

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of

Exchange and Network Services

within the operating territory of

QWEST CORPORATION d/b/a CenturyLink QC

(C)

whether offered under that name, or the trade or brand name CenturyLink

(N)

in the State of

OREGON

ADOPTION NOTICE

(N)

Effective April 1, 2011, Qwest Corporation registered the fictitious name CenturyLink QC. Effective August 8, 2011, Qwest Corporation began operating under the name CenturyLink QC. As such, Qwest Corporation d/b/a CenturyLink QC hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Oregon Public Utility Commission, State of Oregon, by or adopted by Qwest Corporation.

By this notice, Qwest Corporation d/b/a CenturyLink QC also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Qwest Corporation has heretofore filed with said Commission.

(N)

Qwest Corporation

PRICE LIST

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EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 1

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SECTION 1
1st Revised Sheet 1
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1. APPLICATION AND REFERENCE

1.1 APPLICATION OF PRICE LIST

This Price List contains the terms and conditions and charges applicable to intrastate exchange and network services and equipment furnished by Qwest Corporation, d/b/a CenturyLink QC hereinafter referred to as the Company, between and among points within the State of Oregon. The regulated services offered herein by Qwest Corporation, d/b/a CenturyLink QC, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Price List.

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Transmittal No. 2019-007-PL **Effective for orders and requests made on or after July 31, 2019.**

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2019-012

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(M) Material moved from Section 5.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

NOTICE
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(M) Material previously appeared in the Qwest Corporation d/b/a CenturyLink QC
P.U.C. Oregon No. 33 Exchange and Network Tariff.

OR 2018-016

Transmittal No. 2018-006-PL

Effective: December 1, 2018

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(M) Material previously appeared in the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

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OR2018-007

Transmittal No. 2018-002-PL

Effective: April 21, 2018

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation d/b/a CenturyLink QC

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(M) Material moved from Sheet 4.

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1.4 PRICE LIST FORMAT

(M)

1.4.1 LOCATION OF MATERIAL

- A. Section 1 provides the following for all of the sections in this Price List.
- Subject Index - an alphabetical listing to find the desired section.
 - Table of Contents - a numerical listing to find the desired section and page.
- B. Each individual section in the Price List provides a Subject Index for the material located within that section.
- C. Obsolete Service Offerings

Obsolete service offerings are identified in the Price List by adding 100 to the current section number, i.e., obsolete items from Section 9, Central Office Services, would be found in Section 109, Obsolete Central Office Services. This section is then filed behind Section 9.

(T)

1.4.2 OUTLINE STRUCTURE

The Price List uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.4 PRICE LIST FORMAT
3	Sub Heading	1.4.1 LOCATION OF MATERIAL
4	Sub Heading/Text	A. Text
5	Sub Heading/Text	1. Text
6	Sub Heading/Text	a. Text
7	Sub Heading/Text	(1) Text
8	Sub Heading/Text	(a) Text
9	Footnotes	[1] Text

(M)

(M) Material moved from Sheet 5.

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**EXCHANGE AND
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SECTION 1
Original Sheet 19

1. APPLICATION AND REFERENCE

1.4 PRICE LIST FORMAT (Cont'd)

(M)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

- ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

- USOC

The three- or five-character code for the product or service.

- N/A

The "N/A" indicates that there is no applicable USOC.

(M)

(M) Material moved from Sheet 6.

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SECTION 1
Original Sheet 20

1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	- To signify changed listing, condition, rule or regulation
(D)	- To signify discontinued material
(I)	- To signify increase
(M)	- To signify that material transferred from one sheet to another sheet of the same or different section
(N)	- To signify new material
(R)	- To signify reduction
(T)	- To signify a change in text but no change in rate, condition, rule or regulation

(M)

(M)

(M) Material moved from Sheet 7.

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**EXCHANGE AND
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SECTION 1
Original Sheet 21

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

ACD	- Automatic Call Distribution
AIOD	- Automatic-Identification-of-Outward-Dialing
ALI	- Automatic Location Identification
ANI	- Automatic Number Identification
AR	- Alternate Routing
ARS-B	- Automatic Route Selection/Basic
BNS	- Billed Number Screening
BRS	- Basic Rate Service
CCMS	- Customized Call Management Services
CCSP	- Call Completion Software Position
CFBL	- Call Forwarding-Busy Line
CFR	- Code of Federal Regulations
CIS	- Customized Intercept Service
CLASS	- Custom Local Area Signaling System
CMR	- Call Management Reports
CO	- Central Office
CO-ACD	- Central Office - Automatic Call Distribution
CPE	- Customer-Provided/Premises Equipment
CPH	- Called Party Hold
CS-SL	- <i>CENTRAFLEX</i> Service Single Line
<i>DID</i>	- Direct-Inward-Dialing
DISA	- Direct Inward System Access
DMS	- Data Management System
DOD	- Direct Outward Dialing
DSS	- Digital Switched Service
DTE	- Data Terminal Equipment
E9-1-1	- Enhanced Universal Emergency Number Service
EAS	- Extended Area Service
ESN	- Emergency Service Numbers
ESP	- Enhanced Service Provider
ESS	- Electronic Switching Service
ETB	- Emergency Transport Backup
EUCL	- End User Common Line

(N)

(N)

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SECTION 1
Original Sheet 22

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

FCC	- Federal Communications Commissions
FGA	- Feature Group A
FGD	- Feature Group D
FX	- Foreign Exchange
HBL	- <i>HOME BUSINESS LINE</i>
ICB	- Individual Case Basis
ICLID	- Incoming Calling Line Identification
IDS	- Information Delivery Service
IP	- Information Provider
IPNCAW	- Intra-Premises Network Cable and Wire
ISDN	- Integrated Services Digital Network
kbps	- Kilobits per second
LATA	- Local Access and Transport Area
MADN	- Multiple Appearance Directory Number
Mbps	- Megabits per second
MDS	- Message Delivery Service
MDSI	- Message Delivery Service - Interoffice
MEL	- <i>MARKET EXPANSION LINE</i>
MIS	- Management Information System
MLHG	- Multiline Hunt Group
MPOE	- Minimum Point of Entry
MPOP	- Main Point of Presence
MSAG	- Master Street Address Guide
MTS	- Message Telecommunications Service
NAF	- Network Access Facility
NI	- Network Interface
NIL	- Network Interface Line
NPA	- Number Plan Area
OCLID	- Outgoing Calling Line Identification
OEM	- Oregon Emergency Management
OPUC	- Oregon Public Utility Commission

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

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SECTION 1
1st Revised Sheet 23
Cancels Original Sheet 23

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

PAL	- Public Access Line
PBX	- Private Branch Exchange
PDN	- Primary Directory Number
PRCS	- Public Response Calling Service
PRS	- Primary Rate Service
PS/ALI	- Private Switch/Automatic Location Identification
PSAP	- Public Safety Answering Point
PSTN	- Public Switched Telephone Network
P.U.C.	- Public Utility Commission
QCB	- <i>QWEST CHOICE</i> Business
RSP	- Rate Stability Plan
RSPF	- Residential Service Protection Fund
RSU	- Remote Switching Unit
SADN	- Single Appearance Directory Number
SCCS	- Selective Class of Call Screening
SDN	- Secondary Directory Number
SEL	- Sales Expansion Line
SMDR	- Station Message Detail Recording
SMDR-P	- Station Message Detail Recording to Premises
SNI	- Standard Network Interface
SR	- Selective Routing
SS7	- Signaling System 7
TDRS	- Traffic Data Report Service
TIM	- Tariff Information Management (Code)
TN	- Telephone Number
TOP	- Traffic Operator Position System
TSP	- Telecommunications Service Priority
UCD	- Uniform Call Distribution
USOC	- Uniform Service Order Code
WATS	- Wide Area Telecommunications Service

(D)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

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SECTION 1
5th Revised Sheet 24
Cancels 4th Revised Sheet 24

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Trade names, trademarks and/or service marks which may be used for services offered in this Price List are owned by **Lumen Technologies, Inc. (formerly CenturyLink, Inc.)** or a subsidiary of **Lumen Technologies, Inc.** and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Price List. However, the laws regarding trademarks and service marks are applicable. (C)
(C)

Trade names, trademarks and service marks that are owned by **Lumen Technologies, Inc.** or subsidiary of **Lumen Technologies, Inc.** cannot be used by another party without authorization. (C)
(C)

CENTURYLINK

CENTURYLINK®

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PRICE LIST

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SECTION 1

3rd Revised Sheet 25

Cancels 2nd Revised Sheet 25

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK

CALLER ID WITH PRIVACY +SM

CALL PLANNER[®]

CENTRAFLEX[®]

CENTRON[®]

CONSULTLINE[®]

CONVENIENCEPAK[™]

CORE CONNECT [™]

CUSTOMCHOICE[®]

CUSTOMCHOICE-COMPLETE[™]

CUSTOMNETSM

DID[®]

INTRACALL[®]

LINE VOLUME ADVANTAGE[™]

MARKET EXPANSION LINE[®]

(D)

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(C)

PRICE LIST

**EXCHANGE AND
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SECTION 1
Original Sheet 26

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

MARK	OWNER	(C-M)
POPULARCHOICE™		
PREFERREDCHOICE™		
PRIVACYPAK™		
PURCHASE PLUS REWARD™		
QWEST®		
QWEST BUSINESS LINE PLUS™		
QWESTCHOICE™		
QWEST UTILITY LINE™		
SECURITY SCREEN SM		
SELECTPAK™		
STAND-BY LINE®		
SUPER SAVINGS™		
SWITCHNET 56®		
TELECHOICE®		
TOTAL ADVANTAGE®		
VALUECHOICE™	(C-M)	

(M) Material moved from Page 25.

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SECTION 2
1st Revised Index Sheet 1
Cancels Original Index Sheet 1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

SUBJECT	PAGE	
Cable, Wire and Service Termination Policy	1.1	(T)
Convenience Fee Charge	1	(N)
General	1	
Payment For Service	1	(N)
Payment Of Bills	1	(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
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SECTION 2
3rd Revised Sheet 1
Cancels 2nd Revised Sheet 1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 GENERAL

Section 2, General Regulations - Conditions of Offering, of the Exchange and Network Services Tariff, is made a part of this Price List by reference.

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

A. Convenience Fee Charge

A Convenience Fee Charge will apply to **business or** residential customers for one-time payments made with a live customer representative using a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at Qwest's website. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. **The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.**

(C)

(N)

(N)

CHARGE

- Convenience Fee Charge, per occasion
(Live Representative) \$5.00

(M) Material moved to Sheet 1.1.

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SECTION 2
Original Sheet 1.1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

(M)

The following regulation applies to the termination of cable/wire facilities required to provide services at speeds of 1.544 Mbps and below. Due to technical requirements, services provided at speeds above 1.544 Mbps will be terminated per technical specifications.

A. Description

The Company will place and maintain regulated cable/wire facilities to a point of demarcation that is mutually acceptable to both the Company and the premises owner. All regulated cable and wire facilities placed into, or within a private property will require supporting structure which will be the responsibility of the premises owner. The demarcation point location will be within twelve inches (12") of the protector, or when there is no protector, within twelve inches (12") (or as close as practicable) of the point at which the cable/wire enters the customer's premises.

Company network facilities, herein referred to as Intra-Premises Network Cable and Wire (IPNCAW), are the portion of an exchange access line circuit that commences at the Minimum Point of Entry (MPOE) and extends up to and includes the demarcation point, at which point is placed a Network Interface (NI). IPNCAW may include, but is not limited to, wiring enclosures, riser and house cable/wire facilities, protector units and the Network Interface units.

B. Premises Owner Choices

There are 4 termination options which a premises owner may choose from. The options vary depending on the occupancy of the building(s).

In a campus environment, the premises owner may choose an option for each building.

(M)

(M) Material moved from Sheet 1.

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SECTION 2
Original Sheet 2

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

B. Premises Owner Choices (Cont'd)

Option 1

All Company facilities will terminate at one location upon entering the building. This location will be mutually agreed upon by the Company and the premises owner. Normally this location will be at the lowest common serving point. The premises owner will be responsible for providing, managing and maintaining cable and wire placed beyond the demarcation point. Such wire and cable may include all previously owned Company facilities. (This option is available for both single and multi-tenant premises.)

Option 2

The Company will terminate facilities at common locations throughout the building (terminal rooms, utility closets, etc.). These locations will be mutually agreed upon by the Company and the premises owner or designee. The Company will provide, manage and maintain the IPNCAW. The demarcation points will be accessible to end-users at these locations. (Option 2 is not an option for single tenant buildings.)

Option 3

The Company will terminate facilities at one mutually agreed upon location within each individual space/unit, within 12" (or a similarly reasonable distance) of cable/wire entry. The Company will provide, manage and maintain the IPNCAW. (Option 3 is not an option within single tenant buildings.)

Option 4

The Company will terminate facilities at one location on the property mutually agreed upon by the Company and the premises owner. The premises owner will be responsible for providing, managing and maintaining cable and wire placed beyond the demarcation point. Such cable and wire may include all previously owned Company facilities. (This option is available for both single and multi-tenant premises.)

(N)

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SECTION 2
Original Sheet 3

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

C. End User Choices

Where a premises owner has chosen an option other than Option 3, the end user may obtain service directly from the Company provided they obtain permission from the premises owner or their authorized agent. The premises owner or agent must agree to provide necessary supporting structures. Such service will be provided from the same demarcation point elected by the premises owner. With the premises owner's permission, service will be provided using existing cable pairs. If necessary new cable/wire will be placed from the demarcation point/NI to the end user's space at deregulated Time and Material Charges.

D. Terms and Conditions

1. All IPNCAW facilities will be managed and maintained by the Company.
2. All cable/wire beyond the demarcation point is deregulated. The premises owner/customer has responsibility to provide, maintain and manage the cable/wire beyond the demarcation point.
3. It is the responsibility of the premises owner to provide and maintain adequate space and supporting structure for telephone cable/wire within the building or on private property.
4. It is the customer's responsibility to know where their facilities begin. The Company will not perform premises audits to determine demarcation point locations, without appropriate charges.
5. The Company will install and provide maintenance for cable/wiring beyond the demarcation point at the request of the premises owner/customer at deregulated Time and Material Charges.
6. Access to the Company's facilities on the Company's side of the demarcation point is prohibited.
7. If Company provided entrance facilities exceed 300 feet, which will be deemed excessive, Special Construction charges will apply.

(N)

Qwest Corporation

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Original Sheet 4

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

D. Terms and Conditions (Cont'd)

8. When the repair of regulated facilities is required on private property, it is the responsibility of the premises owner to provide suitable working space for repairs by the Company. This would include, but is not limited to, removing any required concrete or asphalt, the repair or replacement of supporting structure or to provide any required digging to access the damaged area.
9. The termination of regulated network facilities is subject to the terms, conditions and rates set forth in Section 4, following.

E. Premises Owner Facilities (POF)

1. The premises owner may request the Company to extend the demarcation point(s) beyond the MPOE from its present MPOP location and have the Company assume responsibility for the POF.
 - a. Upon the premises owner's request to extend the demarcation point(s), the Company will perform a visual inspection of the existing cable and wire. A charge for the visual inspection, will be per MPOP/APOP (Additional Point of Presence) location.
 - (1) If the visual testing leads the Company to conclude that the cable and wire meets Company criteria, then the Company will proceed with acceptance testing and test the POF, at its own expense, to determine if there is specific damage distinct from normal deterioration.
 - (a) If specific damage exists, the Company may require the premises owner to repair such damage before the POF is accepted by the Company.
 - (b) Absent specific damage, as distinct from normal deterioration, the Company will accept responsibility for the POF.
 - (c) If the premises owner does not return responsibility for the POF to the Company, then Time and Material Charges for the testing will be charged to the premises owner.

(N)

Qwest Corporation

PRICE LIST OREGON

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Original Sheet 5

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

E. Premises Owner Facilities (POF)

1. The premises owner may request the Company to extend the demarcation point(s) beyond the MPOE from its present MPOP location and have the Company assume responsibility for the POF.
 - a. (Cont'd)
 - (2) If the visual inspection leads the Company to conclude that the cable and wire is not suitable, the Company will:
 - (a) Provide the premises owner an estimate of Time and Material Charges to conduct further inspection and testing of the POF.
 - (b) Test the POF, unless the Company agrees to accept responsibility for the POF as is, without regard to a test.
 - (c) The actual charges to the premises owner for the test must be reasonable and must be less than or equal to the estimate.
 - (d) If the Company, after testing the POF, determines the POF is not acceptable, or if the premises owner does not return responsibility for the POF to the Company, then the charges for the testing are charged to the premises owner.
 - (e) If the Company, after testing the POF, determines the POF is acceptable, and if the premises owner returns responsibility for the POF to the Company, the charges for the test will be waived.
 2. If the POF is accepted by the Company it will be deemed IPNCAW and the Company will assume exclusive responsibility for all maintenance, reinforcements and administration of the POF providing the POF is placed in reusable structure. If no reusable structure is in place, then the premises owner agrees to accept responsibility for any required excavation and surface or intra-building restoration that is required for maintenance and/or replacement.
 3. At the premises owner's request, and with the Company's concurrence, an additional option will be for the customer to provide all new supporting structure and the Company will install all new IPNCAW. If the structure provided by the premises owner is not reusable, then the premises owner agrees to accept responsibility for any required excavation and surface or intra-building restoration which is required for maintenance or replacement.

(N)

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SECTION 2
Original Sheet 6

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY

E. Premises Owner Facilities (POF) (Cont'd)

4. The Company will not compensate the premises owner in any manner for the POF.
5. The Company will not initiate any work, other than performing an initial visual inspection and providing an estimate of charges for inspecting and testing the POF, on the premises owner's property until a letter or change of intent, with appropriate signatures, is received by the Company.
6. If, at the request of the premises owner, the network interface (NI) is moved, the Company will recognize that the demarcation point exists at the new location of the NI for purposes of new service installation, facility maintenance, reinforcement, and additions to existing service.
7. Single Tenant Building(s)
 - a. If a building is occupied by a single tenant, then the premises owner may choose to have the Company locate the demarcation point as described below in Option 1 or Option 4:
 - Option 1 - Within 12 inches of the protector, or if there is no protector, within 12 inches of entering the building.
 - Option 4 - At one point on the property within 12 inches of the Company provided protector, or if no protector exists at the demarcation equipment (NI), then within the designated demarcation cabinet or structure.
 - b. The Company will maintain regulated cable/wire facilities to the chosen Demarcation Point at the MPOE, or within 12 inches of the Company protector or as close as is technically feasible as determined by the Company in accordance with FCC, Part 68 Rules and Regulations. Facilities beyond that point shall be deemed inside wire and are the responsibility of the premises owner.
 - c. A single tenant premises owner may request a change between Option 1 and 4. If the premises owner requests a change from Option 4 to Option 1, the Company will assume responsibility for POF under the terms and conditions as described in 1. through 6., above.

(N)

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SECTION 2
Original Sheet 7

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

F. New Cable Facilities

1. Single Tenant Building(s)

- a. If a building is occupied by a single tenant, then the premises owner must choose to have the Company locate the demarcation point (NI) as outlined in Options 1 or 4 in B., preceding.
- b. The Company will maintain regulated cable/wire facilities to the chosen demarcation point location at the MPOE, or within 12" of a Company protector (or as close as is technically feasible) as determined by the Company in accordance with FCC, Part 68 Rules and Regulations.

2. Multi-Tenant Building(s)

- a. The premises owner must choose one of the options outlined in B., preceding, for the premises demarcation location(s).
- b. If the premises owner requests the demarcation point(s) in a multi-tenant premises to be moved toward the MPOE, and the premises is served by Company provided IPNCAW installed after January 1, 1995, the IPNCAW will be purchased by the premises owner at depreciated book value, removed and/or disabled by the Company at the premises owner's expense.

3. Campus Options

The premises owner may choose how the campus property and the buildings on the property will be provisioned with Company regulated facilities. The choices of demarcation point location(s) are as follows:

- One location on the property (Option 4), or;
- Designating demarcation points; in one or more building(s), following the single-tenant or multi-tenant guidelines for each building. (Options 1, 2 or 3 as outlined in B., preceding.)

(N)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

(N)

2.8 CABLE, WIRE AND SERVICE TERMINATION POLICY (Cont'd)

G. Change in Buildings Status

1. Single-Tenant Building Changing to a Multi-Tenant Building

If a building changes from single-tenant to multi-tenant the Company will offer the same options available in a multi-tenant situation. Refer to B., preceding, for options available.

2. Multi-Tenant Building Changing to a Single-Tenant Building

a. If a building changes from multi-tenant to single-tenant the Company will offer the same options available in a single-tenant situation. Refer to B., preceding, for options available.

b. The Company will maintain regulated services to the chosen demarcation point location at the MPOE, or within 12" of a Company protector (or as close as is technically feasible) as determined by the Company in accordance with FCC, Part 68 Rules and Regulations.

H. Access to the Demarcation Point(s)

The premises owner shall be responsible for Company costs associated with the disruption of service to the customer if caused by other provider's access to Company equipment that serves as a common demarcation point for multiple customers. The premises owner is responsible for providing a secured location for the demarcation point, and also to limit access to authorized personnel only.

I. Charges

NONRECURRING CHARGE

- Visual Inspection, per MPOP/APOP \$50.00

(N)

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2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.15 OBSOLETE/GRANDFATHERED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

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OREGON

**EXCHANGE AND
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SECTION 3
Original Index Sheet 1

3. SERVICE CHARGES

SUBJECT	SHEET
Dual Service.....	9
Expedited Order Charge	12
Express Change Charges.....	10
Institutional Program For Premises Wiring	2
Miscellaneous Charges	2
Miscellaneous Nonrecurring Charges.....	1
Network Premises Work Charges.....	6
Selective Ringing Module	1
Standard Network Interface Jacks	3

(N)

(N)

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SECTION 3
Original Sheet 1

3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES

A. Selective Ringing Module

1. Description

The Selective Ringing Module is a hardware item that is mounted between the protector and the Standard Network Interface (SNI) to condition a party line for tip or ring signalling. Use of this unit eliminates the need to rewire telephones for connection to party lines and enables the customer to use a broader array of registered telephone equipment with party line service.

2. Terms and Conditions

- a. The party line customer has two options in connecting a telephone set to a party line:
 - The customer may arrange to have the telephone set rewired by an authorized vendor.
 - The customer may elect to have the Company install the Selective Ringing Module at the charges listed below.
- b. In Company areas where facilities are inadequate to provide single party service, the Selective Ringing Module will be provided at no charge initially. At the time that single party service is made available, the customer will have the option of upgrading or paying the one-time charge for the Selective Ringing Module.
- c. If a Selective Ringing Module is required due to a facilities rearrangement or line transfer that the Company must perform, the Selective Ringing Module will be provided at no charge.

3. Charge

	USOC	NONRECURRING CHARGE
• Selective Ringing Module[1]	NRO	\$56.00

[1] Installation will be performed at estimated costs in addition to the charge shown above.

(N)

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OREGON

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Original Sheet 2

3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

B. Institutional Program for Premises Wiring

For the time spent by Company employees in related monitoring or participation in acceptance tests and/or in related inspection of customer-provided premises wiring for Communications Systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, and for administrative expenses including the visit to the customer's premises.

	USOC	NONRECURRING CHARGE
• Per premises visit		
- Residence	EPC1E	\$35.00
- Business	EPC1E	50.00

C. Miscellaneous Charges

	NONRECURRING CHARGE
• Customer requested special construction on private property not addressed elsewhere in the tariffs	[1]
• Customer requested overtime involving central office work[2]	[1]

(N)

[1] Based on Cost.

(N)

[2] Normal work hours are Monday through Friday, between 8 a.m. and 5 p.m. Work performed outside of these hours including Saturdays, Sundays and holidays will be performed at overtime charges.

(N)

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

D. Standard Network Interface Jacks

1. Description

The Standard Network Interface (SNI) Jack is the demarcation point that separates Company-owned facilities and the customer's wiring. It is the point on the customer's premises where all premises equipment is connected to the telecommunications network. The network interface is provided, installed, owned and maintained by the Company.

2. Charges

	USOC	NONRECURRING CHARGE
a. Special Purpose Jacks		
• Bridged Connections, each	RJ11C,RJ11W, RJ14C,RJ14W, RJ16X,RJ25C, RJ1DC	\$ 4.00
• Series, each	RJ31X,RJ36X, RJ38X,RJ61X	14.00
• Miniature Ribbon Connector (Female), each	RJ21X,RJ71C, RJ2DX,RJ2EX, RJ2FX,RJ2GX, RJ2HX	30.00

(N)

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(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES

D. Standard Network Interface Jacks

2. Charges

a. Special Purpose Jacks (Cont'd)

	USOC	NONRECURRING CHARGE
• Data		
- Programmed, each	RJ45S	\$ 15.00
- Universal, each	RJ41S	28.00
- Multiple Line Data Jack for use with both fixed loss loop and programmable data equipment.		
- Multiple Line Data Jack Common Equipment for up to eight lines, each	RJ26X	175.00
- Line Circuit Cards, each[1]	RJ26S	20.00
- Wall Mounting with Cover, each	RJM3X	60.00
- Rack Mounting, each	RJM4X	30.00
• Hardwire arrangements for grandfathered equipment	RJGO1,RJGO2, RJGO3,RJGO4, RJGO5,RJGO6, RJGO7	4.00
• Three contact jack, weather-proof, each	RJ15C	18.00

(N)

[1] One line circuit card is required for each line connected to the Multiple Line Data Jack Common Equipment. One of the two mountings available must also be used.

(N)

(N)

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES

D. Standard Network Interface Jacks

2. Charges

a. Special Purpose Jacks (Cont'd)

	USOC	NONRECURRING CHARGE
• Digital Services		
- Universal Jack used for 1.544 Mbps Digital services (1 line capacity), each	RJ48C	\$ 5.00
- Universal Jack used for Local Area Data channels/ Subrate Digital services (1 or 2 line capacity), each	RJ48S	5.00
- Universal Jack used for 1.544 Mbps Digital services (8 line capacity), each	RJ48M	20.00
- Universal Jack used for Local Area Data channels/ Subrate Digital services (25 2W capacity or 12 4W capacity), each	RJ48T	20.00
- Universal Jack used for 1.544 Mbps Digital services with shorting bars (1 line capacity), each	RJ48X	4.00
• Analog Private Line Terminations, 2W or 4W, each	JM8	7.25

(N)

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.2 NETWORK PREMISES WORK CHARGES

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface or installation of certain Company equipment, as specified elsewhere.

B. Terms and Conditions

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer's premises when requested by the customer.
2. Network Premises Work Charges do not apply to the following work:
 - To move or change a customer's telephone service if required or initiated by the Company.
 - To install, move, or change telephone service located on a customer's premises when used exclusively by the Company for maintenance or training activities.
 - Disconnection of access line services providing no other work is involved subject to Network Premises Work Charges.
 - Repair service except as stated otherwise.
 - Premises work required to establish or reestablish network access to the premises.
3. Network Premises Work Charges apply for a visit to the customer's premises which is required because of a move of network facilities by the customer in violation of the regulations.

(N)

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

B. Terms and Conditions (Cont'd)

4. Only one initial Network Premises Work Charge applies when, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order. Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by the all technicians.
5. The initial Network Premises Work Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer's premises, made at the customer's request, as a result of the customer's remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves.
7. In cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved, and the Company provides the trench, the charges specified in C.2., following, will be billed in addition to the Network Premise Work Charge. In cases where the distance is greater than 600 feet, where permits are required, or where specific situations dictate, the request will be provided for as specified in Section 4, following.
8. In those cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved and the customer has provided their own trench, the per 10 foot charge for the type of Buried Service Wire requested, which appear in C.3., following, will be billed in addition to the Network Premise Work Charge.

(N)

(N)

(M)

(M) Material moved to Page 7.1.

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES (Cont'd)

(M)

C. Charges

1. Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work.

	USOC	NONRECURRING CHARGE	
• Schedule I			
Applicable to work performed Monday through Friday between 8:00 a.m. and 5:00 p.m.			
- First 15 minute increment or fraction thereof	HRR11	[1]	
- Each additional 15 minute increment or fraction thereof	HRRA1	[1]	(M)

[1] Based on cost.

(M)

(M) Material moved from Page 7.

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges

1. Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work. (Cont'd)

	USOC	NONRECURRING CHARGE
<ul style="list-style-type: none"> • Schedule II <p style="margin-left: 20px;">Applicable to work performed all hours other than Schedule I and all day Saturday.</p> <ul style="list-style-type: none"> - First 15 minute increment or fraction thereof - Each additional 15 minute increment or fraction thereof 	<p>HRR12</p> <p>HRAA2</p>	<p>[1]</p> <p>[1]</p>
<ul style="list-style-type: none"> • Schedule III <p style="margin-left: 20px;">Applicable to work performed on Sundays and holidays.</p> <ul style="list-style-type: none"> - First 15 minute increment or fraction thereof - Each additional 15 minute increment or fraction thereof 	<p>HRR13</p> <p>HRAA3</p>	<p>[1]</p> <p>[1]</p>

Holidays subject to Schedule III charges are:

HOLIDAYS	DAY OBSERVED
New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	First Monday in September
Thanksgiving Day	Fourth Thursday in November
Christmas Day	December 25

(N)

[1] Based on cost.

(N)

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges (Cont'd)

(N)

	USOC	NONRECURRING CHARGE
2. Trenching[1]		
• 1 - 300 feet	HRHTA	\$ 545.00
• 301 - 600 Feet	HRHTB	1,035.00
3. Buried Service Wire[2]		
• Three Pair, per 10 feet	93G2K	2.50
• Three Pair Gopher Protected per 10 feet	93G2L	3.00
• Six Pair, per 10 feet	93G2M	3.50
• Six Pair Gopher Protected per 10 feet	93G2N	4.00

[1] The charge for trenching includes the cost of the Buried Service Wire used.

[2] Buried service wire charges apply only where the customer has provided their own trench.

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.7 DUAL SERVICE

A. Description

Dual Service provides exchange access line service with the same telephone number simultaneously to two different addresses served from the same wire center. Dual Service is designed to provide the customer continuous service at both locations during the time of a move.

B. Terms and Conditions

1. Dual Service is available to those services that are not specially designed or engineered.
2. Dual Service is furnished only in central offices where adequate and suitable facilities are available.
3. Dual Service is available for a maximum of 30 (thirty) days.
4. Dual Service is available on orders for a transfer of service within the same wire center where no telephone number change is involved.

C. Rates and Charges

1. This service is in addition to the basic rates and charges for the service with which it is associated.
2. The monthly rate for Dual Service will be the appropriate portion of the monthly rates for services provided on both lines during the period of Dual Service.

	USOC	NONRECURRING CHARGE
• Residence, per line	CBU	\$15.00
• Business, per line or trunk	CBU	21.50

(N)

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.9 EXPRESS CHANGE CHARGES

A. Description

CENTRAFLEX System 3, *CENTRON*, Centrex and *CENTRON* II customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete, and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Priority Express Change

Change completed within a one hour period from the time the request is received by the Company.

Service Establishment Charge

One time charge applicable to non-*CENTRON*/Centrex Management System customers for initial express change request.

Standard Express Change

Change completed overnight.

C. Terms and Conditions

1. All express changes are processed by the Company.
2. Adding or disconnecting telephone numbers cannot be done on an express change basis.
3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.

(N)

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3. SERVICE CHARGES

(N)

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

C. Terms and Conditions (Cont'd)

- 4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.
- 5. Customers may add optional features only in blocks of ten. There is no limit to the number of standard features that can be added using the express process, other than the limitations described in 4., above.

D. Rates and Charges

- 1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)
- 2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
- 3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Nonrecurring charges found elsewhere for moving, or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

	USOC	NONRECURRING CHARGE
• Service Establishment Charge, initial request	XPTXX	\$150.00
• Standard Express Change, per line, per request	XPTOX	6.00
• Priority Express Change, per line, per request	XPT1X	12.00

(N)

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3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

3.1.10 EXPEDITED ORDER CHARGE

Digital Switched Service (DSS), Integrated Services Digital Network (ISDN) and Uniform Access Solution (UAS) Service, customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedite Charge will apply as set forth in the Private Line Transport Services Price List. The customer will be notified of the Expedite Charge prior to the order being issued.

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(N)

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

SUBJECT	SHEET	
Construction of Facilities in Commercial Developments and Structures	13	(T)
Construction of Facilities in Residential Developments	8	
Drop Charges	7	(T)
General	1	
Line Extension Charges	4	(T)
New Construction - Buried Facilities/Wire	2	(D)
Other Special Construction Charges	15	(T)
Provisioning Agreements for Housing Developments	8	(D) (T)
Relocation of Existing Outside Plant Facilities	15	(T)
Speculative Projects	17	(T)
Temporary Facilities	16	(T) (D)

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 GENERAL

- A. When a customer requires or causes special construction, the provisions in this Price List apply in addition to all terms, conditions, and charges set forth in this and any other applicable appropriate service tariffs or Price Lists. All applicable provisions set forth in this Price List will be implemented by a written agreement solely between the customer and the Company, prepared by the Company and signed by the customer.
- B. The definitions, terms, conditions, rates and charges applicable to special construction are as follows.

4.2. DEFINITIONS, TERMS AND CONDITIONS

A. Definitions

The following definitions apply to this Section 4,

1. "Allowance" means the portion of the cost of special construction for which the customer need not pay the Company.
2. "Customer" means a person or entity (including but not limited to businesses, non-profits, government agencies or their agents), that requests service the provisioning of which requires construction of distribution facilities.
3. "Distribution facilities" means Company facilities between the pedestal and the distribution frame in the Company's central office.
4. "Drop" means facilities between the pedestal and the applicant's premises.
5. "Dwelling" means a single, detached structure used or designed to be used exclusively to house a single family, two families, or multiple families and a mobile home on a lot that is individually owned.
6. "Line extension" means facilities from the closest practical point of Company distribution facilities to the applicant's pedestal. A Line extension does not include a drop.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2. DEFINITIONS, TERMS AND CONDITIONS

A. Definitions (Cont'd)

7. **“Pedestal” means a weatherproof enclosure where distribution facilities and drops are connected to each other.**
8. **“Special construction” means construction of Company distribution facilities the use of which primarily benefits a particular customer or group of customers.**
9. **“Temporary facilities” means special construction that will be used to provide the customer service for a short duration.**

B. Conditions Requiring Special Construction

Special construction is required when suitable facilities are not available to meet a customer’s current order for service or to meet a customer’s request for the construction of facilities to provide service that the customer may order in the future and one or more of the following conditions exist:

1. **The Company has no other current need for the facilities required to fulfill the customer’s order or request;**
2. **The customer requests that service be furnished using a type of facility, or over a route, that the Company would not otherwise utilize in furnishing the requested service;**
3. **The customer requests the construction of more facilities than will be utilized to fulfill the customer’s order;**
4. **The customer requests expedited construction that results in added cost to the Company;**
5. **The customer requests construction of temporary facilities;**
6. **The customer requests service for a speculative project;**

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2. DEFINITIONS, TERMS AND CONDITIONS

B. Conditions Requiring Special Construction (Cont'd)

- 7. The cost to construct a line extension for one or more customers exceeds the Company's allowance and**
- 8. CenturyLink's cost to construct facilities is increased by the customer's action or inaction. For example, if the customer's failure to provide timely access to property results in additional cost--such as the need to replace landscaping or bore under roadways--the additional cost that CenturyLink incurs as a result of the delay is special construction the cost of which is the customer's responsibility. Such additional cost would include the increased actual costs of expediting construction in order to provide service by a certain due date where the expedited construction would not have been needed but for the actions or inactions of the customer that caused a delay in the start of construction.**

C. Ownership of Facilities

Unless specified elsewhere in this Price List, the Company retains ownership of all special construction facilities.

D. Interval to Provide Facilities

Based on available information and the type of service ordered, the Company will establish a date for the completion of special construction facilities. The Company will establish the completion date on a case-by-case basis and provide it to the customer. The Company will make every reasonable effort to assure that the completion date is met.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.3 LINE EXTENSION CHARGES

(C)

A. Description

Where distribution facilities are not in place to fulfill an applicant's request for residential basic local exchange service, the Company will extend its facilities to provide service subject to the following conditions, including where applicable, the payment by the applicant of line extension charges.

B. Terms and Conditions

1. Line extension terms in this section do not apply to extension of facilities to serve developments. Special construction of facilities in residential developments is subject to the terms in Section 4.4 of this Price List. Special construction of facilities in commercial developments is subject to the terms in Section 4.6 of this Price List.
2. The Company shall determine the route for line extensions along public rights of ways and may determine the route for line extensions on private property.
3. The applicant is responsible for obtaining and paying for easements on private property when necessary, unless the costs of the line extension and the private easement are less than the \$2,000 allowance described in paragraph 4.3.C.1 in which case the Company will pay for the easement. The Company will inform the applicant in writing if the preferred route for the line extension will result in costs exceeding the \$2,000 allowance and will provide an itemized estimate of costs and any alternative route options that would result in lower costs for the applicant. If the Company determines a private easement is necessary, the Company will not take any actions that may inflate the cost of the easement.
4. The Company is responsible for obtaining access to public rights of way necessary to provide line extensions and the costs associated with obtaining such access. The costs of obtaining public rights of way are the responsibility of the Company and are not considered in applying the \$2,000 customer allowance.
5. The type of construction for the line extension is the prerogative of the Company except where otherwise specified by law.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.3 LINE EXTENSION CHARGES (CONT'D)

C. Charges and Allowances

- 1. When special construction to extend or reinforce Company facilities beyond the closest practical point of Company distribution facilities is required to fulfill a request for residential basic local exchange service, the Company will provide the applicant a line extension allowance of \$2,000 against the cost of the special construction.**
- 2. For the purpose of this sub-section 4.3, special construction costs shall include all material, supplies, engineering, labor, supervision, transportation, and private rights-of-way/easements for placing all facilities necessary to provide the requested service.**
- 3. The calculation of special construction costs for residential basic local exchange service line extensions shall not include costs associated with reinforcement of facilities not needed to provide the requested residential basic local exchange service. Specifically, such costs shall not include the cost of facilities for regulated or unregulated services for future owners or developments.**
- 4. If the applicant requests a line extension that will provide both regulated and unregulated services, the Company will identify the special construction costs of the line extension applicable to the unregulated services separately from the special construction costs of the regulated services. Special construction costs related to the unregulated services are not subject to the \$2,000 allowance and the customer will be required to pay those charges in addition to any special construction line extension charges beyond the \$2,000 line extension allowance applicable to the regulated services.**
- 5. The customer is required to pay any applicable line extension charges prior to the start of any special construction related activity.**
- 6. Line extension charges, when applicable, are in addition to the regularly applicable rates and charges to establish service stated in the Company's Tariffs, Price Lists and Catalogs.**

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.3 LINE EXTENSION CHARGES (CONT'D)

D. Collective Application of Line Extensions

1. In other than a Provisioning Agreement for Housing Development (PAHD), the Company may batch line extension agreements into one project.
2. When special construction is required to serve a new applicant, the applicant is allowed to identify other prospects who might be served from the new construction or an extension that follows a single construction path and those who might benefit by being included in the project. The Company is not required to seek out potential customers who could benefit from a collective line extension project and is not required to construct facilities to non-applicants for service.
3. The Company will estimate separately the costs of an individual line extension for each applicant individually and the cost of an aggregated line extension project to serve all applicants. The \$2,000 allowance will be applied to both scenarios (i.e. separate construction of facilities to each individual applicant and construction of facilities to all applicants collectively). The allowance for the collective line extension project shall be the product of \$2,000 multiplied by the number of applicants for service requiring special construction in that project. Each applicant will be requested to pay the lesser of the two calculated charges.
4. Applicants for service that require special construction shall not be required to participate in a collective line extension project as a condition of obtaining service.
5. The terms and conditions for administering the collective line extension project will be set forth in a written agreement signed by all parties in the project prior to the start of any construction.
6. At the completion of the construction of a collective line extension, the Company will determine the difference between the estimated cost and the actual costs of construction. If the actual cost of construction of the collective line extension is less than the estimated cost that was billed to the applicants, the Company will refund any overpayment.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 DROP CHARGES

A. Description

Where drop facilities are not in place to fulfill an applicant's request for residential basic local exchange service, the Company will extend its facilities to provide service subject to the following conditions, including where applicable, the payment by the applicant of drop charges.

B. Terms and Conditions

1. The applicant is responsible for the costs of drop facilities between the pedestal and the applicant's dwelling.
2. The type of construction for the drop facilities is the prerogative of the Company except where otherwise specified by law.
3. In arranging for service, the applicant shall be deemed to have granted the Company and its employees, agents and contractors an easement on the applicant's property for access to and from the drop wire, supporting structures, trench and protector or NID for purposes of placement, repair, maintenance, operation, and replacement of said drop wire, support structures and trenches, along with the protector or NID.

C. Charges

1. The applicant is responsible for the costs of constructing drop facilities including all material, supplies, engineering, labor, supervision, and transportation for placing the drop facilities.
2. Subject to the Company's approval and in accordance with Company construction specifications, the applicant may perform work on private property associated with drops, such as trenching, conduit and pull string placement, and placement of support structures in order to defray costs.
3. The customer is required to pay any applicable drop charges prior to the start of construction.
4. Drop charges, when applicable, are in addition to the regularly applicable rates and charges to establish service stated in the Company's Tariffs, Price Lists and Catalogs.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.5 CONSTRUCTION OF FACILITIES IN RESIDENTIAL DEVELOPMENTS

(C)

A. Description

A Provisioning Agreement for Housing Developments (PAHD) is a contractual arrangement between the Company and the Developer/Builder for the provision of facilities to and within new areas of residential development.

B. Terms and Conditions

1. A PAHD is required for the following:
 - a. Developments for the purpose of constructing single-family detached dwellings or two-family dwellings; multifamily dwellings; or a mix of single-family detached, two-family dwellings and multifamily dwellings. A PAHD is required where Developers/Builders plan to develop three or more lots. Developments with less than three lots will be treated according to the terms for Line Extension Charges in Section 4.3.
 - b. Developments for mobile home lots that are individually owned. The Company will provide facilities to a post provided by the owner of the mobile home or mobile home park. The post shall meet the specifications of the Company.
 - c. RV parks platted for long-term residence. The Company will provide facilities to a post provided by the owner of the RV park. The post shall meet the specifications of the Company.
2. For the purpose of 4.5, a dwelling is any building or portion thereof which is designed or used exclusively for residential purposes. A single-family detached dwelling is designed for and occupied by not more than one (1) family. A two-family dwelling contains two (2) attached dwelling units, designed for and occupied by not more than two (2) families (also called a duplex). A multifamily dwelling is a dwelling containing three (3) or more dwelling units, designed for and occupied by an equal number of families.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.5 CONSTRUCTION OF FACILITIES IN RESIDENTIAL DEVELOPMENTS

(C)

B. Terms and Conditions (Cont'd)

3. The following do not fall under the provisions of 4.5.

- a. Marinas.**
- b. Mobile home parks, except as defined in 4.5.B.1.b.**
- c. RV parks, except as defined in 4.5.B.1.c.**

4. The PAHD will include, but is not limited to: a description of the development; a requirement that the Developer/Builder provide the Company with an addressed, recorded plat; trench and backfill requirements; conduit requirements; reasonable and necessary or otherwise mutually agreed upon requirements for easements, rights-of-way and other similar rights to access the property; surface grading requirements; target dates and inspection schedules; and charges to be paid by the Developer/Builder.

5. The terms and conditions of each PAHD may vary as appropriate and may include provisions that are different from or additional to those stated in 4.4. The Company may modify payment requirements and reduce charges associated with developments to respond to competition. The terms of the Company's Price Plan and the Principles for Line Extension and Provisioning Agreement for Housing Developments (see Appendix A to the Commission's Order No. 18 359 in Docket UM 1908) will govern whether variations to the PAHD terms are appropriate.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.5 CONSTRUCTION OF FACILITIES IN RESIDENTIAL DEVELOPMENTS

B. Terms and Conditions (Cont'd)

6. Developer/Builders' Responsibilities and Charges

- a. When a Developer/Builder requests that the Company construct facilities pursuant to a PAHD, the Developer/Builder will be required to disclose whether or not the Developer/Builder has an arrangement or agreement with another provider to provide communications facilities and services.
- b. If 4.5.B.6.a, preceding, does not apply, the following charges and responsibilities shall apply:
 - (1) The Developer/Builder will provide, without expense to the Company, trench and backfill based on the specifications provided by the Company for the facilities within the development. The Developer/Builder will also provide, as specified by the Company and without expense to the Company, conduit with adequate pull string for the service drop from the serving pedestal or property line to the dwelling. In areas where the Company has trench and backfill agreements with other utilities, the Developer/Builder is responsible for the Company's trench and backfill costs.
 - (2) The Developer/Builder shall provide at no cost to the Company a legally sufficient easement to accommodate the placing and maintenance of the facilities (e.g. distribution cables plus terminal pedestals or like devices and access point cabinets) throughout the development. The surface of the easements shall be brought to final grade prior to the installation of buried or underground facilities.
 - (3) Where the Company deems it necessary or desirable to use private and/or government right-of-way to place facilities to and within the development, such Developer/Builder shall be required to provide or pay the cost of providing such right-of-way in addition to any other applicable charges. The route established shall be determined by the Company.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.5 CONSTRUCTION OF FACILITIES IN RESIDENTIAL DEVELOPMENTS

(C)

B. Terms and Conditions

6. Developer/Builders' Responsibilities and Charges

b. If 4.5.B.6.a, preceding, does not apply, the following charges and responsibilities shall apply: (Cont'd)

(4) If in the opinion of the Company, construction to and within the development does not constitute a prudent investment, the Developer/Builder will assume that portion of the construction costs that exceed a prudent financial contribution by the Company. For the purpose of this section (4), construction costs are defined in 4.5.B.7 following.

(5) All costs payable by the Developer/Builder shall be paid prior to the start of any construction.

(6) At the completion of the special construction of facilities to a new residential development, the Company will determine the difference between the estimated cost that was billed to the Developer/Builder and the actual costs of construction. If the actual cost of the special construction is less than the estimated cost that was billed to the Developer/Builder, the Company will refund any overpayment.

(7) Subject to the Company's approval and in accordance with Company construction specifications, the Developer/Builder may perform work such as trenching, conduit and pull string placement, placement of support structures or placing Company provided facilities in the trench to defray costs.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.5 CONSTRUCTION OF FACILITIES IN RESIDENTIAL DEVELOPMENTS

B. Terms and Conditions (Cont'd)

7. For the purpose of 4.5.B.6.b.(4), construction costs shall include all material, supplies, engineering, labor, supervision, transportation, and rights-of-way for placing and removal of distribution and feeder facilities, and all facilities necessary to provide service from the central office to and within the development, including but not limited to channel equipment, feeder, distribution, and drop facilities, and any applicable overhead and taxes, as determined by the Company.
8. For the purpose of 4.5, facilities means feeder facilities and distribution facilities, including but not limited to the communications cable, wire, standard network interfaces, pedestals and terminals necessary to enable end-users to arrange to have communications services to their living unit activated in the future from a standard network interface, as well as any necessary structures including but not limited to communications conduit, sleeveings, service drop and pull strings. Title to all facilities placed by or for the benefit of the Company to provide services to the development shall belong solely to the Company.
9. The type of construction for the extension of facilities to serve a new residential housing development is the prerogative of the Company except where otherwise specified by law.
10. Facilities covered in the PAHD cannot be used for subsequent developments until they are covered by a new PAHD.
11. The Company shall not be required to provide facilities at the request of a Developer/Builder within new developments which meet any of the conditions listed in Section 4.5, absent the execution of PAHD.
12. If a Developer/Builder refuses to accept the conditions of the PAHD; or does not request that the Company install facilities to serve the development; or prevents the Company from installing facilities to serve the development, the Company is not required to install facilities to serve the development as it is being constructed.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 CONSTRUCTION OF FACILITIES IN COMMERCIAL DEVELOPMENTS AND STRUCTURES

(C)

- A. The terms for constructing facilities in commercial developments and/or commercial structures are detailed below. Where a building or property is mixed residential/commercial, the rules for commercial developments will apply.**
- B. When a Developer requests that the Company construct facilities to serve a commercial development, the Developer will be required to disclose whether or not the Developer has an arrangement or agreement with another provider to provide communications, facilities and services.**
- C. Where a Developer requests that the Company construct facilities to provide service to a new commercial development/structure, and the financial risk, in the judgment of the Company, does not constitute a prudent investment, the Developer will assume that portion of the construction costs that exceeds a prudent financial contribution by the Company.**
- D. The Developer may be the property owner, the owner's agent, contractor, developer, or any legally authorized individual, company, or corporation acting on behalf of the property owner with the authority to bind the property owner.**
- E. For the purpose of this section, construction costs shall include all material, supplies, engineering, labor, supervision, transportation, and rights-of-way for placing and removal of all facilities necessary to provide service to and within the development, including but not limited to channel equipment, feeder, distribution, and drop facilities, and any applicable overhead, as determined by the Company.**
- F. For the purpose of this section, facilities mean feeder facilities and distribution facilities, including but not limited to the communications cable, wire, standard network interfaces, pedestals and terminals necessary to enable end-users to arrange to have communications services to their unit activated in the future from a standard network interface, as well as any necessary structures including but not limited to communications conduit, sleeveings, and pull strings. Title to all facilities placed by or for the benefit of the Company to provide services to the development shall belong solely to the Company.**

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 CONSTRUCTION OF FACILITIES IN COMMERCIAL DEVELOPMENTS AND STRUCTURES (CONT'D)

(C)

- G. The type of construction for the extension of facilities to serve a new commercial development is the prerogative of the Company except where otherwise specified by law.**
- H. All costs payable by the Developer shall be paid prior to the start of any construction.**
- I. The terms and conditions associated with the provision of facilities to serve a commercial development/structure will be specified on an individual case basis and agreed to by the Company and the Developer. This will include the requirements of the Developer and the Company with respect to easements, rights-of-way, conduit systems, entrance conduit, trench and backfill, surface grading, facilities demarcation, conduit within commercial structures, intra-building facilities distribution, equipment rooms, electrical, grounding, etc. Specific requirements will be communicated to the property owner and/or Developer as needed prior to the construction of any facilities.**
- J. The terms and conditions of each agreement for provision of facilities to serve a commercial development/structure may vary as appropriate and may include provisions that are different from or additional to those in this section. The Company may modify payment requirements and reduce charges associated with developments to respond to competition. The terms of the Company's Price Plan and the Principles for Line Extension and Provisioning Agreement for Housing Developments (see Appendix A to the Commission's Order No. 18 359 in Docket UM 1908) will govern whether variations to the agreement terms for serving commercial developments are appropriate.**

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.7 OTHER SPECIAL CONSTRUCTION CHARGES

Charges are applicable for special construction as follows:

A. Rearrangement and/or Removal Charges

1. When the Company is requested to move, change, rearrange or remove existing plant for which no specific charge is quoted in this Price List, the person/company at whose request such move or change is made will be required to bear the costs incurred by the Company in complying with the request.
2. Engineering costs including any applicable overhead determined by the Company, associated with investigating a request and/or inquiry about the potential need to relocate the Company facilities will be billed to the person/company at whose request such investigation is conducted. This provision will apply when investigative activity occurs, and it is determined a relocation of the Company facilities may/will not be required.

B. Expedited Order Charge - An expedited order charge applies when a customer requests that construction be completed on an expedited basis and the Company incurs additional costs. The charge is equal to the difference in the estimated cost of construction on an expedited basis and construction without expediting.

C. Supporting Structures on Private Property - These charges include the costs of planning and building supporting structure on private property. Supporting structure includes poles, conduit, trenching, backfilling and associated costs. In cases where the customer or property owner is unable to provide the structure, the Company, at its discretion, will perform the work and bill the customer or property owner.

D. Service Entrance Facilities - Entrance facilities include all cable and wire required to reach the normal network interface. When, at the request of the property owner or customer, a special route, network location, network arrangement or duplicate facility is required, special construction charges will apply. The charge will be equal to the additional cost above that which would have normally been incurred if the special route, location or arrangement was not required.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.7 OTHER SPECIAL CONSTRUCTION CHARGES

Charges are applicable for special construction as follows: (Cont'd)

E. Temporary Facilities

- 1. Temporary facilities are special construction for which one of the following conditions exist:**
 - a. The facilities are constructed to provide service to a customer for less than the minimum service period of the service requested, or, if no minimum service period applies to the service requested, for less than one year, whichever is longer.**
 - b. It is known when the Company performs special construction that the facilities will need to be relocated or removed prior to the end of the normal service life of the plant.**
 - c. When a developer, owner or agent enters into an arrangement with the Company for special construction in a development or multi-unit complex and subsequently enters into an arrangement with another entity that causes the special construction to be unused or underutilized.**
- 2. If a customer desires to change the service requested from temporary to permanent, such a change will be permitted if the request is made before any initial payment for the temporary service is received by the Company. The customer is liable for any special construction charges for the construction of temporary facilities that cannot be reused or transferred to the permanent facilities.**
- 3. The special construction charges for temporary facilities include all costs the Company incurs to place and remove such facilities.**

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.7 OTHER SPECIAL CONSTRUCTION CHARGES

Charges are applicable for special construction as follows: (Cont'd)

F. Speculative Projects

1. The provisions relative to speculative projects are intended to afford protection to the Company against loss in revenue from service furnished to subscribers engaged in projects of an unusually financially hazardous nature. Such projects include those involving oil wells, mining operations, stock or other promotion schemes, club membership or other drives, sales or election campaigns, resorts, and others of a similar nature. These provisions are also intended to afford protection to the Company against loss from either residence or business services, which circumstances indicate to have more than usual liability of loss. The location where the services is to be furnished, the Company's knowledge of a particular customer's activities, the information furnished by the customer, may all be considered in determining whether an account should be classified as speculative.
2. Each applicant for service may be required to pay to the Company in advance or otherwise, as the Company may elect, the net cost of installing and removing any facilities necessary in connection with furnishing of the service by the Company.
3. Each applicant for service may be required to deposit with the Company, before service will be furnished, a sum of money which the Company considers necessary to obtain adequate protection from loss of revenue, or to otherwise secure, in a manner satisfactory to the Company the payment of any bills which may accrue by reason of such service so furnished or supplied.

- G. Excess Capacity Charge - An excess capacity charge applies when the customer requests that more facilities be placed than are required to satisfy the customer's actual demand for the service. The charge is based on the estimated cost of the unused or underutilized facilities placed to accommodate the customer's projected demand for the service.

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4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.7 OTHER SPECIAL CONSTRUCTION CHARGES

Charges are applicable for special construction as follows: (Cont'd)

- H. Charge for Route or Type Other Than Normal - When the customer requests special construction using a route or type of facilities other than that which the Company would normally use, a non-recurring charge applies equal to the difference between the estimated costs of the specially constructed facilities and the estimated costs of the facilities the Company would normally use.
- I. Lease Charge - A lease charge applies when the Company leases equipment (e.g., portable microwave equipment) in order to provide service to meet the customer's requirements. The amount of the charge is the total added cost to the Company caused by the lease.
- J. Excess Costs - When a customer requests service that involves extraordinary conditions or circumstances and the anticipated costs associated with the service provision do not represent a prudent investment for the Company, then subject to any applicable allowance, a special construction charge is applicable.
- K. Payment of Special Construction Charges – Payment of charges applicable for Special Construction will be required prior to the start of any construction related activity.

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104. RESERVED

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104. RESERVED

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104.1 RESERVED

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104. RESERVED

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104.1 RESERVED (CONT'D)

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104. RESERVED

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(D)

104.1 RESERVED (CONT'D)

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(D)

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5. EXCHANGE SERVICES

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(M) Material previously appeared in the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

OR 2018-016

Transmittal No. 2018-006-PL

Effective: December 1, 2018

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

Additional information regarding Exchange Services can be found in the Exchange and Network Services Tariff.

5.1.6 LOCAL SERVICE INCREMENTS

A. Optional Calling Service

1. Terms and Conditions

- a. Monthly rates for Optional Calling Service are in addition to the charges and rates for exchange access service of the class, type and grade furnished.
- b. Optional Calling Service is available to business and residence customers in the exchange(s) listed when the optional calling location is dialed direct without the assistance of an operator, except:
 - (1) When an operator records the originating telephone number where no automatic recording equipment is available.
 - (2) When an operator places a call for a calling party who self-identifies as being handicapped and is unable to dial the call because of the handicap.
 - (3) When an operator reaches the called telephone number where facilities are not available for dial completion.
 - (4) When an operator reestablishes a call which has been interrupted after the called number has been reached.
- c. Optional Calling Service is not available in connection with Foreign Exchange Service.
- d. Minimum charge for business service, specified in 2.2.14 of the Exchange and Network Services Tariff is not applicable to Optional Calling Service.

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(M) Material moved to Sheet 140.

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.6 LOCAL SERVICE INCREMENTS

A. Optional Calling Service (Cont'd)

2. Rates and Charges

EXCHANGE	USOC	NONRECURRING CHARGE
Rainier to Longview, WA	1KVO9	\$20.00

MONTHLY RATE[1]

RESIDENCE 1 HOUR MINIMUM	BUSINESS 2 HOURS MINIMUM	PBX, CENTREX 4 HOURS MINIMUM	EACH ADDITIONAL HOUR	EACH ADDITIONAL MINUTE
\$2.25	\$4.50	\$9.00	\$2.25	\$0.04

(M)
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(N)

[1] Each accrued 60 minute increment of additional minutes will be charged for at the rate for "Each Additional Hour". Each fraction of an hour will be rated at the "Each Additional Minute" rate, not to exceed the rate for "Each Additional Hour".

(N)
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(N)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

A. Nonrecurring Charges

1. Change of Class, Type or Grade of Service

NONRECURRING CHARGE

- Each exchange access line

\$15.00

- a. The nonrecurring charge does not apply to residence service.
- b. The nonrecurring charge will be waived for business customers adding or removing *CENTRON I*, *CENTRAFLEX I* or *CENTRAFLEX* Single Line service.

2. Other Changes of an Access Line

Included in this category are other miscellaneous changes or rearrangements of an exchange access line or trunk. For changes in hunting arrangements, see 5.4.11, following.

NONRECURRING CHARGE

- Each access line

\$25.00

(N)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED RATE SERVICE

A. Description

Measured Business Service

A class of service for which charges may be based upon: frequency, time of day, duration, and whether the call is within or outside the local exchange. In the case of a usage package, the usage charge only applies when the stipulated usage allowance is exceeded.

B. Terms and Conditions

1. Measured Services are offered in exchanges where operating conditions and facilities permit. Measured Services are not available in connection with Foreign Exchange Service.
2. Flat Rate and Measured Services from the same exchange will not be furnished concurrently to the same customer on the same premises, except as stated in 5.2.E., in Tariff No. 33.
3. The monthly rates for Measured Services are in addition to other applicable charges and rates.
4. Measured Business Service rates do not include charges for Hunting Service and Improved Transmission Performance. See 5.4.11 and 5.4.5, following, respectively.

C. Business Usage Packages

1. Usage packages will not be provided concurrently with other flat-rated local exchange services.
2. Usage package customers will be permitted to convert to an alternative package once at no charge within 90 days of the installation date of the original package.
3. Usage packages consist of 6, 9, and 12 hours of outgoing local usage per line. Usage in excess of that included in the selected package will be billed at the local measured service rate. Usage allowances apply to all local calls to the local exchange and EAS exchanges. Time-of-day discounts are applicable. See E., following.
4. Unused usage within the packages is not applicable toward a future monthly bill.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED RATE SERVICE (Cont'd)

D. Rates and Charges

1. Business Measured Service Access Line Rates and Charges

The rates listed below do not include the Residential Service Protection Fund (RSPF) surcharge.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE ALL RATE GROUPS	
• Individual line ^[1]	LMB, LML LMBTA, JBM JBT	\$31.00	\$30.00 (I)	(T) (T)

^[1] Measured Service usage charges also apply. See 5.2.1. in Tariff No. 33.

^[2] Available only where existing facilities permit.

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Cancels 5th Revised Sheet 2.4

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE

A. Description

Service furnished at a fixed monthly rate which provides unlimited calling within a customer's local calling area.

B. Terms and Conditions

Business line/trunk rates do not include charges for Hunting Service or Improved Transmission Performance. See 5.4.11 and 5.4.5, following, respectively.

C. Rates and Charges

1. Business

	USOC	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
			1	2	3
• Business Line, Each ^[1]	1FB ^[2] , AFK FNH, JBH, 1FL	\$31.00	\$42.00	\$42.00	\$42.00

(T)

^[1] Flat-rated EAS is provided at no charge for Business Flat Rate (1FB). See 5.1.1. in Tariff No. 33.

^[2] 1FB rates and charges also apply for Public Response Calling Service (PRCS) (USOC 1MN).

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A. *STAND-BY LINE* Service - **GRANDFATHERED** (C)

Effective January 14, 2022, *STAND-BY LINE* Service is grandfathered for business customers. Availability is limited to lines currently in service at existing locations for existing business customers. (N)
| (N)

1. Description

STAND-BY LINE Service is an additional line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

- a. Cannot be used as the primary business line. Customers must have one-party flat rate business service at the location for which they are ordering *STAND-BY LINE* Service.
- b. Provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The line is always active.
- c. Is offered subject to availability of existing central office facilities.
- d. Terms, conditions, rates and charges as described elsewhere in this Price List apply as appropriate.
- e. Any mandated charges or special surcharges, e.g., 9-1-1, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a measured business line.
- f. The nonrecurring charge will not apply to customers who change from *STAND-BY LINE* to an individual business line.
- g. A directory listing will not be provided with *STAND-BY LINE* Service.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

A. *STAND-BY LINE* Service - GRANDFATHERED (Cont'd)

3. Rates and Charges

		USOC
• <i>STAND-BY LINE</i>		A2Y, A2W
	NON-RECURRING CHARGE	MONTHLY RATE ALL RATE GROUPS
• <i>STAND-BY LINE</i> , per line	\$31.00	\$32.00 (I)
		CHARGE
• Incoming and outgoing usage, per minute of use		\$0.03

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Cancels 2nd Revised Sheet 5

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Public Response Calling Service (PRCS)

1. Description

Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

- a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.
- b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.
 - The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
 - More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
 - The number of busy signals to a specific telephone number exceeds 1,000 per week.
- c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.
- d. Customers may not utilize *MARKET EXPANSION LINE* Service as a PRCS telephone number.
- e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area will incur the appropriate toll charges.

(M) Material moved to Sheet 144.

(M)
(N)

(N)

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2nd Revised Sheet 6
Cancels 1st Revised Sheet 6

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B.2. (Cont'd)

- f. Central Office prefixes for PRCS will be specified by the Company.
- g. Terms, conditions, rates and charges described elsewhere in the Company's tariffs, apply as appropriate.
- h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1, following, may also be purchased.

3. Rates and Charges

- a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service then special construction charges based upon cost may apply in addition to the charges below.
- b. Where applicable, incremental charges specified elsewhere, apply.
- c. The Service Establishment Charge applies when PRCS is established.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge	NRC83	\$100.00	-
• PRCS, incoming only	1MN	[1]	[1]
• Traffic Load Protector	GE6	-	\$150.00

[1] Rates and charges for a 1FB specified in 5.2.4 of the Exchange and Network Services Tariff or other business services specified elsewhere apply.

(M) Material moved to Sheet 145.

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(N)

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2nd Revised Sheet 7
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.8 HOME BUSINESS LINE SERVICE – GRANDFATHERED

(C)

Effective April 15, 2022, HOME BUSINESS LINE (HBL) is grandfathered to existing customers at existing locations. Changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)

(N)

A. Description

HOME BUSINESS LINE (HBL) is a flat rated business voice service which includes the functionality of Custom Ringing and both business and residence listings. Custom Ringing and business and residence listings are integrated components of HBL service. Customers subscribing to this service access the network via a flat business line.

B. Terms and Conditions

1. HBL service is offered for small business customers subscribing to flat business service and is only available to businesses operating in a residence location as described in 5.2.E. of the Exchange and Network Services Tariff. It is not available to businesses operating in commercial business locations.
2. HBL is offered as a business class of service that gives subscribing customers the opportunity to enhance their telephone service to a business class of service allowing for a business listing without losing their residence number or residence listing. This service offering, which includes one Custom Ringing option, allows the customer to know whether an incoming call is business or personal.
3. HBL service also includes a primary business listing and a residence listing. The business listing will appear on Directory Assistance and in the white and yellow page directories. The residence listing will appear on Directory Assistance and in the white pages. This allows the home based business to maintain its residence identity. Additional listings may be purchased at rates and charges and under terms and conditions specified in 5.7.1, following.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.8 HOME BUSINESS LINE Service – GRANDFATHERED

(C)

B. Terms and Conditions (Cont'd)

- 4. Additional features to HBL service may be purchased at business rates and charges and under terms and conditions specified in other sections of this Price List or specified elsewhere.

C. Rates and Charges

		USOC		
• <i>HOME BUSINESS LINE</i> , each		BHS		
	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
		1	2	3
• <i>HOME BUSINESS LINE</i> , each ^[1]	\$31.00	\$42.00 (I)	\$42.00 (I)	\$42.00 (I)

^[1] EAS rate increment also applies. See 5.1.1 of the Exchange and Network Services Tariff.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls and Office Parks

1. Description

Tenant Solutions is a full service offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounts on toll, waivers of nonrecurring charges, and a waiver of the first month's recurring rate as described in 4., following.

2. Products and Services

Menu of Services includes:

- Flat Rated Exchange Access Lines
- *STAND-BY LINE* Service[1]
- *MARKET EXPANSION LINE* Service[1]
- Premium Listings; includes all but listed name[1]

- Caller Identification-Name and Number and Caller Identification Number only[1]
- Call Forwarding features[1] as follows:
 - Call Forwarding Busy Line (Expanded)
 - Call Forwarding Busy Line (External)
 - Call Forwarding Busy Line (Programmable)
 - Call Forwarding Don't Answer
 - Call Forwarding Don't Answer (Expanded)
 - Call Forwarding Don't Answer (Programmable)
 - Call Forwarding Busy Line/Don't Answer (Expanded)
 - Call Forwarding Busy Line/Don't Answer (External)

[1] Description and rates are found elsewhere in this Price List.

(M) Material moved to Sheet 148.

(M)
(N)

(N)

(T)(N)

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2nd Revised Sheet 10
Cancels 1st Revised Sheet 10

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.2. (Cont'd)

- Digital Data Service[2]
- Tenant Calling Connection[1]
- Single Line ISDN Service[1]
- Primary Rate Service (PRS) ISDN[1]
- High Capacity DS1 and DS3 Services[2]
- Digital Switched Services
- Frame Relay Service[3]
- Uniform Access Solution Service

3. Terms and Conditions

- a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.
- b. This offer is available in competitive zones that have been or will be established by this Commission pursuant to ORS 759.050.
- c. At the end of the contract period or if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers will be honored.
- d. The property owner shall not preclude the tenant from selecting another service provider as a condition of the agreement.
- e. The Company will provide tenants equal notice of the termination of the agreement as provided to the building or mall owner.
- f. Termination Liability charges (see 2.2.14.B. of the Exchange and Network Services Tariff) do not apply to the agreement between the Company and the building or mall owner/manager. Termination of an agreement by the building or mall owner/mall manager, for convenience in whole or in part, can be made subject to the conditions included in the agreement.

[1] Description and rates are found elsewhere in this Price List.

[2] Description and rates are found in the Private Line Transport Services Tariff and/or Price List.

[3] Description and rates are found in the Advanced Communications Service Catalog.

(M) Material moved to Sheet 149.

(M)
(N)

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(N)

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3rd Revised Sheet 11
Cancels 2nd Revised Sheet 11

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS (Cont'd)

A. High Rise Office Buildings, Shopping Malls and Office Parks (Cont'd)

4. Rates and Charges

a. Tenant Solutions customers (subscribing to Flat Rated Exchange Access Lines, *STAND-BY LINE* Service, Digital Data Service), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:

- Waiver of nonrecurring charges and 30 days of service free per line with tenant's choice of :
 - Caller Identification-Name and Number or Caller Identification-Number only
- Waiver of nonrecurring charges and 30 days of service free per line:
 - Call Forwarding Busy Line/Don't Answer features as detailed in 2., preceding
- Waiver of nonrecurring charges:
 - *MARKET EXPANSION LINE* Service
- 50% discount off the nonrecurring charge:
 - Subscribing to 3 lines or more (any combination):
 - Flat Rated Exchange Access Lines
 - *STAND-BY LINE* Service
 - Digital Data Service
 - Trunks
 - Single Line ISDN Service
 - Premium Listings as detailed in B., preceding
 - Single Line ISDN Service
 - Primary Rate Service (PRS) ISDN
 - High Capacity DS1 and DS3 Services

(M)
(N)

(N)

(M) Material moved to Sheet 150.

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Cancels 1st Revised Sheet 12

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.10 TENANT SOLUTIONS

A.4.a. (Cont'd)

- 36 months contract rate for:
 - DS1 Service
 - DS3 Service
 - Waiver of two months recurring charge:
 - Frame Relay Service (minimum 2 year contract)
 - Waiver of one month recurring charge
 - Digital Switched Services (minimum 3 year contract)
Facility and Common Equipment
Advanced Trunks
 - Uniform Access Solution Service (minimum 3 year contract)
DS1 Facility with Common Equipment
Network Connection per DS1 Facility
 - Waiver of two months recurring charges
 - Digital Switched Services (minimum 5 year contract)
Facility and Common Equipment
Advanced Trunks
 - Uniform Access Solution Service (minimum 5 year contract)
DS1 Facility with Common Equipment
Network Connection per DS1 Facility
- b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or building/mall, will receive waivers, etc., as shown, preceding.

(M)
(N)

(N)

(M) Material moved to Sheet 151.

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SECTION 5
1st Revised Sheet 13
Cancels Original Sheet 13

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS (Cont'd)

B. Multi-Tenant Residential Properties Offer

1. Description

- a. The Multi-Tenant Residential Properties offer is an offering to residents of apartment complexes, where the owner/manager has had a preferred provider agreement with a telecommunications provider other than Qwest, has terminated that agreement, and now subscribes to service for the apartment complex from Qwest.
- b. In accordance with the terms of the Multi-Tenant Residential Properties Offer Qwest may waive charges to residence customers of such apartment complexes.

2. Terms and Conditions

- a. Residents are not obligated to purchase their telecommunications services from Qwest.
- b. Residents can receive waivers only once, at the time the apartment owner switches to Qwest.

3. Rates and Charges

- a. Nonrecurring charges will be waived for those services the residents subscribed to at the time the owner/manager switched to Qwest as their telecommunications provider.

(M)
(N)

(N)

(M) Material moved to Sheet 152.

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1st Revised Sheet 14
Cancels Original Sheet 14

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

(M)
(N)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- b. For potential new residence customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, residence customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of the Exchange and Network Services Tariff. (T)
- d. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- e. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular residence customer is not inconsistent with the provisions of this Price List and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate. (T)

(N)

(M) Material moved to Sheet 153.

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1st Revised Sheet 15
Cancels Original Sheet 15

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A.2. (Cont'd)

f. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (1) The sales channel through which the products are sold;
- (2) A specific geographic area;
- (3) Existing customers who request to have one or more products disconnected;
- (4) Customers who identify a better competitive offer available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Price List;
- (5) Such other facts, criteria, and circumstances as the Company believes are a reasonable basis upon which to distinguish among groups of customers.

g. The Company reserves the right to discontinue this offer.

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (1) A waiver of an amount up to 100% of the current residence nonrecurring charge(s), or
- (2) A waiver of up to three months of the recurring rates, or
- (3) A waiver of an amount up to 100% of the current residence nonrecurring charge(s) and up to three months of the recurring rate(s), or
- (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3) above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

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(M) Material moved to Sheet 154.

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2nd Revised Sheet 16
Cancels 1st Revised Sheet 16

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

A.3.a. (Cont'd)

- c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).
- d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Price List and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

B. Business Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

- a. This competitive response offering may be offered to potential new Qwest business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- b. For potential new business customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once in any two year period with respect to any particular service or feature.
- c. To qualify for these offers, business customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3 of the Exchange and Network Services Tariff.

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(N)

(M) Material moved to Sheet 155.

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1st Revised Sheet 17
Cancels Original Sheet 17

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B.2. (Cont'd)

- d. For potential new business customers, the Company will condition its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.
- e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.
- f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular business customer is not inconsistent with the provisions of this Price List and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.
- g. Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:
 - (1) The sales channel through which the products are sold;
 - (2) A specific geographic area;
 - (3) Existing customers who request to have one or more products disconnected;
 - (4) Customers who identify a better competitive offer available to them. Qwest representatives may present to these customers multiple offers up to the maximum value under this Price List;
 - (5) Such other facts, criteria, and circumstances as the Company believes are a reasonable basis upon which to distinguish among groups of customers.
- h. The Company reserves the right to discontinue this offer.

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(M) Material moved to Sheet 156.

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SECTION 5
1st Revised Sheet 18
Cancels Original Sheet 18

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.11 COMPETITIVE RESPONSE

B. Business Customer Incentive Program (Cont'd)

3. Rates and Charges

a. Customers may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (1) A waiver of an amount up to 100% of the current business nonrecurring charge(s), or
- (2) A waiver of up to three months of the recurring rate(s), or
- (3) A waiver of an amount up to 100% of the current business nonrecurring charge(s) and up to three months of the recurring rate(s), or
- (4) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards, or otherwise, in the discretion of the Company. In determining the value of non-cash offers or benefits, the actual cost incurred by the Company, not to exceed the sum of 3.a.(3), above, shall be used.

b. The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

c. Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring charge(s) plus three months service of the monthly rate(s).

d. In all cases, resellers who use the Customer Incentive Program shall be provided the maximum monetary equivalent of the program as allowed by this Price List and can distribute that value to their end user customers in any manner that they choose. Further, resellers are not required to match the Company's program offers or timing in order to take advantage of the program, and no further wholesale discount is provided to the maximum monetary equivalent. Resellers shall be provided monetary equivalents and they shall not be provided merchandise, coupon offers, or the like.

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(M) Material moved to Sheet 157.

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3rd Revised Sheet 19
Cancels 2nd Revised Sheet 19

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.13 RESERVED FOR FUTURE USE

(C)

(M)

[1] This sheet also cancels the following sheets: Sheet 20, 2nd Revised,
Sheet 21, 1st Revised,
Sheet 21.1, Original,
Sheet 22 and 23, 2nd Revised.

(N)

(N)

(M) Material moved to 105.11.4.

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2nd Revised Sheet 24
Cancels 1st Revised Sheet 24[1]

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.14 RESERVED FOR FUTURE USE

(C)

(D)

[1] This sheet cancels 2nd Revised Sheet 25.

(N)

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SECTION 5
3rd Revised Sheet 26
Cancels 2nd Revised Sheet 26[1]

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.15 RESERVED FOR FUTURE USE

(C)

(M)

[1] This sheet also cancels the following sheets: Sheet 27, 2nd Revised,
Sheets 28 and 29, 3rd Revised,
Sheet 30, 2nd Revised.

(N)

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(N)

(M) Material moved to 5.11.3.

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SECTION 5
2nd Revised Sheet 31
Cancels 1st Revised Sheet 31

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

A. Description

A trunk line is a telephone circuit between two central office units or between a main point of presence for an exchange access line serving switching equipment normally located at the customer's premises and a Company central office.

B. Terms and Conditions

1. The rates for trunk lines apply to lines equipped for both-way, inward or outward service.
2. Loop Diversity and/or Avoidance
 - a. Loop Diversity and/or Avoidance defined in the Private Line Transport Service Price List are available with business lines, trunks and Public Access Lines.
 - b. Customers subscribing to Loop Diversity must also subscribe to additional facilities for the diverse route.
3. For Toll Access and EAS Services, see 5.3.1, following and 5.1.1 of the Exchange and Network Services Tariff.

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(M) Material moved to Sheet 170.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.1 MEASURED RATE TRUNKS

A. Rates and Charges

The rates listed below do not include the Residential Service Protection Fund (RSPF) surcharge.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE ALL RATE GROUPS
• Toll Access Trunks, each	TTT	\$31.00	\$31.00 (I)

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.3 FLAT RATE TRUNKS

A. Types of Trunks

- Two-Way, Four-Wire trunk

Includes E&M signaling, *DID* Service and hunting (not available to Joint User Service customers).

- In-Only Analog *DID* trunk provisioned for *DID* Call Transfer.

Includes *DID* Service, hunting and reverse battery signaling.

B. Terms and Conditions

- The nonrecurring charge may not apply to customers who subscribe to the two-way, four-wire trunk during the term of a promotion. The promotion will not exceed four months. See Section 16, following, for Special Promotions.
- The rates listed below do not include the Service Assistance Program surcharge.

C. Rates and Charges

	USOC	NON- NONRECURRING CHARGE	1	MONTHLY RATE PER RATE GROUP		
				2	3	
• Two-way, four-wire ^[1]	THHCX	\$31.00	\$43.00 (I)	\$43.00 (I)	\$43.00 (I)	
• In-only analog <i>DID</i> provisioned for <i>DID</i> Call Transfer ^[1,2]	TRH1X	31.00	52.36	52.36	52.36 (R)	

^[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

^[2] Certain switch limitations may apply.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS

C. Rates and Charges (Cont'd)

	USOC	NON- NONRECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1, 2 AND 3	
• Two-way	TFB TFBCB TFC	\$31.00	\$43.00 (I)	(T) (T)
• One-way out only	TFU	31.00	43.00 (I)	
• One-way in only	TFB1N	31.00	43.00 (I)	
• One-way in with hunting for DID ^[1]	TDD	31.00	43.00 (I)	

^[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS (Cont'd)

(N)

D. Rate Stabilized PBX Trunks

1. Description

Rate Stabilized Flat PBX Trunk Service is an optional plan offered for PBX trunk line customers only. The rate levels are determined by two elements, the total number of PBX trunks at a single customer location and the period of the Rate Stability Plan as agreed to by the customer and the Company.

2. Terms and Conditions

- a. A customer subscribing to the Rate Stability Plan agrees to a specified rate, based upon the number of customer PBX trunks at a given location and a specified rate stability period.
- b. Conditions as specified elsewhere in this Price List will apply as appropriate.
- c. The Rate Stability Plan will be offered subject to the availability of existing facilities.
- d. The minimum stabilized period for this plan is 12 months.
- e. The Rate Stability Plan charges will be guaranteed by the Company during the length of the Plan for the loop portion of the PBX trunk rate.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS

D. Rate Stabilized PBX Trunks

2. Terms and Conditions (Cont'd)

f. Termination charges will apply if the customer violates the conditions of the Rate Stability Plan or the Rate Stability Plan is terminated for cause by the Company.

(1) A customer will be considered to have violated the conditions of the Plan if the customer cancels service during the term of the Rate Stability Plan or reduces the number of PBX trunks at the customer location to a level 20% below that in service at the rate stability initiation.

(2) The Rate Stability Plan may be terminated for "cause" if the Company provides the customer with thirty days written notice specifying the cause for termination and the customer does not comply with the requirements specified in the notice within the thirty day period. "Cause" constitutes any customer material breach of the terms of the Plan including, but not limited to, failure to pay applicable charges on time.

g. Termination charges are specified in 2.2.12 of the Exchange and Network Services Tariff.

h. Termination charges apply regardless of the reason for the Rate Stability Plan violation, including closure or sale of the business.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS

D. Rate Stabilized PBX Trunks

2. Terms and Conditions (Cont'd)

- i. Additional PBX trunks purchased during the rate stability period can be incorporated into the terms of the existing Plan without renegotiating the Plan. If a lower rate is applicable due to the additional number of PBX trunks, the larger discount will be applied once the PBX trunks are in service, until the conclusion of the Plan.
- j. If a customer's business is moved during the Plan period, the Plan may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained. If a customer qualifies for distance sensitive pricing, charges at the new location will reflect the distance associated with that new location.
- k. In the event a customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:
 - (1) The Company is notified in advance of the sale and a "Change of Responsibility" form is issued.
 - (2) The new customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer.
 - (3) Existing facilities remain in place.
 - (4) A "Change of Responsibility" agreement is signed by both parties and notarized.
 - (5) The transfer of responsibility is accepted by the Company.
- l. Once the Rate Stability Plan period ends, the customer may negotiate a new Plan or continue service under month to month rates in effect at that time.

3. Rates and Charges

- a. The rates and charges for station lines and system features will be developed on an individual case basis and will be specified in a Service Agreement between the Company and the customer.
- b. Each system will be configured based on the volume of switching requirements and will be engineered for the appropriate interfaces and transport.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 2.5.1.B. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Services Tariff.

(N)

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A. Description

DID Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

1. *DID* Service is available from electronic switching system central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Customers will be required to maintain an adequate number of trunks with *DID* Service in order to prevent network degradation.
2. In addition to the following charges and rates, appropriate charges are applicable from 5.2 of the Exchange and Network Services Tariff or 5.3, preceding, to the establishment or rearrangement of trunks and stations in connection with providing *DID* Service.
3. All trunks in a trunk group serving *DID* station lines must be equipped for *DID* Service. Trunks serving non-*DID* station lines and trunks used for outward-only service from all station lines do not need to be equipped for *DID* Service.
4. The assignment of telephone numbers and the sequence of the numbers assigned to a *DID* Service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers, charges and rates following are applicable for each unused number in the block of telephone numbers assigned.
5. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

A *DID* sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B. Terms and Conditions (Cont'd)

6. *DID* Service is only offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.
7. Listings for *DID* telephone numbers will be provided, subject to the charges, rates and conditions for business additional listings in 5.7.1, following.
8. All calls to *DID* telephone numbers will be routed to the PBX for handling.
9. Expanded Answer for 1A Electronic Switching System (ESS) central offices is available as an optional feature for *DID* Service.
 - a. Expanded Answer enables customers with Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer to forward their unanswered calls to a *DID* station number. This feature includes common equipment and Call Completion Software Positions (CCSPs).
 - b. Terms and conditions for Expanded Answer are as follows:
 - (1) Expanded Answer is furnished only in 1A ESS central offices where adequate and suitable facilities are available. Central offices will be equipped with this feature at the discretion of the Company.
 - (2) The Expanded Answer common equipment includes two CCSPs. Additional CCSPs may be required if the volume of calls attempting to complete to the *DID* station number exceeds the processing limitations of the software.
 - (3) Both the *DID* station number and the number equipped with the Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer feature must be in the same central office.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B. Terms and Conditions (Cont'd)

10. *DID* Trunk Queuing is available as an optional feature for *DID* Service.

a. *DID* Trunk Queuing is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

b. Optional features associated with *DID* Trunk Queuing are as follows:

- Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

- Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B. Terms and Conditions

10. *DID* Trunk Queuing is available as an optional feature for *DID* Service. (Cont'd)

c. Terms and conditions for *DID* Trunk Queuing are as follows:

- (1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable central office facilities exists.
- (2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
- (3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.
- (4) The music on queue option requires a Voice Grade Private Line Transport circuit between the serving central office and a customer provided music source at the customer's premises. (See Private Line Transport Services Price List.)
- (5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

11. *CALL PLANNER* is available as an optional feature for *DID* Service.

a. Description

A forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B. Terms and Conditions

11. *CALL PLANNER* is available as an optional feature for *DID* Service. (Cont'd)

b. Terms and Conditions

- (1) *CALL PLANNER* is available to customers who subscribe to PBX trunks which terminate on a *DID* number. The *CALL PLANNER DID* number cannot be the main billing telephone number or a directory listed number.
- (2) Each customer system will be equipped with a number of PBX trunks equipped with *DID* based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.
- (3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.
- (4) The following are restrictions to forwarding destinations for *CALL PLANNER*:
 - No International numbers - only United States NPAs allowed.
 - No 700, 800, 900, 950 or 976.
 - No N11 or 555-1212.
 - No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
 - No speed dial codes or customized dialing plans.
 - No third-number billed calls.
 - A limit of four destination changes per hour.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE (Cont'd)

(N)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. <i>DID</i> Service			
• In-only trunk circuit termination, each[1]	NDT	\$40.00	\$16.50
• In-only analog trunk circuit termination provisioned for <i>DID</i> call transfer, each [2]	NAR	40.00	16.50
• Two-way digital trunk circuit termination with answer supervision[3]	ND2	40.00	16.50
• Two-way, four-wire analog trunk circuit termination, each[4]	NAY	40.00	16.50

(N)

[1] In addition, the nonrecurring charge and rate per month for the associated complex flat service from 5.3.3, preceding, or Digital Switched Service (DSS) trunk from 15.1, following, is applicable.

(N)

[2] In addition, a PBX trunk (USOC TRH1X), specified in 5.3.3, preceding, is required. Certain switch limitations may apply.

[3] Only available with DSS. In addition, the nonrecurring charge and rate per month for the associated DSS trunk, from 15.1, following, is applicable.

[4] In addition, the nonrecurring charge and rate per month for the associated two-way, four-wire trunk (THHCX) is applicable. See 5.3.3, preceding.

(N)

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. <i>DID</i> Telephone Numbers			
• <i>DID</i> telephone number used, each	NDN	\$1.00	\$0.15
• Reserving telephone numbers, per number[1]	NDNRN	–	0.15
• Customer requests for a specific number(s) either within a sequential number block or any nonsequential number will be assessed the custom number charges specified in 5.7.7, following, when the request is not due to customer equipment technical limitations. The charge will also not be applicable when the customer requests a sequential number block consecutive to a current sequential number block. Only one custom number charge will be applied per sequential number block.			

(N)

(N)

[1] Rates and charges apply only if the customer does not currently subscribe to *DID* Service. Customers currently subscribing to *DID* will be charged the NDN rates and charges.

(N)

(N)

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
3. Expanded Answer			
• Common equipment, including first two Call Completion Software Positions (CCSPs)	FT3CX	\$200.00	\$ 20.00
• Each <i>DID</i> station number equipped	FT5	2.50	0.25
• Additional CCSPs			
- Third CCSP	FT3A1	-	45.00
- Fourth CCSP	FT3A2	-	65.00
- Fifth CCSP	FT3A3	-	80.00
- Sixth CCSP	FT3A4	-	90.00
- Seventh CCSP	FT3A5	-	100.00
- Eighth CCSP	FT3A6	-	110.00
- Ninth CCSP	FT3A7	-	120.00
- Tenth CCSP	FT3A8	-	130.00
• Addition or removal[1] of CCSP subsequent to installation of common equipment, per order	PT3CT	80.00	-

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[1] Only applies if Expanded Answer remains in service.

(N)

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
4. <i>DID</i> Trunk Queuing			
• Queuing			
- Per <i>DID</i> station number equipped	UQQ	\$ 2.50	\$ 0.25
- Per queue group	UQQPG	235.00	-
- Per queue slot in group	UQQPQ	-	15.00
- Changes in quantity of queue slots in queue group, per group	REAE9	100.00	-
• Delay Announcement[1]	N/A	-	-
• Music on Queue[2]	N/A	-	-

(N)

(N)

[1] Apply rates and charges as specified for Delay Announcement in 9.4.4, following, for Uniform Call Distribution (UCD).

(N)

[2] Apply rates and charges as specified for Music on Queue in 9.4.4, following, for UCD.

(N)

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
5. <i>DID</i> Call Transfer, each 2-way trunk or specially provisioned in-only analog <i>DID</i> trunk equipped[1,2]	3CW	[3]	\$13.00
6. <i>CALL PLANNER</i>			
• Per <i>DID</i> number	WH2	\$15.00	7.95
7. Change Charges			

The following charges are applied when rerouting telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change signaling, e.g. Dual Tone Multifrequency signaling to Dial Pulse or vice versa.

	USOC	NONRECURRING CHARGE
• Rerouting of telephone numbers, per number	N/A	[4]
• Changing number of digits outpulsed, per change	REAGM	\$ 50.00
• Changing signaling, per change	REAGN	50.00
• Digit Manipulation, per route index	PT3DM	1,000.00

[1] The nonrecurring charge may not apply to customers who subscribe to *DID* Two-Way Call Transfer during the term of a promotion. The promotion will not exceed four months.

[2] Certain switch limitations may apply.

[3] Same nonrecurring charge as Business Custom Calling Services which is specified in 5.4.3, following.

[4] Same nonrecurring charge as for initial installation of *DID* telephone numbers.

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont'd)

8. Commercial Mobile Radio Service (CMRS) Providers

Per FCC Order 00-194 effective June 21, 2000, the Company will not bill recurring charges for the use of numbers by CMRS Providers.

a. Number Activation

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Charge for activating numbers			
- Per number	NDN, NHN	\$ 1.00	-
- Per block of 100 numbers	RC6BX	20.29	-

b. Numbers

• Number Reservations			
- Charge for reserving numbers, per block of 100 sequential numbers	NOJA2	60.00	-
- Nonsequential Number Reservation, per number	NHNRN	-	-

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges

8. Commercial Mobile Radio Service (CMRS) Providers

b. Numbers (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Rerouting of number, per number	N/A	[1]	—
• Changed number of digits outpulsed	REAGM	\$50.00	—
• Changed signaling, per change	REAGN	50.00	—

(N)

(N)

[1] Same nonrecurring charge as USOC NDN.

(N)

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5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.6 NETWORK ACCESS FACILITY

A. Description

Network Access Facilities provide access to the telephone network for *CENTRON*/Centrex Plus type service. The number of simultaneous exchange and long distance message network calls to and from main station line locations and attendant positions are controlled by the number of Network Access Facilities for a *CENTRON*/Centrex Plus type system. All basic exchange rules, regulations, and conditions apply.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Network Access Facility[1]			
- Two-way only[2,3]	EQA	\$31.00	\$19.00 (I)
- Inward only[3]	EQB	31.00	19.00
- Outward only[2]	EQC	31.00	18.00 (I)

[1] If line is installed on a rearrangement basis, charges from 5.2 of the Exchange and Network Services Tariff, apply in lieu of this charge.

[2] EAS rate increment also applies. See 5.1.1 of the Exchange and Network Services Tariff.

[3] Hunting is included in the two-way and inward Network Access Facility.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.1 EXTENSION SERVICE

A. Terms and Conditions

1. Extension service will be furnished on a premises of a different customer only when the occupant of the premises on which the service is to be located is a customer to exchange telephone service.
2. This condition is not required when extensions of business service are to be located at a residence which is occupied by the individual who is the customer of the business service, a partner in the firm, or an employee who is required by the business to occupy the residence.
3. Extension service will be installed in a second residence premises of the same customer without the requirement for separate telephone service.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

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5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services provide special calling features to Residence and Business Individual line service. The features available are Call Forwarding-Variable, Call Forwarding-Don't Answer, Call Forwarding-Busy Line, Call Forwarding-Busy Line/Don't Answer, Call Waiting, Speed Calling, Three-Way Calling, Abbreviated Access, Call Transfer, Easy Access, Hot Line, Remote Access Forwarding, Scheduled Forwarding and Warm Line. Some of the features may be subscribed to separately or in a combination of several on the same line in a "package" rate. The number of features available is dependent upon the Central office providing the service.

B. Definitions

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer's line in the "off" condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further directions to the caller on how to unblock the call.

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B. Definitions (Cont'd)

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur.

Call Forwarding-Variable

Allows a customer to forward incoming calls to another telephone number of the customer's choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded.

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B. Definitions (Cont'd)

Call Forwarding-Don't Answer

Allows a customer to have an incoming call forwarded to another number within the same central office switch if the customer does not answer after a preset number of ringing cycles.

Call Forwarding-Don't Answer (Expanded)

Allows a customer to have an incoming call forwarded to a predetermined number outside the serving central office switch if the customer does not answer after a preset number of rings.

Call Forwarding-Don't Answer (Programmable)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls are forwarded.

Call Forwarding-Busy Line (External)

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system, within the same central office switch, when the called number is busy.

Call Forwarding-Busy Line (Expanded)

Allows a customer to have an incoming call forwarded to another predetermined number in a different central office switch if the called number is busy.

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B. Definitions (Cont'd)

Call Forwarding-Busy Line (Overflow)

Allows a customer to have incoming calls forwarded to another predetermined number within the customer's system if the called number is busy.

Call Forwarding-Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

Call Rejection

Allows a customer to establish and modify a list of telephone numbers that will enable the customer to reject call attempts originating from those telephone numbers. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Transfer

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

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B. Definitions (Cont'd)

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller's listed name and number information consistent with Caller Identification - Number or Caller Identification - Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number.

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B. Definitions (Cont'd)

CALLER ID WITH PRIVACY +

Provides a customer with Caller Identification - Name and Number functionality and, in addition, provides special handling for unidentified incoming calls and incoming calls marked "private".

Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.

When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display "*PRIVACY +*" which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the "*PRIVACY +*" designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox.

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B. Definitions (Cont'd)

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Caller Identification - Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer's Caller ID unit are those provided by the telephone network to the customer's serving central office.

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B. Definitions (Cont'd)

Continuous Redial

Allows a customer to prompt the central office to redial the telephone number until the call can be completed. The customer prompts the central office by dialing a code. If the telephone number called is busy the redial will continue for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a pay per use basis or a monthly subscription basis. A pay per use charge applies per activation regardless of whether the call is completed.

Dial Call Waiting

Dial Call Waiting functions interactively with Distinctive Alert, following. When a line equipped with Dial Call Waiting calls a line equipped with Distinctive Alert, the customer will hear either a distinctive ring when the line is not in use or a distinctive call waiting signal when the customer is using the called line.

Dial Lock

Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information service calls.

A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.

Directed Call Pick Up

Allows a customer to answer a call that is ringing to another line by dialing a preset code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

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B. Definitions (Cont'd)

Directed Call Pick Up with Barge-In

Allows a customer to answer a call that is ringing to another line, or has been answered by another line, by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Distinctive Alert

Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

Do Not Disturb

Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

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B. Definitions (Cont'd)

Easy Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line Service

Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

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B. Definitions (Cont'd)

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer's serving central office. Numbers marked "Private" by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer.

Long Distance Alert

Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge.

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B. Definitions (Cont'd)

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. *NO SOLICITATION* automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the customer at any time. A caller may press one, or stay on the line to complete the call connection. The customer may also add telephone numbers to a Privileged Caller List and calls placed from numbers on that list will be connected to the customer without hearing the message.

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B. Definitions (Cont'd)

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers' telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don't answer condition will be treated like any other incoming call.

Remote Access Forwarding (Call Following)

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United States, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customer's premises.

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B. Definitions (Cont'd)

SECURITY SCREEN

Provides the customer with the ability to screen certain types of undisclosed calls that are placed to their number. A customer who subscribes to *SECURITY SCREEN* must also subscribe to Caller Identification – Name and Number. Two screening options are available with *SECURITY SCREEN*:

- *SECURITY SCREEN with Standard Screening* which screens calls from private (blocked) and unidentified telephone numbers only.
- *SECURITY SCREEN with Advanced Screening* which screens calls from all toll-free numbers, long distance numbers, and private (blocked) or unidentified telephone numbers.

Callers making calls from private (blocked) or unidentified telephone numbers to customers who use either *SECURITY SCREEN with Standard Screening* or *SECURITY SCREEN with Advanced Screening* will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers making calls from toll-free or long distance numbers to customers who use *SECURITY SCREEN with Advanced Screening* will be asked to enter a telephone number for identification purposes. In all cases, a caller who chooses not to unblock their line or enter a telephone number will be advised that their call cannot be completed and the call will be terminated.

If the calling party unblocks their line or enters a telephone number, they will be connected directly to the *SECURITY SCREEN* customer; the *SECURITY SCREEN* customer will hear a distinctive ring if the call party inputs data to be passed unless they subscribe to Custom Ringing Service.

The Caller ID unit will display one of the following:

- If the call is private (blocked) or unavailable and the caller enters a ten-digit number from within the Company's territory that is the same as the calling number, the display will carry the telephone number and the caller's name with an (*).
- If the call is private (blocked) or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show *SECURITY SCREEN* and the number the caller input.
- If the call is private (blocked) or unavailable and the caller enters a ten-digit number outside of the Company's territory, the display will read *SECURITY SCREEN* and the number the caller input.
- If the call is private (blocked) or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read *SECURITY SCREEN* and the number the caller input backfilled with zeros (000-000-2345).

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B. Definitions (Cont'd)

Selective Call Forwarding

Allows a customer to establish and modify a list of telephone numbers whereby calls originating from numbers on the list can be forwarded to a local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of up to twenty-five telephone numbers that will trigger the Call Waiting tone when the customer's line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer's Voice Mail.

Speed Calling

Allows a customer to dial frequently called numbers by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in an 8 number or 30 number capacity and can include local and long distance telephone numbers. The lists may be established and changed by the customer.

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B. Definitions (Cont'd)

Three-Way Calling

Allows customers to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party's telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately. Three-Way calling is available on a pay per use basis or a monthly subscription basis.

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5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Warm Line Service

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

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5.4.3 CUSTOM CALLING SERVICES (Cont'd)

C. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.
2. Where any Custom Calling Service is provided on a Measured Service line, usage charges as specified 5.2.1 of the Exchange and Network Services Tariff will apply to all calls placed by such features, including, but not limited to, those using Call Forwarding features, Call Transfer, Continuous Redial, Last Call Return, and Three-Way Calling. (T)
3. Call Forwarding-Variable can be provided on business lines under the following conditions:
 - a. Multiple calls can be simultaneously forwarded to a number outside the central office where technically feasible.
 - b. When a business utilizes a Multiline Hunt Group, only the first telephone number can be call forwarded. In addition, since any station on the system that has access to the central office line can change or remove the activation of Call Forwarding-Variable, the Company is not responsible for any changes to the call forwarded number.
 - c. When a business utilizes a Series Hunt Group, the Call Forwarding - Variable feature can be installed on each telephone number in the group. To activate the feature the station must access the line associated with the specific telephone number.
4. Call Forwarding-Busy Line (External) provides the capability to overflow from one hunt group to another, or to a *MARKET EXPANSION LINE* (MEL) number.
5. Due to technical limitations, customers may not purchase the following on the same line:
 - One-digit Abbreviated Access service and Speed Call 8.
 - Two-digit Abbreviated Access service and Speed Call 30
 - More than one Abbreviated Access Service.

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C. Terms and Conditions (Cont'd)

6. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.
7. Due to technical limitations, customers who subscribe to Speed Calling 8-number and Call Transfer will only have 6-number capacity available for their use.
8. The connection to the predetermined number associated with Hot Line Service cannot be changed except through the issuance of a service order.
9. A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 9-1-1 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.
10. A line equipped with Hot Line Service can be used for incoming calls, but cannot place outgoing calls to any number other than the preprogrammed number. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with the Hot Line service.
11. Where technology permits, the connection to the predetermined number associated with Warm Line Service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

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C. Terms and Conditions (Cont'd)

12. With Warm Line Service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a new service order.
13. Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing of 9-1-1 or other emergency numbers must begin before the time delay period ends.
14. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreement with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.
15. Where any Custom Calling feature causes or permits a call to be placed to a telephone number out of the local calling area, all toll charges apply at the rates and terms established by the interexchange carrier providing the facilities to carry the call.

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C. Terms and Conditions (Cont'd)

16. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.
17. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.
18. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Dial Call Waiting, Directed Call Pick Up, Directed Call Pick Up with Barge-In and Distinctive Alert.
19. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.
20. Customers subscribing to Call Waiting Identification, *CALLER ID WITH PRIVACY +*, Caller Identification - Name and Number and Caller Identification - Number must have a properly connected and operating Caller ID unit.
21. A 60 Day Product Guarantee allows customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of the installation of the product.

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C. Terms and Conditions (Cont'd)

22. Last Call Return, Continuous Redial and Three-Way Calling are available on a monthly subscription basis or pay per use basis. The pay per use pricing options will be available where facilities permit. The total pay per use billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge. During the first 30 days of availability to the customer, customers who invoke these pay per use services will not be charged.
23. The Company does not assure the accuracy in the name and/or number delivered to the customer in conjunction with Caller ID or Last Call Return. The Company is not liable to any party for any error, omission, or mistake. The Company will use its best efforts to correct errors over which it has control when notified of such errors in writing but, not where errors due to databases provided or created by others. Some calls may not display name and/or number information including but not limited to, those from callers who block their information, calls from other networks and calls from certain types of customer provided equipment.
24. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with *CALLER ID WITH PRIVACY PLUS* then the line cannot be equipped with Anonymous Call Rejection.
25. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the customer of record, not unauthorized parties.

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C. Terms and Conditions (Cont'd)

26. **Reserved**

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D. Rates and Charges

1. The following nonrecurring charge applies for business customers on a per request and per line basis to establish or change Custom Calling features, a package of Custom Calling Service features, or any combination of packages and features.

The nonrecurring charge will apply to change the predetermined number associated with Easy Access.

The nonrecurring charge will not apply to add Easy Access to a line equipped with *CUSTOMCHOICE*.

The nonrecurring charge will not apply to discontinue all Custom Calling features or to change from Caller Identification to *CALLER ID WITH PRIVACY* +.

		NONRECURRING CHARGE	
• Business		\$8.00	
2. Custom Calling Services, each line			
RESIDENCE	USOC	MONTHLY RATE	(D)
			(D)
			(T)
• Call Forwarding-Variable, each line ^[1]	ESM	6.00	
- No Call Completion Option	FOQ		
• Call Curfew	RCU	5.00	(D)
			(D)
			(T)

^[1] Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number.

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- D. Rates and Charges
2. Custom Calling Services, each line (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Call Forwarding-Don't Answer, each line	EVD	\$3.00
• Call Forwarding-Don't Answer (Expanded), each line	FDJ	3.00
• Call Forwarding-Don't Answer (Programmable), each line	ERD	3.00
• Call Forwarding-Busy Line (Expanded), each line	FBJ	3.00
• Call Forwarding-Busy Line (Overflow), each line	EVO	3.00
• Call Forwarding-Busy Line (Programmable), each line	ERB	3.00
• Call Forwarding-Busy Line/Don't Answer (Expanded), each line	FVJ	6.00 (I)
• Call Forwarding-Busy Line (Overflow)/Don't Answer, each line	EV2	6.00 (I)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

- D. Rates and Charges
 - 2. Custom Calling Services, each line (Cont'd)

RESIDENCE	USOC	MONTHLY RATE	
• Call Rejection	NSY	\$ 6.00	
• Call Transfer, each line	EO3	6.50	
• Call Waiting, each line	ESX	8.00	
• Call Waiting Identification	N2W	8.00	
• <i>CALLER ID WITH PRIVACY</i> +	N6S	11.50	
• Caller Identification-Name and Number	NNK	10.00	
• Caller Identification-Number ^[2]	NSD	10.00	(C)
• Continuous Redial	NSS	6.00 (I)	
• Dial Lock ^[1]	OC4	6.00 (I)	
• Directed Call Pick Up, each line ^[1]	PUN	3.00	
• Directed Call Pick Up with Barge-In, each line ^[1]	PUQ	3.00	

^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

^[2] **Effective April 15, 2022, this service is grandfathered to existing customers at existing locations.** (N)
(N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges

2. Custom Calling Services, each line (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Do Not Disturb ^[1]	D7T	\$6.00 (I)
• Easy Access	SQAVX	1.50
• Hot Line ^[2] , each line arranged	HLA	6.00 (I)
• Last Call Return	NSQ	6.00 (I)
• <i>NO SOLICITATION</i>	SB5	6.95
• Priority Call	NSK	6.00 (I)
• Remote Access Forwarding (Call Following)	AFM	6.00
• Scheduled Forwarding	ATF	7.00
• <i>SECURITY SCREEN</i>	RV1	6.00 (I)

^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

^[2] Effective March 1, 2020, this service is grandfathered to existing customers at existing locations.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges

2. Custom Calling Services, each line (Cont'd)

RESIDENCE	USOC	MONTHLY RATE
• Selective Call Forwarding	NCE	\$6.00 (I)
• Selective Call Waiting	S7W, S7Y	8.00
• Speed Calling		
- Eight code capacity, each line	ESL	6.00 (I)
- Thirty code capacity, ^[1] each line	ESF	7.00 (I)
• Three-Way Calling, each line	ESC	6.00

(D)

^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

- D. Rates and Charges
 - 2. Custom Calling Services, each line (Cont'd)

BUSINESS	USOC	MONTHLY RATE	
			(D)
			(D)
• Call Forwarding-Variable, each line ^[1] - No Call Completion Option	ESM FOQ	6.00	(T)
• Call Forwarding- Don't Answer, each line	EVD	3.00	
• Call Forwarding-Don't Answer (Expanded), each line	FDJ	3.00	

^[1] Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number. (T)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

- D. Rates and Charges
2. Custom Calling Services, each line (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Call Forwarding-Don't Answer (Programmable), each line	ERD	\$3.00
• Call Forwarding-Busy Line (Expanded), each line	FBJ	3.00
• Call Forwarding-Busy Line (External), each line	EVB	3.00
• Call Forwarding-Busy Line (Overflow), each line	EVO	3.00
• Call Forwarding-Busy Line (Programmable), each line	ERB	3.00
• Call Forwarding-Busy Line/Don't Answer (Expanded), each line	FVJ	6.00 (I)
• Call Forwarding-Busy Line (External)/Don't Answer, each line	EVF	6.00 (I)
• Call Forwarding-Busy Line (Overflow)/Don't Answer, each line	EV2	6.00 (I)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

- D. Rates and Charges
2. Custom Calling Services, each line (Cont'd)

BUSINESS	USOC	MONTHLY RATE	
• Call Rejection	NSY	\$ 6.00	
• Call Transfer, each line	EO3	6.50	
• Call Waiting, each line	ESX	8.00	
• CALLER ID WITH PRIVACY +	N6S	11.50	
• Caller Identification-Name and Number	NNK	10.00	
• Caller Identification-Number ^[3]	NSD	10.00	(C)
• Continuous Redial	NSS	6.00 (I)	
• Dial Lock ^[1]	OC4	6.00 (I)	
• Directed Call Pick Up, each line ^[1]	PUN	3.00	
• Directed Call Pick Up with Barge-In, each line ^[1]	PUQ	3.00	
• Do Not Disturb ^[1]	D7T	6.00 (I)	
• Easy Access	SQAVX	1.50	
• Hot Line ^[2] , each line arranged	HLA	6.00 (I)	
^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.			
^[2] Effective March 1, 2020, this service is grandfathered to existing customers at existing locations.			
^[3] Effective April 15, 2022, this service is grandfathered to existing customers at existing locations.			(N) (N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

- D. Rates and Charges
2. Custom Calling Services, each line (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Last Call Return	NSQ	\$ 6.00 (I)
• <i>NO SOLICITATION</i>	SB5	6.95
• Priority Call	NSK	6.00 (I)
• Remote Access Forwarding	AFD	9.00
• Scheduled Forwarding	ATF	10.00
• <i>SECURITY SCREEN</i>	RV1	6.00 (I)
• Selective Call Forwarding	NCE	6.00 (I)
• Selective Call Waiting	S7W, S7Y	8.00
• Speed Calling		
- Eight code capacity, each line	ESL	6.00 (I)
- Thirty code capacity, each line ^[1]	ESF	7.00 (I)

^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges

2. Custom Calling Services, each line (Cont'd)

BUSINESS	USOC	MONTHLY RATE	
• Three-Way Calling, each line	ESC	\$6.00	
• Warm Line, each line arranged ^[1]	WLS	5.00	(C)

^[1] **Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.** (N)
(N)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges (Cont'd)

3. Custom Calling Services, per occurrence

	CHARGE	
• Continuous Redial, Pay per use basis per activation ^[1]		
- Business	\$1.50	(I)
- Residence	1.50	(I)
• Last Call Return, Pay per use basis per activation ^[2]		
- Business	1.50	(I)
- Residence	1.50	(I)
• Three-Way Calling, Pay per use basis per activation ^[3]		
- Business	1.50	(I)
- Residence	1.50	(I)

^[1] Pay per use charge applies per activation regardless of whether the call is completed.

^[2] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.

^[3] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.

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(C)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.4 MARKET EXPANSION LINE SERVICE [1]

(C)

A. Description

MARKET EXPANSION LINE (MEL) is a service which allows a customer to obtain a telephone number which, when called, will automatically transfer the call to another telephone number. This number may be located in the same central office or in another central office. MEL is furnished in central offices where facilities and operating conditions permit.

B. Terms and Conditions

1. Rates for the MEL feature are in addition to applicable rates and charges for the service used.
2. MEL is not offered where the terminating station is a pay telephone.
3. The Company will not provide identification of the originating telephone number to the MEL customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.
5. A condition of providing MEL is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer's MEL service will be subject to termination.

[1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE SERVICE [1]

B. Terms and Conditions (Cont'd)

(C)

- 6. MEL is offered subject to availability of suitable facilities.
- 7. Where available, MEL will be offered to customers in conjunction with a delayed order alternatives and credits program. Eligible customers will receive a credit for the MEL nonrecurring charge and monthly rate until the Company can provide primary basic local service. See 2.2.2.C. of the Exchange and Network Services Tariff.
- 8. MEL cannot be used on Centrex, *CENTRAFLEX* or *CENTRON* lines.
- 9. Any distant exchange that has extended service with the MEL location exchange will be charged the Measured MEL Facility rate.
- 10. The message charges applicable to remotely forwarded calls are comprised of two separate charges:
 - a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
 - b. A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.
- 11. To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, See 2.2.7 of the Exchange and Network Services Tariff.
- 12. One listing in the directory covering the exchange in which the call forwarding central office is located is provided.

[1] Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

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OR2023-07

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5.4 PREMIUM EXCHANGE SERVICES

5.4.4 MARKET EXPANSION LINE SERVICE ^[2] (Cont'd)

(C)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• The first MEL facility to a distant exchange where a toll charge applies, each	RCF+	\$25.00	\$31.00
• Additional MEL facility to a distant exchange where a toll charge applies, each	RCA	25.00	31.00
• The first measured MEL facility to a different telephone number where no toll charge applies, each ^[1]	RD6	25.00	27.00
	RD5	25.00	31.00
• Additional measured MEL facility to a different telephone number where no toll charge applies, each ^[1]	RCA	25.00	31.00

^[1] An additional usage element charge is applicable on each forwarded call. See 5.2.1 of the Exchange and Network Services Tariff.

^[2] **Effective June 1, 2023, MARKET EXPANSION LINE Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.**

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

(N)

5.4.5 IMPROVED TRANSMISSION PERFORMANCE

A. Description

Improved Transmission Performance

This feature will provide transmission performance between 0 and 4dB at 1000 Hz between the network interface on the customer's premises and the serving central office at installation and will provide conformance to the industry standard on long term loss deviation.

Transmission Analysis Service

This service provides a one-time check of the line facilities for customers who need to determine if the standard transmission line quality meets the needs of their premises equipment. This will assist customers in their decision of whether to select the Improved Transmission Performance option. The Company will determine the transmission loss on the customer's line and recommend the appropriate type of service.

B. Terms and Conditions

1. The customer can remove any feature from the line at no charge. Any subsequent request to equip the line with the feature will be done at the specified nonrecurring charge.
2. Rates for changes between ground start and loop start circuits and changes between one-way and two-way service are found in 5.2 of the Exchange and Network Services Tariff.
3. Improved Transmission Performance will be treated as an optional line feature for Basic Exchange Service, regardless of the type of technology used to provide service to the customer.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.5 IMPROVED TRANSMISSION PERFORMANCE

B. Terms and Conditions (Cont'd)

4. When Transmission Analysis Service is performed on a circuit at the customer's request, the Company warrants that the transmission characteristics will remain at the levels quoted in the Analysis for a period of 90 days from the date upon which the Analysis was performed. However, the Company reserves the right to rearrange its facilities as necessary in the normal course of business. If a customer requests Transmission Analysis on a circuit and subsequently notes that transmission levels on that circuit have deteriorated, and the deterioration is due to a Company facility rearrangement, the Company will place Improved Transmission Performance on the circuit for the remainder of the 90 day warranty period at no additional charge to the customer. At the end of the 90 day period, the customer may opt to retain Improved Transmission Performance on the circuit, in which case the original Transmission Analysis charge will be deducted from the Improved Transmission Performance installation charge. If the customer declines to subscribe to Improved Transmission Performance, it will be removed from the circuit and no further charges will apply.
5. On-site circuit analysis includes tests for Circuit Loss, Attenuation Distortion, C-Message Noise, C-Notched Noise and the signaling parameters. The Company technician will provide the customer with a written report stating measurements for these tests.

(N)

(N)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.5 IMPROVED TRANSMISSION PERFORMANCE (Cont'd)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Improved Transmission Performance, per line[1]	THPVD	\$220.00	\$14.00
- Optional Payment Plan, per line[1]	THPVH	375.00	9.00
• Transmission Analysis Service[2]			
- Analysis of an existing circuit, per request	THPAE	\$20.00	-
- Analysis of a new circuit (prior to installation), per request	THPAN	35.00	-
- On-site circuit analysis, per request	THPAS	80.00	-

(N)

(N)

[1] For requests of ten or more circuits equipped with Improved Transmission Performance on a Service Order, a 20% discount applies. This discount is calculated against \$220.00 of the Nonrecurring Charge for the Optional Payment Plan.

(N)

[2] The nonrecurring charge applies per request, per location regardless of the number of circuits contained in the request.

(N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

(N)

5.4.6 TELECHOICE BUSINESS SERVICE

A. Description

TELECHOICE Business Packages provide optional central office services, directory listings, and line maintenance features to single party business exchange access lines. *TELECHOICE* Service also provides optional local calling plans and selected discounts on existing products and services.

The following standard features are included in the packages:

1. *TELECHOICE* Business Packages

TELECHOICE Service provides Business Packages containing groups of features at a basic package price.

a. Features contained in *TELECHOICE* Business Package Group A

(1) Local Calling Package

User has the choice of 6, 9, or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.

A: 6, 9 or unlimited

(2) Choice of two Custom Calling features from below:

- Call Waiting
- Call Forwarding (all varieties)
- Speed Calling 8 or 30
- Three-Way Calling
- *INTRACALL* Service

(N)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

A. Description

1. TELECHOICE Business Packages

a. Features contained in TELECHOICE Business Package Group A (Cont'd)

(3) Additional Directory Listing

(4) UNISTAR Tier I[1]

An optional maintenance plan that offers customers maintenance of premises inside wire plus necessary trouble isolation. This is a deregulated service.

(5) Touch-Tone

b. Features contained in TELECHOICE Business Package Group B1 and B1+

(1) Local Calling Package

User has the choice of 6, 9, or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.

B1:	6, 9 or unlimited
B1+:	unlimited

(2) Customized Call Management Services Basic Features

- CONSULTLINE Service
- Call Transfer
- Conferencing
- Touch-Tone

[1] A **\$2.99** Non-Telecom Service Surcharge for UNISTAR applies in addition to the monthly package rate.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

A. Description

1. TELECHOICE Business Packages

b. Features contained in TELECHOICE Business Package Group B1 and B1+ (Cont'd)

(3) Choice of one additional feature from below:

- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Pick-up - Per Line
- Call Waiting
- Distinctive Ring
- Speed Calling 6 - Per Line
- Speed Calling 30 - Per Line
- Speed Calling 30 - Shared
- Intercom 6 - Per System
- Intercom 30 - Per System
- 800 Service Call Transfer

(4) Additional Directory Listing

(5) UNISTAR Tier I (Deregulated Service)[1]

[1] A **\$2.99** Non-Telecom Service Surcharge for *UNISTAR* applies in addition to the monthly package rate.

(I)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

A. Description (Cont'd)

2. Optional Features

Certain optional features that are not included in the *TELECHOICE* Business Packages are offered in conjunction with additional Custom Calling features for Business Package Group A. See C., following.

B. Terms and Conditions

1. *TELECHOICE* Business Packages are offered in central offices where operating conditions and facilities permit.
2. *TELECHOICE* Business Packages with unlimited outgoing local calling will not be furnished concurrently with usage sensitive *TELECHOICE* Packages or other measured services to the same customer on the same premises.
3. *TELECHOICE* Business Packages are not available on trunks, Centrex, *CENTRAFLEX II*, *CENTRAFLEX III*, *CENTRON*, Public Communications Service, or multiparty services.
4. *TELECHOICE* Business exchange line conditions are obtained from 5.2.1, of the Exchange and Network Services Tariff. Conditions that apply to other services contained within the *TELECHOICE* Packages will also apply to *TELECHOICE*.
5. Other products and services that are compatible with the products and services contained within the *TELECHOICE* Packages may be optionally used by the customer. Normal rates or charges would apply in addition to the *TELECHOICE* rates unless otherwise specified in this Section.
6. The *TELECHOICE* Business Package nonrecurring charge applies per request on a per line basis to establish or change *TELECHOICE* Business Packages or features within the packages.

(N)

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(T)

(N)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

B. Terms and Conditions (Cont'd)

7. During the introductory periods of the product in an exchange, the nonrecurring charge for *TELECHOICE* Business Package installation may be waived for a period of up to 60 days for promotional purposes. The charge will apply uniformly to all customers within each exchange affected.
8. Business telephone customers will be permitted to convert one time at no charge between local usage options within their selected package group provided that such change is made within six months of the installation billing date for their originally selected Business *TELECHOICE* Package.
9. *TELECHOICE* Business Package Groups B1 and B1+ will be subject to conditions for Customized Call Management Services.
10. Business telephone customers who, if subscribing to flat service, would be considered as having "complex service", as defined in 5.2.4 of the Exchange and Network Services Tariff may select from Package Group B1+. All other Business telephone customers may select from Package Group A or B1.

(N)

(T)

(T)

(N)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE (Cont'd)

(N)

C. Rates and Charges

1. *TELECHOICE* Business Exchange Line Rates

TELECHOICE Business Exchange Line Rates are obtained from 5.2.1 or 5.2.4 of the Exchange and Network Services Tariff. The relationship between the *TELECHOICE* Packages and the corresponding exchange access lines is as follows:

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***TELECHOICE* SERVICE**

**EXCHANGE
ACCESS LINE[1]**

Business 6 and 9 Hour Packages

Business Measured

Business Unlimited Packages

Business Simple Flat
or Complex Flat

The rates for multiple exchange service or, extended area service apply as specified in 5.2.4 and 5.1.1 of the Exchange and Network Services Tariff.

(T)(N)

[1] Exchange Access Line nonrecurring charges from 5.2 of the Exchange and Network Services Tariff also apply.

(T)

(T)(N)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

C. Rates and Charges (Cont'd)

2. TELECHOICE Business Feature Rates

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1,2,3]
a. Package Group A			
• 6 Hour (6 Hour Local Calling Allowance)	LUW5A	\$11.00	\$14.45
• 9 Hour (9 Hour Local Calling Allowance)	LUW5B	11.00	16.20
• Unlimited (Unlimited Local Calling Allowance)	LUW5D	11.00	9.35

[1] TELECHOICE feature rates do not include either the UNISTAR rates, a deregulated service, or the TELECHOICE Business exchange line rates (1., preceding). TELECHOICE feature rates are combined with the applicable UNISTAR and TELECHOICE Business exchange line rates to provide the total package rate that appears on the customer bill. Rates for UNISTAR can be found in the Oregon Catalog or at www.CenturyLink.com/tariffs. A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly rate for UNISTAR. (I)

[2] Local usage in excess of that provided in the package will be billed at the local measured service rates found in 5.2.1 of the Exchange and Network Services Tariff.

[3] EAS increments apply as found in 5.1.1 of the Exchange and Network Services Tariff.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

C. Rates and Charges

2. TELECHOICE Business Feature Rates (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE[1]
b. Package Group B1			
• 6 Hour (6 Hour Local Calling Allowance)	LXZ9A	\$11.00	\$13.35
• 9 Hour (9 Hour Local Calling Allowance)	LXZ9B	11.00	15.10
• Unlimited (Unlimited Local Calling Allowance)	LXZ9D	11.00	8.10
c. Package Group B1+			
• Unlimited (Unlimited Local Calling Allowance)	LXZ9H	11.00	8.10

[1] TELECHOICE feature rates do not include either the UNISTAR rates, a deregulated service, or the TELECHOICE Business exchange line rates (1., preceding). TELECHOICE feature rates are combined with the applicable UNISTAR and TELECHOICE Business exchange line rates to provide the total package rate that appears on the customer bill. Rates for UNISTAR can be found in the Oregon Catalog or at www.CenturyLink.com/tariffs. A **\$2.99** Non-Telecom Services Surcharge applies in addition to the monthly rate for UNISTAR.

(I)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.6 TELECHOICE BUSINESS SERVICE

C. Rates and Charges (Cont'd)

3. Optional Features

a. Business Package Group A

	USOC	NONRECURRING CHARGE	MONTHLY RATE ^[1]	
• Additional Custom Calling Features				(D)
- Call Forwarding - Interoffice	EVATC	11.00	1.00	
- Speed Calling 8	ESLTC	11.00	1.50	(D)
				(D)
				(D)

^[1] *TELECHOICE* feature rates do not include either the *UNISTAR* rates, a deregulated service, or the *TELECHOICE* Business exchange line rates (1., preceding). *TELECHOICE* feature rates are combined with the applicable *UNISTAR* and *TELECHOICE* Business exchange line rates to provide the total package rate that appears on the customer bill.

(D)
(D)

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.7 INTRACALL SERVICE

A. Description

The *INTRACALL* Service provides a special calling feature to a residence or business line. It allows customers to use their standard residence or business telephone line to provide an intercom system between their primary telephone and any extension telephone. This is accomplished by the customer dialing an access code, hanging up, letting the telephone ring, and allowing both primary and extension to talk to each other. The ringing supplied to the line is a special ringing circuit which allows the customer to distinguish between a normal incoming call and an *INTRACALL*.

B. Terms and Conditions

1. The access code may be the customer's own telephone number or a special three digit code depending upon the type of central office from which the customer is served.
2. Interaction between *INTRACALL* Service and other Custom Calling type features will depend upon the type of central office from which the customer is served.
3. *INTRACALL* Service is not available to lines in a Hunt Group.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• <i>INTRACALL</i> Service, per line			
- Business	E1N	[1]	\$3.00 (I)
- Residence	E1N	-	\$3.00 (I)

[1] The nonrecurring charge is the same as the Custom Calling nonrecurring charge (See 5.4.3, preceding, Custom Calling Services). If the service is ordered at the same time as a Custom Calling or *CENTRAFLEX*, only the Custom Calling or *CENTRAFLEX* nonrecurring charge will apply.

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

(N)

5.4.9 CALLER IDENTIFICATION-BULK

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following is a list of call-related information that is transmitted per incoming call.

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A voice grade 36 (or equivalent) data channel is required between the customer's serving central office switch and the customer's premises for the transmission of the call-related data.
2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.
3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to *DID* service as described elsewhere.
4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

(N)

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5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION-BULK

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.
6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.
2. Nonrecurring charges apply to establish or change the service.
3. Caller Identification-Bulk will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
<ul style="list-style-type: none"> • Call Data Input/Output Central Office Facility, each 	FCX	\$400.00	\$450.00
<ul style="list-style-type: none"> • Per MLHG, PBX Trunk Group or CENTRON/Centrex system terminating in Call Data Input/Output Central Office Facility 	NSE++	50.00	50.00
<ul style="list-style-type: none"> • Call Data - Incoming, each line or trunk arranged within group 	CGL	-	5.00

(N)

(N)

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

(T)

A. Description

Custom Ringing Service (**a.k.a. Custom Ring**) is a central office based service which **provides distinctive** ringing codes on incoming calls, using one individual exchange access line. The distinctive ringing codes are achieved by assigning **an** additional telephone **number** to the access line.

(T)

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(C)

Customers subscribed to Custom Ringing Service prior to October 22, 2021 may have up to three additional numbers on the same line, for a total of four numbers assigned to a single line, as long as the additional numbers were assigned prior to that date. Effective October 22, 2021, only one additional number may be assigned to a single line.

(N)

|

(N)

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing will be billed to the primary exchange access line number. Itemized billing is not available on Custom Ringing numbers.
3. Company intercept service methods and procedures apply to Custom Ringing on a per number basis. In addition, the following conditions will apply:
 - When the exchange access line number remains in service, Custom Ringing numbers can be individually intercepted.
 - When the exchange access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another exchange access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
4. When the customer's exchange access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

(T)

B. Terms and Conditions (Cont'd)

5. When the customer's exchange access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:

- To have Call Forwarding-Variable only on the exchange access line number, or
- To have all Custom Ringing numbers forwarded with the exchange access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the exchange access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

1. The nonrecurring charges apply to install Custom Ringing and to change the ringing pattern associated with the service. Only one nonrecurring charge shall apply per order.
2. When the customer requests additions or changes to the Call Forwarding options, the nonrecurring charges found in 5.4.3, preceding, for Custom Calling Individual Line Service shall apply.
3. When the customer requests a change in telephone number, miscellaneous nonrecurring charges as specified in 2.2.7 of the Exchange and Network Services Tariff shall apply.
4. The charge to change a Custom Ringing number to the exchange access line number is the same as the charge to install a new exchange access line, as specified in 5.2.4 of the Exchange and Network Services Tariff.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

(T)

C. Rates and Charges (Cont'd)

5. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the services with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
a. Custom Ringing				
• Residence				
- First additional number	RGG1+	–	\$6.00	
- Second additional Number ^[1]	RGG2+	–	6.00	(C)
- Third additional number ^[1]	RGG3+	–	6.00	(C)
• Business				
- First additional number	RGG1+	^[2]	7.45	(T)
- Second additional Number ^[1]	RGG2+	^[2]	6.25	(C)
- Third additional number ^[1]	RGG3+	^[2]	6.25	(C)

^[1] **Effective October 22, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations.** (N)
(N)

^[2] The nonrecurring charge for business customers is the same as the Custom Calling nonrecurring charge. See 5.4.3, preceding, Custom Calling Services.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.11 HUNTING SERVICE [1]

A. Description

This is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

Hunting Service is offered in two categories:

Series Completion Service

Permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than one telephone number can be routed to the same telephone number.

Multiline Hunt Service [2]

(C)

Permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group.

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

[2] **Effective September 5, 2023, Multiline Hunt Service is grandfathered for small business customers and will no longer be available to new small business customers.**

(N)
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(N)

OR2023-15

Transmittal No. 2023-005-PL

Effective: September 5, 2023

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(C)

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE [1] (Cont'd)

(C)

B. Terms and Conditions

1. The availability and limitations of hunting arrangements is dependent on the type of central office equipment.
2. The nonrecurring charge applies to establish or rearrange Hunting Service, except when changing from series to multiline or vice versa.
3. Hunting Service as specified in this Section does not apply if it is inherent in the product.
4. Hunting Service will affect the operation or availability of some central office optional features on hunting lines.
5. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group.
6. The nonrecurring charge does not apply for Circular Hunting when Circular Hunting is established at the same time the series completion list is established.
7. Hunting is not permitted between various types of basic exchange service.

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

(N)

(N)

OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE [1] (Cont'd)

C. Optional Features

Circular Hunting [2] (C)

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Make Busy [2] (C)

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of customer provided dedicated keys at the customer's premises which in turn provides a busy appearance to the central office for a predetermined line or group of lines. The caller does not receive busy tone unless all numbers in the hunt sequence are found busy. Make Busy is available on an individual line, a terminal or group of terminals or an entire hunt group. Make Busy is available on series or on multiline hunt groups. Outgoing calls are not affected by this option.

Stop-Hunt [2] (C)

Stop-hunt allows the customer to stop the hunt sequence of specific lines/terminals in a hunt group by the operation of a customer-provided key at the customer's premise. Hunting will proceed until it reaches an idle line/terminal or a line/terminal associated with an active stop-hunt key. Outgoing calls are not affected by this option. Stop Hunt is available on multiline hunt groups only.

[1] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

[2] **Effective September 5, 2023, this service is grandfathered for small business customers and will no longer be available to new small business customers.** (N)
(N)

OR2023-15

Transmittal No. 2023-005-PL

Effective: September 5, 2023

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5.4 PREMIUM EXCHANGE SERVICES

5.4.11 HUNTING SERVICE [3] (Cont'd)

D. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
1. Hunting Service				
• Series Completion, per line	HSO	\$ 8.00	\$3.00	
• Multiline Hunt Service, per terminal[4]	HSHPT	8.00	3.00	(C)
2. Optional Features				
• Circular Hunt, per group[4]	EH6, HCKPG	8.00	—	(C)
• Make Busy[1]				
- Per line/terminal[4]	EHD	45.00	1.25	(C)
- Per group[4]	EHC	45.00	1.25	(C)
• Stop-Hunt[1][4]	P89	13.00	2.20	(C)
3. Rearrangement of hunting terminals or telephone numbers[2]	N/A	11.00	—	

[1] A term loop charge also applies for the channel to the customer's premises.

[2] Not applicable when removing a terminal or number from a group.

[3] Effective June 1, 2023, Hunting Service is grandfathered for residence customers and will no longer be available to new residence customers.

[4] **Effective September 5, 2023, this service is grandfathered for small business customers and will no longer be available to new small business customers.** (N)
(N)

OR2023-15

Transmittal No. 2023-005-PL

Effective: September 5, 2023

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5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

(N)

5.4.13 ANSWER SUPERVISION - LINE SIDE

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Terms and Conditions

Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

The rates and charges applicable to Answer Supervision - Line Side are in addition to the rates and charges for the services with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line arranged	AS8L+	\$15.00	\$3.95

(N)

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.19 NUMBER FORWARDING - GRANDFATHERED

(C)

Effective June 1, 2023, Number Forwarding is grandfathered and will no longer be available to new customers.

(C)

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.
2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.
3. Collect or third-number billing will not be allowed to the Number Forwarding number.
4. Number Forwarding is offered subject to the availability of facilities.
5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.
6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.
7. The service is not offered where the terminating telephone is a pay telephone.

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5.4 PREMIUM EXCHANGE SERVICES

5.4.19 NUMBER FORWARDING - GRANDFATHERED (Cont'd)

(C)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
2. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Number Forwarding number			
- Residence	VTL	\$10.00	\$18.00

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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description

1. Public Access Line (PAL) Service provides telephone service to all Payphone Service Providers (PSP) pay telephones with or without coin collecting devices. Basic PAL access to the network will be provided as either a two-way or outgoing only flat-rated line, and a basic measured or measured line with 300 call allowance. Coinless Subscriber Service is also available.

2. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

- Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.
- Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.
- Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.C.4., following.

(M)
(T)(M1)

(M1)

(M) Material previously on this sheet has been moved to Section 105.

(M1) Material has been moved from Sheet 115.

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5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions

1. PAL Service and features are available where equipment, facilities and operating conditions permit.
2. A number change may be required if a customer changes from existing service to PAL Service.
3. All PSP pay telephones must be connected to PAL Service.
4. Payment of all business measured service usage, toll message service, Information Delivery Service and directory and operator assistance charges from a PAL shall be the responsibility of the customer subscribing to the PAL Service. (C)
5. All other conditions of service not specifically mentioned herein will be governed by exchange access service including, but not limited to, directory listings, touch-tone calling service, and limits of liability. (M1)
6. In the event it becomes apparent that a PSP pay telephone is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a PAL at the rates and charges specified herein.
7. Each Basic PAL will be equipped with call screening capabilities. Call screening as referenced here allows participating operator service companies to perform data base verification to determine if third party billed or collect calls are authorized for the billed number requested by the call originator. Call screening does not block calls from completing in the Company's network.
8. The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, expense or charges arising from the Company's provisioning of call screening. (M1)

(M) Material has been moved to Sheet 114.

(M1) Material has been moved from Sheet 115.1.

Transmittal No. 2015-007-PL

Effective: August 19, 2015

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5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

9. The Company does not guarantee nor warrant that call screening will block collect and third party billed calls. The customer shall indemnify and hold the Company harmless from any and all losses, claims, demands, suits or other actions, or any liability, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any loss, damage or charges caused or claimed to have been caused by the failure of call screening to prevent collect third party billed or other similar charges from the customer's account. (M)
10. The Company will provide written verification of call screening upon the request of the customer. There is no monthly or nonrecurring charge for call screening.
11. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service. (M1)
12. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.
13. Message rates apply to all applicable local and EAS calls. No message rate is assessed for long distance calling.
14. Loop Diversity and/or Avoidance
 - a. Loop Diversity and/or Avoidance defined in the Private Line Transport Services Tariff are available with Basic Public Access Lines.
 - b. Customers subscribing to Loop Diversity must also subscribe to additional facilities for the diverse route. (M1)

(M2)

(M) Material has been moved to Sheet 115.

(M1) Material has been moved from Sheet 115.2.

(M2) Material has been moved to Section 105.5.7.

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5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

C. Rates and Charges

1. Each Basic Public Access Line

	USOC	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP			
			1	2	3	
• Measured						
- Two-way, per line[1]	17Q	[2]	\$ 7.98	\$ 7.98	\$ 7.98	
- Outgoing only, per line[1]	16Q	[2]	7.98	7.98	7.98	
• Measured with 300 Call Allowance						
- Two-way, per line[1,3]	15W	[2]	13.94	15.28	16.35	
• Flat						
- Two-way, per line[3]	1KY	[2]	8.78	9.62	10.30	
- Outgoing only per line[3]	1GY	[2]	8.78	9.62	10.30	
• Coinless Subscriber Service						
- Outgoing only per line[3]	1PZ	[2]	8.78	9.62	10.30	(M)
						(M1)
• Placed within the customer's local calling area			\$0.01			(M1)

[1] Measured usage charge specified, following, applies. (M)

[2] The business access line nonrecurring charge specified in 5.2, preceding, applies. (M)

[3] EAS rate increment also applies. See 5.1.1 in Tariff No. 33. (M)

(M) Material moved from Sheet 115.3.

(M1) Material moved from Sheet 115.4.

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NETWORK SERVICES
FOURTH EDITION**

SECTION 5
1st Revised Sheet 115.3
Cancels Original Sheet 115.3[1]

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

C. Rates and Charges (Cont'd)

4. Fraud Protection features will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Fraud Protection			
- Incoming, per line	PSES1	–	–
- Outgoing, per line	PSESO	\$1.12	\$0.11
- Incoming and Outgoing, per line	PSESP	1.12	0.11

(M)

(M)

(M) Material moved from Sheet 115.5.

[1]Sheets 115.4 and 115.5 have been cancelled.

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 116

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

(N)

5.7.1 LISTING SERVICES

A. Description

This Section applies to listings in the alphabetical section of telephone directories to identify a customer's telephone number(s). These listings are intended only as an aid to the use of telephone service.

B. Definitions

Additional Listing

A listing provided in addition to the primary or main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing, identify employees who work for a particular business, or list another name by which a business might be known.

Business/Consumer List (BCL)

Includes the listed names, addresses and telephone numbers for people/businesses specified by customers subscribing to this service. Listing the telephone number is an option. The four types of Business/Consumer Lists are shown below.

- General Business List

General list of business customers by business name.

- General Consumer List

General list of residence customers by name.

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 117

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

• New Business List

Business customers who have moved or established new service in the past week, month, or quarter.

• New Consumer (Mover) List

Residence customers who have moved or established new service in the past week, month, or quarter.

Caption Listing

A listing arrangement consisting of a heading or first listing followed by other listings intended beneath it. Such listings may include, but are not limited to the following:

- Departments or divisions of a business
- Different locations, offices or branches of a business
- Second residence
- Employees or officers of a firm
- Members of a household
- Residence listing beneath a business listing when both services carry the same personal name
- Business listing indented beneath a residence listing when both services carry the same personal name.

Designation

The portion of directory listing showing an occupation, a professional or religious title or degree, military title and branch of service, or affiliation with a professional organization. Words describing products are acceptable only for business listings. All designations must be acceptable to the Company.

Directory Listings

Essential information in the telephone directory or directory assistance records that allows telephone users to determine the telephone number of a listed customer station. Each primary business service will be furnished a listing in the alphabetical and classified sections of the directory at no additional charge. The listings must appear the same way in both places.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
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FOURTH EDITION**

SECTION 5
Original Sheet 118

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Dual Name Listing - Residence

A single residence listing provided for two persons who may or may not share the same surname, but who share the same service and reside at the same address.

E-mail Address Listing - Residence

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@qwest.com.

E-mail/URL Address Listing Package - Residence

Discounted monthly rate when customers purchase an E-mail Address Listing and URL Address Listing on the same account.

Information Listings

Additional material included with a primary, additional or reference listing that is necessary for the proper routing of telephone traffic. The primary or additional listing consists of the name, a designation or title if appropriate, address (unless omitted) and telephone number. Any information in addition to this is considered an information line.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 119

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Reference Listings

A listing including additional telephone numbers of the same customer to be called in the event there is no answer from the customer's station. In case the reference listing telephone number is that of another customer, application or agreement for the listing shall be required from both customers. Names of individuals are not acceptable in connection with reference listings.

Secretarial Listings

Business listings for use with Direct-Inward-Dial (*DID*) service only, for clients of Telephone Answering Services who do not subscribe to local exchange service, but terminate on Telephone Answering Services providing directory listings for their clients.

Uniform Resource Locator (URL) Address Listing - Residence

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: <http://www.qwest.com>.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 120

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
 - a. The address may be omitted from the listing.
 - b. A Post Office Box number and Post Office Branch may be listed in lieu of the address or address omission.
 - c. If the address is included, it may be the address of the location of the customer or Company provided equipment and/or facilities.
 - d. The address in a listing may include one of the following:
 - The street name or the street name and number.
 - The name of a building.
 - The customer's choice of street name and number when a building has more than one entrance and different addresses are assigned to each.
 - A corner address.
 - A community name where no street number is available.
 - A community name in addition to a street number when the community is in a different post office district than the exchange.
 - A route number, including box number, if necessary for the proper identification of the customer's service. A post office name may be included if the route number is served from a different post office than the exchange's post office.
 - A number or suite, room, floor, apartment or building number, etc. may be included following the listed address where appropriate.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 121

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
(Cont'd)

e. The name used in the listing will be one of the following:

- The name of a person living at a residence.
- The names of two people who may or may not share the same surname, but who share the same service and live at the same address.
- The names of a person known by two given names, initials (or combinations thereof).
- The name under which a customer is conducting business.
- Departments or branches of a business.
- The owner or owners of a business.
- Employees or officers of a firm.
- The name of an individual who occupies rooms let for living quarters in hotels, rooming houses, apartment houses, etc., at a premises at which the customer is furnished hotel or private branch exchange service, or PAL Service.
- A rearrangement of a name or an appearance of a name using a different spelling.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 122

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
(Cont'd)

f. The following are examples of unacceptable names:

- An assumed name or a "doing business as" name that consists of the name of a commodity or service followed by a term such as agency, shop, works, distributor, representative, dealer, etc., unless the customer is conducting business under that name. A trade name may be used as a listing when the business is conducted under that name.
- A name designed to alphabetize a customer's listing ahead of or near a competitor's listing.
- A name designed to provide geographic locations when the customer does not have telephone service in that area.
- Listings designed primarily to give publicity to a commodity or service.

g. For business and residence listings, designations or titles acceptable to the Company may be used.

h. A telephone number is included with each primary, additional or reference listing.

i. One free directory listing will be provided for 800 Serviceline Option. Additional directory listings will be provided at applicable additional listing rates shown herein.

j. Additional Listings

An additional listing involving the name of a member of a firm, or an officer of a corporation, or the name of an employee, or a department or branch of the same business, or a trade name, may include a reference to the name of the firm, company, or corporation subscribing to the telephone service at charges and rates noted in C., following. Additional listings may also include the same business designation as the primary service listing or a designation descriptive of connection with the firm.

k. Additional listings may be provided to public agencies at no charge where in the opinion of the Company, directory service to the public will be improved.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 123

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
(Cont'd)

1. A telephone number is included with each primary, additional or reference listing.

- Additional listings may show any telephone number in a terminal hunting group.
- Centrex additional listings may show the telephone number assigned to a primary or dormitory station.
- Where departments or divisions of the customer's business are served over PBX or Centrex facilities:
 - For PBX service the customer may arrange for separate trunks or groups of trunks in which case listings of the departments or divisions may contain the telephone numbers of the respective trunks or groups of trunks.
 - For Centrex service the customer may arrange for listings of departments or division with telephone numbers differing from the primary listings.
- Business service customers may, for the additional listings and lines of information rates, arrange for listings of trunks, other than those included in an underlined group, to be used after business hours.
- For reference listings, telephone numbers of lines in a hunting group are not to be used.

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 124

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

2. All applications for additional listings and lines of information shall be made by the customer or authorized agent. (T)

3. Where additional listings are provided in conjunction with initial or subsequent installations of exchange service facilities, the charges begin with the day on which charges for the associated service are effective. Where additional listings are provided other than in conjunction with exchange service facilities, the charges begin with the day following their entry in the information records. When additional listings are included in the directory, they may not be discontinued until the end of the directory period unless the listed party(s) or concern vacates the customer's premises or subscribes for service of the same class as furnished the customer; unless the customer's service is discontinued; or, in the case of a guest listing, the listed party(s) vacates the customer's premises or becomes a customer to residence service in the individual's own name in the same exchange. (T)

4. Joint User Service Listings (T)

The requirements described in this Section for business listings apply for Joint User Service listings. However, Joint User listings shall bear the same telephone number as the listed service of the customer at the address where Joint User Service is rendered, except:

- Where a customer of PBX, telephone answering, order receiving equipment or business individual line service is furnished separate trunks or individual lines, or groups of trunks or individual lines, joint user listings may contain the telephone numbers of the separate trunks or individual lines.

- Centrex listings may show the telephone number assigned to a primary or dormitory station. (N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 125

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

- | | | |
|---|-----|-----|
| 5. A secretarial bureau (Telephone Answering Service) may subscribe for a Secretarial Listing on its administrative service or a Secretarial Listing on its Direct-Inward-Dialing (<i>DID</i>) Service for those clients of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the secretarial bureau's administrative service by a client will result in the resale of service. This condition is not intended to prohibit a bona fide Joint User Service as provided for in 5.6, Joint User Service, preceding. | (T) | (N) |
| 6. Secretarial Listings must have the same address as the secretarial answering service's primary listing, unless the address is omitted, and the same telephone number as the primary listing, the telephone number of a separate group of central office lines or a Direct-Inward-Dialing telephone number. | (T) | |
| 7. The secretarial answering service subscribing to Secretarial Listings for its clients shall not provide telephone facilities, other than pay telephone service, for the use of its clients nor shall the clients be permitted to use the secretarial answering service's administrative lines. | (T) | |
| 8. The secretarial answering service subscribing to Secretary Listings shall be responsible for all charges, including toll, applied to the telephone number listed for the client except Directory Advertising charges when a separate contract for Directory Advertising is made by the client with the Company. | (T) | (N) |

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 126

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

9. Business/Consumer List (BCL)

- a. BCL can be sorted and made available by telephone number area code, by zip code, or by telephone number prefix.
- b. BCLs are provided in magnetic tape, paper, or label formats.
- c. A minimum charge of \$200.00 per List will apply to customers subscribing to General Business List and General Consumer List. (See G.2., following.)
- d. Multiple orders for General Business List or General Consumer List are made available through a written agreement between the Company and the customer subscribing to these lists. Multiple orders are discounted at 10% per order. (See G.2., following.) The written agreement can be established at anytime during the calendar year for a period not less than twelve months. Written agreements will be reviewed annually from the time of establishment by the Company and customer.
- e. A minimum charge of \$100.00 per List will apply to customers subscribing to New Business List or New Consumer List. (See G.2., following.)
- f. Multiple orders for New Business List and New Consumer List are available without a written agreement.
- g. The following service options are available to customers subscribing to General and New Business/Consumer List: See G.2., following, for these options.
 - Cheshire labels
 - Pressure Sensitive labels
 - Printout
 - Magnetic Tape
 - Additional copies
 - Random sample

(N)

(T)

(N)

**Qwest Corporation
PRICE LIST
OREGON**

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 127

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions

9. Business/Consumer List (BCL) (Cont'd)

- h. Business/Consumer Lists are not available for resale.
- i. One time use of the lists occurs when the customer subscribing to any one of these lists conducts one mailing and or telemarketing campaign or uses these lists to update their lists for their own company purposes (for example, information that is not resold).

(N)

(T)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
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FOURTH EDITION**

SECTION 5
1st Revised Sheet 128
Cancels Original Sheet 128

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

D. Rates and Charges

1. The following rates and charges do not apply:

- To foreign exchange service where the customer is also furnished exchange service from the local exchange.
- To additional service furnished to the same customer at the same address when the primary listing is published.
- On services where the Company's Tariff requires that no listing will be provided.
- Where the customer has other service listed in the same name in the directory for the exchange where the customer is located, provided that both services are of the same class.
- Where a customer living in a hotel, apartment house, boarding house, or club is listed under the number of the service furnished the hotel, apartment house, boarding house, or club.
- Where service is installed for a temporary period.
- To reverse billing and interexchange receiving service.
- On data services where no voice use is contemplated.
- **A customer requesting non-published or non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided the service free of charge. Customers may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.**

(C)
|
(C)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 5
4th Revised Sheet 129
Cancels 3rd Revised Sheet 129

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges (Cont'd)

2. Listing Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Business Service Additional Listings [2]				(C)
- Each listing for an individual, firm, corporation, association, or concern regularly subscribing to exchange business service or a customer of an interexchange carrier radiotelephone service system connected to the exchange and message toll network of the Company	CLT	\$10.00	\$6.10	
• Foreign listing [1] [2]	FAL	10.00	6.10	(C)

[1] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

[2] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N)
(N)

Transmittal No. 2023-002-PL

Effective: June 1, 2023

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2023-07

Qwest Corporation d/b/a CenturyLink QC

**PRICE LIST
OREGON**

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

**SECTION 5
5th Revised Sheet 130
Cancels 4th Revised Sheet 130**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
 - 2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Residence Service Additional Listings[1-5] [6]				(C)
- Each listing for an individual(s) residing at a residence	RLT	\$4.00	\$4.08	
- Each listing for an individual(s) residing at a hotel (guest)	RLT	4.00	4.08	
• Foreign listing[5] [6]	FAL	4.00	4.08	(C)

[1] No charge applies if listing change is due to annoyance calls.

[2] No charge applies to change a listing for the same customer on Residence Service.

[3] No charge applies to remove or add an address to a customer's listing on Residence Service.

[4] When a business service is furnished in a residence, residence additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.

[5] Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

[6] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N)
(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
8th Revised Sheet 131
Cancels 7th Revised Sheet 131

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges

2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Reference Listings ^[2]				(C)
- Each listing giving reference to service of the same or another customer				
- Business	CLT	\$10.00	\$6.10	
- Residence	RLT	4.00	4.08	
• Information Listings ^[1]				
- Each line of information in				
- Business	XLL	10.00	6.10	
- Residence	XLL	4.00	6.00	
• Secretarial Listing ^[1]	9FK	10.00	6.10	

^[1] Effective March 1, 2021, this service is grandfathered to existing customers at existing locations.

^[2] **Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.** (N)
|
(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
4th Revised Sheet 132
Cancels 3rd Revised Sheet 132

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges

2. Listing Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
<ul style="list-style-type: none"> • Alpha Listing ^[1] Each telephone number listed in alpha form, e.g., 622-Book, in the white pages of the first Telephone Directory selected, when ordered with a new customized telephone number 	RNCAF	-	\$9.00	(C)
<ul style="list-style-type: none"> - Listing in alpha form in each Telephone Directory, when not ordered with a new customized telephone number 	RNCAF	\$ 20.00	9.00	

^[1] **Effective April 15, 2022, this service is grandfathered to existing customers at existing locations.** (N)
(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 133

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
- 2. Listing Rates and Charges (Cont'd)

	BUSINESS	CONSUMER
• General Business/Consumer List		
- General List, per name and address[1]	\$ 0.10	\$ 0.09
- Minimum charge, per List[2]	200.00	200.00
- Discount, per order[3]	—	—

BUSINESS NAME AND ADDRESS	CONSUMER NAME AND ADDRESS
25,000 to 75,000 - 10%	100,000 to 500,000 - 10%
75,001 to 150,000 - 20%	500,001 to 1,500,000 - 20%
150,001 or more - 30%	1.5 Million or more - 30%

- [1] An additional charge of \$0.03 is applied for each telephone number ordered per name.
- [2] A minimum charge of \$200.00 applies per order.
- [3] An additional discount of 10% is applied for multiple orders with annual written agreements.

(N)
(T)
(N)

(N)
(N)

**Qwest Corporation
PRICE LIST
OREGON**

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

**SECTION 5
Original Sheet 134**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- D. Rates and Charges
- 2. Listing Rates and Charges (Cont'd)

	BUSINESS	CONSUMER
• New Business/Consumer List		
- Per name and address[1]		
- Weekly	\$ 0.35	\$ 0.30
- One Month	0.20	0.18
- Three Months	0.18	0.16
- Six Months	0.16	0.12
- Minimum charge, per List[2]	100.00	100.00
- Discount, per order[3]	—	—

BUSINESS NAME AND ADDRESS	CONSUMER NAME AND ADDRESS
2,000 to 5,000 - 10%	10,001 to 25,000 - 10%
5,001 or more - 20%	25,001 or more - 20%

[1] An additional charge of \$0.20 is applied for each telephone number ordered per name.

[2] A minimum charge of \$100.00 applies per order.

[3] An additional discount of 10% is applied for a twelve month agreement.

(N)

(T)

(N)

(N)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 135

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Rates and Charges

2. Listing Rates and Charges (Cont'd)

- Product options for General and New Business/Consumer List
 - Cheshire labels No additional charge
 - Pressure sensitive labels \$0.01 additional charge per name and address
 - Printout No additional charge
 - Magnetic tape \$30 non-refundable charge
 - Additional copies Ordered at the same time when initial order is placed. Each additional copy is one-half the per name and address rate plus the product option charge.
 - Random sample of names and addresses \$0.02 additional per name and address

(N)

(T)

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 136

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

(N)

5.7.7 CUSTOM NUMBER SERVICE

A. Description

This service is applicable to customer requests for specific telephone number assignments.

B. Terms and Conditions

1. Customers may request assignment of "Special" or "Desirable" telephone numbers. If the telephone number or numbers requested by the customer are available, the Company may assign the number to the customer.
2. The Company reserves and retains the right:
 - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and regulations of the Company. If this should occur, the Custom Number Service nonrecurring charge will not be refunded to the customer.
 - b. To reject any request for "Special" or "Desirable" telephone numbers.
 - c. Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another.
3. The Custom Number Service nonrecurring charge applies whenever a customer:
 - a. Requests a telephone number other than the next available number from the assignment list.
 - b. Requests a number change from their present number to a customized telephone number.
 - c. Requests specific numbers to be in a rotary hunt situation. A charge will apply per each additional number in the hunt group.

(N)

Qwest Corporation
PRICE LIST
OREGON

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
Original Sheet 137

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.7 CUSTOM NUMBER SERVICE

B. Terms and Conditions (Cont'd)

4. The Custom Number Service nonrecurring charge does not apply whenever a customer:
- Requests assignment of the same telephone number that had been previously assigned to the customer within twelve months of termination.
5. The Company shall in no event be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for Custom Number Service.

C. Rates and Charges

The following charges and rates for Custom Number Service apply in addition to all other rates and charges applicable to the associated telephone service.

	USOC	NONRECURRING CHARGE
• Each customized telephone number requested and placed into service		
- Residence	RNCSP	\$ 50.00
- Business	RNCSP	250.00

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
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SECTION 5
3rd Revised Sheet 138
Cancels 2nd Revised Sheet 138

5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES

A. Description

Following are the three types of available Intercept Services:

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service - GRANDFATHERED

(C)

New Number Referral Service (NNRS) includes all intercept recordings that provide the new number information.

Effective December 31, 2023, New Number Referral Service is grandfathered and will no longer be available to new customers.

(N)

(N)

B. Terms and Conditions

1. Customers must subscribe to intercept services for a minimum of one calendar month for NNRS.
2. Intercept services are available only where the Company's facilities and operating conditions permit.

Qwest Corporation d/b/a CenturyLink QC

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5.8 OPERATOR SERVICES

5.8.4 INTERCEPT SERVICES

B. Terms and Conditions (Cont'd)

C. Charges

1. Basic Intercept Service is provided at no charge.

2. New Number Referral Service - **GRANDFATHERED**

(C)

	USOC	NONRECURRING CHARGE
• Business		
- One month	A1W1X	\$10.00
- Two months	A1WAX	20.00
- Three months	A1W3X	30.00
- Six months	A1WSX	45.00
- Nine months	A1W9X	55.00
- Twelve months	A1WTX	65.00
• Residence		
- One month	A1W1X	5.00
- Two months	A1WAX	10.00
- Three months	A1W3X	15.00

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C. Charges (Cont'd)

3. Reserved

(D)

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(C)

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(D)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *QWEST CHOICE* Business

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service[1]
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer chooses both *UNISTAR* Service and Voice Messaging Service, only one surcharge applies. (I)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.A.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
- c. A customer may select any number of optional Add-A-Line packages per location, for every *QWEST CHOICE* Business package. For each Add-A-Line package the customer may select one feature listed below: (T)
 - Series Hunting or,
 - Call Forwarding Busy or,
 - Call Forwarding Don't Answer or
 - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont'd)

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 5.9.1.A.1.a, preceding, unless specifically allowed by the terms and conditions of the promotion.

(M) Material moved from Sheet 3.

(M)

(M)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.3. (Cont'd)

- c. Normal nonrecurring charges associated with the line as specified in 5.2.4 of the Exchange and Network Services Tariff apply where *QWEST CHOICE* Business or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.A.1.a. may be added to or changed in the *QWEST CHOICE* Business package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service in the *QWEST CHOICE* Business package not specified 5.9.1.A.1.a.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.A.1.c.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOQL	\$54.00 (I)
• Add-A-Line	PGOQN	44.00 (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.4. (Cont'd)

- e. Any *QWEST CHOICE* Business or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period. (T)
- f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months. (T)
- g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows: (T)

TERM	TERMINATION FEE
12 months	\$100.00
24 months	200.00
36 months	300.00

- i. The termination fee applies to each *QWEST CHOICE* Business or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of \$600.00 in termination fees. (T)
- j. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages. (T)
- k. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business or Add-A-Line package term agreement. (T)
- l. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period. (T)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *QWEST CHOICE* Business Plus

1. Description

QWEST CHOICE Business Plus is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service[1]
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *UNISTAR* Service and Voice Messaging Service, only one surcharge applies. (I)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1. (Cont'd)

- b. In addition to choosing services or features from the list in 5.9.1.B.1.a., preceding, a customer may also select services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.
- c. A customer may select any number of optional Add-A-Line packages per location, for every *QWEST CHOICE* Business Plus package. For each Add-A-Line package the customer may select one feature listed below: (T)
 - Series Hunting or,
 - Call Forwarding Busy or,
 - Call Forwarding Don't Answer or
 - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont'd)

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing *QWEST CHOICE* Business Plus customers cannot take advantage of promotions for *QWEST CHOICE* Business Plus or any of the services/features specified in 5.9.1.B.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

(M)

(M)

(M) Material moved from Sheet 9.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3. (Cont'd)

- c. Normal nonrecurring charges associated with the line as specified in 5.2.4 of the Exchange and Network Services Tariff apply where *QWEST CHOICE* Business Plus or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.B.1.a. may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.a., when added to the *QWEST CHOICE* Business Plus service.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.B.1.c.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. *QWEST CHOICE* Business Plus will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOQM	\$61.00 (I)
• Add-A-Line	PGOQN	44.00 (I)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. QWEST CHOICE Business Plus (Cont'd)

4. Term Agreement Pricing

- a. A discount will be applied to the monthly rates specified in 5.9.1.B.3.h., preceding, when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Plus or Add-A-Line packages for a specific term. The discounts and required terms are as follows: (T)

DISCOUNT	TERM
10%	12 months
15%	24 months
20%	36 months

- b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24 or 36 months.
- c. The discount(s) will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.B.4.a., apply for each *QWEST CHOICE* Business Plus or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan.
- d. All qualifying packages must be at the same location, for the same customer, on the same billing number.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.4. (Cont'd)

- e. Any *QWEST CHOICE* Business Plus or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period. (T)
- f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months. (T)
- g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows: (T)

TERM	TERMINATION FEE
12 months	\$100.00
24 months	200.00
36 months	300.00

- h. The termination fee applies to each *QWEST CHOICE* Business Plus or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of \$600.00 in termination fees. (T)
- i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages. (T)
- j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business Plus or Add-A-Line package term agreement. (T)
- k. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period. (T)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

(M)

(M) Material moved to 105.9.1.

Transmittal No. 2010-007-PL

Effective: March 22, 2010

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. *QWEST CHOICE* Business Prime

1. Description

QWEST CHOICE Business Prime is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

a. Standard features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 Calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- *UNISTAR* Service^[1]

[1] A \$2.99 Non-Telecom Service Surcharge for *UNISTAR* Service applies in addition to the monthly package rate. (I)

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 5.9.1.C.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.C.1.a., at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

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(M)

(M) Material moved from Sheet 14.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.2. (Cont'd)

- e. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- f. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.
- g. A customer who wishes to add either Qwest Voice Messaging Service or another provider's Voice Messaging Service, beyond their three selections of features/services, will be provided with Call Forwarding Busy Line, or Call Forwarding Busy Line/Don't Answer, or Call Forwarding Don't Answer, Easy Access and Message Waiting Indication without additional charge and it will not be counted as one of their three selections of features/services.

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(T)

(M)

(M) Material moved from Sheet 15.

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Cancels 3rd Revised Sheet 155

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Service Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing *QWEST CHOICE* Business Prime customers cannot take advantage of promotions for *QWEST CHOICE* Business Prime or any of the services/features specified in 5.9.1.C.1.a., unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in Section 3, preceding, apply where *QWEST CHOICE* Business Prime is provided in association with the installation of a new business individual or additional flat rate line, or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.C.1.a. may be added or changed in the *QWEST CHOICE* Business Prime package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.9.1.C.1.a., preceding.
- f. *QWEST CHOICE* Business Prime will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line, (month to month rates)	PGOQT	\$48.00 (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. *QWEST CHOICE* Business Prime (Cont'd)

4. Term Agreement Pricing

- a. A discount of 10% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 12 months. A discount of 15% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 24 months. A discount of 20% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Prime packages for a period of 36 months.
- b. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 5.9.1.C.4.a., apply for each *QWEST CHOICE* Business Prime package subscribed to by the customer under the term agreement pricing plan.
- c. Any *QWEST CHOICE* Business Prime package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.
- d. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.
- e. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination fees. The termination fee for the 12 month period is \$100.00, the termination fee for the 24 month period is \$200.00 and the termination fee for the 36 month period is \$300.00

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(M)

(M) Material moved from Sheet 17.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.4. (Cont'd)

- f. The termination fee applies to each *QWEST CHOICE* Business Prime package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of \$600.00 in termination fees.
- g. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan for the first 30 days after the initial installation of the package or packages.
- h. A termination fee will be waived for a customer that enters into a contract for similar Qwest services where the contract value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business Prime package term agreement.

(M)

(T)

(M)

(M) Material moved from Sheet 18.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. CenturyLink Business Package

(T)(M)

1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Where applicable, Extended Area Service applies. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- UNISTAR Service
- Voice Messaging Service

(M)

(M) Material previously appeared in Section 5.9.1.E. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D.1.(Cont'd)

(T)(M)

- b. In addition to choosing services or features from the list in **5.9.1.D.1.a.**, (T) preceding, a customer may also select additional services or features at rates and charges specified elsewhere.
- c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:
 - Series Hunting or,
 - Call Forwarding Busy or,
 - Call Forwarding Don't Answer or
 - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

(M)

(M) Material previously appeared in Section 5.9.1.E. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D.2. (Cont'd)

- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

3. Rates and Charges

- a. The monthly rates that follow include the rates specified in 5.2.4 of the **Exchange and Network Services Tariff No. 33 for business individual line flat rate service or Section 5.2.4 preceding** for additional line flat rate service. Where applicable, incremental charges specified in 5.1 of **the Exchange and Network Services Tariff No. 33**, apply. (T)
- b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in **5.9.1.D.1.a.**, preceding, unless specifically allowed by the terms and conditions (T) of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in **5.2.4 of the Exchange and Network Services Tariff No. 33 and 5.2.4 preceding** apply (T) where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another. (M)

(M) Material previously appeared in Section 5.9.1.E. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

OR 2018-016

Transmittal No. 2018-006-PL

Effective: December 1, 2018

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D.3. (Cont'd)

- d. Services or features specified in 5.9.1.D.1.a., preceding may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.D.1.a., preceding, when added to the CenturyLink Business Package.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.D.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. CenturyLink Business Package will be provided at the following rate:

	USOC	MONTHLY RATE
• Flat rate initial business line	PGOCU	\$53.00
• Flat rate additional business line	PGOCW	29.99
• Add-A-Line	PGOQN	44.00 (I)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. Home Phone Extra Package

(T) (M)

1. Description

- a. Home Phone Extra Package includes a package of features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified in b. following.
- b. Home Phone Extra Package includes a flat rate one-party residence line, flat rate Extended Area Service (where applicable), and the following services and features:
 - Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
 - Call Rejection
 - Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting ID
 - Continuous Redial
 - Easy Access
 - Last Call Return
 - Message Waiting Indication – Audible or Audible/Visual
 - *NO SOLICITATION*
 - Three-Way Calling
 - Voice Messaging Service ^[1]

^[1] Deregulated service.

^[2] Original Sheet 162 was previously cancelled.

(M) Material previously appeared in Section 5.9.1.F. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

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5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

- E. 2. (Cont'd) (T) (M)
- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. All services or features selected in the packages can only be provided where technically available and compatible with other features the customer may choose to order.
3. Rates and Charges
- a. The monthly rate includes a residence individual flat rate as described in Section 5.2.4 of the **Exchange and Network Services Tariff No. 33**. Where applicable, incremental charges specified in Section 5.1 of the **Exchange and Network Services Tariff No. 33** apply. (T)
 - b. Nonrecurring charges normally associated with the line will not apply where Home Phone Extra Package is provided in association with the installation of a new residence individual or additional flat rate line. (T)
 - c. Services or features specified in 1.b, preceding may be added or changed without a nonrecurring charge.
 - d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.b., preceding.
 - e. The following monthly rate does not include charges for optional long distance.

	USOC	MONTHLY RATE	
• Per individual flat rate residence line/package	PGOPZ	\$50.00	(M)

^[1] Original Sheet 163 was previously cancelled.

(M) Material previously appeared in Section 5.9.1.F. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

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5. EXCHANGE SERVICES

5.10 RESALE/SHARING OF SERVICE

- A. The customer-of-record is the person or entity responsible for:
 - 1. Placing application for service.
 - 2. Requesting additions, rearrangements, maintenance, or discontinuances of service.
 - 3. Payment in full of charges incurred such as toll, directory assistance, etc.
- B. For the resale or sharing of local exchange service other than Shared Telecommunications services as described above, see 105.6, preceding, Joint User Service. (T)
- C. The customer-of-record who resells local service must be certified with the Oregon Public Utility Commission (OPUC) and must subscribe to business service. A customer-of-record who shares or resells local service with clients may subscribe to business flat rate service with joint user service.
- D. Application for service on a resale or sharing basis as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the customer-of-record.
- E. The Company retains the right to directly serve occupants of a building or commercial development where resale or sharing of service exists upon the request from such customers.
- F. Wiring facilities provided by the customer-of-record which are connected to the Company's facilities must be installed in accordance with FCC Part 68, Rules and Regulations.
- G. The Company will only be responsible for transmission quality and maintenance of Company-provided facilities and not for transmission quality or maintenance of customer-of-record provided facilities. The customer-of-record is responsible for payment of all Company charges for visits by the Company to any premises of the customer-of-record where a service difficulty or trouble report results from customer-provided equipment or facilities.

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5.10 RESALE/SHARING OF SERVICE (Cont'd)

- H. All charges will be billed to the customer-of-record only. In addition, the customer-of-record must provide the necessary security to the Company to adequately secure its account.
- I. The Company is not responsible for the allocation of usage or charges for resale services. The customer-of-record is responsible for allocating the charges for resale services.
- J. Whenever notice to Company customers is required, the Company will not be responsible to give notice other than to the customer-of-record and occupants directly served by the Company. The client's source of notification will be the customer-of-record.
- K. It will be the responsibility of the customer-of-record to handle arrangements with the Company for directory listings requested by clients. The customer-of-record will be charged for client directory listings.
- L. The Company will not be responsible for providing intercept service directly to a client of the customer-of-record.
- M. In the event provisions shown elsewhere in this Price List are in conflict with the terms of 5.10, the terms of 5.10 shall prevail.
- N. Rates and Charges
See 5.3, preceding, for rates and charges associated with PBX trunk service.

(N)

(T)

(N)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 LINE VOLUME PLAN

A. Description

1. Line Volume Plan is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across the Qwest 14 state region. Line Volume Plan is offered as a tiered plan with each tier having a Minimum Line Requirement.
2. Line Volume Plan may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.
3. Line Volume Plan defines qualifying products as the following:
 - Flat Rate Business Lines (1FB) with Hunting[1]
 - *QWEST CHOICE* Business (PGOQL)[2]
 - *QWEST CHOICE* Business Plus (PGOQM)[2]
 - *QWEST CHOICE* Business Add-A-Line (PGOQN)[2]
 - *QWEST CHOICE* Business Prime (PGOQT)[2]

B. Terms and Conditions

1. Customers subscribing to Line Volume Plan receive discounted rates specified in 5.11.1.C., following. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.
2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.
3. The discount level for Line Volume Plan is based on line volume and a contract term of **2 years** [3]. A customer may not have more than one Line Volume Plan. (C)

[1] Found in 5.2.4 of the Exchange and Network Services Tariff No. 33

[2] Found in 5.9.1 of this Price List.

[3] **Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided.** (N)

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5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 LINE VOLUME PLAN

B. Terms and Conditions (Cont'd)

4. Additional business lines may be added, but will not affect the monthly discount level.
5. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement. If the customer is charged a shortfall charge, Qwest may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement.

A termination charge will be waived if the customer replaces the service within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

Termination charge will be waived for customers with a Qwest Line Volume Advantage or *QWEST CHOICE* Business term agreement as long as the new Line Volume Plan agreement includes the same or greater number of lines for the same or greater term than their existing agreement.

6. The customer may move all or part of the lines in Line Volume Plan to another Company location within the Qwest 14 state region, or change qualifying products, as long as the customer maintains the minimum line requirement.
7. The Company may vary Line Volume Plan terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.
8. A customer that chooses a Line Volume Plan may not have Qwest Line Volume Advantage or any other Local Voice Discount Plan with the exception of *CORE CONNECT 1*. Lines under *CORE CONNECT 1* will contribute toward the minimum line requirements, but will not be further discounted. Local lines receiving promotional or competitive response offers that include recurring charge waivers will not be eligible for Line Volume Plan discounts until the terms of those offers have been satisfied for those lines.

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(C)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 LINE VOLUME PLAN (Cont'd)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Tariff apply and will not be discounted.
2. Customers will not incur nonrecurring charges when switching existing basic business line service to Line Volume Plan.
3. Nonrecurring charges will apply as specified in 5.2.4 of the Exchange and Network Services Tariff. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to lines and packages under the Line Volume Plan.
4. Qualifying products may be aggregated across Qwest's 14 state region to determine the discount level. Line Volume Plan will be provided at the following stabilized rates. These rates will be derived by applying discounts to current monthly rates for the qualifying products and will be adjusted to remain unchanged if the qualifying product rates change.
 - a. Flat Rate Business Service (1FB)[1]

	MONTHLY RATES[2]	
	2 YEAR	3-5 YEAR[3]
• Number of lines		
- 10 - 49	\$25.99	\$23.99
- 50 - 499	24.99	22.99
- 500 - 999	23.99	21.99
- 1000 - 3000	22.99	20.99

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4, of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.

[2] The discounted monthly rates shown above apply per line.

[3] **Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided.**

Transmittal No. 2023-003PL

Effective: July 1, 2023

NOTICE

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OR2023-08

(C)

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 LINE VOLUME PLAN

C.4. (Cont'd)

b. *QWEST CHOICE* Business

	MONTHLY RATES[1]		
	2 YEAR	3-5 YEAR[2]	
• Number of lines			
- 10 - 49	\$29.99	\$26.99	
- 50 - 499	28.99	25.99	
- 500 - 999	27.99	24.99	
- 1000 - 3000	26.99	23.99	

(C)

c. *QWEST CHOICE* Business Plus

	MONTHLY RATES[1]		
	2 YEAR	3-5 YEAR[2]	
• Number of lines			
- 10 - 49	\$30.99	\$27.99	
- 50 - 499	29.99	26.99	
- 500 - 999	28.99	25.99	
- 1000 - 3000	27.99	24.99	

(C)

[1] The discounted monthly rates shown above apply per line.

[2] **Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided.**

(N)

(N)

Transmittal No. 2023-003PL

Effective: July 1, 2023

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2023-08

Qwest Corporation d/b/a CenturyLink QC

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5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 LINE VOLUME PLAN

C.4. (Cont'd)

d. Add-A-Line

	MONTHLY RATES[1]		
	2 YEAR	3-5 YEAR[2]	(C)
• Number of lines			
- 10 - 49	\$26.99	\$24.99	
- 50 - 499	25.99	23.99	
- 500 - 999	24.99	22.99	
- 1000 - 3000	23.99	21.99	

e. *QWEST CHOICE* Business Prime

	MONTHLY RATES[1]		
	2 YEAR	3-5 YEAR[2]	(C)
• Number of lines			
- 10 - 49	\$28.99	\$25.99	
- 50 - 499	27.99	24.99	
- 500 - 999	26.99	23.99	
- 1000 - 3000	25.99	22.99	

[1] The discounted monthly rates shown above apply per line.

[2] **Effective July 1, 2023, 3, 4, and 5 year terms are no longer available to new customers. Customers under an existing 3, 4 or 5 year term commitment are grandfathered until the expiration date of their current term plan, after which they may enroll in a two-year term agreement at the price listed rates then in effect. Otherwise, rates previously discounted under the grandfathered term plan will revert to month-to-month rates in effect for the services provided.** (N)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.2 CORE CONNECT

A. Description

Core Connect 1 is available to business customers who subscribe to qualifying products and services under month to month, 1-year, 2-year or 3-year term plans. (T)

1. The following qualifying products and services are required for Core Connect 1: (M)

- Core Connect 1 Choice Business Plus package
- Core Connect 1 Unlimited LD
- High Speed Internet Service with Core Service Pack up to 7Mbps

B. Terms and Conditions (M)

1 A customer must subscribe to a qualifying CenturyLink Long Distance calling plan(s) and qualifying CenturyLink High Speed Internet (HSI) Service in conjunction with the Choice Business Plus package. Qualifying long distance calling plans are specified in the Qwest LD Corp. tariffs, price lists and rate schedules. Qualifying internet services are specified at www.centurylink.com.

2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month-to-month, 1-year, 2-year or 3-year term basis (also 5-year for Core Connect Professional). An Unlimited Business Voice line includes the CenturyLink Choice Business Plus package as described in 5.9.1, preceding, and the qualifying Unlimited LD calling plan. The Unlimited Business Voice Line requires Core Connect. A customer may select any combination of Core Connect 1 and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account. (T)

(M) Material moved to 105.11.2

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

B. Terms and Conditions (Cont'd)

8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

CORE CONNECT 1

TERM	TERMINATION FEE
1 year	\$200.00
2 year	400.00
3 year	600.00

UNLIMITED BUSINESS VOICE

TERM	TERMINATION FEE
1 year	\$100.00
2 year	200.00
3 year	300.00

9. The termination fee applies to each Core Connect or Unlimited Business Voice line provided under the Term Agreement Pricing plan.
10. Termination fees will be waived for a customer who opts out of the term agreement in the first 30 days after the initial installation of Core Connect or Unlimited Business Voice line(s), or who moves within the Company's service territory where CenturyLink High Speed Internet and/or CenturyLink VoicePack is not available.
11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.
12. If a new Core Connect 1 customer is not completely satisfied with the service provided by the Company and wishes to cancel or terminate the service before the three year term is completed, subject to the limitations defined elsewhere, a waiver of the early termination fee may be applied. To qualify for this waiver, the customer must have had a year of continuous service and must agree to complete a customer satisfaction survey. Effective November 1, 2013, this waiver is no longer available to new customers.

(M) Material moved to 105.11.2

Qwest Corporation d/b/a CenturyLink QC

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

C. Rates and Charges (Cont'd)

1. The monthly rates that follow include the local voice services only. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
2. There is no minimum service period for Core Connect. Customers who discontinue service within thirty days after establishment of service will be charged only for the number of days Core Connect was in service.
3. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance plans or the qualifying CenturyLink High Speed Internet Service plan.
4. Nonrecurring charges apply as specified in C.4., below. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1 and/or Unlimited Business Voice lines and who enter into a 1-year, 2-year or 3-year term.
5. Local Voice Services associated with Core Connect and Unlimited Business Voice Line will be provided at the following rates.

	USOC	NON RECURRING CHARGE	CURRENT MONTHLY RATE
• Per Core Connect 1	PGOQX	\$50.00	\$ 50.00 (R)
• Unlimited Business Voice Line	PGOQY	50.00	25.00 (R)

Qwest Corporation d/b/a CenturyLink QC (T)

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5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.3 RESERVED

(C)

(M)

(M)

(M) Material moved to Section 105.11.3
OR2018-008

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(T)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.3 RESERVED

(C)

(M)

(M)

(M) Material moved to Section 105.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation d/b/a CenturyLink QC

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5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.3 RESERVED

(C)

(M)

(M)

(M) Material moved to Section 105.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.3 RESERVED

(C)

(M)

(M)

(M) Material moved to Section 105.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

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FOURTH EDITION**

**PRICE LIST
OREGON**

SECTION 5
1st Revised Sheet 185
Cancels Original Sheet 185

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.3 RESERVED

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(M)

(M) Material moved to Section 105.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE ^[1]

A. Description

Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance (hereafter referred to as Essential Home Phone w/ 30 Minutes LD) is an optional enrollment plan that allows residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

B. Terms and Conditions

1. Customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

- Home Phone Extra Package;
- Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC for each bundle provided at a customer location, and;
- CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI). In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI.

^[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.**

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5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE ^[1]

B. Terms and Conditions (Cont'd)

2. Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services.
3. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
4. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
5. Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.
6. This plan is not available to customers who are or become toll restricted. Nonrecurring Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

^[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.**

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE ^[1] (CONT'D)

C. Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), and Access Recovery Charge.
2. Nonrecurring charges normally associated with the line will not apply for new and additional bundle lines, and moves of existing lines.
3. Nonrecurring charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally nonrecurring charges do apply when Customers request a change back to Local Exchange Service.
4. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

MONTHLY
RATE

- Per Bundle \$35.00 ^[2]

^[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations. **As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.**

(N)
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(N)

^[2] Rate includes local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the required Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.5 CENTURYLINK BUSINESS BUNDLE

(M)

A. Description

CENTURYLINK Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines, permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:
 - CenturyLink Business Package;
 - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
 - CenturyLink's non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month-to-month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.
2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.

(M)

(M) Material previously appeared in Section 5.11.4 of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

OR 2018-016

Transmittal No. 2018-006-PL

Effective: December 1, 2018

NOTICE

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5.11.5 CENTURYLINK BUSINESS BUNDLE

B. (Cont'd)

3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High-Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.
8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

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(M) Material previously appeared in Section 5.11.4 of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Tariff.

OR 2018-016

Transmittal No. 2018-006-PL

Effective: December 1, 2018

NOTICE

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.6 SIMPLY UNLIMITED BUSINESS

A. Description

1. Simply Unlimited Business is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service an additional features and services for a flat monthly rate.
2. Simply Unlimited Business is available for a maximum of twenty business lines and/or key trunks at a given customer location, not to exceed twenty-five lines across all customer locations in territories served by a CenturyLink incumbent local exchange carrier.
3. Customers must also subscribe to companion long distance service provided by CenturyLink Communications, LLC for the initial and each additional bundle.
4. Customers may also subscribe to Company's 1.5 Mbps or greater High-Speed Internet provided by the Company or a CenturyLink affiliate: at each bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High-Speed Internet service must be billed on the same invoice as the Simply Unlimited Business but may be provisioned on access lines or trunks other than Simply Unlimited Business.
5. Simply Unlimited Business includes a flat rate one-party business line or key trunk with Touch Tone, flat rate Extended Area Service, unlimited expanded local calling (where applicable) and the following services and features, where available:
 - Rotary Hunt Service (a.k.a. Rotary Line Service, Hunting Arrangement)
 - Busy Redial (aka Repeat Dial)
 - Caller ID with Name (includes Anonymous Call Rejection)
 - Call Forwarding
 - Call Forward Busy - Fixed
 - Call Forward No Answer – Fixed
 - Call Forward Remote Activation
 - Selective Call Forwarding
 - Call Waiting/Cancel Call Waiting (a.k.a. Enhanced Call Waiting)
 - Call Waiting ID
 - Three-Way Calling or Three-Way Calling with Transfer
 - Return Call (a.k.a. Call Return)
 - Selective Call Rejection (a.k.a. Call Rejection)
 - Message Waiting (Deregulated Service)
 - Voicemail (Deregulated Service)

Transmittal No. 2021-004-PL

Effective: August 16, 2021

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
OR2021-15

Qwest Corporation d/b/a CenturyLink QC

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5.11 LOCAL VOICE DISCOUNT PLANS

5.11.6 SIMPLY UNLIMITED BUSINESS

B. Regulations

1. Simply Unlimited Business lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
2. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
3. There is no minimum service period for the Local Exchange Service and features provided in Simply Unlimited Business. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
4. If customers discontinue any of the required services or features, the remaining components of the Simply Unlimited Business selected by the customer will be converted to a la carte rates. If optional High-Speed Internet service is discontinued at any bundle location, the discounted monthly rate will no longer apply and all Simply Unlimited Business lines at that location will be converted to the applicable monthly rate.
5. Simply Unlimited Business is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
6. Simply Unlimited Business cannot be combined with any other discounts unless otherwise specified.
7. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Business, the following monthly rate will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

Transmittal No. 2021-004-PL

Effective: August 16, 2021

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
OR2021-15

Qwest Corporation d/b/a CenturyLink QC

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5.11 LOCAL VOICE DISCOUNT PLANS

5.11.6 SIMPLY UNLIMITED BUSINESS

C. Application of Rates and Charges

1. An Activation Fee will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Activation Fee. The Activation Fee will be waived when:
 - customer migrates existing Local Exchange Service lines to Simply Unlimited Business, or
 - customer orders Simply Unlimited Business additional lines subsequent to establishment of the initial line, or
 - customer orders optional High-Speed Internet at each bundle location.
2. The normally applicable service charges will apply when Simply Unlimited Business customers request a change back to Local Exchange Service or another packaged service.
3. The monthly rate includes a flat rate one-party business line or key trunk with Touch tone, flat rate EAS, expanded local calling (where available), features, unlimited long distance provided by CenturyLink Communications, Inc., and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), and Access Recovery Charge.
4. Simply Unlimited Business includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is \$5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than \$5.00, not to exceed the then-prevailing tariffed rate.
5. Simply Unlimited Business lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Business line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.

Transmittal No. 2021-004-PL

Effective: August 16, 2021

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
OR2021-15

Qwest Corporation d/b/a CenturyLink QC

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.6 SIMPLY UNLIMITED BUSINESS

C. Application of Rates and Charges

6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Business will increase.
7. The following monthly rates do not include applicable charges for non-regulated High-Speed Internet provided by the Company. However, the charges listed in 5.11.6.C.3. preceding and the rate for High-Speed Internet will appear as a single line item on the customer's bill. Zone charges do not apply.

D. Rates and Charges

Option	Monthly Rate		Activation Fee
	Initial Bundle, Per Location	Each Additional Bundle, Per Location	
Simply Unlimited Business with Long Distance	\$50.00	\$50.00	\$50.00 ^[1]

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- ^[1] **Activation fee will be waived with subscription to optional HSI. The above monthly rate and the applicable rate for optional HSI applies in addition to the above rates and will appear on invoice as a single line item.**

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.7 SIMPLY UNLIMITED PHONE FOR RESIDENCE

A. Description

1. Simply Unlimited is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.
2. Customers must subscribe to the Simply Unlimited Phone calling plan provided by CenturyLink Communications, LLC for each package provided at a customer location.
3. Simply Unlimited Phone includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following services and features:
 - Anonymous Call Rejection
 - Call Forward Busy – Fixed
 - Call Forward No Answer – Fixed
 - Call Forward Remote Access (where available)
 - Call Forwarding
 - Call Waiting ID
 - Caller ID with Name
 - Enhanced Call Waiting (includes Cancel Call Waiting)
 - Message Waiting
 - Repeat Dial
 - Return Call
 - Selective Call Forwarding
 - Selective Call Rejection
 - Selective Call Ring
 - Speed Call 8
 - Three-Way Calling
 - Voicemail (Deregulated Service)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.7 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd)

B. Regulations

1. Components of the Simply Unlimited Phone will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
2. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
3. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
4. Simply Unlimited Phone cannot be combined with any other discounts unless otherwise specified.
5. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
6. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Phone, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.7 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd)

C. Application of Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, and Facilities Relocation Charge.
2. Service Charges will not apply for new and additional package lines and moves of existing lines.
3. Service Charges do not apply when Simply Unlimited Phone replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.
4. Simply Unlimited Phone includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is \$5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than \$5.00, not to exceed the then-prevailing tariffed rate.
5. Simply Unlimited Phone lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Phone line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.
6. Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Phone will increase.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.7 SIMPLY UNLIMITED PHONE FOR RESIDENCE (Cont'd)

D. Rates and Charges

The following monthly rates include local services, features, fees and surcharges described in C.3. preceding. Monthly rates for the Simply Unlimited Phone calling plan provided by CenturyLink Communications, LLC and for optional deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

Option	Monthly Rate Per package, per location
Simply Unlimited Phone with Long Distance	\$45.00
Simply Unlimited Phone with Long Distance and deregulated HSI	\$35.00

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(M) Material moved from Section 5.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.2 MESSAGE RATE SERVICE

1. Service for which charges based upon message units are made according to a measured amount of usage.
2. Message rate service includes a monthly message-unit allowance in the monthly rate. An additional charge is made for units used in excess of the allowance. The message-unit allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.
3. Business Message Rate service (1MB) is not available in wire centers where multi-element measured service is available.

A. Rates and Charges

1. Monthly rates below apply for basic service within the Base Rate Area unless otherwise indicated. Incremental charges, as shown in 5.1.6, are in addition to the following rates, as appropriate.^[1]

	USOC	MONTHLY RATE
• Business ^[2]		
- Individual line, each	1MB	\$30.00 (I)

^[1] Extended Area Service (EAS) increments do not apply.

^[2] The Service Assistance Program Surcharge applies to this service offering, but is not included in the rate.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.2 MESSAGE RATE SERVICE

A. Rates and Charges (Cont'd)

(N)

3. Message Unit Allowance

	MESSAGE UNIT ALLOWANCE	CHARGE FOR EACH ADDITIONAL UNIT
• Business	80	\$0.05

4. Service and Equipment CO Access Line Change Charge

a. The following service and equipment charge for changes applies:

- To each line when changing the type of service, flat or measured rate to message rate, or vice versa, at the customer's request, unless otherwise specified;
- For temporary transfer of calls, at customer's request (except for transfer of calls associated with a telephone number change);
- To changes in class of service from residence to business, or vice versa, not involving PBX service.

**SERVICE &
EQUIPMENT
CHARGE**

- Per activity, per CO access line changed \$16.00

5. The service and equipment charge will be waived to regrade multi-party service to 1-party service during a specified period of time following completion of the rural service improvement program in the project area. The service and equipment charge will apply to regrades after the initial specified period of time. Multi-party service may be grandfathered for a maximum of one year following the completion of the rural service improvement program in that project area.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

(T)

105.2.5 LOCAL SERVICE OPTIONS

(M)

A. *QWEST UTILITY LINE*

Effective April 11, 2005, *QWEST UTILITY LINE* is obsolete. Customers subscribing to service under *QWEST BUSINESS LINE PLUS* or Business *CUSTOMCHOICE* Standard Rate Stability Plan may keep their existing service at the rates and terms associated with the RSP period until they move, disconnect the service or a change occurs in the rates or terms of the obsolete service. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

1. Description

QWEST UTILITY LINE is an additional flat rate access line that allows business customers to expand access and capacity to their business. *QWEST UTILITY LINE* does not allow features or a listing and must be purchased with a *QWEST BUSINESS LINE PLUS* Rate Stability Plan (RSP) or a Business *CUSTOMCHOICE* RSP as set forth in 105.9.1.

2. Terms and Conditions

- a. *QWEST UTILITY LINE* is available to business customers.
- b. *QWEST UTILITY LINE* cannot be used as the primary business line. Customers must subscribe to one *QWEST BUSINESS LINE PLUS* RSP or Business *CUSTOMCHOICE* RSP as set forth in 105.9.1, for each *QWEST UTILITY LINE* that they purchase.
- c. This service is offered subject to the availability of existing central office facilities.
- d. Terms, conditions, rates and charges as described elsewhere in the Company's Tariffs and/or Price Lists, apply as appropriate.

(M) Material moved from Sheet 1.

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105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

B.2. (Cont'd)

- e. A directory listing will not be provided with *QWEST UTILITY LINE*.
- f. Existing customers will not incur nonrecurring charges when switching from *QWEST UTILITY LINE* to one of the following services; basic business line service, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus, or Add-a-line Service found in Section 5.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per Line	AWL	\$31.00	\$36.00 (I)

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.8 NETWORK INTERFACE LINE

A. Description

A Network Interface Line provides a customer a means of connecting premises located telecommunications equipment to the central office on a customer specific facility. This line rate includes a central office line termination and access to the local network or toll network. Business exchange service rates from Section 5 are not required for this service.

B. Terms and Conditions

1. The Network Interface Line (NIL) will require an additional Direct-Inward-Dialing (*DID*) charge if this function is requested.
2. *DID* numbers will be provided at rates found in 5.3.4, preceding.
3. Automatic-Identification-Of-Outward Dialing (AIOD) is not available on a NIL.
4. The NIL will not provide an indication of an outgoing call completion to the customer switch.
5. The billing detail on NIL calls will be to the one lead number defined by the customer. The Company does not guarantee a correlation between the Company's bill and the customer's subscriber's call completion record.
6. The NIL will not be provided to a customer using the service as an Interexchange Carrier (IC). At such time that a customer uses NIL service to provide interLATA service, Feature Group Access Rates from the interstate Access Service Tariff or appropriate state tariff will apply.
7. Testing of individual lines must be done on a cooperative basis between the Company and the customer's technician.
8. The rates for the Network Interface Line apply to lines equipped for bothway, inward, or outward service.

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(M) Material moved to Sheet 24.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.8 NETWORK INTERFACE LINE

B. Terms and Conditions (Cont'd)

9. Multiple Exchange Service (MES) or Extended Area Service (EAS) rates, (Section 5, preceding) will apply to Network Interface Line Service in addition to the monthly rates in Section 5 of the Exchange and Network Services Tariff. Business exchange access line rates are not applicable.
10. Network Interface line rates do not include charges for Hunting. See Section 5, preceding.
11. Improved Transmission Performance is optional for Network Interface Line Service. See Section 5, preceding.
12. The costs of the facilities to the customer's premises are not included in this Section.
13. The USOCs listed below are associated with Company-provided facilities.
14. NIL service is grandfathered to existing customers subscribing as of August 15, 1989. Service that is moved, changed, or disconnected is no longer considered to be grandfathered.
15. MES or EAS charges do not apply to inward lines or *DID*.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Network Interface Line			
- Inward	TWG1X	[1]	\$35.26
- Outward	TWGOX	[1]	35.26
- Combination	TWGCX	[1]	35.26
- <i>DID</i>	TWW	[1]	35.26

[1] A nonrecurring charge from Business Exchange Access Line Rates and Charges from Section 5 of the Exchange and Network Services Tariff, applies per Network Interface Line.

(M) Material moved to Sheet 25.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

Effective April 11, 2005, the volume discounts associated with the obsolete services, *QWEST BUSINESS LINE PLUS* with Hunting, *QWEST UTILITY LINE*, *QWEST CHOICE* Business, *QWEST CHOICE* Two-Line Business, Business *CUSTOMCHOICE* and Centrex 21 Service are obsolete and new plans are not available in this configuration. Business Line Volume Plans that include a discount for an obsolete service will continue to receive the discount as long as the services remain at the same location for the same customer.

1. Description

- a. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.
- b. The Business Line Volume Purchase Plan may be offered to existing business customers who request that part or all of their Basic Exchange line(s) be terminated in order to establish or change their service to another telecommunications provider, or who receive a competitive offer from another telecommunications provider.
- c. This configuration of Business Line Volume Purchase Plan defines qualifying lines as the following:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST BUSINESS LINE PLUS*[1]
 - *QWEST UTILITY LINE*[2]
 - *QWEST CHOICE* Business[3]
 - *QWEST CHOICE* Two-Line Business[3]
 - Business *CUSTOMCHOICE*[3]
 - Centrex 21 Service[4]

[1] Obsolete service effective April 11, 2005, described in 105.9.1, following.

[2] Obsolete service effective April 11, 2005, described in 105.2.5, preceding.

[3] Obsolete service effective April 11, 2005, described in 105.9.1, following.

[4] Obsolete service effective April 11, 2005, described in 109.1.17, following.

(M) Material moved to Sheet 26.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

2. Terms and Conditions

- a. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.
- b. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.
- c. Intercept Service will be provided on the main listed directory number.
- d. The Business Line Volume Purchase Plan is not available on Public Communication Service.
- e. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.
- f. Customers with an unexpired plan may add additional lines to count toward the minimum threshold only as part of the following packages defined in 5.9.1, preceding:
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-a-line

The volume discount percentages for the services above appear in 5.2.13, preceding.

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(M) Material moved to Sheet 27.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

2. Terms and Conditions (Cont'd)

- g. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier times the fixed amount of \$60.00 over the remaining Term.

Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of \$60.00 per line will be assessed.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the remaining value of the commitment, based on the minimum line requirement for the discount tier times \$60.00 for the remaining Term.

- h. Customers with an unexpired plan may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan within the Qwest region, provided the lines moved are provided as part of one of the following Qwest products and the lines continue to be provided to the customer by the Company:

- Flat Rate Business Service (1FB) with Hunting
- *QWEST CHOICE* Business[1]
- *QWEST CHOICE* Business Plus[1]
- Add-a-line[1]

The volume discount percentages for the new services appear in 5.2.13, preceding.

[1] Described in 5.9.1, preceding.

(M) Material moved to Sheet 38.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont'd)

3. Rates and Charges

- a. Where applicable, incremental charges as specified in 5.1 of the Exchange and Network Services Tariff apply and will not be discounted.
- b. Customers with unexpired plans may add or change optional features at no charge within the services shown in 105.2.13.1.c., preceding, while the service remains at the same address for the same customer. No additional obsolete packages may be added.
- c. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.

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(N)

(M) Material moved to Sheet 39.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

3. Rates and Charges (Cont'd)

- d. Effective April 11, 2005, the following discounts are obsolete and are not available to new customers. Existing customers will continue to receive the discounts on these obsolete services until the time they move, disconnect or a change occurs in the rate or terms of the Business Line Volume Purchase Plan.

(1) *QWEST BUSINESS LINE PLUS* with Hunting[1]

MONTHLY DISCOUNTS

2 YEAR

RATE GROUP	RATE GROUP	RATE GROUP
1	2	3

• Number of lines			
- 50 - 499	\$26.60 (R)	\$29.40 (R)	\$31.57
- 500 - 999	26.25	28.70	30.87
- 1,000 - 3,000	25.55 (R)	28.00 (R)	30.17

MONTHLY DISCOUNTS

3 YEAR

RATE GROUP	RATE GROUP	RATE GROUP
1	2	3

• Number of lines			
- 50 - 499	\$26.25 (R)	\$28.70 (R)	\$30.87
- 500 - 999	25.55	28.00	30.17
- 1,000 - 3,000	24.85 (R)	27.30 (R)	29.47

[1] The monthly discount level applies to the month-to-month rates for the obsolete *QWEST BUSINESS LINE PLUS* specified in 105.9.1, following. Hunting may be provided at no additional charge.

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105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

3.d. (Cont'd)

(2) *QWEST CHOICE* Business[1]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	25% (I) \$33.75 (R)	27% (I) \$32.85 (R)
- 500 - 999	27% 32.85	29% 31.95
- 1,000 - 3,000	29% (I) 31.95 (R)	30% (I) 31.50 (R)

(3) *QWEST CHOICE* Two-Line Business[2]

	MONTHLY DISCOUNTS	
	2 YEAR	3 YEAR
• Number of lines		
- 50 - 499	18% (I) \$57.40 (R)	20% (I) 56.00 (R)
- 500 - 999	20% 56.00	22% 54.60
- 1000 - 3000	22% (I) 54.60 (R)	23% (I) 53.90 (R)

[1] The monthly discount level applies to the month-to-month rates for the obsolete *QWEST CHOICE* Business specified in 105.9.1, following.

[2] The monthly discount level applies to the rates for the obsolete *QWEST CHOICE* Two-line Business specified in 105.9.1, following.

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105.2 LOCAL EXCHANGE SERVICE

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

3.d. (Cont'd)

(4) Business *CUSTOMCHOICE*[1]

	MONTHLY DISCOUNTS			
	2 YEAR		3 YEAR	
• Number of lines				
- 50 - 499	35%	\$35.72	37%	\$34.62
- 500 - 999	37%	34.62	39%	33.52
- 1,000 - 3,000	39%	33.52	41%	32.42

(5) Centrex 21 Service[2]

	MONTHLY DISCOUNTS			
	2 YEAR		3 YEAR	
• Number of lines				
- 50 - 499	20%	\$37.56	22%	\$36.62
- 500 - 999	22%	36.62	24%	35.68
- 1,000 - 3,000	24%	35.68	26%	34.74

(M)
(N)

(N)

[1] The monthly discount level applies to the month-to-month rates for the obsolete Business *CUSTOMCHOICE* specified in 105.9.1, following.

[2] The monthly discount level applies to the month-to-month rates for the obsolete Centrex 21 Service specified in 109.1.17, following.

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(N)

(M) Material moved to Sheet 42.

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Cancels 3rd Revised Sheet 11.1

105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

PBX Service is not provided on a one-way basis. Therefore, in-only, out-only, or two-way trunks must be used in combinations which provide for two-way service for the PBX system.

105.3.1 MESSAGE RATE TRUNKS

1. Trunks are offered at the following rates. Also, see message unit allowance. Incremental charges, as shown in 5.1.6, are in addition to the following rates, as appropriate.^[1]

	USOC	SERVICE & EQUIPMENT CHARGE	MONTHLY RATE
• Business - Hotel	THB	\$134.00	\$38.00 (I)

^[1] Extended Area Service (EAS) increments do not apply.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

(T)

105.3.5 AUTOMATIC-IDENTIFICATION-OF-OUTWARD-DIALING SERVICE (AIOD)

A. Description

The Automatic-Identification-of-Outward-Dialing Service is a central office service that provides the customer a means of identifying toll charges on each station line of a switched services vehicle located on the customer's premises.

B. Terms and Conditions

1. Automatic Identification of Outward Dialing (AIOD) Service is available from central offices where equipment and operating conditions and availability of facilities permit. AIOD Service provides the central office equipment for identification and billing of outgoing toll calls by seven digit station number.
2. In addition to the above rates and charges, appropriate charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing AIOD Service.
3. All trunks in a trunk group serving AIOD station lines must be equipped with AIOD Service. Trunks serving non-AIOD station lines and trunks used for inward service to all station lines do not need to be equipped for AIOD Service. AIOD trunks must be equipped for one way outward service when the AIOD prefix is different than the listed directory number prefix. When AIOD is requested from more than one central office, each central office shall be considered a separate service.
4. AIOD Service in connection with customer-provided switching equipment is furnished at the rates in C., following. The operational characteristics of the signals from customer-provided equipment must conform to the standards set for Company provided equipment. The Company shall not be responsible to the customer if changes in any of the facilities, operations, or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

105.3.5 AUTOMATIC-IDENTIFICATION-OF-OUTWARD-DIALING SERVICE (AIOD)

B. Terms and Conditions (Cont'd)

5. At the discretion of the Company AIOD Service may be provided from central offices other than the central office providing main listed number service. When an AIOD trunk group is served from a central office other than the central office which provides the main listed number service, mileage rates as appropriate from the Private Line Transport Services Tariff are applicable. This service will be available only to a customer having such service ordered or established prior to February 25, 1980.
6. Existing Centrex customers having service provided from a central office different than where geographically located may have interoffice AIOD Service when converting to a PBX System. Charges for this service, other than as provided for in this Section, will be based on actual costs.
7. The assignment of telephone numbers and the sequence of the numbers assigned to an AIOD Service is made at the discretion of the Company. All AIOD numbers must be within the same prefix. Where the equipment configuration requires the assignment of blocks of telephone numbers, rates in C., following, are applicable for each unused number in the block of telephone numbers assigned.
8. When *DID* and AIOD are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD and *DID* Service only one telephone number change will apply.
9. AIOD is not compatible with some PBX vehicles.
10. When a central office, other than an ESS central office, is not equipped to provide AIOD Service, the Company may provide the service at nonrecurring charges per AIOD trunk equal to the estimated cost to equip the central office. These nonrecurring charges apply in addition to the rates and charges following.
11. AIOD is only offered with switching vehicles which are located on customer premises.
12. In addition to the above rates and charges, the rates and charges for AIOD equipment for the appropriate type of Company-provided PBX vehicle apply.

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(M) Material moved to Sheet 44.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

**105.3.5 AUTOMATIC-IDENTIFICATION-OF-OUTWARD-DIALING SERVICE (AIOD)
(Cont'd)**

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• AIOD			
- Central office trunk termination, each	PLK	\$10.00	\$47.26
- Data channel from customer's premises to serving central office(s) required in connection with AIOD Service	N/A	[1]	[1]
- AIOD telephone number used, each	NEN, NENRN	-	0.50
- AIOD/ <i>DID</i> telephone number used, each	NFN, NFNRN	-	0.50
• Guide Number - only required when listed directory number prefix is different than AIOD prefix, per AIOD service	NFO	-	5.00

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(N)

[1] Conditions, rates and charges for Voice Grade Services are as specified in the Private Line Transport Services Price List.

(N)
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(M) Material moved to Sheet 45.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(N)
|
(N)

A. Description

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit. As of January 7, 2012, this functionality is no longer supported because of manufacturer discontinued equipment.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer's *QWEST* Receptionist are those provided by the telephone network to the customer's serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES (Cont'd)

(T)
(D)

B. Terms and Conditions

1. Effective June 1, 2006, Real Deal is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified in C., below provided Real Deal remains at the same location for the same customer.
2. Effective May 12, 2008, *QWEST* Receptionist is obsolete and no longer available to new customers or as a new selection in existing packages. Existing customers will continue to receive the rate in C.1., following, provided *QWEST* Receptionist remains at the same location for the same customer.
3. See 5.4.3, preceding, for additional descriptions of services, terms and conditions.

(C)
(C)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES (CONT'D)

C. Rates and Charges

1. Residence and Business

RESIDENCE	USOC	MONTHLY RATE
• Real Deal	ESYBQ	\$16.00 (I)
• <i>QWEST</i> Receptionist		
- with Name & Number	EWY2X	15.00
- with Number only	EWY2O	15.00
- with <i>CALLER ID WITH PRIVACY</i> +	EWY29	20.00 (I)
BUSINESS		
• <i>QWEST</i> Receptionist		
- with Name & Number	EWY2X	15.00 (I)
- with Number only	EWY2O	15.00 (I)
- with <i>CALLER ID WITH PRIVACY</i> +	EWY29	20.00 (I)

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

2. Obsolete Discounted Rates

Effective April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

BUSINESS	USOC	MONTHLY RATE
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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

- C. Rates and Charges
2. Obsolete Discounted Rates (Cont'd)

BUSINESS	USOC	MONTHLY RATE
• Call Waiting, Call Forwarding on the same line ^[1,2]	ES7	13.00
• Call waiting, call forwarding, three-way calling, speed calling, 8-number and 30-number capacity on the same line ^[1,2]	EZT	30.00 (I)

(D)
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^[1] The monthly rate has been reduced \$0.50 per item because two or more Custom Calling Services are furnished on the same line.

^[2] Grandfathered as of December 14, 2009.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

(M)

105.4.6 TELECHOICE BUSINESS SERVICE

(N)

A. Description

Features contained in *TELECHOICE* Business Package Groups B and B+ are listed below. Package Groups B and B+ are grandfathered to existing customers in service before September 24, 1989. Service that is moved, changed or disconnected is no longer grandfathered.

1. Local Calling Package

User has the choice of 9, 12, 18 or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.

B:	9, 12 or unlimited
B+:	18 or unlimited

2. *CENTRAFLEX* Basic Features

- Call Hold
- Call Transfer
- Conferencing
- Touch-Tone
- Intercom Dialing (multiline only)

3. Choice of one additional feature from below.

- Call Forwarding-Variable
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Pickup
- Call Pickup - Directed Barge In
- Call Pickup - Directed Non Barge In
- Call Waiting
- Distinctive Ringing
- Speed Calling, 6 number list per line

4. Additional Directory Listing

5. *UNISTAR* Tier I (Deregulated Service)

(N)

(M) Material moved to Sheet 51.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.6 TELECHOICE BUSINESS SERVICE (Cont'd)

B. Terms and Conditions

TELECHOICE Business Package Groups B and B+ are provided on systems up to six lines and are subject to conditions for *CENTRAFLEX* 1 service. Service that is moved, changed or disconnected is no longer grandfathered.

C. Rates and Charges

TELECHOICE Feature rates do not include either the *UNISTAR* rates, a deregulated service, or the *TELECHOICE* Business Exchange Line rates in Section 5, preceding.

TELECHOICE Feature rates are combined with the applicable *UNISTAR* and *TELECHOICE* Business Exchange Line rates to provide the total package rate that appears on the customer bill.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Package Group B			
• 9 Hour (9 Hour Local Calling Allowance)	LUW9B	\$11.00	\$18.20
• 12 Hour (12 Hour Local Calling Allowance)	LUW9C	11.00	20.50
• Unlimited (Unlimited Local Calling Allowance)	LUW9D	11.00	11.15
b. Package Group B+			
• 18 Hour (18 Hour Local Calling Allowance)	LUW9J	11.00	29.15
• Unlimited (Unlimited Local Calling Allowance)	LUW9H	11.00	11.35

(M) Material moved to Sheet 52.

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.10 CUSTOM RINGING SERVICE

See 5.4.10, preceding, for Descriptions, Terms and Conditions.

A. Rates and Charges

Reserved for Future Use

(C)
(D)

(D)

(D)

(D)

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.14 CUSTOM SOLUTIONS

A. Description

Custom Solutions provides residence customers the option to design groups of services/products which will meet their needs. These customers selected groups may be chosen from Premium services and additional services/products, all of which are identified under C., following.

B. Terms and Conditions

1. Custom Solutions is available on individual or additional residential lines only.
2. Custom Solutions does not apply to, and the discount is not available on, additional lines that are not billed on the same account, to the same person, at the same premises.
3. Services offered as part of Custom Solutions are subject to availability of existing facilities.
4. As of the effective date of this sheet, Custom Solutions is obsolete and no longer available to new customers. Existing customers with discounted monthly rates on the additional products listed in C., following, will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existing customers may add or remove any of the additional products provided the additional products remain at the same location for the same customer. If the customer removes all premium service, no discounted monthly rate will apply to any of the additional products.

(T)
(M)
(M1)

(M1)

(M) Material moved to Sheet 54.

(M1) Material moved from Sheet 2.

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105.4 PREMIUM EXCHANGE SERVICES
105.4.14 CUSTOM SOLUTIONS (Cont'd)

(M)

(M1)

C. Rates and Charges

1. When a residence customer buys one or more *QWEST* Premium services/products:

- Additional Lines
- Call Waiting and/or
- Caller Identification

a discounted monthly rate will apply to the following products:

Additional Listings	Foreign Listings
Alternate Listings	Informational Listings
Call Curfew	Priority Call
Call Forwarding	Remote Access Forwarding
Call Rejection	(Call Following)
Continuous Redial	Scheduled Forwarding
Cross Reference Listings	Selective Call Forwarding
Custom Ringing	Speed Calling 8
Dial Lock	Three-Way Calling

2. The customer must buy at least one *QWEST* Premium service/product in order to receive a discount on the products listed in 1., preceding.

(M1)

(M) Material moved to Sheet 55.

(M1) Material moved from Sheet 3.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

3. Discounted monthly rates for the services listed in 1., preceding, are listed below.

RESIDENCE	USOC	MONTHLY RATE	
• Custom Ringing-Discounted - First additional number	NLQ1+	\$6.00	
• Call Forwarding-Variable, each line - Discounted	NLRXZ	4.50	
• Call Rejection - Discounted	NLRXO	6.00	
• Continuous Redial - Discounted	NLRXL	5.00	
• Dial Lock - Discounted	NLUAC	5.00	
• Priority Call - Discounted	NLRX8	5.00 (I)	(T)
• Remote Access Forwarding (Call Forwarding) - Discounted	NLUAA	6.00	

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105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Selective Call Forwarding - Discounted	NLRXN	—	5.25
• Speed Calling - Eight code capacity, each line - Discounted	NLRXW	—	3.00
• Three-Way Calling, each line - Discounted	NLRXR	—	5.25 (I)

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105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C.3. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Residence Service Additional Listings			
- Each listing for an individual(s) residing at a residence			
- Discounted	NLYXA	—	\$1.45 (I)
- Each listing for an individual(s) residing at a hotel (guest)			
- Discounted	NLYXA	—	1.45 (I)
• Reference Listings			
- Each listing giving reference to service of the same or another customer			
- Residence			
- Discounted	NLYXA	—	1.45 (I)

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105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.17 SELECT CALL ROUTING SERVICE

Select Call Routing Service is available only for maintenance to existing customers at existing locations. Customers may not add new numbers to existing configurations, and no new configurations nor accounts may be added. Select Call Routing Service will be discontinued August 25, 1999.

A. Description

Select Call Routing will provide call redirection to any telephone number selected by the customer. Basic call redirection is considered to be redirection from one number to another without enhancement. Basic call redirection can be enhanced through the use of selections from the Enhancement Menu. The customer may choose to redirect their calls using up to three options. The options may be basic call redirection, any of the three items from the Enhancement Menu, or a combination thereof. In order to receive calls at the number that has Select Call Routing Service, one of the options must redirect calls to that number. Only one option can be activated at any point in time. The customer may change the active option by calling a Company Call Center.

ENHANCEMENT MENU

Percentage Routing
Caller Recognition Routing

B. Definitions

Custom Configuration

A custom configuration is considered to be the use of more than one choice from the Enhancement Menu per redirection or applications involving a structure outside of the standard configuration.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option three active in a particular group, then all main numbers in this group will be redirected according to the service option for that number.

(M) Material moved to Sheet 59.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

B. Definitions (Cont'd)

Main Number

Main Number is the called telephone number that has Select Call Routing Service.

Select Call Routing Service

Includes *DID* numbers associated with *DID* and DSS trunks, PBX trunks for non *DID* systems, and business exchange access lines.

Standard Configuration

This configuration includes the choice of basic call redirection for all options. Basic call redirection is considered to be redirection from one number to another number without the specific enhancements that are available in the Enhancement Menu. This configuration could also include the use of options from the Enhancement Menu on a one per option basis only. The customer may choose up to three menu items.

C. Terms and Conditions

1. Select Call Routing Service is available where Company facilities permit.
2. Each group may have a maximum of three redirect options. In most cases the first option will be the called number plus two additional options. If the customer chooses to use all three options for redirecting, calls will never be directed to the actual number called.
3. Each group must have the same options in each of the selections. The actual telephone numbers that the calls are being redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.
4. Suspension of service, either full or partial of Select Call Routing Service is not permitted.

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(N)

(N)

(M) Material moved to Sheet 60.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

C. Terms and Conditions (Cont'd)

5. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.
6. The customer is responsible for administration and maintenance of their option selections.
7. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.
8. The customer must forward all telephone numbers in a presegmented group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.
9. Each group may have a maximum of three redirect options: the original telephone number plus up to two additional telephone numbers, each having a different telephone number. The customer may call the Company as frequently as desired to redirect the calls to any of the telephone numbers preassigned.
10. Caller Recognition Routing may not be used to pass the calling party's telephone number to the customer.

D. Enhancements

1. Caller Recognition Routing

- a. Caller Recognition Routing allows the customer to redirect an incoming call based upon the telephone number of the incoming caller excluding prefix only and zip code. This will allow the customer to direct particular callers to specific telephone numbers based upon their telephone number. Calls cannot be redirected based solely upon telephone prefixes or zip codes. If an incoming caller's telephone number is on the list, the call will be redirected to a preselected telephone number.

(M) Material moved to Sheet 61.

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(N)

(N)

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

D. Enhancements

1. Caller Recognition Routing (Cont'd)

- b. The customer may have as many telephone numbers as desired on the list. They are allowed up to 50 numbers for a standard configuration. They will be billed for each additional 100 telephone numbers or fraction thereof. Caller Recognition Routing may be used as option one, two or three and can be used for all three options, if needed.

2. Percentage Routing

The customer may choose several percentages, but the total must always equal 100%. When Percentage Routing is activated, the customer may direct 33% of the incoming calls to location A, 33% to location B, and 34% to location C. The Percentage Routing feature may be used for all three option selections.

E. Rate Conditions

1. Select Call Routing Service

Rates and charges specified for Select Call Routing Service are in addition to the regular rates and charges for the services with which Select Call Routing Service is associated.

2. Establishing Service

A nonrecurring charge will apply for Select Call Routing Service. This charge will not apply again unless the customer cancels the service and reestablishes Select Call Routing Service at a later date.

(M)

(N)

(N)

(M) Material moved to Sheet 62.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

E. Rate Conditions (Cont'd)

3. Rearrangements

A subsequent nonrecurring charge will apply to each subsequent rearrangement. Each change to a telephone number will result in a nonrecurring charge. For example, (215) 353-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 553-6767. A number that is moved from one group to another group will incur a nonrecurring charge. Each telephone number added to an existing option selection will incur a nonrecurring charge.

4. Percentage Routing

A nonrecurring charge will apply at the time of the establishment of Percentage Routing. For changes made by the Company on behalf of the customer, a rearrangement charge will apply.

5. Caller Recognition Routing

A nonrecurring charge will apply to the first 50 telephone numbers listed for Caller Recognition Routing. Each additional 100 telephone numbers, or fraction thereof, will incur a nonrecurring charge.

6. Groups

There will be no initial charges for the original primary group. Additional groups will be charged a nonrecurring charge. Additional groups established subsequent to the initial installation will be charged a nonrecurring charge.

(M)

(N)

(N)

(M) Material moved to Sheet 63.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE (Cont'd)

F. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Select Call Routing Service			
• Standard Configuration[1]	R8SSX	\$ 40.00	—
• Custom Configuration[1]	R8SCX	220.00	—
• Per service request[2]	SEPRE	15.00	—
• Per business exchange access line and non <i>DID</i> PBX trunk equipped	R8SBX	3.75	\$ 5.95
• Per PBX account	R8SAX	—	50.00
• PBX <i>DID</i> numbers, per number equipped	R8SPN	3.75	0.50
2. Rearrangement[3]			
• Per number changed/moved/ deleted	NR9EU	2.25	—

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

(M) Material moved to Sheet 64.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
3. Partitions/Groups[1,2]				(M)
• Standard Configuration, per group	R8GPG	\$ 25.00	—	(N)
• Custom Configuration, per group	R8YPG	130.00	—	(N)

[1] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

[2] Does not apply to first group on initial installation.

(M) Material moved to Sheet 65.

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105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
4. Enhancements			
• Percentage Routing, activation charge, per number	R8PPN	\$ 2.25	—
• Percentage Routing rearrangement charge, per group, per rearrangement[1]			
- Standard Configuration	NR9ER	40.00	—
- Custom Configuration	NR9E3	105.00	—
• Caller Recognition Routing, activation charge, per group			
- First 1-50 telephone numbers			
- Standard Configuration	R8B1X	40.00	—
- Custom Configuration	R8B1C	160.00	—
• Each additional 100 telephone numbers or fraction thereof, Standard and Custom Configuration	R8BAX	20.00	—
• Add, delete, or change pre-screened numbers, per occurrence	REANK	6.00	—

[1] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

(M) Material moved to Sheet 66.

(M)

(N)

(N)

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

(M) (N)

105.5.7 PUBLIC ACCESS LINE SERVICE

Effective July 30, 2007, Message with 300 Call Allowance, Message PAL Service and Carrier Package are obsolete and not available to new customers. Payphone service providers will be allowed to retain their obsolete service as long as service remains at the same location.

A. Terms and Conditions

See 5.5.7 for Terms and Conditions.

B. Rates and Charges

1. Each Basic Public Access Line

		NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
	USOC		1	2	3
• Message					
- Two-way, per line[1]	1MA	[2]	\$7.98	\$7.98	\$ 7.98
• Measured					
- Enhanced measured, per line	19V	[2]	7.98	7.98	7.98
• Carrier Package[3]	1N8	[2]	8.99	9.96	10.74

[1] Message usage charge specified, following, applies.

[2] The business access line nonrecurring charge specified in 5.2, preceding, applies.

[3] Outgoing only service commonly used by Interexchange Carriers. Service includes Fraud Protection Service.

(N)

(M) Material previously found on this sheet has been moved to Sheet 35.3.

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105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

(M) (N)

105.5.7 PUBLIC ACCESS LINE SERVICE

B. Rates and Charges (Cont'd)

2. Message Usage Charges

**MESSAGE
RATE**

- Per message

\$0.02

3. Measured Service Usage Rate

PER MINUTE

- Measured Service Usage Rate

\$0.01

(N)

(M) Material previously found on this sheet has been moved to Sheet 35.4.

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105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

Effective August 19, 2015, Smart PAL Service is obsolete and no longer available to new customers. Existing customers may retain the service as long as the service remains at the same location for the same customer.

A. Description

1. Public Access Line (PAL) Service provides telephone service to all Payphone Service Providers (PSP) pay telephones with or without coin collecting devices.
2. Smart PAL Service is a flat or message, two-way or outgoing only line which utilizes central office coin control features. This service provides:
 - Coin signaling, including coin collect and coin return.
 - Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
 - Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
 - Routing to the presubscribed carrier for all 0+ and 00- interLATA calls.
 - Pay-per-call blocking (e.g. 900 and 976).
 - Incoming and outgoing call screening.
 - Access to:
 - Directory assistance,
 - 911 emergency code,
 - All interexchange carriers,
 - 800/800-type service and 950 telephone numbers,
 - Company repair service.

(M) Material moved from Section 5.5.7.

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Effective: August 19, 2015

NOTICE
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105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions

1. PAL Service and features are available where equipment, facilities and operating conditions permit.
2. A number change may be required if a customer changes from existing service to PAL Service.
3. All PSP pay telephones must be connected to PAL Service.
4. Payment of all business message service usage, toll message service, Information Delivery Service and directory and operator assistance charges from a PAL shall be the responsibility of the customer subscribing to the PAL Service.
5. All other conditions of service not specifically mentioned herein will be governed by exchange access service including, but not limited to, directory listings, touch-tone calling service, and limits of liability.
6. In the event it becomes apparent that a PSP pay telephone is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a PAL at the rates and charges specified herein.
7. The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, expense or charges arising from the Company's provisioning of call screening.

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(M) Material moved from Section 5.5.7.

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105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

8. The Company does not guarantee nor warrant that call screening will block collect and third party billed calls. The customer shall indemnify and hold the Company harmless from any and all losses, claims, demands, suits or other actions, or any liability, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any loss, damage or charges caused or claimed to have been caused by the failure of call screening to prevent collect third party billed or other similar charges from the customer's account.
9. The Company will provide written verification of call screening upon the request of the customer. There is no monthly or nonrecurring charge for call screening.
10. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.
11. The Company is not liable for end-user fraud associated with failure of the customer's pay telephones to perform correctly.
12. Message rates apply to all applicable local and EAS calls. No message rate is assessed for long distance calling.
13. The following terms and conditions are specific to Smart PAL Service:
 - a. Separate lines are used for each pay telephone instrument installed. Off premises extensions are not permitted.
 - b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company's network.

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(M) Material moved from Section 5.5.7.

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105. EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE

C. Rates and Charges

	USOC	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
			1	2	3
1. Smart Public Access Line, each					
• Flat					
- Outgoing only, per line[1]	5FO	[2]	\$8.45	\$9.05	\$9.50
- Two-way, per line[1]	5FP	[2]	9.50	10.17	10.68
• Message					
- Outgoing only, per line[3]	14C	[2]	8.61	8.61	8.61
- Two-way, per line[3]	1NH	[2]	8.61	8.61	8.61
2. Message Usage Charges					
			MESSAGE RATE		
• Per message			\$0.02		

[1] EAS rate increment also applies. See 5.1.1 in Tariff No. 33.

[2] The business access line nonrecurring charge from 5.2, preceding, applies.

[3] Message usage charges apply.

(M) Material moved from Section 5.5.7.

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105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE

(M)

A. Description

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service.

B. Terms and Conditions

1. Joint User Service is a shared service arrangement which allows the shared use of business telephone exchange service when so designated by the customer, to individuals, firms, corporations, companies or associations, not otherwise permitted use of the customer's service.
2. Application for Joint User Service and for changes in service or equipment must be executed by the customer. The customer is responsible for payment of all charges incurred, regardless if the charges are associated with his/her usage, or that of the joint user(s).
3. Joint User Service will be furnished to business customers upon request and will include a telephone directory listing or listing in information records as shown below:
 - Application by the customer for use of the service by the same customer for a separately conducted business differing in name or character from the service provided.
 - Application by the customer in the name of another individual, firm, corporation or association to be furnished over the service provided for the customer's use.
4. The rates apply in addition to the rates shown for the facilities and all other service provided. Charges for Joint User Service begin the day following the entry of the listing in information records.

(M)

(M) Material moved from Sheet 35.3.

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105. OBSOLETE EXCHANGE SERVICES

105.6 JOINT USER SERVICE

B. Terms and Conditions (Cont'd)

5. Joint User Service is automatically discontinued upon termination of the customer's telephone service. Charges for Joint User Service may be discontinued at the request of the customer, provided that the joint user no longer utilizes any of the customer's service or equipment.
6. Joint User Service is provided only on services listed in C., following.
7. Joint users of a customer's service must have the option of obtaining service directly from the Company.
8. The total charges for telephone service to the customer and the joint users shall not exceed the charges of the Company to the customer as shown in this Price List.
9. Joint User Service is not required when subscribing to Measured Business Service. Additional directory listing rates apply when joint users request listings. See 5.10, preceding.

C. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Rate for each Joint User (JUF) in connection with:		
- Flat Service	\$5.00	\$6.00 (I)
- PAL	5.00	6.00 (I)
- Commercial Trunk Service	5.00	6.00 (I)
- Centrex Service	5.00	6.00 (I)
- <i>CENTRON</i>	5.00	6.00 (I)

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105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

A. Definitions

E-mail Address Listing - Business

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@qwest.com.

E-mail/URL Address Listing Package - Business

Discounted monthly rate when customers purchase an E-mail Address Listing and URL Address Listing on the same account.

Uniform Resource Locator (URL) Address Listing - Business

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.qwest.com.

B. Rates and Charges

	USOC	MONTHLY RATE	
			(D)
			(D)
• URL Address Listing, each			
- Business	NL1	12.00	
			(D)
			(D)

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105. OBSOLETE EXCHANGE SERVICES

105.8 OPERATOR SERVICES

105.8.4 INTERCEPT SERVICE

A. Description

Customized Intercept Service

Customized Intercept Service (CIS) provides a caller who reaches a disconnected telephone number or a telephone number that has been changed with a voice message that has been mutually agreed upon by the customer and the Company.

B. Terms and Conditions

1. Customized Intercept Service is grandfathered effective January 1, 1997. Customers who currently subscribe to CIS may retain the service, as established, until their service agreement period expires. All customers will be transitioned off of this service by January 1, 1999. Any requested change to the service would terminate the service agreement.

C. Charges

1. Customized Intercept Service

	USOC	NONRECURRING CHARGE
• Charge per call[1]		
- 150 Character Message	N/A	\$0.30
- 250 Character Message	N/A	0.40

[1] A minimum monthly usage charge of \$10.00 is applicable.

(M) Material moved to Sheet 68.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE*[1]

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-Way Calling
- *QWEST RECEPTIONIST* - Name and Number

[1] *CUSTOMCHOICE* in this configuration is obsolete after September 30, 2000.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. *CUSTOMCHOICE*[1] (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 1., preceding. All terms and conditions specified in this Price List for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *CUSTOMCHOICE* customers cannot take advantage of promotions for *CUSTOMCHOICE* or any of the services/features specified in 1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Customers may continue to add features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual flat rate residence line	PGOCH	\$44.00 (I)
• Per additional flat rate residence line	PGOCJ	41.00 (I)

[1] *CUSTOMCHOICE* in this configuration is obsolete after September 30, 2000.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

B. *SELECTPAK* [1]

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding-Variable
- Call Waiting
- Continuous Redial
- Last Call Return
- Priority Call
- Three-Way Calling

2. Terms and Conditions

A customer is automatically provided with all of the services or features from the list in 1., preceding. All terms and conditions specified in this Price List for the respective services/features requested as part of this service shall apply.

[1] *SELECTPAK* in this configuration is obsolete after September 30, 2000.

(M) Material moved to Sheet 71.

(M1) Material moved from Sheet 9.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. *SELECTPAK*^[1] (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Customers may continue to add features with the obsolete *SELECTPAK* package while service remains at the same address for the same customer.
- d. *SELECTPAK* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual flat rate residence line	PGOVA	\$38.00 (I)

^[1] *SELECTPAK* in this configuration is obsolete after September 30, 2000.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

C. Business *CUSTOMCHOICE*

Effective October 1, 2000, Business *CUSTOMCHOICE* in this configuration is obsolete. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E., of the Exchange and Network Services Tariff.

1. Description

Business *CUSTOMCHOICE* is a package that includes features and a simple flat rate access line, available to one, two, and three line business customers. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Services/Features

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line (Expanded)
 - Busy Line (External)
 - Busy Line (Overflow)
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (External)/Don't Answer
 - Busy Line (Overflow)/Don't Answer
 - Busy Line (Programmable)
 - Don't Answer
 - Don't Answer (Expanded)
 - Don't Answer (Programmable)
 - Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- Custom Ringing
- Hunting
- Last Call Return
- Long Distance Alert
- Message Waiting Indication

(M) Material moved to Sheet 73.

(M1) Material moved from Sheet 11.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.1.a. (Cont'd)

- Priority Call
 - Selective Call Forwarding
 - Speed Call - 8 Number
 - Speed Call - 30 Number
 - Three-Way Calling
 - *QWEST RECEPTIONIST* - Name & Number
- b. Optional Services/Features
- Minutes Free Calling Plan
2. Terms and Conditions
- a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.C., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of the service.
- b. Existing Business *CUSTOMCHOICE* customers cannot take advantage of promotions for Business *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.C.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Business *CUSTOMCHOICE* is subject to a minimum billing period of one month.
- d. The Company may withdraw this offering to customers at any time with appropriate notice.

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(M) Material moved to Sheet 74.

(M1) Material moved from Sheet 12.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. Business *CUSTOMCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing customers will not incur nonrecurring charges when switching to Business *CUSTOMCHOICE*.
- c. Customers may continue to add features within the obsolete Business *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. Business *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MONTHLY RATE ALL RATE GROUPS
(1) Per simple flat rate business line	PGOCM	\$61.00 (I)
(2) Minutes Free Calling Plan		

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account that includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

USOC	MINUTES	PER MINUTE RATE PERIOD	
		INITIAL (30 SEC.)	ADDITIONAL (6 SEC.)
OBK5X	0 - 100	-	-
	101 and over	\$0.045	\$0.009

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

D. CUSTOMCHOICE

CUSTOMCHOICE introduced in this configuration on October 1, 2000, is obsolete and will no longer be available to new customers after May 5, 2003.

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number

(M) Material moved to Sheet 76.

(M1) Material moved from Sheet 14.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D.1. (Cont'd)

- Three-Way Calling
- *QWEST RECEPTIONIST* - Name and Number

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.D.1., preceding. All terms and conditions specified in this Price List for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

- The monthly rate following includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence additional or individual line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- Existing *CUSTOMCHOICE* customers cannot take advantage of promotions for *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.D.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- Existing *CUSTOMCHOICE* customers may add or change features within the obsolete *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- CUSTOMCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual flat rate residence line ^[1]	PGOCC	\$50.00 (I)
• Per additional flat rate residence line ^[1]	PGOCA	47.00 (I)

^[1] *CUSTOMCHOICE* in this configuration is obsolete after May 5, 2003.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D.3. (Cont'd)

e. When a residence customer buys *CUSTOMCHOICE*, a discounted monthly rate will apply to the following services/products:

- Wireless Extension

f. **Reserved for Future Use**

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

E. *SELECTPAK*

SELECTPAK introduced in this configuration on October 1, 2000, (formerly known as *VALUECHOICE*) is obsolete and will no longer be available to new customers after May 5, 2003.

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Waiting
- Continuous Redial
- Last Call Return
- Three-Way Calling

In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding-Variable
- Do Not Disturb
- Non-listed Service Listing
- Priority Call

2. Terms and Conditions

A customer is automatically provided with all of the services or features from the list in 105.9.1.E.1., preceding. All terms and conditions specified in this Price List for the respective services/features requested as part of this service shall apply.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. *SELECTPAK* (Cont'd)

3. Rates and Charges

- a. The monthly rate following includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence additional or individual line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *SELECTPAK* customers may add or change optional features at no charge within the obsolete *SELECTPAK* package while the service remains at the same address for the same customer.
- d. *SELECTPAK* will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual flat rate residence line ^[1]	PGOVC	\$44.00 (I)

^[1] *SELECTPAK* in this configuration is obsolete after May 5, 2003.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

F. Two-line *CUSTOMCHOICE*

Two-line *CUSTOMCHOICE* is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line *CUSTOMCHOICE* is a package of features available to residential customers in conjunction with an additional and individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Waiting
- Call Following (Remote Access Forwarding)
- Call Forwarding
 - Busy Line (expanded)
 - Busy Line (overflow)
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Busy Line (programmable)
 - Don't Answer
 - Don't Answer (expanded)
 - Don't Answer (programmable)
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- *QWEST RECEPTIONIST* - Name and Number

(M) Material moved to Sheet 81.

(M1) Material moved from Sheet 19.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F.1. (Cont'd)

- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-Way Calling

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.F.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *CUSTOMCHOICE* features on both lines must subscribe to *CUSTOMCHOICE* at the rates specified in 105.9.1.D.

3. Rates and Charges

- The monthly rate that follows includes a residence individual flat rate and additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in the Exchange and Network Services Tariff, 5.1 apply.
- Existing Two-line *CUSTOMCHOICE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- Existing Two-line *CUSTOMCHOICE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- Two-line *CUSTOMCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGOCG	\$67.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

G. *POPULARCHOICE*

POPULARCHOICE is obsolete and is not available to new customers after May 5, 2005.

1. Description

POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- Security Screen
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[1]
- Voice Messaging Service[2]

[1] Obsolete service; see 105.4.3, preceding, for further detail.

[2] A **\$2.99** Non-Telecom Service Surcharge for Voice Messaging Service applies.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. POPULARCHOICE (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.G.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

- a. The monthly rate following includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *POPULARCHOICE* customers cannot take advantage of promotions for *POPULARCHOICE* or any of the services/features specified in 105.9.1.G.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *POPULARCHOICE* customers may add or change features within the obsolete *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. *POPULARCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service ^[1]	PGOP7	\$50.00 (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOPX	50.00 (I)

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

H. Two-line *POPULARCHOICE*

POPULARCHOICE is obsolete and is not available to new customers after May 5, 2005.

1. Description

Two-line *POPULARCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[1]
- Voice Messaging Service[2]

[1] Obsolete service; see 105.4.3, preceding, for further detail.

[2] A **\$2.99** Non-Telecom Service Surcharge for Voice Messaging Service applies.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H. Two-line *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.H., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *POPULARCHOICE* features on both lines must subscribe to *POPULARCHOICE* at the rates specified in 105.9.1.G.

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing Two-line *POPULARCHOICE* customers cannot take advantage of promotions for Two-line *POPULARCHOICE* or any of the services/features specified in 105.9.1.H., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *POPULARCHOICE* customers may add or change features within the obsolete Two-line *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. Two-line *POPULARCHOICE* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service ^[1]	PGOP8	\$68.00 (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOPY	68.00 (I)

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

I. *CUSTOMCHOICE-COMplete*

CUSTOMCHOICE-COMplete is obsolete and is not available to new customers after May 5, 2005.

1. Description

CUSTOMCHOICE-COMplete is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified for *CUSTOMCHOICE* found in 105.9.1.D.1., preceding, and the following services/features specified below:

- *LINE-BACKER*[1]
- *SECURITY SCREEN*
- Voice Messaging Service[1]

2. Terms and Conditions

A *CUSTOMCHOICE-COMplete* customer may select an unlimited number of compatible *CUSTOMCHOICE* services or features found in 105.9.1.D.1., as well as those listed in 105.9.1.I.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I. *CUSTOMCHOICE-COMplete* (Cont'd)

3. Rates and Charges

- a. The monthly rate following includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence additional or individual line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing *CUSTOMCHOICE-COMplete* customers cannot take advantage of promotions for *CUSTOMCHOICE-COMplete* or any of the services/features specified for *CUSTOMCHOICE* in 105.9.1.D.1., or in 105.9.1.I.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *CUSTOMCHOICE-COMplete* customers may add or change features within the obsolete *CUSTOMCHOICE-COMplete* package while the service remains at the same address for the same customer.
- d. *CUSTOMCHOICE-COMplete* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service ^[1]	PGOC7	\$54.00 (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOCX	54.00 (I)

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

J. Two-line *CUSTOMCHOICE-COMplete*

Two-line *CUSTOMCHOICE-COMplete* is obsolete and is not available to new customers after May 5, 2005.

1. Description

Two-line *CUSTOMCHOICE-COMplete* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features in Two-line *CUSTOMCHOICE* specified in 105.9.1.F.1., in addition to the services/features below:

- *LINEBACKER*[1]
- *SECURITY SCREEN*
- Voice Messaging Service[1]

2. Terms and Conditions

- A Two-line *CUSTOMCHOICE-COMplete* customer may select an unlimited number of compatible Two-line *CUSTOMCHOICE* services or features found in 105.9.1.F.1. as well as those in 105.9.1.J.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have *CUSTOMCHOICE-COMplete* features on both lines must subscribe to *CUSTOMCHOICE-COMplete* at the rates specified in 105.9.1.I.
- LINEBACKER* will be provided on both lines if the customer selects that service.

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

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105. OBSOLETE EXCHANGE SERVICES

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J. Two-line *CUSTOMCHOICE-COMplete* (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing Two-line *CUSTOMCHOICE-COMplete* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE-COMplete* or any of the Two-line *CUSTOMCHOICE* services/features specified in 105.9.1.F.1., or in 105.9.1.J.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *CUSTOMCHOICE-COMplete* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE-COMplete* package while the service remains at the same address for the same customer.
- d. Two-line *CUSTOMCHOICE-COMplete* will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service ^[1]	PGOC8	\$78.00 (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOCY	78.00 (I)

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

K. VALUECHOICE

VALUECHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
 - Audible
 - Audible/Visual
 - Visual

(M) Material moved to Sheet 91.

(M1) Material moved from Sheet 29.

(M)
(M1)

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K.1. (Cont'd)

- c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
 - Call Rejection
 - Non-listed Service Listing
 - *SECURITY SCREEN*
 - Selective Call Waiting

2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

3. Rates and Charges

- a. The monthly rate following includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual line flat rate service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line	PCV6X	\$44.00 (I)
• Optional <i>PRIVACYPAK</i>	FFKX2	6.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

L. Two-line *VALUECHOICE*

Two-line *VALUECHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. Two-line *VALUECHOICE* is a package of services/features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

- Anonymous Call Rejection
- Call Forwarding - Variable
- Call Waiting or Call Waiting ID
- Caller Identification - Name and Number
- Long Distance Alert
- Three-Way Calling

- b. In addition to the standard features, a customer may select one or more of the following optional features:

- Call Forwarding
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (Overflow)/Don't Answer
- Message Waiting Indication
 - Audible
 - Audible/Visual
 - Visual

(M) Material moved to Sheet 97.

(M1) Material moved from Sheet 31.

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(M1)

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L.1. (Cont'd)

- c. In addition to the standard and optional features, a customer may select the following optional package of services.

- *PRIVACYPAK*
 - Call Rejection
 - Non-listed Service Listing
 - *SECURITY SCREEN*
 - Selective Call Waiting

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.
- b. A customer may select an unlimited number of compatible features or the optional *PRIVACYPAK* from the list in 105.9.1.L.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *VALUECHOICE* features or the optional *PRIVACYPAK* on both lines must subscribe to *VALUECHOICE* at the rates specified in 105.9.1.K.

(M)
(M1)

(M1)

(M) Material moved to Sheet 98.

(M1) Material moved from Sheet 32.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L. Two-line *VALUECHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a residence individual flat rate and additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *VALUECHOICE* customers may add or change features within the obsolete Two-line *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *VALUECHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGOVB	\$62.00 (I)
• Optional <i>PRIVACYPAK</i>	FFKX2	6.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

M. *PREFERREDCHOICE*

PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[2]
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

[2] Obsolete service; see 105.4.3, preceding, for further detail.

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M.1. (Cont'd)

b. In addition to the standard features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
 - Call Following
 - Custom Ringing
 - Do Not Disturb
 - Priority Call
 - Selective Call Forwarding
 - Speed Calling 8
 - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.M.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

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(M) Material moved from Sheet 35.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

M. PREFERREDCHOICE (Cont'd)

3. Rates and Charges

- a. The monthly rate following includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line with Voice Messaging Service ^[1]	PGOFD	\$50.00 (I)
• Per individual or additional flat rate residence line without Voice Messaging Service	PGOFE	50.00 (I)
• Optional <i>CONVENIENCEPAK</i>	FFK7N	6.00 (I)

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

N. Two-line *PREFERREDCHOICE*

Two-line *PREFERREDCHOICE* is obsolete and is not available to new customers after August 16, 2004.

1. Description

- a. Two-line *PREFERREDCHOICE* is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line/Don't Answer (expanded)
 - Busy Line (overflow)/Don't Answer
 - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- *SECURITY SCREEN*
- Selective Call Waiting
- Three-way Calling
- *QWEST RECEPTIONIST* - Name and Number[2]
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

[2] Obsolete service; see 105.4.3, preceding, for further detail.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N.1. (Cont'd)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- *CONVENIENCEPAK*
 - Call Following
 - Custom Ringing
 - Do Not Disturb
 - Priority Call
 - Selective Call Forwarding
 - Speed Calling 8
 - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible features or the optional Privacy package from the list in 105.9.1.N.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have *PREFERREDCHOICE* features or the optional *CONVENIENCEPAK* on both lines must subscribe to *PREFERREDCHOICE* at the rates specified in 105.9.1.M.

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(M) Material moved from Sheet 38.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N. Two-line *PREFERREDCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.N.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete Two-line *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the following rate.

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with Voice Messaging Service ^[1]	PGOFA	\$70.00 (I)
• Per individual and additional flat rate residence line without Voice Messaging Service	PGOFB	70.00 (I)
• Optional <i>CONVENIENCEPAK</i>	FFK7N	6.00 (I)

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

O. *QWEST CHOICE* Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description[1]

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with *LINEBACKER* Service on their line and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies for *LINE-BACKER* in addition to the monthly package rate. When a customer also subscribes to Voice Messaging Service, only one surcharge applies. (I)

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 105.9.1.O.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.O.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

(M) Material moved from Sheet 41.

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O. *QWEST CHOICE* Home (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a residence individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 105.9.1.O.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Home customers may add or change features within the obsolete *QWEST CHOICE* Home Services specified in 105.9.1.O.1., without a nonrecurring charge while the service remains at the same address for the same customer
- d. Existing *QWEST CHOICE* Home customers may add or change features as specified in 105.9.1.O.1.b.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.O.1.
- f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line	PGORA	\$42.00 (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

P. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after August 16, 2004.

1. Description[1]

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided *LINEBACKER* Service on both lines and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies for *LINE-BACKER* in addition to the monthly package rate. When a customer also subscribes to Voice Messaging Service, only one surcharge applies. (I)

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P.1. (Cont'd)

- b. In addition to choosing three services or features from the list in 105.9.1.P.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.P.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

(M) Material moved from Sheet 44.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P.2. (Cont'd)

- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.O.

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.P.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Two-line Home customers may add or change features within the obsolete *QWEST CHOICE* Two-line Home Services specified in 105.9.1.P.1., without a nonrecurring charge while the service remains at the same address for the same customer
- d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.
- e. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGORB	\$61.00 (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

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Q. Business *CUSTOMCHOICE*

Effective April 11, 2005, Business *CUSTOMCHOICE* is obsolete. Customers will be allowed to retain the obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

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1. Description

Business *CUSTOMCHOICE* is a package of features available to business customers in conjunction with a simple flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Services/Features

- Anonymous Call Rejection
- Call Forwarding
 - Busy Line (Expanded)
 - Busy Line (External)
 - Busy Line (Overflow)
 - Busy Line/Don't Answer (Expanded)
 - Busy Line (External)/Don't Answer
 - Busy Line (Overflow)/Don't Answer
 - Busy Line (Programmable)
 - Don't Answer
 - Don't Answer (Expanded)
 - Don't Answer (Programmable)
 - Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- Custom Ringing
- Do Not Disturb
- Hunting
- Last Call Return
- Message Waiting Indication

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(M) Material moved from Sheet 46.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.1.a. (Cont'd)

- Priority Call
- Remote Access Forwarding
- Scheduled Forwarding
- Selective Call Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-Way Calling
- *QWEST RECEPTIONIST* - Name & Number[1]

b. Optional Services/Features

- Minutes Free Calling Plan

2. Terms and Conditions

- a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.Q.1.a., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of the service.
- b. Existing Business *CUSTOMCHOICE* customers cannot take advantage of promotions for Business *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.Q.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Business *CUSTOMCHOICE* is subject to a minimum billing period of one month.
- d. The Company may withdraw this offering to customers at any time with appropriate notice.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(M) Material moved from Sheet 47.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.2. (Cont'd)

- e. The monthly rate for Business *CUSTOMCHOICE* covered under the Rate Stabilization Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is one year. The maximum RSP term is three years. Customers selecting an RSP will be sent a confirmation outlining the length of the commitment of the RSP and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.
- f. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.
- g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination charges. These charges are calculated at 15% of the remaining value of the terminated services over the remaining period, including any services added after the date of the original installation. Additional terms are specified in 2.2.14 of the Exchange and Network Services Tariff.
- h. A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region, or subscribes to similarly guaranteed Company services at 115% of the current value of the original commitment.
- i. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1 of this Price List or the Business Line Volume Purchase Plan described 5.2.13 of this Price List.

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(M) Material moved from Sheet 48.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q. Business *CUSTOMCHOICE* (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing customers will not incur nonrecurring charges when switching from Business *CUSTOMCHOICE* to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1 of this Price List.
- c. Existing Business *CUSTOMCHOICE* customers may add or change features within the obsolete Business *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. Business *CUSTOMCHOICE* will be provided at the following rates:

	USOC	MONTHLY RATE
(1) Per simple flat rate business line	PGOCL	\$66.00 (I)
(2) Rate Stability Plan Per individual or additional flat rate business line		
• 1 Year	PGOCN	59.00 (I)
• 2 Year	PGOCO	57.00 (I)
• 3 Year	PGOCQ	55.00 (I)

^[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Business *CUSTOMCHOICE*.

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Q.3.d. (Cont'd)

(3) Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account that includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

USOC	MINUTES	PER MINUTE RATE PERIOD	
		INITIAL (30 SEC.)	ADDITIONAL (6 SEC.)
OBK5X	0 - 100	-	-
	101 and over	\$0.045	\$0.009

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(M) Material moved from Sheet 50.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

R. *QWEST CHOICE* Business

Effective April 11, 2005, *QWEST CHOICE* Business in this configuration is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on their line and are entitled to choose five services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

(M) Material moved from Sheet 51.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

R.1. (Cont'd)

- b. In addition to choosing five services or features from the list in 105.9.1.R.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.R.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

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(M) Material moved from Sheet 52.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

R. *QWEST CHOICE* Business (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Service Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 105.9.1.R.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.R.1.a., at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.
- d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.R.1.b., and the discounted rates for the features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.R.1.a.
- f. *QWEST CHOICE* Business will be provided at the following rate:

	USOC	MONTHLY RATE
• Per individual or additional flat rate business line	PGOBA	\$56.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

S. *QWEST CHOICE* Two-line Business

Effective April 11, 2005, *QWEST CHOICE* Two-line Business in this configuration is obsolete. Customers will be allowed to retain their obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

1. Description

QWEST CHOICE Two-line Business is a package of features available to business customers in conjunction with an individual flat rate line and an additional flat rate access line. Business customers subscribing to the package will automatically be provided *UNISTAR* Service on both lines, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer or Hunting on the additional line and are entitled to choose five services/features from the following list in their package.

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(M) Material moved from Sheet 54.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S.1. (Cont'd)

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID - Name and Number
- Call Forwarding Family
 - Call Forwarding Busy Line
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Don't Answer
 - Call Forwarding Variable
 - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service[1]

- b. In addition to choosing five services or features from the list in 105.9.1.S.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.S.1.a., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

[1] A **\$2.99** Non-Telecom Service Surcharge applies for *UNISTAR* in addition to the monthly package rate. When a customer also subscribes to Voice Messaging Service, only one surcharge applies. (I)

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S. *QWEST CHOICE* Two-line Business (Cont'd)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. The five features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Business on both lines must subscribe to *QWEST CHOICE* Business on both lines at the rates specified in 105.9.1.R.

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(M) Material moved from Sheet 56.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S. *QWEST CHOICE* Two-line Business (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Service Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff apply.
- b. Existing *QWEST CHOICE* Two-line Business customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Business or any of the services/features specified in 105.9.1.S.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.S.1.a., at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.
- d. Existing *QWEST CHOICE* Two-line Business customers may add or change features as specified in 105.9.1.S.1.b., and the discounted rates for the features will apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.S.1.a.
- f. *QWEST CHOICE* Two-line Business will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate business line	PGOBD	\$92.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

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T. *QWEST CHOICE* Business

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

1. Term Discount Pricing

- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A.3.h., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business *CUSTOMCHOICE*[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

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[1] Obsolete Packages described in Section 105.

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(M) Material moved from Sheet 58.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T.1. (Cont'd)

- e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.
- f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.
- g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.
- h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.
- i. In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

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(M) Material moved from Sheet 59.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

(M)

U. *QWEST CHOICE* Business Plus

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business Plus found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

1. Term Discount Pricing

- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.B.3.h., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business *CUSTOMCHOICE*[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

(M)

[1] Obsolete Packages described elsewhere in this Section.

(T)(M)

(M) Material moved from Sheet 60.

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U.1. (Cont'd)

- e. Any qualifying package added after establishment of the initial discount period will be entitled to the discount only for the remaining months of the initial period. For example, a customer who adds a package in month seven of the initial period will only be entitled to the discount for the remaining 17 months of the initial discount period for the additional package.
- f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer's bill.
- g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.
- h. Customers may switch between *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.
- i In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus or Add-A-Line package term agreement.

(M)

(M)

(M) Material moved from Sheet 61.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

V. *QWEST BUSINESS LINE PLUS*

QWEST BUSINESS LINE PLUS is obsolete and is not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.

1. Description

QWEST BUSINESS LINE PLUS is a package of features available to business customers in conjunction with an individual or additional flat rate access line. Business customers subscribing to the package are entitled to the following standard features.

- Call Forwarding-Variable
- Call Transfer/Three-Way Calling

2. Terms and Conditions

- a. Customers subscribing to *QWEST BUSINESS LINE PLUS* are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation. All terms and conditions specified elsewhere apply for the respective features as part of this service.
- b. *QWEST BUSINESS LINE PLUS* is subject to a minimum billing period of one month.
- c. All *QWEST BUSINESS LINE PLUS* access lines must be associated with the same customer.
- d. The Company may withdraw this offering to customers at any time with appropriate notice.
- e. One primary directory listing is furnished without charge for each *QWEST BUSINESS LINE PLUS*. Directory listings of *QWEST BUSINESS LINE PLUS* may be provided at the regular business additional listing rate as specified in 5.7.1.
- f. Intercept Service will be provided on the main listed directory number.

(N)

(N)

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V. QWEST BUSINESS LINE PLUS

2. Terms and Conditions (Cont'd)

- g. *QWEST BUSINESS LINE PLUS* is not available on Public Communication Service.
- h. The monthly rate for *QWEST BUSINESS LINE PLUS* covered under the Rate Stabilized Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is 1 year. The maximum RSP term is 3 years. Customers selecting an RSP will be sent a confirmation outlining the features, the length of the RSP, and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

i. Effective April 11, 2005, additional lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.

j. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole or in part without Cause before the expiration date, the Customer will pay termination charges calculated at 15% of the remaining value of the terminated Services over the remaining Term, including any Services added after the date of this commitment. Additional terms are as specified in 2.2.14.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar guaranteed Qwest services at 115% of the current value of the commitment.

k. A termination charge will be waived when customers change to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1, preceding, or the Business Line Volume Purchase Plan described 5.2.13, preceding.

l. Effective April 11, 2005, customers may not move the physical location of all or part of *QWEST BUSINESS LINE PLUS*.

(N)

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(N)

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V. *QWEST BUSINESS LINE PLUS* (Cont'd)

3. Rates and Charges

- a. The monthly rates that follow include business individual flat rate or additional flat rate line service and the standard features. Where applicable, incremental charges specified in 5.1.6, apply.
- b. Existing customers will not incur nonrecurring charges when switching from *QWEST BUSINESS LINE PLUS* to basic business line service in Section 5 of this Price List or *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus in 5.9.1 of this Price List.
- c. Existing *QWEST BUSINESS LINE PLUS* customers may add or change features within the obsolete *QWEST BUSINESS LINE PLUS* package while the service remains at the same address for the same customer. No additional packages may be added.
- d. *QWEST BUSINESS LINE PLUS* will be provided at the following rates:

(N)

(T)

(T)

(N)

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V. QWEST BUSINESS LINE PLUS

3. Rates and Charges

d. *QWEST BUSINESS LINE PLUS* will be provided at the following rates: (Cont'd)

USOC

- Month-to-Month Line NLUDE
- Rate Stabilized Line
 - 1 Year NLU DY
 - 2 Year NLU DZ
 - 3 Year NLU DL

	NON- RECURRING CHARGE	MONTHLY RATE MONTH-TO- MONTH	MONTHLY RATE^[1]		
			1 YEAR	2 YEAR	3 YEAR
• Per individual or additional flat rate business line					
- Rate Group 1-3	\$31.00	\$47.00 (I)	\$42.00 (I)	\$42.00 (I)	\$42.00 (I)

^[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete *QWEST BUSINESS LINE PLUS*.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

W. *QWEST CHOICE* Home

QWEST CHOICE Home is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[2]
- Three-Way Calling
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

[2] Obsolete service; see 105.4.3, preceding, for further detail.

Advice No. 2015-005-PL
Issued by Qwest Corporation
By Ron Trullinger

Effective: July 17, 2015
Title: Director - Oregon

Qwest Corporation

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W.1. (Cont'd)

- (M)
- (M1)
- b. In addition to choosing three services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature. (T)
2. Terms and Conditions
- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. *QWEST* Receptionist[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.
- g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(T)(M1)

(M) Material moved to Sheet 111.

(M1) Material moved from 5.9.1.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. QWEST CHOICE Home (Cont'd)

3. Rates and Charges

- a. The monthly rate following includes the rate specified in 5.2.4, of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1, of the Exchange and Network Services Tariff apply.
- b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Existing *QWEST CHOICE* Home customers may add or change features as specified in 1.a., and the discounted rates apply where appropriate.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
- f. *QWEST CHOICE* Home will be provided at the following rates:

	USOC	MONTHLY RATE	
• Per individual or additional flat rate residence line with three features	PGO1H	\$45.00 ^[1]	(C)

^[1] **The customer will be charged the lower of the package rate shown here or the sum of the standalone retail prices of the components included in the package.** (N)
(N)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

X. *QWEST CHOICE* Two-line Home

QWEST CHOICE Two-line Home is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINEBACKER*[1]
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[2]
- Three-Way Calling
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

[2] Obsolete service; see 105.4.3, preceding, for further detail. (I)

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X.1. (Cont'd)

- (M)
- (T)
- b. In addition to choosing three services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.
2. Terms and Conditions
- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
 - c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
 - d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
 - e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
 - f. *QWEST* Receptionist[1] counts as two of a customer's feature selections, Call Waiting and Caller ID.
 - g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- (M)

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(T)(M)

(M) Material moved from 5.9.1.

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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X.2. (Cont'd)

- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.W.

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate and additional flat rate line service. Where applicable, incremental charges specified in 5.1, of the Exchange and Network Services Tariff apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4 of the Exchange and Network Services Tariff apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line with three features	PGO2H	\$65.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

Y. *QWEST CHOICE* Home Plus

QWEST CHOICE Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINE-BACKER*[1]
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[2]
- Three-Way Calling
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

[2] Obsolete service; see 105.4.3, preceding, for further detail.

Advice No. 2015-005-PL
Issued by Qwest Corporation
By Ron Trullinger

Effective: July 17, 2015
Title: Director - Oregon

Qwest Corporation

PRICE LIST OREGON

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Y.1. (Cont'd)

- b. In addition to choosing services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Home Plus package. (T)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order. (M)

(M) Material moved from 5.9.1.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Y. *QWEST CHOICE* Home Plus (Cont'd)

3. Rates and Charges

- a. The monthly rate, following, includes the rate specified in 5.2.4 of the Exchange and Network Services Tariff for residence individual flat rate or additional flat rate line service. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Service Tariff apply.
- b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
- d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
- f. *QWEST CHOICE* Home Plus will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual or additional flat rate residence line	PGO1P	\$49.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

Z. *QWEST CHOICE* Two-line Home Plus

QWEST CHOICE Two-line Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - *SECURITY SCREEN*
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting
 - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls above allowance)
- Easy Access
- Last Call Return
- *LINEBACKER*[1]
- Message Waiting Indication – Audible or Audible/Visual
- *QWEST* Receptionist – Name and Number[2]
- Three-Way Calling
- Voice Messaging Service[1]

[1] A **\$2.99** Non-Telecom Service Surcharge applies in addition to the monthly package rate. When a customer subscribes to both *LINE-BACKER* and Voice Messaging Service, only one surcharge applies. (I)

[2] Obsolete service; see 105.4.3, preceding, for further detail.

Advice No. 2015-005-PL
Issued by Qwest Corporation
By Ron Trullinger

Effective: July 17, 2015
Title: Director - Oregon

Qwest Corporation

PRICE LIST OREGON

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z.1. (Cont'd)

- b. In addition to choosing services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the *QWEST CHOICE* Two-line Home Plus package. (T)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.
- c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.
- d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection. (M)

(M) Material moved from 5.9.1.

Transmittal No. 2010-009-PL

Effective: June 19, 2010

NOTICE
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105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z.2. (Cont'd)

- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in 105.9.1.Y., preceding.

(M)

(T)(M)

(M) Material moved from 5.9.1.

Transmittal No. 2010-009-PL

Effective: June 19, 2010

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation d/b/a CenturyLink QC

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z. *QWEST CHOICE* Two-line Home Plus (Cont'd)

3. Rates and Charges

- a. The monthly rate that follows includes a residence individual flat rate and additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Service Tariff apply.
- b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, of the Exchange and Network Service Tariff, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
- f. *QWEST CHOICE* Two-line Home will be provided at the following rates:

	USOC	MONTHLY RATE
• Per individual and additional flat rate residence line	PGO2P	\$70.00 (I)

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

AA. *QWEST CHOICE* Business Plus Term Agreement Pricing with *QWEST* Long Distance and *QWEST* High Speed Internet

- 1. For description, terms and conditions of the *QWEST CHOICE* Business Plus package provided under this Term Agreement Pricing see 5.9.1 of this Price List. This pricing is obsolete as of June 18, 2010. Existing customers may retain the reduced rate for the duration of the Term Agreement.
- a. A reduced rate will be applied to the monthly rates specified in 5.9.1.B.3.h., preceding, when a customer purchases *QWEST CHOICE* Business Plus in conjunction with the *QWEST* Unlimited Long Distance Plan and *QWEST* High Speed Internet Service with Office Plus at 1.5 Mbps up to 7 Mbps for one of the terms below:

TERM	MONTHLY RATE	
24 months	\$55.00	(I)
36 months	35.00	(I)

- b. Customers who are installing the *QWEST CHOICE* Business Plus package as part of this Term Agreement on a new connect or transfer of service will receive a waiver of the nonrecurring charge associated with the line.
- c. The reduced rate under this agreement will be given for the length of the term.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

BB. *QWEST* Home Phone

1. Introductory Rate

For description, terms, conditions, rates and charges of the *QWEST* Home Phone package provided under this introductory rate see 5.9.1 of this Price List. This introductory rate is obsolete effective April 14, 2011. Customers receiving an introductory rate may retain that rate for the duration of their introductory period.

- a. Customers purchasing a new *QWEST* Home Phone package will receive an introductory rate for the first twelve (12) months of service. Customers purchasing a *QWEST* Home Phone Unlimited package with a qualifying *QWEST* Long Distance Plan will receive a discount of \$10.00 per account, per month, off the rates in 5.9.1.D.3.f., preceding. A \$5.00 discount off the rates in 5.9.1.D.3.f., will be provided to customers purchasing the *QWEST* Home Phone package with a qualifying *QWEST* Long Distance Plan or the *QWEST* Home Phone package alone for the first time. This introductory offer is available on all order types where the customer is adding one of the *QWEST* Home Phone packages new and where facilities are available.
- b. The discount above cannot be combined with any other local discount plan unless otherwise specified.

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(M) Material moved from Section 5.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

CC. QWEST Home Phone

(T)(M)

1. Description

QWEST Home Phone is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

- Caller ID Family
 - Anonymous Call Rejection
 - Caller ID – Name and Number
 - SECURITY SCREEN
- Call Forwarding Busy Line/Don't Answer
- Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting ID
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- NO SOLICITATION
- Three-Way Calling
- Voice Messaging Service^[1]

^[1] A \$2.99 Non-Telecom Service Surcharge for Voice Messaging Service applies in addition to the monthly package rate.

(M)

(M) Material moved from Section 5.9.1.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

CC. QWEST Home Phone (Cont'd)

(T)(M)

2. Terms and Conditions

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication.
- c. A customer may subscribe to a qualifying Qwest Long Distance calling plan in conjunction with their QWEST Home Phone package. Terms and conditions apply for QWEST Home Phone Unlimited (PGOQU) and QWEST Home Phone Plus (PGOQV) as specified in the Qwest Long Distance Corporation international, interstate and intrastate tariffs, price lists and rate schedules located at www.qwest.com.
- d. Only QWEST Home Phone (PGOQW) purchased without a qualifying Qwest Long Distance calling plan is available for resale.
- e. All services or features selected in the package(s) can only be provided where technically available and compatible with other features the customer may choose to order.

(M)

(M) Material moved from Section 5.9.1.

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105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

CC. QWEST Home Phone (Cont'd)

(T)(M)

3. Rates and Charges

- a. The monthly rate that follows includes a residence individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Tariff. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
- b. Normal nonrecurring charges associated with the line apply where *QWEST* Home Phone is provided in association with the installation of a new residence individual or additional flat rate line.
- c. Services or features specified in 1.a., preceding may be added or changed without a nonrecurring charge.
- d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.a., preceding.
- e. The monthly rates that follow do not include the monthly rates and/or per minute charges for the qualifying *QWEST* Long Distance plans.
- f. *QWEST* Home Phone packages will be provided at the following rates:

	MONTHLY RATE PER RATE GROUP		
	1	2	3
• Per individual or additional flat rate residence line	\$35.00	\$35.00	\$35.00

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(M) Material moved from Section 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (Cont'd)

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

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A. Additional Line Feature Packages

Additional Line Feature Packages are obsolete and are not available to new customers after May 5, 2003. (T)

1. Description

- a. Additional Line Feature Packages are optional packages available to residence customers. Additional Line Feature Packages offer the customer a choice of subscribing to either the Fax Package, Teen/Roommate Package, or Home Office Package as described below.

(1) Fax Package

- Custom Ringing
- Continuous Redial
- Last Call Return

(2) Teen/Roommate Package

- Call Waiting
- Last Call Return
- Three-Way Calling

(3) Home Office Package

- Caller ID-Name and Number
- Call Forwarding-Variable
- Custom Ringing
- Three-Way Calling

2. Terms and Conditions

- a. The rates and charges are in addition to all rates and charges for the associated underlying service.
- b. All terms and conditions specified elsewhere for the respective services/features shall apply.

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(M) Material moved from Sheet 97.

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105.9 PACKAGED SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont'd)

- c. Existing customers may continue to subscribe to the Additional Line Feature Packages while the service remains at the same address for the same customer but, may not add or change packages.
- d. Packages are available only on additional lines and only one package will be provided per additional line.
- e. Customers must agree to subscribe to all services in the packages.

3. Rates and Charges

	USOC	MONTHLY RATE	
			(D)
			(D)
• Teen/Roommate Package, each line arranged	FPR3W	\$10.50 (I)	
			(D)
			(D)

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

105.11.2 CORE CONNECT PROFESSIONAL

Effective December 5, 2014, Core Connect Professional is obsolete and no longer available to new customers. Existing customers with Core Connect Professional will be allowed to retain their service for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines cannot be added to their existing agreement. Termination fees will be waived for Core Connect Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location.

A. Description

Core Connect Professional is available to business customers who have subscribed to CenturyLink qualifying products and services under month to month, 1-year, 2-year, 3-year or 5-year term plans.

The following qualifying products and services are required for Core Connect Professional:

- Minimum three (3) business lines included with Choice Business Plus packages
- Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 12Mbps

B. Terms and Conditions

For Terms and Conditions, see Section 5.11.2, preceding.

Early Termination Fees for Core Connect Professional are as follows:

CORE CONNECT PROFESSIONAL	
TERM	TERMINATION FEE
1 year	\$200.00
2 year	400.00
3 year	600.00
5 year	800.00

(M) Material moved from 105.11.2.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

105.11.2 CORE CONNECT PROFESSIONAL

C. Rates and Charges (Cont'd)

1. The monthly rates that follow include the local voice services only. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Tariff, apply.
2. Nonrecurring charges apply as specified in C.3., below.
3. Local Voice Services associated with Core Connect and Unlimited Business Voice Line will be provided at the following rates.

	USOC	NON RECURRING CHARGE	CURRENT MONTHLY RATE
• Per Core Connect Professional	PGOQO/ PGOQR	\$50.00	\$100.00 ^[1]
• Unlimited Business Voice Line	PGOQY	50.00	25.00 (R)

^[1] Monthly rate includes one Core Connect Professional voice packages (PGOQO) and two Unlimited Business Voice Lines (PGOQRs).

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

(M)

Effective June 15, 2018, *PURCHASE PLUS REWARD* Plan is grandfathered to current customers for the life of their contract and will not be offered to new customers.

A. Description

1. *PURCHASE PLUS REWARD* Plan is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16 of the Exchange and Network Services Tariff.
2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the month-to-month rates of the following qualifying services.
 - Flat Rate Business Lines (1FB)[1]
 - *QWEST CHOICE* Business[2]
 - *QWEST CHOICE* Business Plus[2]
 - *QWEST CHOICE* Business Add-A-Line[2]
 - *QWEST CHOICE* Business Prime[2]

B. Terms and Conditions

1. A minimum of three and a maximum of twenty qualifying lines will be eligible for the local discount described in C.1., following. The three wireline minimum does not apply to customers also subscribing to certain qualifying Qwest Communications IP based services.
2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.
3. This discount plan cannot be used in conjunction with *LINE VOLUME ADVANTAGE*.
4. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying line and/or package subscribed to by the customer under this plan.

[1] Found in 5.2.4 of the Exchange and Network Services Tariff No. 33

[2] Found in 5.9.1 of this Price List.

(M) Material moved from Section 5.11.3

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Transmittal No. 2018-003-PL

Effective: June 15, 2018

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105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN (Cont'd)

(M)

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:
 - a. Discount for customers spending up to \$2,999 monthly.

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 1 to 3 Year QTA Term			
		1FB	
	\$100 - \$499		10%
	\$500 - \$999		15%
	\$1,000+		20%
• 1 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$100 - \$499		25%
	\$500 - \$999		30%
	\$1,000+		35%

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(M) Material moved from Section 5.11.3

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105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

C.1.a. (Cont'd)

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	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 2 Year QTA Term		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$100 - \$499		30%
	\$500 - \$999		35%
	\$1,000+		40%
• 3 Year QTA Term		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$100 - \$499		35%
	\$500 - \$999		40%
	\$1,000+		45%

(M)

(M) Material moved from Section 5.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

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105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

C.1. (Cont'd)

b. Discount for customers spending \$3,000 to \$25,000 monthly.

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 1 to 3 Year QTA Term		1FB	
	\$400 - \$999		10%
	\$1,000 - \$1,499		15%
	\$1,500+		20%
• 1 Year QTA Term		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$400 - \$999		25%
	\$1,000 - \$1,499		30%
	\$1,500+		35%

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(M) Material moved from Section 5.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

C.1.b. (Cont'd)

(M)

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 2 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$400 - \$999		30%
	\$1,000 - \$1,499		35%
	\$1,500+		40%
• 3 Year QTA Term			
		QCB, QCB Plus Add-a-line and/or QCB Prime	
	\$400 - \$999		35%
	\$1,000 - \$1,499		40%
	\$1,500+		45%

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(M) Material moved from Section 5.11.3

OR2018-008

Transmittal No. 2018-003-PL

Effective: June 15, 2018

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105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE*

Effective June 19, 2010, *LINE VOLUME ADVANTAGE* is obsolete and no longer available to new customers. Existing customers with a signed agreement may renew their *LINE VOLUME ADVANTAGE* for one additional term upon the expiration of their current agreement.

A. Description

1. *LINE VOLUME ADVANTAGE* is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3,000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting. *LINE VOLUME ADVANTAGE* is offered as a tiered plan with each tier having a Minimum Line Requirement.
2. *LINE VOLUME ADVANTAGE* may be offered to business customers who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.
3. *LINE VOLUME ADVANTAGE* defines qualifying lines as the following:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line
 - *QWEST CHOICE* Business Prime

B. Terms and Conditions

1. Customers subscribing to *LINE VOLUME ADVANTAGE* receive discounts specified in 105.11.4.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.
2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer's name, mark, or commercial symbol.

(M) Material moved from 5.2.13.

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105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE*

B. Terms and Conditions (Cont'd)

3. Intercept Service will be provided on the main listed directory number.
4. *LINE VOLUME ADVANTAGE* is not available on Public Communication Service.
5. The discount level for Local Volume Advantage is based on volume and a contract term of 2-years, 3-years, 4-years or 5-years.
6. Additional lines may be added, but will not affect the monthly discount level.
7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $\$15.00 \times 50 \times 3 = \$2,250.00$.

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

8. The customer may move the physical location of all or part of the lines in *LINE VOLUME ADVANTAGE* to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:
 - Flat Rate Business Lines (1FB) with Hunting
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - Add-A-Line
 - *QWEST CHOICE* Business Prime
9. The Company may vary *LINE VOLUME ADVANTAGE* terms and conditions, excluding discount levels, to meet a specific customer's request provided the changes are mutually agreed upon by the customer and the Company.

(M) Material moved from 5.2.13.

Transmittal No. 2010-007-PL

Effective: June 19, 2010

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105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE (Cont'd)

(T)(M)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.
2. Customers will not incur nonrecurring charges when switching existing basic business line service to *LINE VOLUME ADVANTAGE*.
3. Normal nonrecurring charges associated with the line apply when business lines are provided in association with the installation of new qualifying business lines or, the move of qualifying business lines from one location to another.
4. Qualifying lines may be aggregated across Qwest's 14 state region to determine the discount level. *LINE VOLUME ADVANTAGE* will be provided at the following Stabilized Line discounts:
 - a. Flat Rate Business Service (1FB) with Hunting[1]

				MONTHLY DISCOUNTS		
				2 YEAR		
				RATE	RATE	RATE
				GROUP	GROUP	GROUP
				1	2	3
• Number of lines						
-	50	-	499	10%	\$23.40	\$25.65
-	500	-	999	12%	22.88	25.08
-	1,000	-	3,000	14%	22.36	24.51
						26.84
						26.23

(M)

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.C. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.

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(M) Material moved from 5.2.13.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 LINE VOLUME ADVANTAGE

(T)(M)

C.4

a. Flat Rate Business Service (1FB) with Hunting[1] (Cont'd)

				MONTHLY DISCOUNTS		
				3 YEAR		
				RATE	RATE	RATE
				GROUP	GROUP	GROUP
				1	2	3
•	Number of lines					
-	50 - 499	12%	\$22.88	\$25.08	\$26.84	
-	500 - 999	14%	22.36	24.51	26.23	
-	1,000 - 3,000	16%	21.84	23.94	25.62	

				MONTHLY DISCOUNTS		
				4 YEAR		
				RATE	RATE	RATE
				GROUP	GROUP	GROUP
				1	2	3
•	Number of lines					
-	50 - 499	14%	\$22.36	\$24.51	\$26.23	
-	500 - 999	16%	21.84	23.94	25.62	
-	1,000 - 3,000	18%	21.32	23.37	25.01	

				MONTHLY DISCOUNTS		
				5 YEAR		
				RATE	RATE	RATE
				GROUP	GROUP	GROUP
				1	2	3
•	Number of lines					
-	50 - 499	16%	\$21.84	\$23.94	\$25.62	
-	500 - 999	18%	21.32	23.37	25.01	
-	1,000 - 3,000	20%	20.80	22.80	24.40	

(M)

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.C. of the Exchange and Network Services Tariff. Hunting may be provided at no additional charge.

(M)

(M)

(M) Material moved from 5.2.13.

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Cancels Original Sheet 116

105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE

C.4. (Cont'd)

b. *QWEST CHOICE* Business[1]

	MONTHLY DISCOUNTS			
	2 YEAR		3 YEAR	
• Number of lines				
- 50 - 499	34% (I)	\$29.70 (R)	36% (I)	\$28.80 (R)
- 500 - 999	36%	28.80	37%	28.35
- 1,000 - 3,000	37% (I)	28.35 (R)	39% (I)	27.45 (R)

	MONTHLY DISCOUNTS			
	4 YEAR		5 YEAR	
• Number of lines				
- 50 - 499	37% (I)	\$28.35 (R)	39% (I)	\$27.45 (R)
- 500 - 999	39%	27.45	41%	26.55
- 1,000 - 3,000	41% (I)	26.55 (R)	43% (I)	25.65 (R)

c. *QWEST CHOICE* Business Plus[1,2]

	MONTHLY DISCOUNTS			
	2 YEAR		3 YEAR	
• Number of lines				
- 50 - 499	31% (I)	\$37.95 (R)	32% (I)	\$37.40 (R)
- 500 - 999	32%	37.40	34%	36.30
- 1,000 - 3,000	34% (I)	36.30 (R)	36% (I)	35.20 (R)

	MONTHLY DISCOUNTS			
	4 YEAR		5 YEAR	
• Number of lines				
- 50 - 499	34% (I)	\$36.30 (R)	36% (I)	\$35.20 (R)
- 500 - 999	36%	35.20	38%	34.10
- 1,000 - 3,000	38% (I)	34.10 (R)	40% (I)	33.00 (R)

[1] The monthly discount level applies to the month-to-month rates for *QWEST CHOICE* Business as specified in 5.9.1.

[2] The monthly discount level applies to the month-to-month rates for *QWEST CHOICE* Business Plus as specified in 5.9.1.

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105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE

C.4. (Cont'd)

d. Add-A-Line[1]

	MONTHLY DISCOUNTS			
	2 YEAR		3 YEAR	
• Number of lines				
- 50 - 499	26% (I)	\$25.90 (R)	27% (I)	\$25.55 (R)
- 500 - 999	27% (I)	25.55 (R)	28% (I)	25.20 (R)
- 1,000 - 3,000	28% (I)	25.20 (R)	29% (I)	24.85 (R)

	MONTHLY DISCOUNTS			
	4 YEAR		5 YEAR	
• Number of lines				
- 50 - 499	28% (I)	\$25.20 (R)	29% (I)	\$24.85 (R)
- 500 - 999	29% (I)	24.85 (R)	30% (I)	24.50 (R)
- 1,000 - 3,000	30% (I)	24.50 (R)	30% (I)	24.50 (R)

e. QWEST CHOICE Business Prime[1,2]

	MONTHLY DISCOUNTS			
	2 YEAR		3 YEAR	
• Number of lines				
- 50 - 499	37% (I)	\$25.20 (R)	38% (I)	\$24.80 (R)
- 500 - 999	38% (I)	24.80 (R)	40% (I)	24.00 (R)
- 1,000 - 3,000	40% (I)	24.00 (R)	42% (I)	23.20 (R)

	MONTHLY DISCOUNTS			
	4 YEAR		5 YEAR	
• Number of lines				
- 50 - 499	40% (I)	\$24.00 (R)	42% (I)	\$23.20 (R)
- 500 - 999	42% (I)	23.20 (R)	44% (I)	22.40 (R)
- 1,000 - 3,000	44% (I)	22.40 (R)	45% (I)	22.00 (R)

[1] The monthly discount level applies to the month-to-month rates for Add-A-Line as specified in 5.9.1.

[2] The monthly discount level applies to the month-to-month rates for QWEST CHOICE Business Prime as specified in 5.9.1.

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6. MESSAGE TELECOMMUNICATIONS SERVICE

SUBJECT	SHEET	
Application.....	1	(D)
Directory Assistance Service	17	
General.....	1	
National Directory Assistance Service	19	
Operator Service Charges	6 & 16	
Standard Service Offerings.....	5	
Terms and Conditions.....	2	
Two-Point Message Telecommunications Service.....	5	

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6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.1 GENERAL

6.1.1 APPLICATION

A. Description

Message Telecommunications Service (MTS) applies to all calls made between two or more rate centers within a Local Access and Transport Area (LATA). MTS provides telecommunications beyond the local calling area. MTS charges cover the service furnished between the calling and called stations. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

This Section sets forth the rates and charges applicable to the Company's Operator Assisted Service offerings. The total charge for each completed Operator Assisted call consists of the following charge elements:

1. A one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e., Calling Card, Collect Third Party), and/or the completion restriction selected (i.e., Person-to-Person);
2. A per-minute usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes;
3. Other additional surcharges as provided herein (i.e., payphone surcharge).
4. Terms, conditions and rates for Customer-dialed station-to-station (direct dialed) calls are located in the Exchange and Network Services Catalog.

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Original Sheet 2

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.1 GENERAL (Cont'd)

6.1.2 TERMS AND CONDITIONS

A. Priority of Service

1. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 13 of the Access Service Tariff.
2. Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services.
3. Service is furnished subject to the availability of the service components required. The Company will (a) determine which of those components shall be used, and (b) make modifications to those components at its option.
4. When connections are made to communications systems at a premises where the customer does not originate or terminate communications, the Company may require that the exchange telephone service be furnished from a Company central office(s) different than the central office(s) designated by the Company to service that premises.

B. Company Liability

1. Any Company liability associated with the installation, provision, termination, maintenance, repair or restoration of service shall be limited to an amount equal to the proportionate charge for the service for the period during which the service was affected. Any such amount shall be in addition to any amounts that may otherwise be due the customer under this Price List as an allowance for interruptions. This Price List does not limit Company liability for any willful misconduct.
2. The Company shall not be liable for any act or omission of any other company or companies when the lines of other companies are used in establishing connections to points not reached by the Company's lines.

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SECTION 6
Original Sheet 3

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS (Cont'd)

C. Use of Service

1. The Company shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official charged with the enforcement of the law stating that the service is being used or will be used in order to violate or to aid and abet the violation of the law, is sufficient to constitute reasonable cause.
2. Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that use shall be subject to the provisions as stated.

D. Limited Conversation

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

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Original Sheet 4

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS (Cont'd)

E. Obligation of Customer

1. The calling party shall self-identify in the course of any communication as often as may be necessary.
2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

F. Termination of Service For Cause

The Company has the right to refuse telephone service to any premises and at any time to discontinue telephone service without notice if it finds it necessary to do so to protect itself against abuse or fraud. Abuse or fraudulent use of service includes, without limiting the generality of the foregoing, the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or an exchange charge.

Should the customer make immediate payment for the estimated amount of service as had been fraudulently taken and all costs resulting from fraudulent obtaining or use, service shall be continued. This shall not relieve the customer or other person of civil or criminal responsibility.

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SECTION 6
Original Sheet 5

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. Class of Calls

Charges apply according to the class of call the calling person selects as defined below:

1. Customer-Dialed Calling Card (Mechanized)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator and to Station-to-Station calling card calls where equipment is not available and operator assistance is required to complete the call. This also applies when the calling person dials the appropriate access code (usually zero), plus the telephone number to complete the call and operator assistance is limited to recording the calling card number for billing purposes. This also applies to calls placed from PALs.

2. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator, except in 1., preceding, and 4., following. Examples of these calls include collect, billed to another telephone number and sent paid. This also applies to calls placed from PALs.

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6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

A. Class of Calls (Cont'd)

3. Operator-Assisted Person-to-Person

Applies when a calling person names the particular party to be reached by an operator. This also applies to calls placed from PALs. The party may be:

- A person.
- A station, department or office reached through a Company or customer-provided PBX attendant.

Person-to-Person also applies when the calling person:

- Cannot speak to the intended person or station but agrees to speak to someone else.

4. Charges

a. Operator Service Charges

	CHARGE
• Customer-Dialed Calling Card or Special Billing Number[1]	\$0.75 (I)
• Operator-Assisted Station-to-Station[1]	1.95
• Operator-Assisted Person-to-Person[1]	4.50 (I)

b. Payphone Surcharge

Applies to all Company carried non coin calls (ie. billed to a third party, calling card, or collect placed from pay telephones.

	CHARGE
• Payphone Surcharge[2]	\$0.55

[1] The charges are in addition to applicable MTS rates. For exceptions to these charges, see 6.2.1 of the Exchange and Network Services Catalog.

[2] This charge is in addition to all other applicable charges.

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6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

B. Timing of Calls

1. On customer dialed calling card and operator-assisted station-to-station, the timing of a call begins when the calling and called stations are connected.
2. On person-to-person calls, the timing of a call begins when the calling person is connected to a specified person, station or an agreed upon alternate.
3. The timing for all calls ends when the calling person hangs up the telephone. If the called person hangs up, but the calling person does not, the timing of the call ends when the automatic timing equipment or the operator releases the network connection.
4. When exchange telephone service used for MTS is directly connected, i.e., not connected through a multiline terminating system, at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminated in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

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Original Sheet 8

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

B. Timing of Calls (Cont'd)

5. MTS service rates are quoted in terms of initial and additional minutes.
 - The initial minute is the first minute or any fraction after connection is made.
 - The additional minute is each minute or any fraction after the initial minute.
6. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.
7. The time of day at the calling person's rate center determines whether day, evening, or night/weekend rates apply.
8. In cases where a message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

C. Collection of Charges

Charges for calls are billed to the calling person, except where the calls are billed to:

- The called telephone number as a collect call and the charge is accepted by the called person.
- A third telephone number, unless restricted from accepting this call type.
- An authorized calling card or special billing number.

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Original Sheet 9

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

D. Payment Arrangements

The customer is responsible for payment of all charges for services furnished, due on receipt of the bill. This responsibility includes charges for all:

- Calls originated at the customer's station.
- Calls accepted at the customer's station.
- Authorized calls billed to the customer's station.
- Authorized calls billed to the customer's calling card.

E. Charge Determination

1. For calls, the charge is determined by the:

- Time of day and day of week
- Duration of call
- Class of call

(N)

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6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

E. Charge Determination (Cont'd)

2. MTS charges apply as follows:

- **MISCELLANEOUS** - Applies to operator-assisted calls (including mechanized calling card) and all alternately billed calls including calls placed from Public Access Lines. This charge also applies where billing capabilities do not exist to separately identify residence and business customer-dialed station-to-station calls.

**DAY
RATE PER MINUTE**

**EVENING/NIGHT/WEEKEND
RATE PER MINUTE**

\$0.11

\$0.07

(N)

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6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATIONS SERVICE

E. Charge Determination (Cont'd)

3. The following table indicates the appropriate times for the day, evening and night/weekend rate periods to be used for rating basic MTS calls.

	MON	TUE	WED	THU	FRI	SAT	SUN
8:00 AM to 5:00 PM [1]	Day Rate Period						
5:00 PM to 11:00 PM [1]	Evening Rate Period						Eye Rate
11:00 PM to 8:00 AM [1]	Night and Weekend Rate Period						
[1] To, but not including							

- a. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.
- b. The Evening Rate applies to the holidays listed below unless a lower rate applies:
- New Year's Day January 1
 - Independence Day July 4
 - Labor Day -
 - Thanksgiving Day -
 - Christmas Day December 25

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SECTION 6
1st Revised Sheet 12[1]
Cancels Original Sheet 12

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.3 RESERVED FOR FUTURE USE

(C)

[1] This sheet cancels the following sheets: Original Sheets 13 through 16 and material moved to Section 106.

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SECTION 6
Original Sheet 17

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service

1. Description

- a. The Company furnishes a Directory Assistance Service for the purpose of aiding customers in obtaining listing information.
- b. Directory Assistance Service allows a subscriber to provide:
 - A name to get telephone number, ZIP Code and/or directory address; and/or
 - A telephone number to get name, ZIP Code and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number request.
- c. The charges set forth, following, apply when customers of the Company request assistance in determining telephone numbers of:
 - A person who is located in the same local service area, or
 - A person who is not located in the same local service area but who is located within the state for which the Company furnishes Centralized Directory Assistance Service.
- d. A maximum of two requests are allowed per call.

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6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
 - (1) Any "if no answer" or "or" numbers associated with a listing.
 - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
 - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
 - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

3. Charges

CHARGE

- Call to Directory Assistance ^[1] **\$6.49 (I)**

^[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

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Original Sheet 19

6. MESSAGE TELECOMMUNICATIONS SERVICE

(N)

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. National Directory Assistance Service

1. Description

- a. The Company furnishes a National Directory Assistance service for the purpose of aiding customers in obtaining listing information that is located outside the customer's local Directory Assistance service area.
- b. National Directory Assistance Service allows a subscriber to provide:
 - A name to get telephone number, ZIP Code and/or directory address; and/or
 - A telephone number to get name, ZIP Code and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number request.

2. Terms and Conditions

- a. There are no call allowances or exemptions for National Directory Assistance customers.
- b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local Directory Assistance service area, the charge in 3., following, applies.
- c. A maximum of two requests are allowed per call.
- d. This service may be alternately billed. Appropriate service charges listed in 6.2.1, preceding, apply in addition to the National Directory Assistance charge.

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Cancels 5th Revised Sheet 20

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

B. National Directory Assistance Service (Cont'd)

3. Charges

- a. Charges apply to each call placed to National Directory Assistance from a Public Access Line.
- b. In locations, including Public Access Lines, where the customer has the capability to direct dial National Directory Assistance but places a call to the National Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the following Directory Assistance Charge.

CHARGE

- Each call dialed directly by customer **\$6.99 (I)**

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1st Revised Sheet 21
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6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 RESERVED

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106. OBSOLETE MESSAGE TELECOMMUNICATIONS SERVICE

SUBJECT

SHEET

(D)

Standard Service Offerings 1

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(C)

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106. OBSOLETE MESSAGE TELECOMMUNICATIONS SERVICE

106.2 STANDARD SERVICE OFFERINGS

RESERVED

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106. OBSOLETE MESSAGE TELECOMMUNICATIONS SERVICE

106.2 STANDARD SERVICE OFFERINGS

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106. OBSOLETE MESSAGE TELECOMMUNICATIONS SERVICE

106.2 STANDARD SERVICE OFFERINGS

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106. OBSOLETE MESSAGE TELECOMMUNICATIONS SERVICE

106.2 STANDARD SERVICE OFFERINGS

RESERVED

(D)

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(C)

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106. OBSOLETE MESSAGE TELECOMMUNICATIONS SERVICE

106.2 STANDARD SERVICE OFFERINGS

RESERVED

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Original Index Sheet 1

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

SUBJECT	SHEET
General	1

(N)
|
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SECTION 8
Original Sheet 1

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

A. General

Section 8, Connections of Premises Equipment to Exchange Services, of the Exchange and Network Services Tariff, is made a part of this Price List by reference.

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Qwest Corporation d/b/a CenturyLink QC

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9. CENTRAL OFFICE SERVICES

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CENTRAFLEX System 1	7.1	(D)
Central Office Alarm Services	114	(T)
		(D)
		(D)
Dial Switching Systems	1	
Emergency Reporting Service	8	
Emergency Transport Backup (ETB)	65	
Enhanced Universal Emergency Number Service (E9-1-1)	22	
		(D)
Public Safety Answering Point (PSAP) Equipment	56	
		(D)
Universal Emergency Number Service 9-1-1t	8	
		(D)

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2nd Revised Sheet 1
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.1 of the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services P.U.C. Oregon No. 33 Tariff.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

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(M) Material moved to Section 109 Page 16.2.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

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(M) Material moved to Section 109 Page 16.3.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

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(M) Material moved to Section 109 Page 16.7.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (CONT'D)

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9.1.12 CENTRAFLEX SYSTEM 1

A. Description

CENTRAFLEX System 1 (CS1) Service provides optional Custom Calling features to residence exchange access flat and measured lines.

The CS1-Six Pack will provide a system of features on two to six central office lines. The billing record of toll calls on lines using CS1 service will not be affected by the application of the features of this service.

The CS1 allows a multiline customer to integrate separate lines into a communication system.

1. The following standard features are included in the packages:

Intercom Dialing

A user of a CS1-Six Pack equipped line can dial up to five other lines in the same CS1 group by dialing an access code followed by a single digit.

Call Hold

A user of a CS1 line can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Touch-Tone

A CS1 line will be equipped with touch-tone service. The CS1 user must use a tone-signaling set to activate features.

User Transfer

The user of a CS1 line can transfer an established call to another line within or outside the CS1 group.

Conferencing

The user of a CS1 line can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user of a CS1 line may choose to add on the previously held call into a three-way conference.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 *CENTRAFLEX* SYSTEM 1 (CONT'D)

A. Description

2. The following selection of optional features are available to CS1 customers:

Call Waiting

Provides a tone burst alert to a CS1 user on an existing call to advise that another call is waiting.

Call Forwarding - Variable

Automatically transfers all calls made to the subscribing line to a different line, within or outside the CS1 group.

Speed Calling - CS1-Six Pack

Allows a user of a CS1 line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to 30 preprogrammed numbers. All lines in a CS1 group share the same list which can be reprogrammed from a customer specified line.

Distinctive Ringing

Allows the customer to distinguish between incoming and intercom calls by providing distinctive ringing patterns on all lines in the system. CS1 lines in a system that is equipped for distinctive ringing which are also assigned the CS1 Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting. If one line of the system selects this feature, all lines of the system must be equipped with this feature.

Call Forwarding-Don't Answer

This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the *CENTRAFLEX* 1 system that encounter a don't answer condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

Call Forwarding-Busy Line

This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the *CENTRAFLEX* 1 system that encounter a busy condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 CENTRALFLEX SYSTEM 1 (CONT'D)

B. Terms and Conditions

1. All access lines terminating in a system must be served by the same central office entity.
2. Exchange access lines for the same customer terminating in different locations served by a single central office entity may be arranged within the same system. For lines terminating at a secondary location in a different central office, an interoffice mileage charge will apply.
3. The quality of transmission may vary when calls are forwarded or connected via CS1 conferencing depending on the distance and routing involved.
4. The CS1 requires special central office equipment and is not provided in all central offices. The Company may furnish CS1 where there is available central office equipment with the proper program updates, as determined by the Company.
5. CS1 is not available on trunks, remote switching systems (RSS) systems or, Public Communications Service.
6. Touch-tone signaling is required for each access line terminating in CS1. A touch-tone set is required on each line in order to use the # and * for Abbreviated Dialing and other features.
7. CS1 standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3, preceding: Calling Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling 8, and Speed Calling 30.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 CENTRALFLEX SYSTEM 1 (CONT'D)

B. Terms and Conditions (Cont'd)

8. Other Centrex-type services from this Section are not available for use on a CS1 line. Features from other Tariff sections are not available on a CS1 line.
9. All lines of a system must be CS1-Six Pack lines. The lines cannot be mixed between Six Pack and Bell Pack systems in 109.1.12, following.
10. Any CS1 customer utilizing a measured type of line will not be billed a measured rate for intercom calls originating from the CS1 line.
11. A CS1-Six Pack can only subscribe to one CS1 Speed Calling feature for a 30 number list and all six lines can share access to the one list.
12. The hunting arrangements available on CS1 are defined in 5.4.11, preceding.
13. When a CS1 system contains both residence and business lines, only one residence line is permitted and the one residence line must be a measured type of service. In addition, no Hunting or Call Forward-Busy Line features are permitted between the business and residence lines. The business line must be the first line on the system. If a telephone number change is required to combine a residence line and a business line in one system, no Change of Telephone Number charge is applicable.
14. A CS1 system cannot have flat rate and measured type lines on the same system.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 CENTRALFLEX SYSTEM 1 (CONT'D)

C. Rates and Charges

The rates and charges following are for residence CS1 only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
1. CS1-Six Pack				
• CS1-Six Pack, first exchange line terminating	MVP	\$8.00	\$ 7.50	(I)
• CS1-Six Pack, each additional line terminating	MVPAL	8.00	5.00	(I)
• CS1 Speed Calling, per group, 30 number list	MVPCD	8.00	3.00	(I)
2. Optional Features				
• Call Waiting, per line arranged	MVPCW	3.25	4.00	(I)
• Call Forwarding - Variable, per line arranged	MVPCF	3.25	2.50	(I)
• Call Forwarding - Busy Line, per line arranged				
- Incoming only	MVPBL	3.25	1.00	(I)
- All Calls	MVPBC	3.25	1.00	(I)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 CENTRALFLEX SYSTEM 1 (CONT'D)

C. Rates and Charges

2. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Call Forwarding - Don't Answer, per line arranged				
- Incoming only	MVPDA	\$3.25	\$1.00	(I)
- All Calls	MVPDC	3.25	1.00	(I)
• Alternate Answering- (Call Forward - Busy/ Don't Answer), per line	MVPAA	—	3.50	(I)
• Distinctive Ringing, per line	MVPDR	3.25	1.00	(I)
• Call Pickup, Basic	E3P	3.25	1.25	(I)
- Directed - Barge in	DPG	3.25	1.50	(I)
- Directed - Non Barge in	E6D	3.25	1.50	(I)

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

A. General

1. Liability

- a. The Company's entire liability to any person for interruption or failures of 9-1-1 Service, E9-1-1 Service, or Private Switch/Automatic Location Identification shall be limited to the terms set forth in this Section and other sections of the tariff and/or price list.
- b. The Company is not responsible for the failure of the service or features due to customer-provided equipment.
- c. The Company's liability for negligence, if any, with respect to a claim or suit by a customer, end-user, or by any others, for any loss, damages, personal injury, death, infringement or invasion of right of privacy associated with the installation, provision, termination, maintenance, repair or restoration of service, shall be limited to an amount equal to the proportionate charge for the service for the period during which the service was affected.

B. Basic Universal Emergency Number Service (Basic 9-1-1)

1. Description

- a. 9-1-1 Emergency Communication System Service (9-1-1 Service) is a telephone exchange service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive calls signaled to the telephone number 9-1-1. The service provides the capability to answer emergency calls originated by persons within the serving area who dial 9-1-1.
- b. 9-1-1 Service provides for routing all 9-1-1 calls originated by telephone with given central office prefix codes to a single PSAP via the switched network to dedicated or non- dedicated access lines. The choice of the service arrangement is the customer's, subject to availability of facilities.
- c. The 9-1-1 Code feature permits the public to dial 9-1-1 and have the central office route the call to the PSAP.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

1. Liability (Cont'd)

- d. The dedicated access line option provides a circuit from the Originating End Office to the PSAP which may incorporate the following features, operating conditions permitting:

Forced Disconnect

Enables a PSAP attendant to terminate, at any time, an existing 9-1-1 call regardless of the action of the calling party. Forced disconnect prevents the dedicated facilities (lines or trunks) to the PSAP from being tied up by calling parties who remain off-hook. After the PSAP attendant releases from a 9-1-1 call, the dedicated 9-1-1 trunk or line facility to the PSAP is automatically released and made available for other 9-1-1 calls. Forced disconnect may be used to disconnect any established 9-1-1 call connection to a PSAP.

Idle Tone

A reorder tone at 120 interrupts per minute is a tone that is given to alert the PSAP attendant that the originating party has gone on-hook after the 9-1-1 call was established to the PSAP but before the PSAP attendant answered the phone. This feature allows the PSAP attendant to distinguish between calls that are abandoned before they are answered and calls where the calling party is unable to speak for some reason.

Switchhook Status

This is a feature which automatically provides a visual indication of the switchhook status of the originating station after the Public Safety Answering Point (PSAP) attendant answers the call. It provides the visual indications, in connection with the customer's terminal equipment, to allow the PSAP attendant to know whether a 9-1-1 call put on hold is still on hold or has disconnected. Additionally, a control circuit is required in connection with the customer provided visual lamp indicator.

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9. CENTRAL OFFICE SERVICES

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

1. Liability

- d. The dedicated access line option provides a circuit from the Originating End Office to the PSAP which may incorporate the following features, operating conditions permitting: (Cont'd)

Called Party Hold

Allows the PSAP attendant to hold the connection established for a station from which a 9-1-1 call was originated, regardless of calling party actions. Called party hold enables the call to be traced to determine the calling party location. Actions by the calling party will not affect the connection being held. The connection is held until the PSAP attendant releases the call or until trunk time-out. Activation of ringback will restart the timing.

Emergency Ringback

Allows the PSAP attendant to ring back a calling station whether the station is on or off hook.

- e. Features other than those described in d., preceding, may be provided on an individual case basis, under the terms and conditions of a written contract.
- f. The non-dedicated access line option forwards the call from an Originating End Office over the message network to the PSAP. No additional features are available with this option.
- g. Company or customer-provided equipment may be furnished to terminate 9-1-1 facilities at any PSAP.
- h. When the Company provides miscellaneous terminal equipment, it will be provided at the rates and charges on file in the Marketing Department of the Company or on an individual case basis.
- i. When customer-provided terminal equipment is used at a PSAP, it will be furnished in accordance with the General Regulations set forth in other sections of the Company and must comply with the Federal Communications Commission (FCC) Rules and Regulations, CFR Part 68 (See Section 8, Connections of Equipment, Communications Systems and Premises Wire of the Exchange and Network Services Tariff). When customer-provided terminal equipment is used, it must be compatible with the technical requirements and features of 9-1-1 Service, i.e., lines must be loop start.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1) (Cont'd)

2. Definitions

9-1-1 Service Area

The geographic area that contains the Serving Central Office and Originating End Offices in which the 9-1-1 customer will have the capability to respond to all 9-1-1 calls and initiate appropriate responses. InterLATA facilities will be provided by the carrier chosen by the customer.

Called Party Hold (CPH)

A feature of 9-1-1 Service that enables a Public Safety Answering Point (PSAP) attendant to retain control of an incoming 9-1-1 call connection even if the calling party hangs up.

Emergency Ringback

A feature that allows the PSAP attendant to call or ring the line of an incoming 9-1-1 call that appears to have gone on hook (hung up). CPH is required for this feature.

Forced Disconnect

A feature that allows the PSAP attendant to release a connection regardless of the action of the calling party. This prevents blockage of the incoming 9-1-1 lines serving the PSAP.

Idle Tone Application

A feature that allows the PSAP attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason. If the call is abandoned, a distinct tone is heard. If the caller is still on the line but unable to speak, no tone is heard.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- B. Basic Universal Emergency Number Service (Basic 9-1-1)
2. Definitions (Cont'd)

Meet Point

A predetermined point in the provision of a circuit, between two or more operating companies, i.e., where the Company provides a portion of the facilities to a point and another telephone company continues in order to provide end-to-end service to a customer.

Originating End Office

A central office that serves the caller originating a 9-1-1 call.

Public Safety Answering Point (PSAP)

An answering location for 9-1-1 calls originated within a given service area. PSAPs are designated as primary and secondary. The primary PSAP receives all calls directly from the public; secondary PSAPs only receive calls from a primary PSAP on a transfer basis.

Serving Central Office

The central office from which a primary PSAP is served.

Switchhook Status

A feature that provides the PSAP attendant audible and visual signals indicating whether a 9-1-1 call put on hold is still on hold or has disconnected.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1) (Cont'd)

3. Terms and Conditions

- a. The 9-1-1 customer may be a municipality or other state or local government unit, or an authorized agent of one or more of these units. The customer must be legally authorized to subscribe to the service and respond to public emergency calls from the central office service areas arranged for 9-1-1 calling, per ORS 401.710-401.790.
- b. If Company facilities are not available to provide 9-1-1 Service, modifications may be made to our facilities as necessary on an individual case basis. The actual cost of these modifications will be charged to the customer in addition to the filed rates of this Price List.
- c. In a dedicated access line arrangement, the customer will be required to purchase exchange lines from the Originating End Office to the Public Safety Answering Point (PSAP) and when necessary, applicable mileage rates, as shown in 4., following, rates and charges, from the Originating End Office to the Serving Central Office, to allow the direct routing of end office calls over those lines.

For the non-dedicated access line option, the customer must purchase exchange lines from the Serving Central Office, as noted below, for receipt of calls forwarded from each remote end office.

- (1) A combination of dedicated and non-dedicated lines may be provided to one PSAP, operating conditions permitting, but only one option is available per Originating End Office.
 - (2) The customer must subscribe to enough lines at the PSAP to receive 9-1-1 calls on lines other than its administrative lines. In no case shall there be less than two 9-1-1 lines per Originating End Office.
- d. All Section 2, General Regulations, preceding, contained in this Price List apply, as appropriate, to the provision of 9-1-1 Emergency Service.
 - e. 9-1-1 are the only digits which may be used as an abbreviated emergency telephone number.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

3. Terms and Conditions (Cont'd)

- f. The 9-1-1 emergency telephone number may not be used as a replacement for general telephone service. The public safety agencies will subscribe to other exchange services as provided in other tariff and/or price list sections of this Company to satisfy telecommunicating needs other than receipt of 9-1-1 calls.
- g. The service is furnished to the customer for the purpose of receiving reports of emergencies from the public.
- h. 9-1-1 Service is classified as business service and is arranged for one-way incoming service to the appropriate Public Safety Answering Point (PSAP).
- i. 9-1-1 Service is provided for the benefit of the customer operating the PSAP. The provision of 9-1-1 Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- j. 9-1-1 Service will not be suspended or disconnected for non-payment without a ninety day written notification to the customer, the Company, and the State of Oregon, Executive Department, Emergency Management Division.
- k. The Company will furnish facilities and equipment to enable the customer's personnel to respond to 9-1-1 calls, but will not answer and forward those calls.
- l. The Company shall not be responsible for providing 9-1-1 Service to less than an entire central office (switching entity) and will only provide one type of 9-1-1 Service within a given central office, i.e., the 9-1-1 Service will not be activated in only one of three prefixes in the same central office.

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9. CENTRAL OFFICE SERVICES

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

3. Terms and Conditions (Cont'd)

- m. The rates charged for 9-1-1 Service include only the usual inspection or monitoring of facilities, which are done on a routine basis, to discover errors, defects and malfunctions in the service.

The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its specific use. The customer shall promptly notify the Company in the event the system is not functioning properly. Any additional testing requested by the customer will be handled and priced on an individual case basis.

- n. In any central office where 9-1-1 Service has been activated, the Company will provide the same level of reliability and quality as it provides for all other telephone services in that central office.
- o. The customer will be responsible for making arrangements to handle all 9-1-1 calls that originate from telephones served by Originating End Offices in the 9-1-1 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- p. Application for 9-1-1 Service must be executed in writing by each customer. In addition, the customer must submit a copy of the State of Oregon approved Emergency Telephone System Plan. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

3. Terms and Conditions (Cont'd)

q. The customer must furnish the Company its agreement in writing to the following terms and conditions. This is satisfied with providing the approved Emergency Telephone System Plan.

- (1) All 9-1-1 calls will be answered on a twenty-four hour day, seven-day week basis.
- (2) The customer has responsibility for dispatching the appropriate emergency service vehicles within the 9-1-1 Service Area, or will undertake to transfer all 9-1-1 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
- (3) The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the Public Safety Answering Point (PSAP) by calling parties. Furthermore, a written assurance is required from all agencies indicating their concurrence in the arrangement.
- (4) The customer will subscribe to local exchange service, and where necessary, private line service, at the PSAP location for administrative purposes, for placing outgoing calls, for transferring or dispatching 9-1-1 calls, and for receiving all other calls.
- (5) The customer will provide telephone equipment with a capacity adequate to handle the number of incoming 9-1-1 lines.
- (6) The customer will maintain an adequate number of circuits to handle the traffic volume.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

3. Terms and Conditions (Cont'd)

- r. The calling party will not be charged for calls placed to the 9-1-1 number. Any appropriate toll charges associated with 9-1-1 calls will be billed to the 9-1-1 customer.
- s. Neither the calling party nor the 9-1-1 customer is billed for message unit charges associated with measured service or calls placed from a pay telephone.
- t. When Switched to Non-dedicated Access Line Originating End Office Emergency Call Forwarding is requested, it will be provided by central office translation services when available. If translation services are not available, central office diverting equipment will be substituted, provided that particular central office is able to accommodate that equipment.
- u. It is the customer's obligation to assure that any customer provided terminal equipment is compatible with 9-1-1 Service and features.
- v. The Company may refuse to provide certain features if, in the Company's judgment, they are not compatible with the customer's terminal equipment.
- w. Trunk conditioning charges may apply under certain circumstances. For example, if there is a Public Safety Answering Point (PSAP) installed to back up the primary PSAP, the charges could apply, on an individual case basis.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1) (Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
a. 9-1-1 Transport Dedicated				
(1) 9-1-1 Code Recognition End Office Trunk Termination, per trunk	98H	ICB	\$10.75	
(2) 9-1-1 Business Line from serving central office to Public Safety Answering Point (PSAP)	91L	\$ 46.00	16.36	
(3) Automatic Number Identification, per trunk	D98	968.00	15.46	(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

4. Rates and Charges

a. 9-1-1 Transport Dedicated (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(4) Transport Mileage[1]			
(a) Per mileage band			
Mileage Bands			
• Over 0 to 8			
- Fixed	XU9E3	\$56.48	\$22.20
- Per mile	XE9EC	-	0.08
• Over 8 to 25			
- Fixed	XU9E4	56.48	22.61
- Per mile	XE9ED	-	0.12
• Over 25 to 50			
- Fixed	XU9E5	56.48	22.46
- Per mile	XE9EE	-	0.07
• Over 50			
- Fixed	XU9E6	56.48	24.14
- Per mile	XE9EF	-	0.10

(N)

[1] Mileage rates and charges apply to all interoffice trunking for inter and intraexchange transport. Transport between the PSAP Serving Central Office and the PSAP is included in the line rate and no additional mileage charge is applied.

(N)

|
(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

4. Rates and Charges

a. 9-1-1 Transport Dedicated

(4) Transport Mileage (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(b) Company charges for other connecting company exchanges[1]			
• From Originating End Office to Meet Point	N/A	[2]	[2]
• From Meet Point to the Public Safety Answering Point Serving End Office	N/A	[3]	[3]
(5) Originating End Office 9-1-1 Code Translation, per End Office	E99++	ICB	ICB

(N)

[1] The monthly mileage rates apply to the airline distance measured between the central offices through which the service is provided.

(N)

[2] Apply same rates and charges for 9-1-1 Code Recognition and fixed transport mileage per mileage band, and if requested, rates and charges for Automatic Number Identification.

[3] Apply same rates and charges for 9-1-1 business line and fixed transport mileage per mileage band.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

B. Basic Universal Emergency Number Service (Basic 9-1-1)

4. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
b. 9-1-1 Transport Non-dedicated[1]			
• Originating End Office Emergency Call Forwarding	9R1	[2]	[2]
• Originating End Office 9-1-1 Code Translation, per End Office	E99++	ICB	ICB

(N)

[1] One exchange line is required at the Public Safety Answering Point for each Originating End Office Emergency Call Forwarding feature to allow answering of calls forwarded.

(N)

[2] Apply same rates and charges as shown in 5.4.4, preceding, for *MARKET EXPANSION LINE* Service. The USOC 9R1 has no rate and is used for internal tracking purposes only.

(N)

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9. CENTRAL OFFICE SERVICES

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1 (CONT'D)

C. Enhanced Universal Emergency Number Service (E9-1-1)

1. Description

Enhanced Universal Emergency Number Service, also referred to as Enhanced 9-1-1 Service (E9-1-1), is a communication service whereby one or more Public Safety Answering Points (PSAPs) designated by the E9-1-1 Jurisdiction may receive telephone calls dialed to the telephone number 9-1-1. E9-1-1 Service includes network facilities necessary for the answering, transferring, and forced disconnect of emergency 9-1-1 calls originated by persons within the serving area.

2. Definitions

Alternate Routing (AR)

A method by which 9-1-1 calls are routed to a designated alternate location if all E9-1-1 lines to the primary PSAP are busy, or the primary PSAP is closed for a period of time.

Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI feature) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Location Identification/Data Management System (ALI/DMS)

A computer data base used to create, store and update the data (e.g. Emergency Service Numbers, addresses, customer names, etc.) required to provide the Selective Routing (SR) and ALI features.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- C. Enhanced Universal Emergency Number Service (E9-1-1)
2. Definitions (Cont'd)

Automatic Number Identification (ANI)

A feature by which the calling party's telephone number is forwarded to the E9-1-1 Jurisdiction's customer premises equipment for display.

Default Routing (DR)

A feature activated when an incoming 9-1-1 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E9-1-1 Control Office to a default PSAP designated by the E9-1-1 Jurisdiction.

Diverse Routing

A method of deploying end office facilities using separate systems to provide E9-1-1 Service in case of facility or central office equipment failure.

Emergency Service Numbers (ESNs)

Numbers used to identify primary and secondary Public Safety Answering Point (PSAP) locations as well as unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the E9-1-1 Service Area. ESNs are programmed into the ALI/DMS and are assigned by the Company to facilitate the routing and transfer features.

End Office

A central office which receives originating 9-1-1 calls.

E9-1-1 Service Area

The geographic area in which the E9-1-1 Jurisdiction will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

(N)

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9. CENTRAL OFFICE SERVICES

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- C. Enhanced Universal Emergency Number Service (E9-1-1)
 - 2. Definitions (Cont'd)

E9-1-1 Jurisdiction

A municipality, state or local governmental unit, or an authorized agent of one or more of these units to whom the State Emergency Telephone System Plan has lawfully delegated authority. The E9-1-1 Jurisdiction must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls from the public within the Company's central office areas where E9-1-1 Service is provided.

E9-1-1 Transport

Utilization of dedicated point-to-point circuits between an End Office or a Private Branch Exchange and an E9-1-1 Control Office, a Control Office and a PSAP, and/or a PSAP and a Node. E9-1-1 Transport is only to be used to transmit a telephone number (ANI Transport), a name and address (ALI Transport), or routing information (Selective Routing Transport) associated with a 9-1-1 call.

Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming 9-1-1 calls to secondary PSAPs by use of a single button on the Customer Premises Equipment (CPE).

Forced Disconnect

A feature which enables the PSAP attendant to release a connected call even though the calling party has not hung up. This prevents blockage of incoming E9-1-1 facilities to the PSAP.

Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming 9-1-1 call by manually obtaining dial tone through use of the telephone switchhook or the appropriate button on the CPE and dialing the appropriate telephone number or speed calling code.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- C. Enhanced Universal Emergency Number Service (E9-1-1)
2. Definitions (Cont'd)

Master Street Address Guide (MSAG)

A data base of street names and address ranges within their associated communities defining emergency service zones for 9-1-1 purposes.

Node

A computer utilized to multiplex ALI data lines between the PSAPs and the ALI/DMS computers. A pair of Node Computers is utilized for up to forty-eight PSAPs.

Node Port

Port required on the Node to transmit data from the Automatic Location Identification/Data Management System (ALI/DMS) computer to the PSAP.

P.01 Grade of Service

Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the E9-1-1 system will encounter a busy condition.

Private Branch Exchange (PBX)

A private, internally switched telephone system of significance to an E9-1-1 system because internal PBX stations may not always be contained in the ALI/DMS, and as a result, may not be correctly displayed by Automatic Number Identification or Automatic Location Identification equipment.

Private Branch Exchange (PBX) Station

A telephone with a unique identifying number which is connected internally and directly to the PBX.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- C. Enhanced Universal Emergency Number Service (E9-1-1)
 - 2. Definitions (Cont'd)

Private Switch/Automatic Location Identification (PS/ALI)

PS/ALI is a service offering which allows a PBX switch to send Automatic Number Identification information to an E9-1-1 Control Office (Tandem) from individual PBX stations for the purpose of providing site or station location information on an E9-1-1 call, or for selectively routing that call to the appropriate PSAP. PS/ALI also is available to Centrex/*CENTRON* customers who wish to provide the E9-1-1 system with more specific location and routing information. These are the only intended uses for this service.

Private Switch/Automatic Location Identification (PS/ALI) Customer

The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, or a PBX owner/operator, or Centrex/*CENTRON* customer who desires to provide station location information to the E9-1-1 system.

Public Safety Answering Point (PSAP)

An answering location for 9-1-1 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive calls directly from the public; secondary PSAPs receive calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire or emergency medical or by employees of a common bureau serving a group of such entities.

Selective Routing (SR)

A feature that permits a 9-1-1 call to be routed to the designated primary PSAP based upon the identified telephone number of the calling party.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- C. Enhanced Universal Emergency Number Service (E9-1-1)
 - 2. Definitions (Cont'd)

Selective Routing "In" Trunk Port

Provides termination of the incoming trunking arrangement from the End Office to the Tandem for transmitting voice messages to the PSAP.

Selective Routing "Out" Trunk Port

Provides termination of the outgoing trunking arrangement from the Tandem to the PSAP for purposes of transmitting voice and data.

Selective Transfer

A feature that enables a PSAP attendant to transfer an incoming 9-1-1 call to another agency by depressing a button labeled with the type of agency; e.g., "Fire," on the customer premises equipment.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

Standard Addressing

A means of addressing which provides street/road names and house numbers, used in populating the Automatic Location Identification/Data Management System.

Tandem/E9-1-1 Control Office

A central office which provides tandem switching of 9-1-1 calls. It controls switching of Automatic Number Identification information to the PSAP and also provides the SR feature and certain maintenance functions for each PSAP.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1) (Cont'd)

3. Terms and Conditions

- a. The conditions set forth in this Price List shall be consistent with ORS 401.710 to 401.790, chapter 533 Oregon Laws 1981 sections 10 through 20 (as amended) and Oregon Emergency Management Administrative Rules. The Company reserves the right to revise rates if a change in the statutes or administrative rules affects the cost of providing service. (T)
- b. E9-1-1 Service is arranged for one-way incoming service to the appropriate Public Safety Answering Point (PSAP). Outgoing calls can only be made on a transfer basis on E9-1-1 systems equipped with the Selective Routing feature.
- c. The Company does not answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the E9-1-1 Jurisdiction's personnel to respond to such calls.
- d. Any customer premises equipment used in conjunction with E9-1-1 Service or attached to the network shall be configured so that it is unable to extract any information from the Automatic Location Identification/Data Management System (ALI/DMS) other than information relating to the subscriber whose number is identified through the Automatic Number Identification (ANI) feature during an E9-1-1 call.
- e. E9-1-1 Service is not subject to the "temporary suspension" provision found in Section 2 of the Exchange and Network Services Tariff. (T)
- f. In addition to ORS 401.765, E9-1-1 information consisting of the names, addresses, and telephone numbers of Company customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information may only be retrieved by the PSAP on a call-by-call basis and may only be used for the purpose of responding to 9-1-1 emergency calls. Should an E9-1-1 Jurisdiction not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential customer information. (N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

- g. In addition to ORS 401.765, the E9-1-1 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the originating station location may be furnished to the Public Safety Answering Point.
- h. Default Routing and End Office identification will be provided in lieu of Selective Routing and Automatic Number Identification (ANI) for E9-1-1 systems served from central offices not equipped to transmit ANI.
- i. End Office identification is provided in lieu of Automatic Number Identification/Automatic Location Identification (ANI/ALI) on calls placed from four-party or eight-party lines.
- j. The Company's entire liability to any person for interruption or failure of E9-1-1 Service or Private Switch/Automatic Location Identification (PS/ALI) shall be limited to the terms set forth in this Section and other sections of this Price List.
- k. The Company shall not be liable for civil damages caused by an act or omission of the Company, its employees or agents in the design, development, installation, operation, maintenance or provisioning of 9-1-1, E9-1-1 emergency communication systems or services, or PS/ALI. The provisions of this Section shall apply unless the act or omission constitutes willful and wanton conduct.
- l. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as Private Branch Exchanges or shared tenant services, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to the Company by the customer in a Company standard format for inclusion in its E9-1-1 data base. However, by doing so the Company makes no representation or warranty or assumes no liability regarding the accuracy of the data provided to the Company by a customer. Also, the Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of this data by the customer, whether asserted by customer or any person, business, government agency, or other entity against the Company.

(N)

(T)

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

- m. Application for E9-1-1 Service must include a state approved plan for each E9-1-1 Jurisdiction. If application for service is made by an agent, the Company must be provided, in writing, with satisfactory proof of appointment of the agent by the E9-1-1 Jurisdiction.
- n. The E9-1-1 Jurisdiction will furnish the Company its agreement to the following terms and conditions:
 - The E9-1-1 Jurisdiction will provide Customer Premises Equipment (CPE) with a capacity adequate to handle the number of incoming circuits recommended by the Company. It is the E9-1-1 Jurisdiction's responsibility to ensure the CPE selected is compatible with the service furnished by the Company.
 - Prior to any dispatch, the E9-1-1 Jurisdiction will attempt to verify the location of the incident.

(N)

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

- o. When the Selective Routing feature is provided, the E9-1-1 Jurisdiction is responsible for identifying primary and secondary Public Safety Answering Point (PSAP) locations as well as the unique combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the E9-1-1 Service Area. A range of Emergency Service Numbers (ESNs) will be provided by the Company and coordinated with Oregon Emergency Management. Prior to the effective date of service, the E9-1-1 Jurisdiction will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E9-1-1 Service Area. These ESNs will be programmed into the Automatic Location Identification/Data Management System (ALI/DMS) and loaded on the Tandem to permit routing of 9-1-1 calls to the primary and secondary PSAPs responsible for handling calls from each telephone in the E9-1-1 Service Area. The following terms define the E9-1-1 Jurisdiction's responsibility in providing this information:
 - After establishment of service, it is the E9-1-1 Jurisdiction's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG) and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 9-1-1 calls to the proper PSAP.

(N)

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

p. When the selective routing feature is provided, the following conditions define the Company's responsibilities for file management:

- (1) Coordinate with the E9-1-1 Jurisdiction and other telephone companies (that are part of Company-provided system) to establish specific implementation schedules and roles for successful installation.
- (2) Consult with the E9-1-1 Jurisdiction on design of Master Street Address Guide (MSAG) and Emergency Service Zones (ESZ). Provide training and written documentation to the E9-1-1 Jurisdiction and other telephone companies' appointed MSAG coordinator on file development.
- (3) A range of Emergency Service Numbers (ESNs) will be provided to the E9-1-1 Jurisdiction by the Company and coordinated with Oregon Emergency Management (OEM).
- (4) Build and maintain MSAG file in concert with the E9-1-1 Jurisdiction and other telephone companies utilizing National Emergency Number Association (NENA) recommended and U.S. Postal Service addressing standards. All files will be compliant and updated by 1995.
- (5) Establish and implement with the E9-1-1 Jurisdiction and other telephone companies the process for ongoing MSAG updates. Routine MSAG changes on Company controlled files will be processed within one business day from time of receipt. The E9-1-1 Jurisdiction requested, special large volume changes and annexations may require more than one business day and may result in additional charges.
- (6) Company will provide a method of verifying all properly received updates to the MSAG showing each change, deletion and addition to the MSAG in five business days.
- (7) The Company will staff the data base with trained data base personnel to receive MSAG updates from the E9-1-1 Jurisdiction until 5:00 p.m. Pacific time each business day.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions

p. When the selective routing feature is provided, the following conditions define the Company's responsibilities for file management: (Cont'd)

(8) Provide initial development and load of selective routing tables into the Company Control Office/Tandem. Update routing tables each business day as required. The Company together with the E9-1-1 Jurisdiction will coordinate with OEM to ensure routing tables are consistent with the state plan and state administrative rules.

(9) A complete Master Street Address Guide (MSAG) file will be provided on a quarterly basis to each E9-1-1 Jurisdiction and OEM, up to a maximum of one copy per Public Safety Answering Point in one medium of their choice or one copy each of two mediums per system. Mediums available for distribution of MSAG are paper, magnetic tape or floppy diskette. Any E9-1-1 Jurisdiction request for distribution in excess of the standard quarterly distribution, to include a mix of mediums, may result in additional charges.

(10) Each telephone company will receive one copy of the MSAG file in the medium of their choice on a quarterly basis.

(11) The timing of any changes impacting the E9-1-1 Jurisdiction's MSAG will be negotiated with the E9-1-1 Jurisdiction and other telephone companies prior to implementation.

q. When the Automatic Location Identification (ALI) feature is provided, the following conditions define the Company's responsibilities for data base management:

(1) Coordinate the building and maintenance of the subscriber record (ALI) data base to include company and other telephone company subscriber records as appropriate.

(2) When receiving data from other telephone companies, supply technical support for data transmission problems.

(3) Establish and implement with the E9-1-1 Jurisdiction the process for ongoing Automatic Number Identification/Automatic Location Identification (ANI/ALI) inquiries. Any ANI/ALI inquiries will be resolved within five business days of receipt.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions

q. (Cont'd)

- (4) Supply, operate, monitor and maintain an E9-1-1 Automatic Location Identification/Data Management System (hardware and software) that is operational twenty-four hours a day, seven days a week for data retrieval.
- (5) Provide complete back-up of all subscriber record files on-line at all times.
- (6) Average timing for ALI response is not to exceed two seconds until the first character is displayed.
- (7) Provide other telephone companies a copy of their own subscriber records (ALI) data base file once a year for verification.
- (8) Store an audit trail of ALI retrievals for a minimum of one month and provide a monthly ALI retrieval activity report to the E9-1-1 Jurisdiction.
- (9) The Company will staff the data base operations with trained data base personnel until 5:00 p.m. Pacific time each business day.
- (10) Based on a measurement of ALI retrievals compared to ALI errors identified at the Public Safety Answering Point as a result of 9-1-1 calls, the Company will maintain a level of 97% data base accuracy. Accuracy for data originating from a source other than the Company will be the responsibility of originator. The Company and other telephone companies location information is accurate to where the Company network responsibility ends and the E9-1-1 Jurisdiction's responsibility starts, unless location information behind a private switch is purchased by the private switch owner.
- (11) Service order updates will be reflected in the 9-1-1 computers within one business day of posting an order completion to the Company's master customer records data base.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

- r. The Company shall not be required to provide E9-1-1 Service to less than an entire central office serving area.
- s. The rates charged for E9-1-1 Transport Service includes normal network monitoring of facilities to discover errors, defects, and malfunctions in the network, but does not include any additional monitoring. If available, at the request of the E9-1-1 Jurisdiction, the Company will provide additional inspection and monitoring of facilities for an additional charge. The E9-1-1 Jurisdiction shall promptly notify the Company in the event the system is not functioning properly.
- t. All E9-1-1 facilities are required to maintain a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be required to connect each End Office in the E9-1-1 system to the E9-1-1 Control Office, and from the Control Office to the Public Safety Answering Point (PSAP). In direct trunk applications, two trunks are required from each End Office to the PSAP. Line concentration that provides for Automatic Number Identification and maintains P.01 Grade of Service, will be permitted if approved by the state plan. The Company will provide quarterly traffic studies to aid the E9-1-1 Jurisdiction in maintaining P.01 Grade of Service for transport provided by the Company.
- u. Where facilities permit, the E9-1-1 Jurisdiction can request diversification and redundancy of any or all inter-office and/or local facility routes. Additional charges for such service utilizing the facilities, or the construction and provisioning thereof, will be the responsibility of the E9-1-1 Jurisdiction and will be assessed on an individual case basis.
- v. When the Company's Automatic Location Identification service feature is provided, two data circuits will be required to connect each PSAP Serving Central Office in the E9-1-1 Service Area to the Node.

(N)

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9. CENTRAL OFFICE SERVICES

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

w. Secondary Public Safety Answering Points (PSAPs) that are not equipped to display Automatic Number Identification (ANI) on compatible customer premises equipment will receive calls on a transfer basis over the Public Switched Telephone network or the E9-1-1 Jurisdiction may subscribe to additional E9-1-1 Transport Service.

x. E9-1-1 Service is offered subject to availability of facilities.

y. One Node Port is required per PSAP served.

z. When the Company's Selective Routing feature is purchased, the E9-1-1 Jurisdiction must also purchase Selective Routing "In" and "Out" trunks.

aa. In addition to the terms and conditions stated in this Price List, service agreements may be required in the following situations: (T)

(1) Between the Company and other connecting telephone company exchanges as to the terms and conditions for development and maintenance of the Automatic Location Identification (ALI) data base.

(2) Between the Company and additional 9-1-1 network providers.

(3) Between the Company and 9-1-1 Jurisdictions for maintenance and reporting of service quality.

The ANI/ALI Inquiry Response reports will be provided quarterly at no additional charge. Any charges for additional reports will be assessed on an individual case basis.

bb. Where technically feasible, the Company will use Voice Grade 32 Signaling.

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions (Cont'd)

- cc. The Selective Routing feature of PS/ALI will be limited to the E9-1-1 Serving Area in which the Private Branch Exchange (PBX) is located as well as the E9-1-1 system's Selective Routing pattern, as prescribed by the E9-1-1 customer.
- dd. In a Private Switch/Automatic Location Identification (PS/ALI) service application, the PBX owner/operator (or Centrex/*CENTRON* customer) must meet the following requirements:
 - (1) The PS/ALI customer must indicate in writing that the E9-1-1 customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
 - (2) Provide a single point of contact and written documentation to the Company stating that the PS/ALI customer will coordinate with its affected Public Safety Answering Point to:
 - Accept and dispatch calls for those PBX/*CENTRON* stations,
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.
 - (3) Provide full seven-digit Automatic Number Identification (ANI) for every station within the PBX. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
 - (4) ANI multifrequency signaling must conform to industry standards.
 - (5) Create, maintain and forward to the Company, current telephone number and address data in the format specified by the Company at the time intervals mutually agreed upon by the Company and the PS/ALI customer.

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions

dd. (Cont'd)

- (6) Configure PBX to connect at least two dedicated voice grade trunks, recognizing the "9-1-1" or "99-1-1" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 9-1-1 call processing.
- (7) Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than E9-1-1 telecommunications service. Misuse or abuse of the E9-1-1 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
- (8) Order a minimum of two dedicated 9-1-1 trunks to the E9-1-1 Control Office (Tandem) for each PBX.
- (9) Use personal computer hardware and software (or PC equivalent hardware and software) for ongoing customer record update programs and processes, that conform to the specifications outlined by the Company.

ee. Rate Stability

E9-1-1 may be ordered on a month-to-month basis or under a rate stability service agreement for terms of 12 through 60 months.

Rate stability allows the customer to order E9-1-1 with the assurance that during the term of the service agreement the monthly rates for E9-1-1 will not exceed the rates in effect at the time the rate stability service agreement is signed by the customer.

Under a rate stability service agreement the monthly rate for E9-1-1 shall be the monthly rate in effect for E9-1-1 on the date the customer signs the service agreement.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions

ee. Rate Stability (Cont'd)

(1) Rate Stability Terms and Conditions

- (a) The customer must specify the length of term requested at the time E9-1-1 is ordered.
- (b) At the end of the term of the rate stability service agreement the customer may negotiate a new service agreement, convert to month-to-month service or may terminate E9-1-1. The monthly rates will be those rates in effect at the time the new service agreement term begins. Should the customer not make a choice by the end the term of the rate stability service agreement, E9-1-1 rates will automatically revert to those in effect for the then current month-to-month option. If E9-1-1 is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.
- (c) Should the customer choose to discontinue all or part of E9-1-1 prior to the completion of the term of the rate stability service agreement, a Termination Liability charge will apply, as set forth in (2), following.
- (d) Related monthly rates and nonrecurring charges for addition(s) to E9-1-1 provided under a rate stability service agreement are the rates and charges in effect at the time of the addition(s).
- (e) The Minimum Service Period for any E9-1-1 rate stability service agreement is 12 months.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

3. Terms and Conditions

ee. Rate Stability

(1) Rate Stability Terms and Conditions (Cont'd)

(f) Changes to Rate Stability Service Agreements

- E9-1-1 provided on a month-to-month basis may be upgraded to a rate stability service agreement at any time without the customer incurring any nonrecurring charges.
- E9-1-1 provided under a rate stability service agreement may be upgraded to a new rate stability service agreement with a length of term equal to or greater than the term remaining in the existing service agreement at any time without the customer incurring any nonrecurring or termination charges. New Minimum Service Periods apply to the new rate stability service agreement.
- E9-1-1 monthly rates will be those in effect at the time the new rate stability service agreement is signed by the customer.

(2) Termination Liability Charges

After the service date, if a customer removes, E9-1-1 service, in whole or in part, to a level that is less than 80% of the total annual true-up stabilized monthly rate, a termination charge as defined in 2.2.14.B. of the Exchange and Network Services Tariff may apply to the E9-1-1 service removed below the 80% level.

(N)

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(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1) (Cont'd)

4. Rates and Charges

- a. Nonrecurring charges specified in Section 3, preceding, may apply, as appropriate, in addition to the rates and charges specified below.
- b. The calling party is not charged for calls placed to the 9-1-1 number.
- c. When a call is transferred from a primary Public Safety Answering Point (PSAP) and toll charges are applicable, the charges are billed to the primary PSAP according to rates applicable from the rate center in which the E9-1-1 Control Office providing the transfer resides to the rate center where the transfer terminates.
- d. The rates and charges contained herein are in addition to any applicable charges rendered by other Local Exchange Carriers in connection with the provisioning of this service to the E9-1-1 Jurisdiction.
- e. The rates and charges for E9-1-1 Service are based upon utilizing Standard Addressing in populating the Data Management System (DMS). Addressing not in this format will result in errors that must be manually corrected. After manual review by the customer, and confirmation that no alternative addressing is available, the Company will load Rural Route, P.O. Boxes, and etc., existing in our telephone customer records, into the DMS for no additional charges. Should there be a need for additional manual data base work to be performed by the Company, additional charges could apply, and will be calculated on an individual case basis.
- f. Any special billing arrangements to include billing and collections provided for other connecting telephone company exchanges, will be at rates filed in Section 8 of the Access Service Price List.

(N)

(N)

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C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges (Cont'd)

g. Tie lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service are provided at established rates for such channels and facilities specified in other tariffs and/or price lists. (T)

h. Where circumstances warrant, an E9-1-1 Jurisdiction subscribing to E9-1-1 Service may request, on an individual case basis, an alternate service arrangement. The terms and conditions of such an arrangement will be determined by the Company at the time the request is made.

i. 9-1-1 Transport Dedicated Access Line

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) 9-1-1 Code Recognition End Office Trunk Termination, per trunk	98H	ICB	\$10.75
(2) Service Provisioning			
• First circuit installed	S9E1X	\$291.81	—
• Each additional circuit	S9EAX	143.82	—
(3) Channel Connection[1]			
• Two-wire, per channel	XCD2X	—	8.78
• Four-wire, per channel	XCD4X	—	16.82

[1] One channel connection is required for each circuit between the serving central office and the Public Safety Answering Point. (N)
(N)

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C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges

i. 9-1-1 Transport Dedicated Access Line (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(4) Channel Signaling[1]			
• Voice Grade (VG) 32 signaling	CE9DX	\$150.34	\$ 4.70
• VG 33 reverse battery signaling	CE91X	150.34	11.08
• Data VG 36	CE9LX	175.68	15.20
(5) Transport Mileage, per mileage band			
Mileage Bands			
• Over 0 to 8			
- Fixed	XU9E3	56.48	22.20
- Per mile	XE9EC	-	0.08
• Over 8 to 25			
- Fixed	XU9E4	56.48	22.61
- Per mile	XE9ED	-	0.12
• Over 25 to 50			
- Fixed	XU9E5	56.48	22.46
- Per mile	XE9EE	-	0.07
• Over 50			
- Fixed	XU9E6	56.48	24.14
- Per mile	XE9EF	-	0.10

(N)

[1] One channel signaling is required for each channel connection.

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges

i. 9-1-1 Transport Dedicated Access Line (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE
(6) 9-1-1 Service with other connecting telephone company exchanges[1]		
• From Meet Point to Company Public Safety Answering Point	[2]	[2]
• From Meet Point to Company tandem	[3]	[3]
• From Company tandem or Originating End Office to Meet Point	[4]	[4]
(7) Provisioning for Alternate Routing[5]	ICB	ICB
(8) InterLATA Transport, per circuit[6]	\$50.00	\$77.65

[1] The monthly mileage rates apply to the airline distance (V&H) measured between the central offices through which the service is provided. (See Private Line Transport Services Tariff, Mileage Measurement.)

[2] Apply same rates and charges for 9-1-1 Code Recognition, Channel Connection and Transmission, and Transport Mileage per mileage band.

[3] Apply same rates and charges for Transport Mileage per mileage band.

[4] Apply same rates and charges for Transport Mileage per mileage band and for any feature.

[5] Rates and charges apply to requests for additional facilities for diversification where facilities are not available or do not exist.

[6] These charges are in addition to all other mileage and connection charges.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges (Cont'd)

j. Private Switch/Automatic Location Identification (PS/ALI)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) Service Provisioning			
• First circuit installed	SCH	\$264.95	-
• Each additional circuit	SCHAX	97.55	-
(2) Automatic Location Identification (ALI), per 1,000 records[1]	9DM	249.55	\$65.58
(3) Combined ALI and Selective Routing,			
• Per 1,000 records[1]	9DW	249.55	65.58
• Selective Routing, per incoming trunk port	SZ61X	467.28	34.21
(4) Selective Routing only			
• Per 1,000 records[1]	9D2	249.55	65.58
• Per incoming trunk port	SZ61X	465.92	34.21

(N)

[1] Rates and charges apply to a minimum of 1,000 records. Rates and charges also apply to each additional 1,000 records, or fraction of 1,000 records. Record count will be reviewed annually to update billing.

(N)

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(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges

j. Private Switch/Automatic Location Identification (PS/ALI) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(5) Network Access Channel			
• Two-wire, per channel	XCD2D	–	\$ 8.79
• Four-wire, per channel	XCD4D	–	17.57
(6) Channel Performance			
• Voice Grade 33 Reverse Battery Signaling	CE92X	\$ 77.83	5.60
• Voice Grade 33 E&M Signaling	CE94X	122.83	22.39

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges

j. Private Switch/Automatic Location Identification (PS/ALI) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(7) Transport Mileage, per mileage band			
Mileage Bands Per Circuit			
• Over 0 to 8			
- Fixed	XU9D3	\$65.56	\$18.50
- Per mile	XE9DC	-	0.09
• Over 8 to 25			
- Fixed	XU9D4	65.56	18.84
- Per mile	XE9DD	-	0.12
• Over 25 to 50			
- Fixed	XU9D5	65.56	18.72
- Per mile	XE9DE	-	0.08
• Over 50			
- Fixed	XU9D6	65.56	20.12
- Per mile	XE9DF	-	0.10

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges (Cont'd)

k. Service Features

- (1) E9-1-1 Jurisdictions must purchase Automatic Number Identification when purchasing Selective Routing (SR) or Automatic Line Identification.
- (2) Where two jurisdictions are served by one central office, each jurisdiction may select a different feature combination as long as SR is one of the features.
- (3) The following standard features are included with SR:
 - Default Routing
 - Alternate Routing
 - Speed Calling
 - Fixed, Manual, and Selective Transfer Arrangements
 - Forced Disconnect

(N)

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges

k. Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(4) Automatic Number Identification (ANI), per trunk	D98	\$968.00	\$22.65
(5) Selective Routing (SR), (Company Exchanges)			
• Per 100 access lines[1]	9RT	60.61	10.58
• SR per incoming trunk port[2]	SR61X	865.18	29.29
• SR per outgoing trunk port[3]	SR6OX	263.16	34.72
(6) SR, (non-Company Exchanges)			
• Per 100 records[1]	9RW	50.84	5.91
• SR per incoming trunk port[2]	SJ61X	865.18	29.29
• SR per outgoing trunk port[3]	SJ6OX	263.16	34.72
(7) Automatic Location Identification (ALI), (Company Exchanges), per 100 access lines[1]	ELB	35.83	10.46

[1] Rounded to nearest 100 access lines/records (excluding all types of Wide Area Telecommunications Service terminations). This count is based upon the maximum number of access lines/records in service in the E9-1-1 Service Area during the most current twelve-month period at the time service is established. This number will be based upon an annual review to update the provider's billing.

[2] The rates and charges are for terminating each individual incoming trunk into the tandem from a central office.

[3] The rates and charges are for terminating each individual outgoing trunk of the 9-1-1 tandem to a PSAP or to another tandem.

(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

C. Enhanced Universal Emergency Number Service (E9-1-1)

4. Rates and Charges

k. Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(8) ALI, (non-Company Exchanges), per 100 records[1]	EJ8	\$ 26.05	\$ 5.91
(9) Combined ALI and SR, (Company Exchanges)			
• Per 100 access lines[1]	ER2	60.87	10.58
• SR per incoming trunk port[2]	SR61X	865.18	29.29
• SR per outgoing trunk port[3]	SR6OX	263.16	34.72
(10) Combined ALI and SR, (non-Company Exchanges)			
• Per 100 records[1]	EH2	50.84	5.91
• SR per incoming trunk port[2]	SJ61X	865.18	29.29
• SR per outgoing trunk port[3]	SJ6OX	263.16	34.72
(11) ALI Node, per Public Safety Answering Point	NOP	1,028.53	139.74

1. Public Safety Answering Point Equipment

The Company will provide customer premises equipment on a contracted individual case basis.

[1] Rounded to nearest 100 access lines/records (excluding all types of Wide Area Telecommunications Service terminations). This count is based upon the maximum number of access lines/records in service in the E9-1-1 Service Area during the most current twelve-month period at the time service is established. This number will be based upon an annual review to update the provider's billing.

[2] The rates and charges are for terminating each individual incoming trunk into the tandem from a central office.

[3] The rates and charges are for terminating each individual outgoing trunk of the 9-1-1 tandem to a PSAP or to another tandem.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1 (CONT'D)

D. Wireless E9-1-1 Connectivity[1]

Wireless E9-1-1 Connectivity allows for the delivery of a wireless 9-1-1 call through the Company E9-1-1 network to a PSAP. Wireless carriers connect directly through the Company E9-1-1 Control Office.

1. Connection through Company E9-1-1 Control Office

Carriers having the capability to provide wireless handset ANI, cell site and sector and/or longitudinal and latitudinal (x,y) coordinates in the appropriate format, may connect directly to the Company's E9-1-1 Control Office. The E9-1-1 Control Office will forward information to the PSAP as well as provide Selective Routing functions.

2. Definitions

ALI Delivery

The process which delivers the ALI information, and the wireless handset's ANI, cellsite and sector and/or longitudinal and latitudinal (x,y) coordinates to the PSAP.

Mobile Switching Center (MSC)

A Wireless Carriers switch that manages facilities used to provide wireless two-way telecommunications services.

(N)

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

(N)

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(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

D.2. (Cont'd)

Psuedo ANI (PANI)

A unique seven digit non-dialable number used to route a wireless 9-1-1 call.

SR/ALI Phase I Wireless

Selective Routing/Automatic Location Identification (SR/ALI) Phase I provides for the routing of a wireless 911 call to a PSAP based on the PANI and delivery of ALI information to the PSAP, including PANI, and the wireless handset's ANI. This information is "pushed" into the ALI database so that when the PSAP makes the ALI request, this location information is returned.

SR/ALI Phase II Wireless

SR/ALI Phase II provides for the routing of a wireless 911 call to a PSAP based on PANI information. In Phase II, the wireless carrier has equipment that finds latitude and longitude, x and y coordinates, of the caller when they dial 911. This information is held in their database based on the callers ANI. When the PSAP requests the ALI for the caller, they go to the ALI database to "pull" the latitude and longitude information from the wireless carrier's database. SR/ALI Phase II allows the PSAP to continually "pull" the latitude and longitude information via ALI. This ability to "pull" information is referred to as retrievable location (RLOC).

3. Terms and Conditions

- a. Wireless E9-1-1 Connectivity is determined by the municipality, county, or state government unit, or an authorized agent to whom authority has been legally delegated. Phase I data (PANI) cellsite and sector, and wireless handset's ANI will be provided by Wireless Carriers if Phase II data (latitude and longitude, coordinates) is not available.

[1] Per FCC Report and Order 94-102, the Carrier must at least route a wireless caller's E9-1-1 call to the nearest PSAP and deliver the associated ten-digit wireless handset telephone number, the cell site and the sector.

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

D.3. (Cont'd)

- b. Delivery of wireless calls to the PSAP requires specific entries in the E9-1-1 ALI database. These entries must be MSAG valid and agreed upon by each PSAP. The entries are then loaded into the ALI database by the Wireless Carrier.
- c. A minimum of two dedicated trunks are required between **each** MSC and the Selective Routing switch and are the responsibility of the Wireless Carrier. In addition, the PSAP is required to subscribe to **incoming** ports **equal to the number of trunks between the MSC and the Selective Router Switch.**
- d. SR/ALI Feature Options
 - (1) PSAPs must subscribe to either the SR/ALI per trunk port option or the End User Subscriber Option.
 - (2) To receive the SR/ALI End User Subscriber Option rate, the PSAPs must adhere to the following:
 - (a) Provide the Company with wireless carrier-specific end user subscriber counts when service is requested;
 - (b) For the purpose of true-up, annually provide the Company with wireless end user subscriber counts for the previous calendar year, by March 31st.
 - (3) PSAPs who do not provide the carrier-specific line counts at the time service is requested, or wireless line counts annually by March 31st, will be charged at the per-port rate USOC E8WFX, following.
- e. The customer is responsible for determining call routing based on jurisdictional boundaries.
- f. Phase II RLOC is an incremental charge to the SR/ALI connectivity option selected and feature functionality.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE – 9-1-1

D. Wireless E9-1-1 Connectivity (Cont'd)

4. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Phase I Selective Routing/ Automatic Location Identification Trunk Port for each,			
• Incoming trunk	E8W1X	[1]	[1]
• Outgoing trunk	E8WOX	[2]	[2]
b. Phase I Selective Routing/Automatic Location Identification Features			
• Selective Routing/ Automatic Location Identification Features, per trunk port	E8WFX	[3]	[3]
• Selective Routing/ Automatic Location Identification Features, per 100 Wireless End User Subscribers[4]	E8WEX	[5]	[5]

[1] Same rates and charges as USOC SJ61X, as found in C.4.k.(10), preceding.

[2] Same rates and charges as USOC SJ60X, as found in C.4.k.(10), preceding.

[3] Rates and charges based on an individual customer case by case basis.

[4] Rounded to nearest 100 End User subscribers.

[5] Same rates and charges as USOC EH2, as found in C.4.k.(10), preceding.

(N)

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D.4. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
c. Phase II Retrievable Location Feature Functionality[1]				
• Upgrade to ALI database, Per PSAP	WR9	\$447.08	\$174.72	(N)

[1] RLOC Feature Functionality is in addition to the Selective Routing/Automatic
Location Identification Features selected in D.4.b., preceding.

(N)
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Transmittal No. 2008-003-PL

Effective: November 1, 2008

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1 (CONT'D)

E. Public Safety Answering Point (PSAP) Equipment

1. Description

The equipment offered in this Section is intended for use with the voice and data networks associated with the Enhanced 9-1-1 (E9-1-1) Services described in previous sections.

The two types of PSAP Equipment offered are listed below:

a. Telephone Answering Equipment

The equipment is utilized to answer E9-1-1 trunks and other lines to provide the voice interface between call takers and the calling public.

b. PSAP 9-1-1 Equipment

The equipment is designed to receive, interpret, and display the automatic number identification and automatic location identification information that is associated with a 9-1-1 call and provide automatic TDD deletion and display. All equipment in this group is designed to work with telephone answering equipment as described elsewhere in this Section or with compatible customer-owned answering equipment. All answering equipment supplied by the customer must conform to all interface requirements of the PSAP equipment supplied by the Company.

2. Terms and Conditions

a. The telephone answering equipment described in this Section will be supplied only in a PSAP and is used to answer 9-1-1 calls. E9-1-1 trunks and other lines can be answered on this equipment.

b. All necessary inside wiring is included in the rates and charges listed in this Price List.

c. All PSAP equipment and inside wiring used under the provisions of this Section is owned by the Company and is provided for the exclusive use of the PSAP customer. All maintenance of this equipment and inside wiring will be exclusively provided by the Company at no additional cost to the customer.

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

E. Public Safety Answering Point (PSAP) Equipment

2. Terms and Conditions (Cont'd)

d. Liability and Indemnification

(1) The Company's liability for any loss or damage arising from errors, interruptions, defects, failures, or malfunctions of this service or PSAP Equipment or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed the greater of \$50.00 or an amount equivalent to the pro rata charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credit which may be given for an out-of-service condition as specified in Section 2 of the Exchange and Network Services Tariff.

(2) The PSAP customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of every name and description arising out of or due to acts or omissions of the PSAP customer, its agents and its employees while answering and dispatching 9-1-1 calls.

(3) The PSAP customer agrees to indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of person or persons, caused or claimed to be caused by the acts or omissions of the customer and their operation or use of the E9-1-1 service.

e. The customer agrees that all connections to the Company-provided PSAP equipment supplied under the provisions of this Section will be made by Company personnel with the following exception. The Company will provide, install, and connect a punch block or equivalent connection device to allow customer radio or electronic technicians to connect customer owned equipment.

f. The customer will not knowingly install or operate any electronic equipment that interferes with or degrades the performance of any PSAP equipment supplied under this Section. The customer will be responsible for all repair or trouble resolution caused by other electronic equipment or CPE connected or interfaced with the Company provided CPE under this Price List. Billing for resolution will be applied on a time and material basis at the then current rates.

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- E. Public Safety Answering Point (PSAP) Equipment
2. Terms and Conditions (Cont'd)
 - g. The customer agrees to provide Company personnel reasonable access to the PSAP to install and maintain the PSAP equipment provided by the Company under the provisions of this Section.
 - h. The Company agrees that installation and maintenance personnel will dispose of all trash and material left at the time the installation or repairs are completed.
 - i. The Company will provide all environmental and construction requirements in written form to the customer. The customer is required to provide all equipment and services as specified by the Company.
 - j. Normal delivery and installation time is sixteen weeks from order. If the customer requires delivery and installation in less than sixteen weeks, the customer may be assessed the actual costs associated with the expedited delivery and installation.
 - k. Moves and changes associated with PSAP equipment and inside wiring covered in this Section will be charged on a time and materials basis or applicable nonrecurring charges, whichever is less.
 - l. Additions of PSAP Equipment to existing installations of equipment listed herein shall be at the rates and charges found in this Section.
 - m. The customer will notify the Company of any pending or existing situation that could damage the PSAP equipment provided under this Section. The Company and customer may mutually agree to move or reinstall the equipment. In the event of a disaster or other event which renders the equipment provided under this Section inoperable, the Company will install an equivalent system one time at no charge.

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E. Public Safety Answering Point (PSAP) Equipment

2. Terms and Conditions (Cont'd)

- n. Rates and charges listed for remote printer or remote CRT options do not include transmission circuits and circuit terminating equipment. The Company will provide the transmission circuits and equipment under provisions of appropriate tariffs and/or price lists.
- o. The Company agrees to begin repair service for all PSAP equipment installed under this Section within four hours of the time the malfunction is reported by the customer. Repair service as used in this Section includes testing and diagnostic service from a remote location, dispatch of Company personnel or in person visit(s) by Company personnel. When testing and diagnostic service detects a problem that requires technician services at the PSAP or Company facility, a technician will be dispatched without delay.
- p. Service to PSAP equipment will be provided twenty-four hours per day, seven days per week.
- q. The Company shall not be liable for any loss, damage or delay in the event of a "force majeure" condition which prevents the provision and performance of service as set forth in this Section. A "force majeure" condition shall be defined as any natural disaster, strike, or any unforeseeable condition which may be caused by external forces other than the Company.
- r. When a printer is provided, the customer is responsible for replacing ribbons and paper. The Company will provide specifications for type of ribbon or ink needed.

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E. Public Safety Answering Point (PSAP) Equipment

2. Terms and Conditions (Cont'd)

s. Customer cancellation of an order, after received by the Company but prior to delivery and installation, will incur charges to the customer as follows:

- (1) The process of supplying PSAP Equipment starts on the date a customer order is received by the Company.
- (2) When the customer cancels an order within five work days of order date, no charges will apply.
- (3) Cancellation charges will be assessed on all orders cancelled six or more days after the order date. Cancellation charges will be calculated as a percentage of the nonrecurring costs listed below:

- All orders cancelled six or more days after order date and fifteen or more weeks before the established installation date. 15%
- All orders cancelled ten or more weeks, but less than fifteen weeks before the established installation date. 30%
- All orders cancelled eight or more weeks, but less than ten weeks before the established installation date. 50%
- All orders cancelled four or more weeks, but less than eight weeks before the established installation date. 75%
- All orders cancelled one or more weeks, but less than four weeks before the established installation date. 90%
- All orders cancelled less than one week before the established installation date. 100%

(N)

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9.2 EMERGENCY REPORTING SERVICE

9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

- E. Public Safety Answering Point (PSAP) Equipment
- 2. Terms and Conditions (Cont'd)

- t. Rate Stability

PSAP may be ordered on a month-to-month basis or under a rate stability service agreement for terms of twelve through sixty months.

Rate stability allows the customer to order PSAP with the assurance that during the term of the service agreement the monthly rates for PSAP will not exceed the rates in effect at the time the rate stability service agreement is signed by the customer.

Under a rate stability service agreement the monthly rate for PSAP shall be the monthly rate in effect for PSAP on the date the customer signs the service agreement.

- (1) Rate Stability Terms and Conditions

- (a) The customer must specify the length of term requested at the time PSAP is ordered.
- (b) At the end of the term of the rate stability service agreement the customer may negotiate a new service agreement, convert to month-to-month service or may terminate PSAP. The monthly rates will be those rates in effect at the time the new service agreement term begins. Should the customer not make a choice by the end the term of rate stability service agreement, PSAP rates will automatically revert to those in effect for the then current month-to-month option. If PSAP is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.
- (c) Should the customer choose to discontinue all or part of PSAP prior to the completion of the term of the rate stability service agreement, a Termination Liability charge will apply, as set forth in (2), following.
- (d) Related monthly rates and nonrecurring charges for addition(s) to PSAP provided under a service agreement are the rates and charges in effect at the time of the addition(s).
- (e) The Minimum Service Period for any PSAP rate stability service agreement is 12 months.

(N)

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9.2 EMERGENCY REPORTING SERVICE

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E. Public Safety Answering Point (PSAP) Equipment

2. Terms and Conditions

t. Rate Stability

(1) Rate Stability Terms and Conditions (Cont'd)

(f) Changes to PSAP Rate Stability Service Agreements

- PSAP provided on a month-to-month basis may be upgraded to a rate stability service agreement at any time without the customer incurring any nonrecurring charges.
- PSAP provided under a rate stability service agreement may be upgraded to a new rate stability service agreement with a term equal to or greater than the term remaining in the existing agreement at any time without the customer incurring any nonrecurring or termination charges. New Minimum Service Periods apply to the new rate stability service agreement.
- PSAP monthly rates will be those in effect at the time the new rate stability service agreement is signed by the customer.

(2) Termination Liability Charges

If a customer chooses to discontinue all or part of their rate stabilized PSAP service, or change to non-stabilized month-to-month rates, a termination charge will be assessed equal to 100% of the monthly rate for ETB being discontinued times the number of months, or portion thereof, remaining in the Minimum Service Period, plus 15% of the monthly rate times the remaining months of the service agreement, or portions thereof.

FOR EXAMPLE: If the customer discontinues all or part of their PSAP service after completing the first 6 months of a 36 month rate stability service agreement, the termination charge is calculated as follows: The total monthly rate of the service being discontinued times six (6 months remaining in the Minimum Service Period), plus 15% of the monthly rate times 24 (24 months remaining after the Minimum Service Period).

(N)

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E. Public Safety Answering Point (PSAP) Equipment (Cont'd)

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Telephone Answering Equipment			
(1) Common Control Equipment for up to twenty-five lines[1]			
This item is required to provide key system functions for telephone answering instruments. One item is needed for any combination of E9-1-1 trunks and other lines up to a total of twenty-five.	AE9XA	\$ 696.05	\$40.54
(2) Common Control Equipment for up to fifty lines[1]			
This item is required to provide key system functions for telephone answering instruments. One item is needed for any combination of E9-1-1 trunks and other lines up to a total of fifty.	AE9XB	1,044.08	64.56

(N)

[1] Common Control Equipment and (Analog) Line Termination Cards can be selected in the quantities necessary to accommodate the total number of lines desired.

(N)
(N)

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9.2.1 UNIVERSAL EMERGENCY NUMBER SERVICE 9-1-1

E. Public Safety Answering Point (PSAP) Equipment

3. Rates and Charges

a. Telephone Answering Equipment (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(3) Line Termination Card for central office or private switch powered line. One item required per line[1,2]	AE9XC	\$ 10.88	\$ 0.95
(4) Line Termination Card for non Central Office powered line. One Item required per line[1,3]	AE9XD	10.88	2.28
(5) Telephone Instrument, thirty line capacity, desktop	AE9LC	435.03	66.68
b. PSAP 9-1-1 Equipment			
(1) On-site printer. Data printer installed at the PSAP. One per controller.	AE9XQ	43.50	11.79

(N)

[1] Common Control Equipment and (Analog) Line Termination Cards can be selected in the quantities necessary to accommodate the total number of lines desired.

(N)

[2] This item is used with E9-1-1 trunks and with lines that have ringing power provided from a Company central office or private switch, i.e., business services, Centrex/*CENTRON* services, or automatic ringdown.

[3] This item is used with lines, such as manual ringdown lines, that require the common control equipment to supply the ringing power. This item is not required for E9-1-1 trunks or for basic 9-1-1 business lines.

(N)

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9.2 EMERGENCY REPORTING SERVICE (CONT'D)

9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

A. Description

Emergency Transport Backup (ETB) is an option offered by the Company for any 9-1-1 service using dedicated trunks or lines to provide another routing path from the caller to the PSAP. The option is being established to provide a higher level of reliability in case of network failures. Choices available involve establishing a path that is not in the dedicated 9-1-1 network, such as routing over the Public Switched Telephone Network (PSTN) or over the cellular network. ANI delivery is provided except when a call originates at a Remote Switching Unit (RSU) which is no longer connected to the host switch.

B. Definitions

Alternate Paths

The alternate path is either the PSTN or cellular network, where available, over which backup traffic will be sent.

Cellular

Radio Telephone Transmission.

Facility

Any one of the elements of physical telephone equipment, such as wire cables, and other materials and mechanisms that are needed to provide 9-1-1 service.

Monitoring

Provides full-time monitoring of the dedicated facility. Automatic activation of the ETB Option is provided whenever a failure is detected.

(N)

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- 9.2 EMERGENCY REPORTING SERVICE**
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)
B. Definitions (Cont'd)

No Monitoring

When a dedicated 9-1-1 facility fails, transport backup becomes available when activated by the Company or an alarm condition.

Public Switched Telephone Network (PSTN)

Transmission path over the public telephone network.

Remote Switching Unit (RSU)

An electronic switching unit that is remote from its host or control office. All or most of the central control equipment for the RSU is located in the host switching system.

Termination Liability

Denotes a specified financial obligation assumed by the customer to protect the Company's nonrecoverable investment over a specified period of time. The maximum amount of liability is reduced each month during the life of the agreement, and is billed to the customer only if the agreement is terminated or modified.

C. Terms and Conditions

1. ETB service can be provided as follows:
 - a. From local end central office to E9-1-1 selective routing switch or to customer premises;
 - b. From remote switching units to E9-1-1 selective routing switch or customers' premises (this option cannot be provided with ANI delivery, since ANI is originated at the host switch);

(N)

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9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

C. Terms and Conditions

1. ETB service can be provided as follows: (Cont'd)

c. From E9-1-1 selective routing switch to customers' premises.

Transport backup origination equipment is placed at the origination end of dedicated 9-1-1/E9-1-1 facilities. The components offered in this Section include the originating and terminating telephone network equipment.

The Company will provide the cellular send and receive equipment as a means of connecting to the cellular network. Customer is responsible for obtaining services from non-Company suppliers, such as cellular carriers.

2. The Alternate Network Routing service path is initiated upon a signal reporting that a dedicated 9-1-1 network path is not available to handle a call. Special care should be exercised to insure there is more than one cable route out of the central office when using the PSTN for backup. A call may be alternate network routed during adverse conditions such as:

- Loss of a dedicated 9-1-1 trunk,
- Cable cuts,
- Failure of an intermediate central office in the dedicated 9-1-1 network path to the Public Safety Answering Point (PSAP),
- Network overload such as All Trunks Busy (ATB),
- Natural disasters, or
- PSAP disasters.

3. Backup can be offered as follows:

a. When a dedicated facility fails, transport backup origination equipment seizes control of all 9-1-1/E9-1-1 calls and attempts to forward those calls to predesignated destinations over alternate transport paths. Any in-progress or already connected calls will be lost when the facilities fail.

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9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

C. Terms and Conditions

3. Backup can be offered as follows: (Cont'd)

b. Up to three different destinations can be programmed into each backup origination unit.

(1) The backup origination unit will try each destination, in turn, until either a successful connection is made or all three preprogrammed destinations have been unsuccessfully attempted.

(2) Should attempts to all three preprogrammed destinations not succeed, the calling party will be given a fast busy signal or a recorded announcement.

(3) The Company will preprogram the customer designated destinations at the time the ETB option is installed. The designated destinations may be reprogrammed following initial installation. Charges for reprogramming will be on an Individual Case Basis.

(4) The following options are available for each location where facilities backup is desired.

(a) No Monitoring

The lowest cost option available; however, this option may result in significant delays before transport backup is operational.

(b) Monitoring

The monitoring equipment will automatically initiate ETB. The monitoring equipment will also automatically suspend use of the backup path and resume monitoring when the dedicated facility is restored to service.

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9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

C. Terms and Conditions

3. Backup can be offered as follows:

b. Up to three different destinations can be programmed into each backup origination unit.

(4) The following options are available for each location where facilities backup is desired. (Cont'd)

(c) Alternate Paths:

- Where use of the PSTN is desired for backup, alternate cable routes are required. If there is only one path out of a particular central office then a PSTN destination may not be reachable unless the destination is served by the same central office.

- It is the customer's responsibility to select a cellular carrier and to negotiate for the cellular service. Care needs to be exercised to insure that the cellular drop to land lines is diverse (separate from PSTN being backed up by ETB services).

- Any cellular originating or terminating equipment required with this option will be provided exclusively by the Company at the rates and charges shown in F., following, as part of the Company's network equipment.

- The Company is not responsible for any costs associated with the use of cellular service in connection with the ETB service option.

- Where the 9-1-1 customer selects to establish cellular service as the ETB routing path, the 9-1-1 customer will obtain the cellular license and pay for any charges related to its use such as cellular air time.

4. The customer will be required to subscribe to a business access line for each backup line required if the PSTN backup option is purchased.

5. For Service Liability and Indemnification, see 9.2.1.A., preceding.

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9.2.5 EMERGENCY TRANSPORT BACKUP (ETB) (CONT'D)

D. Service Elements

1. The specific service elements needed will vary based on which ETB equipment manufacturer's system is selected by the customer.
 - a. There are two vendors whose equipment will provide ETB service under this Price List.
 - INB911 manufactured by Proctor and Associates
 - 911SAS manufactured by Teltone Corporation
 - b. The two vendors' systems do not inter-operate and cannot be intermixed.
 - c. The Company will accommodate customer requests for either vendor's system or both; however, the sending and receiving units are required to be from the same vendor in order for a call to be completed.
 - d. Any system that requires more than four cellular transceivers at a single site will require an additional antenna not provided with the equipment. Charges for any additional antenna, engineering of placement, cable and mounting will be determined on an Individual Case Basis.
2. The following components constitute a representation of each manufacturer's equipment that make up the ETB system:
 - a. Call Origination Unit (Call Sending Unit)

This unit is designed specifically for installation in a telephone company central office. The call origination unit establishes a connection with the call termination unit using proprietary signaling. This unit can be pre-programmed by the Company to attempt call set-up for as many as three destinations at the time of installation. Each unit can process one call at a time on a one per trunk basis. The call origination unit can be purchased with or without the monitoring capability.

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9.2 EMERGENCY REPORTING SERVICE

9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

D. Service Elements

2. The following components constitute a representation of each manufacturer's equipment that make up the ETB system: (Cont'd)

b. Central Office Call Termination Unit (Central Office Call Receiving Unit)

This unit is designed specifically for installation in a telephone company central office. The unit is designed to receive the proprietary signaling from the call origination unit and decode it into standard ANI signaling compatible with an E9-1-1 Selective Routing Switch.

c. PSAP Call Termination Unit (PSAP Call Receiving Unit)

This unit is designed for installation at sites that operate on standard commercial electrical power (the PSAP). It receives the proprietary signaling and ANI information from the call origination unit, decodes the signaling and sends the ANI data to the PSAP's 9-1-1 equipment. Each backup path requires a business exchange access line or cellular transceiver for backup call receipt.

d. Cellular Transceiver/Interface Units

These units serve as the interface between the ETB equipment installed in any central office or PSAP and the cellular switched network.

e. Automatic Dedicated Alternate Path Set-Up

This feature significantly reduces call set-up time for the ETB solution by establishing and maintaining the connection path.

E. Rate Stability and Discount Pricing

ETB may be ordered on a month-to-month basis or under a rate stability service agreement for terms of 12 through 60 months.

Rate stability allows the customer to order ETB with the assurance that during the term of the service agreement the monthly rates for ETB will not exceed the rates in effect at the time the rate stability service agreement is signed by the customer.

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9.2 EMERGENCY REPORTING SERVICE

9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

E. Rate Stability and Discount Pricing (Cont'd)

Under a rate stability service agreement the monthly rate for ETB shall be the monthly rate in effect for ETB on the date the customer signs the service agreement.

Discount Pricing in 3., following, will apply when the customer enters into a rate stability service agreement for a term for which a discount applies.

1. Rate Stability Terms and Conditions

- a. The customer must specify the length of term requested at the time ETB is ordered.
- b. At the end of the term of the rate stability service agreement the customer may negotiate a new service agreement, convert to month-to-month service or may terminate ETB. The monthly rates will be those rates in effect at the time the new rate stability service agreement term begins. Should the customer not make a choice by the end the term of the rate stability service agreement, ETB rates will automatically revert to those in effect for the then current month-to-month option. If ETB is continued under any of the pricing plans, including non-stabilized month-to-month, nonrecurring charges will not apply.
- c. Should the customer choose to discontinue all or part of ETB prior to the completion of the term of the rate stability service agreement, a Termination Liability charge will apply, as set forth in 2., following.
- d. Related monthly rates and nonrecurring charges for addition(s) to ETB provided under a rate stability service agreement, are the rates and charges in effect at the time of the addition(s).
- e. The Minimum Service Period for any ETB rate stability service agreement is 12 months.
- f. Changes to ETB Rate Stability Service Agreement

ETB provided on a month-to-month basis may be upgraded to a rate stability service agreement at any time without the customer incurring any nonrecurring charges.

(N)

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9. CENTRAL OFFICE SERVICES

9.2 EMERGENCY REPORTING SERVICE

9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)

E. Rate Stability and Discount Pricing

1. Rate Stability Terms and Conditions

f. Changes to ETB Rate Stability Service Agreement (Cont'd)

ETB provided under a rate stability service agreement may be upgraded to a new rate stability service agreement with a term equal to or greater than the term remaining in the existing service agreement, at any time without the customer incurring any nonrecurring or termination charges. New Minimum Service Periods apply to the new rate stability service agreement.

ETB monthly rates will be those in effect at the time the new rate stability service agreement is signed by the customer.

2. Termination Liability Charge

After the service date, if a customer removes, ETB service, in whole or in part, to a level that is less than 80% of the total annual true-up stabilized monthly rate, a termination charge as defined in 2.2.14.B. of the Exchange and Network Services Tariff may apply to the ETB service removed below the 80% level.

3. Discount Pricing

The following discount will be applied to all ETB monthly rate elements provided under a rate stability service agreement when the customer selects a length of agreement for which a discount applies. Discounts may be less than those indicated to assure that rates are above costs.

LENGTH OF AGREEMENT	DISCOUNT
12 through 35 months	0%
36 through 47 months	3%
48 through 60 months	7%

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9.2 EMERGENCY REPORTING SERVICE

9.2.5 EMERGENCY TRANSPORT BACKUP (ETB) (CONT'D)

F. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Proctor and Associates			
INB911 System			
• Charge per order			
- Initial	1CRPA	\$1,510.16	-
- Subsequent	1CRPS	120.63	-
• Non-Monitoring Sender Unit, per trunk	AE9PA	-	\$ 79.87
• Integrated Monitor and Sender Unit, per trunk	AE9PB	-	91.69
• Cellular Transceiver Unit, each	AE9PD	-	55.35
• Central Office Responder Unit, each	AE9PE	-	34.72
• Central Office Responder Mounting Shelf, each	AE9PF	-	20.01
• PSAP Responder Unit, each	AE9PG	-	113.75

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9.2 EMERGENCY REPORTING SERVICE
9.2.5 EMERGENCY TRANSPORT BACKUP (ETB)
F. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. Other rates and charges associated with ETB equipment installed in the Selective Routing tandem			
• Per incoming trunk	SR61X	\$865.18	\$29.29
• Per outgoing trunk	SR60X	263.16	34.72

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9. CENTRAL OFFICE SERVICES

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT'D)

Reserved for Future Use

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[1] This page also cancels the following page: Page 114, Original Sheet

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(C)

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9. CENTRAL OFFICE SERVICES

9.8 CENTRAL OFFICE ALARM SERVICES

Reserved for future use.

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[1] This page also cancels the following sheets: Original Sheets 115 through 120.
Original Sheet 114 was previously cancelled.

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SECTION 109
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109. OBSOLETE CENTRAL OFFICE SERVICES

SUBJECT	SHEET	
976 Information Delivery Service	82	
Call Management Systems.....	81.1	(N)
<i>CENTRAFLEX</i> Single Line.....	1	
<i>CENTRAFLEX</i> System 1	16.8	(T)
Central Office - Automatic Call Distribution (CO-ACD) Service	81.6	(N)
Centrex 21 Service.....	63	
CENTREX PLUS Service	62.1	
<i>CENTRON</i> II Service.....	17	
<i>CENTRON</i> Custom	16.15	(T)
<i>CENTRON</i> Management System (CMS)	16.1	(N)
Customized Call Management Services	1	
Dial Switching Systems	1	
Optional Service Features	16.1	(N)
Public Announcement Services	82	
Uniform Call Distribution	81.1	(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

A. *CENTRAFLEX* Single Line

CS-SL is grandfathered to existing business customers in service before September 24, 1989. Service that is moved, changed or disconnected is no longer grandfathered.

1. Description

CENTRAFLEX Service Single Line (CS-SL) provides optional Custom Calling features to residence exchange access flat lines. It also can be provided to business exchange access flat lines.

The CS-SL offering will provide a package of features on a single central office line. The billing record of toll calls on lines using CS-SL Service will not be affected by the application of the features of this service.

a. The following standard features are included with CS-SL Service:

(1) Call Hold

A user of a CS-SL can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

(2) Touch-Tone

A CS-SL will be equipped with Touch-Tone Service. With such equipment, the CS-SL user must use a tone signaling set.

(3) User Transfer

The user of a CS-SL can transfer an established call to another line.

(4) The user of a CS-SL can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user of a CS-SL may choose to add on the previously held call into a three-way conference.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

A. CENTRAFLEX Single Line

1. Description (Cont'd)

b. The following selection of optional features are available to the CS-SL customer:

(1) Call Waiting

Provides a tone burst alert to a CS-SL user on an existing call to advise that another call is waiting.

(2) Call Forwarding-Variable

Automatically transfers all calls made to the subscribing line to a different line.

(3) Speed Calling - Six Number List

Allows a user of a CS-SL to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by a single number, a customer can dial up to 6 preprogrammed numbers.

(4) Speed Calling - Thirty Number List

Allows a user of a CS-SL to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to 30 preprogrammed numbers.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

A. *CENTRAFLEX* Single Line (Cont'd)

2. Terms and Conditions

- a. The quality of transmission may vary when calls are forwarded or connected via Conferencing depending on the distance and routing involved.
- b. The CS-SL requires special central office equipment and is not provided in all central offices. The Company may furnish CS-SL where there is available central office equipment with the proper program updates, as determined by the Company.
- c. CS-SL is not available on trunks, remote switching systems (RSS), Centrex systems, Public Communications Service.
- d. Tone signaling is required on each access line. A tone signaling set is required on each line in order to use the # and * for Abbreviated Dialing and other features.
- e. Unless otherwise noted, other Custom Calling Services described in this Section are not compatible with the CS-SL. Features from other tariff and/or price list sections are not available on a CS-SL.
- f. Nonrecurring charges will be waived for business customers converting from CS-SL to Customized Call Management Services and keeping the same features. Changes or additions of features will incur applicable nonrecurring charges.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

A. CENTRAFLEX Single Line (Cont'd)

3. Rates and Charges

The rates and charges following are for the CS-SL only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

a. Residence

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) CENTRAFLEX - Single Line, per line	C9S	\$5.00	\$4.00
(2) Optional Features			
• Call Waiting, per line arranged	MVPCW	3.25	4.00
• Call Forwarding - Variable, per line arranged	MVPCF	3.25	2.50
• Speed Calling			
- 6-Number List	ESTC1	5.00	2.50
- 30-Number List	ESFC3	5.00	6.00 (I)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

- A. *CENTRAFLEX* Single Line
3. Rates and Charges (Cont'd)

b. Business

	USOC	NONRECURRING CHARGE	MONTHLY RATE
(1) <i>CENTRAFLEX</i> - Single Line, per line	C9S	\$8.00	\$5.00
(2) Optional Features			
• Call Waiting, per line arranged	MVPCW	3.25	4.00
• Call Forwarding - Variable, per line arranged	MVPCF	3.25	2.50
• Speed Calling			
- 6-Number List	ESTC1	8.00	2.50
- 30-Number List	ESFC3	8.00	6.00 (I)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CONT'D)

B. Customized Call Management Services (CCMS)

Effective April 11, 2005, CCMS is obsolete and not available to new customers. Customers will be allowed to retain their obsolete service only as long as service remains at the same location for the same customer.

1. Description

Customized Call Management Services (CCMS) provides optional features to business exchange access lines in the categories of flat or basic measured.

CCMS provides a system of features on one or more central office lines. The billing record of toll calls on lines using CCMS will not be affected by the application of the features of this service.

CCMS allows a multiline customer to integrate separate lines into a communication system.

Touch-tone dialing is required for CCMS and is part of the basic package offering.

a. The following standard features are included in the packages:

Conferencing

The user of a CCMS line can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user of a CCMS line may choose to add on the previously held call into a three-way conference.

CONSULTLINE

A user of a CCMS line can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the Call Pickup feature.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

1. Description

- a. The following standard features are included in the packages: (Cont'd)

Touch-Tone

A CCMS line will be equipped with touch-tone service. The use of tone signaling equipment will be required.

User Transfer

The user of a CCMS line can transfer an established call to another line within or outside the CCMS group.

- b. The following selection of optional features are available to CCMS customers:

Call Forwarding-Busy Line

This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the CCMS system that encounter a busy condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

Call Forwarding-Don't Answer

This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the CCMS system that encounter a don't answer condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

1. Description

- b. The following selection of optional features are available to CCMS customers:
(Cont'd)**

Call Forwarding-Variable

Automatically transfers all calls made to the subscribing line to a different line, within or outside the CCMS group.

Call Pickup

Enables a user of a CCMS line to answer a call which has been directed to another line in the CCMS group.

Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Waiting

Provides a tone burst alert to a CCMS user on an existing call to advise that another call is waiting.

Continuous Redial

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

1. Description

- b. The following selection of optional features are available to CCMS customers:
(Cont'd)

Distinctive Ringing

Allows the customer to distinguish between incoming and intercom calls by providing distinctive ringing patterns on all lines in the system. CCMS lines in a system that is equipped for distinctive ringing, which are also assigned the CCMS Call Waiting feature, will receive distinctive tones on incoming and intercom calls which are waiting. If one line of the system selects this feature, all lines of the system must be equipped with this feature.

Intercom 6 Number

A user of Intercom 6 service can dial up to five other lines in the same package by dialing an access code and a single digit. Two user stations with the same line number cannot access each other using the Intercom feature.

Intercom 30 Number

A user of the Intercom 30 service can dial up to twenty-nine other lines in the same package by dialing an access code followed by two digits. Two user stations with the same line number cannot access each other utilizing the Intercom feature.

Last Call Return

This feature allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

1. Description

- b. The following selection of optional features are available to CCMS customers:
(Cont'd)

Programmable Call Forwarding-Busy Line

This feature allows a CCMS customer to have incoming calls forwarded to another number when the called number is busy. The CCMS customer can activate and deactivate the forwarding feature by dialing a code. The CCMS customer can also establish or change the number to which calls will be forwarded.

Programmable Call Forwarding-Don't Answer

This feature allows a CCMS customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The CCMS customer can activate and deactivate the forwarding feature by dialing a code and can establish or change the number to which calls will be forwarded. Customers may also change the number of ring cycles.

Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Six-Way Conferencing

This feature permits the CCMS customer to establish a Conference Call with up to six conferees, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

1. Description

- b. The following selection of optional features are available to CCMS customers:
(Cont'd)**

Speed Calling 6 Number

Allows a user of a CCMS line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit, a customer can dial up to six preprogrammed numbers. Speed Calling 6 and Intercom 6 cannot be combined on the same line.

Speed Calling 30 Number

Allows a user of a CCMS line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code and two digits, a customer can dial up to thirty preprogrammed numbers. A customer has the option of having a thirty number list per line or all lines in the CCMS group share the same list, which can be reprogrammed from a customer specified line. Speed Calling 30 and Intercom 30 cannot be combined on the same line.

Speed Calling 30 Number - Shared

Allows a user of a CCMS line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to thirty preprogrammed numbers. All lines in a CCMS group share the same list which can be reprogrammed from a customer specific line.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS) (Cont'd)

2. Terms and Conditions

- a. All access lines terminating in a CCMS system must be served by the same central office entity.
- b. Exchange access lines for the same customer terminating in different locations served by a single central office entity may be arranged within the same system. For lines terminating at a secondary location in a different central office, an interoffice mileage charge will apply.
- c. The quality of transmission may vary when calls are forwarded or connected via CCMS Conferencing depending on the distance and routing involved.
- d. CCMS requires special central office equipment and is not provided in all central offices. The Company may furnish CCMS where there is available central office equipment with the proper program updates, as determined by the Company.
- e. CCMS is not available on trunks, remote switching systems (RSS), Centrex systems, Public Communications Service or multiparty service.
- f. Touch-tone signaling is required for each access line terminating in CCMS. A touch-tone set is required on each line in order to use the # and * for Abbreviated Dialing and other features.
- g. CCMS standard and optional features cannot be used in combination with the following Custom Calling services described in 5.4.3, preceding: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling 8 and Speed Calling 30.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

2. Terms and Conditions (Cont'd)

- h. Other Centrex-type services from this Section are not available for use on a CCMS line. Features from other tariff and/or price list sections are not available on a CCMS line. (T)
- i. Any CCMS customer utilizing a measured type of line will not be billed a measured rate for intercom calls originating from the CCMS line.
- j. The hunting arrangements available on CCMS are defined in 5.4.11, preceding.
- k. When a CCMS system contains both residence and business lines, only one residence line is permitted. In addition, no Hunting or Call Forward-Busy Line features are permitted between the business and residence lines. The business line must be the first line on the system. If a telephone number change is required to combine a residence line and a business line in one system, no nonrecurring charge is applicable for the number change.
- l. A CCMS system cannot have flat rate and measured type lines on the same system.

3. Rates and Charges

- a. The following rates and charges are for business CCMS only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.
- b. See Section 16, following, for Special Promotions associated with CCMS.
- c. Existing CCMS customers may add or change features within the obsolete Customized Call Management Services while the service remains at the same address for the same customer. The customer may not add any lines. (N)

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(T)

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109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

3. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
d. CCMS Basic Package, per exchange access line, including <i>CONSULTLINE</i> , Call Transfer, Three-Way Calling, Touch-Tone	MVP11	\$8.00	\$5.00	
e. Optional Features				
• Call Forwarding-Busy Line, per line arranged				
- Incoming only	MVPBL	3.25	1.36	
- All calls	MVPBC	3.25	1.36	
• Call Forwarding-Don't Answer, per line arranged				
- Incoming only	MVPDA	3.25	1.50	(I)
- All calls	MVPDC	3.25	1.50	(I)
• Call Forwarding-Variable, per line arranged	MVPCF	3.25	2.50	(I)

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(T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

3. Rates and Charges

e. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Call Pickup, per line	E3P	\$3.25	\$1.25	(I)
• Call Rejection, per line ^[1]	MVPSR	8.00	1.55	
• Call Waiting, per line arranged	MVPCW	3.25	4.00	(I)
• Continuous Redial, per line ^[1]	MVPAC	8.00	1.50	
• Distinctive Ringing, per line	MVPDR	3.25	1.00	(I)
• Intercom 6 Number, per system	MVP1N	8.00	2.75	
• Intercom 30 Number, per system	MVP1C	8.00	5.00	
• Last Call Return, per line ^[1]	MVPAR	8.00	1.50	
• Priority Call, per line ^[1]	MVPDW	8.00	1.50	

^[1] Nonrecurring charge does not apply when installed with a package or another optional feature.

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109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

B. Customized Call Management Services (CCMS)

3. Rates and Charges

e. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Programmable Call Forwarding-Busy Line, per line ^[1]	MVPCB	\$ 8.00	\$2.00
• Programmable Call Forwarding-Don't Answer, per line ^[1]	MVPCA	8.00	2.60
• Selective Call Forwarding, per line ^[1]	MVPSF	8.00	1.50
• Six-Way Conferencing, per line ^[1]	MVP6C	8.00	5.00
• Speed Calling 6 Number, per line	ESTC1	8.00	2.50
• Speed Calling 30 Number, per line	ESFC3	8.00	6.00 (I)
• Speed Calling 30 Number-Shared,			
- First line	ESF1L	8.00	5.00
- Each additional user	ESFAL	8.00	1.00
• 800 Service,			
- Call Transfer Series	EE8	20.00	2.00
- 800 Service Call Transfer, Multiline	YYO	20.00	1.75

^[1] Nonrecurring charge does not apply when installed with a package or another optional feature.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. CENTRON Management System (CMS)

1. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry; the ability to move, add, delete and change features; the ability to move and change lines; and the generation of Basic Management Reports. CMS is available to customers with CENTRON, Centrex, CENTRAFLEX System 2 or Integrated Service Digital Network (ISDN) systems served by a 1AESS, 1ESS, DMS100 or 5ESS Central Office.

2. Standard Features

Inquiry

The ability to immediately access a data base to review the status of the lines and features of the customer's system.

Move, Add, Delete and Change

The ability to perform telephone number changes and to move, add delete or change most features of the system from customer provided equipment located on the customer's premise.

Basic Management Reports

The ability to design and create management reports regarding the customer's system. These reports vary by switch type and may change with software updates.

(M-M1)

(M) Material moved to Section 109, Page 16.8.

(M1) Material moved from Section 9, Page 1.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. CENTRON Management System (CMS) (Cont'd)

3. Optional Features

Custom Reports

Customers can request customized report formats to be created for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be recalled at will.

Priority Service

Allows customers to request "priority changes" which are then processed in the serving Central Office as soon as possible. Customers are limited to the number of priority requests that can be processed in one day.

Bulk Change

Allows customers to request the same change to be applied to multiple lines simultaneously. Customers may be limited to the number of changes in any single bulk change request in a single day.

Network Manipulation (DMS 100 only)

Allows customers to manage certain Network features such as Automatic Route Selection, Time of Day Routing and More Expensive Route Tone.

System Partitioning

The Company, upon the customer's request, can partition the CMS data base into separate sections representing different customer departments. Each partition can be arranged to be accessible only to certain users designated by the customer.

(M-M1)

(M) Material moved to Section 109, Page 16.9.

(M) Material moved from Section 9, Page 2.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. CENTRON Management System (CMS) (Cont'd)

4. Terms and Conditions

- a. The Company will furnish and maintain CMS software for use by the customer.
- b. The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal is Customer Premises Equipment (CPE), and therefore, will not be furnished by the Company. Also, an associated telephone line is required, which is in addition to the rates and charges for CMS.
- c. The customer can utilize inquiry anytime, 22 hours a day, seven days a week, from the CMS data base. Management Reports can be required anytime, 22 hours a day, seven days a week. The Company reserves all rights to take the CMS computer down for maintenance or software updates as required. When possible, this will be done during off-peak hours and customers will be warned in advance. Move, add, delete and change requests are processed once a day unless the customer subscribes to Priority Service.
- d. The Company will process change requests, accumulated in the CMS throughout the day, during off-peak load hours. These requests will be processed overnight or at a customer-specified future date. All normal and emergency central office functions have priority over customer requested change requests. The Company assumes no responsibility for change requests delayed by such priority functions.
- e. If requested, the Company will provide the customer a list of features able to be managed by CMS at initial installation based on the serving wire center technology. The Company reserves the right to upgrade or change the provisioning methodology of CMS at any time. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

(M-M1)

(M) Material moved to Section 109, Page 16.10.

(M) Material moved from Section 9, Page 3.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. CENTRON Management System (CMS)

4. Terms and Conditions (Cont'd)

- f. The Company establishes limits on the number of lines that can be equipped with a feature, depending on the quantity of features purchased. Information will be provided through CMS as to what these limits are. The customer may add, move, delete or change features through CMS within such limits. Additions above the subscribed limits of CMS will not be processed.
- g. New connects and disconnects of lines are not permitted through CMS.
- h. The customer assumes full responsibility for those features managed by CMS. The Company will not maintain a record of which features are on each line, but only a total count of the number of features purchased. For maintenance purposes, the Company will rely on remote access to the customer's CMS data base. The customer's CMS operator must screen all end user trouble reports prior to reporting to the Company.
- i. Since CMS software allows the customer to move and change telephone numbers (commonly known as "number swaps") within their system, the customer will be responsible for labeling the Demarcation Point when number swaps occur. All maintenance calls to the Company which do not prove to be on the Company side of the Demarcation Point will result in the application of Trouble Isolation Charges, as specified in the Exchange and Network Services Catalog No. 3, regardless of whether the Demarcation Point is accurately labeled.
- j. The customer is not allowed to move or change telephone numbers extended outside of the Central Office serving the customer's system.

(M-M1)

(M) Material moved to Section 109, Page 16.11.

(M) Material moved from Section 9, Page 4.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. CENTRON Management System (CMS) (Cont'd)

5. Rate and Charge Application

- a. Nonrecurring charges do not apply when the customer moves, adds, deletes or changes features through CMS, nor do they apply when the customer moves or changes lines through CMS.
- b. Customers managing features with CMS must purchase such features in incremental blocks of 10 each. The total number of blocks of features purchased will be indicated on the customer's bill. The total number of features purchased will be within the limit established in the CMS.
- c. Charges for features added through CMS carry the same recurring charge as if they were added through the conventional service order process and will be reflected on the customer's bill as such.
- d. The charge per line for CMS applies to all lines of the system, even though some lines may be designated as not changeable.
- e. Initial training of the customer in the use of CMS is included at the time of initial installation.
- f. If CMS is removed, the nonrecurring charge per feature will apply to reestablish the association between lines and features in the customer's record.
- g. If the customer moves his system from one wire center to another, and telephone number changes are involved, a subsequent charge to reestablish the CMS data base will apply.

(M-M1)

(M) Material moved to Section 109, Page 16.12.

(M) Material moved from Section 9, Page 5.

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(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. *CENTRON* Management System (CMS) (Cont'd)

6. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• System Provisioning			
- Inquiry; Move, Add, Delete and Change; Basic Management Reports, per line	MB5XL	-	\$0.75
• System Establishment			
- Initial	MB5XX	\$1,000.00	-
- Subsequent	MB5XX	1,000.00	-
• Optional Features			
- Custom Reports	RCVXX	ICB	-
- Priority Service	GRE	2,500.00	-
- Bulk Change	FN6BX	2,500.00	-
- Network Manipulation	MB8NX	2,500.00	-
- System Partitioning	PD8XX	ICB	-

(M-M1)

(M) Material moved to Section 109, Page 16.13.

(M) Material moved from Section 9, Page 6.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M-M1)

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES (CONT'D)

B. Simplified Message Desk Interface

1. Description

This feature provides information regarding the nature of an incoming Centrex or *CENTRAFLEX* call to a Message Desk location via data link between the central office and the customer's premises-located Message Desk terminal equipment. Call information forwarded to the Message Desk location includes the identity of the station from which the call was forwarded (if the incoming call is intraoffice), the originating caller's telephone number, and whether the call was forwarded because the called number was busy or not answered.

2. Terms and Conditions

- a. A 1200 BAUD private line is required to transport call data to the Message Desk terminal equipment.
- b. Message desk modem and terminal equipment hardware must be provided by the customer.
- c. An audible message waiting tone is available upon request. There is no incremental rate for this feature.

3. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Common Equipment	AML	\$2,245.00	\$ 55.00
• Input/Output Channel, each	ANZ	3.25	165.00
• Message Desk, each	AMLEX	3.25	0.60
• Per System Line Equipped	ANZEX	11.00	0.25

(M-M1)

(M) Material moved to Section 109, Page 16.14.

(M) Material moved from Section 9, Page 7.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1

A. Description

CENTRAFLEX System 1 (CS1) Service provides optional Custom Calling features to business exchange access flat and measured lines.

CS1 is grandfathered to existing business customers in service before September 24, 1989. Service that is moved, changed, or disconnected is no longer grandfathered.

The CS1 is offered in two categories. The CS1-Six Pack will provide a system of features on 2 to 6 central office lines. The CS1-Bell Pack will provide a system of features on 2 to 30 central office lines. The billing record of toll calls on lines using CS1 service will not be affected by the application of the features of this service.

The CS1 allows a multiline customer to integrate separate lines into a communication system.

1. The following standard features are included in the packages:

Intercom Dialing

A user of a CS1-Six Pack equipped line can dial up to five other lines in the same CS1 group by dialing an access code followed by a single digit. A user of a CS1-Bell Pack equipped line can dial up to 29 other lines in the same CS1 group by dialing an access code followed by two digits.

Call Hold

A user of a CS1 line can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Touch-Tone

A CS1 line will be equipped with touch-tone service. The CS1 user must use a tone-signaling set to activate features.

(M) Material moved from Section 109, Page 16.1.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRALFLEX SYSTEM 1

A. Description

1. The following standard features are included in the packages: (Cont'd)

User Transfer

The user of a CS1 line can transfer an established call to another line within or outside the CS1 group.

Conferencing

The user of a CS1 line can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user of a CS1 line may choose to add on the previously held call into a three-way conference.

2. The following selection of optional features are available to CS1 customers:

Call Waiting

Provides a tone burst alert to a CS1 user on an existing call to advise that another call is waiting.

Call Forwarding - Variable

Automatically transfers all calls made to the subscribing line to a different line, within or outside the CS1 group.

Speed Calling - CS1-Six Pack

Allows a user of a CS1 line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to 30 preprogrammed numbers. All lines in a CS1 group share the same list which can be reprogrammed from a customer specified line.

Speed Calling - CS1-Bell Pack

Allows a user of a CS1 line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to 6 preprogrammed numbers. A 30 number Speed Calling option is also available. However, Intercom Dialing and 30 number Speed Calling may not be combined on the same system.

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(M) Material moved to Section 109, Page 16.2.

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109. OBSOLETE CENTRAL OFFICE SERVICES

(M)

109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1

A. Description

2. The following selection of optional features are available to CS1 customers:
(Cont'd)

Distinctive Ringing

Allows the customer to distinguish between incoming and intercom calls by providing distinctive ringing patterns on all lines in the system. CS1 lines in a system that is equipped for distinctive ringing which are also assigned the CS1 Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting. If one line of the system selects this feature, all lines of the system must be equipped with this feature.

Call Forwarding-Don't Answer

This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the CENTRAFLEX 1 system that encounter a don't answer condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

Call Forwarding-Busy Line

This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the CENTRAFLEX 1 system that encounter a busy condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

Call Pickup

Enables a user of a CS1 line to answer a call which has been directed to another line in the CS1 group.

Directed Call Pickup enables the user to selectively pick up another line in the CS1 group, with or without the ability to "barge into" an existing connection. A burst of tone alerts the conversants that a third party is about to enter the conversation.

800 Service Call Transfer

Allows an 800 Service call to be transferred to another line.

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(M) Material moved to Section 109, Page 16.3.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1 (CONT'D)

B. Terms and Conditions

1. All access lines terminating in a system must be served by the same central office entity.
2. Exchange access lines for the same customer terminating in different locations served by a single central office entity may be arranged within the same system. For lines terminating at a secondary location in a different central office, an interoffice mileage charge will apply.
3. The quality of transmission may vary when calls are forwarded or connected via CS1 conferencing depending on the distance and routing involved.
4. The CS1 requires special central office equipment and is not provided in all central offices. The Company may furnish CS1 where there is available central office equipment with the proper program updates, as determined by the Company.
5. CS1 is not available on trunks, remote switching systems (RSS), systems, Public Communications Service.
6. Touch-tone signaling is required for each access line terminating in CS1. A touch-tone set is required on each line in order to use the # and * for Abbreviated Dialing and other features.
7. CS1 standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3, preceding: Calling Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling 8, and Speed Calling 30.
8. Other Centrex-type services from this Section are not available for use on a CS1 line. Features from other Tariff sections are not available on a CS1 line.
9. All lines of a system must be CS1-Six Pack lines or CS1-Bell Pack lines. The lines cannot be mixed between Six Pack and Bell Pack systems.
10. Any CS1 customer utilizing a Measured type of line will not be billed a measured rate for intercom calls originating from the CS1 line.
11. A CS1-Six Pack can only subscribe to one CS1 Speed Calling feature for a 30 number list and all six lines can share access to the one list.

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(M) Material moved to Section 109, Page 16.4.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1 (CONT'D)

B. Terms and Conditions (Cont'd)

12. A CS1-Bell Pack can only subscribe to a CS1 Speed Calling feature for six number lists. Each line can have its own list but it cannot share its list with another line.
13. The hunting arrangements available on CS1 are defined in 5.4.11, preceding.
14. When a CS1 system contains both residence and business lines, only one residence line is permitted and the one residence line must be a measured type of service. In addition, no Hunting or Call Forward-Busy Line features are permitted between the business and residence lines. The business line must be the first line on the system. If a telephone number change is required to combine a residence line and a business line in one system, no Change of Telephone Number charge is applicable.
15. A CS1 system cannot have flat rate and measured type lines on the same system.
16. CS1 is grandfathered to existing business customers subscribing to service before September 24, 1989. Service that is moved, changed, or disconnected is no longer grandfathered.
17. Nonrecurring charges will be waived for business customers converting from CS1 to Customized Call Management Services and keeping the same features. Changes or additions of features will incur applicable nonrecurring charges.

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(M) Material moved to Section 109, Page 16.5.

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109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1 (CONT'D)

C. Rates and Charges

The rates and charges following are for business CS1 only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
1. CS1-Six Pack				
• CS1-Six Pack, first exchange line terminating	MVP	\$ 8.00	\$7.65	
• CS1-Six Pack, each additional line terminating	MVPAL	8.00	6.65	
• CS1 Speed Calling, per group, 30 number list	MVPCD	8.00	3.00	(I)
2. CS1-Bell Pack				
• CS1-Bell Pack, first exchange line terminating	MBW	90.00	8.15	
• CS1-Bell Pack, each additional line terminating	MBWAL	3.25	7.15	
• CS1 Speed Calling, per line, 6 number list	MBWCD	3.25	2.50	(I)

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109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1 (CONT'D)

C. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
3. Optional Features				
• Call Waiting, per line arranged	MBWCW	\$ 3.25	\$4.00	(I)
• Call Forwarding - Variable, per line arranged	MBWCF	3.25	2.50	(I)
• Call Forwarding - Busy Line, per line arranged				
- Incoming only	MBWBL	3.25	1.36	
- All Calls	MBWBC	3.25	1.36	
• Call Forwarding - Don't Answer, per line arranged				
- Incoming only	MBWDA	3.25	1.50	(I)
- All Calls	MBWDC	3.25	1.50	(I)
• Alternate Answering- (Call Forward - Busy/ Don't Answer), per line	MVPAA	—	3.50	(I)
• Distinctive Ringing, per line	MBWDR	3.25	1.50	(I)
• Call Pickup, Basic	E3P	3.25	1.25	(I)
- Directed - Barge in	DPG	3.25	1.50	(I)
- Directed - Non Barge in	E6D	3.25	1.50	(I)
• 800 Service				
- Call Transfer Series	EE8	20.00	2.00	
- 800 Service Call Transfer, Multiline	YYO	20.00	1.75	

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

A. Description

1. *CENTRON* Custom is a business communications service furnished only from a Stored Program Controlled central office and is offered subject to the availability of facilities and applicable generic feature programs. The provision of such facilities and programs will be determined by the Telephone Company based upon regular engineering practices and economic consideration.

CENTRON Custom is so arranged as to provide the following basic service features:

- Direct inward and outward dialing of exchange and long distance message network calls from stations and attendant positions.
- Intercommunication between station lines of the same *CENTRON* Custom system.
- Identification, by main station line number on the customer's bill, of outgoing and incoming collect long distance message network calls.
- Call transfer - all calls, provides for all transfers including direct inward dialing to DOD, consultation hold and add-on for any established call without the assistance of an attendant.
- Main station lines series completion and multiline hunting.[1]
- Common recorded announcement for interception of calls to unassigned station numbers.
- Touch-Tone calling provided on station lines.
- Trunk answer any station for incoming primary listed directory calls.

[1] Hunting requirements differ by type of office.

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(M) Material moved to Section 109, Page 16.8.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

A. Description (Cont'd)

2. Miscellaneous lines are those lines which are not a basic part of the *CENTRON* Custom system, i.e., CCSA, tie lines, WATS, Foreign Exchange, etc., but which require *CENTRON* Custom switching capabilities in order to function with *CENTRON* Custom service. Each miscellaneous line that is terminated in a *CENTRON* Custom system requires a termination arrangement.
3. Main station line features may be provided for attendant access lines where facilities permit.
4. Group Use Service provides intercommunication capability for different customers to dial one another by way of a four or five digit number provided the different customers are served from the serving central office.
5. Features

Standard *CENTRON* Custom features allowed on main station lines:

- Restriction (line Class of Service)
 - Semi-Restricted
 - Non-Restricted
 - Toll Restriction
- Hunting
 - Series Sequential
 - Series Non-Sequential
 - Multiline
 - Flexible Station Hunting (2B ESS)

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(M) Material moved to Section 109, Page 16.9.

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

A. Description (Cont'd)

6. CENTRON Custom provides the following standard main line classes of services.

	LINE CLASS CODE	
	FLAT	MEASURED
• Non Restricted - Station may originate calls to intragroup stations, and the message network. This class of service may receive all types of calls.	RNN	RM1
• Non Restricted Outgoing - Semi Restricted terminating - Station may originate calls to intragroup stations and the message network. This class of service may receive calls from intragroup stations only.[1]	RNS	RM2
• Non Restricted Outgoing - Deny terminating - Station may originate calls to intragroup stations, and the message network. This class of service cannot receive any calls.	RND	RM3
• Semi Restricted Outgoing - Non Restricted terminating - Station may originate calls to intragroup stations. This class of service may receive all types and calls.[1]	RSN	RSN
• Semi Restricted Outgoing - Deny terminating - Station may originate calls to intragroup stations. This class of service cannot receive any calls.[1]	RSD	RSD
• Semi Restricted Outgoing - Semi Restricted Incoming - Station may originate and receive calls from intragroup stations.[1]	RS1	RS1

[1] Not available in 2B ESS offices.

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(M) Material moved to Section 109, Page 16.10.

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

A.6. (Cont'd)

	LINE CLASS CODE	
	FLAT	MEASURED
• Deny Origination - Non Restricted terminating Station cannot originate any calls. Station may receive all types of calls.	RDN	RDN
• Deny Origination - Semi Restricted terminating Station cannot originate any calls. Station may receive calls from intragroup stations.[1]	RDS	RDS
• Toll Restricted Origination - Non Restricted terminating - Station may originate local 7 digit, 911 emergency, 1+411 local information, 1+800 Inwats, and repair service calls only. Station may terminate all types of calls.	RTR	RM5
• 800 Service (inwats) terminated - station is the switching telephone number.	RIW	RIW
• 800 Service (inwats) attendant terminated - attendant station is the switching telephone number.	RIX	RIX
• 800 Service (inwats) terminated - station is the switching telephone number (non restricted origination)[1]	RIN	RIN

[1] Not available in 2B ESS offices.

(M) Material moved to Section 109, Page 16.11.

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

A.6. (Cont'd)

All classes of service with the exception of Deny Origination, are allowed access to tie lines, CCSA, and WATS etc., providing the station is translated with the proper category codes.

New line class code screening may be negotiated, providing the office is capable of the arrangement requested.

7. Split service common equipment is required when a *CENTRON* Custom customer desires to segregate the *CENTRON* Custom station lines into separate groups, thereby enabling each group to have a different set of system common features.
8. The network demarcation for *CENTRON* Custom is the point at which the entrance facilities to the building, office park or buildings, within a campus environment are initially terminated. *CENTRON* Custom service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for provision of all wire and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed by the Company will be on a cost plus contribution basis.

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(M) Material moved to Section 109, Page 16.12.

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

B. Regulations

1. All *CENTRON* Custom station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with *CENTRON* Custom. Other switching systems connected to a *CENTRON* Custom system by tie lines or group use arrangements are considered as separate systems and are billed as such.
2. Suspension, either full or partial, of *CENTRON* Custom is not permitted.
3. Customer will be responsible to furnish all terminal equipment and jacks used with the *CENTRON* Custom.
4. The rates and charges specified for *CENTRON* Custom are in addition to the regular rates and charges for the services with which the *CENTRON* Custom is associated, e.g., WATS, CCSA, etc.
5. One primary directory listing is furnished without charge for each *CENTRON* Custom system. Directory listings of main station lines may be provided at the regular business additional listing rate (CLT) as specified in 5.7.1, preceding.
6. Transfer of calls will be provided on listed directory numbers on a total system disconnect only.
7. Customers not wishing to change their listed directory number to be part of a total *CENTRON* System, which is part of their same wire center, may keep their existing number(s) as an option. A nonrecurring charge as specified in D. Rates and Charges will apply.

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(M) Material moved to Section 109, Page 16.14.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

C. Rates and Charges - General

1. At the time a main station line is initially installed, it will be equipped with a main station line class of service, intercommunication, Touch-Tone and if desired sequential, nonsequential or multiline hunting arrangement as determined jointly by the customer and the Company.
2. Station lines provided in an exchange zone are subject to the applicable local service increment specified in 5.1.6.
3. The number of simultaneous exchange and long distance message network calls to and from main station line locations and attendant positions are limited by the number of Network Access Registers subscribed to by the customer.
4. In the event CO blocking occurs for a customer, a traffic measurement study will be required at rates and charges specified in 10.10.4. When the blocking is due to an increase in customer usage, additional Network Access Registers will be added and the customer billed accordingly. This blocking is defined as an excess of 7% overflow (compared to a total or originating or terminating attempts) during busy hour over 20 business days.
5. *CENTRON* Custom network access is available on a flat or measured rate basis. For measured service, usage charges specified in 5.2.1 apply in addition to the monthly access rate specified herein.
6. *CENTRON* Custom rates, except Network Access Registers, will be based upon individual customer requirements, cost and rate levels on a case by case basis.

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(M) Material moved to Section 109, Page 16.15

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109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON CUSTOM

D. Rates and Charges - Common Equipment and Lines

1. Common Equipment

	USOC	MONTHLY RATE
• CENTRON Common Equipment, per system		
- Up to 100 lines	ERC	\$42.18
- 101 to 300 lines	ERC	42.18
- 301 to 600	ERC	42.18
- 601 to 1000	ERC	42.18
- Above 1000	ERC	42.18

2. Main and Off Premises Extension Station Lines

• Main station and intercommunication line terminated at customer's premises	EXO	[1]
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[1] Monthly rate will be based upon individual customer requirements, cost, and rate levels on a case by case basis.

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(M) Material moved to Section 109, Page 16.16.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.14 CENTRON II SERVICE

CENTRON II SERVICE IS OBSOLETE AND WILL NOT BE OFFERED TO NEW CUSTOMERS AS OF JULY 1, 1993. CENTRON II SERVICE WILL NO LONGER BE OFFERED EFFECTIVE APRIL 1, 1996 AT WHICH TIME CUSTOMERS MUST CONVERT TO CENTREX PLUS OR OTHER COMPARABLE SERVICE.

EARLY TERMINATION CHARGES WILL NOT APPLY TO CUSTOMERS WHO TERMINATE *CENTRON II* CONTRACTS IF CENTREX PLUS SERVICE RESULTS IN A RATE INCREASE. IN ADDITION, *CENTRON II* CUSTOMERS MAY CONVERT TO CENTREX PLUS WITH NO ADDITIONAL INSTALLATION CHARGE AND WITHOUT TERMINATION LIABILITY CHARGES, PROVIDED THEY SIGN FOR A CONTRACT TERM EQUAL TO OR LONGER THAN THEIR EXISTING CONTRACT AND THERE ARE NO CHANGES TO THEIR SYSTEM.

A. Description

1. *CENTRON II* is a business communications service which integrates individual business lines into a single communications system. All lines in the system have intercom calling capability and have controlled access to the general network, dependent upon the number of Network Access Facilities subscribed to in 5.3.6, preceding.

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

A. Description (Cont'd)

2. The Basic Feature Package includes the following features:

- Automatic Call Back
- Call Forwarding-Busy Line (CFBL) and Don't Answer
- Call Forwarding-Variable
- Call Hold
- Call Pickup, Basic/Directed
- Call Transfer
- Call Waiting
 - Dial Originating
 - Originating
 - Terminating
 - Terminating Intragroup
- Consultation Hold
- Department Billing
- Direct Inward Dial (*DID*)
- Direct Outward Dial (*DOD*)
- Distinctive Ringing
- Hunting
- Individual Line Billing
- Intercept
- Intrasystem Calling
- Line Restrictions
- Night Service
- Speed Calling
- Three-Way Calling
- Touch-Tone

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

A. Description (Cont'd)

3. The following optional features are available:

- 800 Call Transfer
- Account Codes
- Assumed Dial 9
- Attendant Access Line
- Attendant Set Interface
- Authorization Codes
- Automatic Call Distribution (ACD)
- Automatic Route Selection/Basic (ARS-B)
- Call Forwarding By Calling Number[1]
- Call Park
- Conference Calling
 - Meet Me
 - Preset
- *CUSTOMROUTE* Service[1]
- Data Set Interface
- Direct Inward System Access (DISA)
- Electronic Set Service
- Executive Busy Override
- Facility Terminations
- Group Intercom
- Make Set Busy
- Message Service Interface
- Message Waiting Audible
- Message Waiting Interface
- Multiple Appearance Directory Number (MADN)
- Outgoing Queueing
 - On-Hook
 - Off-Hook
- Removal of *CENTRON II* Number
- Single Appearance Directory Number (SADN)
- Special Intercept Arrangements
- Station Controlled Conference
- Station Message Detail Recording (SMDR)
- Station Message Detail Recording to Premises (SMDR-P)
- System Speed Call
- Uniform Call Distribution (UCD)

[1] For terms, conditions, rates and charges, see Centrex Plus Service in 109.1.16, following.

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE (CONT'D)

B. Feature Descriptions

800 Service

- Call Transfer

Allows Call Transfer capability on InWATS Service. Series Hunting is for six InWATS or less. Multiline Hunting is for seven or more. Call Transfer must be assigned to the line prior to application of any other optional calling feature.

- Optional Features

Also available on 800 Service are: Call Pickup and Hold, Dial Call Waiting, Call Waiting, Call Forwarding, Call Forwarding-Don't Answer, and Speed Calling.

Account Codes

Allows a user to dial an account code for bill back purposes before placing a call.

Assumed Dial 9

The system can be designed so that users do not have to dial an access code before making a local call.

Attendant Access Line

Allows a system to designate one or several terminals as an attendant with attendant features. The attendant access line includes Attendant Call Transfer, Station Toll Billing, DID/DOD features as well as other features available on the system. The feature also allows other users to dial "0" to reach the attendant.

Attendant Set Interface

The Attendant Set Interface enables a group of DMS-100 lines to be served by a single attendant position.

Authorization Codes

Requires a user to dial an authorization code before using system facilities.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

B. Feature Descriptions (Cont'd)

Automatic Call Back

Provides an arrangement that permits a line user, when attempting an Intercom call to a busy line, to be automatically connected to that line when both the called and the calling lines are subsequently idle. Both the calling and the called stations are permitted only one request at a time. Once requested, Automatic Call Back Calling will remain active for a period not to exceed thirty minutes unless deactivated by the calling line.

Automatic Call Distribution (ACD) - DMS-100

Provides the capability for incoming calls to be distributed on a first-in basis to ACD Agent groups. The ACD group may be equipped with supervisory positions that allow the supervisor to display queue status or monitor the current status of an agent. The ACD feature also provides the capability to send a Management Information System (MIS) data stream from the DMS-100 Central Office (CO) to a customer premises processor. Effective October 16, 1991, ACD is grandfathered to existing customers and will no longer be offered to new customers. Service that is moved, changed or disconnected is no longer considered grandfathered.

Automatic Line

Provides an automatic connection between a calling user that goes off-hook and a predetermined location either within or outside the system. Activation is by going off-hook. The calling user does not receive dial tone. Automatic Line is often called a Hotline.

Automatic Route Selection/Basic (ARS-B)

Provides automatic selection of preferred private routes subscribed to by the customer for the completion of Direct Distance Dialed calls to points outside the local calling area by dialing an access code. If all the lines in the initial route selected are busy, the call will advance to other routes as determined by the customer's preprogrammed choices. The final completing route may be the MTS Network or overflow to tone, but not to both, if all routes are busy.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

B. Feature Descriptions (Cont'd)

Call Forwarding-Busy Line (CFBL)/Don't Answer

- Busy Line

Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company.

- Don't Answer

Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company.

Call Forwarding-Variable

Provides for the automatic transfer of incoming calls to any number inside or outside the system. The forward to number is changeable by the customer.

Call Hold

A user of a line can place any established call on hold by flashing the switchhook and dialing a code.

Call Park

The Call Park feature allows a user to hold one call against its own telephone number. The held call may then be retrieved from any station.

Call Pickup, Basic/Directed

Permits a user of a designated pick up group to answer a call directed to another user in the group by dialing a code.

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109.1 DIAL SWITCHING SYSTEMS

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B. Feature Descriptions (Cont'd)

Call Transfer

A user of a line can transfer any established call to another line within or outside the group.

Call Waiting

The Call Waiting and Call Forwarding features are not permitted on the same line.

• Dial Originating

Gives a user the ability to direct a Call Waiting tone to any line within the system by dialing a code.

• Originating

Permits a user originating a call to direct a Call Waiting tone toward a busy called station within the same system.

• Terminating

Allows a user who is engaged in a telephone conversation to be alerted via an audible tone that another incoming call is attempting to reach that number.

• Terminating Intragroup

Allows a user who is engaged in a telephone conversation to be alerted via an audible tone that either an incoming call or an intrasystem call is waiting.

(N)

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B. Feature Descriptions (Cont'd)

Conference Calling

The quality of transmission for this feature may vary depending on the distance and the routing involved.

- Meet Me

Allows users to dial a predetermined seven digit number and meet other conferees on a conference call.

- Preset

Allows a user to dial a predetermined seven digit number and the system automatically dials other preset conferee telephone numbers.

Consultation Hold

A CENTRON II user can depress the switchhook and consult in private with a third party and return to the original call by using only one line.

Data Set Interface

The Data Set Interface enables Data Units to be used on a line. This interface requires the use of a unique data "card" in certain COs. The Company warrants the Data Set Interface will function satisfactorily, provided the service loop is no longer than 1.5 airline miles or 8,000 cable feet from the service CO.

Department Billing

Customer can select department codes which will total their monthly bill by department.

Direct Inward Dialing (DID)

Users can be called direct from outside the system without going through an attendant.

(N)

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B. Feature Descriptions (Cont'd)

Direct Inward System Access (DISA)

This feature permits authorized outside callers access to *CENTRON II* network facilities by dialing directly into the system.

Direct Outward Dialing (DOD)

Allows users to dial calls outside the system without going through an attendant. In most cases this is accomplished by dialing an access code such as "9".

Distinctive Ringing

Allows the customer to distinguish between incoming and intrasystem calls by providing distinctive ringing patterns. Station lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and intrasystem calls which are waiting.

Electronic Set Service

Electronic Set Service permits the use of special electronic telephone sets with a digital CO. This device utilizes a unique line "card" to provide communications control for the electronic sets. Each electronic set must have a primary directory number associated with it. The Company will provide service to electronic sets up to a route limit of 1.5 airline miles or 8,000 cable feet from the service CO.

Executive Busy Override

This feature allows a station user to gain access to a busy station.

(N)

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B. Feature Descriptions (Cont'd)

Facility Termination

Allows the customer to terminate Tie Lines, Foreign Exchange (FX) Lines, Trunks, Paging Trunks, Dial Dictation Lines and high capacity (1.544 mb/s) digital facilities on the system. There are six basic categories of dial private line termination units:

- Advanced Private Line Termination

This termination may be used for connection of Company provided dial private line (or similar) services or OCC services when customers desire full feature capability in a cut-through, call-originating environment. It must be used by customers that also subscribe to Enhanced Private Switched Communication Automatic Calling Station Identify.

- Advanced Senderized Private Line Termination

This termination is required to connect the Centrex-type equipment at an Electronic Tandem Switching.

- Autovon Dial Access Line

This equipment is used for the termination of military Autovon circuits.

- Basic Private Line Termination

This termination provides connection for a category of private lines that includes but is not limited to one-way (in or out) dial tie lines, two-way dial tie lines, dial repeating tie lines, tandem tie lines, private switched network access lines, Enhanced Private Switched Communication Service release link trunks and OCC services. This termination is used for connection to services that operate on a cut-through, call-originating basis.

- Basic Senderized Private Line Termination

This termination is used for connection to Company provided dial private line (or similar) services or OCC provided services that operate on a senderized call originating basis.

(N)

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B. Feature Descriptions

Facility Termination (Cont'd)

- Digital Facility Interface

This termination provides a digital interface for a high capacity (1.544 mbps) facility which terminates on a customer's Centrex-type system. The hi-cap facility can be used to connect a Centrex-type system to a Centrex-type system, a Centrex-type system to a PBX/Key System, or a Centrex-type system to an Interexchange Carrier. Tandem capability is available only where facilities and operating conditions permit. This service is not provided on D4 Channel Banks.

Group Intercom

This feature allows a user to use abbreviated dialing to call a station in a predetermined group.

Hunting

Incoming calls will hunt to the next number in a hunting sequence if the number is busy. Various types of hunting are available such as, Series Completion, Multiline Hunt and Circular Hunt.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected lines can be forwarded to a common announcement or to the customer Centralized Answering Position.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

Line Restrictions

Various line restrictions are available such as toll facility and various originating and terminating restrictions.

(N)

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B. Feature Descriptions (Cont'd)

Make Set Busy

Allows a user to make their telephone set appear busy by either dialing a code or activating a button on certain electronic sets.

Message Service Interface

Provides information regarding the nature of an incoming call to a Message Desk location via a data link between the CO and the customer's premises-located message desk terminal equipment. Call information forwarded to the Message Desk location includes the identity of the station from which the call was forwarded (if the call is intraoffice), the originating caller's telephone number, and whether the call was forwarded because the called number was busy or not answered.

Message Waiting Audible

Allows user to receive a message waiting tone to indicate they have a message.

Message Waiting Interface

The Message Waiting Interface feature allows internal or external calls to be automatically routed to a predetermined location (e.g., a message center) if the call is not answered at the original destination. The called user can be provided with an audible (stutter dial tone) or visual indication that a message is waiting, and can retrieve messages by directly accessing the predetermined message collection location.

Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic set is called a MADN.

Night Service

Will allow any line in the Night Answer Group to be picked up by any other line of the system.

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B. Feature Descriptions (Cont'd)

Outgoing Queuing

- On-Hook

When a user dials an outgoing facility such as WATS line and all of the lines are busy the line will automatically be put into queue. The user hangs up and the system will call them back when the facility becomes free.

- Off-Hook

When a user dials an outgoing facility such as WATS line and all of the lines are busy the line will automatically be put into queue. The user remains off-hook and the call will complete when the facility becomes available.

Removal of CENTRON II Number

This option allows a CENTRON II number to be removed from the CENTRON II system for use in other services. The Company guarantees that the customer will retain use of a number removed from the CENTRON II number range for one year from the date on which the number is removed.

Single Appearance Directory Number (SADN)

A directory number assigned to an electronic set other than the primary directory number.

Special Intercept Arrangements

Allows for a vacant number to be intercepted with machine intercept with a common or dedicated announcement.

Speed Calling

An arrangement which allows the attendant or user to originate calls by dialing abbreviated codes which have been assigned to frequently called numbers. The customer may change a speed calling list by dialing an access code.

(N)

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B. Feature Descriptions (Cont'd)

Station Controlled Conference

Allows a user to establish and control a conference connection. The number of conferees is dependent on the serving CO.

Station Message Detail Recording (SMDR)

An arrangement to provide a record by station number of originating intercity calls. Station message details include the calling station number, called number, date, time-of-day, length of call and the type of facility used. For calls placed on MTS facilities, the charge incurred is included. Station message details may be provided on calls placed over WATS, CCSA, and MTS facilities, but will not include Intercom calls or tie line calls originated by users. If the customer has ARS Service, SMDR-B can also provide details on FX and FGA facilities for those calls routed through ARS. Station message details will be provided on magnetic tape.

Station detail is not represented to be a provision of billing detail. The Company assumes no responsibility for reconciling differences between SMDR and the customer's bill.

Station Message Detail Recording to Premises (SMDR-P)

SMDR-P provides customers with the capability of receiving call detail on calls that originate from a customers *CENTRON* system on a daily basis. Call detail includes: date, time, call duration, station line from which calls originated, dialed digits and carrier selected. SMDR-P call detail will be provided on Toll, WATS, Voice Grade/FX Channels and Directory Assistance calls.

The customer is able to use this SMDR-P call detail for cost allocation, internal usage monitoring and traffic analysis.

(N)

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B. Feature Descriptions (Cont'd)

System Speed Call

This feature allows each station user access to a single list of 1,000 numbers which can be shared by all stations in the system.

Three-Way Calling

User of the system can connect a third line to an established connection.

Touch-Tone

Touch-tone signaling is available as part of the standard package. Although telephone sets not equipped with touch-tone signaling may terminate in a CENTRON II, no guarantee of feature capability will be made in respect to those sets.

Uniform Call Distribution (UCD)

Provides a hunting arrangement which evenly distributes incoming calls to answering positions. Also provides queue slots and delayed announcements.

- Make Busy

To prevent incoming calls to an unattended station or group of stations by use of a key.

(N)

(N)

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109.1.14 CENTRON II SERVICE (CONT'D)

C. Terms and Conditions

1. The customer may elect to subscribe to the *CENTRON II* exchange access lines on a month-to-month basis or under a Term Pricing Agreement. The customer may choose a 3- or 5-year agreement period. If the customer disconnects before the agreement period expires, a cancellation charge will apply based upon the following formula:

$$\begin{array}{r} \text{Number of} \\ \text{Lines at} \\ \text{Initial} \\ \text{Level} \end{array} \times \begin{array}{r} \text{Monthly} \\ \text{Line} \\ \text{Rate} \end{array} \times \begin{array}{r} \text{Number of} \\ \text{Months} \\ \text{Remaining} \\ \text{in the} \\ \text{Agreement} \\ \text{Period} \end{array} \times 80\% = \begin{array}{r} \text{Cancellation} \\ \text{Charge} \end{array}$$

The charge is designed to recover contribution foregone by early termination of the agreement. Lines or features added subsequently to the original agreement date will follow the rate levels in effect on the agreement effective date.

If for any reason the *CENTRON II* rates increase and the customer elects to cancel the *CENTRON II* contract, the termination liability will not apply.

2. Customer Location
 - a. Customer primary location is that customer location within the area of their current serving central office designated on the customer's billing record. Any subsequent changes to the primary location are subject to the conditions specified in this Section.
 - b. Customer secondary location is a customer location other than the primary location served by one or more main user lines of the *CENTRON* system.
3. *CENTRON II* is not available on remote switching systems or Public Communications Service. *CENTRON II* is also not available for resale.

(N)

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C. Terms and Conditions (Cont'd)

4. A customer may choose to combine access lines terminating at different locations into a single system. All access lines terminating in a system must be served (receive dial tone) by the same CO. Lines and trunks terminating or originating in different exchanges or COs are subject to mileage charges in 9., following.
5. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission (Centrex Standard), line conditioning is available at appropriate rates in 5.4.6, preceding.
6. *CENTRON II* requires special CO equipment and is not provided in all COs. The Company may furnish *CENTRON II* where there is available facilities and CO equipment, with the proper program updates, as determined by the Company.
7. A *CENTRON II* telephone number is any telephone number which has been assigned to the system. A *CENTRON II* telephone number may be removed from the system and used for other classes of service.
8. *CENTRON II* optional features will be furnished only where facilities permit as determined by the Company.
9. Interoffice Mileage

The following conditions apply to lines terminating or originating in different exchanges or COs:

- a. A *CENTRON II* line with a telephone number access on the *CENTRON II* system that terminates in a set in a contiguous exchange has the following charges:
 - Interoffice mileage charges from the Private Line Transport Services Tariff apply in addition to the *CENTRON II* line.

(N)

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9. Interoffice Mileage (Cont'd)

b. A *CENTRON II* line with a telephone number access on the *CENTRON II* system that terminates in a set in another CO in the same exchange has the following charges:

- Interoffice mileage charges apply from the Private Line Transport Services Tariff in addition to the *CENTRON II* line.

c. A *CENTRON II* line with a telephone number access on the *CENTRON II* system that terminates in a set in a noncontiguous exchange has the following charges:

- Private Line Transport charges specified in the Private Line Transport Services Price List, apply. (T)

d. A *CENTRON II* line with a telephone number access on the *CENTRON II* system that terminates in a set in another LATA or another state has the following charges:

- Access charges as specified in the Access Service Tariff, Private Line Transport Services Price List, or the interstate Access Service Tariff, apply. (T)

10. All customers pay for network access. When the CO is technically unable to restrict network access to trunk equivalence, the customers' access rate will be assessed on the basis of one NAF for every four lines. At least two NAFs are required per system. (N)

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109.1 DIAL SWITCHING SYSTEMS

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C. Terms and Conditions (Cont'd)

11. Electronic Set

- a. This service is required in addition to the regular access line.
- b. Each electronic set must have a Primary Directory Number (PDN) associated with it. The PDN element will automatically be rated at the access line rate specific to the class of service with which the electronic set is used. In addition, an Electronic Set Interface ("C" card) is required.
- c. The Electronic Set Interface is offered only in DMS-100 digital COs.
- d. A directory number assigned to more than one electronic set is called a Multiple Appearance Directory Number (MADN), and may appear on up to 32 separate sets. A maximum of 30 parties is permitted on a single MADN call.
- e. A Single Appearance Directory Private Business Number (PBN) allows the appearance of a number as one of the directory numbers on an electronic set.
- f. The following features are standard with Electronic Set Service: Call Forward Reason Display, Privacy Release, Malicious Call Hold, Business Set Music On Hold, Query Time and Date.

12. Data Set Interface

- a. The Company reserves the right to specify the type of data equipment that will properly function with this interface.
- b. In addition, a standard access line is required.

(N)

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C. Terms and Conditions (Cont'd)

13. Message Waiting Interface

- a. Message Waiting Interface requires that Call Transfer also be assigned to the line.
- b. Message Waiting Interface may be optioned to deny access to the message center (if used) for calls originating outside the customer's system.
- c. The audible Message Waiting Interface indication (stutter dial tone) is used for stations not equipped with message waiting lamps.
- d. The Message Waiting Interface feature will not function when the Do Not Disturb feature is activated.
- e. Message Waiting Interface for stations belonging to a Multiple Appearance Directory Number (MADN) group will have Message Waiting Interface activated against the primary set only.
- f. If a message desk concept is not employed, a message queuing capability may be used to indicate to a station that another station has attempted to contact it. When alerted that a message is waiting, the terminating station user can dial a "call request" code to automatically ring back the originating caller.
- g. Message Waiting Interface is offered only in the DMS-100 digital COs.

(N)

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C. Terms and Conditions (Cont'd)

14. Make Set Busy

- a. The Make Set Busy feature may not be overridden by the attendant.
- b. Two variations of the Make Set Busy feature are available:
 - Make Set Busy - all calls. Enables the user to make the set appear busy to all types of incoming calls (both internal and external).
 - Make Set Busy - Intragroup. Will only cause the set to appear busy to intragroup calls.
- c. The Make Set Busy feature is offered only in the DMS-100 digital COs.

15. Station Message Detail Recording to Premises (SMDR-P)

- a. The conditions specified herein are in addition to the applicable conditions as specified in Section 9.
- b. The Company will furnish SMDR-P where there is available processing capacity as determined by the Company.
- c. The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, *CENTRON* main station line or Voice Grade Channel is also required, in addition to the rates and charges for SMDR-P.
- d. SMDR-P is not represented to be a provision of billing detail.
- e. Temporary suspension, either full or partial, of SMDR-P is not permitted.

(N)

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C. Terms and Conditions

15. Station Message Detail Recording to Premises (SMDR-P) (Cont'd)

- f. The Company reserves all rights to take the SMDR-P computer down for maintenance or software updates a maximum of 2 hours per day as required during off peak hours.
- g. Customer training will be provided in the form of a customer user guide and brochures provided at the time of SMDR-P installation.
- h. SMDR-P customers must specify the time of day interval of when they wish to receive their SMDR-P call detail.
- i. Each customer's daily call detail will be stored on tape and archived for a period of 30 days, and available for retransmission to the customer.
- j. The rates specified for SMDR-P are in addition to the regular rates for the services with which SMDR-P is associated.
- k. The daily delivery of call detail will be the standard SMDR-P offering.
- l. SMDR-P may be offered under special contract when there are unique customer requirements or when competitive alternatives exist. Rates for SMDR-P will then be developed on a case by case basis above cost.

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Qwest Corporation d/b/a CenturyLink QC

(T)

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE (CONT'D)

D. Rates and Charges Applications

1. FOR *CENTRON II* CONTRACTS ENTERED INTO ON OR AFTER APRIL 1, 1993, THE NUMBER OF LINES AT A CUSTOMER'S LOCATION WILL BE LIMITED TO 599 OR FEWER.
2. The rates and charges following apply to lines located at both the customer's primary and secondary locations.

E. Rates and Charges

		NON- RECURRING CHARGE	CONTRACT RATE PER MONTH	
	USOC		FIRST 99 LINES	100 AND OVER LINES
1. Transport Facilities, per location, per exchange access line ^[1]				
• Month-to-month	RYE,R5G	[2]	\$9.50	\$6.50
• Three year contract	RYE,R5G	[2]	6.50	3.50
• Five year contract	RYE,R5G	[2]	5.50	3.00
2. Central Office Termination/ Basic Standard Features, per location, per exchange access line				
• Month-to-month	SFK	\$8.00	9.80	7.80
• Three year contract	SFK	8.00	6.80	4.80
• Five year contract	SFK	8.00	5.80	3.80

^[1] In addition, **interstate subscriber line** charges apply.

(T)

^[2] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges. If line is installed on a rearrangement basis, charges from 5.2 of the Exchange and Network Services Tariff apply in lieu of this charge.

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E. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
3. System Establishment, each system	ELX	\$350.00	—
4. Converted from another dedicated Centrex-Type Service, each[1]	ELX	250.00	—
5. Dormitory Line, each	K1Z	[2]	[2]
6. Basic Standard Features			
• Automatic Call Back, per main station line equipped	SAK	3.50	—
• Call Forwarding-Busy Line, each line equipped[3]			
- Calls incoming to the <i>CENTRON II</i>	E6GNC	3.25	—
- Calls incoming to and originating in <i>CENTRON II</i>	E6GUR	3.25	—

(N)

[1] This charge in lieu of the System Establishment charge.

(N)

[2] See 5.2.4 of the Exchange and Network Services Tariff, Exchange Access Lines, Residence Rates.

(T)

[3] Nonrecurring charge applies if the feature is added after initial establishment of service.

(N)

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E. Rates and Charges

6. Basic Standard Features (Cont'd)

	USOC	NONRECURRING CHARGE
• Call Forwarding-Don't Answer, each line equipped		
- Calls incoming to the <i>CENTRON II</i> [1]	E9GNC	\$3.25
- Calls incoming to and originating in <i>CENTRON II</i> [1]	E9GUR	3.25
- Call Pickup		
- Basic[1]	E3P	3.25
- Directed barge in	DPG	3.25
- Directed non-barge in	E6D	3.25
• Call Forwarding -Variable, each line equipped[1]	EAT	3.25
• Call Waiting - Originating, per line	ESZ	3.25
• Call Waiting - Terminating, Incoming to system, per line	E6N	3.25
• Call Waiting - Terminating, Incoming and Intragroup, per line	E6H	3.25
• Distinctive Ringing, per line	DRR	3.25

(N)

[1] Nonrecurring charge applies if the feature is added after initial establishment of service.

(N)

(N)

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E. Rates and Charges

6. Basic Standard Features (Cont'd)

	USOC	NONRECURRING CHARGE
• Speed Calling		
- Customer Changeable		
- Per 6 code list, per line	EST1L	\$3.25
- Per 10 code list, per line	EG2	3.25
- Per 30 code list, per line	E3D	3.25
- Per 50 code list, per line	E58	3.25
- Per 70 code list, per line	E78	3.25
- Customer Changeable group		
- Per 30 code list controller, per line	ESFIL	3.25
- Per 30 code list user, per line	ESFAL	3.25
- Per 30 code list controller, per line[1]	E3DPG	3.25
- Per 30 code list user, per line[1]	E3DAL	3.25
- Per 50 code list controller, per line[1]	E58PG	3.25
- Per 50 code list user, per line[1]	E58AL	3.25
- Per 70 code list controller, per line[1]	E78PG	3.25
- Per 70 code list user, per line[1]	E78AL	3.25

(N)

[1] Offered from DMS-100 only.

(N)

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E. Rates and Charges (Cont'd)

7. Optional Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. 800 Service			
• Call Transfer Series, per line	EE8	\$ 20.00	\$ 2.00
• 800 Service Call Transfer Multiline, per line	YYO	20.00	1.75
b. Attendant Access Line, per line	EAK	[1]	60.00
c. Attendant Set Interface[2]			
• Attendant Interface	EDM	435.00	40.00
• Attendant console button programming charge[3]	NRO	6.00	-

(N)

[1] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges

(T)(N)

[2] Each Attendant Set Interface requires one access line.

[3] Three Attendant Set Interfaces are required per attendant console position.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

d. Automatic Call Distribution (ACD)

Effective October 16, 1991, ACD is grandfathered to existing customers and will no longer be offered to new customers. Service that is moved, changed or disconnected is no longer considered grandfathered.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
<ul style="list-style-type: none"> • ACD Group Equipment, includes Generic Call Delay Announcement, Abandoned Call Clearing and Call Transfer to ACD 	AQDPG	\$ 260.00	–	
<ul style="list-style-type: none"> • Termination for the MIS[1] 	TLS	1,200.00	\$70.00	
<ul style="list-style-type: none"> • ACD Team, per team, includes 50 Queue Slots, Ringing Threshold and Night treatment (standard forwarding of calls or to a generic announcement) 	AQDPT	50.00	–	
<ul style="list-style-type: none"> • ACD "A" Card 	25S	350.00	21.00	(N)

[1] Data Channel VG36 also required.

(N)

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109.1 DIAL SWITCHING SYSTEMS

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E. Rates and Charges

7. Optional Features

d. Automatic Call Distribution (ACD) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• ACD "C" Card, Agent, includes the following:	R6V	\$350.00	\$22.00
Initial Installation			
- In Calls Key	PT3AN	-	-
- Not Ready Key	PT3AC	-	-
- Make Set Busy Key	PT3AO	-	-
Subsequent Installation			
- In Calls Key	PT3AN	5.00	-
- Not Ready Key	PT3AC	5.00	-
- Make Set Busy Key	PT3AO	5.00	-
• Basic Agent Position	EBB	[1]	22.00
• Call Transfer Key	PT3AA	5.00	1.00
• Three-Way/Call Transfer	ESCPK	5.00	-
• ACD "C" Card, Supervisor, includes the following:	R6V	350.00	22.00
Initial Installation			
- Call Agent Key	PT3AJ	-	-
- Observe Agent Key	PT3AE	-	-
Subsequent Installation			
- Call Agent Key	PT3AJ	5.00	-
- Observe Agent Key	PT3AE	5.00	-
• Basic Supervisor Position	EBT	[1]	22.00

[1] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges

(T)
(N)

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109.1 DIAL SWITCHING SYSTEMS

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E. Rates and Charges

7. Optional Features

d. Automatic Call Distribution (ACD) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Answer Agent Key	PT3AF	\$ 5.00	\$1.00
• Emergency Key, agent	PT3AD	5.00	1.00
• Night Service Key, supervisor	PT3AH	5.00	—
• Answer Emergency Key, supervisor	PT3AK	5.00	1.00
• Key Lamp indicator for each agent on the supervisor set up to 48 agents	PT3AM	5.00	—
- Module Add On	ADY	15.00	—
• Software Number	DR6	5.00	1.00
• Appearance of Software Number	PXPNF, PXPZZ	5.00	—

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

d. Automatic Call Distribution (ACD) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• System Features			
- ACD Software Number/ Number/Group	AQBPG	-	-
- ACD Software Number/ Number/Number	AQB	-	-
• Optional System Features			
- Custom Delay Announcement up to 31 seconds, each	AQ2PS	\$90.00	\$56.00
- Night Service Transfer to Custom Announcement up to 15 seconds, each	NF5PS	90.00	56.00
- Music on Delay, each	A5K	39.00	60.00
- Automatic Overflow	AQ3PS	10.00	2.00
- Additional Queue Slots in groups of 10	AQQPG	5.00	10.00
• Liquid Display Features			
- Display Queue Status Key	PT3AR	5.00	-
- Call Source ID	DK8PK	5.00	-

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
e. Automatic Route Selection, per system	ART	\$2,500.00	\$150.00
• Additions and Changes[1]			
- Changes in existing patterns, each pattern			
- First change on an order	NRO	50.00	-
- Each additional change on the same order	NRO	2.00	-
- Changes in 3 or 6 digit translation codes, each			
- First change on an order	NRO	50.00	-
- Each additional change on the same order	NRO	2.00	-

(N)

[1] Total charge is not to exceed the nonrecurring charge for the initial establishment of a pattern.

(N)
(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
f. Conference Calling			
• Meet Me, per group	MMJPS	\$80.00	\$48.00
• Preset, per group	MO9PS	80.00	48.00
g. Data Set Interface	RDDX1	80.00	2.00
h. Dial Call Waiting, per line	E6C	3.25	4.00
i. Direct Inward System Access	DJMPS	3.25	5.00

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
j. Electronic Set Service			
• Primary Directory Number[1]	RXX1	[2]	[3]
		CONTRACT RATE PER MONTH	
	USOC	NON- RECURRING CHARGE	FIRST 99 LINES 100 AND OVER LINES
• Electronic Set Inter- face ("C" Card), per location			
- Month-to-Month	NEB	\$8.00	\$10.55
- 3 yr. contract	NEB	8.00	7.55
- 5 yr. contract	NEB	8.00	6.55

(N)

[1] Only available where facilities and conditions permit.

(N)

[2] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges

(T)

[3] Apply month-to-month contract rate from Transport Facilities in 1., preceding.

(N)

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(T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

- E. Rates and Charges
 - 7. Optional Features
 - j. Electronic Set Service (Cont'd)

		USOC	NONRECURRING CHARGE	MONTHLY RATE
• Primary Directory Number including Message Waiting[1]		RXX3	[2]	[3]
			CONTRACT RATE PER MONTH	
		USOC	NON- RECURRING CHARGE	FIRST 99 LINES
				100 AND OVER LINES
• Electronic Set Inter- face ("E" Card), each per location				
- Month-to-Month	P2C	\$27.00	\$11.00	\$9.00
- 3 yr. contract	P2C	27.00	8.00	6.00
- 5 yr. contract	P2C	27.00	7.00	5.00

[1] Only available where facilities and conditions permit.

[2] See Section 5, preceding, for exchange access line nonrecurring charges.

[3] Apply month-to-month contract rate from Transport Facilities in 1., preceding.

(T)

(M) Material moved from Section 109, Page 1.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

- E. Rates and Charges
 - 7. Optional Features
 - j. Electronic Set Service (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Electronic set button programming, per button[1]	NRO	\$ 5.00	–	
• Multiple Appearance of a Directory Number	MA6	7.00	\$ 1.00	
• Single Appearance Number	DR6	5.00	1.00	
• Adjunct Module, per module	ADY	15.00	0.25	
k. Executive Busy Override	E72	3.25	1.00	
l. Facility Termination				
• Basic Tie Line Termination, per trunk	BP1	[2]	40.00	(N)

[1] Button programming charge applicable to both primary and extension electronic sets. (N)

[2] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges (T)
(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

1. Facility Termination (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Basic Senderized Tie Line Termination, per trunk	BP2	[1]	\$40.00	
• Miscellaneous Trunk Termination				
- Paging	EWJ	[2]	[2]	
- Code Sending	EWD	[2]	[2]	
- Dictation	EWA	[2]	[2]	
- FX/WATS, per trunk	TCR	[1]	40.00	(N)

[1] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges

(T)(N)

[2] For customers with Paging, Code Sending Dial or Dictation units located on the customer's premises, an additional 2001 channel circuit from the Private Line Transport Service Price List is required.

(T)(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

1. Facility Termination (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Advanced Private Line Termination, each	PLS	\$108.00	\$78.00
- Service Establishment Charge	NRO	350.00	-
• Advanced Senderized Private Line Termination, each[1]	ETX	98.00	34.00
• Autovon Dial Access terminated			
- With multilevel precedence preemption capabilities, each	DKB	[2]	40.00
- Without multilevel precedence or preemption capabilities, each	DKC	[2]	40.00

(N)

[1] This trunk is provided under the following restrictions: it will have a manual type of service and it will be prohibited from "dial 9" access.

(N)

[2] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges

(T)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

1. Facility Termination (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Digital Facility Interface[1,2]			
- Common Equipment, one required for 24 circuit connections	D1E1X	\$610.00	\$165.00
- Circuit Connections, each circuit			
- CENTRON II to Centrex	M5P	16.00	10.50
- CENTRON II to PBX/Key System	M62	16.00	10.50
- CENTRON II to Inter-exchange Carrier	M63	16.00	10.50
- CENTRON DID numbers, each	CNY	1.00	0.15

(N)

[1] The rates and charges for the digital facility interface are in addition to the rates and charges applicable for the appropriate high capacity facility.

(N)

[2] Tandem capability is available only where facilities and operating conditions permit.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
m. Group Intercom	DXHPG	\$ 3.25	\$ 0.50
n. Make Set Busy			
• Make Set Busy - All calls, per line	DXV	5.00	0.50
• Make Set Busy - Intragroup, per line	DXVPG	5.00	0.50
o. Message Waiting Interface			
• Message Waiting Audible notification, per line[1]	AWS	18.00	0.25
p. Multiple Common Block/ Customer Group, per Common Block/Customer Group	EBS	15.00	10.00
q. Outgoing Queuing			
• On-hook, per system	QDR	3.25	5.00
• Off-hook, per system	QDC	3.25	5.00

(N)

[1] Applicable to non-IBN stations not equipped with message waiting lamps, and to all IBN stations. Provides stutter dial tone and visual notification on IBN stations.

(N)
(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
r. Removal of <i>CENTRON II</i> Number				
• Per sequential block of numbers removed[1]	RNTSB	\$ 40.00	—	
• Per non-sequential number removed[2]	RNTNS	35.00	—	
s. Special Intercept Arrangements				
(1) Machine Intercept - Dedicated Announcement[3]				
• One announcement channel and one announcement trunk	LA2MC	220.00	\$100.00	(N)

[1] Sequential Number Blocks Removed may be in groups of 10 or 100 numbers. Numbers removed in blocks must be sequenced as follows:

(N)

Tens Block: NXX-XX11 through NXX-XX10.
Hundreds Block: NXX-X111 through NXX-X110

[2] If this sequence cannot be adhered to, the Non-sequential Number Removed charge applies.

[3] Only one option for Machine Intercept can be used per *CENTRON II* customer.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

s. Special Intercept Arrangements

(1) Machine Intercept - Dedicated Announcement[1] (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Additional trunk, each	LA2MA NRO	– \$ 12.00	\$12.00 –
• Subsequent trunk additions to existing machine dedicated announcements:			
- First trunk	LA2MA NRO	– 55.00	12.00 –
- Additional trunk, each	LA2MA NRO	– 12.00	12.00 –
- Dedicated Machine to Common Machine Rearrangement	N/A	220.00	–
- Common Machine to Dedicated Machine Rearrangement			
- First trunk	N/A	230.00	–
- Each additional trunk	N/A	10.00	–

(N)

[1] Only one option for Machine Intercept can be used per *CENTRON II* customer.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
t. Station Controlled Conference, each line	MDM	\$3.25	\$5.00
u. Station Message Detail Recording (SMDR)			

- SMDR DNC-500[1]

LINE SIZE	USOC	NONRECURRING CHARGE PER SYSTEM[2]	SUMMARY RATES EACH LINE
100-249 lines	SMRPL	\$2,800.00	\$0.50
250-399 lines	SMRPL	2,800.00	0.40
400-499 lines	SMRPL	2,800.00	0.35
500-749 lines	SMRPL	2,800.00	0.30
750-999 lines	SMRPL	2,800.00	0.25
1,000-1,999 lines	SMRPL	2,800.00	0.20
2,000-10,000 lines	SMRPL	2,800.00	0.18

(N)

[1] Offered from DMS-100 only.

(N)

[2] Nonrecurring charge applies only once to any size system.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

u. Station Message Detail Recording (SMDR) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Common equipment, per serving CO	CMM	\$2,000.00	\$100.00
• Each private facility (WATS and Private Line) group included in the arrangement	CMW	100.00	10.00
• Tie Line	CMT	4.75	10.00
• Interexchange carrier access line	CMZ	4.75	10.00
• Each Foreign Exchange line	CMQ	4.75	5.00
• Message detail charges, each message		–	0.02
• Directory Assistance Line Summaries			
- Per account	NRO	21.00	–
- Per summary	N/A	–	0.02
• Service Establishment Charges			

Service Establishment Charge is applicable only at the time the switching equipment is arranged to provide Station Message Detail Recording on either the initial Tie Line, interexchange carrier access line or Foreign Exchange Line for each customer and is applicable to each switching equipment so arranged.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

u. Station Message Detail Recording (SMDR) (Cont'd)

	USOC	SERVICE ESTABLISHMENT CHARGE	
- Tie Line	NRO	\$1,000.00	
- Other Common Carrier	NRO	1,000.00	
- Foreign Exchange Line	NRO	1,000.00	
	USOC	NONRECURRING CHARGE	MONTHLY RATE
v. Station Message Detail Recording to Premises (SMDR-P) Installation, per system	1CRSS	\$875.00	-
• Subsequent Installation of SMDR-P			
- Per main station line	1CRSL	0.85	-
• Standard delivery interval of SMDR-P call detail, per main station line			
- Daily	SRDDX	-	\$1.10
• Other than standard delivery interval of SMDR-P call detail, per main station line	SRDXX	[1]	[1]

(N)

[1] Rates will be developed on a case-by-case basis above cost.

(N)

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(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.14 CENTRON II SERVICE

E. Rates and Charges

7. Optional Features

- v. Station Message Detail Recording to Premises (SMDR-P) Installation, Per System (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
<ul style="list-style-type: none"> • SMDR-P call detail sent to the customer at customers request, per request 	SR7CX	\$300.00	-
w. System Speed Call	EY3PS	3.25	\$ 0.50
x. Uniform Call Distribution			
<ul style="list-style-type: none"> • Per line in the hunt group[1] 	A6V	30.00	15.00
<ul style="list-style-type: none"> • Calls Waiting Indication, per unique timing state[2] 	A66CE	85.00	4.30
<ul style="list-style-type: none"> • Make Busy Arrangements[3] <ul style="list-style-type: none"> - Per group of lines - Per line 	A9A	85.00	1.70
	A6G	85.00	1.70

(N)

[1] Includes Queuing and Delayed Announcement.

(N)

[2] In addition, for each unique timing state, apply rates for a Type 1001 Intraexchange, half-duplex channel from the Private Line Transport Services Price List. Limit of three (3) unique timing states per UCD System.

(T)

[3] In addition, apply rates for a Type 1001 Intraexchange, half-duplex channel from the Private Line Transport Services Price List.

(T)(N)

Qwest Corporation d/b/a CenturyLink QC

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

Effective September 1, 2004, Centrex Plus Service was grandfathered to current customers. Effective December 31, 2008, Qwest is withdrawing Centrex Plus Service altogether. Customers on month-to-month arrangements will need to migrate to another service by December 31, 2008. Customers whose contract term expires on or before December 31, 2008, will have until December 31, 2008 to migrate to another service. Customers with month-to-month arrangements or a contract that expires prior to December 31, 2008, may continue to use Centrex Plus Service until December 31, 2008. Customers with contracts that expire after December 31, 2008, must migrate to another service by December 31, 2008. Customers will not incur termination liability for the disconnection of Centrex Plus for any reason as a result of this withdrawal. Qwest reserves the right to convert a customer's Centrex Plus service to an appropriate alternative service based on current utilization at month-to-month rates.

A. Description

1. Centrex Plus Service is a business communications system furnished only from a Stored Program Controlled Central Office (CO) and is offered subject to the availability of facilities and applicable generic feature programs. A group of station lines is translated for an individual customer group and provides common access to a predetermined group of system features. Customers have a choice of access to the general network via each Centrex Plus station line (non-blocking) or controlled access (blocking) depending upon the number of Network Access Facilities subscribed to by the customer as found in 5.3.6, preceding.
2. Centrex Plus standard features include the following features depending upon the serving CO:
 - Audible Message Waiting
 - Automatic Call Back
 - Call Forwarding - Busy Line
 - Call Forwarding - Don't Answer
 - Call Forwarding - Variable
 - Call Hold
 - Call Park
 - Call Pickup
 - Call Waiting
 - Call Forwarding of Call Waiting Calls
 - Dial Originating
 - Originating
 - Terminating
 - Cancel Call Waiting

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A. Description

2. Centrex Plus standard features include the following features depending upon the serving CO: (Cont'd)

- Conference Calling
- Data Call Protection
- Direct Inward Dialing
- Direct Outward Dialing
- Distinctive Ringing/Distinctive Call Waiting Tone
- Executive Busy Override
- Hunting
- Individual Line Billing
- Intercept
- Intrasystem Calling
- Last Number Redial
- Line Restrictions
- Make Set Busy
- Network Speed Call
- Outgoing Trunk Queuing
- Speed Calling
- Three-Way Calling/Consultation Hold/Call Transfer
- Touch-Tone
- Trunk Answer Any Station (Night Service)

3. Centrex Plus optional features include the following features depending upon the serving central office:

- Account Codes
- Attendant Access Line Service
- Attendant Set Interface[1]
- Authorization Codes
- Automatic Route Selection (ARS)
 - Facility Restriction Level[2]
 - Time of Day Control
 - Expensive Route Warning Tone

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

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109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A. Description

3. Centrex Plus optional features include the following features depending upon the serving central office: (Cont'd)

- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Centrex Management System (CMS)
- Caller ID LIDB Listing
- Direct Inward System Access (DISA)[1]
- Electronic Set Service[1]
 - Auto Answer Back
 - Automatic Dial
 - Automatic Line
 - Business Set Call Forward Per Key
 - Business Set Inspect Key
 - Call Forward Reason Display
 - Direct Station Selection/Busy Lamp Field
 - Display Called Number
 - Display Calling Number
 - Executive Message Waiting
 - Fast Transfer
 - Group Intercom
 - Group Intercom All Calls
 - Message Center
 - Message Waiting Set
 - Music on Hold - Electronic Set
 - Originating/Terminating Line Select
 - Privacy Release
 - Query Time
 - Station Camp-On

(N)

[1] Available only from a DMS-100 central office.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A. Description

3. Centrex Plus optional features include the following features depending upon the serving central office: (Cont'd)

- Hot Line
- Loudspeaker Paging
- Message Waiting Visual
- Multiple Position Hunt
- Music on Hold[1]
- Music on Hold System[2]
- Remote Access[2]
- Station Message Detail Recording
- Time of Day NCOS (Network Class of Service) Update[1]
- Time of Day Routing[1]
- Trunk Verification From Designated Station[1]
- Uniform Call Distribution

4. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex Plus system, e.g., Voice Grade Circuits, Wide Area Telecommunications Service, etc., but which require Centrex Plus switching capabilities in order to function with Centrex Plus service. Each miscellaneous line that is terminated in a Centrex Plus system requires a termination arrangement.
5. Main station line features may be provided for attendant access lines where facilities permit.
6. Split service common equipment is required when a Centrex Plus customer desires to segregate the Centrex Plus station lines into separate groups, thereby enabling each group to have a different set of system common features.
7. Centrex Plus service and features are provided up to the demarcation point at rates and charges specified herein. The customer will be responsible for provision of all wire and/or cable facilities on the customer's side of the demarcation point. Any such facilities installed by the Company will be provided on a time and materials basis.

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE (CONT'D)

B. Terms and Conditions

1. All Centrex Plus station lines must be associated with the main switching equipment. Other switching systems connected to a Centrex Plus system by Voice Grade Circuits or group use arrangements are considered as separate systems and are billed as such.
2. Customer request for temporary suspension, either full or partial, of Centrex Plus Service is not permitted. Seasonal disconnects are allowed providing all rates and charges still apply.
3. Where a Stored Program Controlled *CENTRON* Custom customer elects to convert to Centrex Plus Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that (1) the customer's system continues to be served by the same switching equipment, (2) there is no interruption of service, and (3) there are no moves, changes or additions of such in service station lines, arrangements and features.
4. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex Plus Service.
5. The rates and charges specified for Centrex Plus are in addition to the regular rates and charges for the services with which the Centrex Plus is associated, e.g., Wide Area Telecommunications Service, Voice Grade Circuits, etc.
6. One primary directory listing is furnished without charge for each Centrex Plus system. Directory listings of main station lines may be provided at the regular business additional listing rate (CLT) as specified in 5.7.1, preceding.
7. Transfer of calls will be provided on listed directory numbers on a total system disconnect only.
8. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s). The customers existing numbers must reside in the same central office and control group.
9. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

10. After the Service Date, if a customer removes, in whole or in part, Main Station Lines to a level that is less than 60% of the initial number of Main Station Lines, a termination charge shall apply. On the first anniversary of the customers Rate Stability agreement, the termination liability threshold will be re-calculated based on the number of station lines then in service. This revised number shall remain in effect for the balance of the agreement. The termination charge is specified in 2.2.14, preceding.
11. Centrex Plus Service is subject to the terms of the Termination Liability/Waiver Policy, set forth in 2.2.14, preceding.
12. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

13. The customer may request a transfer of service from the customer premises location(s) to other customer premises location(s) within the Company's fourteen state service area. The Company shall grant the customer's request if:

- Necessary facilities are available;
- The customer pays all uncollected costs associated with the original premises location including, but not limited to, stranded facilities costs, installation costs, labor costs, engineering costs, and service order charges;
- The customer agrees to pay the recalculated monthly service charges and nonrecurring charges for the new location;
- The move results in customer retaining in total the same or a greater number of Station Lines;
- Service is connected at the new location within thirty days of the disconnect date at the old location; and
- The Company and the customer execute either a written Supplement to this Rate Stability Plan or a new Rate Stability Plan, as is appropriate, with a term that is at least equal to the remaining term of this Rate Stability Plan.

If the move results in the customer retaining in total fewer Station Lines or if service is not connected at the new location(s) within thirty days of the disconnect date at the old location(s), the termination charge applies.

14. Customer Location

Customer primary location is that customer location within the area of their current serving CO designated on the customer's billing record.

Customer secondary location is a customer location other than the primary location served by one or more lines of the Centrex Plus system.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

15. Centrex Plus Service is not available on Public Communications Service.
16. A customer may choose to combine station lines terminating at different locations into a single system. All station lines terminating in a system must be served by the same CO. Lines terminating or originating in different exchange or COs are subject to rates and charges found in the Private Line Transport Services Tariff.
17. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5, preceding.
18. Centrex Plus Service requires special CO equipment and is not provided in all COs. The Company may furnish Centrex Plus where there is available facilities and CO equipment, with the proper program updates, as determined by the Company.
19. Centrex Plus Optional Features will be furnished only where facilities permit as determined by the Company.
20. Customers with eight or more Joint User Listings will be classified as central office resellers and must be registered as such with the Oregon Public Utility Commission. In addition, a Surcharge found in D.9., following, will be applied to each Centrex Plus station line.
21. Centrex Plus telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Customers requesting that numbers in sequential block be removed from the block will be charged a Block Compromise Charge as specified for Direct-Inward-Dialing Service, found in 5.3.4, preceding.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

22. Customers may reserve additional telephone numbers for future use at the rates specified for Direct-Inward-Dialing Service, found in 5.3.4, preceding.
23. Loop Diversity, Avoidance defined in the Private Line Transport Services Tariff is available with Centrex Plus Service.

C. Rates and Charges - General

1. Each Centrex Plus station line will include the common line facility and the standard features as appropriate. Each station line will be equipped with 3-way calling, consultation hold, transfer, and intrasystem calling. The remaining standard features may be selected on a line-by-line basis as determined jointly by the customer and the Company.
2. Rates and charges for the common line facilities will be charged according to the number of station lines per location. Each different location will begin with the 1-20 station line charges. The common line facilities between 21 and 50 will have different rates and charges. Common line facilities for 51 station lines and over will be charged according to the distance of the station line from the serving CO, in quarter mile increments. Customers may add lines to a Centrex Plus system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.
3. The sum of the End User Common Line Charge and the Rate Stabilized flat station line charge will remain the same during the Rate Stability term.
4. Centrex Plus rates and charges will be developed on an individual case basis when unique engineering, non-standard service arrangements and/or customer specified dedicated investment is required.
5. Customers not wishing to change their telephone number to the existing Centrex Plus System telephone number range may keep their existing number (s) within the normal serving central office as an option. The customer will incur a nonrecurring charge when a nonsequential telephone number or block of telephone numbers are added as Centrex Plus stations up to 20 telephone numbers per order. This nonrecurring charge applies in addition to normal Centrex Plus station installation charges.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

C. Rates and Charges - General (Cont'd)

6. Service Delivery Acknowledgment

The following applies to requests for Centrex Plus station lines, which are not completed by the installation due date.

For an order of ten or more additional station lines, at a single location due on the same date, the customer may request to negotiate an agreement with the Company which provides written confirmation of the agreed upon due date and liquidated damages if the order is not completed by that date. In the event the Company and customer cannot agree on liquidated damages, the customer will receive a waiver of the station line installation charges, plus a credit of the station line monthly rate for each month the order is delayed past the due date. If the customer does not enter into an agreement, as described in this paragraph, then the provisions for orders up to nine lines will apply.

For an order of up to nine additional lines at a single address which is not completed within thirty days of the negotiated installation due date, the customer will receive a credit of one month's recurring rate for each month the additional line is not completed past the due date. In addition, the customer will receive a credit of the nonrecurring charge for the additional line not completed past the thirty days.

The Company's commitment to deliver the services as scheduled excludes delays caused by the customer or third parties, strikes, labor interruptions, accidents, acts of God, fire, flood, adverse weather conditions, shortage or unavailability of material or supplies from independent suppliers, lack of transportation, governmental ordinance, law, rule, regulation or restriction, condemnation or exercise of right of eminent domain, war or civil disorder or any other circumstance beyond the Company's control.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE (CONT'D)

(N)

D. Rates and Charges - Common Switching Elements

	USOC	NONRECURRING CHARGE	
1. Miscellaneous Nonrecurring Charges			
• Change from blocking to non-blocking or non-blocking to blocking, per line	NR9CH	\$5.50	
• Terminating a nonsequential telephone number or block of telephone numbers not part of the existing Centrex Plus telephone number range			
- Per line	M5A	-	
2. Common Equipment[1]			
	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Centrex Plus Common Equipment, per system	HYE	\$125.00	\$40.00
• Split Service Common Equipment, each	HYS	125.00	40.00

[1] The above charge is in addition to all other applicable charges for the main station lines.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

3. Common line facilities, per location

a. Rate Group 1

USOC

- (1) Month-to-month flat main station line,
extension station line, blocked, each[1,2,3]

RKY2X, X5G2X

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	\$25.50
21 - 50 station lines	[4]	25.50
51 - 100 station lines	[4]	10.00
101 - 300 station lines	[4]	8.50
301 station lines and over[5]	[4]	ICB

USOC

- (2) Rate stabilized flat station line,
extension station line, blocked, each[1,2,3]

RHN,X5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[4]	\$23.00	\$22.00	\$21.00
21 - 50 station lines	[4]	18.00	15.25	14.00
51 - 100 station lines	[4]	9.00	8.25	7.50
101 - 300 station lines	[4]	7.20	6.55	5.95
301 station lines and over[5]	[4]	ICB	ICB	ICB

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] Also apply rates and charges for Network Access Facility from 5.3.6, preceding.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Services Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

[5] Rates and charges will be based on an individual case basis per customer request.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements

3. Common line facilities, per location

a. Rate Group 1 (Cont'd)

USOC

- (3) Month-to-month flat station line,
extension station line, non-blocked,
each[1,2,3]

R4N,R5G

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	\$25.50
21 - 50 station lines	[4]	25.50
51 - 100 station lines	[4]	10.00
101 - 300 station lines	[4]	8.50
301 station lines and over[5]	[4]	ICB

USOC

- (4) Rate stabilized flat station line,
extension station line,
non-blocked, each[1,2,3]

R4H,R5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[4]	\$23.00	\$22.00	\$21.00
21 - 50 station lines	[4]	18.00	15.25	14.00
51 - 100 station lines	[4]	9.00	8.25	7.50
101 - 300 station lines	[4]	7.20	6.55	5.95
301 station lines and over[5]	[4]	ICB	ICB	ICB

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] In addition, rates and charges for usage found following will apply.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

[5] Rates and charges will be based on an individual case basis per customer request.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements

3. Common line facilities, per location (Cont'd)

b. Rate Group 2

USOC

(1) Month-to-month flat main station line,
extension station line, blocked, each[1,2,3]

RKY2X,X5G2X

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	\$28.00
21 - 50 station lines	[4]	28.00
51 - 100 station lines	[4]	10.00
101 - 300 station lines	[4]	8.50
301 station lines and over[5]	[4]	ICB

USOC

(2) Rate stabilized flat station line,
extension station line, blocked, each[1,2,3]

RHN,X5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[4]	\$28.00	\$28.00	\$28.00
21 - 50 station lines	[4]	28.00	27.00	26.00
51 - 100 station lines	[4]	9.00	8.25	7.50
101 - 300 station lines	[4]	7.20	6.55	5.95
301 station lines and over[5]	[4]	ICB	ICB	ICB

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] Also apply rates and charges for Network Access Facility from 5.3.6, preceding.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Services Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

[5] Rates and charges will be based on an individual case basis per customer request.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements

3. Common line facilities, per location

b. Rate Group 2 (Cont'd)

USOC

- (3) Month-to-month flat station line,
extension station line, non-blocked,
each[1,2,3]

R4N,R5G

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	\$28.00
21 - 50 station lines	[4]	28.00
51 station lines and over	[4]	10.00
101 - 300 station lines	[4]	8.50
301 station lines and over[5]	[4]	ICB

USOC

- (4) Rate stabilized flat station line,
extension station line,
non-blocked, each[1,2,3]

R4H,R5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[4]	\$28.00	\$28.00	\$28.00
21 - 50 station lines	[4]	28.00	27.00	26.00
51 - 100 station lines	[4]	9.00	8.25	7.50
101 - 300 station lines	[4]	7.20	6.55	5.95
301 station lines and over[5]	[4]	ICB	ICB	ICB

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] In addition, rates and charges for usage found following will apply.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

[5] Rates and charges will be based on an individual case basis per customer request.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements

3. Common line facilities, per location (Cont'd)

c. Rate Group 3

	USOC	
(1) Month-to-month flat main station line, extension station line, blocked, each[1,2,3]		RKY2X,X5G2X
	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	\$62.00
21 - 50 station lines	[4]	62.00
51 - 100 station lines	[4]	10.00
101 - 300 station lines	[4]	8.50
301 station lines and over[5]	[4]	ICB

	USOC			
(2) Rate stabilized flat station line, extension station line, blocked, each[1,2,3]		RHN,X5S		
	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[4]	\$56.00	\$53.50	\$53.00
21 - 50 station lines	[4]	53.00	51.00	49.00
51 - 100 station lines	[4]	9.00	8.25	7.50
101 - 300 station lines	[4]	7.20	6.55	5.95
301 station lines and over[5]	[4]	ICB	ICB	ICB

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] Also apply rates and charges for Network Access Facility from 5.3.6, preceding.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Services Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

[5] Rates and charges will be based on an individual case basis per customer request.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements

3. Common line facilities, per location

c. Rate Group 3 (Cont'd)

USOC

(3) Month-to-month flat station line,
extension station line, non-blocked,
each[1,2,3]

R4N,R5G

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[4]	\$62.00
21 - 50 station lines	[4]	62.00
51 station lines and over	[4]	10.00
101 - 300 station lines	[4]	8.50
301 station lines and over[5]	[4]	ICB

USOC

(4) Rate stabilized flat station line,
extension station line,
non-blocked, each[1,2,3]

R4H,R5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[4]	\$56.00	\$53.50	\$53.00
21 - 50 station lines	[4]	53.00	51.00	49.00
51 - 100 station lines	[4]	9.00	8.25	7.50
101 - 300 station lines	[4]	7.20	6.55	5.95
301 station lines and over[5]	[4]	ICB	ICB	ICB

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] In addition, rates and charges for usage found following will apply.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

[5] Rates and charges will be based on an individual case basis per customer request.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements[1] (Cont'd)

4. Centrex Plus Usage Charges

- Usage charges for flat main station line, extension station line, non-blocked, each[2]

USOC

CUD

MONTHLY
RATE

1 - 20 station lines	\$4.04
21 - 50 station lines	4.04
51 station lines and over	4.04

[1] In addition, the End User Common Line Charge applies to each Common Line Facility.

[2] In addition, rates and charges for Month-to-Month flat station line non-blocked or Rate Stabilized flat station line non-blocked apply.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

5. Dormitory Station Line

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Month-to-Month flat station line, blocked, each	PEJ	[1]	[2]
• Month-to-Month flat station line, non-blocked, each	PSH	[1]	[2]
• Rate stabilized flat station line, blocked, each	PEV	[1]	[2]
• Rate stabilized flat station line, non-blocked, each	PSX	[1]	[2]
6. Additions or changes for subsequent installation of one or more Standard or Optional Features to a station line	REAFM	\$15.00	—

[1] Same rates as Centrex Plus Common Line Facilities.

[2] Nonrecurring charges from Section 5, preceding, also apply.

Transmittal No. 2015-002-PL Supplement No. 1
NOTICE

Effective: May 9, 2015

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges - Common Switching Elements (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
7. Miscellaneous Facility Arrangements[1]			
Provides for termination of special facilities into the system.			
a. Voice Grade Circuit, each			
• Per Group	FACPG	\$160.00	-
• Each Facility In Group	FAC	19.50	\$30.00
b. Foreign Exchange Service/ FCO Circuit			
• Per Trunk Group	FANPG	140.00	-
• Each Facility In Group	FAN	20.00	30.00
c. Wide Area Telecommunications Service (outgoing), each	FAO	30.00	0.50
d. 800 Service Circuit, each terminated to main station line[2]	FA8	30.00	0.50

[1] Where a Centrex Plus main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex Plus main station line apply in addition to the rates and charges specified for Centrex Plus Voice Grade circuit termination arrangement.

[2] In the event an incoming 800/800-type service call is transferred outside the system, transmission performance cannot be guaranteed.

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D. Rates and Charges - Common Switching Elements

7. Miscellaneous Facility Arrangements (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
e. Miscellaneous Trunk Termination[1]			
• Dial Dictation,			
- Per Trunk Group, each	DK7PG	\$160.00	-
- Each Facility In Group	DK7	19.50	\$30.00

8. Digital Facility Interface

a. Description

This termination provides a digital interface for a high capacity (1.544 Mbps) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the Centrex Plus system.

b. Terms and Conditions

The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and regulations, including Federal regulations apply to the application of the high capacity facility. The high capacity facility, as found elsewhere, should be rated as if it terminates to an end user's premises. The Centrex Plus in this case is the end user's premises.

Digital Facility Interface will only be offered to Centrex Plus customers, and will only provide for tie lines in a non-tandem configuration.

[1] Where a Centrex Plus main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex Plus main station line apply in addition to the rates and charges specified for Centrex Plus Voice Grade circuit termination arrangement.

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D. Rates and Charges - Common Switching Elements

8. Digital Facility Interface (Cont'd)

c. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE
(1) Common Equipment, per digital interface unit, per 1.544 Mbps facility[2]	D1E1X	\$610.00	\$185.00
(2) Circuit Connections[2]			
• Centrex Plus to Centrex Plus, per circuit	M5P	16.00	11.75
• Centrex Plus to Private Branch Exchange (PBX)/Key, per circuit			
- Blocked Centrex Plus	M62	16.00	11.75
- Non-blocked Centrex Plus	EJ9	16.00	11.75
- Centrex Plus Direct Inward numbers, per number[3,4]	CNY	1.00	0.15
• Centrex Plus to Interexchange Carrier, per circuit	M63	16.00	11.75

[1] For Centrex Plus to Centrex Plus connections two Digital Facility Interfaces will be required, one at each end.

[2] Applies on initial and subsequent activity.

[3] Blocked Centrex Plus Service - requires the use of a Network Access Register and Centrex Plus station line for each M62, circuit connection.

[4] Non-blocked Centrex Plus Service - requires the use of Centrex Plus usage, CUD and Centrex Plus station line for each EJ9, circuit connection.

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109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE (CONT'D)

E. Standard Features - Description

Audible Message Waiting

When a Centrex Plus user goes off hook a stutter dial tone is provided to indicate a message is waiting.

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Forwarding Busy Line

Provides for forwarding of incoming calls to a preselected telephone number, when the called station is busy.

Call Forwarding Don't Answer

Provides for forwarding of incoming calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward incoming calls to any other number.

Call Forwarding of Call Waiting Calls

Allows users with both the Call Waiting and Call Forward Don't Answer features to have calls directed to a predetermined destination.

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

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109.1.16 CENTREX PLUS SERVICE

E. Standard Features - Description (Cont'd)

Call Park

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code. This service is available only from a DMS-100 central office.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Waiting - Dial Originating

Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.

Call Waiting - Originating

Allows a calling station to direct a call waiting tone toward a busy called station within the same system.

Call Waiting - Terminating

Allows for a Centrex Plus station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting.

Cancel Call Waiting

Allows a user with Call Waiting Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

Conference Calling

Allows a station user to establish conference connections without the aid of an attendant.

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E. Standard Features - Description (Cont'd)

Data Call Protection

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

Executive Busy Override

Allows a station user to gain access to a busy station. This service is available only from a DMS-100 central office.

Hunting

Allows incoming calls to hunt to the next number in a hunting sequence if the number is busy. Various types of hunting are available such as Series Completion, Multiline Hunt, Preferential Hunt and Circular Hunt.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement or to the customer Centralized Answering Position.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

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109.1.16 CENTREX PLUS SERVICE

E. Standard Features - Description (Cont'd)

Last Number Redial

Allows user to redial the last number called. This service is available only from a DMS-100 central office.

Line Restrictions

Various line restrictions are available such as toll facility and various originating and terminating restrictions.

Make Set Busy

Allows directory number appearances and call terminations such as Call Waiting Calls, and Executive Busy override to be made busy to incoming calls. This service is available only from a DMS-100 central office.

Network Speed Call

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable). This service is available only from a DMS-100 central office.

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum limit for a call to remain on queue before possible overflow to the direct distance dialing network.

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E. Standard Features - Description (Cont'd)

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a speed calling code.

Three-Way Calling/Consultation Hold/Call Transfer

User can connect a third line to an established connection. A user can depress the switchhook and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex Plus System.

Touch-Tone

Allows for customer provided equipment to place calls on the Centrex Plus system.

Trunk Answer Any Station (Night Service)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

F. Rates and Charges - Optional Service Features

1. Account Codes

Allows a user to dial an account code for bill back purposes before placing a call.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	AZ8PS	\$175.00	\$75.00

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F. Rates and Charges - Optional Service Features (Cont'd)

2. Attendant Access Line Service

Allows a Centrex Plus Attendant Line to receive dial "zero" calls.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per station line	DZR	–	\$8.00

3. Attendant Set Interface[1,2]

Enables a group of DMS-100 station lines to be served by a single attendant position which includes attendant features.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per interface	A1J	\$425.00	\$130.00

4. Authorization Codes

Requires a user to dial an authorization code before using system facilities.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	AFYPS	\$175.00	\$110.00

[1] Each attendant set interface requires a main station line.

[2] Available from a DMS-100 CO only.

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F. Rates and Charges - Optional Service Features (Cont'd)

5. Automatic Route Selection (ARS)

a. Description

ARS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with Foreign Exchange Service, Wide Area Telecommunications Service and Message Telecommunications Service Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a Number Plan Area (NPA) or specific CO codes within an NPA as designated by the customer.

b. Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

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F. Rates and Charges - Optional Service Features

5. Automatic Route Selection (ARS)
- b. Terms and Conditions (Cont'd)

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

- c. Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 Foreign Exchange Service or 3 Wide Area Telecommunications Service (WATS) Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be two routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Facility Restriction Level

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

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F. Rates and Charges - Optional Service Features

5. Automatic Route Selection (ARS) (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
d. Rates and Charges[1]			
• Common Equipment, per customer group	F5GPG	\$1,250.00	\$100.00
• Changes and rearrangements of Patterns and Routes[2]			
- Per Pattern, each	READO	95.00	-
- Per Route, each	REAGP	55.00	-
• Expensive Route Warning Tone, per System	AQWPS	60.00	-
• Facility Restriction Level, per System[3]	FRKPS	50.00	-
• Time of Day Control for ARS			
- Per System	ATBPS	75.00	-
- Change of Schedule, per occurrence	RCHAS	75.00	-

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.

[3] Available only from a 5ESS Central Office.

(N)

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F. Rates and Charges - Optional Service Features (Cont'd)

6. Call Forwarding via Private Facilities

a. Description

A main station line equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System, Electronic Tandem Switching, Wide Area Telecommunications Service (WATS), Foreign Exchange Service, and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

b. Terms and Conditions

Incoming local and toll message network and Inward Wide Area Telephone Service calls to main station lines arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and Wide Area Telecommunications Service are subject to the appropriate charges for such calls.

c. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Common equipment, per system	PF3PS	\$830.00	—
• Per main station line[1]	PFY	5.00	\$0.10

[1] Nonrecurring charge applies on subsequent installation only.

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F. Rates and Charges - Optional Service Features (Cont'd)

7. Centrex Management System (CMS)

a. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry, move, add, delete and change features. In addition CMS enables the customer to move and change station lines and generate Basic Management Reports.

b. Feature List

(1) Standard Features

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Move, Add, Delete and Change

The ability to perform station number changes and to move, add, delete or change most features on the system from customer-provided equipment located on the customer's premises.

Basic Management Reports

The ability to design and create management reports regarding the customer's system. These reports vary by switch type and may change with software updates.

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F. Rates and Charges - Optional Service Features

7. Centrex Management System (CMS)

b. Feature List (Cont'd)

(2) Optional Features

Custom Reports

Customers can request customized report formats to be created for various aspects of their system. Once created, the custom report is stored in the customer's data base and can be recalled at any time.

Priority Service

Allows customers to request "priority changes" which are then processed in the serving central office as soon as possible. Customers are limited to the number of priority requests that can be processed in one day.

Bulk Change

Allows customers to request the same change to be applied to multiple lines simultaneously. Customers may be limited to the number of changes in any single bulk change request in a single day.

Network Manipulation

Allows customers to manage certain Network Features such as Automatic Route Selection and Time of Day Routing.

System Partitioning

The Company, upon the customer's request, can partition the CMS data base into separate sections representing different customer departments. Each partition can be arranged to be accessible only to certain users designated by the customer.

Packet Control Capability

Gives Centrex Plus customers the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

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F. Rates and Charges - Optional Service Features

7. Centrex Management System (CMS) (Cont'd)

c. Terms and Conditions

The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex Plus main station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 22 hours a day, seven days a week, from the CMS data base. The Company reserves all rights to take the CMS computer down for maintenance or software updates as required. When possible, this will be done during off-peak hours and customers will be warned in advance. Move, Add, Delete and Change requests are processed once a day unless the customer subscribes to Priority Service.

The Company will process change requests, which have accumulated in the CMS throughout the day during off-peak load hours, overnight or at a customer specified future date. All normal and emergency CO functions have priority over customer requested changes. The Company assumes no responsibilities for change requests delayed by such Company functions.

The Company will provide the customer a list of features able to be managed by CMS at the time of initial installation based upon the serving CO technology. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

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109.1.16 CENTREX PLUS SERVICE

- F. Rates and Charges - Optional Service Features
 - 7. Centrex Management System (CMS)
 - c. Terms and Conditions (Cont'd)

The Company establishes parameters on the number of station lines that can be equipped with a feature, depending upon the quantity of features purchased. Information will be provided through CMS as to what these parameters are. The customer may add, move, delete or change features through CMS within such parameters. Additions beyond the parameters of CMS will not be processed.

New connects and disconnects of station lines are not permitted through CMS.

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a record of which features are on each line, but only a total count of the number of features purchased. For maintenance purposes, the Company will rely on remote access to the customer's CMS data base.

Since CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified in the Exchange and Network Services Catalog No. 3. The Trouble Isolation Charge will not apply to lines equipped with *UNISTAR* Service or *QWEST* Repair Coordination Service.

The customer is not allowed to move or change station numbers extended outside of the central office serving the customer's system.

Initial training of the customer in the use of CMS is included at the time of initial installation.

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F. Rates and Charges - Optional Service Features

7. Centrex Management System (CMS) (Cont'd)

d. Rate and Charge Application

Nonrecurring Charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

Features managed by CMS must be purchased in incremental blocks of 10 each. The total number of blocks of features purchased will be indicated on the customer's bill. The total number of features purchased must be within the limit established in the CMS.

Nonrecurring Charges, as specified elsewhere, will apply per feature USOC added to the CMS system.

Features added through CMS carry the same recurring rates, service establishment and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

When CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves his system from one CO to another, and station line number changes are involved, a subsequent charge to reestablish the CMS data base will apply.

A System Establishment Charge will apply to the initial Centrex Plus System installed. A discounted System Establishment charge applies for subsequent associated systems.

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F. Rates and Charges - Optional Service Features

7. Centrex Management System (CMS) (Cont'd)

e. Rates and Charges

	USOC	NONRECURRING CHARGE
• System Establishment		
- Initial Installation	MB5XX	\$1,000.00
- Subsequent Installation for an associated system	CPVWO	500.00
• Optional Features		
- Custom Reports[1]	RCVXX	ICB
- Priority Service	GREPX	2,500.00
- Bulk Change	FN6BX	2,500.00
- Network Manipulation	MB8NX	2,500.00
- System Partitioning[1]	PD8XX	ICB
- Packet Control Capability, per system	PTGPS	5,000.00

8. Direct Inward System Access

Allows a customer user to dial access to the system from an outside line and receive access to features and facilities of that system. This service is available only from a DMS-100 central office.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per access code	3DQ	\$26.00	\$1.00
• Per access code changed	READA	25.00	-

[1] Rates and charges will be based on an individual case basis per customer request.

(N)

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109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

9. Electronic Set Service

a. Description

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the CO by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

b. Terms and Conditions

Electronic Set Service will be provided only where facilities permit. Electronic Set Service is available only from a DMS-100 central office.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the CO.

Electronic Set Service is only available on *CENTRON* main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines.

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service (Cont'd)

c. Explanation of Terms

Multiple Appearance Directory Number

A directory number assigned to more than one electronic station set.

Software Numbers

Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

- Primary Appearance

The first appearance of a software number on a key.

- Secondary Appearance

The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

- Single Appearance

A software number that appears only on one station and one key.

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service (Cont'd)

d. Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric liquid crystal display.

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric liquid crystal display.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service

d. Standard Feature Package Description (Cont'd)

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among Multiple Appearance Directory Number members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service (Cont'd)

e. Standard Deluxe Feature Package Description

Business Set Call Forward Per Key

Enables each directory number assigned to be forwarded to a different directory number.

Business Set Inspect Key

Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intra-system basis only.

Executive Message Waiting

Provides multiple message waiting indications per directory number.

Group Intercom All Calls

Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

Music on Hold - Electronic Set (Requires Music on Hold)

Provides the electronic set with access to system Music on Hold.

Originating/Terminating Line Select

Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service (Cont'd)

f. Optional Feature Description

Direct Station Selection/Busy Lamp Field

Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

g. Rate and Charge Application

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated for the main station line, all associated facilities and optional service features.

The nonrecurring charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

(N)

(N)

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service (Cont'd)

h. Rates and Charges

	USOC	MONTHLY RATE		
• Electronic set common line facilities				
- Month-to-Month flat station line, blocked, each	EPZ			[1]
- Month-to-Month flat station line, non-blocked, each	R63			[1]
	USOC	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
- Rate stabilized flat station line, blocked, each	E3W	[1]	[1]	[1]
- Rate stabilized flat station line, non-blocked, each	R6V	[1]	[1]	[1]

[1] Same rates as a Centrex Plus Common Line Facilities.

(N)

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service

h. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Electronic set service interface, per main station line[1]	PP3	\$10.00	\$2.70
• Primary appearance of a software number	SO3	5.00	1.00
• Subsequent appearance of a software number	SO5	5.00	–
• Single appearance of a software number	SFB	5.00	1.00
• Adjunct module, per module[2]	C2TAX	15.00	0.50

[1] Includes electronic set service standard features.

[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

(N)

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109.1 DIAL SWITCHING SYSTEMS

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F. Rates and Charges - Optional Service Features

9. Electronic Set Service

h. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Standard Deluxe Feature Package			
- Business Set Call Forward, per key, Per Set	EATPK	\$ 15.00	-
- Business Set Inspect Key	NP6PK	15.00	-
- Executive Message Waiting	MGK	15.50	-
- Group Intercom All Calls	GCN	7.00	-
- Music on Hold - Electronic Set[1]	MHHPK	12.00	-
- Originating/Terminating Line Select	SLB	7.00	-
• Optional Features			
- Direct Station Selection/Busy Lamp Field, per arrangement	BUD	200.00	\$ 5.00
- Station Camp-On, Service Establishment	SEPFb	50.00	-
- Station Camp-On, per main station line	CPK	160.00	10.50
- Message Center, per main station line	MFR	125.00	2.50

[1] Requires Optional Service Feature Music on Hold.

(N)

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F. Rates and Charges - Optional Service Features (Cont'd)

10. Hot Line (Automatic Line)

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line equipped	HLN	\$5.00	\$1.00

11. Loudspeaker Paging

Line Side allows access to Loudspeaker Paging via a Centrex Plus Station line. Trunk Side allows access to Loudspeaker Paging by dialing an access code. Attendant Access allows access to Loudspeaker Paging from the attendant console.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Trunk Side, per group	PTQPG	\$180.00	\$21.00
• Attendant Access, per console[1]	PA1PC	13.00	14.00

[1] Available only from a DMS-100 central office.

(N)

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F. Rates and Charges - Optional Service Features (Cont'd)

12. Message Waiting Visual

Provides the ability to light a lamp on customer provided equipment by dialing a code.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line[1]	MLN	\$5.00	\$1.00

13. Multiple Position Hunt

Is a type of multiline hunting arrangement that distributes incoming calls to attendant positions according to the type of call. Provides for a delay announcement when calls are in queue and assures even distribution of calls among multiple non-data link attendants.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	MHU	\$ 11.00	\$ 2.00
• Announcement per group[2]	MHW	100.00	105.00
• Queuing per group[2]	MH5	100.00	30.00

[1] Available only from a DMS-100 central office.

[2] Available only from a 5ESS central office.

Transmittal No. 2015-002-PL Supplement No. 1
NOTICE

Effective: May 9, 2015

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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F. Rates and Charges - Optional Service Features (Cont'd)

14. Remote Access[1]

Allows a customer user to dial access the system from an outside line and receive access to features and facilities of that system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per access code	ROA	\$50.00	\$49.00
• Per access code changed	READA	25.00	-

15. Station Message Detail Recording to Premises

a. Description

SMDR provides customers with the capability of receiving call detail on calls that originate from their Centrex Plus system. Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. The type of SMDR available is dependent upon the type of technology deployed in the central office serving the customer. There are two types of SMDR, SMDR-P and SMDR-RAO. SMDR-P is available in offices where equipped for such service. SMDR-RAO is available in all offices, including offices equipped for SMDR-P. SMDR to Premises (SMDR-P) allows customers to access call detail on a daily basis via dial-up to a Company computer. SMDR - Regional Accounting office (SMDR-RAO) allows customers to receive call detail on a monthly basis via magnetic tapes.

SMDR call detail will be provided on Toll, Outward WATS, Voice Grade/FX Channels and Directory Assistance calls.

The customer is able to use SMDR call detail for cost allocation internal usage monitoring and traffic analysis.

[1] In the event an incoming call is transferred to a remote location, transmission performance cannot be guaranteed.

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F. Rates and Charges - Optional Service Features

15. Station Message Detail Recording to Premises (Cont'd)

b. Terms and Conditions

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

SMDR provides for monitoring all station lines in a customer's system for call detail.

SMDR is not represented to be a provision of billing detail.

SMDR data is not provided in formatted reports.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company is not liable for equipment failures or lost data but will make every effort to protect call detail records.

Customer documentation will be provided at the time SMDR is subscribed to.

c. SMDR-P

The Company will furnish SMDR-P where there are available facilities as determined by the Company. Customers not able to obtain SMDR-P will be provided a magnetic tape containing call detail once a month (SMDR-RAO).

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex Plus main station line or Voice Grade Channel is also required.

Customers will be provided a specific telephone number to dial to access their data.

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- F. Rates and Charges - Optional Service Features
- 15. Station Message Detail Recording to Premises
 - c. SMDR-P (Cont'd)

Customers not able to obtain SMDR-P will be provided a magnetic tape containing call detail once a month (SMDR-RAO).

The Company reserves all rights to take the SMDR-P computer down for maintenance or software updates a maximum of two hours per day as required during off-peak hours.

Daily retrieval by the customer of call detail will be the standard SMDR-P offering. Customers wishing to retrieve call detail at intervals other than daily will be considered nonstandard and will be priced on an individual case basis.

SMDR-P customers must specify the time-of-day interval when they wish to retrieve their call detail.

SMDR-P customers may retrieve old data up to five days running. After five days, the data will be stored on tape. This archived information will be made available for retransmission to the customer. A nonrecurring charge will apply for the archived data.

d. SMDR-RAO

Monthly delivery of call detail via magnetic tape is the standard SMDR-RAO offering.

Customers will only receive SMDR-RAO when SMDR-P is not technically available.

(N)

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F. Rates and Charges - Optional Service Features

15. Station Message Detail Recording to Premises (Cont'd)

e. Rate and Charge Application

The rates and charges specified for SMDR are in addition to the regular rates and charges for the services with which SMDR is associated.

Requests for SMDR in a manner other than that described herein as the standard offering will be considered nonstandard and will consequently be priced based upon individual customer requirements, cost and rate levels on a case-by-case basis. Nonstandard provisioning of SMDR may include customer requests for local call detail, Company delivery of data for SMDR-P customers, or hourly retrieval of data for SMDR-P customers.

f. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• SMDR Installation, per system	SMDPS	\$150.00	—
• Archived SMDR call detail, per request	REH1X	300.00	—
• Nonstandard provision of SMDR, per main station line	S6N	—	ICB

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

16. Time of Day Routing[1]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	ATB	\$1.00	\$0.10
• Per automatic route selection pattern	ATBPZ	5.00	2.00

17. Time of Day NCOS (Network Class of Service) Update[1]

Allows normal NCOS values to be changed to new values that are based on time of day, day of the week, or day of the year.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per main station line	A4T	\$1.00	\$0.10

[1] Available only from a DMS-100 central office.

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F. Rates and Charges - Optional Service Features (Cont'd)

18. Uniform Call Distribution (UCD)

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[1]			
- Per group	MHMPG	\$225.00	-
- Per main station line	MHM	17.50	\$ 5.50
• Make Busy Arrangements			
- Per group[2,3]	A9AEX	20.00	60.00
- Per line[2,3]	MB1	20.00	4.00
• Call Waiting Indication			
- Per unique timing state[4]	WUT	25.00	20.00

[1] Limit of one announcement channel per UCD system.

[2] This arrangement is only available from a 5E and 1AESS Central Office.

[3] A Low Speed Data channel from the Private Line Transport Services Tariff and a special set with a Make Busy key are required.

[4] In addition, a low speed channel from the Private Line Transport Services Tariff. Limit of three unique timing states per UCD system.

(N)

(N)

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109.1 DIAL SWITCHING SYSTEMS

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F. Rates and Charges - Optional Service Features (Cont'd)

19. Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer feature from their stations by using dialed feature access codes.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service establishment	SEPFA	\$100.00	—
• Per line	FSW	15.00	\$0.30

20. Music on Hold[1,2]

Provides Music on Hold to all stations excluding Electronic Set Service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	MHHPS	\$250.00	\$55.00

21. Music On Hold System[2,3]

Provides Music on Hold capability to the system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per system	MOHPS	\$1,750.00	\$75.00

[1] Available only from a DMS-100 central office.

[2] Requires a Voice Grade circuit found elsewhere.

[3] Available only from a 5ESS central office.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

22. Trunk Verification From Designated Station[1]

Allows end users audible transmission level testing for selected trunks within a trunk group, limit of ten stations per system.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line equipped	BVS	\$250.00	\$15.00

23. Caller ID LIDB Listing

- This feature provides a listing on the Line Identification Data Base (LIDB), that allows for the delivery of a calling party's name and telephone number to a subscriber of Caller Identification Service. The listing information appears only on LIDB and does not appear in the directory or on Directory Assistance.
- The customer of record is responsible for providing to the Company, complete and accurate end-user listing information. The customer of record assumes liability for the accuracy of information provided to the Company.
- The nonrecurring charge applies to subsequent changes in an already established LIDB Listing per Centrex Plus station line. It does not apply when a LIDB Listing is established during the initial installation of a Centrex Plus station line.

	USOC	NONRECURRING CHARGE
• Per station line equipped		
- Initial installation	LBN	—
- Subsequent changes	LBN	\$3.50

[1] Limit of one announcement channel per UCD system.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

**109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (CONT'D)**

(N)

G. Superseded Price List

1. Common line facilities, per location

USOC

- a. Month-to-month flat main station line,
extension station line, blocked, each[1,2,3,4]

RKY,X5G

	NONRECURRING CHARGE	MONTHLY RATE
1 - 20 station lines	[5]	\$25.52
21 - 50 station lines	[5]	22.00
51 station lines and over	[5]	22.00

USOC

- b. Rate stabilized flat station line,
extension station line, blocked, each[1,2,3,4]

RHN,X5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
1 - 20 station lines	[5]	\$25.52	\$21.85	\$20.02
21 - 50 station lines	[5]	18.67	15.56	14.00

- [1] For existing customers, rates and charges found on this superseded Price List are in effect for 6 months from the effective date of this Tariff, or until the customers contract expires whichever is longer.
- [2] In addition, the End User Common Line Charge applies to each Common Line Facility.
- [3] Also apply rates and charges for Network Access Facility from 5.3.6, preceding.
- [4] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Services Tariff.
- [5] Nonrecurring charges from Section 5, preceding, also apply.

(N)

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109.1.16 CENTREX PLUS SERVICE

G. Superseded Price List

1. Common line facilities, per location

b. (Cont'd)

(N)

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
51 station lines and over[1,2,3,4]				
1 Qtr mile from CO	[5]	\$ 9.16	\$ 7.63	\$ 6.87
2 Qtr miles from CO	[5]	9.55	7.96	7.16
3 Qtr miles from CO	[5]	9.95	8.29	7.46
4 Qtr miles from CO	[5]	10.52	8.77	7.89
5 Qtr miles from CO	[5]	10.95	9.12	8.21
6 Qtr miles from CO	[5]	11.40	9.50	8.55
7 Qtr miles from CO	[5]	12.17	10.14	9.13
8 Qtr miles from CO	[5]	12.63	10.52	9.47
9 Qtr miles from CO	[5]	13.28	11.07	9.96
10 Qtr miles from CO	[5]	14.56	12.13	10.92
11 Qtr miles from CO	[5]	15.09	12.58	11.32
12 Qtr miles from CO	[5]	16.99	14.16	12.74
13 Qtr miles from CO	[5]	18.49	15.41	13.87
14 Qtr miles from CO	[5]	19.07	15.89	14.30
15 Qtr miles from CO	[5]	19.91	16.59	14.93
16 Qtr miles from CO	[5]	21.64	18.03	16.23
17 Qtr miles from CO	[5]	22.36	18.63	16.77
18 Qtr miles from CO	[5]	22.96	19.13	17.22
19 Qtr miles from CO	[5]	23.47	19.56	17.60
20 Qtr miles from CO	[5]	25.45	21.21	19.09

[1] For existing customers, rates and charges found on this superseded Price List are in effect for 6 months from the effective date of this Tariff, or until the customers contract expires whichever is longer.

[2] In addition, the End User Common Line Charge applies to each Common Line Facility.

[3] Also apply rates and charges for Network Access Facility from 5.3.6, preceding.

[4] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.

[5] Nonrecurring charges from Section 5, preceding, also apply.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

G. Superseded Price List

- 1. Common line facilities, per location
- b. (Cont'd)

(N)

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
51 station lines and over[1,2,3,4]				
21 Qtr mile from CO	[5]	\$25.52	\$21.27	\$19.14
22 Qtr miles from CO	[5]	25.60	21.33	19.20
23 Qtr miles from CO	[5]	25.67	21.39	19.25
24 Qtr miles from CO	[5]	25.72	21.43	19.29
25 Qtr miles from CO	[5]	25.79	21.49	19.34
26 Qtr miles from CO	[5]	25.84	21.53	19.38
27 Qtr miles from CO	[5]	25.91	21.59	19.43
28 Qtr miles from CO	[5]	25.96	21.63	19.47
29 Qtr miles from CO	[5]	26.03	21.69	19.52
30 Qtr miles from CO	[5]	26.08	21.73	19.56
31 Qtr miles from CO	[5]	26.15	21.79	19.61
32 Qtr miles from CO	[5]	26.20	21.83	19.65
33 Qtr miles from CO	[5]	26.27	21.89	19.70
34 Qtr miles from CO	[5]	26.32	21.93	19.74
35 Qtr miles from CO	[5]	26.39	21.99	19.79
36 Qtr miles from CO	[5]	26.44	22.03	19.83
37 Qtr miles from CO	[5]	26.51	22.09	19.88
38 Qtr miles from CO	[5]	26.56	22.13	19.92
49 Qtr miles from CO	[5]	26.63	22.19	19.97
40 Qtr miles from CO	[5]	26.65	22.21	19.99

- [1] For existing customers, rates and charges found on this superseded Price List are in effect for 6 months from the effective date of this Tariff, or until the customers contract expires whichever is longer.
- [2] In addition, the End User Common Line Charge applies to each Common Line Facility.
- [3] Also apply rates and charges for Network Access Facility from 5.3.6, preceding.
- [4] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.
- [5] Nonrecurring charges from Section 5, preceding, also apply.

(N)

Transmittal No. 2015-002-PL Supplement No. 1

Effective: May 9, 2015

NOTICE

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Qwest Corporation d/b/a CenturyLink QC

**PRICE LIST
OREGON**

**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 109
Original Sheet 62.61

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

G. Superceded Price List

1. Common line facilities, per location (Cont'd)

USOC

- c. Month-to-month flat station line,
extension station line, non-blocked,
each[1,2,3]

R4N,R5G

	NONRECURRING CHARGE	MONTHLY RATE
--	--------------------------------	-------------------------

1 - 20 station lines	[4]	\$25.52
21 - 50 station lines	[4]	22.00
51 station lines and over	[4]	22.00

USOC

- d. Rate stabilized flat station line,
extension station line,
non-blocked, each[1,2,3]

R4H/R5S

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
--	--------------------------------------	----------------------------	----------------------------	----------------------

1 - 20 station lines	[4]	\$25.52	\$21.85	\$20.02
21 - 50 station lines	[4]	18.67	15.56	14.00

[1] For existing customers, rates and charges found on this superceded Price List are in effect for 6 months from the effective date of this Tariff, or until the customers contract expires whichever is longer.

[2] In addition, the End User Common Line Charge applies to each Common Line Facility.

[3] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.

[4] Nonrecurring charges from Section 5, preceding, also apply.

(N)

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

G. Superseded Price List

1. Common line facilities, per location
d. (Cont'd)

(N)

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
51 station lines and over[1,2,3,4]				
1 Qtr mile from CO	[5]	\$ 9.16	\$ 7.63	\$ 6.87
2 Qtr miles from CO	[5]	9.55	7.96	7.16
3 Qtr miles from CO	[5]	9.95	8.29	7.46
4 Qtr miles from CO	[5]	10.52	8.77	7.89
5 Qtr miles from CO	[5]	10.95	9.12	8.21
6 Qtr miles from CO	[5]	11.40	9.50	8.55
7 Qtr miles from CO	[5]	12.17	10.14	9.13
8 Qtr miles from CO	[5]	12.63	10.52	9.47
9 Qtr miles from CO	[5]	13.28	11.07	9.96
10 Qtr miles from CO	[5]	14.56	12.13	10.92
11 Qtr miles from CO	[5]	15.09	12.58	11.32
12 Qtr miles from CO	[5]	16.99	14.16	12.74
13 Qtr miles from CO	[5]	18.49	15.41	13.87
14 Qtr miles from CO	[5]	19.07	15.89	14.30
15 Qtr miles from CO	[5]	19.91	16.59	14.93
16 Qtr miles from CO	[5]	21.64	18.03	16.23
17 Qtr miles from CO	[5]	22.36	18.63	16.77
18 Qtr miles from CO	[5]	22.96	19.13	17.22
19 Qtr miles from CO	[5]	23.47	19.56	17.60
20 Qtr miles from CO	[5]	25.45	21.21	19.09

- [1] For existing customers, rates and charges found on this superseded Price List are in effect for 6 months from the effective date of this Tariff, or until the customers contract expires whichever is longer.
- [2] In addition, the End User Common Line Charge applies to each Common Line Facility.
- [3] In addition, rates and charges for usage found following will apply.
- [4] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Tariff.
- [5] Nonrecurring charges from Section 5, preceding, also apply.

(N)

Transmittal No. 2015-002-PL Supplement No. 1

Effective: May 9, 2015

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109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

G. Superceded Price List

1. Common line facilities, per location
d. (Cont'd)

(N)

	NON- RECURRING CHARGE	12 TO 35 MONTHS	36 TO 59 MONTHS	60 MONTHS
51 station lines and over[1,2,3,4]				
21 Qtr mile from CO	[5]	\$25.52	\$21.27	\$19.14
22 Qtr miles from CO	[5]	25.60	21.33	19.20
23 Qtr miles from CO	[5]	25.67	21.39	19.25
24 Qtr miles from CO	[5]	25.72	21.43	19.29
25 Qtr miles from CO	[5]	25.79	21.49	19.34
26 Qtr miles from CO	[5]	25.84	21.53	19.38
27 Qtr miles from CO	[5]	25.91	21.59	19.43
28 Qtr miles from CO	[5]	25.96	21.63	19.47
29 Qtr miles from CO	[5]	26.03	21.69	19.52
30 Qtr miles from CO	[5]	26.08	21.73	19.56
31 Qtr miles from CO	[5]	26.15	21.79	19.61
32 Qtr miles from CO	[5]	26.20	21.83	19.65
33 Qtr miles from CO	[5]	26.27	21.89	19.70
34 Qtr miles from CO	[5]	26.32	21.93	19.74
35 Qtr miles from CO	[5]	26.39	21.99	19.79
36 Qtr miles from CO	[5]	26.44	22.03	19.83
37 Qtr miles from CO	[5]	26.51	22.09	19.88
38 Qtr miles from CO	[5]	26.56	22.13	19.92
49 Qtr miles from CO	[5]	26.63	22.19	19.97
40 Qtr miles from CO	[5]	26.65	22.21	19.99

- [1] For existing customers, rates and charges found on this superceded Price List are in effect for 6 months from the effective date of this Tariff, or until the customers contract expires whichever is longer.
- [2] In addition, the End User Common Line Charge applies to each Common Line Facility.
- [3] In addition, rates and charges for usage found following will apply.
- [4] The rates and charges for the Common Line Facilities include the Network Access Channel as specified in the Private Line Transport Service Tariff.
- [5] Nonrecurring charges from Section 5, preceding, also apply.

(N)

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Effective: May 9, 2015

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.17 CENTREX 21 SERVICE

Effective April 11, 2005, Centrex 21 Service is obsolete. Customers will be allowed to retain their obsolete service only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E. of the Exchange and Network Services Tariff.

(T)

A. Description

1. Centrex 21 Service is a flat rate, business service for customers with 2 to 50 station lines. Centrex 21 Service is furnished only from a Stored Program Controlled central office offered subject to the availability of facilities and applicable generic feature programs and will not be available in a 2BESS Central Office. Centrex 21 consists of standard features which are available to all station lines in the shared customer group where available. A Centrex 21 customer has a choice of having the features delivered via analog lines and/or 2B+S, (digital, voice only) ISDN lines. Optional features are also available.
2. Centrex 21 standard features include the following features depending upon the serving central office:

FEATURE	ANALOG	DIGITAL VOICE
• Primary DN	X	X
• Secondary DN	—	X
• Multiple Shared Call Appearances of a DN	—	X
• Call Drop	—	X
• Call Exclusion	—	X
• Call Forwarding - Busy Line	X	X
• Call Forwarding - Don't Answer	X	X
• Call Forwarding - Variable	X	X
• Call Hold	X	X
• Calling Identity Delivery on Call Waiting Number	X	—
• Call Pickup	X	X
• Call Transfer	X	X
• Call Waiting	X	—
• Caller Identification Number	X	—
• Conference Calling		
- 3-Way	X	X
- 6-Way	X	X

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A. Description

2. Centrex 21 standard features include the following features depending upon the serving central office: (Cont'd)

FEATURE	ANALOG	DIGITAL VOICE
• Direct Dialing/Originating Terminating	X	X
• Display	–	X
• Hunting	X	X
• Individual Line Billing	X	X
• Intercept	X	X
• Incoming Calling Identification	–	X
• Message Waiting Service		
- Audible	X	X
- Visual	X	X
• Speed Calling	X	X
• Standard Configuration Group	–	X
• Touch-Tone	X	X

3. Centrex 21 optional features include the following features depending upon the serving central office:

FEATURE	ANALOG	DIGITAL VOICE
• Additional Secondary Directory Number	–	X
• Analog Call Appearance	–	X
• Call Park	X	–
• Caller Identification Name and Number	X	–
• Minutes Free Calling Plan	X	–
• 2B+D (Circuit Switched Data)	–	X
• Electronic Business Set	X	–
• Nonstandard Configuration Group	–	X
• Remote Access Forwarding	X	–
• Scheduled Call Forwarding	X	–

(D)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (CONT'D)

B. Terms and Conditions

1. Centrex 21 Service ISDN station lines will be offered, from the customer's local serving Central Office only. ISDN Service from the Central Office is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place to serve the area.
2. Rates and charges for the Centrex 21 ISDN 2B+S, (digital, voice only) lines do not include extended ISDN availability arrangements.
3. Centrex 21 Service equips the station lines in the system with all the standard features. Customers subscribing to this service are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation.
4. The monthly rate for Centrex 21 Service covered under the Rate Stabilized Plan is guaranteed against Company initiated changes for the duration of the plan. The minimum Rate Stabilized Plan is 12 months. The maximum Rate Stabilized period is 60 months.
5. Customers subscribing to an unexpired standard Rate Stability Plan as of April 11, 2005, may add station lines to an existing system at the same location at the rates originally applicable to that customer. Customers, whose station line growth exceeds 50 station lines, have the option to convert to other Company Services. The service period for converted Company Services will bear the same expiration date as that of the customer's original Rate Stability Plan.
6. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex 21 Service.
7. All Centrex 21 Service station lines must be associated with the same customer group.
8. Customer request for temporary suspension, either full or partial, of Centrex 21 Service is not permitted. Seasonal disconnects are not allowed.

(N)

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(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. Terms and Conditions (Cont'd)

9. One primary directory listing is furnished without charge for each Centrex 21 system. Directory listings of station lines may be provided at the regular business additional listing rate as specified in 5.7.1, preceding.
10. Intercept Service will be provided on the main listed directory number for a total system disconnect only.
11. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4, preceding.
12. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14 of the Exchange and Network Services Tariff. (T)
13. After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of station lines, a termination charge may apply, as defined in 2.2.14 of the Exchange and Network Services Tariff. (T)
14. The customer may substitute Centrex 21 Service with another Company service that functionally replaces Centrex 21 Service and provides equivalent or greater feature functionality as defined in 2.2.14 of the Exchange and Network Services Tariff. (T)
15. Centrex 21 Service is not available on Public Communications Service.
16. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5, preceding.
17. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.
18. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.7, following, is available with Centrex 21 Service. (N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. Terms and Conditions (Cont'd)

19. Electronic Business Set will be provided from a DMS-100 Central Office and only where facilities permit.
20. Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Business Set interface card is required.
21. Electronic Business Set is subject to a 1.5 mile limitation from the central office.
22. Electronic Business Set is only available on Centrex 21 main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines.

(D)

(D)

23. For customers with a standard RSP on or after April 11, 2005, the Termination Liability will be waived when changing to a *QWEST* voice line service.

(T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (CONT'D)

C. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to a Basic Rate Access Connection, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customers may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well.

(N)

(N)

(N)

(N)

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(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line

Provides for forwarding of "all" calls to a preselected telephone number when the called station is busy.

Call Forwarding Don't Answer

Provides for forwarding of "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward "all" calls to any other number.

Call Hold[1]

Allows a station user to hold any call in progress by dialing a code.

(N)

[1] Provided by proprietary CPE on ISDN.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Calling Identity Delivery on Call Waiting - Number[1,2]

Provides calling number delivery following the call waiting tone.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Transfer

Allows a station line user to transfer any established call to another station line without the assistance of an attendant. This feature also utilizes the switchhook to put a caller on consultation hold.

Call Waiting

- Terminating - All Calls
 - Allows for a Centrex 21 station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called station line is busy.
- Cancel Call Waiting
 - Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.

(N)

[1] Requires CPE that has a display.

(N)

[2] Not available from DMS-10, DMS-100, and AXE -10 Central Offices.

(N)

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109. OBSOLETE CENTRAL OFFICE SERVICES

(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Caller Identification - Number[1]

Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls.

Display[1]

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

Hunting

- Automatically re-routes incoming calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.
 - Multi-Line Hunt Group (MLHG) - provides a sequential hunt over the members in the Multi-Line Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

(N)

[1] Requires CPE that has a display.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description

Hunting (Cont'd)

- Circular Hunting - allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multi-Line Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multi-Line Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.
- Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be advised of a new number or given a disconnect recording.

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Message Waiting Service

- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.
- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[2]

[1] Requires CPE that has a display.

[2] Visual waiting indication available with special CPE.

(N)

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(N)

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

C. Standard Service Feature - Description (Cont'd)

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex 21 system using Dual-Tone Multi Frequency dialing.

D. Optional Service Feature - Description

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex 21 central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Call Park

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

D. Optional Service Feature - Description (Cont'd)

Caller Identification - Name and Number[1]

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account which includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

(N)

[1] For Terms and Conditions see 5.3.4, preceding.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

D. Optional Service Feature - Description (Cont'd)

Remote Access Forwarding (Call Following)[1]

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number.

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

(D)

(D)

[1] For Terms and Conditions see 5.4.3, preceding.

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

D. Optional Service Feature - Description (Cont'd)

Electronic Business Set

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Multiple Appearance Directory Number (MADN)
 - A directory number assigned to more than one electronic station set.
- Software Numbers
 - Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:
 - Primary Appearance - The first appearance of a software number on a key.
 - Secondary Appearance - The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.
 - Single Appearance - A software number that appears only on one station and one key.

Nonstandard Configuration Group

Allows customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

(N)

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE (CONT'D)

E. Rates and Charges

1. Centrex 21 Analog Station Line

USOC

- Month-to-Month Station Line RXB
- Rate Stabilized Station Line RSX
- Month-to-Month Electronic Business Set Station Line R63
- Rate Stabilized Electronic Business Set Station Line R6V

	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP[1]	
		1	2
- 2 - 50, lines each			
- Month-to-Month	\$31.00	\$49.95 (I)	\$49.95 (I)
- 12 to 36 Months	31.00	26.95 (I)	26.95 (R)
- 37 to 60 Months	31.00	26.95 (I)	26.95 (R)

	NON- RECURRING CHARGE	MONTHLY RATE[2] RATE GROUP		
		3		
- 3 - 50, lines each				
- Month-to-Month	\$31.00	\$49.95		(R)
- 12 to 36 Months	31.00	26.95		
- 37 to 60 Months	31.00	26.95		(R)

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

[2] As of September 1, 2004, Rate Group 3 rates for Centrex 21 Analog Station Lines will apply for existing customers only

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

E. Rates and Charges (Cont'd)

2. Centrex 21 ISDN 2B+S,
(digital, voice only) line

USOC

- 2 - 50, lines each

XRW, XRS

NON- RECURRING CHARGE	MONTH TO MONTH	MONTHLY RATE[1]	
		12 TO 36 MONTHS	37 TO 60 MONTHS
\$110.00	\$68.00	\$61.60	\$59.00

3. Miscellaneous Charges

**USOC NONRECURRING
 CHARGE**

- Nonrecurring charges apply,
per Centrex 21 station line,
per customer group.
 - Centrex 21 system change charge
per station line changed
- Conversion Charge, per each
existing line converted from a
Company Access Line
to Centrex 21 Service[2]

NRC62

\$ 5.00

NR9CE

12.00

(N)

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

(N)

[2] NR9CE applies in place of the initial Centrex 21 station line nonrecurring charge.

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

E. Rates and Charges (Cont'd)

4. Optional Service Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
a. Additional Secondary Directory Number (SDN)				
• Per station line	A6QPN	\$12.00	\$1.00	
b. Analog Call Appearance				
• Per number, per terminal	MAZ	12.00	1.00	
c. Call Park				
• Per station line	C4Z	5.00	1.00	
d. 2B+D (Circuit Switched Data)	[1]	[1]	[1]	
e. Caller Identification Name and Number				
• Per line	NNK	–	3.50	
f. Remote Access Forwarding				
• Per line	AFD	–	5.45	
g. Scheduled Call Forwarding				
• Per line	ATF	–	6.45	
h. Reserved				(D)
				(D)

[1] See USOC's, rates and charges found in 14.2.1, following, for Single Line ISDN Service.

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

E. Rates and Charges

4. Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
i. Electronic Business Set			
• Electronic set service interface, per main station line[1]	PP3	[2]	[2]
• Primary appearance of a software number	SO3	[2]	[2]
• Subsequent appearance of a software number	SO5	[2]	–
• Single appearance of a software number	SFB	[2]	[2]
• Adjunct module, per module[3]	C2TAX	[2]	[2]

(N)

[1] Includes electronic set service standard features.

(N)

[2] See Electronic Set Service found in 109.1.16 of the Exchange and Network Services Tariff.

(T)

[3] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

(N)

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109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

E. Rates and Charges

4. Optional Service Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
j. Nonstandard Configuration Group			
• Per configuration group, per system	N3CPG	\$12.00	-
k. Minutes Free Calling Plan			
	USOC	MINUTES	RATE PERIOD INITIAL (30 SEC) ADDNL (6 SEC.)
	OBK5X	0 - 100 101 and over	- - \$0.045 \$0.009

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

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109.4.4 UNIFORM CALL DISTRIBUTION

A. Description

Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

B. Optional Features

Queuing

An arrangement whereby incoming calls that are placed to lines within a UCD system can be held in queue if all lines within the system are busy. Calls in queue will be held in their order of arrival until a line becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

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(M) Material moved from Section 109, Page 76.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

C. Terms and Conditions

1. UCD and its associated options will only be provided where adequate and suitable CO facilities exist.
2. The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.
3. Lines terminating in a UCD system must be arranged for multiline hunt service as specified in Section 5, preceding. UCD is not compatible with circular or preferential list hunt.
4. The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.
5. The music on queue option requires a voice grade private line (see Private Line Transport Services Price List) between the serving central office and a customer provided music source at the customer's premises.
6. The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

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(M) Material moved from Section 109, Page 77.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

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D. Rates and Charges

The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Uniform Call Distribution			
• Per multiline hunt group	UMHPG	\$ 30.00	–
• Per line in multiline hunt group[1]	UMH	–	\$ 2.00
2. Queuing			
• Per queue group	UQGPG	90.00	–
• Per queue slot in group	UQGPQ	–	5.00
3. Delay Announcement			
• Customer specific announcement			
- Per announcement - includes first announcement trunk	URA1X	350.00	130.00
- Each additional announcement trunk	URAAX	40.00	15.00

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[1] Regular rates and charges apply for each line installed in or added to a multiline hunt group as specified in Section 5, preceding.

(M) Material moved from Section 109, Page 78.

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109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

D. Rates and Charges

3. Delay Announcement (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Standardized Announcement			
- Per announcement in announcement sequence	UDA	\$165.00	\$ 10.00
- Per queue slot in group	UDAPQ	-	9.00
4. Music on Queue			
• Music Distribution Amplifier			
- Per queue slot	MUW	15.50	-
- Up to and including 22 queue slots	MUW1X	-	235.00
- 23 to 66 queue slots[1]	MUW2X	-	90.00
• Connecting channel between the serving CO common equipment and the music source on the customer premises	N/A	[2]	[2]

[1] In addition, apply rate for USOC MUW1X.

[2] Apply rates and charges for appropriate Voice Grade Service. See Private Line Transport Services Price List.

(M) Material moved from Section 109, Page 79.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	
5. Changes			(M)
• Change in quantity of queue slots in queue group, per group	REAAF	\$ 60.00	
• Change in content of customer specific announcement	REAAG	200.00	
• Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements	REAAH	60.00	(M)

(M) Material moved from Section 109, Page 80.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

1. CO-ACD Service provides call distribution as an integrated function of the central office. CO-ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions.
2. Calls terminating on a CO-ACD are placed in a queue in the order of their arrival when an agent is not available to answer them, and are removed from queue as agents become available. Incoming calls are presented to the next available agent in the order of arrival, with the highest priority first. Queue slots are dedicated time slots used to hold incoming calls in a delayed state until an agent position becomes available. Customers subscribing to Basic CO-ACD Service receive 10% queueing based on the total number of CO-ACD service positions. Customers subscribing to Deluxe CO-ACD Service receive 30% queueing. Additional queueing is available as specified herein.
3. The CO-ACD Service switching function is performed in the central office and is available only from central offices where facilities have been provisioned for the service.
4. CO-ACD Service can be provided as Basic CO-ACD Service or Deluxe CO-ACD Service. The customer may have more than one CO-ACD group, but within a system, all positions must be either Basic or Deluxe.

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(M) Material moved from Section 109, Page 81.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

5. Agent positions may be either Type A or C. Supervisory positions must be Type C. With Basic CO-ACD, supervisory positions can also function as agent positions. Type A and C Positions are defined as follows:

a. Type A Agent Positions

Must terminate in a standard tone signaling telephone. Type A positions have inward and outward dialing capabilities with standard agent features as defined herein. Additional optional feature configurations are also available as follows:

Level I - Call Forwarding and Speed Call (Short List).

Level II - All Level I features plus Call Forward - Busy Line, Call Forward-Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.

Level III - All Level II features plus Call Pickup[1], Call Waiting[1], Automatic Callback, and Music on Hold.

b. Type C Agent Positions

Must terminate in an Electronic Set capable of providing the features listed herein. Certain features require an Electronic Set to have display capabilities. Type C positions have inward calling capabilities with standard agent features as defined herein. Optional outward dialing capabilities and additional optional feature configurations are also available via Secondary Directory Numbers (SDNs).

[1] Only available on non-CO ACD calls.

(M) Material moved from Section 109, Page 82.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

6. Basic CO-ACD

a. System Features

Abandoned Call Clearing

Abandoned CO-ACD calls are removed from incoming call queues and recorded announcements in order to reduce unnecessary connections to the central office.

Agent Queue

The Agent Queue feature ensures an even distribution of workload among the agents in the group. The agent who has been available the longest receives the first incoming call.

Automatic Overflow

Multiple CO-ACD groups can be specified as overflow groups for a given CO-ACD group. If an overflow condition exists on the incoming call queue, these groups are examined and the call terminates on the first group that has available agent(s) or queue(s).

Automatic Priority Promotion

Ensures that low-priority calls do not remain unanswered. With this feature, low-priority calls are promoted to higher priority queues after a specified waiting period.

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(M) Material moved from Section 109, Page 83.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

6. Basic CO-ACD
 - a. System Features (Cont'd)

Call Delay Announcements

Provides up to three announcements per queue to callers such as the status of a call (in queue, all positions busy, etc.) when the delay exceeds a customer specified threshold. A Call Delay Announcement can be provided via an interface to a customer premises announcement or the customer may provide a prerecorded announcement to the Company for use in the central office.

Call Processing Control

Provides for the distribution of incoming calls among a group of available agent positions. Each call is served on a first-in, first-out basis by the member of the group who has been idle the longest. If all agent positions are busy, calls are queued in their order of arrival in an incoming-call queue. As soon as an agent becomes available, the agent is presented with the first call waiting to be answered.

CO-ACD Directory Numbers

Unique directory numbers used to receive incoming CO-ACD calls. A CO-ACD group can have a total of 17 directory numbers consisting of a primary CO-ACD Directory Number and up to 16 supplementary CO-ACD Directory Numbers.

Incoming Call Queue

Allows incoming calls to be placed in a queue when all agents are busy.

Night Service

Night Service is activated when all agents in a CO-ACD group have activated Make Set Busy. Calls newly arriving for the group are rerouted to the night service route specified for the CO-ACD group. The treatment can be another CO-ACD location, an external location, or to an optional recorded announcement.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

6. Basic CO-ACD
 - a. System Features (Cont'd)

Ring Threshold

Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue if there is no agent available.

Threshold Routing

Provides a route that a call takes if there is no automatic overflow route available or defined, and if the wait threshold has been exceeded or the queue is full.

- b. Agent Features

Call Hold

This feature permits an agent to place an incoming call on hold. While the call is on hold, the agent has full use of the position to consult with another agent, supervisor or make an outgoing call.

Call Transfer/Three-Way Calling

This feature allows agents to transfer a CO-ACD call to another agent position. The agent initiating the transfer may also establish a three-way call involving the incoming CO-ACD call, the agent and the third party.

Login and Logout

All agents are required to login to an agent position before they can receive incoming CO-ACD calls. When an agent is logged out, no CO-ACD calls can be presented to the agent.

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(M) Material moved from Section 109, Page 85.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

- A. Description
6. Basic CO-ACD
 - b. Agent Features (Cont'd)

Make Set Busy

When in the Make Set Busy state, incoming calls are blocked from routing to the agent. When Make Set Busy is activated, the agent is logged out.

Not Ready

The Not Ready feature allows the CO-ACD position to be temporarily unable to receive calls. The feature is typically used when an agent needs time to complete a transaction between calls.

Toll Restriction

Enables the customer to block or allow one or more three - through ten-digit numbers when these numbers are dialed from selected Agent Positions.

- c. Supervisor Features

The following supervisor features are available with Basic CO-ACD in addition to all Basic CO-ACD agent features.

Agent Status Display

Provides the status of agent positions to administrative personnel for up to 48 agents.

Answer Agent

Permits the supervisor to answer calls from agents.

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(M) Material moved from Section 109, Page 86.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

- A. Description
6. Basic CO-ACD
 - c. Supervisor Features (Cont'd)

Call Agent Key

Permits a supervisor to call an agent position by dialing the agent's directory number or by depressing the appropriate Agent Key.

Display Queue Status

Allows a supervisor to monitor queue status (number of calls waiting, total agent positions occupied and longest wait time).

Enhanced Agent Observe

This feature allows the supervisor to observe agents on both primary and secondary directory numbers.

Forced Agent Availability

Allows a supervisor to change the status of an agent's position from "Not Ready" to "Idle and Available".

Multi-Stage Queue Status Display

Allows supervisors to quickly and easily determine the length of time calls are held in queue before being answered.

Status of Secondary Directory Numbers

Allows a supervisor to display the status of an agent engaged in a CO-ACD call or a call on a Secondary Number.

Toll Restriction

Enables the customer to block or allow one or more three - through ten-digit numbers when these numbers are dialed from selected Supervisor Positions.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

6. Basic CO-ACD (Cont'd)

d. Optional Features

Group Reconfiguration/Team Status Interface

Group Reconfiguration provides the customer with the ability to change the CO-ACD parameters. Team Status allows the customer to periodically view the status of their CO-ACD groups. The status contains information such as the following:

- CO-ACD group name
- Primary CO-ACD number
- Total number of calls in the CO-ACD queue
- Number of seconds that the first call queued in the incoming call queue has been waiting.
- Number of idle CO-ACD positions.

The Group Reconfiguration feature allows the customer to change such things as the following:

- Agent position reassignment
- Queue size
- Maximum wait time
- Ring threshold
- Overflow route
- Night service route
- Directory number priority and assignment
- Recorded announcement
- Information on each group

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(M) Material moved from Section 109, Page 88.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

7. Deluxe CO-ACD

a. System Features

The following system features are available with Deluxe CO-ACD in addition to all Basic CO-ACD system features.

Call Forcing

When a CO-ACD call is presented to an agent having Call Forcing, the agent hears a short burst of tone to alert the agent, and the call is immediately connected.

Call Source Identification

The terminating CO-ACD called number is displayed on the Type C Agent Position.

Controlled Interflow

Allows a supervisor to place a CO-ACD group in a Controlled Interflow mode, which directs new incoming calls to the group to a predetermined route defined by the customer.

Line-of-Business Code

Enables agents to enter a Line-of-Business Code for each call. Entering the code pegs a register for that line of business and allows the customer to track holding times for calls attributed to various activities.

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(M) Material moved from Section 109, Page 89.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

7. Deluxe CO-ACD

a. System Features

The following system features are available with Deluxe CO-ACD in addition to all Basic CO-ACD system features.

Call Forcing

When a CO-ACD call is presented to an agent having Call Forcing, the agent hears a short burst of tone to alert the agent, and the call is immediately connected.

Call Source Identification

The terminating CO-ACD called number is displayed on the Type C Agent Position.

Controlled Interflow

Allows a supervisor to place a CO-ACD group in a Controlled Interflow mode, which directs new incoming calls to the group to a predetermined route defined by the customer.

Line-of-Business Code

Enables agents to enter a Line-of-Business Code for each call. Entering the code pegs a register for that line of business and allows the customer to track holding times for calls attributed to various activities.

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(M) Material moved from Section 109, Page 90.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

7. Deluxe CO-ACD (Cont'd)

b. Agent Features

The following agent features are available with Deluxe CO-ACD in addition to all Basic CO-ACD agent features.

Call Supervisor

This feature allows the CO-ACD agent quick access to the supervisor for help or consultation.

Emergency

The Emergency feature allows a CO-ACD agent to immediately conference a supervisor or as an alternate, conference an emergency recording device or both.

Login Password Enhancement

This feature assures that only CO-ACD personnel assigned to a specific login ID use that ID. This is accomplished through customer group restrictions and password association.

Queue Status Display Refresh

Provides near real-time display of queue size and waiting time information.

Walkaway/Closed Key Operation

After activating the Not Ready feature, this feature enables the agent to activate a code indicating the reason the agent is not available.

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(M) Material moved from Section 109, Page 91.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

7. Deluxe CO-ACD (Cont'd)

c. Supervisor Features

The following supervisor features are available with Deluxe CO-ACD in addition to all Basic CO-ACD supervisor features.

Agent Key

Allows a supervisor to directly call a CO-ACD agent position by pressing a key associated with that position.

Extended Agent Observe

Allows supervisors to observe calls presented to any agent or supervisor in any CO-ACD group within the customer's CO-ACD system.

Observe Agent/Three-Way Calling

Allows a supervisor to monitor three-way calls in which an agent is participating.

d. Optional Features

Management Information System (MIS) Interface

Provides for real time status display and historical performance reporting in addition to the Basic CO-ACD features associated with Group Reconfiguration/Team Status. Customers must furnish compatible premises software and hardware equipment.

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(M) Material moved from Section 109, Page 92.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

8. Optional Features Available to Basic and Deluxe CO-ACD

Additional Incoming Call Queuing/Queue Slots

Customers wishing queuing greater than 10% for Basic CO-ACD or 30% for Deluxe CO-ACD may purchase additional queue slots for each additional call they wish to hold in queue. For example, a customer with ten agent positions has the capability to hold one call in queue. If they wish to hold a total of four calls in queue, they must purchase three additional queue slots. Customers with less than ten agent positions will be provided with one queue slot.

Additional Call Delay Announcement

Customers wishing more than three announcements per queue may purchase additional announcements as specified herein.

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(M) Material moved from Section 109, Page 93.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

8. Optional Features Available to Basic and Deluxe CO-ACD (Cont'd)

Secondary Directory Number (SDN)

Provides for the assignment to a CO-ACD Type C agent or supervisor position of one or more Secondary Directory Numbers that are separate from the CO-ACD incoming numbers. These numbers share the facilities of the agent or supervisor lines and give the agent or supervisor the ability to dial out or receive calls not directed to the CO-ACD numbers. Secondary Directory Numbers are available in the following feature configurations:

Level I - Direct inward and outward dialing.

Level II - All Level I features plus Call Forwarding, Speed Call (Short List), and Three-Way Calling/Consultation Hold/Call Transfer.

Level III - All Level II features plus Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.

Level IV - All Level III features plus Call Pickup, Call Waiting, Call Park, Automatic Callback, Conference Calling (Meet Me), Auto Dial, Query Time and Date, Group Intercom, Reason Display, Feature Display and Music On Hold.

Queue Status Lamp Interface

Audits incoming call queues to detect overflows. A customer provided queue status lamp remains lit until the audit determines that calls for that agent group have resumed normal queuing.

Adjunct Module Translations

Allows for additional agent status display and/or features/functions.

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(M) Material moved from Section 109, Page 94.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

9. Enhanced Optional Features Available to Basic and Deluxe CO-ACD

CO-ACD DataPartner Basic

Provides a signaling channel between the CO-ACD node and a customer's business computer for the exchange of information to enhance call processing. The two-way information flow over the DataPartner data link allows CO-ACD node applications to communicate with applications running in the business computer. As a result, the CO-ACD node and the computer cooperate in providing enhanced services to the customer. Features of DataPartner Basic are:

- Coordinated Voice and Data

This feature significantly reduces an CO-ACD agent's call handling time by enabling the CO-ACD node to deliver information about the incoming call to the business computer, thus allowing the concurrent delivery to the CO-ACD agent of the voice call and the appropriate information from the company's computer.

The CO-ACD node sends the following information to the computer or other outboard processor at the customer's site:

- Calling number
- Called number
- Call identification number (for tracking purposes)
- CO-ACD position to which the call is being sent

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(M) Material moved from Section 109, Page 95.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

9. Enhanced Optional Features Available to Basic and Deluxe CO-ACD (Cont'd)

- Increased Event Reporting

This feature allows the following additional information to be delivered by the CO-ACD node to the call center's business computer:

- Indication that an CO-ACD call has been queued
- Indication that an CO-ACD call has been completed and the reason (e.g., caller disconnect)
- Additional call-status information for transferred, extended, and rerouted calls
- Switch-initiated log-off forcing to the business computer
- Switch-initiated continuity test to the business computer

In addition, with this feature, the calling party can now be identified with both Calling Line Identification (CLID) and Automatic Number Identification (ANI), if the network can provide this information.

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(M) Material moved from Section 109, Page 96.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

9. Enhanced Optional Features Available to Basic and Deluxe CO-ACD (Cont'd)

MonitorPartner

Provides on-line access to host system providing Call Center statistics, data management and information to the CO-ACD customer for the purpose of managing their Call Center operation.

- Service Descriptions

Real-Time Monitor Access Display

Provides the customer access to the MIS (Management Information Services) system and ability to view current data on their Call Center operation. The customer will be able to view information including but not limited to: agent status, calls in queue, hold time statistics, overflow conditions, number of agents available, number of agents taking calls, daily versus current time period statistics, number of transferred calls, etc. Customer group level activity is provided by group, sub-group and agent levels.

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(M) Material moved from Section 109, Page 97.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

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A. Description

9. Enhanced Optional Features Available to Basic and Deluxe CO-ACD (Cont'd)

External Displays

Displays connected to a serial port of the customer's remote computer.

System Administration

Qwest Corporation retains overall System Administration responsibilities, however, customers may administer their own portion of the system, including:

- System Administration for their portion of the MIS system, which includes the ability to enter and edit agent PIN, initials and full name; enter and edit ACD group number, group name and display name; enter and edit ACD subgroup name, subgroup number; enter and edit Line of Business codes and descriptions; enter and edit Closed Key Walkaway codes and descriptions.
- The ability to set agent position alarms and ACD Group alarms; create a set of agents form one or more ACD groups for monitoring and reporting purposes; enter agent activity trace requests; enter and edit Grade of Service, abandoned ignored time, short time to abandon, time to answer, call duration and other time values.

Reports

MIS reports are available on a customized basis. Customers may select from a menu of available reports and may control the print and display options associated with each report selected.

Load Management

Provides functions to support DMS-100 switch management from a MonitorPartner display terminal including:

- Assigning agent positions, setting the line of business default code, defining the ACD-DN name and number, setting audio recording thresholds, determining queues and overflow thresholds, and establishing call routes.
- Facilitating changes to the DMS-100 through a menu-driven interface.
- Executing load management macros on a scheduled basis.

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(M) Material moved from Section 109, Page 98.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

9. Enhanced Optional Features Available to Basic and Deluxe CO-ACD (Cont'd)

- Terms and Conditions

- The customer is responsible for providing compatible terminal equipment to access the MIS system.
- The customer is required to provide an access line for their remote access connections. The customer is responsible for any long distance charges associated with the access line.
- The Company reserves all rights to maintain and upgrade MonitorPartner as required. This may result in the system being unavailable for certain periods of time. When possible, this maintenance will be done outside of normal business hours (8:00 am to 5:00 pm) and customers will be notified in advance of scheduled maintenance.
- The company will retain customer data for a period of ninety (90) days.
- The company retains rights over exclusive System Administration privileges including user group descriptions, ACD Group to user group alignment, password management, system security, etc.
- The remote access software diskette remains the property of the Company and may not be copied or distributed in any manner without Company's written permission. Upon discontinuance of MonitorPartner, the customer must return the remote access software diskette to the Company.

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(M) Material moved from Section 109, Page 99.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

B. Terms and Conditions

1. CO-ACD Service is available only where adequate and suitable facilities exist.
2. Customers must furnish compatible premises equipment.
3. Temporary suspension, either full or partial, of CO-ACD Service is not permitted.
4. Agent or supervisor positions provided outside of the serving central office area of the CO-ACD System are subject to Remote Central Office charges or FGA Switched Access rates as specified in the Private Line Transport Services Price List or the Switched Access Service Tariff.
5. Type C CO-ACD Agent or Supervisor positions terminating in an Electronic Set are subject to distance and technical limitations based upon the distance from the customer's premises to the central office. These limitations will be determined on a customer by customer basis.
6. The Music on Hold and Music on Delay in Queue features require that the music source be provided at the customer's premises. A Voice Grade Channel from the central office to the customer's premises and a Music Interface are required to make either or both of these features operational.

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(M) Material moved from Section 109, Page 100.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

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C. Rates and Charges

1. The rates and charges for CO-ACD Service are in addition to the regular rates and charges for the services with which it is associated.
2. CO-ACD Service is available on a month to month basis for customers subscribing to 20 or less positions. Rate stabilized rates for periods of from 12 months to 5 years are also available. Customers subscribing to more than 20 positions are required to subscribe to this service on a rate stabilized basis, only.
3. A customer must subscribe to and maintain a minimum of five CO-ACD Service positions per CO-ACD system.
4. End User Common Line rates as specified in the interstate Access Service Tariff apply to each agent and supervisor position in the CO-ACD system.
5. The nonrecurring charge to change a feature is the same as the charge to install the feature.
6. Network Access Register needs, if any, will be determined on a customer by customer basis. Network Access Registers are provided at rates as specified elsewhere.
7. Rates and charges for the Agent/Supervisor positions will be charged according to the number of station lines per location. Each different location will begin with the 1 to 20 position charges. The positions between 21 to 50 will have different rates and charges. Positions for 51 and over will be charged according to the distance of the position from the serving central office, in quarter mile increments.

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(M) Material moved from Section 109, Page 101.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges (Cont'd)

8. A Digital Facility Interface and terminating arrangement needs, if required, will be determined on a customer by customer basis. The Digital Facility Interface and terminating arrangements are provided at rates and charges as specified elsewhere.
9. If the customer chooses not to activate all of the system, agent or supervisor features at the time the CO-ACD Service is installed, and then subsequently requests activation, a System Rearrangement and/or line charge(s) will apply as specified in 13.g., following.
10. The System Group Name Charge applies when after the system initially is installed, the customer requests the Company change the software in the switch or server to accommodate a customer requested Group Name Change.
11. Rate Stability Plan (RSP)
 - a. The RSP is an arrangement whereby customers who agree to continue to subscribe to certain services for a designated period of time are guaranteed against Company initiated changes in the monthly rates for that service during the designated period.
 - b. Movement, rearrangement or other subsequent action on any customer services shall be subject to applicable nonrecurring charges.
 - c. All new positions installed under the RSP are subject to applicable nonrecurring type charges as specified herein. Rate stability for all service and facilities provided under the RSP terminate simultaneously.
 - d. If the Company changes the pricing structure for this service and this new structure would benefit the customer by way of a rate decrease, the customer will have the option of renewing their contract at no penalty.

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(M) Material moved from Section 109, Page 102.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

**109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)
SERVICE**

C. Rates and Charges (Cont'd)

11. Rate Stability Plan (RSP) (Cont'd)

- e. After the service date, if a RSP customer removes, in whole or in part, CO-ACD positions to a level that is less than 60% of the initial number of CO-ACD positions, a termination charge may apply. The termination charge is specified in 2.2.14 of the Exchange and Network Services Tariff.

12. Rates and Charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Service Establishment, per CO-ACD System	SESPS	\$2,640.00	-

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(M) Material moved from Section 109, Page 103.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

(M)

C. Rates and Charges

12. Rates and Charges are as follows: (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
b. Basic CO-ACD			
• Positions 1 to 20 lines			
- Type A/C Agent, Supervisor, each	AKKAM CKWAM CKWCM	\$42.90	\$38.75
• Group Reconfiguration/ Team Status Interface per interface[1]	NGVXM	18.75	11.80
c. Deluxe CO-ACD			
• Positions 1 to 20 lines			
- Type A/C Agent, Supervisor, each	AKKBM CKWBM CKWDM	42.90	40.90
• Management Information System Interface per interface[1]	NQVXM	18.75	18.75

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Price List, is required from the customer's premises to the serving central office.

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(M) Material moved from Section 109, Page 104.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

(M)

C. Rates and Charges

12. Rates and Charges are as follows: (Cont'd)

	USOC	NONRECURRING CHARGE	RSP
d. CO-ACD Rate Stability Plan (RSP)			
• Service Establishment, per CO-ACD System	SESPS	\$2,640.00	–
• Basic CO-ACD			
• Group Reconfiguration/ Team Status Interface per interface[1]	NGVXR	18.75	\$9.40

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Price List, is required from the customer's premises to the serving central office.

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(M) Material moved from Section 109, Page 105.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

**109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)
SERVICE**

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C. Rates and Charges

12. Rates and Charges are as follows:

d. CO-ACD Rate Stability Plan (RSP) (Cont'd)

USOC

- Type A/C Agent, Supervisor

AKKAR,CKWAR,CKWCR

TYPE A/C AGENT, SUPERVISOR	NONRECURRING CHARGE	RATE STABILITY PLAN		
		12 TO 35 MONTHS	36 TO 59 MONTHS	60+ MONTHS
Positions				
1 - 20 Lines	\$42.90	\$38.50	\$35.00	\$31.00
21 - 50 Lines	42.90	37.55	33.40	29.60
51 + Lines				
Air Qtr Miles from CO				
1	42.90	29.50	25.05	21.55
2	42.90	29.85	25.40	21.80
3	42.90	30.25	25.70	22.05
4	42.90	30.85	26.20	22.50
5	42.90	31.30	26.55	22.80
6	42.90	31.70	26.95	23.15
7	42.90	32.50	27.60	23.70
8	42.90	32.95	27.95	24.05
9	42.90	33.60	28.50	24.55
10	42.90	34.90	29.55	25.50
11	42.90	35.40	30.00	25.90
12	42.90	37.30	31.60	27.35
13	42.90	38.80	32.85	28.45
14	42.90	39.40	33.30	28.90
15	42.90	40.25	34.00	29.50
16	42.90	41.95	35.45	30.80
17	42.90	42.70	36.05	31.35
18	42.90	43.30	36.55	31.80
19	42.90	43.80	37.00	32.20
20	42.90	45.80	38.65	33.70

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(M) Material moved from Section 109, Page 106.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges

12. Rates and Charges are as follows:

d. CO-ACD Rate Stability Plan (RSP) (Cont'd)

	USOC	NONRECURRING CHARGE	RSP
• Deluxe CO-ACD			
- Management Information Interface, per interface[1]	NQVXR	\$18.75	\$15.00

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Price List, is required from the customer's premises to the serving central office.

(M) Material moved from Section 109, Page 107.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges

12. Rates and Charges are as follows:

d. CO-ACD Rate Stability Plan (RSP) (Cont'd)

USOC

- Type A/C Agent, Supervisor

AKKBR,CKWBR,CKWDR

TYPE A/C AGENT, SUPERVISOR	NONRECURRING CHARGE	RATE STABILITY PLAN		
		12 TO 35 MONTHS	36 TO 59 MONTHS	60+ MONTHS
Positions				
1 - 20 Lines	\$42.90	\$39.10	\$37.25	\$32.90
21 - 50 Lines	42.90	38.80	35.30	31.20
51 + Lines				
Air Qtr Miles from CO				
1	42.90	31.35	27.15	23.60
2	42.90	31.70	27.50	23.90
3	42.90	32.10	27.80	24.20
4	42.90	32.70	28.30	24.65
5	42.90	33.15	28.65	24.95
6	42.90	33.55	29.05	25.30
7	42.90	34.35	29.70	25.85
8	42.90	34.80	30.05	26.20
9	42.90	35.45	30.60	26.70
10	42.90	36.75	31.65	27.65
11	42.90	37.25	32.10	28.05
12	42.90	39.15	33.70	29.50
13	42.90	40.65	34.95	30.60
14	42.90	41.25	35.40	31.05
15	42.90	42.10	36.10	31.65
16	42.90	43.80	37.55	32.95
17	42.90	44.55	38.15	33.50
18	42.90	45.15	38.65	33.95
19	42.90	45.65	39.10	34.35
20	42.90	47.65	40.75	35.85

(M) Material moved from Section 109, Page 108.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

(M)

C. Rates and Charges

12. Rates and Charges are as follows: (Cont'd)

e. Optional Features

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE	RSP
• Secondary Directory Numbers, each number				
- Level I	FSN1+	\$12.35	\$3.10	\$2.50
- Level II	FSN2+	12.35	3.50	2.90
- Level III	FSN3+	12.35	3.90	3.30
- Level IV	FSN4+	12.35	4.30	3.70
• Type A Agent Position Optional Features, each number				
- Level I	FFP1+	15.55	0.80	0.40
- Level II	FFP2+	15.55	1.10	0.80
- Level III	FFP3+	15.55	2.40	1.20
• Additional Queue Slots, each				
	AQ4X+	18.75	1.35	1.10
• Additional Call Delay Announcements, each				
	RKNX+	18.75	9.50	7.60

[1] This charge only applies to new additions and moves, changes and rearrangements subsequent to initial installations.

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(M) Material moved from Section 109, Page 109.

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109.4 CALL MANAGEMENT SYSTEMS

**109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD)
SERVICE**

(M)

C. Rates and Charges

12. Rates and Charges are as follows:

e. Optional Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• Interface to Customer Premises Call Delay Announcements, each[1]	NAVX+	\$18.75	\$15.15	\$13.15
• Music Interface, per interface[1,2]	NMVX+	18.75	15.15	13.15
• Queue Status Lamp Interface[1]	NLVX+	18.75	0.85	0.75
• Adjunct Module Translations	C2TX+	18.75	0.75	0.60

[1] In addition, a Voice Grade Channel as specified in the Private Line Transport Services Price List is required from the customer's premises to the serving central office.

[2] Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

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(M) Material moved from Section 109, Page 110.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

(M)

C. Rates and Charges

12. Rates and Charges are as follows: (Cont'd)

	USOC	NONRECURRING CHARGE		
f. Enhanced Optional Features				
• DataPartner Basic[1]				
- Service Establishment, per CO-ACD system	UBB		\$5,000.00	
	USOC	NONRECURRING CHARGE	MONTHLY RATE	RSP
• DataPartner Basic				
- Per Link	UBPX+	\$330.00	\$160.00	\$148.00
- Per User	UBPS+	8.00	10.50	9.75
• MonitorPartner				
- Remote Terminal Connection, each[2]	UMC	100.00	75.00	75.00
- 5-20 agents, each	UML1X	35.00	19.00	19.00
- 21-50 agents, each	UML2X	35.00	14.00	14.00
- 51-100 agents, each	UML3X	35.00	9.00	9.00
- 101-250 agents, each	UML4X	35.00	8.00	8.00
- Over 250 agents, each	UML5X	35.00	7.00	7.00

[1] In addition, a Voice Grade channel as specified in the Private Line Transport Services Price List is required from the customer's premises to the serving central office.

[2] Includes display terminal software, report(s), and external display, and load management functions.

(M) Material moved from Section 109, Page 111.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges

12. Rates and Charges are as follows (Cont'd)

g. Change Charges

The following charges apply for moves, changes or rearrangements for either Basic or Deluxe systems.

	USOC	NONRECURRING CHARGE	
• Moves, changes or rearrangements to the Agent or Supervisor line (e.g., add feature to a line or change an Agent position to a Supervisory position, and line changes from Basic to Deluxe.)	REAAW	\$ 35.00	
• System rearrangement charge for system changes (e.g., Basic to Deluxe)	REAAV	45.00	
• System Group Name Change	REAAU	425.00	(M)

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(M) Material moved from Section 109, Page 112.

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109. OBSOLETE CENTRAL OFFICE SERVICES

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109.5 PUBLIC ANNOUNCEMENT SERVICES

109.5.3 976 INFORMATION DELIVERY SERVICE

976 Information Delivery Service is Obsolete as of April 26, 1996 and is no longer available as of July 1, 1997.

A. Description

976 Information Delivery Service (IDS) consists of communications services and facilities which the Company provides to third party Information Providers (IPs), which allow these third parties to provide informational programs to call-in clients within one of the Company's Local Access and Transport Areas. IPs typically provide such services as Stock Market Reports, Weather, Dial-A-Joke, Snow-Line, Sports-Phone, Time, Dial-A-Prayer, etc. This service will allow a client of the IP to dial a 976 telephone number and receive, for a charge, the provider's informational program. The Company does not in any way participate in the development or provision of the provider's programs. Rather, the Company simply provides the network transmission facilities and services to transport the provider's clients' calls to the provider's premises. Each completed call to a provider's 976 telephone number will be made at a charge to the calling client imposed by the provider, and at a price to be determined and set by the provider. The Company, on behalf of the provider, will bill the provider's client for the charge imposed by the provider. The amount the provider charges will have no impact or bearing on the amounts the Company charges the provider for the Company's transport and billing services pursuant to the terms of this Price List.

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B. Definitions

Billing Adjustments

Billing adjustments are credits to end users of 976 services for uncollectible calls issued upon receipt of complaints by end users about IP programs or billing practices. These adjustments are debited to IP's net revenues. The Company considers adjustments of greater than 20% of IP net revenues over a 90 day period to be excessive.

Billing and Transport Fees

Billing and transport fees are the call delivery and billing charges due to the Company based on the call holding time. These are deducted from gross IP revenues to determine IP net revenues.

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B. Definitions (Cont'd)

Client

The customer of the service provided by the information provider, who is the Company's customer.

Contractual Agreement

A specific contract between the information provider and the Company detailing the actual price that the information provider will charge for calls to its 976 telephone number.

Customer

As used in this Section, an information provider who wishes the Company to bill callers on their behalf for each call completed to that information provider's announcements or interactive programs and for whom the Company agrees to provide such billing.

Flat Rated Program

Any prerecorded program of fixed length. Such programs cannot utilize live operators. All calls to flat rated programs are billed at a fixed rate. All charges to information providers are based on the maximum possible length of their program.

Gross Information Provider (IP) Revenues

Gross billed revenues are based on number and duration of calls billed to end users of the IP's services.

Information Provider (IP)

A person or entity, unaffiliated with the Company, who provides announcements or interactive programs.

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B. Definitions (Cont'd)

Information Provider (IP) Adjusted Net Revenues

IP adjusted net revenues are the net remittance amounts due and payable to an IP after billing adjustments are deducted from IP net revenues. If billing adjustments exceed IP net revenues, then the IP owes the Company the difference.

Information Provider (IP) Net Revenues

IP net revenues are calculated by deducting billing and transport fees from gross IP revenues.

Information Provider (IP) Pricing

A pricing plan where the information provider determines the price that a client will be billed for a call to its announcement service.

Interactive Program

A program or service whereby a caller, once connected to an information provider's announcement machine, can access more specific information through the use of touch-tone or similar tone signaling.

Mass Calling Applications

Information services which are expected to provide call volumes characterized by a peaked distribution with very little variance. These are usually the result of focused media stimulation, primarily radio and TV, i.e., call-in contests, vote polling and similar applications.

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B. Definitions (Cont'd)

Usage Sensitive Program

A prerecorded announcement of variable length or any program utilizing live operators. The length of individual calls are measured and billed the information provider's selected per minute price. Information providers are billed the tariffed and/or price listed per minute price.

976 Sales Expansion Line (SEL)

An arrangement for 976 IDS which includes a facility that allows all incoming calls to a 976 number to be automatically routed to another customer selected telephone number in the local calling area.

C. Terms and Conditions

1. The provision of IDS by the Company is subject to the availability of facilities and the requirements of the local and toll network. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned by the customer.
2. IDS will be furnished only when the customer contracts for as many exchange access hunting lines and provides sufficient announcement equipment initially and subsequently as may be required, in the judgment of the Company, to adequately serve all calls to a given IDS telephone number, and to prevent blockage and disruption of the network by uncompleted calls.
3. The telephone numbers assigned to this service are restricted to the 976 prefix. Customer requests for a specific telephone number are granted providing the requested telephone number is available, i.e., unassigned, ready to be assigned and no equipment limitations exist. Requests for a specific telephone number will be accepted after the Price List becomes effective and will be honored on a first-come, first-served basis. Specific Number Request charges will apply.
4. One directory listing is furnished without additional charge in the alphabetical section of the directory.

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C. Terms and Conditions (Cont'd)

5. The Company reserves and retains the right of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another.
6. The location of central offices providing IDS are entirely the selection of the Company.
7. All prerecorded announcements shall be continuous and uninterrupted. The information provider's equipment will allow access to an announcement message by a calling party within a maximum of 30 seconds. This equipment will provide each call, an off-hook condition (answer supervision) at the beginning of each call and an on-hook condition (disconnect supervision) upon the completion of a full announcement cycle time duration.
8. The holding time for each recorded announcement or interactive program shall not exceed 60 seconds or one complete cycle of a 60 second message unless otherwise stated and agreed upon by both parties. If the agreed upon holding time does exceed 60 seconds, the customer will pay the rate for additional holding time increments, as appropriate.
9. Customer sponsorship of any particular announcement or recorded program service shall not preclude another IDS customer from sponsoring the same or similar announcement.
10. The Company reserves the right to provide to the general public, upon specific request, the complete address and telephone number of the customer in response to inquiries and comments referring to customer services.

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C. Terms and Conditions (Cont'd)

11. The customer has sole and exclusive responsibility and control over the content, quality, and characteristics of speech used in their program. The Company assumes no liability for the quality of, defects in, or contents of the program. The customer shall exclude from their program any matter, the dissemination of which is prohibited by law, or by rules, regulations or orders of the Federal Communications Commission and/or the Oregon Public Utilities Commission. The Company may terminate service without prior notice for unlawful use of the service or use of the service for unlawful purposes.

The Company's liability for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities or for any act, omission, or failure to perform by the Company or its employees, or agents shall be limited to an amount no greater than the information provided has actually paid to the Company for the Information Delivery Service during the period in question. Liability is calculated by a pro rata adjustment for the value of line and equipment charges which would be assessed only in the case of outages of service exceeding a 24-hour time period. In no instance shall the Company be liable for lost profits of the customer or in any event liable in any manner to the clients of the customer.

12. Current technical limitations do not permit billing the information provider's price for certain types or classes of calls. Where feasible, these calls will be blocked:
 - Calls originating from outside the LATA.
 - Calls originating from some other exchange telephone companies within the LATA.
 - Calls from toll denied or restricted lines and calls from certain types of hotel/motel or hospital service.
 - Calls from WATS access lines or from Feature Group B and D access lines.

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C. Terms and Conditions (Cont'd)

13. The Company reserves the right to determine which types or classes of calls may or may not be permitted to access IDS telephone numbers.
14. Annually, at a time determined by the Company, a one week Busy Study will be performed and the Traffic Data Report provided to the customer. Additional Traffic Data Reports are available for a charge (See 10.10.4, following).
15. Failure to pay IDS charges will not result in the Temporary Suspension or complete Denial of Service.
16. IDS is not available for mass calling applications.
17. IDS is designed to accommodate two classes of informational programs, flat rated and usage sensitive (See B. for Definitions, preceding, and D.7. and 8., following, for rates). Flat rated programs are restricted to fixed length, recorded announcements that are not usage sensitive to the caller. Any live or non-fixed length recorded programs will be billed as usage sensitive, as will any programs utilizing non-recorded data transmission.
18. A contractual agreement must be executed between the Company and the Information Provider (IP) setting forth the responsibilities of both parties and detailing the price per call that the IP will charge.
19. IPs must provide pricing information in all program advertising.
20. No caller will be billed more than \$10.00 for any single call.
 - IP programs with a price greater than \$2.00 must begin with a program announcement lasting no more than 30 seconds, stating the price and informing the callers that if they hang up immediately, they will not be charged for the call.
21. For information on 976 Restriction Service, See Section 10, Miscellaneous Service Offerings, following.

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109.5.3 976 INFORMATION DELIVERY SERVICE

C. Terms and Conditions (Cont'd)

22. For 976 SEL, the following conditions will apply:
 - a. The IP is responsible for payment of all rates and charges for transport of the remotely forwarded call from the 976 SEL facility to the termination number. The IP is required to make all arrangements with the carrier of choice and provide the Company with the terminating number.
 - b. 976 SEL will be furnished only where adequate facilities are available. Central offices will be equipped for 976 SEL at the discretion of the Company.
 - c. 976 SEL is provided on the condition that the Information Provider (IP) subscribe to sufficient 976 SEL facilities to adequately handle calls to the 976 SEL information provider without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional 976 SEL facilities at the terminating telephone are needed, the information provider will be required to subscribe to such additional 976 SEL facilities.
 - d. The service is not offered where the terminating telephone is on a Smart PAL.
 - e. The Company will not provide the information provider with the telephone number of the originating call.
23. The Company will process billing adjustments (credits) to end users of 976 services, upon receipt of complaints from end users on billing practices about IP programs. Adjustments for uncollectible calls are debited to IP's net revenues.
 - a. The Company reserves the right to disconnect IP services having adjustments of greater than 20% of IP's net revenues, over a rolling 90 day period.
 - b. The Company will provide IPs with updates when adjustments exceed 15% of revenues per month for any of the IPs' services. The Company will also notify IPs when adjustments average more than 15% over a rolling 90 day period.
 - c. The Company shall not disconnect an end user from basic telephone service as a result of failure to pay for 976 service.

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109.5.3 976 INFORMATION DELIVERY SERVICE (CONT'D)

D. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Service Inquiry[1]	N/A	\$ 300.00	–
2. Establishment of IDS Programs			
• Initial program	D4VSB	1,000.00	–
• Additional program, each	D4VAP	350.00	–
3. Exchange access line, each	976/ALN	[2]	[2]
4. Customized Telephone Number requested and placed in service, each	RNCSN	[3]	[3]
5. 976 telephone number additional Directory Listing, each	N/A	[4]	[4]
6. 976 telephone number listed in the white pages of the Telephone Directory in alpha form, e.g., 976-BOOK, each	RNCAF	[4]	[4]

[1] This is a nonrefundable advance payment which will be deducted from the nonrecurring charge when service is initially established.

[2] See Section 5 of the Exchange and Network Services Tariff, for exchange access line nonrecurring charges

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[3] See Custom Number Service in 5.7.7, preceding.

[4] See Listing Services in 5.7.1, preceding.

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109.5.3 976 INFORMATION DELIVERY SERVICE

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
7. Flat Rated Program Billing and Delivery Charges (See B., Definitions, preceding)			
• Call delivery and billing charge, 60 seconds or less holding time, per call	N/A	\$ 0.15	—
• Additional 60 second increments of holding time	N/A	0.03	—
8. Usage Sensitive Program Billing and Delivery Charge			
• Call delivery and billing charge, 60 seconds or less holding time, per call	N/A	0.20	—
• Additional 60 second increments of holding time	N/A	0.12	—
9. Change in message holding time, information provider's price, telephone number, and/or program/customer name on the Company's bill implemented on the same order at the same time, per program	NRI	150.00	—
10. Sales Expansion Line (SEL)			
• Initial facility arranged	9RDX+	[1]	[1]
• Each subsequent facility arranged	A1P	[1]	[1]

[1] Apply nonrecurring charge and monthly rate from Section 5, *MARKET EXPANSION LINE* Service, preceding. An additional usage element charge is not applicable.

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109.5 PUBLIC ANNOUNCEMENT SERVICES

109.5.3 976 INFORMATION DELIVERY SERVICE (CONT'D)

E. Call Management Reports

1. Description

- a. Call Management Reports (CMR) is a series of reports which detail end user calling patterns to a 976 Information Delivery Service (IDS) program provided in aggregate format. Aggregate caller information provides a substantial amount of important data on who calls the Information Provider (IP) programs and still protects the privacy of the caller.
- b. CMR describes the calling patterns to 976 programs. Calling patterns may be expressed in different ways detailing information that can be provided within the capability of the Company and is requested by the IP. The reports are sorted by exchanges within a Local Access and Transport Area (LATA), time of day, business or residence, and bands of light, medium or heavy users.

2. Definitions

Call Volumes by Hour Report

Call Volumes by Hour provides a monthly count of business and residence callers by time of day in one hour increments.

Call Volumes Billed by Exchange Report

Call Volumes Billed by Exchange provides a monthly count of business and residence calls billed to a 976 program by exchange.

Counts of Originating Telephone Numbers Report

Counts of Originating Telephone Numbers details monthly calls to a 976 program, by exchange, in aggregate form, for end users making 0-1 call, 2-5 calls, 6-10 calls or greater than 10 calls. The detailed summary is divided by business and residence callers.

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109.5.3 976 INFORMATION DELIVERY SERVICE

- E. Call Management Reports
- 2. Definitions (Cont'd)

Call Volumes by Originating Telephone Number Report

Call Volumes by Originating Telephone Number details calls, in aggregate form, from residence and business callers, to specific 976 programs and illustrates the incidence of repeat callers. This report is provided by exchange to identify the geographic areas of the callers.

Program and Call Volume Summary Report

Program and Call Volume Summary details monthly call volumes for business and residence callers by LATA or multiple LATAs, if applicable, for each 976 program.

Minutes of Use Summary Report

Minutes of Use Summary provides a monthly summary of minutes of use by time of day in one (1) hour increments.

Call Duration Summary Report

Call Duration Summary provides a monthly summary of calls and minutes of use by duration.

Package

A package consists of three of the available reports being offered per month, designated by the IP.

- 3. Terms and Conditions
 - a. A contractual written agreement must be executed between the Company and the IP setting forth the responsibilities of both parties and detailing the charges.
 - b. The CMR formats are subject to change without NOTICE to the IP.
 - c. The IP may request CMR on a month-to-month basis, or in 3, 6, 9 or 12 month intervals.

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109.5.3 976 INFORMATION DELIVERY SERVICE

E. Call Management Reports

3. Terms and Conditions (Cont'd)

- d. The IP may request CMR for prior months, up to 3 months prior to the month in which the written agreement is executed.
- e. Additional Reports, not listed in 2., preceding, may be requested by the IP, providing the Report(s) is/are in compliance with conditions set herein and a written contract is established with the requesting IP.
- f. Reports are available on a package basis and by additional individual reports. The IP must select a minimum of one package. Package volume discounts are available as listed in 4., following. Volume discounts do not apply on additional reports.
- g. The Company may terminate the written agreement, in whole or in part, for any reason, by providing 30 days written notice to the IP.
- h. The IP may terminate the written agreement by providing 30 days written notice to the Company. However, the IP shall be responsible for any and all costs incurred prior to the effective date of termination, and any additional charges that may be applicable, including, but not limited to, volume discounts that no longer apply.
- i. THE COMPANY MAKES NO WARRANTY, EXPRESSED OR IMPLIED, AS TO MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE OF THE REPORTS PROVIDED. THE COMPANY SHALL NOT BE RESPONSIBLE FOR DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOST INCOME OR LOST REVENUES, PUNITIVE OR EXEMPLARY DAMAGES, WHETHER SUCH DAMAGES ARISE OUT OF BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER THEORY OF LIABILITY AND WHETHER SUCH DAMAGES WERE FORESEEABLE OR NOT AT THE TIME THE WRITTEN AGREEMENT WAS EXECUTED. THE COMPANY'S SOLE RESPONSIBILITY SHALL BE TO USE ITS BEST EFFORTS TO PROVIDE THE REPORT DESCRIBED HEREIN DURING THE TERM OF THIS AGREEMENT. THE REMEDIES SET FORTH IN THIS PARAGRAPH ARE THE EXCLUSIVE REMEDIES FOR THE SERVICES DESCRIBED HEREIN.

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109.5.3 976 INFORMATION DELIVERY SERVICE

E. Call Management Reports

3. Terms and Conditions (Cont'd)

j. Restricted Use of This Information

The INFORMATION CONTAINED in the CMR, while deemed by the Company as generally reliable for the IP's use in evaluating its marketing, is derived from systems different from those which record calls to the IP's services for billing and remittance purposes. In consideration of the receipt of the INFORMATION CONTAINED herein, the IP agrees that the INFORMATION CONTAINED in the CMR shall not be used for purposes of comparison to, or validation of the billing and remittance reports furnished to the IP under the 976 IDS agreement. The IP further agrees that the IP shall not disclose the INFORMATION CONTAINED on the CMR to any other person, firm or entity, and will use this information solely in connection with the marketing planning of its own services.

k. For terms and conditions of liability, see C.11., preceding.

4. Charges

a. The IP will agree to compensate the Company for CMR in accordance with the charges set forth herein. All payments are due within 30 days from date of invoice.

b. If the IP does not make payment within 30 days after the invoice date, the Company may assess a late payment charge of 1.5% per month or the maximum allowable by law, whichever is the lesser.

c. If the IP does not make payment within 60 days after the invoice date, the Company may, at its option, discontinue the CMR.

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109.5.3 976 INFORMATION DELIVERY SERVICE

E. Call Management Reports

4. Charges (Cont'd)

d. Report Charges

	MONTHLY RATE
• Per package, requested per month	\$100.00
• Volume discounts	
- 3 consecutive months - 10%	—
- 6 consecutive months - 15%	—
- 9 consecutive months - 20%	—
- 12 consecutive months - 25%	—
• Additional reports requested per report, per month	25.00

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109.8 CENTRAL OFFICE ALARM SERVICES

RESERVED FOR FUTURE USE

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[1] This page cancels the following sheets: Original Sheets 98 through 101.

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10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.1 NIGHT TERMINALS

A. Description

Night Terminals provide the customer the ability to have two telephone numbers terminate on one central office line. One of the numbers can then be used for Night Service.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
<ul style="list-style-type: none">Terminals in central office in connection with night listings for private branch exchange systems, each terminal	NCB	\$4.00	\$2.25	(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS (CONT'D)

10.3.3 555 SERVICE

A. Description

555 Service provides customers with the capability to have a uniform, LATA-wide, 10 digit (NPA-555-XXXX), business line telephone number for clients to access their service(s).

B. Definition and Application of Service

The 555 Service customer's client will dial a unique 555 number within the LATA and the call will be routed from the customer's client originating end office to the associated Company Traffic Operator Position System (TOPS) tandem switch.

At the TOPS tandem, the 555 call will be translated into an 8XX+NXX-XXXX telephone number. The 8XX number will be obtained by the 555 Service customer and will be unique for each 555 number.

After the call is translated into an 8XX number, the 800 Database will be queried to identify the Enhanced Service Provider's (ESP) carrier call routing instructions.

The call will be routed to the ESP's carrier of choice in the standard FGD format including the calling number, the called (8XX) number and Automated Number Identification (ANI) information digits. (The ANI information digits are the information digits that precede the calling number on the ANI record. ANI information digits inform the ESP of the calling party's class of service for billing, routing and other special call handling purposes.)

C. Terms and Conditions

1. 555 Service is an intraLATA service. The calling party, the TOPS tandem and the carrier's point of presence (POP) must be in the same LATA.
2. In LATAs where more than one TOPS tandem exists, LATA-wide ESP customer coverage will require 555 Service subscription for each TOPS tandem.
3. No operator assisted calls will be permitted to be placed, nor will third party billing or collect calls be permitted.
4. Due to technical limitations, calls originating from non-Company locations will not be delivered to the 555 Service.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.3 555 SERVICE

C. Terms and Conditions (Cont'd)

5. Calls to disconnected 555 Service numbers will be routed to intercept over announcement facilities.
6. Directory Listings may be provided for 555 Service at rates applicable for additional business listings as shown in 5.7.1, preceding.
7. 555 Service is available only where facilities and operating conditions permit.
8. Access to 555 Service may only be available to certain classes of service.
9. 555 Service customers are required to provide the Company with the estimated percentage of 555 calls that will terminate intrastate and interstate. 555 Service customers are required to notify the Company if the estimated percentage of intrastate and interstate calls changes.
10. The Company intends to develop and commercially offer an upgraded 555 Service with the capability to transmit 555 calls without the need for translation to a unique 8XX+NXX-XXXX number. If such an upgraded 555 Service becomes available, the Company will provide written notice to the 555 subscribers and from that date those subscriber's will have 60 days to convert to the upgraded 555 Service.
11. 555 Service will deliver the telephone number of the calling party to the Enhanced Service Provider or to their carrier of choice. As a condition of purchase, the Company requires the subscriber to 555 Service to agree to not publicize or disclose any calling telephone number information obtained due to the 555 Service without permission of the party to whom that telephone number has been assigned (the "Protected Party"). Accordingly, the undersigned hereby represents and warrants to, and agrees with, the Company that the undersigned will not publicize or disclose the calling telephone numbers identified to the undersigned as a result of the 555 Service under circumstances described without the prior consent of the Protected Party.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.3 555 SERVICE (CONT'D)

D. Rates and Charges

The rates and charges for 555 Service are as follows:

	USOC	NONRECURRING CHARGE	PER CALL
• Service Establishment, per 555 number, per LATA, per TOPS	XXX	\$100.00	—
• 555 Service, per call delivered	XXX	—	\$0.05

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10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE

A. Description

CUSTOMNET Service provides toll access screening options which allow a customer to restrict the classes of chargeable calls originating over some or all of their lines.

CUSTOMNET Service enables a customer, by means of Company operator identification, to provide toll access but restrict (0/0+) outgoing toll calls to only those calls which are charged to the called telephone (collect), a third number, and/or calling card.

CUSTOMNET Service is offered in two categories:

Selective Class of Call Screening
Individual Line Service

1. Selective Class of Call Screening (SCCS)

- a. SCCS is furnished only in conjunction with PBX trunk service. It is not furnished on flat business lines or residence exchange service.
- b. All local calls and calls to Company numbers, such as repair service, will not be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted, except for calls to 800/800-type service numbers. Calls dialed 0/0+ to Directory Assistance will be permitted if alternate billing is provided.

2. Individual Line Service

- a. Individual Line Service is offered to individual line and trunk customers. Two options, described below, are available with this service. The provision of this service may require some customers to change their existing telephone number.

(N)

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10.4 SCREENING/RESTRICTION SERVICES

10.4.1 *CUSTOMNET* SERVICE

A. Description

2. Individual Line Service (Cont'd)

- Option 1

All local and nonchargeable calls, e.g., calls to 800/800-type service numbers, and calls to Company numbers such as repair and public emergency service numbers (such as 911) will be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted. Calls dialed 0/0+ to Directory Assistance will be permitted if alternate billing is provided.

- Option 2

All local calls, nonchargeable calls and calls dialed 1+ will be permitted. With this option, the customer assumes responsibility for all calls dialed 1+ and indemnifies and saves the Company harmless against claims resulting from abuse or fraudulent use of the service.

B. Terms and Conditions

1. *CUSTOMNET* Service is furnished in all exchanges where facilities and operating conditions permit.
2. The Company reserves the right to restrict the screening classes or combinations of classes to standard arrangements.
3. Toll Restriction cannot be applied to lines or trunks using *CUSTOMNET* Service. It can be used on other lines or trunks serving the customer at applicable rates and charges specified in 10.4.4 of the Exchange and Network Services Tariff.

(T)(N)

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10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE (CONT'D)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Selective Class of Call Screening			
- Per establishment[1]	NRO	\$240.00	-
- Individual Line Service, per line/trunk line equipped[2]	SEA	24.00	\$2.00

	USOC	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
			1	2	3
- Selective Class of Call Screening, per PBX trunk line equipped[1]	SRG	\$24.00	\$2.00	\$2.00	\$2.00

(N)

[1] One time charge per trunk group established.

(N)

[2] The nonrecurring charge will apply when *CUSTOMNET* Service is ordered subsequent to the initial installation of the access line, or when the service is changed.

(N)

Transmittal No. 2008-003-PL

Effective: November 1, 2008

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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10.4 SCREENING/RESTRICTION SERVICES (CONT'D)

10.4.3 BILLED NUMBER SCREENING

A. Description

1. Billed Number Screening (BNS) provides screening for the prevention of collect and/or third number billed calls. Callers attempting to place a third number billed or collect call to a BNS equipped line will be advised by an operator that such billing is unauthorized and another form of billing is required.
2. Collect and/or third number billed calls can be blocked only if the long distance carrier originating the call subscribes to and accesses a line information data base to validate for collect and/or third number billed blocking.

B. Terms and Conditions

1. BNS is available on flat, measured, message and multiparty basic exchange service.
2. BNS does not block or prevent billing for all collect and third number billed calls. Examples of calls that may not be blocked include:
 - International calls (including calls from Canada, Mexico, Puerto Rico and other U. S. territories).
 - Calls originating from an area served by an independent company that does not use a billing validation system.
 - Calls handled by a long distance carrier that does not use a billing validation system.
3. Provision of BNS does not alleviate the customer's responsibility for payment of completed toll calls charged to their line.
4. BNS will be placed on a customer's line(s) by the date the service order is due.

(N)

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10.4 SCREENING/RESTRICTION SERVICES (CONT'D)

10.4.5 PAY PER CALL RESTRICTION

A. 976 Information Delivery Service Restriction

1. Description

976 Information Delivery Service (IDS) Restriction prevents access to the 976 network. When clients dial a 976 number from a restricted line the call will be diverted to a Company-provided intercept announcement. This service also prevents access to the 900 network. See B., following.

(T)

2. Terms and Conditions

- a. 976 IDS Restriction is offered only where central office facilities permit.
- b. 976 IDS Restriction is only available on directly dialed calls.
- c. 976 IDS Restriction is available only on the following local residence lines: flat, measured, foreign exchange and *CENTRAFLEX* 1. 976 IDS Restriction is available on the following local business lines/trunks: Flat, measured, Centrex and *CENTRAFLEX*. Other classes of service may be available on a case-by-case basis.
- d. No charge applies to remove 976 IDS Restriction.
- e. No charge applies to initial installation for 976 IDS Restriction. A subsequent installation on the same line will result in a \$5.00 nonrecurring charge.

(N)

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10.4 SCREENING/RESTRICTION SERVICES

10.4.5 PAY PER CALL RESTRICTION

A. 976 Information Delivery Service Restriction (Cont'd)

3. Rates and Charges

Rates and charges for this service are in addition to the rates and charges for the class, type and grade of service with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• 976 IDS Restriction and 900 Service, each residence or business line equipped			
- Initial installation	RTVXN	—	—
- Subsequent installation on same line	RTVXN	\$5.00	—

B. 900 Service Access Restriction

1. Description

900 Service Access Restriction prevents access to the 900 network. When clients dial a 900 number from a restricted line, the call will be diverted to a Company provided intercept announcement. Customers who choose to restrict 900 numbers will also be restricted from calling 976 numbers. See A., preceding.

(T)

2. Terms and Conditions

- a. 900 Service Access Restriction is offered only where central office facilities permit.
- b. 900 Service Access Restriction is available on directly dialed calls.

(N)

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10.4 SCREENING/RESTRICTION SERVICES

10.4.5 PAY PER CALL RESTRICTION

B. 900 Service Access Restriction

2. Terms and Conditions (Cont'd)

c. 900 Service Access Restriction is available only on the following local residence lines: flat, measured, foreign exchange, and *CENTRAFLEX* 1. Access Restriction is available on the following local business lines/trunks: Flat, measured, PBX (including deny terminating), Centrex and *CENTRAFLEX*. Other classes of service may be available on a case-by-case basis.

d. No charge applies to remove 900 Service Access Restriction.

3. Rates and Charges

Rates and charges for this service are in addition to the rates and charges for the class, type and grade of service with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
<ul style="list-style-type: none"> • 900 Service and 976 Information Delivery Service Restriction, each residence or business line equipped 			
- Initial installation	RTVXN	—	—
- Subsequent installation on same line for the same service	RTVXN	\$5.00	—

(N)

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10.4 SCREENING/RESTRICTION SERVICES (CONT'D)

10.4.7 CARRIER ACCESS CODE BLOCKING

A. Description

Carrier Access Code Blocking prevents access to all alternate carrier direct-dialed domestic/international calls. When a customer attempts to dial an alternate carrier from a restricted line, the call will be diverted to a Company-provided announcement.

This service prevents the following calls from being completed:

- 10XXX1+
- 10XXX011+
- 101XXXX1+
- 101XXXX011+

B. Terms and Conditions

1. This service is offered subject to the availability of existing central office facilities.
2. Provision of Carrier Access Code Blocking does not alleviate customer responsibility for completed toll calls.
3. Other Toll Restriction type services are available to customers subscribing to Carrier Access Code Blocking.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Per line or trunk arranged	RTVXY	\$2.00	\$2.50	(R)

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10.4 SCREENING/RESTRICTION SERVICES (CONT'D)

10.4.8 INTERNATIONAL BLOCKING SERVICE

A. Description

International Blocking Service which provides end office blocking of customer internationally direct-dialed (i.e., 011+ and 10XXX-011+ or 101XXXX-011+) calls and routes them to a recorded announcement is provided to business and residence customers, subject to the terms and conditions defined in Section 13.16 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.

B. Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Per line arranged	RBVXC	[1]	\$0.00

[1] A nonrecurring charge applies as specified in Section 13.16 of CenturyLink Operating Companies Tariff F.C.C. No. 11.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.2 SPECIAL BILLING NUMBER SERVICE

A. Description

Special Billing Number Service is furnished in connection with individual line, PBX or dial switching system service.

The service furnishes to a customer, monthly, a separate listing of toll telephone messages for each special billing number used in placing calls.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Group of 25 special billing numbers, each	BLN	\$5.00	\$5.00

(N)

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(N)

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.4 STATEMENT BILLING

A. Description

Statement Billing is a service in which the Company performs the administrative functions required by a customer to sort a Company bill; allocates discrete items on the original bill into separate statements, identifying charges allocatable to those departments (or other organizational entities as defined by the customer); distributes the bill allocation statements; and receives and processes payments from those entities.

The basic service is designed to perform those functions in a specific manner with *CENTRON* service bills. At additional charge(s), the service may be customized to meet different needs, if the needs identified are compatible with the established service's system requirements.

B. Terms and Conditions

1. Service may be subscribed to on month-by-month or a 24-month agreement basis.
2. Responsibility for timely, total payment of the entire bill remains with the customer subscribing to the service.
3. If agreeable to the subscribing customer, Statement Billing Service may be transferred to one or more of the departments or entities being served.
4. Rearrangement of basic service will be provided at the discretion of the Company if needs are compatible with established service. Rates for a modified version will be developed if the Company deems the costs of the requested changes differ significantly from the basic service. The Company reserves the right to decline to provide requested rearrangement(s) when the customization required is not compatible.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.4 STATEMENT BILLING

B. Terms and Conditions (Cont'd)

5. The Company may make changes to the original bill and/or Statement Billing format as required without advance notice to the customer. Every reasonable effort will be made to identify such changes and notify customers in advance.
6. Bill detail will not include data which is not normally included on the original bill.
7. Statement Billing recreations requested by the customer for whatever reason will be provided at additional charge that shall be not less than the cost(s) incurred by the Company, if operating conditions permit. In such cases, charges will be identified and presented for customer approval prior to work being initiated.
8. A printed paper statement, delivered by U.S. Mail, will be standard. Alternative media or delivery forms may be provided at customer request for additional charge(s) if operating conditions permit.
9. If the service is cancelled by a customer prior to completion of a 24-month agreement for service, the customer will be liable for the remaining portion of recurring and nonrecurring charges.
10. Service will be implemented upon execution of a Statement Billing Agreement.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.4 STATEMENT BILLING (CONT'D)

C. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
1. Statement Billing Service		
• Month-to-month basis, per customer		
- First 10 entities	\$250.00	\$35.00
- Each additional	25.00	3.50
• 24-month agreement, per customer		
- First 5 entities	75.00	15.00
- Each additional	15.00	3.00
2. Rates for rearrangement of statement or bill information to meet specific customer requests for format changes will be developed on an individual contract basis, subject to approval of the Commission.		

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.5 CUSTOMER DATA ENHANCED SERVICE

A. Description

An arrangement which will provide detail pertaining to the customer's regular monthly bill. The detail will be provided via a fielded magnetic tape.

This service will be provided to customers with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Oregon.

B. Terms and Conditions

1. Bill detail will be fielded, (fielded data are data always located in a particular position of a record), as produced at bill extraction.
2. Data, as produced at bill extraction time, will be sorted by department code. Included will be:
 - a. Regular monthly billing for all customer lines, e.g., PBX, Centrex, FX, etc.
 - Current month's charges, including directory listings, directories, etc., not broken down by department code.
 - Other charges and credits (Service Order activity).
 - Adjustments, by account only, not broken down by department.
 - Detail of toll charges.
 - Summary of total toll charge, as billed.
 - b. Customer Service Record detail of the bill.

(N)

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(N)

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.5 CUSTOMER DATA ENHANCED SERVICE

B. Terms and Conditions (Cont'd)

3. Customers wishing to subscribe to Customer Data Enhanced Service will sign a letter of intent 21 days prior to the delivery of the first tape. Billing will commence with the month of the first tape. Tape delivery will be provided up to four times per month.
4. The Company may make changes to the bill/tape format as required without advance notice to the customer.
5. Bill detail will only include data which have been prepared by a mechanized billing system. Data that are manually billed cannot be included.
6. The customer will be required to arrange with the interexchange carrier(s) to which they subscribe for toll totals to be included on the magnetic tape. The long distance interexchange message totals can only be provided when the carrier(s) subscribe to Billing and Collections Service as found in Section 8 of the Access Service Price List.
7. Tape recreations requested by the customer for whatever reason will be provided if operating conditions permit. Customer must notify the Company within 15 calendar days of original output to request recreated tape. Partial extractions will not be available.
8. The standard delivery method will be certified U.S. Mail with return receipt. Delivery via other means must be arranged for by the customer, at the customer's expense.
9. Tapes shall be returned to the Company within 90 days of the delivery date or replacement tape charge will apply. Damaged or mutilated tapes will be assessed the replacement tape charges.
10. If the customer cancels the order for Customer Data Enhanced Service prior to receipt of the first tape, the customer will be liable for any costs incurred by the Company.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.5 CUSTOMER DATA ENHANCED SERVICE (CONT'D)

C. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Magnetic tape of bill detail	\$1,000.00	\$600.00
- Each record	-	0.0010
• Recreated tape	150.00	-
• Subsequent rearrangement	30.00	-
• Replacement tape	[1]	-

A subsequent rearrangement charge will apply individually for:

- Each telephone account added or changed.
- Each change of miscellaneous billing name and/or address.
- Each change of mailing name and/or address of magnetic tape.

Any combination of these changes will be billed the subsequent rearrangement charge per account added or changed, not to exceed the nonrecurring charge that applies to establish the service.

(N)

[1] Actual cost of tape.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.7 SUMMARY BILLING SERVICE

A. Description

Summary Billing Service is an arrangement that would allow customers having more than one bill to group them, with one Summary, payment document, and bill date for all of the bills designated by the customer as a Summary group.

This service will be provided to customers with more than one bill, in one or more exchanges, when the bills identified as a group are billed in the same state.

B. Terms and Conditions

1. Summary Bills must be current. If a Summary Bill becomes delinquent, the Summary Bill may be dismantled and each bill treated individually.
2. The bill name of the party responsible for the bill(s) must be the same for all bills included in the Summary Bill. If bill name changes are required, applicable supersedure charges will apply.
3. Summary Bills may include bills for services in the categories of:
 - Business
 - AT&T Only
 - Public Access Lines
 - Farmer Line Business and Farmer Line Residence Services
 - Residence
4. Summary Bills will only be provided for bills prepared by a mechanized billing system. Bills that are manually prepared cannot be included in a Summary Bill.
5. The bill date assigned to a Summary Bill will be selected by the Company. The Company will attempt to accommodate dates requested by customers when it is operationally feasible.
6. The Summary Bill will show all money owing on the bills included. It will contain a payment document for the entire Summary Bill.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.7 SUMMARY BILLING SERVICE

B. Terms and Conditions (Cont'd)

7. The Summary Bill will contain a current charges section that summarizes the various charges for all the included bills; i.e., monthly rate would be the total monthly rate for all included bills, order activity would be the total billing for order activity for all included bills, etc.
8. A Summary of adjustments section will list each bill that had an adjustment, and the amount of the adjustment.
9. A Summary of bills section will list each bill and the amount billed for each, and some additional bill information.
10. The individual bills will be included with the Summary Bill.
11. Changes affecting bill dates in a Summary Bill will become effective no sooner than the bill period following that one in which the change(s) were made.
12. The Company may make changes to the bill and/or Summary Bill format as required without advance notice to the customer.
13. Bill detail included on the Summary Bill will not include data which is not normally included on the individual bill.
14. Summary Bill recreations requested by the customer for whatever reason will be provided if operating conditions permit.
15. The standard delivery method will be by U.S. Mail.
16. If the customer cancels the order for Summary Billing prior to the receipt of the first Summary Bill, the customer will be liable for the nonrecurring charges.
17. This service is offered where operating conditions permit.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE
10.5.7 SUMMARY BILLING SERVICE (CONT'D)

C. Charges

1. Summary Billing Service

	USOC	NONRECURRING CHARGE
• Change of bill date per Summary Bill	SUM	\$20.00
• Subsequent rearrangement	D99	5.00

2. Charges do not apply for the initial establishment of Summary Billing Service or for the addition of a new service to an existing Summary Bill.

3. A subsequent rearrangement charge will apply to:

- Each established account added to an established Summary Bill. An established Summary Bill is one which the initial Summary Bill has been rendered.
- Each subaccount removed from a Summary Bill.
- Each subaccount moved from one Summary Bill to another.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.8 TOLL MESSAGE DETAIL SERVICE

A. Description

Toll Message Detail Service is an arrangement furnishing detailed billing information pertaining to a customer's account(s) and is not represented to be a duplicate of regular telephone bills.

This service will be provided to a single customer with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Oregon where facilities and operating conditions permit.

B. Terms and Conditions

1. Bill detail for message toll billing will be provided on a recurring monthly basis. Certain types of calls will be excluded, such as:
 - Calls requiring manual entry on the bill
 - Optional Calling Service when detail is not available
 - Interexchange Receiving Service (Zenith) messages are reproduced in summary only
2. Toll Message Detail Service can be arranged to provide extraction for media delivery up to four times per month. Each magnetic tape extraction will be contained on a single tape. Each media delivery can contain the prior month's messages for any number of telephone accounts closing since the last bill extraction date.
3. Each telephone number account extracted will provide the Message Toll Service detail for the full bill period preceding the extraction date.
4. Each arrangement of accounts provides for one billing and one mailing address.
5. For each billing service arrangement for magnetic tape the customer will specify one blocking size, one tape record size and one data set name, with format limits imposed by the Company.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE
10.5.8 TOLL MESSAGE DETAIL SERVICE
B. Terms and Conditions (Cont'd)

6. Media will be mailed first class with return receipt requested.
7. Tape will not be packaged with the regular monthly bill.
8. Recreated extractions of tape requested by the customer will be provided, if operating conditions permit, at charges based on actual costs. The customer must notify the Company within one month of the original output date. Partial extractions will not be possible.
9. The Company will determine the record description and reserves the right to change record format with two months notice to the customer.
10. When exchange telephone service is discontinued, bill detail will be provided for the last (final or closing) bill.
11. These arrangements will be furnished only to the customer or to his authorized representative.
12. Liability for errors in the magnetic tape for Toll Message Detail Service is limited to the monthly rate for the arrangement during the month in which the error occurred.
13. This arrangement is not represented to be a reconciliation of the Company's regular billing nor will the Company be responsible for any reconciliation between the media provided and its regular billing.
14. Each arrangement of accounts provides for one form of media, magnetic tape.
15. If a customer has more than one of his accounts arranged under one Toll Message Detail Billing Service he must designate one account as the pilot account. The monthly rate for the appropriate arrangement will be billed to the pilot account.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE
10.5.8 TOLL MESSAGE DETAIL SERVICE (CONT'D)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. Bill Detail for Message Toll			
• Magnetic Tape Arrangement			
- First extraction	Y18	\$280.00	\$76.00
- Each additional extraction per month	Z18	-	26.00
- Each message	N/A	-	0.02
• Subsequent Rearrangement	NRO	21.00	-

2. A subsequent rearrangement charge will apply individually for:

- Each telephone account added or changed.
- Each change of miscellaneous billing name and/or address.
- Each change of mailing name and/or address of magnetic tape.
- Each change in service, i.e., change between PBX and Centrex.
- For magnetic tape, for each change of blocking size, tape record size, and/or data set name.
- Each change of date that tape will be produced.
- Each account changed to include listings of line summaries of calls made to Directory Assistance. Also applies to new accounts desiring the service.

Any combination of these changes will be billed the subsequent rearrangement charge per account added or changed, not to exceed the nonrecurring charge that applies to establish the service.

(N)

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10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.9 OUTWARD WATS MESSAGE DETAIL SERVICE

A. Description

Outward WATS Message Detail is an arrangement furnishing message detail information pertaining to a customer's outward WATS line(s) and is not represented to be a duplicate of regular WATS billing.

This service will be provided to a single customer, upon request, with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Oregon, where facilities and operating conditions permit.

B. Terms and Conditions

1. Message detail consists of call-by-call records from the customer's Outward WATS lines. The call detail records include:
 - Date
 - WATS billing number
 - Length of call
 - To number
 - From number
 - Revenue accounting code
 - Time of day
2. Advance notice of ten business days prior to the end of the WATS billing period is required for preparation of the data.
3. Information is provided only for Outward interstate or intrastate WATS, by WATS billing period.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.9 OUTWARD WATS MESSAGE DETAIL SERVICE

B. Terms and Conditions (Cont'd)

4. Bill detail will:
 - Be available by pilot or related telephone number as designated in Company records.
 - Include all Outward WATS lines related to the same billing number.
 - Be provided on Magnetic-tape or paper printout.
 - Be provided only in the same format as is normally found in accounting message file. There will be no rating, rearrangement, summarization or special processing of the data.
5. A preparation charge will apply for each month message detail is requested on each billing number.
6. Each arrangement provides for one form of media, magnetic tape or paper printout provided for one billing and one mailing address.
7. Recreated extraction of tape or printout requested by the customer will be provided at the appropriate rate per message, if operating conditions permit. The customer must request the recreated extraction within one month of the original output date. Partial extractions will not be possible.
8. The Company will determine the record description and reserves the right to change record format.

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.9 OUTWARD WATS MESSAGE DETAIL SERVICE

B. Terms and Conditions (Cont'd)

9. For each Outward WATS Message Detail arrangement on magnetic tape, the customer will specify one blocking size, one tape record size and one data set name with format limits imposed by the Company.
10. Tape or paper printouts will not be packaged with the regular monthly bill.
11. Media will be mailed First Class with return receipt requested.
12. Charges for this service will be billed on a miscellaneous bill.
13. This service will be furnished only to the customer or an authorized representative.
14. Liability for errors in the media for Outward WATS Message Detail Service is limited to the monthly rate for the service during the month in which the error occurred.
15. This service is not represented to be a reconciliation of the Company's regular billing nor will the Company be responsible for any reconciliation between the media provided and its regular billing.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.5 SUPPLEMENTAL BILLING SERVICE

10.5.9 OUTWARD WATS MESSAGE DETAIL SERVICE (CONT'D)

C. Rates and Charges[1]

	NONRECURRING CHARGE	MONTHLY RATE
• Bill Detail for Magnetic Tape Arrangement		
- Preparation Charge	\$95.00	-
- Each Magnetic Tape	-	\$22.00
- Per Message	-	0.02
• Bill Detail for Paper Printout Arrangement		
- Preparation Charge	95.00	-
- Per Message	-	0.03

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[1] Media may be provided in a combination of arrangements, i.e., magnetic tape and paper printouts. The alternative arrangement(s) will be charged for at the appropriate rate per message. In the case of magnetic tape, the magnetic tape charge will also apply. Only one Preparation Charge will apply per WATS line per month.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

A. Caller Identification Blocking - Per Call

1. Description

Caller Identification Blocking per call, enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

2. Terms and Conditions

The Company cannot guarantee that Caller Identification Blocking will be successful. The sole liability of the Company due to errors, omissions or mistakes with respect to Blocking shall be to refund the charge for the Blocking, and the Company shall not otherwise be liable for any damages whether consequential, incidental, special or otherwise.

3. Rates and Charges

	USOC	MONTHLY RATE
• Caller Identification Blocking, per call	N/A	-

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10.7 CALLER IDENTIFICATION BLOCKING OPTIONS (CONT'D)

B. Caller Identification Blocking - All Call

1. Description

Caller Identification Blocking - All Call provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 or 1182 on rotary phones before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only. All lines in CLASS equipped central offices will have access to the feature.

If a line is equipped with Caller Identification Blocking - All Call, the name and number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - All Call who need assistance. E9-1-1 is not affected.

2. Terms and Conditions

The Company cannot guarantee that Caller Identification Blocking will be successful. The sole liability of the Company due to errors, omissions or mistakes with respect to Blocking shall be to refund the charge for the Blocking, and the Company shall not otherwise be liable for any damages whether consequential, incidental, special or otherwise.

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10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

B. Caller Identification Blocking - All Call (Cont'd)

3. Rates and Charges

Customers who choose Caller Identification Blocking - All Call for the first time will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option. A customer requesting Caller Identification - All Call will pay a nonrecurring charge for reestablishing the All Call Blocking.

Caller Identification Blocking - All Call, will always be provided free to law enforcement, domestic violence agencies, and crisis intervention agencies, or individuals with restraining orders.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Caller Identification Blocking - All Call First Time			
- Business, per line	NKM	-	-
- Residence, per line	NKM	-	-
• Caller Identification Blocking - All Call Subsequent			
- Business, per line	NKS	\$13.00	-
- Residence, per line	NKS	8.00	-

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

A. Description

1. Message Delivery Service transmits call information pertaining to all incoming calls to a Message Delivery Service provider's Multiline Hunt Group (MLHG). This information includes the following:
 - The called directory number.
 - The calling directory number (if the calling number is in the same central office switch as the provider).
 - The reason for forwarding on forwarded calls, such as busy or don't answer.
2. This information is transmitted to the provider via a data link (private line) between the central office switch and the provider's equipment at the provider's premises. (See Private Line Transport Services Price List.)
3. This service enables the provider to identify the called client on forwarded calls which enables the provider to provide personalized answering responses to those clients' calls. Additionally, the identity of the calling directory number will allow the provider to provide more personalized answering to the caller.
4. More than one provider MLHG may be served by the same data link (private line) as long as the provider's equipment can interpret the data transmitted.
5. Signaling on the data link (private line) is ASCII asynchronous.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE (CONT'D)

B. Terms and Conditions

1. The provider must have common equipment and a data link (private line) between the central office and the customer's equipment that receives the call-related information and/or generates a Message Waiting Indication activation/deactivation request.
2. If a call is tandem forwarded (forwarded from a forwarded-to number) only the telephone number of the last forwarded-from line (calling number) can be delivered.
3. When used in conjunction with Message Waiting Indication, the provider must have compatible message desk customer-provided equipment (CPE).
4. A Voice Grade 36 (or equivalent) private line/data channel is required in addition to the common equipment to provide signaling between the central office and the provider's premises, to provide call information and/or Message Waiting Indication.
5. Message Delivery Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.
6. A separate MLHG arrangement must be ordered for each *CENTRON*, *Centrex*, and *CENTRAFLEX* customer served.
7. Providers will be required to sign an agreement not to disclose the calling number identified as a result of the service, unless permission is given by the calling party. Providers will only use the information to complete processing of that call or to provide Voice Messaging Service.
8. A Message Waiting Indication activation/deactivation request will be effective only for customers in the same central office switch where the common equipment and data link (private line) terminates.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE (CONT'D)

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
2. The nonrecurring charge to change the service is the same as the charge to install it.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Common equipment per data link channel, per central office equipped	SME	\$1,800.00	\$355.00
• Call Data, each line arranged	MBH	—	3.75

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE (CONT'D)

D. Message Delivery Service - Interoffice

1. Description

a. Message Delivery Service - Interoffice (MDSI) transmits call related information pertaining to all incoming calls to an MDSI customer's multiline hunt group (MLHG). This information includes the following:

- The 10 digit called directory number.
- The 10 digit calling directory number (if the central office switch that serves the calling party is connected to the same Signaling System 7 (SS7) network as the central office serving the MDSI customer and is equipped with the proper software).
- The reason the call was forwarded, e.g., busy line, don't answer, all calls forwarded, or that the call was direct dialed.

b. The central office ("host" office) that serves the MDSI customer may receive call related information from their clients in other central offices that are connected via SS7 trunks and contain the proper software.

2. Terms and Conditions

a. The customer must have a MLHG in the same central office switch (or a subtending remote switch module if technically possible without adverse network impacts) where the data link (private line) terminates that is used to transmit call related information to the customer's premises equipment.

b. A voiceband/data circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

D. Message Delivery Service - Interoffice

2. Terms and Conditions (Cont'd)

- c. MDSI will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.
- d. The Company reserves the right to limit growth of an existing service arrangement or the installation of a new service arrangement based on available capacity of the serving central office switch and/or its associated network connections.
- e. The Custom Local Area Signaling Service (CLASS) Caller Identification Blocking features are effective with this product for the calling party to control the transmission of their telephone number. Should CLASS Caller Identification Blocking be ineffective from a specific switch type providing MDSI, customers shall be required to sign an agreement not to disclose the calling number identified as a result of the service unless permission is given by the calling party. Customers will only use the information to complete processing of that call or to provide Voice Messaging Service.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

D. Message Delivery Service - Interoffice

3. Rates and Charges (Cont'd)

c. The rates and charges are as follows:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	\$400.00	\$450.00
• Per MLHG terminating in Call Data Input/ Output Facility, each	FHGPA	275.00	75.00
• Call Data - Interoffice, each line arranged	M4H	5.00	55.00

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.2 MESSAGE WAITING INDICATION

A. Message Waiting Indication-Audible

1. Description

Message Waiting Indication-Audible is a feature whereby subscribing customers of Message Delivery Service will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the customer at the customer's chosen Message Delivery Service provider (provider). The tone will be initiated by the provider over the customer's telephone line. The customer may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.

2. Terms and Conditions

- a. Each provider customer subscribing to Message Waiting Indication-Audible must have their line programmed to accept Message Waiting Indication-Audible.
- b. The provider must subscribe to Message Delivery Service in order to provide this feature. See Message Delivery Service in 10.10.1, preceding.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. A nonrecurring charge applies per request on a per line basis to establish or change this service.
- c. One nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line. See Custom Calling Services, 5.4.3, preceding.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each customer line arranged			
- Business	MWW	\$11.00	\$0.25
- Residence	MWW	7.00	0.05

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION (CONT'D)

B. Message Waiting Indication-Visual

1. Description

Message Waiting Indication-Visual is a feature whereby subscribing customers will see a visual alerting signal giving an indication of a message waiting for the customer at the customer's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the telephone line of the provider's customer. The customer may call the provider for the message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or customer must provide the visual device.

2. Terms and Conditions

- a. Each provider customer subscribing to Message Waiting Indication-Visual must have the line programmed to accept Message Waiting Indication-Visual.
- b. The provider must subscribe to Message Delivery Service in order to provide this feature.
- c. Message Waiting Indication-Visual can be resold.
- d. Message Waiting Indication-Visual is available only where facilities and operating conditions permit.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION

B. Message Waiting Indication-Visual (Cont'd)

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. A nonrecurring charge applies for residence and business for each request on a per line basis to establish or change this service.
- c. One nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line. See Custom Calling Services, 5.4.3, preceding.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each customer line arranged			
- Business	MV5	\$13.00	\$0.85
- Residence	MV5	11.00	0.25

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION (CONT'D)

C. Message Waiting Indication-Audible/Visual

1. Description

Message Waiting Indication - Audible/Visual is a feature whereby a customer will hear an audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the customer's Message Delivery Service provider, or other provider source capable of initiating the signal, over the customer's telephone line. The customer may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or customer must provide the visual device.

2. Terms and Conditions

- a. Each customer must have their line programmed to accept Message Waiting Indication - Audible/Visual.
- b. The provider must subscribe to Message Delivery Service or other source capable of initiating the signal in order for this feature to function.

3. Rates and Charges

- a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.
- b. The nonrecurring charge to change the service is the same as the charge to install it.
- c. Only one nonrecurring charge will apply when Message Waiting Indication - Audible/Visual and Custom Calling features are ordered at the same time, for the same customer, on the same line. See Custom Calling, 5.4.3, preceding.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Each line arranged			
- Business	M1W	\$13.00	\$1.10
- Residence	M1W	13.00	0.30

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

A. Description

TDRS provides customers a summary of their traffic data on certain network facilities, e.g., individual access lines, multiline hunt groups (MLHG), trunk groups, network access registers, *CENTRON* system features, etc. Reports are available on a one-week, a one-month or on an ongoing basis.

B. Definitions

Overflow (Attempt Failures)

Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.

Peg Count

Provides a count of all calls to an access line or group. In certain COs and on certain facilities, specific peg count reports are available for abandon, attempt, delay in-only, out-only, etc.

Usage

Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.

C. Terms and Conditions

1. TDRS is available where CO facilities permit.
2. Data included in each TDRS study, i.e., usage, peg count and overflow, is contingent upon the facility or feature being studied and upon the type of CO switch.
3. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

C. Terms and Conditions (Cont'd)

- 4. The data provided in TDRS will not be less than 90 percent complete. Studies that are less than 90 percent complete will be treated as follows:
 - a. One week reports
 - Customer accepts incomplete report
 - Issue credit adjustment, per D., following, towards nonrecurring charge.
 - Customer does not accept incomplete report
 - Reschedule another week at no additional charge, or
 - Adjust customer bill; no charge for report.
 - b. One month and ongoing reports
 - Customer accepts incomplete weekly report
 - Issue credit adjustment, per D., following.
 - Customer does not accept incomplete report
 - Reschedule another week at no additional charge, or
 - Adjust customer bill for incomplete week.
 - c. Terms and conditions, specified in a. and b., preceding, constitute the customer's sole recourse for incomplete reports.
- 5. Ongoing and monthly reports are produced on a weekly basis.
- 6. Monthly reports contain a minimum of four weeks (consecutive) of data.
- 7. The minimum service period (billing) for TDRS is as follows:

REPORT DURATION

MINIMUM SERVICE PERIOD

One week
One month
Ongoing

One week
One month
Two months

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS) (CONT'D)

D. Rates and Charges

TDRS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge, per account, per order	TFDO1	\$ 30.00	—
• TDRS study, per facility, i.e., individual access line, group or queue			
- One week	TFPAW	120.00	—
- One month	TFPAM	210.00	—
- Ongoing	TFPAO	90.00	\$120.00
• TDRS study for dedicated common block features/measurements			
- One week	TFPBW	500.00	—
- One month	TFPBM	950.00	—
- Ongoing	TFPBO	350.00	600.00

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.4 TRAFFIC DATA REPORT SERVICE (TDRS)

D. Rates and Charges (Cont'd)

**CREDIT
ADJUSTMENT**

- Credit adjustment applicable when a customer accepts a less than 90 percent complete weekly report
 - Each facility study
 - One week \$ 30.00
 - One month 15.00
 - Ongoing 10.00
 - Each dedicated common block features/measurements study
 - One week 135.00
 - One month 60.00
 - Ongoing 40.00

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10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.8 BUSINESS CONTINGENCY SERVICE

A. Business Continuation Routing

1. Description

Business Continuation Routing provides the customer with the ability to activate a predefined business continuity telecommunications service through the use of a Telephone User Interface (TUI) menu. Business Continuation Routing will provide call redirection to one of two telephone numbers that have been preselected by the customer to be part of their Business Continuation Routing Plan. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using one of two forwarding options, Option A or Option B. Only one option can be activated at any point in time. Business Continuation Routing is available on PBX trunks, business exchange access lines, Single Line ISDN lines, Centrex type station lines, DSS Basic trunks and DID numbers.

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2. Definitions

Service Establishment

The administration of the initial customer service request and testing of the predefined service configuration.

Activation

The act of invoking a pre-established Business Continuation Routing option by the customer.

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Occurrence

Each separate occasion that the plan configuration is implemented for activation purposes.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is invoked under Option A, all telephone numbers within that group will be redirected to the numbers under Option A.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

- A. Business Continuation Routing
 - 2. Definitions (Cont'd)

Number Establishment or Change Charge

The creation of database elements allowing network forwarding to take place. Includes implementation of and or change to any option of a customer telephone number provisioned in the network.

Telephone User Interface

User interaction with the telephone through the interactive voice response system to enable Business Continuation Routing.

3. Terms and Conditions

- a. The Company will furnish Business Continuation Routing where facilities permit.
- b. A maximum of 100 numbers per wire center, per customer is allowed.
- c. The Company reserves the right to invoke a throttling process that could block calls in order to protect the network from extraordinary traffic loads. Extreme call loads could be hazardous to our network.
- d. Business Continuation Routing may be activated 24 hours a day, seven days a week by notifying the Company.
- e. The telephone numbers where the calls will be redirected when Business Continuation Routing is invoked must be in place or subscribed to at the same time as Business Continuation Routing.
- f. Suspension of service, either full or partial of Business Continuation Routing, is not permitted.
- g. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number from the forwarding switch, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.
- h. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.

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10. MISCELLANEOUS SERVICE OFFERINGS

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10.10.8 BUSINESS CONTINGENCY SERVICE

- A. Business Continuation Routing
 - 3. Terms and Conditions (Cont'd)

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- i. The customer must redirect all telephone numbers in a group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.

(C)

(D)

(D)

4. Rates and Charges

- a. Rates and charges for Business Continuation Routing are in addition to the rates and charges for any other services associated with Business Continuation Routing.
- b. Nonrecurring charges, as specified elsewhere, will apply when adding or changing services associated with Business Continuation Routing.
- c. A Service Establishment charge will apply for Business Continuation Routing. This charge will apply again if the customer changes the service or reestablishes Business Continuation Routing at a later date.
- d. Extraordinary Networking rates and charges will be developed on an individual case basis when unique engineering and/or customer specified dedicated investment is required.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

4. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
• Service Establishment Charge[1]	SEPCS	\$150.00	—	
• Number Establishment or Change Charge, per number	REAKY	8.50	—	(T)
• Digital Switched Service capability, per Digital Switched Facility[2,3]	C2RDX	—	\$75.00	(T)
• Access Line/Trunk capability, per line and/or trunk[2,3]	C2RLX	—	3.50	(T)

[1] Applies on initial installation and when adding new numbers. (T)

(D)

[2] With Digital Switched Service or Primary Rate Service, the customer will be billed the rate associated with the quantity of Digital Switched Facilities (DS1s) or Access Lines (DID numbers), but not both. (C)
|
(C)

[3] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation. (T)
(T)

Transmittal No. 2010-022-PL

Effective: December 7, 2010

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.8 BUSINESS CONTINGENCY SERVICE

4. Rates and Charges (Cont'd)

	USOC	NON- RECURRING CHARGE	MONTHLY RATE	DAILY RATE	
• Activation Charge[1]					
- 2nd or more occurrences, in a month or 30 day period or continuance of first occurrence beyond 48 hours of activation	N/A	\$100.00	—	\$200.00	(C)
• Group Establishment Charge, per group[2]	SEPCU	50.00	—	—	

[1] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition or monthly, whichever occurs first.

[2] Does not apply to the first group on initial installation.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.11 TRANSFER ARRANGEMENT

A. Description

This arrangement consists of a central office-located relay which is activated via a separately provided intraoffice channel and premises-located key. This arrangement permits the customer to temporarily disconnect a circuit at one location and transfer service to that circuit to a secondary location.

B. Terms and Conditions

1. An intraoffice channel and an on-premises key are required in addition to the transfer arrangement.
2. This service is provided where facilities are available and subject to equipment limitations.
3. Rates shown below apply only to transfer arrangements utilizing a customer-provided key installed on or after December 30, 1982.

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Transfer Arrangement	TEECP	\$13.00	\$1.25

(N)

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Original Sheet 54

10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

1. Description

211 Service (“211”) is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

2. Terms and Conditions

- a. 211 Service is available in Qwest Corporation territory only. To provide 211 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier’s (CLEC) end user, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 211 code.
- c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of the Exchange and Network Services Tariff.
- e. Directory listings may be provided for 211 under the terms, conditions, rates and charges specified in 5.7.1, preceding.

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(N)

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Original Sheet 55

10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

2. Terms and Conditions (Cont'd)

f. Access to 211 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 211 subscriber will not be completed.

g. The 211 subscriber is restricted from selling or transferring the 211 code to an unaffiliated entity, either directly or indirectly.

h. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 211 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 211 from areas where 211 Service is not provided will be advised that the service is not available from their number.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

2. Terms and Conditions (Cont'd)

- j. Disputes regarding geographic coverage by two or more 211 subscribers will be referred to the Oregon Public Utility Commission.
- k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 211 Service is provided where facilities permit.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

2. Terms and Conditions (Cont'd)

- n. The 211 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach community information and referral services provided by dialing 211.
- o. 211 will be provided under the following conditions:
 - (1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 without impairing the Company's general telephone service or telephone plant.
 - (2) The 211 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.
 - (3) The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - (4) Suspension of 211 Services is not allowed.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

2. Terms and Conditions

o. 211 will be provided under the following conditions: (Cont'd)

(5) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. At the Company's request, the 211 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 211 service.

(6) The Company will provide both oral and written notification when a 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

p. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:

(1) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The Company's provision of access to the 211 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff and/or price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

2. Terms and Conditions (Cont'd)

- q. The Company may take all legal and practical steps to disassociate it from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.
- r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Price List. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to the 211 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 211 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to 211 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	30.00
(3) Charge per call routed	-

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT'D)

B. 311 Service

1. Description

311 Service (311) is a three-digit local dialing arrangement available in specified areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.

2. Terms and Conditions

- a. 311 Service is available in Qwest Corporation territory only. To provide 311 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 311 code.
- c. 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of the Exchange and Network Services Tariff.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service

2. Terms and Conditions (Cont'd)

- e. Directory listings may be provided for 311 under the terms, conditions, rates and charges specified in 5.7.1, preceding.
- f. Access to 311 is not available to the following classes of service:
 - 1+,
 - 0+, 0-(credit card, third-party billing, collect calls),
 - 101XXXX,

In addition, operator assisted calls to the 311 subscriber will not be completed.

- g. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity, either directly or indirectly.
- h. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 311 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 311 from areas where 311 Service is not provided will be advised that the service is not available from their number.
- j. Disputes regarding geographic coverage by two or more 311 subscribers will be referred to the Oregon Public Utility Commission.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service

2. Terms and Conditions (Cont'd)

- k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 311 Service is provided where facilities permit.
- n. The 311 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach non-emergency local government services provided by dialing 311.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service

2. Terms and Conditions (Cont'd)

o. 311 will be provided under the following conditions:

- (1) The 311 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to handle calls to 311 without impairing the Company's general telephone service or telephone plant.
- (2) The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (4) Suspension of 311 Services is not allowed.
- (5) The 311 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Company, the 311 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 311 service.
- (6) The Company will provide both oral and written notification when a 311 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 311 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service

2. Terms and Conditions (Cont'd)

p. The following conditions apply if the 311 subscriber provides a pre-recorded announcement:

- (1) The 311 subscriber will provide announcements. The Company will provide only delivery of the call.
- (2) The provision of access to the 311 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
- (3) The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- (4) The 311 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff and/or price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service

2. Terms and Conditions (Cont'd)

- q. The Company may take all legal and practical steps to disassociate itself from 311 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, its employees or agents, in connection with this Price List. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- s. Calls placed to the 311 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone or ZIP Codes can be provided where technically feasible.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 311 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 311 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	30.00
(3) Charge per call routed	-

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT'D)

C. 511 Service

1. Description

511 Service ("511") is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.

2. Terms and Conditions

- a. 511 Service is available in Qwest Corporation territory only. To provide 511 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This services if provided subject to the availability of the 511 code.
- c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of the Exchange and Network Services Tariff.
- e. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in 5.7.1, preceding.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service

2. Terms and Conditions (Cont'd)

f. Access to 511 is not available to the following classes of service:

- 1+,
- 0+, 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 511 subscriber will not be completed.

g. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

h. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service

2. Terms and Conditions (Cont'd)

- j. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Oregon Public Utility Commission.
- k. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. 511 Service is provided where facilities permit.
- n. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service

2. Terms and Conditions (Cont'd)

o. 511 will be provided under the following conditions:

- (1) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant.
- (2) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (4) Suspension of 511 Service is not allowed.
- (5) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.
- (6) The Company will provide both oral and written notification when a 511 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service

2. Terms and Conditions (Cont'd)

p. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:

- (1) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.
- (2) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject availability of such facilities and the requirements of the local exchange network.
- (3) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- (4) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff and/or price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service

2. Terms and Conditions (Cont'd)

- q. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- r. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Price List. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber. (T)
- s. Calls placed to 511 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible. (N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 511 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	30.00
(3) Charge per call routed	-

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT'D)

D. 711 Services

1. Description

711 Service ("711") is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

2. Terms and Conditions

- a. 711 Service is available in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier's (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 711 code.
- c. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).
- d. Limitations and use of service apply as stated in Section 2 of the Exchange and Network Services Tariff.
- e. Directory listings may be provided for 711 at no charge.

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(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT'D)

D. 711 Service

2. Terms and Conditions (Cont'd)

f. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls),
- 101XXXX,

In addition, operator assisted calls to the 711 subscriber will not be completed.

- g. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
- h. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D. 711 Service

2. Terms and Conditions (Cont'd)

- j. The Company will provision the subscriber's order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- k. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- l. 711 Service is provided where facilities permit.
- m. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D. 711 Service

2. Terms and Conditions (Cont'd)

n. 711 will be provided under the following conditions:

- (1) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company's general telephone service or telephone plant.
- (2) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (4) Suspension of 711 Services is not allowed.
- (5) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company's request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber's 711 service.
- (6) The Company will provide both oral and written notification when a 711 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D. 711 Service

2. Terms and Conditions (Cont'd)

o. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:

(1) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The Company's provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff and/or price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(T)

p. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Price List. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

(T)

r. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D. 711 Services (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 711 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 711 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	30.00
(3) Charge per call routed	-

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT'D)

E. 811 Service

1. Description

811 Service ("811") is a three-digit local dialing arrangement available in specified areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by state One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).

2. Terms and Conditions

- a. 811 Service is available in Qwest Corporation territory only. To provide 811 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier's (CLEC) end user, the 811 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.
- b. This service is provided subject to the availability of the 811 code.
- c. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.)
- d. Limitations and use of service apply as stated in Section 2 of the Exchange and Network Services Tariff.
- e. Directory listings may be provided for 811 under the terms, conditions and rates specified in 5.7.1, preceding.

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(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont'd)

f. Access to 811 is not available to the following classes of service:

- 1+
- 0+, 0- (credit card, third-party billing, collect calls)
- 101XXXX

In addition, operator assisted calls to the 811 subscriber will not be completed.

- g. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.
- h. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- i. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 from areas where 811 service is not being provided will be advised that the service is not available from the number.
- j. Disputes regarding geographic coverage by two or more 811 subscribers will be referred to the Oregon Public Utility Commission.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont'd)

- k. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 811 subscriber has failed to establish service or decides to discontinue service establishment, the 811 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

- l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to number.
- m. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach the One Call Center for services provided by dialing 811.

(N)

Qwest Corporation

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont'd)

n. 811 will be provided under the following conditions:

- (1) The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
- (2) The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The 811 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
- (4) Suspension of 811 Service is not allowed.
- (5) The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.
- (6) The Company will provide both oral and written notification when an 811 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

(N)

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont'd)

o. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:

- (1) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.
- (2) The provision of access to the 811 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
- (3) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- (4) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff and/or price list, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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Qwest Corporation
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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont'd)

- p. The Company may take all legal and practical steps to disassociate itself from 811 subscribers who business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- q. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents in connection with this Price List. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.
- r. Calls placed to the 811 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

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10. MISCELLANEOUS SERVICE OFFERINGS

(N)

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E. 811 Service (Cont'd)

3. Rates and Charges

- a. A Service Establishment charge will apply per point-to number.
- b. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
- c. A Central Office Switch Activation charge will apply per central office translated to the point-to number and to change the point-to number.
- d. Charges applicable to the 811 Service are as follows:

	NONRECURRING CHARGE
(1) Service Establishment Charge	
• Per Point-to Number	\$300.00
(2) Central Office Switch Activation Charge	
• Per Central Office Switch translated	30.00
(3) Charge per call routed	0.01

(N)

Qwest Corporation d/b/a CenturyLink QC

(C)

**EXCHANGE AND
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Cancels Original Index Sheet 1

14. INTEGRATED SERVICES DIGITAL NETWORK

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Primary Rate Service.....	30	(N)
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Primary Rate Service Bundle	47	(N)
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**EXCHANGE AND
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SECTION 14
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14. INTEGRATED SERVICES DIGITAL NETWORK

(N)

14.1 GENERAL

A. Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Definitions of terms and the two standard methods of access using the ISDN architecture are:

Basic Rate Service

BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRS is offered as a packaged offering referred to as Single Line ISDN Service.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

(N)

Qwest Corporation

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14. INTEGRATED SERVICES DIGITAL NETWORK

(N)

14.1 GENERAL

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 kbps on BRS, and signaling only information up to 64 kbps for PRS, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a signal D-channel.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23 B+D access. The B-channels carry voice, circuit-switched data, and video, while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply.

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4, preceding, may apply.

(N)

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14. INTEGRATED SERVICES DIGITAL NETWORK

(N)

14.1 GENERAL (CONT'D)

C. Terms and Conditions

1. General

- a. The customer or customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.
- b. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel Packet Service capabilities.
- c. The Company shall terminate ISDN Service at the Company network interface.
- d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.
- e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.
- f. Customers who want to migrate from Basic Rate Service to Single Line ISDN Service may do so without any penalties.

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Qwest Corporation d/b/a CenturyLink QC

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. Terms and Conditions

1. General (Cont'd)

- g. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. **When the Company advises a customer that ordered services are available on the requested due date, and the customer is unable or unwilling to accept service at that time, the facilities will be held available for the customer for a 30 business day grace period. If after 30 business days the customer still has not accepted service, regular monthly billing for the ordered services may begin, or the facilities will be released for other service order activity, and cancellation charges (non-recurring charges that would have applied had the service been installed) may be applied. These cancellation and deferment provisions apply to requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service.** Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order.

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Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last completed and determines what percentage of the Company's provisioning costs have been incurred as of that critical date. The cancellation charge will be determined by multiplying the percentage times the non-recurring charges associated with the order, or that part of the order being cancelled. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.

OR2017-010

Transmittal No. 2017-004-PL

Effective: May 22, 2017

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

Qwest Corporation

PRICE LIST OREGON

EXCHANGE AND
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14. INTEGRATED SERVICES DIGITAL NETWORK

(N)

14.1 GENERAL

C. Terms and Conditions

1. General (Cont'd)

h. If an ISDN service interruption, disconnection, error, performance failure, or some out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service will be based on a 30 day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and then multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

i. RSP Termination/Cancellation Charges

(1) Early termination charges will apply if a PRS Rate Stability Plan (RSP) is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination.

(2) If a customer terminates a RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.

(3) If a customer terminates a PRS RSP after the date of installation but prior to the expiration of the contract, termination charges will apply as specified in the Termination Liability/Waiver Policy, set forth in 2.2.14 of the Exchange and Network Services Tariff.

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(4) If the PRS facility is moved to an existing DS3 facility and the Waiver Policy conditions are met, as specified in 2.2.14 of the Exchange and Network Services Tariff termination charges will not apply.

(T)

j. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Price List.

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(T)(N)

Qwest Corporation
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**EXCHANGE AND
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SECTION 14
Original Sheet 6

14. INTEGRATED SERVICES DIGITAL NETWORK

(N)

14.1 GENERAL

C. Terms and Conditions

1. General (Cont'd)

k. Order Cancellation

- (1) When an application or request for service is canceled in whole or in part before service is established, the customer is required, on demand, to reimburse the Company for all expense incurred in connection with the application for service and the installation of the required equipment and facilities before notice of cancellation is received. Such charges are not to exceed the installation, construction and termination charges otherwise applicable if the service had been established.
- (2) When an application for a service requiring a special assembly of equipment, is canceled in whole or in part before the service is established, the customer is required, on demand, to reimburse the Company for all expenses which were incurred in connection with the application for and/or installation of service including but not limited to engineering costs, and which were incurred prior to notice of cancellation. This reimbursement practice will apply to all special assembly requests with the exception of inquiries.

2. Availability

- a. The rates and charges for Single Line ISDN Service are applicable to customers whose serving central office has been identified by the Company as having ISDN available.
- b. Single Line ISDN Service may be provided to customers from a central office other than their normal serving office as determined by the Company.
- c. Single Line ISDN Service is offered where ISDN compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements.
- d. Some services are not available and/or compatible with ISDN.

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14.1 GENERAL

C. Terms and Conditions (Cont'd)

3. Local Calling Areas and Telephone Numbers

- a. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's ISDN Service will be that of the designated ISDN-equipped central office.
- b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

- a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.
- b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by a nonparty, customer shall indemnify and hold the Company harmless.

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14. INTEGRATED SERVICES DIGITAL NETWORK

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14.1 GENERAL

C. Terms and Conditions (Cont'd)

5. Protection of the Network

- a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company-provided facilities or other companies' facilities used in connection with the provision of ISDN capabilities, such as customer-provided equipment.
- b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
- c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

(C)

Single Line ISDN Service is a business service and is compatible with National ISDN. Single Line Service includes circuit-switched voice, circuit-switched data and packet functionality.

A. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

1. Voice Features

Call Appearance

Call Appearances are the position(s) on a terminal to which numbers are assigned. A Directory Number can be shared by more than one ISDN terminal. The quantity and/or position of Primary Directory Number (PDN), Secondary Directory Numbers (SDN), Analog Call Appearance (ACA) and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six call appearances per terminal are included in standard package.

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
 - 1. Voice Features (Cont'd)

Call Exclusion

This feature has two options:

- Automatic Exclusion

This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion

This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all voice calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all voice calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls

The user can forward all PDN voice calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
1. Voice Features (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

- Incoming (ICLID)

Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to a Shared Directory Number. ICLID cannot just display to the PDN when the number is shared.

- Outgoing (OCLID)

This feature provides a user, who is originating a call, with information about the called party and the facility or destination.

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
1. Voice Features (Cont'd)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

- Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

- Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.

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OR2023-07

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14.2 BASIC RATE SERVICE OFFERINGS

14.2. SINGLE LINE ISDN SERVICE [1]

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- A. Standard Features and Functions
 - 1. Voice Features (Cont'd)

Message Waiting Indication

This feature is available on PDN's and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a DSL, an additional PDN charge, will apply.

Ringling Options

Ringling options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the shared CAs of a DN. The ringling options available on a per-station basis for a shared DN are as follow:

- Abbreviated Ringing
Assigned for a user who wants the station to begin ringing immediately for an incoming call and to stop ringing after "N" seconds.
- Delayed Ringing
Assigned for an incoming call to be delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.
- No Ringing
Assigned for a user who desires no ringing for an incoming call that terminates on a CA of that DN.
- Normal Ringing
Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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A. Standard Features and Functions

1. Voice Features (Cont'd)

Secondary Directory Number (SDN)

A SDN is any directory number other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance

This allows several users to share one or more call appearances for a particular directory number. Origination of and termination of calls on one terminal will affect all terminals sharing the call appearance. All Shared Call Appearances must be provisioned from the same serving central office. If more than two shared call appearances are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to thirty preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a feature.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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A. Standard Features and Functions (Cont'd)

2. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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A. Standard Features and Functions (Cont'd)

3. D-Channel Packet-Switched Data Features

X.25 Fast Select

This is a function of the CPE. It is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet function allows a user to assign billing to the called data telephone number on a per-call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1] (CONT'D)

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B. Optional Features and Functions

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN will be the standard set of voice and data features.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line Service user's terminal. All Analog Call Appearances must be provisioned from the same serving central office as the Single Line Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called Directory Number. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the private status cannot be deactivated by the customer. Rates and charges are provided herein. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party's ISDN terminal. The called party may receive a private or unavailable indicator, in that case the caller's name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification which is part of the Display standard feature.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

CLASS Features

- Call Rejection
This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.
- Continuous Redial
This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.
- Last Call Return
This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.
- Priority Call
This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.
- Selective Call Forwarding
This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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14.2.1 SINGLE LINE ISDN SERVICE [1]

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B. Optional Features and Functions (Cont'd)

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting is available for circuit-switched voice and data on PDNs.

Hunting will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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14.2.1 SINGLE LINE ISDN SERVICE [1]

(C)

B. Optional Features and Functions (Cont'd)

MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.
- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

(C)

B. Optional Features and Functions (Cont'd)

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add additional parties (up to five), and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming call identified as Reverse Charge calls.

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1] (CONT'D)

(C)

C. Rates and Charges

1. Extended Area Service increments and the Optional Calling Plan rates and charges are applied per B-channel which carry circuit-switched voice and/or data traffic.
2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.
3. Additional CAs are available at rates and charges specified in Optional Features and Functions.

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

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C. Rates and Charges (Cont'd)

4. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for both nonrecurring charges and monthly rates. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:
 - a. The customer may add Single Line Service at contracted rates during the term of the agreement subject to terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.
 - b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14 of the Exchange and Network Services Tariff. There is no minimum service period.
 - c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.
 - d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.

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OR2023-07

Transmittal No. 2023-002-PL

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [2]

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C. Rates and Charges (Cont'd)

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.

Single Line ISDN Service Basic Rate Access is offered as flat rated service. D-channel packet switching usage is included in the BRA monthly rates.

- a. Basic Rate Access including Standard Features and Functions, each

	USOC	NONRECURRING CHARGE
(1) Month-to-Month		
• Flat	BAFHB	\$110.00
(2) Rate Stabilized Plan		
• Flat	BAFTB	
- 1 year		93.50
- 2 years		82.50
- 3 years		55.00
- 5 years		-

	MONTHLY RATE PER RATE GROUP		
	1	2	3
(1) Month-to-Month			
• Flat[1]	\$58.00	\$62.00	\$78.35
(2) Rate Stabilized Plan			
• Flat[1]			
- 1 year[1]	56.84	60.76	77.11
- 2 years[1]	55.68	59.52	75.87
- 3 years[1]	54.52	58.28	74.63
- 5 years[1]	52.20	55.80	74.45

[1] EAS rate increment also applies. See 5.1.1 of the Exchange and Network Services Tariff.

[2] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

(N)

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

NOTICE
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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [3]

(C)

C. Rates and Charges

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
(Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
b. Optional Features and Functions			
• Additional Call Appearances, per appearance	ACS	\$ 7.00	\$1.00
• Additional Primary Directory Number, per PDN[1]	A6PPK	15.00	5.00
• Additional Secondary Directory Number, per SDN	A6QPN	10.00	1.00
• Additional Shared Call Appearance, per appearance	AS9	7.00	1.00
• Additional X.25 Logical Channel, per logical channel	NW9AL	12.00	-
• Analog Call Appearance, per number	MAZ	7.00	1.00
• Call Forwarding-Busy Line-All Calls, per number[2]	NQ5PN	12.00	-
• Call Forwarding-Don't Answer- All Calls, per number[2]	NQ6PN	12.00	-
• Call Forwarding-Variable- All Calls, per SDN[2]	NZGPN	12.00	-

[1] Inherent with the purchase of an additional PDN are all of the standard voice and data features for Single Line ISDN Service.

[2] Optional with Additional Secondary Directory Numbers.

(N)

[3] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

(C)

C. Rates and Charges

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
 - b. Optional Features and Functions (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Pickup, per number	NZHPN	\$12.00	–
• Caller Identification Blocking-All Calls, per PDN	NDD	15.00	–
• Calling Name Identification, per number	NMCPN	10.00	\$2.50
• CLASS Features			
- Call Rejection, per PDN	FKQPN	10.00	3.50
- Continuous Redial, per PDN	FKAPN	10.00	2.50
- Last Call Return, per PDN	FKDPN	10.00	2.00
- Priority Call, per PDN	NC8PN	10.00	2.50
- Selective Call Forwarding, per PDN	FKEPN	10.00	2.50
• Key Short Hunt			
- Per group	NHGPG	10.00	–
- Per number	NHGPN	10.00	2.00

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [2]

(C)

C. Rates and Charges

5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
 - b. Optional Features and Functions (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Multiline Hunt Service[1]			
- Circular Hunt,			
- Data, per B-channel	HDT	\$10.00	\$2.00
- Data, per group	HDTPG	10.00	-
- Voice, per B-channel	NZS	10.00	2.00
- Voice, per group	NZSPG	10.00	-
- Regular Hunt,			
- Data, per B-channel	N2D	10.00	2.00
- Data, per group	N2DPG	10.00	-
- Voice, per B-channel	NZQ	10.00	2.00
- Voice, per group	NZQPG	10.00	-
- UCD Hunt,			
- Data, per B-channel	H6U	10.00	8.50
- Data, per group	H6UPG	20.00	-
- Voice, per B-channel	NZT	10.00	8.50
- Voice, per group	NZTPG	20.00	-

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

[2] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [1]

(C)

C. Rates and Charges

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
 - b. Optional Features and Functions (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Non-Standard Configuration Group, per button	N3CPB	\$13.00	–
• Redirecting Number Delivery, per number	RD7PN	10.00	\$2.00
• Series Completion Hunt			
- Per group	SE3PG	10.00	–
- Per number	SE3PN	10.00	2.00
• Six-Way Conference, per terminal	NZ6PK	18.00	1.00
• Speed Calling 8, per terminal	NN8PK	15.00	1.00
• X.25 Fast Select Acceptance, per number	GXEPN	10.00	–
• X.25 Reverse Charge Acceptance, per number	G5BPN	10.00	–

[1] Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERINGS

14.2.1 SINGLE LINE ISDN SERVICE [3]

C. Rates and Charges

(C)

- 5. The following rates and charges apply in addition to applicable rates and charges for other services as provided in this Price List and other Company Tariffs.
(Cont'd)

	USOC	NONRECURRING CHARGE
c. Change Charges		
• Access changes made to a DSL will result in an access charge[1]	REA17	\$20.00
• Feature changes made to the standard package will result in a feature charge[1,2]	REA1B	12.00

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.

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[3] **Effective June 1, 2023, Single Line ISDN Service is grandfathered for small business customers and will no longer be available to new small business customers.**

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OR2023-07

Transmittal No. 2023-002-PL

Effective: June 1, 2023

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.

B. Definitions

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video information. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

- B. Definitions (Cont'd)
2. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

- Call-By-Call PRS

The PRS B-channels are configured to support inward and outward call flexibility determined by the customer traffic flow.

- Dedicated PRS

Each B-channel is dedicated to inward, outward or 2-way traffic.

Uniform Access Solution (UAS) Network Connection

The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire T1.

3. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

- B. Definitions (Cont'd)
- 3. Standard Features (Cont'd)

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company. Most Company switches do not have this capability and will be a function of the customers PBX.

Direct Inward/Outward Dialing

Allows station users to place or receive calls by-passing the attendant.

Circuit-Switched Data

Allows the transmission of circuit-switched data on a voice circuit.

- 4. Optional Features

2B Channel Transfer

2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

ISDN Calling Name Delivery (ICNAM)

ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

C. Terms and Conditions

1. PRS is provided subject to the availability of central office facilities.
2. Each PRS consists of one T1 facility and one Service Configuration. A customer may request more than one PRS per premises.
3. Terms, conditions, rates and charges, as described for PRS are in addition to the regular rates and charges for the service with which PRS is associated.
4. Some services are not available and/or compatible with PRS.
5. Loop Diversity and Avoidance defined in the Private Line Transport Services Tariff is available with PRS.
 - Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.
 - Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.
6. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.
7. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
8. The PRS facility for all channels may be provisioned on an existing or new T3 facility.
9. Basic PRS requires a minimum of one PRS T1 facility with a service configuration, and TCs. A customer may request more than one PRS per premises.
10. *DID* numbers associated with PRS are found in 5.3.4, preceding. A *DID* Trunk Termination is required for each inward or 2-way B-channel in a PRS.
11. Circuit-Switched Data PRS is only intended for data calls, including video.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

C. Terms and Conditions (Cont'd)

12. ISDN Calling Name Delivery (CNAM) is an optional central office-based feature available for use with ISDN PRS. The Company may monitor the customer's usage of this feature to ensure that the customer's use of CNAM is consistent with applicable restrictions and limitations as listed below. Unacceptable use will result in the Company disabling the feature from future use.

Unacceptable use of ISDN CNAM includes, but is not limited to, any of the following situations:

- High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.
- Calls that originate and attempt to terminate or terminate on PRS facilities for the same subscriber at the same physical location.
- Using Caller ID digits other than those belonging to the PRS subscriber.

If the Company has any reason to believe a customer is using ISDN CNAM in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Further, once the Company has disabled the ISDN CNAM for reasons of unacceptable use, the feature will not be restored during the life of the PRS service.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont'd)

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13. Cancellation of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use **as set forth in Section 14.1.C.1.g.**

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b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

OR2017-010

Transmittal No. 2017-004-PL

Effective: May 22, 2017

NOTICE

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

C. Terms and Conditions (Cont'd)

13. Cancellation of Application For Service (Cont'd)

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
- Plant Test Date (PTD): The date acceptance testing is performed with the customer.
- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.7., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

	APP	DLRD	PTD	DD
	%	%	%	%
• Primary Rate Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

C. Terms and Conditions (Cont'd)

13. Cancellation of Application For Service (Cont'd)

- g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.
- h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.
- i. PRS may not be used to exchange Toll VoIP-PSTN Traffic, as defined by the Federal Communications Commission in FCC 11-161, In the Matter of Developing a Unified Intercarrier Compensation Regime, issued, December 29, 2011.

D. Rates and Charges

1. Month to Month Transport

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Stand alone T1 facility, per 24 channel facility[1]	ZPT1X	\$ 900.00	\$137.00
• T1 facility provisioned on a T3, per T1 facility activated[1]	ZP3	900.00	-

2. Service Configuration

• 23B+D	ZPAZD	1,025.00	400.00
• 24B	ZPA1X	1,025.00	400.00
• 23B+Back-up D	ZPAZA	1,025.00	400.00

[1] One Service Configuration is required for each T1 facility.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

3. ISDN Trunk Connection,
per B-Channel[1]

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call-By-Call[2,3]	PT31C	\$ 50.30	\$ 17.00
• Dedicated			
- Inward[2]	PT311	50.30	17.00
- Outward[3]	PT31O	50.30	17.00
- 2-Way[2,3]	PT312	50.30	17.00

4. Circuit-Switched Data Connection,
per T1 facility

• 23B data only channels	PT3TA	1,265.00	583.00
• 24B data only channels	PT3TB	1,340.00	608.00

5. UAS Network Connections,
per T1 facility[3]

• UAS Network Connection	NWO	1,200.00	748.00
• Two-Way Network Connection	NWO2X	1,200.00	748.00
• In-Only Network Connection	NWO1X	1,200.00	748.00

[1] ISDN Trunk Connections charges do not apply to B-channels on Circuit Switched Data PRS or UAS.

[2] Requires a Direct-Inward-Dialing (*DID*) trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* service.

[3] EAS charges as specified in 5.1.1, preceding, also apply.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
6. Optional Features, per T1 facility			
• 2B Channel Transfer	ZPTMX	\$100.00	\$25.00
• ISDN Calling Name Delivery	NM1PP	175.00	20.00
• ISDN Redirecting Number Delivery	RN4PP	55.00	7.00

7. Nonrecurring charges apply as follows:

	NONRECURRING CHARGE
• All miscellaneous changes or rearrangements of facilities, per facility	\$ 50.00
• Cancellation Charge	1,500.00
• Rollover Charge	
- Move existing DS1 to DS3 on vacant channels	325.00
• Moving current customer T1 facility	
- Within same central office	500.00
- Outside current central office	1,000.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

8. Primary Rate Service Rate Stability Plan

- a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and Service Configurations for customers who agree to continue to subscribe to PRS facilities for a 3- to 5-year period and/or Discounted T1 Facilities, Trunk Connections, and UAS Network Connections for 3- or 5-year periods. *DID* trunk terminations are packaged in the rate stabilized in-only and two-way Trunk Connections. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.
- b. Any additions of PRS facilities/Service Configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, or by subscribing to a separate RSP.
- c. Early termination charges may apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy is set forth in 2.2.14, preceding.
 - (1) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company. Refer to the order cancellation policy specified in 14.1.C., preceding.
 - (2) If a PRS facility is moved to an existing DS3 facility and the Waiver Policy conditions are met, termination charges will not apply.
- d. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

9. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Tariff. PRS DS1 facility, common equipment and network connections in quantities greater than 3 shall be priced on an Individual Case Basis.

10. RSP Transport

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• T1 facility			
- 3 Years	ZPT13	\$1,100.00	\$123.30
- 5 Years	ZPT15	1,100.00	109.98
• Discounted T1 facility[1]			
- 3 Years	ZPTG3	550.00	123.30
- 5 Years	ZPTG5	-	109.98
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	550.00	-
- 5 Years	ZP3H5	-	-

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] One Service Configuration is required for each T1 facility.

[3] Also requires a T3 facility and multiplexing specified elsewhere.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

11. Service Configurations

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• 23B+D			
- 3 Years	ZPXB3	\$1,025.00	\$340.00
- 5 Years	ZPXB5	1,025.00	292.00
• 24B			
- 3 Years	ZPXC3	1,025.00	340.00
- 5 Years	ZPXC5	1,025.00	292.00
• 23B+Back-up D			
- 3 Years	ZPXD3	1,025.00	340.00
- 5 Years	ZPXD5	1,025.00	292.00

12. Discounted Service Configurations[1]

• 23B+D			
- 3 Years	ZPXJ3	512.50	340.00
- 5 Years	ZPXJ5	-	292.00
• 24B			
- 3 Years	ZP XK3	512.50	340.00
- 5 Years	ZP XK5	-	292.00
• 23B+Back-up D			
- 3 Years	ZPXL3	512.50	340.00
- 5 Years	ZPXL5	-	292.00

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

12. ISDN Trunk Connection, per B-channel

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• 3-Year Plan			
- Call-By-Call			
- 2-Way[1,2]	PT332	\$ 45.15	\$ 31.83
- Dedicated			
- Inward[1]	PT331	45.15	31.83
- Outward[2]	PT33O	25.15	16.15
- 2-Way[1,2]	PT332	45.15	31.83
• 5-Year Plan			
- Call-By-Call			
- 2-Way[1,2]	PT352	-	30.15
- Dedicated			
- Inward[1]	PT351	-	30.15
- Outward[2]	PT35O	-	15.30
- 2-Way[1,2]	PT352	-	30.15

13. UAS Network Connections,
per T1 facility

• 3-Year Plan			
- Two-Way	NWO23	600.00	748.00
- In-Only	NWO13	600.00	748.00
• 5-Year Plan			
- Two-Way	NWO25	-	748.00
- In-Only	NWO15	-	748.00

[1] Separate *DID* Trunk Termination charges do not apply.

[2] EAS charges as specified in 5.1.1, preceding, also apply.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

14. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks.			
- 1-Year Plan	ZPG61	—	\$775.00
- 2-Year Plan	ZPG62	—	725.00
- 3-Year Plan	ZPG63	—	625.00
- 5-Year Plan	ZPG65	—	550.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with 23 Voice and Data trunks			
- 1-Year Plan	ZPG71	—	775.00
- 2-Year Plan	ZPG72	—	700.00
- 3-Year Plan	ZPG73	—	600.00
- 5-Year Plan	ZPG75	—	525.00

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D.14. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• PRS T1 facility and Common Equipment with UAS Network Connection.			
- 1-Year Plan	ZPG81	—	\$725.00
- 2-Year Plan	ZPG82	—	675.00
- 3-Year Plan	ZPG83	—	575.00
- 5-Year Plan	ZPG85	—	500.00
• PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.			
- 1-Year Plan	ZPG91	—	725.00
- 2-Year Plan	ZPG92	—	650.00
- 3-Year Plan	ZPG93	—	550.00
- 5-Year Plan	ZPG95	—	475.00

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges (Cont'd)

15. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a bulk rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• PRS T1 facility and Common Equipment with 23 Voice and Data trunks			
- 1-Year Plan	ZPGW1	—	\$825.00
- 2-Year Plan	ZPGW2	—	775.00
- 3-Year Plan	ZPGW3	—	675.00
- 5-Year Plan	ZPGW5	—	600.00

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14.3 PRIMARY RATE SERVICE OFFERINGS (CONT'D)

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14.3.2 RESERVED FOR FUTURE USE

14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE

A. Description

Primary Rate Service (PRS) Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRS Bundle includes the following features and services:

1. Bulk rate Integrated Services Digital Network Primary Rate Service, consisting of 23B+D and 23 Voice and Data trunks provisioned as Two-way with DID
2. Up to 100 Direct-Inward-Dialing (DID) Numbers (in blocks of 20) -Optional
3. Primary Rate Service Standard Features
4. ISDN Calling Name Delivery (ICNAM)

B. Terms and Conditions

1. Unless specified otherwise in this section, the regulations for Integrated Services Digital Network Primary Rate Service, including Service Charges, apply in addition to the regulations herein.
2. Unless specified otherwise in this section, the regulations for Direct-Inward-Dialing (DID) Service, including Non-recurring and Installation Charges, set forth in Section 5.3, apply in addition to the regulations herein.
3. Service Charges do not apply when PRS Bundle replaces existing Local Exchange Service.
4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE (CONT'D)

B. (Terms and Conditions (Cont'd))

5. Customers may order additional DID numbers, in excess of 100 for an individual PRS Bundle, subject to availability, at the rates specified in Section 5.3 of this tariff. Nonrecurring Charges apply for subsequent activation of numbers beyond those included in the bundle.
6. The Optional Features available for Primary Rate Service are available with PRS Bundle at the rates specified in Section 14.3.1.
7. PRS Bundle is available under the term commitments of 1, 2 3, and 5 years on a Rate Stabilized basis. Termination Liability Charges set forth in Section 2 apply.
8. Unless terminated by the PRS Bundle customer or the Company, a customer will remain enrolled in the PRS Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRS Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRS Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

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14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE (CONT'D)

C. Rates and Charges

The following rates apply when the customer's serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer's serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

HOST SWITCH

Term Period	Current Monthly Rate	Nonrecurring Charge
1 Year	\$ 810.00	\$0.00
2 Years	760.00	0.00
3 Years	660.00	0.00
5 Years	585.00	0.00

REMOTE CENTRAL OFFICE

Term Period	Current Monthly Rate	Nonrecurring Charge
1 Year	\$ 860.00	\$0.00
2 Years	810.00	0.00
3 Years	710.00	0.00
5 Years	635.00	0.00

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

SUBJECT	SHEET	
Basic Rate Service	1	
Basic Rate Service Offerings	1	
<i>PURCHASE PLUS REWARD</i> Plan For ISDN	21	(N)

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

A. Description

Basic Rate Service offers 2B+D or 1B+D service. The service is flat rated and has standard features predefined optional feature packages, and individually rated optional features.

Effective February 16, 1995, this Basic Rate Service Offering is no longer available for new ISDN customers. Existing BRS customers may continue their service on the same premises, and may add, change and delete service(s).

B. Definitions

Call Appearance

The position(s) on a terminal to which a telephone number is assigned.

Initial Telephone Number

The first telephone number on a terminal.

C. Standard Features and Functions

The standard features available are dependent on the serving ISDN switch and are inherent to Basic Rate Service.

1. Voice and/or Data Features

Auto Drop

This feature causes an active call to be automatically disconnected if the user selects another call appearance. This is done without pressing the "Drop" feature button.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

C. Standard Features and Functions

1. Voice and/or Data Features (Cont'd)

Display Called Number

This feature provides a visual display of the called number, termination programming and feature activation operation. This feature is operational only if the calling and called parties are served by the same switch.

Drop/Release

This feature allows the user to release a call by depressing a button.

Feature Display

This feature provides the user, who has a terminal equipped with 2 lines of 40 character display, with visual feedback on user entered information, changing functions, date and time, feature status, and messages.

Held Call/Hold

This feature allows the user to place a call on hold by depressing a button and then originate or terminate a call on another call appearance.

Idle/Ringing Call Appearance Preference

This feature enables the customer to have off-hook conditions programmed to select either an idle or ringing call appearance when a specific call appearance has not been selected manually.

Release Button

See "Drop/Release".

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

C. Standard Features and Functions

1. Voice and/or Data Features (Cont'd)

Standard Configuration Group

The standard arrangement which associates a button of an ISDN station set to a call appearance or a feature.

X.25 Logical Channel

A communication channel through the network that allows transmission of sequenced data packets through the network, utilizing X.25 protocol. No circuit capacity is preassigned to a logical channel; capacity is made available as data is transmitted. One X.25 logical channel is provided per Basic Rate Service. Additional channels are available at the rates and charges specified in F.6., following.

D. Feature Packages

Customers subscribing to Feature Packages will be entitled to the following features in addition to the Standard Features. Feature availability is dependent on the serving ISDN switch.

1. Feature Package #1

Auto Hold, Auto Intercom/Intercom, Call Forwarding Variable, Call Pick-Up, Call Transfer/Transfer, Conference/Three-Way Calling, Display/Feature Display, Inspect, One Touch Operation/Handsfree Button, Outgoing Line ID, Speed Calling, and Speed Calling Change

Definition of features:

Auto Hold

This feature causes an active call to be automatically put on hold if the user selects another Call Appearance. This is done without pressing the "Hold" feature button.

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

D. Feature Packages

1. Feature Package #1 (Cont'd)

Auto Intercom/Intercom

This feature allows direct access to another predesignated terminal by depressing a button.

Call Forwarding Variable

This feature allows the user to forward all incoming calls to a remote telephone number by pressing the Call Forwarding feature button. This button is customer programmable.

Call Pick-Up

This feature enables a user to answer incoming calls to another terminal within the users defined directed Call Pickup Group.

Call Transfer/Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Conference/Three-Way Calling

This feature allows a user to establish a three-way conference call by depressing a button.

Display/Feature Display

This feature will allow the Integrated Services Digital Network terminal user to control the display of such information as time and date, call appearance identification, and called number.

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

D. Feature Packages

1. Feature Package #1 (Cont'd)

Inspect

This feature is activated by depressing the Inspect button. It allows the user to determine what features have been assigned to the terminal and the status of active calls on the call appearance(s).

One Touch Operation/Handsfree Button

This feature allows customers with a speakerphone to activate the speakerphone, without lifting the handset, by depressing a call appearance or a feature button.

Outgoing Line ID

This feature is a visual display of the called number, termination programming and feature activation operation. This feature is operational only if the calling and called parties are served by the same switch.

Speed Calling

This feature provides for 6 to 10 numbers (depending upon Integrated Services Digital Network serving switch) to be programmed to allow the user to place a call by using a code (or feature button) instead of dialing the actual number.

Speed Calling Change

This feature permits one user per group to make initial entries or changes to Speed Calling lists.

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

D. Feature Packages (Cont'd)

2. Feature Package #2

Auto Hold, Auto Intercom/Intercom, Call Forwarding Variable, Call Pick-Up, Call Transfer/Transfer, Conference/Three-Way Calling, Display/Feature Display, Inspect, Manual Exclusion, One Touch Operation/Handsfree Button, Outgoing Line ID, Speed Calling, and Speed Calling Change

The following are features not previously defined in 1., preceding:

Manual Exclusion

This feature allows a user to restrict other users which share the call appearances of a telephone number from bridging onto an active call or retrieving a held call.

3. Feature Package #3

Auto Hold, Auto Intercom/Intercom, Call Forwarding Variable, Call Transfer/Transfer, Conference/Three-Way Calling, Display/Feature Display, Inspect, One Touch Operation/Handsfree Button, Outgoing Line ID, Six-Way Conference, Speed Calling, and Speed Calling Change

The following are features not previously defined in 1. or 2., preceding:

Six-Way Conference

This feature allows a user to establish a six-way conference call by depressing a button or by dialing an access code.

4. Feature Package #4

Auto Hold, Auto Intercom/Intercom, Call Forwarding Variable, Call Transfer/Transfer, Conference/Three-Way Calling, Display/Feature Display, Inspect, Manual Exclusion, One Touch Operation/Handsfree Button, Outgoing Line ID, Six-Way Conference, Speed Calling, and Speed Calling Change

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE (CONT'D)

E. Optional Features

Additional features which are available are listed below. Feature availability is dependent on the serving Integrated Services Digital Network switch.

Automatic Callback Calling/Ring Again

This feature, when activated by the user after reaching a busy signal, sends a distinctive ring to the calling station when the busy station goes on-hook. When the calling station answers, a call is automatically completed to the previously busy station. This feature is operational only if the calling and called parties are served by the same switch.

Basic Message Desk without Applications Processor

This feature provides the capability of call coverage for users by a message service center.

Call Forwarding

This feature allows incoming calls to be redirected. Customers may select any one of the following Call Forwarding type features:

- Call Forwarding Don't Answer
 - Intraoffice
 - Expanded
 - Programmable
- Call Forwarding Busy Line
 - External
 - Expanded
 - Programmable
- Call Forwarding Don't Answer/Busy Line
 - External
 - Expanded

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

E. Optional Features (Cont'd)

Message Waiting

This feature notifies the user, by display, of a message waiting at the Message Center. This feature also allows message queuing between terminals without the assistance of the Message Center.

Multiline Hunting

This feature provides a software defined search for an available call appearance to which a call can be completed. The search can be regular (beginning at the number dialed and continuing to the end of the hunt group), circular (beginning at the number dialed and continuing through all of the numbers in the hunt group regardless of the starting point or designed to evenly distribute calls within the hunt group (Uniform Call Distribution).

Multiple Call Appearance

This feature provides additional appearances of a telephone number.

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

E. Optional Features (Cont'd)

Multiple Appearance Directory Number (MADN)

This feature allows a telephone number to be assigned to more than one Integrated Services Digital Network terminal. All terminals assigned this telephone number are known as a MADN Group. There are two types of arrangements:

- Single-Call Arrangement

Allows only one terminal in the group to be active at any given time.

- Multiple-Call Arrangement

Allows more than one terminal in the group to be active at any given time.

Priority Calling Services

This service is comprised of the following three features:

- Initiated Priority Calling

This feature allows a user to initiate a priority call by going off-hook and either pressing the Priority Call feature button or by dialing a code. The user receives stutter dial tone and dials the telephone number for the call.

- Originating Priority Calling

This feature is assigned by station and designates all calls placed from the station, to other telephone numbers in the same terminal group, to be priority calls.

- Priority Calling Incoming Only

This feature allows incoming calls from outside the terminal group to terminate to a call appearance with a sub-addressing reservation of origination and priority terminations only.

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

E. Optional Features (Cont'd)

Privacy Release

This feature allows the primary member of a Multiple Appearance Directory Number (MADN) group to let another individual who shares the primary telephone number join in on an established call. This feature is applicable only to a single call arrangement in a MADN group.

Ringling Features

- Abbreviated Ringing

This feature provides ringing for a telephone number at a specific Integrated Services Digital Network (ISDN) set for a predetermined number of rings.

- Delayed Ringing

This feature provides ringing for a telephone number, at a specific ISDN set, only after it has rung a predetermined number of rings at another ISDN set.

- Distinctive Ringing

This feature applies to distinctive ringing or call waiting tone pattern, on a telephone number, that enables station users to determine the source of an incoming call.

- No Ringing

This feature prohibits ringing on all incoming calls on a particular telephone number.

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

E. Optional Features (Cont'd)

Secondary Telephone Number

The telephone numbers on the set which are in addition to the Initial Telephone Number.

Speed Calling

This feature provides for 30 to 70 numbers (depending upon ISDN serving switch) to be programmed to allow the user to place a call by using a code (or feature button) instead of dialing the actual number. This feature also permits the user to make initial entry(ies) or changes to Speed Calling lists that are associated with feature buttons.

Time and Date

This feature causes the time and date to be displayed (when ringing is applied) when the feature button is depressed.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE (CONT'D)

F. Rates and Charges

1. ISDN Basic Rate Service is an individual line or multiple line service. Following are the monthly rates and nonrecurring charges for ISDN Basic Rate and ISDN features. These rates and charges apply in addition to applicable rates and charges for other services provided in this Price List and other Company Tariffs.
2. One primary telephone listing is furnished without charge for each ISDN Basic Rate which carries switched voice and/or data traffic. Additional listings may be furnished at rates and charges specified in 5.7.1, Directory Listings, preceding.
3. Directory Assistance allowances are applied per B-channel.
4. Rates and charges for Extended Area Service and optional Message Telecommunications Service calling plans are applied per B-channel.
5. The surcharge which funds the Telephone Assistance program is applied per B-channel.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges (Cont'd)

6. ISDN is offered at the following rates and charges.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic Rate Service			
- 1B+D[1]	ACB++	\$350.00	\$73.50
- 2B+D[1]	ACB++	350.00	98.00
• Feature Package #1	OFP1X	50.00	15.00
• Feature Package #2	OFP2X	50.00	15.50
• Feature Package #3	OFP3X	50.00	18.00
• Feature Package #4	OFP4X	50.00	18.50

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[1] The monthly rate includes one X.25 logical channel.

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

(N)

114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges (Cont'd)

7. Individual Features

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Additional X.25 Logical Channel	NW9AL	\$10.00	\$5.25
• Auto Hold, per user	NWAPK	11.00	–
• Auto Intercom/Intercom, per group per user	NZ5GK	11.00	0.50
• Automatic Callback Calling/ Ring Again, per user	ACVPK	11.00	0.50
• Basic Message Desk without Application Processor, per user	NZBPK	15.00	0.50

(N)

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

(N)

114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges

7. Individual Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Forwarding			
- Don't Answer, per telephone number			
- Intraoffice	NWB	[1]	[1]
- Expanded	NWQ	[1]	[1]
- Programmable	NZD	[1]	[1]
- Busy Line, per telephone number			
- External	NWV	[1]	[1]
- Expanded	NWZ	[1]	[1]
- Programmable	NZE	[1]	[1]
- Don't Answer/Busy Line, per telephone number			
- External	NW5	[1]	[1]
- Expanded	NW6	[1]	[1]
- Variable, per telephone number	NZG	[1]	[1]
• Call Pick-Up, per group, per user	NZHGK	[1]	[1]
• Call Transfer/Transfer, per user	NZJPK	[1]	[1]
• Conference/Three-Way Calling, per user	NZ3PK	[1]	[1]
• Display/Feature Display	NZ9PK	\$11.00	\$2.00

(N)

[1] Same rates and charges as specified in 5.4.3, preceding, Custom Calling Services.

(N)

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges

7. Individual Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Hunting			
- Regular, per telephone number or terminal	NZQ	[1]	[1]
- Circular, per telephone number or terminal	NZS	[1]	[1]
- Uniform Call Distribution, per telephone number or terminal	NZT	[2]	[2]
• Inspect, per user	NPJPK	\$ 11.00	\$0.50
• Manual Exclusion, per user	NXVPK	11.00	0.50
• Message Waiting, per user	NZWPK	15.00	0.50
• Multiple Call Appearance[3]	MAZPB	11.00	2.50
• Multiple Appearance Directory Number	DR2	11.00	2.50
• Non-standard Configuration Group	NYE	250.00	-

(N)

[1] Same rates and charges as specified in 5.4.11, preceding.

(N)

[2] Same rates and charges as specified in 9.4.4, Uniform Call Distribution, preceding.

[3] Charges apply to any call appearances that are in addition to those provided with Basic Rate Service.

(N)

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges

7. Individual Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• One Touch Operation/ Handsfree, per user	NXQPK	\$11.00	\$0.50
• Outgoing Line ID, per user	NXWPK	11.00	0.50
• Priority Calling Service,			
- Initiated, per user	NCRPK	11.00	0.50
- Originating, per user	NC6PK	11.00	0.50
- Incoming Only, per user	NC8PK	11.00	0.50
• Privacy Release, per user	NZYPK	11.00	0.50
• Ringing Features			
- Abbreviated Ringing, per user	NQAPK	11.00	0.50
- Delayed Ringing, per user	NQDPK	11.00	0.50
- Distinctive Ringing, per user	NQWPK	11.00	0.50
- No Ringing, per user	NQNPk	11.00	0.50

(N)

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges

7. Individual Features (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Secondary Telephone Number, per number	DO6	[1]	[1]
• Six-Way Conference, per user	NZ6PK	\$11.00	[2]
• Speed Calling			
- 6/10 number, per user	NXGPK	[3]	[3]
- 30 number, per user	NXJPK	[4]	[4]
- 70 number, per user	NXXPK	11.00	\$12.00
• Speed Calling Change, per group, per number[5]	SLW	11.00	1.00
• Time and Date, per user	NZAPK	11.00	-

(N)

[1] Same rates and charges as specified in (*DID*) Direct-Inward-Dialing Service in 5.3.4, preceding.

(N)

[2] Same rates and charges as specified in Section 9, preceding.

[3] Same rates and charges as eight code capacity Speed Calling, located in 5.4.3, preceding, Custom Calling Services.

[4] Same rates and charges as specified in 5.4.3, preceding, Custom Calling Services.

[5] Applies Only to Speed Calling 6/10.

(N)

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges (Cont'd)

8. Nonrecurring Change Charges

	USOC	NONRECURRING CHARGE
• Change features within a standard or optional feature packages	REAFD	\$ 25.00
• Change the operation of a feature	REAFD	25.00
• Rearrange lines at the same service address	REAFE	100.00

9. Usage Charges for D-Channel Packet[1]

(N)

[1] Rates specified in 14.2.1, preceding.

(N)

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114.2 BASIC RATE SERVICE OFFERINGS

114.2.3 BASIC RATE SERVICE

F. Rates and Charges (Cont'd)

10. Transaction Initiation Charge

A Transaction Initiation charge is defined as any action taken that leads to a call acceptance by the called party. A Transaction Initiation Charge will apply for each originating or terminating call connected to a network address. This charge does not apply for unsuccessful call attempts.

RATE

• Transaction Initiation Charges, per call

- | | |
|-------------------------------|----------|
| - For the first 250,000 calls | \$0.0025 |
| - Over 250,000 calls | 0.0010 |

EXAMPLE: A customer who used 260,000 calls during the billing period would be billed \$0.0025 for the first 250,000 calls, per call, and \$0.001 for each call over 250,000 (i.e., \$0.001 times 10,000 calls).

(N)

Qwest Corporation d/b/a CenturyLink QC

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS

114.3.2 PURCHASE PLUS REWARD PLAN FOR ISDN

Effective April 16, 2010, *PURCHASE PLUS REWARD* Plan For ISDN is grandfathered to current customers for the life of their contract and will not be offered to new customers.

A. Description

1. *PURCHASE PLUS REWARD* Plan for ISDN is an offering available to business customers who enter into a one-year, two-year or three-year *TOTAL ADVANTAGE* Express (QTA Express) Agreement or *TOTAL ADVANTAGE* (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.
2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the 36 and 60 month contract rates of *QWEST* Primary Rate ISDN.

B. Terms and Conditions

1. A maximum of ten Qwest Primary Rate ISDN facilities may receive *PURCHASE PLUS REWARD* Plan discounts per customer.
2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.
3. The discount will appear as a credit(s) on the customer's monthly bill. No partial month's credit(s) can be provided. The discounts in C.1., following, apply to each qualifying circuit subscribed to by the customer under this plan.

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

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114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS

114.3.2 PURCHASE PLUS REWARD PLAN FOR ISDN (CONT'D)

(N)

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:
 - a. Discount for customers spending up to \$2,999 monthly.

INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
--	-------------------------------	-----------------------------

- 3 Year QTA Term

3 Year Primary Rate ISDN Contract[1]

\$100 - \$499	15%
\$500 - \$999	17%
\$1,000+	22%

5 Year Primary Rate ISDN Contract[2]

\$100 - \$499	25%
\$500 - \$999	27%
\$1,000+	32%

[1] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG63" as described in 14.3.1, preceding.

[2] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG65" as described in 14.3.1, preceding.

(N)

Qwest Corporation d/b/a CenturyLink QC

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114.3 PRIMARY RATE SERVICE OFFERINGS

114.3.2 PURCHASE PLUS REWARD PLAN FOR ISDN

C.1. (Cont'd)

b. Discount for customers spending \$3,000 to \$25,000 monthly.

	INCREASED QTA EXPRESS/QTA SPEND	DISCOUNTED SERVICE	MONTHLY DISCOUNT
• 3 Year QTA Term			
	3 Year Primary Rate ISDN Contract[1]		
	\$700 - \$1,399		15%
	\$1,400 - \$2,499		17%
	\$2,500+		22%
	5 Year Primary Rate ISDN Contract[2]		
	\$700 - \$1,399		25%
	\$1,400 - \$2,499		27%
	\$2,500+		32%

[1] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG63" as described in 14.3.1, preceding.

[2] Discount may only be applied to ISDN Primary Rate Service USOC "ZPG65" as described in 14.3.1, preceding.

(N)

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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Integrated T-1 Service.....	29
Uniform Access Solution Service.....	22

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|
(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

A. Description

Digital Switched Services (DSS) provides digital exchange service for PBX customers. DSS includes a DSS facility, common equipment (CEQ), local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions and Application of Services

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface each of the 24 channels into the central office switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

DS3 Service

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. A maximum of twenty-eight DSS facilities may be provisioned on DS3 Service.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

B. Definitions and Application of Services (Cont'd)

Basic Trunks

• In-Only Trunk

One-way trunk which only allows traffic from the central office switch to be transmitted to the PBX.

• Out-Only Trunk

One-way trunk which only allows traffic originating in the PBX to be transmitted to the central office switch.

• Two-Way Trunk

Trunk which allows for the traffic to be transmitted from either the central office or the PBX.

Advanced Trunks

• In-Only *DID* Trunks

In-only trunk with Direct Inward Dialing (*DID*) feature. Requires a *DID* trunk circuit termination.

• Out-Only Trunk with Answer Supervision

Out-only trunk with answer supervision feature. This feature passes answer back, signalling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

• Two-Way *DID* Trunk with Answer Supervision

Two-way trunk with *DID* and answer supervision features. Requires a *DID* trunk circuit termination.

• Two-Way Data Trunk with *DID*

Two-Way data trunk with *DID* at a transmission speed of 56 kbps. Requires a *DID* trunk circuit termination.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS) (CONT'D)

C. Terms and Conditions

1. DSS is provided subject to the availability of central office facilities.
2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
3. Each DSS facility enables the customer to add up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.
4. Additional charges are applicable for each trunk as specified in 5.2 of the Exchange and Network Services Tariff, 5.3 and 5.4, preceding, for Hunting, *DID*, etc. (T)
5. Business exchange access line rates, as found in 5.2 of the Exchange and Network Services Tariff do not apply, with the exception of Toll Access Lines. Extended Area Service increments specified in 5.1.1 of the Exchange and Network Services Tariff apply. (T)
6. Terms, conditions, rates and charges, as described in this Price List, apply as appropriate. (T)
7. Rate Stability Plans are available for DSS. See D.7., following.
8. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and *SWITCHNET 56* Service. (N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

C. Terms and Conditions (Cont'd)

9. Loop Diversity and Avoidance defined in the Private Line Transport Services Tariff is available with DSS.
 - a. Customers subscribing to Loop Diversity must also subscribe to additional DSS facilities, common equipment and trunks for the secondary route.
 - b. Customer subscribing to Avoidance must pay DS1 ICB transport channel rates, specified in the Private Line Transport Services Tariff, between the local serving office and the alternate serving office.
10. The DSS facility and common equipment may be provided from a remote central office at the DS1 interoffice mileage rates specified in the Private Line Transport Services Tariff. DS1 interoffice mileage discounts may be applicable. Associated charges will be applied to the DSS facility and common equipment and will not apply to the trunks.
11. Voice Grade 32, Voice Grade 33, *DIGICOM I* and *DIGICOM II* are available with DSS on vacant DSS facility channels, at rates and charges specified in the Private Line Transport Services Price List.
12. *CUSTOMNET* Individual Line Service is available with DSS on vacant DSS facility channels, at rates and charges specified in 10.4.1, preceding, *CUSTOMNET* Service.
13. Customers are required to provide muxing/demuxing at the customers premises, for trunks riding the DSS facility, if appropriate.
14. DSS offerings are not available for use by FCC Part 90 and Part 22 Carriers in the provision of service to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
15. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.

(T)

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

C. Terms and Conditions (Cont'd)

16. Service Delivery Acknowledgment

The following applies to requests for DSS, which are not completed by the installation due date.

When ordering DSS, the customer may request to negotiate an agreement with the Company which provides written confirmation of the agreed upon due date and liquidated damages if the order is not completed by that date. In the event the Company and customer cannot agree on liquidated damages, the customer will receive a waiver of the installation charges, plus a credit of the monthly rate for each month the order is delayed past the due date. If the order requirements are changed after the Service Delivery Acknowledgment is signed, the Company reserves the right to revise the Service Delivery Acknowledgment date and liquidated damages, and establish a new date for the installation of the service.

The Company's commitment to deliver the services as scheduled excludes delays caused by the customer or third parties, strikes, labor interruptions, accidents, acts of God, fire, flood, adverse weather conditions, shortage or unavailability of material or supplies from independent suppliers, lack of transportation, governmental ordinance, law, rule, regulation or restriction, condemnation or exercise of right of eminent domain, war or civil disorder or any other circumstance beyond the Company's control.

17. Cancellation of Application For Service

- a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

C. Terms and Conditions

17. Cancellation of Application For Service (Cont'd)

- b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

- c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:
- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
 - Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
 - Plant Test Date (PTD): The date acceptance testing is performed with the customer.
 - Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

C. Terms and Conditions

17. Cancellation of Application For Service (Cont'd)

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.6., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

	APP	DLRD	PTD	DD
	%	%	%	%
• Digital Switched Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

(N)

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

(N)
(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS) (CONT'D)

D. Rates and Charges

DSS will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
1. DSS Facility and Common Equipment			
• Stand alone DSS facility and common equipment, per 24 channel facility			
- All basic trunks or a combination of basic and advanced trunks	D7W	\$900.00	\$270.00
- All advanced trunks	D7Z	900.00	137.00
• DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[1]			
- All advanced trunks	D3F	325.00	-

(N)

[1] DS3 recurring and nonrecurring charges specified in Section 5 of the Private Line Transport Services Price List also apply.

(N)
(T)(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
2. Basic trunks with flat usage, each			
• In-only trunk[1]	T2D1X	\$50.30	\$17.00
• Out-only trunk[2]	T2DOX	50.30	17.00
• Two-way trunk[1,2]	T2DCX	50.30	17.00
3. Advanced trunks with flat usage, each			
• In-only trunk[1,3]	T2J1X	50.30	17.00
• Out-only trunk with answer supervision[2]	T2JOX	50.30	17.00
• Two-way trunk with answer supervision[1,2,3]	T2JCX	50.30	17.00
• Two-way data trunk[1,2,3]	T2JCD	50.30	17.00

(N)

[1] Hunting from 5.4.11, preceding, is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

(N)

[2] Extended Area Service increments apply as specified in 5.1 of the Exchange and Network Services Tariff.

(T)

[3] Requires a Direct-Inward-Dialing (DID) trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to DID service.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
4. Resale basic trunks with flat usage, each			
• In-only trunk[1]	T2K1X	\$50.30	\$17.00
• Out-only trunk[2]	T2KOX	50.30	17.00
• Two-way trunk[1,2]	T2KCX	50.30	17.00
5. Resale advanced trunks with flat usage, each			
• In-only trunk[1,3]	T2Z1X	50.30	17.00
• Out-only trunk with answer supervision[2]	T2ZOX	50.30	17.00
• Two-way trunk with answer supervision[1,2,3]	T2ZCX	50.30	17.00
• Two-way data trunk[1,2,3]	T2ZCD	50.30	17.00

(N)

[1] Hunting from 5.4.11, preceding, is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

(N)

[2] Extended Area Service increments apply as specified in 5.1 of the Exchange and Network Services Tariff.

(T)

[3] Requires a Direct-Inward-Dialing (*DID*) trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* service.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

6. Nonrecurring charges apply as follows:

	USOC	NONRECURRING CHARGE
• Cancellation Charge	N/A	\$1,500.00
• DSS Facility and Common Equipment Change Charge		
- Change system from all basic/combination channels to all advanced or vice versa.	N/A	[1]
• Rollover Charge		
- Move existing DS1 to DS3 on vacant channels.	N/A	325.00
• Signaling Design Change Charge	REALV	325.00
• Trunk Change Charges		
- Change the types of trunks, either in-only, out-only, or two-way, within the categories of basic or advanced.	N/A	50.30
- Change from basic trunks to advanced trunks or vice versa.	N/A	50.30
• Moving current customer T1 facility		
- Within same central office	N/A	500.00
- Outside current central office	N/A	1,000.00

(N)

[1] Same nonrecurring charges as for initial installation.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

7. Rate Stability Plan

- a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 5-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for DSS Basic Trunks and Advanced Trunks over a 1-, 3-, and 5-year period.
- b. Termination liability may apply for termination of service prior to fulfillment of the contract terms as specified in 2.2.14 of the Exchange and Network Services Tariff.
- c. Other nonrecurring charges, specified previously, may apply.
- d. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges

7. Rate Stability Plan (Cont'd)

e. The following rates apply for rate stabilized DSS facility and common equipment.

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
DSS facility and common equipment, per 24 channel facility			
• 1 Year			
- Discounted DS1 with advanced trunks only[1]	D7ZDA	\$765.00	\$145.00
• 3 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W2X	900.00	255.00
- All advanced trunks	D7Z2X	900.00	123.30
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD3	450.00	255.00
- Discounted DS1 with advanced trunks only[1]	D7ZD3	450.00	123.30

(N)

[1] Requires a 1-, 3- or 5-year contract for trunks in addition to this rate.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges

7. Rate Stability Plan (Cont'd)

- e. The following rates apply for rate stabilized DSS facility and common equipment. (Cont'd)

	USOC	STABILIZED NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• 5 Years			
- All basic trunks or a combination of basic and advanced trunks	D7W3X	\$900.00	\$240.00
- All advanced trunks	D7Z3X	900.00	109.98
- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]	D7WD5	-	240.00
- Discounted DS1 with advanced trunks only[1]	D7ZD5	-	109.98

Discounted DSS facility and common equipment provisioned on DS3 Service, per DSS facility activated[1]

• 1 year			
- All advanced trunks	D3FDA	325.00	-
• 3 years			
- All advanced trunks	D3FD3	325.00	-
• 5 years			
- All advanced trunks	D3FD5	-	-

(N)

[1] Requires a 1-, 3- or 5-year contract for trunks in addition to this rate.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges

7. Rate Stability Plan (Cont'd)

- f. The following rates apply for all 1-year rate, 3-year to 10-year rate stabilized trunks under 96 (4 DSS DS1 Facilities). All rate stabilized trunks in quantities of 96 (4 DSS DS1 Facilities) or more, shall be priced on an Individual Case Basis.

(C)
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	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
(1) 1-Year Plan			
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with <i>DID</i>	TY411	\$76.76	\$32.93
- Out-only trunk with answer supervision	TY401	42.76	16.93
- Two-way trunk with <i>DID</i> and answer supervision	TY4C1	76.76	32.93

[1] Requires a 1-, 3- or 5-year contract for the DS1 facility in addition to this rate.

[2] Separate *DID* Trunk Termination charges do not apply.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

- D. Rates and Charges
 - 7. Rate Stability Plan
 - f. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
(2) 3-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F13	\$25.15	\$16.58
- Out-only trunk	T5FO3	25.15	16.58
- Two-way trunk	T5FC3	25.15	16.58
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with <i>DID</i>	TY413	45.15	31.83
- Out-only trunk with answer supervision	TY4O3	25.15	16.15
- Two-way trunk with <i>DID</i> and answer supervision	TY4C3	45.15	31.83
• Resale advanced trunks with flat usage, each[1,2]			
- In-only trunk with <i>DID</i>	TY513	45.15	31.83
- Out-only trunk with answer supervision	TY5O3	25.15	16.15
- Two-way trunk with <i>DID</i> and answer supervision	TY5C3	45.15	31.83

(N)

[1] Requires a 1-, 3- or 5-year contract for the DS1 facility in addition to this rate.

(N)

[2] Separate *DID* Trunk Termination charges do not apply.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

- D. Rates and Charges
 - 7. Rate Stability Plan
 - f. (Cont'd)

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
(3) 5-Year Plan			
• Basic trunks with flat usage, each[1]			
- In-only trunk	T5F15	-	\$16.05
- Out-only trunk	T5FO5	-	16.05
- Two-way trunk	T5FC5	-	16.05
• Advanced trunks with flat usage, each[1,2]			
- In-only trunk with <i>DID</i>	TY415	-	30.15
- Out-only trunk with answer supervision	TY4O5	-	15.30
- Two-way trunk with <i>DID</i> and answer supervision	TY4C5	-	30.15
• Resale advanced trunks with flat usage, each[1,2]			
- In-only trunk with <i>DID</i>	TY515	-	30.15
- Out-only trunk with answer supervision	TY5O5	-	15.30
- Two-way trunk with <i>DID</i> and answer supervision	TY5C5	-	30.15

(N)

[1] Requires a 1-, 3- or 5-year contract for the DS1 facility in addition to this rate.

(N)

[2] Separate *DID* Trunk Termination charges do not apply.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges

7. Rate Stability Plan (Cont'd)

- g. The following rates apply for a bulk rated, Advanced DSS service arrangement and are only available on a Rate Stabilized basis. The rate includes an Advanced DSS DS1 facility and common equipment, and 24 trunks provisioned as In-only with DID, Out-only or Two-way with DID.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• DSS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1DU	—	\$825.00
- 2-Year Plan	4D1DV	—	625.00
- 3-Year Plan	4D1DM	—	600.00
- 5-Year Plan	4D1DN	—	575.00
• DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1DW	—	825.00
- 2-Year Plan	4D1DX	—	600.00
- 3-Year Plan	4D1DO	—	575.00
- 5-Year Plan	4D1DP	—	550.00

(N)

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15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges (Cont'd)

8. Digital Switched Service Volume Discount Plan

- a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than 50 DSS trunks at 1 premises on 1 customer billing number. The discounted rate, specified below, begins with the 51st DSS trunk at the same customer premises. The same customer must subscribe to discounted trunks but the customer billing number may be different than the initial 50 trunks.
- b. Trunks other than DSS trunks, utilizing the DSS common equipment, will not be discounted.
- c. Rates and charges specified in either 1. or 5., preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.
- d. Rates and Charges for 51 Trunks and Above

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Basic trunks with flat usage, each			
- In-only trunk[1]	2LM1X	\$50.30	\$17.00
- Out-only trunk[2]	2LMOX	50.30	17.00
- Two-way trunk[1,2]	2LMCX	50.30	17.00

(N)

[1] Hunting from 5.4.11, preceding, is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

(N)

[2] Extended Area Service increments apply as specified in 5.1 of the Exchange and Network Services Tariff.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges

8. Digital Switched Service Volume Discount Plan

d. Rates and Charges for 51 Trunks and Above (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Advanced trunks with flat usage, each			
- In-only trunk[1,2]	2LJ1X	\$50.30	\$17.00
- Out-only trunk with Answer Supervision[3]	2LJOX	50.30	17.00
- Two-way trunk with Answer Supervision[1,2,3]	2LJCX	50.30	17.00
- Two-way data trunk [1,2,3]	2LJCD	50.30	17.00
• Resale basic trunks with flat usage, each			
- In-only trunk[1]	2LZ1X	50.30	17.00
- Out-only trunk[3]	2LZOX	50.30	17.00
- Two-way trunk[1,3]	2LZCX	50.30	17.00

(N)

[1] Hunting from 5.4.11, preceding, is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

(N)

[2] Requires a Direct-Inward-Dialing (*DID*) trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* service.

[3] Extended Area Service increments apply as specified in 5.1 of the Exchange and Network Services Tariff.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.1 DIGITAL SWITCHED SERVICE (DSS)

D. Rates and Charges

8. Digital Switched Service Volume Discount Plan

d. Rates and Charges for 51 Trunks and Above (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Resale advanced trunks with flat usage, each			
- In-only trunk[1,2]	2LN1X	\$50.30	\$17.00
- Out-only trunk with Answer Supervision[3]	2LNOX	50.30	17.00
- Two-way trunk with Answer Supervision[1,2,3]	2LNCX	50.30	17.00
- Two-way data trunk[1,2,3]	2LNCD	50.30	17.00

(N)

[1] Hunting from 5.4.11, preceding, is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

(N)

[2] Requires a Direct-Inward-Dialing (*DID*) trunk circuit termination. See 5.4.3, preceding, for terms, conditions, rates and charges applicable to *DID* service.

[3] Extended Area Service increments apply as specified in 5.1 of the Exchange and Network Services Tariff.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.3 UNIFORM ACCESS SOLUTION SERVICE

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

B. Definitions

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbps, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

C. Terms and Conditions

1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.
2. The minimum service period for UAS is one month.

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions (Cont'd)

3. The following services will not be provided with UAS:
 - PBX trunks specified in 5.3, preceding,
 - Feature groups A, B, C or D
 - Other private line/access services and facilities unless specified herein
 - Basic exchange enhancement
 - Joint User Service
 - *SWITCHNET 56* Service
4. Temporary suspension of service is not available.
5. Loop Diversity and Avoidance, defined in the Private Line Transport Services Tariff, is available.
 - a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.
 - b. Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Tariff, between the local serving office and the alternate serving office.
6. UAS Service may be provided on a Foreign Central Office basis.
7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.
8. UAS Service may be provisioned on an existing DS3 facility.
9. UAS Service Rate Stability Plan:
 - a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 1 - or 5-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14 of the Exchange and Network Services Tariff. (T)
 - b. If Waiver Policy conditions are met as specified in 2.2.14 of the Exchange and Network Services Tariff, termination charges will not apply if UAS Service is moved to an existing DS3 facility. (T)
(T)

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions

9. UAS Service Rate Stability Plan (Cont'd)

- c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

- 10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

11. Cancellation of Application For Service

- a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.
- b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions

11. Cancellation of Application For Service (Cont'd)

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

- Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company's order distribution system(s). This is sometimes referred to as the order date.
- Design Layout Report Date (DLRD): The date the Design Layout Report which contains the design for the service(s) ordered is forwarded to the customer.
- Plant Test Date (PTD): The date acceptance testing is performed with the customer.
- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.1., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

	APP	DLRD	PTD	DD
	%	%	%	%
• Uniform Access Solution Service	13	44	77	[1]

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE (CONT'D)

D. Rates and Charges

1. UAS Service will be provided at the following rates and charges. The following nonrecurring charge applies to add or change UAS Service. UAS DS1 facility and common equipment in quantities greater than 3 shall be priced on an Individual Case Basis. (C)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• One DS1 facility with common equipment, per facility			
- Month to Month	D1OXM	\$900.00	\$137.00
- Rate Stability Plan			
- 3 years	D1OX3	900.00	123.30
- 5 years	D1OX5	900.00	109.98
• Discounted UAS DS1 facility with Common Equipment[1]			
- Rate Stability Plan			
- 3 years	D13X3	450.00	123.30
- 5 years	D13X5	—	109.98
• Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]			
- Rate Stability Plan			
- 3 years	D3CX3	450.00	123.30
- 5 years	D3CX5	—	109.98
• One DS1 facility with common equipment provisioned on DS3 Service, per each DS1 facility activated[2]	D3O	900.00	—

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

Transmittal No. 2010-018-PL

Effective: October 1, 2010

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges

1. UAS Service will be provided at the following rates and charges. (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• UAS Network Connection, per DS1 facility	NWO	\$1,200.00	\$748.00
• Two-Way Network Connection, per DS1 facility	NWO2X	1,200.00	748.00
- Rate Stability Plan			
- 3 years	NWO23	600.00	748.00
- 5 years	NWO25	-	748.00
• In-Only Network Connection, per DS1 facility	NWO1X	1,200.00	748.00
- Rate Stability Plan			
- 3 years	NWO13	600.00	748.00
- 5 years	NWO15	-	748.00
• Moving current customer T1 facility			
- Within same central office	N/A	500.00	-
- Outside current central office	N/A	1,000.00	-
• Cancellation Charge	N/A	1,500.00	-

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges (Cont'd)

2. The following rates apply for a bulk rated, Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with *DID*, or Two-way with *DID*.

	USOC	NONRECURRING CHARGE	STABILIZED MONTHLY RATE
• UAS DS1 facility and Common Equipment with 24 trunks.			
- 1-Year Plan	4D1FA	—	\$775.00
- 2-Year Plan	4D1FB	—	575.00
- 3-Year Plan	4D1ER	—	550.00
- 5-Year Plan	4D1ES	—	525.00
• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.			
- 1-Year Plan	4D1FC	—	775.00
- 2-Year Plan	4D1FD	—	550.00
- 3-Year Plan	4D1ET	—	525.00
- 5-Year Plan	4D1EU	—	500.00

(N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.4 INTEGRATED T-1 SERVICE

A. Description

Integrated T-1 (IT1) Service provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

B. Definitions

IT1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1.544 mbps, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.

Advanced Voice Channel

• In-Only Channel with *DID*

In-only channel with Direct Inward Dialing (*DID*) feature. Requires a *DID* channel circuit termination.[1]

• Out-Only Channel with Answer Supervision

Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.

• Two-Way Channel with *DID* and Answer Supervision

Two-way channel with *DID* and answer supervision features. Requires a *DID* channel circuit termination.[1]

(N)

[1] Applicable rates and charges for *DID* are found in 5.3.4, preceding.

(N)

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15.4 INTEGRATED T-1 SERVICE

B. Definitions (Cont'd)

Basic Voice Channel

• In-Only Channel

One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.

• Out-Only Channel

One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.

• Two-Way Channel

Channel which allows for traffic to be transmitted from either the central office or the CPE.

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(N)

15.4 INTEGRATED T-1 SERVICE

B. Definitions (Cont'd)

Basic ISDN 2B+D Single Line Service

Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.

- B (Bearer) Channel

The B-channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.

- D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Basic Dedicated Digital Data Channel

Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.

Frame Relay Dedicated Digital Data Channel

Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.4 INTEGRATED T-1 SERVICE (CONT'D)

C. Terms and Conditions

1. IT1 is provided subject to the availability of Company facilities.
2. The type of IT1 facility installed will be determined by the Company.
3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.
4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1, 3 and 5 year contracts.
5. Business EAS rates apply as specified in 5.1.1 of the Exchange and Network Services Tariff. (T)
6. Terms, conditions, rates and charges, as described in Section 5 of the Tariff and/or Price List, apply as appropriate. (T)
7. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.
8. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.
9. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.
10. The customer is responsible for channel assignments transported on the IT1 facility.
11. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.
12. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.
13. The customer can obtain any standard features associated with ISDN as provided in 14.2.1, preceding. (N)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

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15.4 INTEGRATED T-1 SERVICE

C. Terms and Conditions (Cont'd)

14. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.
15. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service.
16. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows:

- 4 hours up to but not including 8 hours	\$ 60.00
- 8 hours up to but not including 16 hours	70.00
- 16 hours up to but not including 24 hours	80.00
- 24 hours and over	100.00
17. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code.
18. 2B+D ISDN Single Line Service Channels and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.4 INTEGRATED T-1 SERVICE (CONT'D)

D. Indemnification

1. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Price List. Indemnification shall include, but is not limited to, costs and attorney's fees.
2. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications, result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold the Company harmless.

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E. Protection of the Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.
2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.
3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

15.4 INTEGRATED T-1 SERVICE (CONT'D)

F. Rates and Charges

1. IT1 will be provided at the following rates and charges:

a. Option A

Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.

	USOC	NONRECURRING CHARGE	CONTRACT RATE
• 1 year plan	EH1D1	\$1,600.00	\$925.00
• 3 year plan	EH1D2	1,000.00	879.00
• 5 year plan	EH1D3	500.00	833.00

b. Option B

Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

	USOC	NONRECURRING CHARGE	CONTRACT RATE
• 1 year plan	EH1B1	\$1,250.00	\$800.00

2. Nonrecurring change charges apply as follows:

	USOC	NONRECURRING CHARGE
• All miscellaneous changes or rearrangement of facilities		
- per IT1 facility	REALD	\$135.00
• Channel Change Charges		
- Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed	REALE	30.00

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

SUBJECT

SHEET

SWITCHNET 56 Service.....

1

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

115.2 SWITCHNET 56 SERVICE

A. Description

Effective October 17, 2003, *SWITCHNET 56* Service is grandfathered. The Company will continue to honor all *SWITCHNET 56* contractual agreements for the length of the existing contract. Additions, changes or moves of existing contracted customers will continue to be made where the required equipment and facilities are available.

SWITCHNET 56 is a single party switched service which is capable of carrying continuous stream digital data at the rate of 56 kilobits per second. This service provides for switched data communications only between locations connected to the *SWITCHNET 56* network. *SWITCHNET 56* customers are able to access the interLATA/interstate network via Feature Group D connections.

B. Terms and Conditions

1. *SWITCHNET 56* is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service at the discretion of the Company.
2. This service will be provided via four-wire facilities only.
3. Private Line Transport (*DIGICOM I*) rates will apply for the intraLATA transport facilities between a remote central office outside the free calling area of *SWITCHNET 56* and the central office in which the *SWITCHNET 56* equipment is located.
4. *SWITCHNET 56* billing will appear as a sub-entry in the "Miscellaneous" section of the monthly bill.
5. This service requires the use of an on-premises Channel Service Unit (CSU/DSU) to encode data and provide circuit testing capabilities. This equipment must conform with AT&T Publication 41458 performance requirements. The customer may elect to purchase or lease this equipment from a variety of terminal equipment vendors.

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115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

(N)

115.2 SWITCHNET 56 SERVICE (CONT'D)

C. Rates and Charges

	USOC	NON- RECURRING CHARGE	MONTHLY RATE PER RATE GROUP		
			1	2	3
1. Per line, including one hour of usage	SM6	\$199.00	\$44.00	\$54.00	\$75.00
			USOC	NONRECURRING CHARGE	MONTHLY RATE
2. <i>DIGICOM</i> I mileage			N/A	[1]	[1]
				RATE PER MINUTE	
3. Additional usage[2]				\$0.10	

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[1] See *DIGICOM* I Service in the Private Line Transport Services Price List.

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[2] Applicable to usage in excess of the one hour allowance included in the basic rate.

(N)

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Cancels 4th Revised Sheet 1

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

2Q10 DSS BASIC & ADVANCED PROMOTION

For a limited 89-day period from June 7, 2010 to September 3, 2010, Qwest is offering special per span promotional pricing for the following Basic and Advanced Digital Switched Services (DSS):

	MONTHLY RATE FOR	
	3 YEAR	5 YEAR
	TERM	TERM
• DSS Advanced DS1 with Trunks on DS1	\$450.00	\$425.00
• DSS Advanced DS1 with Trunks on DS3	425.00	400.00
• DSS Basic with Two-Way Trunks	650.00	600.00

The following terms and conditions apply:

- Promotional offers are available to all new and existing DSS customers including customers won back from other providers (winback credits are not available with promotional pricing).
- Current contracted DSS customers may renew or extend their contracts at the promotional rates as long as all TLA requirements are satisfied or they are within six (6) months of expiration.
- Promotional offers are available to customers in all DSS-disclosed wire centers as well as to customers that are served from select Remote Central Offices (RCO) as defined in this Price List.
- Promotional offers are available to DSS customers converting from month-to-month pricing to 3- or 5-year contract terms.
- Promotional pricing applies only to the contracted elements; other charges such as CALC, EAS, and DID numbers are not discounted.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

2Q10 DSS BASIC & ADVANCED PROMOTION (CONT'D)

- Initial service must be installed and customer must accept service no later than October 10, 2010, unless a facility delay is caused by Qwest.
- Contracts must be signed and returned to Qwest no later than the close of business September 3, 2010.
- Promotional pricing cannot be combined with any other pricing discounts.
- Promotional pricing is not available on 1- or 2-year terms.
- Promotional pricing will apply to service added up to 12 months prior to the expiration of the contract.

Further, existing DSS customers located in ISDN Primary Rate Service (PRS) disclosed wire centers purchasing PRS under a 3- or 5-year term will receive the following promotional offer:

- 3-Year Term – Waiver of applicable nonrecurring charges (NRC) and waiver of one month of the associated PRS 3-year term monthly recurring charges.
- 5-Year Term – Waiver of applicable nonrecurring charges (NRC) and waiver of two months of the associated PRS 5-year term monthly recurring charges.

These promotional offers are only available where it is technically feasible to provide services and where facilities are available. No other Qwest offers or promotions can be used to further discount this service.

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Cancels 4th Revised Sheet 3

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

***QWEST* HOME PHONE PROMOTION**

During a promotional period from December 12, 2010, through February 6, 2011, residence customers who subscribe to *QWEST* Home Phone and *QWEST* Home Unlimited Long Distance Plan may receive a choice of one of the following offers:

- A \$15.00 credit per month *QWEST* Home Phone Unlimited package for 6 months or;
- A \$5.00 credit per month *QWEST* Home Phone Unlimited package for 24 months.

Customers may not receive more than one promotional discount on their package.

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[1] Sheets 4 through 7 were previously canceled.

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Cancels 4th Revised Sheet 4

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

SMALL BUSINESS VOICE PROMOTION

During a promotional period from July 8, 2011 through September 30, 2011, the following promotional offer may be available to customers who purchase or have one of the following Qwest local business voice packages (referred to hereafter as the Anchor Line):

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- *QWEST CHOICE* Business
- *QWEST CHOICE* Business Plus or
- *QWEST CHOICE* Business Prime

Customers with one or more of the Anchor Lines may qualify for a Promotional Line which includes a *QWEST CHOICE* Business Plus package and *QWEST CHOICE* Unlimited LD (Long Distance) for a monthly promotional rate of \$40.00. Discounts will be applied separately to the listed rates of the *QWEST CHOICE* Business Plus package and the *QWEST CHOICE* Unlimited LD to derive the combined monthly rate of \$40.00.

This offering is limited to a maximum of five (5) Promotional Lines. The Anchor Line will not be further discounted. Each Promotional Line provided at the promotional rate requires at least one of the Anchor Lines above.

The services included in the Promotional Line (*QWEST CHOICE* Business Plus package and the *QWEST CHOICE* Unlimited LD) must be on a term agreement. The promotional rate of \$40.00 will apply for the duration of the term. Termination fees may apply if customer terminates prior to the expiration of their term.

This offering may not be combined with other discounts unless otherwise specified. The offer is available where technically feasible. Other terms and conditions may apply.

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Cancels 3rd Revised Sheet 5

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

***QWEST* HOME PHONE PROMOTION**

During a promotional period from January 17, 2010, through April 16, 2010, residence customers who purchase one of the *QWEST* Home Phone packages and who purchase a qualifying *QWEST* Long Distance Plan will receive a discounted rate of \$35.00 for the *QWEST* Home Phone Unlimited package, \$30.00 for the *QWEST* Home Phone Plus package and \$30.00 for the *QWEST* Home Phone package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

(N)

***QWEST CHOICE* BUSINESS PLUS PROMOTION**

During a promotional period from October 19, 2009, through January 15, 2010, business customers who purchase the *QWEST CHOICE* Business Plus package with a two or three year term agreement, the *QWEST* Unlimited Long Distance Plan with a two or three year term agreement and who purchase the *QWEST* High Speed Internet Service with Office Plus at 1.5 Mbps or greater speed and a term agreement will get a discounted monthly rate of \$27.49 for the *QWEST CHOICE* Business Plus package for the first six (6) months. In addition, customers who are installing the *QWEST CHOICE* Business Plus package on a new connect or transfer of service will receive a waiver of the nonrecurring charge associated with the line.

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1st Revised Sheet 7

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

(N)

***QWEST CHOICE* BUSINESS PLUS PROMOTION**

During a promotional period from January 16, 2010, through March 21, 2010, business customers who purchase the *QWEST CHOICE* Business Plus package with a two or three year term agreement, the *QWEST* Unlimited Long Distance Plan with a two or three year term agreement and who purchase the *QWEST* High Speed Internet Service with Office Plus at 1.5 Mbps up to 7 Mbps and a term agreement will get a discounted monthly rate of \$38.75 for the *QWEST CHOICE* Business Plus package for a two year term and \$30.00 for a three year term. In addition, customers who are installing the *QWEST CHOICE* Business Plus package on a new connect or transfer of service will receive a waiver of the nonrecurring charge associated with the line.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

NRC ADD-A-LINE BUSINESS PROMOTION

During the period October 19, 2012 through January 31, 2013, Choice Business or Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package. Customers must commit to a minimum of a one-year agreement. The additional line(s), up to a maximum of nine, must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

EARLY TERMINATION FEE (ETF) WAIVER FOR CORE CONNECT 1

During a promotional period from November 19, 2012 through January 31, 2013, the following promotional offer may be available to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this tariff, a waiver of the early termination fee may be applied. To qualify for this waiver, a customer must agree to complete a customer satisfaction survey.

This promotion is available for New Connect, orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

EARLY TERMINATION FEE (ETF) WAIVER FOR CORE CONNECT 1

During a promotional period from February 1, 2013 through May 1, 2013, the following promotional offer will be available if all conditions are met to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this price list, a waiver of the early termination fee may be applied. To qualify for this waiver, a customer must agree to complete a customer satisfaction survey.

This promotion is available for new Core Connect 1 orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified.

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16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont'd)

NON-RECURRING ADD-A-LINE BUSINESS PROMOTION

During the period March 4, 2013 through May 31, 2013, Choice Business or Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Choice Business package, Core Connect or an Unlimited Business Voice line in conjunction with a Core Connect package. Customers must commit to a minimum of a one-year term agreement. The additional line(s), up to a maximum of nine, must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.