

**DRAFT**

**Attachment 4**  
**CUSTOMER SUPPORT**  
**Policies and Procedures**

**Qwest Government Services, Inc.**  
4250 North Fairfax Drive  
Arlington, VA 22203

**March 5, 2007**

**Revision 0**

## CUSTOMER SUPPORT POLICIES AND PROCEDURES

### REVISION HISTORY

Revision Number	Revision Date	Revision Description	Revised by

## CUSTOMER SUPPORT (C.3.2.2.1.4 (d))

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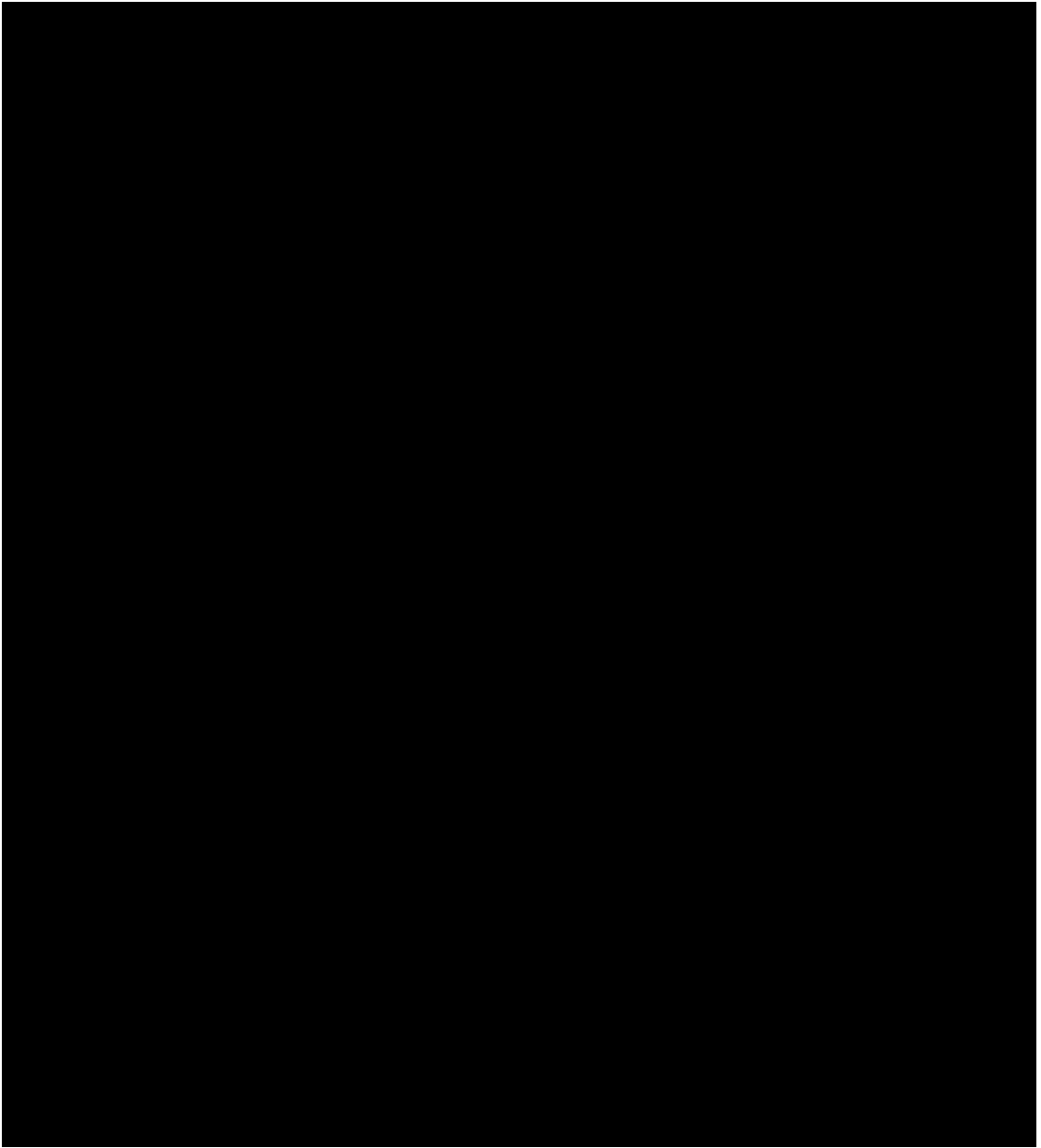
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**Attachment 5**  
**ACCOUNT MANAGEMENT**  
**Policies and Procedures**

**Qwest Government Services, Inc.**  
4250 North Fairfax Drive  
Arlington, VA 22203

**March 5, 2007**

**Revision 0**

## ACCOUNT MANAGEMENT POLICIES AND PROCEDURES

### REVISION HISTORY

Revision Number	Revision Date	Revision Description	Revised by

## ACCOUNT MANAGEMENT (C.3.2.2.1.4 (e))

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**Attachment 6**  
**ORDER PROCESSING AND**  
**FULLFILLMENT**

**Policies and Procedures**

**Qwest Government Services, Inc.**  
4250 North Fairfax Drive  
Arlington, VA 22203

**March 5, 2007**

**Revision 0**

## ORDER PROCESSING AND FULFILLMENT POLICIES AND PROCEDURES

### REVISION HISTORY

Revision Number	Revision Date	Revision Description	Revised by

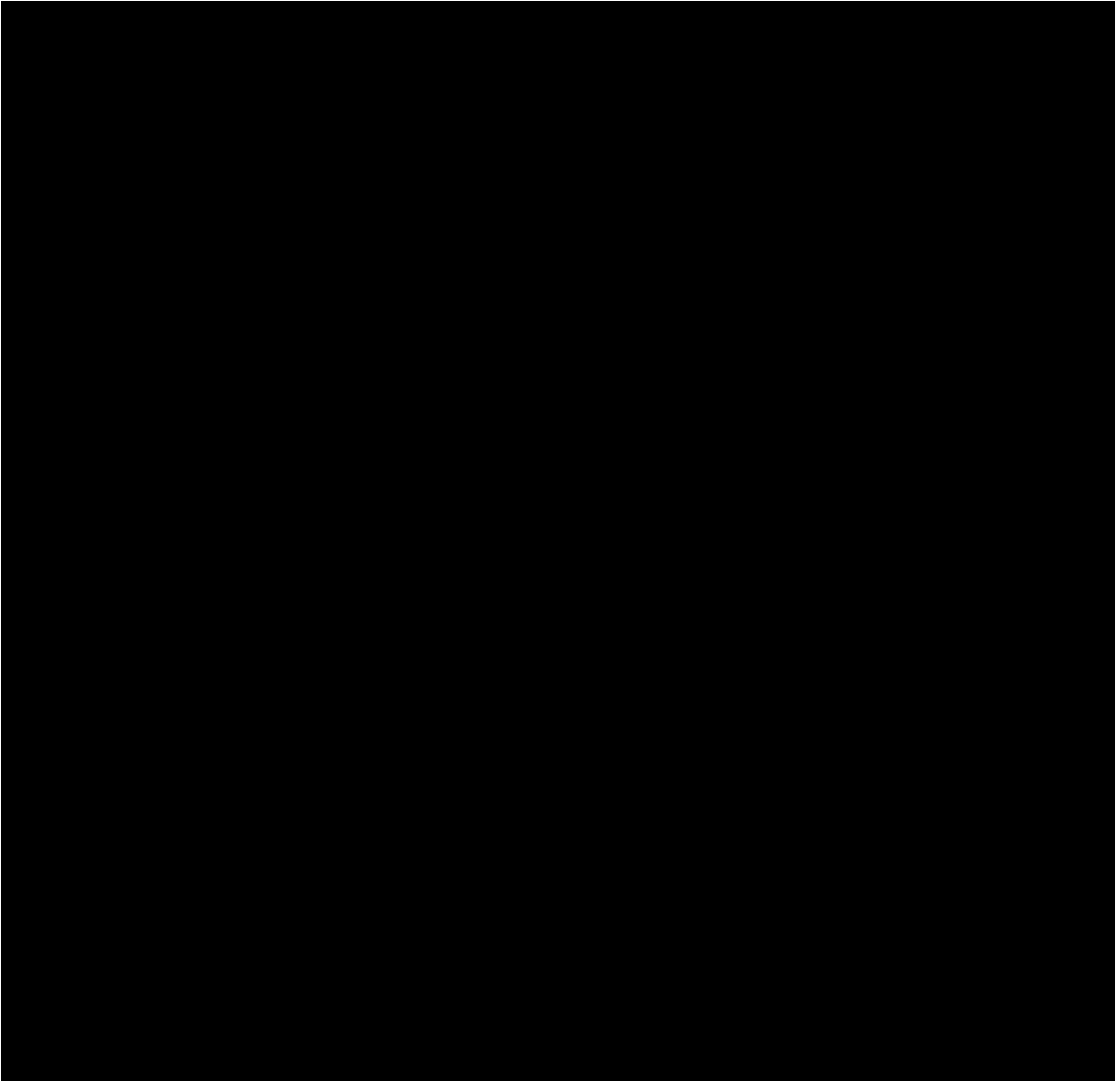


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**Attachment 7**  
**TRAINING DEVELOPMENT AND**  
**DELIVERY**

**Policies and Procedures**

**Qwest Government Services, Inc.**  
4250 North Fairfax Drive  
Arlington, VA 22203

**March 5, 2007**

**Revision 0**

## TRAINING POLICIES AND PROCEDURES

### REVISION HISTORY

Revision Number	Revision Date	Revision Description	Revised by

## TRAINING (C.3.2.2.1.4(g))

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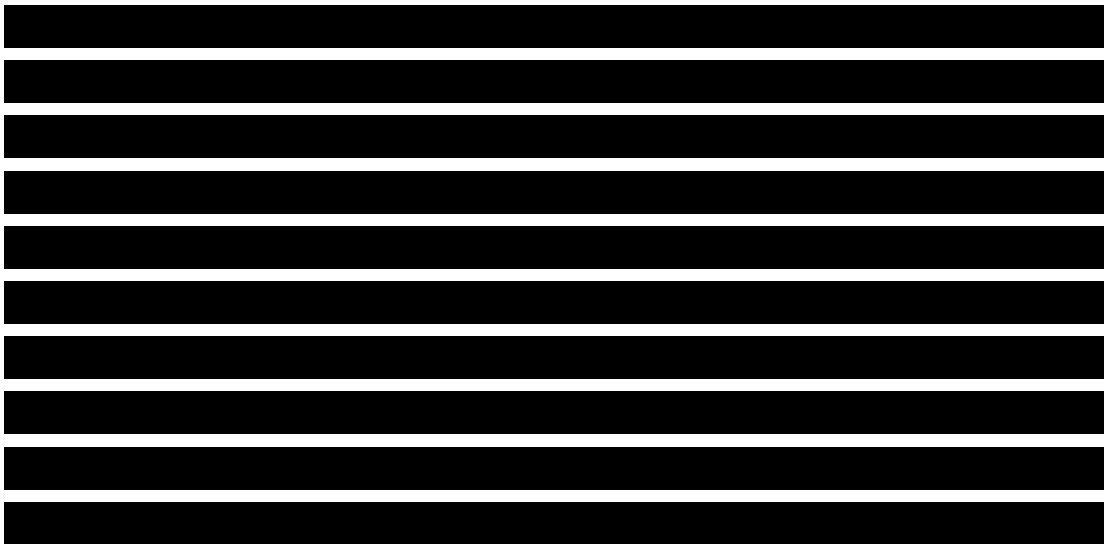
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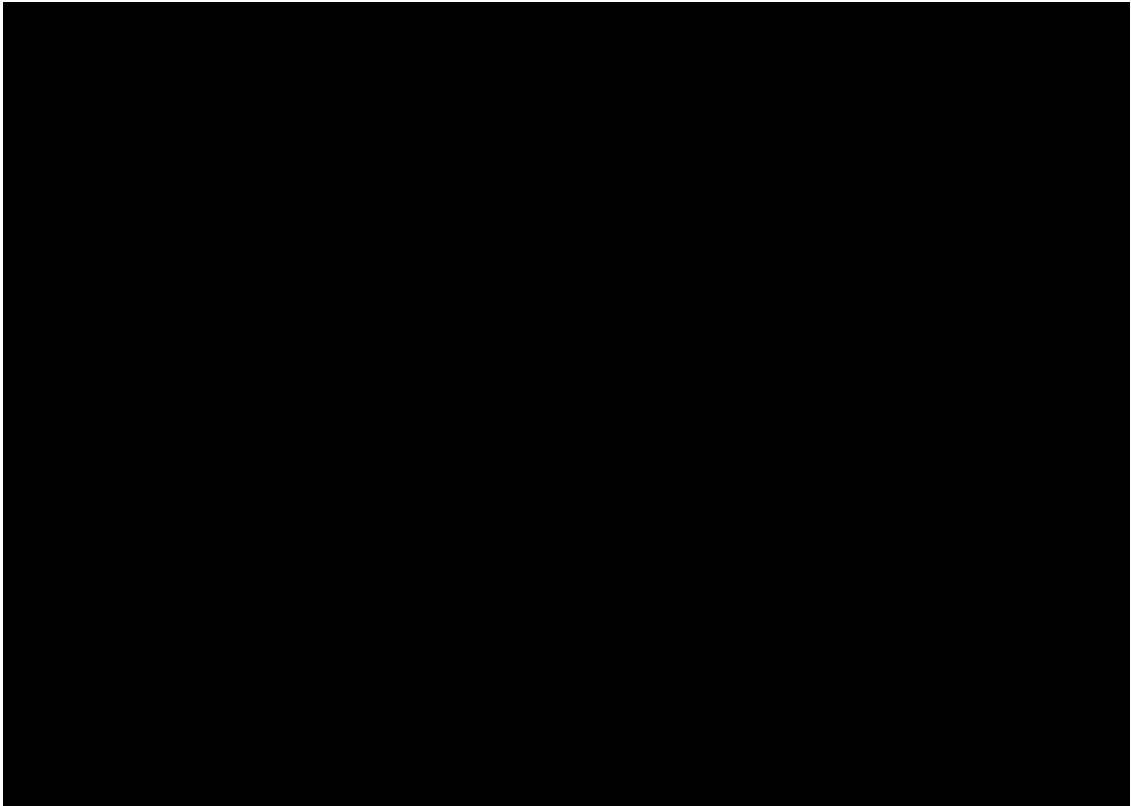
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