

Effective Date: May 31, 2019

This price list, Level 3 Telecom of Idaho, LLC, Idaho Price List No. 2, replaces in its entirety, tw telecom of idaho llc, Idaho Price List No. 1.

BASIC LOCAL EXCHANGE SERVICES WITHIN
THE STATE OF IDAHO

Level 3 Telecom of Idaho, LLC

Toll Free Number - 1-877-453-8353

This Price List may be inspected, during normal business hours, at the Company's principal place of business or at the Company's website at: <http://www.tariffs.net/twtelecom2/states.asp>.

Effective Date: February 15, 2022

CHECK SHEET

Pages of this price list, as indicated below, are effective as of the date shown at the top of the respective pages. Original and revised pages, as named below, comprise all changes from the original price list and are currently in effect as of the date on the top of this page.

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PRELIMINARY STATEMENT

This price list contains the effective rates and charges, together with information relating to telecommunications services offered to Customers in the State of Idaho by Level 3 Telecom of Idaho, LLC.

The Company provides services to Idaho Customers subject to Idaho Code Title 61 and the rules of the Idaho Public Utilities Commission, specifically

- Customer Relations Rules (IDAPA 31.41.01)
- Customer Information Rules (IDAPA 31.41.02)
- Telephone Corporation Rules (IDAPA 31.42.01)
- Universal Services Fund Rules (IDAPA 31.46.01)
- Telecommunications Relay Service (IDAPA 31.46.02)
- Operator Service Providers/Pay Telephone Rules (IDAPA 31.51.01)
- Auto Dialing and Announcement Devices (IDAPA 31.51.02)

The Company adopts by reference the provisions of the above rules, and any amendments to the rules which may be adopted hereafter, and any other applicable Rules promulgated by the IPUC.

This price list applies to basic exchange services, as defined by Idaho Code §62-603.

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SYMBOLS

The following symbols shall be used in this price list for the purpose indicated below:

- (C) to signify changed condition or regulation.
 - (D) to signify discontinued rate, regulation or condition.
 - (I) to signify increase.
 - (M) to signify that material has been transferred from another sheet or place in the price list.
 - (N) to signify new rate, regulation, condition or sheet.
 - (R) to signify reduction.
 - (T) to signify a change in text for clarification.
-

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CONTACT INFORMATION

1 Customer complaints, bill inquiry, new service or disconnect requests:

CenturyLink
Customer Service
1025 Eldorado Blvd.
Broomfield, CO 80021
Toll Free 1-877-453-8353

(T)

2 Commission contact - price list information:

CenturyLink
Pat O'Brien
Senior Analyst Government Operations
931 14th Street, Ste 1230
Denver, CO 80202

(T)

(T)

3 Commission contact - complaints:

CenturyLink
Government Affairs Director
600 New Century Parkway
Floor 1
New Century, KS 66031

(T)

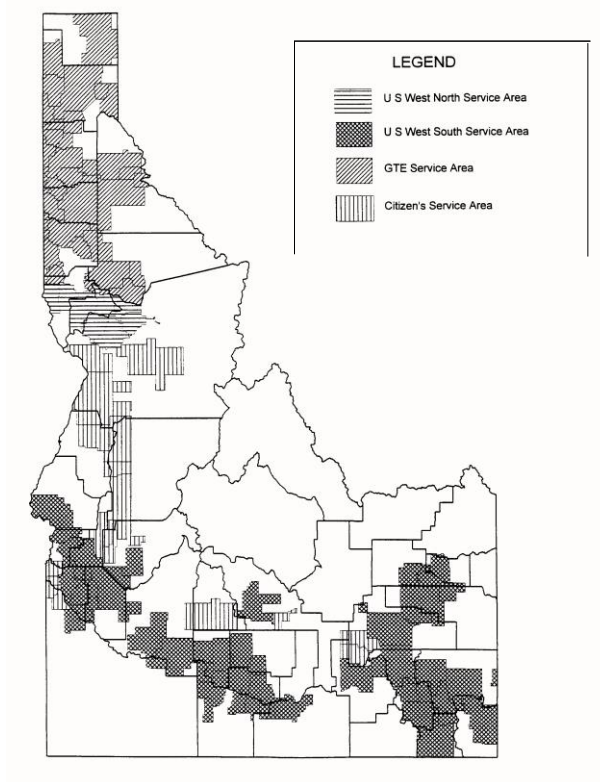
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SERVICE AREA



Level 3 Telecom of Idaho, LLC provides intrastate basic local exchange telecommunications service within the State of Idaho subject to the availability of facilities and equipment.

The Company is authorized to provide service in the exchanges specified in Qwest Communications, Inc. - Basic Local Exchange Tariff and Frontier Communications (formerly Verizon) - Basic Local Exchange Tariff in effect and as amended from time to as specified time.

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CUSTOMER RELATIONS/INFORMATION RULES

1. Customer Relations Rules

The Rules applicable to the Company's relationships with its Customers are contained in IDAPA 31.41.01 which addresses the following:

- Residential and Small Business Deposits and Service Guarantee Practices
- Billing
- Denial, Restriction and Termination of Service - Payment Arrangements
- Complaint Procedures
- Miscellaneous Provisions

2. Customer Information Rules

The Rules applicable to the provision of information to Customers of the Company are contained in IDAPA 31.41.02 which addresses the following:

- Explanation of Rate Schedules
 - Notification of Rate Changes
 - Summary of Testimony
 - Non-Published Service
 - Telephone Solicitations
-

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SECTION 1 - DEFINITIONS

Account Codes: Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client with a call. Account Codes appear on the Customer bill.

Basic Local Exchange Service: The provision of access lines to Customers for the transmission of two-way interactive switched voice communications within a local exchange area.

Basic Local Exchange Rate: The monthly charge imposed by a telephone corporation for Basic Local Exchange Service, but shall not include any charges resulting from action by a federal agency or taxes or surcharges imposed by a governmental body which are separately itemized and billed by a telephone corporation to its Customers.

Company: Level 3 Telecom of Idaho, LLC, the carrier issuing this price list.

Commission: The Idaho Public Utilities Commission.

Customer: The person, firm, corporation or other entity that orders, cancels, amends or uses services and is responsible for payment of charges and compliance with the Company's price list.

Handicapped Person: A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970).

ICB: Individual Case Basis.

IP: Internet Protocol: used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Local Exchange Area: The geographic area encompassing one or more local communities as described in maps, price lists or rate schedules filed with and approved by the Commission, where basic local exchange rates apply.

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SECTION 1 - DEFINITIONS, (CONT'D.)

Off-Net: Services provided by the Company which are carried in part on the Company's network.

On-Net: Services provided by the Company which are carried entirely on the Company's network.

Session Initiation Protocol (SIP): A signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.

Switched Services: Services provided to Customers that utilize the Company's switching equipment or Access Service for the origination of interLATA toll calls.

Switchless Services: Services provided to Customers that utilize another carrier's switching equipment or Access Service for the origination of interLATA toll calls.

TDM - Time Division Multiplex: Technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

Telecommunication Services: The transmission of two-way interactive switched signs, signals, writing, images, sounds, messages, data or other information an any nature by wire, radio, lightwaves, or other electromagnetic means (which includes message telecommunication service and access service), which originate and terminate in this state, and are offered to or for the public, or some portion thereof, for compensation. "Telecommunication service" does not include the one-way transmission to subscribers of (i) video programming, or (ii) other programming service, and subscriber interaction, if any, which is required for the selection of such video programming or other telecommunication services, answering services (including computerized or otherwise automated answering or voice message services).

VersiPak: Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs.

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SECTION 2 - GENERAL REGULATIONS

2.1 Description of Service

- 2.1.1 The Company undertakes to furnish telecommunications service within the State of Idaho pursuant to the terms of this price list.
 - 2.1.2 Service is provided 24 hours per day and for a minimum service period of one month. For the purpose of computing charges in this price list, a month is considered to have 30 days.
 - 2.1.3 Services provided under this price list may be used for any lawful purpose for which the service is technically suited. Service is furnished on the condition that it will be used only for authorized and lawful purposes.
 - 2.1.4 Customers and users may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

- 2.1 Description of Service, (Cont'd.)
 - 2.1.4 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this price list. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
 - 2.1.5 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic effect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this price list, or in violation of the law.
 - 2.1.6 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
 - 2.1.7 The Company directly or indirectly controls all facilities provided under this price list and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service of facilities.
 - 2.1.8 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions of service.
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.2 Customer Application for Service

2.2.1 General Provisions

Service is installed upon mutual agreement of the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.2.2 Cancellation or Modification of Application for Service by the Customer

- A. Applications for service are noncancellable without the prior consent of the Company. Such consent shall not be unreasonably withheld.
- B. If the Customer requests a change in the service order after receipt of a firm order confirmation (excluding requests to expedite the due date as provided by Section 2.2.3 of this price list), and Order Modification Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

Order Modification Charge \$100.00

- C. If the cancellation is requested after completion of the installation, it will be treated as a discontinuance of service and any applicable minimum period charges and termination liabilities will apply.
- D. Cancel Order Charge

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order.

Order Cancellation Charge \$100.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit, whichever is higher

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.2 Customer Application for Service, (Cont'd.)

2.2.3 Expedited Due Date Service

A. General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

B. Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

C. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

D. Expedited Due Date Service Charge

\$250.00 per Line Analog, Digital or PBX Trunk or PRI

\$500.00 per Flex T or Power T

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.3 Establishment and Reestablishment of Credit

The Company may conduct a credit investigation of each new Customer prior to accepting the service order. A Customer whose service has been discontinued for nonpayment of bills will be required to reestablish credit before service is restored. The Company may require a Customer to pay all amounts past due in addition to any service connection charges and/or a deposit.

2.4 Deposits and Advanced Payments

2.4.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. An advance payment may be required in addition to a deposit. Advance payments will be credited to the Customer's first month's bill.

2.4.2 Deposits

The Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The Company's deposit practices are set forth in the Commission's Customer Relation Rules IDAPA 31.41.01. Interest will be paid on deposits as required by the Commission.

2.4.3 Taxes and Surcharges

Taxes and surcharges will be billed in accordance with Section 8.1 of this price list.

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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.5 Rendering and Payment of Bills

- 2.5.1 Charges for installation, service connections, moves and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this price list.
 - 2.5.2 The Customer shall be responsible for all calls placed by or through the Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.
 - 2.5.3 The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.
 - 2.5.4 Billing for Services begins on the date the Company notifies the Customer that Service has been installed and tested by the company and is available for the Customer's use ("Service Date"). Charges for Services, including applicable federal, state and local taxes will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

- 2.5 Rendering and Payment of Bills, (Cont'd.)
- 2.5.5 The Company will process Customer billing and service complaints in accordance with Idaho Public Utilities Commission Rule 401 (IDAPA 31.41.01). Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.5.6 A charge of twenty dollars (\$20.00) will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.
- 2.5.7 A late fee of 1.0% per month will be charged on any Company-billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, while collecting or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.
- 2.5.8 Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this price list, shall become immediately due and payable by the Customer.
- 2.5.9 The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.
- 2.5.10 Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. . Claims must include all supporting documentation and may be submitted online at <https://mylevel3.com> or by telephone at 1-877-453-8353. The Company shall make adjustments to the Customer's invoice to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.5.11 When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Liability of the Company

- 2.6.1 The liability of the Company for damages arising out of the furnishing of its Services, including, but not limited to, mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption and as required by the Commission's Rules (IDAPA 31.41.01.503). The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any lost profits or direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.6.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion, vandalism, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; acts of terrorism, unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.6.3 The Company shall not be liable for any act or omission of any entity furnishing services or equipment which is related to the service provided by the Company, but is not provided directly by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- 2.6.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Liability of the Company, (Cont'd.)

- 2.6.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of these provisions of as a condition precedent to such installations.
 - 2.6.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
 - 2.6.7 The Company shall be indemnified, defended and held harmless by the Customer against:
 - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities;
 - B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
 - C. All claims of any kind by the Customer's End Users; and
 - D. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Company.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Liability of the Company, (Cont'd.)

- 2.6.8 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
 - 2.6.9 The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
 - 2.6.10 The included price list language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.
 - 2.6.11 The Company will process Customer billing and service complaints in accordance with Idaho Public Utilities Commission Rule 401 (IDAPA 31.41.01).
 - 2.6.12 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
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Effective Date: June 1, 2021

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.6 Liability of the Company, (Cont'd.)

2.6.13 Multi-Line Telephone Systems

A. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

(T)

B. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any applicable law, including the failure to purchase or implement features that enable compliance with laws.

(N)

(N)

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Obligation of the Customer

2.7.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this price list;
 - B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer premises, unless caused by the gross negligence or willful misconduct of the employees or agents of the Company;
 - C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
 - D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Services to the Customer. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Obligation of the Customer, (Cont'd.)

2.7.1 General, (Cont'd.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's judgment, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
 - F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
 - G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
 - H. making facilities provided by the Customer and the Company available to the Company upon reasonable notice for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.
-

Effective Date: June 1, 2021

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Obligation of the Customer, (Cont'd.)

2.7.1 General, (Cont'd.)

I. Multi-Line Telephone Systems

1. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to:

(T)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.6.13.A.

(T)

Effective Date: June 1, 2021

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Obligation of the Customer, (Cont'd.)

2.7.1 General, (Cont'd.)

I. Multi-Line Telephone Systems (Cont'd)

2. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements:

- **On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021;**
- **No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;**
- **No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.**

(N)

(N)

Effective Date: June 1, 2021

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Obligation of the Customer, (Cont'd.)

2.7.1 General, (Cont'd.)

I. Multi-Line Telephone Systems (Cont'd)

2. (Cont'd)

- **Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.**
- **Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.**

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.6.13.B.

(N)

(N)

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Obligation of the Customer, (Cont'd.)

2.7.2 Claims

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agent, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.7.3 The Customer may not assign its rights or obligations hereunder without the prior written consent of the Company, which shall not be unreasonably withheld or delayed.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.8 Provision of Equipment and Facilities

- 2.8.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply on a continuing basis with technical specifications established by the Company. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer shall compensate the Company for such service call at the Company's then prevailing rates.
- 2.8.2 Other than the facilities, termination equipment or channel derivation equipment provided by the Customer, the Company will provide, install, and maintain, repair, operate and control any equipment, cable or facilities associated with or connected with its network. Unless otherwise provided, the Company is responsible for purchasing such equipment and such equipment remains the property of the Company. The Customer is responsible for any loss or damage to such equipment arising out of the negligent or willful act of the Customer or its agents, employees, or authorized users.
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SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.9 Customer Equipment and Channels

2.9.1 General

A Customer may transmit or receive information or signals via the facilities of the Company. The Company’s services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price list. A Customer may transmit any form of signal that is compatible with the Company’s equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this price list.

The Company is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

2.9.2 Station Equipment

A. Customer-provided equipment on the Customer’s premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company’s facilities.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company’s employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided at the Customer’s expense.

C. All multi-line telephone systems connected to the Company’s network on or after February 16, 2020, must be configured to allow direct “911” dialing by any end user and must be configured to send MLTS notifications as described in Section 2.7.1.I.1. (Multi-Line Telephone Systems).

(T)

D. Multiline telephone systems (“MLTS”) required to comply with F. preceding must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point (“PSAP”) as described in Section 2.7.1.I.2. (Multi-Line Telephone Systems).

(N)
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(N)

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.9 Customer Equipment and Channels, (Cont'd.)

2.9.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
 - B. Communications services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the price lists of the other communications carriers or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service.
 - C. Facilities furnished under this price list may be connected to Customer-provided terminal equipment in accordance with the provisions of this price list. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations. All Customer-provided wiring shall be installed and maintained in compliance with those regulations.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.9 Customer Equipment and Channels, (Cont'd.)

2.9.4 Inspections and Protective Requirements

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth above for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
 - B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving such notice, the Customer must take further corrective action and notify the Company of the action taken. If the Customer fails to comply with the terms of this paragraph, the Company may take whatever additional action it deems necessary.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.10 Non-routine Installation, Maintenance and Special Construction

2.10.1 Non-routine Installation and Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.10.2 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
 - B. of a type other than that which the Company would normally utilize in the furnishing of its services;
 - C. over a route other than that which the Company would normally utilize in the furnishing of its services;
 - D. in a quantity greater than that which the Company would normally utilize in the furnishing of its services;
 - E. on an expedited basis;
 - F. on a temporary basis until permanent facilities are available;
 - G. involving abnormal costs; or
 - H. in advance of its normal construction.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.11 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains in the Company, its agents or contractors.

2.12 Refusal or Discontinuance of Service by the Company

The Company may refuse, limit or discontinue service under the following conditions and in accordance with Commission's rules. Unless otherwise stated, the Customer will be given five (5) days' written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- 2.12.1 For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
 - 2.12.2 For the use of telephone service for any other property or purpose other than that described in the application.
 - 2.12.3 For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the company's regulations or failure to meet the Company's credit requirements.
 - 2.12.4 For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
 - 2.12.5 For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
 - 2.12.6 For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days' written notice to the Customer, except as specified in subsections 2.12.7 through 2.12.9.
 - 2.12.7 Without notice in the event of the Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

- 2.12 Refusal or discontinuance of Service by the Company, (Cont'd.)
 - 2.12.8 Without notice in the event of tampering with the equipment furnished and owned by the Company.
 - 2.12.9 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company, before restoring service, may require the Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate illegal use.
 - 2.12.10 For failure of the Customer to make proper application for service.
 - 2.12.11 For Customer's breach of the contract for service between the Company and the Customer.
 - 2.12.12 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.13 Cancellation or Discontinuance of Service by Customer

Unless a Customer has purchased service under a term agreement plan, the service may be cancelled at any time by contacting the Company. The minimum service period for service is not furnished under a term plan for which monthly charges apply is thirty (30) days. The Customer must provide proper identification when ordering or canceling service.

In the event of Customer's material breach of a term agreement, the Company may terminate service if the Customer's material breach is not corrected within thirty (30) days written notice thereof. Termination for any reason shall not relieve the Customer of liability incurred prior to termination. If the Customer terminates service(s) prior to the end of the term, the Customer's termination liability shall be 100% of the monthly recurring charges for the remaining term of the service(s). The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

2.14 Notices and Communications

2.14.1 The Customer shall specify on the service order an address to which the Company may mail or deliver all notices and other communications, except the Customer may designate a separate address to which the Company's bills for service shall be mailed.

2.14.2 The Company shall identify on its bills for service an address to which the Customer may mail or deliver notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail the bill payment.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.15 Trouble Reporting

2.15.1 Trouble Ticket

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket for switched services by calling 1-877-453-8353. The Company will issue a credit for service interruptions, if applicable, in accordance with this price list. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.15.2 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge \$75.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge \$50.00 per 30 minute
increment

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.15 Trouble Reporting, (Cont'd.)

2.15.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

A Customer is entitled to request Trouble Isolation via a Smart Jack Loop up with a result of no trouble found in the Company network a maximum of 4 instances in any given 30 day period without the assessment of a TIC charge to the Customer. Each request in excess of the maximum 4 requests within 30 days at a single customer location shall result in a TIC charge. In addition, if the Customer requests additional assistance from Company personnel in isolating the trouble beyond the Smart Jack Loop-up Process a TIC Charge will apply for each such request.

Trouble Isolation Charge	\$85.00 per occurrence
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4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

Optional Testing and Monitoring Charge	\$300.00 per occurrence
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Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.15 Trouble Reporting, (Cont'd.)

2.15.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a Company Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

Dispatch Charge \$50.00 per occurrence

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.16 Credit Allowances for Interruption of Service

2.16.1 Credit for Interruptions

Credit allowances for interruption of service will be processed according to the Commission Quality of Service Rules (IDAPA 31.41.01.501 et seq.). The Customer may report interruptions in service by calling 1-877-453-8353.

2.16.2 Service Level Standards

A. IP Based Services

1. Network Availability

The Company's network availability objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("service outage"). Upon Customer's request, the Company shall credit Customer's invoice for service outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Per Service Outage</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2. Latency

The Company's on-net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the network average latency standard, upon Customer's request, credits will be calculated per the table below.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.16 Credit Allowances for Interruption of Service, (Cont'd.)

2.16.2 Service Level Standards, (Cont'd.)

A. IP Based Services, (Cont'd.)

2. Latency, (Cont'd.)

<u>Standard</u>	<u>Credit Allowance</u>
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

3. Packet Delivery

The Company's on-net services will have a packet delivery of at least 99.5%. Packet delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.16 Credit Allowances for Interruption of Service, (Cont'd.)

2.16.2 Service Level Standards, (Cont'd.)

B. TDM Based Service

The Company offers the following service level standards for voice services:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
<u>Change of RespOrg</u>	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

2.16.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.17 Proprietary Information

All prices, terms, or conditions associated with any Service Contract entered into by the Customer are proprietary to the Company. The Customer may not use the Company's service mark, name or logo in connection with the Company's marketing of any service to end users, even where those services include a Service supplied by the Company.

2.18 Services Purchased Pursuant to Term Agreement

The Company may provide services pursuant to term agreement as specified in Section 7 of this price list.

Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other 30 days prior to the expiration of the then current term that it wishes to terminate the service.

2.19 Applicable Law

This price list is governed by the laws of the State of Idaho, without regard to its choice of law provisions.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.20 Automatic Number Identification

2.20.1 The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by price list to any entity (ANI recipient) only under the following terms and conditions.

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a Customer's call or transaction, or for performing a service directly related to the Customer's original call or transaction.
- B. The ANI recipient may offer to any Customer with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the Customer from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

2.20.2 The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.

2.20.3 Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.21 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority

2.21.1 General

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede price list language contained herein.

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.
-

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.21 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.21.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership

National Security Posture and U.S. Population Attack Warning

Public Health, Safety, and Maintenance of Law and Order

Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
 3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
 4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
 5. Submit the SF 315 to the OPT.
 6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.
-

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.21 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.21.2 TSP Request Process, (Cont'd.)

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.21.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.21.2.(A)1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.21 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.21.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
 - B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
 - C. Accept TSP services by the service due dates.
 - D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
 - E. Pay the Company any authorized costs associated with priority services.
 - F. Report to the Company any failed or unusable services with priority levels.
 - G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
 - H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
-

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.21 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.21.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
 - B. Revoke TSP services at the direction of the end-user or OPT.
 - C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
 - D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
 - E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
 - F. Confirm completion of TSP service order activity to the OPT.
 - G. Participate in reconciliation of TSP information at the request of the OPT.
 - H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
-

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.21 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority, (Cont'd.)

2.21.4 Responsibilities of the Company, (Cont'd.)

- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified “end-to-end” by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

2.21.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company’s best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.22 Customer Requested Suspension of Service

2.22.1 General

Upon Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

2.22.2 Rates and Charges

Period of Suspension	Charge
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month (up to one year limit)	One-half Regular Monthly Rate

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.23 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.23.1 Customer must use Company-owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.23.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.23.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.23.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

*PS/ALI software cannot be used with Converged Voice Services, FlexVoiceSM Services, SIP Trunking Service and Remote Telephone Numbers (RTNs).

Effective Date: May 31, 2016

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

- 2.23 Additional Rules Relating to Resale of Service, (Cont'd.)
- 2.23.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
 - 2.23.6 The Company will bill only Customer for both Customer's and its end users' use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
 - 2.23.7 The Company does not offer GR303 protocol in connection with the Services.
 - 2.23.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
 - 2.23.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.
-

Effective Date: May 31, 2016

SECTION 3 - CONNECTION CHARGES

3.1 Connection Charge

3.1.1 Description

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.

Effective Date: May 31, 2016

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.2 Restoration of Service

3.2.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later reinstalled.

3.3.2 Rates

Restoration Charges: \$50.00

3.3 Moves and Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a nonrecurring charge for any move, add or change of a Company service. Move and Change are defined as follows:

Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge may apply.

Change: Any revision, redesign or other provisioning change to existing services.

<u>Change Order</u>	<u>Minimum Nonrecurring Charge, each</u>
Switch Configuration or Feature Addition	\$50.00
Trunk Routing Configuration	\$75.00

Effective Date: May 31, 2016

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.4 Inside Wire Maintenance and Installation

3.4.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
 - Faceplates
 - RJ11C, RJ14C, RJ11W and RJ14W type station jacks
 - Staples, screws, nail, tape, connectors, etc.
-

Effective Date: May 31, 2016

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.4 Inside Wire Maintenance and Installation, (Cont'd.)

3.4.2 Rates and Charges

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

A. Inside Wire Installation Charge

Flat Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.

Time and Materials (per order, per premises) Individual Case Basis*

B. Inside Wire Maintenance Charge

The Flat Inside Wire Maintenance Charge applies when a Customer requests wire and jack maintenance. Material is included in the Time and Materials Charge.

Time and Materials (per order, per premises) Individual Case Basis*

*Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the Commission as specified by Idaho law.

Effective Date: May 31, 2016

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.5 Primary Interexchange Carrier Change Charge

3.5.1 General Description

Within the original 30 days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.

3.5.2 Options

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing.

3.5.3 Primary Interexchange Carrier Change Charges

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply.

B. Nonrecurring Charges

Per business line or trunk: \$5.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES

4.1 Directory Assistance Service

4.1.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call.

4.1.2 Regulations

- A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:
1. Calls from coin telephones, including COCOTS.
 2. Requests for telephone number of non-published service.
 3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
 4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this price list, up to a maximum of 50 requests per month.
 5. Calls from Hospitals.
- B. The first three (3) calls each month, per service location, for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests.
- C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 4.1.4 below.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Directory Assistance Service, (Cont'd.)

4.1.3 Directory Assistance Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

4.1.4 Rates and Charges (Per Call)

A. Boise and Coeur d'Alene

	<u>Per Call</u>
Directory Assistance, per Query	\$1.25
National Directory Assistance, per Query	\$1.25
Call Completion	
Charge Per Call Completed	\$0.35

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.2 Local Operator Services

4.2.1 General

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

4.2.2 Rates and Charges

A. Boise

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.80
Operator Dialed Calling Card	\$2.25
Person-to-Person	\$3.00
Third Number Billed	\$2.25
Collect	\$2.25
All Other Operator Assistance	\$2.25

B. Coeur d'Alene

	<u>Per Call</u>
Customer Dialed Calling Card	\$0.80
Operator Dialed Calling Card	\$3.40
Person-to-Person	\$6.05
Collect	\$3.40
All Other Operator Assistance	\$3.40

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.3 Blocking Service

4.3.1 General

Blocking Service permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business Customers. One, all, or any combination may be selected.

- A. Call Blocking (900, 971, 974, 976 and 700 NPA) - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service and FlexVoiceSM Service lines when provisioned using off-net facilities.
- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

The following options are available with Toll Restriction. One, all, or any combination may be selected:

- 1. "0+" restricts access to "0+" calls through the operator (IntraLATA, InterLATA, and International).
 - 2. "1+" restricts access to 1+ calls (IntraLATA, InterLATA, and International).
 - 3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
 - 4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
 - 5. "01" restricts access to operator assisted international calls only.
 - 6. "011" restricts access to international direct dialed calls only.
 - 7. "411" restricts calls to 411 directory assistance.
 - 8. "555" restricts calls to NXX-555-1212 directory assistance
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.3 Blocking Service, (Cont'd.)

4.3.1 General, (Cont'd.)

- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

1. Third Number Billed
2. Collect Call

For Converged Voice Services and FlexVoiceSM Service, both blocking options are automatically set to deny.

4.3.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
 - B. Blocking Service is available where equipment and facilities permit.
 - C. Blocking Service can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to be used in order to change blocking options via telephone.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.3 Blocking Service, (Cont'd.)

4.3.3 Rates and Charges

A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an ICB Basis.

B. Recurring and Nonrecurring Charges

1. Boise and Coeur d'Alene

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Call Blocking:	\$0.00	\$0.00
Toll Restriction:	\$0.00	\$0.00
Billing Restriction:	\$0.00	\$0.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings

4.4.1 General

The Company does not own or control directory publishing in the service area, but does offer Customer listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

4.4.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

- The name of Customer or joint user.
 - The name of each business enterprise which the Customer or joint user conducts.
 - The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings, (Cont'd.)

4.4.2 Composition of Listings, (Cont'd.)

A. Name, (Cont'd.)

1. Business Service, (Cont'd.)

- The name of any person, firm or organization which the Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
 - Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes.
 - The name of a publication issued periodically by the Customer or joint user.
 - The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
 - The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
 - The name of a corporation which is the parent or a subsidiary of the Customer.
 - The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
 - The name of the Customer to a sharing arrangement.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings, (Cont'd.)

4.4.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of the price list. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings, (Cont'd.)

4.4.2 Composition of Listings, (Cont'd.)

B. Designation, (Cont'd.)

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings, (Cont'd.)

4.4.3 Types of Listings

A. Main Listing:

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 4.4.2.B above.
2. Additional Main Listing - Customers may arrange for an Additional Main Listing. An Additional Main Listing is a Main Standard Listing providing for a non-hunting extra line or for the first line of each multi-line hunt group.
3. CD-ROM White Pages Listing - Customers may purchase a CD-ROM version of the white pages listings.

B. Premium Listings:

1. Additional Listing

Customers may arrange for Additional Listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings, (Cont'd.)

4.4.3 Types of Listings, (Cont'd.)

B. Premium Listings:, (Cont'd.)

2. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

4. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main directory listing. A Suite Listing may not be purchased as a standalone listing.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Listings, (Cont'd.)

4.4.4 Rates for Business Listings

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown in Directory Assistance Records.

There is a one time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

A. Boise and Coeur d'Alene

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
<u>Type of Listing</u>		
Main Standard Listing - Local	\$0.00	\$0.00
Main Standard Listing - Foreign	\$5.00	\$10.00
Additional Main Listings	\$5.00	\$10.00
CD-ROM White Pages Listings	ICB	ICB
Additional Listing	\$5.00	\$10.00
Extra Listing Lines	\$5.00	\$10.00
Alternate Call Listing	\$5.00	\$10.00
Alternate User Listing	\$5.00	\$10.00
Cross Reference Listing	\$5.00	\$10.00
Suite Listing	\$5.00	\$10.00
Move/Change Charge (per Listing)	N/A	\$10.00
Late Charge (per Listing)	N/A	\$25.00

No charge applies to a caption or sub-caption except as provided.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.5 Non-Published Service

4.5.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

4.5.2 Regulations

- A. This service is subject to the rules and regulations for E911 service, where applicable.
 - B. The Company will complete calls to a non-published number only when the caller dials direct or verbally gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.
 - C. When the Company requests an unlisted number, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.
 - D. The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosure of said number to any person.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.5 Non-Published Service, (Cont'd.)

4.5.3 Rates and Charges

There is a monthly charge for each non-published service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring	Nonrecurring
<u>Boise and Coeur d'Alene</u>	<u>Charge</u>	<u>Charge</u>
Non-Published Service	\$5.00	\$10.00
Move/Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Non-Listed Service

4.6.1 Description

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

4.6.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Customer requests an unlisted number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

4.6.3 Rates and Charges

There is a monthly charge for each non-listed service.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring	Nonrecurring
	<u>Charge</u>	<u>Charge</u>
<u>Boise and Coeur d'Alene</u>		
Non-Listed Service	\$5.00	\$10.00
Move/Change Charge	N/A	\$10.00
Late Charge	N/A	\$25.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.7 Hunting

4.7.1 Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to “series complete” to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

A. Series Completion/Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

4.7.2 Rates and Charges

A. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Series Completion Hunting - Circular	\$0.00	\$0.00
Series Completion Hunting - Regular	\$0.00	\$0.00

4.7.3 Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular and Universal Call Distribution (UCD).

A. Regular: Hunting starts with the dialed directory number and ends with last member of the hunt group.

B. Circular: Hunting starts with the dialed directory number and ends with the terminal prior to the called directory number.

C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal directory number is dialed, circular hunting is used.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.7 Hunting, (Cont'd.)

4.7.3 Multi-Line Hunting, (Cont'd.)

1. All LATAs

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Multi-Line Hunting - Circular	\$0.00	\$0.00
Multi-Line Hunting - Regular	\$0.00	\$0.00
Multi-Line Hunting - Universal Call Distribution	\$0.00	\$0.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 4.8 Busy Line Verification, Interrupt and Customer Originated Trace Services - Services no longer available as of January 9, 2014.

4.8.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request.

4.8.2 Rate Application

- A. A Verification Charge will apply when:
1. The operator verifies that the line is busy with a call in progress,
 - or
 2. The operator verifies that the line is available for incoming calls.
- B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.8.3 Rates and Charges

- | | | |
|----|---|--------|
| A. | Boise | |
| | Verification Charge, each request | \$1.50 |
| | Interrupt Charge, each request | \$3.00 |
| | Customer Originated Trace, each traced call | \$2.00 |
| B. | Coeur d'Alene | |
| | Verification Charge, each request | \$1.75 |
| | Interrupt Charge, each request | \$2.00 |
| | Customer Originated Trace, each traced call | \$2.00 |

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Foreign Exchange Services

4.9.1 Description

A. General

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

B. Limitations

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as PRIs or Trunks, pursuant to the applicable local price list. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the Foreign Exchange telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment.

4.9.2 Application of Rates

A. Rate Elements

The Company's Foreign Exchange Services are offered under the configurations described below. Under all options, the Local Access Service component is priced pursuant to the applicable rate schedule. The rate elements that are applicable to Foreign Exchange service are:

- Local Access Service - the current price listed or listed rate under which the Customer purchases local service in the home exchange.
 - Foreign Exchange (FX) Premium Charge to extend the Customer's Local Access Service beyond the Customer's home local exchange
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Foreign Exchange Services, (Cont'd.)

4.9.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service See Section 5 or Section 9 for local voice service products

Individual Telephone Numbers See Section 4.11

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
FX Premium Charge, Per trunk, line or channel	\$20.85	\$0.00
Per PRI	\$500.00	\$0.00
Interoffice Transport	n/a	n/a

C. Intercity Switched Service (ISS) - This service is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service See Section 5 or Section 9 for local voice service products

Individual Telephone Numbers See Section 4.11

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
FX Premium Charge, per rate center	\$100.00	\$0.00
Interoffice Transport	ICB	

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Foreign Exchange Services, (Cont'd.)

4.9.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

Local Access Service	See Section 5 for local voice and Section 5.2.3 for Converged Voice Service products
Individual Telephone Numbers	See Section 4.11

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
FX Premium Charge, LocalReach per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per Number	\$0.20	\$0.35
Additional Rate Center, each	\$25.00	\$0.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.10 Virtual Telephone Number

4.10.1 Description

Virtual Telephone Number (VTN) service allows a Customer to obtain a telephone number from a rate center in which it has no physical location and associate it to a physical service location in a rate center other than where the telephone number is natively associated. Calls made to the VTN will traverse the PSTN and/or the Company's voice network and terminate to the Customer at the designated physical service location via the Customer's eligible voice service connection. VTNs may be assigned from the Company's Sonus supportable rate centers. The Customer must subscribe to an eligible voice service, and a minimum of one (1) local telephone number that is native to the rate center in which the service physically terminates must be assigned to the Customer. This telephone number is required for rating purposes in the event the Customer transmits a VTN on an outbound call. Calls made to the VTN will be charged to the caller and rated based upon the caller's local calling area and the normal local calling area of the VTN. Should the Customer transmit a VTN on an outbound call, the call will receive a local calling area based on the physical service location. Should the Customer transmit a VTN on a call made to 911, authorities will respond to the address of the physical service location. Unless the Customer purchases multiple trunk groups, all VTNs and ITNs will share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received.

4.10.2 Rates and Charges

Rates are based upon the location where calls are physically terminated.

Monthly Recurring Charge Per Number	\$0.15
Nonrecurring Charge Per Number	\$0.35

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.11 Individual Telephone Numbers

4.11.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

The Company will consider requests for large quantities of numbers on an individual case basis*.

4.11.2 Rates and Charges

All LATAs

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Number	\$0.15	\$0.35

*Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the commission as specified by Idaho law.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.12 Automatic Reroute Service

Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products.

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Company is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision, performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected.

4.12.2 Rates and Charges

Boise and Coeur d'Alene	Per Trunk Group	
	Monthly Recurring <u>Charges</u>	Nonrecurring Charges
6 Call Paths	\$10.00	\$100.00
12 Call Paths	\$20.00	\$100.00
18 Call Paths	\$30.00	\$100.00
24 Call Paths	\$40.00	\$100.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.13 Emergency Reroute Service

4.13.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for line and trunk products.

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

4.13.2 Rates and Charges

Boise and Coeur d'Alene

	<u>Per Reroute Occurrence/Per Telephone Number</u>
Nonrecurring Charge:	\$250.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 N11 Dialing Service

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, e.g., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

All requests for N11 Dialing Service must be submitted in writing to the Commission.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 N11 Dialing Service, (Cont'd.)

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.15 Service and Promotional Trials

4.15.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

4.15.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
 - B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
 - C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
 - D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.
 - E. The Company retains the right to limit the size and scope of a Promotional Trial.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.16 Voice Mail Service

4.16.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox that provides for receipt and storage of messages. VMS is accessed via a touch-tone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

4.16.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 15 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.16 Voice Mail Service, (Cont'd.)

4.16.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by the Company and pager out-dial numbers are limited to 800 numbers only.

Tree - A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist - voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes - personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) - Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

Virtual Auto Receptionist/ Auto Attendant
Virtual Basic Mailbox
Virtual Deluxe Mailbox
Virtual Enhanced Mailbox
Virtual Greeting Only (5 minutes)
Virtual Greeting Only (10 minutes)
Virtual Tree
Virtual Pager Notification

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.16 Voice Mail Service, (Cont'd.)

4.16.4 Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a month to month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Nonrecurring</u> <u>Charge</u>
Basic Mailbox	\$6.95	\$22.00
Enhanced Mailbox	\$8.95	\$22.00
Deluxe Mailbox	\$10.95	\$22.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.17 Automatic Intercept Service (AIS)

4.17.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a subscriber's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

4.17.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable price lists.
- B. AIS is available where facilities are available and conditions permit.
- C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS Customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.
- G. Rates and Charges

	<u>Monthly Recurring Charge</u>
Initial 3 Month Service Period	\$0.00
Extended Service Period	ICB

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.18 Information Service Provider NXX Access*

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the incumbent local exchange carrier. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section 4.3 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

4.19 Recorded Announcement Service

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded message, is furnished at the provider's option. Messages may be withdrawn at any time.

Charges Applicable to Calling Parties

4.19.1 Rates and Charges

A. All LATAs

Each Completed Local Recorded Announcement Call - \$0.80

*Not available to Converged Voice Service Customers.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features

4.20.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

4.20.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN.

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

- a. The telephone number to which calls are forwarded is user-defined.
 - b. Changes to this number are made via a service order.
 - c. Customers can request additional paths for Remote Call Forwarding service.
 - d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.
 - e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.
-

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling*

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

*Not available to Converged Voice Services and FlexVoiceSM Service Customers.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Rates and Charges

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options - Available at no additional charge on line and terminal voice services.

Feature

Calling Number Delivery
Caller ID Blocking - Per Line
Hunting (See Section 4.7)
Blocking (See Section 4.3)

2. Select Feature Package - Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 5. Customer may select any combination of the following features.

Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting
8/10 Number Speed Calling
30 Number Speed Calling
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Last Call Return

4. Deluxe Feature Package - Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoiceSM Service as described in Section 5. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting (not available when Hunting is selected)
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection*
Last Call Return

*The Deluxe Feature Package Anonymous Call Rejection is grandfathered and only available to existing Customers at existing locations without modification as of December 1, 2012.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Rates and Charges, (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

- 5. Custom Feature Package - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service or FlexVoiceSM Service as described in Section 5. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

- Remote Access to Call Forwarding
- Distinctive Ringing
- Continuous Redial
- Selective Call Forwarding
- Selective Call Rejection
- Priority Call
- Anonymous Call Rejection

- 6. Remote Call Forwarding - All LATAs

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding - Initial Path	\$12.00	\$0.00
Remote Call Forwarding - Addl Path	\$12.00	\$0.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Digital Trunk and PRI Features

The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

4.21.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

4.21.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

4.21.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 4.3.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Digital Trunk and PRI Features, (Cont'd.)

4.21.4 E911 CPN Management*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.21.5 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.21.6 Additional Trunk Groups

This feature allows the Customer to separate a facility into two or more trunk groups.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

*Included in standard configuration of Converged Voice Service and FlexVoiceSM Service.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Digital Trunk and PRI Features, (Cont'd.)

4.21.7 Call by Call*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

4.21.8 Two-B Channel Transfer (TBCT)*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated Product	ICB	ICB

4.21.9 Call Transfer on Trunks*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available

4.21.10 Blocking Service - See Section 4.3 for details.

*Not available to Converged Voice Service and FlexVoiceSM Service Customers.

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Digital Trunk and PRI Features, (Cont'd.)

4.21.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

4.21.12 Additional Route Index

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

4.21.13 Redirecting Number on PRI

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Digital Trunk and PRI Features, (Cont'd.)

4.21.14 Redirected Dialed Number Identification Service (RDNIS)

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

	Monthly <u>Recurring Charges</u>	Nonrecurring <u>Charges</u>
With PRI Service, where technically feasible, per T1	\$50.00	\$0.00

Effective Date: May 31, 2016

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.22 Remote Telephone Numbers Service

4.22.1 Description

Remote Telephone Numbers (RTN) Service supports Customer remote locations by allowing a Customer to assign a telephone number from a rate center in which it has a physical location and associate it to a different physical service location in a rate center other than where the telephone number is natively associated for the purposes of centralizing its PBX. The RTN Service Customer is responsible for transporting all calls between the PBX and the remote site via its Wide Area Network (WAN), which can be provided by the Company or by another carrier. Calls made to the RTN are charged to the caller and rated based upon the caller's local calling area. Should the Customer transmit an RTN on an outbound call, the call is assigned a local calling area based on the remote site address. The remote site address is transmitted on 911 calls, see paragraph 4.22.2 below.

4.22.2 Limitations

RTNs are assigned only from suitably equipped Company switches. The RTN Service Customer must subscribe to an eligible voice service. Unless the Customer purchases multiple trunk groups, all RTNs, VTNs and ITNs share all call paths associated with the eligible service to which calls are terminated in the order in which calls are received. Should the Customer transmit an RTN on a call made to 911, authorities will respond to the remote site address as provided by the Customer at the time service is ordered unless changed in writing. The Customer is responsible for notifying the Company should the address associated with an RTN change.

4.22.3 Rates and Charges

Rates are based upon the remote site address. The Customer receives the first 100 RTNs at each remote site at no additional charge.

Monthly Recurring Charge Per Number	\$0.15
Nonrecurring Charge Per Number	\$0.35

Note: PS/ALI services are not currently supported with RTNs. Available with Converged Voice Services (with trunks), FlexVoice (with trunks) or SIP Trunking.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.1 General

Business Network Switched Service provides a business Customer with a connection to the Company's switching network which enables the Customer to:

- receive calls from other stations on the public switched telephone network;
- access the Company's local calling service;
- access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- access the service of providers of intraLATA and interexchange service. A Customer may pre-subscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this price list. Calls to points within the local exchange area are charged on the basis of the length of completed calls originating from the Customer's service in addition to a base monthly charge.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception of telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

To the extent facilities are available, services offered under this price list are provided by the Company on an on-net basis. Unless otherwise noted, pricing for services offered under this price list reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this price list.

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Description and Rates

5.2.1 General

- A. The following Business Service Options are offered:

Voice T-1 Service

Converged Voice Services - **GRANDFATHERED**

FlexVoiceSM Service

SIP Trunking Service - **GRANDFATHERED**

(C)

(T)

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

All services offered in this price list are subject to nonrecurring and monthly recurring charges.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.2 Voice T-1 Service

A. Description

Voice T-1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

Customers who select the Company as their long distance provider (InterLATA and/or IntraLATA) will receive a monthly allowance of 6,500 long distance minutes of usage per Voice T1. For Grandfathered Customers as of May 22, 2012, the monthly allowance is 5,000 long distance minutes of usage per Voice T1. Usage in excess of the aforementioned minutes will be billed at the regular price listed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of long distance minutes of usage.

Service is available as equipment and facilities permit.

B. Grandfathered Rates and Charges (All Markets)

- This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of May 22, 2012.

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$510.00	\$468.00	\$425.00	\$404.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

- This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of June 1, 2015.

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$475.00	\$425.00	\$375.00	\$300.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.2 Voice T-1 Service, (Cont'd.)

C. Current Rates and Charges (All Markets)

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	ICB	\$504.00	\$447.00	\$395.00	\$318.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations.

(N)
(N)

A. General

Level 3 Telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises. Services can be provided via a TDM interface (T1 or DS3) or via an Ethernet interface in a wide range of bandwidth options as shown in the pricing tables below.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this price list. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the call package purchased. The following language is grandfathered as of December 1, 2012: (The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

- Up to and including 2 Mbps - 2,500 Minutes of Use
- More than 2 Mbps up to and including 4 Mbps - 5,000 Minutes of Use
- More than 4 Mbps - 7,500 Minutes of Use)

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

A. General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published price lists and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS) for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 4.20.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 4.20.3. The Customer will also receive the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Numbers (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs will be charged as described in Section 4.11. Additional VTNs will be charged as described in Section 4.10. Additional RTNs are charged as described in Section 4.22.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

A. General, (Cont'd.)

Three distinct bundles are available:

1. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

2. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

3. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

B. Application of Rates and Charges

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this price list are provided by the Company on an on-net basis. Unless otherwise noted, prices for services offered under this price list reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges

1. Converged Voice + Internet

All rates are applied per service location:

- a. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290
	9 - 12	\$500	\$625	\$458	\$375	\$338
3	4 - 8	\$750	\$789	\$617	\$514	\$480
	9 - 12	\$750	\$830	\$650	\$542	\$505
	13 - 18	\$750	\$874	\$684	\$570	\$532
4.5	19 - 24	\$750	\$920	\$720	\$600	\$560
	4 - 8	\$750	\$678	\$613	\$573	\$541
	9 - 12	\$750	\$767	\$695	\$647	\$612
	13 - 18	\$750	\$867	\$786	\$730	\$691
	19 - 24	\$750	\$986	\$896	\$830	\$785
	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880
6*	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 12	\$750	\$857	\$776	\$724	\$684
	13 - 18	\$750	\$957	\$867	\$807	\$763
	19 - 24	\$750	\$1,076	\$977	\$907	\$857
	25 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 36	\$750	\$1,316	\$1,196	\$1,106	\$1,046
6*	37 - 42	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	43 - 50	\$750	\$1,575	\$1,433	\$1,322	\$1,252

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

1. Converged Voice + Internet, (Cont'd.)

b. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
2	4 - 8	\$750	\$530	\$480	\$447	\$422
	9 - 15	\$750	\$619	\$562	\$521	\$493
4	4 - 8	\$750	\$647	\$586	\$546	\$516
	9 - 15	\$750	\$736	\$668	\$620	\$587
	16 - 21	\$750	\$955	\$869	\$803	\$760
6	22 - 30	\$750	\$1,075	\$978	\$903	\$855
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 15	\$750	\$857	\$776	\$724	\$684
	16 - 21	\$750	\$1,076	\$977	\$907	\$857
	22 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
8	31 - 37	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	38 - 45	\$750	\$1,435	\$1,305	\$1,206	\$1,141
	4 - 8	\$750	\$885	\$800	\$750	\$706
	9 - 15	\$750	\$974	\$882	\$824	\$777
	16 - 21	\$750	\$1,193	\$1,083	\$1,007	\$950
10	22 - 30	\$750	\$1,313	\$1,192	\$1,107	\$1,045
	31 - 37	\$750	\$1,433	\$1,302	\$1,206	\$1,139
	38 - 45	\$750	\$1,552	\$1,411	\$1,306	\$1,234
	4 - 8	\$750	\$1,002	\$905	\$849	\$800
	9 - 15	\$750	\$1,091	\$987	\$923	\$871
10	16 - 21	\$750	\$1,310	\$1,188	\$1,106	\$1,044
	22 - 30	\$750	\$1,430	\$1,297	\$1,206	\$1,139
	31 - 37	\$750	\$1,550	\$1,407	\$1,305	\$1,233
	38 - 45	\$750	\$1,669	\$1,516	\$1,405	\$1,328
	46 - 50	\$750	\$1,809	\$1,644	\$1,521	\$1,439

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

1. Converged Voice + Internet, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
15	4 - 8	\$750	\$1,200	\$1,083	\$1,017	\$958
	9 - 15	\$750	\$1,289	\$1,165	\$1,091	\$1,029
	16 - 21	\$750	\$1,508	\$1,366	\$1,274	\$1,202
	22 - 30	\$750	\$1,628	\$1,475	\$1,374	\$1,297
	31 - 37	\$750	\$1,748	\$1,585	\$1,473	\$1,391
	38 - 45	\$750	\$1,867	\$1,694	\$1,573	\$1,486
20	46 - 50	\$750	\$2,007	\$1,822	\$1,689	\$1,597
	4 - 8	\$750	\$1,394	\$1,258	\$1,182	\$1,113
	9 - 15	\$750	\$1,483	\$1,340	\$1,256	\$1,184
	16 - 21	\$750	\$1,702	\$1,541	\$1,439	\$1,357
	22 - 30	\$750	\$1,822	\$1,650	\$1,539	\$1,452
	31 - 37	\$750	\$1,942	\$1,760	\$1,638	\$1,546
25	38 - 45	\$750	\$2,061	\$1,869	\$1,738	\$1,641
	46 - 50	\$750	\$2,201	\$1,997	\$1,854	\$1,752
	4 - 8	\$750	\$1,592	\$1,436	\$1,350	\$1,272
	9 - 15	\$750	\$1,681	\$1,518	\$1,424	\$1,343
	16 - 21	\$750	\$1,900	\$1,719	\$1,607	\$1,516
	22 - 30	\$750	\$2,020	\$1,828	\$1,707	\$1,611
30	31 - 37	\$750	\$2,140	\$1,938	\$1,806	\$1,705
	38 - 45	\$750	\$2,259	\$2,047	\$1,906	\$1,800
	46 - 50	\$750	\$2,399	\$2,175	\$2,022	\$1,911
	4 - 8	\$750	\$1,790	\$1,614	\$1,518	\$1,430
	9 - 15	\$750	\$1,879	\$1,696	\$1,592	\$1,501
	16 - 21	\$750	\$2,098	\$1,897	\$1,775	\$1,674
	22 - 30	\$750	\$2,218	\$2,006	\$1,875	\$1,769
	31 - 37	\$750	\$2,338	\$2,116	\$1,974	\$1,863
	38 - 45	\$750	\$2,457	\$2,225	\$2,074	\$1,958
	46 - 50	\$750	\$2,597	\$2,353	\$2,190	\$2,069

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

1. Converged Voice + Internet, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
35	4 - 8	\$750	\$1,983	\$1,788	\$1,683	\$1,585
	9 - 15	\$750	\$2,072	\$1,870	\$1,757	\$1,656
	16 - 21	\$750	\$2,291	\$2,071	\$1,940	\$1,829
	22 - 30	\$750	\$2,411	\$2,180	\$2,040	\$1,924
	31 - 37	\$750	\$2,531	\$2,290	\$2,139	\$2,018
	38 - 45	\$750	\$2,650	\$2,399	\$2,239	\$2,113
40	46 - 50	\$750	\$2,790	\$2,527	\$2,355	\$2,224
	4 - 8	\$750	\$2,181	\$1,966	\$1,851	\$1,743
	9 - 15	\$750	\$2,270	\$2,048	\$1,925	\$1,814
	16 - 21	\$750	\$2,489	\$2,249	\$2,108	\$1,987
	22 - 30	\$750	\$2,609	\$2,358	\$2,208	\$2,082
	31 - 37	\$750	\$2,729	\$2,468	\$2,307	\$2,176
45	38 - 45	\$750	\$2,848	\$2,577	\$2,407	\$2,271
	46 - 50	\$750	\$2,988	\$2,705	\$2,523	\$2,382
	4 - 8	\$750	\$2,375	\$2,141	\$2,015	\$1,898
	9 - 15	\$750	\$2,464	\$2,223	\$2,089	\$1,969
	16 - 21	\$750	\$2,683	\$2,424	\$2,272	\$2,142
	22 - 30	\$750	\$2,803	\$2,533	\$2,372	\$2,237
50	31 - 37	\$750	\$2,923	\$2,643	\$2,471	\$2,331
	38 - 45	\$750	\$3,042	\$2,752	\$2,571	\$2,426
	46 - 50	\$750	\$3,182	\$2,880	\$2,687	\$2,537
	4 - 8	\$750	\$2,573	\$2,319	\$2,183	\$2,056
	9 - 15	\$750	\$2,662	\$2,401	\$2,257	\$2,127
	16 - 21	\$750	\$2,881	\$2,602	\$2,440	\$2,300
	22 - 30	\$750	\$3,001	\$2,711	\$2,540	\$2,395
	31 - 37	\$750	\$3,121	\$2,821	\$2,639	\$2,489
	38 - 45	\$750	\$3,240	\$2,930	\$2,739	\$2,584
	46 - 50	\$750	\$3,380	\$3,058	\$2,855	\$2,695

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

- 5.2 Service Descriptions and Rates, (Cont'd.)
 - 5.2.3 Converged Voice Service, (Cont'd.)
 - C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN

All rates are applied per service location:

- a. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
4.5	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
6*	17 - 24		\$750	\$1,085	\$986	\$914	\$864
	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 12		\$750	\$986	\$893	\$833	\$787
	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
6*	25 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 36		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	37 - 42		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	43 - 50		\$750	\$1,704	\$1,550	\$1,431	\$1,355
	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
6*	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	25 - 32		\$750	\$1,325	\$1,203	\$1,116	\$1,055

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN, (Cont'd.)

- b. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460
	9 - 15		\$750	\$666	\$605	\$561	\$531
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588
	9 - 15		\$750	\$826	\$749	\$697	\$659
	16 - 21		\$750	\$1,045	\$950	\$880	\$832
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588
	11 - 20		\$750	\$1,045	\$950	\$880	\$832
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 15		\$750	\$986	\$893	\$833	\$787
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
6	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244
	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960
8	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844
	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088
8	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372
	46 - 50		\$750	\$2,141	\$1,944	\$1,803	\$1,704
8	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	21 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 40		\$750	\$1,724	\$1,566	\$1,451	\$1,372

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN, (Cont'd.)

- b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,217	\$1,099	\$1,031	\$972
	9 - 15		\$750	\$1,306	\$1,181	\$1,105	\$1,043
	16 - 21		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	22 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 37		\$750	\$1,765	\$1,601	\$1,487	\$1,405
	38 - 45		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	46 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
10	4 - 10	Premium	\$750	\$1,217	\$1,099	\$1,031	\$972
	11 - 20		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	21 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 40		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	41 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
15	4 - 8	Basic	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	9 - 15		\$750	\$1,526	\$1,379	\$1,292	\$1,219
	16 - 21		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	22 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 37		\$750	\$1,985	\$1,799	\$1,674	\$1,581
	38 - 45		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	46 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
15	4 - 10	Premium	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	11 - 20		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	21 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 40		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	41 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
20	4 - 8	Basic	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	9 - 15		\$750	\$1,751	\$1,581	\$1,484	\$1,399
	16 - 21		\$750	\$1,970	\$1,782	\$1,667	\$1,572
	22 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 37		\$750	\$2,210	\$2,001	\$1,866	\$1,761
	38 - 45		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	46 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN, (Cont'd.)

- b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	11 - 20		\$750	\$1,970	\$1,782	\$1,667	\$1,572
	21 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 40		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	41 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967
25	4 - 8	Basic	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	9 - 15		\$750	\$1,971	\$1,779	\$1,671	\$1,575
	16 - 21		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	22 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
	31 - 37		\$750	\$2,430	\$2,199	\$2,053	\$1,937
25	38 - 45		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	46 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
	4 - 10	Premium	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	11 - 20		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	21 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
30	31 - 40		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	41 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
	4 - 8	Basic	\$750	\$2,107	\$1,900	\$1,788	\$1,684
	9 - 15		\$750	\$2,196	\$1,982	\$1,862	\$1,755
	16 - 21		\$750	\$2,415	\$2,183	\$2,045	\$1,928
30	22 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 37		\$750	\$2,655	\$2,402	\$2,244	\$2,117
	38 - 45		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	46 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323
	4 - 10	Premium	\$750	\$2,107	\$1,900	\$1,788	\$1,684
30	11 - 20		\$750	\$2,415	\$2,183	\$2,045	\$1,928
	21 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 40		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	41 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$2,327	\$2,098	\$1,975	\$1,860
	9 - 15		\$750	\$2,416	\$2,180	\$2,049	\$1,931
	16 - 21		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	22 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 37		\$750	\$2,875	\$2,600	\$2,431	\$2,293
	38 - 45		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	46 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
35	4 - 10	Premium	\$750	\$2,327	\$2,098	\$1,975	\$1,860
	11 - 20		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	21 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 40		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	41 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
40	4 - 8	Basic	\$750	\$2,547	\$2,296	\$2,162	\$2,036
	9 - 15		\$750	\$2,636	\$2,378	\$2,236	\$2,107
	16 - 21		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	22 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 37		\$750	\$3,095	\$2,798	\$2,618	\$2,469
	38 - 45		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	46 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
40	4 - 10	Premium	\$750	\$2,547	\$2,296	\$2,162	\$2,036
	11 - 20		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	21 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 40		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	41 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
45	4 - 8	Basic	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	9 - 15		\$750	\$2,861	\$2,580	\$2,427	\$2,287
	16 - 21		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	22 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 37		\$750	\$3,320	\$3,000	\$2,809	\$2,649
	38 - 45		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	46 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

2. Converged Voice + VPN, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 10	Premium	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	11 - 20		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	21 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 40		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	41 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855
50	4 - 8	Basic	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	9 - 15		\$750	\$3,081	\$2,778	\$2,614	\$2,463
	16 - 21		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	22 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 37		\$750	\$3,540	\$3,198	\$2,996	\$2,825
	38 - 45		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	46 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031
50	4 - 10	Premium	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	11 - 20		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	21 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 40		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	41 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

- a. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$658	\$595	\$556	\$525
	9 - 12		\$500	\$748	\$678	\$631	\$596
1.5	4 - 8	Premium	\$500	\$658	\$595	\$556	\$525
3	4 - 8	Basic	\$750	\$815	\$737	\$689	\$650
	9 - 12		\$750	\$905	\$819	\$764	\$721
	13 - 18		\$750	\$1,004	\$911	\$847	\$800
	19 - 24		\$750	\$1,124	\$1,020	\$947	\$895
3	4 - 8	Premium	\$750	\$815	\$737	\$689	\$650
	9 - 16		\$750	\$905	\$819	\$764	\$721
4.5	4 - 8	Basic	\$750	\$971	\$877	\$822	\$775
	9 - 12		\$750	\$1,061	\$960	\$897	\$846
	13 - 18		\$750	\$1,160	\$1,051	\$980	\$925
	19 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
	25 - 30		\$750	\$1,399	\$1,270	\$1,179	\$1,114
4.5	31 - 36		\$750	\$1,519	\$1,380	\$1,278	\$1,209
	4 - 8	Premium	\$750	\$971	\$877	\$822	\$775
	9 - 16		\$750	\$1,061	\$960	\$897	\$846
	17 - 24		\$750	\$1,280	\$1,161	\$1,079	\$1,020
	6*	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955
9 - 12			\$750	\$1,217	\$1,100	\$1,029	\$971
13 - 18			\$750	\$1,316	\$1,191	\$1,112	\$1,050
19 - 24			\$750	\$1,436	\$1,301	\$1,212	\$1,145
25 - 30			\$750	\$1,555	\$1,410	\$1,312	\$1,239
31 - 36			\$750	\$1,675	\$1,520	\$1,411	\$1,334
37 - 42			\$750	\$1,794	\$1,630	\$1,511	\$1,428
43 - 50			\$750	\$1,934	\$1,758	\$1,627	\$1,539
6*	4 - 8	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 16		\$750	\$1,217	\$1,100	\$1,029	\$971
	17 - 24		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	25 - 32		\$750	\$1,555	\$1,410	\$1,312	\$1,239

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

b. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$712	\$644	\$601	\$568
	9 - 15		\$750	\$801	\$726	\$676	\$639
2	4-10	Premium	\$750	\$712	\$644	\$601	\$568
4	4 - 8	Basic	\$750	\$919	\$831	\$777	\$733
	9 - 15		\$750	\$1,008	\$913	\$852	\$804
	16 - 21		\$750	\$1,227	\$1,114	\$1,034	\$978
	22 - 30		\$750	\$1,347	\$1,223	\$1,134	\$1,072
4	4 - 10	Premium	\$750	\$919	\$831	\$777	\$733
	11 - 20		\$750	\$1,227	\$1,114	\$1,034	\$978
6	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 15		\$750	\$1,217	\$1,100	\$1,029	\$971
	16 - 21		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	22 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334
	38 - 45		\$750	\$1,794	\$1,630	\$1,511	\$1,428
6	4 - 10	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	11 - 20		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	21 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
8	4 - 8	Basic	\$750	\$1,334	\$1,204	\$1,131	\$1,065
	9 - 15		\$750	\$1,423	\$1,286	\$1,205	\$1,136
	16 - 21		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	22 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
8	31 - 37	Premium	\$750	\$1,882	\$1,706	\$1,587	\$1,499
	38 - 45		\$750	\$2,001	\$1,816	\$1,687	\$1,594
	4 - 10		\$750	\$1,334	\$1,204	\$1,131	\$1,065
	11 - 20		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	21 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
	31 - 40		\$750	\$2,001	\$1,816	\$1,687	\$1,594

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231
			\$750	\$1,630	\$1,472	\$1,381	\$1,302
	9 - 15		\$750	\$1,849	\$1,673	\$1,564	\$1,475
			\$750	\$1,969	\$1,783	\$1,663	\$1,570
	16 - 21		\$750	\$2,089	\$1,892	\$1,763	\$1,665
			\$750	\$2,208	\$2,002	\$1,862	\$1,759
	22 - 30		\$750	\$2,348	\$2,130	\$1,979	\$1,870
\$750			\$2,348	\$2,130	\$1,979	\$1,870	
10	4 - 10	Premium	\$750	\$1,849	\$1,673	\$1,564	\$1,475
			\$750	\$1,969	\$1,783	\$1,663	\$1,570
	11 - 20		\$750	\$2,208	\$2,002	\$1,862	\$1,759
			\$750	\$2,348	\$2,130	\$1,979	\$1,870
	21 - 30		\$750	\$2,348	\$2,130	\$1,979	\$1,870
			\$750	\$2,348	\$2,130	\$1,979	\$1,870
	31 - 40		\$750	\$2,348	\$2,130	\$1,979	\$1,870
\$750			\$2,348	\$2,130	\$1,979	\$1,870	
15	4 - 8	Basic	\$750	\$1,840	\$1,824	\$1,808	\$1,800
			\$750	\$1,929	\$1,906	\$1,883	\$1,871
	9 - 15		\$750	\$2,149	\$2,107	\$2,065	\$2,044
			\$750	\$2,268	\$2,216	\$2,165	\$2,139
	16 - 21		\$750	\$2,388	\$2,326	\$2,264	\$2,234
			\$750	\$2,507	\$2,436	\$2,364	\$2,328
	22 - 30		\$750	\$2,647	\$2,564	\$2,480	\$2,439
\$750			\$2,647	\$2,564	\$2,480	\$2,439	
15	4 - 10	Premium	\$750	\$2,149	\$2,107	\$2,065	\$2,044
			\$750	\$2,268	\$2,216	\$2,165	\$2,139
	11 - 20		\$750	\$2,507	\$2,436	\$2,364	\$2,328
			\$750	\$2,647	\$2,564	\$2,480	\$2,439
	21 - 30		\$750	\$2,647	\$2,564	\$2,480	\$2,439
			\$750	\$2,647	\$2,564	\$2,480	\$2,439
	31 - 40		\$750	\$2,647	\$2,564	\$2,480	\$2,439
\$750			\$2,647	\$2,564	\$2,480	\$2,439	
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712
			\$750	\$2,232	\$2,014	\$1,893	\$1,783
	9 - 15		\$750	\$2,451	\$2,215	\$2,076	\$1,957
			\$750	\$2,571	\$2,324	\$2,175	\$2,051
	16 - 21		\$750	\$2,690	\$2,434	\$2,275	\$2,146
			\$750	\$2,810	\$2,543	\$2,375	\$2,240
	22 - 30		\$750	\$2,949	\$2,671	\$2,491	\$2,351
\$750			\$2,949	\$2,671	\$2,491	\$2,351	

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	11 - 20		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	21 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 40		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	41 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351
25	4 - 8	Basic	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	9 - 15		\$750	\$2,531	\$2,283	\$2,147	\$2,023
	16 - 21		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	22 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
	31 - 37		\$750	\$2,990	\$2,703	\$2,529	\$2,385
25	38 - 45		\$750	\$3,109	\$2,812	\$2,629	\$2,480
	46 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 10	Premium	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	11 - 20		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	21 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
30	31 - 40		\$750	\$3,109	\$2,812	\$2,629	\$2,480
	41 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 8	Basic	\$750	\$2,746	\$2,475	\$2,331	\$2,195
	9 - 15		\$750	\$2,835	\$2,557	\$2,406	\$2,266
	16 - 21		\$750	\$3,055	\$2,758	\$2,588	\$2,439
30	22 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 37		\$750	\$3,294	\$2,977	\$2,787	\$2,629
	38 - 45		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	46 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834
	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195
30	11 - 20		\$750	\$3,055	\$2,758	\$2,588	\$2,439
	21 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 40		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	41 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$3,043	\$2,742	\$2,584	\$2,433
			\$750	\$3,133	\$2,825	\$2,659	\$2,504
	16 - 21		\$750	\$3,352	\$3,026	\$2,841	\$2,677
			\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 37		\$750	\$3,591	\$3,245	\$3,040	\$2,867
			\$750	\$3,710	\$3,354	\$3,140	\$2,961
35	4 - 10	Premium	\$750	\$3,043	\$2,742	\$2,584	\$2,433
			\$750	\$3,352	\$3,026	\$2,841	\$2,677
	21 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
			\$750	\$3,710	\$3,354	\$3,140	\$2,961
	41 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
			\$750	\$3,850	\$3,482	\$3,256	\$3,072
40	4 - 8	Basic	\$750	\$3,342	\$3,012	\$2,838	\$2,672
			\$750	\$3,432	\$3,094	\$2,913	\$2,743
	16 - 21		\$750	\$3,651	\$3,295	\$3,095	\$2,917
			\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 37		\$750	\$3,890	\$3,514	\$3,295	\$3,106
			\$750	\$4,010	\$3,623	\$3,394	\$3,200
40	4 - 10	Premium	\$750	\$3,342	\$3,012	\$2,838	\$2,672
			\$750	\$3,651	\$3,295	\$3,095	\$2,917
	21 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
			\$750	\$4,010	\$3,623	\$3,394	\$3,200
	41 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311
			\$750	\$4,149	\$3,751	\$3,511	\$3,311

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

3. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

b. Ethernet, (Cont'd.) - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	\$750	\$3,645	\$3,284	\$3,095	\$2,914
			\$750	\$3,734	\$3,366	\$3,169	\$2,985
	9 - 15		\$750	\$3,954	\$3,567	\$3,352	\$3,159
			\$750	\$4,073	\$3,676	\$3,452	\$3,253
	16 - 21		\$750	\$4,193	\$3,786	\$3,551	\$3,348
			\$750	\$4,312	\$3,895	\$3,651	\$3,442
	22 - 30		\$750	\$4,452	\$4,023	\$3,767	\$3,553
\$750			\$3,645	\$3,284	\$3,095	\$2,914	
45	4 - 10	Premium	\$750	\$3,954	\$3,567	\$3,352	\$3,159
			\$750	\$4,073	\$3,676	\$3,452	\$3,253
	11 - 20		\$750	\$4,312	\$3,895	\$3,651	\$3,442
			\$750	\$4,452	\$4,023	\$3,767	\$3,553
	21 - 30		\$750	\$3,944	\$3,553	\$3,349	\$3,153
			\$750	\$4,034	\$3,635	\$3,424	\$3,224
	16 - 21		\$750	\$4,253	\$3,836	\$3,606	\$3,398
\$750			\$4,372	\$3,945	\$3,706	\$3,492	
22 - 30		\$750	\$4,492	\$4,055	\$3,805	\$3,587	
		\$750	\$4,611	\$4,165	\$3,905	\$3,682	
31 - 37		\$750	\$4,751	\$4,293	\$4,021	\$3,792	
		\$750	\$3,944	\$3,553	\$3,349	\$3,153	
50	4 - 8	Basic	\$750	\$4,253	\$3,836	\$3,606	\$3,398
			\$750	\$4,372	\$3,945	\$3,706	\$3,492
	9 - 15		\$750	\$4,492	\$4,055	\$3,805	\$3,587
			\$750	\$4,611	\$4,165	\$3,905	\$3,682
	16 - 21		\$750	\$4,751	\$4,293	\$4,021	\$3,792
			\$750	\$3,944	\$3,553	\$3,349	\$3,153
	21 - 30		\$750	\$4,253	\$3,836	\$3,606	\$3,398
\$750			\$4,372	\$3,945	\$3,706	\$3,492	
31 - 40		\$750	\$4,611	\$4,165	\$3,905	\$3,682	
		\$750	\$4,751	\$4,293	\$4,021	\$3,792	
41 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792	
		\$750	\$4,751	\$4,293	\$4,021	\$3,792	

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

4. Converged Services Transport

All rates are applied per service location:

- a. T1 - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
1.5	\$0	\$85	\$77	\$72	\$68
3	\$0	\$170	\$154	\$144	\$136
4.5	\$0	\$255	\$231	\$216	\$204
6	\$0	\$340	\$308	\$288	\$272

- b. Ethernet - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2012.

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
2 - 50	\$0	\$325	\$293	\$276	\$260

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges (C)

5. Converged Voice + Internet (T)

**Effective February 15, 2022, Converged Services are (N)
 grandfathered to existing customers at existing locations. (N)**

All rates are applied per service location:

a. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	6500	\$500	\$361	\$328	\$303	\$287
	9 - 12	6500	\$500	\$426	\$387	\$358	\$338
3	4 - 8	6500	\$750	\$389	\$353	\$327	\$310
	9 - 12	6500	\$750	\$454	\$412	\$382	\$361
	13 - 18	6500	\$750	\$527	\$479	\$442	\$419
	19 - 24	6500	\$750	\$606	\$551	\$508	\$481
4.5	4 - 8	6500	\$750	\$429	\$389	\$362	\$342
	9 - 12	6500	\$750	\$494	\$448	\$417	\$393
	13 - 18	6500	\$750	\$567	\$515	\$477	\$451
	19 - 24	6500	\$750	\$646	\$587	\$543	\$513
	25 - 30	6500	\$750	\$731	\$665	\$614	\$581
	31 - 36	13000	\$750	\$815	\$743	\$684	\$648
6*	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 12	6500	\$750	\$535	\$485	\$451	\$425
	13 - 18	6500	\$750	\$608	\$552	\$511	\$483
	19 - 24	6500	\$750	\$687	\$624	\$577	\$545
	25 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 36	13000	\$750	\$856	\$780	\$718	\$680
	37 - 42	13000	\$750	\$927	\$844	\$777	\$736
	43 - 50	13000	\$750	\$1,023	\$933	\$857	\$812
7.5	4 - 8	6500	\$750	\$515	\$466	\$434	\$410
	9 - 12	6500	\$750	\$580	\$525	\$489	\$461
	13 - 18	6500	\$750	\$653	\$592	\$549	\$519
	19 - 24	6500	\$750	\$732	\$664	\$615	\$581
	25 - 30	6500	\$750	\$817	\$742	\$686	\$649
	31 - 36	13000	\$750	\$901	\$820	\$756	\$716
	37 - 42	13000	\$750	\$972	\$884	\$815	\$772
	43 - 50	13000	\$750	\$1,068	\$973	\$895	\$848

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet (Cont'd.) (T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
9	4 - 8	6500	\$750	\$555	\$502	\$469	\$443
	9 - 12	6500	\$750	\$620	\$561	\$524	\$494
	13 - 18	6500	\$750	\$693	\$628	\$584	\$552
	19 - 24	6500	\$750	\$772	\$700	\$650	\$614
	25 - 30	6500	\$750	\$857	\$778	\$721	\$682
	31 - 36	13000	\$750	\$941	\$856	\$791	\$749
	37 - 42	13000	\$750	\$1,012	\$920	\$850	\$805
10.5	43 - 50	13000	\$750	\$1,108	\$1,009	\$930	\$881
	4 - 8	6500	\$750	\$596	\$539	\$503	\$475
	9 - 12	6500	\$750	\$661	\$598	\$558	\$526
	13 - 18	6500	\$750	\$734	\$665	\$618	\$584
	19 - 24	6500	\$750	\$813	\$737	\$684	\$646
	25 - 30	6500	\$750	\$898	\$815	\$755	\$714
	31 - 36	13000	\$750	\$982	\$893	\$825	\$781
12	37 - 42	13000	\$750	\$1,053	\$957	\$884	\$837
	43 - 50	13000	\$750	\$1,149	\$1,046	\$964	\$913
	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

b. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
12	4 - 8	6500	\$750	\$627	\$567	\$530	\$500
	9 - 12	6500	\$750	\$692	\$626	\$585	\$551
	13 - 18	6500	\$750	\$765	\$693	\$645	\$609
	19 - 24	6500	\$750	\$844	\$765	\$711	\$671
	25 - 30	6500	\$750	\$929	\$843	\$782	\$739
	31 - 36	13000	\$750	\$1,013	\$921	\$852	\$806
	37 - 42	13000	\$750	\$1,084	\$985	\$911	\$862
15	43 - 50	13000	\$750	\$1,180	\$1,074	\$991	\$938
	4 - 8	6500	\$750	\$695	\$628	\$587	\$554
	9 - 12	6500	\$750	\$760	\$687	\$642	\$605
	13 - 18	6500	\$750	\$833	\$754	\$702	\$663
	19 - 24	6500	\$750	\$912	\$826	\$768	\$725
	25 - 30	6500	\$750	\$997	\$904	\$839	\$793
	31 - 36	13000	\$750	\$1,081	\$982	\$909	\$860
18	37 - 42	13000	\$750	\$1,152	\$1,046	\$968	\$916
	43 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992
	4 - 8	6500	\$750	\$742	\$670	\$628	\$592
	9 - 12	6500	\$750	\$807	\$730	\$683	\$644
	13 - 18	6500	\$750	\$880	\$797	\$743	\$701
	19 - 24	6500	\$750	\$959	\$869	\$809	\$764
	25 - 30	6500	\$750	\$1,044	\$947	\$880	\$831
21	31 - 36	13000	\$750	\$1,129	\$1,025	\$950	\$898
	37 - 42	13000	\$750	\$1,199	\$1,089	\$1,009	\$954
	43 - 50	13000	\$750	\$1,295	\$1,178	\$1,089	\$1,030
	4 - 8	6500	\$750	\$830	\$749	\$702	\$662
	9 - 12	6500	\$750	\$895	\$808	\$757	\$713
	13 - 18	6500	\$750	\$968	\$875	\$817	\$771
	19 - 24	6500	\$750	\$1,047	\$947	\$883	\$833
25 - 30	6500	\$750	\$1,132	\$1,025	\$954	\$901	

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
21	31 - 36	13000	\$750	\$1,216	\$1,103	\$1,024	\$968
	37 - 42	13000	\$750	\$1,287	\$1,167	\$1,083	\$1,024
	43 - 50	13000	\$750	\$1,383	\$1,256	\$1,163	\$1,100
24	4 - 8	6500	\$750	\$897	\$810	\$759	\$716
	9 - 12	6500	\$750	\$962	\$869	\$814	\$767
	13 - 18	6500	\$750	\$1,035	\$936	\$874	\$825
	19 - 24	6500	\$750	\$1,114	\$1,008	\$940	\$887
	25 - 30	6500	\$750	\$1,199	\$1,086	\$1,011	\$955
	31 - 36	13000	\$750	\$1,283	\$1,164	\$1,081	\$1,022
	37 - 42	13000	\$750	\$1,354	\$1,228	\$1,140	\$1,078
	43 - 50	13000	\$750	\$1,450	\$1,317	\$1,220	\$1,154
	27	4 - 8	6500	\$750	\$965	\$871	\$817
9 - 12		6500	\$750	\$1,030	\$930	\$872	\$821
13 - 18		6500	\$750	\$1,103	\$997	\$932	\$879
19 - 24		6500	\$750	\$1,182	\$1,069	\$998	\$941
25 - 30		6500	\$750	\$1,267	\$1,147	\$1,069	\$1,009
31 - 36		13000	\$750	\$1,351	\$1,225	\$1,139	\$1,076
37 - 42		13000	\$750	\$1,422	\$1,289	\$1,198	\$1,132
43 - 50		13000	\$750	\$1,518	\$1,378	\$1,278	\$1,208
30		4 - 8	6500	\$750	\$1,032	\$932	\$875
	9 - 12	6500	\$750	\$1,097	\$991	\$930	\$875
	13 - 18	6500	\$750	\$1,170	\$1,058	\$990	\$933
	19 - 24	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
	25 - 30	6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063
	31 - 36	13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130
	37 - 42	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186
	43 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
42	4 - 8	6500	\$750	\$1,302	\$1,175	\$1,104	\$1,040
	9 - 12	6500	\$750	\$1,367	\$1,234	\$1,159	\$1,091
	13 - 18	6500	\$750	\$1,440	\$1,301	\$1,219	\$1,149
	19 - 24	6500	\$750	\$1,519	\$1,373	\$1,285	\$1,211
	25 - 30	6500	\$750	\$1,604	\$1,451	\$1,356	\$1,279
	31 - 36	13000	\$750	\$1,688	\$1,529	\$1,426	\$1,346
	37 - 42	13000	\$750	\$1,759	\$1,593	\$1,485	\$1,402
	43 - 50	13000	\$750	\$1,855	\$1,682	\$1,565	\$1,478
45	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 12	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	13 - 18	6500	\$750	\$1,508	\$1,362	\$1,276	\$1,203
	19 - 24	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	25 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
	31 - 36	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	37 - 42	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	43 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

c. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	6500	\$750	\$361	\$328	\$303	\$287
	9 - 15	6500	\$750	\$426	\$387	\$358	\$338
4	4 - 8	6500	\$750	\$416	\$377	\$350	\$331
	9 - 15	6500	\$750	\$481	\$436	\$405	\$382
	16 - 21	6500	\$750	\$633	\$575	\$531	\$502
	22 - 30	6500	\$750	\$718	\$653	\$602	\$570
6	4 - 8	6500	\$750	\$470	\$426	\$396	\$374
	9 - 15	6500	\$750	\$535	\$485	\$451	\$425
	16 - 21	6500	\$750	\$687	\$624	\$577	\$545
	22 - 30	6500	\$750	\$772	\$702	\$648	\$613
	31 - 37	13000	\$750	\$856	\$780	\$718	\$680
	38 - 45	13000	\$750	\$927	\$844	\$777	\$736
8	4 - 8	6500	\$750	\$528	\$478	\$446	\$421
	9 - 15	6500	\$750	\$593	\$537	\$501	\$472
	16 - 21	6500	\$750	\$745	\$676	\$627	\$592
	22 - 30	6500	\$750	\$830	\$754	\$698	\$660
	31 - 37	13000	\$750	\$914	\$832	\$768	\$727
	38 - 45	13000	\$750	\$985	\$896	\$827	\$783
10	4 - 8	6500	\$750	\$582	\$527	\$492	\$464
	9 - 15	6500	\$750	\$647	\$586	\$547	\$515
	16 - 21	6500	\$750	\$799	\$725	\$673	\$635
	22 - 30	6500	\$750	\$884	\$803	\$744	\$703
	31 - 37	13000	\$750	\$968	\$881	\$814	\$770
	38 - 45	13000	\$750	\$1,039	\$945	\$873	\$826
	46 - 50	13000	\$750	\$1,135	\$1,034	\$953	\$902

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
				12 Months	24 Months	36 Months	60 Months	
15	4 - 8	6500	\$750	\$695	\$628	\$587	\$554	
	9 - 15	6500	\$750	\$760	\$687	\$642	\$605	
	16 - 21	6500	\$750	\$912	\$826	\$768	\$725	
	22 - 30	6500	\$750	\$997	\$904	\$839	\$793	
	31 - 37	13000	\$750	\$1,081	\$982	\$909	\$860	
	38 - 45	13000	\$750	\$1,152	\$1,046	\$968	\$916	
	46 - 50	13000	\$750	\$1,248	\$1,135	\$1,048	\$992	
	20	4 - 8	6500	\$750	\$807	\$729	\$683	\$644
		9 - 15	6500	\$750	\$872	\$788	\$738	\$695
		16 - 21	6500	\$750	\$1,024	\$927	\$864	\$815
22 - 30		6500	\$750	\$1,109	\$1,005	\$935	\$883	
31 - 37		13000	\$750	\$1,193	\$1,083	\$1,005	\$950	
	38 - 45	13000	\$750	\$1,264	\$1,147	\$1,064	\$1,006	
	46 - 50	13000	\$750	\$1,360	\$1,236	\$1,144	\$1,082	
	25	4 - 8	6500	\$750	\$920	\$831	\$778	\$734
		9 - 15	6500	\$750	\$985	\$890	\$833	\$785
		16 - 21	6500	\$750	\$1,137	\$1,029	\$959	\$905
22 - 30		6500	\$750	\$1,222	\$1,107	\$1,030	\$973	
31 - 37		13000	\$750	\$1,306	\$1,185	\$1,100	\$1,040	
	38 - 45	13000	\$750	\$1,377	\$1,249	\$1,159	\$1,096	
	46 - 50	13000	\$750	\$1,473	\$1,338	\$1,239	\$1,172	
	30	4 - 8	6500	\$750	\$1,032	\$932	\$875	\$824
		9 - 15	6500	\$750	\$1,097	\$991	\$930	\$875
		16 - 21	6500	\$750	\$1,249	\$1,130	\$1,056	\$995
22 - 30		6500	\$750	\$1,334	\$1,208	\$1,127	\$1,063	
31 - 37		13000	\$750	\$1,418	\$1,286	\$1,197	\$1,130	
	38 - 45	13000	\$750	\$1,489	\$1,350	\$1,256	\$1,186	
	46 - 50	13000	\$750	\$1,585	\$1,439	\$1,336	\$1,262	

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	6500	\$750	\$1,145	\$1,033	\$970	\$914
	9 - 15	6500	\$750	\$1,210	\$1,092	\$1,025	\$965
	16 - 21	6500	\$750	\$1,362	\$1,231	\$1,151	\$1,085
	22 - 30	6500	\$750	\$1,447	\$1,309	\$1,222	\$1,153
	31 - 37	13000	\$750	\$1,531	\$1,387	\$1,292	\$1,220
	38 - 45	13000	\$750	\$1,602	\$1,451	\$1,351	\$1,276
40	46 - 50	13000	\$750	\$1,698	\$1,540	\$1,431	\$1,352
	4 - 8	6500	\$750	\$1,257	\$1,134	\$1,065	\$1,004
	9 - 15	6500	\$750	\$1,322	\$1,193	\$1,120	\$1,055
	16 - 21	6500	\$750	\$1,474	\$1,332	\$1,246	\$1,175
	22 - 30	6500	\$750	\$1,559	\$1,410	\$1,317	\$1,243
	31 - 37	13000	\$750	\$1,643	\$1,488	\$1,387	\$1,310
45	38 - 45	13000	\$750	\$1,714	\$1,552	\$1,446	\$1,366
	46 - 50	13000	\$750	\$1,810	\$1,641	\$1,526	\$1,442
	4 - 8	6500	\$750	\$1,370	\$1,236	\$1,161	\$1,094
	9 - 15	6500	\$750	\$1,435	\$1,295	\$1,216	\$1,145
	16 - 21	6500	\$750	\$1,587	\$1,434	\$1,342	\$1,265
	22 - 30	6500	\$750	\$1,672	\$1,512	\$1,413	\$1,333
50	31 - 37	13000	\$750	\$1,756	\$1,590	\$1,483	\$1,400
	38 - 45	13000	\$750	\$1,827	\$1,654	\$1,542	\$1,456
	46 - 50	13000	\$750	\$1,923	\$1,743	\$1,622	\$1,532
	4 - 8	6500	\$750	\$1,482	\$1,337	\$1,257	\$1,184
	9 - 15	6500	\$750	\$1,547	\$1,396	\$1,312	\$1,235
	16 - 21	6500	\$750	\$1,699	\$1,535	\$1,438	\$1,355
50	22 - 30	6500	\$750	\$1,784	\$1,613	\$1,509	\$1,423
	31 - 37	13000	\$750	\$1,868	\$1,691	\$1,579	\$1,490
	38 - 45	13000	\$750	\$1,939	\$1,755	\$1,638	\$1,546
	46 - 50	13000	\$750	\$2,035	\$1,844	\$1,718	\$1,622

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
55	4 - 8	6500	\$750	\$1,523	\$1,374	\$1,291	\$1,217
	9 - 15	6500	\$750	\$1,588	\$1,433	\$1,346	\$1,268
	16 - 21	6500	\$750	\$1,740	\$1,572	\$1,472	\$1,388
	22 - 30	6500	\$750	\$1,825	\$1,650	\$1,543	\$1,456
	31 - 37	13000	\$750	\$1,909	\$1,728	\$1,613	\$1,523
	38 - 45	13000	\$750	\$1,980	\$1,792	\$1,672	\$1,579
60	46 - 50	13000	\$750	\$2,076	\$1,881	\$1,752	\$1,655
	4 - 8	6500	\$750	\$1,568	\$1,414	\$1,329	\$1,253
	9 - 15	6500	\$750	\$1,633	\$1,473	\$1,384	\$1,304
	16 - 21	6500	\$750	\$1,785	\$1,612	\$1,510	\$1,424
	22 - 30	6500	\$750	\$1,870	\$1,690	\$1,581	\$1,492
	31 - 37	13000	\$750	\$1,954	\$1,768	\$1,651	\$1,559
65	38 - 45	13000	\$750	\$2,025	\$1,832	\$1,710	\$1,615
	46 - 50	13000	\$750	\$2,121	\$1,921	\$1,790	\$1,691
	4 - 8	6500	\$750	\$1,608	\$1,450	\$1,364	\$1,285
	9 - 15	6500	\$750	\$1,673	\$1,509	\$1,419	\$1,336
	16 - 21	6500	\$750	\$1,825	\$1,648	\$1,545	\$1,456
	22 - 30	6500	\$750	\$1,910	\$1,726	\$1,616	\$1,524
75	31 - 37	13000	\$750	\$1,994	\$1,804	\$1,686	\$1,591
	38 - 45	13000	\$750	\$2,065	\$1,868	\$1,745	\$1,647
	46 - 50	13000	\$750	\$2,161	\$1,957	\$1,825	\$1,723
	4 - 8	6500	\$750	\$1,694	\$1,528	\$1,436	\$1,354
	9 - 15	6500	\$750	\$1,759	\$1,587	\$1,491	\$1,405
	16 - 21	6500	\$750	\$1,911	\$1,726	\$1,617	\$1,525
75	22 - 30	6500	\$750	\$1,996	\$1,804	\$1,688	\$1,593
	31 - 37	13000	\$750	\$2,080	\$1,882	\$1,758	\$1,660
	38 - 45	13000	\$750	\$2,151	\$1,946	\$1,817	\$1,716
	46 - 50	13000	\$750	\$2,247	\$2,035	\$1,897	\$1,792

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
80	4 - 8	6500	\$750	\$1,734	\$1,564	\$1,471	\$1,386
	9 - 15	6500	\$750	\$1,799	\$1,623	\$1,526	\$1,437
	16 - 21	6500	\$750	\$1,951	\$1,762	\$1,652	\$1,557
	22 - 30	6500	\$750	\$2,036	\$1,840	\$1,723	\$1,625
	31 - 37	13000	\$750	\$2,120	\$1,918	\$1,793	\$1,692
	38 - 45	13000	\$750	\$2,191	\$1,982	\$1,852	\$1,748
100	46 - 50	13000	\$750	\$2,287	\$2,071	\$1,932	\$1,824
	4 - 8	6500	\$750	\$1,905	\$1,717	\$1,616	\$1,523
	9 - 15	6500	\$750	\$1,970	\$1,776	\$1,671	\$1,574
	16 - 21	6500	\$750	\$2,122	\$1,915	\$1,797	\$1,694
	22 - 30	6500	\$750	\$2,207	\$1,993	\$1,868	\$1,762
	31 - 37	13000	\$750	\$2,291	\$2,071	\$1,938	\$1,829
125	38 - 45	13000	\$750	\$2,362	\$2,135	\$1,997	\$1,885
	46 - 50	13000	\$750	\$2,458	\$2,224	\$2,077	\$1,961
	4 - 8	6500	\$750	\$2,214	\$1,996	\$1,879	\$1,770
	9 - 15	6500	\$750	\$2,279	\$2,055	\$1,934	\$1,821
	16 - 21	6500	\$750	\$2,431	\$2,194	\$2,060	\$1,941
	22 - 30	6500	\$750	\$2,516	\$2,272	\$2,131	\$2,009
	31 - 37	13000	\$750	\$2,600	\$2,350	\$2,201	\$2,076
	38 - 45	13000	\$750	\$2,671	\$2,414	\$2,260	\$2,132
	46 - 50	13000	\$750	\$2,767	\$2,503	\$2,340	\$2,208

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.) (C)

5. Converged Voice + Internet, (Cont'd.) (T)

All rates are applied per service location:

d. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$0	\$0	\$0	\$0
DS3	\$0	\$0	\$0	\$0	\$0
Ethernet 10 Mbps	\$0	\$0	\$0	\$0	\$0
Ethernet 100 Mbps	\$0	\$0	\$0	\$0	\$0

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

6. Converged Voice + VPN

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations.

All rates are applied per service location:

a. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$509	\$461	\$430	\$406
	9 - 12		6500	\$500	\$574	\$520	\$485	\$457
1.5	4 - 8	Premium	6500	\$500	\$509	\$461	\$430	\$406
3	4 - 8	Basic	6500	\$750	\$624	\$565	\$527	\$498
	9 - 12		6500	\$750	\$689	\$624	\$582	\$549
	13 - 18		6500	\$750	\$762	\$691	\$642	\$607
	19 - 24		6500	\$750	\$841	\$763	\$708	\$669
3	4 - 8	Premium	6500	\$750	\$624	\$565	\$527	\$498
	9 - 16		6500	\$750	\$689	\$624	\$582	\$549
4.5	4 - 8	Basic	6500	\$750	\$744	\$673	\$629	\$594
	9 - 12		6500	\$750	\$809	\$732	\$684	\$645
	13 - 18		6500	\$750	\$882	\$799	\$744	\$703
	19 - 24		6500	\$750	\$961	\$871	\$810	\$765
	25 - 30		6500	\$750	\$1,046	\$949	\$881	\$833
4.5	31 - 36		13000	\$750	\$1,130	\$1,027	\$951	\$900
	4 - 8	Premium	6500	\$750	\$744	\$673	\$629	\$594
	9 - 16		6500	\$750	\$809	\$732	\$684	\$645
	17 - 24		6500	\$750	\$961	\$871	\$810	\$765
	6*	4 - 8	Basic	6500	\$750	\$864	\$781	\$731
6*	9 - 12		6500	\$750	\$929	\$840	\$786	\$741
	13 - 18		6500	\$750	\$1,002	\$907	\$846	\$799
	19 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 36		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
	37 - 42		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
	43 - 50		13000	\$750	\$1,417	\$1,288	\$1,192	\$1,128

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

6. Converged Voice + VPN, (Cont'd.)

(C)
(T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$864	\$781	\$731	\$690
	9 - 16		6500	\$750	\$929	\$840	\$786	\$741
	17 - 24		6500	\$750	\$1,081	\$979	\$912	\$861
	25 - 32		6500	\$750	\$1,166	\$1,057	\$983	\$929
7.5	4 - 8	Basic	6500	\$750	\$984	\$889	\$833	\$786
	9 - 12		6500	\$750	\$1,049	\$948	\$888	\$837
	13 - 18		6500	\$750	\$1,122	\$1,015	\$948	\$895
	19 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 30		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
	31 - 36		13000	\$750	\$1,370	\$1,243	\$1,155	\$1,092
	37 - 42		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	43 - 50		13000	\$750	\$1,537	\$1,396	\$1,294	\$1,224
7.5	4 - 8	Premium	6500	\$750	\$984	\$889	\$833	\$786
	9 - 16		6500	\$750	\$1,049	\$948	\$888	\$837
	17 - 24		6500	\$750	\$1,201	\$1,087	\$1,014	\$957
	25 - 32		6500	\$750	\$1,286	\$1,165	\$1,085	\$1,025
9	33 - 40		13000	\$750	\$1,441	\$1,307	\$1,214	\$1,148
	4 - 8	Basic	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 12		6500	\$750	\$1,169	\$1,056	\$990	\$933
	13 - 18		6500	\$750	\$1,242	\$1,123	\$1,050	\$991
	19 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 30		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	31 - 36		13000	\$750	\$1,490	\$1,351	\$1,257	\$1,188
37 - 42		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244	
43 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320	

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

6. Converged Voice + VPN, (Cont'd.)

(C)
(T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,104	\$997	\$935	\$882
	9 - 16		6500	\$750	\$1,169	\$1,056	\$990	\$933
	17 - 24		6500	\$750	\$1,321	\$1,195	\$1,116	\$1,053
	25 - 32		6500	\$750	\$1,406	\$1,273	\$1,187	\$1,121
	33 - 40		13000	\$750	\$1,561	\$1,415	\$1,316	\$1,244
	41 - 50		13000	\$750	\$1,657	\$1,504	\$1,396	\$1,320
10.5	4 - 8	Basic	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
	9 - 12		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
	13 - 18		6500	\$750	\$1,342	\$1,213	\$1,135	\$1,071
	19 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133
	25 - 30		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201
	31 - 36		13000	\$750	\$1,590	\$1,441	\$1,342	\$1,268
	37 - 42		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324
	43 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400
10.5	4 - 8	Premium	6500	\$750	\$1,204	\$1,087	\$1,020	\$962
	9 - 16		6500	\$750	\$1,269	\$1,146	\$1,075	\$1,013
	17 - 24		6500	\$750	\$1,421	\$1,285	\$1,201	\$1,133
	25 - 32		6500	\$750	\$1,506	\$1,363	\$1,272	\$1,201
	33 - 40		13000	\$750	\$1,661	\$1,505	\$1,401	\$1,324
	41 - 50		13000	\$750	\$1,757	\$1,594	\$1,481	\$1,400
12	4 - 8	Basic	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 12		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	13 - 18		6500	\$750	\$1,412	\$1,276	\$1,195	\$1,127
	19 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 30		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	31 - 36		13000	\$750	\$1,660	\$1,504	\$1,402	\$1,324
	37 - 42		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	43 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Premium	6500	\$750	\$1,274	\$1,150	\$1,080	\$1,018
	9 - 16		6500	\$750	\$1,339	\$1,209	\$1,135	\$1,069
	17 - 24		6500	\$750	\$1,491	\$1,348	\$1,261	\$1,189
	25 - 32		6500	\$750	\$1,576	\$1,426	\$1,332	\$1,257
	33 - 40		13000	\$750	\$1,731	\$1,568	\$1,461	\$1,380
	41 - 50		13000	\$750	\$1,827	\$1,657	\$1,541	\$1,456

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

b. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$544	\$493	\$459	\$434
	9 - 15		6500	\$750	\$609	\$552	\$514	\$485
2	4 - 10	Premium	6500	\$750	\$544	\$493	\$459	\$434
4	4 - 8	Basic	6500	\$750	\$704	\$637	\$595	\$562
	9 - 15		6500	\$750	\$769	\$696	\$650	\$613
	16 - 21		6500	\$750	\$921	\$835	\$776	\$733
	22 - 30		6500	\$750	\$1,006	\$913	\$847	\$801
4	4 - 10	Premium	6500	\$750	\$704	\$637	\$595	\$562
	11 - 20		6500	\$750	\$921	\$835	\$776	\$733
6	4 - 8	Basic	6500	\$750	\$864	\$781	\$731	\$690
	9 - 15		6500	\$750	\$929	\$840	\$786	\$741
	16 - 21		6500	\$750	\$1,081	\$979	\$912	\$861
	22 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
	31 - 37		13000	\$750	\$1,250	\$1,135	\$1,053	\$996
	38 - 45		13000	\$750	\$1,321	\$1,199	\$1,112	\$1,052
6	4 - 10	Premium	6500	\$750	\$864	\$781	\$731	\$690
	11 - 20		6500	\$750	\$1,081	\$979	\$912	\$861
	21 - 30		6500	\$750	\$1,166	\$1,057	\$983	\$929
8	4 - 8	Basic	6500	\$750	\$1,024	\$925	\$867	\$818
	9 - 15		6500	\$750	\$1,089	\$984	\$922	\$869
	16 - 21		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	22 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 37		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
	38 - 45		13000	\$750	\$1,481	\$1,343	\$1,248	\$1,180
	46 - 50		13000	\$750	\$1,725	\$1,565	\$1,454	\$1,374

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

b. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
8	4 - 10	Premium	6500	\$750	\$1,024	\$925	\$867	\$818
	11 - 20		6500	\$750	\$1,241	\$1,123	\$1,048	\$989
	21 - 30		6500	\$750	\$1,326	\$1,201	\$1,119	\$1,057
	31 - 40		13000	\$750	\$1,410	\$1,279	\$1,189	\$1,124
10	4 - 8	Basic	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
	9 - 15		6500	\$750	\$1,249	\$1,128	\$1,058	\$997
	16 - 21		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
	22 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 37		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
	38 - 45		13000	\$750	\$1,641	\$1,487	\$1,384	\$1,308
	46 - 50		13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
	4 - 10	Premium	6500	\$750	\$1,184	\$1,069	\$1,003	\$946
10	11 - 20		6500	\$750	\$1,401	\$1,267	\$1,184	\$1,117
	21 - 30		6500	\$750	\$1,486	\$1,345	\$1,255	\$1,185
	31 - 40		13000	\$750	\$1,570	\$1,423	\$1,325	\$1,252
	41 - 50	Basic	13000	\$750	\$1,737	\$1,576	\$1,464	\$1,384
15	4 - 8	Basic	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
	9 - 15		6500	\$750	\$1,469	\$1,326	\$1,245	\$1,173
	16 - 21		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
	22 - 30		6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
	31 - 37		13000	\$750	\$1,790	\$1,621	\$1,512	\$1,428
	38 - 45		13000	\$750	\$1,861	\$1,685	\$1,571	\$1,484
	46 - 50		13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560
	4 - 10	Premium	6500	\$750	\$1,404	\$1,267	\$1,190	\$1,122
15	11 - 20		6500	\$750	\$1,621	\$1,465	\$1,371	\$1,293
	21 - 30		6500	\$750	\$1,706	\$1,543	\$1,442	\$1,361
	31 - 40		13000	\$750	\$1,790	\$1,621	\$1,512	\$1,428
	41 - 50		13000	\$750	\$1,957	\$1,774	\$1,651	\$1,560

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

b. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
20	4 - 8	Basic	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302	
			6500	\$750	\$1,694	\$1,528	\$1,437	\$1,353	
			6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473	
			6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541	
	31 - 37			13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608
				13000	\$750	\$2,086	\$1,887	\$1,763	\$1,664
				13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
				13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
20	4 - 10	Premium	6500	\$750	\$1,629	\$1,469	\$1,382	\$1,302	
			6500	\$750	\$1,846	\$1,667	\$1,563	\$1,473	
			6500	\$750	\$1,931	\$1,745	\$1,634	\$1,541	
			13000	\$750	\$2,015	\$1,823	\$1,704	\$1,608	
	41 - 50			13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
				13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
				13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
				13000	\$750	\$2,182	\$1,976	\$1,843	\$1,740
25	4 - 8	Basic	6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478	
			6500	\$750	\$1,914	\$1,726	\$1,624	\$1,529	
			6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649	
			6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717	
			13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784	
			13000	\$750	\$2,306	\$2,085	\$1,950	\$1,840	
			13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916	
			13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916	
	4 - 10	Premium		6500	\$750	\$1,849	\$1,667	\$1,569	\$1,478
				6500	\$750	\$2,066	\$1,865	\$1,750	\$1,649
				6500	\$750	\$2,151	\$1,943	\$1,821	\$1,717
				13000	\$750	\$2,235	\$2,021	\$1,891	\$1,784
				13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
				13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
				13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916
				13000	\$750	\$2,402	\$2,174	\$2,030	\$1,916

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

b. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
30	4 - 8	Basic	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658	
			6500	\$750	\$2,139	\$1,929	\$1,815	\$1,709	
			6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829	
			6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897	
	31 - 37			13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964
				13000	\$750	\$2,531	\$2,288	\$2,141	\$2,020
				13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
				13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
30	4 - 10	Premium	6500	\$750	\$2,074	\$1,870	\$1,760	\$1,658	
			6500	\$750	\$2,291	\$2,068	\$1,941	\$1,829	
			6500	\$750	\$2,376	\$2,146	\$2,012	\$1,897	
			13000	\$750	\$2,460	\$2,224	\$2,082	\$1,964	
	41 - 50			13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
				13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
				13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
				13000	\$750	\$2,627	\$2,377	\$2,221	\$2,096
35	4 - 8	Basic	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834	
			6500	\$750	\$2,359	\$2,127	\$2,002	\$1,885	
			6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005	
			6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073	
	31 - 37			13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140
				13000	\$750	\$2,751	\$2,486	\$2,328	\$2,196
				13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272
				13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272
35	4 - 10	Premium	6500	\$750	\$2,294	\$2,068	\$1,947	\$1,834	
			6500	\$750	\$2,511	\$2,266	\$2,128	\$2,005	
			6500	\$750	\$2,596	\$2,344	\$2,199	\$2,073	
			13000	\$750	\$2,680	\$2,422	\$2,269	\$2,140	
41 - 50			13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272	
			13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272	
			13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272	
			13000	\$750	\$2,847	\$2,575	\$2,408	\$2,272	

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

b. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
40	4 - 8	Basic	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010	
			6500	\$750	\$2,579	\$2,325	\$2,189	\$2,061	
			6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181	
			6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249	
	16 - 21			13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316
				13000	\$750	\$2,971	\$2,684	\$2,515	\$2,372
				13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
				13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
40	4 - 10	Premium	6500	\$750	\$2,514	\$2,266	\$2,134	\$2,010	
			6500	\$750	\$2,731	\$2,464	\$2,315	\$2,181	
			6500	\$750	\$2,816	\$2,542	\$2,386	\$2,249	
			13000	\$750	\$2,900	\$2,620	\$2,456	\$2,316	
	11 - 20			13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
				13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
				13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
				13000	\$750	\$3,067	\$2,773	\$2,595	\$2,448
45	4 - 8	Basic	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190	
			6500	\$750	\$2,804	\$2,527	\$2,380	\$2,241	
			6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361	
			6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429	
	16 - 21			13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496
				13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552
				13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628
				13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628
31 - 37			13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496	
			13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552	
			13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	
			13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	
41 - 50			13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496	
			13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552	
			13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	
			13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	
45	4 - 10	Premium	6500	\$750	\$2,739	\$2,468	\$2,325	\$2,190	
			6500	\$750	\$2,956	\$2,666	\$2,506	\$2,361	
			6500	\$750	\$3,041	\$2,744	\$2,577	\$2,429	
			13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496	
45	11 - 20		13000	\$750	\$3,125	\$2,822	\$2,647	\$2,496	
			13000	\$750	\$3,196	\$2,886	\$2,706	\$2,552	
			13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	
			13000	\$750	\$3,292	\$2,975	\$2,786	\$2,628	

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

6. Converged Voice + VPN, (Cont'd.)

(T)

All rates are applied per service location:

b. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
50	4 - 8	Basic	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366	
			6500	\$750	\$3,024	\$2,725	\$2,567	\$2,417	
			6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537	
			6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605	
	16 - 21			13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
				13000	\$750	\$3,416	\$3,084	\$2,893	\$2,728
				13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804
				13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804
50	4 - 10	Premium	6500	\$750	\$2,959	\$2,666	\$2,512	\$2,366	
			6500	\$750	\$3,176	\$2,864	\$2,693	\$2,537	
			6500	\$750	\$3,261	\$2,942	\$2,764	\$2,605	
			13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672	
	11 - 20			13000	\$750	\$3,345	\$3,020	\$2,834	\$2,672
				13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804
				13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804
				13000	\$750	\$3,512	\$3,173	\$2,973	\$2,804

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.) (C)

6. Converged Voice + VPN, (Cont'd.) (T)

All rates are applied per service location:

c. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*

Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400
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*These rates are grandfathered and are only available to existing Customers of record as of August 9, 2013.

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

Effective February 15, 2022, Converged Services are grandfathered to existing customers at existing locations.

7. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

a. T1 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	6500	\$500	\$590	\$534	\$499	\$470
	9 - 12		6500	\$500	\$655	\$593	\$553	\$522
1.5	4 - 8	Premium	6500	\$500	\$590	\$534	\$499	\$470
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
	9 - 12		6500	\$750	\$781	\$707	\$660	\$623
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680
	19 - 24		6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
	9 - 16		6500	\$750	\$781	\$707	\$660	\$623
4.5	4 - 8	Basic	6500	\$750	\$852	\$770	\$721	\$680
	9 - 12		6500	\$750	\$917	\$830	\$776	\$732
	13 - 18		6500	\$750	\$990	\$896	\$836	\$789
	19 - 24		6500	\$750	\$1,069	\$969	\$902	\$852
	25 - 30		6500	\$750	\$1,154	\$1,046	\$973	\$919
	31 - 36		13000	\$750	\$1,238	\$1,124	\$1,043	\$986
4.5	4 - 8	Premium	6500	\$750	\$852	\$770	\$721	\$680
	9 - 16		6500	\$750	\$917	\$830	\$776	\$732
	17 - 24		6500	\$750	\$1,069	\$969	\$902	\$852
6*	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 12		6500	\$750	\$1,054	\$952	\$891	\$841
	13 - 18		6500	\$750	\$1,126	\$1,019	\$952	\$898
	19 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 36		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
43 - 50		13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227	

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
6*	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
	9 - 16		6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
7.5	4 - 8	Basic	6500	\$750	\$1,126	\$1,017	\$954	\$899
	9 - 12		6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	13 - 18		6500	\$750	\$1,264	\$1,143	\$1,069	\$1,008
	19 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 30		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	31 - 36		13000	\$750	\$1,513	\$1,371	\$1,276	\$1,205
	37 - 42		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
	43 - 50		13000	\$750	\$1,680	\$1,524	\$1,415	\$1,337
7.5	4 - 8	Premium	6500	\$750	\$1,126	\$1,017	\$954	\$899
	9 - 16		6500	\$750	\$1,192	\$1,076	\$1,009	\$951
	17 - 24		6500	\$750	\$1,343	\$1,215	\$1,135	\$1,071
	25 - 32		6500	\$750	\$1,428	\$1,293	\$1,206	\$1,138
	33 - 40		13000	\$750	\$1,583	\$1,435	\$1,335	\$1,261
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
	9 - 12		6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447	

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. Grandfathered Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	41 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447
10.5	4 - 8	Basic	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
			6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	13 - 18		6500	\$750	\$1,516	\$1,370	\$1,284	\$1,210
	19 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 30		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	31 - 36		13000	\$750	\$1,765	\$1,598	\$1,491	\$1,407
	37 - 42		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	43 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539
10.5	4 - 8	Premium	6500	\$750	\$1,379	\$1,244	\$1,169	\$1,101
			6500	\$750	\$1,444	\$1,304	\$1,223	\$1,153
	17 - 24		6500	\$750	\$1,596	\$1,443	\$1,350	\$1,273
	25 - 32		6500	\$750	\$1,680	\$1,520	\$1,420	\$1,340
	33 - 40		13000	\$750	\$1,836	\$1,663	\$1,550	\$1,463
	41 - 50		13000	\$750	\$1,932	\$1,751	\$1,630	\$1,539

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

a. T1 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
12	4 - 8	Basic	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	31 - 36		13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	37 - 42		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	43 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
12	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	9 - 16		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	17 - 24		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605	

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

b. DS3 Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
3	4 - 8	Basic	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
	13 - 18		6500	\$750	\$854	\$774	\$720	\$680
	19 - 24		6500	\$750	\$933	\$846	\$786	\$743
3	4 - 8	Premium	6500	\$750	\$716	\$648	\$605	\$571
			6500	\$750	\$781	\$707	\$660	\$623
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	13 - 18		6500	\$750	\$1,126	\$1,019	\$952	\$898
	19 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 36		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	37 - 42		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
	43 - 50		13000	\$750	\$1,542	\$1,400	\$1,298	\$1,227
6	4 - 8	Premium	6500	\$750	\$988	\$893	\$837	\$789
			6500	\$750	\$1,054	\$952	\$891	\$841
	17 - 24		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	25 - 32		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
9	4 - 8	Basic	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	13 - 18		6500	\$750	\$1,400	\$1,265	\$1,185	\$1,118
	19 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 30		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	31 - 36		13000	\$750	\$1,649	\$1,493	\$1,392	\$1,315
	37 - 42		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
	43 - 50		13000	\$750	\$1,816	\$1,646	\$1,531	\$1,447

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
9	4 - 8	Premium	6500	\$750	\$1,262	\$1,139	\$1,070	\$1,009
			6500	\$750	\$1,328	\$1,199	\$1,125	\$1,060
	17 - 24		6500	\$750	\$1,479	\$1,338	\$1,251	\$1,180
	25 - 32		6500	\$750	\$1,564	\$1,416	\$1,322	\$1,247
	33 - 40		13000	\$750	\$1,719	\$1,558	\$1,451	\$1,370
12	4 - 8	Basic	6500	\$750	\$1,816	\$1,646	\$1,531	\$1,447
			6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
	9 - 12		6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	13 - 18		6500	\$750	\$1,599	\$1,444	\$1,354	\$1,276
	19 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
12	25 - 30		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
			13000	\$750	\$1,848	\$1,672	\$1,562	\$1,473
	31 - 36		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
	37 - 42		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
	43 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
12	4 - 8	Premium	6500	\$750	\$1,461	\$1,318	\$1,240	\$1,167
			6500	\$750	\$1,526	\$1,378	\$1,294	\$1,219
	17 - 24		6500	\$750	\$1,678	\$1,517	\$1,420	\$1,339
	25 - 32		6500	\$750	\$1,763	\$1,595	\$1,491	\$1,406
	33 - 40		13000	\$750	\$1,918	\$1,737	\$1,620	\$1,529
15	41 - 50		13000	\$750	\$2,014	\$1,825	\$1,701	\$1,605
			6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
	9 - 12		6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345
	13 - 18		6500	\$750	\$1,756	\$1,586	\$1,487	\$1,402
	19 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
15	25 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
			13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
	31 - 36		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
	37 - 42		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge				
					12 Months	24 Months	36 Months	60 Months	
15	4 - 8	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293	
			6500	\$750	\$1,684	\$1,519	\$1,427	\$1,345	
	17 - 24		6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465	
	25 - 32		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532	
	33 - 40		13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655	
18	4 - 8	Basic	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416	
			6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468	
	13 - 18		6500	\$750	\$1,910	\$1,724	\$1,619	\$1,525	
	19 - 24		6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
	25 - 30		6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
	31 - 36		13000	\$750	\$2,159	\$1,952	\$1,826	\$1,722	
	37 - 42		13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
	43 - 50		13000	\$750	\$2,325	\$2,105	\$1,965	\$1,854	
	18	4 - 8	Premium	6500	\$750	\$1,772	\$1,598	\$1,504	\$1,416
				6500	\$750	\$1,837	\$1,657	\$1,558	\$1,468
17 - 24			6500	\$750	\$1,989	\$1,796	\$1,685	\$1,588	
25 - 32			6500	\$750	\$2,074	\$1,874	\$1,755	\$1,655	
33 - 40			13000	\$750	\$2,229	\$2,016	\$1,885	\$1,778	
21	4 - 8	Basic	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552	
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604	
	13 - 18		6500	\$750	\$2,080	\$1,877	\$1,763	\$1,661	
	19 - 24		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724	
	25 - 30		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791	
	31 - 36		13000	\$750	\$2,329	\$2,105	\$1,970	\$1,858	
	37 - 42		13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914	
43 - 50		13000	\$750	\$2,496	\$2,258	\$2,109	\$1,990		

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** t Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
21	4 - 8	Premium	6500	\$750	\$1,942	\$1,751	\$1,648	\$1,552
			6500	\$750	\$2,008	\$1,811	\$1,703	\$1,604
	17 - 24		6500	\$750	\$2,159	\$1,950	\$1,829	\$1,724
	25 - 32		6500	\$750	\$2,244	\$2,027	\$1,900	\$1,791
	33 - 40		13000	\$750	\$2,399	\$2,170	\$2,029	\$1,914
24	4 - 8	Basic	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
			6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
	13 - 18		6500	\$750	\$2,237	\$2,019	\$1,896	\$1,787
	19 - 24		6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849
	25 - 30		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917
24	4 - 8	Premium	6500	\$750	\$2,099	\$1,892	\$1,781	\$1,678
			6500	\$750	\$2,164	\$1,952	\$1,836	\$1,729
	17 - 24		6500	\$750	\$2,316	\$2,091	\$1,962	\$1,849
	25 - 32		6500	\$750	\$2,401	\$2,169	\$2,033	\$1,917
	33 - 40		13000	\$750	\$2,556	\$2,311	\$2,162	\$2,040
27	4 - 8	Basic	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	13 - 18		6500	\$750	\$2,399	\$2,164	\$2,034	\$1,916
	19 - 24		6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979
	25 - 30		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046
27	4 - 8	Basic	13000	\$750	\$2,648	\$2,392	\$2,241	\$2,113
			13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169
			13000	\$750	\$2,815	\$2,545	\$2,380	\$2,245

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
27	4 - 8	Premium	6500	\$750	\$2,261	\$2,038	\$1,919	\$1,807
			6500	\$750	\$2,327	\$2,097	\$1,974	\$1,859
	17 - 24		6500	\$750	\$2,478	\$2,236	\$2,100	\$1,979
	25 - 32		6500	\$750	\$2,563	\$2,314	\$2,171	\$2,046
	33 - 40		13000	\$750	\$2,718	\$2,456	\$2,300	\$2,169
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	13 - 18		6500	\$750	\$2,561	\$2,310	\$2,172	\$2,046
	19 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	25 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	17 - 24		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	25 - 32		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	33 - 40		13000	\$750	\$2,880	\$2,603	\$2,438	\$2,299
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
			6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
30	4 - 8	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488			

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
33	4 - 8	Basic	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	9 - 12		6500	\$750	\$2,718	\$2,451	\$2,305	\$2,172
	13 - 18		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
	19 - 24		6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
	25 - 30		6500	\$750	\$2,967	\$2,679	\$2,512	\$2,369
	31 - 36		13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424
	37 - 42		13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501
33	4 - 8	Premium	6500	\$750	\$2,580	\$2,325	\$2,190	\$2,063
			6500	\$750	\$2,646	\$2,385	\$2,244	\$2,114
	9 - 16		6500	\$750	\$2,797	\$2,524	\$2,371	\$2,234
	17 - 24		6500	\$750	\$2,882	\$2,602	\$2,441	\$2,301
	25 - 32		13000	\$750	\$3,037	\$2,744	\$2,571	\$2,424
	33 - 40		13000	\$750	\$3,134	\$2,832	\$2,651	\$2,501
36	4 - 8	Basic	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	9 - 12		6500	\$750	\$2,880	\$2,597	\$2,443	\$2,301
	13 - 18		6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364
	19 - 24		6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431
	25 - 30		6500	\$750	\$3,129	\$2,825	\$2,650	\$2,498
	31 - 36		13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554
	37 - 42		13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630
36	4 - 8	Premium	6500	\$750	\$2,742	\$2,471	\$2,328	\$2,192
			6500	\$750	\$2,807	\$2,530	\$2,383	\$2,244
	9 - 16		6500	\$750	\$2,959	\$2,669	\$2,509	\$2,364
	17 - 24		6500	\$750	\$3,044	\$2,747	\$2,580	\$2,431
	25 - 32		13000	\$750	\$3,199	\$2,889	\$2,709	\$2,554
	33 - 40		13000	\$750	\$3,295	\$2,978	\$2,789	\$2,630

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
39	4 - 8	Basic	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
			6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	9 - 12		6500	\$750	\$3,037	\$2,738	\$2,577	\$2,427
	13 - 18		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	19 - 24		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	25 - 30		6500	\$750	\$3,286	\$2,966	\$2,784	\$2,624
	31 - 36		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
	37 - 42		13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756
39	4 - 8	Premium	6500	\$750	\$2,899	\$2,612	\$2,462	\$2,318
			6500	\$750	\$2,965	\$2,672	\$2,516	\$2,369
	9 - 16		6500	\$750	\$3,116	\$2,811	\$2,643	\$2,489
	17 - 24		6500	\$750	\$3,201	\$2,888	\$2,713	\$2,557
	25 - 32		13000	\$750	\$3,356	\$3,031	\$2,843	\$2,680
	33 - 40		13000	\$750	\$3,453	\$3,119	\$2,923	\$2,756
42	4 - 8	Basic	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
			6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	9 - 12		6500	\$750	\$3,199	\$2,885	\$2,714	\$2,556
	13 - 18		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	19 - 24		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	25 - 30		6500	\$750	\$3,448	\$3,112	\$2,921	\$2,753
	31 - 36		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	37 - 42		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885
42	4 - 8	Premium	6500	\$750	\$3,061	\$2,758	\$2,599	\$2,447
			6500	\$750	\$3,126	\$2,818	\$2,654	\$2,499
	9 - 16		6500	\$750	\$3,278	\$2,957	\$2,780	\$2,619
	17 - 24		6500	\$750	\$3,363	\$3,035	\$2,851	\$2,686
	25 - 32		13000	\$750	\$3,518	\$3,177	\$2,980	\$2,809
	33 - 40		13000	\$750	\$3,614	\$3,265	\$3,060	\$2,885

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

b. DS3 Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	9 - 12		6500	\$750	\$3,361	\$3,030	\$2,852	\$2,686
	13 - 18		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	19 - 24		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	25 - 30		6500	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	31 - 36		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	37 - 42		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015
45	4 - 8	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	9 - 16		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	17 - 24		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	25 - 32		6500	\$750	\$3,680	\$3,322	\$3,118	\$2,939
33 - 40		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015	
41 - 50		13000	\$750					

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

c. Ethernet Provisioning

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	6500	\$750	\$625	\$566	\$528	\$498
	9 - 15		6500	\$750	\$690	\$625	\$582	\$550
2	4 - 10	Premium	6500	\$750	\$625	\$566	\$528	\$498
4	4 - 8	Basic	6500	\$750	\$807	\$729	\$683	\$644
	9 - 15		6500	\$750	\$872	\$789	\$737	\$695
	16 - 21		6500	\$750	\$1,024	\$928	\$863	\$815
	22 - 30		6500	\$750	\$1,108	\$1,006	\$934	\$883
4	4 - 10	Premium	6500	\$750	\$807	\$729	\$683	\$644
	11 - 20		6500	\$750	\$1,024	\$928	\$863	\$815
6	4 - 8	Basic	6500	\$750	\$988	\$893	\$837	\$789
	9 - 15		6500	\$750	\$1,054	\$952	\$891	\$841
	16 - 21		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	22 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
	31 - 37		13000	\$750	\$1,375	\$1,247	\$1,159	\$1,095
	38 - 45		13000	\$750	\$1,445	\$1,311	\$1,218	\$1,151
6	4 - 10	Premium	6500	\$750	\$988	\$893	\$837	\$789
	11 - 20		6500	\$750	\$1,205	\$1,091	\$1,018	\$961
	21 - 30		6500	\$750	\$1,290	\$1,169	\$1,088	\$1,028
8	4 - 8	Basic	6500	\$750	\$1,172	\$1,058	\$993	\$936
	9 - 15		6500	\$750	\$1,237	\$1,117	\$1,047	\$987
	16 - 21		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	22 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
	31 - 37		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242
8	38 - 45		13000	\$750	\$1,628	\$1,476	\$1,374	\$1,298
	4 - 10	Premium	6500	\$750	\$1,172	\$1,058	\$993	\$936
	11 - 20		6500	\$750	\$1,388	\$1,256	\$1,174	\$1,107
	21 - 30		6500	\$750	\$1,473	\$1,334	\$1,244	\$1,175
8	31 - 40		13000	\$750	\$1,558	\$1,412	\$1,315	\$1,242

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,418	\$1,281	\$1,202	\$1,133
	16 - 21		6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	22 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 37		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	38 - 45		13000	\$750	\$1,810	\$1,640	\$1,528	\$1,443
10	4 - 10	Premium	6500	\$750	\$1,353	\$1,221	\$1,147	\$1,081
			6500	\$750	\$1,570	\$1,420	\$1,328	\$1,253
	21 - 30		6500	\$750	\$1,655	\$1,498	\$1,399	\$1,320
	31 - 40		13000	\$750	\$1,740	\$1,575	\$1,469	\$1,387
	41 - 50		13000	\$750	\$1,906	\$1,728	\$1,608	\$1,519
	15	4 - 8	Basic	6500	\$750	\$1,618	\$1,460	\$1,372
6500				\$750	\$1,684	\$1,519	\$1,427	\$1,345
16 - 21			6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
22 - 30			6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
31 - 37			13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
38 - 45			13000	\$750	\$2,075	\$1,878	\$1,753	\$1,655
15	4 - 10	Premium	6500	\$750	\$1,618	\$1,460	\$1,372	\$1,293
			6500	\$750	\$1,835	\$1,658	\$1,553	\$1,465
	21 - 30		6500	\$750	\$1,920	\$1,736	\$1,624	\$1,532
	31 - 40		13000	\$750	\$2,005	\$1,814	\$1,694	\$1,599
41 - 50		13000	\$750	\$2,172	\$1,967	\$1,833	\$1,731	

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(C)
(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
20	4 - 8	Basic	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
			6500	\$750	\$1,953	\$1,762	\$1,657	\$1,561
	16 - 21		6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	22 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 37		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	38 - 45		13000	\$750	\$2,345	\$2,121	\$1,984	\$1,871
20	4 - 10	Premium	6500	\$750	\$1,888	\$1,702	\$1,603	\$1,509
			6500	\$750	\$2,105	\$1,901	\$1,784	\$1,681
	21 - 30		6500	\$750	\$2,190	\$1,978	\$1,854	\$1,748
	31 - 40		13000	\$750	\$2,275	\$2,056	\$1,925	\$1,815
	41 - 50		13000	\$750	\$2,441	\$2,209	\$2,064	\$1,947
	25	4 - 8	Basic	6500	\$750	\$2,153	\$1,941	\$1,828
6500				\$750	\$2,219	\$2,000	\$1,882	\$1,773
16 - 21			6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
22 - 30			6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
31 - 37			13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
38 - 45			13000	\$750	\$2,610	\$2,359	\$2,209	\$2,083
25	4 - 10	Premium	6500	\$750	\$2,153	\$1,941	\$1,828	\$1,721
			6500	\$750	\$2,370	\$2,139	\$2,009	\$1,893
	21 - 30		6500	\$750	\$2,455	\$2,217	\$2,079	\$1,960
	31 - 40		13000	\$750	\$2,540	\$2,295	\$2,150	\$2,027
41 - 50		13000	\$750	\$2,707	\$2,448	\$2,289	\$2,159	

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
30	4 - 8	Basic	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,488	\$2,244	\$2,112	\$1,989
	16 - 21		6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	22 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 37		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
30	4 - 10	Premium	6500	\$750	\$2,423	\$2,184	\$2,058	\$1,937
			6500	\$750	\$2,640	\$2,383	\$2,238	\$2,109
	21 - 30		6500	\$750	\$2,725	\$2,461	\$2,309	\$2,176
	31 - 40		13000	\$750	\$2,810	\$2,538	\$2,380	\$2,243
	41 - 50		13000	\$750	\$2,976	\$2,691	\$2,519	\$2,375
35	4 - 8	Basic	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
			6500	\$750	\$2,754	\$2,482	\$2,337	\$2,201
	16 - 21		6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	22 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 37		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
35	4 - 10	Premium	6500	\$750	\$2,688	\$2,423	\$2,283	\$2,149
			6500	\$750	\$2,905	\$2,621	\$2,463	\$2,321
	21 - 30		6500	\$750	\$2,990	\$2,699	\$2,534	\$2,388
	31 - 40		13000	\$750	\$3,075	\$2,777	\$2,605	\$2,455
	41 - 50		13000	\$750	\$3,242	\$2,930	\$2,744	\$2,587

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
40	4 - 8	Basic	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,018	\$2,721	\$2,562	\$2,413
	16 - 21		6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	22 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 37		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	38 - 45		13000	\$750	\$3,410	\$3,080	\$2,888	\$2,723
	46 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
40	4 - 10	Premium	6500	\$750	\$2,953	\$2,661	\$2,508	\$2,361
			6500	\$750	\$3,170	\$2,860	\$2,688	\$2,533
	21 - 30		6500	\$750	\$3,255	\$2,937	\$2,759	\$2,600
	31 - 40		13000	\$750	\$3,340	\$3,015	\$2,830	\$2,667
	41 - 50		13000	\$750	\$3,506	\$3,168	\$2,969	\$2,799
45	4 - 8	Basic	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
			6500	\$750	\$3,289	\$2,963	\$2,791	\$2,629
	16 - 21		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
	22 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 37		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
	38 - 45		13000	\$750	\$3,680	\$3,322	\$3,118	\$2,939
	46 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015
	4 - 10	Premium	6500	\$750	\$3,223	\$2,904	\$2,737	\$2,577
45	11 - 20		6500	\$750	\$3,440	\$3,102	\$2,918	\$2,749
			6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	21 - 30		6500	\$750	\$3,525	\$3,180	\$2,988	\$2,816
	31 - 40		13000	\$750	\$3,610	\$3,258	\$3,059	\$2,883
41 - 50		13000	\$750	\$3,777	\$3,411	\$3,198	\$3,015	

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
50	4 - 8	Basic	6500	\$750	\$3,488	\$3,142	\$2,962	\$2,789
			6500	\$750	\$3,553	\$3,202	\$3,017	\$2,841
	16 - 21		6500	\$750	\$3,705	\$3,341	\$3,143	\$2,961
	22 - 30		6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
	31 - 37		13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
	38 - 45		13000	\$750	\$3,945	\$3,561	\$3,343	\$3,151
	46 - 50		13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
	50	4 - 10	Premium	6500	\$750	\$3,488	\$3,142	\$2,962
6500				\$750	\$3,705	\$3,341	\$3,143	\$2,961
21 - 30			6500	\$750	\$3,790	\$3,419	\$3,214	\$3,028
31 - 40			13000	\$750	\$3,875	\$3,496	\$3,284	\$3,095
41 - 50			13000	\$750	\$4,041	\$3,649	\$3,423	\$3,227
55	4 - 8	Basic	6500	\$750	\$3,605	\$3,247	\$3,061	\$2,882
			6500	\$750	\$3,670	\$3,307	\$3,115	\$2,934
	16 - 21		6500	\$750	\$3,821	\$3,446	\$3,242	\$3,054
	22 - 30		6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
	31 - 37		13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
	38 - 45		13000	\$750	\$4,061	\$3,666	\$3,442	\$3,244
	46 - 50		13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320
	55	4 - 10	Premium	6500	\$750	\$3,605	\$3,247	\$3,061
6500				\$750	\$3,821	\$3,446	\$3,242	\$3,054
21 - 30			6500	\$750	\$3,906	\$3,523	\$3,312	\$3,121
31 - 40			13000	\$750	\$3,991	\$3,601	\$3,383	\$3,188
41 - 50			13000	\$750	\$4,158	\$3,754	\$3,522	\$3,320

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
60	4 - 8	Basic	6500	\$750	\$3,723	\$3,353	\$3,161	\$2,977
			6500	\$750	\$3,788	\$3,413	\$3,216	\$3,028
	16 - 21		6500	\$750	\$3,939	\$3,552	\$3,342	\$3,148
	22 - 30		6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
	31 - 37		13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
	38 - 45		13000	\$750	\$4,179	\$3,772	\$3,542	\$3,338
	46 - 50		13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
	60	4 - 10	Premium	6500	\$750	\$3,723	\$3,353	\$3,161
6500				\$750	\$3,939	\$3,552	\$3,342	\$3,148
21 - 30			6500	\$750	\$4,024	\$3,629	\$3,413	\$3,215
31 - 40			13000	\$750	\$4,109	\$3,707	\$3,483	\$3,283
41 - 50			13000	\$750	\$4,276	\$3,860	\$3,622	\$3,415
65	4 - 8	Basic	6500	\$750	\$3,839	\$3,457	\$3,260	\$3,069
			6500	\$750	\$3,904	\$3,517	\$3,315	\$3,121
	16 - 21		6500	\$750	\$4,055	\$3,656	\$3,441	\$3,241
	22 - 30		6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
	31 - 37		13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
	38 - 45		13000	\$750	\$4,295	\$3,876	\$3,641	\$3,431
	46 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507
	65	4 - 10	Premium	6500	\$750	\$3,839	\$3,457	\$3,260
6500				\$750	\$4,055	\$3,656	\$3,441	\$3,241
21 - 30			6500	\$750	\$4,140	\$3,734	\$3,512	\$3,308
31 - 40			13000	\$750	\$4,225	\$3,811	\$3,582	\$3,375
41 - 50		13000	\$750	\$4,392	\$3,964	\$3,721	\$3,507	

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
70	4 - 8	Basic	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
			6500	\$750	\$4,022	\$3,623	\$3,415	\$3,215
	16 - 21		6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	22 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 37		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	38 - 45		13000	\$750	\$4,413	\$3,982	\$3,741	\$3,526
	46 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
70	4 - 10	Premium	6500	\$750	\$3,957	\$3,564	\$3,360	\$3,164
			6500	\$750	\$4,173	\$3,762	\$3,541	\$3,335
	21 - 30		6500	\$750	\$4,258	\$3,840	\$3,612	\$3,403
	31 - 40		13000	\$750	\$4,343	\$3,918	\$3,682	\$3,470
	41 - 50		13000	\$750	\$4,510	\$4,071	\$3,821	\$3,602
75	4 - 8	Basic	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
			6500	\$750	\$4,138	\$3,728	\$3,513	\$3,309
	16 - 21		6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	22 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 37		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	38 - 45		13000	\$750	\$4,530	\$4,087	\$3,840	\$3,619
	46 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695
75	4 - 10	Premium	6500	\$750	\$4,073	\$3,669	\$3,459	\$3,257
			6500	\$750	\$4,290	\$3,867	\$3,640	\$3,429
	21 - 30		6500	\$750	\$4,375	\$3,945	\$3,710	\$3,496
	31 - 40		13000	\$750	\$4,459	\$4,023	\$3,781	\$3,563
	41 - 50		13000	\$750	\$4,626	\$4,176	\$3,920	\$3,695

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
80	4 - 8	Basic	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
			6500	\$750	\$4,249	\$3,829	\$3,608	\$3,397
	16 - 21		6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	22 - 30		6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585
	31 - 37		13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
	38 - 45		13000	\$750	\$4,641	\$4,188	\$3,935	\$3,708
	46 - 50		13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
80	4 - 10	Premium	6500	\$750	\$4,184	\$3,769	\$3,554	\$3,346
			6500	\$750	\$4,401	\$3,968	\$3,735	\$3,517
	21 - 30		6500	\$750	\$4,486	\$4,045	\$3,805	\$3,585
	31 - 40		13000	\$750	\$4,570	\$4,123	\$3,876	\$3,652
	41 - 50		13000	\$750	\$4,737	\$4,276	\$4,015	\$3,784
85	4 - 8	Basic	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
			6500	\$750	\$4,367	\$3,935	\$3,709	\$3,492
	16 - 21		6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	22 - 30		6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679
	31 - 37		13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
	38 - 45		13000	\$750	\$4,759	\$4,294	\$4,035	\$3,802
	46 - 50		13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878
85	4 - 10	Premium	6500	\$750	\$4,302	\$3,875	\$3,654	\$3,440
			6500	\$750	\$4,519	\$4,074	\$3,835	\$3,612
	21 - 30		6500	\$750	\$4,604	\$4,151	\$3,906	\$3,679
	31 - 40		13000	\$750	\$4,688	\$4,229	\$3,976	\$3,746
	41 - 50		13000	\$750	\$4,855	\$4,382	\$4,115	\$3,878

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
90	4 - 8	Basic	6500	\$750	\$4,418	\$3,980	\$3,753	\$3,533
			6500	\$750	\$4,484	\$4,039	\$3,807	\$3,585
	16 - 21		6500	\$750	\$4,635	\$4,178	\$3,934	\$3,705
	22 - 30		6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
	31 - 37		13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
	38 - 45		13000	\$750	\$4,875	\$4,398	\$4,134	\$3,895
	46 - 50		13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
	90	4 - 10	Premium	6500	\$750	\$4,418	\$3,980	\$3,753
6500				\$750	\$4,635	\$4,178	\$3,934	\$3,705
21 - 30			6500	\$750	\$4,720	\$4,256	\$4,004	\$3,772
31 - 40			13000	\$750	\$4,805	\$4,334	\$4,075	\$3,839
41 - 50			13000	\$750	\$4,972	\$4,487	\$4,214	\$3,971
100	4 - 8	Basic	6500	\$750	\$4,652	\$4,190	\$3,952	\$3,721
			6500	\$750	\$4,718	\$4,250	\$4,006	\$3,772
	16 - 21		6500	\$750	\$4,869	\$4,389	\$4,133	\$3,892
	22 - 30		6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
	31 - 37		13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
	38 - 45		13000	\$750	\$5,109	\$4,609	\$4,333	\$4,082
	46 - 50		13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159
	100	4 - 10	Premium	6500	\$750	\$4,652	\$4,190	\$3,952
6500				\$750	\$4,869	\$4,389	\$4,133	\$3,892
21 - 30			6500	\$750	\$4,954	\$4,467	\$4,203	\$3,959
31 - 40			13000	\$750	\$5,039	\$4,544	\$4,274	\$4,027
41 - 50			13000	\$750	\$5,206	\$4,697	\$4,413	\$4,159

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

c. Ethernet Provisioning, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Long Distance Allowance (Minutes of Use)	Nonrecurring Charge	Monthly Recurring Charge			
					12 Months	24 Months	36 Months	60 Months
350	4 - 8	Basic	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,774	\$11,755	\$11,737	\$11,727
	16 - 21		6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
			6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
	31 - 37		13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
			13000	\$750	\$12,166	\$12,114	\$12,063	\$12,038
	46 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114
350	4 - 10	Premium	6500	\$750	\$11,709	\$11,696	\$11,682	\$11,676
			6500	\$750	\$11,926	\$11,894	\$11,863	\$11,847
	21 - 30		6500	\$750	\$12,011	\$11,972	\$11,934	\$11,915
			13000	\$750	\$12,095	\$12,050	\$12,004	\$11,982
	41 - 50		13000	\$750	\$12,262	\$12,203	\$12,143	\$12,114

Effective Date: February 15, 2022

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.3 Converged Voice Service, (Cont'd.)

C. **Grandfathered** Rates and Charges, (Cont'd.)

(C)

7. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

(T)

All rates are applied per service location:

d. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
OC3	\$0	\$915	\$824	\$778	\$732
OC12	\$0	\$1,755	\$1,580	\$1,492	\$1,404
OC48	\$0	\$6,000	\$5,400	\$5,100	\$4,800
Ethernet 10 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$700*	\$630*	\$595*	\$560*

Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400
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*These rates are grandfathered and are only available to existing Customers of record as of August 9, 2013.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.4 FlexVoiceSM Service

A. General

FlexVoice Service offers a selection of simultaneous call paths configured as digital channels (trunk or PRI) and/or analog business lines across a single access connection (see restrictions in paragraph B below). FlexVoice Service offers the Customer digital connectivity and/or business lines for both incoming and outgoing access. Service is provisioned using T1s or Ethernet and is offered in DS0 level increments (call paths). A Company-provided Integrated Access Device (IAD) is installed at the Customer's premises. The IAD converts IP voice from the Wide Area Network (WAN) into TDM voice (PRI, Digital Trunks, or Business Lines). The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the FlexVoice Service, including 911 service. The Company has no liability or responsibility for such loss of service.

B. Call Path Restrictions

Digital channels and PRI channels cannot be provisioned on the same device. Each IAD can support the following maximums:

- 24 Analog Business Lines
- 48 Digital Trunk Channels
- 46 PRI Channels
- 50 Total call paths when provisioning a combination of analog lines and digital channels

C. Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
1-30	6,500
31-50	13,000

Additional Toll Services are provided pursuant to the Company's published price lists and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.4 FlexVoiceSM Service, (Cont'd.)

D. Line Features

1. For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 4.20.
2. The Customer is eligible for one Basic Voice Mailbox per FlexVoice line at no additional charge.

E. Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Numbers (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 4.11. Additional VTNs are charged as described in Section 4.10. Additional RTNs are charged as described in Section 4.22.

F. Rates and Charges

1. Application of Rates

FlexVoice Service is a flat rated service. A Monthly Recurring Charge applies for the service and calls made within the local calling area are included at no additional charge. To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

2. Rates

All rates are applied per FlexVoice Service arrangement at each service location:

Effective Date: May 31, 2016

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.4 FlexVoiceSM Service, (Cont'd.)

F. Rates and Charges, (Cont'd.)

2. Rates, (Cont'd.)

Call Paths	Flex Call Minutes	Nonrecurring Charges	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1 - 10	6500	\$500.00	\$400.00	\$360.00	\$320.00	\$280.00
11 - 15	6500	\$500.00	\$425.00	\$382.00	\$340.00	\$297.00
16 - 20	6500	\$500.00	\$450.00	\$405.00	\$360.00	\$315.00
21 - 25	6500	\$500.00	\$475.00	\$427.00	\$380.00	\$332.00
26 - 30	6500	\$500.00	\$570.00	\$513.00	\$456.00	\$399.00
31 - 35	13000	\$500.00	\$665.00	\$598.00	\$532.00	\$465.00
36 - 40	13000	\$500.00	\$760.00	\$684.00	\$608.00	\$532.00
41 - 45	13000	\$500.00	\$855.00	\$769.00	\$684.00	\$598.00
46 - 50	13000	\$500.00	\$950.00	\$855.00	\$760.00	\$665.00

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates, (Cont'd.)

5.2.5 SIP Trunking Service[1,2]

(T)

A. General

SIP (Session Initiation Protocol) Trunking Service offers voice channels over Ethernet or TDM services which enable a Customer to originate and terminate calls using IP format. Service is offered in increments of 5 call paths (5 DS0 equivalents) with a minimum of 25 call paths and a maximum of 2,000. All services utilizing TDM-based transport require the installation of a Company-provided managed router to convert the interface from TDM to Ethernet.

The demarcation between the Customer's switch or network and the Company's network is a Company-provided Session Border Controller (SBC) installed at the Customer's premises. The compatibility of the make, model and release of the Customer premises equipment must be verified prior to purchase of the SIP Trunking Service.

Upon disconnection of the services, all Company-provided equipment must be returned to the Company.

B. Service Limitations

SIP Trunking Service is not designed for, but may be compatible with, faxing, remote metering, supervisory control and alarm signaling. Customer is responsible for ensuring compatibility when using SIP Trunking Service for these purposes.

SIP Trunking Service is designed to support 911 addressing only at the Customer's physical service location, or at eligible remote locations validated by the Company.

The Customer is solely responsible for the acquisition, repair and maintenance of any back-up power system that the Customer deems necessary to support its telecommunications systems. In the event of a power failure, the absence or failure of a battery back-up system will result in the loss of use of the SIP Trunking Service, including 911 service. The Company has no liability or responsibility for such loss of service.

[1] SIP Trunking Service is discontinued as of December 9, 2019 throughout the Boise ID metropolitan area.

[2] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)

(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1] (Cont'd.)

(T)

C. Long Distance Calling Allowance

The Customer receives a long distance allowance, which may be used for direct dialed and/or toll free services, based on the call paths purchased.

Call Paths	Monthly Long Distance Allowance Minutes of Use
25-45	6,500
50-70	13,000
75-95	19,500
100-120	26,000
125-145	32,500
150-170	39,000
175-195	45,500
200-220	52,000
225-245	58,500
250-2,000	65,000

Additional Toll Services are provided pursuant to the Company's published price lists and rate schedules. The Customer who does not select the Company as their long distance provider is not eligible to receive the monthly allowance of long distance minutes of usage.

D. Telephone Numbers

The Customer receives the first 100 telephone numbers (Individual Telephone Number (ITN), Virtual Telephone Number (VTN) and Remote Telephone Number (RTN)) per service location at no charge. Additional ITNs are charged as described in Section 4.11. Additional VTNs are charged as described in Section 4.10. Additional RTNs are charged as described in Section 4.22.

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
 (N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1] (Cont'd.)

(T)

E. Rates and Charges

1. Application of Rates

SIP Trunking Service is comprised of two rate elements; a transport charge and a call path bundle. There is no additional charge for the managed router required for TDM or Off-Net provisioning. To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

2. Rates

All rates are applied per SIP Trunking Service at each service location:

a. Transport

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
T1	\$0	\$85	\$77	\$72	\$68
DS3	\$0	\$325	\$293	\$276	\$260
Ethernet 100 Mbps	\$0	\$325	\$293	\$276	\$260
Ethernet 1 Gbps	\$0	\$500	\$450	\$425	\$400

Notes: PS/ALI (See Section 2.23) is not available on SIP Trunking.

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates, (Cont'd.)

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
25	6,500	\$500.00	\$594.00	\$495.00	\$450.00	\$427.50
30	6,500	\$500.00	\$712.80	\$594.00	\$540.00	\$513.00
35	6,500	\$500.00	\$831.60	\$693.00	\$630.00	\$598.50
40	6,500	\$500.00	\$950.40	\$792.00	\$720.00	\$684.00
45	6,500	\$500.00	\$1,069.20	\$891.00	\$810.00	\$769.50
50	13,000	\$500.00	\$1,188.00	\$990.00	\$900.00	\$855.00
55	13,000	\$500.00	\$1,306.80	\$1,089.00	\$990.00	\$940.50
60	13,000	\$500.00	\$1,425.60	\$1,188.00	\$1,080.00	\$1,026.00
65	13,000	\$500.00	\$1,544.40	\$1,287.00	\$1,170.00	\$1,111.50
70	13,000	\$500.00	\$1,663.20	\$1,386.00	\$1,260.00	\$1,197.00
75	19,500	\$500.00	\$1,782.00	\$1,485.00	\$1,350.00	\$1,282.50
80	19,500	\$500.00	\$1,900.80	\$1,584.00	\$1,440.00	\$1,368.00
85	19,500	\$500.00	\$2,019.60	\$1,683.00	\$1,530.00	\$1,453.50
90	19,500	\$500.00	\$2,138.40	\$1,782.00	\$1,620.00	\$1,539.00
95	19,500	\$500.00	\$2,257.20	\$1,881.00	\$1,710.00	\$1,624.50
100	26,000	\$500.00	\$2,376.00	\$1,980.00	\$1,800.00	\$1,710.00
105	26,000	\$500.00	\$2,494.80	\$2,079.00	\$1,890.00	\$1,795.50
110	26,000	\$500.00	\$2,613.60	\$2,178.00	\$1,980.00	\$1,881.00
115	26,000	\$500.00	\$2,732.40	\$2,277.00	\$2,070.00	\$1,966.50
120	26,000	\$500.00	\$2,851.20	\$2,376.00	\$2,160.00	\$2,052.00
125	32,500	\$500.00	\$2,805.00	\$2,337.50	\$2,125.00	\$2,018.75
130	32,500	\$500.00	\$2,917.20	\$2,431.00	\$2,210.00	\$2,099.50
135	32,500	\$500.00	\$3,029.40	\$2,524.50	\$2,295.00	\$2,180.25
140	32,500	\$500.00	\$3,141.60	\$2,618.00	\$2,380.00	\$2,261.00
145	32,500	\$500.00	\$3,253.80	\$2,711.50	\$2,465.00	\$2,341.75
150	39,000	\$500.00	\$3,366.00	\$2,805.00	\$2,550.00	\$2,422.50
155	39,000	\$500.00	\$3,478.20	\$2,898.50	\$2,635.00	\$2,503.25
160	39,000	\$500.00	\$3,590.40	\$2,992.00	\$2,720.00	\$2,584.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
165	39,000	\$500.00	\$3,702.60	\$3,085.50	\$2,805.00	\$2,664.75
170	39,000	\$500.00	\$3,814.80	\$3,179.00	\$2,890.00	\$2,745.50
175	45,500	\$500.00	\$3,927.00	\$3,272.50	\$2,975.00	\$2,826.25
180	45,500	\$500.00	\$4,039.20	\$3,366.00	\$3,060.00	\$2,907.00
185	45,500	\$500.00	\$4,151.40	\$3,459.50	\$3,145.00	\$2,987.75
190	45,500	\$500.00	\$4,263.60	\$3,553.00	\$3,230.00	\$3,068.50
195	45,500	\$500.00	\$4,375.80	\$3,646.50	\$3,315.00	\$3,149.25
200	52,000	\$500.00	\$4,488.00	\$3,740.00	\$3,400.00	\$3,230.00
205	52,000	\$500.00	\$4,600.20	\$3,833.50	\$3,485.00	\$3,310.75
210	52,000	\$500.00	\$4,712.40	\$3,927.00	\$3,570.00	\$3,391.50
215	52,000	\$500.00	\$4,824.60	\$4,020.50	\$3,655.00	\$3,472.25
220	52,000	\$500.00	\$4,936.80	\$4,114.00	\$3,740.00	\$3,553.00
225	58,500	\$500.00	\$5,049.00	\$4,207.50	\$3,825.00	\$3,633.75
230	58,500	\$500.00	\$5,161.20	\$4,301.00	\$3,910.00	\$3,714.50
235	58,500	\$500.00	\$5,273.40	\$4,394.50	\$3,995.00	\$3,795.25
240	58,500	\$500.00	\$5,385.60	\$4,488.00	\$4,080.00	\$3,876.00
245	58,500	\$500.00	\$5,497.80	\$4,581.50	\$4,165.00	\$3,956.75
250	65,000	\$500.00	\$5,610.00	\$4,675.00	\$4,250.00	\$4,037.50
255	65,000	\$500.00	\$5,722.20	\$4,768.50	\$4,335.00	\$4,118.25
260	65,000	\$500.00	\$5,834.40	\$4,862.00	\$4,420.00	\$4,199.00
265	65,000	\$500.00	\$5,946.60	\$4,955.50	\$4,505.00	\$4,279.75
270	65,000	\$500.00	\$6,058.80	\$5,049.00	\$4,590.00	\$4,360.50
275	65,000	\$500.00	\$5,808.00	\$4,840.00	\$4,400.00	\$4,180.00
280	65,000	\$500.00	\$5,913.60	\$4,928.00	\$4,480.00	\$4,256.00
285	65,000	\$500.00	\$6,019.20	\$5,016.00	\$4,560.00	\$4,332.00
290	65,000	\$500.00	\$6,124.80	\$5,104.00	\$4,640.00	\$4,408.00
295	65,000	\$500.00	\$6,230.40	\$5,192.00	\$4,720.00	\$4,484.00
300	65,000	\$500.00	\$6,336.00	\$5,280.00	\$4,800.00	\$4,560.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
305	65,000	\$500.00	\$6,441.60	\$5,368.00	\$4,880.00	\$4,636.00
310	65,000	\$500.00	\$6,547.20	\$5,456.00	\$4,960.00	\$4,712.00
315	65,000	\$500.00	\$6,652.80	\$5,544.00	\$5,040.00	\$4,788.00
320	65,000	\$500.00	\$6,758.40	\$5,632.00	\$5,120.00	\$4,864.00
325	65,000	\$500.00	\$6,864.00	\$5,720.00	\$5,200.00	\$4,940.00
330	65,000	\$500.00	\$6,969.60	\$5,808.00	\$5,280.00	\$5,016.00
335	65,000	\$500.00	\$7,075.20	\$5,896.00	\$5,360.00	\$5,092.00
340	65,000	\$500.00	\$7,180.80	\$5,984.00	\$5,440.00	\$5,168.00
345	65,000	\$500.00	\$7,286.40	\$6,072.00	\$5,520.00	\$5,244.00
350	65,000	\$500.00	\$7,392.00	\$6,160.00	\$5,600.00	\$5,320.00
355	65,000	\$500.00	\$7,497.60	\$6,248.00	\$5,680.00	\$5,396.00
360	65,000	\$500.00	\$7,603.20	\$6,336.00	\$5,760.00	\$5,472.00
365	65,000	\$500.00	\$7,708.80	\$6,424.00	\$5,840.00	\$5,548.00
370	65,000	\$500.00	\$7,814.40	\$6,512.00	\$5,920.00	\$5,624.00
375	65,000	\$500.00	\$7,920.00	\$6,600.00	\$6,000.00	\$5,700.00
380	65,000	\$500.00	\$8,025.60	\$6,688.00	\$6,080.00	\$5,776.00
385	65,000	\$500.00	\$8,131.20	\$6,776.00	\$6,160.00	\$5,852.00
390	65,000	\$500.00	\$8,236.80	\$6,864.00	\$6,240.00	\$5,928.00
395	65,000	\$500.00	\$8,342.40	\$6,952.00	\$6,320.00	\$6,004.00
400	65,000	\$500.00	\$8,448.00	\$7,040.00	\$6,400.00	\$6,080.00
405	65,000	\$500.00	\$8,553.60	\$7,128.00	\$6,480.00	\$6,156.00
410	65,000	\$500.00	\$8,659.20	\$7,216.00	\$6,560.00	\$6,232.00
415	65,000	\$500.00	\$8,764.80	\$7,304.00	\$6,640.00	\$6,308.00
420	65,000	\$500.00	\$8,870.40	\$7,392.00	\$6,720.00	\$6,384.00
425	65,000	\$500.00	\$8,976.00	\$7,480.00	\$6,800.00	\$6,460.00
430	65,000	\$500.00	\$9,081.60	\$7,568.00	\$6,880.00	\$6,536.00
435	65,000	\$500.00	\$9,187.20	\$7,656.00	\$6,960.00	\$6,612.00
440	65,000	\$500.00	\$9,292.80	\$7,744.00	\$7,040.00	\$6,688.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
445	65,000	\$500.00	\$9,398.40	\$7,832.00	\$7,120.00	\$6,764.00
450	65,000	\$500.00	\$9,504.00	\$7,920.00	\$7,200.00	\$6,840.00
455	65,000	\$500.00	\$9,609.60	\$8,008.00	\$7,280.00	\$6,916.00
460	65,000	\$500.00	\$9,715.20	\$8,096.00	\$7,360.00	\$6,992.00
465	65,000	\$500.00	\$9,820.80	\$8,184.00	\$7,440.00	\$7,068.00
470	65,000	\$500.00	\$9,926.40	\$8,272.00	\$7,520.00	\$7,144.00
475	65,000	\$500.00	\$10,032.00	\$8,360.00	\$7,600.00	\$7,220.00
480	65,000	\$500.00	\$10,137.60	\$8,448.00	\$7,680.00	\$7,296.00
485	65,000	\$500.00	\$10,243.20	\$8,536.00	\$7,760.00	\$7,372.00
490	65,000	\$500.00	\$10,348.80	\$8,624.00	\$7,840.00	\$7,448.00
495	65,000	\$500.00	\$10,454.40	\$8,712.00	\$7,920.00	\$7,524.00
500	65,000	\$500.00	\$10,560.00	\$8,800.00	\$8,000.00	\$7,600.00
505	65,000	\$500.00	\$10,665.60	\$8,888.00	\$8,080.00	\$7,676.00
510	65,000	\$500.00	\$10,771.20	\$8,976.00	\$8,160.00	\$7,752.00
515	65,000	\$500.00	\$10,876.80	\$9,064.00	\$8,240.00	\$7,828.00
520	65,000	\$500.00	\$10,982.40	\$9,152.00	\$8,320.00	\$7,904.00
525	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
530	65,000	\$500.00	\$11,193.60	\$9,328.00	\$8,480.00	\$8,056.00
535	65,000	\$500.00	\$11,299.20	\$9,416.00	\$8,560.00	\$8,132.00
540	65,000	\$500.00	\$11,404.80	\$9,504.00	\$8,640.00	\$8,208.00
545	65,000	\$500.00	\$11,510.40	\$9,592.00	\$8,720.00	\$8,284.00
550	65,000	\$500.00	\$10,890.00	\$9,075.00	\$8,250.00	\$7,837.50
555	65,000	\$500.00	\$10,989.00	\$9,157.50	\$8,325.00	\$7,908.75
560	65,000	\$500.00	\$11,088.00	\$9,240.00	\$8,400.00	\$7,980.00
565	65,000	\$500.00	\$11,187.00	\$9,322.50	\$8,475.00	\$8,051.25
570	65,000	\$500.00	\$11,286.00	\$9,405.00	\$8,550.00	\$8,122.50
575	65,000	\$500.00	\$11,385.00	\$9,487.50	\$8,625.00	\$8,193.75
580	65,000	\$500.00	\$11,484.00	\$9,570.00	\$8,700.00	\$8,265.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

- E. Rates and Charges
 - 2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
585	65,000	\$500.00	\$11,583.00	\$9,652.50	\$8,775.00	\$8,336.25
590	65,000	\$500.00	\$11,682.00	\$9,735.00	\$8,850.00	\$8,407.50
595	65,000	\$500.00	\$11,781.00	\$9,817.50	\$8,925.00	\$8,478.75
600	65,000	\$500.00	\$11,880.00	\$9,900.00	\$9,000.00	\$8,550.00
605	65,000	\$500.00	\$11,979.00	\$9,982.50	\$9,075.00	\$8,621.25
610	65,000	\$500.00	\$12,078.00	\$10,065.00	\$9,150.00	\$8,692.50
615	65,000	\$500.00	\$12,177.00	\$10,147.50	\$9,225.00	\$8,763.75
620	65,000	\$500.00	\$12,276.00	\$10,230.00	\$9,300.00	\$8,835.00
625	65,000	\$500.00	\$12,375.00	\$10,312.50	\$9,375.00	\$8,906.25
630	65,000	\$500.00	\$12,474.00	\$10,395.00	\$9,450.00	\$8,977.50
635	65,000	\$500.00	\$12,573.00	\$10,477.50	\$9,525.00	\$9,048.75
640	65,000	\$500.00	\$12,672.00	\$10,560.00	\$9,600.00	\$9,120.00
645	65,000	\$500.00	\$12,771.00	\$10,642.50	\$9,675.00	\$9,191.25
650	65,000	\$500.00	\$12,870.00	\$10,725.00	\$9,750.00	\$9,262.50
655	65,000	\$500.00	\$12,969.00	\$10,807.50	\$9,825.00	\$9,333.75
660	65,000	\$500.00	\$13,068.00	\$10,890.00	\$9,900.00	\$9,405.00
665	65,000	\$500.00	\$13,167.00	\$10,972.50	\$9,975.00	\$9,476.25
670	65,000	\$500.00	\$13,266.00	\$11,055.00	\$10,050.00	\$9,547.50
675	65,000	\$500.00	\$13,365.00	\$11,137.50	\$10,125.00	\$9,618.75
680	65,000	\$500.00	\$13,464.00	\$11,220.00	\$10,200.00	\$9,690.00
685	65,000	\$500.00	\$13,563.00	\$11,302.50	\$10,275.00	\$9,761.25
690	65,000	\$500.00	\$13,662.00	\$11,385.00	\$10,350.00	\$9,832.50
695	65,000	\$500.00	\$13,761.00	\$11,467.50	\$10,425.00	\$9,903.75
700	65,000	\$500.00	\$13,860.00	\$11,550.00	\$10,500.00	\$9,975.00
705	65,000	\$500.00	\$13,959.00	\$11,632.50	\$10,575.00	\$10,046.25
710	65,000	\$500.00	\$14,058.00	\$11,715.00	\$10,650.00	\$10,117.50
715	65,000	\$500.00	\$14,157.00	\$11,797.50	\$10,725.00	\$10,188.75
720	65,000	\$500.00	\$14,256.00	\$11,880.00	\$10,800.00	\$10,260.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
725	65,000	\$500.00	\$14,355.00	\$11,962.50	\$10,875.00	\$10,331.25
730	65,000	\$500.00	\$14,454.00	\$12,045.00	\$10,950.00	\$10,402.50
735	65,000	\$500.00	\$14,553.00	\$12,127.50	\$11,025.00	\$10,473.75
740	65,000	\$500.00	\$14,652.00	\$12,210.00	\$11,100.00	\$10,545.00
745	65,000	\$500.00	\$14,751.00	\$12,292.50	\$11,175.00	\$10,616.25
750	65,000	\$500.00	\$14,850.00	\$12,375.00	\$11,250.00	\$10,687.50
755	65,000	\$500.00	\$14,949.00	\$12,457.50	\$11,325.00	\$10,758.75
760	65,000	\$500.00	\$15,048.00	\$12,540.00	\$11,400.00	\$10,830.00
765	65,000	\$500.00	\$15,147.00	\$12,622.50	\$11,475.00	\$10,901.25
770	65,000	\$500.00	\$15,246.00	\$12,705.00	\$11,550.00	\$10,972.50
775	65,000	\$500.00	\$15,345.00	\$12,787.50	\$11,625.00	\$11,043.75
780	65,000	\$500.00	\$15,444.00	\$12,870.00	\$11,700.00	\$11,115.00
785	65,000	\$500.00	\$15,543.00	\$12,952.50	\$11,775.00	\$11,186.25
790	65,000	\$500.00	\$15,642.00	\$13,035.00	\$11,850.00	\$11,257.50
795	65,000	\$500.00	\$15,741.00	\$13,117.50	\$11,925.00	\$11,328.75
800	65,000	\$500.00	\$15,840.00	\$13,200.00	\$12,000.00	\$11,400.00
805	65,000	\$500.00	\$15,939.00	\$13,282.50	\$12,075.00	\$11,471.25
810	65,000	\$500.00	\$16,038.00	\$13,365.00	\$12,150.00	\$11,542.50
815	65,000	\$500.00	\$16,137.00	\$13,447.50	\$12,225.00	\$11,613.75
820	65,000	\$500.00	\$16,236.00	\$13,530.00	\$12,300.00	\$11,685.00
825	65,000	\$500.00	\$16,335.00	\$13,612.50	\$12,375.00	\$11,756.25
830	65,000	\$500.00	\$16,434.00	\$13,695.00	\$12,450.00	\$11,827.50
835	65,000	\$500.00	\$16,533.00	\$13,777.50	\$12,525.00	\$11,898.75
840	65,000	\$500.00	\$16,632.00	\$13,860.00	\$12,600.00	\$11,970.00
845	65,000	\$500.00	\$16,731.00	\$13,942.50	\$12,675.00	\$12,041.25
850	65,000	\$500.00	\$16,830.00	\$14,025.00	\$12,750.00	\$12,112.50
855	65,000	\$500.00	\$16,929.00	\$14,107.50	\$12,825.00	\$12,183.75
860	65,000	\$500.00	\$17,028.00	\$14,190.00	\$12,900.00	\$12,255.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
865	65,000	\$500.00	\$17,127.00	\$14,272.50	\$12,975.00	\$12,326.25
870	65,000	\$500.00	\$17,226.00	\$14,355.00	\$13,050.00	\$12,397.50
875	65,000	\$500.00	\$17,325.00	\$14,437.50	\$13,125.00	\$12,468.75
880	65,000	\$500.00	\$17,424.00	\$14,520.00	\$13,200.00	\$12,540.00
885	65,000	\$500.00	\$17,523.00	\$14,602.50	\$13,275.00	\$12,611.25
890	65,000	\$500.00	\$17,622.00	\$14,685.00	\$13,350.00	\$12,682.50
895	65,000	\$500.00	\$17,721.00	\$14,767.50	\$13,425.00	\$12,753.75
900	65,000	\$500.00	\$17,820.00	\$14,850.00	\$13,500.00	\$12,825.00
905	65,000	\$500.00	\$17,919.00	\$14,932.50	\$13,575.00	\$12,896.25
910	65,000	\$500.00	\$18,018.00	\$15,015.00	\$13,650.00	\$12,967.50
915	65,000	\$500.00	\$18,117.00	\$15,097.50	\$13,725.00	\$13,038.75
920	65,000	\$500.00	\$18,216.00	\$15,180.00	\$13,800.00	\$13,110.00
925	65,000	\$500.00	\$18,315.00	\$15,262.50	\$13,875.00	\$13,181.25
930	65,000	\$500.00	\$18,414.00	\$15,345.00	\$13,950.00	\$13,252.50
935	65,000	\$500.00	\$18,513.00	\$15,427.50	\$14,025.00	\$13,323.75
940	65,000	\$500.00	\$18,612.00	\$15,510.00	\$14,100.00	\$13,395.00
945	65,000	\$500.00	\$18,711.00	\$15,592.50	\$14,175.00	\$13,466.25
950	65,000	\$500.00	\$18,810.00	\$15,675.00	\$14,250.00	\$13,537.50
955	65,000	\$500.00	\$18,909.00	\$15,757.50	\$14,325.00	\$13,608.75
960	65,000	\$500.00	\$19,008.00	\$15,840.00	\$14,400.00	\$13,680.00
965	65,000	\$500.00	\$19,107.00	\$15,922.50	\$14,475.00	\$13,751.25
970	65,000	\$500.00	\$19,206.00	\$16,005.00	\$14,550.00	\$13,822.50
975	65,000	\$500.00	\$19,305.00	\$16,087.50	\$14,625.00	\$13,893.75
980	65,000	\$500.00	\$19,404.00	\$16,170.00	\$14,700.00	\$13,965.00
985	65,000	\$500.00	\$19,503.00	\$16,252.50	\$14,775.00	\$14,036.25
990	65,000	\$500.00	\$19,602.00	\$16,335.00	\$14,850.00	\$14,107.50
995	65,000	\$500.00	\$19,701.00	\$16,417.50	\$14,925.00	\$14,178.75
1000	65,000	\$500.00	\$19,800.00	\$16,500.00	\$15,000.00	\$14,250.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1005	65,000	\$500.00	\$19,899.00	\$16,582.50	\$15,075.00	\$14,321.25
1010	65,000	\$500.00	\$19,998.00	\$16,665.00	\$15,150.00	\$14,392.50
1015	65,000	\$500.00	\$20,097.00	\$16,747.50	\$15,225.00	\$14,463.75
1020	65,000	\$500.00	\$20,196.00	\$16,830.00	\$15,300.00	\$14,535.00
1025	65,000	\$500.00	\$20,295.00	\$16,912.50	\$15,375.00	\$14,606.25
1030	65,000	\$500.00	\$20,394.00	\$16,995.00	\$15,450.00	\$14,677.50
1035	65,000	\$500.00	\$20,493.00	\$17,077.50	\$15,525.00	\$14,748.75
1040	65,000	\$500.00	\$20,592.00	\$17,160.00	\$15,600.00	\$14,820.00
1045	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25
1050	65,000	\$500.00	\$20,790.00	\$17,325.00	\$15,750.00	\$14,962.50
1055	65,000	\$500.00	\$20,889.00	\$17,407.50	\$15,825.00	\$15,033.75
1060	65,000	\$500.00	\$20,988.00	\$17,490.00	\$15,900.00	\$15,105.00
1065	65,000	\$500.00	\$21,087.00	\$17,572.50	\$15,975.00	\$15,176.25
1070	65,000	\$500.00	\$21,186.00	\$17,655.00	\$16,050.00	\$15,247.50
1075	65,000	\$500.00	\$21,285.00	\$17,737.50	\$16,125.00	\$15,318.75
1080	65,000	\$500.00	\$21,384.00	\$17,820.00	\$16,200.00	\$15,390.00
1085	65,000	\$500.00	\$21,483.00	\$17,902.50	\$16,275.00	\$15,461.25
1090	65,000	\$500.00	\$21,582.00	\$17,985.00	\$16,350.00	\$15,532.50
1095	65,000	\$500.00	\$21,681.00	\$18,067.50	\$16,425.00	\$15,603.75
1100	65,000	\$500.00	\$19,965.00	\$16,637.50	\$15,125.00	\$14,368.75
1105	65,000	\$500.00	\$20,055.75	\$16,713.13	\$15,193.75	\$14,434.06
1110	65,000	\$500.00	\$20,146.50	\$16,788.75	\$15,262.50	\$14,499.38
1115	65,000	\$500.00	\$20,237.25	\$16,864.38	\$15,331.25	\$14,564.69
1120	65,000	\$500.00	\$20,328.00	\$16,940.00	\$15,400.00	\$14,630.00
1125	65,000	\$500.00	\$20,418.75	\$17,015.63	\$15,468.75	\$14,695.31
1130	65,000	\$500.00	\$20,509.50	\$17,091.25	\$15,537.50	\$14,760.63
1135	65,000	\$500.00	\$20,600.25	\$17,166.88	\$15,606.25	\$14,825.94
1140	65,000	\$500.00	\$20,691.00	\$17,242.50	\$15,675.00	\$14,891.25

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1145	65,000	\$500.00	\$20,781.75	\$17,318.13	\$15,743.75	\$14,956.56
1150	65,000	\$500.00	\$20,872.50	\$17,393.75	\$15,812.50	\$15,021.88
1155	65,000	\$500.00	\$20,963.25	\$17,469.38	\$15,881.25	\$15,087.19
1160	65,000	\$500.00	\$21,054.00	\$17,545.00	\$15,950.00	\$15,152.50
1165	65,000	\$500.00	\$21,144.75	\$17,620.63	\$16,018.75	\$15,217.81
1170	65,000	\$500.00	\$21,235.50	\$17,696.25	\$16,087.50	\$15,283.13
1175	65,000	\$500.00	\$21,326.25	\$17,771.88	\$16,156.25	\$15,348.44
1180	65,000	\$500.00	\$21,417.00	\$17,847.50	\$16,225.00	\$15,413.75
1185	65,000	\$500.00	\$21,507.75	\$17,923.13	\$16,293.75	\$15,479.06
1190	65,000	\$500.00	\$21,598.50	\$17,998.75	\$16,362.50	\$15,544.38
1195	65,000	\$500.00	\$21,689.25	\$18,074.38	\$16,431.25	\$15,609.69
1200	65,000	\$500.00	\$21,780.00	\$18,150.00	\$16,500.00	\$15,675.00
1205	65,000	\$500.00	\$21,870.75	\$18,225.63	\$16,568.75	\$15,740.31
1210	65,000	\$500.00	\$21,961.50	\$18,301.25	\$16,637.50	\$15,805.63
1215	65,000	\$500.00	\$22,052.25	\$18,376.88	\$16,706.25	\$15,870.94
1220	65,000	\$500.00	\$22,143.00	\$18,452.50	\$16,775.00	\$15,936.25
1225	65,000	\$500.00	\$22,233.75	\$18,528.13	\$16,843.75	\$16,001.56
1230	65,000	\$500.00	\$22,324.50	\$18,603.75	\$16,912.50	\$16,066.88
1235	65,000	\$500.00	\$22,415.25	\$18,679.38	\$16,981.25	\$16,132.19
1240	65,000	\$500.00	\$22,506.00	\$18,755.00	\$17,050.00	\$16,197.50
1245	65,000	\$500.00	\$22,596.75	\$18,830.63	\$17,118.75	\$16,262.81
1250	65,000	\$500.00	\$22,687.50	\$18,906.25	\$17,187.50	\$16,328.13
1255	65,000	\$500.00	\$22,778.25	\$18,981.88	\$17,256.25	\$16,393.44
1260	65,000	\$500.00	\$22,869.00	\$19,057.50	\$17,325.00	\$16,458.75
1265	65,000	\$500.00	\$22,959.75	\$19,133.13	\$17,393.75	\$16,524.06
1270	65,000	\$500.00	\$23,050.50	\$19,208.75	\$17,462.50	\$16,589.38
1275	65,000	\$500.00	\$23,141.25	\$19,284.38	\$17,531.25	\$16,654.69
1280	65,000	\$500.00	\$23,232.00	\$19,360.00	\$17,600.00	\$16,720.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1285	65,000	\$500.00	\$23,322.75	\$19,435.63	\$17,668.75	\$16,785.31
1290	65,000	\$500.00	\$23,413.50	\$19,511.25	\$17,737.50	\$16,850.63
1295	65,000	\$500.00	\$23,504.25	\$19,586.88	\$17,806.25	\$16,915.94
1300	65,000	\$500.00	\$23,595.00	\$19,662.50	\$17,875.00	\$16,981.25
1305	65,000	\$500.00	\$23,685.75	\$19,738.13	\$17,943.75	\$17,046.56
1310	65,000	\$500.00	\$23,776.50	\$19,813.75	\$18,012.50	\$17,111.88
1315	65,000	\$500.00	\$23,867.25	\$19,889.38	\$18,081.25	\$17,177.19
1320	65,000	\$500.00	\$23,958.00	\$19,965.00	\$18,150.00	\$17,242.50
1325	65,000	\$500.00	\$24,048.75	\$20,040.63	\$18,218.75	\$17,307.81
1330	65,000	\$500.00	\$24,139.50	\$20,116.25	\$18,287.50	\$17,373.13
1335	65,000	\$500.00	\$24,230.25	\$20,191.88	\$18,356.25	\$17,438.44
1340	65,000	\$500.00	\$24,321.00	\$20,267.50	\$18,425.00	\$17,503.75
1345	65,000	\$500.00	\$24,411.75	\$20,343.13	\$18,493.75	\$17,569.06
1350	65,000	\$500.00	\$24,502.50	\$20,418.75	\$18,562.50	\$17,634.38
1355	65,000	\$500.00	\$24,593.25	\$20,494.38	\$18,631.25	\$17,699.69
1360	65,000	\$500.00	\$24,684.00	\$20,570.00	\$18,700.00	\$17,765.00
1365	65,000	\$500.00	\$24,774.75	\$20,645.63	\$18,768.75	\$17,830.31
1370	65,000	\$500.00	\$24,865.50	\$20,721.25	\$18,837.50	\$17,895.63
1375	65,000	\$500.00	\$24,956.25	\$20,796.88	\$18,906.25	\$17,960.94
1380	65,000	\$500.00	\$25,047.00	\$20,872.50	\$18,975.00	\$18,026.25
1385	65,000	\$500.00	\$25,137.75	\$20,948.13	\$19,043.75	\$18,091.56
1390	65,000	\$500.00	\$25,228.50	\$21,023.75	\$19,112.50	\$18,156.88
1395	65,000	\$500.00	\$25,319.25	\$21,099.38	\$19,181.25	\$18,222.19
1400	65,000	\$500.00	\$25,410.00	\$21,175.00	\$19,250.00	\$18,287.50
1405	65,000	\$500.00	\$25,500.75	\$21,250.63	\$19,318.75	\$18,352.81
1410	65,000	\$500.00	\$25,591.50	\$21,326.25	\$19,387.50	\$18,418.13
1415	65,000	\$500.00	\$25,682.25	\$21,401.88	\$19,456.25	\$18,483.44
1420	65,000	\$500.00	\$25,773.00	\$21,477.50	\$19,525.00	\$18,548.75

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1425	65,000	\$500.00	\$25,863.75	\$21,553.13	\$19,593.75	\$18,614.06
1430	65,000	\$500.00	\$25,954.50	\$21,628.75	\$19,662.50	\$18,679.38
1435	65,000	\$500.00	\$26,045.25	\$21,704.38	\$19,731.25	\$18,744.69
1440	65,000	\$500.00	\$26,136.00	\$21,780.00	\$19,800.00	\$18,810.00
1445	65,000	\$500.00	\$26,226.75	\$21,855.63	\$19,868.75	\$18,875.31
1450	65,000	\$500.00	\$26,317.50	\$21,931.25	\$19,937.50	\$18,940.63
1455	65,000	\$500.00	\$26,408.25	\$22,006.88	\$20,006.25	\$19,005.94
1460	65,000	\$500.00	\$26,499.00	\$22,082.50	\$20,075.00	\$19,071.25
1465	65,000	\$500.00	\$26,589.75	\$22,158.13	\$20,143.75	\$19,136.56
1470	65,000	\$500.00	\$26,680.50	\$22,233.75	\$20,212.50	\$19,201.88
1475	65,000	\$500.00	\$26,771.25	\$22,309.38	\$20,281.25	\$19,267.19
1480	65,000	\$500.00	\$26,862.00	\$22,385.00	\$20,350.00	\$19,332.50
1485	65,000	\$500.00	\$26,952.75	\$22,460.63	\$20,418.75	\$19,397.81
1490	65,000	\$500.00	\$27,043.50	\$22,536.25	\$20,487.50	\$19,463.13
1495	65,000	\$500.00	\$27,134.25	\$22,611.88	\$20,556.25	\$19,528.44
1500	65,000	\$500.00	\$27,225.00	\$22,687.50	\$20,625.00	\$19,593.75
1505	65,000	\$500.00	\$27,315.75	\$22,763.13	\$20,693.75	\$19,659.06
1510	65,000	\$500.00	\$27,406.50	\$22,838.75	\$20,762.50	\$19,724.38
1515	65,000	\$500.00	\$27,497.25	\$22,914.38	\$20,831.25	\$19,789.69
1520	65,000	\$500.00	\$27,588.00	\$22,990.00	\$20,900.00	\$19,855.00
1525	65,000	\$500.00	\$27,678.75	\$23,065.63	\$20,968.75	\$19,920.31
1530	65,000	\$500.00	\$27,769.50	\$23,141.25	\$21,037.50	\$19,985.63
1535	65,000	\$500.00	\$27,860.25	\$23,216.88	\$21,106.25	\$20,050.94
1540	65,000	\$500.00	\$27,951.00	\$23,292.50	\$21,175.00	\$20,116.25
1545	65,000	\$500.00	\$28,041.75	\$23,368.13	\$21,243.75	\$20,181.56
1550	65,000	\$500.00	\$28,132.50	\$23,443.75	\$21,312.50	\$20,246.88
1555	65,000	\$500.00	\$28,223.25	\$23,519.38	\$21,381.25	\$20,312.19
1560	65,000	\$500.00	\$28,314.00	\$23,595.00	\$21,450.00	\$20,377.50

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1565	65,000	\$500.00	\$28,404.75	\$23,670.63	\$21,518.75	\$20,442.81
1570	65,000	\$500.00	\$28,495.50	\$23,746.25	\$21,587.50	\$20,508.13
1575	65,000	\$500.00	\$28,586.25	\$23,821.88	\$21,656.25	\$20,573.44
1580	65,000	\$500.00	\$28,677.00	\$23,897.50	\$21,725.00	\$20,638.75
1585	65,000	\$500.00	\$28,767.75	\$23,973.13	\$21,793.75	\$20,704.06
1590	65,000	\$500.00	\$28,858.50	\$24,048.75	\$21,862.50	\$20,769.38
1595	65,000	\$500.00	\$28,949.25	\$24,124.38	\$21,931.25	\$20,834.69
1600	65,000	\$500.00	\$29,040.00	\$24,200.00	\$22,000.00	\$20,900.00
1605	65,000	\$500.00	\$29,130.75	\$24,275.63	\$22,068.75	\$20,965.31
1610	65,000	\$500.00	\$29,221.50	\$24,351.25	\$22,137.50	\$21,030.63
1615	65,000	\$500.00	\$29,312.25	\$24,426.88	\$22,206.25	\$21,095.94
1620	65,000	\$500.00	\$29,403.00	\$24,502.50	\$22,275.00	\$21,161.25
1625	65,000	\$500.00	\$29,493.75	\$24,578.13	\$22,343.75	\$21,226.56
1630	65,000	\$500.00	\$29,584.50	\$24,653.75	\$22,412.50	\$21,291.88
1635	65,000	\$500.00	\$29,675.25	\$24,729.38	\$22,481.25	\$21,357.19
1640	65,000	\$500.00	\$29,766.00	\$24,805.00	\$22,550.00	\$21,422.50
1645	65,000	\$500.00	\$29,856.75	\$24,880.63	\$22,618.75	\$21,487.81
1650	65,000	\$500.00	\$29,947.50	\$24,956.25	\$22,687.50	\$21,553.13
1655	65,000	\$500.00	\$30,038.25	\$25,031.88	\$22,756.25	\$21,618.44
1660	65,000	\$500.00	\$30,129.00	\$25,107.50	\$22,825.00	\$21,683.75
1665	65,000	\$500.00	\$30,219.75	\$25,183.13	\$22,893.75	\$21,749.06
1670	65,000	\$500.00	\$30,310.50	\$25,258.75	\$22,962.50	\$21,814.38
1675	65,000	\$500.00	\$30,401.25	\$25,334.38	\$23,031.25	\$21,879.69
1680	65,000	\$500.00	\$30,492.00	\$25,410.00	\$23,100.00	\$21,945.00
1685	65,000	\$500.00	\$30,582.75	\$25,485.63	\$23,168.75	\$22,010.31
1690	65,000	\$500.00	\$30,673.50	\$25,561.25	\$23,237.50	\$22,075.63
1695	65,000	\$500.00	\$30,764.25	\$25,636.88	\$23,306.25	\$22,140.94
1700	65,000	\$500.00	\$30,855.00	\$25,712.50	\$23,375.00	\$22,206.25
1705	65,000	\$500.00	\$30,945.75	\$25,788.13	\$23,443.75	\$22,271.56

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1710	65,000	\$500.00	\$31,036.50	\$25,863.75	\$23,512.50	\$22,336.88
1715	65,000	\$500.00	\$31,127.25	\$25,939.38	\$23,581.25	\$22,402.19
1720	65,000	\$500.00	\$31,218.00	\$26,015.00	\$23,650.00	\$22,467.50
1725	65,000	\$500.00	\$31,308.75	\$26,090.63	\$23,718.75	\$22,532.81
1730	65,000	\$500.00	\$31,399.50	\$26,166.25	\$23,787.50	\$22,598.13
1735	65,000	\$500.00	\$31,490.25	\$26,241.88	\$23,856.25	\$22,663.44
1740	65,000	\$500.00	\$31,581.00	\$26,317.50	\$23,925.00	\$22,728.75
1745	65,000	\$500.00	\$31,671.75	\$26,393.13	\$23,993.75	\$22,794.06
1750	65,000	\$500.00	\$31,762.50	\$26,468.75	\$24,062.50	\$22,859.38
1755	65,000	\$500.00	\$31,853.25	\$26,544.38	\$24,131.25	\$22,924.69
1760	65,000	\$500.00	\$31,944.00	\$26,620.00	\$24,200.00	\$22,990.00
1765	65,000	\$500.00	\$32,034.75	\$26,695.63	\$24,268.75	\$23,055.31
1770	65,000	\$500.00	\$32,125.50	\$26,771.25	\$24,337.50	\$23,120.63
1775	65,000	\$500.00	\$32,216.25	\$26,846.88	\$24,406.25	\$23,185.94
1780	65,000	\$500.00	\$32,307.00	\$26,922.50	\$24,475.00	\$23,251.25
1785	65,000	\$500.00	\$32,397.75	\$26,998.13	\$24,543.75	\$23,316.56
1790	65,000	\$500.00	\$32,488.50	\$27,073.75	\$24,612.50	\$23,381.88
1795	65,000	\$500.00	\$32,579.25	\$27,149.38	\$24,681.25	\$23,447.19
1800	65,000	\$500.00	\$32,670.00	\$27,225.00	\$24,750.00	\$23,512.50
1805	65,000	\$500.00	\$32,760.75	\$27,300.63	\$24,818.75	\$23,577.81
1810	65,000	\$500.00	\$32,851.50	\$27,376.25	\$24,887.50	\$23,643.13
1815	65,000	\$500.00	\$32,942.25	\$27,451.88	\$24,956.25	\$23,708.44
1820	65,000	\$500.00	\$33,033.00	\$27,527.50	\$25,025.00	\$23,773.75
1825	65,000	\$500.00	\$33,123.75	\$27,603.13	\$25,093.75	\$23,839.06
1830	65,000	\$500.00	\$33,214.50	\$27,678.75	\$25,162.50	\$23,904.38
1835	65,000	\$500.00	\$33,305.25	\$27,754.38	\$25,231.25	\$23,969.69
1840	65,000	\$500.00	\$33,396.00	\$27,830.00	\$25,300.00	\$24,035.00
1845	65,000	\$500.00	\$33,486.75	\$27,905.63	\$25,368.75	\$24,100.31
1850	65,000	\$500.00	\$33,577.50	\$27,981.25	\$25,437.50	\$24,165.63

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: June 30, 2020

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.2 Service Descriptions and Rates

5.2.5 SIP Trunking Service[1]

(T)

E. Rates and Charges

2. Rates

All rates are applied per SIP Trunking Service at each service location:

b. Simultaneous Call Path Increments, (Cont'd.)

Simultaneous Call Paths	Included LD MOUs	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1855	65,000	\$500.00	\$33,668.25	\$28,056.88	\$25,506.25	\$24,230.94
1860	65,000	\$500.00	\$33,759.00	\$28,132.50	\$25,575.00	\$24,296.25
1865	65,000	\$500.00	\$33,849.75	\$28,208.13	\$25,643.75	\$24,361.56
1870	65,000	\$500.00	\$33,940.50	\$28,283.75	\$25,712.50	\$24,426.88
1875	65,000	\$500.00	\$34,031.25	\$28,359.38	\$25,781.25	\$24,492.19
1880	65,000	\$500.00	\$34,122.00	\$28,435.00	\$25,850.00	\$24,557.50
1885	65,000	\$500.00	\$34,212.75	\$28,510.63	\$25,918.75	\$24,622.81
1890	65,000	\$500.00	\$34,303.50	\$28,586.25	\$25,987.50	\$24,688.13
1895	65,000	\$500.00	\$34,394.25	\$28,661.88	\$26,056.25	\$24,753.44
1900	65,000	\$500.00	\$34,485.00	\$28,737.50	\$26,125.00	\$24,818.75
1905	65,000	\$500.00	\$34,575.75	\$28,813.13	\$26,193.75	\$24,884.06
1910	65,000	\$500.00	\$34,666.50	\$28,888.75	\$26,262.50	\$24,949.38
1915	65,000	\$500.00	\$34,757.25	\$28,964.38	\$26,331.25	\$25,014.69
1920	65,000	\$500.00	\$34,848.00	\$29,040.00	\$26,400.00	\$25,080.00
1925	65,000	\$500.00	\$34,938.75	\$29,115.63	\$26,468.75	\$25,145.31
1930	65,000	\$500.00	\$35,029.50	\$29,191.25	\$26,537.50	\$25,210.63
1935	65,000	\$500.00	\$35,120.25	\$29,266.88	\$26,606.25	\$25,275.94
1940	65,000	\$500.00	\$35,211.00	\$29,342.50	\$26,675.00	\$25,341.25
1945	65,000	\$500.00	\$35,301.75	\$29,418.13	\$26,743.75	\$25,406.56
1950	65,000	\$500.00	\$35,392.50	\$29,493.75	\$26,812.50	\$25,471.88
1955	65,000	\$500.00	\$35,483.25	\$29,569.38	\$26,881.25	\$25,537.19
1960	65,000	\$500.00	\$35,574.00	\$29,645.00	\$26,950.00	\$25,602.50
1965	65,000	\$500.00	\$35,664.75	\$29,720.63	\$27,018.75	\$25,667.81
1970	65,000	\$500.00	\$35,755.50	\$29,796.25	\$27,087.50	\$25,733.13
1975	65,000	\$500.00	\$35,846.25	\$29,871.88	\$27,156.25	\$25,798.44
1980	65,000	\$500.00	\$35,937.00	\$29,947.50	\$27,225.00	\$25,863.75
1985	65,000	\$500.00	\$36,027.75	\$30,023.13	\$27,293.75	\$25,929.06
1990	65,000	\$500.00	\$36,118.50	\$30,098.75	\$27,362.50	\$25,994.38
1995	65,000	\$500.00	\$36,209.25	\$30,174.38	\$27,431.25	\$26,059.69
2000	65,000	\$500.00	\$36,300.00	\$30,250.00	\$27,500.00	\$26,125.00

[1] This service is grandfathered as of June 30, 2020 and no longer available to new customers or for new orders from existing customers.

(N)
(N)

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES

6.1 Rate Regulations

6.1.1 General

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas but within the same LATA in accordance with the regulations and schedules of charges specified in this price list. InterLATA toll service is furnished for telephone communication between telephones in different LATAs. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this price list.

IntraLATA and InterLATA toll calling includes the following types of calls: dialed direct, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

6.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the operator the telephone number of the desired telephone station or system.
-

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.1 Rate Regulations, (Cont'd.)

6.1.3 Timing of Calls

- A. Unless otherwise indicated, all calls are timed in six (6) second increments.
 - B. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
 - C. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
 - D. Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
 - E. Calls originating in one time period and terminating in another, will be billed the rates in effect at the beginning of each minute.
-

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.1 Rate Regulations, (Cont'd.)

6.1.4 Time Periods Defined

Unless otherwise indicated in this price list, the following time periods apply.

A. Rate Periods Except Holidays

RATE PERIOD	Begin Time Period	To, but not Including	Days Included
DAY	8:00 AM	5:00 PM	Monday thru Friday
EVENING	5:00 PM	11:00 PM	Monday thru Friday
NIGHT/ WEEKEND	11:00 PM	8:00 AM	Sunday thru Friday
	8:00 AM	11:00 PM	Saturday & Sunday
	ALL DAY		Holidays

B. Holiday Rate Periods

Holidays include:

- Christmas Day (December 25)
- New Year's Day (January 1)
- Independence Day (July 4)
- Labor Day (the first Monday in September)
- Thanksgiving Day (the fourth Thursday in November)

And on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4.

C. All times refer to local time.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.2 Toll Blocking

Toll Blocking is an optional feature that permits a Customer to restrict access from its telephone lines or trunks to certain toll services. The following toll service blocking options are available at no charge to the Company long distance business Customers.

Blocking

Option	Description
0+	Restricts access to IntraLATA and InterLATA calls placed through the local operator
00+	Restricts access to IntraLATA and InterLATA calls placed through the long distance operator
01	Restricts access to operator assisted international calls
0+NPA+555	Restricts access to directory assistance. (Access to directory assistance will be permitted via 411 unless the Customer also requests 411 blocking.)
411	Restricts access to directory assistance. (Access to directory assistance will be permitted via 0+NPA+555 unless the Customer also requests 0+NPA+555 blocking.)
011	Restricts access to all international direct dialed calls and all direct dialed calls to the following Caribbean countries: Anguilla; Bahamas; British Virgin Islands; Dominican Republic; Jamaica; Northern Marianas Islands; St. Vincent and Grenadines; Antigua/Barbuda; Barbados; Cayman Islands; Grenada; Midway/Wake Island; St. Kitts & Nevis Islands; Trinidad and Tobago; American Samoa; Bermuda; Dominica; Guam; Montserrat; St. Lucia; and Turks & Caicos. This option includes "01" restriction for access to operator assisted international calling.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services

Service is available only in conjunction with the Customer's subscription to the Company's Local Exchange Services. For Customers subscribing to the Company's Local Exchange Services, service is available on a Switchless basis or provisioned on a Dedicated Long Distance facility. If the Customer discontinues services with the Company such that the only remaining service is Switchless and/or Dedicated Long Distance Services, the Company reserves the right to discontinue the Switchless and/or Dedicated Long Distance Services upon providing the Customer a 30 day advance notice of disconnection. The Company may waive the Local Exchange Service requirement for Dedicated Long Distance Facility on an individual case basis.

6.3.1 InterLATA Calling Service

A. General Description

InterLATA 1+ Calling Service is an interLATA long distance service that is flat rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines. No minimum volume commitment is required.

This service is available to Customers that subscribe to the Company's Local Exchange Services in a minimum of one location. Customers that meet the minimum requirement may also purchase service at locations where they do not subscribe to the Company's Local Exchange Services and / or subscribe to a dedicated On-Net direct dial service over the Company's carrier's digital network utilizing a DS1 connection between the Company's switch and the carrier's nearest hub. All Off-Net services will be handled on a contractual basis only.

To the extent facilities are available, services offered under this price list are provided by the Company on an On-Net basis. Unless otherwise noted, pricing for services offered under this price list reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.1 InterLATA 1+ Calling Service, (Cont'd.)

B. Terms of Service

The rates for InterLATA 1+ Calling Service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. The rates are further segregated between switched and switchless type service. Switchless service may be offered in a package with other services or by itself at a rate or discount offered on a contractual basis. Rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission if required. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

C. Rates and Charges (All Markets)

1. Long Distance Facility

a. Digital Signal

Monthly Recurring Charge	\$275.00
Nonrecurring Charge	\$500.00
Move Charge	\$50.00
Change Charge	\$50.00
Restore Charge	\$50.00

b. PRI Signal

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$50.00
Change Charge	\$50.00
Restore Charge	\$50.00

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.1 InterLATA 1+Calling Service, (Cont'd.)

C. Rates and Charges (All Markets), (Cont'd.)

2. Account Codes

a. Long Distance Account Code

Monthly Recurring Charge	\$5.00
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

b. Long Distance Account Code - Switchless

Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move Charge	\$40.00
Change Charge	\$40.00
Restore Charge	\$40.00

c. Feature Account Code Set of 100

Monthly Recurring Charge	\$5.00
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

d. Feature Account Code Set of 100 - Switchless

Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move Charge	\$40.00
Change Charge	\$40.00
Restore Charge	\$40.00

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.1 InterLATA 1+Calling Service, (Cont'd.)

C. Rates and Charges (All Markets), (Cont'd.)

2. Account Codes, (Cont'd.)

e. Digital Local Loop Charge

Monthly Recurring Charge	-
Nonrecurring Charge	-
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

3. LD Split Per Minute Rates

a. Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 50,000</u>	<u>50,001-100,000</u>	<u>100,001 or more</u>
12 Month Term	\$0.067	\$0.060	\$0.058	\$0.056
24 Month Term	\$0.060	\$0.058	\$0.056	\$0.054
36 Month Term	\$0.059	\$0.057	\$0.055	\$0.053

b. Switchless

Per Minute Rate	\$0.155
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c. Dedicated Service

	<u>75,000-125,000</u>	<u>125,001- 200,000</u>	<u>200,001- 300,000</u>	<u>300,001 or more</u>
12 Month Term	\$0.063	\$0.062	\$0.061	\$0.060
24 Month Term	\$0.055	\$0.054	\$0.053	\$0.052
36 Month Term	\$0.054	\$0.053	\$0.052	\$0.051

Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.1 InterLATA 1+Calling Service, (Cont'd.)

C. Rates and Charges (All Markets) , (Cont'd.)

4. LD Simple Rate Schedule

A. Rates and Charges

	<u>Dedicated Rate Per</u>	<u>Dedicated Rate Per</u>
<u>Term</u>	<u>Minute Outbound</u>	<u>Minute Toll Free</u>
Any	\$0.0175	\$0.0700
	<u>Switched Rate Per</u>	<u>Switched Rate Per</u>
<u>Term</u>	<u>Minute Outbound</u>	<u>Minute Toll Free</u>
Any	\$0.1000	\$0.0900

6.3.2 8XX Toll Free Service

A. General Description

8XX Toll Free Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this price list.

C. Terms of Service

The rates for 8XX Toll Free Service are based on established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.2 8XX Toll Free Service, (Cont'd.)

D. Rates and Charges (All Markets)

1. Toll Free Vanity Number

Monthly Recurring Charge	-
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

2. Toll Free Directory Listing

Monthly Recurring Charge	\$15.00
Nonrecurring Charge	-
Move Charge	-
Change Charge	-
Restore Charge	-

3. Day of Year

Monthly Recurring Charge	-
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

4. Percent Allocation

Monthly Recurring Charge	-
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.2 8XX Toll Free Service, (Cont'd.)

D. Rates and Charges (All Markets), (Cont'd.)

5. Special Routing

Monthly Recurring Charge	-
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

6. LD Split Per Minute Rates

a. Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 5,000</u>	<u>50,001-100,000</u>	<u>100,001 or more</u>
12 Month Term	\$0.067	\$0.060	\$0.058	\$0.056
24 Month Term	\$0.060	\$0.058	\$0.056	\$0.054
36 Month Term	\$0.059	\$0.057	\$0.055	\$0.053

b. Switchless

Per Minute Rate	\$0.155
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c. Dedicated

	<u>75,000-125,000</u>	<u>125,001-200,000</u>	<u>200,001-300,000</u>	<u>300,001 or more</u>
12 Month Term	\$0.063	\$0.062	\$0.061	\$0.060
24 Month Term	\$0.055	\$0.054	\$0.053	\$0.052
36 Month Term	\$0.054	\$0.053	\$0.052	\$0.051

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.3 InterLATA Toll Services, (Cont'd.)

6.3.2 8XX Toll Free Service, (Cont'd.)

E. Dialed Number Identification (DNIS)

1. Description

This service allows the Customer with 8XX Toll Free service to identify the specific number the calling party dialed in order to reach the Customer.

2. Rates and Charges (All Markets)

Monthly Recurring Charge \$0.00

Nonrecurring Charge \$0.00

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.4 InterLATA Toll Services Limited to Customers of Record as of October 15, 2001

6.4.1 8XX Service

A. Dedicated 8XX Service

Initial 30 Seconds	\$0.0650
Add'l 6 Seconds	\$0.0170

B. Switched 8XX Service

Initial 30 Seconds	\$0.0750
Add'l 6 Seconds	\$0.0180

6.4.2 8XX Number Charge

	<u>USOC</u>	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
Switched Charge Per 8XX Number	IN800/IR800	\$10.00	\$5.00
Dedicated Charge per Routing Arrangement	IN8RA/IR8RA	\$42.00	\$30.00

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.5 InterLATA Toll Services Limited to Customers of Record as of September 14, 2002

6.5.1 TIGR InterLATA Calling Service

A. Dedicated Service

<u>Monthly Volume Minutes</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
0 - 50,000	1	\$0.059
0 - 50,000	2	\$0.057
0 - 50,000	3 or more	\$0.055
50,001 - 100,000	1	\$0.055
50,001 - 100,000	2	\$0.053
50,001 - 100,000	3 or more	\$0.051
100,001 - 150,000	1	\$0.051
100,001 - 150,000	2	\$0.049
100,001 - 150,000	3 or more	\$0.047
150,001 - or more	1	\$0.047
150,001 - or more	2	\$0.045
150,001 - or more	3 or more	\$0.043

6.5.2 TIGR 8XX Toll Free Service

A. Dedicated Service

<u>Monthly Volume Minutes</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
0 - 50,000	1	\$0.059
0 - 50,000	2	\$0.057
0 - 50,000	3 or more	\$0.055
50,001 - 100,000	1	\$0.055
50,001 - 100,000	2	\$0.053
50,001 - 100,000	3 or more	\$0.051
100,001 - 150,000	1	\$0.051
100,001 - 150,000	2	\$0.049
100,001 - 150,000	3 or more	\$0.047
150,001 - or more	1	\$0.047
150,001 - or more	2	\$0.045
150,001 - or more	3 or more	\$0.043

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003

6.6.1 TIGR InterLATA Calling Service

A. Rates and Charges

1. Switched Service

<u>Monthly Volume Minutes</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
0 - 7,500	1	\$0.067
0 - 7,500	2	\$0.065
0 - 7,500	3 or more	\$0.063
7,501 - 15,000	1	\$0.063
7,501 - 15,000	2	\$0.061
7,501 - 15,000	3 or more	\$0.059
15,001 - 35,000	1	\$0.059
15,001 - 35,000	2	\$0.057
15,001 - 35,000	3 or more	\$0.055
35,001 - 75,000	1	\$0.055
35,001 - 75,000	2	\$0.053
35,001 - 75,000	3 or more	\$0.051
75,001 - or more	1	\$0.051
75,001 - or more	2	\$0.049
75,001 - or more	3 or more	\$0.047

2. Switchless Service

<u>Term</u>	<u>Per Minute Rate</u>
0 - 1 Year	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003, (Cont'd.)

6.6.1 TIGR InterLATA Calling Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

3. Dedicated Service

<u>Monthly Volume Minutes</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or More	\$0.040
200,001 or More	2	\$0.040
200,001 or More	3 or More	\$0.039

Digital Signal Facility

Monthly Recurring Charge	\$275.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Fee	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

PRI Signal Facility

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Fee	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003, (Cont'd.)

6.6.1 TIGR InterLATA Calling Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

4. TIGR 1+ Service for Qualified VersiPak Customers

<u>Monthly Volume Minutes*</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
0 - 10,000	2	\$0.061
0 - 10,000	3	\$0.059
0 - 10,000	5	\$0.057
10,001 - 20,000	2	\$0.057
10,001 - 20,000	3	\$0.055
10,001 - 20,000	5	\$0.053
20,001 or more	2	\$0.053
20,001 or more	3	\$0.051
20,001 or more	5	\$0.049

*Minutes refer to inbound and/or outbound domestic minutes for VersiPak Long Distance. Minutes may be used across multiple T-1 circuits at the same location.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003, (Cont'd.)

6.6.3 8XX Toll Free Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

1. 8XX Number Nonrecurring Charges

Nonrecurring Charge per number:	\$15.00
Move Charge	\$15.00
Change Charge	\$15.00
Restore Charge	\$15.00

2. Monthly Recurring Charge for Toll Free Directory Listing

Monthly charge per listing:	\$15.00
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3. Switched Service

<u>Monthly Volume Minutes</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
0 - 7,500	1	\$0.067
0 - 7,500	2	\$0.065
0 - 7,500	3 or more	\$0.063
7,501 - 15,000	1	\$0.063
7,501 - 15,000	2	\$0.061
7,501 - 15,000	3 or more	\$0.059
15,001 - 35,000	1	\$0.059
15,001 - 35,000	2	\$0.057
15,001 - 35,000	3 or more	\$0.055
35,001 - 75,000	1	\$0.055
35,001 - 75,000	2	\$0.053
35,001 - 75,000	3 or more	\$0.051
75,001 - or more	1	\$0.051
75,001 - or more	2	\$0.049
75,001 - or more	3 or more	\$0.047

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003, (Cont'd.)

6.6.3 8XX Toll Free Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

4. Switchless Service

<u>Term</u>	<u>Per Minute Rate</u>
0 - 1 Year	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

5. Dedicated Service

<u>Monthly Volume Minutes</u>	<u>Term Years</u>	<u>Rate Per Minute</u>
50,000 - 100,000	2	\$0.044
50,000 - 100,000	3 or More	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or More	\$0.040
200,001 or More	2	\$0.040
200,001 or More	3 or More	\$0.039

Digital Signal Facility

Monthly Recurring Charge	\$275.00
Nonrecurring Charge	\$500.00

PRI Signal Facility

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Fee	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003, (Cont'd.)

6.6.3 8XX Toll Free Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

6. TIGR 8XX Toll Free Service for Qualified VersiPak Customers

<u>Monthly Volume Minutes*</u>	<u>Term Years</u>	<u>Per Minute Rate</u>
0 -10,000	2	\$0.061
0 - 10,000	3	\$0.059
0 - 10,000	5	\$0.057
10,001 - 20,000	2	\$0.057
10,001 - 20,000	3	\$0.055
10,001 - 20,000	5	\$0.053
20,001 or more	2	\$0.053
20,001 or more	3	\$0.051
20,001 or more	5	\$0.049

*Minutes refer to inbound and/or outbound domestic minutes for VersiPak Long Distance. Minutes may be used across multiple T-1 circuits at the same location.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.6 InterLATA Toll Services Limited to Customers of Record as of October 4, 2003, (Cont'd.)

6.6.3 8XX Toll Free Service, (Cont'd.)

A. Rates and Charges, (Cont'd.)

7. TIGR FlexCall 8XX Toll Free Service for Qualified VersiPak Customers

<u>Monthly Packaged Minutes*</u>	<u>Term Years</u>	<u>Monthly Recurring Charge</u>	<u>Additional Minutes of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

*Minutes refer to inbound and/or outbound domestic minutes for VersiPak Long Distance. A FlexCall package may not be shared across multiple locations. One package per T-1 Circuit. Packaged minutes may be shared across Company dialtone services at the same location. If the Customer exceeds the defined package of minutes, a per minute rate will be charged for each minute beyond the package amount. Unused package minutes do not carry forward to the next month, nor is there any adjustment to the monthly recurring charge for unused minutes. The Monthly Recurring Charge is billed in arrears to match usage applying to the package.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.7 Bolt on Buckets (BOBs) Long Distance Rate Plans

6.7.1 Description

BOBs Long Distance Rate Plans are offered to new and renewing Customers of the Company's bundled packages of business line, trunk and ISDN services that include an initial toll usage allowance. The terms, conditions and rates for those services can be found in the local exchange price list. This plan is restricted to Customers who have selected the Company as their long distance toll provider of IntraLATA and InterLATA toll or InterLATA toll.

BOBs long distance service applies both to inbound calls (i.e., calls originated via normal shared use facilities and terminated via the Customer's local exchange service access line) and outbound calls (i.e., calls originated by a Customer presubscribed to the Company's long distance service where the Customer dials 1+ the area code and number desired in order to complete the call). BOBs minutes are limited to domestic toll usage and exclude international, local, calling card and switchless traffic.

In order to be eligible for this product, the monthly long distance traffic must be at least 40% interstate. Customer understands and accepts that if for three consecutive months the intraLATA / intrastate minutes of use ("MOU") make up more than 60% of the overall monthly traffic, the Company has the right to remove the BOBs rate plan and change the rate per minute to the intrastate long distance service rates.

BOBs calls are billed in six (6) second increments with a minimum initial billing period of six (6) seconds. Partial increments are rounded up to the next full increment on a per call basis. Fractional cents will be rounded to the next higher cent. The minimum charge per call is \$0.01 (one cent).

The Customer may select BOBs of either 1000, 3000 or 5000 minute bundles for a flat monthly fee based on total estimated usage tiers. The Company reserves the right to reassign the usage tier for the Customer failing to meet usage tiers estimated volumes. The Customer may select any combination of bucket bundles. Usage beyond the minutes of use included in the bucket bundle will be billed at the BOB additional minute rate.

Unused minutes may not be credited or carried over to the next month.

Effective Date: May 31, 2016

SECTION 6 - TOLL SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

6.7 Bolt on Buckets (BOBs) Long Distance Rate Plans

6.7.2 Rates and Charges

<u>Dedicated Rates and Charges</u>			
	Monthly	Rate per 1+	Rate per Toll Free
<u>Initial Minutes</u>	<u>Recurring Charge</u>	<u>Additional Minute</u>	<u>Additional Minute</u>
Up to 1000	\$18.00	\$0.0175	\$0.0700
Up to 3000	\$54.00	\$0.0175	\$0.0700
Up to 5000	\$90.00	\$0.0175	\$0.0700

<u>Switched Rates and Charges</u>			
	Monthly	Rate per 1+	Rate per Toll Free
<u>Initial Minutes</u>	<u>Recurring Charge</u>	<u>Additional Minute</u>	<u>Additional Minute</u>
Up to 1000	\$32.00	\$0.1000	\$0.0900
Up to 3000	\$96.00	\$0.1000	\$0.0900
Up to 5000	\$160.00	\$0.1000	\$0.0900

Effective Date: May 31, 2016

SECTION 7 - SPECIAL ARRANGEMENTS

7.1 General

The Company may offer special arrangements to meet a Customer's specific needs.

Upon notice to Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

7.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or a prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted in response to such competitive requests may be different than those specified for such services in this price list.

7.2.1 Contracts or agreements will be provided to Customers where their unique situation requires such. Copies of such contracts or agreements will be submitted to the Commission as specified by Idaho law.

7.2.2 To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

Effective Date: May 31, 2016

SECTION 7 - SPECIAL ARRANGEMENTS, (CONT'D.)

7.3 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to requests by Customers of the Company for proposals or for competitive bids. Service offered under this price list provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customers purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this price list. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of service; (6) the number of lines (circuits being used; and (7) the length of the contract terms. Negotiated Rate contracts executed by the Company will be provided to Commission as specified by Idaho law.

7.4 Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this price list, the Company may at its option, provide the requested service under contract. Special arrangements will be made available to similarly-situated Customers on a nondiscriminatory basis. Copies of such contracts will be provided to the Commission as specified by Idaho law.

7.5 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use and quality of its services and to promote the sale of such services.

Effective Date: May 31, 2016

SECTION 8 - RATE REGULATIONS

8.1 Taxes, Fees and Surcharges

Tax” or “Taxes” means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company’s use of public streets or rights of way, which the Company is required or permitted by law or price list to collect from Customer; provided, however, that the term “tax” will not include any tax on the Company’s corporate existence, status, income, corporate property or payroll taxes.

The Company shall bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; state sales tax; municipal taxes; gross receipts taxes; and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer’s invoice or billing detail. If Customer fails to pay any taxes properly billed, Customer will be solely responsible for payment of the taxes, and penalty and interest.

Taxes and surcharges assessed on bundled services are based upon a model configuration and standard pricing for the individual product elements contained within the bundle. Modifications to standard pricing or to the model configuration may result in changes to the allocation of the bundle price to specific product elements. Details are available upon Customer request.

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer’s expense, with reasonable requests of Customer in connection with any tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such tax proceedings, including without limitation any additional taxes, interest, penalties and attorney’s fees.

If Customer claims an exemption for any taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a tax, but does not also provide an exemption procedure, the Company will not collect such tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the taxes from the Customer.

Effective Date: May 1, 2017

SECTION 8 - RATE REGULATIONS, (CONT'D.)

8.1 Taxes, Fees and Surcharges, (Cont'd.)

8.1.1 Universal Service Fund Surcharge

A. Description

In compliance with the IDAPA 31.46.01, a monthly surcharge rate is assessed on each exchange access line and on usage. The surcharge contributes towards funding for the Idaho Universal Service Fund. The Company will comply with, and require its Customers to comply with the assessed surcharges at the applicable rate set forth by the IPUC.

8.1.2 Idaho Telecommunication Service Assistance Program (ITSAP)

A. In compliance with Idaho Code Sec 56-901 et.seq., a monthly surcharge is assessed on each end user business access line. The surcharge contributes towards funding for the Idaho Telecommunication Service Assistance Fund.

B. Charge

The surcharge remains effective until otherwise modified, changed or cancelled by the IPUC.

Monthly Surcharge Rate

Per Access Line: \$0.00 (R)

8.1.3 Pay Telephone Surcharge

A. General description

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 197 (FCC 97-371), a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services.

B. Charge

A charge applies to each call originated from a pay telephone.

Per Call Charge: \$0.50

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES

Line, trunk and PRI services offered under this section are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

9.1 Business Features

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

9.1.1 General

All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

9.1.2 Description of Features

A. Three-Way Calling

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Business Features, (Cont'd.)

9.1.2 Description of Features, (Cont'd.)

B. Call Forwarding, (Cont'd.)

Call Forwarding - Busy automatically reroutes an incoming call to a Customer pre-designated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer pre-designated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It also permits the Customer to place the original call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

E. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Business Features, (Cont'd.)

9.1.2 Description of Features, (Cont'd.)

F. Caller ID

The Caller ID feature allows the Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer Premises Equipment (CPE) not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

G. Caller ID Blocking

This feature allows the Customer to automatically reject calls from parties that have blocked the transmission of their calling telephone number.

H. Last Call Return

The Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed is busy, the Last Call Return feature continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

I. Calling Number Delivery

This feature allows the delivery of the calling line identification only within a PRI Serving Arrangement. Calling line identification is provided only among the Customer's stations. Calling line identification from stations outside the Customer's system is not currently available.

J. Calling Name Delivery

This feature allows delivery of the calling party's name to the Customer's station equipment. The Customer is responsible for obtaining any Customer premise equipment to use this feature.

Effective Date: May 31, 2016

Y. YOU NAME IT
SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Business Features, (Cont'd.)

9.1.2 Description of Features, (Cont'd.)

K. Calling Number Transmission

This feature allows the Customer to send its number to the called party's station equipment. The Customer may restrict transmission through the use of Caller ID Blocking.

L. Calling Name Transmission

This feature allows the Customer to send its name to the called party's station equipment. The Customer may restrict transmission through the use of Caller ID Blocking Service.

M. E911 CPN Management

This feature allows a Customer to send its station ANI to the E911 PSAP during an emergency call.

N. CARE CPN Management

Using this feature, the Company will transmit the Customer's station ANI information to the Customer's long distance provider.

O. Two-B Channel Transfer

This feature, applicable to two-way PRI service allows the Customer to receive a call on one B Channel and transfer it to an external number using a second B Channel. Both B Channels are released upon transfer.

P. Call by Call Selection

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs to prevent call blockage in either direction.

Q. Additional Trunk Groups

This feature allows the Customer to divide one facility into two or more trunk groups.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Business Features, (Cont'd.)

9.1.2 Description of Features, (Cont'd.)

R. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

S. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) telephone numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

T. Customer Originated Trace

This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for each call.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Business Features, (Cont'd.)

9.1.3 Rates and Charges

A. Boise

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Three Way Calling	\$2.50	\$0.00
Call Forwarding	\$2.20	\$0.00
- Busy		
- Don't Answer		
- Variable		
Call Waiting	\$1.90	\$0.00
Speed Calling		
- 8 Number List	\$2.50	\$0.00
- 30 Number List	\$4.00	\$0.00
Call Transfer	\$5.40	\$0.00
Caller ID	\$6.70	\$0.00
Caller ID Blocking Per Line	\$0.00	\$0.00
Last Call Return	\$2.70	\$0.00
Calling Number Delivery	\$0.00	\$0.00
Calling Name Delivery	ICB*	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	ICB*	ICB*
CARE CPN Management	ICB*	ICB*
Two B-Channel Transfer	ICB*	ICB*
Call by Call	\$0.00	\$0.00
Additional Trunk Groups		
Up to 3	\$0.00	\$0.00
4 or more	ICB*	ICB*
Selective Call Forwarding	\$3.50	\$0.00
Selective Call Rejection	\$4.50	\$0.00
Customer Originated Trace		
(Per Successful Trace)	N/A	\$1.00

*Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the Commission as specified by Idaho Law.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.1 Business Features, (Cont'd.)

9.1.3 Rates and Charges, (Cont'd.)

B. Coeur d'Alene

<u>Feature</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Three Way Calling	\$2.50	\$0.00
Call Forwarding	\$2.20	\$0.00
- Busy		
- Don't Answer		
- Variable		
Call Waiting	\$2.50	\$0.00
Speed Calling		
- 8 Number List	\$2.50	\$0.00
- 30 Number List	\$5.00	\$0.00
Call Transfer	\$5.40	\$0.00
Caller ID	\$6.70	\$0.00
Caller ID Blocking Per Line	\$0.00	\$0.00
Last Call Return	\$2.70	\$0.00
Calling Number Delivery	\$0.00	\$0.00
Calling Name Delivery	ICB*	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	ICB*	ICB*
CARE CPN Management	ICB*	ICB*
Two B-Channel Transfer	ICB*	ICB*
Call by Call	\$0.00	\$0.00
Additional Trunk Groups		
Up to 3	\$0.00	\$0.00
4 or more	ICB*	ICB*
Selective Call Forwarding	\$3.50	\$0.00
Selective Call Rejection	\$4.50	\$0.00
Customer Originated Trace		
(Per Successful Trace)	N/A	\$1.00

*Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the Commission as specified by Idaho Law.

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.2 PBX Digital Trunk Service*

This service is available only to the Company's Customers of record as of January 4, 2006.

9.2.1 Description

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as set forth in Section 4.11 of this price list. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities of trunks, i.e. 101 or more, on an individual case basis only.

9.2.2 Rates and Charges

Where appropriate facilities do not exist, Special Construction charges will also apply.

A. Digital Trunk Facility

<u>Term</u>	<u>Monthly Recurring Charge Per Facility</u>	
Month-to Month	\$240.00	
12 Months	\$240.00	
24 Months	\$240.00	
36 Months	\$240.00	
60 Months	\$240.00	
	<u>Month to</u>	12, 24, 36 or 60
	<u>Month</u>	<u>Months</u>
Nonrecurring Charge, Per Facility	\$1,040.00	\$520.00

* PBX Digital Trunk Service is discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area. (T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.2 PBX Digital Trunk Service*

9.2.2 Rates and Charges, (Cont'd.)

B. Inward, Outward or Two-Way

<u>Term</u>	<u>Monthly Recurring Charge Per Trunk</u>	
Month-to Month	\$34.00	
12 Months	\$20.75	
24 Months	\$13.25	
36 Months	\$12.50	
60 Months	\$9.00	
	<u>Month to Month</u>	<u>12, 24, 36 or 60 Months</u>
Nonrecurring Charge, Per Trunk	\$40.00	\$20.00

* PBX Digital Trunk Service is discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area. (T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.3 Direct Inward Dial (DID) Service*

This service is available only to the Company's Customers of record as of July 15, 2002.

9.3.1 Description

Inward and Two-Way Trunks may be equipped with Direct Inward Dialing signaling capability and with DID number blocks. DID Service allows a PBX user to have incoming calls reach a specific end user without the assistance of an attendant. A DID trunk passes the called numbers last two or four digits to a PBX which through translations in the Customer's PBX connects the calls to a specific station. DID signaling may require PBX software not provided by the Company.

Additional charges apply for the assignment of DID station numbers.

9.3.2 Rates and Charges

Monthly Recurring Charges, Each Trunk	\$0.00
Nonrecurring Connection Charge, Each Trunk	\$0.00

<u>DID Numbers</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Initial Block of 10	\$1.50	\$10.00
Initial Block of 100	\$15.00	\$100.00
Additional Block of 10	\$1.50	\$10.00
Additional Block of 100	\$15.00	\$100.00

* Direct Inward Dial (DID) Service is discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Primary Rate ISDN (PRI) Service*

This service is available only to the Company's Customers of record as of January 4, 2006.

9.4.1 Description of Service

- A. Standard Primary Rate ISDN (PRI) Service Groups allows the Customer to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with the Inward only or Two-Way service.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below if available.

- B. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified Internet Service Providers (ISPs) to connect suitably equipped ISDN Customer Premise Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for *inbound traffic only*. The Company will provide high capacity PRIs to qualified ISPs on an individual case basis.

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

*Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the Commission as specified by Idaho law.

*Primary Rate ISDN (PRI) Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Primary Rate ISDN (PRI) Service*, (Cont'd.)

9.4.2. Availability

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

9.4.3 Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

9.4.4 Use of Service

- A. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all price list regulations.
- B. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- C. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

9.4.5 Limitations

- A. PRI is available only where facilities, equipment, and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. A PRI Service Arrangement must be configured so as to avoid disruption of call completion in the PRI serving central office. The Company has the right upon notice to the Customer, to change arrangements to protect network integrity.

*Primary Rate ISDN (PRI) Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Primary Rate ISDN (PRI) Service*, (Cont'd.)

9.4.5 Limitations, (Cont'd.)

- C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 Signaling and/or 64 Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.
- E. The Company reserves the right, in its sole discretion, and upon fifteen (15) days notice to the Customer, to discontinue provision, or increase or decrease the price of any PRI Service in the event the regulatory conditions affecting the Company's provision of PRI Service change after the Service date of the Customer. In the event the Customer does not accept the Company's rate change, the Customer may discontinue the affected PRI Service without penalty, upon fifteen (15) days written notice to the Company.

9.4.6 Connections

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

*Primary Rate ISDN (PRI) Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Primary Rate ISDN (PRI) Service*, (Cont'd.)

9.4.7 PRI Group Descriptions

- A. There are three types of PRI Group services, called Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.
- B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.
- C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

9.4.8 Types of PRI Group Services

A. Group 1

Provide twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out-of-band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The Original group of every PRI Serving Arrangement must be a Group 1.

B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

*Primary Rate ISDN (PRI) Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Primary Rate ISDN (PRI) Service*, (Cont'd.)

9.4.8 Types of PRI Group Services, (Cont'd.)

C. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3's may be associated with a Group 1 and included in a PRI Serving Arrangement.

9.4.9 Rates and Charges

A. Standard Primary Rate ISDN (PRI) Service

Nonrecurring Charges - Initial

	<u>Month to Month</u>	12, 24, 36 or 60 <u>Month Term</u>
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

Nonrecurring Charges- Each Additional

	<u>Month to Month</u>	12, 24, 36 or 60 <u>Month Term</u>
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

<u>Recurring Charges</u>	<u>Monthly Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
ISDN PRI Group 1	\$1,250.00	\$875.00	\$740.00	\$720.00	\$650.00
ISDN PRI Group 2	\$1,250.00	\$875.00	\$740.00	\$720.00	\$650.00
ISDN PRI Group 3	\$1,250.00	\$875.00	\$740.00	\$720.00	\$650.00

*Primary Rate ISDN (PRI) Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.4 Primary Rate ISDN (PRI) Service*, (Cont'd.)

9.4.9 Rates and Charges, (Cont'd.)

B. Inbound Modem Pool Service Primary Rate ISDN (PRI) Service

Nonrecurring Charges - Initial

	<u>Month to Month</u>	<u>12, 24, 36 or 60 Month Term</u>
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

Nonrecurring Charges- Each Additional

	<u>Month to Month</u>	<u>12, 24, 36 or 60 Month Term</u>
ISDN PRI Group 1	\$2,000.00	\$1,000.00
ISDN PRI Group 2	\$2,000.00	\$1,000.00
ISDN PRI Group 3	\$2,000.00	\$1,000.00

<u>Recurring Charges</u>	<u>Monthly Term</u>	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>60 Month Term</u>
ISDN PRI Group 1	\$1,250.00	\$875.00	\$740.00	\$720.00	\$650.00
ISDN PRI Group 2	\$1,250.00	\$875.00	\$740.00	\$720.00	\$650.00
ISDN PRI Group 3	\$1,250.00	\$875.00	\$740.00	\$720.00	\$650.00

*Primary Rate ISDN (PRI) Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.5 VersiPak Service Packages*

These services are limited to the Company's Customers of record as of July 22, 2005.

9.5.1 Service Description

VersiPak packages bundle voice and Internet services with discounted pre-packaged long distance plans to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and Internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's VersiPak minimum service requirements.

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

Customers may order the Company's FlexCall packages for use in conjunction with the VersiPak packages. FlexCall packages are located in Section 6 of this price list.

9.5.2 Rates and charges

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>
Peak	24 Months	21 - 24	\$875.00
	36 Months	21 - 24	\$875.00
Ascent	24 Months	16 - 20	\$775.00
	36 Months	16 - 20	\$775.00
Base	24 Months	8 - 15	\$580.00
	36 Months	8 - 15	\$580.00

*VersiPak Service Packages are discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.6 VersiPak IPRI Service* - All VersiPak IPRI Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

9.6.1 Service Description

VersiPak IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet bandwidth CIR. The Internet PRI would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

9.6.2 Rates and Charges

A. IPRI Facility

	12Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

B. IPRI Standard B Channel

	12Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

*VersiPak IPRI Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.6 VersiPak IPRI Service**, (Cont'd.)

9.6.2 Rates and Charges, (Cont'd.)

C. VersiPak IPRI Service

	<u>Month to</u> <u>Month Term</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	ICB*	ICB*	\$25.88	\$22.50	\$19.13

D. VersiPak IPRI Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

*Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the Commission as specified by Idaho Law.

**VersiPak IPRI Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Bonded Integrated Service Offerings

9.7.1 VersiPak Mach2 Service* - All VersiPak Mach2 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

A. Description

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a S(B) The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 4.20.

VersiPak Mach2	Minimum	Maximum	CIR	PIR
Voice	8 Channels	36 Channels	N/A	N/A
	512 Kbps			
Internet*	(8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

*VersiPak Mach2 Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Bonded Integrated Service Offerings, (Cont'd.)

9.7.1 VersiPak Mach2 Service*, (Cont'd.)

B. Rates and Charges

1. Business Lines, Business Terminals, Analog Trunks, Digital Trunks

	<u>per Line, Terminal or Trunk</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

2. PRI Channels

	<u>per Channel</u>			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

3. Mach IPRI Facility

		<u>per Channel</u>			
		12 Month	24 Month	36 Month	60 Month
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Charge	Recurring	\$75.00	\$60.00	\$60.00	\$60.00

4. VersiPak Mach2 Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

*VersiPak Mach2 Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Bonded Integrated Service Offerings, (Cont'd.)

9.7.2 VersiPak Mach3 Service*

A. Description

The VersiPak Mach3 consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependant on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a S(B) The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1 v cards.

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 4.20.

VersiPak Mach3	Minimum	Maximum	CIR	PIR
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 512 kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

*VersiPak Mach3 Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.7 Bonded Integrated Service Offerings, (Cont'd.)

9.7.2 VersiPak Mach3 Service*, (Cont'd.)

B. Rates and Charges (All Markets)

1. Business Lines, Business Terminals, Analog Trunks, Digital Trunks

	<u>per Line, Terminal or Trunk</u>			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

2. PRI Channels

	<u>per Channel</u>			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$36.00	\$27.60	\$24.00	\$20.40

3. Mach IPRI Facility

	<u>per Channel</u>			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$75.00	\$60.00	\$60.00	\$60.00

4. VersiPak Mach3 Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

*VersiPak Mach3 Service is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.8 VersiPak Flex® T and Power® T Products* - All VersiPak Flex T and Power T Products are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011, except as otherwise noted below.

The following service packages are available as equipment and facilities permit.

9.8.1 VersiPak Flex® T-6*

A. Description

VersiPak Flex® T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. For Grandfathered Customers as of October 18, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

	Per Flex T-6			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$550.00	\$445.00	\$355.00	\$290.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*

9.8.1 VersiPak Flex® T-6*, (Cont'd.)

C. Rates and Charges

	Per Flex T-6			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$550.00	\$426.00	\$340.00	\$290.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 (T)
 throughout the Boise, Idaho metropolitan area.

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*, (Cont'd.)

9.8.2 VersiPak Flex® T-12*

A. Description

VersiPak Flex® T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 18, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

	Per Flex T-12			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$625.00	\$525.00	\$430.00	\$365.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Rates and Charges

	Per Flex T-12			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$625.00	\$458.00	\$375.00	\$338.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area. (T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*, (Cont'd.)

9.8.3 VersiPak Flex® T-24*

A. Description

VersiPak Flex® T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DSL access. It offers flat rated local service, 24 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 18, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

	Per Flex T-24			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Rates and Charges

	Per Flex T-24			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area. (T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*, (Cont'd.)

9.8.4 VersiPak Power® T-12*

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 30 email addresses, 40 email addresses for Customers grandfathered as of October 18, 2010, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za - ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

	Per Power T-12			
	12Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1,025.00	\$680.00	\$550.00	\$455.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*

9.8.4 VersiPak Power® T-12*, (Cont'd.)

C. Rates and Charges

	Per Power T-12			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$783.00	\$550.00	\$469.00	\$400.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*, (Cont'd.)

9.8.5 VersiPak Power® T-24*

A. Description

VersiPak Power® T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. Service includes flat-rated local service, 30 email addresses, 100 email addresses for Customers grandfathered as of October 18, 2010, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

	Per Power T-24			
	12Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Rates and Charges

	Per Power T-24			
	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.8 VersiPak Flex® T and Power® T Products*, (Cont'd.)

9.8.6 VersiPak Power® T-48*

A. Description

VersiPak Power® T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. Service includes flat-rated local service, 60 email addresses, 200 email addresses for Customers grandfathered as of October 18, 2010, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 18, 2010.

	Per Power T-48			
	12Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge-Initial	\$500.00	\$500.00	\$500.00	\$500.00

C. Rates and Charges

	Per Power T-48			
	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$1,360.00	\$1,148.00	\$1,020.00	\$978.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

* VersiPak Flex® T and Power® T Products are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.9 VersiPak® Lines and Trunks* - All VersiPak Lines and Trunks services are grandfathered and are only available to existing Customers at existing locations without modification as of July 8, 2011.

9.9.1 Service Description

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off -Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels (business lines analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

9.9.2 Rates and Charges

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks - Flat Rate

	Per Line, Terminal or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. VersiPak Business Lines and Trunks Installation Charges

	<u>Nonrecurring Charge</u>
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private data transmission channels - ILAN as specified in the private line price list.

* VersiPak® Lines and Trunks are discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.10 Basic Business Line Service*

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.10.1 Description

Basic Business Line Service provides a Customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

The Business Line Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

9.10.2 Rates and Charges

A. Boise

<u>Term</u>	<u>Monthly Recurring Charge Per Line</u>	<u>Nonrecurring Charge Per Line</u>
Month-to-Month	ICB**	ICB**
12 Months	\$22.65	\$45.00
24 Months	\$21.74	\$45.00
36 Months	\$21.29	\$45.00
60 Months	\$20.84	\$45.00

B. Coeur d'Alene

<u>Term</u>	<u>Monthly Recurring Charge Per Line</u>	<u>Nonrecurring Charge Per Line</u>
Month-to-Month	ICB**	ICB**
12 Months	\$12.16	\$45.00
24 Months	\$11.60	\$45.00
36 Months	\$11.05	\$45.00
60 Months	\$10.50	\$45.00

* Basic Business Line Service is discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area. (T)

** Similarly-situated Customers will be offered similar rates on a non-discriminatory basis. The Company will submit all ICB contracts to the Commission as specified by Idaho law.

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.11 PBX Analog Trunk Service*

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.11.1 Description

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as set forth in Section 4.11. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

The Company will consider requests for large quantities of trunks, i.e.101 or more, on an individual case basis only.

9.11.2 Rates and Charges

In addition to the charges listed below, service order charges apply as described in Section 3 of this price list.

A. Boise

1. Two-Way Analog Trunk Sold to VersiPak Customers

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$30.65	\$29.15	\$27.70	ICB
Nonrecurring Charge - Initial	ICB	\$40.00	\$40.00	\$40.00	ICB
Nonrecurring Charge - Each Additional	ICB	\$0.00	\$0.00	\$0.00	ICB

2. Rates and charges for inward and outward Analog Trunk services will be determined on an individual case basis.

See applicable VersiPak® Rates on Page 256.

* PBX Analog Trunk Service is discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: December 9, 2019

SECTION 9 - GRANDFATHERED SERVICES

9.11 PBX Analog Trunk Service*

9.11.2 Rates and Charges, (Cont'd.)

In addition to the charges listed below, service order charges apply as described in Section 3 of this price list.

B. Coeur d'Alene

1. Two-Way Analog Trunk Sold to VersiPak Customers

	Monthly	12	24	36	60
	<u>Term</u>	Month	Month	Month	Month
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge - Initial	ICB	\$40.00	\$40.00	\$40.00	ICB
Nonrecurring Charge - Each Additional	ICB	\$0.00	\$0.00	\$0.00	ICB

2. Rates and charges for inward and outward Analog Trunk services will be determined on an individual case basis.

See applicable VersiPak® Rates on Page 256.

* PBX Analog Trunk Service is discontinued as of December 9, 2019 throughout the Boise, Idaho metropolitan area.

(T)

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.12 Business Terminals*

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.12.1 Description

A Business Terminal is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

The Business Terminal Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

9.12.2 Rates and Charges

A. Business Terminals with and without Telephone Number

1. Boise

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$22.65	\$21.74	\$21.29	\$20.84
Nonrecurring Charge-Initial	ICB	\$45.00	\$45.00	\$45.00	\$45.00
Nonrecurring Charge-Each Add'l	ICB	\$45.00	\$45.00	\$45.00	\$45.00

2. Coeur d'Alene

	Monthly <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	ICB	\$12.16	\$11.60	\$11.05	\$10.50
Nonrecurring Charge-Initial	ICB	\$45.00	\$45.00	\$45.00	\$45.00
Nonrecurring Charge-Each Add'l	ICB	\$45.00	\$45.00	\$45.00	\$45.00

Business Terminals is discontinued as of October 15, 2014 throughout the Boise, Idaho metropolitan area.

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 Level 3 Telecom One Solution: Connect

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 9, 2014.

9.13.1 Description

Level 3 Telecom One Solution: Connect is an IP Trunk service provisioned across a Customer's Local Area Network (LAN) and the Company IP Core. One Solution: Connect enables the user to converge voice and Internet traffic across a single transport facility.

Customers subscribing to One Solution: Connect are required to have both transport and access with an option for a managed CPE gateway. Level 3 Telecom One Solution: Connect dedicated access for voice calls. Access may be ordered for T1/DS3 facilities (up to 4xT1) and Ethernet (2 Mbps to 100 Mbps). The number of simultaneous calls supported is determined by the bandwidth selected by the Customer.

Service is available as equipment and facilities permit.

<u>Access Bandwidth</u>	<u>Number of Simultaneous Calls</u>
1.544 Mbps	18
2 Mbps	23
4 Mbps	46
6 Mbps	69
8 Mbps	92
10 Mbps	115
20 Mbps	230
50 Mbps	575
100 Mbps	1150

9.13.2 Rates and Charges (All Markets)

A. One Trunk

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$375.00	\$340.00
Nonrecurring Charge - Initial	\$500.00	\$500.00
Nonrecurring Charge - Each Add'l	\$500.00	\$500.00

Effective Date: May 31, 2016

SECTION 9 - GRANDFATHERED SERVICES, (CONT'D.)

9.13 Level 3 Telecom One Solution: Connect, (Cont'd.)

9.13.2 Rates and Charges (All Markets), (Cont'd.)

B. Two Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$750.00	\$540.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00
Nonrecurring Charge - Each Add'l	\$1,000.00	\$1,000.00

C. Three Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,070.00	\$970.00
Nonrecurring Charge - Initial	\$1,500.00	\$1,500.00
Nonrecurring Charge - Each Add'l	\$1,500.00	\$1,500.00

D. Four Trunks

	<u>24 Month Term</u>	<u>36 Month Term</u>
Monthly Recurring Charge	\$1,425.00	\$1,290.00
Nonrecurring Charge - Initial	\$2,000.00	\$2,000.00
Nonrecurring Charge - Each Add'l	\$2,000.00	\$2,000.00