

**Section 1194.22 Web-based Internet information and applications -  
Incident Response Service (INRS) - Detail  
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	[REDACTED]	[REDACTED]
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	[REDACTED]	[REDACTED]
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	[REDACTED]	[REDACTED]
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	[REDACTED]	[REDACTED]
(e) Redundant text links shall be provided for each active region of a server-side image map.	[REDACTED]	[REDACTED]







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(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	[REDACTED]	[REDACTED]
(g) Row and column headers shall be identified for data tables.	[REDACTED]	[REDACTED]
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	[REDACTED]	[REDACTED]
(i) Frames shall be titled with text that facilitates frame identification and navigation	[REDACTED]	[REDACTED]
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	[REDACTED]	[REDACTED]

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Criteria	Supporting Features	Remarks and explanations
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p align="center">████████</p>	<p align="center">████████████████████ ████████████████████ ████████████████████</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p align="center">██████████████████</p>	<p align="center">████████████████████████████████ ████████████████████████████████</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).</p>	<p align="center">████████</p>	<p align="center">████████████████████████████████ ████████████████████████████████</p>

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Criteria	Supporting Features	Remarks and explanations
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>		
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>		
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>		

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.



**1194.31 Functional performance criteria - Incident Response Service (INRS)**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.		
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.		

**1194.41 Information, documentation, and support  
Incident Response Service (INRS)**

The standards also address access to all information, documentation, and support provided to end users (e.g., Federal employees) of covered technologies. This includes user guides, installation guides for end-user installable devices, and customer support and technical support communications. Such information must be available in alternate formats upon request at no additional charge. Alternate formats or methods of communication, can include Braille, cassette recordings, large print, electronic text, Internet postings, TTY access, and captioning and audio description for video materials.

<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	█	█
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	█	█
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	█	█