

Qwest Corporation d/b/a CenturyLink QC

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**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

TITLE PAGE
1st Revised Sheet 1
Cancels Original Sheet 1

TERMS, CONDITIONS, RATES AND CHARGES

Applying to the provision of

EXCHANGE AND NETWORK SERVICES

within the operating territory of

QWEST CORPORATION d/b/a CenturyLink QC

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whether offered under that name, or the trade or brand name CenturyLink

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in the State of

OREGON

ADOPTION NOTICE

Effective April 4, 2011, Qwest Corporation registered the fictitious name CenturyLink QC. Effective August 8, 2011, Qwest Corporation began operating under the name CenturyLink QC. As such, Qwest Corporation d/b/a CenturyLink QC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Oregon Public Utility Commission.

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By this notice, Qwest Corporation d/b/a CenturyLink QC also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Qwest Corporation has heretofore filed with said Commission.

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Qwest Corporation

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

PREFACE SHEET
1st Revised Sheet 1
Cancels Original Sheet 1

RESERVED FOR FUTURE USE

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Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

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SECTION 1
Original Index Sheet 1

1. APPLICATION AND REFERENCE

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Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33
EXCHANGE AND
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SECTION 1
1st Revised Sheet 1
Cancels Original Sheet 1

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF TARIFF

This Tariff contains the regulations and rates applicable to intrastate exchange and network services and equipment furnished by Qwest Corporation, d/b/a CenturyLink QC hereinafter referred to as the Company, between and among points within the State of Oregon. The regulated and tariffed services offered herein by Qwest Corporation, d/b/a CenturyLink QC, whether under that name, or the trade or brand name CenturyLink, are subject to the terms and conditions of this Tariff.

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A. Territory Served - Service Rendered

The Company renders exchange, toll, private line services and channels, and wide area telephone service throughout the territory served by it and its connecting companies as shown in its Tariffs, which include a description of the service furnished, and maps filed herewith.

The regulations, terms and conditions set forth herein apply to intrastate service and facilities furnished within the State of Oregon by Qwest Corporation, hereinafter referred to as the Company, subject to the jurisdiction of the Public Utility Commission of Oregon.

Tariffs, rates, and terms and conditions apply as shown herein, unless otherwise required by state law. If tariffed rates are increased and/or terms and conditions are changed at the request of the Company, and any customer specific contract rates, terms and conditions are negatively impacted, the customer may terminate the contract without penalty.

The scope of exchange service for telephone station lines located in the exchange of Walla Walla, Washington includes telephone station lines located in the section of the exchange in the State of Oregon.

Each sheet of each section bears a designating section number and also the date upon which it became effective.

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**P.U.C. OREGON No. 33
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**SECTION 1
Original Sheet 2**

1. APPLICATION AND REFERENCE

1.1 APPLICATION OF TARIFF (Cont'd)

B. Rates and Charges

The rates and charges to be charged by and paid to the Company for telephone service will be the rates and charges legally in effect and on file with the Public Utility Commission of Oregon. Complete schedules of all rates and charges for exchange service in effect for any district will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours.

In the event a customer desires service under a section other than that applicable to their present service, the rates for the new service will be made effective on the day following that upon which the change is made.

"Monthly Rate" as used in this Tariff is for a period of 30 days.

C. Effective Dates of Rates and Conditions

Rates, charges, terms and conditions in this Tariff will be made effective as shown below:

1. For service established prior to the effective date shown in the section, on the effective date shown in the section.
2. For all new service or equipment furnished on or after the effective date shown in the section, on the day following the day connected. This will include changes of address involving changes in billing periods.
3. For all service on which a change of type, class or grade of service is completed on or after the effective date shown in the section, on the day following the day changed.
4. For exceptions to the above effective dates see individual sections.

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1. APPLICATION AND REFERENCE

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OR2018-017

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(D) Material has been moved to the Price List.

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(D) Material has been moved to the Price List.

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(D) Material has been moved to the Price List.

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Qwest Corporation d/b/a CenturyLink QC

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(D) Material has been moved to the Price List.

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(D) Material has been moved to the Price List.

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(D) Material has been moved to the Price List.

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**P.U.C. OREGON NO. 33
EXCHANGE AND**

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(D) Material has been withdrawn or moved to the Price List.

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**P.U.C. OREGON No. 33
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(D) Material has been moved to the Price List.

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**SECTION 1
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1. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX (Cont'd)

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|---|----------------|-----|
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| | | (D) |
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| | | (D) |
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| | | (D) |
| USOC Column | 1 | (D) |
| | | (D) |
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(D) Material has been moved to the Price List.

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**SECTION 1
Original Sheet 22**

1. APPLICATION AND REFERENCE

1.4 TARIFF FORMAT

1.4.1 LOCATION OF MATERIAL

- A. Section 1 provides the following for all of the sections in this Tariff.
- Subject Index - an alphabetical listing to find the desired section.
 - Table of Contents - a numerical listing to find the desired section and page.
- B. Each individual section in the Tariff provides a Subject Index for the material located within that section.
- C. Obsolete Service Offerings

Obsolete service offerings are identified in the Tariff by adding 100 to the current section number, i.e., obsolete items from Section 9, Central Office Services, would be found in Section 109, Obsolete Central Office Services. This section is then filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

The Tariff uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

| LEVEL | APPLICATION | EXAMPLE |
|--------------|--------------------|-------------------------------------|
| 1 | Section Heading | 1. APPLICATION AND REFERENCE |
| 2 | Sub Heading | 1.4 TARIFF FORMAT |
| 3 | Sub Heading | 1.4.1 LOCATION OF MATERIAL |
| 4 | Sub Heading/Text | A. Text |
| 5 | Sub Heading/Text | 1. Text |
| 6 | Sub Heading/Text | a. Text |
| 7 | Sub Heading/Text | (1) Text |
| 8 | Sub Heading/Text | (a) Text |
| 9 | Footnotes | [1] Text |

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Replaces U S WEST Original Sheet 23

SECTION 1
Original Sheet 23

1. APPLICATION AND REFERENCE

1.4 TARIFF FORMAT (Cont'd)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

- ICB

The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

- USOC

The three- or five-character code for the product or service.

- N/A

The "N/A" indicates that there is no applicable USOC.

Qwest Corporation

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Replaces U S WEST Original Sheet 24

SECTION 1
Original Sheet 24

1. APPLICATION AND REFERENCE

1.5 EXPLANATION OF CHANGE SYMBOLS

| SYMBOL | EXPLANATION |
|---------------|---|
| (C) | - To signify changed listing, condition, rule or regulation |
| (D) | - To signify discontinued material |
| (I) | - To signify increase |
| (M) | - To signify that material transferred from one sheet to another sheet of the same or different section |
| (N) | - To signify new material |
| (R) | - To signify reduction |
| (T) | - To signify a change in text but no change in rate, condition, rule or regulation |

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Replaces U S WEST Original Sheet 25

SECTION 1
Original Sheet 25

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS

| | |
|---------|---|
| ACD-ESS | - Automatic Call Distribution-Electronic Switching System |
| ACT | - Automatic Call Transfer |
| ADAD | - Automatic Dialing and Announcing Device |
| AIOD | - Automatic-Identification-of-Outward-Dialing |
| ALI | - Automatic Location Identification |
| ANI | - Automatic Number Identification |
| ANS | - Ancillary Service |
| AR | - Alternate Routing |
| ARS | - Automatic Route Selection |
| BNS | - Billed Number Screening |
| BRS | - Basic Rate Service |
| BSA | - Basic Serving Arrangement |
| BSE | - Basic Serving Elements |
| CALC | - Customer Access Line Charge |
| CCMS | - Customized Call Management Services |
| CCSAC | - Common Channel Signaling Access Capability |
| CCSN | - Common Channel Signaling Network |
| CCSP | - Call Completion Software Position |
| CFBDA | - Call Forwarding-Busy Line/Don't Answer |
| CFBL | - Call Forwarding-Busy Line |
| CFR | - Code of Federal Regulations |
| CIS | - Customized Intercept Service |
| CLASS | - Custom Local Area Signaling System |
| CMR | - Call Management Report |
| CMS | - <i>CENTRON</i> Management System |
| CNS | - Complementary Network Service |
| CO | - Central Office |
| CO-ACD | - Central Office - Automatic Call Distribution |
| CPE | - Customer-Provided/Premises Equipment |
| CPH | - Called Party Hold |
| CPIW | - Customer Premises Inside Wiring |
| CPN | - Called Party Number |
| CPNI | - Customer Proprietary Network Information |
| CS1 | - <i>CENTRAFLEX</i> System 1 |
| CS2 | - <i>CENTRAFLEX</i> System 2 |
| CS-SL | - <i>CENTRAFLEX</i> Service Single Line |

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Replaces U S WEST Original Sheet 26

SECTION 1
Original Sheet 26

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

| | |
|------------|---|
| <i>DID</i> | - Direct-Inward-Dialing |
| DISA | - Direct Inward System Access |
| DMS | - Data Management System |
| DOD | - Direct Outward Dialing |
| DP | - Dial Pulse |
| DR | - Default Routing |
| DSS | - Digital Switched Service |
| DTE | - Data Terminal Equipment |
| DTMF | - Dial Tone Multifrequency |
| E9-1-1 | - Enhanced Universal Emergency Number Service |
| EAS | - Extended Area Service |
| ENI | - Extended Network Interface |
| ESN | - Emergency Service Numbers |
| ESP | - Enhanced Service Provider |
| ESS | - Electronic Switching Service |
| ETB | - Emergency Transport Backup |
| ETS | - Electronic Tandem Switching |
| EUCL | - End User Common Line |
| FCC | - Federal Communications Commissions |
| FGA | - Feature Group A |
| FGB | - Feature Group B |
| FGC | - Feature Group C |
| FGD | - Feature Group D |
| FRL | - Facilities Restriction Level |
| FX | - Foreign Exchange |
| HBL | - <i>HOME BUSINESS LINE</i> |
| IC | - Interexchange Carrier |
| ICB | - Individual Case Basis |
| ICLID | - Incoming Calling Line Identification |
| IDS | - Information Delivery Service |
| ILEC | - Independent Local Exchange Carrier |
| IP | - Information Provider |
| IPNCAW | - Intra-Premises Network Cable and Wire |
| ISDN | - Integrated Services Digital Network |
| ITP | - Improved Transmission Performance |
| kbps | - Kilobits per second |
| LATA | - Local Access and Transport Area |
| LEC | - Local Exchange Carrier |

Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 1
1st Revised Sheet 27
Cancels Original Sheet 27

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

| | |
|---------|--|
| MADN | - Multiple Appearance Directory Number |
| Mbps | - Megabits per second |
| MDS | - Message Delivery Service |
| MDSI | - Message Delivery Service - Interoffice |
| MEL | - <i>MARKET EXPANSION LINE</i> |
| MER | - Most Expensive Route |
| MF | - Multifrequency |
| MIS | - Management Information System |
| MLHG | - Multiline Hunt Group |
| MPOE | - Minimum Point of Entry |
| MPOP | - Main Point of Presence |
| MSAG | - Master Street Address Guide |
| MTS | - Message Telecommunications Service |
| MWI | - Message Waiting Indication |
| NAF | - Network Access Facility |
| NCOS | - Network Class of Service |
| NI | - Network Interface |
| NIL | - Network Interface Line |
| NPA | - Number Plan Area |
| NSEP | - National Security Emergency Preparedness |
| OAR | - Oregon Administrative Rule |
| OCLID | - Outgoing Calling Line Identification |
| OEM | - Oregon Emergency Management |
| ONA | - Open Network Architecture |
| OPUC | - Oregon Public Utility Commission |
| OTAP | - Oregon Telephone Assistance Program |
| OutWATS | - Outward Wide Area Telecommunications Service |
| PAL | - Public Access Line |
| PBX | - Private Branch Exchange |
| PDN | - Primary Directory Number |
| POC | - Point of Connection |
| PPSN | - Public Packet Switching Network |
| PRS | - Primary Rate Service |
| PS/ALI | - Private Switch/Automatic Location Identification |
| PSAP | - Public Safety Answering Point |
| PSTN | - Public Switched Telephone Network |
| P.U.C. | - Public Utility Commission |
| QC | - Qwest Communications |
| QCB | - <i>QWEST CHOICE</i> Business |
| QCC | - Qwest Communications Corporation |
| QLDC | - Qwest Long Distance Corporation |
| RAO | - Regional Accounting Office |
| RSP | - Rate Stability Plan |
| RSPF | - Residential Service Protection Fund |
| RSU | - Remote Switching Unit |

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Qwest Corporation

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EXCHANGE AND
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Replaces U S WEST 2nd Revised Sheet 28

SECTION 1
Original Sheet 28

1. APPLICATION AND REFERENCE

1.6 EXPLANATION OF ABBREVIATIONS (Cont'd)

| | |
|------|---|
| SADN | - Single Appearance Directory Number |
| SCCS | - Selective Class of Call Screening |
| SDN | - Secondary Directory Number |
| SEL | - Sales Expansion Line |
| SMDR | - Station Message Detail Recording |
| SNI | - Standard Network Interface |
| SNRS | - Split Number Referral Service |
| SNS | - Single Number Service |
| SR | - Selective Routing |
| SS7 | - Signaling System 7 |
| TAAS | - Trunk Answer Any Station |
| TDAP | - Telecommunications Devices Access Program |
| TDRS | - Traffic Data Report Service |
| TIM | - Tariff Information Management (Code) |
| TN | - Telephone Number |
| TOD | - Time of Day |
| TOP | - Traffic Operator Position System |
| TSP | - Telecommunications Service Priority |
| UCD | - Uniform Call Distribution |
| USOC | - Uniform Service Order Code |
| USWC | - U S WEST Communications, Inc. |
| VMS | - Voice Messaging Service |
| WATS | - Wide Area Telecommunications Service |

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Marks are identified in text throughout this document in all caps and italics, e.g., *CENTRON* Service.

| MARK | OWNER | |
|--|---|-----|
| CALLER ID WITH PRIVACY + SM | Qwest Communications International Inc. | |
| CALL PLANNER [®] | Qwest Communications International Inc. | |
| CENTRAFLEX [®] | Qwest Communications International Inc. | |
| CENTRON [®] | Qwest Communications International Inc. | |
| CONSULTLINE [®] | Qwest Communications International Inc. | |
| CUSTOMNET SM | Qwest Communications International Inc. | |
| DID [®] | Qwest Communications International Inc. | |
| I-CALLED SM | Qwest Communications International Inc. | |
| INTRACALL [®] | Qwest Communications International Inc. | |
| LINE VOLUME ADVANTAGE [®] | Qwest Communications International Inc. | (C) |
| MARKET EXPANSION LINE [®] | Qwest Communications International Inc. | |
| NEXTCONNECTS SM | Qwest Communications International Inc. | |
| PURCHASE PLUS REWARD SM | Qwest Communications International Inc. | (C) |
| QWEST [®] | Qwest Communications International Inc. | |
| QWEST BUSINESS LINE PLUS TM | Qwest Communications International Inc. | |
| QWEST UTILITY LINE TM | Qwest Communications International Inc. | |

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
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**SECTION 1
5th Revised Sheet 30
Cancels 4th Revised Sheet 30**

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by **CenturyLink Communications, LLC** and are used by the Company **with permission**. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable. (C)
(C)

Trade names, trademarks and service marks that are owned by **CenturyLink Communications, LLC** cannot be used by another party without authorization. (C)
(C)

| <u>Service Mark/Trademark:</u> | <u>Trade Name:</u> | (C) |
|--------------------------------|--------------------|-----|
| CenturyLink® | CenturyLink | (C) |
| Lumen® | | (C) |
| Lumen Technologies® | | (C) |

Tariffed service names which are preceded by QWEST® or “Qwest,” and tariffed services which include “Qwest” as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK

- SECURITY SCREENSM. (C)
- SIMPLE VALUESM
- STAND-BY LINE[®]
- SUPER SAVINGSTM
- SWITCHNET 56[®]
- TELECHOICE[®]
- TOTAL ADVANTAGE[®]
- VALUECHOICESM

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
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**SECTION 2
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SECTION 2
Original Sheet 1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS

Certain terms and phrases used in this Tariff have the meaning as given in the definitions shown below:

Access Line

See "Carrier Access Line and/or Exchange Access Line".

Applicant

An individual or legal entity making application to the Company for telephone service. This definition also applies to previous customers reapplying for service at a new or existing location after service has been discontinued for more than 20 days.

Automatic Dialing and Announcement Device

A device that can be programmed to dial telephone numbers, randomly or in a predetermined sequence, and play a recorded message when a call is answered.

Base Rate Area

The area of highest population density within an exchange where local exchange access line rates apply without any additional mileage charges. The exchange boundary and the base rate area boundary may be the same. The base rate area is set forth in the tariff map.

Billing Date

The date on a bill which represents the start of the regular monthly billing period.

Building

A structure that houses the customer. Separate buildings are treated as one building if the customer furnishes and maintains a joining passageway, which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.

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Replaces U S WEST Original Sheet 2

SECTION 2
Original Sheet 2

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Call Forwarding

A function which allows incoming calls to be advanced to another telephone number. The number the calls are advanced to may be changed as required by the customer.

Call Forwarding - Don't Answer

Allows a customer to have an incoming call transferred to another number if the customer does not answer after a preset number of ringing cycles.

Call Waiting

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switchhook operation.

Calling Card

A billing arrangement by which a call may be charged to an authorized Company designated number. Previously it was known as a "credit card".

Campus

A group of two or more buildings or spaces located on a single owned continuous or contiguous property.

Carrier Access Line

A circuit between a telephone company switching center and an access customer's premises which includes a point of termination and which provides access to end users in the local exchange network.

Central Office

Equipment used to terminate, interconnect and switch access lines and trunks to provide telecommunications.

Centrex Service

Central office-based service furnished to a customer by means of exchange access lines.

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Original Sheet 3

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Channel

A path for communication or signaling between two or more locations which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Class of Service

The various categories of service generally available to the customer; business, residence and Public Access Line services are examples of general categories that contain several classes of service.

Client

The customer of a service provided to a Customer-of-record by the Company, such as Information Delivery Service or Telephone Answering Service.

Communications Systems

A combination of equipment and facilities which provide telecommunication requirements of a customer.

Company

Qwest Corporation (QC).

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

Contiguous Exchanges

Exchanges whose boundaries adjoin.

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Replaces U S WEST Original Sheet 4

SECTION 2
Original Sheet 4

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Continuous Property

Property occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Non-continuous property is treated as continuous if the customer furnishes a passageway which is suitable to the Company for the placing of wire facilities. Pipe and conduits are considered enclosed passageways.

Contract

The service application-agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions not found in this Tariff.

Cost

The words "cost" and "actual cost", as used in this Tariff, are intended to cover the actual cost of material, labor, vehicles, and incidentals, plus a charge for administration.

Custom Calling

A term describing special features provided from specially equipped central offices. These can include call forwarding, call waiting, speed calling and three-way calling.

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests telephone service with the Company at a new or existing location within 20 days after disconnection retains customer status, rather than being considered an applicant.

Customer-of-Record

The customer (person or entity) who resells or shares exchange services.

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SECTION 2
Original Sheet 5

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Customer-Premises Equipment

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Customer-Premises Inside Wiring

Wire for telecommunications purposes which is on the customer's premises. Customer Premises Inside Wiring (CPIW) begins on the customer's side of the standard network interface (SNI).

Date of Presentation

The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Demarcation Point

The point of interconnection between the Company's regulated telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises. The Network Interface will be located at this point.

Deposit

Any payment held as security for future payment or performance, to be returned after the customer establishes a record of satisfactory credit.

Direct Electrical Connection

A physical connection of the electrical conductors in the communications path.

Directory Listings

Essential information in the telephone directory or directory assistance records that allows telephone users to determine the telephone number of a listed customer.

Qwest Corporation d/b/a CenturyLink QC

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SECTION 2
1st Revised Sheet 6
Cancels Original Sheet 6

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Design Service

A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

(N)
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(N)

Drop Wire

Wires between an open wire lead, aerial or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

Emergency

A situation which exists when serious sickness or public safety or public necessity is involved.

End User

A customer of an interexchange carrier taking service offered in combination with telephone companies and other carriers.

Entrance Facilities

Entrance Facilities are those facilities from the property line to the point at which the cable enters the premises and terminates at the protector.

Exchange

A specified geographic area established for the furnishing of communication service. It may consist of one or more central offices together with the associated plant used in furnishing service within that area.

Exchange Access Line

A circuit between a Company switching center and a customer's premises which includes a standard network interface (SNI) and which provides access to local and toll calling.

The serving central office line equipment and all outside plant facilities needed to connect the serving central office with the main point of presence which serves the customer's premises. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer. When used with PBX service, it can also be referred to as a trunk.

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SECTION 2
Original Sheet 7

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Exchange Access Line Installation Charge

A nonrecurring charge made to recover all or a portion of the cost associated with the installation of a telephone access line.

Extended Area Service (EAS)

The local serving area that is beyond the local exchange. All EAS calls are local calls and toll charges do not apply.

Extended Line

A line extended from the primary location of one service to another service either on or off-premises.

Extension Service

Extension service provides the capability of originating or receiving calls from locations other than in the building where the primary station is located.

Facilities

Supplemental equipment, apparatus, wiring, cables and other materials and mechanisms necessary to or furnished in connection with telephone service.

Foreign Exchange

Any exchange other than that in which the customer's premises is located.

Foreign Exchange Service

Service furnished a customer from a central office located in an exchange other than that in which the customer's primary service is located, or off-premises service furnished a customer in an exchange other than that in which the customer's primary service is located. This service is grandfathered.

Qwest Corporation

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1st Revised Sheet 8
Cancels Original Sheet 8

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Force Majeure

Circumstances beyond the reasonable control of a large telecommunications utility, including but not limited to, delays caused by:

- A vendor in the delivery of equipment, where the large telecommunications utility has made a timely order of equipment;
- Local, state, federal, or tribal government authorities in approving easements or access to rights of way, where the large telecommunications utility has made a timely application for such approval;
- The customer, including but not limited to, the customer's construction project or lack of facilities, or failure to provide access to the customer's premises;
- Uncontrollable events, such as explosion, fire, floods, frozen ground, tornadoes, severe weather, epidemics, injunctions, wars, acts of terrorism, strikes or work stoppages, and negligent or willful misconduct by customers or third parties, including but not limited to, outages originating from introduction of a virus onto the provider's network.

Grade of Service

Refers to the number of parties served on a telephone line; for example: one-party, two-party, four-party, etc.

Grandfathered Equipment

Equipment classified by the FCC as having been directly connected to the network by a telephone company. Its use may be continued as long as the equipment remains serviceable and the circuitry is not revised.

Grandfathered Service

Service that is no longer offered to new applicants, but may continue for existing customers who had the service prior to a specific date.

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(M) Material moved to Sheet 8.1.

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SECTION 2
Original Sheet 8.1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Guarantee

A written agreement of payment for a customer service, signed by another person that has acceptable credit.

Hunting Line

A general designation for lines so arranged that the switching equipment will search to find an available line when a busy signal is received.

Information Delivery Service

Communication service and facilities provided to third party information providers who offer prerecorded announcements or interactive programs to call-in customers.

Information Provider

A person or entity, unaffiliated with the Company, who provides announcements or interactive programs.

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(M) Material moved from Sheet 8.

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1st Revised Sheet 9
Cancels Original Sheet 9

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Information Provider

A person or entity, unaffiliated with the Company, who provides announcements or interactive programs.

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Inside Wire

Telephone wiring located on the premises owner/customer's side of the Demarcation Point. Such wiring is deregulated. Installation and maintenance of inside wire is the responsibility of the customer or premises owner.

Interactive Program

A program or service whereby a caller, once connected to an information provider's announcement machine, can access more specific information through the use of touch-tone or similar tone signaling.

Interexchange Carrier

A person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of interexchange carriers are normally provided to end users.

Interexchange Mileage

Mileage between exchanges as determined for Message Telecommunications Service.

Intra-Premises Network Cable and Wire (IPNCAW)

A term used to describe that portion of regulated network facilities which may include, but is not limited to, twisted pair copper wire, black cable, coaxial cable or fiber that commence at the Minimum Point of Entry, extending the "exchange access line" facilities within a structure up to and including the network interface.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

(M) Material moved from Sheet 8.

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Replaces U S WEST Original Sheet 10

SECTION 2
Original Sheet 10

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Key Equipment

A multiline telephone set which allows a user to selectively answer, originate, or hold calls.

Line Extension

The extension of outside plant or facilities required for the establishment of telephone service outside of the Base Rate Area. This service includes the facilities and the drop or buried service wire necessary to complete the local loop in order to provide a protector/SNI at the customer's premises.

Local Access and Transport Area (LATA)

Geographic areas within which the Company provides local and long distance calling services. The Company does not provide calling services between LATA's. LATA designations are kept on file in the Company Marketing Department.

Local Message

A message not subject to toll charges.

Local Service

Telephone service furnished between customer's premises located within the same local service area.

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Main Point of Presence (MPOP)

The location where the protected network facilities end and the customer's facilities begin (cable and/or wire).

Message

A completed communication between two telephone stations.

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SECTION 2
Original Sheet 11

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Message Rate Service

A service for which a fixed monthly fee is charged for each outgoing local message up to a stipulated number. A separate charge is made for each outgoing local message completed beyond the limit stipulated.

Mileage Charges

Recurring charges based on airline distance measurement as provided in the Schedules.

Minimum Point of Entry (MPOE)

The closest practicable point to where regulated telephone facilities cross a property line or enters a building.

Monthly Rate

A recurring charge, for a period of 30 days, made in conjunction with the provisions of a service.

National Security Emergency Preparedness (NSEP)

See "Telecommunications Service Priority (TSP)".

Network Facilities

All Company facilities from the central office up to and including the network interface at the demarcation point.

Network Interface

The Network Interface (NI) is a device which allows the customer to interconnect with telephone company facilities. The Network Interface shall be located on the customer's side of the telephone company's protector, or the equivalent thereof, in cases where a protector is not employed. The NI is placed at the Demarcation Point, as provided under the local telephone company's reasonable and nondiscriminatory standard operating practices. Any device utilized as a NI must comply with FCC Part 68 guidelines. See 2.8 and 8.1, following.

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Replaces U S WEST 1st Revised Sheet 12

SECTION 2
Original Sheet 12

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Nonrecurring Charge

A one-time charge made under certain conditions to recover all or a portion of the cost of installing telephone facilities.

Off-Premises Private Branch Exchange (PBX) Station Line

A station line which originates at a PBX and is terminated at a location other than the building in which the PBX is located. Station numbers are assigned at the switching system. Off-premises PBX station lines may terminate in terminal equipment or common equipment. They have a maximum loss of 4.5 decibel and utilize a 2-wire interface and loop signaling.

One-Party Service

An exchange access line serving only one customer.

Oregon Administrative Rules (OAR)

A set of regulations relating to utilities, administered by the Oregon Public Utility Commission.

Patron

The user of telephone service which is provided by a Customer-of-Record.

Payment Incentive Plan

A term applied to the provision for a late payment charge on unpaid balances of customer bills.

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SECTION 2
Original Sheet 13

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Period Specified

The time element stated in the rate schedules for billing purposes. The period is normally one month.

Permanent Disconnection

A discontinuance of service in which the facilities used for that service become available for use in providing other service.

Premises

A tract of land. This tract of land may have one or more building structures or individual space or units on its grounds. There may be individual space or units also within this building structure.

Premises Owner Facility (POF)

Cable or wire located on the customer side of the demarcation point prior to assumption by the Company. Cable or wire assumed by the Company becomes IPNCAW.

Primary Basic Exchange Service

The first residence and/or business basic exchange access line at a customer's premises that consists of a dial tone line and the associated usage service as specified in 5.2.1 or 5.2.4, following.

Primary Rate Area

See "Base Rate Area".

Private Line

A line consisting of dedicated communication channels connecting two or more locations.

Qwest Corporation

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Replaces U S WEST Original Sheet 14

SECTION 2
Original Sheet 14

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing CO facilities and special operator equipped locations, as appropriate, e.g. Traffic Operator Positions System (TOPS).

Rate Center

A specified geographical location within an exchange area (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.

Registered Equipment

Terminal equipment, multiline terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the FCC Rules and Regulations.

Resale of Service

Exchange telecommunication service furnished by the Company for which the customer-of-record receives a payment or other compensation in excess of the prorated share of the Company billed charges for that service from any other person, firm or corporation for their use of that service.

Ringin Power

Alternating current electrical energy furnished to a private branch exchange switchboard or other facility for signaling purposes.

Rotary Service

Telephone service provided by means of a system in which telephone connections between customers are established by the use of a non-tone, rotary dial operated by the calling party.

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Qwest Corporation d/b/a CenturyLink QC

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EXCHANGE AND
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SECTION 2
1st Revised Sheet 15
Cancels Original Sheet 15

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Service Establishment Charge

A nonrecurring charge associated with the initial installation of a service or system.

Shared Service

Exchange telecommunication service furnished by the Company for which the customer-of-record receives a payment or other compensation that is equal to or less than the prorated share of the Company billed charges for that service from any other person, firm or corporation for their use of that service. This does not apply to charges by the customer-of-record for services they provide, such as billing detail, telecommunications equipment and wiring.

Space

In a multi-tenant arrangement, an area provided for the use of a particular tenant, such as in a marina or mobile home park.

Special Design Service

(N)

See Design Service

(N)

Speculative Project

An undertaking of a speculative nature which, in the opinion of the Company, appears to involve risk of failure.

Speed Calling

A function that allows a customer to assign and dial abbreviated codes to frequently called numbers.

Qwest Corporation

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Replaces U S WEST 1st Revised Sheet 16

SECTION 2
Original Sheet 16

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Standard Network Interface (SNI)

The SNI is a standard FCC. registration jack or its equivalent which is provided, installed, owned and maintained by the Company at the customer's premises. The SNI is placed at that point on the customer's premises where all premises services are connected to the telecommunication's network via Company or customer owned facilities/wire. See 2.5 for protection guidelines, 2.8 for Cable, Wire and Service Termination Policy, and 8.1 for Connections of Equipment, Communications Systems and Premises Wire, following. See "Network Interface".

Subscriber

See "Customer".

Supersedure

The transfer of customer service, including the telephone number, from one party to another with the expressed or implied consent of the relinquishing customer, without interruption of billing and with no change in type or location of facilities. The new customer assumes responsibility for all charges outstanding.

Supporting Structure

Consisting of, but not limited to, pipes, conduits, poles, trenches, backboards, plenum spaces, etc.; as required for the physical placement, protection and support of telephone facilities. These structures are furnished, installed and maintained at the expense of the premises owner for use by the Company in terminating regulated facilities.

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Replaces U S WEST Original Sheet 17

SECTION 2
Original Sheet 17

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Switched Access Service

A switched service furnished to a customer from a central office. Purchased from the Access Service Tariff.

Tariffs

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company and approved by the Public Utility Commission of Oregon.

Telecommunications Service

Two-way switched access and transport of voice and/or data communications.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission (FCC) defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See Section 13 of the Access Service Tariff, for terms, conditions, rates and charges.

Telephone Answering Service

A person or company, unaffiliated with the Company, who provides answering services for clients.

Temporary Disconnect

The abridgement or suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnection of the service. Written notice is required if done at Company initiative.

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**SECTION 2
Original Sheet 18**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Temporary Service

Exchange service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Termination Charge

The nonrecurring charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

Three-Way Calling

A feature providing the capability to add a third party to an existing conversation.

Tie Line

A circuit connecting two switching systems for the purpose of connecting one system with another system, without the use of trunk lines to a Company central office.

Toll

Telecommunications service between exchanges carried on the public switched network for which charges are made on a per unit basis.

Toll Denial Service

A feature restricting service to local calling.

Toll Line

A line between two or more exchanges, or toll stations, over which service is furnished on a toll message rate basis.

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SECTION 2
Original Sheet 19

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITIONS (Cont'd)

Toll Message

A completed call between two exchange station lines located in different local service areas, between two toll stations, or between a toll station and an exchange station line.

Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges.

Toll Service

Telephone service between exchanges or locations for which a toll rate is charged.

Toll Terminal Service

A telephone line which is connected directly to toll switchboard positions.

Toll Trunk

An access line tied directly to the toll network. Used primarily by customers who have a need to bill toll back (e.g. Hotels and Motels).

Touch-Tone Calling Service

Telephone service provided by means of a system in which telephone connections between customers are established by an audio tone activated by manipulations of push buttons operated by the calling parties, for signaling directly over the circuit.

Zone

Designated areas within an exchange embracing customer groups having relatively equivalent service costs.

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SECTION 2
Original Sheet 20

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

A. General

1. Application for service covered by this Tariff will be accepted by the Company.
2. Whether or not a signed application is obtained, when customers accept service furnished by the Company, both the Company and the customer agree to abide by applicable sections in this Tariff.
3. The application for initial service may set forth:
 - Listing as it is to appear in the telephone directory.
 - Classified heading.
 - Additional listings as they are to appear in the telephone directory.
 - Service desired - class, type and grade.
 - Use to be made of the service.
 - Whether facilities are in place on premises where service is desired.
 - Date applicant will be ready for service.
 - Address to which bills are to be mailed or delivered.
 - Date of application.
 - Signature of applicant.
 - Such other information as the Company may reasonably require.

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2nd Revised Sheet 21
Cancels 1st Revised Sheet 21

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

A. General (Cont'd)

4. The Company may refuse to accept an application for service if the service is not to be established within a reasonable time.
5. A customer's application is merely a request for service. It does not bind the Company to provide, nor does it bind the applicant to accept service.
6. **An application for service shall not be accepted until the applicant satisfies the credit criteria set forth in these regulations and pays a deposit, if deemed necessary. This requirement is in accordance with the 2013 Fair and Accurate Credit Transaction Act Red Flag Rules.**

(C)
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(C)

B. Cancellations and Deferments

These cancellation and deferment provisions apply to all Private Line and Design Services and also apply to requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service.

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SECTION 2

EXCHANGE AND
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Original Sheet 21.1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

B. Cancellations and Deferments (Cont'd)

1. Service Date Change

Service dates for the installation of services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than sixty (60) calendar days.

When for any reason, the customer wishes to change the service date, the customer should notify the Company before the original service date, to request a different service date.

If the customer requested service date is more than sixty (60) calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service should commence. Failure to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of Network Premises Work Charges as set forth in Section 3.1.2 of the Exchange and Network Services Price List.

A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

If the service is changed to an earlier date, the customer will be notified by the Company that an Expedited Order Charge may apply.

2. Cancellation of Application for Service

A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date, the following will occur:

- The order will be canceled and cancellation charges will apply if the service has not been fully provisioned; or
- The order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled, unless defined otherwise for a specific service.

OR2017-009

Advice No. 2137

Issued by Qwest Corporation d/b/a CenturyLink QC

Effective: May 22, 2017

Qwest Corporation

P.U.C. OREGON NO. 33
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Replaces U S WEST Original Sheet 22

SECTION 2
Original Sheet 22

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

C. Customer's Private Service Not For Public Use

1. Service furnished by the Company, other than business service or PAL, is furnished only for communications where the customer has a direct interest, or for the use of the customer's family, persons residing in the home, or employees or representatives, except as such service may be extended to Joint Users. The following services furnished by the Company may be used in accordance with the terms and conditions of this Tariff for purposes for which a payment or other compensation shall be received by the customer from other persons, firms or corporations for such use, or for the collection, transmission or delivery of any communication for others:
 - PAL Service
 - Business Service
 - Joint User Service
2. Exchange access lines, except those specifically designated for public use, are not installed on premises of a public or semipublic character in a location where the telephone would be accessible for use by the clients of the customer or the public in general.
3. If it is found that the customer is permitting public use of service furnished for private use, the Company will convert the service to a Public Access Line, except where the customer consents to the facilities being so located as to be inaccessible to the public, or permits no further public use after the matter has been called to the customer's attention.
4. Joint User Service will be required if it is found that the customer is sharing or reselling the use of any flat business service with an individual or other concern not otherwise permitted use of the customer's service.

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Original Sheet 23

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE (Cont'd)

D. Refusal to Establish Service

The Company shall not be required to serve a customer when:

1. The customer has failed to comply with State and Municipal codes and regulations governing service.
2. The customer has failed to comply with the Company's terms and conditions.
3. Adequate facilities have not been provided by the customer. This includes both prospective and existing customers.
4. The service requested is likely to hinder service to other customers.
5. In the Company's opinion, the customer's facilities are such that safe and satisfactory service cannot be given.

In this case, the Company will inform the customer that the question may be appealed to the Commission for a decision.

6. When service is refused, the Commission has the right to review and modify the Company's decision.
7. Other Service
 - a. An applicant's service may be refused for non-payment of a bill for a similar type of service within the preceding 24 months, either presently being furnished or formerly furnished, for which such customer or applicant is liable, unless the applicant pays the amount due on the similar type of service or makes arrangements satisfactory to the Company for payment of such amount and meets the Payment requirements agreed upon.

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Cancels 2nd Revised Sheet 24

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

D. Refusal to Establish Service

7. Other Service (Cont'd)

b. The Company may refuse to provide residential service when it can reasonably show that all of the following conditions exist:

- (1) An overdue balance has been incurred by a person at the service address.
- (2) The applicant resided at the service address during the time the overdue balance was incurred.
- (3) The person described in (1), above, will reside at the location to be served under the new application.

The Company shall notify the refused party of their right of appeal.

c. The Company may also refuse to provide Joint User Service for non-payment of a bill for other services either presently being furnished or formerly furnished the joint user at a location served by the Company unless the joint user pays the amount due on the other service or makes arrangements satisfactory to the Company for payment of such amount and meets the payment requirements agreed upon.

E. Transfer of Service Between Customers (Supersedure)

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Transfer of Service Between Customers.

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1. An applicant who otherwise qualifies for the immediate establishment of service under 2.7, following, may supersede to the service of a customer discontinuing that service provided the following conditions are satisfied.

- The applicant takes service on the premises where it is being rendered.
- A written or verbal notice to that effect is agreed to by both the existing customer and the applicant and presented to the Company.
- Where an arrangement, acceptable to the Company, is made to pay outstanding charges against the service.

2. This includes any termination charges applicable on the service under terms of an original contract not retained by the new customer.

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1st Revised Sheet 25
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

E. Transfer of Service Between Customers (Supersedure) (Cont'd)

3. After notice, a balance from a prior account may be transferred to a customer's current account. Existing time payment plans will be adjusted when such transfers are made. (OAR 860-21-334)
4. A nonrecurring charge applies to the order for supersedure.

NONRECURRING CHARGE

- | | |
|-------------|---------|
| • Business | \$15.00 |
| • Residence | 6.00 |

F. Use of Service

A customer shall not provide switched voice or data communications between local exchange areas, including the bridging of Extended Area Service (EAS) zones, using underlying services from this Tariff. Providers of interexchange service, that furnish service between local calling areas, must purchase services from the Access Service Tariff for their use in furnishing their authorized intrastate telecommunications services to end user customers. If a customer violates this regulation, and has not placed an order for necessary services from the Company's Access Service Tariff for immediate installation within 14 days of notice from the Company, the Company shall immediately disconnect such services from this Tariff.

2.2.2 OBLIGATION TO FURNISH SERVICE

A. Guaranteed Appointments and Commitments

1. A Guaranteed Appointment is a mutually agreed upon appointment for a given day between a customer and the Company for a service to be provided which requires the customer to be present. The Company shall offer Guaranteed Appointments if the service to be provided requires the customer to be present.

(M)
(N)
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(N)

(M) Material moved to Sheet 25.2.

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EXCHANGE AND
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**SECTION 2
Original Sheet 25.1**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

A. Guaranteed Appointments and Commitments (Cont'd)

2. A Guaranteed Appointment is considered kept if:
 - The Company representative arrives by the agreed upon date even if the service is completed at a later date, or
 - The Company notifies the customer the day following the day the order was placed that it will be unable to meet the due date due to a lack of available facilities and a new appointment must be made.
3. The Company will offer Guaranteed Commitments when the service to be provided does not require the customer to be present. A Guaranteed Commitment is a mutually agreed upon commitment between a customer and the Company to provide service on or before a specific date.

B. Terms and Conditions for Guaranteed Appointments and Commitments

1. Guaranteed Appointments and Guaranteed Commitments will be offered for the following service types:
 - Reconnect Existing Exchange Service: Reconnect an existing service following move-out/move-in or disconnection for non-payment.
 - Connect a new or additional service or change an existing service.
 - Repair of existing exchange service when a customer is unable to receive and/or place a telephone call.
2. The Company will not make firm service date agreements during labor difficulties (including without limitation strikes, slowdowns, picketing or boycotts) or adverse events beyond the Company's control (i.e., Force Majeure).

C. Credit For Missed Guaranteed Appointment or Guaranteed Commitment

1. The Company is committed to providing service in accordance with our customer's expectations. When service cannot be provided as expected by our customers, the Company provides customer bill credits.

(N)

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Qwest Corporation

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SECTION 2
Original Sheet 25.2

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

C. Credit For Missed Guaranteed Appointment or Guaranteed Commitment (Cont'd)

2. The credit will be applied automatically to the customer's account for failure to keep a Guaranteed Commitment if the customer requests installation of a new or subsequent service or repair that is not completed as agreed for Company reasons, subject to the exceptions below.

CREDIT

- Credit for missed Guaranteed Commitment

| | |
|-------------------|---------|
| - Residence-class | \$25.00 |
| - Business-class | 25.00 |

3. Each credit shall be limited to the amount specified above for each service order or trouble report.
4. Credit Exceptions
 - Credit is not applicable to missed commitments due to customer reasons or that are a result of circumstances beyond the control of the Company (i.e., Force Majeure).
 - A credit is not applicable if the customer reschedules the appointment or is not available at the time of the appointment and that unavailability prevents the completion of the scheduled work.

- D. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

- E. Exchange service is available through facilities owned and maintained according to the Company's standards, and in multi-office exchanges, is operated from the central office designated by the Company.

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(M) Material moved from Sheet 25.

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SECTION 2
Original Sheet 26

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.3 60 DAY PRODUCT GUARANTEE

- A. The 60 Day Product Guarantee allows residence customers who are new subscribers to a covered product(s) and are not completely satisfied with that covered product(s) to receive a credit for all applicable paid charges.
- B. If a new customer of a covered product(s) is not satisfied with the covered product(s) that was ordered, and so notifies the Company within 60 days of the installation of that covered product(s) and requests disconnection of that product, then that customer will receive a credit for all applicable paid charges.
- C. The 60 Day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.
- D. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:
 - Optional Toll Calling Plans
 - Directory Assistance
 - IntraLATA Toll Service
 - Any service, product, or an offering of the Company that is not offered and provided as an intrastate service offering provided under and in accordance with this Tariff.

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SECTION 2
Original Sheet 27

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

- E. The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering, or other feature that is not solely provided by the Company, such as but not limited to:
- Customer Access Line Charge (CALC)
 - State Assessed Charges (i.e., 911 Surcharge)
 - 900 Service
 - Toll Service provided by others
 - Access Charges, features, or services that are provided as part of or pursuant to an access catalog/tariff.
 - Equipment, facilities, telephone sets, instruments or the like provided by another.
- F. The Company may refuse to return a customer's applicable paid charges where the customer has previously ordered that same or similar product(s) or service(s) and cancelled such same or similar product or service.

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**SECTION 2
Original Sheet 28**

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

- A. At the discretion of the Company, the Company will assign a number to a customer's telephone service or it will grant a customer's request for a specific and available telephone number as specified in 5.7.7, following.
- B. The customer has no proprietary right in the number.
- C. The Company may make reasonable changes in the telephone number or central office designation as the requirements of the service demand; provided, however, the Company would not anticipate changing the customer's telephone number as long as that customer remains at that number, paying all bills and meeting all Company and legal requirements.
- D. A nonrecurring charge applies to changing telephone numbers. No charge applies if change is due to annoyance calls.

| | NONRECURRING CHARGE |
|--|--------------------------------|
| • Change of telephone number initiated by the customer | |
| - Business | \$15.00 |
| - Residence | 9.00 |

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SECTION 2
Original Sheet 29

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination (OAR 860-21-305)

The Company may terminate service to a customer without the customer's permission, but only after adequate notice has been given as shown in these rules, for one or more of the following reasons:

1. Failure to pay a security deposit or obtain a guarantee when one is required, or to make payments in accordance with the terms of a deposit payment arrangement.
2. Where facilities provided are unsafe or do not comply with state and municipal codes governing service or the rules and regulations of the Company.
3. Where dangerous or emergency conditions exist at the service premises. Written notice is not required.
4. Non-payment of a delinquent account.

A customer's service may be discontinued for non-payment of a bill for a similar type of service, either presently being furnished or formerly furnished, for which the customer or applicant is liable. If the customer or applicant pays the amount due on the similar type of service or makes arrangements satisfactory to the Company for payment of the amount, and meets the payment requirements agreed upon, disconnection may be avoided.

EXCEPTION: Oregon Telephone Assistance Program (OTAP) customers may not be disconnected for nonpayment of toll.

5. Providing false identification or verification of identity.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons For Termination (OAR 860-21-305) (Cont'd)

- 6. Failure to abide by the terms of a time payment agreement.
- 7. Where the OPUC approves disconnection of the service.
- 8. Violation of any rule of the Company on file with and approved by the Commission which adversely affects the safety of the customers or other persons or the integrity of the Company's system.
- 9. When the Company has the right to discontinue service, and services of other customers terminate (for answering purposes) on the discontinued service, the terminating service will also be discontinued. This may be either a permanent or temporary disconnect.

10. Customer Denied Access - The Company may either temporarily suspend service or terminate the service to any person, firm or corporation who fails to respond or who otherwise denies the Company access to the premises when such access is deemed necessary by the Company to maintain, transfer or otherwise modify service. The Company shall notify the customer at least 30 days prior to service suspension or termination. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested.

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B. Notices Necessary Prior to Termination

When any of the above conditions exist, the Company may discontinue the customer's service (either temporary denial or complete disconnection) provided the following steps have been taken: (OAR 860-21-505)

- 1. Mail a written notice to the customer at least five days before termination.

The notice must be printed in bold face type, in easy to understand language. It must state the reasons for the proposed disconnection and the earliest date for disconnection. Each notice to discontinue service must contain an explanation of the Commission's appeal and complaint process.
- 2. The disconnection notice will include a multi-lingual statement as prescribed by the Public Utility Commission (OAR 860-21-011).
- 3. This written notice will be delivered in person or by first class mail.
- 4. The notice may not be sent prior to the due date for payment of the services billed.
- 5. For Information Providers' billing service, if a service has a bill adjustment factor greater than 20% during a three month rolling period. See Section 9, following.

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Original Sheet 31

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

C. Grounds For Termination of Service, Without Prior Notice

1. The Company may terminate service without prior notice as specified in B., preceding, only:
 - In emergencies endangering life or property,
 - Upon order by any court, the Commission, or any other duly authorized public authority.
2. When service is discontinued for any of those reasons, the Company will immediately notify the Commission.

D. Restrictions on Termination

1. Unless the Commission has given prior consent, service will not be terminated in the following circumstances:
 - On a weekend. (OAR 860-21-320)
 - On a day before a week-end. (OAR 860-21-320)
 - On any legal holiday that is recognized by the State of Oregon. (OAR 860-21-320)
 - On any day preceding a legal holiday. (OAR 860-21-320)
 - For failure to pay Information Delivery Service charges.

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SECTION 2
Original Sheet 32

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

D. Restrictions on Termination (Cont'd)

2. The Company will not deny or terminate residential service for failure to pay for a non-residential service or for violation of terms and conditions in connection with non-residential service. (OAR 860-21-325)
3. A residential service customer will not be disconnected if an emergency medical certificate is submitted and, within ten days, a time payment agreement is entered into and the terms of which are subsequently fulfilled (OAR 860-21-510).

E. Temporary Disconnection

1. Temporary disconnect means the service will be restricted to either incoming or outgoing service.
2. In lieu of permanent disconnection, the Company may temporarily prevent transmission of incoming telephone messages and/or outgoing toll messages, while continuing to allow the customer to make outgoing local messages. This shall only be permitted upon five days written notice as shown in B., preceding.
3. Unless otherwise ordered by the Commission, service will be restored within a reasonable period of time when the cause of temporary disconnection has been removed and all proper charges have been paid. (See 2.3.6.F., following)
4. If a residential customer's service has been properly terminated under the conditions in this regulation, the Company will restore or provide service when:
 - Overdue amounts have been paid, along with:
 - Deposits;
 - Guarantors;
 - Advance payments;
 - Reconnection charges; and
 - Late charges, as appropriate.

Exceptions to this are:

- An order from the Commission, or
- During an appeal as provided in 2.2.15, following.

(OAR 860-21-305 and OAR 860-21-335)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

E. Temporary Disconnection (Cont'd)

- 5. A nonrecurring charge is made and collected by the Company prior to the restoration of service where service has been temporarily discontinued for any of the following reasons:
 - a. To protect the Company against fraud.
 - b. For failure of the customer to comply with the Company's terms and conditions after service has been established.
 - c. For any other reason for which the customer is responsible, except a change in class, type, or grade of service, or location of facilities.

**NONRECURRING
CHARGE**

- Charge for restoration of service from temporary disconnection \$10.00

2.2.10 TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED

Effective August 1, 2023, grandfathered (obsolete) residence and small business services are not eligible for Temporary Suspension of Service – Customer Initiated (a.k.a. Vacation Number Reservation).

(C)
|
(C)

The following charge applies only to establish the temporary suspension, not to discontinue it. The full monthly rate for exchange service will apply while service is temporarily suspended.

**NONRECURRING
CHARGE**

- Establish temporary suspension of incoming calls and/or temporary referral of calls, each exchange access line \$35.00

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.11 SPECIAL ASSEMBLIES OF EQUIPMENT

A. Description

For special equipment and arrangements furnished in connection with Exchange Telephone Service, installation, basic termination and monthly charges equivalent to the estimated cost of furnishing such equipment and arrangements may apply.

Estimated cost consists of an estimate of the following items to the extent that they are applicable.

1. Cost of maintenance.
2. Cost of operation.
3. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
4. Administration, taxes and uncollectible revenue on the basis of reasonable average charges for these items.
5. Any other specific items of expense associated with the particular situation.
6. A reasonable amount, computed on the estimated cost installed of any facilities provided, for return and contingencies.

Estimated cost installed as mentioned in 3. and 6., above, includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and any other items which are chargeable to the capital accounts.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.11 SPECIAL ASSEMBLIES OF EQUIPMENT (Cont'd)

B. Charge

A one-time charge will apply to all customer requests for new special equipment and arrangements that result in an advance quotation of estimated charges. The requesting party will be required to sign an agreement acknowledging these charges before the Company will develop an advance quotation for a new special equipment and arrangement. These charges will apply only if the customer does not elect to proceed to have detailed engineering performed, a firm price quoted and place an order for the special equipment and arrangement within 150 days of the receipt of the advance quotation of estimated charges. The 150 day interval will be extended as required in order to allow a customer 30 days in which to place his order after the receipt of the firm quote.

NONRECURRING CHARGE

- Per advance quotation

\$200.00

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED

Each customer who discontinues service, for any reason, shall give notice to the Company five days before the date of disconnect. (OAR 860-21-310)

Until such notice is given, the customer shall be held responsible for all service rendered.

A. Minimum Service Period

Unless stated otherwise in specific sections of this Tariff or other Company Price Lists or contracts, no Minimum Service Period applies for residence or business service discontinued within one month of service establishment.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont'd)

B. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Tariff.

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

- For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.
- If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

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2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED

B. Termination Liability/Waiver Policy (Cont'd)

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.15 COMPLAINTS/APPEALS

A. Procedure

1. Any customer may appeal the Company's decision to terminate or to restore service by notifying the:

Public Utility Commission
P.O. Box 2148
Salem, Oregon 97308-2148

Toll-free: 1-800-522-2404
Salem Only: 378-6600

Notification may be made in person, by writing or by telephone.

2. If a customer expressed dissatisfaction with the Company's decision regarding credit, the Company's representative will offer supervisory review.

During supervisory review, if the customer again expressed dissatisfaction, the Company representative will advise the customer of their right to have the matter reviewed by the Commission. The Company will also furnish the customer with the address and telephone number of the Commission.

B. Review (OAR 860-21-015)

1. Should there be a dispute between the customer and the Company, about any bill, charge, or service, the Company will make the required investigation and report the result to the customer.

If this does not resolve the dispute, the Company will advise the customer of the right to appeal to the Commission.

The customer or Company may make the appeal.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.15 COMPLAINTS/APPEALS

B. Review (OAR 860-21-015) (Cont'd)

2. A customer who has a registered dispute or formal complaint pending with the Public Utility Commission is entitled to continued or restored service, provided:
 - a. Service was not terminated for failure to establish credit.
 - b. A valid dispute exists in which the facts asserted by the customer entitle the customer to service.
 - c. The customer makes advance payment of estimated monthly charges or pays a security deposit as computed in 2.3.3.A.1., following, provided termination is based on nonpayment.
 - d. The customer diligently pursues conflict resolution as prescribed by the Public Utility Commission.
3. If the matter cannot be resolved informally, it will be set for hearing immediately at the request of the customer or the Consumer Services Division of the Commission.

C. Record of Appeals and Complaints

1. The Company will prepare a written record of each dispute or complaint. Included will be:
 - Name of complainant
 - Address of complainant
 - Date
 - Character of complaint
 - Adjustment or disposal made
2. Records of complaints shall be kept for one year.
3. They shall not be destroyed until a summary has been prepared for a permanent record. This summary will contain:
 - Character of complaints made
 - Number of each type by month
 - Disposition

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

- A. The customer is responsible for payment of all charges for services furnished customers including charges for any services originated or any charges accepted at customer's premises.
- B. Bills are due and payable not less than 15 days from the billing date for all current charges. Payment shall be made by any means mutually acceptable to the customer and the Company.
- C. Deposits for establishment or re-establishment of service are payable as provided in 2.3.3.A.3., following.
- D. If a payment is returned by the customer's designated financial institution for any reason, such as insufficient funds, account closed, payment stopped, etc., the account will be considered not paid.
- E. Closing bills, special bills, and bills rendered due to the customer vacating the premises are due not less than 15 days from the billing date.
- F. Customer payments will be applied as prescribed by the Public Utility Commission. (OAR 860-21-505)
- G. If a customer fails to make the payment agreed upon by the date that it is due, the Company may, but is not obligated to, enter into a second such arrangement.
- H. No agreement or settlement shall be binding upon a customer if it requires the customer to forego any right provided for in these rules.
- I. When a customer cannot pay a bill in full, the Company may continue to serve the customer if the customer:
 - Pays a reasonable portion of the outstanding bill,
 - Agrees to pay the balance of the outstanding bill in reasonable installments, and
 - Agrees to pay all future bills as they become due.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

J. In deciding on the reasonableness of a particular agreement, the Company will take into account the customer's ability to pay, the size of the unpaid balance; the customer's payment history and length of service, and the amount of time and reasons why the debt is outstanding.

K. Returned Payments

A nonrecurring charge will apply for each payment returned by the customer's designated financial institution for reasons such as non-sufficient funds, account closed, payment stopped, etc.

**NONRECURRING
CHARGE**

• Returned Payment Charge \$30.00 (T)

L. Late Payment Charge (OAR 860-21-126)

A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill. (T)

The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126. (T)

(D)
(D)

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Cancels 1st Revised Sheet 42**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits

1. Establishing Credit

a. Residential applicants and customers may establish credit as follows:

(1) A deposit may be required from applicants and customers at the time of application for new or continued service when the applicant or customer:

(a) Is unable to establish **credit** as defined in **2.3.3.A.1.a.(2) or 2.3.3.A.1.a.(3)**. (C)

(b) Received telecommunications service within the preceding 24 months from Qwest or any Oregon regulated company and, at the time service was terminated, an outstanding account balance was not paid according to its terms; or

(c) Was previously terminated for theft of service or otherwise diverted services.

(2) No deposit shall be required from an applicant who was served within the preceding two years, who voluntarily terminated service in good standing, and whose final bill was paid in full by its due date.

(a) Qualifying applicants for the Oregon Telephone Assistance Program (OTAP) may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction of their line. Toll Restriction will be provided at no charge to qualifying OTAP customers.

(D)
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(D)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits

1. Establishing Credit

a. Residential applicants and customers may establish credit as follows: (Cont'd)

(3) In all other cases, an applicant may submit:

- (a) A letter from another telecommunications carrier stating the applicant/customer voluntarily terminated service in good standing, and paid the final bill in full by its due date; or (C)
(C)
- (b) A written surety agreement from a responsible party to secure payment in an amount equal to two month's average usage may be acceptable in lieu of paying a deposit. A Qwest customer who has received service for the preceding 12 months without late payment is a responsible party; or (C)
(C)
- (c) Provide proof of ability to pay by providing: (C)
 - Proof of employment during the entire 12 months previous to the application of service for the person(s) responsible for payment on the account and a work telephone number to enable the Company to verify employment; or
 - A statement or other documentation from the income provider or an authorized representative of the income provider that the Company can verify that the applicant/customer receives a regular source of income. (C)

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits

1. Establishing Credit

a. Residential applicants and customers may establish credit as follows: (Cont'd)

- (4) Payment of a deposit or submission of any other form of credit verification does not relieve the applicant or customer from compliance with Company regulations concerning prompt payment of bills, nor does it change the conditions regarding termination of service when bills are not paid.
- (5) **Third party credit check processes that calculate an applicant's telecommunications risk score may be utilized to determine deposit requirements. The telecommunications risk score predicts an applicant's credit risk by applying a model that includes consumer credit data, telecommunications industry data, and proven analytics.** (C)
- (6) **A hierarchy credit verification approach is applied to applicants. First, Company or affiliated company payment history; second, National Consumer Telecom and Utilities Exchange members payment history; third, third-party model applied that includes financial institution information and telecommunications risk score.**
- (7) **Applicants are informed when a credit check is performed.** (C)

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Original Sheet 45

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits

1. Establishing Credit (Cont'd)

b. Non-Residential

- (1) When required, a deposit may be required under the following circumstances:
 - (a) When a non-residential applicant or customer is unable to provide satisfactory credit, a deposit may be required. Determination of satisfactory credit is made by reasonable, appropriate means (customary to usual practice of conservative business credit grantors); or
 - (b) An applicant or customer has been disconnected for non-payment within the last 12 months; or
 - (c) An applicant or customer was previously exempted from paying a deposit based upon false credit information; or
 - (d) An applicant or customer owes a bill that is 30 days or more overdue and has not made acceptable payment arrangements with the Company; or
 - (e) When conditions are materially changed, a deposit may be required or increased. The following are some examples when conditions would be defined as materially changed:
 - Unbilled toll activity greater than that upon which credit was originally established.
 - Two or more checks returned for non-sufficient funds in a 12 month period.
 - Service has been temporarily denied, restricted, or suspended for non-payment.
 - Is involved in a bankruptcy action, liquidation, bulk sale or financial reorganization.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits

1. Establishing Credit
- b. Non-Residential (Cont'd)

(2) The alternatives to payment of a deposit are as follows:

- (a) An applicant or customer provides written guarantee from a current responsible non-residential customer of the Company, who has received service continuously for the last 12 months with no late payments resulting in service suspension or denial.

A written guarantee will not exceed the amount of the deposit required. The obligation of the guarantor ceases once the customer has established satisfactory credit; or

- (b) An applicant or customer provides an irrevocable letter of credit, surety bond (performance bond), or some other form of guarantee acceptable to the Company.

(3) Political Accounts

(Accounts temporarily used in conjunction with a campaign for political office, and/or ballot issues).

All Political Accounts must pay a deposit sufficient to cover all estimated charges for both interstate and intrastate charges for a two-month period.

2. Amount of Deposit

- a. In instances where a deposit may be required by the Company, the deposit shall be two months' average estimated usage of tariffed services.
- b. For temporary service, this amount may be up to one-half the estimated charge for the season.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits (Cont'd)

3. Payment of Deposit

- a. A residential service applicant who is required to pay a deposit before service is provided may do so in full or in four installments, the first of which must be paid before service is provided, and the balance to be due at 30-day intervals thereafter.
- b. A residential service customer who is required to pay a deposit or supplement an existing deposit may do so in full or in four installments, the first of which is due within 5 days, and the balance to be due at 30-day intervals thereafter. Written notice is required stating that service will be disconnected if payment of the deposit is not received when due.

4. Interest on Deposits (OAR 860-21-210)

- a. The rates of interest paid will be established annually by the Oregon Public Utility Commission, in accordance with Oregon Administrative Rule (OAR) 860-21-210 and 860-34-160. Interest is to be prorated if the deposit is held less than one year. This interest will be credited to the customer's account annually.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits (Cont'd)

5. Receipt for Deposit (OAR 860-21-210)

Each applicant or customer who pays a deposit will be given a receipt containing:

- Date
- Name of customer
- Address of premises to be served
- Service to be furnished
- Amount of deposit and interest computation
- Refund conditions

6. Transfer of Deposit

When a customer transfers service to a new location within the Company's service area, the deposit shall be transferable and applicable to the new service location. This only covers "transfer of service", not discontinuance of service.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits (Cont'd)

7. Return of Deposit (OAR 860-21-215)

- a. When an application is cancelled prior to the establishment of service, and any charges are due the Company, the deposit will be applied to the charges and any excess portion of the deposit will be refunded.
- b. A deposit will be refunded within one year if credit is satisfactorily established or reestablished.

Credit is satisfactory if, within the last 12 months:

- Service has not been discontinued for non-payment,
 - No more than two late notices have been presented and
 - The current bill is not past due.
- c. If service has been discontinued for non-payment or more than two late notices have been presented, the Company will review the account every 12 months to determine refund status.
 - d. When service is terminated, the deposit and applied interest, will be credited to the final bill and the balance returned to the customer.

Any refund left unclaimed at 90 days following discontinuance of service, will be credited to a special account.

This account will be held for future refund should the customer make a claim within one year of the date of service termination.

- e. When conditions warrant refund of a deposit, the refund will be handled promptly.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCE PAYMENTS AND DEPOSITS

A. Deposits (Cont'd)

8. Records of Deposits

The Company will keep a record of each deposit until it is refunded. This record will include:

- Name of the depositor
- Current billing address
- Amount of deposit
- Date of deposit
- Each transaction concerning the deposit

9. Deposit Alternatives

Residential service applicants may choose to subscribe one time only to an individual exchange access line for local calling, in lieu of a deposit for a full service arrangement. The access line is equipped with Toll Restriction and Billed Number Screening.

Applicants who choose to subscribe to an individual exchange access line in lieu of a deposit, will be required to pay a deposit should the applicant remove the Toll Restriction service before satisfactory credit has been established as set forth in OAR 860-21-215 (2).

2.3.4 ADJUSTMENT OF CHARGES

- A. Upon request by the customer, the Company will allow customers credit in all cases where exchange access lines are "out of service", except when the "out of service" is due to the fault of the customer or to a temporary discontinuance for nonpayment of a bill. When the period of interruption is at least 24 hours after notification to the Company, the charges for the service(s) affected will be adjusted on a pro rata basis for the duration of the service outage. In no case will the credit allowance for any period exceed the total bill for exchange service for that period. The Company's liability for any failure or interruption to service, shall be limited to the credit allowance provided for in this regulation, except as provided in B., following.

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2.3 PAYMENT FOR SERVICE

2.3.4 ADJUSTMENT OF CHARGES (Cont'd)

- B. Where exchange access service lines are "out of service" and the out of service condition is not restored within 48 hours of notification to the Company, the customer will automatically receive a credit based on the monthly rate for the service interrupted. Where a specific service's terms and conditions includes an out of service credit which is exclusive to that service, this credit may not apply.

The credit applies only to out of service conditions found in the Company's network. Disruption caused by the fault of the customer or their agent, or by natural disaster, or from damage to the Company network affecting large groups of customers that is caused by a third party unaffiliated with the Company will not be eligible. The credit will be based on the tariffed monthly rate for all exchange access line services furnished by the Company rendered useless (monthly rate) and will be calculated as follows:

| DURATION: CONSECUTIVE DAYS | CREDIT |
|---|---|
| • 48 hours through 5 days | = 1/30th of the total monthly rate for each day the service was interrupted. |
| • 6 days through 10 days | = one-half of the total monthly rate. |
| • 11 days through 15 days | = one month's total monthly rate. |
| • 16 days through 30 days | = one and one-half months total monthly rate. |
| • 31 days or more | = two months total monthly rate for each 30 days the service is rendered useless. |

2.3.5 PAYMENT PLANS

A. Installment Billing

Residential service customers may elect to have the one-time nonrecurring charges and deposits billed in up to four monthly installments.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.6 BILLING

A. Bills

Regular monthly bills will clearly list all charges including applicable taxes. Each bill shall indicate the date it becomes delinquent and will provide information by which a customer may contact the nearest office of the Company.

B. Rendering of Bills

1. Flat Rate Exchange Service

Bills for flat rate exchange service may be rendered in advance and are payable in advance.

2. Basic Measured, Budget Measured and PAL Exchange Service Bills

Except charges for messages, these bills may be rendered in advance. Charges for messages will be rendered monthly in arrears. Bills are due and payable on the date of presentation.

3. Toll Service

Bills for toll service will be rendered monthly in arrears and, in general, will be presented with the periodic bills for exchange service. Toll bills may be billed at such other interval as may be considered necessary.

4. Information Delivery Service

Bills for Information Delivery Service calls which the Company bills on behalf of Information Providers will be rendered monthly in arrears and, in general, will be presented with the periodic bills for exchange service.

C. Billing Period

The regular billing period for exchange and toll service will be once each month. Coin boxes will be opened at regular intervals when possible.

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SECTION 2
Original Sheet 53

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.6 BILLING (Cont'd)

D. Prorating of Opening and Closing Bills

1. Monthly Bills

Opening and closing bills will be prorated on the basis of a 30-day month, except for where a Minimum Service Period applies. On Basic and Budget Measured Service, the message allowance for a fraction of a month will also be prorated.

2. Annual Bills

On charges billed on an annual basis, the formula for prorating will be one-twelfth of the annual rate for each full month of service and one-thirtieth of a month's charges for each day over a full month.

E. Partial Disconnection

When a customer with simple service requests removal of part of the service, charges stop on the day negotiated with the customer. If the Company fails to meet the date agreed upon and service continues, charges stop on the original date agreed upon with the customer.

F. Temporary Disconnect due to Non-Payment

When this is in effect, regular rates will be charged for the period of temporary disconnect, not to exceed 15 days. (See 2.2.9.E., preceding.)

Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 2
1st Revised Sheet 54
Cancels Original Sheet 54

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.6 BILLING (Cont'd)

G. Charges Previously Unbilled or Billed Incorrectly

1. When an under or overbilling occurs, the Company will provide written notice to the customer detailing the circumstances, period of time, and amount of adjustment. If it can be shown that the error was due to some cause, the date of which can be determined, the over or undercharge shall be computed back to that date. If no date can be determined, the Company will refund the overcharge or rebill the undercharge for no more than six month's usage. In no event shall an over or underbilling be for more than three years' usage.
2. The provision of a. above does not apply in situations where agreement between the Company and customer exists, billing of a nonrecurring charge extends beyond a six month period, or in situations where it is not feasible for the Company to initiate billing within a six month period.
3. Where a customer is required to repay an underbilling, the customer shall be entitled to enter into a time payment agreement, without regard to whether the customer already participates in such an agreement.

H. Release of Billing and Credit Information

Except when required by law, details of customer's billing and/or credit information will not be disclosed to any individual other than the customer to the service, the customer's authorized agent, employees of the Company or other telephone companies, or authorized agents of the Company. In the event that such information is required by law, the customer will be notified that it has been released except in cases where the requirement by law exempts such notification.

2.3.8 RESERVED FOR FUTURE USE

(C)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES

The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising out of the services covered in the tariffs filed with the Oregon Public Utility Commission, unless such damages are a result of Company's willful misconduct.

The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from wiring located beyond the Company's network facilities.

A. Errors in Transmitting, Receiving or Delivering Messages by Telephone

The Company shall not be liable for errors in message transmission, reception or delivery by telephone, over Company lines and lines of connecting companies.

B. Multi-Line Telephone Systems

1. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to customer's, customer's end user's or customer's third-party provider(s)' acts, omissions (including the failure to purchase or implement features that enable the receipt and transmission of direct-dial "911" calls or multi-line telephone system notifications), or failures of connectivity that impede, prevent or otherwise make inoperable the ability of the customer or its end users to directly dial "911" or to receive or transmit multi-line telephone system notifications, as required by law, in the United States.

(T)

2. Customer will defend and indemnify the Company, its affiliates, agents and contractors from all third party claims, liabilities, fines, penalties, costs and expenses, including reasonable attorneys' fees, arising from or related to any acts or omissions by the customer, customer's end users or customer's third-party provider(s) that cause, give rise to or bring about the non-compliance of the service with any applicable law, including the failure to purchase or implement features that enable compliance with laws.

(N)

(N)

Qwest Corporation d/b/a CenturyLink QC

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SECTION 2
Original Sheet 55.1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

2.4.2 MAINTENANCE AND REPAIR

A. Use of Facilities

The customer will be held responsible for loss of or damage to any facilities furnished by the Company. The customer would not be responsible for damage caused by circumstances beyond normal control. If it becomes necessary to bill for recovery of damages, the estimated cost for replacing such facilities will apply.

B. Company's Right of Access to Customer's Premises

The Company's authorized employees may enter a customer's premises at all reasonable hours for any purpose reasonably pertinent to the furnishing of telephone service and the exercise of any and all rights secured to it by law or by these terms and conditions.

The Company may remove any and all of its property located on the customer's premises at the termination of service, as provided for in these terms and conditions.

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(M) Material moved from Original Page 55 of this section.

Qwest Corporation

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Replaces U S WEST 1st Revised Sheet 56

SECTION 2
Original Sheet 56

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.4 DIRECTORY ERRORS OR OMISSIONS IN DIRECTORIES

A. Listings in Directories

1. Any Company liability for errors or omissions in customer telephone directory listings, furnished without additional charge, shall be limited to the charge for exchange service (excluding additional message charges) during the effective life of the directory containing the error or omission.
2. Any Company liability for errors or omissions in customer telephone directory listings, furnished at additional charge, shall be limited to the charge for that listing during the effective life of the directory containing the error or omission.
3. The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company free and harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual, or other right to the use of the name to be listed in a telephone directory of the Company.
4. The Company reserves the right to make such changes in directory listings as may be necessary to bring them into conformity with its standard form.

B. Listings in Directory Assistance

1. Any Company liability for errors or omissions in customer listings in directory assistance records, furnished without additional charge, shall be limited to the charge for the exchange service (excluding additional message charges) for the period during which the error or omission continues.
2. Any Company liability for errors or omissions in customer listings in directory assistance records, furnished at additional charge, shall be limited to the charge for that listing for the period during which the error or omission continues.

Qwest Corporation

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Replaces U S WEST Original Sheet 57

SECTION 2
Original Sheet 57

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.5 HAZARDOUS OR INACCESSIBLE LOCATIONS

Facilities used in connection with furnishing service to a customer are not designed for use in explosive atmospheres. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said facilities so provided.

A customer shall provide any special training, equipment or work procedures for Company employees as a result of working in hazardous conditions on the customer's premises or workplace that could jeopardize the safety or health of the Company employee.

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 2
2nd Revised Sheet 58
Cancels 1st Revised Sheet 58

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

The Company will inform each residential service customer of their rights and responsibilities as prescribed by the Public Utility Commission (OAR 860-21-010).

2.5.1 MULTI-LINE TELEPHONE SYSTEMS

A. Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to: (T)

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.B.1. (T)

B. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS may not install such a system in the United States unless it is configured such that it is capable of being programmed with and conveying the dispatchable location of the caller, as defined in 47 C.F.R. § 9.3, to the PSAP with 911 calls consistent with the requirements below. A person engaged in the business of managing or operating MLTS may not manage or operate such a system in the United States unless it is configured such that the dispatchable location of the caller, as defined in 47 C.F.R. §9.3, is conveyed to the PSAP with 911 calls consistent with the following requirements: (N)

- On-premise fixed telephones associated with a MLTS must provide dispatchable location by January 6, 2021; (N)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

B. Pursuant to 47 C.F.R. § 9.16(b)(3), a person engaged in the business of installing MLTS... (Cont'd)

(N)

- No later than January 6, 2022, on-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update or on alternative location information as defined in 47 C.F.R. § 9.3;
- No later than January 6, 2022, off-premise non-fixed telephones associated with a MLTS must provide dispatchable location where technically feasible, otherwise they shall provide dispatchable location based on end user manual update, or enhanced location information which may be coordinate based and consisting of the best available location that can be obtained from any available technology or combination of technologies at reasonable cost.
- Additionally, providers of fixed telephony services shall provide automated dispatchable location with 911 calls beginning January 6, 2021 pursuant to 47 C.F.R. § 9.8. Providers of interconnected VoIP service must comply with the location requirements under 47 C.F.R. § 9.11(b)(iv) for non-fixed services as of January 6, 2022. Customers to DID Service capable of accessing 911 emergency services shall be responsible for providing automated dispatchable location information as defined in 47 C.F.R. § 9.3 and for maintaining the accuracy of that information for fixed services as of January 6, 2021 and for non-fixed services where technically feasible as of January 6, 2022.
- Customers, particularly private switch owners, private branch exchange owners, and customers of DID service, may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act. Dispatchable location capability may require Customers to purchase private switch automatic location identification (PS/ALI) service from the Company or from a third-party provider.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.4.1.B.2.

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(M) Material moved to Original Page 58.2 of this section.

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.2 BUILDING SPACE AND ELECTRIC POWER SUPPLY

(M)

- A. Where commercial power is required in the operation of equipment and service, the customer, where requested, shall furnish, install and maintain the necessary power wiring and power outlets on the customer's premises and supply any necessary electrical energy at the customer's expense.
- B. Where concealed Company wiring is required on the customer's premises, the customer shall furnish, install and maintain the necessary outlet boxes and conduit. Suitable space, satisfactory to the Company, for placement of its facilities, equipment and wiring, necessary for furnishing service on the property occupied by the applicant or customer shall be provided without cost to the Company.
- C. Special structural work required for supporting Company equipment or wiring on the customer's premises shall be provided at the expense of the customer.
- D. Installation and maintenance beyond the Company's protected network facilities will be the responsibility of the customer or others requesting such work.

2.5.6 CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SERVICES

Customers may provide their own inside wiring in accordance with the provisions of the Federal Communications Commission's Part 68, Rules and Regulations.

According to the National Electrical Code, Article 800, an over-voltage protection device will be placed between the Company's facilities and the customer's wiring. This protection device must be placed on, in or adjacent to, but no further than 10 feet from the premises or the customer's building.

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(M) Material moved from Original Page 58.1 of this section.

Qwest Corporation

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Replaces U S WEST Original Sheet 59

SECTION 2
Original Sheet 59

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER (Cont'd)

2.5.7 AUTOMATIC DIALING AND ANNOUNCING DEVICE (ADAD)

- A. An automatic dialing and announcing device (ADAD) dials telephone numbers it has been programmed to dial, and plays a recorded message when a call is answered.
- B. An ADAD may be connected to the telephone network only when it meets one or more of the following conditions:
 1. The ADAD is being used by prior consent of the called party and the call is not for solicitation purposes.
 2. The ADAD is activated in emergencies only.
 3. An ADAD being used for the purpose of soliciting potential customers may be used if:
 - a. A human operator or a recorded message, within 30 seconds of the call being answered, identifies the individual making the call and the entity for whom it is being made. The announcement must include the purpose, length of the call, and telephone number at which a "live" person can be consulted. The message must describe in plain language the terms of any goods or services offered for sale, and it must inquire if the called party is interested in listening to the complete recorded message.
 - b. If a negative response to continuing the inquiry is made by the called party, the ADAD must disconnect immediately. Hanging up must cause the ADAD to disconnect. Instructions to the called party must be specific about how to disconnect from the call.
 - c. During the course of the solicitation, the message must state total cost, and number, time and amount of installment payments if offered.
 - d. ADAD's may not be used to call unlisted, nonpublished, emergency, in-WATS numbers, or more than one number held by a called party.
 - e. Hours of calling by an ADAD are limited to 9:00 a.m. to 9:00 p.m., except in emergencies.
 - f. The ADAD must disconnect and release the line when the called party is using an answering machine.

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Replaces U S WEST Original Sheet 60

SECTION 2
Original Sheet 60

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.7 AUTOMATIC DIALING AND ANNOUNCING DEVICE (ADAD) (Cont'd)

- C. Before any ADAD, other than one being used for emergency response messages, may be connected to the network, the potential user shall certify in writing to the Company that the ADAD will have the capacity to comply with the requirements of this Tariff. If requested by the Company, the potential user shall provide written information about the intended use of the ADAD, the days and hours of use, an estimate of the message attempts per hour, and the average length of completed messages. Any changes in ADAD operations that would result in increase or decrease of volume must be sent to the Company within 30 days, if so requested.
- D. Anyone violating provisions of this Tariff may be subject to appropriate enforcement action, including disconnection, at the direction of the Public Utility Commission.

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EXCHANGE AND
NETWORK SERVICES

SECTION 2
1st Revised Sheet 61
Cancels Original Sheet 61

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

A. City Assessments

1. The aggregate amount of all privilege, business or occupation taxes, license, franchise or operating permit fees, or other similar assessments imposed on the Company by a **city shall** be allowed as operating expenses of the Company for ratemaking purposes and shall not be itemized or billed separately. (D)
2. After November 6, 1967, the value of any new category of services furnished without charge by the Company to a city, including the reasonable value of the use of Company facilities by the city without charge, shall be considered in computing the figure in 1., above.
3. The Company shall charge the **amount pro** rata to customers whose services are located within the corporate limits of the city. (D)
4. When the Company makes pro rata charges, as herein provided, the amounts shall be separately stated on the monthly bills of the customers.
5. This regulation shall not affect existing franchises granted by a city and payments made or value of service rendered by the Company under such franchise shall not be itemized or billed separately. Where compensation different from the percentage level shown in 1. above, is specified in an existing franchise, the compensation shall continue to be treated as operating expense during the balance of the term of the franchise. Any tax, fee or other assessment shown in 1. above, hereafter unilaterally imposed or increased by any city during the unexpired term of a franchise existing as of November 6, 1967 and containing a provision for use and occupancy of streets and public ways, shall be charged pro rata to local users, as provided in 1., 3. and 4. above.

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

Replaces U S WEST Original Sheet 62

SECTION 2
Original Sheet 62

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES (Cont'd)

B. County Assessments

1. In the event any county of the State of Oregon, other than a city-county, should impose upon the Company any new taxes, or license, franchise or operating permit fees, or increase any taxes or fees, the Company shall collect from its customers within the county imposing the taxes or fees the amount of the taxes or fees, or the amount of increase in the taxes or fees provided; however, that should the taxes or fees cover the operation of the Company in only a portion of the county, the Company shall recover the amount of the taxes or fees or increase in the amount thereof from customers in the portion of the county which is subject to the tax or fees. Taxes, as used herein, mean sales, use, net income, gross receipts, payroll, business or occupation taxes, levies, fees or charges other than ad valorem taxes.
2. The amount collected by the Company pursuant to subsection 1. above, shall be separately stated and identified on all customer billings.
3. This rule shall apply to new or increased taxes imposed on and after December 16, 1971, including new or increased taxes imposed retroactively after that date.
4. Should any county or customer affected by this rule deem its application in any particular instance to be unjust or unreasonable, it may apply for a waiver of this rule by petition to the Public Utility Commission of Oregon, stating the reasons why the rule should not apply.

Qwest Corporation d/b/a CenturyLink QC

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**P.U.C. OREGON No. 33
EXCHANGE AND
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**SECTION 2
2nd Revised Sheet 63
Cancels 1st Revised 1 Sheet 63**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES (Cont'd)

C. Oregon Universal Service (OUS) Surcharge

1. Description

The Oregon Universal Service (OUS) Surcharge is assessed as a monthly percentage on the Company's end users intrastate telecommunications services. This surcharge is the result of ORS 759.425, which requires the Oregon Public Utility Commission to establish and implement the competitively neutral and nondiscriminatory Oregon Universal Service (OUS) Fund. The purpose of the fund is to ensure that basic telephone service is available at a reasonable and affordable rate.

2. Charge

The OUS surcharge is set semiannually by the Oregon Public Utility Commission in docket UM731.

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Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
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**SECTION 2
7th Revised Sheet 64
Cancels 6th Revised Sheet 64**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES (Cont'd)

D. Oregon Public Utility Fee (OPUC Fee)

1. Description

The Oregon Public Utility (OPUC) Fee as required by law is assessed to each retail customer. The fee will be used by the Oregon Public Utility Commission to defray costs incurred when performing the duties imposed by law.

2. Charge

The Oregon Public Utility requires a fee be collected on all intrastate retail telecommunications revenues. Each year the Public Utility Commission sets the percentage rate that is to be assessed. Companies collecting the fee are permitted to select the method used to apportion the fee to their customers. CenturyLink QC has elected to collect the fee using a monthly per access line charge derived by dividing the total amount due by the number of access lines.

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(C)
(D)

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES (Cont'd)

E. Residential Service Protection Fund (RSPF)

1. Description

Chapter 290, Oregon Laws 1987, Section 7(1), **requires the Residential Service Protection Fund (RSPF)** surcharge to be assessed on each subscriber line, not to exceed \$0.35. The purpose of the **RSPF** surcharge is to fund the Oregon Telephone Assistance Program (OTAP), the **Telecommunication Devices Access Program (TDAP)**, and the **Oregon Telecommunications Relay Service (OTRS)**.

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2. Charge

The RSPF surcharge shall be assessed per month per access line against **all** paying retail **customers** who **have** telecommunications service with access to the **OTRS**. The Commission **reviews** the surcharge **rate** each year.

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F. Facility Relocation Cost Recovery

1. Description

ORS 759.255 and ORS 758.025 (5)(a) allow some prudent costs beyond the normal course of business, for the relocation of facilities required by a public body, to be recovered annually by a non-rate-of-return regulated utility.

2. Charge

If approved by the Commission, a monthly charge may be assessed in the manner, amount, and for the time period specified by Commission order, based upon the petitioner's request and supporting data as required in ORS 758.025 and OAR 860-022-0047.

Qwest Corporation

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EXCHANGE AND
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Replaces U S WEST Original Sheet 66

SECTION 2
Original Sheet 66

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.7 LIMITATION OF SERVICE OFFERING

A. Priority of Service Application

Applications for service will normally be completed in the order of their receipt insofar as practicable and economical; however, when the facilities immediately available are insufficient to furnish service to all who may apply, facilities will first be made available in accordance with the regulations set forth in Section 13 of the Access Service Tariff concerning Telecommunications Service Priority (TSP) and then in the following order:

- Application for service for a use directly connected with national defense or where war conditions are involved.
- Application for service for a use directly connected with public safety, health or welfare.
- Application for service needed because of serious illness or where unreasonable hardship would otherwise result.
- Application for business service which has been held for two months or more.
- Application for residence service which has been held for two months or more.
- Application for business service for a party who has been a customer of the Company within one month prior to the date of application.
- Application for residence service for a party who has been a customer of the Company within one month prior to the date of application.
- Application for business service not otherwise qualifying under this 2.7.A.
- Application for residence service not otherwise qualifying under this 2.7.A.

Qwest Corporation

**P.U.C. OREGON NO. 33
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SECTION 2
2nd Revised Sheet 67
Cancels 1st Revised Sheet 67[1]

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.7 LIMITATION OF SERVICE OFFERING (Cont'd)

B. Emergency Measures in Case of Disaster

Whenever the Governor of the State of Oregon proclaims a state of emergency under Chapter 574, Oregon Laws, 1949, or under the Oregon Civil Defense Act of 1949 as written or amended, or in the event of other civil or defense emergencies not proclaimed by the Governor, the Company shall take emergency measures as shall be directed from time to time by the Public Utility Commission of Oregon. In the absence of an order or direction by the Commission, the Company may take any and all emergency measures it may within its discretion deem necessary in the public interest for the preservation and maintenance of service to all essential users. In the event that emergency measures are initiated by the Company in the absence of an order or direction by the Commission, the Company shall, wherever practicable, notify the Commission in advance of the action which it proposes to take. Any action proposed by the Company shall be subject to review by the Commission. Should conditions make advance notification impracticable, the Company shall notify the Commission of the emergency action which it has taken as soon as possible thereafter.

As restoration becomes possible of any service which has been discontinued pursuant to any of the emergency measures taken as shown in this regulation, the priority of the restoration will be determined by the Company as it deems necessary and feasible or as ordered or directed by the Public Utility Commission of Oregon in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 13 of the Access Service Tariff.

Each and every service furnished by the Company shall be subject to this regulation. The Company shall in no event be liable for any damage resulting from measures taken pursuant to this regulation, except in the case of willful misconduct.

2.12 NATURAL DISASTER RELIEF FOR CUSTOMERS

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

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[1] Original Sheets 68 through 75 were previously canceled and were moved to the Price List.

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Qwest Corporation

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NETWORK SERVICES

SECTION 2
Original Sheet 76

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

(N)

A. *TOTAL ADVANTAGE* Express Service (QTA Express)

1. General Description

As applied in this Tariff, the *TOTAL ADVANTAGE* Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

B. *TOTAL ADVANTAGE* (QTA)

1. General Description

As applied in this Tariff, the *TOTAL ADVANTAGE* Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found on:

http://tariffs.qwest.com:8000/QWEST_RSS/index.htm

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SECTION 3
3rd Revised Index Sheet 1
Cancels 2nd Revised Index Sheet 1[1]

3. RESERVED FOR FUTURE USE

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[1] This sheet cancels the following sheets: Original Sheet 1,
1st Revised Sheets 2 and 3,
2nd Revised Sheet 4,
1st Revised Sheets 5 through 7 and
Original Sheets 7.1 through 11.

Material has moved to the Price List.

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Qwest Corporation

**P.U.C. OREGON No. 33
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SECTION 4
1st Revised Index Sheet 1
Cancels Original Index Sheet 1[1]

4. RESERVED FOR FUTURE USE

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[1] This sheet cancels Original Sheets 1 through 16 and material has moved to the Price List.

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Qwest Corporation

**P.U.C. OREGON No. 33
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SECTION 104
1st Revised Index Sheet 1
Cancels Original Index Sheet 1[1]

104. RESERVED FOR FUTURE USE

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[1] This sheet cancels Original Sheets 1 through 3 and material has moved to the Price List.

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Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
12th Revised Index Sheet 1
Cancels 11th Revised Index Sheet 1**

5. EXCHANGE SERVICES

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(M) Material previously appearing on this page now appears in the Qwest Corporation d/b/a CenturyLink QC Price List.

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EXCHANGE AND
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Replaces U S WEST 2nd Revised Sheet 1

SECTION 5
Original Sheet 1

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

A. General

The exchange area is divided into base rate and suburban rate areas.

Service as offered in this Tariff is comprised of exchange access lines.

5.1.1 EXTENDED AREA SERVICE (EAS)

A. Description

1. Extended Area Service (EAS) is the local serving area that is beyond the local exchange. Calls may be dialed as local, and long distance charges do not apply.
2. Rate Bands are used to determine the price customers in each exchange will be charged.

B. Terms and Conditions

1. Flat rated EAS provides customers with unlimited local calling beyond their local exchange, within the extended area.
2. Flat rated EAS must be purchased in conjunction with a flat rated line.
3. Measured EAS provides customers with measured calling beyond their local exchange, within the extended area.
4. Measured EAS may be associated with a measured or flat rated line.
 - a. Customers may subscribe to measured service for both local exchange and extended areas, or
 - b. Customers may subscribe to flat rated service for their local exchange and measured service for their extended area except where Route Specific EAS increments apply. Measured EAS is not available when Route Specific rates apply.
 - c. Business customers may not mix measured and flat rated EAS at the same location. All lines in a telephone system at one customer location must carry the same EAS option, i.e. flat, or measured EAS.

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2nd Revised Sheet 2
Cancels 1st Revised Sheet 2

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

B. Terms and Conditions (Cont'd)

5. Extended Area Service is available to Measured Business and Residence customers on a measured basis only. Customers with Single Party Flat Service may also subscribe to Measured EAS Service.
6. Business and residence Farmer Line customers may only subscribe to flat rated EAS.
7. A Tariff filing will be made with the Public Utility Commission of Oregon to change an exchange's EAS rate when the number of EAS routes in the exchange's local calling area changes.
8. The EAS rates for trunk lines apply to lines equipped for both-way, or outward service. Extended area service rates are not applicable to inward-only service.
- 9. When EAS calling areas are added or changed, and when EAS rates are adjusted, affected customers may change their EAS option once within six months of the change at no charge.**

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C. Rates

1. Application of Rates
 - a. When an exchange has local calling accessibility to other exchanges, customers can purchase flat rated service to their extended area for a monthly rate. See 5.1.1.C.2. following, for EAS rate band designations by exchange.
 - b. The EAS rate is in addition to the exchange access line rates.
 - c. Dormitory lines take the residence EAS increments.
 - d. The incremental amount varies according to the class of service and quantity of access lines in the exchange's extended local calling area.
 - e. The measured EAS rate for customers subscribing to measured local exchange service for calls placed outside the customer's local exchange boundary and in excess of the measured package EAS the customer subscribes to is located at 5.2.1.D.3.g.
 - f. The measured EAS rate for customers subscribing to flat rated local exchange service for calls placed outside the customer's local exchange boundary is located at 5.2.1.D.3.g.

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**SECTION 5
4th Revised Sheet 2.1
Cancels 3rd Revised Sheet 2.1**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

1. Application of Rates (Cont'd)

e. Monthly EAS Incremental Rates ^[1]

| EAS RATE BAND | QUANTITY OF ACCESS LINES AVAILABLE TO THE LOCAL CALLING AREA | RESIDENCE ^[2] USAGE | |
|------------------------------|---|---|-------------------------------------|
| | | FLAT (OC1) | PKG. HOURS 3,6 (OC8) |
| A1-A3 | 1 to 50,000 | \$1.00 | \$0.35 |
| B1-B3 | 50,001 to 600,000 | \$1.00 (R) | \$0.81 |
| C1-C2 C3 | 600,001 to 999,000 N/A | \$1.00 (R) | \$1.24 |

| EAS RATE BAND | QUANTITY OF ACCESS LINES AVAILABLE TO THE LOCAL CALLING AREA | BUSINESS ^[2] USAGE | | | |
|------------------------------|---|--|--------------|----------------------|---------------------|
| | | FLAT | | PKG. HOURS | |
| | | (TBX) | (TJX) | 6,9 (SC8) | 12 (SC9) |
| A1&A2 | 1 to 50,000 | \$0.00 | \$0.43 | \$0.51 | \$0.98 |
| A3 | 1 to 50,000 | 0.00 | 0.00 | 0.00 | 0.00 |
| B1&B2 | 50,001 to 600,000 | 0.00 | 0.92 | 1.05 | 1.82 |
| B3 | 50,001 to 600,000 | 0.00 | 0.00 | 0.00 | 0.00 |
| C1 | 600,001 to 999,000 | 0.00 | 1.50 | 1.87 | 3.75 |
| C2 | 600,001 to 999,000 | 0.00 | 0.50 | 1.00 | 2.00 |
| C3 | N/A | | | | |

^[1] EAS increments do not apply to Toll Access Trunks or inward-only service.

^[2] For STAND-BY LINE Service (**Grandfathered**), the business flat monthly incremental rate applies. (See 5.2.5 of the Exchange and Network Services Price List)

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**P.U.C. OREGON No. 33
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**SECTION 5
6th Revised Sheet 3
Cancels 5th Revised Sheet 3**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

1. Application of Rates (Cont'd)

f. Route Specific EAS Incremental Rates ^[1]

Route Specific EAS is applicable to flat & measured service. For flat lines with flat rated EAS, the Route Specific EAS increment is in addition to the EAS rates in C.1.e. above. Measured EAS is not available for a route to which Route Specific rates apply.

| | USOC | | UNLIMITED | |
|--|-----------------|------------------|------------------|------------------|
| | BUSINESS | RESIDENCE | BUSINESS | RESIDENCE |
| | | | RATE | RATE |
| | SCFBT | SCFRT | | |
| • Albany to Scio | | | \$0.00 | \$0.00 |
| • Jefferson to Salem | | | 0.00 | 0.00 (R) |
| • Salem to Jefferson | | | 0.00 | 0.00 |
| • Newport to Lincoln City | | | 0.00 | 0.00 |
| • Siletz to Lincoln City | | | 0.00 | 0.00 |
| • Ontario to Huntington ^[2] | | | 0.00 | 0.00 |

^[1] EAS increments do not apply to Toll Access Trunks or inward-only service.

^[2] This rate applies to all customers with fully measured service and to customers with flat service, including those with measured EAS. No local measured usage rates apply on this route.

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**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
3rd Revised Sheet 3.1
Cancels 2nd Revised Sheet 3.1**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

1. Application of Rates (Cont'd)

g. Flat Rated EAS Calling

(1) Incremental charges listed below are applied to each access line that is provisioned for flat rated EAS.

| | USOC | EAS EXCHANGE | TOTAL EAS INCREMENT | MONTHLY RATE |
|-------------------------------------|-------------|-------------------------|------------------------------------|-------------------------|
| Nyssa Residence | OC1 | Ontario (1H) | \$0.00 | |
| | | Vale (1L) | <u>0.00</u> | \$0.00 |
| Business | TBX | Ontario (1H) | 0.00 | |
| | | Vale (1L) | <u>0.00</u> | 0.00 |
| Ontario ^[2] Residence | OC1 | Fruitland (2L) | 0.00 | |
| | | Harper (2L) | 0.00 | |
| | | Huntington (2L) | [1] | |
| | | Nyssa (2L) | 0.00 | |
| | | Oregon Slope (2L) | 0.00 | |
| | | Payette (2L) | 0.00 | |
| | | Vale (2L) | <u>0.00</u> | |
| | | | | |
| Business | TBX | Fruitland (2L) | 0.00 (R) | |
| | | Harper (2L) | 0.00 (R) | |
| | | Huntington (2L) | [1] | |
| | | Nyssa (2L) | 0.00 (R) | |
| | | Oregon Slope (2L) | 0.00 | |
| | | Payette (2L) | 0.00 (R) | |
| | | Vale (2L) | <u>-0.00 (R)</u> | |
| | | | | |

^[1] See Route Specific EAS Incremental Rates 5.1.6.A.2.c.

^[2] Residence EAS rates for Oregon Slope are the same as Ontario. See EAS route for Oregon Slope, following. Business EAS rates no longer apply for Oregon Slope.

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**SECTION 5
3rd Revised Sheet 3.2
Cancels 2nd Revised Sheet 3.2**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

1. Application of Rates

g. Flat Rated EAS Calling

(1) Incremental charges listed below are applied to each access line that is provisioned for flat rated EAS. (Cont'd)

| | USOC | EAS EXCHANGE | TOTAL EAS INCREMENT | MONTHLY RATE |
|-------------------|-------------|-------------------------|------------------------------------|-------------------------|
| Vale Residence | | Harper (1L) | \$0.00 (R) | |
| | | Nyssa (1L) | 0.00 (R) | |
| | | Ontario (1H) | 0.00 (R) | |
| | | Oregon Slope (1L) | <u>0.00</u> (R) | |
| | OC1 | | | \$0.00 (R) |
| Business | | Harper (1L) | 0.00 | |
| | | Nyssa (1L) | 0.00 | |
| | | Ontario (1H) | 0.00 | |
| | | Oregon Slope (1L) | <u>0.00</u> | |
| | TBX | | | 0.00 |

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**SECTION 5
1st Revised Sheet 4
Cancels Original Sheet 4**

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates (Cont'd)

2. Local Exchange, EAS Rate Band Designation and Extended Area

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|---|-----|
| Albany | B1 | Brownsville Corvallis Jefferson Lebanon Philomath Scio Shedd | (C) |
| Ashland | B1 | Butte Falls Cave Junction Central Point Glendale Gold Hill Grants Pass Jacksonville Medford Murphy - Provolt O'Brien Phoenix - Talent Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |
| Astoria | A1 | Jewell Knappa Seaside Warrenton Westport | (C) |
| Athena-Weston | A3 | Pendleton | (C) |

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Baker City | A1 | Durkee Haines Hereford-Unity Medical Springs North Powder Sumpter | (C) |
| Bend | A1 | Antelope | (C) |
| •Spring River Road | A2 | Camp Sherman Culver Gilchrist Lapine Madras Prineville Redmond Silver Lake Sisters | (C) |
| Blue River | B3 | Eugene-Springfield Leaburg | (C) |

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**P.U.C. OREGON No. 33
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NETWORK SERVICES**

SECTION 5
1st Revised Sheet 6
Cancels Original Sheet 6

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|---|-----|
| Burlington | C2 | Aurora Beaver Creek Beaverton Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Gresham Government Camp Hillsboro Hoodland Lake Oswego Molalla Newberg North Plains Oak Grove- Milwaukie Oregon City Portland Redland Sandy Scappoose Scholls Sherwood Stafford Sunnyside Tigard Vernonia Woodburn Yamhill | (C) |

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P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
2nd Revised Sheet 7
Cancels 1st Revised Sheet 7

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|----------------|---------------------------|---|-----|
| Camp Sherman | B3 | Bend Sisters | (C) |
| Cannon Beach | A2 | Seaside | (C) |
| Central Point | B1 | Ashland Butte Falls Cave Junction Glendale Gold Hill Grants Pass Jacksonville Medford Murphy - Provolt O'Brien Phoenix - Talent Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |
| Corvallis | A1 | Albany Alsea Bellfountain Blodgett Chitwood Harlan Lobster Valley Philomath Shedd Summit | (C) |

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**P.U.C. OREGON NO. 33
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**SECTION 5
2nd Revised Sheet 8
Cancels 1st Revised Sheet 8**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Cottage Grove | B2 | Creswell Drain Eugene- Springfield | (C) |
| Culver | B2 | Antelope Bend Madras Redmond | (C) |
| Dallas | B1 | Falls City Independence- Monmouth Salem | (C) |

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**SECTION 5
1st Revised Sheet 9
Cancels Original Sheet 9**

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Eugene-Springfield | A1 | Bellfountain Blue River Cottage Grove Creswell Drain Harrisburg Horton Junction City Leaburg Lowell Marcola Monroe Oakridge Triangle Lake Veneta | (C) |
| Falls City | B2 | Dallas Independence- Monmouth Salem | (C) |
| Florence | A1 | Mapleton | (C) |

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**SECTION 5
1st Revised Sheet 10
Cancels Original Sheet 10**

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|---|-----|
| Gold Hill | B2 | Ashland Butte Falls Cave Junction Central Point Glendale Grants Pass Jacksonville Medford Murphy – Provolt O’Brien Phoenix - Talent Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |
| Grants Pass | B1 | Ashland Azalea Butte Falls Cave Junction Central Point Glendale Gold Hill Jacksonville Medford Murphy - Provolt O’Brien Phoenix - Talent Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |

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**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
2nd Revised Sheet 11
Cancels 1st Revised Sheet 11**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|----------------------------------|---|-----|
| Harrisburg ^[1] | B2 | Eugene- Springfield Junction City | (C) |
| Hermiston | A1 | Boardman Echo Ione Stanfield Umatilla | (C) |
| Independence- Monmouth | B1 | Dallas Salem Falls City | (C) |

^[1] Certain customers living in Harrisburg but being provided service on a Junction City telephone number on or before February 13, 2008, may retain the telephone number and the Junction City local calling area as long as service remains at the same location for the same customer.

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**P.U.C. OREGON No. 33
EXCHANGE AND
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SECTION 5
1st Revised Sheet 11.1
Cancels Original Sheet 11.1

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Jacksonville | B2 | Ashland Butte Falls Cave Junction Central Point Glendale Gold Hill Grants Pass Medford Murphy – Provolt O’Brien Phoenix - Talent Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |

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**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
2nd Revised Sheet 12
Cancels 1st Revised Sheet 12**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|------------------------------|----------------------------------|--|-----|
| Jefferson | A2 | Albany Salem | (C) |
| Junction City ^[1] | B2 | Bellfountain Eugene - Springfield Harrisburg Horton Monroe Triangle Lake Veneta | (C) |
| Klamath Falls | A1 | Bly Bonanza Chemult Chiloquin Crater Lake Ft. Klamath Malin Merrill Rocky Point Sprague River | (C) |

[1] Certain customers living in Junction City but being provided service on a Harrisburg telephone number on or before February 13, 2008, may retain the telephone number and the Harrisburg local calling area as long as service remains at the same location for the same customer.

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SECTION 5
1st Revised Sheet 13
Cancels Original Sheet 13

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|--|-----|
| Lake Oswego | C1 | Aurora Beaver Creek Beaverton Burlington Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Government Camp Gresham Hillsboro Hoodland Molalla Newberg North Plains Oak Grove- Milwaukie Oregon City Portland Redland Sandy Scappoose Scholls Sherwood Stafford Sunnyside Tigard Vernonia Woodburn Yamhill | (C) |

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**P.U.C. OREGON No. 33
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**SECTION 5
1st Revised Sheet 14
Cancels Original Sheet 14**

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|---------------------------------------|-----|
| La Pine | B2 | Bend Gilchrist | (C) |
| Leaburg | B3 | Blue River Eugene- Springfield | (C) |
| Lowell | B2 | Eugene- Springfield Oakridge | (C) |
| Madras | B2 | Antelope Bend Culver Redmond | (C) |
| Mapleton | A3 | Florence | (C) |
| Marcola | B3 | Eugene- Springfield | (C) |

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**P.U.C. OREGON No. 33
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**SECTION 5
1st Revised Sheet 15
Cancels Original Sheet 15**

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|---|-----|
| Medford | B1 | Ashland Butte Falls Cave Junction Central Point Glendale Gold Hill Grants Pass Jacksonville Murphy - Provolt O'Brien Phoenix-Talent Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |

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**P.U.C. OREGON No. 33
EXCHANGE AND
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**SECTION 5
1st Revised Sheet 16
Cancels Original Sheet 16**

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Milton-Freewater | A2 | Walla Walla, WA (and Stateline, OR) | (C) |
| Newport | A1 | Chitwood Depoe Bay Gleneden Beach Lincoln City Siletz South Beach Tidewater Toledo Waldport Yachats | (C) |

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SECTION 5
1st Revised Sheet 17
Cancels Original Sheet 17

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|---|-----|
| North Plains | C2 | Aurora Beaver Creek Beaverton Burlington Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Government Camp Gresham Hillsboro Hoodland Lake Oswego Molalla Newberg Oak Grove- Milwaukie Oregon City Portland Redland Sandy Scappoose Scholls Sherwood Stafford Sunnyside Tigard Vernonia Woodburn Yamhill | (C) |

Qwest Corporation

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
Original Sheet 17.1**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | (N) |
|---------------------------|--------------------------------------|--------------------------|-----|
| Nyssa | [1] | Ontario Vale | (N) |

[1] See rates on Sheet 3.1.

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SECTION 5
1st Revised Sheet 18
Cancels Original Sheet 18

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|--|-----|
| Oak Grove- Milwaukie | C1 | Aurora Beaver Creek Beaverton Burlington Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Government Camp Gresham Hillsboro Hoodland Lake Oswego Molalla Newberg Oregon City Portland Redland North Plains Sandy Scappoose Scholls Sherwood Stafford Sunnyside Tigard Vernonia Woodburn Yamhill | (C) |

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SECTION 5
2nd Revised Sheet 19
Cancels 1st Revised Sheet 19

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-------------------|---------------------------|---|-----|
| Oakland-Sutherlin | A2 | Elkton Roseburg Yoncalla | (C) |
| Oakridge | B3 | Lowell Eugene- Springfield | (C) |
| Ontario | [1] | Fruitland Harper Huntington Nyssa Oregon Slope Payette Vale | |

[1] See rates on Sheet 3.1.

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**SECTION 5
1st Revised Sheet 20
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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Oregon City | C1 | Aurora Beaver Creek Beaverton Burlington Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Government Camp Gresham Hillsboro Hoodland Lake Oswego Molalla Newberg North Plains Oak Grove- Milwaukie Portland Redland Sandy Scappoose Scholls Sherwood Sunnyside Stafford Tigard Vernonia Woodburn Yamhill | (C) |

Qwest Corporation d/b/a CenturyLink QC

(T)

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
1st Revised Sheet 21
Cancels Original Sheet 21**

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|--|-----|
| Pendleton | A1 | Athena-Weston Echo Pilot Rock Ukiah | (C) |
| Phoenix-Talent | B1 | Ashland Butte Falls Cave Junction Central Point Glendale Gold Hill Grants Pass Jacksonville Medford Murphy - Provolt O'Brien Prospect Rogue River Selma Shady Cove White City Wolf Creek | (C) |

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(T)

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
1st Revised Sheet 22
Cancels Original Sheet 22**

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|---|-----|
| Portland | B1 | Aurora Beaver Creek Beaverton Burlington Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Government Camp Gresham Hillsboro Hoodland Lake Oswego Molalla Newberg North Plains Oak Grove- Milwaukie Oregon City Redland Sandy Scappoose Scholls Sherwood Stafford Sunnyside Tigard Vernonia Woodburn Yamhill | (C) |

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**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
2nd Revised Sheet 23
Cancels 1st Revised Sheet 23**

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|---|-----|
| Prineville | B2 | Bend Mitchell Paulina Redmond | (C) |
| Rainier | A2 | St. Helens Clatskanie | (C) |
| Redmond | B1 | Antelope Bend Culver Madras Prineville Sisters | (C) |

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(T)

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
1st Revised Sheet 24
Cancels Original Sheet 24**

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|-----------------------|----------------------------------|---|-----|
| Rogue River | B2 | Ashland Butte Falls Cave Junction Central Point Glendale Gold Hill Grants Pass Jacksonville Medford Murphy - Provolt O'Brien Phoenix - Talent Prospect Selma Shady Cove White City Wolf Creek | (C) |
| Roseburg | A1 | Azalea Camas Valley Canyonville Days Creek Elkton Glide Myrtle Creek Oakland - Sutherlin North Umpqua Riddle Yoncalla | (C) |

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(T)

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
1st Revised Sheet 25
Cancels Original Sheet 25

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|---|-----|
| Salem | A1 | Amity Aumsville - Turner Dallas Detroit Falls City Gervais Grand Island Independence- Monmouth Jefferson Lyons Mill City Mount Angel Scio Silverton St. Paul Stayton | (C) |
| Seaside | A1 | Astoria Cannon Beach Jewell Warrenton | (C) |

Qwest Corporation d/b/a CenturyLink QC

(T)

P.U.C. OREGON NO. 33
EXCHANGE AND
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SECTION 5
2nd Revised Sheet 26
Cancels 1st Revised Sheet 26

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|----------------|---------------------------|---|-----|
| Siletz | A3 | Chitwood Lincoln City Newport Toledo | (C) |
| Sisters | B2 | Bend Camp Sherman Redmond | (C) |
| Stanfield | A2 | Echo Hermiston | (C) |
| St. Helens | A1 | Rainier Scappose | (C) |
| Sumpter | A1 | Baker | (C) |
| Toledo | A2 | Chitwood Newport Siletz South Beach | (C) |
| Umatilla | A2 | Boardman Hermiston | (C) |

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(T)

P.U.C. OREGON No. 33
EXCHANGE AND
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SECTION 5
2nd Revised Sheet 27
Cancels 1st Revised Sheet 27

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|--|---------------------------|--|-----|
| Vale | [1] | Harper Nyssa Ontario Oregon Slope | |
| Veneta | B2 | Eugene- Springfield Junction City | (C) |
| Walla Walla, WA (and Stateline, OR) | A2 | Eureka, WA Milton- Freewater Prescott, WA Touchet, WA Waitsburg, WA | (C) |
| Warrenton | A1 | Astoria Seaside | (C) |
| Westport | A3 | Astoria Clatskanie Knappa | (C) |

[1] See rates on Sheet 3.1.

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(T)

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
1st Revised Sheet 28
Cancels Original Sheet 28

(D)

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

C. Rates

2. Local Exchange, EAS Rate Band Designation and Extended Area (Cont'd)

| LOCAL EXCHANGE | EAS RATE BAND DESIGNATION | EXTENDED AREA | |
|---------------------------|--------------------------------------|--|-----|
| Woodburn-Hubbard | C1 | Aurora Beaver Creek Beaverton Burlington Canby-Needy Carlton Charbonneau Colton Corbett Estacada Forest Grove Gervais Government Camp Gresham Hillsboro Hoodland Lake Oswego Molalla Newberg North Plains Oak Grove- Milwaukie Oregon City Portland Redland Sandy Scappoose Scholls Sherwood Stafford Sunnyside Tigard Vernonia Yamhill | (C) |

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
2nd Revised Sheet 29
Cancels 1st Revised Sheet 29

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.2 EXCHANGE AREA RATE GROUPS

A. Description

Monthly rates for business and residence exchange access line service and certain other services vary depending on the location of the exchange.

B. Classification of Exchanges by Rate Group

1. Exchanges

| EXCHANGE AREA | RATE GROUP |
|-----------------------|------------|
| Albany | 1 |
| Ashland | 1 |
| Astoria | 1 |
| Baker-Sumpter | |
| • Baker City | 1 |
| Bend | 1 |
| • Spring River Road | 2 |
| Blue River | 3 |
| Central Point | 1 |
| Corvallis | |
| • Corvallis | 1 |
| • Adair | 2 |
| Dallas | 1 |
| Eugene-Springfield | |
| • Eugene | 1 |
| • River Road | 1 |
| • Springfield | 1 |
| Florence | 1 |
| Grants Pass | 1 |
| Hermiston | 1 |
| Independence-Monmouth | |
| • Independence | 1 |
| Klamath Falls | 1 |
| Lake Oswego | 1 |
| Medford | 1 |
| Oak Grove-Milwaukie | |
| • Milwaukie | 1 |

(M)

(M) Material moved to Sheet 30.

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P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
1st Revised Sheet 30
Cancels Original Sheet 30

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.2 EXCHANGE AREA RATE GROUPS

B.1. (Cont'd)

| EXCHANGE AREA | RATE GROUP | |
|------------------|------------|-----|
| Newport | 1 | (M) |
| Ontario | 1 | (N) |
| Oregon City | 1 | (M) |
| Phoenix | 1 | |
| Pendleton | 1 | (M) |
| Portland | | |
| • Alpine | 1 | |
| • Atlantic | 1 | |
| • Belmont | 1 | |
| • Butler | 1 | |
| • Capitol | 1 | |
| • Cherry | 1 | |
| • Cypress | 1 | |
| • Harold | 1 | |
| • Portland | 1 | |
| • Prospect | 1 | |
| Redmond | 1 | |
| Roseburg | 1 | |
| • Winston | 2 | |
| Salem | | |
| • Keizer | 1 | |
| • Salem | 1 | |
| Seaside | 1 | |
| St. Helens | 1 | |
| Woodburn-Hubbard | | |
| • Woodburn | 1 | |
| Warrenton | 1 | |
| Burlington | 2 | |
| Culver | 2 | |
| Cannon Beach | 2 | |
| Cottage Grove | | |
| • Cottage Grove | 2 | |
| • Culp Creek | 3 | |
| Falls City | 2 | |
| Gold Hill | 2 | |
| Jacksonville | 2 | |

(M1)

(M) Material moved from Sheet 29.

(M1) Material moved to Sheet 31.

Qwest Corporation d/b/a CenturyLink QC

(T)

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
4th Revised Sheet 31
Cancels 3rd Revised Sheet 31 [2]

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.2 EXCHANGE AREA RATE GROUPS

B.1. (Cont'd)

| EXCHANGE AREA | RATE GROUP |
|---|------------|
| Jefferson | 2 |
| Junction City-Harrisburg | |
| • Junction City | 2 |
| La Pine | 2 |
| Lowell | 2 |
| Madras | |
| • Madras | 2 |
| • Warm Springs | 3 |
| Milton-Freewater | |
| • Milton-Freewater/Stateline ^[1] | 2 |
| North Plains | 2 |
| Nyssa | 2 |
| Oakland-Sutherlin | |
| • Sutherlin | 2 |
| Oregon Slope | 3 |
| Prineville | 2 |
| Rainier | 2 |
| | |
| Rogue River | 2 |
| Spring River | 2 |
| Sisters | 2 |
| Stanfield | 2 |
| Toledo | 2 |
| Umatilla | 2 |
| Vale | 3 |
| Veneta | 2 |
| Athena-Weston | 3 |
| Camp Sherman | |
| • Black Butte | 3 |
| Leaburg | 3 |
| Mapleton | 3 |
| Marcola | 3 |
| Oakridge | 3 |
| Siletz | 3 |
| Westport | 3 |

(D)
(D)

[1] Stateline is a part of the Walla Walla, WA exchange.

[2] Original Sheets 32 and 33 were previously canceled and moved to the Price List.

Qwest Corporation

P.U.C. OREGON NO. 33

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NETWORK SERVICES

Replaces U S WEST 3rd Revised Sheet 22

SECTION 5

Original Sheet 34

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.7 MAPS

Exchange area maps depict the boundaries of the area which the Company serves. Base rate areas depict the boundaries of the exchange in which local service rates apply.

Exchange and Base Rate Areas for each exchange now appear on one map. Due to their size, a separate binder is provided for the following maps which are an integral part of this Tariff:

| MAP FOR: | SHEET | EXCHANGE MAP REVISION |
|-------------------------|--------------|--------------------------------------|
| Albany | 4 | 1st |
| Ashland..... | 8 | 2nd |
| Astoria | 10 | 1st |
| Athena-Weston..... | 14 | 2nd |
| Baker | 16 | 4th |
| Bend | 20 | 4th |
| Blue River | 22 | 2nd |
| Burlington..... | 26 | 1st |
| Camp Sherman | 29 | 2nd |
| Cannon Beach | 31 | 2nd |
| Central Point..... | 37 | 3rd |
| Corvallis | 40 | 2nd |
| Cottage Grove | 43 | 2nd |
| Culver | 44 | 3rd |
| Dallas..... | 45 | 3rd |
| Eugene-Springfield..... | 53 | 2nd |
| Falls City | 56 | 2nd |
| Florence..... | 58 | 2nd |

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NETWORK SERVICES
Replaces U S WEST Original Sheet 23

SECTION 5
Original Sheet 35

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.7 MAPS (Cont'd)

| MAP FOR: | SHEET | EXCHANGE MAP REVISION |
|----------------------------|--------------|--------------------------------------|
| Gold Hill..... | 66 | 1st |
| Grants Pass | 70 | 1st |
| Harrisburg..... | 74 | 1st |
| Hermiston..... | 78 | 2nd |
| Independence-Monmouth..... | 82 | 4th |
| Jacksonville | 86 | 1st |
| Jefferson | 88 | 3rd |
| Junction City | 94 | 1st |
| Klamath Falls | 97 | 4th |
| Lake Oswego..... | 98 | 1st |
| Lapine..... | 100 | 1st |
| Leaburg..... | 102 | 2nd |
| Lowell..... | 106 | 1st |
| Madras | 109 | 4th |
| Mapleton..... | 112 | 1st |
| Marcola..... | 114 | 1st |
| Medford..... | 116 | 4th |
| Milton-Freewater..... | 118 | 1st |
| Newport..... | 122 | 1st |
| North Plains..... | 125 | 1st |

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
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SECTION 5
2nd Revised Sheet 36
Cancels 1st Revised Sheet 36

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.7 MAPS (Cont'd)

| MAP FOR: | SHEET | EXCHANGE MAP REVISION | |
|--------------------------|-------|-----------------------------|-----|
| Oak Grove-Milwaukie..... | 129 | 1st | |
| Oakland-Sutherlin | 131 | 1st | |
| Oakridge | 132 | 3rd | |
| Oregon City | 133 | 5th | |
| Pendleton..... | 135 | 1st | |
| Phoenix-Talent | 137 | 1st | |
| Portland | 138 | 1st | |
| Prineville | 140 | 3rd | |
| Rainier | 142 | 2nd | |
| Redmond | 143 | 2nd | |
| Rogue River..... | 146 | 1st | |
| Roseburg..... | 148 | 3rd | |
| St. Helens | 152 | 2nd | |
| Salem..... | 154 | 4th | |
| Seaside..... | 156 | 1st | |
| Siletz..... | 160 | 1st | |
| Sisters | 162 | 3rd | |
| Stanfield | 165 | 1st | |
| Sumpter | 167 | 2nd | |
| Toledo..... | 174 | 1st | |
| Umatilla..... | 176 | 2nd | |
| Veneta..... | 180 | 3rd | |
| Walla Walla..... | 181 | 1st | |
| Warrenton..... | 183 | 1st | |
| Westport | 187 | 1st | |
| Woodburn-Hubbard | 189 | 2 nd | |
| Nyssa | 190 | Original | (N) |
| Ontario..... | 191 | Original | |
| Oregon Slope..... | 192 | Original | |
| Vale | 193 | Original | (N) |

5.1.8 BORDER EXCHANGES

Rates, charges, terms and conditions for the Walla Walla, Oregon exchange apply to customers located in Stateline, Oregon.

Qwest Corporation

P.U.C. OREGON NO. 33

EXCHANGE AND

NETWORK SERVICES

Replaces U S WEST 1st Revised Sheet 25

SECTION 5

Original Sheet 37

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

- A. Exchange access lines are provided from the Company's central office facilities to the customer's location within exchange boundaries. The Company designates the central office serving the customer's location. Through these exchange access lines, the customer has access to the local calling area of the exchange and/or to long distance calling on the MTS Network.
- B. The local exchange is the exchange out of which the customer's service is provided and calls placed within this exchange are not charged toll rates.
- C. Local calling refers to calls placed to telephone numbers where message toll charges do not apply. Extended Area Service (EAS) is provided for local calling outside the customer's local exchange but, within their local calling area. See 5.1.1, preceding, for EAS rates.
- D. Exchange areas may contain base rate areas. They are defined as follows:

Base Rate Area

The area within an exchange where local exchange access line rates apply without any additional mileage charges. The exchange boundary and the base rate area boundary may be the same. The base rate area is set forth in the Tariff map.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES
Replaces U S WEST Original Sheet 26

SECTION 5
Original Sheet 38

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

E. Application of Business and Residence Service

1. Service is classified as business service and business rates apply when any of the following conditions exist:
 - a. When the service is furnished at a location where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.
 - Service for social clubs (e.g., Elks, VFW, Eagles, etc.) will be considered business service.
 - b. When the directory listing is to be a business listing.
2. Service is classified as residence service and residence rates apply when the following two conditions exist:
 - a. When the service is furnished at a location used primarily for domestic purposes; a residence location typically contains cooking and sleeping facilities.
 - Residence service will be allowed for individual rooms at group homes, e.g., fraternities, sororities, patient rooms at retirement homes and boarding houses if the listing is in an individual's name.
 - Residence service will be allowed in church living quarters and the clergy person's private study if the listing is in an individual's name.
 - b. When the directory listing is to be a residential listing. A residence service may not have a business directory listing.
3. A residence service may not be part of a hunting sequence that contains business lines.
4. Customers changing from business to residence service will be assigned a different telephone number. Referral of calls to the new residence telephone number assigned will not be provided.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by Qwest Direct, in which their telephone number does not appear as a business listing.

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Replaces U S WEST 1st Revised Sheet 27

SECTION 5
Original Sheet 39

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

E. Application of Business and Residence Service (Cont'd)

5. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.
6. Residence Flat Rate and Residence Measured Services may be furnished concurrently to the same customer on the same premises.
7. Business Flat Rate and Measured Rate Primary Services from the same exchange will not be furnished concurrently to the same customer on the same premises except in the following instances:
 - a. Business Flat Rate and Business Measured Rate Services terminating on answering only line jacks of a telephone answering service switchboard.
 - b. *STAND-BY LINE* Service.
8. Customers of exchange telephone service may elect to utilize the Installment Payment Plan by having the one-time nonrecurring charges billed in up to four monthly installments.

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SECTION 5
1st Revised Sheet 40
Cancels Original Sheet 40[1]

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

F. Loop Diversity and/or Avoidance

1. Loop Diversity and/or Avoidance defined in the Private Line Transport Service Tariff are available with business lines, trunks and Public Access Lines.
2. Customers subscribing to Loop Diversity must also subscribe to additional facilities for the diverse route.

(D)

[1] This sheet also cancels the following sheets: Original, Sheets 41 and 42.

(N)

Qwest Corporation

P.U.C. OREGON NO. 33
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SECTION 5
1st Revised Sheet 43
Cancels Original Sheet 43

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

G. Nonrecurring Charges

(T)

1. Change of Class, Type or Grade of Service

NONRECURRING CHARGE

- Each exchange access line

\$15.00

- a. The nonrecurring charge does not apply to residence service.
- b. The nonrecurring charge will be waived for business customers adding or removing *CENTRON I*, *CENTRAFLEX I* or *CENTRAFLEX* Single Line service.

2. Other Changes of an Access Line

Included in this category are other miscellaneous changes or rearrangements of an exchange access line or trunk. For changes in hunting arrangements, see 5.4.11, following.

NONRECURRING CHARGE

- Each access line

\$25.00

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(C)

**P.U.C. OREGON NO. 33
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SECTION 5
1st Revised Sheet 44
Cancels Original Sheet 44

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED RATE SERVICE

A. Description

Measured Residence Service

(D)

A class of service for which charges may be based upon: frequency, time of day, duration, and whether the call is within or outside the local exchange. Budget Measured Service does not include a usage allowance.

B. Terms and Conditions

1. Measured Services are offered in exchanges where operating conditions and facilities permit.
2. Flat Rate and Measured Services from the same exchange will not be furnished concurrently to the same customer on the same premises, except as stated in 5.2.E., preceding.
3. The monthly rates for Measured Services are in addition to other applicable charges and rates.
4. Measured Services are not available in connection with Residence Multiline Station Service and Foreign Exchange Service.

(D) Material has been moved to the Price List.

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(C)

**P.U.C. OREGON NO. 33
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**SECTION 5
1st Revised Sheet 45
Cancels Original Sheet 45**

5. EXCHANGE SERVICES

**5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED RATE SERVICE**

(D)

(D)

C. Residence Usage Packages

1. Usage packages consist of 3 and 6 hours of outgoing local usage per line. Local usage in excess of that included in the selected package will be billed at local measured service rates. Usage allowances apply to all local calls, local exchange and EAS exchanges (see 5.1.1, preceding). Time of day discounts are applicable.
2. Usage packages are available only on budget measured lines.
3. No nonrecurring charge applies to convert from or to usage packages.
4. Unused usage within the packages is not applicable toward a future monthly bill.

(M)

(M) Material has been moved to Sheet 49.

(D) Material has been moved to the Price List.

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**SECTION 5
7th Revised Sheet 46
Cancels 6th Revised Sheet 46**

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED RATE SERVICE (Cont'd)

D. Rates and Charges

1. Residence Measured Service Access Line Rates and Charges

The rates listed below do not include the Residential Service Protection Fund (RSPF) surcharge.

| | USOC | NON- RECURRING CHARGE | MONTHLY RATE PER RATE GROUP ALL RATE GROUPS |
|------------------------------------|-------------|--------------------------------------|--|
| • Budget Measured ^[1,2] | LW1, JRN | \$16.50 | \$20.37 (I) |

^[1] Measured Service usage charges also apply. See 3., following.

^[2] Available only where existing facilities permit.

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EXCHANGE AND
NETWORK SERVICES
Replaces U S WEST 1st Revised Sheet 34

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED RATE SERVICE

D. Rates and Charges (Cont'd)

3. Local Measured Service Usage Charges

- a. A 50% discount applies to outgoing local calls placed between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday and holidays.
- b. For local calls which require alternate billing, e.g., Calling Card or Third Number, see Operator Service Charges in Section 6, following. These charges are in addition to rates shown in h., following.
- c. These rates apply for all usage which exceeds a customer's purchased usage package or a la carte or *TELECHOICE* Service.
- d. Customers of business and residence budget measured services receive no allowance for outgoing local calls.
- e. Customers will not be given a credit in subsequent billing periods for any unused portion of usage allowances.
- f. Outgoing local calls identified below are exempt from charges as stated in g., following:
 - Official Company PBX
 - Company Business Offices
 - Directory Assistance
 - 0 (Operator)
 - 9-1-1
 - Company Repair Service

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**SECTION 5
1st Revised Sheet 48
Cancels Original Sheet 48**

5. EXCHANGE SERVICES

**5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED RATE SERVICE**

- D. Rates and Charges
- 3. Local Measured Service Usage Charges (Cont'd)

g. The following usage charge is applicable to residence Usage Packages (exceeding the usage provided in the package), to all business Measured Service outgoing local calls, and Budget Measured Service outgoing local calls. **These usage charges do not apply to Business Flat Rate (IFB) Service for which flat-rated EAS is provided at no charge.:**

(C)
|
(C)

PER MINUTE

- Placed within the customer's local calling area [1] \$0.03
- Placed outside the customer's local exchange boundary 0.04

4. Residence Usage Package Rates [2,3,4]

| | USOC | MONTHLY RATE |
|------------------------|-------------|---------------------|
| • 3 Hour Usage Package | UPPOA | \$2.40 |
| • 6 Hour Usage Package | UPPOB | 4.60 |

- [1] Includes intraoffice calls.
- [2] In addition, a Budget Measured Line is required for residence.
- [3] Local usage in excess of that provided in the package will be billed at the local measured service rates.
- [4] EAS increments apply. See 5.1.1, preceding.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED RATE SERVICE

D. Business Usage Packages

1. Usage packages will not be provided concurrently with other flat-rated local exchange services.
2. Usage package customers will be permitted to convert to an alternative package once at no charge within 90 days of the installation date of the original package.
3. Usage packages consist of 6, 9, and 12 hours of outgoing local usage per line. Usage in excess of that included in the selected package will be billed at the local measured service rate. Usage allowances apply to all local calls to the local exchange and EAS exchanges. Time-of-day discounts are applicable. See E., following.
4. Unused usage within the packages is not applicable toward a future monthly bill.

(M)

(M)

E. Rates and Charges (Cont'd)

5. Business Usage Package Rates [1,2,3,4]

| | USOC | MONTHLY RATE |
|-------------------------|-------------|-------------------------|
| • 6 Hour Usage Package | UPP06 | \$5.30 |
| • 9 Hour Usage Package | UPP09 | 7.05 |
| • 12 Hour Usage Package | UPP12 | 9.35 |

[1] For applicable business line rates and charges, see 5.2.1, Measured Rate Service in the Exchange and Network Services Price List.

(N)
(N)

[2] In addition, a measured line is required for business. These usage rates are included in the package price specified in 5.4.6, following, *TELECHOICE* Business Service for *TELECHOICE* 6 and 9 hour packages.

(T)

[3] Local usage in excess of that provided in the package will be billed at the local measured service rates found in 5.2.1.

(T)

[4] EAS increments apply as listed in 5.1.1, preceding.

(T)

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
8th Revised Sheet 50
Cancels 7th Revised Sheet 50**

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE

A. Description

1. Service furnished at a fixed monthly rate which provides unlimited calling within a customer's local calling area.
2. A non-primary line is a separately billed residence line that is not the first line in the household. An additional line is a residence line that is billed together with a residence first line (primary) or a residence non-primary line.

B. Rates and Charges

The rates listed below do not include the Residential Service Protection Fund (RSPF) surcharge.

1. Residence

| | USOC | NON-RECURRING CHARGE | MONTHLY RATE PER RATE GROUP | | | |
|---|-----------------|----------------------|-----------------------------|-------------|---------|-----|
| | | | 1 | 2 | 3 | (T) |
| • Residence Line, Each ^[1,2] | 1FR, JRG RUA | \$16.50 | \$25.80 (R) | \$26.80 (R) | \$27.00 | (T) |
| • Non-primary line, each ^[1,2] | | 16.50 | \$25.80 (R) | \$26.80 (R) | \$27.00 | |

^[1] EAS rate increment also applies. See 5.1.1, preceding.

^[2] Available only where existing facilities permit.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
3rd Revised Sheet 51
Cancels 2nd Revised Sheet 51 [3]

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.4 FLAT RATE SERVICE

C. Rates and Charges (Cont'd)

2. Business

| | USOC | NON- RECURRING CHARGE | 1 | 2 | 3 | |
|-----------------------------|------|-----------------------------|-----|-----|-----|-----|
| • Business Line, each[1] | 1FB | [2] | [2] | [2] | [2] | (T) |

[1] EAS rate increment also applies. See 5.1.1, preceding.

[2] Rates are contained in Exchange and Network Services Price List Section 5.2.4.C.1. (N)
(N)

[3] Original Sheets 52 through 55 were previously canceled. (T)

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
2nd Revised Sheet 52
Cancels 1st Revised Sheet 52**

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.6 LIFELINE ASSISTANCE PROGRAMS

Pursuant to FCC order 15-71, adopted June 18, 2015, the Company no longer provides Lifeline discounted service to resellers as of August 15, 2016.

(D)
|
(D)

A. Federal Lifeline Program

1. Description

The Federal Lifeline Program assists qualified low-income applicants with reductions in their monthly local exchange service rate. The assistance applies to a single telephone line or broadband service, **or a bundle of broadband and single telephone line service** at the applicant's principal place of residence.

(T)
(T)

2. Eligibility Requirements

To receive assistance an applicant must demonstrate an annual household income at or below 135 percent of the federal poverty guidelines, or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household^[1] in one of the following programs:

- Federal Public Housing Assistance (FPHA) or Section 8
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension Benefit and Survivors Pension

Lifeline customers may be required to recertify their eligibility annually.

(N)

^[1] A household is defined, for purposes of administering this program, as any individual or group of individuals who live together at the same address and share income and expenses.

(D)
(D)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

A. Federal Lifeline Program

3. Terms and Conditions

- a. An applicant may request Lifeline assistance **directly** through **the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: <https://www.lifelinesupport.org/ls/nv/default.aspx>.**
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, a qualifying broadband service or a qualifying bundled voice and broadband service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
- e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
- f. Nonrecurring charges will not apply when establishing this program on existing service.

(C)
—
(C)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program

3. Terms and Conditions (Cont'd)

g. Partial payments made by Lifeline customers will be applied first towards local service charges.

h. The discount shall be applied first to the subscriber line charge, and then to the monthly service rate for Lifeline eligible services.

(N)

i. At no time shall the total Lifeline discount exceed the sum of the subscriber line charge and the monthly service rate, excluding applicable taxes, fees, and other surcharges.

(N)

j. Toll Restriction is available to Lifeline customers upon request at no charge. No service deposit will be required for applicants who voluntarily elect toll restriction with the initiation of Lifeline service.

(T)

Any Lifeline customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid. The customer will not be charged for the toll restriction placed on the account. The Restoration Charge applies to Lifeline customers whose message toll service has been restricted for nonpayment.

If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its discretion, place the Lifeline customer on a permanent toll restriction. A Lifeline subscriber's request for reconnection or re-establishment of local service will not be denied if the service was previously suspended or disconnected for non-payment of toll charges.

k. Customers residing on federally recognized Tribal Lands who receive the Federal Lifeline Program credit also qualify for an additional monthly credit. See Tribal Lands Lifeline Program in Section 5.2.6.C. following.

(T)

** Original Sheet 54 was cancelled with the issuance of 2nd Revised Sheet 51, effective December 7, 2009.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

A. Federal Lifeline Program (Cont'd)

4. Monthly Credit

| | CREDIT USOC | CREDIT AMOUNT |
|---|------------------------|--------------------------------|
| Federal Lifeline Program Credit | [1] | |
| <ul style="list-style-type: none"> • Qualifying voice-only service <ul style="list-style-type: none"> - Prior to December 1, 2019 - Effective December 1, 2019 - Effective December 1, 2020 • Qualifying Broadband or bundled service | | \$9.25 7.25 5.25 9.25 |

[1] **The Company will issue an additional federal credit equal to the difference between the interstate subscriber line charge and the federal lifeline credit when the interstate subscriber line charge exceeds the federal lifeline credit amount.**

(N)
 |
 (N)

Credit is applied as follows: ASGFX* + ASGF2**

* USOC ASGFX applies an amount equal to the Subscriber Line Charge found in Section 4.7.1 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.

** USOC ASGF2 applies the remaining amount required to equal the federal credit **if the federal lifeline credit is greater than the subscriber line charge.**

(N)

When a Tribal Lifeline Credit also applies, the Federal Lifeline Program Credit USOCs are ASGFR + ASGF2.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (CONT'D)

B. Oregon Telephone Assistance Program (OTAP)

1. Description

The Oregon Telephone Assistance Program (OTAP) is designed to provide low income subscribers who meet OTAP eligibility requirements a reduced rate or discount for basic **and/or broadband** service at their principal place of residence whether sold separately or in combination with other services. For purposes of OTAP, “basic service” means “basic telephone service” as defined in OAR 860-032-0190. For qualifying low-income subscribers, basic service also includes access to toll-limitation services. The OTAP discount is limited to one single line, or single line equivalent, per economic unit at the customer’s principal residence in Oregon.

(T)

2. Eligibility Requirements

To be eligible for the OTAP discount, a residential service subscriber, one or more of the subscriber’s dependents or the subscriber’s household must:

- a. Receive benefits from one of the following public assistance programs:
 - Medicaid under Title XIX and XXI of the Social Security Act;
 - Supplemental Nutrition Assistance Program;
 - Supplemental Security Income;
 - Federal Public Housing Assistance (Section 8); or
 - Veterans and Survivors Pension Benefit
- b. Have income that is at or below 135 percent of the applicable federal poverty guidelines for a household of that size.

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
5th Revised Sheet 57
Cancels 4th Revised Sheet 57

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

B. Oregon Telephone Assistance Program (OTAP)

3. Terms and Conditions

- a. To qualify for the OTAP discount, a subscriber must demonstrate eligibility for OTAP by making application to the Oregon Public Utility Commission (OPUC) on an OPUC-approved form.
- b. The Company provides an OTAP-eligible subscriber the OTAP discount in the form of a monthly credit on the subscriber's bill effective with the date specified for the subscriber by the OPUC. The OTAP credit will be prorated on the basis of a 30-day month from the effective date of the subscriber's eligibility.

4. Monthly Credit

| | Credit USOC | Credit Amount | |
|--|----------------|------------------|-----|
| State Credit for the exchange access line and/or broadband internet access service for OTAP participants | ASGSX | [1][2] | (T) |

[1] Effective January 1, 2020, this credit also applies to broadband internet access service.

[2] Oregon Public Utility Commission Authorized Rate. **The currently authorized** credit amount is available in section 5.2.6 of the [Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Catalog No. 3.](#) (T)

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5

Original Sheet 57.1

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

C. Tribal Lands Lifeline Program

1. Description

The Tribal Lands Lifeline Program provides a monthly credit in addition to the Federal Lifeline Program credit for qualifying low-income individuals who reside on Tribal Lands defined in paragraph (e) of Title 47 Code of Federal Regulations, Section 54.400.

2. Eligibility Requirements

- a. To receive Tribal Lands Lifeline credit, applicants must meet the eligibility criteria specified in 5.2.6.A.2 preceding or must demonstrate participation by the applicant, applicant's dependent(s) or a member of applicant's household in one of the following qualifying programs:

- Bureau of Indian Affairs (BIA) general assistance program
- Tribally administered Temporary Assistance for Needy Families (TANF)
- Head Start programs (under income qualifying eligibility provision only)
- Food Distribution Program on Indian Reservations

(M)

(M)

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
9th Revised Sheet 58
Cancels 8th Revised Sheet 58

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (T)

C. Tribal Lands Lifeline Program (T)

2. Eligibility Requirements (Cont'd) (N)

Applicants who qualify for the Tribal Lands Lifeline credit through participation in one of the above listed programs are automatically eligible for the Federal Lifeline Program Credit. (N)

3. Terms and Conditions (M)

a. Applicants residing on Tribal Lands must sign under penalty of perjury that they reside on a reservation, as defined in Title 47 Code of Federal Regulations, Section 54.400(e) and receive benefits from at least one of the qualifying programs or have an annual household income at or below 135% of the federal poverty guidelines. Tribal Lands applicants must also agree to notify the Company if they cease to participate in the qualifying program or programs. (T) (M)

b. Tribal Lands Lifeline benefits apply to the primary flat local residential access line, including Extended Area Service (EAS), mileage charges, zone charges, or other non-discretionary charges associated with basic residential service or qualified broadband service. The benefit may not bring the basic local residential access line rate below zero during any month. (C)

c. The Tribal Lands Lifeline credit does not apply to state or federal taxes, universal service fund fees, surcharges for 911 service or TDD service fees. (N) (N)

d. Customers are limited to one Tribal Lands Lifeline credit per household from the Company, which may be applied towards a qualifying wireline service, broadband service or a bundled voice and data service package. Customers are not eligible to receive a Tribal Lands Lifeline credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider. (C) (C)

(M1)

(M1)

(M) Material previously appeared on 1st Revised Sheet 57.

(M1) Material previously appearing on this sheet now appears on Sheets 55 and 58.1.

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
3rd Revised Sheet 58.1
Cancels 2nd Revised Sheet 58.1**

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS

C. Tribal Lands Lifeline Program (Cont'd)

4. Monthly Credit

| | CREDIT USOC | CREDIT AMOUNT | |
|------------------------------|------------------------|------------------------------|-----|
| • Flat individual line (1FR) | ASGFT ^[1] | Up to \$25.00 ^[2] | (T) |

^[1] **USOC applies when credit is applied towards single telephone line service.** (N)

^[2] The Tribal Lifeline Credit is up to \$25.00, but will not result in a rate of less than zero for the service against which the credit is applied. The credit amount is calculated by adding the applicable rates for a flat individual line (1FR), including Extended Area Service and other non-discretionary charges for basic residential service and the interstate subscriber line charge. The Federal Lifeline credit specified in 5.2.6.A.4. is subtracted from the total and the remaining difference is the applicable credit amount. **Refer to Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Catalog No. 3 for specific USOC credit amounts.** (T)
(T)

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
3rd Revised Sheet 59
Cancels 2nd Revised Sheet 59**

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

(T)

D. Tribal Link-Up Program

(T)

As of April 1, 2012, non-Tribal Lifeline customers **are not eligible for** Link-Up support. **Eligible** residents of federal Tribal Lands may receive Link-Up support to cover 100% of the customary charges up to \$100.00 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on tribal lands. Tribal Link-Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to \$200.00 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

(T)

(T)

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link-Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link-Up assistance was provided previously.

CREDIT USOC

- Tribal Link-Up

LNK/
LNKEL

E. Application of Lifeline Assistance Programs to Concession Accounts

(T)

1. Description

Concession groups: These individuals will receive 100% **Lifeline Assistance Program** benefits less the amount of concession-able discount. For example, **persons who receive** a 50% discount on their End User Common Line Charges **will** receive 50% of their TAP benefits.

(T)

|

(T)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd) (T)

Reserved for Future Use (N)

(D)

(M)

[1] Sheets 61 through 67 were previously canceled. (T)

(M) Material moved to Sheet 59.

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
2nd Revised Sheet 68
Cancels 1st Revised Sheet 68[1]

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.11 COMPETITIVE RESPONSE

A. Residence Customer Incentive Program

For terms, conditions and applicable rates and charges, see 5.2.11, Competitive Response in the Exchange and Network Services Price List.

B. Business Customer Incentive Program

For terms, conditions and applicable rates and charges, see 5.2.11, Competitive Response in the Exchange and Network Services Price List.

[1] This sheet cancels 1st Revised Sheet 78. Sheets 69 through 77 were previously canceled.

(C)
(C)

Qwest Corporation d/b/a CenturyLink QC

(C)

**P.U.C. OREGON NO. 33
EXCHANGE AND
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**SECTION 5
2nd Revised Sheet 80
Cancels 1st Revised Sheet 80**

5. EXCHANGE SERVICES

(D)

(D)

[1] This sheet cancels the following sheets:
Original Sheets 84 and 85.
1st Revised Sheets 81 through 83, 86.

(N)

(D) Material has been moved to the Price List.

(N)

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
2nd Revised Sheet 101
Cancels 1st Revised Sheet 101**

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services provide special calling features to Residence and Business Individual line service. The features available are Call Forwarding-Variable, Call Forwarding-Don't Answer, Call Forwarding-Busy Line, Call Forwarding-Busy Line/Don't Answer, Call Waiting, Speed Calling, Three-Way Calling, Abbreviated Access, Call Transfer, Easy Access, Hot Line, Remote Access Forwarding, Scheduled Forwarding and Warm Line. Some of the features may be subscribed to separately or in a combination of several on the same line in a "package" rate. The number of features available is dependent upon the Central office providing the service.

B. Definitions

Call Trace

Call Trace allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action.

C. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.

(D)
(M)
—
(M)
(D)
(M1)
—
(M1)

(M) Material moved from Sheet 103.
(M1) Material moved from Sheet 115.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
1st Revised Sheet 101.1
Cancels Original Sheet 101.1

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Terms and Conditions (Cont'd)

2. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreement with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.
3. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.
4. With Call Trace the customer originating the trace will not receive the traced telephone number.
5. The results of the Call Trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

(T)
(D)
(T)(M)

(M)

(T)(M1)

(M1)

(T)(M2)

(T)(M2)

(M) Material moved from Sheet 116.1.
(M1) Material moved from Sheet 117.
(M2) Material moved from Sheet 118.

Qwest Corporation d/b/a CenturyLink QC

(C)

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
2nd Revised Sheet 158
Cancels 1st Revised Sheet 158[1]**

5. EXCHANGE SERVICES

RESERVED FOR FUTURE USE

(C)

(D)

[1] This sheet also cancels the following sheets:
Original Sheets 160 through 162 and 164.
1st Revised Sheets 159, 163, 165.

(N)

(D) Material has been moved to the Price List.

(N)

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
1st Revised Sheet 168
Cancels Original Sheet 168**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

A. Description

This Section applies to listings in the alphabetical section of telephone directories to identify a customer's telephone number(s). These listings are intended only as an aid to the use of telephone service.

(D)

(D) Material has been moved to the Price List.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
1st Revised Sheet 169
Cancels Original Sheet 169

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

(D)

Caption Listing

A listing arrangement consisting of a heading or first listing followed by other listings intended beneath it. Such listings may include, but are not limited to the following:

- Departments or divisions of a business
- Different locations, offices or branches of a business
- Second residence
- Employees or officers of a firm
- Members of a household
- Residence listing beneath a business listing when both services carry the same personal name
- Business listing indented beneath a residence listing when both services carry the same personal name.

Designation

The portion of directory listing showing an occupation, a professional or religious title or degree, military title and branch of service, or affiliation with a professional organization. Words describing products are acceptable only for business listings. All designations must be acceptable to the Company.

Directory Listings

Essential information in the telephone directory or directory assistance records that allows telephone users to determine the telephone number of a listed customer station. Each primary business service will be furnished a listing in the alphabetical and classified sections of the directory at no additional charge. The listings must appear the same way in both places.

(D) Material has been moved to the Price List.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
1st Revised Sheet 170
Cancels Original Sheet 170

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Dual Name Listing - Residence

A single residence listing provided for two persons who may or may not share the same surname, but who share the same service and reside at the same address.

Nonlisted Telephone Service

An arrangement at the customer's request in which a customer's telephone number appears on Directory Assistance records but is omitted from the telephone directory.

(D)

(D) Material has been moved to the Price List.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
1st Revised Sheet 171
Cancels Original Sheet 171[1]

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Nonpublished Telephone Service

An arrangement whereby a customer's telephone number does not appear in either the telephone directory or the Directory Assistance records.

Primary Listing

A listing provided without additional charge in connection with each service arrangement shown below:

- Each primary station. There is one primary station in connection with two or more lines furnished on an auxiliary (hunting) basis. The group of lines will be identified only by one number in the group. That number is used for primary service or joint user service listings. The customer is entitled to a primary listing for each separate non-terminal hunting line and for each terminal hunting line group.
- Each answering line service
- Each private branch exchange system, Centrex system, and cord operated telephone answering system or intercommunicating system
- Each order receiving equipment system that is directly connected by trunks with the central office
- Where groups of services are furnished a customer, one listing identifying all services in a group will be furnished for each separate group of services
- Each farmer line service
- Each public automatic announcement system
- Interexchange carrier radiotelephone service system connected to the exchange and message toll network of the Company

[1] This sheet cancels Original Sheet 172 and material has moved to the Price List.

(N)

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES
Replaces U S WEST Original Sheet 145

SECTION 5
Original Sheet 173

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
 - a. The address may be omitted from the listing.
 - b. A Post Office Box number and Post Office Branch may be listed in lieu of the address or address omission.
 - c. If the address is included, it may be the address of the location of the customer or Company provided equipment and/or facilities.
 - d. The address in a listing may include one of the following:
 - The street name or the street name and number.
 - The name of a building.
 - The customer's choice of street name and number when a building has more than one entrance and different addresses are assigned to each.
 - A corner address.
 - A community name where no street number is available.
 - A community name in addition to a street number when the community is in a different post office district than the exchange.
 - A route number, including box number, if necessary for the proper identification of the customer's service. A post office name may be included if the route number is served from a different post office than the exchange's post office.
 - A number or suite, room, floor, apartment or building number, etc. may be included following the listed address where appropriate.

Qwest Corporation

P.U.C. OREGON NO. 33

EXCHANGE AND

NETWORK SERVICES

Replaces U S WEST Original Sheet 146

SECTION 5

Original Sheet 174

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
(Cont'd)
 - e. The name used in the listing will be one of the following:
 - The name of a person living at a residence.
 - The names of two people who may or may not share the same surname, but who share the same service and live at the same address.
 - The names of a person known by two given names, initials (or combinations thereof).
 - The name under which a customer is conducting business.
 - Departments or branches of a business.
 - The owner or owners of a business.
 - Employees or officers of a firm.
 - The name of an individual who occupies rooms let for living quarters in hotels, rooming houses, apartment houses, etc., at a premises at which the customer is furnished hotel or private branch exchange service, or PAL Service.
 - A rearrangement of a name or an appearance of a name using a different spelling.

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
1st Revised Sheet 175
Cancels Original Sheet 175[1]

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions

1. A primary or additional listing consists of a name, address and telephone number.
(Cont'd)
 - f. The following are examples of unacceptable names:
 - An assumed name or a "doing business as" name that consists of the name of a commodity or service followed by a term such as agency, shop, works, distributor, representative, dealer, etc., unless the customer is conducting business under that name. A trade name may be used as a listing when the business is conducted under that name.
 - A name designed to alphabetize a customer's listing ahead of or near a competitor's listing.
 - A name designed to provide geographic locations when the customer does not have telephone service in that area.
 - Listings designed primarily to give publicity to a commodity or service.
 - g. For business and residence listings, designations or titles acceptable to the Company may be used.
 - h. A telephone number is included with each primary, additional or reference listing.
 - i. One free directory listing will be provided for 800 Serviceline Option. Additional directory listings will be provided at applicable additional listing rates shown herein.

(D)

[1] This sheet cancels Original Sheet 176 and material has moved to the Price List.

(N)

(D) Material has been moved to the Price List.

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 5
1st Revised Sheet 177
Cancels Original Sheet 177[1]

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

2. The Company will take reasonable precautions not to print nonpublished telephone numbers in any of its publicly distributed directories.

Except when authorized by law, the Company will not disclose a nonpublished number to any person other than its own employees or representatives, other telephone companies or information providers (for billing purposes only), authorized public safety agencies where calls are placed to the emergency number 9-1-1, or other telephone customers who are billed for calls placed to or from nonpublished numbers.

An exception to the above procedure for disclosure of information shall only be made when a law enforcement officer asserts an emergency exists involving imminent threat to life or limb or substantial property damage; an emergency exists involving the urgent necessity of contacting or attempting to contact next of kin on the death or serious injury of a person or in aid of identifying an unidentified person; an emergency exists involving the urgent necessity for prompt apprehension of a known or suspected criminal or, the information is sought under a continuing investigation concerning apprehension of a criminal or recovery of stolen property.

In these instances the information will be granted upon confirmation of the identity of the law enforcement official. The reason the information is sought must be stated and will be submitted to the Public Utility Commission by the Company in a monthly report. This report will also include the number of requests and the requesting agency.

[1] This sheet cancels Original Sheets 178 through 180 and material has moved to the Price List.

(N)
(N)

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
2nd Revised Sheet 181
Cancels 1st Revised Sheet 181

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

D. Nonpublished Telephone Numbers

1. A customer may request that the telephone number of his or her service not be published in the Company's directories. If the customer makes such a request, the Company will take reasonable precautions:
 - a. Not to publish the number in any of its publicly distributed directories.
 - b. Except when authorized by law, the Company will not disclose a nonpublished number to any person other than its own employees or representatives, other telephone companies or information providers (for billing purposes only), authorized public safety agencies where calls are placed to the emergency number 9-1-1, or other telephone customers who are billed for calls placed to or from nonpublished numbers.
2. An exception to the above procedure for disclosure of such information shall only be made when a law enforcement officer asserts:
 - a. An emergency exists involving imminent threat to life or limb of substantial property damage or
 - b. An emergency exists involving the urgent necessity of contacting or attempting to contact next of kin on the death or serious injury of a person or in aid of identifying an unidentified person or
 - c. An emergency exists involving the urgent necessity for prompt apprehension of a known or suspected criminal or
 - d. The information is sought under a continuing investigation concerning apprehension of a criminal or recovery of stolen property.
 - In these instances the information will be granted upon confirmation of the identity of the law enforcement official.
 - The reason the information is sought must be stated and will be submitted to the Public Utility Commission by the Company in a monthly report. This report will also include the number of requests and the requesting agency.

(M)

(M)

(M) Material has been moved from Sheet 182.

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 5
1st Revised Sheet 182
Cancels Original Sheet 182

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

D. Nonpublished Telephone Numbers

3. Utilization of Call Trace and Call Line Identifier

Parties with nonpublished numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

(N)

(N)

E. Nonlisted Telephone Number Service

1. A customer may request that the telephone number be published only in the Company records containing such information available to the general public.
2. If the customer makes such a request, the Company will take reasonable precautions not to publish the number in its publicly distributed directories.

F. Liability for Nonpublished and Nonlisted Telephone Numbers

1. The customer, releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever whether suffered, made, instituted or asserted by the customer or by any other party or person caused or claimed to have been caused directly or indirectly by the publication of the number or the disclosing of the number to any person.
2. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of the number in its publicly distributed directories.

Qwest Corporation

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
1st Revised Sheet 183
Cancels Original Sheet 183**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont'd)

G. Rates and Charges

1. The following rates and charges do not apply:

- To foreign exchange service where the customer is also furnished exchange service from the local exchange.
- To additional service furnished to the same customer at the same address when the primary listing is published.
- On services where the Company's Tariff requires that no listing will be provided.
- Where the customer has other service listed in the same name in the directory for the exchange where the customer is located, provided that both services are of the same class.
- Where a customer living in a hotel, apartment house, boarding house, or club is listed under the number of the service furnished the hotel, apartment house, boarding house, or club.
- Where service is installed for a temporary period.
- To reverse billing and interexchange receiving service.
- On data services where no voice use is contemplated.
- For residence Nonpublished Telephone Number Service where the residential customer has obtained a restraining order from the court and has provided the Company with a signed affidavit indicating their inability to pay for a Nonpublished Telephone Number Service listing.
- For any change to a Primary Listing.

(N)

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 5
6th Revised Sheet 184
Cancels 5th Revised Sheet 184**

5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

G. Rates and Charges (Cont'd)

2. Listing Rates and Charges

| | USOC | NONRECURRING CHARGE | MONTHLY RATE | |
|--|------|------------------------|-----------------|-----|
| • Nonpublished Telephone Number Service, each | NPU | \$ 5.00 | \$3.65 (I) | (I) |
| • Nonlisted Telephone Number Service, each | | | | |
| - Residence | NLT | 5.00 | 0.35 | |
| - Business | NLT | 5.00 | 0.35 | (D) |

(D)
|
(D)

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
5th Revised Sheet 185
Cancels 4th Revised Sheet 185**

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. Reserved

(M)

(M) Material previously appearing on this page now appears in Section 5.9.1 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
3rd Revised Sheet 186
Cancels 2nd Revised Sheet 186**

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. Reserved (Cont'd)

(M)

(M) Material previously appearing on this page now appears in Section 5.9.1 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
3rd Revised Sheet 187
Cancels 2nd Revised Sheet 187**

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. Reserved (Cont'd)

(M)

(M) Material previously appearing on this page now appears in Section 5.9.1 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
3rd Revised Sheet 188
Cancels 2nd Revised Sheet 188**

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E. Reserved (Cont'd)

(M)

(M) Material previously appearing on this page now appears in Section 5.9.1 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

Section 5
1st Revised Sheet 188.1
Cancels Original Sheet 188.1

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. Reserved

(M)

(M) Material previously appearing on this page now appears in Section 5.9.1 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Advice No. 2146
Issued by Qwest Corporation d/b/a CenturyLink QC

Effective: December 1, 2018

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

Section 5
1st Revised Sheet 188.2
Cancels Original Sheet 188.2

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

F. Reserved (Cont'd)

(M)

(M) Material previously appearing on this page now appears in Section 5.9.1 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
3rd Revised Sheet 189
Cancels 2nd Revised Sheet 189**

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 RESERVED

(M)

(M) Material previously appearing on this page now appears in Section 5.11.4 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**Section 5
3rd Revised Sheet 190
Cancels 2nd Revised Sheet 190**

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 RESERVED (Cont'd)

(M)

(M) Material previously appearing on this page now appears in Section 5.11.4 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

Section 5
3rd Revised Sheet 191
Cancels 2nd Revised Sheet 191

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.4 RESERVED (Cont'd)

(M)

(M) Material previously appearing on this page now appears in Section 5.11.4 of the Qwest Corporation d/b/a CenturyLink QC Price List.

OR2018-017

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

Section 5
1st Revised Sheet 192
Cancels Original Sheet 192

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.5 RESERVED FOR FUTURE USE

(C)

(D)

(D)

OR2018-005

Advice No. 2144
Issued by Qwest Corporation
By Phil Grate, State Regulatory Affairs, Director

Effective: April 11, 2018

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

Section 5
1st Revised Sheet 193
Cancels Original Sheet 193

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.5 RESERVED FOR FUTURE USE

(C)

(D)

(D)

OR2018-005

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

SECTION 105
3rd Revised Index Sheet 1
Cancels 2nd Revised Index Sheet 1[1]

105. OBSOLETE EXCHANGE SERVICES

| SUBJECT | SHEET | |
|---|--------------|-----|
| Automatic-Identification-of-Outward-Dialing Service (AIOD)..... | 22 | |
| Exchange Areas | 1 | (D) |
| Foreign Exchange (FX) Service | 1 | |
| Four Wire Service Terminating Arrangement..... | 8 | |
| Listing Services | 41 | |
| Local Exchange Service..... | 9 | |
| | | (D) |
| | | (D) |

(D) Material has been withdrawn or moved to the Price List.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES
Replaces U S WEST Original Sheet 1

SECTION 105
Original Sheet 1

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

1. Description

Residence Foreign Exchange Service is a service furnished within a LATA from an exchange other than the exchange from which the customer would normally be served.

2. Definitions

Foreign Exchange

As used in this section, means the exchange from which the service is rendered.

Local Exchange

As used in this section means the exchange in which the customer's primary service is located.

3. Terms and Conditions

- a. FX Service will be furnished for the use of the customer and the members of his immediate family only.
- b. Except as provided in this section, services furnished in the local exchange will be available in connection with FX Service at rates shown in the Tariff provisions of the local exchange. Additional listing, joint user service and lines of information will be furnished to Foreign Exchange customers in local or foreign directories and the rates in effect for the directory containing the additional listing, joint user service or line of information will apply.

Qwest Corporation

P.U.C. OREGON NO. 33

EXCHANGE AND

NETWORK SERVICES

Replaces U S WEST Original Sheet 2

SECTION 105

Original Sheet 2

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

3. Terms and Conditions (Cont'd)

- c. The scope of local service for, and the toll rates to and from stations or systems connected for FX Service will be under the Tariff provisions of the foreign exchange for the particular class of service furnished.
- d. Customers to FX Service are not required to establish service in the exchange from which local service normally would be rendered.
- e. A residence FX line may be utilized with customer-provided terminal equipment, protective circuitry, PBX and key telephone systems which are connected to the service associated with the lines. Also see Section 8, Connections of Equipment, Communications Systems and Premises Wire.
- f. FX Service is available only to those customers having service installed or ordered prior to January 1, 1984. Residence FX Service is also available to customers located in the area of the Jefferson exchange which became incorporated into the Salem exchange on May 15, 1991. This service is available only to customers in this area who had service on/or before May 15, 1991. Business FX Service is not available.
 - Moves of a customer's location within the same local serving office are allowed.
 - Adds or changes of other exchange services, i.e. Custom Calling features, Additional Listings, etc., are allowed.
 - FX Service may not be superseded to a new customer.
 - FX Service may not be moved to a different foreign exchange serving office.
- g. When the Company establishes a new central office or revises a central office or exchange area boundary, additions or increases in mileage increments are not applicable to existing FX lines as long as these services are retained without change by the same customer at the same premises.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 105
1st Revised Sheet 3
Cancels Original Sheet 3

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

3. Terms and Conditions (Cont'd)

- h. FX mileage rates are applicable to the air-line distance between the customer's main station line or private branch exchange and the nearest point on the common boundary of the foreign and local exchanges.
- i. Extension station lines and PBX station lines may be installed on the premises on which the main station line or PBX is located.
- j. The minimum service period for Foreign Exchange Service is one month. If the service is discontinued within one month of service establishment, charges will apply for the full minimum.

4. Rates and Charges

a. Service Involving Company Exchanges Only

- (1) This service is furnished only between contiguous exchanges where extended service is not offered between the exchanges as shown in Section 5, preceding.

(a) Residence Individual FX Exchange Access Line Service

| | USOC | NONRECURRING CHARGE | MONTHLY RATE | |
|---|-------|------------------------|-----------------|-----|
| • Each individual exchange access line[1] | FNY | \$25.00 | [2] | (C) |
| • FX mileage rate for each one-quarter mile or fraction thereof, each individual exchange access line | 1LHBY | — | \$3.55 | |

[1] In addition, a nonrecurring charge from Section 5, preceding, applies per exchange access line.

[2] Monthly rates and conditions applicable to service in the foreign exchange.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 105
1st Revised Sheet 4
Cancels Original Sheet 4

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

4. Rates and Charges

a. Service Involving Company Exchanges Only

(1) This service is furnished only between contiguous exchanges where extended service is not offered between the exchanges as shown in Section 5, preceding.
(Cont'd)

(b) This service applies only to residence party line FX Service furnished to the same customer on the same premises.

| | USOC | NONRECURRING CHARGE | MONTHLY RATE | |
|---|---------|------------------------|-----------------|-----|
| • Each two-party and suburban exchange access line | FNN,FNS | [1] | [2] | (C) |
| • Foreign exchange mileage rates, each one-quarter mile or fraction thereof | | | | (D) |
| - Each suburban exchange access line | 1LHEY | — | \$1.70 | |

[1] In addition, a nonrecurring charge from Section 5, preceding, applies per exchange access line.

[2] Monthly rates and conditions applicable to service in the foreign exchange.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 105
1st Revised Sheet 5
Cancels Original Sheet 5

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

4. Rates and Charges

a. Service Involving Company Exchanges Only

(1) This service is furnished only between contiguous exchanges where extended service is not offered between the exchanges as shown in Section 5, preceding.
(Cont'd)

(c) Customers with four-party FX Service in Redmond may retain this service at the location where the service was established. No moves, changes or additions to existing service will be permitted. The following mileage rates are effective:

| | USOC | MONTHLY RATE | |
|---|-------|--------------|-----|
| • Four-party exchange access line, each | FNQ | [1] | (C) |
| • Each one-quarter mile or fraction | 1LHEY | \$1.70 | |

(d) The following applies only to residence party line (two, four and/or suburban) FX Service furnished to the same customer on the same premises.

Service with the principal foreign exchange in another state with a section of that exchange in Oregon and the local exchange entirely in Oregon

WALLA WALLA SERVICE IN MILTON-FREEWATER

Each suburban line, per month Monthly rates and conditions applicable to suburban service in that portion of the Walla Walla exchange in Oregon

FX mileage rates Same as those applicable to residence suburban service in (b), preceding.

[1] See Section 5, preceding.

Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES
 Replaces U S WEST Original Sheet 6

SECTION 105
 Original Sheet 6

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

4. Rates and Charges (Cont'd)

b. Service involving a Foreign Exchange of another telecommunications company and a local exchange of the Company

(1) Residence Service

| FOREIGN EXCHANGE | LOCAL EXCHANGE IN: | MONTHLY RATE EACH FOREIGN EXCHANGE LINE | FOREIGN EXCHANGE MILEAGE |
|---------------------|--------------------------|---|--------------------------------|
| Beaverton-Ext..... | Burlington | [1] | [2] |
| Beaverton-Ext..... | North Plains | [1] | [2] |
| Canby..... | Oregon City | [1] | [2] |
| Creswell..... | Cottage Grove | [1] | [2] |
| Creswell..... | Eugene-Springfield | [1] | [2] |
| Culver..... | Madras | [1] | [2] |
| Forest Grove..... | North Plains | [1] | [2] |
| Gervais..... | Salem | [1] | [2] |
| Knappa..... | Westport | [1] | [2] |
| Monitor..... | Woodburn-Hubbard | [1] | [2] |
| Redmond..... | Bend | [1] | [2] |
| Redmond..... | Prineville | [1] | [2] |
| Scappoose..... | Saint Helens | [1] | [2] |
| Sisters..... | Bend | [1] | [2] |
| Stayton..... | Jefferson | [1] | [2] |

(2) Farmer Line Service

FX Farmer Line Service will be furnished from an exchange to a farmer line termination located in the suburban area of a contiguous exchange under the following rates:

The line rate per termination will be one and one-half times the Farmer Line rate applying in the exchange from which the service is furnished.

[1] Rate of connecting company applies.

[2] Same as those applicable in 4.a.(1), preceding, for the grade of service furnished.

Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES
 Replaces U S WEST Original Sheet 7

SECTION 105
 Original Sheet 7

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE

A. Residence Foreign Exchange Service

4. Rates and Charges

b. Service involving a Foreign Exchange of another telecommunications company and a local exchange of the Company (Cont'd)

(3) The following applies only to residence party line FX Service furnished to the same customer on the same premises.

| FOREIGN EXCHANGE | LOCAL EXCHANGE IN: | MONTHLY RATE | | | | FOREIGN EXCHANGE MILEAGE |
|---------------------|--------------------------|------------------------|------------------------|--------------------------|--------------------------|--------------------------------|
| | | EACH 2-PTY. LINE | EACH 4-PTY. LINE | EACH SUBURBAN LINE | EACH SUBURBAN LINE | |
| Amity | Salem | - | - | [1] | [2] | |
| Aurora | Woodburn-Hubbard | - | - | [1] | [2] | |
| Beaverton-Ext | Burlington | [1] | [1] | - | [2] | |
| Beaverton-Ext | North Plains | [1] | [1] | - | [2] | |
| Clatskanie..... | Rainier | - | - | [1] | [2] | |
| Creswell | Cottage Grove | - | - | [1] | [2] | |
| Culver..... | Madras | - | - | [1,3] | [2] | |
| Dayton..... | Salem | - | - | [1] | [2] | |
| Dayton..... | Carlton | - | - | [1] | [2] | |
| Gervais | Salem | - | - | [1,3] | [2] | |
| Haines | North Powder | - | - | [1] | [2] | |
| Lebanon..... | Albany | - | - | [1] | [2] | |
| Monitor | Woodburn-Hubbard | - | - | [1] | [2] | |
| Monroe..... | Corvallis | - | - | [1] | [2] | |
| Newburg..... | Carlton | - | - | [1] | [2] | |
| Paulina..... | Prineville | - | - | [1] | [2] | |
| Redmond | Bend | - | - | [1] | [2] | |
| Redmond | Prineville | - | [1] | [1,3] | [2] | |
| Scappoose | Saint Helens | - | [1] | [1,3] | [2] | |
| Silverton..... | Salem | - | - | [1] | [2] | |
| Stayton | Jefferson | [1] | - | - | [2] | |

[1] Rate of connecting company applies.

[2] Same as those applicable in 4.a(1), preceding, for the grade of service furnished.

[3] Not offered to new customers. Existing service(s) will not be moved from one premises to another.

Qwest Corporation

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

Replaces U S WEST Original Sheet 8

SECTION 105
Original Sheet 8

105. OBSOLETE EXCHANGE SERVICES

105.1 EXCHANGE AREAS

105.1.4 FOREIGN EXCHANGE (FX) SERVICE (Cont'd)

B. Four Wire Service Terminating Arrangement

1. Description

The Four Wire Service Terminating Arrangement permits switching equipment that is designed to use four wire terminations to be connected to the Company's four wire facilities in lieu of the standard two wire FX facilities. This offering is subject to the availability of facilities and in some instances may be provided with standard two wire facilities equipped with four wire conversion equipment located at the customer's premises.

Transmission performance that meets the established standards of the Company will be obtained over facilities connected to a Four Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided, where facilities and operating conditions permit, subject to additional rates and charges based on the costs incurred.

2. Terms and Conditions

The minimum service period for Four Wire Service Terminating Arrangement is one month. If service is discontinued within one month of service establishment, charges will apply for the full minimum service period.

3. Rates and Charges

| | USOC | NONRECURRING CHARGE | MONTHLY RATE |
|--|-------------|--------------------------------|-------------------------|
| • Four Wire Service Terminating Arrangement, each[1] | | | |
| - When installed coincident with the trunk with which it is associated | 4WF | \$50.00 | \$12.50 |
| - When installed subsequent to the trunk with which it is associated | 4WF | 75.00 | 12.50 |

[1] The following rates and charges are for the Four Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the (FX) trunk with which it is associated. See A., preceding.

105. OBSOLETE EXCHANGE SERVICES

105. RESERVED FOR FUTURE USE

- [1] This sheet cancels the following sheets:
Original Sheets 10 and 11.
2nd Revised Sheet 12. Sheets 13 through 40 were previously cancelled.
2nd Revised Sheets 40.1 and 40.2. Sheets 41 through 45 were previously cancelled.
2nd Revised Sheet 46.

Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 6
1st Revised Index Sheet 1
Cancels Original Index Sheet 1[1]

6. RESERVED FOR FUTURE USE

(T)

(D)

(D)

[1] This sheet cancels the following sheets: Original Sheets 1 through 11,
1st Revised Sheet 12,
Original Sheet 13,
1st Revised Sheets 14 through 16,
Original Sheets 17 through 21 and
1st Revised Sheet 22.

Material has been moved to the Price List.

(N)

(N)

Qwest Corporation

P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES
Replaces U S WEST Original Index Sheet 1

SECTION 8
Original Index Sheet 1

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

| SUBJECT | SHEET |
|---|--------------|
| Acoustic or Inductive Connections | 5 |
| Bell Limitations | 5 |
| Company Responsibility | 2 |
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SECTION 8
3rd Revised Sheet 1
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8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

A. General

Equipment (including protective circuitry), communications systems, and premises wiring connected to telecommunications services furnished by the Company are generally subject to Part 68 of the Federal Communications Commission (FCC) Rules and Regulations, CFR Part 68 (commonly known as the FCC's Registration Program).

Equipment and systems not subject to Part 68 of the FCC Rules and Regulations which are connected to telecommunications services furnished by the Company must meet the minimum protection criteria specified in Part 68 of the FCC Rules and Regulations.

B. Customer Responsibility

1. The customer is responsible for the installation, operation and maintenance of any customer provided equipment or system. No combinations of customer provided equipment or systems shall require change in or alteration of the equipment or the services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject equipment or system, his calling or called party. Upon notice from the Company that customer provided equipment or systems are causing hazard, damage, malfunction or degradation of service, the customer shall make the changes as shall be necessary to remove or prevent hazard, damage, malfunction or degradation of service.
2. The customer shall be responsible for the payment of a Trouble Isolation Charge, as specified in the Exchange and Network Services Catalog No. 3, for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided equipment or systems.
3. All multi-line telephone systems connected to the Company's network on or after February 16, 2020, must be configured to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.1.A. (Multi-Line Telephone Systems). (T)
4. **Multiline telephone systems ("MLTS") required to comply with F. preceding must be capable of conveying the dispatchable location of a 911 caller to a public safety answering point ("PSAP") as described in Section 2.5.1.B.** (N)
|
(N)

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SECTION 8
Original Sheet 2

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

C. Company Responsibility

1. Telecommunications services provided by the Company are not represented as adapted to the use of all customer provided equipment or systems. Where customer-provided equipment or systems are used with telecommunications services, the responsibility of the Company is limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for:
 - a. The through transmission of signals generated by the customer provided equipment or systems or for the quality of, or defects in, such transmission.
 - b. The reception of signals by customer provided equipment or systems.
 - c. Address signaling where such signaling is performed by customer provided signaling equipment.
2. The Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer provided equipment to operate in a manner compatible with telecommunications services.
3. The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC Rules and Regulations. If such changes can be reasonably expected to render any customer's equipment or system incompatible with telecommunications services, or require modification or alteration of customer provided equipment or systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

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Original Sheet 3

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

D. Recording of Two-Way Telephone Conversations

Customer provided voice recording equipment may be connected with telecommunications services as follows:

1. Customer recording equipment may be connected to the telecommunications network provided that, when such connections are made the voice recording equipment shall be so arranged that, at the will of the user, it can be activated and deactivated. In addition, one of the following conditions must apply:
 - a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
 - b. The recording party to the telephone conversation must notify the other party to the telephone conversation that it intends to record the conversation, and this notification must be part of and obtained at the start of the recording, or
 - c. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of: the recording equipment; or customer registered or grandfathered protective circuitry; or a grandfathered Company connecting arrangement.
 - d. In the case of municipal fire and police departments which have central office lines used exclusively for the receipt of local or intrastate fire or police emergency calls and are attended at all times for such purposes, recorder-connector equipment without the automatic tone device may be furnished for use provided that the proper municipal authority certifies that these conditions will be observed.
 - e. A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:
 - The licensee informs each party to the call of its intent to broadcast the conversation; or
 - Each party to the call is aware of the licensee's intent to broadcast the call; or
 - Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

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SECTION 8
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8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE

D. Recording of Two-Way Telephone Conversations (Cont'd)

2. The FCC has established the following exceptions to the foregoing requirements:
 - a. Recordings made of incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:
 - Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to MTS, WATS or local exchange service, and
 - Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center.
 - b. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:
 - Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
 - c. Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, under color of law.

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Original Sheet 5

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

E. Acoustic or Inductive Connections

Customer-provided voice or data terminal equipment may be acoustically or inductively connected to Company provided terminal equipment provided the connection is made external to the terminal equipment. Such connections are subject to the Minimum Protection Criteria specified in Part 68 of the FCC's Rules and Regulations.

Customer-provided tone-type address signaling is permitted through such connections; however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

F. Bell Limitations

The following is the maximum number of stations equipped with bells per central office exchange access line which will be furnished in connection with business or residence services:

| | |
|-----------------|-------|
| Individual Line | 5 [1] |
| Two-Party Line | 4 [2] |
| Suburban | 2 [2] |

[1] The number of bells and/or other signals connected to the same exchange access line cannot exceed the allowable maximum Ringer Equivalence of five or as otherwise determined by the Company.

[2] Effective December 31, 1997, two-party line or suburban service is no longer available. By June 30, 1998, existing customers with two-party line or suburban service will be converted to individual line service.

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SECTION 8
Original Sheet 6

8. CONNECTIONS OF PREMISES EQUIPMENT TO EXCHANGE SERVICES

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATIONS SYSTEMS AND PREMISES WIRE (Cont'd)

G. Violation of Regulations

When any customer-provided equipment or system is used with telecommunications services in violation of any of the provisions of Part 68 of the FCC's Rules and Regulations, or of this Rule and Regulation, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation.

The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

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(C)

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9. CENTRAL OFFICE SERVICES

**9. RESERVED FOR FUTURE USE
9.1 RESERVED FOR FUTURE USE**

**(T)
(T)
(D)**

[1] Material in 9.1.12 has been moved to the Price List. Material in 9.1.3 and 9.4.1 has been removed in its entirety.

**(N)
(N)**

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(C)

**P.U.C. OREGON No. 33
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SECTION 109
2nd Revised Index Sheet 1
Cancels 1st Revised Index Sheet [1]

109. OBSOLETE EXCHANGE SERVICES

109. RESERVED FOR FUTURE USE

(T)

109.1 RESERVED FOR FUTURE USE

(T)

(D)

[1] Material in Section 109 has been moved to the Price List in its entirety.

(N)

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SECTION 10
3rd Revised Index Sheet 1
Cancels 2nd Revised Index Sheet 1

10. MISCELLANEOUS SERVICE OFFERINGS

| SUBJECT | SHEET | |
|--|--------------|-----|
| 976 Information Delivery Service Restriction | 11 | |
| Call Line Identifier | 1 | (N) |
| Pay Per Call Restriction | 11 | |
| Toll Restriction Service | 9 | |

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Original Sheet 1

10. MISCELLANEOUS SERVICE OFFERINGS

10.13 CALL LINE IDENTIFIER

10.13.1 CALL LINE IDENTIFIER

A. Description

Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature, as specified in Section 5 of this tariff, differs from Call Line Identifier service in that Call Trace is activated and chargeable on a per call basis.

B. Terms and Conditions

1. Subscribers must initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.
2. Requests for Call Line Identifier service will be evaluated by the Company's Annoyance Call Center. Call Line Identifier arrangements will be provided at the discretion of the Company, subject to the availability of facilities and line identification equipment.
3. Call Line Identifier will be provided on a per line basis for an initial 30-day period or 12-month period, and is renewable upon request.
4. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.
5. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.
6. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Line Identifier service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect).

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Original Sheet 2

10. MISCELLANEOUS SERVICE OFFERINGS

10.13 CALL LINE IDENTIFIER (CONTINUED)

10.13.1. CALL LINE IDENTIFIER (CONTINUED)

B. Terms and Conditions (Continued)

7. The regulations for Call Line Identifier do not apply to trap and trace arrangements ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by law enforcement agency within its legal powers.
8. Call Line Identifier will be provided without charge for up to three administrative lines associated with law enforcement and public safety organizations.

C. Rates and Charges

| Nonrecurring Charge, Per Line | 30-Day Period | 12-Month Period |
|-------------------------------|---------------|-----------------|
| Initial | \$ 46.00 | \$ 108.00 |
| Renewal, Each | 20.00 | 41.00 |

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Replaces U S WEST Original Sheet 9

SECTION 10
Original Sheet 9

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.4 TOLL RESTRICTION SERVICE

A. Description

1. Toll Restriction Service (TRS) prevents access to the network when one of the following types of calls is attempted:

- 1+IntraLATA
- 1+InterLATA
- 011+
- 101XXXX1+, 101XXXX011+, 101XXXX01+, 101XXXX0+
- 1+900, 1+976, 0+900, 0+976
- 0, 0+, 00+, 01+
- 1+555-1212, 0+555-1212, 1+NPA+555-1212, 0+NPA+555-1212, 0+411
- *COMPLETE-A-CALL*

When a restricted call is attempted, the caller will hear a pre-recorded announcement indicating that the call cannot be completed.

2. TRS does not block: local calls; calls to 800 and 888-type toll services; calls to 950 numbers, telephone repair service or 911 emergency services, and 555-1212, 411 and 1-411.

B. Terms and Conditions

1. TRS is not available with Pay Per Call Restriction, which blocks calls to 900 and 976 type services offered by Information Providers.
2. TRS is not available on multiparty lines.
3. TRS may be bypassed by some long distance carriers, who do not access a billing validation system.
4. TRS is designed to prevent certain types of calls from being completed. However, this service will not prevent all toll charges that may be billed to a customer's account. Provision of TRS does not alleviate the customer's responsibility for payment of completed toll calls charged to their line.
5. TRS will be placed on the customer's line(s) by the date the service order is due.
6. Toll Restriction will be provided at no charge to qualifying Oregon Telephone Assistance Program customers.

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SECTION 10
Original Sheet 10

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.4 TOLL RESTRICTION SERVICE (Cont'd)

C. Rates and Charges

Rates and charges for this service are in addition to the rates and charges for the class, type and grade of service furnished.

| | USOC | NONRECURRING CHARGE | MONTHLY RATE |
|--|-------------|--------------------------------|-------------------------|
| • Business | | | |
| - Each individual line or trunk equipped | KXT | \$24.00 | \$2.00 |
| • Residence | | | |
| - Each individual line equipped | KXT | — | 2.00 |

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Cancels Original Sheet 11[1]

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (Cont'd)

10.4.5 RESERVED FOR FUTURE USE

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[1] This sheet cancels the following sheets: Original Sheets 12 through 44,
1st Revised Sheet 45 and
Original Sheets 46 through 88.
Material has moved to the Price List.

(N)

(N)

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Replaces U S WEST Original Index Sheet 1

SECTION 11
Original Index Sheet 1

11. RESERVED FOR FUTURE USE

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Replaces U S WEST 1st Revised Index Sheet 1

SECTION 12
Original Index Sheet 1

12. RESERVED FOR FUTURE USE

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Replaces U S WEST 1st Revised Index Sheet 1

SECTION 13
Original Index Sheet 1

13. RESERVED FOR FUTURE USE

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SECTION 14
5th Revised Index Sheet 1
Cancels 4th Revised Index Sheet 1[1]

14. RESERVED FOR FUTURE USE

(T)
(D)

[1] Material in Section 14 has been moved to the Price List in its entirety.

(N)

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SECTION 114
3rd Revised Index Sheet 1
Cancels 2nd Revised Index Sheet 1[1]

114. RESERVED FOR FUTURE USE

[1] This sheet cancels 1st Revised Sheets 1 through 3. Material has been moved to the Price List.

(N)
(N)

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SECTION 15
1st Revised Index Sheet 1
Cancels Original Index Sheet 1[1]

15. RESERVED FOR FUTURE USE

(T)

(D)

(D)

[1] This sheet cancels Original Sheets 1 through 35 and material has been moved to the Price List.

(N)

(N)

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SECTION 115
1st Revised Index Sheet 1
Cancels Original Index Sheet 1[1]

115. RESERVED FOR FUTURE USE

(T)
(D)
(D)

[1] This sheet cancels Original Sheets 1 and 2 and material has been moved to the Price List.

(N)
(N)

Qwest Corporation d/b/a CenturyLink QC

(C)

**P.U.C. OREGON No. 33
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**SECTION 16
4th Revised Sheet 1
Cancels 3rd Revised Sheet 1[1]**

16. RESERVED FOR FUTURE USE

**(T)
(D)**

[1] This sheet cancels 3rd Revised Sheet 2 and 2nd Revised Sheets 3 and 4.

(N)