CATEGORY and DESCRIPTION**	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
QWEST HIGH-SPEED INTERNET®	SERVICES			
OFFICE PLUS				
Office Plus Connection speeds	Month to Month	\$50.00		
up to 256Kbps downstream/up to	1 Yr Commitment	\$45.00	\$100	See below
256Kbps upstream	2 Yr Commitment	\$42.50	\$200	
	3 Yr Commitment	\$40.00	\$300	
Office Plus Connection speeds	Month to Month	\$62.50		
up to 1.5Mbps downstream/up to	1 Yr Commitment	\$56.25	\$100	See below
896Kbps upstream	2 Yr Commitment	\$53.13	\$200	
- p p	3 Yr Commitment	\$50.00	\$300	
Office Plus Connection speeds	Month to Month	\$81.25		
up to 7Mbps*** downstream/up to	1 Yr Commitment	\$73.13	\$100	See below
896Kbps upstream	2 Yr Commitment	\$69.06	\$200	
	3 Yr Commitment	\$65.00	\$300	
Office Plus Connection speeds	Month to Month	106.25		
up to 12Mbps*** downstream/up	1 Yr Commitment	95.63	\$100	See below
to 896Kbps upstream	2 Yr Commitment	90.31	\$200	
	3 Yr Commitment	85.00	\$300	
Office Plus Connection speeds	Month to Month	137.50		
up to 20Mbps ^{***} downstream/up	1 Yr Commitment	123.75	\$100	See below
to 896Kbps upstream	2 Yr Commitment	116.88	\$200	
	3 Yr Commitment	110.00	\$300	
Standalone Office Plus (no voice line required)	Month to Month	\$67.50		
Connection speeds	1 Yr Commitment	\$60.75	\$100	See below
up to 1.5Mbps downstream/up to	2 Yr Commitment	\$57.38	\$200	
896Kbps upstream	3 Yr Commitment	\$54.00	\$300	
Standalone Office Plus (no voice line required)	Month to Month	\$86.25		
Connection speeds	1 Yr Commitment	\$77.63	\$100	See below
up to 7Mbps*** downstream/up to	2 Yr Commitment	\$73.31	\$200	
896Kbps upstream	3 Yr Commitment	\$69.00	\$300	
Standalone Office Plus (no voice line required)	Month to Month	111.25		
Connection speeds	1 Yr Commitment	100.13	\$100	See below
up to 12Mbps*** downstream/up	2 Yr Commitment	94.56	\$200	
to 896Kbps upstream	3 Yr Commitment	89.00	\$300	
Standalone Office Plus (no voice line required)	Month to Month	142.50		
Connection speeds	1 Yr Commitment	128.25	\$100	See below
up to 20Mbps*** downstream/up	2 Yr Commitment	121.13	\$200	
to 896Kbps upstream	3 Yr Commitment	114.00	\$300	

*Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

** Connection speeds are based on sync rates. Download and upload speeds will be up to 15% lower due to network overhead requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment.

*** 7, 12 and 20 Mbps services are available only at select locations. Please contact Qwest for details.

CATEGORY and DESCRIPTION **	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
OFFICE BASIC				
Office Basic	Month to Month	\$38.00		
Connection speeds	1 Yr Commitment	\$34.20	\$100	See below
up to 256Kbps downstream/up to 256Kbps upstream	2 Yr Commitment 3 Yr Commitment	\$32.30 \$30.40	\$200 \$300	
Office Basic	Month to Month	\$50.50	+000	
Connection speeds	1 Yr Commitment	\$45.45	\$100	See below
up to 1.5Mbps downstream/up to	2 Yr Commitment	\$42.93	\$200	
896Kbps upstream Office Basic	3 Yr Commitment	\$40.40	\$300	
Office basic	Month to Month	\$69.25		
Connection speeds	1 Yr Commitment	\$62.33	\$100	See below
up to 7Mbps*** downstream/up to	2 Yr Commitment 3 Yr Commitment	<u>\$58.86</u> \$55.40	\$200 \$300	
896Kbps upstream Office Basic	Month to Month	94.25	\$300	
			+100	
Connection speeds	1 Yr Commitment 2 Yr Commitment	84.83 80.11	\$100 \$200	See below
up to 12Mbps*** downstream/up to 896Kbps upstream	3 Yr Commitment	75.40	\$200	
Office Basic	Month to Month	125.50	4300	
Connection speeds	1 Yr Commitment	112.95	\$100	See below
up to 20Mbps*** downstream/up	2 Yr Commitment	106.68	\$200	
to 896Kbps upstream	3 Yr Commitment	100.40	\$300	
Standalone Office Basic (no voice line required)	Month to Month	\$55.50		
Connection speeds	1 Yr Commitment	\$49.95	\$100	See below
up to 1.5Mbps downstream/up to	2 Yr Commitment	\$47.18	\$200	
896Kbps upstream Standalone Office Basic	3 Yr Commitment	\$44.40	\$300	
(no voice line required)	Month to Month	\$74.25		
Connection speeds	1 Yr Commitment	\$66.83	\$100	See below
up to 7Mbps*** downstream/up to	2 Yr Commitment	\$63.11	\$200	
896Kbps upstream Standalone Office Basic	3 Yr Commitment	\$59.40	\$300	
(no voice line required)	Month to Month	99.25		
Connection speeds	1 Yr Commitment	89.33	\$100	See below
up to 12Mbps*** downstream/up	2 Yr Commitment	84.36	\$200	
to 896Kbps upstream Standalone Office Basic	3 Yr Commitment Month to Month	79.40 130.50	\$300	
(no voice line required)		117.45	\$100	Coo balaw
Connection speeds up to 20Mbps*** downstream/up	1 Yr Commitment 2 Yr Commitment	117.45	\$100	See below
to 896Kbps upstream	3 Yr Commitment	104.40	\$300	

*Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Quest does not support all operating systems. Quest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

** Connection speeds are based on sync rates. Download and upload speeds will be up to 15% lower due to network overhead requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment.

*** 7, 12 and 20 Mbps services are available only at select locations. Please contact Qwest for details.

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CATEGORY and DESCRIPTION **	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
QWEST HIGH-SPEED INTERNET® (Not 3	Including Internet A	Access or ISP F	eatures)	
Qwest High-Speed Internet® not including Internet Access or ISP features.	Month to Month	\$25.00		
Connection speeds	1 Yr Commitment	\$22.50	\$100	See below
up to 256Kbps downstream/up to	2 Yr Commitment	\$21.25	\$200	
256Kbps upstream	3 Yr Commitment	\$20.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features.	Month to Month	\$37.50		
Connection speeds	1 Yr Commitment	\$33.75	\$100	See below
up to 1.5Mbps downstream/up to896Kbps	2 Yr Commitment	\$31.88	\$200	
upstream	3 Yr Commitment	\$30.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features.	Month to Month	\$56.25		
Connection speeds	1 Yr Commitment	\$50.63	\$100	See below
up to 7Mbps*** downstream/up to	2 Yr Commitment	\$47.81	\$200	
896Kbps upstream	3 Yr Commitment	\$45.00	\$300	
Qwest High-Speed Internet® – Standalone not including Internet Access or ISP	Month to Month	\$42.50		
features.	1 Yr Commitment	\$38.25	\$100	
(no voice line required)	2 Yr Commitment	\$36.13	\$200	See below
Up to 1.5Mbps downstream/up to 896Kbps upstream	3 Yr Commitment	\$34.00	\$300	
Qwest High-Speed Internet® – Standalone not including Internet Access or ISP	Month to Month	\$61.25		
features.	1 Yr Commitment	\$55.13	\$100	Cae halaw
(no voice line required)	2 Yr Commitment	\$52.06	\$200	See below
Up to 7Mbps*** downstream/up to 896Kbps upstream	3 Yr Commitment	\$49.00	\$300	

*Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

** Connection speeds are based on sync rates. Download and upload speeds will be up to 15% lower due to network overhead requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment.

*** 7 Mbps service is available only at select locations. Please contact Qwest for details.

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
WEB HOSTING PACKAGES (available only with Of (all packages include Qwest Office E-mail)	fice Plus)	
Standard Web Hosting	N/A (included in Office Plus package)	N/A (included in Office Plus package)
Business Web Hosting	\$9.99	N/A
Business Pro Web Hosting	\$19.99	N/A
E-Commerce Pro Web Hosting	\$29.99	N/A
QWEST WEB DESIGN SERVICES		
Business Web Design Service (available with all Qwest Web hosting packages)	\$59.99	\$599.00
Business Pro Web Design Service (available with Qwest Business Pro or E-Commerce Pro Web hosting packages)	\$69.99	\$699.00
E-Commerce Design Service (available only with E- Commerce Pro Web hosting package)	\$99.99	\$799.00
Additional Web Pages (available with all Qwest Web design packages) (The \$100.00 NRC for an additional page includes no more than one hour of designer time. Any further customizations or time needed to create an additional page will incur an additional fee, to be quoted by Qwest.)	N/A	\$100.00/page
Additional Products – added to shopping cart (available only with E-Commerce Pro Web hosting package)	N/A	\$15.00/product
Web Site Maintenance (available with all Qwest Web design packages) (after 1 hour/month maintenance included in each package)	\$75.00/hour	N/A

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
E-MAIL AND E-MAIL OPTIONAL FEATURES		
Qwest Office E-mail – YourCompanyEmail, E-mail only plan – 10 vanity e-mail boxes	\$3.99	N/A
Clean Mail Plus	\$24.95 Annual recurring charge	N/A
GigaMail Standard – Allows up to 500 Mb email attachments	\$2.95 per e-mail box	\$9.95
GigaMail Advanced – Allows up to 1Gb email attachments	\$4.95 per e-mail box	\$9.95
Additional POP3/SMTP	\$1.00	N/A
Additional E-mail Disk Storage – 25 Mb additional e-mail storage	\$2.00 per block of 25MB	N/A
MS Exchange – 1 mailbox	\$8.95	N/A
FAX OVER E-MAIL** (available with any Web Hosting	Plan)	
FAX over E-Mail – 20 outgoing pages per month (incoming not included)	Included in Office Plus upon Customer Activation	N/A
Bundled FAX over E-mail Plan – Basic (200 pages per month - incoming and outgoing)	\$9.95	N/A
Bundled FAX over E-mail Plan - Business (400 pages per month – incoming and outgoing)	\$16.95	N/A
Bundled FAX over E-mail Plan - Corporate (800 pages per month – incoming and outgoing)	\$29.95	N/A
Additional FAX Over E-Mail number*** – All Plans	\$7.95/number	N/A
Cost per Page over Plan Allotment	\$0.10/page	N/A

*Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

**Fax over E-mail feature, with up to 20 outgoing Fax pages per month (including cover page(s) if used) is included with Office Plus. Office Plus customers may select upgraded Fax over E-mail plans for additional charges, shown above. Customer must activate the Fax over E-mail feature via SiteControl in order to use it. Confirmation that the Fax was processed can be sent to the Office Plus account administrator or user. Confirmation pages are not included in the monthly page total. The number of Faxes can be monitored in SiteControl. A maximum of 3 users per Office Plus account can use the Fax over E-mail feature. Users are identified by the Office Plus account administrator via SiteControl. Faxes are stored for 4 months, provided your account is still active.

*** An additional Fax over E-mail number provides you with an additional "phone number" over which you can receive Fax over Email faxes. The number assigned to you for that purpose can only be used for Fax over E-mail Service, and is not enabled for other services, such as voice service. Fax over E-mail numbers are designed to point to your IP e-mail address, so faxes send to that number appear in your e-mail inbox.

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CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
QWEST OFFICE BACKUP (for Qwest Office E-mail and	d Qwest Web Hosting Packag	les)
Single User (1Gb) - On-line backup of up to 1Gb of data and files for a single user	Included in Office Plus upon Customer Activation	N/A
Single User (10Gb) - On-line backup of up to 10Gb of data and files for a single user	\$29.95	N/A
Multi User (10Gb) - On-line backup of up to 10Gb of data and files for multiple users. Multi-User means up to 150 people can share a single account. A customer administrator allots the amount of disk space available to each User.	\$44.95	N/A
Multi User (80Gb) - On-line backup of up to 80Gb of data and files for multiple users. Multi-User means up to 150 people can share a single account. A customer administrator allots the amount of disk space available to each User.	\$284.95	N/A

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
WEB HOSTING OPTIONAL FEATURES		
Additional Web Disk Space in blocks of 20Mb	\$5.00 per block	N/A
Extra Data Transfer – 1Gb extra data transfer	N/A	\$25.00
ColdFusion	\$10.00	\$10.00
Sharepoint	\$19.95	N/A
Sharepoint Additional Users in blocks of 10	\$5.00	N/A
Sharepoint Additional Disk Space – 350 Mb	\$12.95	N/A
Dedicated IP Address	\$1.00	N/A
Additional MailMan Mailing List	\$5.00	N/A
Additional Subscribers Per Mailing List – Increase to mailing list of 1000 additional subscribers	\$5.00	N/A
Urchin (including Referrer Log) Advanced Web Statistics	\$5.00	N/A
Site Chat – Java-based Web Site Chat Utility	\$7.00	N/A
Search Engine Starter Web Site Promotion Application	\$49.00 per domain	N/A
Search Engine Power Pack Advanced Web Site Promotion Application	\$99.00 per domain	N/A
MySQL (Linux) (50 Mb)	\$9.95	N/A
MySQL Disk Additional Storage (Linux) (50 Mb)	\$9.95	N/A
Additional Shell Account	\$2.00	N/A
Additional FTP Account	\$1.50	N/A
PHP (CGI based)	\$4.95	\$29.95
Custom DLL Installation (Windows)	N/A	\$9.95
MySQL (Windows) (50 Mb)	\$18.00	N/A
MySQL Disk Additional Storage (Windows) (50 Mb)	\$18.00	N/A
MS Access DSN	\$3.00	N/A
MS SQL Server DSN	\$20.00	N/A

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Helix RealAudio/Video (Linux)	\$15.00	N/A
Windows Media (Windows)	\$15.95	N/A
GeoTrust Quick SSL Certificate	\$139.00 Annual recurring charge	\$50.00
GeoTrust Quick SSL Premium Certificate	\$169.00 Annual recurring charge	\$50.00
GeoTrust SSL TrueBiz ID	\$219.00 Annual recurring charge	\$50.00
Subdirectory Domain	\$1.00 each	N/A
Domain Alias	\$10.00 each	N/A
Subdirectory FTP	\$4.95 each	N/A
BizBlog (upgrade to SiteBlog)	\$4.95 (\$49.95 annual charge)	N/A
Additional Disk Files	\$10.00 each	N/A
Podcasting Upgrade (Storage 750Mb, Traffic 50Mb)	\$5.95 (\$59.95 annual charge)	N/A
Podcasting Upgrade (Storage 1500Mb, Traffic 100Gb)	\$8.95 (\$89.95 annual charge)	N/A
Whois Protector	\$8.95 annual charge per domain	N/A
Miva Merchant	\$15.00 per domain	N/A
Cart32	\$15.00 per domain	N/A

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
SiteBuilder Plus (upgrade to SiteBuilder)	\$9.95 per domain	N/A
SiteBuilder Premier (upgrade to SiteBuilder)	\$14.95 per domain	N/A
WEB HOSTING ADDITIONAL CHARGES		
Annual Domain Name Registration - Charge for Qwest to automatically register customer's domain name (occurs each year during contract term)	Annual recurring charge varies depending on the type of domain name. Rates are subject to change without notice. Please check annually with your Qwest contact for specific pricing applicable to your package.	N/A
Domain Name Reinstatement - Charge for Qwest to reinstate an expired domain name that is in redemption status	N/A	\$100.00

CATEGORY	Description	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
EQUIPMENT			
Standard Modem	Standard DSL modem + 1 wall mount and 3 inline filters.	\$5.00 Rental (Optional)	\$59.99 (Optional)
Advanced Networking Modem (grandfathered 2/24/08. No longer available for new installations)	Advanced networking DSL modem + 1 wall mount and 3 inline filters.	\$8.00 Rental (Optional)	\$149.99 (Optional)
Premium Networking Modem	Premium Networking DSL modem + 4 inline filters	\$8.00 Rental (Optional)	\$129.99 (Optional)
Additional micro filters	Package of 1 Wall Mount + 3 Inline Filters	N/A	\$9.99 for each package
High-Speed Internet 2 Line Filter	High-Speed Internet 2 Line Filter	N/A	\$6.99
Wireless Laptop Card	Card adaptor for laptop computers	N/A	\$45.00
Wireless USB Adaptor	USB adaptor for desktop computers	N/A	\$45.00
Wireless Module	Module for M1000 standard modem	N/A	\$19.99
INSTALLATION			
Professional Networking Installation	Qwest certified technician performed installation for up to 8 PCs. Wired connections to the modem must be in the same room and within 50 feet.	N/A	\$249.99
Standard Tech Install	Qwest certified technician performed installation for single PC.	N/A	\$149.99
Self Install	Customer performed installation	N/A	No Charge
OPTIONAL FEATURES			
Additional E-mail Boxes	Available only with Internet Prime /Office Plus	\$3.95 per box	\$10.00 per box
Customized (Vanity) E- mail boxes	Available only with Internet Prime /Office Plus	\$3.95 per box	\$10.00 per box
Static IP	1 (for modem only)	\$5.95	\$25.00
Static IP	8 (5 usable)	\$14.95	\$50.00
Static IP	16 (13 usable)	\$29.95	\$75.00
Static IP	32 (29 usable)	\$59.95	\$150.00
Static IP	64 (61 usable)	\$119.95	\$250.00

CATEGORY	Description	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
OTHER CHARGES			
Activation	Initial high-speed Internet service set up charge.	N/A	\$99.00
Shipping and Handling: Advanced Networking Modem	Charge for shipping advanced networking modem and installation kit to customer.	N/A	\$14.99
Shipping and Handling: Standard Modem	Charge for shipping standard modem and installation kit to customer.	N/A	\$9.99
Shipping and Handling: Wireless PC Adaptor	Charge for shipping wireless PC adaptor to customer.	N/A	\$4.99
Speed/Destination Channel Charge	Charge for changing speed or ISP provider.	N/A	\$9.99
Qwest High-Speed Internet® Data-Backer®	On site trouble shooting and repair without incurring trip and maintenance charges.	\$5.00 or \$3.00 with Line- Backer/Unistar	N/A
Dial-Up Charge for Usage above Monthly Allotment	Charge for usage above the monthly	\$1.50	
Note: Dial Up service was grandfathered November 6, 2008, and is only available to customers who ordered Qwest.net dial up or Qwest High-Speed Internet® Service prior to that date	allotment for dial-in access. This charge will apply when remote dial-up exceeds the allotment, and when additional User IDs are used as dial-up connections.	Charge is per hour for every hour or portion thereof in excess of the monthly allotment	N/A
Maintenance of Service	Charge for Qwest trouble shooting if the trouble is not found in Qwest facilities or Qwest equipment or is found in customer equipment/systems.	N/A	\$100.00 per technician
Time and materials	Maintenance, repair, trouble isolation, and support services	N/A	Charges may be per technician, may vary depending on when services are performed (e.g., time of day and weekday, holiday or weekend), and may include a minimum charge regardless of the actual number of hours worked.
Restoral Charge	If Qwest places your account in "temp deny" status (i.e., your High-Speed Internet Service is temporarily suspended for non-payment), Qwest may charge you a restoral charge in addition to any accrued but unpaid charges you owe before re-activating your High-Speed Internet Service. Note: This fee is in addition to any Domain Name Reinstatement fee that may apply for reinstatement of an expired domain name.	N/A	\$25.00

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)	
QWEST HIGH-SPEED INTERNET® GRANDFATHERED SERVICES The following Services are available only to grandfathered customers. If you have a grandfathered Qwest High-Speed Internet Service, and request a change to your Service, you will be required to move from the grandfathered Service to a currently available Qwest High-Speed Internet product.					
Carrierless Amplitude/Phase M					
CAP Qwest DSL Select 256 up to 640 kbps	Month to Month	\$15.00 Charge is per session connection	N/A	\$69.00	
downstream, 272 kbps upstream	1 Yr Commitment	\$15.00 Charge is per session connection	N/A	\$69.00	
	3 Yr Commitment	\$19.95 Charge is per session connection	N/A	\$69.00	
	5 Yr Commitment	\$19.95 Charge is per session connection	N/A	\$69.00	
CAP Qwest DSL 640k (dedicated	Month to Month	\$28.00	N/A	\$69.00	
connection) 256 up to 640 kbps downstream, 272 kbps upstream	1 Yr Commitment	\$28.00	100% of MRC X # months remaining in Term	\$69.00	
	3 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00	
	5 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00	
CAP Qwest DSL Pro Deluxe	Month to Month	\$55.00	N/A	\$69.00	
(dedicated connection) 256 up to 640 kbps	1 Yr Commitment	\$55.00	100% of MRC X # months remaining in Term	\$69.00	
downstream, 272 kbps upstream	3 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00	
	5 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00	

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
CAP Qwest DSL Pro 640kbps	Month to Month	\$66.00	N/A	\$69.00
(dedicated connection) 640 kbps downstream, 544 kbps upstream	1 Yr Commitment	\$64.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$62.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$60.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro 960kbps	Month to Month	\$77.00	N/A	\$69.00
(dedicated connection) 960 kbps downstream, 816 kbps upstream	1 Yr Commitment	\$74.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$71.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$68.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro 1.2Mbps	Month to Month	\$88.00	N/A	\$69.00
(dedicated connection) 1.280 Mbps downstream, 1088 kbps upstream	1 Yr Commitment	\$84.00	100% MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$80.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$76.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
CAP Qwest DSL Pro 4 Mbps	Month to Month	\$165.00	N/A	\$69.00
(dedicated connection) 4.480 Mbps downstream, 1088 kbps upstream	1 Yr Commitment	\$160.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$155.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$150.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro 7 Mbps	Month to Month	\$275.00	N/A	\$69.00
(dedicated connection) 7.168 Mbps downstream, 1088 kbps upstream	1 Yr Commitment	\$269.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$263.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$257.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
Discrete Multitone (DMT) Gra	ndfathered Services			
DMT DSL 640k (dedicated	Month to Month	\$28.00	N/A	\$99.00
connection) 256 up to 640 kbps downstream, 128 up to 256 kbps upstream	1 Yr Commitment	\$28.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro Deluxe	Month to Month	\$55.00	N/A	\$99.00
(dedicated connection) 256 up to 640 kbps downstream, 128 up to 256 kbps upstream	1 Yr Commitment	\$55.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro 640kbps (dedicated connection) 640 kbps downstream, 128 up to 640 kbps upstream	Month to Month	\$66.00	N/A	\$99.00
	1 Yr Commitment	\$64.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$62.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$60.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
DMT Qwest DSL Pro 1 Mbps (dedicated connection) 1.024 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$88.00	N/A	\$99.00
	1 Yr Commitment	\$84.00	100% of X # months remaining in Term	\$99.00
	3 Yr Commitment	\$80.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$76.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro 4 Mbps	Month to Month	\$165.00	N/A	\$99.00
(dedicated connection)	1 Yr Commitment	\$160.00	100% of MRC X # months remaining in Term	\$99.00
4.0 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	3 Yr Commitment	\$155.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$150.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro 7 Mbps	Month to Month	\$275.00	N/A	\$99.00
(dedicated connection) 7.0 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	1 Yr Commitment	\$269.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$263.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$257.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
IDSL Grandfathered Servi	ce			
IDSL 128k to 144k (data	Month to Month	\$69.95	N/A	\$250.00
only dedicated connection)	1 Yr Commitment	\$69.95	100% of MRC X # months remaining in Term	\$250.00
	3 Yr Commitment	\$65.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$250.00
	5 Yr Commitment	\$59.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$250.00
ISP Grandfathered Service	es	_		
Internet Prime	Month to Month	\$24.99	N/A	N/A
Qwest Office Backup Gran (for Qwest Office E-mail a				
Single User (2Gb) - On-line backup of up to 2Gb of data and files for a single user	Month to Month	\$8.95	N/A	N/A
Single User (5Gb) - On-line backup of up to 5Gb of data and files for a single user	Month to Month	\$17.95	N/A	N/A
Multi User**** (5Gb) - On-line backup of up to 5Gb of data and files for multiple users	Month to Month	\$22.95	N/A	N/A
Multi User***** (20Gb) - On-line backup of up to 20Gb of data and files for multiple users	Month to Month	\$84.95	N/A	N/A
Multi User***** (30Gb) - On-line backup of up to 30Gb of data and files for multiple users	Month to Month	\$119.95	N/A	N/A
Multi User***** (40Gb) - On-line backup of up to 40Gb of data and files for multiple users	Month to Month	\$154.95	N/A	N/A
Multi User***** (120Gb) - On-line backup of up to 120Gb of data and files for multiple users	Month to Month	\$399.95	N/A	N/A
Multi User***** (160Gb) - On-line backup of up to 160Gb of data and files for multiple users	Month to Month	\$499.95	N/A	N/A

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
Multi User***** (200Gb) - On-line backup of up to 200Gb of data and files for multiple users	Month to Month	\$575.95	N/A	N/A
Other Grandfathered Servi	ces			
Qwest® Office Network Backer® ***** Support for connectivity, network security settings, and simple file and print sharing on wireless networks created with Qwest-provided networking equipment and related high-speed Internet application software.	Month to Month	\$14.99	N/A	N/A

**** The Qwest Office Backup Plans listed in the grandfathered services section above were grandfathered effective April 1, 2009, and are only available to customers who ordered those plans prior to that date.

***** Multi-User means up to 150 people can share a single account. A customer administrator allots the amount of disk space available to each User.

****** Qwest® Office Network Backer® Service was grandfathered effective August 21, 2008, and is only available to customers who ordered Office Network Backer prior to that date.