INTEREXCHANGE TELECOMMUNICATIONS SERVICES

as provided by

Qwest Communications Company, LLC, d/b/a

CenturyLink QCC

Whether offered under that name, or the trade or brand name CenturyLink

in the State of

CALIFORNIA

ADOPTION NOTICE

Effective April 5, 2011, Qwest Communications Company, LLC registered the fictitious
name CenturyLink QCC. Effective August 8, 2011, Qwest Communications Company,
LLC began operating under the name CenturyLink QCC. As such, Qwest Commu-
nications Company, LLC d/b/a CenturyLink QCC hereby adopts, ratifies, and
makes its own in every respect as if the same had been originally filed by it, all schedules
rules, notices, concurrences, schedule agreements, divisions, authorities or other
instruments whatsoever, filed with the California Public Utilities Commission, State of
California, by or adopted by Qwest Communications Company, LLC between January 2,
2009, and August 8, 2011.

By this notice, Qwest Communications Company, LLC d/b/a CenturyLink QCC also
adopts and ratifies all supplements or amendments to any of the above schedules, etc.,
which Qwest Communications Company, LLC has heretofore filed with said
Commission.

ISSUED: August 8, 2011
EFFECTIVE: August 8, 2011
1. APPLICATION AND REFERENCE

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ISSUED: August 9, 2010 EFFECTIVE: August 9, 2010
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ISSUED: November 27, 2013
EFFECTIVE: November 28, 2013
A. Application of Rate Schedule

This Rate Schedule contains the descriptions, rates and charges applicable to interexchange telecommunications services furnished by Qwest Communications Company, LLC, d/b/a CenturyLink QCC, hereinafter referred to as the Company, between and among points within the State of California. The regulated and tariffed services offered herein by Qwest Communications Company, LLC, d/b/a CenturyLink QCC, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Rate Schedule. Such services work in conjunction with interstate telecommunications services.

All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Qwest Long Distance Service Agreements, the Qwest Rates and Services Schedule and this intrastate California Rate Schedule No. 1. Intrastate services are offered on a detariffed basis pursuant to California Public Utilities Commission Decision No, 07-09-081.

The contract between the customer and Qwest - the terms and conditions that govern these services - are in the Qwest Long Distance Service Agreements which are available at the Qwest headquarters building at 1801 California Street, Denver, Colorado and on the Qwest Website at http://www.QwestServiceAgreements.com.
### 1. APPLICATION AND REFERENCE

#### B. Explanation of Change Symbols

<table>
<thead>
<tr>
<th>SYMBOL</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>(C)</td>
<td>To signify changed regulation, term or condition</td>
</tr>
<tr>
<td>(D)</td>
<td>To signify discontinued material</td>
</tr>
<tr>
<td>(I)</td>
<td>To signify rate increase</td>
</tr>
<tr>
<td>(L)</td>
<td>To signify material moved from or to another part of the Rate Schedule with no change, unless there is another change symbol present</td>
</tr>
<tr>
<td>(N)</td>
<td>To signify new material</td>
</tr>
<tr>
<td>(R)</td>
<td>To signify rate reduction</td>
</tr>
<tr>
<td>(T)</td>
<td>To signify a change in text but no change in rate, regulation, term or condition</td>
</tr>
</tbody>
</table>
C. Trademarks, Service Marks and Trade Names

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Rate Schedule are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Rate Schedule. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINK™
CENTURYLINKSM
1. APPLICATION AND REFERENCE

C. Trademarks, Service Marks and Trade Names (Cont’d)

Rate Scheduled service names which are preceded by QWEST® or “Qwest,” and Rate Scheduled services which include “Qwest” as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK

Q.biz®
Q.guaranteed®
Q.Integrity®
QWave®
QWEST®
Qwest® _ Cent Flat Rate Plan™
Qwest® _ Cent Single Rate Plan™
Qwest ChoiceTM
Qwest Connect®
Qwest Government Network Services™
Qwest Loyal Advantage™
Qwest Total Advantage®
worldcard®

(M) Material moved from Page 3.
2. GENERAL

Refer to Section 2, General, of the Qwest Communications Company, LLC Cal. P.U.C. Schedule No. 10-T for applicable general terms and conditions.

A. Billing Disputes

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Schedule.

B. Dispute Resolution

In addition to the dispute resolution processes set forth in the Qwest Long Distance Service Agreements (arbitration), customers may direct complaints to the California Public Utilities Commission.
3. **CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

A. General

1. These services enable customers to place long distance telephone calls within the State of California. Unless otherwise expressly stated, all service descriptions and rates apply only to direct dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Operator Surcharge and Operator Assisted charges may apply in addition to the rates listed in this section.

**ISSUED:** August 13, 2009  
**EFFECTIVE:** September 14, 2009
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling

1. Residential Casual Dialing

   a. General Description

      This service allows a residential customer to complete calls between any two points within the state where the end user first dials Qwest’s carrier identification code (101XXXX). Calls placed using this service are rated pursuant to the following schedule. Each call is billed a three-minute minimum initial period. Additional minutes or fractions thereof beyond the initial period are billed in one-minute increments. A per-call charge of $0.25 is also applicable.

   b. Rates and Charges

      The per minute usage rate is as follows:

      | TIME PERIODS          | INTERLATA         | INTRALATA        |
      |-----------------------|-------------------|-----------------|
      | Day                   | $0.0950 (R)       | $0.0750 (R)     |
      | Non-Day               | 0.0650            | 0.0550          |

      ISSUED: September 13, 2011  EFFECTIVE: September 13, 2011
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Qwest 1-800-860-6000 Calling Service

   a. General Description

   Qwest 1-800-860-6000 Calling Service offers residential customers enhanced features and functions for use when traveling. Customers access the network by dialing a toll-free access number and an authorization code. To initiate a Calling Card call, the customer dials a toll free 800 number (1-800-860-6000). The voice response unit ("VRU") then instructs the customer to input the authorization code, which is the customer's billed to number plus four digits. After the proper verification of the authorization code, the VRU guides the customer through the available options. Two pricing options are available.

   b. Rates and Charges

   All residential domestic calls are billed in full minute increments.

   ![CHARGE]  
   - **All Time Periods, Per Minute[1]**
     - Option 1  $0.69
     - Option 2  0.25
   - **Surcharge, Per Call**
     - Option 1  1.25
   - **MONTHLY CHARGE**  
     - Option 2  $1.00

   [1] In addition, an Operator Surcharge will apply, if appropriate, as specified in Section 6.
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel (Cont’d)

2. Reserved For Future Use

(M) Material moved to Section 103, Obsolete Consumer Voice Long Distance Service Offerings, Page 3.

ISSUED: August 9, 2010  EFFECTIVE: August 9, 2010
3. **Consumer Voice Long Distance Service Offerings**

D. Calling Plans

1. Qwest 15 Cent Single Rate Plan

   a. General Description

   The Qwest 15 Cent Single Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

   b. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>INTERLATA</th>
<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>All Time Periods</strong></td>
<td>$0.15</td>
<td>$0.15</td>
</tr>
<tr>
<td><strong>Per Minute</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**ISSUED:** August 13, 2009  
**EFFECTIVE:** September 14, 2009
3. **CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont’d)

2. Reserved For Future Use

(M) Material moved to Section 103.
3. **CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont’d)

3. **5 Cent Plan**

   a. General Description

      The 5 Cent Plan will allow a residential customer to complete direct dialed calls between any two points within the state.

   b. Rates and Charges

      |                     | INTERLATA | INTRALATA |
      |---------------------|-----------|-----------|
      | All Time Periods    | $0.05     | $0.05     |
      | - Per Minute        |           |           |

**ISSUED:** August 13, 2009  **EFFECTIVE:** September 14, 2009
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

4. Reserved For Future Use

(M) Material moved to Section 103, Obsolete Consumer Voice Long Distance Service Offerings, Page 55.
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

5. Qwest 10¢ Domestic Plan For International

   a. General Description

      The Qwest 10¢ Domestic Plan For International will allow a residential customer to complete direct dialed calls between any two points within the state.

   b. Terms and Conditions

      The Qwest 10¢ Domestic Plan For International is only available when the customer subscribes to a residential Qwest International Plan.

   c. Rates and Charges

      |          | INTERLATA | INTRALATA |
      |----------|-----------|-----------|
      | All Time Periods | $0.10     | $0.10     |
      | Per Minute        |           |           |

ISSUED: August 13, 2009       EFFECTIVE: September 14, 2009
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

6. Qwest Unlimited

a. General Description

The Qwest Unlimited calling plan will allow a residential customer to complete direct dialed voice calls between any two points within the state for a flat rated monthly charge which is billed per month without regard to usage.

b. Terms and Conditions

This plan is provided in conjunction with the interstate Qwest Unlimited calling plan that has a monthly recurring fee. The monthly recurring fee, set forth below, will apply for this intrastate plan. This fee is in addition to the monthly recurring fee applicable to the corollary interstate plan for long distance calling.

c. Rates and Charges

<table>
<thead>
<tr>
<th>Asymmetry</th>
<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$30.00</td>
</tr>
</tbody>
</table>

MONTHLY RATE

- Per Line $30.00

ISSUED: August 13, 2009
EFFECTIVE: September 14, 2009

SUPERSEDED 2015-05-21
3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

7. Qwest 5¢/$4.95 Calling Plan

a. General Description

The Qwest 5¢/$4.95 Calling Plan allows a residential customer to complete calls between any two points within the state. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates as shown below.

b. Rates and Charges

<table>
<thead>
<tr>
<th>All Time Periods</th>
<th>INTERLATA</th>
<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Minute</td>
<td>$0.08</td>
<td>$0.04</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009
EFFECTIVE: September 14, 2009
A. General

1. These services enable customers to place long distance telephone calls within the State of California. Unless otherwise expressly stated, all service descriptions and rates apply only to direct dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Operator Surcharge and Operator Assisted charges may apply in addition to the rates listed in this section.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Qwest 1-800-487-9378 Calling Service

   a. General Description

      1-800-487-9378 Calling Service provides a billing alternative for calls made by
      residence and business customers. Customers access an interactive voice
      response platform via a 1-800 number for use when traveling.

   b. Rates and Charges

      CHARGE
      • Per Minute $0.69
      • Service Charge 1.25

      OPERATOR ASSISTED CHARGES
      • Person to Person 3.00
      • Station to Station – Partially Assisted 1.25
      • Station to Station – Fully Assisted 2.25
      • Directory Assistance 0.75
      • Payphone Surcharge 0.26

(M) Material moved from Section 3, Consumer Voice Long Distance Service Offerings,
Page 4.

ISSUED: August 9, 2010  EFFECTIVE: August 9, 2010
D. Calling Plans

1. Q.Home Monthly Plan Fee

a. General Description

Q.Home Monthly Plan Fee (previously called Difference #1) will allow a customer to complete calls between any two points within the state of California. Q.Home Monthly Plan Fee Calling Card and Home 800 services are also available to customers subscribing to Q.Home Monthly Plan Fee.

A monthly fee will be applied (where applicable) beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>Rate</th>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peak</td>
<td>$0.06</td>
<td>$0.05</td>
</tr>
<tr>
<td>Off-Peak</td>
<td>0.06</td>
<td>0.05</td>
</tr>
</tbody>
</table>

d. Calling Card

<table>
<thead>
<tr>
<th>Rate</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$0.69</td>
</tr>
<tr>
<td>Surcharge</td>
<td>1.25</td>
</tr>
<tr>
<td>Operator Surcharge (per call)</td>
<td>2.25</td>
</tr>
</tbody>
</table>

e. Home 800

See Calling Plan 57.

f. Availability

Q.Home Monthly Plan Fee is no longer available to new customers. Q.Home Monthly Plan Fee remains available to existing customers of the plan who have no more than two residential or business lines. Q.Home Monthly Plan Fee is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

2. Qwest $0.05/$14.95 Calling Plan

a. General Description

Qwest $0.05/$14.95 Calling Plan (previously called Difference #6) will allow a customer to complete calls between any two points within the state of California. Qwest $0.05/$14.95 Calling Plan Calling Card and Home 800 services are also available to customers subscribing to Qwest $0.05/$14.95 Calling Plan.

A monthly fee will be applied (where applicable) beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Times</td>
<td>$0.08</td>
</tr>
<tr>
<td></td>
<td>$0.04</td>
</tr>
</tbody>
</table>

d. Calling Card

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
</tr>
<tr>
<td>Surcharge</td>
</tr>
<tr>
<td>Operator Surcharge (per call)</td>
</tr>
<tr>
<td>$0.69</td>
</tr>
<tr>
<td>1.25</td>
</tr>
<tr>
<td>2.25</td>
</tr>
</tbody>
</table>

e. Home 800

See Calling Plan 57.

f. Availability

Qwest $0.05/$14.95 Calling Plan is no longer available to new customers. Q.Home Monthly Plan Fee remains available to existing customers of the plan who have no more than two residential or business lines. Qwest $0.05/$14.95 Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.
D. Calling Plans (Cont’d)

3. Qwest 1500 Package

Qwest 1500 Package service is obsolete and will not be offered to new customers as of July 9, 2002.

a. General Description

Qwest 1500 Package will allow a customer to complete calls between any two points within the state of California. Calling Card and Home 800 services are also available to customers subscribing to the Qwest 1500 Package. A monthly fee will be applied beginning with the Customer’s first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

c. Rates

The Customer will not be charged for the first fifteen hundred (1500) minutes of off-peak domestic dial “1” usage per month. The Customer will be charged the following per minute usage rates for peak and off-peak (after the 1500 minutes have been used):

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$0.10</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
3. Qwest 1500 Package (Cont’d)

d. Monthly Fee

   Per line  $24.95
   Per additional line  4.95

e. Calling Card

   All Time Periods  $0.59
   Surcharge  1.25

f. Home 800

   See Calling Plan 57.

g. Operator Surcharge

   Per call  $2.25

h. Availability

   Qwest 1500 Package is available to all residential customers with no more than five (5) lines.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

4. California Calling Plan

California Calling Plan is obsolete and will not be offered to new customers as of July 9, 2002.

a. General Description

The California Calling Plan will allow a customer who resides in California to complete calls between any two points within the state. Calling Card and Home 800 services are also available to customers subscribing to the California Calling Plan. A monthly fee will be applied beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

c. Rates

The Customer will not be charged for the first one thousand (1000) minutes of domestic dial “1” usage per month for calls which originate and terminate within the state. The Customer will be charged the following per minute usage rate for all calls placed outside this region and those calls over the 1000 minute threshold:

| All Time Periods | $0.07 |

d. Monthly Fee

| $24.95 per line |
| 4.95 per additional line |

e. Calling Card

| All Time Periods | $0.59 |
| Surcharge | 1.25 |
D. Calling Plans
4. California Calling Plan (Cont’d)

f. Home 800

See Calling Plan 57.

g. Operator Surcharge

Per call $2.25

h. Availability

California Calling Plan is available to all residential customers with no more than five (5) lines.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

5. Connection Calling Card

The Connections Calling Card offers customers enhanced features and functions for use when traveling. Customers access the network by dialing a toll-free access number and an authorization code. Standard travel service is provided at a rate of $.25 per minute and $.25 per call. All calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments. The per call charge may be waived for users affiliated with corporate customers and affinity programs. The following features are available to customers:

- Voice Mail: $0.35 Per Minute
- Personal Mail Box: $2.50 Per Month
- Information Services: $0.65 Per Minute
- Directory Assistance: $0.65 Per Call
- Directory Assistance/call completion: $1.00 Per Call
- Conference Calling: $1.25 Per Conference Leg
- Message Delivery Service: $0.75 Per Call
- Account Codes: No Charge
- Card Limit Service: $0.05 Per Call
- Card Number Blocking: $1.00 Per Card

6. Connections II Calling Card

The Connections II Calling Card offers customers access to Qwest’s network by dialing a toll-free access number and an authorization code. Service is provided at a rate of $0.199 per minute and is limited to use within the United States, international calling is not permitted. All calls are timed and billed in one-minute increments.

ISSUED: August 13, 2009      EFFECTIVE: September 14, 2009
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

7. Qwest Connections - Residential

Qwest Connections - Residential is an outbound, multi-point service designed for residential users. Access to the network is available on a presubscription basis from end offices directly served by the Company. The Minimum Service Period for Service is one month. All calls are timed and billed in six-second increments at the rates set forth below. Travel Service is available at a rate of $.25 per minute; a per call charge of $.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments.

<table>
<thead>
<tr>
<th>Service</th>
<th>Peak Hours</th>
<th>Off-Peak Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.100</td>
<td>$0.070</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>0.080</td>
<td>0.060</td>
</tr>
</tbody>
</table>

8. Product 10056

Product 10056 is available to residential users. This service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is also available. Calls placed using this service are billed at the rates set forth below; a $.10 per call charge is also applicable. All calls are timed and billed for an initial period of sixty (60) seconds; usage thereafter is timed and billed in six (6) second increments. The Minimum Service Period for Service is one month.

<table>
<thead>
<tr>
<th>Service</th>
<th>Peak Hours</th>
<th>Off-Peak Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Calls</td>
<td>$0.095</td>
<td>$0.065</td>
</tr>
</tbody>
</table>
D. Calling Plans (Cont’d)

9. QNC 432 Product

QNC Product is a dial-up access service available to residential users. This service is provided, marketed, and billed by the Company under the trade name of QNC. Calls placed using this service are rated pursuant to the following schedule. A three-minute minimum initial period is billed for each call. Additional minutes or fractions thereof, beyond the initial period, are billed in a one-minute increment. A $0.25 per call charge is also applicable. The Minimum Service Period for Service is one month. The appropriate directory assistance charges will apply.

<table>
<thead>
<tr>
<th></th>
<th>Intrastate</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peak</td>
<td>$0.0950</td>
<td>$0.0750</td>
</tr>
<tr>
<td>Off-peak</td>
<td>0.0650</td>
<td>0.0550</td>
</tr>
</tbody>
</table>

10. QNC 056 Product

QNC Product is a dial-up access service available to residential users. This service is provided, marketed, and billed by the Company under the trade name of QNC. Calls placed using this service are rated pursuant to the following schedule. A three-minute minimum initial period is billed for each call. Additional minutes or fractions thereof, beyond the initial period, are billed in a one-minute increment. A $0.25 per call charge is also applicable. The Minimum Service Period for Service is one month. The appropriate directory assistance charges will apply.

<table>
<thead>
<tr>
<th></th>
<th>Intrastate</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peak</td>
<td>$0.0950</td>
<td>$0.0750</td>
</tr>
<tr>
<td>Off-peak</td>
<td>0.0650</td>
<td>0.0550</td>
</tr>
</tbody>
</table>
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

11. Product 412

Product 412 is an outbound residential service which is available on a presubscription basis. Dial-up access is also permitted in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. A minimum monthly usage charge of $4.50 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. Service is provided at a rate of $.08 per minute. All calls are timed and billed in sixty (60) second increments. Directory Assistance Service is provided at a rate of $.65 per call.

12. Product 413

Product 413 is a residential service designed for customers whose monthly usage varies from month to month. Under this arrangement, interstate usage charges vary depending upon the customer’s calling patterns. InterLATA service is provided at a rate of $.09 per minute. IntraLATA service is provided at a base rate of $.04 per minute. All calls are timed and billed in sixty (60) second increments. Those customers whose undiscounted total monthly usage for calls placed within the contiguous United States equals or exceeds $15.00 receive a discount of $.02 per minute for those calls. Directory Assistance Service is provided at a rate of $.65 per call. A minimum monthly usage charge of $4.50 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. This product is available on a presubscription basis; dial-up access is permitted in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to this service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly.
103. **Obsolete Consumer Voice Long Distance Service Offerings**

D. Calling Plans (Cont’d)

13. **Product 414**

Product 414 is a residential service which is furnished on a presubscription basis; Dial-up service is provided in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to the service by either: 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company’s toll free number. The minimum monthly usage charge for this service is $4.50 per account. Interstate and intrastate usage is credited toward the minimum monthly usage charge; Calling Card calls and calls placed to international locations are also included. Service is provided at the rates set forth below. Peak Hour Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM; Off-Peak Rates apply to calls placed at all other times. All calls are timed and billed in sixty (60) second increments. Directory Assistance Service is provided at a rate of $.65 per call.

<table>
<thead>
<tr>
<th></th>
<th>Peak Hours</th>
<th>Off-Peak Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.1500</td>
<td>$0.0500</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>$0.1500</td>
<td>$0.0500</td>
</tr>
</tbody>
</table>

14. **Product 415**

Product 415 is a Calling Card Service available to residential customers who presubscribe to the following Direct Dial Services: Product 411, Product 412, Product 413, Product 414, Product 417, Product 418, Product 419, and Product 420. Service is provided at a rate of $.05 per minute. All calls are timed and billed in full minute increments. A per call charge of $.95 is also applicable to calls placed using a company calling card.

15. **Product 416**

Product 416 is a residential calling card service which is available to customers who utilize a Qwest service on a non-presubscription basis. This arrangement does not permit cardholders to terminate calls to locations outside of the contiguous United States. This service is provided at a rate of $.15 per minute. All calls are timed and billed in sixty (60) second increments. A per call charge of $.95 is also applicable. The customer may obtain a calling card by: 1) sending in a response from a Company mailing; 2) positively responding to a solicitation from an authorized representative of the Company; or, 3) calling the Company’s toll free number.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

16. Product 417

Product 417 is designed for residential customers. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Service is provided at a rate of $.05 per minute. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments. A monthly recurring charge of $4.50 applies for each location subscribed to this service.

17. Product 418

Product 418 is a residential outbound service. Access is available on a presubscription basis; Dial-up service is provided in those areas where intraLATA presubscription has not been implemented by the local exchange carrier. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Service is provided at a rate of $.08 per minute. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments. The minimum monthly usage charge for this service is $4.50 per account. Usage for all calls is credited toward the minimum monthly usage charge (i.e. interstate and intrastate direct dial calls, calls placed to international locations and calling card calls).
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

18. Product 419

Product 419 is designed for residential customers whose monthly usage for interstate calls equals or exceeds $15.00. This product is available on a presubscription basis; dial-up access is permitted in those areas where intrastate presubscription has not been implemented by the local exchange carrier. Customers may subscribe to this service by either: 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. A minimum monthly usage charge of $4.50 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. Intrastate service is provided at a base rate of $.04 per minute. InterLATA service is provided at a rate of $.09 per minute. All calls are timed and billed for an initial period of sixty (60) second increments; usage thereafter is timed and billed in six (6) second increments. Under this arrangement, a discount of $.02 per minute is applied to customers whose undiscounted total monthly usage for calls placed within the contiguous United States equals or exceeds $15.00. The discount applies to all intrastate calls and interstate calls (calls which originate and terminate within the contiguous United States) placed between Monday and Saturday.

19. Product 420

Product 420 is an outbound service designed for residential users. Customers subscribe to the service by either: 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. A minimum monthly usage charge of $4.50 per account is applicable to this service. Usage for all calls is credited toward the minimum monthly usage charge (i.e. interstate and intrastate direct dial calls, calls placed to international locations and calling card calls). Service is provided at the per minute rates shown below. Peak Hour Rates are applicable to calls placed Monday through Friday from 8:00 AM to, but not including, 5:00 PM; Off-Peak Rates apply to calls placed at all other times. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments.

<table>
<thead>
<tr>
<th></th>
<th>Peak Hours</th>
<th>Off-Peak Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.1500</td>
<td>$0.0500</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>$0.1500</td>
<td>$0.0500</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009      EFFECTIVE: September 14, 2009
D. Calling Plans (Cont’d)

20. Product 445

Product 445 is an outbound residential service which is provided in conjunction with an authorized representative of the Company. Customers presubscribe to the service through the Customer’s local exchange carrier; dial-up access is also available in areas where equal access has not been implemented. Service is provided at a rate of $.11 per minute. All calls are timed and billed in sixty (60) second increments. The Connections Calling Card is available for Customer to use when traveling.

21. Product 446

Product 446 is a toll-free inbound calling arrangement designed for residential users of Product 445. Under this arrangement, the Customer, not the account associated with the originating location, is billed for all rates and charges associated with the service. Persons wishing to contact the Customer dial a toll free access number and a 4-digit security code; the call is then routed to the Customer’s telephone. Service is provided at a rate of $.08 per minute. All calls are timed and billed in one-minute increments.

22. Product 430

Product 430 is an outbound service designed for residential customers. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service through an authorized representative. Service is provided at a rate of $.10 per minute. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments.

23. Product 431

Product 431 is an inbound service enables residential users to provide toll-free calling to their home telephone. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service through an authorized representative. Service is provided at a rate of $.10 per minute. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments.
D. Calling Plans (Cont’d)

24. Product 425

Product 425 is an outbound service designed for residential customers. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Intrastate service is provided at a rate of $.05 per minute. Calls placed using this service are timed and billed in sixty (60) second increments. Beginning June 23, 1998, this product offering will not be available to new customers.

25. Product 426

Product 426 is an outbound service which is available to residential customers. Access to the network is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. A minimum monthly usage charge of $5.00 per account is applicable to this service. Interstate and intrastate usage is credited toward the minimum monthly usage charge; calls placed to international locations are also included. Intrastate service is provided at a rate of $.05 per minute. Calls placed using this service are timed and billed in sixty (60) second increments.

26. Product 435

Product 435 is a residential outbound service. Customers subscribe to the service through an authorized representative of the Company. The service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. A monthly recurring charge of $3.00 applies for each location subscribed to this service. Service is provided at a rate of $.14 per minute. Calls placed using this service are timed and billed for an initial period of (60) seconds, usage thereafter is timed and billed in six (6) second increments.

27. Product 436

Product 436 is an inbound service designed for residential users. Under this arrangement, callers dial a toll free access number and a security code; the call is then routed to the Customer’s telephone. Customers subscribe to the service through an authorized representative of the Company. A monthly recurring charge of $2.50 applies for each location subscribed to this service. Service is provided at a rate of $.14 per minute. Calls placed using this service are timed and billed for an initial period of (60) seconds, usage thereafter is timed and billed in six (6) second increments.
D. Calling Plans (Cont’d)

28. Product 421

Product 421 is residential calling card service. Customers subscribe to the service through an authorized representative of the Company. Access to the service is accomplished by dialing a toll-free number and entering a valid personal identification code. Service is provided at a rate of $.20 per minute. All calls are timed and billed in sixty (60) second increments. A monthly recurring charge of $1.00 per customer is also applicable.

29. Product 422

Product 422 is a calling card service designed for residential users. Customers access the service by dialing a toll free number and entering a valid account number. Customers subscribe to the service through an authorized representative. Intrastate service is provided at a rate of $.30 per minute. All calls are timed and billed in sixty-second increments. A charge of $.30 per call is applicable to all calls placed using this service.

30. Product 438

Product 438 enables users of cellular or Personal Communications Services (PCS) telephones to place intrastate long distance calls. The Customer may subscribe to this service either through an authorized representative of the Company or by contacting the Company directly. The Company is not responsible if communications cannot be established or maintained due to Cellular Access or PCS Access or because of adverse atmospheric or other like limitations. Service is provided at a rate of $.15 per minute. All calls are timed in sixty-second increments.

31. Product 169

Product 169 is an outbound direct dial service designed for residential users. Customers subscribe to the service through an authorized representative of the Company. This service is only available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of $.05 minute. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments.
D. Calling Plans (Cont’d)

32. Product 170

Product 170 is a residential outbound service. This service is only available in locations where equal access has been implemented by the local exchange carrier. Customers subscribe to the service through an authorized representative of the Company. Service is provided at a rate of $.06 per minute. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments.

33. Product 427

Product 427 is an outbound direct dial service designed for residential customers. Service is available in locations where equal access has been implemented by the local exchange carrier. InterLATA service is provided at a rate of $.10 per minute; IntraLATA service is provided at a rate of $.06 per minute. All calls are timed and billed in sixty (60) second increments.

34. Qwest Difference Calling Plan

a. General Description

Qwest Difference Calling Plan (formerly Difference #2) will allow a customer to complete calls between any two points within the state of California. Qwest Difference Calling Plan Calling Card and Home 800 services are also available to customers subscribing to Qwest Difference Calling Plan.

A monthly fee will be applied (where applicable) beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in full minute increments.

c. Rates

(1) The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>Service</th>
<th>IntraState</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qwest Difference Calling Plan</td>
<td>$0.08</td>
<td>$0.04</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009              EFFECTIVE: September 14, 2009
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
34. Qwest Difference Calling Plan
   c. Rates (Cont’d)

   (2) Qwest Difference Calling Plan Calling Card

       Rates

       All Time Periods $0.69
       Surcharge 1.25

   (3) Operator Surcharge

       Per Call 2.25

   (4) Home 800

       See Calling Plan 57.

   d. Availability

       Qwest Difference Calling Plan is available to all customers who have no more than two residential or business lines. Qwest Difference Calling Plan is only available on an intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

35. LightCall Plus

a. General Description

LightCall Plus provides facilities to complete calls between two points. The customer will be assigned an authorization code that will authorize the use of LightCall plus by that customer. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in sixty (60) second increments with a sixty (60) second minimum.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>Day</th>
<th>Evening</th>
<th>Night/Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.27</td>
<td>$0.15</td>
<td>$0.12</td>
</tr>
</tbody>
</table>

d. Time Periods

Day: Monday-Friday, 8AM-5PM*,
Evening: Monday-Friday, 5PM-11PM*, Sunday, 5PM-11PM
Night/WE: Monday-Friday, 11PM-8AM*, all day Saturday and Sunday 11PM-5PM *
* To; but not including, the times shown

e. Availability

LightCall Plus is available to any customer. Additionally, casual callers who utilize Qwest’s service via 10XXX will be billed the LightCall Plus rates.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

36. Cellular LightCall

a. General Description

Cellular LightCall an InterLATA MTS Service provided to all customers routed to Qwest by the cellular carrier for their direct transmission and reception of voice, data and other types of telecommunications.

b. Time Periods

- Day: Monday-Friday, 8AM-5PM*, Evening: Monday-Friday, 5PM-11PM*, Sunday, 5PM-11PM
- Night/WE: Monday-Friday, 11PM-8AM*, all day Saturday and Sunday 11PM-5PM *

* To; but not including, the times shown

c. Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments. All fractions of initial and additional minutes will be rounded up to the next higher minute.

d. Charges

The customer is charged for each call placed during the month. No charge is made for calls not completed. Billing for Cellular LightCall will be done by the Cellular Company. The customer is responsible for the charge, local or toll, incurred in accessing the carrier’s switch.

e. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1-10</td>
<td>$0.24</td>
<td>$0.24</td>
<td>$0.14</td>
<td>$0.14</td>
<td>$0.12</td>
<td>$0.12</td>
</tr>
<tr>
<td>11-22</td>
<td>0.24</td>
<td>0.24</td>
<td>0.14</td>
<td>0.14</td>
<td>0.13</td>
<td>0.13</td>
</tr>
<tr>
<td>23-55</td>
<td>0.25</td>
<td>0.25</td>
<td>0.16</td>
<td>0.16</td>
<td>0.13</td>
<td>0.13</td>
</tr>
<tr>
<td>56-124</td>
<td>0.26</td>
<td>0.26</td>
<td>0.16</td>
<td>0.16</td>
<td>0.14</td>
<td>0.14</td>
</tr>
<tr>
<td>125-292</td>
<td>0.27</td>
<td>0.27</td>
<td>0.16</td>
<td>0.16</td>
<td>0.14</td>
<td>0.14</td>
</tr>
<tr>
<td>292+</td>
<td>0.27</td>
<td>0.27</td>
<td>0.17</td>
<td>0.17</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
D. Calling Plans (Cont’d)

37. Option S

a. General Description

Option S will allow a customer to complete interlata and intralata calls between two points within the state of California. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. There will be one (1) flat day rate from 6 a.m. - 6 p.m. Monday through Friday and one (1) flat evening, night/weekend rate all other times.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 a.m. - 6 p.m.*</td>
<td>$0.05</td>
</tr>
<tr>
<td>All other times</td>
<td>$0.05</td>
</tr>
</tbody>
</table>

* Monday through Friday Only.

d. Availability

Option S is available to all customers that have no more than a total of two (2) residential or business lines. In addition, Option S is only available on an intrastate basis when the customer has subscribed to the interstate Option S service.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

38. Military Talk

a. General Description

Military Talk is a calling card which is available to all active military personnel. Military Talk provides access to the Qwest Network via 800 access with a nine digit personal authorization code to place calls within the United States and worldwide termination.

b. Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

c. Rates

The per minute rates are the same for calls made from within and outside the customers specified NPA.

Calls made from within and outside specified NPA:

<table>
<thead>
<tr>
<th>Time</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>$0.22</td>
</tr>
<tr>
<td>Evening</td>
<td>$0.10</td>
</tr>
<tr>
<td>Night/Weekend</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

d. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.

e. Credit Limit

The initial credit limit is $75.00. All adjustments will be done on an individual case basis determined solely by Qwest.

f. Availability

Military Talk is available to all active military branches.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

39. Earthtalk

a. General Description

Earthtalk is a calling card service designed for people that are 18 years or older that want to donate a percentage of their invoiced revenue to environmental non-profit organizations.

b. Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

c. Rates

The minute of use rates are the same for calls made from within and outside the Customer's NPA.

<table>
<thead>
<tr>
<th></th>
<th>Day</th>
<th>Evening</th>
<th>Night/Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.22</td>
<td>$0.10</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

d. Credit Limit

The initial credit limit is $75.00. All adjustments will be done on an individual case basis determined solely by Qwest.

e. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

40. Big Planet

a. General Description

Big Planet will allow a customer to complete intrastate toll calls between any two points within the state of California. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week. A monthly fee will be applied beginning with the customer’s first full month’s invoice. Home 800 services are also available to customers subscribing to the Big Planet service offering.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rate is as follows:

<table>
<thead>
<tr>
<th>Rate</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1)</td>
<td>All Time Periods</td>
</tr>
<tr>
<td>$0.05</td>
<td></td>
</tr>
<tr>
<td>(2)</td>
<td>Monthly Fee</td>
</tr>
<tr>
<td>2.95</td>
<td></td>
</tr>
<tr>
<td>(3)</td>
<td>Calling Card</td>
</tr>
<tr>
<td>(a)</td>
<td>All Time Periods</td>
</tr>
<tr>
<td>0.30</td>
<td></td>
</tr>
<tr>
<td>(b)</td>
<td>Surcharge</td>
</tr>
<tr>
<td>0.00</td>
<td></td>
</tr>
</tbody>
</table>

d. Home 800

See Calling Plan 57.

e. Availability

Big Planet is available to all customers that have no more than a total of two (2) residential or business lines. Big Planet is only available on an intrastate basis when the customer has subscribed to the interstate Big Planet service.
D. Calling Plans (Cont’d)

41. Qwest Countdown

a. General Description

Qwest Countdown will allow a customer to complete calls between any two points within the state of California. Calling Card and Home 800 services are also available to customers subscribing to Qwest Countdown. A monthly fee will be applied beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>IntraLATA</th>
<th>InterState</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$0.08</td>
<td>$0.04</td>
</tr>
<tr>
<td>Calling Card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Time Periods</td>
<td>0.69</td>
<td></td>
</tr>
<tr>
<td>Surcharge</td>
<td>1.25</td>
<td></td>
</tr>
<tr>
<td>Operator Surcharge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per call</td>
<td>2.25</td>
<td></td>
</tr>
</tbody>
</table>

d. Home 800

See Calling Plan 57.

e. Availability

Qwest Countdown is available to all residential customers who have no more than five (5) lines. Qwest Countdown is provided in conjunction with the comparable interstate Calling Plan and all terms, conditions and charges will apply.
D. Calling Plans (Cont’d)

42. Qwest Communications Package

a. General Description

Qwest Communications Package will allow a customer to complete calls between any two points within the state of California. Calling Card and Home 800 services are also available to customers subscribing to Qwest Communications Package. A monthly fee will be applied beginning with the Customer’s first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

Customers must enroll in the offer via a company-designated Internet address. Upon enrollment in the offer, the Customer must designate to the Company a valid commercial credit card through which the Customer will be automatically billed for usage under the offer. Customers may review billing details via Company on-line Customer Service using the Internet.

b. Billing

Billing will be done in initial sixty (60) second increments and additional sixty (60) second increments.

c. Rates

The Customer will not be charged for the first two-hundred fifty (250) minutes of domestic dial “1” usage per month. After these initial 250 minutes have been used, the Customer will be charged the following per minute rate:

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) All Time Periods</td>
<td>$0.07</td>
<td>$0.04</td>
</tr>
<tr>
<td>(2) Monthly Fee:</td>
<td>$24.95</td>
<td></td>
</tr>
<tr>
<td>(3) Calling Card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) All Time Periods</td>
<td>$0.59</td>
<td></td>
</tr>
<tr>
<td>(b) Surcharge</td>
<td>1.25</td>
<td></td>
</tr>
<tr>
<td>(4) Operator Surcharge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per Call</td>
<td>1.25</td>
<td></td>
</tr>
</tbody>
</table>

d. Home 800

See Calling Plan 57.

f. Availability

Qwest Communications Package is available to all residential customers who have no more than five (5) lines.
D. Calling Plans (Cont’d)

43. Qwest Savings Package

a. General Description

The intrastate Qwest Savings Package is a direct dialed toll plan designed for residential customers. Subscribers will automatically receive the Home 800 product with this offering.

b. Terms and Conditions

(1) The monthly fee applies for every two lines up to a maximum of five lines. The additional monthly fees are applied in the same manner as the first line(s).

(2) Provided in conjunction with the interstate Qwest Savings Package.

c. Billing/Rounding

All calls made using the Qwest Savings Package are rounded to the next full minute.

d. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) All Time Periods</td>
<td>$0.08</td>
<td>$0.04</td>
</tr>
<tr>
<td>(2) Monthly Fee:</td>
<td>$4.95</td>
<td></td>
</tr>
<tr>
<td>(3) Calling Card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(a) All Time Periods</td>
<td>$0.69</td>
<td></td>
</tr>
<tr>
<td>(b) Surcharge</td>
<td></td>
<td>1.25</td>
</tr>
<tr>
<td>(4) Operator Surcharge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per Call</td>
<td></td>
<td>$2.25</td>
</tr>
</tbody>
</table>

Home 800

See Calling Plan 57.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

44. Product 432

Product 432 is a residential outbound service which is made available through an authorized representative of the Company. Customers may presubscribe to the service through the Customer’s local exchange carrier; dial-up access is also available. Service is provided at a rate of $.08 per minute. All calls are timed and billed in six-second increments. Customers may also obtain a Connections Calling Card for use when traveling. A monthly recurring charge of $3.95 per location is also applicable.

45. Product 411

Product 411 is an outbound service designed for residential users. Customers subscribe to the service by either; 1) sending in a positive response to a direct mailing from the Company, 2) positively responding to a solicitation from an authorized representative of the Company, or 3) contacting the Company directly. Access to the service is furnished on a presubscription basis from end offices directly served by the Company; dial-up service is also available. A monthly recurring charge of $4.50 applies for each location subscribed to this service. Service is provided at a rate of $.05 per minute. Calls placed using this service are timed and billed in sixty-second increments.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

46. Qwest $0.05/$8.95 Calling Plan

a. General Description

Qwest $0.05/$8.95 Calling Plan (previously called Difference #5) will allow a customer to complete calls between any two points within the state of California. Qwest $0.05/$8.95 Calling Plan Calling Card and Home 800 services are also available to customers subscribing to Qwest $0.05/$8.95 Calling Plan.

A monthly fee will be applied (where applicable) beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Qwest $0.05/$8.95 Calling Plan</td>
<td>$0.08</td>
<td>$0.04</td>
</tr>
<tr>
<td>(2) Qwest $0.05/$8.95 Calling Plan Calling Card</td>
<td>$0.69</td>
<td>1.25</td>
</tr>
<tr>
<td>(3) Communications Calling Card*</td>
<td>0.69</td>
<td>1.25</td>
</tr>
<tr>
<td>(4) Operator Surcharge</td>
<td>Per Call</td>
<td>2.25</td>
</tr>
</tbody>
</table>

* Available with the Qwest $0.05/$8.95 Calling Plan offer only and limited to four cards maximum.

ISSUED: August 13, 2009   EFFECTIVE: September 14, 2009
D. Calling Plans

46. Qwest $0.05/$8.95 Calling Plan (Cont’d)

d. Home 800

See Calling Plan 57.

e. Availability

Qwest $0.05/$8.95 Calling Plan is available to all customers who have no more than two residential or business lines. Qwest Difference Calling Plan is only available on intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

47. 6 Cent No Fee

a. General Description

6 Cent No Fee for in-state toll calls is associated and offered in conjunction with Qwest’s interstate 6 Cent No Fee toll calling plan. 6 Cent No Fee will allow consumer customers to complete intrastate toll calls at a low rate. With a minimum of $10.00 of intrastate toll per month, there is no monthly charge. Service is available on a full-time basis, 24 hours a day, 7 days a week. Difference Calling Card and Home 800 services are also available to customers subscribing to 6 Cent No Fee.

b. Terms and Conditions

Customers spending less than $10.00 per month will be charged a monthly minimum that brings their usage to $10.00.

ISP is not available with this product.

c. Billing

Billing will be done in full minute increments.

<table>
<thead>
<tr>
<th>Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrastate Calls, per minute</td>
</tr>
<tr>
<td>Difference Calling Card</td>
</tr>
<tr>
<td>All time periods, per minute</td>
</tr>
<tr>
<td>Surcharge, per call</td>
</tr>
</tbody>
</table>

d. Home 800

See Calling Plan 57.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

48. Optional Calling Plan

a. General Description

Optional Calling Plan is a service arrangement the enables subscribers or authorized users to charge long-distance calls to an authorized calling card account. Calls can be completed between any two points within the state. Calls are initiated by using access code dialing and authorized codes. Optional Calling Plan is direct billed and available to subscribers for retention and/or return of service to Qwest. A monthly fee will be applied beginning with the subscriber’s first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

b. Rates and Charges

Billing will be done in initial sixty-second increments and additional sixty-second increments.

Rates

1. Per Minute Rates
   All Time Periods $0.25

2. Monthly Fee 1.00
D. Calling Plans (Cont’d)

49. Qwest $0.05/$7.95 Calling Plan

a. General Description

Qwest $0.05/$7.95 Calling Plan (previously called Difference #7) will allow a customer to complete calls between any two points within the state of California. Qwest $0.05/$7.95 Calling Plan Calling Card and Home 800 services are also available to customers subscribing to the Qwest $0.05/$7.95 Calling Plan.

A monthly fee will be applied (where applicable) beginning with the customer’s first invoice. Service is available on a full-time basis, twenty-four hours a day, seven days a week.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qwest $0.05/$7.95 Calling Plan</td>
<td>$0.08</td>
<td>$0.04</td>
</tr>
</tbody>
</table>

(2) Qwest $0.05/$7.95 Calling Card

<table>
<thead>
<tr>
<th></th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$0.69</td>
</tr>
<tr>
<td>Surcharge</td>
<td>1.25</td>
</tr>
</tbody>
</table>

(3) Operator Surcharge

<table>
<thead>
<tr>
<th></th>
<th>Per Call</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2.25</td>
</tr>
</tbody>
</table>

d. Home 800

See Calling Plan 57.

e. Availability

Qwest $0.05/$7.95 Calling Plan is available to all customers who have no more than two residential or business lines. Qwest $0.05/$7.95 Calling Plan is only available on intrastate basis when the customer has subscribed to the interstate Calling Plan service. All interstate terms, conditions, and charges will apply.
D. Calling Plans (Cont’d)

50. Qwest 250 Plan

a. General Description

The Qwest 250 Plan is a direct dialed toll plan designed for residential customers only. The Qwest 250 Plan allows calls to be made any time of the day, any day of the week. In-state toll is priced as shown.

b. Terms and Conditions

(1) Provisioned in conjunction with the interstate Qwest 250 Plan.

(2) Calling card minutes are not included.

(3) International calls are not included.

(4) Instate calls are not included.

(5) Calls must be direct-dialed from customer’s residence telephone.

(6) Carry over of minutes from month to month is not allowed. Unused minutes will be forfeited.

c. Billing

Calls made using Qwest 250 Plan are billed in full minute increments.

d. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.10</td>
<td>$0.05</td>
</tr>
</tbody>
</table>
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

51. 10 for 10

a. General Description

The “10 for 10” service offering provides the customer with 10 hours calling for $10.00 per month. Additional minutes and peak hour calls are charged at the rate specified below. The Customer automatically receives the Home 800 product with this offering.

b. Terms and Conditions

There is no carryover of unused minutes from one month to the next. The 10 hours per month must be used within the same billing month. Any unused minutes will be forfeited.

c. Billing/Rounding

All calls on service subscribing to “10 for 10” are rounded to the next full minute.

d. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) 10 for 10 Calling Plan</td>
<td>$0.06</td>
<td>$0.05</td>
</tr>
<tr>
<td>(2) Monthly Fee</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per Line</td>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>Per Additional Line</td>
<td>4.95</td>
<td></td>
</tr>
<tr>
<td>(3) Calling Card</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Time Periods</td>
<td>0.69</td>
<td></td>
</tr>
<tr>
<td>Surcharge, Per Call</td>
<td>1.25</td>
<td></td>
</tr>
</tbody>
</table>

e. Home 800

See Calling Plan 57.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

52. Web Plan

a. General Description

Web Plan will allow a customer to complete calls between any two points within the state. Web Plan Calling Card and Home 800 services are also available to customers subscribing to this service. Web Plan service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Terms and Conditions

The customer must designate to the Company a valid commercial credit card through which the customer will be automatically billed for usage under this offer. Customers may review billing details via Company on-line Customer Service using the Internet.

Web Plan is available to customers having no more than two (2) residential or business lines. Web Plan is only available on an intrastate basis when the customer is subscribed to the interstate Difference #3 service.

c. Billing

All calls are billed in full minute increments.

d. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.08</td>
<td>$0.04</td>
</tr>
<tr>
<td>$0.69</td>
<td>$0.69</td>
</tr>
<tr>
<td>1.25</td>
<td>0.00</td>
</tr>
<tr>
<td>2.25</td>
<td></td>
</tr>
</tbody>
</table>

(1) Web Plan Calling Plan
(2) Web Plan Calling Card
(a) All Time Periods
(b) Surcharge, Per Call
(3) Communications Calling Card
(a) All Time Periods
(b) Surcharge, Per Call
(4) Operator Surcharge

See Calling Plan 57.

ISSUED: August 13, 2009        EFFECTIVE: September 14, 2009
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

53. Message Telecommunications Service ("MTS")

Message Telecommunications Service ("MTS") is direct dial interexchange service which is time of day sensitive. MTS utilized switched access facilities to both originate and terminate the call.

a. Availability

Available for intrastate calling. The service is available seven (7) days per week, twenty four (24) hours per day.

b. Call Rating

Each call will be rated by time of day and duration of the call. Call duration will be measured in minutes and the total duration of each call be calculated to include any fractional minutes rounded up to the nearest tenth of a minute ("Billing Increment"). Each call shall be deemed to have commenced when answer supervision is returned to the Company indicating that the called party has answered.

c. Rates

InterLATA calls placed by business customers billed at $0.13 per minute during peak hours and at $0.1170 during non-peak hours; intraLATA calls are billed at a rate of $.085 during all hours. Business customers may also be eligible for discounted rates as described herein.

InterLATA calls placed by residential customers billed at $0.13 per minute during peak hours and at $0.08 during non-peak hours; intraLATA calls are billed at a rate of $.085 during all hours.

d. Time of Day and Holiday Call Rating Periods

Time of Day Call Rating Periods are determined by the time of day at location of the calling station. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a Billing Increment is split between two rate periods, the rate in effect at the start of that Billing Increment applies.
D. Calling Plans
53. Message Telecommunications Service ("MTS")

d. Time of Day and Holiday Call Rating Periods (Cont’d)

The rates shown in this Rate Schedule apply as follows unless otherwise specifically noted:

1. Peak

From 8:00 AM to 4:59 PM Monday through Friday, local time at the originating location.

2. Off-Peak

From 5:00 PM to 7:59 AM Monday through Friday, all weekends and holidays, local time at the originating location.

3. Holidays

The Off-Peak rate is used unless a lower rate normally would apply. The following are Company observed holidays at each of its calling stations.

- New Year’s Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

e. Discount Programs

Customers whose total monthly usage for all services equals or exceeds $100.00 are eligible for a 10% discount off MTS usage charges. This discount is exclusive and cannot be combined with any other discount program offered by the Company.

Customers whose Minimum Service Period equals or exceeds one year may elect to subscribe to the Term Discount Program set forth below. The amount of the discount varies depending upon the period for which the customer subscribes to the service and is determined by calculating the total monthly usage charges for all services including intrastate, interstate, international, Travel Card services provided to the Customer.

<table>
<thead>
<tr>
<th>Total Monthly Usage</th>
<th>1 Year</th>
<th>2 Years</th>
<th>3 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.00 - $399.99</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$400.00 - $1,499.99</td>
<td>12%</td>
<td>14%</td>
<td>16%</td>
</tr>
<tr>
<td>$1,500.00 - $2,499.99</td>
<td>14%</td>
<td>16%</td>
<td>18%</td>
</tr>
<tr>
<td>Over $2,500.00</td>
<td>16%</td>
<td>18%</td>
<td>20%</td>
</tr>
</tbody>
</table>
D. Calling Plans
53. Message Telecommunications Service ("MTS") (Cont’d)

f. Customer shall pay for each Service for the Minimum Service Term. The Minimum Service Term, if any, shall begin on the date on which the Company notifies Customer that the Service is operational and ready to carry traffic and shall end thirty (3) days thereafter. Following the termination of the Minimum Service Term, if any, Customer in all cases shall provide Company with no less than 30 days notice in writing in order to terminate Service.

g. In the event that Company's usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of Customer's usage of Services in the period in question for billing purposes.

h. Travel Card Service

Customer may utilize MTS Travel Card service (QVS SilverCard) from remote locations by means of an 800 number established by the Company for originating and terminating calls in all 50 states and to international locations. At Customer's request the Company will issue such cards necessary to utilize the service. The Company will bill Customer $0.25 per call plus $0.25 per minute for each call, except as set forth below. Calls placed using this service from Customer Owned Pay Telephones serviced by the company are rated in accordance with the following schedule. A charge of $.53 per call charge is also applicable.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0-20</td>
<td>$0.1300</td>
<td>$0.0800</td>
<td>$0.1034</td>
<td>$0.0673</td>
<td>$0.0776</td>
<td>$0.0505</td>
</tr>
<tr>
<td>21-40</td>
<td>0.1600</td>
<td>0.1100</td>
<td>0.1290</td>
<td>0.0873</td>
<td>0.1086</td>
<td>0.0786</td>
</tr>
<tr>
<td>41-70</td>
<td>0.1600</td>
<td>0.1200</td>
<td>0.1382</td>
<td>0.0942</td>
<td>0.1138</td>
<td>0.0790</td>
</tr>
<tr>
<td>71-100</td>
<td>0.1700</td>
<td>0.1400</td>
<td>0.1474</td>
<td>0.1080</td>
<td>0.1189</td>
<td>0.0879</td>
</tr>
<tr>
<td>101-150</td>
<td>0.1700</td>
<td>0.1400</td>
<td>0.1566</td>
<td>0.1080</td>
<td>0.1344</td>
<td>0.0879</td>
</tr>
<tr>
<td>151-330</td>
<td>0.1700</td>
<td>0.1500</td>
<td>0.1658</td>
<td>0.1181</td>
<td>0.1344</td>
<td>0.0982</td>
</tr>
<tr>
<td>331 +</td>
<td>0.1800</td>
<td>0.1500</td>
<td>0.1750</td>
<td>0.1285</td>
<td>0.1551</td>
<td>0.1034</td>
</tr>
</tbody>
</table>

i. Special Touch Service

Special Touch Service is an arrangement whereby the Customer pays $.139 for all interstate and intrastate calls.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

54. WorldCard Plus Calling Card

a. General Description

WorldCard Plus Calling Card is designed for residential services. WorldCard Plus allows customers to make domestic and international calls away from home anywhere in the United States.

To initiate a WorldCard Plus call, the customer dials a toll free 800 number. The voice response unit ("VRU") then instructs the customer to input the authorization code, which is the customer's billed to number plus four (4) digits. After the proper verification of the authorization code, the VRU guides the customer through the available options.

b. Billing

All domestic calls are billed in full minute increments.

c. Rates

(1) Per Minute Rates

| All Time Periods | $0.59 |

(2) Surcharge

| Per Call: | 1.25 |
| Operator Surcharge, per call | 2.25 |

d. Availability

WorldCard Plus is restricted to the following MTS 1+ services: Option S, and LightCall Plus.
55. Qwest Choice Long Distance – Residence

   a. General Description

   The Qwest Choice Long Distance Plan is offered to residential customers for intraLATA and interLATA, direct dialed (1+), intrastate (in-state), non-business, voice calling. The Qwest Choice Long Distance Plan offers subscribing customers these services with a maximum monthly charge for qualifying calls and recurring monthly plan fees. All fees, charges, and rates, including usage charges, billed each month as part of the Plan (excluding taxes, regulatory assessments, and the like) apply to and count toward the maximum monthly charge for that month. Recurring monthly fees and charges do not provide any minutes of use. The Qwest Choice Long Distance Plan is available only when a corresponding interstate Qwest Choice Long Distance Plan is ordered and provisioned on the same line, and the fees, charges and rates, including usage charges, billed as part of the corresponding interstate Plan (excluding taxes, regulatory assessments, and the like) also apply to and count toward the maximum monthly charge for that month.

   b. Terms and Conditions

   (1) The Plan is provided only in conjunction with the corresponding interstate Qwest Choice Long Distance Plan available to the residential customer ordering the Plan. Applicable rates for the corresponding interstate Plan, including rates for interstate usage and additional monthly charges, if any, are set out in the Qwest Rates and Services Schedule (RSS) for the corresponding interstate Plan.

   (2) The Plan is not offered for intraLATA only, or interstate only use.

   (3) Call detail is provided.

   (4) The Company may take any other action permitted by this Rate Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

   (5) The customer must comply with all of the use restrictions and limitations of the Plan, and the Company may monitor the customer’s usage to ensure that the customer’s use is consistent with the applicable restriction for residential use only (no business use). If the Company has any reason to believe that the customer’s use is not consistent with the applicable restrictions, or if the customer’s use exceeds 5,000 minutes in any month, the customers must clearly demonstrate that the use is consistent with the restrictions and limitations of the Plan, and if the customer fails to do so, then the Company may terminate the customer’s Plan upon notice, and the customer must select another usage sensitive plan.

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
### 103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

#### D. Calling Plans

55. Qwest Choice Long Distance – Residence (Cont’d)

c. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>InterLATA Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Minute Rate, up to maximum monthly charge</td>
<td>$0.05</td>
<td>$0.05</td>
</tr>
<tr>
<td>Usage above maximum monthly charge</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Monthly Fee</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per Line</td>
<td>$1.05</td>
<td></td>
</tr>
</tbody>
</table>

**ISSUED:** August 13, 2009  
**EFFECTIVE:** September 14, 2009
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

56. Qwest Choice Unlimited Plan – Residence

   a. General Description

      The Qwest Choice Unlimited Plan will allow a residential customer to complete
direct dialed voice calls between any two points within the state.

   b. Terms and Conditions

      (1) This plan is provisioned in conjunction with the interstate Qwest Choice
      Unlimited Plan under which Qwest provides interstate long distance usage.
      All other terms and conditions, including any applicable discounts offered
      through the Qwest Rates and Services Schedule (RSS), and customer
      eligibility under this plan are specified in the Qwest RSS.

      (2) The Qwest Choice Unlimited Plan is only available on an intrastate basis when
      the customer has subscribed to the interstate Qwest Choice Unlimited Plan for
      residential customers.

      (3) Calling Card Service and Home 800 Service are available to residence
      customers subscribing to this plan.

      (4) Residential plans are available to all residential customers who have no more
      than five lines at a single location.

      (5) Calls made using the Qwest Choice Unlimited Plan are billed in full minute
      increments.

      (7) The Qwest Choice Unlimited Plan is only available to customers subscribing
      to local service from a carrier other than Qwest Communications Company,
      LLC.

      (8) The monthly fee will be billed, in advance, and will apply beginning with the
      customer’s first invoice after ordering the Qwest Choice Unlimited Plan.
D. Calling Plans

56. Qwest Choice Unlimited Plan – Residence

b. Terms and Conditions (Cont’d)

(9) Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer’s usage to ensure that the customer’s use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer’s choice.

(10) If the customer’s usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer’s use was not a violation of any of the restrictions.

(11) The Company may take any other action permitted by this Rate Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(12) Call detail is provided.

c. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>InterLata Rate</th>
<th>IntraLata Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per Minute</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monthly Rate</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per Line</td>
<td>$31.00 (I)</td>
<td></td>
</tr>
</tbody>
</table>

ISSUED: January 16, 2015  EFFECTIVE: January 16, 2015
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

57. Home 800

a. General Description

Home 800 is a 800 product designed for residential customers that can be used by customers anywhere in the domestic United States, Alaska and Hawaii. A customer will be assigned an 800 number and security code. Calls made to the customer’s 800 number using the security code will ring to the customer’s residence.

b. Billing Increments

Billing will be done in full minute increments.

c. Rates

The per minute usage rate is as follows:

<table>
<thead>
<tr>
<th>All Time Periods</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic</td>
<td>$0.30</td>
</tr>
<tr>
<td>Plan I</td>
<td>0.10</td>
</tr>
</tbody>
</table>

d. Availability

Home 800 is provided in conjunction with the comparable interstate Calling Plan and all terms, conditions, and charges will apply.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

58. Option T

   a. General Description

      Option T will allow a customer to complete intrastate toll calls between two points within California. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

   b. Rates

      The per minute usage rate is as follows:

      | All Time Periods | IntraState | IntraLATA |
      |------------------|------------|-----------|
      |                  | $0.11      | $0.10     |

   c. Billing

      Billing will be done in full minute increments.

   d. Availability

      Option T is available to all customers that have no more than a total of two (2) residential or business lines. Option T is only available on an intrastate basis when the customer has subscribed to the interstate Option T service. The monthly interstate fees will apply.
D. Calling Plans (Cont’d)

59. All-America Plan Service

a. General Description

All-America Plan Service provides facilities to complete calls between any two points. Service is available on a full-time basis, twenty-four (24) hours a day, seven (7) days a week.

b. Billing

Billing will be done in full minute increments.

c. Rates

The per minute usage rates are as follows:

(1) Intrastate

<table>
<thead>
<tr>
<th></th>
<th>DAY</th>
<th>EVENING</th>
<th>NIGHT/WEEKEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Min.</td>
<td>$0.13</td>
<td>$0.10</td>
<td>$0.09</td>
</tr>
<tr>
<td>Add’l Min.</td>
<td>$0.13</td>
<td>$0.10</td>
<td>$0.09</td>
</tr>
</tbody>
</table>

(2) IntraLATA

<table>
<thead>
<tr>
<th></th>
<th>DAY</th>
<th>EVENING</th>
<th>NIGHT/WEEKEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Min.</td>
<td>$0.09</td>
<td>$0.07</td>
<td>$0.06</td>
</tr>
<tr>
<td>Add’l Min.</td>
<td>$0.09</td>
<td>$0.07</td>
<td>$0.06</td>
</tr>
</tbody>
</table>

(3) Time Periods

Day: Monday-Friday, 8AM-5PM*, Evening: Monday-Friday, 5PM-11PM*, Sunday, 5PM-11PM
Night/WE: Monday-Friday, 11PM-8AM*, all day Saturday and Sunday 11PM-5PM*

The evening rate applies to the following Holidays unless a lower rate would normally apply: Christmas Day, New Year's Day, July 4th, Labor Day and Thanksgiving, Memorial Day, Martin Luther King Day, President's Day, and Columbus Day.

d. Service Guarantee

If within 90 days, the customer is not completely satisfied with their All-America Plan Service, Qwest will pay to switch the customer back to their previous long distance carrier up to $10.00 per line.

* To but not including, the times shown
D. Calling Plans (Cont’d)

60. Qwest 200 Plan

a. General Description

The intrastate Qwest 200-minute Calling Plan is a direct dialed toll plan designed for residential customers. Customers may make a total of 200 combined interstate and/or intrastate minutes of use any time of the day, any day of the week. In-state toll minutes-of-use over the combined 200 minutes is priced as shown.

b. Terms and Conditions

(1) Provisioned in conjunction with the interstate Qwest 200 Plan.

(2) Calling card minutes are not included.

(3) International calls are not included.

(4) Calls must be direct-dialed from customer’s residence telephone.

(5) Carry over of minutes from month to month is not allowed. Unused minutes will be forfeited.

c. Billing

Calls made using Qwest 200 Plan are billed in full minute increments.

d. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>Type</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA</td>
<td>$0.10</td>
</tr>
<tr>
<td>IntraLATA</td>
<td>$0.05</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
D.  Calling Plans (Cont’d)

61.  Lead Flat

a.  General Description

Qwest’s intrastate Lead Flat service offering is a direct dialed long distance plan designed for residence subscribers. Subscribers will automatically receive the Home 800 product with this offering.

b.  Terms and Conditions

(1)  The monthly fee applies for every two lines up to a maximum of five lines. The additional monthly fees are applied in the same manners as the first line(s).

(2)  Lead Flat is provided in conjunction with interstate Qwest Lead Flat Plan.

c.  Billing/Rounding

All calls made using the Lead Flat Plan are rounded to the next full minute.

d.  Rates and Charges

(1)  The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.06</td>
<td>$0.05</td>
</tr>
</tbody>
</table>

(2)  Monthly Fee

- $5.95
- With online billing option $3.95

(3)  Calling Card

- All time periods, per minute $0.69
- Surcharge, per call 1.25

(4)  Home 800

See Calling Plan 57.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

62. Qwest Rollback

a. General Description

The Qwest Rollback offering provides the Customer with lower per minute rates for a monthly fee. The monthly fee is reduced each month and after five months, the fee is at its lowest rate. The monthly fee and intrastate calls are charged at the rates specified below. The Customer automatically receives the Home 800 product with this offering.

b. Billing/Rounding

All calls on service subscribing to Qwest Rollback are rounded to the next full minute.

c. Terms and Conditions

The full monthly rate applies to the first billing month. For each subsequent month, the monthly rate is reduced by $1.00 until the rate is $0.95. The monthly rate remains $0.95 as long as the Customer remains with Qwest on this plan.

The monthly fee applies for every 2 lines up to a maximum of 50 lines. The additional monthly fees are applied in the same manner as the first line(s).

d. Rates and Charges

(1) The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>IntraState Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.06</td>
<td>0.05</td>
</tr>
</tbody>
</table>

(2) Monthly Fee (per 2 lines each)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>First Month</td>
<td>$4.95</td>
</tr>
<tr>
<td>Second Month</td>
<td>3.95</td>
</tr>
<tr>
<td>Third Month</td>
<td>2.95</td>
</tr>
<tr>
<td>Fourth Month</td>
<td>1.95</td>
</tr>
<tr>
<td>Fifth and all</td>
<td></td>
</tr>
<tr>
<td>subsequent months</td>
<td>0.95</td>
</tr>
</tbody>
</table>

(3) Calling Card

<table>
<thead>
<tr>
<th>All Time Periods</th>
<th>Surcharge Per Call</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.69</td>
<td>$1.25</td>
</tr>
</tbody>
</table>

(4) Home 800

See Calling Plan 57.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

63. Qwest 10 Cent Flat Rate Plan

a. Description

The Qwest 10 Cent Flat Rate Plan offering will allow a residential customer to complete calls between any two points within the state.

b. Terms and Conditions

(1) This plan is provided in conjunction with the interstate Qwest 10 Cent Flat Rate Plan.

(2) This plan is only available to customers subscribing to local service from a carrier other than Qwest Communications Company, LLC.

(3) Calling Card Service and Home 800 Service are available to residence customers subscribing to this plan.

(4) Residential plans are available to all residential customers who have no more than five lines at a single location.

(5) Calling plans are available on a full-time basis, 24 hours a day, 7 days a week.

c. Rates and Charges

(1) All Time Periods

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Minute</td>
<td>$0.10</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

(2) Qwest Calling Card

<table>
<thead>
<tr>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Minute</td>
</tr>
<tr>
<td>Per Call Surcharge</td>
</tr>
<tr>
<td>1.25</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

64. 300 Minute Plan

   a. General Description

       The 300 Minute Plan will allow a residential customer to complete direct dialed
       calls between any two points within the state.

   b. Terms and Conditions

       This plan is provided in conjunction with the interstate Qwest 300 Minute Plan
       that has a monthly recurring fee. The monthly recurring fee, set forth below,
       will apply for this intrastate plan. This fee is identical to, and shall not be in
       addition to, any monthly recurring fee applicable to the corollary interstate plan
       for long distance calling.

   c. Rates and Charges

       | INTERLATA | INTRALATA |
       |-----------|-----------|
       | Over 300 Minutes Each Month |
       | - Per Minute $0.07 | $0.07 |

       MONTHLY RATE

       | Per Line | $9.00 |

(M) Material moved from Section 3, Consumer Voice Long Distance Service Offerings, Page 8.
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

65. Membership Calling Plan

   a. General Description

      The Membership Calling Plan will allow a residential customer to complete
      direct dialed calls between any two points within the state.

   b. Rates and Charges

      | INTERLATA | INTRALATA |
      |-----------|-----------|
      | All Time Periods |         |
      | - Per Minute | $0.10    |
      |             | $0.05    |

   (M) Material moved from Section 3.

ISSUED: June 20, 2011    EFFECTIVE: June 20, 2011
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

A. General

1. These services enable customers to place long distance telephone calls within the State of California. Unless otherwise expressly stated, all service descriptions and rates apply only to direct dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Operator Surcharge and Operator Assisted charges may apply in addition to the rates listed in this section.

5. Outbound Switched is also known as 1+ IntraLATA. Inbound Switched is also known as SW 8XX, IntraLATA. Outbound Dedicated is also known as DED Out IntraLATA. Inbound Dedicated is also known as DED 8XX IntraLATA.
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Casual Calling

1. Business Casual Dialing

   a. General Description

   This service allows a business customer to complete calls between any two points within the state where the end user first dials Qwest’s carrier identification code (101XXXX). Calls placed using this service are rated pursuant to the following schedule. Each call is billed a three-minute minimum initial period. Additional minutes or fractions thereof beyond the initial period are billed in one-minute increments. A per-call charge of $0.25 is also applicable.

   b. Rates and Charges

   The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th>TIME PERIODS</th>
<th>INTERLATA</th>
<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>$0.1500 (R)</td>
<td>$0.1500 (R)</td>
</tr>
<tr>
<td>Non-Day</td>
<td>0.1500</td>
<td>0.1500</td>
</tr>
</tbody>
</table>

   (D)   (C)   (N)
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

1. Reserved For Future Use

(C)(M)

(M) Material moved to Section 104.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel (Cont’d)

2. worldcard

   a. General Description

      worldcard is a calling card designed especially for business travelers to make long distance calls. Callers use a toll-free access number and authorization code.

   b. Rates and Charges

      Pricing will be based on the customer’s direct dialed voice long distance service and/or will be developed on an individual case basis.

(1) Qwest Express

      Pricing will be developed on an individual case basis.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel
   2. worldcard
      b. Rates and Charges (Cont’d)

   (2) Qwest Connect

   Pricing will be developed on an individual case basis.
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel

2. worldcard
   b. Rates and Charges (Cont’d)

   (3) Qwest Total Advantage Express

       Pricing will be developed on an individual case basis.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

C. Travel
   2. worldcard
      b. Rates and Charges (Cont’d)

(4) MiCTA

(a) Option I

   See Switched Voice Rates in E., following.

   **CHARGE**

   • Per call surcharge $0.25

(b) Option II

   **PER MINUTE RATE**

   • Month-to-Month $0.0950
   • 1-Year 0.0950
   • 2-Year 0.0950
   • 3-Year 0.0950

ISSUED: August 13, 2009          EFFECTIVE: September 14, 2009
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Travel
   2. worldcard
      b. Rates and Charges (Cont’d)

   (5) Total Advantage worldcard

      (a) Option I

              See Switched Voice Rates in E., following.

              CHARGE

              • Per call surcharge  $0.35

      (b) Option II

              PER MINUTE RATE

                  • Month-to-Month  $0.25
                  • 1-Year  0.25
                  • 2-Year  0.25
                  • 3-Year  0.25
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services

1. Qwest Choice Unlimited Plan - Business

   a. General Description

      The Qwest Choice Unlimited Plan will allow a business customer to complete
      direct dialed voice calls between any two points within the state.

   b. Rates and Charges

      (1) Switched Access – Outbound, Per-Minute Rates.

         | INTERLATA | INTRALATA |
         |----------|----------|
         | All Time Periods | $0.05 | $0.05 |
         | Per Minute |
         | MONTHLY RATE |
         | $30.00 (I) |

      (2) Toll-Free

         (a) Switched Access – Inbound, Per-Minute Rates.

         | INTERLATA | INTRALATA |
         |----------|----------|
         | All Time Periods | $0.05 | $0.05 |
         | Per Minute |
         | MONTHLY RATE |
         | $5.00 |

      (3) Charge for Each Toll-Free Number

         | INTERLATA | INTRALATA |
         |----------|----------|
         | Per 8XX Number | $5.00 |

---

ISSUED: January 17, 2014  EFFECTIVE: January 17, 2014
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont’d)

2. Qwest Choice Long Distance Basic Plan

a. General Description

   The Qwest Choice Long Distance Basic Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Rates and Charges

   (1) Switched Access – Outbound and Inbound, Per-Minute Rates

      | INTERLATA | INTRALATA |
      |-----------|-----------|
      | All Time Periods | $0.07 | $0.07 |
      | Per Minute       |       |       |

      | MONTHLY RATE |
      |--------------|
      | Per Account  | $7.00 (I) |

   (2) Charge for Each Toll-Free Number

      | MONTHLY RATE |
      |--------------|
      | Per 8XX Number | $5.00   |
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont’d)

3. Choice Monthly Minimum

a. General Description

The Choice Monthly Minimum Plan will allow a business customer to complete direct dialed calls between any two points within the state.

b. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

<table>
<thead>
<tr>
<th></th>
<th>INTERLATA</th>
<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$0.05</td>
<td>$0.05</td>
</tr>
<tr>
<td>- Per Minute</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

MONTHLY MINIMUM RATE

- Per Account

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>$20.00</td>
<td></td>
</tr>
</tbody>
</table>

(2) Charge for Each Toll-Free Number

MONTHLY RATE

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Per 8XX Number</td>
<td>$5.00</td>
</tr>
</tbody>
</table>
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services (Cont’d)

4. Commercial Message Telecommunications Service

   a. General Description

   Commercial Message Telecommunications Service (CMTS) provides facilities to complete calls between any two points within the state. When a customer designates the Company to their Local Exchange Company (LEC) as their presubscribed carrier and does not call the Company to select a calling plan for 1+ calls, the customer is charged the rates shown below.

   b. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>INTERLATA</th>
<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Time Periods</td>
<td>$0.15</td>
<td>$0.15</td>
</tr>
<tr>
<td>- Per Minute</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont’d)

5. Virtual Network Service (VNS) And Switched Digital Service (SDS)

a. Virtual Network Service (VNS)

(1) General Description

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location business customers. Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges, remote toll-free access into the VNS network and 7-digit and 10-digit private dial plans.

(2) Rates and Charges

Total Advantage Voice (CTA) and Loyal Advantage (CLA)

(a) Switched to Switched, Switched to Dedicated or Dedicated to Switched:

For application of rates and charges, refer to Total Advantage/Loyal Advantage Switched and Dedicated Outbound and Inbound rates in this schedule.

(b) Dedicated to Dedicated:

For application of Dedicated rates and charges, refer to QCC’s Interstate Rates and Services Schedule No. 3.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services

5. Virtual Network Service (VNS) And Switched Digital Service (SDS) (Cont’d)

b. Switched Digital Service (SDS)

(1) General Description

(a) Provides digital connections in 64 Kbps increments of bandwidth via the public switched telephone network.

(b) Customers can access SDS via the following Local Exchange Carrier Configurations; Switched 56, both two-wire and four-wire, or the Integrated Services Digital Network’s Basic Rate Interface (BRI) and Primary Rate Interface (PRI).

(c) Customers can order SDS on any of the configuration listed above using the Qwest SDS PIC code. These will be considered as switched access locations for routing and rating purposes.

(2) Rates and Charges

Pricing will be based on the customer’s direct dialed voice long distance service and/or will be developed on an individual case basis.

(M) Material moved from Page 13.
4. **Business Voice Long Distance Service Offerings**

D. Voice Long Distance Services (Cont’d)

6. Voice (1+) Calling

   a. General Description

   Voice (1+) Calling provides direct dialed capability for pre-subscribed mid-market and large business customers of Qwest. Long distance voice service is provided over the Qwest fiber optic network with both switched and dedicated access available for connectivity to the Qwest network and public switched telephone network. Long distance voice service requires that a customer sign a term commitment.

   b. Rates and Charges

   Pricing will be based on the customer’s direct dialed voice long distance service and/or will be developed on an individual case basis.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services

6. Voice (1+) Calling

b. Rates and Charges (Cont’d)

(1) Qwest Express

Pricing will be developed on an individual case basis.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services
   6. Voice (1+) Calling
      b. Rates and Charges (Cont’d)

   (2) Qwest Connect

   Pricing will be developed on an individual case basis.
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
   6. Voice (1+) Calling
      b. Rates and Charges (Cont’d)

   (3) MiCTA

      (a) Outbound and Inbound, Per-Minute Rates

         For rates, members of MiCTA should go to the following website: www.mictatech.org
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services
   6. Voice (1+) Calling
      b. Rates and Charges (Cont’d)

   (4) Qwest Total Advantage Express

      Rate for new and renewal customers of Qwest Total Advantage Express Voice.

      (a) Switched Access – Outbound and Inbound, Per-Minute Rates

      |            | INTRASTATE | INTRALATA |
      |------------|------------|-----------|
      | 1-Year     | $0.0500    | $0.0500   |
      | 2-Year     | 0.0450     | 0.0450    |
      | 3-Year     | 0.0400     | 0.0400    |

   ISSUED: August 13, 2009
   EFFECTIVE: September 14, 2009

   SUPERSEDED 2015-05-21
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
   6. Voice (1+) Calling
      b. Rates and Charges (Cont’d)

(5) Qwest Total Advantage Voice

(a) Rates for customers of Qwest Total Advantage Service with contracts prior to August 4, 2004. [Rates also apply if customer renews the contract]

Switched Access – Outbound and Inbound, Per-Minute Rates

<table>
<thead>
<tr>
<th></th>
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<th>INTRALATA</th>
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<tbody>
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<td>Month-to-Month</td>
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Dedicated Access – Outbound and Inbound, Per-Minute Rates

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<td>Month-to-Month</td>
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<tr>
<td>2-Year</td>
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<tr>
<td>3-Year</td>
<td>0.0358</td>
<td>0.0284</td>
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(b) Rates for renewals and new customers of Qwest Total Advantage Service effective August 4, 2004 through October 25, 2005.

Switched Access – Outbound and Inbound, Per-Minute Rates

<table>
<thead>
<tr>
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<td>2-Year</td>
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<td>0.0486</td>
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<tr>
<td>3-Year</td>
<td>0.0457</td>
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Dedicated Access – Outbound and Inbound, Per-Minute Rates

<table>
<thead>
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<th>INTRALATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-Month</td>
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<tr>
<td>1-Year</td>
<td>0.0355</td>
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<td>2-Year</td>
<td>0.0335</td>
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<tr>
<td>3-Year</td>
<td>0.0315</td>
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</table>
4. Business Voice Long Distance Service Offerings

D. Voice Long Distance Services
   6. Voice (1+) Calling
      b. Rates and Charges
         (5) Qwest Total Advantage Voice (Cont’d)

   (c) Rate for new customers of a Qwest Total Advantage Contract on or after October 26, 2005 and renewal of these contracts.

   Switched Access – Outbound and Inbound, Per-Minute Rates

<table>
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<tr>
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   Dedicated Access – Outbound and Inbound, Per-Minute Rates

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<tr>
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<tr>
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<tr>
<td>3-Year</td>
<td>0.0261</td>
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   (d) Enhanced Toll Free Features

   Charge for Each Toll-Free Number (the first 8XX is free)

<table>
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<td>3-Year Term</td>
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4. **Business Voice Long Distance Service Offerings**

D. Voice Long Distance Services

6. Voice (1+) Calling

b. Rates and Charges

(5) Qwest Total Advantage Voice (Cont’d)

(e) Long Distance and Toll Free Qwest EZ Rate

Stand Alone Rates

Switched

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<th>Minutes of Use</th>
<th>Overage Minutes of Use Rate</th>
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<td>250.00</td>
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<td>2,500.00</td>
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<td>5,000.00</td>
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Dedicated

<table>
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<th>Monthly Recurring Charge</th>
<th>Minutes of Use</th>
<th>Overage Minutes of Use Rate</th>
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<tr>
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<td>750.00</td>
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4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services

6. Voice (1+) Calling

b. Rates and Charges

(5) Qwest Total Advantage Voice

(e) Long Distance and Toll Free Qwest EZ Rate (Cont’d)

Rates bundled with other Qwest products

<table>
<thead>
<tr>
<th>Monthly Recurring Charge</th>
<th>Minutes of Use</th>
<th>Overage Minutes of Use Rate</th>
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<tbody>
<tr>
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<td>500.00</td>
<td>12,200</td>
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<tr>
<td>750.00</td>
<td>18,900</td>
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<td>1,000.00</td>
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<td>2,000.00</td>
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<td>2,500.00</td>
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<tr>
<td>5,000.00</td>
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Dedicated

<table>
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<th>Minutes of Use</th>
<th>Overage Minutes of Use Rate</th>
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</thead>
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<td>2,500.00</td>
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<tr>
<td>5,000.00</td>
<td>261,800</td>
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</table>
4. Business Voice Long Distance Service Offerings

D. Voice Long Distance Services

6. Voice (1+) Calling

b. Rates and Charges

(5) Qwest Total Advantage Voice (Cont’d)

(f) Transactional Toll Free

General Description

Transactional Toll-Free Service is a toll-free number (e.g., 800, 888) service. Calls may originate from anywhere in the contiguous or mainland United States or Canada and terminate to the customer’s location at no charge to the calling party. Transactional Toll Free Service is intended for customers with larger call volumes and the inbound calls are routed over dedicated facilities.

Terms and Conditions

This service is provisioned in conjunction with the interstate Transactional Toll Free Service. Intrastate calling is an add-on to interstate Transactional Toll Free Service that includes additional rates and charges. The service is available where billing and technical capability exists. All other terms, conditions, and customer eligibility under this plan are specified in the Company’s Rates and Services Schedule Interstate No. 3.

Rates are quoted in full minutes. For intrastate calls, initial rate period is one (1) second, additional periods are 1 second intervals. A per call charge applies for each completed call. Bulk rounding applies to intrastate minutes.

If the percentage of customer’s calls that do not complete (out of attempted calls) meets or exceeds the Non-completed Call Percentage Threshold for any given week, the Company may: upon 30 days notice, disconnect any and all circuit(s) providing service on which the Non-Completed Call Percentage Threshold was exceeded.
4. Business Voice Long Distance Service Offerings

D. Voice Long Distance Services

6. Voice (1+) Calling

b. Rates and Charges

(5) Qwest Total Advantage Voice

(f) Transactional Toll Free (Cont’d)

Rates and Charges

Rate for new and renewal customers of Total Advantage Agreement.

- Per-Minute Rates - Intrastate

<table>
<thead>
<tr>
<th>MONTH - TO</th>
<th>ONE YEAR</th>
<th>TWO YEAR</th>
<th>THREE YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>MONTH</td>
<td>$0.0091</td>
<td>$0.0091</td>
<td>$0.0091</td>
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</tbody>
</table>

- Per Completed Call Rate

<table>
<thead>
<tr>
<th>MONTH - TO</th>
<th>ONE YEAR</th>
<th>TWO YEAR</th>
<th>THREE YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>MONTH</td>
<td>$0.0075</td>
<td>$0.0075</td>
<td>$0.0075</td>
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ISSUED: August 16, 2012
EFFECTIVE: August 16, 2012

SUPERSEDED 2015-05-21
A. General

1. These services enable customers to place long distance telephone calls within the State of California. Unless otherwise expressly stated, all service descriptions and rates apply only to direct dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Operator Surcharge and Operator Assisted charges may apply in addition to the rates listed in this Section.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use
C. Travel

1. Qwest 1-800-487-9378 Calling Service

   a. General Description

      1-800-487-9378 Calling Service provides a billing alternative for calls made by
      business customers. Customers access an interactive voice response platform
      via a 1-800 number for use when traveling.

   b. Rates and Charges

      CHARGE

      • Per Minute $0.69
      • Service Charge 1.25

      OPERATOR ASSISTED CHARGES

      CHARGE PER CALL

      • Person to Person $3.00
      • Station to Station – Partially Assisted 1.25
      • Station to Station – Fully Assisted 2.25
      • Directory Assistance 0.75
      • Payphone Surcharge 0.26

(M) Material moved from Section 4.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

1. Q.Government Network Services™ (Option 1)

Effective November 19, 2003, Option 1 is grandfathered and is not available to new customers. Existing customers may retain their service for the duration of their contract. Contracts for Option 1 will not be renewed.

a. General Service Description

Q.Government Network Services™ (GNS-2000) is Qwest’s core service for Federal, State, and Local government customers.

(1) Overview

The following is a list of the current GNS-2000 services, which may be amended as needed or required:

- Switched and Dedicated Access
- Outbound Long Distance
- Inbound Toll Free
- WorldCard
- Directory Assistance

These services include the following features to ensure ease of management, network reliability and cost stability:

- Guaranteed Rates
- Simple Rate Structure (Peak and Off-Peak)
- 6-Second/1-Second Billing Increment for Domestic Calling
- WorldCard Flat Rate No Surcharge

There are three term options available for the GNS-2000 product, one, two and three- year agreements.

(2) Rate Periods

Rate Periods for all GNS-2000 services are defined as peak and off-peak. GNS-2000 800 rate periods will be based on the point of call origination.

(a) Domestic

Peak: 8:00 a.m. to 4:59 p.m. (Monday through Friday)
Off-Peak: All other times (including holidays, evenings and weekends)
D. Calling Plans
   1. Q.Government Network Services™ (Option 1)
      a. General Service Description
         (2) Rate Periods (Cont’d)

            (b) Holidays

               Off-peak rates will be available on the following Qwest observed holidays: New Year’s Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

            (c) Rounding

               All GNS-2000 services will be natural rounded. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

            (d) Billable Minutes of Use/Rates

               All minutes of use will be rounded up to the next increment. Should the rates decrease or the discounts increase during the term of the agreement, these rates and/or discounts will be passed on to the subscriber. However, the subscriber’s rates will not be raised nor will the discounts be lowered beyond the rates and discounts set forth in the Rate Schedule at the time that the agreement is executed.

      (3) Standard Features

            (a) 1+ (Outbound)

               • 101XXXX access is available
               • 700 access where allowed
               • Operator Assistance
               • Directory Assistance

            (b) 800 (Inbound)

               Allows domestic and international toll free calling originating worldwide and terminating domestically.
D. Calling Plans

1. Q.Government Network Services™ (Option 1)
   a. General Service Description
   
   (3) Standard Features (Cont’d)

   • Direct Dial
   • Domestic to International Direct Dial (From time to time, Qwest may block calling to specific countries to reduce the exposure to fraud.)
   • Conference Calling

   (4) Optional Features

   (a) 1+ (Outbound)

   • Account Codes
   • Omit Call Detail

   (b) Toll Free (Inbound)

   • Direct Termination Overflow

   For the Dedicated Access Line (DAL) and T-1 sites, if all lines in a DAL/T1 service group are busy, overflow calls are sent to another 800/888 trunk group, WATS Access Line (WAL), DAL or any business line or trunk group.

   • Dialed Number Identification System (DNIS)

   Identifies which of the multiple 800/888 numbers are coming on the same DAL/T-1 lines. Subscribers must have the proper equipment to receive ID information. The DNIS digits can be delivered via inband signaling or out of band (ISDN Primary Rate) signaling.

   • Real Time Automatic Number Identification (ANI)

   Allows a dedicated access customer to receive the ANI of the calling party if the call originates from an equal access end office. This feature is provided via inband signaling however, delivery via ISDN primary interface is available on a case by case basis.
D. Calling Plans
1. Q.Government Network Services™ (Option 1)
   a. General Service Description
      (4) Optional Features
         (b) Toll Free (Inbound) (Cont’d)

         • Alternate Call Routing

         A service that offers the subscriber the ability to prearrange an alternate Call Routing Plan. Upon Qwest’s approval of the alternate plan, the Company will keep the plan on file to be executed at the subscriber’s request.

         • Two-way DALs

         Outbound and 800/888 calls on the same lines (DAL & T-1) that can be used in conjunction with call overflow.

         • Time of Day Routing

         Sends calls placed to a single 800/888 number to different receiving locations at different times of the day. The time of day can be changed on the half-hour. Qwest can combine time of day routing with day of week routing on a single 800/888 number.

         • Tailored Call Coverage

         Blocks calls at the customers request by LATAs, NPAs, NPA/NXX, 10 digit ANIs or States.

         • Day of Week Routing

         Calls placed to a single 800/888 number can be routed to different receiving sites based on the day of the week. Special routing is also available for 17 holidays.

         • Percentage Allocation Routing

         800/888 calls may be routed to up to eight different terminating locations based on whole number percentages that add up to 100 percent.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
1. Q.Government Network Services™ (Option 1)
   a. General Service Description
      (4) Optional Features
         (b) Toll Free (Inbound) (Cont’d)

   • Extended Call Coverage

      The default for Qwest origination is the domestic United States. Subscribers may also order extended call coverage options.

      Two options are available:

      - Allows calls to originate from Alaska and Hawaii.
      - Allows calls to originate from Puerto Rico and the U.S. Virgin Islands.

   • Project Account Codes

      Verified Codes offer secure access to a toll-free number by requiring callers to enter a specific 2 to 11-digit code to complete the call. The codes are defined by the subscriber and must be of the same length for any given toll-free number. If the code entered is not valid the call will be blocked.

      Non-Verified Codes requires the input of any non-specific 2 to 11-digit code to complete the call. The subscriber defines the length of the codes. The codes of any given toll-free number must be of the same length.

   • Geographic Routing

      Geographic Routing cannot be used in conjunction with any other optional feature. This feature allows a subscriber to create two or more originating routing areas and direct each area to a different terminating location with a single 800/888 number. Subscribers may define the originating areas by NPA or by NPA/NXX.

      For example, a business with five business locations in five area codes may terminate calls originating in each NPA to the business location in that NPA. Calls are immediately connected to the office in the area without the caller redialing or being transferred.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
   1. Q.Government Network Services™ (Option 1)
      a. General Service Description
         (4) Optional Features
            (b) Toll Free (Inbound) (Cont’d)

         • Customized Announcement (VRU)

            Announcements may be customized to meet the subscriber’s requirements.

         • Customized Application

            Qwest offers custom programming and database design and management to support subscriber application.

         • Take Back and Transfer

            Customized service that enables an 800/888 call to be returned to the Qwest switch and re-terminated to another ANI.

         • Transfer Bridge

            Transfer Bridge is available only in conjunction with Take Back and Transfer. This feature enables an 800/888 call to be redirected multiple times either automatically or manually.

         • Disaster Recovery (VRU)

            Customized service that provides a redundant VRU application at the Qwest network in the event of a failure of the customer provided equipment (CPE).

         • Alternate Carrier Routing

            In the event of a total network failure the Qwest RESPORG can provide alternate carrier service.

         • Directory Assistance Listing

            800 Directory Assistance is available. Subscribers many have their 800 numbers listed in the directory maintained by AT&T.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
   1. Q.Government Network Services™ (Option 1)
      a. General Service Description
         (4) Optional Features (Cont’d)

            (c) Floppy Disk Billing
                Provides call detail on the subscriber’s choice of diskette.

            (d) CD ROM Billing
                Provides call detail on CD ROM.

            (e) Magnetic Tape
                Call detail is available on magnetic tape.

            (f) Management Reports
                A variety of management reports are available to help customers manage
                their telecommunications.
D. Calling Plans
   1. Q.Government Network Services™ (Option 1)
      a. General Service Description (Cont’d)

(5) Basic Product Description

Q.Government Network Services™ Toll Service (1+Outbound) is available via three access options; switched access, dedicated access, and WorldCard (travel card access). Q.Government Network Services 800 (Inbound) is available via switched and dedicated access options.

(a) Access Options

• Switched

Q.Government Network Services may be provisioned via Feature Group D (FGD) for switched services from the subscriber’s premise through the Local Exchange Carrier’s central office to the Qwest network. All long distance calls originating from, or terminating to, the Q.Government Network Services switched access locations are automatically switched to the Qwest Network. Q. Government Network Services outbound and 800 may be provisioned on the same FGD line.

• Dedicated

Q.Government Network Services may also be provisioned via dedicated (hardware) lines from the subscriber’s premise through the local central office to the Qwest network. Dedicated access to Q.Government Network Services may be provisioned by T-3, T-1, or DAL accesses.

• Travel Card

Q.Government Network Services also offers Worldcard access by dialing a toll free number provided to the subscriber by Qwest.

(b) Term Agreement

Qwest agrees to provide the service for the duration of the term agreement at the rates that are in effect at the time the agreement is executed. Should the rates decrease during the term agreement the lower rates will be passed on the subscriber. The subscriber’s rates will not be raised beyond the rates at the time the agreement is executed.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
   1. Q.Government Network Services™ (Option 1)
      a. General Service Description (Cont’d)

(6) Pricing

• Switched Outbound  Switched Inbound

<table>
<thead>
<tr>
<th></th>
<th>Peak</th>
<th>Off-Peak</th>
<th>Peak</th>
<th>Off-Peak</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.0544</td>
<td>$0.0544</td>
<td>$0.0612</td>
<td>$0.0612</td>
</tr>
</tbody>
</table>

• Dedicated Outbound  Dedicated Inbound

<table>
<thead>
<tr>
<th></th>
<th>Peak</th>
<th>Off-Peak</th>
<th>Peak</th>
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<tr>
<td></td>
<td>$0.0330</td>
<td>$0.0297</td>
<td>$0.0400</td>
<td>$0.0400</td>
</tr>
</tbody>
</table>

• Calling Card

<table>
<thead>
<tr>
<th>Call Type</th>
<th>Usage Rate</th>
<th>Per Call Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrastate</td>
<td>$0.1250</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

• Directory Assistance (Options 1 and 2)

Directory Assistance is available to all Q.Government Network Services customers at the business rate and the rate below applies for the length of the contract.

<table>
<thead>
<tr>
<th>Area of Service</th>
<th>Per Call</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intrastate</td>
<td>$0.4335</td>
</tr>
<tr>
<td>Calling Card Surcharge</td>
<td>0.1500</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009          EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

2. Special Choices

a. Choice One Plus Service

Choice One-Plus is a one-way multi-point MTS service designed for business customers. Direct dial access to the network is available via presubscription through the local exchange carrier. Rates and charges for the service vary depending upon the contract term and traffic volume of the customer. The Minimum Service Period for Service is one month. All calls are billed in six second increments.

InterLATA are billed at a base rate of $0.11 per minute; the base rate for intraLATA calls is $0.085 per minute. Customers who subscribe to the service for one year receive a $0.005 reduction off the base rate; those who subscribe to the service for two years receive a $0.01 reduction off the base rate. Volume discounts are available as set forth below:

<table>
<thead>
<tr>
<th>Monthly Commitment Level</th>
<th>Volume Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 200.00</td>
<td>2.5%</td>
</tr>
<tr>
<td>1000.00</td>
<td>5.0%</td>
</tr>
<tr>
<td>2500.00</td>
<td>7.5%</td>
</tr>
</tbody>
</table>

A customer's eligibility for a volume discount is determined by the calculating the customer's total undiscounted monthly usage charges for other carrier services including intrastate, interstate, international, 1-800, and SilverCard Travel Service calls.

Customers who subscribe to the service for one year and commit to a monthly usage level can receive a rate reduction of $0.05 off the base rate for a commitment of $200.00 per month; $0.01 off the base rate for a commitment of $1000.00 per month; and, $0.015 off the base rate for a commitment of $2500.00 per month. The volume discounts set forth above are not applicable.

Customers who subscribe to the service for two years and commit to a monthly usage level can receive a reduction of $0.01 off the base rate for a commitment of $200.00 per month; $0.015 off the base rate for a commitment of $1000.00 per month; and, $0.02 off the base rate for a commitment of $2500.00 per month. Customers who subscribe to the service for two years can receive an additional $0.005 reduction off the base rate for the commitment level selected. The volume discounts set forth above are not applicable.

The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level. Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of $200.00 per month or 50% of the Minimum Monthly Usage Charge for each remaining on the contract term, whichever is less.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
2. Special Choices (Cont’d)

b. EZ Save

EZ Save is a one-way multi-point MTS service designed for residential customers. Access to the network is available on a dial up basis or via presubscription through the local exchange carrier. The Minimum Service Period for Service is one month. All calls are timed and billed for an initial period of one minute; usage thereafter is measured in six-second increments. The following per minute rates are applicable to this service:

<table>
<thead>
<tr>
<th></th>
<th>Day</th>
<th>Evening</th>
<th>Night/Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.105</td>
<td>$0.080</td>
<td>$0.070</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>$0.090</td>
<td>$0.080</td>
<td>$0.060</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009   EFFECTIVE: September 14, 2009
D. Calling Plans

2. Special Choices (Cont’d)

c. Special Promotions

(1) Customers subscribing to Choice Dedicated Outbound and Inbound services on or after December 1, 1995 will receive the following a discounts off the applicable base rates. Such discounts vary depending upon the Customer’s Minimum Service Term as described below. A Minimum Monthly Usage Commitment of $5000.00 is required to qualify for this program. The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level. Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of 50% of the Minimum Monthly Usage Charge for each remaining on the contract term. This forfeiture is waived for customers who cancel service within 90 days of installation. The company will waive the $350 installation charge, the $50.00 monthly fee, and the charge for Central Office Connections. Qwest will also pay for up to $750.00 to cover the cost of the installation of the dedicated access facilities.

<table>
<thead>
<tr>
<th>Rate Reduction</th>
<th>Monthly</th>
<th>12 Month</th>
<th>24 Month</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.15</td>
<td>$0.02</td>
<td>$0.025</td>
</tr>
</tbody>
</table>

(2) Customers subscribing to Choice One Plus and Inbound 1-800 services on or after December 1, 1995 will receive the following a discounts off the applicable base rates. Such discounts vary depending upon the Customer’s Minimum Service Term. All installation and monthly recurring charges will also be waived for such customers.

<table>
<thead>
<tr>
<th>Commitment</th>
<th>Monthly</th>
<th>12 Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>$200.00</td>
<td>$0.150</td>
<td>$0.020</td>
</tr>
<tr>
<td>1000.00</td>
<td>0.020</td>
<td>0.025</td>
</tr>
</tbody>
</table>

(3) Small business customers subscribing through the company’s telemarketing program pay a flat rate of $0.16 per minute for outbound and inbound intrastate calls. A Minimum Monthly Usage Charge of $20.00 is applicable. Inbound Service is subject to a $50.00 installation charge and a Monthly Recurring Charge of $15.00 per location.
D. Calling Plans (Cont’d)

3. Programs 901 and 902

Programs 901 and 902 are marketed through authorized representatives of Qwest. Interstate rates vary depending upon the option selected by the Customer. These services are available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is provided for the origination and termination of intrastate, intraLATA calls. The Minimum Service Period for Service is one month. Under this arrangement, InterLATA Outbound service is provided at a rate of $0.11 per minute; IntraLATA Outbound service is provided at a rate of $0.085 per minute. Customers using outbound service arrangements may also subscribe to Inbound Toll Free Service, which is furnished at a rate of $0.149 per minute. All calls are timed and billed in six-second increments. Customers may also obtain a Connections Calling Card for use when traveling. Travel Card Service is provided at a rate of $0.25 per minute; a per call charge of $0.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments.

4. Count on Qwest

Count on Qwest is an outbound, multi-point service designed for businesses. Usage charges vary for interstate calls vary depending upon the minimum interstate usage commitment selected by the Customer. Intrastate service is furnished at the rates set forth below. Access to the network is available on a presubscription basis in areas where Qwest has purchased equal access facilities. The Minimum Service Period for Service is one month. Direct Dialed calls are timed and billed for an initial period on one minute; subsequent usage is timed and billed in six second increments. Travel Service is available at a rate of $0.25 per minute; a per call charge of $0.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments.

<table>
<thead>
<tr>
<th></th>
<th>Peak Hours</th>
<th>Off-Peak Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.100</td>
<td>$0.100</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>0.085</td>
<td>0.085</td>
</tr>
</tbody>
</table>

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

5. Qwest Connections - Business

Qwest Connections - Business is an arrangement for business enterprises. Customers may utilize the service to place outbound calls and/or to provide inbound, toll free calling to their premises. Access to the network is available on a presubscription basis from end offices directly served by the Company. The Minimum Service Period for Service is one month. All direct dialed outbound and inbound calls are timed and billed in six-second increments at the rates set forth below. Travel Service is available at a rate of $0.25 per minute; a per call charge of $0.25 is also applicable. Such calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments.

<table>
<thead>
<tr>
<th></th>
<th>Outbound</th>
<th>Inbound</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.085</td>
<td>$0.110</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>0.060</td>
<td>0.110</td>
</tr>
</tbody>
</table>

6. Program 527

Program 527 is available to customers who purchase a Qwest operated satellite dish through an authorized representative of the Company. Under this arrangement, customers subscribe to One Plus - Direct Dial and/or Inbound Toll Free Service. Such services are provided at a rate of $0.199 per minute; calls are timed and billed for an initial period of one minute; usage thereafter is timed and billed in six (6) second increments. In addition, customers may also obtain a Connections Calling Card for use when traveling. One Plus - Direct Dial and/or Inbound Toll Free Service access to the network is furnished on a presubscription basis from end offices directly served by the Company. Under this arrangement, Customers commit to a Minimum Monthly Usage level of $100.00 per month. A monthly fee of $5.00 is also applicable for each toll free number utilized by the Customer.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

7. Product 10056

Product 10056 is available to small to medium size businesses. This service is available on a presubscription basis in areas where Qwest has purchased equal access facilities; Dial Up access is also available. Calls placed using this service are billed at the rates set forth below; a $0.10 per call charge is also applicable. All calls are timed and billed for an initial period of sixty (60) seconds, usage thereafter is timed and billed in six (6) second increments. The Minimum Service Period for Service is one month.

<table>
<thead>
<tr>
<th></th>
<th>Peak Hours</th>
<th>Off-Peak Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Calls</td>
<td>$0.095</td>
<td>$0.065</td>
</tr>
</tbody>
</table>

8. Product 415

Product 415 is a Calling Card Service available to small business customers who presubscribe to the following Direct Dial Services: Product 411, Product 412, Product 413, Product 414, Product 417, Product 418, Product 419, and Product 420. Service is provided at a rate of $0.05 per minute. All calls are timed and billed in full minute increments. A per call charge of $0.95 is also applicable to calls placed using a company calling card.

9. Product 401

Product 401 is an outbound direct dial service designed for small to medium size businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Under this arrangement, customers receive a volume discount for calls placed within the contiguous United States. InterLATA service is provided at a rate of $0.09 per minute; IntraLATA service is provided at a rate of $0.05 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer’s option, this service may be combined with Product 402.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

10. Product 402

Product 402 enables small and medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. InterLATA service is provided at a rate of $0.09 per minute; IntraLATA service is provided at a rate of $0.05 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. A volume discount is available for inbound interstate calls. A monthly recurring charge of $5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer’s option, this service may be combined with Product 401.

11. Product 405

Product 405 is a calling card service available to Product 401 and Product 402 subscribers. Calling Card users access this service by dialing a Company assigned toll free number and authorization code. This service is provided at a rate of $0.12 per minute; a per call charge of $0.40 is also applicable. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

12. Program 100

Program 100 is designed for businesses whose total monthly usage for all long distance traffic exceeds $1,000.00. Customers may elect to utilize switched or dedicated T-1 access facilities to interconnect with the network and, the service can be arranged to process outbound and/or inbound calls. The Minimum Service Period for this service one month. Under this arrangement, discounted rates are applicable to calls placed by Customers who subscribe to the service on an annual term basis and establish a Minimum Monthly Usage Guarantee. The Minimum Monthly Usage Guarantee is comprised of total monthly usage charges for all services (including outbound and inbound interstate, intrastate, international calls, Directory Assistance, Calling Card, and Conference Calling service). Customers are not required to remit the Minimum Monthly Usage Guarantee to the Company for the initial ninety (90) days of service. Service is provided in accordance with the following schedules. All calls are timed for an initial period of eighteen (18) seconds, usage thereafter is timed and billed in six (6) second increments. A monthly recurring charge of $1.00 is applicable to each toll-free number utilized by the customer. Calling Card service is available at a rate of $0.12 per minute; a per call charge of $0.40 is also applicable. Customers who discontinue service prior to the end of the service agreement term are subject to forfeiture equal to 25% of the Monthly Commitment for each month remaining on the contract term.

a. InterLATA Switched Access Outbound & Inbound Service

<table>
<thead>
<tr>
<th>Usage Guarantee</th>
<th>One Month Term</th>
<th>1 Year Term</th>
<th>2 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 1,000.00</td>
<td>$0.0800</td>
<td>$0.0740</td>
<td>$0.0730</td>
</tr>
<tr>
<td>5,000.00</td>
<td>0.0800</td>
<td>0.0730</td>
<td>0.0700</td>
</tr>
<tr>
<td>10,000.00</td>
<td>0.0800</td>
<td>0.0680</td>
<td>0.0660</td>
</tr>
</tbody>
</table>

b. IntraLATA Switched Access Outbound Service

<table>
<thead>
<tr>
<th>Usage Guarantee</th>
<th>One Month Term</th>
<th>1 Year Term</th>
<th>2 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 1,000.00</td>
<td>$0.0470</td>
<td>$0.0450</td>
<td>$0.0440</td>
</tr>
<tr>
<td>5,000.00</td>
<td>0.0470</td>
<td>0.0430</td>
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<tr>
<td>10,000.00</td>
<td>0.0470</td>
<td>0.0420</td>
<td>0.0410</td>
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</table>
### 104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D.  Calling Plans  
12.  Program 100 (Cont’d)

c.  IntraLATA Switched Access Inbound Service

<table>
<thead>
<tr>
<th>Usage Guarantee</th>
<th>One Month Term</th>
<th>1 Year Term</th>
<th>2 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000.00</td>
<td>$0.0570</td>
<td>$0.0550</td>
<td>$0.0540</td>
</tr>
<tr>
<td>5,000.00</td>
<td>0.0570</td>
<td>0.0530</td>
<td>0.0520</td>
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<tr>
<td>10,000.00</td>
<td>0.0570</td>
<td>0.0520</td>
<td>0.0510</td>
</tr>
</tbody>
</table>

d.  InterLATA Dedicated Access Outbound & Inbound Service

<table>
<thead>
<tr>
<th>Usage Guarantee</th>
<th>One Month Term</th>
<th>1 Year Term</th>
<th>2 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000.00</td>
<td>$0.0590</td>
<td>$0.0560</td>
<td>$0.0520</td>
</tr>
<tr>
<td>5,000.00</td>
<td>0.0590</td>
<td>0.0540</td>
<td>0.0490</td>
</tr>
<tr>
<td>10,000.00</td>
<td>0.0590</td>
<td>0.0510</td>
<td>0.0480</td>
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</tbody>
</table>

e.  IntraLATA Dedicated Access Outbound Service

<table>
<thead>
<tr>
<th>Usage Guarantee</th>
<th>One Month Term</th>
<th>1 Year Term</th>
<th>2 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000.00</td>
<td>$0.0440</td>
<td>$0.0430</td>
<td>$0.0420</td>
</tr>
<tr>
<td>5,000.00</td>
<td>0.0440</td>
<td>0.0420</td>
<td>0.0410</td>
</tr>
<tr>
<td>10,000.00</td>
<td>0.0440</td>
<td>0.0410</td>
<td>0.0400</td>
</tr>
</tbody>
</table>

f.  IntraLATA Dedicated Access Inbound Service

<table>
<thead>
<tr>
<th>Usage Guarantee</th>
<th>One Month Term</th>
<th>1 Year Term</th>
<th>2 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000.00</td>
<td>$0.0540</td>
<td>$0.0530</td>
<td>$0.0520</td>
</tr>
<tr>
<td>5,000.00</td>
<td>0.0540</td>
<td>0.0520</td>
<td>0.0510</td>
</tr>
<tr>
<td>10,000.00</td>
<td>0.0540</td>
<td>0.0510</td>
<td>0.0500</td>
</tr>
</tbody>
</table>

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**EFFECTIVE:** September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

13. Product 116 and Product 123

This product offering is designed for businesses whose average monthly usage exceeds $1,000.00 but whose long distance traffic patterns vary from month to month. Customers interconnect with the network via dedicated T-1 access facilities. Outbound service is provided as Product 116 and inbound service is furnished as Product 123. The Minimum Service Period for this service one month. Intrastate service is provided at the per minute rates shown below. All calls are timed for an initial period of eighteen (18) seconds, usage thereafter is timed and billed in six (6) second increments. Calling Card service is available at a rate of $0.12 per minute; a per call charge of $0.40 is also applicable. Customers who discontinue service prior to the end of the service agreement term are subject to forfeiture equal to 25% of the Monthly Commitment for each month remaining on the contract term.

<table>
<thead>
<tr>
<th>Calling Area</th>
<th>Outbound Service</th>
<th>Inbound Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.059</td>
<td>$0.059</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>0.044</td>
<td>0.054</td>
</tr>
</tbody>
</table>

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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

14. Product 601

Product 601 is an outbound direct dial service designed for small to medium size businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Under this arrangement, a discounted per minute rate for interstate calls is applicable when the customer’s total monthly usage exceeds $50.00. InterLATA service is provided at a rate of $0.06 per minute; IntraLATA service is provided at a rate of $0.05 per minute. All calls are timed and billed for an initial period of 18-seconds. Usage thereafter is timed and billed in six (6) second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer’s option, this service may be combined with Product 602.

15. Product 602

Product 602 enables small and medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. InterLATA service is provided at a rate of $0.06 per minute; IntraLATA service is provided at a rate of $0.05 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. A monthly recurring charge of $5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 605 Calling Card for use when traveling. This service may be combined with Product 601.

16. Product 608

Product 608 is an outbound direct dial service designed for small and medium size businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of $0.075 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. This service may be combined with Product 609.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

17. Product 609

Product 609 enables small and medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of $0.075 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. A monthly recurring charge of $5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer’s option, this service may be combined with Product 608.

18. Product 614

Product 614 is an outbound direct dial service designed for medium size businesses. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of $0.105 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. Customers may also obtain a Product 405 Calling Card for use when traveling. This service may be combined with Product 615.

19. Product 615

Product 615 enables medium size businesses to offer toll free calling to their patrons. Service is available in locations where equal access has been implemented by the local exchange carrier. Service is provided at a rate of $0.105 per minute. All calls are timed and billed for an initial period of 18 seconds, usage thereafter is timed and billed in six (6) second increments. A monthly recurring charge of $5.00 is applicable for each toll free number used by the Customer. Customers may also obtain a Product 405 Calling Card for use when traveling. At the Customer’s option, this service may be combined with Product 614.
D. Calling Plans (Cont’d)

20. Campus Talk Dedicated Service

a. General Description

Campus Talk is a student billing service which will be marketed to various types of educational institutions; training facilities and/or housing entities that want to provide a long distance service to their residents and employees. Campus Talk provides long distance service to all types of students (current and previous) that are 18 years or older. This service requires dedicated access to either the school's or training center’s PBX or Centrex Site and will require the use of authorization codes.

Campus Talk Options provides the educational institution; training facility; and/or housing entity with the ability to select the end-user rate based on what is most appropriate for their particular environment.

b. Credit Limit

There will be a $75 credit limit (no deposit based on possible credit check). Once the student exceeds $75 they are prohibited from making additional 1+ calls until their balance is less than $75. Students will be notified that they have exceeded their credit limit via an automated recording on their phone.

c. Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

d. Rates

(1) Campus Talk - Per Minute Rates

(a) InterLata  

<table>
<thead>
<tr>
<th></th>
<th></th>
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<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
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<td>$0.1200</td>
<td>$0.0700</td>
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</table>
D. Calling Plans  
20. Campus Talk Dedicated Service  
  d. Rates  
    (1) Campus Talk - Per Minute Rates (Cont’d)  

(b) IntraLata  

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
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<th></th>
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<td>0.0644</td>
</tr>
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<td>26-30</td>
<td>0.1231</td>
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<td>0.0644</td>
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<tr>
<td>71+</td>
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<td>0.1180</td>
<td>0.1051</td>
<td>0.1027</td>
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(2) Campus Talk Options - Per Minute Rates  

(a) Option 1  

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Per Minute Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 a.m. to 2:59 p.m. Monday - Friday</td>
<td>$0.22</td>
</tr>
<tr>
<td>3:00 p.m. to 8:59 p.m. Monday - Friday</td>
<td>0.14</td>
</tr>
<tr>
<td>9:00 p.m. to 7:59 a.m. Monday - Friday</td>
<td>0.10</td>
</tr>
<tr>
<td>All Day - Saturday &amp; Sunday</td>
<td>0.10</td>
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</table>

(b) Option 2  

<table>
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<tr>
<th>Time Period</th>
<th>Per Minute Rate</th>
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</thead>
<tbody>
<tr>
<td>8:00 a.m. to 2:59 p.m. Monday - Friday</td>
<td>$0.22</td>
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<td>3:00 p.m. to 8:59 p.m. Monday - Friday</td>
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<tr>
<td>9:00 p.m. to 7:59 a.m. Monday - Friday</td>
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</tr>
<tr>
<td>All Day - Saturday &amp; Sunday</td>
<td>0.13</td>
</tr>
</tbody>
</table>

(c) Option 3  

<table>
<thead>
<tr>
<th>Time Period</th>
<th>Per Minute Rate</th>
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</thead>
<tbody>
<tr>
<td>8:00 a.m. to 2:59 p.m. Monday - Friday</td>
<td>$0.22</td>
</tr>
<tr>
<td>3:00 p.m. to 8:59 p.m. Monday - Friday</td>
<td>0.22</td>
</tr>
<tr>
<td>9:00 p.m. to 7:59 a.m. Monday - Friday</td>
<td>0.12</td>
</tr>
<tr>
<td>All Day - Saturday &amp; Sunday</td>
<td>0.12</td>
</tr>
</tbody>
</table>
D. Calling Plans
   20. Campus Talk Dedicated Service
       d. Rates
          (2) Campus Talk Options - Per Minute Rates (Cont’d)

          (d) Option 4

          | Time Period                     | Per Minute Rate |
          |--------------------------------|----------------|
          | 8:00 a.m. to 2:59 p.m. Monday - Friday | $0.22          |
          | 3:00 p.m. to 8:59 p.m. Monday - Friday | $0.20          |
          | 9:00 p.m. to 7:59 a.m. Monday - Friday | $0.17          |
          | All Day - Saturday & Sunday       | $0.17          |

          (e) Options 5-9*

          Rate
          All Time Periods $0.10

          (f) Option 10*

          Rate
          All Time Periods $0.13

          (g) Option 11*

          Rate | Monthly Recurring Charge
          All Time Periods $0.11 | $2.50

   e. Legislative, Regulatory or Judicial Activity

   Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.

* These options are only available on an intrastate basis when the customer has subscribed to the interstate options.
D. Calling Plans (Cont’d)

21. Campus Talk Switched

a. General Description

Campus Talk Switched is a calling card service which provides long distance service via switched access, and will be marketed to various types of educational institutions; training facilities and/or housing entities that want to provide a long distance service to their residents and employees. Campus Talk Switched is designed for students (current and previous) 18 years or older that want the benefit of a calling card service.

b. Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

c. Rates

The rates are the same for calls made from within a customers specified NPA. Calls made from within and outside school’s NPA:

<table>
<thead>
<tr>
<th></th>
<th>Day</th>
<th>Evening</th>
<th>Night/Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.22</td>
<td>$0.10</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

d. Credit Limit

There will be a $75 credit limit (no deposit based on possible credit check). Once the student exceeds $75 they are prohibited from making additional 1+ calls until balance is less than $75.

e. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.
D. Calling Plans (Cont’d)

22. World Talk Dedicated Service

a. General Description

World Talk dedicated service is designed for all types of housing entities that want to provide a long distance service to their residents. World Talk will provide long distance service to all types of housing entities whose residents are 18 years or older. This service requires dedicated access and the use of authorization codes.

b. Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

c. Rates

There is a per minute usage rate and a one (1) time registration fee.

(1) Registration fee (one time) $7.50

(2) Per Minute Rates

(a) InterLata

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0-20</td>
<td>$0.1200</td>
<td>$0.0700</td>
<td>$0.0800</td>
<td>$0.0600</td>
<td>$0.0700</td>
<td>$0.0505</td>
</tr>
<tr>
<td>21-40</td>
<td>0.1400</td>
<td>0.1100</td>
<td>0.0950</td>
<td>0.0900</td>
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<td>0.0786</td>
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<tr>
<td>41-70</td>
<td>0.1500</td>
<td>0.1200</td>
<td>0.1000</td>
<td>0.0950</td>
<td>0.0950</td>
<td>0.0790</td>
</tr>
<tr>
<td>71-100</td>
<td>0.1500</td>
<td>0.1360</td>
<td>0.1100</td>
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</tr>
<tr>
<td>101-150</td>
<td>0.1500</td>
<td>0.1360</td>
<td>0.1200</td>
<td>0.1050</td>
<td>0.1100</td>
<td>0.0879</td>
</tr>
<tr>
<td>151-330</td>
<td>0.1500</td>
<td>0.1400</td>
<td>0.1300</td>
<td>0.1050</td>
<td>0.1200</td>
<td>0.0982</td>
</tr>
<tr>
<td>331+</td>
<td>0.1500</td>
<td>0.1400</td>
<td>0.1300</td>
<td>0.1090</td>
<td>0.1200</td>
<td>0.1034</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009   EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

22. World Talk Dedicated Service

c. Rates

(2) Per Minute Rates (Cont’d)

   (b) IntraLata

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0-16</td>
<td>$0.1038</td>
<td>$0.0661</td>
<td>$0.0813</td>
<td>$0.0527</td>
<td>$0.0579</td>
<td>$0.0396</td>
</tr>
<tr>
<td>17-20</td>
<td>0.1038</td>
<td>0.0661</td>
<td>0.0813</td>
<td>0.0527</td>
<td>0.0579</td>
<td>0.0396</td>
</tr>
<tr>
<td>21-25</td>
<td>0.1231</td>
<td>0.1076</td>
<td>0.0950</td>
<td>0.0861</td>
<td>0.0740</td>
<td>0.0644</td>
</tr>
<tr>
<td>26-30</td>
<td>0.1231</td>
<td>0.1076</td>
<td>0.0950</td>
<td>0.0861</td>
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<td>0.0644</td>
</tr>
<tr>
<td>31-40</td>
<td>0.1231</td>
<td>0.1076</td>
<td>0.0950</td>
<td>0.0861</td>
<td>0.0740</td>
<td>0.0644</td>
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<tr>
<td>41-70</td>
<td>0.1339</td>
<td>0.1180</td>
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<td>0.0944</td>
<td>0.0767</td>
<td>0.0708</td>
</tr>
<tr>
<td>71+</td>
<td>0.1339</td>
<td>0.1180</td>
<td>0.1051</td>
<td>0.1027</td>
<td>0.0770</td>
<td>0.0769</td>
</tr>
</tbody>
</table>

d. Credit Limit

There will be a $75 credit limit (no deposit based on possible credit check). Once the customer exceeds $75 they are prohibited from making additional calls until balance is less than $75. All customers will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call Qwest.

e. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service ("Regulatory Activity"), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

23. World Talk Switched

a. General Description

World Talk Switched is a calling card service which provides long distance service via switched access. World Talk Switched is designed for groups and/or organization whose members are 18 years or older and they will benefit from having a calling card service.

b. Billing

Billing will be done in initial thirty (30) seconds and additional one (1) second increments.

c. Rates

The rates are the same for calls made from within and outside the school's NPA.

<table>
<thead>
<tr>
<th>Day</th>
<th>Evening</th>
<th>Night/Weekend</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.22</td>
<td>$0.10</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

d. Credit Limit

There will be a $75 credit limit (no deposit based on possible credit check). Once the customer exceeds $75 they are prohibited from making additional calls until balance is less than $75. All customers will be notified that they have exceeded their credit limit via an automated recording on their phone. The recording will provide a toll free number to call Qwest.

e. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.
D. Calling Plans (Cont’d)

24. Message Telecommunications Service (“MTS”)

Message Telecommunications Service (“MTS”) is direct dial interexchange service which is time of day sensitive. MTS utilized switched access facilities to both originate and terminate the call.

a. Availability

Available for intrastate calling. The service is available seven (7) days per week, twenty four (24) hours per day.

b. Call Rating

Each call will be rated by time of day and duration of the call. Call duration will be measured in minutes and the total duration of each call be calculated to include any fractional minutes rounded up to the nearest tenth of a minute (“Billing Increment”). Each call shall be deemed to have commenced when answer supervision is returned to the Company indicating that the called party has answered.

c. Rates

InterLATA calls placed by business customers billed at $0.13 per minute during peak hours and at $0.1170 during non-peak hours; intraLATA calls are billed at a rate of $0.085 during all hours. Business customers may also be eligible for discounted rates as described herein.

InterLATA calls placed by residential customers billed at $0.13 per minute during peak hours and at $0.08 during non-peak hours; intraLATA calls are billed at a rate of $0.085 during all hours.

d. Time of Day and Holiday Call Rating Periods

Time of Day Call Rating Periods are determined by the time of day at location of the calling station. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a Billing Increment is split between two rate periods, the rate in effect at the start of that Billing Increment applies.
D. Calling Plans

24. Message Telecommunications Service ("MTS")

d. Time of Day and Holiday Call Rating Periods (Cont’d)

The rates shown in this Rate Schedule apply as follows unless otherwise specifically noted:

(1) Peak

From 8:00 AM to 4:59 PM Monday through Friday, local time at the originating location.

(2) Off-Peak

From 5:00 PM to 7:59 AM Monday through Friday, all weekends and holidays, local time at the originating location.

(3) Holidays

The Off-Peak rate is used unless a lower rate normally would apply. The following are Company observed holidays at each of its calling stations.

- New Year's Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

e. Discount Programs

Customers whose total monthly usage for all services equals or exceeds $100.00 are eligible for a 10% discount off MTS usage charges. This discount is exclusive and cannot be combined with any other discount program offered by the Company.

Customers whose Minimum Service Period equals or exceeds one year may elect to subscribe to the Term Discount Program set forth below. The amount of the discount varies depending upon the period for which the customer subscribes to the service and is determined by calculating the total monthly usage charges for all services including intrastate, interstate, international, Travel Card services provided to the Customer.

<table>
<thead>
<tr>
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<th>1 Year</th>
<th>2 Years</th>
<th>3 Years</th>
</tr>
</thead>
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<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$400.00 - $1,499.99</td>
<td>12%</td>
<td>14%</td>
<td>16%</td>
</tr>
<tr>
<td>$1,500.00 - $2,499.99</td>
<td>14%</td>
<td>16%</td>
<td>18%</td>
</tr>
<tr>
<td>Over $2,500.00</td>
<td>16%</td>
<td>18%</td>
<td>20%</td>
</tr>
</tbody>
</table>
D. Calling Plans
24. Message Telecommunications Service ("MTS") (Cont’d)

f. Customer shall pay for each Service for the Minimum Service Term. The Minimum Service Term, if any, shall begin on the date on which the Company notifies Customer that the Service is operational and ready to carry traffic and shall end thirty (3) days thereafter. Following the termination of the Minimum Service Term, if any, Customer in all cases shall provide Company with no less than 30 days notice in writing in order to terminate Service.

g. In the event that Company's usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of Customer's usage of Services in the period in question for billing purposes.

h. Travel Card Service

Customer may utilize MTS Travel Card service (QVS SilverCard) from remote locations by means of an 800 number established by the Company for originating and terminating calls in all 50 states and to international locations. At Customer's request the Company will issue such cards necessary to utilize the service. The Company will bill Customer $0.25 per call plus $0.25 per minute for each call, except as set forth below. Calls placed using this service from Customer Owned Pay Telephones serviced by the company are rated in accordance with the following schedule. A charge of $0.53 per call charge is also applicable.

<table>
<thead>
<tr>
<th>Mileage</th>
<th>Day</th>
<th>Evening</th>
<th>Night/Weekend</th>
</tr>
</thead>
<tbody>
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<td></td>
<td>1st Min.</td>
<td>Add’l Min.</td>
<td>1st Min.</td>
</tr>
<tr>
<td>0-20</td>
<td>$0.1300</td>
<td>$0.0800</td>
<td>$0.1034</td>
</tr>
<tr>
<td>21-40</td>
<td>0.1600</td>
<td>0.1100</td>
<td>0.1290</td>
</tr>
<tr>
<td>41-70</td>
<td>0.1600</td>
<td>0.1200</td>
<td>0.1382</td>
</tr>
<tr>
<td>71-100</td>
<td>0.1700</td>
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<td>0.1474</td>
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<td>0.1566</td>
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<td>151-330</td>
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<td>0.1658</td>
</tr>
<tr>
<td>331 +</td>
<td>0.1800</td>
<td>0.1500</td>
<td>0.1750</td>
</tr>
</tbody>
</table>

i. Special Touch Service

Special Touch Service is an arrangement whereby the Customer pays $0.139 for all interstate and intrastate calls.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

25. Program 582

Program 582 is designed to accommodate large businesses whose total monthly usage exceeds $2500.00. Under this arrangement, customers utilize dedicated T-1 access facilities to interconnect with the network. The Minimum Service Period for Program 582 is one month. Reduced rates are available to Customers who subscribe to the service on an annual term basis. Customers who establish a Minimum Monthly Usage Guarantee also receive for discounted rates for interstate calls. The service can be arranged for outbound and/or inbound calling. Outbound calls are timed and billed in six (6) second increments. Inbound calls are timed and billed for an initial period of eighteen (18) seconds, usage thereafter is timed and billed in six (6) second increments.

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Monthly Term</th>
<th>Annual Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.055</td>
<td>$0.045</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>$0.045</td>
<td>$0.040</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Monthly Term</th>
<th>Annual Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>InterLATA Calls</td>
<td>$0.055</td>
<td>$0.045</td>
</tr>
<tr>
<td>IntraLATA Calls</td>
<td>$0.055</td>
<td>$0.045</td>
</tr>
</tbody>
</table>

The following charges are also applicable to this program.

- Installation Charge* $350.00 Non-recurring Charge
- Inbound Toll Fee Number 1.00 Per Number/Month
- Access Coordination* 50.00 Per Month
- Central Office Connection* 50.00 Per Month
- Expedit of Installation Order 250.00 Per Order
- Service Reconfiguration 25.00 Per Order
- Dialed Number Identification 100.00 Per Installation
- Real Time ANI 200.00 Per Installation
- Real Time ANI 200.00 Per Month

Customers who cancel service prior to the expiration of the Minimum Service Period may be subject to a forfeiture of 10% of the Minimum Monthly Usage Guarantee for each month remaining on the contract term. This penalty is waived for Customers who subscribe to the service for a 120 day trial period. During that time, the Customer may cancel the service without penalty. All Customers are obligated to reimburse the Company for any installation and/or interconnection charges incurred by the Company on the Customer’s behalf.

* This charge will be waived for Customers who subscribe to the service for a one or two year term.

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

26. Qwest Long Distance Advantage

a. General Description

   (1) Qwest Long Distance Advantage is an offering of business communication services consisting of switched outbound, switched inbound and card services. The services have flat rates that are based on term and minimum usage commitments. Qwest Long Distance Advantage is intended for the small business segment billing a total of $500.00 to $2,500.00 in telecommunications services monthly. This service works well with both single locations and multiple location businesses. The customer automatically receives the worldcard with this offering.

   (2) Inbound Toll Free services permit customer to receive domestic inbound calls. Customers may elect to utilize a dedicated access arrangement or switched access terminations to interconnect with a Toll Free service.

b. Terms and Conditions

   (1) This plan is provided in conjunction with interstate Qwest Long Distance Advantage.

   (2) Qwest Long Distance Advantage is available in month-to-month and 12-month term plans. There is a minimum monthly usage commitment of $10.00 for customers receiving service under both the monthly and term plans. If the customer’s invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This shortfall charge will be applied beginning with the customer’s first full month’s invoice.

   (3) Upon expiration of the initial term and subsequent renewal term(s), the customer’s agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current rates in effect at the time of such renewal associated with the term and volume of the original agreement.
D. Calling Plans

26. Qwest Long Distance Advantage (Cont’d)

(4) Qwest will allow a customer to terminate its term agreement prior to its expiration date provided the customer is converting to another Qwest product with equal or greater term and volume commitment levels.

(5) If a customer terminates their service without cause prior to the expiration date of their term agreement, the customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term agreement.

c. Rates and Charges

(1) Switched Access – Outbound and Inbound, Per-Minute Rates

<table>
<thead>
<tr>
<th></th>
<th>InterLATA Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly</td>
<td>$0.0850</td>
<td>$0.0850</td>
</tr>
<tr>
<td>1 YearTerm</td>
<td>$0.0800</td>
<td>$0.0800</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

26. Qwest Long Distance Advantage

c. Rates and Charges (Cont’d)

(2) Enhanced Toll Free Features

(a) Basic Features – Standard

For application of rates and charges, refer to Qwest’s Interstate Rates and Services Schedule No. 3.

(b) Charge for Each Toll-Free Number

The first Toll-Free Number has no monthly rate.

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th>InterLATA Rate</th>
<th>IntraLATA Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-Month</td>
<td>0.30</td>
<td>0.30</td>
</tr>
<tr>
<td>1-Year term</td>
<td>0.30</td>
<td>0.30</td>
</tr>
<tr>
<td>2-Year</td>
<td>0.30</td>
<td>0.30</td>
</tr>
<tr>
<td>3-Year</td>
<td>0.30</td>
<td>0.30</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009
EFFECTIVE: September 14, 2009
D. Calling Plans (Cont’d)

27. Paydirect

a. General Description

Paydirect is a service line consisting of switched outbound services and is sold in conjunction with 0+ services. Paydirect is intended only for Payphone and/or Operator Services customers’ that require additional telecommunications services. This service works well with both single locations and multiple location businesses.

b. Billing/Rounding

Rates are quoted in full minute increments. Call rounding is six second initial and one second incremental. Call duration is calculated on a per call basis rounding up to the next full increment. Call rating is on a bulk basis (All call duration is totaled and then rated). The total is rounded to the nearest full cent.

c. Terms and Agreements

Paydirect is available on a month-to-month basis or a term plans of 12, 24, or 36 months. There is no minimum monthly usage commitment.

d. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly</td>
<td>$0.079</td>
<td>$0.079</td>
</tr>
<tr>
<td>Term</td>
<td>$0.075</td>
<td>$0.075</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

e. Renewals

Upon expiration of the initial term plan, the plan will not automatically renew unless the Operator Services portion of the plan is renewed.
D. Calling Plans (Cont’d)

28. Wide Area Telecommunications Service ("WATS")

WATS is a high volume, bulk rate long distance service utilizing switched or dedicated access arrangements for call origination. Call termination is completed via the facilities arranged by either the Company or a local telephone company, or a combination of both.

a. Availability

Available for intrastate calling. The service is available seven (7) days per week, twenty four (24) hours per day.

b. Call Rating

Each call will be rated by time of day and duration of the call. Call duration will be measure in minutes and the total duration of each call will be calculated to include any fractional minutes rounded up to the nearest tenth of a minute ("Billing Increment"). Each call shall be deemed to have commenced when answer supervision is returned to the Company indicating that the called party has answered.

c. WATS Rates

Calls placed pursuant to this option are billed at $0.10 per minute during peak hours and at $0.0900 during off-peak hours as defined herein. Customers may also be eligible for discounted rates as described in A.9 following.

d. Time of Day and Holiday Call Rating Periods

Time of Day Call Rating Periods are determined by the time of day at location of the calling station. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a Billing Increment is split between two rate periods, the rate in effect at the start of that Billing Increment applies.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
28. Wide Area Telecommunications Service ("WATS")
   d. Time of Day and Holiday Call Rating Periods (Cont’d)

The rates shown in this Rate Schedule apply as follows unless otherwise specifically noted:

(1) Peak

   From 8:00 AM to 4:59 PM Monday through Friday, local time at the originating location.

(2) Off-Peak

   From 5:00 PM to 7:59 AM Monday through Friday, all weekends and holidays, local time at the originating location.

(3) Holidays

   The Off-Peak rate is used unless a lower rate normally would apply. The following are Company observed holidays at each of its calling stations.

   New Year's Day
   Independence Day
   Labor Day
   Thanksgiving Day
   Christmas Day

   e. Customer shall pay for each Service for the Minimum Service Term. The Minimum Service Term, if any, shall begin on the date on which the Company notifies Customer that the Service is operational and ready to carry traffic and shall end thirty (30) days thereafter. Following the termination of the Minimum Service Term, if any, Customer in all cases shall provide Company with no less than 30 days notice in writing in order to terminate service.

   f. Customer shall pay all local dedicated access charges for Interconnection Facilities associated with dedicated access WATS, either directly to the local access provider or to the Company as specified in its invoice to Customer, at the Company's option. Such charges may be adjusted by the Company, in its sole discretion. Unavailability, delay in installation, or other impairment of Interconnection Facilities shall in no event excuse Customer's obligation to pay the Company the charges applicable to the Services, whether or not such Services are used or usable by Customer.
D. Calling Plans

28. Wide Area Telecommunications Service ("WATS") (Cont’d)

    g. In the event that Company's usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of Customer's usage of Services in the period in question for billing purposes.

    h. Discount Programs

Customers whose Minimum Service Period equals or exceeds one year may elect to subscribe to the Term Discount Program set forth below. The amount of the discount varies depending upon the period for which the Customer subscribes to the service and is determined by the calculating the total monthly usage charges for all services provided to the Customer.

<table>
<thead>
<tr>
<th>Total Monthly Usage</th>
<th>1 Year</th>
<th>2 Years</th>
<th>3 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.00 - $3,999.99</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$4,000.00 - $6,999.99</td>
<td>12%</td>
<td>14%</td>
<td>16%</td>
</tr>
<tr>
<td>$7,000.00 - $9,999.99</td>
<td>14%</td>
<td>16%</td>
<td>18%</td>
</tr>
<tr>
<td>Over $10,000.00</td>
<td>16%</td>
<td>18%</td>
<td>20%</td>
</tr>
</tbody>
</table>

i. Monthly Recurring Charges

The following monthly charges are also applicable to this service options. The monthly Customer is also responsible for all costs of interconnection facilities provided by a local access provider.

- Monthly Recurring Charge: $75.00 per account
- Central Office Connection: $50.00 per span
- T1 Access Coordination: $150.00 per order
- Installation Charge: $500.00 per account
- Expedited Service: $500.00 per request
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

29. Dedicated Private Line Services

a. Description - See Section 7, following.

(1) DS-3 Service

DS-3 Service is a digital transmission service operating at 44.736 Mbps.

(2) DS-1 Service

DS-1 Service is a digital transmission service operating at 1.544 Mbps.

(3) DS-0 Service

DS-0 Service is a digital transmission service operating at 64 Kbps.

(4) Multipoint, Multipoint-64, 56 Kbps and Fractional DS-1

Multipoint Service is a digital transmission service which allows Customer to aggregate up to 28 DS-0 channels which terminate in the same location into a single DS-1 Service. These Services are based on a standard 64 Kbps PCM coding.

b. Availability

Dedicated Private Line Service is available in all cities in which Company maintains a point of presence. Service provided in other cities on an Individual Case Basis, subject to all other limitations set forth in Company's Rate Schedule.

c. Minimum Service Term

The Minimum Service Term for all Dedicated Private Line Services is one (1) year. Upon the expiration of the Minimum Service Term for each Dedicated Private Line Service, and if the Customer is not then in default of any of its obligations to the Company, each Dedicated Private Line Service's Minimum Service Term shall automatically be extended on a month to month basis until Customer terminates the Dedicated Private Line Service by providing Company 30 days advance written notice.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

29. Dedicated Private Line Services (Cont’d)

d. Rates

(1) Recurring Monthly Charges:

<table>
<thead>
<tr>
<th>Miles</th>
<th>Fixed Monthly</th>
<th>Per Mile</th>
</tr>
</thead>
<tbody>
<tr>
<td>DS-0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0-50</td>
<td>$52.00</td>
<td>$2.05</td>
</tr>
<tr>
<td>51-100</td>
<td>108.00</td>
<td>0.94</td>
</tr>
<tr>
<td>101+</td>
<td>178.00</td>
<td>0.23</td>
</tr>
<tr>
<td>DS-1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0-225</td>
<td>250.00</td>
<td>5.00</td>
</tr>
<tr>
<td>226+</td>
<td>250.00</td>
<td>4.50</td>
</tr>
<tr>
<td>DS-3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All</td>
<td>2,500.00</td>
<td>57.00</td>
</tr>
</tbody>
</table>

(2) Minimum Monthly Charges:

| DS-0    | $150.00 per circuit |
| DS-1    | 250.00 per circuit  |

(3) Non Recurring Charges:

| DS-0    | $150.00 per circuit  |
| DS-1    | 500.00 per circuit   |
| D-3     | 2,500.00 per circuit |

(4) Special Note

Rates and charges for Dedicated Private Line Service may also be provided by the Company on an individual case by case basis.

e. Method for Calculation of Airline Mileage

The airline mileage between two cities will be calculated using the vertical (V) and horizontal (H) coordinates of the serving wire centers associated with the Company arranged points of presence. The method for calculating the airline mileage is obtained by reference to AT&T's F.C.C. tariff according to the following formula:

\[
\frac{(V1-V2)^2 + (H1-H2)^2}{10}
\]

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.
D. Calling Plans  

29. Dedicated Private Line Services (Cont’d)  

f. After receiving a duly executed Service Order, the Company may notify Customer of its target date for the delivery of the Services (the "Estimated Availability Date"). The Company shall not be liable for any damages in the event it fails to arrange the installation of facilities and commence the provision of services by the Estimated Availability Date. If the Company, after receipt of Customer's duly executed Service Order, fails to arrange the availability of any facility or service within 90 days after the Estimated Availability Date, Customer's sole remedy shall be cancellation of such facility or service, upon written notice to the Company.

g. Customer shall take and pay for each Service for the Minimum Service Term. The Minimum Service Term for each Service shall begin on the date (the "Start of Service Date") on which Customer accepts delivery of such Service or 5 days after Company notifies Customer that the Service has met all applicable standard Company network specifications and is available for use, whichever is sooner, unless (i) Customer notifies the Company within said 5 day period that the Customer believes the Service is in material non-compliance with the Company's network specifications, or (ii) Customer has delayed the Start of Service Date as provided for below. In the event Customer provides the Company notice of material non-compliance of the Service with the Company's network specifications, the Company may take such action as the Company, in its sole discretion, deems necessary to correct any such non-compliance in the Service and shall, upon correction, notify Customer of a new Start of Service Date. Customer may delay the Start of Service Date for any Service for up to 30 days from the Estimated Availability Date by written notification to the Company at least 72 hours prior to such date.

h. Upon the expiration of the Minimum Service Term for each Service, if Customer is not then in default of any of its obligations to the Company, the Minimum Service Term for each Service shall automatically be extended on a month-to-month basis subject to written notice of termination by either Customer or the Company as of a date not less than thirty (30) days after delivery of the notice.

i. Customer is responsible for placing all necessary orders and complying with Rate Schedule regulations for the Services and for assuring that Customer's End Users, if any, comply with all such regulations.

j. In no event shall the Company or any of its Affiliates be liable to Customer, its End Users or any of their Affiliates under this Rate Schedule for damages to Customer's supplier's Interconnection Facilities resulting from the furnishing of Services, including the installation and removal of equipment and associated wiring.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
29. Dedicated Private Line Services (Cont’d)

k. Customer may request a Service Interruption credit only for Service Interruptions to Dedicated Access Services, subject to the other provisions of this Section, determined by the following formula (the term "Outage" as used in the formula shall mean Service Interruption):

\[
\text{Outage Service Credits} = \frac{\text{Hours of Outage} - 2 \text{ hours}}{720 \text{ Hours}} \times \text{Monthly Charge for Affected Credits}
\]

l. A Service Interruption Credit shall apply to the charges for the total mileage between end terminals of any circuit affected by a Service Interruption; provided, however, that if any portion of the affected circuit remains beneficially used or usable by Customer between any intermediate terminals (where Customer has installed drop and insert capability) or end terminals, the Service Interruption Credit shall not apply to that prorata portion of the mileage. The length of each Service Interruption shall be calculated in hours and shall include fractional portions thereof. A Service Interruption shall be deemed to have commenced upon verifiable notification thereof by Customer to the Company, or when indicated by network control information actually known to the Company's personnel, whichever is earlier. Each Service Interruption shall terminate upon restoration of the affected Service, as determined by the Company. The Company may, in its sole discretion, provide notice to Customer of any scheduled outage.

m. Service Interruption Credits shall be granted only for Service Interruptions resulting from the unavailability of the circuits arranged by the Company to Customer and shall not be granted if the malfunction of any end-to-end circuit is due to an outage or other defect occurring in the Interconnection Facilities or this Rate Schedule.
D. Calling Plans

29. Dedicated Private Line Services (Cont’d)

n. All Service Interruption Credits shall be included in a subsequent monthly invoice as determined by the Company for the affected circuit and the total of all Service Interruption Credits applicable to or accruing in a given month shall not exceed the amount payable by Customer to the Company for that same month for such Service.

o. The Service Interruption Credits set forth above may be granted upon Customer’s request and shall be the sole and exclusive remedy of Customer in the event of any Service Interruption.

p. Customer is obligated to pay all local access charges for its Interconnection Facilities, either directly to the local access provider or, depending on the Service type, to the Company as specified in its invoice to Customer. Such charges may be adjusted by the Company, in its sole discretion. Unavailability, delay in installation, or other impairment of Interconnection Facilities shall in no event excuse Customer's obligation to pay the Company the charges applicable for the Services, whether or not such Services are used or usable by Customer. Depending on the Service ordered, and the Company's judgment, the Company may order Interconnection Facilities on behalf of Customer from Customer's designated supplier, if the Customer furnishes the Company with an acceptable letter of agency.
**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans (Cont’d)

30. 800 Service

800 Service is a service which permits customers to receive calls from diverse locations. Under this arrangement, the customer is billed for the charges, not the initiation of the call. Call termination is completed via the facilities arranged by either the Company or a local telephone company, or a combination of both.

a. Availability

   Available for intrastate calling. The service is available seven (7) days per week, twenty four (24) hours per day.

b. Call Rating

   Each call will be rated by time of day and duration of the call. Call duration will be measured in minutes and the total duration of each call will be calculated to include any fractional minutes rounded up to the nearest tenth of a minute ("Billing Increment"). Each call shall be deemed to have commenced when answer supervision is returned to the Company indicating that the customer has answered.

c. 800 Rates

   Usage charges vary depending upon the manner in which the Customer is interconnected with the Company's network. Customers utilizing switched access arrangements will be billed at $0.1750 for calls received during Peak Hours; Off Peak calls shall be rated at $0.1575 per minute. For Customers using dedicated access arrangements, calls during Peak Hours shall be rated at $0.1050 per minute; usage charges during Off Peak Hours are $0.0945 per minute.

d. Time of Day and Holiday Call Rating Periods

   Time of Day Call Rating Periods are determined by the time of day at location of the calling station. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a Billing Increment is split between two rate periods, the rate in effect at the start of that Billing Increment applies.
D. Calling Plans

30. 800 Service
d. Time of Day and Holiday Call Rating Periods (Cont’d)

The rates shown in this Rate Schedule apply as follows unless otherwise specifically noted:

(1) Peak

From 8:00 AM to 4:59 PM Monday through Friday, local time at the originating location.

(2) Off-Peak

From 5:00 PM to 7:59 AM Monday through Friday, all weekends and holidays, local time at the originating location.

(3) Holidays

The Off-Peak rate is used unless a lower rate normally would apply. The following are Company observed holidays at each of its calling stations.

   New Year's Day
   Independence Day
   Labor Day
   Thanksgiving Day
   Christmas Day

e. Discount Programs

Customers who utilize switched access interconnection and whose total monthly usage for all services equals or exceeds $100.00 are eligible for a 10% discount off per minute usage charges. This discount cannot be combined with any other discount program, unless otherwise specified.

Customers whose Minimum Service Period equals or exceeds one year may elect to subscribe to the Term Discount Program set forth below. The amount of the discount varies depending upon the period for which the Customer subscribes to the service and is determined by the calculating the total monthly usage charges for all services.

<table>
<thead>
<tr>
<th>Total Monthly Usage</th>
<th>1 Year</th>
<th>2 Years</th>
<th>3 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.00 - $399.99</td>
<td>0%</td>
<td>0%</td>
<td>0%</td>
</tr>
<tr>
<td>$400.00 - $1,499.99</td>
<td>12%</td>
<td>14%</td>
<td>16%</td>
</tr>
<tr>
<td>$1,500.00 - $2,499.99</td>
<td>14%</td>
<td>16%</td>
<td>18%</td>
</tr>
<tr>
<td>Over $2,500.00</td>
<td>16%</td>
<td>18%</td>
<td>20%</td>
</tr>
</tbody>
</table>
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

30. 800 Service (Cont’d)

f. Monthly Recurring Charges

The following monthly charges may also be applicable to this service options. The Customer is also responsible for all costs of interconnection facilities provided by a local access provider.

- Monthly Recurring Charge: $75.00 per account
- Central Office Connection: 50.00 per span
- Access Coordination: 150.00 per order
- Installation Charge: 500.00 per account
- Expedited Service: 500.00 per request

g. Customer shall pay for each Service for the Minimum Service Term. The Minimum Service Term, if any, shall begin on the date on which the Company notifies Customer that the Service is operational and ready to carry traffic and shall end thirty (30) days thereafter. Following the termination of the Minimum Service Term, if any, Customer in all cases shall provide Company with no less than 30 days notice in writing in order to terminate service.

h. Customer shall pay all local dedicated access charges for Interconnection Facilities associated with dedicated access 800 Service, either directly to the local access provider or to the Company as specified in its invoice to Customer, at the Company's option. Such charges may be adjusted by the Company, it its sole discretion. Unavailability, delay in installation, or other impairment of Interconnection Facilities shall in no event excuse Customer's obligation to pay the Company the charges applicable to the Services, whether or not such Services are used or usable by Customer.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

31. Special Choices

a. Choice Switched 1-800 Service

Choice Switched 1-800 Service is a one-way in-bound service whereby the Customer is billed for the charges, not the initiator of the call. Customers utilize switched access facilities to interconnect with this service. All calls are timed in six (6) second increments. A Monthly Service Fee of $15.00 per 1-800 number is also be applicable to customers who subscribed to the service prior to January 17, 1997. The Monthly Service Fee for customers who subscribe to the service after that date is $5.00.

Calls placed pursuant to this option are billed at a base rate of $0.135 per minute. Customers who subscribe to the service for one year receive a $0.005 reduction off the base rate; those who subscribe to the service for two years receive a $0.01 reduction off the base rate. Volume discounts are available as set forth below:

<table>
<thead>
<tr>
<th>Monthly Commitment Level</th>
<th>Volume Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 200.00</td>
<td>2.5%</td>
</tr>
<tr>
<td>1000.00</td>
<td>5.0%</td>
</tr>
<tr>
<td>2500.00</td>
<td>7.5%</td>
</tr>
</tbody>
</table>

A customer's eligibility for a volume discount is determined by the calculating the Customer's total undiscounted monthly usage charges for other carrier services including intrastate, interstate, international, calls.

Customers who commit to a monthly usage can level receive a rate reduction of $0.05 off the base rate for a commitment of $200.00 per month; $0.01 off the base rate for a commitment of $1000.00 per month; and, $0.015 off the base rate for a commitment of $2500.00 per month. The volume discounts set forth above are not applicable.

Customers who subscribe to the service for one year and commit to a monthly usage level can receive a reduction of $0.01 off the base rate for a commitment of $200.00 per month; $0.015 off the base rate for a commitment of $1000.00 per month; and, $0.02 off the base rate for a commitment of $2500.00 per month. Customers who subscribe to the service for two years can receive an additional $0.005 reduction off the base rate for the commitment level selected. The volume discounts set forth above are not applicable.

The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level. Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of $200.00 per month or 50% of the Minimum Monthly Usage Charge for each remaining on the contract term, whichever is less.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
31. Special Choices (Cont’d)

b. Choice Dedicated WATS Service

Choice Dedicated WATS Service is a one-way multi-point service designed for large businesses. Customers interconnect with the carrier's network via dedicated access arrangements. Charges for such interconnection are the responsibility of the Customer. Rates and charges for the service vary depending upon the contract term and traffic volume committed by the Customer. The Minimum Service Period for Service is one month. All calls are billed in six-second increments. Customers may select a rate plan tailored to their calling needs as described below.

InterLATA calls placed pursuant to this option are billed at a base of $0.09 per minute; the base rate for intraLATA varies depending upon the Minimum Service Period for which the Customer subscribes to the service as follows: Monthly $0.06 per minute; 12 Month $0.0575 per minute; 24 Month $0.055 per minute; 36 month $0.0525. IntraLATA calls are not subject to the discount plans described below.

Customers who subscribe to the service for a Minimum Service Period of one year and who commit to a Minimum Monthly Usage level of $5000.00 per month can receive a rate reduction of $0.005 off the base rate; $0.01 off the base rate for a commitment of $10,000.00 per month; and, $0.015 off the base rate for a commitment of $20,000.00 per month.

Customers who subscribe to the service for a Minimum Service Period of two years and who commit to a Minimum Monthly Usage level of $5000.00 per month can receive a rate reduction of $0.01 off the base rate; $0.015 off the base rate for a commitment of $10,000.00 per month; and, $0.02 off the base rate for a commitment of $20,000.00 per month.

Customers who subscribe to the service for a Minimum Service Period of three years and who commit to a Minimum Monthly Usage level of $5000.00 per month can receive a rate reduction of $0.015 off the base rate; $0.02 off the base rate for a commitment of $10,000.00 per month; and, $0.025 off the base rate for a commitment of $20,000.00 per month.

The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level described above. Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of 50% of the Minimum Monthly Usage Charge for each remaining on the contract term. This forfeiture is waived for customers who cancel service within 90 days of installation.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

31. Special Choices (Cont’d)

c. Choice Dedicated 800 Service

Choice Dedicated 800 Service enables customer to offer toll-free calling arrangements to their patrons, employees, and other users. Customers interconnect with the carrier's network via dedicated access arrangements. Charges for such interconnection are the responsibility of the Customer. Rates and charges for the service vary depending upon the contract term and traffic volume committed by the Customer. The Minimum Service Period for Service is one month. All calls are billed in six second increments. Customers may select a rate plan tailored to their calling needs as described below.

Calls placed pursuant to this option are billed at a base of $0.095 per minute. A monthly service fee of $15.00 per 1-800 number may also be applicable.

Customers who subscribe to the service for a Minimum Service Period of one year and who commit to a Minimum Monthly Usage level of $5000.00 per month can receive a rate reduction of $0.005 off the base rate; $0.01 off the base rate for a commitment of $10,000.00 per month; and, $0.015 off the base rate for a commitment of $20,000.00 per month.

Customers who subscribe to the service for a Minimum Service Period of two years and who commit to a Minimum Monthly Usage level of $5000.00 per month can receive a rate reduction of $0.01 off the base rate; $0.015 off the base rate for a commitment of $10,000.00 per month; and, $0.02 off the base rate for a commitment of $20,000.00 per month.

Customers who subscribe to the service for a Minimum Service Period of three years and who commit to a Minimum Monthly Usage level of $5000.00 per month can receive a rate reduction of $0.015 off the base rate; $0.02 off the base rate for a commitment of $10,000.00 per month; and, $0.025 off the base rate for a commitment of $20,000.00 per month.

The Customer will be responsible for a Minimum Monthly Usage Charge equal to 60% of the Minimum Monthly Usage level. Customers who cancel service prior to the expiration of the Minimum Service Period will be subject to a forfeiture of 50% of the Minimum Monthly Usage Charge for each remaining on the contract term. This forfeiture is waived for customers who cancel service within 90 days of installation.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

32. Intercity DS-1 Private Line Service

a. Intercity Private Line Service is offered in the form of discrete intercity communications facilities which are dedicated to the user of a specific customer and are billed at pre-determined fixed monthly rates. Except as otherwise provided, the customer may elect to have Qwest provide local facilities, may provide his own, or may arrange for any combination thereof. Service is offered in the following transmission modes: DS-1 Private Line - is a point-to-point dedicated circuit used for simultaneous two-way transmission of serial bipolar, isochronous digital signals at a transmission speed of 1.544Mbps. Voice and data communications at transmissions speeds of 64 kbps increments. This service can be accessed by Digital T-1 Local Access.

b. Provisioning and Notification Required From Customers: All customer requests to commence, change, or terminate a Fixed Term or Promotional Pricing Plan must be made in writing and received by Qwest no later that the 15th day of the month preceding the month in which the desired action is to take effect. All rate plan changes for existing circuits take effect on the first day of the calendar month. A circuit may only be enrolled in one rate plan at a time. The Monthly Charges will be the applicable rate plan pursuant to which a circuit will be billed when no other plan has been selected by the customer, or when the selected Plan has not commenced, been canceled, or has expired. The Monthly Charges may also apply if the customer fails to comply with the requirements for notification as set forth above.

c. Cancellation of Service: A customer may cancel any order for an optional Fixed Term of Promotional Pricing Plan provided that a written request to do so is received by Qwest before the plan commences. A request to cancel an optional rate plan shall not be deemed to be a request to cancel any associated circuits, unless otherwise indicated in the written notification. A customer must provide Qwest with one month written notice to disconnect a circuit. All changes for dedicated leased line services and service components ordered under this Rate Schedule and provided by Qwest, or by Qwest as agent when acting in the customer's behalf, will apply for one month, from the time the notice is received, or until the requested disconnection date, whichever is later. The changes will apply whether or not the customer uses the circuit. Except as otherwise specified, if a customer terminates Service prior to the expiration of the Minimum Service Term, the customer shall pay termination charges for any unexpired portions of the term remaining after the notice period for disconnecting a circuit. The customer is responsible for termination charges equal to 100 percent of the applicable monthly recurring IOC charges for any remaining portions of the first year of the term, and 50 percent of the charges for the remainder of any subsequent year.

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
32. Intercity DS-1 Private Line Service (Cont’d)

d. Territory: Intercity Private Line facilities are available between Qwest Metropolitan Area Terminal City locations as follows:

- Roseville
- Sacramento
- Oakland
- San Francisco
- San Jose
- Salinas
- San Luis Obispo
- Santa Barbara
- Los Angeles

e. Rates and Charges:

(1) Central Office Connection (COC) Central Office Multiplexing provided by the Local Telephone Company, will be calculated on an individual case basis, in accordance with the charges set forth in the relevant Local Exchange Carrier’s tariff. The total of the charges imposed on Qwest will be passed on to the customer.

(2) Inter-Office Channel (IOC)

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Per Circuit</th>
<th>Per Mile</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 +</td>
<td>$500</td>
<td>$7.50</td>
</tr>
</tbody>
</table>

Promotional Pricing Plan - A customer who orders DS-1 circuits for a fixed term of one year or more on or before December 31, 1995 will receive service at the reduced rate of $3.40 per mile. In addition, the monthly COC charges will be waived for the same period of time.

(3) DS-1 Central Office Connection (COC)

<table>
<thead>
<tr>
<th>Monthly</th>
<th>Installation</th>
</tr>
</thead>
<tbody>
<tr>
<td>$75</td>
<td>$300</td>
</tr>
</tbody>
</table>

Promotional Pricing: The monthly recurring charge of $75.00 will be waived for customers ordering DS-1 circuits for a fixed term of one year or more on or before December 31, 1995.

(4) Access Coordination - A one time charge of $200.00 applies if Qwest orders the Local Access Channel, or in the case of customer provided access, if the customer has not provided written notice to Qwest that the customer accepts responsibility for the design installation coordination of testing and trouble resolution for the Local Access Channel.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

33. Q.guaranteed

Q.guaranteed will no longer be available to new customers as of November 30, 2007. Current Q.guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

Effective January 17, 2014, CenturyLink’s QCC Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.

- Customers with a contract that expires after December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract until the expiration of that contract.

a. General Description

Q.guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q.guaranteed is designed for new businesses with monthly revenue between $100 to $100,000. It is available on a month-to-month basis, one year, two year, or three year term commitment and the terms have thirteen (13) commitment levels.

b. Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental. For customers who sign up after October 20, 2000, call rounding will be initial eighteen (18) seconds and six (6) second incremental.

c. Directory Assistance

Directory Assistance is available for all Q.guaranteed customers.
D. Calling Plans

33. Q.guaranteed (Cont’d)

d. Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all customers. Qwest will count the customer’s total Q.guaranteed service usage set forth in the customer’s term commitment; less taxes, monthly recurring charges, and non-recurring charges to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the customer’s invoiced usage charges are less than the required Monthly Commitment, the customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month customers, this requirement will be applied beginning with the customer’s first full month’s invoice. For those customers who sign a one, two, or three year term commitment, this requirement will be applied with their fourth full month’s invoice.

e. Renewals

The customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer’s notice of termination must be sent to: Qwest, Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016. If written notification is not submitted to Qwest at least thirty (30) days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the rates in effect at the time of such renewal.

(M) Material moved from Page 56.

(M1) Material moved from Page 57.
D. Calling Plans

33. Guaranteed (Cont’d)

f. Early Termination Charges

Customers who terminate their term commitment prior to the expiration date and do not provide written notification to Qwest, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

Customers who terminate their term commitment prior to the expiration date and do provide written notification to Qwest, will be responsible for the following charges, payable upon receipt:

(1) 1 Year Contract

   Early termination charges for customers who terminate service prior to the expiration of their one (1) year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

(2) 2 Year Contract

   (a) If the contract is in the first 12 months, the customer will be responsible to Qwest for:

   (b) The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

   (c) If the contract is in the 2nd 12 months, the customer will be responsible to Qwest for:

   (d) The remaining number of months multiplied by the monthly commitment level.

(M) Material moved to Page 56.1.
D. Calling Plans
33. Q guaranteed
f. Early Termination Charges (Cont’d)

(3) 3 Year Contract

(a) If the contract is in the first 12 months, the customer will be responsible to Qwest for:

The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second and third 12 months.

(b) If the contract is in the second 12 months, the customer will be responsible to Qwest for:

The remaining number of months of the second 12 months multiplied by the monthly commitment level plus 35% of months remaining in the third 12 months.

(c) If the contract is in the third 12 months, the customer will be responsible to Qwest for:

The remaining number of months multiplied by the monthly commitment level.

g. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.
D. Calling Plans

33. Q gua ranteed (Cont’d)

h. Guarantees

Qwest guaranteed customers are eligible to receive the following guarantees:

(1) Rate Guarantee

Qwest guarantees that if usage rates increase or discounts decrease beyond the Rate Schedule in effect at the time the customer begins a term commitment, these usage rate increases or discount decreases will not be passed on to the customer during the length of the Customer’s term. This guarantee does not apply to: (i) rates for Qwest international services; or, (ii) rate modifications instituted by Qwest in response to the actions of any regulatory agency, legislative body or court of competent jurisdiction.

(2) Customer Satisfaction Guarantee

Except as set forth below, customers who sign a term agreement with Qwest and terminate service prior to the expiration of their term agreement will be held responsible for all early termination charges as set forth in the agreement.

(3) New Customer Initial Ninety (90) Day Guarantee

For the purpose of this Section, “New Customer” is defined as any person or entity which has not utilized any Qwest service in the prior twelve (12) month period. After the date of first usage of a New Customer’s Qwest service, and before the ninety-first (91st) day following such date of first usage, if the New Customer notifies Qwest that it is dissatisfied with Qwest’s service for any reason and wishes to cancel its Qwest service, Qwest will:

(a) Release the New Customer from liability for early termination charges as set forth in the agreement. New Customers will still be responsible for all charges for services utilized up to the termination date; and

(b) Provide reimbursement for actual and applicable installation costs associated with switching it back to its previous long distance carrier. Qwest will credit New Customers utilizing switched access services an amount equal to the applicable Primary Interexchange Carrier (PIC) change charge actually incurred and paid by the New Customer up to a maximum of $10.00 per line. Qwest will credit New Customers utilizing dedicated access services an amount equal to the applicable installation charges actually incurred and paid by the New Customer up to a maximum of $200.00 per DS-0 line and a limit of 100 DS-0 lines. In order to qualify for this offering, the New Customer must, within sixty (60) days of sending written notice of termination to Qwest, submit invoices documenting the actual installation charges for which it seeks a credit.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed
   h. Guarantees
(3) New Customer Initial Ninety (90) Day Guarantee (Cont’d)

   (c) Notice of termination can be made by telephone to Qwest’s customer service number (1-800-860-1020) if the New Customer has two (2) or fewer switched access lines. Otherwise notification must be in writing and must be sent to:

   Qwest Communications Corp.
   Attention: Cancellation Notification
   Department 0270/1021
   4650 Lakehurst Court
   Dublin OH 43016

(4) Qwest’s Customer Satisfaction Guarantee

   Customers who have entered into a term agreement for Qwest service may terminate their agreement with Qwest prior to the expiration of the term without liability for early termination charges (except as set forth herein) if Qwest fails to provide billing and/or transmission services in accordance with industry standards within thirty (30) days after receipt of written notification from the customer specifying that an Qwest billing and/or transmission service deficiency exists and issuance of an Qwest trouble ticket. If the Customer terminates a term agreement because Qwest is unable to cure an Qwest billing and/or transmission service deficiency within thirty (30) days of receipt of the Customer’s written notice and issuance of a trouble ticket, the customer will be entitled to receive:

   (a) A prorated portion of any discounts and/or credits that the customer would have been entitled to receive based on the portion of the term that has expired; and
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

33. Guarantee
   h. Guarantees

   (4) Qwest’s Customer Satisfaction Guarantee (Cont’d)

(b) Reimbursement for actual and applicable installation costs associated with switching it back to its previous long distance carrier. Qwest will credit Customers utilizing switched access services an amount equal to the applicable Primary Interexchange Carrier (PIC) change charge actually incurred and paid by the Customer up to a maximum of $10.00 per line. Qwest will credit Customers utilizing dedicated access services an amount equal to the applicable installation charges actually incurred and paid by the Customer up to a maximum of $200.00 per DS-0 line and a limit of 100 DS-0 lines. In order to qualify for this offering, the Customer must, within sixty (60) days of sending written notice of termination to Qwest, submit invoices documenting the actual installation charges for which it seeks a credit.

In order to qualify for this guarantee, the Customer must notify Qwest in writing of its intent to cancel its Qwest service thirty (30) days prior to the requested termination date. Written notification must be sent to:

Qwest Communications Corp.
Attention: Cancellation Notification
Department 0270/1021
4650 Lakehurst Court
Dublin, OH 43016
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

33. Q guaranteed
   h. Guarantees (Cont’d)

(5) Toll Free Service Assurance Guarantee

If a Toll-Free line provided by Qwest to the Customer is subject to a “Service Disruption”, Qwest will, within 15 minutes of the exact time of completion of the Confirmation Process, reroute traffic from the Affected Toll-Free Line to any working number: (i) terminating in forty-eight (48) contiguous United States “Domestic U.S.”; and, (ii) which is provided by Qwest to the Customer. If Qwest fails to reroute such traffic within fifteen (15) minutes after completion of the Confirmation Process (“Toll-Free Line Outage”), Qwest will credit to the Customer’s account an amount equivalent to the lesser of: (i) one hundred percent (100%) of the usage for the Affected Toll-Free Line for the entire month in which the Toll-Free Line Outage occurred; or, (ii) one hundred ten percent (110%) of the usage for the Affected Toll-Free Line in the month prior to the month in which the Toll-Free Line Outage occurs.

(a) “Service Disruption” is defined as a degradation in the performance of a toll-free line provided by Qwest to the Customer (“Affected Toll-Free Line”) which completely disallows Qwest from terminating calls to such Affected Toll-Free Line.

(b) The “Confirmation Process” is defined as: (i) the Customer’s telephonic notification to a Qwest Customer Service Representative of a Service Disruption and the furnishing by the Customer of certain information (including the Customer’s name and address, the Customer’s Qwest account number and the Affected Toll-Free Line, the service subscribed to by the Customer and the approximate time the Service Disruption began; and, (ii) acknowledgment from such Qwest Customer Service Representative that traffic to the Affected Toll-Free Line will, in accordance with the terms of this Guarantee, be rerouted within 15 minutes of the conclusion of the Customer’s telephone call to Qwest.

(c) The credit will be applied within sixty (60) days of the Service Disruption. The credit will be calculated based on all calls to the Affected Toll-Free Line(s) and applied to the Customer’s interstate usage.

(d) Qwest is guaranteeing only that calls will be rerouted within 15 minutes upon completion of the Confirmation Process, not that service will be restored to the main location in that time-frame. Qwest’s only obligation under this Guarantee is to issue the appropriate credit as described above.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

33. Guaranteed

h. Guarantees

(5) Toll Free Service Assurance Guarantee (Cont’d)

(e) A maximum of five (5) affected toll free numbers per Customer, per occurrence will be covered under this Guarantee.

(f) The Customer is required to designate and provide to Qwest a working telephone number with enough capacity to handle the rerouted traffic. Qwest will not be responsible or liable for uncompleted calls due to problems with the working telephone number or insufficient capacity or number of lines at the working telephone number designated by the Customer.

(g) The Toll-Free Service Assurance Guarantee shall not apply for the following:

- a Service Disruption is caused by the negligence, errors, or omission of the affected Customer or others authorized by the Customer to use the Customer's service;

- a Service Disruption is caused due to the failure or malfunction of any power, equipment, service, or systems not provided directly by Qwest;

- a Service Disruption occurs during any period in which Qwest or its agents are not afforded access to the premises where access lines associated with the Affected Toll-Free Line is terminated; provided, however, that such access is needed to prevent Service Disruption;

- a Service Disruption occurs during any period when the Customer has released the service to Qwest for maintenance or rearrangement purposes, or for the installation or de-installation of a Customer order;

- a Service Disruption occurs during a period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis;
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

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h. Guarantees

(5) Toll Free Service Assurance Guarantee

(g) The Toll-Free Service Assurance Guarantee shall not apply for the following (Cont’d)

– a Service Disruption occurs due to network busy conditions;

– a Service Disruption non immediately/promptly reported to Qwest;

– a Service Disruption is caused by the failure of an underlying local exchange carrier or third party carrier of local, switched and/or dedicated service that Qwest relies on to provide service to the Customer.

– a Service Disruption is caused by the failure of the National SMS 800 database and/or system;

– Qwest is not the Responsible Organization ("Resp Org") for the Affected Toll-Free Line;

– The on-line portion in a multi-carrier situation;

– The Customer is utilizing Qwest’s Toll-Free Verified and Non-verified PAC, GeoRouting, or Menu Routing services;

– a Service Disruption caused by the Customer’s use of Qwest services in any unauthorized or unlawful manner; and/or,

– a Service Disruption is caused by or resulting from a force majeure event beyond the reasonable control of Qwest including, but not limited to, an act of God, government regulations, or national emergency.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed
   h. Guarantees (Cont’d)

(6) Performance Guarantees

The following three performance guarantees are only available to those customers who commit to a monthly volume level of $7,000 or greater:

(a) Installation Guarantee

Qwest guarantees that it will install the customer’s Q.guaranteed service, switched and/or dedicated, including frame relay, by the date promised to the customer, or the customer is entitled to receive a $500 credit (if commitment level is between $7,000 and $20,000) or a $1,000 credit (if commitment level is between $35,000 and $100,000). This credit will be applied on the customer’s subsequent month’s invoice.

(b) Quarterly Account Review Guarantee

Qwest guarantees that the assigned Qwest account team will review all new Q.guaranteed customer’s accounts on a quarterly basis for the entire length of the customer’s term commitment.
D. Calling Plans
33. Q.guaranteed
   h. Guarantees (Cont’d)

(7) Service Outage Resolution Guarantee

Qwest guarantees that it will restore any service outages the customer may incur on their end-to-end Q.guaranteed service within four (4) hours or less or the customer is entitled to receive a $500 credit (if commitment level is between $7,000 and $20,000) or a $1,000 credit (if commitment level is between $35,000 and $100,000). This credit will be applied on the customer’s subsequent month’s invoice. The Service Outage Resolution Guarantee shall not apply for the following reasons:

(a) Interruptions caused by the negligence of the customer or others authorized by the customer to use the customer’s service.

(b) Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.

(c) Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access line is terminated.

(d) During any period when the customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.

(e) Interruptions not immediately/promptly reported to Qwest.

(f) Interruptions during any period when the customer or user has released service to Qwest for maintenance or rearrangement purpose, or for the installation of a customer service order.

(g) Force majeure events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.

(h) Labor strikes.
The following three performance guarantees are available to all customers regardless of monthly volume commitment levels

(8) Network/Service Availability Guarantee

(a) Qwest guarantees for all Basic Digital Service, Extended Digital Service, Terrestrial Digital Service, and High Speed Digital Service circuits that it will provide an average of 99.9% customer network availability and 99.85% end-to-end availability (when access is ordered by Qwest on behalf of the customer) per month for all Q.guaranteed customers or the customer is entitled to receive a credit equal to 10% of the customer’s network port and PVC/CIR monthly recurring charges for that month. This credit will be applied on the customer’s subsequent month’s invoice and shall be in lieu of any service interruption or outage credit(s) that the customer might have been entitled to receive as set forth in this Rate Schedule. This credit is applicable on a per account basis per month and is based on the average availability across all of the customer’s circuits throughout the given month. This guarantee shall not apply to access service or Private Line Service.

(b) Network availability is measured as the total number of minutes in a calendar month during which private line circuits are available to exchange data between two network end points, divided by the total number of minutes in a calendar month. For the purposes of this guarantee, a lapse in network availability is calculated commencing with the date on which the customer informs Qwest of service non-availability and ends on the date of service restoration. For purposes of this measurement, the private line circuit will be measured from Point of Presence to Point of Presence and will not include customer premise equipment or local access facilities.

(c) No credit allowances will be made for:

- Circuits provisioned within the last 30 days.
- Interruptions caused by the negligence of the customer or others authorized by the customer to use the customer’s service.
- Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.
D. Calling Plans

33. Q.guaranteed

   h. Guarantees

   (8) Network/Service Availability Guarantee

   (c) No credit allowances will be made for (Cont’d)

   – Interruptions during any period in which Qwest or its agents are not
     afforded access to the premises where the access lines associated with
     the customer’s service are terminated.

   – Interruptions during any period when the customer or user has released
     service to Qwest for maintenance or rearrangement purposes, or for the
     installation of a customer service order.

   – Interruptions during any period when the customer elects not to release
     the service(s) for testing and/or repair and continues to use it on an
     impaired basis.

   – Force majeure events beyond the reasonable control of Qwest including,
     but not limited to, acts of God, government regulation, national
     emergency, failure of power, system failure, or service not supplied by
     Qwest or the access provider.

   – Labor Strikes.

End-to-end availability is measured as the total number of minutes in a
calendar month during which private line circuits are available to exchange
data between two network end points, divided by the total number of minutes
in a calendar month. For the purposes of this guarantee, a lapse in network
availability is calculated commencing with the date on which the Customer
informs Qwest of service non-availability and ends on the date of service
restoration. For purposes of this measure, the private line circuit will be
measured from demarcation point to demarcation point, and will not include
customer premise equipment.

(d) Calculation

   Monthly Network Availability Time (%) - 1- [Total minutes of network non-
   availability per month / (Total number of private line circuits x days in month
   x 24 hours x 60 minutes)].
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

33. Q. guaranteed

h. Guarantees (Cont’d)

(9) Frame Delivery

Qwest guarantees to achieve a Frame Delivery rate of 99.9% for CIR frames (end-to-end CIR packet delivery only applies to frame slot marked discard eligible). Qwest guarantees to achieve a Frame Delivery rate of 99% for non-CIR frames. If Qwest does not meet this guarantee, the Customer is entitled to a credit equal to 10% of the Customer’s network port and PVC/CIR monthly recurring charges for that month.

(a) Definition

Frame Delivery is the percentage of frames which are successfully delivered over the Qwest network, excluding frames which are not delivered due in whole or in part to factors unrelated to the Qwest network.

(b) Calculation

Frame Delivery (Throughput) is measured as the percentage of frames presented to the Qwest network by the Customer versus those which are successfully delivered by the Qwest network. The percentage is based on Frame Delivery (Throughput) across the Customer’s entire network, not on an individual location or PVC basis.

(c) Exclusions

Frame Delivery (Throughput) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

− Any act or omission causing interruptions by negligence on the part of the Customer, its contractors, any local access provider, or any other entity over which the Customer exercises control or has the right to exercise control.

− Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access lines associated with the Customer’s service are terminated.

− Interruptions during any period when the Customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.

− Any circuits provisioned within the last 30 days.
D. Calling Plans

33. Qguaranteed

   h. Guarantees

   (9) Frame Delivery

   (c) Exclusions (Cont’d)

      – Scheduled maintenance interruptions and outages.
      – Labor strikes.
      – *Force majeure* events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.
      – Frames dropped at infrastructure egress due to improper customer specifications of customer port speeds.
      – Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.

(10) Network Transit Delay

Qwest guarantees to achieve a one-way Network Transit Delay within the continental United States for 100 byte frames at 35 milliseconds or less, 500 byte frames at 95 milliseconds or less, and 1,600 byte frames at 250 milliseconds or less (including protocol overhead). Network Transit Delay (Latency) measures only delay on the Qwest network, external factors which may cause delay (e.g., access serialization, access link congestion) are excluded from the measurement. If Qwest does not meet this guarantee, the customer is entitled to a credit equal to 10% of the customer’s network port and PVC/CIR monthly recurring charges for that month.

(a) Definition

Network Transit Delay (Latency) measures one-way delay between the origination and destination infrastructure ports. It is defined as the period of time commencing with transmission of the last bit of a packet from the origination infrastructure.
D. Calling Plans

33. Guaranteed
   h. Guarantees
   (10) Network Transit Delay (Cont’d)

   (b) Exclusions

   Network Transit Delay (Latency) measurements shall not include periods of non-availability resulting in whole or in part from one or more of the following causes:

   – Any act or omission causing interruptions by negligence on the part of the customer, its contractors, any local access provider, or any other entity over which the customer exercises control or has the right to exercise control.

   – Interruptions during any period in which Qwest or its agents are not afforded access to the premises where the access lines associated with the customer’s service are terminated.

   – Interruptions during any period when the customer elects not to release the service(s) for testing and/or repair and continues to use it on an impaired basis.

   – Any circuits provisioned within the last 30 days.

   – Scheduled maintenance interruptions and outages.

   – Labor strikes.

   – *Force majeure* events beyond the reasonable control of Qwest including, but not limited to, acts of God, government regulation, national emergency, failure of power, system failure, or service not supplied by Qwest or the access provider.

   – During periods in which a major network component (e.g., backbone link or gateway switch) is not functioning and the network is in an emergency reroute configuration.

   – Interruptions due to failure of power, equipment, service, or systems not provided by Qwest.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
   h. Guarantees
      (10) Network Transit Delay (Cont’d)

(c) Credit Limitation

   If the customer experiences network or service performance for Qwest FramePlus Frame Relay at levels below those stated herein for two or more elements (Network Availability, Frame Delivery, and Network Transit Delay) in the same month, the customer is entitled to receive credits pursuant to one of the applicable credit sections only. In addition, Qwest will not issue credits pursuant to the Service Level Guarantee for more than six months in any twelve month period.

(d) Availability

   Qwest FramePlus Frame Relay service elements may not be available at or between all service points.

(11) Plus Program

   If a term customer’s usage charges meet or exceed any other higher monthly commitment level, the customer will be credited the difference between the rates at the level/term it committed to and the rates it would have received if it has committed to the second commitment level above their monthly volume commitment level with the same term length. The credit will be applied in the actual month in which the usage occurred. Month-to-Month customers are not eligible for the Plus Program.

(12) Q.guaranteed - WorldCard

   Q.guaranteed WorldCard is a flat, per minute rated calling card service, with a per call surcharge. Rates are quoted in full minutes. Call rounding is six (6) second initial and six (6) second increments.

(13) Enhanced Toll Free Features

   Q.guaranteed offers Enhanced Toll Free Features for all Q.guaranteed customers. If the customer signs a term commitment, the customer is eligible to receive selected features at a ‘packaged’ rate or the customer can subscribe to features individually.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed (Cont’d)

h. Q.guaranteed - FramePlus

FramePlus frame relay service is a public, fast-packet data network offering. Customers access FramePlus at Qwest's closest Points of Presence (POPs). Within the POP, Qwest designs and installs Network Node connections on the FramePlus network. A Network Node is comprised of a Port Connection and Permanent Virtual Circuits (PVCs) that define the connections between customers’ ports. Qwest dynamically allocates capacity across these logically assigned PVCs, supporting multiple customer data networks.

FramePlus supports a variety of simultaneous data applications over a single integrated facility. It is optimal for applications requiring transmission between multiple locations that need high speed connectivity with low latency or delay.

i. Rates

(1) Switched – IntraLATA

(a) Group 1 - Commitment Levels of $100, $250, $500, and $1,000

<table>
<thead>
<tr>
<th></th>
<th>1 Year</th>
<th>2 Year</th>
<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>MTM</td>
<td>$0.054</td>
<td>$0.052</td>
<td>$0.051</td>
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<tr>
<td></td>
<td>$0.050</td>
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(b) Group 2 – Commitment Levels of $2,000, $4,000, $7,000; and $12,000

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<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
<td></td>
<td>$0.049</td>
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(c) Group 3 - Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000

<table>
<thead>
<tr>
<th></th>
<th>1 Year</th>
<th>2 Year</th>
<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
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<td>$0.048</td>
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104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed
   i. Rates (Cont’d)

(2) Switched – InterLATA

(a) Group 1 - Commitment Levels of $100, $250, $500, and $1,000

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<tr>
<th></th>
<th>1 Year</th>
<th>2 Year</th>
<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
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(b) Group 2 – Commitment Levels of $2,000, $4,000, $7,000; and $12,000

<table>
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<th>2 Year</th>
<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>MTM</td>
<td>$0.065</td>
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(c) Group 3 - Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000

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<th>2 Year</th>
<th>3 Year</th>
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</thead>
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ISSUED: August 13, 2009        EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed
   i. Rates (Cont’d)

(3) Dedicated – IntraLATA

   (a) Group 1 - Commitment Levels of $100, $250, $500, and $1,000

      MTM   1 Year   2 Year   3 Year
      $0.042 $0.039 $0.038 $0.037

   (b) Group 2 – Commitment Levels of $2,000, $4,000, $7,000; and $12,000

      MTM   1 Year   2 Year   3 Year
      $0.042 $0.037 $0.036 $0.035

   (c) Group 3 - Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000

      MTM   1 Year   2 Year   3 Year
      $0.042 $0.036 $0.035 $0.034

(4) Dedicated – InterLATA

   (a) Group 1 - Commitment Levels of $100, $250, $500, and $1,000

      MTM   1 Year   2 Year   3 Year
      $0.050 $0.047 $0.046 $0.044

   (b) Group 2 – Commitment Levels of $2,000, $4,000, $7,000; and $12,000

      MTM   1 Year   2 Year   3 Year
      $0.050 $0.044 $0.043 $0.042

   (c) Group 3 - Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000

      MTM   1 Year   2 Year   3 Year
      $0.050 $0.043 $0.042 $0.041
### 104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

#### D. Calling Plans

33. Q.guaranteed

   i. Rates (Cont’d)

   (5) Q.guaranteed - WorldCard Surcharge

<table>
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<tr>
<th></th>
<th>Fixed</th>
<th>Per Mile</th>
<th>COC MRC Per End</th>
<th>COC NRC Per End</th>
<th>Bridging</th>
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<tbody>
<tr>
<td>Per Call Surcharge</td>
<td>$0.65</td>
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<tr>
<td>Operator Surcharge, per call</td>
<td>2.25</td>
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(6) Q.guaranteed – Data Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Fixed</th>
<th>Per Mile</th>
<th>COC MRC Per End</th>
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<td>Extended Digital Service 320</td>
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<td>Terrestrial Digital Service</td>
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<td>High-Speed Digital Service</td>
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### 104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

#### D. Calling Plans

##### 33. Q.guaranteed

##### i. Rates (Cont’d)

#### (7) Q.guaranteed - FramePlus

<table>
<thead>
<tr>
<th>Port Increment in Kbps</th>
<th>Monthly Charge</th>
<th>Install Charge</th>
<th>Change Charge</th>
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<td>128</td>
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<td>192</td>
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<td>256</td>
<td>420.00</td>
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<td>320</td>
<td>580.00</td>
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<td>384</td>
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<td>448</td>
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<td>1472</td>
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<td>1536</td>
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#### Simplex Fees

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<th>Monthly Recurring Fees</th>
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<th>Change Fees</th>
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<tr>
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<td>$6</td>
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#### Automatic Reconfiguration

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<th>Authority</th>
<th>Monthly Recurring Fees</th>
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* Per disaster recovery site.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed
   i. Rates (Cont’d)

   (8) Q.guaranteed – Audio Conferencing Service

   (a) Direct Dial Meet Me
       $0.24

   (b) Toll-Free Meet Me
       0.38

   (c) Operator Dial-Out:
       0.38

   (d) Automated Conference:
       Automated Direct Dial Meet Me
       0.19
       Automated Toll Free Meet Me
       0.27
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
33. Q.guaranteed
   i. Rates (Cont’d)

   (9) Q.guaranteed – Broadcast Fax

   (a) Month-to-Month Rate
       $0.250

   (b) 1, 2, and 3 Year Term Rate

       – Group 1
           ($100, $250, $500, and $1,000)
           $0.238

       – Group 2
           ($2,000, $4,000, $7,000
            and $12,000)
           $0.213

       – Group 3
           ($20,000, $35,000, $50,000
            $75,000, and $100,000)
           $0.200

   (10) Discounts - These discounts will be applied to Q.guaranteed - Data Services
        and Q.guaranteed - FramePlus only:

        | Volume Level | 1 Year | 2 Year | 3 Year |
        |--------------|--------|--------|--------|
        | $100.00      | 10%    | 12%    | 14%    |
        | 250.00       | 11%    | 13%    | 15%    |
        | 500.00       | 12%    | 14%    | 16%    |
        | 1,000.00     | 13%    | 15%    | 17%    |
        | 2,000.00     | 14%    | 16%    | 18%    |
        | 4,000.00     | 16%    | 18%    | 20%    |
        | 7,000.00     | 17%    | 19%    | 21%    |
        | 12,000.00    | 18%    | 20%    | 22%    |
        | 20,000.00    | 20%    | 22%    | 24%    |
        | 35,000.00    | 21%    | 23%    | 25%    |
        | 50,000.00    | 22%    | 24%    | 26%    |
        | 75,000.00    | 23%    | 25%    | 27%    |
        | 100,000.00   | 24%    | 26%    | 28%    |

ISSUED: August 13, 2009   EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

33. Q.guaranteed
   i. Rates (Cont’d)

(11) Q.guaranteed – Enhanced Toll Free Features

For application of rates and charges, refer to Qwest’s Interstate Rates and Services Schedule No. 3.

The first toll free number is free; each additional toll free number is $5.00 per month, per toll free number.

(12) Q.guaranteed Intrastate Promotion

Effective through June 30, 2002, the Company may offer this structure/promotion as an incentive for customers. When subscribing to Qwest Q.guaranteed through June 30, 2002, the customer will receive the following voice long distance rates for both switched and dedicated access. Reduced rates are available for month-to-month, one-year, two-year, and three-year terms.

(a) Rates

Q.guaranteed Voice Long Distance

• Switched – IntraLATA

  – Group 1 - Commitment Levels of $100, $250, $500, and $1,000

        MTM          1 Year    2 Year    3 Year
        $0.0500      $0.0400   $0.0400   $0.0400

  – Group 2 – Commitment Levels of $2,000, $4,000, $7,000; and $12,000

        MTM          1 Year    2 Year    3 Year
        $0.0500      $0.0400   $0.0400   $0.0400

  – Group 3 - Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000

        MTM          1 Year    2 Year    3 Year
        $0.0500      $0.0400   $0.0400   $0.0400

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
### 104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

#### D. Calling Plans

33. Q.guaranteed Intrastate Promotion

   (a) Rates

   Q.guaranteed Voice Long Distance (Cont’d)

   - **Switched – Intrastate**

     - **Group 1** - Commitment Levels of $100, $250, $500, and $1,000

     | MTM  | 1 Year | 2 Year | 3 Year |
     |------|--------|--------|--------|
     | $0.0540 | $0.0430 | $0.0430 | $0.0430 |

     - **Group 2** - Commitment Levels of $2,000, $4,000, $7,000; and $12,000

     | MTM  | 1 Year | 2 Year | 3 Year |
     |------|--------|--------|--------|
     | $0.0540 | $0.0430 | $0.0430 | $0.0430 |

     - **Group 3** - Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000

     | MTM  | 1 Year | 2 Year | 3 Year |
     |------|--------|--------|--------|
     | $0.0540 | $0.0430 | $0.0430 | $0.0430 |
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
   33. Q.guaranteed
       i. Rates
          (12) Q.guaranteed Intrastate Promotion
              (a) Rates

<table>
<thead>
<tr>
<th>Q.guaranteed Voice Long Distance (Cont’d)</th>
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<tbody>
<tr>
<td><strong>Dedicated – IntraLATA</strong></td>
</tr>
<tr>
<td>– <strong>Group 1</strong> – Commitment Levels of $100, $250, $500, and $1,000</td>
</tr>
<tr>
<td>MTM</td>
</tr>
<tr>
<td>$0.0341</td>
</tr>
<tr>
<td>1 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>2 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>3 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>– <strong>Group 2</strong> – Commitment Levels of $2,000, $4,000, $7,000; and $12,000</td>
</tr>
<tr>
<td>MTM</td>
</tr>
<tr>
<td>$0.0341</td>
</tr>
<tr>
<td>1 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>2 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>3 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>– <strong>Group 3</strong> – Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000</td>
</tr>
<tr>
<td>MTM</td>
</tr>
<tr>
<td>$0.0341</td>
</tr>
<tr>
<td>1 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>2 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
<tr>
<td>3 Year</td>
</tr>
<tr>
<td>$0.0273</td>
</tr>
</tbody>
</table>

| **Dedicated – IntraLATA**                |
| – **Group 1** – Commitment Levels of $100, $250, $500, and $1,000 |
| MTM                                      |
| $0.0341                                  |
| 1 Year                                   |
| $0.0273                                  |
| 2 Year                                   |
| $0.0273                                  |
| 3 Year                                   |
| $0.0273                                  |
| – **Group 2** – Commitment Levels of $2,000, $4,000, $7,000; and $12,000 |
| MTM                                      |
| $0.0341                                  |
| 1 Year                                   |
| $0.0273                                  |
| 2 Year                                   |
| $0.0273                                  |
| 3 Year                                   |
| $0.0273                                  |
| – **Group 3** – Commitment Levels of $20,000, $35,000, $50,000; $75,000; and $100,000 |
| MTM                                      |
| $0.0341                                  |
| 1 Year                                   |
| $0.0273                                  |
| 2 Year                                   |
| $0.0273                                  |
| 3 Year                                   |
| $0.0273                                  |

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

34. Q.biz

Q.biz will no longer be available to new customers as of November 30, 2007. Current Q.biz customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

a. General Description

Q.biz is a service line consisting of switched outbound, switched inbound and card services. The services have flat rates which are based on term and minimum usage commitments. Q.biz is intended for the small business segment billing a total of $50 to $2,500 in telecommunications services monthly. This service works well with both single locations and multiple location businesses.

b. Billing/Rounding

Intrastate rates are quoted in full minutes. Call rounding is thirty (30) second initial and one (1) second incremental. Call duration is calculated on a per call basis rounding up to the full increment. Call rating is on a bulk basis (all call duration totaled and then rated). Total is rounded to the nearest full cent.

c. Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly</td>
<td>Term</td>
<td>Monthly</td>
</tr>
<tr>
<td>$0.059</td>
<td>$0.055</td>
<td>$0.050</td>
</tr>
<tr>
<td>0.054*</td>
<td>0.050*</td>
<td>0.048*</td>
</tr>
</tbody>
</table>

d. WorldCard

The WorldCard is billed in initial thirty (30) seconds and in one (1) second additional increments. The WorldCard rates are as follows:

- All time periods: $0.30
- Surcharge, per call: $0.00

* These rates are applicable to all new customers who sign up for Q.biz after October 5, 2000.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

34. Q.biz (Cont’d)

e. Terms and Agreements

Q.biz is available in month to month, twelve (12) and twenty-four (24) month term plans. There is a minimum monthly usage commitment of $25 for customers receiving service under both the monthly and term plans. If the customer’s invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. This short fall charge will be applied beginning with the customer’s first full month’s invoice.

f. Renewals

Upon expiration of the initial term and subsequent renewal term(s), the Customer’s Agreement will automatically renew for a like period, unless either party notifies the other in writing of its intention not to renew 30 days before the end of the agreed term. The automatic renewal will be for the same length and at the current rates in effect at the time of such renewal associated with the term and volume of the original Agreement.

g. Early Termination Charges

1. Qwest will allow a customer to terminate its term Agreement prior to its expiration date provided the Customer is converting to another Qwest product with equal or greater term and volume commitment levels.

2. If a Customer terminates their service without cause prior to the expiration date of their term Agreement, the Customer will be billed and required to pay the minimum monthly usage charge for the remainder of the term Agreement.

h. Legislative, Regulatory or Judicial Activity

Notwithstanding any statement to the contrary contained in this Rate Schedule, in the event that any regulatory agency, legislative body or court of competent jurisdiction promulgates regulations or modifies existing ones including, without limitation, regulations regarding payphone compensation, access charges and/or universal service (“Regulatory Activity”), Qwest reserves the right, at any time and without notice to: (i) pass through to the Customer all, or a portion of, any charges or surcharges directly or indirectly related to such Regulatory Activity; or, (ii) modify the rates, including any rate guarantees, and/or terms and conditions contained in this Rate Schedule to reflect the impact of such Regulatory Activity.
D. Calling Plans
34. Q.biz (Cont’d)

i. CA E&A Promotion

Effective March 26, 2001, Qwest Communications Company, LLC (“Qwest”) may offer the following promotion as an incentive for those customers, which in Qwest’s opinion, will subscribe to or remain subscribed to another carrier’s offer. In conjunction with this promotional offer, the customers will receive the following IntraLATA rates on both IntraLATA and InterLATA calls within California. This promotion is offered in conjunction with Qwest Q.biz service and is valid until cancelled or amended by Qwest.

(1) Rates

The per minute usage rates are as follows:

<table>
<thead>
<tr>
<th></th>
<th>InterLATA</th>
<th>IntraLATA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly</td>
<td>$0.048</td>
<td>$0.041</td>
</tr>
<tr>
<td>Term</td>
<td>$0.048</td>
<td>$0.041</td>
</tr>
</tbody>
</table>
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

35. Q.Government Network Services™

a. General Service Description

Q.Government Network Services™ (GNS-2000) is Qwest’s core service for Federal, State, and Local government customers.

(1) GNS-2000 offers two options.

(a) Option 1 provides peak and off-peak rates. Option 1 has been grandfathered and moved to the Obsolete Business voice Long Distance Service Offerings section.

(b) Option 2, Qwest Loyal Advantage (QLA), provides one rate period, a flat per minute rate.

Q.Government Network Services™ is also governed by the Terms and Conditions contained in Qwest’s Rates and Services Schedule Interstate No. 5.

b. Qwest Loyal Advantage (QLA) Overview

(1) The following is a list of current QLA services:

- Switched Outbound Long Distance
- Switched Inbound Long Distance
- Dedicated Outbound Long Distance
- Dedicated Inbound Long Distance
- Toll Free Features
- WorldCard
- Directory Assistance

(2) QLA is available via three options identified on the invoice as switched long distance, dedicated long distance, and WorldCard (travel card access).

(3) These services include the following rate and billing structures to ensure ease of management, network reliability and cost stability:

- Guaranteed Rates
- Flat Rates
- 18-Second/6-Second Billing Increment for Domestic Calling
- WorldCard Rate With or Without Calling Card Surcharge

(4) There are four different terms available for the QLA (month-to-month, one-year, two-year and three-year terms).

D. Calling Plans

35. Q. Government Network Services™ (Cont’d)

c. Rate Periods

(1) Domestic

One flat rate per minute.

(2) Rounding

All QLA services will be rounded to the nearest whole cent.

(3) Billable Minutes of Use/Rates

Rates are quoted in full minute increments. Each call is subjected to an initial 18-second increment, after which usage is rounded up in subsequent 6-second increments. The total amount of the call is rounded to the nearest cent with a $0.01 (one cent) minimum charge when the call duration is 18 seconds or less; or the total amount of the customer’s calls are rounded to the nearest cent.

d. Standard Features

(1) Switched Outbound and Inbound Long Distance

(2) Dedicated Outbound and Inbound Long Distance

(3) Enhanced Toll Free Features

For terms, conditions, and rates and charges, see Enhanced Toll Free Features as set forth in Qwest Total Advantage.

(4) WorldCard

The WorldCard allows business customers to make domestic and international calls away from home anywhere in the United States. To initiate a WorldCard call, the customer dials a 10-digit card number + PIN. The voice response unit (VRU) guides the customer through the available options.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
35. Q.Government Network Services™ (Cont’d)

   e. Optional Features

      (1) Switched Outbound Long Distance

          (a) Account Codes
          (b) Omit Call Detail

   f. Access Options

      (1) Switched

      Q.Government Network Services may be provisioned via Feature Group D
      (FGD) for switched services from the customer’s premises through the
      LEC’s central office to the Company network. All long-distance calls
      originating from or terminating to Q.Government Network Services
      switched access locations are automatically switched to the Company
      network. Q.Government Network Services Toll Free service may be
      provisioned on the same FGD line.

      (2) Dedicated

      Q.Government Network Services may also be provisioned via dedicated
      lines from the customer’s premises through the local central office to the
      Company network. Dedicated access to Q.Government Network Services
      may be provisioned by T-3, T-1 or Dedicated Access Lines (DAL).

      (3) WorldCard

      Q.Government Network Services also offers WorldCard access by dialing a
      toll free number provided to the subscriber by Qwest.

      (4) Directory Assistance

      Directory Assistance is available to all Q.Government Network Services
      customers.
**104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Calling Plans
35. Q.Government Network Services™ (Cont’d)

g. Term Agreement

The Company offers one-year, two-year, and three-year terms. Each customer will be required to sign an agreement for the furnishing of service.

(1) QLA

(a) Rate for customers of Qwest Loyal Advantage Service with contracts prior to August 4, 2004.

<table>
<thead>
<tr>
<th></th>
<th>Monthly</th>
<th>1-Year</th>
<th>2-Year</th>
<th>3-Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switched Outbound</td>
<td>$0.0540</td>
<td>$0.0531</td>
<td>$0.0513</td>
<td>$0.0495</td>
</tr>
<tr>
<td>Dedicated Outbound</td>
<td>$0.0432</td>
<td>$0.0304</td>
<td>$0.0293</td>
<td>$0.0283</td>
</tr>
<tr>
<td>Switched Inbound</td>
<td>$0.0540</td>
<td>$0.0531</td>
<td>$0.0513</td>
<td>$0.0495</td>
</tr>
<tr>
<td>Dedicated Inbound</td>
<td>$0.0432</td>
<td>$0.0304</td>
<td>$0.0293</td>
<td>$0.0283</td>
</tr>
</tbody>
</table>

**ISSUED:** August 13, 2009  
**EFFECTIVE:** September 14, 2009
D. Calling Plans

35. Government Network Services™

g. Term Agreement

(1) QLA (Cont’d)

(b) Rate for renewals and new customers of Qwest Loyal Advantage Service effective August 4, 2004 through November 17, 2005.

– Switched Outbound

<table>
<thead>
<tr>
<th></th>
<th>Monthly</th>
<th>1-Year</th>
<th>2-Year</th>
<th>3-Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switched</td>
<td>$0.0526</td>
<td>$0.0474</td>
<td>$0.0447</td>
<td>$0.0421</td>
</tr>
</tbody>
</table>

– Dedicated Outbound

<table>
<thead>
<tr>
<th></th>
<th>Monthly</th>
<th>1-Year</th>
<th>2-Year</th>
<th>3-Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dedicated</td>
<td>$0.0395</td>
<td>$0.0355</td>
<td>$0.0336</td>
<td>$0.0316</td>
</tr>
</tbody>
</table>

– Switched Inbound

<table>
<thead>
<tr>
<th></th>
<th>Monthly</th>
<th>1-Year</th>
<th>2-Year</th>
<th>3-Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Switched</td>
<td>$0.0526</td>
<td>$0.0474</td>
<td>$0.0447</td>
<td>$0.0421</td>
</tr>
</tbody>
</table>

– Dedicated Inbound

<table>
<thead>
<tr>
<th></th>
<th>Monthly</th>
<th>1-Year</th>
<th>2-Year</th>
<th>3-Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dedicated</td>
<td>$0.0395</td>
<td>$0.0355</td>
<td>$0.0336</td>
<td>$0.0316</td>
</tr>
</tbody>
</table>
D. Calling Plans

35. Q.Government Network Services™
   g. Term Agreement
     (1) QLA (Cont’d)

   (c) Rate for renewals and new customers of Qwest Loyal Advantage Service effective November 18, 2005.

     - Switched Outbound
       
       |          | 1-Year  | 2-Year  | 3-Year  |
       |----------|---------|---------|---------|
       | Monthly  | $0.0526 | $0.0465 | $0.0439 | $0.0413 |
       | 1-Year   | $0.0526 | $0.0465 | $0.0439 | $0.0413 |
       | 2-Year   | $0.0465 | $0.0428 | $0.0404 | $0.0381 |
       | 3-Year   | $0.0428 | $0.0394 | $0.0369 | $0.0345 |

     - Dedicated Outbound
       
       |          | 1-Year  | 2-Year  | 3-Year  |
       |----------|---------|---------|---------|
       | Monthly  | $0.0395 | $0.0294 | $0.0278 | $0.0261 |
       | 1-Year   | $0.0395 | $0.0294 | $0.0278 | $0.0261 |
       | 2-Year   | $0.0294 | $0.0234 | $0.0215 | $0.0200 |
       | 3-Year   | $0.0278 | $0.0234 | $0.0215 | $0.0200 |

     - Switched Inbound
       
       |          | 1-Year  | 2-Year  | 3-Year  |
       |----------|---------|---------|---------|
       | Monthly  | $0.0526 | $0.0465 | $0.0439 | $0.0413 |
       | 1-Year   | $0.0526 | $0.0465 | $0.0439 | $0.0413 |
       | 2-Year   | $0.0465 | $0.0428 | $0.0404 | $0.0381 |
       | 3-Year   | $0.0428 | $0.0394 | $0.0369 | $0.0345 |

     - Dedicated Inbound
       
       |          | 1-Year  | 2-Year  | 3-Year  |
       |----------|---------|---------|---------|
       | Monthly  | $0.0395 | $0.0294 | $0.0278 | $0.0261 |
       | 1-Year   | $0.0395 | $0.0294 | $0.0278 | $0.0261 |
       | 2-Year   | $0.0294 | $0.0234 | $0.0215 | $0.0200 |
       | 3-Year   | $0.0278 | $0.0234 | $0.0215 | $0.0200 |
104. **Obsoleted Business Voice Long Distance Service Offerings**

D. Calling Plans

35. Q.Government Network Services™

g. Term Agreement (Cont’d)

(2) GNS-2000 WorldCard

(a) Option 2 – S

<table>
<thead>
<tr>
<th></th>
<th>Per Minute Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-Month</td>
<td>$0.0540</td>
</tr>
<tr>
<td>1-Year</td>
<td>0.0531</td>
</tr>
<tr>
<td>2-Year</td>
<td>0.0513</td>
</tr>
<tr>
<td>3-Year</td>
<td>0.0495</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per call surcharge</td>
<td>$0.35</td>
</tr>
<tr>
<td>Operator surcharge</td>
<td>2.25</td>
</tr>
</tbody>
</table>

(b) Option 2 – F

<table>
<thead>
<tr>
<th></th>
<th>Per Minute Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-Month</td>
<td>$0.1700</td>
</tr>
<tr>
<td>1-Year</td>
<td>0.1615</td>
</tr>
<tr>
<td>2-Year</td>
<td>0.1530</td>
</tr>
<tr>
<td>3-Year</td>
<td>0.1445</td>
</tr>
</tbody>
</table>

h. Directory Assistance (Options 1 and 2)

Directory Assistance is available to all Q.Government Network Services customers at the business rate as set forth in Section 6, Operator Services, following.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

36. Q.Integrity

Q.Integrity will no longer be available to new customers as of November 30, 2007. Current Q.Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

Effective January 17, 2014, CenturyLink’s QCC Frame Relay and ATM Services will no longer accept new orders from existing customers (except to the extent permitted by contract).

- Customers with a contract that expires prior to December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract on a month-to-month basis until December 15, 2014.

- Customers with a contract that expires after December 15, 2014 may retain their QCC Frame Relay or ATM Services covered by that contract until the expiration of that contract.

a. General Description

(1) Q.Integrity™ is a suite of business communication services for large multi-location companies billing $50,000.00 or more per month. Products available under Q.Integrity include Switched and Dedicated Voice Services, Enhanced Toll-Free (8XX) Services, Calling Card and Directory Assistance Services.

(2) Q.Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing and reporting capabilities.

b. Toll-Free Service

(1) A monthly recurring charge applies to each toll-free number reserved for or supplied to a Q.Integrity customer depending on the term commitment selected.

(2) Enhanced Toll-Free Features may be selected as enhancements to Qwest’s toll-free services. Enhanced Toll-Free Features are available individually or in any combination for both existing and new customers.
D. Calling Plans
36. Q.Integrity (Cont’d)

(1) Billing and Rounding

Rates are quoted in full minutes. Calling rounding is in initial 18-second and additional 6-second increments. All minutes of use will be rounded up to the next increment however, calls are subject to a 30-second minimum average time requirement.

(2) Pricing Arrangements

(a) Q.Integrity offers two different pricing arrangements, Options D and E. The customer may select either of these options however, shortfall penalties apply if the customer does not meet the product’s minimum revenue commitments. The term of a Q.Integrity Option D or E agreement begins on the first day of the billing cycle following the date of the customer’s signature.

(b) Option D

Option D requires customers to sign a term commitment of one, two, or three years and meet a minimum volume of $50,000.00 per month in contributing services.

(c) Option E

Requires customers to sign a term commitment of one, two, or three years and select an Annual Usage Minimum commitment that must be met during each Annual Period. Customers must select one of the five Option E annual usage minimums set forth in the following table:

<table>
<thead>
<tr>
<th>Annual Usage Minimum Tiers (Option E Only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,200,000.00</td>
</tr>
<tr>
<td>1,800,000.00</td>
</tr>
<tr>
<td>2,400,000.00</td>
</tr>
<tr>
<td>3,600,000.00</td>
</tr>
<tr>
<td>4,800,000.00</td>
</tr>
</tbody>
</table>
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
36. Q.Integrity
c. Terms and Conditions (Cont’d)

(3) Renewals

(a) Either the customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty days written notice. The customer’s notice of termination must be sent to:

Qwest Communications Corp.  
Attention: Cancellation Notification  
Department 0270/1021  
4650 Lakehurst Court  
Dublin, OH 43016

(b) If written notification is not submitted to Qwest at least thirty days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment will automatically renew. The renewed term commitment will be based on the same terms, conditions, monthly commitment level and initial term, and at the rates in effect at the time of such renewal.

(c) The customer may at any time after the expiration of the initial term, terminate the term commitment by providing not less than thirty days written notice to the address above.

(4) Minimums

(a) There is a minimum monthly usage commitment (Monthly Commitment) or, an annual minimum usage commitment per twelve-month period for all customers.

(b) If during any month of the term commitment the customer’s total usage of Option D service falls below the monthly usage minimum, the customer will be billed the actual amount for the service plus the difference between the monthly revenue and the monthly usage minimum.

(c) If during any Annual Period of the term commitment the customer’s total usage of Option E service falls below the annual usage minimum, the customer will pay for actual amount for the service plus the difference between the Annual Revenue and the annual usage minimum.
D. Calling Plans
36. Q.Integrity
   c. Terms and Conditions (Cont’d)

(5) Early Termination

(a) Customers who terminate their Option D term commitment prior to completion of the term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:

   • Taking the number of full months remaining in the current Annual Period multiplied by the monthly usage minimum plus,
   
   • Thirty-five percent of the monthly usage minimum multiplied by the number of months remaining in the then-effective term (other than the number of months referred to in the section immediately preceding) if any, plus,
   
   • Any applicable third-party early termination or related charges or penalties incurred by Qwest as a result of the customer’s early termination.

(b) Customers who terminate their Option E term commitment prior to completion of the term and do not provide written notification to Qwest, will be billed and required to pay termination charges calculated using the following method:

   • An amount equivalent to the actual Annual Revenue generated during the Annual Period in which the customer terminates the commitment, less the usage minimum plus,
   
   • Thirty-five percent of the annual usage minimum multiplied by the number of Annual Periods remaining in the then-effective term (other than the annual period referred to in the section immediately preceding) if any, plus,
   
   • Any applicable third-party early termination or related charges or penalties incurred by Qwest as a result of the customer’s early termination.
D. Calling Plans
36. Q.Integrity (Cont’d)

c. Rates

(1) General

(a) Rates and charges for Qwest services described herein requiring dedicated access do not include access and access-related charges including, without limitation, installation charges, inside wiring charges assessed by the LEC and, distance and termination charges assessed by the LEC. All of these charges are additional. The rates and charges set forth herein do not include charges for customer premise equipment and related services.

(b) Payphone Use Charge and Directory Assistance charges are applicable.

(2) 1+ Per Minute InterLATA/Intrastate and IntraLATA/Intrastate Usage Rates

Subject to availability, the following per minute rates will apply to inbound and outbound calls.

(a) InterLATA/Intrastate

<table>
<thead>
<tr>
<th></th>
<th>Switched</th>
<th>Dedicated</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 Year</td>
<td>2 Year</td>
</tr>
<tr>
<td>Option D</td>
<td>$0.0610</td>
<td>$0.0600</td>
</tr>
<tr>
<td>Option E</td>
<td>0.0610</td>
<td>0.0600</td>
</tr>
</tbody>
</table>

(b) IntraLATA/Intrastate

<table>
<thead>
<tr>
<th></th>
<th>Switched</th>
<th>Dedicated</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 Year</td>
<td>2 Year</td>
</tr>
<tr>
<td>Option D</td>
<td>$0.0520</td>
<td>$0.0510</td>
</tr>
<tr>
<td>Option E</td>
<td>0.0520</td>
<td>0.0510</td>
</tr>
</tbody>
</table>
D. Calling Plans
36. Q.Integrity
   c. Rates (Cont’d)

(3) Q.Integrity worldcard

   (a) InterLATA/Intrastate


<table>
<thead>
<tr>
<th></th>
<th>1 Year</th>
<th>2 Year</th>
<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Option D</td>
<td>$0.0610</td>
<td>$0.0600</td>
<td>$0.0580</td>
</tr>
<tr>
<td>Option E</td>
<td>0.0610</td>
<td>0.0600</td>
<td>0.0580</td>
</tr>
<tr>
<td>Per call surcharge</td>
<td>$0.35</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

   (b) IntraLATA/Intrastate


<table>
<thead>
<tr>
<th></th>
<th>1 Year</th>
<th>2 Year</th>
<th>3 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Option D</td>
<td>$0.0520</td>
<td>$0.0510</td>
<td>$0.0500</td>
</tr>
<tr>
<td>Option E</td>
<td>0.0520</td>
<td>0.0510</td>
<td>0.0500</td>
</tr>
<tr>
<td>Per call surcharge</td>
<td>$0.35</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(4) Toll-Free Service

   (a) Charge for Each Toll-Free Number

   Per Month

<table>
<thead>
<tr>
<th>Term</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>One year term</td>
<td>$5.00</td>
</tr>
<tr>
<td>Two year term</td>
<td>2.50</td>
</tr>
<tr>
<td>Three year term</td>
<td>1.00</td>
</tr>
</tbody>
</table>

   (b) Enhanced Toll-Free Features

   See Qwest’s interstate Rate and Services Schedule No. 3 for application and rates.
D. Calling Plans
36. Q.Integrity
   c. Rates (Cont’d)

(5) Options D and E Discount Schedules

(a) Contributing Services

- Q.Integrity Option D
  - Domestic Voice Usage
  - Toll-Free (8XX) Inbound Usage
  - Directory Assistance Charges
  - Private Line Interexchange Carrier monthly recurring charges
  - Frame Relay Port and Permanent Virtual Circuit Monthly recurring charges
  - Qwest ATM Port, PVC and SVC monthly recurring charges
  - Dedicated internet access monthly recurring charges (@ccess)
  - Q.Integrity worldcard usage and surcharge
  - Qwest broadcast fax usage

- Q.Integrity Option E
  - Intrastate and interstate voice usage
  - Toll-Free (8XX) inbound usage
  - Directory Assistance Charges
  - Private Line Interexchange Carrier monthly recurring charges
  - Frame Relay Port and Permanent Virtual Circuit Monthly recurring charges
  - Qwest ATM Port, PVC and SVC monthly recurring charges
  - Dedicated internet access monthly recurring charges (@ccess)
  - Q.Integrity worldcard usage
  - Qwest broadcast fax usage

(b) Excluded Service Options D and E

- Dedicated access/egress or related charges imposed by third parties.
- Any monthly recurring charges except those listed above
- Non-recurring charges
- Taxes
- Surcharges except those listed above
- Audio Teleconferencing usage charges
- Integrated voice and fax usage charges
D. Calling Plans
36. Q.Integrity
   c. Rates
   (5) Options D and E Discount Schedules (Cont’d)

   (c) Voice Discount

   Voice Recipient charges may receive only the Voice Discount for Q.Integrity. Eligible Voice Charges include the following types of charges: (i) charges for usage of intrastate and intraLATA outbound voice service; (ii) charges for usage of intrastate and intraLATA 8XX inbound service; (iii) directory assistance service charges; (iv) Calling Card usage charges.

   • Voice Discount Schedule for Q.Integrity Option D

<table>
<thead>
<tr>
<th>Monthly Revenue</th>
<th>Option D Discount to be Applied To Recipient Services for the Voice</th>
</tr>
</thead>
<tbody>
<tr>
<td>$50,000 - $74,999.99</td>
<td>1%</td>
</tr>
<tr>
<td>$75,000 - $99,999.99</td>
<td>2%</td>
</tr>
<tr>
<td>$100,000 - $149,999.99</td>
<td>3%</td>
</tr>
<tr>
<td>$150,000 - $199,999.99</td>
<td>4%</td>
</tr>
<tr>
<td>$200,000 - $299,999.99</td>
<td>5%</td>
</tr>
<tr>
<td>$300,000 - $399,999.99</td>
<td>6%</td>
</tr>
<tr>
<td>$400,000 +</td>
<td>7%</td>
</tr>
</tbody>
</table>
D. Calling Plans

36. Q.Integrity
   c. Rates
   (5) Options D and E Discount Schedules
   (c) Voice Discount (Cont’d)

- Voice Discount Schedule for Q.Integrity Option E

<table>
<thead>
<tr>
<th>Target Average Monthly Revenue</th>
<th>Option E to be Applied To Recipient Service for the Voice</th>
</tr>
</thead>
<tbody>
<tr>
<td>$100,000.00</td>
<td>$0 - $149,999.99</td>
</tr>
<tr>
<td>150,000.00</td>
<td>150,000 - 199,999.99</td>
</tr>
<tr>
<td>200,000.00</td>
<td>200,000 - 299,999.99</td>
</tr>
<tr>
<td>300,000.00</td>
<td>300,000 - 399,999.99</td>
</tr>
<tr>
<td>400,000.00</td>
<td>400,000 - +</td>
</tr>
</tbody>
</table>

Under Q.Integrity Option E, the customer commits to an Annual Usage Minimum that must be attained during each Annual Period of a one, two, or three year term. Option E Annual Usage Minimums have a corresponding Target Average Monthly Revenue. The Target Average Monthly Revenue is that Annual Usage Minimum committed to by the customer divided by twelve as shown in the table following. During each month of the initial term, the customer shall receive the higher of the following:

- The Voice Discount associated with the customer’s Monthly Revenue for such month or,
- The Voice Discount associated with the customer’s Target Average Monthly Revenue.

The Target Average Monthly Revenue provides the Option E customer with a minimum Voice discount level each at the corresponding discounts for the Target Average Monthly Revenue set forth in the tables above, regardless of a customer’s actual Monthly Revenue for a given month. If the customer’s Monthly Revenue in a given month exceeds the Target Average Monthly Revenue, the customer receives the applicable discount from the table above that corresponds to the actual contributing Monthly Revenue for such month.

Option E Annual Usage Minimum Tiers Available

<table>
<thead>
<tr>
<th>Annual Usage Minimum</th>
<th>Target Average Monthly Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,200,000.00</td>
<td>$100,000.00</td>
</tr>
<tr>
<td>1,800,000.00</td>
<td>150,000.00</td>
</tr>
<tr>
<td>2,400,000.00</td>
<td>200,000.00</td>
</tr>
<tr>
<td>3,600,000.00</td>
<td>300,000.00</td>
</tr>
<tr>
<td>4,800,000.00</td>
<td>400,000.00</td>
</tr>
</tbody>
</table>
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response

1. Residence Customer Incentive Program

   a. General Description

      The Residence Customer Incentive Program is an offering for potential new residence long distance customers and to existing residence long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

   b. Terms and Conditions

      (1) This competitive response offering may be offered to potential new Qwest residence long distance customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

      (2) For potential new residence customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.

      (3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.1., following.

      (4) The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts so long as each offer to a particular residence customer is not inconsistent with the provisions of this Rate Schedule and the amount does not exceed the maximum amount set forth in c.1., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
   1. Residence Customer Incentive Program
   b. Terms and Conditions (Cont’d)

   (5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which Qwest provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Qwest Rates and Services Schedule.

   (6) For potential new residence customers, the Company will condition some of its offers upon a residence customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.

   (7) Offers may differ based on the following criteria or combinations of criteria below:

   (a) sales channel through which the products are sold.

   (b) Existing customers who request to have one or more products disconnected.

   (c) Customers who identify better competitive offer(s) available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Rate Schedule.

   (d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

   (8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.

   (9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

ISSUED: August 13, 2009          EFFECTIVE: September 14, 2009
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
   1. Residence Customer Incentive Program (Cont’d)

   c. Rates and Charges

   (1) Customers may be offered one of the following on selected products, or the
       equivalent monetary value, as determined by the Company.

   (a) A waiver of an amount up to 100% of the current residence recurring
       charge(s), and the current per minute intrastate long distance rate or,

   (b) A waiver of up to 12 months of the recurring rates or,

   (c) A waiver of an amount up to 100% of the current per minute intrastate long
       distance rate or,

   (d) A benefit or consideration offered or provided that is not associated with a
       service or product offered by the Company such as merchandise, discounts
       on merchandise offer by others, gift certificates, gift cards or otherwise at the
       discretion of the Company. The actual cost incurred by the Company will be
       used in determining the value of non-cash offers or benefits, not to exceed
       the sum of c.1.a., above.

   (2) The waiver(s) will appear in the form of a credit(s) on the customer’s bill. The
       waiver may be one-time or spread over a period of up to 12 months in a
       fashion determined by the Company.

   (3) Waiver amounts are calculated on the first month’s monthly rate(s). The total
       waived amount will not exceed the value of the total per minute charge(s) plus
       twelve months of the monthly rates.

   (4) An early termination charge not to exceed $50.00 per line may be charged to
       customers who terminate their service prior to the completion of their initial
       term.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response (Cont’d)

2. Business Customer Incentive Program

a. General Description

The Business Customer Incentive Program is an offering for potential new business long distance customers and to existing business long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

b. Terms and Conditions

(1) This competitive response offering may be offered to potential new Qwest business long distance customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

(2) For potential new business customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.

(3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.1., following.

(4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular business customer is not inconsistent with the provisions of this Rate Schedule and the amount does not exceed the maximum amount set forth in c.1., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response
   b. Terms and Conditions (Cont’d)

   (5) This competitive response offering is provisioned in conjunction with the
       interstate competitive response offering under which Qwest provides interstate
       long distance usage. All other terms and conditions, including any applicable
       discounts offered through the Qwest Rates and Services Schedule (RSS), and
       customer eligibility under this offer are specified in the Qwest Rates and
       Services Schedule.

   (6) For potential new business customers, the Company will condition some of its
       offers upon a business customer remaining with the Company for a minimum
       of one year. Any minimum period of time shall be identified to the customer
       as part of the offer. In such cases, if the customer terminates service early,
       they will be billed an early termination charge.

   (7) Offers may differ based on the following criteria or combinations of criteria
       below:

       (a) The sales channel through which the products are sold.

       (b) Existing customers who request to have one or more products disconnected.

       (c) Customers who identify better competitive offer(s) available to them. Qwest
           representatives may present to these customers multiple offers up to the
           maximum value under this Rate Schedule.

       (d) Such other facts, criteria, and circumstances as the Company believes is a
           reasonable basis upon which to distinguish among groups of customers.

   (8) The Company shall use reasonable business efforts so that similarly situated
       customers are offered similar incentives in similar circumstances.

   (9) The Company reserves the right to review the availability and conditions of
       the offer or to discontinue the offer.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response

2. Business Customer Incentive Program (Cont’d)

   c. Rates and Charges

   (1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.

   (a) A waiver of an amount up to 100% of the current business recurring charge(s), and the current per minute intrastate long distance rate or,

   (b) A waiver of up to 12 months of the recurring rates or,

   (c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,

   (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.1.a., above.

   (2) The waiver(s) will appear in the form of a credit(s) on the customer’s bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.

   (3) Waiver amounts are calculated on the first month’s monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.

   (4) An early termination charge not to exceed $100.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs

1. Hearing or Speech Impaired Persons Discount

Unless otherwise specified, a rate reduction will apply on all calls within the state, originating from a certified hearing or speech impaired customer’s residential line. The rate reduction will be the application of a 40% discount over the established long distance rates in effect.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs (Cont’d)

2. Competitive Discount Program

a. Description

The Competitive Discount Program is an offering for potential new business customers and to existing business customers to induce the acquisition or continuation of intrastate long-distance voice and data services by such customers. The program is available to these customers under a term agreement.

b. Terms and Conditions

(1) This program may be offered in situations where the Company believes the customer has or could receive an offer from another telecommunications service provider. The Company may require the Customer to demonstrate to the Company’s reasonable satisfaction that the Customer intends to accept the offer or remain subscribed to the other telecommunications service provider.

(2) The recipients of this Discount Program and the amount of the incentive offer will be at the sole discretion of the Company.

(3) The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts. The Company may approve or prohibit use of this Competitive Discount Program in conjunction with another offer being marketed by the Company and/or a Company affiliate at the Company’s discretion.

(4) This Competitive Discount Program is provisioned in conjunction with the interstate Competitive Discount Program under which Qwest provides interstate long-distance voice and data services. All other terms and conditions, including any applicable discounts offered through the Qwest Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Qwest RSS.

(5) Offers may differ for customers who identify different competitive offer(s) available to them.

(6) The terms of this Competitive Discount Program may be made available to similarly situated customers on a nondiscriminatory basis.

(7) The Company reserves the right to discontinue this offer.
5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs

2. Competitive Discount Program (Cont’d)

c. Rates and Charges

(1) The Company may offer a discount off the customer’s monthly recurring intrastate long-distance voice and data service charges with a term agreement.

(2) The Company may waive all or a portion of non recurring intrastate long-distance voice and data service charges with a term agreement.

(3) This discount will be applied against intrastate long distance voice and data services and is applicable for the entire term of the customer’s agreement unless otherwise specified.

(4) Customers receiving the benefits of this offer may also receive benefits of other promotional offerings offered by the Company and/or a Company affiliate.
A. Obsolete Programs

1. Alliance TD Program

The Alliance TD Program enables Customers to utilize the Company’s network to place long distance calls using direct dial access. Inbound Toll Free service is also available. Dial Up service can be used for placing intraLATA calls. The service is marketed through an authorized representative of the Company. Rates and charges vary depending upon the option selected by the Customer as set forth below. Calls are timed and billed for an initial period of 18 seconds; usage thereafter is timed and billed in 6 second increments. A fee of $3.00 per month per account is also applicable.

<table>
<thead>
<tr>
<th></th>
<th>Outbound Service</th>
<th>Inbound Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alliance TD 1</td>
<td>$0.079</td>
<td>$0.139</td>
</tr>
<tr>
<td>Alliance TD 1+</td>
<td>0.069</td>
<td>0.139</td>
</tr>
<tr>
<td>Alliance TD 2</td>
<td>0.069</td>
<td>0.129</td>
</tr>
<tr>
<td>Alliance TD 3</td>
<td>0.069</td>
<td>0.119</td>
</tr>
<tr>
<td>Alliance TD 4</td>
<td>0.069</td>
<td>0.109</td>
</tr>
</tbody>
</table>
6. OPERATOR SERVICES

A. General

All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.
6. OPERATOR SERVICES

B. Directory Assistance

1. General Description

Directory Assistance service allows customers to obtain listing information comprised of a name, ZIP code and/or address and telephone number. Customers may access this service by dialing the area code (NPA) for the telephone number(s) desired plus 555-1212.

2. Rates and Charges

The following charges apply for each direct dialed call by the customer to Directory Assistance. This charge applies unless specified differently in another section of this Rate Schedule.

<table>
<thead>
<tr>
<th>CHARGE</th>
<th>CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence</td>
<td>$0.95</td>
</tr>
<tr>
<td>Business</td>
<td>0.95</td>
</tr>
<tr>
<td>Operator Assisted</td>
<td>1.99</td>
</tr>
<tr>
<td>MiCTA</td>
<td>0.50</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009    EFFECTIVE: September 14, 2009
6. OPERATOR SERVICES

C. Miscellaneous Operator Service Charges

1. Non-Subscriber Surcharge (NSS)

   a. General Description

   A Non-Subscriber Surcharge may be assessed and is applicable to intrastate Operator Station (Collect, Billed to Third Party, and Person-to-Person, Station-to-Station) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this Rate Schedule.

   b. Rates and Charges

   The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company’s billing system.

   • Non-Subscriber Surcharge $0.00 (R)
6. OPERATOR SERVICES

C. Miscellaneous Operator Service Charges (Cont’d)

2. Payphone Surcharge

a. General Description

A charge applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card or Collect) placed from pay telephones.

b. Rates and Charges

<table>
<thead>
<tr>
<th>CHARGE PER CALL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence (Calls using a Consumer Calling Card or Home 800) $0.55</td>
</tr>
<tr>
<td>Business (calls using worldcard or Toll Free service) $0.55</td>
</tr>
<tr>
<td>All Others $0.55</td>
</tr>
</tbody>
</table>

ISSUED: August 13, 2009  EFFECTIVE: September 14, 2009
6. OPERATOR SERVICES

C. Miscellaneous Operator Service Charges (Cont’d)

3. Reserved For Future Use
6. **Operator Services**

D. Operator Services Offerings

1. Option A-1

   a. General Description

   Operator Services that are available from customer locations which presubscribe to one of the Company’s direct dial services, or through optional dialing patterns to reach a Qwest Operator.

   b. Rates and Charges

   (1) Operator Surcharges – InterLATA/IntraLATA/Local

   Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

<table>
<thead>
<tr>
<th></th>
<th><strong>INTERLATA</strong></th>
<th><strong>INTRALATA</strong></th>
<th><strong>LOCAL</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Calling Card – Automated (0++)</td>
<td>$0.72 (R)</td>
<td>$0.72 (R)</td>
<td>$0.72 (R)</td>
</tr>
<tr>
<td>Calling Card – Partially Assisted (0+-)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
</tr>
<tr>
<td>Calling Card – Fully Assisted (0--)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
</tr>
<tr>
<td>Bill to Third Party – Automated (0++)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
</tr>
<tr>
<td>Bill to Third Party – Partially Assisted (0+-)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
</tr>
<tr>
<td>Bill to Third Party – Fully Assisted (0--)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
</tr>
<tr>
<td>Collect – Automated (0++)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
<td>3.95 (R)</td>
</tr>
<tr>
<td>Collect – Partially Assisted (0+-)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
</tr>
<tr>
<td>Collect – Fully Assisted (0--)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
</tr>
<tr>
<td>Person to Person – Partially Assisted (0+-)</td>
<td>4.15 (R)</td>
<td>4.15 (R)</td>
<td>4.15 (R)</td>
</tr>
<tr>
<td>Person to Person – Fully Assisted (0--)</td>
<td>4.15 (R)</td>
<td>4.15 (R)</td>
<td>4.15 (R)</td>
</tr>
<tr>
<td>Station to Station – Partially Assisted (0+-)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
</tr>
<tr>
<td>Station to Station – Fully Assisted (0--)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
<td>4.95 (R)</td>
</tr>
</tbody>
</table>

**ISSUED:** June 12, 2012  
**EFFECTIVE:** June 12, 2012
6. OPERATOR SERVICES

D. Operator Services Offerings
   1. Option A-1
      b. Rates and Charges (Cont’d)

(2) Operator Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA USAGE CHARGE**

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Initial</th>
<th>Add’l</th>
<th>Initial</th>
<th>Add’l</th>
<th>Initial</th>
<th>Add’l</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
</tr>
<tr>
<td>Evening</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Night/Weekend</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>(R)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**INTRA-LATA USAGE CHARGE**

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Initial</th>
<th>Add’l</th>
<th>Initial</th>
<th>Add’l</th>
<th>Initial</th>
<th>Add’l</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
</tr>
<tr>
<td>Evening</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Night/Weekend</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td>(R)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**LOCAL USAGE CHARGE**

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Initial</th>
<th>Add’l</th>
<th>Initial</th>
<th>Add’l</th>
<th>Initial</th>
<th>Add’l</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
<td>$0.5900</td>
</tr>
<tr>
<td>Evening</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Night/Weekend</td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td>(R)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
6. OPERATOR SERVICES

D. Operator Services Offerings (Cont’d)

2. Carrier Services

a. Description

Carrier Services by Qwest provides any end user the ability to complete automated and live operator assisted telephone calls through the Company’s designated numbers which are 800-235-5576, 800-235-5708 and 800-235-5768. These toll free numbers are unique to the Company when dialed from the state of California and can be utilized by any end user.

b. Rates and Charges

(1) Operator Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

<table>
<thead>
<tr>
<th></th>
<th>INTERLATA</th>
<th>INTRALATA</th>
<th>LOCAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calling Card – Automated (0++)</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Calling Card – Partially Assisted (0+-)</td>
<td>1.55</td>
<td>1.55</td>
<td>1.55</td>
</tr>
<tr>
<td>Calling Card – Fully Assisted (0--)</td>
<td>1.55</td>
<td>1.55</td>
<td>1.55</td>
</tr>
<tr>
<td>Credit Card – Automated (0++)</td>
<td>4.99</td>
<td>4.99</td>
<td>4.99</td>
</tr>
<tr>
<td>Credit Card – Partially Assisted (0+-)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Credit Card – Fully Assisted (0--)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Bill to Third Party – Automated (0++)</td>
<td>4.99</td>
<td>4.99</td>
<td>4.99</td>
</tr>
<tr>
<td>Collect – Automated (0++)</td>
<td>4.99</td>
<td>4.99</td>
<td>4.99</td>
</tr>
<tr>
<td>Collect – Partially Assisted (0+-)</td>
<td>6.50</td>
<td>6.50</td>
<td>6.50</td>
</tr>
<tr>
<td>Collect – Fully Assisted (0--)</td>
<td>6.50</td>
<td>6.50</td>
<td>6.50</td>
</tr>
<tr>
<td>Person to Person – Partially Assisted (0+-)</td>
<td>9.99</td>
<td>9.99</td>
<td>9.99</td>
</tr>
<tr>
<td>Person to Person – Fully Assisted (0--)</td>
<td>9.99</td>
<td>9.99</td>
<td>9.99</td>
</tr>
<tr>
<td>Station to Station – Partially Assisted (0+-)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Station to Station – Fully Assisted (0--)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
</tbody>
</table>

(M) Material moved from Page 24.
### 6. OPERATOR SERVICES

D. Operator Services Offerings

2. Carrier Services
   b. Rates and Charges (Cont’d)

   2. Operator Per Minute Usage Charges - InterLATA/IntraLATA/Local

   The following are the per minute usage charges that the customer will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge.

#### INTERLATA USAGE CHARGE

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Day Initial Minute</th>
<th>Day Add’l Minute</th>
<th>Evening Initial Minute</th>
<th>Evening Add’l Minute</th>
<th>Night/Weekend Initial Minute</th>
<th>Night/Weekend Add’l Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-9999</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
</tr>
</tbody>
</table>

#### INTRA LATA USAGE CHARGE

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Day Initial Minute</th>
<th>Day Add’l Minute</th>
<th>Evening Initial Minute</th>
<th>Evening Add’l Minute</th>
<th>Night/Weekend Initial Minute</th>
<th>Night/Weekend Add’l Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-9999</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
</tr>
</tbody>
</table>

#### LOCAL USAGE CHARGE

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Day Initial Minute</th>
<th>Day Add’l Minute</th>
<th>Evening Initial Minute</th>
<th>Evening Add’l Minute</th>
<th>Night/Weekend Initial Minute</th>
<th>Night/Weekend Add’l Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-9999</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
<td>$0.3500</td>
</tr>
</tbody>
</table>


(M) Material moved from Page 25.
7. PRIVATE LINE SERVICE OFFERINGS

A. General

1. A service for communications between specified locations for a continuous period or for regularly recurring periods at stated hours. Facilities for communication between two or more designated points are set aside for the exclusive use or availability for use of a particular customer or authorized users.

2. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

3. Private Line Services require that a customer sign a term commitment.
7. **PRIVATE LINE SERVICE OFFERINGS**

B. Private Line Service

1. General Description

   a. Qwest’s domestic Private Line Service is a point-to-point physical link between two Company Points of Presence (POP) located on the Qwest domestic network. The link provides interLATA dedicated non-switched electrical and/or optical transmission.

   b. The service provides a fixed capacity of bandwidth for transport of the customer’s digital communications traffic. The service uses and conforms to Synchronous Optical Network standards that originate and terminate a physical connection at a specified Company demarcation point located in the Qwest POP (QPOP). Service extends to and includes the equipment maintained by the Company at the Company network interface points located in the QPOP.

   c. Private Line transmission speeds range from the DS0 level up to and including OCN speeds. Circuits at DS0, DS1, and Fractional DS1 up to 512 kbps, DS3, OC3, OC12 and OC48 levels may be available between any two POP locations within the state. Provision of Private Line circuits are subject to facilities and capacity availability.

2. Rates and Charges

   Pricing will be developed on an individual case basis.
7. PRIVATE LINE SERVICE OFFERINGS

B. Private Line Service
2. Rates and Charges (Cont’d)

a. Qwest Express
   Pricing will be developed on an individual case basis.

b. Qwest Connect
   Pricing will be developed on an individual case basis.

c. MiCTA
   Pricing will be developed on an individual case basis.

d. Qwest Total Advantage Express
   Pricing will be developed on an individual case basis.
7. PRIVATE LINE SERVICE OFFERINGS

B. Private Line Service
2. Rates and Charges (Cont’d)

e. Qwest Total Advantage Voice

(1) Private Line Service[1]

(a) Basic Digital Service (DS0)

- Basic Digital Service is available in 64 Kbps increments from 64 Kbps-512 Kbps.

- The following rates are per mile per DS0 channel and do not include the local access connection to the incumbent local exchange company.

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>DS0-64</th>
<th>DS0-128</th>
<th>DS0-192</th>
<th>DS0-256</th>
<th>DS0-320</th>
<th>DS0-384</th>
<th>DS0-448</th>
<th>DS0-512</th>
</tr>
</thead>
<tbody>
<tr>
<td>150-199</td>
<td>$2.4834</td>
<td>$4.0592</td>
<td>$2.8004</td>
<td>$2.2425</td>
<td>$1.9500</td>
<td>$1.9278</td>
<td>$1.9119</td>
<td>$1.9000</td>
</tr>
<tr>
<td>250-299</td>
<td>1.9833</td>
<td>2.6433</td>
<td>1.8369</td>
<td>1.6833</td>
<td>1.6633</td>
<td>1.6500</td>
<td>1.6404</td>
<td>1.6333</td>
</tr>
<tr>
<td>300-349</td>
<td>1.7999</td>
<td>2.2962</td>
<td>1.5971</td>
<td>1.5499</td>
<td>1.5333</td>
<td>1.5222</td>
<td>1.5142</td>
<td>1.5083</td>
</tr>
<tr>
<td>350-399</td>
<td>1.6356</td>
<td>2.0656</td>
<td>1.4451</td>
<td>1.4213</td>
<td>1.4070</td>
<td>1.3975</td>
<td>1.3907</td>
<td>1.3856</td>
</tr>
<tr>
<td>400-449</td>
<td>1.4832</td>
<td>1.9021</td>
<td>1.3165</td>
<td>1.2957</td>
<td>1.2832</td>
<td>1.2749</td>
<td>1.2689</td>
<td>1.2645</td>
</tr>
<tr>
<td>450-499</td>
<td>1.3387</td>
<td>1.7327</td>
<td>1.1906</td>
<td>1.1721</td>
<td>1.1609</td>
<td>1.1535</td>
<td>1.1482</td>
<td>1.1443</td>
</tr>
<tr>
<td>500-599</td>
<td>1.2000</td>
<td>1.5997</td>
<td>1.0667</td>
<td>1.0500</td>
<td>1.0400</td>
<td>1.0333</td>
<td>1.0286</td>
<td>1.0250</td>
</tr>
<tr>
<td>600-699</td>
<td>1.0967</td>
<td>1.4223</td>
<td>0.9856</td>
<td>0.9717</td>
<td>0.9633</td>
<td>0.9578</td>
<td>0.9538</td>
<td>0.9508</td>
</tr>
<tr>
<td>700-799</td>
<td>1.0029</td>
<td>1.2988</td>
<td>0.9076</td>
<td>0.8957</td>
<td>0.8886</td>
<td>0.8838</td>
<td>0.8804</td>
<td>0.8779</td>
</tr>
<tr>
<td>800-899</td>
<td>0.9150</td>
<td>1.1846</td>
<td>0.8317</td>
<td>0.8213</td>
<td>0.8150</td>
<td>0.8108</td>
<td>0.8079</td>
<td>0.8056</td>
</tr>
<tr>
<td>900-999</td>
<td>0.8311</td>
<td>1.0864</td>
<td>0.7570</td>
<td>0.7478</td>
<td>0.7422</td>
<td>0.7385</td>
<td>0.7359</td>
<td>0.7339</td>
</tr>
</tbody>
</table>

A minimum mileage of 150 miles will be applied to all DS0 Private Line Services regardless of mileage.

NONRECURRING RATE

- Per Circuit
  - $500.00

[1] A Customer Provided Access charge may apply. If applicable, the rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.
7. **Private Line Service Offerings**

B. Private Line Service  
2. Rates and Charges  
e. Qwest Total Advantage Voice  
   (1) Private Line Service[1] (Cont’d)

(b) High Speed Digital Service (DS1)[1]

The following rates are per mile per DS0 channel and do not include the local access connection to the incumbent local exchange carrier.

<table>
<thead>
<tr>
<th>Mileage Band</th>
<th>Per Mile/Per Channel Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>150 - 199</td>
<td>$0.3736</td>
</tr>
<tr>
<td>200 - 249</td>
<td>0.2995</td>
</tr>
<tr>
<td>250 - 299</td>
<td>0.2643</td>
</tr>
<tr>
<td>300 - 349</td>
<td>0.2384</td>
</tr>
<tr>
<td>350 - 399</td>
<td>0.2251</td>
</tr>
<tr>
<td>400 - 449</td>
<td>0.2118</td>
</tr>
<tr>
<td>450 - 499</td>
<td>0.1985</td>
</tr>
<tr>
<td>500 - 599</td>
<td>0.1850</td>
</tr>
<tr>
<td>600 – 699</td>
<td>0.1740</td>
</tr>
<tr>
<td>700 – 799</td>
<td>0.1630</td>
</tr>
<tr>
<td>800 – 899</td>
<td>0.1520</td>
</tr>
<tr>
<td>900 – 999</td>
<td>0.1410</td>
</tr>
</tbody>
</table>

A minimum mileage of 150 miles will be applied to all DS1 Private Lines regardless of mileage.

**Nonrecurring Rate**

- Per Circuit $500.00

---

[1] A Customer Provided Access charge may apply. If applicable, the rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.
7. **PRIVATE LINE SERVICE OFFERINGS**

B. Private Line Service  
2. Rates and Charges  
   e. Qwest Total Advantage Voice  
      (1) Private Line Service[1] (Cont’d)

   (c) High Speed Digital Service (DS3)[1]

   The following rates are per mile per DS0 channel and do not include the local access connection to the incumbent local exchange carrier.

<table>
<thead>
<tr>
<th>MILEAGE BAND</th>
<th>PER MILE /PER CHANNEL RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>150 - 199</td>
<td>$0.0836</td>
</tr>
<tr>
<td>200 - 249</td>
<td>0.0810</td>
</tr>
<tr>
<td>250 - 299</td>
<td>0.0784</td>
</tr>
<tr>
<td>300 - 349</td>
<td>0.0758</td>
</tr>
<tr>
<td>350 - 399</td>
<td>0.0732</td>
</tr>
<tr>
<td>400 - 449</td>
<td>0.0706</td>
</tr>
<tr>
<td>450 - 499</td>
<td>0.0680</td>
</tr>
<tr>
<td>500 - 599</td>
<td>0.0650</td>
</tr>
<tr>
<td>600 – 699</td>
<td>0.0622</td>
</tr>
<tr>
<td>700 – 799</td>
<td>0.0594</td>
</tr>
<tr>
<td>800 – 899</td>
<td>0.0566</td>
</tr>
<tr>
<td>900 – 999</td>
<td>0.0538</td>
</tr>
</tbody>
</table>

   A minimum of 150 miles will be applied to all DS3 Lines regardless of mileage.

   **NONRECURRING RATE**

   • Per Circuit  $2,500.00

[1] A Customer Provided Access charge may apply. If applicable, the rate will be set forth in the Qwest Rates and Services Schedule Interstate No. 3.

**ISSUED**: August 13, 2009  
**EFFECTIVE**: September 14, 2009
7. PRIVATE LINE SERVICE OFFERINGS

C. Qwest Metro Private Line (QMPL)

1. General Description

Qwest Metro Private Line (QMPL) provides dedicated, point-to-point, private line connections between two customer locations, over a shared, high capacity fiber-optic network. The locations can be single-customer buildings, multi-tenant units or carrier POPs. The service is available only to end user business customers.

2. Rates and Charges

Pricing will be developed on an individual case basis.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. General

1. Advanced Communications Services is a telecommunication service designed for cost-efficient data transmission.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Advanced Communications Services require that a customer sign a term commitment.
7. PRIVATE LINE SERVICE OFFERINGS

D. QWave

1. General Description

QWave Service is a wavelength (Lambda) solution that addresses a range of dense wave division multiplexing (DWDM) transport applications including Metro and Inter-City applications. QWave offers 2.5G (OC48), 10G (OC192), 1GbE and 10GbE LAN PHY unprotected and Protected wavelength services for customers who need high capacity transport and want greater control and visibility of their broadband services. QWave supports synchronous optical network (SONET) and synchronous digital hierarchy (SDH) protocols.

2. Rates and Charges

Pricing will be developed on an individual case basis.

(M) Material moved from Section 8, Page 5.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. General

1. Advanced Communications Services is a telecommunication service designed for cost-efficient data transmission.

2. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

3. Advanced Communications Services require that a customer sign a term commitment.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

B. Metro Optical Ethernet (MOE)

1. General Description

Metro Optical Ethernet (MOE) Service is a flexible, easy-to-use, transport service that uses established Ethernet transport technology. MOE allows customers to connect multiple enterprise locations within a service area using native Ethernet protocol. MOE supports transmission speeds as low as 5 Mbps and up to 1 Gbps. The minimum term is one year.

2. Rates and Charges

Pricing will be developed on an individual case basis.
108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. Frame Relay Service (FRS)

Effective: December 15, 2013, CenturyLink’s QCC Frame Relay Service will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract).

Existing customers of these services will be grandfathered as follows:

• Existing contracts for these services will not be renewed.

• Customers with a contract that expires prior to December 15, 2014 may retain their QCC Frame Relay Service covered by that contract on a month-to-month basis until December 15, 2014.

• Customers with a contract that expires after December 15, 2014 may retain their QCC Frame Relay Service covered by that contract until the expiration of that contract.

1. General Description

a. Frame Relay Service (FRS) is a public, fast-packet data network service that employs a form of packet switching analogous to a streamlined version of X.25 networks. The packets are in the form of “frames”, which are variable in length, with the payload being anywhere between 0 and 4,096 octets. Frame Relay Service supports a variety of simultaneous data applications over a single integrated facility such as data, voice, and video. Transmission of frames between the user sites is on the basis of Permanent Virtual Circuits (PVCs) which are predetermined paths specifically defined in the Frame Relay routing logic. The following Usage Parameters for traffic control and congestion control apply to particular virtual circuits on Frame Relay Service:

• Committed Burst Size: The maximum data rate that the Company agrees to handle over a subscriber link under normal network operation conditions.

• Excess Burst Size: The maximum data rate that the Company’s network will attempt to transport over a specified period of time, known as the Measurement Interval. At the Company’s discretion, the Company may mark the excess frames as Discard Eligible (DE).

b. Virtual Circuits (VCs) are two-way, software-defined data paths between two ports that act as replacements for private or dedicated leased lines in the customer’s network. Frame Relay Service supports routing on a pre-established connection or PVC.

c. Port connection provides a gateway into the Qwest Frame Relay network and allocates the network’s available capacity to the virtual connections it supports.

(M) Material moved from Section 8.
108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. Frame Relay Service (FRS) (Cont’d) (T)(M)

2. Rates and Charges (M)

Pricing will be developed on an individual case basis.

(M) Material moved from Section 8.
108. OBSOLETE ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. ATM Service

Effective: December 15, 2013, CenturyLink’s QCC ATM Service will no longer be available to new customers or for new orders from existing customers (except to the extent permitted by contract).

Existing customers of these services will be grandfathered as follows:

- Existing contracts for these services will not be renewed.

- Customers with a contract that expires prior to December 15, 2014 may retain their QCC ATM Service covered by that contract on a month-to-month basis until December 15, 2014.

- Customers with a contract that expires after December 15, 2014 may retain their QCC ATM Service covered by that contract until the expiration of that contract.

1. General Description

a. ATM Service is a high-speed, connection oriented multiplexing and switching service that uses fixed-length cells to support transmission of multiple types of traffic (such as data, voice and video) over a Local Area Network (LAN) or Wide Area Network (WAN).

b. ATM Service allows for a fixed-length 53-byte cell, which consists of 48 byte payload and 5-byte header, to transport user data across the network. Switching is done based on the contents of the cell header.

c. The Qwest ATM Port Connection provides a gateway into the Qwest ATM Network and allocates the network’s available capacity to the Virtual Connections it supports. At least one Port must exist for each customer premises directly connected to the Qwest ATM Network.

d. Virtual Circuits (VCs) are two-way, software-defined data paths between two Ports that act as replacements for private or dedicated leased lines in the customer’s network. ATM Service supports cell routing on a pre-established connection or Permanent Virtual Circuit (PVC), or connection on demand basis or Switched Virtual Circuit (SVC). The customer at or prior to connection set up must designate a service category.

2. Rates and Charges

Pricing will be developed on an individual case basis.

(M) Material moved from Section 8.
9. Promotions

For the purpose of encouraging customers to try different telecommunication services, the Company may, with respect to any of its services or products in this Rate Schedule, offer a temporary waiver or partial waiver of any nonrecurring, usage or monthly rate. The Company may also offer incentives, benefits or gifts to customers to encourage the purchase or retention of any service or product. All promotional offers are subject to facility availability. Promotional offers do not constitute price changes.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services (Cont’d)

3. Qwest Choice Long Distance Plus Plan

   a. General Description

      The Qwest Choice Long Distance Plus Plan will allow a business customer to complete direct dialed calls between any two points within the state.

   b. Rates and Charges

      (1) Switched Access – Outbound and Inbound, Per-Minute Rates

         | INTERLATA | INTRALATA |
         |-----------|-----------|
         | All Time Periods |
         | Per Minute       |
         | $0.05            |
         | $0.05            |

         | MONTHLY MINIMUM RATE |
         | Per Account          |
         | $20.00 (I)           |

      (2) Charge for Each Toll-Free Number

         | MONTHLY RATE |
         | Per 8XX Number    |
         | $5.00             |
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans
   56. Qwest Choice Unlimited Plan – Residence
      b. Terms and Conditions (Cont’d)

(9) Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer’s usage to ensure that the customer’s use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer’s choice.

(10) If the customer’s usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer’s use was not a violation of any of the restrictions.

(11) The Company may take any other action permitted by this Rate Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(12) Call detail is provided.

c. Rates and Charges

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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont’d)

2. Qwest Choice Long Distance Basic Plan

   a. General Description

      The Qwest Choice Long Distance Basic Plan will allow a business customer to complete direct dialed calls between any two points within the state.

   b. Rates and Charges

      (1) Switched Access – Outbound and Inbound, Per-Minute Rates

      | INTERLATA | INTRALATA |
      |-----------|-----------|
      | All Time Periods |
      | - Per Minute   |
      | $0.07          | $0.07     |

      MONTHLY RATE

      | Per Account |
      | $4.99 (I)   |

      (2) Charge for Each Toll-Free Number

      MONTHLY RATE

      | Per 8XX Number |
      | $5.00          |
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services (Cont’d)

3. Qwest Choice Long Distance Plus Plan

   a. General Description

      The Qwest Choice Long Distance Plus Plan will allow a business customer to
      complete direct dialed calls between any two points within the state.

   b. Rates and Charges

      (1) Switched Access – Outbound and Inbound, Per-Minute Rates

          | INTERLATA | INTRALATA |
          | All Time Periods | Per Minute | $0.05 | $0.05 |
          | MONTHLY MINIMUM RATE | Per Account | $18.00 (I) |

      (2) Charge for Each Toll-Free Number

          | MONTHLY RATE |
          | Per 8XX Number | $5.00 |
103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

56. Qwest Choice Unlimited Plan – Residence

b. Terms and Conditions (Cont’d)

(9) Certain restrictions apply. The Qwest Choice Unlimited Plan may not be used in conjunction with the following: auto dialers, long distance Internet access, call center applications including, but not limited to, auto-dialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. The Company may monitor the customer’s usage to ensure that the customer’s use of the Qwest Choice Unlimited Plan is consistent with the applicable restrictions. If the Company determines that the customer is in violation of above listed restrictions, the customer shall forfeit eligibility for rates under this plan and will be moved to another usage sensitive plan of the customer’s choice.

(10) If the customer’s usage exceeds 5,000 Minutes Of Use in any month, the customer shall be presumed to be in violation of the applicable restrictions and it shall be the responsibility of the customer to demonstrate to the Company that the customer’s use was not a violation of any of the restrictions.

(11) The Company may take any other action permitted by this Rate Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

(12) Call detail is provided.

c. Rates and Charges

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<thead>
<tr>
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<th>IntraLata Rate</th>
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ISSUED: July 5, 2011                      EFFECTIVE: July 5, 2011
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services

1. Qwest Choice Unlimited Plan - Business

   a. General Description

      The Qwest Choice Unlimited Plan will allow a business customer to complete
direct dialed voice calls between any two points within the state.

   b. Rates and Charges

      (1) Switched Access – Outbound, Per-Minute Rates.

         INTERLATA  INTRALATA

         • All Time Periods - Per Minute

         | MONTHLY RATE |
         |      |
         | $28.00 (I)  |

      (2) Toll-Free

         (a) Switched Access – Inbound, Per-Minute Rates.

         INTERLATA  INTRALATA

         • All Time Periods - Per Minute

         | MONTHLY RATE |
         |      |
         | $0.05     |

      (3) Charge for Each Toll-Free Number

         INTERLATA  INTRALATA

         • Per 8XX Number

         | MONTHLY RATE |
         |      |
         | $5.00     |
D. Calling Plans (Cont’d)

33. Q.guaranteed

Q.guaranteed will no longer be available to new customers as of November 30, 2007. Current Q.guaranteed customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

a. General Description

Q.guaranteed is a voice and data service offering flat rates based on term and minimum usage commitments. Q.guaranteed is designed for new businesses with monthly revenue between $100 to $100,000. It is available on a month-to-month basis, one year, two year, or three year term commitment and the terms have thirteen (13) commitment levels.

b. Billing and Rounding

Rates are quoted in full minutes. Call rounding is six (6) second initial and one (1) second incremental. For customers who sign up after October 20, 2000, call rounding will be initial eighteen (18) seconds and six (6) second incremental.

c. Directory Assistance

Directory Assistance is available for all Q.guaranteed customers.

d. Minimums

There is a minimum monthly usage commitment per month (Monthly Commitment) for all customers. Qwest will count the customer’s total Q.guaranteed service usage set forth in the customer’s term commitment; less taxes, monthly recurring charges, and non-recurring charges to determine whether a customer satisfies the Monthly Commitment requirement. If, during any month the customer’s invoiced usage charges are less than the required Monthly Commitment, the customer will be billed and required to pay the difference between the Monthly Commitment and the actual amount billed. For Month-to-Month customers, this requirement will be applied beginning with the customer’s first full month’s invoice. For those customers who sign a one, two, or three year term commitment, this requirement will be applied with their fourth full month’s invoice.
D. Calling Plans
   33. Q.guaranteed (Cont’d)

   e. Renewals

The customer or Qwest may terminate the term commitment at the end of the initial term by providing not less than thirty (30) days written notice. The customer’s notice of termination must be sent to: Qwest, Attention: Cancellation Notification, Department 0270/1021, 4650 Lakehurst Court, Dublin, OH 43016. If written notification is not submitted to Qwest at least thirty (30) days prior to the expiration of the term commitment, and Qwest has not given notice of termination to the customer, this term commitment shall automatically renew based on the same terms and conditions, at the same monthly commitment level and initial term, and at the rates in effect at the time of such renewal.

   f. Early Termination Charges

   Customers who terminate their term commitment prior to the expiration date and do not provide written notification to Qwest, will be billed and required to pay termination charges equal to the number of months remaining in the term multiplied by the monthly commitment level.

   Customers who terminate their term commitment prior to the expiration date and do provide written notification to Qwest, will be responsible for the following charges, payable upon receipt:

   (1) 1 Year Contract

   Early termination charges for customers who terminate service prior to the expiration of their one (1) year term are calculated by taking the months remaining on the contract and multiplying by the monthly commitment level.

   (2) 2 Year Contract

   (a) If the contract is in the first 12 months, the customer will be responsible to Qwest for:

   (b) The remaining number of months of the first 12 months multiplied by the commitment level plus 35% of months remaining in the second 12 months.

   (c) If the contract is in the 2nd 12 months, the customer will be responsible to Qwest for:

   (d) The remaining number of months multiplied by the monthly commitment level.
104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont’d)

36. Q.Integrity

Q.Integrity will no longer be available to new customers as of November 30, 2007. Current Q.Integrity customers can continue to receive services under their existing contract and make any changes as agreed to by customer and Qwest.

a. General Description

(1) Q.Integrity™ is a suite of business communication services for large multi-location companies billing $50,000.00 or more per month. Products available under Q.Integrity include Switched and Dedicated Voice Services, Enhanced Toll-Free (8XX) Services, Calling Card and Directory Assistance Services.

(2) Q.Integrity offers integrated pricing with cross discounting based on aggregate revenue of contributing services, billing and reporting capabilities.

b. Toll-Free Service

(1) A monthly recurring charge applies to each toll-free number reserved for or supplied to a Q.Integrity customer depending on the term commitment selected.

(2) Enhanced Toll-Free Features may be selected as enhancements to Qwest’s toll-free services. Enhanced Toll-Free Features are available individually or in any combination for both existing and new customers.
1. APPLICATION AND REFERENCE

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C. Private Line Service .................................................................................. 2
D. Qwest Metro Private Line (QMPL) .......................................................... 7

SECTION 8 – Advanced Communications Service Offerings
A. General ........................................................................................................... 1
B. Types of Contractual Agreements Offered ............................................... 1
C. Frame Relay Service (FRS) ........................................................................ 2
D. ATM Service .............................................................................................. 3
E. Metro Optical Ethernet (MOE) ................................................................. 4
F. Q.Wave ......................................................................................................... 5

SECTION 9 – Promotions ........................................................................... 1

ISSUED: August 13, 2009 EFFECTIVE: September 14, 2009
7. **PRIVATE LINE SERVICE OFFERINGS**

A. **General**

1. A service for communications between specified locations for a continuous period or for regularly recurring periods at stated hours. Facilities for communication between two or more designated points are set aside for the exclusive use or availability for use of a particular customer or authorized users.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Private Line Services require that a customer sign a term commitment.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

A. General

1. Advanced Communications Services is a telecommunication service designed for cost-efficient data transmission.

2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.

3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Qwest Rates and Services Schedule and this Rate Schedule No. 1.

4. Advanced Communications Services require that a customer sign a term commitment.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

B. Frame Relay Service (FRS)

1. General Description

   a. Frame Relay Service (FRS) is a public, fast-packet data network service that employs a form of packet switching analogous to a streamlined version of X.25 networks. The packets are in the form of “frames”, which are variable in length, with the payload being anywhere between 0 and 4,096 octets. Frame Relay Service supports a variety of simultaneous data applications over a single integrated facility such as data, voice, and video. Transmission of frames between the user sites is on the basis of Permanent Virtual Circuits (PVCs) which are predetermined paths specifically defined in the Frame Relay routing logic. The following Usage Parameters for traffic control and congestion control apply to particular virtual circuits on Frame Relay Service:

      • Committed Burst Size: The maximum data rate that the Company agrees to handle over a subscriber link under normal network operation conditions.

      • Excess Burst Size: The maximum data rate that the Company’s network will attempt to transport over a specified period of time, known as the Measurement Interval. At the Company’s discretion, the Company may mark the excess frames as Discard Eligible (DE).

   b. Virtual Circuits (VCs) are two-way, software-defined data paths between two ports that act as replacements for private or dedicated leased lines in the customer's network. Frame Relay Service supports routing on a pre-established connection or PVC.

   c. Port connection provides a gateway into the Qwest Frame Relay network and allocates the network’s available capacity to the virtual connections it supports.

2. Rates and Charges

   Pricing will be developed on an individual case basis.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

C. ATM Service

1. General Description

a. ATM Service is a high-speed, connection oriented multiplexing and switching service that uses fixed-length cells to support transmission of multiple types of traffic (such as data, voice and video) over a Local Area Network (LAN) or Wide Area Network (WAN).

b. ATM Service allows for a fixed-length 53-byte cell, which consists of 48 byte payload and 5-byte header, to transport user data across the network. Switching is done based on the contents of the cell header.

c. The Qwest ATM Port Connection provides a gateway into the Qwest ATM Network and allocates the network’s available capacity to the Virtual Connections it supports. At least one Port must exist for each customer premises directly connected to the Qwest ATM Network.

d. Virtual Circuits (VCs) are two-way, software-defined data paths between two Ports that act as replacements for private or dedicated leased lines in the customer’s network. ATM Service supports cell routing on a pre-established connection or Permanent Virtual Circuit (PVC), or connection on demand basis or Switched Virtual Circuit (SVC). The customer at or prior to connection set up must designate a service category.

2. Rates and Charges

Pricing will be developed on an individual case basis.
8. ADVANCED COMMUNICATIONS SERVICE OFFERINGS

D. Metro Optical Ethernet (MOE)

1. General Description

Metro Optical Ethernet (MOE) Service is a flexible, easy-to-use, transport service that uses established Ethernet transport technology. MOE allows customers to connect multiple enterprise locations within a service area using native Ethernet protocol. MOE supports transmission speeds as low as 5 Mbps and up to 1 Gbps. The minimum term is one year.

2. Rates and Charges

Pricing will be developed on an individual case basis.
8. **ADVANCED COMMUNICATIONS SERVICE OFFERINGS**

E. QWave

1. General Description

   QWave Service is a wavelength (Lambda) solution that addresses a range of dense wave division multiplexing (DWDM) transport applications including Metro and Inter-City applications. QWave offers 2.5G (OC48), 10G (OC192), 1GbE and 10GbE LAN PHY unprotected and Protected wavelength services for customers who need high capacity transport and want greater control and visibility of their broadband services. QWave supports synchronous optical network (SONET) and synchronous digital hierarchy (SDH) protocols.

2. Rates and Charges

   Pricing will be developed on an individual case basis.
4. **BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS**

D. Voice Long Distance Services (Cont’d)

5. Virtual Network Service (VNS) And Switched Digital Service (SDS)

a. Virtual Network Service (VNS)

(1) General Description

VNS is a customized, software defined virtual private network service which provides a unified communication and management features for multi-location business customers. Subscribers to VNS receive the Standard Feature Package which includes the availability of dedicated access and termination and switched origination and termination; usage rates with volume discounts; international calling to international locations, universal range privileges, remote toll-free access into the VNS network and 7-digit and 10-digit private dial plans.

(2) Rates and Charges

Pricing will be developed on an individual case basis.

b. Switched Digital Service (SDS)

(1) General Description

(a) Provides digital connections in 64 Kbps increments of bandwidth via the public switched telephone network.

(b) Customers can access SDS via the following Local Exchange Carrier Configurations; Switched 56, both two-wire and four-wire, or the Integrated Services Digital Network’s Basic Rate Interface (BRI) and Primary Rate Interface (PRI).

(c) Customers can order SDS on any of the configuration listed above using the Qwest SDS PIC code. These will be considered as switched access locations for routing and rating purposes.

(2) Rates and Charges

Pricing will be based on the customer’s direct dialed voice long distance service and/or will be developed on an individual case basis.
4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Voice Long Distance Services
   6. Voice (1+) Calling
      b. Rates and Charges
         (5) Qwest Total Advantage Voice
         (e) Long Distance and Toll Free Qwest EZ Rate (Cont’d)

Rates bundled with other Qwest products

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[1] This page cancels page 23.
4. **Business Voice Long Distance Service Offerings**

D. Voice Long Distance Services

6. Voice (1+) Calling
   b. Rates and Charges

   (5) Qwest Total Advantage Voice

   (e) Long Distance and Toll Free Qwest EZ Rate (Cont’d)

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**ISSUED:** August 13, 2009  
**EFFECTIVE:** September 14, 2009
6. OPERATOR SERVICES

C. Miscellaneous Operator Service Charges

1. Non-Subscriber Surcharge (NSS)

   a. General Description

   A Non-Subscriber Surcharge may be assessed and is applicable to intrastate Operator Station (Collect, Billed to Third Party, and Person-to-Person, Station-to-Station) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this Rate Schedule.

   b. Rates and Charges

   The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or credit cards, and calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company’s billing system.

   CHARGE

   • Non-Subscriber Surcharge $3.50

   ISSUED: August 13, 2009   EFFECTIVE: September 14, 2009
6. OPERATOR SERVICES

D. Operator Services Offerings

1. Option A-1

   a. General Description

   Operator Services that are available from customer locations which presubscribe to one of the Company’s direct dial services, or through optional dialing patterns to reach a Qwest Operator.

   b. Rates and Charges

   (1) Operator Surcharges – InterLATA/IntraLATA/Local

   Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

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<tr>
<td>Calling Card – Partially Assisted (0+-)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Calling Card – Fully Assisted (0--)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Credit Card – Automated (0++)</td>
<td>4.99</td>
<td>4.99</td>
<td>4.99</td>
</tr>
<tr>
<td>Credit Card – Partially Assisted (0+-)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Credit Card – Fully Assisted (0--)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Bill to Third Party – Automated (0++)</td>
<td>4.99</td>
<td>4.99</td>
<td>4.99</td>
</tr>
<tr>
<td>Collect – Automated (0++)</td>
<td>4.99</td>
<td>4.99</td>
<td>4.99</td>
</tr>
<tr>
<td>Collect – Partially Assisted (0+-)</td>
<td>6.50</td>
<td>6.50</td>
<td>6.50</td>
</tr>
<tr>
<td>Collect – Fully Assisted (0--)</td>
<td>6.50</td>
<td>6.50</td>
<td>6.50</td>
</tr>
<tr>
<td>Person to Person – Partially Assisted (0+-)</td>
<td>9.99</td>
<td>9.99</td>
<td>9.99</td>
</tr>
<tr>
<td>Person to Person – Fully Assisted (0--)</td>
<td>9.99</td>
<td>9.99</td>
<td>9.99</td>
</tr>
<tr>
<td>Station to Station – Partially Assisted (0+-)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
<tr>
<td>Station to Station – Fully Assisted (0--)</td>
<td>5.50</td>
<td>5.50</td>
<td>5.50</td>
</tr>
</tbody>
</table>

ISSUED: November 12, 2010  EFFECTIVE: November 12, 2010
6. OPERATOR SERVICES

D. Operator Services Offerings
   1. Option A-1
      b. Rates and Charges (Cont’d)

(2) Operator Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company’s Operator Services. These charges will apply in addition to the applicable operator surcharge:

<table>
<thead>
<tr>
<th>INTERLATA USAGE CHARGE</th>
<th>DAY</th>
<th>EVENING</th>
<th>NIGHT/WEEKEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band</td>
<td>Initial</td>
<td>Add’l</td>
<td>Initial</td>
</tr>
<tr>
<td>Mileage</td>
<td>Minute</td>
<td>Minute</td>
<td>Minute</td>
</tr>
<tr>
<td>0-9999</td>
<td>$0.8900</td>
<td>$0.8900</td>
<td>$0.8900</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INTRALATA USAGE CHARGE</th>
<th>DAY</th>
<th>EVENING</th>
<th>NIGHT/WEEKEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band</td>
<td>Initial</td>
<td>Add’l</td>
<td>Initial</td>
</tr>
<tr>
<td>Mileage</td>
<td>Minute</td>
<td>Minute</td>
<td>Minute</td>
</tr>
<tr>
<td>0-9999</td>
<td>$0.8900</td>
<td>$0.8900</td>
<td>$0.8900</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LOCAL USAGE CHARGE</th>
<th>DAY</th>
<th>EVENING</th>
<th>NIGHT/WEEKEND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Band</td>
<td>Initial</td>
<td>Add’l</td>
<td>Initial</td>
</tr>
<tr>
<td>Mileage</td>
<td>Minute</td>
<td>Minute</td>
<td>Minute</td>
</tr>
<tr>
<td>0-9999</td>
<td>$0.8900</td>
<td>$0.8900</td>
<td>$0.8900</td>
</tr>
</tbody>
</table>