

CenturyLink™ Managed VoIP Bundle

Expand your office and connect from any Internet connection

Benefits

- **Compatibility** – take advantage of advanced VoIP capabilities without an expensive overhaul to your current system and leave the network management to CenturyLink
- **Control** – use our web-based portal to manage your voice, data and office features to meet real-time business needs and respond to your customers quickly and effectively
- **Multi-feature functionality** – receive a network-based solution that delivers feature functionality with fast Internet access
- **Customer service** – quality of service backed by service level agreements (SLAs) and 24/7/365 technical support
- **Economy** – receive savings when you consolidate voice, data and Internet services into a single, managed solution

Consolidate voice (local and domestic long distance), Internet and data onto a powerful, managed platform

The Managed VoIP Bundle is a simple solution that can be tailored to suit your business needs. It helps maximize all of your business opportunities by connecting you with your customers efficiently from virtually any Internet connection. CenturyLink provides the platform and technical expertise so that you get cutting-edge functionality without the expense or headache of overhauling your current system. This comprehensive bundle provides speeds from DS1 to 8xDS1, so you have the bandwidth to add features or expand the system based on your needs.

The Managed VoIP Bundle enables you to bring remote and branch offices, teleworkers and employees who travel together into a seamless virtual environment with all of the efficiencies you'd expect in a single office including:

- Voice calls over an Internet connection using VoIP
- Calls routed to other employees
- Voicemail messages retrieved and forwarded over the Internet
- Shared Line/Bridge Line Appearances¹ functionality allows calls placed on hold on one phone to be retrieved on another with up to 10 groups and with a suggested maximum of up to 6 phones, with a maximum of 16 phones, per tenant
- Includes common PBX features like voicemail, 3-way calling, call transfer and hunt groups
- Call Fork¹ enabling 1 telephone number to ring on up to 6 phones so that calls get answered quickly
- Simple 4-digit dialing within and between locations that reside on a single tenant²

Contact your CenturyLink Representative today
for sample pricing for other port types and bandwidth options.



Services not available everywhere. Business customers only. CenturyLink may change or cancel services or substitute similar services at its sole discretion without notice. Offer, plans, and stated rates are subject to change and may vary by service area. An early cancellation charge will apply in the amount of 100% times the monthly recurring charges (MRC) remaining in the first year plus 75% times the MRCs remaining in the second year plus 50% times the MRCs remaining in the third year plus the amount of any applicable non-recurring charges waived and any installation and construction charges incurred by CenturyLink to install the service. © 2012 CenturyLink, Inc. All Rights Reserved. Availability of CenturyLink services varies. Check availability at: [HTTP://qwest.centurylink.com/legal/docs/availability.pdf](http://qwest.centurylink.com/legal/docs/availability.pdf). Not to be distributed or reproduced by anyone other than CenturyLink entities and CenturyLink Channel Alliance members. SS090849 01/12

Features

- 6–200 Managed VoIP Office enhanced seats per location and up to 500 across all locations
- Unlimited local and on-net calling and up to 10,000 minutes per month of off-net, domestic Long Distance and Toll Free Service³
- Internet access at speeds from DS1 up to 8xDS1
- Internet (public), Private or Enhanced Ports
- Installation of loop and equipment⁴
- Office enhanced seats also include: Microsoft® Outlook Integration
- Basic office administrator training
- Online administrator portal to manage users
- End-user portal to customize features such as find me/follow me, contact management, voicemail preferences and much more
- 24/7 customer service phone support
- Options of Cisco® SPA 509G 12-line IP Phone, Cisco SPA 508G 8-line IP phone, Polycom Soundpoint 550 4-line IP Phone, or Polycom Soundpoint 650 6-line Phone
- ADTRAN® NetVanta 1335 multi-function IP router with 24-port switch, router and firewall⁶
- Template-based firewall on the router/switch⁷
- Site-to-site virtual private network (VPN) capability on the router/switch⁸
- 24/7 router support with 4-hour response time (where available)
- Next business day replacement for IP handsets

Starting at \$635 per month with a 36-month agreement

Offer valid through May 31, 2012 for new Managed VoIP Bundles. Pricing shown is for bundle with DS1 Internet port, NV1335 router and 6 seats with \$150 local loop availability. Bundles with Enhanced and Private Ports are available for an additional charge. Off-net and international long distance, directory assistance and directory listing charges are additional. Price excludes taxes, surcharges and other fees. Return of rental equipment is required upon contract termination.

1A single telephone number cannot be in a Call Fork arrangement and a bridged line arrangement at the same time.

2-digit dialing is unavailable between locations on different tenants

3Quantity of off-net minutes waived (from 2,000 to 10,000) depends on number of seats ordered per account. Additional per-minute charges apply for off-net domestic long-distance and toll-free minutes over the quantity waived and for international long-distance minutes. Offer valid through May 31, 2012.

4Installation includes a single site visit by a CenturyLink technician. Time and material charges apply for additional site visits.

5Outlook Integration is limited to storage capacity of 200 contacts and is only available with certain versions of Outlook.

6Also available: ADTRAN NetVanta 4305 multi-function IP router with power over Ethernet (PoE), which is available with a minimum quantity of 49 seats ADTRAN NetVantaST 1234 and 1238 with PoE switch supports increments of 25 seats up to 200 per site.

7Up to 10 firewall or VPN configuration changes per year are included at no additional charge.

8 Includes a maximum of 11 sites in a hub-and-spoke configuration (1 hub and 10 spokes)

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