GENERAL CUSTOMER SERVICES PRICE LIST

FOR THE

STATE OF ALABAMA

This price list contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunication, and for other general customer services, associated with the above services offered by GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK hereinafter referred to as the Company.

Intrastate communications services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or combination thereof.
EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, regulation or text.

(I) Signifies an increase in rate or change.

(M) Move from one page to another with no change in rate regulation, or text.

(N) Signifies a new rate, regulation or text.

(R) Signifies a reduction in rate or charge.

(T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

TRADE NAMES, TRADEMARKS AND SERVICE MARKS USED IN THIS PRICELIST

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Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINK™
CENTURYLINK℠
CORE CONNECT®
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3rd Revised Sheet No. 3
3rd Revised Sheet No. 4
1st Revised Sheet No. 5
1st Revised Sheet No. 6
## S2. BASIC LOCAL EXCHANGE SERVICE

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S2.1 GENERAL

A. These rates apply to all subscribers of the Telephone Company located in the respective exchanges.

B. These rates only cover the provision of network access through a local customer location.

C. Rates applying to all installations are quoted in Section 1.

D. Rates for Local Exchange access are quoted in Section 1.

E. All rates for telephone service, unless otherwise specified, are monthly rates and the minimum charge for any item of service provided is an amount equal to one month's charges at the regular rate.

S2.2 BASIC LOCAL SERVICE RATE GROUPS

RESERVED

S2.3 REGROUPING

RESERVED

S2.4 ALPHABETICAL LISTING OF EXCHANGES

Effective April 20, 2015, the Foley rate center was expanded to include all of the following exchanges for Local Number Portability purposes. Customers may port telephone numbers between any of the listed exchanges. The Foley rate center will be used for rating calls originating from or terminating to these exchanges.

- Bon Secour
- Elberta
- Foley
- Fort Morgan
- Gulf Shores [1]
- Lillian
- Loxley
- Magnolia Springs
- Marlow
- Orange Beach
- Robertsdale
- Seminole
- Summerdale

[1] Includes West Beach
S2. BASIC LOCAL EXCHANGE SERVICE

S2.5 LOCAL CALLING AREA

All Exchanges

S2.6 RESERVED

S2.7 BASIC LOCAL EXCHANGE RATES

<table>
<thead>
<tr>
<th>Class of Service</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Residence</td>
</tr>
<tr>
<td>One-Party Individual Line (1-PTY)</td>
<td>$26.50 (I)</td>
</tr>
<tr>
<td>Key System Trunk</td>
<td>N/A</td>
</tr>
<tr>
<td>PBX Trunk</td>
<td>N/A</td>
</tr>
</tbody>
</table>

S2.7.1 INTRASTATE END USER CHARGE

As authorized by the Alabama Public Service Commission in Docket 19356, GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK hereby adopts end user charges as follows:

Business/Residential Service  *$0.85

*The above charges are included in the Local Exchange Service Rates.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 ZONE CHARGES
NONE

S2.9 EXCHANGE UPGRADING
NONE

S2.10 EXTENDED AREA SERVICE

General

A. Toll Use of Extended Area Service (EAS) Network Service for subscribers that provide line side toll access in one exchange area of this Telephone Company to subscribers in another exchange area of this Telephone Company. This type of access requires utilization of the Telephone Company EAS Network to handle toll calls.

B. The toll Use of EAS Network Service charges apply to all subscribers providing line side access for the purpose of providing a per message or a per minute rate (or any combination or derivative thereof) message or data service to Telephone Company subscribers. This includes but is not limited to Foreign Exchange (FX), Other Common Carriers (OCC), and Resellers of message telephone services.

C. The point of usage measurement for Toll Use of EAS Network Service is at the Telephone Company office providing access line service to the Toll Use of EAS Network Service customer.
S2. EXTENDED AREA SERVICE (Continued)

D. Toll Use of EAS Network Service rates are in addition to all other charges for local telephone service as outlined elsewhere in this pricelist. Toll Use of EAS Network Service rates are also in addition to any rates and/or charges made by any other Exchange Carrier (e.g., BellSouth Telecommunications) or Interexchange Carrier (e.g., AT&T) and Access Charges as set forth in tariffs on file with the Alabama Public Service Commission or the Federal Communications Commission either by this Telephone Company or its agents.

E. Toll Use of EAS Network Service will be furnished when, in the opinion of the Telephone Company, provision of this service will not result in harm to the entire EAS System.

F. The Telephone Company shall be responsible only for the installation, operation and maintenance of its facilities.

Rates:

A. The rate for Toll Use of EAS Network Service will be a usage sensitive charge levied on the use of access lines available for provision of this service. Usage will be measured in tenths of minutes and rounded to the nearest minute for application of the per minute rate.

B. The per minute rate for Toll Use of EAS Network Service usage is: $0.032

C. Installation charges, Non-recurring charges, Access Line charges, Equipment charges, Construction charges, etc., are listed in other sections of this pricelist.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 CONCESSION SERVICE

A. General

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.11 CONCESSION SERVICE (Continued)

B. Churches and Clergymen

1. A concession of 25% from the regular business rate (Section 2.7) is allowed to churches, provided the telephone is located on the church premises, and listed under the name of the church. This concession is applicable to one telephone per church.

2. A concession of 25% from the regular residential rate (Section 2.7) is allowed to regularly ordained clergymen that are actively engaged in the work of a designated church. This concession is applicable to one clergyman per church, provided the telephone is located in his residence and is listed in the name of the clergyman.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.12 DIRECTORY ASSISTANCE

See CENTURYLINK® LOCAL TERMS OF SERVICE: DIRECTORY ASSISTANCE SERVICES for the terms and conditions for local, long distance and national directory assistance.

A. Rates and Charges

<table>
<thead>
<tr>
<th>Description</th>
<th>Charge Per Call</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory Assistance Service Charge (includes Directory Assistance Call Completion)</td>
<td>$5.99</td>
</tr>
<tr>
<td>Public Telephone, per Directory Assistance call</td>
<td>0.50</td>
</tr>
<tr>
<td>When the customer requests Directory Assistance by dialing &quot;0&quot; where the customer has the technical capability to direct Dial Directory Assistance, the following operator surcharge applies in addition to the Directory Assistance Service Charge</td>
<td>1.25</td>
</tr>
</tbody>
</table>

S2.13 RESERVED

(C)

(D)

(D)

S2.14 AREA CALLING SERVICE

A. General

1. Area Calling Service is an optional service offering that provides either seven digits or 10 digits dialing from Gulf Telephone Company’s customers home wire center to all other exchange carrier’s wire centers within the Mobile area code (251).
S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 AREA CALLING SERVICE (Continued)

A. General (Continued)

2. The customer has the option of choosing either a banded usage plan as described in S2.14 B or a flat rate plan as covered in S2.14 B.2. Flat rate calling applies only to direct dialed voice calls. Data calls will be rated and billed under the banded usage plan. To be eligible for the flat rate plan, the customer must subscribe to a Gulf Long Distance calling plan. Only one flat rate monthly recurring charge shall be applicable per customer, per premise that has multiple lines with trunk hunting.

3. Calls completed with calling cards or operator assistance will be rated, as specified in Section 4.1 of this price list, in addition to the appropriate Operator Assisted Local Call surcharges, as specified in Section 4.3 B of this price list.

4. This service is not available to customer's owned coin operated telephone sets, public pay stations, or for operator handled calls.

5. The customer is provided initial Area Calling Service without a service charge, but if the customer disconnects from area calling service and requests reconnection, the rates and charges specified in S6.5 will apply.

B. Rates

1. Banded Usage Plan

   a. The participation fee is provided at the following rate:

      |       |       |
      |-------|-------|
      | Business | $ 2.10 |
      | Residential | 1.05  |
S2. BASIC LOCAL EXCHANGE SERVICE

S2.14 AREA CALLING SERVICE

B. Rates (Cont’d)

1. Banded Usage Plan (Cont’d)

b. Area Calling Service Rate Table:

<table>
<thead>
<tr>
<th>MILEAGE BANDS</th>
<th>DAY INITIAL</th>
<th>ADD’L</th>
<th>EVENING INITIAL</th>
<th>ADD’L</th>
<th>NIGHT INITIAL</th>
<th>ADD’L</th>
</tr>
</thead>
<tbody>
<tr>
<td>A (0)*</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
<tr>
<td>B (1-10)</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
<tr>
<td>C (11-16)</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
<tr>
<td>D (17-22)</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
<tr>
<td>E (23-30)</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
<tr>
<td>F (31-40)</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
<tr>
<td>G (Special)</td>
<td>.14</td>
<td>.14</td>
<td>.10</td>
<td>.10</td>
<td>.08</td>
<td>.08</td>
</tr>
</tbody>
</table>

Note: Time/Day Discount - Day rates apply 8am-5pm, Monday through Friday. Evening rates apply 5pm-11pm, Sunday through Friday. Night rates apply 11pm-8am on all days, 8am-11pm on Saturday, and 8am-5pm on Sunday. Holiday discounts are not applicable.

2. Flat Rate Plan – ACS Unlimited

a. ACS Unlimited calling with no usage charges within the 251 area code is provided at the following rate:

   Monthly

   Business/Residential $15.69

b. Station Message Detail Recording will only be provided upon request at the following rate:

   $ 5.25 per request

S2.15 SPECIAL CONCESSION SERVICES

A. FIRE DEPARTMENTS

A concession of 25 percent from the regular local business line rate is allowed to all Fire Departments, limited to one access line at each location used solely for E-911 data reporting. The concession line must terminate on the premises of the fire department where there already exists at least one business line at the full rate.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.16 Reserved for Future Use
S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LIFELINE ASSISTANCE PROGRAMS

S2.17.1 Federal Lifeline Program

See CENTURYLINK® LOCAL TERMS OF SERVICE: LIFELINE ASSISTANCE PROGRAMS, Section A, for the purpose of administering the Federal Lifeline Program.

S2.17.2 State Lifeline Program - Not Applicable

S2.17.3 Tribal Lifeline Program - Not Applicable

S2.17.4 Link-Up Program

See CENTURYLINK® LOCAL TERMS OF SERVICE: LIFELINE ASSISTANCE PROGRAMS, Section D, for the purpose of administering the Link-Up Program.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.17  **LIFELINE ASSISTANCE PROGRAMS (Cont’d)**

**Reserved**
S2. BASIC LOCAL EXCHANGE SERVICE

S2.17  **LIFELINE** ASSISTANCE PROGRAMS (Cont’d)

**Reserved**
S2. BASIC LOCAL EXCHANGE SERVICE

S2.17 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)
S2. BASIC LOCAL EXCHANGE SERVICE

S2.18 PREPAID LOCAL TELEPHONE SERVICE (PLTS) - GRANDFATHERED\(^{(1)}\)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month’s service will be provisioned. No deposits or non-recurring charges apply.

A. PLTS is configured as follows:
   1. Voice grade residential flat rate line, or local measured service line, if available.
   2. All mandatory services, including extended area service, expanded local calling, etc. (all tariffed charges applicable).
   3. Tone Dialing (Tariffed tone dialing/touch tone charges are applicable).
   4. Ability to dial 911.
   5. Ability to report service problems seven days a week.
   6. Ability to dial CenturyTel Customer Service.
   7. Primary directory listing (nonpublished/nonlisted available at tariffed charges).
   9. Toll blocking/usage sensitive services blocking (tariff charges applicable).
   10. Call Waiting, Caller ID, and Call Forwarding included.

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

\(^{(1)}\) Effective December 1, 2017, this service is grandfathered. Availability to current customers is limited to lines in service at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.18 PREPAID LOCAL TELEPHONE SERVICE (PLTS) - GRANDFATHERED

D. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls, except for Directory Assistance, for which additional charges are billed to the customer's telephone number. After the first three directory assistance calls, tariffed rates for directory assistance will apply.

F. The Company may disconnect PLTS service, with notice, for any of the following reasons:

1. Failure to make monthly payments to maintain the PLTS balance.
2. Use of the service in a manner that interferes with the service of others.
3. If the customer accrues new billable charges for toll or other service on their telephone bill.

G. The Company may disconnect PLTS service without notice for any of the following reasons:

1. Where a known dangerous condition exists.
2. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service.

H. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.

I. Residential Monthly Rate $39.95

(1) Effective December 1, 2017, this service is grandfathered. Availability to current customers is limited to lines in service at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES

A. BUSINESS UNLIMITED (1)

DESCRIPTION

Business Unlimited is a package of features available to business customers. The Business Unlimited bundle includes one line of unlimited calling and choice of calling features offered by the Company and unlimited long distance calling provided by CenturyLink Long Distance, LLC.

TERMS AND CONDITIONS

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added plus all other applicable monthly service charges.

Metered/measured line services, PBX, Key, or Centrex accounts are not eligible for Business Unlimited. The customer must subscribe to the CenturyLink Long Distance, LLC Basic Business Unlimited Long Distance Bundle plan. This plan is for typical domestic voice usage only and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in the Company’s sole discretion, the Company reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer’s service.

MONTHLY RATES

The following rates apply in addition to the monthly rates applicable for companion long distance service.

Primary and Each Additional Access Line Charge $46.00 (1)

(1) Area Calling Service (ACS) is provided at no additional charge when making direct dialed voice calls.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES

B. SIMPLE CHOICE™ (1)/BUSINESS ASSIST ADVANTAGE

DESCRIPTION

Simple Choice™/Business Assist Advantage is a package of features available to both residential and business customers. This package is only available to Simple Choice™/Business Assist Advantage customers and includes the features specified following and a flat rate access line with touch calling. Customers subscribing to Simple Choice™/Business Assist Advantage are entitled to unlimited use of the service/features specified.

FEATURES

Following are the eligible call features. All features may not be available in all areas:

- Caller ID Number Only
- Caller ID
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Call Waiting Display Deluxe
- Call Forwarding
- Call Forward No Answer
- Call Forward Busy
- Call Forward Busy/No Answer
- Call Forward Remote Access
- Call Transfer
- Call Return *69
- 3-Way Calling
- Call Waiting
- VIP Alert
- Distinctive Ring
- Home Intercom
- Busy Redial *66
- Message Waiting Indicator
- Anonymous Call Reject *77
- Selective Call Accept *64
- Selective Call Forward *63
- Selective Call Rejection *60
- Long Distance Alert
- Speed Call 8 or Speed Call 30
- Privacy Protector (where available)
- Voice Mail (where available)

(1) This service is grandfathered to existing customers at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

B. SIMPLE CHOICE™ (1)/BUSINESS ASSIST ADVANTAGE (Cont’d)

TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from
   the Features list. All terms and conditions as specified elsewhere in this price list shall
   apply.

2. Nonrecurring charges as specified elsewhere in this price list do not apply for
   transactions involving additions, deletions, or changes to the services/features
   requested as part of Simple Choice™/Business Assist Advantage. However, appropriate
   nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Simple Choice™/Business Assist Advantage features must be activated by the
   customer before they can be used without incurring usage charges.

4. All recurring charges applicable to an access line apply to Simple Choice™/Business
   Assist Advantage. Among other things, these can include but are not limited to, EAS
   charges, surcharges, subscriber line charges, and taxes.

5. If access line rates for residence and business service, as listed elsewhere in this price
   list, increase, Simple Choice™/Business Assist Advantage rates may also increase
   (upon Commission approval).

RATES

<table>
<thead>
<tr>
<th>Service</th>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>Simple Choice™ [1]</td>
<td>$41.95 (l)</td>
<td>---</td>
</tr>
<tr>
<td>Business Assist Advantage</td>
<td>---</td>
<td>$66.00 (l)</td>
</tr>
</tbody>
</table>

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple
Choice™/Business Assist Advantage. Installation, moves, and changes to the access line(s)
will incur the appropriate nonrecurring charges found in Section 6.

[1] This service is grandfathered to existing customers at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

C. SIMPLE CHOICE™ UNLIMITED (4)

DESCRIPTION

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features, non-regulated voicemail, and a flat rate access line provided by the Company, and unlimited long distance voice usage provided by CenturyTel Long Distance, LLC.

TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.

2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan. All lines must be billed to the same account and located at the same premise.

4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.

5. All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.

6. Call Detail will not be provided with this service plan.

RATES AND CHARGES

<table>
<thead>
<tr>
<th>Simple Choice Unlimited (4) Local Exchange Service Choice of available Custom Calling Service or Custom Calling II Service Features</th>
<th>Monthly Rate (1)(3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$34.95 (2)</td>
<td></td>
</tr>
</tbody>
</table>

(1) Flat rate EAS charges (if applicable) are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

(2) The monthly Simple Choice Unlimited rate will be discounted by $5.00 when customers also subscribe to the Company’s High Speed Internet (1.5M or higher).

(3) Area Calling Service (ASC) is provided at no additional charge when making direct dialed voice calls.

(4) This service is grandfathered to existing customers at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

D. Pure Broadband Bundle

DESCRIPTION

Pure Broadband Bundle includes flat rate Residence or Business Individual Line Local Exchange Service and features as specified, and requires subscription to the Company’s High-Speed Internet (1.5 Mbps or greater).

FEATURES

Outbound Call Block Feature
Non-Published Service
Call Code Restriction (Optional)

TERMS AND CONDITIONS

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with One-Party Local Exchange Service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company’s directory assistance records. Extended Area Service (EAS) charges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

RATES

<table>
<thead>
<tr>
<th>Class of Service</th>
<th>Monthly Rate (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Bundle, per month</td>
<td>Residence (2)</td>
</tr>
<tr>
<td></td>
<td>$30.00</td>
</tr>
</tbody>
</table>

(1) Rates applicable for non-regulated High-Speed Internet also apply.

(2) Effective June 11, 2017, Pure Broadband Bundle is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont'd)

E. Primary Rate Interface (PRI) Bundle

1. General

At: [www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf](http://www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf) the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Primary Rate Interface (PRI) Bundle:

State: Alabama  
Entity: Gulf Telephone Company  
Service: CenturyLink ISDN-PRI Services

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the PRI Bundle prior to the expiration of the TDP.

2. Rates and Charges

<table>
<thead>
<tr>
<th>Term Commitment Period</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial</td>
<td>Each Additional (1)</td>
</tr>
<tr>
<td>Two Year Term</td>
<td>$900.00</td>
<td>$250.00</td>
</tr>
<tr>
<td>Three Year Term</td>
<td>875.00</td>
<td>250.00</td>
</tr>
<tr>
<td>Five Year Term</td>
<td>850.00</td>
<td>250.00</td>
</tr>
</tbody>
</table>

(1) Additional PRI Bundles must be installed at the same customer designated premises on the same trip and placed on the same order.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

F. Core Connect

1. Description

**CENTURYLINK LOCAL TERMS OF SERVICE: CORE CONNECT BUNDLES** contains the terms and conditions for CORE CONNECT bundles. Termination Liability Charges as described therein will apply if a Customer disconnects all or a portion of a CORE CONNECT bundle prior to the expiration of the TDP.

2. Rates and Charges

The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

1. Core Connect 1 (1)

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Per Location, Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial Bundle</td>
</tr>
<tr>
<td></td>
<td>All Terms</td>
</tr>
<tr>
<td>Magnolia Springs, Robertsdale, Summerdale</td>
<td>$80.00</td>
</tr>
<tr>
<td>Bon Secour, Foley, Fort Morgan, Gulf Shores, Loxley, Orange Beach, Seminole</td>
<td>$70.00</td>
</tr>
<tr>
<td>Elberta, Lillian</td>
<td>$60.00</td>
</tr>
</tbody>
</table>

(1) **Area Calling Service (ACS) is provided at no additional charge when making direct dialed voice calls.**
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

F. Core Connect

2. Rates and Charges (Cont’d)

2. Core Connect 1 LITE (2)

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Per Location, Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial Bundle</td>
</tr>
<tr>
<td>All Terms</td>
<td>Month-to-Month (1)</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Magnolia Springs, Robertsdale, Summerdale</td>
<td>$80.00</td>
</tr>
<tr>
<td></td>
<td>$45.00</td>
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<tr>
<td></td>
<td>$40.00</td>
</tr>
<tr>
<td>Bon Secour, Foley, Fort Morgan, Gulf Shores, Loxley, Orange Beach, Seminole</td>
<td>$70.00</td>
</tr>
<tr>
<td></td>
<td>$35.00</td>
</tr>
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<tr>
<td>Elberta, Lillian</td>
<td>$60.00</td>
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<td></td>
<td>$35.00</td>
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3. Core Connect 2 (2)

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Per Location, Per Month</th>
</tr>
</thead>
<tbody>
<tr>
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<td>Month-to-Month (1)</td>
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<td>All Exchanges</td>
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4. Core Connect 2 LITE (2)

<table>
<thead>
<tr>
<th>Exchanges</th>
<th>Per Location, Per Month</th>
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<tr>
<td>All Terms</td>
<td>Month-to-Month (1)</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>All Exchanges</td>
<td>$60.00</td>
</tr>
<tr>
<td></td>
<td>$30.00</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(1) Only available after expiration of a TDP when customer does not renew or select a new TDP.
(2) Area Calling Service (ACS) is provided at no additional charge when making direct dialed voice calls.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

G. ECONOMY PACK

Description

The Company will provide residential customers with an access line, the Subscriber Line Charge, Caller ID and Call Waiting. Customers willing to have term commitments will have a $5.00 reduction a month for a 12-month commitment.

Rates and Charges

<table>
<thead>
<tr>
<th>Residence Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Economy Pack (per line)</td>
</tr>
</tbody>
</table>

(I)
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

H. HOME PHONE II - GRANDFATHERED

1. DESCRIPTION
   a. Home Phone II is an optional enrollment plan that permits residence customers to receive Local Exchange Service and additional features and services for a flat monthly rate.
   b. Home Phone II customers must subscribe to a qualifying long distance plan.
   c. Home Phone II includes the following services and features:
      - Residence Flat Rate Access Line
      - Choice of the following features:
        Anonymous Call Rejection
        Busy Redial
        Call Forward Busy
        Call Forward No Answer
        Call Forwarding
        Call Forward Remote Access (where available)
        Call Return
        Call Waiting
        Call Waiting ID
        Caller ID
        Cancel Call Waiting
        Message Waiting Indication
        Selective Call Accept
        Selective Call Forward
        Selective Call Rejection
        3-Way Calling
        VIP Alert
        Voice Mail

(1) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

(2) Deregulated service.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

H. HOME PHONE II - GRANDFATHERED(1)

2. REGULATIONS

a. Home Phone II customers may terminate their enrollment in the plan at any time upon notice to the Company, subject to the conditions described in Section S25.9.B.

b. Unless terminated by the Home Phone II customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

c. Home Phone II customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.

d. Components of Home Phone II will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

e. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

f. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

g. Home Phone II cannot be combined with any other discounts unless otherwise specified.

(1) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

H. HOME PHONE II - GRANDFATHERED (1)

3. RATES AND CHARGES

a. The monthly rate includes the Local Exchange Service, flat rate EAS, Touch Calling Service, and features only. All other recurring charges applicable to an access line apply to Home Phone II. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rate does not include the recurring charges for the qualifying long distance plan.

b. Service Charges, as described in Section II apply for new and additional Home Phone II lines, and moves of existing lines.

c. Service Charges do not apply when Home Phone II replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Home Phone II back to Local Exchange Service.

<table>
<thead>
<tr>
<th>Residence</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Phone II (2) (3)</td>
<td>$28.95</td>
</tr>
</tbody>
</table>

(1) Effective June 11, 2017, Home Phone II is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

(2) The customer must subscribe to either CenturyLink Communications, LLC Home Phone II Per Minute long distance plan or CenturyLink Communications, LLC Home Phone II Unlimited long distance plan to qualify for this bundle.

(3) If the customer subscribes to the CenturyLink Communications, LLC Home Phone II Unlimited long distance plan then the customer will also receive unlimited Area Calling Service (ACS) at no additional charge.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

I. CENTURYLINK BUSINESS BUNDLES

1. REGULATIONS AND DESCRIPTIONS

CENTURYLINK LOCAL TERMS OF SERVICE: CENTURYLINK BUSINESS BUNDLE contains the terms and conditions for CenturyLink Business Bundle Options 1 and 2 and CenturyLink Business Bundle Preferred.

2. RATES AND CHARGES

a. CenturyLink Business Bundle Options 1 and 2

Monthly rates for the CenturyLink Business Bundle Unlimited Plan A long distance plan provided by CenturyLink Communications, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates, however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

<table>
<thead>
<tr>
<th>CenturyLink Business Bundle</th>
<th>Monthly Rate</th>
<th>Activation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Line, Per Location</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial Bundle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2nd through 10th Bundle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Month-to-Month (Option 1)</td>
<td>$55.00</td>
<td>$50.00</td>
</tr>
</tbody>
</table>
| Two-Year Term (Option 2)    | 55.00        | 24.99          | N/A

b. CenturyLink Business Bundle Preferred

Monthly rates for the CenturyLink Business Bundle Unlimited Plan B long distance plan provided by CenturyLink Communications, LLC and for deregulated High-Speed Internet provided by the Company are not included in the following rates, however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

<table>
<thead>
<tr>
<th>CenturyLink Business Bundle Preferred</th>
<th>Monthly Rate</th>
<th>Activation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Line, Per Location</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial Bundle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2nd through 10th Bundle</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Month-to-Month</td>
<td>$50.00</td>
<td>$50.00</td>
</tr>
</tbody>
</table>
| Two-Year Term                         | 50.00        | 19.99          | N/A

(M) Material moved within this sheet.

(M1) Material moved to Original Sheet No. 25.4.1.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

J. SECOND LINE BUNDLE

1. DESCRIPTION

A bundled service offering is available to residential customers with at least one residential one-party access line. The offering includes an additional residential one-party access line with Call Waiting. The Company will waive the appropriate nonrecurring charges for residential customers. If any required component of the service bundle is discontinued, discounts may no longer apply and/or all remaining components may convert to the regular monthly rate.

2. RATES AND CHARGES

<table>
<thead>
<tr>
<th>Residential Bundle</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$26.50 (I)</td>
</tr>
</tbody>
</table>
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (CONT’D)

K. UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE [1]

A. Description

Terms and conditions for Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance are located at:

B. Rates and Charges

<table>
<thead>
<tr>
<th>Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per package, per location</td>
<td>$35.00 [2]</td>
</tr>
</tbody>
</table>

[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

[2] Rate includes local services, features, fees and surcharges described in Section 3 (Application of Charges) of the CenturyLink Local Terms of Service for Unlimited Nationwide Calling or 30 Minutes Nationwide Long Distance Package. Monthly rates for the Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and for optional deregulated High-Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer’s bill.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES (Cont’d)

L. ECONOMY PACK PLUS / ECONOMY PACK PLUS LITE – GRANDFATHERED (1)(2) (C)

1. Description

A. Economy Pack Plus/Economy Pack Plus Lite Bundle - is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a monthly rate.

B. Economy Pack Plus customers must subscribe to the Company’s High-Speed Internet Service (768 kbps or higher).

Economy Pack Plus Lite Bundle customers must subscribe to a qualifying long distance plan, the Company’s High-Speed Internet service, and DIRECTV®.

C. Economy Pack Plus/Economy Pack Plus Lite Bundle includes the following services and features:

• Residence One Party Individual Line

• Choice of the following features:
  
  Caller ID with Name (includes Anonymous Call Rejection) - Optional
  Call Waiting ID - Optional
  Call Waiting - Optional

(1) Effective September 10, 2018, Economy Pack Plus Lite is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(2) Effective April 12, 2019 Economy Pack Plus is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

DIRECTV® is used with permission.

AL 19-04
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES

L. ECONOMY PACK PLUS / ECONOMY PACK PLUS LITE – GRANDFATHERED (1) (2)

(Cont’d)

2. Regulations

A. Economy Pack Plus/Economy Pack Plus Lite Bundle customers may terminate their enrollment in the plan at any time upon notice to the Company, subject to the conditions described in Section S25.9.B.

B. Unless terminated by the Economy Pack Plus/Economy Pack Plus Lite Bundle customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

C. The plan is not available to customers who are or become toll restricted.

D. Economy Pack Plus/Economy Pack Plus Lite Bundle customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.

E. Components of Economy Pack Plus/Economy Pack Plus Lite Bundle will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

F. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

G. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

H. Economy Pack Plus/Economy Pack Plus Lite Bundle cannot be combined with any other discounts unless otherwise specified.

(1) Effective September 10, 2018, Economy Pack Plus Lite is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(2) Effective April 12, 2019 Economy Pack Plus is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.19 PACKAGED SERVICES

L. ECONOMY PACK PLUS / ECONOMY PACK PLUS LITE – GRANDFATHERED (3)(4)

(Cont’d)

3. Rates and Charges

A. The monthly rate includes the Local Exchange Service and features only. All other recurring and local usage charges applicable to an access line apply to Economy Pack Plus/Economy Pack Plus Lite Bundle. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rate does not include the recurring charges for the qualifying long distance plan, High-Speed Internet, or DIRECTV®.

B. Service Charges, as described in Section 6 apply for new and additional Economy Pack Plus/Economy Pack Plus Lite Bundle lines and moves of existing lines.

C. Service Charges do not apply when Economy Pack Plus/Economy Pack Plus Lite Bundle replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Economy Pack Plus/Economy Pack Plus Lite Bundle back to Local Exchange Service.

<table>
<thead>
<tr>
<th>Residence</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Economy Pack Plus</td>
<td>$31.00 (1)(4)</td>
</tr>
<tr>
<td>Economy Pack Plus Lite Bundle (per line)</td>
<td>31.00 (1)(2)(3)</td>
</tr>
</tbody>
</table>

(1) This monthly rate does not include the recurring monthly charge for High Speed Internet; however the monthly rate for these services will be combined and will appear as a single line item on the customer’s bill.

(2) The customer must also subscribe to CenturyLink Communications, LLC Easy Talk Economy long distance plan, the Company’s High-Speed Internet (up to 1.5 Mbps), and any non-international DIRECTV® package (which is billed by the Company). This bundle is available in limited exchanges as determined by the Company. Existing DIRECTV® subscribers are not eligible for this bundle.

(3) Effective September 10, 2018, Economy Pack Plus Lite is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

(4) Effective April 12, 2019 Economy Pack Plus is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.20 CenturyLink Line Volume Plan (CLVP)

1. TERMS AND CONDITIONS

See LOCAL TERMS OF SERVICE: CENTURYLINK LINE VOLUME PLAN (“CLVP”) for the description, terms and conditions for CLVP. Termination liability charges and/or shortfall charges apply as specified therein, if all or a portion of the services under CLVP are terminated prior to the expiration of the initial commitment period or if Customer’s account falls below the minimum line requirements.

2. Rates

a. Flat Rate Business Service, per Individual Line, Key Line, and/or Key Trunk, per month (1)

<table>
<thead>
<tr>
<th>Number of Lines (Tier)/Minimum Line Requirement</th>
<th>Two Year Term</th>
<th>Three - Five Year Terms</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 - 49</td>
<td>$33.99</td>
<td>$32.99</td>
</tr>
<tr>
<td>50 - 499</td>
<td>32.99</td>
<td>31.99</td>
</tr>
<tr>
<td>500 - 999</td>
<td>31.99</td>
<td>30.99</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>30.99</td>
<td>29.99</td>
</tr>
</tbody>
</table>

b. Optional Services

LVP Feature Package, per line/ trunk, per month

<table>
<thead>
<tr>
<th>Number of Lines (Tier)/Minimum Line Requirement</th>
<th>Two Year Term</th>
<th>Three - Five Year Terms</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 - 49</td>
<td>$5.00</td>
<td>$5.00</td>
</tr>
<tr>
<td>50 - 499</td>
<td>5.00</td>
<td>5.00</td>
</tr>
<tr>
<td>500 - 999</td>
<td>5.00</td>
<td>5.00</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>5.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

(1) Touch calling service, Trunk Hunting and Extended Area Service, where applicable, are included in these rates.
S2. BASIC LOCAL EXCHANGE SERVICE

S2.21. NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers’ telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.
## S3. CONCURRENCE STATEMENTS

<table>
<thead>
<tr>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>S3.1 Message Toll Telephone Service</td>
</tr>
<tr>
<td>S3.2 Reserved</td>
</tr>
<tr>
<td>S3.3 Reserved</td>
</tr>
<tr>
<td>S3.4 Private Line Concurrence</td>
</tr>
<tr>
<td>S3.5 Coin Telephone Service...</td>
</tr>
<tr>
<td>S3.6 Reserved</td>
</tr>
<tr>
<td>S3.7 Reserved</td>
</tr>
<tr>
<td>S3.8 Reserved</td>
</tr>
<tr>
<td>S3.9 Reserved</td>
</tr>
<tr>
<td>S3.10 Operator Assisted Local Calls and Local Calling Card Service Calls.</td>
</tr>
<tr>
<td>S3.11 Reserved</td>
</tr>
<tr>
<td>S3.12 Reserved for Future Use</td>
</tr>
<tr>
<td>S3.13 Optional Calling Plans</td>
</tr>
<tr>
<td>S3.14 Reserved</td>
</tr>
<tr>
<td>S3.15 Dual Party</td>
</tr>
<tr>
<td>S3.16 Reserved</td>
</tr>
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</table>
## S3. CONCURRENCE STATEMENTS

<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>S3.17 Universal Emergency Number System</td>
<td>6</td>
</tr>
<tr>
<td>S3.18 Reserved</td>
<td>6</td>
</tr>
<tr>
<td>S3.19 Errors or Damages Caused by System Date Limitations</td>
<td>6</td>
</tr>
<tr>
<td>S3.20 Wholesale Services</td>
<td>6</td>
</tr>
</tbody>
</table>
S3. CONCURRENCE STATEMENTS

S3.1 MESSAGE TOLL TELEPHONE SERVICE

GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK concurs in the standard toll rates, rules and regulations governing such communications as filed by the BellSouth Telecommunications, Inc. for IntraLATA toll service, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or canceled by either party. GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.2 RESERVED

S3.3 RESERVED
S3. CONCURRENCE STATEMENTS

S3.4 PRIVATE LINE CONCURRENCE

A. Radio Program Transmission Channels

GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK assents to, adopts and concurs with the rates, regulations and conditions applicable to all radio broadcast facilities furnished as they are filed with the FCC in NECA Tariff, FCC No. 1 and ATTCOM Tariff FCC No.’s 9, 10 and 11. The concurrence applies to all facilities, both interexchange and intraexchange.
S3. CONCURRENCE STATEMENTS

S3.5 COIN TELEPHONE SERVICE

GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK concurs with Local Coin Telephone Services rates, rules and regulations relating to Local Directory Assistance Service, Operator Assisted Local Calls and Calling Card Service as filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations. GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the interest of the Company subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S3.6 RESERVED

S3.7 RESERVED
S3. CONCURRENCE STATEMENTS

S3.8  RESERVED
S3.9  RESERVED
S3.10 RESERVED
S3.11 RESERVED
S3. CONCURRENCE STATEMENTS

S3.12 RESERVED FOR FUTURE USE

S3.13 OPTIONAL CALLING PLANS - Not Applicable

S3.14 RESERVED

S3.15 DUAL PARTY RELAY SERVICE

GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK concurs with the Dual Party Relay Service rates, rules and regulations filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations.

Dual Party Relay Service permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

S3.16 RESERVED
S3. CONCURRENCE STATEMENTS

S3.17 UNIVERSAL EMERGENCY NUMBER SYSTEM - Not Applicable

S3.18 RESERVED

S3.19 ERRORS OR DAMAGES CAUSED BY SYSTEM DATE LIMITATIONS

GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK assents to, adopts, and concurs with the regulations and conditions in The General Subscriber Services Tariff, Section A2.5.12 C. filed with the Alabama Public Service Commission by BellSouth Telecommunications, Inc.

S3.20 WHOLESALE SERVICES

GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK assents to, adopts, and concurs with the regulations and conditions in the Wholesale Services Tariff, filed with the Alabama Public Service Commission by CenturyTel of Alabama, LLC dba Centurylink.
### S4. MESSAGE TELECOMMUNICATIONS SERVICE

<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>S4.1 Concurrence</td>
<td>1</td>
</tr>
<tr>
<td>S4.2 Optional Calling Plans.</td>
<td>1</td>
</tr>
<tr>
<td>S4.3 Operator Services</td>
<td>1</td>
</tr>
<tr>
<td>S4.4 Interim 800 Service</td>
<td>2</td>
</tr>
</tbody>
</table>
S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.1 CONCURRENCE

GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK concurs in the standard toll rates, rules and regulations governing such communications as filed by the South Central Bell Telephone Company for IntraLATA toll service, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or canceled by either party. GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of GULF TELEPHONE COMPANY, LLC d/b/a CENTURYLINK, subject to the jurisdiction of the Alabama Public Service Commission as it applies.

S4.2 OPTIONAL CALLING PLANS - not applicable

S4.3 OPERATOR SERVICES

A. General

The Telephone Company provides operator services for completing toll calls, and for provision of special local services.

B. Rates

The rates for providing operator services for toll calling are administered by interexchange carriers such as South Central Bell and are billed as part of message toll service.

Rates for special Local Services are shown as follows:

1. Call Non-List. In an emergency situation the operator will call a non-listed number to determine if the non-listed subscriber wishes to receive the emergency telephone call.

   Call Non-List $5.00
S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.3 OPERATOR SERVICES (Continued)

C. Operator Assisted Local Calls.

- Calling Card: $1.75
- 3rd Number and Collect: $3.75
- Person-to-Person: $5.75

S4.4 INTERIM 800 SERVICE

A. Description of Service

1. General

Interim 800 Service is an originating offering utilizing trunk side Switched Access Service. The service allows all Interexchange Carriers to provide a basic form of 800 service to their customers. The method of providing this service requires a temporary allocation of an 800-NXX code to an Interexchange Carrier (IC) requesting the service. All IC's are required to have an assigned NXX code to offer 800 service. When the database plan is implemented nationally, the Interim 800 service will be discontinued.
S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.4 INTERIM 800 SERVICE

A. Description of Service (Continued)

1. General (Continued)

The service provides a customer identification function based on the 800 number dialed. When an 1+800-NXX calls is originated by an end user, the Telephone Company will perform the required six digit screening required to sort each IC’s traffic based on their assigned NXX codes. If the call originates from an end office switch not equipped to provide the screening function, the call will be routed to an office at which the function is available. Once IC identification has been established, the call will be routed to the IC. Calls originating from an end office switch at which the IC identification function is performed, but to which the IC has not ordered Interim 800 Service will be directed to the standard vacant code announcement at the switch performing the six digit screening function.

2. Regulation and Application of Rates

Non-recurring and recurring rates are associated with Interim 800 Service. The non-recurring rate is assessed on a per order, per IC basis. The recurring rate is a monthly charge assessed on a per call basis.

Non-recurring charges apply for each order received by the Telephone Company to add or change NXX translation codes. This charge applies whether this feature is installed coincidental with or at any time subsequent to the installation of Switched Access Service.
S4. MESSAGE TELECOMMUNICATIONS SERVICE

S4.4 INTERIM 800 SERVICE (Continued)

A. Description of Service (Continued)

2. Regulation and Application of Rates (Continued)

For initiation, additions, changes or deletions to the Interim 800 NXX codes(s), the IC must place an order with the Telephone Company.

Interim 800 Translations will be provided in conjunction with FGC Switched Access Service. When and if the Telephone Company is required in the future to convert its offices to equal access capabilities, the translation functions would be provided in conjunction with FGC Switched Access Service.

B. Rates

<table>
<thead>
<tr>
<th>Description</th>
<th>Recurring Monthly Charge</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Translation charge, per call</td>
<td>$.0067</td>
<td></td>
</tr>
<tr>
<td>b. Installation charge, per order, per IC</td>
<td>$10.00</td>
<td></td>
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S5. PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

S5.1 General

Multi-line telephone systems used in conjunction with PBX Trunks which were not already connected to Company facilities as of February 16, 2020, must, upon connection to the Company’s facilities, be configured to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section S25.7.B.

The access line rate for a private branch exchange trunk is listed in Section S2.7.
## S6. SERVICE CONNECTION CHARGES

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<td>F. Restoration and Suspension Charge</td>
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S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

A. Service order charges to connect, move or change telephone service and equipment are made separately according to the components of work required.

B. Service charges are payable in full, on first months billing.

C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

S6.2 DEFINITIONS

A. Service Order Work Charge: The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

B. Central Office Work Charge: The charge applied to work associated with testing and connection functions required within the central office.

C. Premise Visit: The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer's premises.

D. Returned Check Charge: The charge applied to each insufficient funds check returned.

E. Installation Charge: An initial, nonrecurring charge made under certain conditions to cover all or a portion of the cost of installation of telephone equipment. The payment of an installation charge gives the subscriber no ownership wholly or in part to the property installed.

F. Restoration and Suspension Charge: The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.

G. Termination Charge: A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.

H. Number Change Charge: The charge applied when a customer requests a change in their telephone number.

I. Network Interface Device (NID) charge: That point on the premises of the subscriber at which facilities owned by others is connected to Telephone Company facilities.

(M) Material previously appeared on Original Sheet No. 2 of this section.
S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Continued)

J. Service Date Change Charge – Applicable when customer requests a change of service date on a pending order for a Private Line service or Design Service prior to the scheduled service date.

K. Cancellation of Order Charge – Applicable when customer or the Company cancels an order for installation of a Private Line or Design Service for which the Company has already begun installation or incurred preparatory costs.

L. Expedited Order Charge – Applicable when a customer requests a service date for a Private Line Service or Design Service that is earlier than the standard interval date for the service ordered.

S6.3 APPLICATION OF SERVICE CHARGES

A. General

Service order charges apply, except as specified in this section or in other sections of the pricelist, to customer-initiated requests for establishment of telephone service, reconnecting service which has been temporarily disconnected for nonpayment, installing supplemental equipment and establishing miscellaneous service. Service order charges apply in addition to installation charges provided for in other sections of the pricelist unless stated otherwise.

The charges specified in this section contemplate work being performed by the Telephone Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

(M) Material previously appearing on this sheet now appears on Sheet No. 19 of Section 13.
S6. SERVICE CONNECTION CHARGES

S6.3 Application

A. General (Continued)

The Service Order and Central Office Connection charge applies per customers request to suspend and restore service. The charge is applied to the restored portion of the order.

One (1) service order charge and one (1) central office line connection charge apply per customer request to suspend and restore service. The charge is applied to the restore portion of the order.

One (1) service order charge and one (1) travel visit charge will apply for each request to temporarily detach and subsequently reaffix inside wiring, a telephone instrument and/or its bellbox, or connecting block (without a change in location) incident to remodeling or rearrangement of furniture.

B. Conditions

Conditions under which the Central Office Work charge does not apply:

1. Upgrading from rotary dial to touchtone service.
2. Adding Custom Calling features to existing service.
3. Adding GulfStar features to existing service.

(M) Material previously appearing on this sheet now appears on Sheet No. 13 of Section 19.
S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

B. Conditions (Continued)

Conditions under which no service charges apply:

1. Public Telephone service.
2. Telephones located on a customer's premises but used exclusively by the Telephone Company for maintenance or training purposes.
3. Work to move or change a customer's telephone service or equipment if required and initiated by the Telephone Company. This includes key to keyless if the customer no longer requires key equipment.
4. Disconnection of service for nonpayment of charges due. Normal service charges will apply when service is restored.

No service charges apply for the following customer-initiated requests:

1. Complete termination of service.
2. The "From" portion of work involved in transfer of service and equipment from one to another premises.
3. Changes in classes of service, including changes in equipment or drop and protector wiring which may be required by such a change.
4. Changes in bill mailing address, or special billing arrangements.
5. Cancellation of service orders prior to a premise visit or start of work.

Inside wire is detariffed and no rate in this Section applies. Wiring rates may be obtained by calling the Gulf Telephone Business office.

For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing local exchange access line service or transferring existing local exchange access line service from one location to another. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company’s central office.
S6. SERVICE CONNECTION CHARGES

S6.4 SERVICE DATE CHANGE CHARGE

The customer may request a change of service date on a pending Private Line Service or Design Service order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 60 calendar days from the original service date.

If the Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and appropriate service charges will apply.

If the service date is changed to an earlier date, the customer will be notified by the Company that Expedited Order Charges may apply as set forth in S6.8 following. Such charges will apply in addition to service charges that apply for a change order.

If the requested service date exceeds 60 calendar days following the original service date, and the Company determines that the customer's request can be accommodated, the Company will cancel the original order and apply Cancellation Charges set forth in S6.7 following, and a new order with a new service date will be issued. In this instance, no service charge will apply for the service date change; however, normally applicable service ordering charges will apply to the new order. Failure by the Customer to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a premises visit charge.

If a customer is unable to accept service within 30 days after the latest agreed upon service date, the order will either be cancelled or billing will commence as specified in S6.7.B. following.
### S6. SERVICE CONNECTION CHARGES

#### S6.5 RATES

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<thead>
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<tr>
<td>Initial Hook-up</td>
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<td><strong>Residence:</strong></td>
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<td>Additional Quarter Hours</td>
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<td><strong>Construction Charges</strong></td>
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<td><strong>Miscellaneous Repair Charges</strong></td>
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<td>First Quarter Hour</td>
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<tr>
<td>Residence</td>
<td>7.50</td>
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</tbody>
</table>

(M) Material previously appearing on this sheet now appears on Sheet No. 20 of Section 13.
S6. SERVICE CONNECTION CHARGES

S6.6 COPY OF BILL

A. Description

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available, and facilities permit.

A non-recurring charge applies for each printed copy furnished.

B. Charges

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<thead>
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<tr>
<td>Residence, Charge per copy</td>
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S6.7 CANCELLATION OF ORDER CHARGE

A. A customer may cancel an order for the installation of a Private Line service or Design Service at any time prior to notification by the Company that service is available for the customer’s use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. Verbal notice to the Company must be followed by written confirmation within 10 days. If a customer is unable to accept service within 30 calendar days of the latest agreed upon service date and the order has not been cancelled by the customer, the following will apply:

- The order will be cancelled and applicable cancellation charges will apply, if the service has not been fully provisioned, or

- The order will be completed and billing will commence once the service has been fully provisioned.

A service is fully provisioned when all physical CenturyLink work has been completed (i.e. design, installation, and testing), and service is immediately available for use upon customer acceptance or activation.
S6. SERVICE CONNECTION CHARGES

S6.7 CANCELLATION OF ORDER CHARGE (CONT’D)

B. When a customer cancels an order for the installation of a Private Line service or Design Service, a Cancellation Charge will apply as follows, unless specified otherwise for a specific service:

(1) Installation is considered to have started when the Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

(2) Where the customer cancels an order prior to the start of installation, no charge applies.

(3) Where installation of facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.

(a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs; or

(b) The minimum period charges for the service.

S6.8 Expedited Order Charge

An Expedited Order Charge applies when a customer requests a service date for a Private Line service or Design Service that is earlier than the standard interval. If the Company agrees to provide the service on an expedited basis, an expedited order charge may apply as specified in S12.1 Special Construction, unless set forth elsewhere in this General Customer Services Price List for a specific service.
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<td>B. Rates and Charges</td>
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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 TOUCHTONE CALLING SERVICE

A. General

1. Touchtone Calling Service provides for the origination of telephone calls through the use of pushbuttons.

2. The service is available in all exchanges to business and residence subscribers connected to WATS (Wide Area Telephone Service) lines which are interconnected to Bell System Service.

3. Touchtone Calling Service requires special central office equipment and will be provided only from central offices where facilities are available.

B. Rates

1. Nonrecurring charges apply as specified in Section S6.5.

2. Monthly rates specified in Section S2.7 include Touchtone Calling, where available.

S7.2 CUSTOM CALLING SERVICES

A. Definitions

1. Speed Calling - Allows a subscriber to use either a one or two digit code to dial frequently called numbers. This feature can be used for either local or long distance calls.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

2. Call Waiting - A call waiting subscriber will hear a short tone if he is already using his line and a second party is attempting to reach him. The call waiting subscriber can terminate the existing call by hanging up and his phone will ring with the second party on the line or he can put the first party on hold and answer the second call. This can be accomplished by switch hook operation.

3. Call Forwarding - A call forwarding subscriber can arrange to transfer all his incoming calls automatically to any number that he can dial without assistance from an operator. This procedure will allow the customer to make outgoing calls during this transfer period; all incoming calls will continue to be transferred to the programmed number.

4. Three Way Calling - A three way calling subscriber can add a third party to an existing conversation, creating a conference type call.

5. Safety Line (a.k.a. Warm Line) (1) - This feature allows a subscriber to call a predesignated number by simply going off hook. The predesignated number requested by the subscriber is programmed by the Telephone Company. The subscriber is given an option of having from one to twenty seconds time out before the number is dialed.

6. Personal Ringing- This feature allows a subscriber to have three (3) additional numbers on the same line as their primary number, for a total of four (4) numbers assigned to a single line. Distinct call waiting, and ringing, is applied to each number to call identify which number is being called.

(1) Effective September 27, 2019, Safety Line is grandfathered. Availability to current customers is limited to lines in service at existing locations.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Continued)

A. Definitions (Continued)

7. Call Forwarding Busy Line - This service forwards incoming calls to another directory number when the called line is busy. The customer selected forward-to telephone number is programmed when the service is established. A service order is required to change the forward-to number. The subscriber can continue a conversation while incoming calls are forwarded. This service includes Call Forwarding Group Busy Line.

8. Call Forwarding Don't Answer - This service forwards all incoming calls to another directory number if the called number is not answered within a specified interval of time. The forward-to number and specified interval are programmed when the service is established and can only be changed via service order. This service includes Call Forwarding Group Don't Answer.

9. Call Transfer - This service enables customer to transfer an incoming call to another number without staying on the call.

10. Do Not Disturb (1) - This feature prevents incoming calls from ringing your telephone.

11. Wake-Up Reminder (1) - This feature enables the customer to program the telephone to ring at a specific time.

12. Call Forwarding - Multiple Calls - This option is available as an additional feature in conjunction with Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding. This option allows the customer to specify the number of calls that will be forwarded simultaneously to the forward-to telephone number. The number of intra/interoffice call forwarding paths provided will be equal and are preprogrammed via service order. Only one calling path will be provided for a single (non-rotary) exchange line/trunk. The number of calling paths provided on exchange lines/trunks equipped with Hunting Service arrangements cannot exceed the number of exchange lines/trunks so equipped.

(2) Effective September 27, 2019 Do Not Disturb and Wake Up Reminder are grandfathered. Availability to current customers is limited to lines in service at existing locations.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Continued)

A. Definitions (Continued)

13. Call Forwarding – Remote Access - This feature provides a customer the Call Forwarding feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number. Remote access is not available to Call Forwarding - Multiple Calls Option.

14. Home Intercom (a.k.a. Call Within) \(^{(1)}\) - This feature allows customer to activate ringing to all telephones on customer line by dialing customer's own telephone number and hanging up. If any telephone on customer's line is picked up by another party, ringing will stop, and customer will know to pick up handset in order to speak to other party.

15. Automatic Redial (a.k.a. Hot Line) \(^{(1)}\) - This feature allows a subscriber to automatically call a predesignated number by going off hook. The predesignated number requested by the subscriber is programmed by the Telephone Company. With this feature the subscriber will not be able to call any number other than the predesignated number.

16. Call Forwarding – Remote (RCF) - This feature utilizes a telephone number to automatically forward all incoming calls dialed to the RCF telephone number to another predesignated number. RCF service is offered subject to availability of suitable facilities and is not offered where the terminating station line is a coin telephone. Call Forwarding – Remote is not represented as suitable for satisfactory transmission of data. The RCF customer is responsible for applicable ACS or toll charges between the terminating number location. Applicable charges apply to all calls answered at the terminating station line, including person-to-person and collect charges although such calls might not be accepted at the answering location.

\(^{(1)}\) Effective September 27, 2019, Home Intercom and Automatic Redial are grandfathered. Availability to current customers is limited to lines in service at existing locations.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 CUSTOM CALLING SERVICES (Continued)

A. Definitions (Continued)

17. Call Forwarding Group Don’t Answer - For hunt group customers, this feature allows calls routed to idle hunt group lines to be redirected to a different destination if the calls are not answered within a specified amount of time. Included in Call Forwarding Don’t Answer.

18. Call Forwarding Group Busy Line - When all lines in a hunt group are busy, this feature allows hunting to continue to a specified number. Included in Call Forwarding Busy Line.

19. Call Forwarding – Enhanced – This Call Forwarding Package includes Call Forwarding, Call Forwarding – Remote Access, Call Forwarding Busy Line, and Call Forwarding – Don’t Answer.

20. Outbound Call Block Feature - blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Service and Class features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence Individual Line Local Exchange Service customers.
## S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

### S7.2 CUSTOM CALLING SERVICES (Continued)

#### B. Rates

1. Individual features, Per Month

<table>
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<th>Feature, per line</th>
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<th>Residence</th>
<th>Discounted***</th>
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<td></td>
</tr>
<tr>
<td>Automatic Redial (a.k.a. Hot Line)</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Safety Line (a.k.a. Warm Line)</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Home Intercom (a.k.a. Call Within)</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Call Transfer</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Do Not Disturb</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td></td>
</tr>
<tr>
<td>Wake Up Reminder</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding – Remote Access</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>4.00 (I)</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding – Enhanced</td>
<td>8.00 (I)</td>
<td>8.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Outbound Call Block Feature</td>
<td>5.00</td>
<td>5.00</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding Busy Line</td>
<td>3.68</td>
<td>3.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding Don’t Answer</td>
<td>3.68</td>
<td>3.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding–Multiple Calls (a.k.a Multiple Paths)</td>
<td>6.00 (I)</td>
<td>5.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Call Forwarding–Remote RCF [1]</td>
<td>22.00 (I)</td>
<td>13.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>Personal Ringing, each additional number</td>
<td>7.00</td>
<td>6.00 (I)</td>
<td>N/A</td>
<td></td>
</tr>
</tbody>
</table>

**GF = grandfathered. Availability to current customers is limited to lines in service at existing locations.**

**Discounted rate applies** when the customer also subscribes to the Select Savings Package at the rate specified in Section S7.13.F.c.

#### b. Individual Features, Per Occurrence

<table>
<thead>
<tr>
<th>Feature, per occurrence</th>
<th>Business</th>
<th>Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Forwarding</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Three Way Calling</td>
<td>1.50</td>
<td>1.50</td>
</tr>
<tr>
<td>Call Forwarding-Remote Access</td>
<td>1.50</td>
<td>1.50</td>
</tr>
</tbody>
</table>

---

[1] Monthly rate per central office line equipped. Installation charges applicable – See Section 6.5

(M) Discounted rates previously appeared on 3rd Revised Sheet No. 28 of this section.

AL2020-11
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.3 HUNTING SERVICE

A. General

Hunting Service is a combination of two or more lines or trunks connected to the central office so that incoming calls overflow to the next available line or trunk if that line is busy.

B. Rates

The monthly rate for Hunting Service applies to each line or trunk in the hunting group. This charge is in addition to the regular individual line or trunk rate. (This charge does not apply to CENTREX Services)

Monthly rate per line or trunk $10.50

S7.4 TOLL RESTRICTION SERVICE

A. General

Call Code Restriction provides call code restriction options for selecting outgoing toll calls while permitting local calls. Non-chargeable calls to repair service, emergency numbers (911) and 800 numbers will not be restricted.

Call Code Restrictions will be available to all basic exchange customers in the Gulf Telephone serving area.

Subscribers dialing call restricted codes will be routed to a vacant code announcement.

Subscribers who have subscribed to call code restriction will be required to post company provided information on each call code restricted telephone indicating that the operator can not be reached for any purpose. It shall also be the responsibility of the subscriber to notify all users of this service that it is impossible to reach the operator by using the restricted telephone.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 TOLL RESTRICTION SERVICE

A. General (Continued)

The Company shall not be held liable to any person for damages of any nature or kind arising out of, or resulting from, and in the connection with the provision of Call Code Restrictions offered in this pricelist, including, without limitation the inability of the telephone user to access the operator for any purpose and any of the other call restricted codes specified in the dialing plans listed in this section.

In the event the subscriber requests the removal of Call Code Restrictions, and maintains access service, the applicable service charges will apply.

A seven day period will be required to implement call code restriction features.

B. Call Code Restriction Options

1. Option #1 - Restrict 1+NPA, 0+, 0-, 00-, 1+411, 0+411, 950, 1+900, 01+, 011+, 1+NPA 555, 0+NPA555, 1+NPA 976, 10xxx1, 10xxx0. This option permits local (non-ACS), 911, and 1+800 calling.

2. Option #2 - Restrict 1+NPA, 10xxx1, 1+NPA 555, 1+411, 01+, 00-, 1+900, 011+, 1+NPA 976, and incoming third number and collect charges. This option permits 1+800, 911, local (non-ACS), 0+, 0-, 950, and 10xxx0 calling. In addition, it will provide display to operator to bill only credit card, third number or collect.

3. Option #3 - Restrict 0-, 00-, 0+, 01+, and 10xxx0 calls to operator by giving a display or code to bill to credit card, third number, or collect.

4. Option #4 - Restrict incoming third number charges.

5. Option #5 - Restrict incoming collect charges.

6. Option #6 - Restrict incoming third number and collect charges.

7. **Option #7** – Restrict calls to 011+ and 101XXXX 011+ numbers outside the Northern American Numbering Plan and 900/976 numbers. (N)
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.4 TOLL RESTRICTION SERVICE (Continued)

C. Rates and Charges

The following rates for Call Code Restrictions are in addition to the applicable services charges, monthly rates, and non-recurring charges for exchange access lines and other services or equipment provided.

1. Options #1 through #6 Monthly rate

   Business (One Party, Key and PBX trunk) $5.25
   Residence Line 3.15

2. Option #7

   Business (One Party, Key and PBX trunk) 3.15
   Residence Line 3.15

D. Toll Restriction to 900 Numbers

Toll Restriction or "blocking" of calls to 900 numbers is automatically provided to all Gulf telephone customers. If the customer requests access to 900 calling, his line will be "unblocked" without any charge. However, applicable service charges will apply to subsequent 900 restriction changes after the initial unblocking.

(M) Rates for Options #5 and 6 moved from Sheet No. 10. Rates for Options #1 through #6 now appear as single entry.
S7.5 CUSTOMIZED NUMBER SERVICE

Reserved

S7.6 CALL FORWARDING – REMOTE (RCF)

1. A call forwarding subscriber can arrange to transfer all his incoming calls automatically to any number that he can dial without assistance from an operator. This procedure will allow the customer to make outgoing calls during this transfer period; all incoming calls will continue to be transferred to the programmed number.

(M) Material moved to Sheet No. 9 of this section.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.7 OFF PREMISES STATION SERVICE

Reserved

S7.8 DIRECT INWARD DIALING (DID) SERVICE

A. General

DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates.

Rates are in addition to the rates shown elsewhere in this and other Company Tariffs for the services and equipment with which this offering is associated.

The service includes central office switching equipment necessary for indialing from the network directly to station lines associated with customer premises switching equipment.

The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.8 DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

Facilities and operational characteristics of interface signals between the Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section 27 of this pricelist.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.

DID numbers provisioned by the Company will be in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block consecutive to any other number block or to provide DID numbers arranged in a consecutive manner. When a number is removed from an existing consecutive DID number group, the installation charge and monthly rates for non-consecutive DID apply to the remaining numbers. If a customer requesting non-consecutive DID numbers does not have DID service at the time the non-consecutive DID numbers are requested, a minimum of 20 non-consecutive DID numbers must be ordered. The Company will be responsible for interception and administration of reserved numbers.

B. Rates

1. Monthly Charges

<table>
<thead>
<tr>
<th>Monthly Charges</th>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group of 20 Working</td>
<td>$5.25</td>
</tr>
<tr>
<td>Or Reserved DID Numbers</td>
<td></td>
</tr>
<tr>
<td>Each DID trunk termination in Central Office</td>
<td>$42.89</td>
</tr>
</tbody>
</table>
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.8 DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates (Continued)

2. Nonrecurring Charges

   The Nonrecurring Charge applies to the first group of DID numbers assigned to station lines per occasion. These rates and charges are applicable in addition to the rates and charges for the provision of PBX trunks and the associated equipment and services.

<table>
<thead>
<tr>
<th>Nonrecurring Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group of 20 Working or Reserved DID Numbers, each</td>
</tr>
<tr>
<td>DID Trunk Termination in Central Office, each</td>
</tr>
</tbody>
</table>

S7.9 SEASONAL AND VACATION SERVICE

A. Temporary Service suspension can be provided for any period of time up to nine months with a minimum period of one month. The service shall be subject to one service order for each request, and to one half the rate plus other charges relative to the provisioning of telephone service.

B. The charge may be collected in advance for the total suspension period.

C. There will be no reduction in the charge for the provisioning of foreign central office, or foreign exchange line mileage.

D. This section is not applicable to service that is under special contract arrangements for a specified time period.

E. All services that are temporarily suspended will be placed on intercept for a recorded announcement, or subscribers can have the call forwarded.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.10 SPECIAL BILLING NUMBER SERVICE

Reserved

S7.11 JOINT USE OF SERVICE

A. General

In general, exchange service is furnished for the exclusive use of the subscriber, his representatives, employees, and members of the subscriber's family, including those by marriage and other persons residing in the subscriber's house who are recognized as a part of the subscriber's domestic establishment. A joint user, therefore, may be defined as a person, firm, or corporation, whose use of the subscriber's service is not contemplated under the terms of the subscriber's contract, but who, subject to the consent of the subscriber, and to the rules and regulations specified in this pricelist, is privileged to use the subscriber's service. Each joint user is allowed one listing in the alphabetical section of the directory without charge.

B. Conditions

1. Contracts for joint user service must be arranged by a subscriber to the main contract for service. He is responsible for the payment of all charges incurred there under.

2. Charges for joint user service date from the day information records are posted, and they are payable in the same manner as are charges for the main service. Information records are posted promptly after completing the order.
S7. MIISCCELLANEOUS SERVICE ARRANGEMENTS

S7.11 JOINT USE OF SERVICE (Continued)

B. Conditions (Continued)

3. Charges for joint user service are automatically discontinued after terminating the main contract for service. Charges for joint user service may be discontinued upon request of the subscriber in case the joint user becomes a subscriber to exchange service, similar in classification, i.e., business or residence, as that under which joint user service is furnished, or in case of death of the joint user, or in case the joint user moves from the premises at which the exchange service listed is furnished.

C. Rates

1. The monthly charges for joint user service are as follows:

   Business or residence - The applicable line rate shown in Section 1 of this pricelist applies to each joint user as well as the primary subscriber.

S7.12 GROUND START CIRCUIT SERVICE

A. General

Ground start circuits are provided to meet the electrical connection requirements of equipment that some subscribers desire to connect to the telephone company’s line or trunk circuits.

B. Rates

The monthly rate for ground start service applies to each line or trunk utilizing a ground start circuit. This feature is in addition to the regular individual line or trunk rate.

Monthly rate per line or trunk ground start circuit $5.25
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE

A. General

1. GulfStar service is a group of central office call management features offered in addition to basic telephone service. GulfStar service consists of the following features:

B. Definitions

1. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

2. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.
S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

2. Repeat Dialing (Continued)

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

3. Selective Ringing

Selective Ringing provides a distinctive ringing pattern to the subscribing customer for up to four specific telephone numbers.

The customer creates a screening list of up to four telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting (see Section 7.2 of this pricelist) and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Selective Ringing screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

3. Selective Ringing (Cont'd)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or an identified telephone number that represents all the lines in a collection of lines, such as multiline hunt groups.

4. Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to ten numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or an identified telephone number that represents all the lines in a collection of lines such as multiline huntgroups.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

5. Call Block (1)

This feature provides the customer the ability to prevent incoming calls from up to ten different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer’s number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to Selective Call Forwarding and/or Selective Ringing and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group or is telephone number identified.

6. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Telephone Company indicating the calling number, the time the trace was activated, and in some locations, the time this feature would be required to contact the appropriate law enforcement official.

Only calls from within GulfStar service equipped offices are traceable using Call Tracing.

(1) Effective September 27, 2019, Call Block is grandfathered. Availability to current customers is limited to lines in service at existing locations.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

B. Definitions (Continued)

6. Call Tracing (Continued)

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

7. Selective Call Acceptance

Selective Call Acceptance allows the customer to select up to ten customer telephone numbers from which calls are to be received. All other calls are routed to a recorded announcement that informs the caller that the customer does not wish to receive his call.

Selective Call Acceptance takes precedence over Call Block, Selective Call Forwarding, and Selective Ringing. If a calling number is not on the customer's list, no further screening feature is required.

8. Selective Call Rejection

Selective Call Rejection*60 - allows the customer to create a list of up to twelve numbers which, when calling, will be blocked from ringing the customer's telephone and will be sent to an appropriate recording. The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program twelve telephone numbers into a screening list. When a call is received from a number on the screening list, and if Selective Call Rejection is activated, the call is forwarded to a recording. If Selective Call Rejection is not activated, the call is completed as usual. Numbers may be added or deleted by the customer at any time.

C. Conditions

1. The Following Limitations Apply:

   a. GulfStar service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within GulfStar service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of GulfStar service equipped offices.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

C. Conditions (Continued)

1. The Following Limitations Apply:
   
b. The service is available to all single party customers who have Touch-Tone Service.

c. The service will not work on an originating basis with Company provided Public and Semi-Public Telephone Service, toll terminals or trunks.

d. Appropriate service order charges apply except during Company selected periods of special promotion. These charges will apply when the Company is required to restore functions that are disabled by the customer, i.e., reestablish screening lists.

D. Additional Features

1. Caller ID

   This feature enables the customer to view on a customer provided display unit the Directory Number (DN) and Name on incoming telephone calls.

   When Caller ID is activated on a customer's line, the Directory Numbers and Name of incoming calls are displayed during the first long silent interval of the ringing cycle.

   Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of this equipment to perform satisfactorily with the network features described herein.
S7. MISCCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

1. Caller ID (Continued)

If the incoming call is from a caller who subscribes to Selective Ringing, the telephone number transmitted will always be the main number rather than the Selective Ringing number.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.

Caller ID is not available on operator handled calls.

2. Calling Number Delivery Blocking - Per Line

This feature enables certain customers as described in S7.13 E.1.c. to prevent the transmission of their Directory Number on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Per Line is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Blocking - Per Call is dialed on a line that is provisioned with Calling Number Delivery - Per Line, the Directory Number may be delivered.

3. Calling Number Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and thus control it's availability to the called party.
S7. MIISCLEANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

3. Calling Number Delivery Blocking - Per Call (Continued)

The transmission of the Directory Number can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number.

4. Anonymous Caller Rejection (ACR) *(C)* - This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has been invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Caller Rejection regardless of the current state of the ACR customer's line (e.g., off hook or idle).

5. Call Waiting ID - This feature is an enhancement to Caller ID which enables the customer to view on a display unit the calling party's Directory Name/Directory Number on incoming calls when the subscriber's phone is in use.

6. Caller Name Delivery - This feature is included in Caller ID and provides the caller's name in addition to the caller's number on a display unit.

*(C)* Effective September 27, 2019, Anonymous Caller Rejection is grandfathered. Availability to current customers is limited to lines in service at existing locations.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

7. Smart Choice - **Grandfathered**\(^{(1)}\) - This service provides the following group of features at one flat rate. The customer may initially or subsequently eliminate any of the features from the group. A service charge will apply when the customer adds a feature back to the group:

   - Caller ID
   - Call Waiting
   - Call Waiting ID
   - Three Way Calling
   - Speed Calling
   - Call Forwarding
   - Call Return
   - Repeat Dialing

8. AllStar Choice - **Grandfathered**\(^{(2)}\). This service provides the following group of features at one flat rate. The customer may initially or subsequently eliminate any of the features from the group without a charge. A service charge will apply when the customer adds a feature back to the group:

   - Caller ID
   - Call Waiting
   - Three Way Calling
   - Call Block
   - Call Forwarding - Remote Access
   - Selective Call Ringing
   - Speed Calling
   - Call Forwarding
   - Call Return
   - Repeat Dialing
   - Personal Ringing
   - Anonymous Call Rejection
   - Selective Call Forwarding

9. Select Savings – **Grandfathered**\(^{(2)}\). This service provides the following group of features at one flat rate. The customer may add additional features, listed in S7.13.F.a, at a discounted rate.

   - Caller ID
   - Call Waiting ID
   - Call Forwarding

\(^{(1)}\) Grandfathered to existing residential customers at their existing locations.

\(^{(2)}\) Effective September 27, 2019, All Star Choice and Select Savings are grandfathered. Availability to current customers is limited to lines in service at existing locations.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

D. Additional Features (Continued)

10. No Limits – Grandfathered – This service provides the following group of features at one flat rate when packaged with Gulf Telephone residential basic local service and Gulf Long Distance “No Limits Long Distance”:

- Caller ID
- Call Waiting ID
- Call Forwarding

The customer may add additional features listed in S7.13.G, at a discounted rate.

11. Business Sense – Grandfathered September 27, 2019 – This service provides the following group of features when packaged with Gulf Long Distance “Business Sense” plan:

- Caller ID w/name
- Call Forwarding
- Call Forwarding Group Busy Line (with Voice Mail)
- Call Forwarding Group Do Not Answer (with Voice Mail)

[1] Grandfathered to existing customers at their existing locations.
S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

E. Conditions

1. All Limitations listed in S7.13 C. 1. are applicable to the Caller ID feature in addition to the following:

   a. Caller ID is available to single exchange line residence and business customers. Caller ID is not available for lines equipped with Hunting Service arrangements.

   b. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section 26 of this Pricelist.

   c. Calling Number Delivery Blocking - Per Line is available free of charge upon request to domestic violence intervention agencies, state and county departments of human resource shelters, the Attorney General Crime Victim Assistance office, and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

   d. Calling Number Delivery Blocking - Per Call is provided free of charge subject to availability of facilities where technically feasible. The Company assumes no liability for and will be held harmless from any incompatibility of the customer's provided equipment to perform satisfactorily with the network feature described herein.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

F. Rates (continued)

a. Individual features, Per Month

<table>
<thead>
<tr>
<th>Feature, per line</th>
<th>GF</th>
<th>Business</th>
<th>Residence</th>
<th>Discounted**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Return</td>
<td></td>
<td>$6.00 (I)</td>
<td>$6.00 (I)</td>
<td>$5.00 (I)</td>
</tr>
<tr>
<td>Repeat Dialing</td>
<td></td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>Selective Ringing</td>
<td></td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
</tr>
<tr>
<td>Selective Call Forwarding</td>
<td></td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
</tr>
<tr>
<td>Call Block</td>
<td>√</td>
<td>7.00 (I)</td>
<td>6.00 (I)</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>Selective Call Acceptance</td>
<td></td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>Caller ID (includes Caller Name)</td>
<td></td>
<td>12.00</td>
<td>10.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Anonymous Caller Rejection</td>
<td>√</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
<td>6.00 (I)</td>
</tr>
<tr>
<td>Call Waiting ID [1]</td>
<td></td>
<td>12.00</td>
<td>10.00</td>
<td>N/A</td>
</tr>
<tr>
<td>Selective Call Rejection</td>
<td></td>
<td>7.00 (I)</td>
<td>6.00 (I)</td>
<td>N/A</td>
</tr>
</tbody>
</table>

GF = grandfathered. Availability to current customers is limited to lines in service at existing locations.

** Discounted rate applies when the customer also subscribes to the Select Savings Package at the rate specified in Section S7.13.F.c.

b. Individual Features, Per Occurrence

<table>
<thead>
<tr>
<th>Feature, per occurrence</th>
<th>Business</th>
<th>Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Return</td>
<td>$1.50</td>
<td>$1.50</td>
</tr>
<tr>
<td>Call Tracing (per call)</td>
<td>5.25</td>
<td>3.15</td>
</tr>
</tbody>
</table>

[1] These features are enhancements to Caller ID only.

(M) Discounted rates previously appeared on 3rd Revised Sheet No. 28 of this section.
S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.13 GULFSTAR SERVICE (Continued)

F. Rates (continued)

c. Feature Packages, Per Month

<table>
<thead>
<tr>
<th>Feature Package, per line</th>
<th>GF</th>
<th>Business</th>
<th>Residence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smart Choice</td>
<td>√</td>
<td>22.00 (I)</td>
<td>22.00 (I)</td>
</tr>
<tr>
<td>Allstar Choice</td>
<td>√</td>
<td>28.00 (I)</td>
<td>28.00 (I)</td>
</tr>
<tr>
<td>Select Savings</td>
<td>√</td>
<td>18.00 (I)</td>
<td>18.00 (I)</td>
</tr>
<tr>
<td>No Limits</td>
<td>√</td>
<td>--</td>
<td>15.00 (I)</td>
</tr>
<tr>
<td>Business Sense</td>
<td>√</td>
<td>14.00 (I)</td>
<td>--</td>
</tr>
</tbody>
</table>

GF = grandfathered. Availability to current customers is limited to lines in service at existing locations.

(M) Discounted feature rates previously appearing on this page now appears on Sheet No. 6 and Sheet No. 27 of this section.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.14 SHARED TENANT SERVICE OFFERINGS

A. General

In general, basic local exchange service is furnished for the exclusive use of the subscriber, and the subscriber’s family, guests, employee’s agents, or representatives. Resale of basic local exchange service is permitted only under the specific conditions described in this price list. For the purpose of this price list section, “sharing” of basic local exchange service is considered synonymous with “resale” of basic local exchange service.

When in the judgment of the Company it is deemed necessary, or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller’s communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the company may subscribe to any local exchange service available.

Nothing in this price list section impairs the company’s franchise or ability to operate in the state. This price list is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

Resale is permitted where facilities permit and within the confines of specifically identified contiguous property areas under the control of a single owner or property areas under the control of a single owner within a common development with a single name identity, i.e., office park, shopping center, apartment complex, condominium. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfares. The designated resale service area must be wholly within the confines of existing exchange boundaries of this telephone company.

Private line services may be provided to tenants of resellers under the rules and regulations specified in Section 25 of this price list.

(Material moved from Sheet No. 28.)
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.14 SHARED TENANT SERVICE OFFERINGS (Continued)

A. General (Continued)

Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service. The resellers communication switch may not be connected via private lines to other communication systems which subscribe to flat rate exchange service.

All other rules and regulations specified in other sections of this Pricelist will apply.

B. Regulations and Application of Rates

Resale of basic local exchange service is available only on a business measured service basis. Local service is defined in Section 2.5 of this pricelist. Other business services will be provided at the rates specified in other sections of this pricelist.

The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate, agent or a residence. A monthly client charge shown in 7.14 D-b may apply for each client wishing to have its number listed in the telephone directory. Client listing charges will not be billed separately.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.14 SHARED TENANT SERVICE OFFERINGS (Continued)

B. Regulations and Application of Rates (Continued)

The service order charge shown in 13.3 D-c applies for all resale service applications nonrecurring and recurring charges.

The business rates specified in this pricelist apply to the reseller, regardless of whether the tenants included in a resale service area are residence or business.

The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. If the resale service is terminated early, the remaining amount due is the total charge for 36 months, less whatever has been paid up to the date of disconnection. The total charges equal the flat rate of charges being billed at the time of termination. A nine month notice is required prior to termination of service to the reseller. If a nine month notice is not received, the reseller is liable for 50 percent of the expenditures to provide the additional facilities required to serve the subscribers previously served in the resale area.

When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, the owner/developer will bear the responsibility for the cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (Conduit or poles) access to the Company at no charge for provision of these services.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.14 SHARED TENANT SERVICE OFFERINGS (Continued)

B. Regulations and Application of Rates (Continued)

The Company will provide facilities to the first point (demarcation/network interface) on the reseller's premises which, in the judgment of the Company, is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternative approach route for entrance facilities at additional charges as specified in Section 12 of this pricelist. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in Section 13 of this pricelist. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this pricelist and F.C.C Part 68.

All usual and applicable Service Charges and Installation Charges as appropriately indicated in this pricelist apply to the activation, move or change of lines within the sharing and resale offering.

Transfer of service responsibility between resellers is permitted, and will not change the initial service establishment date used to calculate the SCF identified in 7.13 B.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.14 SHARED TENANT SERVICE OFFERINGS (Continued)

C. Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all Telecommunications users of the Telephone Company's network services. Standard traffic engineering methods will be used to determine the numbers of trunks required to meet a design blocking objective that meets or exceeds industry standards. The Telephone Company will perform routine measurement studies to assure that an adequate number of transmission paths are in service.

The reseller will be notified when measured studies are to be taken and whether any trunking requirement changes are needed as a result of these studies.

D. Rates

<table>
<thead>
<tr>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shared Tenant Trunk Charge, each (1)</td>
</tr>
<tr>
<td>Business</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Per Minute Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Charge, each $ 10.50</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Network Usage Charge</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Order Charge</td>
</tr>
</tbody>
</table>

(1) If service is provided by Centrex lines, rates will be applied from Section 15.1.C of this pricelist.
S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.15 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. General

Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represents a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.15 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. General

Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service.
S7.  MISCELLANEOUS SERVICE ARRANGEMENTS

S7.15  TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A.  General

Restoration Priority (Cont’d)

A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request.
S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.15 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. General

Obligations of the Customer (Cont’d)

If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked. The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.


Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.15 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

B. Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this pricelist which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Per Access Line/Circuit</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$15.00</td>
</tr>
</tbody>
</table>

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The Telephone Company will adjust its available resources to meet the customer’s requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Per Access Line/Circuit</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$5.00</td>
</tr>
</tbody>
</table>
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.16 RESIDENCE CUSTOMER REFERRAL PROGRAM

A. Terms and Conditions

1. Existing residence customers may be eligible for a one-time $50 bill credit when they submit a referral via the Company’s Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company’s existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time $50 bill credit will be applied to the referring customer’s account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of $600 in referral credits per calendar year.

2. New residence customers may be eligible for a $10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company’s existing referring customer who generated the on-line referral under this program. Once confirmed, the $10 bill credits will be applied to the referred customer’s account during each of the referred customer’s first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.
S7. MIISCELLANEOUS SERVICE ARRANGEMENTS

S7.17 Two-Way Voice Mail Interconnection Service

A. GENERAL

At [http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html](http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html) the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Two-Way Voice Mail Interconnection Service:

State: Alabama
Entity: Gulf Telephone Company
Service: Two-Way Voice Mail Interconnection Service

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the service prior to the expiration of the TDP.

B. RATES AND CHARGES

Service Charges apply in addition to the following rates.

<table>
<thead>
<tr>
<th>Term Commitment Period</th>
<th>Per Trunk Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Year</td>
<td>$350.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Two Years</td>
<td>325.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Three Years</td>
<td>275.00</td>
<td>0.00</td>
</tr>
<tr>
<td>Five Years</td>
<td>250.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

S7.18 CALL LINE IDENTIFIER

A. Description

See [CenturyLink Local Terms of Service: Call Line Identifier](http://www.centurylink.com/Pages/AboutUs/Legal/TermsAndConditions/business.html) for applicable terms and conditions.

B. Rates and Charges

<table>
<thead>
<tr>
<th>Nonrecurring Charge, Per Line</th>
<th>30-Day Period</th>
<th>12-Month Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial</td>
<td>$46.00</td>
<td>$108.00</td>
</tr>
<tr>
<td>Renewal, Each</td>
<td>20.00</td>
<td>41.00</td>
</tr>
</tbody>
</table>
S8. COIN TELEPHONE SERVICE

<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>S8.1 Public Telephone Service</td>
<td>1</td>
</tr>
<tr>
<td>A. General</td>
<td>1</td>
</tr>
<tr>
<td>B. Rates</td>
<td>1</td>
</tr>
<tr>
<td>S8.2 Reserved For Future Use</td>
<td>1</td>
</tr>
<tr>
<td>S8.3 Access Line Service for Customer Owned Coin Operated Telephones (COCOT)</td>
<td>2</td>
</tr>
<tr>
<td>A. General</td>
<td>2</td>
</tr>
<tr>
<td>B. Rates and Charges</td>
<td>3</td>
</tr>
</tbody>
</table>
S8. COIN TELEPHONE SERVICE

S8.1 PUBLIC TELEPHONE SERVICE

A. General

Public Telephone Service provides telephone service to a customer-leased or customer-owned public telephone that may or may not have coin collecting devices.

B. Rates

1. Charges for local service area calls from Public Telephones are as shown below.

   Each five minutes or fraction thereof $0.25

2. Toll or long distance service is charged for at the rates established by the carrier accessed.

3. There are no charges for calls to the operator for emergency calls.

S8.2 RESERVED FOR FUTURE USE
S8. COIN TELEPHONE SERVICE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOT)

A. General

1. Access line service for customer provided public telephones is an example line service provided at the request of a subscriber for telecommunications use by the general public.

2. This access line service is provided on a flat rate basis, until such time as measured service is offered.

3. This access line service is provided for use with customer provided coin-operated and non-coin public telephones.

4. The subscriber shall be responsible for the installation, maintenance and operation of customer provided public telephones used in connection with this service.

5. Customer provided public telephones must be connected to the company network in compliance with Part 98 of the F.C.C. Rules and Regulations.

6. The service is furnished subject to the condition that all applicable regulations in Section 25 of this Pricelist will be adhered to.

7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this pricelist.

8. This service is not subject to concessions.

9. This service may not be suspended at a reduced rate.
S8. COIN TELEPHONE SERVICE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOT)

A. General (Continued)

10. Access line service for customer provided public telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

11. The Company will provide screening information of unauthorized toll call charges to the line. The operator will not perform coin collection functions.

12. The Company is not responsible for refunds of coins deposited in customer provided coin-operated public telephones.

13. Customer provided public telephones may not be attached to other types of access lines.

14. Customer provided non-coin public telephones must provide for local call completion.

B. Rates and

1. Access line service for customer provided public telephones is provided on a Flat Rate basis.

   a. Monthly service charges per access line.

<table>
<thead>
<tr>
<th>Class of Service</th>
<th>Rotary Dial Rate</th>
<th>Touchtone Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Flat rate coin-operated</td>
<td>$51.90</td>
<td>$51.90</td>
</tr>
<tr>
<td>Public Telephone Access Line</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
S8. COIN TELEPHONE SERVICE

S8.3 ACCESS LINE SERVICE FOR CUSTOMER OWNED COIN OPERATED TELEPHONES (COCOT)

B. Rates and Charges (Continued)

2. Service charges are applied on the same basis as for individual Business Subscriber Line Service covered in Section 6.5 of this pricelist.

3. The subscriber is responsible for Directory Assistance service charges as covered in Section 2 of this pricelist.

4. Other rates and regulations in this pricelist not discussed herein that pertain to Business Subscriber Line Service apply.

5. Directory listings in connection with two-way public telephone access lines are furnished under the same rates and regulations in Section 27 as other business service.

6. Screening of toll call option charge per access line per month is $2.00.
## S9. MOBILE TELEPHONE AND PAGING SERVICES

<table>
<thead>
<tr>
<th>CONTENTS</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
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<td><strong>S9.1 Reserved</strong></td>
<td></td>
</tr>
<tr>
<td><strong>S9.2 Radio Paging Service</strong></td>
<td>1</td>
</tr>
<tr>
<td>A. General</td>
<td>1</td>
</tr>
<tr>
<td>B. Rates</td>
<td>2</td>
</tr>
<tr>
<td><strong>S9.3 Interconnection Services For Mobile Service Providers (MPS)</strong></td>
<td></td>
</tr>
<tr>
<td>A. General</td>
<td>3</td>
</tr>
<tr>
<td>B. Other Associated Terms, Rates and Conditions</td>
<td>5</td>
</tr>
<tr>
<td>C. Usage Charges for Mobile Originating Traffic</td>
<td>6</td>
</tr>
<tr>
<td>D. Optional Land-to-Mobile (LTM) Calling Plan</td>
<td>6</td>
</tr>
<tr>
<td>E. Usage Charge – Miscellaneous</td>
<td>7</td>
</tr>
<tr>
<td>F. Miscellaneous Information Type of Interconnection Service</td>
<td>7</td>
</tr>
<tr>
<td>G. Type 1 Interconnection</td>
<td>8</td>
</tr>
<tr>
<td>H. Type 2 Interconnection</td>
<td>9</td>
</tr>
<tr>
<td>I. Rates and Charges</td>
<td>10</td>
</tr>
</tbody>
</table>
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.1 RESERVED FOR FUTURE USE

S9.2 RADIO PAGING SERVICE

A. General

1. Pocket Paging Service is offered subject to all regulations of this Pricelist, except as specifically modified in this Section of the Pricelist.

2. Pocket Paging Service is furnished through dial switching equipment and a land radio telephone station to a personal paging receiver equipped for such service.

3. Pocket Paging Service is a one-way tone service to the paging receiver, which is accessed by dialing a regular telephone number through central offices equipped for this service.

4. Pocket Paging Service is available to land based paging receivers equipped for this service when within range of a land radio telephone station through which such is furnished subject to transmission, atmospheric, and like limitation and other variable conditions which may from time to time exist, which are not controllable by the Telephone Company.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.2 RADIO PAGING SERVICE

A. GENERAL (Continued)

5. The subscriber assumes responsibility for all applicable service charges.

6. The Telephone Company’s obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary channels, circuits, and other equipment.

7. Paging receiver numbers are furnished only to the customer and will not listed in either the Telephone Company’s directory or in information records available to the general public.

8. The initial contract period for Pocket Paging Service is 30 days.

9. Service may be terminated by the subscriber after the initial contract period subject to payment of all applicable charges.

B. RATES
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's)

A. General

1. The services offered herein are for use by Mobile Service Providers (MSP's) to allow interconnection of the wireless or radio network of these carriers to that part of the Public Switched Network (PSN) owned and operated by the Company. (MSP's) are licensed common carriers operating under authority of the FCC, as defined in the FCC Rules and Regulations, Part 32, Subpart K). Circuits furnished by the Company to Mobile Service Providers (MSP's) which do not connect to the PSN, such as radio transmitter control links, are not covered in this Pricelist.

2. Except as noted, services provided in this Section are subject to all general regulations applicable to the provision of service by the Company as stated in other sections of this Pricelist.

3. The services provided under this pricelist shall be used by the MSP only for the handling of traffic originating or terminating on the MSP's network in conjunction with its authorized services.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

A. General (Continued)

4. The services provided by the Company shall not be connected together by the MSP, except on an ancillary basis such as call forwarding, for the purpose of completing a call from one landline telephone to another landline telephone.

5. a. The price for a digital trunk termination used in providing DS1 service for twenty-four voice equivalent channel increments contemplates the termination of all twenty-four channels at the same Company switch and at the same physical location at the Company switch. When the mixing of services on the same DS1 does not meet these requirements, the rates and charges for less than twenty-four voice equivalent channels are applicable.

b. The mixing of "line side" and "trunk side" services on the same DS1 is considered to be terminating service at two different physical locations at the Company switch. MSP lines, one-way outward MSP trunks, and two-way MSP trunks are "line side" connections to the Company switch. One-way inward MSP trunks, Type 1, Type 2A, Type 2B, and 800/DID Service Access trunks are considered "trunk side" connections to the Company switch.

c. Because Type 1 and Type 2A terminate at different physical locations at a Company switch, then the mixing of these services on the same DS1 requires that the rates for less than twenty-four voice equivalent channels be applied.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

B. Other Associated Terms, Rates, and Conditions

1. These services are offered at the rates specified herein from central offices where necessary service options are available.

2. The rates contained in this offering contemplate the use of standard serving arrangements normally provided by the Company.

3. In order to provide complaint interconnection arrangements, it may be necessary for the Company to place equipment at the MSP's point of termination. The MSP shall furnish or arrange to have furnished to the company, at no charge, equipment space and electrical power required to provide services under this Pricelist. The MSP shall also provide the Company reasonable access for installing, testing, maintaining, or removing equipment. Facilities and equipment utilized by the Company to provide services under the provisions of this pricelist shall remain the property of the Company and shall be returned to the Company by the MSP upon reasonable request.

4. Directory listings for MSP's are provided in accordance with regulations and rates found in Section S27.

5. Customers of the MSP may be provided additional directory listings as specified in Section S27.

6. Service and installation charges are included in the nonrecurring rates specified for services offered under this Pricelist.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

B. Other Associated Terms, Rates, and Conditions (Cont'd)

7. Billing disputes must be communicated to the Company in writing within 30 days from the billing date. The Company will make every effort to investigate such disputes and reconcile any differences within 30 days from receipt of such notification.

C. Usage Charges for Mobile Originating Traffic

1. Usage charges apply to mobile originated calls: 1.) terminating within the local calling area (LCA), and 2.) interLATA/intraLATA calls terminating within the franchised serving area of the Company.

2. Usage charges will not apply to calls to Company Business Offices, Directory Assistance, E911 Emergency Service, or operator assisted and other services for which a charge or surcharge already applies.

D. Optional Land-to-Mobile (LTM) Calling Plan

1. An optional Land-to-Mobile (LTM) calling plan is available to the MSP's. The LTM option allows intraLATA toll calls and calls which terminate outside the local calling area but within a 40 mile radius from the originating caller's wire center from telephone numbers served by the Company and terminating in the MSP network to be excluded from the originating customer's bill. The MSP will pay a usage charge per S9.3.I.5.b in lieu of charges which would have been applicable to the originating user.

The LTM calling plan requires that an MSP dedicate an entire NXX for this option.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

D. Optional Land-to-Mobile (LTM) Calling Plan (Continued)

3. LTM is available in two options. LTM-Option 1 provides whole minute upward rounding for each call. LTM-Option 2 provides for 1/10 minute upward rounding for each call. An MSP can have only one option for all accounts.

4. Usage for LTM is billed by rounding each call according to the selected option, summing the time for all calls during the billing period, multiplying the total time by the appropriate rate per minute, and rounding the result to the nearest whole cent. For LTM Option 2, there is an initial period of 18 seconds for all calls and the additional period for all calls is 6 seconds.

E. Usage Charges - Miscellaneous

1. When the Company relies on data supplied by the MSP to prepare and render a bill to the MSP, a right of audit by the Company is reserved. The audit of the call records shall be performed by an independent third party at the Company's discretion, but no more than annually. If the reported traffic is found to understated by more than five percent, the MSP shall reimburse the Company for the reasonable cost of the audit.

F. Miscellaneous Information - Type of Interconnection Service

1. The MSP shall provide a voice intercept announcement of distinctive tone signals to the calling party when a call is directed to a number that is not assigned by the carrier.

2. The MSP shall return answer supervision on all calls except that routed to certain recordings indicating network conditions.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP’s) (Continued)

F. Miscellaneous Information - Type of Interconnection Service (Continued)

3. These services may be optioned for one-way inward (to the MSP), one-way outward (from the MSP), or two-way signaling.

4. These services are four wire circuits using only multifrequency (MF) address pulsing with wink start operation and E&M supervision.

G. Type 1 Interconnection

1. A Type 1 interconnection is a connection between a Company end office and a MSP’s point of termination. With a Type 1 interconnection, the MSP can establish connections to valid NXX codes in the LATA, Directory Assistance, Operator Services (0- and 0+), Service Access Codes (such as 700,800,900) and access to Interexchange Carriers (IC’s) and International Carriers (INC’s).

2. Trunk groups containing the Type 1 connection must be presubscribed to an IC chosen by the MSP to complete inter-LATA calls. The MSP can access other IXC’s by using the 10XXX code.

3. Selective Class of Call Screening or Call Screening and Restriction Services - Customized Call Restriction are optional services available with Type 1 Service, subject to the availability of suitably equipped central offices.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP’s) (Continued)

H. Type 2 Interconnection

1. Type 2A

   a. A Type 2A interconnection is a connection between a Company access tandem or local tandem office to a MSP’s point of termination. The MSP switch acts like an end office.

   b. Type 2A interconnection to access tandems can be optioned so that the MSP switch appears as either an equal access end office (EAEO) or a non-confirming end office.

   c. For a MSP that offers equal access to its customers, a Type 2A interconnection to an access tandem can establish connections to valid NXX codes in the LATA, to Service Access Codes (such as 700, 800, 900), to IC’s and INC’s. Access to Operator Services (0- and 0+) and N11 codes is not permitted; those calls must be completed over a separate Type 1 interconnection.

   d. For a MSP that does not offer equal access to its customers, a Type 2A interconnection to an access tandem can establish connections to valid NXX codes in the LATA, to Service Access Codes (such as 700, 800, 900), and to a Feature Group A (FGA), FGB, or FGC IC. Access to Operator Service (0- and 0+) and N11 codes is not permitted; those calls must be completed over a separate Type 1 interconnection.

   e. If a Type 2A interconnection is optioned for two-way inward (to the MSP), an NXX code dedicated to the MSP is required.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP’s) (Continued)

H. Type 2 Interconnection (Continued)

2. Type 2B
   a. Type 2B interconnection is a connection between a Company end office and the MSP's point of termination. This type connection provides a high usage route to/from NXX codes located in the end office. This type connection is intended to be used with a Type 2A interconnection, with first choice routing from the MSP to the end office and overflow allowed via a type 2A connection.

I. Rates and Charges

Unless otherwise specified, the following charges apply to Type 1 interconnection services.

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSP Line Service Connection Charges, Section 6</td>
<td>See Business Line Rate, Section 2</td>
</tr>
<tr>
<td>MSP Trunk Service Connection Charges, Section 6</td>
<td>See PBX Trunk Rate, Section 2</td>
</tr>
</tbody>
</table>
### S9. MOBILE TELEPHONE AND PAGING SERVICES

#### S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP’s) (Continued)

**I. Rates and Charges (Continued)**

3. **Voice Grade Service**

   a. **Local Loop**

<table>
<thead>
<tr>
<th>Description</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i) Local loop, 1st</td>
<td>$335.00</td>
<td>$45.00</td>
</tr>
<tr>
<td>(ii) Local loop, each additional</td>
<td>$145.00</td>
<td>$45.00</td>
</tr>
</tbody>
</table>

   b. **Signaling**

<table>
<thead>
<tr>
<th>Description</th>
<th>Charge</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i) E&amp;M (per loop)</td>
<td>44.00</td>
<td>10.00</td>
</tr>
</tbody>
</table>

   c. **Equipment termination**

<table>
<thead>
<tr>
<th>Description</th>
<th>Charge</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i) Trunk termination (per loop)</td>
<td>24.60</td>
<td>37.55</td>
</tr>
</tbody>
</table>

   d. **Interoffice channels**

<table>
<thead>
<tr>
<th>Description</th>
<th>Charge</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i) 0 through 8 miles, fixed charge (per channel)</td>
<td>96.00</td>
<td>30.00</td>
</tr>
<tr>
<td>(ii) 0 through 8 miles, per airline mile or fraction thereof</td>
<td>2.05</td>
<td></td>
</tr>
<tr>
<td>(iii) 9 through 25 miles, fixed charge (per channel)</td>
<td>96.00</td>
<td></td>
</tr>
<tr>
<td>(iv) 9 through 25 miles, per airline miles or fraction thereof</td>
<td>2.00</td>
<td></td>
</tr>
</tbody>
</table>

---

Note (1): A local loop extends from the carrier location to the servicing wire center.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

I. Rates and Charges (Continued)

3. Voice Grade Service (Continued)

   d. Interoffice channels (Continued)

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(v) Over 25 miles, fixed charge (per channel)</td>
<td>$ 96.00</td>
</tr>
<tr>
<td>(vi) Over 25 miles, per airline mile or fraction thereof</td>
<td>$1.95</td>
</tr>
</tbody>
</table>

4. DS1 Service (1)

   a. Twenty Four (24) Voice Equivalent Channel Increments

      (1) Facilities

          (i) Facilities are provided at the rates specified in the South Central Bell Private Line Services Tariffs with which the company concurs. Note that any service establishment fee for these services is applicable

      (2) Trunk Termination

          | Nonrecurring Charge | Monthly Rate |
          |---------------------|--------------|
          | (i) At the Company Switch | $90.00 | $ 204.25 |

Note (1): DS1 Service denotes 24 voice grade channel encoded at 1.544 Mbps in accordance with the North American hierarchy of digital signal levels.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

I. Rates and Charges (Continued)

4. DS1 Service (1) (Continued)

   b. Less than Twenty Four (24) Voice Equivalent Channel Increments

      (1) Facilities

         (i) Facilities are provided at the rates specified in the South Central Bell Private Line Services Tariffs with which the company concurs. Note that any service establishment fee for these services is applicable.

      (2) Channelization

         (i) Channelization is provided at the rates specified in the South Central Bell Private Line Services Tariffs, with which the company concurs. This will include a basic system of 24 channels at the central office, plus feature activation charges for the number of channels ordered.

      (3) Voice grade trunk terminations

         (i) When less than 24 channels are provided on DS1 service, rates and charges for voice grade trunk terminations apply in addition to facility and channelization rates and charges, for one-way inward MSP trunks, Type 1, Type 2A, and Type 2B circuits. A voice grade trunk termination applies for each channel activated.

Note (1): DS1 Service denotes 24 voice grade channel encoded at 1.544 Mbps in accordance with the North American hierarchy of digital signal levels.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

I. Rates and Charges (Continued)

4. DS1 Service (1) (Continued)

b. Less than Twenty Four (24) Voice Equivalent Channel Increments (Continued)

3. Voice grade trunk terminations

(i) MSP Trunks

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Direct Inward Dialing (DID) termination</td>
<td>$50.00</td>
<td>$27.50</td>
</tr>
<tr>
<td>(ii) Type 1, Type 2A or Type 2B Circuits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Per voice equivalent channel activated</td>
<td>$24.60</td>
<td>$37.55</td>
</tr>
</tbody>
</table>

5. Usage Rates

a. The following usage rates apply to mobile originated calls as defined in S9.3C preceding. (1)

<table>
<thead>
<tr>
<th></th>
<th>Rate Per Minute Of Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>(I) Mobile originated</td>
<td>.03200</td>
</tr>
</tbody>
</table>

Note (1): Where the number of messages must be used for bill preparation, a per call charge for mobile originated traffic of $0.005412 will apply.
S9. MOBILE TELEPHONE AND PAGING SERVICES

S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP's) (Continued)

I. Rates and Charges (Continued)

5. Usage Rates (Continued)

b. The optional Land-to-Mobile (LTM) calling plan is offered at the following rates:

<table>
<thead>
<tr>
<th>Rate</th>
<th>Per Minute Of Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>(i)</td>
<td>LTM - Option 1</td>
</tr>
<tr>
<td></td>
<td>(Upward rounding to the next whole minute)</td>
</tr>
<tr>
<td>(ii)</td>
<td>LTM - Option 2</td>
</tr>
<tr>
<td></td>
<td>Initial 18 second period or fraction</td>
</tr>
<tr>
<td></td>
<td>Each additional 6 seconds or fraction</td>
</tr>
</tbody>
</table>

6. NXX Establishment Charge

a. The following charge applies to the establishment of a dedicated NXX or the subsequent movement of that NXX to a different central office in the Company's territory. ¹

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Per NXX established</td>
<td>$3,000.00</td>
</tr>
</tbody>
</table>

Note 1: When an MSP requests a subsequent dedicated NXX, it will be made available provided that at least seventy percent (70%) of the numbers in the already assigned NXX codes have been utilized.
**S9. MOBILE TELEPHONE AND PAGING SERVICES**

**S9.3 INTERCONNECTION SERVICES FOR MOBILE SERVICE PROVIDERS (MSP’s) (Continued)**

I. Rates and Charges (Continued)

7. Number assignments

   1. The following charges apply to the assignment of telephone numbers for inward dialing using Type 1 circuits or MSP trunks.

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Per group of 100 numbers, shared NXX</td>
<td>$480.00</td>
</tr>
<tr>
<td>(b) Per group of 20 numbers, shared NXX</td>
<td>$480.00</td>
</tr>
<tr>
<td>(c) Per group of 100 numbers activated in a dedicated NXX</td>
<td>--</td>
</tr>
<tr>
<td>(d) Per group of 1000 numbers activated in a dedicated NXX</td>
<td>--</td>
</tr>
<tr>
<td>(e) Per group of 10,000 numbers in a dedicated NXX</td>
<td>--</td>
</tr>
</tbody>
</table>

Note 1: Numbers provided from this Section are sequential within a number group.
S10. INTRALATA PRIVATE LINE SERVICE

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   B. Work Performed Outside Regular Working Hours 1
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S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY

A. Provision of Facilities

The Company undertakes to maintain and repair the facilities which it furnishes. The Customer or authorized user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company except upon the written consent of the Company.

B. Work Performed Outside Regular Working Hours

The rates and charges specified in this Pricelist contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

C. Scope

1. IntraLATA Private Line Service is the furnishing of the Company facilities for communication between specified locations 24 hours daily seven days per week. Facilities may be those of the company only or those of the Company and connecting companies.

2. The Company does not undertake to transmit messages.

3. IntraLATA Private Line Services not specified in this pricelist will be provided on an Individual Case Basis (ICB).

4. IntraLATA Private Line Service is available to end user customers only. BellSouth, IXCs, competitive local exchange carriers and other carriers must order under the Company's Special Access Tariff.

5. Provisions of Private Line Services referenced in this Section are subject to availability of Company facilities, equipment, and technical capabilities, and, as applicable any limitations and operating characteristics of equipment and technical capabilities.
S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY (Continued)

C. Scope (Continued)

6. This section is subject to the terms and conditions of the September 12, 2002 Order of the Alabama Public Service Commission in Docket 28642 and any subsequent directives issued there under.

D. Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays or errors or defects in transmissions occurring in the course of furnishing service and not caused by the negligence of the customers, or the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer or the period of service during which such mistake, omission, interruption, preemption, delay, or error or defects in transmission occurs.

2. The Company shall be indemnified and saved harmless by the customer against:

   a. Claims for libel, slander and infringement of copyright arising from the material transmitted over the facilities;

   b. Claims for infringement of patents arising from, combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and

   c. All other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

3. The Company is not liable for any act or omission of the other company or companies furnishing a portion of the service.

4. The Company does not guarantee or make any warranty with respect to equipment provided for use in an explosive atmosphere. The customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, where suffered, made, instituted or asserted by the customer or by any other party or person, or any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of said equipment to provided.
S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY (Continued)

D. Liability (Cont’d)

5. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

6. The company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of channel facilities or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the agents or employees of the Company.

7. The Company shall be under no liability for the quality or defects in voice recordings where Company combined transmitting and recording equipment is utilized in making such recordings.

8. Unauthorized Computer Intrusion

The Company’s liability, if any, for its willful misconduct is not limited by this section of the Pricelist. With respect to any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, inference, alteration, destruction, theft of, or tampering with a Company computer, switch, data, database, software, information, network or similar system, the Company’s liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or utilized.
S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY (Continued)

D. Liability (Cont’d)

9. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company’s voice-grade telephone access lines and/or facilities for the transmission of data. The Company’s liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company’s billing for the period of service during which the errors or damages occur.

10. Errors or Damages Caused by System Date Limitations

The Company’s liability for errors or damage resulting from the inability of the Company’s systems to process dates, such as the Year 2000, shall be limited to the amount equal to the proportionate amount of the Company’s billing for the period of service during which the errors or damages occur.

11. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber’s line.

12. Unauthorized Access and Hacking

Except for physical damage to Customer’s transmission facilities or Customer premise equipment directly caused by the Company’s negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer’s equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise.

E. Provision of Facilities

The Company or the Company and other carriers will provide all facilities necessary for private line service to the demarcation point at a customer premises, except that, the customer or authorized user may provide his own terminal equipment or communications systems for use with such service as specified in 1. through 3. following or as otherwise specified hereinafter.

1. Where the customer or authorized user provides his own communications system, or terminal equipment the customer or user shall provide all station apparatus and associated channels which are a part of the system and which are located on the same customer’s premises as the system.
S10. INTRALATA PRIVATE LINE SERVICE

S10.1 UNDERTAKING OF THE COMPANY (Continued)

E. Provision of Facilities (Continued)

1. When a private line is used for data transmission which requires terminal equipment (data sets), such data sets may be provided by the customer or authorized user except that the Company shall furnish all data sets located in the Company’s central offices. Where the customer or authorized user elects to provide his own data set(s) on a given private line, it shall be the responsibility of the customer or authorized user to ensure the continuing compatibility of such data set(s) with the facilities furnished by the Company.

2. When a private line is used for transmission purposes other than voice, it is contemplated that the customer or authorized user will provide the station equipment for such other purposes.

S10.2 DS1 SERVICE

A. General

1. DS1 service is furnished for Private Line IntraLATA communications by the Company.

2. DS1 service is a service for the transmission of digital signals only and using only digital transmission facilities.

3. DS1 service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.

4. To insure satisfactory operation, the terminal equipment provided by the customer shall be compatible with the DS1/1.544 Mbps channel facility provided by the Company.

5. Unless specified following, the regulations for DS1 service specified herein apply in addition to the regulations set forth in the General Rules and Regulations.

6. The rates specified for DS1 service following contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for DS1 service.
S10.  INTRALATA PRIVATE LINE SERVICE

S10.2  DS1 SERVICE (Cont'd)

B.  Description of Service

1. DS1 service is furnished for the simultaneous two-way transmission of serial, Bipolar Return-to-Zero, isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.

2. DS1 service is available on a month-to-month basis or under variable rates based on lengths of 12 months, 24 months, 36 months, or 60 months under conditions specified in this Pricelist. If DS1 service is discontinued by the subscriber prior to the end of the minimum term, the subscriber shall be charged

3. The Company does not represent its DS1 service as adapted for such connections, and shall not be responsible for the through transmission of signals or the quality of such transmission on such connections.

4. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as proper termination of service, amplification, signal shaping, and remote loop-back.

5. The design, maintenance, and operation of DS1 service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center (SWC) and/or through remote SWC's; (2) a customer premises to the Serving Wire Center - and/or to remote SWC's - partial channel (link); or (3) a Central Office to Central Office (interoffice) partial channel (link); or (4) between SWC's of this Company and a central office of a connecting company within the LATA.
S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

C. Definitions

Channel Service Unit - The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer’s or user’s premises.

Channelization – is an optional channel service package to activate voice and data facilities.

Digital Local Channel - The term "Digital Local Channel" denotes a path for DS1 service furnished from the demarcation point on the customer’s premises to their Serving Wire Center (“SWC”).

DS1 - This denotes a channel service expressed in its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BRTZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment.

Interoffice Channel - The term “Interoffice Channel” denotes a path (or paths) for digital transmission between Company SWC within the LATA, or between Company SWCs and other ILEC serving wire centers within the LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Superframe Format (“SF”) - Provision of DS1 without Clear Channel Capability

Extended Superframe Format (“ESF”) - Provision of DS1 with Clear Channel Capability.

D. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer’s premises will be charged at rates set forth for Digital Local Channels under Rates and Charges.

2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.
S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont'd)

D. Application of Rates (Continued)

3. DS1 service is available on a month-to-month basis or under variable rate periods with rates based on lengths of 12 months, 36 months, or 60 months.

4. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

E. Responsibility of the Company

1. The responsibility of the Company shall be limited to the furnishings and maintenance of DS1 service to that point on the customer’s premises where provision is made for the connection of customer-provided equipment. If the customer requires a different location in the same building, it can be provided under the Premises Network Wiring Charge found in this pricelist.

2. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. DS1 service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for DS1 service and to the maintenance and operation in a manner proper for such digital service. The company shall not be liable for:

   - the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or

   - the reception of signals by such equipment or systems, or

   - the damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

3. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company utilized in the provision of DS1 service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.
S10. INTRALATA PRIVATE LINE SERVICE

S10.2 DS1 SERVICE (Cont’d)

E. Responsibility of the Company (Continued)

4. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove, or attempt to repair any equipment installed by the Company without prior written consent of the Company.

F. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with DS1 service such equipment or facilities are operating properly.

2. The operating characteristics of the customer’s premises equipment or facilities shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company’s facilities or otherwise injure the public in its use of the Company’s services. Upon notice from the Company that the equipment provided by a customer is causing or is likely to cause such hazard or interference the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

3. The customer’s responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.
S10. INTRALATA PRIVATE LINE SERVICE

S10.3 DIGITAL DATA SERVICES [1]

A. General

Digital Data Services are transmission services designed to transmit data in digital form end to end over Digital facilities.

B. Description of Services

Digital Data Services are capable of the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, 56 or 64 Kbps between points within a LATA.

C. Definitions

Digital Local Channel – denotes a path for services furnished from the serving wire center to the demarcation point on the customer’s premises.

Digital Interoffice Channel – denotes a path for services between the serving wire center and its primary node central office, or between node central offices, within a LATA. An interoffice channel may be furnished in such a manner as the Company may elect.

Multipoint Service – denotes a service which provides communications capability between more than 2 private line locations by means of bridging or hubbing arrangement.

Secondary Channel Capability – denotes the offering of a companion digital transmission capability over the same physical facility as the primary channel at a lower bit rate. Terminal equipment required to support secondary channel capability must be provided by the customer.

D. Termination Charge – If Digital Data service is discontinued by the subscriber prior to the end of the minimum term, the subscriber shall be charged a termination charge in the amount of 100% of the monthly charge amount for the remainder of the minimum service period.

[1] Effective June 1, 2020 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.3 DIGITAL DATA SERVICES [1] (Cont’d)

D. Rates and Charges

1. Digital Local Channel is furnished between a Serving Wire Center and the customer’s premises. The Digital Local Channel Charges apply per local Channel and include a Channel Termination at the Company’s Central Office.

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>First</td>
<td>Add’l</td>
<td>to Month</td>
<td>Months</td>
</tr>
<tr>
<td>a. 2.4 Kbps</td>
<td>$434.70</td>
<td>$284.55</td>
<td>$65.00</td>
</tr>
<tr>
<td>b. 4.8 Kbps</td>
<td>434.70</td>
<td>284.55</td>
<td>65.00</td>
</tr>
<tr>
<td>c. 9.6 Kbps</td>
<td>434.70</td>
<td>284.55</td>
<td>65.00</td>
</tr>
<tr>
<td>d. 19.2 Kbps</td>
<td>434.70</td>
<td>284.55</td>
<td>65.00</td>
</tr>
<tr>
<td>e. 56.0 Kbps</td>
<td>481.95</td>
<td>326.55</td>
<td>105.00</td>
</tr>
<tr>
<td>f. 64.0 Kbps</td>
<td>523.95</td>
<td>368.55</td>
<td>105.00</td>
</tr>
</tbody>
</table>

2. A Digital Data Interoffice Channel is furnished between a serving wire center and the Central Office or between the Central Offices. A fixed rate and a rate per mile apply to each Digital Data Interoffice Channel provided.

a. Interoffice channel, each channel

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed Rates Applicable</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) 2.4, 4.8, 9.6, and 19.2 Kbps</td>
<td>$70.35</td>
<td>$22.00</td>
<td>$19.50</td>
</tr>
<tr>
<td>(b) 56.0 and 64.0 Kbps</td>
<td>70.35</td>
<td>40.00</td>
<td>36.00</td>
</tr>
</tbody>
</table>

(2) Each mile or fraction thereof

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed Rates Applicable</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) 2.4, 4.8, 9.6, and 19.2 Kbps</td>
<td>-</td>
<td>$2.05</td>
<td>$1.90</td>
</tr>
<tr>
<td>(b) 56.0 and 64.0 Kbps</td>
<td>-</td>
<td>4.10</td>
<td>3.80</td>
</tr>
</tbody>
</table>

[1] Effective June 1, 2020 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10.  INTRALATA PRIVATE LINE SERVICE

S10.3  DIGITAL DATA SERVICES \(^{[1]}\) (Continued) (T)

D.  Rates and Charges (Continued)

3.  Optional Features, Functions, and Charges

   a.  Multipoint Service, per local or interoffice channel bridged \(^{1,2,3}\)

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Month to Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) 2.4, 4.8, 9.6 and 19.2 Kbps</td>
<td>$28.00</td>
<td>$25.00</td>
<td>$24.00</td>
<td>$22.00</td>
</tr>
<tr>
<td>(2) 56.0 and 64.0 Kbps</td>
<td>28.00</td>
<td>25.00</td>
<td>24.00</td>
<td>22.00</td>
</tr>
</tbody>
</table>

   b.  Secondary Channel Capability per local Channel

   Each \(^{1,2,3}\)  

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Month to Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$140.00</td>
<td>$15.00</td>
<td>$14.00</td>
<td>$13.00</td>
</tr>
</tbody>
</table>

   c.  Data Over Voice Channel, per local channel

   9.6 Kbps \(^3\)  

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Month to Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$540.00</td>
<td>$40.00</td>
<td>$38.00</td>
<td>$36.00</td>
</tr>
</tbody>
</table>

   d.  Speed Change Charge \(^4\)

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Month to Month</th>
<th>12 Months</th>
<th>24 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Local Channel</td>
<td>$300.00</td>
<td>$170.00</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note 1: This option may not be available where 56.0 Kbps repeaters are required for digital local channels.
Note 2: This option is not available with 64.0 Kbps or when the Data Over Voice Channel option is used.
Note 3: Not available at all service locations.
Note 4: Speed Change Charge is applicable where circuit out of service time during speed change activity is acceptable to customer.

\(^{[1]}\) Effective June 1, 2020 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.

Gulf Telephone Company, LLC d/b/a CenturyLink
General Customer Services Price List
Alabama

Effective: 06-01-2020

Section 10
1st Revised Sheet No. 17
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [*]

A. General

1. Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.

2. Channel Services provided under the provisions of this Pricelist are offered for IntraLATA Services only. Voice Grade Services consist of Local Channels, Interoffice Channels, and Optional Features and Functions.

B. Rate Categories

Following are the basic rate categories which apply to Voice Grade service.

1. Local Channels

A local Channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed as a flat rate and a rate per mile. For method of determining airline mileage, see the NECA Tariff.

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service and to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a. and b. following.

   a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed.

[*] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [1] (Cont'd)

B. Rate Categories (Cont'd)

3. Optional Features and Functions (Continued)

   a. Hub Functions

      A hub is a Company designated wire center where bridging or multiplexing functions are performed in a multipoint arrangements or channelizing analog or digital services requiring a lower capacity or bandwidth.

      b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

C. Service Configurations

1. There are two types of service configurations which can be provided. These are described as follows:

   a. Two-Point Service

      A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

   b. Multipoint Service

      (1) Multipoint service connects three or more customer premises through a Company hub.

      (2) There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

      (3) Voice Grade Multipoint Channel services for data use have a limit of six two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.

      (4) Only certain types of service are available for multipoint applications.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [1] (Cont’d)

D. Special Routing of IntraLATA Voice Grade Service

1. The Voice Grade services furnished in this Pricelist are provided over such routes as the Company may elect.

2. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:
   a. Where two or more private lines must be furnished over different physical routes.
   b. Where a private line must be furnished on a route which avoids specified geographical locations.

3. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

E. Service Descriptions

Voice Grade Service provides for voice and/or data communications on a two-point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to services such as DS1. Channels which also provide tie line service will not be furnished to connect a flat rate system with a message rate system.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [1] (Cont’d)

E. Service Descriptions (Cont’d)

1. Basic parameters and specifications for Voice Grade Service are described for the end to end operations as follows:

<table>
<thead>
<tr>
<th>Parameter</th>
<th>For Speech Application</th>
<th>For Data Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Loss Local Channels</td>
<td>Local Channels used with terminal equipment: limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.</td>
<td></td>
</tr>
<tr>
<td>DC Resistance</td>
<td>Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.</td>
<td></td>
</tr>
<tr>
<td>Frequency Error</td>
<td>Plus or Minus 5 Hz</td>
<td>Plus or Minus 5 Hz</td>
</tr>
<tr>
<td>Frequency Response</td>
<td>(Referenced to 1000 Hz loss)</td>
<td></td>
</tr>
<tr>
<td>300 - 3000 Hz</td>
<td>-3dB to + 12 dB</td>
<td>-3dB to + 12 dB</td>
</tr>
<tr>
<td>500 - 2500 Hz</td>
<td>-2dB to + 8 dB</td>
<td>-2dB to + 8 dB</td>
</tr>
<tr>
<td>Envelope Delay Distortion</td>
<td>Not Controlled</td>
<td>Less than 1750</td>
</tr>
<tr>
<td>800 - 2600 Hz</td>
<td>Microseconds</td>
<td></td>
</tr>
<tr>
<td>C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)</td>
<td>Not Controlled</td>
<td>Noise Level 24dB below signal level</td>
</tr>
<tr>
<td>Impulse Noise</td>
<td>Not Controlled</td>
<td>15 Counts in 15 minutes at threshold of 6dB below a -13dBm0 rms 1000 Hz Signal</td>
</tr>
<tr>
<td>Phase Jitter</td>
<td>Not Controlled</td>
<td>10 degrees peak to peak</td>
</tr>
<tr>
<td>Non-Linear Distortion 2nd Order</td>
<td>Not Controlled</td>
<td>25 dB below signal level</td>
</tr>
<tr>
<td>Distortion</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3rd Order Distortion</td>
<td>Not Controlled</td>
<td>30dB below signal level</td>
</tr>
</tbody>
</table>

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
E. Service Descriptions (Cont’d)

3. Transmission parameters for voice grade service are described as follows:

Voice Grade

a. Two-Wire - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission, i.e. PBX off-premise extensions, or Supervisory Control Use. Multipoint service may be provided.

b. Four-Wire - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission. Multipoint service may be provided.

Data

a. Two-Wire - A Two-Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint services may be provided.

b. Four-Wire - A Four Wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided.

4. Telemetry/Alarm Bridging Service

a. Regulations

(1) This Pricelist section contains the regulations applicable for Telemetry/Alarm Bridging Service.

(2) Except as otherwise specified following, the regulations contained herein are in addition to the regulations found in other sections of this Pricelist.

(3) Telemetry/Alarm Bridging Service requires the use of equipment as specified following and voice grade local channels.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE \[1\] (Cont’d) (T)

E. Service Descriptions (Cont’d)

4. Telemetry/Alarm Bridging Service (Continued)

a. Regulations

(4) Terminal equipment provided by the customer to use with this service must meet specifications for such customer-provided equipment found in other sections of this Pricelist.

(5) No more than 128 remote stations may be connected to a master station over an individual Split Band Active Bridge.

(6) In Split Band Active Bridging arrangements, secondary bridges must be directly connected to the primary bridge via mid-link channels. Secondary bridges cannot be connected through other secondary bridges to allow additional layers of tandeming.

(7) Secondary bridges, utilized in Split Band, Active Bridging arrangements, reduce the two-wire remote station capacity of the primary bridge. The initial secondary bridge reduces the primary bridge capacity by twelve two-wire remote station connections. Each subsequent secondary bridge reduces the primary bridge capacity by four additional two-wire remote station connections. At the customer’s option external bridging may be provided for connecting secondary bridges at the rate applicable following without reducing the two-wire capacity of the primary bridge.

(8) Standard multipoint bridging charges as provided in other sections of this Pricelist are not applicable to this service except as provided in g. preceding.

\[1\] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE \([1]\) (Cont’d)

E. Service Descriptions (Cont’d)

4. Telemetry/Alarm Bridging Service (Continued)

a. Regulations (Cont’d)

(9) Access over remote station channels is provided through a local channel and through the appropriate channel connection as contained following. Interconnection of remote stations located outside the serving wire center where the bridge to which they are to be connected is located will require interoffice channels at charges contained in this Pricelist.

(10) Access over each four-wire mid-link channel for Split Band Active Bridging is through voice grade interoffice channels at charges contained in this Pricelist. Additionally, mid-link channel connections are required as described following.

b. Service Description

(1) Telemetry/Alarm Bridging Service is a multi-station, voice frequency, private line service designed to provide connections between a master station and a number of remote stations simultaneously. Direct transmission between remote stations is not intended. This service is intended for application in multipoint, voice frequency, data or tone signaling arrangements with transmission at rates up to 400 baud.

(2) Split Band, Active Bridging - A bridging arrangement providing for a four-wire (master station or mid-link channel) frequency split common port and multiple two-wire (remote station) ports intended for application in multipoint, voice frequency, data or tone signaling arrangements. Two-way (polling) communication between the master station and each remote station is intended.
F. Rate Regulations (Cont’d)

The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

a. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

b. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specified work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service arrangements.

(1) Installation of Service

Nonrecurring charges apply for each service terminated at the customer’s premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth following as Nonrecurring Charges for the Local Channel and the Interoffice Channel rate elements.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
F. Rate Regulations (Cont’d)

1. Types of Rates and Charges (Continued)

b. Nonrecurring Charges (Continued)

(2) Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

c. Service Rearrangements

(1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period of obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and set forth in this Pricelist.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name,

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[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [1] (Cont’d)

F. Rate Regulations (Cont’d)

1. Types of Rates and Charges (continued)

c. Service Rearrangements (Continued)

   (1) Service rearrangements are changes to existing … (Cont’d)

      - Change of customer or customer’s address is not a result of a physical
        relocation of equipment.

      - Change in billing data (name, address or contact name or telephone
        number.

   (2) All other service rearrangements will be charged for as follows:

      - If the change involves the addition of other customer designated
        premises to an existing multipoint service, the nonrecurring charge for
        the local channel rate element will apply. The charges will apply only
        for the location(s) that is being added.

      - If the change involves the addition of an optional feature or function
        which has a separate nonrecurring charge, that nonrecurring charge
        will apply.

      - If the change involves changing the type of signaling on a voice grade
        service the subsequent, nonrecurring charge will apply for the new type
        signaling. The charge will apply per service termination affected.

      - for all other changes, including a change of the customer of record
        involving no physical changes to the service provided or the addition of
        optional features without separate nonrecurring charges, a charge
        equal to a local channel rate element nonrecurring charge will apply.
        Only one such charge will apply per service, per change.

---

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [1] (Cont’d) (T)

F. Rate Regulations (Cont’d)

1. Types of Rates and Charges (Continued)

c. Service Rearrangements (Continued)

(3) Moves

(a) A move involves a change in the physical location of one of the following:

(i) The point of interface at the customer premises.

(ii) The customer’s premises.

(b) The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(i) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer’s premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.

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S10.4 VOICE GRADE SERVICE [1] (Cont’d)

F. Rate Regulations (Cont’d)

1. Types of Rates and Charges (Continued)

c. Service Rearrangements (Continued)

(3) Moves (Continued)

(ii) Move to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. Rates and Charges

1. Local Channels – denotes a path furnished from the serving wire center to the demarcation point on the customer’s premises.

   a. Rates per local channel

<table>
<thead>
<tr>
<th></th>
<th>Month To 36-60</th>
<th>Nonrecurring Charge First</th>
<th>Additional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Two Wire</td>
<td>$42.00</td>
<td>27.85</td>
<td>$371.70</td>
</tr>
<tr>
<td>Four Wire</td>
<td>66.00</td>
<td>-</td>
<td>396.90</td>
</tr>
</tbody>
</table>

Data

   |                |                  |                           |            |
   | Two or Four Wire| $ 72.00         | $453.60                   | $201.60    |

   b. Termination charge – If the local channel service is discontinued by the subscriber prior to the end of the minimum term, the subscriber shall charged a termination charge in the amount of 100% of the monthly charge amounts for the remainder of the minimum service period.

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [*] (Cont’d)

G. Rates and Charges

2. InterOffice Channels

   a. When station locations of a voice grade service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers.

      A fixed and per mile charge applies as set forth following:

      | Fixed Monthly Charge | Monthly Nonrecurring Charge | Per Mile Charge | Per Channel |
      |----------------------|-----------------------------|----------------|-----------|
      | Voice Grade Service  | $42.00                      | $2.70          | $120.96   |

3. Optional Features and Functions

   a. Bridging

      Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

      (1) Voice Grade Bridges

         (a) Voice Bridging

            Per Port

            | Monthly Rate | Nonrecurring Charge |
            |--------------|--------------------|
            | (i) Two-Wire | $18.00             | $40.32           |
            | (ii) Four-Wire | 19.20             | 40.32            |

         (b) Data Bridging

            Per Port

            | Nonrecurring Charge |
            | (i) Four-Wire | $30.00             | $42.84           |

[*] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.

AL2020-08

Gulf Telephone Company, LLC d/b/a CenturyLink
General Customer Services Price List
Alabama

Effective: 06-01-2020
1st Revised Sheet No. 30
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE \(^{(1)}\) (Cont’d)

G. Rates and Charges (Cont’d)

3. Optional Features and Functions (Continued)

a. Bridging (Continued)

(1) Voice Grade Bridges (Continued)

(c) Telemetery and Alarm Bridging - Split Band, Active Bridging

(i) Common Equipment, per central office

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Bridging Shelf,</td>
<td>$120.00</td>
<td>$385.00</td>
</tr>
<tr>
<td>Capacity of 48 two-wire</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connections</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Additional bridging shelf</td>
<td>120.00</td>
<td>350.00</td>
</tr>
<tr>
<td>Capacity of 56 two-wire</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connections installed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subsequent to the first</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bridging shelf</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Additional bridging shelf</td>
<td>50.00</td>
<td>215.00</td>
</tr>
<tr>
<td>Capacity of 56 two-wire</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Connections installed at</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The same time as the first</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bridging shelf</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(ii) Channel connections, per channel connected

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote station channel</td>
<td>5.00</td>
<td>33.00</td>
</tr>
<tr>
<td>Connection</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mid-link channel connection,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>First channel</td>
<td>10.00</td>
<td>43.00</td>
</tr>
<tr>
<td>Mid-link channel connection,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subsequent channels</td>
<td>10.00</td>
<td>43.00</td>
</tr>
</tbody>
</table>

\(^{(1)}\) Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE ¹¹ (Cont’d)

G. Rates and Charges (Cont’d)

3. Optional Features and Functions (Continued)

b. Signaling Arrangements

Signaling arrangements are provided at the customer’s option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Initial</td>
<td>Subsequent</td>
</tr>
<tr>
<td>(1) Ringdown-Manual</td>
<td>$13.20</td>
<td>$40.80</td>
</tr>
<tr>
<td>(2) Ringdown-Automatic</td>
<td>12.00</td>
<td>18.00</td>
</tr>
<tr>
<td>(3) E &amp; M Type</td>
<td>12.00</td>
<td>52.80</td>
</tr>
<tr>
<td>(4) Type A (0-199 ohms)</td>
<td>7.20</td>
<td>48.00</td>
</tr>
<tr>
<td>(5) Type B (200-299 ohms)</td>
<td>7.20</td>
<td>44.40</td>
</tr>
<tr>
<td>(6) Type C (900 or more ohms)</td>
<td>3.60</td>
<td>14.40</td>
</tr>
</tbody>
</table>

c. Conditioning (Voice Grade Services)

(1) Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-type conditioning controls attenuation distortion and envelope delay distortion. D-type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged on a per Local Channel Basis for two-point and multipoint service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

¹¹ Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
S10. INTRALATA PRIVATE LINE SERVICE

S10.4 VOICE GRADE SERVICE [1] (Cont’d)

G. Rates and Charges (Cont’d)

3. Optional Features and Functions (Continued)

c. Conditioning (Voice Grade Services) (Continued)

(2) When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

(3) C-Type Conditioning

C-Types of Conditioning per local channel

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial</td>
<td>Subsequent</td>
</tr>
<tr>
<td>---------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>(a) C1 Type</td>
<td>$2.40</td>
</tr>
<tr>
<td>(b) C2 Type</td>
<td>2.40</td>
</tr>
<tr>
<td></td>
<td>$12.00</td>
</tr>
<tr>
<td></td>
<td>$78.00</td>
</tr>
<tr>
<td></td>
<td>$26.40</td>
</tr>
<tr>
<td></td>
<td>88.00</td>
</tr>
</tbody>
</table>

(4) D-Type Conditioning

D-Type Conditioning per local channel

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge Per Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) D1 Type</td>
<td>$2.40</td>
</tr>
<tr>
<td></td>
<td>$19.20</td>
</tr>
<tr>
<td></td>
<td>$82.80</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>


d. Non-PBX off-premise extension channel

(1) Provides for Intra Company Extension Dial Tone (ICED) to another premise location.

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge Per Channel</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Two-Wire Voice</td>
<td>$42.00</td>
</tr>
<tr>
<td></td>
<td>$354.00</td>
</tr>
</tbody>
</table>

---

[1] Effective June 1, 2020 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.
## S11. FOREIGN EXCHANGE SERVICE

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<td>B. Rates</td>
<td>6</td>
</tr>
</tbody>
</table>
S11. FOREIGN EXCHANGE SERVICE

S11.1 GENERAL

A. Foreign exchange (FX) service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally services the area in which the subscriber is located.

B. For the purpose of this pricelist the term, “Serving Exchange,” shall mean the exchange from which dial tone is furnished. The term, "Local Exchange," shall mean the exchange normally serving the area in which the subscriber’s premises is located. The term, “Interexchange Channel,” designates that portion of the foreign exchange service circuit which is provided between the toll rate centers of the serving and local exchanges.

C. Foreign exchange service is not a normal Telephone Company service offering and the Telephone Company does not obligate itself to furnish such service generally. But, it will do so, at its option, where facilities are available which will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved. This service is offered on a contract basis only.

D. Foreign exchange service is provided only with PBX trunk lines and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit. Outside (off-premise) extensions are not allowed on foreign exchange service.
S11. FOREIGN EXCHANGE SERVICE

S11.1 GENERAL

E. Where the local exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant subscribe to individual line business or residence service or PABX service in the local exchange, and at the same location, where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues local exchange service, the local exchange shall immediately notify the foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

F. Where the foreign exchange is operated by, or where all or a portion of the interexchange channel is furnished by, another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish its portion of the necessary facilities.

G. Foreign exchange calling for subscribers located in the local exchange will be limited to the local calling area. If any subscriber is found to be using the foreign exchange telephone for toll, the subscriber and the foreign exchange business office will be notified that the practice must stop or the foreign exchange service may be terminated ten (10) days after the date of such notice.

H. Interexchange FX service will be furnished under the terms and conditions of the Foreign Exchange Service Agreement executed between this Telephone Company and the other telephone company which provides service.
S11. FOREIGN EXCHANGE SERVICE

S11.2 DEFINITIONS

Reserved

S11.3 RATES

A. The rate for Foreign Exchange (FX) Service is the nonrecurring and monthly rate for:

1. Flat rate basic line service, PBX flat rate trunk, and Centrex applicable within the serving foreign exchange, plus mileage and installation charges specified in Section 10 of this pricelist.

2. When the serving foreign exchange is located outside the Gulf Telephone service area, all rate elements of Section 10 will apply to the station (closed)end within the Gulf Telephone area.
S11. FOREIGN EXCHANGE SERVICE

S11.3 RATES (Continued)

B. Where all or a portion of the interexchange channel facilities are furnished by another telephone company, charges shall apply to such interexchange channel facilities provided by that company as specified in the regulations of such participating company.

C. The Service and installation charges specified in Section 6 apply in addition to any applicable non-recurring rates in Section 10 (S10) of this GSST.

S11.4 EXCHANGE ACCESS RATES

A. General

Exchange Access service is an unlimited local exchange service provided to users from an exchange outside the local Telephone Company serving area.

The Exchange Access charge applies to all services that have the capacity to utilize the local exchange system including, but not limited to, Foreign exchange (FX) service, authorized network MTS equivalent services provided by other common carriers, and Virtual NXX (VNXX) service. The exchange Access charge does not apply to services that contribute to the cost of exchange facilities through annual cost separations studies. The Exchange Access charge and annual cost separations studies shall be based on the same cost allocation methodology.
S11. FOREIGN EXCHANGE SERVICE

S11.4 EXCHANGE ACCESS SERVICES

A. General (continued)

Exchange Access Service includes common terminating, switching and distribution facilities of the telephone company’s public switching network.

The point of connection for Exchange Access shall be identified as the point where the user can first utilize the local exchange system of the Telephone Company.

Exchange Access rates are in addition to all other charges (e.g., equipment and mileage) for local telephone service, as outlined elsewhere in this pricelist. Exchange Access rates are also in addition to any rates and/or charges made by other connecting carriers.

Exchange Access will be provided only when necessary interexchange facilities are available from all connecting companies.

Exchange Access will be furnished when, in the opinion of the Telephone Company, provision of this service will not result in harm to the entire system.

The Telephone Company shall be responsible only for the installation, operations and maintenance of its facilities.

B. RATES

Monthly charge per exchange access connection:

- Connecting Carrier Service including VNXX Service and PBX Private Line $190.00
- Foreign Exchange(FX) See 11.3 A.3

Installation charges – Non-recurring charges are specified in Sections 6 and 10 of this pricelist. Additional equipment installation or special construction charges are listed in Section 12 of this Pricelist.
S11. FOREIGN EXCHANGE SERVICE

S11.5 FOREIGN CENTRAL OFFICE SERVICE

A. General

Foreign Central Office Service is exchange service furnished to a subscriber in a multi office exchange from a central office other than the one from which service would normally be furnished.

B. Rates

1. The rates in Section 11.3 apply to Foreign Central Office service.

2. The service and installation charges specified in Sections 6 and 10 of this pricelist apply.
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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 SPECIAL CONSTRUCTION

Charges applicable under special conditions are located at SPECIAL CONSTRUCTION AND PROVISION/EXTENSION OF FACILITIES.
S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 SPECIAL CONSTRUCTION (Continued)

This page is reserved for future use.
S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 SPECIAL CONSTRUCTION (Continued)

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## S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

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S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS

Customer provided terminal equipment, inside wire, and customer provided communication systems may be connected with the facilities furnished by the Telephone Company for telephone services as provided in these conditions and as set forth in the Federal Communications Commission registration program contained in Part 68, Chapter 1, Title 47 of the Code of Federal Regulations. Where telephone service is used in connection with customer provided terminal equipment or communication system, the operating characteristics of such equipment or systems shall be such as to:

A. Not interfere with any service offerings by the Telephone Company.

B. Not endanger the safety of Telephone Company Employees or the general public.

C. Not damage, require change in or alteration of equipment or other facilities of the Telephone Company.

D. Not interfere with the proper function of Telephone Company equipment or facilities.

E. Not impair the operation of the telephone network or otherwise injure the public in its use of the Telephone Company's services.

Upon notice from the Telephone Company that the customer provided equipment, inside wiring, or system is causing or is likely to cause a hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of all Telephone Company charges for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report results from customer provided equipment or facilities.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Continued)

Satisfactory performance of the telephone network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling shall be performed by equipment furnished, installed and maintained by the Telephone Company.

Customer provided tone-type address signaling is permitted through acoustic or inductive connections provided such connections are attached externally to a Telephone Company network control signaling unit. However, the facilities of the Telephone Company are not designed for such use and the Telephone Company makes no representation as to the reliability of address signaling which is performed in such a manner.

The Telephone Company will not be responsible for the installation, operation or maintenance of any customer provided equipment or systems. Telephone Service is not represented as adapted to the use of such equipment or systems. Where such equipment or systems are connected to Telephone Company facilities, the responsibility of the Telephone Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Telephone Company shall not be responsible for the through transmission of signals generated by customer-provided equipment or systems, or the quality or defects in such transmission, or the reception of signals by customer-provided equipment or systems.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1 GENERAL REGULATIONS (Continued)

The Telephone Company will not be responsible to the customer if changes in these conditions or in any of the facilities, operations or procedures of the Telephone Company render any customer provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where any customer provided equipment or system is used with telephone service in violation of any of these conditions, the Telephone Company will take as much immediate action as necessary for the protection of the network and will promptly notify the customer, in writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing, to the Telephone Company within 10 days following the receipt of written notice from the Telephone Company that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this pricelist.

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS

A. General

Subscribers of the Telephone Company shall be responsible for the prompt payment for all services rendered by the Telephone Company. Failure to receive a bill for any given period of time will not relieve the subscriber of his financial obligation. Payments may only be made directly to the Telephone Company business office, in person, by mail or to a designated collection facility of the Telephone Company (e.g., bank) in accordance with the rate schedules contained herein.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

A. General (Continued)

Only properly appointed and identified employees of the Telephone Company located at the business office where bills are paid, the President, or its special agent acting to collect past due accounts are authorized to receive subscriber payments. No maintenance personnel or other employees of the Telephone Company may represent themselves as authorized recipients of payment for any telecommunication services provided.

Any subscriber who believes that an employee of the Telephone Company has collected or attempted to collect payments or any sums of money outside the proper channels provided herein, shall bring such information to the attention of the Telephone Company at once.

In no case shall a subscriber be required to pay any sum to an employee of the Telephone Company or to anyone alleging to be agents of the Telephone Company except as provided herein. Any subscriber who makes such unauthorized payments may still be obligated to pay the Telephone Company if the Telephone Company is unable to recover all or part of such sums taken by unauthorized persons.

The subscriber may not replace, rearrange, connect to, or attempt to repair any Company-owned installed or placed on his premises, or apparatus connected to such equipment, without written consent of the Telephone Company. In the event a subscriber tampers with any service or Company-owned facilities, the Telephone Company shall have the right to immediately discontinue service without notice. Damages arising or associated with such actions shall be the liability of the subscriber.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

A. General (Continued)

The subscriber is responsible for damages to the facilities of the Telephone Company caused by negligent or willful acts of the subscriber or his authorized agents and user, including the reimbursement to the Telephone Company for any losses through theft, fire, or vandalism occurring as a result of such neglect.

The subscriber is responsible to maintain clean, safe, and hazard free working conditions, environment and equipment for the employees, equipment, and agents of the Telephone Company. In no case is the Telephone Company required to work in an unsafe or hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.

The subscriber is responsible for all installation, operation, maintenance and compliance to all laws, rules and regulations for equipment and facilities provided by the subscriber for interconnection with the Telephone Company's facilities in accordance with the rules governing customer owned and maintained equipment (COAM). Any damage or harm caused by subscriber actions or failure to act on the subscriber side of the point of interconnection shall in no way be a liability of the Telephone Company.

B. Access to Subscriber Premises

A properly identified employee of the Telephone Company shall have access to the premises of a subscriber at all reasonable times for the purpose of conducting telephone business.

If after a reasonable effort and proper notice on the part of the Telephone Company, access cannot be gained to the premises, the Telephone Company may discontinue service if there is a requirement to do so until such access can be gained.

If access cannot be gained to retrieve Company station equipment, the equipment charge will be continued until such equipment is retrieved.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

C. Termination of Service

Refer to Section S25.9 for applicable terms and conditions governing termination of service.

(D) Material deleted from this sheet may be found in Section S25.9.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

D. Restoration of Service

Should service be suspended for nonpayment of charges, restoration of service will be made as specified under Section 6 of this pricelist.

A customer who fails to pay his bill by the time specified by the regulations of the Telephone Company regarding the prompt payment of bills, and who further fails to pay such bill within a reasonable period (regardless of whether or not service is discontinued for such nonpayment, e.g., when disconnected for non-compliance, on wiring or equipment, etc.) may be required to pay such bill together with the applicable reconnection charge.

However, at its discretion, the Telephone Company may restore or reestablish service which has been suspended or discontinued for nonpayment of charges, without payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or discontinue service for nonpayment of any such, or other, charges due and unpaid or for the violation of the provisions of the tariff. Nor shall the failure to suspend or discontinue service for nonpayment of any past due account or accounts operate as a waiver to suspend or discontinue service for nonpayment of such account or any other past due amount.

(M) Material now appearing on this sheet previously appeared on Original Sheet No. 8 of this section. Material previously appearing on this page is located in Section S25.9.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

E. Local Taxes

1. All Taxing Authority

In the event any taxing authority, imposes, collects, or receives from the Telephone Company any license, occupational, franchise, privilege, inspection, or other similar tax or fee, or otherwise, whether in a lump sum, at a flat rate, based on receipts, based on poles, wires, conduits or other facilities, or otherwise, the amount of such tax or fee will be billed, insofar as practical, pro rata to the customers receiving exchange service within such county or territory of other local taxing authority.

Note: Nothing in this pricelist shall prohibit the billing to customers of the amount of any tax or fee imposed by a county or other local taxing authority at the time of the filing of this pricelist.

(M1) Material previously appeared on Original Sheet No. 9 of this section.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.1B RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

F. Multi-Line Telephone Systems

All multi-line telephone systems connected to the Company’s network on or after February 16, 2020, must be configured to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section S25.7.B.

S13.2 TROUBLE REPORTS FROM SUBSCRIBERS WITH COAM EQUIPMENT

The subscriber with COAM equipment interfacing with the facilities of the Telephone Company is responsible to determine the COAM equipment is operating properly prior to reporting any trouble to the Telephone Company. The Telephone Company is not obligated to make any tests of its facilities until the subscriber has completed testing the COAM facilities and determined the trouble to be in the Telephone Company's equipment. If the Telephone Company finds upon testing that the trouble was in the COAM equipment and not the Telephone Company's equipment, a service charge will be billed to the customer for each premise visit for the actual hours involved at existing labor rates, plus expenses (i.e., vehicle costs and materials) for time and equipment utilized by the Telephone Company to make any required tests.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 TROUBLE REPORTS FROM SUBSCRIBERS WITH COAM EQUIPMENT (Continued)

The normal period rate for service charge and premise visit charge combined is $25.00 for residence and $30.00 for business. Time will be charged at standard labor rates of $8.00 for the first 15 minutes and $6.00 for any portion of additional 15 minute increments, expenses are actual incurred expense.

The service charge and the labor rate will be doubled for service provided outside of the Telephone Company's normal working hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

A. Requirements

Access line service for customer provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. This access line service is provided on a flat rate basis, until such time as measured service is offered.

This access line service is provided for use with customer provided coin-operated and non-coin public telephones.

The subscriber shall be responsible for the installation, maintenance and operation of customer provided public telephones used in connection with this service.

Customer provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.

The service is furnished subject to the condition that all applicable regulations in Section 27 of this pricelist will be adhered to, with the exception of 25.3 C-2 which restricts the use of service and prohibits payment to the customer by another for use of the service.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.2 TROUBLE REPORTS FROM SUBSCRIBERS WITH COAM EQUIPMENT Continued)

A. Requirements (Continued)

The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this pricelist.

B. Rates and Charges

Access line service for customer provided public telephones is provided on a Flat Rate basis.

1. Monthly service charges per access line.

<table>
<thead>
<tr>
<th>Class of Service</th>
<th>Rotary Dial Rate</th>
<th>Touchtone Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Flat rate coin-operated Public Telephone Access Line.</td>
<td>$ 51.90</td>
<td>$ 51.90</td>
</tr>
</tbody>
</table>

2. Service charges are applied on the same basis as for individual Business Subscriber Line Service covered in Section 6.5 of this pricelist.

3. The subscriber is responsible for Directory Assistance service charges as covered in Section 2.12 of this pricelist.

4. Other rates and regulations in this pricelist not discussed herein that pertain to Business Subscriber Line Service apply.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

Reserved for future use.

S13.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

Customer provided tone-type address signaling is permitted through acoustic or inductive connections provided such connections are attached externally to a Telephone Company network control signaling unit. However, the facilities of the Telephone Company are not designed for such use and the Telephone Company makes no representation as the reliability of address signaling which is performed in such a manner.

S13.5 CONNECTION OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FCC RULES AND REGULATIONS

Reserved for future use.

S13.6 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

A. Warranty

1. The Telephone Company makes no warranty of merchantability or fitness for particular purpose, and the Telephone Company makes no express or implied warranty of any other kind, as to the sold equipment, or any maintenance and repair services provided under any section of this pricelist, except as herein provided.

2. If the Telephone Company cannot legally disclaim implied warranties, then the Telephone Company does not disclaim any implied warranties but does limit all implied warranties, including those of fitness for a particular purpose and merchantability, to the same period of time set forth in the express warranty given with the equipment sold.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.6 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

A. Warranty (Continued)

3. In no event, whether as a result of breach of contract, or liability (including negligence and strict liability) or otherwise, shall the Telephone Company or its authorized service agents be liable to anyone for damage or expenses directly or indirectly arising from the use or inability to use other equipment, either separately or in combination with other equipment, or for special, indirect, incidental or consequential damages of any nature whatsoever, except for the liability to repair or replace a set covered by a warranty and for injury to persons caused by this equipment or its failure to work, if it is used or bought for use primarily for personal, family or household purposes.

4. The foregoing limitations of the Telephone Company’s liability shall apply to the full extent permitted by law.

5. Copies of the warranties for sold equipment are available for inspection at locations designated by the Telephone Company.

6. Telephone equipment purchased under the terms and conditions specified in this pricelist section will be warranted by the Telephone Company as follows:

B. Limited Warranty – What the Warranty Covers and for How Long:

1. If this telephone equipment does not work, return it within 120 days of the date of purchase, and the Telephone Company will fix it, or at our option, replace it at no charge. Repair or replacement is all we will do.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.6 CONNECTION OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM (Cont’d)

B. Limited Warranty – What the Warranty Covers and for How Long: (Continued)

2. This warranty does not cover defects or malfunctions resulting from accidents, alterations, failure to follow instructions, misuse, fire, flood, lightning, corrosion and acts of God.

3. We do not warrant that this telephone equipment will work with the equipment of any particular telephone company or with party line, key or PBX service.

4. The Telephone Company does not warrant the cords, as applicable, used with telephone equipment purchased in-place.

WHAT WE WILL NOT DO:

5. We will not pay packing and mailing costs.

6. Neither the manufacturer nor the Telephone Company will pay for loss of time, inconvenience, loss of use of the telephone equipment, or any other incidental damages.

7. Neither the manufacturer nor the Telephone company will pay for property damage or personal injury caused by this telephone equipment or its failure to work.

8. Neither the manufacturer nor the Telephone Company will be responsible for any implied warranties, including those of fitness for a particular purpose and merchantability, for more than 120 days from the date of purchase.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.6 CONNECTION OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT SPECIFICALLY EXCLUDED FROM THE FCC REGISTRATION PROGRAM

B. Limited Warranty – What the Warranty Covers and for How Long: (Continued)

WHAT THE CUSTOMER MUST DO:

9. This warranty sets forth all the responsibilities of the manufacturer and the Telephone Company regarding this telephone equipment. This warranty is the only one on the telephone equipment, and there are no other express warranties from the manufacturer. There are no other express warranties from the Telephone Company.

10. For warranty service, return the telephone equipment within 120 days of the date of purchase to a location designated by the Telephone Company. For information on warranty service, call the Telephone Company. If the customer sends the telephone equipment, the customer must pay for all mailing costs. When telephone equipment is returned for warranty service, the customer must show proof of the date of purchase.

11. Other Conditions:

If the telephone company fixes customer owned telephone equipment, reconditioned replacement parts or materials may be used. If the Telephone Company chooses to replace the telephone equipment, it may be replaced with a reconditioned set of an equivalent type.

S13.7 CUSTOMER PREMISES INSIDE WIRE

A. General Regulations

1. Customer premises inside wire and standard jacks associated with residence and business individual and party line exchange services may be provided by the Telephone Company, the customer, or the customer's agent.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.7 CUSTOMER PREMISES INSIDE WIRE (Continued)

A. General Regulations (Continued)

2. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.

3. Customer premises inside wire provided by the customer must be installed in accordance with the Telephone Company's technical standards and installation guidelines.

4. Customer premises inside wire provided by the customer may be connected to residence and business individual and party line exchange service furnished by the Telephone Company at the network interface.

5. The network interface for the connection of customer premises inside wire consists of a protector and is provided as part of the Exchange Access Line. This network interface will be installed at a location determined by the Telephone Company.

6. Customer premises inside wire has been ordered "Detariffed". Therefore, Rates and Charges for inside wire installation, rearrangements, and maintenance are not contained in this pricelist.

7. Installation or maintenance of customer provided or Telephone Company provided premises inside wire may be performed by either the customer, customers agent, or the Telephone Company, as applicable.

B. Responsibility of the Customer

1. Where the customer elects to provide the inside wire and standard jacks, the installation must be in accordance with the Telephone Company's technical standards.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.7 CUSTOMER PREMISES INSIDE WIRE (Continued)

B. Responsibility of the customer (Continued)

2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer’s agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer’s wire maintenance activity.

C. Responsibility of the Telephone Company

1. The Telephone Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at the business office of the Telephone Company.

2. Amortization of inside wire will be fully amortized on December 31, 1992, as ordered by the Federal Communication Commission.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.8 CUSTOMER PREMISES DISTRIBUTION CABLE

A. Contractors may construct telephone cable distribution systems in subdivisions they are developing when their plans have been approved by the Telephone Company.

B. The Telephone Company will designate a point of connection at the end of Telephone Company cable facility. The Customer may connect the development's cable to telephone facilities at that point.

C. Maintenance of the customer owned cable is the responsibility of the customer. The Telephone Company will maintain the customer's distribution plant on a contracted basis. The charges will be the Telephone Company's time and expenses plus twenty (20) percent.

D. The monthly access charge for telephone users in this type of subdivision will be the same as for all other subscribers.

S13.9 SALE OF INSIDE WIRE

Reserved for future use.

S13.10 MULTI DWELLING WIRING

A. In multiple dwelling structures such as apartment and condominium buildings, there is inside wire that is the responsibility of the building owner or condominium management association.

B. Determination of inside wire maintenance responsibility is a decision to be made by tenants and management. The Telephone Company will deal with the designated party.

C. In multiple dwelling structures, inside wire includes all wire, cable, etc., beyond the Telephone company point of demarcation. This includes wire in conduit, wire between buildings, riser cables, distribution terminals, etc.
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.10 MULTI DWELLING WIRING (Continued)

D. The Telephone Company will inspect customer installed inside wire in multiple dwelling structures. The charge for inspections will be at time and materials, plus a premise visit charge.

E. The inspector will notify the customer of any deviation or violations of the Telephone Company inside wire standards. The customer may correct such violations or have the Company correct them for time and materials.

S13.11 TROUBLE ISOLATION CHARGE (A.K.A. MAINTENANCE OF SERVICE CHARGE)

A. Description

The Trouble isolation Charge is applicable when the Company dispatches a technician to investigate a customer-reported trouble and a service difficulty is found to be caused by customer-provided equipment, wire, facilities, communications system or customer actions, and the customer does not have the Company repair the premises wire trouble.

The Trouble Isolation Charge also applies when a customer requests or allows the Company to dispatch a technician to investigate the reported trouble and the customer then does not allow access to the necessary in-home wiring and equipment or is not available to allow access.

This charge is waived for customers who have inside wire protection, unless the Company determines through remote testing that no trouble exists, and the customer insists on a dispatch. If no trouble is found, a Trouble Isolation Charge applies whether or not the customer has inside wire protection.

B. Application

The Trouble Isolation Charge will not apply when:

- Customer is subscribed to an Inside Wire Maintenance Plan before a Company technician is dispatched

- A service difficulty or trouble is found to be in a permanently wired telephone associated with service (i.e., no network interface device)

- The service difficulty or trouble is in Company-maintained equipment or wiring.

- No trouble is found after customer allows the necessary access to in-home wiring and/or equipment.

- Customer authorizes company repair of inside wiring and/or customer-provided equipment
S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT AND SYSTEMS PROVIDED BY THE CUSTOMER

S13.11 TROUBLE ISOLATION CHARGE (A.K.A. MAINTENANCE OF SERVICE CHARGE)

C. Rates

Trouble Isolation Charge, business and residence $95.00 (I)

S13.12 INSIDE WIRE MAINTENANCE PLANS

A. General

See CenturyLink Inside Wire Maintenance and Line-Backer™ Terms and Conditions Service Agreement for applicable terms and conditions for business and residence inside wire maintenance plans.

An Early Termination Fee as described in the aforementioned service agreement will apply when a customer who is subscribed to an inside wire maintenance plan under a nine-month minimum commitment period discontinues the plan prior to the end of the commitment period.

B. Rates

Residence, Per Line $11.00

Business, Per Line 8.00

S13.13 RESERVED FOR FUTURE USE

S13.14 RESERVED FOR FUTURE USE

S13.15 Contractors may construct telephone cable distribution systems in subdivisions they are developing when their plans have been approved by the Telephone Company.

S13.16 The Telephone Company will designate a point of connection at the end of Telephone Company cable facility. The customer may connect the development's cable to telephone facilities at that point.
S14. RESERVED FOR FUTURE USE
S15. CENTREX - ISDN

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S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE

Equipment used in conjunction with Dial Switching Systems and connected to the Company’s network on or after February 16, 2020, must, upon connection to the Company’s facilities, be configured by the Customer or equipment manufacturer to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section S25.7.B.

A. General

1. Meridian Digital Centrex Service is used as a means of allowing customers local exchange access through hardware and software enhanced features within the local central office switch, and will not be connected to on-site PBX or key system equipment. M1.DC is an integrated business network made up of station equipment located at the user’s premises, and the central office switching equipment located at the Company’s premise. The central office switching equipment provides the enhanced capabilities to create this feature offering on a line-by-line basis.

2. The Company can provide lines in the same customer group between host office serving areas based on charges as specified in Section 11.3 of this pricelist.

3. The Company can provide for additional lines in the console and business groups as specified in this Section of the Pricelist.

4. The Company reserves the option to provide MDC Service to any location and size from the serving central office under a special contract arrangement, as provided for in this Pricelist, when in the Company’s judgment the cost of providing MDC service is significantly different from the cost developed to support the rates in this Price list Section.

5. The Training charges in S15.1.C of this Pricelist include initial training as indicated for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in S15.1.C.1.d. Rates in this section apply to charges for training provided by employees of the Company.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont'd)

B. Definitions (Cont'd)

1. Features available to Single Line Groups

   BLIND TRANSFER RECALL - Enables a station user to transfer a call to another party without waiting for that party to answer. If the party does not answer after a specified time or number of rings, the call returns to the first user.

   CALL FORWARD - This feature allows the user to have incoming calls forwarded to another number with the following variations: Call Forward - Busy Line, Call Forward - Don't Answer, Call Forward - Variable (All Calls).

   CALL FORWARD, BUSY LINE - When the called station is busy, incoming calls are forwarded to a predetermined telephone number.

   CALL FORWARD, DON'T ANSWER - If incoming calls are not answered within specified time interval, calls are forwarded to a predetermined telephone number.

   CALL FORWARD, VARIABLE - Enables a station user to forward all incoming calls to a predetermined telephone number.

   CALL HOLD - Allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

   CALL PICKUP - Allows a station to answer calls incoming to another station within a predetermined call-pickup group.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

1. Features available to Single Line Groups

   CALL WAITING - Provides a tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user can place the first call on hold and answer the waiting call or abandon one of the calls.

   CONSULTATION HOLD - Consultation Hold is part of the Three-Way Conference/Transfer Feature. Consultation Hold allows the transferring party to talk privately with the destination before the call or establishing a Three-Way Conference/Transfer.

   DISTINCTIVE RINGING - Allows a customer to determine the source of incoming calls by a distinctive pattern. Distinctive Ringing produces a different cadence for intragroup and DID calls.

   LAST NUMBER REDIAL - Enables a subscriber to redial the last number called by pressing a single key rather than dialing the entire number.

   PERMANENT HOLD - Allows user to place a call on hold and have the options of reminder-ringing and recall. Reminder-ringing provides brief ringing at customer-specified intervals. Recall provides continuous ringing after a customer-specified of time.

   SPEED CALLING - This feature allows an attendant to dial frequently called numbers by pressing a speed-call key and dialing one or two digits instead of all digits in the number. The frequently dialed number may be a directory number, authorization code, account code or access code.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

1. Features available to Single Line Groups

   STATION CALL PARK - Allows a station to park a call against its own directory number. The parked call is retrieved from a station by dialing a feature access code and the number against which the call is parked. While the call is parked against the user’s number, the user is free to originate or receive calls on that number.

   STATION CONTROLLED CONFERENCE (SIXPORTS MAXIMUM) - Allows Meridian Digital Centrex user with a Unity or other 500/2500-type set to establish a conference call consisting of more than three conferees (Maximum six).

   THREE-WAY CONFERENCE/CALL TRANSFER - Allows a caller to include a third party in the call and then optionally transfer the call to the third party.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

2. Features available to Business Groups

AUTO ANSWER BACK - Allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after four seconds. Conversation takes place through a handsfree unit. When the calling party hangs up, the call is automatically disconnected.

AUTOMATIC CALL DISTRIBUTION - Automatic Call Distribution (ACD) allows a large volume of incoming calls to be distributed equally to a group of answering positions. The first incoming call is presented to the agent that has been idle the longest. If all agents are busy with calls, later calls are queued and answered in the order of arrival.

AUTOMATIC DIAL - The Automatic Dial (AUD) feature allows a Meridian Business Set station user to call a frequently dialed number by pressing the assigned feature key.

AUTOMATIC LINE - This feature allows a user to automatically call a predesignated number by going off hook.

AUTOMATIC LINE AND MULTIPLE APPEARANCE DIRECTORY NUMBER (MADN) - Allows a MADN-SCA/MCA member to be assigned as an Automatic Line. In addition, it makes automatic lines compatible with many features and options that do not require initial dial tone.

BLIND TRANSFER RECALL IDENTIFICATION - Helps users identify Blind Transfer Recalls (and thereby answer) by providing an alphanumeric message on Meridian Business sets (MBSs) with Display.

BUSY OVERRIDE - Allows a Meridian Business Set to gain access to a busy station by pressing the Busy Override key.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

2. Features available to Business Groups

CALL BACK QUEUING - A Meridian Business Set user encountering an all-trunks-busy condition has the option of being notified when a trunk becomes idle. The user is then automatically connected to the called number.

CALL FORWARD - This feature allows the user to have incoming calls forwarded to another number with the following variations: Call Forward - Busy Line, Call Forward - Don't Answer, Call Forward - Variable (All Calls).

CALL FORWARD, BUSY LINE - When the called station is busy, incoming calls are forwarded to a predetermined telephone number.

CALL-FORWARD, DON'T ANSWER - If incoming calls are not answered within specified time interval, calls are forwarded to a predetermined telephone number.

CALL FORWARD, VARIABLE - Enables a station user to forward all incoming calls to a predetermined telephone number.

CALL PARK - This feature can be used when paging someone to take a call. When making the announcement, ask the person to pick up any phone and dial your number. You can park the call against your number and hang up, and you are free to originate or receive calls on your number.

CALL PICKUP - Allows a station to answer calls incoming to another station within a predetermined call-pickup group.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

2. Features available to Business Groups

CALL WAITING - Provides a tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user can place the first call on hold and answer the waiting call or abandon one of the calls.

CALL WAITING AND THREE-WAY CALLING INTERACTIONS - Enhances Call Waiting by allowing the second leg of a Three-Way Call to wait on a busy 500/2500-type set.

CODE CALL ACCESS\[1\] - Allows stations to gain access to customer-provided code-call equipment by dialing an access code (e.g., 1XX) and a called-party code.

DIAL CALL WAITING FOR BUSINESS SETS - Enhances Dial Call Waiting (CWD) by allowing CWD to be assigned to a directory number of a Meridian Business Set.

DISTINCTIVE RINGING - Allows a customer to determine the source of incoming calls by a distinctive pattern. Distinctive Ringing produces a different cadence for intragroup and DID calls.

DUAL-TONE MULTIFREQUENCY (DTMF) OUTPULSING ON A LINE - Allows the central office to apply physical ringing to a line, and upon answer, to outpulse dual tone multifrequency digits on the line. This capability permits the central office to interface with a specialized common carrier as a line termination on the central office.

EXECUTIVE BUSY OVERRIDE - Allows a station user to gain access to a busy station by flashing the hookswitch during busy tone and dialing a feature code.

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\[1\] Class of Service Restrictions configured on and after February 16, 2020 must be configured to allow end users to dial “911” directly without dialing “9” or any other prefix code prior to dialing “911” as described in Section S.25.7.B.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

2. Features available to Business Groups

FEATURE CODE ACCESS - Provides an alternate method of accessing Meridian Business set features other than through the use of feature keys.

GROUP INTERCOM - Allows station users to call other stations within their group by using abbreviated dialing.

HELD CALLS - Allows a Meridian Business Set user to hold an established call on any number on the Meridian Business Set. The user can then place or receive another call on any other idle number.

INDIVIDUAL BUSINESS LINE - Allows the Meridian Business set user to give one of the directory number keys on the set the appearance of a non-Centrex line. The Individual Business Line has a non-Centrex dialing plan.

INTERCOM - Allows a station user to call another station user directly by pressing the intercom key the Meridian Business set.

INTERGROUP CALLING - Allows customers in different customer groups to call each other by using abbreviated dialing, in the same manner that callers in the same customer group can call each other by dialing from two to five digits.

LAST NUMBER REDIAL - Enables a subscriber to redial the last number called by pressing a single key rather than dialing the entire number.

LISTEN ON HOLD - Allows a Meridian Business Set user to place a called party on hold and listen through the speaker.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont'd)

B. Definitions (Cont’d)

2. Features available to Business Groups

MAKE SET BUSY - Can be used to make a station busy to incoming calls. The made-busy set is free to originate calls.

MALICIOUS-CALL HOLD - Allows a Meridian Business Set subscriber to hold a connection on a malicious call, enabling the call to be traced back to the originating party.

MEET ME CONFERENCE - Allows conferees to hold a conference on a six-party conference bridge by dialing a directory number at a specified time.

MULTIPLE-APPEARANCE DIRECTORY NUMBER (MADN) - A directory number that is assigned to more than one Meridian Business Set.

MUSIC ON HOLD - This feature provides a continuous broadcast of music and, optionally, a recorded announcement to callers who are waiting for connection to a called party.

ON HOOK DIALING - Allows the user to originate calls without lifting the handset.

PRESET CONFERENCE - Allows a Meridian Digital Centrex Station, a trunk, or an Attendant Console to establish a preset conference with up to 25 conferees by dialing a specific directory number.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont'd)

B. Definitions (Cont’d)

2. Features available to Business Groups

RETAIN MERIDIAN OR ELECTRONIC BUSINESS SET VOLUME SETTING DURING MAINTENANCE - Provides the capability to retain volume settings for Meridian Business Sets and Electronic Business sets during maintenance.

RING AGAIN - The user can have his Meridian Business set monitor a busy number and notify the user when the called station becomes free.

SHORT HUNT - Permits incoming calls to hunt over a set of directory number appearances in search of an idle number on which to terminate.

SIX PARTY CONFERENCE - Allows a Meridian Business Set user with the conference key to establish a conference call of up to six parties. Any of the other parties can be external to the switch.

SPEED CALLING - This feature allows an attendant to frequently called numbers by pressing a speed-call key and dialing one or two digits instead of all digits in the number. The frequently dialed number may be a directory number, authorization code, account code or access code.

STATION CALL PARK - Allows a station to park a call against its own directory number. The parked call is retrieved from a station by dialing a feature access code and the number against which the call is parked. While the call is parked against the user's number, the user is free to originate or receive calls on that number.

STATION MESSAGE WAITING - Permits a station user to dial a code to access the station user or attendant who has activated Message Waiting.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

2. Features available to Business Groups

STORING 24 DIALING DIGITS - Increases, from 18 to 24, the maximum number of digits of a called number stored.

STUTTERED DIAL TONE FOR MESSAGE WAITING - Permits a station user to be notified of a waiting message. Stuttered dial tone is used for stations without message waiting lamps.

THREE-WAY CONFERENCE/CALL TRANSFER - Allows a caller to include a third party in the call and then optionally transfer the call to the third party.

VIRTUAL FACILITY GROUPS (VFG)/NETWORK ACCESS REGISTER (NARS) - Restricts the number of simultaneous calls outside the Centrex group. For example, a 100 line Centrex group could be limited to 20 simultaneous calls to and from the public network. This emulates the physical trunks to a similarly sized PBX.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

3. Features available to Attendant Console Groups

ACCESS TO PAGING - This feature allows an attendant to gain access to customer provided loudspeaker paging equipment in order to summon a party over speakers located throughout the customer's premises. The feature also provides a preempt, allowing an attendant to force release a calling party from loudspeaker access.

ATTENDANT CONSOLE DUAL-TONE MULTIFREQUENCY END TO END SIGNALING - Allows Attendant Consoles to send dual-tone multifrequency signals. Generally Attendant Consoles send signals to the switch using the Frequency Shift Key format; however, certain functions, such as dial dictations and paging, require dual tone multifrequency signals to be sent. For example, dial dictation requires dual tone multifrequency signals to start, stop, and playback. With this feature the switch attaches a dual tone multifrequency sender through the network to the line or trunk to provide the necessary dual tone multifrequency signaling.

ATTENDANT MESSAGE WAITING - Allows up to 255 Attendant Consoles to be used as a message center for a number of station users.

ATTENDANT TO UNIFORM CALL DISTRIBUTION (UCD) - This feature enhances the Uniform Call Distribution feature by enabling an attendant to originate or extend calls to UCD directory numbers (DNs).
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

3. Features available to Attendant Console Groups

   AUDIO INPUT ON INCOMING CALLS IN QUEUE (ATTENDANT AND UNIFORM CALL DISTRIBUTION) - The audio input is applied to incoming calls waiting in the attendant queue or in the Uniform Call Distribution (UCD) queue. When the incoming call is in the queue and the expected waiting time exceeds a predetermined delay threshold, the incoming call is connected to a recorded announcement, then to a music source. When the incoming call is answered, or if the calling party goes on-hook, the audio input disconnects.

   AUTODIAL - The Autodial feature permits an attendant to dial frequently called numbers by pressing the Autodial feature key, which is programmed with a particular number. Pressing this key is equivalent to dialing the digits manually.

   AUTOMATIC RECALL - Allows user to automatically return a call to the last number that called without having to redial the number.

   BUSY VERIFICATION, STATIONS - Allows an attendant to determine whether stations are busy or idle.

   BUSY VERIFICATION, TRUNKS - Allows an attendant to determine whether trunks are busy or idle.

   CALL PARK - This feature can be used when paging someone to take a call. When making the announcement, ask the person to pick up any phone and dial your number. You can park the call against your number and hang up, and you are free to originate or receive calls on your number.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

3. Features available to Attendant Console Groups

CALL PARK RECALL TIMER - Provides a separate timer for each call parked by the attendant. If the call is not retrieved or abandoned within the defined time, the call is unparked and the attendant is recalled.

CALL SELECTION - Enables an attendant to answer incoming calls using either of the following methods:

- Calls are answered as they are received, regardless of the incoming call type.

- Calls are answered by manually selecting a specific incoming call type.

CAMP ON - Allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

CAMP ON WITH MUSIC - This feature will allow the connection of music to the calling party when the caller is camped-on to the destination.

CENTRALIZED CONSOLES, LIMITED TO HOST AND REMOTE LINE EQUIPMENT - Allows a customer who has a number of locations within an area (all served by the same Meridian Digital Centrex switch) to centralize attendant service on a part time basis.

CODE CALLING LINE TERMINATION - Allows an attendant to access customer-provided code call equipment by dialing an access code and a called party code.

CONFERENCE (MAXIMUM SIX CONFEREES) - Allows an attendant to establish a six-port conference call (not including the attendant).
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont'd)

B. Definitions (Cont'd)

3. Features available to Attendant Console Groups

CONSOLE DISPLAY - Assists attendants in handling calls efficiently. It consists of a 16 character alphanumeric display, 28 light emitting diodes (LEDs), and a 28 button keyboard.

CONSOLE TEST - Allows an attendant or maintenance person to test the functional operations of a console.

CONTROL OF TRUNK GROUP ACCESS - Allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

DELAYED OPERATION - The Attendant can place a call for a calling station while the calling station waits on hook. When the called station answers, the attendant can recall the calling station by pressing the signal source key. On answering, the calling station and the called station are connected.

DISPLAY OF QUEUED CALLS BY INCOMING CALL IDENTIFICATION - This feature provides Attendant Console operators with a visual indication of the number of calls queued to be answered.

DUAL-TONE MULTIFREQUENCY (DTMF) OUTPULSING ON A LINE - Allows the central office to apply physical ringing to a line, and upon answer, to outpulse dual tone multifrequency digits on the line. This capability permits the central office to interface a specialized common carrier as a line termination on the central office.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

3. Features available to Attendant Console Groups

END TO END SIGNALING - End to End Signaling provides the ability to ouput pulse dual-tone multifrequency (DTMF) digits while active on a call.

EXECUTIVE BUSY OVERRIDE - Allows a station user to gain access to a busy station by flashing the hookswitch during busy tone and dialing a feature code.

FLEXIBLE CONSOLE ALERTING - An attendant can be alerted to a call requiring attention by an alert tone that is sent through the headset, rather than the console speaker.

INTERPOSITION CALLS AND TRANSFERS - Allows an attendant to call, speak to, and transfer a call to another attendant.

LOCAL CONSOLES - One large customer group can be served by 255 Attendant Consoles, or one or more Attendant Consoles can be assigned per customer group.

LOCKED-LOOP OPERATION - Allows an attendant to hold a call on a loop.

LOCKOUT - Attendant can only reenter a call on a held loop if recalled by a station user or by Automatic Recall.

MAINTENANCE AND ADMINISTRATION POSITION (MAP) DISPLAY FOR ATTENDANT OPERATIONAL MEASUREMENTS (OM) - MAP contains a subsystem referred to as Attendant Console Operational Measurements (ACOM). ACOM the console operational measurements of subgroup within a customer group.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

3. Features available to Attendant Console Groups

MULTIPLE CONSOLE OPERATION - Allows for a maximum of 255 consoles.

MUSIC ON HOLD - This feature provides a continuous broadcast of music and, optionally, a recorded announcement to callers who are waiting for connection to a called party.

NIGHT SERVICE, FIXED - Calls that are normally routed to the attendant during the day are routed to predesignated locations at night.

NIGHT SERVICE, FLEXIBLE - Allows the attendant to program the night service routes for each Incoming Call Identification (ICI) classification assigned to the customer group.

NIGHT SERVICE, TRUNK ANSWER FROM AND STATION - Allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the trunk answer from any station alerting device sounds.

POSITION BUSY - Allows the attendant to make the console unavailable to additional queued calls.

PRESET CONFERENCE - Allows a Meridian Digital Centrex Station, a trunk, or an Attendant Console to establish a preset conference with up to 25 conferees by dialing a specific directory number.

RECORDED ANNOUNCEMENT - Permits the routing of either originated or extended attendant calls to an announcement.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

B. Definitions (Cont’d)

3. Features available to Attendant Console Groups

RELEASE UPON COMPLETION OF DIALING - Allows an attendant to extend a call to either a Meridian Digital Centrex trunk or a Plain Old Telephone Service (POTS) trunk, and then release the call after the dialing is completed and before the outpulsing to the trunk is completed.

REMOTE CONSOLES - Attendant subgroups permit multi-location customers to have attendant type calls answered locally.

SECRECY - Allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

SERIAL CALL - This feature allows an attendant to extend a call to more than one station.

STATION MESSAGE WAITING - Permits a station user to dial a code to access the station user or attendant who has activated Message Waiting.

STORING 24 DIALING DIGITS - Increases, from 18 to 24, the maximum number of digits of a called number stored.

STRAIGHTFORWARD OUTWARD COMPLETION - Allows a station user in a customer group to have the attendant extend a call outside the customer group.

STUTTERED DIAL TONE FOR MESSAGE WAITING - Permits a station user to be notified of a waiting message. Stuttered dial tone is used for stations without message waiting lamps.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont'd)

B. Definitions (Cont'd)

3. Features available to Attendant Console Groups

SUPERVISORY CONSOLE - Allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling.

SWITCHED LOOP OPERATION - Trunks and lines do not have direct termination on the consoles.

THROUGH DIALING - Allows the attendant to select the trunk facility for a station in the same customer group and send dial tone to the station user. The station user then dials the called number.

TIMED RECALL SET TO ZERO - Allows a customer to cancel the automatic recall feature for a specific customer group by inputting a value for the appropriate attendant recall timers.

TRANSFER - With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first in, first out basis.

TROUBLE KEY ON MERIDIAN DIGITAL CENTREX - This feature allows an attendant to indicate a problem in the handling of a particular call.

TRUNK GROUP BUSY INDICATION - Allows trunk group to be displayed on the console.

TRUNK GROUP BUSY/TRUNK GROUP ACCESS CONTROL THROUGH SPECIAL KEYS - Provides special keys to serve as a common interface for Trunk Group Busy Indication and Trunk Group Access control for all trunk groups allocated to the customer group.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont'd)

B. Definitions (Cont'd)

3. Features available to Attendant Console Groups

TWO-WAY SPLITTING - Allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and the destination as required. Either the source or the destination can be excluded; both be excluded simultaneously.

UNIFORM CALL DISTRIBUTION - Allows for an even distribution of incoming calls to a Listed Directory Number over a group of telephone keys.

UNIFORM CALL DISTRIBUTION FROM QUEUE - Provides for a uniform distribution of calls from the attendant queue to a group of consoles. As the consoles become idle, incoming calls are distributed on a first in, first out basis.

UNIFORM CALL DISTRIBUTION QUEUE-STATUS LAMP - When assigned to a Uniform Call Distribution (UCD) group, the UCD Queue-Status Lamp option provides an indication at the customer premises of how long the first call in the incoming-call queue has been waiting for a UCD agent.

VIRTUAL FACILITY GROUPS - Restricts the number of simultaneous calls outside the Centrex group. For example, a 100 line Centrex group could be limited to 20 simultaneous calls to and from the public network. This emulates the physical trunks to a similarly sized PBX.

WILDCARD KEY - An attendant may use the Wildcard key to invoke special features not directly available through a feature key on the console.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

C. Rates

Service Order and Access Connection charges will apply specified in Section 6.5 of this pricelist unless stated otherwise. Except where 15.1.C. is applicable, the CENTREX installation charges, any adds, moves, features changes and normal premise charges are in addition to those in Section 6.5.

Non-Recurring charges are also applicable when a customer requests to add or delete features to their present system and will include any per line charges for each line within their system to be so equipped.

Prices listed in this pricelist do not include the cost of telephone sets used to provide Meridian Digital Centrex Service.

Nonrecurring Charges

1. Meridian Digital Centrex
   - Additional Training (per hour) $ 75.00
   - Automatic Call Distribution (ACD)
     - per ACD Group $500.00
     - configuration of ACD Group $250.00
   - Digital Termination (DS-1) $750.00

2. Station Message Detail Recording (SMDR)
   - All SMDR Features, per line $ 15.00
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

C. Rates (Continued)

1. Centrex
   a. Prices below are per line, without features.

<table>
<thead>
<tr>
<th>Line Size</th>
<th>Basic Charge</th>
<th>12 Months</th>
<th>36 Months</th>
<th>60 Months</th>
<th>Training Hours</th>
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<tbody>
<tr>
<td>3-6</td>
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<td>$21.00</td>
<td>$21.00</td>
<td>$21.00</td>
<td>2 (I)</td>
</tr>
<tr>
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<td>18.00</td>
<td>18.00</td>
<td>18.00</td>
<td>4</td>
</tr>
<tr>
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<td>50-99</td>
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<td>18.00</td>
<td>14.00</td>
<td>14.00</td>
<td>8</td>
</tr>
</tbody>
</table>

2. Enhanced Centrex
   b. Prices below are per line, and include any feature listed in S15.1 D of this pricelist, in addition to Caller ID (S7.13 D).

<table>
<thead>
<tr>
<th>Line Size</th>
<th>Basic Charge</th>
<th>12 Months</th>
<th>36 Months</th>
<th>60 Months</th>
<th>Training Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>3-6</td>
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<td>50-99</td>
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<td>20.00</td>
<td>15.00</td>
<td>15.00</td>
<td>8</td>
</tr>
</tbody>
</table>

3. Reserved

4. Automatic Call Distribution (ACD)
   - per ACD Group
     Monthly Recurring
     $120.00

5. Digital Termination (DS-1)
   350.00

6. Virtual Facility Group (VFG)
   Network Access Register (NARS)
   25.00
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

C. Rates (Continued)

7. Station Message Detail Recording (SMDR)
   a. All SMDR Features per line * $ 12.00
      (CO maintained)

   * This charge is applicable if a customer chooses to have Gulf Telephone provide
     them with a printout of SMDR information. (To be provided on date to be specified
     by Gulf Telephone)

8. Termination Charge – If Centrex Service is discontinued by the subscriber prior to the
   end of the minimum term, the subscriber will be charged a termination charge in the
   amount of 100% of the monthly term amounts for the remainder of the minimum
   service period.
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

D. Available Features

1. Auto Answer Back
2. Automatic Dial
3. Automatic Line
4. Automatic Line and Multiple Appearance Directory Number
5. Blind Transfer Recall
6. Busy Override Call-Back Queuing
7. Call Forward
8. Call Forward, Busy Line
9. Call Forward, Don’t Answer
10. Call Forward, Variable
11. Call Hold
12. Call Park
S15. CENTREX - ISDN

S15.1 MERIDIAN DIGITAL CENTREX (MDC) SERVICE (Cont’d)

E. Available Features (Continued)

13. Call Pickup
14. Call Waiting
15. Consultation Hold
16. Call Code Access
17. Dial Call Waiting for Business Set
18. Distinctive Ringing
19. Dual-Tone Multifrequency Outpulsing on a Line
20. Executive Busy Override
21. Feature Code Access
22. Group Intercom
23. Held Calls
24. Individual Business Line
25. Intercom
26. Intergroup Calling
27. Last Number Redial
28. Listen on Hold
29. Make Set Busy
30. Malicious Call-Hold
31. Meet Me Conference
32. Multiple Appearance Directory Number (MADN)
33. Music on Hold
34. On Hook Dialing
35. Permanent Hold
36. Preset Conference
37. Retain Meridian or Electronic Business Set Volume Setting
38. Ring Again
39. Short Hunt
40. Six Party Conference
41. Speed Calling
42. Station Controlled Conference
43. Station Message Waiting
44. Storing 24 Dialing Digits
45. Stuttered Dial Tone for Message Waiting
46. Three-Way Conference/Call Transfer
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. General

Integrated Services Digital Network (ISDN) is a set of standards for end-to-end digital voice and data transmission over the public switched network. There are two basic standard methods of end-user access: (1) Basic Rate Interface (BRI) and (2) Primary Rate Interface (PRI).

1. Basic Rate Interface (BRI)
   a. Provisioned over a 2-wire end-user local access line, known as a “U” interface.
   b. 1B-channel consists of one “bearer” channel, with a speed of 64 kilobits per second (kbps), and one D-channel, with a speed of 16 kbps; the B-channel is used for carrying either voice or data while the D-channel is used for signaling and low-speed packet data service.
   c. B-channel consists of two “bearer” channels, with a speed of 64 kbps per B-channel, and one D-channel, with a speed of 16 kbps; The B-channels will support simultaneous use of either voice or data while the D-channel is used for signaling and low-speed packet data service.

2. Primary Rate Interface (PRI)
   a. Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option and an Inward Data Option are also available.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

A. General

2. Primary Rate Interface (PRI) (Continued)

a. Primary Rate ISDN provides an ISDN based, DS1 access to … (Cont’d)

The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access, Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service.

b. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

c. Primary Rate ISDN is provided within the local service area from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section 12 of this Pricelist.

B. Conditions

1. The ISDN subscriber and/or subscriber's authorized representative shall be responsible for the following:

a. Procurement of necessary customer premises equipment and assurance of ISDN compatibility.

b. Maintenance of all equipment, cable, and/or wiring on the subscriber side of the demarcation point. If the ISDN subscriber has purchased inside wire maintenance from GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK, it does not include wiring for ISDN equipment. Thus, any inside wiring or premises work requested on behalf of the ISDN subscriber on the subscriber side of the demarcation point which is performed by GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK will be subject to a premises visit charge plus any hourly charges as set forth in Section 6 of this pricelist.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

B. Conditions (Cont’d)

1. The ISDN subscriber and/or subscriber’s authorized representative … (Cont’d)

   c. All operations and maintenance performed by Gulf Telephone Company at the
      subscriber’s premises is performed at the expense of the subscriber.

2. GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK shall not be responsible
   if any changes to equipment, operations, or procedures at GULF TELEPHONE
   COMPANY, LLC D/B/A CENTURYLINK being used to provide ISDN service causes
   any facilities of the subscriber to become obsolete or require modifications that would
   effect its use or performance.

3. Custom Calling or GulfStar Features, that are compatible with ISDN service, may be
   purchased to ISDN service described herein. The rates for Custom Calling and
   GulfStar Features are described in Section 7 of this pricelist.

4. ISDN subscribers are entitled to one directory listing per B-channel. These listings
   are subject to regulations set forth by GULF TELEPHONE COMPANY, LLC D/B/A
   CENTURYLINK and are specified in Section 27 of this pricelist. In addition, should
   the subscriber want additional directory listings for ISDN, these listings will be
   provided under the terms and conditions described in Section 27 of this pricelist.

5. The subscriber may choose a minimum service period from one of the following:
   Month-to-Month, 1 year, 24-48 months, 49-60 months.

6. Termination Charge - If ISDN Service is discontinued by the subscriber prior to the
   end of the minimum service agreement, the subscriber shall be charged a termination
   charge in the amount of 100% of the monthly charge amounts for the remainder of
   the minimum service period.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

B. Conditions (Cont’d)

7. Resale of ISDN services is not allowed unless reseller is certified by the APSC.

8. Verification and Emergency Interrupt service is not available.

9. Calling telephone numbers transmitted via Primary Rate ISDN are intended solely for the use of the Primary Rate ISDN subscriber. Resale of this information is prohibited by this Pricelist except the caller’s telephone numbers may be provided to the subscriber’s client for those calls sponsored or provided by that client where the client’s identity is disclosed to the caller and the client agrees not to distribute such information to others.

10. The Primary Rate ISDN – Digital Data Only option provides for the transmission of data mode calls only. The Primary Rate ISDN – Digital Data Only arrangement will be provisioned with the customer’s requested number of Digital Data Only B-channels with no B-channels capable of transmitting voice mode calls in the same arrangement.

11. The Primary Rate ISDN Inward Data option provides for the transmission of inward analog and digital data calls only.

12. Long Distance Message Telecommunications Service rates as specified in Section 3 apply for intraLATA calls terminated beyond the local calling area.

13. The following usage regulations will apply for all dialed sent-paid local calls for Primary Rate ISDN customers:

   a. Usage charges for Area Calling Service Calls will be billed at the usage rates described in Section 2.14.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

B. Conditions (Cont’d)

13. The following usage regulations will apply for all dialed … (Cont’d)

b. Traffic-terminated within the local calling area of the company from an ISDN PRI subscriber will be charged a local network usage rate as specified in Section 15.2.D.3 (e)

14. Local calls that are not dialed sent paid, i.e., operator assisted, mechanized calling card, etc., will be billed individually at the same Measured Rate Usage Rates specified in Section 3 (including Time/Day usage provisions), in addition to any applicable Local Calling Card Service or Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber’s billing statement and are billed outside any applicable calling allowance or usage billing reductions for dialed sent paid calls.

15. Primary Rate ISDN (1) Digital Data Only Signaling Groups may be configured in one of the following four standard arrangements of call types:

1. Inward Calls: The number of Inward calls accommodated the Signaling Group will be equal to the number of activated B-channels.

2. Outward Calls: The number of Outward calls accommodated by the Signaling Group will be equal to the number of activated B-channels.

3. Inward calls and Outward calls: The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B-channels in the Signaling Group.

4. 2-Way calls: The number of 2-Way calls accommodated by the Signaling Group will be equal to the number of activated B-Channels.

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

C. Definitions

Basic Rate Interface (BRI) - Provided over a 2-wire end-user local access line (“U” interface); may be provided with either one or two B-channels; a single B-channel may carry either voice or data; 2 B-channels will support simultaneous use of either voice or data; each B-channel has a speed of 64 kilobits per second (kbps); has 1 D-channel for signaling with a speed of 16 kbps.

Channel - Communication path that can carry a voice or data conversation.

B-Channel (“Bearer Channel”) - Communications path with a speed of 64 kbps that bears or carries voice, circuit, or packet conversations.

D-Channel - Communications path with a speed of 16 kbps that is used for signaling or sending information between that the Integrated Services Digital Network (ISDN) equipment and the ISDN central office switch; This channel can also carry low speed “user” packet data.

2 B-Channels - Two communications paths with a speed of 64 kbps per channel that bears or carries voice, circuit, or packet conversations; will support simultaneous use of voice or data; D-Channel is included for signaling purposes with a speed of 16 kbps.

Call Drop - A central office based calling feature that allows the user to disconnect the last party added to a conference call.

Caller Number Delivery - Provides the caller’s telephone number to be displayed on properly equipped customer-provided equipment.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

C. Definitions (Cont’d)

Call Forwarding Variable - A subscriber can arrange to transfer all of his/her incoming calls automatically to any number that he/she can dial without assistance from an operator; this procedure will allow the customer to make outgoing calls during this transfer period; all incoming calls will continue to be transferred to the programmed number.

Call Hold - Allows the user to place a call on hold by pressing a programmed button on a customer-provided set.

Call Transfer - Allows the user to transfer a call to another directory number.

Capability B - One B-channel service, with a speed of 64 kbps; data only applications with no voice capabilities; one directory number.

Capability C - One B-channel service, with a speed of 64 kbps; alternating voice and data applications (not simultaneous); one directory number.

Capability J - Two B-channel service, with a speed of 64 kbps per B-channel; one B-channel alternates between voice and circuit switched data, one B-channel circuit switched data only applications; applications requiring only one voice port; voice capabilities include calling number identification only (no other features included); two directory numbers.

Capability R - Two B-channel service, with a speed of 64 kbps per B-channel; circuit switched data only applications with no voice capabilities; data capabilities include calling number identification; two directory numbers.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

C. Definitions (Cont’d)

Capability S - Two B-channel service, with a speed of 64 kbps per B-channel; each B-channel supports alternating voice and data applications with calling number identification (capable of two simultaneous voice calls); two directory numbers.

Capability U (a/k/a “EZ1”) - Two B-channel service, D-channel included, with a speed of 64 kbps per B-channel; each B-channel supports alternating voice and data applications (capable of two simultaneous voice calls); flexible calling voice features (call hold, call drop, call transfer, and three-way conference calling), call forwarding variable, multiple call handling, and caller identification (Caller ID - Number Delivery only); two directory numbers.

Integrated Services Digital Network (ISDN) - A network architecture that provides an integrated voice/data capability over the end-user local access line; two basic standard methods of end-user access: (1) Basic Rate Interface (BRI) and (2) Primary Rate Interface (PRI).

Multiple Call Handling - ISDN BRI allows the subscriber to receive up to 2 B-channel voice/data calls plus 1 D-channel packet call.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

C. Definitions (Cont’d)

Primary Rate ISDN Access Line – A Primary Rate ISDN Access Line provides a four-wire access loop from the serving wire center to the customer premises. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

Primary Rate ISDN B-Channel - A Primary Rate ISDN B-Channel provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps and will include the functionality of hunting and calling/called number delivery.

Primary Rate ISDN D-Channel – A Primary Rate ISDN D-Channel provides a 64 Kbps digital signaling-only channel for call establishment and control.

Primary Rate ISDN Interface – A Primary Rate ISDN Interface provides multiplexing to support up to 23 B-Channels at 64 Kbps and one D-Channel for signaling also at 64 Kbps. When Non-facility Associated Signaling (NFAS) is ordered, the Primary Rate ISDN Interface can provide up to 24 B-Channels at 64 Kbps. One Primary Rate ISDN Interface is required for each Primary Rate ISDN Access Line.

Redirecting Number Feature – This feature provides delivery of up to two Redirecting Numbers on a terminating Primary Rate Interface. When a call is redirected by a line to a Primary Rate Interface, the directory number of the redirecting line is passed the switch to the terminating Primary Rate Interface along with the calling party number.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

C. Definitions (Cont’d)

Signaling Group – A set of Primary Rate ISDN DS-1’s that is controlled by one D-Channel, or by one D-Channel together with the associated backup D-Channel, is called a Primary Rate ISDN Signaling Group. In a FAS arrangement, each DS-1 constitutes a Signaling Group. In NFAS arrangements, all the DS-1’s controlled by the main D-Channel (and, optionally, by the Backup D-Channel) constitute a Signaling Group.

64 Kbps Clear Channel Capacity (CCC) – The term “64 Kbps Clear Channel Capacity (CCC)” denotes a B-Channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

2-Way Call – The term “2-Way calls” denotes calls which either originate or terminate on a Primary Rate ISDN arrangement.

Voice/Data B Channel – The term “Voice/Data B Channel” denotes a bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

D. Rates

1. Packages/Non-Recurring Charges

The Non-Recurring Charge covers basic installation performed by GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK provided that installation time does not exceed two hours, please refer to rates in Section 6 of this pricelist, should installation exceed two hours.

<table>
<thead>
<tr>
<th>Installation</th>
<th>Residence</th>
<th>Business</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Basic Rate Interface (BRI)</td>
<td>$138.60</td>
<td>$173.25</td>
</tr>
</tbody>
</table>

2. Basic Rate Interface (BRI)

(a) Packages/Recurring Charges-Residence

<table>
<thead>
<tr>
<th>Month To 12 Mo</th>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>24-48 Mo</td>
</tr>
<tr>
<td></td>
<td>Plan</td>
</tr>
<tr>
<td>All Capabilities</td>
<td>45.00</td>
</tr>
</tbody>
</table>

(b) Packages/Recurring Charges-Business

<table>
<thead>
<tr>
<th>Month To 12 Mo</th>
<th>Monthly Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>24-48 Mo</td>
</tr>
<tr>
<td></td>
<td>Plan</td>
</tr>
<tr>
<td>All Capabilities</td>
<td>75.00</td>
</tr>
</tbody>
</table>
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

D. Rates (Continued)

3. Primary Rate Interface\(^{(1)}\)(PRI)

A Primary Rate ISDN Access Line is furnished between a serving wire center and the customer's premises, and is available only to business customers.

<table>
<thead>
<tr>
<th></th>
<th>Month to 12</th>
<th>Month 13 to 23</th>
<th>Month 24 to 48</th>
<th>Month 49 to 60</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Primary Rate ISDN Access Line, each</td>
<td>$918.75</td>
<td>$140.00</td>
<td>$135.00</td>
<td>$130.00</td>
</tr>
<tr>
<td>(b) Interoffice Channel, each channel</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. Fixed Monthly Rate</td>
<td>131.25</td>
<td>75.00</td>
<td>72.50</td>
<td>70.00</td>
</tr>
<tr>
<td>2. Each airline mile or fraction thereof</td>
<td>--</td>
<td>24.00</td>
<td>23.00</td>
<td>22.00</td>
</tr>
</tbody>
</table>

A Primary Rate ISDN will be available in combinations of Channels according to the limits of the Company central Office type. Customers will choose the most appropriate Combinations and will be billed for the services accordingly.

(c) Primary Rate ISDN Interface, each

<table>
<thead>
<tr>
<th></th>
<th>Month to 12</th>
<th>Month 13 to 23</th>
<th>Month 24 to 48</th>
<th>Month 49 to 60</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Voice/Data(Standard)</td>
<td>115.50</td>
<td>400.00</td>
<td>385.00</td>
<td>375.00</td>
</tr>
<tr>
<td>2. Digital Data Only Option</td>
<td>115.50</td>
<td>400.00</td>
<td>385.00</td>
<td>375.00</td>
</tr>
<tr>
<td>3. Inward Data Option</td>
<td>115.50</td>
<td>400.00</td>
<td>385.00</td>
<td>375.00</td>
</tr>
</tbody>
</table>

(d) Primary Rate ISDN B-Channels

<table>
<thead>
<tr>
<th></th>
<th>Month to 12</th>
<th>Month 13 to 23</th>
<th>Month 24 to 48</th>
<th>Month 49 to 60</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Voice/Data (Standard)</td>
<td>5.25</td>
<td>60.00</td>
<td>57.75</td>
<td>55.50</td>
</tr>
<tr>
<td>2. Digital Data Only</td>
<td>5.25</td>
<td>26.65</td>
<td>25.00</td>
<td>24.00</td>
</tr>
<tr>
<td>3. Inward Data</td>
<td>5.25</td>
<td>33.35</td>
<td>32.00</td>
<td>30.75</td>
</tr>
</tbody>
</table>

\(^{(1)}\) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

D. Rates (Continued)

3. Primary Rate Interface \(^{\text{(NOTE 5)}}\) (PRI) (Cont’d)

\(\begin{array}{ll}
\text{(e)} & \text{Local network usage (per minute)} ~ \$0.032 \\
\end{array}\)

\(\begin{array}{ll}
\text{(f)} & \text{Telephone Numbers for Primary Rate ISDN (Voice/Data and Digital Data Only Options)} \\
\end{array}\)

1. Each block of 20 numbers activated inward and 2-way \(^4\)  
   \[\text{Nonrecurring Charge}\quad \text{Monthly Rate}\]
   \[\text{Note 2} \quad \$5.00\]

\(\begin{array}{ll}
\text{(g)} & \text{Telephone Numbers for Primary Rate ISDN Inward Data Option} \\
\end{array}\)

1. Each telephone number activated inward only within standard allowance \(^1\)  
   \[\text{Note 3} \quad 0.20\]

2. Each additional telephone number requested inward only above standard allowance \(^3\)  
   \[\text{Note 3} \quad 20.00\]

\text{Note 1:} The standard allowance is equal to the number of Primary Rate ISDN Inward Data Interfaces comprising the arrangement.

\text{Note 2:} Refer to Section 7.8 for DID assignment charges

\text{Note 3:} Refer to Section 6.5 for installation charges

\text{Note 4:} Limit of ten blocks for each PRI Interface

\text{Note 5:} Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

D. Rates (Continued)

3. Primary Rate Interface(PRI) (Cont'd)

   (h) Move Charge

1. An inside move charge, applies for each Primary Rate ISDN Access Line moved to a new location in the same building. The inside move charge is equal to the sum of the Type 1 Service Change Charge, and the Premises Visit Charge.

2. An interbuilding same premises of off premises move charge, per Primary Rate ISDN Access Line, applies for each Primary Rate ISDN Access arrangement moved to a different building on the same premises or to a different premises in Company territory. If the serving central office does not change, this move charge is equal to the sum of the nonrecurring charges applicable for installation of a Primary Rate ISDN Access Line. Other charges, e.g., Interoffice Channel Charges, may apply as appropriate. If the serving central office does change, the move will be treated as a disconnect and reconnect with full nonrecurring charges applicable for the Primary Rate ISDN arrangement.

   (i) Service Rearrangement Charges

   Service Rearrangement Charges are applicable for receiving and recording information and/or taking action in connection with a customer’s Inside Move or transfer of service responsibility request or for processing the necessary data for a change on an existing Primary Rate ISDN. Premises Visit Charges are applicable for inside moves. Only one Premises Visit Charge applies when more than one Primary Rate ISDN Access Line is moved at the same premises at the same time.

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(f) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.2 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont’d)

D. Rates (Continued)

3. Primary Rate Interface (1) (PRI) (Cont’d)

   (i) Service Rearrangement Charges (Cont’d)

   Service Change and/or Inside Move, Per Primary Rate ISDN Access Line (1).

<table>
<thead>
<tr>
<th>Nonrecurring Charge (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Inside move or change requiring redesign of transmission facilities-</td>
</tr>
<tr>
<td>Type 1</td>
</tr>
<tr>
<td>$ 160.00</td>
</tr>
<tr>
<td>2. Change involving central office translations and all other types of</td>
</tr>
<tr>
<td>changes – Type 2</td>
</tr>
<tr>
<td>65.00</td>
</tr>
</tbody>
</table>

Per Transfer of Responsibility and Record Orders

   |                     |
   | 1. Each             |
   | 8.00                |

   Premises Visit Charge

   |                     |
   | 1. Per Primary Rate ISDN Access Line moved in the same building |
   | 14.00               |

(1) Effective February 23, 2011, this service is limited to existing facilities in service at existing locations for current customers. Current customers may migrate existing services to Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service as found in S15.3 of this Section at any time without incurring any Nonrecurring Charges or Service Charges. TDP customers may migrate existing services without incurring termination liability charges when they select a commitment period equal to or greater than the length of time remaining under their existing TDP.
S15. CENTREX - ISDN

S15.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE BUSINESS SERVICE

A. Terms and Conditions

At [www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf](http://www.centurylink.com/tariffs/LTOS_Business_ISDN-PRI.pdf) the following information will direct you to the applicable Local Terms of Service document which contains the terms and conditions for Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service:

State: Alabama
Entity: Gulf Telephone Company
Service: CenturyLink ISDN-PRI Services

Termination Liability Charges as described in the aforementioned Local Terms of Service document will apply if a Customer disconnects all or a portion of the ISDN-PRI Business Service prior to the expiration of the TDP.

B. Rates

The rates, charges and regulations for a DS1 Service interoffice channel, as specified in Section S10.2 of this Price List, apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business service arrangement.

1. **ISDN-PRI Business Service Arrangement with One-Way Primary Rate Interface (23-B + D and 24-B)**

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge (Initial)</th>
<th>Nonrecurring Charge (Add’l*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-month (6 mo. Min.)</td>
<td>$1,995.00</td>
<td>$650.00</td>
</tr>
<tr>
<td>One Year</td>
<td>1,920.75</td>
<td>450.00</td>
</tr>
</tbody>
</table>

2. **ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface (23-B + D and 24-B)**

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge (Initial)</th>
<th>Nonrecurring Charge (Add’l*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-month (6 mo. Min.)</td>
<td>$1,995.00</td>
<td>$650.00</td>
</tr>
<tr>
<td>One Year</td>
<td>1,920.75</td>
<td>450.00</td>
</tr>
</tbody>
</table>

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.
## S15. CENTREX - ISDN

### S15.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE BUSINESS SERVICE

#### B. Rates

3. Optional Features

<table>
<thead>
<tr>
<th>Feature Description</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. 2 B-Channel Transfer** Per Primary Rate Interface</td>
<td>$75.00</td>
<td>$100.00</td>
</tr>
<tr>
<td>b. Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface Available with Two-Way Primary Rate Interface only</td>
<td>50.00</td>
<td>35.00</td>
</tr>
<tr>
<td>c. Circular Hunt** Per Primary Rate Interface</td>
<td>25.00</td>
<td>0.00</td>
</tr>
<tr>
<td>d. D-Channel Backup* each channel</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>e. E911 Call Screening** Per Primary Rate Interface (up to 100 station numbers)</td>
<td>125.00</td>
<td>0.00</td>
</tr>
<tr>
<td>f. Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface</td>
<td>100.00</td>
<td>0.00</td>
</tr>
<tr>
<td>g. Main Number ID Capability</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>h. National ISDN-2 Protocol ** Per Primary Rate Interface</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>i. Network Ring Again Per Primary Rate Interface ** (Available with Two-Way Primary Rate Interface only)</td>
<td>160.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.
### S15. CENTREX - ISDN

#### S15.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE BUSINESS SERVICE

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>B. Rates (Cont'd)</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Optional Feature Packages</td>
<td></td>
</tr>
<tr>
<td>a. Premium Package*</td>
<td></td>
</tr>
<tr>
<td>Includes National ISDN-2 Protocol**, E911 Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability, and 2 B-Channel Transfer**</td>
<td></td>
</tr>
<tr>
<td>Per Primary Rate Interface</td>
<td><strong>$195.00</strong></td>
</tr>
</tbody>
</table>

* Only available for customers whose ISDN-PRI Service arrangements include a Two-Way Primary Rate Interface under a Term Discount Plan.

** Certain equipment restrictions apply.
S15. CENTREX - ISDN

S15.3 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE BUSINESS SERVICE

B. Rates (Cont’d)

5. Nonrecurring Charges

a. Service Establishment Charges consist of:

1. A Service Order Charge as described in Section 1 of this Price List which applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and

2. The applicable Nonrecurring Charge for an ISDN-PRI Business Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip and placed on the same service order.

b. Service Change Charge

1. For termination change at the same premises, Physical, per ISDN-PRI Business Service arrangement $165.00

2. For termination change at the same premises, Programming, per ISDN-PRI Business Service arrangement 35.00

c. Premises Visit Charge
   per ISDN-PRI Business Service arrangement 125.00

d. Move Charge

The Move Charge is equal to the sum of the Service Change Charges plus the Premises Visit Charge.
## S16. DATA TRANSPORT SERVICE

### CONTENTS

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<tr>
<th>S16.1 Switched 56 KBPS Service</th>
<th>Sheet No.</th>
</tr>
</thead>
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<td>1</td>
</tr>
<tr>
<td>B. Definitions</td>
<td>1</td>
</tr>
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<td>C. Regulations</td>
<td>2</td>
</tr>
<tr>
<td>D. Rates and Charges</td>
<td>5</td>
</tr>
<tr>
<td>E. Service Charges</td>
<td>6</td>
</tr>
</tbody>
</table>
S16. DATA TRANSPORT SERVICE

S16.1 SWITCHED 56 KBPS SERVICE

A. General

4. Switched 56 KBPS Service is a digital, switched service that provides full duplex, 56 kilobits per second information transport via a specially equipped two-wire Switched 56 KBPS Service Access Line.

B. Definitions

SWITCHED 56 KBPS SERVICE ACCESS LINE

The term Switched 56 KBPS Service Access Line refers to the non-loaded facility connecting the customer premises to the Switched 56 KBPS Service switching equipment and is similar to an individual business line.

SWITCHED 56 KBPS SERVICE ARRANGEMENT

The term Switched 56 KBPS Service Arrangement refers to the equipment required in the Central Office per line to support 56 kbps data transport over the Switched 56 KBPS Service Access Line.

SWITCHED 56 KBPS SERVICE NETWORK CALL

A Switched 56 KBPS Service Network Call refers to a call placed from one Switched 56 KBPS Service Local Line to another Switched 56 KBPS whether or not the lines are served from the same Switched 56 KBPS Service Serving Central Office.

SWITCHED 56 KBPS SERVICE NORMAL SERVING AREA

The Switched 56 KBPS Service Normal Serving Area is defined by the technical limitations of each specific serving arrangement and in the Company’s judgment are necessary to accommodate the data transmission without excessive degradation.
S16. DATA TRANSPORT SERVICE

S16.1 SWITCHED 56 KBPS SERVICE (Continued)

B. Definitions (Continued)

SWITCHED 56 KBPS SERVICE REMOTE ACCESS LINE

The term Switched 56 KBPS Service Remote Access Line refers to an Switched 56 KBPS Service Access Line when the service is provided using the Switched 56 KBPS Service Remote Capability.

SWITCHED 56 KBPS SERVICE REMOTE CAPABILITY

The term Switched 56 KBPS Service Remote Capability refers to the facilities and equipment necessary to extend a Switched 56 KBPS Service Access Line to certain customers who are served by central offices other than a Switched 56 KBPS Service Serving Central Office.

SWITCHED 56 KBPS SERVICE SERVING CENTRAL OFFICE

The term Switched 56 KBPS Service Serving Central Office refers to the Central Office containing Switched 56 KBPS Service switching equipment.

SERVING WIRE CENTER

The term Serving Wire Center denotes local telephone central office assigned to subscribers in a well defined area. A Serving Wire Center may be further designated by the Company as a Switched 56 KBPS Service Serving Central Office.

C. Regulations

1. Switched 56 KBPS Service is provided subject to the availability of appropriate network facilities and is normally provided from the closest designated Switched 56 KBPS Service Serving Central Office. Telephone numbers for Switched 56 KBPS Service Access Lines will be assigned from the Switched 56 KBPS Service Serving Central Office.
S16. DATA TRANSPORT SERVICE

S16.1 SWITCHED 56 KBPS SERVICE (Continued)

C. Regulations (Continued)

2. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Switched 56 KBPS Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

3. When Switched 56 KBPS Service Remote Capability is purchased, the mileage charges will be calculated as follows:

4. The interoffice mileage charge will be based on the airline mileage between the Switched 56 KBPS Service Serving Central Office and the customer’s Serving Wire Center. Airline distance between Company central offices is to be developed from V&H coordinates listed in the National Exchange Carrier Association (NECA) Tariff, FCC No. 4.

5. Calls placed on Switched 56 KBPS Service Access Lines to other Switched 56 KBPS Service Access Lines will be billed as shown in S16.1 D. Switched 56 KBPS Service Network calls will be billed for each increment of usage or portion thereof.

6. Usage will be billed to the originating end of the Switched 56 KBPS Service Network Call. Toll charges; if applicable, will apply in addition to the Switched 56 KBPS Service rates and charges.

7. Switched 56 KBPS Service requires the use of customer premises equipment which is compatible with Company facilities.
S16. DATA TRANSPORT SERVICE

S16.1 SWITCHED 56 KBPS SERVICE (Continued)

C. Regulations (Continued)

8. Touch-Tone is signaling is required for each Switched 56 KBPS Service Access Line.

9. Switched 56 KBPS Service Access Lines may be grouped similarly to individual business lines. If Grouping Service is desired, Flat Rate Grouping Service Charges would apply as stated in Section 7.3 of this Pricelist.

10. Other charges applicable to individual business lines may apply for Switched 56 KBPS Service Access Lines as outlined in federal or state tariffs.

11. Certain Optional Features are available at the rates provided in the applicable sections of the Tariff for these features, subject to availability of appropriate network facilities and the compatibility of the features with Switched 56 KBPS Service.

12. Digital information transmission rates of less than 56 kbps may be accomplished as a function of the particular customer premises equipment connected to an Switched 56 KBPS Service Access Line.

13. Customer premises equipment associated with Switched 56 KBPS Service is subject to the limitation specified in the Bell Communications Research, Inc., Technical Reference, “DATAPATH* Network Access Interface Specifications,” TR-EOP-000277, until such time as the FCC adapts registration rules for the service under Part 68 of their Rules and Regulations.
### S16. DATA TRANSPORT SERVICE

#### S16.1 SWITCHED 56 KBPS SERVICE (Continued)

**D. Rates and Charges**

These rates and charges are applicable in addition to the rates and charges for other services and features.

1. **Switched 56 KBPS Service Arrangement**

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Per line within Switched 56 KBPS Service Normal Serving Area</td>
<td>$255.00</td>
</tr>
</tbody>
</table>

2. **Switched 56 KBPS Service Access Lines**

   | (a) Each, Switched 56 KBPS Access Line | $385.00 | $20.00 |
   | Or | | |

   | (b) Each, Switched 56 KBPS Service Remote Access Line (Use instead of (a) preceding when Switched 56 KBPS Service Remote Capability is Purchased) | $385.00 | $20.00 |

3. **Switched 56 KBPS Service Network Call Usage Charge**

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Initial one minute or fraction thereof, per call</td>
</tr>
<tr>
<td>(b) Additional minute increment or fraction thereof</td>
</tr>
</tbody>
</table>
S16. DATA TRANSPORT SERVICE

S16.1 SWITCHED 56 KBPS SERVICE (Continued)

D. Rates and Charges

4. Switched 56 KBPS Service Remote Capability Charge

When a customer who is served by an office other than an Switched 56 KBPS Service Central Office and who is within the Switched 56 KBPS Service Normal Serving area of that office orders Switched 56 KBPS Service, the following charges apply in addition to those above. These charges apply to each line that is extended.

Switched 56 KBPS Service Remote Capability, Interoffice Channel Charge (per line)  

<table>
<thead>
<tr>
<th></th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) First mile</td>
<td>$385.00</td>
<td>$40.00</td>
</tr>
<tr>
<td>(b) Each additional mile or fraction thereof</td>
<td>--</td>
<td>1.50</td>
</tr>
</tbody>
</table>

E. Service Charges

All service connection charges for Switched 56 KBPS Service Arrangement, Switched 56 KBPS Service Access Line, and Switched 56 KBPS Service Remote Capability are included in their respective nonrecurring charges preceding. Service connection charges from section S6 of this pricelist are not applicable.
S17. DATA TRANSPORT SERVICE

CONTENTS

S17.1 GulfTel Channelized Trunks

A. General 1
B. Regulations 3
C. Application of Rates 6
D. Rates and Charges 11
GulfTel Channelized Trunks provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services only. Channelization is provided in the central office by D-type channel banks or equivalent which generally provide analog to digital conversions, permitting channels to be transported over digital high capacity facilities. The total number of trunks activated by the customer may not exceed the capacity of the Service Interface as described in S17.1 B as follows. GulfTel Channelized Trunks are available where appropriate facilities exist as determined by the Company. GulfTel Channelized Trunks provides up to twenty-four Direct Inward Dial (DID) trunks, Outward only trunks, Combination trunks, or a blend of these trunks, via a channelized DS1 (1.544 Mbps) transport facility. Individual DS0 (64 Kbps) Channels provided via GulfTel Channelized Trunks will each be identified as a “time slot“ within a DS1 facility.

Elements of Service

1. 1.544 Mbps Access Line

The term “1.544 Mbps Access Line” denotes a path for GulfTel Channelized Trunks between the customer premises and its normal Serving Wire center (SWC). There is one 1.544 Mbps Access Line per DS1 facility and each line has a 1.544 Mbps data transmission rate. This line provides for the two-way simultaneous transmission of isochronous-timed, Bipolar Return to Zero (BPRZ) bit stream format except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not compatible with Company equipment.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

A. General (Cont’d)

2. 1.544 Mbps Interoffice Facility

The term “1.544 Mbps Interoffice Facility” denotes a path for GulfTel Channelized Trunks between Company SWC’s within a LATA. A 1.544 Mbps Interoffice Facility may be furnished in such manner as the Company may elect.

3. Service Interface

The term “Service Interface” denotes channelization capacity for the 1.544 Mbps Access Line associated with GulfTel Channelized Trunks in the Company’s central office. There is only one Service Interface per DS1 facility. Individual DSO Channels are made available for interconnection with the switched network either in single channels or in capacities of twenty-four voice grade channels.

4. Channels

The term “Channels” denotes the individual DSO-level trunk types that are provided with GulfTel Channelized Trunks. Terminations to the switch for DID, Outward Only, and/or Combination trunks are available in quantities of up to twenty-four per 1.544 Mbps Access Line and Service Interface.

5. Telephone Numbers

One Telephone Number is provisioned for Combination and Outward Only channels. DID Channel types may have more than one telephone number.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

A. General (Cont’d)

6. Superframe Format and Extended Superframe Format

GulfTel Channelized Trunks 1.544 Mbps Access Lines are installed with Superframe (SF) or Extended Superframe (ESF) framing format and Alternate Mark Inversion (AMI) or Bipolar Eight Zero Substitution (B8ZS) coding configurations as specified by the customer. Customer signals at the channel interface must conform to these configurations as described in BellSouth Technical Reference 73525. These configurations may be added or changed subsequent to initial installation of an existing GulfTel Channelized Trunks 1.544 Mbps Access Line and/or Interoffice Facility in which case customers must agree to out-of-service periods to arrange existing trunks or facilities.

7. Customer Premises Equipment (CPE)

A Channel Service Unit (CSU) or appropriate CPE provided by the customer is required at the customer premises to perform such functions as; 1) proper termination of service, 2) amplification, signal shaping, and/or 3) remote loopback.

The design, maintenance, and operation of GulfTel Channelized Trunks is intended for communications originating and terminating from customer's premises to the normal serving wire center (SWC).

B. Regulations

1. To ensure satisfactory operations, terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps arrangement provided by GulfTel.

2. Unless specified otherwise, GulfTel Channelized Trunks Regulations as set forth herein apply in addition to Regulations as set forth in Section 25 of this Pricelist.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

B. Regulations (Cont’d)

3. At a minimum, GulfTel Channelized Trunks shall consist of one 1.544 Mbps Access Line (or other transport service substitute), one Service Interface, one Channel, and one Telephone Number. Appropriate surrogate elements of service are allowed. Quantities not meeting these minimum requirements will be considered a disconnect of GulfTel Channelized Trunks and Termination Liability Charges will apply as specified in S17.1 D following.

4. Suspension of GulfTel Channelized Trunks is not allowed.

5. Regulations for allowances arising out of mistakes, omissions, interruptions, preemptions or delays, errors or defects in transmission of service apply as specified in S25 of this Pricelist.

6. Two-way DID Service is not allowed for use with GulfTel Channelized Trunks.

7. Foreign Exchange Service is not allowed for use with Gulf Tel Channelized Trunks.

8. GulfTel does not assume responsibility for the compatibility or suitability of customer’s equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premise Visit Charge as provided in S17.1 D. This charge applies to customers for each dispatch required in connection with a customer’s service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer’s side of the demarcation point. This charge does not include any further isolation work beyond the demarcation point.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

B. Regulations (Cont’d)

9. Channelization at the customer’s premises is provided by the customer. Customer premises channelization equipment and may other associated network termination equipment is available through various vendors, including GulfTel, on a detariffed basis. Joint provisioning of channelized services introduces joint responsibilities between the customer and GulfTel.

10. Resale of channelized voice transport services is not allowed unless reseller is certified by the APSC.

Responsibilities of GulfTel

a. GulfTel will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.

b. GulfTel will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.

c. GulfTel will limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

d. GulfTel reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

e. GulfTel will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover if required.

f. Digital synchronization timing for GulfTel Channelized Trunks will be provided by GulfTel.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

B. Regulations (Cont’d)

10. Resale of channelized voice transport services is not … (Cont’d)

Responsibilities of the Customer

a. The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

b. The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with BellSouth provided channelization at the central office.

Trouble Resolutions

GulfTel will assist the customer in resolving any installation or day to day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer’s equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Premise Visit Charge to the customer, as provided in S17.1 D following.

C. Application of Rates

1.544 Mbps Access Line

GulfTel Channelized Trunks 1.544 Mbps Access Lines are furnished between customers’ premises and the normal Serving Wire center (SWC). Charges are assessed on a flat rate basis.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

C. Application of Rates (Cont’d)

2. 1.544 Mbps Interoffice Facility

GulfTel Channelized Trunks 1.544 Mbps Interoffice Facilities are furnished between Company and central offices. Charges are assessed in mileage bands based on the airline distance between central offices.

a. Airline distance between Company central offices shall be developed using the methodology in the National Exchange Carrier Association (NECA) Tariff No. 4. Fractional mileage shall be rounded up to the next whole mile.

b. Foreign Exchange Service is not allowed for use with GulfTel Channelized Trunks 1.544 Interoffice Facilities.

3. Service Interface

Service Interface are furnished in the Company’s central offices and are charged as a single element of service.

4. Channels

Channels are furnished in the Company’s central offices for activation of trunks to be transported via the other required elements of GulfTel Channelized Trunks. Direct Inward Dial (DID), Outward Only and Combination Channel Types are available. For Private Line DS-1 Channel Service customers who wish to convert to GulfTel Channelized Trunks, existing Inward only Network Access Service provisioned as line-side terminations will be converted to DID trunk-side terminations and time and labor charges will apply as appropriate.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

C. Application of Rates (Cont’d)

5. Telephone Number

One Telephone Number is required for each channel activated. There is no charge for Telephone Numbers on Outward Only Channels.

6. Optional Payment Plan

GulfTel Channelized Trunks monthly rates are available on a month-to-month basis or under variable payment periods.

7. Conditions for Customer Conversions

For existing Private Line DS-1 Channel Service customers converting to GulfTel Channelized Trunks, Termination Liability Charges, as specified in S10 of the Private Line Services Tariff, and Service Establishment charges, as specified in S17.1 D following, are not applicable when all of the following conditions apply:

a. The Private Line DS-1 Channel Service being converted has been installed and in service for a minimum of twelve months.

b. The minimum payment period the customer selects for GulfTel Channelized Trunks is 12 months plus the months remaining in the customer’s Private Line DS-1 Channel Service payment period. For example, the Private Line DS-1 Channel Service customer has a 36-month payment plan with 5 months remaining. The minimum payment period for GulfTel Channelized Trunks will be 17 months (i.e. 12 months + 5 months).
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

C. Application of Rates (Cont’d)

7. Conditions for Customer Conversions (Cont’d)
   c. The service orders to disconnect the existing Private Line DS-1 Channel Service and the service orders to connect GulfTel Channelized Trunks are related together and received by GulfTel at the same time with lapse in billing of service for the same channel types and channel quantity.

8. Moves to New Locations

9. Termination Liability Charges do not apply for moves of GulfTel Channelized Trunks to new locations as long as the original and new premises locations are located in the GulfTel service area.

   Customer Change to Higher Order of Service

   For GulfTel Channelized Trunks customers who request a change to a higher order of service, Termination Liability Charges may not apply.

10. Service Order Cancellation Charge

   Customers who cancel a service order for the installation of GulfTel Channelized Trunks are subject to cancellation charges as defined in S10 of the Private Line Services Tariff.

11. Service Installation Guarantee

   GulfTel Channelized Trunks is eligible for Service Installation Guarantee as specified in S10 of the Private Line Services Tariff.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

C. Application of Rates (Cont’d)

12. Expiration of Optional Payment Plans

The GulfTel Channelized Trunks rates in effect at the time the service is installed and/or as of the application date will be applicable until the expiration of the customer selected payment period. Rates provided under the optional payment periods, other than the month-to-month payment period, will not be increased by GulfTel initiative until the expiration of the customer’s specified payment period. At the expiration date of the customer’s payment period, the customer may select a new payment period option at the current rates or the customer may revert to current rates on a Month-to-Month basis.

13. DID Optional Features

Customers who require Direct-Inward Dialing (DID) channels are allowed to choose Dial Pulsing (DP), Multifrequency (MF) Pulsing or Dual Tone Multifrequency (DTMF) Pulsing signaling arrangements.

14. Service Order Charges and Grouping Service Charges

Service Order Charges, as provided in S6 of this Pricelist, do not apply to GulfTel Channelized Trunks.

Grouping Service charges, as provided in Section S7 of this Pricelist, do not apply to GulfTel Channelized Trunks.
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

C. Application of Rates (Cont’d)

15. Special Construction Charges

The rates specified for GulfTel Channelized Trunks contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange facilities compatible with this service. If new facilities or equipment or changes to existing facilities or equipment are required for the provision of this service, a special construction charge, as specified in Section 7 of this pricelist and based on the cost incurred to make the changes, may apply in addition to the rates and/or charges appropriate for GulfTel Channelized Trunks.

16. Superframe and Extended Superframe Format

Charges for Superframe and Extended Superframe Format are applicable only to additions or changes in line coding and formatting configurations subsequent to the initial installation of an existing GulfTel Channelized Trunks 1.544 Mbps Access Line and/or Interoffice Facility.

D. Rates and Charges

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Month to Month</th>
<th>12 Months</th>
<th>36 Months</th>
<th>60 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. 1.544 Mbps Access Line</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Each Access Line Provisioned</td>
<td>350.00</td>
<td>156.00</td>
<td>140.00</td>
<td>125.00</td>
</tr>
<tr>
<td>2. 1.544 Mbps Interoffice Facility</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Each Access Line Provisioned</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mileage Between Central Offices</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) 0-8 Miles</td>
<td>125.00</td>
<td>180.00</td>
<td>170.00</td>
<td>165.00</td>
</tr>
<tr>
<td>(b) 9-25 Miles</td>
<td>125.00</td>
<td>370.00</td>
<td>350.00</td>
<td>340.00</td>
</tr>
<tr>
<td>(c) 26-50 Miles</td>
<td>125.00</td>
<td>875.00</td>
<td>830.00</td>
<td>805.00</td>
</tr>
<tr>
<td>3. Service Interface</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Each Service Interface Provisioned</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Per Service Interface</td>
<td>225.00</td>
<td>210.00</td>
<td>189.00</td>
<td>171.00</td>
</tr>
<tr>
<td>4. Channel</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Each Channel Type Activated</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) Direct-Inward Dial (DID)</td>
<td>95.00</td>
<td>55.00</td>
<td>50.00</td>
<td>45.00</td>
</tr>
<tr>
<td>(b) Combination</td>
<td>7.00</td>
<td>33.00</td>
<td>30.00</td>
<td>28.00</td>
</tr>
<tr>
<td>(c) Outward Only</td>
<td>7.00</td>
<td>33.00</td>
<td>30.00</td>
<td>28.00</td>
</tr>
</tbody>
</table>
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

D. Rates and Charges (Cont’d)

5. Telephone Number
   Each Number Activated
<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) DID Telephone Number $ 0.20</td>
</tr>
<tr>
<td>(b) Combination Telephone Number 0.20</td>
</tr>
</tbody>
</table>

6. Superframe Format/Extended Superframe Format

   Per GulfTel Channelized Trunks 1.544 Mbps Access Line formatted or per 1.544 Mbps Interoffice Facility formatted.

<table>
<thead>
<tr>
<th>Subsequent Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Superframe Format $250.00</td>
</tr>
<tr>
<td>(b) Extended Superframe Format 250.00</td>
</tr>
</tbody>
</table>

7. Service Establishment

   A Service Establishment Charge is applicable for each GulfTel Channelized Trunks 1.544 Mbps Access Line ordered, except as specified in S17.1 C 7., preceding. This charge is for receiving and recording information and/or taking action in connection with a customer’s request for service. This charge includes engineering design, common centralized testing and coordination. A Premise Visit Charge as defined in S17.1 D 9. following is also applicable to initial service establishment.

   Service Establishment Charge, Each GulfTel Channelized Trunks 1.544 Mbps Access Line Provisioned

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Private Line DS-1 Channel Service customer converting to GulfTel Channelized Trunks --</td>
</tr>
<tr>
<td>(b) New GulfTel Channelized Trunks Customer $575.00</td>
</tr>
</tbody>
</table>
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont’d)

D. Rates and Charges (Cont’d)

8. Move of Service

A Move of Service charge applies for each GulfTel Channelized Trunks 1.544 Mbps Access Line moved to a new location in the same building. This move charge is equal to the sum of the Service Charge and/or Inside Move Charge and the Premises Visit Charge as provided in S17.1 D 9., following. A Move of Service Charge also applies for each GulfTel Channelized Trunks 1.544 Mbps Access Line moved to a new location in GulfTel territory. In this case the move charge is equal to the sum of all nonrecurring charges applicable to a new GulfTel Channelized Trunks 1.544 Mbps Access Line installation at the new location including a Premise Visit Charge.

9. Service Installation and Rearrangement

Service Installation and Rearrangement charges are applicable for receiving and recording information and/or taking action in connection with a customer’s inside move, transfer of service responsibility request, or for processing the necessary data for a change to an existing GulfTel Channelized Trunks 1.544 Mbps Access Line. Premises Visit Charges are applicable for Service Establishment and Moves of Service. Only one Premises Visit Charge applies when more than one GulfTel Channelized Trunks 1.544 Mbps Access Line is moved or installed at the same premises at the same time.

Service Change and/or Inside Move

<table>
<thead>
<tr>
<th>Service Change</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Each GulfTel Channelized Trunks</td>
<td></td>
</tr>
<tr>
<td>1.544 Mbps Access Line Provisioned</td>
<td>$325.00</td>
</tr>
</tbody>
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Transfer of Responsibility

<table>
<thead>
<tr>
<th>Service Change</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Each Transfer</td>
<td>25.00</td>
</tr>
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</table>

Premises Visit Charge

<table>
<thead>
<tr>
<th>Service Change</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Each Visit</td>
<td>40.00</td>
</tr>
</tbody>
</table>
S17. DATA TRANSPORT SERVICE

S17.1 GULFTEL CHANNELIZED TRUNKS (Cont'd)

D. Rates and Charges (Cont’d)

10. Termination Liability

A Termination Liability Charge (TLC) is applicable if service is terminated prior to expiration of a customer selected optional payment period. The applicable charge is based on the service period to which the customer is subscribed and will be equal to the contracted monthly rate for Access Lines, Service Interfaces, Channels and Telephone Numbers for the lesser of either the remaining contracted months or twelve months.
## S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION

A. Purpose of the Telephone Company

GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK, hereinafter referred to as the Telephone Company, is a telephone company with business offices located at Foley, Alabama, and Robertsdale, Alabama. The Telephone Company furnishes telecommunication services as a public utility in accordance with its approved tariff on file with the Alabama Public Service Commission.

B. Adoption of the Pricelist by the Telephone Company

The rules and regulations contained in this pricelist have been adopted by the Board of Directors of the Telephone Company, in compliance with its Articles of Incorporation, By-Laws and all known Federal and State laws applying to the provision of utility service.

C. Inspection of the Telephone Company’s Pricelist

Copies of these rules and regulations together with rate schedules and forms for application and contract are on file for inspection at the office of the Telephone Company during normal business hours. The Telephone Company may not refuse permission to anyone requesting to inspect its effective pricelists, nor may it require anyone to state a reason why they wish to do so prior to permitting access.
S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION

D. Transmitting Messages

1. The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company, except where the company transmits messages for Telecommunications Devices for the Deaf (TDD).

2. Where the Company transmits messages through the Alabama Relay Center, the Company will not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

E. Alabama Relay Center Restrictions

1. The following calls may not be placed through the Alabama Relay Center:

   - Calls to 976, 900, or 700 numbers
   - Calls to time or weather recorded message.
   - Calls to other informational recordings
   - Station sent paid calls from coin telephones.
   - Operator handled conference service and other teleconference calls.
   - All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T of the LECs.
S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE

Local exchange and long distance telephone service is available to the general public through the facilities owned and operated by the Telephone Company in accordance with the rules and regulations of this pricelist. These services consist principally of local exchange and toll telephone service for residential and commercial subscribers of the Telephone Company, connection to acceptable customer premise equipment, public pay telephone service, and the provision of services, the Telephone Company may also provide on a deregulated basis, as a part of a special contract, other specialized communication services, including key telephone systems, private branch exchange (PBX), and general telecommunication equipment specifically arranged for a particular subscriber’s use.

Charges for company services offered under this pricelist are covered in other portions of the Tariff and consist of nonrecurring charges for installation and certain administrative expenses; monthly recurring charges for line services and charges for use of public pay station service. Toll access charges, as covered in Section 200 of the tariff, are set in accordance with rules and regulations of the Federal Communications Commission and the state commission. Long Distance toll telephone charges are billed to the subscriber by the Telephone Company in accordance with the connecting company’s interstate tariff currently approved by the FCC and the intrastate tariff approved by the Alabama Public Service Commission.

The Telephone Company does not transmit messages, but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.
S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Applications for Service

All applications for service shall be made at the business office of the Telephone Company when practical. Applicant shall sign a standard service application agreement or service contract, and provide his full legal name and address of the property to be served. Example copies of these agreements are available for viewing at the business office of the Telephone Company. The applicant agrees to abide by the rules and regulations of the Telephone Company as specified in its approved tariff on file with the Commission.

No customer may make application for telephone service for another applicant in order to avoid paying an outstanding bill of the applicant.

B. Application of Business and Residential Rates

Business or residence classification of subscriber service is determined by the character of use made of the service.

Service is classified as business service and business rates apply where the use is primarily of a business, professional, institutional, or otherwise occupational nature, or where the service or any part thereof is furnished at a business location, except as specified elsewhere in the Tariff.

Where the telephone number is used in connection with business, professional, institutional, or occupational advertising, or other promotional media, business rates will apply, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number. Telephone service furnished to schools, lodges, and clubs shall be charged at the business telephone rate.
S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B. Application of Business and Residence Rates (Cont’d)

Business rates apply at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, or other advertising matter, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed, then residential rates shall apply.

Business rates apply at residence locations, when a station or bell is located in a shop, office, or other place of business.

The residential telephone rate will apply to telephone customers who use their telephone, located in their place of lodging and residence, for the purpose of social and emergency use only. Extension of the primary service will be confined to the area serving the individual or the family, living as a household unit. Rooms or quarters occupied by other than the above will require independent telephone service if desired. Advertising the telephone number publicly, other than occasionally (pertaining to the household unit), will require a business telephone rate.
S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

B. Application of Business and Residence Rates (Cont’d)

When it is determined that a subscriber to residence service is using the service in such a manner that it should be reclassified as business service under the above provisions, 30 days after the subscriber has been given written notice the Telephone Company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay applicable business rates.

Residential rates shall apply at the residence of a clergyman, physician, nurse, midwife, dentist, veterinary surgeon, or other medical practitioner, provided the telephone is not located in that portion of the subscriber’s residence which is used as an office, and provided no business designation is employed. Abbreviated titles such as “Dr.,” “Professor,” “Rev.,” are not considered business designations.

Residential rates will apply in a private stable or garage which is strictly a part of the subscriber’s domicile, and in a college fraternity house where members of the fraternity reside.
S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

C. Responsibility and Obligations of Subscribers

It shall be the responsibility of the subscribers or their agents to provide all easements, information and assistance as may be required by the Telephone Company for the installation of their service. No service may be established until all easements have been provided without charge to the Telephone Company.

Except where public safety or lawful emergencies require expeditions handling, the Telephone Company will normally process all applications in the order received.

D. Initial Contract Periods

Except as provided in the Subscriber Services Tariff, the initial contract period will be one month.

For directory listings both the initial and subsequent period will be coincident with the directory period.

Where the provision of service requires unusual costs or involves special assemblies of equipment, the Telephone Company reserves the right to require an initial contract period longer than one month.

All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Telephone Company operate outside the law or allow to be operated any service or facilities belonging to the subscriber or the Telephone company which might be or could become a danger or hazard to the employees, property, or agents of the Telephone Company or the public in general. Any damages, injuries, or harm caused by the negligence of the subscriber shall be the responsibility of the subscriber and in no case may the Telephone Company be held liable.
S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

E. Authorized Use of Service and Facilities by the Subscriber

The Service provided to the subscriber is exclusive and may not be used by another except for employees, agents or representatives of the subscriber, or members of the subscriber’s domicile; nor may any subscriber charge or receive compensation from another for services or use of the facilities provided to that subscriber without the prior written approval of the Telephone Company. This restriction does not apply to semi-public service.

All service is provided subject to the condition that it will not be used for any unlawful purpose; nor may the Telephone Company operate outside the law or allow to be operated any service or facilities belonging to the subscriber or the Telephone Company which might be or could become a danger or hazard to the employees, property, or agents of the Telephone Company or the public in general. Any damages, injuries, or harm caused by the negligence of the subscriber shall be the responsibility of the subscriber and in no case may the Telephone Company be held liable.

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. General Policy

The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month.

The customer is responsible for prompt payment, monthly of all charges for facilities and services furnished to the customer. This will include charged for all calls originated by the customer or accepted by him as “collect,” “third number,” “calling card,” or “special billed” calls. Charges are payable at the Telephone Company’s business offices or at any agency authorized to receive such payments. If verbal or written objection is not received by Telephone Company within ten business days after the bill is presented, the account shall be deemed correct and binding upon subscriber.

Recurring charges shall be billed monthly in advance. Nonrecurring and toll charges shall be assessed at the time such service is provided and billed as a part of the next regular monthly bill. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for Long Distance Service five days after received written notice by the Company. Nonpayment of regulated charges for service may result in the interruption or discontinuance of any or all of the services furnished the subscriber.
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

A. General Policy (Continued)

If the bill is not paid within fifteen days following the date of the bill, the account will be considered delinquent, and will be disconnected after five days written notice to customer. When an account is considered delinquent a late payment charge will be applied on residential and business subscriber’s bill for regulated charges, except for federal, state, county, and city agencies, when any undisputed portion of a previous months bill has not been paid in full prior to the subsequent billing date. This charge includes any billed amounts listed with the Pricelist concerning the Company’s billing and collecting services. The late payment charge is applied to the total unpaid balance carried forward and is included in the total amount due on a subscriber’s bill. Service charges concerning reconnect charges are listed in Section 1 of this Pricelist.

A delinquent account will subject the customer’s service to temporary or permanent disconnection, pursuant to the provisions of this pricelist.

All billings presented for payment by the Telephone Company will show the type of service rendered, the related charges, and the total bill for such services. Taxes which are levied on the Telephone Company for direct charge to the subscriber, such as sales and Federal excise taxes, shall be added to the subscriber’s monthly billing as a surcharge.

**Residence and Business Greater of $13.00 or 5% of unpaid balance**

B. Denial and Restoration of Service

The subscribers’ monthly bills will include the due date and the disconnect date.

In the event the customer indicates that he cannot or will not pay his overdue bill, and/or refuses to negotiate reasonable payment arrangements, the Telephone Company will immediately disconnect his telephone service, assuming proper notice has been given.
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

B. Denial and Restoration of Service (Continued)

When a bona fide dispute exists as to any aspect of the bill between the customer and the Telephone Company in attempting to arrive at an amiable settlement, the customer will be given the name and address of the Alabama Public Service Commission. A toll free number for the Commission is located in the front of the telephone directory. The customer will also be advised that he may request intervention of that body in the dispute. If the customer does not file a complaint with the Commission, all action to disconnect his service will be withheld until the dispute can be adjudicated by the Commission.

With respect to restoration of service and/or reestablishment of credit upon a service disconnection the customer will be required to meet those conditions outlined in D. following.

C. Advance Payments

Advance payments are not required for services provided herein as a condition of credit establishment. However, in addition to or in lieu of a deposit as specified elsewhere herein, the Company may require an advance payment for customer-premises equipment ordered in conjunction with services provided herein.

D. Credits and Deposits

1. The Company may require an applicant or a customer to make a suitable cash deposit to be held by the Company as a guarantee of the payment of charges for service. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Company’s regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for service rendered.

2. Applicants or customers who request service in a location where the Company believes, in its sole discretion, the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer will be required to make a suitable deposit to cover that potential loss or damage, such deposit not to exceed the value of the equipment furnished.
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

D. Credit and Deposits (Continued)

3. The amount of deposit, if applicable, will be determined in accordance with the Company’s policies.

4. Deposits, if applicable, will be refunded or applied, in accordance with the Company’s policies.

5. The Company does not apply interest on deposit amounts that it holds or upon the return of deposit amounts to the applicant or customer.
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

D. Credit and Deposits (Continued)

THIS PAGE IS RESERVED FOR FUTURE USE
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

E. Company’s Handling of Checks

Checks on banks will be accepted for payment for bills or other amounts due to the Telephone Company. If a check is returned by the bank due to insufficient funds or other causes, a Returned Check Charge of $30.00 per occurrence will be assessed. If the returned check was in payment for restoration of denied service, the subscriber shall be notified that unless the check is redeemed by cash or cashier’s check, all service may be immediately suspended until payment in full is made.

F. Credit for Local Service Outages

For local service outages properly reported by the subscriber and for which the subscriber is not at fault, an adjustment to the regular monthly service charge is allowed at the subscriber’s request as follows:

No allowance is given for a service outage whose duration is less than forty-eight (48) hours after receipt of the outage from the notice from the subscriber. For outages greater than twenty-four (24) hours, an allowance equal to 1/30 of the regular monthly recurring charges shall be made for each 24 hours the service remains unusable; except that the total allowance may not exceed the regular monthly recurring charges for service.
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

F. Credit For Local Service Outages (Continued)

Refunds will be completed by the Telephone Company or the subscriber may request a refund specifying the outage period, date and time of restoration. The Telephone Company will, upon verification, make appropriate adjustments in its next regular billing.

G. Change of Occupancy

When a change of occupancy or legal responsibility takes place on any premise served by the Telephone Company, notice shall be given within a reasonable time prior to such change. The outgoing subscriber is responsible for all service charges, including toll until such notice has been properly transmitted, received and processed by the Telephone Company. If the incoming subscriber desires to continue the existing service and keep the same telephone number of the previous subscriber, he must make timely application to do so and assumes full responsibility for all billings received, including toll, from the date of the change of occupancy. Where the date of change of occupancy does not coincide with the billing cycle date of toll and other services, it is the responsibility of the involved customers to split the billing between themselves.

No service under this section shall be provided for the incoming subscriber until all his prior indebtedness has been resolved to the satisfaction of the Telephone Company.

In the event a home or business changes ownership during the period and a special contract or unpaid construction charges remain, the present owner must arrange to satisfy the present agreement with the Telephone Company or make arrangements satisfactory to the Telephone Company for a new owner to assume the obligation for the balance of the application.
S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

G. Change of Occupancy (Continued)

All such notices shall be made in person or in writing. Telephone communications shall not be considered proper notice. The Telephone Company is not responsible for errors, delay or expense resulting from procedures other than those defined in this pricelist.

Continuance of existing service is conditioned upon the acceptance of the present arrangement of equipment and services, including directory advertising.

H. Cancellation of Service At Subscriber Request

When cancellation occurs prior to the start of installation or service by the Telephone Company, no charge will apply.

When installation of facilities has been initiated or service established and provided prior to cancellation; a charge equal to the estimated installed cost, less salvage value may be applied or a charge equal to the minimum period of service, including installation charges, if any, and full amount of any termination charges applicable, whichever is less.

Installation of facilities for a subscriber is considered to have started when the Telephone Company has incurred any expense in the connection therewith, or the preparation thereof, which it would not have otherwise incurred, provided the subscriber had advised the Telephone Company to proceed with such installation.

Refer to S6.7 for additional terms and conditions applicable for cancellation of Private Line and Design Services.

In the case of directory listing service where the listing has appeared in the directory, monthly charges will be made to the end of the directory period, except that the charges will cease at the time of the contract for the main service is terminated.
S25. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

H. Cancellation of Service At Subscriber Request (Cont.)

Classified advertising service is provided for a minimum of the one year directory period. For the subscriber’s convenience, the billing is done on a monthly basis. Therefore, if the service is canceled during the year, the remaining balance of the classified advertising costs becomes due.

I. Filing and Deposition of Subscriber Complaints

1. Informal complaints against the Telephone Company shall be made first directly to the Telephone Company. If the complainant is not satisfied with the deposition of the complaint, the subscriber or authorized representative then may file a complaint with the Commission.

2. Formal Complaints

A formal complaint or protest shall be in writing and submitted to the Telephone Company and the Commission.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. General

The Telephone Company shall make its services available to applicants, without discrimination and in accordance with applicable Federal, State and local laws and its approved tariffs, as a regulated public utility under the jurisdiction of the Alabama Public Service Commission.
S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

A. General (Continued)

The Telephone Company shall maintain all Telephone Company owned facilities which it furnishes to the subscriber. Facilities no longer meeting acceptable standards will be repaired or replaced without charge to the customer, provided easement and rights-of-way, as required, have been furnished to the Telephone Company.

The Telephone Company shall not be responsible for the subscriber’s conformance to any applicable laws, regulations or ordinances, or for any harm caused by the subscriber’s neglect.

B. Protection of Company Facilities

All facilities of the Telephone Company including telephone numbers and directories, provided and necessary for service to the subscriber, are the property of the Telephone Company and may be removed or changed by the Telephone Company at any time if there is a requirement to do so; or upon the termination of an agreement for its maintenance; or discontinuance of service. The subscriber has no proprietary right to telephone numbers and the Telephone Company may alter or change telephone numbers and other designations which, at its sole discretion, may be required to meet service demands. The subscriber is responsible for the safekeeping of all property of the Telephone Company on its premises and shall take all reasonable precautions against unlawful interference with such facilities. The subscriber may not connect to, interfere with or alter the facilities used in connection with telephone service or permit connection to, interference with, or alteration by any persons other than as outlined in this pricelist. The subscriber shall be responsible for any damages to Telephone Company property caused by or permitted directly or indirectly by the subscriber or his agent.
S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

B. Protection of Company Facilities (Continued)

Unauthorized attachments to facilities provided to the subscriber may be removed by the Telephone Company without notice. Where it can be reasonably determined that the subscriber intended to defraud or avoid payment to the Telephone Company, complete telephone service may be revoked and the subscriber may be held liable for back charges to the original installations of the unauthorized devices, as though the Telephone Company had installed the service.

C. Priority of Service

The Telephone Company may not discriminate in regard to service provided to any subscriber. Normal service is provided in chronological order, however, during periods of public emergencies or when the full capacity of the Telephone Company service are not available, the Telephone Company will endeavor to provide whatever limited service possible and on a priority system based on a current analysis of the best interests of the public.

D. Company Liability

Due to the fact that the customer has exclusive control of his communications over facilities furnished him by the Telephone Company, and of the other uses of facilities furnished him by the Telephone Company, and because of inevitability of errors incident to the services and the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to terms, conditions, and limitations as herein specified.
D. Company Liability (Continued)

The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or error or defects in transmission occurring in the course of furnishing service or other facilities and not caused by customer-provided equipment or facilities or by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission interruption, delay, error, or defect in transmission occurs, as described in Paragraph 25.4, F of this pricelist.

The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander or infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus and systems of the customer; against all other claims arising out of any act of omission of the customer connection with facilities provided by the Telephone Company; and against any and all losses from damage to the customer’s facilities or equipment attached or connected to facilities furnished by the Telephone Company.

E. Limits of Company Liability

The Telephone Company will exercise all reasonable diligence to furnish and deliver regular and continuous telephone service to the subscriber but will not be liable for damages caused by interruption, shortages, irregularities or failures due to accidents, interference by third parties or conditions beyond the reasonable control of the Telephone Company.
S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

E. Limits of Company Liability (Continued)

When, in the judgment of the Telephone Company, the continued provision of telephone service becomes unsafe; or where Federal, State or local regulations place operational restriction (s) upon the Telephone Company because of unsafe or hazardous situations, or other unusual conditions including strikes or lockouts; service as provided for in this pricelist may be suspended by the Telephone Company. In so doing, the Telephone Company shall endeavor to minimize such suspension. However, the Telephone Company assumes no liability for the inconvenience or damages suffered by the customer during such periods.

The Telephone Company reserves the right to temporarily suspend service when repair, modification or improvement to the system is necessary. If not precluded by emergency conditions, the Telephone Company will make a reasonable effort to give notice to the customer either through the use of public media or individual communication. Repairs or improvements will be completed expeditiously and so far as it is reasonably possible, the work will be performed at a time that will cause the least inconvenience to the customer.

The Telephone Company is not liable for any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring thereon, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company.
S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

E. Limits of Company Liability (Continued)

The subscriber’s facilities and equipment shall conform to all applicable laws, regulations, or ordinances as may be effective, and the conditions of this pricelist. The Telephone Company does not express, imply or warrant the adequacy, safety or other characteristics of subscriber-owned or operated equipment by virtue of any inspection or rejection of facilities. The Telephone Company shall not be held liable in any way for subscriber-owned and maintained equipment which causes or may cause a hazardous, unsafe or dangerous condition, or threatens the health of others, even though such facilities were inspected by the Telephone Company.

Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer’s, customer’s end user’s or customer's third-party provider(s)’ acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial “911” calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial “911” or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

F. Limited Facilities

The rights to line extension facilities constructed at cost for a subscriber shall terminate and such facilities may be immediately available for other service requirements:

A. Upon discontinuance of service.

B. Upon exceeding ten (10) or more days of temporary disconnect for non-payment.

G. Availability of Facilities

The Telephone Company’s obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

H. Other Limitations

Use of Connecting Company Lines – When line of another telephone company are used in establishing connections to points not reached by the Telephone Company’s lines, the Telephone Company shall not be held liable for any act or omission of the other telephone company.
S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

H. Other Limitations (Continued)

Service at Outdoor Locations – The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless customer agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to telephones, apparatus, wiring or other equipment furnished by the Telephone Company at such locations.

Trailer Park Service – The Telephone Company will provide permanent weatherproof protectors at trailer parks.

Directories – The Company’s liability for damages arising from errors in or omissions of listings in its directories or directory assistance records for which no additional charge is made shall be limited to the amount of actual impairment of the subscriber’s service and in no event shall exceed one-half the amount of the charge to the subscriber for Local Exchange Service during the period covered by the directory or during the period that the directory assistance records remain in error after notice to the Company by the subscriber, or $500.00 whichever is less. For listings furnished at additional charge, the Company’s liability shall not exceed the amount of such additional charge during the period covered by the directory or during the period that the directory assistance records remain in error after notice to the Company by the subscriber. The Company may discharge its liability for errors of omissions by abatement or refund, or by a combination of abatement and refund.

S25.6 LIMITATIONS AND USE OF SERVICE

Reserved
S25. GENERAL RULES AND REGULATIONS

S25.7 RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS

A. General

Subscribers of the Telephone Company shall be responsible for the prompt payment for all services rendered by the Telephone Company. Failure to receive a bill for any given period of time will not relieve the subscriber of his financial obligation. Payments may only be made directly to the Telephone Company business office, in person, by mail or to a designated collection facility of the Telephone Company (e.g., bank) in accordance with the rate schedules contained herein. Only properly appointed and identified employees of the Telephone Company located at the business office where bills are paid, the President, or its special agent acting to collect past due amounts are authorized to receive subscriber payments. No maintenance personnel or other employees of the Telephone company may represent themselves as authorized recipients of payments for any telecommunication services provided. Any subscriber who believes that an employee of the Telephone Company has collected or attempted to collect payments or any sums of money outside the proper channels provided herein, shall bring such information to the attention of the Telephone Company at once.

In no case shall a subscriber be required to pay any sum to an employee of the Telephone Company or to anyone alleging to be agents of the Telephone Company except as provided herein. Any subscriber who makes such unauthorized payments may still be obligated to pay the Telephone Company if the Telephone Company is unable to recover all or part of such sums taken by unauthorized persons.
S25. GENERAL RULES AND REGULATIONS

S25.7 RESPONSIBILITIES AND OBLIGATIONS OF SUBSCRIBERS (Cont’d)

A. General (Continued)

The subscriber may not replace, rearrange, connect to, or attempt to repair any Company-owned equipment installed or placed on his premises, or apparatus connected to such equipment, without written consent of the Telephone Company. In the event a subscriber tampers with any service or Company-owned facilities, the Telephone Company shall have the right to immediately discontinue service without notice. Damages arising or associated with such actions shall be the liability of the subscriber.

The subscriber is responsible for damages to the facilities of the Telephone Company caused by negligent or willful acts of the subscriber or his authorized agents and users, including the reimbursement to the Telephone Company for any losses through theft, fire, or vandalism occurring as a result of such neglect.

B. Multi-Line Telephone Systems

Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company’s network which were manufactured, imported, sold, leased or installed after February 16, 2020 must be configured to:

- allow an end user to directly initiate a “911” call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and

- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company’s facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section S25.5.E.

S25.8 ACCESS TO SUBSCRIBER PREMISES

A. General (Continued)

The subscriber is responsible to maintain clean, safe, and hazard free working conditions, environment and equipment for the employees, equipment, and agents of the Telephone Company. In no case is the Telephone Company required to work in an unsafe or hazardous condition, or to place in jeopardy or possible harm its personnel or facilities.

The subscriber is responsible for all installation, operation, maintenance and compliance to all laws, rules and regulations for equipment and facilities provided by the subscriber for interconnection with the Telephone Company’s facilities in accordance with the rules governing customer owned and maintained equipment (COAM). Any damage or harm caused by subscriber actions or failure to act on the subscriber side of the point of interconnection shall in no way be a liability of the Telephone Company.
S25. GENERAL RULES AND REGULATIONS

S25.8 ACCESS TO SUBSCRIBER PREMISES

A. General (Continued)

A properly identified employee of the Telephone Company shall have access to the premises of a subscriber at all reasonable times for the purpose of conducting telephone business.

If after a reasonable effort and proper notice on the part of the Telephone Company, access cannot be gained to the premises, the Telephone Company may discontinue service if there is a requirement to do so until such access can be gained.

If access cannot be gained to retrieve Company station equipment, the equipment charge will continue until such equipment is retrieved.

S25.9 TERMINATION OF SERVICE

A. Termination of Customer’s Service by the Company

The Telephone Company may temporarily or permanently disconnect the subscriber’s service if a subscriber, whose bill is presented monthly, fails to pay in full the regulated charges on his bill when it becomes delinquent.

The subscriber shall be provided written notification prior to disconnection of service

Service which has been temporarily disconnected will be charged the regular rates for a period not exceeding 10 days following the disconnect date. When the interval between the date service is temporarily disconnected and the date service is reconnected is less than 10 days, there will be no adjustment for that month’s rental rate.
S25. GENERAL RULES AND REGULATIONS

S25.9 TERMINATION OF SERVICE (Continued)

A. Termination of Customer’s Service by the Company (Continued)

The Telephone Company may either suspend or terminate the subscriber’s contract without suspension of service, or, following a suspension of service, sever the connection and remove any of its equipment from the subscriber’s premises upon:

1. Abandonment of the service.

2. Failure of a customer to make suitable deposit required by the Telephone Company as authorized by this pricelist.

3. Nonpayment of any regulated sum due for exchange, toll, or other service.

4. Use of the service for any unlawful purpose.

5. Use of service in such a way as to impair or interfere with the service of other customers. Such improper use includes, but it not limited to, the making of nuisance calls and the use of telephone service by a customer, or with his permission, in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time, resulting in preventing, obstructing, or delaying the telephone service of others.

6. If the Telephone Company’s equipment or facilities are damaged, replaced, or rearranged, or repaired by a subscriber.

7. Access to subscriber property necessary to provide service is denied to the Telephone Company.

8. Use of services or Telephone company owned facilities in an unlawful manner.
S25. GENERAL RULES AND REGULATIONS

S25.9 TERMINATION OF SERVICE (Continued)

A. **Termination of Customer’s Service by the Company** (Continued) (T)

9. Use of COAM equipment by the subscriber which does not meet Telephone Company and Federal Communications Commission licensing standards or is likely to cause an unsafe or hazardous condition as defined by the Telephone Company. (T)

10. Any other violation of the Telephone Company’s rules and regulations applying to subscriber’s contracts or to the furnishing of service. (T)

Equipment furnished by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear excepted.

B. **Termination of Service at the Customer’s Request** (N)

When business service is terminated at the customer’s request after the minimum service period or initial contract period as described preceding has been met, service will be discontinued immediately, and a final bill will be issued in accordance with Section S25.13, Prorating of Opening and Closing Bills. Residential customers may request termination of residence service at any time, and service will be discontinued on the last day of the customer’s billing cycle after the minimum service period has been met. Final charges will be rendered in accordance with Section S25.13, Prorating of Opening and Closing Bills. (N)

S25.10 RESTORATION OF SERVICE

A. **General**

Should Service be suspended for nonpayment of charges, restoration of service will be made as specified under Section 6 of this pricelist.

A customer who fails to pay his bill by the time specified by the regulations of Telephone Company regarding the prompt payment of bills and who further fails to pay such bill within a reasonable period regardless of whether or not service is discontinued for such nonpayment, (e.g., When disconnected for noncompliance, on wiring or equipment, etc.), may be required to pay such bill together with the applicable reconnection charge.

However, at its discretion, the Telephone Company may restore or reestablish service which has been suspended or discontinued for nonpayment of charges, without payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or discontinue service for nonpayment of any such, or other, charges due and unpaid or for the violation of the provisions of the
S25. GENERAL RULES AND REGULATIONS

S25.10 RESTORATION OF SERVICE (Continued)

A. General (Continued)

Neither shall the failure to suspend or discontinue service for nonpayment of any regulated past due account operate as a waiver to suspend or discontinue service for nonpayment of such account or any other regulated past due account.

S25.11 PARTY LINE SERVICE

A. General

When party line service is furnished, the Telephone Company reserves the right to cancel any party line contract whenever, in the judgment of the Telephone Company, the use of the service interferes with the reasonable use of others connected with the same line.

S25.12 TAXES, FEES AND SURCHARGES

A. Service may be subject to federal, state and/or local taxes at the prevailing rates. Such taxes are listed as separate line items on Customer's invoice, are not included in the rates and charges listed herein and shall be paid by Customer in addition to the rates and charges stated in this Price List.

B. To the extent that a municipality, other political subdivision or agency of government, or the Commission imposes upon and collects from Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from Company within the territorial limits of such municipality, other political subdivision or agency of government.
S25. GENERAL RULES AND REGULATIONS

S25.13 PRORATING OF OPENING AND CLOSING BILLS

Bills for telephone service are normally rendered on a monthly basis. Bills rendered for establishment of business and residential services and final bills rendered for discontinuation of business services will be prorated on the basis of a thirty (30) day billing period. Final bills rendered after customer-requested discontinuance of residential service will not be pro-rated and service will remain available to the customer until the first day of the customer's next billing cycle.

S25.14 FACILITY RELOCATION COST RECOVERY FEE

Effective May 31, 2017, terms, conditions and rates for this fee are located at LOCAL TERMS OF SERVICE FOR FACILITY RELOCATION COST RECOVERY FEE.
S25. GENERAL RULES AND REGULATIONS

S25.15 UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (E-RATE)

A. GENERAL

1. The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (generally grades Kindergarten-Twelve) and public libraries and qualifying consortia may be eligible to apply for support discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of the Company’s services and equipment (Service).

2. In addition, these Customers may be eligible for state or local corollaries to the E-Rate Program. The Support may be provided by the E-rate Program in the form of a discount percentage of the billed charges for eligible Service. Schools, libraries, and consortia eligible for E-rate support pursuant to 47 Code of Federal Regulations part 54, subpart F shall comply with all E-rate Program rules and regulations in order to receive the Support.

B. APPLICATION FOR SUPPORT

1. E-Rate Program

The Customer will abide by all E-Rate Program rules for receipt of Support. The Customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for Support from the E-Rate program each year the Customer is eligible for the Support. The Customer will notify the Company in writing within 30 days of its receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

2. Other Funding Sources

The Customer is responsible for applying for Support from state and/or local administrators (Funding Sources). The Customer will notify the Company in writing within 30 days of its receipt of a Support commitment from such Funding Sources and will include a copy of its application, Funding Source Support documentation, and other relevant documentation as requested by the Company.
S25. GENERAL RULES AND REGULATIONS

S25.15 UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (E-RATE)
(Cont’d)

C. RECEIPT OF SUPPORT

1. E-Rate Program

The Customer will pay, in full, all invoices issued by the Company prior to the Company’s receipt of notification from the Funding Source acknowledging the Customer’s receipt of Service. Upon notification, the Company will apply discounts to the Customer’s invoices or reimburse the Customer according to the Funding Commitment Decision Letter. The Customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premise equipment rentals or other financed arrangements. The Company reserves the right to require the Customer to seek SLD reimbursement (instead of receiving discounted Company bills) if the Customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the Customer’s account or provide the Customer with a check corresponding to the appropriate amount of Support based on Service received.

2. Other Funding Sources

The Customer will pay, in full, all invoices issued by the Company prior to the Company’s receipt of notification from the Funding Source acknowledging the Customer’s receipt of Service. Upon notification, the Company will apply discounts or reimburse the Customer for Service delivered corresponding to the Funding Source acknowledgement. These discounts or reimbursements will be retroactive to the date authorized by the Funding Source funding year. The Company may reimburse the Customer with a credit to the Customer’s account or with a check corresponding to the appropriate amount of Support based on Service received.
S25. GENERAL RULES AND REGULATIONS

S25.15 UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (E-RATE)
(Cont’d)

D. FAILURE TO OBTAIN SUPPORT

1. The Customer will reimburse the Company if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of Support sent to the Company on Customer’s behalf. Customer will not be responsible for Support withdrawn due to the Company’s material failure to provide Service.

2. The Company is not responsible for the Customer’s compliance with FCC, SLD or Funding Source rules and regulations, the Customer’s applications for Support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the Customer.

3. For Service agreements of more than one year, the Customer may not terminate the Agreement based solely on its failure to receive Support.
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S26. DEFINITIONS

ACCESS LINE – The Telephone Company line from the central office switching point up to and including the termination on the customer’s premises in either a protector or other point of demarcation.

ACCESSORIES – Devices attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to the communication path of the telephone system.

ACTUAL COST – The cost of materials, labor and necessary overhead actually incurred by the Telephone Company to complete a particular project or task.

AIRLINE MILEAGE – The shortest distance between the points involved.

ALABAMA RELAY CENTER – The Alabama Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the center of the called party.

APPLICANT – An individual, firm, corporation, partnership, institution, association or organization whether public or private, applying for or requesting provision of telecommunications service in accordance with this pricelist.

AUXILIARY LINE – An additional and independent telecommunication channel from the central office to the same premises as the main line and associated therewith.

BILL TO THIRD PARTY – Denotes a billing arrangement by which a long distance call may be changed to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. Calls through the Alabama Relay Center may be billed only to a third number within Alabama.
S26. DEFINITIONS

BUILDING – A structure under one roof, or two or more structures under separate roofs but connected by an enclosed passageway through which wires may be safely run.

BUSINESS OFFICE – The office of the Telephone Company which handles subscriber billing, collections and public requests for service.

BUSINESS SERVICE – Company service provided to firms, corporations, agencies, partnerships, associations, and other institutions, public or private, whose basic concern is the conduct of business, or the fulfillment of a public responsibility, and normally engaged in acts of commerce. One indication of commercial service is the reference to a user’s phone number in public advertising of a business nature.

CALL CODE RESTRICTION – A service requested by the customer to limit code calling without prohibiting local calling and access to emergency numbers.

CENTRAL OFFICE – The location of the Telephone Company’s switching equipment and where an individual telephone station may be switched and connected to another.

CENTRAL OFFICE WORK CHARGE – The charge applied to work associated with testing and connection functions required within the central office.

CENTRAL OFFICE LINE – A circuit directly connecting an individual line or party line with a central office.

CHANGE – Revisions in telephone service, lines or equipment subsequent to the establishment of such service, lines or equipment, and also to rearrangements of outside or inside wiring (including house cable) which do not involve moves, at the customer’s request.

CHANNEL – A path for communications between two or more stations or Telephone Company offices, furnished in such a manner as the Telephone Company may elect, whether by wire, radio or a combination thereof.
S26. DEFINITIONS

CLASS OF SERVICE – A description of telecommunications service furnished a subscriber which denotes such characteristics as nature of use (Business or Residence) or type of rate (Flat Rate or Message Rate). Classes of service may be subdivided in "grades", such as individual line or party line.

CLOSED-END FOREIGN EXCHANGE – A local service provided from a customer’s premise to the point of connection with an interexchange facility which connects the customer to dial tone at a foreign exchange. This allows users located in the Telephone Company serving area to access the public switched network of the Foreign Exchange Company.

COAM – See Customer Owned and Maintained equipment.

COIN BOX SERVICE – See Pay Telephone Service.

COMMERCIAL SERVICE – See Business Service.

COMMISSION – Alabama Public Service Commission.

COMMON CONTROL SWITCHING ARRANGEMENT (CCSA) – A switched service network designed for customers having extensive private communications requirements. All stations associated with a customer’s network may dial each other regardless of location and without using exchange and toll facilities. Off-network access via local, foreign exchange lines may also be provided.

COMMUNICATING DEVICE - Any item, located on the customer’s side of the connecting terminal, which is used in transmitting or receiving telecommunications messages.

COMPANY – GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK.

CONNECTING ARRANGEMENT – The equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company.

CONNECTING TERMINAL – The connecting point between the Telephone Company’s exchange plant and the equipment located on the customer’s premises.
S26. DEFINITIONS

CONSTRUCTION – All activities required by the Telephone Company in order to initiate, rearrange, discontinue or otherwise provide or modify service or facilities provided to the subscriber.

CONTIGUOUS PROPERTY – The land, including any building or buildings thereon, occupied or used in the conduct of one establishment or business, throughout which there is general access without the necessity of crossing land used publicly or privately by others. Contiguous property has a single mailing address.

CONTRACT – An agreement, either written or oral, under which telecommunications services or facilities are furnished subject to the rules and regulations specified in this Pricelist.

CONTRACTS, SPECIAL – See “Special Contracts.”

COST – See “Actual Cost.”

CPE – See “Customer Premise Equipment.”

CUSTOM CALLING – Special calling features such as call waiting, call forwarding, three-way calling and speed calling. Available only in areas equipped with special equipment at the central office.

CUSTOMER – The person, firm or corporation responsible for the payment of charges and compliance with the regulations of the Telephone Company. May be different from the user. (See Subscriber)

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAM) – Any device or apparatus provided by the customer, which does not constitute a competing telecommunication system, and for which complete ownership and maintenance responsibility resides with the customer and the Company’s liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this pricelist or as provided under a separate written agreement.

CUSTOMER PREMISE EQUIPMENT (CPE) – Any terminal equipment located at customer premises which is used for telecommunications. It may be customer-owned or it may be owned by the Telephone Company.
S26. DEFINITIONS

DATA ACCESS ARRANGEMENT – A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth elsewhere in this pricelist.

DATE OF PRESENTATION – The date upon which a bill or notice is mailed. In case of a hand delivered special bill or notice, the date of presentation is the date delivered.

DESIGN SERVICE - A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

DIRECT ELECTRICAL CONNECTION – A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING – Information contained in the Telephone Company-owned telephone directory or directory assistance records, where telephone users may obtain the telephone number of listed subscriber stations.

DISCONNECT – Discontinuance of telephone service made at the request of the subscriber or at the option of the Telephone Company for nonpayment of service or other valid reasons; the facilities so disconnected by the Telephone Company may be made immediately available for use by another subscriber.

DROP WIRE – Wires between the distribution wire or cable terminal and the point of entrance to the building in which the subscriber’s telephone service is located.

EMERGENCY – A situation or condition, as determined by the Telephone Company, which demands immediate attention and requires substantial change from the normal conduct of utility business and which left unattended could seriously threaten the public safety.

EXCHANGE – The area authorized by the Commission for the administration of communication service by the company.

EXCHANGE ACCESS SERVICE – An unlimited local exchange service which allows users not located in the Telephone Company serving area to access the public switched network of the Telephone Company.

EXCHANGE AREA – The territory served by an exchange as specified in the Subscriber Services Tariff.
S26. DEFINITIONS

EXCHANGE MESSAGE – A completed telephone call or telephonic communication between exchange stations in the same local service area.

EXCHANGE SERVICE – The service of furnishing access to Company facilities for telephone communication within a local service area in accordance with the regulations and for the rates and charges specified in the Subscriber Services Tariff.

EXTENDED AREA SERVICE – A telephone service providing for calls between two exchanges without applying message toll charges.

FLAT RATE SERVICE – The type of exchange service furnished at a stipulated monthly rate with an unlimited number of calls within a specified local service area.

FOREIGN EXCHANGE – The exchange which includes the central office from which the foreign exchange service is furnished.

FOREIGN EXCHANGE SERVICE (FX) – A service by which a telephone or PBX in one city, instead of being connected directly to a central office in that city, is directly connected to a CO in a distant city via a private line. To callers it appears that the telephone or PBX is actually located in the distant city.

GULFSTAR SERVICE – GulfStar service is a group of central office call management features offered in addition to basic telephone service.

GRADE OF SERVICE – Refers to the number of parties served on a telephone line, such as one-party, two party, multi-party, etc.

GRANDFATHERED SERVICE – Services no longer offered to new subscribers. Existing subscribers may continue service until moves or changes of service occur.

HUNTING SERVICE – An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence.

INDIVIDUAL LINE (a.k.a. One-Party Line) – An exchange access line designed for the connection of one main station.

INSIDE WIRING – The wire and incidentals installed on the subscriber’s premises to connect the communication devices with the connecting terminal.
S26. DEFINITIONS

INSTALLATION – Any activity required by the Telephone Company in order to initiate, rearrange, delete or otherwise provide or modify service or facilities for use by the general public.

INSTALLATION CHARGE – An initial, nonrecurring charge made under certain conditions to cover all or a portion of the cost of installation of telephone equipment. The payment of an installation charge gives the subscriber no ownership wholly or in part to the property installed.

INTERCONNECTION – A term used to indicate the connection of customer-provided communicating devices with the facilities owned by the Telephone Company.

JOINT USER – An individual or concern authorized by the Telephone Company and the subscriber to share in the use of the customer’s telephone service, subject to rules and regulations of this Pricelist.

KEY TELEPHONE SERVICE – An exchange service furnished by means of assemblies serving one or more individual central office lines, including at least one multibutton telephone set, and associated apparatus arranged for various combinations of cutoff, holding, intercommunicating pickup and signaling within the capacity of the equipment.

LINE EXTENSION – The outside plant required in addition to existing facilities to render telephone service, exclusive of instruments.

LOCAL CALLING AREA – The area within which telecommunication service is furnished subscribers under a specific schedule of exchange rates and without toll charges. A local calling area may include one or more exchange service areas, or portions of exchange service areas.

LOCAL MESSAGE – A completed call or telephonic communication between a calling station and any other exchange station within the local service area of the calling station.
S26. DEFINITIONS

LOCAL PRIVATE LINE TELEPHONE SERVICE – A line located wholly within an exchange, furnished for the subscriber’s own use for communicating or signaling between points on that line.

LOCAL TELEPHONE SERVICE – Service available within the Telephone Company service area for communication between subscribers located within that Telephone Company service area only.

MESSAGE – A completed subscriber telephone call.

MESSAGE TELECOMMUNICATIONS SERVICE (MTS) – The long distance telephone service = Toll or trunk services.

   a. Person-to-Person Call

      The MTS class of service where the person originating the call specifies to the Company operator or the communications assistant at the Alabama Relay Center a particular person to be reached. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains person-to-person.

   b. Station-to-Station Call

      The MTS class of service where the person originating the call either dials the telephone number desired, gives to the Company operator or gives to the communications assistant at the Alabama Relay center the telephone number of the desired station and does not specify a particular person to be reached.

      Three classes of Station-to-Station service are followed as follows:

      1. Dial Station” is that Station-to-Station service in which a call is:
S26. DEFINITIONS

MESSAGE TELECOMMUNICATIONS (MTS) (Continued)

b. Station-to-Station Call (Cont’d)

1. Dial Station” is that Station-to-Station service in which a call is: (Cont’d)
   a. Dialed by the customer, except when an operator
      - reaches the called telephone number where facilities are not available for dial completion, or
      - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
      - reestablishes a call which has been interrupted after the called number has been reached or
      - assists in the completion of calls between hearing and speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;
   b. billed to the originating number;
   c. completed without the assistance of Company operator, except that an operator may establish the call under one of the conditions listed in a., above, or may record the originating telephone number where no automatic recording equipment is available; and
   d. not originated from a public or semi-public coin telephone.

2. “Customer Dialed Calling Card Station” is that Station-to-station service in which a call is:
   a. dialed by the customer, except when an operator
      - reaches the called telephone number where facilities are not available for dial completion, or
      - places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
      - reestablishes a call which has been interrupted after the called number has been reached or
      - assists in the completion of calls between hearing and speech impaired Customers who use Telecommunications Devices for the Deaf (TDD) and users of ordinary telephones;
S26. DEFINITIONS

MESSAGE TELECOMMUNICATIONS (MTS) (Continued)

b. Station-to-Station Call (Cont’d)

2. “Customer Dialed Calling Card Station” is that Station-to-station service in which a call is: (Cont’d)

b. Billed to the Customer’s Calling Card number
   - calls through the Alabama Relay center may be billed only to an Alabama Calling Card Number; and

   c. completed without the assistance of Company Operator, except that an operator may establish the call under one of the conditions listed in a., above, or may record the Customer’s Calling Card number.

3. “Operator Station” is that Station-to-Station service other than “Dial Station” or “Customer Dialed calling Card Station”. Operator Station-to-Station includes Station-to-Station calls which originate at a public or semi-public coin telephone.

MESSAGE UNIT – A unit charge established for calls within the local service area as provided in the Subscriber Services Tariff.

MILEAGE CHARGE – Additional recurring charges bases upon distance measurement as provided for in this pricelist.

MINIMUM CONTRACT PERIOD – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer or such minimum length of time.

MOVE OR CHANGE CHARGE – Initial nonrecurring charges made for a change of location or type of equipment on the same premises made at the subscriber’s request where there is not interruption of service other than incident to the work involved which is not initiated by the Telephone Company or required for the proper maintenance of the equipment or service.

NETWORK CONTROL SIGNALING – the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.
S26. DEFINITIONS

NETWORK CONTROL SIGNALING UNIT – The equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID) CHARGE – That point on the premises of the subscriber at which facilities owned by others is connected to Telephone Company facilities.

NON-LISTED SERVICE – The telephone number of the subscriber which, at the request of the subscriber, is not listed in the telephone directory but can be obtained by contacting the information operator.

NON-PUBLISHED SERVICE – A customer listing, that is required at the customer’s request in writing, to be unpublished in the telephone directory and to be withheld from any request made upon directory assistance desks or any type of request, unless so ordered by a regulating body of the Telephone Company.

NORMAL WORKING SITUATIONS – Those situations which can be reasonably anticipated by the Telephone Company, planned for in advance and handled as a part of the usual day-to-day operations, without requiring substantial deviation from standard operating practices.

NUMBER CHANGE CHARGE – The charge applied when a customer requests a change in their telephone number.

OFF-PREMISE EXTENSION (OPX) – Service which provides a connection from the access line termination (station) to another station located on property or in a building not contiguous to the access line termination.

ONE-PARTY LINE (1-PTY) – See “Individual Line”.

OPERATOR ASSISTED CALLS – Are zero plus (0+) level customer dialing requiring 3rd numbers, collect billing or assistance on 1+ which the customer can’t complete.

OPERATOR HANDLED CALLS – Are zero minus (0-) level customer dialing which requires the operator to totally handle the call.
S26. DEFINITIONS

OTHER COMMON CARRIER (OCC) – Specialized Common Carriers, Domestic and International Records Carriers, and Domestic Satellite Carriers engaged in providing private line voice, data, audio or video services, or other services as such carriers may be authorized by the federal Communications Commission to provide.

PARTY LINE SERVICE – A grade of service furnished under Tariff provisions by means of a central office line arranged to serve more than one subscriber telephone number and with segregated ringing for each telephone number on that line.

PAY TELEPHONE SERVICE – See “Public Telephone Service.”

PERMANENT DISCONNECT – Termination of Telephone Company service where the intent is not to reconnect the service in the foreseeable future. Facilities related to such disconnections of service become immediately available to the Telephone Company to satisfy other service requirements.

PRIVATE BRANCH EXCHANGE (PBX) SERVICE – An intercommunication system composed of switchboards, automatic switching equipment, and various ancillary devices located on the subscriber’s premises, including local stations with intercommunication capability between them through automatic switching equipment. Access to the Telephone Company’s local exchange and long distance facilities is by means of one or more central office trunks.

PREMISES VISIT WORK CHARGE – The charge applied to work associated with making and changing connections on the circuit between the serving central office up to and including the protector on the customer’s premises.

PRIVATE LINE CIRCUIT (DEDICATED) – A circuit provided to a subscriber which is not connected to the switching equipment of the Telephone Company and does not provide general access to the local exchange.

PRIVATE LINE TERMINAL – Each end of a private line dedicated circuit.
S26. DEFINITIONS

PUBLIC TELEPHONE SERVICE – A non-listed, non-customer exchange station installed for the convenience of the public at a location chosen or accepted by the Telephone Company. A coin collecting device may be provided for immediate collection of charges for each outgoing local and toll message, or the paystation may be of coinless nature intended for collect or third number billing purposes.

RESIDENTIAL TELEPHONE SERVICE – Service furnished to a home, personal quarters or abode used only for residential or domestic purposes and from which business is not normally conducted. Residential service does not include multi-family apartments or hotels where a landlord or manager is responsible for payment to the Telephone Company.

RESTORATION AND SUSPENSION CHARGE – The charge applied for restoration of service after suspension for nonpayment or to the suspension of service temporarily at the request of the customer.

RETURNED CHECK CHARGE – The charge applied to each insufficient funds check returned.

ROUTE MILEAGE – The distance measured along the route of the circuit between any two or more given points on that circuit.

SAME BUILDING – A structure under one roof, or two or more structures under separate roofs, throughout which there is general access by means of doors, elevators, stairways, enclosed passageways or continuous corridors. Sidewalks, driveways, heating and utility tunnels, pipes and conduits are not considered enclosed passageways.

SAME HOUSEHOLD – Those who dwell as a family under one roof, including relatives and not more than four other persons residing with the family and participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group of four or less persons functioning in the same manner as a family are also considered as the same household.
S26. DEFINITIONS

SAME PREMISES – All the space in the same building in which a subscriber has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one subscriber. Foyers, hallways, and other space provided for the common use of all occupants of a building are considered the premises of the operator of the buildings.

SEMI-PUBLIC TELEPHONE SERVICE – Exchange service designed for use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message. A coin collecting device is provided for immediate collection for each outgoing local and toll message.

SERVICE CONNECTION – The establishment of telephone service, lines or equipment for a customer, and transfers of telephone service, lines or equipment from one premises to another on non-contiguous property subsequent to the establishment of such service lines or equipment for a customer.

SERVICE CONNECTION CHARGES – See “Installation Charges.”

SERVICE, GRANDFATHERED – See “Grandfathered Service.”

SERVICE ORDER WORK CHARGE – The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

SERVICE, POINT – Used in connection with customer-owned communications, the point on the customer’s premises where customer-provided equipment connects with the facilities of the Telephone Company.

SHARED TENANT SERVICE – A shared service arrangement which allows business exchange service to be resold subject to regulations specified in Section 7.13 of this pricelist.
S26. DEFINITIONS

SPECIAL BILL – A bill for accumulated exchange and toll service charges rendered in lieu of the requirement of a cash deposit for the reestablishment of credit before disconnection of service as provided in this pricelist schedules, or a bill for accumulated exchange and toll charges rendered at such a time as the amount of the unpaid charges, billed and unbilled, materially exceed the normal amount of any prepaid charges or and deposits made in connection with a particular service.

SPECIAL CONTRACTS – The agreement between the Telephone Company and a subscriber for the furnishing of utility service in instances where all or part of the tariff does not apply.

SPECIAL DESIGN SERVICE – See “Design Service.”

STATION – Each telecommunications instrument location on the premises of a subscriber or authorized user and connected for his benefit.

SUBSCRIBER – The person or organization in whose name service is furnished as evidenced by the signature of the application of contact for that service, or in the absence of a signed instrument, by the receipt and payment of a bill regularly issued in his name regardless of the identity of the actual user of the service.

SUPPLEMENTAL EQUIPMENT – Attachments, apparatus, and accessories or devices which, at the request of the subscriber, the Telephone Company provides in accordance with the rate schedules of this pricelist.

TARIFF – The entire embodiment of the rules, regulations, definitions and charges under which service is provided within the service area of the Telephone Company. The tariff is a contract between the Telephone Company and its subscribers binding on both and approved by the Commission.

TARIFF SHEET – An individual sheet of the Telephone Company’s tariff.

TELECOMMUNICATIONS SERVICES – The provision of facilities for the transmitting and reception of messages, impressions, pictures and signals by means of electricity, electromagnetic waves, and any other kind of energy, force variations, or impulses whether conveyed by cable, wire, radiation through space, or transmitted by means of other media within a specific area or between designated points.
S26. DEFINITIONS

TELEPHONE COMPANY – The GULF TELEPHONE COMPANY, LLC D/B/A CENTURYLINK.

TEMPORARY DISCONNECT – A short-term suspension of utility service without removal or disconnection of any subscriber equipment. Such disconnections may be made at the request of the subscriber or on the initiative of the Telephone Company in accordance with the rules and regulations of this Pricelist.

TEMPORARY SERVICE – Local service definitely known to be needed for a short period, such as service for contractors while constructing a building, for a sales campaign, or for events such as conventions, fairs, circuses, and athletic contest.

TERMINAL – A point at which a circuit element may be directly connected to one or more other elements.

TERMINATION CHARGE – A special charge applied under certain conditions defined in a special contract with the subscriber when service is terminated by the subscriber before the expiration of the minimum contract period. Termination charges shall be specified in the written agreement and known in advance by the subscriber.

TIE LINE – A dedicated telephone circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other.

TOLL MESSAGE – A completed telephone call or telephonic communication between an exchange station another station not located within the same local calling area as the calling station.

TOLL RATE – The charge prescribed for toll messages based upon the duration and distance of the call.

TOLL TELECOMMUNICATIONS SERVICE – That part of the total communications service provided by the Telephone Company which is furnished between customers in different local calling areas for which a toll rate is charged.

TRUNK LINE – A channel of communication from the central office to another switching system or between a PBX, key system or similar intercommunication device and the Telephone Company’s central office.
S26. DEFINITIONS

TWO PARTY LINE – A central office line designed for the connection of two subscribers.

TYPE OF SERVICE – The grade or level of service provided to a subscriber in a particular circumstance.

UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES (E-RATE) – Mechanism established to ensure affordable telecommunications service to all Americans, including low-income consumers and eligible schools and libraries pursuant to 47 Code of Federal Regulations part 54, subpart F.

USER – The user of a service regardless of the identity or location of the subscriber or customer of the service.

OTHER TERMS – For other terms see explanation of service as contained in the various sections of this Pricelist covering the particular service.
S27. DIRECTORY LISTING

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<td>S27.3 Rates</td>
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</tr>
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</table>
S27. DIRECTORY LISTING

S27.1 GENERAL

A. The rates and regulations specified here for directory listings apply only to the alphabetical section of the directory.

S27.2 CONDITIONS

A. Telephone directories are furnished to subscribers to help in using the service, and remain the property of the Telephone Company and may be collected when new directories are issued, or when service is terminated.

B. Listings are only for identifying subscribers' telephone numbers for the purpose of using the telephone system. The listing of subscribers without charge in the alphabetical section of the directory does not provide for special prominence or arrangement.

C. The Telephone Company, in accepting listings as prescribed by subscribers or prospective subscribers, will not be a party to controversies between subscribers as a result of publishing these listings in its directories.

D. Listings are furnished only as specified for the various services mentioned in this Section. Listings are not necessary for any service or facilities which are not specifically mentioned in this Section and, consequently, are not furnished, either with or without charge.

E. The Telephone Company reserves the right to limit the length of any listing to one line in the directory by using abbreviations. It will also use abbreviations or full legal names for clearness, when, in the judgment of the Telephone Company the identification of the subscriber is not impaired.

F. One free listing is provide for each subscriber, unless modified by the conditions in Paragraph G following.
S27. DIRECTORY LISTING

S27.2 CONDITIONS (Cont’d)

G. Individual line service having more than one subscriber terminal, and in which the telephone numbers are consecutive and/or arranged for trunk hunting service, normally has only one listing furnished. When, in the judgment of the Telephone Company, additional listings are necessary to identify properly the subscriber or would help in providing his service, they may be furnished without charge, provided they do not exceed the number of subscriber terminals. All listings, with or without extra charge, must bear the call number on the first line.

H. When, in the judgment of the Telephone Company, listings are so similar that they would cause confusion or would tend to delay or impede the use of the service, the Company reserves the right to either reject the listings or to require additional identifying information, such as addresses, to be contained in the listing.

I. Additional name listings, exceeding those permitted without extra charge and additional line matter, are furnished at rates specified in Section 27.3.

J. A subscriber may request that his number not be listed in the telephone directory, although this is discouraged. The Telephone Company may decline to complete connections with such subscriber’s station except call number and may decline to furnish the call number of such subscriber’s station. (See Section 27.3 E.)

K. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may include abbreviated designation of titles. Also, the title “Mrs.”, “Miss”, or “Ms.” Is permitted. Degrees are permitted when they better identify the subscriber. Titles and designations will be omitted when a degree is used that conveys adequate information.
S27. DIRECTORY LISTING

S27.2 CONDITIONS (Cont’d)

L. A client of a reseller of Local Exchange Service may request the reseller, on his behalf, to obtain one main listing in the alphabetical section of the directory without charge, as specified in Section 7.13 of this pricelist. Other listings, as specified in this pricelist section, are also available upon resellers request for the client. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Client listing charges will be billed to the reseller (customer of record) and will not be separately billed.

M. Business subscribers are listed by name and a designation describing the subscriber’s business. Address (when available) and telephone number are included.

a. The primary listing is ordinarily the name of the individual, firm, or corporation which contracts for the service or the name under which the business is regularly conducted. But, when the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be provided as specified in Paragraph d following.

b. The Telephone Company will not accept a listing of a trade name made up by adding a term such as Company, Agency, Shop, Works, etc., to the name of the commodity or services, unless the subscriber show satisfactory evidence that he is authorized to do business under the trade name.

c. A designation is a word or phrase, abbreviated where necessary, describing the general character of the subscriber’s business. Designations will not be used where the name under which the subscriber is doing business is sufficient to indicate the character of the business.
S27. DIRECTORY LISTING

S27.2 CONDITIONS (Cont’d)

M. Business subscribers are listed by name and a designation describing the subscriber’s business. Address (when available) and telephone number are included. (Cont’d)

d. Additional business listings may be furnished in the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. Additional business listings may also be the names of individuals, firms, or corporations which the subscriber or joint user owns, controls, or represents (if proper authority is provided). See 27.3 C for charges related to additional listings.

e. Business subscribers desiring listings which are identical or similar to other listings, which refer to providing services for a common client, will be required to:

1) Provide written authorization from that client for the multiple listings;

2) Provide unique differentiating information in all listings, such as addresses; and

3) Provide proof, by signature, that all other similar listing businesses have been notified. (Example: where 2 realtors desire their number be listed for rentals of XYZ Condominiums.)

N. Residence listings are a name, address (where available), and the telephone number.

a. The primary listing is ordinarily the name of the individual who contracts for the service. But, where the service is contracted for by the one party for the use of a second party, the primary listing may be the name of the second party. Additional listings may be provided as specified in Para. C.

b. A dual name listing is one that consists of a surname and two given names, and may be provided for residence subscribers when the given names are those of people sharing the same surname and live at the same address. The Telephone Company reserves the right to limit the length of any listing to one line by using abbreviations.
S27. DIRECTORY LISTING

S27.2 CONDITIONS (Cont’d)

N. Residence listings are a name, address (where available), and the telephone number. (Cont’d)
   c. Additional residence listings may be furnished in the names of relatives including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber’s house who are recognized as part of the subscriber’s domestic establishment.

O. Indented listings are used when a subscriber has more than one listing for service under the same name at one or more locations.

Examples:

Jones, A.B. Atty-------------------------555-4851
   Res.-------------------------------555-3250

Standard Oil Company
   Genl. Of.--------------------------555-3751
   Dist. Mgr.-------------------------555-3347
   Dist. Mgr. Res.---------------------555-7017

P. There is no charge for indented listings as long as the number of listings does not exceed the number of lines. Names of individuals are not permitted in indented listings of this type.

Q. Reference listings may be furnished to subscribers who change their name, absorb another business, or subdivide their businesses and have authority to continue the use of the old names. They may be used in other cases when, in the judgment of the Telephone Company, they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

R. A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. Refer to S27.3 for rates and billing conditions.
S27.2 CONDITIONS (Cont’d)

S. A customer who receives a toll free number from a toll carrier other than the local exchange company may have the toll free number listed in the directory of the local company. Refer to S27.3 for rates and billing conditions.

T. A customer who receives a telephone number from a Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier (RCC) or a Paging Company may be furnished a listing in the directory of the local company at the rate specified in S27.3 G.
S27. DIRECTORY LISTING

S27.3 RATES

A. Charges for listings begin the date directory assistance records are posted and are payable just as charges for exchange service are. Directory assistance records are posted at the time the listing is applied for, except for Designer Listings and Designer Line Listings which do not appear on directory assistance records. Billing for Designer Listings or Designer Line Listings will begin with the subscriber's billing period following delivery of the directory in which the listing will appear. A customer with a foreign listing who does not subscribe to exchange service will be billed annually in December with payment due on January 1 for the following twelve months service. The initial bill for the foreign listing will cover the fractional period from the start of the listing service until the end of the year.

B. All listing charges automatically discontinue when the subscriber terminates line service, except for foreign listing charges which are billed annually. Charges for additional listings also discontinue when: (a) the listed party dies, (b) the listed party subscribes for similar exchange service, or (c) the listed party moves from the premises at which the exchange service is furnished.

C. The following monthly charges apply for additional listings and extra line matter in reference listings.

<table>
<thead>
<tr>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional listings, business and residence, each $8.00</td>
</tr>
</tbody>
</table>
S27. DIRECTORY LISTING

S27.3 RATES (Cont'd)

D. The Telephone Company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.

E. Subscribers who ask that they not be listed in the telephone directory increase the cost of furnishing Directory Assistance Service. Therefore, all primary telephone numbers capable of dial service, including facsimile lines and switched private lines, will have a directory listing unless the customer subscribers to non-publish or non-list service.

1. Non-Publish indicates the subscriber will not be listed in the telephone directory nor will his number be shown on the Directory Assistance Files. The monthly charge is shown below.

   Non-Publish Service $8.00

2. Non-List indicates the subscriber will not be listed in the telephone directory, but will be shown in the files of Directory Assistance.

   The monthly charge is shown below.

   Non-List Service $8.00

3. The Service Order Charge shown in Section 6 applies when changing to either Non-Publish or Non-list, or when changing a number at the subscriber's request.

4. Utilization of Call Trace and Call Line Identifier

   Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

5. A customer requesting Non-Publish or Non-List service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided the service free of charge. Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.
S27. DIRECTORY LISTING

S27.3 RATES (Cont’d)

F. Telephone directories are provided by the Telephone Company on the following basis:

1. Where the Telephone Company provides the customer equipment, one copy is furnished for each access line at no charge.

2. Where the customer provides his own equipment, one copy is furnished for each access line at no charge.

3. Copies in addition to those in Paragraphs 1. and 2. above are furnished at the current price.

G. Monthly charges for various directory listings are as follows:

<table>
<thead>
<tr>
<th>Residence/Business</th>
<th>Foreign Number Listing, Toll Free</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Number Listing, and Mobile, Cellular, RCC or Pager Listing</td>
</tr>
</tbody>
</table>

Annual listing charge is monthly rate x 12.

H. Service Order Charges in Section 6 do not apply for the initial listing services in S27.3 C and S27.3 G. but will apply to any subsequent changes to the initial listing number.
S28. SUPPLEMENTAL EQUIPMENT

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S28. SUPPLEMENTAL EQUIPMENT

S28.1 IMPAIRED HEARING EQUIPMENT

A. General

Special equipment items, for the hearing impaired, may be leased or sold at the Telephone Company’s option. Rates are available at the Business Office.
S50. PROMOTIONS

See CENTURYLINK INCUMBENT LOCAL EXCHANGE CARRIER PROMOTIONAL OFFERINGS for currently available promotions.
S50. PROMOTIONS

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S50. PROMOTIONS

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S50. PROMOTIONS

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S50. PROMOTIONS

Economy Pak Plus Bundle (768 Kbps):
The Economy Pak Plus bundle is a residential service offering that includes an access line, Caller ID, Call Waiting, Call Waiting ID and 768K high speed internet for the rate of $49.95*.

Economy Pak Plus (1.5 Mbps +):
The Economy Pak Plus bundle is a residential service offering. Existing residential customers may be eligible for this offering when they contact the Company to disconnect service and instead agree to retain service with the Company. To be eligible, the customer has to agree to subscribe to Economy Pak Plus (1.5 Mbps +) which consists of an Access Line, Caller ID, Call Waiting, Call Waiting ID and High-speed Internet (1.5 Mbps or higher) at the following rates:

<table>
<thead>
<tr>
<th>Speed</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.5 Mbps</td>
<td>$54.95*</td>
</tr>
<tr>
<td>3 Mbps</td>
<td>59.95*</td>
</tr>
<tr>
<td>4 Mbps through 15 Mbps.</td>
<td>64.95*</td>
</tr>
<tr>
<td>20 Mbps</td>
<td>94.95*</td>
</tr>
</tbody>
</table>

This service is only offered where the services are technically available.

* Applicable to the following exchanges: Bon Secour, Elberta, Foley, Fort Morgan, Gulf Shores, Lillian, Loxley, Magnolia Springs, Marlow, Orange Beach, Robertsdale, Seminole, and Summerdale

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S50. PROMOTIONS

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S50. PROMOTIONS

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<td>2</td>
</tr>
</tbody>
</table>
S100. OBSOLETE SERVICE OFFERINGS

S100.1 GENERAL

A. Service offerings listed herein are classified as obsolete. Conditions applicable to these offerings are set forth in paragraphs following:

1. Service offerings which have been made obsolete are classified according to the categories shown below.

2. Limited to existing customers or available stock.

B. Obsolete services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offering were not obsolete.

S100.2 BOOTHS

N/A

S100.3 MISCELLANEOUS SERVICE ARRANGEMENTS

N/A
S100. OBSOLETE SERVICE OFFERINGS

S100.4 ROTARY DIAL LOCAL EXCHANGE SERVICE

(All Exchanges same rate)

Class of Service

Business (One party.)

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Classification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rotary Dial</td>
<td>Rates in Section S2.7 apply (C)</td>
</tr>
<tr>
<td>Individual Line</td>
<td>Rates in Section S2.7 apply (C)</td>
</tr>
<tr>
<td>Key system trunk</td>
<td>Rates in Section S2.7 apply (C)</td>
</tr>
<tr>
<td>PBX Trunks</td>
<td>Rates in Section S2.7 apply (C)</td>
</tr>
<tr>
<td>Semi-Public Telephone</td>
<td>Rates in Section S8.3 apply (T)</td>
</tr>
</tbody>
</table>

S100.5 PRIVATE LINE CONCURRENCE

(Obsoleted 1/1/2003. Not available for new installations, additions, or transfers of service to new location.)

A. Intraexchange Service

GULF TELEPHONE COMPANY assents to, adopts and concurs with the rates, regulations and conditions applicable to all intraexchange private line service and channels as filed with the FCC in the Madison River Telephone Company, LLC Tariff, FCC No. 1, dated December 21, 2000. This concurrence will apply to intraexchange facilities, both intercompany and intracompany.