TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of

Intrastate Exchange and Network Services

within the operating territory of

Qwest Corporation d/b/a CenturyLink QC

whether offered under that name, or the trade or brand name CenturyLink

in the State of

MONTANA

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1. APPLICATION AND REFERENCE

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1.1 APPLICATION OF TARIFF

This Tariff contains regulations and rates applicable to intrastate exchange and network services and equipment furnished by Qwest Corporation, d/b/a CenturyLink QC hereinafter referred to as the Company, between and among points within the State of Montana. The regulated and tariffed services offered herein by Qwest Corporation, d/b/a CenturyLink QC, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Tariff.

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SECTION 6. RESERVED FOR FUTURE USE

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Section 17. Reserved for Future Use

Section 18. Reserved for Future Use

Section 19. Reserved for Future Use

Section 20. Reserved for Future Use

Section 120. Reserved for Future Use

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<td>Subject Index</td>
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<tr>
<td>Tariff Format</td>
<td>1</td>
</tr>
<tr>
<td>Trademarks, Service Marks and Trade Names</td>
<td>1</td>
</tr>
<tr>
<td>Tribal Lifeline</td>
<td>5</td>
</tr>
<tr>
<td>Tribal Link Up</td>
<td>5</td>
</tr>
<tr>
<td>Universal Emergency Number Service – 911</td>
<td>9</td>
</tr>
</tbody>
</table>

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1.4 TARIFF FORMAT

1.4.1 LOCATION OF MATERIAL

A. Section 1 provides the following for all of the sections in this Tariff.
   • Subject Index - an alphabetical listing to find the desired section.
   • Table of Contents - a numerical listing to find the desired section and page.

B. Each individual section in the Tariff provides a Subject Index for the material
   located within that section.

C. Obsolete Service Offerings

Obsolete service offerings are identified in the Tariff by adding 100 to the current
section number, i.e., obsolete items from Section 9, Central Office Services, would
be found in Section 109, Obsolete Central Office Services. This section is then
filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

The Tariff uses nine levels of indentations known as Tariff Information
Management (TIM) Codes, as outlined below:

<table>
<thead>
<tr>
<th>LEVEL</th>
<th>APPLICATION</th>
<th>EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Section Heading</td>
<td>1. APPLICATION AND REFERENCE</td>
</tr>
<tr>
<td>2</td>
<td>Sub Heading</td>
<td>1.4 TARIFF FORMAT</td>
</tr>
<tr>
<td>3</td>
<td>Sub Heading</td>
<td>1.4.1 LOCATION OF MATERIAL</td>
</tr>
<tr>
<td>4</td>
<td>Sub Heading/Text</td>
<td>A. Text</td>
</tr>
<tr>
<td>5</td>
<td>Sub Heading/Text</td>
<td>1. Text</td>
</tr>
<tr>
<td>6</td>
<td>Sub Heading/Text</td>
<td>a. Text</td>
</tr>
<tr>
<td>7</td>
<td>Sub Heading/Text</td>
<td>(1) Text</td>
</tr>
<tr>
<td>8</td>
<td>Sub Heading/Text</td>
<td>(a) Text</td>
</tr>
<tr>
<td>9</td>
<td>Footnotes</td>
<td>[1] Text</td>
</tr>
</tbody>
</table>

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1.4 TARIFF FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

  The rate amount indicates the dollar value associated with the service.

- A dash "–"

  The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

  The footnote designator indicates that further information is contained in a footnote.

- ICB

  The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

- USOC

  The three- or five-character code for the product or service.

- N/A

  The "N/A" indicates that there is no applicable USOC.

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1.5 EXPLANATION OF CHANGE SYMBOLS

<table>
<thead>
<tr>
<th>SYMBOL</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>(C)</td>
<td>To signify changed term or condition</td>
</tr>
<tr>
<td>(D)</td>
<td>To signify discontinued material</td>
</tr>
<tr>
<td>(I)</td>
<td>To signify rate increase</td>
</tr>
<tr>
<td>(M)</td>
<td>To signify material moved from or to another part of the Tariff with no change, unless there is another Tariff change symbol present</td>
</tr>
<tr>
<td>(N)</td>
<td>To signify new material</td>
</tr>
<tr>
<td>(R)</td>
<td>To signify rate reduction</td>
</tr>
<tr>
<td>(T)</td>
<td>To signify a change in text but no change in rate, term or condition</td>
</tr>
</tbody>
</table>

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1.6 EXPLANATION OF ABBREVIATIONS

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
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<tr>
<td>ALI</td>
<td>Automatic Location Identification</td>
</tr>
<tr>
<td>ANI</td>
<td>Automatic Number Identification</td>
</tr>
<tr>
<td>CO</td>
<td>Central Office</td>
</tr>
<tr>
<td>DMS</td>
<td>Data Management System</td>
</tr>
<tr>
<td>DR</td>
<td>Default Routing</td>
</tr>
<tr>
<td>ESN</td>
<td>Emergency Service Number</td>
</tr>
<tr>
<td>FCC</td>
<td>Federal Communications Commission</td>
</tr>
<tr>
<td>PSAP</td>
<td>Public Safety Answering Point</td>
</tr>
<tr>
<td>SR</td>
<td>Selective Routing</td>
</tr>
<tr>
<td>SRA</td>
<td>Selective Routing Arrangement</td>
</tr>
<tr>
<td>USOC</td>
<td>Uniform Service Order Code</td>
</tr>
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1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK

CENTURYLINK™

CENTURYLINK℠
2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

General Regulations and Conditions of Offering are found in the Local Terms of Service document.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 OTHER CONSTRUCTION OR CONDITIONS

A. Construction of Extended Facilities

1. Where the Company extends its facilities on public highways or on private property in order to furnish main station service (first local access line per premises) to an applicant or applicants in territory where telephone facilities are not in place, the Company will provide facilities for each applicant based on cost from the nearest available capacity.

2. When the extension of facilities is required beyond the nearest point of capacity the Company will provide a construction charge allowance of $675.00 for the extension or reinforcement of the facilities. The route established shall be determined by the Company. Charges for construction in shall be based on cost to the Company to place facilities. These charges are in addition to the regularly applicable rates and charges to establish service stated in the Company's tariffs, catalogs and terms of service. Requests for lines that exceed the initial main station line will be billed at 100% to each customer requesting an additional line(s).

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5. Exchange Services

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

The Company develops exchange service areas to establish service within a defined geographical area.

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

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<th>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anaconda</td>
<td>Anaconda, Butte, Deer Lodge, Warm Springs and Whitehall</td>
</tr>
<tr>
<td>Belgrade</td>
<td>Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Billings</td>
<td>Billings, Bridger, Columbus, Fromberg, Hardin, Joliet, Laurel, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey’s Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
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5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont’d)

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</thead>
<tbody>
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<td>Bozeman</td>
<td>Bozeman, Belgrade, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Boulder</td>
<td>Boulder, Helena, Townsend and Wolf Creek, (Avon of Blackfoot Telephone Cooperative, Inc.), (Lincoln and Canyon Creek of Lincoln Telephone Co.)[1]</td>
</tr>
<tr>
<td>Bridger</td>
<td>Bridger, Billings, Columbus, Fromberg, Hardin, Joliet, Laurel, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey’s Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
</tr>
<tr>
<td>Butte</td>
<td>Butte, Anaconda, Deer Lodge, Warm Springs and Whitehall</td>
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</tbody>
</table>


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### 5. EXCHANGE SERVICES

#### 5.1 EXCHANGE AREAS

#### 5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont’d)

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<td>Cascade, Dutton and Great Falls; (Loma of Triangle Telephone Cooperative Association; Fort Benton and Geraldine of Central Montana Communications, Inc.)[1]</td>
</tr>
<tr>
<td>Clyde Park</td>
<td>Clyde Park, Belgrade, Bozeman, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Columbus</td>
<td>Columbus, Billings, Bridger, Fromberg, Hardin, Joliet, Laurel, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey’s Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
</tr>
<tr>
<td>Conrad</td>
<td>Conrad and (East Conrad)[1]</td>
</tr>
<tr>
<td>Cooke City</td>
<td>Cooke City, Bozeman, Belgrade, Clyde Park, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
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</table>


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5. Exchange Services

5.1 Exchange Areas

5.1.1 List of Exchange Areas and Local Calling Areas (Cont’d)

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<tr>
<th>Exchange Area</th>
<th>Exchange Areas Included in Extended Local Calling Area</th>
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</thead>
<tbody>
<tr>
<td>Deer Lodge</td>
<td>Deer Lodge, Anaconda, Butte, Warm Springs and Whitehall</td>
</tr>
<tr>
<td>Dutton</td>
<td>Dutton, Cascade and Great Falls, (Loma of Triangle Telephone Cooperative Association; Fort Benton and Geraldine of Central Montana Communications, Inc.)[1]</td>
</tr>
<tr>
<td>East Glacier Park</td>
<td>East Glacier Park and (Browning)[1]</td>
</tr>
</tbody>
</table>


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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont’d)

<table>
<thead>
<tr>
<th>EXCHANGE AREA</th>
<th>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</th>
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</thead>
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<tr>
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<td>Fairview and Sidney</td>
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<tr>
<td>Forsyth</td>
<td>Forsyth and (Rosebud)[1]</td>
</tr>
<tr>
<td>Fromberg</td>
<td>Fromberg, Billings, Bridger, Columbus, Hardin, Joliet, Laurel, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey’s Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
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</tbody>
</table>


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5. Exchange Services

5.1 Exchange Areas

5.1.1 List of Exchange Areas and Local Calling Areas (Cont’d)

<table>
<thead>
<tr>
<th>Exchange Area</th>
<th>Exchange Areas Included in Extended Local Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gallatin Gateway</td>
<td>Gallatin Gateway, Belgrade, Bozeman, Clyde Park, Cooke City, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Gardiner</td>
<td>Gardiner, Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Livingston, Manhattan, Three Forks, West Yellowstone, Wilsall, (Big Sky) [1] and Mammoth, Wyoming; Lake and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Glendive</td>
<td>Glendive and (West Glendive)[1]</td>
</tr>
<tr>
<td>Great Falls</td>
<td>Great Falls, Cascade and Dutton, (Loma of Triangle Telephone Cooperative Association; Fort Benton and Geraldine of Central Montana Communications, Inc.)[1]</td>
</tr>
</tbody>
</table>


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5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont’d)

<table>
<thead>
<tr>
<th>EXCHANGE AREA</th>
<th>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hardin</td>
<td>Hardin, Billings, Bridger, Columbus, Fromberg, Joliet, Laurel, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey’s Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
</tr>
<tr>
<td>Havre</td>
<td>Havre and (North and South Havre, Big Sandy, Box Elder, Chester, Chester South, Chinook, Gildford, Hays/Zortman, Hingham, Hopp/Iliad, Joplin/Inverness, Kremlin, Malta South, Rudyard, Simpson, Turner and Whitewater of Triangle Telephone Cooperative Association, Inc.), (Dobson, Harlem and Malta of Central Montana Communications, Inc.)[1]</td>
</tr>
<tr>
<td>Helena</td>
<td>Helena, Boulder, Townsend and Wolf Creek, (Avon of Blackfoot Telephone Cooperative, Inc.), (Lincoln and Canyon Creek of Lincoln Telephone Co.)[1]</td>
</tr>
</tbody>
</table>


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## 5. Exchange Services

### 5.1 Exchange Areas

#### 5.1.1 List of Exchange Areas and Local Calling Areas (Cont'd)

<table>
<thead>
<tr>
<th>Exchange Area</th>
<th>Exchange Areas Included in Extended Local Calling Area</th>
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</thead>
<tbody>
<tr>
<td>Joliet</td>
<td>Joliet, Billings, Bridger, Columbus, Fromberg, Hardin, Laurel, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey's Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
</tr>
<tr>
<td>Laurel</td>
<td>Laurel, Billings, Bridger, Columbus, Fromberg, Hardin, Joliet, Red Lodge; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey's Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
</tr>
<tr>
<td>Lewistown</td>
<td>(Winifred of Triangle Telephone Cooperative Association, Inc.), (Moore, Hobson, Denton, Stanford, and Judith Gap of Central Montana Communications, Inc.)[1]</td>
</tr>
<tr>
<td>Livingston</td>
<td>Livingston, Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Manhattan, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
</tbody>
</table>

## 5. Exchange Services

### 5.1 Exchange Areas

#### 5.1.1 List of Exchange Areas and Local Calling Areas (Cont’d)

<table>
<thead>
<tr>
<th>Exchange Area</th>
<th>Exchange Areas Included in Extended Local Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manhattan</td>
<td>Manhattan, Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Three Forks, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Red Lodge</td>
<td>Red Lodge, Billings, Bridger, Columbus, Fromberg, Hardin, Joliet Laurel; (Musselshell of Mid-Rivers Telephone Cooperative, Inc.); (Absarokee, Belfry, Crow Agency, Fort Smith, Huntley, Lodge Grass, Pompey’s Pillar, Worden, and Wyola of Project Telephone Company); (Broadview, Molt, Rapelje, and Reedpoint of Triangle Telephone Cooperative Association)[1]</td>
</tr>
</tbody>
</table>


**EFFECTIVE:** FOR TELEPHONE SERVICE RENDERED ON OR AFTER 10-28-2014
### 5. Exchange Services

#### 5.1 Exchange Areas

#### 5.1.1 List of Exchange Areas and Local Calling Areas (Cont’d)

<table>
<thead>
<tr>
<th>Exchange Area</th>
<th>Exchange Areas Included in Extended Local Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sidney</td>
<td>Sidney, (East Fairview, North Dakota), Fairview, (Savage and West Sidney)[1]</td>
</tr>
<tr>
<td>Terry</td>
<td>Terry and (Fallon)[1]</td>
</tr>
<tr>
<td>Three Forks</td>
<td>Three Forks, Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, West Yellowstone, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Townsend</td>
<td>Townsend, Boulder, Helena and Wolf Creek, (Avon of Blackfoot Telephone Cooperative, Inc.), (Lincoln and Canyon Creek of Lincoln Telephone Co.)[1]</td>
</tr>
</tbody>
</table>


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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS (Cont’d)

<table>
<thead>
<tr>
<th>EXCHANGE AREA</th>
<th>EXCHANGE AREAS INCLUDED IN EXTENDED LOCAL CALLING AREA</th>
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</thead>
<tbody>
<tr>
<td>Warm Springs</td>
<td>Warm Springs, Anaconda, Butte, Deer Lodge, and Whitehall</td>
</tr>
<tr>
<td>West Glacier</td>
<td>West Glacier, (Big Fork, Columbia Falls, Elmo, Finley Point, Hungry Horse, Kalispell, Lakeside, Marion, McGregor Lake, Olney, Polson, Somers, Swan Lake, Whitefish, Yellow Bay)[1]</td>
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</tbody>
</table>


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MT2014-010
5. Exchange Services

5.1 Exchange Areas

5.1.1 List of Exchange Areas and Local Calling Areas (Cont’d)

<table>
<thead>
<tr>
<th>Exchange Area</th>
<th>Exchange Areas Included in Extended Local Calling Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Yellowstone</td>
<td>West Yellowstone, Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, Wilsall and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Whitehall</td>
<td>Whitehall, Anaconda, Butte, Deer Lodge and Warm Springs</td>
</tr>
<tr>
<td>Wibaux</td>
<td>Wibaux and (Beach, North Dakota)[1]</td>
</tr>
<tr>
<td>Wilsall</td>
<td>Wilsall, Belgrade, Bozeman, Clyde Park, Cooke City, Gallatin Gateway, Gardiner, Livingston, Manhattan, Three Forks, West Yellowstone and (Big Sky)[1]; Lake, Mammoth and Old Faithful, Wyoming</td>
</tr>
<tr>
<td>Wolf Creek</td>
<td>Wolf Creek, Boulder, Helena and Townsend, (Avon of Blackfoot Telephone Cooperative, Inc.), (Lincoln and Canyon Creek of Lincoln Telephone Co.)[1]</td>
</tr>
</tbody>
</table>


Effective: For Telephone Service Rendered on or After 10-28-2014

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5. **Exchange Services**

5.1 **Exchange Areas**

5.1.7 **Maps**

Maps, indicating each exchange area within the Company's operating territory, are in separate binders.
5. Exchange Services

5.2 Local Exchange Service

5.2.6 Lifeline Assistance Programs

Pursuant to FCC order 15-71, adopted June 18, 2015, the Company no longer provides Lifeline discounted service to resellers as of August 15, 2016.

Pursuant to FCC order 16-38, customers who received Lifeline Assistance prior to December 2, 2016 will continue to receive benefits until their annual recertification date, at which time customers must demonstrate their continued eligibility by meeting the eligibility requirements in effect as of December 2, 2016.

A. Federal Lifeline Program

The company administers the Federal Lifeline Program as authorized by the Federal Communications Commission pursuant to 47 C.F.R. Subpart E, Section 54(E).

B. Montana Telephone Assistance Program

1. Description

The Montana Telephone Assistance Program (MTAP) provides for a discount against the recurring monthly rate for the provision of local residential service for certain low-income customers. Qualified recipients may also receive Lifeline, Link-Up and Tribal Lifeline credits.

2. Application

a. The MTAP discount is only available to eligible low-income customers if certified by The Department of Social and Rehabilitation Services as a recipient of the Medicaid program.

(M) Material previously appeared on Page 15, Release 2.
(M1) Material previously appearing on this page now appears on Page 15.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

B. Montana Telephone Assistance Program

2. Application (Cont’d)

b. The monthly discount to eligible subscribers will be $3.50 or an amount equal to the FCC’s end user common line charge waiver, whichever is greater. The discount will be applied to the following local exchange service offerings:

- Residence measured rate service.
- Residence flat individual service.
- Residence one-party service station.

3. Terms and Conditions

a. The MTAP discount will begin with the date the Company receives a valid application from customers who qualify for Medicaid benefits or when new service is established for a qualifying customer subject to the guidelines of this program. The discount will be prorated on the basis of a 30-day month from the effective date of the customer's application.

b. The nonrecurring charges and conditions applicable to the service offerings in the program will apply. The nonrecurring charges to change to or from this program due to eligibility status will be waived.

c. The discount is applicable only to one access line at a residential customer's principal residence.

d. Measured usage charges are not subject to the discount.

4. Montana Telephone Assistance Program Monthly Credit

<table>
<thead>
<tr>
<th>Service</th>
<th>Credit USOC</th>
<th>Monthly Credit</th>
</tr>
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<tbody>
<tr>
<td>Flat Individual Line (1FR)</td>
<td>ASGSX</td>
<td>$3.50</td>
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<tr>
<td>Measured Service (LWI, RWV)</td>
<td>ASGSX</td>
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<tr>
<td>Service Station Line (1SS)</td>
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(M) Material previously appeared on Page 14, Release 1.
(M1) Certain material previously appearing on this page now appears on Page 14.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont’d)

C. Tribal Lands Lifeline Program

The company administers the Tribal Lands Lifeline Program as authorized by the Federal Communications Commission pursuant to 47 C.F.R. Subpart E, Section 54(E).


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5. EXCHANGE SERVICES

5.2 Local Exchange Service

5.2.6 Lifeline Assistance Programs (Cont’d)

D. Tribal Link-Up

The company administers the Tribal Lands Lifeline Program as authorized by the Federal Communications Commission pursuant to 47 C.F.R. Subpart E, Section 54(E).

Credit USOCS

• Tribal Link-Up

E. Application of Lifeline Assistance Programs to Concession Accounts

Individuals in concession groups will receive 100% Lifeline Assistance Program benefits less the amount of concessionable discount. For example, persons who receive a 50% discount on local exchange service and the End User Common Line Charges will receive 50% of the Lifeline Assistance Program benefits.
5. EXCHANGE SERVICES

5.2  LOCAL EXCHANGE SERVICE
5.2.6  LIFELINE ASSISTANCE PROGRAMS (Cont'd)

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5. Exchange Services

5.2 Local Exchange Service

5.2.6 Lifeline Assistance Programs (Cont'd)

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5. Exchange Services

5.2 Local Exchange Service

5.2.6 Lifeline Assistance Programs (Cont'd)

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5. Exchange Services

5.2 Local Exchange Service

5.2.6 Lifeline Assistance Programs (Cont'd)

(M) Certain material previously appearing on this page now appears on Page 17.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)
9. CENTRAL OFFICE SERVICES

<table>
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<th>SUBJECT</th>
<th>PAGE</th>
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<tr>
<td>Emergency Reporting Service</td>
<td>1</td>
</tr>
<tr>
<td>Universal Emergency Number Service-911</td>
<td>1</td>
</tr>
</tbody>
</table>
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

A. Description

1. Universal Emergency Number Service-911 is an exchange service whereby a public safety answering point (PSAP) designated by the 911 customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 911.

2. The 911 customer may be a municipality, state or local government unit, or an authorized agent of one or more of these units. The 911 customer must be legally authorized to subscribe to the service.

B. 911 Service Features

1. Basic 911

   a. Basic 911 Service includes the Company provision of the 911 code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental units that subscribe to 911 Service.

   b. Basic 911 Service connects emergency calls to a PSAP via 911 exchange access lines in a manner similar to normal local exchange calls.

   c. When a customer request for Basic 911 Service requires central office (CO) modifications to provide 911 Service prior to Company scheduled CO rearrangements or replacement, the customer will incur the cost of such modifications. However, if 911 equipment is in place or is scheduled to be in place and no CO modifications are required, then the customer will not be charged additionally for Basic 911 Service other than that which is applicable.

   d. Basic 911 Service may be provided with an optional feature package consisting of: forced disconnect, idle tone application, called party hold, emergency ringback and switchhook status. The customer may also purchase Automatic Number Identification (ANI) where facilities permit. Activation of the switchhook status, emergency ringback, and ANI features requires the use of appropriate equipment at the PSAP location.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

B. 911 Service Features (Cont'd)

2. E911 Service

a. E911 service is an enhanced offering of 911 requiring an ESS Control Central Office. E911 has the capability of routing all calls to a designated PSAP based upon the identified telephone number of the calling party. Automatic location identification, as well as automatic number identification, of the caller can be displayed at the PSAP utilizing the Data Management System.

- E911 standard features include:
  - Forced disconnect
  - Default routing
  - Alternate routing (night transfer service)
  - Speed calling; and
  - Central office transfer arrangements.

- The following are E911 optional features:
  - Selective Routing (SR)
  - Automatic Number Identification (ANI); and
  - Automatic Location Identification (ALI).

C. Definitions

Alternate Routing (AR) - E911

An E911 feature which routes calls to a designated alternate PSAP location if all E911 exchange access lines to the primary PSAP are busy or the primary PSAP is closed for a period of time.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C. Definitions (Cont'd)

Automatic Location Identification (ALI)

An E911 feature which forwards the name and address associated with the calling party's telephone number (identified by ANI feature, defined below) to the PSAP for display. This feature cannot be provided without ANI.

Automatic Number Identification (ANI)

A feature which forwards the calling party's telephone number to the PSAP's Customer Premises Equipment (CPE) for display.

Called Party Hold (CPH)

An optional feature of Basic 911 Service which enables a PSAP attendant to retain control of an incoming 911 call connection even if the calling party hangs up.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C. Definitions (Cont'd)

Data Management System (DMS)

A computer database used to create, store and update data (e.g., Emergency Service Numbers, addresses, subscriber names, etc.) required to provide the Selective Routing (SR) and Automatic Location Identification (ALI) features of E911.

The DMS utilizes subscriber address and number information as recorded and retained in the Company's service order systems. As a result, certain limitations apply:

- On shared tenant, campus environment and PBX services (i.e., off premises extensions and joint user services) ALI will reflect only the main service address.
- Externally assigned or custom addresses, which are generally used in trailer or mobile parks, will not be displayed on ALI. Only the official recorded service addresses assigned by the county will be retained in the DMS.
- PBX systems where the customer subscribes to special features will not reflect the correct ANI information. ALI will not be displayed.

Default Routing (DR)

An E911 feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a customer-designated default PSAP.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C. Definitions (Cont'd)

Diverse Facility Routing

A method of deploying end office facilities using separate systems to provide E911 Service in case of facility or central office equipment failure, available where facilities permit.

Emergency Ringback

An optional feature of Basic 911 Service that allows the PSAP attendant to ring a calling party who has hung up after the Basic 911 call has been answered.

Emergency Service Number (ESN)

A number used to identify primary & secondary PSAP locations as well as unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the E911 service area. ESNs are programmed into the Data Management System and are assigned by the Company.

End Office

A remote or host central office in the 911 System which receives originating 911 calls and forwards them directly or through the E911 Control Office to the 911 PSAP on dedicated 911 facilities.

E911 Control Office

A central office that provides tandem switching of E911 calls. It controls switching of the call to the PSAP and also provides selective routing, speed calling, and call transfer capabilities as well as certain network maintenance functions for each PSAP.

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9. Central Office Services

9.2 Emergency Reporting Service

9.2.1 Universal Emergency Number Service-911

C. Definitions (Cont'd)

E911 Service Area

The geographic area in which the 911 customer will respond to all 911 calls and dispatch appropriate emergency assistance.

E911 Transfer Line

An E911 facility extended to a location other than a PSAP. The line is not equipped for ANI and is arranged for incoming calls only, on a transfer basis. Upon receipt of a transferred call it may obtain dial tone by means of switchhook flash, for the purpose of extending the call to another destination.

E911 Transport

Utilization of dedicated point-to-point facilities between an End Office and an E911 Control Office, a Control Office and a PSAP Serving Central Office, and/or a PSAP Serving Central Office and a Node to transmit a telephone number (ANI Transport), a name and address (ALI Transport), or routing information (Selective Routing Transport) associated with a 911 call.

Fixed Transfer

An E911 feature that permits PSAP attendants to transfer incoming 911 calls to another PSAP by depressing a button on the customer's CPE.

Forced Disconnect

A Basic 911 and E911 feature which prevents blockage of incoming 911 exchange access lines by allowing the PSAP attendant to release a connected call even though the calling party has not hung up.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C. Definitions (Cont'd)

Idle Tone Application

An optional Basic 911 feature which allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If the call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

Manual Transfer

An E911 feature which enables the PSAP attendant to transfer an incoming 911 call by depressing their telephone switchhook or the appropriate button on the customer's CPE and dialing either a 7- or 11-digit telephone number or a speed calling code.

911 Exchange Access Lines

Basic 911 Service is provided over facilities in which the 911 calls are routed from the end office to a PSAP.

E911 Service is provided over dedicated 911 facilities which may or may not be routed through another central office and are made up of three components:

• Dedicated interoffice facilities between the Host End Office and the E911 Control Office;

• Control Office to PSAP Serving Central Office;

• PSAP Serving Central Office to Node.

Node

A computer used to expand the limitations of the E911 system from 16 PSAPs to 384 PSAPs.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

C. Definitions (Cont’d)

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the E911 system will encounter a busy condition.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. PSAPs are staffed by employees of public service agencies such as police, fire, ambulance or by employees of a common bureau serving a group of such entities.

Basic 911 Service requires a single PSAP.

In E911 Service there are three classifications of PSAPs:

- Primary PSAP - May receive 911 calls directly from the public or from another PSAP. These PSAPs may or may not be ANI equipped.

- Secondary PSAP - Does not receive 911 calls directly from the public but receives calls transferred from other PSAPs. These PSAPs may or may not be ANI equipped.

- Transfer Location - Can only receive calls transferred from other PSAPs. These PSAPs are not ANI equipped.

Selective Routing (SR)

An E911 optional feature which permits a 911 call to be routed to the designated primary PSAP based upon the identified telephone number of the calling party.

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9. Central Office Services

9.2 Emergency Reporting Service

9.2.1 Universal Emergency Number Service-911

C. Definitions (Cont'd)

Selective Transfer

An E911 feature which allows the PSAP attendant to transfer a call to another agency by depressing a button labeled with the type of agency, (e.g., Fire) on the customer's CPE. This type of transfer is only available when SR is provided and the secondary PSAP is equipped with compatible CPE.

Serving Central Office

The CO from which a PSAP, either primary or secondary, is served.

Standard Addressing

A means of addressing which provides street/road names and house numbers.

Subscriber Records

Information consisting of subscribers' names, service addresses, and telephone numbers, except for nonlisted and nonpublished telephone numbers, to a 911 customer for the sole purpose of building and maintaining a data base used in providing 911 service to a specific geographical area. The Subscriber Records information does not include a Master Street Address Guide (MSAG) nor does it include Emergency Service Number (ESN) information. ESN information would be provided on an individual case basis.

Switchhook Status

A Basic 911 feature which provides the PSAP attendant audible and visual indications of whether a 911 call put on hold is still on hold or has been disconnected.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911 (Cont'd)

D. Terms and Conditions

1. General

   a. This service is limited to the use of telephone number 911 as the universal emergency telephone number. Only one 911 system will be provided within any government agency's locality.

   b. 911 Service is furnished to the customer for the sole purpose of receiving emergency telephone calls from the public by dialing 911. The 911 emergency telephone number is not intended as a replacement for the telephone service of the various public safety agencies which participate in the use of this number. The public safety agencies must subscribe to other exchange telephone service as provided in other sections of this Tariff.

   c. Temporary suspension of service by the 911 customer is not provided for any portion of 911 Service.

   d. The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the 911 customer's personnel to respond to such calls.

   e. The Company shall not be required to provide 911 Service to less than an entire Central Office.

   f. Basic 911 Service is classified as flat business exchange service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on non-911 facilities. Basic 911 Service features and Custom Calling Service features cannot be provided at the same time for Basic 911 customers. The Basic 911 customer may purchase either Basic 911 Service features or Custom Calling Service features, but not both.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1. (Cont'd)

g. Application for 911 Service must be executed in writing by each 911 customer. If an application for 911 Service is made by an agent, the Company must be provided with satisfactory proof of the appointment of the agent by the 911 customer. If 911 Service is to be provided under the auspices of the State 911 program (10-4-101 through 10-4-303 MCA) evidence of State Final Plan approval must be provided.

h. The 911 customer must furnish the Company written agreement to the following terms and conditions:

• All 911 calls will be answered on a 24-hours-a-day, 7-days-a-week, 52-weeks-a-year basis.

• The 911 customer has responsibility for dispatching the appropriate emergency service within the 911 Service Area, or will undertake to transfer or relay all 911 calls received to the agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

• The 911 customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the PSAP.

• The customer will provide telephone equipment with a capacity adequate to handle the number of incoming 911 lines.

• The customer will maintain an adequate number of circuits to maintain an adequate grade of service.

i. Customer-provided equipment may be furnished to terminate 911 facilities at any PSAP. If 911 customer-provided terminal equipment is utilized at a PSAP, it will be furnished in accordance with the regulations set forth in FCC Part 68 and must meet the operational specifications of the 911 Service requested.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1. (Cont'd)

j. Any CPE used in conjunction with 911 Service shall be configured so that it is unable to extract any information other than the information relating to a number identified as the source of an in-progress 911 call through use of the optional ANI/ALI features.

k. Information consisting of the names, addresses, and telephone numbers of Company subscribers whose listings are not published in directories or listed in Directory Assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. Any Public Safety Agency receiving such information shall maintain its confidentiality except as required by applicable law. Should an E911 Service Provider not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential listings.

l. When the 911 Service customer chooses the optional ANI feature, the 911 calling party forfeits the privacy afforded by nonlisted or nonpublished service to the extent that the telephone number associated with the originating station location is furnished to the PSAP during the emergency call.

m. Central Offices that are not currently equipped to transmit ANI will not be modified to provide ANI for 911 Service. Default Routing and central office identification will be provided in lieu of Selective Routing and ANI display. If the customer requests ANI modifications in the Central Office, additional nonrecurring charges will be applied.

n. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. Prior to the effective date of service, the customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area. These ESNs will be programmed into the Data Management System (DMS) to permit routing of 911 calls to the PSAPs responsible. The following terms define the customer's responsibility in providing this information:

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1.n. (Cont'd)

• After the establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Company of any changes in street names, establishment of new streets by zoning Commission, changes in address numbers used on existing streets, closings, and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

• The Company will provide to the customer upon request a complete written copy of the master address file to permit the customer to verify accuracy of the police, fire, and ambulance PSAP routing designations. Such information will not be used by the customer for any other purpose without the written consent of the Company.

• Changes, deletions and additions (updates) which the customer desires to have made in the master address file should be submitted on an "as occurred" basis. The Company will furnish a written copy to the customer for verification showing each change.

o. It is the customer's responsibility to insure that CPE selected to operate 911 system features is compatible with requirements of this Tariff and with service furnished by the Company.

p. The customer purchasing the ANI feature is also required to purchase, install and maintain CPE ANI Display Equipment compatible to the Company's network.

q. It is the customer's responsibility to insure that premises equipment selected that has the Store and Forward feature be compatible with the service furnished by the Company.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1. (Cont'd)

r. The customer must subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

s. Basic 911 Service with ANI and the Feature Package is available only where facilities permit.

t. Information obtained when purchasing Subscriber Records may only be used for the expressed purpose of provisioning 911 Service.

u. Nonpublished and nonlisted telephone number are not included in the Subscriber Records offering.

v. Subscriber Records are names, addresses and telephone numbers of the Company subscribers. In some areas, service address may be Box Number, Rural Route, etc. not house number or street name. Additional charges, calculated on an individual basis, will apply for any format revision of the data.

• Subscriber Records information will be furnished for the sole and exclusive purpose of creating a 911 data base and shall be used solely for that purpose. Disclosure or use of any information provided through Subscriber Records for other than response to a 911 telephone call is prohibited.

• Subscriber Records information provided by the Company is proprietary and may not be duplicated and transferred to a third party except with Company written authorization. Duplicate copies can be made for data base back-up to protect the integrity of the system. Upon termination of Subscriber Records service, the customer will return the records to the Company, or upon the Company's approval, records may be destroyed by the customer.

w. To receive Subscriber Records data, the customer must sign an agreement and, as part of the agreement, the means of delivering the data from Qwest Corporation to the customer will be described. If the customer elects to have the data delivered in other than electronic means, there may be additional costs which will be assessed to the customer. It is the customer's responsibility to:
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1.w. (Cont'd)

- Provide CPE in the form of compatible computer hardware and software to facilitate the transmission and receipt of Subscriber Records information;

- Designate an individual to administer the data, including preparation of a data base to accept Company-formatted records.

- Develop methods and procedures to facilitate receiving and loading the data using a Company-specified format;

- Create methods and procedures to ensure that the 911 customer's computer is available to receive Company data at an assigned time;

- Monitor transmission of data for successful completion;

- Notify the Company within 24 hours of assigned receipt time if transmission is not successful.

x. Receipt of Subscriber Records information requires the use of a telephone line, the price of which is not included in the rates and charges for Subscriber Records.

y. The 911 customer must specify the geographical area for which Subscriber Records information is required. Subscriber Records will not be provided for less than an entire NXX serving area.

z. The Company shall not be required to provide E911 Service to less than an entire central office serving area.

aa. All E911 facilities will be engineered, installed, and maintained by the Company at sufficient levels to provide a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be provided to connect each End Office in the E911 system to the E911 Control Office and/or to the PSAP Serving Central Office.

bb. A minimum of two circuits will also be provided to connect the Serving Central Office(s) to the PSAP(s).

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1. (Cont'd)

cc. Where facilities permit, the customer can request diversification and redundancy of any or all inter-office and/or local facility routes. Additional charges for such service utilizing the facilities, or the construction and provisioning thereof, will be the responsibility of the customer and will be assessed on an individual case basis. These rates will be specified in a Service Agreement between the Company and the customer. The Service agreement must be filed and approved by the Montana Public Service Commission prior to the implementation of rates. These rates are in addition to applicable rates and charges for other services provided in this and other Company Tariffs.

dd. When the ALI service feature is provided, two data facilities will be required to connect each PSAP in the E911 service area to the node.

ee. Secondary PSAPs that are not equipped to display ANI on compatible CPE will receive calls on a transfer basis over the exchange network or the customer may subscribe to additional E911 Transport Service.

ff. In addition to the terms and conditions set forth in the Private Line Service section of the Access Service Tariff, the following terms and conditions apply to Basic and E911 Transport Service:

• For purposes of ordering service, individual channel requirements must be identified, e.g.; voice, data, etc. These channels must be ordered individually.

• The terms and conditions for the individual channels, excluding rates and charges, apply as specified in the Private Line Service section of the Access Service Tariff.

• The rates charged for E911 Transport Services do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The Provider shall make operational tests to determine whether the system is functioning properly for its use. The Provider shall promptly notify the Company in the event the system is not functioning properly.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D.1. (Cont'd)

gg. E911 Rate Stability Plan Terms and Conditions

The Rate Stability Plan allows the 911 customer to order E911 with the assurance that during the term of the Rate Stability Plan Agreement (Agreement) the monthly rates for E911 will not exceed the rates in effect at the time the Agreement is signed by the customer, except where mandated by a regulated authority. The terms and conditions of the E911 Rate Stability Plan are as follows:

1. E911, which may include transport, may be ordered under an Agreement for any term between twelve through eighty-four months.

2. The minimum service period for any Agreement is twelve months.

3. The monthly rates for E911 service added to an existing Agreement are the rates in effect at the time of such addition.

4. Customers with E911 service currently under a month-to-month payment option, may enter into an Agreement at any time.

5. E911 monthly rates provided under an Agreement will be those rates in effect at the time the Agreement is signed by the customer.

6. If the stability plan rates are reduced in the Tariff, the rates under an agreement shall also be reduced accordingly.

7. At the end of the term of an Agreement, the customer may enter into a new Rate Stability Plan, if such plan is offered by the Company; may convert to month-to-month rates; or may terminate E911 service. Should the customer not make a choice by the end the term of the Agreement, customer's E911 rates will automatically revert to those in effect for the then current month-to-month pricing option. If E911 is continued under any E911 pricing plan, including non-stabilized month-to-month, nonrecurring charges will not apply.

8. The Rate Stability Plan is also subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14., C.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

D. Terms and Conditions (Cont'd)

2. Liability

a. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provisions of 911 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

b. The rates charged for 911 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests to determine whether the system is functioning properly. The customer shall promptly notify the Company in the event the system is not functioning properly.

c. When message toll facilities are used to access a PSAP location, the customer recognizes and understands that the Company cannot guarantee full time availability of the message toll facilities.

E. Surcharge Application

In accordance with AUTH: 10-4-201; MCA Part 2, Effective 1-1-87, a monthly fee per access line on each service subscriber in the state will be imposed on telephone exchange access service.

Exemptions from this ruling are services that the state is prohibited from taxing under constitutional laws of the United States or the constitution or laws of the State of Montana; or amounts paid by depositing coins in a pay telephone.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911 (Cont’d)

F. Rates and Charges

1. The calling party is not charged for calls placed to the 911 number.

2. Established rates will apply for Basic 911 access lines that terminate at the designated PSAP. The monthly rate for the 911 exchange access line is the rate applicable from the exchange area in which the PSAP is located.

3. For Basic and E911 Service, where facilities are provided from exchanges or central offices other than the exchange or central office in which the PSAP is located, charges for transport rates apply as specified in paragraph F.11., following.

4. Where central office facilities permit, Basic 911 Service can be arranged to allow customers in remote exchanges to access a designated PSAP location via the message toll network. The applicable toll charges will be billed to the PSAP location.

5. Rates and charges for E911 Service will be developed on an individual case basis, with the exception of an E911 transfer line.

6. The customer or an authorized agent must submit an E911 Service Area Design. Upon receipt of the E911 Service Area Design the Company will determine all applicable charges.

7. Charges for customer requests that require addition of lines, removals, moves or changes of exchange access facilities for E911 Service following initial service establishment, will be based upon costs per request.
9. **CENTRAL OFFICE SERVICES**

9.2 **EMERGENCY REPORTING SERVICE**

9.2.1 **UNIVERSAL EMERGENCY NUMBER SERVICE-911**

F. Rates and Charges (Cont'd)

8. The rates and charges shown below will apply as appropriate for 911 services.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>91L</td>
<td>[2]</td>
<td>[2]</td>
</tr>
<tr>
<td>9EW</td>
<td>[3]</td>
<td>[3]</td>
</tr>
<tr>
<td>B92</td>
<td>$712.93</td>
<td>$5.70</td>
</tr>
</tbody>
</table>

- Basic 911 Service
  - Basic 911 Access Line (Line Side), each, minimum of two business exchange access lines required per Basic 911 System[1]
  - Basic 911 Access Line (Trunk Side), each, minimum of two business exchange access lines required per Basic 911 System[1]
  - Optional Feature Package, each 911 exchange access line/trunk equipped

---

[1] Compliance with Section 10-4.103., MCA is also required. "... a public safety answering point shall maintain both a separate seven-digit secondary emergency number for use by the telephone company operator and a separate seven-digit nonemergency number".

[2] Same rates and charges as USOC 1FB plus hunting found in Section 5 of the Local Term of Service document for Flat Rate Service.

[3] Same rates and charges as USOC TFB found in Section 5 of the Local Terms of Service document for Flat Trunk Service.

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9. **CENTRAL OFFICE SERVICES**

9.2 **EMERGENCY REPORTING SERVICE**

9.2.1 **UNIVERSAL EMERGENCY NUMBER SERVICE-911**

F.8. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>b. Automatic Number Identification (ANI), each 911 exchange trunk equipped[1,2]</td>
<td>D98</td>
<td>$712.93</td>
</tr>
<tr>
<td>c. Feature Package and ANI, each 911 exchange trunk equipped[2]</td>
<td>9DJ</td>
<td>712.93</td>
</tr>
</tbody>
</table>

9. The following nonrecurring charge will apply when the 911 customer requests a feature change:

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per activity, per CO access line feature change</td>
</tr>
</tbody>
</table>

[1] Cannot have basic features package with this type of ANI.

[2] Does not include the rates and charges for 911 business trunks (USOC 9EW), as found in F.8.a.

EFFECTIVE: FOR TELEPHONE SERVICE RENDERED ON OR AFTER 10-28-2014
9.2-emergency-reporting-service

9.2.1-universal-emergency-number-service-911

F. Rates and Charges (Cont'd)

10. Options and Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>D98</td>
<td>$ 712.93</td>
<td>$ 6.60</td>
</tr>
</tbody>
</table>

- ANI, per trunk

- Automatic Location Identification (ALI) (Company exchanges),
  - Per 1000 main lines: ELJ, 642.47, 43.70
  - Per 911 customer: NR99M, 441.59, –

- Automatic Location Identification (ALI) (Non-Company exchanges),
  - Per 1000 main lines: ELY, 638.99, 29.81
  - Per 911 customer: NR99N, 87.50, –

- Selective Routing (SR)[1,2] (Company exchanges),
  - Per 1000 main lines: E8R, 1219.01, 28.58
  - Per 911 customer: NR99W, 441.59, –

- Selective Routing[1,2] (Non-Company exchanges),
  - Per 1000 main lines: 9RZ, 1215.52, 13.02
  - Per 911 customer: NR99X, 87.50, –

[1] Rates and charges for incoming and outgoing Control Office trunk terminations also apply.

[2] Charges for changes from SR to Non-SR will be priced on an ICB basis. There is no charge to change from Non-SR to SR.

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### 9. Central Office Services

#### 9.2 Emergency Reporting Service

##### 9.2.1 Universal Emergency Number Service-911

<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Combined ALI and SR[1]**  
  (Company exchanges),  
  - Per 1000 main lines ER1 $1245.67 $48.93  
  - Per 911 customer NR99O 441.59 –

- **Combined ALI and SR[1]**  
  (Non-Company exchanges),  
  - Per 1000 main lines EJK 1242.18 34.94  
  - Per 911 customer NR99T 67.12 –

- **Control Office Trunk Termination**  
  (Company exchanges),  
  - Per incoming trunk port[1,2] SR61X 334.93 7.09  
  - Per outgoing trunk port[1,3] SR60X 428.22 10.15

- **Control Office Trunk Termination**  
  (Non-Company exchanges),  
  - Per incoming trunk port[1,2] SJ61X 334.93 7.09  
  - Per outgoing trunk port[1,3] SJ60X 428.22 10.15

- **Selective Routing Changes**,  
  per service order NR9E8 6.12 –

---

[1] Rates and charges for incoming and outgoing trunks also apply.

[2] The rates and charges are for terminating each individual incoming trunk into the Control Office from a central office.

[3] The rates and charges are for terminating each individual outgoing trunk of the 911 Control Office to a PSAP or to another Control Office.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

F. Rates and Charges (Cont'd)

11. E911 Transport

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CE9DX</td>
<td>$205.00</td>
<td>$ 7.85</td>
</tr>
<tr>
<td>XCD2X</td>
<td>–</td>
<td>6.60</td>
</tr>
</tbody>
</table>

• Voice[1]
  - Channel Performance
  - NAC

• Data[1]
  - Channel Performance
  - NAC

a. Transport Mileage[2]

Mileage Bands

• 0 to 8
  - Fixed
  - Per mile

• 8 to 25
  - Fixed
  - Per mile

• 25 to 50
  - Fixed
  - Per mile

• Over 50
  - Fixed
  - Per mile

[1] Rates and charges are for E911 Service only.


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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

F. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>9RJ2X</td>
<td>$ 0.08</td>
<td>$18.74</td>
</tr>
<tr>
<td>9RJPN</td>
<td>133.50</td>
<td>–</td>
</tr>
</tbody>
</table>

12. Subscriber Records,

- Per 1000 subscriber telephone number records[1]
- Per 911 customer

[1] Rates and charges apply to a minimum of 1000 records. Rates and charges also apply to each additional 1000 records, or fraction of 1000 records. Record count will be reviewed annually to update billing.

Daily record updates will be provided to the customer. The customer will not be billed for any changes in the number of records that occur during the year. Rather, the customer will be billed for the number of records counted at the time of review on the anniversary date of established service.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911 (Cont'd)

G. Wireless E9-1-1 Connectivity[1]

Wireless E9-1-1 Connectivity allows for the delivery of a wireless 9-1-1 call through the Company E9-1-1 network to a PSAP. Wireless carriers have the option of connecting directly through the Company E9-1-1 Control Office or through CELLTRACE found in 109.2.1 which provides cell location and ANI information.

1. Connection through Company E9-1-1 Control Office

Carriers having the capability to provide wireless handset ANI, cell site and sector and/or longitudinal and latitudinal (x,y) coordinates in the appropriate format, may connect directly to the Company’s E9-1-1 Control Office. The E9-1-1 Control Office will forward information to the PSAP as well as provide Selective Routing functions.

2. Definitions

ALI Delivery

The process which delivers the ALI information, and the wireless handset's ANI, cellsite and sector and/or longitudinal and latitudinal (x,y) coordinates to the PSAP.

Mobile Switching Center (MSC)

A Wireless Carriers switch that manages facilities used to provide wireless two-way telecommunications services.

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller’s E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE
9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

G.2. (Cont'd)

Psuedo ANI (PANI)

A unique seven digit non-dialable number used to route a wireless 9-1-1 call.

SR/ALI Phase I Wireless

Selective Routing/Automatic Location Identification (SR/ALI) Phase I provides for the routing of a wireless 911 call to a PSAP based on the PANI and delivery of ALI information to the PSAP, including PANI, and the wireless handset’s ANI. This information is “pushed” into the ALI database so that when the PSAP makes the ALI request, this location information is returned.

SR/ALI Phase II Wireless

SR/ALI Phase II provides for the routing of a wireless 911 call to a PSAP based on PANI information. In Phase II, the wireless carrier has equipment that finds latitude and longitude, x and y coordinates, of the caller when they dial 911. This information is held in their database based on the callers ANI. When the PSAP requests the ALI for the caller, they go to the ALI database to “pull” the latitude and longitude information from the wireless carrier’s database. SR/ALI Phase II allows the PSAP to continually “pull” the latitude and longitude information via ALI. This ability to “pull” information is referred to as retrievable location (RLOC).

3. Terms and Conditions

a. Wireless E9-1-1 Connectivity is determined by the municipality, county, or state government unit, or an authorized agent to whom authority has been legally delegated. Phase I data (PANI) cellsite and sector, and wireless handset’s ANI will be provided by Wireless Carriers if Phase II data (latitude and longitude, coordinates) is not available.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

G.3. (Cont'd)

b. Delivery of wireless calls to the PSAP requires specific entries in the E9-1-1 ALI database. These entries must be MSAG valid and agreed upon by each PSAP. The entries are then loaded into the ALI database by the Wireless Carrier.

c. A minimum of two dedicated trunks are required between the MSC and the Selective Routing switch and are the responsibility of the Wireless Carrier. In addition, the PSAP is required to subscribe to two selective routing ports to terminate these incoming trunks.

d. PSAPs must subscribe to either a SR/ALI per trunk port option or an End User Subscriber Option.

e. The customer is responsible for determining call routing based on jurisdictional boundaries.

f. Phase II RLOC is an incremental charge to the SR/ALI connectivity option selected and feature functionality.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

G. Wireless E9-1-1 Connectivity (Cont'd)

4. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

a. Phase I Selective Routing/Automatic Location Identification Trunk Port for each,

- Incoming trunk
  - E8W1X $11.73 $6.79
- Outgoing trunk
  - E8WOX 25.81 6.79

b. Phase I Selective Routing/Automatic Location Identification Features[1]

- Selective Routing/Automatic Location Identification Features per trunk port
  - E8WFX 3958.49 496.23

- Selective Routing/Automatic Location Identification Features per 100 Wireless End User Subscribers
  - E8WEX 39.58 4.96

c. Phase II Retrievable Location Feature Functionality[2]

- WR9 399.39 85.22

[1] Rounded to the nearest 100 End User Subscribers.

[2] RLOC Feature Functionality is in addition to the Selective Routing/Automatic Location Identification Features selected in 5.b.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911 (Cont'd)

H. Private Switch/Automatic Location Identification (PS/ALI)

1. Description

Private Switch/Automatic Location Identification (PS/ALI) is a service offering which allows a PBX switch to send Automatic Number Identification information to an E911 Control Office (Tandem) from individual PBX stations for the purpose of providing site or station location information on an E911 call, or for selectively routing that call to the appropriate PSAP. PS/ALI also is available to Centrex/CENTRON customers who wish to provide the E911 system with more station specific location and routing information. These are the only intended uses for this service.

2. Terms and Conditions

a. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, or a PBX owner/operator, or Centrex/CENTRON customer who desires to provide station location information to the E911 system.

b. The Company's entire liability to any person for interruption or failure of E911 Service and PS/ALI shall be limited to the terms set forth in this schedule and other schedules of this Tariff.

c. The Selective Routing feature of PS/ALI will be limited to the E911 Serving Area in which the PBX is located as well as the E911 system's Selective Routing pattern, as prescribed by the E911 customer.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

H.2. (Cont'd)

d. In a PS/ALI service application, the PBX owner/operator (or Centrex/CENTRON customer) must meet the following requirements:

1. The PS/ALI customer must indicate in writing that the E911 customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.

2. Provide a single point of contact and written documentation to the Company stating that the E911 customer or its affected PSAPs will:
   • Accept and dispatch calls for those PBX/CENTRON stations,
   • Assign appropriate Emergency Service Numbers, and
   • Provide any Master Street Address Guide additions or modifications that are required.

3. Provide full seven-digit ANI for every station within the PBX. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.

4. PBX ANI multifrequency signaling must conform to the specifications outlined in Technical Publication 77338, Qwest Corporation Enhanced 911 for PS/ALI Service Network Interface Specification.

5. Create, maintain and forward to the Company, current telephone number and address data in the format specified by the Qwest Corporation PS/ALI User's Manual at the time intervals mutually agreed upon by the Company and the PS/ALI customer.

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9. **Central Office Services**

9.2 **Emergency Reporting Service**

9.2.1 **Universal Emergency Number Service-911**

H.2.d. (Cont'd)

(6) Configure PBX to connect at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.

(7) Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.

(8) Order a minimum of two dedicated 911 trunks to the E911 Control Office (Tandem) for each PBX.

(9) Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes, that conform to the specifications outlined in the Company’s PS/ALI User's Manual.
9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE-911

H. Private Switch/Automatic Location Identification (PS/ALI) (Cont'd)

3. Rates and Charges

<table>
<thead>
<tr>
<th>Service Provisioning,</th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- First circuit installed</td>
<td>SCH</td>
<td>$299.67</td>
<td>–</td>
</tr>
<tr>
<td>- Each additional circuit</td>
<td>SCHAX</td>
<td>114.27</td>
<td>–</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Automatic Location Identification (ALI),</th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Per 1000 records[1,2]</td>
<td>9DM</td>
<td>532.61</td>
<td>$31.40</td>
</tr>
<tr>
<td>- Per 911 customer</td>
<td>9DAPN</td>
<td>138.65</td>
<td>–</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Combined ALI and Selective Routing,</th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Per 1000 records[1,2]</td>
<td>9DW</td>
<td>532.61</td>
<td>31.40</td>
</tr>
<tr>
<td>- Selective Routing, per incoming trunk</td>
<td>SZ61X</td>
<td>334.93</td>
<td>7.09</td>
</tr>
<tr>
<td>- Per 911 customer</td>
<td>9DAPN</td>
<td>138.65</td>
<td>–</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Selective Routing only,</th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Per 1000 records[1,2]</td>
<td>9D2</td>
<td>532.61</td>
<td>31.40</td>
</tr>
<tr>
<td>- Per incoming trunk</td>
<td>SZ61X</td>
<td>334.93</td>
<td>7.09</td>
</tr>
<tr>
<td>- Per 911 customer</td>
<td>9DAPN</td>
<td>138.65</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] Rates and charges apply to a minimum of 1000 records. Rates and charges also apply to each additional 1000 records, or fraction of 1000 records. Record count will be reviewed annually to update billing.

[2] PS/ALI customers managing multiple private systems may consolidate such systems for purposes of applying the ALI rate when the PS/ALI records are administered by a single point of contact. Qwest Corporation will file PS/ALI tariff revisions to address the needs of private switch PS/ALI customers with less than 1000 records upon completion of a new PS/ALI cost study.

EFFECTIVE: FOR TELEPHONE SERVICE RENDERED ON OR AFTER 10-28-2014

MT2014-010