

Effective: 01-26-2022

LOCAL EXCHANGE SERVICES PRICE LIST

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This price list, Level 3 Telecom of Florida, LP, Florida Price List No. 10, replaces in its entirety, tw telecom of florida l.p., Florida Price List No. 6.

FLORIDA LOCAL SERVICES PRICE LIST

OF

Level 3 Telecom of Florida, LP

This Price List contains the descriptions, regulations and rates applicable to the furnishing of Local Exchange telecommunications services provided by Level 3 Telecom of Florida, LP within the State of Florida. **This Florida Price List No. 10 is available for inspection on the** Company's website at:  
[http://www.centurylink.com/tariffs/fl\\_13t-fl\\_loc\\_pl\\_no\\_10.pdf](http://www.centurylink.com/tariffs/fl_13t-fl_loc_pl_no_10.pdf).

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Facilities based services are offered to the following territories in the State of Florida:

Daytona LATA (and Surrounding Areas)  
Ft. Lauderdale LATA (and Surrounding Areas)  
Jacksonville LATA (and Surrounding Areas)  
Miami LATA (and Surrounding Areas)  
Orlando LATA (and Surrounding Areas)  
Tampa LATA (and Surrounding Areas)

**LOCAL EXCHANGE SERVICES PRICE LIST**

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**RESERVED**

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Effective: 06-30-2020

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<sup>[1]</sup> Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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[1] Services are discontinued as of October 2, 2017 throughout the Maitland, Florida, Metropolitan Area.

[2] Services are discontinued as of January 8, 2019 throughout the Ft. Lauderdale, Florida Metropolitan Area.

[3] Services are discontinued as of May 15, 2019 throughout the Jacksonville, Florida Metropolitan area.

[4] **Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.** (N)  
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**PRICE LIST FORMAT**

1. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
  2. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version. For example, the 4<sup>th</sup> Revised Page 14 cancels the 3<sup>rd</sup> Revised Page 14. Consult the Check Sheet for the page currently in effect.
  3. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
    - 2.
    - 2.1.
    - 2.1.1.
    - 2.1.1.A.
    - 2.1.1.A.1.
    - 2.1.1.A.1.(a).
    - 2.1.1.A.1.(a).I.
    - 2.1.1.A.1.(a).I.(i).
    - 2.1.1.A.1.(a).I.(i).(1).
  4. Check Sheet - The Check Sheet lists the pages contained in the price list, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)
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EXPLANATION OF SYMBOLS

- (D) - Indicates Discontinued Rate or Regulation
  - (I) - Indicates Increased Rate
  - (M) - Indicates Move in Location of Text
  - (N) - Indicates New Rate or Regulation
  - (R) - Indicates Reduced Rate
  - (T) - Indicates Change of Text Only
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**APPLICATION OF PRICE LIST**

This price list sets forth the regulations and rates applicable to services provided by the Company as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Florida.

The Company will provide resold local service statewide and facilities based local service in the areas located in and around the Daytona Beach, Ft. Lauderdale, Jacksonville, Miami, Orlando and Tampa LATAs, which are also served by BellSouth (AT&T), Verizon and Embarq, including extended calling areas.

Service is available where facilities permit.

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SECTION 1 - DEFINITIONS

Analog - A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

Authorized User - A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Building - A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

Business Service - Service provided under this price list where the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use. Individual lines terminated at a private residence location for residence subscribers desiring to conduct business from their home where a business listing is not employed in the telephone directory is not considered Business Service.

Call Termination - The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Central Office - An operating office of the Company where connections are made between telephone exchange lines.

Channel - A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Circuit - The unit of bandwidth utilization for any given speed of services.

Communications Services - The Company's intrastate toll and local exchange switched telephone services and private or dedicated line services offered for both intraLATA and interLATA use.

Commission - Florida Public Service Commission.

Company or Carrier - Level 3 Telecom of Florida, LP, or otherwise clearly indicated by the context.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer Premises Equipment (CPE) - Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

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SECTION 1 -DEFINITIONS, (CONT'D.)

Demarcation Point - The Company-designated physical interface between the Company's Network and Customer's equipment, which point shall be either (i) in the case of a Service terminating at a Company - owned or controlled premises, Company's designated distribution panel or network interface device located within such Company premises or (ii) in the case of a Service terminating at Customer's premises, the distribution panel or network interface device located at the common telecommunications ("telco") demarcation at the Customer or end-user premises (e.g., entry point for telco facilities, telco closet or common telco room).

Digital - A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Exchange - An area consisting of one or more central office districts within which a call between any two points is a local call.

Exchange Access Line - A central office line furnished for direct or indirect access to the exchange system.

Exchange Service - The provision to the Customer of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the Customer's premises.

Fiber Optic Cable - A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970).

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

ICB - Individual Case Basis.

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

IP - Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

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SECTION 1 -DEFINITIONS, (CONT'D.)

Joint User - A person, firm, or corporation who uses the telephone service of a Customer as provided in Section 1 of this price list.

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area - The area, consisting of one or more central office districts, within which a Customer for exchange service may make telephone calls without a toll charge.

Mbps - Megabit, denotes millions of bits per second.

Monthly Recurring Charges ("MRC") - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Network - Those telecommunication facilities operated by the Company, and excludes any telecommunication facilities that are operated by other telecommunication providers.

Nonrecurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA - Numbering plan area or area code.

Off-Net - A means for carrying traffic to or from the Customer's premises, where the Company leases other company's facilities to deliver traffic to Customer location. Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.

On-Net - A means for carrying traffic to or from the Customer's premises, where the Company connects to the point of presence in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

PBX - Private Branch Exchange.

Point of Presence ("POP") - A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the price lists of the Company.

Premises - A building on contiguous property not separated by a public right-of-way. The contiguous property may be divided by the private right-of-way or easement, such as a railroad right-of-way.

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SECTION 1 - DEFINITIONS, (CONT'D.)

Rate Center - A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Service Date - The date on which the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this price list, in which case the Service Date is the date that the Company first provides the service in conformance with the Service Order or this price list. The Company and Customer may mutually agree on a substitute Service Date.

Service Order - The written agreement for telecommunication and related services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Date.

Service Term - The committed service duration for a particular service as set forth in the applicable Service Order, including any renewal periods.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.

System Equipment - Facilities and equipment installed, operated and controlled by Company to provide services to Customer.

TDM - Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

User or End User - A Customer or any other person authorized by a Customer to use service provided under this price list.

VPN - Virtual Private Network - a network that is layered on top of an underlying network. The private nature of a VPN means that the data travelling over the VPN is not generally visible, or is encapsulated from, the underlying network traffic. Similarly, the traffic within the VPN appears to the underlying network as just another traffic stream to be passed.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

- A. The Company undertakes to furnish communications service pursuant to the terms of this price list and/or any Service Order entered into between the Company and the Customer, in connection with one-way and/or two-way information transmission originating from points within the State of Florida, and terminating within a local calling area as defined herein.
- B. Customer may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C. The Company reserves the right to limit the manner in which any portion of its telecommunications Network is used to protect the technical integrity of the Network. The Company may discontinue or limit service, or impose requirements as required to meet changing regulatory requirements or when such requirements have a material adverse affect on the economic feasibility of providing service, as determined by the Company in its reasonable discretion.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
  - B. The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions**

- A. Service is provided on a contractual basis for a minimum period of at least one year unless otherwise specified in the Service Order or this price list. For the purpose of computing charges in this price list, a month is considered to have thirty (30) days.
  - B. Customers may be required to enter into a written Service Order which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
  - C. Except as otherwise stated in an individual Customer contract or Service Order, upon expiration of a Service Term for a particular service, the Service Term will automatically renew for successive one year terms at the rate specified in the most recently executed contract or service order unless terminated by either party upon written notice delivered at least thirty (30) days prior to expiration of the then existing Service Term. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this price list prior to termination, including, but not limited to, any fees for early termination. The rights and obligations which by their nature extend beyond the termination of the Service Term shall survive such termination.
  - D. Service may be terminated upon written notice to the Customer if:
    - 1. the Customer is using the service in violation of this price list; or
    - 2. the Customer is using the service in violation of the law.
  - E. This price list shall be interpreted and governed by the laws of the State of Florida without regard for its choice of law provisions.
  - F. Any other company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- G. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.
  - H. If the Company anticipates taking any action to obtain relief under the United States Bankruptcy Code or filing an answer admitting bankruptcy or insolvency, or the Company will no longer be able to provide service, the Company will notify Customers as soon as practicable to permit Customers to obtain alternative service.
  - I. All prices, terms and conditions associated with the services provided under this price list are proprietary to the Company and will not be disclosed by the Customer to any party outside of the Customer's business entity. The Customer may not use the Company's name, logo or service mark in connection with the Customer's marketing of services to End Users, even where those services include services provided by the Company. The Company may use Customer's name and logo in materials presented to analysts and investors.
  - J. Service is furnished subject to the conditions that it will not be used; (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.
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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability****A. Customer-Provided Equipment**

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

**B. Use of Facilities of Other Companies**

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

**C. Liability of the Company**

The liability of the Company, or any other common carrier or other service provider that furnishes any portion of the Company's services, for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) will not exceed an amount equal to the Monthly Recurring Charge, MRC, (calculated on a proportionate basis) for the affected service during the period which such error, mistake, omission, interruption or delay occurs. The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or other service provider or their respective agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees. The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities used by the Customer or who furnishes facilities or services connected with or provided in conjunction with the Company's service; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (Cont'd.)

C. Liability of the Company, (Cont'd.)

equipment, facilities or connections provided by the Customer. The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by strike or other labor problems, power fluctuations, surges or failures, national emergencies, insurrections, acts of God, war, fire, flood, adverse weather conditions, explosion, vandalism, acts or terrorism, riots, government authorities, cable cut, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of rights of eminent domain, or other causes beyond the Company's control. The Company will not be liable at any time or under any circumstance for indirect, special, incidental, reliance, punitive or consequential damages (including, without limitation, lost revenues, lost savings, lost opportunity, harm to business or loss of profits) in connection with services rendered to the Customer under this price list.

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2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, or removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment installed, operated and controlled by Company to provide services to Customer ("System Equipment"). The Customer may not disconnect, remove, attempt to repair, or otherwise interfere with any of the System Equipment, nor may the Customer permit others to do so, except upon the written consent of the Company. The Customer is responsible for any damage or loss to System Equipment arising out of the negligent or willful acts or omissions of the Customer or the Customer's employees, agents or authorized users.
- B. The Company may substitute, change or rearrange any System Equipment at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. System Equipment located at the Customer's premises for use in connection with the services shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer-provided station equipment must comply, on a continuing basis, with the technical specifications established by the Company.
- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the through transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by Customer-provided equipment; or
  - 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- F. In the event the Company, in responding to a Customer initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at Company's then prevailing rate.
- G. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss result from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.
- H. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- I. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to Section 2.1.6.J. below.
- J. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Directory Errors**

The Company's only liability, for any cause whatsoever, including gross negligence or willful misconduct, for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall be as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of the monthly price list rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly price list rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.
- D. Credit Limitation: The total amount of the credit provided for the preceding paragraphs A, B, and C shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph C, for the line or lines in question.
- E. Definitions: As used in Paragraphs A, B, C, and D above, the terms "error", "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.1 Undertaking of the Company, (Cont'd.)

## 2.1.7 Directory Errors, (Cont'd.)

- F. Notice: Such allowances or credits as specified in Paragraphs A, B, and C above, shall be given upon notice to the Company by the Customer that such error, mistake, or omission has occurred.
- G. When a Customer transfers to the Company from a prior local exchange carrier with ported numbers, the Company assumes no liability for any pre-existing directory errors associated with the ported numbers.
- H. The Customer is responsible for any charges imposed by its prior local exchange carrier for any directory services obtained from such local exchange carrier with respect to transferred lines.

## 2.1.8 Special Construction

Subject to the agreement of the Company and to the terms contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains in the Company, its partners, agents, contractors or suppliers.

2.1.10 Governmental Authorizations

The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses, and permits as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take and shall have no liability whatsoever, for any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission, the Commission, or any other applicable agency, and the Customer shall fully cooperate in and take such actions as may be requested to comply with any such rules, regulations, orders, decisions or directives.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.2 Prohibited Uses**

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company shall require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file an addendum with the Company specifying additional terms and conditions and confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its network by Customers which cause interference to the Company or other users. The Customer shall be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services, and the other entity meets the Company's credit criteria or makes a deposit as required by Section 2.5.2. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this price list will apply.
- 2.2.5 The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all price list regulations. The services furnished herein shall not be used for any purpose or in any manner directly or indirectly in violation of this price list, the law or in aid of any unlawful act or undertaking.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer****2.3.1 General**

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this price list and/or the contract by which the Customer takes service;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any equipment, space and power the Company may deem necessary at the Customer's premises in order to properly provide service, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide telecommunications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1.C. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by the Customer, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.
- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (i.e., friable asbestos) prior to any construction or installation work;

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer's premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. granting reasonable access to Company's facilities and equipment for maintenance purposes.
- I. Upon termination of service as provided for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this price list, shall become immediately due and payable by the Customer.

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, directors, employees, agents, invitees or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

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SECTION 2 - RULES AND REGULATIONS

- 2.3 Obligations of the Customer
  - 2.3.2 Liability of the Customer, (Cont'd.)

- B. Indemnification by the Customer

1. The Customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense (including attorneys' fees and court costs) for (i) libel, slander, or infringement of copyright or unauthorized use of any trademark, tradename or service mark arising from the material transmitted over its facilities; (ii) infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the Customer; (iii) all claims of any kind by Customer's end users; and (iv) all other claims including, without limitation, claims for damage to any business or property or injury to, or death of, any person arising out of any act or omission of the Customer in connection with facilities provided by the Company or the Customer. In the event any such infringing use is enjoined, the Customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement. The Customer and any authorized or joint users, jointly and severally shall also indemnify, defend and hold the Company harmless against: all claims, demands, losses or liabilities, including, but not limited to, fees and expenses of counsel, arising out of, occasioned by, or in connection with, any act or omission of the Customer or of any person utilizing the Customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the Customer. Service is furnished subject to the conditions that it will not be used: (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.

2. Multi-Line Telephone Systems

- a. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States. (N)
- b. **Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any applicable law, including the failure to purchase or implement features that enable compliance with laws.** (N)

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer, (Cont'd.)

C. Customer-Provided Equipment - The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at the prevailing rate.

All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.4.2.C., subject the indemnification provisions in Section 2.3.2.B.2.

**Multiline telephone systems ("MLTS") required to comply with the preceding paragraph must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section 2.4.2.C.2.**

(N)  
|  
(N)

D. Use of Facilities of Other Companies - When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.4 Customer Equipment and Channels

## 2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price list. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this price list.

## 2.4.2 Station Equipment

A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of presence.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities comply, on a continuing basis with technical specifications established by the Company.

## C. Multi-Line Telephone Systems

1. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to: (T)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.3.2.B.2.a. (T)

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

## 2.4 Customer Equipment and Channels

## 2.4.2 Station Equipment

## C. Multi-Line Telephone Systems (Cont'd)

2. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:

- On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;
- No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;
- 
- No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.
- 
- Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.
- Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.3.2.B.2.b.

(N)

(N)

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

A. Local Traffic Exchange

Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.

(M)

B. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

(M)

C. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the price lists of the other communications carriers which are applicable to such connections.

D. Facilities furnished under this price list may be connected to Customer-provided terminal equipment in accordance with the provisions of this price list. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations, and any specifications required by the Company.

2.4.4 Inspections

A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. The Customer shall provide the Company with access for such inspections.

B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

C. If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

(M) Material previously appeared on Original Page 30.



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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.5 Customer Deposits and Advance Payments****2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities including estimated usage. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and related recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**2.5.2 Deposits**

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge or if Customer has failed to timely pay for service(s) on two occasions during any six month period. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for price listed services plus estimated usage.
- B. A deposit may be required in addition to an advance payment.
- C. Upon discontinuance of service, the Company, within forty-five (45) days, shall refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- D. Deposits held will accrue interest at the rate specified by the Commission.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements****2.6.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

**A. Taxes, Fees and Surcharges**

“Tax” or “Taxes” means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company’s use of public streets or rights of way, which the Company is required or permitted by law or price list to collect from Customer; provided, however, that the term “Tax” will not include any tax on the Company’s corporate existence, status, income, corporate property or payroll taxes.

The Company shall bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Taxes; Telecommunications Relay Services (TRS); and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer’s invoice or billing detail. If Customer fails to pay any Taxes properly billed, Customer will be solely responsible for payment of the Taxes, and penalty and interest.

Taxes and surcharges assessed on bundled services are based upon a model configuration and standard pricing for the individual product elements contained within the bundle. Modifications to standard pricing or to the model configuration may result in changes to the allocation of the bundle price to specific product elements. Details are available upon Customer request.

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer’s expense, with reasonable requests of Customer in connection with any Tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any Tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such Tax proceedings, including without limitation any additional Taxes, interest, penalties and attorney’s fees.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.1 Payment for Service, (Cont'd.)****A. Taxes, Fees and Surcharges, (Cont'd.)**

If Customer claims an exemption for any Taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable Taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a Tax, but does not also provide an exemption procedure, the Company will not collect such Tax if the Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the Taxes from the Customer.

**2.6.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A.** The Company shall present invoices for nonrecurring and recurring charges monthly to the Customer, in advance of the month in which service is provided. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- B.** The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.
- C.** When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.2 Billing and Collection of Charges, (Cont'd.)**

- D. Billing of the Customer by the Company will begin on the Service Date. The Service Date will not be delayed or postponed due to problems with the Customer's equipment or Customer's lack of readiness to accept or use the service. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. All invoiced charges shall be due and payable on the due date printed on the invoice ("Due Date"), which is one day prior to the date of the next monthly invoice. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of the lesser of 1.5% per month or the or the maximum rate permitted by law, for bills not paid by the Due Date, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied.
- F. Objections to billed charges must be reported to the Company within 120 calendar days of the date of the invoice associated with the disputed charges, or the invoice shall be deemed correct and all rights to dispute such charges are waived. Claims must include all supporting documentation and may be submitted online at <https://mylevel3.com/> or by telephone at 1-877-453-8353. The Company shall make adjustments to the Customer's invoice to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Withheld disputed amounts determined in favor of the Company must be paid by Customer within five (5) business days following written, electronic or telephonic notice of the resolution and will bear interest at the lesser of 1.5% per month or the maximum rate allowed by law from the Due Date until the date paid.

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.2 Billing and Collection of Charges, (Cont'd.)**

- G. If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in this price list.

**2.6.3 Discontinuance of Service****A. Discontinuance of Service for Cause**

Company may, without further notice, discontinue or suspend services for cause in the event of any of the following:

1. Customer fails to pay any amounts due herein by the Due Date and fails to cure by paying the associated outstanding balance in full within ten (10) days following written notice by Company;
2. Customer's breach of any of the other terms or conditions for furnishing service and fails to cure within ten (10) days following written notice by Company;
3. Customer's insolvency, bankruptcy assignment for the benefit of creditors, appointment of trustee or receiver or similar event;
4. Customer's illegal or fraudulent use of the Company's network;
5. The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll free (i.e., 800/888) Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's toll free service, with thirty (30) days written notice.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.3 Discontinuance of Service, (Cont'd.)****A. Discontinuance of Service for Cause, (Cont'd.)**

6. Upon the Company's discontinuance of service to the Customer under Section 2.6.3, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the Service Term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

**B. Discontinuance of Service Without Cause**

Company may discontinue or suspend services without cause in the event of any of the following:

1. Upon any governmental prohibition or governmental required alteration of the services, the Company may immediately discontinue service without incurring any liability.
2. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
3. Customer is responsible for paying for all charges incurred up to and including the date services are disconnected by the Company.

**2.6.4 Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide Company with not less than thirty (30) days prior written notice of desire to terminate service. All requests by the Customer for disconnection of On-Net services will be processed by the Company in thirty (30) days or less, and for disconnection of long haul Off-Net Services in forty-five (45) days or less, following delivery of the written notice. The Customer must pay for services until such disconnection actually occurs.

Effective: December 12, 2016

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.6 Payment Arrangements, (Cont'd.)****2.6.5 Cancellation or Modification of Application for Service**

- A. Cancellation Charge - If the Customer cancels its order for service prior to the scheduled Service Date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the Service Order.

Order Cancellation Charge \$100.00 per circuit plus, for off-net circuits, an additional Off Net cancellation charge will apply.

- B. Modification Charge - If the Customer requests a change in a Service Order (excluding requests to expedite the scheduled service date as provided by Section 2.17 of this price list), an Order Modification Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the Service Order.

Order Modification Charge \$100.00 per Service Order being modified. An Off Net cancellation charge as described above will also apply if Customer requests to delay installation of an Off Net circuit by more than 30 days.

**2.6.6 Delay of Installation**

If the Customer wishes to delay the scheduled service date for commencement of service, the Customer must notify the Company, in writing, at least 72 hours prior to the original scheduled service date. The Customer shall pay the Company an Order Modification Charge as described in Section 2.6.5 and pay the Company for any third party charges incurred by the Company to meet the scheduled service date prior to receipt of such notice. Written requests to delay the scheduled service date received less than 72 hours prior to the scheduled service date shall not result in the delay of billing monthly recurring charges.

Effective: December 12, 2016

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.8 Returned Item Charge

A charge of \$25.00, or the current allowable amount, will be assessed for any check or other form or payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.



Effective: December 12, 2016

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service

2.7.1 Service Level Standards

A. IP Based Services

1. Network Availability

The Company’s Network Availability Objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company’s equipment or network (“Service Outage”). Upon Customer’s request, the Company shall credit Customer’s invoice for Service Outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Per Service Outage</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2. Latency

The Company’s On-Net services will have an average round-trip transmission of 50 milliseconds (“ms”) or less between the Company’s designated regional route servers (“Latency”). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company’s designated regional route servers. If the Company fails to meet the Network Average Latency standard, upon Customer’s request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.1 Service Level Standards, (Cont'd.)

A. IP Based Services, (Cont'd.)

3. Packet Delivery

The Company's On-Net services will have a packet delivery of at least 99.5%. Packet Delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Credit Allowances for Interruption of Service, (Cont'd.)

2.7.1 Service Level Standards for Local Exchange Services, (Cont'd.)

B. TDM Based Services

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Service Level Standards and Credit Allowances for Interruption of Service, (Cont'd.)****2.7.2 General**

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.3 following. A service is interrupted when it becomes inoperative to the Customer, i.e., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this price list.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- E. If two trouble tickets have been opened for a particular service in a thirty (30) day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within thirty (30) days of the second trouble ticket, and the cause of outage is determined to be in the Company's network or system equipment, the Customer may disconnect the affected service without incurring termination liability provided that Customer supplies the Company with a written termination notice no later than thirty days following the third Service Outage.
- F. The issuance of credits and Customer's Chronic Trouble Service termination rights pursuant to this Section shall be the Customer's sole and exclusive remedy for service interruption claims.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)****2.7.3 Limitations of Allowances**

Credits issued during any calendar month will not exceed the monthly recurring charge associated with the affected service that experienced the service outage(s). No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this price list by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- D. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.4), or utilize another service provider;
- E. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- F. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- G. That was not reported to the Company within thirty (30) days of the date that service was affected.
- H. Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule, restriction, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

Effective: December 12, 2016

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.7.4 Application of Credit for Interruptions

- A. Credits for services that are provided and billed on a flat rate basis for a minimum period of at least one month shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the length of the interruption.
- B. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Length of Interruption</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2.7.5 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)****2.7.6 Application of Credits for Interruptions in Service****A. Trouble Reporting**

If the Customer encounters a problem with any service after the Service Date, the Customer must obtain a trouble ticket by calling 1-877-453-8353. The Company will issue a credit for service interruptions as described in Section 2.7.2, if applicable, in accordance with this price list. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

**B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.****C. Credit to Customer**

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired. Credit Allowances must be requested from the Company within 120 days of the date of the invoice covering the outage period. Any claim not filed within this time period shall be deemed waived. Claims must include the trouble ticket number and may be submitted via the Disputes process described in Section 2.6.2.F above.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)****2.7.7 Time and Materials Charges**

Time and Materials Charges are charges for work performed on the Customer's side of the Demarcation Point or to isolate trouble to the Customer's side of the Demarcation Point by a Company employee at the Customer's request that are not covered by other charges. Time and Materials Charges apply to, but are not limited to, work efforts associated with the installation of inside wire, preparation of Customer telecommunication spaces and maintenance on Customer equipment or inside wire. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

**A. Time and Materials Charge Elements****1. Initial Time and Material Charge (ITM):**

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge                      \$75.00

**2. Additional Time and Material Charge (ATM)**

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge              \$50.00 per 30 minute increment





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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the Service Term for any reason other than for a service interruption (as defined in Section 2.7.2.E), the Customer shall pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

**2.8.1 Termination Liability**

In the event that the Customer terminates service prior to the end of the Service Term, or in the event the Company terminates service for Cause as specified in Section 2.6.3 above, the Customer's termination liability shall be 100% of the MRCs applicable to the service for the remainder of the Service Term. In the case of early termination of services which are billed on a usage basis, Customer must pay to the Company an amount equal to the average monthly usage charges billed for the terminated services during all previous months since the service was successfully installed and available for Customer's use, multiplied by the number of months remaining in the Service Term. The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.9 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this price list.

**2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this price list, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

Effective: December 12, 2016

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Use of Customer's Service by Others

2.10.1 Resale and Sharing

There are no prohibitions or limitations on the resale of services. Any service provided under this price list may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Commission's regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this price list, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this price list. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

Effective: December 12, 2016

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.11 Services for Hearing Impaired

2.11.1 Residential Hearing Impaired Customers or Hearing Impaired members of a Customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.

2.11.2 Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the Hearing Impaired: the evening discount off the intrastate, interexchange, Customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, Customer-dialed, station to station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

## 2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.12.1 to any subsidiary, parent company or affiliate of the Company; or

2.12.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.12.3 pursuant to any financing, merger or reorganization of the Company.

Effective: December 12, 2016

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Notices and Communications

- 2.13.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.13.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill. Notice by facsimile or email is deemed given when delivered.
- 2.13.3 Any notice and similar communication concerning services provided under this price list shall be in writing, and shall be either (i) delivered in person, or (ii) sent by certified mail, return receipt requested, or (iii) sent by facsimile electronically confirmed and followed up immediately by regular mail. Notices shall be sent to the parties' respective addresses as they appear on the Service Order or as designated by either party pursuant to this section. A notice is deemed given when delivered.
- 2.13.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Effective: December 12, 2016

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Restoration of Service

2.14.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later reinstalled.

2.14.2 Rates

Restoration Charge: \$50.00

2.15 Moves and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company.

Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge apply.

Change: Any revision, redesign or other provisioning change to existing services.

<u>Change Order</u>	<u>Minimum Nonrecurring Charge, each</u>
Switch Configuration or Feature Addition	\$50.00
Trunk Routing Configuration	\$75.00

Effective: December 12, 2016

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.16 Primary Interexchange Carrier (PIC) Selection****2.16.1 General**

Within the original 30 days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.

**2.16.2 Options**

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing.

**2.16.3 Primary Interexchange Carrier Change Charges****A. Application of Charges**

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply.

**B. Nonrecurring Charges**

Per business line or trunk: \$5.00



Effective: December 12, 2016

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.17 Expedited Due Date Service****2.17.1 General**

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

**2.17.2 Charges**

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

**2.17.3 Limitation of Liability**

The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

**2.17.4 Charges**

Expedited Due Date Charge	<u>DS1 Circuit or below</u>
	\$ 500.00 Per On Net Circuit
	\$1,000.00 Per Off net Circuit
	<u>DS3 or Ethernet Circuit</u>
	\$1,250.00 Per On Net Circuit
	\$2,500.00 Per Off Net Circuit

Charges for OCn circuits and Off Net Ethernet circuits with a capacity greater than 45 Mbps will be evaluated on an individual case basis.

Effective: December 12, 2016

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority****2.18.1 General**

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede price list language contained herein.

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

Effective: December 12, 2016

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority,  
(Cont'd.)

## 2.18.2 TSP Request Process

## A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership

National Security Posture and U.S. Population Attack Warning

Public Health, Safety, and Maintenance of Law and Order

Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as Customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)****2.18.2 TSP Request Process, (Cont'd.)****B. Provisioning**

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.18.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.18.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

**2.18.3 Responsibilities of the End-User**

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)****2.18.3 Responsibilities of the End-User, (Cont'd.)**

- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

**2.18.4 Responsibilities of the Company**

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.18 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.18.4 Responsibilities of the Company, (Cont'd.)

- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

2.18.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted Customer of the action to be taken.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.19 Customer Requested Suspension of Service

2.19.1 Service Description

Upon the Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon the Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Request Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

2.19.2 Rates and Charges

<u>Period of Suspension</u>	<u>Charge</u>
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month (Up to one year limit)	One-half Regular Monthly Rate

Effective: 06-30-2020

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LOCAL EXCHANGE SERVICES PRICE LIST

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.20 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.20.1 Customer must use Company-owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.20.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI\* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.20.3 The Company does not support CARE record (Carrier Access Record) information for each of the Customer's end users. The Customer must choose a single primary interexchange carrier for the Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.20.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.20.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name. Customer must make individual arrangements with the directory service publisher for its end user listings.
- 2.20.6 The Company will issue invoices only to the Customer for both Customer's and its end users' use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.20.7 The Company does not offer GR303 protocol in connection with the Services.

\*PS/ALI software cannot be used with Converged Voice Services, FlexVoice<sup>SM</sup> Services, SIP Trunking Service (**grandfathered**) and Remote Telephone Numbers (RTNs). (C)



Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.20 Additional Rules Relating to Resale of Service, (Cont'd.)

2.20.8 The Company will accept trouble reports only from Customer or a Customer-provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.

2.20.9 Unless Customer provides proof that it is an authorized telecommunications carrier with a Certificate of Public Convenience and Necessity, Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

2.20.10 Customer who provides voice telecommunication service to end users not located at the Customer's service address agrees to permit the Company to honor porting requests from authorized carriers. The Company will accept a port request from an authorized carrier upon presentation of (i) a letter of authorization from Customer or (ii) evidence of an assignment from Customer to end user of the telephone number to be ported. The Company will issue notice that the number has been ported within five (5) business days of completion of the transaction. Such notice shall be sent to the person designated by Customer.

2.20.11 If permitted by the Commission, the Customer who provides voice telecommunication service to end users located at the Customer's service address (Shared Tenant Service Provider) may request that the Company refuse ports from authorized carriers unless such request includes written authorization from Customer to port the number. The Company requires that the Customer provide its end users with notification that assigned telephone numbers may not be ported unless agreed to by the Customer.

2.20.12 Customer agrees to indemnify, defend and hold the Company harmless from all losses, damages or claims of any kind by Customer's end users and any act or omission of Customer in connection with any Service provided by the Company.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.21 Inside Wire Maintenance and Installation****2.21.1 Terms and Conditions**

Company shall be responsible for delivering Service up to the Demarcation Point, and Customer is responsible for providing and maintaining any necessary wiring and facilities on Customer's side of the Demarcation Point. "Demarcation Point" means the Company-designated physical interface between the Company's Network and Customer's equipment, which point shall be either (i) in the case of a Service terminating at a Company-owned or controlled premises, Company's designated distribution panel or network interface device located within such Company premises or (ii) in the case of a Service terminating at Customer's premises, the distribution panel or network interface device located at the common telecommunications ("telco") demarcation at the Customer or end-user premises (e.g., entry point for telco facilities, telco closet or common telco room). If requested by Customer, the Company may install, coordinate or otherwise arrange for installing or obtaining from third parties, facilities on the Customer's side of the Demarcation Point ("Inside Wiring"). The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.21 Inside Wire Maintenance and Installation, (Cont'd.)

2.21.2 Application of Rates and Charges

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

- A. Inside Wire Installation Charge - Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.
- B. Inside Wire Maintenance Charge - The Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Time and Materials Charge.

2.21.3 Rates and Charges

Labor

First Half Hour	\$75.00
Each Additional Half Hour	\$50.00
Administrative Fee	\$100.00
Trip Charge (if required, independent of circuit installation)	\$50.00

2.22 Letter of Authorization / Carrier Facility Assignment

If the Customer intends to connect the Services to facilities that neither it nor the Company owns, it must provide the Company with and maintain (for the Service Term) a current letter of authorization and carrier facility assignment, as applicable.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.23 Government Emergency Telecommunication Service (GETS)****2.23.1 Description of Service**

The Government Emergency Telecommunication Service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

**2.23.2 GETS Service Area**

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.

**2.23.3 GETS Features****A. Alternate Carrier Routing (ACR)**

Company does not provide GETS ACR functionality.

**B. Calling Party Number (CPN)**

Company does not provide GETS CPN functionality.

**C. High Probability of Completion (HPC)**

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.

Effective: December 12, 2016

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.23 Government Emergency Telecommunication Service (GETS), (Cont'd.)

## 2.23.3 GETS Features, (Cont'd.)

## C. High Probability of Completion (HPC), (Cont'd.)

2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

- a. Cancel To (CANT). CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
  - b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
  - c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
  - d. Call Gap. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.
  - e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.
3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.

Effective: December 12, 2016

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

## 2.23 Government Emergency Telecommunication Service (GETS), (Cont'd.)

## 2.23.3 GETS Features, (Cont'd.)

## C. High Probability of Completion (HPC), (Cont'd.)

4. Company will support the switch vendor's GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

## 2.23.4 Maintenance and Testing

- A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.
- B. Company will support GETS Standard Service Testing requirements.
- C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.

## 2.23.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

- immediately stop work as specified in the notice;
- execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;
- terminate all subcontracts to the extent related to work terminated;
- settle all outstanding liabilities and termination settlement proposals;

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Government Emergency Telecommunication Service (GETS), (Cont'd.)

2.23.5 Cancellation of Service, (Cont'd.)

- transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;
- complete performance of work not terminated;
- protect property related to GETS service in which the federal government has an interest; and
- submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

2.23.6 Rates and Charges

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge \$650.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge \$182.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge \$30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**


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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****2.23 Government Emergency Telecommunications Service (GETS), (Cont'd.)****2.23.6 Rates and Charges, (Cont'd.)****A. HPC Rates and Charges, (Cont'd.)**

HPC Service Change Charge	\$150.00
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A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

**B. OA&M Delivery Options Rates and Charges**

OA&M Service Preparation Charge	\$455.00
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A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge	\$ 91.00
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Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge	\$150.00
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A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.



Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****2.23 Government Emergency Telecommunications Service (GETS), (Cont'd.)****2.23.6 Rates and Charges, (Cont'd.)****C. RSVP Options Rates and Charges**

RSVP Monthly Recurring Per Switch Charge	\$35.00
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Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge	\$60.00
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A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP).

RSVP Service Change Charge	\$20.00
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A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

Effective: September 1, 2017

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LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

2.24 Telecommunications Relay Surcharge

2.24.1 Description

Florida Relay Service facilitates connection between Deaf, Hard-of-Hearing, Deaf/Blind, Speech-impaired and other TTY users and telephone end users. To access the service, the user can dial 711 or any of the following specific service numbers:

1-800-955-8771	Text Telephone / Voice Carry over
1-800-955-8770	Voice
1-800-955-1339	ASCII
1-877-955-8773	Spanish
1-877-955-8707	French Creole
1-800-676-3777	General Service

Florida Relay Service is funded by a Telecommunications Relay Surcharge imposed on all telecommunications users.

2.24.2 Rates and Charges

TRS Per Access Line (Up to 25 lines maximum)	\$0.10 (R)
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Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**


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**SECTION 3 - EXCHANGE SERVICE AREAS**

## 3.1 Exchange Service Areas

## 3.1.1 Facilities Based Local Exchanges Service Areas

Facilities Based exchange services are provided in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following rate centers in each specified metropolitan area.

EXCHANGE	ADDITIONAL EXCHANGES
Daytona Beach	Bunnell, Deland, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
Ft. Lauderdale	Coral Springs, Deerfield Beach, Hollywood, Pompano Beach Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Jacksonville	Baldwin, Callahan (ICE), Hilliard (ICE), Jacksonville Beach, Maxville, MacClenny (ICE), Middleburg, Orange Park, Ponte Vedra Beach, Sanderson (ICE), St. Johns, Yulee
Miami	Homestead, North Dade, Perrine Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Keys, Pompano Beach
Orlando	Apopka (ICE), Celebration (ICE), Clermont (ICE), East Orange, Geneva, Groveland (ICE), Kissimmee (ICE), Lake Buena Vista (ICE), Monteverde (ICE), Oviedo, Reedy Creek (ICE), Sanford, St. Cloud (ICE), West Kissimmee, Windermere (ICE), Winter Garden (ICE), Winter Park (ICE)
Tampa - Central Area	Plant City, Clearwater, Dade City, Mulberry, San Antonio, St. Petersburg, Tarpon Springs, Zephyrhills
Tampa - North Area	Plant City, Zephyrhills, Clearwater, Mulberry, St. Petersburg, Tarpon Springs, Zephyrhills

Effective: December 12, 2016

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**SECTION 3 - EXCHANGE SERVICE AREAS, (CONT'D.)****3.1 Exchange Service Areas, (Cont'd.)****3.1.1 Facilities Based Local Exchanges Service Areas, (Cont'd.)**

<b>EXCHANGE</b>	<b>ADDITIONAL EXCHANGES</b>
Tampa - East Area	Plant City, Clearwater, Dade City, Mulberry, New Port Richey, San Antonio, St. Petersburg, Tarpon Springs
Tampa - South Area	Palmetto, Plant City, Clearwater, Mulberry, St. Petersburg, Tarpon Springs, Zephyrhills
Tampa - West Area	Clearwater, Plant City, Mulberry, New Port Richey, St. Petersburg, Tarpon Springs, Zephyrhills

**3.1.2 Resold Local Exchanges Service Areas**

Resold local exchange services are available statewide where appropriate resale agreements are in place. The Company concurs in the local calling areas of the corresponding incumbent local exchange carriers.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES****4.1 Business Line and Terminal Features****4.1.1 General**

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**4.1.2 Description of Features****A. Anonymous Call Rejection**

Allows Customer to reject calls if the calling number is marked as private.

**B. Call Forwarding**

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

**C. Call Hold**

Allows call to be placed on hold.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.1 Business Line and Terminal Features, (Cont'd.)

## 4.1.2 Description of Features, (Cont'd.)

## D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

## E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

## F. Caller ID

## 1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

Effective: December 12, 2016

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.1 Business Line and Terminal Features, (Cont'd.)

## 4.1.2 Description of Features, (Cont'd.)

## F. Caller ID, (Cont'd.)

## 2. Calling Name &amp; Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

## 3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

## G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

Effective: December 12, 2016

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Line and Terminal Features, (Cont'd.)

4.1.2 Description of Features, (Cont'd.)

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.



Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.1 Business Line and Terminal Features, (Cont'd.)****4.1.2 Description of Features, (Cont'd.)****L. Remote Call Forwarding**

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

**1. Conditions**

- a. The telephone number to which calls are forwarded is user-defined.
- b. Changes to this number are made via a service order.
- c. Customers can request additional paths for Remote Call Forwarding service.
- d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
- e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

**M. Selective Call Forwarding**

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Line and Terminal Features, (Cont'd.)

4.1.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling\*

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

\*Not available to Converged Voice Services and FlexVoice<sup>SM</sup> Service Customers.

Effective: December 12, 2016

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Line and Terminal Features, (Cont'd.)

4.1.3 Rates and Charges

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options - Available at no additional charge on line and terminal voice services.

Feature

Calling Number Delivery  
Caller ID Blocking - Per Line  
Hunting (See Section 4.14)  
Blocking (See Section 4.7)

2. Select Feature Package - Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 5. Customer may select any combination of the following features.

Feature

Three-way Calling  
Call Forwarding (Busy)  
Call Forwarding (Don't Answer)  
Call Forwarding (Variable)  
Call Waiting  
8/10 Number Speed Calling  
30 Number Speed Calling  
Call Transfer (for Lines)  
Calling Name & Number Delivery  
Call Hold  
Anonymous Call Rejection

Effective: December 12, 2016

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Line and Terminal Features, (Cont'd.)

4.1.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above  
Remote Access to Call Forwarding  
Distinctive Ringing  
Continuous Redial  
Selective Call Forwarding  
Selective Call Rejection  
Priority Call  
Last Call Return

4. Deluxe Feature Package - Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 5. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling  
Call Forwarding (Busy)  
Call Forwarding (Don't Answer)  
Call Forwarding (Variable)  
Call Waiting (not available when Hunting is selected)  
Call Transfer (for Lines)  
Calling Name & Number Delivery  
Call Hold  
Anonymous Call Rejection\*  
Last Call Return

\*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 19, 2012.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Line and Terminal Features, (Cont'd.)

4.1.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoice<sup>SM</sup> Service as described in Section 5. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

- Remote Access to Call Forwarding
- Distinctive Ringing
- Continuous Redial
- Selective Call Forwarding
- Selective Call Rejection
- Priority Call
- Anonymous Call Rejection

6. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding - Initial Path	\$12.00	\$0.00
Remote Call Forwarding - Addl Path	\$12.00	\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.2 Service and Promotional Trials****4.2.1 General**

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

**4.2.2 Regulations**

- A. Appropriate notification of the Trial will be made to all eligible Customers. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

- 4.3 Busy Verification, Interrupt and Customer Originated Trace Services - Services no longer available as of January 10, 2014.

4.3.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

4.3.2 Rate Application

- A. A Verification Charge will apply when:
1. The operator verifies that the line is busy with a call in progress, or
  2. The operator verifies that the line is available for incoming calls.
- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

Effective: December 12, 2016

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## SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.3 Busy Verification, Interrupt and Customer Originated Trace Services, (Cont'd.) - Services no longer available as of January 10, 2014.

## 4.3.3 Rates and Charges

A. Orlando

Verification Charge, each request	\$1.65
Interrupt Charge, each request	\$1.25
Customer Originated Trace, each traced call	\$2.00

B. Tampa

Verification Charge, each request	\$1.00
Interrupt Charge, each request	\$1.50
Customer Originated Trace, each traced call	\$2.00

C. Daytona Beach

Verification Charge, each request	\$1.65
Interrupt Charge, each request	\$1.25
Customer Originated Trace, each traced call	\$2.00



Effective: December 12, 2016

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## SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 4.4 Directory Assistance Service

## 4.4.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call.

## 4.4.2 Regulations

- A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:
1. Calls from coin telephones, including COCOTS.
  2. Requests for telephone numbers of non-published service.
  3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
  4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this price list, up to a maximum of 50 requests per month.
  5. Calls from Hospitals
- B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.
- C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 4.4.4 below.

Effective: December 12, 2016

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## SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 4.4 Directory Assistance Service, (Cont'd.)

## 4.4.3 Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

## 4.4.4 Rates and Charges (Cont'd)

A. Orlando

Directory Assistance, Per Query	\$1.00
National Directory Assistance, Per Query	\$1.25
Call Completion	
Charge per call completed	\$0.30

B. Tampa

Directory Assistance, Per Query	\$0.70
National Directory Assistance, Per Query	\$1.25
Call Completion	
Charge per call completed	\$0.30

C. Daytona Beach

Directory Assistance, Per Query	\$1.00
National Directory Assistance, Per Query	\$1.25
Call Completion	
Charge per call completed	\$0.30

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.5 Local Operator Service**

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

**4.5.1 Rates and Charges****A. Orlando**

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.80
Operator Dialed Calling Card	\$1.75
Person to Person	\$3.25
Third Number Billed	\$1.75
Collect	\$1.75
All other Operator Assistance	\$1.75

**B. Tampa**

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.75
Operator Dialed Calling Card	\$1.50
Person to Person	\$3.00
Third Number Billed	\$1.50
Collect	\$1.50
All other Operator Assistance	\$1.50

**C. Daytona Beach**

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.80
Operator Dialed Calling Card	\$1.75
Person to Person	\$3.25
Third Number Billed	\$1.75
Collect	\$1.75
All other Operator Assistance	\$1.75

Effective: December 12, 2016

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.6 Voice Mail Service****4.6.1 General**

Voice Mail Service (VMS) provides the subscriber with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service subscriber.

**4.6.2 Business VMS Offerings**

Basic Mailbox - provides the subscriber with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty five (25) messages in a billing period for the flat fee. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the subscriber with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

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## SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 4.6 Voice Mail Service, (Cont'd.)

## 4.6.2 Business VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the subscriber with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

## 4.6.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by the Company and pager out-dial numbers are limited to 800 numbers only.

Tree - A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist - voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes - personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

Effective: December 12, 2016

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Voice Mail Service, (Cont'd.)

4.6.3 Other Services, (Cont'd.)

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

- Virtual Auto Receptionist/ Auto Attendant
- Virtual Basic Mailbox
- Virtual Deluxe Mailbox
- Virtual Enhanced Mailbox
- Virtual Greeting Only (5 minutes)
- Virtual Greeting Only (10 minutes)
- Virtual Tree
- Virtual Pager Notification

4.6.4 Recurring and Nonrecurring Charges

A. All LATAs where available.

Service is offered on a month to month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring	Nonrecurring
	<u>Charge</u>	<u>Charge</u>
Basic Mailbox	\$6.95	\$22.00
Enhanced Mailbox	\$8.95	\$22.00
Deluxe Mailbox	\$10.95	\$22.00

Effective: December 12, 2016

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.7 Blocking Service****4.7.1 General**

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. Call Blocking 900, 971, 974, 976 & 700 NPA - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoice<sup>SM</sup> Service lines when provisioned using off-net facilities.
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1+ 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1. "0+" restricts access to 0+ calls through the operator (IntraLATA, InterLATA and International).
  - 2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International).
  - 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
  - 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
  - 5. "01" restricts access to operator assisted international calls only.
  - 6. "011" restricts access to international direct dialed calls only.
  - 7. "411" restricts calls to 411 directory assistance.
  - 8. "555" restricts calls to NXX-555-1212 directory assistance.
- C. Bill Restriction - provides the Customer with a method of denying all third party number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

- 1. Third Number Billed
- 2. Collect Call

For Converged Voice Services and FlexVoice<sup>SM</sup> Service, both blocking options are automatically set to deny.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.7 Blocking Service, (Cont'd.)

4.7.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone.

4.7.3 Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service on an ICB Basis.
- B. Recurring and Nonrecurring Charges

All LATAs

	Monthly Recurring	Nonrecurring
	<u>Charge</u>	<u>Charge</u>
Call Blocking:	\$0.00	\$0.00
Toll Restriction:	\$0.00	\$0.00
Bill Restriction:	\$0.00	\$0.00



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## SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

## 4.8 Listings

## 4.8.1 General

The Company does not own or control directory publishing in the service area, but does offer Customers listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

## 4.8.2 Composition of Listings

## A. Name

## 1. Business Service

The following names may be included in business service listings:

1. The name of Customer or joint user.
2. The name of each business enterprise which the Customer or joint user conducts.
3. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
4. The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
5. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.

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LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings, (Cont'd.)

A. Name, (Cont'd.)

1. Business Service, (Cont'd.)

6. The name of a publication issued periodically by the Customer or joint user.
7. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
8. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
9. The name of a corporation which is the parent or a subsidiary of the Customer.
10. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
11. The name of the Customer to a sharing arrangement.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.8 Listings, (Cont'd.)

## 4.8.2 Composition of Listings, (Cont'd.)

## B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this price list. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

Effective: December 12, 2016

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.8 Listings, (Cont'd.)

## 4.8.2 Composition of Listings, (Cont'd.)

## C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

## D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

## 4.8.3 Types of Listings

## A. Main Listing:

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules as set forth in this Section.
2. Additional Main Listing - Customers may arrange for an Additional Main Listing. An additional Main Listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt group.
3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing.

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.8 Listings, (Cont'd.)

## 4.8.3 Types of Listings, (Cont'd.)

## B. Premium Listings:

## 1. Additional Listings

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

## 2. Extra Listing Lines

Lines of information, if approved, may be arranged for at the rate shown the schedule to appear in addition to a main listing for the purpose of facilitating the use of the service.

## 3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or the service furnished to a different Customer.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Maine directory listing. A Suite Listing may not be purchased as a standalone listing.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.8 Listings, (Cont'd.)

## 4.8.4 Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown in the Directory Assistance Records. There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

## A. All Markets

<u>Type of Listing</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Main Standard Listing - Local	\$0.00	\$0.00
Main Standard Listing - Foreign	\$5.00	\$10.00
Additional Main Listing	\$5.00	\$10.00
CD-ROM White Pages Listings	ICB	ICB
Additional Listing	\$5.00	\$10.00
Extra Listing Lines	\$5.00	\$10.00
Alternate Call Listings	\$5.00	\$10.00
Alternate User Listing	\$5.00	\$10.00
Cross Reference Listings	\$5.00	\$10.00
Suite Listing	\$5.00	\$10.00
Move/Change Charge (per listing)	N/A	\$10.00
Late Charge (per listing)	N/A	\$25.00

No charge applies to a caption or subcaption except as provided.

Effective: December 12, 2016

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LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Non-Published Service

4.9.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

4.9.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Customer requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some one. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.



Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Non-Published Service, (Cont'd.)

4.9.3 Rates

There is a monthly charge for each non-published service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

A. All Markets

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Non-Published Service	\$5.00	\$10.00
Move/Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.10 Non-Listed Service

4.10.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does appear in the Company's Directory Assistance Records.

4.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

4.10.3 Rates and Charges

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

A. All Markets

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Non-Listed Service	\$5.00	\$10.00
Move/Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.11 Automatic Intercept Service (AIS)

4.11.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

4.11.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable price lists.
- B. AIS is available where facilities are available and conditions permit.
- C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS subscriber incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for calls completed to a wrong number, incomplete connections, or calls with unsatisfactory transmission.
- G. Rates and Charges

	Monthly Recurring Charge
Initial 3 Month Service Period	\$0.00
Extended Service Period	ICB

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.12 Information Service Provider NXX Access\***

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the Incumbent Local Exchange Carrier. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 4.7 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

**4.13 Recorded Announcement Service**

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded messages, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties:

**A. All LATAs (where available)**

Each completed Local Recorded Announcement Call	\$0.80
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\*Not available to Converged Voice Service Customers.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 Hunting

4.14.1 Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to “series complete” to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the 1st DN in the list to provide circular hunting.

A. Series Completion/Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

C. Rates and Charges

1. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 Hunting, (Cont'd.)

4.14.2 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Universal Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
- C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.
- D. Rates and Charges

- 1. All LATAs (where available)

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Universal Call Distribution	\$0.00	\$0.00

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.15 Emergency Reroute Service****4.15.1 Description of Service**

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and Voice T-1 services.

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

**4.15.2 Rates and Charges**

	<u>Per Reroute Occurrence</u>
Nonrecurring Charge:	\$250.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.16 Automatic Reroute Service

Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products.

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected.

4.16.1 Rates and Charges

	Per Trunk Group	
	<u>Nonrecurring Charges</u>	<u>Monthly Recurring Charges</u>
6 Call Paths	\$100.00	\$10.00
12 Call Paths	\$100.00	\$20.00
18 Call Paths	\$100.00	\$30.00
24 Call Paths	\$100.00	\$40.00



Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.17 Foreign Exchange Services

4.17.1 Description of Service

A. General

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

B. Limitations

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as Voice T1 pursuant to the applicable local price list. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the foreign Exchange Service telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.17 Foreign Exchange Services, (Cont'd.)

## 4.17.2 Application of Rates

## A. Rate Elements

The Company's Foreign Exchange Services are offered under the configurations described below. Under all options, the Local Access Service component is priced pursuant to the applicable rate schedule. The rate elements that are applicable to Foreign Exchange service are:

- Local Access Service - the current price listed or listed rate under which the Customer purchases local service in the home exchange.
- Foreign Exchange (FX) Premium Charge to extend the Customer's Local Access Service beyond the Customer's home local exchange
- Interoffice Transport - the charges that apply when service is provisioned on Company-provided interoffice facilities.
- Individual Telephone Numbers - the charge for assigning multiple telephone numbers in the Foreign Exchange.

## B. Rate Changes

In the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of Foreign Exchange Service change after the date of the Agreement, the Company reserves the right in its discretion, upon thirty (30) days' notice to the Customer, to discontinue provisioning or increase the price of any Foreign Exchange Service subject to this rate schedule. In the event that the Customer does not accept the Company's rate increase, the Customer may discontinue the affected Foreign Exchange Service without penalty upon thirty (30) days notice to the Company.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.17 Foreign Exchange Services, (Cont'd.)

4.17.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

1. Business Expansion Service (BES)\* - inbound only, intraLATA only service.

Local Access Service	See Section 5, Section 7 for local voice service products and Grandfathered Price List No. 7, Section 4.	
Individual Telephone Numbers	See Section 4.18	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, per rate center	\$40.00	\$0.00
Interoffice Transport	n/a	n/a

2. Expanded Exchange Service (EES)\* - two way, intraLATA only service.

Local Access Service	See Section 5, Section 7 for local voice service products and Grandfathered Price List No. 7, Section 4.	
Individual Telephone Number	See Section 4.18	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00
Per PRI	\$500.00	\$0.00
Interoffice Transport	n/a	n/a

\*Not available to Converged Voice Service Customers.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.17 Foreign Exchange Services, (Cont'd.)

4.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

- C. Intercity Switched Service (ISS)\* - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 5, Section 7 for local voice service products and Grandfathered Price List No. 7, Section 4.	
Individual Telephone Numbers	See Section 4.18	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	ICB	

- D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

\*Not available to Converged Voice Service Customers.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.17 Foreign Exchange Services, (Cont'd.)

4.17.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach), (Cont'd.)

Local Access Service	See Section 5.3 for Voice T1 and 5.4 for Converged Voice Service	
Individual Telephone Numbers	See Section 4.18	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, LocalReach per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per Number	\$0.20	\$0.35
Additional Rate Center, each	\$25.00	\$0.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.18 Individual Telephone Numbers

4.18.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis.

4.18.2 Rates and Charges

All LATAs

Current Rate

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Number	\$0.15*	\$0.35

\*Customers with contract services will continue to be charged at the rate referenced in their contracts until expiration of the current term.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Digital Trunk and PRI Features

The following features may be used with the Company's stand-alone Voice T1 product and integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

4.19.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

4.19.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of Converged Voice Services	\$50.00	\$0.00
With Complete Dynamic Service, Complete Lines & Trunks Service* and Channel 12 Service per trunk group	\$50.00	\$0.00

\*Complete Lines/Trunks Service is grandfathered effective January 22, 2010, available to existing Customers only without modification.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Digital Trunk and PRI Features, (Cont'd.)

4.19.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 4.7.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

4.19.4 E911 CPN Management\*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

4.19.5 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

\*Included in standard configuration of Converged Voice Service and FlexVoice<sup>SM</sup> Service.



Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Digital Trunk and PRI Features, (Cont'd.)

4.19.6 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

4.19.7 Call by Call\*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00
With Voice T1, where technically feasible	\$0.00	\$0.00

\*Not available to Converged Voice Service and FlexVoice<sup>SM</sup> Service Customers.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Digital Trunk and PRI Features, (Cont'd.)

4.19.8 Two-B Channel Transfer (TBCT)\*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB
With Voice T1, where technically feasible	ICB	ICB

4.19.9 Call Transfer on Trunks\*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available
With Voice T1, where technically feasible	ICB	ICB

4.19.10 Blocking Service - See Section 4.7 for details.

4.19.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

\*Not available to Converged Voice Service and FlexVoice<sup>SM</sup> Service Customers.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Digital Trunk and PRI Features, (Cont'd.)

4.19.12 Additional Route Index

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

4.19.13 Redirecting Number on PRI

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With Voice T1, where technically feasible		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Digital Trunk and PRI Features, (Cont'd.)

4.19.14 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charges</u>
With Voice T1, where technically feasible, per T1	\$50.00	\$0.00

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)**

## 4.20 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

All requests for N11 Dialing Service must be submitted in writing to the Company.

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Local Calling Plan

The following Local Calling Plan is available in the Company's Orlando market.

<u>Originating Rate Center</u>	<u>Destination Rate Center</u>	<u>Charge Per Call</u>
Orlando	St. Cloud	\$0.25
Sanford	Orange City	\$0.25

4.22 Extended Community Calling

The following Extended Community Calling Plan is available in the Company's Orlando market.

<u>Originating Rate Center</u>	<u>Destination Rate Center</u>	<u>Charge Per Initial Minute</u>	<u>Charge Per Subsequent Minute</u>
Orlando	DeBary	\$0.09	\$0.054
Eau Galle	Titusville	\$0.09	\$0.054
Melbourne	Titusville	\$0.09	\$0.054
Winter Park	DeBary, St. Cloud	\$0.09	\$0.054
Titusville	Melbourne, Eau Galle	\$0.09	\$0.054
DeBary	Orlando, Winter Park	\$0.09	\$0.054
Orange City	Winter Park	\$0.09	\$0.054

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.23 Virtual Telephone Number****4.23.1 Description**

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

**4.23.2 Rates and Charges**

Rates are based upon the location where calls are physically terminated.

Monthly Recurring Charge Per Number      \$0.15

Nonrecurring Charge Per Number              \$0.35

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)****4.24 Remote Telephone Numbers Service****4.24.1 Description**

Remote Telephone Numbers (RTN) Service supports Customer remote locations by allowing a Customer to assign a telephone number from a rate center in which it has a physical location and associate it to a different physical service location in a rate center other than where the telephone number is natively associated for the purposes of centralizing its PBX. The RTN Service Customer is responsible for transporting all calls between the PBX and the remote site via its Wide Area Network (WAN), which can be provided by the Company or by another carrier. Calls made to the RTN are charged to the caller and rated based upon the caller's local calling area. Should the Customer transmit an RTN on an outbound call, the call is assigned a local calling area based on the remote site address. The remote site address is transmitted on 911 calls, see paragraph 4.24.2 below.

**4.24.2 Limitations**

RTNs are assigned only from suitably equipped Company switches. The RTN Service Customer must subscribe to an eligible voice service. Unless the Customer purchases multiple trunk groups, all RTNs, VTNs and ITNs share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received. Should the Customer transmit an RTN on a call made to 911, authorities will respond to the remote site address as provided by the Customer at the time service is ordered unless changed in writing. The Customer is responsible for notifying the Company should the address associated with an RTN change.

**4.24.3 Rates and Charges**

Rates are based upon the remote site address. The Customer receives the first 100 RTNs at each remote site at no additional charge.

Monthly Recurring Charge Per Number	\$0.15
Nonrecurring Charge Per Number	\$0.35



LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.1 General

Multi-line telephone systems which were not already connected to Company facilities as of February 16, 2020, must, upon connection to the Company’s facilities, be configured to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section 2.4.2.C.1. (T)

**Multi-line telephone systems must also be configured such that they are capable of conveying the dispatchable location of a “911” caller as described in Section 2.4.2.C.2. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.** (N)

Business Network Switched Service provide a business Customer with a connection to the Company’s switching network which enables the Customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company’s local calling service;
- c. access the Company’s operators and business office for service related assistance; access toll - free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider’s service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider’s Carrier Identification Code (10XXX).
- e. access to Telecommunications Relay Services (TRS) for communication between a station equipped with a Telecommunications Device for the Deaf (TDD) and a station not equipped with a TDD.

Business Network Switched Service is provided via one or more channels terminated at the Customer’s premises. Each Business Network Switched Service channel corresponds to one or more analog, voice - grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one - time basis unless waived pursuant to this price list.

Calls to points within the local exchange area are charged on the basis of the length of completed calls originating from the Customer’s service in addition to a base monthly charge.

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates

The following Business Access Service Options are offered:

- Voice T-1 Service
- Foreign Exchange Service
- Converged Voice Service-(**grandfathered**) (C)
- FlexVoice<sup>SM</sup> Service
- SIP Trunking Service (grandfathered)

Business Access Line Service and Analog and Digital PBX trunks are offered with flat rate local service.

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two - way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

To the extent facilities are available, services offered under this price list are provided by the Company on an on-net basis. Unless otherwise noted, pricing for services offered under this price list reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this price list.

All services offered in this price list are subject to nonrecurring and monthly recurring charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.3 Voice T1 Service

5.3.1 Description

Voice T1 Service connects suitably-equipped Customer Premises Equipment (CPE) to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

The Voice T1 Service Customer who selects the Company as their long distance provider for both interLATA and intraLATA, or for interLATA calling only receives a monthly allowance of 6,500 long distance minutes of usage per Voice T1. For Grandfathered Customers as of May 22, 2012, the monthly allowance is 5,000 long distance minutes of usage per Voice T1. Additional minutes are billed according to the applicable Company toll price list (intrastate) or published schedule (interstate). Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of long distance minutes of usage.

Supplemental features and telephone number are available at an additional charge (see Section 4).

Service is available as equipment and facilities permit.

5.3.2 Grandfathered Rates and Charges

A. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 22, 2012.

1. Orlando and Daytona Beach

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$570.00	\$523.00	\$475.00	\$451.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

2. Tampa, Jacksonville, Ft. Lauderdale, Miami

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$510.00	\$468.00	\$425.00	\$404.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.3 Voice T1 Service, (Cont'd.)

5.3.2 Grandfathered Rates and Charges, (Cont'd.)

B. This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 28, 2015.

1. Jacksonville

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	ICB	\$575.00	\$525.00	\$475.00	\$400.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

2. Ft. Lauderdale, Miami, Orlando/Daytona Beach, Tampa

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	ICB	\$475.00	\$425.00	\$375.00	\$300.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

5.3.3 Current Rates and Charges

A. Jacksonville

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	ICB	\$604.00	\$547.00	\$495.00	\$418.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

B. Daytona Beach, Ft. Lauderdale, Miami, Orlando/Maitland, Tampa

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	ICB	\$504.00	\$447.00	\$395.00	\$318.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

Effective: 02-15-2022

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 LOCAL EXCHANGE SERVICES PRICE LIST
 

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## SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

## 5.4 Converged Voice Service\* (C)

## 5.4.1 General

Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this price list. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. The following language is grandfathered as of December 19, 2012: (The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

Up to and including 2 Mbps - 2,500 Minutes of Use  
More than 2 Mbps up to and including 4 Mbps - 5,000 Minutes of Use  
More than 4 Mbps - 7,500 Minutes of Use)

**\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.**

Effective: 02-15-2022

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LOCAL EXCHANGE SERVICES PRICE LIST

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## SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

## 5.4 Converged Voice Service\*, (Cont'd.)

(C)

## 5.4.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published price lists and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS) for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 4.1.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 4.1.3. The Customer will also receive the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs will be charged as described in Section 4.18. Additional VTNs will be charged as described in Section 4.23. Additional RTNs are charged as described in Section 4.24.

Three distinct bundles are available:

## A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

**\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.**



Effective: 02-15-2022

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.) (C)

5.4.1 General, (Cont'd.)

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

5.4.2 Application of Rates and Charges

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

**\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.**

(N)



Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges

A. Converged Voice + Internet

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290
	9 - 12	\$500	\$625	\$458	\$375	\$338
3	4 - 8	\$750	\$789	\$617	\$514	\$480
	9 - 12	\$750	\$830	\$650	\$542	\$505
	13 - 18	\$750	\$874	\$684	\$570	\$532
	19 - 24	\$750	\$920	\$720	\$600	\$560
4.5	4 - 8	\$750	\$678	\$613	\$573	\$541
	9 - 12	\$750	\$767	\$695	\$647	\$612
	13 - 18	\$750	\$867	\$786	\$730	\$691
	19 - 24	\$750	\$986	\$896	\$830	\$785
	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880
	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974
6*	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 12	\$750	\$857	\$776	\$724	\$684
	13 - 18	\$750	\$957	\$867	\$807	\$763
	19 - 24	\$750	\$1,076	\$977	\$907	\$857
	25 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 36	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	37 - 42	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	43 - 50	\$750	\$1,575	\$1,433	\$1,322	\$1,252

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
2	4 - 8	\$750	\$530	\$480	\$447	\$422
	9 - 15	\$750	\$619	\$562	\$521	\$493
4	4 - 8	\$750	\$647	\$586	\$546	\$516
	9 - 15	\$750	\$736	\$668	\$620	\$587
	16 - 21	\$750	\$955	\$869	\$803	\$760
	22 - 30	\$750	\$1,075	\$978	\$903	\$855
6	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 15	\$750	\$857	\$776	\$724	\$684
	16 - 21	\$750	\$1,076	\$977	\$907	\$857
	22 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 37	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	38 - 45	\$750	\$1,435	\$1,305	\$1,206	\$1,141
8	4 - 8	\$750	\$885	\$800	\$750	\$706
	9 - 15	\$750	\$974	\$882	\$824	\$777
	16 - 21	\$750	\$1,193	\$1,083	\$1,007	\$950
	22 - 30	\$750	\$1,313	\$1,192	\$1,107	\$1,045
	31 - 37	\$750	\$1,433	\$1,302	\$1,206	\$1,139
10	38 - 45	\$750	\$1,552	\$1,411	\$1,306	\$1,234
	4 - 8	\$750	\$1,002	\$905	\$849	\$800
	9 - 15	\$750	\$1,091	\$987	\$923	\$871
	16 - 21	\$750	\$1,310	\$1,188	\$1,106	\$1,044
	22 - 30	\$750	\$1,430	\$1,297	\$1,206	\$1,139
	31 - 37	\$750	\$1,550	\$1,407	\$1,305	\$1,233
	38 - 45	\$750	\$1,669	\$1,516	\$1,405	\$1,328
	46 - 50	\$750	\$1,809	\$1,644	\$1,521	\$1,439

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
15	4 - 8	\$750	\$1,200	\$1,083	\$1,017	\$958
	9 - 15	\$750	\$1,289	\$1,165	\$1,091	\$1,029
	16 - 21	\$750	\$1,508	\$1,366	\$1,274	\$1,202
	22 - 30	\$750	\$1,628	\$1,475	\$1,374	\$1,297
	31 - 37	\$750	\$1,748	\$1,585	\$1,473	\$1,391
	38 - 45	\$750	\$1,867	\$1,694	\$1,573	\$1,486
20	46 - 50	\$750	\$2,007	\$1,822	\$1,689	\$1,597
	4 - 8	\$750	\$1,394	\$1,258	\$1,182	\$1,113
	9 - 15	\$750	\$1,483	\$1,340	\$1,256	\$1,184
	16 - 21	\$750	\$1,702	\$1,541	\$1,439	\$1,357
	22 - 30	\$750	\$1,822	\$1,650	\$1,539	\$1,452
	31 - 37	\$750	\$1,942	\$1,760	\$1,638	\$1,546
25	38 - 45	\$750	\$2,061	\$1,869	\$1,738	\$1,641
	46 - 50	\$750	\$2,201	\$1,997	\$1,854	\$1,752
	4 - 8	\$750	\$1,592	\$1,436	\$1,350	\$1,272
	9 - 15	\$750	\$1,681	\$1,518	\$1,424	\$1,343
	16 - 21	\$750	\$1,900	\$1,719	\$1,607	\$1,516
	22 - 30	\$750	\$2,020	\$1,828	\$1,707	\$1,611
30	31 - 37	\$750	\$2,140	\$1,938	\$1,806	\$1,705
	38 - 45	\$750	\$2,259	\$2,047	\$1,906	\$1,800
	46 - 50	\$750	\$2,399	\$2,175	\$2,022	\$1,911
	4 - 8	\$750	\$1,790	\$1,614	\$1,518	\$1,430
	9 - 15	\$750	\$1,879	\$1,696	\$1,592	\$1,501
	16 - 21	\$750	\$2,098	\$1,897	\$1,775	\$1,674
30	22 - 30	\$750	\$2,218	\$2,006	\$1,875	\$1,769
	31 - 37	\$750	\$2,338	\$2,116	\$1,974	\$1,863
	38 - 45	\$750	\$2,457	\$2,225	\$2,074	\$1,958
	46 - 50	\$750	\$2,597	\$2,353	\$2,190	\$2,069

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
35	4 - 8	\$750	\$1,983	\$1,788	\$1,683	\$1,585
	9 - 15	\$750	\$2,072	\$1,870	\$1,757	\$1,656
	16 - 21	\$750	\$2,291	\$2,071	\$1,940	\$1,829
	22 - 30	\$750	\$2,411	\$2,180	\$2,040	\$1,924
	31 - 37	\$750	\$2,531	\$2,290	\$2,139	\$2,018
	38 - 45	\$750	\$2,650	\$2,399	\$2,239	\$2,113
40	46 - 50	\$750	\$2,790	\$2,527	\$2,355	\$2,224
	4 - 8	\$750	\$2,181	\$1,966	\$1,851	\$1,743
	9 - 15	\$750	\$2,270	\$2,048	\$1,925	\$1,814
	16 - 21	\$750	\$2,489	\$2,249	\$2,108	\$1,987
	22 - 30	\$750	\$2,609	\$2,358	\$2,208	\$2,082
	31 - 37	\$750	\$2,729	\$2,468	\$2,307	\$2,176
45	38 - 45	\$750	\$2,848	\$2,577	\$2,407	\$2,271
	46 - 50	\$750	\$2,988	\$2,705	\$2,523	\$2,382
	4 - 8	\$750	\$2,375	\$2,141	\$2,015	\$1,898
	9 - 15	\$750	\$2,464	\$2,223	\$2,089	\$1,969
	16 - 21	\$750	\$2,683	\$2,424	\$2,272	\$2,142
	22 - 30	\$750	\$2,803	\$2,533	\$2,372	\$2,237
50	31 - 37	\$750	\$2,923	\$2,643	\$2,471	\$2,331
	38 - 45	\$750	\$3,042	\$2,752	\$2,571	\$2,426
	46 - 50	\$750	\$3,182	\$2,880	\$2,687	\$2,537
	4 - 8	\$750	\$2,573	\$2,319	\$2,183	\$2,056
	9 - 15	\$750	\$2,662	\$2,401	\$2,257	\$2,127
	16 - 21	\$750	\$2,881	\$2,602	\$2,440	\$2,300
	22 - 30	\$750	\$3,001	\$2,711	\$2,540	\$2,395
	31 - 37	\$750	\$3,121	\$2,821	\$2,639	\$2,489
	38 - 45	\$750	\$3,240	\$2,930	\$2,739	\$2,584
	46 - 50	\$750	\$3,380	\$3,058	\$2,855	\$2,695

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
4.5	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
	17 - 24		\$750	\$1,085	\$986	\$914	\$864
6*	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 12		\$750	\$986	\$893	\$833	\$787
	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	25 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 36		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	37 - 42		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	43 - 50		\$750	\$1,704	\$1,550	\$1,431	\$1,355
6*	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	25 - 32		\$750	\$1,325	\$1,203	\$1,116	\$1,055

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460
	9 - 15		\$750	\$666	\$605	\$561	\$531
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588
	9 - 15		\$750	\$826	\$749	\$697	\$659
	16 - 21		\$750	\$1,045	\$950	\$880	\$832
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588
	11 - 20		\$750	\$1,045	\$950	\$880	\$832
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 15		\$750	\$986	\$893	\$833	\$787
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
6	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960
8	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844
	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372
8	46 - 50		\$750	\$2,141	\$1,944	\$1,803	\$1,704
	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	21 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
8	31 - 40		\$750	\$1,724	\$1,566	\$1,451	\$1,372

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,217	\$1,099	\$1,031	\$972
	9 - 15		\$750	\$1,306	\$1,181	\$1,105	\$1,043
	16 - 21		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	22 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 37		\$750	\$1,765	\$1,601	\$1,487	\$1,405
	38 - 45		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	46 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
10	4 - 10	Premium	\$750	\$1,217	\$1,099	\$1,031	\$972
	11 - 20		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	21 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 40		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	41 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
15	4 - 8	Basic	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	9 - 15		\$750	\$1,526	\$1,379	\$1,292	\$1,219
	16 - 21		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	22 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 37		\$750	\$1,985	\$1,799	\$1,674	\$1,581
	38 - 45		\$750	\$2,104	\$1,908	\$1,774	\$1,676
15	46 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
	4 - 10	Premium	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	11 - 20		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	21 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
15	31 - 40		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	41 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
	4 - 8	Basic	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	9 - 15		\$750	\$1,751	\$1,581	\$1,484	\$1,399
	16 - 21		\$750	\$1,970	\$1,782	\$1,667	\$1,572
20	22 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 37		\$750	\$2,210	\$2,001	\$1,866	\$1,761
	38 - 45		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	46 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$1,662	\$1,499	\$1,410	\$1,328
			\$750	\$1,970	\$1,782	\$1,667	\$1,572
	11 - 20		\$750	\$2,090	\$1,891	\$1,767	\$1,667
			\$750	\$2,329	\$2,110	\$1,966	\$1,856
			\$750	\$2,469	\$2,238	\$2,082	\$1,967
25	4 - 8	Basic	\$750	\$1,882	\$1,697	\$1,597	\$1,504
			\$750	\$1,971	\$1,779	\$1,671	\$1,575
	9 - 15		\$750	\$2,190	\$1,980	\$1,854	\$1,748
			\$750	\$2,310	\$2,089	\$1,954	\$1,843
			\$750	\$2,430	\$2,199	\$2,053	\$1,937
25	16 - 21		\$750	\$2,549	\$2,308	\$2,153	\$2,032
			\$750	\$2,689	\$2,436	\$2,269	\$2,143
	22 - 30		\$750	\$1,882	\$1,697	\$1,597	\$1,504
			\$750	\$2,190	\$1,980	\$1,854	\$1,748
			\$750	\$2,310	\$2,089	\$1,954	\$1,843
30	31 - 37		\$750	\$2,549	\$2,308	\$2,153	\$2,032
			\$750	\$2,689	\$2,436	\$2,269	\$2,143
	41 - 50		\$750	\$2,107	\$1,900	\$1,788	\$1,684
			\$750	\$2,196	\$1,982	\$1,862	\$1,755
			\$750	\$2,415	\$2,183	\$2,045	\$1,928
30	16 - 21		\$750	\$2,535	\$2,292	\$2,145	\$2,023
			\$750	\$2,655	\$2,402	\$2,244	\$2,117
	22 - 30		\$750	\$2,774	\$2,511	\$2,344	\$2,212
			\$750	\$2,914	\$2,639	\$2,460	\$2,323
			\$750	\$2,107	\$1,900	\$1,788	\$1,684
30	4 - 10	Premium	\$750	\$2,415	\$2,183	\$2,045	\$1,928
			\$750	\$2,535	\$2,292	\$2,145	\$2,023
	11 - 20		\$750	\$2,774	\$2,511	\$2,344	\$2,212
			\$750	\$2,914	\$2,639	\$2,460	\$2,323
			\$750	\$2,914	\$2,639	\$2,460	\$2,323



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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$2,327	\$2,098	\$1,975	\$1,860
			\$750	\$2,416	\$2,180	\$2,049	\$1,931
			\$750	\$2,635	\$2,381	\$2,232	\$2,104
			\$750	\$2,755	\$2,490	\$2,332	\$2,199
			\$750	\$2,875	\$2,600	\$2,431	\$2,293
			\$750	\$2,994	\$2,709	\$2,531	\$2,388
			\$750	\$3,134	\$2,837	\$2,647	\$2,499
35	4 - 10	Premium	\$750	\$2,327	\$2,098	\$1,975	\$1,860
			\$750	\$2,635	\$2,381	\$2,232	\$2,104
			\$750	\$2,755	\$2,490	\$2,332	\$2,199
			\$750	\$2,994	\$2,709	\$2,531	\$2,388
			\$750	\$3,134	\$2,837	\$2,647	\$2,499
40	4 - 8	Basic	\$750	\$2,547	\$2,296	\$2,162	\$2,036
			\$750	\$2,636	\$2,378	\$2,236	\$2,107
			\$750	\$2,855	\$2,579	\$2,419	\$2,280
			\$750	\$2,975	\$2,688	\$2,519	\$2,375
			\$750	\$3,095	\$2,798	\$2,618	\$2,469
			\$750	\$3,214	\$2,907	\$2,718	\$2,564
			\$750	\$3,354	\$3,035	\$2,834	\$2,675
40	4 - 10	Premium	\$750	\$2,547	\$2,296	\$2,162	\$2,036
			\$750	\$2,855	\$2,579	\$2,419	\$2,280
			\$750	\$2,975	\$2,688	\$2,519	\$2,375
			\$750	\$3,214	\$2,907	\$2,718	\$2,564
			\$750	\$3,354	\$3,035	\$2,834	\$2,675
45	4 - 8	Basic	\$750	\$2,772	\$2,498	\$2,353	\$2,216
			\$750	\$2,861	\$2,580	\$2,427	\$2,287
			\$750	\$3,080	\$2,781	\$2,610	\$2,460
			\$750	\$3,200	\$2,890	\$2,710	\$2,555
			\$750	\$3,320	\$3,000	\$2,809	\$2,649
			\$750	\$3,439	\$3,109	\$2,909	\$2,744
			\$750	\$3,579	\$3,237	\$3,025	\$2,855

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 10	Premium	\$750	\$2,772	\$2,498	\$2,353	\$2,216
			\$750	\$3,080	\$2,781	\$2,610	\$2,460
	11 - 20		\$750	\$3,200	\$2,890	\$2,710	\$2,555
			\$750	\$3,439	\$3,109	\$2,909	\$2,744
			\$750	\$3,579	\$3,237	\$3,025	\$2,855
50	4 - 8	Basic	\$750	\$2,992	\$2,696	\$2,540	\$2,392
			\$750	\$3,081	\$2,778	\$2,614	\$2,463
	9 - 15		\$750	\$3,300	\$2,979	\$2,797	\$2,636
			\$750	\$3,420	\$3,088	\$2,897	\$2,731
			\$750	\$3,540	\$3,198	\$2,996	\$2,825
	16 - 21		\$750	\$3,659	\$3,307	\$3,096	\$2,920
			\$750	\$3,799	\$3,435	\$3,212	\$3,031
			\$750	\$3,799	\$3,435	\$3,212	\$3,031
50	4 - 10	Premium	\$750	\$2,992	\$2,696	\$2,540	\$2,392
			\$750	\$3,300	\$2,979	\$2,797	\$2,636
	11 - 20		\$750	\$3,420	\$3,088	\$2,897	\$2,731
			\$750	\$3,659	\$3,307	\$3,096	\$2,920
			\$750	\$3,799	\$3,435	\$3,212	\$3,031

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$658	\$595	\$556	\$525
	9 - 12		\$500	\$748	\$678	\$631	\$596
1.5	4 - 8	Premium	\$500	\$658	\$595	\$556	\$525
3	4 - 8	Basic	\$750	\$815	\$737	\$689	\$650
	9 - 12		\$750	\$905	\$819	\$764	\$721
	13 - 18		\$750	\$1,004	\$911	\$847	\$800
	19 - 24		\$750	\$1,124	\$1,020	\$947	\$895
3	4 - 8	Premium	\$750	\$815	\$737	\$689	\$650
	9 - 16		\$750	\$905	\$819	\$764	\$721
4.5	4 - 8	Basic	\$750	\$971	\$877	\$822	\$775
	9 - 12		\$750	\$1,061	\$960	\$897	\$846
	13 - 18		\$750	\$1,160	\$1,051	\$980	\$925
	19 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
	25 - 30		\$750	\$1,399	\$1,270	\$1,179	\$1,114
	31 - 36		\$750	\$1,519	\$1,380	\$1,278	\$1,209
4.5	4 - 8	Premium	\$750	\$971	\$877	\$822	\$775
	9 - 16		\$750	\$1,061	\$960	\$897	\$846
	17 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
6*	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 12		\$750	\$1,217	\$1,100	\$1,029	\$971
	13 - 18		\$750	\$1,316	\$1,191	\$1,112	\$1,050
	19 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	25 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 36		\$750	\$1,675	\$1,520	\$1,411	\$1,334
	37 - 42		\$750	\$1,794	\$1,630	\$1,511	\$1,428
	43 - 50		\$750	\$1,934	\$1,758	\$1,627	\$1,539
6*	4 - 8	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 16		\$750	\$1,217	\$1,100	\$1,029	\$971
	17 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	25 - 32		\$750	\$1,555	\$1,410	\$1,312	\$1,239

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$712	\$644	\$601	\$568
	9 - 15		\$750	\$801	\$726	\$676	\$639
2	4-10	Premium	\$750	\$712	\$644	\$601	\$568
4	4 - 8	Basic	\$750	\$919	\$831	\$777	\$733
	9 - 15		\$750	\$1,008	\$913	\$852	\$804
	16 - 21		\$750	\$1,227	\$1,114	\$1,034	\$978
	22 - 30		\$750	\$1,347	\$1,223	\$1,134	\$1,072
4	4 - 10	Premium	\$750	\$919	\$831	\$777	\$733
	11 - 20		\$750	\$1,227	\$1,114	\$1,034	\$978
6	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 15		\$750	\$1,217	\$1,100	\$1,029	\$971
	16 - 21		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	22 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334
	38 - 45		\$750	\$1,794	\$1,630	\$1,511	\$1,428
6	4 - 10	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	11 - 20		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	21 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
8	4 - 8	Basic	\$750	\$1,334	\$1,204	\$1,131	\$1,065
	9 - 15		\$750	\$1,423	\$1,286	\$1,205	\$1,136
	16 - 21		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	22 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
8	31 - 37	Premium	\$750	\$1,882	\$1,706	\$1,587	\$1,499
	38 - 45		\$750	\$2,001	\$1,816	\$1,687	\$1,594
	4 - 10		\$750	\$1,334	\$1,204	\$1,131	\$1,065
	11 - 20		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	21 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
	31 - 40		\$750	\$2,001	\$1,816	\$1,687	\$1,594

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231
	9 - 15		\$750	\$1,630	\$1,472	\$1,381	\$1,302
	16 - 21		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	22 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	31 - 37		\$750	\$2,089	\$1,892	\$1,763	\$1,665
	38 - 45		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	46 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870
10	4 - 10	Premium	\$750	\$1,541	\$1,390	\$1,306	\$1,231
	11 - 20		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	21 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	31 - 40		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	41 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870
15	4 - 8	Basic	\$750	\$1,840	\$1,824	\$1,808	\$1,800
	9 - 15		\$750	\$1,929	\$1,906	\$1,883	\$1,871
	16 - 21		\$750	\$2,149	\$2,107	\$2,065	\$2,044
	22 - 30		\$750	\$2,268	\$2,216	\$2,165	\$2,139
	31 - 37		\$750	\$2,388	\$2,326	\$2,264	\$2,234
	38 - 45		\$750	\$2,507	\$2,436	\$2,364	\$2,328
	46 - 50		\$750	\$2,647	\$2,564	\$2,480	\$2,439
15	4 - 10	Premium	\$750	\$1,840	\$1,824	\$1,808	\$1,800
	11 - 20		\$750	\$2,149	\$2,107	\$2,065	\$2,044
	21 - 30		\$750	\$2,268	\$2,216	\$2,165	\$2,139
	31 - 40		\$750	\$2,507	\$2,436	\$2,364	\$2,328
	41 - 50		\$750	\$2,647	\$2,564	\$2,480	\$2,439
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	9 - 15		\$750	\$2,232	\$2,014	\$1,893	\$1,783
	16 - 21		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	22 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 37		\$750	\$2,690	\$2,434	\$2,275	\$2,146
	38 - 45		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	46 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	11 - 20		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	21 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 40		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	41 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351
25	4 - 8	Basic	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	9 - 15		\$750	\$2,531	\$2,283	\$2,147	\$2,023
	16 - 21		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	22 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
	31 - 37		\$750	\$2,990	\$2,703	\$2,529	\$2,385
25	38 - 45		\$750	\$3,109	\$2,812	\$2,629	\$2,480
	46 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 10	Premium	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	11 - 20		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	21 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
30	31 - 40		\$750	\$3,109	\$2,812	\$2,629	\$2,480
	41 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 8	Basic	\$750	\$2,746	\$2,475	\$2,331	\$2,195
	9 - 15		\$750	\$2,835	\$2,557	\$2,406	\$2,266
	16 - 21		\$750	\$3,055	\$2,758	\$2,588	\$2,439
30	22 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 37		\$750	\$3,294	\$2,977	\$2,787	\$2,629
	38 - 45		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	46 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834
	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195
30	11 - 20		\$750	\$3,055	\$2,758	\$2,588	\$2,439
	21 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 40		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	41 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$3,043	\$2,742	\$2,584	\$2,433
			\$750	\$3,133	\$2,825	\$2,659	\$2,504
	9 - 15		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	16 - 21		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	22 - 30		\$750	\$3,591	\$3,245	\$3,040	\$2,867
	31 - 37		\$750	\$3,710	\$3,354	\$3,140	\$2,961
35	46 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
			\$750	\$3,043	\$2,742	\$2,584	\$2,433
	4 - 10	Premium	\$750	\$3,352	\$3,026	\$2,841	\$2,677
	11 - 20		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	21 - 30		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	31 - 40		\$750	\$3,850	\$3,482	\$3,256	\$3,072
40	41 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
			\$750	\$3,342	\$3,012	\$2,838	\$2,672
	4 - 8	Basic	\$750	\$3,432	\$3,094	\$2,913	\$2,743
	9 - 15		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	16 - 21		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	22 - 30		\$750	\$3,890	\$3,514	\$3,295	\$3,106
40	38 - 45		\$750	\$4,010	\$3,623	\$3,394	\$3,200
			\$750	\$4,149	\$3,751	\$3,511	\$3,311
	46 - 50		\$750	\$3,342	\$3,012	\$2,838	\$2,672
	4 - 10	Premium	\$750	\$3,651	\$3,295	\$3,095	\$2,917
	11 - 20		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	21 - 30		\$750	\$4,010	\$3,623	\$3,394	\$3,200
40	31 - 40		\$750	\$4,149	\$3,751	\$3,511	\$3,311
			\$750	\$4,149	\$3,751	\$3,511	\$3,311

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	\$750	\$3,645	\$3,284	\$3,095	\$2,914
			\$750	\$3,734	\$3,366	\$3,169	\$2,985
	9 - 15		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	16 - 21		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	22 - 30		\$750	\$4,193	\$3,786	\$3,551	\$3,348
	31 - 37		\$750	\$4,312	\$3,895	\$3,651	\$3,442
45	46 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
			\$750	\$3,645	\$3,284	\$3,095	\$2,914
	4 - 10	Premium	\$750	\$3,954	\$3,567	\$3,352	\$3,159
	11 - 20		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	21 - 30		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	31 - 40		\$750	\$4,452	\$4,023	\$3,767	\$3,553
50	41 - 50		\$750	\$3,944	\$3,553	\$3,349	\$3,153
			\$750	\$4,034	\$3,635	\$3,424	\$3,224
	4 - 8	Basic	\$750	\$4,253	\$3,836	\$3,606	\$3,398
	9 - 15		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	16 - 21		\$750	\$4,492	\$4,055	\$3,805	\$3,587
	22 - 30		\$750	\$4,611	\$4,165	\$3,905	\$3,682
50	46 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792
			\$750	\$3,944	\$3,553	\$3,349	\$3,153
	4 - 10	Premium	\$750	\$4,253	\$3,836	\$3,606	\$3,398
	11 - 20		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	21 - 30		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	31 - 40		\$750	\$4,751	\$4,293	\$4,021	\$3,792



Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service, (Cont'd.)

5.4.3 Grandfathered Rates and Charges, (Cont'd.)

D. Converged Services Transport

All rates are applied per service location:

1. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
1.5	\$0	\$85	\$77	\$72	\$68
3	\$0	\$170	\$154	\$144	\$136
4.5	\$0	\$255	\$231	\$216	\$204
6	\$0	\$340	\$308	\$288	\$272

2. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 19, 2012.

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
2 - 50	\$0	\$325	\$293	\$276	\$260

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges

A. Converged Voice + Internet

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	6500	\$500	\$361	\$328	\$303	\$287
	9 - 12	6500	\$500	\$426	\$387	\$358	\$338
3	4 - 8	6500	\$750	\$389	\$353	\$327	\$310
	9 - 12	6500	\$750	\$454	\$412	\$382	\$361
	13 - 18	6500	\$750	\$527	\$479	\$442	\$419
	19 - 24	6500	\$750	\$606	\$551	\$508	\$481
4.5	4 - 8	6500	\$750	\$429	\$389	\$362	\$342
	9 - 12	6500	\$750	\$494	\$448	\$417	\$393
	13 - 18	6500	\$750	\$567	\$515	\$477	\$451
	19 - 24	6500	\$750	\$646	\$587	\$543	\$513
	25 - 30	6500	\$750	\$731	\$665	\$614	\$581
6*	31 - 36	13000	\$750	\$815	\$743	\$684	\$648
	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 12	6500	\$750	\$535	\$485	\$451	\$425
	13 - 18	6500	\$750	\$608	\$552	\$511	\$483
	19 - 24	6500	\$750	\$687	\$624	\$577	\$545
	25 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 36	13000	\$750	\$856	\$780	\$718	\$680
7.5	37 - 42	13000	\$750	\$927	\$844	\$777	\$736
	43 - 50	13000	\$750	\$1,023	\$933	\$857	\$812
	4 - 8	6500	\$750	\$515	\$466	\$434	\$410
	9 - 12	6500	\$750	\$580	\$525	\$489	\$461
	13 - 18	6500	\$750	\$653	\$592	\$549	\$519
	19 - 24	6500	\$750	\$732	\$664	\$615	\$581
	25 - 30	6500	\$750	\$817	\$742	\$686	\$649
	31 - 36	13000	\$750	\$901	\$820	\$756	\$716
	37 - 42	13000	\$750	\$972	\$884	\$815	\$772
	43 - 50	13000	\$750	\$1,068	\$973	\$895	\$848

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
9	4 - 8	6500	\$750	\$555	\$502	\$469	\$443
	9 - 12	6500	\$750	\$620	\$561	\$524	\$494
	13 - 18	6500	\$750	\$693	\$628	\$584	\$552
	19 - 24	6500	\$750	\$772	\$700	\$650	\$614
	25 - 30	6500	\$750	\$857	\$778	\$721	\$682
	31 - 36	13000	\$750	\$941	\$856	\$791	\$749
	37 - 42	13000	\$750	\$1,012	\$920	\$850	\$805
10.5	43 - 50	13000	\$750	\$1,108	\$1,009	\$930	\$881
	4 - 8	6500	\$750	\$596	\$539	\$503	\$475
	9 - 12	6500	\$750	\$661	\$598	\$558	\$526
	13 - 18	6500	\$750	\$734	\$665	\$618	\$584
	19 - 24	6500	\$750	\$813	\$737	\$684	\$646
	25 - 30	6500	\$750	\$898	\$815	\$755	\$714
	31 - 36	13000	\$750	\$982	\$893	\$825	\$781
12	37 - 42	13000	\$750	\$1,053	\$957	\$884	\$837
	43 - 50	13000	\$750	\$1,149	\$1,046	\$964	\$913
	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
15	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938
	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 12	6500	\$750	\$760	\$687	\$642	\$605
	13 - 18	6500	\$750	\$833	\$754	\$702	\$663
	19 - 24	6500	\$750	\$912	\$826	\$768	\$725
18	25 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 36	13000	\$750	\$1,081	\$982	\$909	\$860
	37 - 42	13000	\$750	\$1,152	\$1,046	\$968	\$916
	43 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
	4 - 8	6500	\$750	\$742	\$670	\$628	\$592
	9 - 12	6500	\$750	\$807	\$730	\$683	\$644
21	13 - 18	6500	\$750	\$880	\$797	\$743	\$701
	19 - 24	6500	\$750	\$959	\$869	\$809	\$764
	25 - 30	6500	\$750	\$1,044	\$947	\$880	\$831
	31 - 36	13000	\$750	\$1,129	\$1,025	\$950	\$898
	37 - 42	13000	\$750	\$1,199	\$1,089	\$1,009	\$954
	43 - 50	13000	\$750	\$1,295	\$1,178	\$1,089	\$1,030
21	4 - 8	6500	\$750	\$830	\$749	\$702	\$662
	9 - 12	6500	\$750	\$895	\$808	\$757	\$713
	13 - 18	6500	\$750	\$968	\$875	\$817	\$771
	19 - 24	6500	\$750	\$1,047	\$947	\$883	\$833
	25 - 30	6500	\$750	\$1,132	\$1,025	\$954	\$901

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
21	31 - 36	13000	\$750	\$1,216	\$1,103	\$1,024	\$968
	37 - 42	13000	\$750	\$1,287	\$1,167	\$1,083	\$1,024
	43 - 50	13000	\$750	\$1,383	\$1,256	\$1,163	\$1,100
24	4 - 8	6500	\$750	\$897	\$810	\$759	\$716
	9 - 12	6500	\$750	\$962	\$869	\$814	\$767
	13 - 18	6500	\$750	\$1,035	\$936	\$874	\$825
	19 - 24	6500	\$750	\$1,114	\$1,008	\$940	\$887
	25 - 30	6500	\$750	\$1,199	\$1,086	\$1,011	\$955
	31 - 36	13000	\$750	\$1,283	\$1,164	\$1,081	\$1,022
	37 - 42	13000	\$750	\$1,354	\$1,228	\$1,140	\$1,078
27	43 - 50	13000	\$750	\$1,450	\$1,317	\$1,220	\$1,154
	4 - 8	6500	\$750	\$965	\$871	\$817	\$770
	9 - 12	6500	\$750	\$1,030	\$930	\$872	\$821
	13 - 18	6500	\$750	\$1,103	\$997	\$932	\$879
	19 - 24	6500	\$750	\$1,182	\$1,069	\$998	\$941
	25 - 30	6500	\$750	\$1,267	\$1,147	\$1,069	\$1,009
	31 - 36	13000	\$750	\$1,351	\$1,225	\$1,139	\$1,076
30	37 - 42	13000	\$750	\$1,422	\$1,289	\$1,198	\$1,132
	43 - 50	13000	\$750	\$1,518	\$1,378	\$1,278	\$1,208
	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 12	6500	\$750	\$1,097	\$991	\$930	\$875
	13 - 18	6500	\$750	\$1,170	\$1,058	\$990	\$933
	19 - 24	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	25 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
30	31 - 36	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	37 - 42	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	43 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
42	4 - 8	6500	\$750	\$1,302	\$1,175	\$1,104	\$1,040
	9 - 12	6500	\$750	\$1,367	\$1,234	\$1,159	\$1,091
	13 - 18	6500	\$750	\$1,440	\$1,301	\$1,219	\$1,149
	19 - 24	6500	\$750	\$1,519	\$1,373	\$1,285	\$1,211
	25 - 30	6500	\$750	\$1,604	\$1,451	\$1,356	\$1,279
	31 - 36	13000	\$750	\$1,688	\$1,529	\$1,426	\$1,346
45	37 - 42	13000	\$750	\$1,759	\$1,593	\$1,485	\$1,402
	43 - 50	13000	\$750	\$1,855	\$1,682	\$1,565	\$1,478
	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 12	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	13 - 18	6500	\$750	\$1,508	\$1,362	\$1,276	\$1,203
	19 - 24	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
45	25 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
	31 - 36	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	37 - 42	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	43 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	6500	\$750	\$361	\$328	\$303	\$287
	9 - 15	6500	\$750	\$426	\$387	\$358	\$338
4	4 - 8	6500	\$750	\$416	\$377	\$350	\$331
	9 - 15	6500	\$750	\$481	\$436	\$405	\$382
	16 - 21	6500	\$750	\$633	\$575	\$531	\$502
	22 - 30	6500	\$750	\$718	\$653	\$602	\$570
6	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 15	6500	\$750	\$535	\$485	\$451	\$425
	16 - 21	6500	\$750	\$687	\$624	\$577	\$545
	22 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 37	13000	\$750	\$856	\$780	\$718	\$680
	38 - 45	13000	\$750	\$927	\$844	\$777	\$736
8	4 - 8	6500	\$750	\$528	\$478	\$446	\$421
	9 - 15	6500	\$750	\$593	\$537	\$501	\$472
	16 - 21	6500	\$750	\$745	\$676	\$627	\$592
	22 - 30	6500	\$750	\$830	\$754	\$698	\$660
	31 - 37	13000	\$750	\$914	\$832	\$768	\$727
10	38 - 45	13000	\$750	\$985	\$896	\$827	\$783
	4 - 8	6500	\$750	\$582	\$527	\$492	\$464
	9 - 15	6500	\$750	\$647	\$586	\$547	\$515
	16 - 21	6500	\$750	\$799	\$725	\$673	\$635
	22 - 30	6500	\$750	\$884	\$803	\$744	\$703
	31 - 37	13000	\$750	\$968	\$881	\$814	\$770
	38 - 45	13000	\$750	\$1,039	\$945	\$873	\$826
46 - 50	13000	\$750	\$1,135	\$1,034	\$953	\$902	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 15	6500	\$750	\$760	\$687	\$642	\$605
	16 - 21	6500	\$750	\$912	\$826	\$768	\$725
	22 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 37	13000	\$750	\$1,081	\$982	\$909	\$860
20	38 - 45	13000	\$750	\$1,152	\$1,046	\$968	\$916
	46 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
	4 - 8	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15	6500	\$750	\$872	\$788	\$738	\$695
	16 - 21	6500	\$750	\$1,024	\$927	\$864	\$815
25	22 - 30	6500	\$750	\$1,109	\$1,005	\$935	\$883
	31 - 37	13000	\$750	\$1,193	\$1,083	\$1,005	\$950
	38 - 45	13000	\$750	\$1,264	\$1,147	\$1,064	\$1,006
	46 - 50	13000	\$750	\$1,360	\$1,236	\$1,144	\$1,082
	4 - 8	6500	\$750	\$920	\$831	\$778	\$734
30	9 - 15	6500	\$750	\$985	\$890	\$833	\$785
	16 - 21	6500	\$750	\$1,137	\$1,029	\$959	\$905
	22 - 30	6500	\$750	\$1,222	\$1,107	\$1,030	\$973
	31 - 37	13000	\$750	\$1,306	\$1,185	\$1,100	\$1,040
	38 - 45	13000	\$750	\$1,377	\$1,249	\$1,159	\$1,096
30	46 - 50	13000	\$750	\$1,473	\$1,338	\$1,239	\$1,172
	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
	9 - 15	6500	\$750	\$1,097	\$991	\$930	\$875
	16 - 21	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	22 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
30	31 - 37	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	38 - 45	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	46 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)



Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	6500	\$750	\$1,145	\$1,033	\$970	\$914
	9 - 15	6500	\$750	\$1,210	\$1,092	\$1,025	\$965
	16 - 21	6500	\$750	\$1,362	\$1,231	\$1,151	\$1,085
	22 - 30	6500	\$750	\$1,447	\$1,309	\$1,222	\$1,153
	31 - 37	13000	\$750	\$1,531	\$1,387	\$1,292	\$1,220
	38 - 45	13000	\$750	\$1,602	\$1,451	\$1,351	\$1,276
40	46 - 50	13000	\$750	\$1,698	\$1,540	\$1,431	\$1,352
	4 - 8	6500	\$750	\$1,257	\$1,134	\$1,065	\$1,004
	9 - 15	6500	\$750	\$1,322	\$1,193	\$1,120	\$1,055
	16 - 21	6500	\$750	\$1,474	\$1,332	\$1,246	\$1,175
	22 - 30	6500	\$750	\$1,559	\$1,410	\$1,317	\$1,243
	31 - 37	13000	\$750	\$1,643	\$1,488	\$1,387	\$1,310
45	38 - 45	13000	\$750	\$1,714	\$1,552	\$1,446	\$1,366
	46 - 50	13000	\$750	\$1,810	\$1,641	\$1,526	\$1,442
	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 15	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	16 - 21	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	22 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
50	31 - 37	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	38 - 45	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	46 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532
	4 - 8	6500	\$750	\$1,482	\$1,337	\$1,257	\$1,184
	9 - 15	6500	\$750	\$1,547	\$1,396	\$1,312	\$1,235
	16 - 21	6500	\$750	\$1,699	\$1,535	\$1,438	\$1,355
50	22 - 30	6500	\$750	\$1,784	\$1,613	\$1,509	\$1,423
	31 - 37	13000	\$750	\$1,868	\$1,691	\$1,579	\$1,490
	38 - 45	13000	\$750	\$1,939	\$1,755	\$1,638	\$1,546
	46 - 50	13000	\$750	\$2,035	\$1,844	\$1,718	\$1,622

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
55	4 - 8	6500	\$750	\$1,523	\$1,374	\$1,291	\$1,217
	9 - 15	6500	\$750	\$1,588	\$1,433	\$1,346	\$1,268
	16 - 21	6500	\$750	\$1,740	\$1,572	\$1,472	\$1,388
	22 - 30	6500	\$750	\$1,825	\$1,650	\$1,543	\$1,456
	31 - 37	13000	\$750	\$1,909	\$1,728	\$1,613	\$1,523
	38 - 45	13000	\$750	\$1,980	\$1,792	\$1,672	\$1,579
60	46 - 50	13000	\$750	\$2,076	\$1,881	\$1,752	\$1,655
	4 - 8	6500	\$750	\$1,568	\$1,414	\$1,329	\$1,253
	9 - 15	6500	\$750	\$1,633	\$1,473	\$1,384	\$1,304
	16 - 21	6500	\$750	\$1,785	\$1,612	\$1,510	\$1,424
	22 - 30	6500	\$750	\$1,870	\$1,690	\$1,581	\$1,492
	31 - 37	13000	\$750	\$1,954	\$1,768	\$1,651	\$1,559
65	38 - 45	13000	\$750	\$2,025	\$1,832	\$1,710	\$1,615
	46 - 50	13000	\$750	\$2,121	\$1,921	\$1,790	\$1,691
	4 - 8	6500	\$750	\$1,608	\$1,450	\$1,364	\$1,285
	9 - 15	6500	\$750	\$1,673	\$1,509	\$1,419	\$1,336
	16 - 21	6500	\$750	\$1,825	\$1,648	\$1,545	\$1,456
	22 - 30	6500	\$750	\$1,910	\$1,726	\$1,616	\$1,524
75	31 - 37	13000	\$750	\$1,994	\$1,804	\$1,686	\$1,591
	38 - 45	13000	\$750	\$2,065	\$1,868	\$1,745	\$1,647
	46 - 50	13000	\$750	\$2,161	\$1,957	\$1,825	\$1,723
	4 - 8	6500	\$750	\$1,694	\$1,528	\$1,436	\$1,354
	9 - 15	6500	\$750	\$1,759	\$1,587	\$1,491	\$1,405
	16 - 21	6500	\$750	\$1,911	\$1,726	\$1,617	\$1,525
75	22 - 30	6500	\$750	\$1,996	\$1,804	\$1,688	\$1,593
	31 - 37	13000	\$750	\$2,080	\$1,882	\$1,758	\$1,660
	38 - 45	13000	\$750	\$2,151	\$1,946	\$1,817	\$1,716
	46 - 50	13000	\$750	\$2,247	\$2,035	\$1,897	\$1,792

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
80	4 - 8	6500	\$750	\$1,734	\$1,564	\$1,471	\$1,386
	9 - 15	6500	\$750	\$1,799	\$1,623	\$1,526	\$1,437
	16 - 21	6500	\$750	\$1,951	\$1,762	\$1,652	\$1,557
	22 - 30	6500	\$750	\$2,036	\$1,840	\$1,723	\$1,625
	31 - 37	13000	\$750	\$2,120	\$1,918	\$1,793	\$1,692
	38 - 45	13000	\$750	\$2,191	\$1,982	\$1,852	\$1,748
100	46 - 50	13000	\$750	\$2,287	\$2,071	\$1,932	\$1,824
	4 - 8	6500	\$750	\$1,905	\$1,717	\$1,616	\$1,523
	9 - 15	6500	\$750	\$1,970	\$1,776	\$1,671	\$1,574
	16 - 21	6500	\$750	\$2,122	\$1,915	\$1,797	\$1,694
	22 - 30	6500	\$750	\$2,207	\$1,993	\$1,868	\$1,762
	31 - 37	13000	\$750	\$2,291	\$2,071	\$1,938	\$1,829
125	38 - 45	13000	\$750	\$2,362	\$2,135	\$1,997	\$1,885
	46 - 50	13000	\$750	\$2,458	\$2,224	\$2,077	\$1,961
	4 - 8	6500	\$750	\$2,214	\$1,996	\$1,879	\$1,770
	9 - 15	6500	\$750	\$2,279	\$2,055	\$1,934	\$1,821
	16 - 21	6500	\$750	\$2,431	\$2,194	\$2,060	\$1,941
	22 - 30	6500	\$750	\$2,516	\$2,272	\$2,131	\$2,009
	31 - 37	13000	\$750	\$2,600	\$2,350	\$2,201	\$2,076
	38 - 45	13000	\$750	\$2,671	\$2,414	\$2,260	\$2,132
	46 - 50	13000	\$750	\$2,767	\$2,503	\$2,340	\$2,208

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

A. Converged Voice + Internet, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$0	\$0	\$0	\$0
DS3	\$0	\$0	\$0	\$0	\$0
Ethernet 10 Mbps	\$0	\$0	\$0	\$0	\$0
Ethernet 100 Mbps	\$0	\$0	\$0	\$0	\$0

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$509	\$461	\$430	\$406
	9 - 12		6500	\$500	\$574	\$520	\$485	\$457
1.5	4 - 8	Premium	6500	\$500	\$509	\$461	\$430	\$406
3	4 - 8		Basic	6500	\$750	\$624	\$565	\$527
	9 - 12	6500		\$750	\$689	\$624	\$582	\$549
	13 - 18	6500	\$750	\$762	\$691	\$642	\$607	
	19 - 24	6500	\$750	\$841	\$763	\$708	\$669	
3	4 - 8	Premium	6500	\$750	\$624	\$565	\$527	\$498
	9 - 16		6500	\$750	\$689	\$624	\$582	\$549
4.5	4 - 8	Basic	6500	\$750	\$744	\$673	\$629	\$594
	9 - 12		6500	\$750	\$809	\$732	\$684	\$645
	13 - 18		6500	\$750	\$882	\$799	\$744	\$703
	19 - 24		6500	\$750	\$961	\$871	\$810	\$765
	25 - 30		6500	\$750	\$1,046	\$949	\$881	\$833
	31 - 36		13000	\$750	\$1,130	\$1,027	\$951	\$900
4.5	4 - 8	Premium	6500	\$750	\$744	\$673	\$629	\$594
	9 - 16		6500	\$750	\$809	\$732	\$684	\$645
	17 - 24		6500	\$750	\$961	\$871	\$810	\$765
6*	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690
	9 - 12		6500	\$750	\$929	\$840	\$786	\$741
	13 - 18		6500	\$750	\$1,002	\$907	\$846	\$799
	19 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 36		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
	37 - 42		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
	43 - 50		13000	\$750	\$1,417	\$1,288	\$1,192	\$1,128

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$864	\$781	\$731	\$690
			6500	\$750	\$929	\$840	\$786	\$741
	17 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 32		6500	\$750	\$1,166	\$1,057	\$983	\$929
7.5	4 - 8	Basic	6500	\$750	\$984	\$889	\$833	\$786
			6500	\$750	\$1,049	\$948	\$888	\$837
	13 - 18		6500	\$750	\$1,122	\$1,015	\$948	\$895
	19 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 30		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	31 - 36		13000	\$750	\$1,370	\$1,243	\$1,155	\$1,092
	37 - 42		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	43 - 50		13000	\$750	\$1,537	\$1,396	\$1,294	\$1,224
7.5	4 - 8	Premium	6500	\$750	\$984	\$889	\$833	\$786
			6500	\$750	\$1,049	\$948	\$888	\$837
	17 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 32		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	33 - 40		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
9	4 - 8	Basic	6500	\$750	\$1,104	\$997	\$935	\$882
			6500	\$750	\$1,169	\$1,056	\$990	\$933
	13 - 18		6500	\$750	\$1,242	\$1,123	\$1,050	\$991
	19 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 30		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	31 - 36		13000	\$750	\$1,490	\$1,351	\$1,257	\$1,188
	37 - 42		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
43 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320	

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
9	4 - 8	Premium	6500	\$750	\$1,104	\$997	\$935	\$882	
			6500	\$750	\$1,169	\$1,056	\$990	\$933	
	9 - 16		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053	
			6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121	
			13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244	
			13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320	
10.5	4 - 8	Basic	6500	\$750	\$1,204	\$1,087	\$1,020	\$962	
			6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013	
	9 - 12		6500	\$750	\$1,342	\$1,213	\$1,135	\$1,071	
			6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133	
	13 - 18		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201	
			13000	\$750	\$1,590	\$1,441	\$1,342	\$1,268	
	19 - 24		6500	\$750	\$1,661	\$1,505	\$1,401	\$1,324	
			13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400	
	10.5	4 - 8	Premium	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
				6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
9 - 16			6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133	
			6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201	
17 - 24			6500	\$750	\$1,661	\$1,505	\$1,401	\$1,324	
			13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400	
12	4 - 8	Basic	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018	
			6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069	
	9 - 12		6500	\$750	\$1,412	\$1,276	\$1,195	\$1,127	
			6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189	
	13 - 18		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257	
			13000	\$750	\$1,660	\$1,504	\$1,402	\$1,324	
	19 - 24		6500	\$750	\$1,731	\$1,568	\$1,461	\$1,380	
			13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456	

(N)

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Premium	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 16		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	17 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 32		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	33 - 40		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	41 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)



Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$544	\$493	\$459	\$434
	9 - 15		6500	\$750	\$609	\$552	\$514	\$485
2	4 - 10	Premium	6500	\$750	\$544	\$493	\$459	\$434
4	4 - 8	Basic	6500	\$750	\$704	\$637	\$595	\$562
	9 - 15		6500	\$750	\$769	\$696	\$650	\$613
	16 - 21		6500	\$750	\$921	\$835	\$776	\$733
4	22 - 30		6500	\$750	\$1,006	\$913	\$847	\$801
	4 - 10	Premium	6500	\$750	\$704	\$637	\$595	\$562
	11 - 20		6500	\$750	\$921	\$835	\$776	\$733
6	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690
	9 - 15		6500	\$750	\$929	\$840	\$786	\$741
	16 - 21		6500	\$750	\$1,081	\$979	\$912	\$861
	22 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 37		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
6	38 - 45		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
	4 - 10	Premium	6500	\$750	\$864	\$781	\$731	\$690
	11 - 20		6500	\$750	\$1,081	\$979	\$912	\$861
	21 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	4 - 8	Basic	6500	\$750	\$1,024	\$925	\$867	\$818
8	9 - 15		6500	\$750	\$1,089	\$984	\$922	\$869
	16 - 21		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	22 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 37		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
	38 - 45		13000	\$750	\$1,481	\$1,343	\$1,248	\$1,180
46 - 50		13000	\$750	\$1,725	\$1,565	\$1,454	\$1,374	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
8	4 - 10	Premium	6500	\$750	\$1,024	\$925	\$867	\$818
			6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	11 - 20		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
			13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
10	4 - 8	Basic	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
			6500	\$750	\$1,249	\$1,128	\$1,058	\$997
	9 - 15		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
			6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	16 - 21		6500	\$750	\$1,570	\$1,423	\$1,325	\$1,252
			13000	\$750	\$1,641	\$1,487	\$1,384	\$1,308
	22 - 30		6500	\$750	\$1,737	\$1,576	\$1,464	\$1,384
			13000	\$750	\$1,811	\$1,650	\$1,538	\$1,462
	31 - 37		6500	\$750	\$1,904	\$1,743	\$1,631	\$1,557
			13000	\$750	\$2,078	\$1,917	\$1,805	\$1,731
38 - 45		6500	\$750	\$1,184	\$1,069	\$1,003	\$946	
		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117	
21 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185	
		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252	
31 - 40		6500	\$750	\$1,737	\$1,576	\$1,464	\$1,384	
		13000	\$750	\$1,811	\$1,650	\$1,538	\$1,462	
41 - 50		6500	\$750	\$1,904	\$1,743	\$1,631	\$1,557	
		13000	\$750	\$2,078	\$1,917	\$1,805	\$1,731	
15	4 - 8	Basic	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
			6500	\$750	\$1,469	\$1,326	\$1,245	\$1,173
9 - 15			6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
			6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
16 - 21			6500	\$750	\$1,790	\$1,621	\$1,512	\$1,428
			13000	\$750	\$1,861	\$1,685	\$1,571	\$1,484
22 - 30			6500	\$750	\$1,957	\$1,774	\$1,651	\$1,560
			13000	\$750	\$2,131	\$1,948	\$1,825	\$1,741
31 - 37			6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
			6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
21 - 30			6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
			13000	\$750	\$1,790	\$1,621	\$1,512	\$1,428
31 - 40			6500	\$750	\$1,957	\$1,774	\$1,651	\$1,560
			13000	\$750	\$2,131	\$1,948	\$1,825	\$1,741
41 - 50			6500	\$750	\$2,305	\$2,122	\$2,000	\$1,916
			13000	\$750	\$2,479	\$2,296	\$2,174	\$2,090

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
20	4 - 8	Basic	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
			6500	\$750	\$1,694	\$1,528	\$1,437	\$1,353
	16 - 21		6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
			6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
	31 - 37		13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
			13000	\$750	\$2,086	\$1,887	\$1,763	\$1,664
20	4 - 10	Premium	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302
			6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473
	21 - 30		6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541
			13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
	41 - 50		13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
			13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
25	4 - 8	Basic	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
			6500	\$750	\$1,914	\$1,726	\$1,624	\$1,529
	16 - 21		6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
			6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
	31 - 37		13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
			13000	\$750	\$2,306	\$2,085	\$1,950	\$1,840
25	4 - 10	Premium	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
			6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
	21 - 30		6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
			13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
	41 - 50		13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
			13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
			6500	\$750	\$2,139	\$1,929	\$1,815	\$1,709
	16 - 21		6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
			6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
	31 - 37		13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
	38 - 45		13000	\$750	\$2,531	\$2,288	\$2,141	\$2,020
	46 - 50		13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
30	4 - 10	Premium	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658
			6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829
	21 - 30		6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897
			13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
	41 - 50		13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
35	4 - 8	Basic	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834
			6500	\$750	\$2,359	\$2,127	\$2,002	\$1,885
	16 - 21		6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
			6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
	31 - 37		13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
	38 - 45		13000	\$750	\$2,751	\$2,486	\$2,328	\$2,196
46 - 50		13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272	
35	4 - 10	Premium	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834
			6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005
	21 - 30		6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073
			13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
	41 - 50		13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
			6500	\$750	\$2,579	\$2,325	\$2,189	\$2,061
	16 - 21		6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
	22 - 30		6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 37		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
	38 - 45		13000	\$750	\$2,971	\$2,684	\$2,515	\$2,372
	46 - 50		13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
40	4 - 10	Premium	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010
			6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181
	21 - 30		6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249
	31 - 40		13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
	41 - 50		13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
45	4 - 8	Basic	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
			6500	\$750	\$2,804	\$2,527	\$2,380	\$2,241
	16 - 21		6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
	22 - 30		6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 37		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
	38 - 45		13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552
45	4 - 10	Premium	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190
			6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361
	21 - 30		6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429
	31 - 40		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
	41 - 50		13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

2. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
			6500	\$750	\$3,024	\$2,725	\$2,567	\$2,417
	16 - 21		6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	22 - 30		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	31 - 37		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	38 - 45		13000	\$750	\$3,416	\$3,084	\$2,893	\$2,728
	46 - 50		13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804
50	4 - 10	Premium	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366
			6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537
	11 - 20		6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605
	21 - 30		13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
	31 - 40		13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

B. Converged Voice + VPN, (Cont'd.)

All rates are applied per service location:

3. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

\*These rates are grandfathered and are only available to existing Customers of record as of August 13, 2013.

**\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.** (N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$590	\$534	\$499	\$470
	9 - 12		6500	\$500	\$655	\$593	\$553	\$522
1.5	4 - 8	Premium	6500	\$500	\$590	\$534	\$499	\$470
	3		4 - 8	Basic	6500	\$750	\$716	\$648
	9 - 12	6500	\$750		\$781	\$707	\$660	\$623
	13 - 18	6500	\$750	\$854	\$774	\$720	\$680	
	19 - 24	6500	\$750	\$933	\$846	\$786	\$743	
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
	9 - 16		6500	\$750	\$781	\$707	\$660	\$623
4.5	4 - 8	Basic	6500	\$750	\$852	\$770	\$721	\$680
	9 - 12		6500	\$750	\$917	\$830	\$776	\$732
	13 - 18	6500	\$750	\$990	\$896	\$836	\$789	
	19 - 24	6500	\$750	\$1,069	\$969	\$902	\$852	
	25 - 30	6500	\$750	\$1,154	\$1,046	\$973	\$919	
	31 - 36	13000	\$750	\$1,238	\$1,124	\$1,043	\$986	
4.5	4 - 8	Premium	6500	\$750	\$852	\$770	\$721	\$680
	9 - 16		6500	\$750	\$917	\$830	\$776	\$732
	17 - 24	6500	\$750	\$1,069	\$969	\$902	\$852	
6*	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 12		6500	\$750	\$1,054	\$952	\$891	\$841
	13 - 18	6500	\$750	\$1,126	\$1,019	\$952	\$898	
	19 - 24	6500	\$750	\$1,205	\$1,091	\$1,018	\$961	
	25 - 30	6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028	
	31 - 36	13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095	
	37 - 42	13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151	
	43 - 50	13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227	

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)



Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
7.5	4 - 8	Basic	6500	\$750	\$1,126	\$1,017	\$954	\$899
			6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	13 - 18		6500	\$750	\$1,264	\$1,143	\$1,069	\$1,008
	19 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 30		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	31 - 36		13000	\$750	\$1,513	\$1,371	\$1,276	\$1,205
	37 - 42		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
	43 - 50		13000	\$750	\$1,680	\$1,524	\$1,415	\$1,337
7.5	4 - 8	Premium	6500	\$750	\$1,126	\$1,017	\$954	\$899
			6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	17 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 32		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	33 - 40		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	

\* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	9 - 16		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
			6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
			13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
			13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
10.5	4 - 8	Basic	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
			6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	9 - 12		6500	\$750	\$1,516	\$1,370	\$1,284	\$1,210
			6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	13 - 18		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
			13000	\$750	\$1,765	\$1,598	\$1,491	\$1,407
	19 - 24		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
			13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539
	10.5	4 - 8	Premium	6500	\$750	\$1,379	\$1,244	\$1,169
6500				\$750	\$1,444	\$1,304	\$1,223	\$1,153
9 - 16			6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
			6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
17 - 24			13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
			13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

1. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
12	4 - 8	Premium	6500	\$750	\$2,014	\$1,825	\$1,701	\$1,605
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
	9 - 12		6500	\$750	\$854	\$774	\$720	\$680
			6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	9 - 12		6500	\$750	\$1,126	\$1,019	\$952	\$898
			6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
			13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
			13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227
6	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
			6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
			6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
			13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370	
	43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009	
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060	
	9 - 16		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180	
			6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247	
			13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370	
			13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167	
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219	
	9 - 12		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276	
			6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339	
	13 - 18		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406	
			13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473	
	19 - 24		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529	
			13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605	
	12	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
				6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
9 - 16			6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339	
			6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406	
17 - 24			13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529	
			13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605	
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293	
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345	
	9 - 12		6500	\$750	\$1,756	\$1,586	\$1,487	\$1,402	
			6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465	
	13 - 18		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532	
			13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599	
	19 - 24		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655	
			13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
15	4 - 8	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293	
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345	
	9 - 16		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465	
			6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532	
			13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655	
			13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731	
18	4 - 8	Basic	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416	
			6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468	
	9 - 12		6500	\$750	\$1,910	\$1,724	\$1,619	\$1,525	
			6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
	13 - 18		6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
			13000	\$750	\$2,159	\$1,952	\$1,826	\$1,722	
	19 - 24		13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
			13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854	
	18	4 - 8	Premium	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416
				6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468
9 - 16			6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
			6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
13 - 18			13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
			13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854	
21	4 - 8	Basic	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552	
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604	
	9 - 12		6500	\$750	\$2,080	\$1,877	\$1,763	\$1,661	
			6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724	
	13 - 18		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791	
			13000	\$750	\$2,329	\$2,105	\$1,970	\$1,858	
	19 - 24		13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914	
			13000	\$750	\$2,496	\$2,258	\$2,109	\$1,990	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
21	4 - 8	Premium	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552	
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604	
	9 - 16		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724	
			6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791	
			13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914	
			13000	\$750	\$2,496	\$2,258	\$2,109	\$1,990	
24	4 - 8	Basic	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678	
			6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729	
	9 - 12		6500	\$750	\$2,237	\$2,019	\$1,896	\$1,787	
			6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849	
	13 - 18		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917	
			13000	\$750	\$2,486	\$2,246	\$2,103	\$1,984	
	19 - 24		13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040	
			13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116	
	24	4 - 8	Premium	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
				6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
9 - 16			6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849	
			6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917	
13 - 18			13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040	
			13000	\$750	\$2,652	\$2,399	\$2,242	\$2,116	
27	4 - 8	Basic	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807	
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859	
	9 - 12		6500	\$750	\$2,399	\$2,164	\$2,034	\$1,916	
			6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979	
	13 - 18		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046	
			13000	\$750	\$2,648	\$2,392	\$2,241	\$2,113	
	19 - 24		13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169	
			13000	\$750	\$2,815	\$2,545	\$2,380	\$2,245	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
27	4 - 8	Premium	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	17 - 24		6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979
	25 - 32		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046
	33 - 40		13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	13 - 18		6500	\$750	\$2,561	\$2,310	\$2,172	\$2,046
	19 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	25 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	17 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	25 - 32		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	33 - 40		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
33	4 - 8	Basic	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	13 - 18		6500	\$750	\$2,718	\$2,451	\$2,305	\$2,172
	19 - 24		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
	25 - 30		6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
	31 - 36		13000	\$750	\$2,967	\$2,679	\$2,512	\$2,369
	37 - 42		13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424
	43 - 50		13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)



Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
33	4 - 8	Premium	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	25 - 32		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
			6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
			13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424
			13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501
36	4 - 8	Basic	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	13 - 18		6500	\$750	\$2,880	\$2,597	\$2,443	\$2,301
			6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364
			6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431
	31 - 36		13000	\$750	\$3,129	\$2,825	\$2,650	\$2,498
			13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554
			13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630
			13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630
36	4 - 8	Premium	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	25 - 32		6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364
			6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431
			13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554
			13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630
39	4 - 8	Basic	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
			6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	13 - 18		6500	\$750	\$3,037	\$2,738	\$2,577	\$2,427
			6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
			6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	31 - 36		13000	\$750	\$3,286	\$2,966	\$2,784	\$2,624
			13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
			13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756

(N)

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
39	4 - 8	Premium	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
			6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	17 - 24		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	25 - 32		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	33 - 40		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
	41 - 50		13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756
42	4 - 8	Basic	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
			6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	13 - 18		6500	\$750	\$3,199	\$2,885	\$2,714	\$2,556
	19 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 30		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	31 - 36		13000	\$750	\$3,448	\$3,112	\$2,921	\$2,753
	37 - 42		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	43 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885
42	4 - 8	Premium	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
			6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	17 - 24		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	25 - 32		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	33 - 40		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	41 - 50		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

2. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	13 - 18		6500	\$750	\$3,361	\$3,030	\$2,852	\$2,686
	19 - 24		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	25 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 36		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	37 - 42		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
45	4 - 8	Premium	6500	\$750	\$3,777	\$3,411	\$3,198	\$3,015
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	17 - 24		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	25 - 32		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	33 - 40		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$625	\$566	\$528	\$498
	9 - 15		6500	\$750	\$690	\$625	\$582	\$550
2	4 - 10	Premium	6500	\$750	\$625	\$566	\$528	\$498
4	4 - 8	Basic	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15		6500	\$750	\$872	\$789	\$737	\$695
	16 - 21		6500	\$750	\$1,024	\$928	\$863	\$815
	22 - 30		6500	\$750	\$1,108	\$1,006	\$934	\$883
4	4 - 10	Premium	6500	\$750	\$807	\$729	\$683	\$644
	11 - 20		6500	\$750	\$1,024	\$928	\$863	\$815
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 15		6500	\$750	\$1,054	\$952	\$891	\$841
	16 - 21		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	22 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 37		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
6	38 - 45	Premium	13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
	4 - 10		6500	\$750	\$988	\$893	\$837	\$789
8	11 - 20	Basic	6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	21 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	4 - 8		6500	\$750	\$1,172	\$1,058	\$993	\$936
	9 - 15		6500	\$750	\$1,237	\$1,117	\$1,047	\$987
	16 - 21		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	22 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
	31 - 37		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242
8	38 - 45	Premium	13000	\$750	\$1,628	\$1,476	\$1,374	\$1,298
	4 - 10		6500	\$750	\$1,172	\$1,058	\$993	\$936
	11 - 20		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	21 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
	31 - 40		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,418	\$1,281	\$1,202	\$1,133
	16 - 21		6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	22 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 37		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	38 - 45		13000	\$750	\$1,810	\$1,640	\$1,528	\$1,443
	46 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
10	4 - 10	Premium	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	21 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 40		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	41 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	16 - 21		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	22 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 37		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	38 - 45		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
15	4 - 10	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	21 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 40		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	41 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
20	4 - 8	Basic	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
			6500	\$750	\$1,953	\$1,762	\$1,657	\$1,561
	16 - 21		6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	22 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 37		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	38 - 45		13000	\$750	\$2,345	\$2,121	\$1,984	\$1,871
	46 - 50		13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
20	4 - 10	Premium	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
			6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	11 - 20		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	21 - 30		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	31 - 40		13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
25	4 - 8	Basic	6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721
			6500	\$750	\$2,219	\$2,000	\$1,882	\$1,773
	16 - 21		6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
	22 - 30		6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
	31 - 37		13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
	38 - 45		13000	\$750	\$2,610	\$2,359	\$2,209	\$2,083
25	4 - 10	Premium	6500	\$750	\$2,707	\$2,448	\$2,289	\$2,159
			6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721
	11 - 20		6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
	21 - 30		6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
	31 - 40		13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
41 - 50		13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	16 - 21		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	22 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 37		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	38 - 45		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
	46 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
30	4 - 10	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	21 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 40		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
35	4 - 8	Basic	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
			6500	\$750	\$2,754	\$2,482	\$2,337	\$2,201
	16 - 21		6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	22 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 37		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	38 - 45		13000	\$750	\$3,145	\$2,841	\$2,663	\$2,511
35	4 - 10	Premium	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
			6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	21 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 40		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	41 - 50		13000	\$750	\$3,242	\$2,930	\$2,744	\$2,587

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,018	\$2,721	\$2,562	\$2,413
	16 - 21		6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	22 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 37		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	38 - 45		13000	\$750	\$3,410	\$3,080	\$2,888	\$2,723
	46 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
40	4 - 10	Premium	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	21 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 40		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	41 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	16 - 21		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	22 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 37		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	38 - 45		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	46 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015
45	4 - 10	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	21 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 40		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)



Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
			6500	\$750	\$3,553	\$3,202	\$3,017	\$2,841
	16 - 21		6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	22 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 37		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	38 - 45		13000	\$750	\$3,945	\$3,561	\$3,343	\$3,151
	46 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
50	4 - 10	Premium	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
			6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	21 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 40		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	41 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
55	4 - 8	Basic	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
			6500	\$750	\$3,670	\$3,307	\$3,115	\$2,934
	16 - 21		6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	22 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 37		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	38 - 45		13000	\$750	\$4,061	\$3,666	\$3,442	\$3,244
55	4 - 10	Premium	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
			6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	21 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 40		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	41 - 50		13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
60	4 - 8	Basic	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,788	\$3,413	\$3,216	\$3,028
	16 - 21		6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	22 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 37		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	38 - 45		13000	\$750	\$4,179	\$3,772	\$3,542	\$3,338
	46 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
60	4 - 10	Premium	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	21 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 40		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	41 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
65	4 - 8	Basic	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$3,904	\$3,517	\$3,315	\$3,121
	16 - 21		6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	22 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 37		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	38 - 45		13000	\$750	\$4,295	\$3,876	\$3,641	\$3,431
65	4 - 10	Premium	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	21 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 40		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	41 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507

(N)

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
70	4 - 8	Basic	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
			6500	\$750	\$4,022	\$3,623	\$3,415	\$3,215
	16 - 21		6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	22 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 37		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	38 - 45		13000	\$750	\$4,413	\$3,982	\$3,741	\$3,526
	46 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
70	4 - 10	Premium	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
			6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	21 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 40		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	41 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
75	4 - 8	Basic	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
			6500	\$750	\$4,138	\$3,728	\$3,513	\$3,309
	16 - 21		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	22 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 37		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	38 - 45		13000	\$750	\$4,530	\$4,087	\$3,840	\$3,619
75	4 - 10	Premium	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
			6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	21 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 40		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	41 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
80	4 - 8	Basic	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346	
			6500	\$750	\$4,249	\$3,829	\$3,608	\$3,397	
			6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517	
			6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585	
	31 - 37			13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
				13000	\$750	\$4,641	\$4,188	\$3,935	\$3,708
				13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
				13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
80	4 - 10	Premium	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346	
			6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517	
			6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585	
			13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652	
	41 - 50			13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
				13000	\$750	\$4,302	\$3,875	\$3,654	\$3,440
				6500	\$750	\$4,367	\$3,935	\$3,709	\$3,492
				6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
85	4 - 8	Basic	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440	
			6500	\$750	\$4,367	\$3,935	\$3,709	\$3,492	
			6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612	
			6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679	
	31 - 37			13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
				13000	\$750	\$4,759	\$4,294	\$4,035	\$3,802
				13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878
				13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878
41 - 50			13000	\$750	\$4,302	\$3,875	\$3,654	\$3,440	
			6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612	
			6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679	
			13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746	
41 - 50			13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)

Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
90	4 - 8	Basic	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,484	\$4,039	\$3,807	\$3,585
			6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	90	Premium	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
			6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
100	4 - 8	Basic	6500	\$750	\$4,805	\$4,334	\$4,075	\$3,839
			6500	\$750	\$4,875	\$4,398	\$4,134	\$3,895
			6500	\$750	\$4,972	\$4,487	\$4,214	\$3,971
	100	Premium	6500	\$750	\$4,805	\$4,334	\$4,075	\$3,839
			6500	\$750	\$4,972	\$4,487	\$4,214	\$3,971
			6500	\$750	\$5,039	\$4,544	\$4,274	\$4,027
100	4 - 8	Basic	6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
			6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
			6500	\$750	\$5,206	\$4,697	\$4,413	\$4,159
	100	Premium	6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
			6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
			6500	\$750	\$5,039	\$4,544	\$4,274	\$4,027
100	Premium	13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027	
		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159	
		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159	

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)



Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

3. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
350	4 - 8	Basic	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,774	\$11,755	\$11,737	\$11,727
	16 - 21		6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	22 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 37		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	38 - 45		13000	\$750	\$12,166	\$12,114	\$12,063	\$12,038
	46 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114
350	4 - 10	Premium	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	21 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 40		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	41 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114

\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.

(N)





Effective: 02-15-2022

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Converged Voice Service\*\*, (Cont'd.)

(C)

5.4.4 Current Rates and Charges, (Cont'd.)

C. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

4. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

\*These rates are grandfathered and are only available to existing Customers of record as of August 13, 2013.

**\*\*As of February 15, 2022, Converged Voice Service is grandfathered to existing customers at existing locations.** (N)

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.5 LATA-Wide Calling Plan

LATA-Wide Calling Plan is a one-way optional plan that allows the Customer to reach a larger calling area without incurring incremental usage-based Expanded Area Service or IntraLATA toll charges. Charges apply on a per service (line, trunk or channel) or full T1 basis, in addition to all other charges applicable to the line, trunk or channel. A separate trunk group must be established if the plan is not ordered on all lines, trunks or channels associated with the facility. Charges applicable to additional trunk groups may apply.

LATA-Wide Calling Plan is available in the Tampa and Ft.Lauderdale rate centers:

	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge*</u>
Per Line, Trunk or Channel	\$0.00	\$2.00
Per T1	\$0.00	\$40.00

\*The Monthly charge is in addition to any charges associated with the facility.

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 FlexVoice<sup>SM</sup> Service

5.6.1 General

FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

5.6.2 Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

- 24 Analog Business Lines
- 48 Digital Trunk Channels
- 46 PRI Channels
- 50 Total call paths when provisioning a combination of analog lines and digital channels

5.6.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published price lists and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)****5.6 FlexVoice<sup>SM</sup> Service, (Cont'd.)****5.6.4 Line Features**

- A. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 4.1.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 4.1.3.
- B. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

**5.6.5 Telephone Numbers**

The Customer receives the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 4.18. Additional VTNs are charged as described in Section 4.23. Additional RTNs are charged as described in Section 4.24.

**5.6.6 Rates and Charges****A. Application of Rates**

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

**B. Rates**

All rates are applied per FlexVoice Service at each service location:

Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 FlexVoice<sup>SM</sup> Service, (Cont'd.)

5.6.6 Rates and Charges, (Cont'd.)

B. Rates (Cont'd.)

1. Florida, except Jacksonville

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$400.00	\$360.00	\$320.00	\$280.00
11 - 15	6500	\$500.00	\$425.00	\$382.00	\$340.00	\$297.00
16 - 20	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
21 - 25	6500	\$500.00	\$475.00	\$427.00	\$380.00	\$332.00
26 - 30	6500	\$500.00	\$570.00	\$513.00	\$456.00	\$399.00
31 - 35	13000	\$500.00	\$665.00	\$598.00	\$532.00	\$465.00
36 - 40	13000	\$500.00	\$760.00	\$684.00	\$608.00	\$532.00
41 - 45	13000	\$500.00	\$855.00	\$769.00	\$684.00	\$598.00
46 - 50	13000	\$500.00	\$950.00	\$855.00	\$760.00	\$665.00

2. Jacksonville

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
11 - 15	6500	\$500.00	\$491.00	\$442.00	\$393.00	\$344.00
16 - 20	6500	\$500.00	\$533.00	\$480.00	\$426.00	\$373.00
21 - 25	6500	\$500.00	\$575.00	\$517.00	\$460.00	\$402.00
26 - 30	6500	\$500.00	\$690.00	\$621.00	\$552.00	\$483.00
31 - 35	13000	\$500.00	\$805.00	\$724.00	\$644.00	\$563.00
36 - 40	13000	\$500.00	\$920.00	\$828.00	\$736.00	\$644.00
41 - 45	13000	\$500.00	\$1,035.00	\$931.00	\$828.00	\$724.00
46 - 50	13000	\$500.00	\$1,150.00	\$1,035.00	\$920.00	\$805.00

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED <sup>[1][2]</sup> (C)

5.7.1 General

SIP (Session Initiation Protocol) Trunking Service offers voice channels over Ethernet or TDM services which enable a Customer to originate and terminate calls using IP format. Service is offered in increments of 5 call paths (5 DS0 equivalents) with a minimum of 25 call paths and a maximum of 2,000. All services utilizing TDM-based transport require the installation of a Company-provided managed router to convert the interface from TDM to Ethernet.

The demarcation between the Customer’s switch or network and the Company’s network is a Company-provided Session Border Controller (SBC) installed at the Customer’s premises. The compatibility of the make, model and release of the Customer premises equipment must be verified prior to purchase of the SIP Trunking Service.

Upon disconnection of the services, all Company-provided equipment must be returned to the Company.

5.7.2 Service Limitations

SIP Trunking Service is not designed for, but may be compatible with, faxing, remote metering, supervisory control and alarm signaling. Customer is responsible for ensuring compatibility when using SIP Trunking Service for these purposes.

SIP Trunking Service is designed to support 911 addressing only at the Customer’s physical service location, or at eligible remote locations validated by the Company.

The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the SIP Trunking Service, including 911 service. The Company has no liability or responsibility for such loss of service.

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> **SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.**

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)

5.7.3 Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
25-45	6,500
50-70	13,000
75-95	19,500
100-120	26,000
125-145	32,500
150-170	39,000
175-195	45,500
200-220	52,000
225-245	58,500
250-2,000	65,000

Additional Toll Services are provided pursuant to the Company’s published price lists and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

5.7.4 Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Numbers (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 4.18. Additional VTNs are charged as described in Section 4.23. Additional RTNs are charged as described in Section 4.24.

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service- GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)

5.7.5 Rates and Charges

A. Application of Rates

SIP Trunking Service is comprised of two rate elements; a transport charge and a call path bundle. There is no additional charge for the managed router required for TDM or Off-Net provisioning. To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

B. Rates

All rates are applied per SIP Trunking Service arrangement at each service location:

1. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

Notes: PS/ALI (See Section 2.20) is not available on SIP Trunking.

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED <sup>[1][2]</sup>(Cont'd.)

(C)

5.7.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
25	6,500	\$500.00	\$594.00	\$495.00	\$450.00	\$427.50
30	6,500	\$500.00	\$712.80	\$594.00	\$540.00	\$513.00
35	6,500	\$500.00	\$831.60	\$693.00	\$630.00	\$598.50
40	6,500	\$500.00	\$950.40	\$792.00	\$720.00	\$684.00
45	6,500	\$500.00	\$1,069.20	\$891.00	\$810.00	\$769.50
50	13,000	\$500.00	\$1,188.00	\$990.00	\$900.00	\$855.00
55	13,000	\$500.00	\$1,306.80	\$1,089.00	\$990.00	\$940.50
60	13,000	\$500.00	\$1,425.60	\$1,188.00	\$1,080.00	\$1,026.00
65	13,000	\$500.00	\$1,544.40	\$1,287.00	\$1,170.00	\$1,111.50
70	13,000	\$500.00	\$1,663.20	\$1,386.00	\$1,260.00	\$1,197.00
75	19,500	\$500.00	\$1,782.00	\$1,485.00	\$1,350.00	\$1,282.50
80	19,500	\$500.00	\$1,900.80	\$1,584.00	\$1,440.00	\$1,368.00
85	19,500	\$500.00	\$2,019.60	\$1,683.00	\$1,530.00	\$1,453.50
90	19,500	\$500.00	\$2,138.40	\$1,782.00	\$1,620.00	\$1,539.00
95	19,500	\$500.00	\$2,257.20	\$1,881.00	\$1,710.00	\$1,624.50
100	26,000	\$500.00	\$2,376.00	\$1,980.00	\$1,800.00	\$1,710.00
105	26,000	\$500.00	\$2,494.80	\$2,079.00	\$1,890.00	\$1,795.50
110	26,000	\$500.00	\$2,613.60	\$2,178.00	\$1,980.00	\$1,881.00
115	26,000	\$500.00	\$2,732.40	\$2,277.00	\$2,070.00	\$1,966.50
120	26,000	\$500.00	\$2,851.20	\$2,376.00	\$2,160.00	\$2,052.00
125	32,500	\$500.00	\$2,805.00	\$2,337.50	\$2,125.00	\$2,018.75
130	32,500	\$500.00	\$2,917.20	\$2,431.00	\$2,210.00	\$2,099.50
135	32,500	\$500.00	\$3,029.40	\$2,524.50	\$2,295.00	\$2,180.25
140	32,500	\$500.00	\$3,141.60	\$2,618.00	\$2,380.00	\$2,261.00
145	32,500	\$500.00	\$3,253.80	\$2,711.50	\$2,465.00	\$2,341.75
150	39,000	\$500.00	\$3,366.00	\$2,805.00	\$2,550.00	\$2,422.50
155	39,000	\$500.00	\$3,478.20	\$2,898.50	\$2,635.00	\$2,503.25
160	39,000	\$500.00	\$3,590.40	\$2,992.00	\$2,720.00	\$2,584.00

[1] SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

[2] SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)

5.7.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
165	39,000	\$500.00	\$3,702.60	\$3,085.50	\$2,805.00	\$2,664.75
170	39,000	\$500.00	\$3,814.80	\$3,179.00	\$2,890.00	\$2,745.50
175	45,500	\$500.00	\$3,927.00	\$3,272.50	\$2,975.00	\$2,826.25
180	45,500	\$500.00	\$4,039.20	\$3,366.00	\$3,060.00	\$2,907.00
185	45,500	\$500.00	\$4,151.40	\$3,459.50	\$3,145.00	\$2,987.75
190	45,500	\$500.00	\$4,263.60	\$3,553.00	\$3,230.00	\$3,068.50
195	45,500	\$500.00	\$4,375.80	\$3,646.50	\$3,315.00	\$3,149.25
200	52,000	\$500.00	\$4,488.00	\$3,740.00	\$3,400.00	\$3,230.00
205	52,000	\$500.00	\$4,600.20	\$3,833.50	\$3,485.00	\$3,310.75
210	52,000	\$500.00	\$4,712.40	\$3,927.00	\$3,570.00	\$3,391.50
215	52,000	\$500.00	\$4,824.60	\$4,020.50	\$3,655.00	\$3,472.25
220	52,000	\$500.00	\$4,936.80	\$4,114.00	\$3,740.00	\$3,553.00
225	58,500	\$500.00	\$5,049.00	\$4,207.50	\$3,825.00	\$3,633.75
230	58,500	\$500.00	\$5,161.20	\$4,301.00	\$3,910.00	\$3,714.50
235	58,500	\$500.00	\$5,273.40	\$4,394.50	\$3,995.00	\$3,795.25
240	58,500	\$500.00	\$5,385.60	\$4,488.00	\$4,080.00	\$3,876.00
245	58,500	\$500.00	\$5,497.80	\$4,581.50	\$4,165.00	\$3,956.75
250	65,000	\$500.00	\$5,610.00	\$4,675.00	\$4,250.00	\$4,037.50
255	65,000	\$500.00	\$5,722.20	\$4,768.50	\$4,335.00	\$4,118.25
260	65,000	\$500.00	\$5,834.40	\$4,862.00	\$4,420.00	\$4,199.00
265	65,000	\$500.00	\$5,946.60	\$4,955.50	\$4,505.00	\$4,279.75
270	65,000	\$500.00	\$6,058.80	\$5,049.00	\$4,590.00	\$4,360.50
275	65,000	\$500.00	\$5,808.00	\$4,840.00	\$4,400.00	\$4,180.00
280	65,000	\$500.00	\$5,913.60	\$4,928.00	\$4,480.00	\$4,256.00
285	65,000	\$500.00	\$6,019.20	\$5,016.00	\$4,560.00	\$4,332.00
290	65,000	\$500.00	\$6,124.80	\$5,104.00	\$4,640.00	\$4,408.00
295	65,000	\$500.00	\$6,230.40	\$5,192.00	\$4,720.00	\$4,484.00
300	65,000	\$500.00	\$6,336.00	\$5,280.00	\$4,800.00	\$4,560.00

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven,

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
305	65,000	\$500.00	\$6,441.60	\$5,368.00	\$4,880.00	\$4,636.00
310	65,000	\$500.00	\$6,547.20	\$5,456.00	\$4,960.00	\$4,712.00
315	65,000	\$500.00	\$6,652.80	\$5,544.00	\$5,040.00	\$4,788.00
320	65,000	\$500.00	\$6,758.40	\$5,632.00	\$5,120.00	\$4,864.00
325	65,000	\$500.00	\$6,864.00	\$5,720.00	\$5,200.00	\$4,940.00
330	65,000	\$500.00	\$6,969.60	\$5,808.00	\$5,280.00	\$5,016.00
335	65,000	\$500.00	\$7,075.20	\$5,896.00	\$5,360.00	\$5,092.00
340	65,000	\$500.00	\$7,180.80	\$5,984.00	\$5,440.00	\$5,168.00
345	65,000	\$500.00	\$7,286.40	\$6,072.00	\$5,520.00	\$5,244.00
350	65,000	\$500.00	\$7,392.00	\$6,160.00	\$5,600.00	\$5,320.00
355	65,000	\$500.00	\$7,497.60	\$6,248.00	\$5,680.00	\$5,396.00
360	65,000	\$500.00	\$7,603.20	\$6,336.00	\$5,760.00	\$5,472.00
365	65,000	\$500.00	\$7,708.80	\$6,424.00	\$5,840.00	\$5,548.00
370	65,000	\$500.00	\$7,814.40	\$6,512.00	\$5,920.00	\$5,624.00
375	65,000	\$500.00	\$7,920.00	\$6,600.00	\$6,000.00	\$5,700.00
380	65,000	\$500.00	\$8,025.60	\$6,688.00	\$6,080.00	\$5,776.00
385	65,000	\$500.00	\$8,131.20	\$6,776.00	\$6,160.00	\$5,852.00
390	65,000	\$500.00	\$8,236.80	\$6,864.00	\$6,240.00	\$5,928.00
395	65,000	\$500.00	\$8,342.40	\$6,952.00	\$6,320.00	\$6,004.00
400	65,000	\$500.00	\$8,448.00	\$7,040.00	\$6,400.00	\$6,080.00
405	65,000	\$500.00	\$8,553.60	\$7,128.00	\$6,480.00	\$6,156.00
410	65,000	\$500.00	\$8,659.20	\$7,216.00	\$6,560.00	\$6,232.00
415	65,000	\$500.00	\$8,764.80	\$7,304.00	\$6,640.00	\$6,308.00
420	65,000	\$500.00	\$8,870.40	\$7,392.00	\$6,720.00	\$6,384.00
425	65,000	\$500.00	\$8,976.00	\$7,480.00	\$6,800.00	\$6,460.00
430	65,000	\$500.00	\$9,081.60	\$7,568.00	\$6,880.00	\$6,536.00
435	65,000	\$500.00	\$9,187.20	\$7,656.00	\$6,960.00	\$6,612.00
440	65,000	\$500.00	\$9,292.80	\$7,744.00	\$7,040.00	\$6,688.00

[1] SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

[2] SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
445	65,000	\$500.00	\$9,398.40	\$7,832.00	\$7,120.00	\$6,764.00
450	65,000	\$500.00	\$9,504.00	\$7,920.00	\$7,200.00	\$6,840.00
455	65,000	\$500.00	\$9,609.60	\$8,008.00	\$7,280.00	\$6,916.00
460	65,000	\$500.00	\$9,715.20	\$8,096.00	\$7,360.00	\$6,992.00
465	65,000	\$500.00	\$9,820.80	\$8,184.00	\$7,440.00	\$7,068.00
470	65,000	\$500.00	\$9,926.40	\$8,272.00	\$7,520.00	\$7,144.00
475	65,000	\$500.00	\$10,032.00	\$8,360.00	\$7,600.00	\$7,220.00
480	65,000	\$500.00	\$10,137.60	\$8,448.00	\$7,680.00	\$7,296.00
485	65,000	\$500.00	\$10,243.20	\$8,536.00	\$7,760.00	\$7,372.00
490	65,000	\$500.00	\$10,348.80	\$8,624.00	\$7,840.00	\$7,448.00
495	65,000	\$500.00	\$10,454.40	\$8,712.00	\$7,920.00	\$7,524.00
500	65,000	\$500.00	\$10,560.00	\$8,800.00	\$8,000.00	\$7,600.00
505	65,000	\$500.00	\$10,665.60	\$8,888.00	\$8,080.00	\$7,676.00
510	65,000	\$500.00	\$10,771.20	\$8,976.00	\$8,160.00	\$7,752.00
515	65,000	\$500.00	\$10,876.80	\$9,064.00	\$8,240.00	\$7,828.00
520	65,000	\$500.00	\$10,982.40	\$9,152.00	\$8,320.00	\$7,904.00
525	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
530	65,000	\$500.00	\$11,193.60	\$9,328.00	\$8,480.00	\$8,056.00
535	65,000	\$500.00	\$11,299.20	\$9,416.00	\$8,560.00	\$8,132.00
540	65,000	\$500.00	\$11,404.80	\$9,504.00	\$8,640.00	\$8,208.00
545	65,000	\$500.00	\$11,510.40	\$9,592.00	\$8,720.00	\$8,284.00
550	65,000	\$500.00	\$10,890.00	\$9,075.00	\$8,250.00	\$7,837.50
555	65,000	\$500.00	\$10,989.00	\$9,157.50	\$8,325.00	\$7,908.75
560	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
565	65,000	\$500.00	\$11,187.00	\$9,322.50	\$8,475.00	\$8,051.25
570	65,000	\$500.00	\$11,286.00	\$9,405.00	\$8,550.00	\$8,122.50
575	65,000	\$500.00	\$11,385.00	\$9,487.50	\$8,625.00	\$8,193.75
580	65,000	\$500.00	\$11,484.00	\$9,570.00	\$8,700.00	\$8,265.00

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)

5.7.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
585	65,000	\$500.00	\$11,583.00	\$9,652.50	\$8,775.00	\$8,336.25
590	65,000	\$500.00	\$11,682.00	\$9,735.00	\$8,850.00	\$8,407.50
595	65,000	\$500.00	\$11,781.00	\$9,817.50	\$8,925.00	\$8,478.75
600	65,000	\$500.00	\$11,880.00	\$9,900.00	\$9,000.00	\$8,550.00
605	65,000	\$500.00	\$11,979.00	\$9,982.50	\$9,075.00	\$8,621.25
610	65,000	\$500.00	\$12,078.00	\$10,065.00	\$9,150.00	\$8,692.50
615	65,000	\$500.00	\$12,177.00	\$10,147.50	\$9,225.00	\$8,763.75
620	65,000	\$500.00	\$12,276.00	\$10,230.00	\$9,300.00	\$8,835.00
625	65,000	\$500.00	\$12,375.00	\$10,312.50	\$9,375.00	\$8,906.25
630	65,000	\$500.00	\$12,474.00	\$10,395.00	\$9,450.00	\$8,977.50
635	65,000	\$500.00	\$12,573.00	\$10,477.50	\$9,525.00	\$9,048.75
640	65,000	\$500.00	\$12,672.00	\$10,560.00	\$9,600.00	\$9,120.00
645	65,000	\$500.00	\$12,771.00	\$10,642.50	\$9,675.00	\$9,191.25
650	65,000	\$500.00	\$12,870.00	\$10,725.00	\$9,750.00	\$9,262.50
655	65,000	\$500.00	\$12,969.00	\$10,807.50	\$9,825.00	\$9,333.75
660	65,000	\$500.00	\$13,068.00	\$10,890.00	\$9,900.00	\$9,405.00
665	65,000	\$500.00	\$13,167.00	\$10,972.50	\$9,975.00	\$9,476.25
670	65,000	\$500.00	\$13,266.00	\$11,055.00	\$10,050.00	\$9,547.50
675	65,000	\$500.00	\$13,365.00	\$11,137.50	\$10,125.00	\$9,618.75
680	65,000	\$500.00	\$13,464.00	\$11,220.00	\$10,200.00	\$9,690.00
685	65,000	\$500.00	\$13,563.00	\$11,302.50	\$10,275.00	\$9,761.25
690	65,000	\$500.00	\$13,662.00	\$11,385.00	\$10,350.00	\$9,832.50
695	65,000	\$500.00	\$13,761.00	\$11,467.50	\$10,425.00	\$9,903.75
700	65,000	\$500.00	\$13,860.00	\$11,550.00	\$10,500.00	\$9,975.00
705	65,000	\$500.00	\$13,959.00	\$11,632.50	\$10,575.00	\$10,046.25
710	65,000	\$500.00	\$14,058.00	\$11,715.00	\$10,650.00	\$10,117.50
715	65,000	\$500.00	\$14,157.00	\$11,797.50	\$10,725.00	\$10,188.75
720	65,000	\$500.00	\$14,256.00	\$11,880.00	\$10,800.00	\$10,260.00

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup>(Cont'd.) (C)

5.7.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
725	65,000	\$500.00	\$14,355.00	\$11,962.50	\$10,875.00	\$10,331.25
730	65,000	\$500.00	\$14,454.00	\$12,045.00	\$10,950.00	\$10,402.50
735	65,000	\$500.00	\$14,553.00	\$12,127.50	\$11,025.00	\$10,473.75
740	65,000	\$500.00	\$14,652.00	\$12,210.00	\$11,100.00	\$10,545.00
745	65,000	\$500.00	\$14,751.00	\$12,292.50	\$11,175.00	\$10,616.25
750	65,000	\$500.00	\$14,850.00	\$12,375.00	\$11,250.00	\$10,687.50
755	65,000	\$500.00	\$14,949.00	\$12,457.50	\$11,325.00	\$10,758.75
760	65,000	\$500.00	\$15,048.00	\$12,540.00	\$11,400.00	\$10,830.00
765	65,000	\$500.00	\$15,147.00	\$12,622.50	\$11,475.00	\$10,901.25
770	65,000	\$500.00	\$15,246.00	\$12,705.00	\$11,550.00	\$10,972.50
775	65,000	\$500.00	\$15,345.00	\$12,787.50	\$11,625.00	\$11,043.75
780	65,000	\$500.00	\$15,444.00	\$12,870.00	\$11,700.00	\$11,115.00
785	65,000	\$500.00	\$15,543.00	\$12,952.50	\$11,775.00	\$11,186.25
790	65,000	\$500.00	\$15,642.00	\$13,035.00	\$11,850.00	\$11,257.50
795	65,000	\$500.00	\$15,741.00	\$13,117.50	\$11,925.00	\$11,328.75
800	65,000	\$500.00	\$15,840.00	\$13,200.00	\$12,000.00	\$11,400.00
805	65,000	\$500.00	\$15,939.00	\$13,282.50	\$12,075.00	\$11,471.25
810	65,000	\$500.00	\$16,038.00	\$13,365.00	\$12,150.00	\$11,542.50
815	65,000	\$500.00	\$16,137.00	\$13,447.50	\$12,225.00	\$11,613.75
820	65,000	\$500.00	\$16,236.00	\$13,530.00	\$12,300.00	\$11,685.00
825	65,000	\$500.00	\$16,335.00	\$13,612.50	\$12,375.00	\$11,756.25
830	65,000	\$500.00	\$16,434.00	\$13,695.00	\$12,450.00	\$11,827.50
835	65,000	\$500.00	\$16,533.00	\$13,777.50	\$12,525.00	\$11,898.75
840	65,000	\$500.00	\$16,632.00	\$13,860.00	\$12,600.00	\$11,970.00
845	65,000	\$500.00	\$16,731.00	\$13,942.50	\$12,675.00	\$12,041.25
850	65,000	\$500.00	\$16,830.00	\$14,025.00	\$12,750.00	\$12,112.50
855	65,000	\$500.00	\$16,929.00	\$14,107.50	\$12,825.00	\$12,183.75
860	65,000	\$500.00	\$17,028.00	\$14,190.00	\$12,900.00	\$12,255.00

[1] SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

[2] SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service- GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
865	65,000	\$500.00	\$17,127.00	\$14,272.50	\$12,975.00	\$12,326.25
870	65,000	\$500.00	\$17,226.00	\$14,355.00	\$13,050.00	\$12,397.50
875	65,000	\$500.00	\$17,325.00	\$14,437.50	\$13,125.00	\$12,468.75
880	65,000	\$500.00	\$17,424.00	\$14,520.00	\$13,200.00	\$12,540.00
885	65,000	\$500.00	\$17,523.00	\$14,602.50	\$13,275.00	\$12,611.25
890	65,000	\$500.00	\$17,622.00	\$14,685.00	\$13,350.00	\$12,682.50
895	65,000	\$500.00	\$17,721.00	\$14,767.50	\$13,425.00	\$12,753.75
900	65,000	\$500.00	\$17,820.00	\$14,850.00	\$13,500.00	\$12,825.00
905	65,000	\$500.00	\$17,919.00	\$14,932.50	\$13,575.00	\$12,896.25
910	65,000	\$500.00	\$18,018.00	\$15,015.00	\$13,650.00	\$12,967.50
915	65,000	\$500.00	\$18,117.00	\$15,097.50	\$13,725.00	\$13,038.75
920	65,000	\$500.00	\$18,216.00	\$15,180.00	\$13,800.00	\$13,110.00
925	65,000	\$500.00	\$18,315.00	\$15,262.50	\$13,875.00	\$13,181.25
930	65,000	\$500.00	\$18,414.00	\$15,345.00	\$13,950.00	\$13,252.50
935	65,000	\$500.00	\$18,513.00	\$15,427.50	\$14,025.00	\$13,323.75
940	65,000	\$500.00	\$18,612.00	\$15,510.00	\$14,100.00	\$13,395.00
945	65,000	\$500.00	\$18,711.00	\$15,592.50	\$14,175.00	\$13,466.25
950	65,000	\$500.00	\$18,810.00	\$15,675.00	\$14,250.00	\$13,537.50
955	65,000	\$500.00	\$18,909.00	\$15,757.50	\$14,325.00	\$13,608.75
960	65,000	\$500.00	\$19,008.00	\$15,840.00	\$14,400.00	\$13,680.00
965	65,000	\$500.00	\$19,107.00	\$15,922.50	\$14,475.00	\$13,751.25
970	65,000	\$500.00	\$19,206.00	\$16,005.00	\$14,550.00	\$13,822.50
975	65,000	\$500.00	\$19,305.00	\$16,087.50	\$14,625.00	\$13,893.75
980	65,000	\$500.00	\$19,404.00	\$16,170.00	\$14,700.00	\$13,965.00
985	65,000	\$500.00	\$19,503.00	\$16,252.50	\$14,775.00	\$14,036.25
990	65,000	\$500.00	\$19,602.00	\$16,335.00	\$14,850.00	\$14,107.50
995	65,000	\$500.00	\$19,701.00	\$16,417.50	\$14,925.00	\$14,178.75
1000	65,000	\$500.00	\$19,800.00	\$16,500.00	\$15,000.00	\$14,250.00

[1] SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

[2] SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)

5.7.5 Rates and Charges, (Cont'd.)

B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1005	65,000	\$500.00	\$19,899.00	\$16,582.50	\$15,075.00	\$14,321.25
1010	65,000	\$500.00	\$19,998.00	\$16,665.00	\$15,150.00	\$14,392.50
1015	65,000	\$500.00	\$20,097.00	\$16,747.50	\$15,225.00	\$14,463.75
1020	65,000	\$500.00	\$20,196.00	\$16,830.00	\$15,300.00	\$14,535.00
1025	65,000	\$500.00	\$20,295.00	\$16,912.50	\$15,375.00	\$14,606.25
1030	65,000	\$500.00	\$20,394.00	\$16,995.00	\$15,450.00	\$14,677.50
1035	65,000	\$500.00	\$20,493.00	\$17,077.50	\$15,525.00	\$14,748.75
1040	65,000	\$500.00	\$20,592.00	\$17,160.00	\$15,600.00	\$14,820.00
1045	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25
1050	65,000	\$500.00	\$20,790.00	\$17,325.00	\$15,750.00	\$14,962.50
1055	65,000	\$500.00	\$20,889.00	\$17,407.50	\$15,825.00	\$15,033.75
1060	65,000	\$500.00	\$20,988.00	\$17,490.00	\$15,900.00	\$15,105.00
1065	65,000	\$500.00	\$21,087.00	\$17,572.50	\$15,975.00	\$15,176.25
1070	65,000	\$500.00	\$21,186.00	\$17,655.00	\$16,050.00	\$15,247.50
1075	65,000	\$500.00	\$21,285.00	\$17,737.50	\$16,125.00	\$15,318.75
1080	65,000	\$500.00	\$21,384.00	\$17,820.00	\$16,200.00	\$15,390.00
1085	65,000	\$500.00	\$21,483.00	\$17,902.50	\$16,275.00	\$15,461.25
1090	65,000	\$500.00	\$21,582.00	\$17,985.00	\$16,350.00	\$15,532.50
1095	65,000	\$500.00	\$21,681.00	\$18,067.50	\$16,425.00	\$15,603.75
1100	65,000	\$500.00	\$19,965.00	\$16,637.50	\$15,125.00	\$14,368.75
1105	65,000	\$500.00	\$20,055.75	\$16,713.13	\$15,193.75	\$14,434.06
1110	65,000	\$500.00	\$20,146.50	\$16,788.75	\$15,262.50	\$14,499.38
1115	65,000	\$500.00	\$20,237.25	\$16,864.38	\$15,331.25	\$14,564.69
1120	65,000	\$500.00	\$20,328.00	\$16,940.00	\$15,400.00	\$14,630.00
1125	65,000	\$500.00	\$20,418.75	\$17,015.63	\$15,468.75	\$14,695.31
1130	65,000	\$500.00	\$20,509.50	\$17,091.25	\$15,537.50	\$14,760.63
1135	65,000	\$500.00	\$20,600.25	\$17,166.88	\$15,606.25	\$14,825.94
1140	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven,

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1145	65,000	\$500.00	\$20,781.75	\$17,318.13	\$15,743.75	\$14,956.56
1150	65,000	\$500.00	\$20,872.50	\$17,393.75	\$15,812.50	\$15,021.88
1155	65,000	\$500.00	\$20,963.25	\$17,469.38	\$15,881.25	\$15,087.19
1160	65,000	\$500.00	\$21,054.00	\$17,545.00	\$15,950.00	\$15,152.50
1165	65,000	\$500.00	\$21,144.75	\$17,620.63	\$16,018.75	\$15,217.81
1170	65,000	\$500.00	\$21,235.50	\$17,696.25	\$16,087.50	\$15,283.13
1175	65,000	\$500.00	\$21,326.25	\$17,771.88	\$16,156.25	\$15,348.44
1180	65,000	\$500.00	\$21,417.00	\$17,847.50	\$16,225.00	\$15,413.75
1185	65,000	\$500.00	\$21,507.75	\$17,923.13	\$16,293.75	\$15,479.06
1190	65,000	\$500.00	\$21,598.50	\$17,998.75	\$16,362.50	\$15,544.38
1195	65,000	\$500.00	\$21,689.25	\$18,074.38	\$16,431.25	\$15,609.69
1200	65,000	\$500.00	\$21,780.00	\$18,150.00	\$16,500.00	\$15,675.00
1205	65,000	\$500.00	\$21,870.75	\$18,225.63	\$16,568.75	\$15,740.31
1210	65,000	\$500.00	\$21,961.50	\$18,301.25	\$16,637.50	\$15,805.63
1215	65,000	\$500.00	\$22,052.25	\$18,376.88	\$16,706.25	\$15,870.94
1220	65,000	\$500.00	\$22,143.00	\$18,452.50	\$16,775.00	\$15,936.25
1225	65,000	\$500.00	\$22,233.75	\$18,528.13	\$16,843.75	\$16,001.56
1230	65,000	\$500.00	\$22,324.50	\$18,603.75	\$16,912.50	\$16,066.88
1235	65,000	\$500.00	\$22,415.25	\$18,679.38	\$16,981.25	\$16,132.19
1240	65,000	\$500.00	\$22,506.00	\$18,755.00	\$17,050.00	\$16,197.50
1245	65,000	\$500.00	\$22,596.75	\$18,830.63	\$17,118.75	\$16,262.81
1250	65,000	\$500.00	\$22,687.50	\$18,906.25	\$17,187.50	\$16,328.13
1255	65,000	\$500.00	\$22,778.25	\$18,981.88	\$17,256.25	\$16,393.44
1260	65,000	\$500.00	\$22,869.00	\$19,057.50	\$17,325.00	\$16,458.75
1265	65,000	\$500.00	\$22,959.75	\$19,133.13	\$17,393.75	\$16,524.06
1270	65,000	\$500.00	\$23,050.50	\$19,208.75	\$17,462.50	\$16,589.38
1275	65,000	\$500.00	\$23,141.25	\$19,284.38	\$17,531.25	\$16,654.69
1280	65,000	\$500.00	\$23,232.00	\$19,360.00	\$17,600.00	\$16,720.00

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service- GRANDFATHERED<sup>[1][2]</sup>(Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1285	65,000	\$500.00	\$23,322.75	\$19,435.63	\$17,668.75	\$16,785.31
1290	65,000	\$500.00	\$23,413.50	\$19,511.25	\$17,737.50	\$16,850.63
1295	65,000	\$500.00	\$23,504.25	\$19,586.88	\$17,806.25	\$16,915.94
1300	65,000	\$500.00	\$23,595.00	\$19,662.50	\$17,875.00	\$16,981.25
1305	65,000	\$500.00	\$23,685.75	\$19,738.13	\$17,943.75	\$17,046.56
1310	65,000	\$500.00	\$23,776.50	\$19,813.75	\$18,012.50	\$17,111.88
1315	65,000	\$500.00	\$23,867.25	\$19,889.38	\$18,081.25	\$17,177.19
1320	65,000	\$500.00	\$23,958.00	\$19,965.00	\$18,150.00	\$17,242.50
1325	65,000	\$500.00	\$24,048.75	\$20,040.63	\$18,218.75	\$17,307.81
1330	65,000	\$500.00	\$24,139.50	\$20,116.25	\$18,287.50	\$17,373.13
1335	65,000	\$500.00	\$24,230.25	\$20,191.88	\$18,356.25	\$17,438.44
1340	65,000	\$500.00	\$24,321.00	\$20,267.50	\$18,425.00	\$17,503.75
1345	65,000	\$500.00	\$24,411.75	\$20,343.13	\$18,493.75	\$17,569.06
1350	65,000	\$500.00	\$24,502.50	\$20,418.75	\$18,562.50	\$17,634.38
1355	65,000	\$500.00	\$24,593.25	\$20,494.38	\$18,631.25	\$17,699.69
1360	65,000	\$500.00	\$24,684.00	\$20,570.00	\$18,700.00	\$17,765.00
1365	65,000	\$500.00	\$24,774.75	\$20,645.63	\$18,768.75	\$17,830.31
1370	65,000	\$500.00	\$24,865.50	\$20,721.25	\$18,837.50	\$17,895.63
1375	65,000	\$500.00	\$24,956.25	\$20,796.88	\$18,906.25	\$17,960.94
1380	65,000	\$500.00	\$25,047.00	\$20,872.50	\$18,975.00	\$18,026.25
1385	65,000	\$500.00	\$25,137.75	\$20,948.13	\$19,043.75	\$18,091.56
1390	65,000	\$500.00	\$25,228.50	\$21,023.75	\$19,112.50	\$18,156.88
1395	65,000	\$500.00	\$25,319.25	\$21,099.38	\$19,181.25	\$18,222.19
1400	65,000	\$500.00	\$25,410.00	\$21,175.00	\$19,250.00	\$18,287.50
1405	65,000	\$500.00	\$25,500.75	\$21,250.63	\$19,318.75	\$18,352.81
1410	65,000	\$500.00	\$25,591.50	\$21,326.25	\$19,387.50	\$18,418.13
1415	65,000	\$500.00	\$25,682.25	\$21,401.88	\$19,456.25	\$18,483.44
1420	65,000	\$500.00	\$25,773.00	\$21,477.50	\$19,525.00	\$18,548.75

[1] SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

[2] SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1425	65,000	\$500.00	\$25,863.75	\$21,553.13	\$19,593.75	\$18,614.06
1430	65,000	\$500.00	\$25,954.50	\$21,628.75	\$19,662.50	\$18,679.38
1435	65,000	\$500.00	\$26,045.25	\$21,704.38	\$19,731.25	\$18,744.69
1440	65,000	\$500.00	\$26,136.00	\$21,780.00	\$19,800.00	\$18,810.00
1445	65,000	\$500.00	\$26,226.75	\$21,855.63	\$19,868.75	\$18,875.31
1450	65,000	\$500.00	\$26,317.50	\$21,931.25	\$19,937.50	\$18,940.63
1455	65,000	\$500.00	\$26,408.25	\$22,006.88	\$20,006.25	\$19,005.94
1460	65,000	\$500.00	\$26,499.00	\$22,082.50	\$20,075.00	\$19,071.25
1465	65,000	\$500.00	\$26,589.75	\$22,158.13	\$20,143.75	\$19,136.56
1470	65,000	\$500.00	\$26,680.50	\$22,233.75	\$20,212.50	\$19,201.88
1475	65,000	\$500.00	\$26,771.25	\$22,309.38	\$20,281.25	\$19,267.19
1480	65,000	\$500.00	\$26,862.00	\$22,385.00	\$20,350.00	\$19,332.50
1485	65,000	\$500.00	\$26,952.75	\$22,460.63	\$20,418.75	\$19,397.81
1490	65,000	\$500.00	\$27,043.50	\$22,536.25	\$20,487.50	\$19,463.13
1495	65,000	\$500.00	\$27,134.25	\$22,611.88	\$20,556.25	\$19,528.44
1500	65,000	\$500.00	\$27,225.00	\$22,687.50	\$20,625.00	\$19,593.75
1505	65,000	\$500.00	\$27,315.75	\$22,763.13	\$20,693.75	\$19,659.06
1510	65,000	\$500.00	\$27,406.50	\$22,838.75	\$20,762.50	\$19,724.38
1515	65,000	\$500.00	\$27,497.25	\$22,914.38	\$20,831.25	\$19,789.69
1520	65,000	\$500.00	\$27,588.00	\$22,990.00	\$20,900.00	\$19,855.00
1525	65,000	\$500.00	\$27,678.75	\$23,065.63	\$20,968.75	\$19,920.31
1530	65,000	\$500.00	\$27,769.50	\$23,141.25	\$21,037.50	\$19,985.63
1535	65,000	\$500.00	\$27,860.25	\$23,216.88	\$21,106.25	\$20,050.94
1540	65,000	\$500.00	\$27,951.00	\$23,292.50	\$21,175.00	\$20,116.25
1545	65,000	\$500.00	\$28,041.75	\$23,368.13	\$21,243.75	\$20,181.56
1550	65,000	\$500.00	\$28,132.50	\$23,443.75	\$21,312.50	\$20,246.88
1555	65,000	\$500.00	\$28,223.25	\$23,519.38	\$21,381.25	\$20,312.19
1560	65,000	\$500.00	\$28,314.00	\$23,595.00	\$21,450.00	\$20,377.50

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup> (Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1565	65,000	\$500.00	\$28,404.75	\$23,670.63	\$21,518.75	\$20,442.81
1570	65,000	\$500.00	\$28,495.50	\$23,746.25	\$21,587.50	\$20,508.13
1575	65,000	\$500.00	\$28,586.25	\$23,821.88	\$21,656.25	\$20,573.44
1580	65,000	\$500.00	\$28,677.00	\$23,897.50	\$21,725.00	\$20,638.75
1585	65,000	\$500.00	\$28,767.75	\$23,973.13	\$21,793.75	\$20,704.06
1590	65,000	\$500.00	\$28,858.50	\$24,048.75	\$21,862.50	\$20,769.38
1595	65,000	\$500.00	\$28,949.25	\$24,124.38	\$21,931.25	\$20,834.69
1600	65,000	\$500.00	\$29,040.00	\$24,200.00	\$22,000.00	\$20,900.00
1605	65,000	\$500.00	\$29,130.75	\$24,275.63	\$22,068.75	\$20,965.31
1610	65,000	\$500.00	\$29,221.50	\$24,351.25	\$22,137.50	\$21,030.63
1615	65,000	\$500.00	\$29,312.25	\$24,426.88	\$22,206.25	\$21,095.94
1620	65,000	\$500.00	\$29,403.00	\$24,502.50	\$22,275.00	\$21,161.25
1625	65,000	\$500.00	\$29,493.75	\$24,578.13	\$22,343.75	\$21,226.56
1630	65,000	\$500.00	\$29,584.50	\$24,653.75	\$22,412.50	\$21,291.88
1635	65,000	\$500.00	\$29,675.25	\$24,729.38	\$22,481.25	\$21,357.19
1640	65,000	\$500.00	\$29,766.00	\$24,805.00	\$22,550.00	\$21,422.50
1645	65,000	\$500.00	\$29,856.75	\$24,880.63	\$22,618.75	\$21,487.81
1650	65,000	\$500.00	\$29,947.50	\$24,956.25	\$22,687.50	\$21,553.13
1655	65,000	\$500.00	\$30,038.25	\$25,031.88	\$22,756.25	\$21,618.44
1660	65,000	\$500.00	\$30,129.00	\$25,107.50	\$22,825.00	\$21,683.75
1665	65,000	\$500.00	\$30,219.75	\$25,183.13	\$22,893.75	\$21,749.06
1670	65,000	\$500.00	\$30,310.50	\$25,258.75	\$22,962.50	\$21,814.38
1675	65,000	\$500.00	\$30,401.25	\$25,334.38	\$23,031.25	\$21,879.69
1680	65,000	\$500.00	\$30,492.00	\$25,410.00	\$23,100.00	\$21,945.00
1685	65,000	\$500.00	\$30,582.75	\$25,485.63	\$23,168.75	\$22,010.31
1690	65,000	\$500.00	\$30,673.50	\$25,561.25	\$23,237.50	\$22,075.63
1695	65,000	\$500.00	\$30,764.25	\$25,636.88	\$23,306.25	\$22,140.94
1700	65,000	\$500.00	\$30,855.00	\$25,712.50	\$23,375.00	\$22,206.25
1705	65,000	\$500.00	\$30,945.75	\$25,788.13	\$23,443.75	\$22,271.56

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven,

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Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service – GRANDFATHERED<sup>[1][2]</sup>(Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1710	65,000	\$500.00	\$31,036.50	\$25,863.75	\$23,512.50	\$22,336.88
1715	65,000	\$500.00	\$31,127.25	\$25,939.38	\$23,581.25	\$22,402.19
1720	65,000	\$500.00	\$31,218.00	\$26,015.00	\$23,650.00	\$22,467.50
1725	65,000	\$500.00	\$31,308.75	\$26,090.63	\$23,718.75	\$22,532.81
1730	65,000	\$500.00	\$31,399.50	\$26,166.25	\$23,787.50	\$22,598.13
1735	65,000	\$500.00	\$31,490.25	\$26,241.88	\$23,856.25	\$22,663.44
1740	65,000	\$500.00	\$31,581.00	\$26,317.50	\$23,925.00	\$22,728.75
1745	65,000	\$500.00	\$31,671.75	\$26,393.13	\$23,993.75	\$22,794.06
1750	65,000	\$500.00	\$31,762.50	\$26,468.75	\$24,062.50	\$22,859.38
1755	65,000	\$500.00	\$31,853.25	\$26,544.38	\$24,131.25	\$22,924.69
1760	65,000	\$500.00	\$31,944.00	\$26,620.00	\$24,200.00	\$22,990.00
1765	65,000	\$500.00	\$32,034.75	\$26,695.63	\$24,268.75	\$23,055.31
1770	65,000	\$500.00	\$32,125.50	\$26,771.25	\$24,337.50	\$23,120.63
1775	65,000	\$500.00	\$32,216.25	\$26,846.88	\$24,406.25	\$23,185.94
1780	65,000	\$500.00	\$32,307.00	\$26,922.50	\$24,475.00	\$23,251.25
1785	65,000	\$500.00	\$32,397.75	\$26,998.13	\$24,543.75	\$23,316.56
1790	65,000	\$500.00	\$32,488.50	\$27,073.75	\$24,612.50	\$23,381.88
1795	65,000	\$500.00	\$32,579.25	\$27,149.38	\$24,681.25	\$23,447.19
1800	65,000	\$500.00	\$32,670.00	\$27,225.00	\$24,750.00	\$23,512.50
1805	65,000	\$500.00	\$32,760.75	\$27,300.63	\$24,818.75	\$23,577.81
1810	65,000	\$500.00	\$32,851.50	\$27,376.25	\$24,887.50	\$23,643.13
1815	65,000	\$500.00	\$32,942.25	\$27,451.88	\$24,956.25	\$23,708.44
1820	65,000	\$500.00	\$33,033.00	\$27,527.50	\$25,025.00	\$23,773.75
1825	65,000	\$500.00	\$33,123.75	\$27,603.13	\$25,093.75	\$23,839.06
1830	65,000	\$500.00	\$33,214.50	\$27,678.75	\$25,162.50	\$23,904.38
1835	65,000	\$500.00	\$33,305.25	\$27,754.38	\$25,231.25	\$23,969.69
1840	65,000	\$500.00	\$33,396.00	\$27,830.00	\$25,300.00	\$24,035.00
1845	65,000	\$500.00	\$33,486.75	\$27,905.63	\$25,368.75	\$24,100.31
1850	65,000	\$500.00	\$33,577.50	\$27,981.25	\$25,437.50	\$24,165.63

<sup>[1]</sup> SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

<sup>[2]</sup> SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.7 SIP Trunking Service- GRANDFATHERED<sup>[1]</sup>[2](Cont'd.) (C)
- 5.7.5 Rates and Charges, (Cont'd.)
- B. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service arrangement at each service location:

2. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1855	65,000	\$500.00	\$33,668.25	\$28,056.88	\$25,506.25	\$24,230.94
1860	65,000	\$500.00	\$33,759.00	\$28,132.50	\$25,575.00	\$24,296.25
1865	65,000	\$500.00	\$33,849.75	\$28,208.13	\$25,643.75	\$24,361.56
1870	65,000	\$500.00	\$33,940.50	\$28,283.75	\$25,712.50	\$24,426.88
1875	65,000	\$500.00	\$34,031.25	\$28,359.38	\$25,781.25	\$24,492.19
1880	65,000	\$500.00	\$34,122.00	\$28,435.00	\$25,850.00	\$24,557.50
1885	65,000	\$500.00	\$34,212.75	\$28,510.63	\$25,918.75	\$24,622.81
1890	65,000	\$500.00	\$34,303.50	\$28,586.25	\$25,987.50	\$24,688.13
1895	65,000	\$500.00	\$34,394.25	\$28,661.88	\$26,056.25	\$24,753.44
1900	65,000	\$500.00	\$34,485.00	\$28,737.50	\$26,125.00	\$24,818.75
1905	65,000	\$500.00	\$34,575.75	\$28,813.13	\$26,193.75	\$24,884.06
1910	65,000	\$500.00	\$34,666.50	\$28,888.75	\$26,262.50	\$24,949.38
1915	65,000	\$500.00	\$34,757.25	\$28,964.38	\$26,331.25	\$25,014.69
1920	65,000	\$500.00	\$34,848.00	\$29,040.00	\$26,400.00	\$25,080.00
1925	65,000	\$500.00	\$34,938.75	\$29,115.63	\$26,468.75	\$25,145.31
1930	65,000	\$500.00	\$35,029.50	\$29,191.25	\$26,537.50	\$25,210.63
1935	65,000	\$500.00	\$35,120.25	\$29,266.88	\$26,606.25	\$25,275.94
1940	65,000	\$500.00	\$35,211.00	\$29,342.50	\$26,675.00	\$25,341.25
1945	65,000	\$500.00	\$35,301.75	\$29,418.13	\$26,743.75	\$25,406.56
1950	65,000	\$500.00	\$35,392.50	\$29,493.75	\$26,812.50	\$25,471.88
1955	65,000	\$500.00	\$35,483.25	\$29,569.38	\$26,881.25	\$25,537.19
1960	65,000	\$500.00	\$35,574.00	\$29,645.00	\$26,950.00	\$25,602.50
1965	65,000	\$500.00	\$35,664.75	\$29,720.63	\$27,018.75	\$25,667.81
1970	65,000	\$500.00	\$35,755.50	\$29,796.25	\$27,087.50	\$25,733.13
1975	65,000	\$500.00	\$35,846.25	\$29,871.88	\$27,156.25	\$25,798.44
1980	65,000	\$500.00	\$35,937.00	\$29,947.50	\$27,225.00	\$25,863.75
1985	65,000	\$500.00	\$36,027.75	\$30,023.13	\$27,293.75	\$25,929.06
1990	65,000	\$500.00	\$36,118.50	\$30,098.75	\$27,362.50	\$25,994.38
1995	65,000	\$500.00	\$36,209.25	\$30,174.38	\$27,431.25	\$26,059.69
2000	65,000	\$500.00	\$36,300.00	\$30,250.00	\$27,500.00	\$26,125.00

[1] SIP Trunking Service is grandfathered and not available to new customers as of 6/30/2020.

[2] SIP Trunking Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.

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Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 6 - SPECIAL ARRANGEMENTS****6.1 Special Construction****6.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's price lists, charges will be based on the costs incurred by the Company (including return) and may include:

- A. nonrecurring charges;
- B. recurring charges; and
- C. termination liabilities; or
- D. combinations of A., B., and C.

**6.1.2 Basis for Cost Computation**

The costs referred to in Section 6.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - 1. equipment and materials provided or used;
  - 2. engineering, labor, and supervision;
  - 3. transportation; and
  - 4. rights of way and/or any required easements.
- B. Cost of maintenance.
- C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E. License preparation, processing, and related fees.
- F. Price list preparation, processing and related fees.
- G. Any other identifiable costs related to the facilities provided; or
- H. An amount for return and contingencies.

Effective: December 12, 2016

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**LOCAL EXCHANGE SERVICES PRICE LIST**

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**SECTION 6 - SPECIAL ARRANGEMENTS, (CONT'D.)**

## 6.1 Special Construction, (Cont'd.)

## 6.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

- A. The period on which the termination liability is based is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
  - 1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
    - a. equipment and materials provided or used;
    - b. engineering, labor, and supervision;
    - c. transportation; and
    - d. rights of way and/or any required easements;
  - 2. license preparation, processing, and related fees;
  - 3. price list preparation, processing and related fees;
  - 4. cost of removal and restoration, where appropriate; and
  - 5. any other identifiable costs related to the specially constructed or rearranged facilities.
- C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section B preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section B preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

Effective: 01-26-2022

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 6 - SPECIAL ARRANGEMENTS, (CONT'D.)

6.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this price list. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

6.3 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. All rates will be offered to the Customer in writing and on a non-discriminatory basis.

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Service offered under this price list provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this price list. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

6.4 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new Customers or to increase Customer awareness of a particular price list offering.

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.1 Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this price list are subject to the Federal Subscriber Line Charge as described in CenturyLink Competitive Operating Companies FCC Tariff No. 5. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication’s website at [www.fcc.gov](http://www.fcc.gov).

7.2 Business Line Service [1, 2, 3, 4] (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 10, 2014.

7.2.1 Description

Business Line Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Business Lines are provided for connection of Customer - provided single line terminal equipment such as station sets or facsimile machines.

The Business Line Service Customer is also eligible to purchase the Premium Feature Package defined in Section 4.1.

Business Line Service is subject to minimum and maximum order quantities as described below:

Service Delivery Type	Minimum DS0s per T1 per service location	Maximum DS0s per T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

[1] Business Line Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area.

[2] Business Line Service is discontinued as of January 8, 2019 throughout the Ft. Lauderdale, Florida Metropolitan Area.

[3] Services are discontinued as of May 15, 2019 throughout the Jacksonville, Florida Metropolitan area.

[4] **Business Line Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.**

(N)  
 |  
 (N)

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.2 Business Line Service, (Cont'd.) <sup>[1, 3, 4]</sup> (C)

7.2.2 Rates and Charges

A. Flat Rate Business Line Service

1. Orlando, Daytona Beach, Jacksonville, Tampa Markets

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

2. Miami, Fort Lauderdale Markets

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$7.92	\$7.56	\$7.20	\$6.84
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

B. Message Rate Business Line Service <sup>[2]</sup>

Business line message rate service is offered in all exchanges where facilities permit. Subscribers to message rate will be billed a monthly rate and a per message rate for each outgoing local message to the local calling area.

1. Orlando

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	\$11.00
Nonrecurring Charge	\$47.60	\$47.60	\$47.60	\$47.60	\$47.60
Per Message Rate	\$0.10				

<sup>[1]</sup> Business Line Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area.

<sup>[2]</sup> Message Rate Business Line Service is grandfathered and is only available to existing Customers of record at their current location as of July 26, 2008.

<sup>[3]</sup> Business Line Service is discontinued as of January 8, 2019 throughout the Ft. Lauderdale, Florida Metropolitan Area.

<sup>[4]</sup> **Business Line Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.** (N)



Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.2 Business Line Service, (Cont'd.)<sup>[1, 3, 4]</sup>

(C)

7.2.2 Rates and Charges, (Cont'd.)

B. Message Rate Business Line Service, (Cont'd.)<sup>[2]</sup>

2. Tampa

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$16.50	\$16.50	\$16.50	\$16.50	\$16.50
Nonrecurring Charge	\$58.65	\$58.65	\$58.65	\$58.65	\$58.65
Per Message Rate	\$0.09				

3. Daytona Beach

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Nonrecurring Charge	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Per Message Rate	\$0.10				

<sup>[1]</sup> Business Line Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area.

<sup>[2]</sup> Message Rate Business Line Service is grandfathered and is only available to existing Customers of record at their current location as of July 26, 2008.

<sup>[3]</sup> Business Line Service is discontinued as of January 8, 2019 throughout the Ft. Lauderdale, Florida Metropolitan Area.

<sup>[4]</sup> **Business Line Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.**

(N)  
 |  
 (N)

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.3 Analog PBX Trunk Service <sup>[1,2,4]</sup> (C)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 10, 2014.

7.3.1 Description

Analog PBX Trunk Service provides a Customer with a single voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX Trunk can be configured as an Inward, Outward, or Two-Way Trunk and may be equipped with Individual Telephone Numbers for an additional charge as described in section 4.18. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

The Company will consider requests for large quantities, i.e. 101 or more trunks, on an individual case basis only.

- A. Flat Rate Analog PBX Trunks  
 Flat Rate Analog PBX Trunks (Outward or Two-Way) provide the Customer with unlimited outward dialing within a designated local calling area at no additional charge. (C)
- B. Message Rate Analog PBX Trunks <sup>[3,4]</sup>  
 Message Rate Analog PBX Trunks (Outward or Two-Way) provide the Customer with message rated outward dialing within the designated local calling area. Each local call is charged at the rate specified in this price list. (C)
- C. Measured Rate Analog PBX Trunks <sup>[3,4]</sup>  
 Measured Rate Analog PBX Trunks (Outward or 2-way) provide the Customer with measured rated outward dialing within the designated local calling area. Each local call is charged at the rate specified in this price list. (C)

[1] Analog PBX Trunk Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area.

[2] Analog PBX Trunk Service is discontinued as of May 15, 2019 throughout the Jacksonville, Florida Metropolitan area.

[3] Service is only available to existing Customers at existing locations without modification. (N)

[4] **Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida.** (N)

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.3 Analog PBX Trunk Service, (Cont'd.)<sup>[1,2]</sup> (C)

7.3.1 Description, (Cont'd.)

Analog PBX Trunk Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

7.3.2 Rates and Charges

A. Analog Access Trunk - Flat

1. Orlando, Daytona Beach, Jacksonville, Tampa Markets

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$20.00	\$20.00	\$20.00	\$20.00

2. Miami, Fort Lauderdale Markets

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	ICB	\$7.92	\$7.56	\$7.20	\$6.84
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

<sup>[1]</sup> Analog PBX Trunk Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area. (T)

<sup>[2]</sup> Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida. (N)

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.3 Analog PBX Trunk Service, (Cont'd.)<sup>[1,2]</sup> (C)

7.3.2 Rates and Charges, (Cont'd.)

B. Analog Access Trunk - Message\*\*

\*\*This service is limited to the Company's Customers of record as of March 17, 2007.

1. Orlando and Daytona Beach Markets

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$11.55	\$11.55	\$11.55	\$11.50	\$11.55
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Move Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. Tampa Market

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$28.00	\$25.20	\$23.80	\$22.40	ICB
Nonrecurring Charge	\$51.50	\$51.50	\$51.50	\$51.50	ICB
Move Charge	\$51.50	\$51.50	\$51.50	\$51.50	ICB
Change Charge	\$51.50	\$51.50	\$51.50	\$51.50	ICB
Restore Charge	\$51.50	\$51.50	\$51.50	\$51.50	ICB

Message Usage Charge \$0.09 Per Message

<sup>[1]</sup> Analog PBX Trunk Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area. (T)

<sup>[2]</sup> Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida. (N)

Effective: 11-30-2020

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.3 Analog PBX Trunk Service, (Cont'd.)<sup>[1,2]</sup> (C)

7.3.2 Rates and Charges, (Cont'd.)

C. Analog Access Trunk - Measured\*\*

This service is limited to the Company's Customers of record as of March 17, 2007.

1. Orlando Market

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$11.55	\$11.55	\$11.55	\$11.50	\$11.55
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Move Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. Daytona Beach Market

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$11.55	\$11.55	\$11.55	\$11.50	\$11.55
Nonrecurring Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Move Charge	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Measured Usage Charge \$0.035 Per Minute

<sup>[1]</sup> Analog PBX Trunk Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area. (T)

<sup>[2]</sup> Service is discontinued as of November 30, 2020 throughout the Tampa, Florida metropolitan area consisting of Bradenton, Brandon, Clearwater, Eloise, Holiday, Lakeland, Largo, Lutz, New Port Richey, Palm Harbor, Sarasota, Riverview, St. Pete Beach, St. Petersburg, Tampa, Temple Terrace, Venice, and Winter Haven, Florida. (N)

Effective: October 2, 2017

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.4 Business Terminals\*

(T)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 10, 2014.

7.4.1 Description

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, whereas Business Lines can have separate and unique features per line, Business Terminals may or may not take on characteristics of the group. Local calling is available on a flat rate basis (one monthly charge regardless of call volume).

The Business Terminal Customer is also eligible to purchase the Premium Feature Package defined in Section 4.1. Business Terminal Service is subject to minimum and maximum order quantities as described below:

<u>Service Delivery Type</u>	<u>Minimum DS0s per T1 per service location</u>	<u>Maximum DS0s per T1 per service location</u>
On-Net Service	12	24
Off-Net Service	16	24

7.4.2 Rates and Charges

A. Flat Service - With and Without Telephone Number

1. Orlando, Daytona Beach, Jacksonville, Tampa Markets

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge	ICB	\$20.00	\$20.00	\$20.00	\$20.00

2. Miami, Fort Lauderdale Markets

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$7.92	\$7.56	\$7.20	\$6.84
Nonrecurring Charge	\$20.00	\$20.00	\$20.00	\$20.00	\$20.00

\*Business Terminals Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area.

(T)  
(T)



Effective: October 2, 2017

LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 7 - GRANDFATHERED SERVICES

7.4 Business Terminals, (Cont'd.)\* (T)

7.4.2 Rates and Charges, (Cont'd.)

B. Message Service (Message Usage Charges Apply)\*\* - With and Without Telephone Number (T)

1. Orlando Market

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Nonrecurring Charge - Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

\*\*This service is grandfathered and is only available to existing Customers of record at their current location as of July 26, 2008. (T)

2. Tampa Market++ (T)

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$16.50	\$16.50	\$16.50	\$16.50	ICB
Nonrecurring Charge - Initial	\$58.65	\$58.65	\$58.65	\$58.65	ICB
Nonrecurring Charge - Each Add'l	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00	ICB

3. Daytona Beach Market++ (T)

	<u>Monthly</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
Monthly Recurring Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Nonrecurring Charge - Initial	\$47.60	\$47.60	\$47.60	\$47.60	ICB
Nonrecurring Charge - Each Add'l	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Move Charge	\$63.00	\$63.00	\$63.00	\$63.00	ICB
Change Charge	\$11.00	\$11.00	\$11.00	\$11.00	ICB
Restore Charge	\$34.20	\$34.20	\$34.20	\$34.20	ICB

++This service is limited to the Company's Customers of record as of March 17, 2007. (T)

\*Business Terminals Service is discontinued as of October 2, 2017 throughout the Maitland, Florida Metropolitan Area. (T)





Effective: December 12, 2016

LOCAL EXCHANGE SERVICES PRICE LIST

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SECTION 7 - GRANDFATHERED SERVICES

7.5 Level 3 Telecom One Solution: Connect

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 10, 2014.

7.5.1 Description

Level 3 Telecom One Solution: Connect is an IP Trunk service provisioned across a Customer's Local Area Network (LAN) and the tw tc IP Core. One Solution: Connect enables the user to converge voice and Internet traffic across a single transport facility.

Customers subscribing to One Solution: Connect are required to have both transport and access with an option for a managed CPE gateway. Level 3 Telecom One Solution: Connect dedicated access for voice calls. Access may be ordered for T1/DS3 facilities (up to 4xT1) and Ethernet (2 Mbps to 100 Mbps). The number of simultaneous calls supported is determined by the bandwidth selected by the Customer. Service is available as equipment and facilities permit.

<u>Access Bandwidth</u>	<u>Number of Simultaneous Calls</u>
1.544 Mbps	18
2 Mbps	23
4 Mbps	46
6 Mbps	69
8 Mbps	92
10 Mbps	115
20 Mbps	230
50 Mbps	575
100 Mbps	1150

7.5.2 Rates and Charges

A. Tampa

1. One Trunk

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$415.00	\$380.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

2. Two Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$830.00	\$760.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

Effective: December 12, 2016

## LOCAL EXCHANGE SERVICES PRICE LIST

## SECTION 7 - GRANDFATHERED SERVICES

## 7.5 Level 3 Telecom One Solution: Connect, (Cont'd.)

## 7.5.2 Rates and Charges, (Cont'd.)

## A. Tampa, (Cont'd.)

## 3. Three Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,185.00	\$1,085.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

## 4. Four Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,580.00	\$1,445.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00

## B. Orlando

## 1. One Trunk

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$460.00	\$420.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

## 2. Two Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$920.00	\$840.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

## 3. Three Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,315.00	\$1,200.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

## 4. Four Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,750.00	\$1,600.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00