

CenturyLink Web Conferencing Service

Networkx Service Overview

Extend your virtual reach—cost effectively

CenturyLink's Web Conferencing Services (WCS) are complementary to CenturyLink's Audio Conferencing Services. CenturyLink's WCS integrate comprehensive audio meeting management with a complete set of Web conferencing features. This combination provides to Agencies the ability for individuals and groups to participate in activities they otherwise would be unable to attend due to a variety of conflicts. And this will help your Agency increase productivity and reduce travel costs.

Features

CenturyLink's Web Conferencing Services provide an extensive list of features, including but not limited to the following:

- Streaming Audio – Participants can listen to the audio portion of the conference via their computer in synch with the presentation. Audio streaming participants can communicate with the host and other participants via chat, and the meeting host can reach as many as 300 participants simultaneously.
- Streaming Video – Participants can watch the video portion of the conference via their computer. As with streaming audio, video streaming participants can communicate with the host and other participants via chat, and the meeting host can reach as many as 300 participants simultaneously.
- Web-Based Presentation Replay Recording – Offers replay (playback) capabilities. If the host chooses to record the meeting, then all participants are informed that the meeting will be recorded. Within two hours of the end of the call, the recorded file will appear in the meeting host's archived files and can be retrieved on the Web. Moderators can choose to have CenturyLink host the archived file for 30 days.

Benefits

- Dedicated Customer Service - CenturyLink provides a human contact for your agency with a 24x7x365 help desk staffed with reservationists.
- Network Security - Your Agency determines the level of security needed on each call, and has the ability to lock calls as it deems necessary.
- Document Sharing – An on-demand, high impact and visually interactive platform takes your Agency's meetings to another level of effectiveness (e.g., sharing a desktop application or hosting a PowerPoint Presentation).

How it works

CenturyLink's Web Conferencing Services deploy the latest conferencing technology, incorporating a multi-server, distributed and highly scalable architecture. WCS participant access is supported using a standard Web browser. This technology is hosted in several CenturyLink data centers worldwide. Application sharing features allow participants to collaborate via document sharing, file transfers, Web surfing, electronic whiteboards, text chat and interactive question/answer sessions. CenturyLink's WCS are available both domestically and non-domestically with service levels equal to or greater than 99.7% availability.

Why buy from CenturyLink?

- CenturyLink provides over 60,000 ports of teleconferencing capacity, and thus has the bandwidth to support and grow with your Agency's needs.
- CenturyLink provides live, interactive and customized training, either individually or to a group.
- CenturyLink has powerful online management tools for instant, on-demand conferencing.

Contact your CenturyLink Representative today!

Visit GSANetworkx.com and click on "Locate your Account Manager".
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx
(866-472-6389) Email: federal@CenturyLink.com



Other products available from CenturyLink

In addition to Web Conferencing Services, CenturyLink has an array of other Services to meet your Agency's conferencing needs, including Audio Conferencing Services and Video Teleconference Services.

Contract Vehicle

Networx Universal & Enterprise

- An overview of CenturyLink's contract is available on the CenturyLink Networx Website at <http://www.gsanetworx.com>

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