I. GENERAL

A. CenturyLink's BFRR is available to retail, landline/wireline customers within CenturyLink's local service territory in New Jersey. Any person, business, local development district, industrial development agency or other entity within CenturyLink's local service territory seeking High Speed Internet (HSI) service, or a comparable service, shall submit a written request for such services to CenturyLink.

1. The written request may be in the form of a petition.

2. The written request may be in the form of a completed individual request as provided by CenturyLink (attached).

3. CenturyLink shall aggregate individual requests and petitions for HSI or comparable services within a defined Carrier Serving Area (CSA) and will provide the requested service within 12 months of receiving requests totaling 50 retail lines or more.

B. Written requests described in Section A. above must include:

1. The name, address, telephone number and signature of each existing retail customer requesting HSI and the number of access lines for which HSI is being requested.

2. The name, address and telephone number of a designated contact person where the request is made by or on behalf of more than one person or business. And,

3. A commitment by each customer who signs the request to subscribe to the requested service for one year at an available service price. A signed request assumes that the customer(s) have reviewed the prices and terms of service and that they are understood and in agreement.

C. Authorized signature is defined as:

1. Signature from an existing CenturyLink voice service customer,

2. Where broadband service at 1.544 megabits is not offered by another provider, and,

3. Signee is not an existing broadband customer.

D. A petition or an individual written request form, as referenced above may not in itself constitute a Bona Fide Retail Request. To be considered a Bona Fide Retail Request, CenturyLink must receive written request(s) for a minimum of 50 retail access lines from a single CSA.

E. A CSA is defined as the area served by an existing or planned remote terminal or, where no remote terminal exists or is planned, a central office switch. A CSA is a distinct geographical area designated by CenturyLink that is capable of being served by a digital loop carrier (DLC) remote terminal device.
II. IMPLEMENTATION

A. In administering its Bona Fide Retail Request program, CenturyLink shall:


2. Mail the attached Individual Request Form to a customer upon request.

3. Confirm CenturyLink's receipt of any completed request in writing to the customer.

4. As part of any written confirmation, or in a subsequent written communication to the customer, provide the customer the applicable rate, the contract term, the status of the request and a subscription agreement for execution.

5. Upon receiving 50 qualifying requests in a CSA, CenturyLink will notify the customers in the community served by the CSA within 30 days of the expected date of the availability of the requesters' service.

B. When a Bona Fide Retail Request has been received that meets the requirements above, CenturyLink shall provide HSI service to the community served by the CSA as soon as practicable, but in no event later than 365 days of the date the requirements have been met where:

- CenturyLink provides the requested HSI service to other customers in its service territory;
- No service is available to the requesting customers from an alternative service provider.
- The CSA is situated within the service territory of CenturyLink,
- CenturyLink does not have to provide fiber to the customer's premises to furnish the requested service.
- Where, as the result of property acquisition, including acquiring rights of way and construction permits, or new construction CenturyLink is unable to provide the requested HSI or comparable service within the one year period, CenturyLink will notify the New Jersey Board of Public Utilities (Board) and the Division of Ratepayer Advocate ("RPA" or "Rate Counsel") that an extension of up to six months will be necessary, with service upon the customers who made the Bona Fide Retail Request.
- Where the total number of Bona Fide Retail Requests received by CenturyLink that meet the requirements Section I.B. and C. and Section II.B, above, exceed 50 requests in any 12 month period, or where there are more than 20 such requests that require property acquisition, including acquiring rights-of-way, or new construction in any 12 month period, CenturyLink may provide notice to the Board that one or both of the previously stated criteria are met, with service upon the customers who made the additional requests and that an extension of up to 12 months will be necessary.

C. CenturyLink will provide semiannual reports to Board Staff and the Division of Ratepayer Advocate ("RPA" or "Rate Counsel") of the number of requests for HSI or comparable services received during the reporting period by exchange and the action taken on requests meeting the requirements of Section I B. and C. above.

Rev. 9/27/17
CenturyLink NJ Bona Fide Retail Request Program
Individual Written Request for DSL or Comparable Services

I, ___________________________________ (print name of person or entity), seek DSL services pursuant to the Bona Fide Retail Request Program ("BFRR") of CenturyLink local telephone company.

Number of lines requested: ________________
Service address for each line (street address, city/town, zip code): ________________________
Phone number at service address: ______________________________________________
Is local phone service at this address currently provided by CenturyLink: Yes_____; No ____?
Designate name (if applicable): _________________________________________________
Contact address (customer or designate) (street address, city/town/ zip code: _____________________________

Contact phone number (customer or designate): ________________________________
Contact e-mail: ______________________________________________________________

Please indicate your acceptance of each statement below by placing your initials in the space provided.

Initials: _____ I verify that the information provided above is true and correct to the best of my knowledge.
Initials: _____ I verify that I have the authority to sign on my behalf and /or on behalf of any entity listed above.
Initials: _____ I agree to provide a written notice and update regarding the foregoing information in the event of a change of residence or change in customer account responsibility.
Initials: _____ I understand that to be considered a Bona Fide Retail Request, CenturyLink must receive written requests for a minimum of 50 retail access lines in the same CSA.
Initials: _____ I commit to subscribe to the requested DSL service for a minimum of one (1) year subject and agree to the Company's price and terms.

CenturyLink will provide written confirmation of its receipt of this Individual Request for DSL Services to the contact address indicated above. Within 30 days of receipt of a qualified BFRR (see section I. B. and C. of CenturyLink's Plan Description),

CenturyLink will provide notification, to the contact address indicated above, of the expected date of the availability of the service requested including rates and terms in effect at that time.

Submit this completed and signed form to:
CenturyLink
Bona Fide Retail Request Program
240 North Third Street, Suite 300
Harrisburg, PA 17101

Signature of Customer or Authorized Designate: ________________________________
Date: __________________