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Attachment 4

CUSTOMER SUPPORT
Policies and Procedures

Qwest Government Services, Inc.
4250 North Fairfax Drive
Arlington, VA 22203

March 5, 2007

Revision 0


CUSTOMER SUPPORT POLICIES AND PROCEDURES

REVISION HISTORY

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CUSTOMER SUPPORT (C.3.2.2.1.4 (d))
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Attachment 5
ACCOUNT MANAGEMENT

Policies and Procedures

Qwest Government Services, Inc.
4250 North Fairfax Drive
Arlington, VA 22203

March 5, 2007

Revision 0
ACCOUNT MANAGEMENT
POLICIES AND PROCEDURES

REVISION HISTORY

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ACCOUNT MANAGEMENT (C.3.2.2.1.4 (e))

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Attachment 6

ORDER PROCESSING AND FULLFILLMENT

Policies and Procedures

Qwest Government Services, Inc.
4250 North Fairfax Drive
Arlington, VA 22203

March 5, 2007

Revision 0
ORDER PROCESSING AND FULFILLMENT
POLICIES AND PROCEDURES

REVISION HISTORY

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ORDER PROCESSING AND FULFILLMENT (C.3.2.2.1.4(f))
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Networx Enterprise Proposal
for Internet Protocol (IP)-Based Services

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Attachment 7

TRAINING DEVELOPMENT AND DELIVERY

Policies and Procedures

Qwest Government Services, Inc.
4250 North Fairfax Drive
Arlington, VA 22203

March 5, 2007

Revision 0
## TRAINING
### POLICIES AND PROCEDURES

## REVISION HISTORY

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TRAINING (C.3.2.2.1.4(g))
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Networx Enterprise Proposal
for Internet Protocol (IP)-Based Services

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