GENERAL CUSTOMER SERVICES PRICE LIST

FOR THE

STATE OF ALABAMA

This price list contains regulations and rates applicable for the furnishing of Local Exchange Service, Message Toll Telephone Service, Wide Area Telecommunications Service, Optional Calling Plans Service, and for other general subscriber services, equipment and facilities associated with the above services offered by CenturyTel of Northern Alabama also referred to as the Company. This price list also contains rates, charges, terms and conditions for services formerly contained in the CenturyTel of Alabama, LLC d/b/a CenturyLink Advanced Data Services Price list and services formerly contained in the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List, governing the provision of intrastate data communications.

Effective February 14, 2018, the CenturyTel of Alabama, LLC d/b/a CenturyLink Advanced Data Services Price List is cancelled in its entirety. See Section 23 for services formerly contained therein.

Effective February 19, 2018, the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List is cancelled in its entirety. See Section 17 for services formerly contained therein.

CenturyLink’s End User Agreement located at www.centurylink.com/tariffs/al_mult_user_agreement.pdf applies to all RESIDENTIAL SERVICES in addition to the regulations and rates contained herein.

CenturyLink’s Standard Terms and Conditions For Communications Services (“Standard Terms and Conditions”) located at www.centurylink.com/tariffs/LTOS_Business_Standard_Terms.pdf applies to all BUSINESS SERVICES in addition to the regulations and rates contained herein.

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or combination thereof.
GENERAL CUSTOMER SERVICES PRICE LIST

FOR THE

STATE OF ALABAMA

EXPLANATION OF SYMBOLS

When changes are made on any price list page, a revised page will be issued canceling the price list page affected; such changes will be identified through the use of the following symbols:

(C) Denotes a change in: listing, general regulations, or condition, which may affect a rate or charge.
(D) Denotes discontinued material including: listing, general regulation, condition, rate or charge.
(I) Denotes increase in rate or charge.
(M) Denotes material relocated from or to another part of the price list, with no change in text, regulation, rate or condition.
(N) Denotes new material including: listing, general regulation, rate, charge or condition.
(R) Denotes a reduction in either rate or charge.
(T) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

Note: The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after initial filing of the price list.

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

The following list of trade names, trademarks and/or service marks which may be used for services offered in this tariff are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by CenturyTel of Northern Alabama d/b/a CenturyLink with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINK™
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CORE CONNECT®

(M) Material previously appeared on 1st Revised Title Sheet 1.
INDEX

The INDEX Section of this General Customer Services Price List is hereby cancelled in its entirety. Refer to TABLE OF CONTENTS for list of services/sections contained herein.

Sheets being cancelled are as follows:

7th Revised Sheet 1
Original Sheet 2
2nd Revised Index Sheet 3
4th Revised Sheet 4
3rd Revised Sheet 5
4th Revised Sheet 6
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[1] Terms, conditions and rates for Emergency Telephone Service are located in the CenturyTel of Northern Alabama d/b/a CenturyLink General Subscriber Services Tariff.
DEFINITIONS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

ACCESS LINE WORK CHARGE - The charge for work associated on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

ADDITIONAL LINE - A circuit connecting a station with another station or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An additional line may terminate on a key in lieu of an instrument.

ALABAMA RELAY CENTER - The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

AIRLINE MILEAGE - See "Mileage and Zone Charges".

APPLICANT - A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED USER - A person, firm, or corporation (other than the customer) on whose premises channels are located and who may communicate over such channels in accordance with the terms provided herein.

AUXILIARY BELL - A bell on the same circuit and operated in connection with the signaling device of the primary station or private branch exchange station.

BASE RATE - A schedule rate for any form of exchange service which does not include mileage charges.

BASE RATE AREA - A specific section of an exchange area within which primary classes of service are available without extra exchange line mileage or zone charges.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.

(M1) Certain material previously appearing on this sheet now appears on Page 1.1 of this section.
DEFINITIONS

BASIC TELEPHONE SERVICE - A retail telecommunications service that provides to the premises or residential customer or to the premises of business customers the following features and functions only: a) Dial tone, b) Access to other lines for the transmission of two-way switched or dedicated communication within a local calling area without additional usage sensitive charges, c) A primary directory listing, d) Dual-tone multi-frequency signaling, e) Access to operator services, f) Access to directory assistance services, g) Access to telecommunications relay services for the deaf or hard-of-hearing, h) Access to 911 service where provided by a local governmental authority or multi-jurisdictional authority, i) Access to interexchange long distance services.

BASIC TERMINATION CHARGE - See "Termination Charge".

BUILDING - A building is a structure under one roof, or two or more structures connected by enclosed passageways which do not cross public thoroughfares other than alleys and are regularly used as corridors by persons, and are suitable for the installation and maintenance of inside wiring. Pipes and conduits are not considered enclosed passageways.

BUNDLED OFFERING - A combination of retail services, including telecommunications and non-telecommunications service offered by CenturyTel or an affiliate, offered as a package, either at a single price or with the availability of the price for one service contingent on the purchase of other services.

BUSINESS SERVICE - Exchange service furnished to a customer at a business address or where the service has a business listing in the directory.

CAPACITY - Reference to capacity in the General Exchange Price list means the number of lines, trunks or stations with which a Key Telephone or Private Branch Exchange System is capable of being equipped and which can be made operational with a minimal amount of investment in available stock.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE DESIGNATION - See "Telephone Number".

CENTRAL OFFICE WORK CHARGE - The charge for work associated with the central office applicable for functions required within the central office.

CERTIFICATE - Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by single physical facility or route.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semipublic service.

(M) Material previously appeared on 1st Revised Sheet 1 of this section.
(M1) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

CLASSROOM COMMUNICATION SERVICE - Local telephone lines for in-classroom use.

COIN TELEPHONE - A telephone station, either Customer-Owned Pay Telephone (COPT) or Public Telephone Access Service (PTAS), equipped with a device collecting money in payment of telephone messages.

COMMISSION - Unless explicit reference is made otherwise, references to “Commission” herein refer to the Alabama Public Service Commission.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or deregulated Company provided stations.

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public. Used herein, “Company” refers to CenturyTel of Alabama, LLC, a.k.a. CenturyTel of Northern Alabama d/b/a CenturyLink.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONNECTOR - See "Switch"

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - The arrangement between a customer and the company under which service and facilities are furnished in accordance with the applicable provisions of the Price list.

CONTRACT OFFERING - Any retail contractual agreement, whether or not memorialized in writing, by which CenturyTel offers any communications service to a subscriber.

CORD SWITCHBOARD - See “PBX System”.

CORDLESS SWITCHBOARD - See "PBX System”.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER-OWNED PAY TELEPHONE (COPT) COIN LINE SERVICE - A coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for customer-owned pay telephones.

CUSTOMER PREMISES EQUIPMENT – Devices, apparatus and their associated wiring, provided by a customer or user for use with service components furnished by the Telephone Company and does not include customer-provided communications systems.

CUSTOMER PROVIDED TERMINAL EQUIPMENT - Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically, or inductively.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DEMARICATION POINT – That point at which the Telephone Company's responsibility for installation and maintenance on a Price Listed basis ends and the customer's option to install and/or maintain inside wire begins.

DESIGN SERVICE – A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

(M) Material previously appeared on 2nd Revised Sheet 3 of this section.
DEFINITIONS

DIRECT ELECTRICAL CONNECTION - A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE - *Wires used to extend service from the basic distribution facility to the point where connection is made with the Demarcation Point.*

DUAL NAME LISTING - Provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, or village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulation and charges specified in the Price list. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

EXISTING CUSTOMER - Reference to existing customer in the General Exchange Price list means customer as of the date of this Price list.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at a flat rate between one or more exchange areas.

(M) Material previously appearing on this sheet now appears on Sheet 2.1.

(M1) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

EXTENSION STATION - See "Telephone Station".

EXTRA EXCHANGE LINE MILEAGE - See "Mileage and Zone Charges."

EXTRA LISTING - See "Additional Listing".

FACILITIES - All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN ATTACHMENT - Lines, instruments, appliances, or apparatus not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EQUIPMENT - See "Foreign Attachment".

FOREIGN EXCHANGE - Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line.

INDIVIDUAL LINE (A.K.A. ONE-PARTY LINE) - An exchange access line designed for the connection of one main station.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A separate initial charge, made under certain conditions for the placing, connecting, or furnishing of telephone facilities for the establishment of service which may or may not be associated with other charges for the service furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

INSTITUTIONAL SERVICE PROVIDER (ISP) - An entity which provides coinless telephone service for the exclusive use of inmates served within the confines of a penal, correctional, or mental institution.

INSTRUMENTALITIES - The station equipment used to provide communication service to the customer.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

JACK AND PLUG EQUIPMENT - Equipment designed to give access to a line at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the line. Installation and maintenance of a jack is the responsibility of the customer and is only provided by the Telephone Company on a deregulated basis.

JOINT USE OF SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer.

KEY TELEPHONE SERVICE - A service that enables access lines to terminate in an expandable multi-button telephone set utilizing common equipment which continuously connects a subscriber to a switching center (exchange) or common carrier operating center.

LEASE LINE - A channel tying together two or more points in the exchange area for the sole use of the subscriber. It is terminated at each point on subscriber owned equipment and is not connected to the central office switching equipment.

LINE FINDER - See "Switch".

LISTING - See "Directory Listing."

LOCAL ACCESS AND TRANSPORT AREA (LATA) - The term "Local Access and Transport Area" (LATA) denotes a geographic area for the provision and administration of communications service. It encompasses designated Access Areas which are grouped to serve common social, economic, and other purposes.

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's price lists.

LOCAL CALLING AREA - See "Local Service Area."

LOCAL MESSAGE - A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE - Telephone service furnished between customer's stations located within the same exchange area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule or rates without the application of specific charges for each message.

LONG DISTANCE MESSAGE - See "Toll Message".

LONG DISTANCE TERMINAL - See "Telephone Station".

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

MAINTENANCE OF SERVICE CHARGE - The charge for each visit by the Telephone Company to the premises of the customer, or authorized user, where the difficulty or trouble report results from the customer's inside wiring or from the use of equipment provided by the customer or authorized user.

MESSAGE - A completed customer call.
  • Local Message - A communication between stations within the same local service area.
  • Toll Message - A communication between stations in different exchange areas for which a toll charge is made.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, tie and private lines.

MILEAGE CHARGES - charges applying for the use of part or all of a channel furnished by the Company.
  • Airline Measurement: The shortest distance between two points.
  • Mileage for Circuits Connecting Stations: The measurement applying on a line, for the use of which a circuit charge is made in accordance with Price list provisions.
  • Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's main service, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate.
  • Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main service, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate.
  • Route Measurement: The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS - Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS SERVICE - Service not regularly furnished with the various classes of exchange service.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.

(M1) Certain material previously appearing on this sheet now appears on Sheet 6.1 of this section.
DEFINITIONS

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MOVE - A transfer of telephone service from one location to another on the same premise where there is no interruption of service other than is incident to the work involved. Transfers of telephone service from one premise to another, or from location to another on the same premise, involving a break in the continuity of service and resulting in cessation of local service charges are not considered as moved but as new service and service charges that may be applicable.

NATIONAL SECURITY EMERGENCY PREPAREDNESS (NSEP) SERVICES - The term "National Security Emergency Preparedness (NSEP) Services" denotes telecommunications services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States.

NETWORK CONTROL SIGNALLING - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE or NETWORK INTERFACE DEVICE (NID) - A standard FCC Registration Program device that is installed by the Telephone Company as part of the network access line on a customer's premises at a location determined by the Company which is accessible to the customer and consistent with FCC Registration regulations governing the location of the network interface. The network interface is located on the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

NETWORK TERMINATING WIRE - Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premise.

(M) Material previously appeared on 1st Revised Sheet 6 of this section.

(M1) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.

(M2) Certain material previously appearing on this sheet now appears on Sheet 7 of this section.
DEFINITIONS

NON-LISTED TELEPHONE - An exchange station which has the listing omitted from the telephone directory but listed in the directory assistance records.

NON-PUBLISHED TELEPHONE - An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

NSEP TREATMENT - The term "NSEP Treatment" denotes the provisioning of a telecommunications service before others based on the provisioning priority level assigned by the Executive Office of the President.

ONE-PARTY LINE (1-PTY) – See "Individual Line".

PERSON – Any corporation, company, person, partnership, firm, association or any cooperative non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT – Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.

(M1) Material previously appeared on 1st Revised Sheet 6 of this section.
DEFINITIONS

PRIVATE BRANCH EXCHANGE SYSTEM - An arrangement of equipment consisting of switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, providing for intercommunication between these stations and communication with the general exchange and interexchange systems. Throughout this Price list, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange. Lines (circuits), ordinarily furnished by the Company in connection with PBX service include the following:

- Automatic Access Line: A central office line that provides communications capacity between the serving central office and multiline communications switching equipment normally located on the customer's premises that is arranged in such a manner that the station user has no control over which access line is connected to the station or other equipment for incoming or outgoing calls.
- Tie Line: A circuit connecting private branch exchange switchboard

PRIVATE BRANCH EXCHANGE TRUNK - A circuit connecting a private branch system with a Central Office.

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PRIVATE LINE SERVICE - As opposed to exchange service, this refers to channels furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY - A facility route granted to the Company on or over private property.

PROTECTOR - A point of connection between inside wire and outside wire.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

- Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the operator establishes the desired connection.
- Company Attended Public Telephone: A public telephone operated by a Company employee as attendant.

RATE CENTERS - Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.

(M1) Material formerly appeared on 1st Revised Sheet 9 of this section.
DEFINITIONS

RESIDENCE SERVICE - Exchange service furnished to a customer at a residential address where the service is not listed as a business in the directory.

RESTORATION CHARGE - A charge applying to restore service following a temporary suspension of such service for nonpayment of charges.

ROTARY LINE SERVICE – Also known as Hunting Service, an arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence.

SAME BUILDING - See "Building".

SAME PREMISES - See "Premises".

SELECTOR - See "Switch".

SEMIPUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed for a combination of customer and public use at locations more or less public in character. Semipublic telephone service is considered as a form of customer service.

SERVICE - The act of means of supplying communication to the public.

SERVICE CHARGE - A nonrecurring charge applying to the establishment of telephone service for a subscriber and subsequent alterations to that service.

SLAMMING – Slamming is the unauthorized change of a subscriber’s preferred telecommunications carrier.

SERVICE ORDER CHARGE - The charge for receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data.

SPECIAL DESIGN SERVICE – See "Design Service."

SPECIAL RATE AREA - A portion of an exchange area in which Special Base Flat Rates apply.

STATION - See "Telephone Station".

SUBSCRIBER - See "Customer".

SUBURBAN SERVICE - Multi-party access line service furnished to customers outside the Base Rate or Special Rate Area(s), but within the exchange area.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

(M) Material appearing on this page previously appeared on Original Sheet 8.

(M1) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company and approved by the Alabama Public Service Commission.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM - The term "Telecommunications Service Priority (TSP) System" or "TSP System" refers to the regulatory, administrative and operational system authorizing and providing for priority treatment (i.e., the provisioning and restoration) of NSEP Services.

TELEPHONE COMPANY - See "Company".

TELEPHONE NUMBER - A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange for identification in the assessment of message charges, etc.

TELEPHONE STATION - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

TERMINAL EQUIPMENT - All equipment provided by common carriers and located on customer premises except over voltage protection equipment, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment.

TERMINATION CHARGE - A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points in different exchange areas where specific charges for each such message are applicable.

(M) Material was formerly located in Section S1 of the CenturyTel of Southern Alabama d/b/a CenturyLink General Customer Services Price List. CenturyTel of Southern Alabama now concurs with this Definitions Section.
DEFINITIONS

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of "Message Toll Telephone Service", Section 18.

A. PERSON TO PERSON TOLL MESSAGE - A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.

B. STATION TO STATION TOLL MESSAGE - A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

C. COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.

D. THIRD NUMBER MESSAGE - A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

E. CREDIT CARD MESSAGE - A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Price list.

TOUCHTONE CALLING SERVICE - A classification of exchange service whereby calls are originated through the use of pushbuttons in lieu of rotary dials.

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a private branch exchange system.

UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (E-RATE) – Mechanism established to ensure affordable telecommunications service to all Americans, including low-income consumers and eligible schools and libraries pursuant to 47 Code of Federal Regulations part 54, subpart F.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.
## GENERAL REGULATIONS

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2.1 Application of Regulations [1]

2.1.1 The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by CenturyTel of Alabama, LLC, aka CenturyTel of Northern Alabama, d/b/a CenturyLink, hereinafter referred to as the Company. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

[1] Terms, conditions and rates herein are no longer subject to the jurisdiction of the Alabama Public Service Commission.
2.2 Use of Service

2.2.1 Abuse or Fraudulent Use of Service

A. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service;

(2) rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.

(3) false representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) or regular charges for the service;

(4) the use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

(5) the use of profane or obscene language;

(6) the use of service in such manner as to interfere unreasonably with the use of the service by one or more other customers;

(7) the impersonation of another;

2.2.2 Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it shall not be used for any unlawful purpose.
2.2 Use of Service (Cont'd)

2.2.3 Use of Customer Service

While the Company's basic monthly exchange line service as specified in Section 3.8 may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Company.

Customer telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the customer, his family, employees, or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer service or to permit such service to remain on premises of a public or semipublic character when the station is so located that the public-in-general, or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, provided the instrument is so located that it is not accessible for public use.

2.2.4 Minimum Contract Period

A. Except as specified elsewhere in this Price list or service order, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one (1) month. For purposes of rate administration each month is considered to have thirty (30) days.

B. The Company may require a contract period longer than one (1) month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.
GENERAL REGULATIONS

2.2 Use of Service (cont’d)

2.2.5 Termination of Service

A. By the Company

(1) The Company may, following five (5) days' written notice, refuse to furnish, or may terminate the service and remove its equipment under the following circumstances, provided suitable notice has been given to the customer:

(a) upon the continuance of any unpaid regulated amount due for a period of five (5) days following temporary suspension;

(b) upon the continuance of any unauthorized attachment as stated in Section 15.

(c) upon objection to the furnishing of a service made in writing by or on behalf of any governmental law enforcement agency acting within its jurisdiction, on the grounds that such service is, or will be, used for an illegal purpose;

(d) upon the use of a service in such a manner that, in the opinion of the Company, constitutes abuse or fraud or may tend to injuriously affect the efficiency of the Company’s plant, property, or service;

(e) upon a violation of any of the regulations governing the furnishing of a service including regulations listed at 2.2.1 and 2.2.2.

(2) IntraLATA Private Line Services in Section 17.7 will be discontinued forthwith if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service or channels are being used in violation of the law. The Telephone Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of the law.

B. At customer's request.

(1) Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.

(2) Where a contract for service with a one month minimum period is canceled before establishment of the service is completed, a charge not to exceed the service charge specified, as applied if all or a portion of the facilities have been installed.

(Material was formerly located in Section B.2.b. of the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List.)
2.2 Use of Service (cont’d)

2.2.5 Termination of Service (cont’d)

B. At customer’s request (cont’d)

(3) No minimum or termination charge will apply (unless otherwise stated specifically in this price list) where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.

(4) No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction, or damage to property by fire or other cause, beyond the control of the customer.

(5) When business service is terminated at the customer’s request after the minimum service period or initial contract period as described preceding has been met, service will be discontinued immediately, and a final bill will be issued in accordance with Section 2.3.4.I., Prorating of Opening and Closing Bills. Residential customers may request termination of residence service at any time, and service will be discontinued on the last day of the customer’s billing cycle after the minimum service period has been met. Final charges will be rendered in accordance with Section 2.3.4.I., Prorating of Opening and Closing Bills.
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.2 Application of Business and Residential Rates

A. Business rates apply in all commercial locations, including, without limitation, offices, stores, factories, and all other places of a strictly business nature.

B. Business rates apply in boarding houses, offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and the other similar institutions (but excluding dormitory rooms at such schools or colleges).

C. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

D. Residence rates apply in private residences, and in private apartments of hotels, or other residential facilities providing for occupation by a single resident for a period in excess of the minimum contract period where service is confined to the customer's use.

E. Where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

F. Upon the payment of appropriate new service connection charges, a customer may change from business service to residence service if the customer's arrangements would entitle the customer to a residence classification of the service, as specified in 2.3.3 above.

2.3.3 Advanced Payments

Advance payments are not required for services provided herein as a condition of credit establishment. However, in addition to or in lieu of a deposit as specified elsewhere herein, the Company may require an advance payment for customer-premises equipment ordered in conjunction with services provided herein.
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Customer Billing

A. The customer is responsible for all charges in conjunction with the service furnished him, including collect toll messages which have been accepted at the customer's telephone.

B. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.

C. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

D. For billing purposes each month is presumed to have thirty (30) days.
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Customer Billing (Cont'd)

E. Retroactive billing adjustments will not be made for a period exceeding three years.

F. The Company may temporarily suspend service in the event the customer fails to pay any regulated amount due. Such suspension shall not be made until at least five days following written notification to the customer of the intention to suspend service.

G. The following Late Payment Charge will be applied on each residence and business subscriber's bill for charges assessed for services contained within this Price List. The Late Payment Charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

<table>
<thead>
<tr>
<th>Residence and Business</th>
<th>Greater of 13.00 or 5% of unpaid balance</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(I) (T)</td>
</tr>
</tbody>
</table>

H. All charges due by the customer are payable at the Company's Business Office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within 45 days after the bill is received, the account shall be deemed correct and binding upon the customer.

I. Prorating of Opening and Closing Bills

Bills for telephone service are normally rendered on a monthly basis. Bills rendered for establishment of business and residential services and final bills rendered for discontinuation of business services will be prorated on the basis of a thirty (30) day billing period. Final bills rendered after customer-requested discontinuance of residential service will not be pro-rated and service will remain available to the customer until the first day of the customer’s next billing cycle.

2.3.5 Telephone Numbers

The Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

2.3.6 Alterations

The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's equipment; and the customer agrees to pay the Company's current charges for such changes.
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.7 Special Construction

A. Private Property (See also Section 5, Charges Applicable Under Special Conditions)

(1) An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally for the particular location or kind of service.

(2) If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for a temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with the revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.

(3) The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

B. Company Obligation

(1) Customers who are receiving or who are requesting service shall be deemed to have consented to the reasonable use of their real property to construct, operate, maintain, replace, or enlarge telephone and/or communication lines, overhead or underground, including all conduit, cables, wires, surface testing terminals, markers and other appurtenances under, through, across, and upon any real property or interest therein owned or leased or controlled by said customer, or any other customer. Upon request, the customer agrees to execute any easement or right-of-way contract on a form to be furnished by the Company.

C. Underground

(1) When feasible conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any Electric Light or Power Conduit or Conductor shall be in accordance with the Company's specifications. The customer shall be required to pay the entire cost of any repair or maintenance of Company property resulting from any intention or negligent act of the customer, employees, contractors or invitees.

(2) The cost of relocating underground entrance facilities at the customer's request will be borne by the customer.
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.8 Special Assemblies of Speculative Projects

A. Centrex Service for State of Alabama

(1) This Price list provides Centrex main station (including the following features: Call Alternation, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction) and Exchange Access rates and charges provided the State of Alabama.

(2) All other rates, rules, and regulations as specified in Sections 4 and 8 of this Price list shall also apply.

(3) Exchange Access provides for exchange and long distance message network calling to and from main stations and attendant positions of the Centrex system. Exchange Access provides for flat rate network access and includes an unlimited number of dialed sent-paid local calls. The rate shown is applicable whether the Exchange Access is used for Inward, Outward, or Combination applications.

(4) The following rates apply during the contract period and until the service is discontinued:

<table>
<thead>
<tr>
<th>60 Month Contract</th>
<th>Monthly Rate</th>
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<tr>
<td>(a) Main Station Line,</td>
<td>$13.28</td>
</tr>
<tr>
<td>each</td>
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<tr>
<td>(b) Exchange Access,</td>
<td>31.57</td>
</tr>
<tr>
<td>each</td>
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(M) Material previously appeared on Page 11.
GENERAL REGULATIONS

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2.3.8  Special Assemblies of Speculative Projects (Cont’d)

B. Rates

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<th>Service Description</th>
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<tr>
<td>Centrex Station Line</td>
<td></td>
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</tr>
<tr>
<td>- S.A. #1</td>
<td>$50.00</td>
<td>(R)</td>
</tr>
<tr>
<td>- S.A. #2</td>
<td>50.00</td>
<td>(R)</td>
</tr>
<tr>
<td>Centrex Station Line 25-49</td>
<td>30.00</td>
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<td>Centrex Station Line 50-199</td>
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<td>- S.A. #1</td>
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<td>(I)</td>
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<tr>
<td>- S.A. #2</td>
<td>30.00</td>
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<td>Centrex Station Line- Flat</td>
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<td>- S.A. #1</td>
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<td>(I)</td>
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<td>- S.A. #2</td>
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<td>Centrex Flat Rate 5-24</td>
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<td>- S.A. #2</td>
<td>36.00</td>
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<td>- S.A. #3</td>
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<td>(R)</td>
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<td>Centrex Special</td>
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<td>- S.A. #1</td>
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<td>(I)</td>
</tr>
<tr>
<td>- S.A. #2</td>
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<td>(R)</td>
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<td>Centrex Special 5-24 Lines</td>
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<tr>
<td>- S.A. #1</td>
<td>30.00</td>
<td>(I)</td>
</tr>
<tr>
<td>- S.A. #2</td>
<td>30.00</td>
<td>(I)</td>
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<td>- S.A. #3</td>
<td>30.00</td>
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<tr>
<td>- S.A. #4</td>
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<tr>
<td>Centrex Special 200+ Lines</td>
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<tr>
<td>Centrex Analog 25-49 Lines</td>
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<td>- S.A. #1</td>
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<td>Custopk Comm Plus CII PII</td>
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<tr>
<td>- S.A. #1</td>
<td>55.00</td>
<td>(R)</td>
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<tr>
<td>- S.A. #2</td>
<td>55.00</td>
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</table>
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.9 Transfer of Service Between Customers

A. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, provided there is no lapse in the rendition of service. The Secondary Service Ordering charge, specified in Section 4.1.2, will be applied to the new customer's account for such transfers.

B. Where existing service is continued for a new customer, the telephone number may be retained by the new customer only if the old customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.

(M) Material previously appeared on Page 11.
GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.10 Reserved
GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit

2.4.1 Reserved

2.4.2 Deposits

a. The Company may require an applicant or a customer to make a suitable cash deposit to be held by the Company as a guarantee of the payment of charges for service. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for service rendered.

b. Applicants or customers who request service in a location where the Company believes, in its sole discretion, the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer will be required to make a suitable deposit to cover that potential loss or damage, such deposit not to exceed the value of the equipment furnished.
GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.2 Deposits (Cont'd)

c. The amount of deposit, if applicable, will be determined in accordance with the Company's policies.

d. Deposits, if applicable, will be refunded or applied, in accordance with the Company's policies.

e. The Company does not apply interest on deposit amounts that it holds or upon the return of deposit amounts to the applicant or customer.

2.4.3 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, following five (5) days after the Company has provided written (including electronic) notice requiring the customer to do so.

2.4.4 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, appropriate service charges will be made and collected by the Company.
GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.5 Reserved
2.4 Establishment and Maintenance of Credit (Cont'd)

2.4.6 Reserved (C) (D)
GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit

2.4.6 Reserved
GENERAL REGULATIONS

2.4 Establishment and Maintenance of Credit

2.4.6 Reserved
GENERAL REGULATIONS

2.5  Obligation and Liability of Company

2.5.1 Undertaking of the Company

The Company does not undertake to transmit message, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this Price list.

2.5.2 Provision of Equipment

A. All equipment necessary for the provision of a given service will be furnished by the Company on a deregulated basis or by the customer except as provided elsewhere in this price list. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer on this premises in suitable outlets when required.
GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.2 Provision of Equipment (Cont'd)

B. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by induction, acoustically or other; except as provided in this Price list or as otherwise authorized in writing by the Company. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service.

C. The provisions of the preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company provided any such device so used does not:

   (1) endanger the safety of Company employees or the public;

   (2) damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Price list;

   (3) interfere with the proper functioning of such equipment or facilities;

   (4) impair the operation of the communication system;

   (5) otherwise injure the public in its use of the Company's services.

D. Except as otherwise provided in this Price list, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

2.5.3 Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.4 Maintenance and Repair

A. All costs associated with the maintenance and repair of regulated services furnished pursuant to this price list will be borne by the Company, except as specified elsewhere in this Price list.

B. The Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.

C. Access to customer's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

D. Interruption of Service

(1) Customers experiencing a service outage exceeding twenty-four (24) hours will receive a credit allowance as provided in (2) following, and a Service Performance Guarantee credit as provided in 2.5.7 following.

(2) When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to or detected by the Company, except as otherwise specified in this price list. For the purpose of administering this regulation, every month is considered to have thirty (30) days.

(3) See Section 17.7.5.G. for terms and conditions pertaining to IntraLATA Private Line Service.

(4) See Section 23.2.12 for terms and conditions pertaining to Advanced Data Services.

(M) Material previously appearing on this sheet now appears on Sheet 21.1.
2.5.5 Liability

A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

B. The customer indemnifies and saves the Company harmless against the following:

   (l) Acts or omissions of other companies when their facilities are used in connection with the Company’s facilities to provide service.

   (2) Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

   (3) Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

   (4) Liability for failure to provide service.

   (5) Liability for telephone directories is covered next in this section under Directories.

   (6) Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys’ fees, arising from or related to customer’s, customer’s end user’s or customer’s third-party provider(s)’ acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial “911” calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial “911” or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.
GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.6 Directories

The Company will furnish to its customers, without charge, a directory for each access line. Additional directories will be furnished at the discretion of the Company at a $2.00 per copy charge. Foreign directories may be provided at a charge.

2.5.7 Service Performance Guarantee

A. Business

(1) If a business customer requests installation or repair of Company-owned facilities used to provide exchange, message toll, private line or enhanced services offered under this Price list and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Price list.

(2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.

(3) Credit will be provided in accordance with the above conditions at the request of the customer. At the company's discretion, the Service Performance Guarantee will appear as either a $100 credit on the customer's bill or something of equal value to the customer.

(4) Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company-owned facilities used to provide those services. The Service Performance Guarantee is not applicable for Public Telephone Service and/or Semipublic Telephone Service.

(5) The credit will not apply to "out of service" conditions resulting from:

(a) Willful neglect, misuse or abuse by the customer.

(b) Problems in the customer's premises equipment or in the customer's inside wire.

(c) Natural disasters, labor difficulties, governmental orders, civil commotion, general network failure, cable cuts affecting more than five percent (5%) of the Company's customers or circumstances beyond the control and/or knowledge of the Company.

(d) Temporarily or permanently discontinued service due to nonpayment of bills.
GENERAL REGULATIONS

2.5 Obligation and Liability of the Company (Cont'd)

2.5.7 Service Performance Guarantee (Cont'd)

B. Residence

(1) If a residence customer requests installation or repair of Company-owned facilities used to provide service offered under this Price list, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of $25.00. One (1) credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Price list.

(2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.

(3) Credit will be provided in accordance with the above conditions at the request of the customer. At the company's discretion, the Service Performance Guarantee will appear as either a $25 credit on the customer's bill or something of equal value to the customer.

(4) Credit will be extended in accordance with the above conditions only for installation or repair of Company-owned facilities used to provide services offered in accordance with this Price list.

(5) The credit will not apply to "out of service" conditions resulting from:

   (a) Willful neglect, misuse or abuse by the customer.

   (b) Problems in the customer's premises equipment or in the customer's inside wire.

   (c) Natural disasters, labor difficulties, governmental orders, civil commotion, general network failure, cable cuts affecting more than five percent (5%) of the Company's customers or circumstances beyond the control and/or knowledge of the Company.

   (d) Temporarily or permanently discontinued service due to nonpayment of bills.

2.5.8 Unauthorized Access and Hacking

Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.
2.5 Obligation and Liability of the Company (cont’d)

2.5.9 Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company’s voice-grade telephone access lines and/or facilities for the transmission of data. The Company’s liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company’s billing for the period of service during which the errors or damages occur.
GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts

2.6.1 General

A. The purpose of this Price list offering is to complement and supplement the public policy of this State as set forth in the Alabama Law, Act No. 87-573, Act No. 93-851, and Act No. 95-187 by providing incentive waivers and discounts to qualifying businesses.

B. Qualification may be under Option One, Option Two or Option Three of this Price list, but not under more than one option simultaneously.

C. When the application for service is made, the applicant must advise the Company of their intent to receive the discounts and waivers afforded under either Option One, Option Two or Option Three of this Price list.

D. Any qualifying business certifying that it is eligible for the waivers and discounts contained herein shall agree, as a condition of receiving the waivers and discounts, to provide proof satisfactory to the Company of its eligibility under Alabama Law, Act No. 87-573, Act No. 93-851 or Act No. 95-187. If any qualifying business certifying that it is eligible to receive the waivers and discounts set forth herein is subsequently determined not to be eligible for the benefits created by Alabama Law, Act No. 87-573, Act No. 93-851, or Act No. 95-187 as applicable for the Option chosen, that business shall not be eligible for any waiver or discount under this Price list offering. Upon such occurrence, the business shall immediately cease to be eligible and may be required to provide deposits, pay applicable service connection/installation charges, and pay the full undiscounted price list charges for any services received pursuant to this offering.

2.6.2 Option One

A. For the purpose of Option One of this Price list offering, the term "private employer" means a business or industry located within boundaries of an enterprise zone and operating a private-for-profit business.
GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont’d)

2.6.2 Option One (Cont’d)

B. For the purpose of Option One of this Price list offering, "enterprise zone" means a geographic area which is economically depressed, in need of expansion of business and industry and creation of jobs. Rural enterprise zone means an enterprise zone located in a non-MSA county, such as defined by the U.S. Bureau of the Census. Urban enterprise zone means an enterprise zone located in a MSA county, as such is defined by the U.S. Bureau of the Census. These enterprise zones shall be specifically designated by the Alabama Department of Economic and Community Affairs pursuant to the Alabama Enterprise Zone, Act No. 87-573.

C. For the purpose of Option One of this Price list, a new permanent employee is a full-time employee who remains employed with the firm for a minimum of nine (9) months, working a minimum of thirty (30) hours per week and receiving appropriate company benefits.

D. Any private employer which meets the following qualifications may qualify for discounts associated with Option One of this Price list offering. Any private employer which

(1) obtained an endorsement resolution approved by the appropriate local governing authority, and

(2) which company’s operation falls into Standard Industrial Classifications (SIC) codes 20-42, 44-49, or major warehousing and distribution centers or regional and/or corporate headquarters of companies whose standard industrial classification (SIC) codes are 20-42, 44-49 or such activities have a prospect of significant economic impact without threatening the well-being of existing industries located in the Enterprise Zone, and

(3) which expanded its labor force and which did not close or reduce total employment elsewhere in Alabama in order to expand into the Enterprise Zone, and which can certify and document that at least thirty percent (30%) of new permanent, full-time employees were formerly unemployed for at least ninety (90) days prior to this employment, or

(4) that a new capital investment was made and that at least five (5) new permanent full-time employees were hired.
GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont’d)

2.6.2 Option One (Cont’d)

E. In order to qualify under Option One of this Price list, the private employer will be required to certify that it has met the requirements of this Price list offering, as well as the requirements of the Alabama Enterprise Zone, Act No. 87-573, Section 5.

F. Where an Enterprise Zone is designated during one (1) calendar year but is not so designated by the Alabama Department of Economic and Community Affairs during the succeeding year, the private employer shall continue to receive the discount originally designated in Option One for the full twelve (12)-month period, provided the private employer otherwise remains eligible for the discount.

2.6.3 Option Two

A. For the purpose of Option Two of this Price list offering, "Approved Company" means any corporation, partnership, trust or other form of business entity approved by the Alabama State Industrial Development Authority (Authority) pursuant to the provision of Alabama Law, Act No. 93-851.

B. For the purpose of Option Two of this Price list offering, any Approved Company which meets the following qualifications will qualify for the discounts in this Price list. Any Approved Company

(1) which has submitted written evidence to the Authority indicating local support for the project, and

(2) whose proposed project is used in a trade or business which is described in the 1987 Standard Industrial Classification Major Groups 20 through 39, inclusive, 50 and 51, Industrial Group Number 737, and Industry Numbers 8731, 8733 and 8734 as set forth in the Standard Industrial Classification Manual, and
GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont’d)

2.6.3 Option Two (Cont’d)

B. For the purpose of Option Two of this Price list offering, ... (Cont’d)

(3) has a new project investment of at least $5 million and will employ at least fifty (50) full-time new employees within eighteen (18) months of the date the project is placed in service, or

(4) whose expansion project has an investment of at least $2 million and will employ at least twenty (20) full-time new employees within eighteen (18) months of the date the project is placed in service.

C. The Approved Company must either pay employees an average full-time hourly wage of at least $8 per hour, or an average total compensation for full-time paid employees which is at least equivalent to $10 per hour to be eligible for discounts under this Price list.

D. Should the Authority waive the minimum investment requirement when the project will be located in an area of the State which the Authority determines to be in an economically distressed area, that Approved Company will also be eligible for discounts under this Price list.

E. For the purpose of Option Two of this Price list, a new employee includes only those individuals who have not previously been employed by the Approved Company in Alabama, will be employed at the project site and will be subject to the personal income tax imposed by Section 40-18-2 of the Code of Alabama upon commencement of employment at the site.

F. In order to qualify under Option Two of this Price list, the Approved Company will be required to certify that it has met the requirements of this Price list offering, as well as the requirements of Alabama Law, Act No. 93-851.
GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont’d)

2.6.4 Option Three

A. For the purpose of Option Three of this Price list offering, "Approved Company" means any corporation, partnership, limited liability company, proprietorship, trust or other business entity making a qualified investment approved by the Alabama Department of Revenue (Department) pursuant to the provisions of Alabama Law, Act No. 95-187.

B. For the purpose of Option Three of this Price list offering, any Approved Company which meets either of the following qualifications will qualify for the discounts in this Price list.

   (1) A small business addition, as defined by Alabama Law, Act No. 95-187, with a capital cost of at least $1 million, which will create at least fifteen (15) new jobs within one (1) year of the date the project is placed in service.

   (2) A qualifying project or headquarters facility, other than a small business addition as defined by Alabama Law, Act No. 95-187, with a capital cost of at least $2 million, which will create at least twenty (20) new jobs within one (1) year of the date the project is placed in service.

C. The Approved Company must either pay employees an average full-time hourly wage of at least $8 per hour, or an average total compensation for full-time paid employees which is at least equivalent to $10 per hour to be eligible for discounts under this Price list.

D. A new employee includes only those individual who have not previously been employed at the site of the qualifying project or by an investing company in the state, will be employed at the project site, and will be subject to the personal income tax imposed by Section 40-18-2 of the Code of Alabama 1975 upon commencement of employment at the site.
GENERAL REGULATIONS

2.6 Economic Development Incentive Waivers and Discounts (Cont’d)

2.6.4 Option Three (Cont’d)

E. In order to qualify under Option Three of this Price list, the Approved Company will be required to certify that it has met the requirements of this Price list offering as well as the requirements of Alabama Law, Act No. 95-187.

2.6.5 Credits, waivers and discounts shall be applicable as follows:

A. Under Option One, Option Two, and Option Three of this Price list, qualifying businesses will be eligible to receive the waiver of charges listed or credit for newly ordered services, other than Contract Service Arrangements, Special Assembly, local usage charges and long distance services (i.e., MTS) which the business can demonstrate to be related directly to the increased employment.

(1) 100 percent waiver or credit of normal service deposits for telephone service if the business has established a satisfactory credit rating.

(2) All service connection/installation charges for applicable services (excludes inside wiring) will be waived or credited to the business’ account.

(3) All monthly charges will be eligible for a fifty percent (50%) discount. The discount shall be applicable for twelve (12) months beginning upon certification.

2.7 Slamming

Slamming is the unauthorized change of a subscriber’s preferred telecommunications carrier.

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customer’s local service may be billed the applicable nonrecurring charges to establish that customer’s service as a new account back with the customer’s authorized telecommunications carrier.
GENERAL REGULATIONS

2.8 Termination Liability Language

2.8.1. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

\[ 25\% \times MRC \times \text{# of Lines/Channels/Path} \times \text{# of Months Remaining} = \text{Termination Charge} \]

2.8.2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

2.8.3. Renewal Options

A. Prior to the end of the term commitment period, the customer may:
   1) Renew their term commitment,
   2) Commit to a new term period,
   3) Change service, or
   4) May arrange for termination of the service at the end of term.

B. In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under the price list (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

2.8.4. Early termination charges will not be assessed under the following circumstances:

A. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

B. Customer moves existing service to a new location where the service is unavailable.

C. Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

D. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
   1) The value of the new term commitment is of equal or greater monetary value than the initial term commitment.
   2) The Company provides the new service via price list or on an individual case basis (ICB).
   3) The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.
GENERAL REGULATIONS

2.9 Responsibilities of the Customer

2.9.1 Multi-Line Telephone Systems

Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company’s network which were manufactured, imported, sold, leased or installed after February 16, 2020 must be configured to:

- allow an end user to directly initiate a “911” call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and

- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company’s facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.5.5.B.(6).

2.10 Facility Relocation Cost Recovery Fee

Effective May 31, 2017, terms, conditions and rates for this fee are located at LOCAL TERMS OF SERVICE FOR FACILITY RELOCATION COST RECOVERY FEE.

2.11 Natural Disaster Relief for Customers

In situations where customers’ telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2.12 Universal Service Discount Plan for Schools and Libraries (E-Rate)

2.12.1 General

A. The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (generally grades Kindergarten-Twelve) and public libraries and qualifying consortia may be eligible to apply for support discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of the Company’s services and equipment (Service).

B. In addition, these Customers may be eligible for state or local corollaries to the E-Rate Program. The Support may be provided by the E-rate Program in the form of a discount percentage of the billed charges for eligible Service. Schools, libraries, and consortia eligible for E-rate support pursuant to 47 Code of Federal Regulations part 54, subpart F shall comply with all E-rate Program rules and regulations in order to receive the Support.
GENERAL REGULATIONS

2.12 Universal Service Discount Plan For Schools and Libraries (E-Rate) (Cont’d)

2.12.2 Application for Support

A. E-Rate Program

The Customer will abide by all E-Rate Program rules for receipt of Support. The Customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for Support from the E-Rate program each year the Customer is eligible for the Support. The Customer will notify the Company in writing within 30 days of its receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

B. Other Funding Sources

The Customer is responsible for applying for Support from state and/or local administrators (Funding Sources). The Customer will notify the Company in writing within 30 days of its receipt of a Support commitment from such Funding Sources and will include a copy of its application, Funding Source Support documentation, and other relevant documentation as requested by the Company.

2.12.3 Receipt of Support

A. E-Rate Program

The Customer will pay, in full, all invoices issued by the Company prior to the Company’s receipt of notification from the Funding Source acknowledging the Customer’s receipt of Service. Upon notification, the Company will apply discounts to the Customer’s invoices or reimburse the Customer according to the Funding Commitment Decision Letter. The Customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premise equipment rentals or other financed arrangements. The Company reserves the right to require the Customer to seek SLD reimbursement (instead of receiving discounted Company bills) if the Customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the Customer’s account or provide the Customer with a check corresponding to the appropriate amount of Support based on Service received.
GENERAL REGULATIONS

2.12 Universal Service Discount Plan For Schools and Libraries (E-Rate) (cont’d)

2.12.3 Receipt of Support (cont’d)

B. Other Funding Sources

The Customer will pay, in full, all invoices issued by the Company prior to the Company’s receipt of notification from the Funding Source acknowledging the Customer’s receipt of Service. Upon notification, the Company will apply discounts or reimburse the Customer for Service delivered corresponding to the Funding Source acknowledgement. These discounts or reimbursements will be retroactive to the date authorized by the Funding Source funding year. The Company may reimburse the Customer with a credit to the Customer’s account or with a check corresponding to the appropriate amount of Support based on Service received.

2.12.4 Failure to Obtain Support

A. The Customer will reimburse the Company if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of Support sent to the Company on Customer’s behalf. Customer will not be responsible for Support withdrawn due to the Company’s material failure to provide Service.

B. The Company is not responsible for the Customer’s compliance with FCC, SLD or Funding Source rules and regulations, the Customer’s applications for Support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the Customer.

C. For Service agreements of more than one year, the Customer may not terminate the Agreement based solely on its failure to receive Support.

2.13 Taxes, Fees and Surcharges

2.13.1 Service may be subject to federal, state and/or local taxes at the prevailing rates. Such taxes are listed as separate line items on Customer’s invoice, are not included in the rates and charges listed herein and shall be paid by Customer in addition to the rates and charges stated in this Price List.

2.13.2 To the extent that a municipality, other political subdivision or agency of government, or the Commission imposes upon and collects from Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from Company within the territorial limits of such municipality, other political subdivision or agency of government.

2.13.3 See Section 17.7.13 for additional terms and conditions pertaining to IntraLATA Private Line Services.
# LOCAL EXCHANGE SERVICE

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<td>Regulations</td>
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<td>3.14.3</td>
<td>Rates and Charges</td>
<td>17</td>
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<td>3.16</td>
<td>CenturyTel Local Calling Plans-LATA Wide Plan</td>
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<td>3.16.1</td>
<td>General</td>
<td>19</td>
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<td>3.16.2</td>
<td>Regulations</td>
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<td>3.16.3</td>
<td>Rates</td>
<td>22</td>
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<td>3.16.4</td>
<td>CenturyTel Local Calling Plans-LATA Wide Plan Exchanges</td>
<td>24</td>
</tr>
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<th>Description</th>
<th>Sheet No.</th>
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<tbody>
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<td>General</td>
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<td>34</td>
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<tr>
<td>3.18.1</td>
<td>Rates</td>
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</tr>
</tbody>
</table>
LOCAL EXCHANGE SERVICE

3.1 General

Basic local telephone service is provided by means of station, wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applied under a group rate system. The facilities, plant and equipment used to provide such basic local telephone service are also used in the furnishing of toll telephone services at rates applicable for such services.

3.2 Rates

A. The group rate schedule set forth on Sheets 6, 7, 8, 9 and 10 of this section shows the monthly rates applicable under the conditions of station availability and service grades. Station availability for a given exchange contemplates total access lines in service in that exchange plus total access lines in service in other exchanges within the local calling area of that exchange. The total of such access lines establishes the rate group applicable.

B. The rate group and rate schedule applicable in each exchange together with a list of the exchanges in the local calling area for that exchange are shown on Sheets 2, 3, 4, and 5 of this section.

C. Volunteer Fire Departments as defined in Sections 9.3.17 and 9.3.18(a) of the Alabama Code (1987) may subscribe to business access line service at rates discounted 25% from those rates listed in Sections 3.8 and 3.10 of this price list.

3.3 Changes in Exchange Group Classification

A. The total access lines in the local calling area of each exchange shall be verified annually using the Company's official report of the telephones in service on June 30 of each year. This date shall be considered the annual study period.

B. An exchange shall be reclassified to the applicable higher rate group and shall take the rates and services of that group:

(1) When the total access lines in the local calling area exceed the upper limit of the rate group in any study period.

(2) When extended area service enlarges the local calling area of any exchange so that the total access lines in the extended area exceed the upper limits of the rate group.
LOCAL EXCHANGE SERVICE

3.3 Changes in Exchange Group Classification (Cont’d)

   C. An exchange shall be reclassified to the applicable lower rate group when the total access lines in the local calling area is less than the lower limit of the rate group in any study period.

   D. When exchanges meet conditions in b. or c. above, the Company will make appropriate filings with the Alabama Public Service Commission.

   E. Exchanges meeting conditions b. and c. above will have their billing changed at the first billing period following the filing with the Alabama Public Service Commission as described in d. above.

3.4 Local Service Rate Groups

   Local service rate groups are established as follows, based on the total number of access lines in the local calling area:

<table>
<thead>
<tr>
<th>Rate Group Number</th>
<th>Total Access Lines in Local Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>0 - 1,000</td>
</tr>
<tr>
<td>II</td>
<td>1,001 - 2,500</td>
</tr>
<tr>
<td>III</td>
<td>2,501 - 5,000</td>
</tr>
<tr>
<td>IV</td>
<td>5,001 - 7,500</td>
</tr>
<tr>
<td>V</td>
<td>7,501 - 10,000</td>
</tr>
<tr>
<td>VI</td>
<td>10,001 - 20,000</td>
</tr>
<tr>
<td>VII</td>
<td>Over 20,000</td>
</tr>
</tbody>
</table>

3.5 Classification of Exchanges by Rate Groups

<table>
<thead>
<tr>
<th>Rate Group Number</th>
<th>Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>Coffeenville, Pine Hill, Rockford, Wadley</td>
</tr>
<tr>
<td>II</td>
<td>Alberta, Double Springs, Mentone, Notasulga Orville, Panola, Valley Head</td>
</tr>
<tr>
<td>III</td>
<td>Aliceville, Ashland, Chulafinne, Delta, Detroit, Ethelsville, Gordo, Heflin, Lecta, Lineville, Morrisons Cross Roads, Reform, Sulligent, Tallassee, Wedowee, Woodland</td>
</tr>
<tr>
<td>IV</td>
<td>Berry, Carrollton, Fayette, Haleyville, Vernon</td>
</tr>
<tr>
<td>V</td>
<td>Phil Campbell</td>
</tr>
<tr>
<td>VI</td>
<td>Brilliant, Falkville, Guin, Hackleburg, Hamilton, Massey, Oden Ridge, Jemison, Thorsby, Winfield</td>
</tr>
</tbody>
</table>
LOCAL EXCHANGE SERVICE

3.5 Classification of Exchanges by Rate Groups (Cont'd)

<table>
<thead>
<tr>
<th>Rate Group Number</th>
<th>Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td>VII</td>
<td>Bayou La Batre</td>
</tr>
<tr>
<td></td>
<td>Dauphin Island</td>
</tr>
<tr>
<td></td>
<td>Fowl River</td>
</tr>
<tr>
<td></td>
<td>Grand Bay</td>
</tr>
<tr>
<td></td>
<td>Irvington</td>
</tr>
<tr>
<td></td>
<td>Trussville</td>
</tr>
<tr>
<td>Special Group #2</td>
<td>Pell City/Surfside</td>
</tr>
<tr>
<td>Special Group #3</td>
<td>Lincoln</td>
</tr>
</tbody>
</table>

3.6 Alphabetical Listing of Exchanges

- Alberta II Irvington VII
- Aliceville III Jemison VI
- Ashland III Lincoln SP-3
- Bayou La Batre VII Lecta III
- Berry IV Lineville III
- Brilliant VI Massey VI
- Carrollton IV Mentone II
- Chulafinnee III Morrisons Cross Roads III
- Coffeeville I Notasulga II
- Dauphin Island VII 0den Ridge VI
- Delta III Orrville II
- Detroit III Panola II
- Double Springs II Pell City/Surfside SP-2
- Ethelsville III Phil Campbell V
- Falkville VI Pine Hill I
- Fayette IV Reform III
- Fowl River VII Rockford I
- Gordo III Sulligent III
- Grand Bay VII Tallassee III
- Guin VI Thorsby VI
- Hackleburg VI Trussville VII
- Haleyville IV Valley Head II
- Hamilton VI Vernon IV
- Heflin III Wadley I
- Wedowee III
- Winfield VI
- Woodland III
### LOCAL EXCHANGE SERVICE

#### 3.7 Local Calling Areas

<table>
<thead>
<tr>
<th>Group Number</th>
<th>Exchange</th>
<th>Exchanges in Local Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Coffeeville</td>
<td>Coffeeville</td>
</tr>
<tr>
<td></td>
<td>Pine Hill</td>
<td>Pine Hill</td>
</tr>
<tr>
<td></td>
<td>Rockford</td>
<td>Rockford</td>
</tr>
<tr>
<td></td>
<td>Wadley</td>
<td>Wadley</td>
</tr>
<tr>
<td>II</td>
<td>Alberta</td>
<td>Alberta, Orrville</td>
</tr>
<tr>
<td></td>
<td>Double Springs</td>
<td>Double Springs</td>
</tr>
<tr>
<td></td>
<td>Panola</td>
<td>Aliceville, Panola</td>
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<tr>
<td></td>
<td>Mentone</td>
<td>Mentone, Valley Head</td>
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<td></td>
<td>Notasulga</td>
<td>Notasulga</td>
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<td></td>
<td>Orrville</td>
<td>Alberta, Orrville</td>
</tr>
<tr>
<td></td>
<td>Valley Head</td>
<td>Mentone, Valley Head</td>
</tr>
<tr>
<td>III</td>
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<td>Aliceville, Carrollton, Panola</td>
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<td></td>
<td>Ashland</td>
<td>Ashland, Delta, Lineville</td>
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<tr>
<td></td>
<td>Chulafinnee</td>
<td>Chulafinnee, Heflin, Lecta</td>
</tr>
<tr>
<td></td>
<td>Delta</td>
<td>Ashland, Delta, Lineville</td>
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<tr>
<td></td>
<td>Detroit</td>
<td>Detroit, Sulligent, Vernon</td>
</tr>
<tr>
<td></td>
<td>Ethelsville</td>
<td>Carrollton, Ethelsville, Reform</td>
</tr>
<tr>
<td></td>
<td>Gordo</td>
<td>Carrollton, Gordo, Reform</td>
</tr>
<tr>
<td></td>
<td>Heflin</td>
<td>Chulafinnee, Heflin</td>
</tr>
<tr>
<td></td>
<td>Lecta</td>
<td>Chulafinnee, Lecta, Heflin</td>
</tr>
<tr>
<td></td>
<td>Lineville</td>
<td>Ashland, Delta, Lineville</td>
</tr>
<tr>
<td></td>
<td>Morrisons Cross Roads</td>
<td>Morrisons Cross Roads, Wedowee, Woodland</td>
</tr>
<tr>
<td></td>
<td>Reform</td>
<td>Carrollton, Ethelsville, Gordo, Reform</td>
</tr>
<tr>
<td></td>
<td>Sulligent</td>
<td>Detroit, Sulligent, Vernon</td>
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<tr>
<td></td>
<td>Tallassee</td>
<td>Tallassee</td>
</tr>
<tr>
<td></td>
<td>Wedowee</td>
<td>Morrisons Cross Roads, Wedowee, Woodland</td>
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<tr>
<td></td>
<td>Woodland</td>
<td>Morrisons Cross Roads, Wedowee, Woodland</td>
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(1) Refer to Section 3.15 for those exchanges which fall within the CenturyTel Local Calling Plans service.
## LOCAL EXCHANGE SERVICE

### 3.7 Local Calling Areas (Cont'd)

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<th>Group Number</th>
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<td>IV</td>
<td>Berry</td>
<td>Berry, Fayette</td>
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<td>Carrollton</td>
<td>Aliceville, Carrollton, Ethelsville, Gordo, Reform</td>
</tr>
<tr>
<td></td>
<td>Fayette</td>
<td>Berry, Fayette</td>
</tr>
<tr>
<td></td>
<td>Haleyville</td>
<td>Haleyville</td>
</tr>
<tr>
<td>V</td>
<td>Phil Campbell</td>
<td>Phil Campbell, Russellville*</td>
</tr>
<tr>
<td>VI</td>
<td>Brilliant</td>
<td>Brilliant, Guin, Hackleburg, Hamilton, Winfield</td>
</tr>
<tr>
<td></td>
<td>Falkville</td>
<td>Falkville, Hartselle*, Massey, Oden Ridge, Pence**</td>
</tr>
<tr>
<td></td>
<td>Guin</td>
<td>Brilliant, Guin, Hackleburg, Hamilton, Winfield</td>
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<tr>
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<td>Hackleburg</td>
<td>Brilliant, Guin, Hackleburg, Hamilton, Winfield</td>
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<tr>
<td></td>
<td>Hamilton</td>
<td>Brilliant, Guin, Hackleburg, Hamilton, Winfield</td>
</tr>
<tr>
<td></td>
<td>Jemison</td>
<td>Clanton*, Jemison, Thorsby</td>
</tr>
<tr>
<td></td>
<td>Massey</td>
<td>Falkville, Hartselle*, Massey, Oden Ridge, Pence**</td>
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<td>Oden Ridge</td>
<td>Falkville, Hartselle*, Massey, Oden Ridge, Pence**</td>
</tr>
<tr>
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<td>Thorsby</td>
<td>Clanton*, Jemison, Thorsby,</td>
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<tr>
<td></td>
<td>Winfield</td>
<td>Brilliant, Guin, Hackleburg, Hamilton, Winfield</td>
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* AT&T of Alabama Exchange
** Other ILEC Exchange
### LOCAL EXCHANGE SERVICE

3.7 Local Calling Areas (Cont'd)

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<tr>
<th>Group Number</th>
<th>Exchange</th>
<th>Exchanges in Local Calling Area</th>
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</thead>
<tbody>
<tr>
<td>VII</td>
<td>Bayou La Batre</td>
<td>Bayou La Batre, Belle Fontaine*, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile*</td>
</tr>
<tr>
<td></td>
<td>Dauphin Island</td>
<td>Bayou La Batre, Belle Fontaine*, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile*</td>
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<tr>
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<td>Fowl River</td>
<td>Bayou La Batre, Belle Fontaine*, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile*</td>
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<tr>
<td></td>
<td>Grand Bay</td>
<td>Bayou La Batre, Belle Fontaine*, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile*</td>
</tr>
<tr>
<td></td>
<td>Irvington</td>
<td>Bayou La Batre, Belle Fontaine*, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile*</td>
</tr>
<tr>
<td></td>
<td>Trussville</td>
<td>Birmingham*, Trussville</td>
</tr>
<tr>
<td>Special #2</td>
<td>Pell City/Surfside</td>
<td>Lincoln, Pell City, Surfside</td>
</tr>
<tr>
<td>Special #3</td>
<td>Lincoln</td>
<td>Lincoln, Pell City, Surfside, Talladega*</td>
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</table>

* AT&T of Alabama Exchange
## LOCAL EXCHANGE SERVICE

### 3.8 Rate Schedule

<table>
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<tr>
<th>Rate Group</th>
<th>Residence One-Party (1-PTY)</th>
<th>Business One-Party (1-PTY)</th>
<th>Business PBX Trunk</th>
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</thead>
<tbody>
<tr>
<td>I</td>
<td>$26.50 (I)</td>
<td>$42.00 (I)</td>
<td>$63.22</td>
</tr>
<tr>
<td>II</td>
<td>44.23 (I)</td>
<td>71.72</td>
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<tr>
<td>III and Special Group #2 (Pell City/Surfside)</td>
<td>44.23</td>
<td>77.35</td>
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<tr>
<td>IV and Special Group #3 (Lincoln)</td>
<td>$26.50 (I)</td>
<td>44.23</td>
<td>80.23</td>
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<tr>
<td>V</td>
<td>44.23</td>
<td>83.01</td>
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</tr>
<tr>
<td>VI</td>
<td>44.23</td>
<td>86.53</td>
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<tr>
<td>VII</td>
<td>55.00</td>
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<tr>
<td>Carrollton</td>
<td>44.23</td>
<td>80.92</td>
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<td>Gordo</td>
<td>44.23</td>
<td>80.12</td>
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</tbody>
</table>
LOCAL EXCHANGE SERVICE

3.8 Group Rate Schedule - Rate Per Month

Reserved for Future Use
LOCAL EXCHANGE SERVICE

3.9 Exception to Local Exchange Rates

3.9.1 Lifeline Assistance Programs

A. Federal Lifeline Program

See CENTURYLINK® LOCAL TERMS OF SERVICE: LIFELINE ASSISTANCE PROGRAMS, Section A, for the purpose of administering the Federal Lifeline Program.

B. State Lifeline Program - Not Applicable

C. Tribal Lifeline Program - Not Applicable

D. Link-Up Program

See CENTURYLINK® LOCAL TERMS OF SERVICE: LIFELINE ASSISTANCE PROGRAMS, Section D, for the purpose of administering the Link-Up Program.
LOCAL EXCHANGE SERVICE

3.9 Exception to Local Exchange Rates (Cont’d)

3.9.2 Reserved
LOCAL EXCHANGE SERVICE

3.9 Exception to Local Exchange Rates (Cont’d)

3.9.2 Reserved (Cont’d)
LOCAL EXCHANGE SERVICE

3.10 Network Access Register Package

3.10.1 General

   A. The Network Access Register (NAR) Package provides for exchange and long-distance message network calling to and from Main Station and attendant positions of a Centrex System. The NAR Package provides for Flat Rate network access.

3.10.2 Rates and Charges

   A. The Flat Rate (NAR) Package includes an unlimited number of dialed sent-paid local calls.

   B. The rates shown are applicable whether the NAR Package is used for Inward, Outward, or Combination applications.

   C. The conditions and rates specified in other sections of this Price list for services which may be associated with these services are in addition to those specified herein.

   D. Flat Rate Network Access Register (NAR) Package:

      (1) Flat Rate Network Access Register (NAR) Package, per NAR

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate Group 1</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>$20.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Rate Group 2</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>22.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Rate Group 3</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>22.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Rate Group 4</td>
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</tr>
<tr>
<td>2-50 Lines</td>
<td>23.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
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<tr>
<td>Rate Group 5</td>
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<tr>
<td>2-50 Lines</td>
<td>23.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
</tbody>
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LOCAL EXCHANGE SERVICE

3.10 Network Access Register Package (Cont’d)

3.10.2 Rates and Charges (Cont’d)

D. Flat Rate Network Access Register (NAR) Package: (cont’d)

(1) Flat Rate Network Access Register (NAR) Package, per NAR (Cont’d)

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate Group 6</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>$26.00</td>
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<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Rate Group 7</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Special Group #2</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>22.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
<tr>
<td>Special Group #3</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>23.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>26.00</td>
</tr>
</tbody>
</table>

(2) Flat Rate Network Access Register (NAR) Package, per NAR, for Centrex customers subscribing to CenturyTel Local Calling Plans

<table>
<thead>
<tr>
<th>All Rate Groups</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Calling Plan</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>$8.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>8.00</td>
</tr>
<tr>
<td>Community Plus Plan</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>35.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>35.00</td>
</tr>
<tr>
<td>Premium Calling Plan</td>
<td></td>
</tr>
<tr>
<td>2-50 Lines</td>
<td>58.00</td>
</tr>
<tr>
<td>Over 50 Lines</td>
<td>58.00</td>
</tr>
</tbody>
</table>
LOCAL EXCHANGE SERVICE

3.11 Rotary Line Service (a.k.a. Hunting Service)

3.11.1 General

a. Rotary line service provides means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.

b. This service is furnished only when the rotary numbers are available and only in connection with individual lines.

c. See Section S6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

3.11.2 Rates

a. No charge applies when Rotary Line Service is provided in connection with automatic access lines (PBX Trunks and Diod Trunks).

b. The following rate applies for each individual line or key trunk arranged in a hunt group, in addition to the applicable One-Party rate specified in Section 3.8.

<table>
<thead>
<tr>
<th>Per business or residence line</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate Groups 1 through 9</td>
<td>$13.00</td>
</tr>
</tbody>
</table>

3.12 Reserved for Future Use

See Section 13.10 for monthly charges that apply when customer reserves specific sequential telephone numbers for future use in a hunting arrangement.

(M) Material moved within this page.
LOCAL EXCHANGE SERVICE

3.13 CenturyTel Dial DataLink® Service

3.13.1 General

A. CenturyTel Dial DataLink® Service is an enhancement to single line residential and single line business service that provides higher quality transmission standards than those normally provided for voice transmission. It is designed for those single line residential and single line business customers who need a better grade of service for data transmission.

B. Lines conditioned for CenturyTel Dial DataLink® Service may also be used for normal voice communication.

C. The parameters of CenturyTel Dial DataLink® Service are designed to support transmission of data up to 4800 bits per second on the line from the point of demarcation at the customer's premises to the customer's serving central office.

D. The quality of the line is guaranteed only between the customer's demarcation point and the customer's serving central office. The Company makes no guarantee for the transmission level over the whole circuit.

E. A line enhanced with CenturyTel Dial DataLink® Service cannot operate with the Call Waiting feature described in Section 13.13.1a. The customer must also subscribe to Cancel Call Waiting (13.13.1e).

3.13.2 Rates

A. The rate for CenturyTel Dial DataLink® Service is the applicable monthly rate for individual line service, in addition to the following rates:

<table>
<thead>
<tr>
<th></th>
<th>Installation Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence, per line</td>
<td>$25.00</td>
<td>$5.00</td>
</tr>
<tr>
<td>Business, per line</td>
<td>25.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

B. The applicable service charges as described in Section 4 shall also apply for this service.
LOCAL EXCHANGE SERVICE

3.14 Classroom Communication Service - GRANDFATHERED\(^{(1)}\)\(^{(2)}\)

3.14.1 General

A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link between classrooms for the purpose of enhancing the education process by allowing one or more teachers to conduct classes at multiple locations and to access various informational databases.

B. Customers may subscribe to Classroom Communication Service rates for access lines used exclusively for the following purposes:

(1) The in-classroom use of computers and modems to access various informational databases and shared educational programs as well as accessing students in other classrooms for the purpose of sharing information and learning experiences.

(2) Teacher workroom use of computers and modems to access various informational databases and to share information and ideas with other teachers in an effort to enhance the educational experience of the students.

C. The Classroom Communication Service access line rate includes the following features:

(1) Touchtone Calling Service

(2) CenturyTel Dial DataLink\(^{®}\) Service (See Section 3.13).

3.14.2 Regulations

A. This service is available to full time educational institutions, public and private, that are eligible for accreditation by the Southern Association of Colleges and Schools.

B. Classroom Communication Service access lines may not be used for administrative purposes.

C. Directory listings will not be provided.

D. Qualifying educational institutions must subscribe to at least one (1) access line at the appropriate business rate for administrative purposes in order to subscribe to Classroom Communication Service.

\(^{(1)}\) Effective August 22, 2019, Classroom Communication Services is grandfathered. Availability to current customers is limited to lines in service at existing locations.

\(^{(2)}\) Effective November 1, 2015, this service was deleted from the Price List in error. The terms, conditions, and rates are identical to those that were in place previously with the exception of the Touchtone Calling Service section reference which was omitted for accuracy.
LOCAL EXCHANGE SERVICE

3.14 Classroom Communication Service- GRANDFATHERED \[^{[1]}\] (Cont’d)

### 3.14.3 Rates and Charges

<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate Group I  N/A</td>
</tr>
<tr>
<td>Rate Group II N/A</td>
</tr>
<tr>
<td>Rate Group III $25.50</td>
</tr>
<tr>
<td>Rate Group IV 25.50</td>
</tr>
<tr>
<td>Rate Group V 27.00</td>
</tr>
<tr>
<td>Rate Group VI 29.00</td>
</tr>
<tr>
<td>Rate Group VII N/A</td>
</tr>
<tr>
<td>Special Group #2 25.50</td>
</tr>
<tr>
<td>Special Group #3 25.50</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>N/A</th>
</tr>
</thead>
</table>

**B.** The Access Line rate does not include the intrastate or interstate Subscriber Line Charge.

---

\[^{[1]}\] Effective August 22, 2019, Classroom Communication Services is grandfathered. Availability to current customers is limited to lines in service at existing locations.
LOCAL EXCHANGE SERVICE

3.15 CenturyTel Local Calling Plans

3.15.1 General
LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1)

3.16.1 General

A. This Price list applies to local exchange telephone service provided under the CenturyTel Local Calling Plans. The exchange areas to which the regulations and rates contained herein are as specified in Section 3.16.4 to this price list and are in addition to the applicable regulations and rates specified in other tariffs of the Company.

3.16.2 Regulations

A. Existing customers may have the option to keep their current flat rate service or convert to the CenturyTel Local Calling Plans-LATA Wide Plan service. Should the existing customer opt to keep the current flat rate service, he will continue to dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.

B. All new customers moving into the CenturyTel Local Calling Plans exchanges may choose one of the CenturyTel Local Calling Plans-LATA Wide Plan options or subscribe to flat rate service. Should the new customer subscribe to flat rate service, he will dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.

C. The Plans are furnished only from central offices which have been arranged to provide these services, and are available to individual business and residence and automatic access line customers.

D. Services

Basic Calling Plan is economy rate exchange service which provides measured rate calling only.

Community Plus Plan provides flat rate calling within the originating exchange and CenturyTel specified nearby exchanges with measured calling to all other exchanges within the LATA.

(1) Grandfathered to existing customers at their present location.
LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan \(^{(1)}\) (Cont’d)

3.16.2 Regulations (Cont’d)

D. Services (Cont’d)

Premium Calling Plan-Block of Time provides flat rate calling to all exchanges within the LATA over a sixty (60) hour block of time monthly allotment. Usage over the sixty (60) hour block of time will be billed at $.04 per minute.

Any exchange routes that are flat rated under the Community Plus Plan will also be flat rated under the Premium Calling Plan-Block of Time option and those minutes of use will not be counted toward the sixty (60) hour block of time.

E. Service charges shall be waived for those customers subscribing to a CenturyTel Local Calling Plan (LCP), changing to or between CenturyTel LCP Options; as well as converting back to flat rate service.

F. Flat rate and measured rate services will be furnished to the same customer on the same premises where both services are available in the customer’s local exchange area. Should a customer request flat rate and measured rate services on the same premises, a separate line and number will be required for each service type. The customer will receive two (2) separate bills, one (1) bill combining all flat rate lines and services and one (1) for all measured rate lines and services provided.

G. Measured rate service, where applicable, provides for calling to specified home exchange and outside home exchange areas with each call measured on a per minute of use basis. Usage rates for home exchange and outside home exchange calls are specified in 3.16.3.c.

H. Calls made to the specified areas should be dialed by the customer on a station-to-station sent-paid basis without the assistance of a Telephone Company operator. Any "0+" or "0-" call to an exchange that was toll prior to CenturyTel Local Calling Plans implementation will be billed as an intraLATA operator assisted toll call regardless of whether the originating customer subscribes to a CenturyTel Local Calling Plans option or not.

"0+" calls made to exchanges that were local or flat rate EAS prior to CenturyTel Local Calling Plans implementation will be billed at the local operator surcharge for the type call being made, plus $.25.

\(^{(1)}\) Grandfathered to existing customers at their present location.
LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan \(^{(f)}\) (Cont'd)

3.16.2 Regulations (Cont'd)

I. CenturyTel Local Calling Plan service will not be offered in connection with Public Telephone Access Service, Feature Group A or Foreign Exchange services. However, Centrex customers may subscribe to the Basic Calling and Community Plus Options. (D)

J. Vacation Number Reservation (Reference Section S13.4) is available to customers subscribing to the CenturyTel Local Calling Plans.

K. For the purpose of determining charges, the following applies:

   (1) A flat monthly line rate for provision of incoming calls and access to the local network.

   (2) A charge per minute or fraction thereof rounded to the next higher minute, for the duration of the call. Monthly billing is based on cumulative minutes of usage. Home exchange and outside home exchange minute of use rates are specified in 3.16.3(c).

   (3) Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the Telephone network or by the Telephone Company operator.

\(^{(f)}\) Grandfathered to existing customers at their present location.
LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan \(^{[1]}\) (Cont'd)

3.16.3 Rates

A. Application of Rates

The rates shown herein entitle the customer to local messages to all telephones of the exchanges of an Area exchange listed in 3.16.4 following.

B. Rate Schedule

<table>
<thead>
<tr>
<th>Basic Calling Plan</th>
<th>Rate Group 1 and 2</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Residence</td>
<td>Business</td>
</tr>
<tr>
<td>One-Party</td>
<td>$24.93 (^{(I)})</td>
<td>$36.00 (^{(I)}) (^{[2]})</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Business Automatic Access Line (^{[3]})</th>
<th>Monthly Rate Group 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Plus Plan (^{[3]})</td>
<td>$92.00 (^{[2]}) (^{[3]})</td>
</tr>
<tr>
<td>Premium Calling Plan-Block of Time (^{[3]})</td>
<td>109.00 (^{[2]}) (^{[3]})</td>
</tr>
</tbody>
</table>

\(^{[1]}\) Grandfathered to existing customers at their present location.

\(^{[2]}\) Includes Access Line Rate

\(^{[3]}\) The terms, conditions, and rates were previously deleted in error, and have been reinstated as they existed prior to deletion.
## LOCAL EXCHANGE SERVICE

### 3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont’d)

#### 3.16.3 Rates (Cont’d)

**C. Usage charges and calling scopes for calls from the Basic Calling, Community Plus and Premium Calling Plans.**

<table>
<thead>
<tr>
<th>LATA Wide Plan</th>
<th>Rating</th>
<th>Calling Scopes</th>
<th>Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>Measured</td>
<td>Within Home Exchange</td>
<td>$0.015 per MOU</td>
</tr>
<tr>
<td></td>
<td>Measured</td>
<td>All other Exchanges in LATA</td>
<td>$0.055 per MOU</td>
</tr>
<tr>
<td>Community Plus Plan</td>
<td>Measured</td>
<td>Within Flat Rated Calling Scope</td>
<td>No Charge</td>
</tr>
<tr>
<td></td>
<td></td>
<td>All other exchanges in LATA</td>
<td>See list of exchanges</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>in Section 3.16.4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>$0.055 per MOU</td>
</tr>
<tr>
<td>Premium Calling Plan</td>
<td>60 hour</td>
<td>Within Flat Rated Calling Scope</td>
<td>No Charge</td>
</tr>
<tr>
<td>Block of Time</td>
<td>Block of</td>
<td></td>
<td>See list of exchanges</td>
</tr>
<tr>
<td></td>
<td>Time</td>
<td></td>
<td>in Section 3.16.4</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Minutes charged toward</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>60 hour BOT</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Usage in excess of 60</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>hour BOT will be</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>rated at $0.04 per</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>minute.</td>
</tr>
</tbody>
</table>

**D. Detail Billing**

When a billing detail is furnished, the following charges will apply. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least thirty (30) days in advance of the date detail billing is to commence.

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per customer bill, per month</td>
</tr>
<tr>
<td>Residence</td>
</tr>
<tr>
<td>Business</td>
</tr>
</tbody>
</table>

**Note:** A Network Access Change Charge as specified in Section S4 will apply when Detail Billing is requested subsequent to the establishment of basic local exchange service.

(1) Grandfathered to existing customers at their present location.
3.16 CenturyTel Local Calling Plans—LATA Wide Plan (1) (Cont’d)

3.16.4 CenturyTel Local Calling Plans—LATA Wide Plan Exchanges

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Rate Group</th>
<th>LATA</th>
<th>Flat Rate Calling Scope (Community Plus and Premium Block of Time only)</th>
<th>Community Residence</th>
<th>Community Business</th>
<th>Premium Residence</th>
<th>Premium Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alberta</td>
<td>2</td>
<td>Montgomery</td>
<td>Alberta, Orrville, Selma</td>
<td>$6.12</td>
<td>$11.12</td>
<td>$20.62</td>
<td>$33.62</td>
</tr>
<tr>
<td>Aliceville</td>
<td>2</td>
<td>Birmingham</td>
<td>Aliceville, Carrollton, Ethelsville, Gordo, Panola, Reform</td>
<td>6.12</td>
<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
</tr>
<tr>
<td>Ashland</td>
<td>2</td>
<td>Birmingham</td>
<td>Ashland, Anniston*, Delta, Lineville</td>
<td>6.12</td>
<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
</tr>
<tr>
<td>Bayou La Batre</td>
<td>2</td>
<td>Mobile</td>
<td>Bayou La Batre, Belle Fountain*, Dauphin Island, Fowl River, Grand Bay, Irvington, Mobile*</td>
<td>1.19</td>
<td>3.00</td>
<td>15.69</td>
<td>20.00</td>
</tr>
<tr>
<td>Berry</td>
<td>2</td>
<td>Birmingham</td>
<td>Berry, Fayette, Kennedy, Millport, Tuscaloosa</td>
<td>6.12</td>
<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
</tr>
<tr>
<td>Brilliant</td>
<td>1</td>
<td>Birmingham</td>
<td>Brilliant, Guin, Hackleburg, Hamilton, Winfield</td>
<td>4.12</td>
<td>2.77</td>
<td>18.62</td>
<td>25.77</td>
</tr>
<tr>
<td>Carrollton</td>
<td>2</td>
<td>Birmingham</td>
<td>Aliceville, Carrollton, Ethelsville, Gordo, Panola, Reform</td>
<td>6.12</td>
<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
</tr>
</tbody>
</table>

* Denote AT&T of Alabama/Independent Exchange

(1) Grandfathered to existing customers at their present location.

AL 15-15 N
### LOCAL EXCHANGE SERVICE

#### 3.16 CenturyTel Local Calling Plans—LATA Wide Plan *(1)* (Cont’d)

#### 3.16.4 CenturyTel Local Calling Plans—LATA Wide Plan Exchanges (Cont’d)

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Rate Group</th>
<th>LATA</th>
<th>Flat Rate Calling Scope (Community Plus and Premium Block of Time only)</th>
<th>Community Residence</th>
<th>Community Business</th>
<th>Premium Residence</th>
<th>Premium Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chulafinnee 2</td>
<td>Birmingham</td>
<td>Anniston* Chulafinnee Fruithurst* Heflin Lecta Ranburne* Anniston</td>
<td>$6.12</td>
<td>$8.27</td>
<td>$20.62</td>
<td>$30.77</td>
<td></td>
</tr>
<tr>
<td>Coffeeville 1</td>
<td>Mobile</td>
<td>Coffeeville Jackson*</td>
<td>4.12</td>
<td>9.87</td>
<td>18.62</td>
<td>32.87</td>
<td></td>
</tr>
<tr>
<td>Dauphin Island 2</td>
<td>Mobile</td>
<td>Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile</td>
<td>1.19</td>
<td>3.00</td>
<td>15.69</td>
<td>20.00</td>
<td></td>
</tr>
<tr>
<td>Delta 2</td>
<td>Birmingham</td>
<td>Anniston* Ashland Delta Lineville</td>
<td>6.12</td>
<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
<td></td>
</tr>
<tr>
<td>Detroit 1</td>
<td>Birmingham</td>
<td>Detroit Sulligent Vernon</td>
<td>4.12</td>
<td>2.77</td>
<td>18.62</td>
<td>25.77</td>
<td></td>
</tr>
<tr>
<td>Double Springs 1</td>
<td>Birmingham</td>
<td>Double Springs Haleyville Lynn*</td>
<td>4.12</td>
<td>5.62</td>
<td>18.62</td>
<td>28.62</td>
<td></td>
</tr>
<tr>
<td>Ethelsville 2</td>
<td>Birmingham</td>
<td>Aliceville Carrollton Ethelsville Gordo Panola Reform</td>
<td>6.12</td>
<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
<td></td>
</tr>
</tbody>
</table>

* Denote AT&T of Alabama/Independent Exchange

(1) Grandfathered to existing customers at their present location.

AL 15-15 N
LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (f) (Cont’d)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont’d)

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Rate Group</th>
<th>LATA</th>
<th>Flat Rate Calling Scope (Community Plus and Premium Block of Time only)</th>
<th>Community Residence</th>
<th>Community Business</th>
<th>Premium Residence</th>
<th>Premium Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Falkville</td>
<td>2</td>
<td>Huntsville</td>
<td>Decatur*</td>
<td>$6.12</td>
<td>$8.27</td>
<td>$20.62</td>
<td>$30.77</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Falkville, Hartselle*, Massey, Oden Ridge, Pence*</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

* Denotes AT&T of Alabama /Independent Exchange (f)

Grandfathered to existing customers at their present location.

AL 15-15 N
### LOCAL EXCHANGE SERVICE

#### 3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont’d)

#### 3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont’d)

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Rate Group</th>
<th>LATA Calls</th>
<th>Rate Flat Rate</th>
<th>Community Calling Scope</th>
<th>Community Residence</th>
<th>Community Business</th>
<th>Premium Residence</th>
<th>Premium Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fayette</td>
<td>2</td>
<td>Birmingham</td>
<td>$6.12 $8.27</td>
<td>$20.62 $30.77</td>
<td>$6.12 $8.27</td>
<td>$20.62 $30.77</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Fayette</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Kennedy</td>
<td></td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Millport</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Tuscaloosa</td>
<td></td>
</tr>
<tr>
<td>Fowl</td>
<td>2</td>
<td>Mobile</td>
<td>1.19 3.00</td>
<td>15.69 20.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>River</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Bayou La Batre</td>
<td></td>
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<td></td>
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* Denotes AT&T of Alabama/Independent Exchange

(1) Grandfathered to existing customers at their present location.

AL 15-15 N
### LOCAL EXCHANGE SERVICE

#### 3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont’d)

#### 3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont’d)

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Rate Group</th>
<th>LATA</th>
<th>Flat Rate Calling Scope (Community Plus and Premium Block of Time only)</th>
<th>Community Residence</th>
<th>Community Business</th>
<th>Premium Residence</th>
<th>Premium Business</th>
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<td>Brilliant Guin Hackleburg Hamilton Winfield</td>
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<td>Anniston* Chulafinnee Fruithurst* Heflin Lecta Ranburne*</td>
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<td>8.27</td>
<td>20.62</td>
<td>30.77</td>
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<td>Mobile</td>
<td>Bayou La Batre Belle Fountain* Dauphin Island Fowl River Grand Bay Irvington Mobile</td>
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<td>3.00</td>
<td>15.69</td>
<td>20.00</td>
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<tr>
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<td>2.77</td>
<td>18.62</td>
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<td>Lecta</td>
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<td>Lincoln Pell City Surfside Talladega*</td>
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</table>

* Denotes AT&T of Alabama/Independent Exchange

(1) Grandfathered to existing customers at their present location.
## LOCAL EXCHANGE SERVICE

### 3.16 CenturyTel Local Calling Plans-LATA Wide Plan (Cont’d)

#### 3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont’d)

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Rate Group</th>
<th>LATA</th>
<th>Flat Rate Calling Scope (Community Plus and Premium Block of Time only)</th>
<th>Community Residence</th>
<th>Community Business</th>
<th>Premium Residence</th>
<th>Premium Business</th>
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<td>$20.62</td>
<td>$30.77</td>
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<td>Decatur, Falkville, Hartsville, Massey, Odin Ridge, Pence</td>
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<td>8.27</td>
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* Denotes AT&T of Alabama/Independent Exchange

**Grandfathered to existing customers at their present location.**
## LOCAL EXCHANGE SERVICE

### 3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont’d)

#### 3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont’d)

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<th>Exchange</th>
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<th>Flat Rate Calling Scope (Community Plus and Premium Block of Time only)</th>
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<th>Community Business</th>
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<td>$18.62</td>
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* Denotes AT&T of Alabama/Independent Exchange

(1) Grandfathered to existing customers at their present location.
### LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans-LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plans-LATA Wide Plan Exchanges (Cont'd)

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* Denotes AT&T of Alabama/Independent Exchange

(1) Grandfathered to existing customers at their present location.
LOCAL EXCHANGE SERVICE

3.16 CenturyTel Local Calling Plans - LATA Wide Plan (1) (Cont'd)

3.16.4 CenturyTel Local Calling Plan Exchanges#

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<td>Pell City/Surfside</td>
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<td>Reform</td>
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<td>Dauphin Island</td>
<td>Irvington</td>
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</tbody>
</table>

(1) Grandfathered to existing customers at their present location.
LOCAL EXCHANGE SERVICE

3.17 Reserve Telephone Number

3.17.1 General

A. Reserve Telephone Numbers are telephone numbers reserved by a customer for future use.

B. Service is offered subject to availability for a period not to exceed one hundred and eighty (180) days, and are not guaranteed until activated in the network.

C. Appropriate Service Charges in Section 4.
3.18 CENTURYLINK LINE VOLUME PLAN (CLVP)

3.18.1 Terms and Conditions
See LOCAL TERMS OF SERVICE: CENTURYLINK LINE VOLUME PLAN (“CLVP”) for the description, terms and conditions for CLVP. Termination liability charges and/or shortfall charges apply as specified therein, if all or a portion of the services under CLVP are terminated prior to the expiration of the initial commitment period or if Customer’s account falls below the minimum line requirements.

3.18.2 Rates
a. Flat Rate Business Service, per Individual Line, Key Line, and/or Key Trunk, per month. (1)

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<th>Number of Lines (Tier)/Minimum Line Requirement</th>
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<th>Three - Five Year Terms</th>
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<td>10 - 49</td>
<td>$33.99</td>
<td>$32.99</td>
</tr>
<tr>
<td>50 - 499</td>
<td>32.99</td>
<td>31.99</td>
</tr>
<tr>
<td>500 - 999</td>
<td>31.99</td>
<td>30.99</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>30.99</td>
<td>29.99</td>
</tr>
</tbody>
</table>

b. Optional Services
LVP Feature Package, per line/trunk, per month

<table>
<thead>
<tr>
<th>Number of Lines (Tier)/Minimum Line Requirement</th>
<th>Two Year Term</th>
<th>Three - Five Year Terms</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 - 49</td>
<td>$5.00</td>
<td>$5.00</td>
</tr>
<tr>
<td>50 - 499</td>
<td>5.00</td>
<td>5.00</td>
</tr>
<tr>
<td>500 - 999</td>
<td>5.00</td>
<td>5.00</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>5.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

(1) Touch calling service, Trunk Hunting and Extended Area Service, where applicable, are included in these rates.
## SERVICE CHARGES

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<td>Charges</td>
<td>2</td>
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<td>Application of Service Charges</td>
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<td>4.1.4</td>
<td>Installation Charges</td>
<td>5</td>
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<td>Miscellaneous Charges</td>
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<tr>
<td>4.1.6</td>
<td>Reserved</td>
<td>6 (C)</td>
</tr>
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<td>4.1.7</td>
<td>Reserved</td>
<td>6 (T)</td>
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<td>4.1.8</td>
<td>Service Date Change Charge</td>
<td>6</td>
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<td>Cancellation of Order Charge</td>
<td>6</td>
</tr>
<tr>
<td>4.1.10</td>
<td>Expedited Order Charge</td>
<td>6</td>
</tr>
</tbody>
</table>
SERVICE CHARGES

4.1 Service Charges

4.1.1 General

Service Charges apply to services ordered or connected into service at the customer's request including moves, changes, number changes, and restoration of service.

Service Charges are comprised of the following work functions, one or more of which is applicable based upon the service requested by a customer.

Except as provided in this paragraph, Service Charges are required to be paid at the time of application for service. Service Charges may be paid in monthly installments of not less than $10.00 if the total service charge is more than $36.00. All installment payments must be completed within one hundred and twenty (120) days from the establishment of service.

For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnections will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnections are defined as customer requests for service that do not require any physical work beyond the Company’s central office.

A. Service Order Charge

The charge that applies for work performed by the Telephone Company in connection with the receiving, recording, and processing of customer requests for service. Service Order Charge is classified as either primary or secondary. A primary Service Order Charge is associated with the establishment of service and all subsequent requests will be processed using a secondary Service Order Charge.

B. Central Office Work Charge

Applicable for testing and connecting functions required within the central office.

C. Access Line Work Charge

Applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.
SERVICES CHARGES

4.1 Service Charges (Cont'd)

4.1.1 General (Cont'd)

D. Network Interface Charge

This charge is applicable for work performed by the Telephone Company in connection with the installation of a network interface. This charge is only applicable when the installation is performed at the request of the customer and where the Telephone Company visits the customer's premise only for the purpose of the network interface installation.

4.1.2 Charges

<table>
<thead>
<tr>
<th>A. Service Order Charge, per order written</th>
<th>Residence</th>
<th>Business [¹]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary - associated with original</td>
<td>$15.00</td>
<td>$15.00</td>
</tr>
<tr>
<td>establishment of service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Secondary - all other than Primary</td>
<td>6.00</td>
<td>6.00</td>
</tr>
<tr>
<td>B. Central Office work Charge, per line</td>
<td>18.00</td>
<td>18.00</td>
</tr>
<tr>
<td>C. Access Line work Charge, per line</td>
<td>20.00</td>
<td>20.00</td>
</tr>
<tr>
<td>D. Network Interface Charge, per visit</td>
<td>First Quarter Hour</td>
<td>36.14</td>
</tr>
<tr>
<td></td>
<td>Each Additional Quarter Hour</td>
<td>8.70</td>
</tr>
</tbody>
</table>

4.1.3 Application of Service Charges

Service Charges as used herein and in other sections of this Price list are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and other telephone facilities and service. The charges apply as follows except as provided hereinafter in other sections of this Price list.

A. Service Order Charge

(1) Applies per customer request for work performed by the Telephone Company to be completed for the same account.

(2) Where more than one account is located at the same premises, work on each individual account will be considered separately.

[¹] See Section 23.3 for service charges applicable in conjunction with Advanced Data Services.
SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.3 Application of Service Charges (Cont'd)

B. Central Office Work Charge

(1) Applies for work including but not limited to:

(a) Making and changing connections in the central office.

C. Access Line Work Charge

(1) Applies only for the connection of local exchange lines, local private lines, outside extension lines and any other services requiring a drop wire.

D. Network Interface Charge

(1) Applies only for the installation of network interface at the request of a customer.

E. All residential and business services provided pursuant to this price list are subject to service charges, along with ancillary services.
SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.3 Application of Service Charges (Cont'd)

E. Except as provided hereinafter, the following services are subject to service charges:

Local Exchange Service
Semipublic Coin Service
Tie Lines
Toll Terminals
Telephone Answering Service
Public Telephone Access Service for Customer Provided Equipment
Foreign Exchange and Foreign Central Office Service
Miscellaneous Service Arrangements
Connections with Certain Facilities an-or Equipment of Others
Directory Listings

(1) Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

(2) For the re-establishment of service for a customer whose premises has been destroyed by fire, windstorm or flood or made untenable by fire, windstorm or flood, service charges do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, the service charge will apply covering the establishment of service at the temporary location, but no service charge will apply when service is re-established at the former location.

(3) Service charges may be required to be paid at the time of application of service.

(4) Where service is established at a concession rate, except employee’s concessions, no concession is allowed from the regular service charges.

(5) A Returned Check Charge of $30.00 will be applied to each insufficient funds check received. Telephone service will be subject to discontinuance as specified in Section 2 of this price list.
SERVICE CHARGES

4.1 Service Charges (Cont'd)

4.1.4 Installation Charges

Installation Charges where applicable are identified and presented throughout this price list as part of the offering of individual terms of service features. This installation charge is in addition to the appropriate elements listed in this section.

4.1.5 Miscellaneous Charges

A. Restoration Charge

(1) When exchange service is reconnected after suspension for nonpayment, the following charges apply:

(a) A primary Service Order Charge per request for reconnection.
(b) A Central '00 for both residence and business service.

B. Number Changes

(1) One (1) secondary Service Order Charge applies when a customer requests a change in the telephone number.

(2) A Central Office Ark Charge applies for each number changed.

(3) When in the judgment of the Company, a change in a telephone number is necessary for continuation of satisfactory service, there will be no charges applied.

(4) A charge of $25.00 will apply, if premises visit is required.

C. Termination Charge

(1) A Termination Charge will apply when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified or that service.

(2) Regulations for and application of termination charges are contained in Section 2, Sheet 3.
SERVICE CHARGES

4.1 Service Charges

4.1.6 Reserved

4.1.7 Reserved

4.1.8 Service Date Change Charge (Service Date Change Requests)

The customer may request a change of service date on a pending Private Line Service or Design Service order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 60 calendar days from the original service date.

If the Company determines that the customer’s request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and appropriate service charges will apply.

(M) Material previously appearing on this page now appears in Section 15.7.5.
SERVICE CHARGES

4.1 Service Charges

4.1.8 Service Date Change Charge (cont’d)

If the service date is changed to an earlier date, the customer will be notified by the Company that Expedited Order Charges may apply as set forth in 4.1.10 following. Such charges will apply in addition to service charges that apply for a change order.

If the requested service date exceeds 60 calendar days following the original service date, and the Company determines that the customer’s request can be accommodated, the Company will cancel the original order and apply Cancellation Charges set forth in i. preceding, and a new order with a new service date will be issued. In this instance, no service charge will apply for the service date change; however, normally applicable service ordering charges will apply to the new order. Failure by the Customer to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a Premises Visit Charge.

If a customer is unable to accept service within 30 days after the latest agreed upon service date, the order will either be cancelled or billing will commence as specified in 4.1.9 following.

4.1.9 Cancellation of Order Charge (a.k.a. Cancellation of Application for Service)

A. A customer may cancel an order for the installation of a Private Line service or Design Service at any time prior to notification by the Company that service is available for the customer’s use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. Verbal notice to the Company must be followed by written confirmation within 10 days. If a customer is unable to accept service within 30 calendar days of the latest agreed upon service date and the order has not been cancelled by the customer, the following will apply:

- The order will be cancelled and applicable cancellation charges will apply, if the service has not been fully provisioned, or

- The order will be completed and billing will commence once the service has been fully provisioned.

A service is fully provisioned when all physical CenturyLink work has been completed (i.e. design, installation, and testing), and service is immediately available for use upon customer acceptance or activation.

(M) Material was formerly located in Section B.4.k. of the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List with which this section concurred. The charge was previously referenced herein as a concurrence.

(M1) This section formerly appeared on 3rd Revised Sheet 6 of this section. Material was formerly located in Section B.4.i. of the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List with which this section concurred. The charge was previously referenced herein as a concurrence.
SERVICE CHARGES

4.1 Service Charges

4.1.9 Cancellation of Order Charge (cont’d)

B. Where installation of service components other than those provided by special construction has been started prior to the cancellation, the charge specified in (1) or (2) following, whichever is lower, applies:

(1) A charge equal to the estimated costs incurred in such installation less estimated net salvage.

(2) The charges for the minimum period of the service ordered by the customer, as provided in this price list, plus the full amount of any termination charges applicable.

Installation of service components for a customer is considered to have started when the Telephone Company incurs any expense, including engineering, in connection therewith or in preparation therefore which would not otherwise have been incurred, provided the customer has placed an order with the Telephone Company for provision of service.

4.1.10 Expedited Order Charge

An Expedited Order Charge applies when a customer requests a service date for a Design Service that is earlier than the standard interval. If the Company agrees to provide the service on an expedited basis, an expedited order charge may apply as specified in Section 5.1, Charges Applicable Under Special Conditions, unless set forth elsewhere in this General Customer Service Price List for a specific service.

(M) This section formerly appeared on 3rd Revised Sheet 6 of this section. Material was formerly located in Section B.4.i. of the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List with which this section concurred. The charge was previously referenced herein as a concurrence.
## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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<td>Contract Service Arrangements</td>
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<td>5.3</td>
<td>Construction Charges Applicable to Competitive Local Exchange Carriers (CLECs)</td>
<td>11</td>
</tr>
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</table>
5.1 Special Construction

Charges applicable under special conditions are located at SPECIAL CONSTRUCTION AND PROVISION/EXTENSION OF FACILITIES.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont’d)

This page is reserved for future use.
5.1 Special Construction (Cont'd)

This page is reserved for future use.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.
5.1 Special Construction (Cont'd)

This page is reserved for future use.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont’d)

This page is reserved for future use.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Special Construction (Cont'd)

This page is reserved for future use.
5.2 Contract Service Arrangements

1. General

A. When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff offerings provided there is reasonable potential for uneconomic bypass of the Company's services. Uneconomic bypass occurs when an alternative service arrangement is utilized, in lieu of Company services, at prices below the Company's rates but above the Company's incremental costs.

B. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.

C. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Price list.
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Construction Charges Applicable to Competitive Local Exchange Companies (CLECS)

1. Application

This section is applicable to the recovery of construction costs incurred by the Company in provisioning service to a customer of a Competitive Local Exchange Carrier (CLEC), or the CLEC at the request of the CLEC.

2. General

a. Construction charges are applicable as hereinafter set forth and are in addition to other charges specified in this Price list and/or in the CLEC’s interconnection agreement between the CLEC and the Company.

b. Construction charges are payable upon application for service or when billing is rendered, at the option of the Company.

c. The word "cost' when used in this section, means the in-plant cost consisting of labor, materials, supervision, and any other overhead expenses associated with the construction necessary to service a CLEC’s customer and/or CLEC. Estimated cost will be used; however, where the CLEC requests, actual cost will be used where practicable.

d. The regulations in this Price list contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the company. The CLEC will be required to pay any additional cost involved where a different type of construction other than that of the Company is desired.

e. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this section, all attachment rental charges to the Company for such attachments will be assessed to the CLEC.

f. When a CLEC request to serve a customer, or the CLEC, is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the CLEC will be required to pay all costs incurred in securing, clearing and retaining such right-of-way.

3. Charges

a. Construction charges are applicable on private and public property.

b. When a CLEC has issued an order to the Company requesting the Company to provision service to a CLEC's customer, or to the CLEC, and construction is required to provision the requested service, the CLEC will be responsible for paying one hundred percent (100%) of the construction costs.
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<th>Sheet No.</th>
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<td>General</td>
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<td>6.5.2</td>
<td>Rates and Charges</td>
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<tr>
<td>6.6</td>
<td>RESERVED FOR FUTURE USE</td>
<td></td>
</tr>
</tbody>
</table>
DIRECTORY LISTINGS

6.1 General

Directory listings encompassed by this Price list are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.2 Rates

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>No charge</td>
<td>Primary Service Listings (Individual line, Joint use of service, Private branch exchange service, and Radio telephone service)</td>
</tr>
<tr>
<td>$6.00</td>
<td>Additional or alternate listings, per line of information requested by the customer</td>
</tr>
<tr>
<td>8.00</td>
<td>Non-listed and Non-published service, each (see Conditions E., F., and K.)</td>
</tr>
<tr>
<td>6.00 (l)</td>
<td>Foreign listings, each (see Condition d and k) (Annual Foreign Listings Charge - $72.00 per year)</td>
</tr>
<tr>
<td>No charge</td>
<td>Dual name listing (see Condition I.)</td>
</tr>
<tr>
<td>8.00 (l)</td>
<td>Customized Number Listing (additional line with alpha) - only available with Customized Number Service</td>
</tr>
</tbody>
</table>

6.3 Conditions

A. A Primary listing which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished without additional charge.

(1) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(2) The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

(3) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
6.3 Conditions (Cont'd)

B. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with businesses who occupy the same premises at the rates shown above. (See Joint Use of Service.)

C. An alternate call listing refers to a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only when the other customer is agreeable to the use of their number.

D. A foreign or noncustomer listing may be furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.

E. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the information operator.

F. Nonpublished service is the withholding of a customer's listing from both the telephone directory and information records.

   (1) When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.

   (2) The rate for nonpublished service is specified in 6.2 above.

   (3) Utilization of Call Trace and Call Line Identifier

   Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

G. The charges for additional, alternate, unlisted or unpublished listings begin on the day the information records are posted.

H. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for thirty (30) days.
DIRECTORY LISTINGS

6.3 Conditions

I. A dual name listing consists of a surname, two given names, the address and telephone number. A dual name listing may be provided for resident subscribers when either the two (2) names listed are those of persons sharing the same surname and live at the same address or the two (2) names listed are those of one person known by both names. This listing may be a primary listing or an additional listing provided at the Price list rate.

J. Customized Number Listing provides for the listing of a customer requested telephone number that is in alpha format.

K. The rate for nonpublished and nonlisted services does not apply to the following:

1. Customer With a Published Listing
   If a customer has both published and nonpublished/nonlisted listings for the same address and class of service, the nonpublished/nonlisted monthly recurring charge will not apply.

2. Customer With a Nonpublished/Nonlisted Listing
   If a customer has a nonpublished/nonlisted listing, only one monthly recurring charge will be applied for any nonpublished and/or nonlisted listings for the same customer with the same class of service at the same address. If the customer has a combination of nonpublished and nonlisted listings at the same address, the nonlisted monthly recurring charge will apply.

3. Pay Telephone Service

4. Special Reversed Long Distance Service

5. Foreign Exchange/Zone Service

6. Temporary Service (service provided for a period not more than 30 days)

7. Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.

8. Local Exchange Service for customer living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

9. A customer requesting non-published or non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided the service free of charge. Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.
DIRECTORY LISTINGS

6.4 Directory Assistance Service

6.4.1 General

See CENTURYLINK® LOCAL TERMS OF SERVICE: DIRECTORY ASSISTANCE SERVICES for the terms and conditions for local, long distance and national directory assistance.

6.4.2 Rates and Charges

<table>
<thead>
<tr>
<th>Charge Per Call</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Directory Assistance Service Charge</td>
</tr>
<tr>
<td>(includes Directory Assistance Call Completion)</td>
</tr>
<tr>
<td>B. When the customer requests directory assistance by dialing “0” where the customer has the technical capability to direct dial Directory Assistance, the following operator surcharge applies in addition to the Directory Assistance Service Charge</td>
</tr>
<tr>
<td>Per local directory assistance “0” dialed call</td>
</tr>
<tr>
<td>Per long distance and national Directory Assistance “0” dialed call</td>
</tr>
</tbody>
</table>
DIRECTORY LISTINGS

6.4 Directory Assistance Service (Cont’d)

This page is reserved for future use.
DIRECTORY LISTINGS

6.4 Directory Assistance Service (Cont’d)

This page is reserved for future use.
DIRECTORY LISTINGS

6.5 Operator Assisted Local Calls

6.5.1 General

A. A charge will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, credit card, third number, or collect.

B. The appropriate service charge, as specified in 6.5.2 following, will be applied to each completed call except:

(1) For calls to the Company for official telephone business.

(2) For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.

(3) When the caller identified himself as being handicapped and unable to place the call due to his handicap.

(4) When the caller advises he has had service trouble in reaching the terminating number.

(5) Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this surcharge applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

This surcharge does not apply to calls made to emergency numbers (911), to a telecommunications relay service (TRS), or local calls for which the caller has made the required coin deposit.

6.5.2 Rates and Charges

A. For any completed message in the call classes listed following, a service charge will be applied as follows:

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Dial Calling Card, each</td>
</tr>
<tr>
<td>(2) Station-to-Station, each</td>
</tr>
<tr>
<td>(3) Person-to-Person, each</td>
</tr>
<tr>
<td>(4) Public Payphone Usage Surcharge</td>
</tr>
</tbody>
</table>
DIRECTORY LISTINGS

6.6 RESERVED FOR FUTURE USE
COIN TELEPHONE SERVICE

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COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE)

7.1.1 General

A. Public Telephone Access Service for CPE is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public.

B. Public Telephone Access Service for CPE is provided for use with customer provided telephones.

C. The carriage and completion of local intraLATA toll messages are provided by the Company. The Company must be utilized to directly provide both the operator function and transport function by such calls except as specified in Section 7.3.6 of this price list.

D. Public Telephone Access Service for CPE is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Public Telephone Access Service for CPE lines (or other Public or Semipublic lines). Where Public Telephone Access Service for CPE is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.

E. Local calls placed through the Alabama Relay Center from a customer-provided coin telephone are completed at no charge.

7.1.2 Responsibility of the Subscriber

A. The subscriber shall be responsible for the installation, operation and maintenance of customer-provided telephones used in connection with this service.

B. The subscriber shall be responsible for payment of a Maintenance of Service Charge as specified in Section 15.7.5 of this price list for each visit by the Company to the premises of the subscriber, where the service difficulty or trouble reports result from the use of equipment or facilities provided by the subscriber.

C. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations.
7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.2 Responsibility of the Subscriber (Cont'd)

D. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.

7.1.3 Violations of Regulations

A. Where any customer-provided telephone is used and/or connected in violation of this Price list the Company will promptly notify the customer of the violation.

B. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this Price list.

7.1.4 Optional Service Features

A. Central Office Blocking with Screening

Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. These options are offered where facilities are available.


2. Option 2 - Outward Only Service. No other restrictions.

3. Option 3 - Two-Way Service. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

4. Option 4 - Outward Only Service. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

5. Option 5 - Two-Way Service. Provides central office blocking of 7 digit local, 976 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.
COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.4 Optional Service Features (Cont'd)

A. Central Office Blocking with Screening (Cont'd)

6. Option 6 - Outward Only Service. Provides central office blocking of 7 digital local, 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

7. Option 7 - Two-Way Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

8. Option 8 - Outward Only Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot complete. Further, third number and collect calls to Public Telephone Access Service for CPE are not allowed.

9. Option 9 - Outward Only Service. A charge to block local directory assistance (411), long distance directory assistance (555-1212), toll free numbers (1-800 or 1-888), 700, 900, 911, 950, 976, 101XXX, 011+IDDD, and 0-. Provides screening information to the operator to allow out-collect calls only.

7.1.5 Rates and Charges

A. Public Telephone Access Service for CPE

Public Telephone Access Service for CPE is provided on a message rate basis where facilities are available. Where message rate service is not available, this access line service will be provided on a fixed usage equivalent rate basis. Such service will be converted to message rate service as it becomes available at no cost to the subscriber.
COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE (Cont'd)

1. Monthly Rates. Access line service for customer-provided public telephone is provided on a usage rate basis where facilities are available, otherwise the service will be provided on a fixed usage equivalent rate basis. The monthly rate is fifty percent (50%) of the business individual line flat rate.

   a. Measured Service Line Charge. A message charge of $.06 per call in exchanges where available.

   b. Flat Rate Line Charge. A fixed equivalent rate of $24.10 per month applies where message rate service is not available.

   c. Optional Service feature charges for central office blocking and operator screening are:

      | Monthly Rate |
      |--------------|
      | (1) Two-way per line - Unrestricted -- |
      | (2) Outward only, per line - unrestricted -- |
      | (3) Option 3 - unrestricted (a) Per line 2.00 |
      | (4) Option 4 - unrestricted (a) Per line 2.00 |
      | (5) Option 5 - restricted (a) Per line 2.00 |
      | (6) Option 6 - restricted (a) Per line 2.00 |
      | (7) Option 7 - restricted (a) Per line 2.00 |
      | (8) Option 8 - restricted (a) Per line 2.00 |
      | (9) Option 9 - restricted (a) Per line 2.00 |
COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE (Cont'd)

1. Monthly Rates (Cont'd)

   d. Answer Supervision

   Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. Answer Supervision will be provided for use with PTAS to assist in determining when billing for a specific call should commence.

   Monthly Rate

   Per Access Line $7.49
COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE (Cont'd)

2. At the request of the subscriber, Touch Tone Calling Service may be provided as covered in Section 13 of this price list for business individual line service.

3. Service charges as covered in Section 4 of this Price list for business individual line service are applicable.

4. Reserved for future use.

5. The subscriber is responsible for directory assistance service charges as specified in Section 6.4.2.

6. Directory listings in connection with two-way public telephone access lines are furnished under the same rates and regulations as other business service. Listings are not available for outward public telephone access lines.

7. The Company will bill and collect on behalf of PTAS providers for intrastate services that the provider is duly certificated by the Commission to provide through, at a minimum, clearinghouse arrangements.

7.1.6 Public Telephone Access Line for Institutional Service Providers (ISPs)

A. General

1. Public Telephone Access Lines for Institutional Service Providers (ISPs) is an exchange line service specifically provided for telecommunications use at an institution for use by inmates in making collect only calls.

2. This service does not apply to telephones located outside the confines of the facility (i.e., administrative areas, guards' break rooms/lounges, etc.)

B. Definitions

For the purposes of this price list, the following definitions are applicable:

1. Administrator: The executive officer or person designated by the executive officer of the institution.
COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.6 Public Telephone Access Line for Institutional Service Providers (ISPs) (Cont'd)

B. Definitions (Cont'd)

2. Customer:
   The billed party.

3. Institution:
   An institution is any type of confinement/correctional facility (i.e., prisons, jails, work farms, detention centers, etc.).

4. Institutional Service Provider (ISP):
   An entity which provides coinless telephone service for the exclusive use of inmates within the confines of a penal, correctional or mental institution.

C. Rules and Regulations

1. Institutional Service Providers (ISPs) shall be authorized to utilize "store and forward" technology to complete "0+" local, intraLATA and interLATA collect-only calls from prisons and jails. The ISP may provide the operator function and may use the services of the Company or other authorized carrier to complete the toll transport function of these calls.

2. All inmate telephones which offer automated, collect-only service must be equipped with both an acceptance and rejection response mechanism so that if neither action is taken, the call is terminated and not billed. Instruments or technologies which provide for or allow automatic acceptance of automated collect-only calls without action from the called party are prohibited.

3. The ISP must submit the name of the equipment manufacturer to the Commission and must satisfactorily demonstrate to the Commission the acceptance and rejection responses mechanism before the ISP equipment is installed in any prison or jail.
COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.1.6 Public Telephone Access Line for Institutional Service Providers (ISPs) (Cont'd)

C. Rules and Regulations (Cont'd)

4. The ISP may block or arrange to have blocked calls to local Directory Assistance (411), long distance Directory Assistance (555-1212), toll free numbers (1-800 or 1-888), 700, 900, 911, 950, 976, 101XXX, 011+IDDD, 0-, and any other numbers the institution and/or the Commission finds may jeopardize the integrity and security of the institution and the safety of the public.

5. The ISP may not provide intraLATA service except by means of local exchange company facilities authorized for resale.

6. The ISP must validate each call against a billing validation database to ensure that the called number can receive and be billed for collect calls.

7. The Company will bill and collect on behalf of PTAS providers for intrastate services that the provider is duly certificated by the Commission to provide through, at a minimum, clearinghouse arrangements.
COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.1 Definitions and Requirements

A. Customer-Owned Pay Telephone (COPT) Coin Line Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for customer-owned pay telephones.

B. COPT Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

C. A COPT Coin Line subscriber must use a separate COPT Coin Line for each pay telephone instrument installed and will be billed the Price listed rate for each line. Off-premise extensions to a COPT Coin Line are not permitted.

D. Where COPT Coin Line Service is provided, any type or grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.

E. The carriage and completion of local messages are provided by the Company.

F. The Company shall not be liable for shortages of coins deposited and/or collected from the COPT Coin Line subscriber's equipment.

G. The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.

H. COPT Coin Line Service will be suspended at a reduced rate.

I. COPT Coin Line Service will be provided from central offices where facilities are available.

J. COPT Coin Line Service will be provisioned where technically and economically feasible.

7.2.2 Features

A. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.

B. Service is provided on a one-way or two-way basis at the customer's option.

C. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.2 Features (Cont’d)

D. The following features are included in the COPT line rate at no additional charge, when a customer orders COPT service.

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook, which determines when billing for a specific call should commence.

Billed Number Screening provides for the automatic blocking of third number billing, collect billing, or both to the COPT line.

Selective Class of Call Screening alerts operator services systems (live or mechanical) that a call is originating from a COPT line which may require special handling and billing treatment.

Touch Calling Service provides the capability to receive standard DTMF signaling on a COPT access line.

976, 1+976 and 1+900 Blocking provides screening information to the operator assisted, sent-paid, credit card or third number calls from being billed to the COPT line.
7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.2 Features (Cont’d)

E. Standard recorded announcements used for calls from the Company’s Public Telephone Service pay telephones are used for calls that originate from a COPT Coin Line.

F. All 0+ local calls are handled by the Company’s operator services system.

G. All 0-, 0+, and 1+ (intraLATA and interLATA) calls are routed to the presubscribed carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.

H. All direct dialed interLATA and international (1+, 101XXXX+1, 011+) calls will be forwarded to the presubscribed carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) to complete the call.

7.2.3 Responsibility of the Subscriber

A. The subscriber shall be responsible for the installation, operation, and maintenance of any customer-provided telephones used in connection with this service. In addition, the subscriber is responsible for meeting all federal, state, and local statutes with respect to provision of customer-provided telephones in accordance with all hearing-impaired and handicapped person requirements.

B. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics.

(1) Must be capable of providing access to all locally available long-distance companies where provisions for interexchange calling are provided.

(2) Must be able to access the "Operator" where 911 is not available at no charge to the calling party.

(3) Must be able to access 911 Emergency Service, where available, at no charge to the calling party and without the use of a coin.

(4) Must be able to access 411 Directory Assistance at no charge to the calling party.

(5) The appropriate emergency number (Operator, 911) must be clearly posted at each location of a customer-provided telephone.

(6) Must clearly indicate procedures for obtaining a refund from the subscriber and that the customer-provided telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customer-owned pay telephones).

(7) Must be equipped to return the coins to the caller in the case of an incomplete call.

(8) The telephone number of the line must be displayed on each CPE telephone.
COIN TELEPHONE SERVICE

7.2 Customer-Owned Pay Telephone (COPT) Coin Line Service

7.2.4 Violations of Regulations

A. Where any customer-provided telephone is used and/or connected in violation of this Price list, the Company will promptly notify the customer of the violation.

B. Failure of the subscriber to discontinue use or to correct the violation will result in the suspension or disconnection within five (5) business days after written notification of the subscriber's service until such time as the subscriber complies with the provisions of this Price list.

7.2.5 Rates and Charges

A. COPT Coin Line Service is provided on a Fixed Rate basis. The following monthly rate is applicable for COPT Coin Line service on a per line basis.

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# CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

Equipment used in conjunction with Central Office Non-Transport Service Offerings and connected to the Company’s network on or after February 16, 2020, must, upon connection to the Company’s facilities, be configured by the Customer or equipment manufacturer to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section 2.9.1.

8.1.1 General

A. Centrex Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) Centrex is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A Centrex system may not be provided for stand alone service only; access to the Company’s exchange network must be provided.

8.1.2 Conditions

A. Centrex/Digital (ISDN) Centrex Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) Centrex Circuit Switched Data (CSD) calls are provided on a usage basis.

B. A minimum of two (2) Centrex (Analog or Digital) Service lines are required.

C. A customer may select only one (1) analog Centrex Feature Package per system and one (1) digital Centrex Voice package per system. Digital (ISDN) Centrex Data Feature packages may be selected on a per line basis.

D. One bill will be rendered for each Centrex/Digital (ISDN) Centrex Service system. Separate bills are rendered monthly for Special Service access lines.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

E. The Company will furnish one (1) alphabetical directory listing per Centrex customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this price list.

F. Centrex Service is offered on a contractual basis commencing on the date the service is established.

G. Digital (ISDN) Centrex requires a minimum service period of three(3) months for each line which is composed of a Local Loop and a Service Type, Access Service.

H. Centrex/Digital (ISDN) Centrex Service Line and Feature Packages rates apply each month from the time the system is placed in service until the Centrex/Digital (ISDN) Centrex Service is discontinued.

I. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Centrex/Digital (ISDN) Centrex Service are provided by and remain the property of the Company.

J. Rotary dial stations may not be capable of accessing all Centrex Service features.

K. Rates and charges for Centrex/Digital (ISDN) Centrex Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (cont’d)

8.1.2 Conditions (cont’d)

L. If a customer chooses to combine Centrex/Digital (ISDN) Centrex Service stations terminating at different locations into a single Centrex Service system, all stations must be served by the same central office switching equipment.

M. A customer with multiple Centrex/Digital (ISDN) Centrex Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply.

N. Where the Centrex/Digital (ISDN) Centrex station line of the same system is located in a different exchange area, the Interoffice Channel Charges apply for each interexchange channel as specified in Section 17 For Digital (ISDN) Centrex, this capability is only supported from ISDN-capable base unit central offices.

O. Private Line arrangements, Special Access Services, or foreign dial tone connected with Centrex/Digital (ISDN) Centrex Service are subject to rates, rules, and conditions as set forth in the appropriate sections of this price list.

P. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

Q. To qualify for quantity discounts, Centrex service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than thirty percent (30%) of the lines terminating at a remote location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to contract to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end user customers of record.
8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.2 Conditions (Cont’d)

R. Space Requirements

(1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

(2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:
   - Dust free
   - Controlled temperatures ranging from 50°F to 86°F Fahrenheit, with consideration given to heat loss and/or gain of the equipment
   - Relative humidity of 20% minimum and 55% maximum

(3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

S. Subsequent Additions, Deletions and Changes

(1) Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

(2) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Feature Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line contract rate will be changed to reflect the new Feature Package rate. The new contract rate will apply for the duration of the existing contract period. Data Base Program charges will apply.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.2 Conditions (Cont’d)

S. Subsequent Additions, Deletions and Changes (Cont’d)

(3) The contract period for Centrex/Digital (ISDN) Centrex Optional Features is based upon the initial contract period for the Centrex/Digital (ISDN) Centrex System. Subsequent additions of Optional Features will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

T. In the event CentraNet®/Digital (ISDN) CentraNet® service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont'd)

U. Centrex/Digital (ISDN) Centrex CCLASS

(1) Custom Calling Local Area Signaling Service (CCLASS) is a group of Centrex/Digital (ISDN) Centrex Service features offered to customers subscribing to Centrex/Digital (ISDN) Centrex local exchange service.

(2) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

(3) Operator assisted calls will override these features for emergency purposes.

(4) Nonrecurring charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the Centrex/Digital (ISDN) Centrex Service is initially established.

(5) When features are added or rearranged on an existing line, the Minor Software Change charge will apply.

(6) All customer lines in Calling Number Identification Delivery serving areas will automatically be provisioned with Cancel Calling Number Identification Delivery - Per Call service unless the customer orders Cancel Calling Number Identification Delivery - Per Line service.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.2 Conditions (Cont’d)

U. Centrex/Digital (ISDN) Centrex CCLASS (Cont’d)

(7) Cancel Calling Number Identification Delivery - Per Line, will be provided without nonrecurring charge to law enforcement, domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

(8) In order to subscribe to Centrex/Digital (ISDN) Centrex CCLASS, the customer must also subscribe to at least Centrex/Digital (ISDN) Centrex Feature Package 1000 for analog Centrex Stations and a B-Channel configuration with voice on Digital (ISDN) Centrex.

V. General - Digital (ISDN) Centrex

(1) Services offered in accordance with this price list are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Centrex services will be provided where central office capabilities and conditions permit.

(2) Customer-provided equipment used in conjunction with services provided in accordance with this price list must conform with the technical specifications of the Company.

(3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

(4) Customer requested temporary disconnections of Digital (ISDN) Centrex services are not permitted.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.2 Conditions (Cont’d)

V. General - Digital (ISDN) Centrex (Cont’d)

(5) The Company will provide one (1) alphabetical directory listing per Digital (ISDN) Centrex customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this Price list under Directory Listings.

(6) A change in service from Analog Centrex, from Digital Channel Service, or from a basic exchange service to Digital (ISDN) Centrex service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Centrex services apply.

(7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer’s premises. All data calls will be charged measured rates at the charges stated elsewhere in this Price list with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

W. Digital (ISDN) Centrex Services

(1) Digital (ISDN) Centrex Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with Centrex services.

(2) Digital (ISDN) Centrex Services offered from this price list include from two (2) to two hundred (200) digital local loops with a Digital (ISDN) Centrex service line.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.2 Conditions (Cont’d)

W. Digital (ISDN) Centrex Services (Cont’d)

(3) Each Packaged Service is associated with a digital local loop, not with a channel.

(4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

(5) The Digital (ISDN) Centrex service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) Centrex service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.

(6) A Digital (ISDN) Centrex service line arranges a digital local loop ISDN-BRI access.

(7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

(8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

(9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's Price list, where 64 Kbps is offered.

(10) The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.2 Conditions (Cont’d)

W. Digital (ISDN) Centrex Services (Cont’d)

(11) Additional Telephone Numbers

(a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) Centrex line, one for each of two (2) channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this price list.

(b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided.

(12) Digital (ISDN) Centrex Access

(a) Digital (ISDN) Centrex Access provides support for connecting from one (1) to eight (8) terminals belonging to the same customer on an individual digital local line.

(b) Only one (1) user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

(c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

(d) A maximum of eight (8) terminals belonging to the same customer are permitted per ISDN-BRI line.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.2 Conditions (Cont’d)

W. Digital (ISDN) Centrex Services (Cont’d)

(13) Individual Line Loop Extension

(a) Digital (ISDN) Centrex Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Centrex loop from approximately 18,000 feet to approximately 36,000 feet. (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

(b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the CenturyTel engineering practice of maximum loss for the Digital (ISDN) Centrex loop to be 38dB at 40kHz, it is assumed, if the customer’s distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer’s length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Centrex line.

(c) The customer’s network access line is pre-engineered to determine when the U-Repeater/ power module are required. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers Feature Packages 1000, 2000, 3000, Centrex CCLASS Package, or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Price list. Feature capabilities may vary depending on the host central office equipment. Centrex Feature Packages 1000, 2000, and 3000 may apply on a per line basis to analog phones connected to a digital Centrex line.

In addition, Digital (ISDN) Centrex Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Attendant Package, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the Price list. Feature capabilities may vary depending on the host central office equipment.

(1) Analog Centrex Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) Centrex Service Basic Operating Features: Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Calling Number Identification Delivery.

(3) Centrex Feature Package 1000:

Call Alternation, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.
CENTRAL OFFICE NON-TRANSSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers … (Cont'd)

(4) Centrex Feature Package 2000:

Feature Package 1000 plus the following features: Automatic Callback (Camp-On) Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call Long List (System), and Uniform Call Distribution.

(5) Centrex Feature Package 3000:

Feature Packages 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, *Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

(6) Centrex CCLASS Feature Package:

Automatic Busy Redial, Automatic Call Return, Call Block, Special Call Acceptance, Special Call Forwarding, and Special Call Waiting.

(7) Attendant Feature Package:

Access to Paging, Autodial, Automatic Recall, Call Hold, Call Park, Call Selection, Camp On, Code Calling Line Termination, Conference, Console Activation of Call Forward, Console Test, Control of Trunk Group Access, Control of Virtual Facility Groups, Delayed Operation, Display of Queued Calls by ICI Key, Flexible Console Alerting, Interposition Calls, Locked-Loop Operation, Lockout, Multiple Listing Directory Numbers, Position Busy, Priority Console Alerting, Recorded Announcement, Secrecy, Serial Call, Speed Call, Transfer, Two-Way Split, and Wildcard Key.

* Limited to existing customers at locations where those services are equipped and in service as of December 30, 1999.
8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers … (Cont’d)

(8) Optional System Features:

Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification- Multiple Directory Numbers, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 10), Automatic Line, Automatic Route Selection (ARS), Call Tracing Service, Caller ID-Name and Number, Caller ID-Number, Complete Blocking (per line), Facilities Restriction Level (part of ARS), Time of Day Routing (part of ARS), Expensive Route Warning (part of ARS), Code Calling Access, Conference Calling (6, 8, 12, 16, 18, 24 port), Dictation Access, FX Access, Limited ACD, Music-On-Hold, Paging/Public Address Access, Pilot Number of Hunt Groups, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Recorded Announcement (Custom), Selective Blocking (per call), Speed Call Long List (Additional System), Station Message Detail Recording, Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, VIP Alert, 800/877/888 Access.

(9) Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Basic Package:

Analog Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Digital Data Intercom Dialing, Drop, Feature Function Buttons, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Calling, Station Restriction, and Transfer.

(10) Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Deluxe:

Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Basic Package plus: Called Line Identification, Delayed and Abbreviated Ringing, Display for Ringing Call Appearance Only, Intercom Alerting, Outgoing Called Line Identification for ISDN Terminals, and Priority Calling Incoming Only.
8.1.3 Features

A. Analog or Digital (ISDN) Centrex Service offers … (Cont’d)

(11) Digital (ISDN) Centrex Multi-Button Key Set (MBKS) 3000 Deluxe:

Digital (ISDN) Centrex Multi-Button Key Set (MBKS) Deluxe Package plus: Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forwarding.

(12) Data Feature Package 1000:

Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

(13) Data Feature Package 2000:

Data Feature Package 1000 plus: Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Call-Long List.

(14) X.25 Deluxe Package:


(15) X.25 Basic Package:


(16) Digital (ISDN) Centrex Optional Features:

Data Closed User Group and Data Direct Connect.
### CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

#### 8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

#### 8.1.3 Features

**B. Feature Matrices**

1. The following feature matrices indicate the availability of each feature with either Analog or Digital (ISDN) Centrex Service.

   **(a) Basic Operating Features**

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Analog</th>
<th>Digital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Inward Dialing</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Direct Outward Dialing</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Automatic Identification</td>
<td></td>
<td></td>
</tr>
<tr>
<td>of Outward Dial</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Distinctive Ringing</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Touch Call</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Station-to-Station Calling</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Incoming Calling Number Identification Delivery</td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>

   **(b) Attendant Package Features - Analog Centrex**

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Analog</th>
<th>Digital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access to Paging</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Autodial</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Automatic Recall</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Hold</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Call Park</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Call Selection</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Camp On</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Code Calling Line Termination</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Conference</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Console Activation of Call Forward</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Control of Trunk Group Access</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Control of Virtual Facility Groups</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Delayed Operation</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Display of Queued Calls by ICI Key</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Flexible Console Alerting</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Interposition Calls</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Locked-Loop Operation</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

   **(c) Attendant Package Features - Digital Centrex**

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Analog</th>
<th>Digital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lockout</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.3 Features

B. Feature Matrices (Cont’d)

(1) The following feature matrices indicate the availability of each … (Cont’d)

(b) Attendant Package Features -
    Analog Centrex (Cont’d)

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Analog</th>
<th>Digital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multiple Listed Directory Numbers</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Position Busy</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Priority Console Alerting</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Recorded Announcement</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Secrecy</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Serial Call</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Speed Call</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Transfer</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Two-Way Split</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Wildcard Key</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.3 Features

B. Feature Matrices (Cont’d)

(1) The following feature matrices indicate the availability of each … (Cont’d)

(c) Voice Packages Features

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>MBKS (1)</th>
<th>Analog</th>
<th>Digital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Alternation/Flip-Flop</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Forwarding</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Hold</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Pick Up</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Transfer</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Waiting</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Consultation Hold</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Dial Call Waiting</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Hunting</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Last Number Redial (2)</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Speed Calling 6 or 8</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Station Restriction</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Three Way Calling</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Toll Restriction</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Call Park</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Automatic Callback (2)</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Data Line Security (2)</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Saved Number Redial (2)</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Circular Hunting</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Uniform Call Distribution</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Hunting</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Multiple Classes of Service</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>System Speed Call 30</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not Digital (ISDN) Centrex MBKS Service feature packages.

(2) Not available on 5ESS.

(3) CCLASS Package can be used with Analog or Digital Centrex.

(4) Not available on DMS100.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.3 Features

B. Feature Matrices (Cont’d)

(1) The following feature matrices indicate the availability of each … (Cont’d)

(c) Voice Packages Features (Cont’d)

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>MBKS (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>*Remote Access to Features</td>
<td>X</td>
</tr>
<tr>
<td>Off-Hook Queuing</td>
<td>X</td>
</tr>
<tr>
<td>Individual Speed Call 30</td>
<td>X</td>
</tr>
<tr>
<td>Ringback Queuing</td>
<td>X</td>
</tr>
<tr>
<td>Basic Message Service (4)</td>
<td>X</td>
</tr>
<tr>
<td>Delayed and Abbreviated Ringing</td>
<td>X</td>
</tr>
<tr>
<td>Display for Ringing Call</td>
<td>X</td>
</tr>
<tr>
<td>Appearance Only (4)</td>
<td>X</td>
</tr>
<tr>
<td>Intercom Alerting</td>
<td>X</td>
</tr>
<tr>
<td>Outgoing Called Line ID for ISDN Terminals</td>
<td>X</td>
</tr>
<tr>
<td>Priority Calling Incoming Only</td>
<td>X</td>
</tr>
<tr>
<td>Executive Busy Override</td>
<td>X</td>
</tr>
<tr>
<td>Incoming Call Forwarding</td>
<td>X</td>
</tr>
<tr>
<td>Within Group Call Forwarding</td>
<td>X</td>
</tr>
<tr>
<td>Automatic Call Return</td>
<td>X</td>
</tr>
<tr>
<td>Automatic Busy Redial</td>
<td>X</td>
</tr>
<tr>
<td>Special Call Forwarding</td>
<td>X</td>
</tr>
<tr>
<td>Special Call Acceptance</td>
<td>X</td>
</tr>
<tr>
<td>Call Block</td>
<td>X</td>
</tr>
<tr>
<td>Special Call Waiting (2, 4)</td>
<td>X</td>
</tr>
<tr>
<td>Bridging</td>
<td>X</td>
</tr>
<tr>
<td>Conference Calling</td>
<td>X</td>
</tr>
</tbody>
</table>

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not Digital (ISDN) Centrex MBKS Service feature packages.
(2) Not available on 5ESS.
(3) CCLASS Package can be used with Analog or Digital Centrex.
(4) Not available on DMS100.
* Limited to existing customers at locations where those services are equipped and in service as of December 30, 1999.
**CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING**

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.3 Features

B. Feature Matrices (Cont’d)

(1) The following feature matrices indicate the availability of each … (Cont’d)

(c) Voice Packages Features (Cont’d)

<table>
<thead>
<tr>
<th>MBKS</th>
<th>Analog 1000</th>
<th>Analog 2000</th>
<th>Analog 3000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital</td>
<td>BASIC</td>
<td>DELUXE</td>
<td>3000-DELUXE</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>MBKS</th>
<th>Analog 1000</th>
<th>Analog 2000</th>
<th>Analog 3000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drop</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Key System Coverage for Analog Lines</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Manual Exclusion</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Multiple Directory Number Buttons</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shared Call Appearances of Directory Number</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Analog Shared Directory Number</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Feature Function Buttons</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Digital Data Intercom Dialing</td>
<td>X X X</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(d) Data Packages

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>DATA1000</th>
<th>DATA2000</th>
<th>X.25 BASIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Call Back</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Call Forward</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Multi-Line Hunt Group</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Toll Restriction</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Group Speed Call 30</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Circular Hunt</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Data Group Speed Call - Long List</td>
<td>X</td>
<td></td>
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</tr>
</tbody>
</table>

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not Digital (ISDN) Centrex MBKS Service feature packages.

(2) CCLASS Package can be used with Analog or Digital Centrex.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.3 Features

B. Feature Matrices (Cont’d)

(1) The following feature matrices indicate the availability of each … (Cont’d)

(d) Data Packages Features (Cont’d)

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>DATA1000</th>
<th>DATA2000</th>
<th>X.25 BASIC</th>
<th>X.25 DELUXE</th>
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<tbody>
<tr>
<td>X.25 Flow Control Parameters Negotiation</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>X.25 Incoming Calls Barred</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>X.25 Outgoing Calls Barred</td>
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<td>X</td>
<td></td>
<td></td>
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<tr>
<td>X.25 Reverse Charge</td>
<td>X</td>
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<td></td>
</tr>
<tr>
<td>X.25 Reverse Charge Acceptance</td>
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<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>X.25 Throughput Class Negotiation</td>
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<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>X.25 Transmit Delay Selection/ Indication</td>
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<td>X</td>
<td></td>
<td></td>
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<td>X.25 Closed User Groups</td>
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<td></td>
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<tr>
<td>X.25 Fast Select</td>
<td>X</td>
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<tr>
<td>X.25 Fast Select Acceptance</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>X.25 Hunt Groups</td>
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<td></td>
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<td></td>
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<tr>
<td>X.25 One-Way Outgoing Logical Channel</td>
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<td></td>
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<tr>
<td>X.25 Permanent Virtual Circuit</td>
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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.3 Features

B. Feature Matrices (Cont’d)

(1) The following feature matrices indicate the availability of each … (Cont’d)

(e) Optional Features

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Analog</th>
<th>Digital</th>
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<tbody>
<tr>
<td>Additional Numbers</td>
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<td>X</td>
</tr>
<tr>
<td>Attendant Data Link Console Interface</td>
<td>X</td>
<td></td>
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<tr>
<td>Attendant Flexible Night Answer</td>
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<td>X</td>
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<tr>
<td>Attendant ID Multiple Directory Nos.</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Attendant Pre-determined Night Answer</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Attendant Universal Night Answer</td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Authorization Codes</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Automatic Line</td>
<td></td>
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<tr>
<td>Automatic Route Selection</td>
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<td>X</td>
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<tr>
<td>Call Tracing Service</td>
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<td>X</td>
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<tr>
<td>Caller ID-Name and Number</td>
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<td>Caller ID-Number (1)</td>
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<tr>
<td>Circuit Switched Data Direct Connect</td>
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<tr>
<td>Circuit Switched Data Closed User Group</td>
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<td>X</td>
</tr>
<tr>
<td>Code Call Access</td>
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<tr>
<td>Conference Calling</td>
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<tr>
<td>Dictation Access and Control</td>
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<td>X</td>
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<tr>
<td>Digital Data Intercom Dialing</td>
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<td>X</td>
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<tr>
<td>Limited Automatic Call Distribution</td>
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<tr>
<td>Music On Hold</td>
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<td>X</td>
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<tr>
<td>Paging/Public Address Access</td>
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<td>X</td>
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<tr>
<td>Pilot Number of Hunt Groups</td>
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<tr>
<td>Preferential Hunt</td>
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<td>X</td>
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<td>Priority Queuing</td>
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<tr>
<td>Proprietary Set Interface</td>
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<tr>
<td>Recorded Announcement</td>
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<td>X</td>
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<tr>
<td>Speed Call 30</td>
<td>X</td>
<td>X</td>
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<tr>
<td>Stop Hunt</td>
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<td>X</td>
</tr>
<tr>
<td>Terminal Make Busy</td>
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<td>X</td>
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<tr>
<td>Tie Line Facility Access</td>
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<tr>
<td>T-1 Access</td>
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<td>X</td>
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<tr>
<td>VIP Alert</td>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>

(D) Grandfathered to existing customers at their present location.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

A. Centrex Basic Operating Features:

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Touch Call:

This feature equips all station lines for touch call dialing.
8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

B. Feature Package 1000

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

B. Feature Package 1000 (Cont'd)

Call Transfer:

Call Transfer provides for the transfer, by a Centrex station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

B. Feature Package 1000 (Cont’d)

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Calling Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to twenty-four (24) dialed digits can be stored.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

B. Feature Package 1000 (Cont’d)

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this price list. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option (Series 1000).

C. Feature Package 2000 (The features below are in addition to the Feature Package 1000 features).

Automatic Callback:

Automatic Callback permits a Main Station user who attempts an intercommunication call to a busy Main Station to be automatically connected to that line when both called and calling lines are subsequently idle.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

C. Feature Package 2000 (Cont’d)

Call Park-Multiple:

This feature permits a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer business group.

Circular Hunting:

This system tests all lines in the multiline hunt group regardless of the point of entry.

Data Line Security:

This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service:

This option gives each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial:

This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of thirty (30) members. One list is provided with Package 2000. Additional lists are available (see optional system features).

Uniform Call Distribution (UCD) Hunting:

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual Main Stations of a hunt group and includes Circular Hunt. Also may include queue Status Lamp, which will provide an indication at the customer premises of how long the first call in the incoming-call queue has been waiting.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

D. Feature Package 3000 (The features below are in addition to the Feature Package 1000 and Feature Package 2000 features).

Call Forwarding/Incoming:

When activated by a Main Station user, automatically routes incoming calls from outside the Centrex System intended for his Main Station to any other Main Station selected within the same system or outside the Centrex system. The Main Station selected may also be the attendant. The attendant may also activate call forwarding for a Main Station.

Call Forwarding/Within Group:

This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override:

This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Offhook Queuing:

When used with Automatic Route Selection (ARS), queuing is available on primary (first choice) routes in ARS patterns. The text and announcement provided with the optional Recorded Announcement feature will be provided by the Company. The music or music-on-queue will be provided by the customer. This requires a voice-grade channel between the central office and the customer-provided music source, and the optional Music-On-Hold feature. This feature is only available with off-hook queuing. The customer must specify the length of time a call is held in the queue before being routed to a reorder tone. Incoming tie lines have only Off-hook queuing. All main station lines must be equipped with the same type of queuing. Off-hook queuing must have either a recorded announcement or music.

The audio input is applied to incoming calls waiting in the attendant queue or in the UCD queue. The customer must specify the length of time (etc.).
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

D. Feature Package 3000 (Cont'd)

*Remote Access to Features:

This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. This also includes the Remote Activation of Call Forward function that allows customers to activate, change, or deactivate their Call Forwarding service from a remote location.

Ringback Queuing:

This feature permits a station user with activated queuing to go on-hook and be called when the busy facility becomes available.

Speed Call Long List (Individual):

This feature allows a station user to place calls to thirty (30) commonly called destinations using two (2) to four (4) digits.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

E. Centrex CCLASS:

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return:

This feature allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials “1” and the number is dialed automatically. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Call Block:

This feature allows a customer to block incoming calls from a maximum of twelve (12) telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

E. Centrex CCLASS: (Cont’d)

Special Call Acceptance:

This feature allows a customer to select up to twelve (12) telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Special Call Forwarding:

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of twelve (12)) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the pre-specified number will be forwarded.

Special Call Waiting:

This feature allows a customer to choose up to twelve (12) numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer’s line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

F. Attendant Feature Package - These features will be provided where facilities are available.

Access to Paging - This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - This feature permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - This feature allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - This feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - This feature allows an Attendant to hold a call manually on the loop by pressing a key.

Call Park - This feature allows the attendant to park calls against any directory number in the customer group.

Call Selection - This feature enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On: This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

F. Attendant Feature Package (Cont’d)

Code Calling Line Termination - With this feature, the Attendant can access customer provided code-call equipment using an access code and a called party code.

Conference - This feature allows the attendant to establish a conference with up to thirty (30) conferees.

Console Activation of Call Forward - This feature allows attendants to activate, deactivate, and program Call Forwarding for stations.

Console Test - Allows attendant to test the functional operations of a console.

Control of Trunk Group Access - This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Control of Virtual Facility Groups - This feature allows the attendant to control the access of all stations and incoming trunks to VFGs by a single key.

Delayed Operation - This feature allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - This feature provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - Allows an attendant to be alerted to a call requiring attention.

Interposition Calls - This feature allows an attendant to call, speak to, and transfer a call to another attendant.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

F. Attendant Feature Package (Cont’d)

Locked-Loop Operation - This feature allows an attendant to hold a call on loop. Attendant Locked Loop Operation consists of two hold types, manual and automatic. Both types are attendant console features.

- in the order they are received, regardless of the incoming call type,
- by manually selecting a specific incoming call type.

Lockout - Prevents the attendant from re-entering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers - Each directory number is assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - This feature allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - This feature allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - This feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

F. Attendant Feature Package (Cont'd)

Serial Call - This feature allows an attendant to extend a call to more than one station.

Speed Call - This feature allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short list, one Long List, and can be a user of a Long list.

Transfer - This feature allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - This feature allows the attendant to talk privately to either the calling party or the called party.

Wildcard Key - This feature allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features:
(The features below can be ordered individually at applicable rates).

Additional Numbers - A software number which has the characteristics of a basic exchange access line. A Feature Package rate is applicable to each Additional Number.

Attendant Data Link Console Interface:
This interface allows the use of a proprietary data-link multiplexed console which is connected to the central office and includes the following features. (Requires three (3) additional Centrex lines at applicable rates). Provided where facilities are available.

Call Hold: This feature allows an attendant to hold a call on the loop.

Call Hold Recall: This feature is used for attendant-extended calls to stations. It also applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

Camp-On With Music: This feature will allow the connection of a customer provided music source to the calling party when the caller is camped-on the destination.

Code Call Line Termination: This feature allows attendant access to customer provided Code Calling equipment.

Console Display: This console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

G. Optional System Features: (Cont’d)

Attendant Data Link Console Interface: (Cont’d)

Multiple Listed Directory Numbers: A customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit to the number of listed directory numbers that can be assigned is the number of available lamps and keys on the Attendant Console.

Recorded Announcement: This feature permits the routing of either originated or extended attendant calls to an announcement.

Trouble Key on Console: This feature allows customers to define categories of trouble codes, which can be activated by the attendant during call processing.

Attendant Flexible Night Answer:

This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number.

Attendant Identification-Multiple Directory Numbers:

This feature enables the attendant to identify an incoming call by Directory Number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont’d)

Attendant Predetermined Night Answer:

This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure.

Attendant Universal Night Answer:

When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commercial power failure.

Authorization Codes (AC) [1]:

The AC feature allows the customer to define a set or sets of dialing privileges, to associate an AC with each set, and to use the AC to restrict the dialing privileges to authorized personnel. The AC must be dialed before a call can be advanced. A customer cannot have authorization codes with a different amount of digits.

Automatic Line:

This feature provides automatic placement of a call to a preselected DN when the call’s origination is detected. No dialing is required by the calling party to complete the call. The service may be used for intraoffice or interoffice calls. This feature does not affect termination to the line.

[1] Authorization codes configured on and after February 16, 2020 must be configured to allow end users to dial “911” directly without dialing “9” or any other prefix code prior to dialing “911” as described in Section 2.9.1.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

G. Optional System Features: (Cont’d)

Automatic Route Selection (ARS):

ARS provides for the origination of ten-digit, off-network calls to a public telephone number. An access code is dialed followed by the destination digits. A pattern is selected and the route list is checked for an idle route with the proper FRL (if a feature). If no idle route is available, the call is put into queue for the primary route or sent to reorder tone. Routes may include Foreign Exchange, and interexchange carrier lines. A maximum of three (3) patterns will be allowed for each NPA or NPA NXX list. A maximum of 10 routes is allowed per pattern. A maximum of sixty-four (64) NPA NXX lists will be allowed. ARS does not allow for toll restriction or toll diversion. This feature may also include:

Expensive Route Warning (ERWT): A tone will be assigned to certain routes as designated by the customer. When one of these designated routes is selected, a tone will be returned to the originating caller. The caller has a specified number of seconds to hang up or the call will be advanced on the expensive route.

Facilities Restriction Level (FRL): Each main station line is assigned an FRL as is every facility in all routes. When a call is originated, the FRL of the main station line is compared to the FRL of the facility selected for routing. If the FRL on the facility is equal to or less than the main station FRL, the call is advanced. If the FRL on the facility is greater than the FRL on the line, a tone is returned. An Authorization Code can be dialed to override the FRL. FRL’s are furnished only with ARS. The maximum number of FRL’s available is eight (8). All main station lines and incoming tie-line terminations with ARS capability must be assigned a FRL.

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

G. Optional System Features: (Cont’d)

Call Tracing Service:

This feature allows the customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s). The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten days after activating a call trace or the trace record will automatically be deleted from the system.

Caller ID-Name and Number:

This feature is an arrangement that is provided as an enhancement to Caller ID-Number and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone number and name has been suppressed.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Caller ID-Number:

This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. The calling telephone number is unavailable from calls made via some large PABX systems within the Custom Calling Local Area Signaling Service calling area, from most cellular radio calls, and currently from inter-exchange carrier calls. Compatible customer provided display equipment is required for this service.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (cont’d)

8.1.4 Definition of Features

G. Optional System Features: (cont’d)

Selective Blocking (per call):

This feature provides free per call blocking in exchanges where Caller ID-Number is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Selective Blocking (per call) activation code prior to placing the call.

Complete Blocking (per line):

This feature allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. This service is available only to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Code Call Access:

Code Calling provides dial access to customer premises located code calling equipment by Main Station attendant access of a Centrex system. The dialed two- or three-digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any Main Station in the system. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on the customer premises, refer to Section 17 of this price list for Private Line rates.
8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont’d)

Conference Calling:

This feature permits a station user or attendant to form a conference with a maximum of twenty-four (24) parties, including other stations and/or parties reached over trunks. The capability for offering the feature is provided in multiples of eight (8).

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Dictation Access and Control:

This feature provides for station access to customer provided dictation equipment. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, refer to Section S20 of this Price list for Private Line rates.

FX Access:

This feature provides access to and from an InterLATA or IntraLATA Foreign Exchange Circuit.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

G. Optional System Features: (Cont’d)

Limited Automatic Call Distribution:
This option allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.

Music-on-Hold:
This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access:
This feature provides a central office interface to a customer premises for paging and/or public address.

Pilot Number of Hunt Groups - A directory number used to access a hunt group. (No associated cable pair required.)

Preferential Hunting:
Permits a prehunt over a subset or preferential group of main stations before hunting through the entire multiline hunt group. The hunt through the group may be a regular or a circular hunt. Each main station may have its own preferential group or list.

Priority Queuing:
This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility that goes on-hook.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

Proprietary Set Interface:

This interface provides capability to connect business sets to Centrex. When Display sets are used, this will allow the activation, where available, of calling number display (intra-business group only), call announce, and visual message waiting indication.

Recorded Announcement:

This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. The first list is included in the Series 2000 package rate. This rate is for an additional list (not to exceed eight (8) lists).

Station Message Detail Recording (SMDR):

This feature provides an SMDR formatted-type record of chargeable and nonchargeable calls for each customer group.

Stop Hunt:

This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

Terminal Make Busy:

This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access:

This feature provides access to and from an InterLATA or IntraLATA tie facility.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

G. Optional System Features: (Cont'd)

T1 Access:

This feature provides a trunk side connection to a High Capacity Digital Channel within the Centrex system. Each T1 Access termination is equivalent to 24 derived voice grade circuits.

VIP Alert:

This feature allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive Call Waiting tone.

800/877/888-Service Access:

This feature permits 800/877/888 Service Access to terminate in the Centrex Service System.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

H. Digital (ISDN) Centrex

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN-BRI) Centrex. Centrex Service provided by ISDN-BRI.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

H. Digital (ISDN) Centrex (Cont'd)

IntraSystem Caller ID. A function which allows a station within a system to identify a caller calling from another station within the same system.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

Multi-Button Key Set (MBKS) Service. A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.

Multipoint - Any digital local loop supporting more than one user.

User. A member of a business system.

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package

Analog Shared Directory Number. This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Automatic Callback on Busy allows the user to activate Automatic Callback on Busy when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the caller. When the caller goes off-hook, the call is placed.

Bridging allows a party to establish a conference call within a customer group by bridging into a call. Only one party can bridge into a call. Bridging can be inhibited by activating Manual Exclusion.

Call Alternation See Centrex Feature Package 1000.
8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package

Call Forwarding allows a user to forward calls to a specified number.

Call Pickup allows a user to pick up a call directed to another station in the customer group.

Conference Calling allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six (6) parties can be connected.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two (2) parties are conferenced.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Feature Function Button is a button on the telephone that features and functions may be assigned (example: three way calling and call forward).

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine (9) parties can be connected simultaneously.

Hold allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Intercom Function allows the station set to emulate a dedicated wire to another station for priority conversations without tying up the station set from active or incoming calls.

Key System Coverage for Analog Lines allows an analog station set to share calls with the ISDN station set.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package

Manual Exclusion allow an MBKS set user to inhibit other stations from picking up a call on hold or bridging onto a call that is active at that station.

Multiple Directory Number Buttons provides access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.).

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

Ring Again allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed.

Shared Call Appearances of a Directory Number allows several MBKS station sets to share one or more Directory Numbers. Originating and terminating events on one station set affect all stations sharing that Directory Number. The shared Directory Numbers can have multiple call appearances, multiple calls can exist on one (1) Directory Number, and more than one (1) station sharing the Directory Number can have a call active on that shared Directory Number.

Speed Calling (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Calling Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Calling lists assigned to individual lines can be shared by other lines at the customer’s request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

Station Restriction See Centrex Feature Package 1000.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

I. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Basic Package (Cont’d)

Transfer allows the MBKS set user to transfer a call to another Directory Number in the customer group by pressing the transfer button, dialing the Directory Number, and pressing the button again.

J. Digital ISDN Centrex: Multi-Button Key Set (MBKS) Deluxe Package

Multi-Button Key Set (MBKS) Basic Package, plus:

Called Line Identification (CLID) provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The CLID information provided is:

- Call Appearance Identification
- Called Directory Number (DN)
- ISDN Call Identification (ICI)

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Delayed and Abbreviated Ringing alerts MBKS set for a predetermined interval before ringing another designated MBKS set.

Display for Ringing Call Appearances Only will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

J. Digital (ISDN) Centrex: Multi-Button Key Set (MBKS) Deluxe Package (Cont'd)

Incoming Priority Calling permits calls outside the business group to be terminated to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

Intercom Alerting provides a distinctive ring and/or visual indicator to alert the MBKS set user of an intercom call.

Outgoing Called Line Identification for ISDN Terminals provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The OCLID information provided is:

- Call Appearance Identification
- Called DN
- ICI

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Priority Calling Incoming Only provides an ISDN equivalent of Call Waiting-Incoming Only. With this feature, calls outside the business group can terminate to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.
8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

K. Digital (ISDN) Centrex Multi-Button Key Set (MBKS) 3000-Deluxe Package

- Multi-Button Key Set (MBKS) Deluxe Package plus:
  - Call Forwarding/Incoming - See Centrex Feature Package 3000
  - Call Forwarding/Within Group - See Centrex Feature Package 3000
  - Executive Busy Override - See Centrex Feature Package 3000

L. Digital (ISDN) Centrex: Data Feature Package 1000

- Data Call Forward allows a customer to forward incoming calls to another telephone number.
- Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.
- Data Speed Call-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight (8) numbers.
- Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

M. Digital (ISDN) Centrex: Data Feature Package 2000

Data Call Back notifies a calling party after a busy line becomes idle and then automatically establishes the call.

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Group Speed Calling 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Speed Call-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty (30) numbers.

N. Digital (ISDN) Centrex: X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.4 Definition of Features

N. Digital (ISDN) Centrex: X.25 Basic Package (Cont’d)

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

O. Digital (ISDN) Centrex: X.25 Enhancement Package:

Includes X.25 Basic Package plus:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.4 Definition of Features

O. Digital (ISDN) Centrex: X.25 Enhancement Package (Cont'd)

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

P. Digital (ISDN) Centrex: Optional Features:

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number using a Circuit Switched Data Channel.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.5 Rates and Charges

A. Nonrecurring

(1) The following nonrecurring charges for service are in addition to any applicable service connection, move, change, and installation charges provided for in Section 4 of this Price list.

(2) The Service Order Charge - Secondary as specified in Section 4 is applicable when a NAR is added subsequent to the initial installation of the Centrex service. No Central Office Line Work charge is applicable.

(3) Date Base Changes*

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
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<tbody>
<tr>
<td>(a) Major Software Additions</td>
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<tr>
<td>1. Add Customized Dialing Plan</td>
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<tr>
<td>2. Add Customer Requested Data Base Profile</td>
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<tr>
<td>(b) Routine Software Change**</td>
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<td>1. Change Trunk Group</td>
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<tr>
<td>2. Change Custom Recording</td>
</tr>
<tr>
<td>3. Change ARS Translations</td>
</tr>
<tr>
<td>4. Change Translations Tables</td>
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</tbody>
</table>

* Data Base Additions or Changes not listed in this price list will be charged a rate of $50.00 per hour, or fraction thereof, plus materials.

** Applies to changes in existing services.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

A. Nonrecurring (Cont'd)

(3) Date Base Changes* (Cont'd)  

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>(c) Minor Software Change**</th>
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1. Change Subgroup
2. Hunt Groups
3. ACD Hunt Group (1)
4. Simulated Facililty Group (NAR) (2)
5. Queuing Groups (3)
6. Night Answer (UNA/PNA) (4)
7. Paging/Public Address/Code Calling (5)
8. Conference Calling - 6, 8, 12, 16, 18, 24 Ports
9. Remote Access Directory Number (6)
10. Authorization Code Validation (7)
11. Music On Hold Access
12. Dictation Link Access
13. Standard Recording
14. Extended Pick Up Code
15. Executive Busy Override
16. Add Line Features (8)

(1) Additional minor change charge for each recording, queuing, and station change.
(2) If an existing customer adds additional NARs, this charge will apply.
(3) Additional minor change charge for each trunk group.
(4) Additional minor change charge for each PNA number, zone, area.
(5) Additional minor change charge for each area.
(6) Additional minor change charge for each authorization code.
(7) Additional minor change charge for every two (2) codes.
(8) Additional minor change charge to add toll control.

* Data Base Additions or Changes not listed in this price list will be charged a rate of $50.00 per hour, or fraction thereof, plus materials.

** Applies to changes in existing services.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line

(1) Rates are determined by the total system size. Total system size will be a combination of Analog and Digital (ISDN) Service lines. For example, if a customer requests twenty-eight (28) Analog/Digital lines, all twenty-eight (28) lines will be billed at the 26-50 lines group, per Analog/Digital line rate. Arrangements exceeding two hundred (200) lines will be offered on an individual case basis.
8.1  Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line (Cont'd)

(2) Analog Centrex Service Line

<table>
<thead>
<tr>
<th>Month-to-Month Contract</th>
<th>Initial Order Nonrecurring Charge</th>
<th>Subsequent Order Nonrecurring Charge</th>
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12-Month Contract

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36-Month Contract

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</thead>
<tbody>
<tr>
<td>2-25 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>26-50 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>51-100 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>101-200 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>201-400 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

60-Month Contract

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>51-100 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>101-200 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>201-400 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

84-Month Contract

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>51-100 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>101-200 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
<tr>
<td>201-400 lines, per line</td>
<td>15.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>
### CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

#### 8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

**8.1.5 Rates and Charges**

**B. Service Line (Cont’d)**

<table>
<thead>
<tr>
<th>(3) Digital (ISDN) Centrex Service Line</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Month-to-Month Contract</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2-25 lines, per line</td>
<td>$36.00 (2)</td>
<td>$70.00 (R)</td>
</tr>
<tr>
<td>26-50 lines, per line</td>
<td>36.00 (2)</td>
<td>70.00 (I)</td>
</tr>
<tr>
<td><strong>12-Month Contract</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2-25 lines, per line</td>
<td>36.00</td>
<td>35.00 (R)</td>
</tr>
<tr>
<td>26-50 lines, per line</td>
<td>36.00</td>
<td>35.00 (I)</td>
</tr>
<tr>
<td>51-100 lines, per line</td>
<td>36.00</td>
<td>35.00 (I)</td>
</tr>
<tr>
<td>101-200 lines, per line</td>
<td>36.00</td>
<td>35.00 (I)</td>
</tr>
<tr>
<td>201-250 lines, per line</td>
<td>36.00</td>
<td>35.00 (I)</td>
</tr>
</tbody>
</table>

1. The Applicable Network Access Register (NAR) rate as specified in Section 3.10 of this Price list shall also apply.

2. Requires a three (3) month minimum service period.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

B. Service Line (Cont'd)

(3) Digital (ISDN) Centrex Service Line (1) (Cont'd)

<table>
<thead>
<tr>
<th>36-Month Contract</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-25 lines, per line</td>
<td>$36.00</td>
</tr>
<tr>
<td>26-50 lines, per line</td>
<td>36.00</td>
</tr>
<tr>
<td>51-100 lines, per line</td>
<td>36.00</td>
</tr>
<tr>
<td>101-200 lines, per line</td>
<td>36.00</td>
</tr>
<tr>
<td>201-400 lines, per line</td>
<td>36.00</td>
</tr>
</tbody>
</table>

60-Month Contract

| 51-100 lines, per line | 36.00 |
| 101-200 lines, per line | 36.00 |
| 201-400 lines, per line | 36.00 |

84-Month Contract

| 51-100 lines, per line | 36.00 |
| 101-200 lines, per line | 36.00 |
| 201-400 lines, per line | 36.00 |

(1) The Applicable Network Access Register (NAR) rate as specified in Section 3.10 of this Price list shall also apply.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

C. Digital (ISDN) Centrex Service Channel Capability

(1) With each Digital (ISDN) Centrex/Digital (ISDN) Centrex Service Line, the customer has two (2) B-channels and one (1) D-channel. The following options apply:

<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>(a) B-Voice, per line</td>
</tr>
<tr>
<td>(b) B-Voice/CSD, per line</td>
</tr>
<tr>
<td>(c) D-Packet, per channel</td>
</tr>
</tbody>
</table>

D. Feature Packages

(1) Analog Centrex Service Feature Packages, per analog service line or per digital service voice channel, when MBKS does not apply:

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Feature Package 1000</td>
<td>$2.50 N/A</td>
</tr>
<tr>
<td>(b) Feature Package 2000</td>
<td>2.75 N/A</td>
</tr>
<tr>
<td>(c) Feature Package 3000</td>
<td>4.00 N/A</td>
</tr>
<tr>
<td>(d) Centrex Analog/Digital CCLASS</td>
<td></td>
</tr>
<tr>
<td>2-25 Stations</td>
<td>5.00 N/A</td>
</tr>
<tr>
<td>26-50 Stations</td>
<td>4.50 N/A</td>
</tr>
<tr>
<td>51+ Stations</td>
<td>4.00 N/A</td>
</tr>
<tr>
<td>(e) Maximum Total Charge for CCLASS Package, per customer</td>
<td>400.00 N/A</td>
</tr>
<tr>
<td>(f) Attendant Feature Package</td>
<td>75.00 N/A</td>
</tr>
</tbody>
</table>
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

D. Feature Packages (Cont'd)

(2) Digital Centrex (ISDN-BRI) Service Feature Packages:

<table>
<thead>
<tr>
<th>Package Description</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) MBKS Basic Package, per line</td>
<td>$6.00</td>
<td>$25.00</td>
</tr>
<tr>
<td>(b) MBKS Deluxe Package, per line</td>
<td>8.00</td>
<td>25.00</td>
</tr>
<tr>
<td>(c) MBKS 3000-Deluxe Package, per line</td>
<td>12.00</td>
<td>25.00</td>
</tr>
<tr>
<td>(d) Data Feature Package 1000, per line</td>
<td>3.00</td>
<td>15.00</td>
</tr>
<tr>
<td>(e) Data Feature Package 2000, per line</td>
<td>5.00</td>
<td>15.00</td>
</tr>
<tr>
<td>(f) X.25 Basic Package</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>(g) X.25 Deluxe Package, per line</td>
<td>5.00</td>
<td>15.00</td>
</tr>
</tbody>
</table>

(1) If a customer orders Digital Centrex (ISDN-BRI) and chooses to use an analog phone option, one voice feature package will apply per channel.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Rate(^{(3)})</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Additional Numbers</td>
<td>N/A</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, each</td>
<td>$2.00</td>
</tr>
<tr>
<td>(b) Attendant Data Link Console Interface</td>
<td>200.00</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per console (^{(1)})</td>
<td>70.00</td>
</tr>
<tr>
<td>(c) Attendant Flexible Night Answer</td>
<td>39.50</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per console (^{(2)})</td>
<td>0.75</td>
</tr>
<tr>
<td>(d) Attendant Identification - Multiple</td>
<td>1.45</td>
</tr>
<tr>
<td>Directory Numbers</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per console (^{(2)})</td>
<td>0.70</td>
</tr>
<tr>
<td>(e) Attendant Pre-Determined Night Answer</td>
<td>39.50</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per console (^{(2)})</td>
<td>0.10</td>
</tr>
<tr>
<td>(f) Attendant Universal Night Answer (UNA)</td>
<td>5.25</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per console (^{(2)})</td>
<td>0.20</td>
</tr>
<tr>
<td>(g) Authorization Codes,</td>
<td>3.00</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per 10 codes</td>
<td>0.30</td>
</tr>
<tr>
<td>(h) Automatic Line</td>
<td>N/A</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td></td>
</tr>
<tr>
<td>Monthly Rate, per line</td>
<td>1.00</td>
</tr>
</tbody>
</table>

\(^{(1)}\) Rates and charges apply only to the first console within a customer group.
\(^{(2)}\) Requires data-link console. Rates and charges apply per console.
\(^{(3)}\) Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.5 Rates and Charges

E. Optional Features (Cont’d)

(1) Centrex (Cont’d)

(i) Automatic Route Selection
   Nonrecurring Charge, per system $150.00
   Monthly Rate, per line 0.35

(j) Blocking
   Complete Blocking (per line)
   Nonrecurring Charge N/A
   Monthly Rate, per line N/A
   Selective Blocking (per call)
   Nonrecurring Charge N/A
   Monthly Rate, per call N/A

(k) Caller ID-Name and Number
   2-25 lines
   Nonrecurring Charge N/A
   Monthly Rate, per group 35.00
   26-50 lines
   Nonrecurring Charge N/A
   Monthly Rate, per group 70.00
   51+ lines
   Nonrecurring Charge N/A
   Monthly Rate, per group 140.00

(1) Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).
(2) Calling Number Identification (CNID) is included at no additional charge as part of the basic Digital (ISDN) Centrex Service.
### CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

1. Centrex (Cont'd)

   (1) Caller ID-Number \(^{(1)}\)

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rate, per line</td>
</tr>
<tr>
<td>2-25 lines</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, each line</td>
</tr>
<tr>
<td>26-50 lines</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, each line</td>
</tr>
<tr>
<td>51+ lines</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, each line</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rate, per customer group</td>
</tr>
<tr>
<td>2-25 lines</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, each group</td>
</tr>
<tr>
<td>26-50 lines</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, each group</td>
</tr>
<tr>
<td>51+ lines</td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, each group</td>
</tr>
</tbody>
</table>

(m) Call Tracing Service

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nonrecurring Charge</td>
</tr>
<tr>
<td>Monthly Rate, per occurrence</td>
</tr>
</tbody>
</table>

\(^{(1)}\) Calling Number Identification (CNID) is included at no additional charge as part of the basic Digital (ISDN) Centrex Service and this is grandfathered to existing customers at their present location.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.5 Rates and Charges

E. Optional Features (Cont’d)

(1) Centrex (Cont’d)

<table>
<thead>
<tr>
<th>Feature</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate, per system</th>
</tr>
</thead>
<tbody>
<tr>
<td>(n) Code Calling Access</td>
<td>$25.00</td>
<td>25.00</td>
</tr>
<tr>
<td>(o) Conference Calling</td>
<td>100.00</td>
<td>40.00</td>
</tr>
<tr>
<td>(p) Dictation Access</td>
<td>25.00</td>
<td>40.00</td>
</tr>
<tr>
<td>(q) Direct Station Selection/Busy Lamp Field</td>
<td>N/A</td>
<td>1.75</td>
</tr>
<tr>
<td>(r) FX Access</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>(s) Limited ACD</td>
<td>N/A</td>
<td>0.30</td>
</tr>
<tr>
<td>(t) Interactive Display</td>
<td>N/A</td>
<td>1.00</td>
</tr>
<tr>
<td>(u) Music On Hold</td>
<td>4.00</td>
<td>25.00</td>
</tr>
</tbody>
</table>

(1) Both the Nonrecurring Charge and Monthly Rate apply per system (per customer).
8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

(1) Centrex (Cont'd)

<table>
<thead>
<tr>
<th>Feature Description</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(v) Paging/Public Address Access</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>$25.00</td>
</tr>
<tr>
<td>Monthly Rate, per system</td>
<td>25.00</td>
</tr>
<tr>
<td>(w) Pilot Number of Hunting Groups</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>N/A</td>
</tr>
<tr>
<td>Monthly Rate, per console</td>
<td>0.20</td>
</tr>
<tr>
<td>(x) Preferential Hunting</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>N/A</td>
</tr>
<tr>
<td>Monthly Rate, per line in hunt group</td>
<td>0.30</td>
</tr>
<tr>
<td>(y) Priority Queuing</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>N/A</td>
</tr>
<tr>
<td>Monthly Rate, per line in queue group (1)</td>
<td>0.30</td>
</tr>
<tr>
<td>(z) Proprietary Set Interface</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>N/A</td>
</tr>
<tr>
<td>Monthly Rate, each</td>
<td>5.00</td>
</tr>
<tr>
<td>(aa) Recorded Announcement-Custom</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>145.00</td>
</tr>
<tr>
<td>Monthly Rate, per system</td>
<td>40.00</td>
</tr>
<tr>
<td>(bb) Speed Call Long List (Additional Systems)</td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>N/A</td>
</tr>
<tr>
<td>Monthly Rate, per line</td>
<td>0.30</td>
</tr>
</tbody>
</table>

(1) Required off-hook queuing.
## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

### 8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

#### 8.1.5 Rates and Charges

**E. Optional Features (Cont'd)**

1. **(cc) Stop Hunt**  
   - Nonrecurring Charge: N/A  
   - Monthly Rate, each: $1.00

2. **(dd) Terminal Make Busy**  
   - Nonrecurring Charge: N/A  
   - Monthly Rate, each: $1.00

3. **(ee) Tie Facility Access**  
   - Nonrecurring Charge, per termination: $50.00  
   - Monthly Rate, per termination: $20.00

4. **(ff) T1 Access**  
   - Nonrecurring Charge: $100.00  
   - Monthly Rate, per termination: $100.00

5. **(gg) VIP Alert**  
   - Nonrecurring Charge: N/A  
   - Monthly Rate, per line: $4.00

6. **(hh) 800/877/888 Service Access**  
   - Nonrecurring Charge: $100.00  
   - Monthly Rate, per termination: $1.50
### CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.5 Rates and Charges

E. Optional Features (Cont'd)

<table>
<thead>
<tr>
<th>(2) Digital (ISDN) Centrex Optional Features:</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Additional Numbers</td>
<td>$2.00</td>
<td>N/A</td>
</tr>
<tr>
<td>(b) Circuit Switched Data Direct Connect, per line</td>
<td>1.00</td>
<td>N/A</td>
</tr>
<tr>
<td>(c) Circuit Switched Data Closed User Group, per line</td>
<td>1.00</td>
<td>N/A</td>
</tr>
</tbody>
</table>

F. Main Station Line terminated as a PBX Trunk. The Main Station Line Charge, as shown in Section 8.1.5b and the NAR charge, shown in Section 3.10, will apply in addition to the following monthly rate.

| Each | $31.45 |
8.1 Centrex/Digital (ISDN) Centrex Service (Cont'd)

8.1.6 Assigned CentraNet Telephone Numbers Not In Use

A. General

Assigned telephone numbers without facilities will be provided to meet growth requirements of a CentraNet Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber’s common block/business group without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

B. Regulations

(1) The assignment of telephone numbers and the sequence of numbers assigned to a CentraNet Type Services subscriber’s system will be made at the discretion of the Company.

(2) The service is furnished subject to the availability of telephone numbers.

(3) The Company does not guarantee to provide consecutive telephone numbers.

(4) Calls to these assigned telephone numbers (not in use) will be routed via one of the following options: a customized recorded announcement, a central office supported attendant console, or a trunk group going to the attendant. The numbers cannot be routed to an attendant that is not central office supported.

(5) Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate CentraNet Type Services station line.

(6) Directory listings will not be provided with these assigned telephone numbers.

(7) These telephone numbers will be billed at the following rates until utilized on an active CentraNet Type Services station line.

(8) A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time.

(9) The Company will make every effort to insure the correct assignment and control of Assigned CentraNet Type Services Telephone Numbers Not In Use. The Company’s liability for any damages or harm that may occur as the result of incorrect assignment for control of the numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.1 Centrex/Digital (ISDN) Centrex Service (Cont’d)

8.1.6 Assigned CentraNet Telephone Numbers Not In Use

B. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>Installation Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Per Telephone Number Assigned</td>
<td>$1.00</td>
<td>$0.15</td>
</tr>
</tbody>
</table>

Note: Custom Recorded Announcement charges apply as indicated in CentraNet Optional Features Section if the customer chooses to route to an announcement versus routing to an attendant.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.2 Centrex Customer Moves and Changes (CMAC)

8.2.1 General

A. Centrex Customer Moves and Changes (CMAC) provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer’s premises.

B. The customer controls the following functions:

1. Service Option Information Changes:
   (a) Line Restriction Status
   (b) Facility Restriction Level Assignment
   (c) Call Pick-Up Group
   (d) Call Forwarding Number
   (e) Authorization Code Assignment
   (f) Button Features

2. Activation/Deactivation of Features

3. Telephone Number Swaps

4. Flexible Reports, Queries, and Tallies

8.2.2 Definitions

A. Service Option Information Changes:

1. Line Restriction Status - The customer can restrict telephone numbers from changes as specified in Section 8.2.1b.(1). If changes are desired at a later time, the customer can remove the restriction.

2. Facility Restriction Level Assignment - The customer can change the Facility Restriction Level (a permission level assigned to define calling privileges) associated with both facilities and station users.

3. Call-Pickup Group - The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.2 Centrex Customer Moves and Changes (CMAC)

8.2.2 Definitions (Cont’d)

A. Service Option Information Changes: (Cont’d)

(4) Call Forwarding Number - The customer can change the number that a station user forwards calls to.

(5) Authorization Code Assignment - An authorization code is a number associated with a specific person rather than a specific telephone number. The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.

(6) Button Features - The buttons on a multi-button station set can either activate features or enable call appearances (specific telephone numbers assigned to buttons). The customer can manipulate the features assigned to the buttons.

B. Activation/Deactivate Features - The customer can either add a feature to a telephone number that does not have it, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer as specified in Section 8.1.3 of this Price list.

C. Swap Telephone Numbers - The customer can swap telephone number assignments among lines within a group.

D. Flexible Reports, Queries, and Tallies - The flexible report generator formats requested information from the customer's database into a desired format. The system includes several reports that can be customized or the customer can build new reports. The customer can run a flexible report, query, or tally as a function by itself or may choose to perform other system functions once the report request is made. This feature of the report function keeps customers from having to wait on-line for reports to be processed.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.2 Centrex Customer Moves and Changes (CMAC) (Cont'd)

8.2.3 Regulations

A. Centrex CMAC will be furnished only from offices that are technically capable of and equipped for providing the service.

B. Customers will have twenty-four (24)-hour dial-up access to the CMAC system except when restricted during maintenance windows. On occasion, customers may receive a busy condition.

C. Customers will have up to two (2) hours per dial-in session at a time on the CMAC system. However, after a period of inactivity, the Company will discontinue the transmission. The CMAC system will provide the customer a disconnect warning prior to disconnect.

D. Some of the lines in a customer's Centrex system cannot or should not be rearranged. The Company will specify unchangeable lines. Unchangeable lines may be rearranged by the Telephone Company and applicable Service Charges shall apply.

E. All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Company assumes no responsibility for change requests delayed by priority central office switch processor functions.

F. The Company reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

8.2.4 Rates and Charges

A. The following rates are applicable for Centrex Customer Moves and Changes (CMAC). These rates are on a per account basis.

<table>
<thead>
<tr>
<th>Line Size</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) 2 - 100 Lines</td>
<td>$190.00</td>
<td>$135.00</td>
</tr>
<tr>
<td>(2) 101 - 250 Lines</td>
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<td>(3) 251 - 400 Lines</td>
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<tr>
<td>(4) 401 - 1,500 Lines</td>
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<tr>
<td>(5) 1,501 - + Lines</td>
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</tr>
</tbody>
</table>
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3  Centrex CustoPAK Service \(^{[1]}\)

8.3.1  General

A.  Centrex CustoPAK is a non-engineered Centrex base service, which once the switch is pre-positioned, does not require operations to provision at the time of the customer order and does not require the customer to use the “dial 9” access code to place calls. Centrex CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and services are not offered separately. Centrex CustoPAK is a customized package for small business with a minimum of two (2) lines, and may not exceed a maximum of thirty (30) lines (Exception: There is a six (6)-line limit in the DMS 10 Central Office). Centrex CustoPAK provides an enhanced dial tone from the Central office to the customer’s premises along with an attractive menu of basic services.

B.  Centrex CustoPAK is furnished from compatible digital type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Centrex lines within the customer’s system.

C.  Centrex CustoPAK services provides Local Exchange Service (no dial “9” required), direct inward-dialing to Centrex lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Telephone Company, touch-tone Calling Service and intercept to the main listed number.

D.  No Network Access Register (NARs) required for local access or for Voice Messaging.

E.  No other Centrex Classes of Service and features can be mixed with Centrex CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing services from within the offered Centrex CustoPAK package for each line or hunt group.

F.  Centrex CustoPAK is available only where technically feasible.

\(^{[1]}\)  Effective July 20, 2017, Centrex CustoPAK is obsolete and not available to new customers. Existing customers will be allowed to retain their current lines in service only as long as service remains at the same location for the same customer. No other changes to the service are permitted after the effective date of the grandfathering of the service.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d) [1]

8.3.2 Conditions

A. Service Options

**Basic Standard Services** (1) – Services included with a Centrex CustoPAK service line

- Assume Dial “9”
- Call Transfer – (All Calls)
- Call Hold
- Consultation Hold
- Direct Inward Dial (DID)
- Direct Outward Dial (DOD)
- Distinctive Ringing (Inside/Outside Ringing)
- Intercom Dialing
- Three-Way Calling
- Touch-Tone

**Selectable Standard Services** (2) – Services listed in this section are available for each Centrex CustoPAK line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual Centrex CustoPAK line:

- Automatic Callback (within system only)
- Call Forwarding – Busy
- Call Forwarding – No Answer
- Call Forwarding Variable (All Calls)
- Call Restrictions (8 Options):
  - No Call restrictions
  - Call Restriction One
  - Call Restriction Two
  - Call Restriction Three
  - Call Restriction Four
  - Call Restriction Five
  - Call Restriction Six
  - Call Restriction Seven
- Call Waiting/Cancel Call Waiting
- Call Pick-up Directed
- Call Pick-up Group
- Dial Call Waiting-Originating
- Hunting-Series
- Hunting-Multiline
- Speed Calling (8)

[1] Effective July 20, 2017, Centrex CustoPAK is obsolete and not available to new customers. Existing customers will be allowed to retain their current lines in service only as long as service remains at the same location for the same customer. No other changes to the service are permitted after the effective date of the grandfathering of the service.

[2] Offered where facilities are available
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d) [1]

8.3.2 Conditions (Cont’d)

A. Service Options (Cont’d)

Optional Services [2] listed in this section are also available for each Centrex CustoPAK line at an additional monthly recurring charge per feature:

- Busy Redial *66
- Call Block *60
- Call Park
- Call Park Directed
- Call Return *69
- Caller ID-Number
- Caller ID-Name & Number
- Call Trace [3]
- Executive Busy Override
- Last Number Redial [4]
- Special Call Forwarding
- VIP Alert
- Voice Messaging

B. Term Options

Centrex CustoPAK customers may select either a month–to-month or a twenty-four (24) months term option. The term agreement becomes effective upon the installation date of the service.

Centrex CustoPAK payment options may be selected by billing account number within a customer’s system.

C. Adding Lines Under Term Option

Additional Centrex CustoPAK lines may be added to an existing system, up to a maximum of thirty (30), during the term period. For customers subscribing to the two (2)-year term plan, the term obligation with respect to any additional lines will be coterminous with such two (2)-year term.

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[2] Offered where facilities are available.


[4] This feature is specific to Centrex CustoPAK Services.
CENTRAL OFFICE NON-TRANS­PORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d)[1]

8.3.2 Conditions (Cont’d)

D. Termination Liability

There is no termination liability for customers who have elected the Centrex CustoPAK month-to-month payment option.

When a Centrex CustoPAK customer chooses a twenty-four (24)-month term option and disconnects or terminates it’s Centrex CustoPAK service after thirty (30) days following installation, the non-recurring and installation charges will not be refunded, in addition the customer will be liable for any termination charges applicable in the Termination Liability price list. Refer to Termination Liability in Section 2 of this price list.

E. Transfer of Term Option

With the written permission of the Telephone Company, the obligation to pay the Centrex CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. Refer to Termination Liability in Section 2 of this price list.

F. Centrex CustoPAK Service System

Centrex CustoPAK service lines sharing a common intercom arrangement and a primary Directory listing will be considered a Centrex CustoPAK Service System. A system must have a minimum of two (2) lines and may not exceed a maximum of thirty (30) Centrex CustoPAK Service lines. Centrex CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

G. Subscriber Line Charge

An applicable interstate Subscriber Line Charge will be applied to all Centrex CustoPAK lines.

H. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Centrex CustoPAK Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Centrex CustoPAK Service System.

I. Off-Premises Lines

Centrex CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same Centrex CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d)[1]

8.3.2 Conditions (Cont’d)

J. Optional Centrex CustoPAK Services

Optional services may be available where Telephone Company facilities permit at the rates specified in Section 8.3.4 following. These services descriptions and regulations are specified in Section 8.3.3 of this price list. Only the Centrex services specified in this section will be available under Centrex CustoPAK Service. Other Centrex Services are not available under the Centrex CustoPAK Service. Other Custom Calling and CLASS services that are not specified in this Price list will not be offered.

K. Feature Restriction

Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding Don’t Answer and Call Forwarding Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Centrex CustoPAK customer.

L. Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the twenty-four (24)-month term option of Centrex CustoPAK Service, he must request that the telephone company disconnect the service within thirty (30) calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Centrex CustoPAK service may have their previous CenturyTel service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers who had no previous service and subsequently elect to have their Centrex CustoPAK Service disconnected will be converted by the Telephone Company to CenturyTel Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the Centrex CustoPAK system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service, which has been “Grandfathered”.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer’s bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d) \(^{[1]}\)

8.3.3 Features

A. Centrex CustoPAK Basic Standard Services

The services listed here are automatically included on every Centrex CustoPAK line, and are the backbone of the Centrex CustoPAK offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Touch Tone - Provides push button tone signaling for dialing calls, and accessing services. Rotary dial telephones are not compatible with Centrex CustoPAK.

Direct Inward Dial (DID) - The ability of each member of the Centrex CustoPAK group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Centrex CustoPAK group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside Ringing) - This feature allows the user to distinguish between calls originating from within the Centrex CustoPAK group and Calls originated from outside the Centrex CustoPAK group. Calls originating from inside the group will receive one ring, and calls originated from outside the group will receive a double ring.

Call Transfer – (All Calls) - The ability for a Centrex CustoPAK line to transfer an established incoming call to another line. The "transfer to line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Centrex CustoPAK customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

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8.3 Centrex CustoPAK Service (Cont’d) [1]

A. Centrex CustoPAK Basic Standard Services (Cont’d)

Three Way Calling - Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Centrex CustoPAK customer.

Intercom Dialing - Provides the customer with the ability to communicate between lines within your own Centrex CustoPAK group by dialing a two digit code instead of having to dial the full seven (7) or ten (10) digit telephone number.

B. Centrex CustoPAK Selectable Services

The following services may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customers choosing.

Automatic Call Back (within system only) - When a Centrex CustoPAK user reaches a busy line within the Centrex CustoPAK group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the Centrex CustoPAK group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed thirty (30) minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding – Busy - A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is busy. Calls forwarded outside the Centrex CustoPAK group are subject to local and/or long distance charges billed to the Centrex CustoPAK customer.

Call Forwarding - No Answer - A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Centrex CustoPAK group are subject to local and/or long distance charges billed to the Centrex CustoPAK customer.

Call Forwarding - Variable (All Calls) - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the users needs.

Calls forwarded outside the Centrex CustoPAK group are subject to local and/or long distance charges billed to the Centrex CustoPAK customer.

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8.3 Centrex CustoPAK Service (Cont'd) [1]

8.3.3 Features (Cont’d)

B. Centrex CustoPAK Selectable Services (Cont’d)

Call Waiting/ Cancel Call Waiting - When a busy Centrex CustoPAK line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code (*70). Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating - When a user calls another member of the Centrex CustoPAK group, and reaches a busy signal, the user can dial a code (*54) to send a call waiting tone to the called line. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone. This feature can be activated or deactivated by the user.

Call Pick-Up Directed - This feature enables a user to answer (pick-up) calls directed to any other line within the Centrex CustoPAK group by dialing a code (*18) and the number of the ringing line, even if the user and the ringing line are not in the same call pick-up group. If more than one user tries to pick-up the call, only the first user will receive the call, and the others will receive a busy tone to identify the call was answered.

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the user's Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for Centrex CustoPAK Customers will be provided in a Series or Multi-line arrangement only, and must be programmed by CenturyTel from data provided by the customer.

Note: Circular or any other type hunting sequence is not available to Centrex CustoPAK customers.

Speed Calling (6 or 8) - This feature allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of eight (8) numbers in all switch types except the 5ESS, which will only provide six (6). This is a customer programmable feature, and each user will have their own list.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d) [1]

8.3.3 Features (Cont’d)

B. Centrex CustoPAK Selectable Services (Cont’d)

Call Restriction Options (8 options) - The customer has the option of choosing the type call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.

TYPES OF CALL RESTRICTIONS ARE:

(1) No Call Restrictions - This option allows the user to make and receive calls without any restrictions of any kind.

(2) Call Restriction One - This option block all outgoing chargeable toll calls including all operator calls. It does allow outgoing local calls (outside the group), 8XX calls, local DA calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

(3) Call Restriction Two - This option block all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (3rd number, collect, or credit card only), local calls (outside the group), 8XX calling, local DA calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

(4) Call Restriction Three - The user is not permitted to make any outgoing calls to numbers outside the Centrex CustoPAK group (toll or local, Including 911). This option allows all incoming calls with no restrictions.

(5) Call Restriction Four - The user cannot make or receive calls to or from outside the Centrex CustoPAK group (including 911). Only inside the group (intercom) calling is allowed.

(6) Call Restriction Five – This option block all 900, 700 and 976 type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

(7) Call Restriction Six – This option block all casual dialing (101XXXX) type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

(8) Call Restriction Seven – This option block all international type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d) [1]

8.3.3 Features (Cont’d)

C. Centrex CustoPAK Optional Services

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing, however there will be additional charges for these services.

Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a thirty (30) minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

Call Block - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one (1) call can be parked on any one number at a time.

Call Park Directed - This feature is an enhanced call park feature and enables the user to "park" a call on any number within the Centrex CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one (1) call can be parked on any one number at a time.

Call Return – (*69) Call Return will automatically store and allow you to redial the number of the last person who called you. (*69) Call Return can be used to return a call whether you answered the call or not. (*69) Call Return works only on calls made from numbers within your defined calling area. If you choose to return the call, and the number is busy, (*69) Call Return will place your call next in line. In most cases, your phone will ring with a series of short-short-long rings when the number you called are no longer busy. If you have Call Waiting and hear the Call Waiting tone while you are talking to another person, you have two choices. You can use (*69) Call Return to call back later or you can use Call Waiting during the call.

Caller ID-Number - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call.

Caller ID-Name and Number - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont’d) [1]

8.3.3 Features (Cont’d)

C. Centrex CustoPAK Optional Services (Cont’d)

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the Centrex CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last number redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Special Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

VIP Alert - This feature provides the user the ability to identify up to twelve (12) numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Voice Messaging - This feature allows the user to have busy and no answer calls forwarded to a voice messaging server to take a message if the caller chooses to leave one. If the customer has Voice Messaging, the Call Forwarding Busy and No Answer services are used for Voice Messaging programming purposes and are not available for forwarding to other locations.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

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## CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

### 8.3 Centrex CustoPAK Service (Cont'd) \(^{[1]}\)

#### 8.3.4 Rates

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<th>Monthly Rate</th>
<th>24-Month Term Rate</th>
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<td><strong>A. Centrex CustoPAK Service Lines, each</strong></td>
<td>$55.00</td>
<td>$55.00</td>
</tr>
</tbody>
</table>

Basic Package Includes:
- Assume Dial “9”
- Call Transfer—(All Calls)
- Call Hold
- Consultation Hold
- Distinctive Ringing (Inside/Outside Ringing)
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Intercom Dialing
- Three-Way Calling
- Touch Tone

**B. Centrex CustoPAK Selectable Services:**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>MRC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automatic Callback (within system only)</td>
<td>--</td>
</tr>
<tr>
<td>Call Forwarding - Busy</td>
<td>--</td>
</tr>
<tr>
<td>Call Forwarding - Don’t Answer</td>
<td>--</td>
</tr>
<tr>
<td>Call Forwarding - Variable-All Calls</td>
<td>--</td>
</tr>
<tr>
<td>Call Restrictions:</td>
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<tr>
<td>No Call Restrictions</td>
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</tr>
<tr>
<td>Call Restriction One</td>
<td>--</td>
</tr>
<tr>
<td>Call Restriction Two</td>
<td>--</td>
</tr>
<tr>
<td>Call Restriction Three</td>
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<tr>
<td>Call Restriction Four</td>
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<tr>
<td>Call Restriction Five</td>
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<tr>
<td>Call Restriction Six</td>
<td>--</td>
</tr>
<tr>
<td>Call Restriction Seven</td>
<td>--</td>
</tr>
<tr>
<td>Call Waiting/Cancel Call Waiting</td>
<td>--</td>
</tr>
<tr>
<td>Dial Call Waiting-Originating</td>
<td>--</td>
</tr>
<tr>
<td>Call Pick-Up Directed</td>
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<tr>
<td>Call Pick-Up Group</td>
<td>--</td>
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<tr>
<td>Hunting Series</td>
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<tr>
<td>Hunting-Multiline</td>
<td>--</td>
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<tr>
<td>Speed Calling (6 or 8)</td>
<td>--</td>
</tr>
</tbody>
</table>

\(^{[1]}\) Effective July 20, 2017, Centrex CustoPAK is obsolete and not available to new customers. Existing customers will be allowed to retain their current lines in service only as long as service remains at the same location for the same customer. No other changes to the service are permitted after the effective date of the grandfathering of the service.
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

8.3 Centrex CustoPAK Service (Cont'd) [1]

8.3.4 Rates (Cont'd)

C. Centrex CustoPAK Service Optional Services

<table>
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<tr>
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<tbody>
<tr>
<td>Busy Redial *66</td>
<td>$4.00</td>
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<tr>
<td>Call Block *60</td>
<td>$3.15</td>
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<tr>
<td>Call Park</td>
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<tr>
<td>Call Park Directed</td>
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<tr>
<td>Call Return *69</td>
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<tr>
<td>Caller ID Number (1)</td>
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<tr>
<td>Caller ID Name &amp; Number</td>
<td>$10.50</td>
</tr>
<tr>
<td>Call Trace</td>
<td>(Refer to 13.14.4 of this price list for rate)</td>
</tr>
<tr>
<td>Executive Busy Override</td>
<td>$4.00</td>
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<tr>
<td>Last Number Redial</td>
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<tr>
<td>Special Call Forwarding</td>
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<td>VIP Alert</td>
<td>$3.00</td>
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</table>

D. Foreign Central Office

When the Centrex CustoPAK station line is located in a different central office area of the serving exchange, the Foreign Central Office Service Charge will apply as specified in Section 9 of this Price list.

E. Usage charges

No local calling usage allowance is included in the Centrex CustoPAK message or measured rate schedule. Usage charges apply as specified in the Local Exchange Services Price list. The Usage Rate Code (URC) for Centrex CustoPAK is CCPB. This code will allow for the usage to be charged to the customers.

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8.3 Centrex CustoPAK Service (Cont'd) [1]

8.3.4 Rates (Cont'd)

F. Service Order Activity

Service charges will apply for Centrex CustoPAK, as specified in Section 4 of this price list.

If a customer elects to change from a Business Line or another Centrex Service to the Centrex CustoPAK Service or from the Centrex CustoPAK Service to another Centrex Service, a Change of Class or Grade of Service Charge applies, rather than a Line Connection charge.

No service charges will apply for Centrex CustoPAK Custom Calling and CLASS Services, if installed initially with the Centrex CustoPAK system. When services are added or rearranged on an existing line subsequent to the installation of the Centrex CustoPAK System, the appropriate service charges, as specified in Section 4. of this Price list will apply.

G. Foreign Exchange Service

Rates and charges for Foreign Exchange Service, as specified in Section 9 of this Price list, will apply.

H. Calling Plans

For rates, see Section 3 of this Price list for the Local Calling Plan options for a Centrex CustoPAK customer. A Centrex CustoPAK customer is also eligible for a toll Discount Calling Plan. Refer to the Section 18 of this Price list for the rates of the Discount Calling Plans.

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[1] Effective July 20, 2017, Centrex CustoPAK is obsolete and not available to new customers. Existing customers will be allowed to retain their current lines in service only as long as service remains at the same location for the same customer. No other changes to the service are permitted after the effective date of the grandfathering of the service.
FOREIGN EXCHANGE SERVICE

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</tbody>
</table>
FOREIGN EXCHANGE SERVICE

9.1 Reserved for Future Use

9.2 Definitions

A. Foreign Exchange (or FX) Service is exchange (local) service furnished to a subscriber from an exchange other than the one from which he would normally be served. It includes calls where a customer of another exchange service provider is assigned a telephone number with a VNXX Code assigned to an exchange different from the exchange associated with the customer's actual physical premise location. Such service is not in accord with the general plan of furnishing telephone service and such service is furnished only under special conditions, where warranted by the circumstances, including availability of facilities involved.

B. The exchange in whose service area the customer is located and which furnishes the telephone or PBX termination for a foreign exchange service and which bills and collects for such service is called Local Exchange.

C. The exchange which provides the central office facilities and thereby furnished the foreign exchange service is called the Serving Exchange.

D. Where foreign exchange service is provided between exchanges or exchange areas of the Company, it is called Intra-company FX Service. Where such service is furnished between an exchange of the Company and that of another company, it is called Inter-company FX Service.

9.3 General Conditions of Service

A. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by others than the subscriber and his Representatives, as apply in connection with other classes of the Local Exchange Service.

B. Subscribers to inter-exchange FX service contract for service with the Company owning the Local Exchange and normally do not contract with other company or companies involved, however, the Company owning the Local Exchange is responsible to its subscriber only for its own facilities and service.

C. A subscriber of FX service will be required to also take regular exchange service from the Local Exchange. In no event shall the FX service be allowed to be connected to, or otherwise be made available for, the local exchange switchboard service.

D. Foreign exchange service is offered as local exchange service and the use of this service for originating toll service is not contemplated.
FOREIGN EXCHANGE SERVICE

9.4 Rates and Charges

A. The monthly rate for foreign exchange service is the monthly rate for individual access line, station, or PBX trunk, applicable in the serving exchange plus the regular authorized monthly charges for any exchange service facilities, except stations and PBX trunks (but including any applicable mileage charge), used in furnishing the service by the Local Exchange, plus;

(1) Mileage charges of $5.00 per month per quarter mile or fraction thereof for the distance, airline measurement, between the central office from which the customer would normally be served and foreign central office, plus:

(2) Any additional charges made by another telephone company or companies in furnishing the circuit.

(3) The charge set out in (1) above is predicated on the Company having available facilities. If it is necessary for this Company to construct new facilities or to rent space on foreign poles to carry FX circuits, there will be an additional charge to be negotiated based on the cost of such facilities.

B. Installation and service connection charges for furnishing foreign exchange shall be the authorized such charges for individual line main station, or PBX trunk applicable in the Serving Exchange, plus the regularly authorized installation charges for any exchange service facilities, except station, used in furnishing the service by the Local Exchange.

9.5 Application, Billing and Collecting Procedure

Interexchange FX service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Company and the company involved. This agreement contemplates that:

A. When a party located in this Company’s exchange service area, desires this class of service, he shall apply for same to this Company, which will obtain from the company furnishing the serving exchange service its charges and conditions for providing its parts of the applicants requested service, and on submission to applicant, and his acceptance by executed contract of the overall charges including those of this Company for installation and monthly flat rate cost and conditions of service. This applicant becomes a FX subscriber of this Company which will perform all billing to and collecting from said subscriber for the entire service rendered.
FOREIGN EXCHANGE SERVICE

9.5  Application, Billing and Collecting Procedure (Cont'd)

   B.  When a party located in another company's exchange service area desires FX service to an
       exchange belonging to this Company his application should be made to the other company
       which should handle necessary arrangements for service and on establishment of same, do all
       subscriber billing and collecting, this Company having no responsibility to the subscriber with
       respect to such matters.
# PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

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(C)
PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

10.1 General

Multi-line telephone systems used in conjunction with PBX Trunks which were not already connected to Company facilities as of February 16, 2020, must, upon connection to the Company's facilities, be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.9.1.

The monthly rate for a PBX Trunk is listed in Section 3.8 of this Price List.
N11 ABBREVIATED DIALING CODES

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<tr>
<td>11.3 Rates and Charges</td>
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</tbody>
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N11 ABBREVIATED DIALING CODES

11.1 Description

11.1.1 Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven (7) or ten (10)-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.

11.1.2 The following N11 abbreviated dialing codes were assigned for specific uses by FCC Decision Nos. 97-51 and 00-256, issued in CC Docket 92-105:

- 211 – Community Information and Referral Services
- 311 – Non-Emergency Governmental Services
- 511 - Traffic and Transportation Information
- 711 – Telecommunications Relay Service
- 811 – One-Call Notification Systems

11.2 Terms and Conditions

11.2.1 The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)

11.2.2 Access to these abbreviated dialing codes is not available through the following dialing arrangements:

- 1+
- 0+, 0- (credit card, third-party billing, collect calls)
- 101XXXX

Operator assisted calls will not be completed.
N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.3 The Company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.

11.2.4 Directory listings may be provided for N11 services under the terms, conditions, and rates specified in Section 6 of this price list.

11.2.5 The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.

11.2.6 Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of sixty (60) days when the N11 provider is a Company subscriber.

11.2.7 Disputes regarding geographic coverage by two (2) or more N11 subscribers will be referred to the Alabama Public Service Commission.

11.2.8 Only a single seven (7) or ten (10)-digit local number or a single ten (10)-digit toll free number may be used as the point-to-point number.

11.2.9 The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.
N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.10 N11 will be provided under the following conditions:

A. The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

B. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

C. The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

D. Suspension of N11 Service is not allowed.

E. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.10 N11 will be provided under the following conditions: (Cont'd)

F. The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

11.2.11 The following conditions apply if the N11 subscriber provides a pre-recorded announcement:

A. The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.

B. The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

C. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

D. The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.
N11 ABBREVIATED DIALING CODES

11.2 Terms and Conditions (Cont'd)

11.2.12 The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

11.2.13 The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.

11.2.14 The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

11.3 Rates

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Initial Setup, Per Host Switch and/or Stand Alone Switch</th>
<th>Subsequent Changes, Per Host Switch and/or Stand Alone Switch</th>
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<tr>
<td>$300.00</td>
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# DIGITAL NETWORK SERVICES

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DIGITAL NETWORK SERVICES

12.1 Digital Channel Service

12.1.1 General

A. Digital Channel Service provides an intraexchange digital common line connection between the end user’s premises and the local serving wire center. The digital transmission rate available is either DS1 (1.544 Mbps) or DS3 (44.736 Mbps). (Digital Channel Service connections may be made to another central office, owned by the Company, within the same exchange, subject to 12.1.4c. following.)

B. Digital Channel Service will be used by the customer to aggregate the customer's telecommunication services onto a digital local loop. The services which can be combined include private line and switched services, intraexchange, intraLATA and interLATA services. A representative list of services which can use Digital Channel Service facility includes:

(1) Exchange Dial Tone service, e.g., exchange lines/trunks.

(2) Analog Transmission Services, e.g., Foreign Exchange Service, Private Line, Off-premise Extensions, Tie Lines.

(3) Digital Data Services (2.4, 4.8, 9.6, 56 or 64 Kbps) [1]

(4) DS1 (1.544 Mbps) Services

(5) DS3 (44.736 Mbps) Services

C. Digital Channel Service is comprised of the following components:

Digital Channel Capacity
Service Activation

(1) The Digital Channel Capacity and Service Activation will be at the rates and charges as specified in Section 12.1.6 of this Price List.

[1] Effective June 1, 2020 Digital Channel services are grandfathered when the underlying service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont’d)

12.1.1 General (Cont’d)

C. Digital Channel Service is comprised of the following components: (Cont’d)

(2) Digital Channel Service customers will order capacity in quantities of DS1 or DS3 facilities, (increments of twenty-four (24) channels for a DS1 facility or increments of twenty-eight (28) channels for a DS3 facility). Customers will be offered a Term Payment Plan of 36, 60 or 84 months. After completion of the selected payment plan, the service will be provided on a month-to-month basis at the same rate schedule as the completed payment plan.

12.1.2 Digital Architecture

A. Digital Channel Service provides only the common line link between the End User and the local serving wire center. End-to-end private line and exchange services will utilize this digital link to the customer’s premise, rather than the analog loop which might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.

B. The time required to provision service is known as the service date interval. The service date interval for Digital Channel Service and related network services connected to Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.

C. Digital Channel Service will be available on a digital basis at the network interface on a customer’s premises. Traditional analog services, like off-premises stations and PBX trunks, can be provided on a digital basis to a customer’s premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) or 44.746 Mbps (DS3) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 or DS3 loop. Compatible digital to channelized conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.3 Definitions

A. Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital facilities on a customer's premises.

B. Digital Channel Capacity. A multifunctional DS1 or DS3 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated multijurisdictional services. This element acts as the transport medium for the service activations ordered by the customer. Digital Channel Capacity is available in quantities of DS1 or DS3 facilities.

C. DSO. The term DSO denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment. The required format and interface specifications are stated in Section 7000 of the VERIZON Technical Interface Reference Manual.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont’d)

12.1.3 Definitions (Cont’d)

D. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the VERIZON Technical Interface Reference Manual. DS1 facilities are normally provided on copper transmission medium.

E. DS3. The term DS3 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 44.736 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. The required format and interface specifications are stated in Section 7000 of the VERIZON Technical Interface Reference Manual. DS3 facilities are provided on fiber optic transmission medium.

F. Service Activation. A Service Activation is the connection between Digital Channel facility and the network service accessed.

12.1.4 Regulations

A. Digital Channel Service is furnished subject to the availability and type of digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.

B. Special Construction Charges as specified in Section 5 of this Price list may be applicable.

C. The 1.544 Interoffice Channel mileage as specified in Section 17 of this Price list will apply when a customer’s request for Digital Channel Service is provisioned in a central office other than the customer’s local serving wire center.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

D. The customer may activate any number or combination of digital channels within the limitations as set forth in Section 12.1.4g. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Digital Channel Service. Once activated, a digital channel is subject to a minimum service period.

E. All Digital Channel Service capacity/ facilities must be terminated at a single equipment location on a customer's premises. Digital Channel Service capacity cannot be split between premises, or multiple locations within a premises.

F. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Price list the regulations, rates, and charges specified in this Price list will apply.

G. The total number of digital channels activated by the customer may not, at any time, exceed the total Digital Channel Capacity. Additionally, there are some types of service which require two (2) DS0 channels to be combined. This restructuring of the channels within the DS1 or DS3 signal will reduce the normal quantity of channels available. The Company will notify the customer when the Digital Channel Capacity is altered by the types of services activated.

H. Central Office Channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and multijurisdictional dedicated services to be combined and transported over digital high capacity facilities. This channelization is also intended for use at Company locations where different high capacity digital network links terminate in the same Central Office and must be converted to individual analog or digital channels before the service links can be cross-connected.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

I. Channelization on a customer's premises will be provided by the customer.

J. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

(1) Responsibilities of the Company:

   (a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.

   (b) The Company will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.

   (c) The Company will attempt to limit its selection of Central Office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

   (d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont’d)

12.1.4 Regulations (Cont’d)

J. Joint provisioning of channelized services introduces joint responsibilities … (Cont’d)

(1) Responsibilities of the Company: … (Cont’d)

(e) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.

(f) Digital synchronization timing for Digital Channel Service will be provided by the Company.

(2) Responsibilities of the Customer:

(a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

(b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

(3) Trouble resolutions:

(a) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer’s equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premises Visit Charge as specified in Section 12.1.6a.(1) (d).
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.4 Regulations (Cont'd)

K. The technical specifications and standard network interfaces for DS1, DS3, and associated channelized services are stated in Section 7000 of the VERIZON Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

L. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer under a Special Service Arrangement.

M. When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to or detected by the Company except as otherwise specified in this Price list. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

12.1.5 Application of Rates

A. Three (3) basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation, are applicable to each Digital Channel Service.

B. The Digital Channel Capacity element provides for the transport between the end-user premises and the serving central office. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods, after which service is provided on a month-to-month basis at the completed payment plan rates.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont’d)

12.1.5 Application of Rates (Cont’d)

C. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.

D. Monthly rates and charges as specified in Section 12.1.6 for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.

E. Rates and charges specified in other Price list sections for services such as Custom Calling Services, etc., are in addition to the monthly rates for Digital Channel Service.

F. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises stations and private lines, etc.) are in addition to the rates specified in this Price list for the Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Connection Charges as specified in other Tariffs or Price lists for activities involving the non-Digital Channel Service portion of the customer end-to-end service.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.5 Application of Rates (Cont'd)

G. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36 months, 60 months, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).

(1) The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

(2) Service Activation charges are available on a month-to-month basis.

H. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the expired payment plan rates. Rates for service under these options will be the current rates as specified in this Price list.

I. In the event Digital Channel service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.5 Application of Rates (Cont'd)

J. Should customers request interconnection between different Digital Channel Services provisioned in two (2) or more different local serving offices, 1.544 Interoffice Channel mileage as specified in Section 17 of this Price list will apply. This charge will apply in addition to Digital Channel Service charges for each premises for which Digital Channel Service is provisioned.

12.1.6 Rates and Charges

A. Nonrecurring Charges

(1) Nonrecurring charges are one time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Digital Channel Service are those listed below.

(a) Service Establishment Charge. This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont’d)

12.1.6 Rates and Charges (Cont’d)

A. Nonrecurring Charges (Cont’d)

(1) Nonrecurring charges are one time charges that apply for specific … (Cont’d)

(b) Service Change Charge. This charge is applied per Digital Channel service payment plan and is associated with a customer request for modifications to an existing Digital Channel Service. This would include activities such as but not limited to:

- Change of associated channel assignment.
- Additions of supplemental features.
- Activate/Deactivate Digital Channel Activations.
- Activate/Deactivate Service Activations.

(c) Installation of Digital Channel Service. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities. These charges apply at initial installation and for additions to existing service.

In addition to these charges, the appropriate Service Ordering Charge will apply.

(d) Service Ordering Charges:

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Service Establishment Charge, per Digital Channel Service</td>
</tr>
<tr>
<td>2. Service Change Charge, per Digital Channel Service, each (increment of 24 DS0 channels)</td>
</tr>
<tr>
<td>3. Premises Visit Charge, per visit</td>
</tr>
</tbody>
</table>
12.1 Digital Channel Service (Cont’d)

12.1.6 Rates and Charges (Cont’d)

B. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

(1) Per System

36 Months

1st DS1 Facility (24 DS0 Channels)
- Nonrecurring Charge: $250.00
- Monthly Rate: 260.00

Each Additional DS1 Facility (24 DS0 Channels)
- Nonrecurring Charge: 250.00
- Monthly Rate: 240.00

DS3 Facility (28 DS1 Channels)
- 1-3 DS3 Facilities
  - Nonrecurring Charge: 7,000.00
  - Monthly Rate: 3,300.00

- 4 or more DS3 Facilities: ICB

60 Months

1st DS1 Facility (24 DS0 Channels)
- Nonrecurring Charge: $250.00
- Monthly Rate: 200.00

Each Additional DS1 Facility (24 DS0 Channels)
- Nonrecurring Charge: 250.00
- Monthly Rate: 185.00

DS3 Facility (28 DS1 Channels)
- 1-3 DS3 Facilities
  - Nonrecurring Charge: 7,000.00
  - Monthly Rate: 2,900.00

- 4 or more DS3 Facilities: ICB
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont'd)

12.1.6 Rates and Charges (Cont'd)

B. Digital Channel Capacity (Cont'd)

(1) Per System (Cont'd)

84 Months

1st DS1 Facility (24 DS0 Channels)
Nonrecurring Charge $250.00
Monthly Rate 175.00

Each Additional DS1 Facility (24 DS0 Channels)
Nonrecurring Charge 250.00
Monthly Rate 160.00

DS3 Facility (28 DS1 Channels)
1-3 DS3 Facilities
Nonrecurring Charge $7,000.00
Monthly Rate 2,700.00

4 or more DS3 Facilities ICB

C. Service Activations - Per Network Service

(1) Analog Service

<table>
<thead>
<tr>
<th>Access Type</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Access Line (Flat Rate Service)</td>
<td>$30.00</td>
</tr>
<tr>
<td>Access Line (Local Calling Plan)</td>
<td>37.00</td>
</tr>
<tr>
<td>(b) PBX Trunk (Flat Rate Service) (^{(1)})</td>
<td>30.00</td>
</tr>
<tr>
<td>PBX Trunk (Local Calling Plan) (^{(1)})</td>
<td>37.00</td>
</tr>
</tbody>
</table>

(1) DID Service as shown in 13.6.3 will also apply if applicable.
DIGITAL NETWORK SERVICES

12.1 Digital Channel Service (Cont’d)

12.1.6 Rates and Charges (Cont’d)

C. Service Activations - Per Network Service (Cont’d)

(1) Analog Service (Cont’d)

   (c) Centrex Station (1)
       Line $12.00
   (d) Foreign Exchange 18.00
   (e) Off-Premises
       Extension 18.00
   (f) Private Line 18.00
   (g) Tie Line 18.00

(2) Digital Data Service[(1)]

   (a) 2.4 kbps  28.00
   (b) 4.8 Kbps  28.00
   (c) 9.6 Kbps  28.00
   (d) 19.2 Kbps 28.00
   (e) 56 Kbps  28.00
   (f) 64 Kbps  28.00

(3) DS1 Service
    1.544 Mbps  55.00

(1) A NAR charge as shown in Section 3.10.2 will also apply.

[2] Effective June 1, 2020 Digital Channel services are grandfathered when the underlying service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
DIGITAL NETWORK SERVICES

12.2 Switched Data Service

12.2.1 General

A. This section contains the application, definitions, description, regulations, and rates applicable to Switched Data Service furnished by the Company where technological capabilities exist.

12.2.2 Description

A. Switched Data Service is a network service which provides the capability for switched digital end-to-end data transport.

B. The customer may subscribe to Switched Data Service under one of the following service arrangements, except when conditions specified in 12.2.4.j. are applicable.

(1) Switched Data Individual Line Loop Extension

An extended loop capability which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second depending on technology.

(2) Switched Data Channel Access

A 1.544 Megabit high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides twenty-four (24) digital channels that support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

C. Standard Features

(1) Data Line Security

This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

(2) Intercom Dialing

This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a two (2) through seven (7) digit number. This feature is applicable to Centrex customer groups only and is restricted to the serving wire center only.

(3) Direct Dialing

This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard seven (7) through ten (10) digit dialing methods.
DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.2 Description (Cont'd)

D. Optional Features

(1) Data Direct Connect

This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

(2) Data Closed User Group

This feature, restricted to Centrex lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

E. Optional Feature Packages

(1) The following feature packages are available for use with Switched Data service:

   (a) Feature Package Data 1000 includes:

      - Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.

      - Data Sequential Hunt Group - This feature assigns a pilot telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot telephone number and ending at the last line.

12.2.3 Definitions

A. The following definitions are in addition to other definitions.

   Bit

   A binary digit. The smallest unit of information in the binary system of notation.

   Bits Per Second

   The number of bits transmitted per second. A measure of the speed of transmission of digital information.

   Digital

   Information which is expressed in discrete or noncontinuous form.

   Hunting

   A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.
DIGITAL NETWORK SERVICES

12.2 Switched Data Service (cont’d)

12.2.4 Regulations

A. In addition to the following regulations, the appropriate regulations established in other sections of this price list will also apply.

B. Switched Data Service is comprised of the following rate elements:
   - Switched Data Customer Line
   - Service Connection Charges
   - Optional Features
   - Software Reconfiguration Charge
   - Network Usage Charge

C. The minimum billing period for which service is provided is one (1) month.

D. End User charges (Subscriber Line Charges) as specified in the End User Facilities For Interstate Access (FIA), Section 4, of the Company’s interstate access service tariff will apply to Switched Data Service.

E. For Presubscription of an Interexchange Carrier, the rates and regulations as set forth in the Company’s intrastate Access Service Tariff, will apply to Switched Data Service.

F. A directory listing for Switched Data service will be provided upon request in accordance with Section 6 of this price list.

G. Switched Data Individual Line Loop Extension can be provided where:
   - A customer’s local serving central office is capable of providing Switched Data.
   - A customer’s local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in Section 17.7 for IntraLATA Private Line Service. In this situation, the dialing plan associated with the central office that will be providing the Switched Data Service to the customer will be utilized.

H. Switched Data Channel Access can be provided where:
   - A customer’s local serving central office is capable of providing Switched Data.
   - A customer’s local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest central office capable of providing Switched Data. Interoffice digital high capacity mileage (1.544) will apply from the noncapable central office to the central office capable of providing Switched Data at the mileage rate shown in Section 17.7 for IntraLATA Private Line Service. In this situation, the customer will utilize the dialing plan associated with the central office that delivers the digital dial tone.
DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont’d)

12.2.4 Regulations (Cont’d)

I. Dialing Method

Access to Switched Data Service is obtained through a dial-up connection via the public switched telephone network using the standard seven (7) through ten (10) digit methods.

Origination of calls for 800, 888, 900, 976, 0- (IntraLATA) and 0+ (IntraLATA) is restricted.

J. Availability

The provision of Switched Data Service is subject to the availability of certain central office and outside plant facilities.

K. Technical Requirements

Switched Data requires the use of customer provided data equipment that must be compatible with the Telephone Company’s equipment and facilities.

12.2.5 Application of Rates

A. Rates and charges specified in other sections of the Price list for services provided in conjunction with Switched Data Service (Custom Calling Services features, Centrex features, etc.) are in addition to the monthly rates for Switched Data Service.

B. Switched Data lines placed in a voice Centrex business group do not require Central Office located lines for outbound data traffic. However, the customer may choose to purchase additional Central Office located lines to support all terminating traffic that may be increased by Switched Data. The customer has the option of placing the Switched Data lines in a Switched Data-only Centrex business group which will not require Central Office located lines for either outbound or terminating data traffic.
DIGITAL NETWORK SERVICES

12.2 Switched Data Service (cont’d)

12.2.6 Rates and Charges

A. The following rates and charges are in addition to other rates and charges stated in this and other Company Tariffs.

<table>
<thead>
<tr>
<th>Rate Element</th>
<th>Nonrecurring Charge</th>
<th>Monthly Recurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Switched Data - Individual Line Loop Extension</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Switched Data-Interoffice Mileage</td>
<td>--</td>
<td></td>
</tr>
<tr>
<td>(b) Switched Data Access Loop</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Single Line</td>
<td>50.00</td>
<td>$44.00</td>
</tr>
<tr>
<td>- Centrex</td>
<td>50.00</td>
<td>44.00</td>
</tr>
<tr>
<td>(c) Switched Data Channelization, per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Single Line</td>
<td>50.00</td>
<td>18.00</td>
</tr>
<tr>
<td>- Centrex</td>
<td>50.00</td>
<td>21.00</td>
</tr>
<tr>
<td>(2) Switched Data - Channel Access, (24 Channels)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Channel Access</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(b) Central Office Termination, per access arrangement</td>
<td>$125.00</td>
<td>$110.00</td>
</tr>
<tr>
<td>(c) Central Office Channelization, per channel activated</td>
<td>--</td>
<td>12.00</td>
</tr>
</tbody>
</table>

(1) The applicable Service Charges as specified in Section 4 of this price list shall also apply.

(2) The applicable Digital Interoffice Channel rate as specified in Section 17.7 of this price list shall apply.

(3) The End User Charges as specified in the Company’s Access Services Tariffs are also applicable.

(4) The applicable Digital Interoffice Channel rate as specified in Section 17.7 of this price list shall apply.
DIGITAL NETWORK SERVICES

12.2 Switched Data Service (Cont'd)

12.2.6 Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>Rate Element</th>
<th>Nonrecurring Charge</th>
<th>Monthly Recurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(3) Optional Features</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Data Direct Connect, each line</td>
<td>--</td>
<td>$1.00</td>
</tr>
<tr>
<td>(b) Data Closed User Group, each line</td>
<td>--</td>
<td>1.00</td>
</tr>
<tr>
<td>(4) Optional Features Package</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Feature Package Data 1000, per line</td>
<td>--</td>
<td>3.00</td>
</tr>
<tr>
<td>(5) Network Usage (2)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. For Switched Data calls terminating outside the local calling area, the applicable toll charges will apply.

Switched Data Network Usage Rates Discount Periods

(6) Software Reconfiguration Charge, per occurrence Monthly Rate

$12.75

(a) The Software Reconfiguration charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Data Direct Connection Destination, etc.) or changes to Feature Packages (e.g., add, delete or change features). The Service Charges as specified in Section S4 are also applicable.

(1) The applicable Service Charges as specified in Section 4 of this Price list shall also apply.
(2) Network Usage does not apply to Centrex intercom calls.
(3) Toll calls will be billed at current toll rates covered in Section 18.
12.3 Digital (IDSN) Single Line Service

12.3.1 General

A. Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital (ISDN) Single Line Service utilizes Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

12.3.2 Conditions

A. Digital (ISDN) Single Line Service is available where central office and operating facilities and conditions permit. Digital (ISDN) Single Line Service will not be offered in conjunction with CenturyTel Local Call Plan options identified in Section S3.13 of this Price list. This service provides the following options to business and residence customers:

Business Service
- Measured
- Block of Time (400 Hours plus, Overtime Charges)

Residence Service
- Measured
- Flat Rate

B. Reserved for Future Use

C. One (1) customer bill will be rendered for each Digital (ISDN) Single Line Service.

D. Digital (ISDN) Single Line Service is offered on a monthly basis or a contractual basis commencing on the date the service is established.

E. Reserved for Future Use

F. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer’s premises. Any remote units and all system cabling used in association with Digital (ISDN) Single Line Service are provided by and remain the property of the Company.
DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont’d)

G. Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special service arrangement rates and charges may be applied in addition to those shown herein.

H. If ISDN is not available from a customer's normal serving central office, CENTURYTEL may choose, at the company's discretion, to provide service from the nearest ISDN-capable office.

At the Company's discretion, Digital (ISDN) Single Line Service may be provided to a non-capable central office. In this instance, if the customer is served from a central office/exchange which has the same local calling scope as his normal serving central office/exchange, Foreign Central Office/Foreign Exchange Facility charge as specified in Section 12.3.5 of this Price list shall not apply.

At the Company's discretion, should the customer be served from a central office/exchange with a different local calling scope from the customer's normal serving central office/exchange, the Foreign Central Office/Foreign Exchange Facility charge and the Foreign Central Office/Foreign Exchange Transport charge as specified in Section 12.3.5 of this Price list shall apply.

When ISDN service becomes available from the customer's normal serving central office, the customer will accept a number change to a number associated with the ISDN serving central office. The customer will be subject to calling areas associated with the normal serving central office, as specified in CenturyTel's tariffs and Price list. If the customer does not wish to take ISDN service from the normal serving central office after the service is available from his office, but continues to utilize service from an alternate serving central office, then charges as outlined above will continue to apply.
12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (cont’d)

H. If ISDN is not available from a customer's normal serving central office, … (cont’d)

No charge will apply to transfer the customer back to his normal serving central office as set forth above.

I. Digital (ISDN) Single Line is offered on a month-to-month basis and with Contract Term Options of twelve (12) months or thirty-six (36) months.

J. Private Line arrangements or Special Access Services connected with Digital (ISDN) Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs and/or sections within this price list.

K. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

L. Space Requirements

Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

M. Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.
DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

N. Termination Liability

In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

O. Customer-provided equipment used in conjunction with services provided in accordance with this Price list must conform with the technical specifications of the Company. Digital (ISDN) Single Line Service will be provided where local loops do not exceed a maximum of 68 db loss as measured at the customer's premises.
12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

O. Customer-provided equipment used in conjunction with services … (Cont’d)

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

Customer requested temporary disconnections of Digital (ISDN) Single Line services are not permitted.

A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service. All applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services are specified in Section 12.3.5. Unless otherwise noted, service charges specified in Section 4 of this Price list shall not apply in addition to the charges specified in Section 12.3.5.

P. Digital (ISDN) Single Line Service

Digital (ISDN) Single Line Service may be comprised of the following elements:

- Digital (ISDN) Single Line Access
- Feature Packages
- Optional Features
- Usage Options - must choose one:
- Local Loop (applicable one-party residence and one-party business access line from Section 3.8)
DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

P. Digital (ISDN) Single Line Service (Cont'd)

(1) Business Customer Usage Options

All voice/switched data calls will be charged as measured or block of time rate; the customer must choose one option.

(a) Measured Rate - voice/switched data calls will be charged as follows:

- originating voice/switched data calls terminating within the local calling area - usage rates as specified in Section 12.3.5 will apply.
- originating voice/switched data long distance calls - rates as specified in Section S18 will apply, in lieu of usage rates as specified in Section 12.3.5.

(b) Block of Time - voice/switched data calls will be charged as follows:

- 400 hours - applies to originating voice/switched data calls terminating within the local calling area.
- Overtime will be charged at $.025 per minute per B-channel for originating voice/switched data calls. Long distance calls will be charged rates specified in Section 18 in lieu of usage rates specified in Section 12.3.5. (Z)

(2) Home (Residence) Customer Usage Options

All voice/switched data calls will be charged as measured or flat rate; the customer must choose one option.

(a) Measured Rate - voice/switched data calls will be charged as follows:

- originating voice/switched data calls terminating within the local calling area - usage rates as specified in Section 12.3.5 will apply.
- originating voice/switched data long distance calls - rates as specified in Section S18 will apply, in lieu of usage rates as specified in Section 12.3.5.

(b) Flat Rate - unlimited voice/switched data calls terminating within the local calling area.

- originating voice/switched data long distance calls - rates as specified in Section S18 will apply, in lieu of usage rates as specified in Section 12.3.5.

Q. Digital (ISDN) Single Line Service is digital exchange service.

Each Packaged Service is associated with a digital local loop, not with a channel. A customer may order multiple Single Lines.
DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

R. B-Channel and D-Channel Configurations

Each digital local loop is arranged with B-Channel or D-Channel configuration, or both B-Channel and D-Channel configuration.

Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.

The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two (2) B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

Data sent to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

S. Additional Telephone Numbers

Up to two (2) primary telephone numbers are provided with each activated Digital (ISDN) Single Line, one for each of two (2) channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this Price list.
DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

T. Digital (ISDN) Single Line Access

Digital (ISDN) Single Line Access provides support for connecting from one (1) to eight (8) terminals belonging to the same customer on an individual digital local line.

A maximum of two (2) users will be allowed simultaneous access to the B-Channel, the remaining users on the same Digital (ISDN) Single Line will be unable to access the service or will have access to the D-Channel packet network only.

Up to eight (8) users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. An additional directory number may be required for each additional terminal.

A maximum of eight (8) terminals belonging to the same customer are permitted per Digital Single line.

U. Individual Line Loop Extension

Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet. (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a central office installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the CenturyTel engineering practice of maximum loss for the Digital Centrex (ISDN) loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.
DIGITAL NETWORK SERVICES

12.3 Digital (IDSN) Single Line Service

12.3.2 Conditions (Cont'd)

U. Individual Line Loop Extension (Cont'd)

The customer's network access line is pre-engineered to determine when the U-Repeater/power module are required. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module.

V. One interexchange carrier must be selected for all voice and circuit switched data telephone numbers associated with the same digital local loop, however 101XXXX access to other Carriers is provided. A separate interexchange carrier may be chosen for packet service.

W. Customer Referral

When an existing Digital (ISDN) Single Line Service customer refers a new customer who elects CenturyTel's Digital (ISDN) Single Line Service offering, the existing customer may receive up to $50.00 or something of equal value, as mutually agreed upon between the customer and the Company. The referred customer must be in service a minimum of thirty (30) days before the eligible existing customer may receive his bonus. The Company reserves the right to review and amend this program as necessary.

12.3.3 Single Line Features

A. All features may not be available on all types of central office switches. Definitions of the Smart Call™ Feature Packages and CCLASS Features are provided in Section S13 of this Price list.

B. Data Feature Package 1000: Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

C. Data Feature Package 2000: Data 1000 Package plus Data Circular Hunting, and Data Speed Call-Long List.

DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont’d)

12.3.3 Single Line Features (Cont’d)


F. Feature Matrices

The following feature matrices indicate the availability of each feature with Digital (ISDN) Single Line Service.

(1) Basic Operating Features (1)

<table>
<thead>
<tr>
<th>Feature Name</th>
<th>Digital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Inward Dialing</td>
<td>X</td>
</tr>
<tr>
<td>Direct Outward Dialing</td>
<td>X</td>
</tr>
<tr>
<td>Automatic Identification of Outward Dial</td>
<td>X</td>
</tr>
<tr>
<td>Distinctive Ringing</td>
<td>X</td>
</tr>
<tr>
<td>Touch Call</td>
<td>X</td>
</tr>
<tr>
<td>Calling Number Identification Delivery</td>
<td>X</td>
</tr>
</tbody>
</table>

(1) An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Single Line may subscribe to a Custom Calling Services feature package, not Digital (ISDN) Single Line Multibutton Key Set (MBKS) feature packages. A MBKS feature package may be supplemented with Custom Calling Services feature packages by adding those packages to the Digital (ISDN) Single Line rate. Applicable charges will apply as stated elsewhere in this price list.
### DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont’d)

12.3.3 Single Line Features (Cont’d)

**F. Feature Matrices (Cont’d)**

<table>
<thead>
<tr>
<th>(2) Voice Packages Features (¹)</th>
<th>MBKS</th>
<th>BASIC</th>
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</thead>
<tbody>
<tr>
<td><strong>Feature Name</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Analog Shared Directory Number</td>
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<td></td>
</tr>
<tr>
<td>Call Alternation</td>
<td>X</td>
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</tr>
<tr>
<td>Call Forwarding</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Call Hold</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Conference Calling</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Drop</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Feature Function Buttons</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Key System Coverage for Analog Lines</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Multiple Directory Number Buttons</td>
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<td></td>
</tr>
<tr>
<td>Shared Appearance of Directory Number (DN)</td>
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<td></td>
</tr>
<tr>
<td>Speed Dialing</td>
<td>X</td>
<td></td>
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<table>
<thead>
<tr>
<th>(3) Data Packages Features</th>
<th>DATA1000</th>
</tr>
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<tr>
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<td>DATA2000</td>
</tr>
<tr>
<td></td>
<td>X.25</td>
</tr>
<tr>
<td></td>
<td>X.25 DELUXE</td>
</tr>
<tr>
<td><strong>Feature Name</strong></td>
<td></td>
</tr>
<tr>
<td>Data Speed Dialing - Short List</td>
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</tr>
<tr>
<td>Data Call Forward</td>
<td>X X</td>
</tr>
<tr>
<td>Data Toll Restriction</td>
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</tr>
<tr>
<td>Data Multi-Line Hunt Group</td>
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<td>Data Circular Hunt</td>
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<tr>
<td>Data Speed Dialing - Long List</td>
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<td>X.25 Flow Control Parameters</td>
<td></td>
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<tr>
<td>Negotiation</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Incoming Calls Barred</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Outgoing Calls Barred</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Reverse Charge</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Reverse Charge Acceptance</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Throughput Class Negotiation</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Transmit Delay Selection/Indication</td>
<td>X X</td>
</tr>
<tr>
<td>X.25 Closed User Groups</td>
<td>X</td>
</tr>
<tr>
<td>X.25 Fast Select</td>
<td>X</td>
</tr>
<tr>
<td>X.25 Fast Select Acceptance</td>
<td>X</td>
</tr>
<tr>
<td>X.25 Hunt Groups</td>
<td>X</td>
</tr>
<tr>
<td>X.25 One-Way Outgoing Logical Channel</td>
<td>X</td>
</tr>
<tr>
<td>X.25 Permanent Virtual Circuit</td>
<td>X</td>
</tr>
</tbody>
</table>

(¹) Custom Calling Services Packages can be used with Digital (ISDN) Single Line Service.
DIGITAL NETWORK SERVICES

12.3  Digital (ISDN) Single Line Service (Cont’d)

12.3.3  Single Line Features (Cont’d)

G. Definitions

(1) Digital (ISDN) Single Line

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two (2) 64 Kilobits per second (Kbps) B-Channels and one (1) 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN) Single Line. Single Line Service provided by ISDN-BRI. One line includes two (2) B-Channels and one (1) D-Channel.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.
DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont’d)

12.3.3 Single Line Features (Cont’d)

G. Definitions (Cont’d)

(1) Digital (ISDN) Single Line (Cont’d)

Digital (ISDN) Single Line Access. The central office termination of an ISDN Line arranged for access to the public switched network.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

User. A member of a business system.

MBKS. Multibutton Key Set.

(2) Data 1000 Feature Package

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Dialing-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

(3) Data 2000 Feature Package - includes CSD 1000 Package plus

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Speed Dialing-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty (30) numbers.
DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont’d)

12.3.3 Single Line Features (Cont’d)

G. Definitions (Cont’d)

(4) X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

(5) X.25 Deluxe Package: Includes Basic package plus the following:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.
DIGITAL NETWORK SERVICES

12.3  Digital (ISDN) Single Line Service (Cont'd)

12.3.3  Single Line Features (Cont'd)

G.  Definitions (Cont'd)

(5)  X.25 Deluxe Package: (Cont'd)

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

(6)  Individual Services

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.
DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.4 MBKS Basic Service

A. MBKS Basic Service consists of the following:

Analog Shared Directory Number - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Call Alternation - This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer conditions (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Conference Calling - allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six (6) parties can be connected.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two (20 parties are conference).
DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont’d)

12.3.4 MBKS Basic Service (Cont’d)

A. MBKS Basic Service consists of the following: (Cont’d)

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

Multiple DN Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of Directory Number (DN) - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Speed Dialing - (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Dialing Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Dialing lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.
DIGITAL NETWORK SERVICES

12.3 Digital (ISDN) Single Line Service (Cont’d)

12.3.5 Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>12 Month Rate</th>
<th>36 Month Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A. Home Digital (ISDN) Single Line Service</strong></td>
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<td></td>
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</tr>
<tr>
<td>(1) Measured</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nonrecurring Charge</td>
<td>$ 200.00</td>
<td>$ 100.00</td>
<td>$ --</td>
</tr>
<tr>
<td>Usage (Note 2)</td>
<td>.025/min</td>
<td>.020/min</td>
<td>.015/min</td>
</tr>
<tr>
<td>per channel</td>
<td>per channel</td>
<td>per channel</td>
<td></td>
</tr>
<tr>
<td>(2) Flat</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Nonrecurring Charge</td>
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<td>100.00</td>
<td>--</td>
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<tr>
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<td>Usage</td>
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<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

| **B. Business Digital (ISDN) Single Line Service** |              |               |               |
| (1) Measured             |              |               |               |
| Nonrecurring Charge      | 200.00       | 100.00        | --            |
| Monthly Access (Note 1)  | 23.00        | 23.00         | 23.00         |
| Usage (Note 2)           | .025/min     | .020/min      | .015/min      |
| per channel              | per channel  | per channel   |               |
| (2) 400-hour Block of Time |          |               |               |
| Nonrecurring Charge      | 200.00       | 100.00        | --            |
| Monthly Access (Note 1)  | 120.00       | 90.00         | 70.50         |
| Overtime Usage (Note 2)  | .025/min     | .025/min      | .025/min      |
| per channel              | per channel  | per channel   |               |

(1) Monthly access includes B-voice/switched data on both B-channels, local loop and individual line loop extension, if necessary. In addition, the appropriate one-party residence or one-party business line rate specified in Section 3.8 is required for the local loop component.

(2) Usage applies to all originating voice/switched data calls terminating within the local calling area. Rates as specified in Section S18 apply for all originating long distance calls.

(3) Complementary packet services may be ordered from the appropriate Price list.
### Digital Network Services

12.3 Digital (ISDN) Single Line Service (Cont'd)

12.3.5 Rates and Charges (Cont'd)

C. Optional Features

<table>
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<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>12 Month Rate</th>
<th>36 Month Rate</th>
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<td>(1) B-packet, per channel (1)</td>
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<td>$120.00</td>
<td>$120.00</td>
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<tr>
<td>(2) D-packet, per channel (1)</td>
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D. Feature Packages, per line (Business or Home)

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<tr>
<th></th>
<th>Monthly Rate</th>
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<td>(1) MBKS Basic Service</td>
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<td>(2) Data 1000</td>
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<td>(3) Data 2000</td>
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<tr>
<td>(4) X.25 Deluxe</td>
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(1) Available within the closed user group only, unless combined with Local Packet Switching Network Service in Section S10.6 of this Price list.
## DIGITAL NETWORK SERVICES

### 12.3 Digital (ISDN) Single Line Service (Cont’d)

#### 12.3.5 Rates and Charges (Cont’d)

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<tr>
<th></th>
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<tbody>
<tr>
<td>E. Additional Directory Numbers, each</td>
<td>2.00</td>
<td>--</td>
</tr>
<tr>
<td>F. Data Direct Connect</td>
<td>1.00</td>
<td>--</td>
</tr>
<tr>
<td>G. Data Base Changes Software Changes (1) Add Line Features</td>
<td>-</td>
<td>$25.00 (2)</td>
</tr>
<tr>
<td>H. Foreign Exchange/Foreign Central Office Facility (3), per ISDN Single Line</td>
<td>78.00</td>
<td>--</td>
</tr>
<tr>
<td>I. Foreign Central Office/Foreign Exchange Transport, per mile (includes 2B+1D channels)</td>
<td>11.85</td>
<td></td>
</tr>
</tbody>
</table>

---

(1) Applies to changes to existing services.
(2) Data Base Additions or Changes not listed in this Price list will be charged a rate of $50.00 per hour, or fraction thereof.
(3) Applies in addition to all other applicable ISDN charges.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General (1)

A. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), 800/877/888 Services, and local business trunks. ISDN-PRI and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.

B. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of twenty-three (23) "B" channels and one (1) "D" channel or twenty-four (24) "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

C. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to twenty (20) PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

12.4.2 Regulations (1)

A. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.

B. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General \(^{(1)}\) (Cont’d)

C. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customers serving wire center is ISDN-PRI capable. In the event, the local serving office is not so equipped, CenturyTel will provide PRI service from an alternate (or foreign) serving central office (determined by CenturyTel), within the same calling scope at no additional charge to the customer.

D. When a customer’s serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. The PRI Access and PRI Facility charges will apply in addition to the special access line and special transport, as specified in Section 7.5.5 of the Facilities for Intrastate Access Tariff and any appropriate FX charges that may apply.

This Price list provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Price list. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section 13.3 for DID service.

E. This Price list does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.

F. In the event ISDN-PRI service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)

\(^{(1)}\) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General (1) (Cont’d)

G. During the initial term commitment period, the customer may add PRI services at the same monthly rate specified in the customer’s original term commitment.

H. If a customer discontinues other CenturyTel services and establishes ISDN-PRI that utilizes the same facilities (i.e., Digital Channel Service) the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived for the same quantity replaced by the ISDN-PRI facilities to which the customer currently subscribes. The nonrecurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.

I. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

12.4.3 PRI Features (1)

The following B-channel features are offered to the customer, at no additional charge.

A. Calling Number Identification is a standard feature within a system between an ISDN-PRI Service and a Centrex System or between two or more ISDN-PRI Services belonging to the same customer.

B. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a twenty-three (23)B+D Channel Back-Up arrangement.

C. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID, DOD, 800/877/888 services, and local switched access lines.

D. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI)

12.4.1 General (1) (Cont’d)

E. Fractional DS1 ISDN-Originating allows the customer to set up N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

F. Fractional DS1 ISDN-Terminating allows the customer to receive N x 64 Kbps calls from an ISDN-PRI in real-time and in the same manner as any circuit switched ISDN call.

G. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel is called a PRI group. Up to 20 DS1 Facilities can be assigned to a PRI group.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
## DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (cont’d)

### 12.4.4 Rates and Charges (1)

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A. ISDN-PRI Facility</strong></td>
<td>Note 2</td>
<td>Note 2</td>
</tr>
<tr>
<td><strong>B. ISDN-PRI Access</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12-Month Contract</td>
<td>$420.00</td>
<td>$500.00</td>
</tr>
<tr>
<td>36-Month Contract</td>
<td>380.00</td>
<td>500.00</td>
</tr>
<tr>
<td>60-Month Contract</td>
<td>340.00</td>
<td>500.00</td>
</tr>
<tr>
<td><strong>C. Channel Activations, per channel</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Voice Channel</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Activation (flat)</td>
<td>15.00</td>
<td>--</td>
</tr>
<tr>
<td>Voice/Data Channel</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Activation (measured)</td>
<td>5.00</td>
<td>--</td>
</tr>
<tr>
<td><strong>D. Channel Usage</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Voice Channel Usage</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>Data Channel Usage</td>
<td>(3)</td>
<td>--</td>
</tr>
<tr>
<td><strong>E. Subsequent Activity Charge, per occurrence</strong></td>
<td>--</td>
<td>200.00</td>
</tr>
</tbody>
</table>

**Note 1:** Service charges reflected in Section 4 will not apply in addition to the nonrecurring charges specified below.

**Note 2:** The applicable rates and charges for the ISDN-PRI Facility are the monthly and nonrecurring charges for 1.544 Access Line and Special Transport, per Section 17.7 for IntraLATA Private Line Service. Subscriber Line Charges will apply as specified in the Company’s Access tariff.

**Note 3:** The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in Section 12.2.6 of this price list.

---

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in 12.4.5 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (cont’d)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service

Terms and Conditions

A. General

See LOCAL TERMS OF SERVICE: CENTURYLINK INTEGRATED SERVICES DIGITAL NETWORK (“ISDN”) located at www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf for the terms and conditions for Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service:

Termination Liability Charges as described in the aforementi oned Local Terms of Service document will apply if a Customer disconnects all or a portion of the ISDN-PRI Business Service prior to the expiration of the TDP.

B. Rates

The rates, charges and regulations for a DS1 Service interoffice channel, as specified in Section 17.7 of this price list, apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business service arrangement.

1. ISDN-PRI Business Service Arrangement with One-Way Primary Rate Interface (23-B + D and 24-B)

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge (Initial)</th>
<th>Nonrecurring Charge (Addl*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-month (6 mo. Min.)</td>
<td>$870.00</td>
<td>$650.00</td>
</tr>
<tr>
<td>One Year</td>
<td>870.00</td>
<td>450.00</td>
</tr>
</tbody>
</table>

2. ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface (23-B + D and 24-B)

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge (Initial)</th>
<th>Nonrecurring Charge (Addl*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-month (6 mo. Min.)</td>
<td>$870.00</td>
<td>$650.00</td>
</tr>
<tr>
<td>One Year</td>
<td>870.00</td>
<td>450.00</td>
</tr>
</tbody>
</table>

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.
### DIGITAL NETWORK SERVICES

#### 12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont’d)

#### 12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service (Cont’d)

**Terms and Conditions**

**B. Rates (Cont’d)**

<table>
<thead>
<tr>
<th>3. Optional Features</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>a 2 B-Channel Transfer **</td>
<td>$75.00</td>
<td>$100.00</td>
</tr>
<tr>
<td>b. Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)</td>
<td>50.00</td>
<td>35.00</td>
</tr>
<tr>
<td>c. Circular Hunt **</td>
<td>25.00</td>
<td>0.00</td>
</tr>
<tr>
<td>d. D-Channel Backup * each channel</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>e. E911 Call Screening ** Per Primary Rate Interface (up to 100 station numbers)</td>
<td>125.00</td>
<td>0.00</td>
</tr>
<tr>
<td>f. Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface</td>
<td>100.00</td>
<td>0.00</td>
</tr>
<tr>
<td>g. Main Number ID Capability</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>h. National ISDN-2 Protocol ** Per Primary Rate Interface</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>i. Network Ring Again Per Primary Rate Interface ** (Available with Two-Way Primary Rate Interface only)</td>
<td>160.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont'd)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service (Cont'd)

Terms and Conditions

B. Rates (Cont'd)

4. Optional Feature Packages
   a. Premium Package *
      Includes National ISDN-2 Protocol **, E911 Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability, and 2 B-Channel Transfer **
      Per Primary Rate Interface

      $195.00 $150.00

* Only available for customers whose ISDN-PRI Service arrangements include a Two-Way Primary Rate Interface under a Term Discount Plan.
** Certain equipment restrictions apply.
DIGITAL NETWORK SERVICES

12.4 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) (Cont’d)

12.4.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service (Cont’d)

Terms and Conditions

B. Rates (Cont’d)

5. Nonrecurring Charges

a. Service Establishment Charges consist of:

1. A Service Order Charge as described in Section 4.1 of this Price List which applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and

2. The applicable Nonrecurring Charge for an ISDN-PRI Business Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip and placed on the same service order.

b. Service Change Charge

1. For termination change at the same premises, Physical, per ISDN-PRI Business Service arrangement $165.00

2. For termination change at the same premises, Programming, per ISDN-PRI Business Service arrangement 35.00

c. Premises Visit Charge

per ISDN-PRI Business Service arrangement 125.00

d. Move Charge

Move Charge is equal to the sum of the Service Change Charge plus the Premises Visit Charge.
DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service

12.5.1 General

A. CyberDS1 Service provides network dial tone service between a customer’s premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. CyberDS1 is available for data dialed access use.

B. CyberDS1 is provided in capacity increments of twenty-four (24) digital channels within a single DS1 (1.544 Mbps) signal.

C. CyberDS1 provides a trunkside DS1 connection with twenty-four (24) channels. CyberDS1 does not provide the function of analog to digital (or vice versa) conversions and no service types can be specified on the DS1.

D. CyberDS1 is comprised of a CyberDS1 Capacity component:
   
   (1) The CyberDS1 Capacity will be at the rates and charges as specified in Section 12.5.6 of this Price list.

   (2) CyberDS1 customers will have to select capacity in increments of twenty-four (24) digital channels.

E. Customers will be offered CyberDS1 on a month-to-month basis only.

12.5.2 Digital Architecture

A. CyberDS1 differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link (partial channel) basis rather than as an end-to-end service. This architecture
DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service (Cont’d)

12.5.2 Digital Architecture (Cont’d)

B. CyberDS1 will be available on a digital basis at the network interface on a customer's premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

12.5.3 Definitions

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

CyberDS1 Capacity. A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. CyberDS1 is available in increments of twenty-four (24) digital channels.

DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment.
DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service (Cont’d)

12.5.4 Regulations

A. CyberDS1 is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.

B. CyberDS1 is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section 5 of this Price list may be applicable.

C. All CyberDS1 must be channelized in a single equipment location on a customer's premises. CyberDS1 cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.

12.5.5 Application of Rates

A. The CyberDS1 Capacity rate is applicable to each CyberDS1.

B. The CyberDS1 Capacity element provides for the network facility to the customer premises and the central office channelization.

C. CyberDS1 Service is available on a month-to-month basis, or on a 12-, 24-, or 36-month term commitment.

D. Transfer of service responsibility between customers is permitted subject to the rules and regulations as specified in Section 2.3.11 of this Price list.

E. Unless specified herein, rules and regulations contained elsewhere in this Price list are also applicable to CyberDS1 Service.

F. At the expiration date of the customer's selected term commitment, the customer may continue service under a new term commitment based on current rates as specified in this Price list or on a month-to-month basis at the current rates as specified in this Price list.

G. In the event CyberDS1 is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.8).
DIGITAL NETWORK SERVICES

12.5 CyberDS1 Service (Cont'd)

12.5.6 Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>CyberDS1 Capacity, Each</td>
<td>$750.00</td>
<td>$500.00</td>
</tr>
<tr>
<td>12-Month Term Commitment</td>
<td>$725.00</td>
<td>$500.00</td>
</tr>
<tr>
<td>24-Month Term Commitment</td>
<td>$675.00</td>
<td>$500.00</td>
</tr>
<tr>
<td>36-Month Term Commitment</td>
<td>$600.00</td>
<td>$500.00</td>
</tr>
</tbody>
</table>
DIGITAL NETWORK SERVICES

12.6 Business Assist™

12.6.1 General

A. Business Assist™ provides an intra-exchange digital facility between the customer premises and the local serving wire center and will be used by the customer to aggregate their telecommunication services onto a digital local loop. It is an intra-exchange service that can be utilized with other intra-state services that provide transport between two or more central offices. Business Assist™ includes:

(1) Exchange Dial Tone service, e.g., exchange lines/trunks.

(2) Digital Data Services (56/64 Kbps increments)

B. Business Assist™ is comprised of the following components:

Business Assist™ Facility
Business Assist™ Digital Channels

(1) Connection charges will be at the rates and charges specified in Section 4.1.4 of this Price list.

(2) Business Assist™ is available in quantities of DS1 (1.544 Mbps) in increments of up to twenty-four (24) DS0 channels. Term Payment Plans are available in quantities of 12, 24 or 36 months. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the twelve (12) month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Price list.

C. Business Assist™ and other local services are offered on an end user basis only. Use of such services for transmitting interexchange traffic that does not either originate or terminate at the customer premises is prohibited.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont’d)

12.6.2 Digital Architecture

A. Business Assist™ provides a common line link between the customer and the local serving wire center. End-to-end private line and exchange services may utilize this digital link to the customer's premise, rather than the analog loop that might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks.

B. Business Assist™ will be available on a digital basis at the network interface on a customer's premises. Traditional analog services can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DS0 channels by the Company. Each digital channel provided will have an identity only as a "time slot" within a DS1 loop. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) that is actually terminated. Compatible digital-to-channelized conversion equipment must be provided by the customer to derive the desired analog services. Any terminating equipment necessary for digital services is the responsibility of the customer.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont’d)

12.6.3 Definitions

A. Terminating Equipment. The network channel terminating equipment provided by the customer to terminate digital facilities on the customer's premises such as a Channel Service Unit/Data Service Unit (CSU/DSU) or Integrated Access Device (IAD).

B. Business Assist™ Facility. A multifunctional DS1 or signal between the customer premises and the local serving wire center. This digital link can be used to transport switched and dedicated services. This element acts as the transport medium for the network services ordered by the customer. The Business Assist™ Facility is available in quantities of DS1 facilities.

C. Business Assist™ Digital Channel. The connection between the Business Assist™ Facility and the network service accessed.

D. DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment.

E. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. DS1 facilities are normally provided on copper transmission medium.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.4 Regulations

A. Business Assist™ is furnished subject to the availability of facilities and requisite digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.

B. Special Construction Charges as specified in Section 5 of this Price list may be applicable.

C. The Private Line Service – Digital Data Service as specified in Section 12 of this price list will apply when Business Assist™ is extended beyond the customer's local serving wire center.

D. The customer may activate any number or combination of digital channels within the limitations as set forth in Section 12.6.4e following. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Business Assist™. Once activated, a digital channel is subject to a minimum service period (month to month).

E. A minimum of six voice channels and two data channels must be activated for Business Assist™. The total number of digital channels activated by the customer may not, at any time, exceed the total Business Assist™ Facility capacity.

F. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Price list, the regulations, rates, and charges specified in this Price list will apply.

G. All Business Assist™ facilities must be terminated at a single equipment location on a customer's premises.

H. Channelization on a customer's premises will be provided by the customer.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.4 Regulations

I. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Company as specified following:

(1) Responsibilities of the Company:

(a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
(b) The Company will provide the customer with information regarding the type and manufacturer of Central Office channelization equipment to be used in each application.
(d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.
(e) The Company will notify the customer, generally a minimum of six (6) months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.
(f) Digital synchronization timing for Business Assist™ will be provided by the Company.

(2) Responsibilities of the Customer:

(a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.
(b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

(3) Trouble resolutions:

(a) The Company will assist the customer in resolving any installation or day-to-day Business Assist™ problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer’s equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premises Visit Charge as specified in Section 12.1.6a(1)(d)3.
(b) When a customer’s Business Assist™ is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Price list. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont’d)

12.6.5 Application of Rates

A. Two basic rate elements; Business Assist™ Facility, and Business Assist™ Digital Channels are applicable to each Business Assist™.

B. The Business Assist™ Facility element includes the transport between the customer premises and the local serving wire center. Business Assist™ Facility is offered with 12, 24 or 36- month Term Payment Plan periods. At the expiration date of the customer’s selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the twelve (12) month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Price list.

C. Digital Channel charges are recurring charges applicable for each network service (switched or dedicated, voice or data) required by the customer. Voice and data services include connectivity to the local serving wire center and associated charges such as trunk port charges or channel termination charges. Business Assist™ Digital Channels are offered on a month-to-month basis for each digital channel (DS0) connection.

D. Monthly rates and charges as specified in Section 12.6.6 following for the BusinessAssist™ Facility apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.

E. Rates and charges specified in other sections for services such as Custom Calling Services, etc., are in addition to the monthly rates for Business Assist™.

F. Rates and charges for other services extended beyond Business Assist™ are in addition to the rates specified in this Price list for the Business Assist™ portion necessary to provide customer end-to-end service.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont'd)

12.6.5 Application of Rates (Cont'd)

G. The Business Assist™ Facility is available under Term Payment Plans only for rate periods of 12 months, 24 months, or 36 months. All elements of a Term Payment Plan will expire at the same time (be coterminal).

   (1) The customer may order additional Business Assist™ Facilities(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

   (2) Business Assist™ Digital Channels are available on a month-to-month basis.

H. At the expiration date of the customer's selected Term Payment Plan period, the customer may continue service under a new Term Payment Plan or on a month-to-month basis at the twelve (12) month Term Payment Plan. Rates for service under these options will be the current rates as specified in this Price list.

I. In the event Business Assist™ is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges calculated as follows: 100% of any remaining any remaining charges associated with the 1st year of the contract term and 50% of any remaining amount for subsequent years and a subsequent activity charge from 12.6.6A(1)(C)2.(C)

J. Should customer request interconnection between different Business Assist™ provisioned in two (2) or more different local serving offices, the Special Access Service – Digital Data Service Tariff as referenced in Section 12.6.4c preceding will apply. This charge will apply in addition to Business Assist™ charges for each premise for which Business Assist™ is provisioned.

K. Additional charges for time and materials associated with customer premises visit(s) may apply for the initial installation or for subsequent customer requested visits.
DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont’d)

12.6.6 Rates and Charges

A. Nonrecurring Charges

(1) Nonrecurring charges are one-time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Business Assist™ are those listed below.

(a) Installation of Business Assist™. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities during initial installation.

(b) Service Change Charge. This charge is applied per Business Assist™ payment plan and is associated with a customer request for additions or modifications to an existing Business Assist™. This would include activities such as, but not limited to:
- Change of associated channel assignment.
- Addition of supplemental features
- Activate/Deactivate service connections
- Early service termination.

(c) Service Ordering Charges:

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<tbody>
<tr>
<td>1. Service Installation</td>
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<td>2. Service Change Charge, per request</td>
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DIGITAL NETWORK SERVICES

12.6 Business Assist™ (Cont’d)

12.6.6 Rates and Charges (Cont’d)

B. Business Assist™ Facility

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<tr>
<td>36 Month Term Payment Plan</td>
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</table>

C. Business Assist™ Digital Channels

1. Voice Service

   6 line minimum

   (a) Per Access line, trunk, Centrex station

   (6 line minimum) $28.50

2. Data Service*

   (a) Per DS0 channel

   (2 channel minimum) $2.00

* If data services are provided using Frame Relay, see applicable charges in Section 23.6 of this Price List. Customers who subscribe to the Business Assist™ will receive the following discounts on the applicable charges for Frame Relay UNI Port Only:

1 – 2 year OPP  30% Discount
3 – 4 year OPP  50% Discount
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13.1 Reserved for Future Use
MISCELLANEOUS SERVICE ARRANGEMENTS

13.2 Joint Use of Service

13.2.1 General

Joint use of service permits a person, firm, or corporation to share the use of telephone service provided to a business customer.

13.2.2 Rates

Joint use of Service, each access line. Monthly Rate

- 50% of applicable business rate.

13.2.3 Conditions

A. Joint use of service will be furnished with the approval of the Company only with business individual access line, or PBX Trunk Service

B. Joint use of service will be furnished to a customer who is in a business of a secretarial nature, or of renting, or leasing space to transient or permanent tenants.

C. The joint user must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer’s office.

D. A joint user will be furnished one (1) directory listing without charge.

E. Applications for joint use of service shall be made by the customer.

F. The customer will be responsible for all charges incurred by the joint user.

G. Additional listings and supplemental services may be furnished to the joint user at the request of the customer and at regular rates.

H. After the listing for the joint user has been included in the directory, joint use of service may not be discontinued during the life of the directory, except under the following conditions:

1. The customer’s service is discontinued;
2. The joint-user moves from the premises where the customer’s service is located;
3. The joint-user establishes his own primary service on the same premises.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Direct - Inward Dialing (DID) Service

13.3.1 General

A. Direct - Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to stations associated with switching equipment located on the customer's premises. DID Service requires special equipment and will be provided only where DID facilities are available in the central office, and the switching equipment located on the customer's premises is properly equipped for DID Service. The Company's obligation to furnish service is dependent upon its ability to procure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.

B. Standard DID Service is available where the DID facilities are to be connected to PBX switching equipment. In those instances where the DID facilities are to be connected to radio paging switching equipment or other switching systems generating short holding times and minimal trunk usage, Special Low Usage DID Service will be provided. The type of DID Service and the number of trunks provided for any system will be determined by the Telephone Company on the basis of traffic studies conducted by or approved by the Telephone Company.

C. DID Service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate group is not contemplated.

D. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

E. Where DID Service is requested from more than one wire center or from separate trunk groups within the same wire center, such service provided from each wire center or each trunk group within the same wire center shall be considered a separate service.

F. DID Service is furnished upon the condition that the customer obtain adequate facilities to permit the use of DID Service without injurious effect upon it or any other service provided by the Telephone Company. The Telephone Company may terminate or refuse to furnish service to any customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Telephone Company. In the case of such termination of service, at least five (5) days must have elapsed following written notification to the customer by mail, or in person, of the Telephone Company's intention to terminate the service.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Direct - Inward Dialing (DID) Services (Cont'd)

13.3.1 General (Cont'd)

G. A minimum revenue guarantees (MRG) shall be an amount equal to six (6) months revenue due the Telephone Company from the customer from the date of cutover of the service. This MRG reduces 1/6 for each month of service provided.

H. Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward-Outward Dialing Service. Overflow of calls between the two arrangements is not permitted.

13.3.2 Rates *

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<td></td>
<td></td>
</tr>
<tr>
<td>1st 100 lines equipped for DID Service</td>
<td>$225.00</td>
<td>$705.00</td>
</tr>
<tr>
<td>2nd 100 lines equipped for DID Service</td>
<td>98.00</td>
<td>290.00</td>
</tr>
<tr>
<td>Each additional 100 lines to a maximum of 1,000 lines, equipped for DID Service</td>
<td>58.00</td>
<td>245.00</td>
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<td>Special Low Usage DID Service:</td>
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* Rates are in addition to the rates shown elsewhere in this price list for the services and equipment with which this offering is associated.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.4 Vacation Number Reservation

13.4.1 General

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer’s account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month’s charge for full service before the service can again be put on Vacation Number Reservation.

13.4.2 Rates

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

13.4.3 Conditions

A. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.

B. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.

C. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.
13.5 Special Billing Number Service

13.5.1 General

Special Billing Number Service contemplates a separate listing of toll telephone messages each month for each special billing number used in placing toll calls.

13.5.2 Rates

<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>First group of 200, or less, special billing numbers</td>
</tr>
<tr>
<td>Each additional group of 50, or less, special billing numbers</td>
</tr>
</tbody>
</table>

13.5.3 Conditions

A. Special Billing Number Service may be provided in conjunction with P.B.X. Services.

B. The minimum period for which this service may be offered is six (6) months.

13.6 Direct Inward-Outward Dialing (DIOD) Service

13.6.1 General

Direct Inward-Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. This service is provisioned with E&M signaling and a four-wire connection at the customer's premises. Rates for rotary line service do not apply.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Direct Inward-Outward Dialing (DIOD) Service (Cont’d)

13.6.2 Regulations

A. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Telephone number rules, regulations and charges found in the Direct Inward Dialing (DID) section of this Price list, Section 13.3, apply to DIOD service.

B. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.

C. Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide DID service. Overflow of calls between the two arrangements is not permitted.

D. DIOD service is provided from central offices equipped to provide this service and subject to the availability of facilities.

E. If a customer's normal serving central office is not equipped to provide DIOD service or the customer so requests, the service may be provided where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same LATA, at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) service in Section S9.

F. When DIOD service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone number(s) and the nonrecurring charges applicable for initial service specified in Section 4.1.2 of this Price list will apply.

G. A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. CenturyTel makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.

H. The combining of flat rate or message rate service is prohibited.

I. The rates and charges for Direct Inward Dialing working/reserved numbers are specified in Section 13.3.2 and will apply for DIOD working/reserved numbers in addition to the trunk termination charge specified in Section 13.6.3.b.

J. In the event DIOD service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section 2.8)
MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Direct Inward-Outward Dialing (DIOD) Service (Cont'd)

13.6.2 Regulations (Cont'd)

K. Service charges, specified in Section 4.1.2 are applicable when DIOD service is installed or moved. In addition, a nonrecurring charge of $100.00 will apply for the initial installation of DIOD service regardless of the quantity of trunks ordered or the contract period requested.

13.6.3 Rates and Charges

A. Direct Inward-Outward Dialing

Standard DID Service:

(1) 1st 100 lines equipped for DID Service See Section 13.3.2 for rates.

(2) 2nd 100 lines equipped for DID Service See Section 13.3.2 for rates.

(3) Each additional 100 lines to a maximum of 1,000 lines, equipped for DID Service See Section 13.3.2 for rates.

Special Low Usage DID Service:

(1) Per 100 lines equipped for DID Service See Section 13.3.2 for rates.

B. Direct Inward-Outward Dialing Trunk Termination* (One required per PBX trunk to customer location)

Month-to-month $ 25.00
12 Month Term 8.00
36 Month Term 6.00
MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Customized Number Service

13.7.1 General

A. Customized Number Service (CNS) provides for the assignment of a customer requested telephone number (last four digits) other than the next available number from the assignment control list.

B. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.

C. This service is offered to customers who request a unique or specific line number, providing that the exchange prefix number is not changed.

D. Existing customers who have a specific number prior to the establishment of this service will not be charged for CNS.

E. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the customized number at the price list rate with the consent of the former subscriber.

F. The Company reserves and retains the right:

(1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company will attempt to assign another customized number of the customer's choice without applying service charges.

(2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company's judgment, be offensive to good taste, limited central office capacity, or relocation of a central office.

(3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this price list.

(4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

G. A Customized Number directory listing in the white pages will be provided only as a numeric listing. The customer may promote their CNS number as an alpha listing at their discretion.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Customized Number Service (Cont'd)

13.7.2 Rates and Charges

A. The following charges apply in addition to appropriate Service Charges as found in Section 4 of this price list and to all other applicable rates and charges.

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Each Customized</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Telephone Number</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Business</td>
<td>$ 20.00</td>
<td>$ 2.00</td>
</tr>
<tr>
<td>Residence</td>
<td>10.00</td>
<td>--</td>
</tr>
</tbody>
</table>

13.7.3 Conditions

A. The Customized Number Charge applies when a customer:

(1) Requests a telephone number other than the next available number from the assignment control list. A customer whose service has been terminated may be reassigned his previous telephone number, if available, without additional service charges applying, if reassignment occurs within 12 months.

(2) Requests a number change from his present number to a customized telephone number.

B. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 Billed Number Screening (BNS)

13.8.1 General

A. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.

B. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.

C. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on fifty (50) lines or more.

D. BNS may not be available for calls placed from certain geographical locations.

13.8.2 Rates and Charges

A. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Option A - No Collect or Third-Number Billing</td>
</tr>
<tr>
<td>(1)</td>
<td>Per billing line screened</td>
</tr>
<tr>
<td></td>
<td>(a) $ 2.00</td>
</tr>
<tr>
<td></td>
<td>Option B - No Third-Number Billing*</td>
</tr>
<tr>
<td>(2)</td>
<td>Per billing line screened</td>
</tr>
<tr>
<td></td>
<td>(a) 2.00</td>
</tr>
<tr>
<td></td>
<td>Option C - No Collect Billing</td>
</tr>
<tr>
<td>(3)</td>
<td>Per billing line screened</td>
</tr>
<tr>
<td></td>
<td>(a) 2.00</td>
</tr>
</tbody>
</table>

B. The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Option A - No Collect or Third-Number Billing</td>
</tr>
<tr>
<td>(1)</td>
<td>Per billing line screened</td>
</tr>
<tr>
<td></td>
<td>(a) $ 1.00</td>
</tr>
<tr>
<td></td>
<td>Option B - No Third-Number Billing*</td>
</tr>
<tr>
<td>(2)</td>
<td>Per billing line screened</td>
</tr>
<tr>
<td></td>
<td>(a) 1.00</td>
</tr>
<tr>
<td></td>
<td>Option C - No Collect Billing</td>
</tr>
<tr>
<td>(3)</td>
<td>Per billing line screened</td>
</tr>
<tr>
<td></td>
<td>(a) 1.00</td>
</tr>
</tbody>
</table>

* Upon request, Option B - No Third-Number Billing will be offered without charge for a period of six (6) months for cases in which the customer is receiving nuisance/harassment type calls (customer does not know the party making the calls).

No Nonrecurring Charges are associated with Billed Number Screening service.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.9 Duplicate Bill Charges

13.9.1 General

A. A Duplicate Bill Charge will be applied upon a customer’s request for duplicate copies of the telephone bill(s) in accordance with the charges specified following. Concessions are not applicable for this service.

B. A Duplicate Bill charge will not be applied in the following instances:

1. When customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer, or change of address orders.

2. When customers have not received a bill due to Company error in the address of the bill.

3. When customers request a copy of a toll credit bill or a final bill.

C. Duplicate Bill Charge

1. Per copy of bill requested

<table>
<thead>
<tr>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Previous month</td>
<td>$6.00(l)</td>
</tr>
<tr>
<td>(b) 3 months or older</td>
<td>$6.00(l)</td>
</tr>
</tbody>
</table>

13.10 Reserve Telephone Numbers for Rotary Line Service (Hunting)

When the customer requests that specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of $6.50 for each line connector so reserved. Refer to Section 3.11 for monthly rates applicable for lines actively arranged for hunting.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Station Service

13.11.1 General

An auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

13.11.2 Rates

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Off Premises Station Mileage, per 1/4 mile or fraction thereof route measurement</td>
<td>$2.00</td>
</tr>
</tbody>
</table>

13.11.3 Conditions

A. Off premises stations may be furnished subject to the following conditions:

(1) May be located on the premise of another customer and restricted to answering incoming calls only provided the other has his own separate service at the same location.

(2) Business off premises stations may be provided at a residence location of the same customer where residence main station service is also provided.

(3) Residence off premises stations may be provided at a business location of the same customer where business main station service is also provided.

(4) Mileage charges when applicable will be based upon the route measurement mileage between the locations of the main stations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 Employees' Telephone Service

13.12.1 General

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.

13.12.2 Reserved

13.12.3 Reserved
MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 Reserved for Future Use
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services

13.14.1 General

A. CenturyTel calling services are available to residence and business customers with one party telephone services. These services are not available in connection with Centrex or coin telephone service. Compatible customer provided equipment is the responsibility of the customer.

B. WorkSmart – Business \(^{(1)}\)

1. WorkSmart Basic -
   Call Waiting/Cancel Call Waiting
   3-Way Calling
   Caller ID
   Selective Call Forward*63

2. WorkSmart Complete -
   Call Forwarding
   3-Way Calling
   Call Waiting/Cancel Call Waiting
   Caller ID

3. WorkSmart Deluxe
   Caller ID
   Call Waiting/Cancel Call Waiting
   3-Way Calling
   Call Forwarding
   Call Return*69
   Distinctive Ring

4. WorkSmart is available on a subscription basis.

5. Termination Liability - (See General Regulations, Section 2 of this Price List). In the event the customer terminates service within the first sixty (60) days, the customer will be liable for the applicable monthly recurring rate; however the Termination Liability will be waived. In the event WorkSmart service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges.

\(^{(1)}\) Grandfathered to existing customers at existing locations.
Anonymous Call Block (1) is an arrangement that allows a called party to block calls from parties that have marked their calls "private". When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers. The calling party will be instructed to hang up and place the call again, without activating the blocking service. Customers may activate or deactivate this arrangement by dialing a pre-assigned activation code. Anonymous Call Block is subject to the availability of facilities.

Busy Redial*66 is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

This service is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate Busy Redial*66 on the line for a monthly flat rate. To utilize Busy Redial*66 on a demand basis, the customer activates this service by dialing a code provided by the Telephone Company and the per occurrence rate will apply each time the service is activated. Access to the demand-based service will be removed from the customer's line upon request, at no charge.

Call Return*69 allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle.

The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

This service is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate Call Return*69 on the line for a monthly flat rate. To utilize Call Return*69 on a demand basis, the customer activates this service by dialing a code provided by the Telephone Company and the per occurrence rate will apply each time the service is activated. Access to the demand-based service will be removed from the customer's line upon request, at no charge.

(1) Effective September 27, 2019, Anonymous Call Block is grandfathered. Availability to current customers is limited to lines in service at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont’d)

13.14.2 Definitions (Cont’d)

Call Return*69 allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the service the customer receives an automated voice response message stating the number of the party who called and is given the option of returning the call. If the called line is found to be busy, a thirty (30)-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

This service is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate Call Return*69 on the line for a monthly flat rate. To utilize Call Return*69 on a demand basis, the customer activates this service by dialing a code provided by the Telephone Company and the per occurrence rate will apply each time the service is activated. Access to the demand-based service will be removed from the customer's line upon request, at no charge.

Call Block allows a customer to block incoming calls from a maximum of twelve (12) telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Call Forwarding Busy (1) allows customers to forward incoming calls to another directory number when the called line is busy. The customer selected forward-to telephone number is programmed when the service is established. A service order is required to change the forward-to number. The subscriber can continue a conversation while incoming calls are forwarded. This service includes Call Forwarding Multipath.

Call Forwarding (1) Don’t Answer allows customers to direct incoming calls which are not answered within a specified time interval to be forwarded to a predetermined telephone number.

(1) Call Forwarding Busy and Call Forwarding Don’t Answer were inadvertently omitted from prior versions of the Price List.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont’d)

13.14.2 Definitions (Cont’d)

Call Forwarding-Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

Call Forwarding-Variable provides for transferring incoming calls to another telephone number by dialing a code and the telephone number to which calls are to be transferred. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

Call Forwarding shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

Call Forwarding should not be offered as a service at the Call Forwarding terminating station.

In addition to the monthly rate in this Price list for the call forwarding service, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Call Trace*57 allows a customer to automatically activate a trace record of the last incoming call. By activating Call Trace*57 the customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

Call Waiting/Cancel Call Waiting - This feature signals a subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other. The customer can also cancel the Call Waiting feature on a per call basis using a specific code.

Call Waiting may exist as a standalone service.
Call Waiting ID is a service that will allow a Caller ID/Call Waiting customer who is off hook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing Call Waiting service except that the customer has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID at the stated rates for each service or in a “flexible package”.

Customers who wish to subscribe to Call Waiting ID and currently subscribe to both existing services (Caller ID and Call Waiting) must subscribe to this service which will be available at no charge.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)

13.14.2 Definitions (Cont'd)

 Caller ID - an arrangement that is provided as an enhancement to Caller ID Number Only and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone number and name display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone number and name has been suppressed.

 A maximum of fifteen (15) characters is allowed for transmission of the calling party Directory Name.

 Caller ID Number Only - an arrangement which permits a customer with local exchange service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's local exchange service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multiline hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, a series of zeros (000-0000) or asterisks (***-****) will be delivered to the customer's display device.

 Any customer subscribing to Caller ID Number Only will be responsible for the provision of a compatible display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the service specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network services described herein.

 The calling party can prevent the Caller ID Number Only customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID Number Only customer will receive an indication on the Caller ID Number Only equipment that the display of the calling telephone number has been suppressed. There is no charge for using Selective Blocking (per call).
13.14 CenturyTel Calling Services (Cont’d)

13.14.2 Definitions (Cont’d)

Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two (2) numbers, a main number and a Distinctive Ring number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one (1) conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section S6 of this price list will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive Ring number, regardless of the class of service.

Outbound Call Block - a feature that blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other CenturyTel Calling Services features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence Individual Line Local Exchange Service customers.

Selective Blocking (per call) - allows a customer to prevent their telephone number on a per call basis from being displayed on Caller ID equipment or from being announced to someone with *69 or Call Block service. When the service is activated before a call, a private status message will be sent instead of the number.

This service will be available, without presubscription, and at no charge.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont’d)

13.14.2 Definitions (Cont’d)

Feature Interactions:

Call Return*69 - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID Number Only - The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", or "PRIVATE NUMBER" or such similar indicator on that call.

Call Trace*57 - This service is unaffected, and will record the calling number.

Selective Call Accept*64 - allows a customer to select up to twelve (12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Selective Call Forward*63 - an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Selective Call Forward*63 is activated, only calls from the pre-specified numbers will be forwarded. The customer must subscribe to Call Forwarding, as shown in Section S13.4.4.a., for Selective Call Forward*63 to work.

Selective Call Rejection*60 - allows the customer to create a list of up to twelve numbers which, when calling, will be blocked from ringing the customer's telephone and will be sent to an appropriate recording. The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program twelve telephone numbers into a screening list. When a call is received from a number on the screening list, and if Selective Call Rejection is activated, the call is forwarded to a recording. If Selective Call Rejection is not activated, the call is completed as usual. Numbers may be added or deleted by the customer at any time.

Speed Dial - provides for the calling of a telephone number by dialing an abbreviated code. Eight (8) number and thirty (30) number capacity speed dialing is available.

3-Way Calling - permits an existing call to be held and, by dialing, a second telephone call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.

This feature is offered on a monthly basis per line or on a demand basis per occurrence. The customer must contact the Telephone Company to activate 3-Way Calling on the line for a monthly flat rate. The per occurrence rate will apply each time 3-Way Calling is utilized on a demand basis. Access to the demand based service will be removed from the customer's line upon request, at no charge.
13.14 CenturyTel Calling Services (Cont’d)

13.14.2 Definitions (Cont’d)

VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

WorkSmart Business (1) – WorkSmart offers small business customers a choice of three pre-defined packages containing four (4) to six (6) calling services with value-added features. Customers who commit to a term agreement ranging from one (1) to three (3) years will receive a discount off the current individual monthly rates for these packaged features:

13.14.3 Regulations

The services are subject to available facilities and limited to central offices specifically equipped to provide such service. CenturyTel Calling Service features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.

Operator assisted calls are designed to override the CenturyTel Calling Service features for emergency purposes.

When features are added to re-arranged on an existing line, the Secondary Service Order charge as shown in Section 4 will apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

When a CenturyTel Calling Service feature or package is ordered subsequent to the installation of its associated exchange line, the Network Access Change Charge shall be waived for up to sixty (60) days from the initial request for service.

Except as stated in (1) below, coin phones will not be enabled with CenturyTel Calling Services features.

(1) Selected coin phones may be enabled with CenturyTel Calling Service features, as ordered by the Commission, for the satisfaction of privacy concerns of the Alabama Coalition Against Domestic Violence.

CenturyTel Calling Service features are not enabled on trunks to customers with Automatic Access Line Group Service.

Satisfaction Guarantee

If at any time the customer notifies CenturyTel he is not satisfied with CenturyTel Calling Services and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month’s monthly recurring charge, or portion thereof if subscription is less than thirty (30) days. This refund will be applied as a credit on the customer’s bill and CenturyTel will remove the service from the customer’s account. Each customer will be entitled to the credit one time per service.

The Satisfaction Guarantee will apply to all CenturyTel Calling services/ features listed in Section 13.14.4 of this Price list.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont'd)
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont’d)

13.14.4 Rates and Charges

A. Single Service - One CenturyTel Calling Services per line

The following monthly charges are for CenturyTel Calling Services only and are in addition to other applicable rates and charges offered in this Price List.

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Business</th>
<th>Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anonymous Call Block (4)</td>
<td>$ 4.00</td>
<td>$ 4.00</td>
</tr>
<tr>
<td>Busy Redial*66, per line</td>
<td>7.00</td>
<td>6.00</td>
</tr>
<tr>
<td>per occurrence (2)</td>
<td>1.50</td>
<td>1.50</td>
</tr>
<tr>
<td>pay per use blocking</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Call Return*69, per line</td>
<td>7.00</td>
<td>6.00</td>
</tr>
<tr>
<td>per occurrence (2)</td>
<td>1.50</td>
<td>1.50</td>
</tr>
<tr>
<td>pay per use blocking</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Call Block (4), per line</td>
<td>7.00</td>
<td>6.00</td>
</tr>
<tr>
<td>Call Forwarding Busy</td>
<td>2.00</td>
<td>2.00</td>
</tr>
<tr>
<td>Call Forwarding Don’t Answer</td>
<td>2.00</td>
<td>2.00</td>
</tr>
<tr>
<td>Call Forwarding-Multipath, per line</td>
<td>5.00</td>
<td>3.00</td>
</tr>
<tr>
<td>Call Forwarding-Variable per line</td>
<td>6.00</td>
<td>6.00</td>
</tr>
<tr>
<td>per occurrence (3)</td>
<td>1.50</td>
<td>1.50</td>
</tr>
<tr>
<td>pay per use blocking</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Call Trace*57, per line</td>
<td>7.00</td>
<td>6.00</td>
</tr>
<tr>
<td>Call Waiting/Cancel Call Waiting, per line</td>
<td>8.00</td>
<td>7.00</td>
</tr>
<tr>
<td>Call Waiting ID, per line</td>
<td>2.00</td>
<td>2.00</td>
</tr>
<tr>
<td>Caller ID, per line</td>
<td>12.00</td>
<td>10.00</td>
</tr>
<tr>
<td>Caller ID Number Only, per line (1)</td>
<td>12.00</td>
<td>10.00</td>
</tr>
<tr>
<td>Complete Blocking (a.k.a. All Call Blocking), per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Law Enforcement Agencies</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>- Standard</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Distinctive Ring, per line</td>
<td>7.00</td>
<td>7.00</td>
</tr>
<tr>
<td>Outbound Call Block Feature</td>
<td>5.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

(1) Grandfathered to existing customers at existing locations.
(2) A maximum of $12.00 per month applies.
(3) A maximum of $12.00 per month applies.
(4) Effective September 27, 2019, Anonymous Call Block and Call Block are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
### MISCELLANEOUS SERVICE ARRANGEMENTS

#### 13.14 CenturyTel Calling Services (Cont'd)

#### 13.14.4 Rates and Charges (Cont'd)

A. Single Service - One CenturyTel Calling Services per line ...(Cont'd)

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rate</td>
<td>Business</td>
</tr>
<tr>
<td>Selective Blocking (a.k.a. Per Call Blocking), per call</td>
<td>$0.00</td>
</tr>
<tr>
<td>Selective Call Accept*64, per line</td>
<td>6.00</td>
</tr>
<tr>
<td>Selective Call Forward*63, per line</td>
<td>6.30</td>
</tr>
<tr>
<td>Selective Call Rejection*60</td>
<td>6.00</td>
</tr>
<tr>
<td>Speed Dial</td>
<td></td>
</tr>
<tr>
<td>Speed Dial 8, per line</td>
<td>6.00</td>
</tr>
<tr>
<td>Speed Dial 30, per line</td>
<td>7.00</td>
</tr>
<tr>
<td>3-Way Calling, per line per occurrence</td>
<td>6.00</td>
</tr>
<tr>
<td>pay per use blocking</td>
<td>1.50</td>
</tr>
<tr>
<td>VIP Alert, per line</td>
<td>6.00</td>
</tr>
</tbody>
</table>

(1) A maximum of $12.00 per month applies.
13.14 **CenturyTel Calling Services (Cont'd)**

13.14.4 **Rates and Charges (Cont'd)**

**B. Packaged Services**

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Big Deal Calling Service Option A (1)(2) (Includes Anonymous Call Block, Busy Redial<em>66, Call Return</em>69, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Selective Call Accept<em>64, Selective Call Forward</em>63, Speed Dial 8, 3-Way Calling and VIP Alert)</td>
<td>$ 19.00</td>
<td>--</td>
<td>(I)</td>
</tr>
<tr>
<td>(2) Big Deal Calling Service Option B (1)(2) (Includes Call Return*69, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and 3-Way Calling)</td>
<td>12.00</td>
<td>--</td>
<td>(I)</td>
</tr>
<tr>
<td>(3) Basic Pack (3) (Includes Automatic Call Return, Call Block, Call Waiting/Cancel Call Waiting, Caller ID-Name and Number and Three-Way Calling)</td>
<td>13.00</td>
<td>--</td>
<td>(I)</td>
</tr>
<tr>
<td>(4) Complete Pack (3) (Includes Anonymous Call Block, Automatic Busy Redial, Redial, Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting/Cancel Call Waiting, Caller ID-Name and Number, Distinctive Ring, Special Call Acceptance, Special Call Forwarding, Speed Calling 30 Code, Three-Way Calling and VIP Alert)</td>
<td>19.00</td>
<td>--</td>
<td>(I)</td>
</tr>
</tbody>
</table>

(1) Nonrecurring charges are not applicable when Big Deal calling Services are established or discontinued.

(2) Effective September 27, 2019, Big Deal Calling Services are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(3) Not offered for new installations, moves, or rearrangements on or after July 1, 2002.

(Z) Material reinstated as it appeared in General Customer Services Tariff Section 100.3.5. as of February 1, 2007 when that tariff was withdrawn and material was inadvertently omitted from the Original Price List. Customers were notified of the rate increase reflected herein.

(M) Material previously appearing on this sheet now appears on Sheet 29.1 of this section.
### MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont’d)

13.14.4 Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>B. Packaged Services</th>
<th>Monthly Rate</th>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(5) Smarter Pak (4)</strong>&lt;br&gt;(Includes Call Waiting, Call Forwarding-Variable, Three-Way Calling and Speed Calling 8 Code)</td>
<td>$7.00</td>
<td>--</td>
<td></td>
</tr>
<tr>
<td><strong>(6) Any two features: (4)</strong>&lt;br&gt;Call Forwarding and Call Waiting</td>
<td>8.00</td>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>Call Waiting and Three-Way Calling</td>
<td>6.00</td>
<td>6.00</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding and Speed Calling 8 Code</td>
<td>4.00</td>
<td>7.00</td>
<td></td>
</tr>
<tr>
<td>Call Waiting and Speed Calling 8 Code</td>
<td>6.00</td>
<td>--</td>
<td></td>
</tr>
</tbody>
</table>

| C. WorkSmart (3) | Per business line |

**WorkSmart – Basic**<br>1 yr | $18.00 |
2 yr | 18.00 |
3 yr | 17.00 |

**WorkSmart – Complete**<br>1yr | 17.00 |
2 yr | 17.00 |
3 yr | 16.00 |

**WorkSmart – Deluxe**<br>1 yr | 24.00 |
2 yr | 24.00 |
3 yr | 22.00 |

13.14.5 Reserved for Future Use

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(1) Nonrecurring charges are not applicable when Big Deal calling Services are established or discontinued.

(2) Effective September 27, 2019, Big Deal Calling Services are grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(3) Grandfathered to existing customers at existing locations.

(4) Not offered for new installations, moves, or rearrangements on or after July 1, 2002.

(Z) Material reinstated as it appeared in General Customer Services Tariff Section 100.3.5. as of February 1, 2007 when that tariff was withdrawn and material was inadvertently omitted from the Original Price List. Customers were notified of the rate increase reflected herein.

(M) Material previously appeared on 2nd Revised Sheet 29.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 CenturyTel Calling Services (Cont’d)

13.14.6 Choice Pac (1)

A. Choice Pac offers a monthly discount on specific CenturyTel calling services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

Choice Pac is available to business customers with one (1) or two (2) individual lines that are billed on the same account. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections 13.14.3 and 13.14.4.c (1)(b) of this Price list will apply.

B. The following services are eligible for the Choice Pac discount offering.

- Busy Redial*66
- Call Return*69
- Call Block
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID
- Caller ID Number Only 1
- Distinctive Ring
- Selective Call Accept*64
- Selective Call Forward*63
- Speed Dial 8
- Speed Dial 30
- 3-Way Calling
- VIP Alert

Anonymous Call Block is not included toward the threshold. However, the rates will be discounted if the threshold quantity is met.

Cancel Call Waiting, which may be retained by customers as a stand alone feature from Section 100.3 is not included toward the threshold. The rate, however, will be discounted if the threshold quantity is met.

C. The applicable monthly discount for Choice Pac is 30%.

D. Service charges, specified in Section 4.3, are not applicable:

- when an order is placed which qualifies the customer for the Choice Pac discount, or
- when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section 13.14.6.b.

If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Change charge.

(1) Grandfathered to existing customers at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Toll Restriction Service

13.15.1 General

Toll Restriction Service is offered under the following options:

1. Option 1 service is one party with Dial 1+ outward toll restriction. Outward toll is allowed for credit card, collect or third number billing through Dial "0" access. Option 1 service is offered in exchanges subject to the availability of the appropriate equipment.

2. Option 2 service is one party with Dial 1+, 0+ and 0- outward toll restriction. This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance. Option 2 prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator service. Option 2 service is offered in exchanges subject to the availability of the appropriate equipment. Option 2 Toll Restriction is provided only in the Company’s exchanges that have 911 emergency numbers.

3. Option 3 service is provided in conjunction with Billed Number Screening in Section 13.8. Option 3 service provides a combined offering of Originating Toll Restriction (Option 1 or Option 2) plus Inward Billed Number Screening (Option A, B or C) from Section 13.8.2(a). Option 3 service is offered in exchanges subject to the availability of the appropriate equipment.

4. Option 4 service prevents calls to 011+ and 101XXXX numbers outside the North American Numbering Plan and 900/976 numbers.

13.15.2 Rates

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge[^1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Toll Restriction</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Option 1</td>
<td>$2.00</td>
<td>$--</td>
</tr>
<tr>
<td>- Option 2</td>
<td>2.00</td>
<td>--</td>
</tr>
<tr>
<td>- Option 3</td>
<td>4.00</td>
<td>--</td>
</tr>
<tr>
<td>- Option 4</td>
<td>0.00</td>
<td>19.95</td>
</tr>
</tbody>
</table>

[^1] No Nonrecurring Charges are associated with a subscriber’s initial request for Item 1 above (Option 1, 2 or 3). Subsequent requests for Toll Restriction service shall incur a central office work charge and a secondary service order charge as listed in Section 4 of this Price list. A service charge will not apply when customer initiates Option 4 in an effort to deter fraudulent activity.

[^2] No charges are associated, either recurring or nonrecurring, with a subscriber’s initial request for blocking or unblocking access to NPA 900 or 976 numbers. Subsequent requests for the blocking or unblocking of NPA 900 or 976 numbers shall incur a central office work charge and a secondary service order charge as listed in Section 4 of this Price list.

(M) Option 4 previously appeared in Section 8.9 of CenturyLink Operating Companies Tariff F.C.C. No. 3.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Remote Call Forwarding

13.16.1 General

A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station).

B. Remote Call Forwarding service is offered subject to availability of suitable facilities.

C. RCF service is not offered where the terminating station coin telephone.

D. The Telephone Company will not provide identification originating telephone number to the Remote Call Forwarding customer.

E. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

F. Remote Call Forwarding is not represented as suitable satisfactory transmission of data.

G. Call Forwarding should not be offered as a feature at the RCF terminating station.

H. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities said customer's RCF service shall be subject to termination.

I. When the Call Forwarding number is to be located in a office exchange, the Company will determine the serving central office.

J. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.16  Remote Call Forwarding (Cont'd)

13.16.1  General (Cont'd)

K. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

L. The minimum contract period for this service is two (2) months.

13.16.2  Rates

A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

   (1) Remote Call Forwarding *

   (a) Per feature, arranged:  Business  $29.00  (I)
                               Residence  27.30

   (b) Remote Call Forwarding per additional access facility:  Business  29.00  (I)
                                                      Residence  27.30

   (c) A one-time charge will be assessed for implementation of service. Charges assessed will be at the rate specified in Section 4.1.2 for a Central Office work charge and secondary service order charge.

   (d) Changes at the request of the customer in either the number at the call forwarding location or the number to which calls are forwarded to will be assessed a Central Office work charge and secondary service order charge as specified in Section 4.1.2.

B. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

   (1) Between the originating station and call forwarding location.

   The charge for this portion of a remotely forwarded call shall be the charge specified in this Price list for the type of call involved.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Remote Call Forwarding (Cont’d)

13.16.2 Rates (Cont’d)

B. The message charges applicable to remotely … (Cont’d)

(2) Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for all toll charges as specified in the applicable price list. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

13.17 Reserved for Future Use
MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 Digital Centrex Service

13.18.1 Verizon Gulf Division Headquarters, Pell City, AL.

CenturyTel Digital Centrex Service provides premium advanced communication services from equipped offices. The following rate is for Basic Centrex Service as outlined in Section 8 of the GENERAL CUSTOMER SERVICES PRICE LIST.

Monthly Rate per line equipped $15.11

The above rate is in addition to other area rates and charges applicable in Section 8.

13.19 Reserved for Future Use
MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 Selective Class of Call Screening (SCCS)

13.20.1 General

A. Selective Class of Call Screening (SCCS) is an optional service available to the Company’s local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

13.20.2 Regulations

A. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.

B. On all operator assisted calls originating from the specified line or local trunk, the options available are:

(1) Bill to a Calling Card Account (specify at the time of the call).

(2) Bill to a Third Number (specify at the time of the call).

(3) Collect to the Called Number (specify "collect" at the time of the call).

(4) Prohibit all operator assisted sent paid calls.

C. Selective Class of Call Screening (SCCS) service is offered subject to the availability of suitable facilities.

D. Subscribers to Selective Class of Call Screening (SCCS) service are responsible to notify the Company of any failure of the feature to perform as requested.

E. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 Selective Class of Call Screening (SCCS) (Cont'd)

13.20.2 Regulations (Cont’d)

F. The minimum period for Selective Class of Call Screening (SCCS) service is one (1) month.

G. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

13.20.3 Rates and Charges

A. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company’s price lists.

<table>
<thead>
<tr>
<th>Description</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Selective Class of Call Screening (SCCS), per line equipped</td>
<td>$21.00</td>
<td>$6.00</td>
</tr>
<tr>
<td>(2) Selective Class of Call Screening (SCCS), per local trunk equipped</td>
<td>21.00</td>
<td>10.00</td>
</tr>
</tbody>
</table>
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs)

13.21.1 General

A. This section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities expand the ability of Enhanced Service Providers (ESPs) to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by CenturyTel, hereinafter referred to as the Telephone Company.

B. Services in this Price list are furnished only in central office areas where facilities and equipment, as determined by the Telephone Company, permit.

C. Services in this Price list, designed primarily for Enhanced Service Providers (ESPs), are also available to others.

13.21.2 Enhanced Service Provider (ESP) Services

A. ESP Services are offered by the Telephone Company in conjunction with exchange access line service as outlined in Section 13.21.5b.(8) of this Price list. Customers may order and utilize these services to connect to the Telephone Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:

1. Data Link. This service, which must be established between the customer's location and the Telephone Company's central office, provides the capability of delivering to the customer the called number, the calling number, and the type of forwarding from each central office serving area in which the customer wishes to offer enhanced services.

2. Forwarded Call Information - Intraoffice. This service provides the information on the calling number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the called number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:
   - busy;
   - not answered;
   - either busy or not answered; or
   - used to call the customer directly.

3. Message Waiting Indication - Audible. This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.2 Enhanced Service Provider (ESP) Services (Cont'd)

A. ESP Services are offered by the Telephone Company … (Cont'd)

(4) Message Waiting Indication - Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end user that a message(s) is waiting.

(5) Queuing. This service provides customers subscribing to PBX Trunk Lines or Centrex lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

(6) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

13.21.3 ESP Client Services

A. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients’ exchange access lines to provide enhanced services to their clients. These client services are as follows:

(1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer’s preselected PBX Trunk Line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.3 ESP Client Services (Cont'd)

A. ESP Client services are offered by the Telephone Company. … (Cont'd)

(2) Call Forwarding Busy Line/No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX Trunk Line number, Centrex line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.

(3) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX Trunk Line number, Centrex line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.

13.21.4 Definitions

A. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the Price list.

B. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the Price list.

C. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the Price list. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.4 Definitions (Cont'd)

D. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

13.21.5 Regulations and Conditions

A. Undertaking of the Telephone Company

(1) The limitation of the Telephone Company's liability is set forth in Section 2.5.5 of this Price list.

(2) The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this Price list or service order of the Telephone Company.

(3) ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.

(4) If the Telephone Company finds the provision of ESP Services and ESP Client Services, as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.

(5) Late payment charges as defined in Section 2.3.4.G. of this Price list will apply to all services contained in this Price list.

(6) ESP and ESP Client Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service or Public Telephone Access Service for Customer Provided Equipment.

(7) Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for local message units, dial station, operator station or person toll.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.5 Regulations and Conditions (Cont'd)

B. Enhanced Service Provider's Obligations

(1) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state and local laws, rules and regulations.

(2) The customer shall indemnify, defend, protect and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(3) The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Telephone Company has temporarily suspended or disconnected that client's service.

(4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

13.21.5 Regulations and Conditions (Cont'd)

B. Enhanced Service Provider's Obligations (Cont'd)

(6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's Price list.

(7) The customer's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Section 15, Interconnection with Communications Equipment and Systems Provided by the Customer. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.

(8) Customers subscribing to the services outlined in Section 13.21.2a.,(1),(2),(3),(4), and (5) of this price list, are required to subscribe to PBX Trunk lines or Centrex lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBX Trunk Lines or Centrex lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others.

(9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.

(10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont’d)

13.21.5 Regulations and Conditions (Cont’d)

C. Client Obligations

(1) The client whose line is equipped with Call Forwarding Busy Line and/or No Answer - Fixed is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer’s number to which the call is forwarded.

D. Billing and Remittance

(1) Adjustments requested due to poor transmission quality caused by the customer’s equipment may be made at the discretion of the Telephone Company.

(2) The customer’s services may be discontinued pursuant to the procedures set forth in Section 2 of this price list, for failure to make full payment for the Telephone Company’s services provided under this Price list.

13.21.6 Rate and Charge Regulations

A. Any change to the customer’s preselected telephone number to which client’s telephone calls are redirected, as described in Section 13.21.3a,(1),(2), and (3) of this Price list, will incur applicable service charges.

B. The ESP Bill Option as defined in Section 13.21.4a. of this section of the Price list may only be exercised by a customer who is planning to utilize the services found in this section of the Price list to offer an enhanced service.
## MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont’d)

<table>
<thead>
<tr>
<th>13.21.7 Rates and Charges</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Call Forwarding, Busy Line-Fixed, Per Line Arranged</td>
<td>$1.31</td>
<td>$--</td>
</tr>
<tr>
<td>B. Call Forwarding, Busy/No Answer-Fixed, Per Line Arranged</td>
<td>1.50</td>
<td>--</td>
</tr>
<tr>
<td>C. Call Forwarding, No Answer-Fixed, Per Line Arranged</td>
<td>1.25</td>
<td>--</td>
</tr>
<tr>
<td>D. Centrex Line, Line Rate</td>
<td>**</td>
<td>***</td>
</tr>
<tr>
<td>E. Data Link Termination per Data Link Arranged</td>
<td>250.00</td>
<td>500.00</td>
</tr>
<tr>
<td>F. ESP Package 1 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged</td>
<td>2.00</td>
<td>--</td>
</tr>
<tr>
<td>G. Forwarded Call Information-Intraoffice, Per Line Arranged</td>
<td>1.05</td>
<td>--</td>
</tr>
<tr>
<td>H. Message Waiting Indication-Audible, Per Line Arranged</td>
<td>.50</td>
<td>--</td>
</tr>
<tr>
<td>I. Message Waiting Indication-Visual (MWI-V), Per Line Arranged</td>
<td>.50</td>
<td>--</td>
</tr>
<tr>
<td>J. PBX Trunk Line,* Line Rate</td>
<td>(Refer to Section 3 for applicable rate)</td>
<td></td>
</tr>
</tbody>
</table>

* Nonrecurring charges are as found in Section 4 of this Price list.
** Monthly rates and charges for Centrex Services are as found in Section 8 of this Price list.
*** Nonrecurring charges for Centrex Services are as found in Sections 4 and 8 of this Price list.
## MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 Services for Enhanced Service Providers (ESPs) (Cont'd)

**13.21.7 Rates and Charges (Cont'd)**

<table>
<thead>
<tr>
<th>K. Queuing, Per Line or Trunk Arranged</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>K. Queuing, Per Line or Trunk Arranged</td>
<td>$ 1.50</td>
<td>--</td>
</tr>
</tbody>
</table>

| L. User Transfer, Per Line Arranged | 1.50 | -- |

M. The Secondary Service Order charge as shown in Section 4 will apply when ESP services are added or rearranged on an existing line.

(Note: Central Office Work charge does not apply for ESP services added or rearranged).
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.1 Simple Choice™ / Business Assist Advantage

A. Description

Simple Choice™/Business Assist Advantage is a package of features available to both residential and business customers. Simple Choice™/Business Assist Advantage includes the features specified following and a flat rate access line.

Customers subscribing to Simple Choice™/Business Assist Advantage are entitled to unlimited use of the service/features specified.

B. Features

Following are the eligible call features. All features may not be available in all areas:

• Anonymous Call Block
• Busy Redial*66
• Call Forward Busy
• Call Forward No Answer
• Call Forwarding
• Call Return*69
• Call Waiting
• Call Waiting ID
• Caller ID
• Caller ID Number Only
• Cancel Call Waiting
• Distinctive Ring
• Message Waiting Indication
• Selective Call Accept*64
• Selective Call Forward*63
• Speed Call 8 or Speed Call 30
• 3-Way Calling
• VIP Alert
• Voice Mail Box

(1) This service is grandfathered to existing customers at existing locations. Effective September 10, 2018, Simple Choice Two is deleted as there is no remaining demand for this grandfathered option.
13.22 Packaged Services

13.22.1 Simple Choice™[1] / Business Assist Advantage (cont’d)

C. Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the features list. All terms and conditions as specified elsewhere in this Price list shall apply.

2. Nonrecurring charges as specified elsewhere in this Price list do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Simple Choice™/Business Assist Advantage features must be activated by the customer before they can be used without incurring usage charges.

4. All recurring charges applicable to an access line apply to Simple Choice™/Business Assist Advantage. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.

5. If access line rates for residence and business service, as listed elsewhere in this price list, increase, Simple Choice™/Business Assist Advantage rates may also increase.

D. Rates [2]

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Simple Choice and</td>
<td>Business Assist Adv.</td>
</tr>
<tr>
<td></td>
<td>Simple Choice One</td>
<td></td>
</tr>
<tr>
<td>Wadley, Coffeeville, Pine Hill,</td>
<td>$ 44.95 (I)</td>
<td></td>
</tr>
<tr>
<td>Rockford</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Irvington, Fowl River, Grand</td>
<td>$ 76.00 (I)</td>
<td></td>
</tr>
<tr>
<td>Bay, Dauphin Island, Bayou La</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Batre, Trussville</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Other Exchanges</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>79.00 (I)</td>
<td></td>
</tr>
</tbody>
</table>

[1] This service is grandfathered to existing customers at existing locations. Effective September 10, 2018, Simple Choice Two is deleted as there is no remaining demand for this grandfathered option. Effective September 27, 2019, Simple Choice One Business is deleted as there is no remaining demand for this grandfathered option.

[2] A nonrecurring charge will not apply for installation of the features for Simple Choice™/Business Assist Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 4.1.2.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.2 Voice Mail Complementary Services Package

A. Description

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

- Call Forward Busy
- Call Forward Not Answer
- or, Call Forward Busy/No Answer
- Message Waiting Indication - Audible or Visual

B. Terms and Conditions

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.

2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.

3. This package is available only to individual line residence and business customers.

C. Rates

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Per Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence</td>
<td>$4.00 (I)</td>
</tr>
<tr>
<td>Business</td>
<td>$5.00 (I)</td>
</tr>
</tbody>
</table>
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.3 (1)

(1) Effective September 27, 2019, Simple Choice LD is deleted as there is no remaining demand for this grandfathered option.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.4. Select Pak/Business Assist Select - GRANDFATHERED

A. Conditions

Select Pak/Business Assist Select consists of the following features only. Charges for other services offered by CenturyTel, such as an access line, are in addition to this package rate.

Customers who subscribe to Select Pak/Business Assist Select may choose any or all of the following services (where available):

Caller ID
Call Waiting
Call Waiting ID
Call Forwarding
3-Way Calling

B. Rates

<table>
<thead>
<tr>
<th></th>
<th>Select Pak</th>
<th>Business Assist</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Rate Residence Per Line</td>
<td>$16.00</td>
<td>---</td>
</tr>
<tr>
<td>Monthly Rate Business</td>
<td>---</td>
<td>$16.00</td>
</tr>
</tbody>
</table>

13.22.5. Caller ID Extra - GRANDFATHERED

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of $12.00 per month. In addition, all applicable nonrecurring charges will be waived.

13.22.6. Caller ID Plus - GRANDFATHERED

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of $11.00 per month. In addition, all applicable nonrecurring charges will be waived.

13.22.7 Pure Broadband Bundle - GRANDFATHERED

A. Description

Pure Broadband Bundle includes flat rate Residence or Business Individual Line Local Exchange Service and features as specified, and requires subscription to the Company’s High Speed Internet (1.5 Mbps or greater).

B. Features

Outbound Call Block Feature
Non-published Service
Billed Number Screening (Optional)

This service is grandfathered to existing customers at existing locations.

Effective June 11, 2017, Pure Broadband Bundle is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.7 Pure Broadband Bundle (cont'd)

C. Terms and Conditions

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with One-Party Local Exchange Service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company’s directory assistance records. Extended Area Service (EAS) charges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

D. Rates [2]

<table>
<thead>
<tr>
<th></th>
<th>Residence [1]</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Bundle, per month</td>
<td>$30.00</td>
<td>$40.00</td>
</tr>
</tbody>
</table>

[1] Effective June 11, 2017, Pure Broadband Bundle is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

[2] Rates applicable for non-regulated High Speed Internet also apply.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.8. Reserved
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.8. Reserved
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.9. Business Unlimited

Description

Business Unlimited is a package of features available to business customers. The Business Unlimited bundle includes one line of unlimited calling and choice of calling features offered by the Company and unlimited long distance calling provided by CenturyLink Long Distance, LLC.

Terms and Conditions

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added plus all other applicable monthly service charges.

Metered/measured line services, PBX, Key, or Centrex accounts are not eligible for Business Unlimited. The customer must subscribe to the CenturyLink Long Distance, LLC Basic Business Unlimited Long Distance Bundle plan. This plan is for typical domestic voice usage only and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in the Company’s sole discretion, the Company reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer’s service.

Monthly Rates

The following rates apply in addition to the monthly rates applicable for companion long distance service.

Primary and Each Additional Access Line Charge $46.00 (I)
13.22 Packaged Services

13.22.10. Primary Rate Interface (PRI) Bundle

A. General

At [www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf](http://www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf) the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Primary Rate Interface (PRI) Bundle:

State: Alabama  
Entity: CenturyTel of Alabama, LLC  
Service: CenturyLink ISDN-PRI Services

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the PRI Bundle prior to the expiration of the TDP.

B. Rates and Charges

<table>
<thead>
<tr>
<th>Term Commitment Period</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Initial</td>
</tr>
<tr>
<td>Two Year Term</td>
<td>$900.00</td>
<td>$250.00</td>
</tr>
<tr>
<td>Three Year Term</td>
<td>875.00</td>
<td>250.00</td>
</tr>
<tr>
<td>Five Year Term</td>
<td>850.00</td>
<td>250.00</td>
</tr>
</tbody>
</table>

(1) Additional PRI Bundles must be installed at the same customer designated premises on the same trip and placed on the same order.
13.22 Packaged Services

13.22.11. Core Connect

A. Description

**CENTURYLINK LOCAL TERMS OF SERVICE: CORE CONNECT BUNDLES** contains the terms and conditions for CORE CONNECT bundles. Termination Liability Charges as described therein will apply if a Customer disconnects all or a portion of a CORE CONNECT bundle prior to the expiration of the TDP.

B. Rates and Charges

The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

1. Core Connect 1

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Per Location, Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial Bundle</td>
</tr>
<tr>
<td></td>
<td>All Terms</td>
</tr>
<tr>
<td>Alberta, Bayou La Batre, Coffeeville, Dauphin Island, Fowl River, Fayette, Guin, Haleyville, Hamilton, Pell City, Sulligent, Tallassee, Trussville, Winfield</td>
<td>$70.00</td>
</tr>
<tr>
<td>All Other Exchanges</td>
<td>80.00</td>
</tr>
</tbody>
</table>
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.11. Core Connect

B. Rates and Charges (Cont’d)

2. Core Connect 1 LITE

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Per Location, Per Month</th>
<th>2nd through 10th bundle</th>
<th>All Terms</th>
<th>Month-to-Month</th>
<th>One Year Term</th>
<th>Two Year Term</th>
<th>Three Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alberta, Bayou La Batre, Coffeeville, Dauphin Island, Fowl River, Fayette, Guin, Haleyville, Hamilton, Pell City, Sulligent, Tallassee, Trussville, Winfield</td>
<td>$70.00</td>
<td>$40.00</td>
<td>$35.00</td>
<td>$42.50</td>
<td>$30.00</td>
<td></td>
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</tr>
<tr>
<td>All Other Exchanges</td>
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<td>50.00</td>
<td>45.00</td>
<td>42.50</td>
<td>40.00</td>
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<td></td>
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</tbody>
</table>

3. Core Connect 2

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Per Location, Per Month</th>
<th>2nd through 10th bundle</th>
<th>All Terms</th>
<th>Month-to-Month</th>
<th>One Year Term</th>
<th>Two Year Term</th>
<th>Three Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exchanges</td>
<td>$55.00</td>
<td>$35.00</td>
<td>$30.00</td>
<td>$27.50</td>
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</table>

4. Core Connect 2 LITE

<table>
<thead>
<tr>
<th>Exchange</th>
<th>Per Location, Per Month</th>
<th>2nd through 10th bundle</th>
<th>All Terms</th>
<th>Month-to-Month</th>
<th>One Year Term</th>
<th>Two Year Term</th>
<th>Three Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exchanges</td>
<td>$60.00</td>
<td>$35.00</td>
<td>$30.00</td>
<td>$27.50</td>
<td>$25.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(1) Only available after expiration of a TDP when customer does not renew or select a new TDP.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.12. Simple Choice Unlimited (1)

A. Description

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and voicemail, a flat rate access line, and unlimited long distance voice usage.

B. Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.

2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. All lines must be billed to the same account and located at the same premise.

4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.

5. All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.

6. Call Detail will not be provided with this service plan.

(1) This service is grandfathered to existing customers at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.12. Simple Choice Unlimited (4) (Cont’d)

C. Monthly Rates

<table>
<thead>
<tr>
<th>Simple Choice Unlimited (4)</th>
<th>Monthly Rates (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Exchange Service</td>
<td></td>
</tr>
<tr>
<td>Choice of available Custom Calling or Custom Calling II Service Features</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>“A” Exchanges (3)</th>
<th>“B” Exchanges (3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$34.95 (2)</td>
<td>$39.95 (2)</td>
</tr>
</tbody>
</table>

D. “A” and “B” Exchanges

1. “A” Exchanges

<table>
<thead>
<tr>
<th>Bayou La Batre</th>
<th>Fayette</th>
<th>Lincoln</th>
<th>Tallassee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brilliant</td>
<td>Fowl River</td>
<td>Massey</td>
<td>Trussville</td>
</tr>
<tr>
<td>Dauphin Island</td>
<td>Grand Bay</td>
<td>Mentone</td>
<td>Valley Head</td>
</tr>
<tr>
<td>Double Springs</td>
<td>Hamilton</td>
<td>Notasulga</td>
<td>Winfield</td>
</tr>
<tr>
<td>Falkville</td>
<td>Irvington</td>
<td>Pell City</td>
<td></td>
</tr>
</tbody>
</table>

2. “B” Exchanges

<table>
<thead>
<tr>
<th>Alberta</th>
<th>Detroit</th>
<th>lecta</th>
<th>Reform</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aliceville</td>
<td>Ethelsville</td>
<td>Lineville</td>
<td>Rockford</td>
</tr>
<tr>
<td>Ashland</td>
<td>Gordo</td>
<td>Morrisons Cross Roads</td>
<td>Sulligent</td>
</tr>
<tr>
<td>Berry</td>
<td>Guin</td>
<td>Oden Ridge</td>
<td>Thorsby</td>
</tr>
<tr>
<td>Carrollton</td>
<td>Hackleburg</td>
<td>Orrville</td>
<td>Vernon</td>
</tr>
<tr>
<td>Chulafinne</td>
<td>Haleyville</td>
<td>Panola</td>
<td>Wadley</td>
</tr>
<tr>
<td>Coffeeville</td>
<td>Heflin</td>
<td>Phil Campbell</td>
<td>Wedowee</td>
</tr>
<tr>
<td>Delta</td>
<td>Jemison</td>
<td>Pine Hill</td>
<td>Woodland</td>
</tr>
</tbody>
</table>

(1) Flat rate EAS charges (if applicable) are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

(2) The monthly Simple Choice Unlimited rate will be discounted by $5.00 when customers also subscribe to the Company’s High Speed Internet (1.5M or higher).

(3) See Simple Choice Unlimited Section D.1 and D.2 for listing of “A” and “B” Exchanges.

(4) This service is grandfathered to existing customers at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

This page is reserved for future use.
13.22 Packaged Services

13.22.13. Economy Pack Plus/Economy Pak Plus Lite - GRANDFATHERED (1) (2)

A. Description

1. Economy Pack Plus/Economy Pack Plus Lite Bundle is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

2. Economy Pack Plus customers must subscribe to the Company’s High-Speed Internet Service (768 kbps or higher).

Economy Pack Plus Lite Bundle customers must subscribe to a qualifying long distance plan, the Company’s High-Speed Internet service, and DIRECTV®.

3. Economy Pack Plus/Economy Pack Plus Lite Bundle includes the following services and features:

   - Residence One Party Line
   - Choice of the following features:
     - Caller ID with Name (includes Anonymous Call Block) - Optional
     - Call Waiting ID - Optional
     - Enhanced Call Waiting - Optional

(1) Effective September 10, 2018 Economy Pack Plus Lite is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(2) Effective April 12, 2019 Economy Pack Plus is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.13. Economy Pack Plus/Economy Pak Plus Lite (Cont'd) - GRANDFATHERED (1)(2)

B. Regulations

1. Economy Pack Plus/Economy Pack Plus Lite Bundle customers may terminate their enrollment in the plan at any time upon notice to the Company, subject to the conditions described in Section 2.2.5.B(5).

2. Unless terminated by the Economy Pack Plus/Economy Pack Plus Lite Bundle customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

3. The plan is not available to customers who are or become toll restricted.

4. Economy Pack Plus/Economy Pack Plus Lite Bundle customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.

5. Components of Economy Pack Plus/Economy Pack Plus Lite Bundle will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

8. Economy Pack Plus/Economy Pack Plus Lite Bundle cannot be combined with any other discounts unless otherwise specified.

(1) Effective September 10, 2018 Economy Pack Plus Lite is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(2) Effective April 12, 2019 Economy Pack Plus is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.13. Economy Pack Plus/Economy Pak Plus Lite (Cont’d) - GRANDFATHERED (3) (4)

C. Rates and Charges

1. The monthly rate includes the Local Exchange Service, flat rate EAS, and features only. All other recurring charges applicable to an access line apply to Economy Pack Plus/Economy Pack Plus Lite Bundle. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rated does not include the recurring charges for the qualifying long distance plan, High Speed Internet DIRECTV®.

2. Service Charges, as described in Section 4 apply for new and additional Economy Pack Plus/Economy Pack Plus Lite Bundle lines and moves of existing lines.

3. Service Charges do not apply when Economy Pack Plus/Economy Pack Plus Lite Bundle replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Economy Pack Plus/Economy Pack Plus Lite Bundle back to Local Exchange Service.

<table>
<thead>
<tr>
<th>Economy Pack Plus (1) (4)</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bayou La Batre, Dauphin Island, Fowl River, Grand Bay, Irvington, and Trussville exchanges</td>
<td>$31.00</td>
</tr>
<tr>
<td>All other exchanges</td>
<td>41.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Economy Pack Plus Lite (1) (2) (3)</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exchanges</td>
<td>$31.00</td>
</tr>
</tbody>
</table>

(1) This monthly rate does not include the recurring monthly charge for High Speed Internet; however, the monthly rate for these services will be combined and will appear as a single line item on the customer’s bill.

(2) The customer must also subscribe to CenturyLink Communications, LLC (fka CenturyTel Long Distance, LLC) Easy Talk Economy long distance plan, the Company’s High-Speed Internet (up to 1.5 Mbps), and any non-international DIRECTV® package (which is billed by the Company). This bundle is available in limited exchanges as determined by the Company. Existing DIRECTV® subscribers are not eligible for this bundle.

(3) Effective September 10, 2018 Economy Pack Plus Lite is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(4) Effective April 12, 2019 Economy Pack Plus is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services


A. Description

The Company will provide residential customers with an access line, the Subscriber Line Charge, Caller ID and Call Waiting. Customers willing to have term commitments will have a $5.00 reduction a month for a 12-month commitment.

B. Rates and Charges

<table>
<thead>
<tr>
<th>Per Line</th>
<th>Residence Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Exchanges</td>
<td>$35.95 (l)</td>
</tr>
</tbody>
</table>
13.22 Packaged Services

13.22.15. Home Phone II – GRANDFATHERED (1)

1. Description

a. Home Phone II is an optional enrollment plan that permits residence customers to receive Local Exchange Service and additional features and services for a flat monthly rate.

b. Home Phone II customers must subscribe to a qualifying long distance plan.

c. Home Phone II includes the following services and features:

- Residence Flat Rate Access Line

- Choice of the following features:
  - Anonymous Call Block
  - Busy Redial
  - Call Forward Busy
  - Call Forward No Answer
  - Call Forwarding
  - Call Forward Remote Access (where available)
  - Call Return
  - Call Waiting
  - Call Waiting ID
  - Caller ID
  - Cancel Call Waiting
  - Message Waiting Indication
  - Selective Call Accept
  - Selective Call Forward
  - Selective Call Rejection
  - 3-Way Calling
  - VIP Alert
  - Voice Mail (2)

(1) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

(2) Deregulated service.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II – GRANDFATHERED

1. Regulations

a. Home Phone II customers may terminate their enrollment in the plan at any time upon notice to the Company, subject to the conditions described in Section 2.2.5.B(5).

b. Unless terminated by the Home Phone II customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

c. Home Phone II customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.

d. Components of Home Phone II will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

e. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

f. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

g. Home Phone II cannot be combined with any other discounts unless otherwise specified.

(1) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II - GRANDFATHERED\(^{(1)}\)

1. Rates And Charges

a. The monthly rate includes the Local Exchange Service, flat rate EAS, Touch Calling Service, and features only. All other recurring charges applicable to an access line apply to Home Phone II. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rate does not include the recurring charges for the qualifying long distance plan.

b. Service Charges, as described in Section II apply for new and additional Home Phone II lines, and moves of existing lines.

c. Service Charges do not apply when Home Phone II replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Home Phone II back to Local Exchange Service.

<table>
<thead>
<tr>
<th>Residence</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;A&quot; Exchanges(^{(4)})</td>
<td>$28.95</td>
</tr>
<tr>
<td>&quot;B&quot; Exchanges(^{(4)})</td>
<td>$38.95</td>
</tr>
</tbody>
</table>

Home Phone II\(^{(2)}\)\(^{(3)}\) $28.95 $38.95

\(^{(1)}\) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

\(^{(2)}\) The customer must subscribe to either CenturyLink Communications, LLC Home Phone II Per Minute long distance plan or CenturyLink Communications, LLC Home Phone II Unlimited long distance plan to qualify for this bundle.

\(^{(3)}\) If the customer subscribes to the CenturyLink Communications, LLC Home Phone II Unlimited long distance plan then the customer will also receive unlimited Area Calling Service (ACS) at no additional charge.

\(^{(4)}\) See Home Phone II Section 13.22.15.4.for listing of “A” and “B” Exchanges.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.15. Home Phone II – GRANDFATHERED

4. “A” and “B” Exchanges

<table>
<thead>
<tr>
<th>“A” Exchanges</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Bayou La Batre</td>
<td>Fayette</td>
<td>Lincoln</td>
<td>Tallassee</td>
</tr>
<tr>
<td>Brilliant</td>
<td>Fowl River</td>
<td>Massey</td>
<td>Trussville</td>
</tr>
<tr>
<td>Dauphin Island</td>
<td>Grand Bay</td>
<td>Mentone</td>
<td>Valley Head</td>
</tr>
<tr>
<td>Double Springs</td>
<td>Hamilton</td>
<td>Notasulga</td>
<td>Winfield</td>
</tr>
<tr>
<td>Falkville</td>
<td>Irvington</td>
<td>Pell City</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>“B” Exchanges</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Alberta</td>
<td>Detroit</td>
<td>Lecta</td>
<td>Reform</td>
</tr>
<tr>
<td>Aliceville</td>
<td>Ethelsville</td>
<td>Lineville</td>
<td>Rockford</td>
</tr>
<tr>
<td>Ashland</td>
<td>Gordo</td>
<td>Morrisons Cross Roads</td>
<td>Sulligent</td>
</tr>
<tr>
<td>Berry</td>
<td>Guin</td>
<td>Oden Ridge</td>
<td>Thorsby</td>
</tr>
<tr>
<td>Carrollton</td>
<td>Hackleburg</td>
<td>Orrville</td>
<td>Vernon</td>
</tr>
<tr>
<td>Chulafinne</td>
<td>Haleyville</td>
<td>Panola</td>
<td>Wadley</td>
</tr>
<tr>
<td>Coffeeville</td>
<td>Heflin</td>
<td>Phil Campbell</td>
<td>Wedowee</td>
</tr>
<tr>
<td>Delta</td>
<td>Jemison</td>
<td>Pine Hill</td>
<td>Woodland</td>
</tr>
</tbody>
</table>

(1) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.16. CenturyLink Business Bundles

1. Regulations and Descriptions

CENTURYLINK LOCAL TERMS OF SERVICE: CENTURYLINK BUSINESS BUNDLE contains the terms and conditions for CenturyLink Business Bundle Options 1 and 2 and CenturyLink Business Bundle Preferred.

2. Rates and Charges

a. CenturyLink Business Bundle Options 1 and 2

Monthly rates for the CenturyLink Business Bundle Unlimited Plan A long distance plan provided by CenturyLink Communications, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates, however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

<table>
<thead>
<tr>
<th>CenturyLink Business Bundle Per Line, Per Location</th>
<th>Monthly Rate</th>
<th>Activation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Bundle</td>
<td>2nd through 10th Bundle</td>
<td>Activation Fee</td>
</tr>
<tr>
<td>Month-to-Month (Option 1)</td>
<td>$55.00</td>
<td>$24.99</td>
</tr>
<tr>
<td>Two-Year Term (Option 2)</td>
<td>55.00</td>
<td>24.99</td>
</tr>
</tbody>
</table>

b. CenturyLink Business Bundle Preferred

Monthly rates for the CenturyLink Business Bundle Unlimited Plan B long distance plan provided by CenturyLink Communications, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates; however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

<table>
<thead>
<tr>
<th>CenturyLink Business Bundle Preferred</th>
<th>Monthly Rate</th>
<th>Activation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Bundle</td>
<td>2nd through 10th Bundle</td>
<td>Activation Fee</td>
</tr>
<tr>
<td>Month-to-Month</td>
<td>$50.00</td>
<td>$19.99</td>
</tr>
<tr>
<td>Two-Year Term</td>
<td>50.00</td>
<td>19.99</td>
</tr>
</tbody>
</table>

(M) Material moved within this sheet.

(M1) Material moved to Original Sheet 54.15.1.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.17. Second Line Bundle (1)

1. Description

A bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers. If any required component of the service bundle is discontinued, discounts may no longer apply, and/or all remaining components may convert to the regular monthly rate.

2. Rates and Charges

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Bundle</td>
<td>$22.95 (I)</td>
</tr>
</tbody>
</table>

(1) Second Line Bundle was available as a promotional offer through December 31, 2011 and is grandfathered limited to the lines in service as of that date.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 Packaged Services

13.22.18. UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE

A. Description

Terms and conditions for Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance are located at:

B. Rates and Charges

<table>
<thead>
<tr>
<th>Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per package, per location</td>
<td>$35.00 [2]</td>
</tr>
</tbody>
</table>

[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

[2] Rate includes local services, features, fees and surcharges described in Section 3 (Application of Charges) of the CenturyLink Local Terms of Service for Unlimited Nationwide Calling or 30 Minutes Nationwide Long Distance Package. Monthly rates for the Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and for optional deregulated High-Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer’s bill.
13.23 Residence Customer Referral Program

13.23.1. Terms and Conditions

A. Existing residence customers may be eligible for a one-time $50 bill credit when they submit a referral via the Company’s Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company’s existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time $50 bill credit will be applied to the referring customer’s account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of $600 in referral credits per calendar year.

New residence customers may be eligible for a $10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company’s existing referring customer who generated the on-line referral under this program. Once confirmed, the $10 bill credits will be applied to the referred customer’s account during each of the referred customer’s first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.
MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 Two-Way Voice Interconnection Service

13.24.1. General

At [http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html](http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html) the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Two-Way Voice Mail Interconnection Service:

State: Alabama
Entity: CenturyTel of Northern Alabama
Service: Two-Way Voice Mail Interconnection Service

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the service prior to the expiration of the TDP.

13.24.2. Rates and Charges

Service Charges apply in addition to the following rates.

<table>
<thead>
<tr>
<th>Term Commitment Period</th>
<th>Per Trunk</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Monthly Rate</td>
</tr>
<tr>
<td>One Year</td>
<td>$350.00</td>
</tr>
<tr>
<td>Two Years</td>
<td>325.00</td>
</tr>
<tr>
<td>Three Years</td>
<td>275.00</td>
</tr>
<tr>
<td>Five Years</td>
<td>250.00</td>
</tr>
</tbody>
</table>
MISCELLANEOUS SERVICE ARRANGEMENTS

13.25 Call Line Identifier

13.25.1. Description

See CENTURYLINK LOCAL TERMS OF SERVICE: CALL LINE IDENTIFIER for applicable terms and conditions.

13.25.2. Rates and Charges

<table>
<thead>
<tr>
<th>Nonrecurring Charge, Per Line</th>
<th>30-Day Period</th>
<th>12-Month Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial</td>
<td>$46.00</td>
<td>$108.00</td>
</tr>
<tr>
<td>Renewal, Each</td>
<td>20.00</td>
<td>41.00</td>
</tr>
</tbody>
</table>
### SUPPLEMENTAL EQUIPMENT

#### Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>14.1</td>
<td>Equipment for Disabled Customers</td>
<td>1</td>
</tr>
<tr>
<td>14.1.1</td>
<td>General</td>
<td>1</td>
</tr>
</tbody>
</table>
SUPPLEMENTAL EQUIPMENT

14.1 Equipment for Disabled Customers

14.1.1 General

A. The Company will offer for sale to customers a special needs product line. The special needs product line will allow customers who are visually, hearing, mobility, speech or cognitively challenged to easily communicate with others.

B. The Company will make every effort to ensure that the special needs product line conforms and adheres to the requirements and specifications of Section 255 of the Telecommunications Act of 1996.

(1) The equipment offered for purchase is available for sale only at authorized Company locations.

(2) The selling price does not include charges for associated service or equipment such as installation, inside wiring, standard jacks, exchange service, etc. These charges, where applicable, will be charged separately in accordance with established rates as set forth in Sections 3 and 4 of this price list. In addition, selling prices do not include tax, shipping, handling, or other mailing charges.

(3) Use of the equipment sold by the Company for use with the telecommunications network is subject to Part 15 and 68 of the FCC Rules and Regulations.

(4) As a consideration for the purchase price of the sold equipment, the Company shall not be liable for incidental or consequential damages arising out of any sold equipment or its use. Each product is covered by a limited warranty. Warranty information is included with equipment sale.

(5) Upon expiration of warranty, customer assumes responsibility for repairs and/or replacement of equipment.

(6) Payment of purchases may be made as follows:

(a) Cash in full at the time of purchase, or

(b) Approved credit card in full at the time of purchase, or

(c) To qualifying customers:

(1) Payment in full when billed on the customer's regular telephone bill, or

(2) Payment in equal consecutive monthly installments. The first installment must be paid at the time of the purchase or billed to the customer subsequently. Second and subsequent installments will be billed to the customer on a monthly basis.
# INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS

PROVIDED BY THE CUSTOMER

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INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations

15.1.1 General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Telephone Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Telephone company or from any other provider of such equipment.

15.1.2 Responsibility of the Customer

All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section 2.9.1.

Customer-provided communications equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Price list. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.

Where telecommunications service is available under this Price list for use in connection with customer-provided communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. Such is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operations of the Telephone Company's service. Upon notice from the Telephone Company that the customer-provided equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference.

The customer indemnifies and saves the Telephone Company harmless against claims for infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Telephone Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

(M) Material previously appearing on this sheet now appears on Sheet 2 of this section.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations

15.1.3 Responsibility of the Telephone Company

The Company shall not be responsible for the installation, operation or maintenance of any
customer-provided terminal equipment or communications system. Telecommunications or
private line service is not represented as adapted to the use of customer-provided equipment
or systems and where such are connected to the Company facilities the responsibility of the
Company shall be limited to the furnishing of facilities suitable for telecommunications service
and to the maintenance and operation of such facilities in a manner proper for such
telecommunications service. Subject to this responsibility, the Company shall not be
responsible for (1) the through transmission of signals generated by the customer-provided
equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception
of signals by customer-provided equipment or systems, or address-signaling where such
signaling is performed by customer-provided signaling equipment.

The Telephone Company may make changes in its telecommunications or private line
services, equipment, operations or procedures where such action is not inconsistent with Part
68 of the Federal Communications Commission's Rules and Regulations.

If such changes can be reasonably expected to require modification or alteration of customer-
provided terminal equipment or communications systems or materially affect its performance,
the Company will make a reasonable effort to notify the customer in advance, to allow the
customer an opportunity to maintain uninterrupted service.

The Telephone Company will not be responsible for any loss or damage, nor for any
impairment or failure of the service, arising from or in connection with the use of facilities of
customers and not caused solely by the negligence of the Telephone Company.

15.1.4 Violation of Regulations

Where any customer-provided equipment or system or communication system provided to a
customer is used with telecommunications service in violation of any of the provisions in this
Price list, the Telephone Company will take such immediate action as necessary for the
protection of its services, and will promptly notify the customer of the violation. The customer
shall discontinue such use of the equipment or system or correct the violation and shall
confirm in writing to the Company within five (5) days, following the receipt of written notice
from the Company, that such use has ceased or that the violation has been corrected.

(M) Material previously appeared on Original Sheet 1 of this section.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations (Cont’d)

15.1.4 Violation of Regulations (Cont’d)

Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Price list. The right of the Telephone Company to terminate service as provided above, includes the right to suspend the service or to disconnect such customer-provided equipment or communications system.

15.1.5 Hazardous or Inaccessible Locations

Customer-provided equipment which serve a location which the Telephone Company considers impracticable to service because of hazard or inaccessibility may be connected with telecommunications service by means of connecting equipment furnished by the Telephone Company.

15.1.6 Provisions of Channels and Equipment

When the customer elects to provide his own communications system, it is contemplated that the customer shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer's premises as the system.

15.1.7 Recording, Reproducing, and Automatic Answering and Recording Equipment

a. Recording or Two-way Telephone Conversations

Telecommunications and private line services are not represented as adapted to the recording of two-way telephone conversations. Customer-provided voice recording equipment may be connected with telecommunications and private line services, in accordance with the provisions in this Price list, subject to the following conditions:

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a recorder tone that is repeated at intervals of approximately fifteen seconds is required except that the recorder tone described is not required:
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.1 General Regulations (Cont’d)

15.1.7 Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont’d)

A. Recording of Two-Way Telephone Conversations (Cont’d)

(1) When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls, and attended at all times for such purpose.

(2) For Federal Communications Commission licensed broadcast stations for the purpose of recording two-way telephone conversations for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.

(3) When such equipment is used by the United States Department of Defense at command centers for emergency communications transmitted over the Defense Department’s private line system when connected to the telecommunications network.

(4) For the United States Secret Service of the Treasury Department to record Telephone conversations which endanger the safety and security of the President of the United States, and members of his immediate family.

Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from Telephone Company facilities and switched on and off.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.2 Connections of Registered Terminal Equipment and Systems

15.2.1 General

Customer-provided registered terminal equipment, registered protective circuitry, and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communication Commission's Rules and Regulations:

A. A customer-provided registered PBX or key system may be connected directly to the public switched network or behind a Company-provided Centrex system provided that the customer-provided equipment and the associated customer-provided premises wiring are in compliance with Section 68.214 and 68.215 of the FCC's Rules and Regulations.

B. The customer shall notify the Company of each line to which registered equipment is to be connected and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the registered equipment. The customer is also responsible for specification of the appropriate protective connecting arrangement when other than the standard jack is required. (See FCC Part 68, Section 68.106, Notification to Telephone Company.)

C. The Company is not obligated to provide system and/or terminal equipment or station wiring beyond the point of connection (network interface) with customer-provided systems and/or terminal equipment.

15.2.2 Premises Wiring Associated with Registered or Grandfathered Communications Systems

A. Premises Wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects and equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS 
PROVIDED BY THE CUSTOMER

15.2 Connection of Registered Terminal Equipment and Systems (Cont'd)

15.2.2 Premises Wiring Associated with Registered Communications Systems (Cont'd)

A. Premises Wiring is wiring which connects separately … (Cont'd)

(1) Fully-protected Premises Wiring is premises wiring is:

(a) No greater than twenty-five (25) feet in length (measured linearly between the point where it leaves equipment or connector housings) and registered as a component of supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used.

(b) A cord which complies with (1) preceding and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure.

(c) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

(d) Electrically behind registered equipment, system components or protective circuitry which assures that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

(2) Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry, which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

(3) Unprotected Premises Wiring is all other premise wiring.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.2 Connection of Registered Terminal Equipment and Systems (Cont'd)

15.2.2 Premises Wiring Associated with Registered Communications Systems (Cont'd)

B. Customers who intend to connect premise wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68, Section 68.106(c) of the Federal Communication Commission's Rules and Regulations.

15.3 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems

15.3.1 Direct Connections and Connections Through Connecting Arrangements Provided by the Company

A. If the initial rule-compliance connection was made prior to January 1, 1980, grandfathered Terminal Equipment and Grandfathered Communication Systems may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration. The equipment or system may be modified only in accordance with Part 68 of the Federal Communication Commission's Rules and Regulations, subject to the following:

(1) The customer shall notify the Company when grandfathered terminal equipment or communication system is to be connected. Notification should include a description of the equipment, manufacturer's name, model number and type of equipment and state its previous connection, which qualifies it for continued connection. The customer shall also notify the Company when such communications equipment and systems are to be permanently disconnected.

(2) All connections are made through a network interface agreeable to the Company and the customer.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
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15.3 Connection of Grandfathered Terminal Equipment and Grandfathered Communications Systems (Cont'd)

15.3.1 Direct Connections and Connections Through Connecting Arrangements Provided by the Company (Cont'd)

A. If the initial rule-compliance connection was made prior to January 1, 1980 … (Cont'd)

(3) All such connections shall comply with all the criteria contained in Subpart D of Part 68 of the Federal Communication Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.

15.4 Acoustic or Inductive Connections

15.4.1 General

Customer-provided voice or data terminal equipment and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the connection is made externally to the network control signaling unit when the unit is Telephone Company-provided. The customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.5 Connection of Customer-Provided Communications Systems Not Subject to Part 68 of the FCC Rules and Regulations

15.5.1 General

Customer-provided communications systems not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services in accordance with this Price list. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

A. Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.

B. The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

C. The connection shall be made through switching equipment provided either by the customer or by the Company.

D. The provisions relating to minimum protection criteria set forth in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "Customer's premises" shall include any premises on which the customer-provided communications system is terminated.

Where a telecommunications service is used in the provision of a composite data service for others and connection of such service is made to a communications system provided by a customer and the connection is made through customer-provided data switching equipment, the provisions of a. and c. above do not apply.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.6 Connections of Customer-Provided Terminal Equipment Specifically Excluded from the FCC Registration Program

15.6.1 Customer-provided terminal equipment may be connected at the customer's premises to party line and semipublic coin services of the Company in accordance with the following:

A. The connection of customer-provided terminal equipment to services specifically excluded from the Federal Communications Commission Registration programs shall be through a protective connecting arrangement which must be furnished by the Company.

B. The connection of customer-provided communications equipment must comply with all the criteria contained in Subpart D of Part 68 of the Federal Communications Commission's Rules and Regulations both prior to and after the application of each of the mechanical and electrical stresses specified in that section.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire

15.7.1 General Regulations

A. Customer premises inside wire and standard jacks associated with residence and business individual line basic local exchange services, as defined elsewhere in this Price list, may be provided by either the Company or the customer.

B. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Network Access Line.

C. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company and must comply with the National Electric Safety Code and applicable local codes.

D. Customer premises inside wire provided by the customer may be connected to residence and business individual line basic local exchange service furnished by the Company at a specified network interface.

E. The network interface for the connection of customer premises inside wire consists of a standard modular jack or appropriate device and is provided as part of the network access line. This will be installed inside or outside the customer's premises at a location determined by the Company which is accessible to the customer. For single unit premises, the Company will terminate its network facilities no further than 12 inches upon entering the customer's premises.

In locations with multiple customers, i.e., multiple premises, the Company will terminate network facilities at the minimum point of entry to the building or property to allow the building owner to determine the location of the point or points of demarcation. When the building owner selects multiple points of demarcation, the Company must still terminate its network facilities no further than twelve (12) inches upon entering an individual customer premises.
15.7 Customer Premises Inside Wire (Cont'd)

15.7.1 General Regulations (Cont'd)

E. The network interface for the connection of customer premises … (Cont’d)

Customers are allowed access to both simple and complex inside wiring at points up to and including the point of demarcation. For simple inside wiring, the customer is no longer required to interconnect through a plug and jack arrangement provided by the Company. However, the Company may elect to continue placing a plug and jack arrangement at the point of demarcation.

F. The Company is not obligated to connect telephone instruments and standard module jacks to customer-provided inside wire.

G. Maintenance of customer owned premises inside wire may be performed by either the Company or the customer.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire (Cont'd)

15.7.2 Responsibility of the Customer

A. When the customer provides the inside wire and standard jacks, the installation must be in accordance with the technical standards furnished to the Commission by the Company.

B. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability claims, or other damage suits arising out of the customer's wire maintenance activity.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire (Cont'd)

15.7.3 Responsibility of the Company

A. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at Business office or other designated locations.

15.7.4 Violation of Regulations

A. Where customer-provided inside wire is a violation of Section 2, the Company will properly notify the customer of the violation and will take such immediate acting as is necessary for the protection of the telecommunications network and Company employees.

B. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within twenty (20) days after receipt of such notice.

C. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provision of this Price list.

15.7.5 Trouble Isolation Charge (a.k.a. Maintenance of Service Charge)

A. Description

The Trouble isolation Charge is applicable when the Company dispatches a technician to investigate a customer-reported trouble and a service difficulty is found to be caused by customer-provided equipment, wire, facilities, communications system or customer actions, and the customer does not have the Company repair the premises wire trouble.

The Trouble Isolation Charge also applies when a customer requests or allows the Company to dispatch a technician to investigate the reported trouble and the customer then does not allow access to the necessary in-home wiring and equipment or is not available to allow access.

This charge is waived for customers who have inside wire protection, unless the Company determines through remote testing that no trouble exists, and the customer insists on a dispatch. If no trouble is found, a Trouble Isolation Charge applies whether or not the customer has inside wire protection.
INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS
PROVIDED BY THE CUSTOMER

15.7 Customer Premises Inside Wire

15.7.5 Trouble Isolation Charge (a.k.a. Maintenance of Service Charge) (Cont'd)

B. Application

The Trouble Isolation Charge will not apply when:

• Customer is subscribed to an Inside Wire Maintenance Plan before a Company technician is dispatched
• A service difficulty or trouble is found to be in a permanently wired telephone associated with service (i.e., no network interface device)
• The service difficulty or trouble is in Company-maintained equipment.
• No trouble is found after customer allows the necessary access to in-home wiring and/or equipment.
• Customer authorizes company repair of inside wiring and/or customer-provided equipment

C. Rates

Trouble Isolation Charge, business and residence $95.00 (I)

15.7.6 Inside Wire Maintenance Plans (a.k.a. Inside Wire Protection)

A. General

See CenturyLink Inside Wire Maintenance and Line-Backer™ Terms and Conditions Service Agreement for applicable terms and conditions for business and residence inside wire maintenance plans.

An Early Termination Fee as described in the aforementioned service agreement will apply when a customer who is subscribed to an inside wire maintenance plan under a nine-month minimum commitment period discontinues the plan prior to the end of the commitment period.

B. Rates

Residence, Per Line $11.00
Business, Per Line 8.00
# SHARED TENANT SERVICE OFFERINGS

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SHARED TENANT SERVICE OFFERINGS

16.1 Sharing and Resale of Basic Local Exchange Service

16.1.1 General

A. In general, basic local exchange service is furnished for the exclusive use of the customer, and the customer's family, guest, employees, agents, or representatives. Resale of basic local exchange service is permitted only under the specific conditions described in this Price list. For the purpose of this section, "sharing" of basic local exchange service is considered synonymous with "resale" of basic local exchange service.

B. The customer must apply in writing to resell exchange services provided by the Company. When in the judgment of the Company it is deemed necessary, the reseller may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

C. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available.

Nothing in this section impairs the Company's franchise or ability to operate in the state. This Price list is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

D. Resale is permitted where facilities permit and within contiguous property areas under the control of a single ownership or within a common development with a single name identity, such as multi-tenant office buildings, apartment and condominium complexes, commercial malls, campus complexes, and office and industrial parks.

Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area may extend into contiguous exchange boundaries of the Company.

E. The premises definition as applies to resale of basic local exchange service is a resale area as defined by layout maps, if appropriate. See premises as defined in Section 1 of this Price list.

F. Private line services may be provided to tenants of resellers under the rules and regulations specified in Sections 2 and 17 of this Price list.

G. Private interconnection of resale service areas within an exchange local calling area is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.

H. All other rules and regulations specified in other sections of this Price list will apply.
SHARED TENANT SERVICE OFFERINGS

16.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

16.1.2 Regulations and Application of Rates

A. Resale of local exchange service is provided under the applicable PBX trunk rate as specified in Section 3 or in the Digital Channel Service Price list as specified in Section 12.1.

B. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate, agent or a residence. One (1) directory listing for each reseller will be provided in the alphabetical section of the directory at no extra charge. Other listings for its clients may be obtained under the conditions and rates specified in Section 6, Directory Listings, of this Price list. Client listing charges will not be separately billed.

C. The service establishment charge shown in 16.1.3 applies for all resale service applications processed under this price list and is in addition to all other applicable nonrecurring and recurring charges.

D. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other tariffs will apply to the reseller.

E. The minimum period of service is thirty-six (36) months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the exchange rates for the maximum number of lines subscribed to during the service period. A nine (9)-month notice is required prior to termination of service by the reseller.

F. When a customer located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when CenturyTel or customer-provided coin telephone service is to be provided in the resale service area, the reseller will bear the responsibility for and cost of providing premises access for such services. The reseller/owner will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

G. The Company will provide facilities to the first point (demarcation/ network interface) inside the reseller's premises which, in the judgment of the Company, is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional charges as specified in Section 5 of this Price list. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in Section 4, of this Price list. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Price list and F.C.C. Part 68.

H. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other tariffs apply to the activation, move or change of lines within the sharing and resale offering.
### SHARED TENANT SERVICE OFFERINGS

16.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

16.1.3 Rates

<table>
<thead>
<tr>
<th>Service Establishment Charge</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Per application</td>
<td>$ 30.00</td>
</tr>
</tbody>
</table>
PRIVATE LINE SERVICE

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PRIVATE LINE SERVICE

17.1 General

A. Private line telephone service is the provision of facilities, including communicate between specified locations. All facilities required for this service are furnished by the Telephone Company on a full-period service basis only.

B. The channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any form of service rendered by the Telephone Company or its connecting companies.

C. The rates specified herein are applicable where facilities are available and when standard transmission voice grade circuits can be obtained without the use of special equipment. If, for operating reasons, special equipment is required to render satisfactory service, such special equipment shall be charged for.

D. The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

17.2 Intraexchange Service

17.2.1 General

Intraexchange Service enables a customer to communicate between specified locations within the same or different buildings and within the same central office district or exchange as the switching equipment with which the service is associated. Mileage charges apply as set forth below.

Channels provided herein are for voice grade transmission may be used either for the transmission of voice or signal.

For service requiring two or more cable pairs connected to the central office, each cable pair will be considered a local channel.
## PRIVATE LINE SERVICE

### 17.2 Intraexchange Service

#### 17.2.2 Rates and Charges

<table>
<thead>
<tr>
<th>Description</th>
<th>Monthly Rate**</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A. Local Channels</strong></td>
<td></td>
</tr>
<tr>
<td>(1) First 1/4 mile, or fraction thereof</td>
<td>$7.20</td>
</tr>
<tr>
<td>(2) Each additional 1/4 mile or fraction thereof</td>
<td>2.40</td>
</tr>
<tr>
<td>(3) Continuous property***</td>
<td>2.40</td>
</tr>
<tr>
<td><strong>B. Supplemental Charges</strong></td>
<td>Installation Charge</td>
</tr>
<tr>
<td>Ringdown Circuit</td>
<td>5.60*</td>
</tr>
<tr>
<td>Power Supply with Ringing Current (Located on customer premises)</td>
<td>$10.00</td>
</tr>
<tr>
<td>Per Station</td>
<td>2.00*</td>
</tr>
<tr>
<td>Per Station</td>
<td>10.00</td>
</tr>
</tbody>
</table>

* In addition to mileage rate applicable to channel provided.

** Appropriate service charges will apply.

*** Effective November 1, 2013, new installations of on-premises extensions will be provided as a one-time charge based on time and materials charges. Existing units of record as of November 1, 2013 will continue to be provided and maintained by the Company at the rates and charges listed above.

(M) Material previously appeared on 1st Revised Sheet 1 of this section.
PRIVATE LINE SERVICE

17.2 Intraexchange Service (cont’d)

17.2.3 Conditions

This Company's service responsibility is limited to that furnished by its own facilities.

17.2.4 Other Private Line Services

For intraexchange private line services and channels not described here, see Section 17.7 and/or Section 23 of this price list for Advanced Data Services.

17.3 Mileage

17.3.1 General

Interexchange service enables a customer to communicate between specified locations in different central office districts or exchanges as the switching equipment with which the service is associated. Mileage charges apply as set forth below.

See Section 17.7 and/or Section 23 of this price list for Advanced Data Services.

Channels from each central office to their terminating points will be rated as Intraexchange Local Channels.

17.3.2 Rates (Interexchange Circuits)

<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per mile or fraction thereof, airline measurement</td>
</tr>
</tbody>
</table>

17.4 Conditions

A. Connection of a private line service or channel; directly or indirectly to exchange lines or other wire facilities not authorized by the Company is not permitted.

B. The customer will not be permitted to create additional channels from the channel facilities provided by the Company.

C. Mileage Route Measurement - Local Channels

(1) When the terminals of the channel are located in the same central office area and the channel does not pass through the central office, the mileage is measured between terminals.
PRIVATE LINE SERVICE

17.4 Conditions (Cont'd)

C. Mileage Route Measurement - Local Channels (Cont'd)

(2) When the terminals are located in the same central office area and the channel passes through the central office, the mileage is measured separately from each station to the central office, priced as one continuous channel.

(3) When the terminals are located in different central office areas in the same exchange, the charges for interexchange channels will apply between the two central offices. Channels from each central office to their terminating point will be rated as local channels.

(4) Fractional quarter miles shall be computed to whole quarter miles for each separate measurement between points referred to above.

D. A change of location of a terminal on the customer's premises will be treated as a disconnect and a new installation.

E. If unusual conditions are involved in the provision of channel facilities, additional charges may be applied based on the cost incurred.

F. The magnitude and character of the voltages and currents impressed on the Company channel by the customer provided station apparatus and wiring and the operation and maintenance of such apparatus and wiring shall be such as not to interfere with any services offered by the Company. The characteristics of the customer provided apparatus shall be such that its connection to the Company channel does not interfere with service over other Company circuits or channels. In cases in which additional protective equipment is required, such equipment shall be suitable to avoid hazard or damage to Company plant or of injury to Company employees or to the public because of the character or location of customer provided station apparatus and of sources of power to which it is connected.

G. The Company may (upon suitable notification to the customer) make such tests and inspections as may be required to determine that the above requirements are being complied within the installation, operation and maintenance of customer provided apparatus. The Company may disconnect the channel if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.
PRIVATE LINE SERVICE

17.4 Conditions (Cont'd)

H. Because of the operating characteristics of the customer provided combination station equipment used in connection with the channels as provided for under this schedule, special amplifying equipment will not be furnished by the Company and the quality of reception or operation is the responsibility of the customer.

I. The minimum contract period is one (1) month, except that when unusual costs are required to provide the channel the Company may require execution of a contract with a greater minimum period.

J. A nonrecurring service charge of $30.00 for the first one-half hour or fraction thereof and $15.00 for each additional one-half hour or fraction thereof will apply for each visit to a customer's premises or service location in connection with a service difficulty or testing when it is determined that the difficulty was due to a condition in customer provided equipment or facilities.

17.5 Radio Program Transmission Channels

The Company assents to, adopts and concurs with the rates, regulations and conditions applicable to all radio broadcast facilities furnished as they are filed with the Federal Communications Commission in CTOC Tariff F.C.C. Nos. 2 and 3. The concurrence applies to all facilities, both interexchange and intraexchange.
PRIVATE LINE SERVICE

17.6 Mileage

17.6.1 General

This service involves the furnishing of off-premises station service, where applicable, for PBX trunks or one-party services on properties other than that on which the first station for the class and grade of service is located within the exchange areas at the rates listed below.

17.6.2 Rates

A. On continuous or non-continuous property, Business, Residence, PBX or Key Station circuits, auxiliary bells, or signal circuit exterior to the building in which the first station is located. $2.40 per 1/4 mile

17.6.3 Conditions

A. Mileage applicable to off-premises property business, residence, PBX or key telephone stations located on properties, other than those on which the first stations or switchboard are located, will be determined in the following manner:

The off-premises property mileage measurement is the rate mileage distance between the terminals.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

Material in this section formerly appeared in the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List.

17.7.1 General

A. Work Performed Outside Regular Working Hours

The rates and charges specified in this price list contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

B. IntraLATA Private Line Service is available to end user customers only. AT&T of Alabama, IXC competitive local exchange carriers and other carriers must order under the Company’s Special Access Tariff.

C. Provisions of Private Line Services referenced in this section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.

17.7.2 Liability

A. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment so provided.

B. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

C. The company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.2 Liability (cont’d)

D. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.

E. Errors or Damages Caused by System Date Limitations

The Company’s liability for errors or damage resulting from the inability of the Company’s systems to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company’s billing for the period of service during which the errors or damages occur.

F. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber’s line.

17.7.3 Provisioning Facilities

A. The Company or the Company and other carriers will provide all facilities necessary for IntraLATA private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in (1) through (3) following or as otherwise specified hereinafter.

(1) Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer’s premises as the system.

(2) When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company’s central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.

(3) When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.3 Provisioning Facilities (cont’d)

B. Authorized Use

(1) Use by the Customer

A customer may use Private Line Services for one or more of the following purposes:

(a) For the transmission of communications to or from the customer and relating directly to the customer's business.

(b) For the transmission, to all stations simultaneously, of communications which relate directly to matters of common interest to the customer when those connected to the service are all in the same general line of business.

(c) For the transmission of communications relating directly to the business of a subsidiary corporation(s) over which the customer exercises control through the ownership of more than 50 percent of the voting stock.

(d) For the transmission of communication to or from any station on a service furnished to a department or agency of the United States Government when the head of the department or agency, or his duly authorized representative, notifies the Telephone Company in writing that the use is intended only for official United States Government business.

(e) For the transmission of communications to, from, within and between air carriers where the customer is an aeronautical communications company licensed under the Aviation Services rules of the Federal Communications Commission to operate stations in the aeronautical mobile and fixed services.

(f) Where the customer is an organized stock or commodity exchange for the transmission of communications to or from an exchange member located on the floor of such exchange and relating directly to the business of the member.

(g) Where the use of the service relates to coordination or exchange of electrical pooled power for the transmission of communications between any two or more stations of such service or similar services furnished to others who are parties to the coordinating or exchange arrangement.

(h) For the transmission of communications to, from and/or between users utilizing premises switching equipment within a Multiline Terminating System Area. The premises switching equipment may be furnished under a resold or shared arrangement.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.3 Provisioning Facilities

B. Authorized Use (cont’d)

(2) Resale of Use for Other

Interexchange Private Line Services may be resold for the purpose of offering an intrastate communications service to others for a profit, subject to the following regulations:

(a) The resale of a Private Line Service may not encompass the conversion of that Private Line Service into Local Exchange Service, Long Distance Message Telecommunications Service (LDMTS) or the equivalents thereof.

(b) Orders, including those which involve the start rearrangement, release or discontinuance of service will be accepted by the Telephone Company only from the customer.

(3) Shared Use of Private Line Service

Interexchange Private Line Service may be shared in a long term arrangement between the customer and users subject to the following regulations:

(a) The customer may, but does not have to, use the Private Line Service.

(b) The customer is responsible for payment of all charges incurred, that are associated with the service utilized by the customer or sharing arrangement participants.

(c) The customer is responsible for compliance with Price List regulations by each participant in a sharing arrangement.

(d) The Telephone Company is not responsible for procuring participants for a sharing arrangement.

(e) Sharing arrangements must be nonprofit. The total charges to all participants in a sharing arrangement may not exceed the sum of the Telephone Company’s charges for the Private Line Service. The allocation of charges to each participant should be on a nonprofit pro-rata basis. Where the customer for a sharing arrangement is organized as a nonprofit entity, a not-for-profit fee, charges solely for the management, may be allocated by the customer among the sharing participants.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.3 Provisioning Facilities

B. Authorized Use

(3) Shared Use of Private Line Service (cont'd)

(f) The Telephone Company shall not be responsible for the allocation of usage of, or charges for, shared Interexchange Private Line Service. Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Telephone Company only from the customer.

(g) Sharing of Private Line Service may not encompass the conversion of that Private Line Service into Local Exchange Service, Long Distance Message Telecommunications Service or the equivalents thereof.

17.7.4 Obligation of the Customer

A. Customer Responsibilities

In addition to other rules and regulations, the customer shall be responsible for:

(1) Establishing his identity in the course of any communication as often as may be necessary.

(2) Establishing the identity of the person or persons with whom connection is made at the called service point.

(3) Damages to service components of the Telephone Company caused by the negligence or willful act of the customer and not due to ordinary wear and tear or other causes beyond the control of the customer.

(4) Reimbursing the Telephone Company for any loss through theft of the service components on the customer's premises.

(5) The provision of appropriate power including the outlet and power wiring when the Telephone Company service components installed on the premises of a customer requires power for its operation.

(6) Furnishing and maintaining poles and/or underground facilities on private property.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.4 Obligation of the Customer

A. Customer Responsibilities (cont’d)

(7) The provision, installation and maintenance of sealed conduit with explosive-proof fittings between service components furnished by the Telephone Company in explosive atmospheres and points outside the hazardous area where connection may be made with regular service components of the Telephone Company, and may be required to install and maintain Telephone Company service components within the hazardous area if, in the opinion of the Telephone Company, injury or damage to Telephone Company employees or property might result from installation or maintenance by the Telephone Company.

(8) Obtaining permission for Telephone Company agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing or, upon termination of the service, removing the service components of the Telephone Company.

(9) Making all Telephone Company Private Line Service components available for maintenance purposes at a time agreeable to both the Telephone Company and the customer. No allowance will be made for the period during which the service is interrupted for such purposes.

B. Rearrangements and Repairs

A customer may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or attempt to repair any service components installed by the Telephone Company, except upon the written consent of the Telephone Company.

C. Intended Use

The purpose or purposes for which the Private Line Service is to be used must be made known to the Telephone Company at the time of application for service. In the event of a planned change in use of service, the customer will notify the Telephone Company, in writing, prior to the change.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service (cont’d)

17.7.5 Payment Arrangements and Credit Allowance

A. Deposits

See Section 2.4.2 of this price list.

B. Cancellation for Cause

The Telephone Company shall be authorized to discontinue service upon notice from any official charged with the enforcement of the law stating that such service is being used as an instrumentality to violate the law.

C. Minimum and Fractional Rates and Charges

(1) The minimum service period is one month, except when the cost of special construction is such as to necessitate a longer contract period.

(2) When rates are on a "per month" basis, the minimum charges will be for one month. If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the service components are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

(3) In applying a rate involving a fraction of a cent, the fraction is carried through the entire computation of the charge for the service. When the charge so computed includes a fraction of a cent, a fraction of less than one-half cent is disregarded, and a fraction of one-half cent or more is treated as one cent.

D. Change in Service Arrangement

The normal nonrecurring charge per channel applies when changing from one type of Private Line Service to another type of Private Line Service.

E. Suspension of Service

Upon request of the customer, service will be suspended without cancellation at any time after the minimum period of service. Service will be suspended for a period of not less than two weeks, and billing shall continue at the full rate. For the purpose of this regulation, the minimum service period shall be computed from the initial establishment of service or from the date the service was last restored from suspension.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.5 Payment Arrangements and Credit Allowance (cont’d)

F. Temporary Surrender of a Service

When, at the request of the Telephone Company, a service is temporarily surrendered by the customer for other than maintenance purposes, credit will be allowed, the amount of which will be determined in the same manner as for an allowance for interruptions.

G. Allowances for Interruptions

If the service is interrupted other than by the negligence or willful act of the customer, an allowance as provided following, at the rate for that portion of the customer's service affected by the interruption, shall be made for the time such interruption continues after the fact is reported by the customer or detected by the Telephone Company.

(1) No credit is allowed for interruption of less than 24 hours (except for interruptions pursuant to temporary surrender of service). Credit is allowed for the proportionate part of the monthly charge in multiples of one day for each 24 hours of interruption for the portion of the service rendered inoperative by reason of the interruption.

(2) Long Distance Message Telecommunications Service furnished at a customer's request when his Private Line Service is interrupted is charged for at Long Distance Message Telecommunications Service rates.

(3) For purposes of administering this regulation with respect to the determination of allowances for a fractional part of a month, every month is considered to have 30 days.

H. Restoration Priority Change

Upon receipt of certification in conformance with the Federal Communications Commission's Rules and Regulations which specify the priority system for restoration of Private Line Services, the Telephone Company will change the priority designation of a Private Line Service. The Restoration Priority Change Charge applies when the customer requests a change in the Restoration Priority after the service has been established or after the service has been ordered, but prior to start of service. No charge applies when the Restoration Priority certification is provided with the order to establish the service or when a Restoration Priority is discontinued.

Nonrecurring Charge

- Per Private Line Service .................................................... $21.60
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.6 Definitions

Certain terms used generally throughout this section are defined as follows:

AUTHORIZED PROTECTIVE CONNECTING MODULE – Denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures which unit is to be incorporated in a conforming answering device.

BASE RATE AREA – The portion of the exchange area in which exchange service is furnished at scheduled rates for each class of service without mileage or construction charges.

BAUD – Denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in baud is the number of signal elements per second.

BIT – A bit is the smallest unit of information in the binary system of notation.

BRIDGING – The connection of one or more channels in parallel with another channel without interrupting the continuity of the first channel.

BUILDING – “Same Building” is a structure under one roof or two or more structures on the same premises which are connected by an enclosed passageway in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no chase can conduit be considered as an enclosed passageway. The term "same building" does not include those premises connected by a covered public mall (see Premises).

CHANNEL – Denotes a portion of a Private Line Service which is a path (or paths) for electrical communication between two or more network interfaces located on customer premises or between Telephone Company offices or between a network interface located on a customer's premises and a serving office. A channel may be furnished in such a manner as the Telephone Company may elect, whether by wire, radio, or a combination thereof and whether or not by means of a single physical service component or route.

CHANNEL TERMINAL – The service components required to terminate an intraLATA interexchange channel at a serving office.

COMMUNICATIONS SYSTEMS – Denotes channels and other service components which are capable, when not connected to Private Line Services, of two-way communications between customer-provided terminal equipment or Telephone Company service components.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.6 Definitions (cont’d)

CONFORMING ANSWERING DEVICE – Denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party, if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this Paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

CUSTOMER-PROVIDED PREMISES WIRING – Premises wiring provided by a customer for use with service components furnished by the Telephone Company for Private Line Service.

CUSTOMER-PROVIDED TEST EQUIPMENT – Denotes test equipment located at the premises of the customer or user that is used by the customer or user for the detection and/or isolation of a communications service fault.

DIRECT ELECTRICAL CONNECTION – Denotes a physical connection of the electrical conductors in the communications path.

DISTRIBUTION CENTER – Indicates amplifying and bridging equipment required to connect local sections to an interexchange section of that network.

DUPLEX SERVICE – Denotes service which permits customer or users to communicate in both directions simultaneously.

EQUALIZED – Denotes a procedure which provides for the component frequencies of the material transmitted having about the same relationship at the two ends of the channel.

FOREIGN EXCHANGE SERVICE – Exchange Service furnished by means of a circuit connecting a customer’s service point to a primary serving office of another exchange.

HALF-DUPLEX SERVICE – Denotes service which permits communications alternately in either direction, or for communication in one direction only, including bidirectional simultaneous transmission of tones required solely for control purposes or quick turnaround or synchronization.

INTEREXCHANGE CHANNEL – That portion of a Private Line Service which interconnects two primary serving offices in different exchanges within the same LATA.

INTEREXCHANGE CUSTOMER(S) (IC) – Denotes any individual, partnership, association, corporation or governmental agency or any other entity which subscribes to the services offered under the Facilities for Intrastate Access Tariff to provide intrastate telecommunications services for its own use or for the use of its customers (End Users).
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.6 Definitions (cont’d)

INTEREXCHANGE SERVICE – A Private Line Service within the same LATA where the network interfaces located on customer premises are in different exchanges within the same LATA.

INTEROFFICE CHANNEL – That portion of a Private Line Service within the same LATA which interconnects interexchange channels with local channels.

INTRABUILDING NETWORK CABLE – Cable in a building that extends the outside plant distribution facilities from the building entrance to equipment rooms, cross-connection points or other distribution points.

INTRAEXCHANGE SERVICE – A Private Line Service where the network interfaces located on customer premises are wholly within an exchange.

INTRALATA – A Private Line Service where the network interfaces located on customer premises are wholly within a LATA as defined in this price list.

ISOCHRONOUS – Isochronous is transmission timing derived from the signal carrying the data. (i.e., No timing or clock lead is provided at the customer interface.)

LOCAL CHANNEL – That portion of a Private Line Service which interconnects a network interface located on a customer's premises to an interexchange channel.

MOVE – When used in connection with the application of move charges for Private Line Service, denotes a change in the physical location on different premises when made at the request of the customer, without discontinuance of service, of service components provided by the Telephone Company.

MULTILINE TERMINATING SYSTEM AREA – Denotes a premises or multi-premises within the same building or continuous property in resold or shared use arrangements for customer premises key or switching equipment.

MULTIPOINT SERVICE – Denotes a service arrangement which provides communication capability between more than two private line network interfaces within the same LATA constituting a common dedicated communications system.

NETWORK CONTROL SIGNALING – Denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications systems.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.6 Definitions (cont’d)

NETWORK CONTROL SIGNALING UNIT – Denotes the service components furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NETWORK INTERFACE – A point of minimum penetration on a customer's premises where the network service is electrically terminated. This physical interface or demarcation point is a standard registration jack or its equivalent which provides electrical isolation between the network and premises services and is defined for each type of Private Line Service. (See Demarcation Point.)

OTHER LINE CHARGE – The charge applied by another telephone company for the portion of an intraLATA interexchange service which it furnishes. The "other line" charge added to the Telephone Company's charge for the portion of the intraLATA interexchange service which it furnishes is the through charge for the entire intraLATA interexchange service furnished jointly by the Telephone Company and other telephone companies.

OTHER TELEPHONE COMPANY – See Connecting Company.

PREMISES – All portions of the same building occupied by the same customer, provided that:

The portions are not separated from each other by intervening offices, rooms or suites not occupied by the customer.

The portions of different floors are contiguous and that the portion on the upper floor is directly above the portion occupied on the lower floor. All of the buildings are located on one continuous plot of property, all of which plot is owned and/or held under lease by the same customer, and the buildings are not separated by a public vehicular thoroughfare which is governmentally owned.

PREMISES WIRING – Wiring on the customer's side of the network interface provided for use with service components furnished by the Company for Private Lien Service.

PRIMARY SERVING OFFICE – That office in a single office service area or that office of a multi-office service area which is designated by the Telephone Company as the primary serving office. A primary serving office is also a serving office. In a service area where there is not physically located a serving office, a theoretical location has been established by the Telephone Company for billing purposes.

PRIVATE LINE SERVICE – Channels and other service components (when provided by the Telephone Company) provided solely for the use of a customer or user.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.6 Definitions (cont'd)

REGISTERED – Denotes equipment which complies with and has been approved within the Registration provisions of the Federal Communications Commission's Rules and Regulations.

SERVICE AREA – An exchange.

SERVICE COMPONENTS – All the facilities and equipment of a Telephone Company, including all tangible and intangible real and personal property without limitation, and any and all means and instrumentalities in any manner owned, operated, leased, licensed, used, controlled, furnished or supplied by or in connection with the business of the Telephone Company, including any construction work in progress.

SERVICE POINT – Denotes the service components furnished by the Telephone Company at a location on a premises and connected for Private Line Service, or:

Denotes a point on a premises at which a Private Line Service is terminated where the service at that premises involves only channels furnished by the Telephone Company and the transmitting or receiving equipment, or combination transmitting and receiving equipment, is furnished by the customer.

SERVING OFFICE – The office in the service area from which a customer would normally be served for Local Exchange Telephone Service. Where the serving office is not located in the service area, a theoretical location has been established by the Telephone Company for billing purposes.

SERVING OFFICE AREA – The specific area normally served by a serving office. A serving office area may be served in several ways, namely:

- By a single unit serving office with one telephone number prefix.
- By a multiple unit serving office with multiple telephone number prefixes.
- By a theoretical serving office with switching equipment located in another exchange or serving office area. Such an area is also termed a "potential serving office area."

STATION PORT – A station port is the classification of the station interface for off-premises main stations or extension stations of a premises PBX (or similar) switching system used in reference to a loop signaling requirements on grandfathered and registered PBX systems.

STUDIO – When used in connection with Private Line Service for wired music distribution, indicates fixed premises of a customer at which personnel of the customer are present and in which audio material regularly originates or is received for closed circuit transmission to wired music service point locations. The term "studio" excludes all locations where the subject matter to be transmitted is not originated primarily for wired music distribution.

TERMINATION – When used in connection with the application of termination charges for Private Line Services, denotes the discontinuance, either at the request of the customer or by the Telephone Company under its regulations concerning cancellation for cause, of service or service components provided by the Telephone Company.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service (cont’d)

17.7.7 Connections-General

A. General Provisions

(1) Terminal equipment and communications systems may be connected at the customer's premises to Private Line Services furnished by the Telephone Company where such connections are made in accordance with applicable provisions of this price list.

(2) The term “telecommunications services,” when used in this Section, denotes Exchange Service, Long Distance Message Telecommunications Service (LDMTS).

B. Responsibility of the Customer

(1) The customer shall be responsible for the installation, operation and maintenance of customer-provided terminal equipment or communications system. No combination of Customer Premises Equipment or Communications Systems shall require a change in or alteration of service components of the Telephone Company, cause electrical hazards to Telephone Company personnel, damage to Telephone Company service components, malfunction of Telephone Company billing equipment or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Telephone Company that a Customer Premises Equipment or Communications System is causing such hazard, damage, malfunction or degradation of service, the customer shall make such change as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

(2) The customer shall be responsible for the payment of a Maintenance of Service charge as specified in Section 15.7.5 of this Price List for each repair visit to a premises of the customer or user or the premises of any other customer where the service difficulty or trouble results from the use of equipment or service components provided by the customer or user.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.7 Connections-General (cont'd)

C. Responsibility of the Telephone Company

(1) Private Line Services are not represented as adapted to the use of the customer or interexchange customer-provided terminal equipment or communications systems. Where such terminal equipment or communications systems are used with Private Line Services, the responsibility of the Telephone Company shall be limited to the furnishing of service components suitable for Private Line Services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility, the Telephone Company shall not be responsible for:

- the through transmission of signals generated by the Customer Premises Equipment or Communications Systems or for the quality of, or defects in, such transmission, or
- the reception of signals by Customer Premises Equipment or Communications Systems or
- address signaling where such signaling is performed by customer-provided signaling equipment.

(2) The Telephone Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular line, needed to permit Customer Premises Equipment to operate in a manner compatible with the telecommunications network.

(3) The Telephone Company may make changes in its telecommunications network, service components, operations or procedures, where such action is not inconsistent with the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with the telecommunications network, or require modification or alteration of such Customer Premises Equipment or Communications Systems, or otherwise materially affect its use or performance, the customer or interexchange customer will be given adequate notice in writing to allow the customer an opportunity to maintain uninterrupted service.
17.7 IntraLATA Private Line Service

17.7.7 Connections-General (cont’d)

D. Violation of Regulations

When any customer or interexchange Customer Premises Equipment or Communications System is used with Private Line Services in violation of any of the provisions in this Section, the Telephone Company will take such immediate action as necessary for the protection of the telecommunications network and Telephone Company employees and will promptly notify the customer of the violation. The customer shall take such steps as are necessary to discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days following the receipt of written notice from the Company that such use has ceased or that the violation has been corrected. Failure to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer’s service until such time as there is compliance with provisions of this price list.

E. Connection of Service Components Furnished by the Customer Which Involve Hazardous or Inaccessible Locations

Service Components furnished by the customer which involve hazardous or inaccessible locations may be connected with Private Line Service furnished by the Telephone Company. Such service components furnished by the customer must comply with the minimum protection criteria contained in 17.7.8.E. following.

17.7.8 Connections of Customer Premises Equipment and Communications Systems

A. General

(1) Connecting arrangements are not required and minimum protection criteria are not applicable where Customer Premises Equipment or Communications Systems are connected with the following channels when such channels are used for the types of transmission specified herein due to the nature of the service provided and/or the type of channels and equipment used:

- Series 100
- Series 200
- Series 400
- Channels for Program Transmission in Connection with Loudspeaker and Sound Recording
- Video Channels (Provided via Special Assembly Request for Closed Circuit TV)

(2) When the Customer Premises Equipment or Communications System is connected with Private Line Service furnished by the Telephone Company and such Private Line Service is not arranged for connection to telecommunications services, such connections shall be made to a network interface provided by the Telephone Company.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems

A. General (cont’d)

(3) When the Customer Premises Equipment or Communications System is connected with Private Line Service furnished by the Telephone Company and such Private Line Service is arranged for connection to telecommunications services:

(a) Except as otherwise specified in 17.7.8.D.(1)(d) following, such connections shall be made through a connecting arrangement as provided 17.7.8, and

(b) The connection shall be such that the functions of the network control signaling (except customer-provided tone-type address signaling through a Telephone Company-provided connecting arrangement) are performed by service components furnished by the Telephone Company.

(4) Customer Premises Equipment or Communications Systems connected pursuant to 17.7.8.A.(2) or (3) preceding, must comply with the minimum protection criteria specified in 17.7.8.E. following.

B. Data Terminal Equipment

(1) Direct Electric Connection

(a) Customer-provided data terminal equipment which involves direct electrical connection to service components furnished for Private Line Service by the Telephone Company may be used with such service components for such purpose under the conditions set forth below:

1. The customer shall be responsible for ordering and specifying the type channel and the channel conditioning for operation with data processing equipment provided by the customer. The undertaking of the Telephone Company is to furnish the type channel and channel conditioning as ordered and specified by the customer.

2. Except as otherwise specified in 3. following, when the connection of customer-provided data terminal equipment requires the use of data sets, the data sets will be provided by the customer. With the customer providing his own data set(s) on a given Private Line Service, it shall be the responsibility of the customer to ensure the continuing compatibility of such data set(s) with the service components furnished by the Telephone Company.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems

B. Data Terminal Equipment

(1) Direct Electric Connection

(a) Customer-provided data terminal equipment (cont’d)

3. To protect the telecommunications network, the connection of customer-provided data terminal equipment to Private Line Service provided by the Telephone Company, when such Private Line Service is arranged for connection to telecommunications services, shall be through a connecting arrangement as described below:

DATAPHONE Data Sets - With the customer providing data terminal equipment and the DATAPHONE Data Set, the Telephone Company will provide equipment to perform the function of:

- Conditioning the data signals generated by the customer-provided equipment to signals suitable for transmission by means of Telephone Company service components.

- Conditioning signals transmitted by means of Telephone Company service components to data signals suitable for reception by customer-provided equipment, and

- Network control signaling when required in accordance with Section 17.7.8.A. preceding, and 17.7.8.E. following.

Data Access Arrangement - With the customer providing and using data terminal equipment through a data access arrangement, the customer shall furnish the equipment which performs the functions of data signal conditioning referred to above, and the Telephone Company shall furnish the data access arrangement for use with the network control signaling unit.

4. With the data access arrangement being furnished with Customer Premises Equipment and such premises equipment is used for both voice and data communications, the data access arrangement will be used to connect the Customer Premises Equipment for voice communication.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems (cont’d)

C. Voice Terminal Equipment

(1) Customer-provided voice terminal equipment may be connected at the customer's premises to Private Line Service in accordance with the following when such Private Line Service is arranged as provided in 17.7.8.A.(3) preceding.

(a) The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the Telephone Company.

(b) With the data access arrangement being furnished in connection with Customer Premises Equipment and such premises equipment is used for both voice and data communication, the data access arrangement will be used to connect the Customer Premises Equipment for voice communication.

D. Communications Systems

(1) Customer-provided communications systems may be connected to Private Line Service in accordance with this paragraph. These communications systems (including channels derived from such systems) not exceeding voice grade may be connected at the customer's premises where the customer has a regular and continuing requirement for the origination or termination of communications over the customer-provided communications systems provided that:

(a) The normal mode of operation of the customer provided communications systems shall be to provide communications originating or terminating at the premises on which the connection is made.

(b) The connection shall be made through switching equipment provided by the customer.

(c) The connection shall be to channels of voice grade or less or to channels created therefrom in accordance with the provision of 17.7.8.F. following.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems

D. Communications Systems

(1) Customer-provided communications systems may … (cont’d)

(d) When the Private Line Service is arranged as provided in 17.7.8.A.(3) preceding, the connection is made through:

A connecting arrangement provided by the Telephone Company, or

Customer provided connecting equipment or system which meets the minimum protection criteria as set forth in 17.7.8.E. following.

(e) When customer-provided communications systems are connected to Private Line Services that are arranged as provided in 17.7.8.A.(3) preceding, and the connection is through a Telephone Company-provided connecting arrangement, no further action is required. However, when a customer elects to connect a communications system to Private Line Service and the equipment, system or protective circuitry through which the connection is made does not provide protection for signal power control, the customer must comply with the following:

The customer-provided communications system must be installed, operated and maintained so that the signal power (within the frequency range of 200-4000 Hertz) at the Private Line Service network interface continuously complies with the Federal Communications Commission's Rules and Regulations.

E. Minimum Protection Criteria for Electrical Connection

(1) Since Private Line Services utilize Telephone Company channels and service components in common with other services, it is necessary in order to prevent excessive noise and cross talk that the power of the signal applied to the Telephone Company Private Line Service is individually engineered. A single-valued limit for all applications cannot be specified. Therefore, the power of the signal in the band above 300 Hertz which may be applied by the customer-provided equipment to the network interface will be specified by the Telephone Company for each application to be consistent with the signal power allowed on the telecommunications network.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems

E. Minimum Protection Criteria for Electrical Connection (cont’d)

(2) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the Telephone Company network interface located on the customer's premises meet the following limits:

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18dB below the power of the signal as specified in Section B.7.e.1) above.

(b) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16dB below one milliwatt.

(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24dB below one milliwatt.

(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36dB below one milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50dB below one milliwatt.

(3) Where there is connection to telecommunications services to prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Telephone Company network interface located on the customer's premises at no time has energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems

E. Minimum Protection Criteria for Electrical Connection (cont’d)

(4) With Customer Premises Equipment being utilized, signals having components in the frequency spectrum below 300 Hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the network interface shall not exceed the limits indicated below:

- (a) The maximum rms (root-mean-square) value, including dc and ac components of the current per conductor will be specified by the Telephone Company, but in no case will the specified value exceed 0.35 ampere.

- (b) The magnitude of the peak of the conductor to ground voltage shall not exceed 70 volts.

- (c) The conductor-to-conductor voltage shall be such that the conductor-to-ground voltage limit in b) above, is not exceeded. If the signal source is not grounded, the voltage limit in b) above, applies to the conductor-to-conductor voltage.

- (d) The total weighted rms voltage within the band from 50 Hertz to 300 Hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products of the weighting factors for the individual frequency components times the square of the rms voltage of the individual frequency components. The weighting factors are as indicated below:

  for frequencies between  
  weighting factor

  50 Hertz and 100 Hertz  
  f2/104

  100 Hertz and 300 Hertz  
  f3.3/106.6

where f is the numerical value of the frequency, in Hertz, of the frequency component being weighted.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.8 Connections of Customer Premises Equipment and Communications Systems (cont’d)

F. Channel Derivation Devices

Customer-provided channel derivation devices which are used to create additional channel in accordance with the following may be connected to Private Line Services:

(1) Subject to the normal transmission characteristics of the Private Line Service ordered, the customer may create additional channels from the service ordered through the use of channel derivation equipment located at his premises. Channel derivation equipment can be used with any service.

(2) The Telephone Company makes no representation as to: the suitability of the channels it provides for such subdivision into additional channels by derivation equipment or the suitability of the resultant derived channels for any communications purpose.

17.7.9 Connection of Services Furnished by the Telephone Company to Different Customers

A. Connection

A Private Line Service furnished to a customer may be connected:

- With a Private Line Service furnished to a branch or agency of the United States Government for the purposes specified under 1) and 2) following, provided such connection is authorized by the branch or agency to whose service the connection is made and connections are made by means of connecting or switching arrangements furnished by the Telephone Company, or

- With a Private Line Service, Long Distance Message Telecommunications Service, Local Exchange Service access line furnished to a different customer.

- When connections involve (1) channels for program transmission in connection with loudspeaker and sound recording (2) channels of voice grade or less when these are furnished for data transmission to one customer with connection to channels created by another customer or (3) teletypewriter private lines furnished to the U.S. Army, which may be connected to Associated Press and United Press and United Press International private lines for teletypewriter transmission, used in establishing an Emergency Action Notification System.

Connections, as specified above, will be provided only when the same types of channels are connected and the same forms of electrical communication are used over the connected channels.

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17.7.9  Connection of Services Furnished by the Telephone Company to Different Customers

A.  Connection (cont’d)

(1)  Where the private line service is furnished to the Government for teletypewriter transmission for the collection and dissemination of (a) weather information (b) miscellaneous airways information pertaining to the supervision of the flight of aircraft along the civil airways, or (c) agricultural and farm market information, connection may be made as follows:

- Receiving-Only Service - for reception to weather and miscellaneous airways information and agricultural and farm market information transmitted over the Government service to which it is connected.

- Sending and Receiving Service - for transmission of flight plans to and acknowledgment of such plans from the Government service to which connection is authorized.

(2)  Where the private line utilizes a voice grade data channel and is furnished to the Government for data transmission for the collection and dissemination of weather information and for the collection and dissemination of data relating to national defense, connection may be made for such purposes.

(3)  Series 600 channels may be used only by the customer, except that emergency and defense warning announcements may be made by authorized civil defense office via Series 600 local channels, interoffice channels, interexchange channels and channel terminals between the civil defense office and the customer's studio.

(4)  Channels of voice grade or less furnished by the Telephone Company to one customer may be connected to channels created by another customer from a channel in accordance with 17.7.8.F. preceding; channels have been created by the other customer.

(5)  Private lines for teletypewriter transmission furnished to the U.S. Army may be connected to private lines for teletypewriter transmission to the Associated Press and United Press International for the purpose of establishing an Emergency Action Notification System provided that said customers agree to such connections. Connections will be made by means of service components provided by the Telephone Company.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.10 Connections of Services Furnished by the Telephone Company with Services of Interexchange Customers

The connection of Private Line Services and service components furnished by the Telephone Company with services of an interexchange customer(s) shall be in accordance with the rules and regulations found in the Northern Alabama Access Tariff or the Southern Alabama Intrastate Access Tariffs and in this price list.

17.7.11 Connection of Services Furnished by the Telephone Company to the Same Customer

A Private Line Service furnished by the Telephone Company may be connected to another private line furnished by the Telephone Company or by the Telephone Company and its interexchange customers or to another service provided by the Telephone Company as specified following:

A. General

A Private Line Service may be connected to another private line if the forms of electrical communication for which they are being used are the same. These private lines may be connected at the premises of the customer, with a common service point on both private lines.

All connections will be made through connecting arrangements furnished in connection with channel switching arrangements provided by the Telephone Company or through switching equipment provided by the customer, except for the following:

B. Channels

Channels created by the customer in accordance with the provisions of 17.7.8.F. preceding, may be connected at the customer's premises:

To channels of voice grade or less and furnished by the Telephone Company, and the channels created therefrom as authorized in 17.7.8.F. preceding.

The connection of channels specified above is subject to the regulations contained in this price list.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.11 Connection of Services Furnished by the Telephone Company to the Same Customer (cont’d)

C. Use

A voice grade Private Line Service for voice communication or other types of voice grade channels, when used alternately for voice transmission and when in the voice mode, may be connected at a PBX or other switching or connecting arrangements to Long Distance Message Telecommunications Service, Local Exchange Service access lines to form a through connection over the private and exchange lines where service component conditions permit. It is not contemplated that more than one such type of connection will be established simultaneously, and transmission is not represented as adapted to such connections.

When a two-point Private Line Service or a multipoint Private Line Service arranged for service solely between two points utilizing the above type channels is used for transmission of data, through connections over the private and exchange lines may also be established as described above.

D. Sub Voice Grade Connection

Channels of less than voice grade may be connected at the customer's premises to Long Distance Message Telecommunications Service, Local Exchange Service access lines through switching equipment provided by the customer or through Telephone Company service components. The connection shall be through a data set or a data access arrangement and shall be such that the function of network control signaling is performed by service components furnished, installed and maintained by the Telephone Company.

17.7.12 Connections of Customer-Provided Test Equipment

Customer-provided test equipment may be connected to those Private Line Services specified in 17.7.8.A.(2), (3) and (4) preceding, at the premises of the customer either a) directly at the Private Line Service interface or b) through other equipment, provided that the minimum protection criteria specified in 17.7.8.E. preceding, is continually met at the Private Line Service interface.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service (cont’d)

17.7.13 Special Taxes, Fees and Charges

A. General

(1) There shall be added to the customer's bill or charge as a part of the rate for service, a surcharge, equal to the pro rata share of any franchise, occupation, business, license, excise, privilege, or other similar tax, fee or charge (hereafter called "tax") now or hereafter imposed upon the Telephone Company by any taxing body or authority, whether by statute, ordinance, law or otherwise, and whether presently due or to hereafter become due.

(2) On and after the effective date thereof, any subsequent increase, decrease, imposition or determination of liability for such taxes, fees or charges, as described above, shall be applied in the manner provided below, to the customer's bill or charge on each individual billing date.

(3) When such tax or taxes are imposed in terms of a flat sum payment of money, the surcharge applicable to each customer's bill or charge, as the prorate share of such taxes described above, shall be determined by relating the flat sum payment to the total local exchange revenues within the jurisdiction of the taxing body; the fraction so described shall be converted to a percentage; the local exchange rate shall be increased by that percentage and applied to the customer's bill or charge so that the amount added, when accumulated from all customers residing in the geographic jurisdiction of the body, will equal the amount of the flat sum payment.

(4) When such tax or taxes are imposed in terms of a percentage of revenues or gross receipts, the surcharge applicable to each customer's bill or charge as the pro rata share of such taxes described above shall be determined by dividing the tax expressed as a percentage by 100 percent minus the tax expressed as a percentage and multiplying the decimal thus obtained by the customer's charges to which such tax applies.

\[
\frac{\text{Tax\%} \times \text{Taxable Charges}}{100\%-\text{Tax\%}}
\]

(5) The Price List charge constituting the amount of the surcharge provided for herein shall be stated separately on each customer's bill.

(6) Where more than one tax, fee or charge is imposed by a taxing body or authority, the total of such surcharge applicable to a customer may be billed to the customer as a single amount.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service (cont’d)

17.7.14 Method of Applying Rates

A. General

The method of applying rates for intraLATA interexchange Private Line Service involving two-point and multipoint service for Series 100, Series 200, Series 300, and Series 400 are determined as follows:

(1) Local Channel

- Two-Point: A local channel charge shall apply for the first channel termination, per service, involved on a customer premises. The following have only one local channel: 414B, 414C, 415, 417A, 417B, and 432.

- Multipoint: In addition to applicable Private Line Service Charges, a bridging charge, per channel bridged, applies when three or more voice grade channels connect at the same location. Bridging charges do not apply to Foreign Exchange and Types 312, 415, 417A, 417B, and 432.

(2) IntraLATA Interoffice Channel

- Two-Point Interexchange: When the network interface of an intraLATA interexchange Private Line Service is located in an area served by a serving office that is not also the primary serving office, interoffice mileage charges apply. Charges are based on the V-H distance between the primary serving office and serving office.

- Multipoint: Each channel connecting primary serving offices is considered a separate channel for which mileage is independently computed. Mileage will be charged in a manner that results in the lowest possible total interexchange channel charges unless the customer requests special routing. Bridging charges per channel bridged apply when three or more voice grade channels connect at the same location. Bridging charges do not apply to Foreign Exchange and Types 312, 415, 417A, 417B, and 432.

(3) Channel Terminals

Channel terminal charges apply at each termination of an intraLATA interexchange channel.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.14 Method of Applying Rates

A. General (cont’d)

(4) IntraLATA Interexchange Channel

When the network interfaces of a Private Line Service are located in different exchanges all within the same LATA, interexchange mileage charges apply.

Each exchange has one primary serving office. Charges are based on the V-H distance between primary serving offices.

Interexchange mileage between a Telephone Company primary serving office and a point of connection with the service components of another telephone company where "other line" charges apply shall be the maximum V-H distance between the primary serving office.

B. Exceptions

In those cases where one customer premises involved in an intraLATA interexchange Private Line Service is located in a different Local Exchange Telephone Company's operating territory than the other premises location(s) associated with the service, the method of applying rates will be as follows:

(1) The service components for that portion of the intraLATA interexchange Private Line Service located wholly within each exchange, will be rated pursuant to that Local Exchange Telephone Company's price list or tariff.

(2) The rate for the applicable intraLATA interexchange per mile mileage will be the rate in each Local Exchange Telephone Company's price list or tariff. Each Local Exchange Telephone Company's charge for the per mile mileage element is based on the route mile ownership ratio multiplied by the Local Exchange Telephone Company's per mile rate for the airline (V-H) mileage between the primary serving office of each Local Exchange Telephone Company.

C. Bridging

Bridging charges per channel bridged apply when three or more voice grade channels connect at the same location. Bridging charges do not apply to Foreign Exchange and Types 312, 415, 417A, 417B, and 423.

D. Nonrecurring Charges

A charge applies per point of termination installed or moved as provided in 17.7.17 following. Those services with one local channel shall be billed as provided in 17.7.17 following. Private Line Nonrecurring Charges for Local Channel Type 415 do not apply for inside moves within the same building on the same premises.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.14 Method of Applying Rates (cont'd)

E. Special Routing of Channels

The Private Line Services furnished under this price list are provided over such routes as the Telephone Company may elect.

Special routing is involved where, in order to comply with requirements specified by the customer, the Telephone Company furnishes the Private Line Service via serving offices and/or primary serving offices other than those through which the service would normally be routed.

Each channel connecting serving offices and/or primary serving offices is considered a separate channel for which charges are independently computed as provided in 17.7.17 through 17.7.20 following.

Special Routing will be provided only where suitable service components are available.

F. Determination of V-H Mileages

(1) Obtain the "V" and "H" coordinates for each primary serving office or serving office.

(2) Obtain the difference between the "V" coordinates of the two primary serving offices or serving offices. Obtain the difference between the "H" coordinates.

   NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

(3) Square each difference obtained in 2) above.

(4) Add the squares of the "V" differences and the "H" differences obtained in 3) above.

(5) Divide the sum of the squares obtained in 4) above by 10.

(6) Obtain the square root of the result obtained in 5) above. This is the rate distance in miles (fractional miles being considered as full miles).
PRIVATE LINE SERVICE

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17.7.15 Customer Options

The customer is responsible for the selection of the service, i.e., type of circuit signaling options, jacks and terminating interfaces required to meet his needs. The customer premises equipment, station apparatus and premises wiring must be compatible with the service provided by the Telephone Company. The Telephone Company has overall responsibility for the Private Line Service (up to the demarcation point or the customer premises at which the interface appears), including the selection of all local channels.

17.7.16 Exchange Rates

Exchange rates, rules and regulations apply for the exchange portion of the total service when Private Line Services are used in connection with Exchange Services or are connected to Exchange Services.

17.7.17 DS1 Service

A. General

(1) DS1 service is furnished for Private Line IntraLATA communications by the Company.

(2) DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.

(3) DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.

(4) To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.

(5) Unless specified following, the regulations for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.

(6) The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service (cont’d)

B. Regulations

(1) DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.

(2) DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, or 36 months, under conditions specified in this price list.

(3) The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.

(4) A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer’s or authorized user’s premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.

(5) The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as either:

(a) a customer premises to customer premises channel via the Company’s Serving Wire Center (SWC) and/or through remote SWC’s; or

(b) a customer premises to the Serving Wire Center - and/or to remote SWC’s - partial channel (link); or

(c) a Central Office to Central Office (interoffice) partial channel (link); or

(d) between SWC’s of this Company and a central office of a connecting company within the LATA.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service (cont’d)

C. Definitions

CHANNEL SERVICE UNIT – equipment provided by the Customer to terminate a
digital facility on the customer’s or user’s premises.

CHANNELIZATION – an optional channel service package to activate voice and data
facilities.

DIGITAL LOCAL CHANNEL – a path for DS1 service furnished from the demarcation
point on the customer's premises to their Serving Wire Center (“SWC”).

DS1 – a channel service expressed in its digitally encoded data bit rate in accordance
with the North American hierarchy of digital signal levels. It has a 1.544 Mbps
transmission data rate, and provides for the two-way simultaneous transmission of
isochronous timed, Bipolar Return-to-Zero (BRTZ) bit stream format, except where
intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS)
format. Unframed signal formats are not permitted or compatible with Company
equipment.

INTEROFFICE CHANNEL – a path (or paths) for digital transmission between
Company SWC within the LATA, or between Company SWCs and other ILEC serving
wire centers within the LATA. An interoffice channel may be furnished in such a manner
as the Company may elect.

SUPERFRAME FORMAT (SF) AND EXTENDED SUPERFRAME FORMAT (EFT) –
provides Clear Channel Capability.

D. Application of Rates

(1) Digital Local Channels furnished between a Serving Wire Center and the
customer’s premises will be charged at rates set forth for Digital Local Channels
under Rates and Charges.

(2) Interoffice Channels furnished between Central Offices will be charged at rates
based on airline distance between the Central Offices.

(3) DS1 service is available on a month-to-month basis or under variable rate periods
with rates based on lengths of 24-28 months, 49-72 months or 73-96 months.

(4) A Termination Liability Charge is applicable at the date of termination. The
applicable charge is dependent on the contract period subscribed to and will be
equal to the number of months remaining in the contract times the monthly rate
provided under the contract.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service (cont’d)

E. Responsibility of the Company

(1) The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer's premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this price list.

(2) The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to the maintenance and operation in a manner proper for such digital service. The company shall not be liable for:

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or

- the reception of signals by such equipment or systems, or

- the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

(3) The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

(4) The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service (cont’d)

F. Responsibility of the Customer

(1) The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.

(2) The operating characteristics of the customer’s premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company’s facilities or otherwise injure the public in its use of the Company’s services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

(3) The customer’s responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

(4) The customer shall be responsible for payment of a Trouble Determination Charge as set forth in this price list for visits by the Company to the premises of the customer where the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service (cont'd)

G. Rates and Charges

(1) DS1 Local Channel - furnished between a Serving Wire Center and the customer's premises. Rates are based on the airline distance between the Serving Wire Center and the customer's premises.

<table>
<thead>
<tr>
<th>Per DS1 Local Channel</th>
<th>Nonrecurring Charge</th>
<th>Month-to-Month</th>
<th>24-48 Months</th>
<th>49-72 Months</th>
<th>73-96 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>First 1/2 mile</td>
<td>$300.00</td>
<td>$105.00</td>
<td>$90.00</td>
<td>$90.00</td>
<td>$90.00</td>
</tr>
<tr>
<td>Each add'l 1/2 mile or fraction thereof</td>
<td>0.00</td>
<td>39.00</td>
<td>35.00</td>
<td>33.00</td>
<td>31.00</td>
</tr>
</tbody>
</table>

(2) Interoffice Channels - furnished between Central Offices. Rates are based on the airline distance between Central Offices.

<table>
<thead>
<tr>
<th>Per Interoffice Channel</th>
<th>Nonrecurring Charge</th>
<th>Month-to-Month</th>
<th>12 Months</th>
<th>24 Months</th>
<th>36 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed Monthly Rate</td>
<td>$310.00</td>
<td>$75.00</td>
<td>$65.00</td>
<td>$60.00</td>
<td>$55.00</td>
</tr>
<tr>
<td>Each airline mile, or fraction thereof</td>
<td>0.00</td>
<td>21.00</td>
<td>16.00</td>
<td>14.00</td>
<td>12.00</td>
</tr>
</tbody>
</table>

(3) Clear Channel Capability - furnished on a per DS1 service channel basis.

<table>
<thead>
<tr>
<th>Per DS1 Service Channel optioned as:</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Superframe Format (SF)</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td></td>
<td>$600.00</td>
<td></td>
</tr>
<tr>
<td>Extended Superframe Format (ESF)</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td></td>
<td>600.00</td>
<td></td>
</tr>
</tbody>
</table>
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service

G. Rates and Charges (cont’d)

(4) Move Charge

A move charge, per DS1 service channel, applies for each DS1 Local Channel moved to a new location in the same building. This move charge is equal to the DS1 Local Loop Channel Nonrecurring Charge, Service Change Charge - Inside Moves, plus Premise Visit Charges.

A move charge, per DS1 service channel, applies for each DS1 service moved to a new location in the Company territory within the same state. This move charge is equal to the sum of all nonrecurring charges applicable to a new DS1 service channel installation at the new location.

(5) Service Connection Charges

(a) Service Establishment Charges are applicable, for each DS1 service channel ordered, for receiving and recording information and/or for taking action in connection with a customer’s request, and processing the necessary data. These charges include engineering design, common centralized testing, and coordination.

(b) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer’s Inside Move or transfer of service responsibility request, for processing the necessary data on an existing DS1 service channel. A Service Change Charge is applicable for each DS1 service channel associated with the customer request (in lieu of a Service Establishment Charge).

(c) Premises Visit Charges are applicable, per DS1 Local Channel, for the termination of a channel at a customer’s premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

(d) Connection charges are applicable for the connection and testing of DS1 Local Channels and/or Interoffice Channels. These charges applied are those nonrecurring charges contained in 17.7.17.G.(1) and (2) preceding.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.17 DS1 Service

G. Rates and Charges

(5) Service Connection Charges (cont’d)

(e) Charges for DS1 Service

<table>
<thead>
<tr>
<th>Per DS1 Service Channel</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Establishment Charge</td>
<td>$575.00</td>
</tr>
<tr>
<td>Service Change Charge</td>
<td></td>
</tr>
<tr>
<td>• For Inside Moves, each</td>
<td>350.00</td>
</tr>
<tr>
<td>• Per Transfer of Responsibility, each</td>
<td>350.00</td>
</tr>
<tr>
<td>Premises Visit Charge, per DS1 Local Channel or for an inside move (^{[1]})</td>
<td>45.00</td>
</tr>
</tbody>
</table>

\(^{[1]}\) This charge is applicable to additional stations installed subsequent in a building.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.18 Digital Data Channels [1]

A. Rates and Charges

(1) Digital Data Channel

- furnished between a Serving Wire Center and the customer’s premises

<table>
<thead>
<tr>
<th>Per Local Channel</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>First</td>
<td>Add’l</td>
</tr>
<tr>
<td>2.4, 4.8 and 9.6 Kpbs</td>
<td>$385.00</td>
<td>$245.00</td>
</tr>
<tr>
<td>19.2 Kbps</td>
<td>385.00</td>
<td>245.00</td>
</tr>
<tr>
<td>56.0 Kbps</td>
<td>430.00</td>
<td>285.00</td>
</tr>
<tr>
<td>64.0 Kbps</td>
<td>470.00</td>
<td>325.00</td>
</tr>
</tbody>
</table>

(2) Node Channel Termination

- required at the Company’s Node Central Office

<table>
<thead>
<tr>
<th>Per Local Channel</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>First</td>
<td>Add’l</td>
</tr>
<tr>
<td>2.4, 4.8 and 9.6 Kpbs</td>
<td>$29.00</td>
<td>$26.00</td>
</tr>
<tr>
<td>19.2 Kbps</td>
<td>29.00</td>
<td>26.00</td>
</tr>
<tr>
<td>56.0 Kbps</td>
<td>29.00</td>
<td>26.00</td>
</tr>
<tr>
<td>64.0 Kbps</td>
<td>29.00</td>
<td>26.00</td>
</tr>
</tbody>
</table>

[1] Effective June 1, 2020 Dedicated Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.18 Digital Data Channels [1]

A. Rates and Charges (cont'd)

(3) Digital Interoffice Channel

- furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel.

A fixed rate and a rate per mile apply to each band for each Digital Interoffice Channel provided.

<table>
<thead>
<tr>
<th>Each Interoffice Channel</th>
<th>Nonrecurring Charge</th>
<th>Month-to-Month</th>
<th>24-48 Months</th>
<th>49-60 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 – 8 Miles</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Fixed Rate</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2.4, 4.8, 9.6 and 19.2 Kpbs</td>
<td>$67.00</td>
<td>$24.00</td>
<td>$19.50</td>
<td>$19.00</td>
</tr>
<tr>
<td>- 56 and 64 Kpbs</td>
<td>67.00</td>
<td>48.00</td>
<td>36.00</td>
<td>34.00</td>
</tr>
<tr>
<td>• Each mile or fraction thereof</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2.4, 4.8, 9.6 and 19.2 Kpbs</td>
<td>N/A</td>
<td>2.45</td>
<td>1.90</td>
<td>1.75</td>
</tr>
<tr>
<td>- 56 and 64 Kpbs</td>
<td>N/A</td>
<td>4.80</td>
<td>3.80</td>
<td>3.50</td>
</tr>
<tr>
<td>9 – 25 Miles</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Fixed Rate</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2.4, 4.8, 9.6 and 19.2 Kpbs</td>
<td>67.00</td>
<td>24.00</td>
<td>19.50</td>
<td>19.00</td>
</tr>
<tr>
<td>- 56 and 64 Kpbs</td>
<td>67.00</td>
<td>48.00</td>
<td>36.00</td>
<td>34.00</td>
</tr>
<tr>
<td>• Each mile or fraction thereof</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2.4, 4.8, 9.6 and 19.2 Kpbs</td>
<td>N/A</td>
<td>2.40</td>
<td>1.85</td>
<td>1.70</td>
</tr>
<tr>
<td>- 56 and 64 Kpbs</td>
<td>N/A</td>
<td>4.70</td>
<td>3.70</td>
<td>3.40</td>
</tr>
<tr>
<td>Over 25 Miles</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Fixed Rate</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2.4, 4.8, 9.6 and 19.2 Kpbs</td>
<td>67.00</td>
<td>24.00</td>
<td>19.50</td>
<td>19.00</td>
</tr>
<tr>
<td>- 56 and 64 Kpbs</td>
<td>67.00</td>
<td>48.00</td>
<td>36.00</td>
<td>34.00</td>
</tr>
<tr>
<td>• Each mile or fraction thereof</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2.4, 4.8, 9.6 and 19.2 Kpbs</td>
<td>N/A</td>
<td>2.30</td>
<td>1.80</td>
<td>1.65</td>
</tr>
<tr>
<td>- 56 and 64 Kpbs</td>
<td>N/A</td>
<td>4.60</td>
<td>3.60</td>
<td>3.30</td>
</tr>
</tbody>
</table>

[1] Effective June 1, 2020 Dedicated Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.18 Digital Data Channels \[^1\]

A. Rates and Charges (cont’d)

(4) Optional Features, Functions, and Charges

<table>
<thead>
<tr>
<th>Per Local Channel</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>First</td>
<td>Add’l</td>
<td>Month-to-Month</td>
<td>24-48 Months</td>
<td>49-60 Months</td>
</tr>
<tr>
<td>Multipoint Service, per local or interoffice channel bridged [^1,2,3]</td>
<td>$28.00</td>
<td>$28.00</td>
<td>$30.00</td>
<td>$24.00</td>
<td>$22.00</td>
</tr>
<tr>
<td>2.4 Kbps through 64 Kbps</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Secondary Channel Capability [^1,2,3,4]</td>
<td>140.00</td>
<td>140.00</td>
<td>18.00</td>
<td>14.00</td>
<td>13.00</td>
</tr>
<tr>
<td>Data Over Voice Channel, 9.6 Kbps [^3,5]</td>
<td>540.00</td>
<td>540.00</td>
<td>40.00</td>
<td>38.00</td>
<td>36.00</td>
</tr>
<tr>
<td>Speed Service Charge [^6]</td>
<td>300.00</td>
<td>170.00</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.

Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.

Note 3: Not available at all service locations.

Note 4: Nonrecurring charge is applicable only if Secondary Channel service is being added subsequent to the installation of basic service.

Note 5: This option may be used in lieu of a 9.6 Kbps Digital Local Channel. All other channel service rate elements apply as appropriate.

Note 6: Speed Change Charge is applicable where circuit out of service time during speed change activity is acceptable to customer.

\[^1\] Effective June 1, 2020 Dedicated Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service [1]

A. General

Channel Services provided under the provisions of this price list are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

B. Rate Categories

Following are the basic rate categories which apply to Voice Grade service.

(1) Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

(2) Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

(3) Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes (a) and (b) following.

(a) Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

(b) Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service \[1\] (cont’d)

C. Service Configurations

There are two types of service configurations which can be provided. These are described as follows:

1. Two-Point Service

   A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

2. Multipoint Service

   a. Multipoint service connects three (3) or more customer premises through a Company hub.

   b. There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

   c. Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channels or twenty (20) four-wire facility type local channels when used with customer-provided station equipment.

   d. Only certain types of service are available for multipoint applications.

D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this price list are provided over such routes as the Company may elect.

2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:

   a. Where two or more private lines must be furnished over different physical routes.

   b. Where a private line must be furnished on a route which avoids specified geographical locations.

3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

\[1\] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service \(^{[1]}\) (cont’d)

E. Service Descriptions

(1) Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service seven days per week, twenty-four hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system. The transmission characteristics and various types of services furnished are described in (2) and (3) following.

(2) Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

<table>
<thead>
<tr>
<th>Basic Parameters</th>
<th>For Speech Application</th>
<th>For Data Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Loss</td>
<td>Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.</td>
<td></td>
</tr>
<tr>
<td>DC Resistance</td>
<td>Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity</td>
<td></td>
</tr>
<tr>
<td>Frequency Error</td>
<td>Plus or Minus 5 Hz</td>
<td>Plus or Minus 5 Hz</td>
</tr>
<tr>
<td>Frequency Response</td>
<td>(Referenced to 1000 Hz loss)</td>
<td></td>
</tr>
<tr>
<td>· 300 - 3000 Hz</td>
<td>-3 dB to + 12 dB</td>
<td>-3 dB to + 12 dB</td>
</tr>
<tr>
<td>· 500 - 2500 Hz</td>
<td>-2 dB to + 8 dB</td>
<td>-2 dB to + 8 dB</td>
</tr>
</tbody>
</table>

Envelope Delay Distortion

- 800 - 2600 Hz                     Not Controlled          Less than 1750 microseconds

- C-Notched Noise (with a -13 dBm0 1000 Hz Test Signal)   Not Controlled          Noise Level 24dB below signal level

Impulse Noise                      Not Controlled          15 Counts in 15 minutes at a threshold of 6dB below a -13 dBm0 ms 1000 Hz Signal

Phase Jitter                       Not Controlled          10 degrees peak to peak

Non-Linear Distortion

- 2nd Order Distortion             Not Controlled          25 dB below signal level

- 3rd Order Distortion             Not Controlled          30 dB below signal level

\(^{[1]}\) Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service \[^{[1]}\]

E. Service Descriptions (cont’d)

(3) Transmission parameters for voice grade service are described as follows:

Voice Grade

(a) Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, or Supervisory Control Use. Multipoint service may be provided.

(b) Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

(a) Two-Wire - A Two-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.

(b) Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

(4) Telemetry/Alarm Bridging Service

(a) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.

(b) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this price list.

(c) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.

(d) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

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PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service

E. Service Descriptions

(4) Telemetry/Alarm Bridging Service (cont’d)

(e) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer’s option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.

(f) Standard multipoint bridging charges as provided in other sections of this price list are not applicable to this service except as provided in g. preceding.

(g) Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this price list.

(h) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this price list. Additionally, mid-link channel connections are required as described following.

(i) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

(j) Telemetry/Alarm Bridging Service

Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service [1]

F. Rate Regulations

(1) Types of rates and charges

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

(a) Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

(b) Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service arrangements.

1. Installation of Service

Nonrecurring charges apply for each service terminated at the customer’s premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

2. Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7  IntraLATA Private Line Service

17.7.19  Voice Grade Service  [1]

F.  Rate Regulations

(1)  Types of rates and charges

(b)  Nonrecurring Charges (cont’d)

3.  Service Rearrangements

a.  Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and set forth in this price list.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

-  Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),
-  Change of customer or customer’s premises address when the change of address is not a result of a physical relocation of equipment.
-  Change in billing data (name, address or contact name or telephone number).

[1]  Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service  [1]

F. Rate Regulations

(1) Types of rates and charges

(b) Nonrecurring Charges

3. Service Rearrangements (cont’d)

b. All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected

- for all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service [¹]

F. Rate Regulations

(1) Types of rates and charges (cont’d)

(c) Moves

1. A move involves a change in the physical location of one of the following:
   a. The point of interface at the customer premises.
   b. The customer’s premises.

2. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.
   a. Moves Within the Same Building

   When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer’s premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

   b. Move to a Different Building

   Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

[¹] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service \(^1\) \(\text{(T)}\)

G. Rates and Charges

(1) Types of rates and charges

(a) Local Channels

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice Grade, Analog Conditioned</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Two Wire</td>
<td>$42.00</td>
<td>$588.00</td>
</tr>
<tr>
<td>Four Wire</td>
<td>66.00</td>
<td>582.00</td>
</tr>
<tr>
<td>Data</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Two or Four Wire</td>
<td>$72.00</td>
<td>$432.00</td>
</tr>
</tbody>
</table>

(b) Inter-Office Channel Mileage

When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

A fixed and per mile charge applies for Voice Grade Service as set forth following:

<table>
<thead>
<tr>
<th>Service</th>
<th>Monthly Charge</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monthly Charge</td>
<td>$42.00</td>
<td>$2.70</td>
</tr>
<tr>
<td>Nonrecurring</td>
<td>$115.20</td>
<td></td>
</tr>
</tbody>
</table>

\(^{[1]}\) Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service [1] (T)

G. Rates and Charges

(1) Types of rates and charges (cont’d)

(c) Optional Features and Functions

a. Voice Grade Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

1. Voice Bridging

Per Port

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Two-Wire</td>
<td>$18.00</td>
<td>$38.40</td>
</tr>
<tr>
<td>- Four-Wire</td>
<td>$19.20</td>
<td>38.40</td>
</tr>
</tbody>
</table>

2. Data Bridging Per Port

- Four-Wire 30.00 40.80

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service

G. Rates and Charges

(1) Types of rates and charges

(c) Optional Features and Functions

a. Voice Grade Bridging (cont’d)

3. Telemetery and Alarm Bridging - Split Band, Active Bridging

- Common Equipment, per central office

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Bridging Shelf, Capacity of 48 two-wire Connections</td>
<td>$120.00</td>
</tr>
<tr>
<td>Additional bridging shelf, Capacity of 56 two-wire Connections installed Subsequent to the first Bridging shelf</td>
<td>120.00</td>
</tr>
<tr>
<td>Additional bridging shelf, Capacity of 56 two-wire Connections installed at The same time as the first Bridging shelf</td>
<td>50.00</td>
</tr>
</tbody>
</table>

- Channel connections, per channel connected

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote station channel Connection</td>
<td>$5.00</td>
</tr>
<tr>
<td>Mid-link channel connection, First channel</td>
<td>10.00</td>
</tr>
<tr>
<td>Mid-link channel connection, Subsequent channels</td>
<td>10.00</td>
</tr>
</tbody>
</table>

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service \(^{[1]}\)

G. Rates and Charges

(1) Types of rates and charges

(c) Optional Features and Functions (cont’d)

b. Signaling Arrangements

Signaling arrangements are provided at the customer’s option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

<table>
<thead>
<tr>
<th>Per Local Channel</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial</td>
<td>Subsequent</td>
</tr>
<tr>
<td>Ringdown-Manual</td>
<td>$216.00</td>
<td>$40.80</td>
</tr>
<tr>
<td>Ringdown-Automatic</td>
<td>68.40</td>
<td>18.00</td>
</tr>
<tr>
<td>E&amp;M Type</td>
<td>198.00</td>
<td>52.80</td>
</tr>
<tr>
<td>Tpe A (0-199 ohms)</td>
<td>138.00</td>
<td>48.00</td>
</tr>
<tr>
<td>Type B (200-899 ohms)</td>
<td>138.00</td>
<td>44.40</td>
</tr>
<tr>
<td>Type C (900 or more ohms)</td>
<td>138.00</td>
<td>14.40</td>
</tr>
</tbody>
</table>

(c) Conditioning (Voice Grade Services)

1. Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

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PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.19 Voice Grade Service [1]

G. Rates and Charges

1. Types of rates and charges

(c) Optional Features and Functions

c. Conditioning (Voice Grade Services) (cont’d)

2. When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

3. Conditioning, Per Local Channel

<table>
<thead>
<tr>
<th>Per Local Channel</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial</td>
<td>Subsequent</td>
</tr>
<tr>
<td>C1 Type</td>
<td>$12.00</td>
<td>$78.00</td>
</tr>
<tr>
<td>C2 Type</td>
<td>26.40</td>
<td>88.00</td>
</tr>
<tr>
<td>D1 Type</td>
<td>19.20</td>
<td>82.80</td>
</tr>
</tbody>
</table>

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service (cont'd)

17.7.20 Educational Network Service (ENS) [1]

A. General

(1) Education Network Service (ENS) provides for DS1 Transport Service and 56 Kbps Transport Service for intraLATA use by full-time public and private educational institutions which are recognized as educational institutions or are accredited by the Southern Association of Colleges and Schools and by the State of Alabama. This price list is also available for use by other institutions as set forth in 3. and 4. following. This offering is designed to assist eligible institutions in accomplishing their academic, research and administrative objectives. An eligible institution must be the primary end point and be the responsible billing party to qualify.

(2) Full-time public and private educational institutions include all kindergarten through grade twelve institutions, all two-year institutions, all four year institutions, and post graduate institutions that are either state supported, independent not for profit, sectarian not for profit, or other specialty institutions categorized as not for profit.

(3) When used for educational purposes, this offering is available to public libraries, the Alabama Super Computer Authority and the State of Alabama Telecommunications Division.

(4) School district offices which act as a collection point for their associated schools for data and video communications may purchase from this price list.

(5) The laws of the State of Alabama and the Department of Education shall determine the resolution of any dispute regarding the classification of any institution.

(6) The provisions elsewhere in this price list regarding use of this service by others shall apply to the services offered herein.

B. Regulations

(1) The following regulations will apply for DS1 Transport Service:

(a) Unless otherwise specified herein, all regulations which apply for DS1 service as provided in this price list will apply to the DS1 Transport Service.

(b) DS1 Transport Service may be furnished as links (partial channels) when connected to other Services.

(c) All appropriate rates specified in other Price List sections are in addition to the monthly rates for DS1 Transport Service specified in this price list.

[1] Effective June 1, 2020 Educational Network Services (ENS) are grandfathered when the underlying 56 Kbps Transport Service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.20 Educational Network Service (ENS) [1]

B. Regulations

(1) The following regulations will apply for DS1 Transport Service: (cont’d)

(d) DS1 Transport Service is available on a month-to-month basis or under contract payment plans. The contract payment plans are for twenty-four (24) to forty-eight (48) months and for forty-nine (49) to seventy-two (72) months.

(e) When the month-to-month option is selected for DS1 Transport service the minimum service period is twelve (12) months.

(f) A Termination Liability Charge is applicable for DS1 Transport Service at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under contract. However, Termination Liability charges will not apply for customer requests for moves of service if they retain the service.

(g) Special promotions conducted for DS1 shall not apply for DS1 Transport Service provided under this Section 17.7.20.

(2) The following regulations will apply for 56 Kbps Transport Service:

(a) Unless otherwise specified herein, all regulations which apply in other sections of this price list shall apply to the 56 Kbps Transport Service.

(b) 56 Kbps Transport Service may be furnished on a link (partial channel) basis when connected to DS1 and other services.

(c) All other appropriate rates specified in other tariff sections are in addition to the monthly rates for 56 Kbps Transport Service specified in this price list.

(d) 56 Kbps Transport Service is available on a month-to-month basis or under contract payment plans. The contract payment plans are for twenty-four (24) to forty-eight (48) months and for forty-nine (49) to sixty (60) months.

(e) When the month-to-month option is selected for 56 Kbps Transport Service, the minimum service period is one (1) month.

[1] Effective June 1, 2020 Educational Network Services (ENS) are grandfathered when the underlying 56 Kbps Transport Service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.20 Educational Network Service (ENS) [1]

B. Regulations

(2) The following regulations will apply for 56 Kbps Transport Service: (cont’d)

(f) A Termination Liability Charge is applicable at the date of termination if the customer terminates or disconnects the 56 Kbps Transport Service prior to fulfilling the period of a contract plan except as specified in 2. following. However, Termination Liability charges will not apply for customer requests for moves of service subject to provisions elsewhere in this price list. The Termination Liability Charge is determined by multiplying the contracted monthly rate times the number of months in the contract plan, less the contracted monthly rate times the number of months the service has been installed. An example is provided in 1. following.

1. A customer subscribes to 56 Kbps Transport Service using the twenty-four to forty-eight month payment plan. The actual duration of the contract plan is for thirty months. The subscriber terminates the service after twelve (12) months. The total liability charge is thirty-six (36) months times the monthly rates. The amount is then reduced to reflect the number of months the subscriber has had the service, which in this example is twelve months. Therefore, the Termination Liability Charge is calculated as follows:

Termination Liability Charge = (36 months X monthly rate) - (12 months X monthly rate)

2. A Termination Liability Charge will not be applicable at the date of termination if the customer terminates or disconnects the service prior to fulfilling the period of the contract plan for customer requested changes to a higher order of service covered under this price list or that are offered by the Company under an authorized contract payment plan.

(g) Special Promotions conducted for 56 Kbps as offered elsewhere in this price list shall not apply for 56 Kbps Transport Service provided under the Educational Network Service Price List.

(h) Customer requests for moves and/or rearrangements of 56 Kbps Transport Service after its initial installation shall incur nonrecurring charges as specified elsewhere in this price list. The appropriate nonrecurring charges for such activity shall be the nonrecurring charges specifically shown for month-to-month service regardless of whether the 56 Kbps Transport Service is provided under a month-to-month or contract payment plan.

[1] Effective June 1, 2020 Educational Network Services (ENS) are grandfathered when the underlying 56 Kbps Transport Service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.20 Educational Network Service (ENS) [1]

C. Types of Rates and Charges

(1) The two types of rates and charges are monthly rates and nonrecurring charges. They are described as follows:

(a) Monthly Rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have thirty (30) days. Monthly Rates for Educational Network Service are set forth following.

(b) Nonrecurring Charges are one-time charges that apply for a specific work activity and are set forth following. The Digital Local Channel nonrecurring charge for DS1 Transport Service includes service establishment and premise visit. Nonrecurring Charges for Educational Network Service are set forth following.

(2) Following are the basic monthly rate elements which apply for DS1 Transport Service:

(a) A Digital Local Channel provides for a communication path between a designated customer premises and the serving wire center.

(b) An Interoffice Channel denotes the path (or paths) for digital transmission between Company serving wire centers within a LATA. A fixed monthly rate and a rate per mile applies for Interoffice Channel mileage. Per mile rates are based on airline distance between central offices.

(3) Following are the basic monthly rate elements which apply for 56 Kbps Transport Service:

(a) A Digital Local Channel provides for a communication path between a designated customer premises and the serving wire center.

(b) An Interoffice Channel denotes a path for 56 Kbps Transport Service between the serving wire center and a node central office within a LATA. A fixed rate and a rate per mile apply to each Interoffice Channel provided.

(c) A Node Channel Termination is applied to each termination within the node central office. A Node Channel Termination is required for each Digital Local Channel or equivalent.

(d) Multipoint Service is required for provide 56 Kbps Transport Service between three or more Digital Local Channels or Interoffice Channels. A Multipoint Service charge applies per Channel, Local, or Interoffice, bridged.

[1] Effective June 1, 2020 Educational Network Services (ENS) are grandfathered when the underlying 56 Kbps Transport Service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
PRIVATE LINE SERVICE

17.7 IntraLATA Private Line Service

17.7.20 Educational Network Service (ENS) [1]

D. Rates and Charges

(1) DS1 Transport Service

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Month to 24</th>
<th>24 to 48</th>
<th>49 to 72</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Local Channel, each</td>
<td>$632.00</td>
<td>$140.00</td>
<td>$131.00</td>
</tr>
<tr>
<td>Interoffice Channel, fixed rate</td>
<td>335.00</td>
<td>75.00</td>
<td>65.00</td>
</tr>
<tr>
<td>Each airline mile</td>
<td>--</td>
<td>10.00</td>
<td>9.00</td>
</tr>
</tbody>
</table>

(2) 56 Kbps Transport Service

(a) Month-to-Month

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>First</th>
<th>Additional</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Local Channel, each</td>
<td>$340.00</td>
<td>$105.00</td>
<td>$70.00</td>
</tr>
<tr>
<td>Node Channel Termination, each</td>
<td>37.00</td>
<td>32.00</td>
<td>30.00</td>
</tr>
<tr>
<td>Interoffice Channel, fixed rate</td>
<td>76.00</td>
<td>--</td>
<td>40.00</td>
</tr>
<tr>
<td>Interoffice Channel, each mile or fraction</td>
<td>--</td>
<td>1.00</td>
<td>2.00</td>
</tr>
<tr>
<td>Optional feature, Multipoint Service, each</td>
<td>28.00</td>
<td>--</td>
<td>25.00</td>
</tr>
</tbody>
</table>

(b) Contract - 24 to 42 Months

| Digital Local Channel, each | $170.00 | $52.50 | $65.00 |
| Node Channel Termination, each | 18.50 | 18.00 | 28.00 |
| Interoffice Channel, fixed rate | 38.00 | -- | 36.00 |
| Interoffice Channel, each mile or fraction | -- | -- | 1.75 |
| Optional feature, Multipoint Service, each | 28.00 | -- | 24.00 |

(c) Contract - 43 to 60 Months

| Digital Local Channel, each | -- | -- | $60.00 |
| Node Channel Termination, each | -- | -- | 26.00 |
| Interoffice Channel, fixed rate | -- | -- | 34.00 |
| Interoffice Channel, each mile or fraction | -- | -- | 1.25 |
| Optional feature, Multipoint Service, each | 28.00 | -- | 22.00 |

[1] Effective June 1, 2020 Educational Network Services (ENS) are grandfathered when the underlying 56 Kbps Transport Service is grandfathered. Availability to current customers is limited to circuits in service at existing locations.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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AL 16-04 N
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.1 Application

A. This Price list is applicable to intrastate long distance message telecommunications service furnished or made available by CenturyTel, hereinafter referred to as the Company, and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of Alabama where the respective rate centers of such points also are located in said State.

18.2 General

A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.

B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in 18.4 following.

18.3 Two-Point Service

A. Service Between Land Wire Telephones

(1) Classes of Service

Service is offered on a Dial Station-to-Station, Customer Dialed Calling Card, Operator Station-to-Station, or Person-to-Person basis. Charges for messages within these classes of service are based upon the day of the week and the time of the day when the connection is established.

The following regulations and applicable rates also apply to two-point service from paystations. Applicable usage charges from paystations are dependent upon whether the call is sent-paid (coins deposited for payment) or non-sent-paid (paid for by other than coin deposit).

(a) Dial Station-to-Station

(1) Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(1) Classes of Service (Cont’d)

(a) Dial Station-to-Station (Cont’d)

(2) Dial type telephone communication denotes a call dialed and completed by the customer from a residence or business telephone without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:

- Re-establish a call which has been interrupted after the called number has been reached or,

- Reach the called telephone number where facilities are not available for customer dial completion.

- Record the originating telephone number where no automatic recording equipment is available.

- Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

(b) Operator Station-to-Station and Person-to-Person

(1) Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communications as noted above. Operator Handled Station-to-Station calls include station-to-station calls placed from a paystation.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont’d)

(1) Classes of Service (Cont’d)

   (b) Operator Station-to-Station and Person-to-Person (Cont’d)

   (2) Customer Dialed Calling Card rates apply to Station-to-Station telephone communication where the person originating the call dials and completes the call without the assistance of an operator, except that an Operator will record the Company Credit Card number, or where the Operator reaches the called telephone number where facilities are not available for dial completion.

   (3) Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant.

(2) Initial and Additional Minutes

   (a) Rates are quoted in terms of initial and additional minutes

   (1) All initial period rates for Peak and Off-Peak messages given in the rate table in (7) following are for telephone connections of one minute or any fraction thereof
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(2) Initial and Additional Minutes (Cont’d)

(a) Rates are quoted in terms of initial and additional minutes (Cont’d)

(2) All additional period rates for Peak and Off-Peak messages given in the table in (7) following are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial period.

(3) The basic rate for all classes of service is the Station-to-Station rate. Additional amounts as shown under (7)(b) following should be added to the basic rate for all Operator Station and Person classes of service.

(3) Timing of Messages

(a) The time when connection is established, as provided in (b) through (e) following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(3) Timing of Messages (Cont’d)

(a) Rates are quoted in terms of initial and additional minutes (Cont’d)

(1) In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for whole minutes in effect for that rate period.

(b) On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station or PBX system.

(c) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

(d) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.

(e) Chargeable time does not include time lost because of faults or defects in the service.

(4) Reversal of Charges (Collect Calls)

(a) Collect calls are permissible for all telephone calls except calls to which dial Station-to-Station or customer dialed calling card rates apply.

(b) The regularly established rates apply.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(5) Reserved for Future Use

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center.

(a) Rates for certain MTS calls are reduced for a customer who meets the following requirements:

(1) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.

(2) The customer uses a Text Telephone (TT) or other non-voice equipment for telecommunications.

(3) The customer makes written application to the Company for the reduced MTS rates.

(4) The customer designates to the Company one and only one telephone number associated with that customer’s service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.

(5) The reduced rates specified in (d) following apply for all calls originated from the designated telephone number.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont'd)

   (6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center (Cont’d)

      (a) Rates for certain MTS calls are reduced for a customer who meets … (Cont’d)

      (6) The customer uses the Alabama Relay Center which permits hearing and/or speech impaired customers to use a Text Telephone (TT) to exchange telephone messages with voice customers and vice versa.

   (b) Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:

      (1) The agency or business provides non-voice telecommunications equipment (TT) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.

      (2) The agency or business makes written application to the Company for the reduced MTS rates.

      (3) The reduced rates are given as a credit on a subsequent bill.

      (4) The reduced rates specified in (d) following apply for all calls placed between TT’s.

   (c) Rates for certain MTS calls are reduced for individuals equipped with TT’s for communicating with hearing or speech impaired persons under the following conditions:

      (1) The customer uses a TT or other non-voice equipment for communicating with other TT’s or non-voice equipment.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center (Cont’d)

(c) Rates for certain MTS calls are reduced for individuals … (Cont’d)

(2) The customer makes written application to the Company for reduced MTS rates.

(3) The reduced rates are given as a credit on a subsequent bill.

(4) The reduced rates specified in (d) following apply for all calls placed between TT’s.

(d) Applicable Rates

(1) Customers who have been certified to the Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use data transmitting and receiving terminals of speeds of 110 bauds or less, provided either by the Company or the customer, will be charged as follows for customer dialed direct station-to-station messages.

Peak Periods will be charged for at the Off-Peak rates.

Off-Peak Periods will be discounted an additional thirty-five percent (35%) off the standard Off-Peak rates.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont’d)

(6) Rates for Hearing or Speech Impaired Persons or users of the Alabama Relay Center (Cont’d)

(d) Applicable Rates (Cont’d)

(1) Customers who have been certified to the Company … (Cont’d)

All customers who use the Alabama Relay Center will be charged as follows:

Peak Periods will be charged for at the Off-Peak rates.

Off-Peak Periods will be discounted an additional thirty-five percent (35%) off the standard Off-Peak rates.

The Operator Assisted Service Charges for Station-to-Station Operator Assisted and Person-to-Person calls are as specified in Section 18.3a.(7)(b) following apply in addition to the charges for Station-to-Station Customer Dialed Direct rate.

No discounts apply to Operator Assisted Service Charges.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(7) Rates and Charges

(a) Sent-Paid and Non-Sent-Paid (except as noted on (b) and (c) following):

<table>
<thead>
<tr>
<th></th>
<th>Peak</th>
<th>Off-Peak</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Dialed Direct</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Station-to-Station, per</td>
<td></td>
<td></td>
</tr>
<tr>
<td>minute</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential</td>
<td>$0.23</td>
<td>$0.09</td>
</tr>
<tr>
<td>Business</td>
<td>0.17</td>
<td>0.10</td>
</tr>
</tbody>
</table>

|                          |       |          |
| Customer Dialed Calling Card |       |          |
| Station-to-Station, per  |       |          |
| minute                   |       |          |
|                          | 0.17  | 0.10     |

|                          |       |          |
| Operator Assisted Station- |       |          |
| to-Station, per minute         | 0.17  | 0.10     |

|                          |       |          |
| Operator Assisted Person- |       |          |
| to-Person, per minute       | 0.17  | 0.10     |

(b) Non-Sent-Paid Paystations

|                          |       |          |
| Customer Dialed Direct   |       |          |
| Station-to-Station, per  |       |          |
| minute                   |       |          |
|                          | 0.21  | 0.08     |

|                          |       |          |
| Customer Dialed Calling Card |       |          |
| Station-to-Station, per  |       |          |
| minute                   |       |          |
|                          | 0.16  | 0.16     |

|                          |       |          |
| Operator Assisted Station- |       |          |
| to-Station, per minute         | 0.16  | 0.16     |

|                          |       |          |
| Operator Assisted Person- |       |          |
| to-Person, per minute       | 0.16  | 0.16     |
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont'd)

A. Service Between Land Wire Telephones (Cont’d)

(7) Rates and Charges

(c) Sent-Paid Paystations

<table>
<thead>
<tr>
<th></th>
<th>1st 4 Minutes</th>
<th>Each Additional Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Dialed Direct</td>
<td>$1.00</td>
<td>$0.25</td>
</tr>
<tr>
<td>Station-to-Station</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operator Assisted Station-to-Station</td>
<td>1.00</td>
<td>0.25</td>
</tr>
<tr>
<td>Operator Assisted Person-to-Person</td>
<td>1.00</td>
<td>0.25</td>
</tr>
</tbody>
</table>
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.3 Two-Point Service (Cont’d)

A. Service Between Land Wire Telephones (Cont’d)

(7) Rate Table (Cont’d)

(b) Additional Charges

(1) The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator service (No Additional Charges apply to Sent-Paid pay Stations):

(a) Station Charge Per Call

i. Customer dialed credit card $0.95
ii. All other 2.50

(b) Person to Person

i. All calls 4.50

(c) Rate Periods

Peak and Off-Peak rates apply as follows:

<table>
<thead>
<tr>
<th>Time Applicable</th>
<th>Rates</th>
<th>From</th>
<th>To But Not Including</th>
<th>Days Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday</td>
<td>Peak</td>
<td>7:00 A.M.</td>
<td>7:00 P.M.</td>
<td>Monday through</td>
</tr>
<tr>
<td>Friday,</td>
<td>Off-Peak</td>
<td>7:00 P.M.</td>
<td>7:00 A.M.</td>
<td>Monday through</td>
</tr>
<tr>
<td>Friday</td>
<td></td>
<td>12:00 A.M.</td>
<td>11:59 P.M.</td>
<td>Saturday, Sunday and Holidays*</td>
</tr>
</tbody>
</table>

* The Off-Peak rates apply all day (12:00 A.M. to 11:59 P.M.) on the following holidays: New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.4 Conference Service

18.4.1 General

A. Long Distance Message Telephone Conference Service is that of furnishing connections between three or more land telephone numbers on one connection at the same time.

B. Service is furnished where and to the extent that facilities permit.

C. All stations on a conference connection may be so interconnected that each may communicate with all the others, or arrangements may be made whereby one station will be the transmitting station and all others receiving stations.

D. One class of service only is offered whether the call is to specified persons or specified telephones.

E. The Company, upon request, will attempt to arrange for the establishment of a conference call at a specified time.

18.4.2 Application of Charges

A. Charges

The total charge for the conference connection is the sum of the following:

(1) For the two (2) stations on the connection farthest apart, the charge is the total charge for a regular two-point Person-to-Person Long Distance MTS message between those two (2) points, as specified in 18.3.1.b.

(2) For each additional station connected, the charge is the same charge that applies for the two (2) stations on the connection farthest apart, as specified in 18.4.2.a.(1) preceding. This charge is based on chargeable time (duration) of the message as specified in 18.4.2.b., following.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.4 Conference Service (Cont’d)

18.4.2 Application of Charges (Cont’d)

B. Timing of Messages

(1) The time at the beginning of each minute of connection determines the applicable rate period. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.

(2) Chargeable time begins when connection is established between all the persons on the conference and ends when the connection is terminated at the originating station, except as provided in 18.4.2.b.(3) following.

(3) When the originating customer requests that a station or stations be added to or disconnected from a conference call on which conversation is in progress, it is considered as terminating the call and initiating a new call to the revised group of stations.

(4) Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal of Charges

Charges for conference calls may, upon request, be reversed provided the total charge will be billed against one called station and the charge is accepted at the designated station.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers

A. General

(1) For the purpose of determining airline mileages vertical and horizontal grid lines have been established across the State of Alabama. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1., expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. These rate centers and their V and H coordinates are shown in 18.5c. following. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in 18.4b. following.

(2) For long distance message telecommunications service the rate center for a point not listed in this section is the rate center for the central office to which the point is assigned for long distance telecommunications rate purposes; where the point is not assigned to a central office, the rate center is the location of the point.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont’d)

B. Determination of Airline Mileages

(1) To determine the rate distance between any two rate centers proceed as follows: (1)

(a) Obtain the "V" and "H" coordinates for each rate center.

(b) Obtain the difference between the "V" coordinates of the two (2) rate centers. Obtain the difference between the "H" coordinates.

(c) Divide each of the differences obtained in (b) by three (3), rounding each quotient to the nearer integer.

(d) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in (c) by three and repeat step (d). Repeat this process until the sum of the squares obtained in (d) is less than 1777.

(e) The number of successive divisions by three in steps (c) and (d) determines the value of "N". Multiply the final sum of the two squares obtained in step (d) by the multiplier specified in the following table for the value of "N" proceeding.

<table>
<thead>
<tr>
<th>N</th>
<th>Multiplier</th>
<th>Rate Mileage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0.9</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>8.1</td>
<td>41</td>
</tr>
<tr>
<td>3</td>
<td>72.9</td>
<td>121</td>
</tr>
<tr>
<td>4</td>
<td>656.1</td>
<td>361</td>
</tr>
<tr>
<td>5</td>
<td>5,904.9</td>
<td>1,081</td>
</tr>
<tr>
<td>6</td>
<td>53,144.1</td>
<td>3,241</td>
</tr>
</tbody>
</table>

(1) The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

B. Determination of Airline Mileages (Cont'd)

(1) To determine the rate distance between any two rate centers proceed as follows: (1)

(Cont'd)

(f) Obtain square root of product in (e) and with any resulting fraction, round up to next higher integer. This is the message rate mileage except when the mileage so obtained is less than the minimum rate mileage shown in (e) preceding, the minimum rate mileage corresponding to the "N" value is applicable.

(1) EXAMPLE:

The message rate difference is required between Birmingham, Alabama and Anniston, Alabama.

\[
\begin{array}{|c|c|c|}
\hline
\text{Rate Center} & \text{V} & \text{H} \\
\hline
\text{Birmingham} & 7518 & 2446 \\
\text{Anniston} & 7406 & 2304 \\
\hline
\end{array}
\]

(a) Birmingham 7518 2446
Anniston 7406 2304
(b) Difference 112 142
(c) Dividing each difference by three and rounding to nearer integer = 37 and 47.
(d) Squaring integers and adding.
\[
37 \times 37 = 1369 \\
47 \times 47 = 2209 \\
3578
\]
(e) Sum of integers is greater than 1777 so divide integers in (c) by three and repeat (d).
(f) Dividing integers in (c) by three and rounding = 12 and 16.
(g) Squaring integers and adding.
\[
12 \times 12 = 144 \\
16 \times 16 = 256 \\
400
\]
(h) The sum of the squared integers is less than 1778 and was obtained after two successive divisions by three, therefore "N" = 2.

(1) The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

B. Determination of Airline Mileages

(1) To determine the rate distance between any two rate centers proceed as follows: (1) (Cont'd)

(f) Obtain square root of product in (e) and with any resulting fraction, … (Cont’d)

(1) EXAMPLE: (Cont’d)

(i) Multiply final sum of squared integers by "N" = 2 factor of 8.1
    400
    x 8.1
    3240.0

(j) Square root of 3240.0 = 56 and a fraction which is rounded up to 57 miles (fractional miles being considered full miles). The 57 miles is larger than the minimum of 41 rate miles when "N" = 2 so the message rate mileage is 57 miles.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA

A. Birmingham LATA

<table>
<thead>
<tr>
<th>Rate Center</th>
<th>V</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabaster</td>
<td>7573</td>
<td>2419</td>
</tr>
<tr>
<td>Albertville</td>
<td>7323</td>
<td>2427</td>
</tr>
<tr>
<td>Alexander City</td>
<td>7553</td>
<td>2249</td>
</tr>
<tr>
<td>Aliceville</td>
<td>7707</td>
<td>2623</td>
</tr>
<tr>
<td>Anniston</td>
<td>7406</td>
<td>2304</td>
</tr>
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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA

A. Birmingham LATA (Cont'd)

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(1) To be used for Private Line Service access line extensions.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont’d)

18.5.1 List of Rate Centers by LATA (Cont’d)

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

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B. Montgomery LATA

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont’d)

18.5.1 List of Rate Centers by LATA (Cont’d)

B. Montgomery LATA (Cont’d)

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont'd)

18.5.1 List of Rate Centers by LATA (Cont'd)

B. Montgomery LATA (Cont'd)

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<td>Wetumpka</td>
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<tr>
<td>Wicksburg</td>
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</table>
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5 Airline Mileage Between Rate Centers (Cont’d)

18.5.1 List of Rate Centers by LATA (Cont’d)

B. Montgomery LATA (Cont’d)

<table>
<thead>
<tr>
<th>Rate Center</th>
<th>V</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atmore</td>
<td>8056</td>
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<tr>
<td>Bay Minette</td>
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<td>Bayou La Batre</td>
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<td>Beatrice</td>
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<td>Belle Fountaine</td>
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<td>Bon Secour</td>
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<tr>
<td>Brewton</td>
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<td>Chatom</td>
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<td>Citronelle</td>
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<td>Foley</td>
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<td>Fort Morgan</td>
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<tr>
<td>Frisco City</td>
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<tr>
<td>Fruitaile</td>
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<td>Gilbertown</td>
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<td>Gosport</td>
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<tr>
<td>Huxford</td>
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</tr>
<tr>
<td>Irvington-St. Elmo</td>
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<td>2385</td>
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</table>
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5  Airline Mileage Between Rate Centers (Cont’d)

18.5.1  List of Rate Centers by LATA (Cont’d)

C.  Mobile LATA (Cont’d)

<table>
<thead>
<tr>
<th>Rate Center</th>
<th>V</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jackson</td>
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<tr>
<td>Lillian</td>
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<tr>
<td>Loxley</td>
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<tr>
<td>Magnolia Springs</td>
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<td>McIntosh</td>
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<td>Silas</td>
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<tr>
<td>Uriah</td>
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D.  Huntsville LATA

<table>
<thead>
<tr>
<th>Rate Center</th>
<th>V</th>
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</tr>
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<tbody>
<tr>
<td>Athens</td>
<td>7285</td>
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<tr>
<td>Blountsville</td>
<td>7390</td>
<td>2467</td>
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<tr>
<td>Cherokee</td>
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<tr>
<td>Courtland</td>
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<tr>
<td>Cullman</td>
<td>7395</td>
<td>2518</td>
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<tr>
<td>Decatur</td>
<td>7324</td>
<td>2585</td>
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<tr>
<td>Florence</td>
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18.5 Airline Mileage Between Rate Centers (Cont’d)

18.5.1 List of Rate Centers by LATA (Cont’d)

D. Huntsville LATA (Cont’d)

<table>
<thead>
<tr>
<th>Rate Center</th>
<th>V</th>
<th>H</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grant</td>
<td>7277</td>
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<td>Grayson</td>
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<td>Hazel Green</td>
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<tr>
<td>Huntsville</td>
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<td>Killen</td>
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<tr>
<td>Leighton</td>
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<td>Lexington</td>
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<tr>
<td>Massey</td>
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<tr>
<td>Moulton</td>
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<tr>
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<td>New Market</td>
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<tr>
<td>Owens Cross roads</td>
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<tr>
<td>Red Bay</td>
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<tr>
<td>Rogersville</td>
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<td>Skyline</td>
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<td>Town Creek</td>
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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.5  Airline Mileage Between Rate Centers (Cont’d)

18.5.1  List of Rate Centers by LATA (Cont’d)

E.  Rate Centers located in Alabama which are part of a LATA of another state:

<table>
<thead>
<tr>
<th>Rate Center</th>
<th>V</th>
<th>H</th>
<th>LATA/State</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ardmore</td>
<td>7239</td>
<td>2601</td>
<td>Nashville, TN</td>
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<tr>
<td>Bridgeport</td>
<td>7151</td>
<td>2421</td>
<td>Chattanooga, TN</td>
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<tr>
<td>Clear Springs</td>
<td>8120</td>
<td>2237</td>
<td>Pensacola, FL</td>
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<tr>
<td>Florala</td>
<td>7956</td>
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<td>Pensacola, FL</td>
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<td>7190</td>
<td>2507</td>
<td>Nashville, TN</td>
</tr>
<tr>
<td>Fredonia</td>
<td>7486</td>
<td>2146</td>
<td>Atlanta, GA</td>
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<tr>
<td>Fruithurst</td>
<td>7357</td>
<td>2248</td>
<td>Atlanta, GA</td>
</tr>
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<td>Huguley</td>
<td>7509</td>
<td>2127</td>
<td>Atlanta, GA</td>
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<tr>
<td>Kennedy</td>
<td>7605</td>
<td>2642</td>
<td>Jackson, MS</td>
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<tr>
<td>Langdale</td>
<td>7508</td>
<td>2111</td>
<td>Atlanta, GA</td>
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<td>Melvin</td>
<td>7963</td>
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<td>Millport</td>
<td>7616</td>
<td>2656</td>
<td>Jackson, MS</td>
</tr>
<tr>
<td>Oakland</td>
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<td>Atlanta, GA</td>
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<td>Phenix City</td>
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<td>Ranburne</td>
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<td>2213</td>
<td>Atlanta, GA</td>
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<tr>
<td>Shawmut</td>
<td>7502</td>
<td>2116</td>
<td>Atlanta, GA</td>
</tr>
<tr>
<td>Stevenson</td>
<td>7176</td>
<td>2430</td>
<td>Chattanooga, TN</td>
</tr>
<tr>
<td>Veto</td>
<td>7254</td>
<td>2625</td>
<td>Nashville, TN</td>
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<tr>
<td>West Point</td>
<td>7498</td>
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</tr>
<tr>
<td>Wing</td>
<td>7976</td>
<td>2162</td>
<td>Pensacola, FL</td>
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</tbody>
</table>
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.6 Reserved for Future Use
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.6 Reserved for Future Use (Cont'd)
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.7 Reserved for Future Use
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.7  **Reserved for Future Use**
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.8 Reserved for Future Use

(C)

(D)
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.8 Reserved for Future Use (Cont’d)

18.9 Reserved for Future Use
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.9  Reserved for Future Use
18.10 Optional Calling Plans

A. Description of Service

Optional Calling Plans are specially designed toll plans applicable to intrastate subscriber-dialed station-to-station sent paid toll messages placed from the Optional Calling Plan subscriber's telephone during the service period to stations in the prescribed terminating exchange, exchange or area. All other toll messages will be billed as regular toll messages.

B. General Regulations

(1) Liability of the Telephone Company

Adjustments will not be applicable on measured rate service until the subscriber has used a minimum of one-half hour's service in a given month.

(2) Limitation of Service

(a) Optional Calling Plans will be offered to exchanges as set forth in 18.10.2 following.

(b) Offering of this service is subject to availability of facilities as determined by the Company.

(3) Use of Service

The service is furnished subject to regulations in Section S2, including those regulations which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service.

(4) Minimum Contract Period

The minimum contract period is one month, except that a longer period applies, as specified in Section S6 of this Price list, when a two-way subscriber has a foreign listing printed in the distance directory which indicates no charge applies for direct dialed calls to the subscriber's number.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.10 Optional Calling Plans (Cont'd)

18.10.1 General (Cont'd)

B. General Regulations (Cont'd)

(5) Suspension of Service

Service will be suspended for causes other than those enumerated in Section S2 preceding, only as a result of the suspension of the service with which associated.

(6) Continuity of Service

In case of connection of an Optional Calling Plan for the same customer where Optional Calling Plan service has been disconnected at the same location less than two weeks previously, charges for the service will commence one day following the disconnect date of the prior service.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.10 Optional Calling Plans (Cont'd)

18.10.2 Rates

A. Reserved for Future Use

B. County Seat Calling Service*

(1) County Seat Calling Service will be offered when associated with residence individual line service in the exchanges listed in (2) following.

(2) Monthly Charges

<table>
<thead>
<tr>
<th>Subscriber's Exchange</th>
<th>County Seat Exchange</th>
<th>24 Hours Per Day, 7 Days Per Week</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mentone</td>
<td>Fort Payne</td>
<td>$2.45</td>
</tr>
<tr>
<td>Valley Head</td>
<td>Fort Payne</td>
<td>$2.45 + $0.24</td>
</tr>
<tr>
<td>Tallassee**</td>
<td>Wetumpka</td>
<td>$2.45 + $0.24</td>
</tr>
</tbody>
</table>

18.11 Reserved for Future Use

* This service plan will be withdrawn when local exchange service is provided between the subscriber's exchange and the County Seat exchange. There is no charge for suspension of service.

** Applies to only that portion of the exchange in Elmore County.
18.12 Calling Plans-CenturyTel Discount Calling Plans

18.12.1 Reserved for Future Use
18.12.2 Reserved for Future Use
18.12.3 Reserved for Future Use
18.12.4 Reserved for Future Use
18.12.5 Reserved for Future Use
18.12.6 Reserved for Future Use
18.12.7 CenturyTel Easy Savings Plan for Residence

A. General

CenturyTel Easy Savings Plan is an optional 1+, 0+ and 0- IntraLATA Long Distance Message Telecommunications Service offered only to Residence customers in CenturyTel exchanges.

B. Regulations

This Plan provides discounts on CenturyTel Long Distance Message Telecommunications Service IntraLATA calls to exchanges within the customer's LATA. The Discounts apply when the customer meets the required monthly toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with CenturyTel Easy Savings Plan. The Plan is applicable to all Rate Periods messages:

Dial Station-to-Station
Operator Station-to-Station and
Person-to-Person

Dial Station-to-Station is that service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired telephone.

Two classes of Dial Station-to-Station service are offered as follows:

(1) Dial Station-to-Station is that station-to-station service where the person originating the call from other than a public or semipublic coin or coinless telephone dials the telephone number desired and the call is completed without the assistance of a Company operator (or placed with an operator where facilities are not available for call completion or where, for other service reasons, operator assistance in completion of the call is necessary) and the call is billed to the originating number.

Also includes Customer Dialed Calling Card calls where the person originating the call dials and completes the call without the assistance of an operator.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.7 CenturyTel Easy Savings Plan for Residence (Cont’d)

B. Regulations (Cont’d)

(2) Operator Station-to-Station and Person-to-Person is that station-to-station service other than Dial Station-to-Station service. Operator Station-to-Station and Person-to-Person is that service where the completion of the call or a request for any information or assistance for such call requires the assistance of an operator. The CenturyTel Easy Savings Plan applies to the message toll portion of the call and to the Operator Assisted Service Charges portion as specified in Section 18.3.1 of this Price list.

CenturyTel exchanges -
Local and CenturyTel Local Plan calls as specified in Sections S3.2, S3.13 and S13.14 of this Price list do not apply to the CenturyTel Easy Savings Plan.

A customer may only subscribe to one (1) CenturyTel Discount Calling Plan per main billed account at any given time.

The minimum service period for CenturyTel Easy Savings Plan is one (1) month.

The application of usage rates and timing of messages is as specified in Section 18.3.a. of this Price list.

Customers have the option to choose their preferred peak calling hours for Monday through Friday. The choices are:

5:00 a.m. to, but not including 5:00 p.m.
6:00 a.m. to, but not including 6:00 p.m.
7:00 a.m. to, but not including 7:00 p.m.
8:00 a.m. to, but not including 8:00 p.m.

Off-Peak rates shall apply for all other hours Monday through Friday, all day Saturday, Sunday and holidays as specified in Section 18.3.a (7)(c).

This option is available to new and existing CenturyTel Easy Savings Plan for residence customers and may be changed up to three (3) times per year, at no charge to the customer.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.7 CenturyTel Easy Savings Plan for Residence (Cont’d)

C. Application of Discount

The Discounts are provided to the Company's customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.

CenturyTel Easy Savings Plan Discount percentages apply to the message toll portion of the call and to the Operator Assisted Services Charges, if applicable.

These Discounts are applicable to the CenturyTel Easy Savings Plan only and do not apply to any other CenturyTel offered intraLATA plan.

These discounts will include monthly usage (including service charges and surcharges) for customer dialed direct station-to-station, customer dialed calling card station-to-station, operator assisted station-to-station, operator assisted calling card station-to-station and person-to-person calls that are carried and billed by the Company.

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, which is an agreement between CenturyTel and any certified telecommunications provider to jointly offer toll service, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offer. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction proportional to the accumulated usage charges.
18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.7 CenturyTel Easy Savings Plan for Residence (Cont’d)

D. Rates

Residential customers who subscribe to the CenturyTel Easy Savings Plan will receive the following discount percentage on all toll usage billed for the month when their monthly toll usage meets:

<table>
<thead>
<tr>
<th>Monthly Toll Usage Volume</th>
<th>Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 0.00 - $ 9.99</td>
<td>0%</td>
</tr>
<tr>
<td>10.00 - 24.99</td>
<td>10%</td>
</tr>
<tr>
<td>25.00+</td>
<td>25%</td>
</tr>
</tbody>
</table>

No Service Ordering Charges, as specified in Section S4.3 of this Price list, will apply when subscribing to this Plan.

18.12.8 CenturyTel Easy Savings Plan for Business

A. General

CenturyTel Easy Savings Plan for Business is an optional 1+, 0+ and 0- Intrastate IntraLATA Long Distance Message Telecommunications Service offered only to Business customers in CenturyTel Incorporated exchanges.

B. Regulations

This Plan provides discounts on CenturyTel Long Distance Message Telecommunications Service Intrastate IntraLATA calls to exchanges within the customer's LATA. The Discounts apply when the customer meets the required monthly toll usage dollar amount. There is no monthly rate or nonrecurring charge associated with CenturyTel Easy Savings Plan for Business. The Plan is applicable to all Rate Periods messages:

- Dial Station-to-Station
- Operator Station-to-Station and
- Person-to-Person
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont’d)

B. Regulations (Cont’d)

Dial Station-to-Station is that service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired telephone.

Two classes of Dial Station-to-Station service are offered as follows:

(1) Dial Station-to-Station is that station-to-station service where the person originating the call from other than a public or semipublic coin or coinless telephone dials the telephone number desired and the call is completed without the assistance of a Company operator (or placed with an operator where facilities are not available for call completion or where, for other service reasons, operator assistance in completion of the call is necessary) and the call is billed to the originating number.

Also includes Customer Dialed Calling Card calls where the person originating the call dials and completes the call without the assistance of an operator.

(2) Operator Station-to-Station and Person-to-Person is that station-to-station service other than Dial Station-to-Station service. Operator Station-to-Station and Person-to-Person is that service where the completion of the call or a request for any information or assistance for such call requires the assistance of an operator. The CenturyTel Easy Savings Plan for Business applies to the message toll portion of the call and to the Operator Assisted Service Charges portion as specified in Section 18.3.a. of this Price list.

CenturyTel exchanges -
Local, CenturyTel Local Calling Plans and County Seat Calling Plan calls as specified in Sections 3.2, 3.13, 13.14 and 18.10.2 respectively of this Price list do not apply to the CenturyTel Easy Savings Plan for Business.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont’d)

B. Regulations (Cont’d)

A customer may only subscribe to one (1) CenturyTel Discount Calling Plan per main billed account at any given time.

The minimum service period for CenturyTel Easy Savings Plan for Business is one (1) month.

The application of usage rates is as specified in Section 18.3.a. of this Price list. Sub-minute rating will be utilized for the timing and rating of CenturyTel Easy Savings Plan for Business messages. Sub-minute rating consists of the initial eighteen (18) seconds of the first minute rated at the appropriate initial period rate (1st Minute Rate prorated for 18 seconds) and then each increment of six (6) seconds thereafter is rated at the appropriate additional period rate. (Each Additional Minute Rate prorated for six (6) seconds). Rates shown in the following table are applicable to the CenturyTel Easy Savings Plan for Business messages.

(1) Rate table for CenturyTel Easy Savings Plan for Business messages:

<table>
<thead>
<tr>
<th>Rate Mileage</th>
<th>Initial 18 Seconds</th>
<th>Each Additional 6 Second Increment</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 10</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>11 - 16</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>17 - 22</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>23 - 30</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>31 - 40</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>41 - 55</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>56 - 70</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>71 - 85</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>86 - 100</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>101 - 124</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>125 - 148</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>149 - 196</td>
<td>.051</td>
<td>.017</td>
</tr>
<tr>
<td>197+</td>
<td>.051</td>
<td>.017</td>
</tr>
</tbody>
</table>
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont’d)

B. Regulations (Cont’d)

<table>
<thead>
<tr>
<th>Rate</th>
<th>Initial 18 Second</th>
<th>Off-Peak 6 Second Increment</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - 10</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>11 - 16</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>17 - 22</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>23 - 30</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>31 - 40</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>41 - 55</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>56 - 70</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>71 - 85</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>86 - 100</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>101 - 124</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>125 - 148</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>149 - 196</td>
<td>.030</td>
<td>.010</td>
</tr>
<tr>
<td>197+</td>
<td>.030</td>
<td>.010</td>
</tr>
</tbody>
</table>

C. Application of Discounts

The Discounts are provided to the Company’s customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use.

CenturyTel Easy Savings Plan for Business Discount percentages apply to the message toll portion of the call and to the Operator Assisted Services Charges, if applicable.

These Discounts are applicable to the CenturyTel Easy Savings Plan for Business only and do not apply to any other CenturyTel offered intraLATA plan.

These discounts will include monthly usage (including service charges and surcharges) for customer dialed direct station-to-station, customer dialed calling card station-to-station, operator assisted station-to-station, operator assisted calling card station-to-station and person-to-person calls that are carried and billed by the Company.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont’d)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont’d)

C. Application of Discounts (Cont’d)

In calculating the usage volume discount, the discount will generally be applied against the customer’s intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, which is an agreement between CenturyTel and any certified telecommunications provider to jointly offer toll service, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offer. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction proportional to the accumulated usage charges.

D. Term Periods

A customer may select a Term Period for CenturyTel Easy Savings Plan for Business. The Term Periods allow a customer to take advantage of higher discount percentages on their toll usage volumes for a one (1), two (2) or three (3) year term period.

The customer must specify the Term Period at the time the Plan is ordered.

During a Term Period, the customer may elect to convert to a new Term Period of the same or different length. Conversion to a new Term Period will be allowed without penalty if the expiration date of the new Term Period is greater than the remainder of the original Term Period.

At the expiration of a Term Period, the Company will continue to provide CenturyTel Easy Savings Plan for Business at the customer’s current Term Period for a sixty (60) day time frame (i.e., grace period). After the sixty (60) days the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same Term Period, converts to a different Term Period, or discontinue service.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans-CenturyTel Discount Calling Plans (Cont'd)

18.12.8 CenturyTel Easy Savings Plan for Business (Cont’d)

E. Early Termination Charges

In the event the CenturyTel Easy Savings Plan for Business is terminated by the business customer prior to completion of the initial 1-Year, 2-Year or 3-Year Term Period, the customer shall be liable for the Early Termination Charge. The customer shall be required to make the immediate payment of the following applicable amount:

Early Termination Charge:

- One Year Term: $100.00
- Two Year Term: 200.00
- Three Year Term: 300.00

F. Volume Discounts

Business customers who subscribe to CenturyTel Easy Savings Plan for Business will receive the following discounts on all toll usage billed for the month when their monthly toll usage meets:

<table>
<thead>
<tr>
<th>Monthly Toll Usage Volume</th>
<th>Month-to-Month Discount</th>
<th>1 Year Discount</th>
<th>2 Year Discount</th>
<th>3 Year Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 0.00 - 24.99</td>
<td>0%</td>
<td>10%</td>
<td>15%</td>
<td>20%</td>
</tr>
<tr>
<td>$ 25.00 - 99.99</td>
<td>10%</td>
<td>15%</td>
<td>20%</td>
<td>25%</td>
</tr>
<tr>
<td>$100.00 - 199.99</td>
<td>15%</td>
<td>20%</td>
<td>25%</td>
<td>30%</td>
</tr>
<tr>
<td>$200.00+</td>
<td>20%</td>
<td>25%</td>
<td>30%</td>
<td>35%</td>
</tr>
</tbody>
</table>

No Service Ordering Charges, as specified in Section 4.1.2 of this Price list, will apply when subscribing to this Plan.
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans - CenturyTel Discount Calling Plans (Cont'd)

18.12.9 CenturyTel One Easy Price Plan for Residence*

A. General

CenturyTel One Easy Price Plan for Residence offers a flat rate pricing, available twenty-four (24) hours a day, seven (70) days a week to residence customers in CenturyTel exchanges. The minimum service period for CenturyTel One Easy Price Plan is one (1) month. There is no monthly rate or nonrecurring charges associated with this Plan. Calls will be billed in sixty (60) second increments. CenturyTel One Easy Price Plan for Residence applies to direct dialed calls only. No service ordering charges, as specified in Section 4.1.2, will apply when subscribing to this Plan.

B. Rates and Charges

Per minute of use $0.10
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.12 Calling Plans - CenturyTel Discount Calling Plans (Cont'd)

18.12.10 CenturyTel Easy Savings Flat Rate Plan for Business

A. General

CenturyTel Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available twenty-four (24) hours a day, seven (7) days a week to business customers in CenturyTel exchanges. The Flat Rate Plan is offered on a month-to-month basis and with contract term options of one (1), two (2) or three (30) years. The minimum service period for CenturyTel Easy Savings Flat Rate Plan is one (1) month. There is a monthly recurring charge for the Flat Rate Plan for Business and calls will be billed in sixty (60) second increments. There is no nonrecurring charge associated with this Plan.

The Flat Rate Plan for Business applies to the following types of calls:

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
800/877/888 Toll Free
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

Operator assisted service charges, as specified in Section 18.3.a.(7)(b), will apply when appropriate.

No service ordering charges, as specified in Section S4.3, will apply when subscribing to this plan.

The customer must specify the term period at the time the Plan is ordered. During a term period, the customer may elect to convert to a new term period of the same or different length, or to another CenturyTel optional calling plan. Conversion to a new term plan or another CenturyTel optional calling plan will be allowed without a penalty if the new term period is greater than the remainder of the original term period.

In the event the Flat Rate Plan is terminated by the customer prior to completion of the initial term period, the customer will be liable for a termination liability charge. The customer will be required to pay $25.00 for each month remaining in the term period selected by the customer.

B. Rates and Charges

<table>
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<tr>
<th></th>
<th>Monthly Rate</th>
<th>Per Minute Of Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Month-to-Month</td>
<td>5.00</td>
<td>0.17</td>
</tr>
<tr>
<td>(2) One Year Term</td>
<td>5.00</td>
<td>0.16</td>
</tr>
<tr>
<td>(3) Two Year Term</td>
<td>5.00</td>
<td>0.16</td>
</tr>
<tr>
<td>(4) Three Year Term</td>
<td>5.00</td>
<td>0.15</td>
</tr>
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<thead>
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<th>Section</th>
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<td>Reserved for Future Use</td>
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<td>Rates and Charges</td>
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<td>19.5.3</td>
<td>Reserved for Future Use</td>
<td>7</td>
</tr>
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<td>19.5.4</td>
<td>Monthly Rates and Charges</td>
<td>9</td>
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<td>19.5.5</td>
<td>Method of Determining Usage Charges</td>
<td>12</td>
</tr>
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<td>19.5.6</td>
<td>Charges for Fractional Periods</td>
<td>14</td>
</tr>
<tr>
<td>19.5.7</td>
<td>Nonrecurring Access Line Charges</td>
<td>14</td>
</tr>
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<td>19.5.8</td>
<td>Reserved for Future Use</td>
<td>15</td>
</tr>
<tr>
<td>19.5.9</td>
<td>Access Line Terminations</td>
<td>16</td>
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<td>19.5.10</td>
<td>WATS Extentions</td>
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<td>19.5.11</td>
<td>Reserved for Future Use</td>
<td>18</td>
</tr>
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<td>19.5.12</td>
<td>Reserved for Future Use</td>
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</tr>
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<td>19.5.13</td>
<td>Minimum Service Period</td>
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<td>19.5.14</td>
<td>Allowance for Interruptions</td>
<td>19</td>
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<td>19.5.15</td>
<td>Reserved for Future Use</td>
<td>20</td>
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<td>19.5.16</td>
<td>Directory Listing</td>
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<td>19.5.17</td>
<td>Connection Arrangements</td>
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<td>19.5.18</td>
<td>Data Access Arrangements</td>
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RESERVED FOR FUTURE USE

This page cancels Section 19 in its entirety.

List of cancelled pages:

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<th>Revision No.</th>
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<tr>
<td>2</td>
<td>1st Revised</td>
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INTRASTATE ACCESS SERVICE

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<tr>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>

20.1 Intrastate Access Services
INTRASTATE ACCESS SERVICE

20.1 For rates, rules and regulations concerning intrastate/interLATA access service see the Company’s Intrastate Access Service Tariff.
MOBILE TELEPHONE SERVICE

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<th>Section</th>
<th>Description</th>
<th>Sheet No.</th>
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<td>21.1</td>
<td>Mobile Telephone Services</td>
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</tr>
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<td>Conditions</td>
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<td>21.2.2</td>
<td>Rates</td>
<td>13</td>
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</tbody>
</table>
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service

21.1.1 Application of Price List

This Price list applies to dial mobile telephone service furnished by the Company or furnished with other carriers, within the Mobile Service Areas.

21.1.2 Conditions

A. Definition

Mobile Telephone Service is a communication service between a wire telephone and a mobile unit or between two mobile units, transmitted through a land radiotelephone dial exchange station.

B. Availability of Service

Mobile Telephone Service is available to mobile units equipped for this service when within range of a land radiotelephone dial exchange station through which such service is furnished, and subject to transmission, atmospheric and like limitations.

C. Provision of Equipment

The radio equipment in the mobile unit may be provided by the customer. If provided by the customer, the equipment shall be suitable for the proper operation of the service. See Section 15 of this Price list.

D. Undertaking of the Telephone Company

(1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

D. Undertaking of the Telephone Company (Cont'd)

(2) In connection with general service, the Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

E. Obligation of Customer

(1) The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.

(2) The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

(3) The customer is required to furnish, install and maintain the storage battery, charging equipment and noise suppressors on his mobile unit required for the proper operation of the service.

F. Limited Conversation

The Telephone Company reserves the right to limit the length of conversation when necessary in times of emergency to avoid a shortage of facilities.

G. Liability of Telephone Company

(1) In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company and of the other uses for which facilities may be furnished him by the Telephone Company, and because of the inability to avoid errors incidental to the services and to the use of such facilities of the Telephone Company, the Services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

(2) In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a prorate adjustment of the monthly guarantee, and of a fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to the Telephone Company or detected by the Company. For the purpose of administering this regulation, every month is considered to have thirty (30) days.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

G. Liability of Telephone Company (Cont'd)

(3) The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service of facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs.

(4) The Telephone Company is not liable for damages for any accident or injury occasioned by the mobile unit when such accident or injury is not due to the negligence of the Telephone Company.

(5) When the lines of other telephone companies are used in establishing connections to points not reached by the Company lines, the latter company is not liable for any act or omission of the other company or companies.

H. Reserved

I. Payment for Service

(1) The customer is required to pay all charges for services in accordance with the Telephone Company's regular billing and collection practices.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

J. Reserved

K. Initial Contract Period and Termination of Service by Customer

(1) Contract Periods - The initial contract period for the service and facilities using customer owned radio equipment is one (1) month.

(2) Termination by customer - Service or facilities may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered, except that, if termination occurs within the initial contract period, charges apply for the full initial contract period.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

L. Use of Service and Facilities

(1) The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communications for others.

(2) The service is not intended for the purpose of performing any service in competition with the service which Telephone Company and/or participating companies may now or hereafter furnish.

M. Service Agreements

(1) An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Requests for additional service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified under paragraph k above.

N. Denial or Restoral of Service

(1) If the subscriber refuses to pay any sum due, uses foul or profane expressions, impersonates another with fraudulent intent, issues a check for services which is determined by the bank to be a bad check (insufficient funds), or violated any other of the regulations of the Telephone Company, the Communications Act of 1934, as amended, or the rules and regulations of the Federal Communications Commission, the Telephone Company may either temporarily deny service, or terminate the service or contract, therefore, with normal disconnect notice used by the Telephone Company.

(2) When the service has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove service has not been issued and completed, such service will only be restored upon the cash or money order payment of all charges due plus the restoration charge as specified in Section 4, Sheet 5 of this Price list.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

N. Denial or Restoral of Service (Cont'd)

(3) If the subscriber uses the service for purposes of performing any service in competition with the Telephone Company present and/or future services, the Company may, by written notice to the subscriber discontinue the furnishing of the service and cancel the contract for services.

(4) If a subscriber owning his own equipment is found to be interfering with any other carrier as a result of his being off frequency he shall have twenty-four (24) hours to effect correction after having been so advised by the Telephone Company. Failure to make the necessary correction after this time may result in temporary suspension of service, for which the restoration charge in Section 4, Sheet 5 applies.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

O. Order of Precedence in Adding Mobile Units:

(1) When facilities in a mobile service area are insufficient permit furnishing mobile telephone service to all who desire such service, applications for service to new customer or to additional mobile units or existing customers shall be filled in accordance with categories of precedence in the order listed below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

(a) Category 1 - Public safety and health:

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

(b) Category 2 - Carriers and utilities:

Contract carriers, common carriers, and public utilities (exclusive of taxicabs and delivery service), for communications other than correspondence of the general public.

(c) Category 3 - Other public services:

Emergency repair organizations, not included in Category 1, protecting health and property; press association newspapers and broadcasting stations.

(d) Category 4 - Physically handicapped:

Persons who, because of physical handicaps, operate specifically-equipped vehicles and are unable to led such vehicles without assistance.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

O. Order of Precedence in Adding Mobile Units:

(1) When facilities in a mobile service area are insufficient … (Cont'd)

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing distribution and storage organizations; producers of substantial quantities of food, business concerns engaged in construction of housing and industrial of public works; taxicabs and livery service.

P. Use of Service for Unlawful Purposes

(1) The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Telephone Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

Q. Reserved for Future Use
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.2 Conditions (Cont'd)

R. Miscellaneous Devices Provided by the Customer

(1) Reserved for Future Use

(2) Except as otherwise provided in this price list, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

S. Directory Listings

(1) Directory listings will be provided and billed at the rates in accordance with the Telephone Company’s regular practices for the listing of residence and business subscribers. See Section 6.

21.1.3 Rates

A. Rates for dial mobile telephone service within the mobile service area are listed in Paragraphs b., c., and d. following:

B. General Service

(1) Unlimited local service is furnished between any wire telephone within the mobile service area and a mobile unit and/or fixed station within range of the land radiotelephone dial exchange station serving that area.

(2) Unlimited local service is furnished between any two mobile units and/or fixed stations within range of the land radio telephone dial exchange station serving that area.
MOBILE TELEPHONE SERVICE

21.1 Mobile Telephone Service (Cont'd)

21.1.3 Rates (Cont'd)

B. General Service (Cont'd)

(3) Toll service is furnished at the same rates and regulations applicable to regular business or residence land telephone service.

c. Primary Service

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* Applicable Service Charges as shown in Section 4 will apply.
MOBILE TELEPHONE SERVICE

21.2 Radio Paging Service

21.2.1 Conditions

A. Radio Paging Service is offered subject to all regulations of this Price list, except as specifically modified in this Section of the Price list.

B. Radio Paging Service is furnished through dial switching equipment and a land radio telephone station to a personal paging receiver equipped for such service.

C. Radio Paging Service is a one way tone only service to the paging receiver, which is accessed by dialing a regular telephone number through central offices equipped for this service.

D. Availability of Service

(1) Radio Paging Service is available to land based paging receivers equipped for this service when within range of a land radio telephone station through which such service is furnished subject to transmission, atmospheric, and like limitations and other variable conditions which may from time to time exist, which are not controllable by the Company.
MOBILE TELEPHONE SERVICE

21.2 Radio Paging Service (Cont'd)

21.2.1 Conditions (Cont'd)

E. Provision of Equipment

(1) The paging receivers may be provided by the customer. If provided by the customer, the Telephone Company will determine if such customers provided equipment is suitable for the proper operation of the service.

F. Obligation of the Subscriber

(1) The subscriber must come to a Telephone Company Business Office in person to make application. The subscriber shall provide the Telephone Company with such required information as is from time to time determined necessary for the security of the Telephone Company investment in the subscriber's service. Such information to include license numbers, insurance policy numbers, employer, employee number, social security number, etc.

(2) The subscriber assumes all responsibility for all applicable service charges.

G. Undertaking of the Telephone Company

(1) The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary channels, circuits and other equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence as specified preceding.

(2) Paging receiver numbers are furnished only to the customer and will not be listed in either the Telephone Company's directory or in information records available to the general public.
MOBILE TELEPHONE SERVICE

21.2 Radio Paging Service (Cont'd)

21.2.1 Conditions (Cont'd)

H. Initial Contract Period and Termination of Service

(1) The initial contract period for Radio Paging Service is thirty (30) days.

(2) Service may be terminated by the subscriber after the initial contract period subject to payment of all applicable charges.

21.2.2 Rates

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* Applicable Service Charges as shown in Section 4 will apply.
# TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

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TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

22.1 Telecommunications Service Priority (TSP) System

22.1.1 Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.
TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

22.1 Telecommunications Service Priority (TSP) System (Cont'd)

22.1.1 Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

22.1 Telecommunications Service Priority (TSP) System (Cont'd)

22.1.1 Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.


22.1.2 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

**Nonrecurring Charge**

Per Access Line/Circuit $15.00
TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

22.1 Telecommunications Service Priority (TSP) System (cont’d)

22.1.2 Rates and Charges (cont’d)

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The Telephone Company will adjust its available resources to meet the customer's requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

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(M) Terms, conditions and rates in this Section 23 were formerly found in the CenturyTel of Alabama, LLC d/b/a CenturyLink Advanced Data Services Price List

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ADVANCED DATA SERVICES

Material in this section was previously located in the CenturyTel of Alabama, LLC d/b/a CenturyLink Advanced Data Services Price List, which was cancelled in its entirety on February 14, 2018.

23.1 Definitions

Acceptance and Confirmation – written acknowledgment to Customer that an Application for Service has been accepted by Company.

Additional Period – unit of time used for measuring and charging for a connection in excess of the Initial Period.

Application for Service – Customer request in the form of standard Company order that provides applicable service description, technical data and pertinent information that allows Company to design the network facilities for a Customer and its Authorized Users.

Bit – smallest unit of information in a binary system of notation.

Bits per second (Bps) – number of bits transmitted in a one-second interval.

Company – CenturyTel of Alabama

Channel – electrical transmission path for two-way communications.

Commission – Alabama Public Service Commission.

Contract Service Arrangement – agreement in which Company provides service under specific terms and conditions of this Price List.

Customer Designated Location (CDL) – the geographic location designated by Customer at which an access component of Customer’s service is first considered to enter Company’s network.

Customer Premises – Customer or user’s premises, including Customer designated non-Company premises.

Data – information represented as characters in digital or analog form to which meaning can be assigned.

(M) Certain material previously appearing on this page appears in Section 1, Sheet 1 of this price list.
ADVANCED DATA SERVICES

23.1 Definitions (Cont’d)

DS0 – facilities that provide for the two-way transmission of isochronous bipolar serial data at a rate of 56/64 Kbps. The particular speed available is dependent on availability of facilities.

DS1 – facilities that provide for the two-way transmission of isochronous bipolar serial data at a rate of 1.544 Mbps.

DS3 – facilities that provide two-way transmission of isochronous bipolar serial data signals at 44.736 Mbps. The service can be provided with either an optical or electrical interface as specified by Customer.

Facility (or Facilities) – any item or items of communications plant or equipment used to provide or connect to specialized services.

Initial Period – minimum unit of time for which a rate is charged for a connection between given points.

Local Access and Transport Area (LATA) – defined geographic area within which the local telephone company may provide telephone services and/or facilities.

Main Billed Account – Customer’s name, address and account number to which charges are billed.

MRC – Monthly Recurring Charge.

Network Interface – demarcation point on Customer’s premise that defines the end of Company’s responsibility.

NRC – Nonrecurring Charge.

Service – any or all service(s) provided by Company pursuant to this Price List.

Service Period – period from service date to Customer requested end date.
ADVANCED DATA SERVICES

23.2 Regulations and Conditions

23.2.1 Undertaking of Company

A. Service is furnished for intrastate communications services originating or terminating at specified points within the State of Alabama.

B. Company shall operate and maintain service provided hereunder in accordance with the terms and conditions set forth in this Price List.

C. Company may, when authorized by Customer, act as Customer's agent for ordering dedicated access lines or facilities provided by other carriers to allow connection of Customer's locations to Company's network or to the network of an underlying carrier or service.

D. Company will pass on and bill to Customer any charges it incurs (including applicable recurring and nonrecurring charges and any time and material charges) from other service providers, such as Incumbent Local Exchange Carriers (ILECs) and Competitive Local Exchange Carriers (CLECs), necessary to complete provision of a service offered in this Price List to Customer's designated premises.

E. Service is provided on a monthly basis unless ordered on a longer-term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

23.2.2 Limitations on Service

A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this Price List.

B. Company reserves the right to discontinue furnishing service, or to limit the use of service, when necessitated by conditions beyond its control, when Customer is using service in violation of the law or in violation of the provisions of this Price List, or for nonpayment by Customer.

C. Customer may not transfer or assign the use of service, except with the prior written consent of Company. All regulations and conditions contained in this Price List, as well as all conditions for service, shall apply to all such permitted assignees or transferees. Except and to the extent that applicable laws or regulation require such notice, Company may assign its rights and obligations hereunder in whole or in part without notice to Customer.
ADVANCED DATA SERVICES

23.2 Regulations and Conditions

23.2.2 Limitations on Service (Cont’d)

D. Company may require Customer to sign an application form furnished by Company and to establish credit as provided in Section 2 of this Price List, as a condition precedent to the initial establishment of service. Company’s acceptance of an order for service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2 of this Price List. Company may also require a signed authorization from Customer for additions to or changes in existing service for such Customer.

23.2.3 Limitations on Liabilities

A. The liability of Company for damages is limited to liability arising solely and directly from mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service that are not caused in whole or in part by acts or omissions of any other person and shall in no event exceed an amount equivalent to the charges Company would make to Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur.

B. Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Company.

C. Company shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods, or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation, or other action of any governing authority or agency thereof. With respect to the services, Company hereby expressly disclaims all warranties, expressed or implied, not stated in this Price List, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.

D. Company shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by Company’s facilities. Customer shall indemnify and save harmless Company from any third party claims asserting such liability.

E. Company is not liable for any damages Customer may incur as a result of the unauthorized use of the services provided under this Price List. Customer is responsible for controlling access to, and the use of, the services provided by Company.
ADVANCED DATA SERVICES

23.2 Regulations and Conditions (Cont’d)

23.2.4 Discontinuance or Interruption of Service by Company

Without incurring any liability, Company may under the following conditions cancel service prior to commencement. Company may also discontinue service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of service.

- For noncompliance with or violation of any applicable municipal, state, or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

- For Customer's refusal to provide reasonable access to Company or its agents for the purpose of inspection and maintenance of equipment owned by Company.

- For noncompliance with any of the provisions of this Price List governing service.

- For nonpayment of any regulated sum due Company for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.

- Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Company's equipment or service to others.

- Without notice, in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for unauthorized use of service, Company may, before restoring service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Company an amount reasonably estimated by Company as the loss in revenues to Company resulting from such unauthorized use plus claims lodged against Company by third parties.

- Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Company from furnishing service to Customer.
ADVANCED DATA SERVICES

23.2 Regulations and Conditions (Cont’d)

23.2.5 Cancellation or Termination of Service by Customer

A. Customer may cancel service by giving notice to Company up to the day service is scheduled to commence.

B. If Customer orders service that requires special construction or facilities for Customer's use, and then cancels its order before service begins, a charge shall be made to Customer for the nonrecoverable portions of the expenditures or liabilities incurred on behalf of Customer by Company as specified in the CenturyTel of Alabama, LLC d/b/a CenturyLink IntraLATA Private Line Service Price List.

C. Company shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for thirty (30) days, or until the disconnect is effective, whichever is sooner. This thirty (30)-day period shall begin on the day of receipt of notice from Customer. This information will be specified in a written contract or service agreement.

23.2.6 Restoration of Service

The use and restoration of service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

23.2.7 Payment and Billing

A. Service is provided and billed on a monthly basis unless otherwise stated in the service description in this price list. Bills are due and payable upon receipt.

A late fee as specified in Section 2.3.4.G. of the General Customer Services Price List applies to any unpaid and past due balance. The late fee begins to accrue no sooner than the 25th day after the billing date. In the event that Company incurs fees or expenses, including attorney’s fees, collecting, or attempting to collect, any charges owed to Company, Company may charge Customer, and Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

B. Customer is responsible for payment of all charges for service furnished to or used by Customer, or Customer’s agents, servants, employees or Customers. Customer is also responsible for payment of charges for all other third persons’ use of service to which Customer subscribes. All charges due from Customer are payable to Company or to Company’s authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to Company or its billing agent within six months after receipt of bill. Adjustments to Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
ADVANCED DATA SERVICES

23.2 Regulations and Conditions

23.2.7 Payment and Billing (Cont’d)

C. The security of Customer’s Authorization or access Codes is the responsibility of Customer. Customer shall be responsible for payments of all charges applicable to the service, including in cases where the service was accessed in a manner not authorized by Customer.

D. Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to Company before service is restored, and a deposit may be required.

E. Company shall make no refund of overpayment by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.

23.2.8 Reserved

23.2.9 Terminal Equipment

Service may be used with or terminated in Customer-provided terminal equipment. Such terminal equipment shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs it incurs in the use of service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment is used, it shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

23.2.10 Interconnection

Service furnished by Company may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.
ADVANCED DATA SERVICES

23.2 Regulations and Conditions (Cont’d)

23.2.11 Inspection, Testing and Adjustments

A. Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether Price List requirements are being complied with in the installation, operation, and maintenance of Customer's or Company's equipment. Company may, without notice, interrupt service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.

B. Upon reasonable notice, the facilities provided by Company shall be made available to Company by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Company.

C. Company shall not be liable to Customer for any damages for service interruption pursuant to this Section.

23.2.12 Interruption of Service

A. It shall be the obligation of Customer to notify Company of any interruption of service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Company. Company’s liability for service interruption is limited according to the provisions of Section 23.2.3.

B. When service is interrupted for four hours or more, Company will, upon request by Customer, issue a credit computed as set forth below, provided such interruption is not determined by Company to have been caused by the negligence or willful action of Customer, or any other person at Customer’s terminal location, or by the failure of Customer’s equipment or power supply.

C. Credit is computed by multiplying the monthly rate for service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have 720 hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

D. An interruption is measured from the time Company detects trouble or Customer notifies Company of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of service of less than four hours. The credit for a billing period shall not exceed the monthly rate.
ADVANCED DATA SERVICES

23.1 Regulations and Conditions (Cont’d)

23.2.13 Provision of Service

Services are provided only in those geographic areas where facilities exist, where Company has in its discretion determined (subject to applicable law) to provide services, and where Company is authorized to provide services. Provision of services offered under this Price List are subject to availability.

23.2.14 Availability of Service

Company’s service is furnished to Customers for data communications originating and terminating within the State of Alabama under the terms and conditions of this Price List. Company’s service is available 24 hours per day, 7 days per week unless otherwise specified herein.

Company arranges for installation, operation, and maintenance of the service provided in this Price List for Customer in accordance with the terms and conditions set forth in this Price List. Company may, when authorized by Customer, act as Customer’s agent for ordering access connection facilities provided by other carriers or entities (such as the LEC), to allow connection of a Customer’s location to Company’s service. Customer shall be responsible for all charges due for such service arrangements.

Any telecommunication services provided under this Price List at retail to Customers who are not telecommunications carriers are available at wholesale rates to telecommunications carriers pursuant to 47 U.S.C. §251(c)(4) of the Telecommunications Act of 1996.
ADVANCED DATA SERVICES

23.3 Ordering Charges

23.3.1 Initial Ordering Charge (a.k.a. Primary Service Order Charge)

(FOR RATES REFER TO FACILITIES FOR INTRASTATE ACCESS TARIFF ISSUED BY CENTURYTEL OF SOUTHERN ALABAMA, LLC D/B/A CENTURYLINK)

23.3.2 Subsequent Ordering Charge (a.k.a. Secondary Service Order Charge)

(FOR RATES REFER TO FACILITIES FOR INTRASTATE ACCESS TARIFF ISSUED BY CENTURYTEL OF SOUTHERN ALABAMA, LLC D/B/A CENTURYLINK)

23.4 Moves

A move normally involves an interruption of service for the period required to complete the move. No credit allowance will be granted for that period. Customer is responsible for any applicable Special Construction or non-standard charges at the different CDL.

Customer may request that service not be interrupted during a move. To comply with that request, it may be necessary to install a duplicate service, and subsequently discontinue the existing service. Charges, monthly and nonrecurring, will apply for the duplicate service. A new minimum period will be established for the duplicate portion of the service, depending on which end of service is moved. Customer will remain responsible for all minimum period charges associated with the corresponding portion of the disconnected service.

23.4.1 Same CDL

When the move is to a new point within the same CDL (same address and/or same building), the charge for the move will be the Subsequent Ordering Charge plus an amount equal to one half the appropriate installation charge for the service termination affected. There will be no change in the minimum period requirements. For services subject to payment plan regulations, Customer will keep the same payment period in force.

23.4.2 Different CDL

When the move is to a different CDL (different address and different building), except as specified below, it will be treated as a disconnect and an installation of service. The Initial Ordering Charge will apply plus the appropriate service installation charge for the service termination(s) affected. A new minimum period will be established for the installed service. Customer will remain responsible for all minimum period charges associated with the disconnected service.

When the move is to a different CDL but served by the same serving wire center, the following conditions apply:

- A change Service Request will be required.
- Subsequent Ordering Charge will apply plus the appropriate service installation charge for the service termination(s) affected.
ADVANCED DATA SERVICES

23.5 Clear Channel Capability

An arrangement that allows Customer to transport 1.536 Mbps of information through DS1 with no constraint on the quantity or sequence of one (mark) and zero (space) bits utilizing the Bipolar with Eight Zero Substitution (B8ZS) method of providing bit sequence independence. This arrangement is capable of transporting DS1 signals which utilize Superframe or Extended Superframe Format (ESF) as defined by the American National Standards Institute (ANSI) T1.107-1988 standard. The installation interval for Clear Channel Capability may exceed standard intervals where equipment in the central office is not readily available. The charges apply on a per Local Channel basis.

This arrangement requires Customer signal at the channel interface to conform to the B8ZS method of providing bit sequence independence, as described in ANSI T1.102-1987.

The applicable charges are specified within each service rate section.
ADVANCED DATA SERVICES

23.6 Frame Relay 1

Effective July 1, 2015, Frame Relay 1 is no longer be available to new customers for new orders nor will new orders from existing customers be accepted (except to the extent permitted by a Term Discount Plan).

All existing customers may migrate to another company-provided service at any time without incurring nonrecurring or service charges. Termination Liability Charges will not apply if customers with a Term Discount Plan migrate to another company-provided service prior to expiration of the Term Discount Plan.

Existing customers will be grandfathered as follows:

- As of July 1, 2015, month-to-month customers will no longer be able to subscribe to this service.

- Customers with a Term Discount Plan that expires after July 1, 2015 may retain their Frame Relay Service covered by that Term Discount Plan until the expiration of that Term Discount Plan. Existing Term Discount Plans will not be renewed.

23.6.1 Description of Service

Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds of 56/64 Kbps to DS3 using Frame Relay Access Lines and Permanent Virtual Circuits (PVCs). Clear Channel capability will be provided upon request and where deemed applicable by Company.

PVCs are logical circuits that define a specific path for data sent by Customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.

In operation of Frame Relay Service, customer premises equipment, such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. Customer premises equipment then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.

The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.

Frame Relay Service conforms to ITU-T Telecommunication Standardization Bureau of the International Telecommunication Union, formerly Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards.
ADVANCED DATA SERVICES

23.6 Frame Relay 1 (Cont'd)

23.6.2 Service Provisioning

Frame Relay 1 is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of assigned virtual connections. Each frame is passed to the Frame Relay network with an address that specifies the virtual connection.

Variable frame length capability is useful in communications between asynchronous Local Area Networks (LANs) and for transport of synchronous data traffic. Frame Relay 1 is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

Frame Relay 1 is provided to Customer in the form of the Frame Relay User-to-Network Interface (UNI) Port with Access Line, or Frame Relay UNI Port Only, Frame Relay Network-to-Network (NNI) Private Port Only, Frame Relay Public NNI based on Committed Information Rate (CIR) and CIR based Permanent Virtual Circuits (PVCs). The Frame Relay Access Line forms the component which provides Customer access to Customer’s serving wire center and interoffice transport from Customer’s serving wire center to the Frame Relay Switch. The Frame Relay Access line is provided for use only with Frame Relay Service and where pre-established by Company. DS3 is not offered bundled with the Frame Relay Access Line. DS3 is available on a UNI or NNI port only basis. Company may setup access arrangements on behalf of Customer. Access facilities arranged by Company will be billed at the rates provided by the underlying carrier. Any special construction or non-standard charges assessed by the carrier supplying the local access will also be the responsibility of Customer.

PVCs are provisioned on a specified speed and Committed Information Rate (CIR) basis, depending upon Customer’s request. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed. Since multiple PVCs may be defined on one physical port, it is possible for the cumulative CIRs to exceed the physical bandwidth of that port. This is referred to as over-subscription and when this occurs, there can be no guarantee that the CIR defined for the port and PVCs will be available at any point in time.

No PVC can have a CIR greater than the lower of the two port speeds connected by PVC segments.

A PVC must be associated with at least one Frame Relay Port. A Frame Relay Port can be associated with multiple PVCs.
ADVANCED DATA SERVICES

23.6 Frame Relay 1

23.6.2 Service Provisioning (Cont’d)

Customer subscribing to a FRS port or port with access line will be referred to as the Controller of the Frame Relay Port. A separate entity may subscribe, with written authorization from the Controller, to a PVC which allows communication between entities. A disconnect of a PVC does not result in the disconnect of the underlying access line and port. Only the Controller may order the disconnect of the Frame Relay Access Service. Both Customers must have a Frame Relay Service. The Controller of each Frame Relay Access Service must have written permission from the Controller(s) of each of the Frame Relay Services to which a PVC is requested.

The Frame Relay Port with PVC CIR capacity may be ordered and billed separately from an associated frame relay port and PVC and can have different Customers as Controllers.

CIR is the maximum information rate at which Customer's traffic will be admitted to the Frame Relay network without being designated eligible for discard. CIR and Excess Burst Size (B(e)) are traffic management parameters that allow Customer to fine tune implementation of Frame Relay Service.

Company does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting Customer-originated data.

Frame Relay Service is available where facilities and conditions permit.

23.6.3 Obligations of Company

In addition to the general conditions described in 23.2 and Section 2 as applicable, when Customer requests a path which involves other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, Company will provide assistance in establishing the associated PVC.

Company has the service responsibility up to and including the network interface.

Occasionally, in order to perform software updates and other maintenance, it may be necessary to take the Frame Relay Switch out of service, during the pre-determined maintenance window of 12:01 AM to 6:00 AM. In these cases, all attempts will be made to notify Customer in advance as to the time and duration of these outages. Company reserves the right to temporarily interrupt Frame Relay Service at other times in emergency situations.
ADVANCED DATA SERVICES

23.6 Frame Relay 1 (Cont’d)

23.6.4 Obligations of Customer

In addition to the general conditions described in Section 23.2 and Section 2 as applicable, Customer's Frame Relay terminal equipment has the responsibility for retransmitting frames which are discarded due to errors or network congestion.

Customer, upon request, shall furnish such information as may be required to permit Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.

It shall be the responsibility of Customer to ensure the continuing compatibility of Customer-provided equipment (CPE) that is used in conjunction with the Frame Relay Service. The CPE shall be in compliance with FCC rules and regulations.

Customer shall be responsible for obtaining permission for Company's agents or employees to enter the premises of Customer or its users at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of Company.

At service subscription, Customer should specify the CIR and B(e) of each PVC ordered. CIR is the maximum information rate at which Customer's traffic will be admitted to the Frame Relay network without being designated eligible for discard. 100% CIR will be allowed when conditions and infrastructure permit.

Error correction is the responsibility of Customer’s terminal equipment and/or applications. If the FRS network experiences congestion or failures, Customer data may be discarded. In addition, frames that are received in excess of the MBR, with bad addresses, or other errors, will be discarded on ingress to the network.
23.6 Frame Relay 1 (Cont'd)

23.6.5 Rate Regulation

A. Minimum Period

The minimum period for Frame Relay Service is one month, except when provided under an Optional Payment Plan (OPP) arrangement. The regulations applicable to Frame Relay Service provided under an OPP arrangement are specified under 23.6.5.D.1. The 45 Mbps Frame Relay UNI Ports are offered on a one, three or five-year basis. CIR based PVCs and Public NNI Access are not offered under an OPP. When PVCs are added to existing Frame Relay Service, the minimum period for the added PVCs is one month.

B. Rate Elements

1. Frame Relay UNI Port and Access Line

A nonrecurring charge and a monthly rate, based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps or DS1) apply per port for each Frame Relay access line connection to the network supporting Frame Relay Service. Each port can accommodate multiple PVCs.

2. Frame Relay UNI or NNI Port Only

A nonrecurring charge and a monthly rate, based on the speed of the port connection (i.e., 56 Kbps through DS3) apply per port for each digital private line connection to the network supporting Frame Relay Service. Each port can accommodate multiple PVCs.

Company may setup access arrangements on behalf of Customer. Access facilities arranged by Company will be billed at the rates provided by the underlying carrier. Any special construction or non-standard charges assessed by the carrier supplying the local access will also be the responsibility of Customer.

(a) Private Network-to-Network Interface (NNI) Port Only

The NNI port configuration is used for connecting two networks together for bidirectional messaging. Meet point transport mileage is applicable for private NNI connectivity between two Frame Relay switches where the connectivity crosses the local exchange boundaries.

(b) User-to-Network Interface (UNI) Port Only

The UNI port provides for a user to carrier connection (i.e., Company to Local Exchange Carrier Extended UNI).
ADVANCED DATA SERVICES

23.6 Frame Relay 1

23.6.5 Rate Regulations

B. Rate Elements (Cont’d)

3. Frame Relay CIR-PVC

A monthly rate applies for each PVC based on the CIR requested by Customer. The subscriber to Frame Relay Service must specify the CIR and B(e) for each PVC at the time of the order. 100% CIR will be allowed when conditions and infrastructure permit.

Customers may purchase Express PVC-1 or Express PVC-2, to prioritize PVCs, at a higher rate and in lieu of CIR-PVCs. Express PVC will help to ensure maximum performance and satisfaction for applications. The above CIR conditions apply to Express PVC.

If the information provided by Customer on the requested PVCs results in an interstate arrangement, the PVC falls under federal jurisdiction and the PVC CIR capacity as specified in CenturyLink Operating Companies Tariff F.C.C. No. 2, Facilities for Interstate Access. (T)

4. Frame Relay Public NNI Access

The public Network-to-Network (NNI) access connections are shared among several Customers whose data traffic traverses the link. The monthly rate is applied based on the CIR requested by Customer. Public NNI access will be provisioned where pre-established.

5. CIR-PVC Subsequent Order Charge

When Customer orders additional PVCs or B(e) or changes PVC or B(e) assignments on a Frame Relay port after the initial port installation, the CIR-PVC Subsequent Order Charge will apply per order.

6. Excess Burst Size (B(e))

For port size of 256 Kbps or higher, a burst size monthly recurring charge may be applicable. B(e) is uncommitted data.
ADVANCED DATA SERVICES

23.6 Frame Relay 1 (Cont'd)

23.6.5 Rate Regulations (Cont'd)

C. Rate Application

Company may setup access arrangements on behalf of Customer. Access facilities arranged by Company will be billed at the rates provided by the underlying carrier. Any special construction or non-standard charges assessed by carrier supplying the local access will also be the responsibility of Customer. If Customer utilizes a special access line to access FRS, the associated regulations, rates and charges for such facilities shall apply in addition to the rates and charges associated with the FRS rate elements.

Customer utilizing special access facilities to access FRS would incur the monthly rate and nonrecurring charge associated with the Frame Relay UNI or NNI Port Only charge for standard arrangements. The UNI Port provides for a user to frame relay switch connection; the NNI Port provides for a frame relay switch to frame relay switch connection.

The Frame Relay Access Line and its associated PVC segment(s) may be ordered and billed separately from an associated frame relay port and PVC and can have different Controllers, as discussed under 23.6.2 preceding. A request by one Customer to discontinue a PVC does not result in the disconnection of the Frame Relay Access Line and Port. Only the Controller of a Frame Relay Access Line may authorize a disconnect of that line.

Administrative changes to existing service will be made without charge(s) to Customer. Administrative changes are as follows:

- Change of Customer name, i.e., the customer or record does not change but rather the name of record changes its name, e.g., XYZ Company to XYZ Communications,

- Change of Customer premises address when the change of address is not a result of a physical relocation of facilities,

- Change in billing data (name, address, or contact name or telephone number),

- Change of Customer contact name or telephone number, and

- Change of Customer service element identification.

(T)
ADVANCED DATA SERVICES

23.6 Frame Relay 1

23.6.5 Rate Regulations (Cont’d)

D. Optional Payment Plan (OPP)

1. General

The terms and conditions specified herein are applicable to Frame Relay Service and are in addition to other regulations as specified in this Price List.

The Frame Relay UNI Port with Access Line, Frame Relay UNI Port Only and the Frame Relay Private NNI Port Only rate elements are available under an OPP. CIR-PVC and Public NNI rate elements are not offered under an OPP. Nonrecurring charges apply for initial OPP orders. NRCs will not be applied for changes in OPP lengths or upgrades of Ports or Port and Access line.

Frame Relay OPP rates will not be greater than standard month-to-month Frame Relay rates, for the same rate elements.

Three to four-year and five year OPP rates will be equal to or less than the one to two year OPP rates. Decreases to the one to two-year OPP rates will flow through to the three to four-year and five-year OPP rates.

Payment periods of one, three and five year are available to all customers at the applicable rates set forth in 23.6.6 following, regardless of when they subscribe to an OPP arrangement. (T)

Customer must designate on the Service Request the payment period for the OPP.

Inside moves, provided in accordance with 23.4 preceding, will not incur termination liability charges. (T)

Outside moves, provided in accordance with 23.4 preceding, will allow Customer to retain the same OPP payment period. Any other move will be treated as a disconnect of the service and termination liability charges will apply. (T)
ADVANCED DATA SERVICES

23.6 Frame Relay 1

23.6.5 Rate Regulations

D. Optional Payment Plan (OPP) (Cont’d)

2. Changes in Length of OPP Period

Prior to the completion of the selected OPP period, Customer may elect to convert to a new OPP period of the same or different length, subject to the following conditions:

- No credit toward the new payment period will be given for payments made under the original OPP arrangement.

- Nonrecurring charges will not be reapplied for existing service(s).

- If the new OPP period is shorter in length than the time remaining under the existing OPP, the change to the new OPP period constitutes a discontinuance of the existing OPP service and termination liability charges apply.

3. Renewal Options

At the expiration of an OPP period, Company will automatically renew the service at the same OPP period unless Customer chooses to convert to a different OPP period, convert to month-to-month rates or discontinue service.

Conversion to a different OPP period will require Customer to submit a change order. Conversion of existing OPP service to a different OPP period will be allowed without application of any nonrecurring or ordering charges.

Conversion to month-to-month rates will be treated as a disconnect of service and establishment of new service. However, if no other changes are ordered, no charge will apply.

4. Notification of Discontinuance

A Service Request for discontinuance of an OPP arrangement must be received by Company at least 30 days prior to actual disconnect of service. Monthly charges will apply for a period of 30 days from the date Company receives disconnect notification or until the requested disconnect date, whichever period is longer.
ADVANCED DATA SERVICES

23.6 Frame Relay 1

23.6.5 Rate Regulations

D. Optional Payment Plan (OPP) (Cont’d)

5. Upgrade to Higher Speed Service

Customers may elect to upgrade service(s) to a higher speed during an OPP period, subject to the following conditions:

The order to discontinue a service at an existing speed or capacity and the order for the upgraded service are received by Company at the same time.

The fixed period plan for the upgraded service(s) meets or exceeds the remaining length of the existing fixed-period plan.

The total monthly rate of the new agreement is equal to or greater than the total monthly rate of the existing agreement period.

The monthly rates for the upgraded service and/or service elements will be those in effect at the time of the service upgrade.

Termination Liability charges will not apply as long as the upgraded service remains connected at the same point of termination(s) and is provided by Company.

Nonrecurring Charges will not apply to the upgraded Port or Port and Access Line.
ADVANCED DATA SERVICES

23.6 Frame Relay 1

23.6.5 Rate Regulations

D. Optional Payment Plan (OPP) (Cont’d)

6. Termination Liability

When an OPP arrangement is discontinued prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the OPP period in effect at the time of disconnect.

Charges will also be applicable if the number of services falls below the minimal amount of Frame Relay services (port only or port and access) defined at the start of the contract. Charges are set forth below with the penalty assessed for each service that falls below the minimum number multiplied by the number to attain the minimum contract commitment.

One Year to Two Year OPP - 50% of any remaining portion of the first year’s recurring charges for the in service quantity.

Three Year to Four Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, Customer will be liable for 10% of the total monthly recurring charges in that time period for the in-service quantity.

Five Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, Customer will be liable for 20% of the total monthly recurring charges in that time period for the in-service quantity.

7. Termination Without Liability

During an OPP period, should the currently effective rate for a customer’s service increase, Customer may, at their option, terminate the OPP arrangement without penalty or liability.

8. Credit of Termination Liability

Credit of termination liability charges for Frame Relay services may be applicable in the case of reestablishment of similar Frame Relay service of equal to or higher speeds within six months of termination for the same length of the OPP. The amount of credit will be one-sixth of the penalty times the number of month’s service is reestablished until the sixth month.
ADVANCED DATA SERVICES

23.6 Frame Relay 1 (Cont’d)

23.6.6 Rates [1]

A. Frame Relay UNI Portland Access Line, each

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<tr>
<td>Month to Month</td>
<td>395.00</td>
<td>530.00</td>
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<tr>
<td>Five Year OPP</td>
<td>395.00</td>
<td>470.00</td>
</tr>
</tbody>
</table>

[1] Effective July 1, 2015, month-to-month service is discontinued for all existing customers and is not available to new customers. Customers with an existing Term Discount Plan may retain their service until the expiration of that Term Discount Plan. Existing Term Discount Plans are not renewable.

AL 18-02
### ADVANCED DATA SERVICES

**23.6 Frame Relay 1**

#### 23.6.6 Rates (Cont’d)

<table>
<thead>
<tr>
<th>Frame Relay UNI Port Only, each</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
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<tbody>
<tr>
<td><strong>56 Kbps</strong></td>
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<tr>
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<tr>
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<td>100.00</td>
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<tr>
<td><strong>384 Kbps</strong></td>
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<tr>
<td>Month to Month</td>
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<td>160.00</td>
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<tr>
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<td>Month to Month</td>
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<tr>
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## ADVANCED DATA SERVICES

### 23.6 Frame Relay 1

#### 23.6.6 Rates (Cont’d)

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<th>Description</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
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<td><strong>56 Kbps</strong></td>
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<td>Month to Month</td>
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<td>45.00</td>
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<tr>
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<td>Month to Month</td>
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<td>150.00</td>
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<tr>
<td><strong>45 Mbps</strong></td>
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<td>Month to Month</td>
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<td>800.00</td>
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<td>725.00</td>
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### ADVANCED DATA SERVICES

#### 23.6 Frame Relay 1

#### 23.6.6 Rates (Cont’d)

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<td>65 – 96 Kbps CIR</td>
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<td>Priority 2</td>
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<td>97– 128 Kbps CIR</td>
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<td>193 – 256 Kbps CIR</td>
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<td>Priority 2</td>
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<tr>
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<td>Priority 2</td>
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<td>52.80</td>
</tr>
<tr>
<td>321 – 384 Kbps CIR</td>
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<td>67.50</td>
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<td>Priority 2</td>
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<td>Priority 2</td>
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## ADVANCED DATA SERVICES

### 23.6 Frame Relay 1

#### 23.6.6 Rates

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<th>Range</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
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<td>Priority 2</td>
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<td>132.00</td>
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## ADVANCED DATA SERVICES

### 23.6 Frame Relay 1

#### 23.6.6 Rates (Cont’d)

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<th>H. Public NNI</th>
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<tbody>
<tr>
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<tr>
<td>33 – 64 Kbps</td>
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<td>25.00</td>
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<tr>
<td>65 – 96 Kbps</td>
<td>20.00</td>
<td>30.00</td>
</tr>
<tr>
<td>97 – 128 Kbps</td>
<td>20.00</td>
<td>35.00</td>
</tr>
<tr>
<td>129 – 192 Kbps</td>
<td>20.00</td>
<td>40.00</td>
</tr>
<tr>
<td>193 – 256 Kbps</td>
<td>20.00</td>
<td>50.00</td>
</tr>
<tr>
<td>257 – 320 Kbps</td>
<td>20.00</td>
<td>55.00</td>
</tr>
<tr>
<td>321 – 384 Kbps</td>
<td>20.00</td>
<td>60.00</td>
</tr>
<tr>
<td>385 – 512 Kbps</td>
<td>20.00</td>
<td>70.00</td>
</tr>
<tr>
<td>513 – 768 Kbps</td>
<td>20.00</td>
<td>80.00</td>
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<td>769 – 1,152 Kbps</td>
<td>20.00</td>
<td>90.00</td>
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<td>1,153 – 1,536 Kbps</td>
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<td>1,537 – 4,000 Kbps</td>
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<td>4,001 – 10,000 Kbps</td>
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<td>10,001 – 15,000 Kbps</td>
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<td>15,001 – 20,000 Kbps</td>
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<td>510.00</td>
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<td>20,001 – 25,000 Kbps</td>
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<td>25,001 – 30,000 Kbps</td>
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<td>700.00</td>
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<td>40,001 – 45,000 Kbps</td>
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PROMOTIONS

See CENTURYLINK INCUMBENT LOCAL EXCHANGE CARRIER PROMOTIONAL OFFERINGS for currently available promotions.
PROMOTIONS

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PROMOTIONS

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PROMOTIONS

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PROMOTIONS

Economy Pak Plus Bundle (768 Kbps):

The Economy Pak Plus bundle is a residential service offering that includes an access line, Caller ID, Call Waiting, Call Waiting ID and 768K high speed internet for the rate of $49.95* or $59.95**.

Economy Pak Plus (1.5 Mbps +):

The Economy Pak Plus bundle is a residential service offering. Existing residential customers may be eligible for this offer when they contact the Company to disconnect service and instead agree to retain service with the Company. To be eligible, the customer has to agree to subscribe to Economy Pak Plus (1.5 Mbps +) which consists of an Access Line, Caller ID, Call Waiting, Call Waiting ID and High-speed Internet (1.5 Mbps or higher) at the following rates:

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<thead>
<tr>
<th>Speed</th>
<th>Monthly Rate</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.5 Mbps</td>
<td>$54.95*</td>
<td>$64.95**</td>
</tr>
<tr>
<td>3 Mbps</td>
<td>59.95*</td>
<td>69.95**</td>
</tr>
<tr>
<td>4 Mbps through 15 Mbps.</td>
<td>64.95*</td>
<td>74.95**</td>
</tr>
<tr>
<td>20 Mbps</td>
<td>94.95*</td>
<td>104.95**</td>
</tr>
</tbody>
</table>

This service is only offered where the services are technically available.

* Applicable to the following exchanges: Bayou La Batre, Brilliant, Dauphin Island, Double Springs, Falkville, Fayette, Fowl River, Grand Bay, Hamilton, Irvington, Massey, Mentone, Notasulga, Tallassee, Trussville, Valley Head, and Winfield exchanges.

** Applicable to the following exchanges: Alberta, Aliceville, Ashland, Berry, Carrollton, Coffeeville, Chulafinne, Delta, Detroit, Ethelsville, Gordo, Guin, Hackleburg, Haleyville, Hefflin, Jemison, Lecta, Lincoln, Lineville, Morrisons Cross Roads, Oden Ridge, Orrville, Panola, Pell City, Phil Campbell, Pine Hill, Reform, Rockford, Sulligent, Thorsby, Vernon, Wadley, Wedowee, and Woodland exchanges.
PROMOTIONS

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