by leveraging existing equipment for new locations
- Provides robust QoS to prioritize time-sensitive traffic such as voice, email and video

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