A Customized Service Arrangement or CSA is an individually negotiated transaction tailored to meet the telecommunications needs of the customer for whom it was designated. A CSA frequently involves a combination of domestic, intrastate, interstate, interexchange service(s) and international service(s).

As permitted by the FCC, international service(s) and domestic, interstate, interexchange services(s) furnished under contract, i.e., those about which information appears in CenturyLink’s Schedules, may be combined to determine discounts and minimum revenue or volume requirements.

Unless otherwise noted in the CSA, the CSA option is available to similarly situated customers for 30 days following the date posted.

Please contact a CenturyLink Account Representative to order CenturyLink services, or to obtain more information about CenturyLink services.