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TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of competitive and flexibly priced intrastate

COMPETITIVE EXCHANGE AND NETWORK SERVICES

within the operating territory of

Qwest Corporation d/b/a CenturyLink QC

whether offered under that name, or the trade or brand name CenturyLink

in the State of

ARIZONA

as provided herein

Issued: 3-18-13 Effective: 3-19-13

The products and services included in this Competitive Tariff No. 3 are subject to the determinations and conditions set forth in the Settlement Agreement approved on August 21, 2012 by order of the Arizona Corporation Commission under Decision No. 73354. The products and services within this Tariff have been deemed to be competitive and are subject to maximum rate caps.

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Issued: 01-09-17 Effective: 02-09-17

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF THIS DOCUMENT

This Tariff contains the regulations and rates applicable to intrastate exchange and network services and equipment furnished by Qwest Corporation, d/b/a CenturyLink QC hereinafter referred to as the Company, between and among points within the State of Arizona. The regulated and tariffed services offered herein by Qwest Corporation, d/b/a CenturyLink QC, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Tariff.

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(D)

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1. APPLICATION AND REFERENCE

1.4 DOCUMENT FORMAT

1.4.1 LOCATION OF MATERIAL

A. Section 1 provides the following for all of the sections in this document:

- Subject Index - an alphabetical listing to find the desired section.
- Table of Contents - A numerical listing to find the desired section and page.

B. Each individual section in this document provides a Subject Index for the material located within that section.

C. Obsolete Service Offerings

Obsolete service offerings are identified in the document by adding 100 to the current section number, i.e., obsolete items from Section 9, Central Office Services, would be found in Section 109, Obsolete Central Office Services. This section is then filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

This document uses nine levels of indentations referred to as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	**1. APPLICATION AND REFERENCE**
2	Sub Heading	**1.4 DOCUMENT FORMAT**
3	Sub Heading	**1.4.1 LOCATION OF MATERIAL**
4	Sub Heading/Text	A. Text
5	Sub Heading/Text	1. Text
6	Sub Heading/Text	a. Text
7	Sub Heading/Text	(1) Text
8	Sub Heading/Text	(a) Text
9	Footnotes	[1] Text

1. APPLICATION AND REFERENCE

1.4 DOCUMENT FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

  The rate amount indicates the dollar value associated with the service.

- A dash "–"

  The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

  The footnote designator indicates that further information is contained in a footnote.

- ICB

  The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

- USOC

  The three- or five-character code for the product or service.

- N/A

  The "N/A" indicates that there is no applicable USOC.

1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the document with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(T)	To signify a change in text but no change in rate, regulation, term or condition

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

ANI	-	Automatic Number Identification
ARS	-	Automatic Route Selection
CCMS	-	Customized Call Management Services
CMS	-	Centrex Management System
CNCC	-	Customer Network Control Center
CO	-	Central Office
Cont'd	-	Continued
dB	-	Decibel
DID	-	Direct-Inward-Dialing Service
DISA	-	Direct Inward System Access
EPSCS	-	Enhanced Private Switched Communication Service
FCC	-	Federal Communications Commission
FCO	-	Foreign Central Office
FX	-	Foreign Exchange
HBL	-	HOME BUSINESS LINE
Hz	-	Hertz
IXC	-	Interexchange Carrier
Kbps	-	Kilobits per Second
kHz	-	kilohertz
mHz	-	megahertz
MTS	-	Message Telecommunications Service
NAR	-	Network Access Register
NPA	-	Number Plan Area
OCC	-	Other Common Carrier
PBX	-	Private Branch Exchange
QC	-	Qwest Communications
QCB	-	*QWEST CHOICE* Business
QCC	-	Qwest Communications Corporation
QLDC	-	Qwest Long Distance Corporation
RSP	-	Rate Stability Plan
SMDR	-	Station Message Detail Recording
TSP	-	Telecommunications Service Priority
TIM	-	Tariff Information Management (Code)
USOC	-	Uniform Service Order Code
WATS	-	Wide Area Telecommunications Service

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by **CenturyLink Communications, LLC** and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable. (C) (C)

Trade names, trademarks and service marks that are owned by **CenturyLink Communications, LLC** cannot be used by another party without authorization. (C) (C)

Service Mark/Trademark:	**Trade Name:**	(N)
CenturyLink®	**CenturyLink**	(C) (D) | (D)

Tariffed service names which are preceded by QWEST® or "Qwest," and tariffed services which include "Qwest" as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK	
911SAS®	TELTONE CORPORATION
CENTREX PRIME®	
CENTRON®	
COMPLETE COVERAGE®	(C)
CONSULTLINE®	
CORE CONNECT®	(C)
DID®	
INB911®	PROCTOR AND ASSOCIATES
GUESTLINE®	
HOME BUSINESS LINE℠	

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK

LINE-BACKER℠

LINE VOLUME ADVANTAGE® (C)

PC/PHONE℠ QWEST COMMUNICATION INTERNATIONAL INC

PURCHASE PLUS REWARD® (C)

QWEST®

QWEST CHOICE®

SIMPLE VALUE℠

SUPER SAVINGS

SWITCHNET 56®

TOTAL ADVANTAGE®

UNISTAR®

Issued: 5-19-23

Effective: 7-1-23

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

800 Service and *800 SERVICELINE* Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 800/800-type service is used interchangeably with 800 Service and *800 SERVICELINE* Option throughout this Tariff to describe this service.

Base Rate Area

That portion or portions of an exchange within which specified classes and grades of basic exchange service are furnished at a charge that does not vary with the distance from the CO.

Billable Premises Work

All work requested by the customer and done by the Company on the customer's premises except to establish or reestablish network access through the Network Interface so long as the Network Interface is located in the normal location.

Building

A structure occupied by one or more customers.

Campus

A group of two or more buildings or spaces located on a single owned continuous or contiguous property. A Mobile Home Park is considered a campus.

Central Office (CO)

A switching unit providing telecommunication services to the general public, designed for terminating and interconnecting lines and trunks. More than one CO may be located in a building.

Central Office Line

See "Exchange Access Line".

Class of Service

A subgrouping of customers typically business, residence or Public Access Line for the purpose of rate distinctions.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Company

Refers to Qwest Corporation.

Continuous Portions of a Building

The term "Continuous Portions of a Building" denotes spaces within a given building which are occupied by the customer and connected by doors, hallways, stairs or elevators and not separated by space occupied by others or used by the general public.

Continuous Property

Continuous Property is defined as the land, including any buildings or buildings thereon, occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Non-continuous property is treated as continuous if the customer furnishes an enclosed passageway which is suitable to the Company for the placing of wire facilities. Pipe and conduits are considered enclosed passageways.

Cost

Where the words cost or actual cost are used, they are intended to cover the actual cost of material, labor, and incidentals, plus a charge for administration.

Customer

A person, firm, corporation, or governmental agency responsible for paying the telephone bills and for complying with the rules and regulations of the Company.

Demarcation Point

The point of interconnection between the Company's regulated telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises. The demarcation point location will be within 12" of the protector, or when there is no protector, within 12" (or as close as practicable) of the point at which the cable/wire enters the customer's premises.

Design Service (N)

A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service). (N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's service is located.

Entrance Facilities

Entrance Facilities are those facilities from the property line to the point at which the cable enters the premises and terminates at the protector.

Exchange

A geographical unit, established by the Company, for the administration of telecommunication services in a specified area.

Exchange Access Line

All of the Company's CO equipment and outside plant facilities that are needed to connect the service CO to and including the Company provided Network Interface or equivalent.

Exchange Access Line Type

- Individual line main telephone service.
- Hunting Service, which is normally provided in a group of two or more lines so arranged that when a busy line is dialed the CO equipment will automatically select another line.
- Multiline Telephone Service, which is an offering of individual lines for termination, at the customer's premises, in a multiline telephone system.
- Trunk line service, which is an offering of CO lines which connect an automatic call distributing system, PBX system, or other (dial) automatic switching system at the customer's premises to the CO.

Exchange Service

The service of furnishing equipment and facilities for telephone communications within a designated area.

Exchange Service Area

The territory served by an exchange.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Exchange Zone

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates.

Exchange Line(s)

A circuit connecting a main station with an additional extension station(s).

Facilities

Central office equipment, supplemental equipment, apparatus, wiring, cables (outside plant feeder and distribution) and other materials and mechanisms necessary to or furnished in connection with telephone service.

Flat Rate Service

An exchange service for which a specified rate is charged, regardless of the amount of local use.

Grade of Service

The term used to describe exchange service with respect to the number of main telephones which may be connected to a CO line or to designate a specific type of exchange service, i.e., individual line, PBX, service station service, etc.

Individual Line

An exchange access line designed for the connection of one main station.

Inside Wire

Telephone wiring located on the building owner's/customer's side of the Demarcation point. Such wiring is deregulated. Installation and maintenance of Inside Wire is the responsibility of the customer or premises owner.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Local Exchange Service

The furnishing of telecommunication services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunication network for long distance calling.

Local Service Area or Extended Local Service Area

That area throughout which an exchange service customer, at a given rate, may make calls without the payment of a toll charge. A local service area may be made up of one or more exchange areas.

Locality Rate Area

An area of concentrated development located outside and remote from the base rate area but within an exchange area and within which local telephone service is furnished at incremental rates.

Low Use Option **(Grandfathered)** (C)

A type of exchange service provided to residential customers for a monthly rate with an additional charge for each message (call) placed.

Measured Rate Service [1]**(Grandfathered)** (C)

A type of exchange service for which a regular charge is billed for incoming service and access to the local and toll networks. Local usage charges apply for outgoing calls completed on a local basis.

Minimum Point of Presence (MPOP)

A service interface point established inside the customer's property. For detached residential dwellings, the service interface point will be located on an exterior wall of the residential structure. For condominiums the service interface point will be located at each building. For other applications, the location of the service interface point will normally be where the entrance cable enters the building. In a campus arrangement, industrial park, or an existing multibuilding apartment complex converted for resale service, this is normally the first building where Company network services are terminated. One network interface point per property will be provided (after 1-31-96 see 2.8). The customer or property owner is responsible for all cable past the MPOP in the same building and for cable between buildings on the customer's property.

(M)

[1] Low Use Option and **Measured Rate** Service **for residence Individual** Lines are grandfathered**. Availability is limited** to **lines currently in service at existing locations for** existing **residence Individual Line customers**. (N) | (N)

(M) Material moved to Page 6, Release 2.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Minimum Point of Entry (MPOE) (M)

The closest practicable point to where regulated telephone facilities cross a property line or enter a building. (M)

Network Control Signaling

Transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call process signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operating of switching machines in the system.

Network Facilities

All Company facilities from the central office up to and including the Standard Network Interface at the Demarcation point.

Network Interface

See "Standard Network Interface".

Nonrecurring Charge

The one-time charge associated with a given service or item of equipment which applies on a per service and/or a per item basis each time the service or item of equipment is provided or changed.

Premises

See "Same Premises".

Privacy

Provides the station user with sole access to the line and prevents others from entering the connection.

(M) Material moved from Page 5, Release 1.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Protector

An electrical device located in a central office, a customer's premises or any where along the telephone facility path. This device protects both the Company's and the customer's property and facilities from high voltages and surges in current.

Private Branch Exchange (PBX) Service

A switching system that provides internal telephone communication between lines located on a customer's premises, or the customer's off-premises location, as well as connection to the telecommunication network.

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g. Traffic Operator Positions System (TOPS).

Same Building

A structure under one roof, or two or more structures under separate roofs, throughout which there is general access by means of doors, elevators, stairways, enclosed passageways or continuous corridors. Sidewalks, driveways, heating and utility tunnels, pipes and conduits are not considered enclosed passageways.

Same Household

Those who dwell as a family under one roof, including relatives and not more than four other persons residing with the family and participating in the common use of such facilities as dining room, kitchen, living room, etc. Premises occupied by any group of four or less persons functioning in the same manner as a family are also considered as the same household.

Same Premises

All the space in the same building in which a customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others; and all space in different buildings on continuous property, provided such buildings are occupied solely by one customer. Foyers, hallways, and other space provided for the common use of all occupants of a building are considered the premises of the operator of the buildings.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Special Design Service (N)

See Design Service (N)

Standard Network Interface (SNI)

The SNI is a standard FCC registration jack or its equivalent which is provided, installed, owned and maintained by the Company at the customer's premises. The SNI is placed at the point on the customer's premises where all premises services are connected to the telecommunication's network via Company or customer owned facilities/wire.

Station

A signaling unit and other type equipment at the customer's premises which allows the customer to establish communication.

Supporting Structure

Consisting of, but not limited to, pipes, conduits, poles, trenches, backboards, plenum spaces, etc.; as required for the physical placement, protection and support of telephone facilities. These structures are furnished, installed and maintained at the expense of the premises owner for use by the Company in terminating regulated facilities.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission (FCC) defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Section 4 of the Competitive Private Line Transport Services Tariff for terms, conditions, rates and charges.

Type of Service

Flat Rate and Low Use Option Service, see definitions for Flat Rate and Low Use Option.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Wire Center

The building which houses the local switching equipment (central offices) from which exchange and private line services are furnished and where cable facilities are terminated which furnish telephone service within a designated wire center serving area.

- Primary Wire Center

  The wire center in a multi-wire center exchange in which most interexchange circuits terminate.

- Serving Wire Center

  The wire center from which service is provided to the customer.

Wire Center Serving Area

The area of the exchange area served by a single wire center.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

These regulations are added to those pertaining to specific service items in other sections. Any change in rates or regulations approved by appropriate governmental authority modifies all service terms and conditions.

2.2.1 APPLICATION FOR SERVICE

1. Applications for establishment of telephone service may be made to the Company orally or in writing. These applications become contracts upon approval or establishment of the service and shall be subject at all times to the lawful rates and regulations of the Company.

2. Requests from customers for additional service or equipment may be made orally or in writing and, upon approval or installation of the service, become a part of the original contract, except that each such additional item is subject to the appropriate Tariff rates, charges and initial contract period, if any.

3. Any change in rates, charges or regulations authorized by the legally constituted authorities will act as a modification of all contracts to that extent without further notice.

A. Refusal

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

B. Cancellations and Deferments

(D)

(D)

These cancellation and deferment provisions apply to **all Private Line and Design Services and also apply to** requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service. (C) (C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 APPLICATION FOR SERVICE

B. Cancellations and Deferments (Cont'd)

1. Service Date Change (N)

   Service dates for the installation of services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than sixty (60) calendar days.

   When for any reason, the customer wishes to change the service date, the customer should notify the Company before the original service date, to request a different service date.

   If the customer requested service date is more than sixty (60) calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service should commence. Failure to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a Premises Visit Charge as set forth in Section 13.2 of the Arizona Exchange and Network Services Catalog.

   A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

   If the service is changed to an earlier date, the customer will be notified by the Company that an Expedited Order Charge may apply.

2. Cancellation of Application for Service

   A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date, the following will occur:

   - The order will be canceled and cancellation charges will apply if the service has not been fully provisioned; or
   - The order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled, unless defined otherwise for a specific service. (N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 APPLICATION FOR SERVICE (Cont'd)

C. Use of Service

Customer telephone service, as distinguished from Public Access Line Service, will be furnished only:

1. In business establishments for communications by the customer, the customer's immediate family, or by employees and representatives upon the customer's business except as the use of the service may be extended to multiple users of a *CENTRON* 6 or 30 system, joint users or where regular flat rate PBX or Centrex Service is provided to hospitals where patient room telephones are required (or to customers who resell/share intraLATA Local Exchange Service).

2. In residences, for communications by the customer, members of the immediate family, employees, multiple users of a *CENTRON* 6 or 30 system, and not more than four roomers, boarders, roommates, or others residing in the close circle of the customer's household.

3. The Company reserves the right to refuse to install flat rate customer service or to permit such service to remain on premises of a public or semipublic character when the instrument will be or is so located as to be accessible for use by the public in general or by patrons of the customer.

4. A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Tariff or the Exchange and Network Services Catalog. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Tariff for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer is deemed to have violated this regulation, the Company shall provide notice of violation to the customer and the Director of the Utilities Division of the Commission. If the customer has not placed an order for necessary services from the Company's Access Services Tariff for immediate installation, the Company may disconnect such services purchased from the Tariff or the Exchange and Network Services Catalog only after receiving concurrence from the Utilities Division or an order from the Commission.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 APPLICATION FOR SERVICE (Cont'd)

D. Restriction of Service

Flat Rate and Low Use Option Services will not be furnished on the same premises except as follows:

1. Where the Flat Rate Service is physically arranged so it cannot be used to supplement the Low Use Option Service.

2. Where the Flat Rate and Low Use Option Services have entirely different local service areas.

3. A PAL Service can be a different type than the non-PAL Service on the same premises as long as the PAL Service is not used to supplement the non-PAL Service.

E. Transfer of Service Between Customers

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Transfer of Service Between Customers. (N) (N)

An applicant may supersede the service of a customer where an arrangement acceptable to the Company is made by the customer and the applicant to pay all outstanding charges against the service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

A. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

B. Such connections are also subject to the availability of required facilities.

C. When such connections are requested and facilities to provide the required connections at the CO normally designated to serve the premises are inadequate, facilities may be furnished from another CO to provide the requested interconnection. Under such circumstances additional monthly rates and installation charges will apply.

2.2.3 60 DAY PRODUCT GUARANTEE

A. The 60 Day Product Guarantee allows residence customers who are new subscribers to a covered product(s) and are not completely satisfied with that covered product(s) to receive a credit for all applicable paid charges.

B. If a new customer of a covered product(s) is not satisfied with the covered product(s) that was ordered, and so notifies the Company within 60 days of the installation of that covered product(s) and requests disconnection of that product, then that customer will receive a credit for all applicable paid charges.

C. The 60 day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

D. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:

- Optional Toll Calling Plans
- Directory Assistance
- IntraLATA Toll Service
- Any service, product, or an offering of the Company that is not offered and provided as a local, intrastate service offering provided under and in accordance with this Tariff.

E. The following service has a separate guarantee that applies:

- Express Service

F. The 60 day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering, or other feature that is not solely provided by the Company, such as but not limited to:

- Customer Access Line Charge (CALC)
- State Assessed Charges (i.e., 911 Surcharge)
- 900 Services
- Toll Service provided by others
- Access Charges, features, or services that are provided as part of or pursuant to an Access Service Catalog/Tariff.
- Equipment, facilities, telephone sets, instruments or the like provided by another.

G. The Company may refuse to return a customer's applicable paid charges where the customer has previously ordered the same or similar product(s) or service(s) and cancelled such same or similar product or service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.4 LIMITED COMMUNICATION

The Company reserves the right to limit use of communication services when emergency conditions cause a shortage of facilities.

2.2.5 RESALE OF SERVICE

Resale of Company exchange telecommunications service is provided as specified in 5.5.7, 5.10, 105.10 and 5.15. of this Tariff.

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

A. The customer has no property right in the telephone number nor any right to continuance of service through any particular CO, and the Company may change the telephone number or CO designation of a customer whenever it considers it desirable in the conduct of its business.

B. In any case where existing service is continued for a new customer, the telephone number may be retained by the new customer only if the former customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.

C. The following nonrecurring charge applies to change a telephone number of a CO line or trunk at the customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

	NONRECURRING CHARGE	
	MAXIMUM CHARGE	CURRENT CHARGE
• Per telephone number changed		
- Residence	$10.00	$10.00
- Business	27.50	27.50

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.8 OWNERSHIP OF DIRECTORIES

The Company will distribute to its customers, without charge, the directories which are, in its opinion, necessary for the efficient use of the service. Additional directories will be furnished for a reasonable charge.

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination

The Company may terminate service, with notice, for the following reasons:

1. Nonpayment

   Any sum due the Company beyond the payment date, except unpaid 976/676 charges.

2. Abandonment

   In the event of the abandonment of the service.

3. Obscenities

   Use of foul or profane language over the lines of the Company.

4. Abuse

   a. Use of service that interferes with another customer's service or that is used for any purpose other than communication.

   b. Directory Assistance to obtain a customer's listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call shall constitute an abuse of the service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination (Cont'd)

5. Fraud

The impersonation of another with fraudulent intent. Abuse or fraudulent use of service includes the use of service or facilities of the Company to transmit a message or to locate a person otherwise to give or obtain information, without payment of a message toll charge.

6. Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

7. Violation of Tariff

Any other violation of the regulations, terms and conditions of the Company, the Company may, without notice, either suspend service or terminate the service without suspension.

(M)

(M)

(M) Material moved to Page 17.1, Release 1.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination (Cont'd)

8. Full Toll Denial (M)

   a. When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers, but excluding 900-type services, all MTS service (e.g., 0+, 1+ including 900-type services, 0-, 10XXX), may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial. Where Company facilities do not permit Full Toll Denial, the Company may deny all service.

   b. Full Toll Denial includes the denial of third number billed, collect, and calling card calls. If the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges, and the MTS Restoration Charge specified in 2.2.9.B.3., following.

9. The Company shall terminate service in accordance with Commission rules and where required by specific order of the Commission. (M)

10. Customer Denied Access (N)

The Company may either temporarily suspend service or terminate the service to any person, firm or corporation who fails to respond or who otherwise denies the Company access to the premises when such access is deemed necessary by the Company to maintain, transfer or otherwise modify service. The Company shall notify the customer at least 30 days prior to service suspension or termination. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested. (N)

(M) Material moved from Page 17, Release 1.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Nonrecurring Charge for Restoral of Service

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other regulated charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for regulated services due up to the date of suspension.

	NONRECURRING CHARGE CURRENT CHARGE
• Each line restored	
- Residence	$25.00
- Business	55.00

3. Where Full Toll Denial (see 2.2.9.A.9., preceding) has been applied to a customer's account, and the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

	USOC	NONRECURRING CHARGE CURRENT CHARGE
• Per line[1]	NPAPL	$16.00

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Temporary Suspension of Service – Customer Initiated. (N) | (N)

A. Suspension of Service

Upon the request of the customer, exchange telephone service may be temporarily suspended as provided hereinafter.

1. Any class of business or residence service, flat, or low use option, may be suspended except as specifically precluded elsewhere.

2. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made.

3. Where service is suspended, persons calling the number of the suspended service are so informed where it is practicable to do so, and where the customer has so requested, are given the number of a station designated by the customer at which the customer may be reached or calls received. Arrangements for informing calling parties of the telephone number of a station at which the customer may be reached or calls received, are made with the understanding that the customer assumes all risks in connection therewith and that no liability attaches to the Company by reason of failure to complete a particular call.

4. A suspension rate will be applicable throughout the period of suspension, except as specified in B. and C. and as follows:

   a. Where the initial contract period is one month or longer, the suspension rate will not be applicable until after the service has been in effect at full rate for at least one month. Where the initial contract period is in excess of one month, the contract period will be extended by one-half of the period service is on suspension.

5. If service is disconnected while on suspension and before the minimum period one month in connection with suspension of all service, two months in connection with suspension of a portion of service) has elapsed, the customer will be charged for the minimum period at the suspension rate or charged for the actual number of days of service at the full rate whichever produces the lower charge.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED (Cont'd)

B. Suspension of all Service (SUS)

1. Suspension of the entire service of a customer is intended to meet the needs of those customers who desire to suspend their telephone service temporarily because generally then, and those whose use of the service is contemplated under the customer's application for service, are to be absent from the premises, but who wish to retain their directory listings and have the other benefits of suspension.

2. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

3. The suspension rate is applicable to all suspended facilities of the customer, whether the service consists of one, two or more access lines and extension lines, etc., except as specified below:

   a. In connection with access lines on separate premises, the suspension rate will be applicable to the service on each premises separately. Exchange Service Extension charges will be included in computing the suspension rate.

   b. In connection with customer service and PAL Service, the suspension rate will be applicable to the customer service and to each PAL Service separately.

   c. In connection with trunks from different exchanges or two or more access lines served from different exchanges, the suspension rate will be applicable to the service furnished from each exchange separately.

4. In connection with suspension of all service, the suspension rate will not be applicable unless service is retained on suspension for one month or more.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

B. Suspension of all Service (SUS) (Cont'd)

5. The suspension rate is applied as follows:

   a. For PAL customers, the rate is 50 percent of the regular monthly rate and the rates for other services and facilities. The charge for local messages is not affected.

   b. For all other customers, the rate is 50 percent of the regular exchange service and the rates for other services and facilities.

C. Suspension of a Portion of Service

1. Suspension of a portion of service is intended to meet the needs of those customers who desire to have a portion of their telephone service facilities suspended but who wish to retain the remainder of their service facilities on a nonsuspended basis. Under this type of suspension, the facilities suspended will be physically disconnected to the extent necessary to prevent use but left in place on the customer's premises.

2. In connection with suspension of a portion of service, the suspension rate will not be applicable unless the service or facility is retained on suspension for two months or more.

3. The suspension rate is equal to 50 percent of the regular charges for the exchange services or facilities suspended. Regular exchange service charges are applicable to the services and facilities which are continued in service.

4. The minimum main station requirement for Centrex installations is 100 at the principal location, therefore, only those stations in excess of 100 may be billed at the reduced suspension rate.

5. The nonrecurring charges specified in B.6., preceding, also apply for suspension and restoral of a portion of service.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.11 SPECIAL SERVICES

A. General

1. Where equipment, facilities, or service arrangements are requested which are not provided for in the Company's applicable Tariffs, monthly rates and one-time charges such as nonrecurring and construction charges will apply based on the circumstances in each case.

2. These special equipment and service items will be provided whenever, in the judgment of the Company, there is a valid reason for providing the service requested. In such cases, the Company reserves the right to require an initial contract period longer than one month at the same location.

3. The rates and charges specified contemplate that work will be performed during regular working hours and that work once begun will not be interrupted by the customer. If, at the request of the customer, work is performed outside of regular working hours, either for convenience or because the time allowed is insufficient to permit completion during regular hours or if the customer interrupts work which has begun, the customer may be required to pay any additional costs incurred.

(M)
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(M)

B. Promotional Offerings

The Company may, from time to time, engage in special promotional offerings designed to attract new customers or to increase existing customer awareness of a particular service. These offerings may include, but are not limited to, waiving or reducing the applicable charges for the promoted service. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area, to a subset of a specific market group, the duration, and the date and times of the offering.

(M) Material moved to Page 23.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.11 SPECIAL SERVICES (Cont'd)

C. Market Trials

1. A market trial shall be offered to test the packaging, pricing and/or other marketing features of a new and untariffed product or service.

2. Services may be offered on a trial basis for a specified time period to specific areas or classes of customers. Trial offerings will meet the following criteria:

   - The period of the trial does not exceed 90 days.

   - The trial offering is for an optional feature or functionality. This is defined as an operational characteristic that adds intelligent call processing capabilities or otherwise enhances a basic service such as an exchange access line.

3. The Company will provide customers with appropriate notification of a market trial via available options, i.e., telephone solicitation, mass media, bill insert, etc.

4. Each trial shall be briefly described in a written notice to the Commission no later than 14 days prior to the date upon which the trial is to commence.

   This notice will contain information pertinent to the trial such as class of customer, geographic area, description of service, dates and duration of trial, price(s) of features during the trial, and customer notification.

5. If a trial offering does not perform due to a technical malfunction, all charges will be refunded to the customer.

6. The Company makes no guarantee, warranty or representation to continue a trial service or arrangement beyond the end date or to convert it to a standard service offering.

2.2.13 EMPLOYEE CONCESSIONS (N)

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures. (C-M) (C-M)

(M) Material moved from Page 22.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.14 TERMINATION OF SERVICE

A. Initial Contract Periods

1. An initial contract period of one month will apply to all CO lines to which telephone numbers are assigned.

2. For directory additional listings and joint user services where the listing appears in the directory, both the initial and subsequent contract periods will be coextensive with the directory period.

3. Where service is disconnected and subsequently reestablished at the same location for the same or a different customer, a new initial contract period will apply, whether or not the equipment has been removed. However, where there is a transfer of service from one customer to another without lapse in the rendition of service and the same business is continued, (in the case of residence service where the service is taken over by a different member of the same household) a new initial contract period will not apply, except that the succeeding customer will be required to assume responsibility for any unexpired portion of the initial contract period.

4. Where the provision of service requires unusual costs or involves special assemblies of equipment, or where the provision of service requires construction of outside plant facilities for possible short-term use, the Company reserves the right to require an initial contract period of longer than one month in addition to any construction charge that may be applicable.

B. Charges for Termination of Service

1. Nonrecurring charges do not apply to disconnect and/or removal of service, equipment, service features or facilities unless otherwise specified.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.14 TERMINATION OF SERVICE

B. Charges for Termination of Service (Cont'd)

2. After the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and payment of all charges due to the date of termination of the service, except that, in the case of directory additional listings and joint user services, each directory period will be considered as a separate initial contract period, (i.e., listings will be automatically included in each directory unless sufficient advance notice to do otherwise is received from the listed party) and termination may be arranged for only under the conditions specified in 3.b., following.

3. Prior to the expiration of the initial contract period, service may be terminated upon reasonable advance notice to the Company and upon payment of the termination charges hereinafter provided, in addition to all charges for the period service has been rendered.

a. In case the initial contract period is one month or three months, the termination charge consists of the charges for the remainder of the initial contract period.

b. Directory Additional Listings and Joint User Services

(1) Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:

- The contract for the main service is terminated.
- The listed party or joint user becomes a subscriber to some class of exchange service.
- The listed party or joint user dies or moves to some new location at which the customer's service in connection with which they are listed is not available.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.14 TERMINATION OF SERVICE

B.3. (Cont'd)

c. In the case of Centrex Service, the termination charge is an amount equal to the minimum monthly rate for the unexpired portion of the initial contract period.

d. Where the provision of service requires construction of outside plant facilities for possible short term use, or involves unusual costs or special assemblies of equipment, the initial contract period and termination charge base will be determined by the Company in each individual case. The amount of the termination charge actually billed is such proportion of the termination charge base as the number of days in the unexpired portion of the initial contract period bears to the total number of days in the full initial contract period.

C. Application of Initial Contract Periods and Termination Charges in Connection with Changes in Class or Grade of Service

1. Where the initial contract period is one month for both the old and new services, a new contract period will not apply in connection with a change in class or grade of service.

2. Where the initial contract period is longer than one month for both the old and new service or equipment, the customer is required to pay the termination charge applicable to the old service or equipment and apply for a new contract for the new service or equipment.

3. Where the initial contract period is one month for the old service and longer than one month for the new service or equipment, a new initial contract period will apply. If the change occurs during the initial contract period for the old service, termination charges will not be applicable.

4. Where the initial contract period is longer than one month for the old service or equipment and one month for the new service, a new initial contract period will not apply. However, if the change occurs during the initial contract period for the old service, termination charges will apply.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.14 TERMINATION OF SERVICE (Cont'd)

D. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. The Policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective Tariff sections.

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.

- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.14 TERMINATION OF SERVICE

D. Termination Liability/Waiver Policy (Cont'd)

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. These charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.1 CUSTOMER RESPONSIBILITY

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities.

2.3.2 PAYMENT OF BILLS

A. All charges for exchange service, equipment, and facilities exclusive of charges for local messages and toll messages, are payable monthly in advance. Charges for local messages and toll messages are payable monthly except that the Company reserves the right to require payment of such charges at more frequent intervals.

The Company may require payment of charges prior to the due date which may appear on any statement or bill rendered to the customer by the Company.

B. Where the rates and charges to be charged for a particular service are determined by applying a percentage or similar factor to a quoted rate, and such computation results in a fraction, the charge for the service shall be computed to the nearest cent, a half cent being increased to the next higher cent.

C. In the event a customer is indebted to the Company for charges and services previously rendered, or for service under one or more numbers at the same location, and the customer does not pay the charges or satisfy such indebtedness, the Company may charge and bill such indebtedness for a residence account against the same customer's residence service or a business account against the customer's business service.

D. In the event that payment from a customer is less than the total amount of all charges owing to the Company, the Company will apportion the payment in the manner specifically designated by the customer. If the customer fails to specify how the payment should be apportioned, then the Company will allocate the payment to local exchange service charges first, then the Company will allocate the balance of the payment in proportion to the remaining charges on the bill, unless the payment equals the amount of the previous bill. If the payment equals the amount of the previous bill, then the payment will be applied to the previous bill in its entirety.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.2 PAYMENT OF BILLS (Cont'd)

E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

	NONRECURRING	
	MAXIMUM CHARGE	CURRENT CHARGE
• Returned Payment Charge, per occasion[1]	$12.50	**$12.50** (I)

F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.2 PAYMENT OF BILLS (Cont'd)

I. Payments received by the Company after the due and payable date on the customer's bill, but at least one day before the termination date on the suspension notice, may result in discontinuance of the customer's service unless the following billing information is remitted with payment:

- All of the items enumerated in H., and
- The date the customer has been advised service will be discontinued for nonpayment

J. The Company will not be responsible if a customer's telephone service is discontinued after payment has been remitted, unless the payment is made as set forth in H. or I., as applicable.

K. Late Payment Charge

1. A late payment charge will apply to all billed balances which are not paid by the billing date shown on the next bill.

   - Late Payment Charge, per occasion

NONRECURRING	
Maximum Charge	$10.00 or 5% of the billed balance, whichever is greater
Current Charge	**$8.00** or **5%** of the billed balance, whichever is greater

(I)

2. With respect to disputed bills resolved against the customer, the late payment penalty will apply where a disputed bill amount, or some portion thereof, is not paid within five working days or by the next month's bill date, whichever date is later.

3. Collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late payment charge.

4. The late payment charge does not apply to the following:

   - Billed amounts under dispute until the dispute is resolved against the customer.
   - Bills rendered more than 10 days after bill date.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
PAYMENT OF BILLS (Cont'd)

L. Convenience Fee Charge

a. In the event a residential customer makes a one-time payment using a credit card or an electronic funds transfer over the phone with a CenturyLink representative, a Convenience Fee Charge may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. **The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.** (C) (C)

	MAXIMUM CHARGE	CURRENT CHARGE
• Convenience Fee Charge, per occasion[1] (Live Representative)	$5.00	$4.40

(M)

(D)

(M) Material moved to Page 32.1.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
PAYMENT OF BILLS (Cont'd)

L. Convenience Fee Charge
L. (Cont'd)

b. In the event a business customer makes a one-time payment using a credit card or an electronic funds transfer over the phone with a CenturyLink representative, a Convenience Fee Charge may apply. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to business customers enrolled in automatic payment plans, customers who pay their bill by mail or who use their financial institution's bill payment service, customers with multiple accounts with the Company, customers with service under a contractual arrangement that stipulate that such payments would not be assessed a fee, and customers without a computer. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. **The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.** (M) (N) (M) (N)

	MAXIMUM CHARGE	CURRENT CHARGE	
• Convenience Fee Charge, per occasion[1] (Live Representative)	$5.00	$4.00	(M)

(M) Material moved from Page 32.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Advance Payments

1. In accordance with the Company's practice of requiring that all regularly recurring charges for services, equipment, and facilities be paid monthly in advance, an applicant for telephone service, equipment or facilities, may be required to pay in advance at the time application for such is made, or nonrecurring charges applicable, together with at least one month's charges for the services, equipment, and facilities applied for, and where necessary, in the opinion of the Company, the estimated amount of construction charges. An applicant who buys facilities or equipment may be required to pay the sales price in advance, at the time of application, if in the opinion of the Company such is necessary to satisfy reasonable credit standards.

2. The amount of the advance payment will be credited to the customer's account and applied to any indebtedness under the contract for services, equipment, and facilities furnished, for any applicable rates and charges, and for toll messages.

B. Deposits

1. When the Company deems it necessary, in protecting its earned revenues, an applicant for service or a present customer may be required to make and keep intact a deposit in such amount as may be required from time to time by the Company as a guarantee of the payment of charges for services rendered. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the regulations of the Company as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for services rendered.

2. The deposit will bear simple interest at 6 percent a year payable on the actual amount on deposit with the Company.

3. When the service is terminated, the amount of the deposit with interest computed from the date of its receipt by the Company to the date of discontinuance of service will be returned to the customer less such sums as may be due the Company for services rendered. However, if the Company deems the deposit no longer necessary, it may return the deposit prior to the discontinuance of service, in which case interest will be computed to the date of the notice to the customer that the deposit will be returned.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.3 ADVANCE PAYMENTS AND DEPOSITS

B. Deposits (Cont'd)

4. Qualifying **Lifeline** Assistance Program customers can initiate service without paying a deposit if they voluntarily elect toll restriction. Toll restriction is provided at no charge to **Lifeline** Assistance Program customers. (T) (T)

C. Deposit Alternatives

1. Residential service applicants may choose to subscribe to an individual exchange access line for local calling, in lieu of a deposit for a full service arrangement. The access line is equipped with Toll Restriction and Billed Number Screening.

   If applicable, this deposit option is contingent upon payment arrangements of any outstanding debt to the Company being met by the customer, as discussed and agreed upon between the Company and the customer. Upon agreement of a specific payment arrangement, a Service Agreement will be issued to the customer.

   a. Access to the toll network is not allowed. The customer agrees not to access the toll network by other available means.

   b. Collect and/or third number billed calls will be prohibited from being charged to this access line. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls, e.g., International calls and calls that do not go through the Billing Validation Authority data base, will be billed to the customer if completed.

   c. Provision of Toll Restriction and Billed Number Screening on the access line does not alleviate the customer's responsibility for payment of any completed toll calls.

   d. The customer may subscribe to full service when satisfactory credit has been established on the residential service account or a deposit is paid.

   e. Regulations, terms, conditions, rates and charges as described elsewhere in this Tariff apply as appropriate.

   f. Service is subject to the availability of existing central office facilities.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.3 ADVANCE PAYMENTS AND DEPOSITS

C. Deposit Alternatives (Cont'd)

2. Service applicants may choose to subscribe to the Direct Payment Alternative (DPA). This deposit option requires an automatic payment from a valid credit card for total monthly billed charges. The customer must remain on DPA until credit is established or a deposit is paid.

   Toll Restriction may also be used as an alternative for customers who no longer qualify to participate in DPA, as in the case of a declined credit card.

   a. The customer may revert to standard payment arrangements when satisfactory credit has been established on the service account or a deposit is paid.

   b. Regulations, terms, conditions, rates and charges as described elsewhere in this Tariff apply as appropriate.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.4 ADJUSTMENT OF CHARGES

A. Interruptions

1. For the purpose of applying this provision, the work interruption shall mean the inability to complete calls either incoming or outgoing or both. Interruption does not include and no credit allowance shall be given for service difficulties such as slow dial tone, busy circuits or other network and/or switching capacity shortages.

2. The credit allowance will not apply where service is interrupted by the negligence or willful act of the customer or the failure of facilities provided by the customer, or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of unlawful or improper use of the facilities or service, or any other reason covered by the Tariff.

3. No credit allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the customer is responsible for providing electric power.

4. When service is interrupted for a period of at least 24 hours after notice by the customer to the Company, a credit allowance equal to 1/30 of the Tariff monthly rate for all services and facilities furnished by the Company rendered useless shall apply for each 24 hours, or major fraction thereof, during which the interruption continues after notice to the Company. Credit allowances in any billing period shall not exceed the total charges for that period for the services and facilities which were rendered useless.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.5 PAYMENT PLANS

Rates for service and facilities continue monthly and are payable as specified in 2.3.2, except as modified by the following:

A. Installment Billing

1. Installment billing, except as otherwise provided in this Tariff, is provided, at no extra charge, to assist our customers in obtaining adequate and up-to-date telephone service.

2. Installment billing provides for billing one-time charges in monthly installments where a need for it is indicated. The monthly installments normally begin with the first bill rendered after completion of the arrangements between the Company and the customer.

2.3.7 INDIVIDUAL CASE BASIS

The Company may offer individualized arrangements on a case-by-case basis where necessary to meet prices, terms, or conditions of service offered to its business customers by competitors.

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES

In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the following terms, conditions and limitations.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY
2.4.1 SERVICE LIABILITIES (Cont'd)

A. Limitations

No liability shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions or delays of the Company, its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating or changing the service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the customers or users of the service or facilities) in the absence of gross negligence or willful misconduct.

B. Transmission

1. The Company does not transmit messages but offers the use of its facilities, when available, for communications between parties, each of whom is present at a telephone.

2. The customer indemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

C. Connections with Other Telephone Companies

When the lines of other companies are used in establishing connection to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies and their agents, servants or employees.

D. Defacement of Premises

The Company shall not be liable for any defacement of, or damage to, customer's premises resulting from the existence of the Company's instruments, apparatus, or wiring, on such premises, or caused by the installation or removal, when such defacement or damage is not the result of the negligence of the Company.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY
2.4.1 SERVICE LIABILITIES (Cont'd)

E. **Multi-Line Telephone Systems**

1. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States. (T)

2. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any appliable law, including the failure to purchase or implement features that enable compliance with laws. (N) (N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.2 MAINTENANCE AND REPAIR

A. All ordinary expense or maintenance and repair in connection with services provided by the Company is borne by the Company unless otherwise specified.

B. Nonrecurring charges do not apply to repair services.

2.4.4 DIRECTORY ERRORS OR OMISSIONS

A. The Company's liability arising from errors in or omissions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the charges for such of the customers service as is affected during the period covered by the directory in which the error or omission occurs.

B. The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

2.4.5 HAZARDOUS OR INACCESSIBLE LOCATIONS

A. In areas the Company considers hazardous or inaccessible to its employees, the customer may be required to furnish, install and maintain the facilities or equipment.

B. Such installations must meet Company specifications and the rules which apply to customer-provided equipment.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.1 MULTI-LINE TELEPHONE SYSTEMS

A. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to: (T)

- **allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and**

- **provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.**

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1**.E.1.** (T)
(M)

B. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements: (N)

- **On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;** (N)

(M) Material moved to Page 40.2, Release 1.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

(M)

2.5.1 MULTI-LINE TELEPHONE SYSTEMS (N)

B. (Cont'd)

- **No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;**

- **No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.**

- **Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.**

- **Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.**

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.E.2. (N)

(M) Material moved to Page 40.3, Release 1.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5.2 LOST OR DAMAGED EQUIPMENT (M)

A. All ordinary expense of maintenance and repair in connection with equipment, facilities, and services provided by the Company is borne by the Company unless otherwise specified elsewhere. In case of damage to or destruction of any of the Company's instruments or accessories due to the negligence or willful act of the customer and not due to ordinary wear and tear, the customer will be held responsible for the cost of restoring the equipment to its original condition, or of replacing the equipment destroyed.

B. The customer is required to reimburse the Company for loss, through theft, of equipment or apparatus furnished by the Company.

2.5.3 BUILDING SPACE AND ELECTRIC POWER SUPPLY

When Company equipment installed on the customer's premises requires power for its operation, the customer is required to provide such power. (M)

(M) Material moved from Page 40, Release 4.

2.5 RESPONSIBILITIES OF THE CUSTOMER (CONT'D)

2.5.4 USE OF TELEPHONE ALARM REPORTING DEVICES

Devices that automatically dial a predetermined telephone number and transmit a prerecorded message may be used only after authorization has been obtained from the party to whom the called telephone number is assigned or that party's agent. In those cases where the number dialed is assigned to a public emergency agency, written authorization is required.

2.6 SPECIAL TAXES, FEES, CHARGES (CONT'D)

A. Insofar as practicable, any sales, use, privilege, excise, franchise or occupation tax, costs of furnishing service without charge or similar taxes or impositions now or hereafter levied by the Federal, State, or Local government or any political subdivision or taxing authority thereof may be billed by the Company to its exchange customers on a pro rata basis in the areas wherein such taxes, impositions or other charges shall be levied against the Company.

B. Facility Relocation Cost Recovery Fee

This surcharge is for the recovery of the costs for the relocation of the network facilities or infrastructure mandated by the City, County, State or Federal authorities, or any other governmental entity of any kind. This incremental charge is billed monthly per retail access line and will be identified on the bill as a Facility Relocation Cost Recovery Fee.

	CURRENT CHARGE[1]
• Facility Relocation Cost Recovery Fee, Per Line	$**1.00** (I)

[1] The current surcharge amount will be recalculated annually and any necessary adjustments in the resulting rate will be filed in accordance with R14-2-1109. The total amount to be collected will consist of the amount of unreimbursed facility relocation costs mandated by any and all Arizona government entities during the full calendar year immediately following the vintage year of costs associated with the currently effective surcharge rate. The rate will be calculated by dividing these costs by twelve to derive an average monthly recovery amount, and then dividing the monthly recovery amount by the number of chargeable in service voice access lines. The number of chargeable access lines will consist of the number of lines in service at the end of the immediately preceding calendar year, adjusted for the expected line loss rate. The resulting current surcharge amount plus the current monthly rate for the associated monthly access line rate shall not exceed the maximum allowable rate for the service as specified in the respective tariff section for each service. The Company shall provide the Commission Staff with any information requested in support of its calculation of the Facility Relocation Surcharge rate.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

The following Policy, effective January 31, 1996, applies to the termination of new cable/wire facilities in buildings under new construction or when there is a complete reinforcement of existing entrance facilities. The policy applies to facilities required to provide services at speeds of 1.544 Mbit/s and below. Due to technical requirements, services provided at speeds above 1.544 Mbit/s will be terminated per technical specifications.

A. Description

Based on options specified in D., following, the Company will place and maintain regulated cable/wire facilities to a point of demarcation that is mutually acceptable to both the Company and the premises owner. The demarcation point location will be within 12" of the protector, or when there is no protector, within 12" (or as close as practicable) of the point at which the cable/wire enters the customer's premises.

Company regulated network facilities includes the portion of an exchange access line circuit that commences at the Minimum Point of Entry (MPOE) and extends up to, and includes the demarcation point, at which point a Standard Network Interface (SNI) is placed. These facilities may include, but are not limited to, wiring enclosures, riser and house cable/wire facilities, protector units and the SNI Unit(s).

B. Terms and Conditions

1. All cable/wire, up to and including the SNI at the demarcation point, are regulated facilities, managed and maintained by the Company.

2. Access to the Company's facilities on the Company's side of the demarcation point is prohibited.

3. The premises owner is responsible for the provision and maintenance of adequate space and supporting structure for all regulated cable/wire facilities placed into, or within private property. The Company may, at its discretion, modify requirements and charges pertaining to supporting structures which include, but are not limited to, pipes, conduits, poles, trenches, and backboards for the placement of telephone facilities in housing developments, commercial properties and business developments where service from an alternative facilities based service provider is available. The maintenance and upkeep will remain the responsibility of the private property owner after installation.

Issued: 3-18-13 Effective: 3-19-13

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

B. Terms and Conditions (Cont'd)

4. When the repair of regulated facilities is required on private property, it is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This would include, but is not limited to, removing any required concrete or asphalt, the repair or replacement of supporting structure or to provide any required digging to access the damaged area.

5. All cable/wire beyond the demarcation point is deregulated. The premises owner/customer has responsibility to provide, and/or maintain and manage the cable/wire beyond the demarcation point.

6. The Company will install and provide maintenance for cable/wiring beyond the demarcation point at the request of the premises owner/customer at deregulated Time and Material Charges.

7. It is the customer's responsibility to know where their facilities begin. The Company will not perform premises audits to determine demarcation point locations, without appropriate charges.

8. If Company provided entrance facilities exceed 300 feet, which will be deemed excessive, Special Construction charges will apply.

9. The termination of regulated network facilities is subject to the terms, conditions and rates set forth in Section 4, Construction Charges.

10. The premises owner shall be responsible for Company costs associated with the disruption of service to the customer if caused by other provider's access to Company equipment that serves as a common Demarcation point for multiple customers. The premises owner is responsible for providing a secured location for the demarcation point, and also to limit access to authorized personnel only.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

C. New Cable Facilities

1. Single Tenant Building(s)

   If a building is occupied by a single tenant, then the premises owner must choose to have the Company locate the demarcation point as outlined in either Options 1 or 4 in D., following.

2. Multi-Tenant Building(s)

   The premises owner must choose one of the options outlined in D., following, for the premises demarcation location(s).

3. Campus Options

   The premises owner may choose how the campus property and the buildings on the property will be provisioned with Company regulated facilities. The choices of demarcation point location(s) are as follows:

   - One location for the campus property (Option 4), or;
   - Designating demarcation points; in one or more building(s), following the single-tenant or multi-tenant guidelines for each building. (Options 1, 2 or 3 as outlined in D., following.)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

D. Premises Owner Choices

There are four termination options which a premises owner may choose from. The options vary depending on the occupancy of the building(s).

In a campus environment, the premises owner may choose an option for each building.

- Option 1

  All Company facilities will terminate at one location upon entering the building. This location will be mutually agreed upon by the Company and the premises owner or designee. Normally this location will be at the lowest common serving point. (This option is available for both single and multi-tenant premises.)

- Option 2

  The Company will terminate facilities at common locations throughout the building (terminal rooms, utility closets, etc.). These locations will be mutually agreed upon by the Company and the premises owner or designee. The demarcation points will be accessible to end-users at these locations. (Option 2 is not an option for single tenant buildings).

- Option 3

  The Company will terminate facilities at one mutually agreed upon location within each individual space/unit, within 12" (or a similarly reasonable distance) of cable/wire entry. (Option 3 is not an option for single tenant buildings.)

- Option 4

  The Company will terminate facilities at one location on the property mutually agreed upon by the Company and the premises owner or designee. (This option is available for both single and multi-tenant premises.)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

E. End User Choices

Where a premises owner has chosen an option other than Option 3, or the premises is served by another provider (e.g. Shared Tenant Provider) the end user may obtain service directly from the Company provided they obtain permission from the premises owner or designee. The premises owner/designee must agree to provide necessary supporting structures. Such service will be provided from the same demarcation point elected by the premises owner. With the premises owner's permission, service will be provided using existing cable pairs. If necessary, new cable/wire will be placed from the demarcation point/SNI to the end user's space at deregulated Time and Material Charges.

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

2.15 OBSOLETE SERVICES

Services and equipment referred to as obsolete are no longer suitable to meet the current needs of the general public. They will not be furnished as a new entire item of service to any customer or applicant.

A. Monthly Services

Certain items of service may be furnished where they are required to fully utilize the installed common equipment capacities of existing systems. At the discretion of the Company, such items presently being furnished to existing customers may be continued in service on the same premises for the same customer for a limited period of time subject to the ability of the Company to maintain the items without unreasonable expense and to obtain repair parts from existing or recovered stock.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

A. *TOTAL ADVANTAGE* Express Service (QTA Express)

1. General Description

As applied in this Tariff, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

B. *TOTAL ADVANTAGE* (QTA)

1. General Description

As applied in this Tariff, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

3. SERVICE CHARGES

SUBJECT	PAGE
Dual Service	2
Expedited Order Charge	5
Express Service	3
Miscellaneous Nonrecurring Charges	1
Nonrecurring Charges	1

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.1 NONRECURRING CHARGES

A. Terms and Conditions

Unless otherwise specified, nonrecurring charges apply whether or not the facilities are in place. Facilities are considered as being in place when no change is made to the customer's request in the type or location of the facilities.

B. Charges

1. Nonrecurring charges do not apply to:

a. Move or change a customer's telephone service or equipment if required or initiated by the Company.

b. Install, move, or change telephone equipment located on a customer's premises but used exclusively by the Company for maintenance or training activities.

c. The "from" portion of work involved in a transfer of service and equipment from one premises to another.

2. Nonrecurring charges apply to:

a. Change of billing name responsibility subsequent to the initial installation of service. This charge will also apply to establish toll only accounts.

	NONRECURRING CHARGE
• Each Service order required[1]	
- Residence	$7.50
- Business	8.50

3. The nonrecurring charges, where applicable, are specified with a given service as stated in each Tariff.

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

3. Service Charges

3.1 Miscellaneous Nonrecurring Charges (Cont'd)

3.1.7 Dual Service

A. Description

Dual Service provides exchange access line service with the same telephone number simultaneously to two different addresses served from the same wire center. Dual Service is designed to provide the customer continuous service at both locations during the time of a move.

B. Terms and Conditions

1. Dual Service is not available to those services that are specially designed or engineered.

2. Dual Service is furnished only in central offices where adequate and suitable facilities are available.

3. Dual Service is available for a maximum of 30 days.

4. Dual Service is available on orders for a transfer of service within the same wire center where no telephone number change is involved.

5. Dual Service is not available on multiparty service.

C. Rates and Charges

1. This service is in addition to the basic rates and charges for the service with which it is associated.

2. The monthly rate for Dual Service will be the prorated amount of the monthly rates for services provided on both lines during the period of Dual Service.

	USOC	Nonrecurring Charge
• Residence, per line[1]	CBU	$11.50

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.8 EXPRESS SERVICE

A. Description

Express Service provides access line dial tone prior to the standard installation service date. Express Service offerings will consist of same day installation and next day installation. Express Service will be offered to residence customers.

B. Terms and Conditions

1. Express Service will be offered to residence customers where Company facilities permit.

2. As provided in Decision No. 57406, dated June 6, 1991, circumstances may require a temporary discontinuance of the Express Service offering.

3. When Express Service is offered, it will be offered as a guaranteed service. THE GUARANTEE WILL BE LIMITED, AND THE SOLE LIABILITY OF THE COMPANY SHALL BE TO APPLY A CREDIT TO THE CUSTOMER'S ACCOUNT EQUAL TO THE AMOUNT OF THE GUARANTEE CREDIT, EXCEPT THAT THE COMPANY SHALL HAVE NO LIABILITY WHERE THE FAILURE IS DUE TO REASONS BEYOND THE COMPANY'S CONTROL.

4. UNDER NO CIRCUMSTANCES WHATSOEVER SHALL THE COMPANY BE LIABLE FOR ANY DAMAGES, WHETHER SUCH DAMAGES BE DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL, AND REGARDLESS OF THE THEORY OF LIABILITY, GREATER THAN THE GUARANTEE CREDIT. FURTHER, THE CUSTOMER INDEMNIFIES AND SAVES THE COMPANY HARMLESS AGAINST ANY AND ALL CLAIMS FOR DAMAGES CAUSED OR CLAIMED TO HAVE BEEN CAUSED DIRECTLY OR INDIRECTLY WHEN AN ESTABLISHED EXPRESS SERVICE INSTALLATION DATE IS NOT MET BY THE COMPANY.

5. Express Service will not be advertised through the mass media nor will the Company advertise the service by way of bill inserts to its customers.

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.8 EXPRESS SERVICE (Cont'd)

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE[1]
• Same day installation, per order	STASD	$22.00
• Next day installation, per order	STAND	17.00

2. The following credit will apply, in lieu of all other sums, claims, credits, and damages, when an established Express Service installation date is not met as specified in C.1., above, during the guaranteed periods.

	USOC	GUARANTEE CREDIT
• Same day installation guarantee, per order	AC9SD	$44.00
• Next day installation guarantee, per order	AC9ND	34.00

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.10 EXPEDITED ORDER CHARGE - DSS

Digital Switched Service (DSS), Individual Case ISDN Service and Uniform Access Solution (UAS) Service customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Competitive Private Line Transport Services Tariff. The customer will be notified of the Expedite Charge prior to the order being issued.

EXPEDITED ORDER CHARGE - UAS

Individual Case ISDN Service and Uniform Access Solution (UAS) Service customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Competitive Private Line Transport Services Price Cap Tariff. The customer will be notified of the Expedite Charge prior to the order being issued.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 GENERAL

A. Reasonable rates and charges involve consideration of costs and the degree of risk associated with furnishing telephone service. Certain situations involve substantial extra cost or risk, e.g., the facilities required will be temporary; facilities are ordered in advance of actual customer demand for service; unusual costs are involved in furnishing the service or facilities; exchange service is ordered for areas where the telephone facilities are not available.

B. The provision of telephone service may require the payment of a construction, zone connection, facility or temporary development charge by the customer ordering telephone service or requesting facilities. This charge is in addition to the regular rates, nonrecurring and installation charges applicable for the exchange service provided. The Company may, at its discretion, modify requirements and charges pertaining to supporting structures which include, but are not limited to, pipes, conduits, poles, trenches, and backboards for the placement of telephone facilities in housing developments, commercial properties and business developments where service from an alternative facilities based service provider is available.

C. Applicants requesting service at locations that have been served previously will not be assessed construction charges. Construction charges will be associated with the premises for which they were established rather than the customer. Credit for construction charges will not be transferred from one premises to another.

D. The Company shall not be required to provide facilities, at the request of a developer, within new areas of land development which meet any of the conditions listed in 4.4, following, unless an agreement is reached and a contract is signed.

E. Advance payments or deposits for exchange service, if required under the regulations contained in Section 2 of this Tariff, shall be paid at the time agreement is made between the applicant and the Company to provide such exchange service.

F. With approval of the Company, arrangements may be made for the payment of construction, and/or zone connection charges in monthly installments spread over a reasonable period, generally not to exceed one year. All unpaid installments become due upon termination of service.

G. With approval of the Company, a customer may furnish material, transportation, labor, board or lodging as all or part payment of the charge in lieu of cash.

H. The ownership of any pole line, circuit or other facilities provided wholly or in part at the expense of an applicant under this Tariff shall at all times be vested exclusively in the Company or another company with which the Company has a joint agreement.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 GENERAL (Cont'd)

I. Except as otherwise provided herein, the terms and conditions in this Tariff contemplate that the type of construction required to provide the quantity and grade of telephone service involved will be determined by the Company. The customer will be required to pay the added costs involved when a different type of construction than that proposed by the Company is desired.

J. Where applicants are so located that it is necessary or desirable to use private and/or government right-of-way to furnish service, such applicants may be required to provide or pay the cost of providing such right-of-way in addition to any applicable charges.

K. All necessary construction will be undertaken at the discretion of the Company consistent with budgetary responsibilities and consideration for the impact on the general body of customers, but in no case more than six months after the request for service necessitating the construction. The Company bears all responsibility for informing customers on a timely basis of all conditions necessary to establish service.

L. Service station customers who request local exchange service will be classed as new applicants for the application of construction. New service station customers will be assessed the appropriate construction charges applicable at the point of connection.

M. When construction is required to serve a new applicant, the Company will take whatever steps necessary to determine all prospects who may desire to be served from the new construction or an extension. Only those prospects having signed a line extension contract will be included in the project. All applicants are grouped in a single project when there is no more than one mile of construction between successive applicants and the terrain makes it economically reasonable for the applicants. Separate projects are established whenever the construction between any two consecutive applicants exceeds one mile. Two or more projects are combined whenever this results in lower charges (or no increase in charges) for the applicants in the preceding project.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 CONSTRUCTION ON PUBLIC HIGHWAYS OR OTHER EASEMENTS

4.2.2 CONSTRUCTION CHARGES (T)

A. Customers located inside of the Company's serving territory.

Construction Charges may apply as specified herein, to serve a customer located within the exchange services territory boundaries the Company has on file with the Commission at the time service is first requested. (T)

(D)
(D)

1. Construction charges will be determined as follows: (T)

a. **Customers who are not currently served by the Company and who are also not covered by a developer PAHD agreement, or customers with existing service who require facilities in excess of those currently available, are responsible for the total costs, or the pro rata share of costs if more than one customer is requesting service, associated with extending the Company's facilities to provide the requested service.** (C)
(C)

b. The customer must agree to pay all (or a pro rata share if more than one customer simultaneously requests to be served by the facility to be constructed) of the Company's costs for facilities planning, engineering, acquisition, and construction (including but not limited to easements and right of way acquisition and overhead costs) from the Central Office to the customer's location, without any offsets or credits. The Company will determine the architecture, type, route and amount of facilities constructed. (N)
(N)

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 CONSTRUCTION ON PUBLIC HIGHWAYS OR OTHER EASEMENTS
4.2.2 CONSTRUCTION CHARGES (Cont'd) (T)

B. Customers located outside of the Company's serving territory.

The Company may at its sole discretion enter into agreements to provide service to a customer who is located outside of the exchange services territory boundaries the Company has on file with the Commission, and who is not located in a housing development that is subject to PAHD arrangements pursuant to 4.4, subject to the following conditions.

1. The customer must agree to pay all (or a pro rata share if more than one customer simultaneously requests to be served by the facility to be constructed) of the Company's costs for facilities planning, engineering, acquisition, and construction (including but not limited to easements and right of way acquisition and overhead costs) from the Central Office to the customer's location, without any offsets or credits. The Company will determine the architecture, type, route and amount of facilities constructed.

2. The customer must make payment of all charges in advance of construction.

3. The agreement will become null and void if the Commission fails to approve a petition by the Company to annex the customer's location into the Company's service territory, upon the terms of the agreement. The area being annexed may be either whole or partial sections, and may be defined by other means such as streets, geographical features, metes and bounds or other description deemed appropriate by the Company.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

A. Description

A Provisioning Agreement for Housing Developments (PAHD) is a contractual arrangement between the Company and the Developer/Builder for the provision of facilities to and within new areas of residential development.

B. Terms and Conditions

1. A PAHD is required for the following:

   a. Developments for the purpose of constructing single-family detached dwellings or two-family dwellings; multifamily dwellings; or a mix of single-family detached, two-family dwellings and multifamily dwellings.

   b. Developments for mobile home lots and RV parks. The Company will provide facilities to a post provided by the owner of the mobile home, mobile home park or RV park. The post shall meet the specifications of the Company.

2. For the purpose of 4.4, a dwelling is any building or portion thereof which is designed or used exclusively for residential purposes. A single-family detached dwelling is designed for and occupied by not more than one (1) family. A two-family dwelling contains two (2) attached dwelling units, designed for and occupied by not more than two (2) families (also called a duplex). A multifamily dwelling is a dwelling containing three (3) or more dwelling units, designed for and occupied by an equal number of families.

3. The following do not fall under the provisions of 4.4.

   a. Developments containing less than four (4) single or two-family residential lots These will be treated according to the terms set forth in the Company's line extension policy in effect at the time.

   b. Marinas.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B.3. (Cont'd)

4. The PAHD will include, but is not limited to: a description of the development; a requirement that the Developer/Builder provide the Company with an addressed recorded plat; trench and backfill requirements; conduit requirements; reasonable and necessary or otherwise mutually agreed upon requirements for easements, rights-of-way and other similar rights to access the property; surface grading requirements; target dates and inspection schedules; and charges to be paid by the Developer/Builder.

5. The terms and conditions of each PAHD may vary as appropriate and may include provisions that are different from or additional to those in 4.4.

6. Developer/Builders' Responsibilities and Charges

a. When a Developer/Builder requests that the Company construct facilities pursuant to a PAHD, the Developer/Builder will be required to disclose whether or not the Developer/Builder has an arrangement or agreement with another provider to provide communications, facilities and services. If the Developer/Builder has entered into an arrangement or agreement with another provider, the Company will not be obligated to place facilities to and within the development or enter into a PAHD with the Developer/Builder. The Company may agree to place facilities within the development under mutually agreeable terms and conditions.

b. If 4.4.B.6.a., preceding, does not apply, the following charges and responsibilities shall apply:

(1) The Developer/Builder will provide, without expense to the Company, trench and backfill based on the specification provided by the Company for the facilities within the development. The Developer/Builder will also provide, as specified by the Company, conduit with adequate pull string for the service drop from the serving pedestal or property line to the dwelling. In areas where the Company has trench and backfill agreements with other utilities, the Developer/Builder is responsible for the Company's trench and backfill costs.

(2) The Developer/Builder shall provide at no cost to the Company a legally sufficient easement to accommodate the placing and maintenance of the facilities (e.g. distribution cables plus terminal pedestals or like devices and access point cabinets) throughout the development. The surface of the easements shall be brought to final grade prior to the installation of buried or underground facilities.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B.3. (Cont'd)

(3) Where the Company deems it necessary or desirable to use private and/or government right-of-way to place facilities to and within the development, such Developer/Builder shall be required to provide or pay the cost of providing such right-of way in addition to any other applicable charges. The route established shall be determined by the Company.

(4) If in the opinion of the Company, construction to and within the development does not constitute a prudent investment, the Developer/Builder will assume that portion of the construction costs that exceed a prudent financial contribution by the Company. For the purpose of this section (4), construction costs are defined in 4.4.B.7., following.

(5) The Developer/Builder may request an engineering quote to be performed to establish an estimated construction charge by the Company. For the purpose of 4.4, the Company will provide an engineering quote of the construction charges and an executable PAHD to the Developer/Builder for a fee of $300.00. All quotes are valid for thirty (30) days from the date they are presented to the Developer/Builder. This fee is non-refundable.

(6) All costs payable by the Developer/Builder shall be paid prior to the start of any construction.

7. For the purpose of 4.4.B.6.b.(4), construction costs shall include all material, supplies, engineering, labor, supervision, transportation and rights-of-way for placing and removal of feeder facilities and all facilities necessary to provide service from the central office to and within the development, including but not limited to channel equipment, feeder, distribution and drop facilities, and any applicable overhead, as determined by the Company.

8. For the purpose of 4.4, facilities means feeder facilities and distribution facilities, including but not be limited to communications cable, wire, standard network interfaces, pedestals and terminals necessary to enable end-users to arrange to have communications services to their living unit activated in the future from a standard network interface, as well as any necessary structures including but not limited to communications conduit, sleevings, and pull strings. Title to all facilities placed by or for the benefit of the Company to provide services to the development shall belong solely to the Company.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B.3. (Cont'd)

9. Facilities covered in the PAHD cannot be used for subsequent developments until they are covered by a new PAHD.

10. The Company shall not be required to provide facilities at the request of a Developer/Builder within new developments which meet any of the conditions listed in 4.4., absent the execution of PAHD.

11. To the extent that the terms and conditions in 4.4 or the PAHD conflict with any terms and conditions of any other section in this Price List, the terms and conditions set forth in 4.4, and /or the PAHD agreement shall control.

C. Developer Non-Participation

If a Developer/Builder does not enter into a PAHD, the Company, at its option, may accept requests for service from individual customers in the subdivision/development area as provided for in the Company's line extension policy in effect at that time.

D. Terms and Conditions – Applicable Outside Qwest's Serving Territory

1. The Company may at its sole discretion enter PAHDs for housing developments located outside of its then current service territory boundary subject to the following:

a. A PAHD will become null and void if the Commission fails to approve a petition by Qwest to annex the subject development into its service territory, upon the terms of the PAHD.

b. The area being annexed may be either whole or partial sections and may be defined by other means such as streets, geographical features, metes and bounds or other descriptions deemed appropriate by the Company.

4.5 SPECIAL SERVICE ARRANGEMENTS

4.5.1 SPECIAL ASSEMBLIES, FACILITIES AND FINISHES OF EQUIPMENT

Rates and charges in connection with special assemblies, special facilities and special finishes of equipment will be based on the costs involved in each individual case.

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 OTHER CONSTRUCTION OR CONDITIONS

A. Special Types of Construction

1. Where a special type of construction is desired by a customer, such as where underground construction is requested in locations where aerial construction would be regularly used, or where conditions imposed by the customer involved excessive costs, or where underground construction is legally required by ordinance, covenant, tract restriction or otherwise, the customer or customers served by such facilities or the tract developer shall be required to pay the difference between the cost of the underground or other special type of construction and the average cost of construction normally used by the Company.

2. Where existing aerial facilities are requested to be relocated underground in an area where the Company would not, except for such request, relocate its facilities underground, the Company may charge the cost of such relocation of the persons requesting the relocation of such facilities.

B. Temporary Construction

Where temporary construction is necessary to provide service, the applicant will be required to pay a construction charge equal to the estimated net cost of installing and removing the temporary construction.

C. Construction under Unusual Conditions

1. Construction required to provide service on a seasonal basis, or to provide foreign exchange service may be subject to construction charges provided for herein.

2. Additional construction charges in these instances are billed in even multiples of $1.00; any fraction of $1.00 is disregarded.

3. Special construction charges will be applicable where, at the request of the customer, the Company constructs a greater quantity of facilities than that which the Company would otherwise construct or normally utilize.

D. Regrades in Rural Areas

Generally, construction charges will not apply for the addition of circuits or facilities required to provide better grades of service in rural areas where pole line facilities are in place. In unusual cases, where the cost of providing such facilities is excessive in relation to the anticipated revenue, construction charges may be applied, based on the circumstances in each case.

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104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

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Facility Charges for New Areas of Land Development	1
Temporary Development Charge	3
Unusual Installations	1

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104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 UNUSUAL INSTALLATIONS

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

A. Facility Charges for New Areas of Land Development

1. A facility charge (refundable) applies to the developer when, at the developer's request, the Company undertakes the provision of feeder and distribution facilities for exchange service before telephone demand is known.

2. The facility charge will equal the cost of the facilities requested and is payable in full by the developer prior to the start of any required construction by the Company.

3. The Company will not incur expenses prior to receiving payment (or payments) from the developer equal to the amount of the estimated costs.

4. The Company and the developer will enter into a written land development agreement for provision of the requested facilities. The agreement will include the following:

   a. A description of the development.

   b. The estimated net telephone primary access line gain within the development during the contract period.

   c. A description of the telephone facilities to be provided for the estimated telephone demand during the contract period.

   d. The amount of the facility charge.

   e. A provision for an annual refund to be made each year on the anniversary date of the agreement.

   f. A term of no longer than five years.

104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 UNUSUAL INSTALLATIONS

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

A. Facility Charges for New Areas of Land Development (Cont'd)

5. The annual adjustment refund is determined as follows:

   a. The facility charge is prorated to each of the net access lines estimated in the agreement between the developer and the Company.

   b. The annual net increase of access lines is determined on each anniversary date of the agreement. The developer's initial telephone service counts in the first year's annual increase.

   c. The annual refund will not exceed the prorated amount of the new annual increase in access lines. Later refunds are given only for those access lines in service beyond the number in service at the end of the last period in which a refund was given.

   d. Refunds are not made for more primary access lines than the total number estimated in the agreement. A refund is not given for more than one access line per dwelling.

   e. Any balance which remains at the end of the contract period because access lines have not been developed, reverts to the Company.

6. If new community dial office facilities must be provided specifically to serve the development, additional charges will apply to the developer based on the nonrecoverable, non-reusable costs involved. These facilities and associated charges will be included in the agreement.

7. The Company will use its best efforts to assure the availability of CO facilities consistent with its obligations to provide exchange service.

104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 UNUSUAL INSTALLATIONS
104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS (Cont'd)

B. Temporary Development Charge

1. A temporary development charge shall apply when, in the opinion of the Company, substantial evidence exists indicating that exchange telephone facilities will not be required beyond a ten year (or less) time period within the specific development.

2. Normally the temporary development charge shall be collected in advance from the developer and shall be in the amount of the present worth of the undepreciated portion of the nonrecoverable, nonreusable investment required to provide exchange services to the development assuming a depreciation period equal to the estimated economic life of the facilities provided.

3. The Company and the developer will enter into a written agreement covering a time period not to exceed ten years. Contract considerations include the following:

   Whenever possible the above agreement shall be incorporated with the land development agreement governing facility charges in new areas of land development and all terms of that contract as described in A.4., preceding, shall apply except that the facility charge refund per access line shall be reduced by an amount equal to the temporary development charge divided by the estimated number of access lines within the development.

104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 UNUSUAL INSTALLATIONS

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

B. Temporary Development Charge (Cont'd)

4. The development shall be reclassified permanent under the following conditions:

   a. On the fifth anniversary date of the contract the Company determines that conditions are such that temporary status no longer applies to the specific development.

   b. On the sixth and subsequent anniversary dates prior to the tenth anniversary date of the contract the developer petitions the Company in writing for a review of the development's temporary status and the Company determines that temporary status no longer applies to the specific development.

   c. On the tenth anniversary of the contract, if access lines remain in service within the development, the development shall be classified permanent.

5. Refunds of all or a portion of the temporary development charge shall be made to the developer upon reclassification of the development to permanent based on primary access lines in service as follows:

   a. Determine the ratio of access lines in service to the estimated net primary access lines as specified in the agreement.

   b. The refund shall be an amount equal to the total temporary development charge times the ratio in 5.a., preceding.

   c. If a facility charge has been collected under a land development contract, the access line ratio in 5.a., preceding, shall not exceed the access line ratio calculated using access lines in service as of the fifth anniversary of the contract.

   d. There shall be only one refund made of the temporary development charge, or portion thereof, during the term of the contract.

104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 UNUSUAL INSTALLATIONS

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

B. Temporary Development Charge (Cont'd)

6. In those instances when it is necessary to collect the temporary development charge from individual customers residing within the development, the temporary development charge shall be converted to a monthly increment per primary access line which shall be added to each customer's monthly billing.

   a. Collection of the monthly increment shall terminate, if in the opinion of the Company, conditions indicate that the development has attained permanent status or on the tenth anniversary date of initial access line service installation within the development, whichever occurs first.

   b. Individual customers residing within a temporary development may form an association for the purposes of negotiating a temporary development contract with the Company. Such association will be accorded the same rights, privileges and obligations as a developer under the terms of the written agreement.

   c. No refunds of the temporary development charge will be made to individual customers.

7. The temporary development charge applies in addition to any monthly, construction, nonrecurring or installation charges applicable under existing tariffs.

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

The Company develops exchange service areas to establish service within a defined geographical area.

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREA/WIRE CENTER INCLUDED IN THE LOCAL CALLING AREA
Ashfork	Ash Fork, Cameron, Flagstaff, Munds Park and Williams
Bisbee	Bisbee, Douglas, Sierra Vista, Tombstone and (Elfrida)[1]
Cameron	Cameron, Ash Fork, Flagstaff, Munds Park and Williams
Camp Verde	Camp Verde, Cottonwood and Sedona
Casa Grande	Casa Grande, Coolidge, Eloy, Florence and Maricopa
Chino Valley	Chino Valley, Humboldt, and Prescott; (Millsite)[1]
Coolidge	Coolidge, Casa Grande, Eloy, Florence and Maricopa
Coronado	Coronado, Green Valley, Marana, Robles, Tubac, Tucson and Vail
Cottonwood	Cottonwood, Camp Verde and Sedona
Douglas	Douglas, Bisbee, Sierra Vista, Tombstone and (Elfrida)[1]
Eloy	Eloy, Casa Grande, Coolidge, Florence and Maricopa
Flagstaff	Flagstaff, Ash Fork, Cameron, Munds Park and Williams

[1] () denotes other company exchanges.

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREA/WIRE CENTER INCLUDED IN THE LOCAL CALLING AREA
Florence	Florence, Casa Grande, Coolidge, Eloy and Maricopa
Globe	Globe, Miami and (San Carlos)[1]
Green Valley	Green Valley, Coronado, Marana, Robles, Tubac, Tucson and Vail
Humboldt	Humboldt, Chino Valley, Prescott; (Millsite)[1]
Joseph City	Joseph City and Winslow
Marana	Marana, Coronado, Green Valley, Robles, Tubac, Tucson and Vail
Maricopa	Maricopa, Casa Grande, Coolidge, Eloy, and Florence
Miami	Miami, Globe and (San Carlos)[1]
Munds Park	Munds Park, Ash Fork, Cameron, Flagstaff and Williams
Nogales	Nogales and Patagonia
Page	Page and Glen Canyon City
Patagonia	Patagonia and Nogales
Phoenix Metropolitan	Beardsley, Bethany, Black Canyon, Buckeye, Cactus, Cave Creek, Chandler, Circle City, Coldwater, Deer Valley, Foothills, Fort McDowell, Gilbert, Glendale, Greenway, Higley, Laveen, Litchfield Park, Maryvale, McClintock, Mesa, Midrivers, New River, Pecos, Peoria, Phoenix, Pinnacle Peak, Queen Creek, Rio Verde, Scottsdale, Shea, Sunnyslope, Sunrise, Superstition, Tempe, Thunderbird, Tolleson, Whitetanks; (Lake Pleasant, Granite Mountain , Saddleback and South Lake Pleasant)[1]

[1] () denotes other company exchanges.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont'd)

EXCHANGE AREA	EXCHANGE AREA/WIRE CENTER INCLUDED IN THE LOCAL CALLING AREA
Pima	Pima and Safford
Prescott	Prescott, Chino Valley, Humboldt; (Millsite)[1]
Robles	Robles, Coronado, Green Valley, Marana, Tubac, Tucson and Vail
Safford	Safford and Pima
Sedona	Sedona, Camp Verde and Cottonwood
Sierra Vista	Sierra Vista, Bisbee, Douglas, Tombstone and (Elfrida)[1]
Tombstone	Tombstone, Bisbee, Douglas, Sierra Vista and (Elfrida)[1]
Tubac	Tubac, Coronado, Green Valley, Marana, Robles, Tucson and Vail
Tucson	Tucson, Coronado, Green Valley, Marana, Robles, Tubac and Vail
Vail	Vail, Coronado, Green Valley, Marana, Robles Tubac and Tucson
Wellton	Wellton and Yuma
Wickenburg	Wickenburg, Yarnell and (Aguila)[1]
Williams	Williams, Ash Fork, Cameron, Flagstaff and Munds Park
Winslow	Winslow and Joseph City
Yarnell	Yarnell, Wickenburg and (Aguila)[1]
Yuma	Yuma and Wellton

[1] () denotes other company exchanges.

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

A. All exchanges offer Flat Rate Service. A Low Use Option Service is available to residence customers where facilities permit.

B. The following table lists all the exchange areas and the available services in each area.

EXCHANGE AREA	BUSINESS (B) / RESIDENCE (R) INDIVIDUAL LINE[1]
• Ash Fork	B/R
• Benson	B/R
• Bisbee	B/R
• Cameron	B/R
• Camp Verde	B/R
• Casa Grande	B/R
• Chino Valley	B/R
• Coolidge	B/R
• Coronado	B/R
• Cottonwood	B/R

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

C. The following table lists all the exchange areas and the available services in each area. (Cont'd)

EXCHANGE AREA	BUSINESS (B) / RESIDENCE (R) INDIVIDUAL LINE[1]
• Douglas	B/R
• Eloy	B/R
• Flagstaff	B/R
• Florence	B/R
• Gila Bend	B/R
• Globe	B/R
• Grand Canyon	B/R
• Green Valley	B/R
• Hayden	B/R
• Humboldt	B/R
• Joseph City	B/R
• Marana	B/R
• Maricopa	B/R
• Miami	B/R
• Munds Park	B/R
• Nogales	B/R
• Page	B/R
• Patagonia	B/R
• Payson	B/R
• Phoenix Metro Exchange, including all wire centers listed in 5.1.1	
• Pima	B/R
• Prescott	B/R

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

C. The following table lists all the exchange areas and the available services in each area. (Cont'd)

EXCHANGE AREA	BUSINESS (B) / RESIDENCE (R) INDIVIDUAL LINE[1]
• Robles	B/R
• Safford	B/R
• San Manuel	B/R
• Sedona	B/R
• Sierra Vista	B/R
• Superior	B/R
• Tombstone	B/R
• Tubac	B/R
• Tucson	B/R
• Vail	B/R
• Wellton	B/R
• Whitlow	B/R
• Wickenburg	B/R
• Willcox	B/R
• Williams	B/R
• Winslow	B/R
• Yarnell	B/R
• Yuma	B/R

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.6 LOCAL SERVICE INCREMENTS

A. Exchange Zone Increment

1. The increment shown below is applicable to **residential** exchange service furnished within exchange zones and is in addition to the local exchange service rates specified in 5.2, following. Zone Increments do not apply in the Phoenix area **or to business services**. (C) (C)

2. Monthly Increment Per Access Line

EXCHANGE ZONE NUMBER	MAXIMUM EXCHANGE ZONE INCREMENT[1]	USOC RATE VARIATION
1	$0.62	U1
2	1.87	U2

EXCHANGE ZONE NUMBER	CURRENT EXCHANGE ZONE INCREMENT[1]	USOC RATE VARIATION
1	$0.50	U1
2	1.50	U2

5.1.7 MAPS

Maps, indicating each exchange area within the Company's operating territory, are in separate binders.

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General

1. The provision of local exchange service at the rates, charges, terms and conditions shown is subject to the provision of other sections of this Tariff.

2. The rates and charges as quoted herein for local exchange service entitle the customer to local calls, without toll charges, to all local exchange access lines connected to a CO of the exchange, or to all exchange access lines served by COs of the extended local service area where comprised of more than one exchange.

3. Application of Business and Residence Rates

a. Service is classified as business service and business rates apply when any of the following conditions exist:

(1) When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.

- Service for social clubs (e.g., Elks, VFW, Eagles, etc.) will be considered business service.

(2) When the directory listing is to be a business listing, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.

b. Rates, charges, terms and conditions specific to resellers are as specified in 5.10.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A.3. (Cont'd)

c. Service is classified as residence service and residence rates apply when the following two conditions exist:

(1) When the service is furnished at a location used primarily for domestic purposes; a residence location typically contains cooking and sleeping facilities.

- Residence service will be allowed for individual rooms at group homes. e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses, if the listing is in an individual's name.

- Residence service will be allowed in church living quarters and the clergyperson's private study if the listing is in an individual's name.

(2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.

d. A residence service may not be part of a hunting sequence that contains business lines.

e. Customers changing from business to residence service will be assigned a different telephone number. Referral of calls to the new residence telephone number assigned will not be provided.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory, in which their telephone number does not appear as a business listing, is issued by Qwest Direct.

f. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. General (Cont'd)

4. Nonrecurring Charges

The nonrecurring charge is a one-time charge associated with a given service or item of equipment which applies on a per-service and/or per-item basis each time the service or item of equipment is provided.

a. Nonrecurring charges do not apply:

- To change of grade, class or type of service as a result of held regrades;
- To change a customer's mailing address;
- To move a drop for maintenance reasons

b. Nonrecurring Change Charge

The following nonrecurring change charges apply for changes at the customer's request, unless otherwise specified:

	NONRECURRING CHARGE[2]	
	BUSINESS	RESIDENCE
• When changing the type of service:		
- Flat to Low Use Option	–	$10.00
- Low Use Option to Flat	–	10.00
- Flat to Measured[1]	$27.50	–
- Measured to Flat[1]	27.50	–
• To changes in class of service, not involving PBX Service, from:		
- Business to residence	–	10.00
- Residence to business	27.50	–

5. All local operator-handled calls will be assessed the same charges as are applicable to intraLATA operator-handled long distance messages found in 6.2.1 of the Competitive Exchange and Network Services Tariff. These charges are in addition to the access rates and local message unit and measured usage charges. Discounts do not apply to the surcharge for operator-handled local calls.

[1] Measured lines and measured trunks available only to Resale/Sharing and PAL customers. **Measured Rate Service is grandfathered for residence Individual Lines. Availability is limited to lines currently in service at existing locations for existing residence customers.** (C) | (C)

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED USAGE CHARGES (Grandfathered) (C)

A. Timing of Local Messages

1. Chargeable time begins when connection is established between the calling station and the called station.

2. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

3. Chargeable time does not include time lost because of faults or defects in the connection.

B. Charges

1. Measured Usage Charges**[1] (Grandfathered)** (C)

a. Measured usage charges accumulate on a monthly basis commencing on the billing date.

b. Measured usage charges do not apply to messages completed to certain telephone numbers located on Company premises within the local calling area that the general public calls to transact Company business.

c. Measured usage charges are based upon rates in g., following, and are applicable to local messages completed on a dial station-to-station basis.

d. In cases where a message begins in one time period and ends in another, the initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.

[1] Measured Rate Service is grandfathered for residence Individual Lines. Availability is limited to lines currently in service at existing locations for existing residence customers. (N) | (N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED USAGE CHARGES[1] (Grandfathered) (C)

B.1. (Cont'd)

e. The discount usage rate applies to the holidays listed below:

• New Year's Day	January 1
• Independence Day	July 4
• Labor Day	–
• Thanksgiving Day	–
• Christmas Day	December 25

f. The full period usage rate applies between 8 a.m. and 5 p.m.[**2**] weekdays. The discount usage rate applies between 5 p.m. and 8 a.m.[**2**] weekdays, and all day Saturday, Sunday and holidays. (T) (T)

g. Rates

	PER MINUTE
• Full Period Usage	$0.03
• Discount Usage	0.02

[1] Measured Rate Service is grandfathered for residence Individual Lines. Availability is limited to lines currently in service at existing locations for existing residence customers. (N) (N)

[**2**] To, but not including. (T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED USAGE CHARGES[1] (Grandfathered) (C)

B. Charges (Cont'd)

2. Billing Detail

The monthly rates for measured type of services do not contemplate the provision of monthly billing detail. When billing detail is requested, it must be arranged for in advance. The following charge per call will be assessed. In addition, the following nonrecurring charge will also apply.

	USOC	CHARGE
• Detail billing, per call	N/A	$0.01

	USOC	NONRECURRING CHARGE	
• Each service order required[**2**]			(T)
- Business	OMD	$13.50	

[1] Measured Rate Service is grandfathered for residence Individual Lines. Availability is limited to lines currently in service at existing locations for existing residence customers. (N) | (N)

[**2**] Pursuant to Decision No. 73354, for a period of three years following the 8-21-12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12. (T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 LOW USE OPTION SERVICE (Grandfathered) (C)

A. Description

1. Residential service for which message unit charges are based on the number of local calls placed. The Low Use Option includes an individual exchange access line with touch-tone capabilities. The following optional features are allowed at the rates found elsewhere in this Tariff:

   - Caller ID Line Blocking,
   - Wire Maintenance
   - Toll Restriction

   Features other than the above will not be allowed.

2. Calls to directory assistance, 911 and telephone repair service are not subject to message unit charges.

B. Rates and Charges

1. Low Use Option Service

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Residence			
- Each additional individual line	RMN	$55.00	$27.50
	AFN	55.00	27.50

	USOC	MAXIMUM MONTHLY RATE[2]	CURRENT MONTHLY RATE	(T)
• Residence				
- Each additional individual line	RMN	$13.62	$12.62	
	AFN	13.62	12.62	

2. The following message unit charge applies for calls placed within exchanges in the same local calling area.

	CHARGE FOR EACH MESSAGE	
	MAXIMUM	CURRENT
• Residence	$0.25	$0.25

[1] Effective November 8, 2021, Low Use Option Service is grandfathered. Availability is limited to lines currently in service at existing locations for existing residence customers. (N) | (N)

[2] The amount of the Facility Relocation Cost Recovery Fee in Section 2.6.B. plus the current monthly rate for the associated monthly access line rate shall not exceed the maximum allowable rate for the service. (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A., apply to service outside the exchange base rate area. Zone charges do not apply to business services.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:

   - To install each access line;
   - For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Individual line, each	1FR	$55.00	$27.50
• Additional individual line each	AFH	55.00	27.50

3. Business Flat Rate Service

• Individual line, each	1FB	85.00	42.50
• Additional individual line each	AFK	85.00	42.50

	USOC	MAXIMUM MONTHLY CHARGE[1]	CURRENT MONTHLY RATE	(T)
2. Residence Flat Rate Service				
• Individual line, each	1FR	$19.47	$18.47	
• Additional individual line, each	AFH	30.00	16.47	
3. Business Flat Rate Service				
• Individual line, each	1FB	38.00	35.00	
• Additional individual line, each	AFK	91.20	35.00	

4. Nonrecurring Change Charge
   See 5.2.A.4.b. for applicable nonrecurring change charges.

[1] The amount of the Facility Relocation Cost Recovery Fee in Section 2.6.B. plus the current monthly rate for the associated monthly access line rate shall not exceed the maximum allowable rate for the service. (N) | (N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS

A. Service Stations

1. Description

a. Generally the Company will provide facilities for local exchange service within the exchange area. Where facilities are not in place or where unusual costs are involved, facilities may be provided in accordance with Section 4.

b. Service Station Service is offered as a means of providing telephone service in isolated and sparsely developed areas where it is not practicable for the Company to make facilities available or where to do so would impose excessive costs on the general body of customers.

c. Service stations are connected with a CO or temporarily with a toll station of the Company.

d. Service station associations will be required to appoint a secretary or representative to transact all business with the Company. An association will be required to execute through its delegated representative, an agreement with the Company covering the privileges and obligations of either party to the other.

e. After written notice, service may be discontinued on any line or lines at the option of the Company when the service station association or the owner of the service station line neglects or refuses to make such additions, replacements, changes, and repairs as may be necessary to place the line or lines and equipment in condition satisfactory to the Company for furnishing adequate service of the type established by the Company for the exchange zone area in which the service stations are located.

f. The Company may limit the number of telephones connected to a line in order that the general quality of telephone service may be maintained. The association's representative will report immediately to the Company any installations or removals of telephones on a service station line.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

A.1. (Cont'd)

g. A line will not be terminated at more than one CO or toll station. Lines will not be interconnected except as provided through the Company's CO or toll station unless permission for such interconnection is granted in writing.

h. Residence station may be connected with the same service station line.

i. Except as specifically provided herein, the furnishing of service will be subject to standard rules and regulations. Where the provisions of any equipment requires unusual installation, special charges based on cost may apply.

2. Service Stations Connected with a Central Office

a. The local service area for customers will be the same as for other customers connected with the CO at which the service station line terminates. All customers on any one service station line must have the same local service area.

b. The service station rates shown herein provide for the necessary switching at the CO and allow each customer one listing in the alphabetical section of the directory.

c. Charges for exchange service, toll service, etc., will be billed against the individual service station customer or, in the case of Service Station associations, billing may be against the association. Bills against the association will be rendered in the name of the individual customers and sent to the authorized representative of the association for payment. The representative of the association will be held responsible for the payment of such accounts.

d. Service Station Service is not furnished inside base or locality rate areas. Ordinarily, all telephones must be located within the exchange zone area. Where connection is made with telephones located outside the exchange zone area, additional rates and/or charges may be assessed, depending on the circumstances in each case.

e. The Company will provide and maintain the necessary circuit between the CO and a mutually agreed upon junction point, usually at or near a base or locality rate area boundary. Service station customers will be required to construct and maintain the necessary circuit or circuits and pole lines beyond such junction point. Where the agreed junction point is outside of the base or locality rate area boundary, construction charges per Section 4 will apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS
A.2. (Cont'd)

f. Special Service Arrangements

(1) Service station circuits may, under separate agreement, be attached to poles of the Company.

(2) Service station lines may be connected with one- or four-party lines of the Company. The regular main station line rates plus the appropriate exchange zone or locality rate area increments will be applicable for each main station line connected.

(3) Where facilities are available, service station lines may connect with facilities of the Company at exchange zone boundaries. In such cases the individual line monthly incremental charge applicable within the exchange zone area will apply to each service station line in addition to regular rates and charges. The incremental charge will be apportioned equally among all stations on the line.

(4) Where facilities are available, service station lines may be connected with facilities of the Company at a location beyond the normal junction point. In such cases Private Line mileage charges will apply.

g. Rates and Charges

(1) The rate for a Service Station line does not include a telephone or equivalent.

(2) The nonrecurring charge associated with the provision of flat rate service access line applies to install each access line.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
Each Service Station Line Connected[1]				(T)
• Residence - One-party	1SS	[1]	[1]	

[1] Regular rates and charges applicable at point of connection for the grade of service the facility is equipped to provide. See 5.2.4 for rates and charges.

(D)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS

A. Public Response Calling Service (PRCS)

1. Description

   Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

   a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.

   b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.

      - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
      - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
      - The number of busy signals to a specific telephone number exceeds 1,000 per week.

   c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.

   d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.

   e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area may incur the appropriate toll charges.

   f. Central Office prefixes for PRCS will be specified by the Company.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

A.[1]2. (Cont'd)

g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs, apply as appropriate.

h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1, following, may also be purchased.

3. Rates and Charges

a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service then special construction charges based on cost may apply in addition to the charges below.

b. Where applicable, incremental charges specified elsewhere, apply.

c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Service Establishment Charge	NRC83	$200.00	$100.00
• PRCS, incoming only	1MN	[1]	[1]
• Traffic Load Protector	GE6	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Service Establishment Charge	NRC83	–	–
• PRCS, incoming only	1MN	[1]	[1]
• Traffic Load Protector	GE6	$450.00	$150.00

[1] Rates and charges for a 1FB specified in 5.2.4 or other business services specified elsewhere apply.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. *STAND-BY* Line Service **[1](Grandfathered)** (C)

1. Description

   STAND-BY Line Service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

   a. *STAND-BY* Line Service is available to business customers.

   b. *STAND-BY* Line Service cannot be used as the primary business line. Customers must have flat business individual line or trunk service at the location for which they are ordering *STAND-BY* Line Service.

   c. *STAND-BY* Line Service provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The incoming and outgoing call capability is always active.

   d. Terms, conditions, rates and charges as described elsewhere in the Company's tariffs, apply as appropriate.

   e. A directory listing will not be provided with *STAND-BY* Line Service.

   f. The nonrecurring charge will not apply to customers who change from *STAND-BY* Line Service to an individual business line.

   g. *STAND-BY* Line Service may be temporarily suspended only when the main service with which it is associated is suspended. *STAND-BY* Line Service will remain at the full rate while the customer's local exchange service is on full suspension.

[1] Effective November 8, 2021, *STAND-BY* Line Service is grandfathered and avability is limited to lines currently in service at existing locations for existing customers. (N) | (N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS

B. *STAND-BY* Line Service **[1](Grandfathered)** (Cont'd) (C)

3. *STAND-BY* Line Service will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per line	A2Y,1TM	$85.00	$42.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line	A2Y,1TM	$51.00	$21.00

4. Usage Charge

	PER MINUTE OF USE[2] MAXIMUM	PER MINUTE OF USE[2] CURRENT
• Incoming and outgoing	$0.15	$0.06

(T)

5. Nonrecurring Change Charge

The following nonrecurring charge for changes applies:

- To each line when changing from flat rate to *STAND-BY* Line at customer's request unless otherwise specified.

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per activity, per CO access line changes	$55.00	$27.50

[1] Effective November 8, 2021, *STAND-BY* Line Service is grandfathered and avability is limited to lines currently in service at existing locations for existing customers. (N) | (N)

[2] Applies to connections of one minute or any fraction thereof. (T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 LIFELINE ASSISTANCE PROGRAMS

Pursuant to FCC order 15-71, adopted June 18, 2015, the Company no longer provides Lifeline discounted service to resellers as of August 15, 2016.

(D)
(D)

A. Federal Lifeline Program

1. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies to a single telephone line or broadband service**, or a bundle of broadband and single telephone line service** at the applicant's principal place of residence. (T) (T)

2. Eligibility Requirements

To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household[1] in one of the following programs:

- Federal Public Housing Assistance (FPHA) or Section 8
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension Benefit and Survivors Pension

[1] A household is defined, for purposes of administering this program, as any individual or group of individuals who live together at the same address and share income and expenses.

(D)
(D)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program (Cont'd)

3. Terms and Conditions

a. An applicant may request Lifeline assistance directly through the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National **Verifier.** Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: https://www.lifelinesupport.org/ls/nv/default.aspx (T)

b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).

c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, **a qualifying** broadband service or a **qualifying** bundled voice and data service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider. (T) (T)

d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.

e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.

f. Nonrecurring charges will not apply when establishing this program on existing service.

g. Partial payments made by Lifeline customers will be applied first towards local service charges.

(M)
(M)

(D)

(M) Material previously appearing on this page now appears on Page 22.3

Issued: 10-18-2019 Effective: 12-01-2019

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program

3. Terms and Conditions (Cont'd)

h. The discount shall be applied first to the end user common line charge, and then to the monthly service rate for Lifeline eligible services. (N)

i. At no time shall the total Lifeline discount exceed the sum of the end user common line charge and the monthly service rate, excluding applicable taxes, fees, and other surcharges.

j. All Lifeline recipients will be required to recertify their eligibility every year. (N)

k. Toll Restriction is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service. (T) (M) (M)

Any Lifeline customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid. The customer will not be charged for the toll restriction placed on the account. The Restoration Charge applies to Lifeline customers whose message toll service has been restricted for nonpayment.

If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on a permanent toll restriction. A Lifeline subscriber's request for reconnection or re-establishment of local service will not be denied if the service was previously suspended or disconnected for non-payment of toll charges.

l. Customers residing on federally recognized Tribal Lands who receive the Federal Lifeline Program credit also qualify for an additional monthly credit. See Tribal Lands Lifeline Program in Section 5.2.6.**D**. following. (T) (T)

(M1)

(M1)

(D)

(M) Material previously appeared on Page 22.2, Release 2.

(M1) Material previously appearing on this page now appears on Page 22.4, Release 1.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program

4. Monthly Credit (M)

	CREDIT USOC	CREDIT AMOUNT	
Federal Lifeline Program Credit, per month	[1, 2]		(M)
• **Qualifying voice-only service**			(N)
- **Prior to December 1, 2019**		$9.25	(T) (M)
- **Effective December 1, 2019**		**7.25**	(N)
- **Effective December 1, 2020**		**5.25**	
• **Qualifying Broadband or bundled service**		**9.25**	(N)

[1] Credit is applied as follows: **ASGFX* + ASGF2****
*** USOC ASGFX applies an amount equal to the Subscriber Line Charge found in Section 4.7.1 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.**
**** USOC ASGF2 applies the remaining amount required to equal the federal credit.**
(T) (M) (T)

[2] When the state ALITAP (Senior Lifeline) credit also applies, the Federal Lifeline Program Credit USOCs are ASGFX + ASGF3. (M)

(M) Material previously appeared on Page 22.3, Release 5.

Issued: 11-14-16 Effective: 12-14-16*

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 LIFELINE ASSISTANCE PROGRAMS (T)

B. Arizona Low-Income Telephone Assistance Program **(**ALITAP) (T)

1. Definition

   The Arizona Low-Income Telephone Assistance Program**, also referred to as** (T)
   Senior Lifeline Program, provides for a credit against the recurring monthly rate
   for the provision of local residential **voice** service for certain low-income (T)
   customers.

2. Application

   a. The Low-Income Telephone Assistance Program credit is only available to low-income customers who meet eligibility requirements established by A.R.S. 42-5016, 46-701, 702, 703, 704. Applicants must be a head of household, be 65 years of age or older and have a household income at or below 100% of the Federal Poverty Guidelines.

   b. The monthly credit will be based on the sum of a 17% discount on the following local exchange service offerings:

      - Flat rate individual service.
      - Low Use Option service.
      - Monthly increments.
      - Local area calling usage [1]
      - Maintenance of inside wiring.
      - Service station service.

[1] Local area calling usage receives a discount limited to an amount that in addition to the exchange access service does not exceed the comparable flat rate total.

* Changes reflected herein were implemented on December 2, 2016 in compliance with FCC 16-38.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (T)

B. Arizona Low-Income Telephone Assistance Program (ALITAP) (Cont'd) (T)

3. Terms and Conditions

a. The Arizona Low-Income Telephone Assistance Program credit will begin with the date the Company receives a valid application from the customer or when new service is established for a qualifying customer. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's **approved** application. (T)

b. The regular nonrecurring charges, terms and conditions applicable to these service offerings specified in 5.2.6 will apply. The nonrecurring charges to change to or from this program due to eligibility status will be waived.

c. Customers of this service will receive a **17% reduction** on the nonrecurring charge once during a calendar year, decreasing the charge to $22.82. The credit is applicable only to the customer's principal residence line.[1] (T)

(M)

(M)

[1] The 17% reduction of the nonrecurring charge equals $4.67 (LNKAX).

* Changes reflected herein were implemented on December 2, 2016 in compliance with FCC 16-38.

(M) Material previously appearing on this page now appears on Page 24.2.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

B. Arizona Low-Income Telephone Assistance Program (ALITAP) (Cont'd)

4. Monthly Credit

	CREDIT USOC	CREDIT AMOUNT[1]	
• Flat individual line (1FR)	ASGSX	**17% of 1FR rate found in Section 5.2.4.A.**	(T)
• Low Use Option (RMN)	ASGSX	**17% of RMN rate found in Section 5.2.2.B.**	
• Service Station Line [2] - 1-party flat line (1SS)	ASGSX	**17% of RMN rate found in Section 5.2.5.A.2.g.[2]**	
• Maintenance of Inside Wire (WMR/OWM)	ASGSW	**17% of WMR/OWM rate found in Section 13.3.C. of AZ Exchange and Network Services Catalog**	
• Exchange Zone Number 1	ASGSP	**17% of rate found in Section 5.1.6**	
• Exchange Zone Number 2	ASGSQ	**17% of rate found in Section 5.1.6**	(T)

[1] The monthly credits specified above reflect the applicable credits per A.R.S. 46.703 for service for the Arizona Low-Income Telephone Assistance Program **(ALITAP). Customers** who qualify for these monthly credits under ALITAP will also receive the Federal Lifeline Program monthly credit specified in 5.2.6.A.4. **Refer to Arizona Exchange and Network Services Catalog for specific USOC credit amounts.** (T) (T) (N) (N) (N)

[2] Obsolete Service Station Line is found in 105.2.5. (D)

Issued: 01-09-17 Effective: 03-01-17

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

C. Telephone Assistance Program for the Medically Needy

1. Definition

The Telephone Assistance Program for the Medically Needy provides a credit to cover the monthly charges for basic local residential phone service and other charges as more fully set forth below for certain low-income medically needy customers.

This program will be discontinued on April 1, 2017 and will no longer be available to new customers who enroll on or after that date. Customers who were enrolled in this program prior to April 1, 2017 will receive the monthly credit as long as they recertify annually and do not leave the program for any reason. (T)

Customers who initially submit an incomplete or invalid recertification application in any annual recertification after April l, 2017 and who submit a valid completed application within 30 days following notification by CenturyLink QC that the initial application was incomplete, will be allowed to re-enroll in the program effective upon the date of receipt of the completed application. No further extensions or exceptions will be granted after this 30 day period.

(D)

Issued: 03-15-17 Effective: 05-12-17

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

C. Telephone Assistance Program for the Medically Needy (Cont'd)

2. Application

a. The Telephone Assistance Program for the Medically Needy is available to low-income households that meet specific financial eligibility criteria and demonstrate a special medical need requiring a telephone in the home. Customers are financially eligible if their annual income is at or below 150% of current federal poverty guidelines. Certification of medical need should be obtained by use of a simple, standardized form to be completed by a physician and attached to the application. The expected duration of the medical condition must be stated on the form.

b. The program provides a credit to cover the monthly charge for basic local residential phone service including any applicable monthly exchange zone increments. The program also covers the Universal Service Fund surcharge. (D)
(D)

In addition, normal deposit requirements will be waived for program participants.

c. The funding for this program was established by the Arizona Corporation Commission in Decision No. 57462, dated July 15, 1991. Qwest was ordered to set aside $1,000,000 annually for this program. In Decision No. 68604, dated March 23, 2006, the Arizona Corporation Commission increased the funding for this program to $2,000,000. Effective January 1, 2016, the Company will no longer be required to set aside the $2,000,000 annual funding amount required by Decision No. 68604 or to carry over any previously mandated funding amounts. The Company will provide the credits to customers and all funding required for the continued administration of the program as an in-year current operating expense, with no duty to set aside or maintain an accrual or dedicated fund. (D)

(D)
(D)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

C. Telephone Assistance Program for the Medically Needy (Cont'd)

3. Terms and Conditions

a. For applications received prior to April 1, 2017, the credit will commence on the date that CenturyLink QC receives a valid application from the customer or when new service is established for a qualifying customer. The credit will be prorated on the basis of a 30-day month from the effective date of the customer's application.

b. The regular nonrecurring charges, terms and conditions applicable to these service offerings specified in 5.2.6 will apply. The nonrecurring charges to change to or from this program due to eligibility status will be waived.

c. The specific terms and conditions governing this program are contained in a Report to the Arizona Corporation Commission dated September 1, 1991.

4. Monthly Credit

SERVICE	USOC	CREDIT AMOUNT
Flat individual line (1FR)	ASGSM	[1]
Exchange Zone Number 1	ASGSS	[2]
Exchange Zone Number 2	ASGST	[2]

(T)
(T)

[1] **The** flat individual line credit is equal to the sum of the residence flat rate individual line **found in Section 5.2.4.A.** plus the interstate subscriber line charge **found in CenturyLink Operating Companies Tariff F.C.C. No. 11.** (T) (T)

[2] The monthly state credit amount reflects the 100% credit for the appropriate zone **increment found in Section 5.1.6**. (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd) (T)

(M)

D. Tribal **Lands** Lifeline **Program**

1. Description

The Tribal **Lands** Lifeline **Program** provides **a monthly credit in addition to the** (T)
Federal Lifeline **Program credit** for qualifying low-income individuals living on Tribal Lands **defined in paragraph (e) of Title 47 Code of Federal Regulations, Section 54.400.**

2. **Eligibility Requirements**

a. To receive Tribal Lands Lifeline credit, applicants must meet the eligibility criteria specified in 5.2.6.A.2 preceding or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following qualifying programs: (T)

- Bureau of Indian Affairs (BIA) general assistance program
- Tribally administered Temporary Assistance for Needy Families (TANF)
- Head Start programs (under income qualifying eligibility provision only)
- Food Distribution Program on Indian Reservations

Applicants who qualify for the Tribal Lands Lifeline credit through participation in one of the above listed programs are automatically eligible for the Federal Lifeline Program Credit. (N)

3. Terms and Conditions (N)

a. Applicants residing on Tribal Lands must sign under penalty of perjury that they reside on a reservation, as defined in Title 47 Code of Federal Regulations, Section 54.400(e) (C)
and receive benefits from at least one of the qualifying programs or have an annual household income at or below **135%** of the federal poverty guidelines. Tribal Lands applicants must also agree to notify the Company if they cease to participate in the qualifying program or programs. (T)

(M)

* Changes reflected herein were implemented on December 2, 2016 in compliance with FCC 16-38.

(M) Material now appearing on this page previously appeared on Page 33, Release 2. Material previously appearing on this page now appears on Page 22.1.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

D. Tribal Lands Lifeline Program

3. Terms and Conditions (Cont'd)

b. Tribal Lands Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges, zone charges, or other non-discretionary charges associated with basic residential service or qualified broadband service. The benefit may not bring the basic local residential access line rate below zero during any month.

c. Customers are limited to one Tribal Lands Lifeline credit per household from the Company, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a Tribal Lands Lifeline credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.

4. Monthly Credit [1]

	CREDIT USOC	CREDIT AMOUNT	
• Flat individual line (1FR)	ASGFT[1]	Up to $25.00 [2]	(T)

[1] **USOC applies when credit is applied towards single telephone line service**. (N)

[2] The Tribal Lifeline Credit is up to $25.00, but shall not result in a rate of less than zero for the service against which the credit is applied. The credit amount is calculated by adding the applicable rates for a flat individual line (1FR), including Extended Area Service and other non-discretionary charges for basic residential service and the interstate subscriber line charge. The Federal Lifeline credit specified in 5.2.6.A.4. is subtracted from the total and the remaining difference is the applicable credit amount. **Refer to the Arizona Exchange and Network Services Catalog for specific USOC credit amounts.** (T) (T) (T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

E. Tribal Link-Up

As of April 1, 2012, non-Tribal Lifeline customers are not eligible for Link-Up support. Eligible residents of Federal Tribal Lands **were previously eligible to** receive Link Up support to cover 100% of the customary charges up to $100.00 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on tribal lands. **As of April 1, 2017 and pursuant to *Lifeline and Link-Up Reform and Modernization*, Docket No. T-00000A-16-0420, the Company no longer offers Link-Up benefits to Tribal Lifeline customers.** (C) (C) (C) (D) (D) (D) (D)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd) (T)

(M)

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(M) Material previously appearing on this page now appears on Pages 22.3 and 24.1.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd) (T)

(M)

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(M) Material previously appearing on this page now appears on Pages 22.3 and 26.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd) (T)

(M)

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(M) Material previously appearing on this page now appears on Pages 22.3, 24.1 and 26.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd) (T)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

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(M) Material previously appearing on this page now appears on Page 28.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.8 *HOME BUSINESS LINE* (HBL) SERVICE

A. Description

HOME BUSINESS LINE (HBL) is a flat rated business voice service which includes the functionality of Custom Ringing and both business and residence listings. Custom Ringing and business and residence listings are integrated components of HBL service. Customers subscribing to this service access the network via a flat business line.

B. Terms and Conditions

1. HBL service is offered for small business customers and is only available to businesses operating in a residence location as described in 5.2.A.3. It is not available to businesses operating in commercial business locations.

2. HBL is offered as a business class of service that gives subscribing customers the opportunity to enhance their telephone service to a business class of service allowing for a business listing without losing their residence number or residence listing. This service offering, which includes one Custom Ringing option, allows the customer to know whether an incoming call is business or personal.

3. HBL service also includes a primary business listing and a residence listing. The business listing will appear on Directory Assistance and in the white and yellow page directories. The residence listing will appear on Directory Assistance and in the white pages. This allows the home based business to maintain its residence identity. Additional listings may be purchased at rates and charges and under terms and conditions specified in 5.7.1, following.

4. To change class of service from residence individual exchange access line to HBL service, the nonrecurring charge specified in 5.2.A.4., preceding, applies.

5. Additional features to HBL service may be purchased at business rates and charges and under terms and conditions specified in other sections of the tariff or specified elsewhere.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.8 *HOME BUSINESS LINE* (HBL) SERVICE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• *HOME BUSINESS LINE*, each	BHS	$85.00	$42.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *HOME BUSINESS LINE*, each	BHS	$108.09	$40.32

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls and Office Parks

1. Description

   Tenant Solutions is a full service offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounts or waivers of monthly rates and/or nonrecurring charges.

2. Products and Services

   Menu of Services includes:

   - Flat Rated Exchange Access Lines
   - Trunks
   - *STAND-BY LINE* Service
   - MARKET EXPANSION LINE Service
   - Premium Listings; includes all but listed name
   - Customized Call Management Services (CCMS)[1]
   - Caller Identification-Name and Number and Caller Identification Number only
   - Call Forwarding features as follows:
     - Call Forwarding Busy Line (Expanded)
     - Call Forwarding Busy Line (External)
     - Call Forwarding Busy Line (Programmable)
     - Call Forwarding Don't Answer
     - Call Forwarding Don't Answer (Expanded)
     - Call Forwarding Don't Answer (Programmable)
     - Call Forwarding Busy Line/Don't Answer (Expanded)
     - Call Forwarding Busy Line (External)/Don't Answer
   - *DIGICOM I* Service[2]
   - *DIGICOM II* Service[2]
   - Tenant Calling Connection
   - Single Line ISDN Service

[1] Description and rates found in elsewhere in this Tariff.

[2] Description and rates found in the Competitive Private Line Transport Services Tariff.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A.2. (Cont'd)

- Primary Rate Service (PRS) ISDN
- Digital Switched Services
- Frame Relay Service[1]
- Uniform Access Solution Service

3. Terms and Conditions

a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.

b. At the end of the contract period if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers will be honored.

c. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.

d. The Company will provide tenants equal notice of the termination of the agreement as provided to the building or mall owner.

4. Rates and Charges

a. Tenant Solutions customers (subscribing to Flat Rated Lines, *STAND-BY LINE*, Trunks, *DIGICOM I or II*), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:

- Waiver of nonrecurring charges and 30 days of service free per line with tenants choice of:
  - CCMS or
  - Caller Identification-Name and Number or Caller Identification-Number only

- Waiver of nonrecurring charges and 30 days of service free per line:
  - Call Forwarding Busy Line/Don't Answer features as detailed in B., preceding

[1] Description and Rates found in the Competitive Advanced Communications Services Tariff.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS
A.4.a. (Cont'd)

- Waiver of nonrecurring charges:
  - MARKET EXPANSION LINE

- 50% discount off the nonrecurring charge:

  - Subscribing to 3 lines or more (any combination):
    Flat Rated
    STAND-BY LINE
    Trunks
    DIGICOM I or II
    Single Line ISDN Service

  - Premium Listings as detailed in A.2., preceding

  - Single Line ISDN Service
  - Primary Rate Service (PRS) ISDN

- Waiver of two months recurring charge:
  - Frame Relay Service (minimum 2 year contract)

- Waiver of one month recurring charge
  - Digital Switched Services (minimum 3 year contract)
    Facility and Common Equipment
    Advanced Trunks
  - Uniform Access Solution Service (minimum 3 year contract)
    DS1 Facility with Common Equipment
    Network Connection per DS1 Facility

- Waiver of two months recurring charges
  - Digital Switched Services (minimum 5 year contract)
    Facility and Common Equipment
    Advanced Trunks
  - Uniform Access Solution Service (minimum 5 year contract)
    DS1 Facility with Common Equipment
    Network Connection per DS1 Facility

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A.4. (Cont'd)

b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or building/mall, will receive waivers, etc., as shown preceding.

B. Multi-Tenant Residential Properties Offer

1. Description

a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has terminated their preferred provider agreement with a telecommunications provider other than Qwest, and now subscribes to service from Qwest.

b. In accordance with the terms of the Multi-Tenant Residential Properties Offer Qwest may waive charges to residence customers of such apartment complexes.

2. Terms and Conditions

a. The Multi-Tenant Residential Properties Offer is available to residents of properties where the owner/manager has a preferred provider agreement with Qwest.

b. The Qwest preferred provider agreement may be established when owners/managers are terminating their current agreement with their current telecommunications provider.

c. Multi-Tenant Residential Properties must have a minimum of 200 living units per apartment complex. Apartment complexes with less than 200 living units per building will qualify as long as the owner/manager has at least one complex with 200 living units under agreement with Qwest.

d. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.

3. Rates and Charges

a. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched from another telecommunications provider to Qwest.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.

c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of this Tariff.

d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

A.2. (Cont'd)

f. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

(1) The sales channel through which the products are sold.

(2) A specific geographic area.

(3) Existing customers who request to have one or more products disconnected.

(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.

(5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

g. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

(1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or

(2) A waiver of up to three months of the recurring rates, or

(3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or

(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

A.3. (Cont'd)

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Tariff and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

B. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.

c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of this Tariff.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE (Cont'd)

B.2. (Cont'd)

d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.

e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

(1) The sales channel through which the products are sold.

(2) A specific geographic area.

(3) Existing customers who request to have one or more products disconnected.

(4) Customers who identify a better competitive offer are available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Tariff.

(5) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

h. The Company reserves the right to discontinue this offer.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program (Cont'd)

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

(1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or

(2) A waiver of up to three months of the recurring rate(s), or

(3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or

(4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one time, or spread over a period of up to 12 months in a fashion determined by the Company.

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Tariff and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

A. General

1. PBX Service is not provided on a one-way basis. Therefore, in-only or out-only trunks must be used in combinations which provide for two-way service for the PBX system.

2. Where PBX trunks are provided outside of the base rate area, a zone or locality rate area increment equal to the increment for individual line business service will apply.

3. Nonrecurring Change Charge

   The following nonrecurring change charge applies, at the customer's request, unless otherwise specified, for all miscellaneous changes or rearrangements of PBX trunks:

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per PBX trunk	$65.00	$32.50

4. Because calls cannot be received on out-only trunks, the Company will arrange with customers using these trunks to redirect incoming calls to a trunk which can receive calls or to make necessary custom local area signaling data base changes.

5. Loop Diversity and/or Avoidance defined in the Competitive Private Line Transport Services Tariff are available with business trunks.

   a. Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.

   b. Customers subscribing to Avoidance may be required to pay Foreign Central Office charges, as defined in Section 5 of the Competitive Private Line Transport Services Tariff.

6. Multi-Line Telephone Systems

Multi-line telephone systems used in conjunction with PBX Trunks which were not already connected to Company facilities as of February 16, 2020, must, upon connection to the Company's facilities, be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.1**.A.** (T)

Multi-line telephone systems must also be configured such that they are capable of conveying the dispatchable location of a "911" caller as described in Section 2.5.1.B. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider. (N) (N)

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.3 FLAT RATE TRUNKS

A. Two-way, four-wire trunk with E&M signaling, *DID* Service and hunting is not available to Joint User Service customers.

B. The Business Trunk rates do not apply when a customer subscribes to a Rate Stabilized Plan as specified in E., following. This Rate Stabilized Plan will not include Flat Rate Resale Access trunks as found in 5.10, following or two-way, four-wire trunks with E&M signaling, *DID* Service and hunting.

C. The following nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to PBX Service.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
Business			
• 2-Way	TFB	$112.00	$ 65.00
• 2-Way, 4-wire with E&M signaling, *DID* and hunting[1]	THHCX	132.00	75.00
• 1-Way out	TFU	112.00	65.00
• 1-Way in	TFN	112.00	65.00
• 1-Way in, with hunting for *DID*[1]	TDD	132.00	75.00
• TTT-LD terminal	TTT	254.00	150.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• 2-Way	TFB	$115.53	$39.00
• 2-Way, 4-wire with E&M signaling, *DID* and hunting[1]	THHCX	220.53	74.00
• 1-Way out	TFU	115.53	39.00
• 1-Way in	TFN	115.53	39.00
• 1-Way in, with hunting for *DID*[1]	TDD	127.53	44.00
• TTT-LD terminal	TTT	51.48	20.00

[1] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS[1] (Cont'd)

D. Nonrecurring Change Charge

See 5.3.A.3., preceding, for the nonrecurring change charge.

E. Rate Stabilized Flat PBX Trunk

1. Description

Rate Stabilized Flat PBX Trunk is an optional plan offered for flat PBX trunk customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan (RSP) as agreed to by the customer and the Company.

2. Terms and Conditions

a. A customer subscribing to the RSP agrees to a specified rate, based upon the number of customer trunks at a given location and a specified rate stability period.

b. Terms, conditions, rates and charges as specified elsewhere in this Tariff will apply as appropriate.

c. The RSP will be offered subject to the availability of existing facilities.

d. The minimum stabilized period for this plan is 12 months.

e. The RSP rates and charges will be guaranteed against Company initiated changes during the length of the RSP. This RSP provides discount rate stability for the analog transport loop portion of service only.

f. The customer must subscribe to at least 20 trunks at a primary or secondary location in order to qualify for rate stabilization.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS[1]

E.2. (Cont'd)

g. Termination charges may apply if the customer violates the terms and conditions of the RSP or the RSP is terminated for cause by the Company. The Termination Liability/Waiver Policy is set forth in 2.2.14.D. of this Tariff.

- A customer will be considered to have violated the terms and conditions of the RSP if the customer cancels service during the term of the RSP or reduces the number of trunks at the customer location to a level 20% below that in service at the rate stability initiation.

- The RSP may be terminated for "cause" if the Company provides the customer with 30 days written notice specifying the cause for termination and the customer does not comply with the requirements specified in the notice within the 30 day period. "Cause" constitutes any customer material breach of the terms of the RSP including, but not limited to, failure to timely pay applicable charges (see Section 2 of this Tariff).

h. Additional trunks purchased during the rate stability period can be incorporated into the terms of the existing RSP without renegotiating the RSP. If a lower rate is applicable due to the additional number of trunks, the larger discount will be applied once the trunks are in service, until the conclusion of the RSP.

i. If a customer's business is moved during the RSP period, the RSP may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS[1]

E.2. (Cont'd)

j. In the event a customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:

- The Company is notified in advance of the sale and a "Change of Responsibility" form is issued**, if required by the Company.** (C)
- The new customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer.
- Existing facilities remain in place.
- A "Change of Responsibility" agreement is signed by both parties **if required by the Company.** (C) (C)
- The transfer of responsibility is accepted by the Company.

k. The appropriate rates and charges found in Section 2 of this Tariff would apply for service transferred from one customer to another.

l. Once the RSP period ends, the customer may negotiate a new RSP or continue service under the standard applicable rates in effect at that time.

3. Rates and Charges

a. Rates will be applied on a "stairstep" scale. This means a separate rate will be applied to a customer's first 1-20 trunks; a lower rate will be applied to the same customer's next 21-50 trunks; and a lower rate applied to 51 trunks and over.

b. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

E.3. (Cont'd)

c. Rate Stabilized Flat PBX Trunks

	USOC
(1) Rate stabilized flat PBX trunk, 2-Way, 1-Way in, each	TF4CX,TF41X

	NONRECURRING CHARGE MAXIMUM	CURRENT
1 - 20 Trunks	$112.00	$56.00
21 - 50 Trunks	112.00	56.00
51 Trunks and over[1]		
1 Qtr mile from CO	112.00	56.00
2 Qtr miles from CO	112.00	56.00
3 Qtr miles from CO	112.00	56.00
4 Qtr miles from CO	112.00	56.00
5 Qtr miles from CO	112.00	56.00
6 Qtr miles from CO	112.00	56.00
7 Qtr miles from CO	112.00	56.00
8 Qtr miles from CO	112.00	56.00
9 Qtr miles from CO	112.00	56.00
10 Qtr miles from CO	112.00	56.00
11 Qtr miles from CO	112.00	56.00
12 Qtr miles from CO	112.00	56.00
13 Qtr miles from CO	112.00	56.00
14 Qtr miles from CO	112.00	56.00
15 Qtr miles from CO	112.00	56.00
16 Qtr miles from CO	112.00	56.00
17 Qtr miles from CO	112.00	56.00
18 Qtr miles from CO	112.00	56.00
19 Qtr miles from CO	112.00	56.00
20 Qtr miles from CO[2]	112.00	56.00

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(1) (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 Trunks	$115.53	$38.51
21 - 50 Trunks	110.49	36.83
51 Trunks and over[1]		
1 Qtr mile from CO	99.48	33.16
2 Qtr miles from CO	100.62	33.54
3 Qtr miles from CO	101.79	33.93
4 Qtr miles from CO	102.93	34.31
5 Qtr miles from CO	104.07	34.69
6 Qtr miles from CO	106.35	35.45
7 Qtr miles from CO	108.66	36.22
8 Qtr miles from CO	109.80	36.60
9 Qtr miles from CO	112.08	37.36
10 Qtr miles from CO	116.67	38.89
11 Qtr miles from CO	117.81	39.27
12 Qtr miles from CO	124.70	41.57
13 Qtr miles from CO	129.27	43.09
14 Qtr miles from CO	131.58	43.86
15 Qtr miles from CO	135.00	45.00
16 Qtr miles from CO	140.73	46.91
17 Qtr miles from CO	143.04	47.68
18 Qtr miles from CO	144.18	48.06
19 Qtr miles from CO	146.46	48.82
20 Qtr miles from CO[2]	153.36	51.12

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(1) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 Trunks	$113.01	$37.67
21 - 50 Trunks	107.94	35.98
51 Trunks and over[1]		
1 Qtr mile from CO	97.20	32.40
2 Qtr miles from CO	98.34	32.78
3 Qtr miles from CO	99.48	33.16
4 Qtr miles from CO	100.62	33.54
5 Qtr miles from CO	101.79	33.93
6 Qtr miles from CO	102.93	34.31
7 Qtr miles from CO	105.21	35.07
8 Qtr miles from CO	106.35	35.45
9 Qtr miles from CO	108.66	36.22
10 Qtr miles from CO	112.08	37.36
11 Qtr miles from CO	113.25	37.75
12 Qtr miles from CO	118.98	39.66
13 Qtr miles from CO	122.40	40.80
14 Qtr miles from CO	124.71	41.57
15 Qtr miles from CO	126.99	42.33
16 Qtr miles from CO	131.58	43.86
17 Qtr miles from CO	133.86	44.62
18 Qtr miles from CO	135.00	45.00
19 Qtr miles from CO	136.17	45.39
20 Qtr miles from CO[2]	141.90	47.30

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS

E.3.c.(1) (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 Trunks	$110.49	$36.83
21 - 50 Trunks	105.42	35.14
51 Trunks and over[1]		
1 Qtr mile from CO	96.06	32.02
2 Qtr miles from CO	97.20	32.40
3 Qtr miles from CO	98.34	32.78
4 Qtr miles from CO	99.48	33.16
5 Qtr miles from CO	100.62	33.54
6 Qtr miles from CO	101.79	33.93
7 Qtr miles from CO	102.93	34.31
8 Qtr miles from CO	104.07	34.69
9 Qtr miles from CO	106.35	35.45
10 Qtr miles from CO	109.80	36.60
11 Qtr miles from CO	110.94	36.98
12 Qtr miles from CO	115.53	38.51
13 Qtr miles from CO	118.98	39.66
14 Qtr miles from CO	121.26	40.42
15 Qtr miles from CO	122.40	40.80
16 Qtr miles from CO	126.99	42.33
17 Qtr miles from CO	129.27	43.09
18 Qtr miles from CO	130.44	43.48
19 Qtr miles from CO	131.58	43.86
20 Qtr miles from CO[2]	137.31	45.77

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c. (Cont'd)

	USOC
(2) Rate stabilized flat PBX trunk, 1-Way out, each	TF4OX

	NONRECURRING CHARGE MAXIMUM	CURRENT
1 - 20 Trunks	$112.00	$56.00
21 - 50 Trunks	112.00	56.00
51 Trunks and over[1]		
1 Qtr mile from CO	112.00	56.00
2 Qtr miles from CO	112.00	56.00
3 Qtr miles from CO	112.00	56.00
4 Qtr miles from CO	112.00	56.00
5 Qtr miles from CO	112.00	56.00
6 Qtr miles from CO	112.00	56.00
7 Qtr miles from CO	112.00	56.00
8 Qtr miles from CO	112.00	56.00
9 Qtr miles from CO	112.00	56.00
10 Qtr miles from CO	112.00	56.00
11 Qtr miles from CO	112.00	56.00
12 Qtr miles from CO	112.00	56.00
13 Qtr miles from CO	112.00	56.00
14 Qtr miles from CO	112.00	56.00
15 Qtr miles from CO	112.00	56.00
16 Qtr miles from CO	112.00	56.00
17 Qtr miles from CO	112.00	56.00
18 Qtr miles from CO	112.00	56.00
19 Qtr miles from CO	112.00	56.00
20 Qtr miles from CO[2]	112.00	56.00

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(2) (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 Trunks	$115.53	$38.51
21 - 50 Trunks	110.49	36.83
51 Trunks and over[1]		
1 Qtr mile from CO	99.48	33.16
2 Qtr miles from CO	100.62	33.54
3 Qtr miles from CO	101.79	33.93
4 Qtr miles from CO	102.93	34.31
5 Qtr miles from CO	104.07	34.69
6 Qtr miles from CO	106.35	35.45
7 Qtr miles from CO	108.66	36.22
8 Qtr miles from CO	109.80	36.60
9 Qtr miles from CO	112.08	37.36
10 Qtr miles from CO	116.67	38.89
11 Qtr miles from CO	117.81	39.27
12 Qtr miles from CO	124.70	41.57
13 Qtr miles from CO	129.27	43.09
14 Qtr miles from CO	131.58	43.86
15 Qtr miles from CO	135.00	45.00
16 Qtr miles from CO	140.73	46.91
17 Qtr miles from CO	143.04	47.68
18 Qtr miles from CO	144.18	48.06
19 Qtr miles from CO	146.46	48.82
20 Qtr miles from CO[2]	153.36	51.12

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(2) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 Trunks	$113.01	$37.67
21 - 50 Trunks	107.94	35.98
51 Trunks and over[1]		
1 Qtr mile from CO	97.20	32.40
2 Qtr miles from CO	98.34	32.78
3 Qtr miles from CO	99.48	33.16
4 Qtr miles from CO	100.62	33.54
5 Qtr miles from CO	101.79	33.93
6 Qtr miles from CO	102.93	34.31
7 Qtr miles from CO	105.21	35.07
8 Qtr miles from CO	106.35	35.45
9 Qtr miles from CO	108.66	36.22
10 Qtr miles from CO	112.08	37.36
11 Qtr miles from CO	113.25	37.75
12 Qtr miles from CO	118.98	39.66
13 Qtr miles from CO	122.40	40.80
14 Qtr miles from CO	124.71	41.57
15 Qtr miles from CO	126.99	42.33
16 Qtr miles from CO	131.58	43.86
17 Qtr miles from CO	133.86	44.62
18 Qtr miles from CO	135.00	45.00
19 Qtr miles from CO	136.17	45.39
20 Qtr miles from CO[2]	141.90	47.30

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(2) (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 Trunks	$110.49	$36.83
21 - 50 Trunks	105.42	35.14
51 Trunks and over[1]		
1 Qtr mile from CO	96.06	32.02
2 Qtr miles from CO	97.20	32.40
3 Qtr miles from CO	98.34	32.78
4 Qtr miles from CO	99.48	33.16
5 Qtr miles from CO	100.62	33.54
6 Qtr miles from CO	101.79	33.93
7 Qtr miles from CO	102.93	34.31
8 Qtr miles from CO	104.07	34.69
9 Qtr miles from CO	106.35	35.45
10 Qtr miles from CO	109.80	36.60
11 Qtr miles from CO	110.94	36.98
12 Qtr miles from CO	115.53	38.51
13 Qtr miles from CO	118.98	39.66
14 Qtr miles from CO	121.26	40.42
15 Qtr miles from CO	122.40	40.80
16 Qtr miles from CO	126.99	42.33
17 Qtr miles from CO	129.27	43.09
18 Qtr miles from CO	130.44	43.48
19 Qtr miles from CO	131.58	43.86
20 Qtr miles from CO[2]	137.31	45.77

[1] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[2] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c. (Cont'd)

	USOC
(3) Rate stabilized flat PBX trunk, 1-Way in with hunting for *DID*, each[1]	TKK1X

	NONRECURRING CHARGE MAXIMUM	CURRENT
1 - 20 Trunks	$132.00	$66.00
21 - 50 Trunks	132.00	66.00
51 Trunks and over[2]		
1 Qtr mile from CO	132.00	66.00
2 Qtr miles from CO	132.00	66.00
3 Qtr miles from CO	132.00	66.00
4 Qtr miles from CO	132.00	66.00
5 Qtr miles from CO	132.00	66.00
6 Qtr miles from CO	132.00	66.00
7 Qtr miles from CO	132.00	66.00
8 Qtr miles from CO	132.00	66.00
9 Qtr miles from CO	132.00	66.00
10 Qtr miles from CO	132.00	66.00
11 Qtr miles from CO	132.00	66.00
12 Qtr miles from CO	132.00	66.00
13 Qtr miles from CO	132.00	66.00
14 Qtr miles from CO	132.00	66.00
15 Qtr miles from CO	132.00	66.00
16 Qtr miles from CO	132.00	66.00
17 Qtr miles from CO	132.00	66.00
18 Qtr miles from CO	132.00	66.00
19 Qtr miles from CO	132.00	66.00
20 Qtr miles from CO[3]	132.00	66.00

[1] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(3)[1] (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 Trunks	$127.53	$42.51
21 - 50 Trunks	122.49	40.83
51 Trunks and over[2]		
1 Qtr mile from CO	111.48	37.16
2 Qtr miles from CO	112.62	37.54
3 Qtr miles from CO	113.79	37.93
4 Qtr miles from CO	114.93	38.31
5 Qtr miles from CO	116.07	38.69
6 Qtr miles from CO	118.35	39.45
7 Qtr miles from CO	120.66	40.22
8 Qtr miles from CO	121.80	40.60
9 Qtr miles from CO	124.08	41.36
10 Qtr miles from CO	128.67	42.89
11 Qtr miles from CO	129.81	43.27
12 Qtr miles from CO	136.71	45.57
13 Qtr miles from CO	141.27	47.09
14 Qtr miles from CO	143.58	47.86
15 Qtr miles from CO	147.00	49.00
16 Qtr miles from CO	152.73	50.91
17 Qtr miles from CO	155.04	51.68
18 Qtr miles from CO	156.18	52.06
19 Qtr miles from CO	158.46	52.82
20 Qtr miles from CO[3]	165.36	55.12

[1] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(3)[1] (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 Trunks	$125.01	$41.67
21 - 50 Trunks	119.94	39.98
51 Trunks and over[2]		
1 Qtr mile from CO	109.20	36.40
2 Qtr miles from CO	110.34	36.78
3 Qtr miles from CO	111.48	37.16
4 Qtr miles from CO	112.62	37.54
5 Qtr miles from CO	113.79	37.93
6 Qtr miles from CO	114.93	38.31
7 Qtr miles from CO	117.21	39.07
8 Qtr miles from CO	118.35	39.45
9 Qtr miles from CO	120.66	40.22
10 Qtr miles from CO	124.08	41.36
11 Qtr miles from CO	125.25	41.75
12 Qtr miles from CO	130.98	43.66
13 Qtr miles from CO	134.40	44.80
14 Qtr miles from CO	136.71	45.57
15 Qtr miles from CO	138.99	46.33
16 Qtr miles from CO	143.58	47.86
17 Qtr miles from CO	145.86	48.62
18 Qtr miles from CO	147.00	49.00
19 Qtr miles from CO	148.17	49.39
20 Qtr miles from CO[3]	153.90	51.30

[1] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.3 FLAT RATE TRUNKS
E.3.c.(3)[1] (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 Trunks	$122.49	$40.83
21 - 50 Trunks	117.42	39.14
51 Trunks and over[2]		
1 Qtr mile from CO	108.06	36.02
2 Qtr miles from CO	109.20	36.40
3 Qtr miles from CO	110.34	36.78
4 Qtr miles from CO	111.48	37.16
5 Qtr miles from CO	112.62	37.54
6 Qtr miles from CO	113.79	37.93
7 Qtr miles from CO	114.93	38.31
8 Qtr miles from CO	116.07	38.69
9 Qtr miles from CO	118.35	39.45
10 Qtr miles from CO	121.80	40.60
11 Qtr miles from CO	122.94	40.98
12 Qtr miles from CO	127.53	42.51
13 Qtr miles from CO	130.98	43.66
14 Qtr miles from CO	133.26	44.42
15 Qtr miles from CO	134.40	44.80
16 Qtr miles from CO	138.99	46.33
17 Qtr miles from CO	141.27	47.09
18 Qtr miles from CO	142.44	47.48
19 Qtr miles from CO	143.58	47.86
20 Qtr miles from CO[3]	149.31	49.77

[1] Requires a *DID* trunk circuit termination. See 5.3.4, following, for terms, conditions, rates and charges.

[2] Local service increments are not applicable for distance-sensitive Rate Stabilized Flat PBX Trunks.

[3] All rate stabilized trunks beyond this increment will be priced on an individual case basis.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

A. Description

Direct-Inward-Dialing (*DID*) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

1. This feature may be provided, in addition to regular, FCO or FX trunk rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.

2. One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each *DID* number may be provided subject to the terms, conditions, rates and charges as specified in 5.7.1, following.

3. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

4. *DID* Service is available to new and existing customers from non ESS offices if the office is equipped for *DID* Service and has sufficient *DID* capacity available.

5. Upon request a power failure channel may be provided subject to the terms, conditions, rates and charges specified in the Competitive Private Line Transport Services Tariff.

6. Central office intercept may be provided on an individual case basis through a special assembly.

7. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in C., following.

   A *DID* sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit.

8. *DID* Service is offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE (Cont'd)

C. Rates and Charges

1. *DID* Service

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Each in-only analog trunk circuit termination[1]	NDT	$114.00	$57.00
• Each in-only digital trunk circuit termination[2]	ND1	114.00	57.00
• Each 2-way digital trunk circuit termination with answer supervision[2]	ND2	114.00	57.00
• Each 2-way, 4-wire analog trunk circuit termination[3]	NAY	114.00	57.00

2. *DID* Telephone Numbers

• Nonsequential telephone number, each	NHN	2.00	1.00
• *DID* block of twenty sequential telephone numbers, per block	NGS	40.00	20.00

[1] In addition, a PBX trunk is required.

[2] In addition, a digital trunk or B-channel is required.

[3] In addition, a THHCX PBX trunk, specified in 5.3.3, preceding, is required.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

C.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each in-only analog trunk circuit termination[1]	NDT	$135.00	$45.00
• Each in-only digital trunk circuit termination[2]	ND1	135.00	45.00
• Each 2-way digital trunk circuit termination with answer supervision[2]	ND2	135.00	45.00
• Each 2-way, 4-wire analog trunk circuit termination[3]	NAY	135.00	45.00
2. *DID* Telephone Numbers			
• Nonsequential telephone number, each	NHN	0.45	0.15
• *DID* block of twenty sequential telephone numbers, per block	NGS	9.00	3.00

[1] In addition, a PBX trunk is required.

[2] In addition, a digital trunk or B-channel is required.

[3] In addition, a THHCX PBX trunk, specified in 5.3.3, preceding, is required.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

C.2. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
c. Reserving Telephone Numbers			
• Nonsequential number, per number[1]	NHNRN	–	–
• Sequential number block, per block[1]	NGQ	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Nonsequential number, per number[1]	NHNRN	$0.45	$0.15
• Sequential number block, per block[1]	NGQ	9.00	3.00

d. Customer requests for (a) specific number(s) either within a sequential number block or any nonsequential number will be assessed the Custom Number rates and charges, specified in 5.7.7, following, when the request is not due to customer equipment technical limitations. The rates and charges will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one (1) custom number charge will be applied per sequential number block.

[1] Rates apply only if the customer does not currently subscribe to *DID* Service. Customers currently subscribing to *DID* Service will be charged the NHN or NGS rates and charges as appropriate.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

C. Rates and Charges (Cont'd)

3. Change Charges

The following charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change DTMF signaling to DP or vice versa or to building an additional route index that points to the customer's trunk group resulting in full use of DID numbers to work with a PBX.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Rerouting of telephone numbers, per number	N/A	[1]	[1]
• Changing number of digits outpulsed, per change	REAGM	$ 100.00	$ 50.00
• Changing signaling, per change	REAGN	100.00	50.00
• Digit Manipulation, per route index	PT3DM	2,000.00	1,000.00

[1] Same nonrecurring charge as specified for initial installation of *DID* telephone numbers.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE (Cont'd)

D. Optional Features

1. Expanded Answer for 1A/1E ESS Central Offices

a. Description

Expanded Answer enables customers with Call Forwarding - Don't Answer or Call Forwarding - Busy Line/Don't Answer to forward their unanswered calls to a *DID* station number in 1A/1E ESS central offices. This feature includes common equipment and Call Completion Software Positions.

b. Terms and Conditions

(1) Expanded Answer is furnished only in 1A/1E ESS central offices where adequate and suitable facilities are available. Central offices will be equipped with this feature at the discretion of the Company.

(2) The Expanded Answer common equipment includes two Call Completion Software Positions (CCSP). Additional CCSPs may be required if the volume of calls attempting to complete to the *DID* station number exceeds the processing limitations of the software.

(3) Both the *DID* station number and the number equipped with the Call Forward - Don't Answer or Call Forward - Busy Line/Don't Answer feature must be in the same central office.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.1. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
(1) Expanded Answer			
• Common equipment, including first two CCSPs	FT3CX	$290.00	$145.00
• Each *DID* station number equipped	FT5	–	–
- Initial installation charge	FT5	4.00	2.00
- Subsequent installation charge	OPPSL	4.00	2.00
• Additional CCSPs			
- Third CCSP	FT3A1	–	–
- Fourth CCSP	FT3A2	–	–
- Fifth CCSP	FT3A3	–	–
- Sixth CCSP	FT3A4	–	–
- Seventh CCSP	FT3A5	–	–
- Eight CCSP	FT3A6	–	–
- Ninth CCSP	FT3A7	–	–
- Tenth CCSP	FT3A8	–	–
• Addition or removal[1] of CCSP subsequent to initial installation of common equipment, per order	PT3CT	160.00	80.00

[1] Only applies if Expanded Answer remains in service.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.1.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Expanded Answer			
• Common equipment, including first two CCSPs	FT3CX	$57.00	$ 19.00
• Each *DID* station number equipped	FT5	0.15	0.05
- Initial installation charge	FT5	–	–
- Subsequent installation charge	OPPSL	–	–
• Additional CCSPs			
- Third CCSP	FT3A1	124.50	41.50
- Fourth CCSP	FT3A2	180.00	60.00
- Fifth CCSP	FT3A3	220.50	73.50
- Sixth CCSP	FT3A4	253.50	84.50
- Seventh CCSP	FT3A5	276.00	92.00
- Eight CCSP	FT3A6	310.50	103.50
- Ninth CCSP	FT3A7	334.50	111.50
- Tenth CCSP	FT3A8	358.50	119.50
• Addition or removal[1] of CCSP subsequent to initial installation of common equipment, per order	PT3CT	–	–

[1] Only applies if Expanded Answer remains in service.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D. Optional Features (Cont'd)

2. *DID* Trunk Queuing

a. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Optional Features

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer-provided music to be played to callers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.2. (Cont'd)

c. Terms and Conditions

(1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable CO facilities exists.

(2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

(3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.

(4) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.2. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Queuing			
- Per *DID* Station number equipped	UQQ, URQ	$ 5.00	$ 2.50
- Per queue group	UQQPG, URQPG	350.00	175.00
- Per queue slot in group	UQQPQ, URQPQ	–	–
- Change in quantity of queue slots in queue group, per group	REAE9	200.00	100.00
• Delay Announcement	N/A	[1]	[1]
• Music On Queue	N/A	[2]	[2]

[1] Apply rates and charges as specified in the Exchange and Network Services Catalog, Section 9.4.4, for Delay Announcement.

[2] Apply rates and charges as specified in the Exchange and Network Services Catalog, Section 9.4.4, for Music On Queue.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.2.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Queuing			
- Per *DID* Station number equipped	UQQ, URQ	$ 0.75	$ 0.25
- Per queue group	UQQPG, URQPG	–	–
- Per queue slot in group	UQQPQ, URQPQ	45.00	15.00
- Change in quantity of queue slots in queue group, per group	REAE9	–	–
• Delay Announcement	N/A	[1]	[1]
• Music On Queue	N/A	[2]	[2]

[1] Apply rates and charges as specified in the Exchange and Network Services Catalog, Section 9.4.4, for Delay Announcement.

[2] Apply rates and charges as specified in the Exchange and Network Services Catalog, Section 9.4.4, for Music On Queue.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D. Optional Features (Cont'd)

3. *DID* Two-way Call Transfer

a. Description

DID Two-way Call Transfer allows the user of a 2-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

b. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• *DID* Two-way Call Transfer, each 2-way trunk equipped	3CW	[1]	[1]

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *DID* Two-way Call Transfer, each 2-way trunk equipped	3CW	$39.00	$13.00

4. *CALL PLANNER*

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

[1] Same nonrecurring charge as specified in 5.4.3, following, for business Custom Calling Services.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

D.4. (Cont'd)

b. Terms and Conditions

(1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.

(2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.

(3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.

(4) Recognizing the potential for misuse associated with *CALL PLANNER*, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties.

(5) The following are restrictions to forwarding destinations for *CALL PLANNER*:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900, 950 or 976.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.

c. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• *CALL PLANNER*			
- Per *DID* number	WH2	$30.00	$15.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *CALL PLANNER*			
- Per *DID* number	WH2	$23.85	$7.95

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE (Cont'd)

E. Commercial Mobile Radio Service (CMRS) Providers

Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers.

1. Number Activation

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Charge for activating numbers			
- Nonsequential telephone number, each	NHN	$ 7.68	$ 3.84
- Per block of 20 numbers	NGS	60.96	30.48
- Per block of 100 numbers	RC6BX	38.88	19.44

2. Numbers

• Charge for reserving numbers			
- Per block of 20 sequential numbers	NGQ	–	–
- Per block of 100 sequential numbers	NOJA1	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Charge for activating numbers			
- Nonsequential telephone number, each	NHN	–	–
- Per block of 20 numbers	NGS	–	–
- Per block of 100 numbers	RC6BX	–	–

2. Numbers

• Charge for reserving numbers			
- Per block of 20 sequential numbers	NGQ	–	–
- Per block of 100 sequential numbers	NOJA1	–	–

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

E.2. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Nonsequential number reservation, per number	NHNRN	–	–
• Rerouting of number, per number	N/A	[1]	[1]
• Changed number of digits outpulsed	REAGM	$100.00	$50.00
• Changed signaling, per change	REAGN	100.00	50.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Nonsequential number reservation, per number	NHNRN	–	–
• Rerouting of number, per number	N/A	–	–
• Changed number of digits outpulsed	REAGM	–	–
• Changed signaling, per change	REAGN	–	–

[1] Same nonrecurring charge as USOC's NHN or NGS.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.2 TOUCH-TONE CALLING SERVICE

A. Description

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment. Touch-Tone Service will be provided in connection with all classes of service at no additional charge.

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services include one or more of the following features:

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

Call Forwarding - Busy Line

- Expanded Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

- External Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy.

- Overflow Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Busy Line/Don't Answer

- Expanded Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

- External Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the called number does not answer (where available).

- Overflow Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or does not answer.

Call Forwarding - Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding - Don't Answer

Allows a customer to have incoming calls forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

- Expanded Forwarding

  Allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Forwarding - Don't Answer (Programmable)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Forwarding-Variable

Allows a customer to forward incoming calls to another telephone number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded. Call Forwarding - Variable for PBX and Horizon customers will only work on one trunk at a time. The feature will also remove that trunk from rotary hunting service during its use.

Call Forwarding-Variable-No Call Completion Option

An option of Call Forwarding-Variable that allows a customer subscribing to that feature to activate it without completing a call to the forward-to number.

Call Rejection

Allows a customer to establish and modify a list of up to twenty-five telephone numbers that will enable the customer to reject call attempts originating from those telephone numbers. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Call Transfer

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification - Number or Caller Identification - Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

CALLER ID WITH PRIVACY +

Provides a customer with Caller Identification - Name and Number functionality and, in addition, provides special handling for unidentified incoming calls and incoming calls marked "private".

Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.

When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display "*PRIVACY +*" which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the "*PRIVACY +*" designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox.

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Caller Identification - Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a pay per use basis or a monthly subscription basis. A pay per use charge applies per activation regardless of whether the call is completed.

Dial Call Waiting

Dial Call Waiting functions interactively with Distinctive Alert, following. When a line equipped with Dial Call Waiting calls a line equipped with Distinctive Alert, the customer will hear either a distinctive ring when the line is not in use or a distinctive call waiting signal when the customer is using the called line.

Dial Lock

Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information services calls.

A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.

Directed Call Pick Up

Allows a customer to answer a call during the ringing cycle that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Directed Call Pick Up with Barge-In

Allows a customer to answer a call that is ringing to another line, or has been answered by another line, by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

Do Not Disturb

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically, activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer's serving central office. Some announcements may provide a date and time of the last call. Numbers marked "Private" by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Long Distance Alert

Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge.

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. *NO SOLICITATION* automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the customer at any time, if desired. A caller may press one, or stay on the line to complete the call connection. Subscribers to this feature have the option of establishing a "Privileged Caller List" (PCL) consisting of up to 25 numbers. A caller whose number appears on the PCL will bypass the recorded message.

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers' telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don't answer condition will be treated like any other incoming call.

Remote Access Forwarding (Call Following)

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United states, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen certain types of undisclosed calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number. Two screening options are available with *SECURITY SCREEN*:

- *SECURITY SCREEN with Standard Screening* which screens calls from private (blocked) and unidentified telephone numbers only.
- *SECURITY SCREEN with Advanced Screening* which screens calls from all toll-free numbers, long distance numbers, and private (blocked) or unidentified telephone numbers.

Callers making calls from private (blocked) or unidentified telephone numbers to customers who use either *SECURITY SCREEN with Standard Screening* or *SECURITY SCREEN with Advanced Screening* will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers making calls from toll-free or long distance numbers to customers who use *SECURITY SCREEN with Advanced Screening* will be asked to enter a telephone number for identification purposes. In all cases, a caller who chooses not to unblock their line or enter a telephone number will be advised that their call cannot be completed and the call will be terminated.

If the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer; the *SECURITY SCREEN* customer will hear a distinctive ring if the call party inputs data to be passed unless they subscribe to Custom Ringing Service.

The Caller ID unit will display one of the following:

- If the call is private (blocked) or unavailable and the caller enters a ten-digit number from within the Company's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).
- If the call is private (blocked) or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.
- If the call is private (blocked) or unavailable and the caller enters a ten-digit number outside of the Company's territory, the display will read *SECURITY SCREEN* and the number the caller input.
- If the call is private (blocked) or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customer's premises.

Selective Call Forwarding

Allows a customer to establish and modify a list of up to twenty-five telephone numbers whereby calls originating from numbers on the list can be forwarded to a local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of up to twenty-five telephone numbers that will trigger the Call Waiting tone when the customer's line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer's Voice Mail.

Speed Calling

Allows a customer to dial frequently called numbers by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in 8 number or 30 number capacity and can include local and long distance telephone numbers. The lists may be established and changed by the customer.

Three-Way Calling

Allows a customer to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party's telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the thirty party privately. Three-Way Calling is available on a pay per use basis or a monthly subscription basis.

Warm Line

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

(D)

(D)

B. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.

2. Call Forwarding - Variable can be provided on business lines under the following conditions:

   a. Multiple calls can be simultaneously forwarded to a number outside the central office where technically feasible.

   b. When a business utilizes a Multiline Hunt Group, only the first telephone number can be call forwarded. In addition, since any station on the system that has access to the central office line can change or remove the activation of Call Forwarding – Variable, the Company is not responsible for any changes to the call forwarded number.

   c. When a business utilizes a Series Hunt Group, the Call Forwarding – Variable feature can be installed on each telephone number in the group. To activate the feature the station must access the line associated with the specific telephone number.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

3. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations, and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.

4. Where Custom Calling Services are provided in connection with Combination Access Line Service, all access lines must be equipped with the same Custom Calling features. The appropriate rate will apply per access line equipped. Custom Calling features are not available with Combination Access Line Service Arrangements No. 2 and No. 3.

5. At the time of a number change for Company reasons, existing business and residence lines may be equipped for one or more Custom Calling features without a nonrecurring charge.

6. Where any Custom Calling feature causes or permits a call to be placed to a telephone number out of the local calling area, all toll charges will apply at the rates and terms established by the interexchange carrier providing the facilities to carry the call.

7. Where any Custom Calling Service is provided on a Low Use Option Service line, usage charges as specified elsewhere will apply to all calls placed by such features, including, but no limited to, those using Call Forwarding features, Call Transfer, Continuous Redial, Last Call Return, and Three-Way Calling.

8. Due to technical limitations, customers may not purchase the following on the same line:

   - One-digit Abbreviated Access service and Speed Call 8.
   - Two-digit Abbreviated Access service and Speed Call 30.
   - More than one Abbreviated Access Service.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

9. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.

10. Where technology permits, the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

11. With Warm Line Service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a service order.

12. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the delay periods ends.

13. The connection to the predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.

14. A line equipped with Hot Line service can be used for incoming calls but, cannot place outgoing calls to any number other than the preprogrammed number. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line service.

15. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

16. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.

17. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Dial Call Waiting, Directed Call Pick Up, Directed Call Pick Up with Barge-In and Distinctive Alert.

18. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

19. Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or pay per use basis. The pay per use pricing options will be available where facilities permit. For any month, the total pay per use billing will not exceed $6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge.

20. Some of the features may be subscribed to separately or in a combination of several on the same line in a package rate.

21. Customers subscribing to Call Waiting Identification, *CALLER ID WITH PRIVACY +*, Caller Identification - Name and Number and Caller Identification - Number must have a properly connected and operating Caller ID unit.

22. The Company does not assure the accuracy in the name and/or number delivered to the customer in conjunction with Caller ID or Last Call Return. The Company is not liable to any party for any error, omission, or mistake. The Company will use its best efforts to correct errors over which it has control when notified of such errors in writing but, not where errors are due to databases provided or created by others. Some calls may not display name and/or number information including, but not limited to, those callers who block their information, calls from other networks, and calls from certain types of customer provided equipment.

23. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with *CALLER ID WITH PRIVACY PLUS* then the line cannot be equipped with Anonymous Call Rejection.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Terms and Conditions (Cont'd)

24. Call Manager Connection is a package of services available to business customers. The services in this package are defined by the Company but the customer does have the choice of including, at no additional charge, Call Waiting or the Call Waiting feature which meets their needs, e.g. Call Waiting ID. The package includes:

    - Call Rejection
    - Call Forwarding-Variable
    - Caller Identification-Name and Number
    - Continuous Redial
    - Priority Call
    - Three-Way Calling

25. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product.

26. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties.

    The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

    - No International numbers - only United States NPAs allowed.
    - No 700, 800, 900, 950 or 976.
    - No N11 or 555-1212.
    - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
    - No speed dial codes or customized dialing plans.
    - No third-number billed calls.
    - A limit of four destination changes per hour.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

1. Except as specifically provided herein, Custom Calling Services are subject to the terms, conditions, rates and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

a. Custom Calling Services, each line

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Abbreviated Access, one-digit			
- Each shared speed call list	EV5	$58.50	$19.50
- Each line arranged	EV4	0.75	0.25
• Abbreviated Access, two-digit			
- Each shared speed call list	EV9	88.50	29.50
- Each line arranged	EV8	0.75	0.25

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Call Forwarding				
- Busy Line (expanded)	FBJ	$7.50	$2.50	
- Busy Line (external)	EVB	7.50	2.50	
- Busy Line (overflow)	EVO	12.00	5.00	
- Busy Line/Don't Answer (expanded)	FVJ	15.00	5.00	
- Busy Line (external)/Don't Answer	EVF	15.00	5.00	
- Busy Line (overflow)/Don't Answer	EVK	22.50	7.50	
- Busy Line (programmable)	ERB	22.50	7.50	
- Don't Answer	EVD	10.50	3.50	
- Don't Answer (expanded)	FDJ	10.50	3.50	
- Don't Answer (programmable)	ERD	12.00	4.00	
- Variable	ESM	12.90	6.00	
- No call completion option	FOQ	—	—	
• Call Manager Connection	NLUBQ	58.35	19.45	
- with Call Waiting	NLUBR	58.35	19.45	
- with Call Waiting ID	NLUBT	58.35	19.45	
- with *QWEST* Receptionist	NLUBS	58.35	19.45	
• Call Rejection	NSY	12.00	5.50	
• Call Transfer **[1]**	EO3	16.50	7.00	(C)
• Call Waiting	ESX	21.00	8.00	

[1] Effective August 1, 2023, Call Transfer is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *CALLER ID WITH PRIVACY +*	N6S	$31.35	$11.50
• Caller Identification - Name and Number	NNK	22.35	9.95
• Caller Identification - Number	NSD	22.35	9.95
• Continuous Redial	NSS	9.00	4.35
• Dial Call Waiting	WDD	5.70	1.90
• Dial Lock	OC4	10.35	3.95
• Directed Call Pick Up	PUN	2.25	0.75
• Directed Call Pick Up with Barge-In	PUQ	2.25	0.75
• Distinctive Alert	DHA	2.25	0.75
• Do Not Disturb	D7T	10.35	3.95
• Easy Access	SQAVX	2.19	0.73
• *SECURITY SCREEN*	RV1	8.10	2.70

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Hot Line	HLA	$ 5.25	$1.75
• Last Call Return	NSQ	7.50	3.85
• NO SOLICITATION	SB5	19.35	6.45
• Priority Call	NSK	9.00	3.75
• Remote Access Forwarding	AFD	21.75	9.00
• Scheduled Forwarding	ATF	24.75	10.00
• Selective Call Forwarding	NCE	9.00	4.35
• Selective Call Waiting	S7W, S7Y	22.50	8.00
• Speed Calling, 8-number capacity	E8C	7.50	3.85
• Speed Calling, 30-number capacity	E3D	12.00	5.50
• Three-Way Calling	ESC	10.50	7.50
• Warm Line	WLS	6.75	2.25

(D)

Issued: 3-18-13 Effective: 3-19-13

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Waiting, Call Forwarding-Variable on the same line	ES7	$28.50	$ 9.50
• Call Waiting, Three-Way Calling on the same line	ER9	27.00	9.00
• Speed Calling, 8-number and 30-number capacity on the same line	EZL	16.50	5.50
• Call Waiting, Speed Calling, 8-number capacity on the same line	ES6	24.00	8.00
• Call Waiting, Speed Calling, 30-number capacity on the same line	ESW	27.00	9.00
• Call Waiting, Speed Calling, 8-number and 30-number capacity on the same line	EZN	34.50	11.50
• Call Waiting, Call Forwarding-Variable, Three-Way Calling on the same line	ETC	37.50	12.50
• Call Waiting, Call Forwarding-Variable, Speed Calling, 8-number capacity on the same line	ESA	39.00	13.00
• Call Waiting, Call Forwarding-Variable, Speed Calling, 30-number capacity on the same line	ESG	39.00	13.00
• Call Waiting, Call Forwarding-Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZQ	46.50	15.50

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Waiting, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ET8	$33.00	$11.00
• Call Waiting, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ET3	34.50	11.50
• Call Waiting, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZR	43.50	14.50
• Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ES3	45.00	15.00
• Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ES5	49.50	16.50
• Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZT	55.50	18.50
• Call Forwarding-Variable, Three-Way Calling on the same line	ER5	21.00	7.00
• Call Forwarding-Variable, Speed Calling, 8-number capacity on the same line	ER3	18.00	6.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Forwarding-Variable, Speed Calling, 30-number capacity on the same line	ER4	$21.00	$ 7.00
• Call Forwarding-Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZO	28.50	9.50
• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ESR	30.30	10.10
• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ESB	31.50	10.50
• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZS	37.50	12.50
• Three-Way Calling, Speed Calling, 8-number capacity on the same line	ER6	15.00	5.00
• Three-Way Calling, Speed Calling, 30-number capacity on the same line	ER7	19.50	6.50
• Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZP	25.50	8.50

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Abbreviated Access, one-digit				
- Each shared speed call list	EV5	—	—	
- Each line arranged	EV4	$ 0.75	$0.25	
• Abbreviated Access, two-digit				
- Each shared speed call list	EV9	—	—	
- Each line arranged	EV8	0.75	0.25	
• Call Curfew	RCU	10.35	3.45	
• Call Forwarding				
- Busy Line	EVO	0.90	0.30	
- Busy Line (expanded)	FBJ	0.90	0.30	
- Busy Line (programmable)	ERB	4.80	1.60	
- Busy Line/Don't Answer	EVK	2.55	0.85	
- Busy Line/Don't Answer (expanded)	FVJ	2.55	0.85	
- Don't Answer	EVD	1.95	0.65	
- Don't Answer (expanded)	FDJ	1.95	0.65	
- Don't Answer (programmable)	ERD	6.30	2.10	
- Variable	ESM	7.50	3.75	
- No call completion option	FOQ	—	—	
• Call Rejection	NSY	12.00	5.50	
• Call Transfer **[1]**	EO3	16.50	6.50	(C)
• Call Waiting	ESX, N2W	7.50	7.50	

[1] Effective August 1, 2023, Call Transfer is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *CALLER ID WITH PRIVACY* +	N6S	$28.35	$10.75
- Discounted[1]	—	8.10	2.70
• Caller Identification - Name and Number	NNK	15.00	9.00
• Caller Identification - Number	NSD	15.00	9.00
• Continuous Redial	NSS	6.75	4.00
• Dial Call Waiting	WDD	5.70	1.90
• Dial Lock	OC4	10.35	3.95
• Directed Call Pick Up	PUN	2.25	0.75
• Directed Call Pick Up with Barge-In	PUQ	2.25	0.75

[1] Discounted rate applies when this feature is added as part of *CUSTOMCHOICE.*

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Distinctive Alert	DHA	$ 2.25	$0.75
• Do Not Disturb	D7T	10.35	3.95
• Hot Line	HLA	5.25	1.75
• Last Call Return	NSQ	8.10	4.90
• *NO SOLICITATION*	SB5	19.35	6.45
• Priority Call	NSK	6.75	2.80
• Remote Access Forwarding (Call Following)	AFM	10.35	6.00
• Scheduled Forwarding	ATF	13.35	7.00
• Easy Access	SQAVX	2.19	0.73
• *SECURITY SCREEN*	RV1	8.10	2.70

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1.a. (Cont'd)

RESIDENCE	USOC	MAXIMUM MONTHLY CHARGE	CURRENT MONTHLY RATE	
• Selective Call Forwarding	NCE	$ 6.75	$4.25	(D)
• Selective Call Waiting	S7W,S7Y	9.00	4.80	(D)
• Speed Calling, 8-number capacity	E8C	5.25	3.10	
• Speed Calling, 30-number capacity	E3D	7.50	4.50	
• Three-Way Calling	ESC	10.00	7.50	
• Warm Line	WLS	6.75	2.25	

(D)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C.1. (Cont'd)

b. Custom Calling Services, per occurrence

	MONTHLY CHARGE MAXIMUM	MONTHLY CHARGE CURRENT
• Call Trace, Pay per use basis per activation[1]		
- Business	**$10.00** (I)	$6.00
- Residence	**10.00** (I)	6.00
• Continuous Redial, Pay per use basis per activation[2]		
- Business	**5.00** (I)	2.25
- Residence	**5.00** (I)	2.25
• Last Call Return, Pay per use basis per activation[3]		
- Business	**5.00** (I)	2.25
- Residence	**5.00** (I)	2.25
• Three-Way Calling, Pay per use basis per activation[4]		
- Business	**5.00** (I)	2.25
- Residence	**5.00** (I)	2.25

[1] Pay per use charge will not apply if the trace is not successful.

[2] Pay per use charge applies per activation regardless of whether the call is completed.

[3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return can be placed.

[4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 *MARKET EXPANSION LINE* (MEL) SERVICE [1] (C)

A. Description

When a customer activates MEL on the customer's service, all incoming calls are automatically routed to another customer-selected telephone number in the local calling area or a distant exchange.

B. Terms and Conditions

1. MEL Service is furnished only where adequate and suitable facilities are available. COs will be equipped for MEL Service at the discretion of the Company.

2. MEL Service is provided on the condition that the customer subscribe to sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional MEL features at the call forwarding location or facilities at the terminating telephone are needed, the customer will be required to subscribe for such additional MEL features and facilities.

3. MEL Service is not offered when terminating on a PAL.

4. The Company cannot provide the customer with the telephone number of the originating call.

5. The Company provides one free directory listing in the exchange where the MEL CO is located; however, at the customer's request, the listing may be omitted at no charge. Additional listings may be provided at rates and charges for business additional listings.

[1] Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.4 *MARKET EXPANSION LINE* (MEL) SERVICE [1] (C)

B.5. (Cont'd)

For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) are waived for customers in Area Code 520 who subscribe to MEL Service, as specified in B.7.c., following. Applicable monthly rate and nonrecurring charge will resume according to the following schedule:

EXCHANGE	CHARGES WILL RESUME ON
Tucson	July 1, 1997
Yuma, Flagstaff, Prescott	December 31, 1996
Remaining Area Code 520 exchanges	April 22, 1996

6. Directory assistance charges, or allowances, are not applicable to MEL services since this is an inward only calling arrangement.

7. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone. The respective charge for each such portion shall be as follows:

   a. Between the calling telephone and the called (MEL) location.

      The calling party is responsible for the payment of these charges with the exception of those calls which are placed collect and accepted by the MEL customer.

   b. From the called telephone (MEL) location to the terminating telephone.

      - The appropriate dial, station-to-station charge as specified in Section 6 following, MTS or the interstate LDMTS, or

      - The applicable charges for this portion of an intraexchange remotely forwarded call as specified in C.3., following.

      These charges will apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. The MEL customer is responsible for the payment of these charges.

[1] Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.4 *MARKET EXPANSION LINE* (MEL) SERVICE [2] (Cont'd) (C)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of MEL Service. Subsequent to the initial establishment of MEL Service, the appropriate nonrecurring charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.

2. The following rates and charges are added to all rates and charges for associated services:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Measured MEL			
- Each line arranged	RCF	$60.00	$30.00
- Each additional line arranged	RCA	60.00	30.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Measured MEL			
- Each line arranged	RCF	$40.35	$22.00
- Each additional line arranged	RCA	40.35	22.00

	CHARGE FOR EACH CALL MAXIMUM	CHARGE FOR EACH CALL CURRENT
• Per Call Charge	$0.321	$0.107

[1] Available only to customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split. See B.7.c., preceding.

[2] Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.4 *MARKET EXPANSION LINE* (MEL) SERVICE [2] (C)

C.1. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Flat MEL (for residence customers only)[1]			
- Each line arranged	RDEXS	–	–
• MEL with No Charge (for business customers only)[1]			
- Each line arranged	RFFXS	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Flat MEL (for residence customers only)[1]			
- Each line arranged	RDEXS	$40.35	$16.00
• MEL with No Charge (for business customers only)[1]			
- Each line arranged	RFFXS	–	–

[1] Available only to customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split. See B.7.c., preceding.

[2] Effective June 1, 2023, *MARKET EXPANSION LINE* Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.5 BASIC EXCHANGE ENHANCEMENT

A. Description

Amplified Voice Grade Circuit

This grade of service provides a circuit with no more than a 4 decibel (d.B.) loss (measured at 1004 Hz.) from the local central office to the customer's network interface. This service provides the customer a high quality transmission line and signaling for use on all local switched service.

B. Terms and Conditions

1. Amplified Voice Grade Circuit is furnished only in central office areas where adequate and suitable facilities are available. Central offices will be equipped for Amplified Voice Grade Circuit at the discretion of the Company and in accordance with regular engineering practices.

2. The services will be provided only in connection with individual access line, individual flat rate resale access line, or individual trunk service. Amplified Voice Grade Circuit is not available in connection with Smart Public Access Line Service, Multi-party Service, FX, FCO and WATS.

3. When a customer subscribes to Amplified Voice Grade Circuit all access lines in a hunt group or trunk group must be equipped with this service.

C. Rates and Charges

Except as specifically provided herein, Amplified Voice Grade Circuit is subject to the terms, conditions, rates and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Amplified Voice Grade Circuit, per access line, flat rate Resale access line, or trunk	VGA	$151.00	$75.50

		MAXIMUM MONTHLY	CURRENT MONTHLY
	USOC	RATE	RATE
• Amplified Voice Grade Circuit, per access line, flat rate Resale access line, or trunk	VGA	$25.20	$8.40

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.8 OPEN SWITCH INTERVAL PROTECTION (OSIP)

A. Description

When transferring or extending a call, a momentary open is generated on the line and may result in false disconnection of the call. Open Switch Interval Protection (OSIP) provides constant supervision on the customer's line by adding a signal distributor and signal distributor applique during central office switching until the call connection is completed.

B. Terms and Conditions

This service is furnished only in central office areas where facilities permit as determined by the Company.

C. Rates and Charges

These charges are in addition to the rates and charges for the service with which it is associated.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Open Switching Interval Protection (OSIP), per line equipped	53W	$96.00	$48.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Open Switching Interval Protection (OSIP), per line equipped	53W	$12.00	$4.00

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 CALLER IDENTIFICATION – BULK

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A Voice Grade 36 (or equivalent) data channel is required between the customer's serving central office switch and the customer's premises for the transmission of the call-related data.

2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.

3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to *DID* Service as described elsewhere.

4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.9 CALLER IDENTIFICATION – BULK

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.

2. Nonrecurring charges as specified in 3.1.5 of this Tariff, apply in addition to the nonrecurring charges specified herein.

3. The nonrecurring charge specified herein shall be applicable to change the service.

4. Caller Identification-Bulk will be provided at the following rates and charges:[1]

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Call Data Input/Output Central Office Facility, each	FCX	$800.00	$400.00
• Per MLHG, PBX Trunk Group or *CENTRON*/Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	100.00	50.00
• Call Data - incoming, each line or trunk arranged within group	CGL	10.00	5.00

[1] In addition, a Voice Grade 36 channel is required as specified in the Competitive Private Line Transport Services Tariff.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.9 CALLER IDENTIFICATION – BULK

C.4.[1] (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	$1,350.00	$450.00
• Per MLHG, PBX Trunk Group or *CENTRON*/Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	150.00	50.00
• Call Data - incoming, each line or trunk arranged within group	CGL	15.00	5.00

[1] In addition, a Voice Grade 36 channel is required as specified in the Competitive Private Line Transport Services Tariff.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

A. Description

Custom Ringing Service (**a.k.a** Custom Ring) is a central office based service which provides distinctive ringing codes on incoming calls, using one individual access line. The distinctive ringing codes are achieved by assigning an additional telephone number to the access line. (T) (C) (C)

Customers subscribed to Custom Ringing Service prior to December 9, 2021 may have up to three additional numbers on the same line, for a total of four numbers assigned to a single line, as long as the additional numbers were assigned prior to that date. Effective December 9, 2021, only one additional number may be assigned to a single line. (N) (N)

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.

2. Custom Ringing numbers are subject to a minimum service period of one month.

3. Custom Ringing will be billed to the primary access line number. Itemized billing is not available on Custom Ringing numbers.

4. Intercept Service terms, conditions and charges, as specified in 5.8.4, following, apply to Custom Ringing on a per number basis. In addition, the following, terms and conditions will apply:

   - When the access line number remains in service, Custom Ringing numbers can be individually intercepted.

   - When the access line number is intercepted, all Custom Ringing numbers must be intercepted. Exception: If another access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.

5. When the customer's access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (Cont'd) (T)

B. Terms and Conditions (cont'd)

6. When the customer's access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:

   • To have Call Forwarding-Variable only on the access line number, or

   • To have all Custom Ringing Service numbers forwarded with the access line number.

   This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the service with which it is associated.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
a. Custom Ringing				
• Residence				
- First additional number	RGG1+	$ 7.50	$4.80	
- Second additional number[1]	RGG2+	7.50	2.50	(C)
- Third additional number[1]	RGG3+	7.50	2.50	(C)
• Business				
- First additional number	RGG1+	20.85	7.45	
- Second additional number[1]	RGG2+	14.25	5.25	(C)
- Third additional number[1]	RGG3+	14.25	5.25	(C)

[1] Effective December 9, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations. (N) | (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

C.1. (Cont'd)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
b. Nonrecurring Change Charges (T)		
• Residence		
- Change telephone number	[1]	[1]
- Change Custom Ringing Service number to access line number	[2]	[2]
• Business		
- Change telephone number	[1]	[1]
- Change Custom Ringing Service number to access line number	[2]	[2]

[1] The nonrecurring charge for changing telephone numbers is as specified in 2.2.7 of this Tariff.

[2] The nonrecurring charge is the same as for the installation of a new line.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 HUNTING SERVICE [1] (C)

A. Description

Hunting Service is an optional arrangement available to customers with two or more individual line services. Where facilities permit, such lines will be arranged so that incoming calls to a busy line will overflow to other of the customer's lines not busy. The following types of hunting arrangements are available: series and multiline (basic hunting), circular, and preferential.

B. Rates and Charges

1. The rate for each individual line arranged for Hunting Service is in addition to the regular individual line rate.

2. The following monthly increment is for business or residence Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business/Residence			
- Basic hunting, per access line	HTG	$12.00	$7.75

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers. (N) (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.11 HUNTING SERVICE [1] (Cont'd)

C. Optional Features

1. Circular Hunt [2] (C)

a. Description

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

b. Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Business **[2]**/Residence [1]				(C)
- Per hunt group	HCKPG	$7.50	$2.50	

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

[2] Effective September 1, 2023, Circular Hunt is grandfathered for small business customers and will no longer be available to new small business customers. (N) (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE [1]

C. Optional Features (Cont'd)

2. Preferential Hunt **[2]** (C)

a. Description

Preferential Hunt is an option of Hunting Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

b. Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Business **[2]**, each line arranged	HSHHP	$2.25	$0.75	(C)

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

[2] Effective September 1, 2023, Preferential Hunt is grandfathered for small business customers and will no longer be available to new small business customers. (N) (N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 ANSWER SUPERVISION - LINE SIDE

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Terms and Conditions

1. Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. The terms, conditions, rates and charges applicable to Answer Supervision - Line Side are in addition to the rates and charges for the services with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Answer Supervision - Line Side, per line Arranged[1]	AS8L+	$15.00	$3.95

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.19 NUMBER FORWARDING - GRANDFATHERED (C)

Effective June 1, 2023, Number Forwarding is grandfathered and will no longer be available to new customers. (C)

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.

2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.

3. Collect or third-number billing will not be allowed to the Number Forwarding number.

4. Number Forwarding is offered subject to the availability of facilities.

5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.

6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.

7. The service is not offered where the terminating telephone is a pay telephone.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.19 NUMBER FORWARDING – GRANDFATHERED (Cont'd) (C)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.

2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per Number Forwarding number			
- Residence	VTL	$20.00	$10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	$20.85	$6.95

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., TOPS.

2. The use of "coinless" telephone in this Tariff refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for third number billed, collect and calling card calls.

3. Coin collection and/or return of coins for Basic Public Access Lines is controlled by the PSP pay telephones.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

4. The following types of Basic Public Access Lines are available:

a. Measured *GUESTLINE* Basic PAL Service

Usage charges will apply to all outgoing calls completed on a local basis. This service provides:

- Access to the local and toll network;
- Access to directory assistance;
- Free calls to the 911 emergency code;
- Fraud protection.

b. Measured Resale Basic PAL with Call Allowance

Usage charges will apply to all outgoing local calls after reaching the allowance of 575 local calls per month. This service provides:

- Access to the local and toll network;
- Access to directory assistance;
- Free calls to the 911 emergency code;
- Inter/intraLATA and interstate direct dialed toll calling.

c. Measured Full Resale Basic PAL Service

Usage charges will apply to all outgoing calls completed on a local basis. This service provides:

- Access to the local network;
- Access to directory assistance;
- Free calls to the 911 emergency code;
- Inter/intraLATA and interstate direct dialed toll calling.

(M) Material moved to Section 105.5.7.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A.4. (Cont'd)

d. Flat *GUESTLINE* Basic PAL Service

This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to directory assistance;
- Free calls to the 911 emergency code;
- Fraud protection.

e. Flat Full Resale Basic PAL Service

This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to directory assistance;
- Free calls to the 911 emergency code;
- Inter/intraLATA and interstate direct dialed toll calling.

f. Flat Outgoing Basic PAL Service

Basic PAL Service provides a flat outgoing only exchange access line without screening.

g. Coinless Subscriber Basic PAL Service

This service provides:

- Free calls to 911 emergency agency code;

- Access to directory assistance;

- Prevention of Company operators from billing collect and bill to third number calls to the PAL service;

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A.4. (Cont'd)

h. Coinless Collect only Basic PAL Service

Coinless Collect only Basic PAL Service is a one-way out only service to be used in penal, correctional and mental health institutions only. This service provides:

- Access to the toll and local network only by dialing 0 plus the desired number;
- Restriction of Company operator assisted calls by station users to only collect calls;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL Service.

This service prohibits calls to:

- Directory assistance,
- 911 emergency code,
- Interexchange carriers other than the carrier presubscribed to the line,
- 800/800-type service, 676, 900, 976, 950, 960 telephone numbers,
- Company repair service.

(M)

(M)

(M) Material moved to Section 105.5.7.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

5. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

   - Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

   - Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.

   - Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

   Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. For PSP pay telephones with unrestricted access to the local network, PAL Service will be provided on a flat, message or measured rate basis.

2. PAL is the only service offered for use with PSP pay telephones. In the event it becomes apparent that a PSP pay telephone is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein.

3. Basic PAL Service is available on a Foreign Exchange (FX) and a Foreign Central Office (FCO) basis at the rates and charges specified in the Competitive Private Line Transport Services Tariff.

4. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7.

5. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.

6. Joint User Service is not available with PAL Service.

7. Calls to directory assistance, 911, and telephone repair service are not subject to measured or message PAL usage charges.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

8. Extension service is allowed.

9. Terms, conditions, rates and charges as described elsewhere in this Tariff apply as appropriate.

10. Changing to or from Basic Service may require a telephone number change. (C)

11. Optional toll calling plans, specified in 6.3 of the Competitive Exchange and Network Services Tariff, may be available to PAL Service customers. See individual tariff section for restrictions.

12. Loop Diversity and/or Avoidance defined in the Private Line Transport Services Tariff are available with Basic PAL Service.

    a. Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.

    b. Customers subscribing to Avoidance may also be required to pay Foreign Central Office charges, as defined in Section 5 of the Private Line Transport Services Tariff.

13. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

14. The Company is not liable for end-user fraud associated with failure of the PSP's pay telephones to perform correctly.

(M)

(M)

(M) Material moved to Section 105.5.7.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

C. Responsibility of the Customer

1. The PAL customer will be responsible for:

   a. The installation, operation, and maintenance of any PSP pay telephone used in connection with this service.

   b. The rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.

   c. The refund of coins when lost or collected in error.

   d. The payment of Maintenance of Service Charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the PSP pay telephone.

D. Rates and Charges

1. Each call to Directory Assistance is charged for and will not be subject to an allowance.

2. Exchange zone increments will be applied to PAL Service furnished within exchange zones.

3. Basic Public Access Lines will be provided at the following rates and charges.

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]	
• Measured				(T)
- *GUESTLINE*, per line	152	$50.00	$ 9.20	
- Resale with call allowance, per line	15W	50.00	24.85	
- Full Resale, per line	15Q	50.00	9.09	

(D)
|
(D)

[1] Apply the measured usage rate, following, as appropriate. (T)

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Flat				(T)
- *GUESTLINE*, per line	122	$50.00	$11.24	
- Full Resale, per line	12Y	50.00	11.13	
- Outgoing only service, per line	1GY	50.00	11.13	
• Coinless Subscriber Service				
- Outgoing only, per line	1PZ	50.00	11.13	
- Two-way, per line	1NP	50.00	11.13	
- Coinless Collect Only, per line	1P9	50.00	11.13	

(D)

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

5. Usage Rates

	RATE PER MINUTE	
• Measured Usage Rate	$0.01	(M)

6. The following nonrecurring charge for changes applies:

- To each line when changing from one PAL line to another;
- To telephone number changes, at customer's request;
- For temporary transfer of calls, at customer's request.

	NONRECURRING CHARGE
• Per activity, per CO access line changed[1]	$27.50

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

(M) Material moved to Section 105.5.7.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D. Rates and Charges (Cont'd)

7. Fraud Protection features will be provided to customers at the following rates and charges.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection[1,2]			
- Incoming, per line	PSES1	$0.00	–
- Outgoing, per line	PSESO	1.12	$0.11
- Incoming and outgoing, per line	PSESP	1.12	0.11

8. See 6.2 of the Competitive Exchange and Network Services Tariff for application of local operator-handled surcharges.

9. Measured PAL Usage Charges

a. Measured PAL usage charges accumulate on a monthly basis commencing on the billing date.

[1] The nonrecurring charge will apply when the Fraud Protection features are provided subsequent to the initial installation of the Basic PAL access line.

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

D.9. (Cont'd)

b. Measured PAL usage charges as specified in D.3. are applicable to local messages completed within the Full Rate Period as defined in 5.2.1.B.1.g.

(1) Initial minute is for a connection of one minute or any fraction thereof.

(2) Additional minute is for each additional minute or any fraction thereof.

(3) Discounts specified in 5.2.1.B.1.g. are applicable.

In cases where a message begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the connection is established. The discount for each additional period is the discount in effect at the beginning of each additional period.

The evening rate applies to the holidays listed in 5.2.1.B.1.

10. Timing of Measured Local Messages

a. Chargeable time begins when connection is established between the calling station and the called station.

b. Chargeable time ends when the calling station hangs up, thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

11. The monthly rates for measured PAL service do not contemplate the provision of monthly billing detail. When billing detail is furnished, it must be arranged for in advance. The following charge per call will be assessed. In addition, the following nonrecurring one-time charge will also apply.

	CHARGE
• Detail billing per call	$0.01

	USOC	NONRECURRING CHARGE[1]
• Each service order required	OMD	$13.50

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

A. Description

The alphabetical directory is a list of names of customers and others for whom directory listings are provided. Alphabetical listings include information which is essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered inappropriate.

B. Terms and Conditions

1. Dual name listings may be provided for two customers subscribing to residence service who may or may not share the same surname but who share the same service and reside at the same address, or for women whose husbands are deceased, and persons known by more than one name. Dual name listings are defined as listings which contain the names or initials of two persons or listings which identify one person who may be known or referred to by two names. Appropriate rates and charges are applicable to changes associated with dual name listings.

2. The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

3. The Company has the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby.

4. Listings are regularly provided in connection with most classes of exchange service.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

C. Primary Listing

1. One listing, the Primary Listing, is provided without charge for:

   a. Each exchange access line.

      Dual name listings may be provided to customers referred to by two names, if such listings facilitate the use of the directory. Where two or more exchange access lines are served on a Hunting Service basis, only one Primary Listing for the group will be provided.

   b. Each PBX, *CENTRON*-Custom System with the following exceptions:

      (1) Where a customer has PBX Service served by trunks from different exchanges, a Primary Listing may be provided in the directory of each of the exchanges to which the trunks are connected.

      (2) In connection with residence PBX Service, where the customer has two nonconsecutive trunks or trunk groups, one of which is for family use and the other for business use, two Primary Listings may be provided without charge.

2. In those cases in which the business of the customer is so conducted, the Primary Listing may be the trade name of an article or service, provided the customer is the authorized agent or representative for the particular article or service.

3. At the request of the customer, the Primary Listing may be omitted from the directory (Nonlisted Service) or from both the directory and the information records (Nonpublished Service). Nonlisted and Nonpublished Services are furnished subject to the terms, conditions and rates specified herein.

4. Listings of Access Service Customers

   Primary listings may be furnished to interLATA customers using Access Service. Such listings are furnished under the terms, conditions, rates and charges specified for the business additional listing.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

C. Additional Listings

1. Regular Additional Listings

a. Residence and Business Additional Listings may be the listings of:

Individual names of those entitled to the use of the customer's service under the provisions of Section 2 of this Tariff. For businesses, these listings could include, but are not limited to, Departments, Divisions, Tradenames, etc.

b. Residence Additional Listings may be the listings of:

Individual names of those entitled to the use of the customer's service under the provisions of 2.2.1.C. of this Tariff. A dual name listing (as specified in B.1., preceding) may be provided wherein the second name in the Primary Listing will appear first in the Additional Listing with the Additional Listing alphabetized accordingly in the directory.

c. Additional Listings:

Where the listing appears in the current directory, charges to the end of the directory period will apply except that the charges will cease at the time:

- The contract for the main service is terminated.
- The listed party becomes a customer to a class of exchange service.
- The listed party dies, or moves to a new location at which the customer's service with which the listed party user is listed is not available.

d. Additional listings for Call Distribution Systems (including those needed for splits) will be provided for at business additional listing rates.

2. Special Types of Additional Listings

Special types of additional listings such as Alternate, Alpha and Informational, Duplicate and Reference Listings, Foreign Listings, Listings of Amateur Radio Stations, or Listings of Resort Cottages take the same business or residence classification as the service with which such listings are furnished.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

D. Nonpublished Service

1. Description

a. The telephone numbers of Nonpublished Service are not listed under the current subscriber's name in the telephone directory or in the information records available to the general public.

b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

2. Terms and Conditions

a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.

b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.

c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.

d. The monthly rate for Nonpublished Service does not apply to: (M)

- PAL Telephone Service.
- FX Service where the customer is also furnished regularly listed exchange service from the normal exchange.
- Service in addition to the regularly listed service for the same customer at the same location, e.g., additional lines in a rotary group. (M)

(M) Material moved from Page 141.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

D.2. (Cont'd)

d. The monthly rate for Nonpublished Service does not apply to:

(M)

- **A customer requesting non-published service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.). Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.** (N) (N)

e. Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.

f. The Company may disclose a nonpublished number to its authorized collection agents in order to collect amounts owed to the Company.

g. Utilization of Call Trace and Call Line Identifier

Parties with Private Directory Service numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

E. Nonlisted Service

1. Description
At the request of the customer, any one or all of the customer's Primary Listings, Additional Listings or other listings associated with the same or different CO line or trunk normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

2. Terms and Conditions

a. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

(M) Material moved to Page 140.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

E.2. (Cont'd)

b. A customer requesting non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided Non-Listed service free of charge. Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order. (N) (N)

F. Wide Area Telecommunications Service (WATS) Listings

1. An 800 Service customer may contract for a directory listing for each directory in which an inward access line is requested to be listed.

2. One free directory listing will be provided for *800 SERVICELINE* Option. Additional directory listings will be provided at applicable additional listing rates shown herein.

3. Directory listings are not furnished for Outward WATS.

G. Telephone Answering Service (TAS) Bureau Listings

1. Terms and Conditions

a. The TAS bureau may subscribe for a business listing on its administrative service or a business listing on its *DID* Service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the TAS bureau's administrative service by a patron will result in the resale of the service.

b. TAS bureau listings must bear the same telephone number as the Primary Listing or the telephone number of a nonconsecutive CO line or rotary line group. Such listings will be permitted on the first number only of a rotary number group of a *DID* telephone number.

c. The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service by the patrons.

d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, terms and conditions for an Alternate Listing will apply.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont'd)

H. Client Main Listing (CML)

1. Description

   Customers-of-record who resell/share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their patrons and/or clients.

2. Terms and Conditions

   a. The customer-of-record is responsible for the negotiation of the listing.

   b. The charge for CML will be billed to the customer-of-record.

   c. Additional listings or miscellaneous listings for Resale/Sharing Service are furnished subject to the terms, conditions, rates and charges specified in this section.

(M)

(M)

(M) Material previously appearing on this page now appears on Pages 45 and 46 of Section 105.7.1.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

(M)

(M)

I. Residence Internet Listings

- E-Mail Address Listing

  Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

- Uniform Resource Locator (URL) Address Listing

  Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

- E-Mail/URL Address Listing Package

  Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

J. Rates and Charges

1. The monthly rate for nonlisted listings applies separately for each listing which normally would be published in the alphabetical directory but which, at the customer's request, is furnished on a nonlisted basis.

2. Additional listings may be provided to public agencies at no charge where, in the opinion of the Company, directory service to the public will be improved.

(M) Material previously appearing on this page now appears on Page 46 of Section 105.7.1

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY CHARGE	CURRENT MONTHLY RATE	
• Additional Listings, each [3]				(C)
- Business[1]	CLT	$9.00	$5.75	
- Residence[1]	RLT	7.50	5.75	
• Alpha Listing, each [3]				(C)
- Business	RNCAF	9.00	5.75	
- Residence	RNCAF	7.50	5.75	
• Client Main Listing, each [3]				(C)
- Business	LBS	9.00	5.75	
- Residence	LRS	7.50	5.75	
• E-Mail Address Listing, each [3]				(C)
- Residence	EM6	7.50	5.00	
• URL Address Listing, each [3]				(C)
- Residence	NL1	7.50	5.00	
• Listing Packages [3] E-Mail/URL Address Listing, each				(C)
- Residence	L9GEU	6.75	4.80	
• Foreign Listings, each [3]				(C)
- Business	FAL	—	[2]	
- Residence	FAL	—	[2]	
• Informational Listings, each [3]				(C)
- Residence	XLL	$7.50	5.75	

[1] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL, CLT, RLT) will be waived for customers in Area Code 520 who subscribe to *MARKET EXPANSION LINE* Service, as specified in 5.4.4.B.7.c., preceding.

[2] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the FAL be in another State, then that State's CLT or RLT rate apply.

[3] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N) | (N)

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY CHARGE	CURRENT MONTHLY RATE	
• Each Listing changed to Nonpublished Service				
- Residence	NPU	$6.00	$3.12	
- Business	NPU	9.00	4.20	
• Each Listing changed to Nonlisted Service				
- Residence	NLT	6.00	2.68	
- Business	NLT	9.00	3.60	
• WATS Listings, each [1]				(C)
- Business	SZS	9.00	5.75	
• Telephone Answering Service Bureau Patron Line Listing, each [1]	9FK	18.60	7.20	(C)
• Change in Primary Listing				
- Business	N/A		–	
- Residence	N/A		–	

[1] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N) | (N)

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.7 CUSTOM NUMBER SERVICE

A. Description

1. This service is applicable to customer requests for specific telephone number assignments when a customer requests a specific number(s) and that number(s) is available, the Company may assign the number to the customer.

2. Custom Number Service rates and charges are not applicable to the following services:

   - 800 Service
   - 976 Service
   - *DID* Number Blocks

B. Terms and Conditions

1. The Company will offer up to five numbers for customers to choose from at no charge. If the customer requests further or more specific number choices and accepts a number offered, the charge specified in C., following, will apply. Custom Number nonrecurring changes will not apply when the customer requests assignment of the same number within one year of termination.

2. The Company reserves and retains the right:

   a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business in accordance with the rules and regulations of the Company. If this should occur within a one year period following assignment, the Custom Number Service nonrecurring charges will be refunded to the customer.

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.7 CUSTOM NUMBER SERVICE

B.2. (Cont'd)

b. To reject any request for personalized numbers for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity or by relocation of a central office.

c. Of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any customer.

3. The Company shall in no event be liable to any customer for direct, indirect or consequential damages caused by a failure of service, or inadvertent assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Custom Number Service.

4. Telephone number requests for a specific telephone number are granted providing the requested telephone number is available, e.g., not assigned to a current customer, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be honored on a first-come, first-served basis.

C. Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Each number requested and provided			
- Residence	RNCSP	$150.00	$ 75.00
- Business	RNCSP	500.00	250.00

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES

A. Description

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service **– GRANDFATHERED** (C)

New Number Referral Service includes all intercept recordings that provide the new number information.

Effective January 1, 2024, New Number Referral Service is grandfathered and will no longer be available to new customers. (N) (N)

B. Terms and Conditions

1. Intercept services apply to temporary or permanently disconnected numbers, including vacation suspension service and telephone number changes.

2. Intercept services are offered for periods up to three months for residential customers and up to 12 months for business customers.

3. Intercept services are subject to the availability of the disconnected number and the availability of CO facilities.

4. The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Services.

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES (Cont'd)

C. Rates and Charges

The following nonrecurring charges apply to Intercept Service on a per line basis dependent upon the number of months provided.

1. Basic Intercept Service is provided at no charge.

2. **Deleted** (T)

(D)

(D)

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES

C. Rates and Charges (Cont'd)

3. New Number Referral Service **– GRANDFATHERED** (C)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Business Rates			
- One month	A1W1X	$ 20.00	$10.00
- Two months	A1WAX	40.00	20.00
- Three months	A1W3X	60.00	30.00
- Six months	A1WSX	90.00	45.00
- Nine months	A1W9X	110.00	55.00
- Twelve months	A1WTX	130.00	65.00
• Residence Rates			
- One month	A1W1X	10.00	5.00
- Two months	A1WAX	20.00	10.00
- Three months	A1W3X	30.00	15.00

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features **(where available)** from the following list in their package. (C)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.1. (Cont'd)

b. In addition to choosing three services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.A.1.a., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

c. A customer may select any number of optional Add-A-Line packages per location, for every *QWEST CHOICE* Business package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont'd)

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Customers selecting Directory Assistance may make six calls above the allowance to Qwest 411 service.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 5.9.1.A.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Business or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.A.1.a., preceding may be added to or changed in the *QWEST CHOICE* Business package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.A.1.a., preceding.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.A.1.c., preceding.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOQL	[1]	$39.99
• Add-A-Line	PGOQN	[1]	34.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business (Cont'd)

4. Term Agreement Pricing

a. A discount will be applied to the monthly rates specified in 5.9.1.A.3.h., preceding, when a customer agrees to subscribe to one or more *QWEST CHOICE* Business or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

DISCOUNT	TERM
10%	12 months
15%	24 months
20%	36 months

b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24, or 36 months.

c. The discount will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.A.4.a., apply for each *QWEST CHOICE* Business or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan.

d. All qualifying packages must be at the same location, for the same customer, on the same billing number.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.4. (Cont'd)

e. Any *QWEST CHOICE* Business or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.

f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows:

TERM	TERMINATION FEE
12 months	$100.00
24 months	200.00
36 months	300.00

h. The termination fee applies to each *QWEST CHOICE* Business or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees.

i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages.

j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business or Add-A-Line package term agreement.

k. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *QWEST CHOICE* Business Plus

1. Description

QWEST CHOICE Business Plus is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below **(where available)**: (C)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.B.1.a., preceding, a customer may also select services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

c. A customer may select any number of optional Add-A-Line packages per location, for every *QWEST CHOICE* Business Plus package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont'd)

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Customers selecting Directory Assistance may make six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Business Plus customers cannot take advantage of promotions for *QWEST CHOICE* Business Plus or Add-A-Line or any of the services/features specified in 5.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Business Plus or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.B.1.a., preceding. may be added to or changed in the package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.a., preceding, when added to the *QWEST CHOICE* Business Plus service.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.B.1.c., preceding.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3. (Cont'd)

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. *QWEST CHOICE* Business Plus will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOQM	[1]	$49.99
• Add-A-Line	PGOQN	[1]	34.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *QWEST CHOICE* Business Plus (Cont'd)

4. Term Agreement Pricing

a. A discount will be applied to the monthly rates specified in 5.9.1.B.3.g., preceding, when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Plus or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

DISCOUNT	TERM
10%	12 months
15%	24 months
20%	36 months

b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24 or 36 months.

c. The discount(s) will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.B.4.a., apply for each *QWEST CHOICE* Business Plus or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan.

d. All qualifying packages must be at the same location, for the same customer, on the same billing number.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.4. (Cont'd)

e. Any *QWEST CHOICE* Business Plus or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.

f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows:

TERM	TERMINATION FEE
12 months	$100.00
24 months	200.00
36 months	300.00

h. The termination fee applies to each *QWEST CHOICE* Business Plus or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees.

i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages.

j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

k. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. *QWEST CHOICE* Business Prime

1. Description

QWEST CHOICE Business Prime is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/ features **(where available)** from the following list in their package. (C)

a. Standard features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 Calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service

b. In addition to choosing three services or features from the list in 5.9.1.C.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.C.1.a., at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

f. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

g. A customer who wishes to add either Qwest Voice Messaging Service or another provider's Voice Messaging Service, beyond their three selections of features/services, will be provided with Call Forwarding Busy Line, or Call Forwarding Busy Line/Don't Answer, or Call Forwarding Don't Answer, Easy Access and Message Waiting Indication without additional charge and it will not be counted as one of their three selections of features/services.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff for business individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Business Prime customers cannot take advantage of promotions for *QWEST CHOICE* Business Prime or any of the services/features specified in 5.9.1.C.1.a., unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in Section 3 of this Tariff apply where *QWEST CHOICE* Business Prime is provided in association with the installation of a new business individual or additional flat rate line, or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.C.1.a. may be added or changed in the *QWEST CHOICE* Business Prime package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.9.1.C.1.a., preceding.

f. *QWEST CHOICE* Business Prime will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line, (month to month rates)	PGOQT	[1]	$36.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd)

4. Term Agreement Pricing

a. A discount of 10% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 12 months. A discount of 15% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 24 months. A discount of 20% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 36 months.

b. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.C.4.a., apply for each *QWEST CHOICE* Business Prime package subscribed to by the customer under the term agreement pricing plan.

c. Any *QWEST CHOICE* Business Prime package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.

d. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.

e. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination fees. The termination fee for the 12 month period is $100.00, the termination fee for the 24 month period is $200.00 and the termination fee for the 36 month period is $300.00.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.4. (Cont'd)

f. The termination fee applies to each *QWEST CHOICE* Business Prime package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees.

g. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan for the first 30 days after the initial installation of the package or packages.

h. A termination fee will be waived for a customer that enters into a contract for similar Qwest services where the contract value is equal to or greater that the remaining value of the existing *QWEST CHOICE* Business Prime package term agreement.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. **Reserved For Future Use** (T-M)

(M) Material moved to Section 105, Page 109.1.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. **Reserved For Future Use** (Cont'd) (T-M)

(M) Material moved to Section 105, Page 109.2.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. **Reserved For Future Use** (Cont'd) (T-M)

(M) Material moved to Section 105, Page 109.3.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. **CenturyLink Business Package**

1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below **(where available):** (C)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service
- Voice Messaging Service[1]

[1] Deregulated Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.1. (Cont'd)

b. In addition to choosing services or features from the list in 5.9.1.E.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.

c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don't Answer or
- Call Forwarding Busy/Don't Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.2. (Cont'd)

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. CenturyLink Business Package (Cont'd) (T)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding when added to the CenturyLink Business Package.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. CenturyLink Business Package will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Flat rate initial business line	PGOCU	[1]	$53.00	(T)
• Flat rate additional business line	PGOCW	[1]	29.99	(N)
• Add-A-Line	PGOQN	[1]	34.00	

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

F. Home Phone Extra Package (N)

1. Description

a. Home Phone Extra Package includes a package of features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified in b. following.

b. Home Phone Extra Package includes a flat rate one-party residence line, flat rate Extended Area Service (where applicable), and the following services and features:

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting ID
- Continuous Redial
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- *NO SOLICITATION*
- Three-Way Calling
- Voice Messaging Service [1]

[1] Deregulated Service

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. Home Phone Extra Package (Cont'd) (N)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. All services or features selected in the packages can only be provided where technically available and compatible with other features the customer may choose to order.

3. Rates and Charges

a. The monthly rate includes a residence individual flat rate as described in Section 5.2.4. Where applicable, incremental charges specified in Section 5.1 apply.

b. Nonrecurring charges normally associated with the line will not apply where Home Phone Extra Package is provided in association with the installation of a new residence individual or additional flat rate line.

c. Services or features specified in 1.b, preceding may be added or changed without a nonrecurring charge.

d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.b., preceding.

e. The following monthly rate does not include charges for optional long distance.

	USOC	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
• Per individual flat rate residence line/package	PGOPZ	$100.00	$50.00

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES (Cont'd)

5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *SMARTSET* Feature Packages

1. Description

a. *SMARTSET* Feature Packages are optional packages available to business customers. *SMARTSET* Feature Packages offer the customer a choice of subscribing to either the *SMARTSET* or *SMARTSET PLUS* Package as described below.

(1) *SMARTSET* Package

- Call Waiting (includes Call Waiting ID).
- Caller ID Name and Number
- Call Forwarding Variable

(2) *SMARTSE*T *PLUS* Package

- Call Waiting (includes Call Waiting ID)
- Caller ID Name and Number
- Call Forwarding Busy Line/Don't Answer Expanded
- Message Waiting Indication Audible

2. Terms and Conditions

a. The rates and charges are in addition to all rates and charges for the associated underlying service.

b. All terms and conditions specified elsewhere for the respective services/features shall apply.

c. Nonrecurring charges do not apply to change an existing Custom Calling Package to either the *SMARTSET* or *SMARTSET PLUS* Package.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *SMARTSET* Feature Packages (Cont'd)

3. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *SMARTSET* Package, each line arranged	NLUY1	$11.45	$11.45
• *SMARTSET PLUS* Package, each line arranged	NLUY2	11.45	11.45

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. Primary Rate Service (PRS) Bundle

1. Description

a. Primary Rate Service (PRS) Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRS Bundle includes the following features and services:

(1) Bulk rate Integrated Services Digital Network Primary Rate Service, consisting of 23B+D and 23 Voice and Data trunks provisioned as Two-way with DID

(2) Up to 100 Direct-Inward-Dialing (DID) Numbers (in blocks of 20) -Optional

(3) Primary Rate Service Standard Features

(4) ISDN Calling Name Delivery (ICNAM)

2. Terms and Conditions

a. Unless specified otherwise in this section, the regulations for Integrated Services Digital Network Primary Rate Service, including Service Charges, set forth in Section 3, apply in addition to the regulations herein.

b. Unless specified otherwise in this section, the regulations for Direct-Inward-Dialing (DID) Service, including Non-recurring and Installation Charges, set forth in Section 5.3, apply in addition to the regulations herein.

c. Service Charges do not apply when PRS Bundle replaces existing Local Exchange Service.

d. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES (Cont'd)
5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE
B.2. (Cont'd)

e. Customers may order additional DID numbers, in excess of 100 for an individual PRS Bundle, subject to availability, at the rates specified in Section 5.3 of this tariff. Nonrecurring Charges apply for subsequent activation of numbers beyond those included in the bundle.

f. The Optional Features available for Primary Rate Service are available with PRS Bundle at the rates specified in Section 14.3.1.

g. Customers may not use Unlimited EAS/ECS for continuous connection to the Internet or full-time data connections.

h. PRS Bundle is available under the term commitments of 1, 2 3, and 5 years on a Rate Stabilized basis. Termination Liability Charges set forth in Section 14.3.1.D apply.

i. Unless terminated by the PRS Bundle customer or the Company, a customer will remain enrolled in the PRS Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRS Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.

j. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRS Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. Primary Rate Service (PRS) Bundle (Cont'd)

3. Rates and Charges

The following rates apply when the customer's serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer's serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

a. Host Switch

Term Period	MAXIMUM Monthly Rate			Nonrecurring Charge
	Group 1*	Group 2*	All Other	
1 Year	$2,994.00	$3,332.00	$2,364.00	$0.00
2 Years	2,544.00	2,904.00	2,544.00	0.00
3 Years	2,469.00	2,679.00	2,469.00	0.00
5 Years	2,394.00	2,454.00	2,394.00	0.00

Term Period	CURRENT Monthly Rate			Nonrecurring Charge
	Group 1*	Group 2*	All Other	
1 Year	$ 710.00	$ 760.00	$ 810.00	$0.00
2 Years	595.00	665.00	760.00	0.00
3 Years	565.00	615.00	660.00	0.00
5 Years	535.00	565.00	585.00	0.00

* See Section 14.3.a.D.15.a. for list of Group 1 and Group 2 Central Office Names and Codes.

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. Primary Rate Service (PRS) Bundle (Cont'd)

3. Rates and Charges

The following rates apply when the customer's serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer's serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

b. RCO

Term Period	MAXIMUM Monthly Rate			Nonrecurring Charge
	Group 1*	Group 2*	All Other	
1 Year	$3,332.00	$3,557.00	$3,144.00	$0.00
2 Years	2,814.00	3,129.00	2,694.00	0.00
3 Years	2,679.00	2,904.00	2,319.00	0.00
5 Years	2,544.00	2,679.00	2,544.00	0.00

Term Period	CURRENT Monthly Rate			Nonrecurring Charge
	Group 1*	Group 2*	All Other	
1 Year	$ 760.00	$ 810.00	$ 860.00	$0.00
2 Years	645.00	715.00	810.00	0.00
3 Years	615.00	665.00	710.00	0.00
5 Years	585.00	615.00	635.00	0.00

* See Section 14.3.a.D.15.a. for list of Group 1 and Group 2 Central Office Names and Codes.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A. General

1. Customers engaged in the Resale/Sharing of Exchange Services furnished by the Company shall be subject to the terms and conditions specified in this section.

2. Access to the network furnished to the customer-of-record is limited to the following Type and Classes of Service.

   - Business measured PBX trunks.
   - Business measured access lines.
   - Flat rate resale access lines.

3. Flat and measured services will not be furnished on the same premises. A PAL Service can be a different type than the non-PAL Service on the same premises as long as the PAL Service is not used to supplement the non-PAL Service.

4. Access lines provided in a Resale Service Area may be arranged for Hunting Service at rates and charges as specified in Section 5.

5. The customer-of-record must notify the Company in writing of his/her intent to resell/share Company services. In addition, the customer-of-record must provide the Company with a legal description and any other documents, such as a map, to delineate the Resale/Sharing Service Area. When the Resale/Sharing Service Area is a building, all of the building must be included.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A. General (Cont'd)

6. The Company will provide service to the customer-of-record under the following conditions:

   a. The Company retains the right to directly serve individual customers inside the Resale/Sharing Service Area upon request from such customers.

   b. The Company will be provided access or rights-of-way to directly serve individual customers in the Resale/Sharing Service Area.

   c. The customer-of-record must be prepared to provide the facilities which the Company requires initially and/or subsequently to directly serve individual customers who have requested any telecommunications service from the Company in the Resale/Shared Service Area. The Company shall select the least cost (to the Company) option of the following:

      (1) Wire or cable provided to the Company in risers, raceways or other supporting structures provided at no cost by the building owner or customer-of-record; or

      (2) Lease from the building owner or customer-of-record wire or cable facilities that would normally be provided by the Company and that are in place and not being utilized at a one-time charge of 15 cents per pair route foot, applicable for the entire period of use of such wire or cable pairs; or

   d. In addition, the individual customer has the right to furnish its own wire or cable facilities.

   e. All such facilities must comply with Part 68 of the F.C.C. (47 C.F.R. Part 68) and the National Electrical Code, as may be amended from time to time.

   f. The Company will not provide service to a customer-of-record who assesses a surcharge to any individual customer who requests to be served directly by the Company.

7. In a high rise building, or buildings in a campus arrangement, the customer-of-record is required to provide conduit and/or supporting structures from the cable entrance to the building to the network interface.

8. The customer-of-record and/or individual customer is responsible for the provision of all wiring (facilities) on the customer-of-record's and/or individual customer's side of the Network Interface. Such wiring facilities which are connected to the Company's facilities must be installed in accordance with Part 68 of the F.C.C. (47 C.F.R. Part 68) and the National Electrical Code, as may be amended from time to time.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES

A. General (Cont'd)

9. The Company will not be responsible for transmission quality beyond the point of interconnection with the customer-of-record or customer provided facilities.

10. The customer-of-record and/or an individual customer may arrange for Company installation and/or maintenance of their facilities.

11. The Company is not responsible for the allocation of usage or charges for resale/shared services. The customer-of-record is responsible for allocating the charges for resale/shared services.

12. Applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the customer-of-record or from the customer-of-record's legally authorized and designated agent where that authorization has been confirmed in writing.

13. Whenever customer notification is required, the Company will not be responsible to give notice other than to the customer-of-record or his/her authorized agent.

14. All charges will be billed to the customer-of-record only. In addition, the customer-of-record must provide a deposit or other acceptable security prior to the provision of service.

15. Customers-of-record may provide their services only to those located within their Resale/Sharing Service Area.

16. If the Resale/Sharing Service Area encompasses public rights of way and/or public thoroughfares, use of Company facilities shall be at rates which will cover the Company's costs. If the parties are unable to reach an agreement on a contract for such use, the customer-of-record may obtain its own authority to use the public rights of way and/or thoroughfares. This Tariff does not provide the basis for such authority.

17. In the event provisions shown elsewhere in this Tariff are in conflict with the terms of this section, the terms of 5.10 shall control. When a customer-of-record does not exist in the Resale/Sharing Service Area, this Tariff will not apply.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES (Cont'd)

B. Definitions

Customer-of-Record

The customer-of-record shall be a person or entity who is responsible for the administration of the telecommunications service of the Resale/Shared Service Area or a person or entity who is responsible for the administration of the telecommunications by virtue of ownership, lease, management agreement or the like.

The customer-of-record is the person or legal representative responsible for:

- Placing application for service,
- Requesting additions, rearrangements, maintenance or discontinuances of service,
- Payment in full of charges incurred such as toll, directory assistance, etc.

Individual Customer

As used in this section, refers to a customer located within a Resale/Shared Service Area served directly by the Company at the customer's request.

Resale of Service

Reselling of Company exchange telecommunications service to others within a Resale/Shared Service Area.

Resale/Shared Service Area

A building or geographic area within which local exchange telecommunications service is resold or shared between a customer-of-record and other telephone users.

Shared Service

The shared use with others of Company exchange telecommunications service.

5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES (Cont'd)

C. Rates and Charges

1. The Flat and Measured Rate Sharing Access Line is available for use in shared use locations on PBXs, key systems, multifunction systems and individual line instruments.

2. The following rates and charges apply.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Measured Rate Service Line (MR2)			
- Each[1,2]	LMB	$ 85.00	$42.50
- Each additional[1,2]	ALM	85.00	42.50
• Measured Trunks (RD2XX)			
- Two-way, each[1]	TV1	112.00	56.00
- One-way in only, each[1]	TV4	112.00	56.00
- One-way out only, each[1]	TVW	112.00	56.00
- One-way in only with hunting, for *DID*, each[1,3]	TDV	112.00	56.00
• Flat Rate Resale Access Trunk (KFTXX)			
- 2-way, each	FA6CX	112.00	56.00
- In only, each	FA61X	112.00	56.00
- Out only, each	FA6OX	112.00	56.00
- One-way in only with hunting, for *DID*, each[3]	TDD	112.00	56.00

[1] Usage charges from 5.2.1 of this Tariff, also apply.

[2] Hunting Service monthly rate specified in 5.4.11, preceding, will apply when LMBs are arranged for hunting.

[3] Requires a *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF COMPANY SERVICES (Cont'd)

C.2. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Measured Rate Service Line (MR2)			
- Each[1,2]	LMB	$46.05	$16.35
- Each additional[1,2]	ALM	46.05	16.35
• Measured Trunks (RD2XX)			
- Two-way, each[1]	TV1	51.48	18.16
- One-way in only, each[1]	TV4	51.48	18.16
- One-way out only, each[1]	TVW	51.48	18.16
- One-way in only with hunting, for DID, each[1,3]	TDV	63.48	23.16
• Flat Rate Resale Access Trunk (KFTXX)			
- 2-way, each	FA6CX	197.13	65.71
- In only, each	FA61X	197.13	65.71
- Out only, each	FA6OX	197.13	65.71
- One-way in only with hunting, for DID, each[3]	TDD	209.13	69.71

3. Nonrecurring Change Charges

See 5.2.A.4.b. of this Tariff and 5.3.A.3., preceding, for applicable nonrecurring charges.

[1] Usage charges from 5.2.1 of this Tariff, also apply.

[2] Hunting Service monthly rate specified in 5.4.11, preceding, will apply when LMBs are arranged for hunting.

[3] Requires a *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges.

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

A. Description

1. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across all CenturyLink incumbent local exchange carrier (ILEC) service territories. Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement.[1] (C)

2. CLVP may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

   The terms, conditions and rates for participating lines in CenturyLink incumbent local exchange carrier (ILEC) locations other than those served by Qwest Corporation may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents of the providing CenturyLink ILEC.

3. CLVP defines qualifying products in Qwest Corporation service territories as the following:

   - Flat Rate Business Lines (1FB) with Hunting
   - CenturyLink Choice Business (PGOQL)
   - CenturyLink Choice Business Plus (PGOQM)
   - CenturyLink Choice Business Add-A-Line (PGOQN)
   - CenturyLink Choice Business Prime (PGOQT)

B. Terms and Conditions

1. Customers subscribing to **CLVP** receive discounts specified in 5.11.1.C., following. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.

(M)

[1] **Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.** (N) (N)

(M) Material moved to Page 185, Release 3.

Issued: 5-19-23 Effective: 7-1-23

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

B. Terms and Conditions (Cont'd)

2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.

3. The discount level for CLVP is based on line volume and a contract term of **2 years.[2]**. A customer may not have more than one CLVP. (C) (C)

4. Additional business lines may be added, but will not affect the monthly discount level, except as described in 10. following.

5. If CenturyLink terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of $15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $15.00 x 50 x 3 = $2,250.00

   Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of $60.00 for each line below the Minimum Line Requirement.[1]

   A termination charge will be waived if the customer replaces the service within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

   Termination charge will be waived for customers with a Qwest Line Volume Advantage or *QWEST CHOICE* Business term agreement as long as the new CLVP agreement includes the same or greater number of lines for the same or greater term than their existing agreement.

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

[2] Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the tariffed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided. (N) (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

B. Terms and Conditions (Cont'd)

6. The customer may move all or part of the lines in CLVP to any participating CenturyLink ILEC service location, or change qualifying products, as long as the customer maintains the overall minimum line requirement. Lines moved to an eligible service location other than Qwest Corporation are subject to the requirements described in 9. following. The rates for such relocated lines and the available ancillary services are as specified in the appropriate CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents for the new service location. (M)

7. The Company may vary CLVP terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

8. A customer that chooses a CLVP may not have Qwest Line Volume Advantage or any other Local Voice Discount Plan with the exception of *CORE CONNECT* 1. Lines under *CORE CONNECT* 1 will contribute toward the minimum line requirements, but will not be further discounted. Local lines receiving promotional or competitive response offers that include recurring charge waivers will not be eligible for CLVP discounts until the terms of those offers have been satisfied for those lines. (M)

9. Customers with an existing CLVP provided by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation.[1]. Lines in an existing CLVP may, at Customer's request, be contributory towards determine the tier for the second CLVP. However, those lines will continue to be charged at their existing tier rates for the remainder of that term commitment period. (C)

   Alternately, customers may replace their existing CLVP for lines in Qwest Corporation locations with a new CLVP for which they qualify.

10. Additional business lines added under an existing CLVP will not affect the tier and monthly discount levels of that CLVP. Customers may, however, commit to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply towards the new commitment period.

[1] **Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.** (N) (N)

(M) Material moved from Page 185, Release 2.

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of this Tariff apply and will not be discounted.

2. Customers will not incur nonrecurring charges when switching existing basic business line service to CLVP.

3. Nonrecurring charges will apply as specified in 5.2.4, of this Tariff. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to lines and packages under the CLVP.

4. Qualifying products may be aggregated across all CenturyLink ILEC service locations to determine the discount level. [1] CLVP will be provided at the following stabilized rates for lines in the exchanges served by Qwest Corporation under this Tariff. These rates will be derived by applying discounts to current monthly rates for the qualifying products and will be adjusted to remain unchanged if the qualifying product rates change. Rates for lines in other CLVP locations are as specified in the applicable CenturyLink tariffs, catalogs or local terms of service documents.

a. Flat Rate Business Service (1FB)[2]

	MONTHLY RATES[3]		
	2 YEAR	**3-5 YEAR [4]**	(C)
• Number of lines			
- 10 - 49	$25.99	$23.99	
- 50 - 499	24.99	22.99	
- 500 - 999	23.99	21.99	
- 1000 - 3000	22.99	20.99	

[1] Effective October 19, 2022, customers whose Tier is based in part on contributory lines provided by a former CenturyLink ILEC will be grandfathered at their assigned Tier for the duration of their current term plan. Upon expiration of the current contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan.

[2] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4, of this Tariff. Hunting may be provided at no additional charge.

[3] The discounted monthly rates show above apply per line.

[4] Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the tariffed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided. (N) | (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

C.4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY RATES[1]		
	2 YEAR	3-5 YEAR [2]	(C)
• Number of lines			
- 10 - 49	$29.99	$26.99	
- 50 - 499	28.99	25.99	
- 500 - 999	27.99	24.99	
- 1000 - 3000	26.99	23.99	

(T)

c. *QWEST CHOICE* Business Plus

	MONTHLY RATES[1]		
	2 YEAR	3-5 YEAR [2]	(C)
• Number of lines			
- 10 - 49	$30.99	$27.99	
- 50 - 499	29.99	26.99	
- 500 - 999	28.99	25.99	
- 1000 - 3000	27.99	24.99	

[1] The discounted monthly rates show above apply per line.

[2] Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the tariffed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided. (N) (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

C.4. (Cont'd)

d. Add-A-Line

	MONTHLY RATES[1] 2 YEAR	3-5 YEAR [2]	
• Number of lines			
- 10 - 49	$26.99	$24.99	
- 50 - 499	25.99	23.99	
- 500 - 999	24.99	22.99	
- 1000 - 3000	23.99	21.99	

(C)

e. *QWEST CHOICE* Business Prime

	MONTHLY RATES[1] 2 YEAR	3-5 YEAR [2]	
• Number of lines			
- 10 - 49	$28.99	$25.99	
- 50 - 499	27.99	24.99	
- 500 - 999	26.99	23.99	
- 1000 - 3000	25.99	22.99	

(C)

[1] The discounted monthly rates show above apply per line.

[2] Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the tariffed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided. (N) (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.2 CORE CONNECT

A. Description

Core Connect 1 **is** available to business customers who subscribe to CenturyLink qualifying products and services under month to month, 1-year, 2-year or 3-year term plans**[1]**. (T)

1. The following qualifying products and services are required for Core Connect 1:

- CenturyLink Choice Business Plus
- Core Connect 1 Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 7Mbps

B. Terms and Conditions

1 A customer must subscribe to a qualifying CenturyLink long distance calling plan(s) and qualifying CenturyLink High Speed Internet (HSI) Service in conjunction with the CenturyLink Choice Business Plus package. Qualifying long distance services are specified in the Qwest LD Corp. tariffs, price lists and rates schedules, and, qualifying internet services are specified at www.centurylink.com.

2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month to month, 1-year, 2-year or 3-year term basis. An Unlimited Business Voice line includes CenturyLink Choice Business Plus as described in 5.9.1.B, preceding, and the Unlimited Business Voice long distance calling plan. The Unlimited Business Voice line requires Core Connect. A customer may select any combination of Core Connect 1 and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.

3. Customers will be converted to stand-alone services if they remove any of the Core Connect or Unlimited Business Voice services. For example, if a customer removes the qualifying Core Connect Unlimited LD or CenturyLink High Speed Internet plan, the customer will revert to the stand-alone CenturyLink Choice Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees may apply.

[1] Effective August 20, 2016, the month to month and 2 year option will no longer be available to new customers. (N) (N)

Issued: 7-12-16 Effective: 8-20-16

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.2 CORE CONNECT

B. Terms and Conditions (Cont'd)

4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.

5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

6. This discount plan cannot be combined with any other discounts unless otherwise specified and will not be available to customers receiving competitive offers until the terms of those offers have been satisfied.

7. Any Core Connect or Unlimited Business Voice line with a term agreement added after establishment of an initial Core Connect term agreement may be added either to the initial term period or may be added under a new term period.

8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

CORE CONNECT 1[1] (T)

TERM	TERMINATION FEE
1 year	$200.00
2 year	400.00
3 year	600.00

UNLIMITED BUSINESS VOICE

TERM	TERMINATION FEE
1 year	$100.00
2 year	200.00
3 year	300.00

9. The termination fee applies to each Core Connect or Unlimited Business Voice line(s) provided under the Term Agreement Pricing plan.

10. Termination fees will be waived for a customer who opts out of the term agreement in the first 30 days after the initial installation of Core Connect, or Unlimited Business Voice line(s), or who moves within the Company's service territory where CenturyLink High Speed Internet and/or CenturyLink VoicePack is not available.

[1] Effective August 20, 2016, the 2 year option will no longer be available to new customers. (N) (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.2 CORE CONNECT

B. Terms and Conditions (Cont'd)

11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.

C. Rates and Charges**[1]**

1. The monthly rates that follow include the local voice services. Where applicable, incremental charges specified in 5.1 of this Tariff, apply. (T)

2. No minimum service period applies for Core Connect. Customers who discontinue service within thirty days after establishment of service will be charged only for the number of days service was provided.

3. Nonrecurring charges will apply as specified in C.4., following. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1 and/or unlimited Business Voice lines and enter into a 1-year, 2-year or 3-year term agreement.

[1] Effective August 20, 2016, the month to month and 2 year option will no longer be available to new customers.

(N)
(N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.2 *CORE CONNECT*

C. Rates and Charges (Cont'd)

4. Core Connect Local Voice Services will be provided at the following rates.

		NONRECURRING CHARGE MAXIMUM	CHARGE CURRENT	
• Per Core Connect 1 or Unlimited Business Voice Line		$100.00	$50.00	(C)(M)
	USOC	**MAXIMUM MONTHLY RATE**	**CURRENT MONTHLY RATE**	
• Per *CORE CONNECT* 1	PGOQX	[1]	$50.00	
• Unlimited Business Voice Line	PGOQY	[1]	25.00	(M)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

(M) Material moved to 105.11.2.

(M)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.3 SIMPLY UNLIMITED BUSINESS (C)

A. Description (N)

1. Simply Unlimited Business is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service an additional features and services for a flat monthly rate.

2. Simply Unlimited Business is available for a maximum of twenty business lines and/or key trunks at a given customer location, not to exceed twenty-five lines across all customer locations in territories served by a CenturyLink incumbent local exchange carrier.

3. Customers must also subscribe to companion long distance service provided by CenturyLink Communications, LLC for the initial and each additional bundle.

4. Customers may also subscribe to Company's 1.5 Mbps or greater High-Speed Internet provided by the Company or a CenturyLink affiliate: at each bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High-Speed Internet service must be billed on the same invoice as the Simply Unlimited Business but may be provisioned on access lines or trunks other than Simply Unlimited Business. (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS

(C)

(N)

A. Description (Cont'd)

5. Simply Unlimited Business includes a flat rate one-party business line or key trunk with Touch Tone, flat rate Extended Area Service, unlimited expanded local calling (where applicable) and the following services and features, where available:

Hunting Service
Continuous Redial (aka Repeat Dial or Busy Redial)
Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy - Fixed
Call Forward No Answer – Fixed
Call Forward Remote Activation
Selective Call Forwarding
Call Waiting/Cancel Call Waiting (a.k.a. Enhanced Call Waiting)
Call Waiting ID
Three-Way Calling or Three-Way Calling with Transfer
Last Call Return l
Selective Call Rejection (a.k.a. Call Rejection)
Message Waiting [1]
Voicemail [1]

B. Regulations

1. Simply Unlimited Business lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

2. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

(N)

[1] Non-regulated service.

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS

(C)

(N)

B. Regulations (Cont'd)

3. There is no minimum service period for the Local Exchange Service and features provided in Simply Unlimited Business. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.

4. If customers discontinue any of the required services or features, the remaining components of the Simply Unlimited Business selected by the customer will be converted to a la carte rates. If optional High-Speed Internet service is discontinued at any bundle location, the discounted monthly rate will no longer apply and all Simply Unlimited Business lines at that location will be converted to the applicable monthly rate.

5. Simply Unlimited Business is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

6. Simply Unlimited Business cannot be combined with any other discounts unless otherwise specified.

(N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS (CONT'D) (C)

C. Application of Rates and Charges (N)

1. An Activation Fee will apply for the month-to-month option in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Activation Fee. The Activation Fee will be waived when:

   - customer migrates existing Local Exchange Service lines to Simply Unlimited Business, or
   - customer orders Simply Unlimited Business additional lines subsequent to establishment of the initial line, or
   - customer orders optional High-Speed Internet at each bundle location.

2. The normally applicable service charges will apply when Simply Unlimited Business customers request a change back to Local Exchange Service or another packaged service.

3. The monthly rate includes a flat rate one-party business line or key trunk with Touch tone, flat rate EAS, expanded local calling (where available), features, unlimited long distance provided by CenturyLink Communications, Inc., and the following fees and surcharges: Interstate Subscriber Line Charge and the Access Recovery Charge. (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS (N)

C. Application of Rates and Charges (Cont'd)

4. Simply Unlimited Business includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is $5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than $5.00, not to exceed the then-prevailing tariffed rate.

5. Simply Unlimited Business lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Business line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Business will increase.

7. The following monthly rates do not include applicable charges for non-regulated High-Speed Internet provided by the Company. However, the charges listed in 5.11.3.C.3. preceding and the rate for High-Speed Internet will appear as a single line item on the customer's bill. Zone charges do not apply. (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.3 SIMPLY UNLIMITED BUSINESS (N)

D. Rates and Charges

CURRENT RATES	Monthly Rate		Activation Fee
	Initial Bundle, Per Location	Each Additional Bundle, Per Location	
Simply Unlimited Business with Long Distance	$50.00	$50.00	$50.00
Simply Unlimited Business with Long Distance and High-Speed Internet[1]	40.00	35.00	--

MAXIMUM RATES	Monthly Rate		Activation Fee
	Initial Bundle, Per Location	Each Additional Bundle, Per Location	
Simply Unlimited Business with Long Distance	[2]	[2]	$150.00
Simply Unlimited Business with Long Distance and High-Speed Internet[1]	[2]	[2]	--

[1] This monthly rate and the applicable rate for HSI will appear on invoice as a single line item.

[2] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package. (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

A. Description

CENTURYLINK Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC), permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

   - CenturyLink Business Package as specifi`ed in 5.9.1.E.1.a;

   - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;

   - CenturyLink non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month to month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.

2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.

3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.4 CENTURYLINK BUSINESS BUNDLE

B.1. Terms and Conditions (Cont'd)

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.

5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.

8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

   The Nonrecurring Charge will be waived when:

   a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or

   b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or

   c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)
5.11.4 CENTURYLINK BUSINESS BUNDLE

C. Rates and Charges

1. Nonrecurring Charge, per line $50.00

2. Monthly Rates[1]

	NONRECURRING CHARGE MAXIMUM	CHARGE CURRENT
• Per CenturyLink Business Bundle	$100.00	$50.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per CenturyLink Business Bundle, initial bundle	PGOCV	[2]	$45.00
• 2nd through 10th CenturyLink Business Bundle Additional	PGOCT	[2]	19.99 (R)

[1] Rates for required long distance and/or non-regulated services specified in B.1) preceding apply in addition to the above listed rates for the local portion of this bundled service.

[2] Exempt from regulation.

Issued: 01-11-2022 Effective: 03-01-2022

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE [1]

A. Description

Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance (hereafter referred to as Essential Home Phone w/ 30 Minutes LD) is an optional enrollment plan that allows residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

B. Terms and Conditions

1. Customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

   - Home Phone Extra Package;
   - Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC for each bundle provided at a customer location, and;
   - CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI). In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI.

2. Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services.

3. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

4. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

5. Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.

6. This plan is not available to customers who are or become toll restricted. Nonrecurring Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

[1] Effective March 22, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.** (N) (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES LONG DISTANCE [1] (CONT'D)

C. Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), and Access Recovery Charge.

2. Nonrecurring charges normally associated with the line will not apply for new and additional bundle lines, and moves of existing lines.

3. Nonrecurring charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally nonrecurring charges do apply when Customers request a change back to Local Exchange Service.

4. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

	MONTHLY RATE	
	MAXIMUM	CURRENT
• Per Bundle	$35.00	$35.00 [2]

[1] Effective March 22, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.** (N) | (N)

[2] Rate includes local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the required Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (N)

A. Description

1. Simply Unlimited Phone is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

2. Customers must subscribe to the Simply Unlimited Phone for Residence calling plan provided by CenturyLink Communications, LLC for each package provided at a customer location.

3. Simply Unlimited Phone for Residence includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following services and features:

   - Anonymous Call Rejection
   - Call Forward Busy – Fixed
   - Call Forward No Answer – Fixed
   - Call Forward Remote Access (where available)
   - Call Forwarding
   - Call Waiting ID
   - Caller ID with Name
   - Enhanced Call Waiting (includes Cancel Call Waiting)
   - Message Waiting
   - Repeat Dial
   - Return Call
   - Selective Call Forwarding
   - Selective Call Rejection
   - Selective Call Ring
   - Speed Call 8
   - Three-Way Calling
   - Voicemail (Deregulated Service) (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd) (N)

B. Regulations

1. Components of the Simply Unlimited Phone will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.

2. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

3. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

4. Simply Unlimited Phone cannot be combined with any other discounts unless otherwise specified.

5. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full. (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd) (N)

C. Application of Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.

2. Service Charges will not apply for new and additional package lines and moves of existing lines.

3. Service Charges do not apply when Simply Unlimited Phone replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

4. Simply Unlimited Phone includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is $5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than $5.00, not to exceed the then-prevailing tariffed rate.

5. Simply Unlimited Phone lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Phone line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Phone will increase. (N)

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.6 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd) (N)

D. Rates and Charges

The following monthly rates include local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the Simply Unlimited Phone calling plan provided by CenturyLink Communications, LLC and for optional deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

Option	Monthly Rate Per package, per location
Simply Unlimited Phone with Long Distance	$45.00
Simply Unlimited Phone with Long Distance and deregulated High-Speed Internet	$35.00

Option	Maximum Monthly Rate Per package, per location
Simply Unlimited Phone with Long Distance	[1]
Simply Unlimited Phone with Long Distance and deregulated High-Speed Internet	[1]

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package. (N)

105. OBSOLETE EXCHANGE SERVICES

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105. OBSOLETE EXCHANGE SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated. (N) (N)

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A. Combination Access Line Service

1. Description

a. When two or more access lines, each at a different location in the same local service area, desire the capability of answering calls for one line or each of the lines at another location, such service will be provided subject to availability of facilities and in accordance with terms, conditions and rates herein.

b. Combination Access Line Service will be furnished in accordance with the following arrangements.

Arrangement 1

When any one of the access lines is called, the bells at all locations will ring:

- Code rings or distinctive signaling, intended to designate which line is being called, will not be permitted in connection with this arrangement.

- The Company reserves the right to limit the number of lines furnished when in its opinion this is necessary to prevent impairment of the service.

Arrangement 2

When the first access line is called, the bell at the called line and the extension bell at the other location will ring; when the second line is called, the bell at that location only will ring:

- An extension bell will be required at the second location.

- More than two access lines will not be permitted in connection with this arrangement.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.5 LOCAL SERVICE OPTIONS

A.1.b. (Cont'd)

Arrangement 3

When either access line is called, the bell at the called line and also, as provided below, a bell at the other location will ring:

- In those exchanges in which semi-selective code ringing is used, the two access lines may be so connected that the bells at both telephones will ring when either line is called, the particular line called being identified by the code used in ringing.

- An extension bell will be required at each location except in those cases where the arrangement discussed in the above paragraph is adopted, in which case no extension bells will be required.

- More than two access lines will not be permitted in connection with this arrangement.

2. Terms and Conditions

a. Effective May 24, 1997, Arrangement 1 is no longer available.

b. Combination Access Line Service will be furnished only in connection with individual line services.

c. Combinations of Flat Rate and Low Use Option Services will not be permitted.

d. A directory listing may be furnished with each access line under any of the arrangements for Combination Access Line Service.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.5 LOCAL SERVICE OPTIONS

A.2. (Cont'd)

e. Combination Access Line Service will be furnished only in connection with services for the same customer, business associates, members of the same family and when there is a business relationship, such as, service in a business location and service in the residence of an employee, etc.

f. Due to technical limitations, certain custom calling features will not work with this service.

3. Rates and Charges

a. Each access line will be charged for at the established individual line rate, and the appropriate business or residence rate will apply.

b. Exchange zone or locality rate area charges for individual lines apply to each access line located outside the base rate area, but within the exchange area.

c. FCO mileage charges, as specified in the Competitive Private Line Transport Services Tariff, will apply in addition to any other mileage charges applicable when the access lines are not located in the same CO area in multi-office exchanges.

d. FX charges, as specified in the Competitive Private Line Transport Services Tariff, for individual lines will apply to each access line located outside the exchange area of the foreign (serving) exchange; except that when more than one access line is located outside the exchange area and such lines are served by the same CO circuit, the rates will be determined by the circumstances in each individual case.

e. The rates quoted for Combination Access Line Service contemplate the use of standard equipment. Where, in the opinion of the Company, messages cannot be satisfactorily transmitted from or to any one station by using standard equipment, and where it is feasible to overcome the transmission difficulties by using special equipment, such special equipment will be provided at additional rates or charges based on the circumstances in each individual case.

f. No mileage charges will be applied for extension bells in consideration of the distance between any station and the bell associated with such station but located at another station.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. *QWEST UTILITY LINE*

Effective April 11, 2005, *QWEST UTILITY LINE* is obsolete. Customers subscribing to service under *QWEST BUSINESS LINE PLUS* or Business *CUSTOMCHOICE* Standard Rate Stability Plan may keep their existing service at the rates and terms associated with the RSP period until they move, disconnect the service or a change occurs in the rates or terms of the obsolete service. The service may be transferred between customers (supersede) in accordance with Section 2.2.1.E., of this Tariff.

1. Description

QWEST UTILITY LINE is an additional flat rate access line that allows business customers to expand access and capacity to their business. *QWEST UTILITY LINE* does not allow features or a listing and must be purchased with a *QWEST BUSINESS LINE PLUS* Rate Stability Plan (RSP) or a Business *CUSTOMCHOICE* RSP.

2. Terms and Conditions

a. *QWEST UTILITY LINE* is available to business customers.

b. *QWEST UTILITY LINE* cannot be used as the primary business line. Customers must subscribe to one *QWEST BUSINESS LINE PLUS* RSP or Business *CUSTOMCHOICE* RSP for each *QWEST UTILITY LINE* that they purchase.

c. This service is offered subject to the availability of existing central office facilities.

d. Terms, conditions, rates and charges as described elsewhere in the Company's Tariffs, apply as appropriate.

e. A directory listing will not be allowed with *QWEST UTILITY LINE*.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.5 LOCAL SERVICE OPTIONS

B.2. (Cont'd)

f. Existing customers will not incur nonrecurring charges when switching from *QWEST UTILITY LINE* to one of the following services; basic business line service, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus, or Add-a-line Service found in Section 5, preceding.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.

3. Rates and Charges

	USOC	MAXIMUM NONRECURRING RATE	CURRENT NONRECURRING RATE
• Per line	AWL	$85.00	$42.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line	AWL	$68.40	$25.80

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

Effective April 11, 2005, the volume discounts associated with the obsolete services, Q*WEST BUSINESS LINE PLUS* with Hunting, *QWEST UTILITY LINE, QWEST CHOICE* Business, *QWEST CHOICE* Two-Line Business, Business *CUSTOMCHOICE* and Centrex 21 are obsolete and new plans are not available in this configuration. Business Line Volume Plans that include a discount for an obsolete service will continue to receive the discount as long as the services remain at the same location for the same customer.

A. Description

1. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.

2. The Business Line Volume Purchase Plan may be offered to existing business customers who receive a competitive offer or have expressed a possible interest in obtaining service from another telecommunications provider.

3. This configuration of Business Line Volume Purchase Plan defines qualifying lines as the following:

   - Flat Rate Business Lines (1FB) with Hunting
   - *QWEST BUSINESS LINE PLUS*[1]
   - *QWEST UTILITY LINE*[2]
   - *QWEST CHOICE* Business[1]
   - *QWEST CHOICE* Two-Line Business[1]
   - Business *CUSTOMCHOICE*[1]
   - Centrex 21 Service[3]

[1] Obsolete service effective April 11, 2005, described in 105.9.1, following.

[2] Obsolete service effective April 11, 2005, described in 105.2.5, preceding.

[3] Obsolete service effective April 11, 2005, described in 109.1.17, following.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

B. Terms and Conditions

1. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.

2. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.

3. Intercept Service will be provided on the main listed directory number.

4. The Business Line Volume Purchase Plan is not available on Public Communication Service.

5. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.

6. Customers with an unexpired plan may add additional lines to count toward the minimum threshold only as part of the following packages defined in 5.9.1, preceding.

   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-a-line

   The volume discount percentages for the services above appear in 5.2.13, preceding.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

B. Terms and Conditions (Cont'd)

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier over the remaining Term.

   Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of $60.00 per line will be assessed.

   A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the current value of the commitment.

8. Customers with an unexpired plan may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan within the Qwest region, provided the lines moved are provided as part of one of the following Qwest products and the lines continue to be provided to the customer by the Company:

   - Flat Rate Business Service (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-a-line

   The volume discount percentages for the new services appear in 5.2.13, preceding.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of this Tariff apply and will not be discounted.

2. Customers with unexpired plans may add or change optional features at no charge within the services shown in 105.2.13.B.8., preceding, while the service remains at the same address for the same customer. No additional obsolete packages may be added.

3. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.

4. Effective April 11, 2005, the following discounts are obsolete and are not available to new customers. Existing customers will continue to receive the discounts on these obsolete services until the time they move, disconnect or change occurs in the rates or terms of the Business Line Volume Purchase Plan.

a. *QWEST BUSINESS LINE PLUS*[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	20%	22%
- 500 - 999	22%	24%
- 1000 - 3000	24%	26%

[1] The monthly discount level applies to the month-to-month rates for the obsolete *QWEST BUSINESS LINE PLUS* as specified in 105.9.1, following. Hunting may be provided at no additional charge.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN
C.4. (Cont'd)

b. *QWEST CHOICE* Business[1]

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	15%	17%
- 500 - 999	17%	19%
- 1000 - 3000	19%	21%

c. *QWEST CHOICE* Two-Line Business[2]

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	4%	6%
- 500 - 999	6%	8%
- 1000 - 3000	8%	10%

d. Business *CUSTOMCHOICE*[3]

	MONTHLY DISCOUNTS	
	2 YEAR	**3 YEAR**
• Number of lines		
- 50 - 499	35%	37%
- 500 - 999	37%	39%
- 1000 - 3000	39%	41%

[1] The monthly discount level applies to the month-to-month rates for the obsolete *QWEST CHOICE* Business as specified in 105.9.1, following.

[2] The monthly discount level applies to the rates for the obsolete *QWEST CHOICE* Two-line Business as specified in 105.9.1, following.

[3] The monthly discount level applies to the month-to-month rates for the obsolete Business *CUSTOMCHOICE* as specified in 105.9.1, following.

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN
C.4. (Cont'd)

e. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. The Business Line Volume Purchase Plan will be provided at the following Stabilized line discounts.

Centrex 21 Service[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	25%	27%
- 500 - 999	27%	29%
- 1000 - 3000	29%	31%

[1] The monthly discount level applies to the month-to-month rates for the obsolete Centrex 21 service as specified in 109.1.17, following.

105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE TRUNKS

105.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE

A. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Each block of 20 *DID* number	ND4	$40.00	$20.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each block of 20 *DID* number	ND4	$9.00	$3.00

105.3.5 IDENTIFIED OUTWARD DIALING (IOD)

IOD found in this Section is obsolete and available only for maintenance to existing customers.

A. Description

The IOD feature identifies all outgoing long distance calls and lists such calls on the customer's bill. The OIOD calls are on a per call basis. The AIOD calls are on a per trunk basis.

B. Terms and Conditions

1. This feature may be provided in addition to regular, FCO, or FX trunk rates and charges where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.

2. The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of outgoing calls.

3. As of May 31, 1981, Identified Outward Dialing (IOD) may not be offered without *DID* Service being provided.

4. When one outgoing trunk is equipped with Operator IOD, all outgoing trunks must be equipped with Operator IOD.

105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE TRUNKS
105.3.5 IDENTIFIED OUTWARD DIALING (IOD) (Cont'd)

C. Rates and Charges

1. The rates and charges for automatic IOD are in addition to rates and charges for required data channels and associated adjunct equipment.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Automatic IOD, per trunk[1]	1QDTK	$20.00	$10.00
• Operator IOD, per trunk	1QDOK	20.00	10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Automatic IOD, per trunk[1]	1QDTK	$165.00	$55.00
• Operator IOD, per trunk	1QDOK	–	–

	USOC	CHARGE MAXIMUM	CHARGE CURRENT
- Operator IOD charge, per call		$1.00	$0.50

2. The IOD monthly rates and nonrecurring charges apply on the basis that all trunks are equipped for IOD. Where special or other equipment or wiring arrangements are requested by the customer, monthly rates and installation charges will be determined and based upon the circumstances in each case.

[1] Available from an ESS CO only.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, no additions, changes, or transfer of service are permitted on the accounts under which the following grandfathered services are provided. (N) (N)

A. Description

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit. As of January 7, 2012, this functionality is no longer supported due to the discontinuance of the manufacturer's equipment.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's *QWEST* Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES

A. Description (Cont'd)

The Real Deal

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-way Calling

B. Terms and Conditions

1. As of August 30, 1999, Real Deal is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in C., following, provided Real Deal remains at the same location for the same customer.

2. As of May 12, 2008, *QWEST* Receptionist is an obsolete service and no longer available to new customers or as a new selection in existing packages. Existing customers will continue to receive the rate specified in C., following, provided *QWEST* Receptionist remains at the same location for the same customer.

3. See 5.4.3, preceding, for additional descriptions of services, terms and conditions.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

1. Residence and Business

RESIDENCE	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *QWEST* Receptionist	EWY2X	$22.50	$ 7.50
- with Name and Number	EWY2O	22.50	7.50
- with *CALLER ID WITH PRIVACY PLUS*	EWY29	35.85	11.95
• The Real Deal	ESYBQ	44.85	14.95

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *QWEST* Receptionist	EWY2X	$43.65	$14.45
- with Name and Number	EWY2O	43.65	14.45
- with *CALLER ID WITH PRIVACY +*	EWY29	52.35	17.45

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

2. Obsolete Discounted Rates

a. Residence

As of August 16, 2004, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Rejection			
- Discounted[1]	–	$9.00	$3.00
• Caller Identification - Name and Number			
- Discounted[1]	–	9.00	3.00
- Discounted[2]	–	4.50	1.50
• Remote Access Forwarding (Call Following)			
- Discounted[1]	–	9.00	3.00
• *SECURITY SCREEN*			
- Discounted[2]	–	4.50	1.50

[1] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1, following.

[2] Discounted rate applies when this feature is provided as an additional feature with the grandfathered *QWEST CHOICE* Home or *QWEST CHOICE* Two-line Home found in 105.9.1, following. Customers ordering Caller ID and Security Screen will pay the discounted rates shown for the two features.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES

C.2. (Cont'd)

b. Business

As of April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate following:

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Forwarding			
- Busy Line (overflow)			
- Discounted[1]	–	$12.00	$4.00
- Busy Line/Don't Answer (expanded)			
- Discounted[1]	–	12.00	4.00
- Busy Line (external)/Don't Answer			
- Discounted[1]	–	12.00	4.00
- Busy Line (overflow)/Don't Answer			
- Discounted[1]	–	12.00	4.00
- Variable			
- Discounted[1]	–	12.00	4.00

[1] Discounted rate applies when this feature is provided as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business as specified in 105.9.1, following.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES
C.2.b. (Cont'd)

BUSINESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Call Transfer				
- Discounted[1]	–	$ 12.00	$4.00	
• Call Waiting				
- Discounted[1]	–	12.00	4.00	
• Caller Identification - Name and Number				
- Discounted[1]	–	12.00	4.00	
• Remote Access Forwarding				
- Discounted[1]	–	12.00	4.00	
- Discounted[2]	–	18.75	6.25	
• Scheduled Forwarding				
- Discounted[2]	–	21.75	7.25	
• Selective Call Waiting				
- Discounted[1]	–	12.00	4.00	

(D)
(D)

[1] Discounted rate applies when this feature is provided as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business as specified in 105.9.1, following.

[2] Discounted rate applies when this feature is provided as part of the obsolete Business *CUSTOMCHOICE* as specified in 105.9.1, following.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.11 HUNTING SERVICE

See 5.4.11, preceding, for Descriptions, Terms and Conditions.

A. Rates and Charges

1. The rate for each individual line arranged for Hunting Service is in addition to the regular individual line rate.

2. Effective April 11, 2005, the discounted rate below is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in 105.4.11.A.3., following.

3. The following monthly increment is for business or residence Hunting Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Business/Residence - Basic hunting, per access line - Discounted[1]	–	$12.00	$4.00

[1] Discounted rate applies when this feature is added as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business specified in 105.9.1, following.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.14 CUSTOM SOLUTIONS

A. Description

Custom Solutions provides residence customers the option to design groups of services/products which will meet their needs. The customer selected groups may be chosen from PREMIUM services and additional services/products, all of which are identified under C., following.

B. Terms and Conditions

1. Custom Solutions is available on individual or additional residential lines only.

2. Services offered as part of Custom Solutions are subject to availability of existing facilities.

3. As of the effective date of this sheet, Custom Solutions is obsolete and no longer available to new customers. Existing customers with discounted monthly rates on the additional products listed below will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existing customers may add or remove any of the additional products as long as they remain at the same location for the same customer. If the customer removes all Premium services, no discounted monthly rate shall apply to any of the additional products.

C. Rates and Charges

1. When a residence customer purchases one or more Company PREMIUM products/services:

Additional Lines
Call Waiting and/or
Caller Identification related services,

They are eligible to receive a discounted monthly rate on the following products:

Additional Listings
Alternate Listings
Call Curfew
Call Forwarding
Call Rejection
Continuous Redial
Cross Reference Listings
Custom Ringing
Dial Lock
Foreign Listings
Informational Listings
Priority Call
Remote Access Forwarding (Call Following)
Scheduled Forwarding
Selective Call Forwarding
Speed Calling 8
Three-way Calling

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.14 CUSTOM SOLUTIONS
C.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Listings, each - Discounted	NLYXA	$2.25	**$1.75 (I)**
• Call Curfew - Discounted	RCU2X	6.00	2.00
• Call ForwardingVariable - Discounted	NLRXZ	4.50	1.50
• Call Rejection - Discounted	NLRXO	6.75	2.25
• Continuous Redial - Discounted	NLRXL	5.25	1.75
• Custom Ringing First additional number - Discounted	NLQ1+	7.50	2.50
• Dial Lock - Discounted	NLUAC	6.00	2.00

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Foreign Listings, each - Discounted	NLYXB, RAXAZ	$2.25	**$1.75 (I)**
• Informational Listings, each - Discounted	NLYXC	2.25	**1.75 (I)**
• Priority Call - Discounted	NLRX8	5.25	1.75
• Remote Access Forwarding (Call Following) - Discounted	NLUAA	7.50	2.50
• Scheduled Forwarding - Discounted	NLUAB	9.00	3.00
• Selective Call Forwarding - Discounted	NLRXN	5.25	1.75
• Speed Calling, 8-number capacity - Discounted	NLRXW	3.00	1.00
• Three-way Calling - Discounted	NLRXR	5.25	1.75

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.15 *SINGLENUMBER* SERVICE

SINGLENUMBER Service is available only to existing customers. Existing customers may keep their existing service and can add or remove destinations, change ZIP Code routing, add or remove Prompt and Connect and add or remove Time-of-Day/Day-of-Week Forwarding.

A. Description

SINGLENUMBER Service (SNS) provides a single telephone number to business customers with multiple business locations. Customers may use this single number to provide a single publicized access number for their business regardless of the telephone number and locations of those multiple businesses. All calls to this single number are routed to an appropriate destination based on the geographical location of the calling party. Calls may also be routed on a percent allocation basis.

A Time-of-Day/Day-of-Week (TOD/DOW) forwarding feature is available as an optional service. With the TOD/DOW) feature, the customer maintains a schedule with TOD/DOW entries. Calls to the SNS customer are routed according to the schedule.

An optional feature is also available to those customers whose caller's telephone number and/or ZIP Code cannot be identified through SS7, requiring the calls to be forwarded to a default number. This optional feature, Prompt and Connect, prompts the caller, via an announcement, to enter their 10-digit telephone number, thereby enabling the call to be connected to the proper location.

Customer location for the purpose of *SINGLENUMBER* Service is defined as each telephone number or group of telephone numbers that are a call destination zone.

B. Terms and Conditions

1. The SNS customer has full control of the service. The SNS customer is responsible for providing the Company with the configuration of the service (e.g., destination location/number, ZIP Code data, percent allocation, etc). If the customer requests changes to the ZIP Code data file and/or destination location/number file, it is the responsibility of the customer to supply the Company with complete replacement files.

2. The SNS customer is responsible for the payment of all nonrecurring, recurring and usage charges.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.15 *SINGLENUMBER* SERVICE

B. Terms and Conditions (Cont'd)

3. If available, with the permission of the SNS customer, the Company will alternatively bill the destination accounts for the monthly usage. Although the destination account will be billed, the SNS customer is solely responsible for the payment of all billings. On a per request basis, the SNS customer may receive usage information for each destination account.

4. SNS is available to business customers only.

5. The SNS customer is responsible for the selection of the Interexchange Carrier for calls routed on an interLATA, interstate basis.

6. Due to limitations of computer storage capacity the maximum number of ZIP Codes allowed per SNS telephone number will be determined by the Company.

7. A Rate Stability Plan is available that will stabilize monthly rates and the Subsequent Change Charge for a 3 or 5 year period. This RSP does not stabilize rates for usage. The customer must sign an agreement to retain their service for the period selected and the Company will in turn guarantee not to increase their rates during that period. For customers who sign an agreement, a discount on the monthly rate for the basic service shall apply, in addition to a discount on the Subsequent Change Charge. The discount does not apply to the installation charge, the destination locations, optional features or usage charges.

8. Customers subscribing to the Rate Stability Plan are subject to the terms of the Termination Liability/Waiver Policy as specified in 2.2.14.D., preceding. For purposes of applying a Termination Liability, the minimum service period is 1 year and the minimum billing level is 60% of the established initial monthly rates.

C. Rates and Charges

1. A nonrecurring charge applies to the initial installation of SNS. Any change to SNS, subsequent to the initial installation, will result in a nonrecurring change charge, unless otherwise indicated.

2. The Company offers a 90-day Money Back Guarantee for customers subscribing to SNS on a month-to-month basis. If a customer discontinues their SNS subscription within 90 days of installation, the Company will credit their account for all monies billed for any flat monthly charges. The Money Back Guarantee will not apply to nonrecurring or usage charges.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.15 *SINGLENUMBER* SERVICE

C. Rates and Charges (Cont'd)

3. In addition to the rate per activation for all calls routed via the service, a per occurrence rate applies for those calls routed via Prompt and Connect.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Basic Service			
- 5 digit ZIP Code - only	RZP5X	$230.00	$115.00
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	RZPMX	230.00	115.00
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)[1]	RZP9X	430.00	215.00
• Per Customer Location			
- 1-6 locations, per location	RLH1X	–	–
- 7-15 locations, per location	RLH2X	–	–
- 16+ locations, per location	RLH3X	–	–
• Optional Features			
- Time-of-Day/Day-of-Week Forwarding, per area rerouted	R7M	–	–
- Prompt and Connect Forwarding [2,3]	R7F	60.00	30.00

[1] Nonrecurring charge applies to initial installation and subsequent change to 5 to 9 digit ZIP Code (more than 5,000).

[2] Nonrecurring charge applies to establish the option either at initial installation of SNS or subsequent addition of Prompt and Connect.

[3] In addition, per call charges apply.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.15 *SINGLENUMBER* SERVICE
C.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Basic Service			
- 5 digit ZIP Code - only	RZP5X	$ 135.00	$ 45.00
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	RZPMX	165.00	55.00
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)[1]	RZP9X	1,500.00	500.00
• Per Customer Location			
- 1-6 locations, per location	RLH1X	21.00	7.00
- 7-15 locations, per location	RLH2X	16.50	5.50
- 16+ locations, per location	RLH3X	12.00	4.00
• Optional Features			
- Time-of-Day/Day-of-Week Forwarding, per area rerouted	R7M	54.00	18.00
- Prompt and Connect Forwarding [2,3]	R7F	105.00	35.00

[1] Nonrecurring charge applies to initial installation and subsequent change to 5 to 9 digit ZIP Code (more than 5,000).

[2] Nonrecurring charge applies to establish the option either at initial installation of SNS or subsequent addition of Prompt and Connect.

[3] In addition, per call charges apply.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.15 *SINGLENUMBER* SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Subsequent Change Charge, per occasion	NR9EE	$60.00	$30.00

• Per Activation (Calls Routed)

All calls are billed at the same rate level based on the total number of calls billed on one bill during a billing month. Discounts apply for high volume usage.

NUMBER OF CALLS		RATE PER CALL MAXIMUM	RATE PER CALL CURRENT
1 - 1,199		$0.36	$0.12
1,200 - 4,999	Discount Level 1	0.30	0.10
5,000 - 9,999	Discount Level 2	0.21	0.07
10,000 or greater	Discount Level 3	0.15	0.05

• Prompt and Connect Forwarding, each call

RATE PER CALL MAXIMUM	RATE PER CALL CURRENT
$0.06	$0.02

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.15 *SINGLENUMBER* SERVICE

C. Rates and Charges (Cont'd)

	MAXIMUM MONTHLY RATE 3 YEARS	MAXIMUM MONTHLY RATE 5 YEARS
• Discount Pricing Plan		
- Basic Service		
- 5 digit ZIP Code - only	$ 114.75	$ 101.25
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	140.25	123.75
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)	1,275.00	1,125.00

	CURRENT MONTHLY RATE 3 YEARS	CURRENT MONTHLY RATE 5 YEARS
• Discount Pricing Plan		
- Basic Service		
- 5 digit ZIP Code - only	$ 38.25	$ 33.75
- 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)	46.75	41.25
- 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)	425.00	375.00

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
- Subsequent Change Charge			
- 3 Year Rate Stabilized	NR9RA	$51.00	$25.50
- 5 Year Rate Stabilized	NR9RB	45.00	22.50

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.17 SELECT CALL ROUTING SERVICE

Select Call Routing Service is available only for maintenance to existing customers at existing locations. Customers may not add new numbers to existing configurations, and no new configurations nor accounts may be added.

A. Description

Select Call Routing will provide call redirection to any telephone number selected by the customer. Basic call redirection is considered to be redirection from one number to another without enhancement. Basic call redirection can be enhanced through the use of selections from the Enhancement Menu. The customer may choose to redirect their calls using up to three options. The options may be basic call redirection, any of the three items from the Enhancement Menu, or a combination thereof. In order to receive calls at their number, one of the options must redirect calls to that number. Only one option can be activated at any point in time. The customer may change the active option by calling a Company Call Center or Intelligent Peripheral.

Enhancement Menu

- Percentage Routing
- Number Identification Routing

B. Explanation of Terms

Custom Configuration

A custom configuration is considered to be the use of more than one choice from the Enhancement Menu per redirection or applications involving a structure outside of the standard configuration.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three active in a particular group, then all main numbers in this group will be redirected according to the service option for that number.

Main Number

Main Number is the called telephone number that has Select Call Routing Service.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

B. Explanation of Terms (Cont'd)

Select Call Routing Service

Includes *DID* numbers associated with *DID* and DSS trunks, PBX trunks for non *DID* systems, and Business Exchange Access Lines.

Standard Configuration

This configuration includes the choice of basic call redirection for all options. Basic call redirection is considered to be redirection from one number to another number without the specific enhancements that are available in the Enhancement Menu. This configuration could also include the use of options from the Enhancement Menu on a one per option basis only. The customer may choose up to three menu items.

C. Terms and Conditions

1. Select Call Routing Service is available where Company facilities permit.

2. Each group may have a maximum of three redirect options. In most cases the first option will be the called number plus two additional options. If the customer chooses to use all three options for redirecting, calls will never be directed to the actual number called.

3. Each group must have the same options in each of the selections. The actual telephone numbers that the calls are being redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.

4. Suspension of service, either full or partial of Select Call Routing Service is not permitted.

5. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

C. Terms and Conditions (Cont'd)

6. The customer is responsible for administration and maintenance of their option selections.

7. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.

8. The customer must forward all telephone numbers in a presegmented group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.

9. Each group may have a maximum of three redirect options: the original telephone number plus up to two additional telephone numbers, each having a different telephone number. The customer may call the Company as frequently as desired to redirect the calls to any of the telephone numbers preassigned.

10. Caller Recognition Routing may not be used to pass the calling party's telephone number to the customer.

D. Enhancements

1. Caller Recognition Routing

   Caller Recognition Routing allows the customer to redirect an incoming call based upon the telephone number of the incoming caller excluding prefix only and ZIP code. This will allow the customer to direct particular callers to specific telephone numbers based upon their telephone number. Calls cannot be redirected based solely upon telephone prefixes or ZIP codes. If an incoming caller's telephone number is on the list, the call will be redirected to a preselected telephone number.

   The customer may have as many telephone numbers as desired on the list. They are allowed up to 50 numbers for a standard configuration. They will be billed for each additional 100 telephone numbers or fraction thereof. Caller Recognition Routing may be used as option one, two or three and can be used for all three options, if needed.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

D. Enhancements (Cont'd)

2. Percentage Routing

The customer may choose several percentages, but the total must always equal 100%. When Percentage Routing is activated, the customer may direct 33% of the incoming calls to location A, 33% to location B, and 34% to location C. The Percentage Routing feature may be used for all three option selections.

E. Rates and Charges - General

1. Select Call Routing Service

Rates and charges specified for Select Call Routing Service are in addition to the regular rates and charges for the services with which Select Call Routing Service is associated.

2. Establishing Service

A nonrecurring charge will apply for Select Call Routing Service. This charge will not apply again unless the customer cancels the service and reestablishes Select Call Routing Service at a later date.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

E. Rates and Charges - General (Cont'd)

3. Rearrangements

   A subsequent nonrecurring charge will apply to each subsequent rearrangement. Each change to a telephone number will result in a nonrecurring charge. For example, (215) 353-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 553-6767. A number that is moved from one group to another group will incur a nonrecurring charge. Each telephone number added to an existing option selection will incur a nonrecurring charge.

4. Percentage Routing

   A nonrecurring charge will apply at the time of the establishment of Percentage Routing. For changes made by the Company on behalf of the customer, a rearrangement charge will apply.

5. Caller Recognition Routing

   A nonrecurring charge will apply to the first 50 telephone numbers listed for Caller Recognition Routing. Each additional 100 telephone numbers, or fraction thereof, will incur a nonrecurring charge.

6. Groups

   There will be no initial charges for the original primary group. Additional groups will be charged a nonrecurring charge. Additional groups established subsequent to the initial installation will be charged a nonrecurring charge.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE (Cont'd)

F. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1. Select Call Routing Service			
• Standard Configuration[1]	R8SSX	$100.00	$ 50.00
• Custom Configuration[1]	R8SCX	450.00	225.00
• Per service request[2]	SEPRE	30.00	15.00
• Per business exchange access line and non-*DID* PBX trunk equipped	R8SBX	8.00	4.00
• Per account	R8SAX	–	–
• PBX DID numbers, per number equipped[3]	R8SPN	8.00	4.00
2. Rearrangement[4]			
• Per number changed/moved/ deleted	NR9EU	5.00	2.50

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] Requires a minimum of one PBX trunk for every six numbers equipped.

[4] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1. Select Call Routing Service			
• Standard Configuration[1]	R8SSX	–	–
• Custom Configuration[1]	R8SCX	–	–
• Per service request[2]	SEPRE	–	–
• Per business exchange access line and non-*DID* PBX trunk equipped	R8SBX	$ 17.85	$ 5.95
• Per account	R8SAX	150.00	50.00
• PBX *DID* numbers, per number equipped[3]	R8SPN	1.50	0.50
2. Rearrangement[4]			
• Per number changed/moved/ deleted	NR9EU	–	–

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] Requires a minimum of one PBX trunk for every six numbers equipped.

[4] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
3. Partitions/Groups[1,2]			
• Standard Configuration, per group	R8GPG	$ 50.00	$ 25.00
• Custom Configuration, per group	R8YPG	260.00	130.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Standard Configuration, per group	R8GPG	–	–
• Custom Configuration, per group	R8YPG	–	–

[1] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

[2] Does not apply to first group on initial installation.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
4. Enhancements			
• Percentage Routing, activation charge, per number	R8PPN	$ 4.00	$ 2.00
• Percentage Routing rearrangement charge, per group, per rearrangement[1]			
- Standard Configuration	NR9E9	80.00	40.00
- Custom Configuration	NR9E3	210.00	105.00
• Caller Recognition Routing activation charge, per group			
- First 1-50 telephone numbers			
- Standard Configuration	R8B1X	80.00	40.00
- Custom Configuration	R8B1C	320.00	160.00
- Each additional 100 telephone numbers or fraction thereof, Standard and Custom Configuration	R8BAX	40.00	20.00
- Add, delete, or change pre-screened numbers, per occurrence	REANK	13.00	6.50

[1] When a group rearrangement charge applies, the per number changed charge will not apply to numbers changed within that group.

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

Effective July 17, 2007, Message Resale Basic PAL with Call Allowance and Message Full Resale Basic PAL Service are obsolete and not available to new customers. Customers will be allowed to retain their obsolete only as long as service remains at the same location.

A. Description

1. Message Resale Basic PAL with Call Allowance

   Usage charges will apply to all outgoing local calls after reaching the allowance of 575 local calls per month. This service provides:

   - Access to the local and toll network;
   - Access to directory assistance;
   - Free calls to the 911 emergency code;
   - Inter/intraLATA and interstate direct dialed toll calling.

2. Message Full Resale Basic PAL Service

   Usage charges will apply to all outgoing calls completed on a local basis. This service provides:

   - Access to the local network;
   - Access to directory assistance;
   - Free calls to the 911 emergency code;
   - Inter/intraLATA and interstate direct dialed toll calling.

B. Terms and Conditions

See 5.5.7, preceding for Terms and Conditions

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

Effective August 19, 2015, Smart PAL Service will be obsolete and not available to new customers. Customers will be allowed to retain their service only as long as the service remains at the same location.

A. Description

1. Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g., TOPS.

2. The use of "coinless" telephone in this Tariff refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for third number billed, collect and calling card calls.

3. The following types of Smart Public Access Lines are available:

   Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:

   - Coin signaling, including coin collect and coin return.
   - Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
   - Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
   - Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
   - Pay-per-call blocking (e.g. 900 and 976).
   - Incoming and outgoing call screening.
   - Access to:
     - Directory assistance,
     - 911 emergency code,
     - All interexchange carriers,
     - 800/800-type service and 950 telephone numbers,
     - Company repair service.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

B. Terms and Conditions

1. For PSP pay telephones with unrestricted access to the local network, PAL Service will be provided on a flat, message or measured rate basis.

2. PAL is the only service offered for use with PSP pay telephones. In the event it becomes apparent that a PSP pay telephone is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a Public Access Line at the rates and charges specified herein.

3. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7.

4. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.

5. Joint User Service is not available with PAL Service.

6. Calls to directory assistance, 911, and telephone repair service are not subject to message PAL usage charges.

7. Extension service is allowed.

8. Terms, conditions, rates and charges as described elsewhere in this Tariff apply as appropriate.

9. Changing to or from Smart PAL Service may require a telephone number change.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

10. Optional toll calling plans, specified in 6.3 of the Competitive Exchange and Network Services Tariff, may be available to PAL Service customers. See individual tariff section for restrictions.

11. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

12. The Company is not liable for end-user fraud associated with failure of the PSP's pay telephones to perform correctly.

13. The following terms and conditions are specific to Smart PAL Service:

    a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.

    b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.

C. Responsibility of the Customer

1. The PAL customer will be responsible for:

    a. The installation, operation, and maintenance of any PSP pay telephone used in connection with this service.

    b. The rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.

    c. The refund of coins when lost or collected in error.

    d. The payment of Maintenance of Service Charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the PSP pay telephone.

105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

C. Rates and Charges

1. Message Basic Public Access Lines will be provided at the following rates and charges.

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1,2]
• Message			
- Resale with call allowance,	1W3	$50.00	$25.08
- Full Resale, per line	1MA	50.00	9.09

2. Usage Rates

	RATE PER CALL
• Message Usage Rate	$0.03

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

[2] Apply the message usage rate, following, as appropriate.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATION SERVICE - COIN AND COINLESS
5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

D. Rates and Charges

1. Each call to Directory Assistance is charged for and will not be subject to an allowance.

2. Exchange zone increments will be applied to PAL Service furnished within exchange zones.

3. Smart Public Access Lines will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
• Flat			
- Outgoing only, per line	5FO	$50.00	$11.73
- Two-way, per line	5FP	50.00	11.73
• Message			
- Outgoing only, per line	14C	50.00	9.69
- Two-way, per line	1NH	50.00	9.69

4. Usage Rates

	RATE PER CALL
• Message Usage Rate	$0.03

5. The following nonrecurring charge for changes applies:

- To each line when changing from one PAL line to another;
- To telephone number changes, at customer's request;
- For temporary transfer of calls, at customer's request.

	NONRECURRING CHARGE
• Per activity, per CO access line changed[1]	$27.50

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE

A. Description

Business exchange service is normally furnished for the exclusive use of a customer, and/or employees, agents, or representatives. Joint use allows other individuals, firms, or corporations to share the customer's service. This service is not to be used in lieu of the Resale/Sharing Section, 5.10, preceding.

Joint User Service, as of April 29, 1985, will be allowed only for customer's having 6 lines and/or trunks or less. If customers with six lines and/or trunks or less resell said service they will be required to comply with the resale/sharing provisions of 5.10, preceding.

B. Terms and Conditions

1. The primary customer designates the joint users.

2. Joint User Service can be associated with business individual line or PBX Service.

3. Applications for Joint User Service and for service, equipment or facility changes in connection therewith must be executed by the customer who is responsible for payment of all charges incurred.

4. Total charge for telephone service, allocated by the primary customer among the users, cannot exceed the Company's total charges to the customer.

5. No special or distinctive arrangements are provided to signal the joint user of the primary customer's service.

6. For Joint User Service where the listing appears in the directory, both the initial and subsequent contract periods will be coexistent with the directory period. Also see 5.7.1.D.1., preceding.

7. Joint User Service is automatically discontinued when:

   - The primary customer's service is terminated.

   - The primary customer notifies the Company that the joint user no longer shares the service and the minimum service period has been satisfied.

105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE

B. Terms and Conditions (Cont'd)

8. A joint user is entitled to one listing in the alphabetical Company directory of the exchange where service is being provided. The listing may be that of the primary service facility or a *DID* number subject to terms and conditions specified in 5.7.1, preceding.

9. Joint User Service is billed from the day following the effective date of the service order.

10. Joint users of a customer's telephone service must have the option of obtaining telephone service directly from the Company.

C. Monthly Rates

1. The following nonrecurring charge applies to establish or change Joint User Service.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Flat Rate Service			
- Individual	JUF	$50.64	$18.88

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

A. Definitions

1. Business Internet Listings

a. E-Mail Address Listing

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@qwest.com.

b. Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

c. E-mail/URL Address Listing Package

Discounted monthly rate for E-mail Address Listing and URL Address Listing on the same account.

B. "No Solicitation" Listing (M)

Effective 05-01-2022, "No Solicitation" listings will no longer be billed and the "No Solicitation indicator will not appear beside customer names in the next published telephone directory. (N)

1. Description (M)

A "No Solicitation" listing, available to residence customers, contains a symbol which is displayed in the alphabetical white page directory that will alert callers that the listed customer does not wish to receive telephone calls or mail designed for solicitation purposes. The "No Solicitation" symbol cannot, however, guarantee that a customer will not receive solicitation calls or mail. (M)

(M) Material previously appeared on Page 143, Release 1, of Section 5.7.1.

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

B. "No Solicitation" Listing (Cont'd)

2. Terms and Conditions (M)

a. The "No Solicitation" symbol will appear in the telephone directory before the customer's listed telephone number and will be defined in the Customer Guide pages of the directory.

b. The "No Solicitation" symbol will not appear on Directory Assistance records. A "No Solicitation" listing will be marked on lists made available to directory publishers and the listing will be excluded from lists sold for solicitation purposes (M)

c. A "No Solicitation" listing is available to residence customers prior to the close of the alphabetical white page directory. A monthly rate will apply at the time service is established. Where the listing appears in the current directory, monthly rates to the end of that directory period will be charged, except that charges will cease at the time the contract for the main service is terminated. (M1)

d. Customers who subscribe to the "No Solicitation" listing release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customers or by any other persons, causes or claimed to have been caused directly or indirectly by this offering. (M1)

(M) Material previously appeared on Page 143, Release 1, of Section 5.7.1.

(M1) Material previously appeared on Page 144, Release 1, of Section 5.7.1.

105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES
105.7.1 LISTING SERVICES (Cont'd)

B. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE		
• E-mail Address Listing, each - Business	EM6	$ 9.00	$5.00		
• URL Address Listing, each - Business	NL1	9.00	5.00		
• Listing Packages E-mail/URL Address Listing, each - Business	L9GEU	15.00	5.00		
• "No Solicitation" Listing [1] - Residence	NSW	0.75	0.75	(M) (M)	(C)

[1] **Effective 05-01-2022, "No Solicitation" listings will no longer be billed and the "No Solicitation indicator will not appear beside customer names in the next published telephone directory.** (N) (N)

M) Material previously appeared on Page 146, Release 7, of Section 5.7.1.

Issued: 01-11-2022 Effective: 03-01-2022

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

As of March 1, 2022, no additions, changes, or transfer of service are permitted on the accounts under which the following grandfathered services are provided. (N) (N)

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE*

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Busy Line (programmable)
  - Don't Answer
  - Don't Answer (expanded)
  - Don't Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.A.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *CUSTOMCHOICE* customers cannot take advantage of promotions for *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.A.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *CUSTOMCHOICE* customers may add or change features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer.

d. *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PGOCC	[1]	**$37.95** (I)
• Per additional flat rate residence line	PGOCA	[1]	**34.95** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *SELECTPAK*

1. *SELECTPAK* with Call Waiting is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

   - Anonymous Call Rejection
   - Call Waiting
   - Continuous Redial
   - Last Call Return
   - Three-Way Calling

   In addition to the standard features, a customer may select one or more of the following optional features:

   - Call forwarding-Variable
   - Do Not Disturb
   - Non-listed Service Listing
   - Priority Call

2. *SELECTPAK* with Caller ID is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

   - Anonymous Call Rejection
   - Call Forwarding-Variable
   - Caller Identification-Name and Number
   - Continuous Redial
   - Last Call Return
   - Priority Call
   - Three-Way Calling

3. Terms and Conditions

   A customer is automatically provided with all of the standard services or features from the list in 105.9.B.1. or 2., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *SELECTPAK* (Cont'd)

4. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.B.1. or 2., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *SELECTPAK* customers may add or change optional features at no charge within the obsolete *SELECTPAK* package while the service remains at the same address for the same customer.

d. *SELECTPAK* will be provided at the following rates. Customers may add additional optional features within the package at no extra charge.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *SELECTPAK* with Call Waiting per individual flat rate residence line	PGOVC	[1]	**$31.95** (I)
• *SELECTPAK* with Call Waiting per additional flat rate residence line	PGOVC	[1]	**31.95** (I)
• *SELECTPAK* with Caller ID per individual flat rate residence line	PGOVP	[1]	**29.95** (I)
• *SELECTPAK* with Caller ID per additional flat rate residence line	PGOVP	[1]	**29.95** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. Two-line *CUSTOMCHOICE*

1. Description

Two-line *CUSTOMCHOICE* is a package of features available to residential customers in conjunction with an additional and individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Busy Line (programmable)
  - Don't Answer
  - Don't Answer (expanded)
  - Don't Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. Two-line *CUSTOMCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.C.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *CUSTOMCHOICE* features on both lines must subscribe to *CUSTOMCHOICE* at the rates specified in 105.9.1.A., preceding.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing Two-line *CUSTOMCHOICE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *CUSTOMCHOICE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE* package while the service remains at the same address for the same customer.

d. Two-line *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and flat rate residence line	PGOCG	[1]	$44.95

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. *POPULARCHOICE*

1. Description

POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible[2]
- Message Waiting Indication – Audible/Visual[2]
- Non-listed Service Listing
- *SECURITY SCREEN*

- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service[2]

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.D.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

[1] Obsolete service; see 105.4.3, preceding, for further details.

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. *POPULARCHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *POPULARCHOICE* customers cannot take advantage of promotions for *POPULARCHOICE* or any of the services/features specified in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *POPULARCHOICE* customers may add or change features within the obsolete *POPULARCHOICE* package while the service remains at the same address for the same customer.

d. *POPULARCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with Voice Messaging Service	PGOP7	[1]	**$39.95** (I)
• Per additional flat rate residence line with Voice Messaging Service	PGOP7	[1]	**39.95** (I)
• Per individual flat rate residence line without Voice Messaging Service	PGOPX	[1]	**39.95** (I)
• Per additional flat rate residence line without Voice Messaging Service	PGOPX	[1]	**39.95** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. Two-line *POPULARCHOICE*

1. Description

Two-line *POPULARCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible[2]
- Message Waiting Indication – Audible/Visual[2]
- Non-listed Service Listing
- *SECURITY SCREEN*
- Three-way Calling
- *QWEST* Receptionist - Name and Number[1]
- Voice Messaging Service[2]

[1] Obsolete service; see 105.4.3, preceding, for further details.

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. Two-line *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.E.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *POPULARCHOICE* features on both lines must subscribe to *POPULARCHOICE* at the rates specified in 105.9.1.D., preceding.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing Two-line *POPULARCHOICE* customers cannot take advantage of promotions for Two-line *POPULARCHOICE* or any of the services/features specified in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *POPULARCHOICE* customers may add or change features within the obsolete Two-line *POPULARCHOICE* package while the service remains at the same address for the same customer.

d. Two-line *POPULARCHOICE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOP8	[1]	**$47.95** (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOPY	[1]	**47.95** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. *CUSTOMCHOICE-COMPLETE*

1. Description

   CUSTOMCHOICE-COMPLETE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified for *CUSTOMCHOICE* found in 105.9.1.A.1., preceding, and the following services/features specified below:

   - *LINE-BACKER*[1]
   - *SECURITY SCREEN*
   - Voice Messaging Service[2]

2. Terms and Conditions

   A *CUSTOMCHOICE-COMPLETE* customer may select an unlimited number of compatible *CUSTOMCHOICE* services or features found in 105.9.1.A.1., as well as those listed in 105.9.1.F.1, preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

[1] Service found in 13.3 of the Arizona Exchange and Network Services Catalog. (C)

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. *CUSTOMCHOICE-COMPLETE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *CUSTOMCHOICE-COMPLETE* customers cannot take advantage of promotions for *CUSTOMCHOICE-COMPLETE* or any of the services/features specified for *CUSTOMCHOICE* in 105.9.1.A.1., or in 105.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *CUSTOMCHOICE-COMPLETE* customers may add or change features within the obsolete *CUSTOMCHOICE-COMPLETE* package while the service remains at the same address for the same customer.

d. *CUSTOMCHOICE-COMPLETE* will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with Voice Messaging Service	PGOC7	[1]	**$44.95** (I)
• Per additional flat rate residence line with Voice Messaging Service	PGOC7	[1]	**44.95** (I)
• Per individual flat rate residence line without Voice Messaging Service	PGOCX	[1]	**44.95** (I)
• Per additional flat rate residence line without Voice Messaging Service	PGOCX	[1]	**44.95** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

G. Two-line *CUSTOMCHOICE-COMPLETE*

1. Description

   Two-line *CUSTOMCHOICE-COMPLETE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features in Two-line *CUSTOMCHOICE* specified in 105.9.1.C.1., preceding, in addition to the services/features below:

   - *LINEBACKER*[1]
   - *SECURITY SCREEN*
   - Voice Messaging Service[2]

2. Terms and Conditions

   a. A Two-line *CUSTOMCHOICE-COMPLETE* customer may select an unlimited number of compatible Two-line *CUSTOMCHOICE* services or features found in 105.9.1.C.1. as well as those in 105.9.1.G., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have *CUSTOMCHOICE-COMPLETE* features on both lines must subscribe to *CUSTOMCHOICE-COMPLETE* at the rates specified in 105.9.1.C., preceding.

   b. *LINEBACKER* will be provided on both lines if the customer selects that service.

[1] Service found in 13.3 of the Arizona Exchange and Network Services Catalog. (C)

[2] Service found in 10.12.1 of the Exchange and Network Services Catalog.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Two-line *CUSTOMCHOICE-COMPLETE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing Two-line *CUSTOMCHOICE-COMPLETE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE-COMPLETE* or any of the Two-line *CUSTOMCHOICE* services/features specified in 105.9.1.C.1, or in 105.9.1.G.1, preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *CUSTOMCHOICE-COMPLETE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE-COMPLETE* package while the service remains at the same address for the same customer.

d. Two-line *CUSTOMCHOICE-COMPLETE* will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOC8	[1]	**$54.95** (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOCY	[1]	**54.95** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

H. *VALUECHOICE*

VALUECHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (Overflow)/Don't Answer

- Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual

c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
  - Call Rejection
  - Non-listed Service Listing
  - *SECURITY SCREEN*
  - Selective Call Waiting

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H. *VALUECHOICE* (Cont'd)

2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.

c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PCV6X	[1]	**$30.99** (I)
• Per additional flat rate residence line	PCV6X	[1]	**30.99** (I)
• Optional *PRIVACYPAK*	FFKX2	[1]	5.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

I. Two-line *VALUECHOICE*

Two-line *VALUECHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. Two-line *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (Overflow)/Don't Answer

- Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I.1. (Cont'd)

c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
  - Call Rejection
  - Non-listed Service Listing
  - *SECURITY SCREEN*
  - Selective Call Waiting

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

b. A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.I.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *VALUECHOICE* features or the optional *PRIVACYPAK* on both lines must subscribe to *VALUECHOICE* at the rates specified in 105.9.1.H., preceding.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I. Two-line *VALUECHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *VALUECHOICE* customers may add or change features within the obsolete Two-line *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. Two-line *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGOVB	[1]	**$40.99** (I)
• Optional *PRIVACYPAK*	FFKX2	[1]	5.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

J. *QWEST CHOICE* Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with *LINEBACKER* Service on their line and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert

- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

b. In addition to choosing three services or features from the list in 105.9.1.J.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.J.1., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J. *QWEST CHOICE* Home (Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 105.9.1.J.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Home customers may add or change features within the obsolete *QWEST CHOICE* Home Services specified in 105.9.1.J.1., preceding, without a nonrecurring charge while the service remains at the same address for the same customer

d. Existing *QWEST CHOICE* Home customers may add or change features as specified in 105.9.1.J.1.b., preceding, and the discounted features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 105.9.1.J.1., preceding.

f. *QWEST CHOICE* Home will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PGORA	[1]	**$31.99** (I)
• Per additional flat rate residence line	PGORA	[1]	**31.99** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

K. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided *LINEBACKER* Service on both lines and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert

- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

b. In addition to choosing three services or features from the list in 105.9.1.K.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.K.1., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. *QWEST CHOICE* Two-line Home (Cont'd)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.J., preceding.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.K.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Two-line Home customers may add or change features within the obsolete *QWEST CHOICE* Two-line Home Services specified in 105.9.1.K.1., preceding, without a nonrecurring charge while the service remains at the same address for the same customer.

d. Existing *QWEST CHOICE* Two-line Home customers may add or change features as specified in 105.9.1.K.1.b., preceding, and the discounted features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.K.1., preceding.

f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGORB	[1]	**$41.99** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

L. *PREFERREDCHOICE*

PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number[2]
- Voice Messaging Service[3]

[1] Service found in 13.3 of the Arizona Exchange and Network Services Catalog. (C)

[2] Obsolete service; see 105.4.3, preceding, for further details.

[3] Service found in 10.12.1 of the Exchange and Network Services Catalog.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L.1. (Cont'd)

b. In addition to the standard features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
  - Call Following
  - Custom Ringing
  - Do Not Disturb
  - Priority Call
  - Selective Call Forwarding
  - Speed Calling 8
  - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.L.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L. *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.L.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with Voice Messaging Service	PGOFD	[1]	**$40.99** (I)
• Per additional flat rate residence line with Voice Messaging Service	PGOFD	[1]	**40.99** (I)
• Per individual flat rate residence line without Voice Messaging Service	PGOFE	[1]	**40.99** (I)
• Per additional flat rate residence line without Voice Messaging Service	PGOFE	[1]	**40.99** (I)
• Optional *CONVENIENCEPAK*	FFK7N	[1]	5.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

M. Two-line *PREFERREDCHOICE*

Two-line *PREFERREDCHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. Two-line *PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don't Answer (expanded)
  - Busy Line (overflow)/Don't Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Long Distance Alert
- Message Waiting Indication – Audible[3]
- Message Waiting Indication – Audible/Visual[3]
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Three-way Calling
- *QWEST* Receptionist - Name and Number[2]
- Voice Messaging Service[3]

[1] Service found in 13.3 of the Arizona Exchange and Network Services Catalog. (C)

[2] Obsolete service; see 105.4.3, preceding, for further details.

[3] Service found in 10.12.1 of the Exchange and Network Services Catalog.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M.1. (Cont'd)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
  - Call Following
  - Custom Ringing
  - Do Not Disturb
  - Priority Call
  - Selective Call Forwarding
  - Speed Calling 8
  - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.M.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *PREFERREDCHOICE* features or the option *CONVENIENCEPAK* on both lines must subscribe to *PREFERREDCHOICE* at the rates specified in 105.9.1.L., preceding.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M. Two-line *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.

d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service	PGOFA	[1]	**$50.99** (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOFB	[1]	**50.99** (I)
• Optional *CONVENIENCEPAK*	FFK7N	[1]	5.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

N. Business *CUSTOMCHOICE*

Effective April 11, 2005, Business *CUSTOMCHOICE* is obsolete. Customers will be allowed to retain their obsolete packages only as long as they remain at the same location. The service may be transferred between customers (supersede) in accordance with Section 2.2.1.E., of this Tariff.

1. Description

Business *CUSTOMCHOICE* is a package of features available to business customers in conjunction with an additional or individual flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line (Expanded)
  - Busy Line (External)
  - Busy Line (Overflow)
  - Busy Line/Don't Answer (Expanded)
  - Busy Line (External)/Don't Answer
  - Busy Line (Overflow)/Don't Answer
  - Busy Line (Programmable)
  - Don't Answer
  - Don't Answer (Expanded)
  - Don't Answer (Programmable)
  - Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Calling Connection Plans[1]
  - Minutes Free
- Continuous Redial
- Custom Ringing
- Do Not Disturb
- Hunting
- Last Call Return

[1] For Terms and Conditions see 6.3.18, following.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.1. (Cont'd)

- Long Distance Alert
- Message Waiting Indication
- Priority Call
- Remote Access Forwarding
- Selective Call Forwarding
- Scheduled Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-Way Calling
- *QWEST* Receptionist - Name & Number[1]

2. Terms and Conditions

a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.N.1.a., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.

b. Existing Business *CUSTOMCHOICE* customers cannot take advantage of promotions for Business *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.N.1.a, preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Business *CUSTOMCHOICE* is subject to a minimum billing period of one month.

d. The Company may withdraw this offering to customers at any time with appropriate notice.

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.2. (Cont'd)

e. The monthly rate for Business *CUSTOMCHOICE* covered under the Rate Stabilization Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is one year. The maximum RSP term is three years. Customers selecting an RSP will be sent a confirmation outlining the length of the commitment of the RSP and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

f. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination charges. These charges are calculated at 15% of the remaining value of the terminated services over the remaining period, including any services added after the date of the original installation. Additional terms are specified in 2.2.14 of this Tariff.

h. A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region, or subscribes to similarly guaranteed Company services at 115% of the current value of the original commitment.

i. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding, or the Business Line Volume Purchase Plan described 5.2.13, preceding.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N. Business *CUSTOMCHOICE* (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1.6 of this Tariff, apply.

b. Existing customers will not incur nonrecurring charges when switching from Business *CUSTOMCHOICE* to basic business line service or *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus in Section 5, preceding.

c. Existing Business *CUSTOMCHOICE* customers may add or change features within the obsolete Business *CUSTOMCHOICE* package while the service remains at the same address for the same customer.

d. Business *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Per individual or additional flat rate business line.	PGOCL	[1]	$**59.00** (I)
(2) Rate Stability Plan Per individual or additional flat rate business line[2]			
• 1 Year	PGOCN	[1]	**52.00** (I)
• 2 Year	PGOCO	[1]	**50.00** (I)
• 3 Year	PGOCQ	[1]	**48.00** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

[2] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Business *CUSTOMCHOICE*.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

O. *QWEST BUSINESS LINE PLUS*

Effective April 11, 2005, *QWEST BUSINESS LINE PLUS* is obsolete. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with Section 2.2.1.E., of this Tariff.

1. Description

QWEST BUSINESS LINE PLUS is a package of features available to business customers in conjunction with an individual or additional flat rate access line. Business customers subscribing to the package are entitled to the following standard features.

- Call Forwarding-Variable
- Call Transfer/Three-Way Calling

2. Terms and Conditions

a. Customers subscribing to *QWEST BUSINESS LINE PLUS* are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation. All terms and conditions specified elsewhere apply for the respective features as part of this service.

b. *QWEST BUSINESS LINE PLUS* is subject to a minimum billing period of one month.

c. All *QWEST BUSINESS LINE PLUS* access lines must be associated with the same customer.

d. The Company may withdraw this offering to customers at any time with appropriate notice.

e. One primary directory listing is furnished without charge for each *QWEST BUSINESS LINE PLUS.* Directory listings of *QWEST BUSINESS LINE PLUS* may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.

f. Intercept Service will be provided on the main listed directory number.

g. *QWEST BUSINESS LINE PLUS* is not available on Public Communication Service.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O.2. (Cont'd)

h. The monthly rate for *QWEST BUSINESS LINE PLUS* covered under the Rate Stabilized Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is 1 year. The maximum RSP term is 3 years. Customers selecting an RSP will be sent a confirmation outlining the features, the length of the RSP, and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

i. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.

j. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole or in part without Cause before the expiration date, the Customer will pay termination charges calculated at 15% of the remaining value of the terminated Services over the remaining Term, including any Services added after the date of this commitment. Additional terms are as specified in 2.2.14 of this Tariff.

   A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar guaranteed Qwest services at 115% of the current value of the commitment.

k. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding, or the Business Line Volume Purchase Plan described 5.2.13, preceding.

l. Effective April 11, 2005, customers may not move the physical location of all or part of *QWEST BUSINESS LINE PLUS*.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O. *QWEST BUSINESS LINE PLUS* (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include business individual flat rate or additional flat rate line service and the standard features. Where applicable, incremental charges specified in 5.1.6 of this Tariff, apply.

b. Existing customers will not incur nonrecurring charges when switching from *QWEST BUSINESS LINE PLUS* to basic business line service or *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus in Section 5, preceding.

c. Existing *QWEST BUSINESS LINE PLUS* customers may add or change features within the obsolete *QWEST BUSINESS LINE PLUS* package while the service remains at the same address for the same customer. No additional packages may be added.

d. *QWEST BUSINESS LINE PLUS* will be provided at the following rates:

	USOC
• Month-to-Month Line	NLUDE
• Rate Stabilized Line	
- 1 Year	NLUDY
- 2 Year	NLUDZ
- 3 Year	NLUDL

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
• Per individual or additional flat rate business line	[1]	$42.50

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O.3.d. (Cont'd)

	MAXIMUM MONTHLY RATE MONTH-TO-MONTH	CURRENT MONTHLY RATE MONTH-TO-MONTH
• Per individual or additional flat rate business line	[1]	$**40.00** (I)

	MAXIMUM MONTHLY RATE[2]		
	1 YEAR	2 YEAR	3 YEAR
• Per individual or additional flat rate business line	[1]	[1]	[1]

	CURRENT MONTHLY RATE[2]		
	1 YEAR	2 YEAR	3 YEAR
• Per individual or additional flat rate business line	$**36.00** (I)	$**34.00** (I)	$**33.00** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

[2] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete *QWEST BUSINESS LINE PLUS*.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

P. *QWEST CHOICE* Business

Effective April 11, 2005, *QWEST CHOICE* Business in this configuration is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with Section 2.2.1.E., of this Tariff.

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on their line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P.1. (Cont'd)

b. In addition to choosing five services or features from the list in 105.9.1.P.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.P.1.a., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P. *QWEST CHOICE* Business (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 105.9.1.P.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Business customers may add or change optional features at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.

d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.P.1.b., preceding, and the discounted rates for the features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.a., preceding.

f. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual or additional flat rate business line	PGOBA	[1]	$**44.00** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

Q. *QWEST CHOICE* Two-line Business

Effective April 11, 2005, *QWEST CHOICE* Two-line Business is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with Section 2.2.1.E., of this Tariff.

1. Description

QWEST CHOICE Two-line Business is a package of features available to business customers in conjunction with an individual flat rate line and an additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on both lines, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer or Hunting on the additional line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.1. (Cont'd)

b. In addition to choosing five services or features from the list in 105.9.1.Q.1., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.Q.1., preceding, at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. The five features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Business on both lines must subscribe to *QWEST CHOICE* Business on both lines at the rates specified in 105.9.1.P., preceding.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q. *QWEST CHOICE* Two-line Business (Cont'd)

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff and 5.2.4, preceding, for business individual and additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Two-line Business customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Business or any of the services/features specified in 105.9.1.Q.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing *QWEST CHOICE* Two-line Business customers may add or change optional features in 105.9.1.Q.1.a., preceding, at no charge within the obsolete *QWEST CHOICE* Two-line Business package while the service remains at the same address for the same customer. No additional obsolete packages may be added.

d. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.Q.1.b., preceding, and the discounted rates for the features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.Q.1.a., preceding.

f. *QWEST CHOICE* Two-line Business will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate business line	PGOBD	[1]	$**66.00** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

R. *QWEST CHOICE* Business

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E. of this Tariff.

1. Term Discount Pricing

a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A.3.h., preceding, when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.

b. Qualifying lines and/or packages include the following:

- Flat Rate Business Lines (1FB)
- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus
- *QWEST CHOICE* Business Add-A-Line
- Obsolete *QWEST CHOICE* Business[1]
- Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
- Obsolete Business *CUSTOMCHOICE*[1]
- Obsolete *QWEST BUSINESS LINE PLUS*[1]
- Obsolete *UTILITY LINE*[1]

c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.

d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

R.1. (Cont'd)

e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.

f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.

g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.

h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.

i In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

S. *QWEST CHOICE* Business Plus

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business Plus found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E. of this Tariff.

1. Term Discount Pricing

a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.B.3.g., preceding, when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.

b. Qualifying lines and/or packages include the following:

- Flat Rate Business Lines (1FB)
- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus
- *QWEST CHOICE* Business Add-A-Line
- Obsolete *QWEST CHOICE* Business[1]
- Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
- Obsolete Business *CUSTOMCHOICE*[1]
- Obsolete *QWEST BUSINESS LINE PLUS*[1]
- Obsolete *UTILITY LINE*[1]

c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.

d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S.1. (Cont'd)

e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.

f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.

g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.

h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.

i In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

T. *QWEST CHOICE* Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T.1. (Cont'd)

b. In addition to choosing three services or features from the list in 105.9.1.T.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. *QWEST* Receptionist[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

[1] Obsolete service; see 105.4.3, preceding, for further details.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 105.9.1.T.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 105.9.1.T.1. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.T.1.

f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line with three features	PGO1H	[1]	**$31.99** (I)
• Per additional flat rate residence line with three features	PGO1H	[1]	**31.99** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

U. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U.1. (Cont'd)

b. In addition to choosing three services or features from the list in 105.9.1.U.1., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. *QWEST* Receptionist[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.T.

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U. *QWEST CHOICE* Two-line Home (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.U.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 105.9.1.U.1.a. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.U.1.a.

f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line with three features	PGO2H	[1]	**$41.99** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

V. *QWEST CHOICE* Home Plus

QWEST CHOICE Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINE-BACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V.1. (Cont'd)

b. In addition to choosing services or features from the list in 105.9.1.V.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Home Plus package.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V. *QWEST CHOICE* Home Plus (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 105.9.1.V.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 105.9.1.V.1., may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.V.1.

f. *QWEST CHOICE* Home Plus will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual flat rate residence line	PGO1P	[1]	**$38.99** (I)
• Per additional flat rate residence line	PGO1P	[1]	**38.99** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

W. *QWEST CHOICE* Two-line Home Plus

QWEST CHOICE Two-line Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINEBACKER*
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further details.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W.1. (Cont'd)

b. In addition to choosing services or features from the list in 105.9.1.W.1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Two-line Home Plus package.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W.2. (Cont'd)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 105.9.1.V.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V. *QWEST CHOICE* Two-line Home Plus (Cont'd)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual and 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 105.9.1.V.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 105.9.1.V.1.a. may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.V.1.a.

f. *QWEST CHOICE* Two-line Home Plus will be provided at the following rates:

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per individual and additional flat rate residence line	PGO2P	[1]	**$48.99** (I)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

X. *QWEST* Home Phone (T-M)

***QWEST* Home Phone is obsolete and is not available to new customers as of August 19, 2017. Availability is limited to current lines in service at existing locations for existing customers**. (N) (N)

1. Description (M)

QWEST Home Phone is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting ID
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- *NO SOLICITATION*
- Three-Way Calling
- Voice Messaging Service (M)

(M) Material moved from Section 5, Page 169.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X. *QWEST* Home Phone (Cont'd) (T)(M)

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication.

c. A customer may subscribe to a qualifying Qwest Long Distance calling plan in conjunction with their *QWEST* Home Phone package. Terms and conditions apply for *QWEST* Home Phone Unlimited (PGOQU) and *QWEST* Home Phone Plus (PGOQV) as specified in the Qwest Long Distance Corporation international, interstate and intrastate tariffs, price lists and rate schedules located at www.qwest.com.

d. Only *QWEST* Home Phone (PGOQW) purchased without a qualifying Qwest Long Distance calling plan is available for resale.

e. All services or features selected in the package(s) can only be provided where technically available and compatible with other features the customer may choose to order. (M)

(M) Material moved from Section 5, Page 170.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X. *QWEST Home Phone* (Cont'd) (T)(M)

3. Rates and Charges

a. The monthly rates, following, include the rate specified in 5.2.4 of this Tariff for residence individual or 5.2.4, preceding, for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

b. Normal nonrecurring charges associated with the line apply where *QWEST* Home Phone is provided in association with the installation of a new residence individual or additional flat rate line.

c. Services or features specified in 5.9.1.D.1.a., preceding may be added or changed without a nonrecurring charge.

d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.9.1.D.1.a.

e. The monthly rates that follow do not include the monthly rates and/or per minute charges for the qualifying *QWEST* Long Distance plans.

f. *QWEST* Home Phone packages will be provided at the following rates.

	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Per individual or additional flat rate residence line	$70.00	$35.00	(M)

(M) Material moved from Section 5, Page 171.

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (Cont'd)

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Additional Lines Feature Packages

1. Description

a. Additional Lines Feature Packages are optional packages available to residential customers. Additional Lines Feature Packages offers the customer a choice of subscribing to either the Fax Package, Teen/Roommate Package, or Home Office Package as described below.

(1) Fax Package

- Custom Ringing
- Continuous Redial
- Last Call Return

(2) Teen/Roommate Package

- Call Waiting
- 3-Way Calling
- Last Call Return

(3) Home Office Package

- Caller ID-Name and Number
- Call Forwarding-Variable
- 3-Way Calling
- Custom Ringing

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Additional Lines Feature Packages (Cont'd)

2. Terms and Conditions

a. The rates and charges are in addition to all rates and charges for the associated underlying service.

b. All terms and conditions specified elsewhere for the respective services/features shall apply.

c. Existing customers may continue to subscribe to the Additional Lines Feature Packages while the service remains at the same address for the same customer but, may not add or change packages.

d. Packages available only on additional lines and only one package will be provided per additional line.

e. Customers must agree to subscribe to all services in the packages.

3. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Fax Package, each line arranged	FPR2U	[1]	$3.45
• Teen/Roommate Package, each line arranged	FPR3W	[1]	5.45
• Home Office Package, each line arranged	FPR4X	[1]	7.45

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

105. OBSOLETE EXCHANGE SERVICES

105.10 RESALE/SHARING OF COMPANY SERVICES

A. Customer-Owned Coin Operated Telephone (COCOT) Access Lines

1. COCOT Access Lines are provided for use with COCOTs subject to the availability of existing CO facilities and mechanized operator type services.

2. Fraud Protection as provided in this service offering will:

   - Not allow collect and third number billed calls to the COCOT Access Line;

   - Restrict operator assisted toll calls to collect, bill to third party, and calling card calls.

3. The COCOT Access Lines available are:

   a. Measured Full Resale

      Measured Full Resale is a service for which a monthly rate is billed to the customer. In addition to the monthly rate, usage charges specified, following, and in 5.2.1 of this Tariff will apply to all outgoing calls completed on a local basis. This service provides:

      - Access to the local and toll network;

      - Access to 411 directory assistance;

      - Free calls to the 911 emergency code;

      - Direct dialed toll calling.

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105. OBSOLETE EXCHANGE SERVICES

105.10 RESALE/SHARING OF COMPANY SERVICES

A.3. (Cont'd)

b. Measured Full Resale with Fraud Protection

Measured Full Resale with Fraud Protection is a service for which a monthly rate is billed to the customer. In addition to the monthly rate, usage charges specified, following, and in 5.2.1 of this Tariff will apply to all outgoing calls completed on a local basis. This service provides:

- Access to the local and toll network;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Prevents billing of collect and third number billed calls to the COCOT Access Line;
- Operator assisted toll calls by station users are restricted to only collect calls, bill to third party calls, and calling card calls;
- Direct dialed toll calling.

105. OBSOLETE EXCHANGE SERVICES

105.10 RESALE/SHARING OF COMPANY SERVICES

A.3. (Cont'd)

c. Flat Full Resale

Flat Full Resale is a service for which a monthly rate is billed to the customer. This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Direct dialed toll calling.

d. Flat Full Resale with Fraud Protection

Flat Full Resale with Fraud Protection is a service for which a monthly rate is billed to the customer. This service provides:

- Access to the local and toll network;
- Unlimited number of calls within the local calling area;
- Access to 411 directory assistance;
- Free calls to the 911 emergency code;
- Prevents billing of collect and third number billed calls to the COCOT Access Line;
- Operator assisted toll calls by station users are restricted to only collect calls, bill to third party calls, and calling card calls;
- Direct dialed toll calling.

105. OBSOLETE EXCHANGE SERVICES

105.10 RESALE/SHARING OF COMPANY SERVICES

A.3. (Cont'd)

4. COCOT Access Lines will be provided at the following rates and charges.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Measured Full Resale, per line	19Q	$50.55	$16.85
• Measured Full Resale with Fraud Restriction, per line	19V	58.05	19.35
• Flat Full Resale, per line	1FY	159.75	53.25
• Flat Full Resale with Fraud Protection, per line	1FZ	167.25	55.75

105. OBSOLETE EXCHANGE SERVICES

105.10 RESALE/SHARING OF COMPANY SERVICES

A. Customer-Owned Coin Operated Telephone (COCOT) Access Lines (Cont'd)

5. Measured Usage Charges

The rates specified below apply to full rate period calls. See 5.2.1 of this Tariff for applicable terms, conditions and discounts.

			FULL PERIOD INITIAL MINUTE	
		BAND	MAXIMUM	CURRENT
• Intra Wire Center		A	$0.09	$0.03
• Inter Wire Center				
OVER	UP TO AND INCLUDING			
0	25 miles	B	0.15	0.05
25	55 miles	C	0.18	0.06

			FULL PERIOD EACH ADDITIONAL MINUTE	
		BAND	MAXIMUM	CURRENT
• Intra Wire Center		A	$0.03	$0.01
• Inter Wire Center				
OVER	UP TO AND INCLUDING			
0	25 miles	B	0.05	0.015
25	55 miles	C	0.06	0.02

6. Directory Assistance charges, identified for PAL Service, will also be applicable to COCOT access lines.

7. See 5.2.A.4.b. of this Tariff for applicable nonrecurring change charges.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

105.11.2 CORE CONNECT

Effective December 5, 2014, Core Connect Professional is obsolete and no longer available to new customers. Existing customers with Core Connect Professional will be allowed to retain their service for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines cannot be added to their existing agreement. Termination fees will be waived for Core Connect Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location. (N)

A. Description (N)

Core Connect Professional is available to current business customers who have subscribed to CenturyLink qualifying products and services under month-to-month, 1-year, 2-year, 3-year or 5-year term plans. (M)

The following qualifying products and services are required for Core Connect Professional:

- Minimum three (3) basic business lines with Choice Business Plus
- Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps

B. Terms and Conditions (M)

For Terms and Conditions, see Section 5.11.2, preceding. (N)

Early Termination Fees for Core Connect Professional are as follows: (M)

CORE CONNECT PROFESSIONAL

TERM	TERMINATION FEE
1 year	$200.00
2 year	400.00
3 year	600.00
5 year	800.00

(M)

(M) Material moved from 5.11.2.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.2 CORE CONNECT

C. Rates and Charges

1. The monthly rates that follow include the local voice services. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.

2. Nonrecurring charges may apply as specified in C.4., following.

3. Core Connect Professional Local Voice Services will be provided at the following rates.

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per Core Connect Professional or Unlimited Business Voice Line	$100.00	$50.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per *CORE CONNECT* Professional	PGOQO/ PGOQR	[1]	$100.00 [2]
• Unlimited Business Voice Line	PGOQY	[1]	25.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

[2] Monthly rate is one PGOQO and two PGOQR for the minimum three (3) lines.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd) (N)

105.11.3 *PURCHASE PLUS REWARD* PLAN (T)(M)

Effective June 15, 2018, *PURCHASE PLUS REWARD* PLAN is grandfathered to current customers for the life of their contract and will not be offered to new customers. (N) (N)

A. Description (M)

1. *PURCHASE PLUS REWARD* Plan is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.

2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the month-to-month rates of the following qualifying services.

   - Flat Rate Business Lines (1FB)
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - *QWEST CHOICE* Business Add-A-Line
   - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. A minimum of three and a maximum of twenty qualifying lines will be eligible for the local discount described in C.3., following. The three wireline minimum does not apply to customers also subscribing to certain qualifying Qwest Communications Corporation IP based services.

2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.

3. This discount plan cannot be used in conjunction with *LINE VOLUME ADVANTAGE*.

4. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying line and/or package subscribed to by the customer under this plan. (M)

(M) Material moved from Section 5, Page 193.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (N)
105.11.3 *PURCHASE PLUS REWARD* PLAN (Cont'd) (T)(M)

C. *PURCHASE PLUS REWARD* Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

a. Discount for customers spending up to $2,999 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 1 to 3 Year QTA Term		
	1FB	
$100 - $499		10%
$500 - $999		15%
$1,000+		20%
• 1 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$100 - $499		25%
$500 - $999		30%
$1,000+		35%
• 2 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$100 - $499		30%
$500 - $999		35%
$1,000+		40% (M)

(M) Material moved from Section 5, Page 194.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (N)
105.11.3 *PURCHASE PLUS REWARD* PLAN (T)(M)

C.1.a. (Cont'd)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$100 - $499		35%
$500 - $999		40%
$1,000+		45%

b. Discount for customers spending $3,000 to $25,000 monthly.

• 1 to 3 Year QTA Term		
	1FB	
$400 - $999		10%
$1,000 - $1,499		15%
$1,500+		20%
• 1 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$400 - $999		25%
$1,000 - $1,499		30%
$1,500+		35% (M)

(M) Material moved from Section 5, Page 195.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (N)
105.11.3 *PURCHASE PLUS REWARD* PLAN (T)(M)

C.1.b. (Cont'd)

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 2 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$400 - $999		30%
$1,000 - $1,499		35%
$1,500+		40%
• 3 Year QTA Term		
	QCB, QCB Plus Add-a-line and/or QCB Prime	
$400 - $999		35%
$1,000 - $1,499		40%
$1,500+		45% (M)

(M) Material moved from Section 5, Page 196.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

105.11.4 *LINE VOLUME ADVANTAGE*

Effective June 19, 2010, *LINE VOLUME ADVANTAGE* is obsolete and no longer available to new customers. Existing customers with a signed agreement may renew their *LINE VOLUME ADVANTAGE* for one additional term upon the expiration of their current agreement.

A. Description

1. *LINE VOLUME ADVANTAGE* is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3,000 participating lines across the Qwest region. *LINE VOLUME ADVANTAGE* is offered as a tiered plan with each tier having a Minimum Line Requirement.

2. *LINE VOLUME ADVANTAGE* may be offered to business customers who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

3. *LINE VOLUME ADVANTAGE* defines qualifying lines as the following:

   - Flat Rate Business Lines (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-A-Line
   - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. Customers subscribing to *LINE VOLUME ADVANTAGE* receive discounts specified in 105.11.4.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.

2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 *LINE VOLUME ADVANTAGE*

B. Terms and Conditions (Cont'd)

3. Intercept Service will be provided on the main listed directory number.

4. *LINE VOLUME ADVANTAGE* is not available on Public Communication Service.
5. The discount level for *LINE VOLUME ADVANTAGE* is based on volume and a contract term of 2 years, 3 years, 4 years or 5 years.

6. Additional lines may be added, but will not affect the monthly discount level.

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of $15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $15.00 x 50 x 3 = $2,250.00

   Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of $60.00 for each line below the Minimum Line Requirement.

   A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

8. The customer may move the physical location of all or part of the lines in *LINE VOLUME ADVANTAGE* to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:

   - Flat Rate Business Lines (1FB) with Hunting
   - *QWEST CHOICE* Business
   - *QWEST CHOICE* Business Plus
   - Add-A-Line
   - *QWEST CHOICE* Business Prime

9. The Company may vary *LINE VOLUME ADVANTAGE* terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 *LINE VOLUME ADVANTAGE (*Cont'd*)*

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of this Tariff, apply and will not be discounted.

2. Customers will not incur nonrecurring charges when switching existing basic business line service to *LINE VOLUME ADVANTAGE*.

3. Normal nonrecurring charges associated with the line apply when business lines are provided in association with the installation of new qualifying business lines or, the move of qualifying business lines from one location to another.

4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. *LINE VOLUME ADVANTAGE* will be provided at the following Stabilized Line discounts:

a. Flat Rate Business Service (1FB)[1]

	MONTHLY DISCOUNTS			
	2 YEAR	3 YEAR	4 YEAR	5 YEAR
• Number of lines				
- 50 - 499	20%	22%	24%	26%
- 500 - 999	22%	24%	26%	28%
- 1000 - 3000	24%	26%	28%	30%

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4.B., or the Additional Flat Rate Line as specified in 5.2.4.A.3., preceding. Hunting may be provided at no additional charge.

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 *LINE VOLUME ADVANTAGE*

C.4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY DISCOUNTS			
	2 YEAR	**3 YEAR**	**4 YEAR**	**5 YEAR**
• Number of lines				
- 50 - 499	25%	27%	29%	31%
- 500 - 999	27%	29%	31%	33%
- 1000 - 3000	29%	31%	33%	35%

c. *QWEST CHOICE* Business Plus

	MONTHLY DISCOUNTS			
	2 YEAR	**3 YEAR**	**4 YEAR**	**5 YEAR**
• Number of lines				
- 50 - 499	35%	37%	39%	41%
- 500 - 999	37%	39%	41%	43%
- 1000 - 3000	39%	41%	43%	45%

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 *LINE VOLUME ADVANTAGE*

C.4. (Cont'd)

d. Add-A-Line

	MONTHLY DISCOUNTS			
	2 YEAR	**3 YEAR**	**4 YEAR**	**5 YEAR**
• Number of lines				
- 50 - 499	25%	27%	28%	30%
- 500 - 999	27%	28%	30%	31%
- 1000 - 3000	28%	30%	31%	33%

e. *QWEST CHOICE* Business Prime

	MONTHLY DISCOUNTS			
	2 YEAR	**3 YEAR**	**4 YEAR**	**5 YEAR**
• Number of lines				
- 50 - 499	30%	32%	34%	36%
- 500 - 999	32%	34%	36%	38%
- 1000 - 3000	34%	36%	38%	40%

6. MESSAGE TELECOMMUNICATION SERVICE

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.1 APPLICATION

A. Message Telecommunication Service (MTS) applies to all MTS calls made between two or more rate centers within the same LATA in this State. The rate centers are specific geographic locations from which airline mileage measurements are determined.

B. MTS provides telecommunication beyond the local calling area. MTS charges cover the service furnished between the calling and called stations.

C. MTS is available to and from customers of a Miscellaneous Common Carrier with arrangement for interchange of telephone traffic. This service is furnished through interconnecting equipment and local connecting facilities provided by the Company.

D. The rates between the applicable rate center and the rate center of the Miscellaneous Common Carrier are the rates set forth in these Guidelines for two-point service. The rate center of the Miscellaneous Common Carrier is the rate center of the Company's serving exchange. An additional charge which the Miscellaneous Common Carrier bills to and collects from its customer is applicable to the remainder of the haul as set forth in the Miscellaneous Common Carrier's tariff on file with the Arizona Corporation Commission.

E. The telecommunications network is designed, maintained, and operated to originate and terminate calls between station lines furnished by the Company. However, connections of facilities, equipment and/or communications systems provided by others may be made to the telecommunication network. The Company is not responsible for the through transmission of signals or quality of transmission on such connections. When such connections are made at premises where the customer doesn't originate or terminate calls, the Company may require exchange service to be provided from a CO(s) different from the CO(s) designated by the Company to serve that premises.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL (Cont'd)

6.1.2 TERMS AND CONDITIONS

A. Scope

1. MTS is that of furnishing facilities for telecommunications between station lines in different local service areas of the same LATA in accordance with the terms, conditions and system of charges specified in these Guidelines.

2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

3. Service is furnished subject to the availability of the service components required. The Company will:
   - Determine which of those components shall be used, and
   - Make modifications to those components at its option.

B. Priority of Services

1. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 4 of the Competitive Private Line Transport Services Tariff.

2. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited when facility shortages are caused by emergency conditions.

C. Liability

1. In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavoidability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified in 2., 3. and 4., following.

2. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.

6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS

C. Liability (Cont'd)

3. The customer idemnifies and saves the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

4. When the lines of other telephone companies or of Intercity Carriers are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or carriers.

D. Use

1. Use of Service

   The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this Tariff.

2. Abuse and Fraudulent Use

   The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

   a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

   b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;

   c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL
6.1.2 TERMS AND CONDITIONS

D.2. (Cont'd)

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

3. Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

E. Obligation of the Customer

1. The calling party shall establish his identity in the course of any communication as often as may be necessary.

2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

F. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, by notice in writing to the customer, without incurring any liability, forthwith discontinue the furnishing of said service.

G. The Company will pay the nonrecurring Primary Interexchange Carrier (PIC) change charge of $5.00 for any end user or any Payphone Service Provider who selects Qwest Corporation as their intraLATA toll carrier.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls

Charges apply according to the class of call the calling person selects as defined below.

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

- Records the calling telephone for areas without recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling person who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.
- Records a special identification number, issued by the Company for its billing purposes to students who reside in dormitories of colleges or universities equipped for School Centrex Service, for a call placed from a dormitory station.

2. Payphone - Dial Station-to-Station

Applies to MTS cash calls placed from pay telephones, utilizing Smart Public Access Line (PAL), when station-to-station calls are dialed and paid by the calling person with no assistance from the operator.

3. Customer-Dialed Calling Card (Mechanized)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator. This also applies to calls placed from PALs.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

4. Customer-Dialed Calling Card (Operator-Assisted)

   Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired and operator assistance is limited to the operator entering the calling card. This also applies to calls placed from PALs.

5. Operator-Assisted Station-to-Station

   Applies when calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number, connect to directory assistance, and sent paid, except in 1., 3., and 4., preceding and 6., following. This also applies to calls placed from PALs.

6. Operator-Assisted Station-to-Station Inmate

   Applies to all non-sent paid collect calls originating from correctional facilities.

7. Operator-Assisted Person-to-Person

   Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from PALs. The party may be a person, station, department or office reached through a PBX attendant. Person-to-person also applies when the calling person cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

A. Class of Calls (Cont'd)

8. Charges

a. Payphone Surcharge

Applies to all Qwest carried non coin calls (ie. Billed to a third party, calling card, or collect) placed from pay telephones. This charge is in addition to all other applicable charges.

b. The following charges are in addition to the MTS rates in F.2., following.

	CHARGE	
	MAXIMUM	CURRENT
• Customer-Dialed Calling Card (Mechanized)	$ 6.00	$2.00
• Customer-Dialed Calling Card (Operator-Assisted)	9.00	3.00
• Operator-Assisted Station-to-Station (Inmate)	4.35	1.45
• Operator-Assisted Station-to-Station (Partially Assisted)	6.90	2.30
• Operator-Assisted Station-to-Station (Fully Assisted)	11.40	3.80
• Operator-Assisted Person-to-Person (Partially Assisted)	13.50	4.50
• Operator-Assisted Person-to-Person (Fully Assisted)	18.00	6.00
• Payphone Surcharge	1.50	0.50

The intraLATA operator-assisted charge will apply when a customer requests a time and charges quote for an intraLATA toll call.

B. Timing of Calls

1. On dial station-to-station, customer-dialed calling card station-to-station and operator-handled station-to-station, the timing of a call begins when the calling and called stations are connected.

2. On person-to-person calls, the timing of a call begins when the calling party is connected to a specified person, station or an agreed upon alternate.

3. Chargeable time ends when the connection is terminated at any point.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

B. Timing of Calls (Cont'd)

4. When exchange telephone service used for MTS is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

5. Per Minute Rates

   The per minute rates shown in the rate table in F.2., following, are for a connection of one minute or any fraction thereof.

6. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.

7. For residence, business and miscellaneous MTS calls, the time of day at the calling person's rate center determines whether the day or evening/night/weekend rates apply.

8. Payphone - Dial Station-to-Station rates are quoted in terms of initial and additional periods. The initial period of the call is for four minutes or any fraction thereof. The additional period of the call is for each minute or any fraction thereof.

C. Collection of Charges

1. Charges for residence, business and miscellaneous MTS calls are billed to the calling person, except where the calls are billed to:

   - The called party as a collect call and the charge is accepted by the called party.
   - A third telephone number, unless restricted from accepting this call type.
   - An authorized calling card or special billing number.

2. Charges for Payphone-Dial Station-to-Station calls are charged to the calling party on a sent-paid basis.

D. Payment Arrangements

The customer is responsible for payment of all charges for service furnished, due on receipt of the bill.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd)

E. Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

F. Charge Determination

1. The charge for residence, business or miscellaneous MTS is determined by the:

   - Time of day and day of week
   - Duration of call
   - Class of call

2. MTS charges apply to calls placed to ScoopLine (SLS) on an MTS basis, in addition to the SLS call charges. The schedule is as follows:

   - **RESIDENCE** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
$0.72	$0.40	$0.45	$0.40

   - **BUSINESS** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
$0.78	$0.42	$0.78	$0.42

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

F.2. (Cont'd)

- **MISCELLANEOUS** - Applies to operator-assisted calls (including mechanized calling card) and all alternately billed calls including calls placed from Public Access Lines. This charge also applies where billing capabilities do not exist to separately identify residence and business customer-dialed station-to-station calls.

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
$0.75	$0.25	$0.75	$0.25

The Company may reduce the rates on the following four routes by discounting the rates shown, preceding, for the appropriate time of day and class of call, upon concurrent notice to the Arizona Corporation Commission.

ROUTE BETWEEN
Phoenix Metro Area and Flagstaff
Phoenix Metro Area and Prescott
Phoenix Metro Area and Yuma
Tucson Metro Area and Sierra Vista

3. Payphone - Dial Station-to-Station Rate Schedule

	RATE PERIOD			
	INITIAL (4 MINUTES)		ADDITIONAL (1 MINUTE)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• Per call	$3.00	$1.00	$0.75	$0.25

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

F. Charge Determination (Cont'd)

4. The following table indicates the appropriate times for the day and evening/ night/weekend rate periods to be used for rating residence, business and miscellaneous MTS calls.

<table>
<tr><th></th><th>MON</th><th>TUE</th><th>WED</th><th>THU</th><th>FRI</th><th>SAT</th><th>SUN</th></tr>
<tr><td>8:00 AM
to
5:00 PM [1]</td><td colspan="5">Day Rate Period
Full Rate</td><td colspan="2" rowspan="2"></td></tr>
<tr><td>5:00 PM
to
8:00 AM [1]</td><td colspan="5">Evening/Night/Weekend
Rate Period</td></tr>
</table>

a. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.

b. The evening/night/weekend rate applies to the holidays listed below unless a lower rate applies:

- New Year's Day January 1
- Independence Day July 4
- Labor Day –
- Thanksgiving Day –
- Christmas Day December 25

c. For MTS calls in 2., preceding, when a message begins in one rate period and ends in another, the initial period rate is the rate in effect at the time the connection is established. The rate for each additional period is the rate in effect at the beginning of each additional period.

[1] To, but not including.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd)

G. Reward Program

1. Description

   Customers enrolling in the *QWEST* Reward Program (the Program) will earn points to be redeemed toward Company services or offers made with joint partners. The Program is designed to encourage and reward customers for using the Company's services.

   Points are accumulated from MTS usage and from enrollment and use of Company designated services. MTS usage is based on direct dialed, collect, third number billed, person-to-person and/or calling card calls billed to the customer's account.

2. Terms and Conditions

   a. Points will not be awarded for the following:

      - Taxes
      - METROPAC Service
      - Contracted MTS plans such as Guaranteed Rate Calling Connection

   b. Eligibility is limited to those customers whose name appears on the Company's statement.

   c. To be eligible for the Program, a customer must presubscribe to Company MTS service and maintain their account in good standing.

   d. MTS services included in this Program are above cost, including the cost of the rewards.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO - POINT MESSAGE TELECOMMUNICATION SERVICE

G.2. (Cont'd)

e. Customers receive points for Company services used during the bill periods in which they are enrolled.

f. Points earned on separate accounts may not be combined.

g. Rewards are redeemable only on products and services specified by the Company and cannot be redeemed for cash.

h. If a customer disconnects their service and does not immediately reconnect, or if they presubscribe to another intraLATA toll carrier, all points less than full award value are subject to forfeit at the Company's option.

i. The Company is not liable for correspondence, requests, or rewards delayed or lost in the mail.

j For the customer's protection, all checks for the Company's services will be issued payable to the Company and the addressee and delivered to the address appearing on the customer's bill statement.

k. Rewards must be used in accordance with the terms and conditions specified on the check the customer receives.

Issued: 3-18-13 Effective: 3-19-13

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance

1. General

a. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

b. The charges set forth, following, apply when customers of the Company request assistance in determining telephone numbers of:

- A person who is located in the same local service area, or
- A person who is not located in the same local service area but who is located within the state for which the Company furnishes Centralized Directory Assistance Service.

c. If a customer abuses or fraudulently uses Directory Assistance service, the appropriate Directory Assistance charges may be assessed on that customer's telephone account.

d. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.

e. Call completion is provided without additional charge for calls within the LATA. However, intraLATA long distance or local message charges apply if applicable. Call completion is provided from Public Access Lines on an alternately billed basis and where facilities permit. Appropriate service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Service charge.

f. Directory Assistance Service charges do not apply to requests originating from telephone services the Company has determined are used on a continuing basis by person(s) certified incapable of using a published telephone directory. A nonrecurring charge does not apply to establish or remove Directory Assistance Service exemption.

Issued: 12-13-18 Effective: 2-1-19

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

a. There are no call allowances for Directory Assistance Service[1].

3. Charges

a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	MAXIMUM CHARGE	CURRENT RATE
• Each call dialed directly by customer	$5.00	$**3.99** (I)
• Each call placed from Public Access Lines [2]		
- Direct Dial	.60	0.60
- Alternately Billed	5.00	**3.99** (I)

[1] Pursuant to Decision No. 73882, the one call allowance was eliminated effective August 8, 2013.

[2] See 6.2.1, preceding, for additional charge applications.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.4 DIRECTORY ASSISTANCE SERVICE

A.3. (Cont'd)

b. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this Tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the customer's regular telephone account.

B. National Directory Assistance Service

1. Description

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer’s local Directory Assistance service area.

2. Terms and Conditions

a. There are no call allowances or exemptions for National Directory Assistance customers.

b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local Directory Assistance service area, the charge in 3., following, applies.

c. A maximum of two requested telephone numbers are allowed per call.

d. This service may be alternately billed. Appropriate service charges listed in 6.2.1, preceding, apply, in addition to the National Directory Assistance charge.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

a. Charges apply to each call placed to National Directory Assistance from a payphone.

b. In locations, including payphones, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance charge.

	MAXIMUM CHARGE	CURRENT RATE
• Each call dialed directly by customer	$5.00	$**3.99** (I)

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.8 RESERVED FOR FUTURE USE

[1] This page cancels page 19, Release 1.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.8 OPERATOR VERIFICATION/INTERRUPT SERVICE

B. Terms and Conditions (Cont'd)

9. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.

10. The verify charge will not apply if the number verified is not in use and the operator completes the call. See 6.2.1, preceding, for applicable operator assistance charges.

11. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.

12. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.

13. Requests which originate from stations equipped with *CUSTOMNET* Service will be completed and billed subject to applicable screening restrictions in addition to the regulations specified herein.

14. Verification and Interrupt Service is available only on an alternately billed basis (e.g. billed to a credit card) for Basic PALs, and alternately billed or coin deposit for Smart PALs.

15. Person-to-person service is not offered.

C. Charges

	CHARGE	
	MAXIMUM	CURRENT
• Verification, per request	$ 9.00	$3.00
• Interrupt, per request	18.00	6.00

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.9 SPECIAL HOUR DISCOUNT

A. General

1. Special hour discount is for selected hours on selected days as determined by the Company.

2. Special hour discount applies only to intercity/intraLATA long distance message telecommunications dial station-to-station service between points within the same LATA in this State.

3. Special hour discount will not apply to METROPAC customers for calls within their calling area.

B. Rates

The rate for dial station-to-station calls originated during the selected hours will be determined by the Company. This rate will apply only if it is less than the regular rate for a dial station-to-station call.

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.17 GUARANTEED RATE CALLING CONNECTION

A. Description

Guaranteed Rate Calling Connection provides a volume discount on MTS based on a minimum number of hours of MTS service per month.

B. Terms and Conditions

1. Terms, conditions, rates and charges for services described elsewhere in this Tariff are in addition to the Guaranteed Rate Calling Connection.

2. The rates for Guaranteed Rate Calling Connection are determined on an individual case basis.

3. The minimum service period is 12 months.

C. Rates and Charges

Rates and charges shall be above the direct marginal costs for the service. Based on the number of contract hours of MTS service per month, customers may receive up to a 72% discount over the established MTS rates.

Rates and charges shall be above the direct marginal costs for the service. Customers with a minimum of 75 hours of MTS service per month may receive up to a 50% discount of the non-discounted MTS rates shown in this Tariff. Customers with a minimum of 1,000 hours per month may receive up to a 72% discount of the non-discounted MTS rates. Upon entering into a Contract Agreement, customers will receive the discounts as described above.

	USOC	RATE
• Guaranteed Rate Calling Connection	OLH1X	ICB

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

6.3.18 CALLING CONNECTION PLANS

A. Description

MTS Calling Connection Plans (hereafter referred to as the Plans) are optional toll calling discount plans. The Plans are defined below.

Association Calling Connection

Association Calling Connection Plan is available to business associations and their members (e.g. Chamber of Commerce) located within the state. These customers are charged a special non-distance sensitive rate as specified in C., following. Customers also receive a discount based on the volume of monthly MTS usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. In addition, customers receive a discount on the calling card service charge as specified in C., following. The association receives an additional discount as indicated in C., following, on their account and on each member's account.

This Plan is only available to associations with:

- A list of active members, paying dues;
- An existing newsletter or other method of regularly scheduled communication with its members;
- A signed Service Agreement which commits the association to promote this Plan to their members.

SUPER SAVINGS Calling Plan

Plan customers will be charged a special rate, specified in C., following, for their intrastate/intraLATA dial station-to-station long distance calls, as described in 6.2.1, preceding. The Plan is available to residence and business service customers. Customers must have single, or multiple, residential or business lines at single customer premises, billed on one retail bill to one billing telephone number.

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS (Cont'd)

B. Terms and Conditions

1. These Plans are not available with the following:

   - Directory Assistance Service
   - Information Delivery Service sponsor charges
   - Operator Verification/Interrupt Service
   - Other Company Optional Calling Plans
   - Toll Only Accounts
   - Handicapped Persons Discount

2. When the customer initially subscribes to or disconnects this service, if a partial month is billed, the customer's minutes and/or monthly rate will be prorated.

3. These Plans are available on an account level basis, where one or more lines are billed to the same account.

4. Where the customer has one account which includes multiple lines, the Plans are applied to total usage of combined lines.

5. These Plans apply to all intraLATA dial station-to-station, calling card, operator-handled and pay telephone originated calls (where the call is billed to the customer's telephone number) unless specified otherwise.

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS

B. Terms and Conditions (Cont'd)

6. These Plans are available (where billing capabilities exist) to all business, residence and PAL accounts with the restrictions and limitations set forth in other provisions of this Tariff.

7. The rates and charges for this service are in addition to the rates and charges for the local exchange service with which it is associated.

8. The minimum service period is one month.

9. Nonrecurring charges do not apply.

10. These Plans do not apply to intraLATA calls placed in another state and billed back to the account.

11. These Plans will be temporarily discontinued when the customer places their basic exchange service on full suspension. These Plans will be reinstated at no charge when the customer's basic exchange service is removed from suspension.

12. Unless otherwise specified herein, all operator service charges apply.

13. These Plans are available only in Independent Company territories where billing capabilities exist.

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS (Cont'd)

C. Rates

Association Calling Connection

Customers will receive a 30% discount on the customer-dialed calling card charge, in accordance with 6.2.1, preceding.

USOC	DISCOUNT	VOLUME DISCOUNT MONTHLY PLAN USAGE	VOLUME DISCOUNT ADDITIONAL DISCOUNT
OVM2A	2%	$ 50.00 - $99.99	10%
		100.00 and over	20%

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day and evening/night/weekend are the same as found in 6.2.1, preceding.

	INITIAL (30 SECONDS)		ADDITIONAL (6 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• All days and hours	$0.15	$0.050	$0.030	$0.010

6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

SUPER SAVINGS Calling Plan

	USOC	NONRECURRING CHARGE[1] MAXIMUM	NONRECURRING CHARGE[1] CURRENT
• Business	OLGFX	–	–
• Residence	OLGVX	$6.00	$3.00

		RATE PERIOD INITIAL (30 SEC.)		RATE PERIOD ADD'L (6 SEC.)		INITIAL OR ADD'L MIN[2]	
	USOC	MAX.	CUR.	MAX.	CUR.	MAX.	CUR.
• Business	OLGFX	$0.135	$0.10 (I)	$0.027	$0.02 (I)	—	—
• Residence	OLGVX	—	—	—	—	$0.30	$0.20

[1] The nonrecurring charge does not apply to existing residential customers who subscribe to *CUSTOMCHOICE* or *SELECTPAK* packages found in 105.9.1, preceding.

[2] Partial minutes are treated as full minutes for billing purposes.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

(D)

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

(D)

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS (Cont'd)

106.2.5 SPECIAL REVERSED CHARGE LONG DISTANCE SERVICE

A. General

1. Special Reversed Charge Long Distance (SRLD) Service provides an arrangement, in connection with MTS, whereby a customer offers their patrons, in certain designated exchanges, the privilege of calling them without the payment of a message charge and without having to request specific reversal of this charge.

2. Calls for the special number are accepted only when originating at telephones located in the exchange with which the special call number is associated and only those MTS calls placed by calling this special number are considered as coming within the scope of the service.

3. The customer assumes the charges for all MTS calls placed by calling this special number in each exchange.

B. Rates and Charges

The customer pays the operator-handled station-to-station rate for each completed call plus a nonrecurring charge for each selected exchange.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Company exchange, Business	ENT	$15.15	$5.05
• Each exchange of another company, Business	ENV	[1]	[1]

[1] The rate of the other company applies.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

A. General

1. Metropolitan Preferred Area Calling Service (METROPAC) is a measured rate outgoing-only intercity/intraLATA service which allows customers to dial station-to-station calls to other exchanges within the METROPAC calling area.

   a. Business and residence customers may have METROPAC Service not to exceed their number of lines and outgoing trunks in service.

   b. METROPAC Service is available to PAL customers with measured service.

   c. METROPAC Service is not available with the following:

      - Semipublic PBX
      - Centrex
      - Flat Rated PAL
      - Service Stations
      - Foreign Exchange Service
      - Foreign Central Office Service in multi-toll rate center exchanges

2. METROPAC Service may be suspended without charge when the associated line is suspended.

3. This discount plan is not available with any other optional toll calling plan or MTS discount as specified in 6.2.1, preceding.

4. When two lines are arranged for Combination Access Service, both lines must be equipped for METROPAC Service.

5. The minimum contract period for METROPAC Service is one month.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE (Cont'd)

B. Rates and Charges

1. The initial period for METROPAC Service is three, six or nine hours of cumulative time per month for calls within the METROPAC calling area. Message time in excess of the initial period will be charged for at an additional period rate.

2. The initial period for customers with more than one line is three, six or nine hours times the number of lines equipped for METROPAC Service.

3. Customers with more than one line which bill to one number must have METROPAC Service on all lines. Each line must have the same initial calling allowance.

4. Residence Customers

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per line	$9.00	$4.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Initial Periods			
- 180 minute allowance	MMRX7	$27.00	$15.00
- 360 minute allowance[1]	MMRX8	48.60	20.00
- 540 minute allowance[1]	MMRX9	64.50	25.00
• Each additional minute	N/A	0.372	0.124

[1] The 360 and 540 initial periods are available to the Aqua Fria, Ft. McDowell, Superstition and Vail Exchanges only.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

B. Rates and Charges (Cont'd)

5. Business Customers

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per line	$17.00	$8.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Initial Periods			
- 180 minute allowance	MMBX7	$27.00	$ 15.00
- 360 minute allowance[1]	MMBX8	48.60	20.00
- 540 minute allowance[1]	MMBX9	64.50	25.00
• Each additional minute	N/A	0.372	0.124

[1] The 360 and 540 initial periods are available to the Aqua Fria, Ft. McDowell, Superstition and Vail Exchanges only.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

B. Rates and Charges (Cont'd)

6. Monthly rates do not contemplate the provision of monthly detail. If the customer requests detailed monthly billing, additional charges, based on the individual case, apply.

7. The charge for METROPAC Service for a part of a month is the proportionate part of the initial period.

C. METROPAC Calling Areas

EXCHANGE OR ZONE	EXCHANGES INCLUDED IN THE METROPAC CALLING AREA
Agua Fria	Wickenburg
Buckeye	Gila Bend
Chino Valley	Ash Fork and Cottonwood
Circle City	Wickenburg, Yarnell
Coronado	Hayden and San Manuel
Fort McDowell	Whitlow
Green Valley	Patagonia
Humboldt	Black Canyon, Camp Verde, Cottonwood

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.1 METROPOLITAN PREFERRED AREA CALLING SERVICE

C. METROPAC Calling Areas (Cont'd)

EXCHANGE OR ZONE	EXCHANGES INCLUDED IN THE METROPAC CALLING AREA
Maricopa[1]	Higley and portions of the Phoenix Metropolitan Exchange (Chandler, Mesa, Tempe, Phoenix and Scottsdale)
Munds Park	Camp Verde, Cottonwood and Sedona
Sedona	Flagstaff and Munds Park
Superstition	Coolidge, Florence, and Whitlow
Tubac	Nogales and Patagonia
Vail	Benson and Patagonia
Whitlow[2]	Coolidge, Florence, Fort McDowell, Higley, Superior, Superstition and portions of the Phoenix Metropolitan Exchange (Chandler and portion of Mesa)

[1] Chandler West, Chandler Main, Chandler South, Gilbert, Tempe, Mesa, McClintock, Laveen, Phoenix South, Phoenix Southeast, Phoenix East, Phoenix Main, Phoenix West, Phoenix North, Scottsdale, Thunderbird, Shea and portions of: Phoenix Northwest, Phoenix Northeast, Maryvale, and Cactus.

[2] Chandler South, Chandler West, Chandler Main, Mesa and Gilbert.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS (Cont'd)

106.3.18 CALLING CONNECTION PLANS

A. Description

MTS Calling Connection Plans (hereafter referred to as the Plans) are optional toll calling discount plans. The Plans are defined below.

Business Daytime Connection Plus

Customers subscribing to this Plan will be charged a monthly rate for which they receive a designated number of minutes of intraLATA toll. For all additional Plan calls, the customer will be charged a special rate specified in C., following. The monthly rate will always apply. In addition, customers will receive a discount on the customer-dialed calling card charge as specified in C., following.

City Connection

Customers subscribing to this plan are charged a monthly rate for which they may select a city most frequently called, as represented by a telephone company exchange, and for calls placed to that city, they receive a discount as specified in C., over the established MTS rates in effect. All additional calls receive a separate discount as specified in C., following. These discounts do not apply to operator service charges.

Minutes Free

Effective April 11, 2005, this plan is obsolete and is no longer offered to new customers. Existing customers who subscribe to the obsolete services Business *CUSTOMCHOICE*[1] or Centrex 21 Service[2] may retain this plan. The monthly rate for Business *CUSTOMCHOICE* or Centrex 21 Service will include a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate specified in C., following.

SIMPLE VALUE Calling Plan

This Plan is available to business customers. Customers subscribing to this Plan will be charged special rates based on the time-of-day and day-of-week as specified in C., following. This Plan applies only to intraLATA, dial station-to-station long distance calls.

[1] For Terms and Conditions see 105.9.1, preceding.
[2] For Terms and Conditions see 109.1.17, following.

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106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

A. Description (Cont'd)

Volume Calling Connection

Volume Calling Connection (VCC) and all options are Grandfathered to existing customers as of November 28, 2001. New subscribers or changes to existing plans are not allowed. Customers subscribing to this Plan are charged a special rate as specified in C., following. Customers also receive a discount based on the monthly MTS Plan usage billed to their account. Customers may have the option of selecting this Plan with or without Call Detail. In addition, customers will receive a discount on the customer-dialed calling card charge as specified in C., following.

A multilocation option is available to customers with additional locations within the state. Each different account(s) must have a legal or formal affiliation such as a partnership or subsidiary relationship with the main account. A maximum number of 25 accounts may be included in this category. These location account(s) must be authorized by the main account.

The main account and location account(s) will receive an additional discount specified in C., following. In addition, customers will receive a discount on the customer-dialed calling card charge as specified in C., following. Both the main account and each additional location account must be located within the state. The monthly rate specified in C. is applied to the main account only.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS

A. Description (Cont'd)

Tenant Calling Connection

The Tenant Calling Connection Plan is Grandfathered to existing customers as of November 28, 2001. New subscribers or changes to existing plans are not allowed. The Tenant Calling Connection Plan is available to building owners/managers and their tenants located in the same building. These customers are charged a special non-distance sensitive rate as specified in C.1., following. Customers also receive a discount based on the volume of monthly MTS usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. In addition, customers receive a discount on the calling card service charge as specified in C.1., following. The building owner/manager receives an additional discount as indicated in C.1., following, on their account and on each tenant's account.

Tenant Calling Connection will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider. Office buildings must have a minimum of 100,000 square feet of leasable space; shopping malls must have a minimum of 250,000 square feet of leasable space; and, office parks must have a total accumulated square footage for all buildings of at least 200,000 square feet, and all must be located in targeted cities. Additionally, at least one building within the office park must contain a minimum of 50,000 leasable square feet.

Office buildings with less than 200,000 square feet and shopping malls with less than 250,000 square feet will also qualify if the building is located in a targeted city and if the owner/manager of other buildings of more than 200,000 square feet or shopping malls of more than 250,000 square feet, subscribes to the plan at both locations.

B. Terms and Conditions

For Terms and Conditions see 6.3.18, preceding.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS (Cont'd)

C. Rates

Business Daytime Connection Plus

Customers subscribing to this Plan will receive a 30% discount on customer-dialed calling card charges.

				RATE PERIOD			
				INITIAL (30 SECONDS)		ADDITIONAL (6 SECONDS)	
	MONTHLY RATE						
USOC	MAX.	CUR.	MINUTES	MAX.	CUR.	MAX.	CUR.
OBK6X	$25.20	$11.00	0 - 60		—		—
			61 and over	$0.210	$0.075	$0.042	$0.015

City Connection

			DISCOUNT	
	MONTHLY RATE		PRESELECTED	ALL OTHER
USOC	MAX.	CUR.	RATE	CITY CALLS
OAPXX	$3.00	$3.00	20%	5%

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

Minutes Free

USOC	MINUTES	RATE PERIOD INITIAL (30 SECONDS) MAX.	INITIAL (30 SECONDS) CUR.	ADDITIONAL (6 SECONDS) MAX.	ADDITIONAL (6 SECONDS) CUR.
OBK5X	0 - 100	–	–	–	–
	101 and over	$0.135	$0.05	$0.027	$0.010

SIMPLE VALUE Calling Plan

USOC	RATE PERIOD INITIAL (30 SEC.) MAX.	INITIAL (30 SEC.) CUR.	ADD'L (6 SEC.) MAX.	ADD'L (6 SEC.) CUR.	INITIAL OR ADD'L MIN[3] MAX.	INITIAL OR ADD'L MIN[3] CUR.
• Business OLGJX						
- Peak[2]	$0.135	$0.075	$0.027	$0.015	—	—
- Off-Peak[3]	0.135	0.075	0.027	0.015	—	—

[1] Partial minutes are treated as full minutes for billing purposes.

[2] The peak rate period is from 7 A.M.-7 P.M., Monday through Friday.

[3] The off-peak rate period is from 7 P.M.-7 A.M., Monday through Friday, and 24 hours on Saturdays and Sundays.

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

Volume Calling Connection and Multilocation Option

	USOC	MULTILOCATION DISCOUNT	MONTHLY RATE MAX.	MONTHLY RATE CUR.
• Plan with Call Detail	OVDXX	—	$15.00	$8.00
• Plan without Call Detail	OVWXX	—	15.00	5.00
• Multilocation-Main Account	OVM1M	2%	15.00	8.00
• Multilocation-Location Account	OVM1A	2%	—	—

Customers will receive a 30% discount on the customer-dialed calling card charge, in accordance with 6.2.1.F., preceding.

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day, and evening/night/weekend are the same as found in 6.2.1.F., preceding.

	INITIAL PERIOD (30 SECONDS)		ADDITIONAL PERIOD (6 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• All days and hours	$0.15	$0.075	$0.03	$0.015

VOLUME DISCOUNT	
MONTHLY PLAN USAGE	ADDITIONAL DISCOUNT
$ 50.00 - $99.99	10%
100.00 and over	20%

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS

C. Rates (Cont'd)

Tenant Calling Connection

Customers will receive a 30% discount on the customer-dialed calling card charge, in accordance with 6.2.1, preceding.

USOC	DISCOUNT	VOLUME DISCOUNT MONTHLY PLAN USAGE	VOLUME DISCOUNT ADDITIONAL DISCOUNT
OVM3A	2%	$ 50.00 - $99.99	10%
		100.00 and over	20%

The following table is used to apply rates for calls subscribed to under this Plan. The time periods for day and evening/night/weekend are the same as found in 6.2.1, preceding.

	INITIAL PERIOD (30 SECONDS)		ADDITIONAL PERIOD (6 SECONDS)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• All days and hours	$0.15	$0.050	$0.03	$0.010

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

A. Description

1. Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the State and in accordance with the regulations and schedules of charges specified in this Tariff.

2. A WATS access line is a line from the Company CO to the Company-provided network interface on or near the customer's premises and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for 800 Service but not for both.

3. WATS is provided as 800 Service.

   a. The 800 Service customer is furnished a WATS access line arranged for inward calling only. 800 Service provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from exchanges within the same LATA in the State. 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 8XX (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available). Usage is bulk billed as set forth in 7.1.2, following.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

A. Description (Cont'd)

4. WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.

5. Intrastate 800 Service may be provided jointly by the Company and the Interexchange Carrier on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Tariff. The Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The Interexchange Carrier shall order Switched Access Service under the terms and conditions of the Company's Access Service Tariff.

6. Interstate interLATA 800 Service will be provided by the Interexchange Carrier.

7. IntraLATA only 800 Service will not be provided by the Company.

8. Wire Center -- a specified geographical location in an exchange from which charges for WATS extensions are determined.

9. Service Terminating Arrangement -- Company-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd)

B. WATS Terminations

1. The term "Station" as used in connection with WATS:

   a. Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this Tariff or,

   b. Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS or,

   c. Denotes the point of connection of WATS to switching equipment when such switching equipment is located in a Company CO or,

   d. Denotes the point of connection of Outward WATS to an Interexchange Carrier channel (utilizing WATS CO connecting facilities) at a Company WATS serving CO.

2. The term "Main Station" denotes the first WATS station furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line.

3. At the option of the customer, a WATS access line may be connected to: (i) a standard telephone, (ii) an attendant's position or switching equipment of: a PBX or CO dial switched system, a Common Control Switching Arrangement, (iii) a key telephone system, or (iv) an Interexchange Carrier channel utilizing a WATS CO connecting facility.

4. When connections are made to customer or Interexchange Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the Company may require that WATS be furnished from a Company WATS CO(s) different than the CO(s) designated by the Company to serve that premises. Under such circumstances, rates and charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd)

C. Limitations of Service

1. WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.

2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

3. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Interexchange Carrier to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

4. Connection to Other Services

   Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

5. Priority of Service

   a. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 4 of the Competitive Private Line Transport Services Tariff.

   b. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited with facility shortages are caused by emergency Conditions.

6. Company Liability

   a. In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

C.6. (Cont'd)

b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or failure or defect in facilities occurs.

c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

d. When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

(1) The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

C.6.e. (Cont'd)

(2) The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

7. Transmission Quality

Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

8. Completion of 800 Service Messages

800 Service is furnished upon condition that the customer obtain adequate facilities to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company, without incurring any liability, may terminate or refuse to furnish 800 Service to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

9. Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing or discontinuance of service will be accepted by the Company only from the customer.

10. Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

C.10. (Cont'd)

a. The placing or acceptance of a WATS call by a WATS customer, the customer's agent, employee or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the application message toll charge;

b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for such service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

D. Application of Monthly Rates and Usage

1. General

WATS usage charges are for payment for the service between the WATS termination and another location.

2. Service Group

a. Service Group, as used in connection with 800 Service, denotes the access lines arranged in CO equipment furnished by the Company as part of a given hunting arrangement. (The term "hunting arrangement" denotes a grouping of 800 Service access lines at the same customer premises arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.)

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

D. Application of Monthly Rates and Usage (Cont'd)

3. Chargeable Time

a. When 800 Service is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that the chargeable time may begin.

4. Minimum Service Period

The minimum service period for WATS is one day.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

D. Application of Monthly Rates and Usage (Cont'd)

5. Payment of Charges

a. The customer is responsible for payment of all charges for service furnished the customer. Nonrecurring charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except hourly usage charges, which are payable upon rendition of a bill by the Company.

b. Charges of less than a cent will be rounded to the nearest cent.

6. Fractional Periods

a. The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.

b. For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

7. Directory Listings

a. Directory listings for 800 Service will be provided at rates applicable for business additional listings. (See 5.7.1, preceding.)

8 Minimum Average Time Requirement (MATR) for 800 Service

Usage is subject to an average of 30 seconds per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than 30 seconds, billing will be based on an average duration of 30 seconds per call.

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

D. Application of Monthly Rates and Usage (Cont'd)

9. Method of Determining Rates for 800 Service

a. Determine the total number of calls for the service group.

b. Determine the equivalent hours used by applying the minimum average time requirement of 30 seconds (1 call = 30 seconds or 1/2 minute).

c. Determine the total actual hours used for the service group.

d. Determine the chargeable hours which is the greater of b. or c., preceding, rounded to the nearest tenth (one decimal place).

e. Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.

f. Determine the average use per line in the service group by dividing the chargeable hour in d., preceding, by the number of access lines in e., preceding.

g. Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

h. Determine the total usage charge in the service group by multiplying the usage charge per access line in g., preceding, by the number of access lines in e., preceding.

10. 800 Service Discount

The basic 800 Service rates as shown following, are maximums. These basic rates are subject to periodic discounts of up to 50% upon 14 days notice to the Arizona Corporation Commission. Customers will be notified of any reduction in an established discount not less than 14 days prior to the reduction being implemented.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd)

E. Allowance for Interruptions

Allowances for interruptions apply to each WATS access line as set forth following:

1. When the WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the Company, no credit applies.

2. When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the Company, the following credit applies.

	CREDIT ALLOWANCE	
	MAXIMUM	CURRENT
• Allowance	$33.00	$11.00

3. When the WATS access line is interrupted for a period or more than 24 hours after the trouble is reported to the Company, a credit applies for each 24 hour period or any fraction thereof.

	CREDIT ALLOWANCE	
	MAXIMUM	CURRENT
• Allowance	$33.00	$11.00

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE

E. Allowance for Interruptions (Cont'd)

4. The credit in 2. and 3., preceding, includes all credits to be applied for an interruption.

5. None of the prior credit allowances will be made for:

   - Non-completion of WATS messages due to busy network conditions, or
   - Interruption of service due to customer-provided equipment or systems, or
   - Interruption of service due to the negligence of the customer, or
   - Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or
   - Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

6. Message telecommunications service furnished at a customer's request, when WATS is interrupted, is charged at the message telecommunications rates.

F. Payphone Surcharge

The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Service rates and charges.

7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd)

7.1.2 800 SERVICE

A. Rates and Charges

1. Shared 800 Service Access Line

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each, AT&T	8L9++	$72.00	$24.00
• Each, Interexchange Carrier (IC) other than AT&T, Company bills interLATA usage on behalf of IC	8Q9++	72.00	24.00
• Each, Interexchange Carrier bills own interLATA usage	8J9++	72.00	24.00

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Install or connect new	$220.00	$110.00
• Change of Interexchange Carrier	30.00	15.00
• All other changes	55.00	27.50

2. The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

	RATE MAXIMUM	CURRENT
• Usage rate per access line, per hour		
- First 10 hours	$42.00	$14.00
- Next 15 hours	37.50	12.50
- Next 15 hours	34.50	11.50
- Over 40 hours	30.00	10.00

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7. WIDE AREA TELECOMMUNICATIONS SERVICE

7.1 800 SERVICE (Cont'd)

7.1.5 LARGE USER DISCOUNT - 800 SERVICE

A. Description

The Large User Discount provides a volume discount on 800 Service based on a minimum number of hours of the service per month.

B. Terms and Conditions

1. Terms, conditions, rates and charges for services described elsewhere in this Tariff are in addition to the Large User Discount provisions.

2. The rates for Large User Discount are determined on an individual case basis (ICB).

3. The minimum service period is 12 months.

C. Rates and Charges

Rates and charges will be above the direct marginal costs for the service. Customers with a minimum of 200 hours of WATS service per month may receive up to a 50% discount of the non-discounted WATS rates shown in this Tariff. Customers with a minimum of 1000 hours per month will receive up to a 60% discount of the non-discounted WATS rates. Upon entering into a Contract Agreement, customers will receive the discounts as described above.

	RATE
• Large User Discount - 800 Service	ICB

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

A. Description

1. Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and exchanges within the same LATA, within the State and in accordance with the regulations and schedules of charges specified in this Tariff.

2. A WATS access line is a line from the Company CO to the Company-provided network interface on or near the customer's premises and is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for Outward WATS.

3. WATS is provided as either Outward WATS or *800 SERVICELINE* Option.

   a. The Outward WATS customer is furnished a WATS access line arranged for outward calling only. Outward WATS provides for directly dialed calls from a WATS termination by way of the WATS access line and the public switched network to exchanges within the same LATA in the State. Usage is bulk billed as set forth in 107.1.1, following.

   b. The *800 SERVICELINE* Option customer is furnished an 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) to be associated with an individual line or trunk. *800 SERVICELINE* Option is an option served over an exchange access facility and is not an access line. One 8XX number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 8XX calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location, where possible, and duration of calls) is included unless otherwise requested by the customer. Billing is based on a specified rate per hour as set forth in 107.1.3, following. Volume discounts may apply.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

A. Description (Cont'd)

4. WATS is furnished only if the necessary service components are available. If unusual costs are involved to make facilities available, the customer may have to pay additional charges.

5. Intrastate Outward WATS may be provided jointly by the Company and the Interexchange Carrier on a shared basis. A shared WATS access line is where the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Tariff. The Interexchange Carrier transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The Interexchange Carrier shall order Switched Access Service under the terms and conditions of the Company's Access Service Tariff.

6. Intrastate *800 SERVICELINE* Option may be provided jointly by the Company and the Interexchange Carrier on a complementary basis. A complementary service is where the Company provides the 8XX number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 8XX number and intraLATA usage to the end user as set forth in this Tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in 5., preceding.

7. A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions of the Company's Interstate Access Service Tariff F.C.C. No. 1. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the end user at the usage rates set forth in this Tariff. The interLATA traffic is transported and billed by the Interexchange Carrier as set forth in 5., preceding.

8. Interstate interLATA Outward WATS will be provided by the Interexchange Carrier.

9. IntraLATA only Outward WATS and/or *800 SERVICELINE* Option will be provided by the Company.

10. Wire Center -- a specified geographical location in an exchange from which charges for WATS extensions are determined.

11. Service Terminating Arrangement -- Company-provided equipment which terminates WATS access lines and facilitates design, isolation, and testing of WATS service. Protective connecting arrangements include the service terminating arrangement.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION (Cont'd)

B. WATS Terminations

1. The term "Station" as used in connection with WATS:

   a. Denotes the network control signaling unit and any other equipment which is arranged for WATS and provided at a customer's premises in accordance with this Tariff or,

   b. Denotes the point, at a customer's premises, at which customer-provided terminal equipment or communications system is connected to Company facilities furnished for WATS or,

   c. Denotes the point of connection of WATS to switching equipment when such switching equipment is located in a Company CO or,

   d. Denotes the point of connection of Outward WATS to an Interexchange Carrier channel (utilizing WATS CO connecting facilities) at a Company WATS serving CO.

2. The term "Main Station" denotes the first WATS station furnished for use with a WATS access line. The term "Extension Station" denotes any other WATS station furnished for use with the same WATS access line.

3. At the option of the customer, a WATS access line may be connected to: (i) a standard telephone, (ii) an attendant's position or switching equipment of: a PBX or CO dial switched system, a Common Control Switching Arrangement, (iii) a key telephone system, or (iv) an Interexchange Carrier channel utilizing a WATS CO connecting facility.

4. When connections are made to customer or Interexchange Carrier-provided communications systems at a premises where the customer does not originate or terminate communications, the Company may require that WATS be furnished from a Company WATS CO(s) different than the CO(s) designated by the Company to serve that premises. Under such circumstances, rates and charges equal to access line extension charges apply between the WATS CO that would serve the customer's premises and the WATS CO from which service is actually provided.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION (Cont'd)

C. Limitations of Service

1. WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.

2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

3. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations in the specified service areas. Connections of communications system provided by the customer or Interexchange Carrier to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on such connections.

4. Connection to Other Services

   Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

5. Priority of Service

   a. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 4 of the Competitive Private Line Transport Services Tariff.

   b. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services. However, the duration of MTS calls may be limited with facility shortages are caused by emergency Conditions.

6. Company Liability

   a. In view of the fact that the customer has exclusive control of communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

C.6. (Cont'd)

b. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or failure or defect in facilities occurs.

c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

d. When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

(1) The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

C.6.e. (Cont'd)

(2) The customer shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

7. Transmission Quality

Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

8. Completion of *800 SERVICELINE* Option Messages

800 SERVICELINE Option is furnished upon condition that the customer obtain adequate facilities to permit the use of this service without interfering with this service or impairing it or without injurious effects upon it or any other service rendered by the Company. The Company, without incurring any liability, may terminate or refuse to furnish *800 SERVICELINE* Option to any customer who fails to comply with said conditions, provided that, in case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

9. Use of Service

WATS may be used by the customer or others authorized by the customer. Orders involving installation, rearrangement, billing or discontinuance of service will be accepted by the Company only from the customer.

10. Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

C.10. (Cont'd)

a. The placing or acceptance of a WATS call by a WATS customer, the customer's agent, employee or representative, in response to an uncompleted MTS call, which was not completed in order to transmit or receive intelligence without the payment of the application message toll charge;

b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for such service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

D. Application of Monthly Rates and Usage

1. General

WATS usage charges are for payment for the service between the WATS termination and another location.

2. Service Group

a. Service Group, as used in connection with Outward WATS, denotes one access line or two or more access lines appearing in the same multiline terminating system at the same customer premises.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

D. Application of Monthly Rates and Usage (Cont'd)

3. Chargeable Time

a. Chargeable time begins when connection is established between a station associated with the WATS termination and the calling or called station.

b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

c. When *800 SERVICELINE* Option is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the *800 SERVICELINE* Option so that the chargeable time may begin.

d. All calls completed in one billing period through *800 SERVICELINE* Option will be billed a minimum of 30 seconds per call.

4. Minimum Service Period

The minimum service period for WATS is one day.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

D. Application of Monthly Rates and Usage (Cont'd)

5. Payment of Charges

   a. The customer is responsible for payment of all charges for service furnished the customer. Nonrecurring charges are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except hourly usage charges, which are payable upon rendition of a bill by the Company.

   b. Charges of less than a cent will be rounded to the nearest cent.

6. Fractional Periods

   a. The charge for a fractional part of a month will be a proportionate part of the monthly rate based on the actual number of days the service is provided.

   b. For the purpose of administering this regulation with respect to the determination of the charge for a fractional part of a month, every month is considered to have 30 days.

7. Directory Listings

   a. One free directory listing will be provided for *800 SERVICELINE* Option. Additional directory listings will be provided at applicable additional listing rates. (See 5.7.1, preceding.)

   b. Directory listings are not furnished with Outward WATS.

8. Minimum Average Time Requirement (MATR) for Outward WATS

   Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

D. Application of Monthly Rates and Usage (Cont'd)

9. Method of Determining Rates for Outward WATS

a. Determine the total number of calls for the service group.

b. Determine the equivalent hours used by applying the minimum average time requirement of 60 seconds (1 call = 1 minute).

c. Determine the total actual hours used for the service group.

d. Determine the chargeable hours which is the greater of b. or c., preceding, rounded to the nearest tenth (one decimal place).

e. Determine the number of access lines in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth, two decimal places.

f. Determine the average use per line in the service group by dividing the chargeable hour in d., preceding, by the number of access lines in e., preceding.

g. Determine the usage charge per line by multiplying the hourly rate in the appropriate taper(s) by the number of hours used in each taper and totaling these charges.

h. Determine the total usage charge in the service group by multiplying the usage charge per access line in g., preceding, by the number of access lines in e., preceding.

10. Outward WATS and *800 SERVICELINE* Option Discount

The basic Outward WATS and *800 SERVICELINE* Option rates as shown following, are maximums. These basic rates are subject to periodic discounts of up to 50% upon 14 days notice to the Arizona Corporation Commission. Customers will be notified of any reduction in an established discount not less than 14 days prior to the reduction being implemented.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION (Cont'd)

E. Allowance for Interruptions

Allowances for interruptions apply to each WATS access line as set forth following:

1. When the WATS access line is interrupted for a period of less than 2 hours after the trouble is reported to the Company, no credit applies.

2. When the WATS access line is interrupted for a period of 2 hours to 24 hours after the trouble is reported to the Company, the following credit applies.

	CREDIT ALLOWANCE	
	MAXIMUM	CURRENT
• Allowance	$33.00	$11.00

3. When the WATS access line is interrupted for a period or more than 24 hours after the trouble is reported to the Company, a credit applies for each 24 hour period or any fraction thereof.

	CREDIT ALLOWANCE	
	MAXIMUM	CURRENT
• Allowance	$33.00	$11.00

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Allowance for Interruptions (Cont'd)

4. The credit in 2. and 3., preceding, includes all credits to be applied for an interruption.

5. None of the prior credit allowances will be made for:

   - Non-completion of WATS messages due to busy network conditions, or
   - Interruption of service due to customer-provided equipment or systems, or
   - Interruption of service due to the negligence of the customer, or
   - Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated, or
   - Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

6. Message telecommunications service furnished at a customer's request, when WATS is interrupted, is charged at the message telecommunications rates.

7. When 800 Serviceline Option is interrupted, the credit allowance is the same for the service with which it is associated.

F. Payphone Surcharge

The Payphone Surcharge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Serviceline rates and charges.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION (Cont'd)

107.1.1 OUTWARD WATS

A. Rates and Charges

1. Shared Outward WATS Access Line

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each, AT&T	WAX++	$105.00	$35.00
• Each, Interexchange Carrier (IC) other than AT&T, Company bills interLATA usage on behalf of IC	WOB++	105.00	35.00
• Each, Interexchange Carrier bills own interLATA usage	WO2	105.00	35.00

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Install or connect new	$220.00	$110.00
• Change of Interexchange Carrier	10.00	5.00
• All other changes	55.00	27.50

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION

107.1.1 OUTWARD WATS

A. Rates and Charges (Cont'd)

2. IntraLATA Only Outward WATS Access Line

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each	WOA++	$105.00	$35.00

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Install or connect new	$220.00	$110.00
• Change from intraLATA only to Shared or Shared to intraLATA only	10.00	5.00
• All other changes	55.00	27.50

3. The hourly rates apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

	RATE MAXIMUM	RATE CURRENT
• Usage rate per access line, per hour		
- First 5 hours	$40.50	$13.50
- Next 10 hours	39.75	13.25
- Next 25 hours	36.72	12.24
- Over 40 hours	30.24	10.08

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (Cont'd)

107.1.3 800 SERVICELINE OPTION

A. Rates and Charges

1. 800 Serviceline Option Number

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each	WFA++	$15.00	$5.00
• With suppression of message detail, each	WFS1X	15.00	5.00

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Changes	$30.00	$15.00

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION
107.1.3 800 SERVICELINE OPTION

A. Rates and Charges (Cont'd)

2. Fractional hours will be rounded to the nearest tenth of an hour.

	RATE	
	MAXIMUM	CURRENT
• Hourly rate	$18.00	$6.00

3. Volume Discounts

All usage in excess of $60.00 will be discounted by the following percentages.

AMOUNT			DISCOUNT
0	thru	$60.00	0%
$60.01	thru	$200.00	10%
$200.01	thru	$500.00	12%
$500.01	thru	$1,000.00	15%
Over $1,000.00			20%

4. Payphone Surcharge

	CHARGE	
	MAXIMUM	CURRENT
• Per completed call[1]	$1.50	$0.50

[1] This charge is in addition to all other applicable 800 Serviceline rates and charges.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION (Cont'd)

107.1.4 ANCILLARY WATS SERVICE

A. Monthly Rates for Access Line Extensions

1. Access line extensions are provided only within the same LATA in this State.

2. The minimum service period for an access line extension is one day.

3. Where customer-provided terminal equipment or customer-provided communications systems involve connection to a channel, such channel connection is subject to the provisions of Section 8 of this Tariff.

4. When a WATS access line has more than one termination, one is designated as the access line main station. All other terminations of the same access line are designated as access line extensions.

	USOC
• Access Line Extensions[1]	
- First extension	NX3
- Each additional extension	EWW

[1] Rates and charges for Exchange Service Extension Service as specified in the Competitive Private Line Transport Services Tariff apply.

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE

107.1 OUTWARD WATS AND *800 SERVICELINE* OPTION (Cont'd)

107.1.5 LARGE USER DISCOUNT - OUTWARD WATS AND *800 SERVICELINE* OPTION

A. Description

The Large User Discount provides a volume discount on Outward WATS and/or *800 SERVICELINE* Option based on a minimum number of hours of the service per month.

B. Terms and Conditions

1. Terms, conditions, rates and charges for services described elsewhere in this Tariff are in addition to the Large User Discount provisions.

2. The rates for Large User Discount are determined on an individual case basis (ICB).

3. The minimum service period is 12 months.

C. Rates and Charges

Rates and charges will be above the direct marginal costs for the service. Customers with a minimum of 200 hours of WATS service per month may receive up to a 50% discount of the non-discounted WATS rates shown in this Tariff. Customers with a minimum of 1,000 hours per month will receive up to a 60% discount of the non-discounted WATS rates. Upon entering into a Contract Agreement, customers will receive the discounts as described above.

	RATE
• Large User Discount - Outward WATS, and/or *800 SERVICELINE* Option	ICB

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

A. General

Equipment (including protective circuitry), communications systems, and premises wiring connected to telecommunications services furnished by the Company are generally subject to Title 47, Telecommunication, of the Code of Federal Regulations, Part 68, Connection of Terminal Equipment to the Telephone Network (47 CFR 68), commonly known as the FCC's Registration Program.

Equipment and systems not subject to 47 CFR 68 which are connected to telecommunications services furnished by the Company must meet the minimum protection criteria specified in 47 CFR 68.

B. Customer Responsibility

1. The customer shall be responsible for the installation, operation and maintenance of any customer equipment or system. No combinations of customer equipment or systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject equipment or system, his calling or called party. Upon notice from the Company that a customer equipment or system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

2. The customer shall be responsible for the payment of a Trouble Isolation Charge found in Section 13.2 of the Exchange and Network Services Catalog for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer equipment or system.

3. **All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.1.A. (Multi-Line Telephone Systems).** (T)

4. **Multiline telephone systems ("MLTS") required to comply with F. preceding must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section 2.5.1.B.** (N) | (N)

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

C. Company Responsibility

1. Telecommunications services are not represented as adapted to the use of customer equipment or systems. Where customer equipment or systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for:

   a. The through transmission of signals generated by the customer equipment or systems or for the quality of, or defects in, such transmission; or

   b. The reception of signals by customer equipment or systems; or

   c. Address signaling where such signaling is performed by customer signaling equipment.

2. The Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer equipment to operate in a manner compatible with telecommunications services.

3. The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with 47 CFR 68. If such changes can be reasonably expected to render any customer's equipment or system incompatible with telecommunications services, or require modification or alteration of such customer equipment or systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

D. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer voice recording equipment may be directly, acoustically or inductively connected with telecommunication services as follows:

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8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

D. Recording of Two-Way Telephone Conversations (Cont'd)

1. Customer recording equipment may be connected to the Telecommunications Network provided that, when such connections are made the voice recording equipment shall be so arranged that, at the will of the user, it can be activated and deactivated. In addition, one of the following conditions must apply:

   a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

   b. The recording party to the telephone conversation must notify the other party to the telephone conversation that it intends to record the conversation, and this notification must be part of and obtained at the start of the recording, or

   c. A distinctive recorder tone, repeated at intervals of approximately 15 seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of:

      - The recording equipment; or
      - Customer registered or grandfathered protective circuitry; or
      - A grandfathered Company connecting arrangement.

      In the case of municipal fire and police departments which have central office lines used exclusively for the receipt of local or intrastate fire or police emergency calls and are attended at all times for such purposes, recorder-connector equipment without the automatic tone device may be furnished for use with such systems provided that the proper municipal authority certifies that these conditions will be observed.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

D.1. (Cont'd)

d. A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

- The licensee informs each party to the call of its intent to broadcast the conversation; or
- Each party to the call is aware of the licensee's intent to broadcast the call; or
- Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

2. The FCC has established the following exceptions to the foregoing requirements.

a. Recordings made of incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:

- Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of the Defense's private line system when connected to MTS, WATS or local exchange service, and
- Recordings made by the United States Nuclear Regulatory commission of the Department of Energy with respect to the telephone systems located at its Operations Center.

b. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:

- Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

D.2. (Cont'd)

c. Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, under color of law.

E. Acoustic or Inductive Connections

Customer voice or data terminal equipment may be acoustically or inductively connected to Company-provided terminal equipment provided the connection is made external to the terminal equipment. Such connections are subject to the Minimum Protection Criteria specified in 47 CFR 68.

Customer tone-type address signaling is permitted through such connections, however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

F. Violation of Regulations

When any customer equipment or system is used with telecommunications services in violation of any of the provisions of 47 CFR 68 or this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

A. Description

1. Customized Call Management Services (CCMS)/*CENTRON* I Service is composed of standard and optional features furnished from a Stored Program Controlled central office. *CENTRON* I is available to individual line residence customers and CCMS is available to individual line business customers wishing to combine one or more exchange access lines into a group.

2. CCMS/*CENTRON* I Service is available to individual line business and residence customers where technically feasible. CCMS/*CENTRON* I Service may be incompatible with some services due to technical limitations.

3. A customer may choose to combine access lines terminating at different locations into a single CCMS/*CENTRON* I package. All access lines terminating in CCMS/*CENTRON* I Service, however, must be served by the same central office.

4. Flat Rate Service and Message or Measured Rate Service access lines may not be mixed in the same CCMS/*CENTRON* I package.

5. The combination of residence and business access lines is allowed. When a CCMS/*CENTRON* I system contains both residence and business access lines, only one residence access line is permitted. In addition, no Hunting or Call Forwarding-Busy Line features will be permitted between the business and residence access lines.

6. The quality of transmission for calls utilizing CCMS/*CENTRON* I Call Forwarding or CCMS/*CENTRON* I Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.

7. CCMS/*CENTRON* I Service standard and optional features cannot be used in combination with the following Custom Calling services: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling-8 and Speed Calling-30.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

A. Description (Cont'd)

8. CCMS/*CENTRON* I Service is allowed only with touch-tone equipped access lines.

9. Where Message or Measured Service exchange access lines terminate in CCMS/*CENTRON* I Service, message charges are not applied to calls completed utilizing the Intercom feature.

10. 800 Service circuits terminating on a CCMS/*CENTRON* I Service can be furnished with CCMS/*CENTRON* I Service standard and optional features, excluding the intercom feature.

B. Standard Features

Call Hold/*CONSULTLINE*

A user of CCMS/*CENTRON* I Service can place any established call on hold by dialing a control code. This frees the line to originate another call or use the call pickup feature. Call Hold is the service offering for residence customers; *CONSULTLINE* is the service offering for business customers.

Conferencing

The user of CCMS/*CENTRON* I Service can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Touch-Tone

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment, and is provided as a part of the standard package. Regular touch-tone charges do not apply.

User Transfer

The user of CCMS/*CENTRON* I Service can transfer any established call to another line within or outside the package.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE (Cont'd)

C. Optional Features

(M)

(M)

Call Forwarding - Variable

This feature allows the CCMS/*CENTRON* I user to program automatic transfer of all calls made to the called line to a different line, within or outside the CCMS/*CENTRON* I group.

Call Pickup Group

This feature enables a user of CCMS/*CENTRON* I Service to answer a call which has been directed to another line in the package.

(M1)

(M1)

[1] When it is determined that a subscriber to Alternate Answering is forwarding calls to a residence line from a business line to the extent that the primary use of the residence line is substantially of a business nature, the residence line will be reclassified as a business service and business rates will apply.

(M) Material moved to Section 109, Page 64.2.

(M1) Material moved to Section 109, Page 64.3.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

C. Optional Features (Cont'd)

Call Waiting

This feature provides a tone alert to a CCMS/*CENTRON* I Service user who is on an existing call that another call is waiting.

(M)
(M)

Convenience Dialing

This feature allows a CCMS/*CENTRON* I user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code of 1 or 2 digits, a CCMS/*CENTRON* I customer can dial up to 6 or 30 preprogrammed numbers. All lines in a package may share the same 30-number list or the 30-number list may be available to an individual line only. The 6-number list is available only on an individual line basis. Convenience Dialing-6 can only be combined with Intercom-30 on the same line and Convenience Dialing-30 can only be combined with Intercom-6.

(M1)
(M1)

(M) Material moved to Section 109, Page 64.3.

(M1) Material moved to Section 109, Page 64.4.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

C. Optional Features (Cont'd)

(M)

(M) Material moved to Section 109, Page 64.5.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE (Cont'd)

D. Rates and Charges - General

1. One nonrecurring charge applies per line, per customer request to:

   a. Establish Standard Feature Package.

   b. Establish optional feature(s) and miscellaneous line terminating arrangements unless adding at the time the Standard Feature Package is established.

   c. Change optional feature(s) in an existing arrangement.

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per line	$26.00	$13.00

2. The nonrecurring charge will not apply:

   a. To discontinue all optional features.

   b. To discontinue one or more features when the remaining features stay the same.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

D. Rates and Charges - General (Cont'd)

3. The following USOCs are for CCMS/*CENTRON* I Service only and are in addition to the USOCs for access lines and other services or equipment with which they are associated.

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.	
a. Standard Feature Package, per line	MVP11	–	$18.75	–	$9.25	(C)
b. Optional Features						(M)
• Call Forwarding – Variable, per line	MVPCF	–	9.00	–	3.00	(C)
• Call Pickup Group, per line	MVPCU	–	1.95	–	0.65	(C)
						(M)
						(M)
• Call Waiting, per line	MVPCW	–	15.00	–	5.00	(C)
						(M)
						(M)

[1] Not available.

(M) Material moved to Section 109, Page 65.1.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE
D.3.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.	
• Convenience Dialing – 6# List, per list, each	MBWCD	–	$ 6.00	–	$2.00	(C)
• Convenience Dialing – 30# List, per list, each	MVPCD	–	10.50	–	3.50	(C)

(M)

(M)

c. Miscellaneous Line Terminating Arrangements[1]

• 800 Service Circuit, each termination to main station line	WTK	–	3.75	–	1.25	(C)

[1] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed.

(M) Material moved to Section 109, Page 65.2.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.10 OPTIONAL SERVICE FEATURES

A. Description

1. The following optional service features are provided for Central Office Services which are furnished from Stored Program Control central offices, and are subject to the availability of facilities and generic feature programs. Each feature has a description followed by the appropriate USOCs.

2. The provision of such facilities and programs will be determined by the Company based upon regular engineering practices and economic considerations.

3. Provisions of special arrangements and engineering required to make a feature(s) compatible with the customer's system will be based on cost plus contribution.

4. Optional Services Features

- Automatic Callback
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Forwarding Busy Line and Don't Answer
- Call Forwarding - Variable
- Call Forwarding via Private Facilities
- Call Hold
- Call Pick-Up
- Call Waiting - All Calls
- Call Waiting - Dial Originating
- Call Waiting - Originating
- Call Waiting - Terminating
- *CENTRON* Management System
- Code Calling
- Conference Calling
- Customer Changeable Speed Calling
- Customer Traffic Recording Feature

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

A.4. (Cont'd)

- Delay Announcement
- Dial Access to Dictation Equipment
- Distinctive Ringing/Distinctive Call Waiting Tone
- Flexible Route Selection (FRS)
- Group Use Intercommunication Service
- Hot Line
- Line Class Code Screening
- Make Busy Arrangements
- Message Desk Service
- Most Economical Routing
- Multiple Position Hunt
- Number Plan Screening
- Open Switching Interval Protection (OSIP)
- Outgoing Trunk Queueing on WATS
- Preferential Hunting
- Queueing
- Remote Access
- Station Message Detail Recording to Premises (SMDR-P)
- Uniform Call Distribution

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES (Cont'd)

B. Rates and Charges - General

1. Nonrecurring Charge - Optional Service Features

Nonrecurring charges apply per USOC (unless specified otherwise), per customer request to establish or change one or more optional features as follows:

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Established with the initial installation of the system access line	$ 1.30	$0.65
• Established subsequent to the initial installation of the access line	13.00	6.50
• Feature change when other nonrecurring charges do not apply	13.00	6.50

a. The nonrecurring charge will not apply to:

- Discontinue all optional features; or
- Discontinue one or more optional feature(s) when the remaining feature(s) stay the same.

2. Service Establishment - Optional Service Features

a. A Service Establishment Charge applies per system for the following Optional Service Features.

	USOC	SERVICE ESTABLISHMENT CHARGE MAXIMUM	SERVICE ESTABLISHMENT CHARGE CURRENT
• Automatic Callback	ACY	$ 474.00	$ 237.00
• Call Forwarding via Private Facilities	EAY	1,222.00	611.00
• Distinctive Ringing/Distinctive Call Waiting Tone	DRR	166.00	83.00
• Outgoing Trunk Queueing on WATS	OTQ	176.00	88.00
• Customer Traffic Recording Feature	N/A	11,375.00	5,687.50

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES (Cont'd)

C. Feature Description

1. Automatic Callback

This feature enables a calling party encountering a busy station within the system to dial an activation code and be automatically called back when the called station becomes idle.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common equipment, per system[1]	ACY	$13.00	$6.50
• Per main station line	SAK	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Common equipment, per system[1]	ACY	$130.00	$65.00
• Per main station line	SAK	2.70	1.35

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment, per system[1]	ACY	$8.85	$2.95
• Per main station line	SAK	3.30	1.10

[1] Service Establishment Charge specified in B.2., preceding, also applies.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

2. Call Forwarding Busy Line

This feature is available, where facilities permit. It automatically routes direct-in-dialed calls to a preselected station within the *CENTRON* group when the called station is busy.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line	E6GUR	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line	E6GUR	$294.00	$147.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line	E6GUR	$0.75	$0.25

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

3. Call Forwarding Don't Answer

This feature is available, where facilities permit. It automatically routes direct-in-dialed calls to a preselected station within the *CENTRON* group when the called station does not answer within a prescribed time.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line	E9GUR	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	$294.00	$147.00
• Per main station line	E9GUR	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line	E9GUR	$7.95	$2.65

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

4. Call Forwarding Busy Line and Don't Answer

This feature provides for forwarding of incoming calls to a preselected station within the *CENTRON* group, when the called station is busy or does not answer after a predetermined number of ringing cycles.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line	E5E	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	$380.00	$190.00
• Per main station line	E5E	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line	E5E	$7.95	$2.65

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

5. Call Forwarding Variable

When activated by a station user, automatically routes that station's incoming calls to any other station selected. The station selected may be the attendant.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line or attendant access line	EAT	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	$140.00	$70.00
• Per main station line or attendant access line	EAT	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line or attendant access line	EAT	$3.15	$1.05

6. Call Forwarding via Private Facilities

a. Description

A main station line equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.6. (Cont'd)

b. Terms and Conditions

Incoming local and toll message network and INWATS calls to main station lines arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common equipment, per system[1]	EAY	$13.00	$6.50
• Per main station line	EAP	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Common equipment, per system[1]	EAY	$130.00	$65.00
• Per main station line	EAP	5.50	2.75

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment, per system[1]	EAY	$309.75	$103.25
• Per main station line	EAP	17.25	5.75

[1] Service Establishment Charge specified in B.2., preceding, also applies.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

7. Call Hold

Allows a station user to hold any call in progress, by dialing a code, thus freeing the line for the purpose of originating another call.

The optional service feature of Call Hold is common to each telephone in a basic multiline hunt group and the rates and charges specified for that feature apply to each telephone in the group.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line or each line in a multiline hunt group arranged	EAB	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	$225.00	$112.50
• Per main station line or each line in a multiline hunt group arranged	EAB	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line or each line in a multiline hunt group arranged	EAB	$2.25	$0.75

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

8. Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code. Those specified stations, known as a pick-up group, should generally be close enough together so that the ring of any station within the group can be heard by any other station in the group.

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Per system	N/A	–	–
• Per pick-up group	E3N	$13.00	$6.50
• Per main station line arranged	E3P	13.00	6.50
• Per main station line/barge-in	DMA	13.00	6.50
• Per main station line/non barge-in	E6D	13.00	6.50

		INSTALLATION CHARGE	
	USOC	MAXIMUM	CURRENT
• Per system	N/A	$122.00	$61.00
• Per pick-up group	E3N	122.00	61.00
• Per main station line arranged	E3P	–	–
• Per main station line/barge-in	DMA	–	–
• Per main station line/non barge-in	E6D	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per pick-up group	E3N	$0.75	$0.25
• Per main station line arranged	E3P	1.05	0.35
• Per main station line/barge-in	DMA	0.75	0.25
• Per main station line/non barge-in	E6D	0.30	0.10

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

9. Call Waiting - All Calls

This feature allows a user to be alerted that a call is waiting by applying a burst of tone when the user is busy on another call. The user may elect to answer the call by flashing the switchhook or by hanging up and being rung back.

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Per system	N/A	–	–
• Per main station line arranged	E6N	$13.00	$6.50

		INSTALLATION CHARGE	
	USOC	MAXIMUM	CURRENT
• Per system	N/A	$118.00	$59.00
• Per main station line arranged	E6N	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line arranged	E6N	$6.60	$2.20

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

10. Call Waiting - Dial Originating

This feature provides the ability for the originating station to invoke call waiting service on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per main station line arranged	E6C	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	$118.00	$59.00
• Per main station line arranged	E6C	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per main station line arranged	E6C	$0.75	$0.25

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

11. Call Waiting - Originating

This feature allows a calling station with the feature to direct a call waiting tone toward a busy called station within the same group. The busy called station can retrieve the calling station by hanging up and being rung back or by depressing the switchhook momentarily to place the existing call on hold, and answering the waiting call.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Per system	N/A	–	–
• Per main station line arranged	ESZ	$13.00	$6.50

		INSTALLATION CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Per system	N/A	$61.00	$30.50
• Per main station line arranged	ESZ	–	–

	USOC	**MAXIMUM MONTHLY RATE**	**CURRENT MONTHLY RATE**
• Per system	N/A	–	–
• Per main station line arranged	ESZ	$3.30	$1.10

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

12. Call Waiting-Terminating

This feature differs from Call Waiting-All Calls only in the types of calls the station user can have call waited.

The optional service feature of Call Waiting-Terminating will only be provided where all lines on a system, which are so equipped, are arranged for either incoming calls only or incoming and intercommunication calls. Call Waiting-Terminating and the basic service feature of Call Forwarding-Busy Line are not provided on the same line.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Per system	N/A	–	–
• Per main station line arranged	ESX	$13.00	$6.50

		INSTALLATION CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Per system	N/A	$61.00	$30.50
• Per main station line arranged	ESX	–	–

		MAXIMUM MONTHLY	CURRENT MONTHLY
	USOC	**RATE**	**RATE**
• Per system	N/A	–	–
• Per main station line arranged	ESX	$3.60	$1.20

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

13. *CENTRON* Management System (CMS)

a. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, move, add, delete and change features. In addition CMS enables the customer to move and change station lines and generate Basic Management Reports.

b. Feature List

(1) Standard Features

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Move, Add, Delete and Change

The ability to perform station number changes and to move, add, delete or change most features on the system from customer-provided equipment located on the customer's premises.

Basic Management Reports

The ability to design and create management reports regarding the customer's system. These reports vary by switch type and may change with software updates.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.13.b. (Cont'd)

(2) Optional Features

Custom Reports

Customers can request customized report formats to be created for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be recalled at any time.

Priority Service

Allows customers to request "priority changes" which are then processed in the serving central office as soon as possible. Customers are limited to the number of priority requests that can be processed in one day.

Bulk Change

Allows customers to request the same change to be applied to multiple lines simultaneously. Customers may be limited to the number of changes in any single bulk change request in a single day.

Network Manipulation

Allows customers to manage certain Network features such as Automatic Route Selection, Time-of-Day Routing.

System Partitioning

The Company, upon the customer's request, can partition the CMS data base into separate sections representing different customer departments. Each partition can be arranged to be accessible only to certain users designated by the customer.

Packet Control Capability

Gives customers the ability to manage their packet control features. Customers that subscribe to Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.13. (Cont'd)

c. Terms and Conditions

(1) *CENTRON* Management System (CMS) will be offered to all customers under the following guidelines:

- All month-to-month customers regardless of station line size will be provided CMS as an optional feature at rates and charges following.

- All new contracted customers will be provided CMS as a standard feature. Service Establishment Charges found in rates and charges following will apply.

(2) The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.

(3) The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or *CENTRON* main station line is also required, which are in addition to the rates and charges for CMS.

(4) CMS is available for access by the customer 22 hours a day, 7 days a week, from the CMS data base. The Company reserves all rights to take the CMS computer down for maintenance or software updates as required. When possible, this will be done during off-peak hours and customers will be warned in advance. Move, Add, Delete and Change requests are processed once a day unless the customer subscribes to Priority Service.

(5) The Company will process change requests, which have accumulated in the CMS throughout the day during off-peak load hours, overnight or at a customer specified future date. All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.13.c. (Cont'd)

(6) The Company will provide the customer a list of features able to be managed by CMS at the time of initial installation based upon the serving CO technology. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

(7) The Company establishes parameters on the number of station lines that can be equipped with a feature, depending upon the quantity of features purchased. Information will be provided through CMS as to what these parameters are. The customer may add, move, delete or change features through CMS within such parameters. Additions beyond the parameters of CMS will not be processed.

(8) New connects and disconnects of station lines are not permitted through CMS.

(9) The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a record of which features are on each line, but only a total count of the number of features purchased. For maintenance purposes, the Company will rely on remote access to the customer's CMS data base.

(10) Since CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of **Trouble Isolation** Charges, as specified **in Section 13.2 of the Exchange and Network Services Catalog**.[1] (T) | (T)

(11) The customer is not allowed to move or change station numbers extended outside of the central office serving the customer's system.

(12) Initial training of the customer in the use of CMS is included at the time of initial installation.

[1] **Trouble Isolation Charges do** not apply to lines equipped with Business *UNISTAR* Service**, except as described in Section 13.2 of the Exchange and Network Services Catalog.** (T) | (T)

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.13. (Cont'd)

d. Rates and Charges

(1) Nonrecurring charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

(2) Features managed by CMS must be purchased in incremental blocks of 10 each. The total number of blocks of features purchased will be indicated on the customer's bill. The total number of features purchased must be within the limit established in the CMS.

(3) Nonrecurring charges, as specified elsewhere, will apply per feature USOC added to the CMS system.

(4) Features added through CMS carry the same recurring rates, service establishment and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

(5) The charge per line for CMS applies to all lines on the customers system, even though some lines may be designated as not changeable.

(6) When CMS is disconnected, nonrecurring charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

(7) If the customer moves their system from one CO to another, and station line number changes are involved, a subsequent charge to reestablish the CMS data base will apply.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.13.d. (Cont'd)

(8) A System Establishment Charge will apply to the initial Centrex Plus system installed. A discounted System Establishment Charge applies for subsequent associated systems.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• System Establishment			
- Initial Installation	MB5XX	$ 2,000.00	$1,000.00
- Subsequent installation for an associated system	CPVWO	1,000.00	500.00
• Standard Features			
- Inquiry, Move, Add, Delete, Change, Basic Management Reports, per line[1]	MB5XL	–	–
• Optional Features			
- Custom Reports[2]	RCVXX	–	ICB
- Priority Service	GREPX	5,000.00	2,500.00
- Bulk Change	FN6BX	5,000.00	2,500.00
- Network Manipulation	MB8NX	5,000.00	2,500.00
- System Partitioning[2]	PD8XX	–	ICB
- Packet Control Capability, per system	PTGPS	10,000.00	5,000.00

[1] See CMS terms and conditions for rate and charge applications.

[2] Rates and charges will be based on an individual case basis per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.13.d.(8) (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• System Establishment			
- Initial Installation	MB5XX	–	–
- Subsequent installation for an associated system	CPVWO	–	–
• Standard Features			
- Inquiry, Move, Add, Delete, Change, Basic Management Reports, per line[1]	MB5XL	$2.25	$0.75
• Optional Features			
- Custom Reports[2]	RCVXX	–	–
- Priority Service	GREPX	–	–
- Bulk Change	FN6BX	–	–
- Network Manipulation	MB8NX	–	–
- System Partitioning[2]	PD8XX	–	–
- Packet Control Capability, per system	PTGPS	–	–

[1] See CMS terms and conditions for rate and charge applications.

[2] Rates and charges will be based on an individual case basis per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

14. Code Calling

This feature allows attendants and station users to dial an access code and a called party code to activate signaling devices with a coded signal corresponding to the called code. The calling party can then be connected to the called party when the called party dials an answering code from any nonrestricted station.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per System[1,2]	PLC	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per System[1,2]	PLC	$500.00	$250.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per System[1,2]	PLC	$420.00	$140.00

[1] Optional feature circuit USOC LCS in 9.1.13, following, is required in addition to the above rate.

[2] Customer to provide interface and all premises equipment.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

15. Conference Calling

This feature allows a station user to establish conference connections involving up to six conferees without the aid of an attendant.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per System	EAN	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per System	EAN	$280.00	$140.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per System	EAN	$324.00	$140.00

[1] Optional feature circuit USOC LCS in 9.1.13, following, is required in addition to the above rate.

[2] Customer to provide interface and all premises equipment.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

16. Customer Changeable Speed Calling

This feature allows subscribers to assign speed calling codes to their station lines.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Speed call 6, per list	ESHC6	$13.00	$6.50
• Speed call 6, per main station line	EST1L	13.00	6.50
• Speed call 30, per list	ESHC3	13.00	6.50
• Speed call 30, per main station line	ESF1L	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Speed call 6, per list	ESHC6	$108.00	$54.00
• Speed call 6, per main station line	EST1L	–	–
• Speed call 30, per list	ESHC3	108.00	54.00
• Speed call 30, per main station line	ESF1L	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Speed call 6, per list	ESHC6	$0.90	$0.30
• Speed call 6, per main station line	EST1L	0.30	0.10
• Speed call 30, per list	ESHC3	0.90	0.30
• Speed call 30, per main station line	ESF1L	0.30	0.10

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

17. Customer Traffic Recording Feature

a. Description

The Customer Traffic Recording Feature (CTRF) provides CO traffic data on a customer's system. This data will be provided at the customer's premises on an ongoing basis. The completeness and accuracy of the data is not guaranteed. This feature is available only in a 1A ESS CO where facilities permit. If an expedited office parameter run is required, each customer request will be priced on an individual case basis.

b. Terms and Conditions

CTRF collects traffic data associated with a customer's service and transmits this information to the customer's premises over a dedicated facility where it is printed on a type 43 or equivalent receive only printer. A maximum of 22 Customer Traffic Features Groups may be provided per serving CO.

Traffic data is collected on trunk groups, queues or simulated facility groups. The customer can specify the format of the report which includes the groups of facilities to be measured, the column and row labels, and the printout time schedule. The time schedule includes both the days of the week and the hours during the day that the report is to occur. However, reports are restricted to occurring on the hour or on the half-hour.

The CTRF Service includes an optional feature, Non-Usage Trunk Scan (NUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have not been found busy at any time during the preceding 2 hours. The list can include a maximum of 255 trunks per Traffic Feature Group. Included with this option is Locked Up Trunk Scan (LUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have been found busy during the preceding two hours. This list can include a maximum of 255 trunks per Customer Traffic Feature Groups.

The Service Establishment Charge for the common equipment shall be paid in full when the service is established.

The minimum billing period for CTRF (common equipment NFB) is 30 calendar days.

Issued: 3-18-13 Effective: 3-19-13

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2., preceding, also apply.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	$22.00	$11.00
- Additional customer traffic group, each	NF1	22.00	11.00
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- Common equipment, per queue	NFS	22.00	11.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	22.00	11.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	$1,360.00	$680.00
- Additional customer traffic group, each	NF1	–	–
- Initial installation	N/A	250.00	125.00
- Subsequent installation	N/A	610.00	305.00
- Common equipment, per queue	NFS	270.00	135.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	62.00	31.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	$1,425.00	$475.00
- Additional customer traffic group, each	NF1	1.20	0.40
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- Common equipment, per queue	NFS	0.60	0.20
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	–	–

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Traffic measurements for CTRF which provide incoming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	$ 22.00	$11.00
- Two reports in any 1 hour, per printed line[1]	NFG	22.00	11.00
• Changes and Rearrangements for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	192.00	96.00

[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Traffic measurements for CTRF which provide incoming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	$12.60	$4.20
- Two reports in any 1 hour, per printed line[1]	NFG	24.60	8.20
• Changes and Rearrangements for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	–	–

[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	$22.00	$11.00
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- One printout each 2 hour interval, per trunk group[1]	NFL	22.00	11.00
- Inhibit capability, per CTRF system[1]	NFM	22.00	11.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	–	–
- Initial installation	N/A	$140.00	$ 70.00
- Subsequent installation	N/A	240.00	120.00
- One printout each 2 hour interval, per trunk group[1]	NFL	–	–
- Inhibit capability, per CTRF system[1]	NFM	280.00	140.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	$21.75	$ 7.25
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- One printout each 2 hour interval, per trunk group[1]	NFL	27.60	9.20
- Inhibit capability, per CTRF system[1]	NFM	30.90	10.30

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.17. (Cont'd)

b. Terms and Conditions

CTRF collects traffic data associated with a customer's service and transmits this information to the customer's premises over a dedicated facility where it is printed on a type 43 or equivalent receive only printer. A maximum of 22 Customer Traffic Features Groups may be provided per serving CO.

Traffic data is collected on trunk groups, queues or simulated facility groups. The customer can specify the format of the report which includes the groups of facilities to be measured, the column and row labels, and the printout time schedule. The time schedule includes both the days of the week and the hours during the day that the report is to occur. However, reports are restricted to occurring on the hour or on the half-hour.

The CTRF Service includes an optional feature, Non-Usage Trunk Scan (NUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have not been found busy at any time during the preceding 2 hours. The list can include a maximum of 255 trunks per Traffic Feature Group. Included with this option is Locked Up Trunk Scan (LUTS), which automatically provides a list of individual trunks (except for those in simulated facility groups) which have been found busy during the preceding two hours. This list can include a maximum of 255 trunks per Customer Traffic Feature Groups.

The Service Establishment Charge for the common equipment shall be paid in full when the service is established.

The minimum billing period for CTRF (common equipment NFB) is 30 calendar days.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2. also apply.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	$22.00	$11.00
- Additional customer traffic group, each	NF1	22.00	11.00
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- Common equipment, per queue	NFS	22.00	11.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	22.00	11.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2. also apply.

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	$1,360.00	$680.00
- Additional customer traffic group, each	NF1	–	–
- Initial installation	N/A	250.00	125.00
- Subsequent installation	N/A	610.00	305.00
- Common equipment, per queue	NFS	270.00	135.00
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	62.00	31.00

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.17. (Cont'd)

c. Rates and Charges

Service Establishment Charges specified in B.2. also apply.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment (including first customer traffic feature group) required to collect and transmit CTRF data, per system[1]	NFB	$1,425.00	$475.00
- Additional customer traffic group, each	NF1	1.20	0.40
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- Common equipment, per queue	NFS	0.60	0.20
• Common equipment, per trunk groups or simulated facility group, Initial and subsequent installation	NFK	–	–

[1] In addition, a Voice Grade Circuit is required from the customer's premises to the CO along with a 108 D/E type data set or equivalent and a receive-only device which operates at 110, 300, or 1200 bps.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Traffic measurements for CTRF which provide incoming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	$22.00	$11.00
- Two reports in any 1 hour, per printed line[1]	NFG	22.00	11.00
• Changes and Rearrangements for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	192.00	96.00

[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Traffic measurements for CTRF which provide incoming peg count, outgoing peg count, overflow peg count, traffic usage usage, and maintenance usage for each queue and group of facilities selected			
- One report in any 1 hour, per printed line[1]	NFE	$12.60	$4.20
- Two reports in any 1 hour, per printed line[1]	NFG	24.60	8.20
• Changes and Rearrangements for CTRF			
- Additions or deletions in the customer's printout format, facility groups measured, or printout time schedule, each occasion	N/A	–	–

[1] The rate for USOCs NFE and NFG include 5 measurements per printed line; each report can include a maximum of 49 printed lines per Customer Traffic Feature Group.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	$22.00	$11.00
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- One printout each 2 hour interval, per trunk group[1]	NFL	22.00	11.00
- Inhibit capability, per CTRF system[1]	NFM	22.00	11.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	–	–
- Initial installation	N/A	$140.00	$ 70.00
- Subsequent installation	N/A	240.00	120.00
- One printout each 2 hour interval, per trunk group[1]	NFL	–	–
- Inhibit capability, per CTRF system[1]	NFM	280.00	140.00

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.17.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Optional Feature for CTRF			
- Non-Usage Trunk Scan Locked-up Trunk Scan			
- Common equipment per customer traffic feature group[1]	NFU	$21.75	$7.25
- Initial installation	N/A	–	–
- Subsequent installation	N/A	–	–
- One printout each 2 hour interval, per trunk group[1]	NFL	27.60	9.20
- Inhibit capability, per CTRF system[1]	NFM	30.90	10.30

[1] In addition a Low Speed Data channel is required from the customer premises to the CO and one control key at the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

18. Delay Announcement

This feature provides audible announcements on calls directed to attendants to inform the calling party that there will be a delay in answering the call.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per recorded announcement channel	A8GCE	$13.00	$6.50
• Per announcement trunk	A8GAT	13.00	6.50
• Per main station line	A8GST	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per recorded announcement channel	A8GCE	$122.00	$ 61.00
• Per announcement trunk	A8GAT	244.00	122.00
• Per main station line	A8GST	20.00	10.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.18. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per recorded announcement channel	A8GCE	$306.00	$102.00
• Per announcement trunk	A8GAT	48.00	16.00
• Per main station line	A8GST	10.50	3.50

19. Dial Access to Dictation Equipment

Access to customer-provided dictation equipment. Customer to provide interface and all premises equipment. Optional Feature Circuit USOC LCS in 9.1.13, following, is required in addition to the following rate. May require an Office Data Assembler (ODA) run.

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Per access code	EDN	$13.00	$6.50

		INSTALLATION CHARGE	
	USOC	MAXIMUM	CURRENT
• Per access code	EDN	$132.00	$66.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	EDN	$150.00	$50.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

20. Distinctive Ringing/Distinctive Call Waiting Tone

a. Description

This feature enables a station user to determine the source of a call incoming to the station.

b. Terms and Conditions

Distinctive Ringing and Call Waiting Tone are furnished in different classes which permit main station line users to identify the source of calls as follows:

CLASS	CALL SOURCE
A	• Intercommunication
B	• Direct inward dialed local and toll • Attendant completed • Voice Grade Circuit
C	• Dial Call Waiting • Call Waiting-Originating

Distinctive ringing is furnished to indicate the source of calls to idle main station lines. Distinctive tone is furnished to indicate the source of calls to busy main station lines equipped for Call Waiting optional service features.

A distinctive ringing/tone is furnished to each class and is used to identify all call sources within each class.

Class A ringing/tone is not furnished separately and is included at no additional charge to main station lines arranged for Class B ringing/tone. Class C ringing/tone may be furnished separately or in association with Class B ringing/tone.

Class C tone associated with Call Waiting-Originating or Dial Call Waiting will only be provided where all such main station lines in the same customer group are commonly arranged for Class C tone.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.20. (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common Equipment, per system[1]	DRR	$13.00	$6.50
• Class B Ringing/ Tone, per main station line	BRT	13.00	6.50
• Class C Tone, Call Waiting-Originating or Dial Call Waiting, per line	ODT	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Common Equipment, per system[1]	DRR	$262.00	$131.00
• Class B Ringing/ Tone, per main station line	BRT	5.50	2.75
• Class C Tone, Call Waiting-Originating or Dial Call Waiting, per line	ODT	5.20	2.60

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common Equipment, per system[1]	DRR	$1.20	$0.40
• Class B Ringing/ Tone, per main station line	BRT	6.00	2.00
• Class C Tone, Call Waiting-Originating or Dial Call Waiting, per line	ODT	0.30	0.10

[1] Service Establishment Charge specified in B.2., preceding, also applies.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

21. Flexible Route Selection (FRS)

a. Description

FRS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS, and MTS Network.

FRS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to 4 private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific CO codes within an NPA as designated by the customer. This is referred to as 6-digit translation.

b. Terms and Conditions

All rates and charges specified for FRS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.21. (Cont'd)

c. Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be 2 routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

6-Digit Translation

Provides the screening of a specific group of digits to determine proper call routing. Where the calls are limited to specific CO designations within the NPA, the NPA code and the CO code (the first 6 digits) must be screened. This is referred to as 6 digit translation.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.21. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Flexible Route Selection[1]			
- Common Equipment, per customer group	ABB	$13.00	$6.50
• Route Selection Patterns			
- Per Pattern, each[2]	ABK	13.00	6.50
- To overflow tone, per pattern each	ABW	13.00	6.50
- Per 6 digit translator, per NPA	ABM	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Flexible Route Selection[1]			
- Common Equipment, per customer group	ABB	$1,050.00	$525.00
• Route Selection Patterns			
- Per Pattern, each[2]	ABK	240.00	120.00
- To overflow tone, per pattern each	ABW	240.00	120.00
- Per 6 digit translator, per NPA	ABM	108.00	54.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.21.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Flexible Route Selection[1]			
- Common Equipment, per customer group	ABB	$195.00	$65.00
• Route Selection Patterns			
- Per Pattern, each[2]	ABK	12.00	4.00
- To overflow tone, per pattern each	ABW	30.00	10.00
- Per 6 digit translator, per NPA	ABM	12.00	4.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

22. Group Use Intercommunication Service

This option allows for intercom calling between *CENTRON* Systems of different companies served by the same central office.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	EGR	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	EGR	$614.00	$307.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	EGR	$30.00	$10.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

23. Hot Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	N/A	–	–
• Per line equipped	ETV	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system	N/A	$120.00	$60.00
• Per line equipped	ETV	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	N/A	–	–
• Per line equipped	ETV	$3.00	$1.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

24. Line Class Code Screening[1]

Specially designed originating and terminating classes of service.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per additional main station line class of service code	SCR	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per additional main station line class of service code	SCR	$262.00	$131.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per additional main station line class of service code	SCR	$1.20	$0.40

[1] May require an Office Data Assembler (ODA) run.

[2] In addition rates and charges apply as specified in the Competitive Private Line Transport Services Tariff for a Low Speed Channel between the serving central office and the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

25. Make Busy Arrangements[2]

Allows for individual lines or groups of lines to be busied out of the hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Group make busy, each group	A9A	$13.00	$6.50
• Main station make busy, each	A6G	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Group make busy, each group	A9A	$308.00	$154.00
• Main station make busy, each	A6G	308.00	154.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Group make busy, each group	A9A	$12.00	$4.00
• Main station make busy, each	A6G	12.00	4.00

[1] May require an Office Data Assembler (ODA) run.

[2] In addition rates and charges apply as specified in the Private Line Transport Services Tariff for a Low Speed Channel between the serving central office and the customer's premises.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

26. Message Desk Service

a. Description

Message Desk Service provides the capability of call coverage for stations by a Message Desk Center. The service allows for:

- Forwarding of calls from a station to the Message Desk Center.
- Direct calling to the Message Desk Center.
- Queueing and uniform call distribution of incoming calls to individual message desks at a Message Desk Center.
- Display of call type and direct calling or forwarded party/number identification at the message desk.
- Message entry and retrieval by message desk attendants.
- Audible message waiting indicator capability on customer station line (optional).

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.26. (Cont'd)

b. Four functional elements are required to provide Message Desk Service:

- Stored program controlled central office where facilities permit.[1]
- Signaling between the CO and the customer premises to provide call information and message waiting indication.[2]
- Customer premises message desk equipment to provide requisite display, control and message entry/retrieval functions.[3]
- Message desk line must be in a multiline hunt group.

c. User Perspective

There are two main users involved in Message Desk Service:

- Service Bureau is the provider of Message Desk Service who processes calls on behalf of the station users. The Service Bureau is a separate entity from the station users.
- End User is where the provider of the Message Desk Service and the station users who forwards calls are exclusively one and the same.

[1] Offered to *CENTRON* customers only.

[2] A Voice Grade Circuit is required.

[3] The customer is responsible for providing compatible premises equipment and compatible 202T type data set.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.26. (Cont'd)

d. Explanation of Terms

Message Desk Service

The collection of CO features and customer premises equipment used to provide call coverage for calls which would otherwise go unanswered.

Message Desk Center

The combination of customer premises equipment and personnel that provide the answering and message entry/retrieval function for the Message Desk Service.

Message Desk

Refers to the console or terminal equipment used by message attendants in a common multiline hunt group.

Message Desk Attendant

The person who performs that answering, status update, message entry and retrieval functions at a message desk.

Message Desk Line

The individual line associated with a message desk attendant.

Message Waiting Indication

Special recall dial tone used to alert station users that a message is waiting.

Station User

A client or user of the Message Desk Center, who has calls forwarded to the center for call coverage.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C.26. (Cont'd)

e. Terms and Conditions

Station users of Message Desk Service may forward calls to the Message Desk Center by using call forwarding don't answer (CFDA), call forwarding busy line (CFBL), or call forwarding variable (CFV) feature activation.[1]

Whenever the station user has a message waiting at the Message Desk Center, the station user has an option to receive a message waiting indicator at the station.

To update personal status information, leave messages for incoming callers, or retrieve messages left by incoming callers, the station user may access remote printouts or terminal displays of the message associated with his/her station.

A Message Desk Center may have one or more message desks. The Message Desk Center provider must have some form of multiline hunt group per message desk. Uniform Call Distribution (UCD) and queueing for individual message desk lines in the Message Desk Center is recommended.[1]

Each message desk attendant in a Message Desk Center should be able to answer calls for any of its clients. An individual message desk should provide the attendant with:

- A display of call information in order to provide customized responses.
- The capability to access, update, and clear messages associated with any station user.

[1] Rates for Message Desk Service do not include these features.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.26. (Cont'd)

f. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common Equipment per Data Link Channel			
- End User	AML	$13.00	$6.50
• Message Waiting Indication			
- Initial installation, per line[1]	AWT	13.00	6.50
- Subsequent installation, per line	AWT	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Common Equipment per Data Link Channel			
- End User	AML	$1,176.00	$588.00
• Message Waiting Indication			
- Initial installation, per line[1]	AWT	1,176.00	588.00
- Subsequent installation, per line	AWT	1,176.00	588.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common Equipment per Data Link Channel			
- End User	AML	$1,140.00	$380.00
• Message Waiting Indication			
- Initial installation, per line[1]	AWT	9.00	3.00
- Subsequent installation, per line	AWT	9.00	3.00

[1] Establish at the time *CENTRON* is established.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

27. Most Economical Routing (MER)

a. Description

MER is an optional feature, available where facilities permit that allows station users, by dialing a preselected code per pattern, to automatically select the preferred route subscribed for by a customer, for network calls. This arrangement is available for use with FX, WATS and MTS Network.

MER is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all routes in the initial pattern selected are busy, the call will advance to the selected carriers or Busy Tone. Patterns may consist of up to 8 private routes.

Routing may be based on a number plan area (NPA) or specific CO codes within an NPA as designated by the customer. Six-digit translation is not available.

b. Terms and Conditions

MER is offered only from 2B ESS central offices equipped to furnish this feature, where facilities permit.

All rates and charges specified for MER are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.27.b. (Cont'd)

An Office Data Administration (ODA) Run is required on a *CENTRON* Custom customer specific basis. If an ODA Run is required outside of a normally s+heduled ODA Run determined by the Company, an expedited ODA Run will be subject to appropriate charges.

A pattern may have either the selected carriers or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the MTS Network as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

c. Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be two routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer. Each pattern will have its own unique access code.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.27. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Most Economical Routing (MER)			
- Common equipment, per customer	AEJ	$13.00	$6.50
- Per MER Access Code[1]	AEK	13.00	6.50
- Per MER Route[1]	AEM	13.00	6.50
- Per NPA or NNX (No 6-Digit Screening Available)	AEN	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
- Common equipment, per customer	AEJ	$1,375.50	$687.75
- Per MER Access Code[1]	AEK	228.50	114.25
- Per MER Route[1]	AEM	636.00	318.00
- Per NPA or NNX (No 6-Digit Screening Available)	AEN	31.50	15.75

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Common equipment, per customer	AEJ	$33.00	$11.00
- Per MER Access Code[1]	AEK	16.50	5.50
- Per MER Route[1]	AEM	16.50	5.50
- Per NPA or NNX (No 6-Digit Screening Available)	AEN	16.50	5.50

• Office Data Assembler (ODA)

A charge will apply when a customer request cannot be accommodated by a regularly scheduled ODA run

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
- Unscheduled ODA run	AEP	$10,000.00	$5,000.00

[1] ODA run required for changes.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

28. Multiple Position Hunt

The multiple position hunt feature is a line arrangement that provides the ability to distribute calls over a group of up to 16 line-loop console positions, each of which can handle up to six types of calls.

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Per attendant access line	CXH	$13.00	$6.50

		INSTALLATION CHARGE	
	USOC	MAXIMUM	CURRENT
• Per attendant access line	CXH	$45.00	$22.50

		MAXIMUM MONTHLY	CURRENT MONTHLY
	USOC	RATE	RATE
• Per attendant access line	CXH	$13.50	$4.50

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

29. Number Plan Screening

This screening capability will allow or disallow selected stations from completing calls to customers specified numbering plan area (NPA) and/or central office codes (NNX)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Group, each	SCW	$13.00	$6.50
• 3-digit translation requirement	SCY	13.00	6.50
• 6-digit translation requirement	SC1	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Group, each	SCW	$1,410.00	$705.00
• 3-digit translation requirement	SCY	344.00	172.00
• 6-digit translation requirement	SC1	824.00	412.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Group, each	SCW	$129.00	$43.00
• 3-digit translation requirement	SCY	3.60	1.20
• 6-digit translation requirement	SC1	3.60	1.20

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

30. Open Switching Interval Protection (OSIP)

When transferring or extending a call, a momentary open is generated on the line and may result in false disconnection of the call. Open Switch Interval Protection (OSIP) provides constant supervision of the customer's line by adding a signal distributor and signal distributor applique during CO switching until the call connection is completed.

This feature is furnished only in CO areas where facilities permit as determined by the Company.

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per line equipped	53W	$96.00	$48.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line equipped	53W	$12.00	$4.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

31. Outgoing Trunk Queueing on WATS

This feature provides efficient usage of private facilities by queueing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Per system[1]	OTQ	$13.00	$6.50
• Per queue	OTT	13.00	6.50
• Per queue slot	OTU	13.00	6.50
• Music on queue[2]	OTD	13.00	6.50
• Recorded announcement	OTC	13.00	6.50

		CHANGE CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Per system[1]	OTQ	$304.00	$152.00
• Per queue	OTT	186.00	93.00
• Per queue slot	OTU	–	–
• Music on queue[2]	OTD	206.00	103.00
• Recorded announcement	OTC	38.00	19.00

[1] Service Establishment Charge specified in B.2., preceding, also applies.

[2] A Voice Grade Circuit is required for this feature. Music is provided by the customer.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.31. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per system[1]	OTQ	$742.00	$371.00
• Per queue	OTT	370.00	185.00
• Per queue slot	OTU	–	–
• Music on queue[2]	OTD	410.00	205.00
• Recorded announcement	OTC	122.00	61.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system[1]	OTQ	$ 19.80	$ 6.60
• Per queue	OTT	7.20	2.40
• Per queue slot	OTU	165.00	55.00
• Music on queue[2]	OTD	396.00	132.00
• Recorded announcement	OTC	152.67	50.89

[1] Service Establishment Charge specified in B.2. also applies.

[2] A Voice Grade Circuit is required for this feature. Music is provided by the customer.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

32. Preferential Hunting

This feature is a type of line hunting which permits a prehunt over a subset or preferential group of terminals before hunting through the multiline hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• First main station line in group	EH8	$13.00	$6.50
• Additional main station lines in group, each	EH9	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• First main station line in group	EH8	$118.00	$59.00
• Additional main station lines in group, each	EH9	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• First main station line in group	EH8	$2.40	$0.80
• Additional main station lines in group, each	EH9	0.75	0.25

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

33. Queueing

Allows calls to be held in order until answered.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Hunt group, each	A6T	$13.00	$6.50
• Station line arranged for queueing, each	A82	13.00	6.50
• Queueing slot, each	A83RA	13.00	6.50
• Common equipment, per system	A8A	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Hunt group, each	A6T	$140.00	$ 70.00
• Station line arranged for queueing, each	A82	62.00	31.00
• Queueing slot, each	A83RA	22.00	11.00
• Common equipment, per system	A8A	656.00	328.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Hunt group, each	A6T	$ 0.30	$0.10
• Station line arranged for queueing, each	A82	17.40	5.80
• Queueing slot, each	A83RA	0.60	0.20
• Common equipment, per system	A8A	1.50	0.50

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

34. Remote Access[1]

Allows a customer user to dial access the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per access code	ETY	$13.00	$6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per access code	ETY	$200.00	$100.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	ETY	$66.90	$22.30

[1] In the event an incoming call is transferred to a remote location, transmission performance cannot be guaranteed.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

35. Station Message Detail Recording to Premises (SMDR-P)

a. Description

SMDR-P provides customers with the capability of receiving call detail on calls that originate from a customers *CENTRON* system on an hourly or daily basis. Call detail includes: date, time, call duration, station line from which calls originated, dialed digits and carrier selected. SMDR-P call detail will be provided on Toll, WATS, Voice Grade/FX Channels and Directory Assistance calls.

The customer is able to use this SMDR-P call detail for cost allocation, internal usage monitoring and traffic analysis.

b. Terms and Conditions

The terms and conditions specified herein are in addition to the applicable terms and conditions as specified elsewhere in this Tariff.

The Company will furnish SMDR-P where there is available processing capacity as determined by the Company.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, *CENTRON* main station line or Voice Grade Channel is also required, in addition to the rates and charges for SMDR-P.

SMDR-P is not represented to be a provision of billing detail.

Temporary suspension, either full or partial, of SMDR-P is not permitted.

The Company reserves all rights to take the SMDR-P computer down for maintenance or software updates a maximum of 2 hours per day as required during off peak hours.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C.35.b. (Cont'd)

Customer training will be provided in the form of a customer user guide and brochures provided at the time of SMDR-P installation.

SMDR-P customers must specify the time of day interval of when they wish to receive their SMDR-P call detail.

The capability to provide call detail on local calls (dial 9) will not be available.

Each customers daily call detail will be stored on tape and archived for a period of 30 days.

c. Rates and Charges

The rates and charges specified for SMDR-P are in addition to the regular rates and charges for the services with which SMDR-P is associated.

The daily delivery of call detail will be standard with SMDR-P. Hourly delivery of call detail will be optional.

Delivery intervals which are longer than 5 days will be priced based upon individual customer requirements, costs and rate levels on a case by case basis for SMDR-P.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• SMDR-P Installation, per system	1CRSS	$1,750.00	$875.00
• Subsequent Installation of SMDR-P, per main station line	1CRSL	1.70	0.85

	USOC	**MAXIMUM MONTHLY RATE**	**CURRENT MONTHLY RATE**
• SMDR-P Installation, per system	1CRSS	–	–
• Subsequent Installation of SMDR-P, per main station line	1CRSL	–	–

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES
C.35.c. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Standard delivery interval of SMDR-P call detail per main station line, daily	SRDDX	–	–
• Optional delivery interval of SMDR-P call, detail per main station line, hourly	SRDHX	–	–
• SMDR-P call detail sent to the customer at customers request, per request	SR7CX	$600.00	$300.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Standard delivery interval of SMDR-P call detail per main station line, daily	SRDDX	$3.30	$1.10
• Optional delivery interval of SMDR-P call, detail per main station line, hourly	SRDHX	4.20	1.40
• SMDR-P call detail sent to the customer at customers request, per request	SR7CX	–	–

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.10 OPTIONAL SERVICE FEATURES

C. Feature Description (Cont'd)

36. Uniform Call Distribution[1]

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per hunting group	EH7	$13.00	$6.50
• Per main station line in hunting group	A6V	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Per hunting group	EH7	$140.00	$70.00
• Per main station line in hunting group	A6V	36.00	18.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per hunting group	EH7	$0.60	$0.20
• Per main station line in hunting group	A6V	1.20	0.40

[1] The installation charge is not applicable when this feature is provided at the same time as common equipment.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (Cont'd)

9.1.18 CENTREX *PRIME* SERVICE

A. Description

1. Centrex *PRIME* service is a switched business communications service furnishing connections between a central office based switching system and the network interface which serves end user customer terminals. Centrex *PRIME* service is a multi-media platform which delivers integrated Video, Voice, Image and Data services to customers.

2. Centrex *PRIME* service includes analog (basic) or ISDN (digital) station lines which may be provided utilizing various technological designs. The arrangements of these station lines will vary for each customer depending on the number of connections to a location, the desired technology, available technology, operating limitations, e.g. distance from a serving central office. A group of station lines is translated for an individual common block and is provided common access to a predetermined group of system features. Optional features are also available.

3. Customers select Centrex *PRIME* station lines based upon a Basic or ISDN, or Internet Protocol (IP) alternative. The standard set of features provided varies depending on the alternative selected, and the available central office technology. A list of standard features for each alternative and central office technology is available on a separate list provided by the Company.

4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom[1] or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

5. The IP alternative consists of the following options: IP Basic, IP ISDN Basic Rate Service (BRS), or IP Electronic Business Set Lines (EBS) (DMS 100 only). The IP alternative allows the use of IP enabled Customer Premises Equipment (CPE) with traditional Centrex Prime station and system features. IP station lines will utilize all the Centrex features and functions of the existing Qwest class five switches combined with IP enabling technology and broadband transport interfacing with an end user data network. This allows Basic, ISDN BRS (voice only) and Electronic Business Set (DMS 100 only) features to be offered utilizing IP endpoints and telephone sets.

[1] Custom ISDN is only available from a 5ESS Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

A. Description (Cont'd)

5. Centrex *PRIME* standard features are packaged as follows. The station lines include the standard feature package selected by the customer, and applies on a per station basis.

FEATURE	BASIC	CUSTOM ISDN	NATIONAL ISDN
• Primary DN	X	X	X
• Secondary DN	–	X	X
• Multiple Shared Call Appearances of a DN	–	X	X
• Automatic Callback	X	X	X
• Call Drop	–	X	X
• Call Exclusion	–	X	X
• Call Forwarding - Busy Line	X	X	X
• Call Forwarding - Don't Answer	X	X	X
• Call Forwarding - Variable	X	X	X
• Call Hold	X	X	–
• Call Park	X	–	–
• Call Pickup	X	X	X
• Call Transfer	X	X	X
• Call Waiting	X	–	–
• Caller Identification Name and Number	X	–	–
• Calling Identity Delivery on Call Waiting - Number	X	–	–
• Centrex Management System[1]	X	X	X
• Conference Calling			
- 3-Way	X	X	X
- 6-Way	X	X	X
- Meet Me	X	–	–
- Preset	X	–	–
• Data Call Protection	X	–	–
• Direct Dialing/Originating Terminating	X	X	X
• Display	–	X	X

[1] Although a standard feature, selection of this feature could result in additional Nonrecurring Charges.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
A.5. (Cont'd)

FEATURE	BASIC	CUSTOM ISDN	NATIONAL ISDN
• Distinctive Ringing/ Distinctive Call Waiting Tone	X	–	–
• Directed Call Pickup			
- Barge-in	X	X	X
- Non Barge-in	X	X	X
• Executive Busy Override	X	–	–
• Hunting	X	X	X
• Individual Line Billing	X	X	X
• Intercept	X	X	X
• Inspect	–	X	–
• Incoming Calling Identification	–	X	X
• Intrasystem Calling	X	X	X
• Intercom			
- 1, 2 digit	X	X	X
- Automatic	–	X	X
• Last Number Redial	X	–	–
• Make Set Busy	X	–	–
• Message Waiting Service			
- Attendant Activation	–	X	–
- Audible	X	X	X
- Visual	X	X	X
• Multiple Appearance Directory Number (MADN)	X	–	X
• Network Speed Call	X	–	–
• Night Service (Trunk Answer any Station)	X	X	X
• Outgoing Calling Line ID	–	X	X
• Outgoing Trunk Queuing	X	X	X
• Priority Calling			
- Incoming	–	X	–
• Ringing Option			
- Abbreviated	–	X	X
- Delayed	–	X	X
- Normal	–	X	X

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

A.5. (Cont'd)

FEATURE	BASIC	CUSTOM ISDN	NATIONAL ISDN
• Speed Calling			
- 1 & 2 digit list	X	X	X
• Standard Config. Group	–	X	X
• Station Message Detail Recording (SMDR)[1]	X	X	X
• Subaddress Reservation			
- Origination	–	X	–
- Termination	–	X	–
• Terminal Group Line Restrictions	X	X	X
• Terminal Management	–	X	–
• Touch-Tone	X	X	X

[1] Although a standard feature, selection of this feature carries additional nonrecurring charges.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

A. Description (Cont'd)

6. Centrex *PRIME* Optional Service Features

- Account Codes
- Additional Secondary DN
- Additional X.25 Port Options
  - Closed User Group
  - Incoming Calls Barred
  - Additional Logical Channel
  - Outgoing Calls Barred
  - Permanent Virtual Circuit
  - Reverse Charge Acceptance
  - Reverse Charge Option
- Analog Call Appearance
- Attendant Access Line Service
- Authorization Codes
- Automatic Route Selection (ARS)
  - Expensive Route Warning Tone
  - Facility Restriction Level
  - Time of Day Control
- B-Channel Packet Switching
- Call Exclusion - Automatic
- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Custom Calling Services
  - Continuous Redial
  - Call Trace
  - Selective Call Forwarding
  - Priority Call
  - Last Call Return
  - Selective Call Rejection
- Digital Facility Interface
- Direct Inward System Access (DISA)

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
A.6. (Cont'd)

- Electronic Key Set Option Package[1]
  - Auto Answer Back
  - Automatic Dial
  - Automatic Line
  - Business Set Call Forward Per Key
  - Business Set Inspect Key
  - Call Forward Reason Display
  - Caller Identification - Name
  - Direct Station Selection/Busy Lamp Field
  - Display Called Number
  - Display Calling Number
  - Executive Message Waiting
  - Fast Transfer
  - Group Intercom
  - Group Intercom All Calls
  - Key Short Hunt
  - Last Number Redial Set
  - MADN (Multiple Appearance Directory Number)
  - Message Center
  - Message Waiting Set
  - Music on Hold - Electronic Set
  - Originating/Terminating Line Select
  - Privacy Release
  - Query Time
  - Station Camp-On
- Hot Line (Direct Connect)[2]
- Loudspeaker Paging (Trunk Access)
- Message Waiting Visual
- Music on Hold
- Music on Hold System
- Nonstandard Configuration Group
- Time of Day NCOS (Network Class of Service) Update
- Time of Day Routing
- Trunk Verification From Designated Station
- Uniform Call Distribution
- Uniform Call Distribution Hunt for Circuit Switched Data

[1] Available only from a DMS-100 Central Office. Rates and charges for this option are in addition to the rates and charges for the Basic station lines.

[2] Available on Basic station lines only.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

B. Definitions

Feature Packages

A basic package is provided universally and an Electronic Key Set Option is available in DMS-100 switches. All offices where ISDN is available, will offer a standard National ISDN package. A Custom ISDN package is available in 5ESS switches only. Feature packages and optional features are on a per station basis unless otherwise noted.

Customer Location

For service connection purposes, location is defined as the site where the Company's facilities meet with the customer's facilities.

The term "primary location" means the continuous property of the customer which contains the attendant position or positions and the termination of the station lines associated with the primary listing. The term "secondary location" means each continuous property location which is noncontiguous with the primary location but is served by the same Centrex *PRIME* system as the primary location.

Property is considered continuous where it is all owned or leased by the customer and not separated by property occupied by others. Where a public thoroughfare, river, or railroad rights-of-way intersects or divides the property, it is considered continuous only if the customer provides a connecting passageway or conduit acceptable to the Company for its cables or wires.

System

A Centrex *PRIME* system is made up of one customer group. This customer group supplies the dialing pattern, code access, dialing plan and features to be accessed by the customer's station lines. The customer group supports direct inward dialed calls, originating calls, private network access, voice grade access, and equal access long distance calls via the carrier of the customer's choice.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

C. Terms and Conditions

1. All terms and conditions for the provision of Centrex *PRIME* service shall be subject to a Service Agreement between the Company and the customer.

2. Centrex *PRIME* Service is available as a business system for resale by certified resellers.

3. The rates and charges for station lines and system features will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer.

4. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of analog station lines, digital ISDN channels, and Electronic Business Set station lines in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 109.1.16, preceding.

5. The Unblocked Usage Adder is required in lieu of Network Access Registers at rates and charges as found in 109.1.16, preceding. Should the customer's usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.

6. End User Common Line charges will be assessed on Network Access.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

7. Centrex *PRIME* Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex *PRIME* where there is available facilities and central office equipment, with the proper program updates, as determined by the Company. For the ISDN station lines, service is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place, or planned to serve the area. If the loop is greater than 18 kilofeet in length, the ISDN Loop Extension Charge applies.

8. Centrex *PRIME* ISDN service is established on the switch which is equipped to provide ISDN for the given exchange. This may be the local switch or this may be provided by a remote switch/terminal device located on the customers premises and served by another host central office.

9. If the central office is served by a remote switch/terminal device, the customer group will be located in the host switch for Basic and ISDN services.

10. The name of the ISDN feature package indicates the type of ISDN Service provided to the customer. The Custom ISDN feature package is available in 5ESS ISDN-equipped digital central offices.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

11. Customer request for temporary suspension, either full or partial, of Centrex *PRIME* Service is not permitted. Seasonal disconnects are not allowed.

12. Where a Centrex/*CENTRON* type service customer elects to convert to Centrex *PRIME* Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that:

    - The customer's system continues to be served by the same switching equipment,
    - There is no interruption of service,
    - There are no moves, changes or additions of such in service station lines, arrangements and features, and
    - There is a like-for-like conversion.

13. The optional feature Message Waiting Visual, offered from a DMS-100 Central Office will only be offered to existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.

14. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex *PRIME* Service.

15. The rates and charges specified for Centrex *PRIME* are in addition to the regular rates and charges for the services with which the Centrex *PRIME* is associated, e.g., WATS and Voice Grade circuits.

16. One primary directory listing is furnished without charge for each Centrex *PRIME* system. Directory listings of main station lines may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.

17. Intercept Service will be provided on the main listed directory number for a total system disconnect only.

18. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex *PRIME* chip-in charge for translating listed directory numbers from outside the Centrex *PRIME* customer group. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex *PRIME* number arrangement.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

19. Centrex *PRIME* telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

20. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4, preceding.

21. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14, preceding.

    After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of Station Lines, a termination charge may apply. The Termination Liability/Waiver Policy is in 2.2.14, preceding.

22. The customer may substitute the Centrex *PRIME* Service with another Company service that functionally replaces Centrex *PRIME* Service and provides equivalent or greater feature functionality provided:

    - The parties negotiate for the upgraded service with a service term that is equivalent or greater than the remaining term under the current Rate Stability Plan;
    - The upgraded service is legally, technically, and commercially available; and
    - The customer pays all charges assessed for the upgrade of service including, but not limited to, all non-recoverable costs for equipment and facilities and all nonrecurring charges incurred in the provision of service under this Rate Stability Plan but not yet recovered. In the event that service provided under this Rate Stability Plan is substituted with an upgraded service, the termination charge shall not apply.

23. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company. Customer will be required to pay these charges if service is terminated early.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

24. The customer may move the physical location of all or part of Centrex *PRIME* to another location within the same Company serving area provided the following conditions for the move are met:

    - The new Centrex *PRIME* Service is provided to the customer by the Company;
    - The customer advises the Company that the requested Centrex *PRIME* Service replaces the existing Service;
    - The customer's request for the disconnection of the existing Centrex *PRIME* Service and the installation of the new Centrex *PRIME* Service are received by the Company on the same date;
    - The customer requests the Company to install the new Centrex *PRIME* Service on or prior to the disconnection date of the existing Centrex *PRIME* Service;
    - The customer agrees to sign the appropriate agreements and to pay all then monthly rates and nonrecurring charges related to the new Centrex *PRIME* Service.

25. The customer may move Centrex *PRIME* Service to either a new location in the same building or to a different location within the same serving area. When the move is within the same building, the customer shall pay one-half of the nonrecurring charges for the station lines affected. When the move is to a different building, all associated monthly rates and nonrecurring charges will apply, plus any other applicable charges, including but not limited to, construction charges, the transfer of existing equipment. Construction charges will be paid in advance of the move.

26. The customer may add additional Centrex *PRIME* Service at existing or new locations during the term of the agreement under the following conditions:

    - The Company commercially offers such additions and necessary facilities are technically available;
    - The rates and charges for additional service at new locations will be the rates and charges specified in the agreement, and which correspond to the terms and conditions of the agreement;
    - The Company and the customer agree that such additions shall be coterminous with the original agreement.

27. Centrex *PRIME* Service is not available on Public Communications Service or multiparty service.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

C. Terms and Conditions (Cont'd)

28. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, data/line conditioning is available at appropriate rates and charges as found in 5.4.5, preceding.

29. Loop Diversity, Avoidance defined in the Private Line Transport Services Tariff is available with Centrex *PRIME* Service.

30. Alternative Access of Basic Centrex *PRIME* Service over the Company's DS1 transport is permitted. In addition to Centrex *PRIME* Alternate Access station line rates, DS1 rates and charges as defined in the Private Line Transport Services Tariff apply.

31. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

32. If the customer is provided service from a Centrex *PRIME* Service 'host' central office which is not the customer's normal serving office, the local calling area for the customer's Centrex *PRIME* Service will be that of the designated "host" central office. Changes to calling areas may affect customer telephone numbers.

33. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex *PRIME* system, e.g., Voice Grade circuits, and WATS, but which require Centrex *PRIME* switching capabilities in order to function with Centrex *PRIME* Service. Each miscellaneous line that is terminated in a Centrex *PRIME* system requires a termination arrangement.

34. Split service common equipment is required when a Centrex *PRIME* customer desires to segregate the Centrex *PRIME* station lines into separate groups, thereby enabling each group to have a different set of system common features.

35. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.7, following, is available with Centrex *PRIME* Service.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

D. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more that two terminals are attached to an ISDN station line, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customers may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom (i.e., within the customer group) call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station is busy.

Call Forwarding Don't Answer[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable[1]

Allows a user to automatically forward "all" calls to any other number.

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

[1] These features are also available for circuit-switched data calls at no additional charge.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Call Park[1]

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Transfer with Three-Way Calling/Consultation Hold

User can connect a third line to an established connection. A user can depress the switchhook, or ISDN set feature button, and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex *PRIME* System.

Call Waiting

- Dial Originating
  - Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.

- Originating
  - Allows a calling station to direct a call waiting tone toward a busy called station within the same system.

- Terminating
  - Allows for a Centrex *PRIME* station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting on an "incoming only" or "all" calls basis.

- Cancel Call Waiting
  - Allows a user with Call Waiting Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

[1] Only available as a standard feature from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Caller Identification - Name and Number[1,3]

Provides visual indication of the calling name and number from an outside party, assuming the incoming call has calling party name and number associated with it and the originating caller has not blocked presentation of calling party name and number and compatible calling party is present.

Calling Identity Delivery on Call Waiting - Number[1,2]

Provides calling number delivery following the call waiting tone.

Centrex Management System (CMS)

- Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, or to move, add, delete and change features. In addition, CMS enables the customer to move and change station lines and generate Basic Management Reports.

CMS is generally available in 1AESS, 5ESS, and DMS100 central offices. CMS is activated on a per Centrex central office basis. When CMS is installed, a customer specific database is created. Each database is assigned a distinct customer identification name (Customer ID). This ID corresponds to the customer's specific Centrex *PRIME* customer group. However, customers may request a single ID for multiple customer groups within the same central office.

[1] Requires CPE that has a display.

[2] Not available from DMS-10, DMS-100 and AXE -10 Central Offices.

[3] See 5.4.3, preceding.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

- Feature List

  - Standard Features

    Basic Management Reports

    The ability to generate management reports regarding the customer's system. These reports vary by switch type and may change with software updates. The report function gathers current data only. CMS does not keep a past history log.

    Bulk Change

    Allows customers to request the same feature change to be applied to multiple lines simultaneously.

    Database Synchronization

    The ability to update the CMS database station line information to agree with the information in the switch.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	100	10
2001 - 4000	110	15
4001 - 6000	120	20
6001 - 8000	130	25
8001 - 10000	140	30
10001+	150	35

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

- 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.
- 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.
- DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	20	10
2001 - 4000	30	15
4001 - 6000	40	20
6001 - 8000	50	25
8001 - 10000	60	30
10001+	70	35

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

- Optional Features

The following optional features carry an additional one-time establishment charge.

Custom Reports

Customers can request Company personnel to create customized report formats for various aspects of their system. Once created, the custom report is stored in the customer's database and can be utilized at any time.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

- Terms and Conditions

The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex *PRIME* station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third weekend of every month.

The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

New connects and disconnects of station lines are not permitted through CMS.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified in Section 13.2 **of the Exchange and Network Services Catalog**. The Trouble Isolation Charge will not apply to lines equipped with Business *UNISTAR* Service**, except as described in that Section**. (T) (T)

All nonrecurring charges for CMS will be applied on a per customer ID basis. Nonrecurring Charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

If CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves their Centrex *PRIME* system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS data base will apply.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

- Meet Me[1]

  Up to six participants dial a conference number at a specified time and are connected together via a conference bridge. A confirmation tone sounds as each participant is added to, or dropped off of the call.

- Preset[1]

  A participant dials a predetermined seven digit software number and the system automatically dials other preset conferee telephone numbers.

Data Call Protection[1]

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls bypassing the attendant.

Display

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

[1] Available only from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

Directed Call Pickup

- With Barge-in

  Permits a user to dial a code and a station number and pick up a call that has been answered or is ringing at another station.

- Non Barge-in

  Permits a user to answer a call that is ringing at another station within the same customer group. Once the call is picked up, this feature will not allow the call to be barged in upon. The call being answered must be in a pickup group.

Executive Busy Override[1]

Allows a station user to gain access to a busy station.

[1] Available only from a DMS-100 and AXE-10 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Features - Description (Cont'd)

Hunting

- Automatically re-routes incoming circuit-switched voice and/or data calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.

  - Multiline Hunt Group (MLHG) - provides a sequential hunt over the members in the Multiline Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

  - Circular Hunting - allows all lines in a multiline hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multiline Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multiline Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

  - Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Inspect

This feature retrieves and displays call related information about any call appearance that has a call associated with it. This can be an active call, a call on hold or an alerting call. The data that can be displayed includes call appearance identification, called or calling directory number, ISDN call identified call type and called or calling party name.

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

Intercom[2]

Provides automatic or one/two-digit privacy and priority access to other group intercom members, providing special ringing. Under the Basic package, Automatic Intercom is not available.

Last Number Redial[3]

This feature is for analog sets, it allows users to redial the last number called. A feature button activates this capability on Electronic Business Sets.

Make Set Busy[3]

Allows directory number appearances and call terminations to be made busy to incoming calls.

[1] Requires CPE that has a display.
[2] Under the basic feature package, only 1-2 digit intercom is available, and only from a DMS-100 Central Office.
[3] Available only from a DMS-100 Central Office. When used in conjunction with Centrex *PRIME*'s basic feature package, an industry standard 2500 series set or Meridian Business Set must be selected.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Message Waiting Service

- Attendant Activation - message waiting lamp on a user's station set can be activated from another electronic set.[1]

- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.[2]

- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[3]

Multiple Appearance Directory Number (MADN)[4]

A directory number assigned to more than one electronic and/or ISDN station set.

Network Speed Call[4]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable).

Night Service (Trunk Answer Any Station)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

Outgoing Calling Line Identification[5]

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

[1] Available only in the Custom ISDN Feature Package from a 5ESS Central Office.

[2] Audible Waiting Indication is not available on ISDN lines served from a DMS -100 Central Office.

[3] Visual indication available with proprietary CPE on Basic.

[4] Available only from a DMS-100 Central Office.

[5] Requires CPE that has a display.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Priority Calling - Incoming[1]

Allows incoming calls from outside the terminal group to terminate on a Call Appearance reserved for originating and priority terminations only. This feature must be used with the Call Waiting feature.

Ringing Option[2]

- Abbreviated - ringing begins immediately for an incoming call and stops ringing after "N" seconds.
- Delayed - ringing begins only after a delay of "N" seconds
- Normal - ringing begins immediately for an incoming call

Speed Calling (1&2 Digit Lists)

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

[1] Available only from a 5ESS Central Office.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Station Message Detail Recording (SMDR)

- Description

SMDR provides detail on calls that originate from a Centrex *PRIME* customer group(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls. Local call detail also is available, requests will be on an individual case basis only.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customers personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

- Terms and Conditions

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex *PRIME* station line, or Voice Grade Channel is required to provide SMDR.

The standard call data delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P customers wishing delivery of call detail at intervals other than once daily, will be priced on an individual case by case basis.

SMDR-P has two delivery options: modem to modem or File Transfer Protocol (FTP). The customer's data may be forwarded at a customer specified time.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A Nonrecurring Charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date. Customers wishing to receive tapes at intervals other than one a month, will be priced on an individual case by case basis.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per customer group basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex *PRIME* customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard and will be priced based upon individual customer requirements, cost and rate levels on a case by case basis. Non-standard provisioning of SMDR may include customer requests for local call detail, or hourly delivery of call data for SMDR-P customers.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Subaddress Reservation (Call Appearance Reservation)[1]

- This feature restricts the use of a Call Appearance by assigning reservations as follows:

  - Termination Only - any attempt to originate a call on a Call Appearance that is reserved for terminating only services is denied.

  - Origination Only - call attempts on a Call Appearance reserved for origination only can only originate calls.

Terminal Group Line Restrictions[1]

Provides the ability to restrict privileges of station users. Various line restrictions are available such as toll facility and various originating and terminating restrictions.

[1] Available only from a 5ESS Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

D. Standard Service Feature - Description (Cont'd)

Terminal Management[1]

- This feature operates for the ISDN station. The following capabilities are included:

  - One-Touch - automatically selects an idle call appearance and turns on the speakerphone at the station set for feature activation.

  - Automatic Hold/Drop Preference - provides auto hold or drop capability.

  - Call Appearance Selection for Implicit Conference & Transfer - automatically selects an idle call appearance.

  - Display for Ringing Call Appearances Only - activates display on a set for ringing call appearances only.

  - Idle Call Appearance Preference - automatically selects an idle call appearance if available when a station set with multiple Call Appearances goes off-hook.

  - Ringing Call Appearance Preference - automatically selects the call appearance that has been alerting the longest when the user goes off-hook at a station set with multiple Call Appearances being alerted.

  - Time and Date Display - provides user with display of time and date.

  - Feature Button Inspect - provides users who have display stations with a method of determining the features and call appearances that are assigned to the buttons on a station set.

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex *PRIME* system using Dual-Tone Multi Frequency dialing.

[1] Requires CPE that has a display and speakerphone.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

E. Optional Service Feature - Description

Account Codes

Allows a user to dial an account code for bill back purposes before placing a call.

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Additional X.25 Port Options - Per D- or B-Channel

- Closed User Group
  - This feature allows users to establish subnetworks within for members of the closed user group to communicate. Communication with users who are external to the closed user group is not permitted. A user can belong to multiple closed user groups.
- Incoming Calls Barred
  - This feature prohibits a station from an incoming call.
- Additional Logical Channels
  - This feature allows a user to specify some number of the logical channels to be used only for calls that are originated.
- Outgoing Calls Barred
  - This feature prohibits a station from originating outgoing virtual calls.
- Permanent Virtual Circuit
  - This feature allows packet-switching to implement over a dedicated logical channel without call setup or clearing.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

- Reverse Charge Acceptance

  - This feature permits the data communications equipment to transmit incoming calls requesting reverse charging to the user.

- Reverse Charge Option

  - This feature allows a user to assign billing charges to the called party, rather than the calling party.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex *PRIME* central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Attendant Access Line Service

Allows a Centrex *PRIME* Attendant Line to receive dial "zero" calls.

Authorization Codes

Requires a user to dial an authorization code before using system facilities.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Automatic Route Selection (ARS)

- Description

ARS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to two private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific central office codes within an NPA as designated by the customer.

- Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is two.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

- Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

Facility Restriction Level[1]

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

[1] Available only from a 5ESS Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

B-Channel Packet Switching

This feature equips an ISDN B-channel with 64 kbit/s packet capability.

- X.25 Port Options included with each B-channel.[1]

  - X.25 Fast Select

    This feature allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.

  - X.25 Fast Select Acceptance

    This feature transmits incoming call packets with the fast select facility to a designated station that has this feature.

  - X.25 Flow Control Parameter Negotiation

    This feature negotiates on a per-call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

  - X.25 Throughput Class Negotiation

    This feature allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.

  - X.25 Logical Channel Allocation; One-Way Outgoing, One-Way Incoming, Two-Way

    This feature allows a user to restrict the use of a specified logical channel to originate out going calls only, to terminate incoming calls only or to allow both originating and terminating calls.

  - X.25 Recognized Private Operating Agency

    This feature allows an ISDN user to specify an interLATA carrier for packet-switching on a per call basis. Route selection based on this feature is part of the routing capability.

[1] These features are also included with the D-channel of a 2B+D station line at no additional charge.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Call Exclusion - Automatic

Automatically restricts shared call appearances from picking up a call on hold or bridging onto an active call.

Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer features from their stations by using dialed feature access codes.

Call Forwarding via Private Facilities

- Description

  A telephone number equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

- Terms and Conditions

  Incoming local and toll message network and INWATS calls to telephone numbers arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

  Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Custom Calling Services

Custom Calling Services are made possible through the technology of Signaling System 7 (SS7). SS7 is a telephone network architecture in which voice and data are sent through separate paths in the telephone network before arriving simultaneously at the customer's premises.

The following are descriptions available on Basic and ISDN station lines offered under Centrex *PRIME* Service.

- Continuous Redial (Automatic Callback Calling)

  Enables a calling user to automatically place a call to the last called directory number from outside a Centrex *PRIME* customer group.

- Call Trace

  Allows a user to request a trace of the last incoming call. The results of the call go to an authorized agency.

- Selective Call Forwarding

  This feature allows users to preselect calls that will forward based on the telephone number of the calling party.

- Priority Call (Selective Distinctive Alert)

  This feature allows a user to preselect which calls receive distinctive alerting treatment based on the telephone number of the calling party.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

- Last Call Return

  Enables a user to automatically place a call to the last incoming calling directory number.

- Selective Call Rejection

  This feature allows a user to reject calls from parties identified on an individual Selective Call Rejection List.

Digital Facility Interface

- Description

  This termination provides a digital interface for a high capacity (1.544 Mbit/s) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the Centrex *PRIME* system.

- Terms and Conditions

  The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and terms and conditions, including Federal terms and conditions apply to the application of the high capacity facility.[1]

Direct Inward System Access (DISA)[2]

Allows a Customer to dial access to the system from an outside line and receive access to features and facilities of that system.

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The Centrex *PRIME* central office in this case is the end user's premises.

[2] Available only from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Electronic Key Set Service Feature Package[1]

- Description

  Electronic Set Service permits the use of special electronic station sets with Centrex *PRIME* Service. This service utilizes a unique line card to provide communications control for the electronic station set.

  The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a basic or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Terms and Conditions

  Electronic Set Service will be provided only where facilities permit.

  Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

  Electronic Set Service is subject to a 1.5 mile limitation from the central office.

  Electronic Set Service is only available on Centrex *PRIME* station lines served from a DMS-100 Central Office. Station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station lines can appear as a secondary appearance of a primary directory number on other main station lines.

- Explanation of Terms

  Multiple Appearance Directory Number (MADN)

  A directory number assigned to more than one electronic and/or ISDN station set.

[1] Available only from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Software Numbers

Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

Primary Appearance

The first appearance of a software number on a key.

Secondary Appearance

The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

Single Appearance

A software number that appears only on one station and one key.

- Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric LCD.

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Last Number Redial Set

It allows users to redial the last number called. A feature button activates this capability on electronic business sets.

Key Short Hunt (KSH)

Provides the capability for incoming calls to hunt over a set in search of an idle DN on which to terminate. KSH can be assigned to the PDN, or the primary appearance of a MADN and work with all DNs on a set.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among MADN members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

- Standard Deluxe Feature Package Description

  Business Set Call Forward Per Key

  Enables each directory number assigned to be forwarded to a different directory number.

  Business Set Inspect Key

  Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intrasystem basis only.

  Executive Message Waiting

  Provides multiple message waiting indications per directory number.

  Group Intercom All Calls

  Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

  Music on Hold - Electronic Set[1]

  Provides the electronic set with access to system Music on Hold.

  Originating/Terminating Line Select

  Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

- Optional Feature Description

  Direct Station Selection/Busy Lamp Field

  Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.

[1] Requires Music on Hold System, following.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated with the basic station lines, all associated facilities and optional service features.

The Nonrecurring Charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

Hot Line (Direct Connect)[1]

Allows equipped station lines the ability to automatically place a call to a pre-assigned number by going off-hook.

Loudspeaker Paging (Trunk Access)

Trunk side allows access to Loudspeaker Paging by dialing an access code.

Message Waiting Visual[2]

Provides the ability to light a lamp on customer provided equipment.

[1] Available on basic station lines only.

[2] Available only from a DMS-100 Central Office on a basic station line.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Music On Hold[1,2]

Provides Music on Hold to all stations excluding Electronic Set Service.

Music On Hold System[1,3]

Provides Music on Hold capability to the system.

Nonstandard Configuration Group

Allows Customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Time of Day NCOS (Network Class of Service) Update[2]

Allows normal NCOS values to be mapped on to new values that are based on time of day, day of the week, or day of the year.

Time of Day Routing[2]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

[1] Requires a voice grade circuit to the customer's music source, as specified in the Competitive Private Line Transport Services Tariff.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

E. Optional Service Feature - Description (Cont'd)

Trunk Verification From Designated Station[1]

Allows end users audible transmission level testing from selected trunks within a trunk group, limit of ten stations per system.

Uniform Call Distribution

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

Uniform Call Distribution Hunt for Circuit Switched Data

This feature establishes a uniform call distribution type multiline hunt group which evenly distributes incoming circuit switched data calls to idle members or devices.

[1] Available only from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

F. Rates and Charges - General

1. Each Centrex *PRIME* Station line will include the common line facility and the standard features as appropriate. Each station line will be equipped with intrasystem calling. The remaining standard features may be selected on a station line-by-station line basis as determined jointly by the customer and the Company.

2. Rates and charges for station lines will be charged according to the number of station lines per location. Customers may add station lines to a Centrex *PRIME* system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.

3. Centrex *PRIME* rates and charges will be developed on an individual case basis when unique engineering, solution sets, and/or customer specified dedicated investment is required.

4. Facilities and equipment utilized by the Company to provide service shall remain the property of the Company.

5. Centrex *PRIME* Service chip-in occurs when a non-sequential telephone number or block of numbers is added to an existing sequential Centrex *PRIME* number arrangement.

   - A non recurring chip-in charge will be applicable when a Centrex *PRIME* customer places an order where a non-sequential telephone number or block of numbers is added to the existing Centrex *PRIME* number arrangement. This change will be applied upon the ordering of Centrex *PRIME* station line(s) that require the chip-in of between one and twenty telephone numbers when the activity is scheduled at the same time.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

G. Rates and Charges - Common Switching Elements

Qwest offers discounted nonrecurring charges for initial installation of a Centrex Prime service under term agreements. For agreements of 12-36 months, Customer will receive a 50% discount on listed nonrecurring (NRC) for initial installations. For agreements of 37-60 months, Customer will receive a 100% discount on listed nonrecurring (NRC) for initial installations. An initial installation is considered the first installation of a Centrex Prime common block and station lines from a serving central office under a term agreement. An initial installation period may not exceed 60 calendar days from the first installation of Centrex Prime stations within a new Centrex Prime system with 300 lines or less. An initial installation period for systems with 301+ lines will be established by mutual agreement of Qwest and Customer but may not exceed 180 calendar days. Installation of services within a Centrex Prime system beyond the initial installation period will be billed at listed/subsequent nonrecurring charge rates. Installation of additional services associated with renewals of an existing Centrex Prime service will not qualify for discounts. Installations of new Centrex Prime systems from a central office other than the current serving central office under an existing or renewed term, agreement will qualify for nonrecurring discounts based the number months remaining in the existing or renewed term agreement. Nonrecurring discounts do not apply to ISDN Loop Extension or Optional Features.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

1. Centrex *PRIME* up to 300 station lines

	USOC	
	BLOCKED	**NON BLOCKED**
• Month-to-Month		
- Basic station line	NJCAX	NJ7AX
- ISDN station line		
- 2B+S	NJCBX	NJ7BX
- 2B+D	NJCCX	NJ7CX
- 0B+D	NJCDX	NJ7DX
- Basic Extension station line	NJXBX	NJXNX
• Rate Stabilized		
- Basic station line	NSCAX	NS7AX
- ISDN station line		
- 2B+S	NSCBX	NS7BX
- 2B+D	NSCCX	NS7CX
- 0B+D	NSCDX	NS7DX
- Basic Extension station line	NEXBX	NEXNX

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.1. (Cont'd)

	NONRECURRING CHARGE	
	MAXIMUM	CURRENT
- 1-20 station lines	$100.00	$50.00
- 21-50 station lines	100.00	50.00
- 51-100 station lines	100.00	50.00
- 101-300 station lines	100.00	50.00

	MONTHLY RATE	
	MAXIMUM	CURRENT
- 1-20 station lines	$121.50	$40.50
- 21-50 station lines	84.00	28.00
- 51-100 station lines	48.00	16.00
- 101-300 station lines	46.50	15.50

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.1. (Cont'd)

	NONRECURRING CHARGE INITIAL	
	MAXIMUM	CURRENT
- 1-20 station lines	$50.00	$25.00
- 21-50 station lines	50.00	25.00
- 51-100 station lines	50.00	25.00
- 101-300 station lines	50.00	25.00

	NONRECURRING CHARGE SUBSEQUENT	
	MAXIMUM	CURRENT
- 1-20 station lines	$100.00	$50.00
- 21-50 station lines	100.00	50.00
- 51-100 station lines	100.00	50.00
- 101-300 station lines	100.00	50.00

	12 TO 36 MONTHS	
	MAXIMUM	CURRENT
- 1-20 station lines	$108.00	$36.00
- 21-50 station lines	74.25	24.75
- 51-100 station lines	42.75	14.25
- 101-300 station lines	41.25	13.75

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.1. (Cont'd)

	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
- 1-20 station lines	–	–
- 21-50 station lines	–	–
- 51-100 station lines	–	–
- 101-300 station lines	–	–

	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
- 1-20 station lines	$100.00	$50.00
- 21-50 station lines	100.00	50.00
- 51-100 station lines	100.00	50.00
- 101-300 station lines	100.00	50.00

	37 TO 60 MONTHS MAXIMUM	37 TO 60 MONTHS CURRENT
- 1-20 station lines	$101.25	$33.75
- 21-50 station lines	69.75	23.25
- 51-100 station lines	39.75	13.25
- 101-300 station lines	36.00	12.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

2. Centrex *PRIME* over 300 station lines

	USOC	
	BLOCKED	**NON BLOCKED**
• Month-to-Month		
- Basic station line	NJCEX	NJ7EX
- ISDN station line		
- 2B+S	NJCFX	NJ7FX
- 2B+D	NJCGX	NJ7GX
- Basic Extension station line	NJXB2	NJXN2
• Rate Stabilized		
- Basic station line	NSCEX	NS7EX
- ISDN station line		
- 2B+S	NSCFX	NS7FX
- 2B+D	NSCGX	NS7GX
- Basic Extension station line	NEXB2	NEXN2

	NONRECURRING CHARGE	**MONTHLY RATE**	**12 TO 36 MONTHS**	**37 TO 60 MONTHS**
- 301 or more station lines	[1]	[1]	[1]	[1]

[1] Rates and charges will be developed on an individual case basis, per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

3. Centrex *PRIME* Station line with Alternate Access

	USOC	
	BLOCKED	**NON BLOCKED**
• Month-to-Month Alternate Access Basic Station line	XPM	R8H
• Rate Stabilized Alternate Access Basic Station line	XPN	R8R

	NONRECURRING CHARGE	
	MAXIMUM	**CURRENT**
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$80.00	$40.00

	MONTHLY RATE	
	MAXIMUM	**CURRENT**
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$27.00	$9.00

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Competitive Private Line Transport Services Tariff.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.3. (Cont'd)

	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$40.00	$20.00

	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$80.00	$40.00

	12 TO 36 MONTHS MAXIMUM	12 TO 36 MONTHS CURRENT
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$18.00	$6.00

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Competitive Private Line Transport Services Tariff.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.3. (Cont'd)

	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
- Centrex *PRIME* station lines, with Alternate Access, each[1]	–	–

	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$80.00	$40.00

	37 TO 60 MONTHS MAXIMUM	37 TO 60 MONTHS CURRENT
- Centrex *PRIME* station lines, with Alternate Access, each[1]	$16.50	$5.50

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Competitive Private Line Transport Services Tariff.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

4. ISDN Arrangement[1]

	USOC
• 2B+S Month-to-Month	EJ1BV
• 2B+S Rate Stabilized	ET1BV
• 2B+D Month-to-Month	EJ1BX
• 2B+D Rate Stabilized	ET1BX
• 0B+D Month-to-Month	EJ1BD
• 0B+D Rate Stabilized	ET1BD
• ISDN Loop Extension	NJT

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	$400.00	$200.00

	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	$37.50	$12.50

	12 TO 36 MONTHS MAXIMUM	12 TO 36 MONTHS CURRENT
- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	$33.00	$11.00

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.4. (Cont'd)

	37 TO 60 MONTHS MAXIMUM	37 TO 60 MONTHS CURRENT
- OB+D, per station line	[2]	[2]
- ISDN Loop Extension, per station line	$30.75	$10.25

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
- 2B+S, per station line	$60.00	$30.00
- 2B+D, per station line	60.00	30.00

	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
- 2B+S, per station line	$45.00	$15.00
- 2B+D, per station line	69.00	23.00

	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
- 2B+S, per station line	$30.00	$15.00
- 2B+D, per station line	30.00	15.00

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G.4. (Cont'd)

	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
- 2B+S, per station line	$60.00	$30.00
- 2B+D, per station line	60.00	30.00

	12 TO 36 MONTHS MAXIMUM	12 TO 36 MONTHS CURRENT
- 2B+S, per station line	$39.00	$13.00
- 2B+D, per station line	60.00	20.00

	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
- 2B+S, per station line	–	–
- 2B+D, per station line	–	–

	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
- 2B+S, per station line	$60.00	$30.00
- 2B+D, per station line	60.00	30.00

	37 TO 60 MONTHS MAXIMUM	37 TO 60 MONTHS CURRENT
- 2B+S, per station line	$36.75	$12.25
- 2B+D, per station line	57.00	19.00

[1] The ISDN Arrangement is in addition to the Centrex *PRIME* station line rate.

[2] Rates and charges will be developed on an individual case basis, per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

5. Non Blocked Usage Adder, per system, per station line

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• 1-20 station lines	UGXPS	–	–
• 21-50 station lines	UGXPS	–	–
• 51 or more station lines	UGXPS	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• 1-20 station lines	UGXPS	$51.00	$17.00
• 21-50 station lines	UGXPS	51.00	17.00
• 51 or more station lines	UGXPS	4.50	1.50

6. Common Equipment

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	$320.00	$160.00
• Split Service Common Equipment, each	HYS	320.00	160.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Centrex *PRIME* Common Equipment, per system	HYE	$90.00	$30.00
• Split Service Common Equipment, each	HYS	90.00	30.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.6. (Cont'd)

	USOC	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	$160.00	$80.00
• Split Service Common Equipment, each	HYS	160.00	80.00

	USOC	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	$320.00	$160.00
• Split Service Common Equipment, each	HYS	320.00	160.00

	USOC	12 TO 36 MONTHS MAXIMUM	12 TO 36 MONTHS CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	$90.00	$30.00
• Split Service Common Equipment, each	HYS	90.00	30.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.6. (Cont'd)

	USOC	NONRECURRING CHARGE INITIAL MAXIMUM	NONRECURRING CHARGE INITIAL CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	–	–
• Split Service Common Equipment, each	HYS	–	–

	USOC	NONRECURRING CHARGE SUBSEQUENT MAXIMUM	NONRECURRING CHARGE SUBSEQUENT CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	$320.00	$160.00
• Split Service Common Equipment, each	HYS	320.00	160.00

	USOC	37 TO 60 MONTHS MAXIMUM	37 TO 60 MONTHS CURRENT
• Centrex *PRIME* Common Equipment, per system	HYE	$90.00	$30.00
• Split Service Common Equipment, each	HYS	90.00	30.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

7. Miscellaneous Charges

- Nonrecurring charges apply, per station line USOC, per customer group.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
- Adding a Basic Rate Access Feature Package or changing between Basic Rate Access Feature Packages, per station line[1]	REAJN	$ 40.00	$20.00
- Feature Activation/ Deactivation within a Standard Feature Package of an station line	REAFM	10.00	5.00
- When changing a standard station line feature at the same time as adding or rearranging hunting	REAKA	40.00	20.00
- Change charge, per activity, per station line changed	NRC62	16.00	8.00
- Customer initiated changes to the customer group (common block), per change	REAJO	150.00	75.00

[1] To change from a basic feature package to a Basic Rate Access feature package requires a disconnect of the analog station line and new installation of a Basic Rate Access Station line and customer selection of the appropriate standard feature package.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G.7. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Change from blocking to non-blocking, per station line	NR9CH	$40.00	$20.00
• Centrex *PRIME* Service Chip-in, per station line	REAJP	27.00	13.50
• Conversion Charge, per each line converted from a Centrex type Service to Centrex PRIME	NR9CE	18.00	9.00
• Separate Department Billing, per each bill other than main bill processed	RCEDB	40.00	20.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

8. Miscellaneous Facility Arrangements[1]

Provides for termination of special facilities into the system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Voice Grade Circuit, each			
- Per group	FACPG	$260.00	$130.00
- Each facility in group	FAC	–	–
• FX/FCO Circuit			
- Per trunk group	FANPG	260.00	130.00
- Each facility in group	FAN	–	–
• WATS (outgoing), each	FAO	80.00	40.00
• 800 Service Circuit, each terminated to basic station line[2]	FA8	80.00	40.00

[1] Where a Centrex *PRIME* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex *PRIME* basic station line apply in addition to the rates and charges specified for Centrex *PRIME* Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 service call is transferred outside the system, transmission performance cannot be guaranteed.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
G.8.[1] (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Voice Grade Circuit, each			
- Per group	FACPG	–	–
- Each facility in group	FAC	$30.00	$10.00
• FX/FCO Circuit			
- Per trunk group	FANPG	–	–
- Each facility in group	FAN	30.00	10.00
• WATS (outgoing), each	FAO	3.00	1.00
• 800 Service Circuit, each terminated to basic station line[2]	FA8	3.00	1.00

[1] Where a Centrex *PRIME* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex *PRIME* basic station line apply in addition to the rates and charges specified for Centrex *PRIME* Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 service call is transferred outside the system, transmission performance cannot be guaranteed.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

9. Centrex Management System (CMS)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Service Establishment			
- Initial Installation	MB5XX	$2,000.00	$1,000.00
- Subsequent Installation for an associated system	CPVWO	1,000.00	500.00
• Optional Features			
- Custom Reports	RCVXX	[1]	[1]
- System Partitioning	PD8XX	1,000.00	500.00
- Packet Control Capability, per system	PTGPS	3,000.00	1,500.00

10. Station Message Detail Recording (SMDR)

• Service Establishment Charge, initial installation, per customer group			
- SMDR-P	SEPSP	680.00	340.00
- SMDR-RAO	SEPSR	480.00	240.00
• Retransmission of archived call detail, per request[2]			
- SMDR-P	REHIX	600.00	300.00
• Non-Standard provision of SMDR, per main station line	S6N	[1]	[1]

[1] Rates and charges will be based on an individual case basis per customer request.

[2] A request shall not exceed 7 consecutive calendar days.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE (Cont'd)

H. Rates and Charges - Optional Service Features

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1. Account Codes			
• Per system	AZ8PS	$150.00	$75.00
2. Additional Secondary Directory Number (SDN)			
• Per station	A6QPN	20.00	10.00
3. Additional X.25 Port Options - Per D or B Channel[1]			
• Closed User Group			
- Per Channel	GXM	30.00	15.00
• Incoming Calls Barred			
- Per Channel	GXJ	20.00	10.00
• Additional Logical Channels			
- Per Channel	NW9AL	20.00	10.00
• Outgoing Calls Barred			
- Per Channel	GXN	20.00	10.00
• Permanent Virtual Circuit			
- Per Channel	GXP	30.00	15.00

[1] Available only on ISDN 2B+D Service.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1. Account Codes			
• Per system	AZ8PS	$90.00	$30.00
2. Additional Secondary Directory Number (SDN)			
• Per station	A6QPN	1.50	0.50
3. Additional X.25 Port Options - Per D or B Channel[1]			
• Closed User Group			
- Per Channel	GXM	15.00	5.00
• Incoming Calls Barred			
- Per Channel	GXJ	–	–
• Additional Logical Channels			
- Per Channel	NW9AL	9.00	3.00
• Outgoing Calls Barred			
- Per Channel	GXN	–	–
• Permanent Virtual Circuit			
- Per Channel	GXP	15.00	5.00

[1] Available only on ISDN 2B+D Service.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Reverse Charge Acceptance			
- Per Channel	GXT	$ 20.00	$10.00
• Reverse Charge Option			
- Per Channel	GXQ	20.00	10.00
4. Analog Call Appearance			
• Per Station	MAZ	20.00	10.00
5. Attendant Access Line Service			
• Per attendant Service Point Connection	DZR	20.00	10.00
6. Authorization Codes			
• Per system	AFYPS	170.00	85.00
• Subsequent additions, or changes to, Authorization Codes, per group of 50	REAJQ	170.00	85.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Reverse Charge Acceptance			
- Per Channel	GXT	–	–
• Reverse Charge Option			
- Per Channel	GXQ	$ 7.50	$ 2.50
4. Analog Call Appearance			
• Per Station	MAZ	1.50	0.50
5. Attendant Access Line Service			
• Per attendant Service Point Connection	DZR	24.00	8.00
6. Authorization Codes			
• Per system	AFYPS	90.00	30.00
• Subsequent additions, or changes to, Authorization Codes, per group of 50	REAJQ	15.00	5.00

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
7. Automatic Route Selection			
• Automatic Route Selection[1] - Common Equipment, per Customer group	F5GPG	$4,400.00	$2,200.00
• Changes and rearrangements of Patterns and Routes[2] - Per change, each[4]	READO	150.00	75.00
• Facility Restriction Level, per system[3]	FRKPS	250.00	125.00
• Time of Day Control for ARS - Per system	ATBPS	250.00	125.00
- Change of schedule, per occurrence	RCHAS	200.00	100.00
• Expensive Route Warning Tone, per system	AQWPS	180.00	90.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS Central Office.

[4] Applicable when a change is required to a pattern route sequence or the pattern assigned to an area code or a prefix.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.7. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Automatic Route Selection[1]			
- Common Equipment, per Customer group	F5GPG	$150.00	$50.00
• Changes and rearrangements of Patterns and Routes[2]			
- Per change, each[4]	READO	–	–
• Facility Restriction Level, per system[3]	FRKPS	–	–
• Time of Day Control for ARS			
- Per system	ATBPS	–	–
- Change of schedule, per occurrence	RCHAS	–	–
• Expensive Route Warning Tone, per system	AQWPS	–	–

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS Central Office.

[4] Applicable when a change is required to a pattern route sequence or the pattern assigned to an area code or a prefix.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
8. B Channel Packet Switching			
• Per B Channel	LTQ3X	[1]	[1]
9. Call Exclusion - Automatic			
• Per Station	NXB	$ 20.00	$ 10.00
10. Call Forward Don't Answer/Call Forward Busy Customer Programmable			
• Service establishment	SEPFA	100.00	50.00
• Per telephone number	FSW	20.00	10.00
11. Call Forwarding via Private Facilities			
• Common equipment, per system	PF3PS	1,400.00	700.00
• Per telephone number[2]	PFY	16.00	8.00

[1] Rates and charges will be developed on an individual case basis, per customer request.

[2] Nonrecurring Charge applies for subsequent installation only.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
8. B Channel Packet Switching			
• Per B Channel	LTQ3X	[1]	[1]
9. Call Exclusion - Automatic			
• Per Station	NXB	$4.50	$1.50
10. Call Forward Don't Answer/Call Forward Busy Customer Programmable			
• Service establishment	SEPFA	–	–
• Per telephone number	FSW	1.05	0.35
11. Call Forwarding via Private Facilities			
• Common equipment, per system	PF3PS	–	–
• Per telephone number[2]	PFY	0.75	0.25

[1] Rates and charges will be developed on an individual case basis, per customer request.

[2] Nonrecurring Charge applies for subsequent installation only.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
12. Custom Calling Services			
• Continuous Redial			
- Per telephone number	NSS	$20.00	$10.00
• Call Trace			
- Per telephone number	[1]	[1]	[1]
• Selective Call Forwarding			
- Per telephone number	NCE	20.00	10.00
• Priority Call			
- Per telephone number	NSK	20.00	10.00
• Last Call Return			
- Per telephone number	NSQ	20.00	10.00
• Selective Call Rejection			
- Per telephone number	NSY	20.00	10.00

[1] Refer to 5.4.3, preceding, for usage charges.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.12. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Continuous Redial			
- Per telephone number	NSS	$6.00	$2.00
• Call Trace			
- Per telephone number	[1]	[1]	[1]
• Selective Call Forwarding			
- Per telephone number	NCE	6.00	2.00
• Priority Call			
- Per telephone number	NSK	6.00	2.00
• Last Call Return			
- Per telephone number	NSQ	3.00	1.00
• Selective Call Rejection			
- Per telephone number	NSY	9.00	3.00

[1] Refer to 5.4.3, preceding, for usage charges.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE[1] MAXIMUM	NONRECURRING CHARGE[1] CURRENT
13. Digital Facility Interface			
• Common equipment			
- Per Digital Interface Unit, per 1.544 Mbit/s facility	D1E1X	$1,300.00	$650.00
• Circuit connections			
- Blocked System			
- Centrex *PRIME* to Centrex *PRIME*, per circuit end[2]	M5P	30.00	15.00
- Centrex *PRIME* to PBX/Key, per circuit[3]	M62	30.00	15.00
- Centrex *PRIME* to Interexchange Carrier, per circuit	M63	30.00	15.00

[1] Applies on initial and subsequent activity.

[2] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex *PRIME* customers require the use of a Network Access Register and a Centrex *PRIME* basic station line for each M62 circuit connection.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.13. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common equipment			
- Per Digital Interface Unit, per 1.544 Mbit/s facility	D1E1X	$375.00	$125.00
• Circuit connections			
- Blocked System			
- Centrex *PRIME* to Centrex *PRIME*, per circuit end[1]	M5P	22.50	7.50
- Centrex *PRIME* to PBX/Key, per circuit[2]	M62	39.00	13.00
- Centrex *PRIME* to Interexchange Carrier, per circuit	M63	22.50	7.50

[1] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[2] Blocked Centrex *PRIME* customers require the use of a Network Access Register and a Centrex *PRIME* basic station line for each M62 circuit connection.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.13. (Cont'd)

	USOC	NONRECURRING CHARGE[1] MAXIMUM	CURRENT
- Non Blocked System			
- Centrex *PRIME* to Centrex *PRIME*, PBX/Key, or Interexchange Carrier, per circuit[2,3]	EJ9	$30.00	$15.00
- Centrex PRIME direct inward numbers, per number[4]	CNY	[5]	[5]

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Non Blocked System			
- Centrex *PRIME* to Centrex *PRIME*, PBX/Key, or Interexchange Carrier, per circuit[2,3]	EJ9	$72.00	$24.00
- Centrex PRIME direct inward numbers, per number[4]	CNY	[5]	[5]

[1] Applies on initial and subsequent activity.

[2] Non Blocked Centrex *PRIME* customers require the use of USOC UGXPS, and a Centrex *PRIME* basic station line for each EJ9 circuit connection.

[3] For Centrex *PRIME* to Centrex *PRIME* connections, two Digital Facility Interfaces will be required, one at each end.

[4] Applies to M62 and EJ9.

[5] See USOC NHN in 5.3.4, preceding.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
14. Direct Inward System Access (DISA)[1]			
• Per access code	3DQ	$110.00	$55.00
• Per access code changed	READA	110.00	55.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	3DQ	$3.00	$1.00
• Per access code changed	READA	–	–

[1] Available only from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

15. Electronic Key Set Service, per Station line[1]

	USOC	NON-RECURRING CHARGE	MONTH TO MONTH	12 TO 36 MONTHS	37 TO 60 MONTHS
• Basic up to 300 station lines					
- Blocked	ETOBX	[2]	–	[2]	[2]
	EJOBX	[2]	[2]	–	–
- Non-blocked	ETONX	[2]	–	[2]	[2]
	EJONX	[2]	[2]	–	–
• Basic over 300 station lines					
- Blocked	ETOB2	[2]	–	[2]	[2]
	EJOB2	[2]	[2]	–	–
- Non-blocked	ETON2	[2]	–	[2]	[2]
	EJON2	[2]	[2]	–	–
• Basic over Alternate Access[3]					
- Blocked	ETOBA	[2]	–	[2]	[2]
	EJOBA	[2]	[2]	–	–
- Non-blocked	ETONA	[2]	–	[2]	[2]
	EJONA	[2]	[2]	–	–

[1] Available only from a DMS-100 Central Office.

[2] Same rates and charges as Centrex *PRIME* basic station line.

[3] Requires Local transport as found in the Competitive Private Line Transport Service Tariff.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.15. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Electronic set service interface, per Basic station line[1]	PP3	$30.00	$15.00
• Primary appearance of a software number	SO3	15.00	7.50
• Subsequent appearance of a software number	SO5	30.00	15.00
• Single appearance of a software number	SFB	15.00	7.50
• Adjunct module, per module[2]	C2TAX	20.00	10.00
• Standard Deluxe Feature Package			
- Business Set Call Forward per key, per set	EATPK	16.00	8.00
- Business Set Inspect Key	NP6PK	16.00	8.00
- Executive Message Waiting	MGK	16.00	8.00
- Group Intercom All Calls	GCN	16.00	8.00
- Music on Hold - Electronic Set[3]	MHHPK	16.00	8.00
- Originating/Terminating Line Select	SLB	16.00	8.00

[1] Includes Electronic Set Service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

[3] Requires Optional Service Feature Music on Hold.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.15. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Electronic set service interface, per Basic station line[1]	PP3	$7.50	$2.50
• Primary appearance of a software number	SO3	3.00	1.00
• Subsequent appearance of a software number	SO5	–	–
• Single appearance of a software number	SFB	3.00	1.00
• Adjunct module, per module[2]	C2TAX	3.00	1.00
• Standard Deluxe Feature Package			
- Business Set Call Forward per key, per set	EATPK	–	–
- Business Set Inspect Key	NP6PK	–	–
- Executive Message Waiting	MGK	–	–
- Group Intercom All Calls	GCN	–	–
- Music on Hold - Electronic Set[3]	MHHPK	–	–
- Originating/Terminating Line Select	SLB	–	–

[1] Includes Electronic Set Service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

[3] Requires Optional Service Feature Music on Hold.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.15. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Optional Features			
- Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	$12.00	$ 6.00
- Station Camp-On, Service Establishment	SEPFB	50.00	25.00
- Station Camp-On, per main Station line	CPK	12.00	6.00
- Message Center, per main station line	MFR	12.00	6.00
16. Hot Line (Direct Connect)			
• Per station line equipped	HLN	12.00	6.00
17. Loudspeaker Paging (Trunk Access)			
• Trunk Side, per group	PTQPG	[3]	[3]
18. Message Waiting Visual[1,2]			
• Per analog basic station line	MLN	[3]	[3]

[1] Available only from a DMS-100 Central Office.

[2] Rates and charges will be based on an individual case basis per customer request for existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.

[3] Rates and charges will be developed on an individual case basis, per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE
H.15. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Optional Features			
- Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	$ 6.00	$ 2.00
- Station Camp-On, Service Establishment	SEPFB	–	–
- Station Camp-On, per main Station line	CPK	42.00	14.00
- Message Center, per main station line	MFR	3.00	1.00
16. Hot Line (Direct Connect)			
• Per station line equipped	HLN	3.00	1.00
17. Loudspeaker Paging (Trunk Access)			
• Trunk Side, per group	PTQPG	[3]	[3]
18. Message Waiting Visual[1,2]			
• Per analog basic station line	MLN	[3]	[3]

[1] Available only from a DMS-100 Central Office.

[2] Rates and charges will be based on an individual case basis per customer request for existing Centrex/*CENTRON*/Centrex Plus customers converting to Centrex *PRIME* Service.

[3] Rates and charges will be developed on an individual case basis, per customer request.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
19. Music On Hold[1,2]			
• Per system	MHHPS	$150.00	$ 75.00
20. Music On Hold System[1,3]			
• Per system	MOHPS	200.00	100.00
21. Nonstandard Configuration Group			
• Per configuration group, per system	N3CPG	200.00	100.00
22. Time of Day NCOS (Network Class of Service) Update[2]			
• Per main station line	A4T	20.00	10.00
23. Time of Day Routing[2]			
• Per main station line	ATB	20.00	10.00
• Per ARS pattern	ATBPZ	60.00	30.00

[1] Requires a Voice Grade Circuit, to customer’s music source, as found in the Competitive Private Line Transport Services Tariff.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
19. Music On Hold[1,2]			
• Per system	MHHPS	$90.00	$30.00
20. Music On Hold System[1,3]			
• Per system	MOHPS	90.00	30.00
21. Nonstandard Configuration Group			
• Per configuration group, per system	N3CPG	–	–
22. Time of Day NCOS (Network Class of Service) Update[2]			
• Per main station line	A4T	0.75	0.25
23. Time of Day Routing[2]			
• Per main station line	ATB	0.75	0.25
• Per ARS pattern	ATBPZ	6.00	2.00

[1] Requires a Voice Grade Circuit, to customer's music source, as found in the Competitive Private Line Transport Services Tariff.

[2] Available only from a DMS-100 Central Office.

[3] Available only from a 5ESS Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
24. Trunk Verification From Designated Station[1]			
• Per line equipped	BVS	$200.00	$100.00
25. Uniform Call Distribution			
• Basic UCD hunt group			
- Per group	AHBPG	350.00	175.00
- Per telephone number	AHBPN	12.00	6.00
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[2,5]			
- Per group	MHMPG	350.00	175.00
- Per telephone number	MHM	20.00	10.00
- Additional Delay Announcement	RKNXX	20.00	10.00
• Make Busy Arrangements,			
- Per group[2,3]	A9AEX	40.00	20.00
- Per station line[2,3]	MB1	20.00	10.00
• Call Waiting Indication, per unique timing state, per group[4]	WUT	50.00	25.00

[1] Available only from a DMS-100 Central Office.
[2] This arrangement is only available from a 5E and 1AESS Central Office.
[3] A Low Speed Data channel from the Competitive Private Line Transport Services Tariff and a special set with a Make Busy key is required.
[4] In addition, a Low Speed Data Channel from the Access Services Tariff applies. Limit of three unique timing states per UCD system.
[5] Requires a Voice Grade Circuit, to customer’s music source, as found in the Competitive Private Line Transport Services Tariff.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
24. Trunk Verification From Designated Station[1]			
• Per line equipped	BVS	$15.00	$ 5.00
25. Uniform Call Distribution			
• Basic UCD hunt group			
- Per group	AHBPG	–	–
- Per telephone number	AHBPN	6.00	2.00
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[2,5]			
- Per group	MHMPG	–	–
- Per telephone number	MHM	36.00	12.00
- Additional Delay Announcement	RKNXX	3.00	1.00
• Make Busy Arrangements,			
- Per group[2,3]	A9AEX	30.00	10.00
- Per station line[2,3]	MB1	3.00	1.00
• Call Waiting Indication, per unique timing state, per group[4]	WUT	15.00	5.00

[1] Available only from a DMS-100 Central Office.
[2] This arrangement is only available from a 5E and 1AESS Central Office.
[3] A Low Speed Data channel from the Competitive Private Line Transport Services Tariff and a special set with a Make Busy key is required.
[4] In addition, a Low Speed Data Channel from the Access Services Tariff applies. Limit of three unique timing states per UCD system.
[5] Requires a Voice Grade Circuit, to customer’s music source, as found in the Competitive Private Line Transport Services Tariff.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
26. Uniform Call Distribution Hunt for Circuit Switched Data			
• Per Station	NZT	$20.00	$10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per Station	NZT	$6.00	$2.00

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

A. Description

1. Emergency number 911 Service is an exchange service whereby a public safety answering point (PSAP) designated by the customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 911.

2. The 911 customer may be a municipality or other state or local government unit, or an authorized agent of one or more of these units. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to public emergency calls within the telephone CO areas arranged for 911 calling.

3. 911 Service is offered subject to availability of facilities and equipment.

4. Three types of 911 Service are offered: B911, C911, and E911.

   - B911 Service provides for routing all 911 calls originated from telephones within a given CO prefix code to a single PSAP.

   - C911 Service provides the B911 service feature as well as calling party hold, switchhook status, forced disconnect, idle tone, and emergency ringback.

   - E911 Service is an expanded 911 Service with features such as selective routing of 911 calls to a specific PSAP selected from among those within the 911 Service area. E911 has certain other standard and optional features which may or may not be available with B911 or C911.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911 (Cont'd)

B. Definitions

911 Service Area

The geographic area where a customer will have the capability to respond to all 911 calls and dispatch appropriate emergency assistance.

Additional E911 Business Exchange Access Line

An optional additional terminating business exchange access line at a PSAP.

Alternate Routing (AR)

Method by which calls are routed to a designated alternate PSAP location if all E911 business exchange access lines to the primary PSAP are busy or the primary PSAP is closed down for a period.

Automatic Location Identification (ALI)

A feature by which information associated with the calling party's telephone number is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises extensions, etc.) will be associated with the main location address.

Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded to the display and transfer unit at the PSAP.

Calling Party Hold (CPH)

A feature of C911 Service that enables a PSAP attendant to retain control of an incoming 911 call even if the calling party hangs up.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

B. Definitions (Cont'd)

Default Routing (DR)

A feature activated when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to an assigned default PSAP.

Emergency Ringback

A feature that allows the PSAP attendant to ringback on an incoming 911 call that is on hold. Calling party hold is a prerequisite for this feature.

Emergency Service Number (ESN)

A number that defines the type of emergency services (e.g., police fire or hospital) within the 911 Service Area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAPs.

End Office

A CO that receives originating 911 calls.

E911 Control Office

A CO that provides tandem switching of 911 calls and ANI information to the PSAP and also provides the SR feature, speed calling, and call transfer capabilities as well as certain network maintenance functions for each PSAP.

E911 Transport

Utilization of dedicated point-to-point facilities between an End Office or a Private Branch Exchange and Competitive Exchange an E911 Control Office, a Control Office and a PSAP Serving Central Office, and/or a PSAP Serving Central Office and a Node to transmit a telephone number (ANI Transport), a name and address (ALI Transport), or routing information (Selective Routing Transport) associated with a 911 call.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

B. Definitions (Cont'd)

Fixed Transfer

An E911 Service feature that permits attendants to transfer calls to secondary PSAPs by depressing a button associated with each such PSAP on the display and transfer unit console equipment.

Forced Disconnect

A feature that allows the PSAP attendant to release a connected call even though the calling party has not hung up. This prevents blockage of incoming 911 business exchange access lines serving the PSAP.

Idle Tone Application

A feature that allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If the call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming 911 call by depressing the switchhook of the associated telephone or the add button on the display and transfer console units and dialing a 7 or 10 digit telephone number or a speed calling code.

Master Street Address Guide (MSAG)

A data base of street names and address ranges within their associated communities defining emergency service zones for 911 purposes.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

B. Definitions (Cont'd)

Node

A computer used to expand the limitations of the E911 system from 16 PSAPs to 384 PSAPs.

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the E911 system will encounter a busy condition.

Private Branch Exchange (PBX)

A private, internally switched telephone system of significance to an E911 system because internal PBX stations may not always be contained in the ALI/DMS, and as a result, may not be correctly displayed by Automatic Number Identification or Automatic Location Identification equipment.

Private Branch Exchange (PBX) Station

A telephone with a unique identifying number which is connected internally and directly to the PBX.

Private Switch/Automatic Location Identification (PS/ALI)

PS/ALI is a service offering which allows a PBX switch to send Automatic Number Identification information to an E911 Control Office (Tandem) from individual PBX stations for the purpose of providing site or station location information on an E911 call, or for selectively routing that call to the appropriate PSAP. PS/ALI also is available to Centrex/*CENTRON* customers who wish to provide the E911 system with more specific location and routing information. These are the only intended uses for this service.

Private Switch/Automatic Location Identification (PS/ALI) Customer

The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, or a PBX owner/operator, or Centrex/*CENTRON* customer who desires to provide station location information to the E911 system.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

B. Definitions (Cont'd)

Private Switch/Automatic Location Identification (PS/ALI) Customer

The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, or a PBX owner/operator, or Centrex/*CENTRON* customer who desires to provide station location information to the E911 system.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive calls directly from the public; secondary PSAPs receive calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Selective Routing (SR)

An E911 Service feature that permits a 911 call to be routed from a CO to the designated primary PSAP based upon the identified number of the calling party.

Selective Transfer

A feature that allows the PSAP attendant to transfer a call to another agency by depressing a button labeled with the type of agency, e.g., Fire, on the display and transfer unit console. This type of transfer is only available when SR is provided.

Serving CO

The CO from which a PSAP, either primary or secondary, is served.

Switchhook Status

A feature that provides the PSAP attendant audible and visual indications of whether a 911 call put on hold is still on hold or has disconnected.

Trunk

A circuit connecting switching equipment between two sites, as between a PBX and central office, or between two central offices.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911 (Cont'd)

C. Service Features

1. B911 Service

a. B911 Service includes the Company provision of the 911 code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental units that subscribe to 911 service and one way incoming 911 business exchange access lines.

b. B911 Service provides for the routing of all 911 calls originated by telephones served by a given CO to a single PSAP via business exchange access lines. B911 service connects such calls to a PSAP via a business exchange access line in a manner similar to normal local exchange telephone calls. No other features are provided with this offering. The customer must subscribe to a minimum of two business exchange access lines to receive 911 calls at the designated PSAP.

c. When a customer request for B or C911 Service requires CO 911 code openings or build outs to provide 911 Service prior to Company scheduled CO rearrangements or replacement, the customer will incur the cost of such code opening or build outs. However, if the 911 code is available or is scheduled to be opened and no CO build out is required, then the customer will not be charged additionally for B or C911 Service other than that which is applicable.

2. C911 Service

C911 Service provides B911 Service plus forced disconnect, idle tone application, calling party hold, emergency ringback and switchhook status features. Activation of the switchhook status and emergency ringback features requires the use of appropriate equipment at the PSAP location.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C. Service Features (Cont'd)

3. E911 Service

a. E911 Service is available in the following service feature offerings:

Selective Routing (SR)[1]

Charges are based on the total number of main (excluding PALs), and equivalent main, excluding Out-WATS, PBX, Centrex CO and ESSX-1, access exchange lines served by the local central offices equipped for SR only.

Automatic Number Identification and Automatic Location Identification (ANI-ALI)

Charges are based on the total number of main (excluding PALs), and equivalent main, excluding Out-WATS, PBX, Centrex CO and ESSX-1 access exchange lines to which both ANI and SR applies.

Automatic Number Identification, Automatic Location Identification, and Selective Routing (ANI/ALI/SR)

Charges are based upon the total number of main (excluding PALs), and equivalent main, excluding Out-WATS, PBX, Centrex CO and ESSX-1 exchange access lines to which ANI, ALI, and SR apply.

[1] When SR is furnished, different features may be applied to certain exchange access lines without being applied to all exchange access lines served by the local CO. Thus, where two jurisdictions are served by a single local CO, each jurisdiction may select a different feature combination as long as SR is one of the features.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C.3. (Cont'd)

b. The following standard features are included with each of the E911 Service offerings:

- Forced disconnect
- Default routing
- Alternate routing (night service)
- Speed calling
- CO transfer arrangements

D. Transport

1. All 911 facilities will be engineered, installed, and maintained by the Company at sufficient levels to provide a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be provided to connect each End Office in the E911 System to the E911 Control Office and/or to the PSAP Serving Central Office.

2. Secondary PSAPs that are not equipped to display ANI information on CPE will receive calls on a transfer basis over the exchange network or the customer may subscribe for an additional E911 Exchange Line.

E. Terms and Conditions

1. 911 Service is limited to the use of the number code 911 as the universal emergency number. Only one 911 Service will be provided within any government agency's jurisdiction.

2. The 911 emergency number is not intended as a total replacement for the service of the various public safety agencies which participate in the use of this number. The public safety agencies will subscribe to other local exchange telephone service for administrative use or other.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

3. This service is furnished to the customer only for the purpose of receiving reports of emergencies from the public.

4. 911 Service is classified as flat business exchange service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis. CO transfer is not provided on B911 or C911 Service.

5. Temporary suspension of service is not provided for any part of the 911 Service.

6. The Company does not answer and forward 911 calls, but furnishes the use of its facilities and equipment to enable the customer's personnel on the customer's premises, to respond to such calls.

7. The Company shall not be required to provide 911 Service to less than an entire CO and will not provide a mix of B911, C911, and E911 Service within a given CO.

8. The rates charged for 911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly. The customer shall promptly notify the Company in the event the system is not functioning properly.

9. The Company's intent will be to provide at least the same level of service reliability and quality for 911 Service as it provides for the telephone service in the same exchanges.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

10. The Company's entire liability to any person for interruption or failures of 911 Service shall be limited to the terms set forth herein and in Section 2.

11. The Company's liability for any loss or damage arising from errors, interruptions, defects, failure, or malfunctions of this service or any part of thereof whether caused by the negligence of the Company or otherwise shall not exceed the greater of:[1]

	LIABILITY
• Liability refund of (or)	$58.00
• An amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative	[1]

12. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

13. Each E911 customer and Private Switch/Automatic Location Identification (PS/ALI) customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

[1] These limited damages shall be in addition to any credit which may be given for an out-of-service condition.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

14. The E911 customer and PS/ALI customer also agree to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 Service features, PS/ALI and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing E911 Service or PS/ALI hereunder, and which arise out of the negligence or other wrongful act of the customer, its user, agencies, or municipalities, or the employees or agents of any one of them.

15. It is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

16. Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of the appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

17. The customer must furnish the Company its agreement to the following terms and conditions:

    - That all 911 calls will be answered on a 24-hour day, 7-day week basis.

    - That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service Area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

    - That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the PSAP by calling parties.

    - That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 business exchange access lines recommended by the Company to be installed.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

18. Terminal equipment used in conjunction with 911 Service and with the ANI feature shall be configured so that it is unable to extract any other information, relating to the calling party, other than the calling number.

19. E911 Service information, consisting of the names, addresses, and telephone number of customers whose listings are not published in directories or listed in Directory Assistance offices, is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to 911 emergency calls.

20. When 911 Service is provided the 911 calling party forfeits the privacy afforded by Nonlisted or Nonpublished Service to the extent that the telephone number, address, and name associated with the originating station location may be furnished in connection with a call to 911.

21. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for 911 Service: When the selective routing feature is provided, in such circumstances, default routing and CO identification will be provided in lieu of selective routing and ANI display.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

22. When the selective routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 Serving Area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreeable routing criteria in the E911 Serving Area. These ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 Serving Area. The following terms define the customer's responsibility in providing this information:

- Initial and subsequent ESN assignments by street address, range, or other mutually agreeable routing criteria shall be furnished by the customer to the Company prior to the effective date of service.

- After the establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the MSAG, and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing, and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

- The Company will provide to the customer on request a complete written copy of the MSAG to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations. Such information will not be used by the customer for any other purpose without the written consent of the Company.

- Changes, deletions, and additions which the customer desires to have made in the MSAG should be submitted on an as occurred basis.

- The Company will furnish a written copy to the customer for verification showing each change, deletion, and addition to the MSAG.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E. Terms and Conditions (Cont'd)

23. A minimum of two circuits will also be provided to connect the Serving Central Office(s) to the PSAP(s).

24. Where facilities permit, the customer can request diversification and redundancy of any or all inter-office and/or local facility routes. Additional charges for such service utilizing the facilities, or the construction and provisioning thereof, will be the responsibility of the customer and will be assess on an individual case basis.

25. When the ALI service feature is provided, two data facilities will be provided to connect each PSAP in the E911 Service Area to the Node.

26. The minimum number of circuits to a PSAP will be determined by the Company based upon the number of access lines to be served by the system. Secondary PSAPs that are not equipped to display ANI on compatible CPE will receive calls on a transfer basis over the exchange network or the customer may subscribe to additional E911 Transport Service.

27. The SR feature of PS/ALI will be limited to the E911 Serving Area in which the PBX is located as well as the E911 system's SR pattern, as prescribed by the E911 customer.

28. In a PS/ALI service application, the PBX owner/operator (or Centrex/*CENTRON* customer) must meet the following requirements.

    a. The PS/ALI customer must indicate in writing that the E911 customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.

    b. Provide a single point of contact and written documentation to the Company stating that the PS/ALI customer will coordinate with its affected PSAP to:

        - Accept and dispatch calls for these PBX/*CENTRON* stations,
        - Assign appropriate ESNs, and
        - Provide any Master Street Address Guide additions or modifications that are required.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

E.28. (Cont'd)

c. Provide full seven-digit ANI for every station within the PBX. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.

d. ANI multifrequency signaling must conform to the specifications outlined in Technical Publication 77338, Qwest Corporation Enhanced 911 for Private Switch/Automatic Location Identification Service Network Interface Specification.

e. Create, maintain and forward to the Company, current telephone number and address data in the format specified by the Qwest Corporation Private Switch/Automatic Location Identification User's Manual at the time intervals mutually agreed upon by the Company and the PS/ALI customer.

f. Configure PBX to connect at least two dedicated voice grade trunks, recognize the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.

g. Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.

h. Order a minimum of two dedicated 911 trunks to the E911 Control Office (Tandem) for each PBX.

i. Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes, that conform to the specifications outlined in the Qwest Corporation Private Switch/Automatic Location Identification User's Manual.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1 (Cont'd)

F. Wireless E9-1-1 Connectivity[1]

Wireless E9-1-1 Connectivity allows for the delivery of a wireless 9-1-1 call through the Company E9-1-1 network to a PSAP. Wireless carriers have the option of connecting directly through the Company E9-1-1 Control Office or through *CELLTRACE* which provides cell location and ANI information.

1. Connection through Company E9-1-1 Control Office

Carriers having the capability to provide wireless handset ANI, cell site and sector and/or longitudinal and latitudinal (x,y) coordinates in the appropriate format, may connect directly to the Company's E9-1-1 Control Office. The E9-1-1 Control Office will forward information to the PSAP as well as provide Selective Routing functions.

2. Definitions

ALI Delivery

The process which delivers the ALI information, and the wireless handset's ANI, cellsite and sector and/or longitudinal and latitudinal (x,y) coordinates to the PSAP.

Mobile Switching Center (MSC)

A Wireless Carriers switch that manages facilities used to provide wireless two-way telecommunications services.

[1] Per FCC Report and Order 94-102, the Carrier must at a minimum route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

F.2. (Cont'd)

Psuedo ANI (PANI)

A unique seven digit non-dialable number used to route a wireless 9-1-1 call.

SR/ALI Phase I Wireless

Selective Routing/Automatic Location Identification (SR/ALI) Phase I provides for the routing of a wireless 911 call to a PSAP based on the PANI and delivery of ALI information to the PSAP, including PANI, and the wireless handset's ANI. This information is "pushed" into the ALI database so that when the PSAP makes the ALI request, this location information is returned.

SR/ALI Phase II Wireless

SR/ALI Phase II provides for the routing of a wireless 911 call to a PSAP based on PANI information. In Phase II, the wireless carrier has equipment that finds latitude and longitude, x and y coordinates, of the caller when they dial 911. This information is held in their database based on the callers ANI. When the PSAP requests the ALI for the caller, they go to the ALI database to "pull" the latitude and longitude information from the wireless carrier's database. SR/ALI Phase II allows the PSAP to continually "pull" the latitude and longitude information via ALI. This ability to "pull" information is referred to as retrievable location (RLOC).

3. Terms and Conditions

a. Wireless E9-1-1 Connectivity is determined by the municipality, county, or state government unit, or an authorized agent to whom authority has been legally delegated. Phase I data (PANI) cellsite and sector, and wireless handset's ANI will be provided by Wireless Carriers if Phase II data (latitude and longitude, coordinates) is not available.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

F.3. (Cont'd)

b. Delivery of wireless calls to the PSAP requires specific entries in the E9-1-1 ALI database. These entries must be MSAG valid and agreed upon by each PSAP. The entries are then loaded into the ALI database by the Wireless Carrier.

c. A minimum of two dedicated trunks are required between the MSC and the Selective Routing switch and are the responsibility of the Wireless Carrier. In addition, the PSAP is required to subscribe to two selective routing ports to terminate these incoming trunks.

d. SR/ALI Feature Options

(1) PSAPs must subscribe to either the SR/ALI per trunk port option or the End User Subscriber Option.

(2) To receive the SR/ALI End User Subscriber Option rate, the PSAPs must adhere to the following:

(a) Provide the Company with wireless carrier-specific end user subscriber counts when service is requested;

(b) For the purpose of true-up, annually provide the Company with wireless end user subscriber counts for the previous calendar year, by March 31st;

(3) PSAPs who do not provide the carrier-specific line counts at the time service is requested, or wireless line counts annually by March 31st, will be charged at the per-port rate USOC E8WFX, following.

e. The customer is responsible for determining call routing based on jurisdictional boundaries.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

F. (Cont'd)

4. Rate Stability

Wireless E9-1-1 Connectivity may be ordered on a month-to-month basis or under a rate stability service agreement for terms of 12 through 60 months.

Rate stability allows the customer to order service with the assurance that during the term of the service agreement the monthly rates for Wireless E9-1-1 Connectivity will not exceed the rates in effect at the time the rate stability service agreement is signed by the customer. If the stability plan rates are reduced in the Tariff, the rates under an Agreement shall also be reduced accordingly.

Under a rate stability service agreement, the monthly rate for Wireless E9-1-1 Connectivity shall be the monthly rate in effect for Wireless E9-1-1 Connectivity on the date the customer signs the service agreement.

a. Rate Stability Terms and Conditions

(1) The customer must specify the length of term requested at the time Wireless E9-1-1 Connectivity is ordered.

(2) At the end of the term of the rate stability service agreement the customer may negotiate a new service agreement, convert to month-to-month service or may terminate Wireless E9-1-1 Connectivity. The monthly rates will be those rates in effect at the time the new service agreement term begins. Should the customer not make a choice by the end of the term of the rate stability service agreement, Wireless E9-1-1 Connectivity rates will automatically revert to those in effect for the then current month-to-month option. If Wireless E9-1-1 Connectivity is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.

(3) Should the customer choose to discontinue all or part of Wireless E9-1-1 Connectivity prior to the completion of the term of the rate stability service agreement, termination charges may apply, as set forth in the Termination Liability/Waiver Policy specified in 2.2.14.D.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

F.4.a. (Cont'd)

(4) Related monthly rates and nonrecurring charges for addition(s) to Wireless E9-1-1 Connectivity provided under a service agreement are the rates and charges in effect at the time of the addition(s).

(5) The Minimum Service Period for any Wireless E9-1-1 Connectivity rate stability service agreement is 12 months.

(6) Changes to Rate Stability Service Agreements

- Wireless E9-1-1 Connectivity provided on a month-to-month basis may be upgraded to a rate stability service agreement at any time without the customer incurring any nonrecurring charges.

- Wireless E9-1-1 Connectivity provided under a rate stability service agreement may be upgraded to a new service agreement, with a term equal to or greater than the term remaining in the existing service agreement at any time without the customer incurring any nonrecurring or termination charges. New Minimum Service Periods apply to the new rate stability agreement.

- Wireless E9-1-1 Connectivity monthly rates will be those in effect at the time the new rate stability service agreement is signed by the customer.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1 (Cont'd)

G. Rates and Charges

1. The calling party is not charged for calls placed to the 911 number.

2. Where applicable, charges for messages transferred over local exchange facilities from a PSAP are billed according to rates applicable from the CO serving the PSAP initiating the transfer to the point of termination of the transfer.

3. Established rates for business exchange access lines apply for B911 and C911 business access lines that terminate at the designated PSAPs. The monthly rate for the business exchange access line is the rate applicable for the exchange area in which the PSAP is located. A minimum of two such lines, from the PSAP's serving CO, are required.

4. If facilities are provided from exchanges or COs that do not have local calling to the exchange in which the PSAP is located, charges for FX or FCO service, as specified in the Competitive Private Line Transport Services Tariff, are applicable.

5. Voice grade circuits, dedicated private lines, exchange service extension lines and other such facilities connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established rates and charges for such facilities as specified in the Competitive Private Line Transport Services Tariff.

6. Company or customer-provided equipment may be furnished to terminate 911 facilities at any PSAP. If customer-provided terminal equipment is employed at a PSAP, it will be furnished in accordance with the terms and conditions set forth in this section.

7. Charges for customer requests that necessitate additions, removals, moves, or changes of exchange access facilities and/or equipment on Company premises will be based upon costs per request.

8. Phase II RLOC is an incremental charge to the Phase I SR/ALI feature functionality.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G. Rates and Charges (Cont'd)

9. The following rates and charges apply, as appropriate, for 911 Services:

a. B911 Service Access Line

	USOC	NONRECURRING MAXIMUM CHARGE	MONTHLY MAXIMUM RATE
• 911 access line, each	91L	$ 50.00	$ 50.00

b. C911 Service Access Line

• 911 access line, each	91L	50.00	50.00
• CO feature package, each business exchange access line equipped	B92	974.20	160.31

	USOC	NONRECURRING CURRENT CHARGE	MONTHLY CURRENT RATE
• 911 access line, each[1]	91L	$ 50.00	$ **32.59** (I)

b. C911 Service Access Line

• 911 access line, each[1]	91L	50.00	**32.59** (I)
• CO feature package, each business exchange access line equipped	B92	974.20	160.31

[1] Service also includes rates and charges for Hunting as found in Section 5.4. (T)

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.9. (Cont'd)

c. E911 Service

(1) E911 rates and charges are dependent upon the number of main stations (excluding PALs), PBX and Centrex CO or ESSX-1 exchange access lines served in the E911 area. Such information will be based upon the previous 12 months in service access line data which will be updated annually for billing purposes.

(2) Service Features[1,2]

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Automatic Number Identification, per 1,000 exchange access lines served	E8X	$ 240.63	$ 10.18
• Selective Routing, per 1,000 exchange access lines served	E8R	1,339.98	58.86
• Automatic Number Identification, and Automatic Location Identification, per 1,000 exchange access lines served	E8V	1,331.62	55.15
• Automatic Number Identification, Automatic Location Identification and Selective Routing, per 1,000 exchange access lines served	E8Z	2,368.48	103.94

[1] Charges do not include E911 Transport. See (3), following, for rates and charges.

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.9.c. (Cont'd)

(3) E911 Transport[1]

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Automatic Number Identification, per 1,000 exchange access lines served	C9B	$137.42	$ 9.85
• Selective Routing Transport, per 1,000 exchange access lines served	C9G	137.42	9.85
• Automatic Number Identification and Automatic Location Identification Transport, per 1,000 exchange access lines served	C9Q	160.33	13.46
• Automatic Number Identification, Automatic Location Identification and Selective Routing Transport, per 1,000 exchange access lines served	C9T	145.62	13.46
• Additional (optional) E911 business exchange access line terminating at PSAP, each	E8K	670.75	91.75

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.9.c. (Cont'd)

(4) E911 Access Line

(a) An E911 access line is a 911 facility which:

- Terminates at a location other than a PSAP,
- Does not have access to the ANI or Master Controller; and
- Is arranged for incoming calls only except as it may obtain dial tone by means of depressing the switchhook following completion of a call transfer by the controlling PSAP location. The controlling PSAP may drop off the line once the connection has been established.

(b) The following rates and charges apply when an E911 access line terminates at a location other than a PSAP.

	USOC	NONRECURRING MAXIMUM CHARGE	MONTHLY MAXIMUM RATE
• E911 access line, each[1]	E9J	$50.00	$50.00

	USOC	NONRECURRING CURRENT CHARGE	MONTHLY CURRENT RATE
• E911 access line, each[2]	E9J	$50.00	$**35.00** (I)

[1] Service also includes rates and charges for Hunting as found in Section 5.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.9.c. (Cont'd)

(4) E911 Access Line

(c) When the E911 access line is terminated at a CO other than the E911 control office, the following rates and charges will apply in addition to the E911 access line rates and charges.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• E911 channel terminals, each, minimum of 2 terminals required	E1C	[1]	[1]
• E911 conditioning and signaling	E9B	[1]	[1]
• E911 channel	1LXQ+	[1]	[1]

[1]SEE SECTION 5 OF THE COMPETITIVE PRIVATE LINE TRANSPORT SERVICES TARIFF FOR RATES AND CHARGES.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.9. (Cont'd)

d. Wireless Connectivity

	USOC	NONRECURRING CHARGE[3]	MONTHLY RATE[3]
(1) Phase I Selective Routing/ Automatic Location Identification Trunk Port for each,			
• Incoming trunk	E8W1X	$ 14.08	$ 9.82
• Outgoing trunk	E8WOX	38.82	9.82
(2) Phase I Selective Routing/Automatic Location Identification Features			
• Selective Routing/ Automatic Location Identification Features, per trunk port	E8WFX	1417.20	718.50
• Selective Routing/ Automatic Location Identification Features, per 100 Wireless End User Subscribers[1]	E8WEX	14.17	7.18
(3) Phase II Retrievable Location Feature Functionality[2]			
• Upgrade to ALI database, Per PSAP	WR9	$548.58	$116.60

[1] Rounded to nearest 100 End User subscribers.

[2] RLOC Feature Functionality is in addition to the Selective Routing/Automatic Location Identification Features selected in G.9.d.(2).

[3] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G. Rates and Charges (Cont'd)

10. Private Switch/Automatic Location Identification (PS/ALI)

	USOC	NONRECURRING CHARGE[2]	MONTHLY RATE[2]
a. Service Provisioning			
• First circuit installed	SCH	$159.30	–
• Each additional circuit	SCHAX	95.00	–
b. Automatic Location Identification (ALI), per 1,000 records[1]	9DM	252.67	$73.63
c. Combined ALI and Selective Routing			
• Per 1,000 records[1]	9DW	252.67	73.63
• Selective Routing, per incoming trunk	SZ61X	390.95	36.23
d. Selective Routing only			
• Per 1,000 records[1]	9D2	252.67	73.63
• Per incoming trunk	SZ61X	389.16	36.23
e. Network Access Channel			
• Two-wire, per channel	XCD2D	–	7.00
• Four-wire, per channel	XCD4D	–	14.00

[1] Rates and charges apply to a minimum of 1,000 records. Rates and charges also apply to each additional 1,000 records. Any fraction of 1,000 records will be rounded to the nearest thousand. Record count will be reviewed annually to update billing.

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

G.10. (Cont'd)

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
f. Channel Performance			
• Voice Grade 33 Reverse Battery Signaling	CE92X	$131.72	$ 5.60
• Voice Grade 33 E&M Signaling	CE94X	45.93	16.00
g. Transport Mileage, per mileage band			
Mileage Bands, per circuit			
• Over 0 to 8			
- Fixed	XU9D3	25.12	9.50
- Per mile	XE9DC	–	0.80
• Over 8 to 25			
- Fixed	XU9D4	25.12	9.50
- Per mile	XE9DD	–	0.85
• Over 25 to 50			
- Fixed	XU9D5	25.12	9.50
- Per mile	XE9DE	–	1.05
• Over 50			
- Fixed	XU9D6	25.12	9.50
- Per mile	XE9DF	–	1.10

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1 (Cont'd)

H. Optional Billing and Payment Terms and Conditions (Surcharge)

1. In accordance with the Arizona Corporation Commission's Decision No. 52211 and upon acceptance by the Company, of a written application for 911 Service, the following billing and payment regulations may be applicable for the provision of 911 Service within the jurisdictional boundaries of the governmental entity (customer) ordering 911 Service and other participating governmental agencies.

2. Payment for the total applicable 911 Service recurring monthly rates or nonrecurring charges, including applicable taxes, will be shared equally by each main station exchange access line customer, as defined herein, served by a common 911 system from a CO equipped for 911 calling. The advance one month billing for this service will appear as a stated amount and shown as a 911 surcharge on each customer's main station access exchange line monthly bill.

3. The advance one month billing of the stated 911 surcharge will be based upon the results of a calculation of the total applicable monthly rates or nonrecurring charges, to provide 911 Service, divided by the total number of customer main station exchange access lines associated with such service, at the time 911 Service or an installation charge surcharge is implemented or adjusted annually as described below.

4. Surcharges for nonrecurring charges or monthly rates will be billed upon service implementation. Any surcharge for nonrecurring charges associated with the initial establishment of 911 Service will be calculated to allow recovery of the total initial nonrecurring charges within a reasonable amount of time. Subsequent additions of features will be included in the annual fixed surcharge revision.

5. Revisions, if applicable, of the billed fixed surcharge will be made annually based on the number of main station exchange access lines in service, as described in E911 Rates and Charges (F.8.c.) preceding, at the end of the previous 12 month period, within the 911 Service area. This main station exchange access line data will function as a base for the billing and collection of applicable monthly rates, installation, or nonrecurring charges for the continued provision or installation of the 911 Service arrangement or for any additional service that is ordered by the customer to facilitate its administration and/or to fulfill its obligation under this offering. Billed surcharges will be rounded upward to the nearest full or whole penny amount.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

H. Optional Billing and Payment Terms and Conditions (Surcharge) (Cont'd)

6. Upon either the disconnection of the service by the governmental entity or by discontinuance of the service offering by the Company, within a jurisdictional boundary, a final accounting will be made, 60 days from the disconnect or discontinuance date to the affected governmental entity. Such final billing will reflect the disposition of all funds billed and collected. Any remaining monies will be remanded as a refund equally to each of the total main station exchange access lines in service at disconnection or discontinuance of the service or to the Company in the event of a balance due billing.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE (Cont'd)

9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

A. Description

Emergency Transport Backup (ETB) is an option offered by the Company for any 911 Service using dedicated trunks or lines to provide another routing path from the caller to the PSAP. The option is being established to provide a higher level of reliability in case of network failures. Choices available involve establishing a path that is not in the dedicated 911 network, such as routing over the Public Switched Telephone Network (PSTN) or over the cellular network. ANI delivery is provided except when a call originates at a Remote Switching Unit which is no longer connected to the host switch.

B. Definitions

Alternate Paths

The alternate path is either the PSTN or cellular network, where available, over which backup traffic will be sent.

Facility

Any one of the elements of physical telephone equipment, such as wires, cables, and other materials and mechanisms, that are needed to provide 911 service.

Cellular

Radio Telephone Transmission.

Monitoring

Provides full-time monitoring of the dedicated facility. Automatic activation of the ETB Option is provided whenever a failure is detected.

No Monitoring

When a dedicated 911 facility fails, transport backup becomes available when activated by the Company or an alarm condition.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

B. Definitions (Cont'd)

Public Switched Telephone Network (PSTN)

Transmission path over the public telephone network.

Remote Switching Unit (RSU)

An electronic switching unit that is remote from its host or control office. All or most of the central control equipment for the RSU is located in the host switching system.

Termination Liability

Denotes a specified financial obligation assumed by the customer to protect the Company's nonrecoverable investment over a specified period of time. The maximum amount of liability is reduced each month during the life of the agreement, and is billed to the customer only if the agreement is terminated or modified.

C. Terms and Conditions

1. ETB Service can be provided as follows:

a. From local end central office to E911 selective routing switch or to customer premises;

b. From remote switching units to E911 selective routing switch or customers' premises (this option cannot be provided with ANI delivery, since ANI is originated at the host switch);

c. From E911 selective routing switch to customers' premises.

Transport backup origination equipment is placed at the origination end of dedicated 911/E911 facilities. The components offered in this section include the originating and terminating telephone network equipment.

The Company will provide the cellular send and receive equipment as a means of connecting to the cellular network. Customer is responsible for obtaining services from non-Company suppliers, such as cellular carriers.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

C. Terms and Conditions (Cont'd)

2. The Alternate Network Routing service path is initiated upon a signal reporting that a dedicated 911 network path is not available to handle a call. Special care should be exercised to insure there is more than one cable route out of the central office when using the PSTN for backup. A call may be alternate network routed during adverse conditions such as:

   - Loss of a dedicated 911 trunk,
   - Cable cuts,
   - Failure of an intermediate central office in the dedicated 911 network path to the Public Safety Answering Point (PSAP),
   - Network overload such as All Trunks Busy (ATB),
   - Natural disasters, or
   - PSAP disasters.

3. Backup can be offered as follows:

   a. When a dedicated facility fails, transport backup origination equipment seizes control of all 911/E911 calls and attempts to forward those calls to predesignated destinations over alternate transport paths. Any in-progress or already connected calls will be lost when the facilities fail.

   b. Up to three different destinations can be programmed into each backup origination unit.

      (1) The backup origination unit will try each destination, in turn, until either a successful connection is made or all three preprogrammed destinations have been unsuccessfully attempted.

      (2) Should attempts to all three preprogrammed destinations not succeed, the calling party will be given a fast busy signal or a recorded announcement.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

C.3.b. (Cont'd)

(3) The Company will preprogram the customer designated destinations at the time the ETB option is installed. The designated destinations may be reprogrammed following initial installation. Charges for reprogramming will be on an Individual Case Basis.

(4) The following options are available for each location where facilities backup is desired.

(a) No Monitoring

The lowest cost option available; however, this option may result in significant delays before transport backup is operational.

(b) Monitoring

The monitoring equipment will automatically initiate ETB. The monitoring equipment will also automatically suspend use of the backup path and resume monitoring when the dedicated facility is restored to service.

(c) Alternate Paths

Where use of the PSTN is desired for backup, alternate cable routes are required. If there is only one path out of a particular central office then a PSTN destination may not be reachable unless the destination is served by the same central office.

It is the customer's responsibility to select a cellular carrier and to negotiate for the cellular service. Care needs to be exercised to insure that the cellular drop to land lines is diverse (separate from PSTN being backed up by ETB services).

- Any cellular originating or terminating equipment required with this option will be provided exclusively by the Company at the rates and charges shown in F., following, as part of the Company's network equipment.

- The Company is not responsible for any costs associated with the use of cellular service in connection with the ETB service option.

- Where the 911 customer selects to establish cellular service as the ETB routing path, the 911 customer will obtain the cellular license and pay for any charges related to its use such as cellular air time.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

C. Terms and Conditions (Cont'd)

4. The customer will be required to subscribe to a business access line for each backup line required if the PSTN backup option is purchased.

5. For Service Liability and Indemnification, see 2.4, General Regulations, and 9.2.1, Universal Emergency Number Service, of this Tariff.

D. Service Elements

1. The specific service elements needed will vary based on which ETB equipment manufacturer's system is selected by the customer.

a. There are two vendors whose equipment will provide ETB service under this Tariff.

- *INB911* manufactured by Proctor and Associates.

- *911SAS* manufactured by Teltone Corporation.

b. The two vendors' systems do not inter-operate and cannot be intermixed.

c. The Company will accommodate customer requests for either vendor's system or both; however, the sending and receiving units are required to be from the same vendor in order for a call to be completed.

d. Any system that requires more than four cellular transceivers at a single site will require an additional antenna not provided with the equipment. Charges for any additional antenna, engineering of placement, cable and mounting will be determined on an Individual Case Basis.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

D. Service Elements (Cont'd)

2. The following components constitute a representation of each manufacturer's equipment that make up the ETB system:

a. Call Origination Unit (Call Sending Unit)

This unit is designed specifically for installation in a Company central office. The call origination unit establishes a connection with the call termination unit using proprietary signaling. This unit can be pre-programmed by the Company to attempt call set-up for as many as three destinations at the time of installation. Each unit can process one call at a time on a one per trunk basis. The call origination unit can be purchased with or without the monitoring capability.

b. Central Office Call Termination Unit (Central Office Call Receiving Unit)

This unit is designed specifically for installation in a Company central office. The unit is designed to receive the proprietary signaling from the call origination unit and decode it into standard ANI signaling compatible with an E911 Selective Routing Switch.

c. PSAP Call Termination Unit (PSAP Call Receiving Unit)

This unit is designed for installation at sites that operate on standard commercial electrical power (the PSAP). It receives the proprietary signaling and ANI information from the call origination unit, decodes the signaling and sends the ANI data to the PSAP's 911 equipment. Each backup path requires a business exchange access line or cellular transceiver for backup call receipt.

d. Cellular Transceiver/Interface Units

These units serve as the interface between the ETB equipment installed in any central office or PSAP and the cellular switched network.

e. Automatic Dedicated Alternate Path Set-Up

This feature significantly reduces call set-up time for the ETB solution by establishing and maintaining the connection path.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB) (Cont'd)

E. Rate Stability and Discount Pricing

ETB may be ordered on a month-to-month basis or under a rate stability service agreement for terms of 12 through 84 months.

Rate stability allows the customer to order service with the assurance that during the term of the service agreement the monthly rates for ETB will not exceed the rates in effect at the time the rate stability service agreement is signed by the customer.

Under a rate stability service agreement the monthly rate for ETB shall be the monthly rate in effect for ETB on the date the customer signs the service agreement.

Discount Pricing, following, will apply when the customer enters into a rate stability service agreement for a term for which a discount applies.

1. Rate Stability Terms and Conditions

a. The customer must specify the length of term requested at the time ETB is ordered.

b. At the end of the term of the rate stability service agreement the customer may negotiate a new service agreement, convert to month-to-month service or may terminate ETB. The monthly rates will be those rates in effect at the time the new service agreement terms begins. Should the customer not make a choice by the end of the term of the rate stability service agreement, ETB rates will automatically revert to those in effect for the then current month-to-month option. If ETB is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.

c. Should the customer choose to discontinue all or part of ETB prior to the completion of the term of the rate stability service agreement, termination charges may apply, as set forth in the Termination Liability/Waiver Policy specified in 2.2.14.D.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

E.1. (Cont'd)

d. Related monthly rates and nonrecurring charges for addition(s) to ETB provided under a service agreement, are the rates and charges in effect at the time of the addition(s).

e. The Minimum Service Period for any ETB rate stability service agreement is 12 months.

f. Changes to Rate Stability Service Agreements

- ETB provided on a month-to-month basis may be upgraded to a rate stability service agreement at any time without the customer incurring any nonrecurring charges.

- ETB provided under a rate stability service agreement may be upgraded to a new service agreement, with a term equal to or greater than the term remaining in the existing service agreement at any time without the customer incurring any nonrecurring or termination charges. New Minimum Service Periods apply to the new rate stability agreement.

- ETB monthly rates will be those in effect at the time the new rate stability service agreement is signed by the customer.

2. Discount Pricing

The following discount will be applied to all ETB monthly rate elements provided under a rate stability service agreement when the customer selects a length of agreement for which a discount applies. Discounts may be less than those indicated to assure that rates are above costs.

LENGTH OF AGREEMENT	DISCOUNT
12 through 35 months	0%
36 through 59 months	3%
60 through 84 months	7%

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB) (Cont'd)

F. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
1. Proctor and Associates *INB911* System			
• Charge per order			
- Initial	1CRPA	$1,538.30	–
- Subsequent	1CRPS	118.85	–
• Non-Monitoring Sender Unit, per trunk	AE9PA	–	$103.33
• Integrated Monitor and Sender Unit, per trunk	AE9PB	–	118.63
• Cellular Transceiver Unit, each	AE9PD	–	66.47
• Central Office Responder Unit, each	AE9PE	–	44.92
• Central Office Responder Mounting Shelf, each	AE9PF	–	25.88
• PSAP Responder Unit, each	AE9PG	–	127.46

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CURRENT CHARGE[1]	MONTHLY CURRENT RATE[1]
2. Teltone Corporation *911SAS* System			
• Charge per order			
- Initial	1CRTC	$1,349.04	–
- Subsequent	1CRTS	118.85	–
3. Other rates and charges associated with ETB equipment installed in the Selective Routing tandem			
• Per incoming trunk	SR61X	240.56	$ 3.79
• Per outgoing trunk	SR6OX	314.91	21.43

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A. General

1. Description

a. Centrex Service is a centralized telephone system that provides station-to-station calling, direct inward/outward dialing, station line identification on outward calls, call transfer and intercept of non-working lines.

b. Station lines in a Centrex system terminate on and are switched through a central office type switching system on Company premises.

c. The two types of Centrex systems are Centrex I and Centrex II. Features provided with each system are described under B., following.

d. Attendant positions with Centrex systems are on customer premises.

e. Centrex Service is offered only as a complete service. The Centrex station line charges consist of exchange access and intercommunication. Exchange access cannot be provided without intercommunication.

f. Centrex Service is offered only where switching equipment and facilities are available.

g. Centrex CO principal locations will not be furnished as a new service to any customer or applicant. Secondary locations, station lines, attendant positions and optional service features may be added to present Centrex CO systems so long as the existing switching equipment is capable of providing the additional requested service and the additional required equipment, if any, is available from existing or recovered stock.

h. Business Centrex telephones may be located on any premises of the same customer or on the premises of other than the customer, however, Centrex telephones located on the premises of other than the customer are to be used only for communications with such other telephones as are connected with the Centrex system and located on the premises of the customer.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A.1. (Cont'd)

i. Business Centrex telephones may be used to supplement regular customer's residence service. Business Centrex telephones may also be installed in a residence for the use of the customer, his immediate family, employees or representatives upon the customer's business, where the residential use is only incidental.

j. Centrex Service contemplates that long distance calls will be identified by station number on the customer's bill.

k. The type and quantity of equipment and facilities used in providing Centrex Service will be determined by the Company based on regular engineering practices and economic considerations. Where quantities of switching equipment, CO lines or other facilities, other than those considered adequate by the Company, are requested by the customer, additional rates and charges may be applied based on the circumstances in each case.

2. Classes of Service-Centrex Station Lines

Business Service

Those station lines that serve the premises of business customers, college or university administrative buildings, faculty clubs, student unions, or administrative quarters of dormitories. The service is available only on a flat rate basis.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A. General (Cont'd)

3. Centrex System Minimum Monthly Charge

   Centrex Service is subject to a minimum monthly billing of 100 main station lines at the principal location. There is no minimum monthly rate applicable at secondary locations.

4. Station Line Charge Application

   a. The Centrex main-station line consists of all facilities, including the station line number, intercommunication and outside plant facilities, from the Centrex switching equipment to the interface arrangement on the customer's premises allowing connection to inside wiring.

   b. The rate and charge for a Centrex main or extension station line is applicable to each jack termination or outlet of a main or extension station location, respective, to which an instrument can be connected.

5. Telephones

   a. Rates and charges for Centrex station lines do not include provision of inside wire nor jacks.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A. General (Cont'd)

6. Application of Mileage and Incremental Charges

a. The method of serving main station lines located on continuous or noncontinuous property will be determined by the Company. The application of mileage or incremental charges is the same whether the telephone lines are served by individual cable pairs or through concentrator equipment.

b. The basic station line rate schedule specified for telephone lines at the principal location is applicable where the principal Centrex location is within the base rate area.

c. The basic station line rate schedule specified for telephone lines at each secondary location is applicable where the principal and secondary locations are within the base rate area and the same Centrex rate area.

d. In the administration of Centrex station line rates in single CO district exchanges, the Centrex rate area is coextensive with the exchange area. In multi-CO district exchanges, the Centrex rate areas are defined by Centrex rate area maps.

e. Where the principal Centrex location is in an exchange zone rate area, the exchange zone PBX trunk increment charge (ZNA), as appropriate, will apply to each circuit serving the principal Centrex location. The number of such circuits is determined on an engineered basis at the time the service is established and will remain unchanged until the engineered capacity of the Centrex system is changed at which time the incremental charges will be recomputed. The regular exchange service extension mileage charge treatment only will apply to station lines at the principal location outside the primary building. Basic Centrex station line rates and the application of mileage or incremental charges is the same as that specified herein for each secondary location.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A.6. (Cont'd)

f. In connection with foreign exchange main station line service, the basic secondary location Centrex station line rate schedule will apply at each FX station location. Except as specified for contiguous exchanges below, the Centrex station line will be treated as an individual line business service for the application of FX terms, conditions, rates and charges.

Noncontiguous Exchanges

In multi-office exchanges where the principal Centrex location is in a CO district other than the principal CO district of the serving exchange, FCO mileage charges, as specified in the d/b/a CenturyLink QC Private Line Transport Services Tariff, will apply to the circuit between the principal CO and the CO serving the Centrex system.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
A.6. (Cont'd)

g Secondary Location Centrex Station Line Rate Schedule

Where the Principal Centrex Location is within the Base Rate Area and the Secondary Location is	The Monthly Rate Per Main Centrex Station Line is The Below Component	+ Plus	Nonrecurring Charge	USOC
• Within the base rate area and a contiguous Centrex rate area	The basic secondary location Centrex station line rate schedule plus.	$7.48	$47.50	RGR
• Within the base rate area and a noncontiguous Centrex rate area	The rate treatment specified for (RGR) above plus (RGU) for each intervening Centrex rate area between the principal Centrex location and the Centrex station[1]	7.48	47.50	RGU
• Within a locality rate area	The appropriate basic secondary location station line rate treatment, as specified for (RGR) and (RGU) above, plus (ZNA)	[2]	–	ZNA
• Within an exchange zone	The appropriate secondary location station line or incremental station rate treatment, as specified for (RGR) or (RGU) above, plus (ZNA)	[3]	–	ZNA

[1] Can be multiple of (RGU) depending upon intervening areas.

[2] The appropriate locality rate area increment.

[3] The appropriate exchange zone rate area individual line business increment.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A. General (Cont'd)

7. Directory Listings

   a. The Company furnishes one directory listing per Centrex system without charge. A sublisting stating that station lines can be dialed direct if the number is known, is also furnished without charge.

   b. Further directory listings are offered at rates specified in 5.7.1, preceding.

   c. When a suburban directory also is furnished for the area containing the principal location of the Centrex System or in which the main station line is terminated, the listing may be furnished in that directory also without additional charge (FLT).

8. Intercept of Calls to Unassigned Main Station Line Numbers

   a. Local and Message Telecommunication Service (MTS) calls to unassigned numbers are intercepted by a standard CO recorded announcement. The common message is that the number is not in service. Referral to an attendant or the directory is not provided.

   b. Intercommunicating calls to unassigned numbers are intercepted by a standard CO announcement for Centrex Service. The common message is that the number is not in service and that the caller needs to consult the attendant or the directory.

9. Contract Period and Termination Charges

   The initial contract period for the system is three years at the same location. The termination charge is an amount equal to the minimum monthly rate for the unexpired portion of the initial contract period.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

B. Basic Features

1. Centrex I Service consists of these basic features:

- Call Transfer-Attendant
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Identified Outward Dialing (IOD)
- Fixed Night Service
- Outgoing Call Restriction
- Station-to-Station Calling
- Station Line Hunting
- Power Failure

2. Centrex II Service consists of all of the above basic features plus:

- Add-On Conference
- Consultation Hold
- Station Dial Transfer
- Trunk Answer-Any Station Line

C. Optional Features

1. These Centrex optional features are offered only:

a. Where the serving CO is equipped with suitable facilities, and

b. Where the CO is programmed for the features following.

- Automatic Route Selection (ARS)
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Hold, Call Pick-up, Call Forwarding-Variable
- Call Transfer-Individual-All Calls, Consultation Hold-All Calls, Three-Way Calling
- Camp-On and Indication of Camp-On
- Common Code Access Arrangement
- Recorded Intercept Service
- SMDR
- Speed Calling
- Dedicated Private Line Terminations

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

D. Definitions

Add-On Conference

Permits a station line user to establish a 3-way conference by adding a third party station line to an in-progress call.

Attendant Camp-On

Allows a call the attendant tries to complete to a busy line to be held waiting, then connected when the called line is free. The call may be an incoming local or toll call. Station lines equipped with Call Waiting cannot be camped-on. A tone is provided to the busy station line to indicate that a call is waiting. This feature is available on properly equipped consoles.

Attendant Call Transfer

Permits the transfer of incoming DID calls from one station line to another by the attendant.

Busy Verification by Attendant

Establishes a connection to an apparently busy trunk or line to determine if either is working. Periodic bursts of tone alert the talking parties to the attendant's presence.

Call Transfer-All Calls

Permits a station line user to transfer any established call to another station line within the same system without the aid of the attendant.

Call Hold

Permits a station line user to hold any call in progress by dialing a code. While the first call is held, another call may be placed over the same station line. A call placed in Call Hold cannot then be included with Add-On or Three-Way call.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

D. Definitions (Cont'd)

Centrex Service

- The designation, Centrex CO, indicates the dial switching equipment is located in space provided by the Company and the attendant position equipment is located on the customer's premises.

- A principal location is any one continuous property location mutually agreed upon by the customer and the Company. The location will normally be where one or more attendant positions are installed.

- Secondary locations are different premises of a Centrex customer served by one or more stations of the same Centrex system.

- A primary building is that building in which the attendant positions are installed or any other building mutually agreed upon by the customer and the Company. A primary building shall be so designated at the principal location as well as each secondary location for the purpose of applying extension line mileage charges.

(M)
(N)

Class of Service Restrictions[1]

- Defines the specific features and calling patterns available to stations and attendants within a customer group. Access code restrictions can be set up to restrict stations and attendants from trunk types such as local, toll, DID, and WATS. The following options are available:

  Fully Restricted Service – Allows intragroup dialing only. The station user must dial 9
  Toll Restricted Service – Allows intragroup and local dialing only. The station user must dial 9
  Unrestricted Service – Allows full access to all facilities. The station user must dial 9
  Unrestricted Assume Dial 9 – Same as unrestricted; however, the station user cannot utilize abbreviated dialing.
  Note: 900 and 976 block are available with all options.

[1] **Class of Service Restrictions configured on and after February 16, 2020 must be configured to allow end users to dial "911" directly without dialing "9" or any other prefix code prior to dialing "911" as described in Section 2.5.1 (Multi-Line Telephone Systems).**

(N)

(M) Material moved to Page 11, Release 2.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

D. Definitions (Cont'd)

Extension Stations (M)

An additional station line(s) on a main Centrex station line.

Indication of Camp-On

Provides a distinctive tone to the busy called station line when there is a camped-on CO call waiting. (M)

Main Station Line

The termination of a Centrex station line to which a number is assigned to the interface on the customer's premises allowing connection to inside wiring.

Restriction From Outgoing Calls

This service feature denies selected stations within the Centrex system the ability to place outside calls and/or certain miscellaneous trunk calls without the assistance of the attendant.

Trunk Answer-Any Station Line

Allows incoming MTS calls to be answered at any unrestricted station line by dialing a special trunk answer code.

Unattended Centrex System

A Centrex system which does not have an attendant position.

(M) Material moved from Page 10, Release 1.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

E. Rates and Charges

1. Centrex II Service

CENTREX NO. 101 ESS	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Principal or secondary location, first 100 main station lines			
- Exchange access, each	RXR	$95.00	$47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Principal or secondary location, next 100 main station lines			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Principal or secondary location, next 200 main station lines			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.1. (Cont'd)

CENTREX NO. 101 ESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Principal or secondary location, first 100 main station lines			
- Exchange access, each	RXR	$22.35	$ 7.45
- Intercommunication and station line, each	NRX	51.30	17.10
• Principal or secondary location, next 100 main station lines			
- Exchange access, each	RXR	22.35	7.45
- Intercommunication and station line, each	NRX	34.98	11.66
• Principal or secondary location, next 200 main station lines			
- Exchange access, each	RXR	22.35	7.45
- Intercommunication and station line, each	NRX	24.60	8.20

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.1. (Cont'd)

CENTREX NO. 101 ESS	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Secondary location, first 100 main station lines			
- Exchange access, each	RX3	$95.00	$47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Secondary location, next 100 main station lines			
- Exchange access, each	RX3	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Secondary location, over 200 main station lines			
- Exchange access, each	RX3	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Extension station line, principal or secondary location, each	RX7	–	–

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.1. (Cont'd)

CENTREX NO. 101 ESS	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Secondary location, first 100 main station lines			
- Exchange access, each	RX3	$22.35	$ 7.45
- Intercommunication and station line, each	NRX	51.30	17.10
• Secondary location, next 100 main station lines			
- Exchange access, each	RX3	22.35	7.45
- Intercommunication and station line, each	NRX	34.98	11.66
• Secondary location, over 200 main station lines			
- Exchange access, each	RX3	22.35	7.45
- Intercommunication and station line, each	NRX	24.60	8.20
• Extension station line, principal or secondary location, each	RX7	12.15	4.05

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.1. (Cont'd)

CENTREX CO II	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Principal or secondary location, first 100 main station lines			
- Exchange access, each	RXR	$95.00	$47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Principal or secondary location, next 100 main station lines			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Principal or secondary location, over 200 main station lines			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.1. (Cont'd)

CENTREX CO II	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Principal or secondary location, first 100 main station lines			
- Exchange access, each	RXR	$22.35	$ 7.45
- Intercommunication and station line, each	NRX	56.43	18.81
• Principal or secondary location, next 100 main station lines			
- Exchange access, each	RXR	22.35	7.45
- Intercommunication and station line, each	NRX	37.20	12.40
• Principal or secondary location, over 200 main station lines			
- Exchange access, each	RXR	22.35	7.45
- Intercommunication and station line, each	NRX	26.58	8.86

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.1. (Cont'd)

CENTREX CO II	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Secondary location, first 100 main station lines			
- Exchange access, each	RX3	$95.00	$47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Secondary location, next 100 main station lines			
- Exchange access, each	RX3	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Secondary location, over 200 main station lines			
- Exchange access, each	RX3	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Extension station line, principal or secondary location,each	RX7	–	–

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.1. (Cont'd)

CENTREX CO II	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Secondary location, first 100 main station lines			
- Exchange access, each	RX3	$22.35	$ 7.45
- Intercommunication and station line, each	NRX	56.43	18.81
• Secondary location, next 100 main station lines			
- Exchange access, each	RX3	22.35	7.45
- Intercommunication and station line, each	NRX	37.20	12.40
• Secondary location, over 200 main station lines			
- Exchange access, each	RX3	22.35	7.45
- Intercommunication and station line, each	NRX	26.58	8.86
• Extension station line, principal or secondary location,each	RX7	12.15	4.05

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E. Rates and Charges (Cont'd)

2. Changes

a. Application of Charges

(1) No incremental or special charges will apply for Company-initiated changes.

(2) Where circuits connecting a Centrex system and a supplemental answering position are not equipped for direct inward dialing from the exchange or message toll network to the supplemental answering position, voice grade circuit rates and charges will apply.

	CHANGE CHARGE MAXIMUM	CHANGE CHARGE CURRENT
• Centrex miscellaneous main station feature changes[1]		
- Station number changes	$4.50	$1.50
- Station toll diversion changes	4.50	1.50
- Station outgoing call restriction changes	4.50	1.50
- Station optional service feature changes including electronic program changes	4.50	1.50

b. Changing from Centrex I to Centrex II Service

- Waive any existing termination charge.
- Establish a new initial contract period and termination charge for the service installed.
- Apply the appropriate nonrecurring charge for station lines added or changed.

[1] Station feature changes will be made without charge, where required, in connection with changes in Centrex switching equipment.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.2. (Cont'd)

c. Changing from Centrex II to Centrex I Service

- Assess a termination charge on the basis of the amortized difference in the termination charge of existing service and the termination charge of the new service.
- Establish a new initial contract period and termination charges for the new system.
- Apply the appropriate nonrecurring charge for station lines added or changed.

3. Touch-Tone Dialing

a. Except as specifically provided herein, Touch-Tone Service is subject to the terms and conditions applicable to other types of customer service.

4. Additional Listed Number Trunk Groups-Splitting and Identification Arrangements.

The basic rates for Centrex Service include the necessary CO trunks furnished in a single trunk group. In cases where the assigned trunk group requires splitting for identification of incoming listed number calls, additional listed number trunk groups may be provided at the following rates and charges.

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Additional listed number trunk groups, each group	SA4	$283.40	$141.70

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional listed number trunk groups, each group	SA4	$632.85	$210.95

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E. Rates and Charges (Cont'd)

5. Connection of Centrex Systems to Other Systems

a. Separate Centrex Systems

Separate Centrex systems may be connected by voice grade circuits from the d/b/a CenturyLink QC Private Line Transport Services Tariff. The appropriate terms, conditions, rates and charges will apply to each separate Centrex system. All inward calls from the exchange and message toll network forwarded to a connected system must be completed manually by the Centrex attendant to the distant Centrex system. Regular rates and charges will apply to all voice grade circuits and voice grade circuit terminal equipment used to connect the systems.

b. Other Systems

Centrex systems may be connected to separate PBX systems by voice grade circuits. All inward calls from the exchange and message toll network forwarded to a connected system must be completed manually by the attendant to the distant PBX. Regular rates and charges will apply to all voice grade circuits and voice grade circuit terminal equipment used to connect the systems.

6. Supplemental Answering Positions

Supplemental answering positions are available in connection with Centrex Service for the sole purpose of providing centralized answering service to a group of Centrex station lines. The circuits to provide this connection are combination voice grade circuits.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Combination voice grade circuit, each[1]	2A5	$145.20	$72.60

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Combination voice grade circuit, each[1]	2A5	$227.55	$75.85

[1] Regular exchange service extension mileage charges as specified in the d/b/a CenturyLink QC Private Line Transport Services Tariff will apply to each combination voice grade circuit.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E. Rates and Charges (Cont'd)

7. Single Building Centrex II A CO Service

a. Centrex II A CO Service is a special common Centrex Service arrangement designed for the individual use or the tenants or occupants of a single building.

b. Centrex II A CO Service permits completion of inward and outward local and long distance calls directly from the Centrex telephone. Attendant position equipment is not furnished. Where centralized answering of calls is desired, Multiline Telephone System telephones may be provided on an individual customer basis.

c. The special switching equipment required for this service is installed only in Company COs. COs will be equipped at the discretion of the Company.

d. This service will not be provided where the combined requirements of all customers is less than 100 Centrex II A CO main station lines in the same building.

e. Each customer will be provided one directory listing without charge. Other listings of individual Centrex II A CO lines will be provided at regular business additional listing rates.

f. Centrex II A CO Service is available only on a flat rate basis and as a complete service. The exchange access or intercommunication portions of the Centrex II A CO Service main station line rates are not offered separately.

g. The initial contract period is the same as that for individual line business service and is applied separately to each customer.

h. Centrex II A CO Service contemplates that long distance calls will be identified by station number on the customer's bill.

i. Centrex II A CO Service is available only to existing or new tenant customers located in buildings where such service is furnished as of December 31, 1975.

j. The basic station line rate schedule applies separately to each individual customer. The total rate per main station line is the sum of the appropriate exchange access and intercommunication rate.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

E.7. (Cont'd)

k. The basic Centrex II A CO station rates include the necessary CO line connections, dial switching equipment, facilities for touch-tone dialing, direct inward and direct outward dialing, station-to-station calling within the individual customer group, station hunting, identified outward dialing, recorded intercept service, battery reserve power service, call transfer-individual, consultation hold and add-on.

l. Optional features and services otherwise available in connection with Centrex Service will be provided where facilities permit.

m Main station line service will not be furnished outside of the building in which Centrex II A CO Service is offered. Extension station line service may be provided at other locations subject to regular exchange service extension mileage charges, terms and conditions.

n. Except as otherwise specified herein, Centrex II A CO Service is subject to the regular provisions applicable to Centrex Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.7. (Cont'd)

CENTREX II A CO	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• First 50 main station lines			
- Exchange access, each	RXR	$95.00	$47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Next 50 main station lines			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Next 100 main station lines			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Additional main station line			
- Exchange access, each	RXR	95.00	47.50
- Intercommunication and station line, each	NRX	23.00	11.50
• Extension station line, each	RX7	–	–

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
E.7. (Cont'd)

CENTREX II A CO	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• First 50 main station lines			
- Exchange access, each	RXR	$21.42	$ 7.14
- Intercommunication and station line, each	NRX	71.31	23.77
• Next 50 main station lines			
- Exchange access, each	RXR	21.42	7.14
- Intercommunication and station line, each	NRX	58.26	19.42
• Next 100 main station lines			
- Exchange access, each	RXR	21.42	7.14
- Intercommunication and station line, each	NRX	39.87	13.29
• Additional main station line			
- Exchange access, each	RXR	21.42	7.14
- Intercommunication and station line, each	NRX	27.18	9.06
• Extension station line, each	RX7	12.15	4.05

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

F. Attendant Positions

1. Description

Primary Attendant Position

The switchboard or console which provides the primary attendant functions for a Centrex system. When this position is in use any alternate positions will be rendered inoperative.

Additional Attendant Position

A switchboard or console which has the same basic functions as the primary position and is used in addition to and at the same time as the primary position.

Alternate Attendant Position

A switchboard or console which has the same basic functions as the primary position but is used only when the primary position is not in use. This attendant position will be rendered inoperative by the primary position.

Auxiliary Attendant Position

A console or multiline telephone set which does not have the full functional capabilities of the primary position and is used for auxiliary service when the primary, additional or alternate positions are not in use.

Console

A push-button operated desk or table top attendant position unit in which connections are made by means of push buttons and/or a telephone dial.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

F. Attendant Positions (Cont'd)

2. Rates and Charges

a. The attendant position is provided for Centrex I and II CO, Special School Centrex and Airport Intercommunicating Service in which all switching equipment is located on Company premises.

Where, in the opinion of the Company, the type of lines terminated and the operating practices of the customer permit unattended operation, Centrex II Systems may be installed without an attendant position.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• Attendant position, each	RXX	$608.00	$304.00

	USOC	**MAXIMUM MONTHLY RATE**	**CURRENT MONTHLY RATE**
• Attendant position, each	RXX	$629.73	$209.91

b. Connection of Centrex Systems to Other Systems

When CO trunks terminate in an attendant position, the attendant position and the associated dial switching equipment where provided will be considered a separate PBX system.

3. Moves and Changes

a. The attendant position charge as specified will not apply to those instances where an attendant push-button console is moved and no cable reterminations, additional cable, or any other apparatus is required. A separate charge specified following will apply in those instances.[1]

[1] The nonrecurring charge is per attendant position.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
F.3. (Cont'd)

b. Equipment Charges

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Primary, additional, or alternate attendant positions		
- Systems equipped with up to and including 80 main station lines, cord switchboard or push-button console, per position	$585.00	$292.50
- Systems equipped with over 80 main station lines, either cord switchboard or push-button console, per position, minimum charge[1]	585.00	292.50
- Move of the push-button console and no reterminations, additional cable or any other apparatus is required	87.70	43.85

[1] Nonrecurring charge based on costs; however, a minimum charge as specified above will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
F.3.b. (Cont'd)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Auxiliary attendant position		
- Associated line moved, each	$ 17.60	$ 8.80
- Push-button console	585.00	292.50
- Move of the push-button console, and no reterminations, additional cable or any other apparatus is required	87.70	43.85
- Change in the color of an attendant push-button console	87.70	43.85
- Change in the finish of an attendant cord switchboard	[1]	[1]
- Change in the type of attendant console, minimum charge, per position[2]	585.00	292.50

[1] Based on cost.

[2] The regular attendant console nonrecurring charge will apply where the console is compatible and there is no change required in the dial switching equipment. In other cases, where feasible, changes based on cost will apply, subject to the minimum charge specified above per position.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
F.3.b. (Cont'd)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Auxiliary Attendant Position (Cont'd)		
- Changes in the type of attendant cord switchboard, minimum charge, per position[1]	$585.00	$292.50
- Change from cord switchboard to console operation, minimum charge, per position[2]	585.00	292.50
- Change from console operation to cord switchboard operation, minimum charge, per position[3]	585.00	292.50

c. Changing from Centrex I to Centrex II Service

Assess the applicable nonrecurring charge for attendant positions moved, added or changed.

d. Changing from Centrex II to Centrex I Service

Assess the applicable nonrecurring charge for attendant positions moved, added, or changed.

[1] The regular attendant cord switchboard nonrecurring charge will apply where the cord switchboard is compatible, where it is not rated manufacture discontinued and where there is no change required in the dial switching equipment. In all other cases, where feasible, charges based on cost will apply, subject to the minimum charge specified above, per position.

[2] The regular attendant position nonrecurring charge will apply where the console is compatible, where there is a single position installation involved, and where there is no change required in the dial switching equipment. In all other cases, where feasible, charges based on cost will apply subject to the minimum charge specified above per position.

[3] Where feasible and facilities permit, charges based on cost will apply subject to the minimum charge specified above per position.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (Cont'd)

G. Circuit Terminations

The following rates and charges are applicable to the termination of customer circuits where any conditioning equipment such as 4-wire terminating equipment, transmission equipment, etc., is provided by the Company to make the customer circuits compatible with the Company facilities with which they are connected.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Circuits Terminated in Centrex Systems			
- Terminating-only, each termination	3RL	$104.20	$52.10
- Through-and-terminating, each termination	3LU	104.20	52.10
• Intraexchange or interexchange telephone circuits terminated as Centrex station lines or as voice grade circuits in a Centrex system, each	YDM	23.00	11.50

H. Loudspeaker Paging

Dial Interphone Broadcast System

• Dial access line terminated in a Centrex system, each	ALC	23.00	11.50

[1] Rate is the same as for Centrex main station line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

G. Circuit Terminations (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Circuits Terminated in Centrex Systems			
- Terminating-only, each termination	3RL	$70.05	$23.35
- Through-and-terminating, each termination	3LU	70.05	23.35
• Intraexchange or interexchange telephone circuits terminated as Centrex station lines or as voice grade circuits in a Centrex system, each	YDM	[1]	[1]
H. Loudspeaker Paging			
Dial Interphone Broadcast System			
• Dial access line terminated in a Centrex system, each	ALC	12.75	4.25

[1] Rate is the same as for Centrex main station line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A. Electronic Switching System Exchange (ESSX-1) Service

1. Description

a. ESSX-1 Service is a business communications service furnished only from a No. 1 or No. 1A Electronic Switching System (ESS) CO and is offered subject to the availability of facilities and applicable generic feature programs. The provision of such facilities and programs will be determined by the Company based upon regular engineering practices and economic considerations.

b. ESSX-1 Service is so arranged as to provide the following basic service features:

- Direct inward and outward dialing of exchange and long distance message network calls from telephones and attendant positions.
- Intercommunication between telephones of the same ESSX-1 system.
- Identification, by main station line number on the customer's bill, of outgoing and incoming collect long distance message network calls.
- Call transfer-all calls provides for transfer, consultation hold and add-on for any established call without the assistance of an attendant.
- Main station line hunting.
- Common recorded announcement for interception of calls to unassigned telephone numbers.
- Touch-tone calling provided on station lines and attendant positions.
- Trunk answer any telephone for incoming primary listed directory calls.

c. ESSX-1 Service provides one of the following three standard main station line classes of service:

- Fully restricted station line. A station user may only originate or receive intercommunication type calls. A station user cannot call the attendant nor use the call transfer feature.
- Semi-Restricted station line. A station user may originate or receive intercommunication, voice grade circuit and/or FX types of calls. A station user may call the attendant.
- Non-Restricted station line. A station user may originate or receive any type of call.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A.1. (Cont'd)

d. Miscellaneous lines are those lines which are not a basic part of the ESSX-1 system, i.e., voice grade circuits, WATS, FX, etc., but which require ESSX-1 switching capabilities in order to function with ESSX-1 Service. Each miscellaneous line that is terminated in an ESSX-1 system requires a termination arrangement as specified herein.

e. Main station line features may be provided for attendant access lines where facilities permit.

f. ESSX Features-Standard

An (x) indicates feature is available.

		ATTENDANT ACCESS LINES TERMINATING IN			
STANDARD FEATURES	MAIN STATION LINE	0-BTN & KEY	50A	50B	51A
Restrictions (line class of service)					
Fully restricted	x				
Semirestricted	x				
Nonrestricted	x	x	x	x	x
Hunting					
Series sequential	x	x			
Series non-sequential	x	x			
Multiline hunt - regular	x	x			
Call Forwarding - Busy	x				
Call Forwarding - Don't Answer	x				

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A.1.f. (Cont'd)

An (x) indicates feature is available.

OPTIONAL FEATURES	MAIN STATION LINE	ATTENDANT ACCESS LINES TERMINATING IN 0-BTN & KEY	50A	50B	51A
Hunting					
Call Forwarding - Variable	x	x	x	x	
Uniform Call Distribution	x				
Inward Call Queuing	x				
Make Busy Arrangement	x	x			
Preferential Hunting	x				
Multiple Position Hunt			x	x	
Abbreviated Dialing	x	x	x	x	x
Automatic Callback	x	x			
Call Forwarding - Private Facility	x	x	x	x	x
Call Hold	x	x			
Call Pickup	x				
Call Waiting - All calls	x				
Call Waiting - Dial originating	x	x			
Call Waiting - Originating	x				
Call Waiting - Terminating	x				
Chart Screening	x				
Customer Changeable Speed Call	x	x	x	x	
Directed Call Pickup - Barge-in	x	x			
Directed Call Pickup - Nonbarge-in	x	x			
Distinctive Ringing	x				
Distinctive Call Waiting Tone	x				
Toll Diversion	x				
Toll Restriction	x				

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A. Electronic Switching System Exchange (ESSX-1) Service (Cont'd)

2. Terms and Conditions

a. All ESSX-1 station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with ESSX-1 Service. Other switching systems connected to an ESSX-1 system by voice grade circuits or group use arrangements are considered as separate systems and are billed as such.

b. Suspension, either full or partial, of ESSX-1 Service is not permitted.

c. A conversion charge, as specified herein will apply where a No. 1 or No. 1A ESS served Centrex CO customer elects to convert to ESSX-1 Service provided:

- The customer's system continues to be served by the same switching equipment.
- There is no interruption of service.
- There are no moves, changes, or additions of such in-service station lines, telephones, positions, arrangements and features.

d. The rates and charges specified for ESSX-1 Service are in addition to the regular rates and charges for the services with which the ESSX-1 is associated.

e. One primary directory listing is furnished without charge for each ESSX-1 system. Directory listings of ESSX-1 main station lines may be provided at the regular business additional listing rate (CLT) as specified in Section 5.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A.2. (Cont'd)

f. Only the following optional features may be provided for use with ESSX-1 Service and the appropriate rates, terms and conditions will be applicable:

- Automatic route selection
- Station message detailed recording

g. The base serving area for ESSX-1 Service is located within a one-half airline mile radius of the local service CO. ESSX-1 Service provided outside of the base serving area will be subject to mileage charges as specified in the d/b/a CenturyLink QC Private Line Transport Services Tariff.

h. The installation, move, or change of ESSX-1 access registers, CO lines (main or extension station lines, attendant access lines, talking control paths) are subject to the appropriate nonrecurring charges as specified herein.

i. The charges to move or rearrange any of the equipment items furnished under this offering will be based on the estimated cost, with the exception of changing a console faceplate as specified in rates and charges herein.

j. The number of simultaneous exchange and long distance message network calls to and from main station locations and attendant positions are limited by the number of network access registers subscribed to by the customer. Each network access register may be provided at the customer's option for either two-way, one-way incoming or one-way outgoing operation. When a change in the register's type of operation is requested by the customer subsequent to the initial installation, the appropriate nonrecurring charge as specified for a touch-tone PBX trunk in Section 5, preceding, applies for each network access register affected.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A.2. (Cont'd)

k. At the time a main station line is initially installed, it will be equipped with a main station line class of service and station hunting arrangement determined jointly by the customer and the Company. Station hunting arrangements include series sequential, series non-sequential, regular multiline hunt group or call forwarding-busy line and call forwarding-don't answer. When a change is requested by the customer, the nonrecurring CO access line change charge specified in 5.2, preceding, will apply per main station line affected.

When the station hunting arrangements of call forwarding-busy line and call forwarding-don't answer are provided on the same main station line, all busy line and don't answer condition calls, forwarded through that telephone, must be forwarded to the attendant or the same designated telephone.

l. The number of simultaneous intercommunication type calls is limited by the number of intercommunication access registers.

3. Rates and Charges

	CONVERSION CHARGE MAXIMUM	CONVERSION CHARGE CURRENT
• When a No. 1 or No 1A ESS served Centrex CO customer converts to ESSX-1 Service	$7,158.40	$3,579.20

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• ESSX-1 common equipment, per system	ERC	$10,528.80	$5,264.40
• Supplemental common equipment, each	EBS	600.00	300.00
• Network Access Register, minimum of one per ESSX-1 system, each			
- Two-way operation	EQA	13.00	6.50
- One-way incoming operation	EQB	13.00	6.50
- One-way outgoing operation	EQC	13.00	6.50
• Intercommunication service			
- Common equipment, including first three access registers	EPU	318.60	159.30
- Additional access registers, each	EPA	81.40	40.70
- Group use service, per system	EGR	379.90	189.95

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• ESSX-1 common equipment, per system	ERC	$495.24	$165.08
• Supplemental common equipment, each	EBS	27.72	9.24
• Network Access Register, minimum of one per ESSX-1 system, each			
- Two-way operation	EQA	105.99	35.33
- One-way incoming operation	EQB	105.99	35.33
- One-way outgoing operation	EQC	81.99	27.33
• Intercommunication service			
- Common equipment, including first three access registers	EPU	550.26	183.42
- Additional access registers, each	EPA	421.83	140.61
- Group use service, per system	EGR	36.69	12.23

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Main station line service			
- Main station line	EXM	$ 95.00	$ 47.50
• Extension station line service[1]			
- Extension station line	EX3	95.00	47.50
- Extension station line	EWT	95.00	47.50
• Attendant access line			
- Attendant access line	EAL	95.00	47.50
- Attendant access line	EAK	95.00	47.50
• Attendant positions - 50A customer premises system (available only to existing customers-manufactured discontinued)			
- Type 131 console with DSS for 100 telephones, each	CXD	3,389.90	1,694.95
- Type 151 console with DSS for 200 telephones, each	CYX	2,986.30	1,493.15

[1] For a continuous or non-continuous property extension service, mileage charges apply as specified for USOC 1LV3Z, following, measured from the bridging point with the main station line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Main station line service			
- Main station line	EXM	$ 24.84	$ 8.28
• Extension station line service[1]			
- Extension station line	EX3	5.58	1.86
- Extension station line	EWT	5.58	1.86
• Attendant access line			
- Attendant access line	EAL	41.34	13.78
- Attendant access line	EAK	41.34	13.78
• Attendant positions - 50A customer premises system (available only to existing customers-manufactured discontinued)			
- Type 131 console with DSS for 100 telephones, each	CXD	366.84	122.28
- Type 151 console with DSS for 200 telephones, each	CYX	403.50	134.50

[1] For a continuous or non-continuous property extension service, mileage charges apply as specified for USOC 1LV3Z, following, measured from the bridging point with the main station line.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Attendant access line, per attendant access line terminated			
- CO location, each (Maximum 14 per console)	EAR	$142.13	$ 71.15
- Customer premises location termination	EAU	68.90	34.45
• Line group busy indication also available with 50B customer premises system			
- Common equipment	EAX	130.00	65.00
- Per console key used for busy indication[1]	EAW	102.00	51.00
• Position busy, per console, also available with 50B customer premises system, each[1]	CXJ	201.00	100.50

[1] Rates and charges for a low speed data circuit apply whenever used between the CO and the customer's premises.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Attendant access line, per attendant access line terminated			
- CO location, each (Maximum 14 per console)	EAR	$75.21	$25.07
- Customer premises location termination	EAU	9.51	3.17
• Line group busy indication also available with 50B customer premises system			
- Common equipment	EAX	28.23	9.41
- Per console key used for busy indication[1]	EAW	7.89	2.63
• Position busy, per console, also available with 50B customer premises system, each[1]	CXJ	14.85	4.95

[1] Rates and charges for a low speed data circuit apply whenever used between the CO and the customer's premises.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Trunk answer any telephone, each	N/A	[1,2]	[1,2]
• Attendant position - 50B customer premises system[3]			
- 50B Electric console including control unit equipped for 8 attendant access lines each	ECB	$1,991.70	$ 995.85
- 50B Electronic console with direct station selection and busy lamp filed including 8 attendant access lines, each[4]	ECG	2,040.60	1,020.30
- 50B Multibutton electronic telephone console including control unit equipped for 8 attendant access lines, each[1]	ECH	1,270.20	635.10
- Console line circuit pack initial and subsequent installation, each[5]	ECP	162.40	81.20

[1] Rates and charges for a low speed data circuit apply whenever used between the CO and the customer's premises.

[2] Rates and charges for auxiliary signal control equipment apply whenever located at the customer's premises.

[3] Additional nonrecurring charges as specified in 4., following, may also apply.

[4] This console can provide DSS/BLF for up to 1800 Centrex CO/ESSX-1 lines.

[5] Provides for termination of four additional attendant access lines. Maximum of two per console.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Trunk answer any telephone, each	N/A	[1,2]	[1,2]
• Attendant position - 50B customer premises system[3]			
- 50B Electric console including control unit equipped for 8 attendant access lines each	ECB	$ 972.09	$324.03
- 50B Electronic console with direct station selection and busy lamp filed including 8 attendant access lines, each[4]	ECG	1,027.14	342.38
- 50B Multibutton electronic telephone console including control unit equipped for 8 attendant access lines, each[1]	ECH	623.58	207.86
- Console line circuit pack initial and subsequent installation, each[5]	ECP	54.99	18.33

[1] Rates and charges for a low speed data circuit apply whenever used between the CO and the customer's premises.

[2] Rates and charges for auxiliary signal control equipment apply whenever located at the customer's premises.

[3] Additional nonrecurring charges as specified in 4., following, may also apply.

[4] This console can provide DSS/BLF for up to 1800 Centrex CO/ESSX-1 lines.

[5] Provides for termination of four additional attendant access lines. Maximum of two per console.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Attendant position - 50B customer premises system[1] (Cont'd)			
- Basic DSS/BLF scanner unit equipped for busy lamp termination of 50 Centrex CO/ESSX-1 lines	ECU	$756.60	$378.30
- Scanner line circuit pack[2]	ECL	218.60	109.30

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Attendant position - 50B customer premises system[1] (Cont'd)			
- Basic DSS/BLF scanner unit equipped for busy lamp termination of 50 Centrex CO/ESSX-1 lines	ECU	$238.44	$79.48
- Scanner line circuit pack[2]	ECL	44.01	14.67

[1] Additional nonrecurring charges as specified in 4., following, may also apply.

[2] Provides for busy lamp termination of 25 additional Centrex CO/ESSX-1 lines. Maximum of 10 per scanner unit.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Attendant position - 51A customer premises system			
- Type 27A console, each	ED7	$3,133.10	$1,566.55
- Type 47A console, each	ED4	3,438.80	1,719.40
- Attendant talking path, maximum of six per console, each	EDB	267.00	133.50
- Attendant control path, one required per console, 2-wire termination, each	EDC	240.10	120.05
- Attendant control path, one required per console, 4-wire termination, each	EDF	1,438.40	719.20
- Common equipment serving CO Type 27A console, each	EDD	191.20	95.60
- Common equipment, serving CO Type 47A console, each	EED	215.60	107.80
- Trunk busy memory unit for Type 47A console-customer's premises (one required per system), each]1]	EDJ	1,237.80	618.90

[1] This unit counts as the first console in the first group of four consoles in the following common equipment, customer's premises.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Attendant position - 51A customer premises system			
- Type 27A console, each	ED7	$449.37	$149.79
- Type 47A console, each	ED4	476.91	158.97
- Attendant talking path, maximum of six per console, each	EDB	80.70	26.90
- Attendant control path, one required per console, 2-wire termination, each	EDC	179.76	59.92
- Attendant control path, one required per console, 4-wire termination, each	EDF	223.77	74.59
- Common equipment serving CO Type 27A console, each	EDD	289.83	96.61
- Common equipment, serving CO Type 47A console, each	EED	289.83	96.61
- Trunk busy memory unit for Type 47A console-customer's premises (one required per system), each]1]	EDJ	122.88	40.96

[1] This unit counts as the first console in the first group of four consoles in the following common equipment, customer's premises.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Attendant position - 51A customer premises system (Cont'd)			
- Common equipment, customer's premises (required for each group of four consoles), each	ED5	$2,282.20	$1,141.10
- Additional common equipment, customer's premises (required for third and fourth console in each group of four consoles), each	ED6	1,365.00	682.50
- Data link unit, serving CO, each[1]	EDK	240.10	120.05
- Trunk answer any station, each	N/A	[2]	[2]
- Lamp multiple unit, per console	EDG	1,298.90	649.45
- Reserve power, per group of four consoles	EDP	1,793.00	896.50

[1] Rates and charges for a voice grade circuit apply whenever used between the serving CO and the customer's premises per each group of four consoles.

[2] Rates and charges for a low speed data circuit apply whenever used between the serving CO and the customer's premises.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE
A.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Attendant position - 51A customer premises system (Cont'd)			
- Common equipment, customer's premises (required for each group of four consoles), each	ED5	$1,019.79	$339.93
- Additional common equipment, customer's premises (required for third and fourth console in each group of four consoles), each	ED6	315.48	105.16
- Data link unit, serving CO, each[1]	EDK	440.19	146.73
- Trunk answer any station, each	N/A	[2]	[2]
- Lamp multiple unit, per console	EDG	128.40	42.80
- Reserve power, per group of four consoles	EDP	586.92	195.64

[1] Rates and charges for a voice grade circuit apply whenever used between the serving CO and the customer's premises per each group of four consoles.

[2] Rates and charges for a low speed data circuit apply whenever used between the serving CO and the customer's premises.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A. Electronic Switching System Exchange (ESSX-1) Service (Cont'd)

4. Nonrecurring Charges (50B Customer Premises System)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Service establishment	$3,913.00	$1,956.50
• Equipment addition charge, per occasion[1]	1,711.90	855.95
• Change of faceplate or trim panel	122.30	61.15

[1] When adding consoles, console line circuit packs scanner units, or scanner line circuit packs to an existing system an equipment addition charge applies per occasion in addition to the installation charges for the equipment.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.2 ELECTRONIC SWITCHING SYSTEM (ESS) SERVICE

A. Electronic Switching System Exchange (ESSX-1) Service (Cont'd)

5. Mileage charges apply to the following:

- Main station line (EXM, EXO)
- Extension station line (EX3, EWT)
- Attendant positions - station sets, attendant access line (EAL, EAK)
- Attendant positions - 50A, 50B customer premises system, attendant access line (EAR)
- Attendant positions - 51A customer premises system, attendant control path (EDC, EDF), attendant talking path (EDB)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Outside base serving area per 1/2 mile or fraction thereof, each	1LV3Z	$10.29	$3.43
• Where a line from the base serving area's CO connects to another CO. Apply as appropriate:			
- FCO mileage	N/A	[1]	[1]
- The (1LV3Z) as indicated above where the line extends beyond the 1/2 mile increment from the non-serving CO	1LV3Z	10.09	3.43
- The applicable access line rate	N/A	[2]	[2]

[1] See the d/b/a CenturyLink QC Private Line Transport Services Tariff for applicable rates and charges.

[2] See elsewhere in 109.1.2.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE

A. Description

Airport Intercommunicating Service is a special telephone service arrangement designed for the common use of airline companies and others located at airports who serve the air traveling public. The service is provided by common dial switching equipment, station lines, stations and attendant position equipment, as required. The arrangement contemplates inward and outward local and long distance calling without operator assistance. The service is available only on a flat rate basis.

B. Terms and Conditions

1. The service will be furnished at the rates and charges specified herein for customers located in the air terminal building and to others located within the airport service rate area who are engaged in providing service and facilities to the air traveling public. Customers qualifying for this service will be determined by the Company and shall exclude customers such as hotels, motels, banks, manufacturers, etc., who normally conduct their business at other locations. Regular exchange service may be provided within the airport service rate area as required.

2. The airport service rate area shall include the land and buildings, surrounding the air terminal building, used in the operation of the airport. This land may be intersected by streets and/or alleys. The airport service rate area shall be defined by an airport service rate area map showing the boundaries of the area to be served under the rates, terms and conditions specified herein.

3. The CO switching equipment is provided in the type and quantity as determined by the Company.

4. Directory listings of Airport Intercommunicating Service customers will be provided in the regular telephone directory of the service exchange, subject to the terms, conditions, rates, and charges specified in Section 5, preceding. An Airport Intercommunicating Service directory will also be published by the Company. Listings in this directory will be provided, without the charge, in the type, quantity, and arrangement necessary, in the opinion of the Company, to adequately identify the customer's service. Regular rates, terms and conditions will apply to other listings.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE

B. Terms and Conditions (Cont'd)

5. Long distance calls will be identified by telephone number on the customer's bill.

6. The service will be provided with or without an attendant position at the option of the individual Airport Intercommunicating Service customer.

7. Toll diverting service is not offered in connection with this service.

8. The rates and charges specified below are applicable at airports having requirements for 100 or more main station lines within the airport service rate area. The service will not be provided at locations where less than 100 main station lines are required.

9. The basic station line rate schedule starts over again for each individual customer to Airport Intercommunicating Service.

10. The station line rates specified herein are subject to the following terms, conditions, mileage, and incremental charges as appropriate:

    - Exchange service extension mileage charges will not apply to stations (main or extension) located within the airport service rate area. Regular exchange service extension mileage charge treatment will apply to all extension station lines located outside of the airport service rate area.

    - The basic station line rate schedule starts over again at each location outside of the airport service rate area (RX3).

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE

B.10. (Cont'd)

- In addition to the basic station line rates, the regular exchange zone rate area individual line business service increment, (ZNA), will apply to main stations located outside of the airport service rate area in exchange zone rate areas.

- The incremental station line rate treatment specified for Centrex main station line service will apply where the airport service rate area and the main station are located in different CO districts of the same exchange (RGR;RGU).

- In connection with FX main station service the basic main station line rate schedule will apply to main stations at each FX station location. Each circuit required to serve the main stations at FX locations from the serving exchange will be treated as an individual line business service for the application of FX mileage. In multi-office exchanges where the airport service rate area is in a CO district other than the principal CO district of the serving exchange, FCO mileage charges will apply to the circuit between the principal CO and the CO serving the airport service rate area.

- Where the airport service rate area is located in an exchange zone rate area, the exchange zone rate area individual line business service increment (ZNA) as appropriate, will apply to each main station served on a direct individual line basis in addition to the basic station rate schedule. In such cases, where the stations are associated with an attendant position, the incremental charges (ZNA) will apply to each circuit serving the attendant position and the basic station line rate schedule will apply to the stations located within the airport service rate area. The number of circuits serving the attendant position is determined on an engineered basis at the time the service is established and will remain unchanged until the engineered capacity of the position is changed at which time the incremental charge will be recomputed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE

B. Terms and Conditions (Cont'd)

11. Incoming and/or outgoing lines terminated in ACD equipment associated with Airport Intercommunicating Service will be treated as regular flat 2-way CO trunks for the application of terms, conditions, rates and charges.

12. Station lines associated with existing services, located within the airport service rate area, will be given appropriate number assignments and be connected to the Airport Intercommunicating Service system without charge.

13. Airport Intercommunicating Service is offered only as a complete service. The exchange access and intercommunication portions of the Airport Intercommunicating Service main station line rates are not offered separately.

14. Airport Intercommunicating Service will not be furnished as a new service to any customer or applicant. The station lines, attendant positions and optional service features may be added to present systems so long as the existing switching equipment is capable of providing the additional requested service and the additional required equipment, if any, is available from existing or recovered stock.

15. Station Lines

    The rate and charge for a main or extension station line is applicable to each telephone jack termination or outlet of a main or extension station location, respectively, to which an instrument can be connected.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE

B. Terms and Conditions (Cont'd)

16. Rate Stability Plan (RSP)

a. The Rate Stability Plan (RSP) is an optional arrangement whereby customers who agree to continue to subscribe to certain services for a designated period of time are guaranteed against Company initiated changes in the monthly rates for that service during the designated period. The Rate Stability Plan is furnished subject to the following regulations and rates, in addition to the Termination Liability/Waiver Policy as set forth in 2.2.14.D., preceding.

b. A customer selecting this plan assumes the obligation to pay a minimum of 24 monthly payments, effective on date of customer's first RSP bill.

c. This Rate Stability Plan guarantees stabilized rates through December 31, 1990, at which time the stabilized rates are subject to change.

d. The RSP customer assumes the obligation for a minimum of 90% of the Intercom portion of Airport Station Lines that are subscribed to at the time the customer's RSP becomes effective.

e. Lines added in excess of 110% of the original number of lines the customer protected by the RSP will be billed at the regular month-to-month rate.

f. Customers with Airport Intercommunicating Service in which the switching equipment is located on Company premises, may subscribe to the Rate Stability Plan. This plan will guarantee against Company initiated rate changes in the main station lines - intercommunication portion only.

g. Additions of lines subject to the availability of facilities are permitted at the stabilized rate without penalty.

h. Line rearrangements, reassociations, or moves are provided without incurring termination charges.

i. All new lines installed under the Rate Stability Plan are subject to the applicable nonrecurring charge.

j. Any reductions in the lines furnished under the Rate Stability Plan below the 90% commitment will not reduce the RSP payments for the duration of the term, unless termination charges are applied.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE

B.16. (Cont'd)

k. Termination charges may apply if the Rate Stability Plan contract is terminated in whole or in part by the customer or is terminated for cause by the Company prior to expiration of the agreed-payment period. The Termination Liability/Waiver Policy is specified in 2.2.14.D., preceding.

l. With the written permission of the Company, the obligation to pay the Rate Stability Plan charges for the remainder of the plan may be assigned to another subscriber at the same location for a transfer fee. This transfer charge is payable by the incoming customer. In addition to assuming the responsibility to pay the rate for the remainder of the period, the new subscriber assumes the conditions applicable to the offering.

	CHARGE	
	MAXIMUM	CURRENT
• Transfer Charge	$300.00	$150.00

m. Any subscriber to the Rate Stability Plan wishing to continue service beyond the end of the RSP period may elect:

- Current month-to-month tariff rates.
- If offered, a renewal of the Rate Stability Plan. The Company makes no assurance that such a plan will be offered beyond December 31, 1990, or that such an offering would be at the same rates as set forth in this Tariff.

n. Rate stability for all service and facilities provided under the RSP terminates simultaneously at the earliest applicable RSP date.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 AIRPORT INTERCOMMUNICATING SERVICE (Cont'd)

C. Rates and Charges

1. The basic station line rates specified below include the common dial switching equipment, power plant, necessary CO trunks and station dial transfer feature.

2. The total rate, per main station line, is the sum of the appropriate exchange access and intercommunication rate.

AIRPORT INTERCOMMUNICATING STATION LINES (CO)	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• First 5 main station lines, each			
- Exchange access	RXR	$95.00	$47.50
- Intercommunication and station line	NRX	23.00	11.50
• Next 45 main station lines, each			
- Exchange access	RXR	95.00	47.50
- Intercommunication and station line	NRX	23.00	11.50
• Next 250 main station lines, each			
- Exchange access	RXR	95.00	47.50
- Intercommunication and station line	NRX	23.00	11.50
• Additional main station lines, each			
- Exchange access	RXR	95.00	47.50
- Intercommunication and station line	NRX	23.00	11.50
• Extension station line, each	RX7	–	–

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.6 AIRPORT INTERCOMMUNICATING SERVICE (Cont'd)

C.2. (Cont'd)

AIRPORT INTERCOMMUNICATING STATION LINES (CO)	USOC	MAXIMUM MONTHLY RSP	CURRENT MONTHLY RSP
• First 5 main station lines, each			
- Exchange access	RXR	–	–
- Intercommunication and station line	NRX	$46.50	$15.50
• Next 45 main station lines, each			
- Exchange access	RXR	–	–
- Intercommunication and station line	NRX	40.50	13.50
• Next 250 main station lines, each			
- Exchange access	RXR	–	–
- Intercommunication and station line	NRX	34.50	11.50
• Additional main station lines, each			
- Exchange access	RXR	–	–
- Intercommunication and station line	NRX	–	–
• Extension station line, each	RX7	9.75	3.25

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.6 AIRPORT INTERCOMMUNICATING SERVICE (Cont'd)

C.2. (Cont'd)

AIRPORT INTERCOMMUNICATING STATION LINES (CO)	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• First 5 main station lines, each			
- Exchange access	RXR	$25.20	$ 8.40
- Intercommunication and station line	NRX	81.93	27.31
• Next 45 main station lines, each			
- Exchange access	RXR	25.20	8.40
- Intercommunication and station line	NRX	46.35	15.45
• Next 250 main station lines, each			
- Exchange access	RXR	22.35	7.45
- Intercommunication and station line	NRX	45.63	15.21
• Additional main station lines, each			
- Exchange access	RXR	22.35	7.45
- Intercommunication and station line	NRX	30.15	10.05
• Extension station line, each	RX7	13.29	4.43

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

A. Description

Customized Call Management Services (CCMS)/*CENTRON* I Service Optional Features are forwarded from a Stored Program Controlled central office. CCMS is the offering available to business customers; *CENTRON* I is the offering available to residence customers. The following CCMS/*CENTRON* I Service Optional Features are grandfathered and available only to existing customers.

(M)

1. Customized Call Management Services (CCMS)/*CENTRON* I Service is composed of standard and optional features furnished from a Stored Program Controlled central office. *CENTRON* I is available to individual line residence customers and CCMS is available to individual line business customers wishing to combine one or more exchange access lines into a group. (M1)

2. CCMS/*CENTRON* I Service is available to individual line business and residence customers where technically feasible. CCMS/*CENTRON* I Service may be incompatible with some services due to technical limitations.

3. A customer may choose to combine access lines terminating at different locations into a single CCMS/*CENTRON* I package. All access lines terminating in CCMS/*CENTRON* I Service, however, must be served by the same central office.

4. Flat Rate Service and Message or Measured Rate Service access lines may not be mixed in the same CCMS/*CENTRON* I package.

5. The combination of residence and business access lines is allowed. When a CCMS/*CENTRON* I system contains both residence and business access lines, only one residence access line is permitted. In addition, no Hunting or Call Forwarding-Busy Line features will be permitted between the business and residence access lines.

6. The quality of transmission for calls utilizing CCMS/*CENTRON* I Call Forwarding or CCMS/*CENTRON* I Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.

7. CCMS/*CENTRON* I Service standard and optional features cannot be used in combination with the following Custom Calling services: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling-8 and Speed Calling-30. (M1)

(M) Material moved to Pages 64.2 and 64.3.

(M1) Material duplicated from Section 9, Page 1.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (M)

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

A. Description (Cont'd)

8. CCMS/*CENTRON* I Service is allowed only with touch-tone equipped access lines.

9. Where Message or Measured Service exchange access lines terminate in CCMS/*CENTRON* I Service, message charges are not applied to calls completed utilizing the Intercom feature.

10. 800 Service circuits terminating on a CCMS/*CENTRON* I Service can be furnished with CCMS/*CENTRON* I Service standard and optional features, excluding the intercom feature.

B. Standard Features

Call Hold/*CONSULTLINE*

A user of CCMS/*CENTRON* I Service can place any established call on hold by dialing a control code. This frees the line to originate another call or use the call pickup feature. Call Hold is the service offering for residence customers; *CONSULTLINE* is the service offering for business customers.

Conferencing

The user of CCMS/*CENTRON* I Service can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Touch-Tone

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment, and is provided as a part of the standard package. Regular touch-tone charges do not apply.

User Transfer

The user of CCMS/*CENTRON* I Service can transfer any established call to another line within or outside the package. (M)

(M) Material duplicated from Section 9, Page 2.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (N)
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE (Cont'd) (N)

C. Optional Features (M)

Alternate Answering - (Call Forwarding-Busy Line/Don't Answer)[1]

This feature automatically transfers incoming calls that encounter a (1) busy condition and/or a (2) don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line. (M)

Alternate Answering - (Call Forwarding-Busy Line)[1] (Business Only) (M1)

This feature automatically transfers incoming calls that encounter a busy condition to an alternate designated line. (M1)

Alternate Answering - (Call Forwarding-Busy Line)(Residence Only)[1] (M)

This feature automatically transfers incoming calls that encounter a busy condition to an alternate designated line. (M)

Alternate Answering - (Call forwarding-Don't Answer)[1] (Business Only) (M1)

This feature automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line.y (M1)

Alternate Answering - (Call Forwarding-Don't Answer)(Residence Only)[1] (M)

This feature automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line. (M)

[1] When it is determined that a subscriber to Alternate Answering is forwarding calls to a residence line from a business line to the extent that the primary use of the residence line is substantially of a business nature, the residence line will be reclassified as a business service and business rates will apply. (M2) (M2)

(M) Material moved from Page 64.
(M1) Material moved from Section 9, Page 3.
(M2) Material duplicated from Section 9, Page 3.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

C. Optional Features (Cont'd)

Call Forwarding - Variable (M)

This feature allows the CCMS/*CENTRON* I user to program automatic transfer of all calls made to the called line to a different line, within or outside the CCMS/*CENTRON* I group.

Call Pickup Group

This feature enables a user of CCMS/*CENTRON* I Service to answer a call which has been directed to another line in the package. (M)

Call Rejection (Business Only) (M1)

This feature enables a business customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call. (M1)

Call Waiting (M2)

This feature provides a tone alert to a CCMS/*CENTRON* I Service user who is on an existing call that another call is waiting. (M2)

Continuous Redial (Business Only) (M3)

This feature allows a business customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. (M3)

Intercom

(M4)

A user of the CCMS/*CENTRON* I Service can dial up to 6 or 30 other lines in the same package by dialing an access code followed by 1 or 2 digits. Two user stations with the same line number cannot access each other utilizing the Intercom feature.

(M4)

(M) Material duplicated from Section 9, Page 3.
(M1) Material moved from Section 9, Page 3.
(M2) Material duplicated from Section 9, Page 4.
(M3) Material moved from Section 9, Page 4.
(M4) Material moved from Page 64.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

C. Optional Features (Cont'd)

Convenience Dialing (M)

This feature allows a CCMS/*CENTRON* I user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code of 1 or 2 digits, a CCMS/*CENTRON* I customer can dial up to 6 or 30 preprogrammed numbers. All lines in a package may share the same 30-number list or the 30-number list may be available to an individual line only. The 6-number list is available only on an individual line basis. Convenience Dialing-6 can only be combined with Intercom-30 on the same line and Convenience Dialing-30 can only be combined with Intercom-6. (M)

Priority Call (Business Only) (M1)

This feature allows a business customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. (M1)

(M) Material duplicated from Section 9, Page 4.

(M1) Material moved from Section 9, Page 4.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

C. Optional Features (Cont'd)

Programmable Call Forwarding-Busy Line (Business only) (M)

This feature allows a CCMS customer to have incoming calls forwarded to another number when the called number is busy. The CCMS customer can activate and deactivate the forwarding feature by dialing a code. The CCMS customer can also establish or change the number to which calls will be forwarded.

Programmable Call Forwarding-Don't Answer (Business only)

This feature allows a CCMS customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The CCMS customer can activate and deactivate the forwarding feature by dialing a code and can establish or change the number to which calls will be forwarded.

Selective Call Forwarding (Business Only)

This feature allows a business customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Six-Way Conferencing - (Business only)

This feature permits the CCMS customer to establish a conference call with up to 6 conferees, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible. (M)

(M2) Material moved from Section 9, Page 5.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE (Cont'd)

D. Rates and Charges

1. One nonrecurring charge applies per line, per customer request to: (M)

   a. Establish Standard Feature Package.

   b. Establish optional feature(s) and miscellaneous line terminating arrangements unless adding at the time the Standard Feature Package is established.

   c. Change optional feature(s) in an existing arrangement.

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Per line	$26.00	$13.00

2. The nonrecurring charge will not apply:

   a. To discontinue all optional features.

   b. To discontinue one or more features when the remaining features stay the same. (M)

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.
• Alternate Answering – (Call Forwarding-Busy Line/Don't Answer), per line	MVPAA	$34.50	$3.30	$11.50	$1.10
• Intercom - 6#, per system	MVP1N	9.00	6.00	3.00	2.00
• Intercom - 30#, per system	MVP1C	13.50	–	4.50	–

(M) Material duplicated from Section 9, Page 6.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (N)

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

D. Rates and Charges (Cont'd) (N)

The following USOCs are for CCMS/*CENTRON* I Service only and are in addition to the USOCs for access lines and other services or equipment with which they are associated. (M)

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.
a. Standard Feature Package, per line	MVP11	$22.50	–	$10.50	–
b. Optional Features					
• Alternate Answering-(Call Forwarding-Busy Line) (Business Only), per line	MVPBL	24.00	[1]	8.00	[1]
• Alternate Answering-(Call Forwarding Don't answer) (Business Only), per line	MVPDA	12.00	[1]	4.00	[1]
• Call Forwarding – Variable, per line	MVPCF	14.40	–	4.80	–
• Call Pickup Group, per line	MVPCU	9.00	–	3.00	–
• Call Rejection, per line	MVPSR	13.50	–	4.50	–
• Call Waiting, per line	MVPCW	22.50	–	7.50	–
• Continuous Redial, per line	MVPAC	10.50	–	3.50	–

[1] Not available. (M)

(M) Material moved from Section 9, Page 7.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (N)

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES/*CENTRON* I SERVICE

D. Rates and Charges (Cont'd) (N)

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.	
• Convenience Dialing – 6# List, per list, each	MBWCD	$ 9.00	–	$3.00	–	(M)
• Convenience Dialing – 30# List, per list, each	MVPCD	13.50	–	4.50	–	
• Priority Call, per line	MVPDW	10.50	–	3.50	–	
• Programmable Call Forwarding - Busy Line, per line	MVPCB	24.00	–	8.00	–	
• Programmable Call Forwarding - Don't Answer, per line	MVPCA	13.50	–	4.50	–	
• Selective Call Forwarding, per line	MVPSF	10.50	–	3.50	–	
• Six-Way Conferencing, per line	MVP6C	18.75	–	6.25	–	(M)
c. Miscellaneous Line Terminating Arrangements[1]						(M1)
• 800 Service Circuit, each termination to main station line	WTK	7.50	–	2.50	–	

[1] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed. (M1)

(M) Material moved from Section 9, Page 8.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.10 OPTIONAL FEATURES

A. General

The optional features and services as specified herein will be provided where feasible in the opinion of the Company and subject to the operating limitations of each specific type of system involved.

B. Automatic Route Selection (ARS)

1. Description

a. ARS is a Centrex-CO optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities, subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

b. ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route (FX, WATS or the MTS Network) to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four private routes. If no route is available, the call will route to the MTS Network or overflow tone at the customer's option. All patterns accessed by a single access code will have the same final route, either the MTS Network or overflow tone.

c. For calls using FX or WATS facilities, the routing may be based on a number plan area (NPA) and limited to specified CO codes within the NPA as designated by the customer. This is referred to as foreign area discrete translation.

2. Terms and Conditions

a. ARS is offered only to Centrex-CO customers served from ESS central offices equipped to furnish this feature, where facilities permit.

b. All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

c. Preferred routes and alternate routing patterns will be specified by the customer.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL FEATURES

B. Automatic Route Selection (ARS) (Cont'd)

d. The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes.

e. A single rate per facility will apply regardless of the number of patterns having access to that facility. The monthly rate specified is applicable to each facility available to the patterns.

f. A group of patterns may have either the MTS Network as a final route or overflow tone. A combination of both within the same pattern group, that is, a group of patterns accessed by one code, is not permitted. Dial 9 may be used as an access code only if the patterns accessed have the MTS Network as a final route.

g. Patterns without final route to the MTS Network may be offered only if a customer subscribed to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others or to prevent others from making or receiving calls over their telephone service.

h. Where toll restricted stations have access to ARS patterns with final route to the MTS Network, rates and charges as specified for patterns with overflow to tone apply in lieu of the charges specified for final route to the MTS Network.

i. Where a route is used on one pattern (pattern reached by one access code) only one translation may be provided per route. Where a route is used in two or more patterns (each pattern is accessed by different access codes) one translation per pattern may be provided subject to the appropriate charges as specified herein.

j. Voice grade circuits or voice grade circuit groups will not be included as routes in patterns.

k. The customer is responsible for notifying the Company whenever any additions or changes of routes, patterns or facilities are required.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES

B. Automatic Route Selection (ARS) (Cont'd)

3. Definitions

Facility

A facility denotes a specific FX or WATS circuit.

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc. A WATS Band 1 and a WATS Band 5 are considered to be two routes. Exception: Where a customer has WATS Route Advance, the route capacity of a pattern is only reduced by one route).

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the Centrex station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Foreign Area Discrete Translation

Provides the screening of a specific group of digits, by the Centrex switcher, to determine proper call routing. Where the calls are limited to specific CO designations within the NPA, the NPA code and the CO code (the first 6 digits) must be screened. This is referred to as 6 digit translation.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES

B. Automatic Route Selection (ARS) (Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
a. Common Equipment, per customer group, per No. 1 ESS switching equipment	ART	$1,235.80	$617.90
b. Route Selection Patterns			
• Per facility terminated in patterns, each	AR5	13.00	6.50
• By NPA code only, with final route			
- To the MTS Network, per pattern, each[1]	AR9	282.00	141.00
- To overflow tone, per pattern, each	ARG	282.00	141.00
• By NPA code and CO codes with final route			
- To the MTS Network, per pattern, each[1]	ARH	404.40	202.20
- To over flow tone, per pattern, each	ARK	404.40	202.20

[1] Where telephones equipped for toll restriction access a pattern, rates and charges specified for USOCs ARG or ARK apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL FEATURES

B. Automatic Route Selection (ARS) (Cont'd)

4. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Common Equipment, per customer group, per No. 1 ESS switching equipment	ART	$458.52	$152.84
b. Route Selection Patterns			
• Per facility terminated in patterns, each	AR5	12.87	4.29
• By NPA code only, with final route			
- To the MTS Network, per pattern, each[1]	AR9	25.65	8.55
- To overflow tone, per pattern, each	ARG	128.40	42.80
• By NPA code and CO codes with final route			
- To the MTS Network, per pattern, each[1]	ARH	54.99	18.33
- To over flow tone, per pattern, each	ARK	165.09	55.03

[1] Where telephones equipped for toll restriction access a pattern, rates and charges specified for USOCs ARG or ARK apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES
B.4. (Cont'd)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
c. Additions and Changes		
• Additions, deletions or changes of routes in existing patterns, per pattern[1]	$269.00	$134.50
• Addition of patterns, per pattern	[2]	[2]
• Addition or deletion of a facility to an existing route	–	–
• Additions or changes in NPA or CO code screening, per route[1]	366.90	183.45

[1] Each WATS band is treated as a separate route.

[2] Same rates and charges as specified for route selection patterns.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES (Cont'd)

C. Station Message Detail Recording (SMDR)

1. Description

SMDR is an arrangement to provide a record, by station number, of originating intercity traffic routing over FX, WATS or the MTS Network for Centrex-CO customers served from a No. 1 ESS CO where facilities are available. The station message detail will include the calling station number, the called number, data, time-of-day, duration of call, and the type of facility used. The record will be provided on magnetic tape to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in the routes selected by the customer for SMDR.

2. Terms and Conditions

a. SMDR may be offered to telephones of Centrex-CO customers serviced from a No. 1 ESS Co where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

b. SMDR is not represented to be a provision of billing detail. Where FX facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR.

c. Station message details may be provided on all facilities subscribed for by the customer, including the MTS Network, but will not include intercom or tie line calls originated by Centrex station users. The customer may designate the group or groups of facilities on which SMDR is to be provided.

d. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the accounting center furnishing the tape.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES

C. Station Message Detail Recording (SMDR) (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Common Equipment			
- Per primary location	CMM	$13,463.50	$6,731.75
- Per secondary location served by separate No. 1 ESS switching equipment	CMM	11,018.00	5,509.00
- Per facility group	CMW	306.40	153.20
- Station message detail, per message	N/A	–	–
- Per FX trunk terminated in arrangement	CMQ	13.00	6.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Per primary location	CMM	$550.26	$183.42
- Per secondary location served by separate No. 1 ESS switching equipment	CMM	550.26	183.42
- Per facility group	CMW	–	–
- Station message detail, per message	N/A	0.06	0.02
- Per FX trunk terminated in arrangement	CMQ	14.67	4.89

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES (Cont'd)

D. Electronic Switching System (ESS) Service

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Code calling, per customer premises location, initial and subsequent installation[1]	PLC	$166.70	$83.35
• Dial access to loudspeaker paging equipment[2]			
- Initial and subsequent installation, per system	ELP	166.70	83.35
- Answer option	ELA	20.00	10.00
• Attendant control of facilities, per system, 51A customer-premises system, per system[1]	CFU	114.60	57.30
• Call hold, call pick-up and call forwarding-variable, for all of these features, per main station line equipped[3]	E5G	16.40	8.20

[1] Rates and charges for a low speed data circuit apply whenever used between the serving CO and the customer's premises.

[2] Rates and charges for a voice grade circuit apply whenever used between the serving CO and the customer's premises.

[3] The rates and charges for these features are applicable to each main station line in the same dial pick-up group.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES

D. Electronic Switching System (ESS) Service (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Code calling, per customer premises location, initial and subsequent installation[1]	PLC	$311.82	$103.94
• Dial access to loudspeaker paging equipment[2]			
- Initial and subsequent installation, per system	ELP	157.74	52.58
- Answer option	ELA	22.92	7.64
• Attendant control of facilities, per system, 51A customer-premises system, per system[1]	CFU	24.60	8.20
• Call hold, call pick-up and call forwarding-variable, for all of these features, per main station line equipped[3]	E5G	8.79	2.93

[1] Rates and charges for a low speed data circuit apply whenever used between the serving CO and the customer's premises.

[2] Rates and charges for a voice grade circuit apply whenever used between the serving CO and the customer's premises.

[3] The rates and charges for these features are applicable to each main station line in the same dial pick-up group.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL FEATURES

D. Electronic Switching System (ESS) Service (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Call transfer-individual-all calls consultation hold-all calls, and three-way calling, for all of these features, per main station line[1]	E2H	$13.00	$ 6.50
• Switched Service Network Access Line Terminals, for terminations of Common Control Switching Arrange-ments Dial terminals, including required switching facilities with PBX systems, each[2]			
- PBX system	9HE	23.00	11.50

[1] These are system features: therefore, when provided, all stations within the system have the usage capabilities and the charge is applicable to all station lines in service.

[2] The dial terminals above include the following equipment and facilities: Regular terminals for network inward and outward dialing, attendant transfer of incoming switched service network calls to other local telephones of the switching system, digit absorbing facilities for calls to the attendant (where required), and rotary out-trunk switching at the switching system (where required), each.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL FEATURES

D. Electronic Switching System (ESS) Service (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call transfer-individual-all calls consultation hold-all calls, and three-way calling, for all of these features, per main station line[1]	E2H	$ 1.05	$ 0.35
• Switched Service Network Access Line Terminals, for terminations of Common Control Switching Arrange-ments Dial terminals, including required switching facilities with PBX systems, each[2]			
- PBX system	9HE	120.96	40.32

[1] These are system features: therefore, when provided, all stations within the system have the usage capabilities and the charge is applicable to all station lines in service.

[2] The dial terminals above include the following equipment and facilities: Regular terminals for network inward and outward dialing, attendant transfer of incoming switched service network calls to other local telephones of the switching system, digit absorbing facilities for calls to the attendant (where required), and rotary out-trunk switching at the switching system (where required), each.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL FEATURES

D. Electronic Switching System (ESS) Service (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Voice grade circuits and Dedicated Private Line Terminals			
- Dial terminals, including the required switching facilities each[1]	RXN	$23.00	$11.50
- Toll diversion, per main station line diverted	ETA	13.00	6.50
- Toll restriction, per main station line restricted	ETB	13.00	6.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Voice grade circuits and Dedicated Private Line Terminals			
- Dial terminals, including the required switching facilities each[1]	RXN	$106.11	$35.37
- Toll diversion, per main station line diverted	ETA	2.76	0.92
- Toll restriction, per main station line restricted	ETB	3.27	1.09

[1] Direct inward dialing from the exchange or message toll network will not be permitted to voice grade circuits and dedicated private lines terminated in Centrex Systems.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL FEATURES (Cont'd)

E. Electronic Tandem Switching (ETS) Features

1. Description

   The following Electronic Tandem Switching (ETS) features are furnished only from either No. 1 or No. 1A Electronic Switching System (ESS) COs subject to availability of facilities and generic feature programs.

   The provision of such facilities and programs will be determined by the Company based upon regular engineering practices and economic considerations. These features may be provided to CO type systems served by either a No. 1 or No. 1A ESS CO.

2. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Facilities Restriction Levels (FRL)			
- Centrex CO telephone or incoming or two-way voice grade circuit, each	FRKOO thru FRK07	$30.20	$15.10

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Facilities Restriction Levels (FRL)			
- Centrex CO telephone or incoming or two-way voice grade circuit, each	FRKOO thru FRK07	$0.51	$0.17

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.12 *CENTRON* 6 AND 30 SERVICE

Effective July 15, 1991, *CENTRON* 6 and 30 Service is obsolete for residence and business customers. Existing *CENTRON* 6 and 30 Service residence and business customers may continue their services on the same premises for the same customer. New installations, changes or moves will be converted to Customized Call Management Services/*CENTRON* I Service. Service and equipment and nonrecurring charges will be waived for conversions of existing services.

A. Description

1. *CENTRON* 6 and 30 Service are optional features furnished from a Stored Program Controlled Central Office available to individual line business and residence customers wishing to combine two to thirty exchange access lines into a group. *CENTRON* 6 and 30 Service require special central office equipment and are not provided in all central offices. The Company may furnish *CENTRON* 6 and 30 Service where there is available central office equipment with the proper program updates, as determined by the Company.

2. *CENTRON* 6 and 30 Service cannot be used with remote switching systems (RSS), Centrex services, or other *CENTRON* services. In addition, *CENTRON* 6 and 30 Service cannot be used on trunks, or with Public Communications Service, multiparty service, InterLATA Foreign Exchange (FX) service, or Outward WATS.

3. Level access on a *CENTRON* 6 or 30 Service is not allowed.

4. A customer may choose to combine access lines terminating at different locations into a single *CENTRON* 6 or 30 package. All access lines terminating in *CENTRON* 6 or 30 Service, however, must be served by the same central office.

5. The quality of transmission for calls utilizing *CENTRON* 6 or 30 Call Forwarding or *CENTRON* 6 or 30 Conferencing may vary depending on the distance and routing involved. The Company makes no representation as to the quality of the transmission on such calls.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 *CENTRON* 6 AND 30 SERVICE

A. Description (Cont'd)

6. *CENTRON* 6 and 30 Service standard and optional features cannot be used in combination with existing Custom Calling services.

7. *CENTRON* 6 or 30 Service are allowed only with touch-tone equipped access lines.

8. Suspension of service will not be allowed for *CENTRON* 6 or 30 Service.

9. *CENTRON* 6 and 30 Service will not be provided as a new service to any customer or applicant with a single individual line as of March 22, 1984. These services presently being furnished on a one-line basis to existing customer may be continued in service on the same premises for the same customer. Additional features may be added to the present system so long as the central office facilities are available.

10. When *CENTRON* 6 or 30 is provided on lines arranged for Hunting Service, all lines in the hunt group must be equipped for *CENTRON* 6 or 30 Service.

11. The minimum service period for *CENTRON* 6 or 30 Service is one month.

12. In a multiple user environment each individual customer is responsible for all applicable rates and charges associated with their individual access line service. In addition, each individual customer will be responsible for all applicable *CENTRON* 6 or 30 Service per line rates and charges. A primary customer, to be designated by the multiple users, will be responsible for all applicable system, group and/or list rates and charges.

13. 800 Service circuit terminating on a *CENTRON* 6 or 30 Service can be furnished with *CENTRON* 6 or 30 standard and optional features excluding the intercom feature.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.12 *CENTRON* 6 AND 30 SERVICE (Cont'd)

B. Standard Features

6 Intercom

A user of the *CENTRON* 6 Service can dial up to five other lines in the same package by dialing an access code followed by a single digit. Two user stations with the same line number cannot access each other utilizing the Intercom feature.

30 Intercom

A user of the *CENTRON* 30 Service can dial up to 29 other lines in the same package by dialing an access code followed by two digits. Two user stations with the same line number cannot access each other utilizing the Intercom feature.

Touch-Tone

Touch-Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment, and is provided as a part of the standard package. Regular touch-tone charges do not apply.

Call Hold

A user of *CENTRON* 6 or 30 Service can place any established call on hold by dialing a control code. This frees the line to originate another call or use the call pickup feature.

Call Pickup Group

This feature enables a user of *CENTRON* 6 or 30 Service to answer a call which has been directed to another line in the package. Additional Call Pickup Groups are available as an optional feature.

User Transfer

The user of *CENTRON* 6 or 30 Service can transfer any established call to another line within or outside the package.

Conferencing

The user of *CENTRON* 6 or 30 Service can hold an in progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.12 *CENTRON* 6 AND 30 SERVICE (Cont'd)

C. Optional Features

Additional Pick-Up Group

This feature enables a user of *CENTRON* 6 or 30 Service to answer a call which has been directed to another line in the package. These Call Pick-up Groups are in addition to the Call Pick-up Group provided as standard feature.

Call Waiting

This feature provides a tone alert to a *CENTRON* 6 or 30 Service user who is on an existing call that another call is waiting.

Call Forwarding

This feature allows the user to program automatic transfer of all calls made to the called line to a different line, within or outside the *CENTRON* 6 or 30 group.

Alternate Answering - (Call Forwarding, Busy/Don't Answer)[1]

This feature automatically transfers incoming calls that encounter a busy condition and/or a don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line within the package.

Alternate Answering - (Busy Line)[1]

This feature automatically transfers incoming calls that encounter a busy condition to an alternate designated line within the package.

Alternate Answering - (Don't Answer)[1]

This feature automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) to an alternate designated line within the package.

[1] When it is determined that a subscriber to Alternate Answering is forwarding calls to a residence line from a business line to the extent that the primary use of the residence line is substantially of a business nature, the residence line will be reclassified as business service and business rates will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 *CENTRON* 6 AND 30 SERVICE

C. Optional Features (Cont'd)

CENTRON 6 Convenience Dialing

This feature allows a user to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code and two digits, a customer can dial up to six preprogrammed numbers. All lines in a package may share the same list or the list may be available to an individual line only. Customers may make changes to their list by dialing special codes.

CENTRON 30 Convenience Dialing

Same as *CENTRON* 6 Convenience Dialing, above, except that a *CENTRON* 30 Service customer can dial up to 30 preprogrammed numbers by dialing an access code and single digit.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.12 *CENTRON* 6 AND 30 SERVICE (Cont'd)

D. Rates and Charges

1. The following USOCs are for *CENTRON* 6 or 30 Service only and are in addition to the USOCs for access lines and other services or equipment with which they are associated.

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.
a. Standard Features - Initial Installation					
• *CENTRON* 6 Service (2 through 6 lines), per line[1]	MVP	$26.25	$26.25	$ 11.75 (I)	$ 11.75 (I)
• *CENTRON* 30 Service (2 through 30 lines)					
- Per line[2]	MVPAL	37.50	37.50	15.50 (I)	15.50 (I)
- Per system	MVPAL	–	–	–	–
b. Standard Features - Subsequent Installation					
• *CENTRON* 6 Service (2 through 6 lines), per line[1]	MVP	26.25	26.25	11.75 (I)	11.75 (I)
• CENTRON 30 Service (2 through 30 lines), per line[2]	MVPAL	37.50	37.50	15.50 (I)	15.50 (I)

[1] MUE and MUEAL for multiple users are the same rates and charges as MVP.

[2] MUEO1 and MUEA1 for multiple users is the same monthly rate as MVPAL.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.12 *CENTRON* 6 AND 30 SERVICE

D.1. (Cont'd)

c. *CENTRON* 6 and 30 Service Optional Features

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.
• Additional Call Pickup, per group[1]	MVPCP	$15.00	$15.00	$ 5.00	$5.00
• Call Waiting, per line[1]	MVPCW	22.50	15.00	7.50	5.00
• Call Forwarding, per line[1]	MVPCF	14.40	9.00	4.80	3.00
• Alternate Answering - (Call Forward Busy/ Don't Answer), per line[1]	MVPAA	34.50	3.30	11.50	1.10
• Alternate Answering - (Busy Line), per line[1]	MVPBL	24.00	[2]	8.00	[2]
• Alternate Answering - (Don't Answer), per line[1]	MVPDA	12.00	[2]	4.00	[2]

[1] This optional feature can be used with either *CENTRON* 6 or 30 Service.

[2] Not available.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 *CENTRON* 6 AND 30 SERVICE

D.1.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.
• *CENTRON* 30 Service Convenience Dialing – (30# List), per list, each	MVPCD	$13.50	$10.50	$4.50	$3.50
• CENTRON 6 Service Convenience Dialing – (6# List), per list, each	MBWCD	9.00	6.00	3.00	2.00

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.12 *CENTRON* 6 AND 30 SERVICE
D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE BUS.	MAXIMUM MONTHLY RATE RES.	CURRENT MONTHLY RATE BUS.	CURRENT MONTHLY RATE RES.
d. Miscellaneous Line Terminating Arrangements[1]					
• 800 Service Circuit termination to main station line, each	WTK	$7.50	$7.50	$2.50	$2.50

e. Training on Customer Premises

If customers request training on their premises, the charges will apply per 1 hour session.

Training Category

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Station Users, each session	$240.00	$120.00

f. Documentation

The customer is provided the following documentation to promote an understanding and an ongoing operative knowledge of system:

- Initially, a supply of self paced user instruction booklets and dialing instruction cards will be provided for each system (one per equipped station).
- Subsequently, additional copies will be provided based upon customer needs.

[1] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.13 *CENTRON* CUSTOM SERVICE

Effective September 1, 2004, *CENTRON* Custom Service is grandfathered to current customers. Customers currently on month-to-month arrangements will need to migrate to another Qwest service by December 1, 2004. Customers whose contract term expires on or after September 1, 2004, but before June 30, 2006, will be allowed to extend their contract, as long as they do not extend beyond June 30, 2006. All existing contracts whose term expires after June 30, 2006 will be honored, however, no contract extensions will be permitted.

A. Description

1. *CENTRON* Custom is a business communications system furnished only from a Stored Program Controlled central office and is offered subject to the availability of facilities and applicable generic feature programs. Network access is provided through Network Access Registers. The provision of such facilities and programs will be determined by the Company based upon regular engineering practices and economic considerations.

   CENTRON Custom is so arranged as to provide the following basic service features:

   a. Direct inward and outward dialing of exchange and long distance message network calls from stations and attendant positions.

   b. Intercommunication between station lines of the same *CENTRON* Custom system.

   c. Identification, by main station line number on the customer's bill, of outgoing and incoming collect long distance message network calls.

   d. Call transfer-all calls, provides for all transfers including *DID* to DOD, consultation hold and add-on for any established call without the assistance of an attendant.

   e. Main station line series completion and multiline hunting.[1]

   f. Common recorded announcement for interception of calls to unassigned station numbers.

   g. Touch-Tone calling provided on station lines.

   h. Trunk answer any station for incoming primary listed directory calls.

[1] Hunting requirements differ by type of office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

A. Description (Cont'd)

2. Miscellaneous lines are those lines which are not a basic part of the *CENTRON* Custom system, i.e., Voice Grade Circuits, WATS, etc., but which require *CENTRON* Custom switching capabilities in order to function with *CENTRON* Custom service. Each miscellaneous line that is terminated in a *CENTRON* Custom system requires a termination arrangement.

3. Main station line features may be provided for attendant access lines where facilities permit.

4. Group Use Service provides intercommunication capability for different customers to dial one another by way of a four or five digit number provided the different customers are served from the same serving central office.

5. Features

a. Standard *CENTRON* Custom features allowed on main station lines:

- Restrictions (line Class of Service)
  - Semi Restricted
  - Non Restricted
  - Toll Restriction

- Hunting
  - Series Sequential
  - Series Non Sequential
  - Multiline
  - Flexible Station Hunting (2B ESS)

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE

A. Description (Cont'd)

	LINE CLASS CODE	
	FLAT	MEASURED
6. *CENTRON* provides the following standard main line classes of service.		
• Non-Restricted Station may originate calls to intra-group stations, and the message network. This class of service may receive all types of calls.	RNN	RM1
• Non-Restricted Outgoing-Semi Restricted Terminating Station may originate calls to intragroup stations and the message network. This class of service may receive calls from intragroup stations only.	RNS	RM2
• Non-Restricted Outgoing-Deny Terminating Station may originate calls to intragroup stations, and the message network. This class of service cannot receive any calls.	RND	RM3
• Semi-Restricted Outgoing-Non Restricted Terminating Station may originate calls to intragroup stations. This class of service may receive all types of calls.	RSN	RSN

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
A.6. (Cont'd)

	LINE CLASS CODE	
	FLAT	MEASURED
• Semi-Restricted Outgoing-Deny Terminating Station may originate calls to intragroup stations. This class of service cannot receive any calls.	RSD	RSD
• Semi-Restricted Outgoing-Semi Restricted Incoming Station may originate and receive calls from intragroup stations.	RS1	RS1
• Deny-Origination-Non Restricted Terminating Station cannot originate any calls. Station may receive all types of calls.	RDN	RDN
• Deny-Origination-Semi Restricted Terminating Station cannot originate any calls. Station may receive calls from intragroup stations.	RDS	RDS

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

A.6. (Cont'd)

	LINE CLASS CODE	
	FLAT	MEASURED
• Toll Restricted Origination-Non Restricted Terminating Station may originate local 7 digit, 911 emergency, 1+411 local information, 800/800-type service and repair service calls only. Station may terminate all types of calls.	RTR	RM7
• 800 Service Terminated The station is the switching telephone number (semi restricted origination).	RIW	RIW
• 800 Service Main Station Line Terminated The station is the switching telephone number (non-restricted origination).	RIN	RIN
• 800 Service Attendant Terminated The attendant station is the switching telephone number.	RIX	RIX

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

A. Description (Cont'd)

7. All classes of service with the exception of Deny Origination, are allowed access to Voice Grade Circuits and WATS, etc., providing the station is translated with the proper category codes.

8. New line class code screening may be negotiated, providing the office is capable of the arrangement requested.

9. Split service common equipment is required when a *CENTRON* Custom customer desires to segregate the *CENTRON* Custom station lines into separate groups, thereby enabling each group to have a different set of system common features.

10. The network demarcation for *CENTRON* Custom is the point at which the entrance facilities to the building, office park or buildings within a campus environment are initially terminated. *CENTRON*-Custom service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for provision of all wire and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed by the Company will be provided on a time and materials basis.

B. Terms and Conditions

1. All *CENTRON* Custom station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with *CENTRON* Custom. Other switching systems connected to a *CENTRON* Custom system by Voice Grade Circuits or group use arrangements are considered as separate systems and are billed as such.

2. Temporary suspension, either full or partial, of *CENTRON* Custom is not permitted.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

B. Terms and Conditions (Cont'd)

3. Where an ESS served Centrex-CO customer elects to convert to *CENTRON* Custom, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that (1) the customer's system continues to be served by the same switching equipment, (2) there is no interruption of service, and (3) there are no moves, changes or additions of such in service station lines, arrangements and features. The conversion fee is specified in C.

4. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the *CENTRON* Custom Service.

5. The rates and charges specified for *CENTRON* Custom are in addition to the regular rates and charges for the services with which the *CENTRON* Custom is associated, e.g., WATS, etc.

6. One primary directory listing is furnished without charge for each *CENTRON* Custom system. Directory listings of main station lines may be provided at the regular business additional listing rate (CLT).

7. Transfer of calls will be provided on listed directory numbers on a total system disconnect only.

8. Customers not wishing to change their listed directory number to be part of a total *CENTRON* system may keep their existing number(s) as an option. See terminating listed directory numbers in this section.

9. Loop Diversity, Avoidance and Fiber Optic Protect Path defined in the d/b/a CenturyLink QC Private Line Transport Services Tariff is available with *CENTRON* Custom Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE (Cont'd)

C. Rates and Charges - General

1. At the time a main station line is initially installed, it will be equipped with a main station line class of service, intercommunication, touch-tone and if desired, sequential, nonsequential or multiline hunting arrangement as determined jointly by the customer and the Company.

2. All applicable incremental charges as specified elsewhere apply.

3. The number of simultaneous exchange and long distance message network calls to and from main station line locations and attendant positions are controlled by the number of Network Access Registers.

4. In the event CO blocking occurs for a customer, a traffic measurement study will be required at rates and charges specified in 10.10.4, following. When the blocking is due to an increase in customer usage, additional Network Access Registers will be added and the customer billed accordingly.

5. *CENTRON* Custom network access is available on a flat and measured rate basis. The usage charges specified elsewhere apply.

6. The provision of network access is based on the use of Company specified number of Network Access Registers as required by the number of main station lines which will be determined on a customer by customer basis.

7. A conversion charge will be assessed whenever a customer converts from an ESS serviced Centrex CO or ESSX-1 to *CENTRON* Custom.

	CONVERSION CHARGE MAXIMUM	CONVERSION CHARGE CURRENT
• Conversion from Centrex CO to *CENTRON* Custom	$1,200.00	$600.00
• Conversion from ESSX-1 to *CENTRON* Custom	500.00	250.00

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE (Cont'd)

D. Rates and Charges - Common Equipment

Regular rates and charges will apply for Customer Training where applicable. All optional features may be used at appropriate rates and charges specified elsewhere; providing the serving CO is properly equipped and facilities are available.

1. Nonrecurring Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Service Establishment	N/A	$24.00	$12.00
• Terminating listed directory numbers from outside the CENTRON Common block[1]	M5A	90.00	45.00

2. Common Equipment

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• *CENTRON* Common Equipment, per system[1]	ERC	$13.00	$6.50
• Split Service Common Equipment, each	EBS	13.00	6.50

[1] The above charge is in addition to all other applicable charges for the main station line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.2. (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• *CENTRON* Common Equipment, per system[1]	ERC	$700.00	$350.00
• Split Service Common Equipment, each	EBS	700.00	350.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• *CENTRON* Common Equipment, per system[1]	ERC	$123.00	$41.00
• Split Service Common Equipment, each	EBS	10.26	3.42

[1] The above charge is in addition to all other applicable charges for the main station line.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE

D. Rates and Charges - Common Equipment (Cont'd)

3. Network Access Registers - Monthly Rates

a. Flat Rate Network Access Registers (EZB++)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Two-way, operation, each	EQA	$30.00	$15.00
• One-way incoming operation, each	EQB	30.00	15.00
• One-way outgoing operation, each	EQC	30.00	15.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Two-way, operation, each	EQA	$103.50	$34.50
• One-way incoming operation, each	EQB	103.50	34.50
• One-way outgoing operation, each	EQC	91.50	30.50

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
b. Flat Resale Network Access Registers (EZB++)			
• Two-way operation, each	EN5	$30.00	$15.00
• One-way incoming operation, each	EN6	30.00	15.00
• One-way outgoing operation, each	EN8	30.00	15.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Two-way operation, each	EN5	$103.50	$34.50
• One-way incoming operation, each	EN6	103.50	34.50
• One-way outgoing operation, each	EN8	91.50	30.50

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.3. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
c. Measured Resale Network Access Registers (EZ1++)			
• Two-way operation, each	EN5	$30.00	$15.00
• One-way incoming operation, each	EN6	30.00	15.00
• One-way outgoing operation, each	EN8	30.00	15.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Two-way operation, each	EN5	$103.50	$34.50
• One-way incoming operation, each	EN6	103.50	34.50
• One-way outgoing operation, each	EN8	91.50	30.50

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

D. Rates and Charges - Common Equipment (Cont'd)

4. Main Station Lines[1]

	MONTHLY USOC	CONTRACT USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Main station and intercommunication line terminated at customer's premises	EXO	EEA	$95.00	$47.50
• Attendant Access line	EAR	EEG	95.00	47.50
• Off Premises Extension Station Line	EWT	EEF	95.00	47.50

	MONTHLY USOC	CONTRACT USOC	MONTHLY RATE
• Main station and intercommunication line terminated at customer's premises	EXO	EEA	[1]
• Attendant Access line	EAR	EEG	[1]
• Off Premises Extension Station Line	EWT	EEF	[1]

5. Nonrecurring CO change charge

a. The following nonrecurring charge for change applies:

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per activity, per access line changed	$55.00	$27.50

[1] For *CENTRON* Custom Service rates and charges will be developed on the basis of each individual case for Intercommunication and Attendant Lines.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE

D. Rates and Charges - Common Equipment (Cont'd)

6. Optional Feature Circuit

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Between customer premises and central office switching system without access to the network (e.g., used with Code Calling, Dictation and Loud-speaker Paging Equipment)	LCS	$95.00	$47.50
• Each 1/4 mile or fraction beyond one mile from the serving central office[1]	1L4VY	[2]	[2]

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Between customer premises and central office switching system without access to the network (e.g., used with Code Calling, Dictation and Loud-speaker Paging Equipment)	LCS	$14.25	$4.75
• Each 1/4 mile or fraction beyond one mile from the serving central office[1]	1L4VY	4.50	1.50

[1] Maximum of four 1/4 mile increments.

[2] See the d/b/a CenturyLink QC Private Line Transport Services Tariff for applicable rates and charges.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

D. Rates and Charges - Common Equipment (Cont'd)

7. Mileage Charges

a. *CENTRON* mileage charges apply to the following.

Main station line (EXO)
Attendant access line (EAR)
Off Premises Extension station line (EWT)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Outside the base serving area, per 1/4 mile or fraction thereof, each[1]	1LV3Y	$4.50	$1.50
(2) Outside the *CENTRON* serving CO area			
• Transport mileage[3]	N/A	[2]	[2]

[1] Maximum of four 1/4 mile increments.

[2] See the d/b/a CenturyLink QC Private Line Transport Services Tariff for applicable rates and charges.

[3] In addition, USOC 1LV3Y applies as indicated in (1).

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

D. Rates and Charges - Common Equipment (Cont'd)

8. Miscellaneous Line Terminating Arrangements[1,2]

Provides for termination of special facilities into the system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Voice Grade, each	ESJ	$13.00	$6.50
• Tandem Voice Grade, each	ETM	13.00	6.50
• OCC Access Line Circuit requiring Dedicated Trunk, each	ESO	13.00	6.50
• Foreign Exchange Trunk Circuit, each	ESQ	13.00	6.50
• Foreign CO Trunk Circuit, each	ESV	13.00	6.50

[1] Not available in 2B ESS office.

[2] Where a *CENTRON* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a *CENTRON* main station line apply in addition to the rates and charges specified for *CENTRON* Voice Grade Circuit termination arrangement.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.8.[1,2] (Cont'd)

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• Voice Grade, each	ESJ	$92.00	$46.00
• Tandem Voice Grade, each	ETM	92.00	46.00
• OCC Access Line Circuit requiring Dedicated Trunk, each	ESO	92.00	46.00
• Foreign Exchange Trunk Circuit, each	ESQ	82.00	41.00
• Foreign CO Trunk Circuit, each	ESV	82.00	41.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Voice Grade, each	ESJ	$237.00	$79.00
• Tandem Voice Grade, each	ETM	279.00	93.00
• OCC Access Line Circuit requiring Dedicated Trunk, each	ESO	93.00	31.00
• Foreign Exchange Trunk Circuit, each	ESQ	156.00	52.00
• Foreign CO Trunk Circuit, each	ESV	156.00	52.00

[1] Not available in 2B ESS office.

[2] Where a *CENTRON* main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a *CENTRON* main station line apply in addition to the rates and charges specified for *CENTRON* Voice Grade Circuit termination arrangement.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.8.[1,2] (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• WATS (outgoing) or WATS like service using FGD or SFG Circuit, each	ES2	$13.00	$6.50
• 800 Service Circuit, each terminated to main station line [1,2,3]	ETZ	13.00	6.50

	USOC	INSTALLATION CHARGE MAXIMUM	INSTALLATION CHARGE CURRENT
• WATS (outgoing) or WATS like service using FGD or SFG Circuit, each	ES2	$82.00	$41.00
• 800 Service Circuit, each terminated to main station line [1,2,3]	ETZ	82.00	41.00

[1] For every four 800 service circuits terminated in a *CENTRON* System, network access registers should be increased by one.

[2] Each main station line terminating an incoming WATS Line will be restricted to intercom only.

[3] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.8.[1,2] (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• WATS (outgoing) or WATS like service using FGD or SFG Circuit, each	ES2	$9.00	$3.00
• 800 Service Circuit, each terminated to main station line [1,2,3]	ETZ	9.00	3.00

9. Digital Facility Interface

a. Description

This termination provides a digital interface for a high capacity (1.544 Mbps) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the *CENTRON*/Centrex system.

[1] For every four 800 service circuits terminated in a *CENTRON* System, network access registers should be increased by one.

[2] Each main station line terminating an incoming WATS Line will be restricted to intercom only.

[3] In the event an incoming 800 Service call is transferred to a remote location, transmission performance cannot be guaranteed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE

D.9. (Cont'd)

b. Terms and Conditions

The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and regulations, including Federal regulations apply to the application of the high capacity facility.[1]

Digital Facility Interface will only be offered to *CENTRON*/Centrex customers, and will only provide for tie lines in a non-tandem configuration. This service is not provided on D4 channel banks.

c. Rates and Charges

	USOC	NONRECURRING CHARGE[2] MAXIMUM	CURRENT
• Common Equipment, per digital interface unit, per 1.544 Mbps facility[3]	D1E1X	$510.00	$255.00
• Circuit Connections			
- *CENTRON* to *CENTRON*, per circuit	M5P	17.00	8.50
- *CENTRON* to PBX/ Key, per circuit	M62	17.00	8.50
- *CENTRON* to Interexchange Carrier, per circuit	M63	17.00	8.50

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The *CENTRON* in this case is the end user's premises.

[2] For *CENTRON* to *CENTRON* connections, two Digital Facility Interfaces will be required, one at each end.

[3] Applies on initial and subsequent activity.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE
D.9.c. (Cont'd)

	USOC	INSTALLATION CHARGE[1] MAXIMUM	CURRENT
• Common Equipment, per digital interface unit, per 1.544 Mbps facility[2]	D1E1X	$1,080.00	$540.00
• Circuit Connections			
- *CENTRON* to *CENTRON*, per circuit	M5P	24.00	12.00
- *CENTRON* to PBX/ Key, per circuit	M62	24.00	12.00
- *CENTRON* to Interexchange Carrier, per circuit	M63	24.00	12.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common Equipment, per digital interface unit, per 1.544 Mbps facility[2]	D1E1X	$660.00	$220.00
• Circuit Connections			
- *CENTRON* to *CENTRON*, per circuit	M5P	60.00	20.00
- *CENTRON* to PBX/ Key, per circuit	M62	60.00	20.00
- *CENTRON* to Interexchange Carrier, per circuit	M63	60.00	20.00

[1] For *CENTRON* to *CENTRON* connections, two Digital Facility Interfaces will be required, one at each end.

[2] Applies on initial and subsequent activity.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 *CENTRON* CUSTOM SERVICE (Cont'd)

E. Customer Training

1. Standard Training

Initial training of customer personnel in system operation is provided at the time of system cutover at a Company location. The number of customer personnel trained included in the system's charges is as follows:

TRAINING CATEGORY	NUMBER OF PERSONNEL TRAINED
Attendant and Station User via the Communications Counselor Program (CCP)	2 counselors per system

Initial training is performed at Company location. The customer is responsible for all expenses associated with travel to and from the Company location.

2. Additional and Subsequent Training on Company Premises.

If the customer requests additional training beyond what is considered standard, or if the customer requests additional training subsequent to the initial installation, the following charges apply per trainee:

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Counselors, each	$156.00	$78.00

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 *CENTRON* CUSTOM SERVICE

E. Customer Training (Cont'd)

3. Training on Customer Premises

If customers request training on their premises either initially or subsequently, the following charges apply.

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Counselors, each (Maximum 6 per session-per 8 hour session)	$726.00	$363.00
• Station Users, each (Minimum 10 per session-per 1 hour session)	240.00	120.00

4. Documentation

The customer is provided the following documentation to promote an understanding and an ongoing operative knowledge of system:

- Each counselor trained will receive one copy of the documentation.
- A supply of dialing instruction cards (one card per equipped station plus 5%) will be provided for each system.

If the customer requests additional copies of any of this documentation, a charge based on costs per copy applies.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.16 CENTREX PLUS SERVICE

Effective September 1, 2004, Centrex Plus Service is grandfathered to current customers. Customers currently on month-to-month arrangements will need to migrate to another Qwest service by December 1, 2004. Customers whose contract term expires on or after September 1, 2004, but before June 30, 2006, will be allowed to extend their contract, as long as they do not extend beyond June 30, 2006. All existing contracts whose term expires after June 30, 2006 will be honored, however, no contract extensions will be permitted.

A. Description

1. Centrex Plus Service is a business communications system furnished only from a Stored Program Controlled central office and is offered subject to the availability of facilities and applicable generic feature programs. A group of station lines is translated for an individual customer group and provides common access to a predetermined group of system features. Customers have a choice of access to the general network via each Centrex Plus station line (non-blocking) or controlled access (blocking) depending upon the number of Network Access Registers subscribed to by the customer as found in this Tariff.

2. Centrex Plus standard features include the following features depending upon the serving central office:

   - Audible Message Waiting
   - Automatic Call Back
   - Call Forwarding - Busy Line
   - Call Forwarding - Don't Answer
   - Call Forwarding - Variable
   - Call Hold
   - Call Park
   - Call Pickup
   - Call Waiting
     - Call Forwarding of Call Waiting Calls
     - Dial Originating
     - Originating
     - Terminating
     - Cancel Call Waiting

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

A.2. (Cont'd)

- Conference Calling
- Data Call Protection[1]
- Direct Inward Dialing
- Direct Outward Dialing
- Distinctive Ringing/Distinctive Call Waiting Tone
- Executive Busy Override
- Hunting
- Individual Line Billing
- Intercept
- Intrasystem Calling
- Last Number Redial
- Line Restrictions
- Make Set Busy
- Network Speed Call
- Outgoing Trunk Queuing
- Speed Calling
- Three-Way Calling/Consultation Hold/Call Transfer
- Touch-Tone
- Trunk Answer Any Station (Night Service)

3. Centrex Plus optional features include the following features depending upon the serving central office:

- Account Codes
- Attendant Access Line Service
- Attendant Set Interface[1]
- Authorization Codes

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
A.3. (Cont'd)

- Automatic Route Selection (ARS)
  - Expensive Route Warning Tone
  - Facility Restriction Level[1]
  - Time of Day Control
- Call Forwarding by Calling Number
- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Caller ID LIDB Listing
- Centrex Management System (CMS)
- Direct Inward System Access (DISA)[2]
- Electronic Set Service
  - Auto Answer Back
  - Automatic Dial
  - Automatic Line
  - Business Set Call Forward Per Key
  - Business Set Inspect Key
  - Call Forward Reason Display
  - Direct Station Selection/Busy Lamp Field
  - Display Called Number
  - Display Calling Number
  - Executive Message Waiting
  - Fast Transfer
  - Group Intercom
  - Group Intercom All Calls
  - Message Center
  - Message Waiting Set
  - Music on Hold - Electronic Set
  - Originating/Terminating Line Select
  - Privacy Release
  - Query Time
  - Station Camp-On

[1] Available only from a 5ESS central office.

[2] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
A.3. (Cont'd)

- Hot Line
- Loudspeaker Paging
- Message Waiting Visual
- Multiple Position Hunt
- Music on Hold[1]
- Music on System[2]
- Remote Access
- Station Message Detail Recording
- Time of Day NCOS (Network Class of Service) Update[1]
- Time of Day Routing[1]
- Trunk Verification From Designated Station[1]
- Uniform Call Distribution

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

A. Description (Cont'd)

4. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex Plus system, e.g., Voice Grade Circuits, WATS, etc., but which require Centrex Plus switching capabilities in order to function with Centrex Plus Service. Each miscellaneous line that is terminated in a Centrex Plus system requires a termination arrangement.

5. Main station line features may be provided for attendant access lines where facilities permit.

6. Split service common equipment is required when a Centrex Plus customer desires to segregate the Centrex Plus station lines into separate groups, thereby enabling each group to have a different set of system common features.

7. Centrex Plus Service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for provision of all wire and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed by the Company will be provided on a time and materials basis.

B. Terms and Conditions

1. All Centrex Plus station lines must be associated with the main switching equipment. Other switching systems connected to a Centrex Plus system by Voice Grade Circuits or group use arrangements are considered as separate systems and are billed as such.

2. Customer requests for temporary suspension, either full or partial, of Centrex Plus Service is not permitted. Seasonal disconnects are allowed providing all rates and charges still apply.

3. Where a Stored Program Controlled *CENTRON* Custom customer elects to convert to Centrex Plus Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that (1) the customer's system continues to be served by the same switching equipment, (2) there is no interruption of service, and (3) there are no moves, changes or additions of such in service station lines, arrangements and features.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

4. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex Plus Service.

5. The rates and charges specified for Centrex Plus are in addition to the regular rates and charges for the services with which the Centrex Plus is associated, e.g., WATS, Voice Grade Circuits, etc.

6. One primary directory listing is furnished without charge for each Centrex Plus system. Directory listings of main station lines may be provided at the regular business additional listing rate (CLT) as specified in 5.7.1, preceding.

7. Transfer of calls will be provided on listed directory numbers on a total system disconnect only.

8. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex Plus chip-in charge for translating listed directory numbers from outside the Centrex Plus customer group. Centrex Plus Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex Plus number arrangement.

9. Each customer will be required to sign a service agreement for the furnishing of services on a rate stabilized basis.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

10. After the service date, a customer removing station lines in whole or in part, below a minimum line commitment quantity, will be subject to a termination charge. A service date will be considered the date of initial installation of station lines for a new system or the effective date of a contract renewal for existing systems. A minimum line commitment will be considered to be 60% of the number of lines initially installed and in service on the annual anniversary date of the Rate Stability Agreement. Company billing records will serve as documentation of the number of lines in service for the purpose of establishing the minimum line commitment. During the first year of a Rate Stability Agreement, the minimum line commitment will be based on the total number of lines in service 60 days after the first line is installed for a new system or the number of lines in service upon renewal of a Rate Stability Agreement for an existing system. In subsequent years of an agreement the minimum line commitment will be based on the number of lines in service on the anniversary date of the agreement. The anniversary date will be considered to be the date of the last signature executing the agreement or a date specified in the agreement.

    Termination charges will only be applicable to Centrex Plus main station lines unless other applicable elements are noted in an agreement. Termination charges are not applied to common equipment, or optional features.

11. Customers subscribing to the RSP shall be subject to the Termination Liability/Waiver Policy as set forth in 2.2.14.D., preceding.

12. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

13. The customer may request a transfer of service from the customer premises location(s) to other customer premises location(s) within the Company's fourteen (14) state service area. The Company shall grant the customer's request if 1) necessary facilities are available; 2) the customer pays all uncollected costs associated with the original premises location including, but not limited to, stranded facilities costs, installation costs, labor costs, engineering costs, and service order charges; 3) the customer agrees to pay the recalculated monthly service charges and nonrecurring charges for the new location; 4) the move results in customer retaining in total the same or a greater number of Station Lines; 5) service is connected at the new location within thirty (30) days of the disconnect date at the old location; and 6) the Company and the customer execute either a written Supplement to this Rate Stability Plan or a new Rate Stability Plan, as is appropriate, with a term that is at least equal to the remaining term of this Rate Stability Plan. If the move results in the customer retaining in total fewer Station Lines or if service is not connected at the new location(s) within thirty (30) days of the disconnect date at the old location(s); the termination charge as specified in Section 2.2.14.D., preceding, applies.

14. Customer Location

    Customer primary location is that customer location within the area of their current serving CO designated on the customer's billing record.

    Customer secondary location is a customer location other than the primary location served by one or more lines of the Centrex Plus system.

15. Centrex Plus Service is not available on Public Communications Service or Multiparty Service.

16. A customer may choose to combine station lines terminating at different locations into a single system. All station lines terminating in a system must be served by the same CO. Lines terminating or originating in different exchange or COs are subject to rates and charges found in the d/b/a CenturyLink QC Private Line Transport Services Tariff.

17. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5, preceding.

Issued: 3-18-13 Effective: 3-19-13

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

18. Centrex Plus Service requires special CO equipment and is not provided in all COs. The Company may furnish Centrex Plus where there is available facilities and CO equipment, with the proper program updates, as determined by the Company.

19. Centrex Plus Optional Features will be furnished only where facilities permit as determined by the Company.

20. Centrex Plus telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Customers requesting that numbers in a sequential block be removed from the block will be charged a Block Compromise Charge as specified in 5.3,4, Direct-Inward-Dialing Service, preceding.

21. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3,4, Direct-Inward-Dialing Service, preceding.

22. Loop Diversity, Avoidance and Fiber Optic Protect Path defined in the d/b/a CenturyLink QC Private Line Transport Services Tariff is available with Centrex Plus Service.

C. Rates and Charges - General

1. Each Centrex Plus station line will include the common line facility and the standard features as appropriate. Each station line will be equipped with 3-way calling, consultation hold, transfer, and intrasystem calling. The remaining standard features may be selected on a line-by-line basis as determined jointly by the customer and the Company.

2. Rates and charges for the common line facilities will be charged according to the number of station lines per location. Each different location will begin with the 1-20 station line charges. The common line facilities between 21-50 will have different rates and charges. Common line facilities for 51 station lines and over will be charged according to the distance of the station line from the serving central office, in quarter mile increments. Customers may add lines to a Centrex Plus system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.

3. Centrex Plus rates and charges will be developed on an individual case basis when unique engineering and/or customer specified dedicated investment is required.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

D. Rates and Charges - Common Switching Elements

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1. Miscellaneous Nonrecurring Charges			
• Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	$15.00	$ 7.50
• Centrex Plus Service Chip-in, per station line	REAJP	27.00	13.50
2. Common Equipment[1]			
• Centrex Plus Common Equipment, per system	HYE	$260.00	$130.00
• Split Service Common Equipment, each	HYS	260.00	130.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Centrex Plus Common Equipment, per system	HYE	$120.00	$40.00
• Split Service Common Equipment, each	HYS	120.00	40.00

[1] This charge is in addition to all other applicable charges for the main station lines.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

3. Common Line Facilities, per location

	USOC
a. Month-to-Month, blocked, each[1,2]	
• flat main station line	RKY
• flat extension station line	X5G
• DMS-100 flat main station line, with visual message waiting[3]	RQ8

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over	95.00	47.50

	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1 - 20 station lines	$118.80	$39.60
21 - 50 station lines	118.80	39.60
51 station lines and over	118.80	39.60

[1] End User Common Line applies to each Common Line Facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D.3. (Cont'd)

	USOC
b. Rate stabilized, blocked, each[1,2]	
• flat station line	RHN
• flat station extension line	X5S
• DMS-100 flat main station line, with visual message waiting[3]	RQ5

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over		
1 Qtr mile from CO	95.00	47.50
2 Qtr miles from CO	95.00	47.50
3 Qtr miles from CO	95.00	47.50
4 Qtr miles from CO	95.00	47.50
5 Qtr miles from CO	95.00	47.50
6 Qtr miles from CO	95.00	47.50
7 Qtr miles from CO	95.00	47.50
8 Qtr miles from CO	95.00	47.50
9 Qtr miles from CO	95.00	47.50
10 Qtr miles from CO	95.00	47.50
11 Qtr miles from CO	95.00	47.50
12 Qtr miles from CO	95.00	47.50
13 Qtr miles from CO	95.00	47.50
14 Qtr miles from CO	95.00	47.50
15 Qtr miles from CO	95.00	47.50
16 Qtr miles from CO	95.00	47.50
17 Qtr miles from CO	95.00	47.50
18 Qtr miles from CO	95.00	47.50
19 Qtr miles from CO	95.00	47.50
20 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.
[2] Also apply rates and charges for Network Access Registers as found in 5., following.
[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 station lines	$118.80	$39.60
21 - 50 station lines	65.34	21.78
51 station lines and over		
1 Qtr mile from CO	15.06	5.02
2 Qtr miles from CO	16.26	5.42
3 Qtr miles from CO	17.55	5.85
4 Qtr miles from CO	19.23	6.41
5 Qtr miles from CO	20.58	6.86
6 Qtr miles from CO	21.99	7.33
7 Qtr miles from CO	24.30	8.10
8 Qtr miles from CO	25.71	8.57
9 Qtr miles from CO	27.84	9.28
10 Qtr miles from CO	31.98	10.66
11 Qtr miles from CO	34.02	11.34
12 Qtr miles from CO	39.84	13.28
13 Qtr miles from CO	44.64	14.88
14 Qtr miles from CO	46.44	15.48
15 Qtr miles from CO	49.20	16.40
16 Qtr miles from CO	54.75	18.25
17 Qtr miles from CO	56.94	18.98
18 Qtr miles from CO	58.71	19.57
19 Qtr miles from CO	60.30	20.10
20 Qtr miles from CO	67.02	22.34

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 station lines	$99.00	$33.00
21 - 50 station lines	54.45	18.15
51 station lines and over		
1 Qtr mile from CO	12.57	4.19
2 Qtr miles from CO	13.56	4.52
3 Qtr miles from CO	14.61	4.87
4 Qtr miles from CO	16.02	5.34
5 Qtr miles from CO	17.16	5.72
6 Qtr miles from CO	18.33	6.11
7 Qtr miles from CO	20.25	6.75
8 Qtr miles from CO	21.42	7.14
9 Qtr miles from CO	23.19	7.73
10 Qtr miles from CO	26.67	8.89
11 Qtr miles from CO	28.08	9.36
12 Qtr miles from CO	33.18	11.06
13 Qtr miles from CO	37.20	12.40
14 Qtr miles from CO	38.70	12.90
15 Qtr miles from CO	40.98	13.66
16 Qtr miles from CO	45.63	15.21
17 Qtr miles from CO	47.46	15.82
18 Qtr miles from CO	48.93	16.31
19 Qtr miles from CO	50.25	16.75
20 Qtr miles from CO	55.86	18.62

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 station lines	$90.00	$30.00
21 - 50 station lines	49.50	16.50
51 station lines and over		
1 Qtr mile from CO	11.31	3.77
2 Qtr miles from CO	12.21	4.07
3 Qtr miles from CO	13.17	4.39
4 Qtr miles from CO	14.43	4.81
5 Qtr miles from CO	15.45	5.15
6 Qtr miles from CO	16.50	5.50
7 Qtr miles from CO	18.24	6.08
8 Qtr miles from CO	19.29	6.43
9 Qtr miles from CO	20.88	6.96
10 Qtr miles from CO	24.00	8.00
11 Qtr miles from CO	25.29	8.43
12 Qtr miles from CO	29.88	9.96
13 Qtr miles from CO	33.48	11.16
14 Qtr miles from CO	34.83	11.61
15 Qtr miles from CO	36.90	12.30
16 Qtr miles from CO	41.07	13.69
17 Qtr miles from CO	42.72	14.24
18 Qtr miles from CO	44.04	14.68
19 Qtr miles from CO	45.24	15.08
20 Qtr miles from CO	50.28	16.76

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
51 station lines and over		
21 Qtr miles from CO	$95.00	$47.50
22 Qtr miles from CO	95.00	47.50
23 Qtr miles from CO	95.00	47.50
24 Qtr miles from CO	95.00	47.50
25 Qtr miles from CO	95.00	47.50
26 Qtr miles from CO	95.00	47.50
27 Qtr miles from CO	95.00	47.50
28 Qtr miles from CO	95.00	47.50
29 Qtr miles from CO	95.00	47.50
30 Qtr miles from CO	95.00	47.50
31 Qtr miles from CO	95.00	47.50
32 Qtr miles from CO	95.00	47.50
33 Qtr miles from CO	95.00	47.50
34 Qtr miles from CO	95.00	47.50
35 Qtr miles from CO	95.00	47.50
36 Qtr miles from CO	95.00	47.50
37 Qtr miles from CO	95.00	47.50
38 Qtr miles from CO	95.00	47.50
39 Qtr miles from CO	95.00	47.50
40 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$67.62	$22.54
22 Qtr miles from CO	68.28	22.76
23 Qtr miles from CO	68.91	22.97
24 Qtr miles from CO	69.51	23.17
25 Qtr miles from CO	70.11	23.37
26 Qtr miles from CO	70.71	23.57
27 Qtr miles from CO	71.31	23.77
28 Qtr miles from CO	71.91	23.97
29 Qtr miles from CO	72.51	24.17
30 Qtr miles from CO	73.11	24.37
31 Qtr miles from CO	73.71	24.57
32 Qtr miles from CO	74.31	24.77
33 Qtr miles from CO	74.91	24.97
34 Qtr miles from CO	75.51	25.17
35 Qtr miles from CO	76.11	25.37
36 Qtr miles from CO	76.71	25.57
37 Qtr miles from CO	77.31	25.77
38 Qtr miles from CO	77.91	25.97
39 Qtr miles from CO	78.51	26.17
40 Qtr miles from CO	78.90	26.30

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$56.37	$18.79
22 Qtr miles from CO	56.91	18.97
23 Qtr miles from CO	57.42	19.14
24 Qtr miles from CO	57.93	19.31
25 Qtr miles from CO	58.41	19.47
26 Qtr miles from CO	58.92	19.64
27 Qtr miles from CO	59.43	19.81
28 Qtr miles from CO	59.91	19.97
29 Qtr miles from CO	60.42	20.14
30 Qtr miles from CO	60.93	20.31
31 Qtr miles from CO	61.41	20.47
32 Qtr miles from CO	61.92	20.64
33 Qtr miles from CO	62.40	20.80
34 Qtr miles from CO	62.91	20.97
35 Qtr miles from CO	63.42	21.14
36 Qtr miles from CO	63.93	21.31
37 Qtr miles from CO	64.41	21.47
38 Qtr miles from CO	64.92	21.64
39 Qtr miles from CO	65.43	21.81
40 Qtr miles from CO	65.76	21.92

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.b.[1,2,3] (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$50.73	$16.91
22 Qtr miles from CO	51.24	17.08
23 Qtr miles from CO	51.69	17.23
24 Qtr miles from CO	52.14	17.38
25 Qtr miles from CO	52.59	17.53
26 Qtr miles from CO	53.04	17.68
27 Qtr miles from CO	53.49	17.83
28 Qtr miles from CO	53.94	17.98
29 Qtr miles from CO	54.39	18.13
30 Qtr miles from CO	54.84	18.28
31 Qtr miles from CO	55.29	18.43
32 Qtr miles from CO	55.74	18.58
33 Qtr miles from CO	56.19	18.73
34 Qtr miles from CO	56.64	18.88
35 Qtr miles from CO	57.09	19.03
36 Qtr miles from CO	57.54	19.18
37 Qtr miles from CO	57.99	19.33
38 Qtr miles from CO	58.44	19.48
39 Qtr miles from CO	58.89	19.63
40 Qtr miles from CO	59.19	19.73

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., following.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3. (Cont'd)

	USOC
c. Month-to-Month, non-blocked, each[1,2]	
• flat station line	R4N
• extension station line	R5G
• DMS-100 flat main station line, with visual message waiting[3]	RQ5

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over	95.00	47.50

	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1 - 20 station lines	$118.80	$39.60
21 - 50 station lines	118.80	39.60
51 station lines and over	118.80	39.60

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D.3. (Cont'd)

	USOC
d. Rate stabilized, non-blocked, each[1,2]	
• flat station line	R4H
• extension station line	R5S
• DMS-100 flat main station line, with visual message waiting[3]	RQ6

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over		
1 Qtr mile from CO	95.00	47.50
2 Qtr miles from CO	95.00	47.50
3 Qtr miles from CO	95.00	47.50
4 Qtr miles from CO	95.00	47.50
5 Qtr miles from CO	95.00	47.50
6 Qtr miles from CO	95.00	47.50
7 Qtr miles from CO	95.00	47.50
8 Qtr miles from CO	95.00	47.50
9 Qtr miles from CO	95.00	47.50
10 Qtr miles from CO	95.00	47.50
11 Qtr miles from CO	95.00	47.50
12 Qtr miles from CO	95.00	47.50
13 Qtr miles from CO	95.00	47.50
14 Qtr miles from CO	95.00	47.50
15 Qtr miles from CO	95.00	47.50
16 Qtr miles from CO	95.00	47.50
17 Qtr miles from CO	95.00	47.50
18 Qtr miles from CO	95.00	47.50
19 Qtr miles from CO	95.00	47.50
20 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 station lines	$118.80	$39.60
21 - 50 station lines	65.34	21.78
51 station lines and over		
1 Qtr mile from CO	15.06	5.02
2 Qtr miles from CO	16.26	5.42
3 Qtr miles from CO	17.55	5.85
4 Qtr miles from CO	19.23	6.41
5 Qtr miles from CO	20.58	6.86
6 Qtr miles from CO	21.99	7.33
7 Qtr miles from CO	24.30	8.10
8 Qtr miles from CO	25.71	8.57
9 Qtr miles from CO	27.84	9.28
10 Qtr miles from CO	31.98	10.66
11 Qtr miles from CO	34.02	11.34
12 Qtr miles from CO	39.84	13.28
13 Qtr miles from CO	44.64	14.88
14 Qtr miles from CO	46.44	15.48
15 Qtr miles from CO	49.20	16.40
16 Qtr miles from CO	54.75	18.25
17 Qtr miles from CO	56.94	18.98
18 Qtr miles from CO	58.71	19.57
19 Qtr miles from CO	60.30	20.10
20 Qtr miles from CO	67.02	22.34

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 station lines	$99.00	$33.00
21 - 50 station lines	54.45	18.15
51 station lines and over		
1 Qtr mile from CO	12.57	4.19
2 Qtr miles from CO	13.56	4.52
3 Qtr miles from CO	14.61	4.87
4 Qtr miles from CO	16.02	5.34
5 Qtr miles from CO	17.16	5.72
6 Qtr miles from CO	18.33	6.11
7 Qtr miles from CO	20.25	6.75
8 Qtr miles from CO	21.42	7.14
9 Qtr miles from CO	23.19	7.73
10 Qtr miles from CO	26.67	8.89
11 Qtr miles from CO	28.08	9.36
12 Qtr miles from CO	33.18	11.06
13 Qtr miles from CO	37.20	12.40
14 Qtr miles from CO	38.70	12.90
15 Qtr miles from CO	40.98	13.66
16 Qtr miles from CO	45.63	15.21
17 Qtr miles from CO	47.46	15.82
18 Qtr miles from CO	48.93	16.31
19 Qtr miles from CO	50.25	16.75
20 Qtr miles from CO	55.86	18.62

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 station lines	$90.00	$30.00
21 - 50 station lines	49.50	16.50
51 station lines and over		
1 Qtr mile from CO	11.31	3.77
2 Qtr miles from CO	12.21	4.07
3 Qtr miles from CO	13.17	4.39
4 Qtr miles from CO	14.43	4.81
5 Qtr miles from CO	15.45	5.15
6 Qtr miles from CO	16.50	5.50
7 Qtr miles from CO	18.24	6.08
8 Qtr miles from CO	19.29	6.43
9 Qtr miles from CO	20.88	6.96
10 Qtr miles from CO	24.00	8.00
11 Qtr miles from CO	25.29	8.43
12 Qtr miles from CO	29.88	9.96
13 Qtr miles from CO	33.48	11.16
14 Qtr miles from CO	34.83	11.61
15 Qtr miles from CO	36.90	12.30
16 Qtr miles from CO	41.07	13.69
17 Qtr miles from CO	42.72	14.24
18 Qtr miles from CO	44.04	14.68
19 Qtr miles from CO	45.24	15.08
20 Qtr miles from CO	50.28	16.76

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
51 station lines and over		
21 Qtr miles from CO	$95.00	$47.50
22 Qtr miles from CO	95.00	47.50
23 Qtr miles from CO	95.00	47.50
24 Qtr miles from CO	95.00	47.50
25 Qtr miles from CO	95.00	47.50
26 Qtr miles from CO	95.00	47.50
27 Qtr miles from CO	95.00	47.50
28 Qtr miles from CO	95.00	47.50
29 Qtr miles from CO	95.00	47.50
30 Qtr miles from CO	95.00	47.50
31 Qtr miles from CO	95.00	47.50
32 Qtr miles from CO	95.00	47.50
33 Qtr miles from CO	95.00	47.50
34 Qtr miles from CO	95.00	47.50
35 Qtr miles from CO	95.00	47.50
36 Qtr miles from CO	95.00	47.50
37 Qtr miles from CO	95.00	47.50
38 Qtr miles from CO	95.00	47.50
39 Qtr miles from CO	95.00	47.50
40 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$67.62	$22.54
22 Qtr miles from CO	68.28	22.76
23 Qtr miles from CO	68.91	22.97
24 Qtr miles from CO	69.51	23.17
25 Qtr miles from CO	70.11	23.37
26 Qtr miles from CO	70.71	23.57
27 Qtr miles from CO	71.31	23.77
28 Qtr miles from CO	71.91	23.97
29 Qtr miles from CO	72.51	24.17
30 Qtr miles from CO	73.11	24.37
31 Qtr miles from CO	73.71	24.57
32 Qtr miles from CO	74.31	24.77
33 Qtr miles from CO	74.91	24.97
34 Qtr miles from CO	75.51	25.17
35 Qtr miles from CO	76.11	25.37
36 Qtr miles from CO	76.71	25.57
37 Qtr miles from CO	77.31	25.77
38 Qtr miles from CO	77.91	25.97
39 Qtr miles from CO	78.51	26.17
40 Qtr miles from CO	78.90	26.30

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$56.37	$18.79
22 Qtr miles from CO	56.91	18.97
23 Qtr miles from CO	57.42	19.14
24 Qtr miles from CO	57.93	19.31
25 Qtr miles from CO	58.41	19.47
26 Qtr miles from CO	58.92	19.64
27 Qtr miles from CO	59.43	19.81
28 Qtr miles from CO	59.91	19.97
29 Qtr miles from CO	60.42	20.14
30 Qtr miles from CO	60.93	20.31
31 Qtr miles from CO	61.41	20.47
32 Qtr miles from CO	61.92	20.64
33 Qtr miles from CO	62.40	20.80
34 Qtr miles from CO	62.91	20.97
35 Qtr miles from CO	63.42	21.14
36 Qtr miles from CO	63.93	21.31
37 Qtr miles from CO	64.41	21.47
38 Qtr miles from CO	64.92	21.64
39 Qtr miles from CO	65.43	21.81
40 Qtr miles from CO	65.76	21.92

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.3.d.[1,2,3] (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$50.73	$16.91
22 Qtr miles from CO	51.24	17.08
23 Qtr miles from CO	51.69	17.23
24 Qtr miles from CO	52.14	17.38
25 Qtr miles from CO	52.59	17.53
26 Qtr miles from CO	53.04	17.68
27 Qtr miles from CO	53.49	17.83
28 Qtr miles from CO	53.94	17.98
29 Qtr miles from CO	54.39	18.13
30 Qtr miles from CO	54.84	18.28
31 Qtr miles from CO	55.29	18.43
32 Qtr miles from CO	55.74	18.58
33 Qtr miles from CO	56.19	18.73
34 Qtr miles from CO	56.64	18.88
35 Qtr miles from CO	57.09	19.03
36 Qtr miles from CO	57.54	19.18
37 Qtr miles from CO	57.99	19.33
38 Qtr miles from CO	58.44	19.48
39 Qtr miles from CO	58.89	19.63
40 Qtr miles from CO	59.19	19.73

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

[3] Available only from a DMS-100 Central Office. Requires the Optional Feature, Message Waiting Visual, as found elsewhere.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges (Cont'd)

4. Centrex Plus Usage Charges[1]

Centrex Plus Usage Charge is a charge used for non-blocking Centrex Plus Service. This charge is in lieu of a Centrex Plus customer using Network Access Registers (NARs) or Centrex Plus blocked service.

	USOC
• Usage charges, per system	
- Usage charges for flat main station line, non-blocked, each[2]	CUD

	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1 - 20 station lines	$108.00	$36.00
21 - 50 station lines	105.00	35.00
51 station lines and over	36.00	6.00

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] In addition, rates and charges for Month-to-Month flat station line non-blocked or Rate Stabilized flat station line non-blocked apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

5. Network Access Registers

a. Flat Rate Network Access Registers (FFN++)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Two-way, operation, each	EQA	$30.00	$15.00
• One-way incoming operation, each	EQB	30.00	15.00
• One-way outgoing operation, each	EQC	30.00	15.00

b. Flat Resale Network Access Registers (FFN++)

• Two-way, operation, each	EN5	30.00	15.00
• One-way incoming operation, each	EN6	30.00	15.00
• One-way outgoing operation, each	EN8	30.00	15.00

c. Measured Resale Network Access Registers FFN++[1]

• Two-way, operation, each	EN5	30.00	15.00
• One-way incoming operation, each	EN6	30.00	15.00
• One-way outgoing operation, each	EN8	30.00	15.00

[1] In addition, rates and charges for usage in 5.2.1, preceding, apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.5.a. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Two-way, operation, each	EQA	$103.50	$34.50
• One-way incoming operation, each	EQB	103.50	34.50
• One-way outgoing operation, each	EQC	91.50	30.50
b. Flat Resale Network Access Registers (FFN++)			
• Two-way, operation, each	EN5	103.50	34.50
• One-way incoming operation, each	EN6	103.50	34.50
• One-way outgoing operation, each	EN8	91.50	30.50
c. Measured Resale Network Access Registers FFN++[1]			
• Two-way, operation, each	EN5	103.50	34.50
• One-way incoming operation, each	EN6	103.50	34.50
• One-way outgoing operation, each	EN8	91.50	30.50

[1] In addition, rates and charges for usage in 5.2.1, preceding, apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
6. Dormitory Station Line, each			
• Month-to-Month flat station line, blocked, each	PEJ	[1]	[1]
• Month-to-Month flat station line, non-blocked, each	PSH	[1]	[1]
• Rate stablized flat station line, blocked, each	PEV	[1]	[1]
• Rate stablized flat station line, non-blocked, each	PSX	[1]	[1]

7. Nonrecurring Charge - Optional Service Features and Miscellaneous Facility Arrangements

Nonrecurring charges apply per USOC (unless specified otherwise), per customer request to establish or change one or more optional features as follows:

	NONRECURRING CHARGE MAXIMUM	CURRENT
• Established with the initial installation of the system access line	–	–
• Established subsequent to the initial installation of the access line	$13.00	$6.50
• Feature change when other service and equipment charges do not apply	13.00	6.50

[1] Same rates and charges as Centrex Plus Common Line Facilities.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

8. Miscellaneous Facility Arrangements[1]

Provides for termination of special facilities into the system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Voice Grade Circuit, each			
- Per Group	FACPG	$320.00	$160.00
- Each Facility In Group	FAC	38.50	19.25
• FX/FCO Circuit			
- Per Trunk Group	FANPG	270.00	135.00
- Each Facility In Group	FAN	40.00	20.00
• WATS (outgoing), each	FAO	60.00	30.00
• 800 Service Circuit, each terminated to main station line[2]	FA8	60.00	30.00
• Miscellaneous Trunk Termination, Dial Dictation			
- Per Trunk Group, each	DK7PG	320.00	160.00
- Each Facility In Group	DK7	38.50	19.25

[1] Where a Centrex Plus main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex Plus main station line apply in addition to the rates and charges specified for Centrex Plus Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 Service call is transferred outside the system, transmission performance cannot be guaranteed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.8. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Voice Grade Circuit, each			
- Per Group	FACPG	–	–
- Each Facility In Group	FAC	$75.00	$25.00
• FX/FCO Circuit			
- Per Trunk Group	FANPG	–	–
- Each Facility In Group	FAN	75.00	25.00
• WATS (outgoing), each	FAO	1.50	0.50
• 800 Service Circuit, each terminated to main station line[2]	FA8	1.50	0.50
• Miscellaneous Trunk Termination, Dial Dictation			
- Per Trunk Group, each	DK7PG	–	–
- Each Facility In Group	DK7	75.00	25.00

[1] Where a Centrex Plus main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex Plus main station line apply in addition to the rates and charges specified for Centrex Plus Voice Grade circuit termination arrangement.

[2] In the event an incoming 800 Service call is transferred outside the system, transmission performance cannot be guaranteed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

9. Digital Facility Interface

a. Description

This termination provides a digital interface for a high capacity (1.544 Mbps) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the Centrex Plus system.

b. Terms and Conditions

The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules, terms and coniditons, including Federal regulations apply to the application of the high capacity facility.[1]

Digital Facility Interface will only be offered to Centrex Plus customers, and will only provide for tie lines in a non-tandem configuration.

c. Rates and Charges

	USOC	NONRECURRING CHARGE[2] MAXIMUM	CURRENT
• Common Equipment[3]			
- Per digital interface unit, per 1.544 Mbps facility	D1E1X	$510.00	$255.00

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The Centrex Plus in this case is the end user's premises.

[2] Applies on initial and subsequent activity.

[3] For Centrex Plus to Centrex Plus connections two Digital Facility Interfaces will be required, one at each end.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.9.c. (Cont'd)

	USOC	INSTALLATION CHARGE[1] MAXIMUM	CURRENT
• Common Equipment[2]			
- Per digital interface unit, per 1.544 Mbps facility	D1E1X	$1,080.00	$540.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Common Equipment[2]			
- Per digital interface unit, per 1.544 Mbps facility	D1E1X	$420.00	$140.00

[1] Applies on initial and subsequent activity.

[2] For Centrex Plus to Centrex Plus connections two Digital Facility Interfaces will be required, one at each end.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.9.c. (Cont'd)

	USOC	NONRECURRING CHARGE[1] MAXIMUM	CURRENT
• Circuit Connections[2]			
- Centrex Plus to Centrex Plus, per circuit	M5P	$17.00	$8.50
- Centrex Plus to PBX/Key, per circuit			
- Blocked Centrex Plus	M62	17.00	8.50
- Non-Blocked Centrex Plus	EJ9	17.00	8.50
- Centrex Plus direct inward number, per number[3,4]	CNY	–	–
- Centrex Plus to Inter-exchange Carrier, per circuit	M63	17.00	8.50

[1] Applies on initial and subsequent activity.

[2] For Centrex Plus to Centrex Plus connections two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex Plus Service - requires the use of a Network Access Register and Centrex Plus station line for each M62, circuit connection.

[4] Non-blocked Centrex Plus Service - requires the use of Centrex Plus usage, CUD and Centrex Plus station line for each EJ9, circuit connection.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.9.c. (Cont'd)

	USOC	INSTALLATION CHARGE[1] MAXIMUM	CURRENT
• Circuit Connections[2]			
- Centrex Plus to Centrex Plus, per circuit	M5P	$24.00	$12.00
- Centrex Plus to PBX/Key, per circuit			
- Blocked Centrex Plus	M62	24.00	12.00
- Non-Blocked Centrex Plus	EJ9	24.00	12.00
- Centrex Plus direct inward number, per number[3,4]	CNY	2.00	1.00
- Centrex Plus to Inter-exchange Carrier, per circuit	M63	24.00	12.00

[1] Applies on initial and subsequent activity.

[2] For Centrex Plus to Centrex Plus connections two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex Plus Service - requires the use of a Network Access Register and Centrex Plus station line for each M62, circuit connection.

[4] Non-blocked Centrex Plus Service - requires the use of Centrex Plus usage, CUD and Centrex Plus station line for each EJ9, circuit connection.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.9.c. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Circuit Connections[2]			
- Centrex Plus to Centrex Plus, per circuit	M5P	$22.50	$ 7.50
- Centrex Plus to PBX/Key, per circuit			
- Blocked Centrex Plus	M62	22.50	7.50
- Non-Blocked Centrex Plus	EJ9	67.50	22.50
- Centrex Plus direct inward number, per number[3,4]	CNY	0.45	0.15
- Centrex Plus to Inter-exchange Carrier, per circuit	M63	22.50	7.50

[1] Applies on initial and subsequent activity.

[2] For Centrex Plus to Centrex Plus connections two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex Plus Service - requires the use of a Network Access Register and Centrex Plus station line for each M62, circuit connection.

[4] Non-blocked Centrex Plus Service - requires the use of Centrex Plus usage, CUD and Centrex Plus station line for each EJ9, circuit connection.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

E. Standard Service Features - Description

Audible Message Waiting

When a Centrex Plus user goes off hook a stutter dial tone is provided to indicate a message is waiting.

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Forwarding Busy Line

Provides for forwarding of incoming calls to a preselected telephone number, when the called station is busy.

Call Forwarding Don't Answer

Provides for forwarding of incoming calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward incoming calls to any other number.

Call Forwarding of Call Waiting Calls

Allows users with both the Call Waiting and Call Forward Don't Answer features to have calls directed to a predetermined destination.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

Call Park[1]

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Waiting - Dial Originating

Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.

Call Waiting - Originating

Allows a calling station to direct a call waiting tone toward a busy called station within the same system.

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Call Waiting - Terminating

Allows for a Centrex Plus station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting.

Cancel Call Waiting

Allows a user with Call Waiting Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

Conference Calling

Allows a station user to establish conference connections without the aid of an attendant.

Data Call Protection

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Executive Busy Override[1]

Allows a station user to gain access to a busy station.

Hunting

Allows incoming calls to hunt to the next number in a hunting sequence if the number is busy. Various types of hunting are available such as Series Completion, Multiline Hunt, Preferential Hunt and Circular Hunt.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement or to the customer Centralized Answering Position.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

Last Number Redial[1]

Allows users to redial the last number called.

Line Restrictions

Various line restrictions are available such as toll facility and various originating and terminating restrictions.

Make Set Busy[1]

Allows directory number appearances and call terminations such as Call Waiting Calls, and Executive Busy override to be made busy to incoming calls.

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

E. Standard Service Features - Description (Cont'd)

Network Speed Call[1]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable).

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a speed calling code.

Three-Way Calling/Consultation Hold/Call Transfer

User can connect a third line to an established connection. A user can depress the switchhook and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex Plus System.

Touch-Tone

Allows for customer provided equipment to place calls on the Centrex Plus system.

Trunk Answer Any Station (Night Service)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

F. Rates and Charges - Optional Service Features

1. Account Codes

   Allows a user to dial an account code for bill back purposes before placing a call.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	AZ8PS	$350.00	$175.00

2. Attendant Access Line Service

   Allows a Centrex Plus Attendant Line to receive dial "zero" calls.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per station line	DZR	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per station line	DZR	$24.00	$8.00

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

3. Attendant Set Interface[1,2]

Enables a group of DMS-100 station lines to be served by a single attendant position which includes attendant features.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per interface	A1J	$860.00	$430.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per interface	A1J	$465.00	$155.00

4. Authorization Codes

Requires a user to dial an authorization code before using system facilities.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	AFYPS	$350.00	$175.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	AFYPS	$210.00	$70.00

[1] Each attendant set interface requires a main station line.

[2] Available from a DMS-100 central office only.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

5. Automatic Route Selection (ARS)

a. Description

ARS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four (4) private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific CO codes within an NPA as designated by the customer.

b. Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.5. (Cont'd)

c. Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 FX or 3 WATS Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be two routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

Facility Restriction Level

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.5. (Cont'd)

d. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Automatic Route Selection[1]			
- Common Equipment, per customer group	F5GPG	$2,400.00	$1,200.00
• Changes and rearrangements of Patterns and Routes[2]			
- Per Pattern, each	READO	170.00	85.00
- Per Route, each	REAGP	106.00	53.00
• Facility Restriction Level, per system[3]	FRKPS	100.00	50.00
• Time of Day Control for ARS			
- Per system	ATBPS	150.00	75.00
- Change of schedule, per occurrence	RCHAS	150.00	75.00
• Expensive Route Warning Tone, per system	AQWPS	120.00	60.00

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.5.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Automatic Route Selection[1]			
- Common Equipment, per customer group	F5GPG	$300.00	$100.00
• Changes and rearrangements of Patterns and Routes[2]			
- Per Pattern, each	READO	–	–
- Per Route, each	REAGP	–	–
• Facility Restriction Level, per system[3]	FRKPS	–	–
• Time of Day Control for ARS			
- Per system	ATBPS	–	–
- Change of schedule, per occurrence	RCHAS	–	–
• Expensive Route Warning Tone, per system	AQWPS	–	–

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

6. Call Forwarding via Private Facilities

a. Description

A main station line equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

b. Terms and Conditions

Incoming local and toll message network and INWATS calls to main station lines arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.

c. Rates and Charges

		NONRECURRING CHARGE	
	USOC	MAXIMUM	CURRENT
• Common equipment, per system	PF3PS	$1,680.00	$840.00
• Per main station line[1]	PFY	10.00	5.00

		MAXIMUM MONTHLY	CURRENT MONTHLY
	USOC	RATE	RATE
• Common equipment, per system	PF3PS	–	–
• Per main station line[1]	PFY	$0.30	$0.10

[1] Nonrecurring charge applies for subsequent installation only.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

7. Centrex Management System (CMS)

a. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, move, add, delete and change features. In addition CMS enables the customer to move and change station lines and generate Basic Management Reports.

CMS is generally available in 1AESS, 5ESS, and DMS100 central offices. CMS is activated on a per Centrex central office basis. When CMS is installed, a customer specific database is created. Each database is assigned a distinct customer identification name (Customer ID). This ID corresponds to the customer's specific Centrex Plus common block system. However, customers may request a single ID for multiple common block systems within the same central office.

b. Feature List

The following standard features are provided to all CMS customers.

(1) Standard Features

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Basic Management Reports

The ability to generate management reports regarding the customer's system. These reports vary by switch type and may change with software updates. The report function gathers current data only. CMS does not keep a past history log.

Database Synchronization

The ability to update the CMS database station line information to agree with the information in the switch.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7.b.(1) (Cont'd)

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	100	10
2001 - 4000	110	15
4001 - 6000	120	20
6001 - 8000	130	25
8001 - 10000	140	30
10001+	150	35

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7.b.(1) (Cont'd)

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

- 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.
- 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.
- DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

NUMBER OF LINES PER DATABASE	NUMBER OF BATCH	NUMBER OF BATCH DBSYNCHS
1 - 2000	20	10
2001 - 4000	30	15
4001 - 6000	40	20
6001 - 8000	50	25
8001 - 10000	60	30
10001+	70	35

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7.b.(1) (Cont'd)

Bulk Change

Allows customers to request the same feature change to be applied to multiple lines simultaneously.

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

(2) Optional Features

The following optional features carry an additional one-time establishment charge.

Custom Reports

Customers can request Company personnel to create customized report formats for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be utilized at any time.

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.7. (Cont'd)

c. Terms and Conditions

The Company will furnish and maintain CMS software for use by the customer. CMS requires special central office equipment and is not provided in all central offices. The Company will offer CMS where there is available facilities and central office equipment as determined by the Company.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex Plus main station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third week-end of every month.

The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.7.c. (Cont'd)

New connects and disconnects of station lines are not permitted through CMS.

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified **in Section 13.2 of the Exchange and Network Services Catalog**. The Trouble Isolation Charge will not apply to lines equipped with Business *UNISTAR* Service**, except as described in that section**. (T) (T)

d. Rates and Charges

All nonrecurring charges for CMS will be applied on a per common block system basis. Nonrecurring Charges, found elsewhere do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7.d. (Cont'd)

Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

If CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves their Centrex Plus system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS data base will apply.

	USOC	NONRECURRING CHARGE[1] MAXIMUM	CURRENT
• System Establishment			
- Initial installation	MB5XX	$2,000.00	$1,000.00
- Subsequent installation for an associated system	CPVWO	1,000.00	500.00
• Optional Features			
- Custom Reports	RCVXX	[1]	[1]
- System Partitioning	PD8XX	1,000.00	500.00
- Packet Control Capability	PTGPS	3,000.00	1,500.00

[1] Rates and charges will be based on an individual case basis per customer request.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

8. Direct Inward System Access (DISA)[1]

Allows a customer to dial access to the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per access code	3DQ	$54.00	$27.00
• Per access code changed	READA	50.00	25.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	3DQ	$3.00	$1.00
• Per access code changed	READA	–	–

9. Electronic Set Service[1]

a. Description

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

b. Terms and Conditions

Electronic Set Service will be provided only where facilities permit.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the central office.

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9.b. (Cont'd)

Electronic Set Service is only available on Centrex Plus main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines.

c. Explanation of Terms

Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic station set.

Software Numbers

Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

- Primary Appearance

  The first appearance of a software number on a key.

- Secondary Appearance

  The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

- Single Appearance

  A software number that appears only on one station and one key.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.9. (Cont'd)

d. Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.9.d. (Cont'd)

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric LCD.

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among MADN members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9. (Cont'd)

e. Standard Deluxe Feature Package Description

Business Set Call Forward Per Key

Enables each directory number assigned to be forwarded to a different directory number.

Business Set Inspect Key

Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intrasystem basis only.

Executive Message Waiting

Provides multiple message waiting indications per directory number.

Group Intercom All Calls

Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

Music on Hold - Electronic Set[1]

Provides the electronic set with access to system Music on Hold.

Originating/Terminating Line Select

Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

[1] Requires Music on Hold.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.9. (Cont'd)

f. Optional Feature Description

Direct Station Selection/Busy Lamp Field

Adds improved answering-position function to the electronic set by providing busy lamp status and direct station selection.

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9. (Cont'd)

g. Rates and Charges

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated for the main station line, all associated facilities and optional service features.

The nonrecurring charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

	USOC
• Electronic set common line facilities[1]	
- Month-to-month flat station line, blocked, each	EPZ
- Month-to-month flat station line, non-blocked, each	R63
- Rate stabilized flat station line, blocked, each	E3W
- Rate stabilized flat station line, non-blocked, each	R6V

[1] Same rates and charges as a Centrex Plus Common Line Facilities.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9.g. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Electronic set service interface, per main station line[1]	PP3	$20.00	$10.00
• Primary appearance of a software number	SO3	10.00	5.00
• Subsequent appearance of a software number	SO5	10.00	5.00SW
• Single appearance of a software number	SFB	10.00	5.00
• Adjunct module, per module[2]	C2TAX	30.00	15.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Electronic set service interface, per main station line[1]	PP3	$9.00	$3.00
• Primary appearance of a software number	SO3	3.00	1.00
• Subsequent appearance of a software number	SO5	–	–
• Single appearance of a software number	SFB	3.00	1.00
• Adjunct module, per module[2]	C2TAX	4.20	1.40

[1] Includes electronic set service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9.g. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Standard Deluxe Feature Package			
- Business Set Call Forward per key, Per Set	EATPK	$ 30.00	$ 15.00
- Business Set Inspect Key	NP6PK	30.00	15.00
- Executive Message Waiting	MGK	31.00	15.50
- Group Intercom All Calls	GCN	14.00	7.00
- Music on Hold - Electronic Set [1]	MHHPK	24.00	12.00
- Originating/Terminating Line Select	SLB	14.00	7.00
• Optional Features			
- Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	400.00	200.00
- Station Camp-On, Service Establishment	SEPFB	100.00	50.00
- Station Camp-On, per main station line	CPK	320.00	160.00
- Message Center, per main station line	MFR	250.00	125.00

[1] Requires Optional Service Feature Music on Hold.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9.g. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Standard Deluxe Feature Package			
- Business Set Call Forward per key, Per Set	EATPK	–	–
- Business Set Inspect Key	NP6PK	–	–
- Executive Message Waiting	MGK	–	–
- Group Intercom All Calls	GCN	–	–
- Music on Hold - Electronic Set [1]	MHHPK	–	–
- Originating/Terminating Line Select	SLB	–	–
• Optional Features			
- Direct Station Selection/ Busy Lamp Field, per arrangement	BUD	$15.00	$5.00
- Station Camp-On, Service Establishment	SEPFB	–	–
- Station Camp-On, per main station line	CPK	27.00	9.00
- Message Center, per main station line	MFR	7.50	2.50

[1] Requires Optional Service Feature Music on Hold.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

10. Hot Line (Automatic Line)

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per line equipped	HLN	$20.00	$10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line equipped	HLN	$6.00	$2.00

11. Loudspeaker Paging

Line Side allows access to Loudspeaker Paging via a Centrex Plus Station line. Trunk Side allows access to Loudspeaker Paging by dialing an access code. Attendant Access allows access to Loudspeaker Paging from the attendant console.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Trunk Side, per group	PTQPG	$800.00	$400.00
• Attendant Access, per console	PA1PC	55.00	27.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Trunk Side, per group	PTQPG	$120.00	$40.00
• Attendant Access, per console	PA1PC	75.60	25.20

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

12. Message Waiting Visual[1]

Provides the ability to light a lamp on customer-provided equipment by dialing a code.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per main station line	MLN	$10.00	$5.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per main station line	MLN	$3.00	$1.00

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

13. Multiple Position Hunt

Is a type of multiline hunting arrangement that distributes incoming calls to attendant positions according to the type of call.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per main station line	MHU	$ 22.00	$ 11.00
• Announcement[1]	MHW	200.00	100.00
• Queuing, per group[1]	MH5	200.00	100.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per main station line	MHU	$ 6.00	$ 2.00
• Announcement[1]	MHW	315.00	105.00
• Queuing, per group[1]	MH5	90.00	30.00

[1] Available only from a 5ESS central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

14. Remote Access[2,3]

Allows a customer user to dial access the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per access code	ROA	$96.00	$48.00
• Per access code changed	READA	50.00	25.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per access code	ROA	$100.50	$33.50
• Per access code changed	READA	–	–

[1] Available only from a 5ESS central office.

[2] In the event an incoming call is transferred to a remote location, transmission performance cannot be guaranteed.

[3] Not available from a DMS-100 central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

15. Station Message Detail Recording[1]

a. Description

SMDR provides detail on calls that originate from a Centrex Plus common block system(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls. Local call detail also is available, requests will be on an individual case basis only.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customer's personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.

[1] Customers signing a contract on or after February 24, 1994 will receive SMDR at rates and charges specified in the section. Customers that have RSP Arrangements prior to February 24, 1994 must sign a new RSP Arrangement to have SMDR from this Section.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.15. (Cont'd)

b. Terms and Conditions

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex Plus station line, or Voice Grade Channel is required to provide SMDR.

The standard call data retrieval/delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P customers wishing to retrieve call detail at intervals other than once daily, will be priced on an individual case by case basis.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.15.c. (Cont'd)

SMDR-P has two delivery options: modem to modem or File Transfer Protocol (FTP). The customer's data may be forwarded at a customer specified time.

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A nonrecurring charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date. Customers wishing to receive tapes at intervals other than one a month, will be priced on an individual case by case basis.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per common block system basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex Plus customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard and will be priced based upon individual customer requirements, cost and rate levels on a case by case basis. Non-standard provisioning of SMDR may include customer requests for local call detail, Company delivery of data for SMDR-P customers, or hourly retrieval of call data for SMDR-P customers.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.15. (Cont'd)

e. Rates and Charges[1,2]

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Service Establishment Charge, initial installation, per customer group			
- SMDR-P	SEPSP	$680.00	$340.00
- SMDR-RAO	SEPSR	480.00	240.00
• Retransmission of archived call detail, per request[3]			
- SMDR-P	REHIX	600.00	300.00

	USOC	MONTHLY RATE
• Non-Standard provision of SMDR, per main station line	S6N	[4]

[1] Customers signing a contract on or after February 24, 1994 will receive SMDR at rates and charges specified in this Section. Customers that have RSP Agreements prior to February 24, 1994 must sign a new RSP Agreement to have SMDR from this section.

[2] Recurring costs for SMDR from this Section are covered in the Centrex Plus station line rate.

[3] A request shall not exceed 7 consecutive calendar days.

[4] Rates and charges will be based on an individual case basis per customer request.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

16. Time of Day Routing[1]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per main station line	ATB	$ 2.00	$1.00
• Per ARS pattern	ATBPZ	10.00	5.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per main station line	ATB	$0.30	$0.10
• Per ARS pattern	ATBPZ	6.00	2.00

17. Time of Day NCOS (Network Class of Service) Update[1]

Allows normal NCOS values to be mapped on to new values that are based on time of day, day of the week, or day of the year.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per main station line	A4T	$2.00	$1.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per main station line	A4T	$0.30	$0.10

[1] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

18. Uniform Call Distribution

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[1]			
- Per group	MHMPG	$460.00	$230.00
- Per main station line	MHM	33.00	16.50
• Make Busy Arrangements,			
- Per group[2,3]	A9AEX	40.00	20.00
- Per line[2,3]	MB1	40.00	20.00
• Call Waiting Indication, per unique timing state[4]	WUT	50.00	25.00

[1] Limit of one announcement channel per UCD system.

[2] This arrangement is only available from a 5E and 1AESS central office.

[3] A Low Speed Data channel from the Access Service Tariff and a special set with a Make Busy Key is required.

[4] In addition, for each unique timing state only rates and charges for a Narrowband Channel from the Access Service Tariff apply. Limit of three unique timing states per UCD system.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.18. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[1]			
- Per group	MHMPG	–	–
- Per main station line	MHM	$ 37.50	$12.50
• Make Busy Arrangements,			
- Per group[2,3]	A9AEX	150.00	50.00
- Per line[2,3]	MB1	10.50	3.50
• Call Waiting Indication, per unique timing state[4]	WUT	60.00	20.00

[1] Limit of one announcement channel per UCD system.

[2] This arrangement is only available from a 5E and 1AESS central office.

[3] A Low Speed Data channel from the Access Service Tariff and a special set with a Make Busy Key is required.

[4] In addition, for each unique timing state only rates and charges for a Narrowband Channel from the Access Service Tariff apply. Limit of three unique timing states per UCD system.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

19. Music On Hold System[1,2]

Provides Music on Hold capability to the system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	MOHPS	$3,000.00	$1,500.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	MOHPS	$225.00	$75.00

20. Music on Hold[2,3]

Provides Music on Hold to all stations excluding Electronic Set Service.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per system	MHHPS	$500.00	$250.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per system	MHHPS	$165.00	$55.00

[1] Available only from a 5ESS central office.

[2] Requires a Voice Grade circuit found elsewhere.

[3] Available only from a DMS-100 central office.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

21. Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer features from their stations by using dialed feature access codes.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Service establishment	SEPFA	$200.00	$100.00
• Per line	FSW	30.00	15.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Service establishment	SEPFA	–	–
• Per line	FSW	$0.90	$0.30

22. Trunk Verification From Designated Station

Allows end users audible transmission level testing from selected trunks within a trunk group, limit of ten stations per system.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per line equipped	BVS	$500.00	$250.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per line equipped	BVS	$45.00	$15.00

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

23. Caller ID LIDB Listing

a. This feature provides a listing on the Line Identification Data Base (LIDB), that allows for the delivery of a calling party's name and telephone number to a subscriber of Caller Identification Service. The listing information appears only on LIDB and does not appear in the directory or on Directory Assistance.

b. The customer of record is responsible for providing to the Company, complete and accurate end-user listing information. The customer of record assumes liability for the accuracy of information provided to the Company.

c. The nonrecurring charge applies to subsequent changes in an already established LIDB Listing per Centrex Plus station line. It does not apply when a LIDB Listing is established during the initial installation of a Centrex Plus station line.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per station line equipped			
- Initial installation	LBN	–	–
- Subsequent changes	LBN	$7.00	$3.50

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)

G. Superseded Rate Stabilized Rates

1. The following rates and charges found on this page were in effect October 29, 1992 through February 24, 1994.

a. Common Line Facilities, per location

	USOC
(1) Flat Station Line, Extension Station Line, blocked, each	RHN/X5S

	12 TO 35 MONTHS MAXIMUM	CURRENT
1 - 20 station lines[1]	$60.00	$20.00
21 - 50 station lines[1]	44.01	14.67
51 station lines and over[1]		
1 Qtr mile from CO	12.27	4.09
2 Qtr miles from CO	13.47	4.49
3 Qtr miles from CO	14.76	4.92
4 Qtr miles from CO	16.44	5.48
5 Qtr miles from CO	17.79	5.93
6 Qtr miles from CO	19.20	6.40
7 Qtr miles from CO	21.51	7.17
8 Qtr miles from CO	22.92	7.64
9 Qtr miles from CO	27.45	9.15
10 Qtr miles from CO	29.19	9.73
11 Qtr miles from CO	30.93	10.31
12 Qtr miles from CO	37.05	12.35
13 Qtr miles from CO	41.85	13.95
14 Qtr miles from CO	43.65	14.55
15 Qtr miles from CO	46.41	15.47
16 Qtr miles from CO	51.96	17.32
17 Qtr miles from CO	54.15	18.05
18 Qtr miles from CO	55.92	18.64
19 Qtr miles from CO	57.51	19.17
20 Qtr miles from CO	64.23	21.41

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)
G.1.a.(1) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 station lines[1]	$54.00	$18.00
21 - 50 station lines[1]	36.66	12.22
51 station lines and over[1]		
1 Qtr mile from CO	10.23	3.41
2 Qtr miles from CO	11.22	3.74
3 Qtr miles from CO	12.30	4.10
4 Qtr miles from CO	13.71	4.57
5 Qtr miles from CO	14.82	4.94
6 Qtr miles from CO	15.99	5.33
7 Qtr miles from CO	17.94	5.98
8 Qtr miles from CO	19.11	6.37
9 Qtr miles from CO	22.86	7.62
10 Qtr miles from CO	24.33	8.11
11 Qtr miles from CO	25.77	8.59
12 Qtr miles from CO	30.87	10.29
13 Qtr miles from CO	34.86	11.62
14 Qtr miles from CO	36.36	12.12
15 Qtr miles from CO	38.67	12.89
16 Qtr miles from CO	43.29	14.43
17 Qtr miles from CO	45.12	15.04
18 Qtr miles from CO	46.59	15.53
19 Qtr miles from CO	47.94	15.98
20 Qtr miles from CO	53.52	17.84

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (Cont'd)
G.1.a.(1) (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 station lines[1]	$45.00	$15.00
21 - 50 station lines[1]	33.00	11.00
51 station lines and over[1]		
1 Qtr mile from CO	9.21	3.07
2 Qtr miles from CO	10.11	3.37
3 Qtr miles from CO	11.07	3.69
4 Qtr miles from CO	12.33	4.11
5 Qtr miles from CO	13.35	4.45
6 Qtr miles from CO	14.40	4.80
7 Qtr miles from CO	16.14	5.38
8 Qtr miles from CO	17.19	5.73
9 Qtr miles from CO	20.58	6.86
10 Qtr miles from CO	21.90	7.30
11 Qtr miles from CO	23.19	7.73
12 Qtr miles from CO	27.78	9.26
13 Qtr miles from CO	31.38	10.46
14 Qtr miles from CO	32.73	10.91
15 Qtr miles from CO	34.80	11.60
16 Qtr miles from CO	38.97	12.99
17 Qtr miles from CO	40.62	13.54
18 Qtr miles from CO	41.94	13.98
19 Qtr miles from CO	43.14	14.38
20 Qtr miles from CO	48.18	16.06

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.1.a. (Cont'd)

	USOC
(2) Flat Station Line, Extension Station Line, non-blocked, each	R4H/R5S

	12 TO 35 MONTHS MAXIMUM	CURRENT
1 - 20 station lines[1]	$60.00	$20.00
21 - 50 station lines[1]	44.01	14.67
51 station lines and over[1]		
1 Qtr mile from CO	12.27	4.09
2 Qtr miles from CO	13.47	4.49
3 Qtr miles from CO	14.76	4.92
4 Qtr miles from CO	16.44	5.48
5 Qtr miles from CO	17.79	5.93
6 Qtr miles from CO	19.20	6.40
7 Qtr miles from CO	21.51	7.17
8 Qtr miles from CO	22.92	7.64
9 Qtr miles from CO	27.45	9.15
10 Qtr miles from CO	29.19	9.73
11 Qtr miles from CO	30.93	10.31
12 Qtr miles from CO	37.05	12.35
13 Qtr miles from CO	41.85	13.95
14 Qtr miles from CO	43.65	14.55
15 Qtr miles from CO	46.41	15.47
16 Qtr miles from CO	51.96	17.32
17 Qtr miles from CO	54.15	18.05
18 Qtr miles from CO	55.92	18.64
19 Qtr miles from CO	57.51	19.17
20 Qtr miles from CO	64.23	21.41

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.1.a.(2) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 station lines[1]	$54.00	$18.00
21 - 50 station lines[1]	36.66	12.22
51 station lines and over[1]		
1 Qtr mile from CO	10.23	3.41
2 Qtr miles from CO	11.22	3.74
3 Qtr miles from CO	12.30	4.10
4 Qtr miles from CO	13.71	4.57
5 Qtr miles from CO	14.82	4.94
6 Qtr miles from CO	15.99	5.33
7 Qtr miles from CO	17.94	5.98
8 Qtr miles from CO	19.11	6.37
9 Qtr miles from CO	22.86	7.62
10 Qtr miles from CO	24.33	8.11
11 Qtr miles from CO	25.77	8.59
12 Qtr miles from CO	30.87	10.29
13 Qtr miles from CO	34.86	11.62
14 Qtr miles from CO	36.36	12.12
15 Qtr miles from CO	38.67	12.89
16 Qtr miles from CO	43.29	14.43
17 Qtr miles from CO	45.12	15.04
18 Qtr miles from CO	46.59	15.53
19 Qtr miles from CO	47.94	15.98
20 Qtr miles from CO	53.52	17.84

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.1.a.(2) (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 station lines[1]	$45.00	$15.00
21 - 50 station lines[1]	33.00	11.00
51 station lines and over[1]		
1 Qtr mile from CO	9.21	3.07
2 Qtr miles from CO	10.11	3.37
3 Qtr miles from CO	11.07	3.69
4 Qtr miles from CO	12.33	4.11
5 Qtr miles from CO	13.35	4.45
6 Qtr miles from CO	14.40	4.80
7 Qtr miles from CO	16.14	5.38
8 Qtr miles from CO	17.19	5.73
9 Qtr miles from CO	20.58	6.86
10 Qtr miles from CO	21.90	7.30
11 Qtr miles from CO	23.19	7.73
12 Qtr miles from CO	27.78	9.26
13 Qtr miles from CO	31.38	10.46
14 Qtr miles from CO	32.73	10.91
15 Qtr miles from CO	34.80	11.60
16 Qtr miles from CO	38.97	12.99
17 Qtr miles from CO	40.62	13.54
18 Qtr miles from CO	41.94	13.98
19 Qtr miles from CO	43.14	14.38
20 Qtr miles from CO	48.18	16.06

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

G. Superseded Rate Stabilized Rates (Cont'd)

2. Effective March 19, 1998, the following rates and charges found in A.2. which became effective February 24, 1994 are only available to customers of record subject to the following Terms and Conditions.

a. Current Centrex Plus Month to Month customers have 90 days from March 19, 1998 in which to subscribe to Centrex Plus Service under a rate stabilized agreement in order to receive these superseded Centrex Plus station line rates. If a Month to Month customer has not signed a rate stability agreement before 90 days, they will be converted to the new rates effective 90 days after March 19, 1998.

b. During a five year period beginning on March 19, 1998 current rate stabilized customers may renew their contract at rates found in A.2., preceding. Renewal contracts must have an expiration date no longer than ten years from March 19, 1998. After a five year period, new rates would apply to any contract renewal.

c. Existing Centrex Plus customer growth limitations beginning March 19, 1998 are as follows:

- Customers may add new common blocks to existing contracts.

- Current Centrex Plus customers may add up to 20 additional locations annually. A customer may add new locations, beyond the 20 location limitation, if the customer purchases, merges and/or acquires a new business and wants the acquired business location(s) to be part of an existing Centrex Plus contract. A government customer may add new locations, beyond the 20 location limitation, as a result of the government entity's realignment. The location growth limitation will apply following acquisition or government realignment activity.

- Current customers may move and change station lines and optional features at existing locations per terms of the contract. Customers with 1 to 100 stations, may add up to 100% of their current stations annually. Customers with more than 100 stations lines may add up to 100% of their current station lines every two years per terms of the contract. These numbers cannot be compounded. Acquisitions or government realignment will not count towards the station line growth limitation.

d. The sum of the End User Common Line Charge and the Rate Stabilized flat station line charge will remain the same during the Rate Stability term.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c. (Cont'd)

(1) Common Line Facilities, per location

	USOC
• Month-to-Month flat main station line, extension station line, blocked, each[1,2]	RKY/X5G

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over	95.00	47.50

	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1 - 20 station lines	$60.00	$20.00
21 - 50 station lines	60.00	20.00
51 station lines and over	60.00	20.00

[1] End User Common Line applies to each Common Line Facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	USOC
• Rate stabilized flat station line, extension station line, blocked, each[1,2]	RHN/X5S

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over		
1 Qtr mile from CO	95.00	47.50
2 Qtr miles from CO	95.00	47.50
3 Qtr miles from CO	95.00	47.50
4 Qtr miles from CO	95.00	47.50
5 Qtr miles from CO	95.00	47.50
6 Qtr miles from CO	95.00	47.50
7 Qtr miles from CO	95.00	47.50
8 Qtr miles from CO	95.00	47.50
9 Qtr miles from CO	95.00	47.50
10 Qtr miles from CO	95.00	47.50
11 Qtr miles from CO	95.00	47.50
12 Qtr miles from CO	95.00	47.50
13 Qtr miles from CO	95.00	47.50
14 Qtr miles from CO	95.00	47.50
15 Qtr miles from CO	95.00	47.50
16 Qtr miles from CO	95.00	47.50
17 Qtr miles from CO	95.00	47.50
18 Qtr miles from CO	95.00	47.50
19 Qtr miles from CO	95.00	47.50
20 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 station lines	$60.00	$20.00
21 - 50 station lines	44.01	14.67
51 station lines and over		
1 Qtr mile from CO	15.06	5.02
2 Qtr miles from CO	16.26	5.42
3 Qtr miles from CO	17.55	5.85
4 Qtr miles from CO	19.23	6.41
5 Qtr miles from CO	20.58	6.86
6 Qtr miles from CO	21.99	7.33
7 Qtr miles from CO	24.30	8.10
8 Qtr miles from CO	25.71	8.57
9 Qtr miles from CO	27.84	9.28
10 Qtr miles from CO	31.98	10.66
11 Qtr miles from CO	34.02	11.34
12 Qtr miles from CO	39.84	13.28
13 Qtr miles from CO	44.64	14.88
14 Qtr miles from CO	46.44	15.48
15 Qtr miles from CO	49.20	16.40
16 Qtr miles from CO	54.75	18.25
17 Qtr miles from CO	56.94	18.98
18 Qtr miles from CO	58.71	19.57
19 Qtr miles from CO	60.30	20.10
20 Qtr miles from CO	67.02	22.34

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 station lines	$54.00	$18.00
21 - 50 station lines	36.66	12.22
51 station lines and over		
1 Qtr mile from CO	12.57	4.19
2 Qtr miles from CO	13.56	4.52
3 Qtr miles from CO	14.61	4.87
4 Qtr miles from CO	16.02	5.34
5 Qtr miles from CO	17.16	5.72
6 Qtr miles from CO	18.33	6.11
7 Qtr miles from CO	20.25	6.75
8 Qtr miles from CO	21.42	7.14
9 Qtr miles from CO	23.19	7.73
10 Qtr miles from CO	26.67	8.89
11 Qtr miles from CO	28.08	9.36
12 Qtr miles from CO	33.18	11.06
13 Qtr miles from CO	37.20	12.40
14 Qtr miles from CO	38.70	12.90
15 Qtr miles from CO	40.98	13.66
16 Qtr miles from CO	45.63	15.21
17 Qtr miles from CO	47.46	15.82
18 Qtr miles from CO	48.93	16.31
19 Qtr miles from CO	50.25	16.75
20 Qtr miles from CO	55.86	18.62

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 station lines	$45.00	$15.00
21 - 50 station lines	33.00	11.00
51 station lines and over		
1 Qtr mile from CO	11.31	3.77
2 Qtr miles from CO	12.21	4.07
3 Qtr miles from CO	13.17	4.39
4 Qtr miles from CO	14.43	4.81
5 Qtr miles from CO	15.45	5.15
6 Qtr miles from CO	16.50	5.50
7 Qtr miles from CO	18.24	6.08
8 Qtr miles from CO	19.29	6.43
9 Qtr miles from CO	20.88	6.96
10 Qtr miles from CO	24.00	8.00
11 Qtr miles from CO	25.29	8.43
12 Qtr miles from CO	29.88	9.96
13 Qtr miles from CO	33.48	11.16
14 Qtr miles from CO	34.83	11.61
15 Qtr miles from CO	36.90	12.30
16 Qtr miles from CO	41.07	13.69
17 Qtr miles from CO	42.72	14.24
18 Qtr miles from CO	44.04	14.68
19 Qtr miles from CO	45.24	15.08
20 Qtr miles from CO	50.28	16.76

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	USOC
• Rate stabilized flat station line, extension station line, blocked, each[1,2]	RHN/X5S

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
51 station lines and over		
21 Qtr miles from CO	$95.00	$47.50
22 Qtr miles from CO	95.00	47.50
23 Qtr miles from CO	95.00	47.50
24 Qtr miles from CO	95.00	47.50
25 Qtr miles from CO	95.00	47.50
26 Qtr miles from CO	95.00	47.50
27 Qtr miles from CO	95.00	47.50
28 Qtr miles from CO	95.00	47.50
29 Qtr miles from CO	95.00	47.50
30 Qtr miles from CO	95.00	47.50
31 Qtr miles from CO	95.00	47.50
32 Qtr miles from CO	95.00	47.50
33 Qtr miles from CO	95.00	47.50
34 Qtr miles from CO	95.00	47.50
35 Qtr miles from CO	95.00	47.50
36 Qtr miles from CO	95.00	47.50
37 Qtr miles from CO	95.00	47.50
38 Qtr miles from CO	95.00	47.50
39 Qtr miles from CO	95.00	47.50
40 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$67.62	$22.54
22 Qtr miles from CO	68.28	22.76
23 Qtr miles from CO	68.91	22.97
24 Qtr miles from CO	69.51	23.17
25 Qtr miles from CO	70.11	23.37
26 Qtr miles from CO	70.71	23.57
27 Qtr miles from CO	71.31	23.77
28 Qtr miles from CO	71.91	23.97
29 Qtr miles from CO	72.51	24.17
30 Qtr miles from CO	73.11	24.37
31 Qtr miles from CO	73.71	24.57
32 Qtr miles from CO	74.31	24.77
33 Qtr miles from CO	74.91	24.97
34 Qtr miles from CO	75.51	25.17
35 Qtr miles from CO	76.11	25.37
36 Qtr miles from CO	76.71	25.57
37 Qtr miles from CO	77.31	25.77
38 Qtr miles from CO	77.91	25.97
39 Qtr miles from CO	78.51	26.17
40 Qtr miles from CO	78.90	26.30

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	36 TO 59 MONTHS	
	MAXIMUM	CURRENT
51 station lines and over		
21 Qtr miles from CO	$56.37	$18.79
22 Qtr miles from CO	56.91	18.97
23 Qtr miles from CO	57.42	19.14
24 Qtr miles from CO	57.93	19.31
25 Qtr miles from CO	58.41	19.47
26 Qtr miles from CO	58.92	19.64
27 Qtr miles from CO	59.43	19.81
28 Qtr miles from CO	59.91	19.97
29 Qtr miles from CO	60.42	20.14
30 Qtr miles from CO	60.93	20.31
31 Qtr miles from CO	61.41	20.47
32 Qtr miles from CO	61.92	20.64
33 Qtr miles from CO	62.40	20.80
34 Qtr miles from CO	62.91	20.97
35 Qtr miles from CO	63.42	21.14
36 Qtr miles from CO	63.93	21.31
37 Qtr miles from CO	64.41	21.47
38 Qtr miles from CO	64.92	21.64
39 Qtr miles from CO	65.43	21.81
40 Qtr miles from CO	65.76	21.92

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	60 TO 84 MONTHS	
	MAXIMUM	CURRENT
51 station lines and over		
21 Qtr miles from CO	$50.73	$16.91
22 Qtr miles from CO	51.24	17.08
23 Qtr miles from CO	51.69	17.23
24 Qtr miles from CO	52.14	17.38
25 Qtr miles from CO	52.59	17.53
26 Qtr miles from CO	53.04	17.68
27 Qtr miles from CO	53.49	17.83
28 Qtr miles from CO	53.94	17.98
29 Qtr miles from CO	54.39	18.13
30 Qtr miles from CO	54.84	18.28
31 Qtr miles from CO	55.29	18.43
32 Qtr miles from CO	55.74	18.58
33 Qtr miles from CO	56.19	18.73
34 Qtr miles from CO	56.64	18.88
35 Qtr miles from CO	57.09	19.03
36 Qtr miles from CO	57.54	19.18
37 Qtr miles from CO	57.99	19.33
38 Qtr miles from CO	58.44	19.48
39 Qtr miles from CO	58.89	19.63
40 Qtr miles from CO	59.19	19.73

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] Also apply rates and charges for Network Access Registers as found in 5., preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	USOC
• Month-to-Month flat station line, extension station line, non-blocked, each[1,2]	R4N/R5G

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$47.50	$20.00
21 - 50 station lines	47.50	20.00
51 station lines and over	47.50	20.00

	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
1 - 20 station lines	$47.50	$20.00
21 - 50 station lines	47.50	20.00
51 station lines and over	47.50	20.00

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	USOC
• Rate stabilized flat station line, extension station line, non-blocked, each[1,2]	R4H/R5S

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
1 - 20 station lines	$95.00	$47.50
21 - 50 station lines	95.00	47.50
51 station lines and over		
1 Qtr mile from CO	95.00	47.50
2 Qtr miles from CO	95.00	47.50
3 Qtr miles from CO	95.00	47.50
4 Qtr miles from CO	95.00	47.50
5 Qtr miles from CO	95.00	47.50
6 Qtr miles from CO	95.00	47.50
7 Qtr miles from CO	95.00	47.50
8 Qtr miles from CO	95.00	47.50
9 Qtr miles from CO	95.00	47.50
10 Qtr miles from CO	95.00	47.50
11 Qtr miles from CO	95.00	47.50
12 Qtr miles from CO	95.00	47.50
13 Qtr miles from CO	95.00	47.50
14 Qtr miles from CO	95.00	47.50
15 Qtr miles from CO	95.00	47.50
16 Qtr miles from CO	95.00	47.50
17 Qtr miles from CO	95.00	47.50
18 Qtr miles from CO	95.00	47.50
19 Qtr miles from CO	95.00	47.50
20 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
1 - 20 station lines	$60.00	$20.00
21 - 50 station lines	44.01	14.67
51 station lines and over		
1 Qtr mile from CO	15.06	5.02
2 Qtr miles from CO	16.26	5.42
3 Qtr miles from CO	17.55	5.85
4 Qtr miles from CO	19.23	6.41
5 Qtr miles from CO	20.58	6.86
6 Qtr miles from CO	21.99	7.33
7 Qtr miles from CO	24.30	8.10
8 Qtr miles from CO	25.71	8.57
9 Qtr miles from CO	27.84	9.28
10 Qtr miles from CO	31.98	10.66
11 Qtr miles from CO	34.02	11.34
12 Qtr miles from CO	39.84	13.28
13 Qtr miles from CO	44.64	14.88
14 Qtr miles from CO	46.44	15.48
15 Qtr miles from CO	49.20	16.40
16 Qtr miles from CO	54.75	18.25
17 Qtr miles from CO	56.94	18.98
18 Qtr miles from CO	58.71	19.57
19 Qtr miles from CO	60.30	20.10
20 Qtr miles from CO	67.02	22.34

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
1 - 20 station lines	$54.00	$18.00
21 - 50 station lines	36.66	12.22
51 station lines and over		
1 Qtr mile from CO	12.57	4.19
2 Qtr miles from CO	13.56	4.52
3 Qtr miles from CO	14.61	4.87
4 Qtr miles from CO	16.02	5.34
5 Qtr miles from CO	17.16	5.72
6 Qtr miles from CO	18.33	6.11
7 Qtr miles from CO	20.25	6.75
8 Qtr miles from CO	21.42	7.14
9 Qtr miles from CO	23.19	7.73
10 Qtr miles from CO	26.67	8.89
11 Qtr miles from CO	28.08	9.36
12 Qtr miles from CO	33.18	11.06
13 Qtr miles from CO	37.20	12.40
14 Qtr miles from CO	38.70	12.90
15 Qtr miles from CO	40.98	13.66
16 Qtr miles from CO	45.63	15.21
17 Qtr miles from CO	47.46	15.82
18 Qtr miles from CO	48.93	16.31
19 Qtr miles from CO	50.25	16.75
20 Qtr miles from CO	55.86	18.62

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	60 TO 84 MONTHS MAXIMUM	60 TO 84 MONTHS CURRENT
1 - 20 station lines	$45.00	$15.00
21 - 50 station lines	33.00	11.00
51 station lines and over		
1 Qtr mile from CO	11.31	3.77
2 Qtr miles from CO	12.21	4.07
3 Qtr miles from CO	13.17	4.39
4 Qtr miles from CO	14.43	4.81
5 Qtr miles from CO	15.45	5.15
6 Qtr miles from CO	16.50	5.50
7 Qtr miles from CO	18.24	6.08
8 Qtr miles from CO	19.29	6.43
9 Qtr miles from CO	20.88	6.96
10 Qtr miles from CO	24.00	8.00
11 Qtr miles from CO	25.29	8.43
12 Qtr miles from CO	29.88	9.96
13 Qtr miles from CO	33.48	11.16
14 Qtr miles from CO	34.83	11.61
15 Qtr miles from CO	36.90	12.30
16 Qtr miles from CO	41.07	13.69
17 Qtr miles from CO	42.72	14.24
18 Qtr miles from CO	44.04	14.68
19 Qtr miles from CO	45.24	15.08
20 Qtr miles from CO	50.28	16.76

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	USOC
• Rate stabilized flat station line, extension station line, non-blocked, each[1,2]	R4H/R5S

	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
51 station lines and over		
21 Qtr miles from CO	$95.00	$47.50
22 Qtr miles from CO	95.00	47.50
23 Qtr miles from CO	95.00	47.50
24 Qtr miles from CO	95.00	47.50
25 Qtr miles from CO	95.00	47.50
26 Qtr miles from CO	95.00	47.50
27 Qtr miles from CO	95.00	47.50
28 Qtr miles from CO	95.00	47.50
29 Qtr miles from CO	95.00	47.50
30 Qtr miles from CO	95.00	47.50
31 Qtr miles from CO	95.00	47.50
32 Qtr miles from CO	95.00	47.50
33 Qtr miles from CO	95.00	47.50
34 Qtr miles from CO	95.00	47.50
35 Qtr miles from CO	95.00	47.50
36 Qtr miles from CO	95.00	47.50
37 Qtr miles from CO	95.00	47.50
38 Qtr miles from CO	95.00	47.50
39 Qtr miles from CO	95.00	47.50
40 Qtr miles from CO	95.00	47.50

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	12 TO 35 MONTHS MAXIMUM	12 TO 35 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$67.62	$22.54
22 Qtr miles from CO	68.28	22.76
23 Qtr miles from CO	68.91	22.97
24 Qtr miles from CO	69.51	23.17
25 Qtr miles from CO	70.11	23.37
26 Qtr miles from CO	70.71	23.57
27 Qtr miles from CO	71.31	23.77
28 Qtr miles from CO	71.91	23.97
29 Qtr miles from CO	72.51	24.17
30 Qtr miles from CO	73.11	24.37
31 Qtr miles from CO	73.71	24.57
32 Qtr miles from CO	74.31	24.77
33 Qtr miles from CO	74.91	24.97
34 Qtr miles from CO	75.51	25.17
35 Qtr miles from CO	76.11	25.37
36 Qtr miles from CO	76.71	25.57
37 Qtr miles from CO	77.31	25.77
38 Qtr miles from CO	77.91	25.97
39 Qtr miles from CO	78.51	26.17
40 Qtr miles from CO	78.90	26.30

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	36 TO 59 MONTHS MAXIMUM	36 TO 59 MONTHS CURRENT
51 station lines and over		
21 Qtr miles from CO	$56.37	$18.79
22 Qtr miles from CO	56.91	18.97
23 Qtr miles from CO	57.42	19.14
24 Qtr miles from CO	57.93	19.31
25 Qtr miles from CO	58.41	19.47
26 Qtr miles from CO	58.92	19.64
27 Qtr miles from CO	59.43	19.81
28 Qtr miles from CO	59.91	19.97
29 Qtr miles from CO	60.42	20.14
30 Qtr miles from CO	60.93	20.31
31 Qtr miles from CO	61.41	20.47
32 Qtr miles from CO	61.92	20.64
33 Qtr miles from CO	62.40	20.80
34 Qtr miles from CO	62.91	20.97
35 Qtr miles from CO	63.42	21.14
36 Qtr miles from CO	63.93	21.31
37 Qtr miles from CO	64.41	21.47
38 Qtr miles from CO	64.92	21.64
39 Qtr miles from CO	65.43	21.81
40 Qtr miles from CO	65.76	21.92

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
G.2.c.(1) (Cont'd)

	60 TO 84 MONTHS	
	MAXIMUM	CURRENT
51 station lines and over		
21 Qtr miles from CO	$50.73	$16.91
22 Qtr miles from CO	51.24	17.08
23 Qtr miles from CO	51.69	17.23
24 Qtr miles from CO	52.14	17.38
25 Qtr miles from CO	52.59	17.53
26 Qtr miles from CO	53.04	17.68
27 Qtr miles from CO	53.49	17.83
28 Qtr miles from CO	53.94	17.98
29 Qtr miles from CO	54.39	18.13
30 Qtr miles from CO	54.84	18.28
31 Qtr miles from CO	55.29	18.43
32 Qtr miles from CO	55.74	18.58
33 Qtr miles from CO	56.19	18.73
34 Qtr miles from CO	56.64	18.88
35 Qtr miles from CO	57.09	19.03
36 Qtr miles from CO	57.54	19.18
37 Qtr miles from CO	57.99	19.33
38 Qtr miles from CO	58.44	19.48
39 Qtr miles from CO	58.89	19.63
40 Qtr miles from CO	59.19	19.73

[1] In addition, the End User Common Line Charge applies to each Common Line facility.

[2] In addition, rates and charges for usage found following will apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont'd)

109.1.17 CENTREX 21 SERVICE

Effective April 11, 2005, Centrex 21 Service is obsolete. Customers will be allowed to retain their obsolete service only as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with Section 2.2.1.E., preceding.

A. Description

1. Centrex 21 Service is a flat rate, business service for customers with 2 to 50 station lines. Centrex 21 Service is furnished only from a Stored Program Controlled central office offered subject to the availability of facilities and applicable generic feature programs and will not be available in a 2BESS Central Office. Centrex 21 consists of standard features which are available to all station lines in the shared customer group where available. A Centrex 21 customer has a choice of having the features delivered via analog lines and/or 2B+S, (digital, voice only) ISDN lines. Optional features are also available.

2. Centrex 21 standard features include the following features depending upon the serving central office:

FEATURE	ANALOG	DIGITAL VOICE
• Primary DN	X	X
• Secondary DN	–	X
• Multiple Shared Call Appearances of a DN	–	X
• Call Drop	–	X
• Call Exclusion	–	X
• Call Forwarding - Busy Line	X	X
• Call Forwarding - Don't Answer	X	X
• Call Forwarding - Variable	X	X
• Call Hold	X	X
• Calling Identity Delivery on Call Waiting Number	X	–
• Call Pickup	X	X
• Call Transfer	X	X
• Call Waiting	X	–
• Caller Identification Number	X	–
• Conference Calling		
- 3-Way	X	X
- 6-Way	X	X
• Direct Dialing/Originating Terminating	X	X
• Display	–	X

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
A.2. (Cont'd)

FEATURE	ANALOG	DIGITAL VOICE
• Hunting	X	X
• Individual Line Billing	X	X
• Intercept	X	X
• Incoming Calling Identification	–	X
• Message Waiting Service		
- Audible	X	X
- Visual	X	X
• Speed Calling	X	X
• Standard Configuration Group	–	X
• Touch-Tone	X	X

3. Centrex 21 optional features include the following features depending upon the serving central office:

FEATURE	ANALOG	DIGITAL VOICE
• Additional Secondary Directory Number	–	X
• Analog Call Appearance	–	X
• Call Park	X	–
• Caller Identification Name and Number	X	–
• Calling Connection Plans		
- Minutes Free	X	–
• 2B+D (Circuit Switched Data)	–	X
• Electronic Business Set	X	–
• Nonstandard Configuration Group	–	X
• Remote Access Forwarding	X	–
• Scheduled Call Forwarding	X	–

(D)

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd)

B. Terms and Conditions

1. Centrex 21 Service ISDN station lines will be offered, from the customer's local serving Central Office only. ISDN Service from the Central Office is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place to serve the area.

2. Rates and charges for the Centrex 21 ISDN 2B+S, (digital, voice only) lines do not include extended ISDN availability arrangements. Extended ISDN availability arrangements are only available on an individual case basis.

3. Centrex 21 Service equips the station lines in the system with all the standard features. Customers subscribing to this service are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation.

4. The monthly rate for Centrex 21 Service covered under the Rate Stabilized Plan is guaranteed against Company initiated changes for the duration of the plan. The minimum Rate Stabilized Plan is 12 months. The maximum Rate Stabilized period is 60 months.

5. Customers subscribing to an unexpired Standard Rate Stability Plan as of April 11, 2005, may add station lines at the same location to an existing system at the rates originally applicable to that customer. Customers whose station line growth exceeds 50 station lines have the option to convert to other Company Services. The service period for converted Company Services will bear the same expiration date as that of the customer’s original Rate Stability Plan.

6. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex 21 Service.

7. All Centrex 21 Service station lines must be associated with the same customer group.

8. Customer request for temporary suspension, either full or partial, of Centrex 21 Service is not permitted. Seasonal disconnects are not allowed.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. Terms and Conditions (Cont'd)

9. One primary directory listing is furnished without charge for each Centrex 21 system. Directory listings of station lines may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.

10. Intercept Service will be provided on the main listed directory number for a total system disconnect only.

11. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4, preceding.

12. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14., preceding.

13. After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 70% of the initial number of station lines, a termination charge may apply, as defined in 2.2.14 of the , preceding.

14. The customer may substitute Centrex 21 Service with another Company service that functionally replaces Centrex 21 Service and provides equivalent or greater feature functionality as defined in 2.2.14, preceding.

15. Centrex 21 Service is not available on Public Communication Service or multiparty service.

16. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5, preceding.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. Terms and Conditions (Cont'd)

17. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

18. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.5.2, following, is available with Centrex 21 Service.

19. Electronic Business Set will be provided from a DMS-100 Central Office and only where facilities permit.

20. Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Business Set interface card is required.

21. Electronic Business Set is subject to a 1.5 mile limitation from the central office.

22. Electronic Business Set is only available on Centrex 21 main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines. (D) (D)

23. For customers with a standard RSP on or after April 11, 2005, the Termination Liability will be waived when changing to a *QWEST* voice line service. (T)

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd)

C. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to a Basic Rate Access Connection, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customers may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line

Provides for forwarding of "all" calls to a preselected telephone number when the called station is busy.

Call Forwarding Don't Answer

Provides for forwarding of "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward "all" calls to any other number.

Call Hold[1]

Allows a station user to hold any call in progress by dialing a code.

Calling Identity Delivery on Call Waiting - Number[2,3]

Provides calling number delivery following the call waiting tone.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

[1] Provided by proprietary CPE on ISDN.

[2] Requires CPE that has a display.

[3] Not available from DMS-10, DMS-100, and AXE -10 Central Offices.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Call Transfer

Allows a station line user to transfer any established call to another station line without the assistance of an attendant. This feature also utilizes the switchhook to put a caller on consultation hold.

Call Waiting

- Terminating - All Calls
  - Allows for a Centrex 21 station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called station line is busy.
- Cancel Call Waiting
  - Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.

Caller Identification - Number[1]

Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls.

[1] Requires CPE that has a display.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Display

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

Hunting

- Automatically re-routes incoming calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.

  - Multi-Line Hunt Group (MLHG) - provides a sequential hunt over the members in the Multi-Line Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

  - Circular Hunting - allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multi-Line Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multi-Line Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

  - Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be advised of a new number or given a disconnect recording.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Message Waiting Service

- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.
- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[2]

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex 21 system using Dual-Tone Multi Frequency dialing.

[1] Requires CPE that has a display.

[2] Visual waiting indication available with special CPE.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd)

D. Optional Service Feature - Description

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex 21 central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Call Park

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Caller Identification - Name and Number[1]

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

[1] For Terms and Conditions see 5.4.3, preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

D. Optional Service Feature - Description (Cont'd)

Minutes Free[1]

The monthly rate for Centrex 21 Service will include a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate specified in 106.3.18, preceding.

Remote Access Forwarding (Call Following)[2]

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

(D)

(D)

[1] For Terms and Conditions see 106.3.18, preceding

[2] For Terms and Conditions see 5.4.3, preceding.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

D. Optional Service Feature - Description (Cont'd)

Electronic Business Set

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Multiple Appearance Directory Number (MADN)
  - A directory number assigned to more than one electronic station set.

- Software Numbers
  - Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:
  - Primary Appearance - The first appearance of a software number on a key.
  - Secondary Appearance - The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.
  - Single Appearance - A software number that appears only on one station and one key.

Nonstandard Configuration Group

Allows customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd)

E. Rates and Charges

1. Centrex 21 Analog Station Line

	USOC
• Month-to-Month Station Line	RXB
• Rate Stabilized Station Line	RSX
• Month-to-Month Electronic Business Set Station Line	EPB
• Rate Stabilized Electronic Business Set Station Line	R4V

- 2 - 50, lines each

NONRECURRING CHARGE	
MAXIMUM	CURRENT
$110.00	$55.00

MONTH TO MONTH	
MAXIMUM	CURRENT
$149.85	**$51.95** (I)

12 TO 36 MONTHS[1]	
MAXIMUM	CURRENT
$107.85	$35.95

37 TO 60 MONTHS[1]	
MAXIMUM	CURRENT
$177.00	$**35.95** (I)

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (Cont'd)

E. Rates and Charges (Cont'd)

2. Centrex 21 ISDN 2B+S, (digital, voice only) line

	USOC
• 2 - 50, lines each	XRW, XRS

NONRECURRING CHARGE

MAXIMUM	CURRENT
$220.00	$110.00

MONTH TO MONTH

MAXIMUM	CURRENT
$204.00	$68.00

12 TO 36 MONTHS[1]

MAXIMUM	CURRENT
$184.80	$61.60

37 TO 60 MONTHS[1]

MAXIMUM	CURRENT
$177.00	$59.00

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

E. Rates and Charges (Cont'd)

3. Miscellaneous Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Nonrecurring charges apply, per Centrex 21 station line, per customer group.			
- Centrex 21 system change charge per station line changed	NRC62	$10.50	$5.25

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

E. Rates and Charges (Cont'd)

4. Optional Service Features

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
a. Additional Secondary Directory Number (SDN)			
• Per station line	A6QPN	$24.00	$12.00
b. Analog Call Appearance			
• Per number, per terminal	MAZ	24.00	12.00
c. Call Park			
• Per station line	C4Z	10.50	5.25
d. 2B+D (Circuit Switched Data)	[1]	[1]	[1]
e. Caller Identification Name and Number			
• Per line	NNK	–	–
f. Remote Access Forwarding			
• Per line	AFD	–	–
g. Scheduled Call Forwarding			
• Per line	ATF	–	–

(D)
(D)

[1] See USOC's, rates and charges found in 14.2.1, following, for Single Line ISDN Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
E.4. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Additional Secondary Directory Number (SDN)			
• Per station line	A6QPN	$ 3.00	$1.00
b. Analog Call Appearance			
• Per number, per terminal	MAZ	3.00	1.00
c. Call Park			
• Per station line	C4Z	3.00	1.00
d. 2B+D (Circuit Switched Data)	[1]	[1]	[1]
e. Caller Identification Name and Number			
• Per line	NNK	10.50	3.50
f. Remote Access Forwarding			
• Per line	AFD	20.25	6.75
g. Scheduled Call Forwarding			
• Per line	ATF	23.25	7.75

(D)
|
(D)

[1] See USOC's, rates and charges found in 14.2.1, following, for Single Line ISDN Service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
E.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
i. Electronic Business Set			
• Electronic set service interface, per main station line[1]	PP3	[2]	[2]
• Primary appearance of a software number	SO3	[2]	[2]
• Subsequent appearance of a software number	SO5	[2]	–
• Single appearance of a software number	SFB	[2]	[2]
• Adjunct module, per module[3]	C2TAX	[2]	[2]

[1] Includes Electronic Set Service standard features.

[2] See rates and charges for Electronic Set Service found in 109.1.16, preceding.

[3] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
E.4. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
j. Nonstandard Configuration Group			
• Per configuration group, per system	N3CPG	$24.00	$12.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per configuration group, per system	N3CPG	–	–

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

A. Wireless E9-1-1 Connectivity[1]

See Section 9.2.1 for description, terms and conditions.

1. *CELLTRACE*

a. Effective March 16, 2006, *CELLTRACE* is obsolete and is not available to new customers. Customers will be allowed to retain *CELLTRACE* only as long as service remains at the same location for the same customer.

b. *CELLTRACE* is a hybrid call associated signal (HCAS) solution within the Company E9-1-1 Control Office that provides for the forwarding of ANI from a wireless handset to a PSAP. A call to 911 from a wireless handset is passed from the Mobile Switching Center (MSC) to the Company's selective routing switch on dedicated facilities. Upon completing the call to the PSAP, the cell site location and the number of the originating call are displayed on the PSAP's ALI display device.

2. Definitions

CELLTRACE Interface

A non-blocking trunk signaling device which automatically provides the PSAP with the caller's wireless handset ten digit ANI, the location of the cell site that originated the call and the name of the wireless service provider. This information is then delivered to the 9-1-1 database.

[1] Per FCC Report and Order 94-102, the Carrier must at a minimum route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

A. Wireless E9-1-1 Connectivity[1] (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. *CELLTRACE*[2]			
• *CELLTRACE* Interface, per trunk port	9AN	[3]	[3]

[1] Per FCC Report and Order 94-102, the Carrier must at a minimum route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

[2] A PSAP must also subscribe to Phase I Selective Routing/Automatic Location Identification if *CELLTRACE* is purchased by either a Wireless Carrier or a PSAP.

[3] Rates and Charges based on an individual customer case by case basis.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.3 EMERGENCY ALARM AND REPORTING SERVICE

A. Public Emergency Reporting Service - Small Office

1. Description

a. Public Emergency Reporting Service is designed for use of police and volunteer fire departments, etc., in small manual and community dial exchanges. The system is arranged so that the line associated with the telephone number designated to receive fire or other emergency reporting calls may be terminated in a number of telephones at various locations in the exchange. This arrangement will permit a number of people to receive emergency calls and sound the alarm where required.

b. The telephone lines are not used for regular exchange telephone service. Telephones may be equipped with a signal key to actuate the customer-provided remote warning signal.

c. A maximum of 10 telephones may be provided on a system. The telephone line at the location where emergency calls are generally received is the main station line. Telephone lines at all additional emergency reporting locations are considered extension station lines. Control equipment may be used to actuate a maximum of four remote signals.

d. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, *whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death or any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or facilities associated with this service.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE
109.2.3 EMERGENCY ALARM AND REPORTING SERVICE

A. Public Emergency Reporting Service - Small Office (Cont'd)

2. Rates and Charges

a. Public Emergency Reporting Service - Small Office

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Main telephone line at emergency reporting headquarters	1VS	$254.00	$127.00
• Common equipment at the CO to actuate remote signal control equipment, each	PN8	23.00	11.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Main telephone line at emergency reporting headquarters	1VS	$95.40	$**35.00** (I)
• Common equipment at the CO to actuate remote signal control equipment, each	PN8	10.95	3.65

b. Where the customer-owned signal is not on the same premises as one of the emergency reporting telephones, regular exchange service extension mileage charges will apply to the circuit to the signal location.

c. Rates and charges for Public Emergency Reporting Service do not include provision of telephones nor signal control equipment.

10. MISCELLANEOUS SERVICE OFFERINGS

SUBJECT	PAGE	
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Blocking For 10XXX1+/10XXX011+	6	
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Call Line Identifier	**48**	(N)
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Toll Restriction	4	

10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.2 CENTRAL OFFICE MAKE BUSY/STOP HUNT [2] (C)

A. Description

1. The central office make busy/stop hunt is designed to enable the customer, who has more than one central office line, to manually busy-out a line or a group of lines, or stop the hunting sequence at a specified line.

2. Suitable arrangements must be made by the customer for handling incoming calls on one or more lines while the central office make busy/stop hunt is in operation. outgoing calls may be placed over lines in the busy-out condition.

B. Terms and Conditions

Where the customer has Telephone Answering Service (TAS), the common control equipment may be actuated from the TAS bureau. Under this arrangement the control key and control channel are not required and the rate for the common control equipment only will apply.

C. Rates and Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT	
• Common control equipment. Each group of lines arranged for central office make busy/stop hunt[1] **[2]**	P89	$20.00	$10.00	(C)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• Common control equipment. Each group of lines arranged for central office make busy/stop hunt[1] **[2]**	P89	$30.75	$10.25	(C)

[1] A low speed data channel is required at rates and charges specified in the Competitive Private Line Transport Services Tariff.

[2] Effective September 1, 2023, Central Office Make Busy/Stop Hunt is grandfathered for small business customers and will no longer be available to new small business customers. (N) | (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE

10.4.1 *CUSTOMNET* SERVICE

A. Description

1. *CUSTOMNET* Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls by their station users to only collect calls, bill to third party calls, and calling card calls.

2. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities, to individual line business, PBX and Centrex customers. The provision of this service may require some customers to change their existing telephone number.

B. Rates and Charges

1. The nonrecurring charge will apply:

   - To each initial premises location of the customer ordering *CUSTOMNET* Service, regardless of the number of exchange access lines equipped.
   - To partial transfer of *CUSTOMNET* Service to a different premises.
   - To a transfer of the customer's entire service to a different wire center.
   - When *CUSTOMNET* Service is disconnected at the customer's request and then subsequently ordered by the same customer.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
- Initial installation	N/A	$742.00	$371.00
- Per exchange access line arranged	SRG	–	–

		MAXIMUM MONTHLY	CURRENT MONTHLY
	USOC	**RATE**	**RATE**
- Initial installation	N/A	–	–
- Per exchange access line arranged	SRG	$0.75	$0.25

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE
10.4.1 *CUSTOMNET* SERVICE (Cont'd)

C. Per Line Service

1. *CUSTOMNET* Service enables a customer, by means of Company operator identification, to restrict outgoing toll calls to only collect calls, bill to third party calls, and calling card calls.

2. This service is offered, subject to the availability of mechanized operator type services and existing CO facilities, to individual line customers. The provision of this service may require some customers to change their existing telephone number.

3. The nonrecurring charge applies to install, move or change, per order.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Per exchange access line arranged	SEA	$55.00	$27.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Per exchange access line arranged	SEA	$15.00	$5.00

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE (Cont'd)

10.4.4 TOLL RESTRICTION

A. Description

1. Toll Restriction provides for exchange access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violation of the restrictions are routed to an announcement.

2. This service is offered, subject to the availability of existing CO facilities, to individual line residence, individual line businesses and dial switching type customers.

3. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.

4. Toll Restriction may include Billed Number Screening (BNS) for residential customers. BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls, e.g., International calls and calls that do not go through the Billing Validation Authority data base, will be billed to the customer if completed.

B. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
• Business, per line or trunk arranged	RTY	$27.50	$5.00
• Residence, per line[2]	RTY	6.00	–

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

[2] Nonrecurring charge does not apply to Telephone Assistance Program customers.

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE (Cont'd)

10.4.6 900 SERVICE ACCESS RESTRICTION

A. Description

900 Service Access Restriction enables residence or business exchange access line customers to prohibit dialing of calls with the 900 prefix. Customers who choose to restrict 900 Service will also be restricted from calling ScoopLine Service calls with the prefix of 976 and 676.

B. Terms and Conditions

1. 900 Service Access Restriction is offered only where central office facilities permit.

2. 900 Service Access Restriction is only available on directly dialed calls.

3. 900 Service Access Restriction is available to:

   - Single party service;
   - PBX trunks;
   - *CENTRON* Service

4. No charge applies to remove 900 Service Access Restriction.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence, per line	RTVXN	–	–
• Business, per line	RTVXN	–	–

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE (Cont'd)

10.4.7 BLOCKING FOR 10XXX1+/10XXX011+

A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms and Conditions

1. This service is offered subject to the availability of existing central office facilities.

2. Provision of 10XXX1+/10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.

3. Other Toll Restriction type services are available to customers subscribing to 10XXX1+/10XXX011+ Blocking.

C. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
• Per line, trunk or NAR arranged	RTVXY	$3.00	$0.10

10.4.8 INTERNATIONAL BLOCKING SERVICE (N)

A. Description

International Blocking Service which provides end office blocking of customer internationally direct-dialed (i.e., 011+ and 10XXX-011+ or 101XXXX-011+) calls and routes them to a recorded announcement is provided to business and residence customers, subject to the terms and conditions defined in Section 13.16 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.

B. Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]
• Per line arranged	**RBVXC**	**[2]**	**$0.00** (N)

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

[2] A nonrecurring charge applies as specified in Section 13.16 of CenturyLink Operating Companies Tariff F.C.C. No. 11. (N) (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING (Cont'd)

10.5.6 COMMERCIAL MOBILE RADIO SERVICE INTERCONNECTION CHARGES

A. Definition

Commercial Mobile Radio Service (CMRS) Interconnection Charge

A charge to the landline user for the use of the CMRS provider's facilities.

Landline User

A customer of the Company originating a direct dialed call that will terminate at a CMRS telephone number.

B. Terms and Conditions

1. Only direct dialed intraLATA calls to CMRS telephone numbers will be charged the CMRS Interconnection Charge. CMRS Interconnection Charge will not be billed to the landline users on calls originating from:

   - Coin sent paid calls
   - Operator handled calls
   - Calling card calls originating from pay telephones
   - Independent Companies
   - International Telephone Companies
   - Other Telephone Operating Companies

2. CMRS Interconnection Charge will be billed in addition to any other applicable charges, i.e., intraLATA MTS, local usage, etc.

3. CMRS Interconnection Charge will be rounded to the next whole minute.

4. The CMRS NXXs, by cellular company, are as follows:

   - AT&T Wireless Service
     - Area Code 520: 465
     - Area Code 602: 738, 758
   - AirTouch
     - Area Code 520: 200, 301, 308, 429, 503, 607, 609, 614, 709, 904, 970, 987
     - Area Code 602: 309, 377, 501, 531, 540, 541, 639, 653, 680, 710, 714, 810, 903, 910
   - Cellular One
     - Area Code 520: 307, 379, 449, 460, 488, 517, 518, 605, 707, 719, 963
     - Area Code 602: 341, 376, 397, 399, 489, 558, 702, 859, 918, 919

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

10.7.1 CALLER IDENTIFICATION BLOCKING - PER CALL

A. Description

Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

B. Rates and Charges

	USOC	MONTHLY RATE
• Per Call	N/A	–

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS (Cont'd)

10.7.2 CALLER IDENTIFICATION BLOCKING - PER LINE

A. Description

Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 (or 1182 on rotary phones), before each call, to change the indicator from private to public. This one call unblock allows the name and/or number to be sent for that one call only.

If a line is equipped with per line blocking, the name and number of that line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with per line blocking who need assistance. 911 is not affected.

B. Rates and Charges

1. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge.

2. New customers to the Caller ID serving area will be provided the same option as will customers who change their telephone number and/or service address.

3. After the first time, customer requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking.

4. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
• First Time			
- Business, per line	NKM	–	–
- Residence, per line	NKM	–	–
• Subsequent			
- Business, per line	NKS	$10.95	–
- Residence, per line	NKS	8.00	–

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

A. Business Continuation Routing

1. Description

Business Continuation Routing provides the customer with the ability to activate a predefined business continuity telecommunications service through the use of a Telephone User Interface (TUI) menu. Business Continuation Routing will provide call redirection to one of two telephone numbers that have been preselected by the customer to be part of their Business Continuation Routing Plan. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using one of two forwarding options, Option A or Option B. Only one option can be activated at any point in time. Business Continuation Routing is available on PBX trunks, business exchange access lines, Single Line ISDN lines, Centrex type station lines, DSS Basic trunks and DID numbers.

2. Definitions

Service Establishment

The administration of the initial customer service request and testing of the predefined service configuration.

Activation

The act of invoking a pre-established Business Continuation Routing option by the customer.

Occurrence

Each separate occasion that the plan configuration is implemented for activation purposes.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is invoked under Option A, all telephone numbers within that group will be redirected to the numbers under Option A.

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

A.2. (Cont'd)

Number Establishment or Change Charge

The creation of database elements allowing network forwarding to take place. Includes implementation of and/or change to any option of a customer telephone number provisioned in the network.

Telephone User Interface

User interaction with the telephone through the interactive voice response system to enable Business Continuation Routing.

3. Terms and Conditions

a. The Company will furnish Business Continuation Routing where facilities permit.

b. A maximum of 100 numbers per wire center, per customer is allowed.

c. The Company reserves the right to invoke a throttling process that could block calls in order to protect the network from extraordinary traffic loads. Extreme call loads could be hazardous to our network.

d. Business Continuation Routing may be activated 24 hours a day, seven days a week by notifying the Company.

e. The telephone numbers where the calls will be redirected when Business Continuation Routing is invoked must be in place or subscribed to at the same time as Business Continuation Routing.

f. Suspension of service, either full or partial of Business Continuation Routing, is not permitted.

g. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number from the forwarding switch, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.

h. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

A.3. (Cont'd)

i. The customer must redirect all telephone numbers in a group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.

4. Rates and Charges

a. Rates and charges for Business Continuation Routing are in addition to the rates and charges for any other services associated with Business Continuation Routing.

b. Nonrecurring charges, as specified elsewhere, will apply when adding or changing services associated with Business Continuation Routing.

c. A Service Establishment charge will apply for Business Continuation Routing. This charge will apply again if the customer changes the service or reestablishes Business Continuation Routing at a later date.

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

A.4. (Cont'd)

	USOC	NONRECURRING CHARGE[4]	MONTHLY RATE[4]
• Service Establishment Charge[1]	SEPCS	$150.00	–
• Number Establishment or Change Charge, per number	REAKY	8.50	–
• Digital Switched Service capability, per Digital Switched Facility[2,3]	C2RDX	–	$75.00
• Access Line/Trunk capability, per line and/or trunk[2,3]	C2RLX	–	7.00

[1] Applies on initial installation and when adding new numbers.

[2] With Digital Switched Service or Primary Rate Service, the customer will be billed the rate associated with the quantity of Digital Switched Facilities (DS1s) or Access Lines (DID numbers), but not both.

[3] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation.

[4] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE
A.4. (Cont'd)

	USOC	NON-RECURRING CHARGE[3]	MONTHLY RATE	DAILY RATE[3]
• Activation Charge[1]				
- 2nd or more occurrences, in a month or 30 day period or continuance of first occurrence beyond 48 hours of activation	N/A	$100.00	–	$200.00
• Group Establishment Charge, per group[2]	SEPCU	50.00	–	–

[1] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition or monthly, whichever occurs first.

[2] Does not apply to the first group on initial installation.

[3] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 711 Service

1. Description

   711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

2. Terms and Conditions

   a. 711 Service is available in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier's (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

   b. This service is provided subject to the availability of the 711 code.

   c. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

   d. Limitations and use of service apply as stated in Section 2 of this Tariff.

   e. Directory listings may be provided for 711 at no charge.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
A.2. (Cont'd)

f. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 711 subscriber will not be completed.

g. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.

h. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
A.2. (Cont'd)

j. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

k. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

l. 711 Service is provided where facilities permit.

m. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
A.2. (Cont'd)

n. 711 will be provided under the following conditions:

(1) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.

(2) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 711 Service is not allowed.

(5) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.

(6) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
A.2. (Cont'd)

o. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:

(1) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

p. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

r. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

A. 711 Service (Cont'd)

3. Rates and Charges

a. A Service Establishment charge will apply per point-to number.

b. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.

c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.

d. Charges applicable to the 711 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	$0.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	0.00
(3) Charge per call routed	0.00

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE (Cont'd)

B. 211 Service

1. Description

   211 Service ("211") is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

2. Terms and Conditions

   a. 211 Service is available in Qwest Corporation territory only. To provide 211 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

   b. This service is provided subject to the availability of the 211 code.

   c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

   d. Limitations and use of service apply as stated in Section 2 of this Tariff.

   e. Directory listings may be provided for 211 under the terms, conditions, rates and charges specified in 5.7.1 of this Tariff.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
B.2. (Cont'd)

f. Access to 211 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 211 subscriber will not be completed.

g. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.

h. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 Service is not provided will be advised that the service is not available from their number.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
B.2. (Cont'd)

j. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the Arizona Corporation Commission.

k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

m. 211 Service is provided where facilities permit.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
B.2. (Cont'd)

n. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.

o. 211 will be provided under the following conditions:

(1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 without impairing the Company's general telephone service or telephone plant.

(2) The 211 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.

(3) The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 211 Services is not allowed.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
B.2.o. (Cont'd)

(5) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. At the Company's request, the 211 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 211 service.

(6) The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

p. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:

(1) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The Company's provision of access to the 211 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
B.2. (Cont'd)

q. The Company may take all legal and practical steps to disassociate it from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.

r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

s. Calls placed to the 211 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

B. 211 Service (Cont'd)

3. Rates and Charges

a. A Service Establishment charge will apply per point-to number.

b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.

c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.

d. Charges applicable to 211 Service are as follows:

	NONRECURRING CHARGE[1]
(1) Service Establishment Charge	
• Per Point-to Number	$162.41
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	18.17
(3) Charge per call routed	0.0012

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE (Cont'd)

C. 311 Service

1. Description

   311 Service (311) is a three-digit local dialing arrangement available in specified areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.

2. Terms and Conditions

   a. 311 Service is available in Qwest Corporation territory only. To provide 311 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

   b. This service if provided subject to the availability of the 311 code.

   c. 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

   d. Limitations and use of service apply as stated in Section 2 of this Tariff.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
C.2. (Cont'd)

e. Directory listings may be provided for 311 under the terms, conditions, rates and charges specified in 5.7.1 of this Tariff.

f. Access to 311 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 311 subscriber will not be completed.

g. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity, either directly or indirectly.

h. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 311 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 311 from areas where 311 Service is not provided will be advised that the service is not available from their number.

j. Disputes regarding geographic coverage by two or more 311 subscribers will be referred to the Arizona Corporation Commission.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
C.2. (Cont'd)

k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

m. 311 Service is provided where facilities permit.

n. The 311 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach non-emergency local government services provided by dialing 311.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
C.2. (Cont'd)

o. 311 will be provided under the following conditions:

(1) The 311 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to handle calls to 311 without impairing the Company's general telephone service or telephone plant.

(2) The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 311 Services is not allowed.

(5) The 311 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Company, the 311 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service.

(6) The Company will provide both oral and written notification when a 311 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 311 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

C.2. (Cont'd)

p. The following conditions apply if the 311 subscriber provides a pre-recorded announcement:

(1) The 311 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 311 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.

(3) The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 311 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
C.2. (Cont'd)

q. The Company may take all legal and practical steps to disassociate itself from 311 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, its employees or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

s. Calls placed to the 311 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone or ZIP Codes can be provided where technically feasible.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

C. 311 Service (Cont'd)

3. Rates and Charges

a. A Service Establishment charge will apply per point-to number.

b. 311 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises.

c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.

d. Charges applicable to the 311 Service are as follows:

	NONRECURRING CHARGE[1]
(1) Service Establishment Charge	
• Per Point-to Number	$162.41
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	18.17
(3) Charge per call routed	0.0012

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE (Cont'd)

D. 511 Service

1. Description

   511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.

2. Terms and Conditions

   a. 511 Service is available in Qwest Corporation territory only. To provide 511 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

   b. This services if provided subject to the availability of the 511 code.

   c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

   d. Limitations and use of service apply as stated in Section 2 of this Tariff.

   e. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in 5.7.1 of this Tariff.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D.2. (Cont'd)

f. Access to 511 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 511 subscriber will not be completed.

g. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

h. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D.2. (Cont'd)

j. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Arizona Corporation Commission.

k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

m. 511 Service is provided where facilities permit.

n. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D.2. (Cont'd)

o. 511 will be provided under the following conditions:

(1) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.

(2) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 511 Service is not allowed.

(5) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

(6) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D.2. (Cont'd)

p. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:

(1) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.

(3) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D.2. (Cont'd)

q. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

r. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

s. Calls placed to 511 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

D. 511 Service (Cont'd)

3. Rates and Charges

a. A Service Establishment charge will apply per point-to number.

b. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.

c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.

d. Charges applicable to the 511 Service are as follows:

	NONRECURRING CHARGE[1]
(1) Service Establishment Charge	
• Per Point-to Number	$162.41
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	18.17
(3) Charge per call routed	0.0012

[2] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE (Cont'd)

E. 811 Service

1. Description

   811 Service ("811") is a three-digit local dialing arrangement available in specified areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by state One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).

2. Terms and Conditions

   a. 811 Service is available in Qwest Corporation territory only. To provide 811 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 811 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

   b. This service is provided subject to the availability of the 811 code.

   c. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.)

   d. Limitations and use of service apply as stated in Section 2 of this Tariff.

   e. Directory listings may be provided for 811 under the terms, conditions and rates specified in 5.7.1 of this Tariff.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
E.2. (Cont'd)

f. Access to 811 is not available to the following classes of service:

- 1+
- 0+, 0- (credit card, third-party billing, collect calls)
- 101XXXX

In addition, operator assisted calls to the 811 subscriber will not be completed.

g. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.

h. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 from areas where 811 service is not being provided will be advised that the service is not available from the number.

j. Disputes regarding geographic coverage by two or more 811 subscribers will be referred to the Arizona Corporation Commission.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
E.2. (Cont'd)

k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 811 subscriber has failed to establish service or decides to discontinue service establishment, the 811 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.

m. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach the One Call Center for services provided by dialing 811.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
E.2. (Cont'd)

n. 811 will be provided under the following conditions:

(1) The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.

(2) The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 811 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.

(4) Suspension of 811 Service is not allowed.

(5) The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.

(6) The Company will provide both oral and written notification when an 811 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
E.2. (Cont'd)

o. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:

(1) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 811 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
E.2. (Cont'd)

p. The Company may take all legal and practical steps to disassociate itself from 811 subscribers who business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

q. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents in connection with this Tariff. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

r. Calls placed to the 811 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

E. 811 Service (Cont'd)

3. Rates and Charges

a. A Service Establishment charge will apply per point-to number.

b. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.

d. Charges applicable to the 811 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	$0.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	0.00
(3) Charge per call routed	0.00

10. MISCELLANEOUS SERVICE OFFERINGS

10.13 MISCELLANEOUS CENTRAL OFFICE SERVICES (N)

10.13.1 CALL LINE IDENTIFIER

A. Description

Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature, as specified in Section 5 of this tariff, differs from Call Line Identifier service in that Call Trace is activated and chargeable on a per call basis.

B. Terms and Conditions

1. Subscribers must initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.

2. Requests for Call Line Identifier service will be evaluated by the Company's Annoyance Call Center. Call Line Identifier arrangements will be provided at the discretion of the Company, subject to the availability of facilities and line identification equipment.

3. Call Line Identifier will be provided on a per line basis for an initial 30-day period or 12-month period, and is renewable upon request.

4. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.

5. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.

6. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Line Identifier service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect).

(N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.13 MISCELLANEOUS CENTRAL OFFICE SERVICES (N)
10.13.1 CALL LINE IDENTIFIER (CONTINUED)

B. Terms and Conditions (Continued)

7. The regulations for Call Line Identifier do not apply to trap and trace arrangements ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers.

8. Call Line Identifier will be provided without charge for up to three administrative lines associated with law enforcement and public safety organizations.

C. Rates and Charges

Nonrecurring Charge, Per Line	30-Day Period	12-Month Period
Initial	$ 46.00	$ 108.00
Renewal, Each	20.00	41.00

(N)

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

110.3.1 ARRANGEMENTS FOR NIGHT, SUNDAY, AND HOLIDAY SERVICE

A. Terms and Conditions

1. Special arrangements may be made to provide for CO service for PBX systems outside the usual business hours; i.e., at night, and on Sundays, and holidays, when an attendant is not regularly on duty. Where special or additional equipment, wiring, or directory arrangements are required, monthly charges for services furnished are as follows.

2. Trunk extensions will be treated as regular PBX station lines for the application of mileage charges.

3. Trunk extensions terminated as specified following do not provide call transfer capability.

B. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Night number service, including directory listing and CO terminal required, each	NCB	$11.55	$3.85

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.4 TOLL RESTRICTION SERVICE

110.4.2 TOLL DIVERSION

A. Description

1. Toll diverting service is an arrangement available in connection with private branch exchange type services which denies direct access to the toll network. Calls directed to the toll network are diverted to the attendant.

2. This service is offered subject to the availability of existing CO facilities.

B. Rates and Charges

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Toll diversion, per line or trunk arranged	RY6	$6.00	$2.00

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS

A. Description

Customer equipment and facilities may be connected to facilities of the Company, subject to the terms, conditions, rates and charges specified herein.

B. Terms and Conditions

1. In accordance with the provisions of Part 68 of the FCC Rules, installation of new connecting arrangements to facilities of the Company will not be made:

   - After July 1, 1979, for connection of customer-provided terminal equipment.

   - After January 1, 1980, for connection of customer-provided multiline terminating systems, and

2. Connecting arrangements of a type associated with customer terminal equipment or multiline terminating systems connected to facilities of the Company prior to the dates set forth in 1., preceding, will be provided subject to their availability, to reconnect such equipment.

3. Certain items provided in this 110.8 may require the use of commercial power. The rates quoted contemplate the use of standard equipment designed to operate on 110 volts, 60 cycles a.c. power. When special equipment, designed to operate on other voltages or frequencies, is required, the Company may make a reasonable additional charge. The commercial power, power wiring and outlets necessary for the operation of the equipment will be furnished by the customer.

4. The operation, maintenance and operating characteristics of the customer equipment and the magnitude and character of the voltages and currents delivered to the Company connecting equipment shall be such as not to interfere with any of the equipment offered by the Company or interfere with others. Such customer equipment shall operate in such a manner as to avoid hazard or damage to Company plant or of injury to Company employees or customers because of the character or location of the customer apparatus and of sources of power to which it is connected. Upon notice from the Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS

B. Terms and Conditions (Cont'd)

5. Obligation of the Customer

   The customer indemnifies and saves the Company harmless against libel, slander or the infringement of copyright or patents arising from the improper use of material transmitted over its facilities or from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

6. Responsibility of the Company

   The Company shall not be responsible to the customer for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, except those caused by its failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service. The liability of the Company for damages, caused by its failure to furnish facilities suitable for ordinary telephone service or its failure to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 2, preceding.

7. The rates and charges for connecting arrangements are added to those for any associated services or facilities.

8. The charge to move a connecting arrangement includes connection to the associated service or facility.

9. The nonrecurring charges found in this 110.8 only apply to moves.

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

C. Data and Teletypewriter Equipment

1. Description

Customer data transmitting and receiving equipment (includes teletypewriter equipment) and customer teletypewriter equipment may be connected to facilities of the Company for the transmission and reception of data signals.

2. Rates

a. Data Access Arrangements

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Basic arrangement for manual operation, each			
- For connection with all other lines	CDT	$10.95	$3.65
• Arrangement for unattended sending and receiving through a voltage type control interface, each	CBS	27.90	9.30
• Arrangement for unattended sending and receiving through a contract closure type control interface, each	CBT	18.60	6.20
• Power supply for use with contact closure type interface, USOC-CBT when not supplied by customer, each	CBV	5.85	1.95

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

D. Recording, Reproducing, and Automatic Answering and Recording Equipment

1. Description

a. Customer recording, reproducing and automatic answering and recording equipment may be used in connection with the facilities of the Company for the following purposes and subject to the terms, conditions, rates and charges specified herein.

b. Telecommunications service is not represented as adapted to the recording of telephone conversations or incoming messages, or to the transmission of prerecorded messages.

2. Terms and Conditions

a. Use of Company facilities for public announcements are subject to the following conditions:

(1) For the purposes of identification, customers who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

(2) Customers transmitting factual public announcements such as time, weather, stock market quotations, air line schedules and similar information are excluded from the preceding condition.

(3) Failure to comply with the provisions herein shall be cause for termination of the service.

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS

D.2. (Cont'd)

b. Connecting equipment used for unattended operation is only available where full selective ringing is employed. The service arrangements are not furnished on a nonpublished basis, and information regarding the telephone number, name and address of the customer or responsible party, etc., is available to the public, upon request.

c. Customer recording, reproducing and automatic answering and recording equipment may be connected with facilities of the Company only when and for so long as the customer subscribes to a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Company. In the event that the use of customer equipment causes such interference, the Company shall have the right to discontinue service without prior notification to the customer.

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS

D. Recording, Reproducing, and Automatic Answering and Recording Equipment (Cont'd)

3. Rates

a. Recorder-Coupler equipment, which does not involve recording of two-way telephone conversations

b. These connecting arrangements are equipped to:

- Answer calls automatically.
- Couple prerecorded announcements to a telephone line from the customer unit.
- Couple incoming messages from a telephone line to the customer recording equipment.
- Transmit a single short tone to the telephone line at the time of mode transfer (start and end of recording).
- Transmit a low-level tone to the telephone line as required by the customer equipment.
- Disconnect from the telephone line on signal from the customer equipment.

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• To provide either incoming or outgoing transmission. Simultaneous 2-way Transmission is precluded.	RDL	$16.35	$5.45
• To provide simultaneous 2-way transmission	RDMZR	16.35	5.45
• To provide simultaneous 2-way transmission plus volume limiting	RDY	24.90	8.30

[

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

E. Alarm Sending Devices

1. Description

   Customer alarm sending systems may be connected to Company facilities by means of an alarm coupler provided by the Company. The alarm coupler is designed to connect customer burglar and fire alarm systems to individual access line exchange facilities.

2. Terms and Conditions

   a. The alarm coupler is installed only as an adjunct to a telephone set.

   b. The alarm coupler may be associated with either rotary dial or touch-tone equipped lines.

   c. The types of alarm systems which can be accommodated by the alarm coupler are restricted to those alarm sending devices which transmit 1-way rotary dial pulses and prerecorded voice messages.

3. Rates

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Alarm coupler, each	CAU	$10.95	$3.65

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

F. Voice Terminal Equipment

1. Description

   Customer voice transmitting and/or receiving terminal equipment may be connected to the telecommunications network by means of suitable connecting arrangements.

2. Rates

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Connection of customer originate only or originate and answer terminal equipment typically alarm sending devices			
- Per line equipped	SU6	$ 9.45	$3.15
- Per line equipped	SU6AQ	9.45	3.15
• Connection of customer dial plus repertory dialers, per line equipped	SU7QW	9.45	3.15
• Connection of customer message register equipment to the exchange facilities. This arrangement provides indications of message registration for outgoing calls placed over associated CO facilities, per facility arranged, each	CEK	11.40	3.80
• Automatic connection that permits the connection of customer voice transmitting and/or receiving terminal equipment to an exchange or PBX line, per line equipped			
- Each	C2ACP	27.15	9.05
- Each	STC	25.80	8.60
- Each	STP	22.20	7.40
• Connection of customer telephone answering devices, per line equipped	GTS	9.60	3.20

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110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

G. Multiline Terminating Systems and Communications Systems

1. Description

Customer Multiline Terminating Systems and Communications Systems may be connected to the telecommunications network by means of suitable connecting arrangements.

2. Rates

a. Automatic Connecting Arrangements

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• To connect a customer attendant position to an exchange trunk line, each line so arranged in connection with both-way service	CD9	$27.15	$9.05
• To connect customer switching equipment to an exchange trunk line, each line so arranged in connection with out-only service	CD8	19.35	6.45
• To connect customer switching equipment and attendant position, each line so arranged with both-way service (outward only from the switching equipment)	CDH	27.15	9.05

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

H. Power Failure Options

1. Description

a. The following equipment is associated with power failure arrangements for use during periods of commercial power failure at the customer's premises.

b. This arrangement is associated only with connecting arrangements CD8, CD9 and CDH. The telephone is operative only during commercial power failure.

2. Rates

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
a. Trunk Transfer			
• Immediate restoral arrangement, each group of 4 or less trunks arranged	PFB	$9.45	$3.15
• Delayed restoral arrangement, each trunk arranged	PFC	9.45	3.15

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS (Cont'd)

I. Telephotograph Equipment

1. Description

Telephotograph equipment provided by the Press may be connected to lines of the Company for use by the Press for the transmission and reception of pictures and similar material for publication. Telephotograph equipment provided by law enforcement agencies may be connected to lines of the Company for use by law enforcement agencies for the transmission and reception of fingerprints, ballistic data, identification photographs and similar law enforcement material. Telephotograph equipment provided by the Armed Forces of the United States may be connected to lines of the Company for use by the Armed Forces of the United States for transmission and reception of information of military necessity essential to the national defense. Telephotograph equipment provided by civilian defense agencies may be connected to lines of the Company for use by civilian defense agencies for the transmission and reception of information essential for the discharge of their responsibilities in emergencies.

2. Terms and Conditions

a. Customer telephotograph equipment may be connected either by direct physical connection or by acoustic or inductive coupling. Direct physical connection may be made only by means of protective connection equipment furnished by the Company. The connection of the telephotograph equipment may be made by the customer only to the terminals of the protective connection equipment.

b. Portable protective equipment will be furnished, if desired, for use with portable telephotograph equipment of the customer.

c. The telephotograph equipment may be used in connection with any class of business service, except PAL Service, or to dedicated private line service furnished to the customers specified in 1., above, or made available to them under a joint user agreement.

d. The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the above requirements.

e. The Company assumes no responsibility for the quality of, or defects in, the material transmitted or received regardless of cause.

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.8 NETWORK CONNECTING ARRANGEMENTS

I. Telephotograph Equipment (Cont'd)

3. Rates

a. Exchange-Network Connections

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Protective connection equipment, including connection equipment, monitoring receiver, key and, for portable installations, cord for connection to telephone facilities, each	667	$5.55	$1.85

11. POLE ATTACHMENTS

SUBJECT	PAGE
Application	1
Rates and Charges	1

11. POLE ATTACHMENTS

11.1 APPLICATION

A. Individuals or associations who, as service station customers (i.e., not operating exchanges), connect their lines with the Company's system under the provisions of this Tariff covering "Service Stations" are allowed to attach wires used for this purpose to the Company's poles, where such attachment is feasible.

B. Where the wires are attached to the poles themselves, the owners of such wires are required, in addition to the charges specified below, to furnish the necessary brackets and insulators of a type approved by the Company. If the attachments are made to crossarms, the Company generally furnishes the pins, but not the insulators.

C. Attachments of telephone wires used for other than service station purposes, and of crossarms, cables or other property, whether for telephone or other uses, are sometimes permitted by special arrangement.

11.2 RATES AND CHARGES

	CHARGE
• Per annum for the attachment of each wire to each pole[1]	$0.12

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

12. OPEN NETWORK ARCHITECTURE SERVICE

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12. OPEN NETWORK ARCHITECTURE SERVICE

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.1 DEFINITIONS

Listed in this section are definitions for terms specific to Open Network Architecture. Definitions for other terms used in this section can be found elsewhere in this Tariff or other appropriate tariff or document.

Basic Service Element (BSE)

Optional, unbundled products or services, provided by the Company, that an ESP may require or find useful in the configuration of an enhanced service.

Basic Serving Arrangement (BSA)

Fundamental switching and transport services that allow an Enhanced Service Provider (ESP) to communicate with its customers through the Company's network.

Complementary Network Service (CNS)

Optional, unbundled products or services that an end user or an ESP may obtain from the Company for provision on an end user's line in order to access or receive an enhanced service.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.1 DEFINITIONS (Cont'd)

Customer Proprietary Network Information (CPNI)

- CPNI-Customer Specific

  Customer Specific CPNI includes such information such as the types, quantities, and locations of network services billed to the customer, the amount of billing, repair information, traffic studies, usage data and information on customer calling patterns. Customer Specific CPNI does not include listed name, address and telephone number, credit information, or information pertaining to Company supplied enhanced services.

- CPNI-Aggregate

  A collection of Customer Specific CPNI which has been sufficiently combined so that customers cannot be identified. Types of available Aggregate CPNI include reports by end office, such as number of lines by business/residence customers, forecast of line growth by end office, and averaged originating switched access detail (minutes of use, call duration, number of messages).

Enhanced Services

Services offered over common carrier transmission facilities which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the customer's transmitted information; provide the customer with additional, different, or restructured information; or involve customer interaction with stored information.

Enhanced Service Provider (ESP)

A customer who offers or provides an enhanced service.

Open Network Architecture (ONA)

A regulatory framework that permits a Bell Operating Company (BOC) to provide enhanced services without the requirement of a separate subsidiary and at the same time providing non structural safeguards to prevent anticompetitive conduct by BOCs based upon their control of essential communications facilities and services.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL (Cont'd)

12.1.2 TERMS AND CONDITIONS

A. THIS SECTION OF THE TARIFF IS FOR INFORMATIONAL PURPOSES ONLY. IT IS PROVIDED SO CUSTOMERS MAY LOCATE THE TERMS, CONDITIONS AND RATES FOR INTERSTATE OPEN NETWORK ARCHITECTURE (ONA) SERVICES THAT ARE PROVIDED IN ARIZONA. THIS LISTING DOES NOT PURPORT TO IMPLEMENT ONA ON AN INTRASTATE BASIS OR TO DESCRIBE ANY INTRASTATE SERVICES OR FEATURES THAT WILL BECOME AVAILABLE.

B. BSAs, BSEs and CNSs are ordered and provided under the terms, conditions, rates and charges specified in the tariff and/or catalog listed herein for each specific service. Not all services listed in this section have been approved by the Arizona Corporation Commission for offering in this jurisdiction and are provided herein for reference purposes only.

C. Specific tariff and/or catalog references contained herein are provided for the user's assistance and are not intended to imply that terms, conditions, rates and charges specified in other sections of the referenced tariff or catalog do not apply.

D. BSAs, BSEs and CNSs will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the particular BSA, BSE, or CNS.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.2 TERMS AND CONDITIONS (Cont'd)

E. Unless specifically prohibited, BSEs and CNSs referenced herein, may be made available for resale in the provisioning of enhanced services.

F. The liabilities and obligations of the Company/customer associated with the services listed herein are as specified in the appropriate tariff and/or catalog listed for each BSA, BSE or CNS.

G. Customer Specific CPNI will be made available to entities not affiliated with the Company only upon receipt of written authorization from the customer.

H. The Company's enhanced services and/or CPE marketing personnel may have access to a customer's Customer Specific CPNI unless the customer requests that those employees be restricted from accessing their CPNI for enhanced services or CPE marketing purposes.

I. Customer Specific CPNI will be made available to all enhanced service vendors/agents on equal terms and conditions. Should a vendor/agent request CPNI which is expensive to produce or format, the Company will negotiate an appropriate price with such vendor/agent.

J. All Enhanced Service Providers including the Company's enhanced services and/or CPE marketing personnel will order non-proprietary Aggregate CPNI through the same access methods.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL (Cont'd)

12.1.3 COMPATIBILITY

A. General

1. Listed below are matrices that indicate compatibility of Basic Serving Arrangements with Basic Service Elements and Basic Serving Arrangements with Complementary Network Services.

2. Detailed technical compatibility and interface specifications will be made available by the Company upon request.

B. Basic Serving Arrangement/Basic Service Element Compatibility

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**
ANI Forwarding	x													
ANI Order Entry													x	
Access Service Billing Information	x	x	x	x										
Alternate Traffic Routing		x												
Answer Supervision - Line Side		x												
Automatic Loop Transfer										x	x			
Automatic Number Identification (FGB)		x												
Automatic Number Identification (FGD)		x												

[1] See Footnote [1] on Page 9.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Backup/Redirection (Packet)			x	x										
Bridging						x	x	x	x		x			
CUG Incoming Access Barred (Packet)			x											
CUG Outgoing Access Barred (Packet)			x											
Call Transfer		x												
Called Directory Number Delivery (DID)		x												
Called Number Identification Service (CNIS)	x													
Caller Identification-Bulk	x	x											x	
Caller Identification-Number	x													
Clear Channel Capability											x			
Closed User Group (Packet)				x	x									
Command-A-Link							x			x	x	x	x	x

[1] See Footnote [1] on Page 9.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
DID Two-Way Call Transfer		x												
DID Trunk Queuing and Basic Announcement		x												
Dial Call Waiting	x													
Directed Call Pickup	x													
Directed Call Pickup with Barge-In	x													
Distinctive Alert	x													
Fast Select Acceptance (Packet)			x	x										
Flow Control Parameters (Packet)			x	x										
Hunting	x													
Improved Transmission Performance	x													
Interface Group 6	x	x												

[1] See footnote [1] on Page 9.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Logical Channel (Packet)			x	x										
Logical Channel Layout (Packet)			x	x										
Make Busy	x													
MARKET EXPANSION LINE	x													
Message Delivery Service	x												x	
Multiple Network Addresses (Packet)			x	x										
Multiple Port Hunt Group (Packet)			x	x										
Multiplexing							x				x	x		
Network Access Service	x													
Nonstandard Window Size (Packet)			x	x										
Permanent Virtual Circuit (Packet)			x	x										
Private Line Conditioning							x							

[1] See footnote [1] on Page 9.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

B. Basic Serving Arrangement/Basic Service Element Compatibility (Cont'd)

BASIC SERVICE ELEMENT	BASIC SERVING ARRANGEMENT[1]													
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Reverse Charge Acceptance (Packet)			x	x										
Reverse Charge Option (Packet)			x	x										
Secondary Channel										x				
Selected Number Reverse Billing	x	x												
Three-Way Calling	x													
Traffic Data Report Service	x													
Uniform Call Distribution	x													

[1] Basic Serving Arrangement identification used in the previous table is as follows:

A. Voice Grade-Line-Circuit Switched (Circuit Switched Line)
B. Voice Grade-Trunk-Circuit Switched (Circuit Switched Trunk)
C. Packet Switching (X.25)
D. Packet Switching (X.75)
E. Analog Private Line-D.C. Channel Service (Dedicated Metallic)
F. Analog Private Line-Low Speed Data Service (Dedicated Telegraph)
G. Analog Private Line-Voice Grade Service (Dedicated Voice Grade)
H. Analog Private Line-Audio Service (Dedicated Program Audio)
I. Analog Private Line-Video Service (Dedicated Video)
J. Digital Data Service (Dedicated Digital ‹ 64 kbps)
K. DS1 Service (Dedicated High Capacity Digital 1.544 Mbps)
L. DS3 Service (Dedicated High Capacity Digital › 1.544 Mbps)
M. Analog Private Line Service (Dedicated Network Access Link)
N. Frame Relay Service

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL
12.1.3 COMPATIBILITY (Cont'd)

C. Basic Serving Arrangement/Complementary Network Service Compatibility

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1]													
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Abbreviated Access	x													
Auto Call (Packet)			x	x										
Call Forwarding-Busy Line	x													
Call Forwarding-Busy Line (Expanded)	x													
Call Forwarding-Busy Line (Programmable)	x													
Call Forwarding-Busy Line/ Don't Answer	x													
Call Forwarding-Busy Line/ Don't Answer (Expanded)	x													
Call Forwarding-Don't Answer	x													
Call Forwarding-Don't Answer (Expanded)	x													
Call Forwarding-Don't Answer (Programmable)	x													
Call Forwarding-Variable	x													
Call Forwarding-Variable - No Call Completion Option	x													

[1] See footnote [1] on Page 12.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

C. Basic Serving Arrangement/Complementary Network Service Compatibility (Cont'd)

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1]													
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
Call Forwarding-Variable - Remote Activation Option	x													
Call Rejection	x													
Call Trace	x													
Call Waiting	x													
Continuous Redial	x													
Custom Ringing	x													
Custom Ringing-Call Forwarding	x													
Deluxe Call Waiting	x													
Dual Telephone Coverage	x													
Expanded Answer		x												
Hot Line	x													
Last Call Return	x													
Message Waiting Indication - Audible	x													
Message Waiting Indication - Visual	x													

[1] See footnote [1] on Page 12.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.1 GENERAL

12.1.3 COMPATIBILITY

C. Basic Serving Arrangement/Complementary Network Service Compatibility (Cont'd)

COMPLEMENTARY NETWORK SERVICE	BASIC SERVING ARRANGEMENT[1]													
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**
Priority Call	x													
Remote Access Forwarding	x													
Scheduled Forwarding	x													
Selective Call Acceptance	x													
Selective Call Forwarding	x													
Simultaneous Voice Data	x	x												
Speed Calling (8 No.)	x													
Speed Calling (30 No.)	x													
Warm Line	x													

[1] Basic Serving Arrangement identification used in the previous table is as follows:

A. Voice Grade-Line-Circuit Switched (Circuit Switched Line)
B. Voice Grade-Trunk-Circuit Switched (Circuit Switched Trunk)
C. Packet Switching (X.25)
D. Packet Switching (X.75)
E. Analog Private Line-D.C. Channel Service (Dedicated Metallic)
F. Analog Private Line-Low Speed Data Service (Dedicated Telegraph)
G. Analog Private Line-Voice Grade Service (Dedicated Voice Grade)
H. Analog Private Line-Audio Service (Dedicated Program Audio)
I. Analog Private Line-Video Service (Dedicated Video)
J. Digital Data Service (Dedicated Digital ‹ 64 kbps)
K. DS1 Service (Dedicated High Capacity Digital 1.544 Mbps)
L. DS3 Service (Dedicated High Capacity Digital › 1.544 Mbps)
M. Analog Private Line Service (Dedicated Network Access Link)
N. Frame Relay Service

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS

A. The Basic Serving Arrangements (BSAs) described in this 12.2 are products and services that are currently offered by the Company.

B. These BSAs are provided at the rates and charges and under the terms and conditions delineated in the Tariff and Tariff section or Catalog referenced below for each BSA.

C. Where appropriate, the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the BSA name. Where the generic and BSA name are the same or where there is no generic name, that indication is made.

D. Where "not applicable" is shown in the reference information section, the service is not presently tariffed or cataloged in this jurisdiction.

12.2.1 VOICE GRADE-LINE-CIRCUIT SWITCHED (CIRCUIT SWITCHED LINE)

A. Description

The Voice Grade-Line-Circuit Switched BSA provides customers with a line-side connection to the circuit switched network. Various types of network connections, address signaling and supervisory signaling are available. This BSA is capable of supporting analog signals of approximately 300 to 3,000 Hz. Voice grade analog data may also be transmitted on this BSA. Calls are set up and taken down on a call by call basis.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS

12.2.1 VOICE GRADE-LINE-CIRCUIT SWITCHED (CIRCUIT SWITCHED LINE)

A. Description (Cont'd)

Examples of existing access arrangements that fall within this BSA category include, but are not necessarily limited to:

- Flat Rate Lines
- Measured Rate Lines
- Message Rate Lines
- PBX Trunks
- Digital Switched Service-Basic
- Foreign Exchange Service
- Foreign Central Office Service
- Feature Group A Service
- ISDN Basic Rate Access (2B+D)
- Circuit Switched Lineside

B. Reference Information

Terms, conditions, rates and charges specific to the aforementioned services are as specified in the following documents:

- Flat Rate Lines, 5.2.4, preceding.
- Measured Rate Lines-Not applicable.
- Message Rate Lines-Not applicable.
- PBX Trunks, 5.3, preceding.
- Digital Switched Service (Basic), 15.1, preceding.
- Foreign Exchange Service-Competitive Private Line Transport Services Tariff, Section 5.
- Foreign Central Office Service-Competitive Private Line Transport Services, Section 5.
- Feature Group A Service-Access Service Tariff, Section 6; interstate Access Service Tariff (FCC No. 1), Section 6.
- ISDN Basic Rate Access (2B+D)-Not applicable.
- Circuit Switched Lineside-Interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.2 VOICE GRADE-TRUNK-CIRCUIT SWITCHED (CIRCUIT SWITCHED TRUNK)

A. Description

The Voice Grade-Trunk-Circuit Switched BSA provides customers with a trunk-side connection to the circuit switched network. Various types of network connections, address signaling and supervisory signaling are available. Connections may be direct trunk or tandem. This BSA is capable of supporting analog signals of approximately 300 to 3,000 Hz. Voice grade analog data may also be transmitted on this BSA. Calls are set up and taken down on a call by call basis.

Examples of existing access arrangements that fall within this BSA category include, but are not necessarily limited to:

- Direct-Inward-Dialing Service (*DID*)
- Digital Switched Service (Advanced)
- Feature Group B Service
- Feature Group D Service
- ISDN Primary Rate Access (23B+D)
- *DID* Switched Access Service
- 800 Service
- Circuit Switched Trunkside

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS
12.2.2 VOICE GRADE-TRUNK-CIRCUIT SWITCHED (CIRCUIT SWITCHED TRUNK) (Cont'd)

B. Reference Information

Terms, conditions, rates and charges specific to the aforementioned services are as specified in the following documents:

- Direct-Inward-Dialing (*DID*), 5.3.4, preceding.
- Digital Switched Service (Advanced), 15.1, preceding.
- Feature Group B Service-Access Service Tariff, Section 6; interstate Access Service Tariff (FCC No. 1), Section 6.
- Feature Group D Service-Access Service Tariff, Section 6; interstate Access Service Tariff (FCC No. 1), Section 6.
- ISDN Primary Rate Access (23B+D)-Not applicable.
- *DID* Switched Access Service-Not applicable.
- 800 Service-Section 7.
- Circuit Switched Trunkside-Interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.3 PACKET SWITCHING (X.25) (X.25 PACKET SWITCHED)

A. Description

The Packet Switching (X.25) BSA provides customers with X.25 access to the Public Packet Switching Network. X.25 supports physical, link and packet level procedures. At the physical level data signaling rates of 1.2, 2.4, 4.8, 9.6 and 56 kbps are supported. The link level protocol supported at the interface is LAPD procedures. The main function of the link level protocol is to insure that the packets cross the Data Terminal Equipment (DTE)/Data Communications Equipment (DCE) interface essentially error free. The network level access protocol provides the procedures required to set up, maintain and clear virtual calls. This BSA is capable of supporting analog or digital signals at various transmission rates. The transmission interface may be 2-wire or 4-wire, or derived from a variety of multiplexing alternatives.

B. Reference Information

Terms, conditions, rates and charges specific to Packet Switching (X.25) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.4 PACKET SWITCHING (X.75) (X.75 PACKET SWITCHED)

A. Description

The Packet Switching (X.75) BSA provides customers with X.75 access to the Public Packet Switching Network. X.75 supports physical, link and packet level procedures. At the physical level data signaling rates of 9.6 kbps are supported over analog or digital facilities. Speeds of 56 kbps are supported over digital facilities only. The link level protocol supported at the interface is LAPD procedures. The main function of the link level protocol is to insure that the packets cross the Data Terminal Equipment (DTE)/Data Communications Equipment (DCE) interface essentially error free. The network level access protocol provides the procedures required to set up, maintain and clear virtual calls. This BSA is capable of supporting analog or digital signals at various transmission rates. The transmission interface may be 2-wire or 4-wire, or derived from a variety of multiplexing alternatives.

B. Reference Information

Terms, conditions, rates and charges specific to Packet Switching (X.75) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.5 ANALOG PRIVATE LINE-D.C. CHANNEL SERVICE (DEDICATED METALLIC)

A. Description

The Analog Private Line-D.C. Channel Service BSA provides customers with a dedicated point-to-point connection through the network. This BSA is an unconditioned, 2-wire channel, capable of transmitting low speed varying signals at rates up to 30 baud with D.C. continuity.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line-D.C. Channel Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

12.2.6 ANALOG PRIVATE LINE-LOW SPEED DATA SERVICE (DEDICATED TELEGRAPH)

A. Description

The Analog Private Line-Low Speed Data Service BSA provides customers with a dedicated channel between the customer and the customer's client for the transmission of binary signals at rates of 0 to 75 baud or 0 to 150 baud.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line-Low Speed Data Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.7 ANALOG PRIVATE LINE-VOICE GRADE SERVICE (DEDICATED VOICE GRADE)

A. Description

The Analog Private Line-Voice Grade Service BSA provides customers with a dedicated connection through the network to the customer's client. This BSA is capable of supporting analog signals in the nominal frequency range of 300 - 3,000 Hz. The transmission interface may be 2-wire or 4-wire and is capable of providing various supervisory signaling alternatives.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line-Voice Grade Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

12.2.8 ANALOG PRIVATE LINE-AUDIO SERVICE (DEDICATED PROGRAM AUDIO)

A. Description

The Analog Private Line-Audio Service BSA provides customers with a one-way non-switched channel to the customer's client. This channel's actual bandwidth is a function of the channel interface selected by the customer. This BSA is usually provided for the transmission of music, but is capable of voice and data within the band pass limits.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line-Audio Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.9 ANALOG PRIVATE LINE-VIDEO SERVICE (DEDICATED VIDEO)

A. Description

The Analog Private Line-Video Service BSA provides customers with a dedicated broadband communications channel to the customer's client that will accommodate broadcast quality television. The channel is capable of transmitting a standard 525 line/60 field monochrome or National Systems Committee color video signal and one or two associated 5 or 15 kHz audio signals. The bandwidth for a video channel is either 30 Hz to 4.5 MHz or 30 Hz to 6.6. MHz.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line-Video Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7. No known intrastate demand. Service could be made available on an Individual Case Basis.

12.2.10 DIGITAL DATA SERVICE (DEDICATED DIGITAL < 64 KBPS)

A. Description

The Digital Data Service BSA provides customers with a duplex 4-wire digital channel to the customer's client. This BSA provides for digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6 or 56 kbps. Error Detection/Error Correction is an inherent part of this BSA.

B. Reference Information

Terms, conditions, rates and charges specific to Digital Data Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.11 DS1 SERVICE (DEDICATED HIGH CAPACITY DIGITAL 1.544 MBPS)

A. Description

The DS1 BSA provides customers with a dedicated channel for the transmission of isochronous serial data having a line code of bipolar with alternate mark inversion at a transmission speed of 1.544 Mbps. This BSA may extend between customer designated locations, between customer designated locations and a Company Hub office, or between Company Hub offices.

B. Reference Information

Terms, conditions, rates and charges specific to DS1 Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff.

12.2.12 DS3 SERVICE (DEDICATED HIGH CAPACITY DIGITAL > 1.544 MBPS)

A. Description

The DS3 BSA provides customers with a dedicated channel for the transmission of isochronous serial data having a line code of bipolar with alternate mark inversion at a transmission speed of 3.152 Mbps. This BSA may extend between customer designated locations, between customer designated locations and a Company Hub office, or between Company Hub offices.

B. Reference Information

Terms, conditions, rates and charges specific to DS3 Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7. No known intrastate demand. Service could be made available on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.13 ANALOG PRIVATE LINE SERVICE (DEDICATED NETWORK ACCESS LINK)

A. Description

The Analog Private Line BSA provides a dedicated channel between the customer's premises and a designated central office switch which contains specific features required by the customer. The DNAL is used to transmit network information or network control information from the customer to the network (activate a message waiting indicator) or to deliver network information or network control information from the network to the customer (called number identification via Message Delivery Service).

An example of an existing access arrangement that falls within this BSA category includes, but is not necessarily limited to, is a Voiceband/Data Circuit used in association with Message Delivery Service.

B. Reference Information

Terms, conditions, rates and charges specific to Analog Private Line Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

12.2.14 FRAME RELAY SERVICE

A. Description

Frame Relay Service (FRS) provides high speed access and throughput to and among Local Area Networks, as well as computers. FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 1.544 Mbps.

B. Reference Information

Terms, conditions, rates and charges specific to Frame Relay Service are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8, or the intrastate Advanced Communications Services Tariff, Section 5.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.2 BASIC SERVING ARRANGEMENTS (Cont'd)

12.2.15 RESERVED FOR FUTURE USE

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS

A. The Basic Service Elements (BSEs) described in this 12.3 are products and services that are currently offered by the Company.

B. These BSEs are provided at the rates and charges and under the terms and conditions delineated in the Tariff and Tariff section or Catalog referenced below for each BSE.

C. Where appropriate, the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the BSE name. Where the generic and BSE name are the same or where there is no generic name, that indication is made.

12.3.1 MESSAGE DELIVERY SERVICE (MESSAGE DESK-SMDI)

A. Description

1. Message Delivery Service transmits call information pertaining to all incoming calls to a Message Delivery Service provider's Multiline Hunt Group. This information includes the following:

   - The called directory number.
   - The calling directory number (if the calling number is in the same central office switch as the provider).
   - The reason for forwarding on forwarded calls such as busy or don't answer.

2. This information is transmitted to the provider via a data link (private line) between the central office switch and the provider's equipment at the provider's premises.

3. This service enables the provider to identify the called client on forwarded calls which enables the provider to provide personalized answering responses to those client's calls. Additionally, the identity of the calling directory number (if the calling number is served from the same central office switch) will allow the provider to provide more personalized answering to the caller.

B. Reference Information

Terms, conditions, rates and charges specific to Message Delivery Service are as specified in the Exchange and Network Servcies Catalog, Section 10.10.1, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.2 HUNTING (MULTILINE HUNT GROUP)

A. Description

Hunting is an optional arrangement available to customers with two or more individual lines or trunks. Where facilities permit, the lines and trunks will be arranged so that incoming calls to a busy line or trunk will overflow to other of the customer's lines or trunks not busy.

B. Reference Information

Terms, conditions, rates and charges specific to Hunting Service are as specified in 5.4.11, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.3 MAKE BUSY (MAKE BUSY KEY)

A. Description

Make Busy service is designed to enable a customer who has more than one line to manually busy-out a line or a group of lines.

B. Reference Information

Terms, conditions, rates and charges specific to Make Busy are as specified in 10.3.2, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.4 COMMAND A LINK (NETWORK RECONFIGURATION)

A. Description

Command A Link Service is a service which allows the customer to control the reconfiguration of their selected private line directly, without the intervention of the Company. Through the use of shared or dedicated access, the customer has the ability to reconfigure a predetermined network on a near real time or a programmed basis.

B. Reference Information

Terms, conditions, rates and charges specific to Command A Link are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7. No known intrastate demand. Service could be made available on an Individual Case Basis.

12.3.5 AUTOMATIC LOOP TRANSFER (AUTOMATIC PROTECTION SWITCHING)

A. Description

Automatic Loop Transfer allows for the protection of the local distribution channel by automatically switching the channel to a spare local distribution channel, or by a transfer arrangement that permits customers to transfer interoffice sections of local distribution channels terminating in the same wire center. Automatic Loop Transfer is an optional feature associated with DS1 Service.

B. Reference Information

Terms, conditions, rates and charges specific to Automatic Loop Transfer are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7. No known intrastate demand. Service could be made available on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.6 CLOSED USER GROUP (PACKET) (SAME)

A. Description

Closed User Group is an optional Packet Switching software feature which allows customers to presubscribe their clients in groupings of Data Terminal Equipment (DTE) within the Packet Switching network.

B. Reference Information

Terms, conditions, rates and charges specific to Closed User Group are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

12.3.7 FAST SELECT ACCEPTANCE (PACKET) (SAME)

A. Description

Fast Select Acceptance is an optional Packet Switching call feature that allows the calling Data Terminal Equipment (DTE) to transmit up to 124 octets of data in a call request packet to a remote DTE or to accept up to 124 octets of data in a call termination packet.

B. Reference Information

Terms, conditions, rates and charges specific to Fast Select Acceptance are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.8 MULTIPLE PORT HUNT GROUPS (PACKET) (HUNT GROUPS-PACKET)

A. Description

Multiple Port Hunt Groups is an optional Packet Switching feature that allows several customer Packet Switching lines to be reached with a single data network address (Data Telephone Number).

B. Reference Information

Terms, conditions, rates and charges specific to Multiple Port Hunt Groups are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

12.3.9 BACKUP/REDIRECTION (PACKET) (CALL REDIRECTION-PACKET)

A. Description

Backup/Redirection is an optional Packet Switching feature that allows for calls to be directed to a single alternate address (Data Telephone Number) at the customer's request or in the event of a port failure. The re-routing is preselected by the customer when the service is established and works automatically concurrent with call initiation.

B. Reference Information

Terms, conditions, rates and charges specific to Backup/Redirection are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.10 CALLED NUMBER IDENTIFICATION SERVICE (CNIS) (N/A)

A. Description

Called Number Identification Service (CNIS) provides a quick and efficient means for a customer to identify which of their 800/800-type service numbers had been called prior to answering the incoming call. A customer utilizing this service would establish a *DID* trunk group for answering calls and order 800 Service, requesting that the 800/800-type service number dialed be directed to the telephone number(s) associated with their *DID* trunk group. CNIS would allow the customer to identify calls directed to multiple 800/800-type service numbers and give the appropriate response to their caller based upon the telephone number dialed. CNIS has as an optional feature, the capability to track hourly call performance data by answering position and/or telephone number such as the number of calls handled, average time the calling party waits until their call is answered by the customer and average duration of the call once the customer has answered the call.

B. Reference Information

Terms, conditions, rates and charges specific to CNIS are as specified in the interstate Access Service Tariff (FCC No. 1), Section 12.

12.3.11 *MARKET EXPANSION LINE* (N/A) [1] (C)

A. Description

MARKET EXPANSION LINE provides a service feature whereby all incoming calls placed from a station to a customer's telephone number are automatically routed to another customer-selected telephone number in the local calling area or a distant exchange.

B. Reference Information

Terms, conditions, rates and charges specific to *MARKET EXPANSION LINE* are as specified in 5.4.4, preceding.

[1] Effective June 1, 2023, *MARKET EXPANSION LINE* is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.12 PRIVATE LINE CONDITIONING (CONDITIONING)

A. Description

Private Line Conditioning provides for more specific transmission quality on analog, voice grade private lines. When utilizing these types of private lines for data services, C-Type Private Line Conditioning provides for the control of attenuation distortion (difference of frequency loss relative to loss at 1004 Hertz or less frequency loss over the bandwidth) and envelope delay distortion (denotes a measure of the linearity of the phase versus frequency of a channel or better signal timing). D1-Type Private Line Conditioning on a two-point basis provides for specific limits of intermodulation distortion (less signal interference with other portions of the signal) and signal to noise ratio. Private Line Conditioning is an optional feature associated with Analog Private Line-Voice Grade Service.

B. Reference Information

Terms, conditions, rates and charges specific to Private Line Conditioning are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

12.3.13 BRIDGING (SAME)

A. Description

Bridging provides the ability to connect three or more customer designated premises on a multi-point circuit. For example, Voice and Data Bridges are used on 2-wire and 4-wire analog Voice Grade Private Lines for the transport of voice and data communications. Transfer Bridges provide for the transfer of a Private Line Transport Channel to another channel that can terminate at the same or at a different customer location. A key is used to operate the Transfer Bridge. Bridging is an optional feature associated with Analog Private Line, Special Access and Digital Data service.

B. Reference Information

Terms, conditions, rates and charges specific to Bridging are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff, Section 5.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.14 SECONDARY CHANNEL (SECONDARY CHANNEL CAPABILITY)

A. Description

Secondary Channel is an optional feature that allows diagnostic, maintenance and network administration capabilities on Digital Data Services by providing additional bandwidth to the customer. The Secondary Channel simultaneously transmits at a lower bit rate. The basic Digital Data service offers two-point and multi-point synchronous, full duplex data transmission at 2.4 kbps, 4.8 kbps, 9.6 kbps and 56 kbps. Secondary Channel data transmission rates are subrates of the basic Digital Data speeds, i.e., 133 bps, 266 bps, 533 bps and 2.666 kbps. The Secondary Channel is designed to provide the customer with a "housekeeping" channel and utilizes the same basic network equipment and transmission facilities as the primary channel and has comparable quality.

B. Reference Information

Terms, conditions, rates and charges specific to Secondary Channel are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or the intrastate Competitive Private Line Transport Services Tariff.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.16 AUTOMATIC NUMBER IDENTIFICATION (FGD) (CALLING BILLING NUMBER DELIVERY FGD PROTOCOL)

A. Description

Automatic Number Identification (ANI) provides the automatic transmission of a seven- or ten-digit number and information digits to a customer's premises to identify the calling party. The customer must provide Customer Premises Equipment capable of receiving the call and the ANI. ANI is an optional feature on Feature Group D Switched Access Service.

B. Reference Information

Terms, conditions, rates and charges specific to ANI (FGD) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Tariff, Section 6.

12.3.17 AUTOMATIC NUMBER IDENTIFICATION (FGB) (CALLING BILLING NUMBER DELIVERY FGB PROTOCOL)

A. Description

Automatic Number Identification (ANI) provides the automatic transmission of a seven- or ten-digit number and information digits to a customer's premises to identify the calling party. The customer must provide Customer Premises Equipment capable of receiving the call and the ANI. ANI is an optional feature on Feature Group B Switched Access Service.

B. Reference Information

Terms, conditions, rates and charges specific to ANI (FGB) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Tariff, Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.18 CALLED DIRECTORY NUMBER DELIVERY (*DID*) (CALLED DIRECTORY NUMBER DELIVERY VIA *DID*)

A. Description

Called Directory Number Delivery is an inherent feature of Direct-Inward-Dialing (*DID*) whereby the identification of a called number is delivered from the central office to a switched services vehicle located on a customer's premises. *DID* provides PBX station users the ability to receive calls from outside the PBX without the assistance of an attendant.

B. Reference Information

Terms, conditions, rates and charges specific to *DID* are as specified in 5.3.4, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.20 THREE-WAY CALLING (N/A)

A. Description

Three-Way Calling enables a customer to add a third party on an established local or long distance connection without operator assistance. The third party called by the customer initiating the Three-Way Calling may be on either a local or long-distance basis.

B. Reference Information

Terms, conditions, rates and charges specific to Three-Way Calling are as specified in 5.4.3, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.21 MULTIPLEXING (N/A)

A. Description

Multiplexing enables multiple signals to be transported on a single line between the Company's central office and the customer's location. Multiplexing is transparent to the speed, code and protocol of the data signal.

B. Reference Information

Terms, conditions, rates and charges specific to Multiplexing are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or in the intrastate Competitive Private Line Transport Services Tariff.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.22 NETWORK ACCESS SERVICE (N/A)

A. Description

Network Access Service provides for a unique NXX code which alerts the originating central office to record call detail. Call detail includes: billing number, called number, date, time of day, and duration of the call. The call details are delivered to the customer in paper or via magnetic tape format. Only intraLATA calls will be provided with call detail.

B. Reference Information

No known demand. Service could be provided on an Individual Case Basis.

12.3.23 CLEAR CHANNEL CAPABILITY (ACCESS TO CLEAR CHANNEL TRANSMISSION)

A. Description

Clear Channel Capability is an optional feature on DS1 Service that allows a customer to transport 1.536 information rate signals through a 1.544 Mbps line rate with no constraint on the quantity or sequence of mark or space bits.

B. Reference Information

Terms, conditions, rates and charges specific to Clear Channel Capability are as specified in the interstate Access Service Tariff (FCC No. 1), Section 7 or in the intrastate Competitive Private Line Transport Services Tariff.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.24 REVERSE CHARGE ACCEPTANCE (PACKET) (SAME)

A. Description

Reverse Charge Acceptance is an optional Packet Switching feature that allows a customer who selects this option to accept all charges for all terminating calls sent to the network address(es) assigned to the customer. In order to receive calls from a dial access customer, this option must be selected.

B. Reference Information

Terms, conditions, rates and charges specific to Reverse Charge Acceptance as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12.3.25 REVERSE CHARGE OPTION (PACKET) (N/A)

A. Description

Reverse Charge Option is an optional Packet Switching feature that allows for the billing of usage charges associated with calls to be billed to another network address.

B. Reference Information

Terms, conditions, rates and charges specific to Reverse Charge Option are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.26 PERMANENT VIRTUAL CIRCUIT (PACKET) (N/A)

A. Description

Permanent Virtual Circuit is an optional Packet Switching feature that permits transmission between two Data Terminal Equipment (DTEs) on the network without the initial packet to establish the call. The transmission path is predefined throughout the network.

B. Reference Information

Terms, conditions, rates and charges specific to Permanent Virtual Circuit are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12.3.27 CUG INCOMING ACCESS BARRED (PACKET) (N/A)

A. Description

CUG Incoming Access Barred is an optional Packet Switching feature that allows a member of a Closed User Group to originate calls to other members of that Closed User Group, but not to receive incoming calls from members of that Closed User Group.

B. Reference Information

Terms, conditions, rates and charges specific to Incoming Access Barred are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.28 CUG OUTGOING ACCESS BARRED (PACKET) (N/A)

A. Description

CUG Outgoing Access Barred is an optional Packet Switching feature that allows a member of a Closed User Group to receive calls from other members of that Closed User Group, but not to originate any calls to members of that Closed User Group.

B. Reference Information

Terms, conditions, rates and charges specific to Outgoing Access Barred are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12.3.29 FLOW CONTROL PARAMETERS (PACKET) (N/A)

A. Description

Flow Control Parameters is an optional Packet Switching feature that permits negotiation on a per call basis of the flow control parameter window size for each direction of data transmission in the network. Window size values of two through seven are supported. Default value is two. Maximum packet size of 256 octets is supported. Default packet size is 128 octets.

B. Reference Information

Terms, conditions, rates and charges specific to Flow Control Parameters are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.30 LOGICAL CHANNEL (PACKET) (N/A)

A. Description

Logical Channel is an optional Packet Switching feature that allows the data terminal equipment to derive multiple logical channels from a single physical access line. This is accomplished by specifying the logical channel number on every packet which crosses the network interface.

B. Reference Information

Terms, conditions, rates and charges specific to Logical Channel are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12.3.31 LOGICAL CHANNEL LAYOUT (PACKET) (N/A)

A. Description

Logical Channel Layout is an optional Packet Switching feature that permits the arrangement of logical channels to be configured as incoming, outgoing, two way and/or private virtual circuit.

B. Reference Information

Terms, conditions, rates and charges specific to Logical Channel Layout are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.32 MULTIPLE NETWORK ADDRESSES (PACKET) (N/A)

A. Description

Multiple Network Addresses is an optional Packet Switching feature that allows more than one network address to be assigned to a single access port. Multiple addresses must be purchased in blocks of 10 numbers, the maximum number is 1,000.

B. Reference Information

Terms, conditions, rates and charges specific to Multiple Network Addresses are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12.3.33 NONSTANDARD WINDOW SIZE (PACKET) (N/A)

A. Description

Nonstandard Window Size is an optional Packet Switching feature that permits the customer to select a window size of two through seven for either or both directions of transmission. Standard default value is two. This feature pertains to permanent virtual circuits only.

B. Reference Information

Terms, conditions, rates and charges specific to Nonstandard Window Size are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known demand. Service could be provided on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.34 ACCESS SERVICE BILLING INFORMATION (CALL DETAIL RECORDING REPORTS)

A. Description

Access Service Billing Information will provide the customer with a data record of all calls made to their access port or telephone number. In a packet environment the detail record will include the calling and called network terminal number, date, time of day, number of segments and the duration of the call. In a circuit switch environment the detail record will include the originating billing number, terminating telephone number, connect time, duration and date of the call. The detail record will be delivered on a magnetic tape.

B. Reference Information

Terms, conditions, rates and charges specific to Access Service Billing Information are as specified in the interstate Access Service Tariff (FCC No. 1), Section 13, or the intrastate Access Service Tariff, Section 12.

12.3.35 INTERFACE GROUP 6 (N/A)

A. Description

Interface Group 6 is an optional feature associated with all Switched Access Feature Groups that provides the customer with DS1 level digital transmission at the point of termination at the customer's location. The service is capable of transmitting electrical signals at a nominal rate of 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.

B. Reference Information

Terms, conditions, rates and charges specific to Interface Group 6 are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Tariff, Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.36 IMPROVED TRANSMISSION PERFORMANCE (N/A)

A. Description

Improved Transmission Performance provides for transmission performance between 0 and 4db at 1,000 Hz between the network interface at the customer's location and the serving central office switch.

B. Reference Information

Terms, conditions, rates and charges specific to Improved Transmission Performance are as specified in 5.4.5, preceding.

12.3.37 ALTERNATE TRAFFIC ROUTING (ALTERNATE ROUTING)

A. Description

Alternate Traffic Routing is an optional feature associated with Feature Groups B, C and D Switched Access Service that provides the capability of directing originating traffic from an end office to a trunk group and then to a customer designated location until that trunk group is fully loaded, and then delivering any additional traffic from the same end office to a different trunk group and to a second customer designated location.

B. Reference Information

Terms, conditions, rates and charges specific to Alternate Traffic Routing are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6, or the intrastate Access Service Tariff, Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.38 TRAFFIC DATA REPORT SERVICE (N/A)

A. Description

Traffic Data Report Service provides customers with weekly printed summaries of traffic data on their network facilities that are associated with central office switches. Traffic Data Reports include busy studies (number of incoming calls that received a busy), peg counts (number of incoming calls), and usage count (minutes of use).

B. Reference Information

Terms, conditions, rates and charges specific to Traffic Data Report Service are as specified in the Exchange and Network Services Catalog, Section 10.10.4, or the interstate Access Service Tariff (FCC No. 1), Section 13.

12.3.39 ANI ORDER ENTRY SERVICE (N/A)

A. Description

ANI Order Entry Service provides capabilities for order entry applications via a touch tone or rotary telephone. Market deployment of the service utilizes the 1+900 dialing format. ANI Order Entry Service is a service designed to provide calling number identification for a specific application. The service will transmit the called directory number and the calling number of the customer's client to the customer's Customer Provided Equipment (CPE) via a dedicated data link (private line) in real time. The call is not transmitted to the ESP, only the call related information. The client initiated call is directed to a recorded announcement that acknowledges the order has been received. The call data is used by the customer for billing purposes and to provision the enhanced service to their client.

B. Reference Information

No known demand. Service could be made available on an Individual Case Basis.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.40 ANSWER SUPERVISION-LINE SIDE (ANSWER SUPERVISION WITH A LINE SIDE INTERFACE)

A. Description

Answer Supervision-Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Reference Information

Terms, conditions, rates and charges specific to Answer Supervision-Line Side are as specified in the interstate Access Service Tariff (FCC No. 1), Section 6. No known intrastate demand. Service could be provided on an Individual Case Basis.

12.3.41 CALL TRANSFER (THREE WAY CALL TRANSFER) [1] (C)

A. Description

Call Transfer enables a customer to transfer an incoming call to a third party or to add a third party to an existing call forming a three party connection, and then to leave the connection without disconnecting the call.

B. Reference Information

Terms, conditions, rates and charges specific to Call Transfer are as specified in 5.4.3, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

[1] Effective August 1, 2023, Call Transfer (Three Way Call Transfer) is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.42 CALLER IDENTIFICATION-NUMBER (CALLING DIRECTORY NUMBER DELIVERY-VIA ICLID)

A. Description

Caller Identification-Number allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer-provided equipment.

B. Reference Information

Terms, conditions, rates and charges specific to Caller Identification-Number are as specified in 5.4.3, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12.3.43 *DID* TRUNK QUEUING AND BASIC ANNOUNCEMENT (*DID* TRUNK QUEUING)

A. Description

DID Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

B. Reference Information

Terms, conditions, rates and charges specific to *DID* Trunk Queuing are as specified in 5.3.4, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.44 UNIFORM CALL DISTRIBUTION (MULTILINE HUNT GROUP-UCD WITH QUEUING)

A. Description

Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

B. Reference Information

Terms, conditions, rates and charges specific to Uniform Call Distribution are as specified in the Exchange and Network Services Catalog, Section 9.4.4, or the interstate Access Service Tariff (FCC No. 1), Section 6.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.46 CALLER IDENTIFICATION-BULK (CALLING DIRECTORY NUMBER DELIVERY-VIA BCLID)

A. Description

Caller Identification-Bulk allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following is a list of call-related information that is transmitted per incoming call.

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

B. Reference Information

Terms, conditions, rates and charges specific to Caller Identification-Bulk are as specified in 5.4.9, preceding, or in the interstate Access Service Tariff (FCC No. 1).

12.3.47 ACCESS SERVICE BILLING INFORMATION (PACKET) (CALL DETAIL RECORDING REPORTS (PACKET))

A. Description

Access Service Billing Information (Packet) provides a customer with a data record of all calls made to their telephone number. The record will include called and calling Network Terminal Number, date, time of day, number of segments and the duration of the call.

B. Reference Information

Terms, conditions, rates and charges specific to Access Service Billing Information (Packet) are as specified in the interstate Access Service Tariff (FCC No. 1), Section 13. No known intrastate demand. Service could be made available on an Individual Case Basis.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.48 AUTOMATIC NUMBER IDENTIFICATION FORWARDING (N/A)

A. Description

Automatic Number Identification Forwarding provides the customer with the calling party's billing number at the time the call is established. After the customer's customer-provided equipment answers the call, the calling and called number are forwarded to the customer and a voice path is established between the customer and the calling party.

B. Reference Information

Technology not presently available.

12.3.49 SELECTED NUMBER REVERSE BILLING (N/A)

A. Description

Selected Number Reverse Billing allows a customer the option to have local usage charges (Message Units, Measured Service usage charges, and intraLATA toll charges) normally incurred by the calling party to be billed to the customer rather than the caller, on selected calls during specified times of the day.

B. Reference Information

Technology not presently available.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.50 *DID* TWO-WAY CALL TRANSFER (N/A)

A. Description

DID Two-Way Call Transfer allows the user of a 2-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

B. Reference Information

Terms, conditions, rates and charges specific to *DID* Two-Way Call Transfer are as specified in 5.4.3, preceding.

12.3.51 DIAL CALL WAITING (N/A)

A. Description

Dial Call Waiting allows a customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

B. Reference Information

Terms, conditions, rates and charges specific to Dial Call Waiting are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.52 DIRECTED CALL PICKUP (N/A)

A. Description

Directed Call Pickup allows a customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

B. Reference Information

Terms, conditions, rates and charges specific to Directed Call Pickup are as specified in 5.4.3, preceding.

12.3.53 DIRECTED CALL PICKUP WITH BARGE-IN (N/A)

A. Description

Directed Call Pickup with Barge-In allows a customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

B. Reference Information

Terms, conditions, rates and charges specific to Directed Call Pickup with Barge-In are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.3 BASIC SERVICE ELEMENTS (Cont'd)

12.3.54 DISTINCTIVE ALERT (N/A)

A. Description

Distinctive Alert allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

B. Reference Information

Terms, conditions, rates and charges specific to Distinctive Alert are as specified in 5.4.3, preceding.

12.3.55 RESERVED FOR FUTURE USE

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES

A. The Complementary Network Services (CNSs) described in this 12.4 are products and services that are currently offered by the Company.

B. These CNSs are provided at the rates and charges and under the terms and conditions delineated in the Tariff and Tariff section or Catalog referenced below for each CNS.

C. Where appropriate the generic name used by the Regional Bell Operating Companies (RBOCs) is provided parenthetically after the CNS name. Where the generic and CNS name are the same or where there is no generic name, that indication is made.

12.4.1 CALL FORWARDING-VARIABLE (SAME)

A. Description

Call Forwarding-Variable automatically forwards all incoming calls to another line when activated by the customer. This service may be activated or deactivated by dialing a code.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Variable are as specified in 5.4.3, preceding, or the interstate Access Service Tariff (FCC No. 1), Section 6.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.2 CALL FORWARDING-DON'T ANSWER (CALL FORWARDING-DON'T ANSWER INTRASWITCH)

A. Description

Call Forwarding-Don't Answer allows a customer to have an incoming call transferred to another number if the customer does not answer after a preset number of ringing cycles.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Don't Answer are as specified in 5.4.3, preceding.

12.4.3 CALL FORWARDING-BUSY LINE (CALL FORWARDING-BUSY LINE INTRASWITCH)

A. Description

Call Forwarding-Busy Line allows for customers to have calls directed to a busy line to be automatically redirected to a specific predetermined number.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line are as specified in 5.4.3, preceding.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.4 CALL FORWARDING-BUSY LINE/DON'T ANSWER (N/A)

A. Description

Call Forwarding-Busy Line/Don't Answer allows for a customer to have incoming calls transferred to another number when the called number is busy or if the customer does not answer after a preset number of rings.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line/Don't Answer are as specified in 5.4.3, preceding.

12.4.5 SPEED CALLING (8 NUMBER) (SAME)

A. Description

Speed Calling (8 Number) allows a customer to assign abbreviated codes to frequently called numbers. The customer has a list of 8 numbers. By dialing the appropriate code, the customer is able to change the numbers in the 8 number list at will.

B. Reference Information

Terms, conditions, rates and charges specific to Speed Calling (8 Number) are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.6 SPEED CALLING (30 NUMBER) (SAME)

A. Description

Speed Calling (30 Number) allows a customer to assign abbreviated codes to frequently called numbers. The customer has a list of 30 numbers. By dialing the appropriate code, the customer is able to change the numbers in the 30 number list at will.

B. Reference Information

Terms, conditions, rates and charges specific to Speed Calling (30 Number) are as specified in 5.4.3, preceding.

12.4.7 MESSAGE WAITING INDICATION-AUDIBLE (MESSAGE WAITING INDICATOR-MWI)

A. Description

Message Waiting Indication-Audible is a feature whereby subscribing clients will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider. The tone will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.

B. Reference Information

Terms, conditions, rates and charges specific to Message Waiting Indication-Audible are as specified in the Exchange and Network Services Catalog, Section 10.10.2.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.8 CALL WAITING (CALL WAITING-CANCEL)

A. Description

Call Waiting allows a tone (a single beep) to pass to the customer over their existing conversation alerting them that an incoming call is being made to their telephone number. The customer can answer the new call, which in turn puts their present call on hold, or ignore the new call and continue with their existing conversation. The new calling party hears ringing throughout the call attempt sequence until the called path answers. If no answer occurs, the ringing will continue to occur until the calling party hangs up.

The Call Waiting feature can be activated or deactivated by the customer. This feature allows the customer to be notified of another call, handle that call and return to the first call. Call Waiting deactivation allows the customer to place calls without any form of interruption from other callers.

B. Reference Information

Terms, conditions, rates and charges specific to Call Waiting are as specified in 5.4.3, preceding.

12.4.9 AUTO CALL (PACKET) (DIRECT CALL-PACKET)

A. Description

Auto Call is an optional Packet Switching feature that allows a customer to access a single, predetermined address (Data Telephone Number) in lieu of the normal call initiation process.

B. Reference Information

Terms, conditions, rates and charges specific to Auto Call are as specified in the interstate Access Service Tariff (FCC No. 1), Section 8. No known intrastate demand. Service could be made available on an Individual Case Basis.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.12 SIMULTANEOUS VOICE DATA SERVICE (DATA OVER VOICE SERVICE)

A. Description

Simultaneous Voice Data Service (SVDS) provides two-point or multipoint transport of full-duplex, asynchronous or synchronous digital data, at speeds of 4.8, 9.6, or 19.2 kbps, while simultaneously carrying analog voice traffic over a shared, qualified, two-wire exchange access line or network access channel facility.

B. Reference Information

Technology not presently available.

12.4.13 CONTINUOUS REDIAL (AUTOMATIC CALLBACK)

A. Description

Continuous Redial automatically redials the last number a customer dials. If the called party's number is busy, a special tone will alert the customer when the called number becomes idle.

B. Reference Information

Terms, conditions, rates and charges specific to Continuous Redial are as specified in 5.4.3, preceding.

12.4.14 LAST CALL RETURN (AUTOMATIC RECALL)

A. Description

Last Call Return enables a customer to perform an activation procedure and automatically redial the last incoming number without having to know the number of the calling party.

B. Reference Information

Terms, conditions, rates and charges specific to Last Call Return are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.15 CALL FORWARDING-BUSY LINE (EXPANDED) (CALL FORWARDING-BUSY LINE INTERSWITCH)

A. Description

Call Forwarding-Busy Line (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line (Expanded) are as specified in 5.4.3, preceding.

12.4.16 CALL FORWARDING-DON'T ANSWER (EXPANDED) (CALL FORWARDING-BUSY LINE INTERSWITCH)

A. Description

Call Forwarding-Don't Answer (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the customer does not answer after a preset number of ringing cycles.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Don't Answer (Expanded) are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.17 CALL FORWARDING-BUSY LINE/DON'T ANSWER (EXPANDED) (N/A)

A. Description

Call Forwarding-Busy Line/Don't Answer (Expanded) allows a customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the customer does not answer after a preset number of ringing cycles.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line/Don't Answer (Expanded) are as specified in 5.4.3, preceding.

12.4.18 CALL FORWARDING-BUSY LINE (PROGRAMMABLE) (CALL FORWARDING-BUSY LINE OR DON'T ANSWER-CUSTOMER CONTROL OF ACTIVATION/DEACTIVATION AND FORWARD-TO-NUMBER)

A. Description

Call Forwarding-Busy Line (Programmable) allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Busy Line (Programmable) are as specified in 5.4.3, Custom Calling Services.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.19 CALL FORWARDING-DON'T ANSWER (PROGRAMMABLE) (CALL FORWARDING-BUSY LINE OR DON'T ANSWER-CUSTOMER CONTROL OF ACTIVATION/DEACTIVATION AND FORWARD-TO-NUMBER)

A. Description

Call Forwarding-Don't Answer (Programmable) allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Don't Answer (Programmable) are as specified in 5.4.3, preceding.

12.4.20 CALL FORWARDING-VARIABLE-NO CALL COMPLETION OPTION (CALL FORWARDING-VARIABLE-ACTIVATION WITHOUT COURTESY CALL)

A. Description

Call Forwarding-Variable-No Call Completion is an option of Call Forwarding-Variable that allows a customer to activate the feature without completing a call to the forward-to number.

B. Reference Information

Terms, conditions, rates and charges specific to Call Forwarding-Variable-No Call Completion option are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.21 CALL FORWARDING-VARIABLE-REMOTE ACTIVATION OPTION (CALL FORWARDING-VARIABLE-REMOTE ACTIVATION/CONTROL)

A. Description

Call Forwarding-Variable-Remote Activation is an option of Call Forwarding-Variable that allows a customer to activate or deactivate it remotely from any tone signalling telephone.

B. Reference Information

Technology not presently available.

12.4.22 CALL TRACE (CUSTOMER ORIGINATED TRACE)

A. Description

Call Trace allows a customer to have the last incoming call automatically traced. The results of the trace are not provided directly to the customer; they are output to an authorized agency.

B. Reference Information

Terms, conditions, rates and charges specific to Call Trace are as specified in 5.4.3, preceding.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.23 PRIORITY CALL (DISTINCTIVE RINGING)

A. Description

Priority Call allows a customer to assign a maximum of 31 callers' telephone numbers to a special list. The customer will hear a distinctive ring at his/her location, when calls are received from callers' telephone numbers on that list.

B. Reference Information

Terms, conditions, rates and charges specific to Priority Call are as specified in 5.4.3, preceding.

12.4.24 HOT LINE (SAME)

A. Description

Hot Line service allows a customer to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

B. Reference Information

Terms, conditions, rates and charges specific to Hot Line service are as specified in 5.4.3, preceding.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.25 MESSAGE WAITING INDICATION-VISUAL (MESSAGE WAITING INDICATOR-MWI)

A. Description

Message Waiting Indication-Visual is a feature whereby subscribing clients will see a visual alerting signal giving an indication of a message waiting for the client at the client's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the provider client's telephone line. The client may call the provider for their message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or client must provide the visual device.

B. Reference Information

Terms, conditions, rates and charges specific to Message Waiting Indication-Visual are as specified in 10.10.3, preceding.

12.4.26 SELECTIVE CALL FORWARDING (SAME)

A. Description

Selective Call Forwarding allows a customer to specify a special list of maximum of 31 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

B. Reference Information

Terms, conditions, rates and charges specific to Selective Call Forwarding are as specified in 5.4.3, preceding.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.27 CALL REJECTION (SELECTIVE CALL REJECTION)

A. Description

Call Rejection enables a customer to reject call attempts from a limited number of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

B. Reference Information

Terms, conditions, rates and charges specific to Call Rejection are as specified in 5.4.3, preceding.

12.4.28 ABBREVIATED ACCESS (SHARED SPEED CALLING)

A. Description

Abbreviated Access allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

B. Reference Information

Terms, conditions, rates and charges specific to Abbreviated Access are as specified in 5.4.3, preceding.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.29 WARM LINE (SAME)

A. Description

Warm Line service allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

B. Reference Information

Terms, conditions, rates and charges specific to Warm Line are as specified in 5.4.3, preceding.

12.4.30 CUSTOM RINGING-CALL FORWARDING (N/A)

A. Description

Custom Ringing-Call Forwarding allows customers with multiple directory numbers assigned to the same line to forward incoming calls directed to their primary and secondary directory numbers to two separate telephone numbers. The customer must have Custom Ringing Service, Call Forwarding-Variable and Call Forwarding-Variable-Remote Activation services for this service to operate.

B. Reference Information

Technology not presently available.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.31 DELUXE CALL WAITING (N/A)

A. Description

Deluxe Call Waiting will allow a customer with Call Waiting to specify the way an incoming call is to be treated during a conversation with another party. When the Call Waiting tone is heard, the customer can put the current call on hold and answer the incoming call, indicate a busy status to the new calling party or forward the new call to another preselected telephone number.

B. Reference Information

Technology not presently available.

12.4.32 DUAL TELEPHONE COVERAGE (N/A)

A. Description

Dual Telephone Coverage will allow a customer to selectively redirect incoming calls to more than one different answering point, including multiple message services, based on specific call situations such as the source of the call or the condition encountered on the called customer's line.

B. Reference Information

Technology not presently available.

12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.33 EXPANDED ANSWER (N/A)

A. Description

Expanded Answer allows calls to be forwarded to a *DID* number served from the same central office as the forwarded call when the called number fails to answer. This service is associated with *DID* service in 1A ESS central office switches and allows the *DID* trunk to receive calls forwarded on a Don't Answer basis from lines equipped with Call Forwarding Don't Answer. The called number and the forwarded-to number must be in the same central office.

B. Reference Information

Terms, conditions, rates and charges specific to Expanded Answer are as specified in 5.3.4, preceding.

12.4.34 SELECTIVE CALL ACCEPTANCE (N/A)

A. Description

Selective Call Acceptance allows customers to receive incoming voice or data calls only from preselected telephone numbers. The customer specifies a list of telephone numbers from which calls will be accepted. All other calls are denied access to the customer's line.

B. Reference Information

Technology not presently available.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.35 MESSAGE WAITING INDICATION-AUDIBLE/VISUAL

A. Description

Message Waiting Indication-Audible/Visual is a feature whereby a subscriber will hear an Audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the subscriber's Message Delivery Service provider, or other provider source capable of initiating the signal over the subscribers telephone line. The subscriber may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or subscriber must provide the visual device.

B. Reference Information

Terms, conditions, rates and charges specific to Message Waiting Indication-Audible/Visual are as specified in 10.10.3, preceding.

12.4.36 REMOTE ACCESS FORWARDING (SAME)

A. Description

Remote Access Forwarding allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

B. Reference Information

Rates, charges and regulations specific to Remote Access Forwarding are as specified in Section 5, preceding.

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12. OPEN NETWORK ARCHITECTURE SERVICE

12.4 COMPLEMENTARY NETWORK SERVICES (Cont'd)

12.4.37 SCHEDULED FORWARDING (SAME)

A. Description

Scheduled Forwarding allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

B. Reference Information

Rates, charges and regulations specific to Scheduled Forwarding are as specified in Section 5, preceding.

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

A. Description

Premises wire is wiring located within individual living units or business suites. Premises wire includes extension wiring between buildings on continuous property on the customer's side of the Network Interface. Premises wire does not include riser cable or interbuilding cable located between the Network Interface and the individual living unit or business suite.

All wiring must comply with Part 68 of the Federal Communication Commission's (47 CFR 68) Rules and Regulations and the National Electrical Code or Company-provided technical standards.

B. Definitions

Change

The change of premises wire at the request of the customer.

Complex Premises Wire

Wiring and jacks on a premises that is associated with customer-provided equipment such as Multiline Telephone Systems, PBX Systems, Multifunction Systems, LAN and data equipment (programmable, universal and fixed loop loss), etc.

Estimate

A broad statement of expected price, which is not necessarily the price the customer will be billed.

Firm Bid

A firm price, in writing, for a stated purpose and good for a limited time period. Quotations accepted by the customer will be billed at the stated price, regardless of the actual costs incurred by the Company.

Intra Premises Wire

Wiring located on the customer's side of the Network Interface, within the same building or between different buildings, on continuous property.

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

B. Definitions (Cont'd)

Minimum Point of Presence (MPOP)

The Minimum Point of Presence is the location where the Company's protected network facilities end. The Network Interface/Demarcation point will be located at the MPOP.

Moves

A customer-requested move of premises wiring from one location to another on the same premises.

Network Interface

The Network Interface for the connection of customer-premises wire consists of a standard registered jack and is provided as part of the exchange access line. The Network Interface will be installed on or near the customer's premises, at a location determined by the Company, which is accessible to the customer. The Network Interface is normally combined with, or in close proximity to, the protector or equivalent.

Noncomplex Premises Wire

Wiring and jacks on the customer's side of the Network Interface that does not terminate in customer-provided equipment described under Complex Premises Wire.

Rearrangement

Work required to remove and/or replace premises wiring and/or jacks in response to a customer's request for a relocation of premises wire.

Service Call

A premises visit by a Company employee or representative for the purpose of performing billable premises work requested by the customer or the customer's representative.

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE (Cont'd)

C. Terms and Conditions

1. Premises wire may be installed and/or maintained by the Company or the customer. Where installation or maintenance is provided by the Company, rates and charges specified in this section will apply.

2. The customer or property owner must provide and maintain, or pay the expense of, rights-of-way, poles, attachments, conduits or other supporting structures required for the placing of premises wire.

D. Warranties for Installation and Repair of Premises Wire

1. Limited 30 Day Installation Warranty

a. Coverage

The Company warrants the premises wiring for a period of 30 days. If there is a defect or malfunction, the Company will, at it's option, either repair or replace this wiring at no charge to the customer. If replacement parts are used in making repairs, these parts may be refurbished or may contain refurbished materials.

b. Exclusions

(1) The warranty shall not apply to defects and malfunctions resulting from any equipment or service furnished by any person other than the Company, any accident, alteration, abuse, misuse, fire, Acts of God, such as storms and floods, or any unauthorized repair.

(2) The Company disclaims any and all implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose.

(3) The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of, or inability to use this wiring, either separately or in combination with other equipment.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE

D.1. (Cont'd)

c. Customer Responsibility

(1) To obtain Company repair service, the customer must call the Company repair number which can be found in the telephone directory, or call any Company Business Office, collect.

(2) When the repair person arrives and before any work is performed, the customer must present proof of the date the warranty commenced before any warranty work can be performed.

E. Responsibility of the Customer

1. Where the customer elects to install and/or maintain premises wire, such installation and/or maintenance must comply with Part 68 of the FCC Rules and Regulations and the National Electrical Code as well as any applicable local electrical codes or Company-provided technical standards.

2. Where customer premises wire is maintained by the customer, the customer is responsible for correcting any service difficulty upon notice from the Company that such wire is causing the difficulty.

F. Violation of Regulation

1. Where any customer-provided premises wire or associated jack has been installed or maintained in violation of Part 68 of the FCC's Rules and Regulations, National or applicable local Electrical codes or Company- provided technical standards, the Company will promptly notify the customer of the violation and will take such immediate action, including the temporary disconnection of premises wire, as is necessary for the protection of the telecommunications network and/or Company employees.

2. The customer shall discontinue use of the customer-provided premises wire and/or associated jacks or correct the violation and notify the Company in writing within 10 days after receipt of Company notice of violation that the violation has been corrected.

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14. INTEGRATED SERVICES DIGITAL NETWORK

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

A. Description

Integrated Services Digital Network (ISDN) is a digital service that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). BRS and PRS are business service arrangements. These serving arrangements conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Account

An account is equivalent to one customer at one address with the same type of Basic Rate Access (BRA).

Basic Rate Service

BRS consists of up to three distinct channels on one pair of wires: one or two B- (Bearer) channels and one D- (Delta) channel. BRS is offered on either an individual case basis or in a packaged offering, referred to as Single Line ISDN Service. Single Line ISDN Service is a flat rated service.

B (Bearer) Channel

The B-channel carries circuit switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and packet data information, at speeds up to 16 k/bits on BRS, and signaling only information up to 64 k/bits for PRS, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Channel allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbit/s. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbit/s. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4 of the Exchange and Network Services Tariff, preceding, may apply.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL (Cont'd)

C. Terms and Conditions

1. General

a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.

b. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various option features can be added. Single Line Service does not offer B-channel packet service capabilities.

c. Company shall terminate ISDN Services at the Company network interface.

d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN Service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN Service fail due to inside wiring (including riser cable) not owned by the Company, or CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.

e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

f. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying the daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy. (M)

(M) Material moved from Page 4.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C.1. (Cont'd)

g. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use as set forth in Section 2.2.1.B. Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order. (N)

Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply. (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. **Terms and Conditions (Cont'd)** (T)

(M)

(M)

2. Availability

a. The rates and charges for the Single Line ISDN Service package are available only to customers who are normally served by central offices that are within a 60 mile radius of a designated ISDN-equipped central office. For customers whose serving central office is beyond the 60 mile radius, rates and charges will be determined on an individual case-by-case basis.

b. Service is offered where ISDN facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. This measurement is the actual loop length from the serving CO.

Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements specified in Company technical publications, and will be considered available if ISDN compatible pair gain systems are in place. The loop may also be considered available if the Company has plans to serve the area and is scheduled for placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment, such as U-repeaters, can be deployed and the loop is within the design limitation of this type of extension equipment.

c. Some services are not available and/or compatible with ISDN Service.

(M) Material moved to Page 3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. Terms and Conditions (Cont'd)

3. Local Calling Areas and Telephone Numbers

a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area and telephone numbers for the customer's Single Line ISDN Service will be that of the designated ISDN-equipped CO.

b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.

b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.

5. Protection of the Network

a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as CPE.

b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C.5. (Cont'd)

c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment of facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for the disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Contract

Each ISDN customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN service not provided under this Tariff. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

Single Line ISDN Service is compatible with National ISDN and includes circuit switched voice, circuit switched data and packet functionality.

A. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

1. Voice Features

Call Appearance (CA)

A CA is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of Primary Directory Number (PDN), Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six CAs per terminal are included in the standard package.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A.1. (Cont'd)

Call Exclusion

This feature has two options:

- Automatic Exclusion

  This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

  This option allows a user to restrict other users, which share a DN from bridging onto on active caller retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding Busy Line-All Calls (Preprogrammed)

This feature allows all calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Preprogrammed)

This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding Variable-All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provided for this feature on a feature button.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A.1. (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking-Per Call

This feature enables a customer to control the disclosure of his/her name and/or DN to a customer of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the DN. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or DN. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

- Incoming (ICLID)

  This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is not available. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

  This feature provides a user who is originating a call with information about the called party and the facility or destination.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A.1. (Cont'd)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

  This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

  This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom bottom and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A.1. (Cont'd)

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge will apply.

Ringing Options

Ringing options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the SCAs of a DN. The ringing options available on a per station basis for a shared DN are:

- Abbreviated Ringing

  Ringing begins immediately for an incoming call and stops ringing after "N" seconds.

- Delayed Ringing

  Ringing for an incoming call is delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

- No Ringing

  There is no ringing for an incoming call that terminates on a CA of the DN.

- Normal Ringing

  Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A.1. (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance (SCA)

This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two SCAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed Calling permits the user to dial preprogrammed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A. Standard Features and Functions (Cont'd)

2. B-Channel Circuit-Switched Data Features

Call Forwarding Busy Line for Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exist when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding Don't Answer for Circuit-Switched Data

This feature permits all circuits-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding Variable-All Calls for Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

A. Standard Features and Functions (Cont'd)

3. D-Channel Packet-Switched Data Feature

X.25 Fast Select

Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet feature allows a user to assign billing to the called data telephone number on a per call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (Cont'd) (C)

B. Optional Features and Functions

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN is the standard set of voice and data features. Rates and charges specified in C., following, apply for each additional PDN.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line Service user's terminal. All Analog Call Appearances must be provisioned from the same serving central office as the Single Line Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a CA for the called DN. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking-All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided in C., following. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

B. Optional Features and Functions (Cont'd)

Custom Local Area Signaling Services (CLASS) Features

- Call Rejection

  This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

- Continuous Redial

  This feature allows the customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

- Last Call Return

  This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

- Priority Call

  This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

- Selective Call Forwarding

  This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

B. Optional Features and Functions (Cont'd)

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting is available for circuit-switched voice and data on PDNs.

Hunting service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

B. Optional Features and Functions (Cont'd)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.

- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

  This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

B. Optional Features and Functions (Cont'd)

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial-preprogrammed numbers using fewer digit than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select.

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming call identified as Reverse Charge calls.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (Cont'd) (C)

C. Rates and Charges

1. Local Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.

2. The standard package includes a total of six CAs, per terminal. The six CAs will include one PDN and five CAs made up of the following:

   - Maximum of one SDN
   - Maximum of five CAs of the PDN (same number)
   - Maximum of four CAs of the SDN (same number)
   - Maximum of two shared DNs

   Additional CAs are available at rates and charges specified following.

3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for both nonrecurring charges and monthly rates. The following terms and conditions apply:

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

C.3. Rates and Charges (Cont'd)

a. If the quantity of BRAs falls below the 60% minimum billing level, the customer will be assessed a termination charge equal to 15% of the contracted quantity rate for the remaining months of the contract. Refer to the Termination Liability/Waiver Policy is specified in 2.2.14, preceding. There is no minimum service period.

b. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.

c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.

d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.

4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services provided by the Company.

Single Line ISDN Service Basic Rate Access is offered as flat rated service. D-channel packet switching usage is included in the BRA monthly rates.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

C.4. (Cont'd)

a. Basic Rate Access Including Standard Features and Functions

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
(1) Month-to-Month			
• Flat	BAFHB	$220.00	$120.00
(2) Rate Stability Plan			
• Flat	BAFTB		
- 1 year		187.00	93.50
- 2 years		171.00	85.50
- 3 years		110.00	55.00
- 5 years		–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
(1) Month-to-Month			
• Flat	BAFHB	$207.00	$70.00
(2) Rate Stability Plan			
• Flat	BAFTB		
- 1 year		203.16	67.62
- 2 years		198.72	66.24
- 3 years		194.58	64.86
- 5 years		186.30	62.10

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [3] (C)

C.4. (Cont'd)

b. Optional Features and Functions

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Additional Call Appearances, per appearance[1]	ACS	$20.00	$10.00
• Additional Primary Directory Number, per PDN[1,2]	A6PPK	20.00	10.00
• Additional Secondary Directory Number, per SDN[1]	A6QPN	20.00	10.00
• Additional Shared Call Appearance, per appearance[1]	AS9	20.00	10.00
• Additional X.25 Logical Channel, per logical channel[1]	NW9AL	20.00	10.00
• Analog Call Appearance, per terminal	MAZ	20.00	10.00

[1] Feature description is located in A., preceding.

[2] Inherent with the purchase of an additional PDN are all the standard voice and data features for Single Line ISDN Service.

[3] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [3] (C)

C.4.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Call Appearances, per appearance[1]	ACS	$ 3.00	$ 1.25
• Additional Primary Directory Number, per PDN[1,2]	A6PPK	36.00	13.00
• Additional Secondary Directory Number, per SDN[1]	A6QPN	3.00	1.25
• Additional Shared Call Appearance, per appearance[1]	AS9	3.00	1.25
• Additional X.25 Logical Channel, per logical channel[1]	NW9AL	–	–
• Analog Call Appearance, per terminal	MAZ	3.00	1.25

[1] Feature description is located in A., preceding.

[2] Inherent with the purchase of an additional PDN are all the standard voice and data features for Single Line ISDN Service.

[3] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [2] (C)

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Call Forwarding Busy Line-All Calls, per number[1]	NQ5PN	$20.00	$10.00
• Call Forwarding Don't Answer-All Calls, per number[1]	NQ6PN	20.00	10.00
• Call Forwarding Variable-All Calls, per SDN[1]	NZGPN	20.00	10.00
• Call Pickup, per number	NZHPN	20.00	10.00
• Caller Identification Blocking-All Calls, per PDN	NDD	20.00	10.00
• Calling Name Identification, per number	NMCPN	20.00	10.00
• CLASS Features			
- Call Rejection, per PDN	FKQPN	20.00	10.00
- Continuous Redial, per PDN	FKAPN	20.00	10.00
- Last Call Return, per PDN	FKDPN	20.00	10.00
- Priority Call, per PDN	NC8PN	20.00	10.00
- Selective Call Forwarding, per PDN	FKEPN	20.00	10.00
• Key Short Hunt			
- Per group	NHGPG	20.00	10.00
- Per number	NHGPN	20.00	10.00

[1] Optional with additional SDNs.

[2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [2] (C)

C.4.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call Forwarding Busy Line-All Calls, per number[1]	NQ5PN	–	–
• Call Forwarding Don't Answer-All Calls, per number[1]	NQ6PN	–	–
• Call Forwarding Variable-All Calls, per SDN[1]	NZGPN	–	–
• Call Pickup, per number	NZHPN	–	–
• Caller Identification Blocking-All Calls, per PDN	NDD	–	–
• Calling Name Identification, per number	NMCPN	$7.50	$3.00
• CLASS Features			
- Call Rejection, per PDN	FKQPN	10.50	4.00
- Continuous Redial, per PDN	FKAPN	7.50	3.00
- Last Call Return, per PDN	FKDPN	6.00	2.50
- Priority Call, per PDN	NC8PN	6.00	2.50
- Selective Call Forwarding, per PDN	FKEPN	7.50	3.00
• Key Short Hunt			
- Per group	NHGPG	–	–
- Per number	NHGPN	6.00	2.50

[1] Optional with additional SDNs.

[2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [2] (C)

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Multiline Hunt[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	$20.00	$10.00
- Data, per group	HDTPG	20.00	10.00
- Voice, per B-channel	NZS	20.00	10.00
- Voice, per group	NZSPG	20.00	10.00
- Regular Hunt,			
- Data, per B-channel	N2D	20.00	10.00
- Data, per group	N2DPG	20.00	10.00
- Voice, per B-channel	NZQ	20.00	10.00
- Voice, per group	NZQPG	20.00	10.00
- UCD Hunt,			
- Data, per B-channel	H6U	20.00	10.00
- Data, per group	H6UPG	40.00	20.00
- Voice, per B-channel	NZT	20.00	10.00
- Voice, per group	NZTPG	40.00	20.00
• Non-Standard Configuration Group, per button	N3CPB	30.00	15.00
• Redirecting Number Delivery, per number	RD7PN	20.00	10.00

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

[2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [2] (C)

C.4.b. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Multiline Hunt[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	$6.00	$2.50
- Data, per group	HDTPG	–	–
- Voice, per B-channel	NZS	6.00	2.50
- Voice, per group	NZSPG	–	–
- Regular Hunt,			
- Data, per B-channel	N2D	6.00	2.50
- Data, per group	N2DPG	–	–
- Voice, per B-channel	NZQ	6.00	2.50
- Voice, per group	NZQPG	–	–
- UCD Hunt,			
- Data, per B-channel	H6U	25.50	8.50
- Data, per group	H6UPG	–	–
- Voice, per B-channel	NZT	25.50	8.50
- Voice, per group	NZTPG	–	–
• Non-Standard Configuration Group, per button	N3CPB	–	–
• Redirecting Number Delivery, per number	RD7PN	6.00	2.50

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

[2] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [1] (C)

C.4.b. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Series Completion Hunt			
- Per group	SE3PG	$20.00	$10.00
- Per number	SE3PN	20.00	10.00
• Six-Way Conference, per terminal	NZ6PK	20.00	10.00
• Speed Calling 8, per terminal	NN8PK	20.00	10.00
• X.25 Fast Select Acceptance, per number	GXEPN	20.00	10.00
• X.25 Reverse Charge Acceptance, per number	G5BPN	20.00	10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Series Completion Hunt			
- Per group	SE3PG	–	–
- Per number	SE3PN	$6.00	$2.50
• Six-Way Conference, per terminal	NZ6PK	3.00	1.25
• Speed Calling 8, per terminal	NN8PK	3.00	1.25
• X.25 Fast Select Acceptance, per number	GXEPN	–	–
• X.25 Reverse Charge Acceptance, per number	G5BPN	–	–

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS
14.2.1 SINGLE LINE ISDN SERVICE [3] (C)

C. Rates and Charges (Cont'd)

5. Change Charges

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Access changes made to DSL will result in an access charge[1]	REA17	$20.00	$10.00
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	20.00	10.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Access changes made to DSL will result in an access charge[1]	REA17	–	–
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	–	–

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

[3] Effective June 1, 2023, Single Line ISDN Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers. (N) | (N)

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1 facility. Each 64 kbit/s B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbit/s channel that is used to carry the control or signaling information. PRS is compatible with National ISDN.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbit/s B-channels for the transmission of circuit-switched data or video.

B. Definitions

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data or video, while the D-channel handles signaling information. When equipped the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
B.1. (Cont'd)

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. Active calls are not maintained during the switch-over to the back-up D-channel.

2. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN TC is required for each B-channel used in a PRS.

- Call-By-Call PRS

  The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

- Dedicated PRS

  Each B-channel is dedicated to inward, outward or 2-way traffic.

Uniform Access Solution (UAS) Network Connection

The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire T1.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

B. Definitions (Cont'd)

3. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls by-passing the attendant.

Circuit Switched Data

Allows the transmission of circuit-switched data on a voice channel.

4. Optional Features

2B Channel Transfer

2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
B.4. (Cont'd)

ISDN Calling Name Delivery (ICNAM)

ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE (Cont'd)

C. Terms and Conditions

1. Basic PRS requires a minimum of one PRS T1 facility with a service configuration, and TCs. A customer may request more than one PRS per premises.

2. Circuit-Switched Data PRS requires a minimum of one PRS T1 facility with a service configuration, and circuit-switched data connection.

3. Terms, conditions, rates and charges, as described for PRS are in addition to the regular rates and charges for the service with which PRS is associated.

4. Some services are not available and/or compatible with PRS.

5. Loop Diversity and Avoidance defined in the Competitive Private Line Transport Services Tariff is available with PRS.

   a. Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.

   b. Customers subscribing to Avoidance must pay DS1 ICB transport channel rates between the local serving office and the alternate serving office.

6. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 ICB interoffice mileage rates. Associated charges will be applied to the PRS facility.

7. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

8. The PRS facility for all channels may be provisioned on an existing or new T3 facility.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont'd)

9. PRS customers must subscribe to a minimum of one 23B+D Service Configuration.

10. *DID* numbers associated with PRS are found in 5.3.4, preceding. A *DID* Trunk Termination, also in 5.3.4, preceding, is required for each inward or 2-way B-channel in a PRS.

11. Circuit-Switched Data PRS is intended only for data calls, including video.

12. ISDN PRS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

13. ISDN Calling Name Delivery (CNAM) is an optional central office-based feature available for use with ISDN PRS. ISDN CNAM is provided for use in legitimate telecommunications only. The Company may monitor the customer's usage of this feature to ensure that the customer's use of CNAM is consistent with applicable restrictions and limitations as listed below. Unacceptable use will result in the Company disabling the feature from future use.

    Unacceptable use of ISDN CNAM includes, but is not limited to, any of the following situations:

    - High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.

    - Calls that originate and attempt to terminate or terminate on PRI facilities for the same subscriber at the same physical location.

    - Using Caller ID digits other than those belonging to the PRS subscriber.

    If the Company has any reason to believe a customer is using ISDN CNAM in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Further, once the Company has disabled the ISDN CNAM for reasons of unacceptable use, the feature will not be restored during the life of the PRS service.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont'd)

14. Cancellation Of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use **as set forth in Section 2.2.1.B. Cancellation charges will apply as set forth in c., d., and e., following**. (C) (C)

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
C.14.c. (Cont'd)

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.

- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.

- Plant Test Date (PTD): The date acceptance testing is performed with the customer.

- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will calculate the Cancellation Charge by multiplying $1,500.00 by the percentage shown in e., following, based on the last monitored Critical Date which has occurred on the order. When a customer cancels an order, or part of an order, on or after the Service Date, $1,500.00 plus the minimum billing period charges apply.

e. The Critical Dates monitored by the Company are as follows:

	APP %	DLRD %	PTD %	DD %
• Primary Rate Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and $1,500.00 apply when an order is cancelled on or after the original Service Date.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE (Cont'd)

C. Terms and Conditions (Cont'd)

i. PRS may not be used to exchange Toll VoIP-PSTN Traffic, as defined by the Federal Communications Commission in FCC 11-161, In the Matter of Developing an Unified Intercarrier Compensation Regime, issued December 29, 2011.

D. Rates and Charges

PRS will be provided at the rate and charges listed below.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
1. Transport			
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	$1,800.00	$ 900.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	1,800.00	900.00
2. Service Configuration			
• 23B+D	ZPAZD	2,050.00	1,025.00
• 24B	ZPA1X	2,050.00	1,025.00
• 23B+Back-up D	ZPAZA	2,050.00	1,025.00

	USOC	**MAXIMUM MONTHLY RATE**	**CURRENT MONTHLY RATE**
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	$ 450.00	$150.00
• T1 facility, provisioned on a T3, per T1 facility activated[1]	ZP3	–	–
2. Service Configuration			
• 23B+D	ZPAZD	1,200.00	400.00
• 24B	ZPA1X	1,200.00	400.00
• 23B+Back-up D	ZPAZA	1,200.00	400.00

[1] One Service Configuration is required for each T1 facility.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

3. ISDN Trunk Connections are billed on a per B-channel basis. In-only and two-way trunk connections packaged with *DID* trunk terminations, and out-only trunk terminations are available on a rate stabilized basis at the following rates and charges[1]:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Call-By-Call[2]	PT31C	$ 78.00	$ 40.00
• Dedicated			
- Inward[2]	PT311	78.00	40.00
- Outward	PT31O	78.00	40.00
- 2-Way[2]	PT312	78.00	40.00

4. Circuit-Switched Data Connection, per T1 facility

• 23B data only channels	PT3TA	2,530.00	1,300.00
• 24B data only channels	PT3TB	2,680.00	1,350.00

5. UAS Network Connections, per T1 facility

• UAS Network Connection	NWO	2,400.00	1,200.00
• Two-Way Network Connection	NWO2X	2,400.00	1,200.00
• In-Only Network Connection	NWO1X	2,400.00	1,200.00

6. Optional Features, per T1 facility

• 2B Channel Transfer	ZPTMX	200.00	100.00
• ISDN Calling Name Delivery	NM1PP	350.00	175.00
• ISDN Redirecting Name Delivery	RN4PP	110.00	55.00

[1] ISDN TC charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.3. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Call-By-Call[2]	PT31C	$ 72.00	$ 27.00
• Dedicated			
- Inward[2]	PT311	72.00	27.00
- Outward	PT31O	72.00	27.00
- 2-Way[2]	PT312	72.00	27.00
4. Circuit-Switched Data Connection, per T1 facility			
• 23B data only channels	PT3TA	1,749.00	600.00
• 24B data only channels	PT3TB	1,824.00	625.00
5. UAS Network Connections, per T1 facility			
• UAS Network Connection	NWO	3,300.00	1,100.00
• Two-Way Network Connection	NWO2X	3,300.00	1,100.00
• In-Only Network Connection	NWO1X	2,850.00	950.00
6. Optional Features, per T1 facility			
• 2B Channel Transfer	ZPTMX	75.00	25.00
• ISDN Calling Name Delivery	NM1PP	60.00	20.00
• ISDN Redirecting Name Delivery	RN4PP	21.00	7.00

[1] ISDN TC charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
7. Nonrecurring change charges apply as follows:			
• All miscellaneous changes or rearrangements of facilities, per facility	N/A	$ 100.00	$ 50.00
• Rollover Charge			
- Move existing DS1 to DS3 on vacant channels	N/A	650.00	325.00
• Moving current customer T1 facility			
- Within same central office	N/A	—	—
- Outside current central office	N/A	—	—
• All miscellaneous changes or rearrangements of facilities, per facility	N/A	—	—
• Rollover Charge			
- Move existing DS1 to DS3 on vacant channels	N/A	—	—
• Moving current customer T1 facility			
- Within same central office	N/A	1,500.00	500.00
- Outside current central office	N/A	3,000.00	1,000.00

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

8. Primary Rate Service Rate Stability Plan

a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and service configurations for customers who agree to continue to subscribe to PRS facilities for a 3- to 10-year period. Customers may also rate stabilize Discounted T1 Facilities with rate stabilized Service Configurations, Trunk Connections, and UAS Network Connections for 3- or 5-year periods. *DID* trunk terminations are included in the rate stabilized in-only and two-way Trunk Connections. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.

b. Any additions of PRS facilities/service configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, or by subscribing to a separate RSP.

c. Early termination charges will apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy is set forth in 2.2.14.D., preceding.

(1) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.

(2) If customer terminates the RSP after the date of installation but prior to the expiration of the 3- to 10-year RSP, termination charges will apply as specified in 2.2.14.D., preceding.

(3) If Waiver Policy conditions are met as specified in 2.2.14.D., preceding, termination charges will not apply if the PRS facility is moved to an existing DS3 facility.

d. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Tariff. (A sample copy of the agreement will be on file with the Commission). PRS DS1 facility, common equipment, and network connections in quantities greater than 3 shall be priced on an Individual Case Basis.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.8. (Cont'd)

e. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

Service Configurations

	USOC	STABILIZED NONRECURRING CHARGE MAXIMUM	STABILIZED NONRECURRING CHARGE CURRENT
• 23B+D			
- 3 Years	ZPXB3	$2,050.00	$1,025.00
- 5 Years	ZPXB5	2,050.00	1,025.00
- 7 Years	ZPXB7	2,050.00	1,025.00
- 10 Years	ZPXBO	2,050.00	1,025.00
• 24B			
- 3 Years	ZPXC3	2,050.00	1,025.00
- 5 Years	ZPXC5	2,050.00	1,025.00
- 7 Years	ZPXC7	2,050.00	1,025.00
- 10 Years	ZPXCO	2,050.00	1,025.00
• 23B+Back-up D			
- 3 Years	ZPXD3	2,050.00	1,025.00
- 5 Years	ZPXD5	2,050.00	1,025.00
- 7 Years	ZPXD7	2,050.00	1,025.00
- 10 Years	ZPXDO	2,050.00	1,025.00

9. Discounted Service Configurations[1]

• 23B+D			
- 3 Years	ZPXJ3	1,025.00	512.50
- 5 Years	ZPXJ5	–	–
• 24B			
- 3 Years	ZPXK3	1,025.00	512.50
- 5 Years	ZPXK5	–	–
• 23B+Back-up D			
- 3 Years	ZPXL3	1,025.00	512.50
- 5 Years	ZPXL5	–	–

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D.8.e. (Cont'd)

Service Configurations

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
• 23B+D			
- 3 Years	ZPXB3	$1,020.00	$340.00
- 5 Years	ZPXB5	876.00	292.00
- 7 Years	ZPXB7	1,025.00	280.00
- 10 Years	ZPXBO	1,025.00	280.00
• 24B			
- 3 Years	ZPXC3	1,020.00	340.00
- 5 Years	ZPXC5	876.00	292.00
- 7 Years	ZPXC7	840.00	280.00
- 10 Years	ZPXCO	840.00	280.00
• 23B+Back-up D			
- 3 Years	ZPXD3	1,020.00	340.00
- 5 Years	ZPXD5	876.00	292.00
- 7 Years	ZPXD7	840.00	280.00
- 10 Years	ZPXDO	840.00	280.00
9. Discounted Service Configurations[1]			
• 23B+D			
- 3 Years	ZPXJ3	1,020.00	340.00
- 5 Years	ZPXJ5	876.00	292.00
• 24B			
- 3 Years	ZPXK3	1,020.00	340.00
- 5 Years	ZPXK5	876.00	292.00
• 23B+Back-up D			
- 3 Years	ZPXL3	1,020.00	340.00
- 5 Years	ZPXL5	876.00	292.00

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

10. Transport

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• T1 facility			
- 3 Years	ZPT13	$1,800.00	$900.00
- 5 Years	ZPT15	1,800.00	900.00
- 7 Years	ZPT17	1,800.00	900.00
- 10 Years	ZPT1O	1,800.00	900.00
• Discounted T1 facility			
- 3 Years	ZPTG3	900.00	450.00
- 5 Years	ZPTG5	–	–
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	900.00	450.00
- 5 Years	ZP3H5	–	–

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• T1 facility			
- 3 Years	ZPT13	$380.70	$126.90
- 5 Years	ZPT15	329.94	109.98
- 7 Years	ZPT17	325.71	108.57
- 10 Years	ZPT1O	317.25	105.75
• Discounted T1 facility			
- 3 Years	ZPTG3	380.70	126.90
- 5 Years	ZPTG5	329.94	109.98
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	–	–
- 5 Years	ZP3H5	–	–

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.
[2] One Service Configuration is required for each T1 facility.
[3] Also requires a T3 facility and multiplexing specified elsewhere.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

11. ISDN Trunk Connection, per B-channel

	USOC	STABILIZED NONRECURRING CHARGE MAXIMUM	CURRENT
• 3-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT332	$ 103.00	$ 51.50
- Dedicated			
- Inward[1]	PT331	103.00	51.50
- Outward	PT33O	39.00	19.50
- 2-Way[1]	PT332	103.00	51.50
• 5-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT352	–	–
- Dedicated			
- Inward[1]	PT351	–	–
- Outward	PT35O	–	–
- 2-Way[1]	PT352	–	–

12. UAS Network Connections, per T1 facility

• 3-Year Plan			
- Two-Way	NWO23	1,200.00	600.00
- In-Only	NWO13	1,200.00	600.00
• 5-Year Plan			
- Two-Way	NWO25	–	–
- In-Only	NWO15	–	–

[1] Separate *DID* Trunk Termination charges do not apply.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.11. Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
• 3-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT332	$ 161.40	$ 53.80
- Dedicated			
- Inward[1]	PT331	161.40	53.80
- Outward	PT33O	57.60	19.20
- 2-Way[1]	PT332	161.40	53.80
• 5-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT352	150.60	50.20
- Dedicated			
- Inward[1]	PT351	150.60	50.20
- Outward	PT35O	54.00	18.00
- 2-Way[1]	PT352	150.60	50.20
12. UAS Network Connections, per T1 facility			
• 3-Year Plan			
- Two-Way	NWO23	3,000.00	1,000.00
- In-Only	NWO13	2,850.00	950.00
• 5-Year Plan			
- Two-Way	NWO25	2,850.00	950.00
- In-Only	NWO15	2,700.00	900.00

[1] Separate *DID* Trunk Termination charges do not apply.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

13. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks			
- 1-Year Plan	ZPG61	—	—
- 2-Year Plan	ZPG62	—	—
- 3-Year Plan	ZPG63	—	—
- 5-Year Plan	ZPG65	—	—
• PRS T1 facility and Common Equipment provisioned on a DS3 with 23 Voice and Data trunks			
- 1-Year Plan	ZPG71	—	—
- 2-Year Plan	ZPG72	—	—
- 3-Year Plan	ZPG73	—	—
- 5-Year Plan	ZPG75	—	—

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.13.(Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	CURRENT
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks			
- 1-Year Plan	ZPG61	$2,295.00	$775.00
- 2-Year Plan	ZPG62	2,475.00	725.00
- 3-Year Plan	ZPG63	2,400.00	625.00
- 5-Year Plan	ZPG65	2,325.00	550.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with 223 Voice and Data trunks			
- 1-Year Plan	ZPG71	2,925.00	775.00
- 2-Year Plan	ZPG72	2,400.00	700.00
- 3-Year Plan	ZPG73	2,325.00	600.00
- 5-Year Plan	ZPG75	2,250.00	525.00

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D.13. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• PRS T1 facility and Common Equipment with UAS Network Connection			
-- 1-Year Plan	ZPG81	—	—
- 2-Year Plan	ZPG82	—	—
- 3-Year Plan	ZPG83	—	—
- 5-Year Plan	ZPG85	—	—
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.			
- 1-Year Plan	ZPG91	—	—
- 2-Year Plan	ZPG92	—	—
- 3-Year Plan	ZPG93	—	—
- 5-Year Plan	ZPG95	—	—

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
• PRS T1 facility and Common Equipment with UAS Network Connection			
- 1-Year Plan	ZPG81	—	$725.00
- 2-Year Plan	ZPG82	—	675.00
- 3-Year Plan	ZPG83	—	575.00
- 5-Year Plan	ZPG85	—	500.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.			
- 1-Year Plan	ZPG91	—	725.00
- 2-Year Plan	ZPG92	—	650.00
- 3-Year Plan	ZPG93	—	550.00
- 5-Year Plan	ZPG95	—	475.00

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

14. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a BULK rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks[1]			
- 1-Year Plan	ZPGW1	—	—
- 2-Year Plan	ZPGW2	—	—
- 3-Year Plan	ZPGW3	—	—
- 5-Year Plan	ZPGW5	—	—

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks[1]			
- 1-Year Plan	ZPGW1	$3,075.00	$825.00
- 2-Year Plan	ZPGW2	2,625.00	775.00
- 3-Year Plan	ZPGW3	2,250.00	675.00
- 5-Year Plan	ZPGW5	2,475.00	600.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

15. Arizona ISDN Rates

a. Special rates apply for customers ordering ISDN PRS service in certain central offices. Rates apply for a bulk rated ISDN Primary Rate Service arrangements that are provisioned from these specific offices.

The special rate is available on a Rate Stabilized basis in the following central offices:

CENTRAL OFFICE NAME	CENTRAL OFFICE CODE
GROUP 1:	
Beardsley	BRDSAZMADS0
Circle City	CRCYAZNMRS1
Wickenburg	WCBGAZMARS1
Catalina	TCSNAZCADS0
Chandler Main	CHNDAZMADS0
Chandler Galveston	CHNDAZSLRS1
Chandler Ocotillo	CHNDAZSSRS1
Chandler South	CHNDAZSODS0
Chandler West	CHNDAZWEDS0
Coldwater	GDYRAZCWDS0
Cortaro	TCSNAZCODS0
Craycroft	TCSNAZCRDS0
Deer Valley	DRVYAZNODS0
Black Canyon	BLCNAZMARS1
Flowing Wells	TCSNAZFWDS0
Marana	MARNAZMARS1
Marana South	MARNAZ03RS1
Marana West	MARNAZ02RS1
Fort McDowell	FTMDAZMADS0
Glendale	GLDLAZMADS0
Green Valley	GNVYAZMADS0
Litchfield Park	LTPKAZMADS0
Mesa Gilbert	MESAAZGIDS0
Mesa Main	MESAAZMADS0

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D.15.a. (Cont'd)

The special rate is available on a Rate Stabilized basis in the following central offices: (Cont'd)

CENTRAL OFFICE NAME	CENTRAL OFFICE CODE
GROUP 1:	
Phoenix-Bethany-West	PHNXAZBWDS0
White Tanks	WHTKAZMARS2
Phoenix-Cactus	PHNXAZCADS0
Phoenix-East	PHNXAZEADS0
Phoenix Foothills	PHNXAZ81DS0
Phoenix-Greenway	PHNXAZGRDS0
Phoenix-Main	PHNXAZMADS1
Phoenix-Main	PHNXAZMADS4
Phoenix-Mid Rivers	PHNXAZMRDS0
Phoenix-North	PHNXAZNODS1
Phoenix-North	PHNXAZNODS2
Phoenix-North	PHNXAZNODS3
Phoenix-Northeast	PHNXAZNEDS0
Phoenix-Northeast	PHNXAZBWDS8
Phoenix-Northwest	PHNXAZNWDS0
Phoenix-Peoria	PHNXAZPRDS0
Phoenix-South	PHNXAZSODS0
Phoenix-Southeast	PHNXAZSEDS0
Phoenix-Sunnyslope	PHNXAZSYDS0
Phoenix-West	PHNXAZWEDS0
Pinnacle Peak	PRVYAZPPDS0

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D.15.a. (Cont'd)

The special rate is available on a Rate Stabilized basis in the following central offices: (Cont'd)

CENTRAL OFFICE NAME	CENTRAL OFFICE CODE
GROUP 1:	
Rincon	TCSNAZRNDS0
Scottsdale-Main	SCDLAZMADS0
Scottsdale-Shea	SCDLAZSHDS0
Rio Verde	FTMDAZNORS1
Scottsdale-Thunderbird	SCDLAZTHDS0
Superstition Main	SPRSAZMADS0
Superstition West	SPRSAZWEDS0
Tempe Main	TEMPAZMADS0
Tempe McClintock	TEMPAZMCDS0
Tolleson	TLSNAZMADS0
Tucson East	TCSNAZEADS0
Tucson Main	TCSNAZMADS1
Mount Lemmon	TCSNAZMLRS2
Tucson North	TCSNAZNODS0
Tucson South	TCSNAZSODS0
Tucson Southeast	TCSNAZSEDS0
Tucson Southwest	TCSNAZSWDS0
Vail North	VAILAZNORS1
GROUP 2:	
Flagstaff Main	FLGSAZMADS0
Flagstaff South	FLGSAZSORS1
Flagstaff East	FLGSAZEADS0
Prescott Main	PRSCAZMADS0
Prescott East	PRSCAZEARS1
Sierra Vista Main	SRVSAZMADS0
Sierra Vista North	SRVSAZNORS1
Yuma Main	YUMAAZMADS0
Somerton	SMTNAZMARS1
Yuma Southeast	YUMAAZSEDS0

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D.15. (Cont'd)

b. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
GROUP 1:				
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks[1]				
- 1-Year Plan	ZPGY1	—	$2,925.00	$675.00
- 2-Year Plan	ZPGY2	—	2,475.00	560.00
- 3-Year Plan	ZPGY3	—	2,400.00	530.00
- 5-Year Plan	ZPGY5	—	2,325.00	500.00
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks from RCO[1]				
- 1-Year Plan	ZPGX1	—	3,263.00	725.00
- 2-Year Plan	ZPGX2	—	2,745.00	610.00
- 3-Year Plan	ZPGX3	—	2,610.00	580.00
- 5-Year Plan	ZPGX5	—	2,475.00	550.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.15.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
GROUP 1 (Cont'd):				
• Bulk Rated UAS DS1[1]				
- 1-Year Plan	ZPHB1	—	$2,925.00	$675.00
- 2-Year Plan	ZPHB2	—	2,475.00	560.00
- 3-Year Plan	ZPHB3	—	2,400.00	530.00
- 5-Year Plan	ZPHB5	—	2,325.00	500.00
• Bulk Rated Voice and Data DS3[1]				
- 1-Year Plan	ZPHA1	—	2,750.00	650.00
- 2-Year Plan	ZPHA2	—	2,275.00	535.00
- 3-Year Plan	ZPHA3	—	2,150.00	505.00
- 5-Year Plan	ZPHA5	—	2,025.00	475.00
• Bulk Rated UAS DS3[1]				
- 1-Year Plan	ZPHC1	—	2,750.00	650.00
- 2-Year Plan	ZPHC2	—	2,275.00	535.00
- 3-Year Plan	ZPHC3	—	2,150.00	505.00
- 5-Year Plan	ZPHC5	—	2,025.00	475.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.15.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
GROUP 1 (Cont'd):				
• Bulk Rated VoIP DS1[1]				
- 1-Year Plan	ZPHD1	—	$2,925.00	$675.00
- 2-Year Plan	ZPHD2	—	2,475.00	560.00
- 3-Year Plan	ZPHD3	—	2,400.00	530.00
- 5-Year Plan	ZPHD5	—	2,325.00	500.00
• Bulk Rated VoIP DS3[1]				
- 1-Year Plan	ZPHE1	—	2,925.00	675.00
- 2-Year Plan	ZPHE2	—	2,475.00	560.00
- 3-Year Plan	ZPHE3	—	2,400.00	530.00
- 5-Year Plan	ZPHE5	—	2,325.00	500.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.15.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
GROUP 2:				
• PRS T1 facility and Common Equipment with 24 trunks[1]				
- 1-Year Plan	ZPGU1	—	$3,263.00	$725.00
- 2-Year Plan	ZPGU2	—	2,835.00	630.00
- 3-Year Plan	ZPGU3	—	2,610.00	580.00
- 5-Year Plan	ZPGU5	—	2,385.00	530.00
• PRS T1 facility and Common Equipment with 24 trunks from RCO[1]				
- 1-Year Plan	ZPGZ1	—	3,488.00	775.00
- 2-Year Plan	ZPGZ2	—	3,060.00	680.00
- 3-Year Plan	ZPGZ3	—	2,835.00	630.00
- 5-Year Plan	ZPGZ5	—	2,610.00	580.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.15.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
GROUP 2 (Cont'd):				
• Bulk Rated UAS DS1[1]				
- 1-Year Plan	ZPHG1	—	$3,263.00	$725.00
- 2-Year Plan	ZPHG2	—	2,835.00	630.00
- 3-Year Plan	ZPHG3	—	2,610.00	580.00
- 5-Year Plan	ZPHG5	—	2,385.00	530.00
• Bulk Rated Voice and Data DS3[1]				
- 1-Year Plan	ZPHF1	—	3,263.00	725.00
- 2-Year Plan	ZPHF2	—	2,723.00	605.00
- 3-Year Plan	ZPHF3	—	2,498.00	555.00
- 5-Year Plan	ZPHF5	—	2,273.00	505.00
• Bulk Rated UAS DS3[1]				
- 1-Year Plan	ZPHH1	—	3,263.00	725.00
- 2-Year Plan	ZPHH2	—	2,723.00	605.00
- 3-Year Plan	ZPHH3	—	2,498.00	555.00
- 5-Year Plan	ZPHH5	—	2,273.00	505.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D.15.b. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE MAXIMUM	MONTHLY RATE CURRENT
GROUP 2 (Cont'd):				
• Bulk Rated VoIP DS1[1]				
- 1-Year Plan	ZPHJ1	—	$3,263.00	$725.00
- 2-Year Plan	ZPHJ2	—	2,723.00	605.00
- 3-Year Plan	ZPHJ3	—	2,498.00	555.00
- 5-Year Plan	ZPHJ5	—	2,273.00	505.00
• Bulk Rated VoIP DS3[1]				
- 1-Year Plan	ZPHK1	—	3,263.00	725.00
- 2-Year Plan	ZPHK2	—	2,723.00	605.00
- 3-Year Plan	ZPHK3	—	2,498.00	555.00
- 5-Year Plan	ZPHK5	—	2,273.00	505.00

[1] There will be no additional discounts for services riding a DS3.

14. INTEGRATED SERVICES DIGITAL NETWORK

14.4 INDIVIDUAL CASE ISDN SERVICE

A. General

Customers requiring ISDN features not offered by the Tariff will be considered on an individual case basis. Existing ISDN customers who want to migrate to Single Line ISDN Service or Primary Rate Service, may do so without any penalties. However, this will result in changes to the existing service which is based on different technical standards and features.

B. Network Access Registers or Primary Rate Service Trunk Connections are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to the charges and applications for those services.

C. The contract period offered will be negotiable between the Company and the customer.

D. The USOCs applicable for ISDN charges will be specified on the associated contract.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS

114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN

Effective April 16, 2010, *PURCHASE PLUS REWARD* Plan For ISDN is grandfathered to current customers for the life of their contract and will not be offered to new customers.

A. Description

1. *PURCHASE PLUS REWARD* Plan For ISDN is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.

2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the 36 and 60 month contract rates of *QWEST* Primary Rate ISDN.

B. Terms and Conditions

1. A maximum of ten *QWEST* Primary Rate ISDN facilities may receive *PURCHASE PLUS REWARD* Plan discounts per customer.

2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.

3. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying circuit subscribed to by the customer under this plan.

114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS
114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN (Cont'd)

C. *PURCHASE PLUS REWARD* Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

a. Discount for customers spending up to $2,999 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term		
	3 Year Primary Rate ISDN Contract[1]	
$100 - $499		15%
$500 - $999		17%
$1,000+		22%
	5 Year Primary Rate ISDN Contract[2]	
$100 - $499		25%
$500 - $999		27%
$1,000+		32%

[1] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG63" as described in 14.3.1, preceding.

[2] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG65" as described in 14.3.1, preceding.

114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS
114.3.2 *PURCHASE PLUS REWARD* PLAN FOR ISDN

C.1. (Cont'd)

b. Discount for customers spending $3,000 to $25,000 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT

- 3 Year QTA Term

3 Year Primary Rate ISDN Contract[1]	
$700 - $1,399	15%
$1,400 - $2,499	17%
$2,500+	22%

5 Year Primary Rate ISDN Contract[2]	
$700 - $1,399	25%
$1,400 - $2,499	27%
$2,500+	32%

[1] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG63" as described in 14.3.1, preceding.

[2] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG65" as described in 14.3.1, preceding.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

A. Description

Digital Switched Service (DSS) provides digital exchange service for PBX customers. DSS includes a DSS facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions and Application of Services

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the CO switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

DS3 Service

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbit/s. A maximum of 28 DSS facilities may be provisioned on DS3 Service.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises.

Basic Trunks

- In-Only Trunk

  One-way trunk which only allows traffic from the central office switch to be transmitted to the PBX.

- Out-Only Trunk

  One-way trunk which only allows traffic originating in the PBX to be transmitted to the central office switch.

- Two-Way Trunk

  Trunk which allows for traffic to be transmitted from either the central office or the PBX.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

B. Definitions and Application of Services (Cont'd)

Advanced Trunks

- In-Only *DID* Trunk

  In-only trunk with Direct-Inward-Dialing (*DID*) feature. Requires a *DID* trunk circuit termination.

- Out-Only Trunk with Answer Supervision

  Out-only trunk with answer supervision feature. This feature passes answer back signalling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

- Two-Way *DID* Trunk with Answer Supervision

  Two-way trunk with *DID* and answer supervision features. Requires a *DID* trunk circuit termination.

- Two-Way Data Trunk with *DID*

  Two-way data trunk with *DID* at a transmission speed of 56 kbit/s. Requires a *DID* trunk circuit termination.

C. Terms and Conditions

1. DSS is provided subject to the availability of central office facilities.

2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.

3. Each DSS facility enables the customer to install up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.

4. The minimum service period for the DSS facility and common equipment is one month.

5. The minimum service period for trunks is one month.

6. Incremental charges are applicable for each trunk as specified in 5.1.6, preceding.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

C. Terms and Conditions (Cont'd)

7. Terms, conditions, rates and charges, as described elsewhere in this Tariff, apply as appropriate.

8. When Outward WATS or 800 service terminates on a DSS facility, the Outward WATS and 800 Service access lines are classified as basic trunks for the application of DSS facility and common equipment rates and charges. Outward WATS and 800 Service rates and charges specified in Section 7, preceding, also apply.

9. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and *SWITCHNET 56* Service.

10. Temporary suspension of service is only available for trunks and only if all trunks within the facility are suspended. It is not available for the DSS facility and common equipment.

11. Loop Diversity and Avoidance, defined in the Competitive Private Line Transport Services Tariff, is available with DSS.

    a. Customers subscribing to Loop Diversity must also subscribe to additional DSS facilities, common equipment and trunks for the secondary route.

    b. Customer subscribing to Avoidance must pay DS1 ICB transport channel rates, specified in the Private Line Transport Services Tariff, between the local serving office and the alternate serving office.

12. The DSS facility and common equipment may be provided on a Foreign Central Office basis.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

C. Terms and Conditions (Cont'd)

13. Voice Grade 32 and Voice Grade 33 circuits, at rates and charges specified in the Competitive Private Line Transport Services Tariff and 56 kbps and 64 kbps Digital Data Service, specified elsewhere, are available with DSS on vacant DSS facility channels.

14. Customers are required to provide muxing/demuxing, at the customer premises for trunks riding the DSS facility, if appropriate.

15. DSS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

16. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.

17. DSS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

18. Cancellation of Application For Service

    a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

    b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

       Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

C.18. (Cont'd)

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
- Plant Test Date (PTD): The date acceptance testing is performed with the customer.
- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will calculate the Cancellation Charge by multiplying $1,500.00 by the percentage shown in e., following, based on the last monitored Critical Date which has occurred on the order. When a customer cancels an order, or part of an order, on or after the Service Date, $1,500.00 plus the minimum billing period charges apply.

e. The Critical Dates monitored by the Company are as follows:

	APP %	DLRD %	PTD %	DD %
• Digital Switched Service	13	44	77	[2]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[2] Minimum billing period charges and $1,500.00 apply when an order is cancelled on or after the original Service Date.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS) (Cont'd)

D. Rates and Charges

1. DSS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Stand alone DSS facility and common equipment, per 24 channel facility			
- All basic trunks or a combination of basic and advanced trunks	D7W	$1,800.00	$900.00
- All advanced trunks	D7Z	1,800.00	900.00
• DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated			
- All advanced trunks	D3F	650.00	325.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Stand alone DSS facility and common equipment, per 24 channel facility			
- All basic trunks or a combination of basic and advanced trunks	D7W	$1,080.00	$360.00
- All advanced trunks	D7Z	450.00	150.00
• DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated			
- All advanced trunks	D3F	–	–

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Basic trunks with flat usage, each			
- In-only trunk with hunting	T2D1X	$78.00	$40.00
- Out-only trunk	T2DOX	78.00	40.00
- Two-way trunk with hunting	T2DCX	78.00	40.00
• Advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	T2J1X	78.00	40.00
- Out-only trunk with answer supervision	T2JOX	78.00	40.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	T2JCX	78.00	40.00
- Two-way data trunk with *DID*[1,2]	T2JCD	78.00	40.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Basic trunks with flat usage, each			
- In-only trunk with hunting	T2D1X	$72.00	$25.00
- Out-only trunk	T2DOX	72.00	25.00
- Two-way trunk with hunting	T2DCX	72.00	25.00
• Advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	T2J1X	72.00	25.00
- Out-only trunk with answer supervision	T2JOX	72.00	25.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	T2JCX	72.00	25.00
- Two-way data trunk with *DID*[1,2]	T2JCD	72.00	25.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	T2K1X	$78.00	$40.00
- Out-only trunk	T2KOX	78.00	40.00
- Two-way trunk with hunting	T2KCX	78.00	40.00
• Resale advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	T2Z1X	78.00	40.00
- Out-only trunk with answer supervision	T2ZOX	78.00	40.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	T2ZCX	78.00	40.00
- Two-way data trunk with *DID*[1,2]	T2ZCD	78.00	40.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	T2K1X	$72.00	$25.00
- Out-only trunk	T2KOX	72.00	25.00
- Two-way trunk with hunting	T2KCX	72.00	25.00
• Resale advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	T2Z1X	72.00	25.00
- Out-only trunk with answer supervision	T2ZOX	72.00	25.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	T2ZCX	72.00	25.00
- Two-way data trunk with *DID*[1,2]	T2ZCD	72.00	25.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

2. Nonrecurring change charges apply as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• DSS Facility and Common Equipment Change Charge			
- Change system from all basic/ combination channels to all advanced or vice versa.	N/A	[1]	[1]
• Rollover Charge			
- Move existing DS1 to DS3 on vacant channels	N/A	$ 650.00	$ 325.00
• Signaling Design Change Charge	REALV	650.00	325.00
• Trunk Change Charges			
- All miscellaneous changes or rearrangements of DSS trunks, per trunk	N/A	[1]	[1]
• Moving current customer T1 facility			
- Within same central office	N/A	1,000.00	500.00
- Outside current central office	N/A	2,000.00	1,000.00

[1] Same nonrecurring charges as for initial installation.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

3. Digital Switched Service Rate Stability Plan

a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 10-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for DSS Basic Trunks and Advanced Trunks with *DID* over a 1-, 3-, 5- and 7-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.D., preceding.

b. If Waiver Policy conditions are met as specified in 2.2.14.D., preceding,, termination charges will not apply if the DSS facility and common equipment for all advanced trunks is moved to an existing DS3 facility.

c. Other nonrecurring charges, specified previously, may apply.

d. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.3. (Cont'd)

e. The following rates apply for rate stabilized DSS facility and common equipment.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
DSS facility and common equipment, per 24 channel facility			
• 1 Year			
- Discounted DS1 with advanced trunks only[1]	D7ZDA	$1,530.00	$765.00
• 3 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W2X	1,800.00	900.00
- All advanced trunks	D7Z2X	1,800.00	900.00
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD3	900.00	450.00
- Discounted DS1 with advanced trunks only[1]	D7ZD3	900.00	450.00
• 5 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W3X	1,800.00	900.00
- All advanced trunks	D7Z3X	329.94	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD5	–	–
- Discounted DS1 with advanced trunks only[1]	D7ZD5	–	–

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.3.e. (Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	CURRENT
DSS facility and common equipment, per 24 channel facility			
• 1 Year			
- Discounted DS1 with advanced trunks only[1]	D7ZDA	$435.00	$145.00
• 3 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W2X	870.00	290.00
- All advanced trunks	D7Z2X	380.70	126.90
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD3	870.00	290.00
- Discounted DS1 with advanced trunks only[1]	D7ZD3	380.70	126.90
• 5 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W3X	825.00	275.00
- All advanced trunks	D7Z3X	329.94	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD5	825.00	275.00
- Discounted DS1 with advanced trunks only[1]	D7ZD5	329.94	109.98

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.3.e. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• 7 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W4X	$1,800.00	$900.00
- All advanced trunks	D7Z4X	1,800.00	900.00
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD7	–	–
- Discounted DS1 with advanced trunks only[1]	D7ZD7	–	–
• 10 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W5X	1,800.00	900.00
- All advanced trunks	D7Z5X	1,800.00	900.00
Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[2]			
• 1 year - All advanced trunks	D3FDA	650.00	325.00
• 3 years - All advanced trunks	D3FD3	650.00	325.00
• 5 years - All advanced trunks	D3FD5	–	–
• 7 years - All advanced trunks	D3FD7	–	–

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.3.e. (Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
• 7 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W4X	$825.00	$275.00
- All advanced trunks	D7Z4X	325.71	108.57
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD7	825.00	275.00
- Discounted DS1 with advanced trunks only[1]	D7ZD7	325.71	108.57
• 10 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W5X	825.00	275.00
- All advanced trunks	D7Z5X	317.25	105.75
Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[2]			
• 1 year - All advanced trunks	D3FDA	–	–
• 3 years - All advanced trunks	D3FD3	–	–
• 5 years - All advanced trunks	D3FD5	–	–
• 7 years - All advanced trunks	D3FD7	–	–

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3. (Cont'd)

f. The following rates apply for all 1-year rate, 3-year to 10-year rate stabilized trunks under 96 (4 DSS DS1 Facilities). All rate stabilized trunks in quantities of 96 (4 DSS DS1 Facilities) or more, shall be priced on an Individual Case Basis.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
(1) 1-Year Plan			
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with *DID*	TY411	$163.20	$81.60
- Out-only trunk with answer supervision	TY4O1	66.30	33.15
- Two-way trunk with DID and answer supervision	TY4C1	163.20	81.60
(2) 3-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F13	39.00	19.50
- Out-only trunk	T5FO3	39.00	19.50
- Two-way trunk	T5FC3	39.00	19.50
• Advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY413	103.00	51.50
- Out-only trunk with answer supervision	TY4O3	39.00	19.50
- Two-way trunk with *DID* and answer supervision	TY4C3	103.00	51.50
• Resale advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY513	103.00	51.50
- Out-only trunk with answer supervision	TY5O3	39.00	19.50
- Two-way trunk with DID and answer supervision	TY5C3	103.00	51.50

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3.f. (Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
(1) 1-Year Plan			
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with *DID*	TY411	$200.79	$66.93
- Out-only trunk with answer supervision	TY4O1	69.84	23.28
- Two-way trunk with DID and answer supervision	TY4C1	200.79	66.93
(2) 3-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F13	68.40	22.80
- Out-only trunk	T5FO3	68.40	22.80
- Two-way trunk	T5FC3	68.40	22.80
• Advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY413	161.40	53.80
- Out-only trunk with answer supervision	TY4O3	57.60	19.20
- Two-way trunk with *DID* and answer supervision	TY4C3	161.40	53.80
• Resale advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY513	161.40	53.80
- Out-only trunk with answer supervision	TY5O3	57.60	19.20
- Two-way trunk with DID and answer supervision	TY5C3	161.40	53.80

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3.f. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
(3) 5-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F15	–	–
- Out-only trunk	T5FO5	–	–
- Two-way trunk	T5FC5	–	–
• Advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY415	–	–
- Out-only trunk with answer supervision	TY4O5	–	–
- Two-way trunk with *DID* and answer supervision	TY4C5	–	–
• Resale advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY515	–	–
- Out-only trunk with answer supervision	TY5O5	–	–
- Two-way trunk with DID and answer supervision	TY5C5	–	–

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3.f. (Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	CURRENT
(3) 5-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F15	$66.24	$22.08
- Out-only trunk	T5FO5	66.24	22.08
- Two-way trunk	T5FC5	66.24	22.08
• Advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY415	150.60	50.20
- Out-only trunk with answer supervision	TY4O5	54.00	18.00
- Two-way trunk with DID and answer supervision	TY4C5	150.60	50.20
• Resale advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY515	150.60	50.20
- Out-only trunk with answer supervision	TY5O5	54.00	18.00
- Two-way trunk with DID and answer supervision	TY5C5	150.60	50.20

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3.f. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
(4) 7 Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F17	–	–
- Out-only trunk	T5FO7	–	–
- Two-way trunk	T5FC7	–	–
• Advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY417	–	–
- Out-only trunk with answer supervision	TY4O7	–	–
- Two-way trunk with *DID* and answer supervision	TY4C7	–	–
• Resale advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY517	–	–
- Out-only trunk with answer supervision	TY5O7	–	–
- Two-way trunk with *DID* and answer supervision	TY5C7	–	–

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3.f. (Cont'd)

	USOC	STABILIZED MONTHLY RATE MAXIMUM	CURRENT
(4) 7 Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F17	$ 66.24	$22.08
- Out-only trunk	T5FO7	66.24	22.08
- Two-way trunk	T5FC7	66.24	22.08
• Advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY417	150.60	50.20
- Out-only trunk with answer supervision	TY4O7	54.00	18.00
- Two-way trunk with *DID* and answer supervision	TY4C7	150.60	50.20
• Resale advanced trunks with flat usage, each[2]			
- In-only trunk with *DID*	TY517	150.60	50.20
- Out-only trunk with answer supervision	TY5O7	54.00	18.00
- Two-way trunk with *DID* and answer supervision	TY5C7	150.60	50.20

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.3. (Cont'd)

g. The following rates apply for a bulk rated, Advanced DSS service arrangement and are only available on a Rate Stabilized basis. The rate includes an Advanced DSS DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID.

		NONRECURRING CHARGE	
	USOC	**MAXIMUM**	**CURRENT**
• DSS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1DU	–	–
- 2-Year Plan	4D1DV	–	–
- 3-Year Plan	4D1DM	–	–
- 5-Year Plan	4D1DN	–	–
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1DW	–	–
- 2-Year Plan	4D1DX	–	–
- 3-Year Plan	4D1DO	–	–
- 5-Year Plan	4D1DP	–	–

		STABILIZED MONTHLY RATE	
	USOC	**MAXIMUM**	**CURRENT**
• DSS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1DU	$2,475.00	$825.00
- 2-Year Plan	4D1DV	1,875.00	625.00
- 3-Year Plan	4D1DM	1,800.00	600.00
- 5-Year Plan	4D1DN	1,725.00	575.00
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1DW	2,475.00	825.00
- 2-Year Plan	4D1DX	1,800.00	600.00
- 3-Year Plan	4D1DO	1,725.00	575.00
- 5-Year Plan	4D1DP	1,650.00	550.00

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

4. Digital Switched Service Volume Discount Plan

a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than 50 DSS trunks at one premises on one customer billing number. The discounted rate, specified below, begins with the 51st DSS trunk at the same customer premises. Discounted trunks must be subscribed to by the same customer but the customer billing number may be different than the initial 50 trunks.

b. Trunks other than DSS trunks, utilizing the DSS facility and common equipment, will not be discounted.

c. Rates and charges, specified in either D.1. or D.3., preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.

d. Rates and charges for 51 trunks and above.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Basic trunks with flat usage, each			
- In-only trunk with hunting	2LM1X	$78.00	$39.00
- Out-only trunk	2LMOX	78.00	39.00
- Two-way trunk with hunting	2LMCX	78.00	39.00

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
• Basic trunks with flat usage, each			
- In-only trunk with hunting	2LM1X	$72.00	$24.00
- Out-only trunk	2LMOX	72.00	24.00
- Two-way trunk with hunting	2LMCX	72.00	24.00

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.4.d. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	2LJ1X	$78.00	$39.00
- Out-only trunk with answer supervision	2LJOX	78.00	39.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	2LJCX	78.00	39.00
- Two-way data trunk with *DID*[1,2]	2LJCD	78.00	39.00
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	2LZ1X	78.00	39.00
- Out-only trunk	2LZOX	78.00	39.00
- Two-way trunk with hunting	2LZCX	78.00	39.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms and conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)[1]

D.4.d. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	2LJ1X	$72.00	$24.00
- Out-only trunk with answer supervision	2LJOX	72.00	24.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	2LJCX	72.00	24.00
- Two-way data trunk with *DID*[1,2]	2LJCD	72.00	24.00
• Resale basic trunks with flat usage, each			
- In-only trunk with hunting	2LZ1X	72.00	24.00
- Out-only trunk	2LZOX	72.00	24.00
- Two-way trunk with hunting	2LZCX	72.00	24.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms and conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D.4.d. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• Resale advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	2LN1X	$78.00	$39.00
- Out-only trunk with answer supervision	2LNOX	78.00	39.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	2LNCX	78.00	39.00
- Two-way data trunk with *DID*[1,2]	2LNCD	78.00	39.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Resale advanced trunks with flat usage, each			
- In-only trunk with *DID* and hunting[1]	2LN1X	$72.00	$24.00
- Out-only trunk with answer supervision	2LNOX	72.00	24.00
- Two-way trunk with *DID*, hunting, and answer supervision[1]	2LNCX	72.00	24.00
- Two-way data trunk with *DID*[1,2]	2LNCD	72.00	24.00

[1] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms and conditions, rates and charges applicable to *DID* Service.

[2] Hunting is required. Rates and charges specified in 5.4.11, preceding, apply.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

B. Definitions

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

C. Terms and Conditions

1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.

2. The minimum service period for UAS is one month.

3. The following services will not be provided with UAS:

- PBX trunks specified in 5.3, preceding
- Feature groups A, B, C or D
- Other private line/access services and facilities unless specified herein
- Basic exchange enhancement
- Joint User Service
- *SWITCHNET 56* Service

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions (Cont'd)

4. Temporary suspension of service is not available.

5. Loop Diversity and Avoidance, defined in the Competitive Private Line Transport Services Tariff, is available.

   a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.

   b. Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Competitive Private Line Transport Services Tariff, between the local serving office and the alternate serving office.

6. UAS Service may be provided on a Foreign Central Office basis.

7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.

8. UAS Service may be provisioned on an existing DS3 facility.

9. UAS Service Rate Stability Plan:

   a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 3- to 10-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14, preceding.

   b. If Waiver Policy conditions are met as specified in 2.2.14, preceding, termination charges will not apply if UAS Service is moved to an existing DS3 facility.

   c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions (Cont'd)

11. Cancellation Of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.

- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.

- Plant Test Date (PTD): The date acceptance testing is performed with the customer.

- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C.11. (Cont'd)

d. When a customer cancels an order prior to the Service Date, the Company will calculate the Cancellation Charge by multiplying $1,500.00 by the percentage shown in e., following, based on the last monitored Critical Date which has occurred on the order. When a customer cancels an order, or part of an order, on or after the Service Date, $1,500.00 plus the minimum billing period charges apply.

e. The Critical Dates monitored by the Company are as follows:

	APP %	DLRD %	PTD %	DD %
• Uniform Access Solution Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and $1,500.00 apply when an order is cancelled on or after the original Service Date.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE (Cont'd)

D. Rates and Charges

1. UAS Service will be provided at the following rates and charges. The following nonrecurring charge applies to add or change UAS Service. UAS DS1 facility and common equipment in quantities greater than 3 shall be priced on an Individual Case Basis.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• One DS1 facility with common equipment, per facility			
- Month to Month	D1OXM	$1,800.00	$ 900.00
- Rate Stability Plan			
- 3 years	D1OX3	1,800.00	900.00
- 5 years	D1OX5	1,800.00	900.00
- 7 years	D1OX7	1,800.00	900.00
- 10 years	D1OXJ	1,800.00	900.00
• Discounted UAS DS1 facility with Common Equipment[1]			
- Rate Stability Plan			
- 3 years	D13X3	900.00	450.00
- 5 years	D13X5	—	
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]			
- Rate Stability Plan			
- 3 years	D3CX3	900.00	450.00
- 5 years	D3CX5	—	
• One DS1 facility with common equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	1,800.00	900.00

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• One DS1 facility with common equipment, per facility			
- Month to Month	D1OXM	$450.00	$150.00
- Rate Stability Plan			
- 3 years	D1OX3	380.70	126.90
- 5 years	D1OX5	329.94	109.98
- 7 years	D1OX7	325.71	108.57
- 10 years	D1OXJ	317.25	105.75
• Discounted UAS DS1 facility with Common Equipment[1]			
- Rate Stability Plan			
- 3 years	D13X3	380.70	126.90
- 5 years	D13X5	329.94	109.98
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]			
- Rate Stability Plan			
- 3 years	D3CX3	380.70	126.90
- 5 years	D3CX5	329.94	109.98
• One DS1 facility with common equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	–	–

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D.1. (Cont'd)

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• UAS Network Connection, per DS1 facility	NWO	$2,400.00	$1,200.00
• Two-Way Network Connection, per DS1 facility	NWO2X	2,400.00	1,200.00
- Rate Stability Plan			
- 3 years	NWO23	1,200.00	600.00
- 5 years	NWO25	–	
• In-Only Network Connection, per DS1 facility	NWO1X	2,400.00	1,200.00
- Rate Stability Plan			
- 3 years	NWO13	1,200.00	600.00
- 5 years	NWO15	–	
• Moving current customer T1 facility			
- Within same central office	N/A	1,000.00	500.00
- Outside current central office	N/A	2,000.00	1,000.00

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D.1. (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• UAS Network Connection, per DS1 facility	NWO	$3,300.00	$1,100.00
• Two-Way Network Connection, per DS1 facility	NWO2X	3,300.00	1,100.00
- Rate Stability Plan			
- 3 years	NWO23	3,000.00	1,000.00
- 5 years	NWO25	2,850.00	950.00
• In-Only Network Connection, per DS1 facility	NWO1X	2,850.00	950.00
- Rate Stability Plan			
- 3 years	NWO13	2,850.00	950.00
- 5 years	NWO15	1,800.00	900.00
• Moving current customer T1 facility			
- Within same central office	N/A	–	–
- Outside current central office	N/A	–	–

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges (Cont'd)

2. The following rates apply for a bulk rated Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, or Two-way with DID.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• UAS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1FA	–	–
- 2-Year Plan	4D1FB	–	–
- 3-Year Plan	4D1ER	–	–
- 5-Year Plan	4D1ES	–	–
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1FC	–	–
- 2-Year Plan	4D1FD	–	–
- 3-Year Plan	4D1ET	–	–
- 5-Year Plan	4D1EU	–	–

	USOC	STABILIZED MONTHLY RATE MAXIMUM	STABILIZED MONTHLY RATE CURRENT
• UAS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1FA	$2,325.00	$775.00
- 2-Year Plan	4D1FB	1,725.00	575.00
- 3-Year Plan	4D1ER	1,650.00	550.00
- 5-Year Plan	4D1ES	1,575.00	525.00
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1FC	2,325.00	775.00
- 2-Year Plan	4D1FD	1,650.00	550.00
- 3-Year Plan	4D1ET	1,575.00	525.00
- 5-Year Plan	4D1EU	1,500.00	500.00

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

A. Description

Integrated T-1 (IT1) Service provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

B. Definitions

IT1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.

Advanced Voice Channel

- In-Only Channel with *DID*

  In-only channel with Direct Inward Dialing (*DID*) feature. Requires a *DID* channel circuit termination.[1]

- Out-Only Channel with Answer Supervision

  Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.

- Two-Way Channel with *DID* and Answer Supervision

  Two-way channel with *DID* and answer supervision features. Requires a *DID* channel circuit termination.[1]

[1] Applicable rates and charges for *DID* are found in 5.3.4, preceding.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1

B. Definitions (Cont'd)

Basic Voice Channel

- In-Only Channel

  One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.

- Out-Only Channel

  One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.

- Two-Way Channel

  Channel which allows for traffic to be transmitted from either the central office or the CPE.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

B. Definitions (Cont'd)

Basic ISDN 2B+D Single Line Service

Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.

- B (Bearer) Channel

  The B-channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.

- D (Delta) Channel

  The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Basic Dedicated Digital Data Channel

Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.

Frame Relay Dedicated Digital Data Channel

Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (Cont'd)

C. Terms and Conditions

1. IT1 is provided subject to the availability of Company facilities.

2. The type of IT1 facility installed will be determined by the Company.

3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.

4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1, 3 and 5 year contracts.

5. Business EAS rates apply as specified in 5.1.1, preceding.

6. Terms, conditions, rates and charges, as described in Section 5 of this Tariff, apply as appropriate.

7. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.

8. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.

9. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.

10. The customer is responsible for channel assignments transported on the IT1 facility.

11. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

12. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.

13. The customer can obtain any standard features associated with ISDN as provided in 14.2.1, preceding.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

C. Terms and Conditions (Cont'd)

14. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.

15. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service.

16. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows:

- 4 hours up to but not including 8 hours	$ 60.00
- 8 hours up to but not including 16 hours	70.00
- 16 hours up to but not including 24 hours	80.00
- 24 hours and over	100.00

17. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code.

18. 2B+D ISDN Channels Single Line Service and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (Cont'd)

D. Indemnification

1. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Tariff. Indemnification shall include, but is not limited to, costs and attorney's fees.

2. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

E. Protection of the Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.

2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (Cont'd)

F. Rates and Charges

1. IT1 will be provided at the following rates and charges:

a. Option A

Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT	CONTRACT RATE
• 1 year plan	EH1D1	$3,200.00	$1,600.00	$825.00
• 3 year plan	EH1D2	2,000.00	1,000.00	784.00
• 5 year plan	EH1D3	1,000.00	500.00	743.00

b. Option B

Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT	CONTRACT RATE
• 1 year plan	EH1B1	$2,500.00	$1,250.00	$800.00

2. Nonrecurring change charges apply as follows:

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• All miscellaneous changes or rearrangement of facilities			
- per IT1 facility	REALD	$270.00	$135.00
• Channel Change Charges			
- Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed	REALE	60.00	30.00

115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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SWITCHNET 56 Service..... 1

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET* 56 SERVICE

A. Description

Effective October 17, 2003, *SWITCHNET 56* Service is grandfathered. Existing customers using the service on a monthly basis may continue with the service for up to six months after a substitute service is available at which time *SWITCHNET 56* will be discontinued. The Company will continue to honor all *SWITCHNET 56* contractual agreements for the length of the existing contract. Additions, changes or moves of existing contracted customers will continue to be made where the required equipment and facilities are available.

1. *SWITCHNET 56* Service is a single-party, four-wire, conditioned service which is capable of switching and transmitting 56 kilobits per second of digital data. This service will allow for the transmission of 56 kilobit data, both intraLATA and interLATA. This document addresses intraLATA. In addition, the *SWITCHNET 56* Service may be used in conjunction with Feature Group D to complete interLATA/interstate calling.

B. Terms and Conditions

1. *SWITCHNET 56* Service is furnished only in central office areas where adequate facilities are available. Central Offices will be equipped for this service based on customer demand and at the discretion of the Company.

2. Operator handled calls cannot be completed on this service. Access to 911 and 411 is not available.

3. Usage for *SWITCHNET 56* Service is a bulk local summary statement on the customer's bill.

4. This service is available to customers who are served from a central office that is compatible with the *SWITCHNET 56* central office equipment. *DIGICOM II* mileage rates and charges as specified in 6.1.2 of the Competitive Private Line Transport Services Tariff will apply to customers who are served out of a serving central office that is not compatible for *SWITCHNET 56* .

5. Incremental charges as specified in 5.1.6, preceding, also apply to this service.

6. *SWITCHNET 56* Service is a measured data access line service. The restriction against combining flat and measured service at the same location does not apply to *SWITCHNET 56* Service.

7. *SWITCHNET 56* may be ordered on a month-to-month basis or under a fixed service agreement for periods between one to seven years.

115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET 56* SERVICE (Cont'd)

C. Payment Arrangements

1. Month-to-Month

   Service provided under the non-stabilized month-to-month plan may be upgraded to fixed period plans at any time without the customer incurring nonrecurring or discontinuance charges.

2. Fixed Period

   Fixed period service agreements allow the customer to order service with the assurance that during the period of the service agreement monthly rates for the *SWITCHNET 56* line and usage will not exceed the levels in effect at the time the service is ordered, except as may be ordered by the Arizona Corporation Commission.

   The customer must specify the length of the fixed period at the time the service is ordered.

   At the end of the fixed service period, the customer may negotiate a new fixed period service agreement, convert to month-to-month service or may terminate service. The monthly rates will be those rates in effect at the time the new service period begins. Should the customer not make a choice by the end of a fixed period service agreement, service rates will automatically revert to those in effect for the month-to-month option. If service is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.

   If a rate decrease occurs during a customer's fixed period, the reduced rates will automatically be applied to the remaining term of the service agreement in effect at that time.

   After the service date, if a rate stabilized customer reduces their data circuits, in whole or in part, to a level that is less than 60% of the initial service, a termination charge may apply as set forth in 2.2.4.D., preceding.

   Fixed period service agreements are subject to the terms of the Termination Liability/Waiver Policy as set forth in the Exchange and Network Services Competitive Tariff, 2.2.14.D.

115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 *SWITCHNET* 56 SERVICE (Cont'd)

D. Rates and Charges

1. *SWITCHNET 56* Service has three rate elements: a nonrecurring charge, a monthly rate and a usage charge which applies to all minutes of local use.[1] Other non-local, intraLATA usage will be assessed the Company's intraLATA toll rates as appropriate.

2. The nonrecurring charge associated with the provision of *SWITCHNET 56* Service applies:

   - To install the service;

   - When changing a line service to *SWITCHNET 56* Service.

	USOC	NONRECURRING CHARGE MAXIMUM	NONRECURRING CHARGE CURRENT
• *SWITCHNET 56* Service			
- Per 56 Kbps line,			
- Month-to-month	SM6	$900.00	$450.00
- 12-23 month contract	SZ1	900.00	450.00
- 24-47 month contract	SZ3	900.00	450.00
- 48-84 month contract	SZ5	900.00	450.00

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
- Per 56 Kbps line,			
- Month-to-month	SM6	$174.00	$58.00
- 12-23 month contract	SZ1	156.00	52.00
- 24-47 month contract	SZ3	141.00	47.00
- 48-84 month contract	SZ5	126.00	42.00

	CHARGE MAXIMUM	CHARGE CURRENT
• Usage Charge		
- Per minute or portion thereof	$0.09	$0.03

[1] *DIGICOM II* mileage rates and charges as specified in 6.1.2 of the Competitive Private Line Transport Services Tariff will apply to customers who are served out of a serving central office that is not compatible for *SWITCHNET 56*.

125. OBSOLETE CUSTOMIZED SERVICES

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Customized Services of Equipment or Service Arrangements 1

125. OBSOLETE CUSTOMIZED SERVICES

125.1 CUSTOMIZED SERVICES OF EQUIPMENT OR SERVICE ARRANGEMENTS

A. Description

Equipment will be furnished at charges based on cost of furnishing such equipment and arrangements. Monthly rates and one-time charges such as service, nonrecurring and construction charges will apply based on the circumstances in each case. The Company reserves the right to require an initial contract period longer than one month at the same location.

B. Connecting Arrangements

1. Connector and/or Coupler Equipment

	USAC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Connection of customer provided PBX to exchange services to accommodate direct inward dialing (C22), each line equipped. Eng. EL909	#FFCW	$14.40	$4.80