

CENTURYLINK QCC HOSTED VOIP SERVICE RATE SHEET

1. Optional Features and Other Charges.

Component	MRC/Rate	NRC
Hunt Groups (per Hunt Group) ¹	\$0.95	N/A
Voicemail Only Seat- 911 calls cannot be made from a voice mail only seat.	\$5.95	N/A
Voicemail for Group Features (per Group)	\$5.95	N/A
Voicemail Transcription (per Seat)	\$2.95	N/A
Auto Attendant (per Auto Attendant) ²	\$4.95	N/A
Anywhere TNs (per TN) ³	\$4.95	N/A
Receptionist Web Console (per console) ⁴	\$19.95	N/A
Contact Center - Basic	\$0.95	N/A
Contact Center - Standard/Agent	\$3.95	N/A
Contact Center - Premium/Agent	\$6.95	N/A
Contact Center - Supervisor	\$9.95	N/A
Webex Soft Phone Only	\$0.00	N/A
Webex Basic Collaboration	\$5.95	N/A
Webex Standard Collaboration	\$9.95	N/A
Webex Premium Collaboration	\$19.95	N/A
Standard IP Failover (per Circuit)	\$9.95	N/A
Secure SIP (Encryption)	\$2.95	N/A
Available TNs (new and ported) (per Available TN) ⁵ <i>An available TN is an unallocated TN that Customer retains in a pool for later use.</i>	\$0.18	N/A
Call Recording – Basic	\$9.95	N/A
Call Recording – Standard	\$12.95	N/A
Call Recording – Premium	\$24.95	N/A
Basic business white page listing (MRC per listing) ⁶	\$1.95	N/A
Directory Assistance (per call)	N/A	\$1.99
International Off-Net Calls (per minute)	For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date prior to 6/22/15 the follow rates apply: http://qwest.centurylink.com/legal/ildctaexp/STANDARD/v4.doc For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date of 6/22/15 to 10/31/19 the follow rates apply: http://www.centurylink.com/small-business/products/voip/contracts/voip_ild.xls For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date of 10/31/19 until 8/1/21: http://www.centurylink.com/legal/2019/VoIP_ILDRatesv1.pdf For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date of after 8/1/21 the follow rates apply: http://www.centurylink.com/legal/2021/VoIP_ILDRatesv1.pdf	
Tech Dispatch (up to 4 hours per dispatch) ⁷	N/A	\$450
Extended Wiring NRC (per circuit) (if provided by CenturyLink) ⁸	N/A	\$276
PAC/VPAC (per product account) ⁹	N/A	\$15

¹ For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 1/24/22, the effective MRC Rate is \$4.95 and NRC is \$10.00.
² For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 1/24/22, the effective MRC Rate is \$14.95 and NRC is \$10.00.
³ For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 1/24/22, the effective MRC Rate is \$21.95 and NRC is \$10.00.
⁴ For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 1/24/22, the effective MRC Rate is \$49.00.
⁵ The Available TN MRC applies to any TNs over the initial TNs included with the Hosted VoIP seats. For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 2/11/19, the effective rate is \$0.25.
⁶ Customer will be charged \$1.95 per month for each white page listing. Purchase of a white page listing will include a yellow page listing at no additional charge for Qwest Corporation, d/b/a CenturyLink QC In-Region locations only. "In-Region" means CenturyLink QC's 14-state local service territory.
⁷ A technician dispatch will support Hosted VoIP change order to add additional Seats and Devices, repair dispatch for assistance with troubleshooting or equipment swap. Technician is available for up to 4 hours per dispatch with additional dispatch charges required for engagements exceeding the 4 hour time period. Technician dispatch is not available to assist with customer provided devices, customer network (router, switch, wireless access point etc.) infrastructure or telecom closet cable plant punch down or patching.
⁸ CenturyLink will automatically include Extended Wiring on all new installation orders at the charge appearing in the pricing table. The charge applies to each circuit requiring Extended Wiring. (For example, if Customer orders a 2XDS1 circuit, the Extended Wiring charge will be 2 x \$276, or \$552.) CenturyLink will determine whether Extended Wiring is required at Customer premises at the time of installation. If not required, a supplemental order will be placed to remove this charge. If the Extended Wiring NRC was billed to Customer when no Extended Wiring was required, Customer will be entitled to a credit for the Extended Wiring NRC charged.
⁹ Per product account means per CenturyLink IQ Networking port or primary host location.

2. Hosted VoIP Service Domestic Outbound Off-Net LD and Domestic Inbound 8XX Pricing ("LD/TF Pricing") (Promo Code:

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IQSIPHVFRMOU). CenturyLink will waive per minute charges for minutes of usage for domestic outbound LD Off-Net Calls each month per product account. Additionally, if Customer purchases domestic inbound 8XX Service from CenturyLink for use with the Service product account, the charges for those domestic inbound 8XX minutes are rated as described below. "MOU" as used herein means minutes of use. For domestic outbound long distance Off-Net and domestic inbound 8XX MOUs that exceed the MOUs will bill to the Customer each month at the per minute rate shown in the table. If Customer does not use the entire applicable Tier MOU per month limit, waived MOU in a given month, the unused minutes may not be carried over to the following month. SIP Trunk Basic Sessions are not eligible for waived MOU but will receive the \$0.03 per minute rate. International Off-Net Calls and international inbound 8XX calls are not eligible for LD/TF Pricing. CenturyLink reserves the right to modify or eliminate the LD/TF Pricing for Service after the Initial Term is completed. Additional per minute charges apply to each Off-Net Call leg of a conference call.

2.1 Current LD/TF Pricing Structure.

Tier	Number of CenturyLink IQ SIP Trunk Standard/Enterprise/Premium Enterprise Sessions Per Product Account Promo: IQSIPULDOFF ¹	MOU Waived/Month For That Product Account (For Domestic Outbound Off-Net LD Only) ²	Domestic Outbound Off-Net LD Per Minute Rate for Additional Minutes of Use ^{3,4}	Domestic Inbound 8XX Per Minute Rate for Minutes of Use
1	1- 250 Sessions	Unlimited	N/A	\$.011
2	251+ Sessions	250,000	\$.01	\$.011

¹ If customer has both IQ SIP Sessions and Hosted VoIP Seats, then the number of IQ SIP Sessions will be used for determining the number of outbound MOU's waived.

² For an Agreement or Amendment adding SIP Trunk Service with an Effective Date before 7/1/21, the number of MOU Waived/Month is listed in Section 2.2 below. CenturyLink reserves the right to withdraw this offer if use is greater than 5,000 minutes per seat eligible for long distance calling.

³ For an Agreement or Amendment adding SIP Trunk Service or Hosted VoIP Service with an Effective Date before 2/11/19, the effective rate is \$0.03 and is based on session and seat tiers listed in Section 2.2 below; for Effective Date on or after 2/11/19 and before 7/1/21, the effective rate is \$.019 and is based on session and seat tiers listed in Section 2.2 below.

⁴ This offer includes zero rated calls to Mexico and Canada.

Tier	Number of Hosted VoIP Seats Per Product Account Promo: HVULDOFF ¹	MOU Waived/Month For That Product Account (For Domestic Outbound Off-Net LD Only) ²	Domestic Inbound 8XX Per Minute Rate for Minutes of Use
1	1+ Seats	Unlimited	\$.011

¹ If customer has both IQ SIP Sessions and Hosted VoIP Seats, then the number of IQ SIP Sessions will be used for determining the number of outbound MOU's waived.

² For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 7/1/21, the number of MOU Waived/Month is listed in Section 2.2 below. CenturyLink reserves the right to withdraw this offer if use is greater than 5,000 minutes per seat eligible for long distance calling.

2.2 Original LD/TF Pricing Structure.

Tier	Number of Hosted VoIP/IQ SIP Seats and CenturyLink IQ SIP Trunk Standard/Enterprise Sessions Per Product Account	MOU Waived/Month for That Product Account (total of both domestic outbound LD Off-Net and domestic inbound 8XX)	Domestic Off-Net LD and Domestic Inbound 8XX Per Minute Rate for Additional Minutes of Use ¹¹
1	1 - 20 Seats and Sessions	3,000	\$.03/\$.019
2	21 - 35 Seats and Sessions	5,000	\$.03/\$.019
3	36 - 50 Seats and Sessions	7,000	\$.03/\$.019
4	51 + Seats and Sessions	10,000	\$.03/\$.019

¹¹ For an Agreement or Amendment adding SIP Trunk Service with an Effective Date before 2/11/19, the effective rate is \$0.03.

Tier	Number of Hosted VoIP/IQ SIP Seats and CenturyLink IQ SIP Trunk Premium Enterprise Sessions Per Product Account Promo: PRMENTFRMOU	MOU Waived/Month for That Product Account (total of both domestic outbound LD Off-Net and domestic inbound 8XX)	Domestic Off-Net LD and Domestic Inbound 8XX Per Minute Rate for Additional Minutes of Use
1	1 - 20 Seats and Sessions	5,000	\$.019
2	21 - 35 Seats and Sessions	15,000	\$.019
3	36 - 50 Seats and Sessions	25,000	\$.019
4	51 + Seats and Sessions	40,000	\$.019

3. Hosted VoIP Service Upgrade/MACD/On-Site Seat Installation Pricing. The following charges apply to upgrades, moves, adds, changes and on-site HV seat installation. See the Service Upgrades/MACD section of the Hosted VoIP Service-specific provisions in the DT&C,

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or Hosted VoIP Service Exhibit to the Agreement, as applicable, for details.

Promo Code	Upgrade/MACD Options/On-Site Seat Install	Upgrade/MACD NRC ¹
IQHVRMTEMAC	Non-Premise Dispatched – Remote Configuration Support – (i.e. – Changes to the switch configuration to support seat and telephone number adds/changes/deletions) and other configuration work, such as support for Customer moves – billable per hour	\$100.00 per hour
N/A	On-site installation of seats if Customer requests CenturyLink technician install seats when seats are subsequently added at a Customer location	\$59.00 per seat

¹ CenturyLink reserves the right to modify the Upgrade and MACD charges shown above at any time without notice to Customer.

4. Seat Pricing.¹

The following Seat charges will apply for Hosted VoIP seats initially ordered and for seats added during the Initial Term. Customer will review the seat range pricing before making modifications in the VoIP portal.

Seat Type	Seat MRC for Locations with 12 Month Term			Seat NRC
	1 – 25 Seats	26 – 200 Seats	201 + Seats	
HV Basic Seats	\$20.00	\$18.00	\$17.00	\$29.00
HV Standard Seats	\$24.00	\$22.00	\$21.00	\$29.00
HV Premium Seats	\$26.00	\$24.00	\$23.00	\$29.00
HV Custom SIP Seat	\$27.00	\$25.00	\$24.00	\$29.00
HV Virtual Seats	\$26.00	\$24.00	\$23.00	\$29.00

Seat Type	Seat MRC for Locations with 24 Month Term			Seat NRC
	1 – 25 Seats	26 – 200 Seats	201 + Seats	
HV Basic Seats	\$18.00	\$16.00	\$15.00	\$29.00
HV Standard Seats	\$22.00	\$20.00	\$19.00	\$29.00
HV Premium Seats	\$24.00	\$22.00	\$21.00	\$29.00
HV Custom SIP Seat	\$25.00	\$23.00	\$22.00	\$29.00
HV Virtual Seats	\$24.00	\$22.00	\$21.00	\$29.00

Seat Type	Seat MRC for Locations with 36 Month Term			Seat NRC
	1 – 25 Seats	26 – 200 Seats	201 + Seats	
HV Basic Seats	\$17.00	\$15.00	\$14.00	\$29.00
HV Standard Seats	\$21.00	\$19.00	\$18.00	\$29.00
HV Premium Seats	\$23.00	\$21.00	\$20.00	\$29.00
HV Custom SIP Seat	\$24.00	\$22.00	\$21.00	\$29.00
HV Virtual Seats	\$23.00	\$21.00	\$20.00	\$29.00

Seat Type	Seat MRC for Locations with 60 Month Term			Seat NRC
	1 – 25 Seats	26 – 200 Seats	201 + Seats	
HV Basic Seats	\$16.00	\$14.00	\$13.00	\$0
HV Standard Seats	\$20.00	\$18.00	\$17.00	\$0
HV Premium Seats	\$22.00	\$20.00	\$19.00	\$0
HV Custom SIP Seat	\$23.00	\$21.00	\$20.00	\$0
HV Virtual Seats	\$22.00	\$20.00	\$19.00	\$0

¹For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 1/24/22, the Seat MRC pricing is listed in Section 7 below.

5. Phone/Device Rental Option Pricing.¹

Type	MRC			
	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Adtran 908	\$90.70	\$48.90	\$35.10	\$26.50
Adtran 916	\$134.90	\$71.60	\$50.90	\$38.10
Adtran 924	\$171.70	\$90.60	\$64.00	\$47.80
Polycom CCX 600	\$50.40	\$26.80	\$18.90	\$14.30
Cisco 6851	\$17.90	\$9.30	\$6.70	\$5.00
Cisco 7811	\$12.60	\$6.60	\$4.60	\$3.40
Cisco 7821	\$15.70	\$8.10	\$5.60	\$4.20
Cisco 7832 Conf	\$54.40	\$27.80	\$19.20	\$14.10
Cisco 7841	\$21.20	\$10.90	\$7.50	\$5.50

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Cisco 7861	\$22.60	\$11.60	\$8.00	\$5.90
Cisco 8811	\$27.00	\$14.30	\$9.60	\$7.00
Cisco 8841	\$29.00	\$14.80	\$10.20	\$7.50
Cisco 8851	\$34.00	\$17.40	\$11.90	\$8.70
Cisco 8861	\$39.30	\$20.00	\$13.80	\$10.10
GS-DP720 Handset	\$7.50	\$3.90	\$2.60	\$2.00
GS-DP722 Handset	\$9.20	\$4.70	\$3.30	\$2.40
GS-DP730 Handset	\$13.30	\$6.80	\$4.70	\$3.50
GS-DP750 Base	\$6.70	\$3.50	\$2.30	\$1.80
GS-DP752 Base	\$7.10	\$3.70	\$2.50	\$1.90
GS-DP760	\$14.50	\$7.55	\$5.25	\$3.95
GS-HT813	\$10.10	\$5.30	\$3.70	\$2.80
Polycom Obi 302	\$10.60	\$5.60	\$3.90	\$2.90
Polycom Obi 312	\$11.40	\$6.00	\$4.20	\$3.10
Trio 8300	\$50.40	\$26.80	\$18.90	\$14.30
Trio 8500	\$64.50	\$33.90	\$23.90	\$17.70
Trio 8800	\$85.00	\$44.80	\$31.50	\$23.40
Trio C60	\$108.00	\$55.00	\$39.00	\$29.00
VVX 150	\$10.30	\$5.40	\$3.80	\$2.80
VVX 250	\$17.10	\$9.10	\$6.30	\$4.70
VVX 301	\$12.30	\$6.60	\$4.00	\$3.30
VVX 311	\$14.40	\$7.80	\$5.00	\$3.90
VVX 350	\$22.10	\$11.80	\$8.10	\$6.10
VVX 401	\$23.80	\$12.20	\$8.40	\$6.20
VVX 411	\$26.90	\$13.80	\$9.50	\$7.00
VVX 450	\$24.60	\$13.70	\$9.40	\$7.00
VVX D230 Handset Only	\$12.20	\$6.20	\$4.30	\$3.30
VVX D230 Base Station w/ Handset	\$20.00	\$10.30	\$7.00	\$5.20
WP820 WiFi Phone	\$21.10	\$10.80	\$7.40	\$5.50
Poly Edge E100	\$14.50	\$7.40	\$5.30	\$3.90
Poly Edge E220	\$14.50	\$7.40	\$5.30	\$3.90
Poly Edge E300	\$18.60	\$9.50	\$6.60	\$5.00
Poly Edge E320	\$21.10	\$10.80	\$7.40	\$5.50
Poly Edge E350	\$22.60	\$11.60	\$8.00	\$5.90
Poly Edge E400	\$22.50	\$11.50	\$8.20	\$6.00
Poly Edge E450	\$28.10	\$14.40	\$10.30	\$7.50
Poly Edge E500	\$25.90	\$13.10	\$9.40	\$6.90
Poly Edge E550	\$28.10	\$14.40	\$10.30	\$7.50
Poly Edge E Expansion Module	\$32.90	\$16.90	\$12.00	\$8.80

²For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date before 1/24/22, the Phone/Device Rental MRC pricing is listed in Section 7 below.

6. Switch Rental.

PoE Switch	PoE	MRC			
		1 Year Term	2 Year Term	3 Year Term	5 Year Term
ADTRAN 1531P	8-Port	\$130	\$95	\$85	\$80
ADTRAN NV1560-24P	24-Port	\$175	\$110	\$95	\$85
ADTRAN NV1570-24P	24-Port	\$175	\$110	\$95	\$85
ADTRAN NV1560-48P	48-Port	\$215	\$130	\$110	\$95

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-----ORIGINAL PRICING STRUCTURE SECTION-----

7. Original Seats, Phone/Device, Additional Equipment and Spare Devices Pricing Structure Section. For an Agreement or Amendment adding Hosted VoIP Service with an Effective Date prior to 1/24/22 the rates in the following pricing tables will apply

Seat Pricing.

The following Seat charges will apply for Hosted VoIP seats initially ordered and for seats added during the Initial Term. Customer will review the seat range pricing before making modifications in the VoIP portal.

Seat Type	Seat MRC for Locations with 12 Month Term			Seat NRC
	1 – 50 Seats	51 – 150 Seats	151 + Seats	
Basic Seats	\$49.00	\$47.00	\$45.00	\$59.00
Standard Seats	\$51.00	\$49.00	\$47.00	\$59.00
Premium Seats	\$53.00	\$51.00	\$49.00	\$59.00
Conference Room Seats	\$98.00	\$96.00	\$94.00	\$59.00
Receptionist Seats	\$123.00	\$121.00	\$119.00	\$59.00
Analog Seats	\$38.00	\$36.00	\$34.00	\$59.00
Admin Seats	\$97.00	\$95.00	\$93.00	\$59.00
Virtual Seats	\$16.00	\$15.00	\$14.00	\$59.00
Contact Center Basic Seats	\$60.00	\$58.00	\$56.00	\$59.00
Contact Center Standard Seats	\$67.00	\$65.00	\$63.00	\$59.00
Contact Center Supervisor Seats	\$77.00	\$75.00	\$73.00	\$59.00
Basic Cordless Seats	\$32.00	\$31.00	\$30.00	\$59.00
Standard Cordless Seats	\$34.00	\$33.00	\$32.00	\$59.00
Premium Cordless Seats	\$36.00	\$35.00	\$34.00	\$59.00
Custom SIP – Soft Client Seat	\$37.00	\$35.00	\$33.00	\$59.00
Custom SIP - SIP Device Seat	\$37.00	\$35.00	\$33.00	\$59.00
Custom SIP - Lumen Device Seat	\$55.00	\$53.00	\$51.00	\$59.00

Seat Type	Seat MRC for Locations with 24 Month Term			Seat NRC
	1 – 50 Seats	51 – 150 Seats	151 + Seats	
Basic Seats	\$29.00	\$27.00	\$25.00	\$49.00
Standard Seats	\$32.00	\$30.00	\$28.00	\$49.00
Premium Seats	\$34.00	\$32.00	\$30.00	\$49.00
Conference Room Seats	\$54.00	\$52.00	\$50.00	\$49.00
Receptionist Seats	\$67.00	\$65.00	\$63.00	\$49.00
Analog Seats	\$26.00	\$24.00	\$22.00	\$49.00
Admin Seats	\$54.00	\$52.00	\$50.00	\$49.00
Virtual Seats	\$15.00	\$14.00	\$13.00	\$49.00
Contact Center Basic Seats	\$37.00	\$35.00	\$33.00	\$49.00
Contact Center Standard Seats	\$44.00	\$42.00	\$40.00	\$49.00
Contact Center Supervisor Seats	\$54.00	\$52.00	\$50.00	\$49.00
Basic Cordless Seats	\$26.00	\$25.00	\$24.00	\$49.00
Standard Cordless Seats	\$28.00	\$27.00	\$26.00	\$49.00
Premium Cordless Seats	\$30.00	\$29.00	\$28.00	\$49.00
Custom SIP – Soft Client Seat	\$32.00	\$30.00	\$28.00	\$49.00
Custom SIP - SIP Device Seat	\$32.00	\$30.00	\$28.00	\$49.00
Custom SIP - Lumen Device Seat	\$36.00	\$34.00	\$32.00	\$49.00

Seat Type	Seat MRC for Locations with 36 Month Term			Seat NRC
	1 – 50 Seats	51 – 150 Seats	151 + Seats	
Basic Seats	\$24.00	\$22.00	\$20.00	\$29.00
Standard Seats	\$28.00	\$26.00	\$24.00	\$29.00

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Premium Seats	\$30.00	\$28.00	\$26.00	\$29.00
Conference Room Seats	\$40.00	\$38.00	\$36.00	\$29.00
Receptionist Seats	\$50.00	\$48.00	\$46.00	\$29.00
Analog Seats	\$23.00	\$21.00	\$19.00	\$29.00
Admin Seats	\$41.00	\$39.00	\$37.00	\$29.00
Virtual Seats	\$14.00	\$13.00	\$12.00	N/A
Contact Center Basic Seats	\$32.00	\$30.00	\$28.00	\$29.00
Contact Center Standard Seats	\$39.00	\$37.00	\$35.00	\$29.00
Contact Center Supervisor Seats	\$49.00	\$47.00	\$45.00	\$29.00
Basic Cordless Seats	\$22.00	\$21.00	\$20.00	\$29.00
Standard Cordless Seats	\$24.00	\$23.00	\$22.00	\$29.00
Premium Cordless Seats	\$26.00	\$25.00	\$24.00	\$29.00
Custom SIP – Soft Client Seat	\$28.00	\$26.00	\$24.00	\$29.00
Custom SIP - SIP Device Seat	\$28.00	\$26.00	\$24.00	\$29.00
Custom SIP - Lumen Device Seat	\$32.00	\$30.00	\$28.00	\$29.00

Seat Type	Seat MRC for Locations with 60 Month Term			Seat NRC
	1 – 50 Seats	51 – 150 Seats	151 + Seats	
Basic Seats	\$21.00	\$19.00	\$17.00	\$0
Standard Seats	\$26.00	\$24.00	\$22.00	\$0
Premium Seats	\$28.00	\$26.00	\$24.00	\$0
Conference Room Seats	\$32.00	\$30.00	\$28.00	\$0
Receptionist Seats	\$42.00	\$40.00	\$38.00	\$0
Analog Seats	\$21.00	\$19.00	\$17.00	\$0
Admin Seats	\$35.00	\$33.00	\$31.00	\$0
Virtual Seats	\$13.00	\$12.00	\$11.00	\$0
Contact Center Basic Seats	\$30.00	\$28.00	\$26.00	\$0
Contact Center Standard Seats	\$37.00	\$35.00	\$33.00	\$0
Contact Center Supervisor Seats	\$47.00	\$45.00	\$43.00	\$0
Basic Cordless Seats	\$20.00	\$19.00	\$18.00	\$0
Standard Cordless Seats	\$22.00	\$21.00	\$20.00	\$0
Premium Cordless Seats	\$24.00	\$23.00	\$22.00	\$0
Custom SIP – Soft Client Seat	\$26.00	\$24.00	\$22.00	\$0
Custom SIP - SIP Device Seat	\$26.00	\$24.00	\$22.00	\$0
Custom SIP - Lumen Device Seat	\$30.00	\$28.00	\$26.00	\$0

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Phone/Device Pricing. The following charges will apply for phones/devices:

1-yr. Term Phone Upgrade Options (Part 1)												
Phone Upgrade Options	Basic	Standard	Premium	Admin	Receptionist	Conf. Room	Virtual	Analog	Contact Cntr (Basic/Std./Sup.)	Basic Cordless	Std. Cordless	Prem. Cordless
NO CPE	(\$6.00)	(\$8.00)	(\$8.00)	(\$12.00)	(\$14.00)	(\$12.00)	N/A	(\$4.00)	(\$8.00)	(\$8.00)	(\$6.00)	(\$6.00)
IP 335	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
IP 450	\$9.00	\$5.00	\$5.00	N/A	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A
IP 550	\$11.00	\$7.00	\$7.00	N/A	N/A	N/A	N/A	N/A	\$7.00	N/A	N/A	N/A
IP 560	\$16.00	\$10.00	\$10.00	N/A	N/A	N/A	N/A	N/A	\$10.00	N/A	N/A	N/A
IP 650	\$16.00	\$10.00	\$10.00	N/A	N/A	N/A	N/A	N/A	\$10.00	N/A	N/A	N/A
IP 650 w/ 1 Sidecar	N/A	N/A	N/A	\$24.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 650 w/ 2-3 Sidecars	N/A	N/A	N/A	N/A	\$52.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 670	\$26.00	\$18.00	\$18.00	N/A	N/A	N/A	N/A	N/A	\$18.00	N/A	N/A	N/A
IP 670 w/ 1 Sidecar	N/A	N/A	N/A	\$32.00	\$32.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 670 w/ 2-3 Sidecars	N/A	N/A	N/A	N/A	\$62.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 5000	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A
IP 6000	N/A	N/A	N/A	N/A	N/A	\$24.00	N/A	N/A	N/A	N/A	N/A	N/A
IP 7000	N/A	N/A	N/A	N/A	N/A	\$64.00	N/A	N/A	N/A	N/A	N/A	N/A
Polycom CCX 600	\$24.00	\$20.00	\$20.00	\$20.00	N/A	N/A	N/A	N/A	\$20.00	N/A	N/A	N/A
Trio 8300 Conference	N/A	N/A	N/A	N/A	N/A	\$14.00	N/A	N/A	N/A	N/A	N/A	N/A
Trio 8500 Conference	N/A	N/A	N/A	N/A	N/A	\$25.00	N/A	N/A	N/A	N/A	N/A	N/A
Trio 8800 Conference	N/A	N/A	N/A	N/A	N/A	\$65.00	N/A	N/A	N/A	N/A	N/A	N/A
Trio C60	N/A	N/A	N/A	N/A	N/A	\$39.00	N/A	N/A	N/A	N/A	N/A	N/A
VVX 150	(\$4.00)	(\$6.00)	(\$6.00)	N/A	N/A	N/A	N/A	N/A	(\$6.00)	N/A	N/A	N/A
VVX 250	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 301	\$0.00	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 301 w/ 1 Sidecar	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 301 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 311	\$0.00	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 311 w/ 1 Sidecar	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 311 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 350	\$0.00	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 401	\$5.00	\$2.00	\$2.00	\$0.00	N/A	N/A	N/A	N/A	\$2.00	N/A	N/A	N/A
VVX 401 w/ 1 Sidecar	N/A	N/A	N/A	\$10.00	\$10.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 401 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$18.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 411	\$9.00	\$5.00	\$5.00	\$0.00	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A
VVX 411 w/ 1 Sidecar	N/A	N/A	N/A	\$15.00	\$15.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 411 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$25.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 450	\$5.00	\$2.00	\$2.00	\$0.00	N/A	N/A	N/A	N/A	\$2.00	N/A	N/A	N/A
VVX 450 w/ 1 VVX EM50	N/A	N/A	N/A	\$12.00	\$12.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 450 w/ 2 VVX EM50	N/A	N/A	N/A	N/A	\$20.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A

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VVX 501											N/A	
	\$13.00	\$8.00	\$8.00	\$0.00	N/A	N/A	N/A	N/A	\$8.00	N/A		N/A
VVX 501 w/ Camera											N/A	
	\$28.00	\$24.00	\$24.00	N/A	N/A	N/A	N/A	N/A	\$24.00	N/A		N/A
VVX 501 w/ 1 Sidecar	N/A	N/A	N/A	\$22.00	\$22.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501 w/ 1 Sidecar + Camera	N/A	N/A	N/A	\$38.00	\$38.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$36.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501 w/ 2 Sidecars + Camera	N/A	N/A	N/A	N/A	\$52.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601	\$19.00	\$13.00	\$13.00	\$0.00	N/A	N/A	N/A	N/A	\$13.00	N/A	N/A	N/A
VVX 601 w/ Camera	\$34.00	\$29.00	\$29.00	\$0.00	N/A	N/A	N/A	N/A	\$29.00	N/A	N/A	N/A
VVX 601 w/ 1 Sidecar	N/A	N/A	N/A	\$27.00	\$27.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601 w/ 1 Sidecar + Camera	N/A	N/A	N/A	\$43.00	\$43.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$41.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601 w/ 2 Sidecars + Camera	N/A	N/A	N/A	N/A	\$57.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 1500	\$58.00	\$43.00	\$43.00	N/A	N/A	N/A	N/A	N/A	\$43.00	N/A	N/A	N/A
Cisco 6851	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7811	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7821	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7841	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7861	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 8811	\$5.00	\$2.00	\$2.00	N/A	N/A	N/A	N/A	N/A	\$2.00	N/A	N/A	N/A
Cisco 8841	\$9.00	\$5.00	\$5.00	N/A	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A
Cisco 8851	\$12.00	\$7.00	\$7.00	N/A	N/A	N/A	N/A	N/A	\$7.00	N/A	N/A	N/A
Cisco 8861	\$14.00	\$9.00	\$9.00	N/A	N/A	N/A	N/A	N/A	\$9.00	N/A	N/A	N/A
Cisco 6851 w/ 1 6800 Exp. Module	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8851 w/ 1 8800 Exp. Module	N/A	N/A	N/A	\$21.00	\$21.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8861 w/ 1 8800 Exp. Module	N/A	N/A	N/A	\$23.00	\$23.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8851 w/ 2 8800 Exp. Modules	N/A	N/A	N/A	N/A	\$35.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8861 w/ 2 8800 Exp. Modules	N/A	N/A	N/A	N/A	\$37.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8861 w/ 3 8800 Exp. Modules	N/A	N/A	N/A	N/A	\$52.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 7832	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A
Polycom Obi 302	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A
Polycom Obi 312	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A
Polycom Obi 504	\$33.00	\$33.00	\$33.00	N/A	N/A	N/A	N/A	\$33.00	\$33.00	N/A	N/A	N/A
Polycom Obi 508	\$49.00	\$49.00	\$49.00	N/A	N/A	N/A	N/A	\$49.00	\$49.00	N/A	N/A	N/A
Grandstream HT813	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A
Grandstream DP750	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0.00	\$0.00	\$0.00
Grandstream DP752	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0.00	\$0.00	\$0.00
VVX D230 Base Station w/ Handset	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$35.00	\$35.00	\$35.00
WP820 WiFi Phone	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$35.00	\$35.00	\$35.00
Poly Edge E100	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E220	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A

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Poly Edge E300	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E320	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E350	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E400	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E450	\$1.00	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	\$1.00	N/A	N/A	N/A
Poly Edge E500	\$0.00	\$1.00	\$1.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E550	\$1.00	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	\$1.00	N/A	N/A	N/A
Poly Edge E Expansion Module	\$6.00	\$8.00	\$8.00	N/A	N/A	N/A	N/A	N/A	\$6.00	N/A	N/A	N/A
Adtran 908	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$142.00	N/A	N/A	N/A	N/A
Adtran 916	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$247.00	N/A	N/A	N/A	N/A
Adtran 924	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$287.00	N/A	N/A	N/A	N/A

1-yr. Term Phone Upgrade Options (Part 2)

Phone Upgrade Options	Custom SIP – Soft Client	Custom SIP - SIP Device	Custom SIP - Lumen Device
NO CPE	\$0.00	\$0.00	(\$8.00)
VVX 150	N/A	N/A	(\$6.00)
VVX 250	N/A	N/A	\$0.00
VVX 301	N/A	N/A	\$0.00
VVX 311	N/A	N/A	\$0.00
VVX 350	N/A	N/A	\$0.00
VVX 401	N/A	N/A	\$2.00
VVX 411	N/A	N/A	\$5.00
VVX 450	N/A	N/A	\$2.00
VVX 501	N/A	N/A	\$8.00
VVX 501 w/ Camera	N/A	N/A	\$24.00
VVX 601	N/A	N/A	\$13.00
VVX 601 w/ Camera	N/A	N/A	\$29.00
VVX 1500	N/A	N/A	\$43.00
Cisco 6851	N/A	N/A	\$0.00
Cisco 7811	N/A	N/A	\$0.00
Cisco 7821	N/A	N/A	\$0.00
Cisco 7841	N/A	N/A	\$0.00
Cisco 7861	N/A	N/A	\$0.00
Cisco 8811	N/A	N/A	\$2.00
Cisco 8841	N/A	N/A	\$5.00
Cisco 8851	N/A	N/A	\$7.00
Cisco 8861	N/A	N/A	\$9.00
Polycom Obi 302	N/A	N/A	\$0.00
Polycom Obi 312	N/A	N/A	\$0.00
Polycom Obi 504	N/A	N/A	\$33.00
Polycom Obi 508	N/A	N/A	\$49.00
GS-HT813	N/A	N/A	\$0.00
Poly Edge E100	N/A	N/A	\$0.00

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Poly Edge E220	N/A	N/A	\$0.00
Poly Edge E300	N/A	N/A	\$0.00
Poly Edge E320	N/A	N/A	\$0.00
Poly Edge E350	N/A	N/A	\$0.00
Poly Edge E400	N/A	N/A	\$0.00
Poly Edge E450	N/A	N/A	\$3.00
Poly Edge E500	N/A	N/A	\$1.00
Poly Edge E550	N/A	N/A	\$3.00
Poly Edge E Expansion Module	N/A	N/A	\$8.00

2-yr./3-yr./5-yr. Term Phone Upgrade Options (Part 1)

Phone Upgrade Options	Basic	Standard	Premium	Admin	Receptionist	Conf. Room	Virtual	Analog	Contact Cntr (Basic/Std./Sup.)	Basic Cordless	Std. Cordless	Prem. Cordless
NO CPE	(\$3.00)	(\$4.00)	(\$4.00)	(\$6.00)	(\$7.00)	(\$6.00)	N/A	(\$3.00)	(\$4.00)	(\$4.00)	(\$2.00)	(\$2.00)
IP 335	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
IP 450	\$5.00	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	\$3.00	N/A	N/A	N/A
IP 550	\$6.00	\$4.00	\$4.00	N/A	N/A	N/A	N/A	N/A	\$4.00	N/A	N/A	N/A
IP 560	\$8.00	\$6.00	\$6.00	N/A	N/A	N/A	N/A	N/A	\$6.00	N/A	N/A	N/A
IP 650	\$8.00	\$6.00	\$6.00	N/A	N/A	N/A	N/A	N/A	\$6.00	N/A	N/A	N/A
IP 650 w/ 1 Sidecar	N/A	N/A	N/A	\$8.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 650 w/ 2-3 Sidecars	N/A	N/A	N/A	N/A	\$17.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 670	\$13.00	\$11.00	\$11.00	N/A	N/A	N/A	N/A	N/A	\$11.00	N/A	N/A	N/A
IP 670 w/ 1 Sidecar	N/A	N/A	N/A	\$13.00	\$13.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 670 w/ 2-3 Sidecars	N/A	N/A	N/A	N/A	\$25.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
IP 5000	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A
IP 6000	N/A	N/A	N/A	N/A	N/A	\$13.00	N/A	N/A	N/A	N/A	N/A	N/A
IP 7000	N/A	N/A	N/A	N/A	N/A	\$26.00	N/A	N/A	N/A	N/A	N/A	N/A
Polycom CCX 600	\$16.00	\$14.00	\$14.00	\$14.00	N/A	N/A	N/A	N/A	\$14.00	N/A	N/A	N/A
Trio 8300 Conference	N/A	N/A	N/A	N/A	N/A	\$6.00	N/A	N/A	N/A	N/A	N/A	N/A
Trio 8500 Conference	N/A	N/A	N/A	N/A	N/A	\$15.00	N/A	N/A	N/A	N/A	N/A	N/A
Trio 8800 Conference	N/A	N/A	N/A	N/A	N/A	\$31.00	N/A	N/A	N/A	N/A	N/A	N/A
Trio C60	N/A	N/A	N/A	N/A	N/A	\$24.00	N/A	N/A	N/A	N/A	N/A	N/A
VVX 150	(\$2.00)	(\$3.00)	(\$3.00)	N/A	N/A	N/A	N/A	N/A	(\$3.00)	N/A	N/A	N/A
VVX 250	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 301	\$0.00	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 301 w/ 1 Sidecar	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 301 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 311	\$0.00	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
VVX 311 w/ 1 Sidecar	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 311 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 350	\$0.00	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A

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VVX 401	\$3.00	\$1.00	\$1.00	\$0.00	N/A	N/A	N/A	N/A	\$1.00	N/A	N/A	N/A
VVX 401 w/ 1 Sidecar	N/A	N/A	N/A	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 401 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 411	\$5.00	\$3.00	\$3.00	\$0.00	N/A	N/A	N/A	N/A	\$3.00	N/A	N/A	N/A
VVX 411 w/ 1 Sidecar	N/A	N/A	N/A	\$5.00	\$5.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 411 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$7.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 450	\$3.00	\$1.00	\$1.00	\$0.00	N/A	N/A	N/A	N/A	\$1.00	N/A	N/A	N/A
VVX 450 w/ 1 VVX EM50	N/A	N/A	N/A	\$4.00	\$4.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 450 w/ 2 VVX EM50	N/A	N/A	N/A	N/A	\$6.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501	\$7.00	\$5.00	\$5.00	\$0.00	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A
VVX 501 w/ Camera	\$12.00	\$10.00	\$10.00	N/A	N/A	N/A	N/A	N/A	\$10.00	N/A	N/A	N/A
VVX 501 w/ 1 Sidecar	N/A	N/A	N/A	\$7.00	\$7.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501 w/ 1 Sidecar + Camera	N/A	N/A	N/A	\$12.00	\$12.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$9.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 501 w/ 2 Sidecars + Camera	N/A	N/A	N/A	N/A	\$14.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601	\$10.00	\$8.00	\$8.00	\$0.00	N/A	N/A	N/A	N/A	\$8.00	N/A	N/A	N/A
VVX 601 w/ Camera	\$15.00	\$13.00	\$13.00	\$0.00	N/A	N/A	N/A	N/A	\$13.00	N/A	N/A	N/A
VVX 601 w/ 1 Sidecar	N/A	N/A	N/A	\$10.00	\$10.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601 w/ 1 Sidecar + Camera	N/A	N/A	N/A	\$15.00	\$15.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601 w/ 2 Sidecars	N/A	N/A	N/A	N/A	\$12.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 601 w/ 2 Sidecars + Camera	N/A	N/A	N/A	N/A	\$17.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
VVX 1500	\$28.00	\$26.00	\$26.00	N/A	N/A	N/A	N/A	N/A	\$26.00	N/A	N/A	N/A
Cisco 6851	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7811	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7821	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7841	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 7861	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Cisco 8811	\$3.00	\$1.00	\$1.00	N/A	N/A	N/A	N/A	N/A	\$1.00	N/A	N/A	N/A
Cisco 8841	\$5.00	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	\$3.00	N/A	N/A	N/A
Cisco 8851	\$6.00	\$4.00	\$4.00	N/A	N/A	N/A	N/A	N/A	\$4.00	N/A	N/A	N/A
Cisco 8861	\$8.00	\$6.00	\$6.00	N/A	N/A	N/A	N/A	N/A	\$6.00	N/A	N/A	N/A
Cisco 6851 w/ 1 6800 Exp. Module	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8851 w/ 1 8800 Exp. Module	N/A	N/A	N/A	\$6.00	\$6.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8861 w/ 1 8800 Exp. Module	N/A	N/A	N/A	\$8.00	\$8.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8851 w/ 2 8800 Exp. Modules	N/A	N/A	N/A	N/A	\$8.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8861 w/ 2 8800 Exp. Modules	N/A	N/A	N/A	N/A	\$10.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 8861 w/ 3 8800 Exp. Modules	N/A	N/A	N/A	N/A	\$17.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cisco 7832	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A
Polycom Obi 302	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A
Polycom Obi 312	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A
Polycom Obi 504	\$12.00	\$12.00	\$12.00	N/A	N/A	N/A	N/A	\$12.00	\$12.00	N/A	N/A	N/A

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Polycom Obi 508	\$19.00	\$19.00	\$19.00	N/A	N/A	N/A	N/A	\$19.00	\$19.00	N/A	N/A	N/A
Grandstream HT813	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	\$0.00	\$0.00	N/A	N/A	N/A
Grandstream DP750	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0.00	\$0.00	\$0.00
Grandstream DP752	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$0.00	\$0.00	\$0.00
VVX D230 Base Station w/ Handset	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$8.00	\$8.00	\$8.00
WP820 WiFi Phone	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$8.00	\$8.00	\$8.00
Poly Edge E100	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E220	\$0.00	\$0.00	\$0.00	N/A	N/A	N/A	N/A	N/A	\$0.00	N/A	N/A	N/A
Poly Edge E300	\$2.00	\$2.00	\$2.00	N/A	N/A	N/A	N/A	N/A	\$2.00	N/A	N/A	N/A
Poly Edge E320	\$2.00	\$2.00	\$2.00	N/A	N/A	N/A	N/A	N/A	\$2.00	N/A	N/A	N/A
Poly Edge E350	\$3.00	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	\$3.00	N/A	N/A	N/A
Poly Edge E400	\$3.00	\$3.00	\$3.00	N/A	N/A	N/A	N/A	N/A	\$3.00	N/A	N/A	N/A
Poly Edge E450	\$5.00	\$5.00	\$5.00	N/A	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A
Poly Edge E500	\$4.00	\$4.00	\$4.00	N/A	N/A	N/A	N/A	N/A	\$4.00	N/A	N/A	N/A
Poly Edge E550	\$5.00	\$5.00	\$5.00	N/A	N/A	N/A	N/A	N/A	\$5.00	N/A	N/A	N/A
Poly Edge E Expansion Module	\$7.00	\$7.00	\$7.00	N/A	N/A	N/A	N/A	N/A	\$7.00	N/A	N/A	N/A
Adtran 908	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$60.00	N/A	N/A	N/A	N/A
Adtran 916	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$104.00	N/A	N/A	N/A	N/A
Adtran 924	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$124.00	N/A	N/A	N/A	N/A

2-yr./3-yr./5-yr. Term Phone Upgrade Options (Part 2)			
Phone Upgrade Options	Custom SIP – Soft Client	Custom SIP - SIP Device	Custom SIP - Lumen Device
NO CPE	\$0.00	\$0.00	(\$4.00)
VVX 150	N/A	N/A	(\$3.00)
VVX 250	N/A	N/A	\$0.00
VVX 301	N/A	N/A	\$0.00
VVX 311	N/A	N/A	\$0.00
VVX 350	N/A	N/A	\$0.00
VVX 401	N/A	N/A	\$1.00
VVX 411	N/A	N/A	\$3.00
VVX 450	N/A	N/A	\$1.00
VVX 501	N/A	N/A	\$5.00
VVX 501 w/ Camera	N/A	N/A	\$10.00
VVX 601	N/A	N/A	\$8.00
VVX 601 w/ Camera	N/A	N/A	\$13.00
VVX 1500	N/A	N/A	\$26.00
Cisco 6851	N/A	N/A	\$0.00
Cisco 7811	N/A	N/A	\$0.00
Cisco 7821	N/A	N/A	\$0.00
Cisco 7841	N/A	N/A	\$0.00
Cisco 7861	N/A	N/A	\$0.00
Cisco 8811	N/A	N/A	\$1.00

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Cisco 8841	N/A	N/A	\$3.00
Cisco 8851	N/A	N/A	\$4.00
Cisco 8861	N/A	N/A	\$6.00
Polycom Obi 302	N/A	N/A	\$0.00
Polycom Obi 312	N/A	N/A	\$0.00
Polycom Obi 504	N/A	N/A	\$12.00
Polycom Obi 508	N/A	N/A	\$19.00
GS-HT813	N/A	N/A	\$0.00
Poly Edge E100	N/A	N/A	\$0.00
Poly Edge E220	N/A	N/A	\$0.00
Poly Edge E300	N/A	N/A	\$2.00
Poly Edge E320	N/A	N/A	\$2.00
Poly Edge E350	N/A	N/A	\$3.00
Poly Edge E400	N/A	N/A	\$3.00
Poly Edge E450	N/A	N/A	\$5.00
Poly Edge E500	N/A	N/A	\$4.00
Poly Edge E550	N/A	N/A	\$5.00
Poly Edge E Expansion Module	N/A	N/A	\$7.00

Additional Phone & Accessory Rental Option.

Type	MRC				NRC
	1 Year Term	2 Year Term	3 Year Term	5 Year Term	
GS-DP720	\$0.00	\$0.00	\$0.00	\$0.00	\$79
GS-DP722	\$9.00	\$0.00	\$0.00	\$0.00	\$90
GS-DP730	\$0.00	\$0.00	\$0.00	\$0.00	\$130
GS-DP760	\$0.00	\$0.00	\$0.00	\$0.00	\$150
VVX D230 (Handset Only)	\$12.50	\$6.25	\$4.50	\$3.50	\$0
WP820 WiFi Phone	\$23.00	\$11.50	\$8.00	\$6.50	\$0
Power Kit - Trio 8300	\$18.25	\$9.25	\$6.50	\$4.50	\$0
Power Kit - Trio 8500	\$16.75	\$8.50	\$6.00	\$4.25	\$0
Power Kit - Trio 8800	\$16.75	\$8.50	\$6.00	\$4.25	\$0
Exp. Microphone Kit - Trio	\$37.00	\$18.75	\$13.25	\$9.25	\$0
Power Supply for VVX	\$3.00	\$1.50	\$1.00	\$0.75	\$0
Power Supply for VVX x50	\$2.25	\$1.00	\$0.75	\$0.50	\$0
Power Supply for IP	\$13.00	\$6.50	\$4.75	\$3.25	\$0
Wall Mount Kit - VVX 150/250	\$0.00	\$0.00	\$0.00	\$0.00	\$25
Wall Mount Kit - VVX 350	\$0.00	\$0.00	\$0.00	\$0.00	\$25
Wall Mount Kit - VVX 450	\$0.00	\$0.00	\$0.00	\$0.00	\$25
5-Pack Wall Mount Kit - VVX	\$0.00	\$0.00	\$0.00	\$0.00	\$40

Spare Device Pricing - A spare device is a secondary IP Device that Customer keeps in inventory to use as a replacement IP Device or as a secondary IP Device in another location with Remote SCA or Remote BLA configured on it, Customer must agree to specific 911 terms.

Spare Device Options	2-Yr. Term	3-Yr. Term	5-Yr. Term
Polycom 335	\$6.00	\$5.00	\$4.00
Polycom 450	\$9.00	\$7.00	\$6.00
Polycom 550	\$10.00	\$8.00	\$7.00
Polycom 560	\$12.00	\$9.00	\$8.00

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Polycom 650	\$12.00	\$9.00	\$8.00
Polycom 650 with 1 Exp Mod	\$22.00	\$17.00	\$15.00
Polycom 650 with 2 Exp Mod	\$32.00	\$25.00	\$22.00
Polycom 650 with 3 Exp Mod	\$42.00	\$33.00	\$29.00
Polycom 670	\$16.00	\$12.00	\$10.00
Polycom 670 with 1 Exp Mod	\$26.00	\$20.00	\$17.00
Polycom 670 with 2 Exp Mod	\$36.00	\$28.00	\$24.00
Polycom 670 with 3 Exp Mod	\$46.00	\$36.00	\$31.00
Polycom 5000	\$14.00	\$11.00	\$9.00
Polycom 6000	\$23.00	\$19.00	\$16.00
Polycom 7000	\$34.00	\$27.00	\$23.00
Polycom CCX 600	\$30.00	\$24.00	\$19.00
Polycom Trio 8300 Conference	\$30.00	\$24.00	\$19.00
Polycom Trio 8500 Conference	\$33.00	\$27.00	\$22.00
Polycom Trio 8800 Conference	\$45.00	\$38.00	\$30.00
Polycom Trio C60	\$54.10	\$38.40	\$28.60
Polycom VVX 150	\$4.00	\$3.00	\$2.00
Polycom VVX 250	\$6.00	\$5.00	\$4.00
Polycom VVX 300/301	\$6.00	\$5.00	\$4.00
Polycom VVX 300/301 with 1 Sidecar	\$13.00	\$11.00	\$9.00
Polycom VVX 300/301 with 2 Sidecars	\$20.00	\$17.00	\$14.00
Polycom VVX 310/311	\$6.00	\$5.00	\$4.00
Polycom VVX 310/311 with 1 Sidecar	\$13.00	\$11.00	\$9.00
Polycom VVX 310/311 with 2 Sidecars	\$20.00	\$17.00	\$14.00
Polycom VVX 350	\$6.00	\$5.00	\$4.00
Polycom VVX 400/401	\$7.00	\$6.00	\$5.00
Polycom VVX 400/401 with 1 Sidecar	\$14.00	\$12.00	\$10.00
Polycom VVX 400/401 with 2 Sidecars	\$21.00	\$18.00	\$15.00
Polycom VVX 410/411	\$9.00	\$7.00	\$6.00
Polycom VVX 410/411 with 1 Sidecar	\$16.00	\$13.00	\$11.00
Polycom VVX 410/411 with 2 Sidecars	\$23.00	\$19.00	\$16.00
Polycom VVX 450	\$7.00	\$6.00	\$5.00
VVX EM50 Sidecar	\$15.00	\$13.00	\$11.00
VVX 450 w/ 1 VVX EM50	\$15.00	\$13.00	\$11.00
VVX 450 w/ 2 VVX EM50	\$22.00	\$19.00	\$16.00
Polycom VVX 500/501	\$11.00	\$9.00	\$8.00
Polycom VVX 500/501 with Camera	\$17.00	\$14.00	\$12.00

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Polycom VVX 500/501 with 1 Sidecar	\$18.00	\$15.00	\$13.00
Polycom VVX 500/501 with 1 Sidecar + Camera	\$24.00	\$20.00	\$17.00
Polycom VVX 500/501 with 2 Sidecars	\$25.00	\$21.00	\$18.00
Polycom VVX 500/501 with 2 Sidecars + Camera	\$31.00	\$26.00	\$22.00
Polycom VVX 600/601	\$14.00	\$11.00	\$9.00
Polycom VVX 600/601 with Camera	\$20.00	\$16.00	\$13.00
Polycom VVX 600/601 with 1 Sidecar	\$21.00	\$17.00	\$14.00
Polycom VVX 600/601 with 1 Sidecar + Camera	\$27.00	\$22.00	\$18.00
Polycom VVX 600/601 with 2 Sidecars	\$28.00	\$23.00	\$19.00
Polycom VVX 600/601 with 2 Sidecars + Camera	\$34.00	\$28.00	\$23.00
Polycom VVX 1500	\$30.00	\$22.00	\$19.00
Cisco 7821	\$6.00	\$5.00	\$4.00
Cisco 7841	\$6.00	\$5.00	\$4.00
Cisco 7861	\$6.00	\$5.00	\$4.00
Cisco 8811	\$7.00	\$6.00	\$5.00
Cisco 8841	\$9.00	\$7.00	\$6.00
Cisco 8851	\$10.00	\$8.00	\$7.00
Cisco 8861	\$12.00	\$10.00	\$9.00
6800 Series Expansion Module	\$7.00	\$6.00	\$5.00
8800 Series Expansion Module	\$7.00	\$6.00	\$5.00
Cisco 7832	\$14.00	\$11.00	\$9.00
Grandstream HT813	\$4.00	\$3.00	\$2.00
Poly Edge E100	\$6.50	\$4.70	\$3.50
Poly Edge E220	\$6.50	\$4.70	\$3.50
Poly Edge E300	\$8.60	\$6.00	\$4.60
Poly Edge E320	\$9.90	\$6.80	\$5.10
Poly Edge E350	\$10.70	\$7.40	\$5.50
Poly Edge E400	\$10.60	\$7.60	\$5.60
Poly Edge E450	\$13.50	\$9.70	\$7.10
Poly Edge E500	\$12.20	\$8.80	\$6.50
Poly Edge E550	\$13.50	\$9.70	\$7.10
Poly Edge E Expansion Module	\$16.00	\$11.40	\$8.40
Grandstream DP750	\$4.50	\$2.50	\$1.50
Grandstream DP752	\$4.50	\$2.50	\$1.50

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VVX D230 Base Station w/ Handset	\$7.50	\$6.00	\$4.00
Polycom Obi 302	\$4.50	\$3.50	\$2.50
Polycom Obi 312	\$4.50	\$3.50	\$2.50
Polycom Obi 504	\$14.00	\$11.00	\$8.00
Polycom Obi 508	\$19.00	\$14.00	\$10.50
Adtran 908	\$75.00	\$70.00	\$60.00
Adtran 916	\$110.00	\$90.00	\$80.00
Adtran 924	\$120.00	\$100.00	\$90.00

CenturyLink reserves the right to modify the charges in this Rate Sheet at any time. Updated rates will be posted to this Rate Sheet.