

**CENTURYLINK® LOCAL TERMS OF SERVICE:
CALL LINE IDENTIFIER**

This service-specific Local Terms of Service and the company-specific Service Agreement (a.k.a. Standard Agreement, End User Agreement, or Standard Terms and Conditions) located at <http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html> where applicable, govern Call Line Identifier in the following states for the companies shown, each company referred to herein as “CenturyLink”:

State	Companies
Colorado	CenturyTel of Colorado, Inc. CenturyTel of Eagle, Inc. El Paso County Telephone Company Qwest Corporation
Florida	Embarq Florida, Inc.
Idaho	CenturyTel of Idaho, Inc. CenturyTel of the Gemstate, Inc. Qwest Corporation
Iowa	CenturyTel of Chester, Inc. CenturyTel of Postville, Inc. Qwest Corporation
Montana	CenturyTel of Montana, Inc. Qwest Corporation
Nevada	CenturyLink of Nevada, LLC.
North Dakota	Qwest Corporation
South Dakota	Qwest Corporation
Utah	Qwest Corporation
Washington	CenturyTel of Cowiche, Inc. CenturyTel of Inter Island, Inc. CenturyTel of Washington, Inc. Qwest Corporation United Telephone Company of the Northwest
Wisconsin	Telephone USA of Wisconsin, LLC
Wyoming	CenturyTel of Wyoming, Inc. Qwest Corporation United Telephone Company of the West

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1. INTRODUCTION

- 1.1** Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature differs from Call Line Identifier service in that Call Trace is activated and chargeable on a per call basis.

2. SERVICE DESCRIPTION

- 2.1** Subscribers initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.
- 2.2** Requests for Call Line Identifier service will be evaluated by CenturyLink's Annoyance Call Center. Call Line Identifier arrangements will be provided at the discretion of CenturyLink, subject to the availability of facilities and line identification equipment.
- 2.3** Call Line Identifier will be provided on a per line basis for an initial 30-day period or 12-month period, and is renewable upon request.
- 2.4** CenturyLink does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.
- 2.5** In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.
- 2.6** CenturyLink will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by CenturyLink in connection with Call Line Identifier service which were not caused by CenturyLink's failure to maintain proper standards of maintenance and operation or by CenturyLink's failure to exercise reasonable supervision (i.e., willful neglect).
- 2.7** The terms and conditions for Call Line Identifier do not apply to trap and trace arrangements ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers.
- 2.8** Call Line Identifier will be provided without charge for up to three administrative lines associated with law enforcement and public safety organizations.

3. APPLICATION OF RATES

A per line nonrecurring charge applies as specified in company-specific Local Terms of Service, Price Lists, Guidebooks or Catalogs for initial arrangements and for each subsequent renewal.