CenturyLink Video Teleconferencing Service Networx Service Overview

Extend your virtual reach—cost effectively

CenturyLink's Video Teleconferencing Services (VTS) use proven network architecture assets to deliver reliable, easy-to-use, end-to-end global video teleconferencing solutions for your Agency. CenturyLink's VTS deliver superior value, combining the right people, processes and technology; to allow your Agency to reduce travel while increasing collaboration and productivity. CenturyLink is a global leader in conferencing, with more than nine years' experience in providing video teleconferencing products and service delivery.

Features

CenturyLink's VTS provide an extensive list of features, including but not limited to those highlighted below:

- Attended Service Upon your Agency's request, CenturyLink will provide a VTS attendant to monitor and help
 coordinate the call. Connecting into the video call, the attendant performs greetings and introductions and verifies
 proper conference operations, including changes to video layouts, playing media and adding/dropping sites ondemand.
- <u>Certification</u> CenturyLink will supply your Agency with video site profile forms to gather all necessary information to certify your Agency's individual locations. CenturyLink will register and provision the video sites in our database and schedule a certification test for the sites.
- <u>Coding Conversion (Transcoding</u>) CenturyLink's robust network and gateways allow easy connection to varying end-points and technologies into the same video teleconference. CenturyLink is compliant with the FTR 1080 standard and will support required compression algorithms.
- Rate Adaptation

 CenturyLink's video solution offers true transcoding, allowing Agencies with differing speeds and
 capabilities to participate in conferences at their highest transmission rate possible, without dropping all locations to
 the lowest speed capable system in the conference.
- <u>Security</u> Sensitive but Unclassified (SBU) CenturyLink's VTS incorporate security provisions in our bridging and call production facilities to protect your Agency's and CenturyLink's priority/sensitive data. CenturyLink's VTS are compliant with the capabilities described in the FTR 1080 recommendation.

Benefits

- Flexible Conference Services CenturyLink operates mixed-protocol VTS configurations including IP, private line and ISDN-based terminations 7x24x365. This allows your Agency to leverage equipment while expanding its footprint with new transport services and service enabling devices.
- Web-enabled VTS Management CenturyLink provides full Agency access to this data through the CenturyLink Control Networx Portal.
- Remote Equipment Monitoring CenturyLink proactively monitors the technology elements that support videoconferencing to determine when devices become inoperable or incapable of supporting the application.

Geographic Availability

CenturyLink's VTS are available both domestically and internationally.

Contact your CenturyLink Representative today!

Visit GSANetworx.com and click on "Locate your Account Manager".

Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx (866-472-6389) Email: federal@CenturyLink.com



How it Works

CenturyLink's VTS are fully featured, offering multiple Network Operation Centers (NOCs) with redundant connections to provide maximum reliability and availability. Each NOC supporting CenturyLink's VTS is equipped with state-of-the-art video and audio bridges from leading vendors to enable CenturyLink to provide the widest possible range of VTS services and features to your Agency. CenturyLink's VTS are fully compatible and will integrate with all transport network services and protocols, such as Internet Protocol, Asynchronous Transfer Mode, Frame Relay, Private Line, Premises-Based IP Virtual Private Network, Voice over IP, Broadband Wireless and Synchronous Optical Network.

Why Buy from CenturyLink?

- CenturyLink provides bridging and technical support for more than 40,000+ video teleconferences a year
- CenturyLink has a combined 200+ years of government Agency video solutions experience.
- CenturyLink has been developing video management products and services for more than nine years
- Leading VTS equipment vendors come to CenturyLink to evaluate and test their new equipment and software releases

Other Products Available from CenturyLink

In addition to Video Teleconferencing Services, CenturyLink has an array of other Services to meet your Agency's conferencing needs, including Web Conferencing Services and Audio Conferencing Services.

Contract Vehicle

Networx Universal & Enterprise

An overview of CenturyLink's contract is available on the CenturyLink Networx Website at http://www.gsanetworx.com



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