TERMS, CONDITIONS, RATES AND CHARGES

CATALOG TERMS

Applying to the provision of intrastate

EXCHANGE AND NETWORK SERVICES

within the operating territory of

Qwest Corporation d/b/a CenturyLink QC

whether offered under that name, or the trade or brand name CenturyLink,

in the State of

WASHINGTON

as provided herein

Effective April 1, 2011, Qwest Corporation registered the fictitious name CenturyLink QC. Effective August 8, 2011, Qwest Corporation began operating under the name CenturyLink QC. As such, Qwest Corporation d/b/a CenturyLink QC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, by or adopted by Qwest Corporation between January 2, 2009 and August 8, 2011.

By this notice, Qwest Corporation d/b/a CenturyLink QC also adopts and ratifies all supplements or amendments to any of the above schedules, etc.
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This Catalog contains the terms, conditions, rates and charges applicable to intralATA intrastate exchange and network services and equipment furnished by Qwest Corporation d/b/a CenturyLink QC, hereinafter referred to as the Company. It constitutes a contract between the Company and the customer and all others using the services and products specified herein. The services offered herein by Qwest Corporation d/b/a CenturyLink QC, whether under that name or the trade or brand name CenturyLink, are subject to the terms and conditions of this Catalog.

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Exchange and Network Services
Washington
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1.4 CATALOG FORMAT

1.4.1 LOCATION OF MATERIAL

A. Section 1 provides the following for all of the sections in this Catalog.
   • Subject Index - an alphabetical listing to find the desired section.
   • Table of Contents - a numerical listing to find the desired section and page.

B. Each individual section in the Catalog provides a Subject Index for the material located within that section.

C. Obsolete Service Offerings

Obsolete service offerings are identified in the Catalog by adding 100 to the current section number, i.e., obsolete items from Section 6, Central Office Services, would be found in Section 109, Obsolete Central Office Services. This section is then filed behind Section 9.

1.4.2 OUTLINE STRUCTURE

The Catalog uses nine levels of indentations known as Tariff Information Management (TIM) Codes, as outlined below:

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<tr>
<th>LEVEL</th>
<th>APPLICATION</th>
<th>EXAMPLE</th>
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<td>1. APPLICATION AND REFERENCE</td>
</tr>
<tr>
<td>2</td>
<td>Sub Heading</td>
<td>1.4 DOCUMENT FORMAT</td>
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<td>3</td>
<td>Sub Heading</td>
<td>1.4.2 OUTLINE STRUCTURE</td>
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<td>4</td>
<td>Sub Heading/Text</td>
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<td>5</td>
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1.4 CATALOG FORMAT (Cont’d)

1.4.3 RATE TABLES

Within rate tables, four types of entries are allowed:

• Rate Amount
  
The rate amount indicates the dollar value associated with the service.

• A dash "–"
  
The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

• A footnote designator "[1]"
  
The footnote designator indicates that further information is contained in a footnote.

• ICB
  
The acronym "ICB" indicates that the product/service is rated on an individual case basis.

1.4.4 USOC COLUMN

Within USOC columns, two types of entries are allowed:

• USOC
  
The three- or five-character code for the product or service.

• N/A
  
The "N/A" indicates that there is no applicable USOC.
1. **APPLICATION AND REFERENCE**

1.5 **EXPLANATION OF CHANGE SYMBOLS**

<table>
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<th>SYMBOL</th>
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<tr>
<td>(C)</td>
<td>To signify changed regulation, term or condition</td>
</tr>
<tr>
<td>(D)</td>
<td>To signify discontinued material</td>
</tr>
<tr>
<td>(I)</td>
<td>To signify rate increase</td>
</tr>
<tr>
<td>(K)</td>
<td>To signify material moved to another part of the Catalog with no change, unless there is another change symbol present.</td>
</tr>
<tr>
<td>(M)</td>
<td>To signify material moved from another part of the Catalog with no change, unless there is another change symbol present.</td>
</tr>
<tr>
<td>(N)</td>
<td>To signify new material</td>
</tr>
<tr>
<td>(R)</td>
<td>To signify rate reduction</td>
</tr>
<tr>
<td>(T)</td>
<td>To signify a change in text but no change in rate, regulation, term or condition</td>
</tr>
</tbody>
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1.6 EXPLANATION OF ABBREVIATIONS

ARS - Automatic Route Selection
CALC - Customer Access Line Charge
CCMS - Customized Call Management Services
CO - Central Office
CMS - *CENTON* Management System
CS1 - *CENTRAFLEX* System 1
CS2 - *CENTRAFLEX* System 2
CS3 - *CENTRAFLEX* System 3
CS4 - *CENTRAFLEX* System 4
DID - Direct-Inward-Dialing
DISA - Direct Inward System Access
DOD - Direct Outward Dialing
ETS - Electronic Tandem Switching
EUCL - End User Common Line
FCC - Federal Communications Commissions
FGA - Feature Group A
FX - Foreign Exchange
HBL - *HOME BUSINESS LINE*
IC - Interexchange Carrier
ICB - Individual Case Basis
IP - Information Provider
LATA - Local Access and Transport Area
MADN - Multiple Appearance Directory Number
MLHG - Multiline Hunt Group
MTS - Message Telecommunications Service
NCOS - Network Class of Service
NPA - Number Plan Area
NSEP - National Security Emergency Preparedness
OCC - Other Common Carrier
POP - Point of Presence
PBN - Private Business Number
PBX - Private Branch Exchange
POTS - Plain Old Telephone Service

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#### 1.6 EXPLANATION OF ABBREVIATIONS (Cont’d)

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<td>QCC</td>
<td>Qwest Communications Corporation</td>
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<tr>
<td>QLDC</td>
<td>Qwest Long Distance Corporation</td>
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<tr>
<td>RAO</td>
<td>Regional Accounting Office</td>
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<td>SMDI</td>
<td>Simplified Message Desk Interface</td>
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<td>SMDC</td>
<td>Station Message Detail Recording</td>
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1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES

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CENTURYLINK

CENTURYLINK®

Service names which are preceded by QWEST® or “Qwest,” and services which include “Qwest” as a part of the service marked or trade marked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

Marks are identified in text throughout this document in all caps and italics, e.g., CENTRON Service.

MARK

CENTRAFLEX®
Centrex PRIME®
CENTRON®
CONSULTLINE℠
CORE CONNECT®
DID®
INTRACALL®
LINE VOLUME ADVANTAGE™
PURCHASE PLUS REWARD™
QWEST®
QWEST BUSINESS LINE PLUS™
QWEST CHOICE™
QWEST HOME BUSINESS™
QWEST UTILITY LINE™
STAND-BY LINE®
SUPER SAVINGS℠
SWITCHNET 56®
TOTAL ADVANTAGE®
UNISTAR®

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**WA2018-002**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
# 2. General Regulations - Conditions of Offering

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS

Certain terms and phrases used in this Catalog have the meaning as given in the definitions shown below:

800 Service and 800 Serviceline Option

Denotes a toll-free service when the 8XX service access code (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) is used. The term 800/800-type service is used interchangeably with 800 Service and 800 Serviceline Option throughout this Catalog to describe this service.

Access Line

See "Carrier Access Line" and/or "Exchange Access Line".

Applicant

An individual or legal entity making application to the Company for service except as defined in 4.2.2.B.1. (C)

Base Rate Area (BRA)

The area of highest population density within an exchange. The exchange boundary and the BRA boundary may be the same. The BRA is set forth on the Exchange and Network Services Tariff map. (C)

Billing Date

The date on a bill which represents the start of the regular monthly billing period. See 2.3.2.

Building

A structure that houses the customer. Separate buildings are treated as one building if the customer furnishes and maintains a joining passageway, which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.1 **DEFINITION OF TERMS (Cont’d)**

**Call Forwarding**

A function which allows incoming calls to be advanced to another telephone number. The number the calls are advanced to may be changed as required by the customer.

**Calling Card**

A billing arrangement by which a call may be charged to an authorized Company designated number. Previously it was known as a "credit card".

**Call Waiting**

A function that provides a tone to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through switchhook operation.

**Carrier Access Line**

A circuit between a telecommunications company switching center and an Interexchange Carrier's (IC's) premises which includes a point of termination and which provides access to end users in the local exchange network.

**Central Office**

Equipment used to terminate, interconnect and switch access lines and trunks to provide telecommunications.

**Centrex-Type Service**

Central office based services furnished to a customer by means of exchange access lines. Terms, conditions and rates of features may be stated in this Catalog.

**Channel**

A path for communication or signaling between two or more locations which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Class of Service

The various categories of service generally available to the customer; business, residence and Public Access Line (PAL) are examples of general categories that contain several classes of service.

Client

The customer of a service provided to a customer-of-record by the Company, such as Telephone Answering Service. The term “client” means the same and may be used interchangeably with “patron”.

Communications Systems

A combination of equipment and facilities which provide telecommunication requirements of a customer.

Company

Qwest Corporation d/b/a CenturyLink QC.

(T)

Connecting Arrangement

The equipment provided by the Company to accomplish the direct connection of customer-provided facilities with the facilities of the Company.

Contiguous Exchanges

Exchanges whose boundaries adjoin.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Continuous Property

Property occupied by a customer that may be served without crossing a public street, right-of-way or the property of another. Noncontinuous property is treated as continuous if the customer furnishes a passageway which is suitable to the Company for the placing of wire facilities. Pipes and conduit are considered enclosed passageways.

Contract

The service agreement between a customer and the Company under which services and/or facilities are furnished. The term “contract” may refer to a separate agreement between the Company and the customer; it may refer to these Catalog Terms; and it may refer to a set of documents that apply to and govern the relationship between the Company and the customer, including filed tariffs or other filed documents, if any, these Catalog Terms, and other documents, depending on the context.

Cost

The words "cost" and "actual cost", as used in this Catalog, are intended to cover the actual cost of material, labor, and related expenses.

Custom Calling Services

A term describing special features provided from specially equipped central offices. These include Call Trace, Caller ID Blocking, Call Forwarding, Call Waiting, Speed Calling and Three-Way Calling.

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Customer-of-Record
The customer (person or entity) who resells or shares exchange services.

Customer-Provided Equipment (CPE)
Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/Standard Network Interface (SNI).

Date of Presentation
The date upon which a bill or notice is mailed, postage prepaid, in a sealed envelope properly addressed to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Company.

Demarcation Point
The point of interconnection between the Company's telecommunications facilities and terminal equipment, protective apparatus or wiring at a premises.

Deposit
Any payment held as security for future payment or performance to be returned after the customer establishes a record of satisfactory credit.

Design Service
A service that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

Directory Listings
Essential information in the telephone directory or directory assistance records that allows telephone users to determine the telephone number of a listed customer.

Drop Wire
Wires between an open wire lead, aerial or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Emergency

A situation which exists when serious illness, public safety or public necessity is involved.

End User

A customer of an Interexchange Carrier (IC) taking service offered in combination with telephone companies and other carriers.

Exchange

A specified geographic area established for the furnishing of communication service. It may consist of one or more central offices together with the associated plant used in furnishing service within that area.

Exchange Access Line

An exchange access line is a serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Company provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the use offering selected by the customer.

Extended Line

A line extended from the primary location of one service to another service either on or off premises.
Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
EXCHANGE AND
Washington
NETWORK SERVICES
Cancels Original Sheet 7
Effective: May 1, 2014

SECTION 2

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Facilities

Supplemental equipment, apparatus, wiring, cables, supporting structures and other materials and mechanisms necessary to or furnished in connection with telephone service.

Flat Rate Service

Service furnished at a fixed monthly rate with unlimited local usage included. (T)
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Foreign Exchange (FX)

Any exchange other than that in which the customer's premise is located.

Foreign Exchange Service

Service furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.

Grade of Service

Refers to the number of parties served on a telephone line; for example: one-party, two-party, four-party, etc.

Grandfathered Service

Service that is no longer offered to new applicants, but may continue for existing customers who had the service prior to a specific date.

Guarantee

A written agreement of payment for a customer service, signed by another person that has acceptable credit. May be referred to as a Guarantor Agreement or Letter of Guarantee.

Hunting Line

A general designation for lines so arranged that the switching equipment will search to find an available line when a busy signal is received.
Qwest Corporation
Catalog No. 2
Washington

SECTION 2

EXCHANGE AND NETWORK SERVICES
Effective: December 1, 2007

1st Revised Sheet 9
Cancels Original Sheet 9

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Individual Case Pricing (ICB)

ICB may be used if terms, conditions, or prices vary from the Catalog. The Company may customize any terms, conditions, or prices to meet a specific customer’s needs, provided those changes are mutually agreed to by the customer and the Company in an Individual Case Basis (ICB) contract.

Information Provider (IP)

A person or entity, unaffiliated with the Company, who provides announcements or interactive programs.

Inside Wire (IW)

Telephone wiring located on the building owner's/customer's side of the SNI. Such wiring is fully deregulated and competitive. Installation and maintenance of Inside Wire is the responsibility of the customer or building owner.

Interexchange Carrier (IC)

A person or entity engaged for hire in interstate, intrastate or foreign communications with or without wires. Services of ICs are normally provided to end users.

Interexchange Mileage

Mileage between exchanges as determined for message toll telephone service.

Interexchange Receiving Service

Interexchange Receiving Service will be furnished over the Company's toll circuits from one exchange to the customer's station location in another exchange. The customer assumes responsibility for payment of the toll charges.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Intraexchange Channel

A line located wholly within an exchange area, furnished for the customer's own use for communication between stations connected to that line. An intraexchange channel may not be connected to exchange access lines. This service is furnished under the Private Line Transport Services Catalog.

Intra-Premises Network Cable and Wire (IPNCAW)

A term used to describe the portion of the exchange access line circuit that commences at the entrance to a Minimum Point Of Entry (MPOE) extending the "exchange access line" facilities within a structure up to and including the SNI.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

Line Extension

The extension of outside plant or facilities required for the establishment of service outside of the Base Rate Area (BRA). Line extension includes the facilities and the drop or buried service wire necessary to complete the local loop in order to provide a protector/SNI at the customer premises.

Link-up America Program

A program which provides for a reduction against the nonrecurring charge for connection of a residential exchange access line. This credit is only available to customers who meet eligibility requirements established by the Federal Communications Commission (FCC). The credit applies to the single line serving the customer’s principal residence. This program is found in the Exchange and Network Services Tariff. (N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont'd)

Local Access and Transport Area (LATA)

Geographic areas within which the Company provides local and long distance calling services. The Company does not provide calling services between LATAs. LATA designations are kept on file in the Company regulatory operations office.

Local Exchange

Exchange in which the customer's premises is located.

Local Message

A message not subject to toll charges.

Local Service

Exchange access service furnished between customer's premises located within the same local service area.

Local Service Area

The area within which exchange access service is furnished under specific rates. This area may include one or more exchanges without the application of toll charges.

Measured Service

A local service for which charges may be based upon: frequency, time of day, duration and distance.

Message

A completed communication between two exchange access lines.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Message Rate Service

A service for which a fixed monthly rate is charged for each outgoing local message up to a stipulated number. A separate charge is made for each outgoing local message completed beyond the limit stipulated.

Mileage

• Foreign Exchange - Contiguous Exchanges

The airline distance measurement between a point in the local exchange to the nearest point on the common boundary of the local and foreign exchanges.

• Foreign Exchange

Noncontiguous Exchange-The interexchange measurement between the rate centers of the local and foreign exchanges.

• Interoffice

The airline distance measurement in quarter miles between buildings serving different central office districts.

• Suburban

The airline distance, measured in quarter miles from a point outside the BRA of an exchange to the nearest point on the boundary of that exchange.

Mileage Charges

Recurring charges based on airline distance measurement as provided in the applicable sections.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Minimum Point Of Entry (MPOE)

The closest practicable point to where regulated facilities cross a property line or the closest practicable point to where the regulated facilities enter a multi-unit building or buildings.

Monthly Rate

A recurring charge, for a period of thirty days, made in conjunction with the provisions of a service.

National Security Emergency Preparedness (NSEP)

See "Telecommunications Service Priority (TSP)".

Nonrecurring Charge

A one-time charge made under certain conditions to recover all or a portion of the cost of installing facilities or providing service.

Off Premises Station Line

A station line termination located in a building or location other than the building in which the main station line is terminated.

One Party Service

An exchange access line serving only one customer.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Party Line Service

A central office line arranged to serve more than one customer. Each customer has a different telephone number.

Patron

The customer of a service provided to a customer-of-record by the Company, such as Telephone Answering service. The term "patron" means the same and may be used interchangeably with "client".

Premises

The space occupied by a customer in a single building or in connecting buildings on continuous property. The space may be a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located subject to the local telephone company’s reasonable and nondiscriminatory standard operating practices. For the purposes of the Intra-Premises Network Cable and Wire in 2.8.1, premises may also include space occupied by a customer in multiple buildings.

Private Line

A line consisting of dedicated communication channels connecting two or more locations. See the Private Line Transport Services Catalog.

(T)

Private Branch Exchange (PBX) Trunk

See "Trunk Line".

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Public Access Line Service

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

Public Roadway

Any roadway owned and controlled by a governmental agency.

Rate Center

A specified geographical location within an exchange area (or location outside the exchange area) from which mileage measurements are determined for the application of interexchange mileage rates.

Registered Equipment

Terminal equipment, multiline terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the Federal Communications Commission (FCC) Rules and Regulations.

Resale of Service

Exchange telecommunication service furnished by the Company for which the customer-of-record receives a payment or other compensation in excess of the prorated share of the Company billed charges for that service from any other person, firm or corporation for their use of that service.

Residence Flat Line

One-party-individual residential service for which a fixed charge is made regardless of the number of local calls completed.

(N)

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Ringing Power

Alternating current electrical energy furnished to a Private Branch Exchange (PBX) switchboard or other facility for signaling purposes.

Rotary Service

Exchange access service in which telephone connections between customers are established by the use of a non-tone, rotary dial operated by the calling party.

Second Tier Exchange

An exchange which is separated at any point by a single exchange.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Service Wire

Includes both aerial drop wire and buried service wire and is defined as a wire or wires between an open wire lead, aerial or buried cable field termination and the protector on and/or in the building in which the customer’s telephone service is located.

Special Design Service

See Design Service

Speed Calling

A function that allows a customer to assign and dial abbreviated codes to frequently called numbers.

STAND-BY LINE Service

An additional business line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

Standard Network Interface (SNI)

The network interface shall be located on the customer’s side of the telephone company's protector, or the equivalent thereof in cases where a protector is not employed, at the Demarcation Point, as provided under the local telephone company's reasonable and nondiscriminatory standard operating practices. Any device utilized as an SNI must comply with F.C.C. Part 68 guidelines.

Supporting Structures

Pipes, conduits and poles used as support or protection of wire or cable facilities.
SECTION 2

EXCHANGE AND
NETWORK SERVICES

Washington

Effective: May 1, 2014

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Supersedure

The transfer of customer service, including the telephone number, from one-party to another with the expressed or implied consent of the relinquishing customer, without interruption of billing and with no change in type or location of facilities.

Switched Access Service

See the Access Services Catalog.

Tariffs

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company and approved by the Washington Utilities and Transportation Commission (WUTC).

Telecommunications Service

Two-way switched access and transport of voice and/or data communications.

Telecommunications Service Priority (TSP)

Denotes the regulatory, administrative, and operational system developed by the Federal Government to ensure priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The Federal Communications Commission defines NSEP telecommunications services as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis, which causes or could cause harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. See the Access Service Catalog, Section 13.

(C)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. General Regulations - Conditions Of Offering

2.1 Definition Of Terms (Cont'd)

Telephone Answering Service

A person or company, unaffiliated with the Company, who provides answering services for clients.

Temporary Disconnect

The abridgement or suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnection of the service.

Temporary Service

Exchange service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Terminal Loop

The wire facility used in providing, but not limited to off premises stations, station lines or tie lines between PBX systems in different buildings.

Termination Charge

The nonrecurring charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

Three-Way Calling

A feature providing the capability to add a third party to an existing conversation.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.1 **DEFINITION OF TERMS (Cont’d)**

**Tie Line**

A circuit connecting two switching systems for the purpose of connecting one system with another system, without the use of trunk lines, to a Company central office.

**Toll Line**

A line between two or more exchanges, or toll stations, over which service is furnished on a toll message rate basis.

**Toll Message**

A completed call between two exchange access lines located in different local service areas, between two toll stations, or between a toll station and an exchange access line.

**Toll Rate**

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges.

**Toll Restriction Service**

A feature restricting service to calls for which no toll message rate is applied.

**Toll Service**

Telephone service between exchanges or locations for which a toll rate is charged.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 DEFINITION OF TERMS (Cont’d)

Touch-Tone Calling Service

Service provided by means of a system in which telephone connections between customers are established by an audio tone activated by manipulations of push buttons operated by the calling parties, for signaling directly over the circuit.

Trunk Line

A circuit between two central office units or between switching equipment (e.g. Private Branch Exchange Systems) normally located at the customer’s premises and a Company central office.

Usage Package

Varying blocks of measured local usage priced at a fixed rate. Usage in excess of that provided in the package selected is billed on a per minute basis.

Washington Telephone Assistance Program (WTAP)

The WTAP is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute. **WTAP is found in the Exchange and Network Services Tariff.**
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

A. General

1. The Company may require an applicant to sign an application form furnished by the Company, and to establish credit as provided in these General Regulations, as conditions prior to the establishment of service.

2. The Company will accept oral or written application from a customer for addition to or changes in the existing service.

3. An application is merely a request for service, and does not bind the Company to serve, except under reasonable conditions, nor does it bind the applicant to take service.

B. Cancellations and Deferments

These cancellation and deferment provisions apply to all Private Line and Design Services and also apply to requests for 5 or more analog or digital exchange access lines, or 1 or more DS1 facilities with common equipment, such as Digital Switched Service, ISDN Primary Rate Service, Integrated T-1 Service, or Uniform Access Solution Service.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.2 **ESTABLISHING AND FURNISHING SERVICE**

2.2.1 **APPLICATION FOR SERVICE**

B. Cancellations and Deferments (Cont’d)

1. **Service Date Change**

   Service dates for the installation of services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than sixty (60) calendar days.

   When for any reason, the customer wishes to change the service date, the customer should notify the Company before the original service date, to request a different service date.

   If the customer requested service date is more than sixty (60) calendar days after the original service date, the order will be cancelled by the Company and reissued with the appropriate cancellation charges applied, unless the customer indicates that billing for the service should commence. Failure to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a Premises Work Charge as set forth in Section 13.2.

   A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers.

   If the service is changed to an earlier date, the customer will be notified by the Company that an Expedited Order Charge may apply.

2. **Cancellation of Application for Service**

   A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. The verbal notice must be followed by written confirmation within ten (10) days. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date, the following will occur:

   - The order will be canceled and cancellation charges will apply if the service has not been fully provisioned; or
   - The order will be completed and billing for the service will commence if the service has been fully provisioned or the customer has indicated that billing for the service should begin.

   Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled, unless defined otherwise for a specific service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 APPLICATION FOR SERVICE (Cont’d)

C. Use of Service

1. The customer shall not permit the public use of service furnished for private use.

   Service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to hotel/motel manual or dial PBX service, to a composite data service vendor in the provision of composite data service to its patrons, to a communications common carrier in the provision of public telegram message service or overseas data message service or to customers of PAL service.

2. If it is found that the customer is permitting public use of service furnished for private use, the Company will provide PAL Service. If the customer consents to the relocation of the facilities so they are inaccessible to the public or permits no further public use after the matter has been called to the customer’s attention, a change will not be required. When a change is required, no charge will be made for the relocation of the telephone instrument.

3. If it is found that the customer is sharing the use of business service with an individual, other than an employee, member or officer of the customer’s concern, or with another concern not of record as a joint user, the Company will require the customer to take Joint User service. Joint User service will not be required if the customer permits no further joint use of the service after the matter is called to the customer’s attention or where the joint user vacates the customer’s premises or becomes a customer to business service in the same exchange.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 APPLICATION FOR SERVICE (Cont'd)

D. Refusal of Service

The Company may refuse service under the following conditions:

1. When the connection or service will adversely affect the service of existing customers.

2. When the applicant has not complied with state, county, or municipal codes and/or regulations, Washington Utilities and Transportation Commission rules, Company Tariffs or Catalogs concerning such service.

3. If the Company judges the installation to be hazardous or that satisfactory service cannot be provided.

4. If the Company is unable to substantiate the identity of the individual requesting service.

5. If the Company or applicant cannot secure all necessary rights-of-way, easements and permits.

An applicant is responsible for obtaining all necessary rights-of-way or easements on private property, including private roads and driveways.

6. When the applicant or customer has an unpaid, past due bill with the Company. This must be the same class of service. It may be at the same or a different location within the State of Washington.

Service may be refused until this bill is paid or satisfactory arrangements are made.

The Company will allow on an initial occurrence and then once every five years from the most recent use of the option the applicant or customer an option of paying a prior obligation over not less than a six month period.

If any of these payments are not made, service may be discontinued. This is covered in the Commission's Rules and Regulations, WAC 480-120-172(3)(c) and WAC 480-120-174(1). Also see 2.2.9.A.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.1 APPLICATION FOR SERVICE

D. Refusal of Service (Cont'd)

7. When it is known that a former customer, residing at the same address, has an unpaid, overdue bill from the Company. This bill must be for the same class of service, at the same address.

Service may be refused or denied until the bill is paid or satisfactory arrangements are made.

8. For non-payment of a deposit, as required in 2.3.3. However, local service will not be withheld pending payment of deposit or advanced payment for ancillary services.

9. If service has been obtained or retained by fraudulent means. This may include, but not be limited to the following:
   • False statements of credit references or employment.
   • False statements of premises address.
   • Use of an alias or false name with intent to deceive.
   • Rotation of service among roommates, or persons living together, for the purpose of avoiding debt.
   • Any other similar fraudulent devices.

10. Legal Requirements

The Company shall refuse to establish service for any applicant and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law.

A written notice to the Company from any official charged with the enforcement of the law stating that such service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute such reasonable cause.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.1 APPLICATION FOR SERVICE

D.10. (Cont'd)

If, in reliance on said notice as constituting such reasonable cause, the Company shall deny or disconnect such service, and if thereafter the Company shall receive from the same law enforcement official, or his successor, a written notice stating that said official approves, without qualification, the establishment or reestablishment of service to such applicant or former customer, as the case may be, then such latter notice shall be sufficient to constitute reasonable cause for the Company to believe that such service, if established or reestablished, would not be prohibited under any law or other legal requirement and would not be used as an instrumentality to violate or to aid and abet the violation of the law, and the Company may proceed to render such service; in all other cases the Company shall not establish or reestablish such service without being ordered or authorized to do so by the Washington Utilities and Transportation Commission (WUTC).

E. Transfer of Service Between Customers (Supersedure)

1. An applicant who qualifies for the immediate establishment of service may supersede to the service of a customer discontinuing that service provided:

   • The applicant takes service on the premises where that service is being rendered.
   
   • Where an arrangement, acceptable to the Company, is made to pay outstanding charges against the service.

2. A written notice signed by the applicant and/or the outgoing customer may be required by the Company.

3. Charge

   NONRECURRING CHARGE

   • Transfer of service between customers $15.00
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.2 OBLIGATION TO FURNISH SERVICE

A. General

Exchange service is available through facilities owned and maintained according to the Company's standards and, in multiple office exchanges, is operated from the central office designated by the Company.

The Company's obligation to furnish or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

B. Customer Service Programs

The Company strives to provide service in accordance with our customer’s expectations. When service cannot be provided as expected by our customers, the Company provides for alternative remedies as well as customer bill credits.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.2 OBLIGATION TO FURNISH SERVICE

B.1.a. (Cont’d)

1. Credit Exceptions

• Credit is not applicable when service cannot be provided due to customer reasons or as a result of significant adverse events such as natural disasters or circumstances beyond the control of the Company. These include, but are not limited to, acts of God, wars, revolution, civil commotion, acts of public enemy, or labor difficulties (including without limitation strikes, slowdowns, picketing or boycotts) that occur within such a proximity of the due date that the Company could not reasonably notify the customer nor perform the necessary service. Such example is a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or similar utility type service.

• A credit is not applicable if the customer reschedules the appointment or is not available at the time of the appointment and that unavailability prevents the completion of the scheduled work.

2. Delayed Primary Basic Exchange Alternative

Primary basic exchange service is defined as the first residential line or first two business lines at a given location (address). If the Company is unable to provide primary basic exchange service (service) within five business days of the due date, and the reason for the delay is caused by the Company, the Company will:

• Credit the monthly recurring charge,
• Credit the nonrecurring charge,
• Assign a telephone number,
• Provide a Directory Listing and,
• Remote Call Forwarding and,
• Voice Messaging Service.

(M) Material has been moved from Sheet 29.

[1] This page cancels 1st Revised Sheets 29 and 30.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 Establishing and Furnishing Service

2.2.2 Obligation to Furnish Service

B. Customer Service Guarantee Programs (Cont’d)

4. Trouble Report Rate Credit

a. In the event the Company has an exchange with a trouble report rate greater than 4.0 per one hundred access lines for two consecutive months, or four months out of a twelve month period, the customers served by that exchange will receive a credit of $0.25 per line. The credit will not exceed $0.25 in any month.

b. The credits do not apply to trouble reports:

- Related to customer premises equipment,
- Extraordinary or abnormal conditions of operation, such as those resulting from emergency or catastrophe,
- Disruptions of service caused by persons or entities other than the Company.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont’d)

2.2.3 60 DAY PRODUCT GUARANTEE

A. The 60 Day Product Guarantee allows residence customers who are new subscribers to a product(s) to receive a credit for all applicable paid charges if they are not completely satisfied with that product and request disconnection of that product within 60 days of installation.

B. The 60 Day Product Guarantee does not include and will not apply to the following products and services of the Company:

- Optional Toll Calling Plans
- Directory Assistance
- IntraLATA Toll Service
- Any service, product, or an offering of the Company that is not offered and provided as a local, intrastate service offering provided under and in accordance with this Catalog.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.3 60 DAY PRODUCT GUARANTEE (Cont'd)

C. The 60 Day Product Guarantee does not include and will not apply to charges, taxes, costs and items that are billed by the Company for others or on account of other rules, nor to any product, service, offering or other feature that is not solely provided by the Company, such as but not limited to:

- Customer Access Line Charge (CALC)
- State Assessed Charges (i.e., 911 Surcharges, TRS, WTAP)
- 900 Service
- Toll Service provided by others
- Access Charges, features, or services that are provided as part of or pursuant to an access catalog/tariff.
- Equipment, facilities, telephone sets, instruments or the like provided by another.

D. The 60 Day Product Guarantee does not include and will not apply to any service, feature, product, or offering that is offered, provided, made available, or the subject of a separately negotiated contract, understanding, or agreement.

E. A customer's applicable paid charges may not be returned where the customer has previously ordered the same or similar product(s) or service(s) and canceled such same or similar product or service.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.2 **ESTABLISHING AND FURNISHING SERVICE (Cont'd)**

2.2.4 **CONSUMER BILL OF RIGHTS**

Consistent with the obligations set forth in the Company’s **catalog and tariffs**, the Company obligates itself to the following Consumer Bill of Rights.

A. **Service Quality**

1. **Appointments and Commitments**

   The Company will honor all appointments and commitments made to customers. When a customer orders installation of a new or subsequent service or repair of an existing service, the Company will meet the scheduled date. Should the Company fail to meet its commitment as agreed for Company reasons, in most cases the residential customer is entitled to $25.00 credit per service order or repair ticket; the business customer is entitled to $50.00 credit per service order or repair ticket for being inconvenienced. See 2.2.2.B.1.

2. **Installation of Primary Basic Local Exchange Service**

   If the Company cannot complete a customer’s order for new primary basic exchange service within five business days and the reason for the delay is caused by the Company, the Company will credit monthly recurring and installation charges for basic local service, assign a telephone number and provide a directory listing, Remote Call Forwarding and Voice Messaging Service. See 2.2.2.B.2., **Delayed Primary Basic Exchange Alternative**.

3. **Service Restoration**

   All out-of-service conditions (i.e., that prevents the use of the telephone line for purposes of making a call) will be restored within 48 hours excluding those conditions caused by emergency situations, unavoidable catastrophes, and force majeure events. All other reported service interruptions (noise on the line, intermittent static, etc.) will be restored within 72 hours.

   The Company will provide a prorated credit when it becomes aware that a customer has been without service for more than 24 hours in a billing month. The amount of prorated credit will be the monthly cost of service divided by thirty, then multiplied by the number of days or portion of days during which service was not provided. See 2.2.2.B.3., **Allowance for Service Interruptions**.

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**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.4 CONSUMER BILL OF RIGHTS (Cont’d)

B. Customer Service

1. Answer Intervals

   Each month, the average time until a live representative answers a call will not exceed 60 seconds from the time customer selects the option to speak to a live representative. Customers will be connected with a knowledgeable employee who can handle their request.

2. Courtesy

   The Company will treat all customers with courtesy and respect. Customers who believe they are mistreated by a Company employee should ask to speak to a supervisor. If a supervisor is unavailable, the customer will be called back promptly by a supervisor.

3. Order Confirmation Number

   The Company will provide an order confirmation number to applicants for service unless it is not technically possible in which case it will be provided promptly thereafter. The confirmation number may be the billed telephone number or a unique indicator that will permit applicants for service to track and verify orders.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.4 CONSUMER BILL OF RIGHTS (Cont’d)

C. Privacy

The Company will maintain the privacy of information we obtain in the normal course of providing telephone service. As a general policy, the Company does not release confidential or customer specific information to unaffiliated third parties without the customer’s agreement. The exception is when third parties are conducting business on behalf of the Company and in those cases such parties are bound by the same commitment the Company has made to its customers.

Exceptions to this policy include, but are not limited to, the release of information for:

• legal and regulatory requirements,
• directory publishing,
• directory assistance and operator services,
• emergency services and
• billing and collection.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.4 CONSUMER BILL OF RIGHTS

C. Privacy (Cont’d)

The Company is currently required to provide certain customer information, such as billing name, address, and telephone number to facilitate billing of service to a customer’s account when the customer uses a provider other than the Company.

A customer’s account information is released to other carriers when they give their permission or when other carriers advise the Company they have the customer’s approval to access the information. This most often occurs with respect to a sale of service the other carrier wants to make, or has made. Unless the Company is advised that permission has been granted, the Company does not release the information. If a customer directs the Company in writing to release their account information, the Company will do so and provide that information as directed.

D. Accuracy

The Company wants to make sure the information we utilize to bill our customers is correct. The Company provides bills that are clearly organized. Any new Company charges or changes to the customers’ service will be identified. If there are inaccuracies on a customer’s bill, the customer may contact the Company to discuss appropriate corrections.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont’d)

2.2.7 ASSIGNING AND CHANGING OF TELEPHONE NUMBERS

A. Number Assignment

The assignment of a number to a customer's exchange access service will be made at the discretion of the Company. The customer has no proprietary right in the number and the Company may make such reasonable changes in the telephone number or central office designation as the requirements of the service may demand.

CHARGE

• Change of telephone number initiated by the customer[1,2] $15.00

[1] No charge applies if change is due to annoyance calls.
[2] No charge applies if change is the result of any action of the Company that results in the publication or unauthorized disclosure of a non-published number.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

A. Reasons for Termination

The Company may terminate service to a customer without the customer's permission, (either temporary or complete disconnection) only after adequate notice has been given for one or more of the following reasons:

1. Nonpayment of a delinquent account.

   The Company may terminate basic service for nonpayment of basic service charges. The Company may terminate ancillary services for nonpayment of ancillary charges or, if basic service is discontinued. The Company may discontinue interexchange access (toll) for nonpayment of interexchange charges or, if basic service is discontinued.

   If the customer or applicant pays the amount due on the similar type of service or makes arrangements satisfactory to the Company for payment of the amount, and meets the payment requirements agreed upon, disconnection may be avoided.

2. Failure to pay advanced payments, deposits or to obtain a satisfactory guarantor or for failure to keep agreed upon payment arrangements. This section does not apply to nonpayment of charges for pay-per-call information services or to disputed third party billed charges.

3. Violation of any rules, statutes, service agreements, filed tariffs or catalogs.

4. When the Company determines customer-owned equipment will adversely affect the service of other customers.

5. Providing false identification or if the Company is unable to substantiate identity of the person requesting service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Notice Necessary Prior to Termination

When any of the previous conditions exist, the Company may discontinue the customer's service provided the following steps have been taken:

1. The Company will provide a written discontinuation notice to the customer either by mail, or, electronically, if authorized by the customer. Service will not be disconnected prior to the eighth business day following mailing or personal delivery of the notice.

2. In addition to the above notice, before disconnecting service, the Company will make a diligent effort to reach the customer, either by telephone, an electronically issued notice if authorized or mail.

   (a) If by telephone, at least two attempts will be made. These calls will be made during reasonable calling hours. If an alternate number has been provided, the Company will attempt to reach the customer by calling that number. A record of these calling attempts will be kept showing the number called and the time of the call. Service will not be disconnected until 5:00 p.m. of the next business day after the phone calls or attempts.

   (b) If the customer has agreed to receive notice in electronic form, service will not be discontinued until 5:00 p.m. of the second business day after the date of delivery.

   (c) If notice is mailed by the Company, service will not be disconnected sooner than 5:00 p.m. of the third business day after the date of mailing.

This step of notification may be omitted if during the last twelve months, there have been two monthly bills past due to the point that this step has been necessary, and the customer has been notified in writing that such notification will not be attempted in the future in order to advise of disconnection.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

B. Notice Necessary Prior to Termination (Cont'd)

3. After proper notice has been given, if service is not discontinued within ten business days of the proposed termination date, and other arrangements have not been agreed upon, the Company will again send notice advising of a new termination date.

C. Grounds for Termination of Service, Without Prior Notice

The Company may also terminate service without prior notice only if:

1. A condition exists that is hazardous to life, physical safety, or property.

2. The customer is using an illegal connection.

3. The customer is using the service for unlawful purposes.

4. The customer is using the service in a way that adversely affects the service of existing customers.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED

C. Grounds for Termination of Service, Without Prior Notice (Cont'd)

5. The customer is tampering with the Company's property.

6. The service was obtained or is used fraudulently or without the authorization of the Company.

In the case of fraud, if the customer makes immediate payment of the estimated amount of service fraudulently used, plus all costs resulting from this usage, service may be continued. This continuance of service will be subject to any applicable deposit requirements.

If a second offense of fraud is detected, the Company may refuse to restore service for a period of five years from the date of the second disconnection, subject to petition by the customer to the Commission for an order requiring restoration of service based on good cause.

This rule shall not be interpreted as relieving the customer, or other person, of civil responsibility or criminal liability.

7. If the customer vacates the premises without advising the Company of intent to vacate.

8. For failure to keep agreed upon payment arrangements in response to a disconnection notice or, paid a past due balance in response to a disconnect notice with a check or electronic payment that was not honored by the bank or other financial institution.

D. Medical Facilities

Where service is provided to a medical care facility, including hospitals, medical clinics with resident patients, or nursing homes, notice of pending termination will be provided to the Secretary, Washington State Department of Social and Health Services, as well as to the customer. Upon request from the Secretary or designee, a delay in termination of no less than five business days from the date of notice will be allowed so that the department may take whatever steps are necessary to protect the interests of resident patients.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ENSURING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

E. Restrictions on Termination

1. Except in case of danger to life or property, service will not be terminated in any of the following circumstances:

   • On any day or the day after that the Company is not fully staffed to discuss discontinuation and reestablishment of service.
   • On any legal holiday.

2. When the Company has reasonable grounds to believe service is to other than the customer-of-record, notice of disconnection will be given the occupant of the premises. However, if the current user of the service requests continued service, a minimum of five business days will be granted for the user to arrange for continued service.

3. Service may not be disconnected or restricted while a customer is pursuing any remedy or appeal provided for in these rules, if any amount not in dispute is paid when due.

   The Company will advise the customer of this fact upon referral of a complaint to a Company supervisor or to the Commission.

4. See 2.2.15, following.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

F. Notices

1. To the Customer or Applicant

a. Any notice the Company gives to an applicant or a customer may be given to the applicant, customer or authorized representative orally or by written notice, except as provided in 2.2.9.B. This may be delivered at the applicant's or customer's address, as noted on Company records, or properly deposited in any United States Post Office, in the territory served by the Company, with postage prepaid. If mailed, the notice must be addressed to the applicant or customer at the address specified in the application for telephone service, or at any other address given by the applicant or customer to the Company.

b. Notices of pending disconnection will include a disconnection date that is not less than eight business days after the date the notice is mailed, the amount owing that is subject to disconnection and detail procedures that relate to the cause and effect of the notice. Notices will include information to enable the customer to contact the Company to resolve any differences.

2. To the Company

Any notice from any applicant or customer to the Company may be given orally by the applicant or customer, or authorized representative, at the Company's business office or by written notice properly addressed and mailed to the Company.

G. Full Toll Denial

Company facilities will be capable of blocking alternately billed calls (e.g., Calling Card, 3rd number billing, collect). When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers (e.g., 0+, 0-), all MTS service may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial.

When a customer fails to pay outstanding charges billed by the Company for MTS calls, including MTS provided by the Company and interexchange carriers, but excluding 900-type services, all MTS service (e.g., 0+, 1+ including 900-type services, 0-, 10XXX) may be denied (Full Toll Denial), where Company facilities are capable of providing Full Toll Denial.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE
2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont’d)

H. Restoral of Service from Disconnection

1. Conditions for Restoral

   The Company will restore a discontinued service when:

   (a) The causes of discontinuance have been removed or corrected.

   (b) When payment or satisfactory arrangements for payment of all proper charges due from the applicant or customer, including any proper deposit and reconnection fee, has been made as provided for in this Section.

   (c) The Commission staff directs restoration pending resolution of any dispute between the Company and the applicant or customer over the propriety of disconnection.

2. Nonrecurring Charge for Restoration of Service

   a. A nonrecurring charge will be made and collected by the Company prior to the restoration of service where service has been temporarily discontinued for nonpayment of bills.

   b. When a service has been permanently disconnected the nonrecurring charge does not apply.

   **NONRECURRING CHARGE**

   • Each line restored $20.00(I) (C)

3. Where Full Toll Denial (see 2.2.9.G.) has been applied to a customer's account, and the customer's main line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply.

   **NONRECURRING CHARGE**

   • Per line NPAPL $20.00(I) (C)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.2 **ESTABLISHING AND FURNISHING SERVICE (Cont'd)**

2.2.10 **TEMPORARY SUSPENSION OF SERVICE - CUSTOMER INITIATED**

The following charge applies to establish temporary suspension of incoming calls and/or temporary referral of calls.

**NONRECURRING CHARGE**

- Each access line[1,2] $25.00

2.2.11 **SPECIAL SERVICES**

A. **Marinas**

A Marina operator will be required to provide cable supporting structures that meet standards determined by the Company for facilities on new docks or any additional cable reinforcement to protect the Company's equipment and employees.

B. **Market Trials**

1. A market trial shall be offered to test the packaging, pricing and/or other marketing features of a new product or service not offered under catalog terms.

2. Services may be offered on a trial basis for a specified time period to specific areas or classes of customers. Trial offerings will meet the following criteria:
   - The period of the trial does not exceed 180 days.
   - The trial offering is for an optional feature or functionality. This is defined as an operational characteristic that adds intelligent call processing capabilities or otherwise enhances a basic service such as an exchange access line.

[1] This charge applies only to establish the temporary suspension, not to discontinue it.

[2] The full monthly rate for exchange service will apply during the period this service is subscribed to.

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.11 SPECIAL SERVICES

B. Market Trials (Cont'd)

3. Each trial shall be briefly described in a written notice to the Commission no later than the date upon which the trial is to commence.

   This notice will contain information pertinent to the trial such as class of customer, geographic area, description of service, dates and duration of trial, price(s) of features during the trial, and customer notification.

4. Trial offerings of products and services not meeting the criteria detailed in B.2., preceding, will be filed with the Commission on 14 days notice.

5. If a trial offering does not perform due to a technical malfunction, all charges will be refunded to the customer.

2.2.13 EMPLOYEE CONCESSION

The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED

A customer must notify the Company of their intention to discontinue service.

If the customer moves from the service address and fails to request discontinuation of service, the customer must pay for service taken at the address until the Company can confirm that the customer has vacated the premises and/or a new party has taken responsibility for the service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED (Cont’d)

A. Termination Liability/Waiver Policy

Services provided via service agreements may be subject to the Termination Liability/Waiver Policy. This policy applies only to services that specifically reference this Termination Liability/Waiver Policy in their respective section of this Catalog.

1. Definitions

Minimum Billing Level

When services are provided under a service agreement, a Minimum Billing Level will be established for use in calculating discontinuance charges. The Minimum Billing Level is 100% percent of the total monthly rates for the service provided under the customer's service agreement, unless otherwise specified.

Minimum Service Period

When services are provided under a service agreement, a Minimum Service Period may be established. This would be the period of time that the 100% factor of the Termination Liability Charge would apply.

2. Complete Disconnect

If the customer chooses to completely discontinue service, at any time during the term of the agreement, a termination charge will apply, unless the customer satisfies the conditions specified in the Waiver Policy. The termination charge is 100% of the rates for the Minimum Service Period, if applicable, plus the Minimum Billing Level multiplied by the termination liability percentage specified in the service agreement, for the remaining term of the agreement.

• For example, if the customer discontinues service after 17 months of a 3-year (36 month) agreement, the termination charge will be the Minimum Billing Level for the service, multiplied by the termination liability percentage, multiplied by 19 months.

• If the customer discontinues service after 6 months of a 3-year (36 month) agreement, with a 1-year (12 months) Minimum Service Period, the Termination Charge will be 100% of the Minimum Billing Level for the remaining 6 months of the Minimum Service Period, plus the Minimum Billing Level multiplied by the termination liability percentage, multiplied by 24 months.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.2 **ESTABLISHING AND FURNISHING SERVICE**

2.2.14 **TERMINATION OF SERVICE - CUSTOMER INITIATED**

A. Termination Liability/Waiver Policy (Cont'd)

3. Partial Disconnect

If the customer discontinues a portion of their service, and that causes the customer's monthly billing level to fall below the Minimum Billing Level of the agreement, a termination charge will apply to the portion of the service agreement that is below the Minimum Billing Level.

4. Waiver Policy

A termination charge will be waived when the customer discontinues their contracted service(s), provided all of the following conditions are met:

- The customer signs a new service agreement for any other Company provided service(s);
- Both the existing and the new service(s) are provided solely by the Company;
- The order to discontinue the existing service(s) and the order to establish the new service(s) are received by the Company at the same time;
- The new service(s) installation must be completed within thirty calendar days of the disconnection of the old service(s), unless the installation delay is caused by the Company;
- The total value of the new service agreement(s), excluding any special construction charges and any other nonrecurring charges, is equal to or greater than 115% of the remaining value of the existing agreement(s);
- A new minimum service period goes into effect when the new service agreement term begins;
- The customer agrees to pay any previously billed, but unpaid recurring, and any outstanding nonrecurring charges. The charges cannot be included as part of the new service agreement;
- All applicable nonrecurring charges will be assessed for the new contracted service(s).

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2.2.15 COMPLAINTS/APPEALS

A. Procedures

Any complaint or dispute between the Company and an applicant or customer regarding service or regarding another company's service for which billing and collections is provided, the Company shall acknowledge the complaint in the following manner:

1. Each complaint or dispute received by the Company will be investigated promptly and the result along with the name of the company’s contact will be reported to the applicant or customer. When corrective action is necessary, it will be taken as soon as possible.

2. The Company will train all contact personnel to inform dissatisfied or complaining applicants or customers of their right to discuss the problem with an employee in a supervisory position.

3. Dissatisfied applicants or customers will be informed by supervisory personnel, of the availability of Washington Utilities and Transportation Commission review, and will provide the Commission’s address and toll-free telephone number.

   The Company will inform applicants or customers that the Company will not disconnect or restrict service while the customer is pursuing any remedy or appeal, when referred to a supervisor or to the Commission if the customer pays amounts not in dispute when due and/or corrects conditions posing a danger to health, safety or property.

4. All parties to the dispute have the right to bring an informal or formal complaint before the Commission.

5. When the Commission refers a complaint to the Company, the Company must report the results of its investigation of service affecting informal complaints to Commission staff within two business days. The Company will report non-service affecting results to Commission staff within five business days.

   The Company will keep Commission staff updated as to relevant changes when they occur and when there is final resolution. Only the Commission can close an informal complaint.

6. All written complaints to the Company will be acknowledged.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.2 **ESTABLISHING AND FURNISHING SERVICE**

2.2.15 **COMPLAINTS/APPEALS**

A. Procedures (Cont'd)

7. When an appeal is in progress and the customer's toll charges substantially exceed the amount of any deposit or customary use and it appears the customer will incur excessive, uncollectible toll charges, Commission staff may authorize the Company to disconnect service. If the customer elects to pay outstanding toll charges, service may be maintained. If the dispute is resolved in the customer's favor, those charges may be subject to refund.

B. Record of Complaints

1. The Company will keep a record of all complaints concerning service or rates. This record will contain:

   • Name and address of complainant
   • Date and nature of complaint
   • Action taken
   • Final result

   Upon request these records will be readily available for Commission review.

2. Correspondence and records of complaints will be retained by the Company for a minimum period of two years.
2. General Regulations - Conditions of Offering

2.3 Payment for Service

2.3.2 Payment of Bills

A. A customer will be responsible for payment of all exchange, toll and other charges related to the service. These charges will be in accordance with the Company's rates and charges, terms and conditions.

B. Payment of bills for service may be made by any means that is mutually acceptable to the customer and the Company.

Payment of any delinquent amount to a designated payment agency of the Company will constitute payment to the Company, provided the customer informs the Company of such payment and the Company verifies such payment.

C. Payment that is not honored or paid by the customer’s designated financial institution will be considered as nonpayment. See 2.3.2.H., following.

D. Closing bills, special bills, bills rendered due to the customer vacating the premises are payable upon presentation and become delinquent fifteen days after issuance of the bill.

E. Deposits are normally payable before service is installed or restored. See 2.3.3.

F. Bills become past due (delinquent) fifteen days from the date of mailing.

G. Preferred payment dates may be negotiated upon customer request.

H. Charge for Returned Payments (a.k.a. Returned Check Charge)

1. A nonrecurring charge will apply for each payment not honored or paid by the customer’s designated financial institution for any reason including, but not limited to, insufficient funds or account closed. Checks held for "stop payment" are excluded.

   • Returned Payment Charge $30.00 (I)

2. This charge is also applicable to bills rendered for other than exchange service and bills for accounts which have been discontinued.

3. When a customer pays more than one account with a single check, only one nonrecurring charge is applicable.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont’d)

I. Customer payments are to be applied to the undisputed amount owing on the account and/or to the undisputed amount owing on an individual entity (billed on the account.)

1. Unless otherwise specified by the customer, payments that are less than the total bill balance will be credited first to local exchange service with any remainder allocated pro rata to any other charges on the bill.

2. A customer may direct that a payment be applied to an individual billing entity(ies) on the account.

J. Late Payment Charge

1. A late payment charge will be applied, subject to the following conditions:

   • A late payment charge of **$8.00 or 5% of the unpaid balance**, whichever is greater, applies to all amounts previously billed on a customer’s bill and remaining unpaid at the time of the next month’s bill. Local service charges billed for the previous month will not be included in the calculation of the late payment charge. The late payment charge will not be assessed on billing amounts purchased from other carriers.

   • The late payment charge will be uniformly applied to all exchange customers.

   • The Company will waive late payment charges for customers who establish a preferred payment date, as provided by WAC 480-120-161. If payment is not made in full by the customer-preferred due date, late payment charges may apply.

   • The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172(6).
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.3 **PAYMENT FOR SERVICE**  
2.3.2 **PAYMENT OF BILLS**  

J.1. (Cont’d)

- When the customer contacts the Company to question certain charges made to the customer’s billing and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer’s account, the Company will also credit the customer’s account for any late payment charges associated with the credited amount.

- When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as the disputed charges under WAC 480-120-172(12).

(K) Material moved to Sheet 51.1.

NOTICE  
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. General Regulations - Conditions of Offering

2.3 Payment for Service

2.3.2 Payment of Bills (Cont’d)

K. Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Charge</th>
<th>(T)(M)</th>
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<tbody>
<tr>
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<td>$ 5.00</td>
<td>(C-M)</td>
</tr>
<tr>
<td>OBMDE</td>
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<td>(N)</td>
</tr>
<tr>
<td>OBMDH</td>
<td>10.00</td>
<td>(N)</td>
</tr>
</tbody>
</table>

- Residence, per account
  - Reprint on paper, per bill OBMDC $ 5.00 (C-M)
  - Reprint on CD-ROM[1] OBMDE 15.00 (N)
  - Online Self Service Access[2] OBMDH 10.00 (N)

- Business, per account
  - Reprint on paper, per bill OBMDC 5.00 (C-M)
  - Reprint on CD-ROM[1] OBMDD 25.00 (N)
  - Online Self Service Access[2] OBMDG 20.00 (N)

[1] Charge applies for any 12 months of bills and/or partial 12 months of bills per request for bills dated March 2003, through September 2006. For example, the charge assessed for a single request of 16 months of duplicate bills provided via CD-ROM would be $30.00 for a residence customer and $50.00 for a business customer. The CD-ROM option will be available February 19, 2007 through October 1, 2007.


(M) Material moved from Sheet 51.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.2 PAYMENT OF BILLS (Cont’d)

L. Convenience Fee Charge

A Convenience Fee Charge will apply to residential and business customers for one-time payments made with the assistance of a live customer representative when using a debit card, a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to customers enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution’s bill payment service, or who pay their bills online at the Company’s website. The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.

CHARGE

- Convenience Fee Charge, per occasion, (using Live Customer Representative) $5.00

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A. Deposits

Payment of a deposit does not relieve the customer from compliance with Company General Regulations concerning prompt payment of bills; nor does it change the conditions regarding disconnection of service when bills are not paid.

1. Residential

a. A deposit may be required when:

• Within the twelve months prior to application, the applicant or customer has received two or more disconnect notices for basic telecommunications service from the Company or another company.

• The applicant or customer has had basic service discontinued by any telecommunications company.

• There is an unpaid, overdue basic service balance owing to any telecommunications company.

• The Company is providing the installation or continuation of service to a residence where a prior customer still resides and where any balance for such service to that prior customer is past due or owing.

• The applicant’s or customer’s service is being restored following disconnection for nonpayment or for taking service in a deceptive manner as specified in WAC 480-120-172(1).

• An applicant or customer of ancillary services fails to demonstrate satisfactory credit. However, local service cannot be withheld pending payment of a deposit or an advanced payment for ancillary services.

• A customer is initially provided service without a deposit and credit information supplied by the customer is incorrect and a deposit would have otherwise been required.

(K) Material moved to Sheet 52.1.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A.1.a. (Cont’d)

- EXCEPTION: Qualifying applicants for the Washington Telephone Assistance Program (WTAP) may initiate service without paying a deposit if they voluntarily elect to have Toll Restriction on their line. Toll Restriction will be provided at no charge to WTAP customers. WTAP is found in the Exchange and Network Services Tariff.

1. Alternative to Deposit

When an applicant or customer cannot establish credit or pay a deposit, the applicant or customer will be allowed to furnish a satisfactory guarantor in lieu of a deposit as specified in WAC 480-120-124. The amount of guarantee will not exceed the amount of the required deposit. A residential applicant or customer may be allowed to accept toll-restricted basic service in lieu of a deposit.

2. Nonresidential

A deposit may be required when a nonresidential applicant or customer is unable to provide satisfactory credit information. Determination of satisfactory credit is made by reasonable, appropriate means. Interexchange carrier deposit information is contained in the Access Service Tariff.

3. Written Notice

a. Written notice is given the customer whenever a new or additional deposit is required after service has been established. The notice will include the reasons for the requested deposit, the date the deposit must be paid and any actions the Company will take if the deposit is not paid.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A.3. (Cont'd)

b. Deposits are due no later than 5:00 p.m. on the sixth business day after notice of the deposit requirement is mailed.

c. The Company may require payment of unbilled toll charges or payment of a new or an additional deposit in amounts set forth in A.4., following. The Company may require payment before the close of the next business day following either written or verbal notice. Customers will be given an option of paying all unpaid toll charges listed in the notice, all toll charges accrued at the time of payment or to pay a new or additional deposit.

4. Amount of Deposit

a. Local Service

(1) When a basic service deposit is required, the deposit amount shall not exceed two months customary usage for applicants or customers with previous verifiable service of the same class of service or two months estimated use for an applicant or customer without previous verifiable service, as determined by averaging the most recent three months' billings and multiplying the average by two.

(2) Qualifying customers may have differing requirements under the Washington Telephone Assistance Program (WTAP). See WAC 480-120-174(2) and WAC 480-122-020.

b. Ancillary Services

When a deposit is required the Company may require an applicant or customer to pay a deposit or advanced payment equal to two months charges for ancillary services before providing or continuing ancillary services (optional service or features).

b. Toll

When a deposit is required, the deposit amount will not exceed two months customary use for applicants or customers with previous verifiable service of the same class of service or two months estimated use for an applicant or customer without previous verifiable service, as determined by averaging the most recent three months' billings and multiplying the average by two.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.3 ADVANCED PAYMENTS AND DEPOSITS

A.4.b. (Cont'd)

(1) The customer may be required to make payment of either of the following when the customer’s toll charges exceed $30.00 or exceed customary use over the previous six months by $20 or 20%, whichever is greater.

(a) Full payment of unpaid toll charges as specified in the notice or all toll charges accrued to the time of payment provided the customer has been notified that he or she is liable for toll charges in addition to those charges specified in the notice which comes to the attention of the Company between the time of notice and payment.

(b) A new or additional deposit, based on the customer's two months' actual customary usage.

(2) When a new or additional deposit or payment of toll charges is required to continue service, the Company will notify the customer, either verbally or in writing.

(3) Payment may be required before the close of the next business day following delivery of either written or verbal notice.

5. Interest on Deposits

Interest will be paid on all deposits at the rate based upon a simple average of the effective interest rate for new issues of one year treasury bills, computed from November 15 of the previous year, as calculated by the U.S. Treasury. Deposits will earn that interest rate during January 1 through December 31 of the subsequent year. Interest will be compounded annually and will apply from the date of deposit until the date of refund or application to the customer's account.

6. Extended Payment on Basic Service Deposit

When an applicant or customer is unable to pay the full amount of deposit when required, the Company will allow the customer to pay:

• Fifty percent of the requested deposit when due with the remaining amount to be paid, in equal amounts, over the next two billing cycles.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. General Regulations - Conditions of Offering

2.3 Payment for Service

2.3.3 Advanced Payments and Deposits

A. Deposits (Cont'd)

7. Receipt for Deposit

Each applicant or customer who pays a deposit will be given a receipt.

8. Transfer of Deposit

When a customer transfers service to a new location, in the same Company service area, the deposit, less any outstanding amount owing, will be transferable to the new service location.

9. Return of Deposit

a. When an application is cancelled prior to the establishment of service, the deposit will be returned, less any charges due the Company.

b. Any deposit, plus accrued interest, less any outstanding amount owing shall be refunded to the customer upon the completion of 12 months satisfactory credit. The Company may apply the deposit refund to a customer’s account or upon the customer’s request provide the refund in the form of a check upon completion of twelve months' satisfactory payment.

• The check must be issued and mailed no later than 30 days following completion of the twelve months' satisfactory payment or 30 days after the closing bill is paid when service is terminated.

• The deposit may be applied to the customer’s bill for service in the thirteenth, and possibly subsequent months, if requested by the customer.

Payment is satisfactory if service has not been denied for nonpayment within the last twelve consecutive months and no more than two delinquency notices have been sent.

c. When service is terminated, the deposit and accrued interest less any outstanding amount owing, will be credited to the final bill and the balance, if any, returned to the customer.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.3 ADVANCED PAYMENTS AND DEPOSITS

B. Impaired Credit

The Company will furnish service to applicants of impaired credit under the following condition:

• The applicant may be required to deposit money in advance with the Company of an amount equal to the estimated amount of the bill for service, or to otherwise secure in a satisfactory manner the payment of any bills for service furnished by the Company.

This regulation shall not be construed as limiting or in any way affecting the right of the Company to collect from the customer any other or additional sum of money which may become due and payable to the Company from the customer for service furnished or to be furnished.

2.3.4 ADJUSTMENT OF CHARGES

The Company is not liable for service interruption beyond crediting the charge for service during the interruption period except as provided in 2.2.2.B.3 and 2.2.2.B.4, preceding and in 2.4.1, following.

In no case will the credit allowance exceed the total bill for exchange service for that period.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE (Cont'd)

2.3.6 BILLING

A. Bills

Regular monthly bills will clearly list all charges including applicable taxes. Each bill will indicate the date it becomes delinquent and will provide information by which a customer may contact the Company.

B. Rendering of Bills

1. Flat Rate Exchange Service

Bills for flat rate exchange service may be rendered in advance and are payable in advance.

2. Message Rate Exchange Service

Bills for message rate exchange service, except charges for messages, may be rendered in advance. Charges for messages will be rendered in arrears either monthly or at ten day intervals. Bills are due and payable on the date of presentation.

3. Toll Service

Bills for toll service will be rendered in arrears monthly and in general will be presented with the periodic bills for exchange service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 BILLING (Cont'd)

C. Billing Period

The regular billing period for exchange and toll service is once each month.

D. Refund for Overcharge

Overcharges will be refunded, computed from the time the overcharge was applied or from the time such charge was documented. Documentation may be by the Company or customer.

E. Prorating of Opening and Closing Bills

Opening and closing bills will be prorated on the basis of a thirty day month. Exceptions are services with a specific minimum billing period. On message rate service, the message allowance for a fraction of a month will also be prorated.

F. Itemized Statements

Itemized statements of all charges will be furnished to customers upon request. An itemized statement may include the total for individual exchange service, calculations of time or mileage charges, taxes, credits, miscellaneous or special services, toll charges and for itemized charges of information providers, the name, address and toll-free telephone number of any provider.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE
2.3.6 BILLING (Cont'd)

G. Temporary Disconnect Due to Nonpayment

1. Temporary disconnection means the service will be restricted to either incoming or outgoing service.

2. When this is in effect, regular rates will be charged for the period of temporary disconnect, not to exceed fifteen days.

H. Complete Disconnection of Service

When service is completely disconnected, charges are discontinued either:

• On the date requested by the customer, or

• If Company initiated as of the date of the discontinuation.

I. Banded Rate Change Notification

The Company will give notice to customers of banded rate services of changes within the limits of the rate.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY

2.4.1 SERVICE LIABILITIES

The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.

The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from wiring located beyond the standard network interface (SNI).

A. Errors in Transmitting, Receiving or Delivering Messages by Telephone

The Company is not liable for errors in transmitting, receiving or delivering messages by telephone over Company lines and lines of connecting companies.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.2 MAINTENANCE AND REPAIR

A. The Company at its sole discretion may determine that maintenance and/or repair of existing facilities is necessary.

At no charge to the customer, the Company will perform all work and provide all materials associated with maintenance and repair of existing Company facilities unless the repair and/or maintenance being performed is the result of damage to Company facilities caused by the customer or another identified party.

The Company at its sole discretion may determine that replacement of existing facilities and/or supporting structure is necessary for maintenance and/or repair purposes. Under these circumstances the work and materials associated with the installation of the facilities and/or supporting structure will be considered maintenance and repair, not new construction.

B. Company's Right of Access to Customers' Premises

The Company has the right to enter and leave the customers' premises during normal business hours for any purpose reasonably connected with the furnishing of telephone service and to exercise any and all rights secured by law or these General Regulations.

The Company has the right to remove any and all of its property installed on the customer's premises at the termination of service as provided for in these General Regulations.

C. Service Connections to be Made by Company's Employees Except Under Specified Conditions

All facilities furnished by the Company are to be connected, moved, changed, altered, or disconnected by an authorized Company employee unless specifically outlined in a filed tariff or catalog.

D. Use of Facilities

The customer is responsible for loss of or damage to any facilities furnished by the Company unless the customer proves that such loss or damage was caused by the negligence or intentional misconduct of others or was otherwise due to causes beyond the customer's control. If it becomes necessary to bill for recovery of damages the estimated cost for replacing such facilities will apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.4 DIRECTORY ERRORS OR OMISSIONS

A. Listings in Directories

The Company is liable for errors or omissions in listings subscribed to in its telephone directories in accordance with the following:

1. Listing furnished without additional charge: In amount not in excess of the charge for exchange service (excluding additional message charges) during the effective life of the directory in which the error or omission is made.

2. Listing furnished at additional charge: In amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission is made.

B. Listings in Directory Assistance

The Company is liable for errors or omissions in listings subscribed to in directory assistance records in accordance with the following:

1. Listing furnished without additional charge: In amount not in excess of the charge for the exchange service (excluding additional message charges) for the period during which the error or omission continues.

2. Listing furnished at additional charge: An amount not in excess of the charge for that listing for the period during which the error or omission continues.

C. Customer Responsibility

The customer assumes full responsibility concerning the right to use any name of a business as a directory listing and agrees to hold the Company free and harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company. However, the Company reserves the right to refuse listings which are designed primarily to give publicity to a commodity or service.

D. Standard Form

The Company reserves the right to make such changes in directory listings as may be necessary to bring them into conformity with its standard form.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.4 LIABILITY OF THE COMPANY (Cont'd)

2.4.5 HAZARDOUS OR INACCESSIBLE LOCATIONS

Facilities used in connection with furnishing service to a customer are not designed for use in explosive atmospheres. Except as provided in 2.4.1, the customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said facilities so provided.

A customer shall be responsible for any cost incurred as a result of any special training, equipment or work procedures of a Company employee as a result of working in hazardous conditions on the customer's premises or work place that could jeopardize the safety or health of the Company employee.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.5 RESPONSIBILITIES OF THE CUSTOMER

2.5.2 SERVICE TO AND WITHIN A BUILDING, BUILDING SPACE AND ELECTRIC POWER SUPPLY

A. Where commercial power is required in the operation of equipment and service, the customer, where requested, shall furnish, install and maintain the necessary power wiring and power outlets on the customer's premises and supply any necessary electrical energy at the expense of the customer.

B. Where concealed telephone wiring is required on the customer's premises, the customer shall furnish, install and maintain the necessary outlet boxes. For the installation of concealed wiring the applicant or customer must provide the conduit and in cases of maintenance and repair within a building, expose the conduit so that the Company may gain access to its facilities.

C. Unless the following is required for Company maintenance purposes, any existing or new structure(s) or work required to support the installation of additional telephone facilities on the customer's premises shall be provided at the expense of the customer. Such structure(s) or work may include the placement or use of trenching, conduit and/or poles to support telephone services provided on the customer's premises.

D. It is the customer's responsibility to provide the premises and space satisfactory to the Company, for placement of all equipment and facilities necessary for the furnishing of service.

E. Installation and maintenance beyond the Company's protected network facilities will be the responsibility of the customer or others requesting such work.

F. When maintenance is required on a facility that is enclosed within the wall or passes through the wall of a building, it is the customer and/or property owner’s responsibility to expose the facility or support structure for the Company. The customer or owner is responsible for all costs associated with restoring the wall to its previous condition.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

A. Description

This Section lists the municipal utility occupation taxes applicable in Washington. Rate schedules of the Company do not include any portion of municipal occupation, business, excise or use of the streets taxes.

In order to reimburse the Company for local taxes where now imposed, or which may be imposed, or which have been assessed, an equivalent amount may be billed by the Company to its exchange customers on a pro rata basis, as shown in this Section.

B. Terms and Conditions

1. In municipalities or Tax Jurisdictions that impose a utility occupation tax on gross revenues or gross income from the telecommunications business, but which exclude charges that are passed on to customers to compensate for the cost of the municipal tax, the effective rate for billing will be the ordinance tax rate. This rate will be applied to telecommunications business revenues as defined in the ordinance.

2. In municipalities or Tax Jurisdictions that impose a utility occupation tax on gross revenues or gross income from the telecommunications business but which do not exclude charges that are passed on to customers to compensate for the cost of the tax, the effective rate for billing will be determined by dividing the ordinance tax rate by one minus the ordinance tax rate \( \frac{R}{1-R} \). The rate determined will be applied to telecommunications business revenues as defined in the ordinance.

3. In municipalities or Tax Jurisdictions that include toll revenues within the definition of telecommunications business, the applicable effective rate for billing will be applied to 100% (unless a lower percentage is specified in the ordinance) of the charges for sent-paid and received-collect intrastate toll messages billed to customers within these municipalities or Tax Jurisdictions, including intrastate Wide Area Telephone Service (WATS) and intrastate Private Line Transport Service, all after deduction of amounts representing independent company settlements.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

B. Terms And Conditions (Cont'd)

4. In municipalities or Tax Jurisdictions that impose a tax on specific telecommunication company revenues, such as but not limited to local service, toll, or miscellaneous revenues, the effective rate for billing will be equal to the ordinance rate, or where miscellaneous revenues are taxed, the ordinance rate divided by one minus the ordinance rate \([R/(1-R)]\). The applicable billing rate will be applied to the specific telecommunication company revenues enumerated in the ordinance, but will not be applied to any such revenues that constitute competitive telecommunications service as defined in RCW 82.16.010.

5. In municipalities or Tax Jurisdictions that have assessed amounts related to municipal occupation business, excise or use of streets taxes on the Company, the effective tax rate for billing shall be increased by an amount sufficient to recover the amounts assessed over as close to a one year period as possible. To the extent that the assessment is appealed and the assessment is reduced or abated, the effective tax rate for billing shall be decreased over a period that is as close to a one year period as possible. In municipalities or Tax Jurisdictions that impose a utility occupation tax on gross revenues or gross income from the telecommunications business and which do not exclude charges that are passed on to customers to compensate for the cost of the municipal tax, the effective rate for billing will be determined by dividing the ordinance tax rate plus the recovery percentage for assessed taxes by one minus the ordinance tax rate plus the recovery percentage \([(R + recover percent/ 1 - (R + recovery percentage))]\). The rate determined will be applied to telecommunications business revenues as defined in the ordinance and limited by state law.

C. Tax Rates

Each customer within the corporate limits of each of the following municipalities or Tax Jurisdictions will be billed a pro rate portion of a sum equal to the amount of the taxes which the Company is required to pay for exchange services and intrastate message toll services in that municipality. This is done by additions to each bill for the services. The customers' pro rata portion will be determined from B.4., preceding, which correspond to the references used in the Condition(s) column below. The percentages from the applicable municipalities or Tax Jurisdictions ordinances are shown in the rate column. The effective tax rate for billing includes the applicable business license fee.

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## 2. General Regulations - Conditions of Offering

### 2.6 Special Taxes, Fees and Charges

#### C. Tax Rates (Cont'd)

The municipal occupation, business, excise and use of streets taxes are listed below:

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Exchange/Kind of Tax</th>
<th>Effective Tax Rate for Billing</th>
<th>Applicable Condition(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aberdeen</td>
<td>Aberdeen-Hoquiam</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Airway Heights</td>
<td>Spokane</td>
<td>[1] 6.0%</td>
<td>1 &amp; 3</td>
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<tr>
<td>Algona</td>
<td>Auburn</td>
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<td>2 &amp; 3</td>
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<tr>
<td>Asotin</td>
<td>Clarkston</td>
<td>[1] 6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Auburn</td>
<td>Auburn</td>
<td>[1] 6.0% (I)</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Bainbridge Island</td>
<td>Bainbridge Island</td>
<td>[1] 6.0%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Battle Ground</td>
<td>Battle Ground</td>
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<td>1</td>
</tr>
<tr>
<td>Bellevue</td>
<td>Bellevue</td>
<td>[1] 6.0%</td>
<td>2 &amp; 3</td>
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<tr>
<td>Bellingham</td>
<td>Bellingham</td>
<td>[1] 6.0%</td>
<td>1 &amp; 3</td>
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<tr>
<td>Black Diamond</td>
<td>Black Diamond</td>
<td>[1] 6.0%</td>
<td>1 &amp; 3</td>
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<tr>
<td>Blaine</td>
<td>Blaine</td>
<td>[1] 6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Bonney Lake</td>
<td>Sumner</td>
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<td>1 &amp; 3</td>
</tr>
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</table>

[1] Occupation

---

**NOTICE**

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont'd)

<table>
<thead>
<tr>
<th>MUNICIPALITY OR TAX JURISDICTION</th>
<th>EXCHANGE</th>
<th>KIND OF TAX</th>
<th>RATE</th>
<th>EFFECTIVE TAX RATE FOR BILLING</th>
<th>APPLICABLE CONDITION(S)</th>
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<tbody>
<tr>
<td>Brewster</td>
<td>Brewster</td>
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<tr>
<td>Buckley</td>
<td>Buckley</td>
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<td>6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Burien</td>
<td>Seattle</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Carbonado</td>
<td>Buckley</td>
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<td>6.382%</td>
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<td>Carnation</td>
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<td>6.0%</td>
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<td>Cashmere</td>
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<td>4.5%</td>
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<tr>
<td>Castle Rock</td>
<td>Castle Rock</td>
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<td>5.0%</td>
<td>1</td>
</tr>
<tr>
<td>Cathlamet</td>
<td>Longview</td>
<td>[1]</td>
<td>6.0%</td>
<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
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<td>Centralia</td>
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<td>1 &amp; 3</td>
</tr>
<tr>
<td>Chehalis</td>
<td>Chehalis</td>
<td>[1]</td>
<td>6.0%</td>
<td>6.382%</td>
<td>2 &amp; 3</td>
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[1] Occupation

NOTICE
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### 2. General Regulations - Conditions of Offering

#### 2.6 Special Taxes, Fees and Charges

C. Tax Rates (Cont'd)

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Exchange</th>
<th>Kind of Tax</th>
<th>Rate</th>
<th>Effective Tax Rate for Billing</th>
<th>Applicable Condition(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clarkston</td>
<td>Clarkston</td>
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<td>6.0%</td>
<td>1</td>
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<td>Cle Elum</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
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<td>6.0%</td>
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<td>Walla Walla</td>
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<tr>
<td>Colville</td>
<td>Colville</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Conconully</td>
<td>Omak</td>
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<td>Cosmopolis</td>
<td>Aberdeen-Hoquiam</td>
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<td>Coulee Dam</td>
<td>Coulee Dam</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Coupeville</td>
<td>Coupeville</td>
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<td>6.0%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
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<td>6.382% (I)</td>
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<td>6.0%</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
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</tbody>
</table>

[1] Occupation

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### 2. General Regulations - Conditions of Offering

#### 2.6 Special Taxes, Fees and Charges

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Exchange</th>
<th>% Tax Rate of Tax</th>
<th>Effective Tax Rate for Billing</th>
<th>Applicable Condition(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electric City</td>
<td>Coulee Dam</td>
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<td>6.0%</td>
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<td>Enumclaw</td>
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<td>6.0%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Ephrata</td>
<td>Ephrata</td>
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<td>5.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Everett</td>
<td>Everett</td>
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<td>4.5%</td>
<td>1 &amp; 3</td>
</tr>
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<td>Federal Way</td>
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<td>7.75%</td>
<td>1 &amp; 3</td>
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<tr>
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<td>5.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Fife</td>
<td>Tacoma</td>
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<td>6.0% (I)</td>
<td>1 &amp; 3</td>
</tr>
<tr>
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<td>Tacoma</td>
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<td>6.0%</td>
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<td>Coulee Dam</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Hatton</td>
<td>Othello</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Hoquiam</td>
<td>Aberdeen-Hoquiam</td>
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<td>6.0%</td>
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<tr>
<td>Issaquah</td>
<td>Issaquah</td>
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<td>6.0%</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Kelso</td>
<td>Longview-Kelso</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Kent</td>
<td>Kent</td>
<td>6.0%</td>
<td>6.382%</td>
<td>2 &amp; 3</td>
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<tr>
<td>LaCenter</td>
<td>LaCenter</td>
<td>0.0%</td>
<td>0.0%</td>
<td>2 &amp; 3</td>
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</tbody>
</table>

[D] Occupation

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2. General Regulations - Conditions of Offering

2.6 Special Taxes, Fees and Charges

C. Tax Rates (Cont’d)

<table>
<thead>
<tr>
<th>Municipality (or Tax Jurisdiction)</th>
<th>Exchange</th>
<th>Kind of Tax</th>
<th>Rate</th>
<th>Effective Tax Rate for Billing</th>
<th>Applicable Condition(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lacey</td>
<td>Olympia</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Lake Forest Park</td>
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<td>6.0%</td>
<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Lakewood</td>
<td>Tacoma</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
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<td>Langley</td>
<td>Langley</td>
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<td>1 &amp; 3</td>
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<tr>
<td>Liberty Lake</td>
<td>Spokane</td>
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<td>3.092% (R)</td>
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<tr>
<td>Longview</td>
<td>Longview-Kelso</td>
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<td>1 &amp; 3</td>
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</tbody>
</table>

[1] Occupation

[2] 1.0% tax rate on amount $5,000.00+ per customer, per month.
2. General Regulations - Conditions Of Offering

2.6 Special Taxes, Fees And Charges

C. Tax Rates (Cont’d)

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Exchange</th>
<th>Kind of Tax</th>
<th>Effective Tax Rate</th>
<th>Effective Tax Rate For Billing</th>
<th>Applicable Condition(s)</th>
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</thead>
<tbody>
<tr>
<td>Maple Valley</td>
<td>Maple Valley</td>
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<td>6% (I)</td>
<td>6% (I)</td>
<td>1 &amp; 3</td>
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<tr>
<td>Marcus</td>
<td>Colville</td>
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<td>6.0%</td>
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</tr>
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<td>Marysville</td>
<td>Marysville</td>
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<td>1 &amp; 3</td>
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<tr>
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<tr>
<td>Monroe</td>
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<td>5.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Montesano</td>
<td>Montesano</td>
<td>[1]</td>
<td>6.0%</td>
<td>6.382%</td>
<td>2&amp;3</td>
</tr>
<tr>
<td>Moses Lake</td>
<td>Moses Lake</td>
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<td>1 &amp; 3</td>
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<td>Mountlake Terrace</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
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</tbody>
</table>

[1] Occupation

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2. **General Regulations - Conditions Of Offering**

### 2.6 Special Taxes, Fees and Charges

#### C. Tax Rates (Cont’d)

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Exchange</th>
<th>Kind Of Tax</th>
<th>Effective Tax Rate For Billing</th>
<th>Applicable Condition(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mount Vernon</td>
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<td>Naches</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Napavine</td>
<td>Chehalis</td>
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<tr>
<td>Normandy Park</td>
<td>Seattle</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>North Bend</td>
<td>North Bend</td>
<td>[1] 6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
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<tr>
<td>Northport</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
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<td>Oak Harbor</td>
<td>Oak Harbor</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
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<td>[1] 6.0%</td>
<td>6.0%</td>
<td>1</td>
</tr>
</tbody>
</table>

[1] Occupation

[2] Limits the tax to $3,000 per customer, per month.

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 2. General Regulations - Conditions Of Offering

### 2.6 Special Taxes, Fees And Charges

#### C. Tax Rates (Cont’d)

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Exchange</th>
<th>Kind of Tax</th>
<th>Effective Tax Rate</th>
<th>Rate for Billing</th>
<th>Applicable Condition(s)</th>
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<tbody>
<tr>
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<td>Port Angeles</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Roslyn</td>
<td>Roslyn [1] 6.0% (I) 6.382%(I) 2</td>
<td></td>
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<tr>
<td>Roy</td>
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[1] Occupation

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 2. General Regulations - Conditions Of Offering

### 2.6 Special Taxes, Fees and Charges

**C. Tax Rates (Cont'd)**

<table>
<thead>
<tr>
<th>Municipality or Tax Jurisdiction</th>
<th>Kind of Tax</th>
<th>Effective Tax Rate for Billing</th>
<th>Applicable Condition(s)</th>
</tr>
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<td>Seattle</td>
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<td>2 &amp; 3</td>
</tr>
<tr>
<td>Snohomish</td>
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<td>1 &amp; 3</td>
</tr>
<tr>
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<td>Cle Elum</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
</tr>
<tr>
<td>Spokane</td>
<td>Spokane</td>
<td>6.0%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
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<td>1 &amp; 3</td>
</tr>
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<td>Steilacoom</td>
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<td>1 &amp; 3</td>
</tr>
<tr>
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<td>1</td>
</tr>
<tr>
<td>Sumas</td>
<td>Sumas</td>
<td>6.0%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Tacoma</td>
<td>Tacoma</td>
<td>6.0%</td>
<td>2 &amp; 3</td>
</tr>
<tr>
<td>Town of Clyde Hill</td>
<td>Bellevue</td>
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<td>1 &amp; 3</td>
</tr>
<tr>
<td>Town of Hunts Point</td>
<td>Bellevue</td>
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<td>4</td>
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<tr>
<td>Town of Yarrow Point</td>
<td>Bellevue</td>
<td>6.0%(I)</td>
<td>4</td>
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<tr>
<td>Tukwila</td>
<td>Tukwila</td>
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<tr>
<td>Tumwater</td>
<td>Olympia</td>
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<td>1 &amp; 3</td>
</tr>
</tbody>
</table>

[1] Occupation
[2] Limits the tax to $750.00 per customer, per month.

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES

C. Tax Rates (Cont’d)

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<thead>
<tr>
<th>MUNICIPALITY OR TAX JURISDICTION</th>
<th>EXCHANGE</th>
<th>KIND OF TAX</th>
<th>RATE</th>
<th>EFFECTIVE TAX RATE FOR BILLING</th>
<th>APPLICABLE CONDITION(S)</th>
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<td>Union Gap</td>
<td>Yakima</td>
<td>6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>University Place</td>
<td>University Place</td>
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<td>6.382%</td>
<td>2 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Vader</td>
<td>Vader</td>
<td>6.0%</td>
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<td>2 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Vancouver</td>
<td>Vancouver</td>
<td>6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Waitsburg</td>
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<td>6.0%</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Walla</td>
<td>Walla Walla</td>
<td>6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Wapato</td>
<td>Yakima</td>
<td>6.0%</td>
<td>6.0%</td>
<td>1&amp;3 (N)</td>
<td></td>
</tr>
<tr>
<td>Warden</td>
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<td>6.0%</td>
<td>1 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Washougal</td>
<td>Washougal</td>
<td>6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Waterville</td>
<td>Waterville</td>
<td>6.0%</td>
<td>6.0%</td>
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<td></td>
</tr>
<tr>
<td>Wilbur</td>
<td>Wilbur</td>
<td>6.0%</td>
<td>6.0%</td>
<td>1 &amp; 3</td>
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</tr>
<tr>
<td>Wilkenson</td>
<td>Buckley</td>
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<td>1 &amp; 3</td>
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</tr>
<tr>
<td>Winlock</td>
<td>Winlock</td>
<td>6.0%</td>
<td>6.382%</td>
<td>2 &amp; 3</td>
<td></td>
</tr>
<tr>
<td>Woodinville</td>
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<td>4.166%</td>
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</tr>
<tr>
<td>Yakima</td>
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<td>6.0%</td>
<td>1</td>
<td></td>
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</tbody>
</table>

[2] Not less than $1,000.00 per year.
[3] Ordinance states that the tax rate (billing rate) for B.3., preceding, shall not apply to the monthly billing which exceeds $2,000.00 in revenue to any person.
[4] Applies to the first $500.00 of taxable revenue, per customer, per month.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.6 SPECIAL TAXES, FEES AND CHARGES (Cont’d)

D. Facility Relocation Cost Recovery Fee

Effective May 31, 2017, terms, conditions and rates for this fee are located at LOCAL TERMS OF SERVICE FOR FACILITY RELOCATION COST RECOVERY FEE.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.7 EMERGENCY MEASURES IN CASE OF DISASTER

In the event of a disaster caused by enemy attack, by riot, insurrection, or other civil disaster, or by fire, flood, storm, earthquake or other natural causes, the Company shall take emergency measures with respect to its service as shall be ordered or directed by the Washington Utilities and Transportation Commission. In the absence of an order or direction by the Commission, the Company may take whatever emergency measures as it may within its discretion deem necessary in the public interest for all essential users. In the event that emergency measures are initiated by the Company in the absence of an order or direction by the Commission, the Company shall, wherever practicable, notify the Commission in advance of the action which it proposes to take. Any action thus proposed by the Company shall be subject to review by the Commission. Should conditions make advance notification impracticable, the Company shall notify the Commission of the emergency action which it has taken as soon as possible thereafter.

As restoration becomes possible for a service which has been discontinued pursuant to any of the emergency measures taken in accordance with this regulation, the priority of such restoration shall be determined as specified in WAC 480-120-412.

All services furnished by the Company except those covered by the rules for Telecommunications Service Priority as set forth in Section 13 of the Access Service Tariff, should be subject to this regulation. The Company shall in no event be liable for any damage resulting from measures taken in accordance with this regulation except in the case of willful misconduct.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 REGULATED NETWORK FACILITY TERMINATIONS

2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE

A. Description

Intra-Premises Network Cable and Wire (IPNCAW) is the portion of the exchange access line circuit that commences at the Minimum Point Of Entry (MPOE) up to and including the Standard Network Interface (SNI). It includes wiring enclosures, house and riser cable, the protector, 66 blocks, etc.

In single tenant/occupant buildings, (those housing only one customer of record for Qwest Corporation services), this IPNCAW extends from the MPOE to a point 12" or as close as is technically feasible within the customer's premises. (In no instance will the SNI be located more than 12" or as close as is technically feasible from the Company protector.) In multi-tenant buildings (those housing multiple customers of record for Company services), this IPNCAW extends from the MPOE to the Demarcation Point designated by the building or property owner, but in no case shall the IPNCAW extend beyond 12" or as close as is technically feasible within each customer's (tenant's) occupied space/unit.

IPNCAW is included as part of the exchange access line circuit (see Section 5) between a Company switching center and the Demarcation Point.

B. Terms and Conditions

1. Where intra-premises network cable and wire currently exist, building owners can relocate the Demarcation Point (as outlined below) toward the MPOE from its present location at any time. Upon relocation of the Demarcation Point, all Company facilities on the customer side of the Demarcation Point shall be vacated by the Company and management and maintenance of the Inside Wire shall become the responsibility of the building owner. The customer will not need to purchase the existing facilities on the customer side of the demarcation, unless facilities were placed after August 25, 1994, pursuant to B.2., following. Regulated time and material charges will apply for the work associated with the relocation of the demarcation to a new location.
2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 REGULATED NETWORK FACILITY TERMINATIONS

2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE

B. Terms and Conditions (Cont'd)

2. If the building owner requests the Demarcation Point(s) in a multi-tenant premises be moved toward the MPOE, and the premises is served by Company provided IPNCAW installed after August 25, 1994, the IPNCAW will be purchased by the building owner, removed and/or disabled at the building owner's expense. If the building owner chooses to purchase the IPNCAW within the first year after which it was installed, the price will be based on the original engineered, furnished and installed cost to the Company. Purchases subsequent to the first year will be based on the IPNCAW net book value of the specific cable.

3. Where customer owned network cable and wire currently exist, current building owners may relocate the Demarcation Point from the MPOE further within the premises, thereby extending regulated Company facilities (IPNCAW) further within the premises. When such relocation occurs and the premises facilities need to be reinforced or replaced to satisfy Company and/or industry standards, time and material charges will apply for the work associated with the relocation of the Demarcation Point when the building owner elects to have the Company perform the work. In the case of a single tenant building, the building owner must still meet the requirements of condition 4., below.

4. Single Tenant/Occupant Buildings

a. For each single tenant/occupant building the Company shall terminate service at the point of entry into the property or building, at the lowest common serving point as determined by the Company.

b. The building owner/tenant shall provide, maintain and manage their own Inside Wire beyond the SNI or may hire a provider of such services to do so on their behalf.
2. General Regulations - Conditions of Offering

2.8 Regulated Network Facility Terminations

2.8.1 Intra-Premises Network Cable and Wire

B.4. (Cont'd)

c. The property/building owner shall provide the necessary structure and space, as defined by the Company, to terminate facilities at the lowest common serving point.

d. If IPNCAW was installed prior to July 1, 1993, and the protector is located beyond 12" of the location of the regulated telephone facilities entrance into the building, the Company will continue to provide service at regulated expense for existing access exchange service to an established Demarcation Point within 12" (or as close as is technically feasible) of the existing protector.

5. Multi-Tenant/Occupant Buildings

a. For each multi-tenant/occupant building the Company shall terminate service at the point of entry into the property or building, at the lowest common serving point as determined by the Company. At this serving point the Company shall establish the SNI.

b. The property/building owner shall maintain and manage Inside Wire to each individual customer premises/unit.

c. The property/building owner shall provide the necessary structure and space, as defined by the Company, to terminate facilities at the lowest common serving point.

d. For multiple buildings constructed on continuous property, such as, but not limited to, shopping centers, condominiums, industrial parks, office buildings multi-use buildings, and campuses, the Company shall establish a single demarcation point. Where feasible, one or more alternate demarcation points may be placed or reinforced by the Company at the request of the customer or property owner. Charges will be applied to cover additional cost of placing or reinforcing alternate demarcation points. The property owner or customer is responsible for service on the customer side of the demarcation point.

NOTICE
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.8 REGULATED NETWORK FACILITY TERMINATIONS

2.8.1 INTRA-PREMISES NETWORK CABLE AND WIRE

B. Terms And Conditions (Cont'd)

6. All IPNCAW facilities will be managed and maintained by the Company.

7. The Company may utilize wiring originally placed by the building owner to furnish regulated service to customers when such wire meets industry and/or Company standards. The Company shall have no obligation to use wire which does not meet industry and/or Company standards. When the Company is required to furnish regulated services to customers and the building owner agrees to make the wire originally placed by the building owner available for provision of these services, the Company will retain the right to the exclusive use, control and maintenance of only the wires used to provide regulated services for as long as regulated service is provided by the Company. At such time the Company uses wire to provide regulated services; these wires shall be deemed IPNCAW. When the IPNCAW is no longer required to provision regulated service, these wires shall be deemed Inside Wire. The building owner will resume maintenance and administrative responsibility of the Inside Wire.

8. Property/building owners may request placement of Inside Wire beyond the SNI by the Company. Such wire will be provided under deregulated time and material charges.

(M) Material moved from Sheet 83.

NOTICE
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2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

2.12 **NATURAL DISASTER RELIEF FOR CUSTOMERS**

In situations where customers’ telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.

(M) Material moved from Sheet 83.
2. **GENERAL REGULATIONS - CONDITIONS OF OFFERING**

(K) Material moved to Sheet 81.

(K1) Material moved to Sheet 82.

NOTICE
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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.16 CONTRACTUAL SERVICE AGREEMENTS

A. TOTAL ADVANTAGE Express Service (QTA Express)

1. General Description

As applied in this Catalog, the TOTAL ADVANTAGE Express Agreement is a Qwest Communications Corporation offer of a suite of communications services targeted to mid-sized business customers based on term and minimum usage commitments. The QTA Express Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on one-year, two-year, or three-year term commitments. Terms and conditions for QTA Express Agreements may be found at: Qwest Communications Corporation Washington Rate Schedule No. 2.

B. TOTAL ADVANTAGE (QTA)

1. General Description

As applied in this Catalog, the TOTAL ADVANTAGE Agreement is a Qwest Communications Corporation offer of a suite of business communications services offering flat rates based on term and minimum usage commitments. The QTA Agreement may include Qwest Corporation, Qwest Communications Corporation and/or Qwest Long Distance Corporation products or services. It is available on a month-to-month basis, one-year, two-year, or three-year term commitments. Terms and conditions for QTA Agreements may be found at: Qwest Communications Corporation Washington Rate Schedule No. 2.
3. SERVICE CHARGES

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<thead>
<tr>
<th>SUBJECT</th>
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<td>Expedited Order Charge</td>
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<td>Express Change Charges</td>
<td>4</td>
</tr>
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</tr>
<tr>
<td>Network Premises Work Charges</td>
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</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

A. Description

Network Premises Work Charges are charges billed to the customer for work performed by a Company employee or representative for work done on the Company side of the network interface or installation of certain Company equipment, as specified elsewhere.

B. Terms and Conditions

1. Network Premises Work Charges will apply to move, change, or modify the access line or access line termination on the customer’s premises when requested by the customer.

2. Network Premises Work Charges do not apply to the following work:
   • To move or change a customer’s telephone service if required or initiated by the Company.
   • To install, move, or change telephone service located on a customer’s premises when used exclusively by the Company for maintenance or training activities.
   • Disconnection of access line services providing no other work is involved subject to Network Premises Work Charges.
   • Repair service except as stated otherwise.
   • Premises work required to establish or reestablish network access to the premises.

3. Network Premises Work Charges apply for a visit to the customer’s premises which is required because of a move of network facilities by the customer in violation of the regulations.

4. Only one initial Network Premises Work Charge applies when, for Company reasons, more than one Company technician is involved in performing billable premises work on the same service order. Additional Network Premises Work Charges will be calculated by totaling the remaining billable work time performed by the all technicians.

(M) Material moved from Sheet 2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

B. Terms and Conditions (Cont’d)

5. The initial Network Premises Work Charge, as well as additional Network Premises Work Charges, will apply if applicable, for the first and subsequent move of network equipment, drop wire, entrance facilities, etc., on the customer’s premises, made at the customer’s request, as a result of the customer’s remodeling/redecorating or any other customer activity requiring the first and subsequent visit for moves.

6. In cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved, and the Company provides the trench, the charges specified in C.2., following, will be billed in addition to the Network Premise Work Charge. In cases where the distance is greater than 600 feet, where permits are required, or where specific situations dictate, the request will be provided for as specified in Section 4, following.

7. In those cases where an existing customer requests that an aerial drop be changed to a buried one, or requests a buried drop be moved and the customer has provided their own trench, the per 10 foot charge for the type of Buried Service Wire requested, which appear in C.3., following, will be billed in addition to the Network Premise Work Charge.

C. Charges

1. Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work.

<table>
<thead>
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<th>NONRECURRING CHARGE</th>
<th>USOC</th>
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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES
3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges

1. Network Premises Work Charges – each 15 minutes or fraction thereof of billable premises work. (Cont’d)

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<td>75.00</td>
</tr>
<tr>
<td>HRRA3</td>
<td>30.00</td>
</tr>
</tbody>
</table>

- Schedule II

Applicable to work performed all hours other than Schedule I and all day Saturday.

  - First 15 minute increment or fraction thereof
  - Each additional 15 minute increment or fraction thereof

- Schedule III

Applicable to work performed on Sundays and holidays.

  - First 15 minute increment or fraction thereof
  - Each additional 15 minute increment or fraction thereof

Holidays subject to Schedule III charges are:

<table>
<thead>
<tr>
<th>HOLIDAYS</th>
<th>DAY OBSERVED</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Year’s Day</td>
<td>January 1</td>
</tr>
<tr>
<td>Memorial Day</td>
<td>Last Monday in May</td>
</tr>
<tr>
<td>Independence Day</td>
<td>July 4</td>
</tr>
<tr>
<td>Labor Day</td>
<td>First Monday in September</td>
</tr>
<tr>
<td>Thanksgiving Day</td>
<td>Fourth Thursday in November</td>
</tr>
<tr>
<td>Christmas Day</td>
<td>December 25</td>
</tr>
</tbody>
</table>

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.2 NETWORK PREMISES WORK CHARGES

C. Charges (Cont’d)

2. Trenching[1]

- 1 - 300 feet HRHTA $525.00
- 301 - 600 Feet HRHTB 990.00


- Three Pair, per 10 feet 93G2K 2.50
- Three Pair Gopher Protected per 10 feet 93G2L 3.00
- Six Pair, per 10 feet 93G2M 3.50
- Six Pair Gopher Protected per 10 feet 93G2N 4.00

[1] The charge for trenching includes the cost of the Buried Service Wire used.

[2] Buried service wire charges apply only where the customer has provided their own trench.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (CONT’D)

3.1.4 DUAL SERVICE

A. Description

Dual Service provides exchange access line service with the same telephone number simultaneously to two different addresses served from the same wire center. Dual Service is designed to provide the customer continuous service at both locations during the time of a move.

B. Terms and Conditions

1. Dual Service is available to those services that are not specially designed or engineered.

2. Dual Service is furnished only in central offices where adequate and suitable facilities are available.

3. Dual Service is available for a maximum of 30 (thirty) days.

4. Dual Service is available on orders for a transfer of service within the same wire center where no telephone number change is involved.

C. Rates and Charges

1. This service is in addition to the basic rates and charges for the service with which it is associated.

2. In addition to the nonrecurring charges listed below, the customer will be charged a prorated amount of the regular monthly rate applicable for each day of service provided at both locations during the period of Dual Service.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence, per line</td>
<td>CBU</td>
</tr>
<tr>
<td>Business, per line or trunk</td>
<td>CBU</td>
</tr>
</tbody>
</table>

(M) Material moved from Sheet 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (Cont’d)

3.1.9 EXPRESS CHANGE CHARGES

A. Description

Centrex, CENTRAFLEX System 3, and CENTRON customers may have changes to their service completed within a one-hour time frame or on an overnight basis. These changes include feature changes (move, add, delete, and/or change features), system changes, moves and rearrangements of telephone numbers, and moves and changes to lines within a system.

B. Definitions

Priority Express Change
Change completed within a one-hour period from the time the request is received by the Company.

Service Establishment Charge
One time charge applicable to non-CENTRON/Centrex Management System customers for initial express change request.

Standard Express Change
Change completed overnight.

C. Terms and Conditions

1. All express changes are processed by the Company.

2. Adding or disconnecting telephone numbers cannot be done on an express change basis.

(M) Material moved from Sheet 1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

C. Terms and Conditions (Cont'd)

3. The Company will process changes on an express basis where technically feasible. If, due to technical limitations, certain features/lines are not able to be changed on an express basis, the regular procedures and charges for processing a change request will apply.

4. Customers may request the same change be applied to multiple lines simultaneously. The Company will process up to 100 express feature changes, 80 express line changes, 20 priority feature changes and 4 priority line changes per day, per customer.

5. Customers may add optional features only in blocks of ten. There is no limit to the number of standard features that can be added using the express process, other than the limitations described in 4., preceding.

D. Charges

1. Customers may request multiple changes on the same line. Charges are assessed per line, per request, regardless of the number of changes made per line. ("Per request" is defined here as each time the customer contacts the Company.)

2. Features added using the express process will be assessed the same monthly recurring rates as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

(M) Material moved from Sheet 2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES

3.1.9 EXPRESS CHANGE CHARGES

D. Charges (Cont'd)

3. The following charges are in addition to all other charges applicable to the associated service, except as specified herein. Nonrecurring charges found elsewhere for moving, or changing features or moving or changing lines within the customer's system do not apply when express changes are made.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>XPTXX</td>
<td>$150.00</td>
</tr>
<tr>
<td>XPTOX</td>
<td>6.00</td>
</tr>
<tr>
<td>XPT1X</td>
<td>12.00</td>
</tr>
</tbody>
</table>

(M) Material moved from Sheet 3.
3. SERVICE CHARGES

3.1 MISCELLANEOUS NONRECURRING CHARGES (CONT’D)

3.1.10 EXPEDITED ORDER CHARGE

Digital Switched Service (DSS), Integrated Services Digital Network (ISDN) and Uniform Access Solution (UAS) Service, customers may request a service date that is prior to the standard interval service date as set forth in the Qwest Corporation Service Interval Guide (SIG). If the Company agrees to provide the service on an expedited basis, an Expedited Order Charge will apply as set forth in the Private Line Transport Services Catalog. The customer will be notified of the Expedited Order Charge prior to the order being issued.

(K) Material moved to Sheet 3.2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 4. Construction Charges and Other Special Charges

<table>
<thead>
<tr>
<th>Subject</th>
<th>Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construction Charges</td>
<td>1</td>
</tr>
<tr>
<td>Extension of Service Charges</td>
<td>5</td>
</tr>
<tr>
<td>Other Construction or Conditions</td>
<td>10</td>
</tr>
<tr>
<td>Provisioning Agreement For Housing Development</td>
<td>6</td>
</tr>
<tr>
<td>Temporary Construction</td>
<td>10</td>
</tr>
</tbody>
</table>

(D) (T)
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 CONSTRUCTION CHARGES

A. Description

Construction charges and requirements apply when service is requested at a location that has not previously had telephone service, i.e., does not have existing facilities, when service is requested at a location where existing facilities are at capacity, or where existing facilities have been damaged during timeframes when service was provided by an alternate provider. (Construction within new residential developments is addressed in 4.4, following.)

B. Terms and Conditions

1. The Company will furnish, install and maintain all network or cable facilities necessary to serve an applicant in accordance with its lawful rates, terms and conditions, and with its established construction standards. Applicants are required to furnish a support structure(s) designated by the Company for the construction of outside plant facilities and service wire from the Company designated point on the applicant’s property line to a Company designated point at the premises to be served, see B.4., following. Following construction, the Company is responsible for maintenance of Company network and cable facilities and support structures used to provide same service, see 2.4.2.A., preceding.

2. The type of construction (buried or aerial) is the prerogative of the Company, except where designated by law. If applicant chooses a different type of construction than that specified by the Company, the applicant will be responsible for any additional cost.

3. If aerial construction is designated by the Company, the Company will extend aerial facilities to the applicant’s premises once an adequate supporting structure has been provided. If buried construction is designated by the Company, the Company will extend buried facilities to a Company designated point on the applicant’s property line. Once an adequate support structure has been provided the Company will extend buried facilities (i.e., service wire) from the Company designated point on the applicant’s property line to a Company designated point at the premises to be served unless the property line has been designated as the Minimum Point of Entry (MPOE).

4. It will be the Company's prerogative to designate the type of supporting structure required for the placement of facilities and service wires from the designated point on the applicant’s property line to the premises to be served: trench, conduit, or pole.

The Company will only be required to use an existing support structure when it meets the following criteria:

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 CONSTRUCTION CHARGES

B. Terms and Conditions

4. (Cont'd)

a. Construction of an extension of service is expressly conditioned upon the applicant completing construction of support structures, trenches, or both, on the applicant’s property as determined by the Company. The applicant’s responsibility extends from the applicant’s property line to the applicant’s premises. In the case of multiple applicants for an extension of service, each applicant is responsible for construction of support structures, trenches, or both, on that applicant’s property. All such supporting structures must be placed in accordance with Company construction specifications provided to the applicant by the Company.

b. The applicant has the option of providing the trench and support structure as determined by the Company, or may choose the Company, or a different company for the construction of the trench and structure. If the applicant chooses the Company to dig the trench and provide the supporting structure, the applicant agrees to pay the Company all costs associated with the trench and supporting structure. Once support structures, trenches, or both have been constructed, the Company will provide drop wire to the applicant at no charge.

c. Once constructed and in place, all supporting structures and drop wire will be maintained by the Company so long as service is provided by the Company to the applicant. If the Company stops providing service to the applicant, the Company will have no responsibility for maintenance of supporting structures and drop wire. To the extent that the Company provides support structures and trenches, such material shall be owned by the Company.

d. In arranging for service, the applicant shall be deemed to have granted the Company and its employees, agents and contractors an easement for ingress and egress to and from the drop wire, supporting structures, trench and protector or NID for purposes of repair, maintenance, operation, replacement of said drop wire, support structures and trenches, along with the protector or NID.

e. Any cost incurred because of sharing an open trench or aerial structure on the applicant’s private property with another utility, will be the responsibility of the applicant.

5. The route will be determined by the Company. If applicant chooses a different route than that specified by the Company, the applicant will be responsible for any additional cost.

(M) Material moved to Sheet 3.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 CONSTRUCTION CHARGES

B. Terms and Conditions (Cont’d)

6. Bills for construction charges are not to be construed as being bills for exchange or interexchange service.

7. An estimated cost of construction for a specific job will be provided to the applicant requesting the construction. The estimated cost of construction will be in writing and will be good for thirty days after the Company issues a bill to the applicant. When accepted, the applicant will be billed the estimated cost of construction price. An estimated cost of construction is not the same as an approximate figure which may be provided by the Company’s personnel. An approximate figure is intended only as an order of magnitude and not as a firm price.

C. Reserved For Future Use

(M) Material moved from Sheet 2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.1 CONSTRUCTION CHARGES

This Page Reserved for Future Use
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES

4.2.1 RESERVED FOR FUTURE USE

4.2.2 EXTENSION OF SERVICE CHARGES

A. Description

1. Extension of Service

Extension of service means an extension of Company distribution plant for new residential basic local exchange service to a location where no distribution plant of the extending company exists at the time an extension of service is requested. An extension is constructed at the request of one or more applicants for service. An applicant is any person applying for new residential basic local exchange service. Extensions of service do not include trenches, conduits, or other support structure for placement of company-provided facilities from the applicant’s property line to the premises to be served.

2. Application

a. Extension of service does not apply to extensions to developments applied for by a developer. A developer is any owner of a development who offers it for disposition, or an agent of such an owner, and a development is defined as land which is divided or is proposed to be divided for the purpose of disposition into four or more lots parcels, or units.

b. Extension of service does not apply to applications for extension of service for business classes of service and applications for extension of service by residential customers for service other than basic local exchange service.

c. The prior WAC 480-120-071, as it was in effect on April 26, 2015, will continue to apply to applications for extension of service that the Company has completed or accepted before August 21, 2015. This section applies to all other requests for service before and after August 21, 2015, 2015.

3. Definition of Terms

As used in this Catalog, the following terms shall have the definitions ascribed to them in WAC 480-120-071(1): applicant, cost of service extension, developer, development, distribution plant, drop wire, extension of service, extraordinary cost, order date, premises, temporary occupancy, and temporary service. A copy of WAC 480-120-071(1) is available upon request.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES
4.2.2 EXTENSION OF SERVICE CHARGES (CONT’D)

B. Terms and Conditions

1. Allowance

The Company provides a one thousand foot allowance for an extension of service at no charge to the applicant, subject to the conditions set forth in this Catalog. Multiple applications for a single extension of service or multiple applicants on a single application for an extension of service are permitted when the extension of service follows a single construction path. When there are multiple applicants for an extension of service or multiple applications received at the same time for an extension of service that follow a single construction path, the one thousand foot allowance may be aggregated by the number of applicants. For example, if there are two applicants, the allowance becomes two thousand feet.

2. Application Process

a. The applicant must complete the application form provided by the Company and submit it to the Company. The application form will be provided to the applicant within seven business days of the applicant’s initial request for service. In the case of multiple applicants, each applicant must either file a separate application form or be separately identified on and sign a single form. Each applicant will be billed an equal portion of the applicable charges. Multiple applicants may agree to divide the bill among themselves in a ratio different from that billed so long as the Company receives full payment.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES

4.2.2 EXTENSION OF SERVICE CHARGES
SECTION 4

4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES

4.2.2 EXTENSION OF SERVICE CHARGES

B. Terms and Conditions (Cont’d)

3. Extension of Service Charge True-Up

a. At the completion of the construction of the extension of service, the Company will determine the difference between the estimated cost that was billed to the applicant(s) and the actual cost of construction. If the actual cost of construction of the extension of service is less than the estimated cost that was billed to the applicant(s), the Company will refund any overpayment. In the case of multiple applicants on an extension of service that follows a single construction path, the Company will divide the difference by the number of applicants and refund an equal amount to each of the applicants. If the applicants have divided the bill among themselves in amounts different from the amounts billed, it is up to the applicants to reconcile any difference in refund. If the cost of construction of the extension of service exceeds the estimated cost that was billed to the applicant or applicants, the Company may bill, and the applicant(s) shall pay, the reasonable additional costs up to ten percent of the estimate. In the case of multiple applicants, the amounts shall be billed to the applicants on a prorata basis.

b. In every case of a refund or additional charges, the Company shall provide the applicant(s) detailed construction costs showing any difference (whether in excess of the estimated cost of construction or below the estimated cost of construction).

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES

4.2.2 EXTENSION OF SERVICE CHARGES

B. Terms and Conditions (Cont’d)
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES

4.2.2 EXTENSION OF SERVICE CHARGES

B. Terms and Conditions (Cont’d)

4. Support Structures and Trenches

a. Construction of an extension of service is expressly conditioned upon the applicant(s) completing construction of support structures, trenches, or both, on the applicant(s)’ property as determined by the Company. The applicant’s responsibility extends from the applicant’s property line to the applicant’s premises. In the case of multiple applicants for an extension of service, each applicant is responsible for construction of support structures, trenches, or both, on that applicant’s property. All such supporting structures must be placed in accordance with Company construction specifications provided to the applicant by the Company.

b. The applicant(s) has the option of providing the trench and support structure as determined by the Company, or may choose the Company, or a different company for the construction of the trench and structure. If the applicant(s) chooses the Company to dig the trench and provide the supporting structure, the applicant agrees to pay the Company all costs associated with the trench and supporting structure. Once support structures, trenches, or both have been constructed, the Company will provide drop wire to the applicant(s) at no charge.

c. Once constructed and in place, all supporting structures and drop wire will be maintained by the Company so long as service is provided by the Company to the applicant. If the Company stops providing service to the applicant, the Company will have no responsibility for maintenance of supporting structures and drop wire. To the extent that the Company provides support structures and trenches, such material shall be owned by the Company.

d. In arranging for service, the applicant(s) shall be deemed to have granted the Company and its employees, agents and contractors an easement for ingress and egress to and from the drop wire, supporting structures, trench and protector or NID for purposes of repair, maintenance, operation, replacement of said drop wire, support structures and trenches, along with the protector or NID.

e. Any cost incurred because of sharing an open trench or aerial structure on the applicant(s) private property with another utility, will be the responsibility of the applicant(s).
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.2 EXTENSION OF SERVICE CHARGES

4.2.2 EXTENSION OF SERVICE CHARGES

B. Terms and Conditions (Cont’d)

5. Customer Information

a. When the application form is provided to the applicant, the Company shall also provide a brief explanation of the extension of service rules.

6. Refusal of Service

The Company may refuse to process an application for Extension of Service if the application or any of the Applicants is not in compliance with Commission rules, the terms and conditions of the Company’s catalog, or both. In addition, the Company may decide not to process an application for Extension of Service if the Company determines that it is going to refuse service in accordance with WAC 480-120-061.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

A. Description

A Provisioning Agreement for Housing Developments (PAHD) is a contractual arrangement between the Company and the Developer/Builder for the provision of facilities to and within new areas of residential development.

B. Terms and Conditions

1. A PAHD is required for the following:

   a. Developments for the purpose of constructing single-family detached dwellings or two-family dwellings; multifamily dwellings; or a mix of single-family detached, two-family dwellings and multifamily dwellings.

   b. Developments for mobile home lots that are individually owned. The Company will provide facilities to a post provided by the owner of the mobile home or mobile home park. The post shall meet the specifications of the Company.

   c. RV parks platted for long-term residence. The Company will provide facilities to a post provided by the owner of the RV park. The post shall meet the specifications of the Company.

2. For the purpose of 4.4, a dwelling is any building or portion thereof which is designed or used exclusively for residential purposes. A single-family detached dwelling is designed for and occupied by not more than one (1) family. A two-family dwelling contains two (2) attached dwelling units, designed for and occupied by not more than two (2) families (also called a duplex). A multifamily dwelling is a dwelling containing three (3) or more dwelling units, designed for and occupied by an equal number of families.

(K) Material moved to Sheet 7.

(K1) Material moved to Sheet 9.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont’d)

3. The following do not fall under the provisions of 4.4.

a. Developments containing less than four (4) single or two-family residential lots. These will be treated according to the terms set forth in the Company’s line extension policy in 4.2.2 and may be changed from time to time.

b. Marinas.

c. Mobile home parks, except as defined in 4.4.B.1.b.

d. RV parks, except as defined in 4.4.B.1.c.

4. The PAHD will include, but is not limited to: a description of the development; a requirement that the Developer/Builder provide the Company with an addressed, recorded plat; trench and backfill requirements; conduit requirements; reasonable and necessary or otherwise mutually agreed upon requirements for easements, rights-of-way and other similar rights to access the property; surface grading requirements; target dates and inspection schedules; and charges to be paid by the Developer/Builder.

5. The terms and conditions of each PAHD may vary as appropriate and may include provisions that are different from or additional to those stated in 4.4.

6. Developer/Builders’ Responsibilities and Charges

a. When a Developer/Builder requests that the Company construct facilities pursuant to a PAHD, the Developer/Builder will be required to disclose whether or not the Developer/Builder has an arrangement or agreement with another provider to provide communications facilities and services. If the Developer/Builder has entered into an arrangement or agreement with another provider, Qwest will not be obligated to place facilities to and within the development or enter into a PAHD with the Developer/Builder. The Company may agree to place facilities within the development under mutually agreeable terms and conditions.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B.6. (Cont’d)

b. If 4.4.B.6.a., preceding, does not apply, the following charges and responsibilities shall apply:

(1) The Developer/Builder will provide, without expense to the Company, trench and backfill based on the specifications provided by the Company for the facilities within the development. The Developer/Builder will also provide, as specified by the Company and without expense to the Company, conduit with adequate pull string for the service drop from the serving pedestal or property line to the dwelling. In areas where the Company has trench and backfill agreements with other utilities, the Developer/Builder is responsible for the Company’s trench and backfill costs.

(2) The Developer/Builder shall provide at no cost to the Company a legally sufficient easement to accommodate the placing and maintenance of the facilities (e.g. distribution cables plus terminal pedestals or like devices and access point cabinets) throughout the development. The surface of the easements shall be brought to final grade prior to the installation of buried or underground facilities.

(3) Where the Company deems it necessary or desirable to use private and/or government right-of-way to place facilities to and within the development, such Developer/Builder shall be required to provide or pay the cost of providing such right-of-way in addition to any other applicable charges. The route established shall be determined by the Company.

(4) If in the opinion of the Company, construction to and within the development does not constitute a prudent investment, the Developer/Builder will assume that portion of the construction costs that exceed a prudent financial contribution by the Company. For the purpose of this section (4), construction costs are defined in 4.4.B.7., following.

(5) The Developer/Builder may request an engineering quote to be performed to establish an estimated construction charge by the Company. For the purpose of 4.4, the Company will provide an engineering quote of the construction charges and an executable PAHD to the Developer/Builder for a fee of $300.00. All quotes are valid for thirty (30) days from the date they are presented to the Developer/Builder. This fee is non-refundable.

(6) All costs payable by the Developer/Builder shall be paid prior to the start of any construction.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.4 PROVISIONING AGREEMENT FOR HOUSING DEVELOPMENTS

B. Terms and Conditions (Cont’d)

7. For the purpose of 4.4.B.6.b.(4), construction costs shall include all material, supplies, engineering, labor, supervision, transportation, and rights-of-way for placing and removal of distribution and feeder facilities, and all facilities necessary to provide service from the central office to and within the development, including but not limited to channel equipment, feeder, distribution, and drop facilities, and any applicable overhead, as determined by the Company.

8. For the purpose of 4.4, facilities means feeder facilities and distribution facilities, including but not limited to the communications cable, wire, standard network interfaces, pedestals and terminals necessary to enable end-users to arrange to have communications services to their living unit activated in the future from a standard network interface, as well as any necessary structures including but not limited to communications conduit, sleevings, service drop and pull strings. Title to all facilities placed by or for the benefit of Qwest to provide services to the development shall belong solely to Qwest.

9. Facilities covered in the PAHD cannot be used for subsequent developments until they are covered by a new PAHD.

10. The Company shall not be required to provide facilities at the request of a Developer/Builder within new developments which meet any of the conditions listed in 4.4, absent the execution of PAHD.

11. To the extent that the terms and conditions in 4.4 or the PAHD conflict with any terms and conditions of any other section in this catalog, the terms and conditions set forth in 4.4, and/or the PAHD agreement shall control.

C. Developer Non-Participation

If a Developer/Builder does not enter into a PAHD, the Company, at its option, may accept requests for service from individual customers in the subdivision/development area as provided for in Section 4.2.2. (C)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 OTHER CONSTRUCTION OR CONDITIONS

A. Special Types of Construction

1. Where a special type of construction is desired by a customer, such as where underground construction is requested in locations where aerial construction would be regularly used, or where conditions imposed by the customer involved excessive costs, or where underground construction is legally required by ordinance, covenant, tract restriction or otherwise, the customer or customers served by such facilities or the tract developer shall be required to pay the difference between the cost of the underground or other special type of construction and the average cost of construction normally used by the Company.

2. Where existing aerial facilities are requested to be relocated underground in an area where the Company would not, except for such request, relocate its facilities underground, the Company may charge the cost of such relocation to the persons requesting the relocation of such facilities.

B. Temporary Construction

Where construction is necessary to provide temporary service, such as to an applicant's temporary premises within an exchange in connection with a relocation of a permanent service, where service to a location will be for a period of less than 10 years, or when service must be temporarily provided in a nonstandard basis due to the urgency of the applicant, the applicant will be required to pay a construction charge equal to the estimated cost of installing and removing the temporary facilities, less estimated salvage at the time of removal. In the event the facilities are reusable without rearrangement or modification, at the time the temporary services are discontinued, a portion of the construction charge assessed may be refunded.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 OTHER CONSTRUCTION OR CONDITIONS (Cont’d)

C. Construction Under Unusual Conditions

1. Where the service location is so isolated or inaccessible that the unit cost of construction is unreasonably excessive, a construction charge may be assessed.

2. Construction required to provide service on a seasonal basis, or to provide foreign exchange service may be subject to construction charges.

3. Special construction charges will be applicable where, at the request of the customer, the Company constructs a greater quantity of facilities than that which the Company would otherwise construct or normally utilize.

D. Underground Communication Facilities Serving Nonresidential Buildings

Underground communication facilities will be provided, where feasible, in new installations at nonresidential buildings and residential buildings with more than four (4) living units, except as covered in 4.4.B., preceding, residential buildings being utilized as business establishments.

Where, in the opinion of the Company, the placement of underground communication facilities is impractical or not feasible, the facilities shall be placed aerially and the owner or customer requesting the same shall provide and furnish the hardware required by the Company to attach to the building including but not limited to "I" bolts, wall sleeves, or such other hardware as specified by the Company.

The provision of underground communication facilities to serve these buildings shall be dependent upon the following conditions:

1. All underground Company wire and cable routes and entrance facilities on private property shall be determined by the Company with the concurrence of the building owner or his agent.

2. The owner shall furnish the Company with site plans showing building locations with sewer, water, gas and power routes.

3. Upon agreement to place underground communication facilities and compliance with these listed conditions, the Company shall furnish the owner a plan showing the location of proposed communication facility routes.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
4. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

4.6 OTHER CONSTRUCTION OR CONDITIONS

F. Underground Communication Facilities Serving Nonresidential Buildings and Certain Residential Buildings (Cont'd)

4. The owner shall provide reusable conduit, manholes, and handholes in place (size and number specifications to be determined by the Company) from the central distributing point at the buildings to the Company designated facility point (e.g., pedestal, pole and/or property line, etc.). Such conduit shall be in place and the surface of the ground area must be brought to final grade at least 30 days prior to the requested service date.

5. The Company shall select the location of the facility point. The location may or may not be the closest property line and will be determined based upon the owner's plans and existing or proposed communication facilities.

6. Notwithstanding the provision of the conduit, the building owner or the customer shall be liable for repairs to communication facilities damaged by their action or that of their employees, contractors, or agents. Such liability shall also include the restoration of the damaged site to original condition (e.g., restoration of asphalt, sod, concrete, landscaping, etc.).

7. Where, in the opinion of the Company, it is reasonably necessary to secure a written easement for the protection of the underground communication facilities to the buildings, the property owner shall execute and deliver the easement in a form satisfactory to the Company.

8. The cost of any rearrangements and/or rerouting of existing communication facilities to the buildings along with the restoration of the site will be borne by the customer and/or property owner requesting same.
104. OBSOLETE CONSTRUCTION CHARGES
AND OTHER SPECIAL CHARGES

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
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</tr>
<tr>
<td>Construction of Outside Plant Facilities</td>
<td>1</td>
</tr>
<tr>
<td>Extensions for New Real Estate Additions</td>
<td>1</td>
</tr>
<tr>
<td>Land Development/Trench and Backfill Agreements</td>
<td>5</td>
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</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
104. OBSOLETE CONSTRUCTION CHARGES
AND OTHER SPECIAL CHARGES

104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

A. Charges and Agreements for Extensions into Residential Developments

1. Residential developments meeting the following criteria will be subject to the provisions of this Section:
   - Developments containing four or more residential building lots or proposed structures.
   - Mobile home parks, including additions of four or more lots to existing mobile home parks.
   - Existing or proposed RV parks requiring telephone facilities to individual spaces.

2. The following do not fall under the provisions of this Section:
   - Developments which consist entirely of multifamily dwellings.
   - RV parks platted for space rental on a short term basis, except as defined in A.1.
   - Marinas.

3. The Company will place, own and maintain network facilities in residential developments. See 7., following, for easement and trenching requirements.

4. The Company and the developer will enter into a written Land Development Agreement covering a period of five years for provision of the required Company network facilities. The developer will be charged a facility charge, which is payable in full at least 45 days prior to the start of construction of new facilities in the development by the Company. Developments consisting of more than one phase shall be administered under separate agreements for each phase.

[1] The Catalog provisions on this Sheet are effective as of May 3, 1999.
104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES
104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS
   A. Charges and Agreements for Extensions into Residential Developments (Cont'd)

   5. If a residential developer refuses to enter into or comply with the terms of:

      • Land Development Agreement,
      • Line Extension Charges, if applicable (4.2),
      • Trench and Backfill Agreement (See 7., Trenching and Backfill),

   And the Company receives an application for service, the full cost of construction of the trench, supporting structure and backfill, facilities in the development and any applicable line extension will be billed to and paid by the developer of the real property. A refund will be provided to the developer in accordance with 6., following, with the start date of the refund period deemed to be the billing date. The end date of the refund period shall be five years after the billing date.

   6. Facility Charges

   The written agreement will include the facility charge, the number of proposed new access lines associated with the development, and an annual refund provision for a maximum period of five years. The annual refund will be determined as follows:

      • The number of proposed new access lines, to be specified in the written agreement, will be equal to the greater of the number of proposed lots or living units in the development.
      • For the facility charge, see B.3.a.

[1] The Catalog provisions on this Sheet are effective as of May 3, 1999.

NOTICE
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104. CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

A.6. (Cont'd)

- The annual refund will be determined by applying a facilities refund per access line to the gain in access lines for that year. The facilities refund per access line will be calculated as follows:

  - Inside the BRA
    
    \[
    \text{Facilities Refund per Access Line} = \frac{\text{Facility Charge}}{(\text{Proposed number of access lines x .50})}
    \]

  - Outside the BRA
    
    \[
    \text{Facilities Refund per Access Line} = \frac{\text{Facility Charge}}{(\text{Proposed number of access lines x .85})}
    \]

- Refunds will not be made in excess of what was originally paid to the Company as the facility charge.

- At the end of five years, any remaining balance not refunded due to underdevelopment of access lines, will revert to the Company.

7. Trenching and Backfill

The provision of buried or underground communication facilities to residential developments shall require the following:

a. A legally sufficient easement to accommodate the placing and maintaining of the common communication serving facilities (e.g., feeder and distribution cables plus terminal pedestals or like devices and access point cabinets) must be made available to the Company. The surface of the easement area must be brought within six inches of final grade prior to the installation of buried or underground communication facilities.

[1] The Catalog provisions on this Sheet are effective as of May 3, 1999.
104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES

104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

A.7. (Cont’d)

b. The developer or owner shall select the option of either:

• Providing trench, supporting structure and backfill or

• Paying the Company's portion of joint trench, supporting structure and backfill costs.

c. Unless the Company provided the trench and supporting structure in each year during the 5-year Land Development Agreement period, developers shall receive a refund of costs incurred for trenching and backfill (T & B). The annual refund will be determined by applying a T & B refund per access line to the gain in access lines for that year as follows: (See B.1.b. for T & B refund rates.)

• Inside the BRA

  - T & B Refund per access line = \( \text{Refund rate} \times \text{number of centerline feet} \)
    \( \text{(Proposed number of access lines} \times .50) \)

• Outside the BRA

  - T & B Refund per access line = \( \text{Refund rate} \times \text{number of centerline feet} \)
    \( \text{(Proposed number of access lines} \times .85) \)

d. Trenches, supporting structures and backfill within the development must meet Company specifications and be suitable for the Company's distribution facilities. This does not include trenches, supporting structure and backfill for the service drop wire, i.e., the facilities between the pedestal terminal or like device and protector or network interface located on the customer premises. Upon acceptance, the ownership of the supporting structure shall vest in the Company.

e. In those instances where a trench is open in the development and the Company is properly notified of the trench's availability, and the Company fails to utilize that trench, the Company will bear the costs of providing a trench.

[1] The Catalog provisions on this Sheet are effective as of May 3, 1999.
104. OBSOLETE CONSTRUCTION CHARGES AND OTHER SPECIAL CHARGES

104.4 CONSTRUCTION OF OUTSIDE PLANT FACILITIES
104.4.1 EXTENSIONS FOR NEW REAL ESTATE ADDITIONS

A.7. (Cont’d)

f. In areas where the Company has existing trench and backfill agreements with local power utilities, the developer or owner of the development shall be responsible for the trench and backfill costs as billed to the Company.

g. A written trench and backfill agreement must be entered into by the developer or owner of the development and the Company for the provision of the trench, supporting structure and backfill work. Developments consisting of more than one phase shall be administered under separate agreements for each phase. The agreement will include the following:

- A description of the subdivision or development,
- Trench, supporting structure and backfill plans and specifications,
- Trench excavation and backfill schedules, and
- Rights, responsibilities and liabilities associated with performance of the trench and backfill work.

B. Charges

1. Land Development/Trench and Backfill Agreements

a. Facility Charges

The developer will pay the Company, at least 45 days in advance of construction of new facilities in the development, the following amounts:

<table>
<thead>
<tr>
<th>FACILITY CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per centerline foot of all roads within the development.</td>
</tr>
<tr>
<td>Inside the BRA</td>
</tr>
<tr>
<td>Outside the BRA</td>
</tr>
</tbody>
</table>

[1] The Catalog provisions on this Sheet are effective as of May 3, 1999.
104. OBsolete Construction Charges
And Other Special Charges

104.4 Construction Of Outside Plant Facilities
104.4.1 Extensions For New Real Estate Additions

B.1. (Cont'd)

b. Trench and Backfill Refund Rates

The amount of the refund rate for trench and backfill will be dependent upon the number of participants in a standard 36" x 30" trench, which shall be determined as follows:

<table>
<thead>
<tr>
<th>Participants</th>
<th>Refund Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 participant</td>
<td>$3.27 per centerline foot</td>
</tr>
<tr>
<td>2 participants</td>
<td>$1.63 per centerline foot</td>
</tr>
<tr>
<td>3 participants</td>
<td>$1.09 per centerline foot</td>
</tr>
<tr>
<td>4 participants</td>
<td>$0.82 per centerline foot</td>
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</tbody>
</table>

c. Line Extension Charges in connection with extensions to the Company's plant facilities to the boundary of the development only apply outside the Base Rate Area: See 4.2.2.

[1] The Catalog provisions on this Sheet are effective as of May 3, 1999.
## 5. Exchange Services

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<td>CenturyLink Business Package</td>
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<td><strong>Home Phone Extra Package</strong></td>
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<td>Hotel Message Trunk Service</td>
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<td>Improved Transmission</td>
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NOTICE
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# 5. Exchange Services

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<td>with 30 Minutes Long Distance</td>
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<td>Washington Telephone Assistance Program (WTAP)</td>
<td>40.1</td>
</tr>
</tbody>
</table>

(M) Material moved to Section 105.11.3
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

A. Description

1. Residence and business flat rate lines, basic measured lines, message rate lines, party lines, suburban lines, farmer lines, Public Access Lines (PAL), trunk lines, and toll access lines are provided within exchange boundaries. The exchange access line is provided from the Company's central office facilities to the customer's location. The central office serving the customer's location is designated by the Company. Through these exchange access lines, the customer has access to the local calling area of the exchange and/or to long distance calling on the message toll network.

2. Local calling refers to calls placed to telephone numbers where message toll charges do not apply.

3. The exchange may include service provision inside and outside a Base Rate Area (BRA). The BRA is the area of highest population density within an exchange. The exchange boundary and the BRA boundary may be the same. The BRA is set forth on the Network and Exchange Services Tariff map.

5.1.1 LIST OF EXCHANGE AREAS AND LOCAL CALLING AREAS

A. Description

Local calling refers to calls placed to telephone numbers where message toll charges do not apply. This includes calls placed within an exchange as well as between two or more exchanges that are part of the local calling area as specified in 5.1.1 of: Qwest Corporation Exchange & Network Services Tariff WN U-49. (C)
Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
SECTION 5
EXCHANGE AND NETWORK SERVICES
Washington 1st Revised Sheet 2
Effective: May 1, 2014
Cancels Original Sheet 2

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 RESERVED FOR FUTURE USE

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 RESERVED FOR FUTURE USE

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Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2

Exchange and Network Services
Washington
Effective: May 1, 2014

SECTION 5

5. Exchange Services

5.1 Exchange Areas
5.1.1 Reserved For Future Use

(C)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 RESERVED FOR FUTURE USE

(C)

NOTICE
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5. Exchange Services

5.1 Exchange Areas

5.1.1 RESERVED FOR FUTURE USE  (C)
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 RESERVED FOR FUTURE USE

(C)
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 RESERVED FOR FUTURE USE

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5. **Exchange Services**

5.1 **Exchange Areas**

5.1.1 **Reserved For Future Use**

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**NOTICE**

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5. Exchange Services

5.1 Exchange Areas

5.1.1 Reserved for Future Use

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 RESERVED FOR FUTURE USE
5. **EXCHANGE SERVICES**

5.1 **EXCHANGE AREAS**

5.1.1 **RESERVED FOR FUTURE USE**

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SECTION 5

EXCHANGE AND NETWORK SERVICES

Effective: May 1, 2014

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 RESERVED FOR FUTURE USE

(C)

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.1 RESERVED FOR FUTURE USE
5.1.2 RESERVED FOR FUTURE USE (C)

NOTICE
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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS (Cont'd)

5.1.3 CLASSES OF SERVICE OFFERED IN AN EXCHANGE AREA

A. The Company makes service available under its effective rate schedules, as follows.

1. Class of Service
   • Business service
   • Residence service

2. Type of Service
   • Flat rate service
   • Message rate service
   • Measured rate service
   • PAL Service

3. Grade of Service

<table>
<thead>
<tr>
<th>GRADE OF SERVICE</th>
<th>AREA APPLICABLE</th>
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<tbody>
<tr>
<td>Individual Line</td>
<td>Throughout exchange</td>
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<tr>
<td>Suburban</td>
<td>Outside BRA</td>
</tr>
<tr>
<td>Farmer Line</td>
<td>Outside BRA</td>
</tr>
<tr>
<td>Toll Access</td>
<td>Throughout exchange</td>
</tr>
<tr>
<td>Hotel Trunk</td>
<td>Throughout exchange</td>
</tr>
<tr>
<td>Centrex-type</td>
<td>Throughout exchange</td>
</tr>
<tr>
<td>Group Use Service</td>
<td>Inside BRA only</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.1 Exchange Areas (Cont'd)

5.1.4 Foreign Exchange Service

A. Description

Foreign Exchange (FX) Service is furnished within a Local Access and Transport Area (LATA) from an exchange other than the exchange from which the customer would normally be served.

B. Definitions

Foreign Exchange (FX)

Any exchange other than that in which the customer premises is located.

Interexchange Channel

Channel between the rate centers of the foreign and local exchanges.

Interexchange Channel Terminal

Termination of an interexchange channel at a rate center.

Local Exchange

Exchange in which the customer premises is located.

Service Function

For FX Service, the signaling and transmission devices required to meet system standards when service is furnished from an exchange other than the normal exchange.
5. Exchange Services

5.1 Exchange Areas

5.1.4 Foreign Exchange Service (Cont’d)

C. Terms and Conditions

1. FX Service is furnished from the central office in the FX to the customer’s premises in the local exchange, except as stated in this Section, in connection with:
   - Residence flat rate exchange access lines;
   - Business flat rate exchange access lines;
   - Centrex-type station lines beyond the local calling area.

2. Customers of FX Service are not required to take service of the exchange from which local service would normally be furnished.

3. The monthly rates for business or residence exchange access lines are those of the FX for the class of service provided. For Company exchanges see 5.1.1.

4. Move of a customer’s location in the local exchange within the same serving central office is not considered a change in the FX channel.

5. Except as provided, services furnished in the local exchange will be available in connection with FX Service at rates under the catalog provisions of the local exchange.  

(C)

6. Except as provided, FX Service will be furnished subject to the same terms and conditions as to the use of the service by others than the customer and the customer’s representatives or members of the customer’s household, which are applicable in connection with other business or residence service.

7. FX Service will not be provided for PAL Service. FX Service in connection with hotel/motel PBX systems will be provided only for the use of administrative personnel in the conduct of their business.
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

8. Extension station lines and PBX station lines will be installed off the premises on which the main station line is located as follows:

a. Each off premises extension station line or PBX station line will be provided for the use of the customer only and will be located on a premise of the customer, except that extension station lines will be installed on a premise of a different customer for answering incoming calls.

b. Off premises extension station lines from the main FX Service may be furnished as Exchange Service Extensions at the rates specified in 6.2.6 of the Private Line Transport Services Catalog. Off premises PBX station lines from the main FX Service may be furnished as Voice Grade 32 channels at the rates specified in 6.2.2 of the Private Line Transport Services Catalog.

9. Off premises extension station lines and PBX station lines may be provided in different exchanges, from local and extended business main service, as set forth in 8.b., preceding.
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

10. Rates and charges in D.2. and 3., following, for interexchange channel mileage, interexchange channel terminal and service function apply to all classes of service.

a. Mileage for rates and charges in D.2. and 3., following, is the airline distance between rate centers as calculated in the Private Line Transport Services Catalog.

b. When a FX channel is furnished jointly by the Company and another company, the rates apply only to the portion of the mileage in full miles, provided by the Company.

c. Interexchange channel terminal rates and charges in D.2. and 3., following, apply at Company rate centers only.

d. Service function rates and charges in D.2. and 3., following, apply at a Company local exchange only.

11. FX mileage rates for service furnished in a contiguous exchange as shown under D.1., following, are applicable to the airline distance between the customer's main station line and the nearest point on the common boundary of the foreign and local exchange areas.

NOTICE
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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

12. Long distance message toll over FX channels will be charged for at the rates in effect for the class of call from the foreign exchange.

13. FX Service will be listed in the directory of the FX. Listings in the local exchange directory, additional listings, Joint User or additional lines of information will be furnished at the rates and charges in effect for the directory containing the listings.

14. FX Service from Vancouver to Battle Ground is available only to a customer having this service at a location where service was established prior to July 25, 1954.

15. FX Service over any route is available under the terms and conditions and rates and charges specified in this Section, only when facilities and operating conditions permit.

   Where unusual costs are involved to provide FX Service, additional rates and charges based on costs of providing service may apply.

16. Kent FX Service in Tacoma is available only to a customer having this service at a location where service was established prior to November 5, 1962.

17. Where FX Service is provided in a contiguous exchange by means of a channel directly from the FX central office to the customer's premises the following provisions apply:

   a. Extensions of plant required in a Company FX will be made as shown in 4.2.2, Line Extension Charges.

   b. Extensions of plant required in a Company local exchange will be made based on the costs of providing service. The applicant may furnish and set poles in the local exchange as provided in 4.2.2, Line Extension Charges.
5. Exchange Services

5.1 Exchange Areas

5.1.4 Foreign Exchange Service

C. Terms and Conditions (Cont'd)

18. A FX channel may be utilized with customer-provided equipment, protective circuitry, or PBX and key telephone systems which are connected to the exchange telephone service associated with channels, subject to terms and conditions in Section 8.

19. Party line service from a Company FX is available only to a customer having this service, at a location where service was established prior to May 1, 1982. No moves, changes or additions to existing service will be permitted.

Rates and charges in D.1., following, apply, except as stated in this Section, in addition to the applicable access line rates and charges.

20. If the Company cannot provide local service to new customers, temporary service will be provided if facilities and operating conditions permit from a contiguous FX at the rates and charges of the serving exchange. If applicable, Line Extension Charges in 4.2.2 may also apply.

When facilities become available to provide local service, and the customer elects to retain FX service, monthly rates for the FX service will apply.

21. Customers to Des Moines exchange service located within the King County portion of the Tacoma exchange may subscribe to Des Moines 838, 661 or 874, Tacoma 927, 924 or 952 exchange service from the 927 wire center without additional rates and charges applicable to FX service.
EXCHANGE AND NETWORK SERVICES
Effective: September 1, 2006

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.4 FOREIGN EXCHANGE SERVICE
C. Terms and Conditions (Cont'd)

22. FX rates and charges are waived for customers to Belfair exchange service located in the following described area:

   Township 22 North, Range 2 West, within Sections 32 through 34;

   Township 22 North, Range 1 West, within Section 32;

   Township 21 North, Range 2 West, within Sections 1 through 13 and those portions of Sections 14, 15 and 24 that will be included in the Belfair exchange; and

   Township 21 North, Range 1 West, within Sections 4 through 9 and that portion of Section 17 and 18 that will be included in the Belfair exchange.

FX rates and charges will not apply to existing customers to Shelton exchange service within this area if they retain their existing Shelton service at a location where service was established prior to the transfer of the defined area to the Belfair exchange.

23. Described Area

   a. The following described area is located in the Shelton exchange:

      Township 22 North, Range 2 West, Sections 32, 33 and 34

      Township 21 North, Range 2 West, Sections 5 through 9 and portions of Sections 3 and 4.

Belfair FX rates and charges will not apply to existing customers to Belfair local service within the above described area if they retain their existing Belfair service at a location where service was established prior to May 1, 1982.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.1 Exchange Areas

5.1.4 Foreign Exchange Service

b. The following described area is in the Sumner exchange:

Township 20 North, Range 5 East, Section 25 and 36 and those portions of Sections 23, 24, 26 and 35 that will be included in the Sumner exchange;

Township 19 North, Range 5 East, Section 1 and that portion of Section 2 that will be included in the Sumner exchange;

Township 20 North, Range 6 East, those portions of Sections 30 and 31 that will be included in the Sumner exchange;

Township 19 North, Range 6 East, that portion of Section 6 that will be included in the Sumner exchange.

c. The following described area is in the Tacoma exchange:

Township 19 North, Range 1 East, those portions of Sections 28, 29, 32 and 33 that will be included in the Tacoma exchange.

Township 18 North, Range 1 East, those portions of Sections 4, 5, 8, and 9 that will be included in the Tacoma exchange.

FX rates and charges will not apply to existing customers to Buckley or Olympia exchange service within the above described areas if they retain their existing Buckley or Olympia service without any moves, changes or rearrangements at a location where service was established prior to May 1, 1982.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.4 FOREIGN EXCHANGE SERVICE

C. Terms and Conditions (Cont'd)

24. When the Company establishes a new central office or revises a central office or exchange area boundary, additions or increases in mileage increments are not applicable to existing customers as long as these services are retained without change by the same customer at the same premises. At the same time, deletions or decreases in mileage increments will be applicable to existing FX customers affected by the change.

25. Where FX Service is provided in a contiguous exchange the lesser rate resulting from Plan A or Plan B, in D., following, will be applicable.

26. The minimum service period for FX Service is one month. If the service is discontinued within one month of service establishment, charges will apply for the full minimum service period.

27. Automatic Call Distribution-Electronic Switching System (ACD-ESS) agent/administrative lines will be furnished at rates shown in D.1., following, except as stated in this Section, when the customer's secondary location is in a different exchange than the primary location as stated in Section 9 of this Catalog, Uniform Call Distribution.

D. Rates and Charges

1. Foreign Exchange Channel Contiguous Exchanges - Plan A

a. Where local calling is offered between exchanges.

   MONTHLY RATE
   $ 7.00

   • Business exchange access line each
     one-half mile or fraction of [1]
     2.20
     (C)

   • Residence Suburban exchange access line each
     one-half mile or fraction of [1]

   [1] Suburban service offered only within the first one-half mile in the local exchange.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.1 Exchange Areas

5.1.4 Foreign Exchange Service

D.1. (Cont'd)

b. Where local calling is not offered between exchanges.

<table>
<thead>
<tr>
<th>Monthly Rate</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Business exchange access line each one-half mile or fraction of</td>
<td>$7.00</td>
</tr>
<tr>
<td>Residence services exchange access line, each one fourth mile or fraction of</td>
<td></td>
</tr>
<tr>
<td>- Flat individual line</td>
<td>3.30</td>
</tr>
<tr>
<td>- Two-party line</td>
<td>2.50</td>
</tr>
<tr>
<td>- Four-party line</td>
<td>2.00</td>
</tr>
<tr>
<td>- Suburban line</td>
<td>1.00</td>
</tr>
</tbody>
</table>

c. Automatic Call Distribution-Electronic Switching System (ACD-ESS) agent and administrative lines, each one-half mile or fraction of [1] | 7.00 (C) |

d. Cross boundary rate, each access line

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Business</td>
<td>10.00</td>
</tr>
<tr>
<td>Residence</td>
<td>5.00</td>
</tr>
</tbody>
</table>

[1] The 500B type console is not available with ACD-ESS off premises station lines when in a foreign exchange.
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.4 FOREIGN EXCHANGE SERVICE

D. Rates and Charges (Cont’d)

2. FX Channel Contiguous Exchanges - Plan B

For business or residence service between exchanges

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1LH++</td>
<td>$ 2.75</td>
</tr>
<tr>
<td>P3N</td>
<td>10.25</td>
</tr>
<tr>
<td>SV9</td>
<td>2.00</td>
</tr>
</tbody>
</table>

3. FX Channel Noncontiguous Exchanges

For business or residence service between exchanges

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1LH++</td>
<td>4.00</td>
</tr>
<tr>
<td>P3N</td>
<td>10.25</td>
</tr>
<tr>
<td>SV9</td>
<td>2.00</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.4 FOREIGN EXCHANGE SERVICE

D. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE [1]</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. Service connection, rearrangement or change of each business FX channel</td>
<td>$180.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>USOC</th>
<th>RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>FVN++</td>
<td>[2]</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

[1] In addition, applicable nonrecurring charges apply per exchange access line.

[2] One and one-half times the rate applicable to Farmer Line station service.
5. Exchange Services

5.2 Local Exchange Service

A. General

1. Exchange access service, other than PAL Service, is furnished for the use of the customer, and persons residing in the customer’s home; or the customer’s employees or representatives. The service may also be extended to joint users.

2. Miscellaneous service, including private lines, is furnished by the Company under its schedules of rates.

3. Services are furnished at the rates shown in this Section. Service will not be extended from one rate area to another rate area within the same exchange.

4. Application of Business and Residence Rates

   a. Service is classified as business service and business rates apply when any of the following conditions exist:

      (1) When the service is furnished at a premises where a business, trade or practice is performed and where use of the location is not confined primarily to domestic activities.

          • Premises on which non-domestic activities are conducted (such as churches, social clubs etc.) are considered businesses for purposes of rating the service. However, residential service may be provided to domestic locations within the business premises.

      (2) When the directory listing is to be a business listing.

   b. Service is classified as residence service and residence rates apply when any of the following conditions exist:

      (1) When the service is furnished at a premise used primarily for domestic purposes; a residence premises typically contains cooking and sleeping facilities.

          • Residence service will be allowed for individual rooms at group homes, e.g., fraternities, sororities, patient rooms at retirement homes, boarding houses when service is in an individual’s name.

          • Residence service will be allowed in church living quarters and the clergy person's private study if the listing is in an individual's name.

      (2) When the directory listing is to be a residential listing. A residence service may not have a business directory listing.
5. Exchange Services

5.2 Local Exchange Service

A.4.b. (Cont’d)

c. A residence service may not be part of a hunting sequence that contains business lines.

d. Customers changing from business to residence service will be assigned a different telephone number.

Customers may choose to retain the same telephone number but must continue to pay business rates until the next telephone directory is issued by Qwest DEX, in which their telephone number does not appear as a business listing.

e. When it is determined that a customer with residence service should be reclassified as business service under the above provisions, the Company will, after appropriate notice, discontinue the service in the event such customer refuses to permit the service to be classified as business service and pay applicable business rates.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.2 Local Exchange Service

A. General (Cont’d)

5. The use of business service may be extended for switched data (non-voice) communications relating directly to the business of composite data service vendors, or composite data service vendors patrons, or a communications common carrier in the provision of public telegram message service or overseas data message service.

6. Flat rate or message rate services are not installed on premises of a public or semipublic character, except for PAL Service in a location where the telephone would be accessible for use by the patrons of the customer or by the public in general.

7. Business message rate and/or business measured rate service may not be combined with business flat rate service on a single premises, except as shown below:

- Business message rate or any business measured rate and any business flat rate FX Service or
- Business flat rate and hotel message rate PBX station line service, or
- Business flat rate and business message rate or measured rate services terminating on answering only line jacks of a telephone answering service switchboard, or
- Trunks arranged for DID and hotel message rate PBX station line service, or
- Business rates for STAND-BY LINE Service.

7. Residence measured rate service and residence flat rate service may be combined and provided to the same customer on a single premises.

8. Change Charges

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Changes of class, type or grade of service, each exchange access line</td>
</tr>
<tr>
<td>Other changes of an exchange access line, each[1]</td>
</tr>
</tbody>
</table>

[1] Included in this category are miscellaneous changes or rearrangements of an exchange access line.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont’d)

5.2.1 MEASURED RATE SERVICE

A. Description

Measured Service is a local service which includes a fixed monthly rate plus usage charges which are based on the time of day and duration of each call.

B. Terms and Conditions

1. Flat and measured rate services from the same exchange will not be furnished concurrently to the same customer on the same premises except as specified in 2.2.1.

2. The monthly rates for measured service are in addition to other applicable charges and rates.

3. Customers with business basic measured service receive no allowance.

4. Measured services are not available in connection with FX Service and trunk lines.

C. Rates and Charges

1. Business

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>LMB, LMBTA, JBM</td>
<td>$48.00</td>
<td>$33.00 (I)</td>
</tr>
</tbody>
</table>

a. Measured Service Usage Charges

The following usage rates are applicable to business basic measured service.

<table>
<thead>
<tr>
<th>- Each outgoing local call placed within the same or between central offices</th>
<th>INITIAL MINUTE</th>
<th>EACH ADDITIONAL MINUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$0.025</td>
<td>$0.02</td>
</tr>
</tbody>
</table>

[1] Usage charges also apply, as specified in C.1.a.

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Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
Washington
SECTION 5
5th Revised Sheet 31.1
Cancels 4th Revised Sheet 31.1

Effective: May 3, 2019

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED RATE SERVICE

C. Rates and Charges (Cont’d)

2. Residence

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>LW1, JRN</td>
<td>$31.00</td>
<td>$22.95 (I)</td>
</tr>
</tbody>
</table>

a. Measured Service Usage Charges

The following usage rates are applicable to residence budget measured service.

• A 40% discount applies to outgoing local calls placed between 5 p.m. and 8 a.m. weekdays, all day Saturday, Sunday and holidays.

<table>
<thead>
<tr>
<th>INITIAL MINUTE</th>
<th>EACH ADDITIONAL MINUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Each outgoing local call placed within the same or between central offices


[1] Usage charges also apply, as specified in C.2.a.

WA2019-008

NOTICE
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.1 MEASURED RATE SERVICE

C. Rates and Charges (Cont’d)

3. Residence Usage Package

a. The usage package consists of three hours of outgoing local usage per line. Local usage in excess of that included in the selected package will be billed at usage rates in C.3.b. Time of day discounts are not applicable.

b. Unused usage within the package is not applicable toward a future month bill.

c. See C.3.b., for application of usage rates.

d. Usage packages will not be provided concurrently with other flat rated local exchange services.

e. No nonrecurring charge applies to convert from or to a usage package.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Usage Package[1]</td>
<td></td>
</tr>
<tr>
<td>• 3 hour usage</td>
<td>UPPOA $1.75</td>
</tr>
<tr>
<td>Usage</td>
<td>RATE PER MINUTE</td>
</tr>
<tr>
<td>• Usage in excess of that provided in the package</td>
<td>$0.02</td>
</tr>
</tbody>
</table>

h. There is no nonrecurring charge for the usage package.

[1] In addition, a budget measured line is required.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont’d)

5.2.4 FLAT RATE SERVICE

A. Types of Lines

Flat Line

One-party/individual service for which a fixed charge is made regardless of the number of local messages completed.

B. Rates and Charges

Individual Case Basis (ICB) contracts are used if terms, conditions, or prices vary from the catalog. The Company may customize any terms, conditions, or prices to meet a specific customer’s needs, provided those changes are mutually agreed to by the customer and the Company in an ICB contract.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1FB</td>
<td>$48.00</td>
<td>$37.00 (I)</td>
</tr>
<tr>
<td>1FR, FNY, JRG, HFR</td>
<td>31.00</td>
<td>25.50 (I)</td>
</tr>
</tbody>
</table>

[1] Business line rate also applies for the following USOCs: FNX, JBG, JBV (N)

[1] Business line rate also applies for the following USOCs: FNX, JBG, JBV (N)

NOTICE
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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.5 LOCAL SERVICE OPTIONS

A. STAND-BY LINE Service

1. Description

STAND-BY LINE Service is an additional business line service which allows business customers to expand access to their business and expand the capacity to make outgoing calls on an as needed basis. This service is designed for customers that experience periodic peaks and valleys in calling volumes to and from their business.

2. Terms and Conditions

a. Available to business customers only.

b. Cannot be used as the primary business line. Customers must have one-party business flat rate service at the location for which they are ordering STAND-BY LINE Service.

c. Provides an additional line which measures both incoming and outgoing calls on a per minute of use basis. The line is always active.

d. Is offered subject to availability of existing central office facilities.

e. Terms and conditions, rates and charges as described elsewhere in the Company's tariffs or catalogs, apply as appropriate.

f. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a measured business line.

g. The nonrecurring charge will not apply to customers who change from STAND-BY LINE to an individual business line.

h. A directory listing will not be provided with STAND-BY LINE Service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **EXCHANGE SERVICES**

5.2 **LOCAL EXCHANGE SERVICE**

5.2.5 **LOCAL SERVICE OPTIONS**

A. *STAND-BY LINE Service (Cont’d)*

3. *STAND-BY LINE Service* will be provided at the following rates and charges.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A2Y, 1TM</td>
<td>$48.00</td>
<td>$28.00 (I)</td>
</tr>
</tbody>
</table>

4. **Usage Charge**

- Incoming and outgoing usage, per minute of use: $0.05

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

B. Hunting Service

1. Description

This is an optional arrangement available to business customers with two or more individual line or trunk services. Where facilities permit, such lines/trunks will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

Hunting Service is offered in two categories:

Series completion service

Series completion permits calls to a busy telephone number to be routed to another telephone number in the same switching office. More than one telephone number can be routed to the same telephone number.

Multiline hunt service

Multiline hunt service permits calls to a busy telephone number to be routed to other specified lines that do not require a telephone number. Hunting is done sequentially by terminal within the group. A line is associated with each terminal in the group.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.2 Local Exchange Service
5.2.5 Local Service Options

B. Hunting Service (Cont’d)

2. Terms and Conditions

a. Hunting Service is not available on multiparty lines.

b. The nonrecurring charge applies to establish or rearrange Hunting Service, except when changing from series to multiline or vice versa.

c. Hunting Service as specified in this section does not apply if it is inherent in the product.

d. Hunting Service will affect the operation or availability of some central office optional features on hunting lines.

e. There will be no charge to change hunting arrangements due to the removal of lines from a hunt group. In addition, there is no hunting charge for the last line arranged.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.2 Local Exchange Service

5.2.5 Local Service Options

B. Hunting Service (Cont'd)

3. Optional Features

Circular Hunting

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Make Busy

This feature provides a method for making lines appear busy to the serving central office. The feature is activated by operation of customer provided dedicated keys at the customer’s premises which in turn provides a busy appearance to the central office for a predetermined line or group of lines. The caller does not receive busy tone unless all numbers in the hunt sequence are found busy. Make Busy is available on an individual line, a terminal or group of terminals or an entire hunt group. Terminals are applicable only on multiline hunt groups. Outgoing calls are not affected by this option.

Stop-Hunt

Stop-hunt allows the customer to stop the hunt sequence of specific lines/terminals in a hunt group by the operation of a customer-provided key at the customer’s premise. Hunting will proceed until it reaches an idle line/terminal or a line/terminal associated with an active stop-hunt key. Outgoing calls are not affected by this option.
5. Exchange Services

5.2 Local Exchange Service

5.2.5 Local Service Options

B. Hunting Service (Cont'd)

4. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

a. Basic Hunting Service

• Series Completion, per line  HSO  $11.00  $0.50
• Multiline Hunt Service,  per terminal  HSHPT  11.00  0.50

b. Optional Features

• Circular Hunt, per group[1]  HCKPG  11.00  0.50

• Make Busy

  - Per line/terminal[2]  EHD  45.00  1.25
  - Per group[2,3]  EHC  45.00  1.25

• Stop-Hunt  P89  13.00  2.20

c. Rearrangement of hunting terminals or telephone numbers[4]  N/A  11.00  –

[1] The monthly rate applies to the last line of hunt sequence in lieu of Multiline or Series Hunt charge.

[2] A term loop charge also applies for the channel to the customer's premises.


[4] Not applicable when removing a terminal or number from a group.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS (Cont'd)

C. Public Response Calling Service (PRCS)

1. Description

Public Response Calling Service, also known as Choke Network, provides facilities for call-in programs, including but not limited to radio, television, or internet promotional activities that result in mass calling by the general public to a telephone number.

2. Terms and Conditions

a. Public Response Calling Service is offered to customers where the conditions listed below exist. The services offered are subject to the availability of the existing network facilities. The Company may revise or withdraw the service at any time with appropriate notice.

b. In order to maintain the safety, continuity, and reliability of telephone service to the general public and 911 Service, those customers who solicit large volumes of incoming calls resulting in any of the conditions listed below, will be required to subscribe to PRCS, or modify or discontinue the call-in activity. Existing customers found to be using a business service inappropriately, generating large volumes of incoming calls that may adversely affect the service of other customers, may also be required to purchase PRCS.

- The number of incoming calls being directed to a specified telephone number exceeds 200 in a given hour of time,
- More than 15 percent of the calls to the specified telephone number reach a busy signal in any given hour,
- The number of busy signals to a specific telephone number exceeds 1,000 per week.

c. PRCS may not hunt or Call Forward-Busy to a non-PRCS line.

d. Customers may not utilize MARKET EXPANSION LINE Service as a PRCS telephone number.

e. PRCS is available only with incoming calling. Outgoing calling is not provided as a feature of this service. Callers to the PRCS telephone number from outside the local calling area will incur the appropriate toll charges.

f. Central Office prefixes for PRCS will be specified by the Company.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.5 LOCAL SERVICE OPTIONS
C.2. (Cont'd)

g. Terms, conditions, rates and charges described elsewhere in the Company’s tariffs or catalogs, apply as appropriate.

h. The telephone number assigned to PRCS may be listed in the Company directory and Directory Assistance records of the exchange from which the associated PRCS lines are furnished. Additional listings as specified in 5.7.1 may also be purchased.

3. Rates and Charges

a. Where unusual quantities of facilities are needed to meet a customer's service requirements and such facilities are considered by the Company to be beyond the normal scope of the service offering special construction charges may apply as stated in Section 4 in addition to the charges below.

b. Where applicable, incremental charges as specified in Section 2 apply.

c. The Service Establishment Charge applies when PRCS is established.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Establishment Charge</td>
<td>NRC83</td>
</tr>
<tr>
<td>PRCS, incoming only</td>
<td>IMN</td>
</tr>
<tr>
<td>Traffic Load Protector</td>
<td>GE6</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>

| Service Establishment Charge | – |
| PRCS, incoming only | [1] |
| Traffic Load Protector | $150.00 |

[1] Rates and charges for a 1FB specified in 5.2.4 of this Catalog or other business services specified elsewhere apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.2 Local Exchange Service (Cont’d)

5.2.6 Telephone Assistance Programs

For the following Telephone Assistance Programs which are only available to residence customers, see the Exchange and Network Services Tariff:

- Washington Telephone Assistance Program (WTAP)
- Tribal Lifeline
- Tribal Link-up

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont’d)

5.2.8 HOME BUSINESS LINE SERVICE

A. Description

HOME BUSINESS LINE (HBL) is a flat rated business voice service which includes the functionality of Custom Ringing and both business and residence listings. Custom Ringing and business and residence listings are integrated components of HBL service. Customers subscribing to this service access the network via a flat business line.

B. Terms and Conditions

1. HBL service is offered for small business customers subscribing to simple flat service and is only available to businesses operating in a residence location as described in 5.2.A. It is not available to businesses operating in commercial business locations.

2. HBL is offered as a business class of service that gives subscribing customers the opportunity to enhance their telephone service to a business class of service allowing for a business listing without losing their residence number or residence listing. This service offering, which includes one Custom Ringing option, allows the customer to know whether an incoming call is business or personal.

3. HBL service also includes a primary business listing and a residence listing. The business listing will appear on Directory Assistance and in the white and yellow page directories. The residence listing will appear on Directory Assistance and in the white pages. This allows the home based business to maintain its residence identity. Additional listings may be purchased at rates and charges and under terms and conditions specified in 5.7.1. (C)

4. Additional features to HBL service may be purchased at business rates and charges and under terms and conditions specified in other sections of the rate guide or specified elsewhere.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.8 HOME BUSINESS LINE SERVICE (Cont'd)

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• HBL, each</td>
<td>BHS</td>
<td>$48.00</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls and Office Parks

1. Description

Tenant Solutions is a full service promotional offering for tenants of designated multi-tenant high rise office buildings, shopping malls, and office parks. Tenants will be able to choose from a menu of services and receive discounted toll, waivers of nonrecurring charges, and a waiver of recurring rates as described in 4., following.

2. Products and Services

Menu of Services includes:

- Flat Rated Exchange Access Lines
- STAND-BY LINE Service
- MARKET EXPANSION LINE Service
- Premium Listings; includes all but listed name
- Caller Identification-Name and Number and Caller Identification-Number only
- Call Forwarding features as follows:
  - Call Forwarding Busy Line (Expanded)
  - Call Forwarding Busy Line (External)
  - Call Forwarding Busy Line (Programmable)
  - Call Forwarding Don't Answer
  - Call Forwarding Don't Answer (Expanded)
  - Call Forwarding Don't Answer (Programmable)
  - Call Forwarding Busy Line/Don't Answer (Expanded)
  - Call Forwarding Busy Line (External)/Don't Answer

(C) (D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A.2. (Cont’d)

- DIGICOM I Service[1]
- DIGICOM II Service[1]
- Tenant Calling Connection
- Single Line ISDN Service[2]
- Primary Rate Service (PRS) ISDN[2]
- High Capacity DS1 and DS3 Services[1]
- Digital Switched Services[3]
- Frame Relay Service[4]
- Uniform Access Solution Service[5]

3. Terms and Conditions

a. Tenant Solutions will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider.

b. At the end of the contract period or if the contract is terminated, the rates will revert to regular rates. Existing 30 day waivers of monthly rates and/or nonrecurring charges will be honored.

c. The contract length - (minimum of three years).

[1] Description and rates found in the Private Line Transport Services Catalog.

[2] Description and rates found in 14.2.1 of the Exchange and Network Services Catalog.

[3] Description and rates found in 15.1 of the Exchange and Network Services Catalog.

[4] Description and rates found in the Advanced Communications Services Catalog.

[5] Description and rates found in 15.3 of the Exchange and Network Services Catalog.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

A. High Rise Office Buildings, Shopping Malls and Office Parks (Cont’d) (T)

4. Rates and Charges

a. Tenant Solutions customers (subscribing to Competitive rate business Flat Rated Lines, \textit{STAND-BY LINE, DIGICOM I or II}), will receive discounts or waivers of monthly rates and/or nonrecurring charges when subscribing to features and products as follows:

- Waiver of nonrecurring charges and 30 days of service per line with tenants choice of:
  - Caller Identification-Name and Number or Caller Identification-Number
- Waiver of nonrecurring charges and 30 days of service per line:
  Call Forwarding Busy Line/Don't Answer as detailed in 2., preceding
- Waiver of nonrecurring charges:
  - \textit{MARKET EXPANSIÓN LINE}
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS
A.4.a. (Cont'd)

• 50% discount off the nonrecurring charge:
  - Subscribing to 3 lines or more (any combination):
  - Business Flat rated exchange access lines
  - Business STAND-BY LINE
  - DIGICOM I or II
  - Premium Listings as detailed in 2., preceding
  - Single Line ISDN Service
  - Primary Rate Service (PRS) ISDN
  - High Capacity DS1 and DS3 Services

• 36 months contract rate for:
  - DS1 Service
  - DS3 Service

• Waiver of two months recurring charge:
  - Frame Relay Service (minimum 2 year contract)

• Waiver of one month recurring charge
  - Digital Switched Services (minimum 3 year contract)
    Facility and Common Equipment
    Advanced Trunks
  - Uniform Access Solution Service (minimum 3 year contract)
    DS1 Facility with Common Equipment
    Network Connection per DS1 Facility

• Waiver of two months recurring charges
  - Digital Switched Services (minimum 5 year contract)
    Facility and Common Equipment
    Advanced Trunks
  - Uniform Access Solution Service (minimum 5 year contract)
    DS1 Facility with Common Equipment
    Network Connection per DS1 Facility

b. Customers of Tenant Solutions who make changes, additions or moves of menu services within the same location or building/mall, will receive waivers, etc., as shown preceding.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.10 TENANT SOLUTIONS

B. Multi-Tenant Residential Properties Offer

1. Description

   a. The Multi-Tenant Residential Properties offer is an offering to residents of
      apartment complexes, where the owner/manager has terminated their preferred
      provider agreement with their current telecommunications provider, and now
      subscribes to service from the Company.

   b. In accordance with the terms of the Multi-Tenant Residential Properties Offer
      the Company may waive charges to residence customers of such apartment
      complexes.

2. Terms and Conditions

   a. The Multi-Tenant Residential Properties Offer is available to residents of
      properties where the owner/manager has a preferred provider agreement with the
      Company.

   b. The Company preferred provider agreement may be established when
      owners/managers are terminating their current agreement with their current
      telecommunications provider.

   c. Multi-Tenant Residential Properties must have a minimum of 125 living units
      per apartment complex. Apartment complexes with less than 125 living units
      per building will qualify as long as the owner/manager has at least one complex
      with 125 living units under agreement with the Company.

3. Rates and Charges

   Nonrecurring charges will be waived for those services the residents subscribed to
   at the time the owner/manager switched to the Company as their
   telecommunications provider.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont’d)

5.2.11 COMPETITIVE RESPONSE

A. Customer Incentive Program

1. Description

The Customer Incentive Program is an offering for potential new local exchange customers and to existing customers to induce the retention or continuation of existing services by those customers.

2. Terms and Conditions

a. This competitive response offering may be offered to potential new Qwest local exchange customers. In addition, the Company may provide a retention benefit to any existing customer who has retained a service for some period of time.

b. For potential new customers, the Company may provide an incentive offer no more often than once in any two year period. In retention situations, the Company may provide an incentive no more often than once with respect to any particular service or feature.

c. To qualify for these offers, customers are required to have a satisfactory credit rating with the Company in accordance with 2.3.3.

d. For potential new customers, the Company will condition its offers upon a customer remaining with the Company for a minimum of one year, or the duration of the contract which is otherwise required under this Catalog for such a service and which the customer has agreed to, whichever is longer. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program.

e. The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of 3.a., following.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **EXCHANGE SERVICES**

5.2 **LOCAL EXCHANGE SERVICE**

5.2.11 **COMPETITIVE RESPONSE**

A.2. (Cont’d)

f. The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a **particular customer** is not inconsistent with the provisions of this Catalog and the amount does not exceed the maximum amount set forth in 3.a., following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

A. A customer will be responsible for payment of all exchange, toll and other charges related to the service. These charges will be in accordance with the Company's rates and charges, terms and conditions.

B. Payment of bills for service may be made by any means that is mutually acceptable to the customer and the Company.

Payment of any delinquent amount to a designated payment agency of the Company will constitute payment to the Company, provided the customer informs the Company of such payment and the Company verifies such payment.

C. Payment that is not honored or paid by the customer’s designated financial institution will be considered as nonpayment. See 2.3.2.H., following.

D. Closing bills, special bills, bills rendered due to the customer vacating the premises are payable upon presentation and become delinquent fifteen days after issuance of the bill.

E. Deposits are normally payable before service is installed or restored. See 2.3.3.

F. Bills become past due (delinquent) fifteen days from the date of mailing.

G. Preferred payment dates may be negotiated upon customer request.

H. Charge for Returned Payments (a.k.a. Returned Check Charge) (T)

1. A nonrecurring charge will apply for each payment not honored or paid by the customer’s designated financial institution for any reason including, but not limited to, insufficient funds or account closed. Checks held for "stop payment" are excluded.

   • Returned Payment Charge $30.00 (I)

2. This charge is also applicable to bills rendered for other than exchange service and bills for accounts which have been discontinued.

3. When a customer pays more than one account with a single check, only one nonrecurring charge is applicable.
5. **Exchange Services**

5.2 **Local Exchange Service (Cont'd)**

5.2.13 **Reserved for Future Use**

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[1] This sheet also cancels the following sheets: Original, Sheets 51 through 53, 1st Revised, Sheets 54 and 55.

(K) Material moved to Section 105.11.4.

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.2 Local Exchange Service

5.2.15 Reserved for Future Use

[1] This sheet also cancels the following sheets: 3rd Revised, Sheet 55.2, 2nd Revised, Sheet 55.3, 1st Revised, Sheet 55.4.

(K) Material moved to Section 5.11.3.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

A. Description

A Trunk line is a telephone circuit between two central office units or between switching equipment normally located at the customer’s premises and a Company central office. PBX trunk lines are used to provide pooled access to the exchange network and may include inward-only, outward-only or two-way trunks.

B. Change Charges

Charges noted below apply to exchange service and facilities.

NONRECURRING CHARGE

- Change of class, type or grade of service, each trunk[1] $20.00
- Other changes of a trunk, each[2] 20.00

[1] Does not apply to residence service.
[2] Included in this category are miscellaneous changes or rearrangements of a trunk.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont’d)

5.3.2 MESSAGE RATE TRUNKS

A. Hotel Message Trunk Service

1. Hotel Message Trunk service is only available to business customers for use with hotel PBX system service, or its equivalent, located on premises of hotels, motels, rooming houses, apartment houses and trailer courts.

2. Hotel Message Trunk service is only available where facilities and operating conditions permit.

3. Hotel Message Trunk service does not include a call allowance.

4. A separate bill will be rendered for message rate hotel trunk service.

5. Hotel Message Trunk service customer(s) have the option of utilizing flat rate trunks as described in 5.3.3, following.

B. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotel Message Trunk Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Per business trunk arranged</td>
<td>THB++</td>
<td>$50.00</td>
</tr>
<tr>
<td>Usage Charge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Each outgoing local call</td>
<td></td>
<td>$0.10</td>
</tr>
</tbody>
</table>

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont’d)

5.3.3 FLAT RATE TRUNKS

A. Types of Trunks

1. A Flat Rate Trunk line is a telephone circuit between two central office units or between switching equipment normally located at the customer’s premises and a Company central office. Flat PBX trunk lines are used to provide pooled access to the exchange network and may include inward-only, outward-only or two-way trunks.

2. Flat Rate Hotel Trunk Service

   a. Hotel trunk service is only available to customers for use with hotel PBX system service, or its equivalent, located on premises of hotels, motels, rooming houses, apartment houses and trailer courts.

   b. When flat rate trunks are used, no outgoing local message rate applies.

3. Toll Trunks

   Toll trunks are provided in connection with business service and are restricted to outward toll service placed from the PBX or Centrex-type service serving the customer. No local calls are allowed.

4. Two-Way Four-Wire Trunk

   Includes E & M signaling, DID Service and hunting. A DID trunk circuit termination is required. For terms and conditions and rates and charges, see 5.3.4.

5. In-Only Analog DID trunk provisioned for DID Call Transfer.

   Includes DID Service, hunting and reverse battery signaling.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.3 FLAT RATE TRUNKS (Cont’d)

B. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>($50.00)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>($32.00) (I)</td>
</tr>
</tbody>
</table>

- Two-Way, each
  - TFB++
  - TFBCB
  - TFBO3
  - TQJ

- Two-Way, Four-Wire, each
  - THHCX
  - TK6CX

- In-Only Analog DID for Call Transfer[1,2]
  - TRH1X

- One-Way out, each
  - TFU

- One-Way in, each
  - TFB1N

- One-Way in with hunting for DID, each[2]
  - TDD
  - TQ61X

- Toll Access, each
  - TTT++
  - TS5++
  - TSZ

[1] Certain switch limitations may apply.

[2] Requires a DID trunk circuit termination. See 5.3.4 for terms, conditions, rates and charges.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

A. Description

*DID* Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

1. *DID* Service is available from central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Customers will be required to maintain an adequate number of trunks with *DID* in order to prevent network degradation.

2. In addition to the charges and rates specified following, appropriate charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing *DID* Service.

3. All trunks in a group serving *DID* station lines must be equipped for *DID* Service. Trunks serving non-*DID* station lines and trunks used for outward-only service from all station lines do not need to be equipped for *DID* Service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B. Terms and Conditions (Cont’d)

4. When facilities aren't available at the central office which provides the main listed number service, DID Service may be provided from a different central office. When a trunk group with DID Service is served from a central office other than the central office which provides the main listed number service, mileage rates as appropriate from 5.1.4, Foreign Exchange Service, or 105.2.1 of the Private Line Transport Services Catalog are applicable.

5. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

A DID sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit.

6. DID Service in connection with customer-provided switching equipment is furnished to the point of interface.

7. Listings for DID telephone numbers will be provided, subject to the terms and conditions and rates and charges for business additional listings.

8. Calls to reserve telephone numbers will be routed to the PBX for handling.

9. DID is not compatible with some PBX vehicles.

10. When a central office, other than an Electronic Switching Service central office, is not equipped to provide DID Service, the Company may provide the service at nonrecurring charges per trunk with DID Service equal to the pro rata cost to equip the central office. These nonrecurring charges apply in addition to the charges and rates following.

11. DID Service is only offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

12. When DID and Automatic Identification of Outward Dialing (AIOD) are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD and DID Service only one telephone number charge will apply as shown in this Section.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B. Terms and Conditions (Cont'd)

13. DID Service is available on Automatic Telephone Answering Service Answering Systems.

14. Expanded Answer for 1A Electronic Switching Service (ESS) central offices is available as an optional feature for DID Service.

a. Expanded Answer enables customers with Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer to forward their unanswered calls to a DID station number. This feature includes common equipment and Call Completion Software Positions (CCSP).

b. Terms and conditions for Expanded Answer are as follows:

(1) Expanded Answer is necessary only in 1AESS central offices and is only available in 1AESS offices that have been equipped with the appropriate software which provides the capability. Expanded Answer is not necessary in 1AESS central offices with new generic 10.09 or 11.02 or greater which contain additional software.

(2) The Expanded Answer common equipment includes two CCSPs. Additional CCSPs may be required if the volume of calls attempting to complete to the DID station number exceeds the processing limitations of the software.

(3) Both the DID station number and the number equipped with the Call Forward-Don't Answer or Call Forward-Busy Line/Don't Answer feature must be in the same central office.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **EXCHANGE SERVICES**

5.3 **PRIVATE BRANCH EXCHANGE (PBX) TRUNKS**

5.3.4 **DIRECT-INWARD-DIALING (DID) SERVICE**

B. Terms and Conditions (Cont'd)

15. *DID Trunk Queuing* is available as an optional feature for *DID Service*.

   a. *DID Trunk Queuing* is an arrangement whereby incoming calls that are placed to station lines within a *DID* system can be held in queue if all trunks between the central office switch and the customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

   b. Optional features associated with *DID Trunk Queuing* are as follows:

   **Delay Announcement**

   This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

   **Music on Queue**

   This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

B.15. (Cont'd)

c. Terms and Conditions

(1) *DID* Trunk Queuing and its associated options will only be provided where adequate and suitable central office facilities exists.

(2) The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

(3) The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.

(4) The music on queue option requires a voice grade private line circuit between the serving central office and a customer provided music source at the customer's premises.

(5) The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

16. *DID* Call Transfer is an optional feature in certain switch types which allows the user of a specially provisioned, in-only or two-way trunk with *DID* to transfer any incoming call to another line or trunk outside of the system and then leave the connection without disconnecting the call.

17. *CALL PLANNER* is available as an optional feature for *DID* Service.

a. *CALL PLANNER* is a forwarding feature designed for business customers to enable their employees, who work away from the office, to receive their business calls directly at a remote location. The service is uniquely designed to work with *DID* Service. The employee may remotely forward their business calls from any location, and may forward the calls based upon time of day and/or day of week.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE
B.17. (Cont'd)

b. Terms and conditions for CALL PLANNER are as follows:

(1) CALL PLANNER is available to customers who subscribe to DID numbers which terminate on PBX trunks. The CALL PLANNER DID number cannot be the main billing telephone number or a directory listed number.

(2) Each customer system will be equipped with a number of PBX trunks equipped with DID based on a standard Poisson Capacity Table. This table provides the number of trunks for the number of lines in a system. These trunks provide a standard level of usage for the customer system.

(3) The Company reserves the right to invoke a throttling process that could block calls in order to protect extraordinary traffic loads on the network, in the event that call loads could be hazardous to the network.

(4) The following are restrictions to forwarding destinations for CALL PLANNER:

- No International numbers - only United States NPAs allowed.
- No 700, 800, 900 or 950.
- No N11 or 555-1212.
- No operator assisted calls (0-, 0+, 00-, 00+, 01+, 10XXX+0, 10XXX+00, 10XXX+0+, 10XXX+01+).
- No speed dial codes or customized dialing plans.
- No third-number billed calls.
- A limit of four destination changes per hour.
5. Exchange Services

5.3 Private Branch Exchange (PBX) Trunks

5.3.4 Direct-Inward-Dialing (DID) Service (Cont'd)

C. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. DID Service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• In-only trunk circuit termination, each[1]</td>
<td>NDT</td>
<td>$40.00</td>
<td>$40.00(I)</td>
</tr>
<tr>
<td>• In-only analog trunk provisioned for DID call transfer circuit termination[2]</td>
<td>NAR</td>
<td>40.00</td>
<td>40.00(I)</td>
</tr>
<tr>
<td>• Two-way digital trunk circuit termination with answer supervision[3]</td>
<td>ND2</td>
<td>40.00</td>
<td>40.00</td>
</tr>
<tr>
<td>• Two-way, four-wire, analog trunk circuit termination, each[4]</td>
<td>NAY</td>
<td>40.00</td>
<td>40.00</td>
</tr>
</tbody>
</table>

2. DID Telephone Numbers

a. DID telephone numbers used, each

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>NDN</td>
<td>1.00</td>
<td>0.15</td>
</tr>
</tbody>
</table>

[1] In addition, the nonrecurring charge and rate per month for the associated competitive rate trunk is applicable.

[2] In addition, the nonrecurring charge and rate per month for the associated in-only competitive rate analog trunk provisioned for DID call transfer (USOC TRH1X), specified in 5.3.3 is applicable. Certain switch limitations may apply.

[3] Only available with Digital Switching Service. In addition, the nonrecurring charge and rate per month for the associated Digital Switching Service trunk (T2JCX) is applicable.

[4] In addition, the nonrecurring charge and monthly rate for the associated competitive rate two-way, four-wire trunk (THHCX) is applicable.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.3 Private Branch Exchange (PBX) Trunks
5.3.4 Direct-Inward-Dialing (DID) Service

C.2. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>NDNRN</td>
<td>–</td>
<td>$0.15</td>
</tr>
</tbody>
</table>

b. Reserving Telephone Numbers

- Nonsequential number, per number[1]

[1] Rates and charges apply only if the customer does not currently subscribe to DID Service. Customers currently subscribing to DID Service will be charged the NDN rates and charges.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.3 Private Branch Exchange (PBX) Trunks

5.3.4 Direct-Inward-Dialing (DID) Service

C. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>FT3CX</td>
<td>$200.00</td>
<td>$ 20.00</td>
</tr>
<tr>
<td>FT5</td>
<td>2.50</td>
<td>0.25</td>
</tr>
</tbody>
</table>

3. Expanded Answer

- Common equipment, including first two Call Completion Software Positions (CCSP)
  - FT3CX $200.00 $ 20.00

- Each DID station number equipped
  - FT5 2.50 0.25

- Additional CCSPs
  - Third CCSP FT3A1 – 35.00
  - Fourth CCSP FT3A2 – 55.00
  - Fifth CCSP FT3A3 – 70.00
  - Sixth CCSP FT3A4 – 80.00
  - Seventh CCSP FT3A5 – 90.00
  - Eighth CCSP FT3A6 – 100.00
  - Ninth CCSP FT3A7 – 110.00
  - Tenth CCSP FT3A8 – 120.00

- Addition or removal of CCSP subsequent to installation of common equipment, per order[1]
  - PT3CT 80.00 –

[1] Only applies if Expanded Answer remains in service.
NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont’d)

4. Change Charges

The following charges are applied when rerouting telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the Private Branch Exchange or to change signaling, e.g., dual tone multifrequency signaling to dial pulse or vice versa.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>• Rerouting of telephone numbers, per number</td>
<td>N/A</td>
</tr>
<tr>
<td>• Changing number of digits outpulsed, per change</td>
<td>REAGM</td>
</tr>
<tr>
<td>• Changing signaling, per change</td>
<td>REAGN</td>
</tr>
<tr>
<td>• Digit Manipulation, per route index</td>
<td>PT3DM</td>
</tr>
</tbody>
</table>

[1] Same nonrecurring charge as for initial installation of DID telephone numbers.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.4 DIRECT-INWARD-DIALING (DID) SERVICE

C. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. DID Trunk Queuing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Queuing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per DID station number equipped</td>
<td>UQQ</td>
<td>$2.50</td>
</tr>
<tr>
<td>- Per queue group</td>
<td>UQQPG</td>
<td>235.00</td>
</tr>
<tr>
<td>- Per queue slot in group</td>
<td>UQQPG</td>
<td>–</td>
</tr>
<tr>
<td>- Changes in quantity of queue slots in queue group, per group</td>
<td>REAES</td>
<td>100.00</td>
</tr>
<tr>
<td>• Delay Announcement</td>
<td>N/A</td>
<td>[1]</td>
</tr>
<tr>
<td>• Music on Queue</td>
<td>N/A</td>
<td>[2]</td>
</tr>
</tbody>
</table>

6. DID Call Transfer, each trunk equipped[3]
   3CW | [4] | 13.00 |

7. CALL PLANNER, Per DID number
   WH2 | $15.00 | $7.95 |

[2] Apply rates and charges as specified for Music on Queue in 9.4.4, following.
[3] Certain switch limitations may apply.
[4] Same nonrecurring charge as Business Custom Calling Services specified in 5.4.3.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS (Cont'd)

5.3.6 NETWORK ACCESS REGISTERS (NARs)

A. Description

Network Access Registers (NARs) are software in the Central Office that restrict the number of station calls to and from the exchange network. All station calls to the exchange network are passed through the NARs which are sized for the customer's Common Block. Once that number is surpassed, the calling party receives a busy signal.

B. Conditions

1. Conditions, rates and charges as specified elsewhere in this Catalog for the services with which NARs are associated, will apply as appropriate.

2. NARs may be provided as two-way, one-way incoming, one-way outgoing or a combination thereof.

3. NARs will only be furnished where facilities and conditions permit as determined by the Company.

C. Rates and Charges

1. The rates and charges for Network Access Registers include hunting and touch-tone.

2. A Nonrecurring Charge will apply for initial installation and each subsequent rearrangement or change of NARs.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
5.3.6 NETWORK ACCESS REGISTERS (NARs)

C. Rates and Charges (Cont’d)

3. Network Access Registers will be provided at the following rates and charges:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>EQA</td>
<td>$50.00 (I)</td>
<td>$20.00 (I)</td>
</tr>
<tr>
<td>EQB</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>EQC</td>
<td>50.00 (I)</td>
<td>20.00 (I)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services specified in this Section are individually available and furnish the following capabilities to residence and business customers.

B. Definitions

Abbreviated Access

Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one digit or Abbreviated Access, two digit.

The customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

Anonymous Call Rejection

Anonymous Call Rejection is available with Caller Identification and Last Call Return at no extra charge and prevents incoming calls marked private or anonymous from being completed. Anonymous Call Rejection is placed on the customer’s line in the “off” condition. The customer must activate and deactivate the feature by dialing a code.

Calls marked private or anonymous are those calls on which per call blocking or permanent per line blocking has been activated in order to prevent name and telephone number information from passing to the called party. Blocked calls are routed to an announcement that states that the customer does not accept private or anonymous calls and provides further direction to the caller on how to unblock the call.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Call Curfew

Allows the customer the ability to block incoming and outgoing calls. The feature can be turned on and off manually or automatically by pre-set schedules which have been defined by the customer.

When the feature is activated, incoming calls will be blocked and the calling party will hear an announcement that the customer is unavailable. For outgoing calls, the customer will hear a fast busy and the call will not be completed. When the feature is not activated, normal call processing will occur. Calls placed to 911 are not affected.

Call Forwarding-Busy Line (Expanded)

Allows a customer to have an incoming call forwarded to another predetermined number in a different central office switch if the called number is busy.

Call Forwarding-Busy Line (External)

Allows a customer to have incoming calls forwarded to another predetermined number outside the customer's system within the same central office switch when the called number is busy.

Call Forwarding-Busy Line (Overflow)

Allows a customer to have incoming calls forwarded to another predetermined number within the customer's central office if the called number is busy.

Call Forwarding-Busy Line (Programmable)

Allows a customer to have incoming calls forwarded to another number when the called number is busy. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls will be forwarded.

(K) Material moved to Sheet 74.1.
5. Exchange Services

5.4 Premium Exchange Services

5.4.3 Custom Calling Services

B. Definitions (Cont'd)

Call Forwarding-Don't Answer

Allows a customer to have an incoming call forwarded to another predetermined number within the same central office switch if the customer does not answer after a preset number of rings.

Call Forwarding-Don't Answer (Expanded)

Allows a customer to have an incoming call forwarded to a predetermined number outside the serving central office switch if the customer does not answer after a preset number of rings.

Call Forwarding-Don't Answer (Programmable)

Allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The customer can activate and deactivate the forwarding feature by dialing a code as well as establish or change the number to which calls are forwarded.

(M) Material moved from Sheet 74.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Call Forwarding-Variable

Allows a customer to forward incoming calls to another telephone number of the customer’s choice. The customer activates and deactivates this feature and may also change the telephone number to which the calls are forwarded.

Call Forwarding-Variable-No Call Completion Option

An option of Call Forwarding-Variable that allows a customer subscribing to that feature to activate it without completing a call to the forward-to number.

Call Rejection

Allows a customer to reject call attempts from up to fifteen numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a pay per use basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company for action. The customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

Call Transfer

Allows a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.4 Premium Exchange Services

5.4.3 Custom Calling Services

B. Definitions (Cont'd)

Call Waiting

Call Waiting provides notification when a second incoming call is waiting on the line when the line is already in use. A brief tone alerts the subscriber that another call is waiting on the line. Successive depressions of the switchhook allow the party to transfer between calling parties.

Call Waiting Identification

Call Waiting Identification allows incoming calls waiting on the line to visually display on a Call Waiting Identification Display Unit and allows the called party to receive the caller’s listed name and number information consistent with Caller Identification – Number or Caller Identification – Name and Number. Successive depressions of the switchhook allow the party to transfer between calling parties. Customers must subscribe to Caller Identification Number or Caller Identification Name and Number.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

**CALLER ID WITH PRIVACY +**

Provides a customer with Caller Identification - Name and Number functionality and, in addition, provides special handling for unidentified incoming calls and incoming calls marked “private”.

Calls placed from a private or blocked telephone number will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for delivery to the called party.

When the calling party records a name, the service will route the call to the customer and the Caller ID unit will display “PRIVACY +” which identifies that the call has a recorded name. The customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the customer answers the call with the “PRIVACY +” designation the recorded name will be announced and the customer may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call or if they subscribe to Voice Mail, they can direct the original call to their mailbox.

(C) NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Caller Identification - Name and Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, and name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer’s Caller ID unit are those provided by the telephone network to the customer’s serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Caller Identification - Number

Provides for the delivery of the telephone number, including non-published and non-listed numbers, associated with the telephone line used by the calling party to place the call. The number delivered to the customer’s Caller ID unit are those provided by the telephone network to the customer’s serving central office.

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a pay per use basis or a monthly subscription basis. A pay per use charge applies per activation regardless of whether the call is completed.

(M) Material moved from Sheet 79.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Dial Call Waiting

Dial Call Waiting functions interactively with Distinctive Alert, following. When a line equipped with Dial Call Waiting calls a line equipped with Distinctive Alert, the customer will hear either a distinctive ring when the line is not in use or a distinctive call waiting signal when the customer is using the called line.

Dial Lock

Dial Lock is a service that provides the ability to block outgoing calls. Through the use of an administrative password, a customer can determine what type of outgoing calls will be permitted from the line. Different blocking parameters can be established on a per line basis. This service will allow blocking to: all non-emergency local calls; all long distance and directory assistance calls; all international calls; all operator assisted calls; all toll free calls and all information services calls.

A customer can create a list of up to twenty numbers that can be called regardless of the type of blocking that is in place. Customers may override the blocking at anytime.

Directed Call Pick Up

Allows a customer to answer a call that is ringing to another line by dialing a preset code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

Directed Call Pick Up with Barge-In

Allows a customer to answer a call that is ringing another line, or has been answered by another line, dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

(K) Material moved to Sheet 78.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Distinctive Alert
Allows a customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

Do Not Disturb
Allows a customer to set schedules to block incoming calls during designated times. These schedules automatically activate/deactivate the Do Not Disturb function. When the feature is activated, callers hear a customer selected greeting indicating that the customer is not available.

Customers who would like to have certain callers reach them when the service is activated may create a code for use by such callers.

Easy Access
Allows a customer to place a call to a predetermined telephone number by dialing an abbreviated two-digit code. The dialing code is *98.

Hot Line Service
Outgoing calls are automatically routed to a preprogrammed telephone number when the customer takes the phone off-hook. A line equipped with Hot Line cannot place outgoing calls to any number other than the preprogrammed number.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES
B. Definitions (Cont’d)

Last Call Return

Allows a customer to dial a code to receive an audio announcement of the telephone number, including non-published and non-listed numbers, of the last incoming call regardless if the call was answered or not. The number delivered by the announcement is the one provided by the telephone network to the customer’s serving central office. Some announcements may provide a date and time of the last call. Numbers marked “Private” by the caller will not be announced. If a number is announced the customer will receive a prompt that may allow them to automatically place a return call however, the feature may not be able to place the return call even if the number is announced. If a returned call can be placed, and the called number is busy, it will be redialed for a limited period of time. When the called number becomes available a distinctive ring will alert the customer.

Long Distance Alert

Long Distance Alert provides a distinctive ring and a distinctive call waiting tone for long distance calls. This service is offered only as an enhancement to Call Waiting and is provided at no additional charge.

NO SOLICITATION

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors “do-not-call” list. NO SOLICITATION automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the customer at any time. A caller may press one, or stay on the line to complete the call connection. The customer may also add telephone numbers to a Privileged Caller List and calls placed from numbers on that list will be connected to the customer without hearing the message.

[1] This sheet also cancels the following sheet: 1st Revised, Sheet 81.1.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Priority Call

Allows a customer to establish and modify a list of up to fifteen callers’ telephone numbers. When a call originates from one of the numbers on the list the customer will hear a distinctive ring. Incoming calls from numbers on the list that encounter a busy or don’t answer condition will be treated like any other incoming call.

(C)

Remote Access Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or changed from any remote location, as well as from the customer's premises. Calls may be forwarded only within the United States, including Alaska and Hawaii. This service is marketed to residential customers under the name, Call Following.

(C)

Scheduled Forwarding

Allows a customer to route all incoming calls to another destination and may be activated, deactivated, or change the times, days and destination numbers from any remote location, as well as from the customer’s premises.

(C)
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

A. Description (Cont’d)

SECURITY SCREEN

Provides the customer with the ability to screen certain types of undisclosed calls that are placed to their number. A customer who subscribes to SECURITY SCREEN must also subscribe to Caller Identification – Name and Number. Two screening options are available with SECURITY SCREEN:

• SECURITY SCREEN with Standard Screening which screens calls from private (blocked) and unidentified telephone numbers only.
• SECURITY SCREEN with Advanced Screening which screens calls from all toll-free numbers, long distance numbers, and private (blocked) or unidentified telephone numbers.

Callers making calls from private (blocked) or unidentified telephone numbers to customers who use either SECURITY SCREEN with Standard Screening or SECURITY SCREEN with Advanced Screening will hear a series of prompts asking them to unblock their line or enter a telephone number for delivery to the called party. Callers making calls from toll-free or long distance numbers to customers who use SECURITY SCREEN with Advanced Screening will be asked to enter a telephone number for identification purposes. In all cases, a caller who chooses not to unblock their line or enter a telephone number will be advised that their call cannot be completed and the call will be terminated.

If the calling party unblocks their line or enters a telephone number, they will be connected directly to the SECURITY SCREEN customer; the SECURITY SCREEN customer will hear a distinctive ring if the call party inputs data to be passed unless they subscribe to Custom Ringing Service.

The Caller ID unit will display one of the following:

• If the call is private (blocked) or unavailable and the caller enters a ten-digit number from within the Company’s territory that is the same as the calling number, the display will carry the telephone number and the caller’s name with an (*)
• If the call is private (blocked) or unavailable and the caller enters a private ten-digit number that is different from the calling number, the display will show SECURITY SCREEN and the number the caller input.
• If the call is private (blocked) or unavailable and the caller enters a ten-digit number outside of the Company’s territory, the display will read SECURITY SCREEN and the number the caller input.
• If the call is private (blocked) or unavailable and the caller inputs one to nine digits (e.g. 2345), the display will read SECURITY SCREEN and the number the caller input backfilled with zeros (000-000-2345).

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Selective Call Forwarding

Allows a customer to establish and modify a list of up to fifteen telephone numbers and calls originating from numbers on the list can be forwarded to a predefined local or long distance number selected by the customer. All other calls will be handled normally. Selective Call Forwarding may be activated, deactivated, or changed by the customer.

Selective Call Waiting

Includes the Call Waiting or Call Waiting Identification functionality and, in addition, allows the customer to establish and modify a list of up to twenty-five telephone numbers that will trigger the Call Waiting tone when the customer’s line is in use. Callers not on the list will receive a busy announcement if the called party is on the line or be forwarded to the customer’s Voice Mail.

Speed Calling

Allows a customer to dial frequently called numbers by dialing a one or two digit code in place of the entire telephone number. Speed Calling lists are available in an 8 number or 30 number capacity and can include local and long distance telephone numbers. The lists may be established and changed by the customer.

Three-Way Calling

Allows customers to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party’s telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately. Three-Way calling is available on a pay per use basis or a monthly subscription basis.

(M) Material moved to 5.4.3.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

B. Definitions (Cont'd)

Warm Line Service

Allows a customer to establish a switched connection to a predetermined number if the customer does not dial a number within a specified length of time after going off-hook. When the customer's telephone goes off-hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predefined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont’d)

C. Terms and Conditions

1. Actual operation and performance of Custom Calling Services are subject to operational limitations and restrictions that exist in the equipment types, software releases, terms of interconnection with other networks, industry specification and the like.

2. Call Forwarding-Variable can be provided on business lines under the following conditions:

   a. Multiple calls can be simultaneously forwarded outside the central office where technically feasible.

   b. When a business utilizes a Multiline Hunt Group, only the first telephone can be forwarded. In addition, since any station on the system that has access to the central office line can change or remove the activation of Call Forwarding - Variable, the Company is not responsible for any changes to the call forwarded number.

   c. When a business utilizes a Series Hunt Group, the Call Forwarding - Variable feature can be installed on each telephone number in the group. To activate the feature the station must access the line associated with the specific telephone number.

3. Where any Custom Calling Service is provided on a Measured Service line, usage charges as specified elsewhere will apply to all calls placed by such features, including, but not limited to, those using Call Forwarding features, Call Transfer, Continuous Redial, Last Call Return, and Three-Way Calling.

4. Call Forwarding-Busy Line (external) provides the capability to overflow from one hunt group to another, or to a MARKET EXPANSION LINE number.

5. Where any Custom Calling feature causes or permits a call to be placed to a telephone number out of the local calling area, all toll charges will apply at the rates and terms established by the interexchange carrier providing the facilities to carry the call.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.4 Premium Exchange Services

5.4.3 Custom Calling Services

C. Terms and Conditions (Cont’d)

6. Custom Calling Services will be provided where technically and/or economically feasible and are furnished only from central office areas where facilities permit, as determined by the Company. Features may work only within the local calling area, where all central offices that handle the call and all exchanges through which a call is routed are equipped with the necessary technology and compatible signaling and other interconnection agreements with non-Company providers exist. Without limiting the foregoing, these services are subject to, but not limited to, operational limitations and restrictions in equipment types, software releases, terms of interconnection with other networks and industry specifications.

7. The Custom Calling features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Custom Calling features require special central office equipment and are not provided in all central offices. The Company may furnish Custom Calling where there is available central office equipment with the proper program updates, as determined by the Company.

(M) Material moved from Sheet 84.

(M1) Material moved from Sheet 85.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C. Terms and Conditions (Cont’d)

8. See Section 2.2.A. of the Resale of Regulated Telecommunications Services Tariff for services that may be resold. (T)

9. Due to technical limitations, customers may not purchase the following on the same line:
   - One-digit Abbreviated Access service and Speed Call 8.
   - Two-digit Abbreviated Access service and Speed Call 30.
   - More than one Abbreviated Access service.

10. Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the Speed Call list. The access line will be restricted from dialing any toll calls billable to the end user.

11. Due to technical limitations, customers who subscribe to Speed Calling 8 number and Call Transfer will only have 6 number capacity available for their use.

12. The connection to the predetermined number associated with Hot Line service cannot be changed except through the issuance of a service order.

13. A line equipped with Hot Line service can be used for incoming calls but, cannot place outgoing calls to any number other than the preprogrammed number. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line service.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Terms and Conditions (Cont'd)

14. Where technology permits, the connection to the predetermined number associated with Warm Line service is controlled by the customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

15. With Warm Line service, the timing delay period before automatic dialing begins is specified at the time the service is ordered and cannot be changed except through the issuance of a new service order.

16. Once automatic dialing begins on lines equipped with Warm Line service, calls to other numbers cannot be made. For example, dialing of 911 or other emergency numbers must begin before the time delay period ends.

17. Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.

18. Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Dial Call Waiting, Directed Call Pick Up, Directed Call Pick Up with Barge-In and Distinctive Alert.

19. A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

20. Customers with Caller - ID Number or Caller ID – Name and Number may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services pursuant to WAC 480-120-081 (2)(e).
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

C. Terms and Conditions (Cont'd)

21. Last Call Return, Continuous Redial and Three-Way Calling are available on a monthly subscription or pay per use basis. The pay per use basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed $6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge. During the first 30 days of availability to the customer, customers who invoke these pay per use services will not be charged.

22. Customer’s subscribing to Call Waiting Identification, CALLER ID WITH PRIVACY +, Caller Identification - Name and Number and Caller Identification – Number must have a properly connected and operating Caller ID Unit.

23. The Company does not assure the accuracy in the name and/or number delivered to the customer in conjunction with Caller ID or Last Call Return. The Company is not liable to any party for any error, omission, or mistake. The Company will use its best efforts to correct errors over which it has control when notified of such errors in writing but, not where errors are due to databases provided or created by others. Some calls may not display name and/or number information including but not limited to, those from callers who block their information, calls from other networks and calls from certain types of customer provide equipment.

24. Anonymous Call Rejection cannot be added to a line as a stand-alone service. It is offered only in conjunction with Caller ID or with Last Call Return. If the line is equipped with CALLER ID WITH PRIVACY PLUS then the line cannot be equipped with Anonymous Call Rejection.

25. Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the customer of record, not unauthorized parties.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

C. Terms and Conditions (Cont’d)
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES (Cont'd)

D. Rates and Charges

1. The following nonrecurring charge applies per request on a per line basis to establish or change Custom Calling Service features, a package of Custom Calling Service features or any combination of packages and features.

The nonrecurring charge will apply to change the predetermined telephone number associated with Easy Access. The nonrecurring charge will not apply to add Easy Access to a line equipped with CUSTOMCHOICE.

The nonrecurring charge will not apply to discontinue all custom calling features, or to change from Caller Identification to CALLER ID WITH PRIVACY +.

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Residence</td>
</tr>
<tr>
<td>• Business</td>
</tr>
</tbody>
</table>

a. The rates and charges following provide special calling features to residence and business individual line service. They are in addition to the applicable service charges for access lines and other services or equipment with which they are associated.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESL</td>
<td>$ 7.00</td>
<td>$5.00 (I)</td>
</tr>
<tr>
<td>ESL</td>
<td>11.00</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>ESF</td>
<td>7.00</td>
<td>6.00 (I)</td>
</tr>
<tr>
<td>ESF</td>
<td>11.00</td>
<td>6.00 (I)</td>
</tr>
</tbody>
</table>

2. Speed Calling

• Eight code capacity, each line

- Residence ESL $ 7.00 $5.00 (I)
- Business ESL 11.00 5.00 (I)

• Thirty code capacity, each line

- Residence ESF 7.00 6.00 (I)
- Business ESF 11.00 6.00 (I)

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.4 Premium Exchange Services
5.4.3 Custom Calling Services

D. Rates and Charges (Cont’d)

3. Business Custom Calling Services, each line,

<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>EV5</td>
<td>$20.00</td>
</tr>
<tr>
<td>EV4</td>
<td>$1.50 (I)</td>
</tr>
<tr>
<td>EV9</td>
<td>30.00</td>
</tr>
<tr>
<td>EV8</td>
<td>$1.50 (I)</td>
</tr>
</tbody>
</table>

• Abbreviated Access, One-Digit
  - Each shared speed call list
  - Each line arranged

• Abbreviated Access, Two-Digit
  - Each shared speed call list
  - Each line arranged

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Call Forwarding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Busy Line (expanded)</td>
<td>FBJ</td>
<td>$ 2.00</td>
</tr>
<tr>
<td>- Busy Line (external)</td>
<td>EVB</td>
<td>2.00</td>
</tr>
<tr>
<td>- Busy Line (overflow)</td>
<td>EVO</td>
<td>3.00</td>
</tr>
<tr>
<td>- Busy Line (programmable)</td>
<td>ERB</td>
<td>6.50</td>
</tr>
<tr>
<td>- Busy Line/Don't Answer (expanded)</td>
<td>FVJ</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>- Busy Line (external)/Don't Answer</td>
<td>EVF</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>- Busy Line (overflow)/Don't Answer</td>
<td>EV2</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>- Don't Answer</td>
<td>EVD</td>
<td>3.00</td>
</tr>
<tr>
<td>- Don't Answer (expanded)</td>
<td>FDJ</td>
<td>3.00</td>
</tr>
<tr>
<td>- Don't Answer (programmable)</td>
<td>ERD</td>
<td>5.50</td>
</tr>
<tr>
<td>- Variable</td>
<td>ESM</td>
<td>7.00</td>
</tr>
<tr>
<td>- Variable, no call completion</td>
<td>FOQ</td>
<td>—</td>
</tr>
<tr>
<td>• CALLER ID WITH PRIVACY +</td>
<td>N6S</td>
<td>11.50</td>
</tr>
<tr>
<td>• Caller Identification-Name &amp; Number</td>
<td>NNK</td>
<td>10.00</td>
</tr>
<tr>
<td>• Caller Identification-Number</td>
<td>NSD</td>
<td>10.00</td>
</tr>
<tr>
<td>• Call Rejection</td>
<td>NSY</td>
<td>6.00</td>
</tr>
<tr>
<td>• Call Transfer</td>
<td>EO3</td>
<td>8.00</td>
</tr>
<tr>
<td>• Call Waiting</td>
<td>ESX</td>
<td>8.00</td>
</tr>
<tr>
<td>• Continuous Redial</td>
<td>NSS</td>
<td>5.00 (I)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D.3. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dial Call Waiting</td>
<td>WDD</td>
</tr>
<tr>
<td>Dial Lock</td>
<td>OC4</td>
</tr>
<tr>
<td>Directed Call Pick Up</td>
<td>PUN</td>
</tr>
<tr>
<td>Directed Call Pick Up With Barge-In</td>
<td>PUQ</td>
</tr>
<tr>
<td>Distinctive Alert</td>
<td>DHA</td>
</tr>
<tr>
<td>Do Not Disturb</td>
<td>D7T</td>
</tr>
<tr>
<td>Easy Access</td>
<td>SQAVX</td>
</tr>
<tr>
<td>Hot Line</td>
<td>HLA</td>
</tr>
<tr>
<td>Last Call Return</td>
<td>NSQ</td>
</tr>
<tr>
<td><strong>NO SOLICITATION</strong></td>
<td>SB5</td>
</tr>
<tr>
<td>Priority Call</td>
<td>NSK</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

D.3. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AFD</td>
<td>$9.00</td>
</tr>
<tr>
<td>ATF</td>
<td>10.00</td>
</tr>
<tr>
<td>RV1</td>
<td>3.95 (I)</td>
</tr>
<tr>
<td>NCE</td>
<td>5.50 (I)</td>
</tr>
<tr>
<td>S7W, S7Y</td>
<td>8.00</td>
</tr>
<tr>
<td>ESC</td>
<td>7.00</td>
</tr>
<tr>
<td>WLS</td>
<td>3.00 (I)</td>
</tr>
</tbody>
</table>

(D) (D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 5. Exchange Services

#### 5.4 Premium Exchange Services

##### 5.4.3 Custom Calling Services

**D. Rates and Charges (Cont'd)**

4. Residence Custom Calling Services, each line,

<table>
<thead>
<tr>
<th><strong>Residence</strong></th>
<th><strong>USOC</strong></th>
<th><strong>Monthly Rate</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Abbreviated Access, one-digit</td>
<td>EV4</td>
<td>$1.50</td>
</tr>
<tr>
<td>- Each line arranged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Abbreviated Access, two-digit</td>
<td>EV8</td>
<td>1.50 (I)</td>
</tr>
<tr>
<td>- Each line arranged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Call Curfew</td>
<td>RCU</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>• Call Forwarding</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Busy Line (expanded)</td>
<td>FBJ</td>
<td>0.95 (I)</td>
</tr>
<tr>
<td>- Busy Line (overflow)</td>
<td>EVO</td>
<td>0.95 (I)</td>
</tr>
<tr>
<td>- Busy Line (programmable)</td>
<td>ERB</td>
<td>2.50 (I)</td>
</tr>
<tr>
<td>- Busy Line (overflow)/Don't Answer</td>
<td>EV2</td>
<td>2.00 (I)</td>
</tr>
<tr>
<td>- Busy Line/Don't Answer (expanded)</td>
<td>FVJ</td>
<td>2.00 (I)</td>
</tr>
<tr>
<td>- Don't Answer</td>
<td>EVD</td>
<td>1.15 (I)</td>
</tr>
<tr>
<td>- Don't Answer (expanded)</td>
<td>FDJ</td>
<td>1.15 (I)</td>
</tr>
<tr>
<td>- Don't Answer (programmable)</td>
<td>ERD</td>
<td>3.00 (I)</td>
</tr>
<tr>
<td>- Variable</td>
<td>ESM</td>
<td>6.00</td>
</tr>
<tr>
<td>- Variable, no call completion</td>
<td>FOQ</td>
<td>—</td>
</tr>
<tr>
<td>• <strong>Caller ID with Privacy +</strong></td>
<td>N6S</td>
<td>11.25</td>
</tr>
</tbody>
</table>

(D)
### 5. Exchange Services

#### 5.4 Premium Exchange Services

##### 5.4.3 Custom Calling Services

D.4. (Cont'd)

<table>
<thead>
<tr>
<th>Residence</th>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caller Identification-Name &amp; Number</td>
<td>NNK</td>
<td>$10.00</td>
</tr>
<tr>
<td>Caller Identification-Number</td>
<td>NSD</td>
<td>10.00</td>
</tr>
<tr>
<td>Call Rejection</td>
<td>NSY</td>
<td>6.00</td>
</tr>
<tr>
<td>Call Transfer</td>
<td>EO3</td>
<td>6.50</td>
</tr>
<tr>
<td>Call Waiting</td>
<td>ESX</td>
<td>8.00 (T)</td>
</tr>
<tr>
<td><strong>Call Waiting Identification</strong>[1]</td>
<td>N2W</td>
<td><strong>8.00 (T)</strong></td>
</tr>
<tr>
<td>Continuous Redial</td>
<td>NSS</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>Dial Call Waiting</td>
<td>WDD</td>
<td>3.00 (I)</td>
</tr>
<tr>
<td>Dial Lock</td>
<td>OC4</td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>Directed Call Pick Up</td>
<td>PUN</td>
<td>1.50 (I)</td>
</tr>
<tr>
<td>Directed Call Pick Up With Barge-In</td>
<td>PUQ</td>
<td>1.50 (I)</td>
</tr>
<tr>
<td>Distinctive Alert</td>
<td>DHA</td>
<td>1.50 (I)</td>
</tr>
<tr>
<td>Easy Access</td>
<td>SQAVX</td>
<td>1.50 (I)</td>
</tr>
</tbody>
</table>

[1] In order to subscribe to Call Waiting Identification, the customer must subscribe to Caller Identification - Number and/or Name and Number.

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**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.3 CUSTOM CALLING SERVICES

D.4. (Cont'd)

<table>
<thead>
<tr>
<th>RESIDENCE</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Do Not Disturb</td>
<td>D7T</td>
<td>$5.00 (I)</td>
</tr>
<tr>
<td>• Hot Line</td>
<td>HLA</td>
<td>3.00 (I)</td>
</tr>
<tr>
<td>• Last Call Return</td>
<td>NSQ</td>
<td>5.50</td>
</tr>
<tr>
<td>• <em>NO SOLICITATION</em></td>
<td>SB5</td>
<td>6.95</td>
</tr>
<tr>
<td>• Priority Call</td>
<td>NSK</td>
<td>5.00</td>
</tr>
<tr>
<td>• Remote Access Forwarding</td>
<td>AFM</td>
<td>6.00</td>
</tr>
<tr>
<td>(Call Following)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Scheduled Forwarding</td>
<td>ATF</td>
<td>7.00</td>
</tr>
<tr>
<td>• <em>SECURITY SCREEN</em></td>
<td>RV1</td>
<td>3.95 (I)</td>
</tr>
<tr>
<td>• Selective Call Forwarding</td>
<td>NCE</td>
<td>5.50</td>
</tr>
<tr>
<td>• Selective Call Waiting</td>
<td>S7W, S7Y</td>
<td>7.00</td>
</tr>
<tr>
<td>• Three-Way Calling</td>
<td>ESC</td>
<td>6.00</td>
</tr>
<tr>
<td>• Warm Line</td>
<td>WLS</td>
<td>3.00 (I)</td>
</tr>
</tbody>
</table>

(D) (D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.3 CUSTOM CALLING SERVICES

D. Rates and Charges (Cont’d)

5. Custom Calling Services, per occurrence

<table>
<thead>
<tr>
<th>CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Trace, Pay per use basis per activation[^1]</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Continuous Redial, Pay per use basis per activation[^2]</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Last Call Return, Pay per use basis per activation[^3]</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Three-Way Calling, Pay per use basis per activation[^4]</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

[^1] Pay per use charge will not apply if the trace is not successful.

[^2] Pay per use charge applies per activation regardless of whether the call is completed.

[^3] Pay per use charge applies per activation regardless if the telephone number is correct or whether a return call can be placed.

[^4] Pay per use charge applies per activation regardless if the third party is added to the existing conversation.

NOTICE 
The information contained in this document is subject to change.

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5. Exchange Services

5.4 Premium Exchange Services (Cont'd)

5.4.4 Market Expansion Line Service

A. Description

*MARKET EXPANSION LINE* (MEL) for business and residence customers is furnished in central offices where facilities and operating conditions permit. It is an arrangement to automatically forward all incoming calls placed to the remote call forwarding number, to another telephone number.

B. Terms and Conditions

1. Rates for the MEL feature are in addition to applicable rates and charges for the service and equipment used.

2. MEL is not offered where the terminating station is a pay telephone.

3. The Company will not provide identification of the originating telephone number to the MEL customer.

4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.

5. A condition of providing MEL Service is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company’s opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer’s MEL service will be subject to termination.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES
5.4.4 MARKET EXPANSION LINE SERVICE

B. Terms and Conditions (Cont'd)

6. MEL is offered subject to availability of suitable facilities.

7. MEL cannot be used on Centrex, CENTRAFLEX or CENTRON lines.

8. Any distant exchange that has extended service with the MEL location exchange will be charged the measured MEL facility rate.

9. The message charges applicable to remotely forwarded calls are comprised of two separate charges:

   a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff or catalog for the type of call involved.

   b. A charge for that portion of the call from the Call Forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff or catalog for the type of call involved.

10. To change the telephone number at the Call Forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, apply the nonrecurring charge from 2.2.7.

11. One listing in the directory covering the exchange in which Call Forwarding central office is located is provided without additional charge.
5. Exchange Services

5.4 Premium Exchange Services

5.4.4 Market Expansion Line Service (Cont’d)

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(D)</td>
<td>(D)</td>
</tr>
</tbody>
</table>

- **Initial and** additional MEL facility to a distant exchange where a toll charge applies, each
  - Business
    - RCA, RCFVE 41.00
    - RCFVS, RCFWE, RCFWS
  - Residence
    - RCA 41.00

- The first measured MEL facility to a different telephone number where no toll charge applies, each[^1]
  - Business
    - RD5 41.00
  - Residence
    - RD6 41.00

- Additional measured MEL facility to a different telephone number where no toll charge applies, each
  - Business[^1]
    - RCA 41.00
  - Residence
    - RCA 41.00

[^1]: An additional business usage element charge is applicable on each forwarded call. See 5.2.1.

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont’d)

5.4.5 IMPROVED TRANSMISSION PERFORMANCE

A. Description

1. Improved Transmission Performance (ITP)

   This feature will provide transmission performance between 0 and 4dB at 1000 Hz between the network interface on the customer's premises and the serving central office at installation and will provide conformance to the industry standard on long term loss deviation.

2. Transmission Analysis Service

   This service provides a one-time check of the line facilities for customers who need to determine if the standard transmission line quality meets the needs of their premises equipment. This will assist customers in their decision of whether to select the ITP option. The Company will determine the transmission loss on the customer's line and recommend the appropriate type of service.

B. Terms and Conditions

1. The customer can remove any feature from the line at no charge. Any subsequent request to equip the line with the feature will be done at the specified nonrecurring charge.

2. Rates for changes between ground start and loop start circuits and changes between one-way and two-way service are found in Line Related Charges, in 5.3.C.

3. ITP will be treated as an optional line feature for basic exchange service, regardless of the type of technology used to provide service to the customers.

---

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.5 IMPROVED TRANSMISSION PERFORMANCE

B. Terms and Conditions (Cont’d)

4. When the transmission analysis service is performed on a circuit at the customer request, the Company warrants that the transmission characteristics will remain at the levels quoted in the analysis for a period of ninety days from the date upon which the analysis was performed. However, the Company reserves the right to rearrange its facilities as necessary in the normal course of business. If a customer requests transmission analysis on a circuit and subsequently notes that transmission levels on that circuit have deteriorated, and the deterioration is due to the Company facility rearrangement, the Company will place ITP on the circuit for the remainder of the ninety day warranty period at no additional charge to the customer. At the end of the ninety day period, the customer may opt to retain ITP on the circuit, in which case the original transmission analysis charge will be deducted from the ITP installation charge. If the customer declines to subscribe to ITP, it will be removed from the circuit and no further charges will apply.

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE[1]</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>THPVD</td>
<td>$220.00</td>
<td>$14.00</td>
</tr>
<tr>
<td>THPVH</td>
<td>530.00</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] For requests of ten or more circuits equipped with ITP on a service order, a 20% discount applies. This discount is calculated against $220.00 of the nonrecurring charge for the optional payment plan.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.5 IMPROVED TRANSMISSION PERFORMANCE

C. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>THPAE</td>
<td>$20.00</td>
</tr>
<tr>
<td>THPAN</td>
<td>35.00</td>
</tr>
<tr>
<td>THPAS</td>
<td>80.00</td>
</tr>
</tbody>
</table>

2. Transmission Analysis Service[1,2]

- Analysis of an existing circuit, per request
- Analysis of a new circuit (prior to, installation), per request
- On-site circuit analysis, per request[3]

[1] Nonrecurring charge applies per request, per location regardless of the number of circuits contained in the request.

[2] The transmission analysis charge will be deducted from the ITP nonrecurring charge if ITP is ordered within ninety days of receiving the analysis.

[3] Includes tests for circuit loss, attenuation distortion, C-message noise, C-notched noise and the signaling parameters. The Company technician will provide the customer with a written report stating measurements for these tests.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **EXCHANGE SERVICES**

5.4 **PREMIUM EXCHANGE SERVICES (Cont’d)**

5.4.7 **INTRACALL SERVICE**

A. **Description**

*INTRACALL* Service allows customers to use their standard residence or business telephone line to provide an intercom system between their primary telephone and any extension telephone. This is accomplished by the customer dialing an access code, hanging up, letting the telephone ring, and allowing both primary and extension to talk to each other. The ringing supplied to the line is a special ringing circuit which allows the customer to distinguish between a normal incoming call and an intracall. The access code may be the customer's own telephone number or a special three digit code, depending upon the type of central office from which the customer is served. *INTRACALL* Service is not available to lines in a Hunt Group.

B. **Rates and Charges**

The rates and charges following provide special calling features to residence and business individual line service. They are in addition to the applicable service charges for access lines and other services or equipment with which they are associated.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>E1N</td>
<td>$11.00</td>
<td>$3.00 (I)</td>
</tr>
</tbody>
</table>
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 CALLER IDENTIFICATION-BULK

A. Description

Caller Identification-Bulk (BCLID) allows a CENTRON, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the CENTRON, Centrex, MLHG or PBX.

The following call-related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A voice grade 36 (or equivalent) Private Line channel as specified in the Access Service Tariff is required between the customer's serving central office and the customer's premises for the transmission of the call-related data.

2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer.

3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to DID service as described elsewhere.

4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION-BULK

B. Terms and Conditions (Cont'd)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.

2. The service and equipment charge specified herein shall be applicable to change the service.

3. Caller Identification-Bulk will be provided at the following rates and charges:

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>FCX</td>
<td>$400.00</td>
<td>$450.00</td>
</tr>
<tr>
<td>NSE++</td>
<td>50.00</td>
<td>50.00</td>
</tr>
<tr>
<td>CGL</td>
<td>5.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

(NOTICE)
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.4 Premium Exchange Services (Cont’d)

5.4.10 Custom Ringing Service

A. Description

Custom Ringing is a central office based service which provides up to three additional distinctive ringing codes on incoming calls, using one individual exchange access line. The distinctive ringing codes are achieved by assigning up to three additional telephone numbers to the access line.

B. Terms and Conditions

1. This service is only provided with individual exchange access lines except where not technically feasible. Custom Ringing numbers are not provided on the following services: Foreign Exchange, Off Premise Extensions, Centrex-Type Services and Market Expansion Line.

2. Custom Ringing will be billed to the primary exchange access line number. Itemized billing is not available on Custom Ringing numbers.

3. Company intercept service methods and procedures apply to Custom Ringing on a per number basis. In addition, the following regulations will apply:

   • When the exchange access line number remains in service, Custom Ringing numbers can be individually intercepted.

   • When the exchange access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another exchange access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.

4. When the customer's exchange access line is equipped with Call Waiting and the line is busy, for each Custom Ringing number incoming calls will generate a distinctive Call Waiting tone at no additional charge.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE

B. Terms and Conditions (Cont'd)

5. When the customer's exchange access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:

- To have Call Forwarding-Variable only on the exchange access line number, or
- To have all Custom Ringing numbers forwarded with the exchange access line number.

This choice is made, or changed, at the time the customer places an order for Custom Ringing with the Company. Call Forwarding-Variable rates apply only to the exchange access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

1. The nonrecurring charge in a. and b., following, applies to install Custom Ringing and/or to change the ringing pattern associated with the service. Only one nonrecurring charge shall apply per order.

2. When the customer requests additions or changes to the Call Forwarding options, the nonrecurring charges found in 5.4.3 for Custom Calling Services shall apply.

3. When the customer requests a change in a Custom Ringing telephone number, nonrecurring charges as specified herein apply.

4. The charge to convert a Custom Ringing number to the main exchange access line number is the same as the charge to install a new exchange access line, as specified in 5.2.

5. This service is subject to the terms and conditions and rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the services with which it is associated.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE

C.5. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
</table>

a. Custom Ringing

- Business
  - First additional number: RGG1+ $11.00 $7.45
  - Second additional number: RGG2+ 11.00 5.25
  - Third additional number: RGG3+ 11.00 5.25

- Residence
  - First additional number: RGG1+ 7.00 6.00
  - Second additional number: RGG2+ 7.00 **5.00** (I)
  - Third additional number: RGG3+ 7.00 **5.00** (I)

b. Change Custom Ringing number

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.13 ANSWER SUPERVISION - LINE SIDE

A. Description

Answer Supervision - Line Side provides the capability to deliver "off-hook" supervisory signals from the terminating central office switch to a line side interface at the originating central office switch. These signals indicate when the called station has answered an incoming call.

B. Terms and Conditions

Answer Supervision - Line Side will only be provided where technically and economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

The rates and charges applicable to Answer Supervision - Line Side are in addition to the rates and charges for the services with which it is associated.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Line Arranged</td>
<td>AS8L+</td>
<td>$15.00</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.4 Premium Exchange Services (Cont’d)

5.4.19 Number Forwarding

A. Description

Number Forwarding allows a residence customer to have a telephone number identity without having an exchange access line. Calls placed to the telephone number can be forwarded to any other telephone number within the same local calling area.

B. Terms and Conditions

1. The number of incoming calls placed to the telephone number is limited to 5 calls within 5 minutes. Once the threshold has been exceeded, the calling party will hear an announcement indicating that the call cannot be completed at this time.

2. One listing in the white page directories is provided with this service covering the exchange in which the Number Forwarding central office is located.

3. Collect or third-number billing will not be allowed to the Number Forwarding number.

4. Number Forwarding is offered subject to the availability of facilities.

5. Long distance calls may be billed to the Number Forwarding number through the use of a calling card.

6. Number Forwarding customers who establish exchange access line service may reuse the Number Forwarding telephone number if service is established in the same local calling area as the Number Forwarding telephone number.

7. The service is not offered where the terminating telephone is a pay telephone.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.4 Premium Exchange Services
5.4.19 Number Forwarding (Cont’d)

C. Rates and Charges

1. The appropriate nonrecurring charge specified in this Section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.

2. The rates and charges are as follows:

   • Per Number Forwarding number
     
     - Residence

     | USOC  | Minimum Rate | Maximum Rate | Current Rate |
     |-------|--------------|--------------|--------------|
     | VTL   | $1.30        | $15.00       | $10.00       |
     | VTL   | 0.45         | 10.45        | **10.00** (I) |

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **EXCHANGE SERVICES**

5.5 **PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS**

5.5.7 **PUBLIC ACCESS LINE SERVICE**

A. **Description**

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

The use of “coinless” telephone in this Catalog refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for either third number billed, calling card and/or collect calls.

1. **Basic PAL Service**

   Basic PAL Service is a flat, two-way or outgoing only line that provides:

   • Access to the local network,
   • Inter/IntraLATA and Interstate toll calling.

2. **Coinless Subscriber Basic PAL Service**

   This service provides:

   • Free calls to 911 emergency agency code;
   • Access to directory assistance;
   • Prevention of Company operators from billing collect and bill to third number calls to the PAL service;

**NOTICE**
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.5 Public Communications Service - Coin and Coinless

5.5.7 Public Access Line Service

A. Description (Cont’d)

3. Coinless Collect only Basic PAL Service

Coinless Collect only Basic PAL Service is a one-way out only service to be used in penal, correctional and mental health institutions only. This service provides:

- Access to the toll and local network only by dialing 0 plus the desired number;
- Restriction of Company operator assisted calls by station users to only collect calls;
- Prevention of Company operators from billing collect and bill to third number calls to the PAL Service.

This service prohibits calls to:

- Directory assistance,
- 911 emergency code,
- Interexchange carriers other than the carrier presubscribed to the line,
- 800/800-type service, 676, 900, 976, 950, 960 telephone numbers,
- Company repair service.

(Material moved to 105.5.7.)
5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

A. Description (Cont'd)

4. Fraud Protection Service

Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

- Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.

- Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.

- Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.D.2., following.

5. PAL Carrier Package

PAL Carrier Package is an outgoing service commonly used by Interexchange Carriers and includes Call Screening and local Call Restriction.
5. EXCHANGE SERVICES

5.5   PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7   PUBLIC ACCESS LINE SERVICE (Cont’d)

B. Terms and Conditions

1. Each PSP pay telephone must be connected to a separate Public Access Line.

2. All PSP pay telephones must be connected to PAL Service, be FCC registered, or connected behind a registered protective coupler, and comply with all FCC Rules and Regulations and Telecommunications for the Disabled Act of 1982 requirements relative to handicapped access, and National Electric Code and National Electric Safety Code.

3. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

4. The Company is not liable for end-user fraud associated with failure of the customer’s pay telephones to perform correctly.

5. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7.

6. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.

7. PSP pay telephones, unless served by a PAL carrier package, must be able to complete local as well as toll calls with presubscription to the Interexchange Carrier (IC) of the owner's choice. The telephone must also provide access to all other ICs unless it is owned by an IC.

(M) Material moved to 105.5.7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont'd)

8. Terms, conditions, rates and charges as described elsewhere in this Catalog apply as appropriate. (T)

9. Changing to or from Basic and Smart PAL Service may require a telephone number change. (T)

10. Any service to which an existing PSP pay telephone is connected will be converted to a PAL. (T)

C. Responsibility of the Customer

1. The PAL customer will be responsible for:

   a. The installation, operation, and maintenance of any PSP pay telephone used in connection with this service.

   b. The rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.

   c. The refund of coins when lost or collected in error.

   d. The payment of Maintenance of Service Charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the PSP pay telephone.
Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
Washington

SECTION 5

EXCHANGE AND
NETWORK SERVICES
Effective: May 1, 2014

Original Sheet 100.8

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

5.5.7 PUBLIC ACCESS LINE SERVICE (Cont'd)

D. Rates and Charges

1. Basic PAL monthly rates are billed on a per line basis, as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Basic Flat</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Two-way, per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1KY</td>
<td>[1]</td>
<td>$13.99</td>
</tr>
<tr>
<td>- Outgoing only, per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1GY</td>
<td>[1]</td>
<td>13.99</td>
</tr>
<tr>
<td>• Coinless Subscriber Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Two-way, per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Outgoing only, per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Coinless Collect Only, per line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• PAL Carrier Package</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1N8</td>
<td>[2]</td>
<td>14.10</td>
</tr>
</tbody>
</table>

[1] Rates and charges for flat rated business service apply, as specified in 5.2.4.

[2] A nonrecurring charge from 5.2 applies per PAL.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 5. Exchange Services

#### 5.5 Public Communications Service - Coin and Coinless

##### 5.5.7 Public Access Line Service

D. Rates and Charges (Cont’d)

2. Fraud Protection features available will be provided at the following rates and charges:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSES1</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>PSESO</td>
<td>$1.12</td>
<td>$0.11</td>
</tr>
<tr>
<td>PSESP</td>
<td>1.12</td>
<td>0.11</td>
</tr>
</tbody>
</table>

- Fraud Protection
  - Incoming, per line
  - Outgoing, per line
  - Incoming and Outgoing, per line

[1] The nonrecurring charge from 5.2.4 applies per PAL.

(M) Material moved to 105.5.7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **EXCHANGE SERVICES**

5.6 **JOINT USER SERVICE**

A. **Description**

An individual or concern authorized by the Company and the customer to share in the use of the customer's business exchange access service, other than Shared Telecommunications Services, as defined in 5.10.2.

B. **Terms and Conditions**

1. Joint User Service is a shared service arrangement which allows the shared use of business exchange service when so designated by the customer, to individuals, firms, corporations, companies or associations, not otherwise permitted use of the customer's service.

2. Application for Joint User Service, and for changes in service or equipment must be executed by the customer. The customer is responsible for payment of all charges incurred, regardless if the charges are associated with his usage, or that of the joint user(s).

3. A directory listing will be provided for each joint user in accordance with the provisions of 5.7.1, Directory Listings.

4. The rates apply in addition to the rates shown for the facilities and all other service provided.

5. Joint User Service is automatically discontinued upon termination of the customer's telephone service. Charges for Joint User Service may be discontinued at the request of the customer, provided that the joint user no longer utilizes any of the customer's service or equipment, and also that the terms and conditions of the minimum service period have been satisfied.
5. EXCHANGE SERVICES

5.6 JOINT USER SERVICE

B. Terms and Conditions (Cont’d)

6. Joint User Service is provided only on individual business exchange access line, Centrex-type system, or trunk.

7. Joint User Service is not provided in connection with Shared Telecommunications Services in 5.10.2.

8. Joint users of a customer's service must have the option of obtaining service directly from the Company.

9. The total charges for telephone service to the customer and his joint users shall not exceed the charges of the Company to the customer as shown elsewhere in this Catalog.

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Rate for each Joint User[^1]</td>
<td>JUF</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

[^1] Rates apply to all rate groups.

WA 2019-003

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

A. Description

This Section applies to listings in the alphabetical section of telephone directories in all exchanges. These listings provide information to identify a customer's telephone numbers. They are intended only as an aid to the use of service.

B. Definitions

The following definitions refer to both business and residence service unless qualified.

Additional Listings

A listing provided in addition to the primary or main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing, identify employees who work for a particular business, or list another name by which a business might be known.

Customers may purchase a listing which reverses the order of each individual's name at the regular Additional Listings rate as specified in D., following.

Caption Listing

A listing arrangement consisting of a heading or first listing followed by other listings indented beneath it. Such listings may include, but are not limited to the following:

- Departments or divisions of a business
- Different locations, offices or branches of a business
- Second residence
- Employees or officers of a firm
- Members of a household
- Residence listing beneath a business listing when both services carry the same personal name
- Business listing indented beneath a residence listing when both services carry the same personal name

(K) Material moved to Page 102.24.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Designation

The portion of a directory listing showing an occupation, a professional or religious title or degree, military title or branch of service, or affiliation with a professional organization. Words describing products are acceptable only for business listings. All designations must be acceptable to the Company.

Directory Listing

Essential information in the telephone directory or directory assistance records that identifies the telephone number of a listed customer. Each primary business service is furnished a listing in the alphabetical and classified sections of the directory at no additional charge.

Dual Name Listing - Residence

A single residence listing provided for two persons who may or may not share the same surname, but who share the same service, and reside at the same address.

E-mail Address Listing - Residence

Identifies the customer's electronic mail (E-mail) address used to send and receive mail on a computer. An example of a standard E-mail address is: userid@uswest.com.

E-mail/URL Address Listing Package - Residence

Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

Informational Listings

Additional material included with a primary, additional or reference listing that is necessary for the proper routing of calls. Informational Listings do not include symbols such as “@”, “#”, “.”, “/”, etc., or internet or website address information. For these, see E-Mail Address Listing – Residence and Uniform Resource Locator (URL) Address Listing - Residence.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Nonpublished Service

An arrangement, at the customer's request, whereby a customer's telephone number does not appear in either the telephone directory or directory assistance records.

Nonlisted Service

An arrangement, at the customer's request, in which a customer's telephone number appears on directory assistance records but is omitted from the telephone directory.

Primary Listing

A listing provided without additional charge in connection with each service arrangement shown below:

- Each primary exchange access service. There is only one primary listing in connection with two or more lines furnished on a line hunting basis. The group of lines will be identified by only one number in the group. That number is used for primary service or Joint User Service listings.

- Each complex system, Centrex system, Group Use Service, and each PBX trunk number out of sequence and not arranged for line hunting. Where PALs are terminated in combination with flat rate trunks on the customer's commercial PBX system, one identified listing will be provided without additional charge to direct calls to client or guests.

- Each order receiving equipment system that is directly connected by trunks with the central office.

- Each Farmer Line Service

- Each Public Automatic Announcement System

- Interexchange Carrier (IC) Radiotelephone Service System connected to the exchange and message toll network of the Company.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

B. Definitions (Cont'd)

Secretarial Listings

Business listings for DID Service only, for customers who do not subscribe to local exchange service but terminate on telephone answering services providing directory listings to their clients.

Uniform Resource Locator (URL) Address Listing

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.uswest.com.

C. Terms and Conditions

1. Primary or Additional Listing

A primary or additional listing consists of a name, address and telephone number.

a. At the customer's request, the address may be omitted from the listing.

b. A post office box number and post office branch may be listed in lieu of the address or address omission.

c. If the address is included, it may be the address of the location of the customer or Company provided equipment and/or facilities.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES
C.1. (Cont'd)

d. The address in a listing may include one of the following:

(1) The street name and number.
(2) The name of a building.
(3) The customer's choice of street name and number when a building has more than one entrance and different addresses are assigned to each.
(4) A corner address.
(5) A community name where no street number is available.
(6) A community name in addition to a street number when the community is in a different post office district than the exchange.
(7) A route number, including box number, if necessary for the proper identification of the customer's service. A post office name may be included if the route number is served from a different post office than the exchange is.
(8) A number or suite, room, floor, apartment or building number, etc. may be included following the listed address where appropriate.

e. The name used in a listing will be one of the following:

(1) The name of a person living at a residence.
(2) The names of two people who may or may not share the same surname, but who share the same service and live at the same address.
(3) The names of a person known by two given names and/or nicknames, initials or combinations thereof.
(4) The name of another business conducted at the same address by the customer.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

C.1.e. (Cont'd)

(5) Departments or branches of a business.

(6) The owner or owners of a business.

(7) Employees or officers of a firm.

(8) The name of an individual who occupies rooms let for living quarters in hotels and motels, boarding houses, apartment houses, etc., at a premises at which the customer is furnished hotel or PBX Service, or PAL Service.

(9) A rearrangement of a name or an appearance of a name using a different spelling.

f. The name under which a customer is conducting business; the following are unacceptable names:

(1) An assumed name or a "doing business as" name that consists of the name of a commodity or service followed by a term such as agency, shop, works, distributor, representative, dealer, etc., unless the customer is actually conducting business under that name.

(2) An assumed name designed to alphabetize a customer's listing ahead of or near a competitor's listing.

(3) A name designed to provide geographic locations when the customer does not have telephone service in that area.

(4) Listings designed primarily to give publicity to a commodity or service.

g. When a business service is furnished in a residence, residence additional listings may be furnished for the customer, an employee, or a member of the customer's domestic establishment.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

C.1. (Cont'd)

h. For business and residence listings, designations or titles acceptable to the Company may be used.

i. A telephone number is included with each primary, additional or reference listing.

j. For primary listings the lead telephone number used for PBX Service is the one assigned to the primary line. The number used for other services is the one assigned to the primary or auxiliary station.

k. One free directory listing will be provided for 800 Serviceline Option. Additional directory listings will be provided at applicable additional listing rates shown herein.

l. For additional listings, the telephone number will be the same as that shown in the main listing except:

(1) Listings for trunks to be used after business hours may show the telephone number of a separate trunk or group of trunks.

(2) Where separate trunks or groups of trunks are used, the telephone number of the separate trunk or trunk group may be used.

(3) In Centrex-type systems, the telephone number assigned to a primary or dormitory station may be used.

(4) The telephone number of a hunting line may be shown for an additional listing.

(5) DID telephone numbers for custom PBX services may be used.

(6) Listings for patrons of a customer-of-record providing shared tenant service. See Shared Telecommunications Services, 5.10.2 and Resale of Service, 2.2.5.

m. For reference listings, only the first telephone number in a hunting group of lines may be used.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

2. Telephone numbers of pay telephones will not regularly be listed in the telephone directory. A listing may be provided at the request of the customer.

3. All applications for additional listings and lines of information shall be made by the customer or authorized agent.

4. When additional listings are included in the directory, they may not be discontinued until the end of the directory period unless the listed party or concern vacates the customer's premises or subscribes to service of the same class as furnished the customer; or unless the customer's service is discontinued, or in the case of a guest listing, the listed party vacates the customer's premises or becomes a customer to residence service in his own name in the same exchange.

5. An additional listing of an amateur radio station located in a customer's residence may be permitted. The station must be operated under the authority of the FCC. Only call letters assigned by the FCC, preceded by the words "Radio Amateur" may be included in the listing.

6. Additional listings may be furnished at the request of customers in the alphabetical list of an exchange other than the one where they would normally be shown.

7. Additional listings may be provided to public agencies without charge where, in the Company's opinion, directory service to the public would be improved.

8. A Secretarial Bureau (Telephone Answering Service) may subscribe for a secretarial listing on its administrative service or a secretarial listing on its DID Service for those patrons of the bureau who do not maintain a place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of the listing and the use of the secretarial bureau's administrative service by a patron will result in the resale of service. This regulation is not intended to prohibit a bona fide Joint User Service as provided for in Joint User Service, 5.6.1.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

C. Terms and Conditions (Cont'd)

9. Secretarial listings must have the same address as the secretarial answering service's primary listing, unless the address is omitted, and the same telephone number as the primary listing, the telephone number of a separate group of central office lines or a DID telephone number.

10. The secretarial answering service subscribing to secretarial listings for its patrons shall not provide telephone facilities, other than pay telephone service, for the use of its patrons; nor shall the patrons be permitted to use the secretarial answering service's administrative lines.

11. The secretarial answering service subscribing to secretarial listings shall be responsible for all charges, including toll, applied to the telephone number listed for the patron except directory advertising charges when a separate contract for directory advertising is made by the patron with the Company.

12. Where additional listings are provided in conjunction with initial or subsequent installations of exchange service facilities, charges begin with the day when charges for the associated service are effective. When additional listings are provided other than in conjunction with exchange facilities, the charges begin with the day following their entry into the directory assistance records.

13. Nonpublished Listings

a. The telephone numbers of Nonpublished Service are not listed under the current customer's name in the telephone directory or in the information records available to the general public.

b. Nonpublished information will not be disclosed to any person except as defined in D., following.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES (Cont’d)

D. Nonpublished Telephone Number Service

A customer may request that the telephone number of the customer's service not be published in either the Company's directories or other Company records containing such information available to the general public. If the customer makes such a request, the Company will take reasonable precautions:

1. Not to publish the number in either its publicly distributed directories or other Company records containing such information available to the general public.

2. Except when authorized by law, the Company will not disclose nonpublished information to any person except as follows:

   a. The Company's own employees or representatives as necessary for providing telecommunications and for purposes of billing and collection;

   b. Authorized public safety agencies where calls are placed to an emergency number 911 or similar service;

   c. Customers billed for calls to and from nonpublished numbers, who may be furnished nonpublished numbers only;

   d. Employees and representatives of other telecommunications companies for purposes of billing and collection. The Company may disconnect the service of a telecommunications company that uses nonpublished information for other than the provision of telecommunications.

   e. Customers who subscribe to Caller Identification Name and Number and/or Caller Identification Number Service, 5.4.3, when the nonpublished customer elects not to utilize Caller Identification Blocking-Per Call or Per Line, 10.7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES

D.2. (Cont’d)

f. In conformance with the nondisclosure agreement, which will be signed annually, prohibiting the display, storage or disclosure of nonpublished information for the following services:

(1) Simplified Message Desk Interface
   • Simplified Message Desk Interface is for use with voice messaging services only.
   • The nondisclosure agreement for Simplified Message Desk Interface related to calling numbers outside a customer's Centrex-type system.

(2) Pay-Per-View

(3) Message Delivery Service
   • Message Delivery Service is for use with voice messaging services only.

E. Liability for Nonpublished Number Information

1. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number or the disclosure or nondisclosure of said number to any person.

2. If any action of the Company results in the publication of the unauthorized disclosure of a nonpublished number, the Company will, at the customer's request, change the number without charge and refund any nonpublished number charges for the period of time during which the number was disclosed.

3. As used in this Catalog, nonpublished information is defined to include the name, address and telephone number of the nonpublished customers.

4. Utilization of Call Trace and Call Line Identifier

   Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES (Cont’d)

F. Nonlisted Telephone Number Service

1. A customer may request that the number of the customer’s service be published only in the Company records containing such information available to the general public. Information records consist of both forms of directory assistance which are voice assisted Directory Assistance and electronic Directory Assistance. If the customer makes such a request, the Company will take reasonable precautions not to publish the number in its publicly distributed directories.

2. The customer releases, indemnifies and holds harmless the Company from any and all loss, claims, demands, suits or other action or any liability, whether suffered, made, instituted or asserted by the customer or by any other person, caused or claimed to have been caused directly or indirectly by the publication of such number in its publicly distributed directories.

G. Rates and Charges

1. The following terms and conditions apply to the application of rates and charges for directory listings:
   a. No nonrecurring charge applies if listing change is due to annoyance calls.
   b. No nonrecurring charge applies to change a published listing for the same residence customer at the same location.
   c. No nonrecurring charge applies to remove or add an address to a customer's listing on residence service.
   d. Nonrecurring charges and rates apply to changes to or from nonpublished, nonlisted or published service, except as described herein.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.7 Directory Services
5.7.1 Listing Services

G.1. (Cont’d)

e. Nonpublished or nonlisted rates and charges do not apply:

(1) To FX Service where the customer is also furnished exchange service from the local exchange.

(2) To additional service furnished to the same customer at the same address when the primary listing is published.

(3) On services where the Company's catalog requires no listing will be provided.

(4) Where the customer has other service listed in the same name in the directory for the exchange where the customer is located, provided that both services are of the same class.

(5) Where a customer living in a hotel, apartment house, boarding house, or club is listed under the number of the service furnished the hotel, apartment house, boarding house, or club.

(6) Where service is installed for a temporary period.

(7) To reverse billing, and on interexchange receiving service.

(8) On data services where no voice use is contemplated.

(9) To Public Access Line Service.

(10) To customers requesting nonpublished or nonlisted service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.). Customer may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES
5.7.1 LISTING SERVICES
G. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CLT</td>
<td>$5.00</td>
<td>$6.00(I)</td>
</tr>
</tbody>
</table>

2. Business Service Listings

- Each listing for an individual, firm, corporation, association, or concern regularly subscribing to exchange business service, foreign exchange service, patron of a customer-of-record providing shared tenant service or a customer of a Radio-Telephone service system connected to the exchange and message toll network of the Company

- Each listing for an individual, firm, corporation, association, or concern not subscribing to exchange business service but represented by a customer

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 5. Exchange Services

### 5.7 Directory Services
### 5.7.1 Listing Services

G. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
</table>

3. Residence Service Listings

- Each listing for an individual(s) residing at a residence
  
  RLT  $5.00  $6.00 (I)

- Each listing for an individual(s) residing at a hotel (guest)
  
  RLT  5.00  6.00 (I)

- Foreign Listings\(^1\)
  
  FAL  5.00  2.00 (I)

4. Information Listings

- Each line of information in addition to a listing
  
  - Business  XLL  5.00  3.00 (I)
  - Residence  XLL  5.00  3.00 (I)

5. Secretarial Listing

  9FK  5.00  4.50 (I)

---

\(^1\) Each listing for an individual(s) furnished in an exchange other than the one where they would normally be shown.
## 5. Exchange Services

### 5.7 Directory Services

#### 5.7.1 Listing Services

G. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>NPU</td>
<td>$ 5.00</td>
<td>$4.00 (I)</td>
</tr>
<tr>
<td>NLT</td>
<td>5.00</td>
<td>4.00 (I)</td>
</tr>
<tr>
<td>RNCAF</td>
<td>20.00</td>
<td>7.00 (I)</td>
</tr>
<tr>
<td>EM6</td>
<td>5.00</td>
<td>3.50 (I)</td>
</tr>
<tr>
<td>NL1</td>
<td>5.00</td>
<td>3.50 (I)</td>
</tr>
<tr>
<td>L9GEU</td>
<td>5.00</td>
<td>4.50 (I)</td>
</tr>
</tbody>
</table>

[1] Charges apply for each directory where the number appears in alpha form.

[2] Nonrecurring charge is not applicable for the first directory when ordered with a new customized number. (See US WEST Custom Number Service in 5.7.7).

[3] Nonrecurring Charge applies to establish or change.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont’d)

5.7.7 US WEST CUSTOM NUMBER SERVICE

A. Description

This service is applicable to customer requests for specific telephone number assignments.

B. Terms and Conditions

1. Customers of the Company, may request assignment of "special" or "desirable" telephone numbers. If the telephone number or numbers requested by the customer is available, the Company may assign the number to the customer.

2. The Company reserves and retains the right:

   • To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the General Regulations of the Company. If this should occur within a one year period following assignment, the Custom Number nonrecurring charge will be refunded to the customer.

   • To reject any request for "special" or "desirable" telephone numbers.

   • Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another.

3. The Custom Number nonrecurring charge applies whenever a customer:

   • Requests a telephone number other than the next available number from the assignment list.

   • Requests a number change from their present number to a customized telephone number.

   • Requests specific numbers to be in a rotary hunt situation. A charge will apply per each additional number in the hunt group.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.7 US WEST CUSTOM NUMBER SERVICE

B. Terms and Conditions (Cont’d)

4. The Company shall in no event be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for Custom Number Service.

C. Rates and Charges

The following charges for Custom Number Service apply in addition to all other rates and charges applicable to the associated telephone service.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>RNCSP</td>
<td>Residence</td>
</tr>
<tr>
<td></td>
<td>Business</td>
</tr>
<tr>
<td>$</td>
<td>50.00</td>
</tr>
<tr>
<td></td>
<td>250.00</td>
</tr>
</tbody>
</table>

- Each customized telephone number requested and placed into service
5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES

5.8.2 OPERATOR SERVICES SURCHARGES

A. Class of Calls

The description and application of rates and charges are the same as those for MTS specified in 6.2.1.

B. Charges

1. Residence and Correctional Facilities

All local operator handled calls will be assessed the same charges as are applicable to IntraLATA operator handled long distance messages as specified in Section 6.2.1 of this Catalog No 2. These charges are in addition to the regular rates and local measured or message service charges.
5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.2 OPERATOR SERVICES SURCHARGES

B. Charges (Cont’d)

2. Business, Aggregator Locations, and Payphones

These rates are applicable from all business, aggregator locations, and payphones, except correctional facilities.[1] In addition to the rate for each outgoing local call, the following charge applies. MTS operator service charges are specified in 6.2.1.

<table>
<thead>
<tr>
<th>PER CALL RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Customer-Dialed Calling Card (Mechanized) $0.50</td>
</tr>
<tr>
<td>• Operator-Assisted Station-to-Station</td>
</tr>
<tr>
<td>- Partially-Assisted 0.50</td>
</tr>
<tr>
<td>- Fully-Assisted 0.50</td>
</tr>
<tr>
<td>• Operator-Assisted Person-to-Person</td>
</tr>
<tr>
<td>- Partially-Assisted 0.50</td>
</tr>
<tr>
<td>- Fully-Assisted 0.50</td>
</tr>
</tbody>
</table>

3. Business, Aggregator Location, and Payphone Local Call Rate Schedule

Applies to local operator-assisted calls and all alternately billed calls (including mechanized calling card), except from correctional facilities.

<table>
<thead>
<tr>
<th>DAY RATE PER MINUTE</th>
<th>EVENING/NIGHT/WEEKEND RATE PER MINUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All Calls[2] $0.450</td>
<td>$0.450</td>
</tr>
</tbody>
</table>

[1] Refer to Section 5.5.1 for the Correctional Facilities local operator service charge.

[2] Refer to Section 6.2.1.E. for the MTS rate schedule.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES (Cont’d)

5.8.4 INTERCEPT SERVICES

A. Description

Following are the three types of available Intercept Services:

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service

New Number Referral Service (NNRS) includes all intercept recordings that provide the new number information.

Split Referral Intercept Service

Split Referral Intercept Service (SNSR) provides the party name and new number, for parties that were affiliated with the disconnected number.

B. Terms and Conditions

1. SNRS is available to single line and multiline customers with the exception of Centrex, CENTRON, CENTRAFLEX 2, 3 and 4 and PBX telephone systems on CIS and SNRS and WATS on SNRS.
5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES

B. Terms and Conditions (Cont'd)

2. Customers must subscribe to intercept services for a minimum of one calendar month.

3. Intercept Service is available for twelve full months or the life of the telephone directory, whichever is greater.

4. Intercept Services are available only where the Company's facilities and operating conditions permit.

5. A SNRS message, which is made up of personal names, company names and/or departmental names, is restricted to ten lines with a limit of thirty characters (spaces are included when counting characters) per line.

6. SNRS is available for up to three full months on residence service and up to twelve months or the life of the telephone directory, whichever is greater on business service.

7. The Company reserves and retains the right to refuse any request for SNRS.

8. Charges shown are not applicable when SNRS is provided due to a Company error.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.8 OPERATOR SERVICES
5.8.4 INTERCEPT SERVICES (Cont'd)

C. Charges

1. Basic Intercept Service is provided at no charge.

2. Split Number Referral Service

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>S1W1X</td>
<td>$50.00</td>
</tr>
<tr>
<td>S1W3X</td>
<td>$135.00</td>
</tr>
<tr>
<td>S1WSX</td>
<td>$255.00</td>
</tr>
<tr>
<td>S1W9X</td>
<td>$360.00</td>
</tr>
<tr>
<td>S1WTX</td>
<td>$450.00</td>
</tr>
</tbody>
</table>

- Business, per line
  - One month
  - Three months
  - Six months
  - Nine months
  - Twelve months

- Residence, per line
  - One month
  - Three months

- Changes in a name on an existing message

3. New Number Referral Service

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1W1X</td>
<td>10.00</td>
</tr>
<tr>
<td>A1WAX</td>
<td>20.00</td>
</tr>
<tr>
<td>A1W3X</td>
<td>30.00</td>
</tr>
<tr>
<td>A1WSX</td>
<td>45.00</td>
</tr>
<tr>
<td>A1W9X</td>
<td>55.00</td>
</tr>
<tr>
<td>A1WTX</td>
<td>65.00</td>
</tr>
</tbody>
</table>

- Business
  - One month
  - Two months
  - Three months
  - Six months
  - Nine months
  - Twelve months

- Residence
  - One month
  - Two months
  - Three months

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 Packaged Services

5.9.1 Packages Associated with Basic Exchange Service

General

Qwest does not offer residential packages for services that are priced higher than the total price of local service and selected features, if purchased individually. These features and services can still be purchased from Qwest individually, at a lower overall rate than the package price.

(M) Material moved from Original Sheet 102.1.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d) (T)

A. QWEST CHOICE Business

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don’t Answer
  - Call Forwarding Don’t Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- UNISTAR Service
- Voice Messaging Service

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.9 Packaged Services
5.9.1 Packages Associated with Basic Exchange Service

A. Qwest Choice Business

1. Description (Cont’d)

b. In addition to choosing three services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.A.1.a. at monthly rates specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

c. A customer may select any number of optional Add-A-Line packages per location, for every Qwest Choice Business package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don’t Answer or
- Call Forwarding Busy/Don’t Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
5. Exchange Services

5.9 Packaging Services

5.9.1 Packages Associated with Basic Exchange Service

A. Qwest Choice Business

2. Terms and Conditions (Cont’d)

   c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

   d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

   e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

   f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

   g. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of this Catalog. Where applicable, incremental charges specified in 5.1 apply.

b. Existing Qwest Choice Business customers cannot take advantage of promotions for Qwest Choice Business or any of the services/features specified in 5.9.1.A.1.a, preceding, unless specifically allowed by the terms and conditions of the promotion.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. QWEST CHOICE Business

3. Rates and Charges (Cont’d)

c. Normal nonrecurring charges associated with the line as specified in 5.2.4 of the this Catalog apply where QWEST CHOICE Business or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.A.1.a. may be added to or changed in the QWEST CHOICE Business package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service in the QWEST CHOICE Business package not specified 5.9.1.A.1.a.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.A.1.c.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. QWEST CHOICE Business and Add-A-Line are provided from this Catalog at the stated current rates. However, QWEST CHOICE Business and Add-A-Line may be offered on an individual case basis as determined by the Company.

i. QWEST CHOICE Business will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per individual or additional flat rate business line</td>
<td>PGOQL</td>
</tr>
<tr>
<td>Add-A-Line</td>
<td>PGOQN</td>
</tr>
</tbody>
</table>
5. EXCHANGE SERVICES

5.9 PACKAGE SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. QWEST CHOICE Business (Cont’d)

4. Term Agreement Pricing

a. A discount will be applied to the monthly rates specified in 5.9.1.A.3.h., preceding, when a customer agrees to subscribe to one or more QWEST CHOICE Business or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

<table>
<thead>
<tr>
<th>DISCOUNT</th>
<th>TERM</th>
</tr>
</thead>
<tbody>
<tr>
<td>10%</td>
<td>12 months</td>
</tr>
<tr>
<td>15%</td>
<td>24 months</td>
</tr>
<tr>
<td>20%</td>
<td>36 months</td>
</tr>
</tbody>
</table>

b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24, or 36 months.

c. The discount will appear as credit(s) on the customer’s bill. No partial month’s credit(s) can be provided. The discounts specified in 5.9.1.A.4.a., apply for each QWEST CHOICE Business or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan.

d. All qualifying packages must be at the same location, for the same customer, on the same billing number.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.9 Packaged Services

5.9.1 Packages Associated With Basic Exchange Service

A.4. (Cont’d)

e. Any QWEST CHOICE Business or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period. (T)

f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months. (T)

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows:

<table>
<thead>
<tr>
<th>Term</th>
<th>Termination Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 months</td>
<td>$100.00</td>
</tr>
<tr>
<td>24 months</td>
<td>200.00</td>
</tr>
<tr>
<td>36 months</td>
<td>300.00</td>
</tr>
</tbody>
</table>

h. The termination fee applies to each QWEST CHOICE Business or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees. (T)

i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages. (T)

j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing QWEST CHOICE Business or Add-A-Line package term agreement. (T)

k. Customers may switch between QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period. (T)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

B. QWEST CHOICE Business Plus

1. Description

QWEST CHOICE Business Plus is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

• Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
• Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don’t Answer
  - Call Forwarding Don’t Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
• Call Transfer
• Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
• Custom Ringing
• Dial Lock
• Directory Assistance (6 calls)
• Easy Access
• Last Call Return
• Message Waiting Indication – Audible or Audible/Visual
• Series Hunting
• Three-Way Calling
• UNISTAR Service
• Voice Messaging Service

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1. (Cont’d)

b. In addition to choosing services or features from the list in 5.9.1.B.1.a., preceding, a customer may also select services or features at monthly rates specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

c. A customer may select any number of optional Add-A-Line packages per location, for every QWEST CHOICE Business Plus package. For each Add-A-Line package the customer may select one feature listed below:

• Series Hunting or,
• Call Forwarding Busy or,
• Call Forwarding Don’t Answer or
• Call Forwarding Busy/Don’t Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont’d)

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of the this Catalog. Where applicable, incremental charges specified in 5.1, apply.

b. Existing QWEST CHOICE Business Plus customers cannot take advantage of promotions for QWEST CHOICE Business Plus or any of the services/features specified in 5.9.1.B.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3. (Cont’d)

c. Normal nonrecurring charges associated with the line as specified in 5.2.4 of this Catalog apply where QWEST CHOICE Business Plus or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.B.1.a. may be added to or changed in the package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.B.1.a., when added to the QWEST CHOICE Business Plus service.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.B.1.c.

g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

h. QWEST CHOICE Business Plus and Add-A-Line are provided from this Catalog at the stated current rates. However, QWEST CHOICE Business Plus and Add-A-Line may be offered on an individual case basis as determined by the Company.

i. QWEST CHOICE Business Plus will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOQM</td>
<td>$55.00 (I)</td>
</tr>
<tr>
<td>PGOQN</td>
<td>35.00 (I)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. QWEST CHOICE Business Plus (Cont’d)

4. Term Agreement Pricing

a. A discount will be applied to the monthly rates specified in 5.9.1.B.3.i., preceding, when a customer agrees to subscribe to one or more QWEST CHOICE Business Plus or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

<table>
<thead>
<tr>
<th>DISCOUNT</th>
<th>TERM</th>
</tr>
</thead>
<tbody>
<tr>
<td>10%</td>
<td>12 months</td>
</tr>
<tr>
<td>15%</td>
<td>24 months</td>
</tr>
<tr>
<td>20%</td>
<td>36 months</td>
</tr>
</tbody>
</table>

b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24 or 36 months.

(c) (D) (D) (T) (C)

(c) (D)

(c) (C)

(d) All qualifying packages must be at the same location, for the same customer, on the same billing number.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.4. (Cont’d)

e. Any QWEST CHOICE Business Plus or Add-A-Line package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.

f. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.

g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee as follows:

<table>
<thead>
<tr>
<th>TERM</th>
<th>TERMINATION FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 months</td>
<td>$100.00</td>
</tr>
<tr>
<td>24 months</td>
<td>200.00</td>
</tr>
<tr>
<td>36 months</td>
<td>300.00</td>
</tr>
</tbody>
</table>

h. The termination fee applies to each QWEST CHOICE Business Plus or Add-A-Line package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees.

i. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of the package or packages.

j. A termination fee will be waived for a customer that enters into an agreement for similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing QWEST CHOICE Business Plus or Add-A-Line package term agreement.

k. Customers may switch between QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line and not impact the initial term period. The termination fee specified above will not apply to the switch and the discount will then apply to the rate of the appropriate package for the remainder of the term period.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

C. QWEST CHOICE Business Prime

1. Description

QWEST CHOICE Business Prime is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to choose three services/features from the following list in their package.

a. Standard features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don’t Answer
  - Call Forwarding Don’t Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 Calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- UNISTAR Service

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
C.1. (Cont’d)

b. In addition to choosing three services or features from the list in 5.9.1.C.1.a., preceding, a customer may also select one or more additional services or features from the list in 5.9.1.C.1.a., at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.2. (Cont’d)

e. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

f. Customers selecting Directory Assistance may place six calls above the allowance to Qwest 411 service.

g. A customer who wishes to add either Qwest Voice Messaging Service or another provider’s Voice Messaging Service, beyond their three selections of features/services, will be provided with Call Forwarding Busy Line, or Call Forwarding Busy Line/Don’t Answer, or Call Forwarding Don’t Answer, Easy Access and Message Waiting Indication without additional charge and it will not be counted as one of their three selections of features/services.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGE SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. QWEST CHOICE Business Prime (Cont’d)

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of this Catalog. Where applicable, incremental charges specified in 5.1 of this Catalog apply.

b. Existing QWEST CHOICE Business Prime customers cannot take advantage of promotions for QWEST CHOICE Business Prime or any of the services/features specified in 5.9.1.C.1.a., unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in Section 3 of this Catalog apply where QWEST CHOICE Business Prime is provided in association with the installation of a new business individual or additional flat rate line, or the move of a business individual or additional flat rate line from one location to another.

d. Services or features specified in 5.9.1.C.1.a. may be added or changed in the QWEST CHOICE Business Prime package without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 5.9.1.C.1.a., preceding.

f. QWEST CHOICE Business Prime will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOQT</td>
<td>$42.00 (I)</td>
</tr>
</tbody>
</table>

• Per individual or additional flat rate business line, (month to month rates)
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C. QWEST CHOICE Business Prime (Cont’d)

4. Term Agreement Pricing

a. A discount of 10% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more QWEST CHOICE Business Prime packages for a period of 12 months. A discount of 15% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more QWEST CHOICE Business Prime packages for a period of 24 months. A discount of 20% will be applied to the monthly rates specified in 5.9.1.C.3.f., when a customer agrees to subscribe to one or more QWEST CHOICE Business Prime packages for a period of 36 months.

b. The discount will appear as a credit(s) on the customer’s bill. No partial month’s credit(s) can be provided. The discounts specified in 5.9.1.C.4.a., apply for each QWEST CHOICE Business Prime package subscribed to by the customer under the term agreement pricing plan.

c. Any QWEST CHOICE Business Prime package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.

d. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12 month term may renew for 12 months or may renew for 24 or 36 months.

e. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination fees. The termination fee for the 12 month period is $100.00, the termination fee for the 24 month period is $200.00 and the termination fee for the 36 month period is $300.00.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.4. (Cont’d)

f. The termination fee applies to each QWEST CHOICE Business Prime package provided under the Term Agreement Pricing plan. By way of example, a customer who has three packages under a 24 month term agreement and disconnects in month 15 would pay a total of $600.00 in termination fees.

g. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan for the first 30 days after the initial installation of the package or packages.

h. A termination fee will be waived for a customer that enters into a contract for similar Qwest services where the contract value is equal to or greater that the remaining value of the existing QWEST CHOICE Business Prime package term agreement.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

D. RESERVED

(M) Material moved to Section 105.9.1.
5. EXCHANGE SERVICES

5.9  PACKAGED SERVICES
5.9.1  PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. RESERVED (Cont’d)

(M) Material moved to Section 105.9.1.

WA2017-020  

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

D. RESERVED (Cont’d)

(M) Material moved to Section 105.9.1.

WA2017-020

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation d/b/a CenturyLink QC
Services Catalog
Washington

EXCHANGE AND
NETWORK SERVICES
Effective: August 20, 2016

SECTION 5
4th Revised Sheet 120.4
Cancels 3rd Revised Sheet 120.4

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

E. CenturyLink Business Package

1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don’t Answer
  - Call Forwarding Don’t Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- UNISTAR Service
- Voice Messaging Service[1]


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.9 Packaged Services

5.9.1 Packages Associated with Basic Exchange Service

E.1. (Cont’d)

b. In addition to choosing services or features from the list in 5.9.1.A.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.

c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:

- Series Hunting or,
- Call Forwarding Busy or,
- Call Forwarding Don’t Answer or
- Call Forwarding Busy/Don’t Answer.

d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.
c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

3. Rates and Charges

a. The monthly rates that follow include the rates specified in 5.2.4 of this Catalog or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Catalog, apply.

b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply to CenturyLink Business Package in association with a move of a business individual or additional flat rate line from one location to another.
5. Exchange Services

5.9 Packaged Services
5.9.1 Packages Associated With Basic Exchange Service

E.3 (Cont’d)

d. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.

e. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.

f. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding, when added to the CenturyLink Business Package.

g. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.

h. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.

i. CenturyLink Business Package will be provided at the following rate:

<table>
<thead>
<tr>
<th>Non Recurring Charge</th>
<th>Current Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>USOC</td>
<td></td>
</tr>
<tr>
<td>PGOCU</td>
<td>$50.00</td>
</tr>
<tr>
<td>PGOCW</td>
<td>29.99 (N)</td>
</tr>
<tr>
<td>PGOQNM</td>
<td>35.00 (T)</td>
</tr>
</tbody>
</table>

[1] See 5.2.4 for applicable nonrecurring charge.

(M) Material moved to Sheet 120.6.

WA2017-007
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

F. Home Phone Extra Package

1. Description

a. Home Phone Extra Package includes a package of features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified in b. following.

b. Home Phone Extra Package includes a flat rate one-party residence line, flat rate Extended Area Service (where applicable), and the following services and features:

• Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - SECURITY SCREEN
• Call Forwarding Busy Line/Don’t Answer
• Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
• Call Rejection
• Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting ID
• Continuous Redial
• Easy Access
• Last Call Return
• Message Waiting Indication – Audible or Audible/Visual
• NO SOLICITATION
• Three-Way Calling
• Voice Messaging Service [1]

5. **EXCHANGE SERVICES**

5.9 **PACKAGED SERVICES**

5.9.1 **PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

F. **HOME PHONE EXTRA PACKAGE (CONT’D)**

2. **Terms and Conditions**

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. All services or features selected in the packages can only be provided where technically available and compatible with other features the customer may choose to order.

3. **Rates and Charges**

a. The monthly rate includes a residence individual flat rate as described in Section 5.2.4. Where applicable, incremental charges specified in Section 5.1 apply.

b. Nonrecurring charges normally associated with the line will not apply where Home Phone Extra Package is provided in association with the installation of a new residence individual or additional flat rate line.

c. Services or features specified in 1.b, preceding may be added or changed without a nonrecurring charge.

d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.b., preceding.

e. The following monthly rate does not include charges for optional long distance.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOPZ</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

(N)
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Reserved For Future Use

(T)
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Reserved For Future Use (Cont’d)
5. **Exchange Services**

5.9 **Packaged Services**

5.9.1 **Packages Associated With Basic Exchange Service (Cont’d)**

G. Reserved For Future Use (Cont’d) (T)
5. EXCHANGE SERVICES

5.9  PACKAGED SERVICES

5.9.1  PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Reserved For Future Use (Cont’d)  (C)

(K)  Material moved to Section 105.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Reserved For Future Use (Cont’d)  (C)

(K) Material moved to Section 105.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Reserved For Future Use (Cont’d)
5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

H. Reserved For Future Use

(C) (K)

(K) Material moved to Sheet 120.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation
Catalog No. 2
Washington

SECTION 5
1st Revised Sheet 120.17
Cancels Original Sheet 120.17

5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES
5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H. Reserved For Future Use (Cont’d)

(K) Material moved to Sheet 120.2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Exchange Services

5.9 Packaged Services

5.9.1 Packages Associated With Basic Exchange Service

H. Reserved For Future Use (Cont’d) (C)

(K) Material moved to Sheet 120.3.
5. EXCHANGE SERVICES

5.10 RESALE/SHARING

5.10.2 SHARED TELECOMMUNICATIONS SERVICES

A. Description

Private shared tenant services are defined in RCW 80.04.010 to include the provision of telecommunications and information management services and equipment within a user group located in discrete private premises in building complexes, campuses, or high-rise buildings, by a commercial shared services provider or by a user association, through privately owned customer premises equipment and associated data processing and information management services and includes the provision of connections to the facilities of local exchange and to interexchange telecommunications companies.

For the provision of local exchange, service other than Shared Telecommunications Services as described above, see Resale of Service in 2.2.5, Joint User Service in 5.6. and other applicable exchange access lines found in this Section.

B. Definitions

Customer-of-Record

The customer (person or entity) who resells or shares exchange services.

Patron

The customer of a service which is provided to a customer-of-record. The term "patron" means the same and may be used interchangeably with "client".

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.10 RESALE/SHARING
5.10.2 SHARED TELECOMMUNICATIONS SERVICES (Cont'd)

C. Terms and Conditions

1. Application for service on a resale basis as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the customer-of-record.

2. All charges will be billed to the customer-of-record only. In addition, the customer-of-record must provide the necessary security to the Company to adequately secure their account.

3. The Company is not responsible for the allocation of usage or charges for resale services. The customer-of-record is responsible for allocation of the charges for resale of services.

4. It will be the responsibility of the customer-of-record to handle arrangements with the Company for directory listings requested by patrons. The customer-of-record will be charged for patrons directory listings.

5. The Company will only be responsible for transmission quality and maintenance of Company provided facilities and not for transmission quality or maintenance of customer-of-record provided facilities. The Company charges for visits by the Company to any premises of the customer-of-record where a service difficulty or trouble report results from customer-provided equipment or facilities.

6. The Company will not be responsible for providing intercept service directly to a patron of the customer-of-record.
5. EXCHANGE SERVICES

5.10 RESALE/SHARING

5.10.2 SHARED TELECOMMUNICATIONS SERVICES

C. Terms and Conditions (Cont'd)

7. Whenever notice to the Company's customers is required, the Company will not be responsible to give notice other than to the customer-of-record and occupants directly served by the Company. The patron's source of notification will be the customer-of-record.

8. Wiring facilities provided by the customer-of-record which are connected to the Company's facilities must be installed in accordance with FCC Part 68, Rules and Regulations.

9. The Company retains the right to directly serve occupants of a building or commercial development where resale of service exists upon the request from such customers.

10. In the event provisions shown elsewhere in this Catalog are in conflict with the terms of this Section, the terms of this Section shall apply to Shared Telecommunications Services.

11. Shared tenant service will be provided only over business flat lines.

12. Joint User charges will not apply for shared tenant services.

13. Secretarial listing charges apply for additional directory listings. See 5.7.1, of this Catalog, Directory Listings.

D. Rates

See 5.2 for business line rates and charges.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

A. Description

1. **CenturyLink** Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines or qualifying packages. A customer may have up to a maximum of 3,000 participating lines across all CenturyLink incumbent local exchange carrier (ILEC) service territories. Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement.

2. CLVP may be offered to new business customers or those who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

The terms, conditions and rates for participating lines in CenturyLink ILEC locations other than those served by Qwest Corporation may differ from those contained herein, and are as described in the applicable tariffs, guidebooks, catalogs and/or other local terms of service documents of the providing CenturyLink ILEC.

3. CLVP defines qualifying products in Qwest Corporation service territories as the following:

- Flat Rate Business Lines (1FB) with Hunting
- **CenturyLink Choice** Business (PGOQL)
- **CenturyLink Choice** Business Plus (PGOQM)
- **CenturyLink Choice** Business Add-A-Line (PGOQN)
- **CenturyLink Choice** Business Prime (PGOQT)

B. Terms and Conditions

1. Customers subscribing to CLVP receive discounted rates specified in 5.11.1.C., following. All terms and conditions for qualifying products and services as specified elsewhere apply. The Company may withdraw this offering to customers at any time with appropriate notice.

2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer’s name, mark, or commercial symbol.

3. The discount level for CLVP is based on line volume and a contract term of 2, 3, 4 or 5 years. A customer may not have more than one CLVP, except as specified in 9. following.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

B. Terms and Conditions (Cont’d)

4. Additional business lines may be added, but will not affect the monthly discount level, except as described in 10. following. (C)

5. If the Company terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the customer will pay termination charges of $15.00 per line of the customer’s Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $15.00 x 50 x 3 = $2,250.00

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of $60.00 for each line below the Minimum Line Requirement. If the customer is charged a shortfall charge, the Company may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement.

A termination charge will be waived if the customer replaces the service within the Company’s region with similar CenturyLink contracted services equal to, or greater than, the remaining value of the commitment.

Termination charge will be waived for customers with a CenturyLink Line Volume Advantage or Choice Business package term agreement as long as the new CLVP agreement includes the same or greater number of lines for the same or greater term than their existing agreement. (C)

6. The customer may move all or part of the lines in CLVP to any participating CenturyLink ILEC service location, or change qualifying products, as long as the customer maintains the overall minimum line requirement. Lines moved to an eligible service location other than Qwest Corporation are subject to the requirements described in 9. following. The rates for such relocated lines and the available ancillary services are as specified in the appropriate CenturyLink tariffs, guidebooks, catalogs and/or local terms of service documents for the new service location. (C)

7. The Company may vary CLVP terms and conditions, excluding discount levels, to meet a specific customer’s request provided the changes are mutually agreed upon by the customer and the Company. (C)

8. A customer that chooses a CLVP may not have CenturyLink Line Volume Advantage or any other Local Voice Discount Plan with the exception of Core Connect. Lines under Core Connect will contribute toward the minimum line requirements, but will not be further discounted. Local lines receiving promotional or competitive response offers that include recurring charge waivers will not be eligible for CLVP discounts until the terms of those offers have been satisfied for those lines. (C)
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

B. Terms and Conditions (Cont’d)

9. Customers with an existing CLVP provided by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation. Lines in an existing CLVP may, at Customer’s request, be contributory towards determining the tier for the second CLVP. However, those lines will continue to be charged at their existing tier rates for the remainder of that term commitment period.

Alternatively, customers may replace their existing CLVP for lines in Qwest Corporation locations with a new CLVP for which they qualify.

10. Additional business lines added under an existing CLVP will not affect the tier and monthly discount levels of that CLVP. Customers may, however, commit to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply towards the new commitment period.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) (Cont’d)

C. Rates and Charges

1. Where applicable, incremental charges specified in 5.1 of this Catalog apply and will not be discounted.

2. Customers will not incur nonrecurring charges when switching existing basic business line service to CLVP.

3. Nonrecurring charges will apply as specified in 5.2.4, preceding. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to lines and packages under the CLVP.

4. Qualifying products may be aggregated across all CenturyLink ILEC service locations to determine the discount level. CLVP will be provided at the following stabilized rates for lines in the exchanges served by Qwest Corporation under this Catalog. These rates will be derived by applying discounts to current monthly rates for the qualifying products and will be adjusted to remain unchanged if the qualifying product rates change. Rates for lines in other CLVP locations are as specified in the applicable CenturyLink tariffs, catalogs or other local terms of service documents.

a. Flat Rate Business Service (1FB)[1]

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 Year</th>
<th>3-5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 - 49</td>
<td>$25.99</td>
<td>$23.99</td>
</tr>
<tr>
<td>50 - 499</td>
<td>24.99</td>
<td>22.99</td>
</tr>
<tr>
<td>500 - 999</td>
<td>23.99</td>
<td>21.99</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>22.99</td>
<td>20.99</td>
</tr>
</tbody>
</table>

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line as specified in 5.2.4, preceding. Hunting may be provided at no additional charge.

[2] The discounted monthly rates shown above apply per line.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP) (C)

C.4. (Cont'd) (C)

b. CenturyLink Choice Business (C)

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rates[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2 Year</td>
</tr>
<tr>
<td>Number of lines</td>
<td></td>
</tr>
<tr>
<td>- 10 - 49</td>
<td>$29.99</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>27.99</td>
</tr>
<tr>
<td>- 1000 - 3000</td>
<td>26.99</td>
</tr>
</tbody>
</table>

c. CenturyLink Choice Business Plus (C)

<table>
<thead>
<tr>
<th></th>
<th>Monthly Rates[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2 Year</td>
</tr>
<tr>
<td>Number of lines</td>
<td></td>
</tr>
<tr>
<td>- 10 - 49</td>
<td>$30.99</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>28.99</td>
</tr>
<tr>
<td>- 1000 - 3000</td>
<td>27.99</td>
</tr>
</tbody>
</table>

[1] The discounted monthly rates shown above apply per line.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.1 CENTURYLINK LINE VOLUME PLAN (CLVP)

C.4. (Cont'd)

d. Add-A-Line

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 Year</th>
<th>3-5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 - 499</td>
<td>25.99</td>
<td>23.99</td>
</tr>
<tr>
<td>500 - 999</td>
<td>24.99</td>
<td>22.99</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>23.99</td>
<td>21.99</td>
</tr>
</tbody>
</table>

e. CenturyLink Choice Business Prime

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 Year</th>
<th>3-5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 - 499</td>
<td>27.99</td>
<td>24.99</td>
</tr>
<tr>
<td>500 - 999</td>
<td>26.99</td>
<td>23.99</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>25.99</td>
<td>22.99</td>
</tr>
</tbody>
</table>

[1] The discounted monthly rates shown above apply per line.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont’d)

5.11.2 CORE CONNECT

A. Description

Core Connect 1 is available to business customers who subscribe to qualifying products and services under month to month, 1-year, 2-year or 3-year term plans.[1]

1. The following qualifying products and services are required for Core Connect 1:
   • Core Connect 1 Choice Business Plus package
   • Core Connect 1 Unlimited Long Distance (LD)
   • CenturyLink High Speed Internet Service with Core Service Pack up to 7Mbps

B. Terms and Conditions

1. A customer must subscribe to a qualifying CenturyLink Long Distance calling plan(s) and qualifying CenturyLink High Speed Internet Service in conjunction with the Choice Business Plus package. Qualifying Long Distance calling plan(s) are specified in the Qwest LD Corp. tariffs, price lists and rate schedules. Qualifying internet services are specified at www.centurylink.com.

2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month-to-month, 1-year, 2-year, 3-year or for Core Connect Professional[2], a 5-year term. An Unlimited Business Voice line includes the Choice Business Plus package as described in 5.9.1, preceding, and the qualifying Unlimited LD calling plan. The Unlimited Business Voice Line requires Core Connect. A customer may select any combination of Core Connect 1, Core Connect Professional[2] and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.

3. Customers will be converted to stand-alone services if they remove any of the Core Connect or Unlimited Business Voice qualifying services. For example, if a customer removes either the qualifying Core Connect Unlimited LD or CenturyLink High Speed Internet Service plan, the customer will revert to the stand-alone Choice Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees will apply.

---

[1] Effective August 20, 2016, the month to month and 2 year term option will no longer be available to new customers.

[2] CORE CONNECT Professional is grandfathered; see 105.11.2.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

B. Terms and Conditions (Cont’d)

4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.

5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

6. This discount plan cannot be combined with any other discounts unless otherwise specified and will not be available to customers receiving competitive response offers until the terms of those offers have been satisfied.

7. Any Core Connect or Unlimited Business Voice line with a term agreement added after establishment of an initial Core Connect term agreement may be added either to the initial term period or may be added under a new term period.

8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

<table>
<thead>
<tr>
<th></th>
<th>Core Connect 1 [1]</th>
<th>(T)</th>
</tr>
</thead>
<tbody>
<tr>
<td>TERM</td>
<td>TERMINATION FEE</td>
<td></td>
</tr>
<tr>
<td>1 year</td>
<td>$200.00</td>
<td></td>
</tr>
<tr>
<td>2 year</td>
<td>400.00</td>
<td></td>
</tr>
<tr>
<td>3 year</td>
<td>600.00</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Unlimited Business Voice</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>TERM</td>
<td>TERMINATION FEE</td>
<td>(T)</td>
</tr>
<tr>
<td>1 year</td>
<td>$100.00</td>
<td></td>
</tr>
<tr>
<td>2 year</td>
<td>200.00</td>
<td></td>
</tr>
<tr>
<td>3 year</td>
<td>300.00</td>
<td></td>
</tr>
</tbody>
</table>

9. The termination fee applies to each Core Connect or Unlimited Business Voice provided under the Term Agreement Pricing plan.

[1] Effective August 20, 2016, the month to month and 2 year term option will no longer be available to new customers.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

B. Terms and Conditions (Cont’d)

10. Termination fees will be waived for a customer who opts out of the Term Agreement Pricing plan in the first 30 days after the initial installation of Core Connect or Unlimited Business Voice line(s), or who moves within the Company’s service territory where CenturyLink High Speed Internet Service is not available.

11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.

C. Rates and Charges

1. The monthly rates that follow include the local voice services only. Where applicable, incremental charges specified in 5.1 of this Catalog apply.

2. There is no minimum service period for Core Connect. Customers who discontinue service within thirty days after establishment of service will be charged only for the number of days Core Connect was in service.

3. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance or CenturyLink High Speed Internet Service plan.

4. Nonrecurring charges apply as specified in C.5., below. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1 and/or Unlimited Business Voice lines and who enter into a 1-year, 2-year or 3-year term.\[1\]

5. Local Voice Services associated with Core Connect and Unlimited Business Voice Lines will be provided at the following rates.

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NON RECURRING CHARGE</th>
<th>CURRENT MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per Core Connect 1</td>
<td>PGOQX</td>
<td>$50.00</td>
<td>$52.00 (I)</td>
</tr>
<tr>
<td>Unlimited Business Voice Line</td>
<td>PGOQY</td>
<td>50.00</td>
<td>27.00 (I)</td>
</tr>
</tbody>
</table>

\[1\] Effective August 20, 2016, the month to month and 2-year term option will no longer be available to new customers.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont’d)

5.11.3 RESERVED

(M) Material moved to Section 105.11.3
WA2018-006
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont’d)

5.11.3 RESERVED

(M) Material moved to Section 105.11.3

WA2018-006
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont’d)

5.11.3 RESERVED

(M) Material moved to Section 105.11.3

WA2018-006

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont’d)

5.11.3 RESERVED

(M) Material moved to Section 105.11.3

WA2018-006

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT’D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

A. Description

*CENTURYLINK* Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC), permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services specified in C. following for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:
   
   • CenturyLink Business Package;
   
   • CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
   
   • CenturyLink’s non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month-to-month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company’s non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.

2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.

3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. **Exchange Services**

5.11 **Local Voice Discount Plans**

5.11.4 **CenturyLink Business Bundle**

B.1. Terms and Conditions (Cont’d)

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.

5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.

8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

The Nonrecurring Charge will be waived when:

a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or

b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or

c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 5. Exchange Services

### 5.11 Local Voice Discount Plans

#### 5.11.4 CenturyLink Business Bundle (Cont’d)

C. Rates and Charges

1. Nonrecurring Charge, per CenturyLink Business Bundle $50.00


<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOCV</td>
<td>$45.00</td>
</tr>
<tr>
<td>PGOCT</td>
<td><strong>19.99</strong></td>
</tr>
</tbody>
</table>

[^1]: Rates for required long distance and/or non-regulated services specified in B.1., preceding, apply in addition to the above listed rates for the local portion of this bundled service.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT’D)

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE[1]

A. Description

Unlimited Nationwide Calling or Essential Home Phone with 30 Minutes Long Distance (hereafter referred to as Essential Home Phone w/ 30 Minutes LD) is an optional enrollment plan that allows residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

B. Terms and Conditions

1. Customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:

   • Home Phone Extra Package;

   • Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC for each bundle provided at a customer location, and;

   • CenturyLink’s non-regulated 1.5 Mbps or greater High-Speed Internet (HSI). In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company’s non-regulated 512 or 768 Kbps HSI.

2. Components of Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services.

3. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

[1] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS
5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE\[1\]

B. Terms and Conditions (Cont’d)

4. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.

5. Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD cannot be combined with any other discounts unless otherwise specified.

6. This plan is not available to customers who are or become toll restricted. Nonrecurring Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

\[1\] Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.
5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.5 UNLIMITED NATIONWIDE CALLING OR ESSENTIAL HOME PHONE WITH 30 MINUTES NATIONWIDE LONG DISTANCE[^1] (CONT’D)

C. Rates and Charges

1. The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), and Access Recovery Charge.

2. Nonrecurring charges normally associated with the line will not apply for new and additional bundle lines, and moves of existing lines.

3. Nonrecurring charges do not apply when Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD replaces existing Local Exchange Service. The normally nonrecurring charges do apply when Customers request a change back to Local Exchange Service.

4. The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company’s network technology changes in such a way that this tariff will no longer apply to Unlimited Nationwide Calling or Essential Home Phone w/ 30 Minutes LD, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

MONTHLY RATE

- Per Bundle

$35.00[^2]

[^1]: Effective February 18, 2019, Essential Home Phone With 30 Minutes Long Distance is grandfathered. Availability to current customers is limited to lines and features in service at existing locations.

[^2]: Rate includes local services, features, fees and surcharges described in C.1. preceding. Monthly rates for the required Unlimited Nationwide Calling or 30 Minutes Long Distance calling plan provided by CenturyLink Communications, LLC and deregulated High Speed Internet provided by the Company are not included in this rate; however, the monthly rates for all these services will appear as a single line item on the customer’s bill.

WA2018-003

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 105. OBSOLETE EXCHANGE SERVICES

<table>
<thead>
<tr>
<th>SUBJECT</th>
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<tbody>
<tr>
<td>Additional Line Feature Packages</td>
<td>95</td>
</tr>
<tr>
<td>Automatic Identification of Outward Dialing Service</td>
<td>8.1</td>
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<tr>
<td>Business CUSTOMCHOICE</td>
<td>27 &amp; 44</td>
</tr>
<tr>
<td>Business Line Volume Discount Plan</td>
<td>3</td>
</tr>
<tr>
<td>Coinless Public Telephone Service</td>
<td>18</td>
</tr>
<tr>
<td>CORE CONNECT Professional</td>
<td>98.1</td>
</tr>
<tr>
<td>Custom Calling Services</td>
<td>9</td>
</tr>
<tr>
<td>CUSTOMCHOICE</td>
<td>2.1 &amp; 47</td>
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<tr>
<td>CUSTOMCHOICE-COMPLETE</td>
<td>58</td>
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<tr>
<td>Custom Ringing Service</td>
<td>12</td>
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<td>Custom Solutions</td>
<td>12.1</td>
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<tr>
<td>Directory Services</td>
<td>22.1</td>
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<tr>
<td>Intercept Services</td>
<td>22.2</td>
</tr>
<tr>
<td>LINE VOLUME ADVANTAGE</td>
<td>99</td>
</tr>
<tr>
<td>Listing Services</td>
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<td>Local Exchange Service</td>
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<tr>
<td>Local Service Options</td>
<td>1</td>
</tr>
<tr>
<td>Local Voice Discount Plans</td>
<td>98.1</td>
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<tr>
<td>Measured Rate Service – Residence</td>
<td>31</td>
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<tr>
<td>Operator Services</td>
<td>22.2</td>
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<tr>
<td>Packages Associated With Basic Exchange Service</td>
<td>22.3</td>
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<tr>
<td>Packages Not Associated With Basic Exchange Service</td>
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<tr>
<td>PURCHAS PLUS REWARD Plan</td>
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(M) Material moved from Section 5.11.3
## 105. OBSOLETE EXCHANGE SERVICES

<table>
<thead>
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<th>SUBJECT</th>
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<tbody>
<tr>
<td>QWEST BUSINESS LINE PLUS</td>
<td>23</td>
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<tr>
<td>QWEST CHOICE Business</td>
<td>32</td>
</tr>
<tr>
<td>QWEST CHOICE Business Plus Term Discount Pricing</td>
<td>42</td>
</tr>
<tr>
<td>QWEST CHOICE Business Term Discount Pricing</td>
<td>40</td>
</tr>
<tr>
<td>QWEST CHOICE Two-line Business</td>
<td>36</td>
</tr>
<tr>
<td>QWEST CHOICE Home</td>
<td>74 &amp; 80</td>
</tr>
<tr>
<td>QWEST CHOICE Two-line Home</td>
<td>77 &amp; 83</td>
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<td>QWEST Home Phone</td>
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<td>QWEST UTILITY LINE</td>
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<tr>
<td>Select Call Routing Service</td>
<td>12.9</td>
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<tr>
<td>SELECTPAK</td>
<td>49</td>
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<tr>
<td>Semipublic Extension Service</td>
<td>20</td>
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<tr>
<td>Semipublic Telephone Service</td>
<td>15</td>
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<tr>
<td>SINGLENUMBER Service</td>
<td>12.5</td>
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<tr>
<td>SMARTSET Feature Packages</td>
<td>97</td>
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<tr>
<td>TELECHOICE Business Service</td>
<td>11.2</td>
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<td>Two-line CUSTOMCHOICE</td>
<td>51</td>
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<tr>
<td>Two-line CUSTOMCHOICE-COMPLETE</td>
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<tr>
<td>Two-line POPULARCHOICE</td>
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<td>Two-line PREFERREDCHOICE</td>
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<tr>
<td>Two-line VALUECHOICE</td>
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<tr>
<td>VALUECHOICE</td>
<td>62</td>
</tr>
</tbody>
</table>

Select Call Routing Service, SELECTPAK, Semipublic Extension Service, Semipublic Telephone Service, SINGLENUMBER Service, and SMARTSET Feature Packages are listed as OBSOLETE EXCHANGE SERVICES effective September 16, 2017. The information contained in this document is subject to change.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.5 LOCAL SERVICE OPTIONS

A. QWEST UTILITY LINE

Effective April 11, 2005, QWEST UTILITY LINE is obsolete. Customers subscribing to service under QWEST BUSINESS LINE PLUS or Business CUSTOMCHOICE Standard Rate Stability Plan may keep their existing service at the rates and terms associated with the RSP period until they move, disconnect the service or a change occurs in the rates or terms of the obsolete service. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Description

QWEST UTILITY LINE is an additional flat rate access line that allows business customers to expand access and capacity to their business. QWEST UTILITY LINE does not allow features or a listing and must be purchased with a QWEST BUSINESS LINE PLUS Rate Stabilized Plan (RSP) or a Business CUSTOMCHOICE RSP.

2. Terms and Conditions

a. QWEST UTILITY LINE is available to business customers.

b. QWEST UTILITY LINE cannot be used as the primary business line. It is mandatory that customers subscribe to one QWEST BUSINESS LINE PLUS RSP or Business CUSTOMCHOICE RSP for each QWEST UTILITY LINE that they purchase.

c. This service is offered subject to the availability of existing central office facilities.

d. Terms, conditions, rates and charges as described elsewhere in the Company’s tariffs and catalogs, apply as appropriate.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.5 LOCAL SERVICE OPTIONS
  A.2. (Cont’d)
  
  e. A directory listing will not be allowed with QWEST UTILITY LINE.
  
  f. Existing customers will not incur nonrecurring charges when switching from QWEST UTILITY LINE to one of the following services: basic business line services or QWEST CHOICE Business, QWEST CHOICE Business Plus, or Add-A-Line Service found in Section 5 of this Catalog.
  
  g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.

3. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per line</td>
<td>AWL</td>
<td>$48.00</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.7 CUSTOMCHOICE SERVICE

CUSTOMCHOICE Service is obsolete and will not be offered to new customers as of April 22, 1996. Existing CUSTOMCHOICE customers may retain the service until their Service Agreement expires.

A. Description

CUSTOMCHOICE Service is a flat rated exchange service which utilizes central office technology and includes a flat rated line with standard features. Optional features are also available.

B. Standard Features

Standard Features are listed below.

- Flat rated exchange access line with touch-tone
- Call Transfer
- Three-way Calling/Conference Calling
- Consultline
- Standard Choice Features

Choice of three of the features listed below:

- Call Forward Busy/Don't Answer - overflow
- Call Forward Busy /Don't Answer (expanded)
- Call Forward Busy /Don't Answer (external)
- Call Forward Busy Line (expanded)
- Call Forward Busy Line (external)
- Call Forward Busy - overflow
- Call Forward Don't Answer (expanded)
- Call Forward Don't Answer (external)
- Call Forwarding Variable
- Call Pickup
- Call Rejection
- Call Waiting
- Continuous Redial
- Hunting
  - Series
  - Multiline
  - Circular

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 CUSTOMCHOICE SERVICE

B. Standard Features (Cont'd)

- Last Call Return
- Priority Call
- Remote Access Forwarding
- Selective Call Forwarding
- Six-way Conference
- Speed Calling - 6, Number, per list
- Speed Calling - 30, per line
- Speed Calling - 30, Number-Shared
  - First line
  - Each additional user

Customers subscribing to additional Standard Choice Features will be charged the rates specified in E. following.

C. Optional Features

The following features will be available to CUSTOMCHOICE customers at the discounted rate specified in E., following.

- Additional Directory Listing
  - Joint User Service
- 800 ServiceLine Option
- MARKET EXPANSION LINE Service
- Caller Identification-Name & Number
- Caller Identification-Number only

D. Terms and Conditions

1. CUSTOMCHOICE Service is available to customers with three to twenty lines per customer, per location.

2. CUSTOMCHOICE Service will not be offered with Service Station, Foreign Exchange Service, remote switching systems, Centrex systems, pay telephones, or multiparty.

3. Substitution of CUSTOMCHOICE Service features with non-CUSTOMCHOICE Service will not be permitted.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 CUSTOMCHOICE SERVICE

D. Terms and Conditions (Cont'd)

4. Incremental charges specified in 5.1 are applicable.

5. CUSTOMCHOICE Service will only be offered subject to the availability of existing facilities and features.

6. Suspension of service will not be allowed on the first 3 CUSTOMCHOICE lines. Suspension of service will be allowed on the 4th and above lines.

7. Additional lines for CUSTOMCHOICE Service purchased during the discount pricing period can be incorporated into the terms of the existing Service Agreement without renegotiating the Service Agreement.

8. A customer subscribing to CUSTOMCHOICE Service agrees to pay a specified rate for a specific length of time as shown in this section. The Company will issue a Service Agreement (Acknowledgement Form) to the customer.

9. The Service Agreement for CUSTOMCHOICE Service, standard features and standard choice features will be guaranteed by the Company during the rate period. If rates are reduced during the Service Agreement period, the rate will be applied only to the extent that the resulting price exceeds the applicable costs for the service, as determined by the Company.

10. The prices for services under this section of the Exchange and Network Services Catalog, including any and all discounts to which the customer may be entitled will be offered and charged to customers independently from and regardless of the customer's purchase of any customer premises equipment or enhanced services from the Company.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 CUSTOMCHOICE SERVICE (Cont'd)

E. Rates and Charges

1. The Standard Feature Package rates and charges include three of the Standard Choice Features specified in B.

2. Nonrecurring charges only apply to add new access lines to CUSTOMCHOICE Service. Nonrecurring charges do not apply to convert existing service to CUSTOMCHOICE Service.

3. Nonrecurring charges do not apply for additions, moves or changes of standard CUSTOMCHOICE Features.

4. The rates and charges specified for CUSTOMCHOICE Service are in addition to the regular rates and charges for the services with which CUSTOMCHOICE Service is associated.

USOC

5. Rate Stabilized Standard Feature Package

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
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<tbody>
<tr>
<td>- 12 - 23 Months</td>
<td>$48.00</td>
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<tr>
<td>- 24 - 35 Months</td>
<td>$48.00</td>
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<tr>
<td>- 36 - 47 Months</td>
<td>$48.00</td>
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<td>- 48 - 60 Months</td>
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<td></td>
<td>$31.00</td>
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<tr>
<td></td>
<td>$24.50</td>
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</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.7 CUSTOMCHOICE SERVICE

E. Rates and Charges (Cont'd)

6. Standard Feature Package Features

The following rates apply to each Standard Choice Feature subscribed to in addition to the three included in the Standard Feature Package.

<table>
<thead>
<tr>
<th>USOC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Forward Busy/Don't Answer - overflow</td>
</tr>
<tr>
<td>Call Forward Busy /Don't Answer (expanded)</td>
</tr>
<tr>
<td>Call Forward Busy /Don't Answer (external)</td>
</tr>
<tr>
<td>Call Forward Busy Line (expanded)</td>
</tr>
<tr>
<td>Call Forward Busy Line (external)</td>
</tr>
<tr>
<td>Call Forward Busy - overflow</td>
</tr>
<tr>
<td>Call Forward Don't Answer (expanded)</td>
</tr>
<tr>
<td>Call Forward Don't Answer (external)</td>
</tr>
<tr>
<td>Call Forwarding Variable</td>
</tr>
<tr>
<td>Call Pickup</td>
</tr>
<tr>
<td>Call Rejection</td>
</tr>
<tr>
<td>Call Waiting</td>
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<tr>
<td>Continuous Redial</td>
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<tr>
<td>Hunting</td>
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<tr>
<td>Series</td>
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<tr>
<td>Multiline</td>
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<tr>
<td>Circular</td>
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<td>Last Call Return</td>
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<tr>
<td>Priority Call</td>
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<tr>
<td>Remote Access Forwarding</td>
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<tr>
<td>Selective Call Forwarding</td>
</tr>
<tr>
<td>Six-way Conference</td>
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<tr>
<td>Speed Calling - 6 Number, per list</td>
</tr>
<tr>
<td>Speed Calling - 30, per line</td>
</tr>
<tr>
<td>Speed Calling - 30, Number-Shared</td>
</tr>
<tr>
<td>First line</td>
</tr>
<tr>
<td>Each additional user</td>
</tr>
</tbody>
</table>

MONTHLY RATE

- Per line, per feature $1.00

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE

105.2.7 CUSTOMCHOICE SERVICE (Cont'd)

7. Optional Features

a. The recurring rates for the services and associated USOCs listed below, will be discounted at the percentages listed in b. following. The discounted rates will not be rate stabilized.

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>USOC</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Directory Listings</td>
<td>CLT, FNA, 9FK, RNCAF, XLL, RLT</td>
</tr>
<tr>
<td>- Joint User Service</td>
<td>JUF</td>
</tr>
<tr>
<td>• MARKET EXPANSION LINE Service</td>
<td>RCF, RCA, RD5</td>
</tr>
<tr>
<td>• 800 ServiceLine Option</td>
<td>WFA, WFS1X</td>
</tr>
<tr>
<td>• Caller Identification-Name &amp; Number</td>
<td>NNK</td>
</tr>
<tr>
<td>• Caller Identification-Number only</td>
<td>NSD</td>
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</tbody>
</table>

b. Discounts

<table>
<thead>
<tr>
<th>LENGTH OF TERM</th>
<th>% DISCOUNT</th>
</tr>
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<tbody>
<tr>
<td>12 - 23 Months</td>
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<tr>
<td>24 - 35 Months</td>
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<td>36 - 47 Months</td>
<td>15</td>
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<tr>
<td>48 - 60 Months</td>
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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.7 CUSTOMCHOICE SERVICE (Cont'd)

F. Termination Liability

1. The customer may move service to a different location served by the Company without incurring early termination charges, provided another Service Agreement is established for a term that is at least equal to the remaining term of the existing Service Agreement.

2. When the Service Agreement period expires, the customer may establish a new Service Agreement or continue service under the month-to-month rates and charges found elsewhere in this Exchange and Network Services Catalog.

3. Early termination charges will apply if the customer violates the terms and conditions of the Service Agreement or if the Service Agreement is terminated for cause by the Company. The termination charges apply regardless of the reason for the violation of the Service Agreement including closure or sale of the business.

4. Early termination charges will apply to a maximum of 3 lines per Service Agreement.

5. A customer will be considered to have violated the terms and conditions of the Service Agreement if the customer cancels service during the term of the Agreement or reduces the number of lines below 3 lines. The Service Agreement may also be terminated for "cause" if the Company provides the customer with notice specifying the cause for termination.
Qwest Corporation  
Catalog No. 2  
Washington  

SECTION 105  

EXCHANGE AND  
NETWORK SERVICES  

Effective: February 1, 2008  

105. OBSOLETE EXCHANGE SERVICES  

105.2 LOCAL EXCHANGE SERVICE  
105.2.7 CUSTOMCHOICE SERVICE  

F. Termination Liability (Cont'd)  

6. The termination charges will be applied as follows:  

<table>
<thead>
<tr>
<th>Total Monthly Charges for Service Terminated</th>
<th>15%</th>
<th>Number of Remaining in Agreement Period</th>
<th>Termination Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Termination charges are in addition to all billed and unpaid recurring and non-recurring charges.

7. The termination liability will be waived when a customer substitutes the existing service with another Company service under similar agreements that have a dollar value at least equal to 115% of the remaining dollar value of the existing Service Agreement, and the new service is installed within thirty (30) days of the cancellation of the existing Service Agreement.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE (Cont'd)

105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

Effective April 11, 2005, the volume discounts associated with the obsolete services, QWEST BUSINESS LINE PLUS with Hunting, QWEST UTILITY LINE, QWEST CHOICE Business, QWEST CHOICE Two-Line Business, Business CUSTOMCHOICE and Centrex 21 Service are obsolete and new plans are not available in this configuration. Business Line Volume Plans that include a discount for an obsolete service will continue to receive the discount as long as the services remain at the same location for the same customer.

1. Description

a. The Business Line Volume Purchase Plan is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. Business customers subscribing to the plan are also entitled to hunting.

b. The Business Line Volume Purchase Plan may be offered to existing business customers who request that part or all of their Basic Exchange line(s) be terminated in order to establish or change their service to another telecommunications provider, or who receive a competitive offer from another telecommunications provider.

c. This configuration of Business Line Volume Purchase Plan defines qualifying lines as the following:

- Flat Rate Business Lines (1FB) with Hunting
- QWEST BUSINESS LINE PLUS[1]
- QWEST UTILITY LINE[2]
- QWEST CHOICE Business[1]
- QWEST CHOICE Two-Line Business[1]
- Business CUSTOMCHOICE[1]
- Centrex 21 Service[3]

[1] Obsolete service effective April 11, 2005, described in 105.9.1 of this Catalog.

[2] Obsolete service effective April 11, 2005, described in 105.2.5 of this Catalog.

Qwest Corporation
Exchange and Network Services
Catalog No. 2
Washington
Section 105
Original Sheet 4

Effective: September 1, 2006

105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont’d)

2. Terms and Conditions

a. Customers subscribing to the Business Line Volume Purchase Plan are required to pay the monthly rates for service. All terms and conditions for qualifying products and services as specified elsewhere apply, and are subject to a minimum billing period of one month.

b. All access lines must be associated with the same customer. The Company may withdraw this offering to customers at any time with appropriate notice.

c. Intercept Service will be provided on the main listed directory number.

d. The Business Line Volume Purchase Plan is not available on Public Communication Service.

e. The discount level for the Business Line Volume Purchase Plan is based on volume and a contract term of 2 years or 3 years.

f. Customers with an unexpired plan may add additional lines to count toward the minimum threshold only as part of the following packages defined in 5.9.1 of this Catalog.

• QWEST CHOICE Business
• QWEST CHOICE Business Plus
• Add-a-line

The volume discount percentages for the services above appear in 5.2.13 of this Catalog.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
g. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges calculated at 25% of the remaining value based on the minimum line requirement for the discount tier times the fixed amount of $60.00 over the remaining Term.

Annually, if an account falls below the minimum line requirement for the discount tier, a shortfall penalty of $60.00 per line will be assessed.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar Qwest services equal to or greater than the remaining value of the commitment, based on the minimum line requirement for the discount tier times $60.00 for the remaining Term.

h. Customers with an unexpired plan may move the physical location of all or part of the lines in the Business Line Volume Purchase Plan within the Qwest region, provided the lines moved are provided as part of one of the following Qwest products and the lines continue to be provided to the customer by the Company:

- Flat Rate Business Service (1FB) with Hunting
- \textit{QWEST CHOICE} Business
- \textit{QWEST CHOICE} Business Plus
- Add-a-line

The volume discount percentages for the new services appear in 5.2.13 of this Catalog.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN (Cont’d)

3. Rates and Charges

a. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.

b. Customers with unexpired plans may add or change optional features at no charge within the services shown in 105.2.13.1.c. while the service remains at the same address for the same customer. No additional obsolete packages may be added.

c. Normal nonrecurring charges associated with the line apply where Business lines are provided in association with the installation of new business individual line flat rate service or, the move of a business individual line flat rate service from one location to another.

d. Effective April 11, 2005, the following plan is obsolete and not available to new customers. Existing customers will continue to receive the discounts on these obsolete services until the time they move, disconnect or a change occurs in the rates or terms of the Business Line Volume Purchase Plan. (C)

(1) QWEST BUSINESS LINE PLUS[1]

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 Year Discounts</th>
<th>3 Year Discounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 50 - 499</td>
<td>19% (I)</td>
<td>21% (I)</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>21% (I)</td>
<td>23% (I)</td>
</tr>
<tr>
<td>- 1000 - 3000</td>
<td>23% (I)</td>
<td>25% (I)</td>
</tr>
</tbody>
</table>

[1] The monthly discount level applies to the month-to-month rates for the obsolete QWEST BUSINESS LINE PLUS as specified in 105.9.1. Hunting may be provided at no additional charge.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN

3.d. (Cont'd)

(2) QWEST CHOICE Business[1]

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 YEAR</th>
<th>3 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 - 499</td>
<td>25% (I)</td>
<td>27% (I)</td>
</tr>
<tr>
<td>500 - 999</td>
<td>27%</td>
<td>29%</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>29% (I)</td>
<td>30% (I)</td>
</tr>
</tbody>
</table>

(3) QWEST CHOICE Two-Line Business[2]

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 YEAR</th>
<th>3 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 - 499</td>
<td>18% (I)</td>
<td>20% (I)</td>
</tr>
<tr>
<td>500 - 999</td>
<td>20%</td>
<td>22%</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>22% (I)</td>
<td>23% (I)</td>
</tr>
</tbody>
</table>

[1] The monthly discount level applies to the month-to-month rates for the obsolete QWEST CHOICE Business as specified in 105.9.1.


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.2 LOCAL EXCHANGE SERVICE
105.2.13 BUSINESS LINE VOLUME PURCHASE PLAN
3.d. (Cont'd)

(4) Business *CUSTOMCHOICE*[1]

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 YEAR</th>
<th>3 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 50 - 499</td>
<td>35%</td>
<td>37%</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>37%</td>
<td>39%</td>
</tr>
<tr>
<td>- 1000 - 3000</td>
<td>39%</td>
<td>41%</td>
</tr>
</tbody>
</table>

(5) Centrex 21 Service*[2]*

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 YEAR</th>
<th>3 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 50 - 499</td>
<td>20%</td>
<td>22%</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>22%</td>
<td>24%</td>
</tr>
<tr>
<td>- 1000 - 3000</td>
<td>24%</td>
<td>26%</td>
</tr>
</tbody>
</table>

[1] The monthly discount level applies to the month-to-month rates for the obsolete Business *CUSTOMCHOICE* as specified in 105.9.1.

[2] The monthly discount level applies to the month-to-month rates for the obsolete Centrex 21 Service as specified in 109.1.17.B.

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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS

105.3.5 AUTOMATIC IDENTIFICATION OF OUTWARD DIALING SERVICE

A. Description

Automatic Identification of Outward Dialing (AIOD) Service is a central office service that provides the customer a means of identifying toll charges on each station line of a switched services vehicle located on the customer's premises.

B. Terms and Conditions

1. AIOD Service is available from central offices where equipment and operating conditions and availability of facilities permit. AIOD Service provides central office equipment for identification and billing of outgoing toll calls by seven digit station number.

2. In addition to the charges and rates, specified in C. following, appropriate charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing AIOD Service.

3. All trunks in a trunk group serving AIOD station lines must be equipped for AIOD Service. Trunks serving non-AIOD station lines and trunks used for inward service to all station lines do not need to be equipped for AIOD Service. AIOD trunks must be equipped for one-way outward service when the AIOD prefix is different than the listed directory number prefix. When AIOD is requested from more than one central office, each central office shall be considered a separate service.

4. AIOD Service in connection with customer provided switching equipment is furnished at the following rates up to the point of interface. The operational characteristics of signals from customer-provided equipment must conform to the standards set for Company-provided equipment. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
105.3.5 AUTOMATIC IDENTIFICATION OF OUTWARD DIALING SERVICE

B. Terms and Conditions (Cont'd)

5. When facilities are not available at the central office which provides the main listed number service, service may be provided from a different central office. When an AIOD trunk group is served from a central office other than the central office which provides the main listed number service, mileage rates, as appropriate from 105.2.1 of the Private Line Transport Services Catalog, are applicable. This service will be available only to a customer having such service ordered or established prior to February 21, 1980.

Existing Centrex customers having service provided from a central office different than where geographically located may have interoffice AIOD service at appropriate interoffice mileage rates when converting to a PBX system.

Charges for this Service, other than as provided for in this Section, will be based on actual costs. The customer will be provided with an estimate of these charges before installation commences.

6. The assignment of telephone numbers and the sequence of the numbers assigned to an AIOD Service is made at the discretion of the Company. All AIOD numbers must be within the same prefix. When the equipment configuration requires the assignment of blocks of telephone numbers, charges and rates, see C., following, are applicable for each number, used and unused, in the block of telephone numbers assigned.

7. When DID and AIOD Services are provided to a customer, the numbers for both services must be within the same prefix. Where the same telephone number can be used for both AIOD and DID Service only one telephone number charge will apply as shown in this Section.

8. AIOD Service is not compatible with some PBX vehicles.

9. When a central office, other than an Electronic Switching System central office, is not equipped to provide AIOD Service, the Company may provide the service at nonrecurring charges per AIOD trunk equal to the pro rata cost to equip the central office. These nonrecurring charges apply in addition to the charges and rates, see C., following.

10. AIOD Service is only offered with switching vehicles which are located on customer premises.

NOTICE
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105. OBSOLETE EXCHANGE SERVICES

105.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS
105.3.5 AUTOMATIC IDENTIFICATION OF OUTWARD DIALING SERVICE (Cont’d)

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• AIOD Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Central office trunk termination, each</td>
<td>PLK</td>
<td>$13.25</td>
</tr>
<tr>
<td>- Data channel from customer's premises to serving central office(s), required in connection with AIOD Service</td>
<td>N/A</td>
<td>[1]</td>
</tr>
<tr>
<td>- AIOD telephone number used, each</td>
<td>NEN, NENRN</td>
<td>3.25</td>
</tr>
<tr>
<td>- AIOD/DID telephone number used, each</td>
<td>NFN, NFNRN</td>
<td>3.25</td>
</tr>
<tr>
<td>• Guide Number, per AIOD Service[2]</td>
<td>NFO</td>
<td>3.25</td>
</tr>
</tbody>
</table>

[1] See charges, rates and conditions for series 3000 channel facilities in the Private Line Transport Services Catalog.

[2] Only required when listed directory number prefix is different from AIOD prefix.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

A. Description

QWEST Receptionist

Allows the customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit. As of January 7, 2011, this functionality is no longer supported because of manufacturer discontinued equipment.

Additionally, provides for the delivery of the telephone number, including non-published and non-listed numbers, and/or the name associated with the telephone line used by the calling party to place the call. The number and name delivered to the customer’s QWEST Receptionist are those provided by the telephone network to the customer’s serving central office and the database consulted by the Company to determine the name associated with that number, respectively. The Company, in its sole discretion, may abbreviate and modify name information for display purposes.

Real Deal

A package of the following services is available to residence customers. This package is known as "The Real Deal" and a customer must agree to subscribe to all services in the package.

- Caller Identification-Name and Number
- Call Rejection
- Call Waiting
- Call Forwarding-Variable
- Continuous Redial
- Priority Call
- Last Call Return
- Selective Call Forwarding
- Speed Calling 8
- Speed Calling 30
- Three-Way Calling

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Qwest Corporation
Catalog No. 2
EXCHANGE AND NETWORK SERVICES
Washington
Effective: February 1, 2010

SECTION 105

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES (Cont’d)

B. Terms and Conditions

1. See 5.4.3, preceding, for additional descriptions of services, terms and conditions.

2. Effective September 1, 1999, Real Deal is obsolete and no longer available to new customers. Existing customers will continue to receive the rate specified provided Real Deal remains at the same location for the same customer.

3. Effective August 16, 2004, the residence discounted rates offered in conjunction with the grandfathered QWEST CHOICE Home and QWEST CHOICE Two-line Home are obsolete and no longer available to new customers. Existing customers will continue to receive the following rates.

4. Effective May 12, 2008, QWEST Receptionist is obsolete and no longer available to new customers or available as new selections in existing packages. Existing customers will continue to receive the rate specified in C., following, provided QWEST Receptionist remains at the same location for the same customer.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES (Cont’d)

C. Rates and Charges

1. Business and Residence Services

<table>
<thead>
<tr>
<th>BUSINESS</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• QWEST Receptionist</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- with Name and Number</td>
<td>EWY2X</td>
<td>$12.95</td>
</tr>
<tr>
<td>- with Number only</td>
<td>EWY20</td>
<td>12.50</td>
</tr>
<tr>
<td>- with CALLER ID WITH PRIVACY +</td>
<td>EWY29</td>
<td>15.95</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RESIDENCE</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• QWEST Receptionist</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- with Name &amp; Number</td>
<td>EWY2X</td>
<td>$18.00</td>
</tr>
<tr>
<td>- with Number only</td>
<td>EWY20</td>
<td>18.00</td>
</tr>
<tr>
<td>- with CALLER ID WITH PRIVACY +</td>
<td>EWY29</td>
<td>19.25</td>
</tr>
</tbody>
</table>

2. Obsolete Packages of Custom Calling Features

<table>
<thead>
<tr>
<th>BUSINESS</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Call Waiting, Call Forwarding – Variable, Three-Way Calling on the same line</td>
<td>ETC</td>
<td>$ 9.00 (I)</td>
</tr>
<tr>
<td>• Call Waiting, Call Forwarding-Variable, Speed Calling, 30-number capacity on the same line</td>
<td>ESG</td>
<td>12.00 (I)</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.2.a. (Cont’d)

<table>
<thead>
<tr>
<th>BUSINESS</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Call Waiting, Three-Way Calling, Speed Calling, 8-number capacity on the same line</td>
<td>ET8</td>
<td>$ 9.00 (I)</td>
</tr>
<tr>
<td>• Call Waiting, Three-Way Calling, Speed Calling, 30-number capacity on the same line</td>
<td>ET3</td>
<td>12.00 (I)</td>
</tr>
<tr>
<td>• Call Waiting, Call Forwarding-Variable, Three-Way Calling, with or without Speed Calling, 8-number capacity on the same line</td>
<td>ES3</td>
<td>12.00 (I)</td>
</tr>
<tr>
<td>• Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line</td>
<td>ES5</td>
<td>15.00 (I)</td>
</tr>
<tr>
<td>• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line</td>
<td>ESR</td>
<td>9.00 (I)</td>
</tr>
<tr>
<td>• Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line</td>
<td>ESB</td>
<td>12.00 (I)</td>
</tr>
</tbody>
</table>

b. Residence

<table>
<thead>
<tr>
<th>RESIDENCE</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Real Deal</td>
<td>ESYBQ</td>
<td>$16.00 (I)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES
C. Rates and Charges (Cont’d)

3. Obsolete Discounted Rates

a. Business

Effective April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

<table>
<thead>
<tr>
<th>BUSINESS</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caller Identification-Name &amp; Number</td>
<td></td>
<td>$5.00 (I)</td>
</tr>
<tr>
<td>- Discounted[1]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Call Transfer</td>
<td></td>
<td>5.00 (I)</td>
</tr>
<tr>
<td>- Discounted[1]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Remote Access Forwarding</td>
<td></td>
<td>(D)</td>
</tr>
<tr>
<td>- Discounted[1]</td>
<td></td>
<td>(D)</td>
</tr>
<tr>
<td>Busy Line (Overflow)/Don’t Answer</td>
<td>EVK</td>
<td>4.50 (I)</td>
</tr>
<tr>
<td>- Discounted[1]</td>
<td></td>
<td>(N)</td>
</tr>
</tbody>
</table>

[1] Discounted rate applies when this feature is an additional feature with the obsolete QWEST CHOICE Business or obsolete QWEST CHOICE Two-line Business.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.3 CUSTOM CALLING SERVICES
B.3. (Cont’d)

b. Residence

<table>
<thead>
<tr>
<th>RESIDENCE</th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Speed Calling</td>
<td>NLRXW</td>
<td>$2.00 (I)</td>
</tr>
<tr>
<td>- Discounted[1]</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[1] See Custom Solutions in 105.4.14 of this Catalog.

NOTE: Sheet 11.1, Revision 2 was previously cancelled.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont’d)

105.4.6 TELECHOICE BUSINESS SERVICE

A. Description

TELECHOICE business packages provide optional central office services, directory listing, and line maintenance features to single party business exchange access lines. TELECHOICE also provides optional local calling plans and selected discounts on existing products and services.

Effective February 2, 1990, TELECHOICE business packages are grandfathered to existing customers. Service that is moved, changed or disconnected is no longer grandfathered.

The following standard features are included in the packages:

1. TELECHOICE Business Packages

   TELECHOICE business will provide business packages containing groups of features at a basic package price.

   a. Features contained in TELECHOICE business package group A and A+:

      (1) Local calling package

      User has the choice of six, nine, twelve, eighteen or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.

      A.......................................................... 6, 9, 12 or unlimited
      A+ .......................................................... 18
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.6 TELECHOICE BUSINESS SERVICE

A.1.a. (Cont'd)

(2) Choice of two Custom Calling features from below:

- Call Waiting
- Call Forwarding (all varieties)
- Speed Calling 8 or 30
- Three-Way Calling
- INTRACALL

(3) Additional directory listing

(4) UNISTAR Tier I

An optional maintenance plan that offers customers maintenance of premises inside wire plus necessary trouble isolation. This is a deregulated service.

(5) Touch-Tone

b. Features contained in TELECHOICE Business Package Groups B and B+ are listed below. Single line TELECHOICE customers subscribing to package groups B or B+ as of February 2, 1990 will be converted to package groups B1 or B1+ for no nonrecurring charge, provided features remain the same. Package Groups B and B+ for existing multiline customers continue to be grandfathered, as originally effective October 9, 1989.

(1) Local calling package

User has the choice of eighteen or unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.

<table>
<thead>
<tr>
<th>Package</th>
<th>Description</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td></td>
<td>unlimited</td>
</tr>
<tr>
<td>B+</td>
<td></td>
<td>18</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.6 TELECHOICE BUSINESS SERVICE

A.1.b. (Cont'd)

(2) CENTRAFLEX basic features

- Call Hold
- Call Transfer
- Conferencing
- Touch-Tone
- Intercom Dialing (multiline only)

(3) Choice of one additional feature from below:

- Call Forwarding-Variable
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Pickup
- Call Pickup directed barge in
- Call Pickup directed non-barge in
- Call Waiting
- Distinctive Ringing
- Speed Calling 6 number list per line

(4) Additional directory listing

(5) UNISTAR Tier I (Deregulated Service)

c. Features contained in TELECHOICE business package group B1 and B1+

(1) Local calling package

User receives unlimited hours of customer dialed outgoing local calling included in the monthly rate without additional usage charges, depending on the applicable package.

<table>
<thead>
<tr>
<th>Package</th>
<th>Description</th>
<th>Included Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>B1</td>
<td></td>
<td>Unlimited</td>
</tr>
<tr>
<td>B1+</td>
<td></td>
<td>Unlimited</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.6 TELECHOICE BUSINESS SERVICE
A.1.c. (Cont'd)

(2) CENTRON I Basic Features

- Call Hold
- Call Transfer
- Conferencing
- Touch-Tone

(3) Choice of one additional feature from below:

- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Pick-up - per line
- Call Waiting
- Distinctive Ring
- Speed Calling 6 - per line
- Speed Calling 30 - per line
- Speed Calling 30 - shared
- Intercom 6 - per system
- Intercom 30 - per system
- 800 Service Call Transfer

(4) Additional directory listing

(5) UNISTAR Tier I (Deregulated Service)

2. Discounted Optional Features

Additional Customer Calling features for business package groups A and A+ are offered at a reduced rate when used in conjunction with the packages.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.6 TELECHOICE BUSINESS SERVICE (Cont'd)

B. Terms and Conditions

1. TELECHOICE business packages are available only in central offices where operating conditions and facilities permit.

2. TELECHOICE business packages with unlimited outgoing local calling are not furnished concurrently with usage sensitive TELECHOICE packages or other measured services to the same customer on the same premises.

3. TELECHOICE business packages are not available on trunks, Centrex, CENTRAFLEX II, CENTRAFLEX III, Public Communications Services or multiparty services.

4. TELECHOICE business exchange line conditions are obtained from Section 5. Conditions that apply to other services contained within the TELECHOICE business packages will also apply to those packages.

5. Other products and services that are compatible with the products and services contained within the TELECHOICE business packages may be optionally used by the customer. Normal rates or charges would apply in addition to the TELECHOICE rates unless otherwise specified in this Section.

6. The TELECHOICE business package nonrecurring charge applies per request on a per line basis to establish or change TELECHOICE business packages or features within the packages.

7. Business TELECHOICE package group B and B+ are provided on systems of two to six lines and are subject to conditions for CENTRAFLEX 1 service as described in 9.1.12, preceding.

8. TELECHOICE business package group B1 and B1+ are subject to conditions for CENTRON 1 service.

9. Business customers with a system containing Hunting or Call Forwarding-Busy arrangements on any line, or having a system consisting of five or more lines at a single building, subscribe to package group A+ or B1+. All other business customers subscribe to package group A or B1.

10. Unlimited business packages are available in all rate groups. Measured business packages are available only in Rate Group 3.

NOTICE
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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.6 TELECHOICE BUSINESS SERVICE (Cont'd)

C. Rates and Charges

1. TELECHOICE Exchange Line Rates

TELECHOICE business exchange line rates are obtained from Section 5. The relationship between the TELECHOICE packages and the corresponding exchange access line is as follows:

<table>
<thead>
<tr>
<th>TELECHOICE SERVICE</th>
<th>EXCHANGE ACCESS LINE[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business 6, 9, 12 and 18 hour packages[2]</td>
<td>Business basic measured</td>
</tr>
<tr>
<td>Business unlimited packages</td>
<td>Business flat individual line</td>
</tr>
</tbody>
</table>

2. TELECHOICE Usage Rates

a. Applicable to TELECHOICE packages with calling allowances other than unlimited. These rates only apply after the calling allowance has been exceeded.

<table>
<thead>
<tr>
<th>RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Each outgoing local calling minute exceeding the allowance $0.03</td>
</tr>
</tbody>
</table>

b. Outgoing local calls identified below are exempt from usage charges:

- Official Company PBX
- Company business office
- Directory Assistance
- 0 (operator assistance)
- 911
- Company repair service

[1] Exchange access line nonrecurring charges from Section 5 also apply.

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.6 TELECHOICE BUSINESS SERVICE

C. Rates and Charges (Cont’d)

3. TELECHOICE Business Feature Rates

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>LUW5A</td>
<td>$11.00</td>
<td>$14.00</td>
</tr>
<tr>
<td>LUW5B</td>
<td>11.00</td>
<td>16.00</td>
</tr>
<tr>
<td>LUW5C</td>
<td>11.00</td>
<td>19.25</td>
</tr>
<tr>
<td>LUW5D</td>
<td>11.00</td>
<td>6.25</td>
</tr>
<tr>
<td>LUW5J</td>
<td>11.00</td>
<td>28.10</td>
</tr>
</tbody>
</table>

[1] TELECHOICE feature rates do not include either the UNISTAR rates, a deregulated service, or the TELECHOICE exchange line rates in 1., preceding. TELECHOICE feature rates are combined with the applicable UNISTAR and TELECHOICE exchange line rates to provide the total package rate that appears on the customer bill.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.6 TELECHOICE BUSINESS SERVICE
C.3. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE[1]</th>
</tr>
</thead>
</table>
| c. Package group B
  • Unlimited (unlimited local calling allowance) | LUW9D | $11.00 | $10.35 |
| d. Package group B+
  • 18 hour (eighteen hour local calling allowance) | LUW9J | 11.00 | 32.05 |

[1] TELECHOICE feature rates do not include either the UNISTAR rates, a deregulated service, or the TELECHOICE exchange line rates in 1., preceding. TELECHOICE feature rates are combined with the applicable UNISTAR and TELECHOICE exchange line rates to provide the total package rate that appears on the customer bill.

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105. Obsolete Exchange Services

105.4 Premium Exchange Services
105.4.6 *Telechoice* Business Service

C.3. (Cont'd)

<table>
<thead>
<tr>
<th>Package Group</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>e. Package group B1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Unlimited (unlimited local calling allowance)</td>
<td>LXZ9D</td>
<td>$11.00</td>
<td>$7.35</td>
</tr>
<tr>
<td>f. Package group B1+</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Unlimited (unlimited local calling allowance)</td>
<td>LXZ9H</td>
<td>11.00</td>
<td>7.35</td>
</tr>
</tbody>
</table>

[N] NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

[1] *Telechoice* feature rates do not include either the *Unistar* rates, a deregulated service, or the *Telechoice* exchange line rates in 1., preceding. *Telechoice* feature rates are combined with the applicable *Unistar* and *Telechoice* exchange line rates to provide the total package rate that appears on the customer bill.
### 105. OBSOLETE EXCHANGE SERVICES

#### 105.4 PREMIUM EXCHANGE SERVICES

#### 105.4.6 TELECHOICE BUSINESS SERVICE

C. Rates and Charges (Cont'd)

4. Discounted Optional Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>$11.00</td>
<td>$2.10</td>
</tr>
</tbody>
</table>

a. Package Groups A and A+

- Additional Custom Calling Services feature (except for *INTRACALL*)

NOTICE

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont’d)

105.4.10 CUSTOM RINGING SERVICE

See 5.4.10 for description of services, terms, conditions and application of rates.

A. Rates and Charges

Effective April 11, 2005, the discounted rate is obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

<table>
<thead>
<tr>
<th>Service</th>
<th>USOC Charge</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- First additional number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Discounted(^1)</td>
<td>–</td>
<td>$11.00</td>
<td>$5.00 (I)</td>
</tr>
</tbody>
</table>

\(^1\) Discounted rate applies when this feature is an additional feature with the obsolete QWEST CHOICE Business or obsolete QWEST CHOICE Two-line Business.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.14 CUSTOM SOLUTIONS

A. Description

Custom Solutions provides residence customers the option to design groups of products/services which will meet their needs. These customer selected groups may be chosen from Premium services and additional products/services, all of which are identified under C., following.

B. Terms and Conditions

1. Custom Solutions is available on individual or additional residential lines only.

2. Custom Solutions does not apply to, and the discount is not available on, additional lines that are not billed on the same account, to the same person, at the same service address.

3. Services offered as part of Custom Solutions are subject to availability of existing facilities.

4. As of the effective date of this sheet, Custom Solutions is obsolete and no longer available to new customers. Existing customers with discounted monthly rates on the additional products listed below will continue to receive the discounted rate provided the additional products remain at the same location for the same customer. Existing customers may add or remove any of the additional products as long as they remain at the same location for the same customer. If the customer removes all Premium services, no discounted monthly rate shall apply to any of the additional products.

C. Rates and Charges

1. Premium products/services and discounted products/services

   a. Premium products/services are listed below:

      • Additional Lines,
      • Call Waiting and/or
      • Caller Identification

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS
C.1. Rates and Charges (Cont'd)

b. Discounted products/services are listed below:

<table>
<thead>
<tr>
<th>Additional Listings</th>
<th>Foreign Listings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alternate Listings</td>
<td>Informational Listings</td>
</tr>
<tr>
<td>Call Curfew</td>
<td>Priority Call</td>
</tr>
<tr>
<td>Call Forwarding</td>
<td>Remote Access Forwarding</td>
</tr>
<tr>
<td>Call Rejection</td>
<td>(Call Following)</td>
</tr>
<tr>
<td>Continuous Redial</td>
<td>Scheduled Forwarding</td>
</tr>
<tr>
<td>Cross Reference Listings</td>
<td>Selective Call Forwarding</td>
</tr>
<tr>
<td>Custom Ringing</td>
<td>Speed Calling 8</td>
</tr>
<tr>
<td>Dial Lock</td>
<td>Three-Way Calling</td>
</tr>
</tbody>
</table>

2. The customer must buy at least one Premium product/service listed in 1.a., preceding, in order to receive a discount on the products/services listed in 1.b., preceding.

3. When a customer purchases a Premium product/service listed in 1.a., preceding, and one or more of the products/services listed in 1.b., preceding, at the same time, nonrecurring charges will not apply to the additional selected products/services listed in 1.b., preceding, i.e., nonrecurring charges are waived only when the additional products/services are purchased at the same time as a Premium product/service.

4. Appropriate nonrecurring charges can be found in Custom Calling Services 5.4.3 and Custom Ringing 5.4.10; preceding and Directory Listings 5.7.1.

<table>
<thead>
<tr>
<th>Residence Service Listings</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Each listing for an individual(s) residing at a residence</td>
</tr>
<tr>
<td>- Discounted</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td></td>
</tr>
</tbody>
</table>

• Each listing for an individual(s) residing at a hotel (guest)
  - Discounted
  | USOC | MONTHLY RATE |
  | NLYXA | 1.50 | (I) |

WA 2019-003

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NLYXB</td>
<td>$1.50</td>
</tr>
<tr>
<td>NLYXC</td>
<td>1.50</td>
</tr>
<tr>
<td>RCU2X</td>
<td>3.00 (I)</td>
</tr>
<tr>
<td>NLRXZ</td>
<td>2.50 (I)</td>
</tr>
<tr>
<td>NLRXO</td>
<td>3.00 (I)</td>
</tr>
<tr>
<td>NLRXL</td>
<td>2.50 (I)</td>
</tr>
<tr>
<td>NLQ1+</td>
<td>3.50 (I)</td>
</tr>
<tr>
<td>NLUAC</td>
<td>3.00 (I)</td>
</tr>
<tr>
<td>NLRX8</td>
<td>2.50 (I)</td>
</tr>
</tbody>
</table>

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remote Access Forwarding (Call Following)</td>
<td></td>
</tr>
<tr>
<td>- Discounted</td>
<td>NLUAA</td>
</tr>
<tr>
<td>Scheduled Forwarding</td>
<td></td>
</tr>
<tr>
<td>- Discounted</td>
<td>NLUAB</td>
</tr>
<tr>
<td>Selective Call Forwarding</td>
<td></td>
</tr>
<tr>
<td>- Discounted</td>
<td>NLRXN</td>
</tr>
<tr>
<td>Three-Way Calling</td>
<td></td>
</tr>
<tr>
<td>- Discounted</td>
<td>NLRXR</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.15 SINGLENUMBER SERVICE

A. Description

SINGLENUMBER Service (SNS) provides a single telephone number to business customers with multiple business locations. Customers may use this single number to provide a single publicized access number for their business regardless of the telephone number and locations of those multiple businesses. All calls to this single number are routed to an appropriate destination based on the geographical location (ZIP Code) of the calling party. Calls may also be routed on a percent allocation basis, by ZIP Code.

A Time-of-Day/Day-of-Week (TOD/DOW) forwarding feature is available as an optional service. With the TOD/DOW feature, the customer maintains a schedule with TOD/DOW entries. Calls to the SNS customer are routed according to the schedule.

An optional feature is also available to those customers whose caller's telephone number and/or ZIP Code cannot be identified through SS7, requiring the calls to be forwarded to a default number. This optional feature, Prompt and Connect, prompts the caller, via an announcement, to enter their 10-digit telephone number, thereby enabling the call to be connected to the proper location.

Customer location for the purpose of SINGLENUMBER Service is defined as each telephone number or group of telephone numbers that are a call destination zone.

B. Terms and Conditions

1. The SNS customer is responsible for providing the Company with the configuration of the service (e.g. destination location/number, ZIP Code data, percent allocation, etc). If the customer requests changes to the ZIP Code data file and/or destination location/number file, it is the responsibility of the customer to supply the Company with complete replacement files.

2. The SNS customer is responsible for the payment of all nonrecurring, recurring and usage charges.

3. If available, with the permission of the SNS customer, the Company will alternatively bill the destination accounts for the monthly usage. Although the destination account will be billed, the SNS customer is solely responsible for the payment of all billings. On a per request basis, the SNS customer may receive usage information for each destination account.

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105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.15 SINGLENUMBER SERVICE

B. Terms and Conditions (Cont'd)

4. SNS is available to business customers only.

5. The SNS customer is responsible for the selection of the Interexchange Carrier for calls routed on an interLATA, interstate basis.

6. Due to limitations of computer storage capacity, the maximum number of ZIP Codes allowed per SNS telephone number will be determined by the Company.

7. For customers subscribing to the service on a month-to-month basis, the Company offers a 90-day Money Back Guarantee. If a customer discontinues their SNS subscription within 90 days of installation, the Company will credit their account for all monies billed for any flat monthly charges. The Money Back Guarantee will not apply to nonrecurring or usage charges.

8. A Rate Stability Plan is available that will stabilize monthly rates and the Subsequent Change Charge for a 3 or 5 year period. The RSP does not stabilize rates for usage. The customer must sign an agreement to retain their service for the period selected and the Company will in turn guarantee not to increase their rates during that period. For customers who sign an agreement, a discount on the monthly rate for the basic service shall apply, in addition to a discount on the Subsequent Change Charge. The discount does not apply to the installation charge, the destination locations, optional features nor usage charges.

9. Customers subscribing to the service on a Rate Stability Plan are subject to the terms of the Termination Liability/Waiver Policy as specified in 2.2.14.A. For purposes of applying a Termination Liability, the minimum service period is one year and the minimum billing level is 60% of the established initial monthly rates.

C. Rates And Charges

Any change to SNS will result in a nonrecurring change charge, unless otherwise indicated.

2. In addition to the rate per activation for all calls routed via the service, a per occurrence rate applies for those calls routed via Prompt and Connect.
Qwest Corporation
Catalog No. 2
SECTION 105
Washington

EXCHANGE AND NETWORK SERVICES
Effective: February 1, 2008

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.15 SINGLENUMBER SERVICE
C. Rates And Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>RZP5X</td>
<td>–</td>
<td>$ 45.00</td>
</tr>
<tr>
<td>RZPMX</td>
<td>–</td>
<td>55.00</td>
</tr>
<tr>
<td>RZP9X</td>
<td>$215.00</td>
<td>500.00</td>
</tr>
</tbody>
</table>

- Basic Service
  - 5 digit ZIP Code - only
  - 5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)
  - 5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)[1]

- Per Customer Location
  - 1-6 locations, per location
  - 7-15 locations, per location
  - 16+ locations, per location

- Optional Features
  - Time-of-Day/Day-of-Week Forwarding - per area rerouted
  - Prompt and Connect Forwarding[2,3]

- Subsequent Change Charge, per occasion

[1] Nonrecurring charge applies to change to 5 to 9 digit ZIP Code (more than 5,000).


[3] In addition, per call charges apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.15 SINGLENUMBER SERVICE

C. Rates and Charges (Cont’d)

• Per Activation (Calls Routed)

All calls are billed at the same rate level based on the total number of calls billed on one bill during a billing month. Discounts apply for high volume usage.

<table>
<thead>
<tr>
<th>NUMBER OF CALLS</th>
<th>RATE PER CALL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 1,199</td>
<td>$0.12</td>
</tr>
<tr>
<td>1,200 - 4,999</td>
<td>Discount Level 1</td>
</tr>
<tr>
<td>5,000 - 9,999</td>
<td>Discount Level 2</td>
</tr>
<tr>
<td>10,000 or greater</td>
<td>Discount Level 3</td>
</tr>
</tbody>
</table>

• Prompt and Connect Forwarding, each call

<table>
<thead>
<tr>
<th>RATE PER CALL</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.02</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MONTHLY RATE</th>
<th>3 YEARS</th>
<th>5 YEARS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Service</td>
<td>$ 38.25</td>
<td>$ 33.75</td>
</tr>
<tr>
<td>5 digit ZIP Code - only</td>
<td>46.75</td>
<td>41.25</td>
</tr>
<tr>
<td>5 to 9 digit ZIP Code - mix (not to exceed 5,000 ZIP Codes)</td>
<td>425.00</td>
<td>375.00</td>
</tr>
<tr>
<td>5 to 9 digit ZIP Code - mix (more than 5,000 ZIP Codes)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

• Discount Pricing Plan

- Subsequent Change Charge
  - 3 Year Rate Stabilized NR9RA | 25.50 |
  - 5 Year Rate Stabilized NR9RB | – | 22.50 |

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont’d)

105.4.17 SELECT CALL ROUTING SERVICE

Select Call Routing Service is available only for maintenance to existing customers at existing locations. Customers may not add new numbers to existing configurations, and no new configurations or accounts may be added.

A. Description

Select Call Routing will provide call redirection to any telephone number selected by the customer. Basic call redirection is considered to be redirection from one number to another without enhancement. Basic call redirection can be enhanced through the use of selections from the Enhancement Menu. The customer may choose to redirect their calls using up to two options. The options may be basic call redirection, any of the two items from the Enhancement Menu, or a combination thereof. In order to receive calls at their number, one of the options must redirect calls to that number. Only one option can be activated at any point in time. The customer may change the active option by calling a Company Call Center.

Enhancement Menu

- Percentage Routing
- Caller Recognition Routing

B. Definitions

Custom Configuration

A custom configuration is considered to be the use of more than one choice from the Enhancement Menu per redirection or applications involving a structure outside of the standard configuration.

Group

A group is a group of telephone numbers that will be redirected in the same way. The example, if redirection is requested, all telephone numbers within that group will be redirected. Another example is, if the customer chooses to have option two active in a particular group, then all main numbers in this group will be redirected according to the service option for that number.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSCOLE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

B. Definitions (Cont'd)

Main Number

Main Number is the called telephone number that has Select Call Routing Service.

Select Call Routing Service

Includes DID numbers, associated with DID and DSS trunks, PBX trunks for non DID systems, and business exchange access lines.

Standard Configuration

This configuration includes the choice of basic call redirection for all options. Basic call redirection is considered to be redirection from one number to another number without the specific enhancements that are available in the Enhancement Menu. This configuration could also include the use of options from the Enhancement Menu on a one per option basis only. The customer may choose up to three menu items.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE (Cont’d)

C. Terms and Conditions

1. Select Call Routing Service is available where Company facilities permit.

2. Each group may have a maximum of two redirect options. In most cases the first option will be the called number plus one additional option. If the customer chooses to use all options for redirecting, calls will never be directed to the actual number called.

3. Each group must have the same options in each of the selections. The actual telephone numbers that the calls are being redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.

4. Suspension of service, either full or partial of Select Call Routing Service is not permitted.

5. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.

6. The customer is responsible for administration of their option selections.

7. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

C. Terms and Conditions (Cont'd)

8. The customer must forward all telephone numbers in a presegmented group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.

9. Each group may have a maximum of three redirect options: the original telephone number plus up to two additional telephone numbers, each having a different telephone number. The customer may call the Company as frequently as desired to redirect the calls to any of the telephone numbers preassigned; the customer must preauthorize a limited number of representatives empowered to request such changes or to change the service options.

10. Caller Recognition Routing may not be used to pass the calling party's telephone number to the customer.

D. Enhancements

1. Caller Recognition Routing

a. Caller Recognition Routing allows the customer to redirect an incoming call based upon the telephone number of the incoming caller excluding prefix only and zip code. This will allow the customer to direct particular callers to specific telephone numbers based upon their telephone number. Calls cannot be redirected based solely upon telephone prefixes or zip codes. If an incoming caller's telephone number is on the list, the call will be redirected to a preselected telephone number.

b. The customer may have as many telephone numbers as desired on the list. They are allowed up to 50 numbers for a standard configuration. They will be billed for each additional 100 telephone numbers or fraction thereof. Caller Recognition Routing may be used as option one, two or three and can be used for all three options, if needed.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES

105.4.17 SELECT CALL ROUTING SERVICE

D. Enhancements (Cont’d)

2. Percentage Routing

The customer may choose several percentages, but the total must always equal 100%. When Percentage Routing is activated, the customer may direct 33% of the incoming calls to location A, 33% to location B, and 34% to location C. The Percentage Routing feature may be used for all option selections.

E. Rate Conditions

1. Select Call Routing Service

Rates and charges specified for Select Call Routing Service are in addition to the regular rates and charges for the services with which Select Call Routing Service is associated.

2. Establishing Service

A nonrecurring charge will apply for Select Call Routing Service. This charge will not apply again unless the customer cancels the service and reestablishes Select Call Routing Service at a later date.

3. Rearrangements

A subsequent nonrecurring charge will apply to each subsequent rearrangement. Each change to a telephone number will result in a nonrecurring charge. For example, (215) 353-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 553-6767. A number that is moved from one group to another group will incur a nonrecurring charge. Each telephone number added to an existing option selection will incur a nonrecurring charge.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

E. Rate Conditions (Cont'd)

4. Percentage Routing

A nonrecurring charge will apply at the time of the establishment of Percentage Routing. For changes made by the Company on behalf of the customer, a rearrangement charge will apply.

5. Caller Recognition Routing

A nonrecurring charge will apply to the first 50 telephone numbers listed for Caller Recognition Routing. Each additional 100 telephone numbers, or fraction thereof, will incur a nonrecurring charge.

6. Groups

There will be no initial charges for the original primary group. Additional groups will be charged a nonrecurring charge. Additional groups established subsequent to the initial installation will be charged a nonrecurring charge.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 105. OBSOLETE EXCHANGE SERVICES

### 105.4 PREMIUM EXCHANGE SERVICES

#### 105.4.17 SELECT CALL ROUTING SERVICE (Cont’d)

**F. Rates and Charges**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Select Call Routing Service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Standard Configuration[1]</td>
<td>R8SSX</td>
<td>$73.00</td>
<td>–</td>
</tr>
<tr>
<td>• Custom Configuration[1]</td>
<td>R8SCX</td>
<td>313.00</td>
<td>–</td>
</tr>
<tr>
<td>• Per service request[2]</td>
<td>SEPRE</td>
<td>20.75</td>
<td>–</td>
</tr>
<tr>
<td>• Per business exchange access line and non DID PBX trunk equipped</td>
<td>R8SBX</td>
<td>5.00</td>
<td>$5.95</td>
</tr>
<tr>
<td>• Per PBX account</td>
<td>R8SAX</td>
<td>–</td>
<td>50.00</td>
</tr>
<tr>
<td>• PBX DID numbers, per number equipped</td>
<td>R8SPN</td>
<td>5.00</td>
<td>0.50</td>
</tr>
<tr>
<td>2. Rearrangement[3]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per number changed/moved/deleted</td>
<td>NR9EU</td>
<td>3.00</td>
<td>–</td>
</tr>
<tr>
<td>3. Partitions/Groups[3,4]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Standard Configuration, per group</td>
<td>R8GPG</td>
<td>24.75</td>
<td>–</td>
</tr>
<tr>
<td>• Custom Configuration, per group</td>
<td>R8YPG</td>
<td>173.25</td>
<td>–</td>
</tr>
</tbody>
</table>

---

[1] Only applies on initial installation or change from Standard Configuration to Custom Configuration.

[2] Applies only when adding Select Call Routing service to a line.

[3] When a group rearrangement charge applies, the per number change charge will not apply to numbers changed within that group.

[4] Does not apply to first group on initial installation.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE

F. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. Enhancements

- Percentage Routing, activation charge, per number
  - R8PPN $ 3.00 –

- Percentage Routing rearrangement charge, per group, per rearrangement[1]
  - Standard Configuration NR9ER 49.25 –
  - Custom Configuration NR9E3 137.00 –

[1] When a group rearrangement charge applies, the per number changed charge will not apply to numbers changed within that group.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES
105.4.17 SELECT CALL ROUTING SERVICE
F.4. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Caller Recognition Routing, activation charge, per group</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- First 1-50 telephone numbers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Standard Configuration R8B1X</td>
<td>$ 52.50</td>
<td>–</td>
</tr>
<tr>
<td>- Custom Configuration R8B1C</td>
<td>219.00</td>
<td>–</td>
</tr>
<tr>
<td>- Each additional 100 telephone numbers or fraction thereof, Standard and Custom Configuration R8BAX</td>
<td>24.25</td>
<td>–</td>
</tr>
<tr>
<td>- Add, delete, or change pre-screened numbers, per occurrence REANK</td>
<td>8.25</td>
<td>–</td>
</tr>
</tbody>
</table>
105. **Obsolete Exchange Services**

105.5 **Public Communications Service - Coin And Coinless**

105.5.1 **Public Telephone Service**[1]

A. **Description**

Public Telephone Service provides pay telephone service in public areas selected by the Company for general and transient use. These locations may be attended or unattended.

B. **Terms and Conditions**

1. Local message charges or local measured charges apply to calls placed within the calling area, including the extended calling area, of the exchange in which the public station is located.

2. Calls to the local calling area are charged a prepaid amount. Access is available to the toll network, via the operator, to place toll messages prepaid, collect, verifiable third number billed calls, or calls billed to calling cards.

3. **Enclosures**

   a. An enclosure suitable to the location may be provided by the Company.

   b. If the owner or leasee of the location offers to furnish and maintain a more suitable enclosure, the Company has the option of accepting the offer.

4. Public telephones are installed primarily for the general public in making outgoing calls. It is contemplated that the occupants of the premises in which public telephones are located have contracted or shall contract for separate business service as is necessary for the conduct of their business, therefore public telephones are generally not provided a directory listing.

---

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.1 PUBLIC TELEPHONE SERVICE[1]

B. Terms and Conditions (Cont'd)

5. The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, coinless public telephone service affords callers the option of selecting one of the following preferred billing arrangements for outgoing messages:

- Third number billing (where verifiable),
- Using a calling card,
- Collect.

In certain locations, however, calls will be billed on a collect basis only.

6. Extension service may be provided with Public Telephone Service, at the discretion of the Company. Extension service allows the customer to access public service at a location other than the payphone set yet at the customer premises. The service consists of an extended network interface which provides for the connection of customer premises equipment to a public telephone line as an extension to the main station. The extended network interface provides privacy to the main station.

C. Rates and Charges

1. Message Charges

| CHAR
| LOCAL MESSAGES (COIN), EACH |
| $0.50 |

| CHAR
| INMATE STATION-TO-STATION, COLLECT – LOCAL |
| 1.39 |

| CHAR
| INMATE LOCAL MESSAGES, EACH |
| 0.35 |

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

[2] For alternately billed local calls, excluding local calls placed from correctional facilities, the operator-assisted charges apply in addition to the local per minute rate specified in 5.8.2.B.

[3] Applies to local calls placed from correctional facilities and is in addition to the Inmate Local Messages charge, specified above.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

105.5.2 SEMIPUBLIC TELEPHONE SERVICE[1]

A. Description

Semipublic Telephone Service is a type of business exchange service designed for combined customer and public use, utilizing a pay telephone furnished at a monthly rate.

B. Terms and Conditions

1. The location of the semipublic main telephone will be determined by the Company. The telephone will be removed or relocated when, in the opinion of the Company, the telephone or its contents may be subject to theft or damage.

2. The customer will reimburse the Company for any loss of or damage to the pay telephone instrument or enclosure from any source, including, but not limited to, theft of the collecting device or loss or damage due to fire or flood. See 3., following.

3. The Company has the right to require the redemption by the customer of all slugs and spurious, mutilated or foreign coins deposited in the coin receptacle at the value for which they were evidently deposited. The Company may disconnect and remove the pay telephone and any extension equipment if the customer refuses to honor these arrangements.

4. Semipublic Telephone Service is not designed to supplant regular telephone service and, as such, will be provided only upon request and where there is an apparent need for the service to be used by the public as well as the customer.

5. Semipublic Telephone Service will be furnished only on an individual line basis.

6. Semipublic Telephone Service is not provided on an FX basis or in connection with combination access line service.

7. Semipublic Telephone Service will be considered the same as business service for directory listing purposes. As such, the Semipublic Telephone Service rates and charges include one listing. Additional listings will be furnished at regular rates and charges.

[1] This service is deregulated and not under the jurisdiction of the Colorado Public Utilities Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.2 SEMIPUBLIC TELEPHONE SERVICE[1]

B. Terms and Conditions (Cont'd)

8. The premises work charge, nonrecurring and/or installation charges will not apply to moves and/or changes of semipublic telephones where, in the opinion of the Company, such moves or changes are primarily to improve the service rendered to the public.

9. The minimum contract period is one month.

10. The customer will be required to aid the public in the use of this service.

11. The Company will furnish and display, at the customer's request, such of its standard signs as are necessary to properly advertise the telephone. At locations where it is necessary to secure a permit and pay a fee for the privilege of placing a sign, the customer will be required to secure the permit and pay the fee.

12. Enclosures and other items of supplemental equipment will be provided in accordance with the rates, charges, terms and conditions specified in C. and D., following.

13. Customers must provide to Company personnel ready access to the telephone equipment during normal working hours. Failure to do so could result in a loss of semipublic service.

14. The Company may apply, at no charge, additional ancillary equipment to the semipublic telephone for the purpose of enhancing or protecting service. Equipment such as an amplified handset, loud button, slug rejection apparatus, and informational stickers are examples of this type of equipment.

15. Toll Calling Plans are not available for Semipublic Telephone Service.

C. Rates and Charges

1. Rates and charges for Semipublic Telephone Service:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2-way</td>
<td>1SP</td>
<td>$90.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$45.00</td>
</tr>
<tr>
<td>Outgoing</td>
<td>852</td>
<td>90.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>45.00</td>
</tr>
<tr>
<td>Coinless</td>
<td>G7N</td>
<td>90.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>45.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.2 SEMIPUBLIC TELEPHONE SERVICE[1]

C. Rates and Charges (Cont’d)

2. When a semipublic instrument is moved and/or changed, the following nonrecurring charge applies.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Each instrument moved and/or changed</td>
<td>MVM $35.00</td>
</tr>
</tbody>
</table>

3. Message charges specified in 5.5.1, preceding, apply to calls placed from semipublic telephones.

D. Enclosures

1. Enclosures furnished by the Company will be of a standard finish. Customers may have enclosures finished to fit their individual requirements at their own expense subject to the approval of the Company.

2. Where outdoor enclosures are furnished in connection with Semipublic Telephone Service or for use with other than pay telephone service, the customer will be required to furnish an adequate base upon which the enclosures can be mounted and anchored.

3. The rates and charges specified for Semipublic Telephone Service include the provision of power wiring where required. Power wiring for booths used with other than pay telephone service will be provided by the customer.

4. The customer will furnish the commercial power for the operation of lights, signs, fans, etc., for all enclosures.

5. Rates and Charges

<table>
<thead>
<tr>
<th>ENCLOSURE CATEGORIES</th>
<th>NONRECURRING CHARGE[2]</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Shelf, each</td>
<td>$35.00</td>
<td>$2.50</td>
</tr>
<tr>
<td>• Small walk-up, each</td>
<td>35.00</td>
<td>7.50</td>
</tr>
<tr>
<td>• Medium walk-up, each</td>
<td>35.00</td>
<td>10.00</td>
</tr>
<tr>
<td>• Large walk-up, each</td>
<td>35.00</td>
<td>15.00</td>
</tr>
<tr>
<td>• Booth, each</td>
<td>35.00</td>
<td>20.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

[2] Premises Work charges as set forth in Section 13, following, will apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS (Cont'd)

105.5.3 COINLESS PUBLIC TELEPHONE SERVICE[1]

A. Description

The Company may furnish public telephones without coin-collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords transients the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company calling card account, or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.

B. Terms and Conditions

1. Coinless Public Telephone Service users may normally place calls without charge to Company numbers such as repair service, 800/800-type service, and public emergency service numbers such as 911. However, at the option of the Company, all such calls may be blocked from phones located in areas not accessible to the general public, i.e., jails or prisons.

2. Inmate Service

   a. Coinless public telephones will be provided on the premises of city, county, state, and federal jails or prisons where potential usage by inmates participating in institutionally authorized telephone programs (e.g., Washington Administrative Code (WAC) 137-48-080) warrants establishing the service.

   b. Such telephones will be provided for the purpose of originating collect messages to numbers in the North American dialing plan only. All other traffic, including calls to Company numbers such as repair service, 800/800-type service, and public emergency numbers such as 911, may be blocked.

   c. Where prison authorities so stipulate, Inmate service may be restricted to message toll calls only.

   d. Where requested by the institution, inmates will be allowed to make non-collect no-charge local calls to their designated legal counsel, attorney, or social agency as defined by the institution. This option will only be provided on accounts that fully recover costs.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.3 COINLESS PUBLIC TELEPHONE SERVICE[1]

B.2. (Cont'd)

e. At the request of prison authorities and where necessary to preserve the security and orderly management of the institution and provide for requirements stipulated in WAC 137-48-080 (6), a record of the called telephone number will be provided to the Department of Social and Health Services (DSHS) or other governmental agency under the following terms and conditions:

(1) Only the called telephone number, calling number, date of call, city and time of day will be provided. There will be no monitoring or recording of the conversation.

(2) The coinless public telephones shall be identified by a notice posted conspicuously on or near the telephones in English and Spanish, that the telephone number called will be provided to the prison authorities and/or Department of Social and Health Services (DSHS) personnel. The notice shall state: "The Department of Social and Health Services, or the governing agency, in compliance with WAC 137-48-080 (6), will receive a log of the called telephone number for all calls placed from this telephone. Your use of this telephone constitutes your consent to providing the telephone numbers you call to the agency."

f. Authorities of the penal institution shall personally advise all inmates currently having access to coinless public telephones, and all new inmates as part of their inprocessing, who will have access to coinless public telephones, that a log of the called telephone numbers is provided to the authorities for calls made from these telephones, and that the inmates' use thereof constitutes their consent.

g. The Company shall not be held liable for damage caused by provision of the called number on calls placed by inmates of the institution to the DSHS administrators or other governmental agencies. Further, an authorized representative of the DSHS or other governmental agency shall sign an agreement on behalf of the institution to so indemnify and hold the Company harmless from any and all claims, demands or liabilities for loss, damage or injuries caused by, or as a result of, use of the Inmate service telephones and stating its adherence to the terms and conditions put forth in this Catalog.

3. The Company reserves the right to deny or terminate service if unsatisfactory revenues or collection experiences are indicated or if any of the terms or conditions of this offering are violated.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.3 COINLESS PUBLIC TELEPHONE SERVICE[1] (Cont’d)

C. Message Charges

Message charges specified in 5.5.1, preceding, apply to calls placed from coinless public telephones.

105.5.5 SEMIPUBLIC EXTENSION SERVICE[1]

A. Description

Semipublic Extension Service allows the customer to access Semipublic Telephone Service at a location other than the coin set. This service consists of an extended network interface which provides for the connection of customer premises equipment to a semipublic telephone line as an extension to the main station. The extended network interface provides privacy to the main station and consists of a line guard module. The extended network interface allows limited outward dialing on dial tone first lines only for all chargeable, non-sent paid calls, three digit service numbers (411, 611, 911, etc.) and 800/800-type service.

B. Terms and Conditions

Semipublic extension stations equipped with coin box will be furnished only with semipublic service furnished in apartment houses, hotels or rooming houses, and must be located in public locations, and in the same building in which the primary station is located.

No new installations will be made. Units in service prior to March 2, 1983, may remain in service but may not be moved to another building or be transferred to another customer. Maintenance will be provided as long as units are in service.

1. Station or instrument must be registered customer premises equipment in accordance with Part 68 of the FCC Rules and Regulations and must be connected to the network through a standard modular connector and standard Company provided jacks.

2. A maximum of one extended network interface per semipublic line is allowed which will accommodate one extension set and one auxiliary ringer.

3. The extended network interface must be requested by the customer and provided by the Company prior to the connection of any registered customer premises equipment to a semipublic line.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.5 SEMIPUBLIC EXTENSION SERVICE[1]

B. Terms and Conditions (Cont'd)

4. The Company has the right to terminate extension service to prevent harm to the network or to prevent fraud.

5. The Company is not liable for transmission difficulties caused by customer owned equipment defects or improper use of the extended network interface.

6. The Company is not liable for damages or harm arising from the customer use of this equipment unless the accident or injury is due to gross negligence of the Company.

7. The customer shall be responsible for the payment of a maintenance of service charge for each visit by a Company employee to a customer's premises when the cause of a service difficulty or trouble report is determined to be the customer-provided equipment or system.

8. This is a voice grade service. The Company is not responsible or liable for defects, mistakes, etc., associated with other types of transmissions, such as data.

9. The extension wire or jack cannot be exposed or accessible within ten feet of the coin set. The Company will provide a maximum of 35 linear feet of wire from the coin set or point of bridging to the modular jack.

10. The Company reserves the right to install the extended network interface to comply with the following conditions: accessible to Company personnel, security, weather protection, and installation procedures.

11. The minimum service period for Semipublic Extension Service is one month. If the service is discontinued within one month of service establishment, charges will apply for the full minimum service period.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.5 SEMIPUBLIC EXTENSION SERVICE[1] (CONT'D)

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECD</td>
<td>$40.00</td>
</tr>
<tr>
<td>CUF</td>
<td>1.75</td>
</tr>
</tbody>
</table>

- Extended Network Interface, per extension and/or ancillary equipment
- Semipublic Coin Box service, each extension station

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE (Cont’d)

Effective August 19, 2015, Smart PAL Service is obsolete and no longer available to new customers. Existing customers may retain the service as long as the service remains at the same location for the same customer.

A. Description

Public Access Line (PAL) Service is provided for use with Payphone Service Provider (PSP) pay telephones at locations accessible to the public, subject to the availability of existing central office facilities and special operator equipped locations, as appropriate, e.g., Traffic Operator Position System (TOPS).

The use of “coinless” telephone in this Catalog refers to telephones without a coin-collecting device. This type of telephone is used to provide an optional billing arrangement on originating calls for either third number billed, calling card and/or collect calls.

1. Smart PAL Service

Smart PAL Service is a flat, two-way or outgoing only line which utilizes central office coin control features. This service provides:

- Coin signaling, including coin collect and coin return.
- Company completed and carried local and intraLATA toll messages, both sent paid and non-sent paid.
- Company operator services/systems for all 0-, 0+ and 1+ intraLATA toll calls, and 0+ local calls.
- Routing to the presubscribed carrier for all 0+ and 00-interLATA calls.
- Pay-per-call blocking (e.g. 900).
- Incoming and outgoing call screening.
- Access to:
  - Directory assistance,
  - 911 emergency code,
  - All interexchange carriers,
  - 800/800-type service and 950 telephone numbers,
  - Company repair service.

(M) Material moved from 5.5.7.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS

105.5.7 PUBLIC ACCESS LINE SERVICE (Cont’d)

B. Terms and Conditions

1. Each PSP pay telephone must be connected to a separate Public Access Line.

2. All PSP pay telephones must be connected to PAL Service, be FCC registered, or connected behind a registered protective coupler, and comply with all FCC Rules and Regulations and Telecommunications for the Disabled Act of 1982 requirements relative to handicapped access, and National Electric Code and National Electric Safety Code.

3. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

4. The Company is not liable for end-user fraud associated with failure of the customer’s pay telephones to perform correctly.

5. The following terms and conditions are specific to Smart PAL Service:

   a. Off premises extensions are not permitted.

   b. The customer must insure that the telephone sets used with Smart PAL Service are capable of rating sent-paid local calls and are compatible with, and cause no harm to the Company’s network.

6. Two-way PAL Service rates and charges include one business directory listing. Additional listings will be furnished at rates and charges specified in 5.7.

7. PAL Service is not represented as adapted for data service. PAL Service contemplates the provision of satisfactory voice transmission only.

8. PSP pay telephones, unless served by a PAL carrier package, must be able to complete local as well as toll calls with presubscription to the Interexchange Carrier (IC) of the owner's choice. The telephone must also provide access to all other ICs unless it is owned by an IC.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS
105.5.7 PUBLIC ACCESS LINE SERVICE

B. Terms and Conditions (Cont’d)

9. Terms, conditions, rates and charges as described elsewhere in this Catalog apply as appropriate.

10. Changing to or from Basic and Smart PAL Service may require a telephone number change.

11. Any service to which an existing PSP pay telephone is connected will be converted to a PAL.

C. Responsibility of the Customer

1. The PAL customer will be responsible for:

   a. The installation, operation, and maintenance of any PSP pay telephone used in connection with this service.

   b. The rates and charges incurred on the Public Access Line. Toll adjustments will not be allowed on the PAL account, unless due to Company error.

   c. The refund of coins when lost or collected in error.

   d. The payment of Maintenance of Service Charges for visits made by a Company employee to the customer's premises when a service difficulty or trouble report results from the PSP pay telephone.

D. Rates and Charges

1. Smart PAL nonrecurring and monthly rates are billed on a per line basis, as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>5FP</td>
<td>[1]</td>
<td>$14.61</td>
</tr>
<tr>
<td>5FO</td>
<td>[1]</td>
<td>14.61</td>
</tr>
</tbody>
</table>

(M) Material moved from 5.5.7.
105. OBSOLETE EXCHANGE SERVICES

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

A. Definitions

E-mail Address Listing - Business

Identifies the customer's electronic mail (E-Mail) address used to send and receive mail on a computer. An example of a standard E-Mail address is: userid@uswest.com.

E-mail/URL Address Listing Package - Business

Discounted monthly rate for E-Mail Address Listing and URL Address Listing on the same account.

Uniform Resource Locator (URL) Address Listing - Business

Identifies the customer's URL address used to identify resources on the Internet's World Wide Web. An example of a standard URL is: http://www.uswest.com.

B. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>EM6</td>
<td>$3.50</td>
</tr>
<tr>
<td>NL1</td>
<td>3.50</td>
</tr>
<tr>
<td>L9GEU</td>
<td>5.00</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.8 OPERATOR SERVICES

105.8.4 INTERCEPT SERVICES

A. Description

Customized Intercept Service

Customized Intercept Service (CIS) provides a caller who reaches a disconnected telephone number or a telephone number that has been changed, with a voice message that has been mutually agreed upon by the customer and the Company.

B. Terms and Conditions

1. Customized Intercept Service in grandfathered effective January 1, 1997. Customers who currently subscribe to CIS may retain the service, as established, until their service agreement period expires. All customers will be transitioned off of this service by January 1, 1999. Any requested change to the service would terminate the service agreement.

C. Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>$0.30</td>
</tr>
<tr>
<td>N/A</td>
<td>0.40</td>
</tr>
</tbody>
</table>

[1] A minimum monthly usage charge of $10.00 is applicable.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

General

Qwest does not offer residential packages for services that are priced higher than the total price of local service and selected features, if purchased individually. These features and services can still be purchased from Qwest individually, at a lower overall rate than the package price.

(M) Material moved from Sheet 22.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

A. QWEST BUSINESS LINE PLUS

Effective April 11, 2005, QWEST BUSINESS LINE PLUS is obsolete. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Description

QWEST BUSINESS LINE PLUS is a package of features available to business customers in conjunction with an individual or additional flat rate access line. Business customers subscribing to the package are entitled to the following standard features.

- Call Forwarding-Variable
- Call Transfer/Three-Way Calling

2. Terms and Conditions

a. Customers subscribing to QWEST BUSINESS LINE PLUS are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation. All terms and conditions specified elsewhere apply for the respective features as part of this service.

b. QWEST BUSINESS LINE PLUS is subject to a minimum billing period of one month.

c. All QWEST BUSINESS LINE PLUS access lines must be associated with the same customer.

d. The Company may withdraw this offering to customers at any time with appropriate notice.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont’d)

   e. One primary directory listing is furnished without charge for each QWEST BUSINESS LINE PLUS. Directory listings of QWEST BUSINESS LINE PLUS may be provided at the regular business additional listing rate as specified in 5.7.1.

   f. Intercept Service will be provided on the main listed directory number.

   g. QWEST BUSINESS LINE PLUS is not available on Public Communication Service.

   h. The monthly rate for QWEST BUSINESS LINE PLUS covered under the Rate Stabilized Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is 1 year. The maximum RSP term is 3 years. Customers selecting an RSP will be sent a confirmation outlining the features, the length of the RSP, and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

   i. Effective April 11, 2005, additional QWEST BUSINESS LINE PLUS lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.

   j. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole or in part without Cause before the expiration date, the Customer will pay termination charges calculated at 15% of the remaining value of the terminated Services over the remaining Term, including any Services added after the date of this Acknowledgment. Additional terms are as specified in 2.2.14.

A termination charge will be waived if the Customer places an order to discontinue the service and replaces the line(s) within the Qwest region or purchases similar guaranteed Qwest services at 115% of the current value of the commitment.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSCOLE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A.2. (Cont’d)

k. A termination charge will be waived when customers change to QWEST CHOICE Business or QWEST CHOICE Plus described in 5.9.1, or Business Line Volume Purchase Plan described in 5.2.13.

l. Effective April 11, 2005, customers may not move the physical location of all or part of QWEST BUSINESS LINE PLUS.

3. Rates and Charges

a. The monthly rates that follow include business individual flat rate or additional flat rate line service and the standard features. Where applicable, incremental charges apply.

b. Existing customers will not incur nonrecurring charges when switching from QWEST BUSINESS LINE PLUS to basic business line service in Section 5 of this Catalog or QWEST CHOICE Business or QWEST CHOICE Business Plus in 5.9.1 of this Catalog.

(T)

c. Existing QWEST BUSINESS LINE PLUS customers may add or change features within the obsolete QWEST BUSINESS LINE PLUS package while the service remains at the same address for the same customer. No additional QWEST BUSINESS LINE PLUS packages may be added.
105. Obsolete Exchange Services

105.9 Packaged Services
105.9.1 Packages Associated with Basic Exchange Service
A.3. (Cont’d)

d. QWEST BUSINESS LINE PLUS will be provided at the following rates:

<table>
<thead>
<tr>
<th>USOC</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Month-to-Month Line</strong></td>
</tr>
<tr>
<td><strong>Rate Stabilized Line</strong></td>
</tr>
<tr>
<td>- 1 Year</td>
</tr>
<tr>
<td>- 2 Year</td>
</tr>
<tr>
<td>- 3 Year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Non-recurring Charge</th>
<th>Monthly Rate</th>
<th>Monthly Rate$^{[1]}</th>
<th>1, 2, or 3 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>$48.00</td>
<td>$41.00 (I)</td>
<td>$36.00 (I)</td>
<td>(T)</td>
</tr>
</tbody>
</table>

$^{[1]}$ Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete QWEST BUSINESS LINE PLUS.
Qwest Corporation
Catalog No. 2
WASHINGTON
SECTION 105
2nd Revised Sheet 27
Cancels 1st Revised Sheet 27
Effective: February 1, 2008

105. OBSOLETE EXCHANGE SERVICES

105.9  PACKAGED SERVICES

105.9.1 Packages Associated with Basic Exchange Service

B. Business CUSTOMCHOICE

Effective April 11, 2005, Business CUSTOMCHOICE in this configuration is obsolete. Customers will be allowed to retain the obsolete package only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Description

Business CUSTOMCHOICE is a package of features available to business customers only. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Services/Features

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line (Expanded)
  - Busy Line (External)
  - Busy Line (Overflow)
  - Busy Line/Don’t Answer (Expanded)
  - Busy Line (External)/Don’t Answer
  - Busy Line (Overflow)/Don’t Answer
  - Busy Line (Programmable)
- Don’t Answer
- Don’t Answer (Expanded)
- Don’t Answer (Programmable)
- Variable
- Call Transfer
- Call Waiting
- Call Waiting ID
- Caller ID Name and Number
- Continuous Redial
- Custom Ringing
- Do Not Disturb
- Hunting
- Last Call Return
- Long Distance Alert
- Message Waiting Indication

(T) NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.1.a. (Cont’d)

- Priority Call
- Remote Access Forwarding
- Scheduled Forwarding
- Selective Call Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-Way Calling
- QWEST Receptionist - Name & Number[1]

b. Optional Services/Features

- Minutes Free Calling Plan

2. Terms and Conditions

a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.B.1.a., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.

b. Existing Business CUSTOMCHOICE customers cannot take advantage of promotions for Business CUSTOMCHOICE or any of the services/features specified in 105.9.1.B.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Business CUSTOMCHOICE is subject to a minimum billing period of one month.

d. The Company may withdraw this offering with 30 days prior customer notification.

[1] Obsolete service; see 105.4.3, preceding, for further detail.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.2. (Cont’d)

   e. The monthly rate for Business CUSTOMCHOICE covered under the Rate Stabilization Plan (RSP) is guaranteed against Company initiated increases for the duration of the plan. The minimum RSP term is one year. The maximum RSP term is three years. Customers selecting an RSP will be sent a confirmation outlining the length of the commitment of the RSP and the method of computing the early termination charge. The confirmation will remind customers that the tariff provisions govern and the customer is obligated for the entire RSP commitment period. Rates will begin appearing on the first bill.

   f. Effective April 11, 2005, additional Business CUSTOMCHOICE lines may not be added. The Termination Liability will apply on the same terms and conditions for lines installed prior to April 11, 2005.

   g. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination charges. These charges are calculated at 15% of the remaining value of the terminated services over the remaining period, including any services added after the date of the original installation. Additional terms are specified in 2.2.14.

   h. A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region, or subscribes to similarly guaranteed Company services at 115% of the current value of the original commitment.

   i. A termination charge will be waived when customers change to QWEST CHOICE Business or QWEST CHOICE Business Plus described in 5.9.1 or the Business Line Volume Purchase Plan described in 5.2.13.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. Business CUSTOMCHOICE (Cont’d)

3. Rates and Charges

a. The monthly rates that follow include the rates for business individual flat rate or additional flat rate access line service.

b. Existing customers will not incur nonrecurring charges when switching from Business CUSTOMCHOICE to QWEST CHOICE Business or QWEST CHOICE Business Plus described in 5.9.1 of this Catalog.

c. Existing Business CUSTOMCHOICE customers may add or change features within the obsolete Business CUSTOMCHOICE package while the service remains at the same address for the same customer.

d. Business CUSTOMCHOICE will be provided at the following rates:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1)</td>
<td></td>
</tr>
<tr>
<td>Per individual or additional flat rate business line.</td>
<td>PGOCL</td>
</tr>
</tbody>
</table>

(2) Rate Stability Plan, per individual or additional flat rate business line[1]

- 1 Year | PGOCN | 54.00 (I) |
- 2 Year | PGOCO | 52.00 (I) |
- 3 Year | PGOCQ | 50.00 (I) |

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Business CUSTOMCHOICE.
EXCHANGE AND
NETWORK SERVICES
Effective: September 1, 2006

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
B.3.d. (Cont’d)

(3) Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account that includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MINUTES</th>
<th>INITIAL (30 SEC)</th>
<th>ADDITIONAL (6 SEC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>OBK5X</td>
<td>0 - 100</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>101 and over</td>
<td>$0.045</td>
<td>$0.009</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

C. QWEST CHOICE Business

Effective April 11, 2005, QWEST CHOICE Business in this configuration is obsolete. Customers will be allowed to retain their obsolete package as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Description

QWEST CHOICE Business is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package will automatically be provided UNISTAR Service on their line and are entitled to choose five services/features from the following list in their package.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
C.1. (Cont’d)

a. Standard Features

• Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
• Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don’t Answer
  - Call Forwarding Don’t Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
• Call Transfer
• Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
• Custom Ringing
• Dial Lock
• Directory Assistance (6 calls above allowance)
• Easy Access
• Hunting
• Last Call Return
• Message Waiting Indication – Audible or Audible/Visual
• Three-Way Calling
• Voice Messaging Service

b. In addition to choosing five services or features from the list in 105.9.1.C.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.C.1.a. at monthly rates specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

2. Terms and Conditions

   a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

   b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

   c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

   d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

   e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

   f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
C. QWEST CHOICE Business (Cont’d)

3. Rates and Charges

   a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

   b. Existing QWEST CHOICE Business customers cannot take advantage of promotions for QWEST CHOICE Business or any of the services/features specified in 105.9.1.C.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

   c. Existing QWEST CHOICE Business customers may add or change features as specified in 105.9.1.C.1.a., without a nonrecurring charge within the obsolete QWEST CHOICE Business package while the service remains at the same address for the same customer. No additional packages may be added.

   d. Existing QWEST CHOICE Business customers may add or change features as specified in 105.9.1.C.1.b. without a nonrecurring charge and the discounted monthly rates for the features will apply where appropriate.

   e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.C.1.a.

   f. QWEST CHOICE Business will be provided at the following rate:

      | USOC        | MONTHLY RATE |
      |-------------|--------------|
      | PGOBA       | $51.00 (I)   |

- Per individual or additional flat rate business line
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

D. QWEST CHOICE Two-line Business

Effective April 11, 2005, QWEST CHOICE Two-line Business is obsolete. Customers will be allowed to retain their obsolete package as long as service remains at the same location. The service may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Description

Two-line QWEST CHOICE Two-line Business is a package of features available to business customers in conjunction with an individual flat rate line and an additional flat rate access line. Business customers subscribing to the package will automatically be provided UNISTAR Service on both lines, Call Forwarding Busy Line, Call Forwarding Don’t Answer, Call Forwarding Busy Line/Don’t Answer or Hunting on the additional line and are entitled to choose five services/features from the following list in their package.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
D.1. (Cont’d)

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don’t Answer
  - Call Forwarding Don’t Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Directory Assistance (6 calls above allowance)
- Easy Access
- Hunting
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

b. In addition to choosing five services or features from the list in 105.9.1.D.1.a., preceding, a customer may also select one or more additional services or features from the list in 105.9.1.D.1.a. at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
   D. QWEST CHOICE Two-line Business (Cont’d)

   2. Terms and Conditions

      a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

      b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

      c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

      d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.

      e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their five selections of features/services.

      f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

      g. The five features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have QWEST CHOICE Business on both lines must subscribe to QWEST CHOICE Business on both lines at the rates specified in 105.9.1.C.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
D. QWEST CHOICE Two-line Business (Cont’d)

3. Rates and Charges

a. The monthly rate that follows includes a business individual flat rate and additional flat rate line as specified in 5.2.4, preceding. Where applicable, incremental charges specified in 5.1, preceding, apply.

b. Existing QWEST CHOICE Two-line Business customers cannot take advantage of promotions for QWEST CHOICE Two-line Business or any of the services/features specified in 105.9.1.D.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing QWEST CHOICE Two-line Business customers may add or change features as specified in 105.9.1.D.1.a., at no charge within the obsolete QWEST CHOICE Business package while the service remains at the same address for the same customer. No additional packages maybe added.

d. Existing QWEST CHOICE Two-line Business customers may add or change features as specified in 105.9.1.D.1.b., and the discounted rates for the features will apply where appropriate.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.D.1.a.

f. QWEST CHOICE Two-line Business will be provided at the following rates:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOBD</td>
<td>$82.00 (l)</td>
</tr>
</tbody>
</table>

Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

E. QWEST CHOICE Business

Effective September 24, 2007, Term Discount Pricing associated with QWEST CHOICE Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersede) in accordance with 2.2.1.E., preceding.

1. Term Discount Pricing

a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A.3.i., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line.

b. Qualifying lines and/or packages include the following:

- Flat Rate Business Lines (1FB)
- QWEST CHOICE Business
- QWEST CHOICE Business Plus
- QWEST CHOICE Business Add-A-Line
- Obsolete QWEST CHOICE Business[1]
- Obsolete QWEST CHOICE Two-line Business (counts as 2 lines)[1]
- Obsolete Business CUSTOMCHOICE[1]
- Obsolete QWEST BUSINESS LINE PLUS[1]
- Obsolete UTILITY LINE[1]

c. The discount will appear as a credit(s) on the customer’s bill. No partial month’s credit(s) can be provided.

d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

(M) Material moved from 5.9.1.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

E.1. (Cont’d)

f. Customers who opt out of the term pricing prior to the expiration of the 24 months will forfeit any discount provided from the start of the discount period to the date the customer opts out of term pricing. In the event the customer opts out of the arrangement, the forfeited discounts will appear as debits on the customer’s bill.

g. Customers may not initiate a renewal of the term pricing at the conclusion of the 24 month term period.

h. Customers may switch between QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line and not impact the initial term period. The discount will then apply to the rate of the appropriate package for the remainder of the term period.

i. In the event that a customer opts out of the term pricing, any discounts provided will not be forfeited when a customer enters into an agreement for similar Company services where the agreement value is equal to or greater than the remaining value of the existing QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line package term agreement.

(M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

F. QWEST CHOICE Business Plus

Effective September 24, 2007, Term Discount Pricing associated with QWEST CHOICE Business Plus found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

1. Term Discount Pricing

   a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.B.3.i., when a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line.

   b. Qualifying lines and/or packages include the following:
      - Flat Rate Business Lines (1FB)
      - QWEST CHOICE Business
      - QWEST CHOICE Business Plus
      - QWEST CHOICE Business Add-A-Line
      - Obsolete QWEST CHOICE Business[1]
      - Obsolete QWEST CHOICE Two-line Business (counts as 2 lines)[1]
      - Obsolete Business CUSTOMCHOICE[1]
      - Obsolete QWEST BUSINESS LINE PLUS[1]
      - Obsolete UTILITY LINE[1]

   c. The discount will appear as a credit(s) on the customer’s bill. No partial month’s credit(s) can be provided.

   d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

   [1] Obsolete Packages described in Section 105.

   (M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
F.1. (Cont’d)

   e. Any qualifying package added after establishment of the initial discount period
      will be entitled to the discount only for the remaining months of the initial
      period. For example, a customer who adds a package in month seven of the
      initial period will only be entitled to the discount for the remaining 17 months of
      the initial discount period for the additional package.

   f. Customers who opt out of the term pricing prior to the expiration of the 24
      months will forfeit any discount provided from the start of the discount period to
      the date the customer opts out of term pricing. In the event the customer opts
      out of the arrangement, the forfeited discounts will appear as debits on the
      customer’s bill.

   g. Customers may not initiate a renewal of the term pricing at the conclusion of the
      24 month term period.

   h. Customers may switch between QWEST CHOICE Business, QWEST CHOICE
      Business Plus or Add-A-Line and not impact the initial term period. The
      discount will then apply to the rate of the appropriate package for the remainder
      of the term period.

   i. In the event that a customer opts out of the term pricing, any discounts provided
      will not be forfeited when a customer enters into an agreement for similar
      Company services where the agreement value is equal to or greater than the
      remaining value of the existing QWEST CHOICE Business, QWEST CHOICE
      Business Plus or Add-A-Line package term agreement.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

G. Business CUSTOMCHOICE

Business CUSTOMCHOICE in this configuration is obsolete and will no longer be available to new customers after October 1, 2000.

1. Description

Business CUSTOMCHOICE is a package of features available to one, two, and three line business customers only. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Services/Features

• Anonymous Call Rejection
• Call Forwarding
  - Busy Line (Expanded)
  - Busy Line (External)
  - Busy Line (Overflow)
  - Busy Line/Don’t Answer (Expanded)
  - Busy Line (External)/Don’t Answer
  - Busy Line (Overflow)/Don’t Answer
  - Busy Line (Programmable)
  - Don’t Answer
  - Don’t Answer (Expanded)
  - Don’t Answer (Programmable)
  - Variable
• Call Transfer
• Call Waiting
• Call Waiting ID
• Caller ID Name and Number
• Continuous Redial
• Custom Ringing
• Hunting
• Last Call Return
• Long Distance Alert
• Message Waiting Indication

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
G.1.a. (Cont’d)

- Priority Call
- Selective Call Forwarding
- Speed Call - 8 Number
- Speed Call - 30 Number
- Three-Way Calling
- QWEST Receptionist - Name & Number[1]

b. Optional Services/Features

- Minutes Free Calling Plan

2. Terms and Conditions

a. A business customer may select an unlimited number of compatible services or features from the list in 105.9.1.G.1.a., preceding. All terms and conditions specified elsewhere apply for the respective services/features requested as part of this service.

b. Existing Business CUSTOMCHOICE customers cannot take advantage of promotions for Business CUSTOMCHOICE or any of the services/features specified in 105.9.1.G.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Business CUSTOMCHOICE is subject to a minimum billing period of one month.

d. The Company may withdraw this offering to customers at any time with appropriate notice.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

G. Business CUSTOMCHOICE (Cont’d)

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

b. Existing customers will not incur nonrecurring charges when adding Business CUSTOMCHOICE to an existing business individual flat rate access line.

c. Customers may continue to add features within the obsolete Business CUSTOMCHOICE package while the service remains at the same address for the same customer.

d. Business CUSTOMCHOICE will be provided at the following rates:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1)</td>
<td></td>
</tr>
<tr>
<td>(2)</td>
<td>PGOCM</td>
</tr>
</tbody>
</table>

(2) Minutes Free Calling Plan

The plan includes a designated number of minutes of intraLATA toll. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account that includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MINUTES</th>
<th>INITIAL PER MINUTE RATE (30 SEC.)</th>
<th>ADDITIONAL PER MINUTE RATE (6 SEC.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>OBK5X</td>
<td>0 - 100</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>101 and over</td>
<td>$0.045</td>
<td>$0.009</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

H. CUSTOMCHOICE

CUSTOMCHOICE introduced in this configuration on February 23, 1998, is obsolete and will no longer be available to new customers after September 30, 2000.

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Busy Line (programmable)
  - Don’t Answer
  - Don’t Answer (expanded)
  - Don’t Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-Way Calling
- QWEST Receptionist - Name and Number[1]

[1] Obsolete service; see 105.4.3, preceding, for further detail.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

H. CUSTOMCHOICE (Cont’d)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.H.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

b. Customers may continue to add features within the obsolete CUSTOMCHOICE package while the service remains at the same address for the same customer.

c. CUSTOMCHOICE will be provided at the following rate.

<table>
<thead>
<tr>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>USOC</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>• Per individual flat rate residence line[1] PGOCH $43.00 (I)</td>
</tr>
<tr>
<td>• Per additional flat rate residence line[1] PGOCJ 40.00 (I)</td>
</tr>
</tbody>
</table>

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

I. SELECTPAK

SELECTPAK in this configuration is obsolete and will no longer be available to new customers after September 30, 2000.

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding-Variable
- Call Waiting
- Continuous Redial
- Last Call Return
- Priority Call
- Three-Way Calling

2. Terms and Conditions

A customer is automatically provided with all of the services or features from the list in 1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

I. SELECTPAK (Cont’d)

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

b. Existing SELECTPAK customers cannot take advantage of promotions for SELECTPAK any of the services/features specified in 1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Customers may continue to add features within the obsolete SELECTPAK package while the service remains at the same address for the same customer.

d. SELECTPAK will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOVA</td>
<td>$35.00 (I)</td>
</tr>
</tbody>
</table>

• Per individual or additional flat rate residence line[1]


WA2019-008

NOTICE
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105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

J. Two-line CUSTOMCHOICE

Two-line CUSTOMCHOICE is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional and individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Busy Line (programmable)
  - Don’t Answer
  - Don’t Answer (expanded)
  - Don’t Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-listed Service Listing
- Priority Call
- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J.1. Cont'd)

• Three-way Calling
• QWEST Receptionist - Name and Number[1]

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.J.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have CUSTOMCHOICE features on both lines must subscribe to CUSTOMCHOICE at the rates specified in 105.9.1.H.

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual and additional line flat rate service.

b. Existing Two-line CUSTOMCHOICE customers may add or change features within the obsolete Two-line CUSTOMCHOICE package while the service remains at the same address for the same customer.

c. Two-line CUSTOMCHOICE will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per individual and additional flat rate residence line</td>
<td>PGOCG</td>
</tr>
</tbody>
</table>

[1] Obsolete service; see 105.4.3, proceeding, for further detail.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

K. POPULARCHOICE

POPULARCHOICE is obsolete and is not available to new customers after May 5, 2003.

1. Description

POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- Security Screen

- Three-way Calling
- QWEST Receptionist- Name and Number[1]
- Voice Messaging Service

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.K.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. POPULARCHOICE (Cont'd)

3. Rates and Charges

   a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4.

   b. Existing POPULARCHOICE customers cannot take advantage of promotions for POPULARCHOICE or any of the services/features specified in 105.9.1.K.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

   c. Existing POPULARCHOICE customers may add or change features within the obsolete POPULARCHOICE package while the service remains at the same address for the same customer.

   d. POPULARCHOICE will be provided at the following rate:


<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per individual or additional flat rate residence line with Voice Messaging Service</td>
<td>PGOP7 $47.00 (I)</td>
</tr>
<tr>
<td>• Per individual or additional flat rate residence line without Voice Messaging Service</td>
<td>PGOPX 47.00 (I)</td>
</tr>
</tbody>
</table>

[1] The rates shown are in addition to the rates identified in 105.9.1.K.3.a. and 105.9.1.K.3.c. above.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

L. Two-line POPULARCHOICE

POPULARCHOICE is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line POPULARCHOICE is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

• Anonymous Call Rejection
• Call Forwarding
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Variable
• Call Rejection
• Call Waiting
• Call Waiting ID
• Caller ID - Name and Number
• Continuous Redial
• Easy Access
• Last Call Return
• Long Distance Alert
• Message Waiting Indication – Audible
• Message Waiting Indication – Audible/Visual
• Non-listed Service Listing
• Security Screen

• Three-way Calling
• QWEST Receptionist - Name and Number[1]
• Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(D) NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L. Two-line POPULARCHOICE (Cont’d)

2. Terms and Conditions

   A customer may select an unlimited number of compatible services or features from the list in 105.9.1.L.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have POPULARCHOICE features on both lines must subscribe to POPULARCHOICE at the rates specified in 105.9.1.K., preceding.

3. Rates and Charges

   a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

   b. Existing Two-line POPULARCHOICE customers cannot take advantage of promotions for Two-line POPULARCHOICE or any of the services/features specified in 105.9.1.L.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

L. Two-line POPULARCHOICE (Cont’d)

c. Existing Two-line POPULARCHOICE customers may add or change features within the obsolete Two-line POPULARCHOICE package while the service remains at the same address for the same customer.

d. Two-line POPULARCHOICE will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per individual or additional flat rate residence line with Voice Messaging Service</td>
<td>PGOP8</td>
</tr>
<tr>
<td>• Per individual or additional flat rate residence line without Voice Messaging Service</td>
<td>PGOPY</td>
</tr>
</tbody>
</table>
105. **Obsolete Exchange Services**

105.9 Packaged Services

105.9.1 Packages Associated with Basic Exchange Service (Cont’d)

M. **CUSTOMCHOICE-COMPLETE**

**CUSTOMCHOICE-COMPLETE** is obsolete and is not available to new customers after May 5, 2003.

1. Description

**CUSTOMCHOICE-COMPLETE** is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features for **CUSTOMCHOICE** specified in 105.9.1.D. and the services/features specified below:

- **LINE-BACKER**
- **SECURITY SCREEN**
- Voice Messaging Service

2. Terms and Conditions

A **CUSTOMCHOICE-COMPLETE** customer may select an unlimited number of compatible **CUSTOMCHOICE** services or features found in 105.9.1.H.1., preceding as well as those in 105.9.1.M.1., above. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.
3. Rates and Charges

   a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4.

   b. Existing CUSTOMCHOICE-COMPLETE customers cannot take advantage of promotions for CUSTOMCHOICE-COMPLETE or any of the services/features specified in CUSTOMCHOICE in 105.9.1.H.1., or in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

   c. Existing CUSTOMCHOICE-COMPLETE customers may add or change features within the obsolete CUSTOMCHOICE-COMPLETE package while the service remains at the same address for the same customer.

   d. CUSTOMCHOICE-COMPLETE will be provided at the following rate:

      | Package Description                                      | USOC | Monthly Rate[1] |
      |----------------------------------------------------------|------|-----------------|
      | Per individual and additional flat rate residence line   |      |                 |
      | with Voice Messaging Service                             | PGOC7| $51.00 (I)      |
      | Per individual and additional flat rate residence line   |      |                 |
      | without Voice Messaging Service                          | PGOCX| 51.00 (I)       |

[1] The rates shown are in addition to the rates identified in 105.9.1.M.3.a. and 105.9.1.M.3.c. above.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

N. Two-line CUSTOMCHOICE-COMPLETE

Two-line CUSTOMCHOICE-COMPLETE is obsolete and is not available to new customers after May 5, 2003.

1. Description

Two-line CUSTOMCHOICE-COMPLETE is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features in Two-line CUSTOMCHOICE specified in 105.9.1.J.1., in addition to the services/features below:

• LINEBACKER
• SECURITY SCREEN
• Voice Messaging Service

2. Terms and Conditions

a. A Two-line CUSTOMCHOICE-COMPLETE customer may select an unlimited number of compatible Two-line CUSTOMCHOICE services or features found in 105.9.1.J.1., preceding as well as those in 105.9.1.N.1., above. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply. Customers wishing to have CUSTOMCHOICE-COMPLETE features on both lines must subscribe to CUSTOMCHOICE-COMPLETE at the rates specified in 105.9.1.M., preceding.

b. LINEBACKER will be provided on both lines if the customer selects that service.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

N. Two-line CUSTOMCHOICE-COMPLETE (Cont'd)

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

b. Existing Two-line CUSTOMCHOICE-COMPLETE customers cannot take advantage of promotions for Two-line CUSTOMCHOICE-COMPLETE or any of the Two-line CUSTOMCHOICE services/features specified in 105.9.1.J.1., or in 105.9.1.N.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line CUSTOMCHOICE-COMPLETE customers may add or change features within the obsolete Two-line CUSTOMCHOICE-COMPLETE package while the service remains at the same address for the same customer.

d. Two-line CUSTOMCHOICE-COMPLETE will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per individual and additional flat rate residence line with Voice Messaging Service</td>
<td>$67.00 (I)</td>
</tr>
<tr>
<td>• Per individual and additional flat rate residence line without Voice Messaging Service</td>
<td>67.00 (I)</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

O. VALUECHOICE

VALUECHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. VALUECHOICE is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

• Anonymous Call Rejection
• Call Forwarding - Variable
• Call Waiting or Call Waiting ID
• Caller Identification - Name and Number
• Long Distance Alert
• Three-Way Calling

b. In addition to the standard features, a customer may select one or more of the following optional features:

• Call Forwarding
  - Busy Line/Don’t Answer (Expanded)
  - Busy Line (Overflow)/Don’t Answer

• Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O. VALUECHOICE (Cont'd)

c. In addition to the standard and optional features, a customer may select the following optional package of services.

• PRIVACYPAK
  - Call Rejection
  - Non-listed Service Listing
  - SECURITY SCREEN
  - Selective Call Waiting

2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

O. VALUECHOICE (Cont'd)

3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4 for residence individual or additional line flat rate service.

b. Existing VALUECHOICE customers cannot take advantage of promotions for VALUECHOICE unless specifically allowed by the terms and conditions of the promotion.

c. Existing VALUECHOICE customers may add or change features within the obsolete VALUECHOICE and optional packages at no charge while the service remains at the same address for the same customer.

d. VALUECHOICE and optional packages will be provided at the following rate.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCV6X</td>
<td>$41.00 (I)</td>
</tr>
<tr>
<td>FFKX2</td>
<td>5.00</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.9 Packaged Services
105.9.1 Packages Associated with Basic Exchange Service (Cont’d)

P. Two-line VALUE CHOICE

Two-line VALUE CHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. Two-line VALUE CHOICE is a package of services/features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features listed below:

Standard Services/Features:

• Anonymous Call Rejection
• Call Forwarding - Variable
• Call Waiting or Call Waiting ID
• Caller Identification - Name and Number
• Long Distance Alert
• Three-Way Calling

b. In addition to the standard features, a customer may select one or more of the following optional features:

• Call Forwarding
  - Busy Line/Don’t Answer (Expanded)
  - Busy Line (Overflow)/Don’t Answer

• Message Waiting Indication
  - Audible
  - Audible/Visual
  - Visual
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P. Two-line VALUECHOICE (Cont’d)

c. In addition to the standard and optional features, a customer may select the following optional package of services.

- PRIVACYPAK
  - Call Rejection
  - Non-listed Service Listing
  - SECURITY SCREEN
  - Selective Call Waiting

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

b. A customer may select an unlimited number of compatible services or features from the list in 105.9.1.P.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have Two-line VALUECHOICE features or PRIVACYPAK on both lines must subscribe to VALUECHOICE at the rates specified in 105.9.1.O., preceding.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

P. Two-line VALUECHOICE (Cont'd)

3. Rates and Charges

a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

b. Existing Two-line VALUECHOICE customers cannot take advantage of promotions for Two-line VALUECHOICE unless specifically allowed by the terms and conditions of the promotion.

c. Existing Two-line VALUECHOICE customers may add or change features within the obsolete Two-line VALUECHOICE and optional packages at no charge while the service remains at the same address for the same customer.

d. Two-line VALUECHOICE and optional packages will be provided at the following rate.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOVB</td>
<td>$54.00  (I)</td>
</tr>
<tr>
<td>FFKX2</td>
<td>5.00</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 Packages Associated with Basic Exchange Service (Cont'd)

Q. PREFERREDCHOICE

PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- LINE-BACKER Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- SECURITY SCREEN
- Selective Call Waiting

- Three-way Calling
- QWEST Receptionist - Name and Number[1]
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.1 (Cont'd)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- **CONVENIENCEPAK**
  - Call Following
  - Custom Ringing
  - Do Not Disturb
  - Priority Call
  - Speed Calling 8
  - Speed Calling 30

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.Q.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4.

b. Existing PREFERREDCHOICE customers cannot take advantage of promotions for PREFERREDCHOICE or any of the services/features specified in 105.9.1.Q.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Q.3. (Cont'd)

c. Existing PREFERREDCHOICE customers may add or change features within the obsolete PREFERREDCHOICE and optional packages at no charge while the service remains at the same address for the same customer.

d. PREFERREDCHOICE and optional packages will be provided at the following rate.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per individual or additional flat rate residence line with Voice Messaging Service</td>
<td>PGOFD</td>
</tr>
<tr>
<td>• Per individual or additional flat rate residence line without Voice Messaging Service</td>
<td>PGOFE</td>
</tr>
<tr>
<td>• Optional CONVENIENCEPAK</td>
<td>FFK7N</td>
</tr>
</tbody>
</table>

[1] The rates shown are in addition to the rates identified in 105.9.1.Q.3.a. and 105.9.1.Q.3.c., preceding.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont'd)

R. Two-line PREFERREDCHOICE

Two-line PREFERREDCHOICE is obsolete and is not available to new customers after August 16, 2004.

1. Description

a. Two-line PREFERREDCHOICE is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

- Anonymous Call Rejection
- Call Forwarding
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Easy Access
- Last Call Return
- LINE-BACKER Service
- Long Distance Alert
- Message Waiting Indication – Audible
- Message Waiting Indication – Audible/Visual
- Non-listed Service Listing
- SECURITY SCREEN
- Selective Call Waiting

- Three-way Calling
- QWEST Receptionist - Name and Number[1]
- Voice Messaging Service

[D]

[1] Obsolete service; see 105.4.3, preceding, for further detail.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE
R.1. (Cont’d)

b. In addition to the standard and optional features, a customer may select the following optional package of services.

- **CONVENIENCEPAK**
  - Call Following
  - Priority Call
  - Custom Ringing
  - Speed Calling 8
  - Speed Calling 30
  - Do Not Disturb

2. Terms and Conditions

   A customer may select an unlimited number of compatible services or features from the list in 105.9.1.R.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates. Customers wishing to have **PREFERREDCHOICE** features or the optional **CONVENIENCEPAK** on both lines must subscribe to **PREFERREDCHOICE** at the rates specified in 105.9.1.Q.

3. Rates and Charges

   a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

   b. Existing Two-line **PREFERREDCHOICE** customers cannot take advantage of promotions for Two-line **PREFERREDCHOICE** or any of the services/features specified in 105.9.1.R.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

R. Two-line PREFERREDCHOICE (Cont’d)

c. Existing Two-line PREFERREDCHOICE customers may add or change features within the obsolete PREFERREDCHOICE and optional packages at no charge while the service remains at the same address for the same customer.

d. Two-line PREFERREDCHOICE and optional packages will be provided at the following rate.

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Per individual or additional flat rate residence line with Voice Messaging Service</td>
<td>PGOFA</td>
<td>$62.00 (I)</td>
</tr>
<tr>
<td>• Per individual or additional flat rate residence line without Voice Messaging Service</td>
<td>PGOFB</td>
<td>62.00 (I)</td>
</tr>
<tr>
<td>• Optional CONVENIENCEPAK</td>
<td>FFK7N</td>
<td>5.00</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

S. QWEST CHOICE Home

QWEST CHOICE Home is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package will automatically be provided with LINEBACKER Service on their line and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - SECURITY SCREEN
- Call Forwarding Busy Line/Don’t Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert

- Custom Ringing
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S. QWEST CHOICE Home (Cont’d)

b. In addition to choosing three services or features from the list in 105.9.1.S.1., preceding, a customer may select one or more additional services or features from the list in 105.9.1.S.1., at rates and charges specified elsewhere. Directory Assistance and Voice Messaging cannot be selected as additional services or features.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.

d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

S. QWEST CHOICE Home (Cont’d)

3. Rates and Charges

   a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service.

   b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 105.9.1.S.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

   c. Existing QWEST CHOICE Home customers may add or change features within the obsolete QWEST CHOICE Home Services specified in 105.9.1.S.1., without a nonrecurring charge while the service remains at the same address for the same customer.

   d. Existing QWEST CHOICE Home customers may add or change features as specified in 105.9.1.S.1.b.

   e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.S.1.

   f. QWEST CHOICE Home will be provided at the following rates:

      | USOC       | MONTHLY RATE |
      |------------|-------------|
      | PGORA      | $43.00 (I)  |

The information contained in this document is subject to change.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

T. QWEST CHOICE Two-line Home

QWEST CHOICE Two-line Home is obsolete and is not available to new customers after August 16, 2004.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package will automatically be provided LINEBACKER Service on both lines and are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - SECURITY SCREEN
- Call Forwarding Busy Line/Don’t Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Three-Way Calling
- Voice Messaging Service

(D)
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T. QWEST CHOICE Two-line Home (Cont’d)

   e. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

   f. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

   g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

   h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have QWEST CHOICE Home on both lines must subscribe to QWEST CHOICE Home on both lines at the rates specified in 105.9.1.S.
## 105. OBSOLETE EXCHANGE SERVICES

### 105.9 PACKAGED SERVICES

#### 105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

T. **QWEST CHOICE** Two-line Home (Cont’d)

3. Rates and Charges

   a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual and additional line flat rate service.

   b. Existing **QWEST CHOICE** Two-line Home customers cannot take advantage of promotions for **QWEST CHOICE** Two-line Home or any of the service/feature specified in 105.9.1.T.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

   c. Existing **QWEST CHOICE** Two-line Home customers may add or change features within the obsolete **QWEST CHOICE** Two-line Home Services specified in 105.9.1.T.1., without a nonrecurring charge while the service remains at the same address for the same customer

   d. Existing **QWEST CHOICE** Two-line Home customers may add or change features as specified in 105.9.1.T.1.b.

   e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.T.1.

   f. **QWEST CHOICE** Two-line Home will be provided at the following rates:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGORB</td>
<td>$59.00 (I)</td>
</tr>
</tbody>
</table>

• Per individual and additional flat rate residence line
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

U. SELECTPAK

SELECTPAK introduced in this configuration on October 1, 2000, (formerly known as VALUECHOICE) is obsolete and will no longer be available to new customers after May 5, 2003.

1. Description

SELECTPAK is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

• Anonymous Call Rejection
• Call Waiting
• Continuous Redial
• Last Call Return
• Three-Way Calling

In addition to the standard features, a customer may select one or more of the following optional features:

• Call Forwarding – Variable
• Do Not Disturb
• Non-listed Service Listing
• Priority Call

2. Terms and Conditions

A customer is automatically provided with all of the standard services or features from the list in 105.9.1.U.1, preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

U. SELECTPAK (Cont'd)

3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4 for residence individual and additional line flat rate service.

b. Existing SELECTPAK customers cannot take advantage of promotions for SELECTPAK any of the services/features specified in 105.9.1.U.1., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Existing SELECTPAK customers may add or change optional features at no charge within the obsolete SELECTPAK package while the service remains at the same address for the same customer.

d. SELECTPAK will be provided at the following rate. Customers may add additional optional features within the package at no additional charge.

<table>
<thead>
<tr>
<th>PER INDIVIDUAL OR ADDITIONAL FLAT RATE RESIDENCE LINE[1]</th>
<th>USOC</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGOVC</td>
<td>$41.00 (I)</td>
</tr>
</tbody>
</table>

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

V. CUSTOMCHOICE

CUSTOMCHOICE introduced in this configuration on October 1, 2000, is obsolete and will no longer be available to new customers after May 5, 2003.

1. Description

CUSTOMCHOICE is a package of features available to residential customers in conjunction with an additional or individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

- Anonymous Call Rejection
- Call Following (Remote Access Forwarding)
- Call Forwarding
  - Busy Line (expanded)
  - Busy Line (overflow)
  - Busy Line/Don’t Answer (expanded)
  - Busy Line (overflow)/Don’t Answer
  - Busy Line (programmable)
  - Don’t Answer
  - Don’t Answer (expanded)
  - Don’t Answer (programmable)
  - Variable
- Call Rejection
- Call Waiting
- Call Waiting ID
- Caller ID - Name and Number
- Continuous Redial
- Custom Ringing Service
- Do Not Disturb
- Easy Access
- Last Call Return
- Long Distance Alert
- Message Waiting Indication
- Non-Listed Service Listing
- Priority Call

(T)
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

V.1. (Cont’d)

- Selective Call Forwarding
- Speed Calling - 8 Number
- Speed Calling - 30 Number
- Three-Way Calling
- QWEST RECEPTIONIST - Name and Number

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.V.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4.

b. Existing CUSTOMCHOICE customers may add or change features within the obsolete CUSTOMCHOICE package while the service remains at the same address for the same customer.

c. CUSTOMCHOICE will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per individual flat rate residence line[1]</td>
<td>PGOCC</td>
</tr>
<tr>
<td>Per additional flat rate residence line[1]</td>
<td>PGOCA</td>
</tr>
</tbody>
</table>

5. EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

W. QWEST CHOICE Home

QWEST CHOICE Home in this configuration is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - SECURITY SCREEN
- Call Forwarding Busy Line/Don’t Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- LINE-BACKER
- Message Waiting Indication – Audible or Audible/Visual
- QWEST Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(K) Material moved to Sheet 95.
(M) Material moved from 5.9.1.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W.1. Cont’d)

b. In addition to choosing three services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

   a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

   b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

   c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

   d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

   e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

   f. QWEST Receptionist[1] counts as two of a customer’s feature selections, Call Waiting and Caller ID.

   g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(K) Material moved to Sheet 96.
(M) Material moved from 5.9.1.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. QWEST CHOICE Home (Cont’d)

3. Rates and Charges

a. The monthly rates include a residence individual flat rate line or an additional flat rate line as specified in 5.2.4.

b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where QWEST CHOICE Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. QWEST CHOICE Home will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGO1H</td>
<td>$42.00 (I)</td>
</tr>
</tbody>
</table>

Per individual or additional flat rate residence line with three features

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation
Catalog No. 2
Washington
SECTION 105

EXCHANGE AND
NETWORK SERVICES
Effective: June 18, 2010

1st Revised Sheet 83
Cancels Original Sheet 83

105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

X. QWEST CHOICE Two-line Home

QWEST CHOICE Two-line Home in this configuration is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers are entitled to choose three services/features from the following list in their package.

a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - SECURITY SCREEN
- Call Forwarding Busy Line/Don’t Answer
- Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
- Call Rejection
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing (first Custom Ringing number only)
- Directory Assistance (6 calls)
- Easy Access
- Last Call Return
- LINEBACKER
- Message Waiting Indication – Audible or Audible/Visual
- QWEST Receptionist – Name and Number[1]
- Three-Way Calling
- Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(K) Material moved to Sheet 98.
(M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

X.1. (Cont’d)

b. In addition to choosing three services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

(M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.

f. QWEST Receptionist counts as two of a customer’s feature selections, Call Waiting and Caller ID.

g. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have QWEST CHOICE Home on both lines must subscribe to QWEST CHOICE Home on both lines at the rates specified in 105.9.1.W., preceding.

i. Standalone residential basic exchange service is available in 5.2. Rates and charges for standalone features may be individually purchased from this Catalog. (C) (C)
3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line and an additional flat rate line as specified in 5.2.4.

b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4 apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1a., preceding.

f. *QWEST CHOICE* Two-line Home will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGO2H</td>
<td><strong>$58.00</strong> (I)</td>
</tr>
</tbody>
</table>

*Per individual and additional flat rate residence line with three features*
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

Y. QWEST CHOICE Home Plus

QWEST CHOICE Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Home Plus is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the services/features specified below:

a. Standard Features

  • Caller ID Family
    - Anonymous Call Rejection
    - Caller ID – Name and Number
    - SECURITY SCREEN
  • Call Forwarding Busy Line/Don’t Answer
  • Call Forwarding Family
    - Call Following
    - Call Forwarding Variable
    - Selective Call Forwarding
  • Call Rejection
  • Call Waiting Family
    - Call Waiting
    - Call Waiting ID
    - Selective Call Waiting
    - Long Distance Alert
  • Custom Ringing (first Custom Ringing number only)
  • Directory Assistance (6 calls)
  • Easy Access
  • Last Call Return
  • LINE-BACKER
  • Message Waiting Indication – Audible or Audible/Visual
  • QWEST Receptionist – Name and Number[1]
  • Three-Way Calling
  • Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(M) Material moved from 5.9.1.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Y. QWEST CHOICE Home Plus (Cont’d)

b. In addition to choosing services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the QWEST CHOICE Home Plus package.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

(M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Y. QWEST CHOICE Home Plus (Cont’d)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. Standalone residential basic exchange service is available in 5.2. Rates and charges for standalone features may be individually purchased from this Catalog.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Y. QWEST CHOICE Home Plus (Cont’d)

3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line and an additional flat rate line as specified in 5.2.4.

b. Existing QWEST CHOICE Home Plus customers cannot take advantage of promotions for QWEST CHOICE Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the line apply where QWEST CHOICE Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. QWEST CHOICE Home Plus will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGO1P</td>
<td>$46.00 (I)</td>
</tr>
</tbody>
</table>

• Per individual and additional flat rate residence line
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

Z. QWEST CHOICE Two-line Home Plus

QWEST CHOICE Two-line Home Plus is obsolete and is not available to new customers after June 18, 2010.

1. Description

QWEST CHOICE Two-line Home Plus is a package of features available to residential customers in conjunction with an individual flat rate and additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

   • Caller ID Family
     - Anonymous Call Rejection
     - Caller ID – Name and Number
     - SECURITY SCREEN
   • Call Forwarding Busy Line/Don’t Answer
   • Call Forwarding Family
     - Call Following
     - Call Forwarding Variable
     - Selective Call Forwarding
   • Call Rejection
   • Call Waiting Family
     - Call Waiting
     - Call Waiting ID
     - Selective Call Waiting
     - Long Distance Alert
   • Custom Ringing (first Custom Ringing number only)
   • Directory Assistance (6 calls )
   • Easy Access
   • Last Call Return
   • LINEBACKER
   • Message Waiting Indication – Audible or Audible/Visual
   • QWEST Receptionist – Name and Number[1]
   • Three-Way Calling
   • Voice Messaging Service

[1] Obsolete service; see 105.4.3, preceding, for further detail.

(M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z.1. Cont’d)

b. In addition to choosing services or features from the list in 1.a., preceding, a customer may select additional services or features at rates and charges specified elsewhere. Directory Assistance cannot be selected as an additional service or feature outside of the QWEST CHOICE Two-line Home Plus package.

2. Terms and Conditions

a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.

b. A customer may choose one or more of the features in the Caller ID Family as one of their selections. A customer choosing Security Screen must also choose Caller ID - Name and Number.

c. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may also add Long Distance Alert as part of that selection.

d. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

(M) Material moved from 5.9.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z.2. (Cont’d)

e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.

f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have QWEST CHOICE Home Plus on both lines must subscribe to QWEST CHOICE Home Plus on both lines at the rate specified in 105.9.1.Y., preceding.

h. Standalone residential basic exchange service is available in 5.2. Rates and charges for standalone features may be individually purchased from this Catalog. (C)
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z. QWEST CHOICE Two-line Home Plus (Cont’d)

3. Rates and Charges

a. The monthly rates following include a residence individual flat rate line and an additional flat rate line as specified in 5.2.4.

b. Existing QWEST CHOICE Two-line Home Plus customers cannot take advantage of promotions for QWEST CHOICE Two-line Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.

c. Normal nonrecurring charges associated with the lines as specified in 5.2.4 apply where QWEST CHOICE Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.

d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.

e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.

f. QWEST CHOICE Two-line Home Plus will be provided at the following rate:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>PGO2P</td>
<td>$62.00 (I)</td>
</tr>
</tbody>
</table>
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

AA. QWEST Home Phone

1. Description

QWEST Home Phone is a package of features available to residential customers in conjunction with an individual flat rate or additional flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified below:

a. Standard Features

• Caller ID Family
  - Anonymous Call Rejection
  - Caller ID – Name and Number
  - SECURITY SCREEN
• Call Forwarding Busy Line/Don’t Answer
• Call Forwarding Family
  - Call Following
  - Call Forwarding Variable
  - Selective Call Forwarding
• Call Rejection
• Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting ID
• Easy Access
• Last Call Return
• Message Waiting Indication – Audible or Audible/Visual
• NO SOLICITATION
• Three-Way Calling
• Voice Messaging Service

(M) Material moved from Section 5.9.1.

WA2017-020
105. OBSOLETE EXCHANGE SERVICES

105.9  PACKAGED SERVICES

105.9.1  PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

AA.  QWEST Home Phone (Cont’d)

2. Terms and Conditions
   a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
   b. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don’t Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider’s Voice Messaging Service will be provided with Call Forwarding Busy/Don’t Answer, Easy Access and Message Waiting Indication.
   c. A customer may subscribe to a qualifying Qwest Long Distance calling plan in conjunction with their QWEST Home Phone package. Terms and conditions apply for QWEST Home Phone Unlimited (PGOQU) and QWEST Home Phone Plus (PGOQV) as specified in the Qwest Long Distance Corporation international, interstate and intrastate tariffs, price lists and rate schedules located at www.qwest.com.
   d. Only QWEST Home Phone (PGOQW) purchased without a qualifying Qwest Long Distance calling plan is available for resale.
   e. All services or features selected in the package(s) can only be provided where technically available and compatible with other features the customer may choose to order.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

AA. QWEST Home Phone (Cont’d)

3. Rates and Charges
   a. The monthly rate, following, includes the rate specified in 5.2.4 for residence individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 apply.
   b. Normal nonrecurring charges associated with the line apply where QWEST Home Phone is provided in association with the installation of a new residence individual or additional flat rate line.
   c. Services or features specified in 1.a., preceding may be added or changed without a nonrecurring charge.
   d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.a., preceding.
   e. The monthly rates that follow do not include the monthly rates and/or per minute charges for the qualifying QWEST Long Distance plans.
   f. QWEST Home Phone packages will be provided at the following rate.

   **MONTHLY RATE**

   • Per individual or additional flat rate residence line $35.00

   (M) Material moved from Section 5.9.1.

WA2017-020

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES (Cont’d)

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Additional Line Feature Packages

Additional Lines Feature Packages are obsolete and are not available to new customers after May 5, 2003.

1. Description

a. Additional Feature Packages are optional packages available to residential customers. Additional Line Feature Packages offer the customer a choice of subscribing to either the Fax Package, Teen/Roommate Package, or Home Office Package as described below.

(1) Fax Package

- Custom Ringing
- Continuous Redial
- Last Call Return

(2) Teen/Roommate Package

- Call Waiting
- Three-Way Calling
- Last Call Return

(3) Home Office Package

- Caller ID-Name and Number
- Call Forwarding-Variable
- Three-Way Calling
- Custom Ringing

2. Terms and Conditions

a. The rates and charges are in addition to all rates and charges for the associated underlying service.

b. All terms and conditions specified elsewhere for the respective services/features shall apply.

(M) Material moved from Sheet 80.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. Obsolete Exchange Services

105.9 Packaged Services

105.9.2 Packages Not Associated With Basic Exchange Service

A.2. (Cont’d)

c. Existing customers may continue to subscribe to the Additional Lines Feature Packages while the service remains at the same address for the same customer but, may not add or change packages.

d. Packages are available only on additional lines and only one package will be provided per additional line.

e. Customers must agree to subscribe to all services in the packages.

3. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax Package, each line arranged</td>
<td>FPR2U</td>
<td>$5.00 (I)</td>
</tr>
<tr>
<td>Teen/Roommate Package, each line arranged</td>
<td>FPR3W</td>
<td>7.00 (I)</td>
</tr>
<tr>
<td>Home Office Package each line arranged</td>
<td>FPR4X</td>
<td>9.00 (I)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGED SERVICES
105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE (Cont’d)

B. SMARTSET Feature Packages

SMARTSET Feature Packages are obsolete and are not available to new customers after April 11, 2005. Customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.

1. Description

a. SMARTSET Feature Packages are optional packages available to business customers. SMARTSET Feature Packages offer the customer a choice of subscribing to either the SMARTSET or SMARTSET PLUS Package as described below.

(1) SMARTSET Package

• Call Waiting (includes Call Waiting ID).
• Caller ID Name and Number
• Call Forwarding Variable

(2) SMARTSET PLUS Package

• Call Waiting (includes Call Waiting ID)
• Caller ID Name and Number
• Call Forwarding Busy Line/don’t Answer Expanded
• Message Waiting Indication Audible

2. Terms and Conditions

a. The rates and charges are in addition to all rates and charges for the associated underlying service.

b. All terms and conditions specified elsewhere for the respective services/features shall apply.

c. Nonrecurring charges do not apply to change an existing Custom Calling Package to either the SMARTSET or SMARTSET PLUS Package.

(M) Material moved from Sheet 82.
105. OBSOLETE EXCHANGE SERVICES

105.9 PACKAGE SERVICES

105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

B. SMARTSET Feature Packages (Cont’d)

3. Rates and Charges

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMARTSET Package, each line arranged</td>
<td>NLUY1</td>
<td>[1]</td>
<td>$13.00 (I)</td>
</tr>
<tr>
<td>SMARTSET PLUS Package, each line arranged</td>
<td>NLUY2</td>
<td>[1]</td>
<td>13.00 (I)</td>
</tr>
</tbody>
</table>

[1] Same nonrecurring charge as found in 5.4.3.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.2 CORE CONNECT

Effective December 24, 2014, CORE CONNECT Professional is obsolete and no longer available to new customers. Existing customers with CORE CONNECT Professional will be allowed to retain CORE CONNECT Professional for the duration of their term as long as they remain at the same location. Additional Unlimited Business Voice Lines can be added to their existing agreement. Termination fees will be waived for CORE CONNECT Professional customers who disconnect their service prior to the expiration of their term as the result of a move to a different location.

A. Description

CORE CONNECT Professional is available to current business customers who subscribed to CenturyLink qualifying products and services under month to month, 1-year, 2-year, 3-year or 5-year term plans.

The following qualifying products and services are required for CORE CONNECT Professional:

- Minimum three (3) business lines included in Choice Business Plus packages
- Minimum three (3) Core Connect Professional Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service (HSI) with Core Service Pack up to 12Mbps

B. Terms and Conditions

For Terms and Conditions, see Section 5.11.2, preceding.

Early Termination Fees for CORE CONNECT Professional are as follows:

<table>
<thead>
<tr>
<th>TERM</th>
<th>TERMINATION FEE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 year</td>
<td>$200.00</td>
</tr>
<tr>
<td>2 year</td>
<td>400.00</td>
</tr>
<tr>
<td>3 year</td>
<td>600.00</td>
</tr>
<tr>
<td>5 year</td>
<td>800.00</td>
</tr>
</tbody>
</table>

(M) Material moved from Section 5.11.2.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.2 CORE CONNECT (CONT’D)

C. Rates and Charges

1. The monthly rates that follow include the local voice services. Where applicable, incremental charges specified in 5.1 of this Catalog apply.

2. Nonrecurring charges may apply as specified in C.4., following.

3. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance plan or CenturyLink High Speed Internet Service Plan.

4. CORE CONNECT Professional Local Voice Services will be provided at the following rates.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per CORE CONNECT Professional</td>
<td>$50.00</td>
<td>$100.00[1]</td>
</tr>
<tr>
<td>PGOQO/PGOQR</td>
<td></td>
<td>(M)</td>
</tr>
<tr>
<td>Unlimited Business Voice Line</td>
<td>50.00</td>
<td>25.00</td>
</tr>
<tr>
<td>PGOQY</td>
<td></td>
<td>(N)</td>
</tr>
</tbody>
</table>

[1] Monthly rate is one PGOQO and two PGOQRs for the minimum three (3) lines. (M)

(M) Material moved from 5.11.2.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

Effective June 15, 2018, PURCHASE PLUS REWARD Plan is grandfathered to current customers for the life of their contract and will not be offered to new customers.

A. Description

1. PURCHASE PLUS REWARD Plan is an offering available to business customers who enter into a one-year, two-year or three-year TOTAL ADVANTAGE Express (QTA Express) Agreement or TOTAL ADVANTAGE (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.

2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the month-to-month rates of the following qualifying services:
   - Flat Rate Business Lines (1FB)
   - QWEST CHOICE Business
   - QWEST CHOICE Business Plus
   - QWEST CHOICE Business Add-A-Line
   - QWEST CHOICE Business Prime

B. Terms and Conditions

1. A minimum of three and a maximum of twenty qualifying lines will be eligible for the local discount described in C.1., following. The three wireline minimum does not apply to customers also subscribing to certain qualifying Qwest Communications Corporation IP based services.

2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.

(M) Material moved from Section 5.11.3.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

B. Terms and Conditions (Cont’d)

3. This discount plan cannot be used in conjunction with *LINE VOLUME ADVANTAGE*.

4. The discount will appear as a credit(s) on the customer’s monthly bill. No partial month’s credit(s) can be provided. The discounts in C.1., following, apply to each qualifying line and/or package subscribed to by the customer under this plan.

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

   a. Discount for customers spending up to $2,999 monthly.

      | **INCREASED QTA EXPRESS/QTA SPEND** | **DISCOUNTED SERVICE** | **MONTHLY DISCOUNT** |
      |-------------------------------------|------------------------|----------------------|
      | 1 to 3 Year QTA Term                |                        |                      |
      | 1FB                                 |                        |                      |
      | $100 - $499                         |                        | 10%                  |
      | $500 - $999                         |                        | 15%                  |
      | $1,000+                             |                        | 20%                  |
      | 1 Year QTA Term                     |                        |                      |
      | QCB, QCB Plus                       |                        |                      |
      | Add-a-line and/or QCB Prime         |                        |                      |
      | $100 - $499                         |                        | 25%                  |
      | $500 - $999                         |                        | 30%                  |
      | $1,000+                             |                        | 35%                  |

(M) Material moved from Section 5.11.3.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.3 PURCHASE PLUS REWARD PLAN

C.1.a.(Cont’d)

<table>
<thead>
<tr>
<th>INCREASED QTA EXPRESS/QTA SPEND</th>
<th>DISCOUNTED SERVICE</th>
<th>MONTHLY DISCOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 2 Year QTA Term</td>
<td></td>
<td></td>
</tr>
<tr>
<td>QCB, QCB Plus</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Add-a-line and/or QCB Prime</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$100 - $499</td>
<td></td>
<td>30%</td>
</tr>
<tr>
<td>$500 - $999</td>
<td></td>
<td>35%</td>
</tr>
<tr>
<td>$1,000+</td>
<td></td>
<td>40%</td>
</tr>
</tbody>
</table>

• 3 Year QTA Term

| QCB, QCB Plus                   |                    |                  |
| Add-a-line and/or QCB Prime     |                    |                  |
| $100 - $499                     |                    | 35%              |
| $500 - $999                     |                    | 40%              |
| $1,000+                         |                    | 45%              |

b. Discount for customers spending $3,000 to $25,000 monthly.

• 1 to 3 Year QTA Term

| 1FB                             |                    |                  |
| $400 - $999                     |                    | 10%              |
| $1,000 - $1,499                 |                    | 15%              |
| $1,500+                         |                    | 20%              |

(M) Material moved from Section 5.11.3.
### 105. OBSOLETE EXCHANGE SERVICES

#### 105.11 LOCAL VOICE DISCOUNT PLANS

**105.11.3 PURCHASE PLUS REWARD PLAN**

C.1.b. (Cont’d)

<table>
<thead>
<tr>
<th>INCREASED QTA EXPRESS/QTA SPEND</th>
<th>DISCOUNTED SERVICE</th>
<th>MONTHLY DISCOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>QCB, QCB Plus</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Add-a-line and/or QCB Prime</td>
<td></td>
</tr>
</tbody>
</table>

- **1 Year QTA Term**
  - QCB, QCB Plus
    - $400 - $999: 25%
    - $1,000 - $1,499: 30%
    - $1,500+: 35%

- **2 Year QTA Term**
  - QCB, QCB Plus
    - Add-a-line and/or QCB Prime
    - $400 - $999: 30%
    - $1,000 - $1,499: 35%
    - $1,500+: 40%

- **3 Year QTA Term**
  - QCB, QCB Plus
    - Add-a-line and/or QCB Prime
    - $400 - $999: 35%
    - $1,000 - $1,499: 40%
    - $1,500+: 45%

(M) Material moved from Section 5.11.3.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS (CONT’D)

105.11.4 LINE VOLUME ADVANTAGE

Effective June 19, 2010, LINE VOLUME ADVANTAGE is obsolete and no longer available to new customers. Existing customers with a signed agreement may renew their LINE VOLUME ADVANTAGE for one additional term upon the expiration of their current agreement.

A. Description

1. LINE VOLUME ADVANTAGE is available to business customers subscribing to 50 or more lines in conjunction with basic business access lines. A customer may have up to a maximum of 3000 participating lines across the Qwest region. LINE VOLUME ADVANTAGE is offered as a tiered plan with each tier having a Minimum Line Requirement.

2. LINE VOLUME ADVANTAGE may be offered to business customers who are contemplating establishing service with another telecommunications service provider or, business customers currently receiving their service from another telecommunications service provider.

3. LINE VOLUME ADVANTAGE defines qualifying lines as the following:
   - Flat Rate Business Lines (1FB) with Hunting
   - QWEST CHOICE Business
   - QWEST CHOICE Business Plus
   - Add-A-Line
   - QWEST CHOICE Business

B. Terms and Conditions

1. Customers subscribing to LINE VOLUME ADVANTAGE receive discounts specified in 105.11.4.C., following. These discounts are applied to the monthly tariffed rates for qualifying services. All terms and conditions for qualifying products and services, as specified elsewhere, apply. The Company may withdraw this offering to customers at any time with appropriate notice.

2. All access lines must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of the customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with the customer’s name, mark, or commercial symbol.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE

B. Terms and Conditions (Cont’d)

3. Intercept Service will be provided on the main listed directory number.

4. LINE VOLUME ADVANTAGE is not available on Public Communication Service.

5. The discount level for LINE VOLUME ADVANTAGE is based on volume and a contract term of 2 years, 3 years, 4 years or 5 years.

6. Additional lines may be added, but will not affect the monthly discount level.

7. If Qwest terminates the Service(s) for Cause, or if a customer terminates the Services(s) in whole without Cause before the expiration date, the Customer will pay termination charges of $15.00 per line of the customer’s Minimum Line Requirement times the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay $15.00 x 50 x 3 = $2,250.00

Annually, if an account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of $60.00 for each line below the Minimum Line Requirement.

A termination charge will be waived if the customer places an order to discontinue the service and replaces the line(s) within the Qwest region with similar Qwest contracted services equal to, or greater than, the remaining value of the commitment.

(M) Material moved from Section 5.2.13.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE

B. Terms and Conditions (Cont’d)

8. The customer may move the physical location of all or part of the lines in LINE VOLUME ADVANTAGE to another location within the Qwest region, or move within the following Qwest products, provided the new lines are provided to the customer by the Company:

- Flat Rate Business Lines (1FB) with Hunting
- QWEST CHOICE Business
- QWEST CHOICE Business Plus
- Add-A-Line
- QWEST CHOICE Business Prime

9. The Company may vary LINE VOLUME ADVANTAGE terms and conditions, excluding discount levels, to meet a specific customer’s request provided the changes are mutually agreed upon by the customer and the Company.

(M) Material moved from Section 5.2.13.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 LINE VOLUME ADVANTAGE (Cont’d)

C. Rates and Charges

1. Where applicable, incremental charges as specified in 5.1, preceding, apply and will not be discounted.

2. Existing customers will not incur nonrecurring charges when switching basic business line service to LINE VOLUME ADVANTAGE.

3. Normal nonrecurring charges associated with the line apply when business lines are provided in association with the installation of new qualifying business lines or, the move of qualifying business lines from one location to another.

4. Qualifying lines may be aggregated across Qwest’s 14 state region to determine the discount level. LINE VOLUME ADVANTAGE will be provided at the following Stabilized Line discounts:

   a. Flat Rate Business Service (1FB)[1]

<table>
<thead>
<tr>
<th>Number of lines</th>
<th>2 Year</th>
<th>3 Year</th>
<th>4 Year</th>
<th>5 Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>50 - 499</td>
<td>15%</td>
<td>17%</td>
<td>19%</td>
<td>21%</td>
</tr>
<tr>
<td>500 - 999</td>
<td>17%</td>
<td>19%</td>
<td>21%</td>
<td>23%</td>
</tr>
<tr>
<td>1000 - 3000</td>
<td>19%</td>
<td>21%</td>
<td>23%</td>
<td>25%</td>
</tr>
</tbody>
</table>

[1] The monthly discount level applies to the rates for the Business Individual Flat Rate Line or the Additional Flat Rate Line as specified in 5.2.4.B. Hunting may be provided at no additional charge.

(M) Material moved from Section 5.2.13.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS
105.11.4 LINE VOLUME ADVANTAGE
C.4. (Cont'd)

b. QWEST CHOICE Business

<table>
<thead>
<tr>
<th></th>
<th>2 YEAR</th>
<th>3 YEAR</th>
<th>4 YEAR</th>
<th>5 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of lines</td>
<td>- 50 - 499</td>
<td>43%</td>
<td>45%</td>
<td>46%</td>
</tr>
<tr>
<td></td>
<td>- 500 - 999</td>
<td>45%</td>
<td>46%</td>
<td>48%</td>
</tr>
<tr>
<td></td>
<td>- 1000 - 3000</td>
<td>46%</td>
<td>48%</td>
<td>50%</td>
</tr>
</tbody>
</table>

c. QWEST CHOICE Business Plus

<table>
<thead>
<tr>
<th></th>
<th>2 YEAR</th>
<th>3 YEAR</th>
<th>4 YEAR</th>
<th>5 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of lines</td>
<td>- 50 - 499</td>
<td>51%</td>
<td>52%</td>
<td>54%</td>
</tr>
<tr>
<td></td>
<td>- 500 - 999</td>
<td>52%</td>
<td>54%</td>
<td>56%</td>
</tr>
<tr>
<td></td>
<td>- 1000 - 3000</td>
<td>54%</td>
<td>56%</td>
<td>58%</td>
</tr>
</tbody>
</table>

(T)(M) Material moved from Section 5.2.13.

(M) Material moved from Section 5.2.13.
105. OBSOLETE EXCHANGE SERVICES

105.11 LOCAL VOICE DISCOUNT PLANS

105.11.4 *LINE VOLUME ADVANTAGE*

C.5. (Cont'd)

d. Add-A-Line

<table>
<thead>
<tr>
<th></th>
<th>2 YEAR</th>
<th>3 YEAR</th>
<th>4 YEAR</th>
<th>5 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 50 - 499</td>
<td>27%</td>
<td>29%</td>
<td>30%</td>
<td>32%</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>29%</td>
<td>30%</td>
<td>32%</td>
<td>33%</td>
</tr>
<tr>
<td>- 1000 - 3000</td>
<td>30%</td>
<td>32%</td>
<td>33%</td>
<td>35%</td>
</tr>
</tbody>
</table>

e. *QWEST CHOICE* Business Prime

<table>
<thead>
<tr>
<th></th>
<th>2 YEAR</th>
<th>3 YEAR</th>
<th>4 YEAR</th>
<th>5 YEAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 50 - 499</td>
<td>41%</td>
<td>43%</td>
<td>44%</td>
<td>46%</td>
</tr>
<tr>
<td>- 500 - 999</td>
<td>43%</td>
<td>44%</td>
<td>46%</td>
<td>48%</td>
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<tr>
<td>- 1000 - 3000</td>
<td>44%</td>
<td>46%</td>
<td>48%</td>
<td>49%</td>
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(M) Material moved from Section 5.2.13.

NOTICE
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### 6. MESSAGE TELECOMMUNICATION SERVICE

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
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</thead>
<tbody>
<tr>
<td>Application</td>
<td>1</td>
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<tr>
<td>Calling Connection Plans</td>
<td>28</td>
</tr>
<tr>
<td>Charge Determination</td>
<td>9</td>
</tr>
<tr>
<td>Class of Calls</td>
<td>4</td>
</tr>
<tr>
<td>Collection of Charges</td>
<td>7</td>
</tr>
<tr>
<td>Company Liability</td>
<td>2</td>
</tr>
<tr>
<td>Directory Assistance Service</td>
<td>19</td>
</tr>
<tr>
<td>General</td>
<td>1</td>
</tr>
<tr>
<td>Hearing or Speech Impaired Persons</td>
<td>13</td>
</tr>
<tr>
<td>Limited Conversation</td>
<td>3</td>
</tr>
<tr>
<td>Message Telecommunication Service Competitive Response Program</td>
<td>22</td>
</tr>
<tr>
<td>Method of Placing a Call</td>
<td>3</td>
</tr>
<tr>
<td>National Directory Assistance Service</td>
<td>21</td>
</tr>
<tr>
<td>Obligation of Customer</td>
<td>3</td>
</tr>
<tr>
<td>Operator Service Charges</td>
<td>11</td>
</tr>
<tr>
<td>Optional Service Offerings</td>
<td>23</td>
</tr>
<tr>
<td>Payment Arrangements</td>
<td>8</td>
</tr>
<tr>
<td>Prime Saver Service</td>
<td>23</td>
</tr>
<tr>
<td>Priority of Service</td>
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<tr>
<td>Rate Centers</td>
<td>8</td>
</tr>
<tr>
<td>Rates Applicable for Hearing or Speech Impaired Persons</td>
<td>13</td>
</tr>
<tr>
<td>Standard Service Offerings</td>
<td>4</td>
</tr>
<tr>
<td>Termination of Service for Cause</td>
<td>3</td>
</tr>
<tr>
<td>Terms and Conditions</td>
<td>1</td>
</tr>
<tr>
<td>Timing of Calls</td>
<td>6</td>
</tr>
<tr>
<td>Two-Point Message Telecommunication Service</td>
<td>4</td>
</tr>
<tr>
<td>Use of Service</td>
<td>2</td>
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</tbody>
</table>

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.1 APPLICATION

A. Message Telecommunication Service (MTS) applies to all toll calls made between two or more rate centers within a Local Access and Transport Area (LATA).

B. MTS provides telecommunications beyond the local calling area. MTS charges cover the service furnished between the calling and called stations.

C. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

6.1.2 TERMS AND CONDITIONS

A. Priority of Service

1. The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in Section 13 of the Access Service Tariff.

   Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, MTS will be established before all other services.

   The rates and charges for TSP are in Section 13 of the Access Service Tariff.

2. Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and make modifications to those components at its option.

3. When connections are made to communications systems at a premises where the customer does not originate or terminate communications, the Company may require that the exchange telephone service be furnished from a Company central office(s) different than the central office(s) designated by the Company to service that premises.
6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS (CONT'D)

B. Company Liability

1. In view of the fact that the customer has exclusive control of communications over the facilities furnished him by the Company, and because of unavoidability of errors incident to the services and to the use of the facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations specified.

2. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.

3. When the lines of other companies are used in establishing connections to points not reached by the Company's lines, the Company is not liable for any act or omission of the other company or companies.

C. Use of Service

1. The Company shall refuse to establish service for any applicant, and it shall discontinue and disconnect service to a customer, whenever it has reasonable cause to believe that the use made or to be made of the service, or the furnishing of service to the premises of the applicant or customer, is prohibited under any law, ordinance, regulation, or other legal requirement, or is being or is to be used as an instrumentality, directly or indirectly, to violate or to aid and abet the violation of the law. A written notice to the Company from any official charged with the enforcement of the law stating that the service is being used or will be used as an instrumentality to violate or to aid and abet the violation of the law is sufficient to constitute reasonable cause.

2. Service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that use shall be subject to the provisions as stated.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.1 GENERAL

6.1.2 TERMS AND CONDITIONS (CONT'D)

D. Limited Conversation

The Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

E. Obligation of Customer

1. The calling party shall establish his identity in the course of any communication as often as may be necessary.

2. The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

F. Termination of Service for Cause

The Company has the right to refuse telephone service to any premises and at any time to discontinue telephone service without notice if it finds it necessary to do so to protect itself against abuse or fraud. Abuse or fraudulent use of service includes, without limiting the generality of the foregoing, the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or an exchange charge.

Should the customer make immediate payment for the estimated amount of service as had been fraudulently taken and all costs resulting from fraudulent obtaining or use, service shall be continued. This shall not relieve the customer or other person of civil or criminal responsibility.

G. Method of Placing a Call

A customer normally uses an access code (usually 1 or 0) + 7 digits to place an intraLATA call pursuant to this Price Schedule. Upon imminent exhaustion of prefixes within an area code, or to be consistent with the Interchangeable Numbering Plan Area, the Company will require the use of an access code + area code + 7 digits for placing an intraLATA toll call.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

A. Class of Calls

Charges apply according to the class of call the calling person selects as defined below:

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of an operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment. Dial Station-to-Station also applies when the operator:

• Records the calling telephone number for areas without recording equipment.
• Reaches the called telephone number because of trouble on the network or because dial completion is not available.
• Places a call for a calling person who is identified as being disabled and is unable to dial the call because of that disability.
• Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

2. Customer-Dialed Calling Card (Mechanized)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator. This also applies to calls placed from PALs.

3. Customer-Dialed Calling Card (Partially-Assisted)

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and operator assistance is limited to the operator entering the calling card. This also applies to calls placed from PALs.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

A. Class of Calls (Cont'd)

4. Operator-Assisted Station-to-Station

**Partially-Assisted**

 Applies when the customer dials the terminating number and calls are completed with the assistance of an operator. Examples of these calls include collect, billed to another telephone number, and operator-assisted calling card. This also applies to calls placed from PALs.

**Fully-Assisted**

 Applies when the customer elects to have the operator place the entire station-to-station call for them. This also applies to calls placed from PALs.

5. Operator-Assisted Person-to-Person

**Partially-Assisted**

 Applies when the customer dials the terminating number and names the particular party to be reached, or agrees to speak to someone else. The party may be a person, station, department or office reached through a PBX attendant. This also applies to calls placed from PALs.

**Fully-Assisted**

 Applies when the customer elects to have the operator place the entire person-to-person call for them. This also applies to calls placed from PALs.

6. Payphone - Dial Station-to-Station

 Applies to MTS cash calls placed from pay telephones, utilizing Smart PAL, when station-to-station calls are dialed and paid by the calling person with no assistance from the operator.

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[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1] (CONT'D)

B. Timing of Calls

1. On Dial Station-to-Station, Customer-Dialed Calling Card (Mechanized) and Operator-Assisted Station-to-Station, the timing of a call begins when the calling and called stations are connected.

2. On Person-to-Person calls, the timing of a call begins when the calling person is connected to a specified person, station or an agreed upon alternate.

3. The timing for all calls ends when the calling person hangs up the telephone. If the called person hangs up, but the calling person does not, the timing of the call ends when the automatic timing equipment or the company operator releases the network connection.

4. When exchange telephone service used for MTS is directly connected, i.e., not connected through a multiline terminating system, at a customer's premises to a communications system, chargeable time for all classes of calls begins when a call from the telecommunications network terminated in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the exchange telephone service so that chargeable time may begin.

5. The per minute rates shown in E., following, are timed in terms of initial and additional minutes.

a. The initial minute is the first minute or any fraction after connection is made.

b. The additional minute is billed in tenth of a minute increments. Any fraction is rounded up to the nearest tenth.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

B. Timing of Calls (Cont'd)

6. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.

7. For MTS rated calls, the time of day at the calling party rate center determines whether day or evening/night/weekend rates apply.

8. In cases where a basic MTS message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

9. Payphone-Dial Station-to-Station rates are quoted in terms of initial and additional periods. The initial period of the call is for four minutes or any fraction thereof. The additional period of the call is for each minute or any fraction thereof.

C. Collection of Charges

1. Charges for basic MTS calls are billed to the calling party, except where the calls are billed to:
   • The called party as a collect call and the charge is accepted by the called party.
   • A third telephone number, unless restricted from accepting this call type.
   • An authorized calling card or special billing number.

2. Charges for Payphone – Dial Station-to-Station calls are charged to the calling person on a sent-paid basis.

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1] (CONT'D)

D. Payment Arrangements

The customer is responsible for payment of all charges for services furnished, due on receipt of the bill. This responsibility includes charges for all:

• Calls originated at the customer's station.
• Calls accepted at the customer's station.
• Authorized calls billed to the customer's station.
• Authorized calls billed to the customer's calling card.

E. Charge Determination

1. The charge for MTS is determined by the following:

   • Time of day and day of week
   • Duration of call
   • Class of call

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

E. Charge Determination (Cont’d)

2. Basic MTS Rate Schedule

- **RESIDENCE** - Applies to customer-dialed station-to-station calls.

<table>
<thead>
<tr>
<th></th>
<th>DAY RATE PER MINUTE</th>
<th>EVENING/NIGHT/WEEKEND RATE PER MINUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence and Correctional Facilities</td>
<td>$0.16</td>
<td>$0.10</td>
</tr>
<tr>
<td>Business, Aggregators and Payphones</td>
<td>0.50</td>
<td>0.50</td>
</tr>
</tbody>
</table>

- **BUSINESS** - Applies to customer-dialed station-to-station calls.

<table>
<thead>
<tr>
<th></th>
<th>DAY RATE PER MINUTE</th>
<th>EVENING/NIGHT/WEEKEND RATE PER MINUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence and Correctional Facilities</td>
<td>$0.30 (I)</td>
<td>$0.30 (I)</td>
</tr>
<tr>
<td>Business, Aggregators and Payphones</td>
<td>$0.35 (I)</td>
<td>$0.35 (I)</td>
</tr>
</tbody>
</table>

- **MISCELLANEOUS** - Applies to operator-assisted calls (including mechanized calling card) and all alternately billed calls. This charge also applies where billing capabilities do not exist to separately identify customer-dialed station-to-station calls.

<table>
<thead>
<tr>
<th></th>
<th>DAY RATE PER MINUTE</th>
<th>EVENING/NIGHT/WEEKEND RATE PER MINUTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residence and Correctional Facilities</td>
<td>$0.16</td>
<td>$0.10</td>
</tr>
<tr>
<td>Business, Aggregators and Payphones</td>
<td>0.50</td>
<td>0.50</td>
</tr>
</tbody>
</table>

- **PAYPHONE - DIAL STATION-TO-STATION RATE SCHEDULE**

<table>
<thead>
<tr>
<th>Rate Period</th>
<th>INITIAL (4 MINUTES)</th>
<th>ADDITIONAL (1 MINUTE)</th>
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</thead>
<tbody>
<tr>
<td>Per call</td>
<td>$1.00</td>
<td>$0.25</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

E. Charge Determination (Cont’d)

3. The following rate periods are to be used for rating residence, business and miscellaneous MTS calls.

<table>
<thead>
<tr>
<th>MON</th>
<th>TUE</th>
<th>WED</th>
<th>THU</th>
<th>FRI</th>
<th>SAT</th>
<th>SUN</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM to 5:00 PM[2]</td>
<td>Day Rate Period</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Eve Rate</td>
</tr>
<tr>
<td>5:00 PM to 11:00 PM[2]</td>
<td>Evening Rate Period</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11:00 PM to 8:00 AM[2]</td>
<td>Night and Weekend Rate Period</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

a. When a rate results in a fractional charge, the amount will be rounded to the nearest cent.

b. The evening/night/weekend rate applies to the holidays listed below unless a lower rate applies:

- New Year's Day January 1
- Independence Day July 4
- Labor Day –
- Thanksgiving Day –
- Christmas Day December 25

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

[2] To, but not including

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

E. Charge Determination (Cont'd)

4. Rates and Charges

a. Residence and Correctional Facilities– Operator Service Charges

The MTS rate for Dial Station-to-Station calls is the sum of the first minute charge plus the additional minute(s) that are billed in tenth of a minute increments. For other than Dial Station-to-Station calls, the following charges apply to long distance calls in addition to the applicable MTS rates. For exceptions see A.1., preceding. Refer to A., preceding, for the description and application of charges. The following rates also apply for local operator-handled or operator-assisted calls.

Because of the unique telephone requirements of correctional facilities, where calls generally must be placed as non-sent paid collect, operator surcharges may be less than the rates referenced below.

**CHARGE**

- Customer-Dialed Calling Card (Mechanized) $4.99
- Customer-Dialed Calling Card (Partially-Assisted) 5.50
- Operator-Assisted Station-to-Station
  - Fully-Assisted 5.50
- Operator-Assisted Person-to-Person
  - Partially-Assisted 9.48
  - Fully-Assisted 9.99

b. Payphone Surcharge

Applies to all local and toll Company carried non-coin calls placed from correctional facilities. This charge is in addition to all other applicable charges.

**CHARGE**

- Payphone Surcharge $0.55

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.

6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1]

E. Charge Determination
4. Charges (Cont'd)

c. Business, Aggregator Locations, and Payphones

Operator Service Charges from businesses, aggregator locations, and payphones, except from correctional facilities, the MTS rate for Dial Station-to-Station calls is the sum of the first minute charge plus the additional minute(s) that are billed in tenth of a minute increments. For other than Dial Station-to-Station calls the following charges apply to long distance calls in addition to the applicable MTS rates. For exceptions see A.1., preceding. Refer to A., preceding, for the description and application of charges. Local operator surcharges are specified in 5.8.2.

CHARGE

- Customer-Dialed Calling Card (Mechanized) $0.50
- Customer-Dialed Calling Card (Partially-Assisted) 0.50
- Operator-Assisted Station-to-Station
  - Partially-Assisted[2] 0.50
  - Fully-Assisted 0.50
- Operator-Assisted Person-to-Person
  - Partially-Assisted 0.50
  - Fully-Assisted 0.50

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE[1] (CONT'D)

F. Rates Applicable for Hearing or Speech Impaired Persons

1. Application

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive an adjustment on station-customer dialed service calls which do not require the intervention of an operator. The adjustment is applied to station-customer dialed message toll service. This adjustment is not applicable to other Company optional calling plans.

All calls will be charged the evening/night/weekend rate.

2. Certification

The written certification of the speech or hearing impairment must be presented to the Company business office which serves the residence of the certified person.

The Company business office, upon request, will provide a certification form for use by the applicant.

3. Limitations

The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to station-customer dialed charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one residence telephone exchange service.

[1] This service is deregulated and not under the jurisdiction of the Washington Utilities and Transportation Commission.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (CONT’D)

6.2.3 RESERVED FOR FUTURE USE

[1] This sheet cancels the following sheets: Original Sheet 15
                 1st Revised Sheets 16 through 18
                 and material moved to Section 106.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (CONT’D)

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service

1. Description

The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers within or outside this state.

2. Terms and Conditions

a. If a customer abuses or fraudulently uses Directory Assistance Service, the appropriate Directory Assistance charges may be assessed on that customer’s account.

b. A caller may request a maximum of two telephone numbers for each call to Directory Assistance.

c. Directory Assistance Service exemptions for both Hospitals and for persons certified incapable of using a published telephone directory are located in Section 6.2.4.

(d) Call completion is provided without additional charge for calls within the LATA. However, intraLATA long distance or local message charges apply if applicable. Call completion is provided on Public Access Lines where facilities permit.

e. The charges specified in A.3.b., following, apply to each call placed to Directory Assistance, including calls placed for information not contained within the description in A.1., above.
6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

3. Charges

   a. In locations (including Public Access Lines) where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a customer-dialed calling card or operator-assisted station-to-station call, the appropriate charge applies as specified in 6.2.1.

   b. Charges also apply to each call placed to Directory Assistance from a Public Access Line.

   **CHARGE**

   - Each additional residential call over the call allowance, and each business call to Directory Assistance: **5.99 (I)**

   - Each call placed from Qwest Payphones
     - Direct Dial: 0.75
     - Alternately Billed: 1.25

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE (CONT'D)

B. National Directory Assistance Service

1. Description

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer’s local Directory Assistance service area.

2. Terms and Conditions

a. There are no call allowances or exemptions for National Directory Assistance Service customers.

b. If a customer dials Directory Assistance for the purpose of obtaining a National Directory Assistance listing and also asks for a listing within their local directory Assistance service area, the appropriate charge applies as specified in 6.2.4 of this Catalog.

c. A maximum of two requested telephone numbers are allowed per call.

d. This service may be alternately billed. Appropriate service charges listed in 6.2.1 apply in addition to the National Directory Assistance Charge.

e. Charges will not be incurred for requests originating from telephone services the Company has determined are used on a continuing basis by a person(s) certified incapable of using a published telephone directory.

3. Rates and Charges

a. Charges apply to each call placed to National Directory Assistance from a Public Access line.

b. In locations, including (including Public Access Line) where the customer has the capability to direct-dial National Directory Assistance, but chooses to place a call to the National Directory Assistance service attendant via an operator, the operator handled services charges apply as specified in 6.2.1 of this Catalog.

CHARGE

• Each call dialed directly by the customer $5.99 (I)

WA2019-003

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (Cont'd)

6.2.8 RESERVED FOR FUTURE USE

(D)

(D)

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS
6.2.8 RESERVED FOR FUTURE USE

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS (CONT’D)

6.2.12 MESSAGE TELECOMMUNICATION SERVICE (MTS) BUSINESS COMPETITIVE RESPONSE PROGRAM

A. Description

The MTS Competitive Response Program is an offering for Business customers who return to the Company after changing to another local long distance telecommunications provider.

B. Terms and Conditions

1. This competitive response offering will only be offered to Business customers returning to the Company from a competing local long distance telecommunications provider.

2. The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentive(s) in similar circumstances.

3. Customers returning to the Company’s intraLATA toll service will receive credits in increments up to but not to exceed $100.00 per customer, per year, based on prior usage including past revenue or minutes of use, or up to 60 free minutes per month for up to two consecutive months, based on potential billed revenue. Customers who receive a one time credit of $50.00 or greater are required to sign a minimum 12 month contract.

4. The Company reserves the right to discontinue this offer, without further proceedings or approvals, upon notice to the Washington Utilities and Transportation Commission.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.17 PRIME SAVER SERVICE

A. Description

Prime Saver Service provides customers the opportunity to contract for intraLATA calls at a discounted rate. The customer selects a monthly usage level and is guaranteed a rate per minute associated with that level. The customer will pay for at least the monthly minimum charge associated with the selected usage level, plus additional usage above the selected minimum usage level.

B. Terms and Conditions

1. Prime Saver rates apply only to dial station-to-station calls.

2. Prime Saver rates apply only to intraLATA Message Telecommunication Service (MTS) calls originating and terminating within the same state. Interstate IntraLATA calls are excluded.

3. Prime Saver rates do not apply to calls included in any Company optional MTS calling plan.

4. Usage that has not been converted to MTS from Wide Area Telecommunications Service (WATS), 800, Foreign Exchange (FX) and Feature Group A (FGA) does not qualify for accumulation of Prime Saver Service hours.

5. Usage on residential service does not qualify for Prime Saver Service.

6. Time of day and day of week discounts do not apply to Prime Saver messages.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.17 PRIME SAVER SERVICE

B. Terms and Conditions (Cont'd)

7. The customer's selection of a usage level and a term, shown in C.4., following, remains in effect unless the customer notifies the Company of their intent to change.

One term and minimum usage level will apply to all billed accounts for all of a Prime Saver customer's Washington locations. Selected usage levels will remain effective for a minimum of sixty days.

8. Prime Saver Service is provided in connection with a signed contract.

C. Rates and Charges

1. The charge for Prime Saver Service will be determined by the:

   • Rate per minute associated with a given term for actual hours used by all billed accounts included in the plan for each customer; or

   • The minimum charge, if the customer's actual hours of calling are below the subscribed minimum hours of usage.
6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.17 PRIME SAVER SERVICE

C. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>HTA</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Prime Saver Rate Schedule</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Term</th>
<th>Minimum Hours of Use</th>
<th>Rate Per Initial Minute</th>
<th>Each Addl. One-Tenth Minute</th>
<th>Monthly Minimum Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Year</td>
<td>100</td>
<td>$0.115</td>
<td>$0.0115</td>
<td>$690.00</td>
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<tr>
<td></td>
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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.17 PRIME SAVER SERVICE (CONT'D)

D. Application of Rates

1. The Prime Saver charge is calculated by multiplying the rate per minute by the total minutes of Prime Saver usage. If customer's usage is below the minimum monthly usage level of the selected term, the rate difference between the price for the hours used and the minimum hour requirement will be charged to the customer's main billing number.

2. Total charges to each billed account will be rounded to the nearest cent.

3. All actual usage over the minimum usage level will be rated at the associated rate per minute for the usage level and term selected.

4. Messages will accumulate toward the minimum in the month they are billed notwithstanding the date the message was placed.

5. Initial Prime Saver Service Month

The customer's minimum usage requirement will be waived for the month in which the customer initially subscribes to Prime Saver Service. The customer's bills during that month may contain messages rated at both Prime Saver and regular MTS rates.
Qwest Corporation
Catalog No. 2
EXCHANGE AND
NETWORK SERVICES
Washington
Effective: September 1, 2006

SECTION 6

6. MESSAGE TELECOMMUNICATION SERVICE

6.3  OPTIONAL SERVICE OFFERINGS

6.3.17  PRIME SAVER SERVICE

D. Application of Rates (Cont'd)

6. Changes in Minimum Usage Levels and/or Terms

a. The customer may change usage levels or terms by notifying the Company. If the request is received on or before the fifteenth of the month, Prime Saver messages for bill periods dated from the first of the next month will be rated under the new usage level and the customer will then be responsible for the new minimum usage level under the appropriate term.

b. If the request is received after the fifteenth of the month, Prime Saver messages for bill periods dated from the first of the month following the next month will be rated under the new usage level and the customer will then be responsible for the new minimum level under the appropriate term.

c. An increase or decrease in duration of term and/or usage level will require an addendum to the contract.

7. Termination

The customer may discontinue Prime Saver Service with a minimum of two weeks notice to the Company. The effective month will be determined by the effective date of the service order. The customer will be required to pay the Company a termination fee of 10% of the difference between what would have been paid for MTS, absent Prime Saver, and what has been paid under Prime Saver, not to exceed $3,000.
6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS (CONT’D)

6.3.18 CALLING CONNECTION PLANS

A. Description

MTS Calling Connection Plans (hereafter referred to as the Plans) are optional toll calling discount plans. These Plans are defined below:

SUPER SAVINGS Calling Plan

SUPER SAVINGS Calling Plan customers will be charged a special rate, specified in C., following, for their intrastate/intraLATA dial station-to-station long distance calls, as described in 6.2.1. The SUPER SAVINGS Calling Plan is available to residence and business service customers.
6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS

6.3.18 CALLING CONNECTION PLANS (Cont’d)

B. Terms and Conditions

1. These Plans are not available with the following:
   - Directory Assistance Service
   - Other Company optional calling plans
   - Toll-only accounts
   - Hearing or speech impaired discount

2. When the customer initially subscribes to or disconnects this service, if a partial month is billed, the customer's minutes and monthly rate will be prorated.

3. These Plans are available on an account level basis, where one or more lines are billed to the same account.

4. These Plans apply to all intrastate intraLATA direct dial station, calling card and operator handled calls (where the call is billed to the customer's telephone number) placed in the state of Washington, unless specified otherwise.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS
   B. Terms and Conditions (Cont'd)

5. These Plans are available to all business, residence and Public Access Line accounts where terms and conditions permit, with the restrictions and limitations set forth in other provisions of this Catalog.

6. The rates and charges for this service are in addition to the rates and charges for the exchange access service with which it is associated.

7. The minimum service period is one month.

8. Unless otherwise specified herein, all Operator Service charges apply.

9. These Plans are available only in Independent Company territories where billing capabilities exist.
6. MESSAGE TELECOMMUNICATION SERVICE

6.3 OPTIONAL SERVICE OFFERINGS
6.3.18 CALLING CONNECTION PLANS (CONT'D)

C. Rates and Charges

The following rates and charges apply to residence, business and Public Access Line accounts.

• SUPER SAVINGS Calling Plan

<table>
<thead>
<tr>
<th>USOC</th>
<th>NON-RECURRING CHARGE[1]</th>
<th>INITIAL RATE PERIOD (30 SEC)</th>
<th>ADD'L RATE PERIOD (6 SEC)</th>
<th>INITIAL MIN OR ADD'L MIN[2]</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Business OLGFX</td>
<td>—</td>
<td>$0.10</td>
<td>$0.02</td>
<td>—</td>
</tr>
<tr>
<td>- Residence OLGVX</td>
<td>$3.00</td>
<td>—</td>
<td>—</td>
<td>$0.20</td>
</tr>
</tbody>
</table>

[1] The nonrecurring charge does not apply to existing residential customers who subscribe to CUSTOMCHOICE, CUSTOMCHOICE-COMPLETE, POPULAR-CHOICE, SELECTPAK, or VALUECHOICE packages found in 105.9.1. (T)

[2] Partial minutes are treated as full minutes for billing purposes.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
# 106. Obsolete Message Telecommunication Service

<table>
<thead>
<tr>
<th>Subject</th>
<th>Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calling Connection Plans</td>
<td>8</td>
</tr>
<tr>
<td>Interexchange Receiving Services</td>
<td>6</td>
</tr>
<tr>
<td>Optional Service Offerings</td>
<td>8</td>
</tr>
<tr>
<td>Standard Service Offerings</td>
<td>1</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.3 RESERVED
Qwest Corporation
Catalog No. 2
Section 106
Exchange and Network Services
Washington
Effective: September 1, 2017

106. Obsolete Message Telecommunication Service

106.2 Standard Service Offerings

106.2.3 Reserved (Cont’d)

(D)

(T)

WA2017-019

Notice
The information contained in this document is subject to change.
Qwest Corporation
Catalog No. 2
Exchange and Network Services
Washington
2nd Revised Sheet 3
Cancels 1st Revised Sheet 3
Effective: September 1, 2017

SECTION 106

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.3 RESERVED (CONT'D)
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.3 RESERVED (CONT'D)
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.3 RESERVED (CONT’D)
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.5 INTEREXCHANGE RECEIVING SERVICE

A. Description

1. Interexchange Receiving Service is a special billing arrangement permitting business customers to pay for long distance charges originated by their customers in other exchanges.

2. A telephone number designation is assigned to each service in each exchange where the customer requests Interexchange Receiving Service.

3. Each Interexchange Receiving Service may have a directory listing in both sending and receiving exchanges at no additional charge. See 5.7.1 for listing conditions and rates.

B. Definitions

Receiving Location

The exchange where the customer to Interexchange Receiving Service is located. (Receives the long distance call.)

Sending Location

The exchange at the distant city, subscribed to by the Interexchange Receiving Service customer. (Sends the long distance call.)

C. Terms and Conditions

1. Interexchange Receiving Service is available to customers of individual line business exchange service, business PBX service and Centrex-Type service located in the receiving exchange, unless restricted from accepting collect calls.

2. Message toll charges received on Interexchange Receiving Service will be billed at the station operator handled rates.
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.2 STANDARD SERVICE OFFERINGS

106.2.5 INTEREXCHANGE RECEIVING SERVICE

C. Terms and Conditions (Cont'd)

3. Only calls originating in the exchange subscribed for will be completed to the Interexchange Receiving Service number. The customer's service in the receiving exchange must not be included in the local calling area of the calling telephone.

D. Rates and Charges

The rate for Interexchange Receiving Service is determined by the rate in effect at the sending location.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ENT</td>
<td>$4.25</td>
</tr>
<tr>
<td>ENV</td>
<td>[1]</td>
</tr>
</tbody>
</table>

• If the sending location is in Company territory each Interexchange Receiving Service, per exchange

• If the sending location is in the territory of another company each Interexchange Receiving Service, per exchange

[1] Rate of connecting company applies.

(M) Material moved from Sheet 2.
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

A. Description

Volume Calling Connection

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

Customers subscribing to this plan are charged a special rate that is not distance sensitive as specified in C., following. In addition, customers receive a discount based on the monthly MTS Plan usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. Customers will receive Call Detail with this Plan.

In addition, customers will receive a discount on the Customer-Dialed Calling Card charge as specified in C., following.

A multilocation option is available to business customers with additional locations within the state. There are two types of locations that can be included in this Plan. The first type of location account(s) must have a legal or formal affiliation such as a partnership or subsidiary relationship with the main account. There is no restriction as to the number of allowed location accounts of this type. The second type of location account(s) is not required to have any direct affiliation/relationship with the main account. A customer may have up to a maximum number of 25 location accounts of this type and each account must be authorized by the main account customer. If the location account is located in another local exchange telephone company, the monthly rate specified in C., following, applies to one account per local exchange telephone company.

The main account and location account(s) will receive an additional discount specified in C., following. In addition, customers will receive a discount on the Customer-Dialed Calling Card charge specified in C., following. Both the main account and each additional location account must be located within the state. The monthly rate specified in C. is applied to the main account only.

(M) Material moved from Sheet 3.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS

106.3.18 CALLING CONNECTION PLANS

A. Description (Cont’d)

Tenant Calling Connection

Effective 11-15-01, this Plan is grandfathered to existing customers. New subscribers or changes to the existing plan are not allowed.

Tenant Calling Connection Plan is a toll discount plan available to building owners/managers and their tenants located in the same building. These customers, building owners/managers and their tenants, are charged a special non-distance sensitive rate as specified in C., following. Customers also receive a discount based on the volume of monthly MTS usage billed to their account. The discount applies to the customer's total amount of intraLATA toll billed each month, per account. In addition, customers receive a discount on the calling card service charge as specified in C., following. The building owner/manager receives an additional discount as indicated in C., following, on their account and on each tenant's account.

Tenant Calling Connection will be offered in designated multi-tenant office buildings, shopping malls, and office parks in which the owner/manager agrees via contractual agreement to endorse the Company as the preferred telecommunications provider. Office buildings must have a minimum of 100,000 square feet of leasable space; shopping malls must have a minimum of 250,000 square feet of leasable space; and, office parks must have a total accumulated square footage for all buildings of at least 200,000 square feet, and all must be located in targeted cities. Additionally, at least one building within the office park must contain a minimum of 50,000 leasable square feet.

Office buildings, with less than 200,000 square feet and shopping malls with less than 250,000 square feet will also qualify if the building is located in a targeted city, and if the owner/manager of other office buildings of more than 200,000 square feet or shopping malls of more than 250,000 square feet, subscribes to the plan at both locations.

(M) Material moved from Sheet 4.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS (CONT’D)

B. Terms and Conditions

For terms and conditions, see 6.3.18.

C. Rates and Charges

Volume Calling Connection and Multilocation Option

<table>
<thead>
<tr>
<th>USOC</th>
<th>MULTLOCATION DISCOUNT</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Plan with Call Detail</td>
<td>OVDXX</td>
<td>–</td>
</tr>
<tr>
<td>• Multilocation-Main Account</td>
<td>OVM1M</td>
<td>2%</td>
</tr>
<tr>
<td>• Multilocation-Location Account</td>
<td>OVM1A</td>
<td>2%</td>
</tr>
</tbody>
</table>

Customers will receive a 30% discount on the Customer-Dialed Calling Card charge, in accordance with 6.2.1, preceding.

The following table is used to apply rates for calls subscribed to under this plan. The time periods of day, and evening/night/weekend are the same as found in 6.2.1, preceding.

<table>
<thead>
<tr>
<th>INITIAL PERIOD (30 SECONDS)</th>
<th>ADDITIONAL PERIOD (6 SECONDS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All Days and Hours</td>
<td>$0.045</td>
</tr>
</tbody>
</table>

VOLUME DISCOUNT

<table>
<thead>
<tr>
<th>MONTHLY PLAN USAGE</th>
<th>ADDITIONAL DISCOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>$ 50.00 - $99.99</td>
<td>10%</td>
</tr>
<tr>
<td>100.00 and over</td>
<td>20%</td>
</tr>
</tbody>
</table>

(M) Material moved from Sheet 5.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
EXCHANGE AND NETWORK SERVICES

Effective: August 9, 2010

106. OBSOLETE MESSAGE TELECOMMUNICATION SERVICE

106.3 OPTIONAL SERVICE OFFERINGS
106.3.18 CALLING CONNECTION PLANS
C. Rates and Charges (Cont’d)

Tenant Calling Connection

<table>
<thead>
<tr>
<th>USOC</th>
<th>Discount</th>
<th>Monthly Plan Usage</th>
<th>Additional Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>OVM3A</td>
<td>2%</td>
<td>$50.00 - $99.99</td>
<td>10%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>100.00 and over</td>
<td>20%</td>
</tr>
</tbody>
</table>

Customers will receive a 30% discount on the Customer-Dialed Calling Card charge, in accordance with 6.2.1, preceding.

The following table is used to apply rates for calls subscribed to under this plan. The time periods for day and evening/night/weekend are the same as found in 6.2.1, preceding.

<table>
<thead>
<tr>
<th>Initial Period (30 Seconds)</th>
<th>Additional Period (6 Seconds)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Days and Hours</td>
<td>$0.045</td>
</tr>
<tr>
<td></td>
<td>$0.009</td>
</tr>
</tbody>
</table>

(M) Material moved from Sheet 6.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>800 Service</td>
<td>1</td>
</tr>
<tr>
<td>Rates and Charges</td>
<td>23</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **Wide Area Telecommunications Service (WATS)**

7.1 **800 Service**

A. Description

1. Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and other exchanges within a Local Access and Transport Area (LATA) and in accordance with the regulations and schedules of charges specified in this Catalog.

2. The Washington LATAs covered by this Catalog are delineated in the National Exchange Carrier Association Tariff, F.C.C. No. 4.

3. A WATS access line is a transmission path between the WATS first standard network interface (provided by the Company) or the WATS customer's premises and the Company central office.

4. WATS is provided in this service arrangement: 800 Service (shared).

   a. The 800 Service customer is furnished a WATS access line arranged for inward calling only and a telephone number which begins with the special service area code 8XX (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available). 800 Service, in conjunction with an IC, provides for dial-type calling to a WATS termination by way of the WATS access line and the public switched network from other locations within the LATA in the State.

(M) Material moved to Section 107.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

A. Description (Cont’d)

5. 800 Service will be provided jointly by the Company and the IC on a shared basis. For a shared WATS access line, the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Catalog. The IC transports the interLATA traffic and bills interLATA usage to the end user at the IC’s applicable WATS usage rates. The IC shall order Switched Access Service under the terms and conditions of the Company’s Access Service Tariff.

6. Interstate interLATA 800 Service will be provided by the IC.

7. Customers cannot purchase 800 Service (shared) for intraLATA use only. InterLATA intrastate 800 Service is available in conjunction with an IC.

8. WATS is furnished only if the necessary service components are available.

9. A minimum of two access lines may be required for each 800 Service group, and the two access lines must be available within a service group for completion of a given call. Fifteen hours of usage each month will be the basis on which a second line will be required. Customers whose usage exceeds this can request the Company to conduct usage studies to test for network blockage in order to seek waiver of the two line requirement.

(M) Material moved to Section 107.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE (CONT'D)**

B. Definitions

800 Service (Shared)

A WATS access line arranged for 800 Service allows customers to receive and pay for incoming long distance calls by use of a telephone number which begins with the special service area code, 8XX (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available). 800 Service is provided on a shared WATS basis. The service is considered shared when the Company provides the WATS access line and transports the intraLATA traffic. The Interexchange Carrier (IC) provides the interLATA traffic. Both companies bill usage to the end user at their applicable charges. IntraLATA only 800 Service will not be provided. (For intraLATA only 800 Service, see 800 Serviceline Option as described in Section 107.1.) IntraLATA usage is bulk billed as defined in 7.1.2.A.2., following.

**Communications Systems**

As used in this Section, channels and other facilities which are capable, when not connected to Wide Area Telecommunications Service, of communications between customer-provided equipment or Company stations. When used in connection with communication systems provided by an IC, denotes channels and other facilities.

**Hunting Arrangement**

As used in this Section, a grouping of access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.

(M) Material moved to Section 107.
7. **Wide Area Telecommunications Service (WATS)**

7.1 **800 Service**

B. Definitions (Cont'd)

**Interexchange Carrier (IC)**

A person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of ICs are normally provided to end users.

**Interexchange Channel**

A path for electrical communication which interconnects exchanges (or locations outside of exchanges) in which WATS stations are located.

**Multiline Terminating System**

Switching equipment (e.g., PBX, Centrex, Automatic Call Distribution, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, WATS access line, private line service or communications system.

(M) Material moved to Section 107.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE**

B. Definitions (Cont'd)

**Quick Call**

A rate plan for intraLATA 800 Service customers whose 800 Service messages average thirty seconds or less.

**Service Group**

When used in connection with 800 Service, denotes the access lines arranged in central office equipment furnished by the Company as part of a given hunting arrangement.

**Service Terminating Arrangement**

Company-provided equipment which terminates WATS at a customer's premises. The service terminating arrangement provides a clear delineated interface which facilitates the design, isolation, and testing of WATS. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.

**Shared WATS Service**

A service is considered shared when the Company provides and bills for a dedicated access line and the associated intraLATA usage and the IC provides and bills the interLATA usage.

(M) Material moved to Section 107.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE**

B. Definitions (Cont'd)

**Switching Equipment**

Equipment which performs the functions of establishing and releasing connections between two or more Company-provided services, or Company-provided service or services and a communications system or systems provided by the customer, or IC.

**Usage Sensitive Tapered Schedule**

A rate schedule which applies hourly rates for each additional hour of use. Rates decrease at defined levels of use, called taper points.

**WATS Access Line**

The transmission path between a WATS termination and the point in a Company central office where access to the switched network is obtained for the purpose of completing WATS calls and consists of all facilities, including outside plant facilities, from the Company serving central office equipment to the Standard Network Interface on the customer's premises.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE (CONT'D)**

C. **WATS Terminations**

1. The terminating point of a WATS access line is a Standard Network Interface (SNI) (See B., preceding). The first termination is the WATS access line, and all other terminations on the same line are WATS access line extensions.

2. The WATS access line may terminate in one of the following:
   a. Terminal equipment, e.g., multiline terminating systems or a communication system on the customer's premises, on the customer's side of the SNI.
   b. Switching equipment in the Company central office.
   c. Interexchange Carrier Central Office Connecting Facility channels in the Company central office.

D. **Terms and Conditions**

1. **Dial-Type Service**
   a. WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.
   b. WATS does not include person-to-person service, collect, conference, or other calls requiring operator handling except where facilities are not available for dial completion.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE**

D. Terms and Conditions (Cont'd)

2. **Area of Service**

   a. All WATS access lines and access line extensions must be located within the LATA.

   b. WATS access lines can be utilized to originate and terminate intrastate interLATA calls of an IC by subscribing to an IC’s service, where facilities are available.

   c. All existing 800 Service access lines will continue to provide full intrastate 800 Service, with the participation of AT&T, until technical facilities allow sharing 800 Service with other ICs.

(M) Material moved to Section 107.
Qwest Corporation
Catalog No. 2
WASHINGTON

SECTION 7
Effective: December 9, 2006

7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

D. Terms and Conditions (Cont’d)

3. Transmission Quality

a. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

b. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

c. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations within the LATA. Connections of a communications system provided by the customer or IC to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on connections.

d. The Company's undertaking to provide facilities is made only to those carriers which comply with the Rules and Regulations of the Washington Utilities and Transportation Commission for communication carriers within the State of Washington.

4. Connection to Other Services

a. WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

b. All arrangements concerning the IC services will be made by the customer with that carrier.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

D. Terms and Conditions (Cont'd)

5. Priority of Service

The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in the Access Service Tariff, Section 13.

Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, Message Telecommunication Service will be established before all other services.

The rates and charges for TSP are in the Access Service Tariff, 13.3.2.

The Company will allow resale of a service only after the parties seeking this service have prior authorization from the Washington Utilities and Transportation Commission to resell the service.

6. Company Liability

a. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of the facilities of the Company, the service and facilities furnished by the Company are subject to the terms, conditions and limitations specified.

b. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of D.6.c. through D.6.h., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the 800 Service number, whichever is appropriate for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **Wide Area Telecommunications Service (WATS)**

7.1 **800 Service**

D.6. (Cont'd)

c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use of; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus any systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

d. No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.

e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the equipment provided.

The Company may require each customer to sign an agreement for the furnishing of the equipment as a condition precedent to furnishing the equipment.

The customer shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

f. The Company shall not be responsible to the customer, if changes in facilities, equipment, operations or procedures of the Company require that the WATS telephone number be changed.

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**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **Wide Area Telecommunications Service (WATS)**

7.1 **800 Service**

D.6. (Cont'd)

- The Company will not be liable for any act or fraud of any customer.
- The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on the premises or by the installation or removal of, when the defacement or damage is not the result of negligence of the agents or employees of the Company.

7. Completion of 800 Service messages

An 800 Service customer must subscribe to and make use of adequate facilities so that use of the service does not interfere with another customer’s service or proper operation of the public switched network. The Company, without incurring any liability, may terminate or refuse to furnish 800 Service to any customer who fails to comply with the conditions, provided that, in case of a termination of service, at least five working days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for cause.

8. Use of Service

WATS may be used by the customer or an authorized representative of the customer. Orders involving installation, rearrangement, billing, or discontinuance of service will be accepted by the Company only from the customer.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

D. Terms and Conditions (Cont'd)

9. Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

a. The placing or acceptance of a WATS call by a WATS customer, his agent, employee or representative, in response to an uncompleted Message Telecommunication Service call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge;

b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or through any other fraudulent means or device, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for the service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

10. Maintenance and Repairs

The Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any network facilities installed by the Company except upon the written consent of the Company.

11. Pay Telephone Charge

The Pay Telephone Charge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Service rates and charges.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE (CONT'D)**

E. Application of Monthly Rates and Usage

1. Rate Structure

   a. WATS usage rates are for telecommunications between the WATS termination and another location within the LATA.

   b. WATS usage rates in this Catalog apply only to those messages originating and terminating within the same LATA.

   c. WATS usage rates are based on the average hours of use per access line for 800 Service.

2. Service Group

   See definition in 7.1.B., preceding.

3. Minimum Average Time Requirement and Quick Call for 800 Service

   a. All messages completed in one billing period in a service group must average at least one minute in duration.

   b. If the average duration of all the messages is less than one minute, the total use for the service group equals the number of messages multiplied by one minute.

   c. 800 Service customers whose 800 Service messages average thirty seconds or less, qualify for Quick Call. Each current bill for qualifying customers will be adjusted to reflect the Quick Call rate applied to the previous month's calls.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE**

E. Application of Monthly Rates and Usage (Cont'd)

4. Timing of Calls

   a. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station.

   b. Chargeable time ends when the caller hangs up thereby releasing the network connection. If the called party hangs up but the caller does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

   c. When 800 Service is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Service so that the chargeable time may begin.

5. Minimum Service Period

   The minimum service period for WATS is one day.

6. Fractional Periods

   a. The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

   b. For the purpose of administering this condition with respect to the determination of the charge for a fractional part of a month, every month is considered to have thirty days.

(M) Material moved to Section 107.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

E. Application of Monthly Rates and Usage (Cont'd)

7. Method of Determining Usage Charges for 800 Service including Quick Call

a. Note the total number of messages for the service group.

b. Determine the equivalent hours used by applying the minimum average time requirement of one minute (one message = one minute).

c. Note the total actual hours used for the service group.

d. Determine the chargeable hours, the greater of b. or c., preceding, rounded to the nearest tenth (one decimal place).

e. Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by thirty days. The result is rounded to the nearest hundredth (two decimal places).

f. Determine the average use per line in the service group by dividing the chargeable hours in d., preceding, by the number of access lines in e., preceding.

g. Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges.

h. Determine the total usage charge for the service group by multiplying the usage charge per access line in g., preceding, by the number of access lines shown in e., preceding.

i. IntraLATA 800 Service customers whose 800 Service messages average thirty seconds or less, qualify for Quick Call. Quick Call provides a discounted rate for each short duration call as shown in 16., following.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

E. Application of Monthly Rates and Usage (Cont'd)

8. Advance Payments

a. Applicants for service who have no account with the Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment, if applicable, at the time of application. The amount of the advance payment will be determined by the Company as stated in 2.3.3, preceding.

b. The amount of the advance payment is credited to the customer's account as applying to an indebtedness for the service furnished.

9. Payment of Charges

The customer is responsible for payment of all charges for service furnished the customer. When, for technical or mechanical reasons, it is necessary for the Company to activate or connect WATS line(s) prior to the date requested and the customer uses the service during that period, and/or in instances where service cannot be disconnected on the date requested and the customer uses the service beyond that date, charges are applicable for the entire period during which the service was used. Connection charges from the appropriate Company's tariffs or catalogs are payable upon establishment of service. All other charges from time to time in force and effect are payable monthly in advance, except additional hourly charges, which are payable upon rendition of a bill by the Company.

10. Billing Period

The billing period is calculated as follows:

a. The period billing includes the first day usage appears.

b. The period billed includes the last day usage appears after the requested disconnect date. For example: A customer requests a WATS service disconnect to be effective on the 15th of the month and the Company disconnects the line(s) on the 20th. The customer does not use the line on the 16th or 17th but does use it on the 18th, the charges are then calculated based on eighteen days usage.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

E. Application of Monthly Rates and Usage (Cont'd)

11. Deposits

The applicant or customer for service may be required to make a deposit with the Company as shown in 2.3.3, preceding.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. Where the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded.

Upon establishment of a satisfactory credit rating, a deposit will be refunded or credited to the customer at any time prior to termination of the service.

12. Cancellation of Application for Service for 800 Service

a. Where an application for service is cancelled by the applicant prior to the start of any design work or installation of facilities, no charge applies.

b. Where installation of facilities has been started prior to the cancellation, appropriate connection charges as shown in the Company's tariffs or catalogs will apply.

c. If cancellation is requested subsequent to the time installation has been started, the application will be cancelled by the Company and the Company may collect a charge equal to the estimated costs incurred in the installation, less estimated net salvage.

d. Installation is considered to have been started when the Company incurs any expense in connection with, or in preparation for, provision of service which would not otherwise have been incurred, provided:

• The customer has advised the Company to proceed with the installation, and

• The Company has accepted the order.

e. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE
E. Application of Monthly Rates and Usage (Cont'd)

13. Minimum Contract Period

The minimum contract period is one day and applies separately for 800 Service.

14. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, without incurring any liability, discontinue furnishing the service, upon proper written notice.

15. Allowance for Interruptions

Allowances for interruptions apply to each WATS access line shown in 15.a. through 15.f., following:

a. When the WATS access line is interrupted for a period of less than two hours, no credit applies.

b. When the WATS access line is interrupted for a period of two to twenty-four hours, the following credit applies.

<table>
<thead>
<tr>
<th>CREDIT ALLOWANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Allowance</td>
</tr>
<tr>
<td>$25.40</td>
</tr>
</tbody>
</table>

c. When the WATS access line is interrupted for a period of more than twenty-four hours, the following credit applies for each twenty-four hour period or any fraction thereof.

<table>
<thead>
<tr>
<th>CREDIT ALLOWANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Allowance</td>
</tr>
<tr>
<td>$25.40</td>
</tr>
</tbody>
</table>

d. The credit in 15.b. and 15.c., preceding, includes all credit to be applied for an interruption.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 SERVICE**

E.15. (Cont’d)

e. No credit allowances will be made for:

- Non-completion of WATS messages due to busy network conditions.
- Interruption of the service due to customer-provided equipment or systems.
- Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.
- Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangements.
- Interruption of service due to negligence of the customer.

f. Message toll service furnished a customer when WATS is interrupted is charged for at the message toll service rates contained in Section 6.

16. **Minimum Average Time Requirement for 800 Service and Quick Call**

a. All messages completed in one billing period in a service group must average at least one minute duration.

b. If the average duration of all messages is less than one minute, the total use for the service group equals the number of messages multiplied by one minute.

c. **Quick Call**

If the average length of a customer's 800 Service calls is thirty seconds or less, the following rate applies:

**CHARGE**

- Each call $0.12

(M) Material moved to Section 107.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

7.1 800 SERVICE

E. Application of Monthly Rates and Usage (Cont'd)

17. Rate Conditions

a. The rates and charges shown apply only between Company rate centers, and rate centers of connecting companies within a LATA which participate in the service, and between rate centers of connecting companies who are participating in the service but do not have an effective intraLATA WATS tariff filed.

b. Calls placed over WATS access lines to rate centers of connecting companies within a LATA which do not participate in WATS will be furnished at message toll service rates as shown in Section 6.

c. The usage rate structure for 800 Service is a usage sensitive tapered schedule.

d. Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule for 800 Service. There is no minimum monthly usage requirement. Hourly rates for each additional hour of use decrease at defined levels of use called taper points. The WATS schedule reflects four taper points. The minimum average time requirement is applied as described in 7.1.E.3., preceding.

(M) Material moved to Section 107.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
7. Wide Area Telecommunications Service (WATS)

7.1 800 Service

E. Application of Monthly Rates and Usage (Cont'd)

18. Directory Assistance - See 6.2.4, Directory Assistance Service. (C)

19. Directory Listings

   a. Directory listings for inward service (800 Service) lines will be provided at charges and rates applicable for business additional listings. (See 5.7.1, Directory Listings.) (C)

20. Customers may retain the same 800 Service telephone number when moving to another location.

21. Other Charges

   All other charges and rates will be those shown in this Catalog covering the exchange where the WATS access line is located.
7. **WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)**

7.1 **800 Service (Cont'd)**

7.1.2 **800 Service**

A. Rates and Charges

1. 800 Service Access Line

<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
</tr>
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<tbody>
<tr>
<td>8L9</td>
<td>$40.00</td>
</tr>
<tr>
<td>8Q9++</td>
<td>40.00</td>
</tr>
<tr>
<td>8J9++</td>
<td>40.00</td>
</tr>
</tbody>
</table>

NONRECURRING CHARGE

- Install or connect new $48.00
- Change of IC 15.00
- Change of inward telephone number [1] (T)

2. The hourly rates for 800 Service apply to the average use for each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

<table>
<thead>
<tr>
<th>Charge</th>
<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Usage rate per access line, per hour</td>
<td></td>
</tr>
<tr>
<td>- First 10 hours</td>
<td>$10.35</td>
</tr>
<tr>
<td>- Next 20 hours</td>
<td>9.00</td>
</tr>
<tr>
<td>- Next 30 hours</td>
<td>7.65</td>
</tr>
<tr>
<td>- Over 60 hours</td>
<td>6.30</td>
</tr>
</tbody>
</table>

[1] See Section 2.2.7. (T)
### 107. Obsolete Wide Area Telecommunications Service (WATS)

<table>
<thead>
<tr>
<th>Subject</th>
<th>Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>800 Serviceline Option</td>
<td>22</td>
</tr>
<tr>
<td>Ancillary WATS Service</td>
<td>23</td>
</tr>
<tr>
<td>Outward WATS</td>
<td>21</td>
</tr>
<tr>
<td>Outward WATS and 800 Serviceline Option</td>
<td>1</td>
</tr>
</tbody>
</table>

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

A. Description

1. Wide Area Telecommunications Service (WATS) provides for dial-type communications between a WATS termination and other exchanges within a Local Access and Transport Area (LATA) and in accordance with the regulations and schedules of charges specified in this Catalog.

2. The Washington LATAs covered by this Catalog are delineated in the National Exchange Carrier Association Tariff, F.C.C. No. 4.

3. A WATS access line is a transmission path between the WATS first standard network interface (provided by the Company) or the WATS customer's premises and the Company central office.

4. WATS is provided in three service arrangements: Outward WATS (OUTWATS) (either shared OUTWATS or intraLATA only OUTWATS), or 800 Serviceline Option.

   a. The OUTWATS customer is furnished a WATS access line arranged for outward calling only. OUTWATS provides for dial-type calling from a WATS termination by way of the WATS access line and the public switched network to other locations within the LATA.

      • OUTWATS can be provided by the Company either for intrastate intraLATA use only or as a shared service in conjunction with an Interexchange Carrier (IC).

   b. The 800 Serviceline Option customer is furnished an 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) to be associated with an individual line or trunk. 800 Serviceline Option does not include an access line.

(M) Material moved from Section 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

A. Description (Cont’d)

5. Intrastate OUTWATS will be provided jointly by the Company and the IC on a shared basis. For a shared WATS access line, the Company provides the WATS access line, transports the intraLATA traffic and bills both the WATS access line and intraLATA usage to the end user as set forth in this Catalog. The IC transports the interLATA traffic and bills interLATA usage to the end user at the IC's applicable WATS usage rates. The IC shall order Switched Access Service under the terms and conditions of the Company's Access Service Tariff.

6. Intrastate 800 Serviceline Option may be provided jointly by the Company and the IC on a complementary basis. With complementary service, the Company provides the 8XX number to be associated with an individual line or trunk, transports the intraLATA traffic and bills both the 8XX number and intraLATA usage to the end user as set forth in this Catalog. The interLATA traffic is transported and billed by the IC as set forth in 5., preceding.

7. A dual jurisdiction WATS access line is a facility used for the provision of interstate and intrastate WATS and is provided subject to the terms and conditions of the Company's Interstate Access Service Tariff, F.C.C. No. 1. Any intrastate intraLATA traffic retained and transported by the Company will be billed to the end user at the usage rates set forth in this Catalog. The interLATA traffic is transported and billed by the IC as set forth in 5., preceding.

8. Interstate interLATA OUTWATS will be provided by the IC.

9. IntralATA only Outward WATS and/or 800 Serviceline Option will be provided by the Company.

10. WATS is furnished only if the necessary service components are available.

(M) Material moved from Section 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (CONT'D)

B. Definitions

800 Serviceline Option

The 800 Serviceline Option customer is furnished an 8XX number (i.e., 800, 822, 833, 844, 855, 866, 877 or 888, as available) to be associated with an individual line or trunk. 800 Serviceline Option is an option served over an exchange access facility and is not an access line. One 8XX number may be assigned to each existing or newly provided exchange telephone number which allows for the completion of 8XX calls in addition to all other usage normally handled on this termination. Message detail (calling number/calling location where possible and duration of calls) is included. Billing is based on a specified rate per hour as defined in 107.1.3.A.2.a., following. Volume discounts may apply.

Communications Systems

As used in this Section, channels and other facilities which are capable, when not connected to Wide Area Telecommunications Service, of communications between customer-provided equipment or Company stations. When used in connection with communication systems provided by an IC, denotes channels and other facilities.

Hunting Arrangement

As used in this Section, a grouping of access lines arranged for the completion of a given call or arranged for overflow to or from another access line or group of access lines.

(M) Material moved from Section 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

B. Definitions (Cont'd)

Interexchange Carrier (IC)

A person or entity engaged for hire in interstate, intrastate interLATA, or foreign communications with or without wires. Services of ICs are normally provided to end users.

Interexchange Channel

A path for electrical communication which interconnects exchanges (or locations outside of exchanges) in which WATS stations are located.

Multiline Terminating System

Switching equipment (e.g., PBX, Centrex, Automatic Call Distribution, tandem switching equipment) and key telephone type systems which are capable of terminating more than one local central office line, WATS access line, private line service or communications system.

Outward WATS (OUTWATS) Service (Shared)

A WATS access line arranged for OUTWATS Service provides for the origination of calls to designated service areas or bands. The service is considered shared when the Company provides and bills for a dedicated access line and the associated intraLATA usage and the interexchange carrier provides and bills the interLATA usage. IntraLATA usage is bulk billed as defined in 107.1.1.A.2., following.

OUTWATS IntraLATA Only Service

A WATS access line arranged for OUTWATS Service which provides for the origination of direct dialed calls from the WATS access line and the public switched network to exchanges within the same LATA in the state. Calls will be blocked from leaving the LATA. IntraLATA usage is bulk billed as defined in 107.1.1.A.2., following.

(M) Material moved from Section 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation
Catalog No. 2
Washington

EXCHANGE AND NETWORK SERVICES
Effective: December 9, 2006

SECTION 107

107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION
B. Definitions (Cont'd)

Service Group

When used in connection with OUTWATS, denotes one or more OUTWATS access lines terminated in the same multiline terminating systems at the same premises.

Service Terminating Arrangement

Company-provided equipment which terminates WATS at a customer's premises. The service terminating arrangement provides a clear delineated interface which facilitates the design, isolation, and testing of WATS. Where a protective connecting arrangement is required, the service terminating arrangement is provided as a part of the protective connecting arrangement.

Switching Equipment

Equipment which performs the functions of establishing and releasing connections between two or more Company-provided services, or Company-provided service or services and a communications system or systems provided by the customer, or IC.

Usage Sensitive Tapered Schedule

A rate schedule which applies hourly rates for each additional hour of use. Rates decrease at defined levels of use, called taper points.

WATS Access Line

The transmission path between a WATS termination and the point in a Company central office where access to the switched network is obtained for the purpose of completing WATS calls and consists of all facilities, including outside plant facilities, from the Company serving central office equipment to the Standard Network Interface on the customer's premises.

(M) Material moved from Section 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (CONT'D)

C. WATS Terminations

1. The terminating point of a WATS access line is a Standard Network Interface (SNI) (See B., preceding). The first termination is the WATS access line, and all other terminations on the same line are WATS access line extensions.

2. The WATS access line may terminate in one of the following:

   a. Terminal equipment, e.g., multiline terminating systems or a communication system on the customer's premises, on the customer's side of the SNI.

   b. Switching equipment in the Company central office.

   c. Interexchange Carrier Central Office Connecting Facility channels in the Company central office.

D. Terms and Conditions

1. Dial-Type Service

   a. WATS calls must be dialed and completed without the assistance of a Company operator except when facilities or conditions do not allow customer dial completion or when an interrupted call is reestablished by a Company operator.

   b. WATS does not include person-to-person service, collect, conference, or other calls requiring operator handling except where facilities are not available for dial completion.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

D. Terms and Conditions (Cont'd)

2. Area of Service

a. All WATS access lines and access line extensions must be located within the LATA.

b. An IntraLATA only Outward WATS message must originate and terminate within the same LATA within the state.

c. An 800 Serviceline Option message must originate and terminate within the same LATA within the same state.

3. Transmission Quality

a. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

b. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

c. The design, maintenance and operation of WATS envisions that communications will originate or terminate at a WATS station for the purpose of communicating with stations within the LATA. Connections of a communications system provided by the customer or IC to WATS may be made. However, the Company will not be responsible for the through transmission of signals or for the quality of transmission on connections.

d. The Company's undertaking to provide facilities is made only to those carriers which comply with the Rules and Regulations of the Washington Utilities and Transportation Commission for communication carriers within the State of Washington.

4. Connection to Other Services

a. WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established.

b. All arrangements concerning the IC services will be made by the customer with that carrier.

(M) Material moved from Section 7.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
5. Priority of Service

The installation and restoration of service shall be in accordance with the rules for Telecommunications Service Priority (TSP) as set forth in the Access Service Tariff, Section 13.

Subject to compliance with the above mentioned rules, when a shortage of facilities exists either for temporary or protracted periods, Message Telecommunication Service will be established before all other services.

The rates and charges for TSP are in the Access Service Tariff, 13.3.2.

The Company will allow resale of a service only after the parties seeking this service have prior authorization from the Washington Utilities and Transportation Commission to resell the service.

6. Company Liability

a. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of the facilities of the Company, the service and facilities furnished by the Company are subject to the terms, conditions and limitations specified.

b. The Company's liability, if any, for its willful misconduct is not limited by this Catalog. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of D.6.c. through D.6.h., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the Outward WATS access line, or 800 Serviceline Option number, whichever is appropriate for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Catalog as an allowance for interruptions.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

D.6. (Cont’d)

c. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use of; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus any systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

d. No carrier participating in this service shall be liable for any act or omission of any other carrier also participating in the service.

e. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability, whether suffered, made, instituted or asserted by customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the equipment provided.

The Company may require each customer to sign an agreement for the furnishing of the equipment as a condition precedent to furnishing the equipment.

The customer shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

f. The Company shall not be responsible to the customer, if changes in facilities, equipment, operations or procedures of the Company require that the WATS telephone number be changed.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

D.6. (Cont’d)

   g. The Company will not be liable for any act or fraud of any customer.

   h. The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on the premises or by the installation or removal of, when the defacement or damage is not the result of negligence of the agents or employees of the Company.

7. Completion 800 Serviceline Option messages

An 800 Serviceline Option customer must subscribe to and make use of adequate facilities so that use of the service does not interfere with another customer's service or proper operation of the public switched network. The Company, without incurring any liability, may terminate or refuse to furnish 800 Serviceline Option to any customer who fails to comply with the conditions, provided that, in case of a termination of service, at least five working days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for cause.

8. Use of Service

WATS may be used by the customer or an authorized representative of the customer. Orders involving installation, rearrangement, billing, or discontinuance of service will be accepted by the Company only from the customer.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSCURETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

D. Terms and Conditions (Cont'd)

9. Abuse or Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

a. The placing or acceptance of a WATS call by a WATS customer, his agent, employee or representative, in response to an uncompleted Message Telecommunication Service call, which was not completed in order to transmit or receive intelligence without the payment of the applicable message toll charge;

b. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or through any other fraudulent means or device, with intent to avoid the payment, in whole or in part, of the regular rates and/or charges for the service;

c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;

d. The use of profane or obscene language;

e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

10. Maintenance and Repairs

The Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any network facilities installed by the Company except upon the written consent of the Company.

11. Pay Telephone Charge

The Pay Telephone Charge applies to all calls placed from pay telephones. This charge is in addition to all other applicable 800 Serviceline rates and charges.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (CONT'D)

E. Application of Monthly Rates and Usage

1. Rate Structure

   a. WATS usage rates are for telecommunications between the WATS termination and another location within the LATA.

   b. WATS usage rates in this Catalog apply only to those messages originating and terminating within the same LATA.

   c. WATS usage rates are based on the average hours of use per access line for OUTWATS.

2. Service Group

   See definition in 107.1.B., preceding.

3. Minimum Average Time Requirement and Quick Call for OUTWATS:

   a. All messages completed in one billing period in a service group must average at least one minute in duration.

   b. If the average duration of all the messages is less than one minute, the total use for the service group equals the number of messages multiplied by one minute.

(N)
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

**107.1 OUTWARD WATS AND 800 SERVICELINE OPTION**

E. Application of Monthly Rates and Usage (Cont'd)

4. Timing of Calls

   a. Chargeable time begins when connection is established between a station associated with the WATS access line and the calling or called station.

   b. Chargeable time ends when the caller hangs up thereby releasing the network connection. If the called party hangs up but the caller does not, chargeable time ends when the network connection is released by automatic timing equipment in the telecommunications network.

   c. When 800 Serviceline Option is directly connected (i.e., not connected through a multiline terminating system) at a customer's premises to a communications system, chargeable time begins when the call terminates in or passes through the first multiline terminating system or terminal equipment on that communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of connection with the 800 Serviceline Option so that the chargeable time may begin.

   d. All messages completed in one billing period through 800 Serviceline Option will be billed a minimum of thirty seconds per message.

5. Minimum Service Period

   The minimum service period for WATS is one day.

6. Fractional Periods

   a. The charge for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

   b. For the purpose of administering this condition with respect to the determination of the charge for a fractional part of a month, every month is considered to have thirty days.

(M) Material moved from Section 7.

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Application of Monthly Rates and Usage (Cont'd)

7. Method of Determining Usage Charges for OUTWATS

a. Note the total number of messages for the service group.

b. Determine the equivalent hours used by applying the minimum average time requirement of one minute (one message = one minute).

c. Note the total actual hours used for the service group.

d. Determine the chargeable hours, the greater of b. or c., preceding, rounded to the nearest tenth (one decimal place).

e. Determine the number of access lines in the service group in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by thirty days. The result is rounded to the nearest hundredth (two decimal places).

f. Determine the average use per line in the service group by dividing the chargeable hours in d., preceding, by the number of access lines in e., preceding.

g. Determine the usage charge per line by multiplying the hourly rate for the appropriate taper(s) by the number of hours used in each taper and then totaling these charges.

h. Determine the total usage charge for the service group by multiplying the usage charge per access line in g., preceding, by the number of access lines shown in e., preceding.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Application of Monthly Rates and Usage (Cont'd)

8. Advance Payments

   a. Applicants for service who have no account with the Company or whose
      financial responsibility is not a matter of general knowledge, may be required to
      make an advance payment, if applicable, at the time of application. The amount
      of the advance payment will be determined by the Company as stated in 2.3.3 of
      this Catalog.

   b. The amount of the advance payment is credited to the customer's account as
      applying to an indebtedness for the service furnished.

9. Payment of Charges

   The customer is responsible for payment of all charges for service furnished the
   customer. When, for technical or mechanical reasons, it is necessary for the
   Company to activate or connect WATS line(s) prior to the date requested and the
   customer uses the service during that period, and/or in instances where service
   cannot be disconnected on the date requested and the customer uses the service
   beyond that date, charges are applicable for the entire period during which the
   service was used. Connection charges from the appropriate Company's tariffs or
   catalogs are payable upon establishment of service. All other charges from time
   to time in force and effect are payable monthly in advance, except additional
   hourly charges, which are payable upon rendition of a bill by the Company.

10. Billing Period

   The billing period is calculated as follows:

   a. The period billing includes the first day usage appears.

   b. The period billed includes the last day usage appears after the requested
      disconnect date. For example: A customer requests a WATS service disconnect
      to be effective on the 15th of the month and the Company disconnects the line(s)
      on the 20th. The customer does not use the line on the 16th or 17th but does use
      it on the 18th, the charges are then calculated based on eighteen days usage.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Application of Monthly Rates and Usage (Cont'd)

11. Deposits

The applicant or customer for service may be required to make a deposit with the Company as shown in 2.3.3 of this Catalog.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company’s regulations as to advance payments and the prompt payment of bills on presentation. Where the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded.

Upon establishment of a satisfactory credit rating, a deposit will be refunded or credited to the customer at any time prior to termination of the service.

12. Cancellation of Application for Service for OUTWATS

a. Where an application for service is cancelled by the applicant prior to the start of any design work or installation of facilities, no charge applies.

b. Where installation of facilities has been started prior to the cancellation, appropriate connection charges as shown in the Company's tariffs or catalogs will apply.

c. If cancellation is requested subsequent to the time installation has been started, the application will be cancelled by the Company and the Company may collect a charge equal to the estimated costs incurred in the installation, less estimated net salvage.

d. Installation is considered to have been started when the Company incurs any expense in connection with, or in preparation for, provision of service which would not otherwise have been incurred, provided:

- The customer has advised the Company to proceed with the installation, and
- The Company has accepted the order.

e. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service and the minimum requirements of the rate will be applicable.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Application of Monthly Rates and Usage (Cont'd)

13. Minimum Contract Period

The minimum contract period is one day and applies separately for OUTWATS, and 800 Serviceline Option.

14. Termination of Service for Cause

Upon nonpayment of any sum due the Company, or upon a violation of any of the conditions governing the furnishing of service, the Company may, without incurring any liability, discontinue furnishing the service, upon proper written notice.

15. Allowance for Interruptions

Allowances for interruptions apply to each WATS access line shown in 15.a. through 15.f., following:

a. When the WATS access line is interrupted for a period of less than two hours, no credit applies.

b. When the WATS access line is interrupted for a period of two to twenty-four hours, the following credit applies.

CREDIT ALLOWANCE

• Allowance $25.40

c. When the WATS access line is interrupted for a period of more than twenty-four hours, the following credit applies for each twenty-four hour period or any fraction thereof.

CREDIT ALLOWANCE

• Allowance $25.40

d. The credit in 15.b. and 15.c., preceding, includes all credit to be applied for an interruption.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E.15. (Cont’d)

e. No credit allowances will be made for:

   • Non-completion of WATS messages due to busy network conditions.

   • Interruption of the service due to customer-provided equipment or systems.

   • Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.

   • Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangements.

   • Interruption of service due to negligence of the customer.

f. Message toll service furnished a customer when WATS is interrupted is charged for at the message toll service rates contained in Section 6.

(M) (N)

16. Minimum Average Time Requirement for IntraLATA OUTWATS

a. All messages completed in one billing period in a service group must average at least one minute duration.

b. If the average duration of all messages is less than one minute, the total use for the service group equals the number of messages multiplied by one minute.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Application of Monthly Rates and Usage (Cont'd)

17. Rate Conditions

a. The rates and charges shown apply only between Company rate centers, and rate centers of connecting companies within a LATA which participate in the service, and between rate centers of connecting companies who are participating in the service but do not have an effective intraLATA WATS tariff filed.

b. Calls placed over WATS access lines to rate centers of connecting companies within a LATA which do not participate in WATS will be furnished at message toll service rates as shown in Section 6.

c. The usage rate structure for OUTWATS is a usage sensitive tapered schedule.

d. Monthly usage charges for a service group are computed on an average usage per line basis according to a tapered schedule for OUTWATS. There is no minimum monthly usage requirement. Hourly rates for each additional hour of use decrease at defined levels of use called taper points. The WATS schedule reflects four taper points. The minimum average time requirement is applied as described in 107.1.E.3., preceding.

e. The usage rate structure for 800 Serviceline Option is based on a flat rate per hour.

f. WATS requires a separate monthly charge for each access line or 800 Serviceline Option number independent of usage.

(M) Material moved from Section 7.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION

E. Application of Monthly Rates and Usage (Cont’d)

18. Directory Assistance - See 6.2.4, Directory Assistance Service. (C)

19. Directory Listings

b. One free directory listing will be provided for 800 Serviceline Option. Additional directory listings will be provided at the applicable additional listing rate. (See 5.7.1, Directory Listings.) (C)

c. Directory listings are not furnished with OUTWATS.

20. Customers may retain the same 800 Serviceline Option telephone number when moving to another location.

21. Other Charges

All other charges and rates will be those shown in this Catalog covering the exchange where the WATS access line is located.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (CONT'D)

107.1.1 OUTWARD WATS

A. Rates and Charges

1. Outward WATS Access Line

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
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<tbody>
<tr>
<td>WAX</td>
<td>$30.00</td>
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<tr>
<td>WOB</td>
<td>30.00</td>
</tr>
<tr>
<td>WO2</td>
<td>30.00</td>
</tr>
<tr>
<td>WOA</td>
<td>30.00</td>
</tr>
</tbody>
</table>

NONRECURRING CHARGE

- Install or connect new: $48.00
- Change of IC: 5.00
- Change from intraLATA only to shared or shared to intraLATA only: 5.00

2. The hourly rates for outward WATS apply to the average use of each rate period, rounded to the nearest tenth of an hour, for each access line within a service group.

CHARGE

- Usage rate per access line, per hour
  - First 10 hours: $10.70
  - Next 20 hours: 9.50
  - Next 30 hours: 7.70
  - Over 60 hours: 6.70

(M) Material moved from Section 7.

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107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (CONT’D)

107.1.3 800 SERVICELINE OPTION

A. Rates and Charges

1. 800 Serviceline Option Number

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>WFA++</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

• Each

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Changes</td>
</tr>
<tr>
<td>$15.00</td>
</tr>
</tbody>
</table>

2. Usage Rate for 800 Serviceline Option

a. The hourly rate for 800 Serviceline Option is $6.00. Fractional hours will be rounded to the nearest tenth of an hour.

b. All usage in excess of $60.00 will be discounted by the following percentages.

<table>
<thead>
<tr>
<th>AMOUNT</th>
<th>DISCOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 thru  $60.00</td>
<td>0%</td>
</tr>
<tr>
<td>$60.01 thru $200.00</td>
<td>10%</td>
</tr>
<tr>
<td>$200.01 thru $500.00</td>
<td>12%</td>
</tr>
<tr>
<td>$500.01 thru $1,000.00</td>
<td>15%</td>
</tr>
<tr>
<td>Over $1,000.00</td>
<td>20%</td>
</tr>
</tbody>
</table>

3. Pay Telephone Charge

• Per completed call[1] $0.26 (M)

[1] This charge is in addition to all other applicable 800 Serviceline rates and charges. (M)

(M) Material moved from Section 7.
107. OBSOLETE WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

107.1 OUTWARD WATS AND 800 SERVICELINE OPTION (CONT'D)

107.1.4 ANCILLARY WATS SERVICE

A. Access Line Extension Charges for IntraLATA WATS

1. Extensions of individual access lines are provided only within the State of Washington.

2. For the purpose of determining charges where two or more WATS stations are furnished for use with the same WATS access line, one station will be designated as a main station. Any other WATS station furnished for use with the same WATS access line will be designated as an extension.

3. Extension service may be provided at locations other than the building where the primary service is located. In these cases, the rates in this Section apply plus Terminal Loop rates in 105.2.4 of the Private Line Transport Services Catalog. If extension service is located in a different central office serving area than where the primary service is located or if the extension service is located outside the base rate area, Mileage Charges, as specified in 105.2 of the Private Line Transport Services Catalog, apply in addition to the extension and Terminal Loop rates.

4. Rates and charges for business and intrastate WATS off premises extension service are payable for each additional equipment location.

<table>
<thead>
<tr>
<th>MONTHLY USOC RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Extensions - same exchange</td>
</tr>
<tr>
<td>- For the first extended line on a premises different from the premises on which the access line of the same service terminates</td>
</tr>
<tr>
<td>WSP $1.75</td>
</tr>
</tbody>
</table>

(M) Material moved from Section 7.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Responsibility</td>
<td>2</td>
</tr>
<tr>
<td>Connections of Equipment, Communication Systems and Premises Wire</td>
<td>1</td>
</tr>
<tr>
<td>Connections of Registered Equipment</td>
<td>7</td>
</tr>
<tr>
<td>Customer Responsibility</td>
<td>1</td>
</tr>
<tr>
<td>Extension Station Lines and Private Branch Exchange Station Lines</td>
<td>7</td>
</tr>
<tr>
<td>General</td>
<td>1</td>
</tr>
<tr>
<td>General Provisions</td>
<td>1</td>
</tr>
<tr>
<td>Recording of Two-Way Telephone Conversations</td>
<td>3</td>
</tr>
</tbody>
</table>

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

A. General

Equipment (including protective circuitry), communications systems and premises wiring connected to telecommunications services furnished by the Company are generally subject to Part 68 of the Federal Communications Commission (FCC) Rules and Regulations, CFR Part 68 (commonly known as the FCC’s Registration Program).

Equipment and systems not subject to Part 68 of the FCC Rules and Regulations which are connected to telecommunications services furnished by the Company must meet the minimum protection criteria specified in Part 68 of the FCC Rules and Regulations.

B. Customer Responsibility

1. The customer is responsible for the installation, operation and maintenance of any Customer Provided Equipment (CPE) or system. No combinations of CPE or systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject equipment or system, his calling or called party. Upon notice from the Company that a CPE or system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

2. The customer shall be responsible for the payment of a maintenance of service charge for visits by a Company employee to the customer’s premises when a service difficulty or trouble report results from the use of CPE or system.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS (CONT'D)

C. Company Responsibility

1. Telecommunications services provided by the Company are not represented as adapted to the use of Customer Provided Equipment (CPE) or systems. Where CPE or systems are used with telecommunications services, the responsibility of the Company is limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for:

   • The through transmission of signals generated by the CPE or systems or for the quality of, or defects in, such transmission.

   • The reception of signals by CPE or systems, or

   • Address signaling where such signaling is performed by CPE signaling equipment.

2. The Company will, at the customers' request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit CPE to operate in a manner compatible with telecommunications services.

3. The Company may make changes in its telecommunications services, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC's Rules and Regulations. If such changes can be reasonably expected to render any customer's equipment or system incompatible with telecommunications services, or require modification or alteration of such CPE or systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS (CONT'D)

D. Recording of Two-Way Telephone Conversations

Customer provided voice recording equipment may be connected with telecommunications services, as follows:

1. Customer recording equipment may be connected to the telecommunications network provided that, when such connections are made the voice recording equipment shall be so arranged that, at the will of the user, it can be activated and deactivated. In addition, one of the following conditions must apply.

   a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

   b. The recording party to the telephone conversation must notify the other party to the telephone conversation that it intends to record the conversation, and this notification must be part of and obtained at the start of the recording, or

   c. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment; or customer registered or grandfathered protective circuitry; or a grandfathered Company connecting arrangement.

   d. In the case of municipal fire and police departments which have central office lines used exclusively for the receipt of local or intrastate fire or police emergency calls and are attended at all times for such purposes, recorder connector equipment without the automatic tone device may be furnished for use provided that the proper municipal authority certifies that these conditions will be observed.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS

D.1. (Cont'd)

e. A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

   • The licensee informs each party to the call of its intent to broadcast the conversation; or

   • Each party to the call is aware of the licensee's intent to broadcast the call; or

   • Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

2. The FCC has established the following exceptions to the foregoing requirements:

   a. Recordings made of incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:

      •Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to MTS, WATS or local exchange service, and

      •Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its operations center for recording of two-way telephone conversations.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE

8.1.1 GENERAL PROVISIONS
D. Recording of Two-Way Telephone Conversations (Cont'd)

4. Violation of Regulations

When any customer provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in these regulations, the Company will take such immediate action as necessary for the protection of the telecommunications network and Company employees, and will promptly notify the customer of the violation.

The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Catalog.
8. CONNECTIONS OF PREMISES EQUIPMENT TO TELECOMMUNICATIONS SYSTEMS

8.1 CONNECTIONS OF EQUIPMENT, COMMUNICATION SYSTEMS AND PREMISES WIRE (CONT’D)

8.1.2 CONNECTIONS OF REGISTERED EQUIPMENT

A. Extension Station Lines and Private Branch Exchange Station Lines

1. The following is the maximum number of main and extension stations equipped with bells per exchange access line which may be allowed in connection with business or residence flat rate, basic measured, and Private Branch Extension (PBX) service.

• Individual line .......................................................... 5

2. Bells and/or signals connected to the same exchange access line cannot exceed the allowable maximum ringer equivalence of five or as otherwise determined by the Company.

• Suburban line .............................................................. 2
• PBX station line .......................................................... 3

3. The maximum number of bells on an exchange access line may be further limited where other signals are connected to that line.
### 9. CENTRAL OFFICE SERVICES

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
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<tbody>
<tr>
<td>Call Management Systems</td>
<td>101</td>
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<tr>
<td>CENTRAFLEX System 1</td>
<td>10</td>
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<tr>
<td>Central Office Alarm Services</td>
<td>139</td>
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<tr>
<td>Centrex PRIME Service</td>
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<td>Dial Switching Systems</td>
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<td>Emergency Reporting Service</td>
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<tr>
<td>Optional Features</td>
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(D)

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 12.1.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 12.2.

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9. **CENTRAL OFFICE SERVICES**

(M) Material moved to Section 109, Page 12.3.

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**NOTICE**
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9. **Central Office Services**

(M) Material moved to Section 109, Page 12.4.

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**NOTICE**
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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 12.5.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 12.6.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 12.7.

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Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
Washington
1st Revised Sheet 7.1

EXCHANGE AND NETWORK SERVICES
Effective: July 20, 2017

SECTION 9

9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 49.9.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 49.10.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 49.11.

WA2017-016

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (CONT’D)

9.1.10 OPTIONAL FEATURES[1]

A. Customer Dialed Account Recording (CDAR)

1. Description

This feature allows a customer to add an account number (up to eight digits) to the record of the Station Message Detail Recording - Basic (SMDR-B) call as it is being placed. The CDAR number does not affect the charging of the call but may be used by the customer for identification or internal allocation of the customer's services.

2. Terms and Conditions

a. CDAR will only be furnished in conjunction with SMDR, where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

b. CDAR may be furnished only in conjunction with SMDR-B subject to the availability of facilities and where the Company's message billing process has been arranged to provide the CDAR optional feature.

c. The nonrecurring charge does not apply if installed at the same time as Common Equipment for SMDR-B.

d. A maximum of eight CDAR digits may appear in the SMDR-B record. The number of digits will be pre-designated by the customer and must be constant for all CDAR calls made by the customer. The CDAR entry will be in addition to the details as provided for SMDR-B.

EXCEPTION: On inward calls extended by the attendant, the SMDR-B is limited to an entry code, the called station number or called tie line access code, time of day, date and duration of call after attendant processing. Calls to stations or tie lines found busy are ordinarily not recorded.

[1] These services are deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.10 OPTIONAL FEATURES[1]

A.2. (Cont'd)

e. When CDAR common equipment is installed separately from SMDR Common Equipment, a per-facility-group nonrecurring charge as specified in SMDR applies to each private facility group previously terminated in the SMDR-B arrangement.

f. Special test tapes, program re-runs, or program modifications, if requested by the customer, will be provided only if facilities and operating conditions permit and at estimated costs.

3. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMD</td>
<td>$600.00</td>
<td>$50.00</td>
</tr>
<tr>
<td></td>
<td>–</td>
<td>0.01</td>
</tr>
<tr>
<td>CMW</td>
<td>100.00</td>
<td>10.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (CONT'D)

9.1.12 CENTRAFLEX SYSTEM 1

A. Description

CENTRAFLEX System 1 (CS1) Service provides optional Custom Calling features to residence exchange access lines, and allows a multiline customer to integrate separate lines into a single communication system. The CS1 is offered in two categories. The CS1-Six Pack provides a system of features on two to six central office lines. The CS1-Bell Pack provides a system of features on two to thirty central office lines.

CS1 Service can be provided on residence exchange access lines in the category of residence flat and basic measured. A CS1 system may contain both residence and business lines; however, only one residence line is permitted, and a business line must be the first line on the system. Flat rate and measured-type lines may not be mixed on the same CS1 system.

1. The following standard features are included in the basic CS1 package:

   • Call Hold
   • Call Transfer - Outside
   • Intercom Calling
   • Three Way Calling
   • Touch-Tone

2. The following optional features are available to the CS1 customer:

   • Call Forwarding - Busy Line
   • Call Forwarding - Don't Answer
   • Call Forwarding - Variable
   • Call Pickup
   • Call Waiting - Terminating
   • Distinctive Ringing
   • Speed Calling

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9. CENTRAL OFFICE SERVICES

9.1 Dial Switching Systems
9.1.12 CENTRAFLEX System 1 (Cont’d)

B. Features Description

Call Forwarding - Busy Line

Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

Call Forwarding - Don't Answer

Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

Call Forwarding - Variable

Provides for the automatic transfer of incoming calls to another station inside or outside the system as selected by the station user. The station selected may be the attendant. The attendant or station user may establish the transfer by dialing a code. The quality of transmission for calls utilizing this feature may vary depending on the distance and routing involved.

Call Hold

A station user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call, or use the Call Pickup feature.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 CENTRAFLEX SYSTEM 1

B. Features Description (Cont'd)

Call Pickup

Permits a station user of a designated pick up group to answer a call directed to another station in the group by dialing a code.

Call Transfer - Individual All Calls

Allows a station to transfer any call to another station in the system without the aid of an attendant. Also allows a station to hold any call, originate a call to another station inside or outside the system for consultation and add-on to the call for a three-party conference. One person on the final connection must still be within the system.

Call Waiting - Terminating

Allows a station user who is engaged in a telephone conversation to be alerted via an audible tone that another incoming call is attempting to reach that number. The station user may, by switchhook operation, hold the first call, answer the second, return to the first, or converse alternatively with both.

Distinctive Ringing/Call Waiting Tone

Allows the customer to distinguish between incoming and Intercom calls by providing distinctive ringing patterns. Station lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and Intercom calls which are waiting.

Distinctive Ringing and Call Waiting Tone enables a station user to distinguish up to three types of incoming calls:

- Type A - Intra-system
- Type B - DID, Attendant completed, Tie Lines

Intercom Dialing

A CS1-Six Pack line can dial up to five other lines in the same CS1 group by dialing an access code followed by a single digit. A customer utilizing a measured type of line will not be billed a measured rate for Intercom calls originating from a CS1 line.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.12 CENTRAFLEX SYSTEM 1

B. Features Description (Cont’d)

Speed Calling - Six Pack

Allows a user of a Six Pack line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to thirty preprogrammed numbers. The CS1 Six Pack can only subscribe to one 30-number Speed Calling list and all lines in the group share access to that list. One customer specified line has the ability to reprogram the list.

Three Way Calling

The station user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the station user may choose to add on the previously held call into a three way conference. The quality of transmission may vary when calls are forwarded or connected via Three Way Calling depending on the distance and routing involved.

Touch-Tone

Touch-tone signaling is included as part of the Centrex-type line. Although telephone sets not equipped with tone signaling may terminate in the system, no guarantee of feature capability will be made in respect to those sets. Touch-tone provides access codes for features using * and # buttons.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.12 CENTRAFLEX SYSTEM 1 (CONT'D)

C. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

2. A CS1 system may be served by Foreign Exchange lines, provided that those lines all originate in the same central office entity.

3. CS1 is not available on trunks, remote switching systems (RSS), Centrex systems, Public Communications Service or multiparty service.

4. All access lines terminating in a system must be served by the same central office entity.

5. Exchange access lines for the same customer terminating in different locations served by a single central office entity may be arranged within the same system. For lines terminating at a secondary location in a different central office, an interoffice mileage charge will apply.

6. CENTRAFLEX 1 standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3 of this Catalog: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Call 8 and Speed Call 30.

7. Features from other Tariff/Catalog sections are not available on CS1.

8. When a CS1 system contains both residence and business lines, Hunting and Call Forwarding-Busy Line features are not permitted between the business and residence lines. If a telephone number change is required to combine a residence line and a business line in one system, no change of telephone number charge is applicable.

9. The Call Forwarding and Call Waiting features are not permitted on the same line. Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number.
9. **CENTRAL OFFICE SERVICES**

9.1 **DIAL SWITCHING SYSTEMS**

9.1.12 **CENTRAFLEX SYSTEM 1 (CONT'D)**

D. Rates and Charges

The residence rates and charges following are for **CENTRAFLEX** System 1 (CS1) only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CS1-Six Pack</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CS1-Six Pack, first exchange line terminating</td>
<td>MVP</td>
<td>$11.00</td>
</tr>
<tr>
<td>• CS1-Six Pack, each additional line terminating</td>
<td>MVPAL</td>
<td>11.00</td>
</tr>
<tr>
<td>• CS1 Speed Calling, 30 number list</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per list</td>
<td>MVPCD</td>
<td>11.00</td>
</tr>
<tr>
<td>- Per line sharing list</td>
<td>ESH</td>
<td>–</td>
</tr>
</tbody>
</table>

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9. **CENTRAL OFFICE SERVICES**

### 9.1 **DIAL SWITCHING SYSTEMS**

#### 9.1.12 **CENTRAFLEX SYSTEM 1**

D. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
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<tbody>
<tr>
<td>MVPCW</td>
<td>$3.25</td>
<td>$2.15</td>
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<td>MVPCF</td>
<td>3.25</td>
<td>1.25</td>
</tr>
<tr>
<td>MVPBL</td>
<td>3.25</td>
<td>0.20</td>
</tr>
<tr>
<td>MVPBC</td>
<td>3.25</td>
<td>0.10</td>
</tr>
<tr>
<td>MVPDA</td>
<td>3.25</td>
<td>2.45</td>
</tr>
<tr>
<td>MVPDC</td>
<td>3.25</td>
<td>1.25</td>
</tr>
<tr>
<td>MVPDR</td>
<td>3.25</td>
<td>1.00</td>
</tr>
<tr>
<td>E3P</td>
<td>3.25</td>
<td>1.00</td>
</tr>
<tr>
<td>DPG</td>
<td>3.25</td>
<td>1.00</td>
</tr>
<tr>
<td>E6D</td>
<td>3.25</td>
<td>1.00</td>
</tr>
</tbody>
</table>

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS (CONT'D)

9.1.18 CENTREX PRIME SERVICE

A. Description

1. Centrex *PRIME* Service is a switched business communications service furnishing connections between a central office based switching system and the network interface which serves end user customer terminals. Centrex *PRIME* Service is a multi-media platform which delivers integrated Video, Voice, Image and Data services to customers.

2. Centrex *PRIME* Service includes analog and/or digital station lines which may be provided utilizing various technological designs. The arrangements of these station lines will vary for each customer depending on the number of connections to a location, the desired technology, available technology, operating limitations, e.g. distance from a serving central office. A group of station lines is translated for an individual common block and is provided common access to a predetermined group of system features. Optional features are also available.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

A. Description (Cont’d)

3. Customers select Centrex *PRIME* station lines based upon an Analog and/or ISDN alternative. The standard set of features provided varies depending on the alternative selected, and the available central office technology. A list of standard features for each alternative and central office technology is available on a separate list provided by the Company.

4. The ISDN alternative consists of three distinct channels per station line: one or two B (Bearer) channels and one D (Delta) channel (2B+D). ISDN is also available in a 2B+S configuration. The ISDN alternative may be provisioned as either Custom[1] or National. The ISDN alternative conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

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[1] Custom ISDN is only available from a 5ESS Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

A. Description (Cont'd)

5. Centrex PRIME standard features are packaged as follows. The station lines include the standard feature package selected by the customer, and applies on a per station basis.

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>BASIC</th>
<th>CUSTOM ISDN</th>
<th>NATIONAL ISDN</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Primary DN</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Secondary DN</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Multiple Shared Call</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Appearances of a DN</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Automatic Callback</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Drop</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Exclusion</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Forwarding - Busy Line</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Forwarding - Don't Answer</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Forwarding - Variable</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Hold</td>
<td>X</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Call Park</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Call Pickup</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Transfer</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Waiting</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Caller Identification Name and Number</td>
<td>X</td>
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<td>–</td>
</tr>
<tr>
<td>• Calling Identity Delivery</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>on Call Waiting - Number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Centrex Management System[1]</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Conference Calling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3-Way</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- 6-Way</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- Meet Me</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>- Preset</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Data Call Protection</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Direct Dialing/Originating Terminating</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Display</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

[1] Although a standard feature, selection of this feature could result in additional nonrecurring charges.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
A.5. (Cont'd)

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>BASIC</th>
<th>CUSTOM ISDN</th>
<th>NATIONAL ISDN</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Distinctive Ringing/</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Distinctive Call Waiting Tone</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Directed Call Pickup</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Barge-in</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- Non Barge-in</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Executive Busy Override</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Hunting</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Individual Line Billing</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Intercept</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Inspect</td>
<td>–</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Incoming Calling Identification</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Intrasystem Calling</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Intercom</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 1, 2 digit</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- Automatic</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Last Number Redial</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Make Set Busy</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Message Waiting Service</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Attendant Activation</td>
<td>–</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>- Audible</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- Visual</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Multiple Appearance Directory Number (MADN)</td>
<td>X</td>
<td>–</td>
<td>X</td>
</tr>
<tr>
<td>• Network Speed Call</td>
<td>X</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>• Night Service (Trunk Answer any Station)</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Outgoing Calling Line ID</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Outgoing Trunk Queuing</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Priority Calling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Incoming</td>
<td>–</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Ringing Option</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Abbreviated</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- Delayed</td>
<td>–</td>
<td>X</td>
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</tr>
<tr>
<td>- Normal</td>
<td>–</td>
<td>X</td>
<td>X</td>
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</tbody>
</table>

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

A.5. (Cont'd)

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>BASIC</th>
<th>CUSTOM ISDN</th>
<th>NATIONAL ISDN</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Speed Calling</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 1 &amp; 2 digit list</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Standard Config. Group</td>
<td>–</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Station Message Detail</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Recording (SMDR)[1]</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Subaddress Reservation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Origination</td>
<td>–</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>- Termination</td>
<td>–</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Terminal Group</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Line Restrictions</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Terminal Management</td>
<td>–</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Touch-Tone</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

[1] Although a standard feature, selection of this feature could result in additional nonrecurring charges.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
A. Description (Cont'd)

6. Centrex PRIME Optional Service Features

- Account Codes
- Additional Secondary DN
- Additional X.25 Port Options
  - Closed User Group
  - Incoming Calls Barred
  - Additional Logical Channel
  - Outgoing Calls Barred
  - Permanent Virtual Circuit
  - Reverse Charge Acceptance
  - Reverse Charge Option
- Analog Call Appearance
- Attendant Access Line Service
- Authorization Codes
- Automatic Route Selection (ARS)
  - Expensive Route Warning Tone
  - Facility Restriction Level
  - Time of Day Control
- B-Channel Packet Switching
- Call Exclusion - Automatic
- Call Forward Don't Answer/Call Forward Busy Customer Programmable
- Call Forwarding via Private Facilities
- Custom Calling Services
  - Continuous Redial
  - Call Trace
  - Selective Call Forwarding
  - Priority Call
  - Last Call Return
  - Selective Call Rejection
- Digital Facility Interface
- Direct Inward System Access (DISA)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

A.6. (Cont'd)

- Electronic Key Set Option Package[1]
  - Auto Answer Back
  - Automatic Dial
  - Automatic Line
  - Business Set Call Forward Per Key
  - Business Set Inspect Key
  - Call Forward Reason Display
  - Caller Identification - Name
  - Direct Station Selection/Busy Lamp Field
  - Display Called Number
  - Display Calling Number
  - Executive Message Waiting
  - Fast Transfer
  - Group Intercom
  - Group Intercom All Calls
  - Key Short Hunt
  - Last Number Redial Set
  - MADN (Multiple Appearance Directory Number)
  - Message Center
  - Message Waiting Set
  - Music on Hold - Electronic Set
  - Originating/Terminating Line Select
  - Privacy Release
  - Query Time
  - Station Camp-On
- Hot Line (Direct Connect)[2]
- Loudspeaker Paging (Trunk Access)
- Message Waiting Visual
- Music on Hold
- Music on Hold System
- Nonstandard Configuration Group
- Time of Day NCOS (Network Class of Service) Update
- Time of Day Routing
- Trunk Verification From Designated Station
- Uniform Call Distribution
- Uniform Call Distribution Hunt for Circuit Switched Data

[1] Available only from a DMS-100 Central Office. Rates and charges for this option are in addition to the rates and charges for the Basic station lines.


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Qwest Corporation
Catalog No. 2
Washington
1st Revised Sheet 24
Cancels Original Sheet 24

Effective: December 1, 2007

SECTION 9

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE (CONT'D)

B. Definitions

Feature Packages

A basic package is provided universally and an Electronic Key Set Option is available in DMS-100 switches. All offices where ISDN is available, will offer a standard National ISDN package. A Custom ISDN package is available in 5ESS switches only. ISDN Feature packages and optional features are on a per station basis unless otherwise noted.

Customer Location

For service connection purposes, location is defined as the site where the Company's facilities meet with the customer's facilities.

The term "primary location" means the continuous property of the customer which contains the attendant position or positions and the termination of the station lines associated with the primary listing. The term "secondary location" means each continuous property location which is noncontiguous with the primary location but is served by the same Centrex PRIME system as the primary location.

Property is considered continuous where it is all owned or leased by the customer and not separated by property occupied by others. Where a public thoroughfare, river, or railroad rights-of-way intersects or divides the property, it is considered continuous only if the customer provides a connecting passageway or conduit acceptable to the Company for its cables or wires.

System

A Centrex PRIME system is made up of one customer group. This customer group supplies the dialing pattern, code access, dialing plan and features to be accessed by the customer's station lines. The customer group supports direct inward dialed calls, originating calls, private network access, voice grade access, and equal access long distance calls via the carrier of the customer's choice.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE (CONT'D)

C. Terms and Conditions

1. Centrex PRIME Service is available as a business system for resale by certified resellers.

2. Each customer system with blocked access is equipped with a number of Network Access Registers based on a standard Poisson Capacity Table. This table provides the number of Network Access Registers for the number of analog station lines and digital ISDN channels in the system. These Network Access Registers provide a standard level of usage for the customer system. This standard usage level is included in the station line rate. If additional Network Access Registers are required beyond the standard level, additional Network Access Registers may be obtained from 5.3.6 of this Catalog.

3. An Unblocked Usage Adder is required in lieu of Network Access Registers. Should the customer’s usage exceed an average of 8 CCS (hundred call seconds) per station line, the customer will be converted to blocked service with the appropriate number of Network Access Registers.

4. End User Common Line charges will be assessed on network access which is the NAR in a blocked system and the basic station line in a non-blocked system.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

C. Terms and Conditions (Cont’d)

5. Centrex PRIME Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex PRIME where there is available facilities and central office equipment, with the proper program updates, as determined by the Company. For the ISDN station lines, service is generally considered "available" for loops of 18 kilo-feet or less in length. Loops greater than 18 kilo-feet in length must meet extension technology design requirements. Service will be considered available if ISDN compatible pair gain systems or single line loop extension equipment are in place, or planned to serve the area. If the loop is greater than 18 kilo-feet in length, the ISDN Loop Extension Charge applies.

6. Centrex PRIME ISDN service is established on the switch which is equipped to provide ISDN for the given exchange. This may be the local switch or this may be provided by a remote switch/terminal device located on the customer’s premises and served by another host central office.

7. If a remote switch/terminal device services the central office, the customer group will be located in the host switch for Basic and ISDN services.

8. The name of the ISDN feature package indicates the type of ISDN Service provided to the customer. The Custom ISDN feature package is available in 5ESS ISDN-equipped digital central offices.

9. Customer request for temporary suspension, either full or partial, of Centrex PRIME Service is not permitted. Seasonal disconnects are not allowed.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

C. Terms and Conditions (Cont'd)

10. Where a Centrex/CENTRON type service customer elects to convert to Centrex PRIME Service, nonrecurring charges do not apply to in-service station lines, terminating arrangements, and optional service features provided that:

- The customer's system continues to be served by the same switching equipment,
- There is no interruption of service,
- There are no moves, changes or additions of such in service station lines, arrangements and features, and
- There is a like-for-like conversion.

11. The optional feature Message Waiting Visual, offered from a DMS-100 Central Office will only be offered to existing Centrex/CENTRON/Centrex Plus customers converting to Centrex PRIME Service.

12. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex PRIME Service.

13. The rates and charges specified for Centrex PRIME are in addition to the regular rates and charges for the services with which the Centrex PRIME is associated, e.g., WATS and Voice Grade circuits.

14. One primary directory listing is furnished without charge for each Centrex PRIME system. Directory listings of main station lines may be provided at the regular business additional listing rate as specified in 5.7.1 of the Exchange and Network Services Tariff.

15. Intercept Service will be provided on the main listed directory number for a total system disconnect only.

16. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex PRIME chip-in charge for translating listed directory numbers from outside the Centrex PRIME customer group. Centrex PRIME Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex PRIME number arrangement.

17. Centrex PRIME telephone numbers may be sequential or non-sequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

C. Terms and Conditions (Cont'd)

18. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4 of this Catalog.

19. A Rate Stability Plan (RSP) is available to Centrex PRIME customers. The RSP is an optional payment arrangement, offered under contract between the Company and the customer. The RSP allows a customer to pay a guaranteed fixed monthly rate for Centrex PRIME service over a 12 to 60 month period and receive discounted monthly rates and in some cases discounted nonrecurring charges. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

20. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14 of this Catalog.

After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of Station Lines, a termination charge may apply. The Termination Liability/Waiver Policy is in 2.2.14 of this Catalog.

21. The customer may substitute the Centrex PRIME Service with another Company service that functionally replaces Centrex PRIME Service and provides equivalent or greater feature functionality provided:

• The parties negotiate for the upgraded service with a service term that is equivalent or greater than the remaining term under the current Rate Stability Plan;
• The upgraded service is legally, technically, and commercially available;
• The customer pays all charges assessed for the upgrade of service including, but not limited to, all non-recoverable costs for equipment and facilities and all nonrecurring charges incurred in the provision of service under this Rate Stability Plan but not yet recovered. In the event that service provided under this Rate Stability Plan is substituted with an upgraded service, the termination charge shall not apply.

22. Nonrecurring charges can be spread over the life of the contract at the present cost of money to the Company. Customer will be required to pay these charges if service is terminated early.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

C. Terms and Conditions (Cont’d)

23. The customer may move the physical location of all or part of Centrex PRIME to another location within the same Company serving area provided the following conditions for the move are met:

   - The new Centrex PRIME Service is provided to the customer by the Company;
   - The customer advises the Company that the requested Centrex PRIME Service replaces the existing Service;
   - The customer’s request for the disconnection of the existing Centrex PRIME Service and the installation of the new Centrex PRIME Service are received by the Company on the same date;
   - The customer requests the Company to install the new Centrex PRIME Service on or prior to the disconnection date of the existing Centrex PRIME Service;
   - The customer agrees to sign the appropriate agreements and to pay all then monthly rates and nonrecurring charges related to the new Centrex PRIME Service.

24. The customer may move Centrex PRIME Service to either a new location in the same building or to a different location within the same serving area. When the move is within the same building, the customer shall pay one-half of the nonrecurring charges for the station lines affected. When the move is to a different building, all associated monthly rates and nonrecurring charges will apply, plus any other applicable charges, including but not limited to, construction charges, the transfer of existing equipment. Construction charges will be paid in advance of the move.

25. The customer may add additional Centrex PRIME Service at existing or new locations during the term of the agreement under the following conditions:

   - The Company commercially offers such additions and necessary facilities are technically available;
   - The rates and charges for additional service at new locations will be the rates and charges specified in the agreement, and which correspond to the terms and conditions of the agreement;
   - The Company and the customer agree that such additions shall be coterminous with the original agreement.

26. Centrex PRIME Service is not available on Public Communications Service or multiparty service.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

C. Terms and Conditions (Cont'd)

27. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, data/line conditioning is available at appropriate rates and charges as found in 5.4.5 of this Catalog.

28. Loop Diversity, Avoidance defined in the Access Service Tariff is available with Centrex PRIME Service.

29. Alternative Access of Basic Centrex PRIME Service over the Company's DS1 transport is permitted. In addition to Centrex PRIME Alternate Access station line rates, DS1 rates and charges as defined in the Private Line Transport Services Catalog apply.

30. If the customer is provided service from a Centrex PRIME Service "host" central office which is not the customer's normal serving office, the local calling area for the customer's Centrex PRIME Service will be that of the designated "host" central office. Changes to calling areas may affect customer telephone numbers.

31. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex PRIME system, e.g., Voice Grade circuits, and WATS, but which require Centrex PRIME switching capabilities in order to function with Centrex PRIME Service. Each miscellaneous line that is terminated in a Centrex PRIME system requires a termination arrangement.

32. Split service common equipment is required when a Centrex PRIME customer desires to segregate the Centrex PRIME station lines into separate groups, thereby enabling each group to have a different set of system common features.

33. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.7 of this Catalog is available with Centrex PRIME Service.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE (CONT'D)

D. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more that two terminals are attached to an ISDN station line, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customers may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well.
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Original Sheet 32

EXCHANGE AND
NETWORK SERVICES
Effective: September 1, 2006

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Automatic Callback

Provides an arrangement that permits a line user, when attempting an intercom (i.e., within the customer group) call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station is busy.

Call Forwarding Don't Answer[1]

Provides for forwarding of "incoming only" or "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable[1]

Allows a user to automatically forward "all" calls to any other number.

Call Hold

Allows a station user to hold any call in progress, by dialing a code.

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[1] These features are also available for circuit-switched data calls at no additional charge.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Call Park[1]

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Transfer with Three-Way Calling/Consultation Hold

User can connect a third line to an established connection. A user can depress the switchhook, or ISDN set feature button, and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex PRIME System.

Call Waiting

- Dial Originating
  - Provides the ability for the originating station to invoke call waiting tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to be call waited.

- Originating
  - Allows a calling station to direct a call waiting tone toward a busy called station within the same system.

- Terminating
  - Allows for a Centrex PRIME station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting on an "incoming only" or "all" calls basis.

- Cancel Call Waiting
  - Allows a user with Call Waiting Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

[1] Only available as a standard feature from a DMS-100 Central Office.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Caller Identification - Name and Number[1,2]

Provides visual indication of the calling name and number from an outside party, assuming the incoming call has calling party name and number associated with it and the originating caller has not blocked presentation of calling party name and number and compatible calling party is present.

Calling Identity Delivery on Call Waiting - Number[1,3]

Provides calling number delivery following the call waiting tone.

Centrex Management System (CMS)

• Description

CMS is a computer software program that provides the customer access to their database for the purpose of general database inquiry, or to move, add, delete and change features. In addition, CMS enables the customer to move and change station lines and generate Basic Management Reports.

CMS is generally available in 1AESS, 5ESS, and DMS100 central offices. CMS is activated on a per Centrex central office basis. When CMS is installed, a customer specific database is created. Each database is assigned a distinct customer identification name (Customer ID). This ID corresponds to the customer's specific Centrex PRIME customer group. However, customers may request a single ID for multiple customer groups within the same central office.

[1] Requires CPE that has a display.
[2] See 5.4.3 of this Catalog for Terms and Conditions.
[3] Not available from DMS-10, DMS-100 and AXE-10 Central Offices.
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Catalog No. 2
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Effective: September 1, 2006

SECTION 9

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

- Feature List

  - Standard Features

    Basic Management Reports

    The ability to generate management reports regarding the customer's system. These reports vary by switch type and may change with software updates. The report function gathers current data only. CMS does not keep a past history log.

    Bulk Change

    Allows customers to request the same feature change to be applied to multiple lines simultaneously.

    Database Synchronization

    The ability to update the CMS database station line information to agree with the information in the switch.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

<table>
<thead>
<tr>
<th>Number of Lines Per Database</th>
<th>Number of Batch</th>
<th>Number of DBSYNCHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 2000</td>
<td>100</td>
<td>10</td>
</tr>
<tr>
<td>2001 - 4000</td>
<td>110</td>
<td>15</td>
</tr>
<tr>
<td>4001 - 6000</td>
<td>120</td>
<td>20</td>
</tr>
<tr>
<td>6001 - 8000</td>
<td>130</td>
<td>25</td>
</tr>
<tr>
<td>8001 - 10000</td>
<td>140</td>
<td>30</td>
</tr>
<tr>
<td>10001+</td>
<td>150</td>
<td>35</td>
</tr>
</tbody>
</table>

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Inquiry

The ability to access a database to review the status of station lines and features on the customer's system.

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

• 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.

• 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.

• DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database. Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

<table>
<thead>
<tr>
<th>NUMBER OF LINES PER DATABASE</th>
<th>NUMBER OF BATCH OB</th>
<th>NUMBER OF BATCH DBSYNCHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 2000</td>
<td>20</td>
<td>10</td>
</tr>
<tr>
<td>2001 - 4000</td>
<td>30</td>
<td>15</td>
</tr>
<tr>
<td>4001 - 6000</td>
<td>40</td>
<td>20</td>
</tr>
<tr>
<td>6001 - 8000</td>
<td>50</td>
<td>25</td>
</tr>
<tr>
<td>8001 - 10000</td>
<td>60</td>
<td>30</td>
</tr>
<tr>
<td>10001+</td>
<td>70</td>
<td>35</td>
</tr>
</tbody>
</table>

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

- Optional Features

The following optional features carry an additional one-time establishment charge.

Custom Reports

Customers can request Company personnel to create customized report formats for various aspects of their system. Once created, the custom report is stored in the customer's database and can be utilized at any time.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

• Terms and Conditions

The Company will furnish and maintain CMS software for use by the customer and will be offered only where facilities permit.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex PRIME station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third weekend of every month.

The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.

New connects and disconnects of station lines are not permitted through CMS.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified in Section 13. The Trouble Isolation Charge will not apply to lines equipped with UNISTAR Service or Repair Coordination Service.

(T) All nonrecurring charges for CMS will be applied on a per customer ID basis. Nonrecurring Charges, found elsewhere, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

If CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves their Centrex PRIME system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS database will apply.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

• Meet Me[1]

Up to six participants dial a conference number at a specified time and are connected together via a conference bridge. A confirmation tone sounds as each participant is added to, or dropped off of the call.

• Preset[1]

A participant dials a predetermined seven digit software number and the system automatically dials other preset conferee telephone numbers.

Data Call Protection[1]

Provides a no double connect option to the line, protecting data calls from interruption.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls bypassing the attendant.

Display

Identifies incoming internal (i.e., intrasystem-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

[1] Available only from a DMS-100 Central Office.
Qwest Corporation
Catalog No. 2
Exchange and Network Services
Washington
Effective: September 1, 2006

SECTION 9

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call.

Directed Call Pickup

• With Barge-in

Permits a user to dial a code and a station number and pick up a call that has been answered or is ringing at another station.

• Non Barge-in

Permits a user to answer a call that is ringing at another station within the same customer group. Once the call is picked up, this feature will not allow the call to be barged in upon. The call being answered must be in a pickup group.

Executive Busy Override[1]

Allows a station user to gain access to a busy station.

[1] Available only from a DMS-100 and AXE-10 Central Office.

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8. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Features - Description (Cont’d)

**Hunting**

- Automatically re-routes incoming circuit-switched voice and/or data calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.

  - Multiline Hunt Group (MLHG) - provides a sequential hunt over the members in the Multiline Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

  - Circular Hunting - allows all lines in a multiline hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multiline Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multiline Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

  - Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

**Individual Line Billing**

Toll calls are billed directly against the line placing the call.

**Intercept**

Disconnected or unassigned lines can be forwarded to a common announcement.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont’d)

Inspect

This feature retrieves and displays call related information about any call appearance that has a call associated with it. This can be an active call, a call on hold or an alerting call. The data that can be displayed includes call appearance identification, called or calling directory number, ISDN call identified call type and called or calling party name.

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

Intercom[2]

Provides automatic or one/two-digit privacy and priority access to other group intercom members, providing special ringing. Under the Basic package, Automatic Intercom is not available.

Last Number Redial[3]

This feature is for analog sets, it allows users to redial the last number called. A feature button activates this capability on Electronic Business Sets.

Make Set Busy[3]

Allows directory number appearances and call terminations to be made busy to incoming calls.

[1] Requires CPE that has a display.
[2] Under the basic feature package, only 1-2 digit intercom is available, and only from a DMS-100 Central Office.
[3] Available only from a DMS-100 Central Office. When used in conjunction with Centrex PRIME’s basic feature package, an industry standard 2500 series set or Meridian Business Set must be selected.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Message Waiting Service

- Attendant Activation - message waiting lamp on a user's station set can be activated from another electronic set.[1]

- Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.[2]

- Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[3]

Multiple Appearance Directory Number (MADN)[4]

A directory number assigned to more than one electronic and/or ISDN station set.

Network Speed Call[4]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (not customer changeable).

Night Service (Trunk Answer Any Station)

Allows any line in the Night Answer Group to be picked up by any other line of the system.

Outgoing Calling Line Identification[5]

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

[1] Available only in the Custom ISDN Feature Package from a 5ESS Central Office.
[2] Audible Waiting Indication is not available on ISDN lines served from a DMS -100 Central Office.
[5] Requires CPE that has a display.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum time limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Priority Calling - Incoming[1]

Allows incoming calls from outside the terminal group to terminate on a Call Appearance reserved for originating and priority terminations only. This feature must be used with the Call Waiting feature.

Ringing Option[2]

• Abbreviated - ringing begins immediately for an incoming call and stops ringing after "N" seconds.
• Delayed - ringing begins only after a delay of "N" seconds
• Normal - ringing begins immediately for an incoming call

Speed Calling (1&2 Digit Lists)

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

[1] Available only from a 5ESS Central Office.

[2] On a DMS-100 Central Office, this feature requires MADN as well.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

Station Message Detail Recording (SMDR)

• Description

SMDR provides detail on calls that originate from a Centrex PRIME customer group(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customers personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont'd)

- Terms and Conditions

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex PRIME station line, or Voice Grade Channel is required to provide SMDR.

The standard call data delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P has two delivery options: modem to modem or File Transfer Protocol (FTP). The customer's data may be forwarded at a customer specified time.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
D. Standard Service Feature - Description (Cont'd)

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A nonrecurring charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per customer group basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex PRIME customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard. Non-standard provisioning of SMDR may include customer requests for local call detail, or hourly delivery of call data for SMDR-P customers.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
D. Standard Service Feature - Description (Cont'd)

Subaddress Reservation (Call Appearance Reservation)[1]

- This feature restricts the use of a Call Appearance by assigning reservations as follows:
  - Termination Only - any attempt to originate a call on a Call Appearance that is reserved for terminating only services is denied.
  - Origination Only - call attempts on a Call Appearance reserved for origination only can only originate calls.

Terminal Group Line Restrictions[1]

Provides the ability to restrict privileges of station users. Various line restrictions are available such as toll facility and various originating and terminating restrictions.

[1] Available only from a 5ESS Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

D. Standard Service Feature - Description (Cont’d)

Terminal Management[1]

- This feature operates for the ISDN station. The following capabilities are included:
  - One-Touch - automatically selects an idle call appearance and turns on the speakerphone at the station set for feature activation.
  - Automatic Hold/Drop Preference - provides auto hold or drop capability.
  - Call Appearance Selection for Implicit Conference & Transfer - automatically selects an idle call appearance.
  - Display for Ringing Call Appearances Only - activates display on a set for ringing call appearances only.
  - Idle Call Appearance Preference - automatically selects an idle call appearance if available when a station set with multiple Call Appearances goes off-hook.
  - Ringing Call Appearance Preference - automatically selects the call appearance that has been alerting the longest when the user goes off-hook at a station set with multiple Call Appearances being alerted.
  - Time and Date Display - provides user with display of time and date.
  - Feature Button Inspect - provides users who have display stations with a method of determining the features and call appearances that are assigned to the buttons on a station set

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex PRIME system using Dual-Tone Multi Frequency dialing.

[1] Requires CPE that has a display and speakerphone.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE (CONT’D)

E. Optional Service Feature - Description

Account Codes

Allows a user to dial an account code for bill back purposes before placing a call.

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Additional X.25 Port Options - Per D- or B-Channel

• Closed User Group
  - This feature allows users to establish subnetworks within for members of the closed user group to communicate. Communication with users who are external to the closed user group is not permitted. A user can belong to multiple closed user groups.

• Incoming Calls Barred
  - This feature prohibits a station from an incoming call.

• Additional Logical Channels
  - This feature allows a user to specify some number of the logical channels to be used only for calls that are originated.

• Outgoing Calls Barred
  - This feature prohibits a station from originating outgoing virtual calls.

• Permanent Virtual Circuit
  - This feature allows packet-switching to implement over a dedicated logical channel without call setup or clearing.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

• Reverse Charge Acceptance
  - This feature permits the data communications equipment to transmit incoming calls requesting reverse charging to the user.

• Reverse Charge Option
  - This feature allows a user to assign billing charges to the called party, rather than the calling party.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex PRIME central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

Attendant Access Line Service

Allows a Centrex PRIME Attendant Line to receive dial "zero" calls.

Authorization Codes

Requires a user to dial an authorization code before using system facilities.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Automatic Route Selection (ARS)

• Description

ARS is an optional feature, available where facilities permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with FX, WATS and MTS Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to two private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a number plan area (NPA) or specific central office codes within an NPA as designated by the customer.

• Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is two.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

• Explanation of Terms

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

Facility Restriction Level[1]

Determines calling privilege level associated with each station line.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.

[1] Available only from a 5ESS Central Office.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

B-Channel Packet Switching

This feature equips an ISDN B-channel with 64 kbit/s packet capability.

- X.25 Port Options included with each B-channel.[1]
  
  - X.25 Fast Select
    
    This feature allows a sending data terminal to forward up to 128 bytes of data along with call setup and clearing packets.
  
  - X.25 Fast Select Acceptance
    
    This feature transmits incoming call packets with the fast select facility to a designated station that has this feature.
  
  - X.25 Flow Control Parameter Negotiation
    
    This feature negotiates on a per-call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.
  
  - X.25 Throughput Class Negotiation
    
    This feature allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.
  
  - X.25 Logical Channel Allocation; One-Way Outgoing, One-Way Incoming, Two-Way
    
    This feature allows a user to restrict the use of a specified logical channel to originate out going calls only, to terminate incoming calls only or to allow both originating and terminating calls.
  
  - X.25 Recognized Private Operating Agency
    
    This feature allows an ISDN user to specify an interLATA carrier for packet-switching on a per call basis. Route selection based on this feature is part of the routing capability.

[1] These features are also included with the D-channel of a 2B+D station line at no additional charge.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Call Exclusion - Automatic

Automatically restricts shared call appearances from picking up a call on hold or bridging onto an active call.

Call Forward Don't Answer/Call Forward Busy Customer Programmable

Enables users to activate, deactivate and re-direct the Call Forward Busy and Call Forward Don't Answer features from their stations by using dialed feature access codes.

Call Forwarding via Private Facilities

- Description

A telephone number equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System (EPSCS), Electronic Tandem Switching (ETS), Wide Area Telephone Service (WATS), Foreign Exchange (FX), and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

- Terms and Conditions

Incoming local and toll message network and INWATS calls to telephone numbers arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and WATS are subject to the appropriate charges for such calls.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Custom Calling Services

Custom Calling Services are made possible through the technology of Signaling System 7 (SS7). SS7 is a telephone network architecture in which voice and data are sent through separate paths in the telephone network before arriving simultaneously at the customer's premises.

The following are descriptions available on Basic and ISDN station lines offered under Centrex PRIME Service.

• Continuous Redial (Automatic Callback Calling)

  Enables a calling user to automatically place a call to the last called directory number from outside a Centrex PRIME customer group.

• Call Trace

  Allows a user to request a trace of the last incoming call. The results of the call go to an authorized agency.

• Selective Call Forwarding

  This feature allows users to preselect calls that will forward based on the telephone number of the calling party.

• Priority Call (Selective Distinctive Alert)

  This feature allows a user to preselect which calls receive distinctive alerting treatment based on the telephone number of the calling party.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

• Last Call Return

   Enables a user to automatically place a call to the last incoming calling directory number.

• Selective Call Rejection

   This feature allows a user to reject calls from parties identified on an individual Selective Call Rejection List.

Digital Facility Interface

• Description

   This termination provides a digital interface for a high capacity (1.544 Mbit/s) facility which terminates to a customer's central office based switching system. This service provides for the connectivity of 24 circuits within the Centrex PRIME system.

• Terms and Conditions

   The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and terms and conditions, including Federal terms and conditions apply to the application of the high capacity facility.[1]

Direct Inward System Access (DISA)[2]

   Allows a Customer to dial access to the system from an outside line and receive access to features and facilities of that system.

[1] The High Capacity facility as found elsewhere should be rated as if it terminates to an end user's premises. The Centrex PRIME central office in this case is the end user's premises.

[2] Available only from a DMS-100 Central Office.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Electronic Key Set Service Feature Package[1]

- Description

Electronic Set Service permits the use of special electronic station sets with Centrex PRIME Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a basic or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Terms and Conditions

Electronic Set Service will be provided only where facilities permit.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the central office.

Electronic Set Service is only available on Centrex PRIME station lines served from a DMS-100 Central Office. Station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station lines can appear as a secondary appearance of a primary directory number on other main station lines.

- Explanation of Terms

Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic and/or ISDN station set.

[1] Available only from a DMS-100 Central Office.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Software Numbers

Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

Primary Appearance

The first appearance of a software number on a key.

Secondary Appearance

The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.

Single Appearance

A software number that appears only on one station and one key.

• Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont’d)

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

Call Exclusion - Automatic

Automatically restricts shared call appearances from picking up a call on hold or bridging onto an active call.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with appropriate alphanumeric LCD.

Display Calling Number

Provides user with visual feedback concerning the intrasystem calling number when the electronic set is equipped with appropriate alphanumeric LCD.

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Group Intercom

Provides the ability to directly terminate on a predesignated button on another electronic station set by depressing an intercom key.

Last Number Redial Set

It allows users to redial the last number called. A feature button activates this capability on electronic business sets.

Key Short Hunt (KSH)

Provides the capability for incoming calls to hunt over a set in search of an idle DN on which to terminate. KSH can be assigned to the PDN, or the primary appearance of a MADN and work with all DNs on a set.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among MADN members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

- Standard Deluxe Feature Package Description

  Business Set Call Forward Per Key

  Enables each directory number assigned to be forwarded to a different directory number.

  Business Set Inspect Key

  Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intrasystem basis only.

  Executive Message Waiting

  Provides multiple message waiting indications per directory number.

  Group Intercom All Calls

  Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

  Music on Hold - Electronic Set[1]

  Provides the electronic set with access to system Music on Hold.

  Originating/Terminating Line Select

  Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

- Optional Feature Description

  Direct Station Selection/Busy Lamp Field

  Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.


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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated with the basic station lines, all associated facilities and optional service features.

The Nonrecurring Charges to rearrange primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new.

Hot Line (Direct Connect)[1]

Allows equipped station lines the ability to automatically place a call to a pre-assigned number by going off-hook.

Loudspeaker Paging (Trunk Access)

Trunk side allows access to Loudspeaker Paging by dialing an access code.

Message Waiting Visual[2]

Provides the ability to light a lamp on customer provided equipment.

[1] Available on basic station lines only.

[2] Available only from a DMS-100 Central Office on a basic station line.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Music On Hold[1,2]

Provides Music on Hold to all stations excluding Electronic Set Service.

Music On Hold System[1,3]

Provides Music on Hold capability to the system.

Nonstandard Configuration Group

Allows Customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Time of Day NCOS (Network Class of Service) Update[2]

Allows normal NCOS values to be mapped on to new values that are based on time of day, day of the week, or day of the year.

Time of Day Routing[2]

Enables efficient use of facilities by allowing or denying route choices based on time of day.

[1] Requires a voice grade circuit to the customer's music source, as specified in the Private Line Transport Services Catalog. (T)

[2] Available only from a DMS-100 Central Office.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

E. Optional Service Feature - Description (Cont'd)

Trunk Verification From Designated Station[1]

Allows end users audible transmission level testing from selected trunks within a
trink group, limit of ten stations per system.

Uniform Call Distribution

This feature is a type of hunting which provides for an even distribution of
incoming calls among the available members of a hunt group.

Uniform Call Distribution Hunt for Circuit Switched Data

This feature establishes a uniform call distribution type multiline hunt group which
evenly distributes incoming circuit switched data calls to idle members or devices.

[1] Available only from a DMS-100 Central Office.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE (CONT'D)

F. Rates and Charges - General

1. Each Centrex PRIME station line will include an exchange access station line and a standard station feature package. Each station line will be equipped with intrasystem calling. The remaining standard features may be selected on a station line-by-station line basis as determined jointly by the customer and the Company. An ISDN Arrangement Charge will be added to each station line equipped with ISDN functionality.

2. Rates and charges for station lines will be charged according to the number of station lines per location. Each different location will begin with the 1-20 exchange access station line rates and charges. Customers may add station lines to a Centrex PRIME system at the rates and charges in effect at the time the customer signed the Rate Stability Plan agreement.

3. Facilities and equipment utilized by the Company to provide service shall remain the property of the Company.

4. Centrex PRIME Service chip-in occurs when a non-sequential telephone number or block of numbers is added to an existing sequential Centrex PRIME number arrangement.

• A nonrecurring chip-in charge will be applicable when a Centrex PRIME customer places an order where a non-sequential telephone number or block of numbers is added to the existing Centrex PRIME number arrangement. This change will be applied upon the ordering of Centrex PRIME station line(s) that require the chip-in of between one and twenty telephone numbers when the activity is scheduled at the same time.

5. EAS is assessed on each Centrex PRIME basic station line and each B channel of an ISDN station line. EAS rates are specified in 5.1.1 of this Catalog as Centrex/Centrex Plus Line.

6. Individual Case Based (ICB) pricing may be used if terms, conditions, or prices differ from the tariff or catalog.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE (CONT’D)

G. Rates and Charges - Common Switching Elements

Qwest offers discounted nonrecurring charges for initial installation of a Centrex Prime service under term agreements. For agreements of 12-36 months, Customer will receive a 50% discount on listed nonrecurring (NRC) for initial installations. For agreements of 37-60 months, Customer will receive a 100% discount on listed nonrecurring (NRC) for initial installations. An initial installation is considered the first installation of a Centrex Prime common block and station lines from a serving central office under a term agreement. An initial installation period may not exceed 60 calendar days from the first installation of Centrex Prime stations within a new Centrex Prime system with 300 lines or less. An initial installation period for systems with 301+ lines will be established by mutual agreement of Qwest and Customer but may not exceed 180 calendar days. Installation of services within a Centrex Prime system beyond the initial installation period will be billed at listed/subsequent nonrecurring charge rates. Installation of additional services associated with renewals of an existing Centrex Prime service will not qualify for discounts. Installations of new Centrex Prime systems from a central office other than the current serving central office under an existing or renewed term, agreement will qualify for nonrecurring discounts based the number months remaining in the existing or renewed term agreement. Nonrecurring discounts do not apply to ISDN Loop Extension or Optional Features.
## 9. Central Office Services

### 9.1 Dial Switching Systems

#### 9.1.18 Centrex PRIME Service (Cont’d)

G. Rates and Charges - Common Switching Elements

1. Centrex *PRIME* up to 300 station lines

<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blocked</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non Blocked</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Month-to-Month

- Basic station line - NJCAx, NJ7AX
- ISDN station line
  - 2B+S - NJCBX, NJ7BX
  - 2B+D - NJCCX, NJ7CX
  - 0B+D - NJCDX, NJ7DX
- Basic Extension station line - NJXBX, NJXNX

#### Rate Stabilized

- Basic station line - NSCAx, NS7AX
- ISDN station line
  - 2B+S - NSCBX, NS7BX
  - 2B+D - NSCCX, NS7CX
  - 0B+D - NSCDX, NS7DX
- Basic Extension station line - NEXBX, NEXNX

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-20 station lines</td>
<td>$50.00</td>
</tr>
<tr>
<td>21-50 station lines</td>
<td>50.00</td>
</tr>
<tr>
<td>51-100 station lines</td>
<td>50.00</td>
</tr>
<tr>
<td>101-300 station lines</td>
<td>50.00</td>
</tr>
</tbody>
</table>
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements
1. Centrex PRIME up to 300 station lines (Cont’d)

<table>
<thead>
<tr>
<th></th>
<th>1-20 station lines</th>
<th>21-50 station lines</th>
<th>51-100 station lines</th>
<th>101-300 station lines</th>
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<tbody>
<tr>
<td>NONRECURRING CHARGE</td>
<td>$25.00</td>
<td>25.00</td>
<td>25.00</td>
<td>25.00</td>
</tr>
<tr>
<td>INITIAL</td>
<td>$50.00</td>
<td>50.00</td>
<td>50.00</td>
<td>50.00</td>
</tr>
<tr>
<td>SUBSEQUENT</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12 TO 36 MONTHS</td>
<td>$32.75</td>
<td>23.25</td>
<td>16.50</td>
<td>16.00</td>
</tr>
<tr>
<td>(T)</td>
<td>(T)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>37 TO 60 MONTHS</td>
<td>–</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(T)</td>
<td>(T)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

NOTICE
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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE (CONT’D)

G. Rates and Charges - Common Switching Elements

2. Centrex PRIME over 300 station lines

<table>
<thead>
<tr>
<th>USOC</th>
<th>BLOCKED</th>
<th>NON BLOCKED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic station line</td>
<td>NJCEX</td>
<td>NJ7EX</td>
</tr>
<tr>
<td>ISDN station line</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2B+S</td>
<td>NJCFX</td>
<td>NJ7FX</td>
</tr>
<tr>
<td>2B+D</td>
<td>NJCGX</td>
<td>NJ7GX</td>
</tr>
<tr>
<td>Basic Extension station line</td>
<td>NJXB2</td>
<td>NJXN2</td>
</tr>
</tbody>
</table>

- Month-to-Month

- Basic station line | NSCEX   | NS7EX       |
- ISDN station line   |         |             |
- 2B+S           | NSCFX   | NS7FX       |
- 2B+D           | NSCGX   | NS7GX       |
- Basic Extension station line | NEXB2   | NEXN2       |

- Rate Stabilized

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>INITIAL</td>
<td>SUBSEQUENT</td>
</tr>
</tbody>
</table>

- 301 or more station lines | $50.00 | $50.00 | $16.00 | (C)

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>INITIAL</td>
<td>SUBSEQUENT</td>
</tr>
</tbody>
</table>

- 301 or more station lines | $25.00 | $50.00 | $15.00 | (C)

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>INITIAL</td>
<td>SUBSEQUENT</td>
</tr>
</tbody>
</table>

- 301 or more station lines | –         | $50.00 | $14.75 | (C)

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

3. Centrex *PRIME* station line with Alternate Access

<table>
<thead>
<tr>
<th>USOC</th>
<th>BLOCKED</th>
<th>NON BLOCKED</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>XPM</td>
<td>R8H</td>
</tr>
<tr>
<td></td>
<td>XPN</td>
<td>R8R</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>INITIAL</td>
<td>SUBSEQUENT</td>
</tr>
</tbody>
</table>

- **Month-to-Month Alternate Access**
  - Basic station line
    - XPM
    - R8H

- **Rate Stabilized Alternate Access**
  - Basic station line
    - XPN
    - R8R

- **Centrex *PRIME* station lines, with Alternate Access, each[1]**
  - $40.00
  - $40.00
  - $7.00

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>INITIAL</td>
<td>SUBSEQUENT</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Centrex *PRIME* station lines, with Alternate Access, each[1]**
  - $20.00
  - $40.00
  - $6.00

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>INITIAL</td>
<td>SUBSEQUENT</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Centrex *PRIME* station lines, with Alternate Access, each[1]**
  - $40.00
  - $5.50

[1] The DS1 Channel Termination Facilities and Multiplexers are also required as found in the Private Line Transport Services Catalog.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements (Cont’d)

4. ISDN Arrangement[1]

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
</tr>
</thead>
<tbody>
<tr>
<td>2B+S Month-to-Month</td>
<td>EJ1BV</td>
</tr>
<tr>
<td>2B+S Rate Stabilized</td>
<td>ET1BV</td>
</tr>
<tr>
<td>2B+D Month-to-Month</td>
<td>EJ1BX</td>
</tr>
<tr>
<td>2B+D Rate Stabilized</td>
<td>ET1BX</td>
</tr>
<tr>
<td>0B+D Month-to-Month</td>
<td>EJ1BD</td>
</tr>
<tr>
<td>0B+D Rate Stabilized</td>
<td>ET1BD</td>
</tr>
<tr>
<td>ISDN Loop Extension</td>
<td>NJT</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>12 to 36 Months</th>
<th>37 to 60 Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISDN Loop Extension, per station line</td>
<td>$200.00</td>
<td>$12.50</td>
<td>$11.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>12 to 36 Months</th>
<th>37 to 60 Months</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>12 to 36 Months</th>
<th>37 to 60 Months</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>12 to 36 Months</th>
<th>37 to 60 Months</th>
</tr>
</thead>
</table>

[1] The ISDN Arrangement is in addition to the Centrex PRIME station line rate.


9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX *PRIME* SERVICE

G. Rates and Charges - Common Switching Elements (Cont’d)

5. Non Blocked Usage Adder, per system, per station line

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 1-20 station lines</td>
<td>UGXPS –</td>
<td>$5.00</td>
</tr>
<tr>
<td>• 21-50 station lines</td>
<td>UGXPS –</td>
<td>5.00</td>
</tr>
<tr>
<td>• 51 or more station lines</td>
<td>UGXPS –</td>
<td>1.00</td>
</tr>
</tbody>
</table>

6. Common Equipment

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Centrex <em>PRIME</em> Common Equipment, per system</td>
<td>HYE</td>
<td></td>
</tr>
<tr>
<td>- Month to Month</td>
<td>$160.00</td>
<td>$30.00</td>
</tr>
<tr>
<td>- Rate Stabilized 12 to 36 Months</td>
<td>80.00</td>
<td>30.00</td>
</tr>
<tr>
<td>- Rate Stabilized 37 to 60 Months</td>
<td>–</td>
<td>30.00</td>
</tr>
<tr>
<td>• Split Service Common Equipment, each</td>
<td>HYS</td>
<td></td>
</tr>
<tr>
<td>- Month to Month</td>
<td>160.00</td>
<td>30.00</td>
</tr>
<tr>
<td>- Rate Stabilized 12 to 36 Months</td>
<td>80.00</td>
<td>30.00</td>
</tr>
<tr>
<td>- Rate Stabilized 37 to 60 Months</td>
<td>–</td>
<td>30.00</td>
</tr>
</tbody>
</table>

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

7. Miscellaneous Charges

- Nonrecurring charges apply, per station line USOC, per customer group.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>REAJN</td>
<td>$20.00</td>
</tr>
<tr>
<td>REAFM</td>
<td>5.00</td>
</tr>
<tr>
<td>REAKA</td>
<td>20.00</td>
</tr>
<tr>
<td>NRC62</td>
<td>8.00</td>
</tr>
<tr>
<td>REAJO</td>
<td>75.00</td>
</tr>
</tbody>
</table>

[1] To change from a basic feature package to a Basic Rate Access feature package requires a disconnect of the analog station line and new installation of a Basic Rate Access station line and customer selection of the appropriate standard feature package.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

G.7. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR9CH</td>
<td>$20.00</td>
</tr>
<tr>
<td>REAJP</td>
<td>13.50</td>
</tr>
<tr>
<td>NR9CE</td>
<td>9.00</td>
</tr>
<tr>
<td>RCEDB</td>
<td>20.00</td>
</tr>
</tbody>
</table>

• Change from blocking to non-blocking, per station line
• Centrex PRIME Service Chip-in, per station line
• Conversion Charge, per each line converted from a Centrex type Service to Centrex PRIME
• Separate Department Billing, per each bill other than main bill processed

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements (Cont’d)

8. Miscellaneous Facility Arrangements[1]

Provides for termination of special facilities into the system.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>FACPG</td>
<td>$130.00</td>
<td>–</td>
</tr>
<tr>
<td>FAC</td>
<td>–</td>
<td>$10.00</td>
</tr>
<tr>
<td>FANPG</td>
<td>130.00</td>
<td>–</td>
</tr>
<tr>
<td>FAN</td>
<td>–</td>
<td>10.00</td>
</tr>
<tr>
<td>FAO</td>
<td>40.00</td>
<td>1.00</td>
</tr>
<tr>
<td>FA8</td>
<td>40.00</td>
<td>1.00</td>
</tr>
</tbody>
</table>

[1] Where a Centrex PRIME main station line is extended as a Voice Grade Circuit to another switching system, the rates and charges specified for a Centrex PRIME basic station line apply in addition to the rates and charges specified for Centrex PRIME Voice Grade Circuit termination arrangement.

[2] In the event an incoming 800 service call is transferred outside the system, transmission performance cannot be guaranteed.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

G. Rates and Charges - Common Switching Elements (Cont'd)

9. Centrex Management System (CMS)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MB5XX</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>CPVWO</td>
<td>500.00</td>
</tr>
<tr>
<td>PD8XX</td>
<td>500.00</td>
</tr>
<tr>
<td>PTGPS</td>
<td>1,500.00</td>
</tr>
</tbody>
</table>

10. Station Message Detail Recording (SMDR)

<table>
<thead>
<tr>
<th></th>
<th>SEPSR</th>
<th>240.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMDR-P</td>
<td>SEPSR</td>
<td>340.00</td>
</tr>
<tr>
<td>SMDR-RAO</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

• Retransmission of archived call detail, per request[1]

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>300.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMDR-P</td>
<td>REHIX</td>
<td></td>
</tr>
</tbody>
</table>

[1] A request shall not exceed 7 consecutive calendar days.

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## 9. Central Office Services

### 9.1 Dial Switching Systems

#### 9.1.18 Centrex *Prime* Service (Cont’d)

H. Rates and Charges - Optional Service Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Account Codes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per system</td>
<td>AZ8PS</td>
<td>$75.00</td>
</tr>
<tr>
<td>2. Additional Secondary Directory Number (SDN)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per station</td>
<td>A6QPN</td>
<td>10.00</td>
</tr>
<tr>
<td>3. Additional X.25 Port Options - Per D or B Channel[1]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Closed User Group</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per channel</td>
<td>GXM</td>
<td>15.00</td>
</tr>
<tr>
<td>• Incoming Calls Barred</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per channel</td>
<td>GXJ</td>
<td>10.00</td>
</tr>
<tr>
<td>• Additional Logical Channels</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per channel</td>
<td>NW9AL</td>
<td>10.00</td>
</tr>
<tr>
<td>• Outgoing Calls Barred</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per channel</td>
<td>GXN</td>
<td>10.00</td>
</tr>
<tr>
<td>• Permanent Virtual Circuit</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per channel</td>
<td>GXP</td>
<td>15.00</td>
</tr>
</tbody>
</table>


**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
H.3. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>GXT</td>
<td>$10.00</td>
<td>–</td>
</tr>
<tr>
<td>GXQ</td>
<td>10.00</td>
<td>$2.50</td>
</tr>
</tbody>
</table>

4. Analog Call Appearance
   • Per station
     MAZ 10.00 0.50

5. Attendant Access Line Service
   • Per station line
     DZR 10.00 8.00

6. Authorization Codes
   • Per system
     AFYPS 85.00 30.00
   • Subsequent additions, or changes to, Authorization Codes, per group of 50
     REAJQ 170.00 –

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9. **CENTRAL OFFICE SERVICES**

9.1 **DIAL SWITCHING SYSTEMS**

9.1.18 **CENTREX PRIME SERVICE**

H. Rates and Charges - Optional Service Features (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>

7. **Automatic Route Selection**

- Automatic Route Selection[1]
  - Common Equipment, per customer group
    
- Changes and rearrangements of Patterns and Routes[2]
  - Per change, each[4]

- Facility Restriction Level, per system[3]

- Time of Day Control for ARS
  - Per system

- Expensive Route Warning Tone, per system

---

[1] Each WATS Band is treated as a separate route.

[2] Where a toll restricted station line accesses a pattern whose final route is the MTS, overflow to MTS will not occur.


[4] Applicable when a change is required to a pattern route sequence or the pattern assigned to an area code or a prefix.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. Call Exclusion - Automatic

- Per station
  - NXB $ 10.00 $1.50

9. Call Forward Don't Answer/Call Forward Busy Customer Programmable

- Service Establishment SEPFA 50.00 –
- Per telephone number FSW 10.00 0.35

10. Call Forwarding via Private Facilities

- Common Equipment, per system PF3PS 700.00 –
- Per telephone number[1] PFY 8.00 0.25

[1] Nonrecurring Charge applies for subsequent installation only.

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### 9. CENTRAL OFFICE SERVICES

#### 9.1 DIAL SWITCHING SYSTEMS

##### 9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuous Redial</td>
<td>NSS</td>
<td>$10.00</td>
<td>$2.00</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Call Trace</td>
<td>[1]</td>
<td>[1]</td>
<td>[1]</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Selective Call Forwarding</td>
<td>NCE</td>
<td>10.00</td>
<td>2.00</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Priority Call</td>
<td>NSK</td>
<td>10.00</td>
<td>2.00</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Last Call Return</td>
<td>NSQ</td>
<td>10.00</td>
<td>1.00</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Selective Call Rejection</td>
<td>NSY</td>
<td>10.00</td>
<td>3.00</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[1] Refer to 5.4.3 for usage charges.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE[1]</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$650.00</td>
<td>$125.00</td>
</tr>
</tbody>
</table>

12. Digital Facility Interface

- Common equipment
  - Per Digital Interface Unit, per 1.544 Mbit/s facility
    D1E1X $650.00 $125.00

- Circuit connections
  - Blocked System
    - Centrex PRIME to Centrex PRIME, per circuit end[2]
      M5P 15.00 7.50
    - Centrex PRIME to PBX/Key, per circuit[3]
      M62 15.00 13.00
    - Centrex PRIME to Interexchange Carrier, per circuit
      M63 15.00 7.50


[2] For Centrex PRIME to Centrex PRIME connections, two Digital Facility Interfaces will be required, one at each end.

[3] Blocked Centrex PRIME customers require the use of a Network Access Register and a Centrex PRIME basic station line for each M62 circuit connection.
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS

9.1.18 CENTREX PRIME SERVICE

H.12. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE[1]</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Non Blocked System

- Centrex PRIME
to Centrex PRIME, PBX/Key, or Interexchange Carrier, per circuit[2,3]

  | EJ9   | $15.00 | $24.00 |

- Centrex PRIME direct inward numbers, per number[4]

  | CNY   | [5]    | [5]    |


[2] Non Blocked Centrex PRIME customers require the use of USOC UGXPS, and a Centrex PRIME basic station line for each EJ9 circuit connection.

[3] For Centrex PRIME to Centrex PRIME connections, two Digital Facility Interfaces will be required, one at each end.


[5] See USOC NDN in 5.3.4 of this Catalog for rates and charges.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

13. Direct Inward System Access (DISA)[1]

- Per access code
  - 3DQ: $55.00, $1.00
- Per access code changed
  - READA: 55.00

14. Electronic Key Set Service, per station line[1]

- Basic up to 300 station lines
  - Blocked: ETOBX [2], EJOBX [2]
  - Non-blocked: ETONX [2], EJONX [2]
- Basic over 300 station lines
  - Blocked: ETOB2 [2], EJOB2 [2]
  - Non-blocked: ETON2 [2], EJON2 [2]
- Basic over Alternate Access[3]
  - Blocked: ETOBA [2], EJOB [2]
  - Non-blocked: ETONA [2], EJONA [2]

[1] Available only from a DMS-100 Central Office.
[2] Same rates and charges as Centrex *PRIME* basic station line.
[3] Requires Local transport as found in the Private Line Transport Service Catalog.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

H.14. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Electronic set service interface, per Basic station line[1]</td>
<td>PP3</td>
<td>$15.00</td>
</tr>
<tr>
<td>- Primary appearance of a software number</td>
<td>SO3</td>
<td>7.50</td>
</tr>
<tr>
<td>- Subsequent appearance of a software number</td>
<td>SO5</td>
<td>10.00</td>
</tr>
<tr>
<td>- Single appearance of a software number</td>
<td>SFB</td>
<td>7.50</td>
</tr>
<tr>
<td>- Adjunct module, per module[2]</td>
<td>C2TAX</td>
<td>10.00</td>
</tr>
</tbody>
</table>

- Standard Deluxe Feature Package
  - Business Set Call Forward per key, per set | EATPK | 8.00 | – |
  - Business Set Inspect Key | NP6PK | 8.00 | – |
  - Executive Message Waiting | MGK | 8.00 | – |
  - Group Intercom All Calls | GCN | 8.00 | – |
  - Music on Hold - Electronic Set[3] | MHHPK | 8.00 | – |
  - Originating/Terminating Line Select | SLB | 8.00 | – |

[1] Includes Electronic Set Service standard features.
[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

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9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE
H.14. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>BUD</td>
<td>$ 6.00</td>
<td>$ 2.00</td>
</tr>
<tr>
<td>SEPFB</td>
<td>25.00</td>
<td>–</td>
</tr>
<tr>
<td>CPK</td>
<td>6.00</td>
<td>14.00</td>
</tr>
<tr>
<td>MFR</td>
<td>6.00</td>
<td>1.00</td>
</tr>
</tbody>
</table>

15. Hot Line (Direct Connect)

- Per station line equipped
  - HLN 6.00 1.00
9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS
9.1.18 CENTREX PRIME SERVICE

H. Rates and Charges - Optional Service Features (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16.</td>
<td>Music On Hold[1,2]</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Per system</td>
<td>MHHPS</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$75.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$30.00</td>
</tr>
<tr>
<td>17.</td>
<td>Music On Hold System[1,3]</td>
<td>MOHPS</td>
</tr>
<tr>
<td></td>
<td>• Per system</td>
<td>MOHPS</td>
</tr>
<tr>
<td></td>
<td></td>
<td>100.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>30.00</td>
</tr>
<tr>
<td>18.</td>
<td>Nonstandard Configuration Group</td>
<td>N3CPG</td>
</tr>
<tr>
<td></td>
<td>• Per configuration group, per system</td>
<td>N3CPG</td>
</tr>
<tr>
<td></td>
<td>• Per main station line</td>
<td>A4T</td>
</tr>
<tr>
<td></td>
<td>• Per main station line</td>
<td>ATB</td>
</tr>
<tr>
<td></td>
<td>• Per ARS pattern</td>
<td>ATBPZ</td>
</tr>
<tr>
<td></td>
<td></td>
<td>30.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2.00</td>
</tr>
</tbody>
</table>

[1] Requires a Voice Grade Circuit, to customer’s music source, as found in the Private Line Transport Services Catalog. (T)

[2] Available only from a DMS-100 Central Office.


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### 9. CENTRAL OFFICE SERVICES

#### 9.1 DIAL SWITCHING SYSTEMS

##### 9.1.18 CENTREX PRIME SERVICE

**H. Rates and Charges - Optional Service Features (Cont'd)**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>21. Trunk Verification From Designated Station[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per station line equipped</td>
<td>BVS</td>
<td>$100.00</td>
<td>$ 5.00</td>
</tr>
<tr>
<td>22. Uniform Call Distribution</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Basic UCD hunt group</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per group</td>
<td>AHBPG</td>
<td>175.00</td>
<td>–</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td>AHBPN</td>
<td>6.00</td>
<td>2.00</td>
</tr>
<tr>
<td>• UCD in hunt group including Queuing, Music on Queue and Delay Announcement[2,5]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per group</td>
<td>MHMPG</td>
<td>175.00</td>
<td>–</td>
</tr>
<tr>
<td>- Per telephone number</td>
<td>MHM</td>
<td>10.00</td>
<td>12.00</td>
</tr>
<tr>
<td>- Additional Delay</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Announcement</td>
<td>RKNXX</td>
<td>10.00</td>
<td>1.00</td>
</tr>
<tr>
<td>• Make Busy Arrangements</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per group[2,3]</td>
<td>A9AEX</td>
<td>20.00</td>
<td>10.00</td>
</tr>
<tr>
<td>- Per station line[2,3]</td>
<td>MB1</td>
<td>10.00</td>
<td>1.00</td>
</tr>
<tr>
<td>• Call Waiting Indication</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per unique timing state, per group[4]</td>
<td>WUT</td>
<td>25.00</td>
<td>5.00</td>
</tr>
</tbody>
</table>

[1] Available only from a DMS-100 Central Office.
[2] This arrangement is only available from a 5E and 1AESS Central Office.
[3] A Low Speed Data channel from the Private Line Transport Services Catalog and a special set with a Make Busy key is required.
[4] In addition, a Low Speed Data Channel from the Access Services Tariff applies. Limit of three unique timing states per UCD system.
[5] Requires a Voice Grade Circuit, to customers’ music source, as found in the Private Line Transport Services Catalog.
# 9. **CENTRAL OFFICE SERVICES**

## 9.1 **DIAL SWITCHING SYSTEMS**

### 9.1.18 **CENTREX PRIME SERVICE**

#### H. Rates and Charges - Optional Service Features (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NZT</td>
<td>$10.00</td>
<td>$2.00</td>
</tr>
</tbody>
</table>

### 23. Uniform Call Distribution Hunt for Circuit Switched Data

- Per station line

---

[1] This sheet cancels the following sheets: Original Sheets 92 through 100 and material moved to 109.2.6.

---

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.1.

WA2017-016

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9. **CENTRAL OFFICE SERVICES**

(M) Material moved to Section 109, Page 222.2.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.3.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.4.

WA2017-016

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS
9.4.4 UNIFORM CALL DISTRIBUTION

(M) Material moved to Section 109, Page 222.5.

WA2017-016

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(M) Material moved to Section 109, Page 222.6.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.7.

WA2017-016

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.8.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.9.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.10.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.11.

WA2017-016

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.12.

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Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
SECTION 9
Washington 1st Revised Sheet 113

EXCHANGE AND NETWORK SERVICES
Effective: July 20, 2017

9. CENTRAL OFFICE SERVICES

(D)

(M)

(M) Material moved to Section 109, Page 222.13.

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9. CENTRAL OFFICE SERVICES

(Material moved to Section 109, Page 222.14.)

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.15.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.16.

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Qwest Corporation d/b/a CenturyLink QC
Catalog No. 2
Washington

SECTION 9

EXCHANGE AND NETWORK SERVICES
Effective: July 20, 2017

9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.17.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.18.

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9. **CENTRAL OFFICE SERVICES**

(M) Material moved to Section 109, Page 222.19.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.20.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.21.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.22.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.23.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.24.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.25.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.26.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.27.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.28.

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(M) Material moved to Section 109, Page 222.29.

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9. **Central Office Services**

(M) Material moved to Section 109, Page 222.30.

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.31.

WA2017-016

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.32.

WA2017-016

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9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.33.

WA2017-016

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9. **CENTRAL OFFICE SERVICES**

(M) Material moved to Section 109, Page 222.34.

WA2017-016

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.35.

WA2017-016
9. CENTRAL OFFICE SERVICES

(M) Material moved to Section 109, Page 222.36.

WA2017-016

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9. CENTRAL OFFICE SERVICES

9.4 CALL MANAGEMENT SYSTEMS (CONT’D)

RESERVED FOR FUTURE USE

[1] This page also cancels the following page: Original Sheet 138.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
9. CENTRAL OFFICE SERVICES

9.8 CENTRAL OFFICE ALARM SERVICES

9.8.2 RESERVED FOR FUTURE USE

[1] This sheet cancels the following sheets: Original Sheets 140 through 143.

(K) Material moved to Section 109.8.2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 109. OBSOLETE CENTRAL OFFICE SERVICES

<table>
<thead>
<tr>
<th>Subject</th>
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<tbody>
<tr>
<td>557 Concentrator Identifier Service</td>
<td>219</td>
</tr>
<tr>
<td>CENTRAFLEX System 1</td>
<td>113</td>
</tr>
<tr>
<td>CENTRAFLEX System 2</td>
<td>12.1</td>
</tr>
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<td>CENTRAFLEX System 3</td>
<td>13</td>
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<td>CENTRAFLEX System 4</td>
<td>21</td>
</tr>
<tr>
<td>CENTRAFLEX System Single Line</td>
<td>41.9</td>
</tr>
<tr>
<td>Centrex 21 Service</td>
<td>180</td>
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<tr>
<td>Central Office - Automatic Call Distribution (CO-ACD) Service</td>
<td>222.6</td>
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<td>Centrex Plus Service</td>
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<td>CENTRON Service</td>
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<tr>
<td>Customized Call Management Services (CCMS)</td>
<td>30</td>
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<tr>
<td>Dial Switching Systems</td>
<td>1</td>
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<tr>
<td>Emergency Preparedness Network</td>
<td>218.1</td>
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<tr>
<td>Emergency Reporting Service</td>
<td>218.1</td>
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<tr>
<td>Group Use</td>
<td>108</td>
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<tr>
<td>Optional Service Features</td>
<td>42</td>
</tr>
<tr>
<td>Telephone Answering Service</td>
<td>219</td>
</tr>
<tr>
<td>Uniform Call Distribution</td>
<td>222.1</td>
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</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

A. General

1. AS OF MARCH 30, 1981, NEW INSTALLATIONS OF CENTREX-CO SERVICE WILL NO LONGER BE OFFERED. CENTREX-CO SUBSCRIBERS IN SERVICE AS OF MARCH 30, 1981, WILL BE ALLOWED TO ADD STATIONS TO EXISTING LOCATIONS OR TO ADD NEW SECONDARY LOCATIONS. A NEW INSTALLATION IS THE ESTABLISHMENT OF A CENTREX SYSTEM IN A CENTRAL OFFICE IN WHICH THE CUSTOMER OR SUBSCRIBER DOES NOT HAVE AN EXISTING CENTREX SYSTEM. INCLUDED IN THIS PROHIBITION IS THE MOVE FROM ONE CENTRAL OFFICE TO ANOTHER CENTRAL OFFICE.

2. AS OF OCTOBER 26, 1980, NEW INSTALLATIONS OF CENTREX SERVICE WILL BE LIMITED TO SUBSCRIBERS WITH PRIMARY AND SECONDARY LOCATIONS ONE AIRLINE MILE OR LESS FROM THE GEOGRAPHICAL CENTRAL OFFICE. THE GEOGRAPHICAL CENTRAL OFFICE IS THAT WHICH HOUSES THE FIRST MAIN DISTRIBUTING FRAME WHICH THE CABLE FROM THE CUSTOMER PREMISES IS TERMINATED. CENTREX SUBSCRIBERS IN SERVICE AS OF OCTOBER 26, 1980, WILL BE ALLOWED TO ADD STATIONS TO EXISTING LOCATIONS OR TO ADD NEW SECONDARY LOCATIONS BEYOND ONE MILE AT EXISTING RATES.

3. CENTREX SERVICE IS NOT AVAILABLE TO EXISTING MONTH TO MONTH CUSTOMERS AFTER DECEMBER 5, 1994. CENTREX SERVICE IS NOT AVAILABLE TO EXISTING CUSTOMERS WITH RATE STABILITY PLAN AGREEMENTS AFTER THE LAST DAY OF THE EXISTING TERM. RATE STABILIZED AGREEMENTS CANNOT BE RENEWED, MODIFIED OR EXTENDED. AT THE TIME OF EXPIRATION CUSTOMERS MAY CONVERT TO CENTREX PLUS OR AN ALTERNATIVE SERVICE.

CENTREX SERVICE IS NOT AVAILABLE TO EXISTING MONTH TO MONTH CUSTOMERS AFTER MAY 5, 1995. CENTREX SERVICE IS NOT AVAILABLE TO EXISTING CUSTOMERS WITH RATE STABILITY PLAN AGREEMENTS AFTER THE LAST DAY OF THE EXISTING TERM. RATE STABILIZED AGREEMENTS CANNOT BE RENEWED, MODIFIED OR EXTENDED. AT THE TIME OF EXPIRATION CUSTOMERS MAY CONVERT TO CENTREX PLUS OR AN ALTERNATIVE SERVICE.

4. The Primary location of a Centrex System may move only within the area of the serving central office, subject to the availability of facilities. Movement of a Primary location will require a Service Order on each line at the Primary location and each line of a Secondary location that has a changed mileage measurement to the Primary location.

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE (CONT'D)

B. Description

1. CENTREX Service Systems are provided for business service or combined administrative and dormitory service for colleges, and similar educational institutions.

2. Basic CENTREX System

   a. A Basic CENTREX System is composed of a Serving Central Office Component and a Primary Customer location with possibly one or more Secondary locations.

   b. Basic CENTREX service includes the following:

      • Direct intercommunicating between station lines
      • Direct outward dialing by primary station lines
      • Sequential hunting of station lines
      • Station restriction
      • Direct in-dialing to primary station lines
      • Primary station line identification of outward toll traffic, except for systems receiving service by means of a supplemental system
      • Detail billing of toll traffic by primary station line number
      • Machine intercepting of vacant terminals
      • Manual transfer of incoming central office calls by the attendant
      • Night connections
      • Touchtone

Basic CENTREX Service has a minimum monthly rate per system of 20 primary station lines rated as CENTREX lines. Lines rated as FX or WATS lines are not included in this count.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
B.2. (Cont'd)

c. The following selection of optional line features are available to the Centrex customer:

- Automatic Callback
- Automatic Line
- Call Forwarding
- Call Park
- Call Pickup - Barge In
- Call Pickup and Hold
- Call Waiting
- Conference Calling
- Data Call Protection
- Data Set Interface
- Deny Terminating
- Dial Call Waiting
- Electronic Set Service
- Group Intercom
- Message Waiting
- Reminder Ring
- Speed Calling - Basic
- Speed Calling - Enhanced
- Toll Restriction

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE

B.2. (Cont'd)

d. The following selection of optional group features are available to the Centrex customer:

- Additional Listed Number Trunk Groups
- Automatic Route Selection - Basic (ARS-B)
- Call Transfer
- Distinctive Ringing
- Electronic Tandem Switching Feature
- Intercept
- Intercept Rearrangements
- Multiple Position Hunt
- Simplified Message Desk Interface
- Split Service
- Station Message Detailed Recording - Basic (SMDR-B)
- Termination of Lines and Trunks
- Uniform Call Distribution (UCD)
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
B. Description (Cont'd)

3. Dormitory Service

Station lines are those located in the living quarters (dormitories, apartments, etc.) of students, faculty members and employees when such quarters are owned by the college or university or in privately owned common student housing facilities authorized by the educational institution or the living quarters of student nurses or employees when such quarters are owned by the hospital.

a. Dormitory station lines may have:

- Direct inward and outward dialing
- Intercommunication with other Centrex station lines of the system
- Access to the attendant
- Access to the Company operator

b. They do not have:

- Direct Access to the Toll Network
- Transfer service
- Toll Restriction
- All other Centrex optional features
- Third party billing on toll calls
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (CONT'D)

C. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

2. Exchange Access Lines (main in-dialing telephone stations, excluding restricted, dormitory and extension stations).

   a. Station lines located on premises of a business subscriber or in the administrative buildings of a college or university, faculty clubs, student unions, and administrative quarters of dormitories.

   b. Station lines located on premises other than the subscribers.

      Such station lines are provided only if a separate exchange service is also furnished at the same off-premises station line location.

   c. If the subscriber has a requirement for the same in dialing station line number to appear at a noncontinuous property location, a second primary station line can be provided at the noncontinuous property location, and the two primary station lines tied together. If facilities and operating conditions permit, the same Centrex number will be assigned at both locations. In this situation the 2nd line appearance will be charged at the appropriate rate for a main station line at a secondary location.

   d. Centrex standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3 of this Catalog or 5.4.3 of the Exchange and Network Services Tariff: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Call 8 and Speed Call 30.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
C. Terms and Conditions (Cont'd)

3. Restricted Station Lines
   a. Station lines limited to connection with other Centrex station lines of the same system. These station lines may be furnished on premises of the same or different subscriber.
   b. Restricted station lines are not counted in meeting the minimum monthly rate for primary station lines.

4. Mileage
   a. All station lines of Centrex service will be furnished, within the base rate area, at the rates included in this Section.
   b. All stations/station lines of Centrex Service within the exchange, but outside of the Base Rate Area have the following charges:
      • Centrex station/station line charges apply.
      • Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above.
      • If features are required on the line, additional feature charges apply.
   c. All stations/station lines of Centrex Service within the same exchange, but in another central office have the following charges:
      • Centrex station/station line charges apply.
      • Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above.
      • If features are required on the line, additional feature charges apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

C.4. (Cont'd)

d. All stations/station lines of Centrex Service that terminate in another Company exchange within the free calling area have the following charges:

- Centrex station/station line charges apply.

- Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above.

- If features are required on the line, additional feature charges apply.

(T)

(T)

e. All stations/station lines of Centrex Service that terminate in another exchange outside the free calling area, or another exchange which is not a Company exchange, have the following charges:

- Line charges as specified in 5.1.4, Foreign Exchange, of the Exchange and Network Services Catalog, apply.

- Interexchange mileage charges apply from 5.1.4, Foreign Exchange, of the Exchange and Network Services Catalog, in addition to the above.

- If features are required on the line, additional feature charges apply.

(T)
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE
C.4. (Cont'd)

f. All stations/station lines of Centrex Service that terminate in another LATA or another state have the following charges:

- Line charges, as specified in the Private Line Transport Services Catalog, apply.
- Basic Private Line termination charges apply for each private line terminated.
- If features are required on the line, additional feature charges apply.

T

(T)

g. Feature Group A (FGA) cannot be used as a Centrex station/station line. It can, however, be arranged for use as a Foreign Exchange. It would be accessed by a 1XX code by the Centrex user and by a seven digit telephone number in the originating exchange. The following charges would apply:

- Trunk charges, from Section 6 of the Access Service Tariff, apply.
- For each FGA terminated, a Miscellaneous Trunk termination charge applies.
- If features are required on the line, additional feature charges apply.

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109. OBSCOLE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE

C. Terms and Conditions (Cont'd)

5. Dormitory Station Lines

a. Subscribers to Centrex dormitory service who disconnect a minimum of 25 stations per location may have the option of paying the estimated cost rather than nonrecurring charges from Section 5 of the Exchange and Network Services Catalog for the reconnection of service. The equipment must have been disconnected at the customer's request and left in place in excess of two months. Equipment is left in place at the discretion of the Company for its own operational purposes and is not to be considered a service option. The Company has the responsibility for determining if the equipment has been out of service and has remained in place for more than two months.

• This alternative applies only to equipment located on the same premises, requested for reconnection at the same location with the same features, on the same service order. The estimated costs include the labor expense plus materials used in completing the reconnection in the central office and the common service order costs.

b. All toll calls originating from dormitory station lines are placed through and controlled by a Company operator. Local calls may be directly dialed by the station user.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (CONT'D)

D. Rates and Charges - General

1. The rates and charges following are for Centrex only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

2. Main Station Lines[1]

<table>
<thead>
<tr>
<th>MONTHLY RATE</th>
<th>EACH STATION LINE PER MONTH[2]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>USOC FIRST 100</td>
</tr>
<tr>
<td>a. Exchange Access Station Line Rate</td>
<td>[2]</td>
</tr>
<tr>
<td>b. Intercommunication Station Line Rate</td>
<td></td>
</tr>
</tbody>
</table>

(1) Station Lines at Primary and each Secondary Location

• Intercommunication Station Lines | NRX | $11.91 | $8.25 | $7.64 | $7.37 |

[1] The rate per month is the sum of the Exchange Access and the Intercommunication Station Line Rates.


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Qwest Corporation
Catalog No. 2
Washington

SECTION 109

EXCHANGE AND NETWORK SERVICES
Effective: December 1, 2007

Original Sheet 11.1

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE (CONT'D) (N)

B. Rates and Charges

1. Fixed Monthly Rate

<table>
<thead>
<tr>
<th>USOC</th>
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</tr>
</thead>
<tbody>
<tr>
<td>CKN</td>
<td>$299.20</td>
</tr>
</tbody>
</table>

2. Exchange Access Station Line Rate

a. A nonrecurring charge from 5.2.4 applies per exchange access line equipped.

b. Station lines at primary location and at each secondary location. Station line rate at each location begins with “first 100”.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE PER RATE GROUP</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 AND 2</td>
</tr>
<tr>
<td>RX2</td>
<td>$11.50</td>
</tr>
<tr>
<td>RX2</td>
<td>11.00</td>
</tr>
<tr>
<td>RX2</td>
<td>9.90</td>
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<tr>
<td>RX2</td>
<td>6.30</td>
</tr>
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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSCURE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE

B.2.b. (Cont'd)

### MONTHLY RATE

<table>
<thead>
<tr>
<th>PER RATE GROUP 1 OR 2</th>
<th>USOC</th>
<th>A</th>
<th>B</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td>First 100 lines, each</td>
<td>RX2</td>
<td>$11.55</td>
<td>$12.25</td>
<td>$12.40</td>
</tr>
<tr>
<td>Next 100 lines, each</td>
<td>RX2</td>
<td>11.05</td>
<td>11.75</td>
<td>11.90</td>
</tr>
<tr>
<td>Next 700 lines, each</td>
<td>RX2</td>
<td>9.95</td>
<td>10.65</td>
<td>10.80</td>
</tr>
<tr>
<td>Over 900 lines, each</td>
<td>RX2</td>
<td>6.35</td>
<td>7.05</td>
<td>7.20</td>
</tr>
</tbody>
</table>

### MONTHLY RATE

<table>
<thead>
<tr>
<th>PER RATE GROUP 1 OR 2</th>
<th>USOC</th>
<th>D</th>
<th>E</th>
<th>F</th>
</tr>
</thead>
<tbody>
<tr>
<td>First 100 lines, each</td>
<td>RX2</td>
<td>$12.50</td>
<td>$15.20</td>
<td>$12.85</td>
</tr>
<tr>
<td>Next 100 lines, each</td>
<td>RX2</td>
<td>12.00</td>
<td>14.70</td>
<td>12.35</td>
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<tr>
<td>Next 700 lines, each</td>
<td>RX2</td>
<td>10.90</td>
<td>13.60</td>
<td>11.25</td>
</tr>
<tr>
<td>Next 900 lines, each</td>
<td>RX2</td>
<td>7.30</td>
<td>10.00</td>
<td>7.65</td>
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</tbody>
</table>

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.1 CENTREX SERVICE

B.2.b.(Cont'd)

<table>
<thead>
<tr>
<th>Monthly Rate Per Rate Group 3</th>
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<tbody>
<tr>
<td><strong>USOC</strong></td>
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<tr>
<td>---</td>
</tr>
<tr>
<td>First 100 lines, each</td>
</tr>
<tr>
<td>Next 100 lines, each</td>
</tr>
<tr>
<td>Next 700 lines, each</td>
</tr>
<tr>
<td>Over 900 lines, each</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Monthly Rate Per Rate Group 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>USOC</strong></td>
</tr>
<tr>
<td>---</td>
</tr>
<tr>
<td>First 100 lines, each</td>
</tr>
<tr>
<td>Next 100 lines, each</td>
</tr>
<tr>
<td>Next 700 lines, each</td>
</tr>
<tr>
<td>Next 900 lines, each</td>
</tr>
</tbody>
</table>

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX SERVICE

B. Rates and Charges (Cont’d) (N)

3. Dormitory Lines

a. A nonrecurring charge from 5.2.4 applies per exchange access line equipped.

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE PER RATE GROUP 1, 2 OR 3</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>A</td>
</tr>
<tr>
<td>K1M</td>
<td>$12.40</td>
</tr>
</tbody>
</table>

b. Dormitory station line

<table>
<thead>
<tr>
<th>MONTHLY RATE PER RATE GROUP 1, 2 OR 3</th>
<th>USOC</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>NRO</td>
</tr>
<tr>
<td></td>
<td>$5.00</td>
</tr>
</tbody>
</table>

3. Dormitory station lines with special billing number, each number

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109. OBsolete CENTREx OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREx SERVICE

D. Rates and Charges - General (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. Restricted Station Line[1]

a. At a primary location
   RX5, RUV – $7.20

b. On a supplemental system or at an off-premises location
   RX6, RVW – 7.20

4. Miscellaneous Charges

a. Changes in Centrex System Code, each
   N/A $15.00 –

b. Changes in Centrex Line Code, each
   N/A 15.00 –

[1] A nonrecurring charge, from Section 5 of the Exchange and Network Services Catalog, applies per station line.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.3 CENTRAFLEX SYSTEM 2

A. Description

1. The CENTRAFLEX System 2 (CS2) provides optional Custom Calling features to exchange access lines, and allows a multiline customer to integrate separate lines into a single communication system. CS2 service can be provided on business exchange access lines in the categories of Basic Measured, Simple Flat and Complex Flat.

2. Three basic feature packages, Softpak I, Softpak II, and Softpak III, are available to the CS2 subscriber. All lines in the system must be the same Softpak. The following standard features are included in the CS2 Softpak rates and charges:

a. Softpak I

   • Attendant Call Transfer
   • DID/DOD
   • Intragroup/Intercom Dialing
   • Station Toll Billing
   • Touch-Tone

b. Softpak II

   • Softpak I features, plus:
     - Add-on
     - Call Hold
     - Call Transfer

c. Softpak III

   • Softpak I and Softpak II features, plus:
     - Station Call Transfer - Outside

(M) Material moved from Section 9, Page 1.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.3 CENTRAFLEX SYSTEM 2

A. Description (Cont'd)

3. The following selection of optional line features are available to the CS2 customer:

- Automatic Call Back Calling
- Automatic Call Transfer
- Automatic Line
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Park
- Call Pickup
- Call Waiting - Originating
- Call Waiting - Terminating
- Conference Calling
- Custom Restriction
- Data Call Protection
- Data Set Interface
- Deny Terminating
- Dial Call Waiting
- Dial 9 Restriction
- Electronic Set Service
- Group Intercom
- Make Set Busy
- Message Waiting
- Speed Calling

(M) Material moved from Section 9, Page 2.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.3 CENTRAFLEX SYSTEM 2

A. Description (Cont'd)

4. The following selection of optional group features are available to the CS2 customer:

- Attendant Service
- Automatic Route Selection (ARS)
- Distinctive Ringing
- Electronic Tandem Switching (ETS)
- Facility Terminations
- Intercept
- Multiple Position Hunt
- Multiple Systems
- Simplified Message Desk Interface
- Single Digit Feature Access Code
- Station Message Detail Recording (SMDR)
- Trunk Answer Any Station
- Uniform Call Distribution (UCD)

B. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

2. A customer may choose to combine access lines terminating at different locations into a single CS2.

3. The CS2 is not available on trunks, remote switching systems (RSS), Centrex service, Public Communications Service or multiparty service.

4. CENTRAFLEX 2 standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3 of this Catalog: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Call 8 and Speed Call 30.

(M) Material moved from Section 9, Page 3.

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.3 CENTRAFLEX SYSTEM 2

B. Terms and Conditions (Cont'd)

5. The customer may elect to subscribe to CS2 service on a month-to-month basis or under a Term Pricing Agreement which ensures exemption from Company initiated rate increases on those items covered under the Agreement. The customer may choose a 3-, 4-, or 5-year agreement period. An agreement assures rate stability for the agreement period on the Common Equipment and Softpak monthly rates, as well as all CS2 Optional Line and Group Features excluding Call Forwarding - Busy Line. In addition, a 5% discount is applicable to all CS2 Optional Line and Group Features. In exchange for the Company's guarantee of stabilized rates, the customer must agree to retain CS2 service for the entire agreement period. The Termination Liability/Waiver Policy, as set forth in this Catalog, Section 2, applies to the Term Pricing Agreement. If the customer disconnects before the agreement period expires, a termination charge will apply.

a. The termination amount will be calculated as specified in the Termination Liability/Waiver Policy, set forth in this Catalog.

b. Cancellation of Service

Should the customer terminate this Agreement, prior to the commencement of service, the customer shall reimburse the Company for non-recoverable expenses incurred.

(M) Material moved from Section 9, Page 4.
WA2017-016
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.3 CENTRAFLEX SYSTEM 2

B. Terms and Conditions (Cont'd)

6. Subscriber "Location"

   a. Subscriber primary location is that subscriber location within the area of their current serving central office designated on the customer's billing record. Any subsequent changes to the primary location are subject to the conditions specified in this section.

   b. Subscriber secondary location is a subscriber location other than the primary location served by one or more basic access lines of the CENTRAFLEX 2 system.

7. Mileage

   The following conditions apply to lines or trunks terminating or originating in different exchanges or central offices.

   a. Feature Group A (FGA) cannot be used as a basic CENTRAFLEX 2 access line. It can, however, be arranged for use as a Foreign Exchange (FX).

   b. A trunk from another exchange can be connected to the CENTRAFLEX 2 system. It would be accessed by a 1XX code by the CENTRAFLEX 2 user and by a seven digit telephone number in the originating exchange. The following charges would apply:

      (1) Trunk charges from 5.1.4, Foreign Exchange Service, of this Catalog or Section 6, Access Service (FGA), of the Access Service Tariff, apply.

      (2) Interexchange mileage charges apply as specified in 5.1.4, Foreign Exchange Service, of this Catalog, in addition to the FX charges above.

      (3) For each FX or FGA terminated, a Miscellaneous Trunk Termination charge applies. This charge includes the access code used to access the FX or FGA on an outgoing call. If the FX or FGA is used on an incoming basis, the terminating line is included in the Miscellaneous Trunk termination charge.

      (4) If features are required on the line, additional feature charges apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.3 CENTRAFLEX SYSTEM 2

B.7. (Cont'd)

c. A CENTRAFLEX 2 line with a telephone number access on the CENTRAFLEX 2 system that terminates in a set in another exchange has the following charges.

(1) Line charges specified in 5.1.4, Foreign Exchange Service, of this Catalog, apply.

(2) Interexchange mileage charges apply from 5.1.4, Foreign Exchange Service, of this Catalog, in addition to the above.

(3) If features are required on the line, additional feature charges apply.

d. A CENTRAFLEX 2 line with telephone number access on the CENTRAFLEX 2 system that terminates in a set in another central office in the same exchange has the following charges:

(1) CENTRAFLEX 2 station line charges, as specified in 5.2.4 of this Catalog, apply.

(2) Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above.

(3) If features are required on the line, additional feature charges apply.

e. A CENTRAFLEX 2 line with a telephone number access on the CENTRAFLEX 2 system that terminates in a set in another LATA or in another State has the following charges:

(1) Line charges as specified in the Private Line Transport Services Catalog, or Qwest Corporation F.C.C. No. 1 (hereafter in this section referred to as F.C.C. No. 1), apply.

(2) Basic private line termination charges apply for each private line terminated.

(3) If features are required on the line, additional feature charges apply.

(M) Material moved from Section 9, Page 6.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.3 CENTRAFLEX SYSTEM 2

C. Rates and Charges

1. The rates and charges following are for CENTRAFLEX System 2 (CS2) only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NON-RECURRING CHARGE</th>
<th>REGULAR MONTHLY RATE</th>
<th>TERM PRICING AGREEMENT MONTHLY RATE</th>
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b. Basic Packages

- Softpak I, per line
  - ELXO1: 3.25
  - Softpak II, per line
    - ELXO2: 3.25
    - Softpak III, per line
      - ELXO3: 3.25

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</thead>
<tbody>
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<td></td>
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</tbody>
</table>

  - Change in System Code, per system $15.00
  - Change in Line Code, per line 15.00

(M) Material moved from Section 9, Page 7.

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT’D)

109.1.4 CENTRAFLEX SYSTEM 3

A. General

1. CENTRAFLEX System 3 (CS3) Service is no longer offered to new customers as of August 28, 1986. Line additions to existing systems will be permitted but may not exceed a 100 percent increase of the customer's total number of lines in-service as of August 28, 1986.

2. CS3 Service is not available to existing month to month customers after December 5, 1994. CS3 Service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified, or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.

CENTRAFLEX System 3 service is not available to existing month to month customers after May 5, 1995. CENTRAFLEX System 3 service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.

3. The Primary location of a CS3 system may move if the Company determines that its facilities and conditions are adequate for the provision of CS3 service. Secondary locations may be moved from one location to another and new secondary locations may be established.

4. Line additions to existing systems will be permitted but may not exceed a 100 percent increase of the subscriber's total number of lines in-service as of August 28, 1986.

B. Description

1. The CS3 system allows a multiline subscriber to integrate separate lines into a single communications system. A minimum of 40 lines is required on the CS3 system. The charges for this offering consist of both an exchange access line and an intercom line. The intercom lines will be provided at a basic line charge up to 1.5 airline miles from the central office. Lines terminated beyond this point will be charged an additional rate.

2. The following standard features are included in the basic CS3 intercom line rate:
   - Add-on (N)
   - DID/DOD (N)
   - Attendant Call Transfer (T)
   - Intragroup/Intercom Dialing (T)
   - Call Hold (T)
   - Station Toll Billing (D)
   - Call Transfer
   - Touch-Tone

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.4 CENTRAFLEX SYSTEM 3

B. Description (Cont'd)

3. The following selection of optional line features are available to the CS3 customer:

- Automatic Call Back Calling
- Automatic Call Transfer
- Automatic Line
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Park
- Call Pickup
- Call Waiting - Originating
- Call Waiting - Terminating
- Conference Calling
- Custom Restriction
- Data Call Protection
- Data Set Interface
- Deny Terminating
- Dial Call Waiting
- Dial 9 Restriction
- Electronic Set Service
- Group Intercom
- Message Waiting
- Speed Calling

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.4 CENTRAFLEX SYSTEM 3

B. Description (Cont’d)

4. The following selection of optional group features are available to the CS3 customer:

- Attendant Service
- Automatic Route Selection (ARS)
- Centrex Station Rearrangements (CSR)
- Distinctive Ringing
- Electronic Tandem Switching (ETS)
- Facility Terminations
- Intercept
- Multiple Position Hunt
- Multiple Systems
- Simplified Message Desk Interface
- Single Digit Feature Access Code
- Station Message Detail Recording (SMDR)
- Trunk Answer Any Station
- Uniform Call Distribution (UCD)

C. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

2. CS3 is not available on Trunks, Remote Switching Systems (RSS), Centrex Service, Public Communications Service or Multiparty Service.

3. CS3 standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3 of this Catalog or in 5.4.3 of the Exchange and Network Services Tariff: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Call 8 and Speed Call 30.

4. A customer may choose to combine access lines terminating at different locations into a single CS3 system.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.4 CENTRAFLEX SYSTEM 3

C. Terms and Conditions (Cont'd)

5. The customer may elect to subscribe to CENTRAFLEX 3 under a Term Pricing Agreement which features exemption from Company initiated rate increases in intercom and feature rates over a three year period.[1] In exchange for the Company's guarantee of stabilized rates, the customer must agree to remain in service for the entire three year period. The Termination Liability/Waiver Policy, as set forth in the Exchange and Network Services Catalog, Section 2, applies to the Term Pricing Agreement. If the customer disconnects before the three year agreement period expires, a cancellation charge will apply as specified in the Termination Liability/Waiver Policy, set forth in the Exchange and Network Services Catalog, Section 2.

The charge is designed to recover contribution foregone by early termination of the agreement.

6. Subscriber "Location"

A CENTRAFLEX 3 subscriber location is synonymous with a premise as defined by the Company in Section 2 of the Exchange and Network Services Catalog.

7. Mileage

The following conditions apply to lines or trunks terminating or originating in different exchanges or central offices.

a. Feature Group A (FGA) cannot be used as a basic CENTRAFLEX 3 access line. It can, however, be arranged for use as a Foreign Exchange (FX).

b. A trunk from another exchange can be connected to the CENTRAFLEX 3 system. It would be accessed by a 1XX code by the CENTRAFLEX 3 user and by a seven digit telephone number in the originating exchange. The following charges would apply:

[1] End User Common Line (EUCL) charges as legislated by the Federal Communications Commission (F.C.C.) are not included in the Term Pricing Agreement, and are subject to change at any time.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.4 CENTRAFLEX SYSTEM 3

C.7.b. (Cont’d)

(1) Trunk charges from 5.1.4, Foreign Exchange Service, from the Exchange and Network Services Catalog, or Section 6, FGA, from the Access Service Tariff, apply.

(2) Interexchange mileage charges apply as specified in 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, in addition to the FX charges above.

(3) For each FX or FGA terminated, a Miscellaneous Trunk Termination charge applies. This charge includes the access code used to access the FX or FGA on an outgoing call. If the FX or FGA is used on an incoming basis, the terminating line is included in the Miscellaneous Trunk termination charge.

(4) If features are required on the line, additional feature charges apply.

c. A CENTRAFLEX 3 line with a telephone number access on the CENTRAFLEX 3 system that terminates in a set in another exchange has the following charges.

(1) Line charges specified in 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, apply.

(2) Interexchange mileage charges apply from 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, in addition to the above.

(3) If features are required on the line, additional feature charges apply.

d. A CENTRAFLEX 3 line with telephone number access on the CENTRAFLEX 3 system that terminates in a set in another central office in the same exchange has the following charges:

(1) CENTRAFLEX 3 Main Station line charges apply.

(2) Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above.

(3) If features are required on the line, additional feature charges apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.4 CENTRAFLEX SYSTEM 3

C.7. (Cont'd)

e. A CENTRAFLEX 3 line with a telephone number access on the CENTRAFLEX 3 system that terminates in a set in another LATA or in another State has the following charges:

(1) Line charges as specified in the Private Line Transport Services Catalog, or F.C.C. No. 1, apply.

(2) Basic Private Line termination charges apply for each private line terminated.

(3) If features are required on the line, additional feature charges apply.

8. Terminal Loop rates may not be applied to CS3. Term Loops in service as of June 5, 1987 will continue to be provided until the expiration of the customer's current Term Pricing Agreement. (The agreement which is in effect June 5, 1987.) Upon expiration of the agreement, the customer must convert all Term Loop Service to the then prevailing CS3 Extension Line rates or disconnect the service.

9. Supersedure of a CS3 is not permitted.

10. Effective January 23, 1992, month to month CS3 service will no longer be offered. Existing customers with contracted CS3 service extending beyond January 23, 1992, may continue to subscribe to CS3 service only until their contract expires. Maintenance will be provided for contracted service.

Existing CS3 customers may also continue service at the same rate on a month to month basis for a period of ninety days following the effective date of the Centrex Plus filing, Reference No. 2568L.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.4 CENTRAFLEX SYSTEM 3 (CONT'D)

D. Rates and Charges

1. The rates and charges following are for CENTRAFLEX System 3 (CS3) only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

2. CS3 is no longer offered to new subscribers as of August 28, 1986.

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<td>RXH</td>
<td>$5.00</td>
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<tr>
<td>EPT</td>
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<tr>
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<tr>
<td></td>
<td></td>
<td>$11.91</td>
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</table>

3. Main Station Lines

a. Basic CS3 up to 1.5 miles[1]

[1] In addition, End User Common Line Charges apply. Intercom is required on both access line and extension line.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.4 CENTRAFLEX SYSTEM 3
B.1.c. (Cont'd)

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

**109.1.4 CENTRAFLEX SYSTEM 3**

D.3. (Cont'd)

<table>
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<th>TERM PRICING AGREEMENT MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1LVBY</td>
<td>–</td>
<td>$8.00</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

**b. Additional Transport,**

Each additional 1/4 mile over 1.5 miles, each:

| 1LVBY | – | $8.00 | $5.00 |

#### 4. Miscellaneous Charges

- Change in System Code, per system  
  $15.00

- Change in Line Code, per line  
  15.00

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**NOTICE**

The information contained in this document is subject to change.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.5 CENTRAFLEX SYSTEM 4

A. General

1. CENTRAFLEX System 4 (CS4) Service is no longer offered to new customers as of August 28, 1986.

2. CS4 Service is not available to existing month to month customers after December 5, 1994. CS4 Service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified, or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.

3. The primary location of a CS4 system may move only within the area of the existing serving central office, subject to the availability of facilities. Secondary locations may be moved or established.

B. Description

1. CS4 service is a business communications system which integrates individual business lines into a single "trunk-rated" communications system. The minimum CS4 system size is 50 lines. All lines in the system have intercom calling capability and have controlled access to the general network, dependent upon the number of Network Access Registers subscribed to. The basic CS4 line is provided in 1/4 mile increments up to 2 miles from the central office. Lines terminated beyond this point will be charged an additional rate.

2. The following features are included in the basic line rate:

   • Add-on
   • Attendant Call Transfer
   • Call Hold
   • DID/DOD
   • Intragroup/Intercom Dialing
   • Station Call Transfer - Internal
   • Station Call Transfer - Outside
   • Station Toll Billing
   • Touch-Tone

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.5 CENTRAFLEX SYSTEM 4

B. Description (Cont'd)

3. The following selection of optional line features are available to the CS4 customer:

- Automatic Call Back Calling
- Automatic Call Transfer
- Automatic Line
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Park
- Call Pickup
- Call Waiting - Originating
- Call Waiting - Terminating
- Conference Calling
- Custom Restriction
- Data Call Protection
- Data Set Interface
- Deny Terminating
- Dial Call Waiting
- Dial 9 Restriction
- Electronic Set Service
- Group Intercom
- Message Waiting
- Speed Calling

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.5 CENTRAFLEX SYSTEM 4

B. Description (Cont’d)

4. The following selection of optional group features are available to the CS4 customer:

• Attendant Service
• Automatic Route Selection (ARS)
• Direct Inward System Access (DISA)
• Distinctive Ringing
• Electronic Tandem Switching (ETS)
• Facility Terminations
• Intercept
• Multiple Position Hunt
• Multiple Systems
• Simplified Message Desk Interface
• Single Digit Feature Access Code
• Station Message Detail Recording (SMDR)
• Trunk Answer Any Station
• Uniform Call Distribution (UCD)

C. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.5 CENTRAFLEX SYSTEM 4

C. Terms and Conditions (Cont'd)

2. The customer may elect to subscribe to CS4 service on a month-to-month basis or under a Term Pricing Agreement for the intercom and features offered pursuant to the agreement which ensures exemption from Company initiated rate increases for those services. The customer may choose a three-, four-, or five-year agreement period. A three-year agreement assures rate stability for the agreement period plus a 3% system discount while a four-year agreement includes a 6% discount and a five-year agreement includes an 8% discount in addition to rate stability. The discount is applicable to all CS4 features and lines except the Network Access Facility. In exchange for the Company's guarantee of stabilized rates, the customer must agree to remain in service for the entire agreement period. The Termination Liability/Waiver Policy, as set forth in the Exchange and Network Services Catalog, Section 2, applies to the Term Pricing Agreement. If the customer disconnects before the agreement period expires, a cancellation charge will as specified in the Termination Liability/Waiver Policy, set forth in the Exchange and Network Services Catalog, Section 2.

The charge is designed to recover contribution foregone by early termination of the agreement. Lines or features added subsequently to the original agreement date will be subject to the rate levels in effect on the agreement effective date.

3. Subscriber "Location"

A CENTRAFLEX 4 subscriber location is synonymous with a premises as defined by the Company in Section 2 of the Exchange and Network Services Catalog.

4. Intercom dialing is not available between CS4 systems.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.5 CENTRAFLEX SYSTEM 4

C. Terms and Conditions (Cont'd)

5. Mileage

The following conditions apply to lines or trunks terminating or originating in different exchanges or central offices.

a. Feature Group A (FGA) cannot be used as a basic CENTRAFLEX 4 access line. It can, however, be arranged for use as a Foreign Exchange (FX).

b. A trunk from another exchange can be connected to the CENTRAFLEX 4 system. It would be accessed by a 1XX code by the CENTRAFLEX 4 user and by a seven digit telephone number in the originating exchange. The following charges would apply:

(1) Trunk charges from 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, or Section 6, FGA, from the Access Service Tariff, apply.

(2) Interexchange mileage charges apply as specified in 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, in addition to the FX charges above.

(3) For each FX or FGA terminated, a Miscellaneous Trunk Termination charge applies. This charge includes the access code used to access the FX or FGA on an outgoing call. If the FX or FGA is used on an incoming basis, the terminating line is included in the Miscellaneous Trunk termination charge.

(4) If features are required on the line, additional feature charges apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.5 CENTRAFLEX SYSTEM 4

C.5. (Cont'd)

c. A CENTRAFLEX 4 line with a telephone number access on the CENTRAFLEX 4 system that terminates in a set in another exchange has the following charges.

(1) Line charges specified in 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, apply.

(2) Interexchange mileage charges apply from 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog in addition to the above.

(3) If features are required on the line, additional feature charges apply.

d. A CENTRAFLEX 4 line with telephone number access on the CENTRAFLEX 4 system that terminates in a set in another central office in the same exchange has the following charges.

(1) CENTRAFLEX 4 Main Station line charges apply.

(2) Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above. (T)

(3) If features are required on the line, additional feature charges apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.5 CENTRAFLEX SYSTEM 4

C.5. (Cont'd)

e. A CENTRAFLEX 4 line with a telephone number access on the CENTRAFLEX 4 system that terminates in a set in another LATA or in another State has the following charges:

(1) Line charges as specified in the Private Line Transport Services Catalog, or F.C.C. No. 1, apply. (T)

(2) Basic Private Line termination charges apply for each private line terminated.

(3) If features are required on the line, additional feature charges apply.

6. CENTRAFLEX 4 standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3 of this Catalog or 5.4.3 of the Exchange and Network Services Tariff: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling 8 and Speed Calling 30.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.5 CENTRAFLEX SYSTEM 4 (CONT'D)

D. Rates and Charges

1. The rates and charges following are for CS4 only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

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<th>USOC</th>
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<td>ELX</td>
</tr>
<tr>
<td></td>
<td>per system</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Network Access Register</td>
<td>N/A</td>
</tr>
<tr>
<td>4.</td>
<td>Main Station Lines</td>
<td></td>
</tr>
<tr>
<td>a.</td>
<td>Basic Network and</td>
<td>RXENF</td>
</tr>
<tr>
<td></td>
<td>Intercom Access Line</td>
<td></td>
</tr>
<tr>
<td></td>
<td>terminated at customer's premises, including 1/4 mile transport, each</td>
<td></td>
</tr>
<tr>
<td>b.</td>
<td>Additional Transport,</td>
<td>1LXUM</td>
</tr>
<tr>
<td></td>
<td>each additional 1/4 mile up to 1 mile, each</td>
<td></td>
</tr>
</tbody>
</table>

[1] See Network Access Registers in 5.3.6 of this Catalog.

[2] In addition, End User Common Line Charges apply.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. Obsolete Central Office Services

109.1 Dial Switching Systems

109.1.5 Centraflex System 4

D.4. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
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<tr>
<td>1LXUY</td>
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</tr>
<tr>
<td>1LXUZ</td>
<td>–</td>
<td>5.75</td>
</tr>
</tbody>
</table>

5. Miscellaneous Charges

• Change in System Code, per system $15.00
• Change in Line Code, per line 15.00

Notice

The information contained in this document is subject to change.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT’D)

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

Effective April 11, 2005, CCMS is obsolete and not available to new customers. Customers will be allowed to retain their obsolete service only as long as service remains at the same location for the same customer.

A. Description

CCMS provides optional features to two or more exchange access lines, and allows a multiline customer to integrate separate lines into a single communication system.

CCMS can be provided to business exchange access lines in the category of simple flat, complex flat and basic measured.

The following standard features are included in the basic CCMS package:

- Call Transfer
- CONSULTLINE
- Three Way Calling
- Touch-Tone

Touch-tone dialing is required for operation and is part of the basic package offering.

The following optional features are available to the CCMS customer:

- 800 Service Call Transfer
- Call Forwarding-Busy Line
- Call Forwarding-Don't Answer
- Call Forwarding-Variable
- Call Pick-Up - Per Line
- Call Rejection
- Call Waiting
- Continuous Redial
- Distinctive Ring
- Intercom 6 - Per System
- Intercom 30 - Per System
- Last Call Return
- Priority Call
- Programmable Call Forwarding-Busy Line
- Programmable Call Forwarding-Don't Answer
- Selective Call Forwarding
- Six-Way Conference
- Speed Calling 6 - Per Line
- Speed Calling 30 - Per Line
- Speed Calling 30 - Shared

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS) (CONT'D)

B. Features Description

Call Forwarding - Busy Line

Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

Call Forwarding - Don't Answer

Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

Call Forwarding - Variable

Provides for the automatic transfer of incoming calls to another station inside or outside the system as selected by the station user. The station selected may be the attendant. The attendant or station user may establish the transfer by dialing a code. The quality of transmission for calls utilizing this feature may vary depending on the distance and routing involved.

Call Pickup

Permits a station user of a designated pick up group to answer a call directed to another station in the group by dialing a code.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

B. Features Description (Cont'd)

Call Rejection

This feature enables a business customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Transfer - Individual All Calls

Allows a station to transfer any call to another station in the system without the aid of an attendant. Also allows a station to hold any call, originate a call to another station inside or outside the system for consultation and add-on to the call for a three-party conference. One person on the final connection must still be within the system.

Call Waiting - Terminating

Allows a station user who is engaged in a telephone conversation to be alerted via an audible tone that another incoming call is attempting to reach that number. The station user may, by switchhook operation, hold the first call, answer the second, return to the first, or converse alternatively with both.

CONSULTLINE

A station user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call, or use the Call Pickup feature.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

B. Features Description (Cont'd)

Continuous Redial

This feature allows a business customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

Distinctive Ringing/Call Waiting Tone

Allows the customer to distinguish between incoming and Intercom calls by providing distinctive ringing patterns. Station lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and Intercom calls which are waiting.

Distinctive Ringing and Call Waiting Tone enables a station user to distinguish up to three types of incoming calls:

• Type A - Intra-system
• Type B - DID, Attendant completed, Tie Lines

Intercom 6 Number

A user of Intercom 6 Number service can dial up to five other lines in the same package by dialing an access code and a single digit. Two user stations with the same line number cannot access each other using the Intercom feature.

Intercom 30 Number

A user of the Intercom 30 Number service can dial up to twenty-nine other lines in the same package by dialing an access code followed by two digits. Two user stations with the same line number cannot access each other utilizing the Intercom features.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

B. Features Description (Cont'd)

Last Call Return

This feature allows a business customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

Priority Call

This feature allows a business customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

Programmable Call Forwarding-Busy Line

This feature allows a CCMS customer to have incoming calls forwarded to another number when the called number is busy. The CCMS customer can activate and deactivate the forwarding feature by dialing a code. The CCMS customer can also establish or change the number to which calls will be forwarded.

Programmable Call Forwarding-Don't Answer

This feature allows a CCMS customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The CCMS customer can activate and deactivate the forwarding feature by dialing a code and can establish or change the number to which calls will be forwarded. Customers may also change the number of ring cycles.

Selective Call Forwarding

This feature allows a business customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

B. Features Description (Cont'd)

Six-Way Conferencing

This feature permits the Customized Call Management Services (CCMS) customer to establish a Conference Call with up to six conferees, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible.

Speed Calling 6 Number

Allows a user of a CENTRON I line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by one digit, a customer can dial up to six preprogrammed numbers. Speed Calling 6 and Intercom 6 cannot be combined on the same line.

Speed Calling 30 Number

Allows a user of a CENTRON I line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code and two digits, a customer can dial up to thirty preprogrammed numbers. A customer has the option of having a thirty number list per line or all lines in the CENTRON I group share the same list which can be reprogrammed from a customer specified line. Speed Calling 30 and Intercom 30 cannot be combined on the same line.

Speed Calling 30 Number - Shared

Allows a user of a CENTRON I line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to thirty preprogrammed numbers. All lines in a CENTRON I group share the same list, which can be reprogrammed from a customer specific line. Speed Calling 30 and Intercom 30 cannot be combined on the same line.

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Qwest Corporation
Catalog No. 2
Washington

SECTION 109

EXCHANGE AND NETWORK SERVICES
Effective: September 1, 2006

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

B. Features Description (Cont'd)

Three Way Calling

The station user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the station user may choose to add on the previously held call into a three way conference. The quality of transmission may vary when calls are forwarded or connected via Three Way Calling depending on the distance and routing involved.

Touch-Tone

Touch-tone signaling is included as part of the Centrex-type line. Although telephone sets not equipped with tone signaling may terminate in the system, no guarantee of feature capability will be made in respect to those sets. Touch-tone provides access codes for features using * and # buttons.

800 Service - Call Transfer

Allows Call Transfer capability on InWATS Service. Series Hunting is for six InWATS or less. Multiline Hunting is for seven or more. Call Transfer must be assigned to the line prior to application of any other optional calling feature.

C. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

2. A CCMS system may be served by Foreign Exchange provided that those lines all originate in the same central office entity.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.


109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

C. Terms and Conditions (Cont'd)

3. CCMS is not available on trunks, remote switching systems (RSS), Centrex systems, Public Communications Service or multiparty service.

4. All access lines terminating in a system must be served by the same central office entity.

5. Exchange access lines for the same customer terminating in different locations served by a single central office entity may be arranged within the same system. For lines terminating at a secondary location in a different central office, an interoffice mileage charge will apply.

6. CCMS standard and optional features cannot be used in combination with the following Custom Calling services; Call Waiting, Call Forwarding-Variable, Three Way Calling, Speed Calling 8 and Speed Calling 30.

7. Except as specifically provided herein, features from other tariff schedules are not available on CCMS.

8. Customers subscribing to Call Forwarding-Variable as described herein may subscribe to Call Forwarding-Variable-Remote Activation at rates and charges specified in 5.4.3, of this Catalog.

9. When a CCMS system contains both residence and business lines, only one residence line is permitted. In addition, no Hunting or Call Forward-Busy Line features are permitted between the business and residence lines. The business line must be the first line on the system. If a telephone number change is required to combine a residence line and a business line in one system, no nonrecurring charge is applicable for the number change.

10. The Call Forwarding and Call Waiting features are not permitted on the same line. Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS) (CONT'D)

D. Rates and Charges

1. The following business rates and charges are for CCMS only and are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

2. Existing CCMS customers may add or change features within the obsolete Customized Call Management Services while the service remains at the same address for the same customer. The customer may not add any CCMS lines.

3. Monthly Rates

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MVP11</td>
<td>$5.00</td>
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<tr>
<td>EE8</td>
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<tr>
<td>YYO</td>
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</tr>
<tr>
<td>MVPBL</td>
<td>2.00</td>
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<tr>
<td>MVPBC</td>
<td>2.00</td>
</tr>
<tr>
<td>MVPDA</td>
<td>2.45</td>
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<tr>
<td>MVPDC</td>
<td>1.25</td>
</tr>
<tr>
<td>MVPCF</td>
<td>1.25</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

D.1.b. (Cont'd)

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC Code</th>
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</thead>
<tbody>
<tr>
<td>Call Pickup Basic, per line arranged</td>
<td>E3P</td>
<td>$1.00</td>
</tr>
<tr>
<td>Call Rejection, per line</td>
<td>MVPSR</td>
<td>3.50</td>
</tr>
<tr>
<td>Call Waiting, per line arranged</td>
<td>MVPCW</td>
<td>2.00</td>
</tr>
<tr>
<td>Continuous Redial, per line</td>
<td>MVPAC</td>
<td>2.50</td>
</tr>
<tr>
<td>Distinctive Ringing, per line arranged</td>
<td>MVPDR</td>
<td>1.00</td>
</tr>
<tr>
<td>Intercom 6 Number, per system</td>
<td>MVP1N</td>
<td>3.00</td>
</tr>
<tr>
<td>Intercom 30 Number, per system</td>
<td>MVP1C</td>
<td>6.00</td>
</tr>
<tr>
<td>Last Call Return, per line</td>
<td>MVPAR</td>
<td>2.50</td>
</tr>
<tr>
<td>Priority Call, per line</td>
<td>MVPDW</td>
<td>2.50</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 109. OBSOLETE CENTRAL OFFICE SERVICES

### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

D.1.b. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Monthly Rate</th>
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<tbody>
<tr>
<td>MVPCB</td>
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<tr>
<td>MVPCA</td>
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<tr>
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<td>ESFC3</td>
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</tr>
<tr>
<td>ESF1L</td>
<td>6.00</td>
</tr>
<tr>
<td>ESFAL</td>
<td>1.00</td>
</tr>
</tbody>
</table>

- Programmable Call Forwarding, Busy Line, per line
- Programmable Call Forwarding, Don't Answer, per line
- Selective Call Forwarding, per line
- Six-Way Conferencing
- Speed Calling 6 Number, per line
- Speed Calling 30 Number, per line
- Speed Calling 30 Number - Shared
  - First line
  - Each additional user

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation
Catalog No. 2
Washington

SECTION 109

EXCHANGE AND
NETWORK SERVICES
Effective: September 1, 2006

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CCMS)

D. Rates and Charges (Cont’d)

2. Nonrecurring Charges

a. One nonrecurring charge applies per line, per customer request to:

• Establish optional feature(s) and miscellaneous line terminating arrangements.

• Change optional feature(s) in an existing arrangement.

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Per line</td>
</tr>
<tr>
<td>$11.00</td>
</tr>
</tbody>
</table>

b. The nonrecurring charge will not apply:

• To discontinue all optional features

• To discontinue one or more features when the remaining features stay the same.

c. There is no minimum period of service for CCMS.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CONT’D)

E. The following basic features are included in the CCMS package:

Call Transfer

A CCMS user can transfer an established call to another line.

CONSULTLINE

A CCMS user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Three-Way Calling/Conference Calling

A CCMS user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

Touch-Tone

The CCMS will be equipped with Touch-Tone service. With such equipment, the user must use a Touch-Tone set. Touch-Tone provides access codes for features using * and # buttons.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

E. Description (Cont'd)

2. The following selection of optional features are available to CCMS:

Call Forwarding

The Call Forwarding and Call Waiting features are not permitted on the same line. Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number.

• Busy Line

Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

• Don't Answer

Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

E.2. (Cont'd)

Call Forwarding-Variable

Automatically transfers all calls made to the subscribing line to a different line.

Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

Call Waiting

Provides a tone burst alert to a CCMS user on an existing call of another incoming call.

Continuous Redial

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

E.2. (Cont'd)

Last Call Return

This feature allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

Priority Call

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list.

Programmable Call Forwarding-Busy Line

This feature allows a customer to have incoming calls forwarded to another number when the called number is busy. The CCMS customer can activate and deactivate the forwarding feature by dialing a code. The CCMS customer can also establish or change the number to which calls will be forwarded.

Programmable Call Forwarding-Don't Answer

This feature allows a customer to have incoming calls forwarded to another number if the customer does not answer after a preset number of ringing cycles. The CCMS customer can activate and deactivate the forwarding feature by dialing a code and can establish or change the number to which calls will be forwarded. Customers may also change the number of ring cycles.
Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Six-Way Conferencing

This feature permits the CCMS customer to establish a Conference Call with up to six conferences, including the originator. Conferees may be inside or outside the CCMS system. This feature is available where technically feasible.

Speed Calling 6 Number List

Allows a CCMS user to dial a code and a single number to reach up to six frequently called numbers.

Speed Calling 30 Number List

Allows a CCMS user to dial a code and two digits to reach up to thirty frequently called numbers.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CONT'D)

F. Terms and Conditions

1. The quality of transmission may vary when calls are forwarded or connected via conferencing depending on the distance and routing involved.

2. The CCMS features available, (their operation and their interaction with other features), may differ dependent upon the type of central office equipment providing service.

3. The CCMS requires special central office equipment and is not provided in all central offices. The Company may furnish CCMS where there is available central office equipment with the proper program updates, as determined by the Company.

4. CCMS is not available on trunks, remote switching systems, Centrex systems, Public Communications Service, or multiparty services.

5. Touch-Tone signaling is required on each access line.

6. CCMS standard and optional features cannot be used in combination with the following Custom Calling Services: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling 8 and Speed Calling 30.

7. Except as specifically provided herein, features from other tariff sections are not available on CCMS service.

8. Customers subscribing to Call Forwarding-Variable as described herein may subscribe to Call Forwarding-Variable-Remote Activation at rates and charges specified in 5.4.3, Custom Calling Services.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES (CONT’D)

G. Rates and Charges - Basic Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
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<td>MVPSR</td>
<td>$3.50</td>
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<tr>
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<td>2.00</td>
</tr>
<tr>
<td>MVPAC</td>
<td>2.50</td>
</tr>
<tr>
<td>MVPAR</td>
<td>2.50</td>
</tr>
<tr>
<td>MVPDW</td>
<td>2.50</td>
</tr>
<tr>
<td>MVPCB</td>
<td>4.50</td>
</tr>
<tr>
<td>MVPCA</td>
<td>3.50</td>
</tr>
<tr>
<td>MVPSF</td>
<td>2.50</td>
</tr>
<tr>
<td>MVP6C</td>
<td>5.00</td>
</tr>
<tr>
<td>ESTC1</td>
<td>2.00</td>
</tr>
<tr>
<td>ESFC3</td>
<td>2.50</td>
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</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.7 CUSTOMIZED CALL MANAGEMENT SERVICES

G. Rates and Charges - Basic Features (Cont'd)

2. Nonrecurring Charges

   a. One nonrecurring charge applies per line, per customer request to:

      • Establish Standard Feature Package.

      • Establish optional feature(s) and miscellaneous line terminating arrangements
        unless adding at the time the Standard Feature Package is established.

      • Change optional feature(s) in an existing arrangement.

      NONRECURRING
      CHARGE

      • per line

      $11.00

   b. The nonrecurring charge will not apply:

      • To discontinue all optional features

      • To discontinue one or more features when the remaining features stay the
        same.

   c. There is no minimum period of service for Customized Call Management
      Services.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (Cont’d)

109.1.9 CENTRAFLEX SYSTEM SINGLE LINE

A. Description

CENTRAFLEX System Single Line (CS-SL) service provides optional Custom Calling Services features to residence exchange access lines in the category of residence flat and basic measured.

The CS-SL offering will provide a package of features on a single central office line. The billing record of toll calls on lines using CS-SL service will not be affected by the application of the features of this service.

1. Standard Features

The following standard features are included in the CS-SL package:

Call Hold

A CS-SL user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Touch-Tone

The CS-SL will be equipped with Touch-Tone service. With such equipment, the CS-SL user must use a tone signaling set. Touch-Tone provides access codes for features using * and # buttons.

User Transfer/Outside

A CS-SL user can transfer an established call to another line.

Three-Way Calling/Conference Calling

A CS-SL user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user may choose to add on the previously held call into a three-way conference.

(M) Material moved from Section 9, Page 7.1.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.9 CENTRAFLEX SYSTEM SINGLE LINE

A. Description (Cont'd)

2. Optional Features

The following selection of optional features are available to CS-SL customers:

Call Waiting

Provides a tone burst alert to a CS-SL user on an existing call of another incoming call.

Call Forwarding-Variable

Automatically transfers all calls made to the subscribing line to a different line.

Speed Calling 6 Number List

Allows a CS-SL user to dial a code and a single number to reach up to six frequently called numbers.

Speed Calling 30 Number List

Allows a CS-SL user to dial a code and two digits to reach up to thirty frequently called numbers.

B. Terms and Conditions

1. The quality of transmission may vary when calls are forwarded or connected via conferencing depending on the distance and routing involved.

2. The CS-SL features available, their operation and their interaction with other features, may differ dependent upon the type of central office equipment providing service.

3. The CS-SL requires special central office equipment and is not provided in all central offices. The Company may furnish CS-SL where there is available central office equipment with the proper program updates, as determined by the Company.

(M) Material moved from Section 9, Page 7.2.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.9 CENTRAFLEX SYSTEM SINGLE LINE

B. Terms and Conditions (Cont'd)

4. CS-SL is not available on trunks, Remote Switching Systems, Centrex systems, Public Communications Service, or multiparty services.

5. Touch-Tone signaling is required on each access line.

6. Other Custom Calling Service or Centrex-Type services are not compatible with the CS-SL.

7. Features from other tariff schedules are not available on CS-SL.

C. Rates and Charges

The following residence rates and charges are for the CS-SL only and are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
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</tr>
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</tr>
<tr>
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</tr>
</tbody>
</table>

(M) Material moved from Section 9, Page 7.3.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description

For Optional Service Feature availability, refer to each Centrex-type Service.

1. Additional Listed Number Trunk Group

This feature provides more than one listed number trunk group in a system for identification of incoming listed number calls.

2. Attendant Access Line

Allows a system to designate one or several terminals as an attendant with attendant features. The Attendant Access Line includes Touch-Tone, Intercom Dialing, DID/DOD, Station Toll Billing and the Attendant Call Transfer features.

3. Attendant Call Through Test

Provides an arrangement which allows a 51A Console attendant to select certain tie line trunks and verify the operational status of any one of these trunks by making a test call.

4. Attendant Call Transfer

The attendant of a system can transfer any incoming or intra-system call to another line in the system.

5. Attendant Set Interface

The Attendant Set Interface enables a group of DMS 100 lines to be served by a single attendant position. The Attendant Set Interface is available only in the DMS 100 central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 Dial Switching Systems

109.1.10 Optional Service Features

A. Features Description (Cont'd)

6. Automatic Call Back Calling

Provides an arrangement that permits a station line user, when attempting an Intercom call to a busy station line, to be automatically connected to that line when both the called and the calling lines are subsequently idle. Both the calling and the called stations are permitted only one request at a time. Once requested, Automatic Call Back Calling will remain active for a period not to exceed thirty minutes unless deactivated by the calling station line.

7. Automatic Call Transfer

Provides an arrangement where calls placed to one telephone number are automatically transferred to another telephone number within the same central office control group. This feature may only be applied to a customer's Listed Directory Number.

8. Automatic Line

Provides an automatic connection between a calling station that goes off-hook and a predetermined location either within or outside the system. Activation is by going off-hook. The calling station does not receive dial tone. Automatic Line is often called a Hotline. The Automatic Line is available only in the DMS 100 central office.

9. Automatic Route Selection - Basic (ARS-B)

Provides automatic selection of preferred private routes subscribed to by the customer for the completion of Direct Distance Dialed calls to points outside the local calling area by dialing an access code. If all the lines in the initial route selected are busy, the call will advance to other routes as determined by the customer's preprogrammed choices. The final completing route may be the MTS Network or overflow to tone, but not to both, if all routes are busy.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A.9. (Cont'd)

• Access Code

A one-, two-, or three-digit code, dialed by the station user, which causes the ARS feature to automatically scan the digits and select a first choice completing route, when available, or subsequent route if the first choice route is not available. Access to route patterns can be arranged through separate access codes so that calls to the same point made by different groups of customer stations could be processed through different patterns. A separate common equipment and patterns and facilities will be required for each group of such stations.

• Facility

Individual WATS, Foreign Exchange, CCSA, and Non-senderized, Non-Tandem Tie Lines compatible with ARS and numbering consistent with the MTS Network. Tandem Tie Lines or Tandem Tie Line Groups may not be included as routes in patterns.

• Overflow

A distinctive tone (120 ipm busy signal) a call receives when all routes in a pattern are unavailable.

• Pattern

A group of routes arranged to be selected in sequence, specified by the subscriber, with a maximum of 10 routes in a pattern. The same pattern may be accessed by both the three- and six-digit translation.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A.9. (Cont'd)

• Route

One or more facilities of the same type used to complete a ten-digit off-network call to a public network telephone number.

• Six-digit Translation

Provides screening of NPA codes and central office codes to determine proper call routing where calls are limited to specific central office designations within an NPA.

• Three-digit Translation

Provides screening of only Number Plan Area (NPA) codes to determine proper call routing.

10. Call Park

The Call Park feature allows a station to hold one call against its own telephone number. The held call may then be retrieved from any station by first requesting a Call Park retrieve and then dialing the telephone number against which the call is held. Once a call has been parked against a telephone number, the user is free to originate and receive calls on that number. The Call Park feature is available only in the DMS 100 central office.

11. Call Forwarding

The Call Forwarding and Call Waiting features are not permitted on the same line. Calls that are forwarded outside the local calling area will result in message toll charges from the called number to the forwarded number.

• Busy Line

Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A.11. (Cont'd)

• Don't Answer

Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

• Over Private Facilities

A Centrex line may establish the automatic routing of incoming calls to a specific dedicated facility which is terminated in that line user's system. The term Private Facility applies to WATS and Tie Lines arranged for senderized operation, and the local and toll message network. A recorded announcement is furnished to inform the caller that the call is being forwarded.

• Variable

Provides for the automatic transfer of incoming calls to another station inside or outside the system as selected by the station user. The station selected may be the attendant. The attendant or station user may establish the transfer by dialing a code. The quality of transmission for calls utilizing this feature may vary depending on the distance and routing involved.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

12. Call Pickup

Permits a station user of a designated pick up group to answer a call directed to another station in the group by dialing a code.

13. Call Rejection

This feature enables a business customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

14. Call Transfer

- Call Transfer - Individual All Calls

Allows a station to transfer any call to another station in the system without the aid of an attendant. Also allows a station to hold any call, originate a call to another station inside or outside the system for consultation and add-on to the call for a three-party conference. One person on the final connection must still be within the system.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

15. Call Waiting

The Call Waiting and Call Forwarding features are not permitted on the same line.

- **Originating**

  Permits a station user originating a call to direct a call waiting tone toward a busy called station within the same system, whether or not the called station is equipped for Call Waiting service.

- **Terminating**

  Allows a station user who is engaged in a telephone conversation to be alerted via an audible tone that another incoming call is attempting to reach that number. The station user may, by switchhook operation, hold the first call, answer the second, return to the first, or converse alternatively with both.

- **Terminating Intragroup**

  Allows a station user who is engaged in a telephone conversation to be alerted via an audible tone that either an incoming call or an Intercom call is waiting. The station user may, by switchhook operation, hold the first call, answer the second, return to the first, or converse alternatively with both.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

16. Conference Calling

The quality of transmission for calls utilizing this feature may vary depending on the distance and the routing involved.

- **Attendant Dial Controlled**
  Establishes and controls a conference connection at the attendant's position. Up to five conferees plus the attendant may be connected.

- **Station Dial Controlled**
  Establishes and controls a conference connection by the station user. Up to five conferees plus the originating station may be connected.

17. Custom Restriction

Allows a station line to be optioned so that calls may be initiated and received only from within the system.

18. Data Call Protection

The Data Call Protection feature allows a customer to have the No. Double-Connect option assigned to individual lines within a customer group. This option protects the data calls from interruption. When this option is assigned to a line, connection of test or busy verification circuits to the line will not be allowed while the line is busy. The Data Call Protection feature is available only in the DMS 100 central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

19. Data Set Interface

The Data Set Interface enables data units to be used in conjunction with the DMS 100 switch. This interface requires the use of a unique data "card" in the central office. The Company warrants that the Data Set Interface will function satisfactorily, provided the service loop is no longer than 1.5 airline miles or 8,000 cable feet from the serving central office. The Data Set Interface is available only in the DMS 100 central office.

20. Deny Terminating

Allows a line to be restricted from calls originated outside of the system. Lines equipped with this feature have unrestricted outgoing call capability.

21. Deny Terminating - Semi-Restricted

Same as Deny Terminating except allows the attendant to transfer a call from the outside to the restricted station line.

22. Dial Call Waiting

A station line equipped with Dial Call Waiting may optionally provide, by dialing a preset code, an audible Call Waiting tone to a called station line in use in the same system.

23. Dial 9 Restriction

Will block all call attempts to originate a Dial 9 type call and send the call to reorder tone.

24. Direct Dialing/Originating, Terminating

- Originating allows a station user the capability of Direct-Outward-Dial calls to the exchange or toll network on a "dial 9" basis.

- Terminating allows an incoming call from the exchange or toll network to reach a specific station line without attendant assistance.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

25. Directed Call Pickup

Permits any station, by dialing a code, to pick up a call directed toward another station, provided the call telephone permits call pickup.

• Barge-In

Permits the dialing of a code from any station to pick up a call which has been answered or is ringing at another telephone, provided the called telephone permits dial pickup. If the called station has been answered, a Three Way call is established.

• Non Barge-In

Eliminates the establishment of the Three Way call. Busy tone is provided if the called station has been answered.

26. Distinctive Ringing/Call Waiting Tone

Allows the customer to distinguish between incoming and Intercom calls by providing distinctive ringing patterns. Station lines equipped for distinctive ringing which are also assigned the Call Waiting feature will receive distinctive tones on incoming and Intercom calls which are waiting.

Distinctive Ringing and Call Waiting Tone enables a station user to distinguish up to three types of incoming calls:

• Type A - Intra-system
• Type B - DID, Attendant completed, Tie Lines

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

27. Electronic Set Service

Electronic Set Service permits the use of special electronic telephone sets with the DMS 100 digital switch. This service utilizes a unique line "card" to provide communications control for the electronic telephone sets. Each electronic set must have a primary directory number associated with it. The Company will provide service to electronic telephone sets up to a route limit of 1.5 airline miles or 8,000 cable feet from the serving central office. The Electronic Set Service is available only in the DMS 100 central office.

• Multiple Appearance Directory Number (MADN)

A directory number assigned to more than one electronic set is called a Multiple Appearance Directory Number (MADN), and may appear on up to 32 separate sets. A maximum of 30 parties are permitted on a single MADN call.

• Private Business Number (PBN)

A Private Business Number (PBN) allows the appearance of a "Plain Old Telephone Number (POTS)" as one of the directory numbers on an electronic set. The PBN may not be the primary directory number, nor may it be a number of a MADN group.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

28. Electronic Tandem Switching (ETS)

Provides specialized routing and recording of calls over a private tie line network.

a. Deluxe Queuing

Deluxe Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Calls held in queue beyond a predetermined time limit will be removed from the queue and be routed, at the option of the customer, via either subsequent route choices or to overflow tone. Two queuing arrangements are available:

(1) Off-hook Queue

When a call cannot be completed over the first choice route, the calling station remains off-hook and is held in queue until a facility becomes available.

(2) Ring-back Queue

When a call cannot be completed over the first choice route, the calling station goes on-hook and is called back when a facility becomes available.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

A.28. (Cont'd)

b. Station Message Detail Recording to Premises (SMDR-P)

SMDR-P provides a record, on compatible equipment located at the customer's premises, of calls originating from within the system to locations outside the same system. Facility groups may also be designated as requiring originating and/or terminating records.

(1) Account Codes

Account Codes are an SMDR-P option which permit a station user to dial a series of digits (code) which will appear in the SMDR-P record for that particular call. The Account Code can be used by the customer for account or project identification. Adding an Account Code to a call, where arrangements have been made to provide this capability, is at the discretion of the station user. Each customer's Account Codes must contain the same number of digits, not to exceed eight, and must not conflict with on-network code assignments.

29. Facility Terminations

Allows the subscriber to connect dial-type Tie Lines, Private Lines, Private Switched Network Access Lines, Other Common Carrier (OCC) private communication services or similar services, from the Centrex-type switching equipment to another PBX, Centrex-type system, or similar system. Similar system is construed to mean any multifunctional system or hybrid key system classified as multifunctional, in addition to any PBX or Centrex-type system, including: Automatic Call Distributing Systems, adjunct switching systems, facility concentrators, etc. The system may be Company provided, customer provided, or OCC provided and may be located on either the same or different premises as the Centrex-type system. Private line is construed to mean any intrastate (intrabuilding, intraexchange, interexchange, etc.) or interstate service that directly connects the Centrex-type service to another PBX, Centrex-type system, or private network switch or similar system. In addition, these circuits may be used as miscellaneous equipment terminations.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A.29. (Cont'd)

- **Autovon Dial Access Line**

  This equipment is used for the termination of military Autovon circuits.

- **Basic Private Line Termination**

  This termination provides connection for a category of private lines that includes but is not limited to one-way (in or out) dial tie lines, two-way dial tie lines, dial repeating tie lines, tandem tie lines, private switched network access lines, Enhanced Private Switched Communication Service release link trunks and OCC services. This termination is used for connection to services that operate on a cut-through, call-originating basis.

- **Basic Senderized Private Line Termination**

  This termination is used for connection to Company provided dial private line (or similar) services or OCC provided services that operate on a senderized call originating basis.

- **Digital Facility Interface**

  This termination provides a digital interface for a high capacity (1,544 mb/s) facility which terminates on a customer's Centrex-type system. The hi-cap facility can be used to connect a Centrex-type system to a Centrex-type system, a Centrex-type system to a PBX/Key System, or a Centrex-type system to an Interexchange Carrier. Tandem capability is available only where facilities and operating conditions permit. This service is not provided on D4 Channel Banks.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A.29.a. (Cont’d)

• **Miscellaneous Trunk Termination**

  This termination is used for the terminations of Foreign Exchange lines, Wide Area Telephone Service lines, code call systems, dictation terminals and loudspeaker paging systems.

• **Network Access Trunk**

  This trunk is used to connect a Centrex-type system to another switched services vehicle and to provide Centrex-type Custom Calling features.

• **Toll Access Trunk**

  Provides manual access to toll operators. This service prohibits Dial 9 Access.

30. **Group Intercom**

   The Group Intercom (GIC) feature enables a customer to terminate, using abbreviated dialing, on a member of a predesignated group. An Intercom Group can have a maximum size of 10 members, 100 members, 1,000 members or 10,000 members. The GIC group size governs the number of digits in the dialing plan. The Group Intercom feature is available only in the DMS 100 central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A. Features Description (Cont'd)

31. Intercept and Telephone Number Reuse

Allows the system to disconnect individual lines and provide various forms of intercept for them. These include:

- **Attendant Intercept**
  Provides Intercept Service to the attendant.

- **Machine Intercept - Common Announcement**
  Provides Intercept Service to a common announcement.

- **Machine Intercept - Dedicated Announcement**
  Provides Intercept Service to a dedicated announcement.

- **Selected Line to Attendant**
  Provides Intercept Service to the attendant. Only available on a 51A Data Link Console.

- **Selected Number to Subscriber Premises**
  This option uses the disconnected telephone number as a DID number which is outpulsed to the subscriber's premises and provides one-way intercom calling.

- **Selected Number to Terminal**
  Establishes a Multiline Hunt Group (MLHG) with a variable amount of lines terminating on the subscriber's premises. Once the MLHG is established, any disconnected number may be routed to the terminals of the MLHG.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

32. Intercom Dialing

   • CENTRAFLEX 2, 3, 4, CENTRON, Centrex, and Group Use

   A user can dial other lines on the system on a two-digit, three-digit, or four-digit basis. A customer utilizing a measured type of line will not be billed a measured rate for Intercom calls originating within the system.

33. Last Call Return

   This feature allows a business customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.
109. OBsolete CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

34. Message Waiting Interface

The Message Waiting feature allows internal or external calls to be automatically routed to a predetermined location (e.g. a message center) if the call is not answered at the original destination. The called station can be provided with an audible (stutter dial tone) or visual indication that a message is waiting, and can retrieve messages by directly accessing the predetermined message collection location. The Message Waiting feature is available only in the DMS 100 central office.

• Message Queuing

If a message desk concept is not employed, a message queuing capability may be used to indicate to a station that another station has attempted to contact it. When alerted that a message is waiting, the terminating station user can dial a "call request" code to automatically ring back the originating caller.

35. Multiple Position Hunt

Provides a loop hunting arrangement that provides the ability to distribute calls over a group of up to 16 loops of console positions, each of which can handle up to six types of calls. Incoming calls are routed only to idle positions with an idle loop for that call type. This feature provides ringing on queue only. Calls cannot be transferred to a Recorded Announcement or Silence on Hold. One Queue Slot per Foreign Exchange line is required.

36. Multiple Systems

 Allows various systems to be selectively connected together for purposes of abbreviated dialing between systems (number range coordination is required) and joint facility access (Joint User considerations apply). When so connected, separate bills will still be rendered to the individual customers-specified lead telephone number.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A. Features Description (Cont'd)

37. Reminder Ring

Provides for a distinctive ringing signal to be furnished to a Call Forwarding - Variable or Call Forwarding Over Private Facilities equipped main station line at the time a call is forwarded.

38. Simplified Message Desk Interface (SMDI)

Provides information regarding the nature of an incoming call to a Message Desk location via a data link between the central office and the customer's premises-located message desk terminal equipment. Call information forwarded to the Message Desk location includes the identity of the station from which the call was forwarded (if the call is intraoffice), the originating caller's telephone number, and whether the call was forwarded because the called number was busy or not answered. SMDI is for use with voice messaging service only.

Nonpublished information may be provided in conformance with a non-disclosure agreement prohibiting the display, storage, or disclosure of non-published information relating to calling numbers outside a customer's Centrex-type system. The non-disclosure agreement will be signed annually.


Allows access to certain line features by pressing a single digit on a touch-tone dial. Attendant service will be required with this feature. Dialing Digits are assigned to specific functions as follows:

<table>
<thead>
<tr>
<th>DIGIT</th>
<th>FUNCTION</th>
<th>DIGIT</th>
<th>FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Call Hold</td>
<td>9</td>
<td>Message Network Calling</td>
</tr>
<tr>
<td>2</td>
<td>Call Pickup</td>
<td>0</td>
<td>Attendant</td>
</tr>
<tr>
<td>7</td>
<td>Intercom Calling</td>
<td>*</td>
<td>Call Forwarding- Deactivate</td>
</tr>
<tr>
<td>8</td>
<td>Network Calling</td>
<td>#</td>
<td>Call Forwarding- Activate</td>
</tr>
</tbody>
</table>

(The remaining Digits are optionally assignable.)
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A. Features Description (Cont'd)

40. Source Billing of Attendant Calls

This feature allows the attendant's billing directory number to be replaced with the source party's billing directory number in all automatic message accounting records which result from a Centrex attendant extending a call. This change in billing directory number occurs only if the source party belongs to the same system as the attendant. It will not occur if the source party completes the dialing after the attendant selects the trunk facility on outgoing calls.

41. Speed Calling

A maximum of 127 lines can be equipped for Speed Calling per common block.

- **Basic**
  
  An arrangement which allows the attendant or station user to originate calls by dialing abbreviated codes which have been assigned to frequently called numbers. Changes, additions, or deletions to the line must be made by the Company. Available in six- and thirty-code list sizes. Speed Calling - Basic is not available to new subscribers. Centrex systems may be equipped for either Basic or Enhanced Speed Calling, but not in combination.

- **Speed Calling - Enhanced (Customer Changeable)**
  
  An arrangement which allows the attendant or station user to originate calls by dialing abbreviated codes which have been assigned to frequently called numbers. The customer may change a speed calling list by dialing an access code. Customers may share speed call lists, but only the first line (maximum 127 lines per common block) using the list has the ability to change it. Available in six- and thirty-code list sizes. Centrex systems may be equipped for either basic or enhanced Speed Calling, but not in combination.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

A. Features Description (Cont'd)

42. Split Service

Permits segregation of station lines for a customer into separate groups (maximum of 25 per system) thereby enabling each group to have a different set of common features. This service can also be used to provide additional Night Numbers and Console Groups.

43. Station Call Through Test

Allows the customer to access senderized two-way tie lines, two-way Foreign Exchange lines, one-way outgoing trunks, two-way automatic trunks and non-senderized two-way tie lines, and verify the correct operation of these facilities by making a test call from a Centrex telephone set. A touch-tone telephone set and Attendant Access Line must be provided in conjunction with Station Call Through Test.

44. Station Message Detail Recording - Basic (SMDR-B)

An arrangement to provide a record by station number of originating intercity calls. Station message details include the calling station number, called number, date, time-of-day, length of call and the type of facility used. For calls placed on Message Toll Service (MTS) facilities, the charge incurred is included. Station message details may be provided on calls placed over WATS, CCSA, and MTS facilities, but will not include Intercom calls or tie line calls originated by station users. If the customer has ARS Service, SMDR-B can also provide details on FX and FGA facilities for those calls routed through ARS. Station message details will be provided on magnetic tape.

Station detail is not represented to be a provision of billing detail. The Company assumes no responsibility for reconciling differences between the SMDR and the subscriber's bill.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A. Features Description (Cont'd)

45. Station Toll Billing

Each Centrex-type line will receive a billing record of all toll calls.

46. Three Way Calling

The station user can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the station user may choose to add on the previously held call into a three way conference. The quality of transmission may vary when calls are forwarded or connected via Three Way Calling depending on the distance and routing involved.

47. Toll Restriction

This feature prevents toll calls from being placed over a Centrex station line. Callers will hear a busy tone, all trunks busy tone or any other distinct signal that will indicate that the call cannot be completed.

48. Toll Restriction Enhanced

This feature prevents toll calls from being placed over a Centrex station line when dialing 9+1, but allows calls when 9+0 is dialed.

49. Touch-Tone

Touch-tone signaling is included as part of the Centrex-type line. Although telephone sets not equipped with tone signaling may terminate in the system, no guarantee of feature capability will be made in respect to those sets. Touch-tone provides access codes for features using * and # buttons.

50. Trunk Answer Any Station

Will allow any line in the trunk answer group to be picked up by any other line of the system.

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109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
A. Features Description (Cont'd)

51. Uniform Call Distribution

Provides a hunting arrangement which evenly distributes incoming calls to answering positions. Optional features available on a UCD system are:

- **Centrex-type Optional Features**

  The optional features of Speed Calling, and Call Pickup and Hold are available on UCD station lines. If the UCD is equipped, each station line in the UCD system must be so equipped.

- **Delay Announcements**

  Provides announcements, to incoming callers waiting in queue slots, of the reason for delay.

- **Make Busy**

  To prevent incoming calls to an unattended station or group of stations by use of a key. This feature may be arranged by a station or group of stations or both.

- **Queuing**

  The capability of having incoming calls waiting in queue slots until a station is available to take the call. A visual or audible indication is available to alert the customer of the amount of time a call has been waiting in a queue slot. This is available through the Calls Waiting Indication per Unique Timing State is preselected by the customer in timing states set up on waiting period divisible by six seconds.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
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A. Features Description (Cont’d)

52. 800 Service

- Call Transfer

  Allows Call Transfer capability on InWATS Service. Series Hunting is for six InWATS or less. Multiline Hunting is for seven or more. Call Transfer must be assigned to the line prior to application of any other optional calling feature.

- Optional Features

  Also available on 800 Service are: Call Pickup and Hold, Dial Call Waiting, Call Waiting, Call Forwarding-Variable, Call Forwarding-Don't Answer, and Enhanced Speed Calling.
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109.1.10 OPTIONAL SERVICE FEATURES (CONT'D)

B. Rates and Charges

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</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

1. Call Forwarding

a. Call Forwarding - Don't Answer, Fixed, each station line equipped[1]

- Calls incoming to the system
  - E9GNC $6.75 $2.45
- Calls incoming to and originating in the system
  - E9GUR 5.75 1.25

b. Call Forwarding - Don't Answer, Customer Programmable, each station line equipped[2]

- To a preset (fixed) call forward number
  - Calls incoming to the system
    - EFD 25.00 3.45
  - Calls incoming to and originating in the system
    - EF3 25.00 2.25

[1] Available on CS4 and CENTRON under Tapered Rates, see D.

[2] Presently only available in 5ESS central offices with the appropriate BRCS package.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
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B.1.b. (Cont'd)

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</thead>
<tbody>
<tr>
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</tbody>
</table>

- To a customer programmable (variable) call forward number[1]
  - Calls incoming to the system
    - EFK $20.00 $3.45
  - Calls incoming to and originating in the system
    - EF8 20.00 2.25

c. Call Forwarding-Busy Line, fixed, each station line equipped

- Calls incoming to the system
  - Centrex, Group Use
    - E6GNC 5.25 0.20
  - CS3, CS4, CENTRON
    - E6GNC 5.25 0.20
  - CS2
    - E5E 11.00 2.00

- Calls incoming to and originating in the system
  - Centrex, Group Use[2]
    - E6GUR 4.25 0.10
  - CS3
    - E6GUR 4.25 0.10
  - CS2
    - E5EUR 11.00 2.00

[1] Presently only available in 5ESS central offices with the appropriate BRCS package.
[2] Available on CS4 and CENTRON under Tapered Rates, see D.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

B.1. (Cont'd)

d. Call Forwarding-Busy Line, Customer Programmable[1]

- To a preset (fixed) call forward number
  - Calls incoming to and originating in the system
    - Centrex, Group Use, CS3, CENTRON
      USOC: EKY  Nonrecurring Charge: $25.00  Monthly Rate: $1.10
    - CS2
      USOC: GJY  Nonrecurring Charge: 25.00  Monthly Rate: 2.00
  - To a customer programmable (variable) call forward number[1]
    - Calls incoming to and originating in the system
      - Centrex, Group Use, CS3, CENTRON
        USOC: EEP  Nonrecurring Charge: 25.00  Monthly Rate: 1.10
      - CS2
        USOC: GJP  Nonrecurring Charge: 25.00  Monthly Rate: 2.00

[1] Presently only available in 5ESS central offices with the appropriate software package.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B.1. (Cont'd)

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<thead>
<tr>
<th>USOC</th>
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<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

|                                                                 |
|---|---|---|
| **e. Call Forwarding-Variable,** each station line equipped[1]  |
|   |    |    |
| • Centrex, Group Use       | EAT | $ 4.25 | $ 1.25 |
| • CS2, CS3                  | EAT |  4.25  |  1.05  |
| **f. Call Forwarding Over** |
| **Private Facilities[2]**  |
| • Common equipment, per system equipped                      |
|     | EAY | 100.00 | 100.00 |
| • Service Establishment Charge[3]                           |
|     | NRO |  400.00 |      |
| • Each station line equipped                                 |
|     | EAP |   5.10  |  4.50  |

[1] Available on CS4 and CENTRON under Tapered Rates, see D.

[2] Not available with Group Use, CS2, CS3, CS4, CENTRON.

[3] The Service Establishment Charge is applicable on a one-time basis in addition to the common equipment nonrecurring charge.
# 109. OBSOLETE CENTRAL OFFICE SERVICES

## 109.1 DIAL SWITCHING SYSTEMS

### 109.1.10 OPTIONAL SERVICE FEATURES

**B. Rates and Charges (Cont'd)**

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<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
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</tr>
</thead>
</table>

2. Call Waiting

- Call Waiting - Originating, each station line equipped[1,2]
  - Centrex, Group Use
    - ESX: $3.25 / $2.15
  - CS2, CS3, CS4, CENTRON
    - E6H: $3.25 / $2.15

- Call Waiting - Terminating, each station line equipped
  - ESZ: $3.25 / $2.15
  - CS2, CS3, CS4, CENTRON
    - E6N: $3.25 / $2.15

- Dial Call Waiting, each station line equipped[1]
  - E6C: $3.25 / $2.15

[1] Not available with Group Use.

[2] Available on CS4 and CENTRON under Tapered Rates, see D.

[3] Not available with CS2, CS3, CS4, CENTRON.

---

**NOTICE**

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109. OBSCOLE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

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B. Rates and Charges (Cont’d)

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</tr>
</thead>
<tbody>
<tr>
<td>E6F</td>
<td>–</td>
<td>$0.85</td>
</tr>
<tr>
<td>E2H,</td>
<td>$3.25</td>
<td>0.25</td>
</tr>
<tr>
<td>E2HMC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EE8</td>
<td>20.00</td>
<td>2.00</td>
</tr>
<tr>
<td>YYO</td>
<td>20.00</td>
<td>1.75</td>
</tr>
</tbody>
</table>

3. Call Transfer

- Call Transfer - Individual, all station lines in the system[1]
  - Centrex only.

- Call Transfer - Individual - all Calls (with Call Transfer - Individual), all station lines in the system[2]
  - Centrex and Group Use.

- 800 Service Call Transfer[3]
  - Series, per station line equipped
    - Not available on Group Use.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

B. Rates and Charges (Cont’d)

<table>
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<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Automatic Call Back[1]</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Common Equipment, per system</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ACY</td>
<td>$40.00</td>
</tr>
<tr>
<td></td>
<td>- Service Establishment Charge[2]</td>
<td></td>
</tr>
<tr>
<td></td>
<td>NRO</td>
<td>440.00</td>
</tr>
<tr>
<td></td>
<td>• Per station line equipped</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Centrex</td>
<td>SAK</td>
</tr>
<tr>
<td></td>
<td>- CS2, CS3, CS4, CENTRON</td>
<td>SAK</td>
</tr>
</tbody>
</table>

[1] Not available with Group Use.

[2] The Service Establishment Charge is applicable on a one-time basis in addition to the common equipment nonrecurring charge.

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### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.10 OPTIONAL SERVICE FEATURES

B.5. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
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<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

5. Speed Calling - Basic[1,2]

- Six code capacity, each station line or attendant position arranged
  - EST $3.25 $1.75

- Thirty code capacity, each station line or attendant position arranged
  - ESF 3.25 2.50

- Changes, additions or deletions of one or more numbers of the Speed Calling list on the same order, each order
  - N/A 5.00 –

---

[1] Not available with CS2, CS3, CS4, CENTRON.

[2] Speed Calling - Basic is available only to subscribers having such service at a location prior to December 11, 1981.

**NOTICE**

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### 109. Obsolete Central Office Services

#### 109.1 Dial Switching Systems

#### 109.1.10 Optional Service Features

B.5. (Cont’d)

<table>
<thead>
<tr>
<th>Feature Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>6. Speed Calling - Enhanced</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Six Code individual list[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Six Code list, per list[2]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Centrex</td>
<td>ESHC6</td>
<td>$3.25</td>
<td>$1.75</td>
</tr>
<tr>
<td>- CS2, CS3</td>
<td>EST1L</td>
<td>3.25</td>
<td>2.75</td>
</tr>
<tr>
<td>- Line using Six Code list, per line</td>
<td></td>
<td>3.25</td>
<td>1.00</td>
</tr>
<tr>
<td>- Centrex</td>
<td>EST1L</td>
<td>3.25</td>
<td>1.00</td>
</tr>
</tbody>
</table>

---

[1] Not available with Group Use.

[2] Available on CS4 and CENTRON under Tapered Rates, see D.
109. **Obsolete Central Office Services**

109.1 **Dial Switching Systems**  
109.1.10 **Optional Service Features**  

B.6. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESHC3</td>
<td>$3.25</td>
<td>$3.00</td>
</tr>
<tr>
<td>ESF1L</td>
<td>3.25</td>
<td>2.00</td>
</tr>
<tr>
<td>ESAL</td>
<td>3.25</td>
<td>1.00</td>
</tr>
</tbody>
</table>

- Thirty code group list[1]  
  - Thirty code list, per list  
    - Centrex only
  - First line using the thirty code list, per line  
    - Centrex
    - CS2, CS3[2]
  - Each additional line using the thirty code list, per line[2]

[1] Not available with Group Use.  
[2] Available on CS4 and CENTRON under Tapered Rates, see D.
## 109. Obsolete Central Office Services

### 109.1 Dial Switching Systems

#### 109.1.10 Optional Service Features

B. Rates and Charges (Cont’d)

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<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

7. Distinctive Ringing and Call Waiting Tone[1]

- Common equipment for either or both Class B and C ringing/tone, per system
  - Service Establishment Charge[2]

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>DRR</td>
<td>$ 50.00</td>
<td>$30.00</td>
</tr>
<tr>
<td>NRO</td>
<td>125.00</td>
<td>–</td>
</tr>
</tbody>
</table>

- Class B ringing/tone, per main station line equipped

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>BRT</td>
<td>3.25</td>
<td>1.25</td>
</tr>
</tbody>
</table>

---

[1] Not available with Group Use.

[2] The Service Establishment Charge is applicable on a one-time basis in addition to the common equipment nonrecurring charge.

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### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.10 OPTIONAL SERVICE FEATURES

**B. Rates and Charges (Cont’d)**

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<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8. Call Pickup[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Basic, per line[2]</td>
<td>E3P</td>
<td>$3.25</td>
</tr>
<tr>
<td></td>
<td>Directed - Barge In, per line</td>
<td>DPG</td>
<td>3.25</td>
</tr>
<tr>
<td></td>
<td>Directed - Non-Barge In, per line</td>
<td>E6D</td>
<td>3.25</td>
</tr>
<tr>
<td>9. Call Pickup and Call Hold[3]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Call Hold, per line</td>
<td>EAB</td>
<td>3.25</td>
</tr>
<tr>
<td></td>
<td>- Centrex only</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Call Pickup and Call Hold, per line</td>
<td>EPH</td>
<td>4.25</td>
</tr>
<tr>
<td>10. Dial 9 Restriction, per line[4]</td>
<td>ETB</td>
<td>15.00</td>
<td>1.15</td>
</tr>
<tr>
<td>11. Custom Restriction, per line[4]</td>
<td>ERSFC</td>
<td>9.50</td>
<td>1.15</td>
</tr>
</tbody>
</table>

---

[1] Not available with Group Use.

[2] Available on CS4 and CENTRON under Tapered Rates, see D.

[3] Not available with CS2, CS3, CS4, CENTRON.


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<th>USOC</th>
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<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>12.</td>
<td>Deny Terminating, per line[1]</td>
<td>ERSDO</td>
<td>$9.50</td>
</tr>
<tr>
<td>13.</td>
<td>Toll Restriction, per line[2]</td>
<td>RJL</td>
<td>12.25</td>
</tr>
<tr>
<td>14.</td>
<td>Toll Restriction Enhanced</td>
<td>TR9</td>
<td>12.25</td>
</tr>
<tr>
<td>15.</td>
<td>Automatic Call Transfer, each listed directory number[3]</td>
<td>BGMFL</td>
<td>20.00</td>
</tr>
</tbody>
</table>

- Furnished on Centrex with the initial installation of Call Forwarding - Variable or Call Forwarding Over Private Facilities
  - N/A – –
- Furnished on Centrex subsequent to the initial installation of such optional service feature, per station line equipped
  - NRO 1.00 –

[1] Not available with Group Use.
[2] Not available with CS2, CS3, CS4, CENTRON.
## 109. OBSOLETE CENTRAL OFFICE SERVICES

### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.10 OPTIONAL SERVICE FEATURES

**B. Rates and Charges (Cont’d)**

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<th>NONRECURRING CHARGE</th>
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</tr>
</thead>
<tbody>
<tr>
<td>17.</td>
<td>Data Set Interface, each line[1,2]</td>
<td>RDDX1</td>
<td>$80.00</td>
</tr>
<tr>
<td>18.</td>
<td>Electronic Set Service[1]</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Primary Directory Number, each</td>
<td>RXRX1</td>
<td>[3]</td>
</tr>
<tr>
<td></td>
<td>• Electronic Set Interface, each</td>
<td>NEB</td>
<td>5.70</td>
</tr>
<tr>
<td></td>
<td>• Electronic Set button programming, per button[4]</td>
<td>B28</td>
<td>5.00</td>
</tr>
<tr>
<td></td>
<td>• Multiple Appearance of a Directory Number, each</td>
<td>MA6</td>
<td>7.00</td>
</tr>
<tr>
<td></td>
<td>• Private Business Number, each</td>
<td>DR6</td>
<td>5.00</td>
</tr>
<tr>
<td></td>
<td>• Adjunct Module, per module</td>
<td>ADY</td>
<td>15.00</td>
</tr>
</tbody>
</table>

[1] Not available with Group Use.

[2] In addition, a standard access line is required.


[4] Button programming charge is applicable to both primary and extension electronic sets.

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Message Waiting - Audible Notification, per line</td>
<td>AWS</td>
<td>$18.00</td>
</tr>
<tr>
<td></td>
<td>• Message Waiting - Visual Notification, per line</td>
<td>P2C</td>
<td>27.00</td>
</tr>
<tr>
<td>20. Call Park[1,2]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Call Park, per line</td>
<td>CP9</td>
<td>6.35</td>
</tr>
<tr>
<td></td>
<td>• Change Call Park Recall Time-Out Timer</td>
<td>NRO</td>
<td>6.35</td>
</tr>
<tr>
<td>21. Automatic Line, each[1, 3]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>DOK</td>
<td>9.35</td>
<td>0.50</td>
</tr>
<tr>
<td>22. Data Call Protection, each line assigned[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>C3W</td>
<td>7.60</td>
<td>1.25</td>
</tr>
<tr>
<td>23. Group Intercom, per line[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>DXHPG</td>
<td>9.50</td>
<td>2.10</td>
</tr>
</tbody>
</table>

[1] Not available with Group Use.

[2] Three Way Calling/Call Transfer must be assigned to the station in order to activate the Call Park store function.

[3] In addition, a standard access line is required.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>


- Common equipment, per system
  ART  $1,000.00  $125.00

- Each facility terminated in patterns[2]
  AR5  4.75  4.00

- Route Selection Patterns with 3 digit translation
  - With final route to Message Toll Service Network, each pattern
    AR9  100.00  10.00
  - With final route to overflow tone, each pattern
    ARG  100.00  40.00

- Route Selection Patterns with 6 digit translation
  - With final route to Message Toll Service Network, each pattern
    ARH  500.00  20.00

[1] Not available with Group Use.

[2] A single monthly rate applies per facility regardless of the number of patterns making use of that facility.

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Qwest Corporation
EXCHANGE AND
NETWORK SERVICES
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109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
B.24. (Cont'd)

<table>
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<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Additions and Changes[1]
  - Changes in existing patterns, each pattern
    - First change on an order NRO $50.00
    - Each additional change on the same order NRO 2.00
  - Changes in 3 or 6 digit translation codes, each
    - First change on an order NRO 50.00
    - Each additional change on the same order NRO 2.00

[1] Total charge is not to exceed the charge for the initial establishment of a pattern.

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109. **OBSC OLETE CENTRAL OFFICE SERVICES**

109.1 **DIAL SWITCHING SYSTEMS**

109.1.10 **OPTIONAL SERVICE FEATURES**

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

25. Facility Termination

- **Basic Private Line Termination, per trunk**
  - BP1 $48.00 $70.00

- **Basic Senderized Private Line Termination, per trunk**
  - BP2 48.00 75.00

- **Miscellaneous Trunk Termination, per trunk[2]**
  - Paging
    - EWJ 48.00 70.00
  - FX
    - TCR 48.00 70.00

- **Network Access trunk, per trunk**
  - CS2, CS3, CS4, CENTRON
    - TCP 48.00 51.60
  - Centrex, Group Use
    - TCP 48.00 51.60

---

[1] Not available with Group Use.

[2] For customers with Paging units located on the customer's premises, an additional 2001 channel circuit, from the Private Line Transport Services Catalog, is required.

---

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Qwest Corporation
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Washington

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109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B.25. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
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<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>T86</td>
<td>$48.00</td>
<td>–</td>
</tr>
</tbody>
</table>

- Toll Access Trunk[1]

- Autovon Access Line
  - With multi-level precedence or preemption capabilities, each
    DKB 48.00 $70.00
  - Without multi-level precedence or preemption capabilities, each
    DKC 48.00 70.00

- Digital Facility Interface[2]
  - Common Equipment, one required per 24 circuit connections
    D1E1X 600.00 220.00
  - Circuit Connections, each circuit
    - Centrex-type to Centrex-type
      M5P 16.00 21.00
    - Centrex-type to PBX/Key system
      M62 16.00 21.00
    - Centrex-type to Interexchange Carrier
      M63 16.00 21.00

[1] Not available with Centrex, Group Use.

[2] The rates and charges for the Digital Facility Interface are in addition to the rates and charges applicable for the appropriate high capacity facility.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

26. Multiple System Features[1]

- Interblock Abbreviated Dialing for each system arranged to be reached with abbreviated dialing
  
  EBS $15.00  $10.00

27. Intercept and Telephone Number Reuse[2]

Regardless of the type of intercept selected, no disconnected Centrex-type Service number will be routed to the Company Intercept Operator.

a. Attendant Intercept[3]

  These charges are included as part of the existing Attendant line charges.


  These charges are included as part of the existing station line charges.

[1] Not available with Centrex, Group Use.


[3] For options a., b., or c., only one option can be used per customer.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
B.27. (Cont’d)


<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>LA2MC</td>
<td>$220.00</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

• Additional trunk
  - Centrex
    LA2MA, FCG1
    16.75  12.00
  - CS2, CS3, CS4, CENTRON
    LA2MA, FCG1
    12.00  12.00

• Subsequent trunk additions to existing machine dedicated announcements
  - First trunk
    LA2MA, NCG1
    55.00  12.00
  - Additional trunk
    - Centrex
      LA2MA, NCGS
      16.75  12.00
    - CS2, CS3, CS4, CENTRON
      LA2MA, NCGS
      12.00  12.00

[1] For options a., b. or c., only one option can be used per customer.
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SECTION 109

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

B.27. (Cont’d)

d. Selected Line to Attendant[1]

- Intercepted Centrex Line, each
  LA2SW $20.00 $1.00

e. Selected Number to Terminal

This service will establish a Multiline Hunt Group (MLHG) in the system with a variable amount of lines terminating on the customer’s premises. Access Lines are required in addition for each line of the MLHG. An Access Line is not required for each intercepted number. Once the MLHG is established, any system number may be routed to the terminals of the MLHG by changing the number to the lead number of the MLHG. An MLHG may have more than one number assigned as the lead number. The customer will determine the length of time the number is intercepted after which it will be changed to standard intercept at no charge to the customer.

- Elements
  - Each Group of Intercept Terminals
    LA2SG $20.00 $20.00
  - Each Terminal
    LA2ST – 5.00
  - Each Number Intercepted
    LA2SN 20.00 1.00

[1] This option can only be used in conjunction with Intercept option b. or c. In addition, it is only available on a 51A Data Link Console.

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f. Selected Number to Customer Premises

This option uses the system telephone number as a *DID* number which is outpulsed to the customer's premises and provides one way intercom calling from the system to the customer's telephone equipment. In addition to the charges shown below, *DID* number and trunk termination charges apply. See 5.3.4 of the Exchange and Network Services Catalog.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>S1N</td>
<td>$10.00</td>
<td>$3.50</td>
</tr>
</tbody>
</table>

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B.27. (Cont’d)

g. Intercept Rearrangements for Centrex

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dedicated Machine to Common Machine</td>
<td>$220.00</td>
</tr>
<tr>
<td>Dedicated Machine to Attendant[1]</td>
<td>225.00</td>
</tr>
<tr>
<td>Common Machine to Dedicated Machine</td>
<td></td>
</tr>
<tr>
<td>- First trunk</td>
<td>230.00</td>
</tr>
<tr>
<td>- Each additional trunk</td>
<td>10.00</td>
</tr>
<tr>
<td>Common Machine to Attendant[1]</td>
<td>45.00</td>
</tr>
<tr>
<td>Attendant to Dedicated Machine[1]</td>
<td></td>
</tr>
<tr>
<td>- First trunk</td>
<td>240.00</td>
</tr>
<tr>
<td>- Each additional trunk</td>
<td>12.00</td>
</tr>
<tr>
<td>Attendant to Common Machine[1]</td>
<td>45.00</td>
</tr>
<tr>
<td>Dedicated Machine to Selected Line Intercept, going to common announcement[1]</td>
<td>20.00</td>
</tr>
<tr>
<td>Dedicated Machine to Selected Line Intercept, going to common announcement[1]</td>
<td>230.00</td>
</tr>
<tr>
<td>Change Dedicated Machine Intercept Announcement Recording[1]</td>
<td>100.00</td>
</tr>
</tbody>
</table>

[1] Centrex only.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B. Rates And Charges (Cont'd)

<table>
<thead>
<tr>
<th>Service Establishment</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>USOC</td>
<td></td>
</tr>
</tbody>
</table>

28. Multiple Position Hunt[1]
   - Each Console
     - MP7 $100.00 $15.00
   - Each Loop
     - MP8 $20.00 1.00
   - Each Queue Slot
     - MP9 $50.00 15.00

29. Trunk Answer any Station, per line in TAAS Group[2]
   - DMA 4.75 0.50
   - Service Establishment Charge[3]
     - NRO 75.00 –

30. Station Message Detail Recording - Basic
   - Common equipment, per serving central office[1]
     - CMM 2,000.00 100.00
   - Each private facility (WATS and Private Line) group included in the arrangement
     - CMW 100.00 10.00
   - Tie Line
     - CMT 4.75 10.00

[1] Not available with Group Use.


[3] A Service Establishment Charge is applicable on a one-time basis in addition to the nonrecurring charge above.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

<table>
<thead>
<tr>
<th></th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Carrier access line</td>
<td>CMZ $4.75</td>
<td>$10.00</td>
</tr>
<tr>
<td>• Each foreign exchange line</td>
<td>CMQ 4.75</td>
<td>5.00</td>
</tr>
<tr>
<td>• Message detail charges,</td>
<td>N/A</td>
<td>0.02</td>
</tr>
<tr>
<td>each message[1]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Directory Assistance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Line Summary</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per account</td>
<td>NRO [2]</td>
<td>–</td>
</tr>
<tr>
<td>- Per summary</td>
<td>N/A</td>
<td>0.02</td>
</tr>
<tr>
<td>• SMDR Service Establishment Charges</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Service Establishment Charge is applicable only at the time the switching equipment is arranged to provide Station Message Detail Recording on either the initial Tie Line, Carrier access line or Foreign Exchange Line for each customer and is applicable to each switching equipment so arranged.

<table>
<thead>
<tr>
<th></th>
<th>SERVICE ESTABLISHMENT CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Tie Line</td>
<td>NRO $1,000.00</td>
</tr>
<tr>
<td>• Carrier</td>
<td>NRO 1,000.00</td>
</tr>
<tr>
<td>• Foreign Exchange Line</td>
<td>NRO 1,000.00</td>
</tr>
</tbody>
</table>

[1] Special test tapes, program reruns, or program modifications requested by the subscriber will be provided only if facilities and operating conditions permit and at estimated costs.

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B. Rates and Charges (Cont'd)

31. Electronic Tandem Switching Features (ETS)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>QDC</td>
<td>$ 820.00</td>
<td>$110.00</td>
</tr>
<tr>
<td>QDR</td>
<td>4.75</td>
<td>11.00</td>
</tr>
</tbody>
</table>

a. Deluxe Queuing

• Common equipment
  - QDC $ 820.00 $110.00

• Ring-back queue slots, each
  - QDR 4.75 11.00

b. Station Message Detail Recording - Premises (SMDR-P)

• Central office equipment

  - Common equipment, each
    - MDR 1,000.00 710.00

  - Service Establishment Charge[1]
    - NRO 2,625.00 –

  - Per facility terminated in ARS-D or UN/AAR patterns when the system is equipped for originating records, each[2]
    - MDX 7.25 5.35

  - Per tie line facility equipped for terminating records, each
    - MDT 7.25 0.50

[1] The Service Establishment Charge is applicable on a one-time basis in addition to the common equipment nonrecurring charge.

[2] Applies to each facility terminated in ARS-D or UN/AAR patterns whether or not an originating record is provided to the customer.

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109. Obsolete Central Office Services

109.1 Dial Switching Systems

109.1.10 Optional Service Features

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>Feature Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>32. Conference[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Attendant Dial Controlled Conference Trunk, per trunk</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Centrex only</td>
<td>RKT</td>
<td>$100.00</td>
<td>$40.00</td>
</tr>
<tr>
<td>• Station Dial Controlled Conference Trunk, per trunk</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Centrex only</td>
<td>EAN</td>
<td>100.00</td>
<td>40.00</td>
</tr>
<tr>
<td>• Station Line or Attendant Line with Access to Pooled Conference Trunks, per line</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Centrex</td>
<td>RSE</td>
<td>3.25</td>
<td>–</td>
</tr>
<tr>
<td>- CS2, CS3, CS4, CENTRON</td>
<td>MDM</td>
<td>3.25</td>
<td>5.00</td>
</tr>
</tbody>
</table>

[1] Not available with Group Use.

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### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.10 OPTIONAL SERVICE FEATURES

**B. Rates and Charges (Cont’d)**

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>33. Uniform Call Distribution (UCD)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>a. UCD, per hunt group[1]</td>
<td>A6T</td>
<td>$32.00</td>
</tr>
<tr>
<td>b. Each station line in the hunt group</td>
<td>A6V</td>
<td>8.75</td>
</tr>
<tr>
<td>c. Queuing[2]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>(1) Common equipment</td>
<td>A8A</td>
<td>85.00</td>
</tr>
<tr>
<td>(2) Each queue slot[3]</td>
<td>A83RA</td>
<td>4.75</td>
</tr>
<tr>
<td>(3) Line Additive for Incoming Call Queuing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Exchange Access Additive, per station line in queue</td>
<td>A6W</td>
<td>4.75</td>
</tr>
<tr>
<td>• Intercom Additive, per station line in queue</td>
<td>A6Y</td>
<td>4.75</td>
</tr>
</tbody>
</table>

---

[1] Limit of one hunt group per UCD system.

[2] If a UCD system is equipped for Queuing, each station line must be so arranged.

[3] At least one queue slot is required per Foreign Exchange and 800 Service line served from a different central office.

---

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B.33.c. (Cont’d)

• In a UCD system equipped for queuing, charge for:
  - Station Line
  - Queuing arrangement for each station line
  - Line additive - Exchange access per station line in queue
  - Intercom additive per station line in queue

• If station line is restricted to intercom only, charge for:
  - Station Line
  - Queuing arrangement per station line
  - Line additive for incoming call queuing per station

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A66CE</td>
<td>$85.00</td>
<td>$4.30</td>
</tr>
</tbody>
</table>

(4) Calls Waiting Indication, per Unique Timing State[1]

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A9A</td>
<td>85.00</td>
<td>1.70</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A6G</td>
<td>85.00</td>
<td>1.70</td>
</tr>
</tbody>
</table>

d. Make Busy Arrangements[2]

[1] In addition, for each Unique Timing State, apply rates for a Type 1001 Intraexchange, half-duplex channel from the Private Line Transport Services Catalog. Limit of three (3) Unique Timing States per UCD System. (T)

[2] In addition, apply rates for a Type 1001 Intraexchange, half-duplex channel from the Private Line Transport Services Catalog. (T)
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B.33. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>A8GCE</td>
<td>$ 85.00</td>
<td>$50.00</td>
</tr>
<tr>
<td>A8GAT</td>
<td>19.75</td>
<td>9.80</td>
</tr>
<tr>
<td>A8GST</td>
<td>4.75</td>
<td>1.40</td>
</tr>
</tbody>
</table>

- Delay Announcements[1]
  - Per Announcement Channel
  - Per Announcement Access Trunk
  - Per station line

  - Single Digit Feature Access, per Common Block

[1] Limit of one Announcement Channel per UCD system.


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109. Obsolete Central Office Services

109.1 Dial Switching Systems

109.1.10 Optional Service Features

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>Feature Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>35. Split Service[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• First common block</td>
<td>N/A</td>
<td>[2]</td>
<td>[2]</td>
</tr>
<tr>
<td>• Each additional common block (excluding common block required for dormitory service)</td>
<td>EBS</td>
<td>$ 350.00</td>
<td>$ 40.00</td>
</tr>
<tr>
<td>36. Simplified Message Desk Interface[3,4,5]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Common Equipment</td>
<td>AML</td>
<td>2,100.00</td>
<td>130.00</td>
</tr>
<tr>
<td>• Input/Output channel, each</td>
<td>ANZ</td>
<td>3.25</td>
<td>230.00</td>
</tr>
<tr>
<td>• Message Desk, each</td>
<td>AMLEX</td>
<td>3.25</td>
<td>0.60</td>
</tr>
<tr>
<td>• Per system line equipped</td>
<td>ANZEX</td>
<td>11.00</td>
<td>0.15</td>
</tr>
</tbody>
</table>

[1] Not available on CS2, CS3, CS4, CENTRON, Group Use.
[2] Included in Basic Centrex Service
[4] The 1200 baud Private Line from the Private Line Transport Services Catalog, and a customer-provided message desk modem and terminal equipment hardware will also be required. (T)
[5] An audible message waiting tone is available upon request at no additional charge.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

B. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>

37. Centrex Attendant

- Cordless, standard type (51A)
  - Central office data link equipment, each
    EDD $2,115.00 $265.00

- Central Office Equipment
  50B Console
  - Attendant Access Line
    N/A [1] [1]
  - Circuit Group Busy Indication, common equipment, per circuit group[2]
    EAX 65.00 9.00

- Attendant Call Through Test, per Centrex System equipped
  TET 100.00 50.00


[2] In addition, charges and rates apply as specified for a 1000 Series Control Channel from the Private Line Transport Services Catalog.

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Qwest Corporation  
CATALOG NO. 2  
WASHINGTON  

SECTION 109  

EXCHANGE AND NETWORK SERVICES  
Effective: September 1, 2006  

109. OBSOLETE CENTRAL OFFICE SERVICES  

109.1 DIAL SWITCHING SYSTEMS  
109.1.10 OPTIONAL SERVICE FEATURES  
B. Rates and Charges (Cont’d)  

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>38. CENTRAFLEX 2, 3 &amp; 4 and CENTRON Attendant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Attendant Access Line</td>
<td>N/A</td>
<td>[1]</td>
</tr>
<tr>
<td>39. Group Use Attendant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Central office data link equipment, each</td>
<td>EDD</td>
<td>$2,115.00</td>
</tr>
<tr>
<td>40. Digital Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Attendant Set Interface</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Attendant Interface</td>
<td>EDM</td>
<td>435.00</td>
</tr>
<tr>
<td>- Attendant console button programming charge</td>
<td>B28PC</td>
<td>6.00</td>
</tr>
</tbody>
</table>


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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES (CONT'D)

C. CENTRON Management System (CMS)

1. Description

CMS is a computer software program that provides the customer access to their data base for the purpose of general data base inquiry; the ability to move, add, delete and change features; the ability to move and change lines; and the generation of Basic Management Reports. CMS is available to customers with CENTRON, Centrex or Integrated Service Digital Network (ISDN) systems served by a 1AESS, 1ESS, DMS100 or 5ESS central office.

2. Features

a. Standard

Inquiry

The ability to immediately access a data base to review the status of the lines and features of the customer's system.

Move, Add, Delete and Change

The ability to perform telephone number changes and to move, add delete or change most features of the system from customer-provided equipment located on the customer's premise.

Basic Management Reports

The ability to design and create management reports regarding the customer's system. These reports vary by switch type and may change with software updates.

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109. Obsolete Central Office Services

109.1 Dial Switching Systems

109.1.10 Optional Service Features

C. CENTRON Management System (CMS) (Cont'd)

2. Terms and Conditions

a. The Company will furnish and maintain CMS software for use by the customer.

b. The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal is Customer Premises Equipment (CPE), and therefore, will not be furnished by the Company. Also, an associated telephone line is required, which is in addition to the rates and charges for CMS.

c. The customer can utilize inquiry anytime, 22 hours a day, seven days a week, from the CMS database. Management Reports can be required anytime, 22 hours a day, seven days a week. The Company reserves all rights to take the CMS computer down for maintenance or software updates as required. When possible, this will be done during off-peak hours and customers will be warned in advance. Move, add, delete and change requests are processed once a day unless the customer subscribes to Priority Service.

d. The Company will process change requests, accumulated in the CMS throughout the day, during off-peak load hours. These requests will be processed overnight or at a customer specified future date. All normal and emergency central office functions have priority over customer requested change requests. The Company assumes no responsibility for change requests delayed by such priority functions.

e. If requested, the Company will provide the customer a list of features able to be managed by CMS at initial installation based on the serving wire center technology. The Company reserves the right to upgrade or change the provisioning methodology of CMS at any time. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.
Qwest Corporation
Catalog No. 2
Washington

SECTION 109
Effective: September 1, 2006

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES
C.2. (Cont'd)

f. The Company establishes limits on the number of lines that can be equipped with a feature, depending on the quantity of features purchased. Information will be provided through CMS as to what these limits are. The customer may add, move delete or change features through CMS within such limits. Additions above the subscribed limits of CMS will not be processed.

g. New connects and disconnects of lines are not permitted through CMS.

h. The customer assumes full responsibility for those features managed by CMS. The Company will not maintain a record of which features are on each line, but only a total count of the number of features purchased. For maintenance purposes, the Company will rely on remote access to the customer's CMS database. The customer's CMS operator must screen all end user trouble reports prior to reporting to the Company.

i. Since CMS software allows the customer to move and change telephone numbers (commonly known as "number swaps") within their system, the customer will be responsible for labeling the demarcation point when number swaps occur. All maintenance calls to the Company which do not prove to be on the Company side of the demarcation point will result in the application of maintenance of service charges, regardless of whether the demarcation point is accurately labeled.

j. The customer is not allowed to move or change telephone numbers extended outside of the central office serving the customer's system.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.10 OPTIONAL SERVICE FEATURES

C. CENTRON Management System (CMS) (Cont'd)

3. Rate Conditions

   a. Nonrecurring charges do not apply when the customer moves, adds, deletes or changes features through CMS, nor do they apply when the customer moves or changes lines through CMS.

   b. Customers managing features with CMS must purchase such features in incremental blocks of 10 each. The total number of blocks of features purchased will be indicated on the customer's bill. The total number of features purchased will be within the limit established in the CMS.

   c. Charges for features added through CMS carry the same recurring charge as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

   d. The charge per line for CMS applies to all lines of the system, even though some lines may be designated as not changeable.

   e. Initial training of the customer in the use of CMS is included at the time of initial installation.

   f. If CMS is removed, the nonrecurring charge per feature will apply to reestablish the association between lines and features in the customer's record.

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Qwest Corporation
Catalog No. 2
Washington

Effective: September 1, 2006

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

C. CENTRON Management System (CMS) (Cont'd)

4. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MB5XL</td>
<td>–</td>
<td>$0.75</td>
</tr>
<tr>
<td>MB5XX</td>
<td>$1,000.00</td>
<td>–</td>
</tr>
<tr>
<td>MB5XX</td>
<td>1,000.00</td>
<td>–</td>
</tr>
</tbody>
</table>

• System Provisioning
  - Inquiry; Move, Add, Delete and Change; Basic Management Reports, per line

• System Establishment
  - Initial
  - Subsequent

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### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

**109.1.10 OPTIONAL SERVICE FEATURES (CONT'D)**

D. Optional Feature Tapered Rates - not available on CS2, CS3, Centrex and Group Use

1. Nonrecurring Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>EST1L</td>
<td>$3.25</td>
</tr>
<tr>
<td>ESF1L</td>
<td>3.25</td>
</tr>
<tr>
<td>ESFAL</td>
<td>3.25</td>
</tr>
<tr>
<td>E6GUR</td>
<td>4.25</td>
</tr>
<tr>
<td>E9GUR</td>
<td>5.75</td>
</tr>
<tr>
<td>EAT</td>
<td>4.25</td>
</tr>
<tr>
<td>E3P</td>
<td>3.25</td>
</tr>
<tr>
<td>ESZ</td>
<td>3.25</td>
</tr>
</tbody>
</table>

- Speed Calling
  - Six code, per line equipped
  - Thirty code, per line equipped
  - Each additional line equipped using list, per line equipped

- Call Forwarding
  - Busy Line equipped
  - Don't Answer, per line equipped
  - Variable, per line equipped

- Call Pickup, per line equipped

- Call Waiting - Originating, per line equipped

---

**NOTICE**

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109. Obsolete Central Office Services

109.1 Dial Switching Systems

109.1.10 Optional Service Features

D. Optional Feature Tapered Rates - not available on CS2, CS3, Centrex and Group Use (Cont’d)

2. Monthly Rates

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>USOC</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Speed Calling</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Six code, per line equipped</td>
<td>EST1L</td>
<td>$2.75</td>
<td>$2.30</td>
<td>$1.85</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Thirty code, per line equipped</td>
<td>ESF1L</td>
<td>5.00</td>
<td>4.20</td>
<td>3.40</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Each additional line equipped using list, per line equipped</td>
<td>ESFAL</td>
<td>1.00</td>
<td>0.85</td>
<td>0.70</td>
</tr>
</tbody>
</table>

[1] Rate tapers are based upon the number of lines equipped with the specific features at a location. Nonrecurring charges apply.

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.10 OPTIONAL SERVICE FEATURES

D.2. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>FIRST 25 LINES EQUIPPED (1-25)</th>
<th>MONTHLY RATE[1]</th>
<th>NEXT 50 LINES EQUIPPED (26-75)</th>
<th>NEXT 75 LINES EQUIPPED (76-150)</th>
<th>OVER 150 LINES EQUIPPED (151 &amp; OVER)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Call Forwarding
  - Busy Line, equipped
    USOC: E6GUR
    Monthly Rate: $0.10
    Monthly Rate for next 50 lines: $0.10
    Monthly Rate for next 75 lines: $0.05
    Monthly Rate for over 150 lines: $0.05

  - Don't Answer, per line equipped
    USOC: E9GUR
    Monthly Rate: 1.25
    Monthly Rate for next 50 lines: 1.00
    Monthly Rate for next 75 lines: 0.75
    Monthly Rate for over 150 lines: 0.55

  - Variable, per line equipped
    USOC: EAT
    Monthly Rate: 1.05
    Monthly Rate for next 50 lines: 0.85
    Monthly Rate for next 75 lines: 0.70
    Monthly Rate for over 150 lines: 0.60

- Call Pickup, per line equipped
  USOC: E3P
  Monthly Rate: 1.00
  Monthly Rate for next 50 lines: 0.85
  Monthly Rate for next 75 lines: 0.70
  Monthly Rate for over 150 lines: 0.50

- Call Waiting - Originating, per line equipped
  USOC: ESZ
  Monthly Rate: 2.15
  Monthly Rate for next 50 lines: 1.80
  Monthly Rate for next 75 lines: 1.45
  Monthly Rate for over 150 lines: 1.10

[1] Rate tapers are based upon the number of lines equipped with the specific features at a location. Nonrecurring charges apply.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.11 GROUP USE

A. Description

1. GROUP USE SERVICE IS AVAILABLE ONLY TO SUBSCRIBERS HAVING SUCH SERVICE ORDERED OR INSTALLED AT A LOCATION PRIOR TO JUNE 10, 1977.

2. Group Use Service is an arrangement of service, where each member of the group individually subscribes to service, yet all share common services. All customers must:

   a. Be primarily engaged in the public service activities of: Airports, Medical Complexes or governmental agencies.

   b. Usually be located either on continuous property or contiguous geographical locations within a closed area.

   c. Show a common interest.

3. The following features are included in the basic Group Use Service:

   • Dial intercommunicating between stations of a Group Use System
   • Direct outward dialing
   • Station line rotary hunting
   • Station line restriction
   • Touch-Tone Calling
   • Direct in-dialing to station lines
   • Station line identification of outward toll traffic
   • Detail billing of toll traffic by station line number
   • Machine intercepting of vacant terminals
   • Call Transfer-Individual to enable a station user to transfer incoming central office calls to another station line without the aid of an attendant

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.11 GROUP USE

A. Description (Cont’d)

4. The following features are included in the basic Group Use Service:
   
   a. Consultation Hold to enable a station user to place an incoming central office call on hold, dial another station line for private consultation and then return to the calling party.
   
   b. Add-On to enable a station user to add another station line to an incoming central office call.
   
   c. Trunk Answer From Any Station to enable station users to answer incoming trunk line calls during the absence of an attendant. Available when subscribing to attendant's equipment and may be provided when required with a service of 20 or more main station lines without attendant position where facilities and operating conditions permit.

5. The following selection of optional features are available to the Group Use customer:

   • Call Forwarding
   • Call Pickup and Hold
   • Call Transfer
   • Call Waiting
   • Conference Calling
   • Speed Calling
   • Termination of Lines and Trunks
   • Toll Restriction

B. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.11 GROUP USE

B. Terms and Conditions (Cont'd)

2. Group Use Service is offered as a complete service. The exchange access and
   intercommunication portion of the station line charges are not offered separately.

3. The definitions, terms and conditions applicable to Centrex station lines apply to
   Group Use Service station lines except as otherwise noted.

4. Classification of Station Lines

   a. Main station lines are those located on the premises of a customer, excluding
      restricted and extension station lines. Such lines may be located on premises of
      a different customer only if separate Exchange Service is also furnished at that
      location.
      
      Each individual customer will have their main station lines priced starting with
      the rate for the "1st 10 station lines".

   b. Restricted lines are limited to connection with other Group Use Service lines of
      the system. These lines may be furnished on the premises of the same or
      different customers.

   c. Extension station lines are provided only on the same continuous property as the
      main station lines, except for extension station lines terminating on a Telephone
      Answering Service or Concentrator in the same central office district as the main
      station line.

   d. A Group Use Telephone Number is any telephone number which has been
      assigned to the Group Use system. Once this number has been assigned, it
      cannot be removed from the system for use in other classes of service such as
      Business Lines, PBX Trunks, or for routing to a Company Intercept Operator,
      unless the entire Group Use system is disconnected.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.11 GROUP USE

B. Terms and Conditions (Cont'd)

5. Subscriber "Location"

a. For the administration of this section, customer location means space occupied by the customer in a building or buildings located on the customer's continuous property.

b. Primary location means the customer's principle location. This is usually the location associated with the directory listing and where the attendant equipment is installed.

c. Secondary location means a customer location other than the primary location served by one or more station lines of the system. At each secondary location, main station lines are rated starting with the rate for the "1st 10 station lines".

6. The rates for main or restricted station lines cover lines within the central office district that include the customer's primary location. Where such lines are located in another central office district, or another Company exchange within the local service area, Transport Mileage Rates, from the Private Line Transport Services Catalog, also apply.

Group Use Service station lines terminating in a foreign exchange other than a Company exchange within the local service area of the customer's primary location will be provided at rates for foreign exchange lines or trunks as appropriate.

C. Rates and Charges

1. The rates and charges following are for Group Use only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.11 GROUP USE

C. Rates and Charges (Cont’d)

2. Main Station Lines

   a. Exchange Access Station Line Rate[1]

   b. Intercommunication Station Line Rate

<table>
<thead>
<tr>
<th>USOC</th>
<th>FIRST 10</th>
<th>NEXT 15</th>
<th>NEXT 25</th>
<th>NEXT 50</th>
<th>NEXT 100</th>
<th>OVER 200</th>
</tr>
</thead>
<tbody>
<tr>
<td>NRX</td>
<td>$14.30</td>
<td>$14.10</td>
<td>$13.45</td>
<td>$12.20</td>
<td>$7.50</td>
<td>$7.10</td>
</tr>
</tbody>
</table>

- Station Line, each

3. Restricted station line, each[2] RX5,RUV – $7.15

4. Extension station line, with or without a key, terminating on a TAS or Concentrator in the same central office district as the main station line, each RXC $4.75 11.65


[2] A nonrecurring charge, from Section 5 of the Exchange and Network Services Catalog, applies per station line.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.11 GROUP USE
C. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>5. Miscellaneous Charges</td>
</tr>
<tr>
<td>• Changes in System Code, per system $15.00</td>
</tr>
<tr>
<td>• Changes in Line Code, per line 15.00</td>
</tr>
</tbody>
</table>

109.1.12 CENTRAFLEX SYSTEM 1

CENTRAFLEX System 1 is grandfathered to existing business customers effective February 2, 1990. Service that is moved, changed or disconnected is no longer considered grandfathered.

A. Description

CENTRAFLEX System 1 (CS1) Service provides optional custom calling features to exchange access lines, and allows a multiline customer to integrate separate lines into a single communication system. The CS1 is offered in two categories. The CS1-Six Pack provides a system of features on two to six central office lines. The CS1-Bell Pack provides a system of features on two to thirty central office lines. All lines of a system must be either CS1-Six Pack lines or CS1-Bell Pack lines. The lines cannot be mixed between Six Pack and Bell Pack systems.

CS1 is provided to business exchange access lines in the category of simple flat, complex flat and basic measured. A CS1 system may contain both residence and business lines; however, only one residence line is permitted, and a business line must be the first line on the system. Flat rate and measured-type lines may not be mixed on the same CS1 system.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1 (CONT'D)

B. Features Description

Call Forwarding

• Busy Line

Automatically transfers incoming calls that encounter a busy condition to an alternative designated line. The number to which calls are transferred is specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

• Don't Answer

Automatically transfers incoming calls that encounter a don't answer condition after a preselected number of rings (from 1 to 7) on the subscribing line to an alternate designated line. Because of technical constraints, the actual number of ring cycles may vary slightly from the preset values. The number to which the calls are transferred and the approximate number of ring cycles before a don't answer call is transferred are specified by the customer at the time the feature is ordered. Changes to the feature must be requested from the Company. In certain 5ESS central offices, this feature can be activated or deactivated by the customer. A preset (fixed) or customer programmable (variable) call forward number option is available.

• Variable

Provides for the automatic transfer of incoming calls to another station inside or outside the system as selected by the station user. The station selected may be the attendant. The attendant or station user may establish the transfer by dialing a code. The quality of transmission for calls utilizing this feature may vary depending on the distance and routing involved.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.12 CENTRAFLEX SYSTEM 1

B. Features Description (Cont'd)

Call Hold

A station user can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call, or use the Call Pickup feature.

Call Pickup

Permits a station user of a designated pick up group to answer a call directed to another station in the group by dialing a code.

Call Transfer - Individual All Calls

Allows a station to transfer any call to another station in the system without the aid of an attendant. Also allows a station to hold any call, originate a call to another station inside or outside the system for consultation and add-on to the call for a three-party conference. One person on the final connection must still be within the system.

Call Waiting - Terminating

Allows a station user who is engaged in a telephone conversation to be alerted via an audible tone that another incoming call is attempting to reach that number. The station user may, by switchhook operation, hold the first call, answer the second, return to the first, or converse alternatively with both.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.13 CENTRON SERVICE

CENTRON Service is no longer offered to new customers as of April 1, 1994.

CENTRON Service is not available to existing month to month customers after December 5, 1994. CENTRON Service is not available to existing customers with rate stability plan agreements after the last day of the existing term. Rate stabilized agreements cannot be renewed, modified or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.

CENTRON Service is not available to existing month to month customers after May 5, 1995. CENTRON Service is not available to existing customers with Rate Stability Plan Agreements after the last day of the existing term. Rate Stabilized Agreements cannot be renewed, modified or extended. At the time of expiration customers may convert to Centrex Plus or an alternative service.

See 5.3.6 for appropriate rates and charges for Network Access Registers.

A. Description

1. CENTRON Service is a business communications system which integrates individual business lines into a single "trunk-rated" communications system. All lines in the system have intercom calling capability and have controlled access to the general network, dependent upon the number of network access registers subscribed to. The CENTRON line provides basic service up to one mile from the central office. Lines terminated beyond this point will be charged an additional rate.

2. The minimum CENTRON size is 20 lines at each location. If any secondary location does not meet the 20 line minimum requirement, the Below Minimum Line rate shall apply in addition to the Basic Network and Intercom Access Line rate. (Lines include both CENTRON and ISDN lines that are part of the same system.)

3. The following features are included in the basic line rate:

   • Three-Way Calling
   • Attendant Call Transfer
   • Call Hold
   • DID/DOD
   • Intercom Dialing
   • Station Call Transfer - Internal
   • Station Call Transfer - Outside
   • Station Toll Billing
   • Touch-Tone

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON SERVICE

A. Description (Cont'd)

4. The following selection of optional line features are available to the CENTRON customer:

- Automatic Call Back Calling
- Automatic Call Transfer
- Automatic Line
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Park
- Call Pickup
- Call Waiting - Originating
- Call Waiting - Terminating
- Conference Calling
- Custom Restriction
- Data Call Protection
- Data Set Interface
- Deny Terminating
- Dial Call Waiting
- Dial 9 Restriction
- Electronic Set Service
- Group Intercom
- Message Waiting
- Speed Calling

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation
Exchange and Network Services
Effective: September 1, 2006

Section 109

109. Obsolete Central Office Services

109.1 Dial Switching Systems
109.1.13 CENTRON Service

A. Description (Cont’d)

5. The following selection of optional group features are available to the CENTRON customer:

• Attendant Service
• Automatic Route Selection (ARS)
• Distinctive Ringing
• Electronic Tandem Switching (ETS)
• Facility Terminations
• Intercept
• Multiple Position Hunt
• Multiple Systems
• Simplified Message Desk Interface
• Single Digit Feature Access Code
• Station Message Detail Recording (SMDR)
• Trunk Answer Any Station
• Uniform Call Distribution (UCD)

B. Terms and Conditions

1. The Centrex-type features available, their operation, and their interaction with other features, may differ dependent upon the type of central office equipment providing service. Centrex-type Services require special central office equipment and are not provided in all central offices. The Company may furnish Centrex-type Services where there is available central office equipment with the proper program updates, as determined by the Company.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON SERVICE

B. Terms and Conditions (Cont'd)

2. The customer may elect to subscribe to CENTRON Service on a month-to-month basis or under a Term Pricing Agreement for the intercom and features offered pursuant to the agreement which ensures exemption from Company-initiated rate increases for those services. The customer may choose a three-, four- or five-year agreement period. An agreement assures rate stability for the agreement period plus a 3% system discount. The discount is applicable to all CENTRON features and lines except the Network Access Register. In exchange for the Company's guarantee of stabilized rates, the customer must agree to remain in service for the entire agreement period. The Termination Liability/Waiver Policy, as set forth in the Exchange and Network Services Catalog, Section 2, applies to the Term Pricing Agreement. If the customer disconnects before the agreement period expires, a cancellation charge will apply as specified in the Termination Liability/Waiver, Exchange and Network Services Catalog, Section 2.

The charge is designed to recover contribution foregone by early termination of the agreement. Lines or features added subsequently to the original agreement date will be subject to the rate levels in effect on the agreement effective date.

3. Subscriber "Location"

a. Subscriber primary location is that customer location within the area of their current serving central office designated on the customer's billing record. Any subsequent changes to the primary location are subject to the conditions specified in this schedule.

b. Subscriber secondary location is a customer location other than the primary location served by one or more main station lines of the CENTRON system.

4. Intercom dialing is not available between CENTRON systems.

5. CENTRON standard and optional features cannot be used in conjunction with the following Custom Calling features, as defined in 5.4.3 of this Catalog: Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Call 8 and Speed Call 30.

6. The "Automatic Dial 9" central office feature is not available on CENTRON service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 CENTRON SERVICE

B. Terms and Conditions (Cont'd)

7. Mileage

The following conditions apply to lines or trunks terminating or originating in different exchanges or central offices.

a. Feature Group A (FGA) cannot be used as a basic CENTRON access line. It can, however, be arranged for use as a Foreign Exchange (FX).

b. A trunk from another exchange can be connected to the CENTRON system. It would be accessed by a 1XX code by the CENTRON user and by a seven digit telephone number in the originating exchange. The following charges would apply:

(1) Trunk charges from 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, or Section 6, FGA, of the Access Service Tariff, apply.

(2) Interexchange mileage charges apply as specified in 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, in addition to the FX charges above.

(3) For each FX or FGA terminated, a Miscellaneous Trunk Termination charge applies. This charge includes the access code used to access the FX or FGA on an outgoing call. If the FX or FGA is used on an incoming basis, the terminating line is included in the Miscellaneous Trunk termination charge.

(4) If features are required on the line, additional feature charges apply.

c. A CENTRON line with a telephone number access on the CENTRON system that terminates in a set in another exchange has the following charges.

(1) Line charges specified in 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, apply.

(2) Interexchange mileage charges apply from 5.1.4, Foreign Exchange Service, of the Exchange and Network Services Catalog, apply, in addition to the above.

(3) If features are required on the line, additional feature charges apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON SERVICE

B.7. (Cont'd)

d. A CENTRON line with telephone number access on the CENTRON system that terminates in a set in another central office in the same exchange has the following charges.

(1) CENTRON Main Station line charges apply.

(2) Transport mileage charges from the Private Line Transport Services Catalog apply, in addition to the above.

(3) If features are required on the line, additional feature charges apply.

e. A CENTRON line with a telephone number access on the CENTRON system that terminates in a set in another LATA or in another State has the following charges:

(1) Line charges as specified in the Private Line Transport Services Catalog, or F.C.C. No. 1, apply.

(2) Basic Private Line termination charges apply for each private line terminated.

(3) If features are required on the line, additional feature charges apply.

C. Rates and Charges

1. The rates and charges following are for CENTRON Service only and are in addition to the applicable service charges, monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.13 CENTRON SERVICE

C. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NON-RECURRING CHARGE</th>
<th>REGULAR MONTHLY RATE</th>
<th>TERM PRICING AGREEMENT MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Common Equipment, per system</td>
<td>ELX</td>
<td>$350.00</td>
<td>$20.00</td>
</tr>
<tr>
<td>3. Converted Common Equipment (Conversion of a CENTRAFLEX 2, CENTRAFLEX 3, CENTRAFLEX 4, or Centrex System to CENTRON), each</td>
<td>ELX</td>
<td>250.00</td>
<td>20.00</td>
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</table>

[1] This charge in lieu of the Common Block Charge.

[2] See 5.3.6 of the Exchange and Network Services Catalog.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON SERVICE

C. Rates and Charges (Cont'd)

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<th>TERM PRICING AGREEMENT MONTHLY RATE</th>
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<tr>
<td>EXM</td>
<td>$48.00</td>
<td>$23.50</td>
<td>$5.00</td>
</tr>
<tr>
<td>EC8</td>
<td>48.00</td>
<td>23.50</td>
<td>5.00</td>
</tr>
<tr>
<td>NCM</td>
<td>–</td>
<td>6.50</td>
<td>6.50</td>
</tr>
</tbody>
</table>

5. Main Station Lines

a. Intercom Line

- Basic Network Line terminated at customer's premises, including one mile transport, each[1,2]

  EXM $48.00  $23.50  $5.00

- Extended Line terminated at customer's premises, including one mile transport, each

  EC8 48.00  23.50  5.00

- Intercommunication Calling[3]

  NCM – 6.50 6.50

[1] In addition, End User Common Line Charges apply.

[2] A one time credit of $1.26 for customers in service on June 2, 1990 will apply per line, per W.U.T.C. Order No. U-89-2698-F.

[3] Intercommunication Calling is required for Basic Network or Extended Line.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation
Catalog No. 2
WASHINGTON
Effective: September 1, 2006

SECTION 109

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.13 CENTRON SERVICE

C.5. (Cont'd)

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</tr>
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<tr>
<td>1LXUR</td>
<td></td>
<td>$6.00</td>
<td>$6.00</td>
</tr>
</tbody>
</table>

6. Below Minimum Main Station Lines

When a CENTRON customer does not meet the 20 line minimum requirement at a location, the following rates will be applied in addition to the Main Station line at that location.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NON-RECURRING CHARGE</th>
<th>REGULAR MONTHLY RATE</th>
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<tbody>
<tr>
<td>1DT</td>
<td></td>
<td>$25.25</td>
<td>$25.25</td>
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</tbody>
</table>

7. Miscellaneous Charges

- Changes in System Code, per system: $15.00
- Changes in Line Code, per line: 15.00

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT'D)

109.1.16 CENTREX PLUS SERVICE

Effective September 1, 2004, Centrex Plus Service is grandfathered to current customers. Customers currently on month-to-month arrangements will need to migrate to another Qwest service by December 1, 2004. Customers whose contract term expires on or after September 1, 2004, but before December 30, 2008, will be allowed to extend their contract, as long as they do not extend beyond December 30, 2008. All existing contracts whose term expires after December 30, 2008, will be honored however, no contract extensions will be permitted.

A. Description

1. Centrex Plus Service is a business communications system that consists of Centrex Plus station lines served from the same central office switch in a wire center. All station lines must be assigned as a single system referred to as an individual customer group and billed as one system. Each station line is equipped with a common set of standard features as listed in B., following, and may also be equipped with optional features listed in C., following.

Centrex Plus station lines may have either non-restricted access to the public switched network (non-blocking) or restricted access (blocking) to the public switched network. Customers desiring restricted access must subscribe to Network Access Registers (NARS) as found in 5.3.6 of the Exchange and Network Services Catalog. Customers desiring nonrestricted access must subscribe to Centrex Plus usage charges as found in the Exchange and Network Services Catalog, Section 9.

A customer may have multiple service address locations served by one system however each service address will be treated as a separate and unique customer service address.

2. Centrex Plus standard features include the following features depending upon the technical availability of such feature in the serving central office switch:

- Audible Message Waiting
- Automatic Call Back
- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- Call Forwarding - Variable
- Call Hold
- Call Park
- Call Pickup

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

A.2. (Cont'd)

• Call Waiting
  - Call Forwarding of Call Waiting Calls
  - Dial Originating
  - Originating
  - Terminating
  - Cancel Call Waiting
• Call Waiting
  - Call Forwarding of Call Waiting Calls
  - Dial Originating
  - Originating
  - Terminating
  - Cancel Call Waiting
• Conference Calling
• Data Call Protection
• Direct Inward Dialing
• Direct Outward Dialing
• Distinctive Ringing/Distinctive Call Waiting Tone
• Executive Busy Override
• Hunting
• Individual Line Billing
• Intercept
• Intrasystem Calling
• Last Number Redial
• Line Restrictions
• Make Set Busy
• Network Speed Call
• Outgoing Trunk Queuing
• Speed Calling
• Three-Way Calling/Consultation Hold/Call Transfer
• Touch-Tone
• Trunk Answer Any Station (Night Service)

3. Centrex Plus optional features include the following features depending upon the technical availability of such feature in the serving central office switch:

• Account Codes
• Attendant Access Line Service
• Attendant Set Interface[1]
• Authorization Codes

[1] Available only from a DMS-100 central office

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE
A.3. (Cont'd)

- Automatic Route Selection (ARS)
  - Facility Restriction Level[2]
  - Time of Day Control
  - Expensive Route Warning Tone
- Call Forwarding via Private Facilities
- Caller ID LIDB Listing
- Centrex Management System (CMS)
- Direct Inward System Access (DISA)[1]
- Electronic Set Service[1]
  - Auto Answer Back
  - Automatic Dial
  - Automatic Line
  - Business Set Call Forward Per Key
  - Business Set Inspect Key
  - Call Forward Reason Display
  - Direct Station/Busy Lamp Field
  - Display Called Number
  - Display Calling Number
  - Executive Message Waiting
  - Fast Transfer
  - Group Intercom
  - Group Intercom All Calls
  - Message Center
  - Message Waiting Set
  - Originating/Terminating Line Select
  - Privacy Release
  - Query Time
  - Station Camp-on
- Hot Line
- Loudspeaker Paging
- Message Waiting Visual
- Multiple Position Hunt
- Music on Hold[1]
- Music on Hold System[2]
- Remote Access
- Station Message Detail Recording
- Time of Day NCOS (Network Class of Service) Update[1]
- Time of Day Routing[1]
- Trunk Verification From Designated Station[1]
- Uniform Call Distribution

[1] Available only from a DMS-100 central office

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBsolete Central Office Services

109.1 Dial Switching Systems
109.1.16 Centrex Plus Service

A. Description (Cont'd)

4. Miscellaneous facility terminations are those lines and trunks which are not a basic part of the Centrex Plus system, e.g., Voice Grade Circuits, Wide Area Telecommunications Service, etc., but which require Centrex Plus switching capabilities in order to be directly accessed by Centrex Plus station lines in an abbreviated dialing pattern, e.g. 1XX code.

5. Split service common equipment is required when a Centrex Plus customer desires to segregate Centrex Plus station lines into a separate group of lines with unique and/or a different set of common system features but all the lines are still part of the same Centrex Plus system.

6. Centrex Plus Service and features are provided up to the Company's side of the network demarcation point specified herein. The customer will be responsible for provision of all wire and/or cable facilities on the customer's side of the network demarcation point. Any such facilities installed by the Company on the customer's side of the network demarcation point will be provided on a time and materials basis.

B. Terms and Conditions

1. Customers may interconnect their Centrex Plus system to other switching systems (e.g., PBX, Centrex Plus or to a Long Distance Carrier POP) through the use of Voice Grade Circuits found in the Private Line Transport Services Catalog. (T)

2. Temporary suspension, either full or partial, of Centrex Plus Service is not permitted. Seasonal disconnects are allowed providing all monthly rates and charges still apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont’d)

3. Where a Centrex-type customer elects to convert to Centrex Plus Service, nonrecurring charges do not apply to existing Centrex type station lines, terminating facility arrangements, and optional service features converting to Centrex Plus as long as the existing system continues to be served by the same central office switching equipment; there is no interruption of service; and there are no moves, changes or additions to the existing system and the customers contract length is equal to or longer than the existing contract.

4. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex Plus Service.

5. The rates and charges specified for Centrex Plus are in addition to the regular rates and charges for the services with which the Centrex Plus may be associated, e.g., Wide Area Telecommunications Service, Voice Grade Circuits, etc.

6. One primary directory listing is furnished without charge for each Centrex Plus system. Directory listings of station lines may be provided at the regular business additional listing rate as specified in 5.7.1 of the Exchange and Network Services Tariff.

7. Intercept service will be provided on individual listed directory numbers only when a total Centrex Plus disconnection occurs.

8. Customers can use their existing telephone numbers as a Centrex Plus station line number as long as the existing number and Centrex Plus system are served by the same central office switch.

9. Each customer will be required to sign an agreement for the furnishing of services on a rate stabilized basis. The agreement is subject to the terms of the Termination Liability/Waiver Policy as set forth in Exchange and Network Services Catalog, Section 2.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

10. After the service date, a customer removing station lines in whole or in part, below a minimum line commitment quantity, will be subject to a termination charge. A service date will be considered the date of initial installation of station lines for a new system or the effective date of a contract renewal for existing systems. A minimum line commitment will be considered to be 60% of the number of lines initially installed and in service on the annual anniversary date of the Rate Stability Agreement. Company billing records will serve as documentation of the number of lines in service for the purpose of establishing the minimum line commitment. During the first year of a Rate Stability Agreement, the minimum line commitment will be based on the total number of lines in service 60 days after the first line is installed for a new system or the number of lines in service upon renewal of a Rate Stability Agreement for an existing system. In subsequent years of an agreement the minimum line commitment will be based on the number of lines in service on the anniversary date of the agreement. The anniversary date will be considered to be the date of the last signature executing the agreement or a date specified in the agreement.

Termination charges will only be applicable to Centrex Plus main station lines unless other applicable elements are noted in an agreement. Termination charges are not applied to common equipment, or optional features.

11. Nonrecurring charges can be spread over the life of the agreement at the present cost of money to the Company.

12. Multiple Customer Service Address Locations

Multiple customer service address locations may be served by one Centrex Plus System.

The customer must designate one service address as the primary location. Each additional service address will be billed as the primary location, beginning with the 1-20 station line rate for each station line as described in C., following.

13. Centrex Plus Service is not available on Public Communications Service or multiparty service.

14. Centrex Plus station lines located at a service address in different exchanges or central offices but are part of the same Centrex Plus system are subject to rates and charges found in the Private Line Transport Services Catalog. (T)

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

15. The quality of transmission for calls utilizing Call Forwarding or Conference Calling may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5 of the Exchange and Network Services Catalog.

16. Centrex Plus Service requires special central office equipment and is not provided in all central offices. The Company may furnish Centrex Plus where there are available facilities and central office equipment, with the proper program updates, as determined by the Company.

17. Centrex Plus optional features will be furnished only where facilities and conditions permit.

18. Centrex Plus telephone numbers may be sequential or nonsequential. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

19. Customers may reserve additional telephone numbers for future use at the rates specified for Direct-Inward-Dialing Service, found in 5.3.4 of this Catalog.

20. Customers not wishing to change their listed directory number to be part of a total system may keep their existing number(s); however, there would be a Centrex Plus chip-in charge for translating listed directory numbers from outside the Centrex Plus customer group. Centrex Plus Service chip-in occurs when a non-sequential telephone number or block of numbers is added to a new or existing sequential Centrex Plus number arrangement.

21. To provide basic performance necessary for the Centrex plus Network Access Channel to function the customer may order a Standard Feature Package element from the Centrex Plus Catalog. If a Centrex Plus Standard Feature Package element is not ordered from the Centrex Plus Catalog, the customer will need to further designate another Company service(s) from which the Centrex Plus Network Access Channel will interconnect to receive Centrex equivalent signaling and channel performance capability. No service performance is guaranteed by the Company for a Centrex Plus Network Access Channel ordered without the Standard Feature Package element.

22. The agreement is subject to the terms of the Termination Liability/Waiver Policy as set forth in 2.2.14.A. and 109.1.16.B.10.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

B. Terms and Conditions (Cont'd)

23. Loop Diversity and Avoidance as defined in the Private Line Transport Services Catalog is available with Centrex Plus. (T)

24. Nonrecurring installation charges apply to all Centrex Plus station line additions. This includes Centrex station lines subscribed to by customers who may have other types of Company services.

C. Rates and Charges - General

Each Centrex Plus station line is comprised of a Centrex Plus Network Access Channel from this Section of the Catalog and a standard feature package which includes Three-Way Calling, Consultation Hold, Call Transfer, and Intrasytem Calling. The remaining standard features as defined in B.2., preceding, may be selected on a line-by-line basis as determined jointly by the customer and the Company. (T)

(T)

D. Rates and Charges - Common Switching Elements

1. Miscellaneous Nonrecurring Charges

   • Change from blocking to nonblocking system or nonblocking to blocking system, per line
     USOC NR9CH $ 5.25
   • Centrex Plus Service Chip-in, per station line
     USOC REAJP 13.50

   [1] Rates and charges are in addition to all other applicable charges for each main or extension station line.

   • Centrex Plus common equipment, per system
     USOC HYE $125.00 $40.00
   • Split service common equipment, each customer group
     USOC HYS 125.00 40.00

   [1] Rates and charges are in addition to all other applicable charges for each main or extension station line.

   NOTICE
   THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges-Common Switching Elements (Cont’d)

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<th>USOC</th>
<th>NONRECURRING CHARGE</th>
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<tbody>
<tr>
<td>REAFM</td>
<td>$ 6.25</td>
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</table>

3. Additions or changes for subsequent installation of one or more Standard or Optional Features to a station line

4. Centrex Plus Network Access Channel, per system[1]

   a. Month-to-Month Centrex Plus Network Access Channel, each

      • Per station line[2,3]  
        RKY/X5G/RQ8  48.00  $11.00

[1] Also apply rates and charges for Network Access Register from 5.3.6 of this Catalog.

[2] In addition, the end user common line charge applies to each Centrex Plus Network Access Channel.

[3] Also apply rates and charges for Network Access Register from 5.3.6 or Usage charges found in this Section.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
Qwest Corporation  
SECTION 109  
Catalog No. 2  
Washington  
Effective: September 1, 2006

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D.4. (Cont’d)

b. Rate stabilized Centrex Plus Network Access Channel, each

USOC

• Blocked  RHN/X5S/RQ5
• Non-Blocked  R4N/X5G/RQ9

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</tr>
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<td>- 1 - 20 station lines[1,2]</td>
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<td>$11.00</td>
</tr>
<tr>
<td>- 21 - 50 station lines[1,2]</td>
<td>48.00</td>
<td>10.55</td>
<td>10.10</td>
</tr>
<tr>
<td>- 51 station lines and over[1,2]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

THE FOLLOWING RATES ARE EFFECTIVE BEGINNING FEBRUARY 20, 1997.

| Qtr mile[3] | 48.00 | 5.54 | 4.95 | 4.65 |
| Qtr miles[3] | 48.00 | 5.94 | 5.28 | 4.95 |
| Qtr miles[3] | 48.00 | 6.36 | 5.63 | 5.27 |
| Qtr miles[3] | 48.00 | 6.93 | 6.11 | 5.70 |
| Qtr miles[3] | 48.00 | 7.86 | 6.88 | 6.40 |
| Qtr miles[3] | 48.00 | 8.63 | 7.53 | 6.97 |
| Qtr miles[3] | 48.00 | 9.10 | 7.91 | 7.32 |
| Qtr miles[3] | 48.00 | 9.78 | 8.48 | 7.83 |

[1] In addition, the end user common line charge applies to each Centrex Plus Network Access Channel.

[2] Also apply rates and charges for Network Access Register from 5.3.6 or Usage Charges found in this Section.

[3] Quarter mile(s) from central office.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
D.4.b. (Cont’d)

<table>
<thead>
<tr>
<th></th>
<th>12 TO 35 MONTHS</th>
<th>36 TO 59 MONTHS</th>
<th>60 MONTHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>NON-RECURRING</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CHARGE</td>
<td>51 station lines and over (Cont'd)[1,2]</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

THE FOLLOWING RATES ARE EFFECTIVE BEGINNING FEBRUARY 20, 1997.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
<td>$48.00</td>
</tr>
<tr>
<td></td>
<td>$11.10</td>
<td>$11.67</td>
<td>$13.57</td>
<td>$15.09</td>
<td>$15.67</td>
<td>$16.50</td>
<td>$18.20</td>
<td>$18.89</td>
<td>$19.46</td>
<td>$19.94</td>
<td>$22.03</td>
</tr>
<tr>
<td></td>
<td>$9.58</td>
<td>$10.06</td>
<td>$11.64</td>
<td>$12.91</td>
<td>$13.39</td>
<td>$14.08</td>
<td>$15.50</td>
<td>$16.08</td>
<td>$16.55</td>
<td>$16.95</td>
<td>$18.69</td>
</tr>
<tr>
<td></td>
<td>$8.83</td>
<td>$9.25</td>
<td>$10.68</td>
<td>$11.82</td>
<td>$12.25</td>
<td>$12.87</td>
<td>$14.15</td>
<td>$14.67</td>
<td>$15.09</td>
<td>$15.45</td>
<td>$17.02</td>
</tr>
</tbody>
</table>

[1] In addition, the end user common line charge applies to each Centrex Plus Network Access Channel.

[2] Also apply rates and charges for Network Access Register from 5.3.6 of this Catalog.

[3] Quarter mile(s) from central office.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges-Common Switching Element (Cont’d)

5. Dormitory Station Line, each

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Month-to-Month flat station line, blocked, each</td>
<td>PEJ 1</td>
<td>1</td>
</tr>
<tr>
<td>• Month-to-Month flat station line, non-blocked, each</td>
<td>PSH 1</td>
<td>1</td>
</tr>
<tr>
<td>• Rate stabilized flat station line, blocked, each</td>
<td>PEV 1</td>
<td>1</td>
</tr>
<tr>
<td>• Rate stabilized flat station line, non-blocked, each</td>
<td>PSX 1</td>
<td>1</td>
</tr>
</tbody>
</table>

6. Centrex Plus Usage Charge

a. Centrex Plus Usage Charge is a charge used for non-blocking Centrex Plus Service. This charge is in lieu of a Centrex Plus customer using Network Access Registers (NARs) or Centrex Plus blocked service.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Usage charges for flat main station line, extension station line, non-blocked, each</td>
<td>CUD</td>
<td></td>
</tr>
<tr>
<td>- 1 - 20 station lines</td>
<td>–</td>
<td>$12.29</td>
</tr>
<tr>
<td>- 21 - 50 station lines</td>
<td>–</td>
<td>12.29</td>
</tr>
<tr>
<td>- 51 station lines and over</td>
<td>–</td>
<td>6.66</td>
</tr>
</tbody>
</table>

[1] Same rates and charges as Centrex Plus Network Access Channel as found in this Section.

[2] In addition, the end user common line charge applies to each Centrex Plus Network Access Channel.

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Qwest Corporation
Catalog No. 2
Washington

SECTION 109
Original Sheet 137

EXCHANGE AND NETWORK SERVICES
Effective: September 1, 2006

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D. Rates and Charges Common Switching Elements (Cont'd)

7. Standard Feature Package, per system

a. Month-to-Month Standard Feature Package, per main station line, extension station line, each[1]

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SFJXM</td>
<td>$11.00</td>
</tr>
</tbody>
</table>

[1] Requires a Centrex Plus Network Access Channel as found in 109.1.16 of this Catalog.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D.7. (Cont’d)

b. Rate Stabilized Standard Feature Package, per main station line, extension station line, each[1]

<table>
<thead>
<tr>
<th>USOC</th>
<th>12 TO 35 MONTHS</th>
<th>36 TO 59 MONTHS</th>
<th>60 MONTHS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SFJXR</td>
<td>$6.95</td>
<td>$6.81</td>
<td>$6.68</td>
</tr>
<tr>
<td>SFJXR</td>
<td>3.64</td>
<td>3.51</td>
<td>3.37</td>
</tr>
<tr>
<td>SFJXR</td>
<td>1.44</td>
<td>1.30</td>
<td>1.17</td>
</tr>
</tbody>
</table>

8. Miscellaneous Facility Arrangements[2]

Provides for termination of special facilities into the system.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FACPG</td>
<td>$160.00</td>
<td>–</td>
</tr>
<tr>
<td>FAC</td>
<td>20.00</td>
<td>$27.00</td>
</tr>
<tr>
<td>FANPG</td>
<td>135.00</td>
<td>–</td>
</tr>
<tr>
<td>FAN</td>
<td>21.00</td>
<td>27.00</td>
</tr>
<tr>
<td>FAO</td>
<td>30.00</td>
<td>0.50</td>
</tr>
</tbody>
</table>

[1] Requires a Centrex Plus Network Access Channel as found in 109.1.16 of this Catalog.

[2] Applies to termination charges only.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

D.8. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>FA8</td>
<td>$ 30.00</td>
<td>$ 0.50</td>
</tr>
<tr>
<td>DK7PG</td>
<td>160.00</td>
<td>–</td>
</tr>
<tr>
<td>DK7</td>
<td>20.00</td>
<td>27.00</td>
</tr>
</tbody>
</table>

9. Digital Facility Interface

a. Description

This termination provides a digital voice grade circuit interface for a high capacity (1.544 Mbit/s) facility which interconnects to other switching systems.

b. Terms and Conditions

The rates and charges for the digital facility interface are in addition to the rates and charges applicable for the appropriate high capacity facility. All current rules and regulations, including Federal regulations apply to the application of the high capacity facility.

Digital facility interface will only be offered to Centrex Plus customers.

[1] In the event an incoming 800 Service call is transferred outside the system, transmission performance cannot be guaranteed.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

D.9. (Cont'd)

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE[1]</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1E1X</td>
<td>$600.00</td>
<td>$180.00</td>
</tr>
</tbody>
</table>

- Common equipment, per digital interface unit, per 1.544 Mbps facility[2]

- Circuit connections[2]
  - Centrex Plus system to Centrex Plus system, per circuit end
    M5P      16.00          11.50
  - Centrex Plus to private branch exchange/key, per circuit
    - Blocked Centrex Plus
      M62      16.00          11.50
    - Non-blocked Centrex Plus
      EJ9      16.00          26.50
    - Centrex Plus Direct Inward Dialing numbers, per number[3,4,5]
      CNY      1.00           0.15

- Centrex Plus to interexchange carrier, per circuit
  M63      16.00          11.50


[2] For Centrex Plus to Centrex Plus connections, two digital facility interfaces will be required, one at each end.


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (CONT'D)

E. Standard Features - Description

    Audible Message Waiting

    When a Centrex Plus user goes off-hook a stutter dial tone is provided to indicate a message is waiting.

    Automatic Callback

    Provides an arrangement that permits a line user, when attempting an intercom call to a busy line, to be automatically connected to that line when both the called and calling lines are subsequently idle.

    Call Forwarding-Busy Line

    Provides for forwarding of incoming calls to a preselected telephone number, when the called station is busy.

    Call Forwarding-Don't Answer

    Provides for forwarding of incoming calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

    Call Forwarding-Variable

    Allows a user to automatically forward incoming calls to any other number.

    Call Forwarding of Call Waiting Calls

    Allows users with both the Call Waiting and Call Forward Don't Answer features to have calls directed to a predetermined destination when the called station does not answer a call waiting call.

    Call Hold

    Allows a station user to hold any call in progress, by dialing a code.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

E. Standard Features - Description (Cont'd)

Call Park[1]

Allows a user to hold or "park" a call by dialing a code that can be retrieved from any station by dialing another code.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Waiting-Dial Originating

Provides the ability for the originating station to invoke Call Waiting Tone on selected calls by dialing the dial call waiting access code followed by the extension number of the station to receive the call waiting indication.

Call Waiting-Originating

Allows a calling station to direct a Call Waiting Tone toward a busy called station within the same Centrex Plus system.

Call Waiting-Terminating

Allows for a Centrex Plus station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting.

Cancel Call Waiting

 Allows a user with Call Waiting-Terminating to inhibit the application of Call Waiting Tone for the duration of one call by dialing a code.

Conference Calling

Allows a station user to establish conference connections without the aid of an attendant.

[1] Available only from a DMS-100 central office.
109. OBSOLETE CENTREX PLUS SERVICE

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

E. Standard Features - Description (Cont'd)

Data Call Protection

Provides a no double connect option (e.g., a call waiting tone) to the line, protecting data calls from interruption.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Distinctive Ringing/Distinctive Call Waiting Tone

Enables a station user to determine the source of an incoming call, e.g., within the Centrex Plus system (Intercom Call) or from the Public Network.

Executive Busy Override[1]

Allows a station user to gain access to a busy station by overriding the existing call.

Hunting

Allows incoming calls to hunt to the next number in a hunting sequence if the called number is busy.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be forwarded to a common announcement or to the customer centralized answering position.

Intrasystem Calling

A user can dial other lines on the system on a two digit to five digit basis depending on the number of lines within the system.

[1] Available only from a DMS-100 central office.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

E. Standard Features - Description (Cont'd)

Last Number Redial[1]

Allows user to redial the last number called on an abbreviated dial basis or through activation of a code.

Line Restrictions

Various line restrictions are available such as toll facility restriction and various originating and terminating call restrictions.

Make Set Busy[1]

Allows directory number appearances and call terminations such as Call Waiting calls, and Executive Busy Override to be made busy to incoming calls.

Network Speed Call[1]

Allows each station user access to a single list of 1,000 preprogrammed numbers which can be shared by all stations in the system (numbers are not changeable by customer, the Company must execute customer changes).

Outgoing Trunk Queuing

Provides efficient usage of private facilities by queuing individual station calls and providing a maximum limit for a call to remain on queue before possible overflow to the direct distance dialing network.

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a speed calling code.

[1] Available only from a DMS-100 central office.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
E. Standard Features - Description (Cont'd)

Three-Way Calling/Consultation Hold/Call Transfer

User can connect a third line to an established connection. A user can depress the switchhook and consult in private with a third party and return to the original call by using only one line. A user of a line can transfer any established call to another line within or outside the Centrex Plus system.

Touch-Tone

Allows for customer provided equipment to place calls on the Centrex Plus system.

Trunk Answer Any Station (Night Service)

Allows any line in the night answer group to be picked up by any other line of the system.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE (CONT’D)

F. Rates and Charges - Optional Service Features

1. Account Codes

   Allows a user to dial an account code for bill back purposes before placing a call.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AZ8PS</td>
<td>$175.00</td>
<td>$70.00</td>
</tr>
</tbody>
</table>

2. Attendant Access Line Service

   Allows a Centrex Plus Attendant Line to receive dial "zero" calls.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DZR</td>
<td>–</td>
<td>$8.00</td>
</tr>
</tbody>
</table>

3. Attendant Set Interface[1,2]

   Enables a group of DMS-100 station lines to be served by a single attendant position which includes attendant features.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1J</td>
<td>$425.00</td>
<td>$125.00</td>
</tr>
</tbody>
</table>

[1] Each attendant set interface requires a main station line.


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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

4. Authorization Codes

Requires a user to dial an authorization code before using system facilities.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AFYPS</td>
<td>$175.00</td>
<td>$110.00</td>
</tr>
</tbody>
</table>

5. Automatic Route Selection (ARS)

a. Description

ARS is an optional feature, available where facilities and conditions permit that allows station users, by dialing a preselected code, to automatically select the preferred route subscribed for by a customer, for network calls. Alternate routing to other facilities subscribed for by the customer, is also provided. This arrangement is available for use with Foreign Exchange Service, Wide Area Telecommunications Service and Message Telecommunications Service Network.

ARS is accessed by dialing a single code (1, 2, or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. Patterns may consist of up to four private routes. If no route is available, the call will route to the selected long distance carrier or overflow tone at the customer's option.

The routing may be based on a Number Plan Area (NPA) or specific Central Office codes within an NPA as designated by the customer.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.5. (Cont'd)

b. Terms and Conditions

All rates and charges specified for ARS are in addition to the rates and charges for the associated facilities.

Preferred routes and alternate routing patterns will be specified by the customer.

The number of patterns required by a customer is governed by the type and variety of facilities to which the customer subscribes. The maximum number of patterns is 64.

A pattern may have either the selected carrier or overflow tone as a final route. Dial 9 may be used as an access code only if the patterns accessed have the selected carrier as a final route.

A route cannot be used more than once in the same pattern.

The customer is responsible for notifying the Company whenever any additions or changes of routes or patterns are required.

Each WATS Band is treated as a separate route.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.5. (Cont'd)

c. Explanation of Terms

Expensive Route Warning Tone

Provides a warning tone to indicate the selection of an expensive route.

Facility Restriction Level

Determines calling privilege level associated with each station line.

Pattern

A group of routes arranged to be selected in a sequence specified by the customer.

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points, (e.g., 1 Foreign Exchange Service or 3 Wide Area Telecommunications Service (WATS) Band 1 lines, or 2 WATS Band 5 lines, etc.). A WATS Band 1 and a WATS Band 5 are considered to be two routes.

Route Selection

The automatic selection of the preferred route as predetermined by the customer, upon dialing of an access code by the station user.

Time of Day Control for ARS

Provides a method for automatically changing the routing parameter according to a prespecified schedule.
### 109. Obsolete Central Office Services

#### 109.1 Dial Switching Systems

#### 109.1.16 Centrex Plus Service

F.5. (Cont'd)

d. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>F5GPG</td>
<td>$1,100.00</td>
<td>$100.00</td>
</tr>
</tbody>
</table>

- **Common Equipment,** per customer group

- **Changes and rearrangements of Patterns and Routes [1]**
  - Per pattern, each
  - Per route, each

- **Expensive Route Warning Tone,** per system

- **Facility Restriction Level [2],** per system

- **Time of Day Control for ARS**
  - Per system
  - Change of schedule, per occurrence

---

[1] Where a toll restricted station line accesses a pattern whose final route is the Message Telecommunications Service (MTS), overflow to MTS will not occur.


---

NOTICE

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

6. Call Forwarding via Private Facilities

a. Description

A main station line equipped with the Call Forwarding via Private Facilities feature provides for the automatic routing of incoming calls to a specific private facility which is terminated in that main station line user's system. As used herein, the term "private facility" applies to Enhanced Private Switching Communication System, Electronic Tandem Switching, Wide Area Telecommunications Service (WATS), Foreign Exchange Service, and Voice Grade Circuits arranged for senderized operation, and the local and toll message network.

b. Terms and Conditions

Incoming local and toll message network and Inward Wide Area Telephone Service calls to main station lines arranged for Call Forwarding via Private Facilities routing are subject to the appropriate charges for such calls and a common recorded announcement is furnished to inform the caller that the call is being forwarded.

Calls forwarded to the local and toll message network and Wide Area Telecommunications Service are subject to the appropriate charges for such calls.

c. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PF3PS</td>
<td>$830.00</td>
<td>–</td>
</tr>
<tr>
<td>PFY</td>
<td>5.00</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

[1] Nonrecurring charge applies on subsequent installations only.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBsolete CENTREx OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREx PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

7. Centrex Management System (CMS)

   a. Description

   CMS is a computer software program that provides the customer access to their
data base for the purpose of general data base inquiry, move, add, delete and
change features. In addition CMS enables the customer to move and change
station lines and generate Basic Management Reports.

   CMS is generally available in 1AESS, 5ESS, and DMS100 central offices.
CMS is activated on a per Centrex central office basis. When CMS is installed,
a customer specific database is created. Each database is assigned a distinct
customer identification name (Customer ID). This ID corresponds to the
customer's specific Centrex Plus common block system. However, customers
may request a single ID for multiple common block systems within the same
central office.

   b. Feature List

   The following standard features are provided to all CMS customers.

   (1) Standard Features

       Basic Management Reports

       The ability to generate management reports regarding the customer's system.
These reports vary by switch type and may change with software updates. The
report function gathers current data only. CMS does not keep a past history
log.

       Bulk Change

       Allows customers to request the same feature change to be applied to multiple
lines simultaneously.

       Database Synchronization

       The ability to update the CMS database station line information to agree with
the information in the switch.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.7.b.(1) (Cont'd)

Feature Move, Add, and Change

The ability to perform station number changes and to move, add, or change most features on the system from customer-provided equipment located on the customer's premises.

Transactions will either be put in a batch or priority transmission status. A batch transmission constitutes transactions scheduled for the current day or some future date. Priority functionality is described in standard features.

CMS will process batch change requests, which have accumulated throughout the day during off-peak load hours, overnight, or at a customer-specified future date.

Change request transactions can be created for station line numbers, authorization codes, automatic route selection, packet telephone numbers, and telephone number swaps. Depending on the type of change request, CMS will display different screens. CMS customers may manipulate most features and options displayed on a given screen. When the customer submits the changes, a pending record is created and CMS counts this change request as one single transaction. All change request transactions are cumulative; CMS tallies all daily transactions and will not process any transactions that exceed batch or priority parameter limits.

The number of batch change request transactions that a customer can enter per effective date will be determined by the number of Centrex lines per database. Refer to the following table. Up to 60 pairs of telephone numbers can be swapped per day. These changes take place overnight or at some future date as determined by the customer.

<table>
<thead>
<tr>
<th>NUMBER OF LINES PER DATABASE</th>
<th>NUMBER OF BATCH</th>
<th>NUMBER OF BATCH DBSYNCHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 2000</td>
<td>100</td>
<td>10</td>
</tr>
<tr>
<td>2001 - 4000</td>
<td>110</td>
<td>15</td>
</tr>
<tr>
<td>4001 - 6000</td>
<td>120</td>
<td>20</td>
</tr>
<tr>
<td>6001 - 8000</td>
<td>130</td>
<td>25</td>
</tr>
<tr>
<td>8001 - 10000</td>
<td>140</td>
<td>30</td>
</tr>
<tr>
<td>10001+</td>
<td>150</td>
<td>35</td>
</tr>
</tbody>
</table>

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7.b.(1) (Cont'd)

Inquiry

The ability to access a data base to review the status of station lines and features on the customer's system.

Network Manipulation

Dependent on central office switching technology, customers can manage a range of network features:

• 1AESS - can change the Facilities Restriction Level (FRL) on Electronic Tandem Service (ETS) station numbers.

• 5ESS - Automatic Route Selection (ARS) Active Pattern Group modifications, as well as Time of Day Routing, FRL, and Expensive Route Warning Tone.

• DMS100 - Network Class of Service (NCOS) modifications, as well as Time of Day Routing and Expensive Route Warning Tone.

Priority Service

Allows customers to request priority transmission of transactions which are then processed in the serving central office. This may be defined as same-day service. The number of priority change transactions a customer may enter per day will be determined by the number of Centrex lines per database. Refer to the following table. Up to 5 pairs of telephone numbers can be swapped per day.

The Company does not guarantee specific time frames for completion of priority transactions.

<table>
<thead>
<tr>
<th>NUMBER OF LINES PER DATABASE</th>
<th>NUMBER OF BATCH</th>
<th>NUMBER OF BATCH DBSYNCHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 2000</td>
<td>20</td>
<td>10</td>
</tr>
<tr>
<td>2001 - 4000</td>
<td>30</td>
<td>15</td>
</tr>
<tr>
<td>4001 - 6000</td>
<td>40</td>
<td>20</td>
</tr>
<tr>
<td>6001 - 8000</td>
<td>50</td>
<td>25</td>
</tr>
<tr>
<td>8001 - 10000</td>
<td>60</td>
<td>30</td>
</tr>
<tr>
<td>10001+</td>
<td>70</td>
<td>35</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.7.b.(1) (Cont'd)

Telephone Number Swaps

The ability to exchange all service option assignments and features from one station line to another.

(2) Optional Features

Custom Reports

Customers can request customized report formats to be created for various aspects of their system. Once created, the custom report is stored in the customer's database and can be utilized at any time.

Packet Control Capability

Gives Centrex customers with ISDN, the ability to manage their packet control features. Customers that subscribe to the Packet Control Capability can verify current and pending packet options, add, delete or change packet options and run reports regarding packet assignments.

System Partitioning

The Company, upon the customer's request, can partition the Centrex customer group into separate databases representing different customer groups. Each partition is assigned a distinct customer identification name (Customer ID), and can be arranged to be accessible only to certain users designated by the customer.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.7. (Cont'd)

c. Terms and Conditions

The Company will furnish and maintain CMS software for use by the customer. CMS requires special central office equipment and is not provided in all central offices. The Company will offer CMS where there is available facilities and central office equipment as determined by the Company.

The customer must obtain and maintain a compatible computer terminal for use with CMS. The computer terminal will not be furnished by the Company. A business exchange access line or Centrex Plus main station line is also required, which is in addition to the rates and charges for CMS.

CMS is available for access by the customer 23 hours a day, seven days a week. A Company technician will be available Monday-Friday 7:00-5:00 to assist CMS customers with their problems and questions.

The Company reserves all rights to take the CMS computer down for software updates or maintenance as required. When possible, software updates will be done during off-peak hours and customers will be warned in advance. Maintenance routines will be done the third week-end of every month.

The Company does not implicitly warrant CMS from any unforeseen software or hardware problems where an entire customer database is lost. The Company will re-establish the database if lost.

All normal and emergency central office functions have priority over customer requested changes. The Company assumes no responsibility for change requests delayed by such Company functions.

The Company will provide the customer a CMS User Handbook and training at the time of initial installation. The Company reserves the right to upgrade or change CMS at anytime. Any additional customer training or documentation requirements resulting from such changes will be supplied at no charge.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7.c. (Cont'd)

New connects and disconnects of station lines are not permitted through CMS.

The customer assumes full responsibility for the features managed by CMS. The Company will not maintain a separate record of which features are activated on each station line.

CMS software allows the customer to move and change station numbers within their system, the customer will be responsible for labeling the Network Interface when number changes occur. All maintenance calls to the Company in which the trouble proves to be other than on the Company side of the Network Interface will result in the application of Trouble Isolation Charges, as specified elsewhere. The Trouble Isolation Charge will not apply to lines equipped with UNISTAR Service or Qwest Repair Coordination Service.

(T)
109. OBsolete CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.7. (Cont'd)

d. Rates and Charges

All nonrecurring charges for CMS will be applied on a per common block system basis. Nonrecurring Charges, found elsewhere in this Rate Guide, do not apply when the customer moves, activates, deactivates, changes features and moves or changes lines through CMS.

An initial Service Establishment Charge will be applied to the first Customer ID. A subsequent System Establishment Charge will be applied to succeeding Customer ID's providing the customer manages all CMS changes from only one central location.

Features added through CMS carry the same recurring rates, nonrecurring charges and system charges as if they were added through the conventional service order process and will be reflected on the customer's bill as such.

If CMS is disconnected, Nonrecurring Charges, as specified elsewhere, will apply per line for all changes or rearrangements to system features.

If the customer moves their Centrex Plus system from one CO to another, and station line number changes are involved, a subsequent installation charge to reestablish the CMS data base will apply.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.7.d. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MB5XX</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>CPVWO</td>
<td>500.00</td>
</tr>
<tr>
<td>RCVXX</td>
<td>[1]</td>
</tr>
<tr>
<td>PTGPS</td>
<td>1,500.00</td>
</tr>
<tr>
<td>PD8XX</td>
<td>500.00</td>
</tr>
</tbody>
</table>

- System Establishment
  - Initial Installation
  - Subsequent Installation for an associated system

- Optional Features
  - Custom Reports
  - Packet Control Capability
  - System Partitioning

[1] Rates and charges will be based on an individual case basis per customer request.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

8. Direct Inward System Access[1]

Allows a customer user to dial access to the system from an outside line and receive access to features and facilities of that system.

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per access code</td>
<td>3DQ</td>
<td>$27.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>Per access code changed</td>
<td>READA</td>
<td>25.00</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] Available only from a DMS-100 central office.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont’d)

9. Electronic Set Service

a. Description

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique central office line card to provide communications control for the electronic station set.

The customer provided electronic set is a touchtone station that provides programmable keys for features and additional numbers. It is served from the CO by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

b. Terms and Conditions

Electronic Set Service will be provided only where facilities and conditions permit.

Electronic Set Service is available only from a DMS-100 central office.

Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Set Service interface central office card is required.

Electronic Set Service is subject to a 1.5 mile limitation from the serving Wire Center.

Electronic Set Service is only available on Centrex Plus main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.9. (Cont'd)

c. Explanation of Terms

Multiple Appearance Directory Number (MADN)
A directory number assigned to more than one electronic station set.

Software Numbers
Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:

• Primary Appearance
The first appearance of a software number on a key.

• Secondary Appearance
The second appearance of a software number on a key. The secondary software number cannot be on the same station, e.g., cannot have more than one appearance of the same telephone number on the same set.

• Single Appearance
A software number that appears only on one station and one key.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9. (Cont'd)

d. Standard Feature Package Description

Auto Answer Back

Allows any incoming calls to the primary directory number of the set to be automatically answered after four seconds.

Automatic Dial

The automatic dial feature allows an electronic set user to call a frequently dialed number by pressing an assigned key. The user is permitted to change the number stored against the assigned key.

Automatic Line

Allows an equipped station to automatically place a call to a preassigned number by going off-hook.

Call Forward Reason Display

Provides an electronic set user with the reason the intrasystem call has forwarded, e.g., No Answer or Busy. Electronic set must be equipped with display.

Display Called Number

Provides user with visual feedback concerning the called number when the electronic set is equipped with display.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.9.d. (Cont'd)

Fast Transfer

Provides the capability for the electronic set user to transfer a call without first having to conference a called party.

Group Intercom

Provides the ability to terminate on a pre-designated button on another electronic station set by depressing an intercom key and dialing the appropriate intercom code.

Message Waiting Set

This feature provides a message waiting indication on an electronic set via a message waiting lamp.

Privacy Release

Permits a user to establish a conference call among Multiple Appearance Directory Number members and an outside party by pressing an assigned key or dialing a code.

Query Time

This feature provides the current time and date on an electronic set display.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.9. (Cont'd)

   e. Standard Deluxe Feature Package Description

   Business Set Call Forward Per Key
   Enables each directory number assigned to be forwarded to a different directory number.

   Business Set Inspect Key
   Provides display equipped electronic set users with information regarding features and directory numbers that are assigned to their set as well as incoming call information on an intrasystem basis only.

   Executive Message Waiting
   Provides a unique message waiting indication tone for a specified station number.

   Group Intercom All Calls
   Enables an electronic set user to simultaneously intercom and page up to 29 predefined group intercom members. Group members hear the page over their set's built in speaker.

   Music on Hold - Electronic Set
   Provides the electronic set with access to system Music on Hold. Requires Music on Hold.

   Originating/Terminating Line Select
   Automatically selects the line when a user answers a call and automatically connects the user to an idle line on outgoing calls.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F.9. (Cont'd)

f. Optional Feature Description

Direct Station Selection/Busy Lamp Field

Adds improved answering-position functions to the electronic set by providing busy lamp status and direct station selection.

Message Center

Provides message center functionality to the electronic set. System users access the message center via dialing a code.

Station Camp-On

Allows the electronic set user to call a busy line and place the caller on hold/camp against the busy party's line until they are free.

g. Rates and Charges

All rates and charges specified for Electronic Set Service are in addition to the rates and charges associated for the main station line, all associated facilities and optional service features.

The nonrecurring charge to rearrange existing primary directory numbers and/or software directory numbers on Electronic Set Service is the same as to install new numbers.
### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

##### 109.1.16 CENTREX PLUS SERVICE

F.9.g. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>EPZ</td>
<td>[1]</td>
<td>[2]</td>
</tr>
<tr>
<td>R63</td>
<td>[1]</td>
<td>[2]</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>USOC</th>
<th>Non-Recurring Charge</th>
<th>12 TO 35 MONTHS</th>
<th>36 TO 59 MONTHS</th>
<th>60 MONTHS</th>
</tr>
</thead>
</table>

1. Same nonrecurring charge as Centrex Plus Network Access Channel as found in 109.1.16 of the Exchange and Network Services Catalog.

2. Same monthly rate as Centrex Plus Network Access Channel plus Feature Package element.

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## Obligatory Central Office Services

### 109.1 Dial Switching Systems

#### 109.1.16 Centrex Plus Service

F.9.g. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>(2)</td>
<td>Electronic Set Service Interface, per main station line[1]</td>
<td>PP3</td>
</tr>
<tr>
<td>(3)</td>
<td>Primary appearance of a software number</td>
<td>SO3</td>
</tr>
<tr>
<td>(4)</td>
<td>Subsequent appearance of a software number</td>
<td>SO5</td>
</tr>
<tr>
<td>(5)</td>
<td>Single appearance of a software number</td>
<td>SFB</td>
</tr>
<tr>
<td>(6)</td>
<td>Adjunct module, per module[2]</td>
<td>C2TAX</td>
</tr>
<tr>
<td>(7)</td>
<td>Standard Deluxe Feature Package</td>
<td>EATPK</td>
</tr>
<tr>
<td></td>
<td></td>
<td>NP6PK</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MGK</td>
</tr>
<tr>
<td></td>
<td></td>
<td>GCN</td>
</tr>
<tr>
<td></td>
<td></td>
<td>MHHPK</td>
</tr>
<tr>
<td></td>
<td></td>
<td>SLB</td>
</tr>
</tbody>
</table>


[2] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.


---

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F.9.g. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(8) Optional Features

- Direct Station Selection/Busy Lamp Field, per arrangement
  BUD  $200.00  $ 5.00
- Station Camp-On, Service Establishment
  SEPFB  50.00  –
- Station Camp-On, per main station line
  CPK  160.00  10.50
- Message Center, per main station line
  MFR  125.00  2.50

10. Hot Line (Automatic Line)

Allows equipped station to automatically place a call to a preassigned number by going off-hook.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Per line equipped
  HLN  $5.00  $1.00
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

11. Loudspeaker Paging

Line Side allows access to Loudspeaker Paging via a Centrex Plus Station line. Trunk Side allows access to Loudspeaker Paging by dialing an access code. Attendant Access allows access to Loudspeaker Paging from the attendant console.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PTQPG</td>
<td>$185.00</td>
<td>$18.50</td>
</tr>
<tr>
<td>PA1PC</td>
<td>13.00</td>
<td>14.00</td>
</tr>
</tbody>
</table>


Provides the ability to light a lamp on customer provided equipment by dialing a code.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MLN</td>
<td>$5.00</td>
<td>$1.00</td>
</tr>
</tbody>
</table>

[1] Available only from a DMS-100 central office.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

13. Multiple Position Hunt

A type of multiline hunting arrangement that distributes incoming calls to attendant positions according to the type of call. Provides for a delay announcement when calls are in queue and assures even distribution of calls among multiple attendant positions.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>MHU</td>
<td>$11.00</td>
<td>$2.00</td>
</tr>
<tr>
<td>MHW</td>
<td>100.00</td>
<td>105.00</td>
</tr>
<tr>
<td>MH5</td>
<td>100.00</td>
<td>30.00</td>
</tr>
</tbody>
</table>


Allows a customer user to dial access the system from an outside line and receive access to features and facilities of that system.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>ROA</td>
<td>$50.00</td>
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</tr>
<tr>
<td>READA</td>
<td>25.00</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] Available only from a 5ESS central office.

[2] In the event an incoming call is transferred of a remote location, transmission performance cannot be guaranteed.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

15. Station Message Detail Recording

a. Description

SMDR provides detail on calls that originate from a Centrex Plus common block system(s). Call detail may include: date, time, call duration, station line from which calls originated, called number and carrier selected. SMDR call detail is provided on originating Toll, Outward WATS, Voice Grade channels, Foreign Exchange Service and Directory Assistance calls. Local call detail also is available, requests will be on an individual case basis only.

A customer may use SMDR call detail for identifying, analyzing, and resolving internal network usage issues. The company does not represent SMDR call detail to be valid for billing purposes.

The type of call detail and the method by which it is obtained is dependent upon the type of SMDR technology deployed in the central office serving the customer. Two methods of receiving SMDR are, SMDR to Premises SMDR-P and SMDR Regional Accounting Office SMDR-RAO.

SMDR-P allows customers to obtain daily call detail on their outgoing chargeable calls. The customer's call detail records are stored by the SMDR-P equipment and delivered directly over an access line to the customer's premises. The detail is collected by a customer provided call detail recorder which is usually a customers personal computer using call accounting software. Through the use of the call accounting package, customers are able to process the call details and generate management reports.

SMDR-RAO allows customers to receive call detail on a monthly basis via magnetic tape. The tape is offered within four categories: Miscellaneous SMDR, Large User Toll, Directory Assistance and WATS. Customers could receive up to four different tapes for their accumulated call detail. Magnetic tape records are in a standard industry-wide format called Exchange Message Record (EMR). A customer's in-house data processing equipment or outside data processor must be able to read this tape as to physical size as well as format.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.15.b. (Cont’d)

b. Terms and Conditions

The terms and conditions specified herein are in addition to applicable terms and conditions specified elsewhere.

The customer is responsible for providing the necessary computer hardware and software for processing SMDR data. SMDR data delivered to customers by way of SMDR-P or SMDR-RAO is an electronic listing of call detail.

SMDR content is not represented as an image of a bill and is not a valid challenge to the accuracy of the bill.

Temporary suspension, either full or partial, of SMDR is not permitted.

The Company does not implicitly warrant SMDR from any unforeseen software or hardware problems where call detail records may be lost.

Customers not able to obtain SMDR-P may subscribe to SMDR-RAO.

The customer must obtain and maintain a compatible modem and call accounting package for use with SMDR-P. A business exchange access line, Centrex Plus station line, or Voice Grade Channel is required to provide SMDR.

The standard call data retrieval/delivery interval for SMDR-P is once daily. Customers must specify the time-of-day interval when they wish to retrieve or have the Company deliver their call detail.

SMDR-P customers wishing to retrieve call detail at intervals other than once daily, will be priced on an individual case by case basis.

SMDR-P has two delivery options: modem to modem or File Transfer Protocol (FTP). The customer's data may be forwarded at a customer specified time.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
F.15.b. (Cont'd)

Call data remains on disk for five calendar days after the initial distribution of data to the customer. During this time, customers may request one resend of previously sent data at no charge. After five days, the call data is transferred to magnetic tape. Each customer's daily call detail will be stored on tape and archived for 30 days. This archived information will be made available for retransmission to the customer. A nonrecurring charge will apply for the retrieval of this archived data.

The Company reserves all rights to take SMDR-P down for a four and one half hour period every night to run backups and perform maintenance routines.

For SMDR-RAO the magnetic tape(s) will be sent to the customer once a month based on the Company's bill period date. Customers wishing to receive tapes at intervals other than one a month, will be priced on an individual case by case basis.

SMDR-RAO call data is available only for the previous month. An additional nonrecurring charge will be applied if the customer requests a resend of a previously delivered tape.

All nonrecurring charges for SMDR will be applied on a per common block system basis.

A Service Establishment Charge will be applied when all working and non-working station numbers in the customer's Centrex Plus customer group are loaded into the SMDR database at the time of initial installation of the system.

A retransmission of archived SMDR call detail charge, will be applied if a SMDR-P customer desires a resend of call detail originally transmitted within the previous 30 days.

Requests for SMDR call detail in a manner other than described herein will be considered non-standard and will be priced based upon individual customer requirements, cost and rate levels on a case by case basis. Non-standard provisioning of SMDR may include customer requests for local call detail, Company delivery of data for SMDR-P customers, or hourly retrieval of call data for SMDR-P customers.
### Qwest Corporation
Catalog No. 2
Washington

**SECTION 109**

**EXCHANGE AND NETWORK SERVICES**

Effective: September 1, 2006

**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.1 DIAL SWITCHING SYSTEMS**

**109.1.16 CENTREX PLUS SERVICE**

F.15. (Cont'd)

c. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>SEPSP</td>
</tr>
<tr>
<td>SMDR-P</td>
<td>SEPSR</td>
</tr>
</tbody>
</table>

- Service Establishment Charge, initial installation, per customer group

- Retransmission of archived call detail, per request [1]

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMDR-P</td>
<td>REHIX</td>
</tr>
</tbody>
</table>

- Non-Standard provision of SMDR, per main station line

  | S6N | [2] |

---

[1] A request shall not exceed 7 consecutive calendar days.

[2] Rates and charges will be based on an individual case basis per customer request.

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE
   F. Rates and Charges - Optional Service Features (Cont'd)


   Enables efficient use of facilities by allowing or denying route choices based on
   time of day.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATB</td>
<td>$1.00</td>
<td>$0.10</td>
</tr>
<tr>
<td>ATBPZ</td>
<td>5.00</td>
<td>2.00</td>
</tr>
</tbody>
</table>

17. Time of Day NCOS (Network Class of Service) Update[1]

   Allows normal NCOS values to be changed to new values that are based on time
   of day, day of the week, or day of the year.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>A4T</td>
<td>$1.00</td>
<td>$0.10</td>
</tr>
</tbody>
</table>

[1] Available only from a DMS-100 central office.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

18. Uniform Call Distribution (UCD)

This feature is a type of hunting which provides for an even distribution of incoming calls among the available members of a hunt group.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MHMPG</td>
<td>$225.00</td>
<td></td>
</tr>
<tr>
<td>MHM</td>
<td>17.50</td>
<td>$ 5.50</td>
</tr>
</tbody>
</table>

- UCD in hunt group including Queuing, Music on Queue and Delay Announcement[1]

- Per group[2,3] A9AEX 20.00 60.00
- Per line[2,3] MB1 20.00 3.50

- Make Busy Arrangements

- Call Waiting Indication, per unique timing state[4] WUT 25.00 20.00

[1] Limit of one announcement channel per UCD system.
[2] This arrangement is only available from a 5E and 1AESS Central Office.
[3] A Low Speed Data channel from the Private Line Transport Services Catalog and a special set with a Make Busy key are required.
[4] In addition, a low speed channel from the Private Line Transport Services Catalog is required. There is a limit of three unique timing states per UCD system.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

19. Call Forward Don't Answer/Call Forward Busy Customer Programmable

   Enables users to activate, deactivate and redirect the Call Forward Busy and Call Forward Don't Answer feature from their stations by using dialed feature access codes.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Establishment</td>
<td>SEPFA</td>
<td>$100.00</td>
</tr>
<tr>
<td>Per line</td>
<td>FSW</td>
<td>15.00</td>
</tr>
</tbody>
</table>

20. Music on Hold[1,2]

   Provides Music on Hold to all stations excluding Electronic Set Service

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per system</td>
<td>MHHPS</td>
<td>$250.00</td>
</tr>
</tbody>
</table>


   Provides Music on Hold capability to the system.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Per system</td>
<td>MOHPS</td>
<td>$1,750.00</td>
</tr>
</tbody>
</table>

[1] Available only from a DMS-100 central office.


109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.16 CENTREX PLUS SERVICE

F. Rates and Charges - Optional Service Features (Cont'd)

22. Trunk Verification From Designated Station[1]

Allows end users audible transmission level testing for selected trunks within a trunk group, limit of ten stations per system.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>BVS</td>
<td>$250.00</td>
<td>$15.00</td>
</tr>
</tbody>
</table>

23. Caller ID LIDB Listing

a. This feature provides a listing on the Line Identification Data Base (LIDB), that allows for the delivery of a calling party's name and telephone number to a subscriber of Caller Identification Service. The listing information appears only on LIDB and does not appear in the directory or on Directory Assistance.

b. The customer of record is responsible for providing to the Company, complete and accurate end-user listing information. The customer of record assumes liability for the accuracy of information provided to the Company.

c. The nonrecurring charge applies to subsequent changes in an already established LIDB Listing per Centrex Plus station line. It does not apply when a LIDB Listing is established during the initial installation of a Centrex Plus station line.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>LBN</td>
<td>$3.50</td>
</tr>
</tbody>
</table>

[1] Limit of one announcement channel per UCD system.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSCOLET CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS (CONT’D)

109.1.17 CENTREX 21 SERVICE

Effective April 11, 2005, Centrex 21 Service is obsolete. Customers will be allowed to retain their obsolete service only as long as service remains at the same location. The service may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

A. Centrex 21 Feature Package

1. Description

a. Centrex 21 Feature Package provides standard features to exchange access lines, and allows a multiline customer to integrate separate lines into a single communication system.

b. The Centrex 21 Feature Package is available to customers with two to fifty exchange access lines, per location.

c. The Centrex 21 Feature Package is provided to flat rated business exchange access lines from 5.2.4 of this Catalog.

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

A.1. (Cont’d)

d. The following features are included in the Centrex 21 Feature Package depending upon the serving central office:

- Call Forwarding-Busy Line
- Call Forwarding-Don’t Answer
- Call Forwarding-Variable
- Call Hold
- Calling Identity Delivery on Call Waiting Number
- Call Pick-Up
- Call Transfer
- Call Waiting
- Caller Identification Number
- Conference Calling
  - 3-Way
  - 6-Way
- Direct Dialing/Originating Terminating
- Hunting
- Individual Line Billing
- Intercept
- Message Waiting Service
  - Audible
  - Visual
- Speed Calling
- Touch Tone

e. The following optional features are available to customers subscribing to the Centrex 21 Feature Package:

- Minutes Free Calling Plan
- Remote Access Forwarding
- Scheduled Call Forwarding
- Wireless Extension

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
   A. Centrex 21 Feature Package (Cont’d)

2. Terms and Conditions
   a. The Centrex 21 Feature Package features, their operation, and their interaction
      with other features, may differ dependent upon the type of central office
      equipment providing service. The Centrex 21 Feature Package requires special
      central office equipment and is not provided in all central offices. The Company
      may furnish Centrex 21 Feature Package where there is available central office
      equipment with the proper program updates, as determined by the Company.

   b. All lines in a system equipped with a Centrex 21 Feature Package will be
      provisioned with all the standard features. Customers subscribing to this service
      are required to pay the monthly rates for service, whether or not all standard
      features are activated at initial installation.

   c. Centrex 21 Feature Package is not available on trunks, remote switching systems
      (RSS), Centrex systems, public or semipublic telephone service or multiparty
      service.

   d. All access lines terminating in a system equipped with Centrex 21 Feature
      Package must be associated with the same customer group.

   e. The quality of transmission for calls utilizing Call Forwarding or Conferencing
      may vary depending on the distance and routing involved. For an enhanced
      quality of transmission, line conditioning is available at appropriate rates and
      charges as found in 5.4.5 of the Exchange and Network Services Catalog.

   f. Customer request for temporary suspension, either full or partial, of Centrex 21
      Feature Package is not permitted. Seasonal disconnects are not allowed.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.1 CENTREX 21 SERVICE
A.2. (Cont’d)

  g. Customers subscribing to an unexpired standard Rate Stability Plan as of April 11, 2005, may add additional Centrex 21 Feature Packages at the same location during the term of the agreement under the following conditions:

    • The Company commercially offers such additions and necessary facilities are technically available;

    • The rates and charges for additional feature packages will be the then current charges in effect for Centrex 21 Feature Packages at the time of such additions.

  h. The monthly rate for Centrex 21 Feature Packages covered under the Rate Stabilized Plan is guaranteed against Company initiated changes for the duration of the plan. The minimum Rate Stabilized Plan is 12 months. The maximum Rate Stabilized period is 60 months.

  i. For customers with a standard RSP on or after April 11, 2005, the Termination Liability will be waived when changing to a QWEST voice line service.

  j. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14.

  k. After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, feature packages to a level less than 60% of the initial number of feature packages, a termination charge may apply, as defined in 2.2.14.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.2. (Cont'd)

1. Each customer will be required to sign a contractual agreement for the furnishing of Centrex 21 Feature Packages on a rate stabilized basis.

3. Feature Description

   Call Forwarding Busy Line

   Provides for forwarding of "all" calls to a preselected telephone number when the called number is busy.

   Call Forwarding Don't Answer

   Provides for forwarding of "all" calls to a preselected telephone number, when the called number does not answer after a predetermined number of ringing cycles.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

A.3. (Cont’d)

Call Forwarding-Variable

Allows a user to automatically forward "all" calls to any other number.

Call Hold

Allows a user to hold any call in progress by dialing a code.

Calling Identity Delivery on Call Waiting - Number[1,2]

Provides calling number delivery following the call waiting tone.

Call Pickup

Permits a user of a designated pick up group to answer a call directed to another user in the group by dialing a code.

Call Transfer

Allows a user to transfer any established call to another line. This feature also utilizes the switchhook to put a caller on consultation hold.

[1] Requires CPE that has a display.


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBsolete Central Office Services

109.1 Dial Switching Systems

109.1.17 CENTREX 21 Service

A.3. (Cont’d)

Call Waiting

- Terminating - All Calls
  - Allows for a user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called line is busy.

- Cancel Call Waiting
  - Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.

Caller Identification - Name and Number[1]

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

Minutes Free Calling Plan

The plan includes at no charge a designated number of minutes of intraLATA toll per month. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account which includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

Remote Access Forwarding (Call Following)[1]

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name of Call Following.

[1] For Terms and Conditions see 5.4.3.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.3. (Cont'd)

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

Caller Identification - Number[2]

Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.

Conference Calling

Allows a user to establish conference connections without the aid of operator assistance. 3-Way allows a user in the talking state to add a third party to the call; 6-Way allows a user to add up to five other parties.

Direct Dialing/Originating Terminating

Allows users to place or receive calls.

[1] For Terms and Conditions see 5.4.3.
[2] Requires CPE that has a display.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.3. (Cont’d)

Call Forwarding-Variable

Allows a user to automatically forward "all" calls to any other number.

Call Hold

Allows a user to hold any call in progress by dialing a code.

Calling Identity Delivery on Call Waiting - Number[1,2]

Provides calling number delivery following the call waiting tone.

Call Pickup

Permits a user of a designated pick up group to answer a call directed to another user in the group by dialing a code.

Call Transfer

Allows a user to transfer any established call to another line. This feature also utilizes the switchhook to put a caller on consultation hold.

[1] Requires CPE that has a display.


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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.3. (Cont’d)

Call Waiting

• Terminating - All Calls
  - Allows for a user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called line is busy.

• Cancel Call Waiting
  - Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.

Caller Identification - Name and Number[1]

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

Minutes Free Calling Plan

The plan includes at no charge a designated number of minutes of intraLATA toll per month. For all additional plan calls, the customer will be charged a special rate. The plan is available on an account level basis, where one or more lines are billed to the same account. Where the customer has one account which includes multiple lines, the plan applies to total usage of the combined lines. This plan applies only to intraLATA, dial station-to-station calls.

Remote Access Forwarding (Call Following)[1]

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name of Call Following.

[1] For Terms and Conditions see 5.4.3.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.3. (Cont'd)

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

Caller Identification - Number[2]

Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.

Conference Calling

Allows a user to establish conference connections without the aid of operator assistance. 3-Way allows a user in the talking state to add a third party to the call; 6-Way allows a user to add up to five other parties.

Direct Dialing/Originating Terminating

Allows users to place or receive calls.

[1] For Terms and Conditions see 5.4.3.

[2] Requires CPE that has a display.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.3. (Cont’d)

Hunting

- Automatically re-routes incoming calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed.

- Multi-Line Hunt Group (MLHG) - provides a sequential hunt over the members in the Multi-Line Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

- Circular Hunting - allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multi-Line Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multi-Line Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

- Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.3. (Cont'd)

**Individual Line Billing**

Toll calls are billed directly against the line placing the call.

**Intercept**

Disconnected or unassigned lines can be advised of a new number or given a disconnect recording.

**Message Waiting Service**

- **Audible Waiting Indication** - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.

- **Visual Waiting Indication** - provides a message waiting indication on an electronic set via a message waiting lamp.[1]

**Speed Calling**

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

[1] Visual waiting indication available with special CPE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
A.3. (Cont'd)

Touch-Tone

Allows for Customer provided equipment to place calls using Dual-Tone Multi Frequency dialing.
109. Obsolete Central Office Services

109.1 Dial Switching Systems

109.1.17 Centrex 21 Service
A. Centrex 21 Feature Package

4. Rates and Charges

The following business rates and charges are for Centrex 21 Feature Package and are in addition to the applicable monthly rates and nonrecurring charges for access lines and other services or equipment with which they are associated.

a. Centrex 21 Feature Package, per line

<table>
<thead>
<tr>
<th>USOC</th>
<th>F21</th>
<th>F2X</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month-to-Month</td>
<td>$12.00</td>
<td>$18.50</td>
</tr>
<tr>
<td>Rate Stabilized</td>
<td>$16.50</td>
<td>$13.50</td>
</tr>
</tbody>
</table>

b. Miscellaneous Charges

- Nonrecurring charges apply, per Centrex 21 feature package, per customer group.
  - Centrex 21 system change charge per feature package changed $5.00

[1] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

A.4. (Cont’d)

c. Optional Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CHARGE</td>
<td></td>
</tr>
<tr>
<td>(1)</td>
<td>Caller Identification Name and Number</td>
<td></td>
</tr>
<tr>
<td>• Per line</td>
<td>NNK</td>
<td>–</td>
</tr>
<tr>
<td>(2)</td>
<td>Remote Access Forwarding</td>
<td></td>
</tr>
<tr>
<td>• Per line</td>
<td>AFD</td>
<td>–</td>
</tr>
<tr>
<td>(3)</td>
<td>Scheduled Call Forwarding</td>
<td></td>
</tr>
<tr>
<td>• Per line</td>
<td>ATF</td>
<td>–</td>
</tr>
<tr>
<td>(4)</td>
<td>Minutes Free Calling Plan</td>
<td></td>
</tr>
</tbody>
</table>

RATE PERIOD

<table>
<thead>
<tr>
<th>USOC</th>
<th>MINUTES</th>
<th>INITIAL (30 SEC)</th>
<th>ADDNL (6 SEC.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>OBK5X</td>
<td>0 - 100</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>101 and over</td>
<td>$0.045</td>
<td>$0.009</td>
</tr>
</tbody>
</table>

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE (CONT'D)

B. Centrex 21 Service

1. Description

a. Centrex 21 Service is a flat rate, business service for customers with 2 to 50 station lines. Centrex 21 Service is furnished only from a Stored Program Controlled central office offered subject to the availability of facilities and applicable generic feature programs and will not be available in a 2BESS Central Office. Centrex 21 consists of standard features which are available to all station lines in the shared customer group. A Centrex 21 customer has a choice of having the features delivered via analog lines and/or 2B+S, (digital, voice only) ISDN lines. Optional features are also available.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.1. (Cont’d)

b. CENTREX 21 standard features include the following features depending upon the serving central office:

<table>
<thead>
<tr>
<th>FEATURE</th>
<th>ANALOG</th>
<th>DIGITAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Primary DN</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Secondary DN</td>
<td>–</td>
<td>X</td>
</tr>
<tr>
<td>• Multiple Shared</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Call Appearances of a DN</td>
<td>–</td>
<td>X</td>
</tr>
<tr>
<td>• Call Drop</td>
<td>–</td>
<td>X</td>
</tr>
<tr>
<td>• Call Exclusion</td>
<td>–</td>
<td>X</td>
</tr>
<tr>
<td>• Call Forwarding - Busy Line</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Forwarding - Don't Answer</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Forwarding - Variable</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Hold</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Calling Identity Delivery on Call Waiting Number</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Call Pickup</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Transfer</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Call Waiting</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Caller Identification Number</td>
<td>X</td>
<td>–</td>
</tr>
<tr>
<td>• Conference Calling</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3-Way</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>- 6-Way</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Direct Dialing/Originating</td>
<td></td>
<td></td>
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<tr>
<td>Terminating</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>• Display</td>
<td>–</td>
<td>X</td>
</tr>
</tbody>
</table>

NOTICE
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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. Centrex 21 Service (Cont’d)

2. Terms and Conditions

a. Centrex 21 Service ISDN station lines will be offered, from the customer's local serving Central Office only. Service is offered where facilities and equipment are available. ISDN Service from the Central Office is generally considered "available" for loops of 18 kilofeet or less in length. Loops greater than 18 kilofeet in length must meet extension technology design requirements. Loops more than 18 kilofeet in length will be considered “available,” if pair gain systems are in place.

b. Rates and charges for the Centrex 21 ISDN 2B+S, (digital, voice only) lines do not include extended ISDN availability arrangements. Extended ISDN availability arrangements are only available when needed on an individual case basis.

c. Centrex 21 Service equips the station lines in the system with all the standard features. Customers subscribing to this service are required to pay the monthly rates for service, whether or not all standard features are activated at initial installation.

d. The monthly rate for Centrex 21 Service covered under the Rate Stabilized Plan is guaranteed against Company initiated changes for the duration of the plan. The minimum Rate Stabilized Plan is 12 months. The maximum Rate Stabilized period is 60 months.

e. Customers subscribing to an unexpired standard Rate Stability Plan as of April 11, 2005, may add station lines to an existing system at the same location at the rates originally applicable to that customer. Customers, whose station line growth exceeds 50 station lines, have the option to convert to other Company Services. The service period for converted Company Services will bear the same expiration date as that of the customer's original Rate Stability Plan.

f. Customers will be responsible to furnish all premises wiring, terminal equipment and jacks used with the Centrex 21 Service.

g. All Centrex 21 Service station lines must be associated with the same customer group.

h. Customer request for temporary suspension, either full or partial, of Centrex 21 Service is not permitted. Seasonal disconnects are not allowed.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.2. (Cont'd)

i. One primary directory listing is furnished without charge for each Centrex 21 system. Directory listings of station lines may be provided at the regular business additional listing rate as specified in 5.7.1. of the Exchange and Network Services Tariff.

j. Intercept Service will be provided on the main listed directory number for a total system disconnect only.

k. Customers may reserve additional telephone numbers for future use at the rates specified in 5.3.4.

l. If a customer terminates the agreement before the established service date, in whole or in part, the customer will pay cancellation charges as defined under the Termination Liability/Waiver Policy as set forth in 2.2.14.

m. After the service date, if a customer with a fixed-period rate plan removes, in whole or in part, station lines to a level less than 60% of the initial number of station lines, a termination charge may apply, as defined in 2.2.14.

n. The customer may substitute Centrex 21 Service with another Company service that functionally replaces Centrex 21 Service and provides equivalent or greater feature functionality as defined in 2.2.14.

o. Centrex 21 Service is not available on Public Communications Service or multiparty service.

p. The quality of transmission for calls utilizing Call Forwarding or Conferencing may vary depending on the distance and routing involved. For an enhanced quality of transmission, line conditioning is available at appropriate rates and charges as found in 5.4.5.

q. Each customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

r. Caller Identification Blocking - Per Call and Caller Identification Blocking - Per Line as defined in 10.7 is available with Centrex 21 Service.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.2. (Cont'd)

s. Electronic Business Set will be provided from a DMS-100 Central Office and only where facilities permit.

t. Each electronic set must be associated with a Primary Directory Number. In addition, an Electronic Business Set interface card is required.

u. Electronic Business Set is subject to a 1.5 mile limitation from the central office.

v. Electronic Business Set is only available on Centrex 21 main station lines. Main station lines with electronic sets cannot have extension stations; however, the primary directory number associated with the main station line can appear as a secondary appearance of a primary directory number on other main station lines.

w. A termination charge will be waived when customers change to Business Line Volume Purchase Plan.

x. For customers with a standard RSP on or after April 11, 2005, the Termination Liability will be waived when changing to a QWEST voice line service.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. Centrex 21 Service (Cont'd)

3. Standard Service Feature - Description

Primary Directory Number (PDN)[1]

Each terminal is assigned one Primary Directory Number. If more than two terminals are attached to a Basic Rate Access Connection, additional Primary Directory Numbers will be required. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Secondary Directory Number (SDN)

A Secondary Directory number is any directory number, other than the Primary Directory Number, assigned to an ISDN terminal. The standard package includes one SDN. The maximum allowable number of Call Appearances (PDN, SDN or shared) will be determined by the CPE and configuration groups selected.

Multiple Shared Call Appearances of a Directory Number[2]

This feature allows several station sets to share one or more Call Appearances of a particular directory number (PDN or SDN). The originating and terminating events on one station set affects all stations that share Call Appearances for a particular directory number. The shared directory number can have up to eight Call Appearances. Multiple calls can exist on one directory number and more than one station sharing the directory number can have a call active on the shared directory number.

[1] Customer may choose from any of the existing standard configuration groups for their system.

[2] On a DMS-100 Central Office, this feature requires MADN as well.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.3. (Cont'd)

Call Drop

This feature allows the user (who is the controller of a call) to drop the last party that was added to a conference call. Also, this feature allows a user to disconnect a 2-party call.

Call Exclusion

Manual Call Exclusion restricts other stations from picking up a call on hold or bridging onto an active call at that station.

Call Forwarding Busy Line

Provides for forwarding of "all" calls to a preselected telephone number when the called station is busy.

Call Forwarding Don't Answer

Provides for forwarding of "all" calls to a preselected telephone number, when the called station does not answer after a predetermined number of ringing cycles.

Call Forwarding-Variable

Allows a user to automatically forward "all" calls to any other number.

Call Hold[1]

Allows a station user to hold any call in progress by dialing a code.

[1] Provided by proprietary CPE on ISDN.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

B.3. (Cont'd)

Calling Identity Delivery on Call Waiting - Number[1,2]

Provides calling number delivery following the call waiting tone.

Call Pick-Up

Enables a station user to answer calls directed to other specified stations by dialing a special code.

Call Transfer

Allows a station line user to transfer any established call to another station line without the assistance of an attendant. This feature also utilizes the switchhook to put a caller on consultation hold.

Call Waiting

• Terminating - All Calls
  - Allows for a Centrex 21 station user who is engaged in a telephone conversation to be alerted via an audible tone that a call is waiting if the called station line is busy.

• Cancel Call Waiting
  - Permits a Call Waiting customer to inhibit the call waiting operation for one call through the use of a cancel call waiting code.

[1] Requires CPE that has a display.


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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.3. (Cont’d)

Caller Identification - Number[1]

Provides visual indication of the calling number from an outside party, assuming the incoming call has calling party number associated with it and the originating caller has not blocked presentation of calling party number.

Conference Calling

Allows a station user to establish conference connections without the aid of attendant or operator assistance. 3-Way allows a station in the talking state to add a third party to the call; 6-Way allows a station user to add up to five other parties.

Direct Dialing/Originating Terminating

Allows station users to place or receive calls.

Display[1]

Identifies incoming internal (i.e., intra-system) calls by phone number and call type (e.g., internal, external, forwarded). This feature identifies why calls have forwarded from a specific number (e.g., busy, no answer). Requires electronic set equipped with appropriate alphanumeric LCD.

[1] Requires CPE that has a display.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.3. (Cont'd)

Hunting

- Automatically re-routes incoming calls to other lines when the calls encounter busy lines. Hunting groups provide a software-defined search for an available Call Appearance to which a call can be completed. A hunt group member is defined as a set of Call Appearances at the ISDN station.

- Multi-Line Hunt Group (MLHG) - provides a sequential hunt over the members in the Multi-Line Hunt Group. When a Call Appearance is busy, the system sequentially hunts only the members following the member associated with the dialed number.

- Circular Hunting - allows all lines in a multi-line hunt group to be tested for busy, regardless of the point of entry into the group. When a call is made to a line in a Multi-Line Hunt Group, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station of the Multi-Line Hunt Group then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group.

- Series Completion - this feature allows calls made to a busy directory number to be routed to another specified directory number. The series completion hunting begins with the originally dialed member of the series completion group and searches for an idle directory number from the list of directory numbers.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

B.3. (Cont'd)

Incoming Calling Identification[1]

Provides user with visual feedback concerning the calling number from an outside party, assuming they do not have Call Blocking, when the electronic set is equipped with appropriate alphanumeric LCD. Name is not available with ISDN.

Individual Line Billing

Toll calls are billed directly against the line placing the call.

Intercept

Disconnected or unassigned lines can be advised of a new number or given a disconnect recording.

Message Waiting Service

• Audible Waiting Indication - when a user goes off hook a stutter dial tone is provided to indicate a message is waiting.

• Visual Waiting Indication - provides a message waiting indication on an electronic set via a message waiting lamp.[2]

[1] Requires CPE that has a display.


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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

B.3. (Cont'd)

Speed Calling

Allows a user to place calls to a list of frequently dialed numbers by dialing a one digit speed calling code for a 6 number list, or a 2 digit speed calling code for a 30 number list.

Standard Configuration Group

The standard system design allows users to select from a variety of predetermined configuration groups to support ISDN terminals.

Touch-Tone

Allows for Customer provided equipment to place calls on their Centrex 21 system using Dual-Tone Multi Frequency dialing.

4. Optional Service Feature - Description

Call Park

Allows a user to hold or "Park" a call by dialing a code that can be retrieved from any station by dialing another code.

Caller Identification - Name and Number[1]

Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer provided equipment.

[1] For Terms and Conditions see 5.4.3 of this Catalog.
109. OBsolete CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.4. (Cont’d)

Remote Access Forwarding (Call Following)[1]

Allows all incoming calls to be forwarded to another telephone number. It allows the customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the customer can activate, deactivate, or change the destination number. This service is marketed to residential customers under the name of Call Following.

Additional Secondary Directory Number (SDN)

Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex 21 central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

[1] For Terms and Conditions see 5.4.3 of this Catalog.

(T)

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Electronic Business Set

Electronic Set Service permits the use of special electronic station sets with Centrex Plus Service. This service utilizes a unique line card to provide communications control for the electronic station set.

The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

• Multiple Appearance Directory Number (MADN)
  - A directory number assigned to more than one electronic station set.

• Software Numbers
  - Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:
    - Primary Appearance - The first appearance of a software number on a key.
    - Secondary Appearance - The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.
    - Single Appearance - A software number that appears only on one station and one key.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

B.4. (Cont’d)

Nonstandard Configuration Group

Allows customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

[1] For Terms and Conditions see 5.4.3 of this Catalog.

WA2019-011

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Qwest Corporation
Catalog No. 2
Washington
Effective: September 1, 2006

SECTION 109

109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
B.4. (Cont’d)

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Allows more than one Secondary Directory Number to be assigned to an ISDN terminal.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a user's ISDN station set. All Analog Call Appearances must be provisioned from the Centrex 21 central office that is providing the ISDN services. One appearance, per number, per terminal is allowed.

[1] For Terms and Conditions see 5.4.3 of this Catalog.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B.4. (Cont’d)

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The customer-provided electronic set is a touch-tone station that provides programmable keys for features and additional numbers. It is served from the central office by a main or extension station line. It has assignable keys for station line pick-ups or features. Electronic sets and adjunct modules are provided by the customer.

- Multiple Appearance Directory Number (MADN)
  - A directory number assigned to more than one electronic station set.

- Software Numbers
  - Software numbers are numbers which do not require an additional station line. These numbers share the facilities of the primary directory listed number. Variations of software numbers are:
    - Primary Appearance - The first appearance of a software number on a key.
    - Secondary Appearance - The second appearance of a software number on a key. The secondary software number can be on the same station or a different station.
    - Single Appearance - A software number that appears only on one station and one key.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
B.4. (Cont’d)

Nonstandard Configuration Group

Allows customers to purchase additional configuration groups (beyond the five standard configuration groups provided) to support ISDN terminals.

Scheduled Call Forwarding[1]

Allows all incoming calls to be forwarded to another telephone number. It allows a customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the customer can activate, deactivate, or change the times, days and destination numbers.

[1] For Terms and Conditions see 5.4.3 of this Catalog.

WA2019-011

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS

109.1.17 CENTREX 21 SERVICE

B. CENTREX 21 SERVICE (Cont’d)

5. RATES AND CHARGES

a. CENTREX 21 ANALOG STATION LINE

USOC

- Month-to-Month Station Line: RXB
- Rate Stabilized Station Line: RSX
- Month-to-Month Electronic Business Set Station Line: R63
- Rate Stabilized Electronic Business Set Station Line: R6V

- 2 - 50 lines, each

<table>
<thead>
<tr>
<th>NON-RECURRING CHARGE</th>
<th>MONTH TO MONTH</th>
<th>MONTHLY RATE 12 TO 36 MONTHS[1]</th>
<th>MONTHLY RATE 37 TO 60 MONTHS[1]</th>
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</thead>
<tbody>
<tr>
<td>$48.00</td>
<td>$49.95</td>
<td>$27.95</td>
<td>$27.95</td>
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</table>

b. CENTREX 21 ISDN 2B+S, (digital, voice only) line

USOC

- 2 - 50, lines each

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<thead>
<tr>
<th>NON-RECURRING CHARGE</th>
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<th>MINIMUM RATE[1]</th>
<th>CURRENT RATE[1]</th>
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<td>$110.00</td>
<td>$126.00</td>
<td>$44.08</td>
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<td>12 to 36 Months</td>
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<td>37 to 60 Months</td>
<td>110.00</td>
<td>113.40</td>
<td>44.08</td>
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</table>

\[1\] Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates or terms of the obsolete Centrex 21 Service.

WA2018-007

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE

B.5. (Cont'd)

c. Miscellaneous Charges

<table>
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<th>USOC</th>
<th>NONRECURRING CHARGE</th>
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<tbody>
<tr>
<td>NRC62</td>
<td>$ 5.00</td>
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<tr>
<td>NR9CE</td>
<td>12.00</td>
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</tbody>
</table>

- Nonrecurring charges apply, per Centrex 21 station line, per customer group.
  - Centrex 21 system change charge per station line changed

[1] NR9CE applies in place of the initial Centrex 21 station line nonrecurring charge.

[2] Not applicable for 60 month contracts.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.1 DIAL SWITCHING SYSTEMS
109.1.17 CENTREX 21 SERVICE
B.5. (Cont'd)

d. Optional Service Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
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<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

(1) Call Park

- Per station line
  \[\text{C4Z} \quad \text{\$5.00} \quad \text{\$1.00}\]

(2) Electronic Business Set

- Electronic set service interface, per main station line[1]
  \[\text{PP3} \quad [2] \quad [2]\]

- Primary appearance of a software number
  \[\text{SO3} \quad [2] \quad [2]\]

- Subsequent appearance of a software number
  \[\text{SO5} \quad [2] \quad \text{–}\]

- Single appearance of a software number
  \[\text{SFB} \quad [2] \quad [2]\]

- Adjunct module, per module[3]
  \[\text{C2TAX} \quad [2] \quad [2]\]


[2] See Electronic Set Service found in 9.1.18 of this Catalog.

[3] In addition, rates and charges specified above for primary directory number appearances and software number appearances apply.

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### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.17 CENTREX 21 SERVICE

B.5.d. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>

(3) Caller Identification Name and Number

- Per line
  - NNK
  - $3.50

(4) Remote Access Forwarding

- Per line
  - AFD
  - 4.95

(5) Scheduled Call Forwarding

- Per line
  - ATF
  - 5.95

(D)

(D)

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## 109. OBSOLETE CENTRAL OFFICE SERVICES

### 109.1 DIAL SWITCHING SYSTEMS

#### 109.1.17 CENTREX 21 SERVICE

B.5.d. (Cont’d)

<table>
<thead>
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<th>NONRECURRING CHARGE</th>
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<td>(6)</td>
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<td>(7)</td>
<td>Analog Call Appearance</td>
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</tr>
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<tr>
<td></td>
<td>per terminal</td>
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<td>(8)</td>
<td>2B+D (Circuit Switched Data)</td>
<td>[1]</td>
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<tr>
<td>(9)</td>
<td>Nonstandard Configuration Group</td>
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<td></td>
<td>• Per configuration group, per system</td>
<td>N3CPG</td>
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</table>


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109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]

Emergency Preparedness Network service is sunsettled effective June 1, 2008 and will no longer be offered.

A. Description

Emergency Preparedness Network (EPN), is an integrated solution that identifies and notifies a designated population within minutes of an emergency ("Event"). EPN combines the functionality of the EPN application, a geographically coded telephone number and address database and outbound calling.

B. Terms and Conditions

1. EPN allows customers to utilize pre-planned Event boundaries surrounding impending or potential disaster sites. Emergency boundaries (e.g. flood plain) will be developed by the customer (e.g. PSAP, Office of Emergency Preparedness).

2. The customer will provide the Company with Event boundaries for each pre-planned Event. The company will provide the customer with final paper maps detailing the Event boundaries for each Event.

3. Customers may define areas of prioritization (i.e., which telephone number gets called first), within an Event.

4. Three pre-planned Events and three Call Lists are provided at the rates and charges specified following. Pre-planned Events and Call Lists in excess of three will be priced as specified following. A customer may also request a geographic list of telephone numbers be called, that has not been predetermined, when an Event is initiated.

5. EPN also allows customers to dynamically communicate a point (specific address or intersection) and a specified radius (in feet or miles) around the point to define the Event boundary. For example, when a customer contacts the Company to initiate an Event, the customer will be able to specify an address and a radius and the Company will extract all telephone numbers within this boundary as the target area for notification.

6. When an emergency situation arises, customers must initiate an Event to the Company for a specified Event boundary (either pre-planned or “drawn” in real time).

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material has been moved from 9.2.6.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]

B. Terms and Conditions (Cont’d)

7. Customers will be able to create pre-recorded or real time recorded messages. The message length will be determined by the customer. The length of the message will determine the per call charge. Customers will develop messages for each pre-planned and dynamic event. A toll free number will be provided by the Company for recording and maintaining Event specific messages. Appropriate security (a customer defined PIN) will control access to the messaging system.

8. Customers will be able to add, change or delete their pre-recorded messages as a function of the messaging system.

9. Customers will specify call criteria. The standard no answer length is 40 seconds. The standard number of retries is 3 per telephone number or database record. Fast busy (reorder) does not count as a call attempt.

10. From the point in time that the customer completes the initiation of an EPN Event to the Company and the Company has successfully launched the Event, outbound calling with the customer’s specified voice message shall begin in less than 5 minutes, absent malfunction.

11. When the Company initiates a notification Event, the telephone number file and the appropriate message will be merged. Notification will begin at a rate that is as fast as reasonably possible, considering a total capacity of 2,000 calls per minute. In the case of multiple simultaneous Events, this capacity will be spread approximately equally among all Events. Outbound calling will be based upon “first in, first out” priority. Events will be launched and proceed on a first come first serve basis.

12. In the case of multiple simultaneous EPN Events, either by a single customer or multiple customers, outbound calling will be managed in the manner described herein to handle multiple Events and to provide a maximum call volume as follows:

- Single Event: 2000 calls per minute, per region,
- Two Events: 1000 calls per minute, per region,
- Three Events: 633 calls per minute, per region.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material has been moved from 9.2.6.
109. OBSCOLET CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]

B. Terms and Conditions (Cont’d)

13. The Company will provide Real Time Reports which provide a summary Event call record report to customers at specified time intervals during the Event as follows:

   • Outbound calling initiated: time and date,

   • Summary reports generated at 15 minute intervals will be delivered to the customer or if the Event does not exceed 15 minutes within 10 minutes after the close of the Event.

14. At Event completion, the Company will provide the customer a detailed telephone number report including date and time of call, number of call attempts, and call outcome.

15. The Company will make available to customers a Detail Report and a Summary Report in electronic format within a reasonable time, which time will not exceed 6:00 p.m. Mountain Time, on the business day following the end of the Event.

16. The Company will provide 7 days a week, 24 hours a day, customer support for initiating Events, technological support and providing the results of an Event.

17. The Company may from time to time interrupt service for routine maintenance or rearrangement of facilities or equipment. The Company will give the customer advance notification of the service interruption.

18. The Company relies solely on the customer to determine what constitutes an emergency. The customer shall indemnify and hold harmless the Company, its parent, subsidiaries, their employees and officers against any and all claims, losses, liabilities, damages, and lawsuits arising, in whole or in part, for any non-emergency use of the service.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material has been moved from 9.2.6.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK (CONT’D)[1]

C. Rates and Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

2. In addition to the nonrecurring charge and recurring monthly telephone number charge there is a per call charge. This charge applies to each completed call associated with each Event.

3. Each EPN customer may enter into a contractual agreement for the provisioning of service on a rate stabilized basis. Customers committing to EPN under a rate stabilized plan will receive discounts on the nonrecurring and recurring rates and charges. Discounting does not apply to the per call charge.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material has been moved from 9.2.6.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]

C. Rates and Charges (Cont’d)

4. Basic Emergency Preparedness Network

- Number of telephone numbers within an area

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR9XA</td>
<td>$16,500.00</td>
<td>–</td>
</tr>
<tr>
<td>EGM1M</td>
<td>–</td>
<td>$0.50</td>
</tr>
<tr>
<td>NR9XB</td>
<td>24,000.00</td>
<td>–</td>
</tr>
<tr>
<td>EGM2M</td>
<td>–</td>
<td>0.36</td>
</tr>
<tr>
<td>NR9XD</td>
<td>31,500.00</td>
<td>–</td>
</tr>
<tr>
<td>EGM3M</td>
<td>–</td>
<td>0.30</td>
</tr>
<tr>
<td>NR9XE</td>
<td>46,500.00</td>
<td>–</td>
</tr>
<tr>
<td>EGM4M</td>
<td>–</td>
<td>0.25</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material has been moved from 9.2.6.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]
C.4. (Cont’d)

- Number of telephone numbers within an area

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 450,001 to 600,000, per system</td>
<td>NR9XG</td>
<td>61,500.00</td>
</tr>
<tr>
<td>- per ten telephone numbers</td>
<td>EGM5M</td>
<td>—</td>
</tr>
<tr>
<td>- 600,001 to 1,000,000, per system</td>
<td>NR9XH</td>
<td>76,500.00</td>
</tr>
<tr>
<td>- per ten telephone numbers</td>
<td>EGM6M</td>
<td>—</td>
</tr>
<tr>
<td>- 1,000,001 and above, per system</td>
<td>NR9XJ</td>
<td>[2]</td>
</tr>
<tr>
<td>- per ten telephone numbers</td>
<td>EGM7M</td>
<td>—</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Rates and charges will be developed on an individual case by case basis.

(M) Material has been moved from 9.2.6.
**Qwest Corporation**  
Catalog No. 2  
SECTION 109  
Washington  
Effective: April 1, 2008

109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]

C.4. (Cont’d)

- Number of telephone numbers within an area

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE FOR 3 YEAR PLAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR9XK</td>
<td>$15,675.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM13</td>
<td>—</td>
<td>$0.48</td>
</tr>
<tr>
<td>NR9XL</td>
<td>22,800.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM23</td>
<td>—</td>
<td>0.34</td>
</tr>
<tr>
<td>NR9XM</td>
<td>29,925.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM33</td>
<td>—</td>
<td>0.29</td>
</tr>
<tr>
<td>NR9XN</td>
<td>44,175.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM43</td>
<td>—</td>
<td>0.24</td>
</tr>
<tr>
<td>NR9XO</td>
<td>58,425.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM53</td>
<td>—</td>
<td>0.24</td>
</tr>
<tr>
<td>NR9XP</td>
<td>72,675.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM63</td>
<td>—</td>
<td>0.24</td>
</tr>
<tr>
<td>NR9XQ</td>
<td>[2]</td>
<td>—</td>
</tr>
<tr>
<td>EGM73</td>
<td>—</td>
<td>[2]</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Rates and charges will be developed on an individual case by case basis.

(M) Material has been moved from 9.2.6.

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
**109. OBSOLETE CENTRAL OFFICE SERVICES**

**109.2 EMERGENCY REPORTING SERVICE**

**109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]**

C.4. (Cont’d)

- Number of telephone numbers within an area

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate for 5 Year Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR9XR</td>
<td>$15,345.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM15</td>
<td>—</td>
<td>$0.47</td>
</tr>
<tr>
<td>NR9XS</td>
<td>22,320.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM25</td>
<td>—</td>
<td>0.33</td>
</tr>
<tr>
<td>NR9XT</td>
<td>29,295.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM35</td>
<td>—</td>
<td>0.28</td>
</tr>
<tr>
<td>NR9XU</td>
<td>43,245.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM45</td>
<td>—</td>
<td>0.23</td>
</tr>
<tr>
<td>NR9XV</td>
<td>57,195.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM55</td>
<td>—</td>
<td>0.23</td>
</tr>
<tr>
<td>NR9XW</td>
<td>71,145.00</td>
<td>—</td>
</tr>
<tr>
<td>EGM65</td>
<td>—</td>
<td>0.23</td>
</tr>
<tr>
<td>NR9XY</td>
<td>[2]</td>
<td>—</td>
</tr>
<tr>
<td>EGM75</td>
<td>—</td>
<td>[2]</td>
</tr>
</tbody>
</table>

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[2] Rates and charges will be developed on an individual case by case basis.

(M) Material has been moved from 9.2.6.

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**NOTICE**

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.2 EMERGENCY REPORTING SERVICE

109.2.6 EMERGENCY PREPAREDNESS NETWORK[1]

C. Rates and Charges (Cont’d)

5. Per completed call charge, per call, per length

<table>
<thead>
<tr>
<th>USOC</th>
<th>CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NRVC1</td>
<td>$0.23</td>
</tr>
<tr>
<td>NRVCA</td>
<td>0.23</td>
</tr>
</tbody>
</table>

6. Additional Pre-planned Events or Call Lists

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NR9MY</td>
<td>$200.00</td>
</tr>
<tr>
<td>NR9MZ</td>
<td>125.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material has been moved from 9.2.6.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.3 TELEPHONE ANSWERING SERVICE

109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE

RESTRICTED OFFERING, MANUFACTURER DISCONTINUED: Equipment in service prior to October 9, 1981 may remain in service, but no new customers or additions to existing systems will be permitted. Maintenance will be provided for a period of three years after the date stated above. After that date, maintenance on this equipment will be provided for as long as parts are available. Moves of equipment to another location or building will be permitted through either an out of service or an in-service move, subject to the equipment's availability. In either case installation charges for such moves will be based on estimated costs.

A. Description

557A Concentrator Identifier (CI) service allows 557A telephone answering service customers the ability to terminate on a concentrator located at a Company central office up to 100 client lines. These lines are then concentrated down to four or six CI lines which in turn are forwarded to an identifier located at the customer's premise. This arrangement is used in lieu of terminating client lines directly on jack strips on the 557A switchboard.

B. Terms and Conditions

1. Each system will consist of one concentrator unit and one identifier unit with a minimum of two common CI lines between the units.

2. The amount designated as basic termination charge reduces one-sixtieth for each consecutive full month the equipment is retained in service on the same premises plus one-sixtieth credit for a partial consecutive month prorated on the number of days in service during that month.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. Obsolete Central Office Services

109.3 Telephone Answering Service

109.3.5 557A Concentrator Identifier Service

B. Terms and Conditions (Cont'd)

3. The charges for CI system are in addition to:

   • Charges and rates for cord operated switchboard.

   • Charges and rates for extensions from business flat rate, business message rate, residence or PBX station line service, which are charged to the customer whose line is extended.

   • Charges and rates for terminal loop and, if applicable, key control and interoffice mileage.

4. Where facilities and operating conditions permit, a concentrator may be installed in an exchange other than that in which the identifier is located. Interexchange mileage applies to the common CI lines in accordance with 105.2.1 in the Private Line Transport Services Catalog.

Lines from different central office districts will be furnished only where facilities and operating conditions permit.

5. Listings for individual flat or message rate service lines in C.1.c. and d., following, will normally consist of the name and telephone number only, since business is not conducted with customers at the address at which the service is furnished. If the customer wishes to show an address, the address of the telephone answering service may be shown.

6. Where a CI system with a capacity of four CI lines is ordered changed by a customer to a system with a capacity of six CI lines, the basic termination applicable to the discontinued equipment becomes payable and the basic termination charge applicable to the new equipment becomes effective on the date of the change.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.3 TELEPHONE ANSWERING SERVICE

109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE (CONT'D)

C. Rates

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. Concentrator Identifier (CI) System

a. One concentrator unit and one identifier unit with a maximum capacity for 100 customer's lines

• Capacity four common CI lines
  ST3  $ 90.00

• Capacity six common CI lines
  SNU  135.00

b. Each common CI line[1]

• Terminal loop and interoffice mileage, or
  N/A  [2]

• Terminal loop and interexchange mileage
  N/A  [2]

[1] The appropriate charge and rate, including key control, terminal loop and, if applicable, interoffice mileage, applies to lines extended to terminate on the concentrator unit. The customer for whom the service is provided is billed for the charges and rates involved.

[2] See 105.2.1 for mileage and 105.2.4 for terminal loop rates, in the Private Line Transport Services Catalog.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.3 TELEPHONE ANSWERING SERVICE

109.3.5 557A CONCENTRATOR IDENTIFIER SERVICE

C.1. (Cont’d)

RATES AND CHARGES

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>c.</td>
<td>Individual flat or message rate service line directly terminated on concentrator unit</td>
</tr>
<tr>
<td></td>
<td>[1]</td>
</tr>
<tr>
<td>d.</td>
<td>Listings, for others than the customer to telephone answering service, in connection with lines terminated directly on concentrator unit</td>
</tr>
<tr>
<td></td>
<td>[2]</td>
</tr>
</tbody>
</table>

[1] Charge and rate applicable to business individual flat or message rate line service.

[2] Charge and rate applicable to business individual flat or message rate Joint User service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION

A. Description

Uniform Call Distribution (UCD) provides a method of distributing a high volume of incoming calls to lines in a multiline hunt group equally and automatically.

B. Optional Features

Queuing

An arrangement whereby incoming calls that are placed to lines within a UCD system can be held in queue if all lines within the system are busy. Calls in queue will be held in their order of arrival until a line becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the customer's choice, ringing, silence or music will be returned after each announcement.

Music on Queue

This option allows for customer provided music to be played to customers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

(M) Material moved from Section 9, Page 101.

WA2017-016

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION

C. Terms and Conditions

1. UCD and its associated options will only be provided where adequate and suitable central office facilities exists.

2. The provision of this feature requires that the customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

3. Lines terminating in a UCD system must be arranged for Multiline Hunting service as specified in 5.2.5 of this Catalog. UCD is not compatible with circular hunt.

4. The customer must purchase one queue slot for each call the customer wants to hold in queue. For example, a customer wanting to hold two calls in queue when all lines are busy, must have two queue slots in the queue group.

5. The music on queue option requires a voice grade private line between the serving central office and a customer provided music source at the customer's premises.

6. The customer must specify the length of time a call is held in queue before going to delay announcement. The customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

(M) Material moved from Section 9, Page 102.
Qwest Corporation d/b/a CenturyLink QC

EXCHANGE AND NETWORK SERVICES
Washington

Effective: July 20, 2017

SECTION 109

109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont’d)

D. Rates and Charges

The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Uniform Call Distribution</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per multiline hunt group</td>
<td>UMHPG</td>
<td>$ 30.00</td>
<td>–</td>
</tr>
<tr>
<td>• Per line in multiline hunt group [1]</td>
<td>UMH</td>
<td>–</td>
<td>$3.00</td>
</tr>
<tr>
<td>2. Queuing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per queue group</td>
<td>UQGPQ</td>
<td>80.00</td>
<td>–</td>
</tr>
<tr>
<td>• Per queue slot in group</td>
<td>UQGPQ</td>
<td>–</td>
<td>7.00</td>
</tr>
<tr>
<td>3. Delay Announcement</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Customer specific announcement</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per announcement (includes first announcement trunk)</td>
<td>URA1X</td>
<td>300.00</td>
<td>130.00</td>
</tr>
<tr>
<td>- Each additional announcement trunk</td>
<td>URAAX</td>
<td>25.00</td>
<td>12.50</td>
</tr>
</tbody>
</table>

[1] Regular rates and charges apply for each line installed in or added to a multiline hunt group as specified elsewhere.

(M) Material moved from Section 9, Page 103.

WA2017-016

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont’d)

D.3. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Standardized announcement</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per announcement in announcement sequence</td>
<td>UDA</td>
<td>$135.00</td>
</tr>
<tr>
<td>- Per queue slot in group</td>
<td>UDAPQ</td>
<td>–</td>
</tr>
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</table>

4. Music on Queue

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Music distribution amplifier</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per queue slot</td>
<td>MUW</td>
<td>15.50</td>
</tr>
<tr>
<td>- Up to twenty-three queue slots</td>
<td>MUW1X</td>
<td>–</td>
</tr>
<tr>
<td>- Twenty-three to sixty-six queue slots</td>
<td>MUW2X</td>
<td>–</td>
</tr>
</tbody>
</table>

• Connecting channel between the serving central office common equipment and the music source on the customer premises

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>[1]</td>
<td>[1]</td>
</tr>
</tbody>
</table>

[1] Apply rates and charges for appropriate voice grade private line. See the Private Line Transport Services Catalog.

(M) Material moved from Section 9, Page 104.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.4 UNIFORM CALL DISTRIBUTION (Cont'd)

D. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>REAAF</td>
<td>$60.00</td>
</tr>
<tr>
<td>REAG</td>
<td>200.00</td>
</tr>
<tr>
<td>REAAG</td>
<td>60.00</td>
</tr>
</tbody>
</table>

5. Changes

• Change in quantity of queue slots in queue group, per group
  REAAF $60.00

• Change in content of customer specific announcement
  REAAG 200.00

• Change from or to ringing, silence or music after announcement, change in amount of time calls are held in queue or change in amount of time between announcements
  REAAG 60.00

(M) Material moved from Section 9, Page 105.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS (Cont'd)

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description

1. CO-ACD Service provides call distribution as an integrated function of the central office. CO-ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions.

2. Calls terminating on a CO-ACD are placed in a queue in the order of their arrival when an agent is not available to answer them, and are removed from queue as agents become available. Incoming calls are presented to the next available agent in the order of arrival, with the highest priority first. Queue slots are dedicated time slots used to hold incoming calls in a delayed state until an agent position becomes available. Customers subscribing to Basic CO-ACD Service receive 10% queuing based on the total number of CO-ACD service positions. Customers subscribing to Deluxe CO-ACD Service receive 30% queuing. Additional queuing is available as specified in A.8.a. and C., following.

3. The CO-ACD Service switching function is performed in the central office and is available only from central offices where facilities have been provisioned for the service.

4. CO-ACD Service can be provided as Basic CO-ACD Service or Deluxe CO-ACD Service. The customer may have more than one CO-ACD group, but within a system, all positions must be either Basic or Deluxe.

(M) Material moved from Section 9, Page 106.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

5. Agent positions may be either Type A or C. Supervisory positions must be Type C. With Basic CO-ACD, supervisory positions can also function as agent positions. Type A and C Positions are defined as follows:

a. Type A Agent Positions

Must terminate in a standard tone signaling telephone. Type A positions have inward and outward dialing capabilities with standard agent features as defined in A.6.b., following. Additional optional feature configurations are also available as follows:

Level I

Call Forwarding and Speed Call (Short List).

Level II

All Level I features plus Call Forward - Busy Line, Call Forward - Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.

Level III

All Level II features plus Call Pickup[1], Call Waiting[1], Automatic Callback, and Music on Hold.

b. Type C Agent Positions

Must terminate in an Electronic Set capable of providing the features listed herein. Certain features require an Electronic Set to have display capabilities. Type C positions have inward calling capabilities with standard agent features as defined in A.6.b., following. Optional outward dialing capabilities and additional optional feature configurations are also available via Secondary Directory Numbers (SDNs).

[1] Only available on non-CO ACD calls.

(M) Material moved from Section 9, Page 107.
109. OBsolete CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

6. Basic CO-ACD

   a. Standard System Features

      Abandoned Call Clearing

      Abandoned CO-ACD calls are removed from incoming call queues and recorded
      announcements in order to reduce unnecessary connections to the central office.

      Agent Queue

      The Agent Queue feature ensures an even distribution of workload among the
      agents in the group. The agent who has been available the longest receives the
      first incoming call.

      Automatic Overflow

      Multiple CO-ACD groups can be specified as overflow groups for a given CO-
      ACD group. If an overflow condition exists on the incoming call queue, these
      groups are examined and the call terminates on the first group that has available
      agent(s) or queue(s).

      Automatic Priority Promotion

      Ensures that low-priority calls do not remain unanswered. With this feature,
      low-priority calls are promoted to higher priority queues after a specified waiting
      period.

      Call Delay Announcements

      Provides up to three announcements per queue to callers such as the status of a
      call (in queue, all positions busy, etc.) when the delay exceeds a customer
      specified threshold. A Call Delay Announcement can be provided via an
      interface to a customer premises announcement or the customer may provide a
      prerecorded announcement to the Company for use in the central office.

(M) Material moved from Section 9, Page 108.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.6.a. (Cont'd)

Call Processing Control

Provides for the distribution of incoming calls among a group of available agent positions. Each call is served on a first-in, first-out basis by the member of the group who has been idle the longest. If all agent positions are busy, calls are queued in their order of arrival in an incoming-call queue. As soon as an agent becomes available, the agent is presented with the first call waiting to be answered.

CO-ACD Directory Numbers

Unique directory numbers used to receive incoming CO-ACD calls. A CO-ACD group can have a total of 17 directory numbers consisting of a primary CO-ACD Directory Number and up to 16 supplementary CO-ACD Directory Numbers.

Incoming Call Queue

Allows incoming calls to be placed in a queue when all agents are busy.

Night Service

Night Service is activated when all agents in a CO-ACD group have activated Make Set Busy. Calls newly arriving for the group are rerouted to the night service route specified for the CO-ACD group. The treatment can be another CO-ACD location, an external location, or to an optional recorded announcement.

Ring Threshold

Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or to the front of the queue if there is no agent available.

Threshold Routing

Provides a route that a call takes if there is no automatic overflow route available or defined, and if the wait threshold has been exceeded or the queue is full.

(M) Material moved from Section 9, Page 109.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.6. (Cont'd)

b. Standard Agent Features

Call Hold

This feature permits an agent to place an incoming call on hold. While the call is on hold, the agent has full use of the position to consult with another agent, supervisor or make an outgoing call.

Call Transfer/Three Way Calling

This feature allows agents to transfer a CO-ACD call to another agent position. The agent initiating the transfer may also establish a three-way call involving the incoming CO-ACD call, the agent and the third party.

Login and Logout

All agents are required to login to an agent position before they can receive incoming CO-ACD calls. When an agent is logged out, no CO-ACD calls can be presented to the agent.

Make Set Busy

When in the Make Set Busy state, incoming calls are blocked from routing to the agent. When Make Set Busy is activated, the agent is logged out.

Not Ready

The Not Ready feature allows the CO-ACD position to be temporarily unable to receive calls. The feature is typically used when an agent needs time to complete a transaction between calls.

Toll Restriction

Enables the customer to block or allow one or more three through ten-digit numbers when these numbers are dialed from selected Agent Positions.

(M) Material moved from Section 9, Page 110.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.6. (Cont'd)

c. Standard Supervisor Features

The following supervisor features are available with Basic CO-ACD in addition to all Basic CO-ACD agent features.

Agent Status Display

Provides the status of agent positions to administrative personnel for up to forty-eight agents.

Answer Agent

Permits the supervisor to answer calls from agents.

Call Agent Key

Permits a supervisor to call an agent position by dialing the agent's directory number or by depressing the appropriate Agent Key.

Display Queue Status

Allows a supervisor to monitor queue status (number of calls waiting, total agent positions occupied and longest wait time).

Enhanced Agent Observe

This feature allows the supervisor to observe agents on both primary and secondary directory numbers.

Forced Agent Availability

Allows a supervisor to change the status of an agent's position from "Not Ready" to "Idle and Available".

Multi-Stage Queue Status Display

Allows supervisors to quickly and easily determine the length of time calls are held in queue before being answered.

(M) Material moved from Section 9, Page 111.

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### 109. Obsolete Central Office Services

#### 109.4 Call Management Systems

**109.4.5 Central Office - Automatic Call Distribution (CO-ACD) Service**

A.6.c. (Cont'd)

**Status of Secondary Directory Numbers**

Allows a supervisor to display the status of an agent engaged in a CO-ACD call or a call on a Secondary Number.

**Toll Restriction**

Enables a customer to block or allow one or more three through ten-digit numbers when these numbers are dialed from selected Agent Positions.

d. **Optional Features**

**Group Reconfiguration/Team Status Interface**

Group Reconfiguration provides the customer with the ability to change the CO-ACD parameters. Team Status allows the customer to periodically view the status of their CO-ACD groups. The status contains information such as the following:

- CO-ACD group name
- Primary CO-ACD number
- Total number of calls in the CO-ACD queue
- Number of seconds that the first call queued in the incoming call queue has been waiting.
- Number of idle CO-ACD positions.

The Group Reconfiguration feature allows the customer to change such things as the following:

- Agent position reassignment
- Queue size
- Maximum wait time
- Ring threshold
- Overflow route
- Night service route
- Directory number priority and assignment
- Recorded announcement
- Information on each group

(M) Material moved from Section 9, Page 112.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE (M)

A. Description (Cont’d)

7. Deluxe CO-ACD

   a. System Features

   The following system features are available with Deluxe CO-ACD in addition to all Basic CO-ACD system features.

   Call Forcing

   When a CO-ACD call is presented to an agent having Call Forcing, the agent hears a short burst of tone to alert the agent, and the call is immediately connected.

   Call Source Identification

   The terminating CO-ACD called number is displayed on the Type C Agent Position.

   Controlled Interflow

   Allows a supervisor to place a CO-ACD group in a Controlled Interflow mode, which directs new incoming calls to the group to a predetermined route defined by the customer.

   Line-of-Business Code

   Enables agents to enter a Line-of-Business Code for each call. Entering the code pegs a register for that line of business and allows the customer to track holding times for calls attributed to various activities.

(M) Material moved from Section 9, Page 113.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS  
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.7.a. (Cont'd)

Management Reports for Call Hold and Call Transfer

Provides information relating to agent activation of Call Hold and Call Transfer.

Music on Delay in Queue

Connects incoming callers in a queue to a customer provided music source while waiting for an available agent.

Night Recorded Announcement and Forward

Presents after hours callers with a special announcement that will indicate that their call is being forwarded to a location where calls can be answered.

Overflow Enhancement

Allows the customer to program up to four CO-ACD groups as potential overflow routes prior to a call being rerouted to the final overflow destination.

Overflow of Enqueued Calls

Provides for overflow of calls that have been queued for excessive amounts of time. This feature establishes new overflow thresholds to provide overflow routing for queued calls.

(M) Material moved from Section 9, Page 114.
109. OBSCOLE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.7. (Cont'd)

b. Agent Features

The following agent features are available with Deluxe CO-ACD in addition to all Basic CO-ACD agent features.

Call Supervisor

This feature allows the CO-ACD agent quick access to the supervisor for help or consultation.

Emergency

The Emergency feature allows a CO-ACD agent to immediately conference a supervisor or as an alternate, conference an emergency recording device or both.

Login Password Enhancement

This feature assures that only CO-ACD personnel assigned to a specific login ID use that ID. This is accomplished through customer group restrictions and password association.

Queue Status Display Refresh

Provides near real-time display of queue size and waiting time information.

Walkaway/Closed Key Operation

After activating the Not Ready feature, this feature enables the agent to activate a code indicating the reason the agent is not available.

(M) Material moved from Section 9, Page 115.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.7. (Cont'd)

c. Supervisor Features

The following supervisor features are available with Deluxe CO-ACD in addition to all Basic CO-ACD supervisor features.

Agent Key

Allows a supervisor to directly call a CO-ACD agent position by pressing a key associated with that position.

Extended Agent Observe

Allows supervisors to observe calls presented to any agent or supervisor in any CO-ACD group within the customer's CO-ACD system.

Observe Agent/Three-Way Calling

Allows a supervisor to monitor three-way calls in which an agent is participating.

d. Optional Features

Management Information System (MIS) Interface

Provides for the interface to connect to a Voice Grade channel to the customer equipment for the real time status display and historical performance reporting in addition to the Basic CO-ACD features associated with Group Reconfiguration/Team Status. Customers must furnish compatible premises software and hardware equipment.

(M) Material moved from Section 9, Page 116.
109. OBSCETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont’d)

8. Optional Features available to Basic and Deluxe CO-ACD

Additional Incoming Call Queuing/Queue Slots

Customers wishing queueing greater than 10% for Basic CO-ACD or 30% for Deluxe CO-ACD may purchase additional queue slots for each additional call they wish to hold in queue. For example, a basic CO-ACD customer with 10 agent positions has the capability to hold one call in queue as part of their basic service. If they wish to hold a total of four calls in queue, they must purchase three additional queue slots. Customers with less than ten agent positions will be provided with one queue slot.

Additional Call Delay Announcement

Customers wishing more than three announcements per queue may purchase additional announcements as specified herein.

Adjunct Module Translations

Allows for additional appearances of agent status display and/or features/functions.

Queue Status Lamp Interface

Audits incoming call queues to detect overflows. A customer provided queue status lamp remains lit until the audit determines that calls for that agent group have resumed normal queuing.

(M) Material moved from Section 9, Page 117.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.8. (Cont'd)

Secondary Directory Number (SDN)

Provides for the assignment to a CO-ACD Type C agent or supervisor position of one or more Secondary Directory Numbers that are separate from the CO-ACD incoming numbers. These numbers share the facilities of the agent or supervisor lines and give the agent or supervisor the ability to dial out or receive calls not directed to the CO-ACD numbers. Secondary Directory Numbers are available in the following feature configurations:

- **Level I**
  
  Direct inward and outward dialing.

- **Level II**

  All Level I features plus Call Forwarding, Speed Call (Short List), and Three-Way Calling/Consultation Hold/Call Transfer.

- **Level III**

  All Level II features plus Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Conference Calling (Six-Way), Speed Call (Long List) and Last Number Redial.

- **Level IV**

  All Level III features plus Call Pickup, Call Waiting, Call Park, Automatic Callback, Conference Calling (Meet Me), Auto Dial, Query Time and Date, Group Intercom, Reason Display, Feature Display and Music On Hold.

(M) Material moved from Section 9, Page 118.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A. Description (Cont'd)

9. Enhanced Optional Features available to Basic and Deluxe CO-ACD

a. CO-ACD DataPartner Basic

Provides a signaling channel between the CO-ACD node and a customer's business computer for the exchange of information to enhance call processing. The two-way information flow over the DataPartner data link allows CO-ACD node applications to communicate with applications running in the customer's business computer.

• Coordinated Voice and Data

This feature significantly reduces an CO-ACD agent's call handling time by enabling the CO-ACD node to deliver information about the incoming call to the business computer, thus allowing the concurrent delivery to the CO-ACD agent of the voice call and the appropriate information from the company's computer. The CO-ACD node sends the following information to the computer or other outboard processor at the customer's site:

- Calling number
- Called number
- Call identification number (for tracking purposes)
- CO-ACD position to which the call is being sent

• Increased Event Reporting

This feature allows the following additional information to be delivered by the CO-ACD node to the call center's business computer:

- Indication that an CO-ACD call has been queued
- Indication that an CO-ACD call has been completed and the reason (e.g., caller disconnect)
- Additional call-status information for transferred, extended, and rerouted calls
- Switch-initiated log-off forcing to the business computer
- Switch-initiated continuity test to the business computer

In addition, with this feature, the calling party will be identified with both Calling Line Identification (CLID) and Automatic Number Identification (ANI), when facilities and conditions permit.

(M) Material moved from Section 9, Page 119.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.9. (Cont'd)

b. ReportPartner

Provides a set of individual reports comprised of Call Center statistics and data key indicators information to the CO-ACD customer for the purpose of managing their Call Center operation.

1. Reports

MIS reports are available on a customized basis. Customers may select four reports from a menu of available reports.

2. Terms and Conditions

• Reports will be delivered to the customer’s local fax machine.

• Reports will be available to customers on a daily basis. Summary reports will be provided on a weekly and monthly basis. The summary reports will be included in the daily delivery as needed.

• The company will retain customer ReportPartner report data for a period of ninety (90) days after the delivery of each report.

• The customer is required to provide and maintain a local fax machine compatible for use with ReportPartner.

• The company reserves all rights to maintain and upgrade the ReportPartner as required. This may result in the system being unavailable and/or unable to collect ReportPartner data for certain periods of time. When possible, this maintenance will be done during off-peak hours and customers will be notified in advance of scheduled maintenance.

(M) Material moved from Section 9, Page 120.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.9. (Cont'd)

c. MonitorPartner

Provides on-line access to host system providing Call Center statistics, data management and information to the CO-ACD customer for the purpose of managing their Call Center operation.

(1) Service Descriptions

Real-Time Monitor Access Display

Provides the customer access to the MIS (Management Information Services) system and ability to view current data on their Call Center operation. The customer will be able to view information including but not limited to: agent status, calls in queue, hold time statistics, overflow conditions, number of agents available, number of agents taking calls, daily versus current time period statistics, number of transferred calls, etc. Customer group level activity is provided by group, sub-group and agent levels.

External Displays

Displays connected to a serial port of the customers remote computer.

System Administration

The Company retains overall System Administration responsibilities, however, customers may administer their own portion of the system, including:

- System Administration for their portion of the MIS system, which includes the ability to enter and edit agent PIN, initials and full name; enter and edit ACD group number, group name and display name; enter and edit ACD subgroup name, subgroup number; enter and edit Line of Business codes and descriptions; enter and edit Closed Key Walkaway codes and descriptions.

- The ability to set agent position alarms and ACD Group alarms; create a set of agents from one or more ACD groups for monitoring and reporting purposes; enter agent activity trace requests; enter and edit Grade of Service, abandoned ignored time, short time to abandon, time to answer, call duration and other time values.

(M) Material moved from Section 9, Page 121.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.9.c.(1) (Cont'd)

Reports

MIS reports are available on a customized basis. Customers may select from a menu of available reports and may control the print and display options associated with each report selected.

Load Management

Provides functions to support DMS-100 switch management from a MonitorPartner display terminal including:

• Assigning agent positions, setting the line of business default code, defining the ACD-DN name and number, setting audio recording thresholds, determining queues and overflow thresholds, and establishing call routes.

• Facilitating changes to the DMS-100 through a menu-driven interface.

• Executing load management macros on a scheduled basis.

(2) Terms and Conditions

• The customer is responsible for providing compatible terminal equipment to access the MIS system.

• The customer is required to provide an access line for their remote access connections. The customer is responsible for any long distance charges associated with the access line.

• The Company reserves all rights to maintain and upgrade MonitorPartner as required. This may result in the system being unavailable for certain periods of time. When possible, this maintenance will be done outside of normal business hours (8:00 am to 5:00 pm) and customers will be notified in advance of scheduled maintenance.

(M) Material moved from Section 9, Page 122.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

A.9.c.(2) (Cont'd)

• The company will retain customer data for a period of ninety (90) days.

• The company retains rights over exclusive System Administration privileges including user group descriptions, ACD Group to user group alignment, password management, system security, etc.

• The remote access software diskette remains the property of the Company and may not be copied or distributed in any manner without Company's written permission. Upon discontinuance of MonitorPartner, the customer must return the remote access software diskette to the Company.

(M) Material moved from Section 9, Page 123.


109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

(Cont'd)

B. Terms And Conditions

1. CO-ACD Service is available only where adequate and suitable facilities exist.

2. Customers must furnish compatible premises equipment.

3. Temporary suspension, either full or partial, of CO-ACD Service is not permitted.

4. Agent or supervisor positions provided outside of the serving central office area of the CO-ACD System are subject to Foreign Exchange or Remote Central Office charges as specified elsewhere.

5. CO-ACD Type C Agent or Supervisor positions terminating in an Electronic Set are subject to distance and technical limitations based upon the distance from the customer's premises to the central office. These limitations will be determined on a customer by customer basis.

6. The Music on Hold and Music on Delay in Queue features require that the music source be provided at the customer's premises. A Voice Grade Channel from the central office to the customer's premises and a Music Interface are required to make either or both of these features operational.

(M) Material moved from Section 9, Page 124.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE (Cont'd)

C. Rates and Charges

1. The rates and charges for CO-ACD Service are in addition to the regular rates and charges for the services with which it is associated.

2. CO-ACD Service is available on a month to month basis for customers subscribing to twenty or less positions. Stabilized rates for periods of from twelve months to ten years are also available. Customers subscribing to more than twenty positions are required to subscribe to this service on a rate stabilized basis, only.

3. There is no minimum service period for CO-ACD Service.

4. A customer must subscribe to and maintain a minimum of five CO-ACD Service positions per CO-ACD system.

5. End User Common Line rates apply to each agent and supervisor position in the CO-ACD system.

6. The nonrecurring charge to change a feature is the same as the charge to install the feature.

7. Network Access Register needs, if any, will be determined on a customer by customer basis. Network Access Registers are provided at rates and charges as specified in 5.3.6.

8. Rates and charges for the Agent/Supervisor positions will be charged according to the number of station lines per location. Each different location will begin with the one to twenty position charges. The positions between twenty-one to fifty will have different rates and charges. Positions for fifty-one and over will be charged according to the distance of the position from the serving central office, in quarter mile increments.

(M) Material moved from Section 9, Page 125.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges (Cont’d)

9. A Digital Facility Interface and terminating arrangements needs, if required, will be determined on a customer by customer basis. The Digital Facility Interface and terminating arrangements are provided at rates and charges as specified in the Washington Catalog.

10. If the customer chooses not to activate all of the system, agent or supervisor features at the time the CO-ACD service is installed, and then subsequently requests activation, a System Rearrangement and/or line charge(s) will apply.

11. The System Group Name Charge applies when after the system initially is installed, the customer requests the Company change the software in the switch or server to accommodate a customer requested Group Name Change.

(M) Material moved from Section 9, Page 126.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges (Cont’d)

12. Rate Stability Plan (RSP)

a. The Rate Stability Plan (RSP) is an arrangement that allows customers to select a monthly rate for a designated period of time. Customers selecting from the monthly RSP rate periods available, are guaranteed against Company initiated changes in the rates for that service during the designated period.

b. Movement, rearrangement or other subsequent action on any customer services shall be subject to applicable nonrecurring charges.

c. All new positions installed under the RSP are subject to applicable nonrecurring type charges as specified herein. Rate stability for all service and facilities provided under the RSP terminate simultaneously. The RSP is subject to the Termination Liability/Waiver Policy as specified in 2.2.14.A.

d. After the service date, if a RSP customer removes, in whole or in part, CO-ACD positions to a level that is less than 60% of the initial number of CO-ACD positions, a termination charge may apply. The termination charge will be calculated as set forth in 2.2.14.A.

(M) Material moved from Section 9, Page 127.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C. Rates and Charges (Cont'd)

13. Rates and charges are as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SESPS</td>
<td>$2,800.00</td>
<td>–</td>
</tr>
</tbody>
</table>

b. Basic CO-ACD

- Positions 1-20 Lines
  - Type A/C Agent, Supervisor, each
    - AKKAM
    - CKWAM
    - CKWCM
    55.00 $42.45

- Group Reconfiguration/Team Status Interface, per interface[1]
  - NGVXM
  25.00 9.95

c. Deluxe CO-ACD

- Positions 1-20 Lines
  - Type A/C Agent, Supervisor, each
    - AKKBM
    - CKWBM
    - CKWDM
    55.00 45.50

- Management Information Interface, per interface[1]
  - NQVXM
  25.00 15.85

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

(M) Material moved from Section 9, Page 128.

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109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS  
109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C.13. (Cont'd)

d. CO-ACD Rate Stability Plan (RSP)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>RSP</th>
</tr>
</thead>
<tbody>
<tr>
<td>SESP5</td>
<td>$2,800.00</td>
<td>–</td>
</tr>
<tr>
<td>NGVXR</td>
<td>25.00</td>
<td>$7.95</td>
</tr>
</tbody>
</table>

USOC

- Type A/C Agent, Supervisor
  - AKKAR
  - CKWAR
  - CKWCR

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

(M) Material moved from Section 9, Page 129.
### 109. Obsolete Central Office Services

#### 109.4 Call Management Systems

#### 109.4.5 Central Office - Automatic Call Distribution (CO-ACD) Service

C.13.d. (Cont'd)

<table>
<thead>
<tr>
<th>Type A/C Agent, Supervisor</th>
<th>Nonrecurring Charge</th>
<th>Rate Stability Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>12 to 35 Months</td>
</tr>
<tr>
<td>Positions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 - 20 Lines</td>
<td>$55.00</td>
<td>$38.60</td>
</tr>
<tr>
<td>21 - 50 Lines</td>
<td>$55.00</td>
<td>36.65</td>
</tr>
<tr>
<td>51 + Lines, Air Qtr Miles from CO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>55.00</td>
<td>30.50</td>
</tr>
<tr>
<td>2</td>
<td>55.00</td>
<td>30.90</td>
</tr>
<tr>
<td>3</td>
<td>55.00</td>
<td>31.30</td>
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<tr>
<td>4</td>
<td>55.00</td>
<td>31.90</td>
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<tr>
<td>5</td>
<td>55.00</td>
<td>32.35</td>
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<tr>
<td>6</td>
<td>55.00</td>
<td>32.80</td>
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<tr>
<td>7</td>
<td>55.00</td>
<td>33.60</td>
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<td>8</td>
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<td>9</td>
<td>55.00</td>
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<td>10</td>
<td>55.00</td>
<td>36.05</td>
</tr>
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<td>11</td>
<td>55.00</td>
<td>36.60</td>
</tr>
<tr>
<td>12</td>
<td>55.00</td>
<td>38.50</td>
</tr>
<tr>
<td>13</td>
<td>55.00</td>
<td>40.05</td>
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<td>14</td>
<td>55.00</td>
<td>40.60</td>
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<td>15</td>
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<td>41.45</td>
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<td>16</td>
<td>55.00</td>
<td>43.15</td>
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<td>17</td>
<td>55.00</td>
<td>43.85</td>
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<tr>
<td>18</td>
<td>55.00</td>
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<tr>
<td>19</td>
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<td>44.90</td>
</tr>
<tr>
<td>20</td>
<td>55.00</td>
<td>47.00</td>
</tr>
</tbody>
</table>

(M) Material moved from Section 9, Page 130.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C.13.d. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>RSP</th>
</tr>
</thead>
<tbody>
<tr>
<td>NQVXR</td>
<td>$25.00</td>
<td>$12.65</td>
</tr>
<tr>
<td></td>
<td></td>
<td>USOC</td>
</tr>
</tbody>
</table>

- Deluxe CO-ACD
  - Management Information Interface, per interface[1]

- Type A/C Agent, Supervisor
  - AKKBR
  - CKWBR
  - CKWDR

---

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

(M) Material moved from Section 9, Page 131.
### 109. Obsolete Central Office Services

#### 109.4 Call Management Systems

#### 109.4.5 Central Office - Automatic Call Distribution (CO-ACD) Service

C.13.d. (Cont'd)

<table>
<thead>
<tr>
<th>Type A/C Agent, Supervisor</th>
<th>Nonrecurring Charge</th>
<th>Rate Stability Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>12 to 35 Months</td>
<td>36 to 59 Months</td>
</tr>
<tr>
<td>Positions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 - 20 Lines</td>
<td>$55.00</td>
<td>$41.35</td>
</tr>
<tr>
<td>21 - 50 Lines</td>
<td>55.00</td>
<td>38.95</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>51 + Lines Air Qtr Miles from CO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>55.00</td>
<td>32.45</td>
</tr>
<tr>
<td>2</td>
<td>55.00</td>
<td>32.85</td>
</tr>
<tr>
<td>3</td>
<td>55.00</td>
<td>33.25</td>
</tr>
<tr>
<td>4</td>
<td>55.00</td>
<td>33.80</td>
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<td>5</td>
<td>55.00</td>
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<td>55.00</td>
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<td>8</td>
<td>55.00</td>
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<tr>
<td>9</td>
<td>55.00</td>
<td>36.65</td>
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<td>10</td>
<td>55.00</td>
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<td>11</td>
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<td>38.55</td>
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<td>40.45</td>
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<td>13</td>
<td>55.00</td>
<td>42.00</td>
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<td>14</td>
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<td>42.55</td>
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<td>45.80</td>
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<td>46.85</td>
</tr>
<tr>
<td>20</td>
<td>55.00</td>
<td>48.90</td>
</tr>
</tbody>
</table>

(M) Material moved from Section 9, Page 132.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C.13. (Cont'd)

e. Optional Features

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
<th>RSP</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Secondary Directory Numbers[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Level I, each number FSN1+</td>
<td>$20.00</td>
<td>$3.95</td>
<td>$3.15</td>
</tr>
<tr>
<td>- Level II, each number FSN2+</td>
<td>20.00</td>
<td>4.35</td>
<td>3.55</td>
</tr>
<tr>
<td>- Level III, each number FSN3+</td>
<td>20.00</td>
<td>4.75</td>
<td>3.95</td>
</tr>
<tr>
<td>- Level IV, each number FSN4+</td>
<td>20.00</td>
<td>5.15</td>
<td>4.35</td>
</tr>
<tr>
<td>• Type A Agent Position Optional Features[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Level I, each number FFP1+</td>
<td>20.00</td>
<td>0.80</td>
<td>0.40</td>
</tr>
<tr>
<td>- Level II, each number FFP2+</td>
<td>20.00</td>
<td>1.60</td>
<td>0.80</td>
</tr>
<tr>
<td>- Level III, each number FFP3+</td>
<td>20.00</td>
<td>2.40</td>
<td>1.20</td>
</tr>
<tr>
<td>• Additional Queue Slots, each AQ4X+</td>
<td>25.00</td>
<td>1.15</td>
<td>0.90</td>
</tr>
<tr>
<td>• Additional Call Delay Announcements, each RKNX+</td>
<td>25.00</td>
<td>8.00</td>
<td>6.40</td>
</tr>
</tbody>
</table>

[1] The nonrecurring charge applies only to new additions and moves, changes and rearrangements, subsequent to initial installation.

(M) Material moved from Section 9, Page 133.

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### 109. OBSOLETE CENTRAL OFFICE SERVICES

#### 109.4 CALL MANAGEMENT SYSTEMS

**109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE**

C.13.e. (Cont'd)

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>RSP</th>
</tr>
</thead>
<tbody>
<tr>
<td>USOC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NAVX+</td>
<td>$25.00</td>
<td>$12.80</td>
</tr>
<tr>
<td>NMVX+</td>
<td>25.00</td>
<td>12.80</td>
</tr>
<tr>
<td>NLVX+</td>
<td>25.00</td>
<td>0.70</td>
</tr>
<tr>
<td>C2TX+</td>
<td>25.00</td>
<td>0.75</td>
</tr>
</tbody>
</table>

- Interface to Customer Premises Call Delay Announcements, each[1]
- Music Interface, per interface[1,2]
- Queue Status Lamp Interface[1]
- Adjunct Module Translations

[1] In addition, a Voice Grade Channel, as specified in the Private Line Transport Services Catalog, is required from the customer's premises to the serving central office.

[2] Only one interface is required per system for the provision of Music on Hold and/or Music on Delay in Queue.

(M) Material moved from Section 9, Page 134.
## 109. Obsolete Central Office Services

### 109.4 Call Management Systems

#### 109.4.5 Central Office - Automatic Call Distribution (CO-ACD) Service

C.13. (Cont'd)

<table>
<thead>
<tr>
<th>Enhanced Optional Features</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
<th>RSP</th>
</tr>
</thead>
<tbody>
<tr>
<td>• DataPartner Basic[1]</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Service Establishment,</td>
<td>UBB</td>
<td>$10,000.00</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>per CO-ACD system</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Per Link</td>
<td>UBPX+</td>
<td>310.00</td>
<td>$160.00</td>
<td>$148.00</td>
</tr>
<tr>
<td>- Per User</td>
<td>UBPS+</td>
<td>8.00</td>
<td>12.00</td>
<td>11.00</td>
</tr>
<tr>
<td>• ReportPartner,</td>
<td>URXEA</td>
<td>35.00</td>
<td>14.00</td>
<td>14.00</td>
</tr>
<tr>
<td>per agent</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• MonitorPartner</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Remote Terminal</td>
<td>UMC</td>
<td>100.00</td>
<td>75.00</td>
<td>75.00</td>
</tr>
<tr>
<td>Connection, each[2]</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 5-20 agents, each</td>
<td>UML1X</td>
<td>35.00</td>
<td>19.00</td>
<td>19.00</td>
</tr>
<tr>
<td>- 21-50 agents, each</td>
<td>UML2X</td>
<td>35.00</td>
<td>14.00</td>
<td>14.00</td>
</tr>
<tr>
<td>- 51-100 agents, each</td>
<td>UML3X</td>
<td>35.00</td>
<td>9.00</td>
<td>9.00</td>
</tr>
<tr>
<td>- 101-250 agents, each</td>
<td>UML4X</td>
<td>35.00</td>
<td>8.00</td>
<td>8.00</td>
</tr>
<tr>
<td>- Over 250 agents, each</td>
<td>UML5X</td>
<td>35.00</td>
<td>7.00</td>
<td>7.00</td>
</tr>
</tbody>
</table>

[1] In addition, a Voice Grade Channel is required from the customer's premises to the serving central office as specified in the Private Line Transport Services Catalog.

[2] Includes display terminal software, report(s), and external display, and load management functions.

(M) Material moved from Section 9, Page 135.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.4 CALL MANAGEMENT SYSTEMS

109.4.5 CENTRAL OFFICE - AUTOMATIC CALL DISTRIBUTION (CO-ACD) SERVICE

C.13. (Cont'd)

g. Change Charges

The following charges apply for moves, changes or rearrangements for either Basic or Deluxe systems.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>REAAW</td>
<td>$ 35.00</td>
</tr>
<tr>
<td>REAAV</td>
<td>45.00</td>
</tr>
<tr>
<td>REAAU</td>
<td>425.00</td>
</tr>
</tbody>
</table>

(M) Material moved from Section 9, Page 136.
109. OBSOLETE CENTRAL OFFICE SERVICES

109.8 CENTRAL OFFICE ALARM SERVICES

[1] This sheet cancels the following sheets: 2nd Revised Sheet 224 and Original Sheets 225 through 227.
### 10. MISCELLANEOUS SERVICE OFFERINGS

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Billed Number Screening (BNS)</td>
<td>3</td>
</tr>
<tr>
<td>Blocking For 10xxx1+/10xxx011+</td>
<td>6</td>
</tr>
<tr>
<td>Business Contingency Service</td>
<td>41</td>
</tr>
<tr>
<td>Business Continuation Routing</td>
<td>41</td>
</tr>
<tr>
<td>Business Voice Messaging Service</td>
<td>52</td>
</tr>
<tr>
<td>Caller Identification Blocking Options</td>
<td>23</td>
</tr>
<tr>
<td>Per Call</td>
<td>23</td>
</tr>
<tr>
<td>Per Line</td>
<td>24</td>
</tr>
<tr>
<td>Customer Data Enhanced Service</td>
<td>20</td>
</tr>
<tr>
<td>CUSTOMNET Service</td>
<td>2</td>
</tr>
<tr>
<td>Message Delivery Service</td>
<td>27</td>
</tr>
<tr>
<td>Message Waiting Indication</td>
<td>32</td>
</tr>
<tr>
<td>Audible</td>
<td>32</td>
</tr>
<tr>
<td>Visual</td>
<td>33</td>
</tr>
<tr>
<td>Audible/Visual</td>
<td>35</td>
</tr>
<tr>
<td>Miscellaneous Central Office Services</td>
<td>27</td>
</tr>
<tr>
<td>Miscellaneous Switching Arrangements</td>
<td>1</td>
</tr>
<tr>
<td>N11 Service</td>
<td>46.1</td>
</tr>
<tr>
<td>Network Connection Arrangements</td>
<td>26</td>
</tr>
<tr>
<td>Night Terminals</td>
<td>1</td>
</tr>
<tr>
<td>Outward Wide Area Telecommunications Service (OUTWATS)</td>
<td>17</td>
</tr>
<tr>
<td>Message Detail Service</td>
<td></td>
</tr>
<tr>
<td>Pay Per Call Restriction</td>
<td>4</td>
</tr>
<tr>
<td>Residence Voice Messaging Service</td>
<td>47</td>
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<tr>
<td>Reverse Billing Service</td>
<td>8</td>
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(D)
10. **MISCELLANEOUS SERVICE OFFERINGS**

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Screening/Restriction Services</td>
<td>2</td>
</tr>
<tr>
<td>Selective Ringing Module</td>
<td>26</td>
</tr>
<tr>
<td>Special Billing Number Service</td>
<td>7</td>
</tr>
<tr>
<td>Statement Billing Service</td>
<td>9</td>
</tr>
<tr>
<td>Summary Billing Service</td>
<td>11</td>
</tr>
<tr>
<td>Supplemental Billing Service</td>
<td>7</td>
</tr>
<tr>
<td>Toll Message Detail Service</td>
<td>14</td>
</tr>
<tr>
<td>Toll Restriction Service</td>
<td>3.1</td>
</tr>
<tr>
<td>Traffic Data Report Service</td>
<td>36</td>
</tr>
<tr>
<td>Transfer Arrangement</td>
<td>46</td>
</tr>
<tr>
<td>Voice Messaging Service</td>
<td>47</td>
</tr>
</tbody>
</table>

*(M)* Material moved from Index Sheet 1.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.1 NIGHT TERMINALS

A. Description

Night terminals provide the customer the ability to have two telephone numbers terminate on one central office line. One of the numbers can then be used for night service.

B. Rates And Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>NCB</td>
<td>$11.00</td>
<td>$2.15</td>
</tr>
</tbody>
</table>

(K) Material moved to Sheet 3.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE

A. Description

CUSTOMNET Service provides toll access screening options which allow a customer to restrict the classes of chargeable calls originating over some or all of their lines.

CUSTOMNET Service enables a customer, by means of Company operator identification, to provide toll access but restrict (0/0+) outgoing toll calls to only those calls which are charged to the called telephone (collect), a third number and/or calling card.

CUSTOMNET Service is offered in two categories:

- Selective Class of Call Screening
- Individual Line Service

1. Selective Class of Call Screening (SCCS)

a. SCCS is furnished only in conjunction with lines on PBX systems.

b. All local calls and calls to Company numbers, such as repair service, will not be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted, except for calls to 800/800-type numbers. Calls dialed 0/-0+ to Directory Assistance will be permitted if alternate billing is provided.

(K) Material moved to Sheet 3.1.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE

A. Description (Cont'd)

2. Individual Line Service

a. Individual Line Service is offered to individual line and trunk line customers. Two options, described below, are available with this service. The provision of this service may require some customers to change their existing telephone number.

• Option 1

  All local and nonchargeable calls, e.g., calls to 800/800-type numbers, and calls to Company numbers such as repair and public emergency service numbers (such as 911) will be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted. Calls dialed 0-/0+ to Directory Assistance will be permitted if alternate billing is provided.

• Option 2

  All local calls, nonchargeable calls and calls dialed 1+ will be permitted. With this option, the customer assumes responsibility for all calls dialed 1+ and indemnifies and saves the Company harmless against claims resulting from abuse or fraudulent use of the service.

B. Terms And Conditions

1. CUSTOMNET Service is furnished in all exchanges where facilities and operating conditions permit.

2. The Company reserves the right to restrict the screening classes or combinations of classes to standard arrangements.

3. Toll Restriction cannot be applied to lines or trunk lines using CUSTOMNET Service. It can be used on other lines or trunk lines serving the customer at applicable rates and charges specified in 10.4.4

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 CUSTOMNET SERVICE (CONT'D)

C. Rates and Charges

<table>
<thead>
<tr>
<th>Service Description</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selective Class of Call Screening, per PBX trunk line equipped[1]</td>
<td>SRG</td>
<td>$24.00</td>
<td>$2.00</td>
</tr>
<tr>
<td>Individual Line Service, per line/trunk line equipped[2]</td>
<td>SEA</td>
<td>24.00</td>
<td>2.00</td>
</tr>
</tbody>
</table>

[1] The nonrecurring charge applies to install, move or change.

[2] The nonrecurring charge will apply when CUSTOMNET Service is ordered subsequent to the initial installation of the access line, or when the service is changed.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (CONT’D)

10.4.3 BILLED NUMBER SCREENING (BNS)

A. Description

BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Callers attempting to place a collect or third number billed call using a BNS number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed.

B. Terms and Conditions

1. BNS is subject to the availability of facilities.

2. Collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority (BVA) data base.

3. Provision of BNS does not alleviate customer responsibility for completed toll calls.

4. BNS may be used with other Company toll screening/blocking services (e.g., Toll Restriction, Blocking for 10XX1+10XX011+, etc.).

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Business RTVXQ $6.50</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>• Residence RTVXQ 6.50</td>
<td>–</td>
<td>(N)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (CONT’D)

10.4.4 TOLL RESTRICTION SERVICE

A. Description

Toll Restriction prevents access to the toll network, including access to 900-type toll services. COMPLETE-A-CALL is not available on a toll restricted line. When customers dial 0 or 1 from a restricted line the call will be diverted to a Company provided intercept announcement.

B. Terms and Conditions

1. Toll Restriction is offered only in central offices capable of providing the service.

2. Refer to the appropriate sections for other types of Toll Restriction offerings.

3. Provision of Toll Restriction service does not alleviate customers' responsibility for payment of completed toll calls.

4. Access to 800/800-type toll services will be allowed.

(M) Material moved from Sheet 2.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
# 10. MISCELLANEOUS SERVICE OFFERINGS

## 10.4 SCREENING/RESTRICTION SERVICES

### 10.4.4 TOLL RESTRICTION SERVICE (CONT'D)

C. Rate and Charges

Charges and rates for this service are in addition to the charges and rates for the class, type and grade of service furnished.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Each individual line or trunk equipped</td>
<td>RTY $24.00</td>
<td>$3.00</td>
</tr>
<tr>
<td>Residence</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Each individual line equipped</td>
<td>RTY —</td>
<td>3.00 (I)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (CONT’D)

10.4.5 PAY PER CALL RESTRICTION

A. 900 Service Access Restriction

1. Description

900 Service Access Restriction prevents access to the 900 network. When clients dial a 900 number from a restricted line, the call will be diverted to a Company provided intercept announcement.

2. Terms and Conditions

a. 900 Service Access Restriction is offered only where central office facilities permit.

b. 900 Service Access Restriction is only available on directly dialed calls.

c. 900 Service Access Restriction is available on the following local business lines: flat, measured, PBX (including deny terminating), Centrex and CENTRAFLEX. Other classes of service may be available on a case-by-case basis.

d. No charge applies to remove 900 Service Access Restriction.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES
10.4.5 PAY PER CALL RESTRICTION
A. 900 Service Access Restriction (Cont'd)

3. Rates and Charges

Charges and rates for this service are in addition to the charges and rates for the class, type and grade of service with which it is associated.

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Each business line equipped</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Initial installation</td>
<td>RTVXN</td>
<td>–</td>
<td>–</td>
</tr>
<tr>
<td>- Subsequent installation on same line for the same service</td>
<td>RTVXN</td>
<td>$7.50</td>
<td>–</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES (CONT'D)

10.4.7 BLOCKING FOR 10XXX1+/10XXX011+

A. Description

This service prevents 10XXX1+ and 10XXX011+ calls from being completed. Blocked calls will be routed to an announcement.

B. Terms And Conditions

1. This service is offered subject to the availability of existing central office facilities.

2. Provision of 10XXX1+/10XXX011+ Blocking does not alleviate customer responsibility for completed toll calls.

3. Other toll restriction type services are available to customers subscribing to 10XXX1+/10XXX011+ Blocking.

C. Rates And Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Per line, trunk line or NAF arranged</td>
<td>RTVXY</td>
</tr>
</tbody>
</table>

10.4.8 INTERNATIONAL BLOCKING SERVICE

A. Description

International Blocking Service which provides end office blocking of customer internationally direct-dialed (i.e., 011+ and 10XXX-011+ or 101XXXX-011+) calls and routes them to a recorded announcement is provided to business and residence customers, subject to the terms and conditions defined in Section 13.16 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.

B. Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Per line arranged</td>
<td>RBVXC</td>
</tr>
</tbody>
</table>

10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.2 SPECIAL BILLING NUMBER SERVICE

A. Description

Special Billing Number service is furnished in connection with individual line, PBX or dial switching system service.

The service furnishes to a customer, monthly, a separate listing of toll telephone messages for each special billing number used in placing calls.

B. Rates And Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>BLN</td>
<td>$5.00</td>
<td>$5.00</td>
</tr>
</tbody>
</table>

(K) Material moved to Sheet 23.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.4 REVERSE BILLING SERVICE

A. Description

Reverse Billing service is furnished in conjunction with individual business line, PBX, Centrex-Type or dial switching system services. It is provided for business customers who have a requirement for accepting a large volume of incoming toll calls on which they desire to pay the charges.

The service furnishes to a customer, monthly, a separate identification of message toll calls billed to each exchange access line or group of lines. The separate identification applies to message toll calls placed to the access line or group of lines on a direct distance dialed and/or operator handled sent-paid basis, originating in Company exchanges only. These calls are rated at the applicable toll rates outlined in Section 6 of the Exchange and Network Services Catalog. They are billed to the called telephone number rather than the telephone number from which the calls originate.

B. Terms and Conditions

Calls to the reverse billing service number must originate from non-coin telephones.

C. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Basic Service</td>
<td>RBB</td>
<td>$205.00</td>
</tr>
<tr>
<td>2. Reverse Billing Service access line or group of lines, each[1]</td>
<td>RBA</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] Applies in addition to the charge for the station service of the class, type or grade ordered.

(K) Material moved to Sheet 24.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.5 STATEMENT BILLING SERVICE

A. Description

Statement Billing is a service in which the Company performs the administrative functions required by a customer to sort a Company bill; allocates discrete items on the original bill into separate statements, identifying charges allocatable to those departments (or other organizational entities as defined by the customer); distributes the bill allocation statements; and receives and processes payments from those entities.

The basic service is designed to perform those functions in a specific manner with CENTRON service bills. At additional charge(s), the service may be customized to meet different needs, if the needs identified are compatible with the established service's system requirements.

B. Terms And Conditions

1. Service may be subscribed to on month-by-month or a twenty-four month agreement basis.

2. Responsibility for timely, total payment of the entire bill remains with the customer subscribing to the service.

3. If agreeable to the subscribing customer, Statement Billing service may be transferred to one or more of the departments or entities being served.

4. Rearrangement of basic service will be provided at the discretion of the Company if needs are compatible with established service. Rates for a modified version will be developed if the Company deems the costs of the requested changes differ significantly from the basic service. The Company reserves the right to decline to provide requested rearrangement(s) when the customization required is not compatible.

5. The Company may make changes to the original bill and/or Statement Billing format as required without advance notice to the customer. Every reasonable effort will be made to identify such changes and notify customers in advance.

6. Bill detail will not include data which is not normally included on the original bill.

[1] This sheet cancels and moves Original Sheets 9.1 through 9.6 to Sheets 40 and 47-51 respectively.

(K) Material moved to Sheet 25.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.5 STATEMENT BILLING SERVICE

B. Terms And Conditions (Cont'd)

7. Statement Billing recreations requested by the customer for whatever reason will be provided at additional charge, that shall be not less than the cost(s) incurred by the Company, if operating conditions permit. In such cases, charges will be identified and presented for customer approval prior to work being initiated.

8. A printed paper statement, delivered by U.S. mail, will be standard. Alternative media or delivery forms may be provided at customer request for additional charge(s) if operating conditions permit.

9. If the service is cancelled by a customer prior to completion of a twenty-four month agreement for service, the customer will be liable for the remaining portion of recurring and nonrecurring charges.

10. Service will be implemented upon execution of a Statement Billing agreement.

C. Rates And Charges

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>

1. Statement Billing Service

   • Month-to-month basis, per customer
     - First ten entities $250.00 $ 35.00
     - Each additional 25.00 3.50

   • Twenty-four month agreement, per customer
     - First five entities 75.00 15.00
     - Each additional 15.00 3.00

2. Rates for rearrangement of statement or bill information to meet specific customer requests for format changes will be developed on an individual contract basis, subject to approval of the commission.

(K) Material moved to Sheet 52.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.7 SUMMARY BILLING SERVICE

A. Description

Summary Billing service is an arrangement that would allow customers having more than one bill to group them, with one summary, payment document, and bill date for all of the bills designated by the customer as a summary group.

This service will be provided to customers with more than one bill, in one or more exchanges, when the bills identified as a group are billed in the same state.

B. Terms And Conditions

1. Summary bills must be current. If a summary bill becomes delinquent, the summary bill may be dismantled and each bill treated individually.

2. The bill name of the party responsible for the bill(s) must be the same for all bills included in the summary bill, if bill name changes are required, applicable supersedure charges will apply.

3. Summary bills may include bills for services in the categories of:

• Business  
• AT&T only  
• Public Access Lines  
• Farmer Line business and Farmer Line residence services  
• Residence  

4. Summary bills will only be provided for bills prepared by a mechanized billing system. Bills that are manually prepared cannot be included in a summary bill.

5. The bill date assigned to a summary bill will be selected by the Company. The Company will attempt to accommodate dates requested by customers when it is operationally feasible.

6. The summary bill will show all money owing on the bills included. It will contain a payment document for the entire summary bill.

(K) Material moved to Sheet 53.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE
10.5.7 SUMMARY BILLING SERVICE

B. Terms And Conditions (Cont'd)

7. The summary bill will contain a current charges section that summarizes the various charges for all the included bills; i.e., monthly rate would be the total monthly rate for all included bills, order activity would be the total billing for order activity for all included bills, etc.

8. A summary of adjustments section will list each bill that had an adjustment, and the amount of the adjustment.

9. A summary of bills section will list each bill and the amount billed for each, and some additional bill information.

10. The individual bills will be included with the summary bill.

11. Changes affecting bill dates in a summary bill will become effective no sooner than the bill period following that one in which the change(s) were made.

12. The Company may make changes to the bill and/or summary bill format as required without advance notice to the customer.

13. Bill detail included on the summary bill will not include data which is not normally included on the individual bill.

14. Summary bill recreations requested by the customer for whatever reason will be provided if operating conditions permit.

15. The standard delivery method will be by U.S. mail.

16. If the customer cancels the order for Summary Billing prior to the receipt of the first summary bill, the customer will be liable for the nonrecurring charges.

17. This service is offered where operating conditions permit.

(K) Material moved to Sheet 54.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.7 SUMMARY BILLING SERVICE

B. Terms And Conditions (Cont'd)

18. No charge applies for the initial establishment of Summary Billing service or for the addition of a new service to an existing summary bill.

19. A subsequent rearrangement charge will apply to:

• Each established account added to an established summary bill. (An established summary bill is one for which the initial summary bill has been rendered.)
• Each subaccount removed from a summary bill.
• Each subaccount moved from one summary bill to another.

C. Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUM</td>
<td>$20.00</td>
</tr>
<tr>
<td>D99</td>
<td>5.00</td>
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</tbody>
</table>

(K) Material moved to Sheet 55.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.8 TOLL MESSAGE DETAIL SERVICE

A. Description

Toll Message Detail service is an arrangement furnishing detailed billing information pertaining to a customer's account(s) and is not represented to be a duplicate of regular telephone bills.

This service will be provided to a single customer with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Washington where facilities and operating conditions permit.

B. Terms And Conditions

1. Bill detail for message toll billing will be provided on a recurring monthly basis. Certain types of calls will be excluded, such as:

   • Calls requiring manual entry on the bill.
   • Optional calling service when detail is not available.
   • Interexchange Receiving Service (Zenith) messages are reproduced in summary only.

2. Toll Message Detail service can be arranged to provide extraction for media delivery up to four times per month. Each magnetic tape extraction will be contained on a single tape. Each media delivery can contain the prior month's messages for any number of telephone accounts closing since the last bill extraction date.

3. Each telephone number account extracted will provide the message toll service detail for the full bill period preceding extraction date.

4. Each arrangement of accounts provides for one billing and one mailing address.

(K) Material moved to Sheet 56.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE
10.5.8 TOLL MESSAGE DETAIL SERVICE

B. Terms And Conditions (Cont'd)

5. For each billing service arrangement for magnetic tape the customer will specify one blocking size, one tape record size and one data set name, with format limits imposed by the Company.

6. Media will be mailed first class with return receipt requested.

7. Tape and/or cards will not be packaged with the regular monthly bill.

8. Recreated extractions of tape or cards requested by the customer will be provided, if operating conditions permit, at charges based on actual costs. The customer must notify the Company within one month of the original output date. Partial extractions will not be possible.

9. The Company will determine the record description, and reserves the right to change record format with two months notice to the customer.

10. When exchange telephone service is discontinued, bill detail will be provided for the last (final or closing) bill.

11. These arrangements will be furnished only to the customer or authorized representative.

12. Liability for errors in the magnetic tape is limited to the monthly rate for the arrangement during the month in which the error occurred.

13. This arrangement is not represented to be a reconciliation of the Company's regular billing nor will the Company be responsible for any reconciliation between the media provided and its regular billing.

14. Each arrangement of accounts provides for one form of media, magnetic tape.

15. If a customer has more than one account arranged under one toll message detail billing service one account must be designated as the pilot account. The monthly rate for the appropriate arrangement will be billed to the pilot account.

(K) Material moved to Sheet 57.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.8 TOLL MESSAGE DETAIL SERVICE (CONT'D)

C. Rates And Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. Bill detail for Message Toll

- Magnetic Tape Arrangement
  - First extraction $Y18 $280.00 $76.00
  - Additional extraction per month, each $Z18 -- 26.00
  - Message, each $N/A -- 0.02

2. Subsequent Rearrangement

A subsequent rearrangement charge will apply individually for:

- Each telephone account added or changed.
- Each change of miscellaneous billing name and/or address.
- Each change of mailing name and/or address of magnetic tape.
- Each change in service, i.e., change between PBX and Centrex.
- For magnetic tape, for each change of blocking size, tape record size, and/or data set name.
- Each change of date that tape will be produced.
- Each account changed to include listings of line summaries of calls made to Directory Assistance.

Any combination of these changes will be billed the subsequent rearrangement charge per account added or changed, not to exceed the nonrecurring charge that applies to establish the service.

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subsequent Rearrangement $21.00</td>
</tr>
</tbody>
</table>

(K) Material moved to Sheet 58.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.9 OUTWARD WIDE AREA TELECOMMUNICATIONS SERVICE (OUTWATS) MESSAGE DETAIL SERVICE

A. Description

OUTWATS Message Detail Service is an arrangement furnishing message detail information pertaining to a customer's OUTWATS line(s) and is not represented to be a duplicate of regular WATS billing.

This service will be provided to a single customer, upon request, with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Washington, where facilities and operating conditions permit.

B. Terms And Conditions

1. Message Detail consists of call-by-call records from the customer's OUTWATS lines. The call detail records include:
   - Date
   - WATS billing number
   - Length of call
   - To number
   - From number
   - Revenue accounting code
   - Time of day

2. Advance notice of ten business days prior to the end of the WATS billing period is required for preparation of the data.

3. Information is provided only for outward interstate or intrastate WATS, by WATS billing period.

(K) Material moved to Sheet 59.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE
10.5.9 OUTWARD WIDE AREA TELECOMMUNICATIONS SERVICE (OUTWATS) MESSAGE DETAIL SERVICE

B. Terms And Conditions (Cont'd)

4. Bill detail will:
   a. Be available by pilot or related telephone number as designated in Company records.
   b. Include all OUTWATS lines related to the same billing number.
   c. Be provided on magnetic tape or paper printout.
   d. Be provided only in the same format as is normally found in accounting message file. There will be no rating, rearrangement, summarization or special processing of the data.

5. A preparation charge will apply for each month message detail is requested on each billing number.

6. Each arrangement provides for one form of media, magnetic tape or paper printout provided for one billing and one mailing address.

7. Recreated extraction of tape or printout requested by the customer will be provided at the appropriate rate per message, if operating conditions permit. The customer must request the recreated extraction within one month of the WATS billing period. Partial extractions will not be possible.

8. The Company will determine the record description and reserves the right to change record format.

9. For each OUTWATS Message Detail arrangement on magnetic tape, the customer will specify one blocking size, one tape record size and one data set name with format limits imposed by the Company.

10. Tape or paper printouts will not be packaged with the regular monthly bill.

11. Media will be mailed first class with return receipt requested.

(K) Material moved to Sheet 60.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.9 OUTWARD WIDE AREA TELECOMMUNICATIONS SERVICE (OUTWATS)
MESSAGE DETAIL SERVICE

B. Terms And Conditions (Cont'd)

12. Charges for this service will be billed on a miscellaneous bill.

13. This service will be furnished only to the customer or authorized representative.

14. Liability for errors in the media is limited to the monthly rate for the service during the month in which the error occurred.

15. This service is not represented to be a reconciliation of the Company's regular billing nor will the Company be responsible for any reconciliation between the media provided and its regular billing.

C. Rates And Charges

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
</table>

- Bill Detail for Magnetic Tape Arrangement
  - Preparation Charge $95.00
  - Each Magnetic Tape — $22.00
  - Per Message — 0.02

- Bill Detail for Paper Printout Arrangement[1]
  - Preparation Charge 95.00
  - Per Message — 0.03

[1] Media may be provided in a combination of arrangements, i.e., magnetic tape and paper printouts. The alternative arrangement(s) will be charged for at the appropriate rate per message. In the case of magnetic tape, the magnetic tape charge will also apply. Only one preparation charge will apply per WATS line per month.

(K) Material moved to Sheet 61.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE (CONT'D)

10.5.10 CUSTOMER DATA ENHANCED SERVICE

A. Description

Customer Data Enhanced Service is an arrangement which will provide a customer detail pertaining to the regular monthly bill. The detail will be provided via a fielded magnetic tape.

This service will be provided to customers with one or more accounts, in one or more exchanges, within the territory served by the Company within the State of Washington.

B. Terms And Conditions

1. Bill detail will be fielded, (data always located in a particular position of a record), as produced at bill extraction.

2. Data, as produced at bill extraction time, will be sorted by department code. Included will be:

   a. Regular Monthly Billing

      • Current month's charges (including directory listings, directories, etc.) not broken down by department code

      • Other charges and credits (service order activity)

      • Adjustments (by account only, not broken down by department)

      • Detail of toll charges

      • Summary of total toll charges, as billed

   b. Customer service record detail of the bill

   (K) Material moved to Sheet 62.
Qwest Corporation
Catalog No. 2
Washington

SECTION 10
ORIGINAL SHEET 21

Effective: February 1, 2008

10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE

10.5.10 CUSTOMER DATA ENHANCED SERVICE

B. Terms And Conditions (Cont'd)

3. Customers wishing to subscribe to Customer Data Enhanced service will sign a letter of intent twenty-one days prior to the delivery of the first tape. Billing will commence with the month of the first tape. Tape delivery will be provided up to four times per month.

4. The Company may make changes to the bill/tape format as required without advance notice to the customer.

5. Bill detail will only include data which have been prepared by a mechanized billing system. Data that are manually billed cannot be included.

6. The customer will be required to arrange with the Interexchange Carrier(s) (IC) to which they subscribe for toll totals to be included on the magnetic tape. The long distance interexchange message totals can only be provided when the carrier(s) subscribe to billing and collection services listed in the Washington Catalog.

7. Tape recreations requested by the customer for whatever reason will be provided if operating conditions permit. The customer must notify the Company within fifteen calendar days of original output to request recreated tape. Partial extractions will not be available.

8. The standard delivery method will be certified U.S. mail with return receipt. Delivery via other means must be arranged by the customer, at the customer's expense.

9. Tapes shall be returned to the Company within ninety days of the delivery date or a replacement tape charge will apply. Damaged or mutilated tapes will be assessed the replacement tape charges.

10. If the customer cancels the order for Customer Data Enhanced Service prior to receipt of the first tape, the customer will be liable for any costs incurred by the Company.

(N) NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.5 SUPPLEMENTAL BILLING SERVICE
10.5.10 CUSTOMER DATA ENHANCED SERVICE (CONT’D)

C. Rates And Charges

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Magnetic tape of bill detail</td>
<td>$1,000.00</td>
<td>$600.00</td>
</tr>
<tr>
<td>- Per record</td>
<td>$0.00</td>
<td>0.0010</td>
</tr>
<tr>
<td>• Recreated Tape</td>
<td>150.00</td>
<td></td>
</tr>
<tr>
<td>• Subsequent rearrangement</td>
<td>30.00</td>
<td></td>
</tr>
<tr>
<td>• Replacement tape</td>
<td>[1]</td>
<td></td>
</tr>
</tbody>
</table>

A subsequent rearrangement charge will apply individually for:

- Each telephone account added or changed
- Each change of miscellaneous billing name and/or address
- Each change of mailing name and/or address of magnetic tape

Any combination of these changes will be billed the subsequent rearrangement charge per account added or changed, not to exceed the nonrecurring charge that applies to establish the service.

10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS

A. Caller Identification Blocking - Per Call

1. Description

Caller Identification Blocking - Per Call, enables a customer to control the disclosure of their name and/or telephone number to a subscriber of Caller identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.

2. Terms And Conditions

a. Liability

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.

3. Rates And Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>–</td>
</tr>
</tbody>
</table>

(M) Material moved from Sheet 7.
10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS (CONT’D) (M)

B. Caller Identification Blocking - Per Line (M)

1. Description (M)

Caller Identification Blocking - Per Line provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code, *82 or 1182 on rotary phones, before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

If a line is equipped with Caller Identification Blocking - Per Line, the name and number of that line will not be delivered to any subscriber of Caller Identification. Poison control centers, hospitals, medical centers and others who might use Caller Identification will not be able to identify callers with Caller Identification Blocking - Per Line who need assistance. E911 is not affected.

2. Terms And Conditions (M)

a. Liability (M)

The Company cannot guarantee that Caller Identification Blocking will be successful. The Company shall not be liable for any damages whether consequential, incidental, or special.
10. MISCELLANEOUS SERVICE OFFERINGS

10.7 CALLER IDENTIFICATION BLOCKING OPTIONS
B. Caller Identification Blocking - Per Line (Cont'd)

3. Rates And Charges

Customers who choose Caller Identification Blocking - Per Line for the first time, or when one of the following conditions occurs, will not be charged the nonrecurring charge:

• The customer is ordering new exchange access line service (See Section 5).

• The customer is moving their exchange access line service from one address to another address within Washington.

Caller Identification Blocking - Per Line will always be provided free to law enforcement, domestic violence agencies, and crisis intervention agencies (including sexual abuse agencies).

Upon certification by domestic violence agencies, crisis intervention agencies or sexual abuse agencies, volunteers working for those agencies also qualify for free line blocking.

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Caller Identification Blocking - per line, first time</td>
<td>(C)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per line</td>
<td>NKM</td>
<td>$ 0.00</td>
<td>–</td>
</tr>
<tr>
<td>b. Caller Identification Blocking - per line, subsequent</td>
<td>(C)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Per line</td>
<td>NKS</td>
<td>13.00</td>
<td>–</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.8 NETWORK CONNECTING ARRANGEMENTS

10.8.8 SELECTIVE RINGING MODULE

A. Description

The selective ringing module is a hardware item that is mounted between the protector and the Standard Network Interface (SNI) to condition a party line for tip or ring signalling. Use of this unit eliminates the need to rewire telephones for connection to party lines and enables the customer to use a broader array of registered telephone equipment with party line service.

B. Terms And Conditions

1. The party line customer has two options in connecting a telephone set to a party line:
   - The customer may arrange to have the telephone set rewired by an authorized vendor.
   - The customer may elect to have the Company install the selective ringing module at the charges listed below.

2. In the Company areas where facilities are inadequate to provide single party service, the selective ringing module will be provided at no charge initially. At such time as single party service is made available, the customer will have the option of upgrading or paying the onetime charge for the selective ringing module.

3. If a selective ringing module is required due to a facilities rearrangement or line transfer that the Company must perform, the selective ringing module will be provided at no charge.

C. Charges

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selective ringing module</td>
<td>NRO</td>
<td>$56.00</td>
</tr>
</tbody>
</table>

[1] Installation will be performed at estimated costs in addition to the charge shown above.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

A. Description

1. Message Delivery Service (MDS) transmits call information pertaining to all incoming calls to a MDS customer's Multiline Hunt Group (MLHG). This information includes the following:
   - The called directory number. (10 digits where available.)
   - The calling directory number (if the calling number is in the same central office switch as the customer; or from other central offices if technically available; 10 digits where available).
   - The reason for forwarding on forwarded calls, such as busy or don't answer.

2. This information is transmitted to the customer via a Call Data Input/Output Central Office Facility between the central office switch and the customer's equipment at the customer's premises.

3. This service enables the customer to identify the called client on forwarded calls and provide personalized answering responses to those customers' calls. Additionally, the identity of the calling directory number (if the calling number is available) will allow the customer to provide more personalized answering to the caller.

B. Terms And Conditions

1. The customer must have a MLHG in the same central office switch where the Call Data Input/Output Central Office Facility terminates that is used to transmit call information and the customer client telephone number. Under certain circumstances, the MLHG may be provided from a remote switch served by the central office where the Call Data Input/Output Central Office Facility terminates at the discretion of the Company.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

B. (Cont'd)

2. A Call Data Input/Output Central Office Facility is required between the central office and the customer's equipment that receives the call related information and/or generates a message waiting indication activation/deactivation request.

3. Signaling on the data link (private line) is ASCII asynchronous.

4. More than one customer MLHG may be served by the same Call Data Input/Output Central Office Facility as long as the customer's equipment can interpret the data transmitted.

5. When used in conjunction with Message Waiting Indication-Audible, Visual or Audible/Visual, the customer must have compatible message desk customer-premises equipment.

6. A Voiceband/Data Circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises, to provide call information and/or message waiting indication.

7. MDS will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.

8. MDS can be resold.

9. MDS is for use with Voice Messaging service and/or for intrasystem call routing purposes only.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

B. (Cont'd)

10. The customer is required to provide the modem or channel interface equipment at the customer premises end of the Call Data Input/Output Central Office Facility.

11. It is the customer's responsibility to ensure that requests from the customer's CPE to activate or deactivate Message Waiting Indication (via the Call Data Input/Output Central Office Facility) shall be made only for end user client's telephone numbers equipped with a Message Waiting Indication feature. Repeated invalid activation or deactivation requests for the same telephone number may adversely affect the network and, therefore, shall be considered as a CPE trouble condition.

12. A message waiting indication activation/deactivation request will be effective only for customers in the same central office switch where the Call Data Input/Output Central Office Facility terminates.

C. Rates And Charges

1. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

2. The nonrecurring charge to change the service is the same as the charge to install it.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>FCX</td>
<td>$400.00</td>
<td>$450.00</td>
</tr>
<tr>
<td>FHZPA</td>
<td>150.00</td>
<td>15.00</td>
</tr>
<tr>
<td>MBH</td>
<td>5.00</td>
<td>3.75</td>
</tr>
</tbody>
</table>

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.1 MESSAGE DELIVERY SERVICE (CONT'D)

D. Message Delivery Service - Interoffice

1. Description

   a. Message Delivery Service - Interoffice (MDSI) transmits call related information pertaining to all incoming calls to an MDSI customer's multiline hunt group. This information includes the following:

      (1) The 10 digit called directory number.

      (2) The 10 digit calling directory number (if the central office switch that serves the calling party is connected to the same Signaling System 7 (SS7) network as the central office serving the MDSI customer and is equipped with the proper software).

      (3) The reason the call was forwarded (e.g. busy line, don't answer, all calls forwarded) or that the call was direct dialed.

   b. The central office ("host" office) that serves the MDSI customer may receive call related information from their clients in other central offices that are connected via SS7 trunks and contain the proper software.

2. Terms And Conditions

   a. The customer must have a Multiline Hunt Group (MLHG) in the same central office switch (or a subtending remote switch module if technically possible without adverse network impacts) where the data link (private line) terminates that is used to transmit call related information to the customer's premises equipment.

   b. A voiceband/data circuit (or equivalent) is required in addition to the Call Data Input/Output Central Office Facility to provide signaling between the central office and the customer's premises.

   c. Message Delivery Service - Interoffice will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.1 MESSAGE DELIVERY SERVICE

D.2. (Cont'd)

d. The Company reserves the right to limit growth of an existing service arrangement or the installation of a new service arrangement based on available capacity of the serving central office switch and/or its associated network connection.

3. Rates And Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The Nonrecurring Charge to change the service is the same as the charge to install it.

c. The rates and charges are as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Data Input/Output Central Office Facility, each</td>
<td>FCX</td>
<td>$400.00</td>
</tr>
<tr>
<td>Per Multiline Hunt Group terminating in Call Data Input/Output Facility, each</td>
<td>FHGPA</td>
<td>275.00</td>
</tr>
<tr>
<td>Call Data - Interoffice, each line arranged</td>
<td>M4H</td>
<td>5.00</td>
</tr>
</tbody>
</table>

(NOTICE)

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.2 MESSAGE WAITING INDICATION

A. Message Waiting Indication - Audible

1. Description

Message Waiting Indication-Audible is a feature whereby subscribing customers of Message Delivery Service (MDS) will hear an audible interrupted tone, when lifting the receiver, giving an indication of a message waiting for the customer at the customer's chosen MDS provider. The tone will be initiated by the provider over the customer's telephone line. The customer may call the provider for their message or ignore the tone and place a call. The tone will continue until the message has been retrieved.

2. Terms And Conditions

a. Each provider customer subscribing to Message Waiting Indication-Audible must have their line programmed to accept Message Waiting Indication-Audible.

b. The provider must subscribe to MDS in order to provide this feature. See Message Delivery Service in 10.10.1.

c. Message Waiting Indication-Audible can be resold.

3. Rates And Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The nonrecurring charge applies per request on a per line basis to establish or change this service.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION

A.3. (Cont'd)

c. One nonrecurring charge will apply when Message Waiting Indication-Audible and Custom Calling Services features are ordered at the same time, for the same customer, on the same line. See Custom Calling Services in Section 5.4.3.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>MWW</td>
<td>$11.00</td>
<td>$0.25</td>
</tr>
<tr>
<td>MWW</td>
<td>7.00</td>
<td>0.05</td>
</tr>
</tbody>
</table>

d. Each customer line arranged

- Business
- Residence

B. Message Waiting Indication - Visual

1. Description

Message Waiting Indication-Visual is a feature whereby subscribing customers will see a visual alerting signal giving an indication of a message waiting for the customer at the customer's chosen Message Delivery Service provider (provider). The signal will be initiated by the provider over the telephone line of the provider's customer. The customer may call the provider for the message or ignore the signal and place a call. The signal will continue until the message has been retrieved. The provider or customer must provide the visual device.

2. Terms And Conditions

a. Each provider customer subscribing to Message Waiting Indication-Visual must have the line programmed to accept Message Waiting Indication-Visual.

b. The provider must subscribe to Message Delivery Service in order to provide this feature.

c. Message Waiting Indication-Visual can be resold.

d. Message Waiting Indication-Visual is available only where facilities and operating conditions permit.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

10.10.2 MESSAGE WAITING INDICATION

B. Message Waiting Indication - Visual (Cont’d)

3. Rates and Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The nonrecurring charge applies for each request on a per line basis to establish or change this service.

c. One nonrecurring charge will apply when Message Waiting Indication and Custom Calling features are ordered at the same time, for the same customer, on the same line. See Custom Calling Services listed in 5.4.3.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>MV5</td>
<td>$13.00</td>
<td>$0.85</td>
</tr>
<tr>
<td>MV5</td>
<td>11.00</td>
<td>0.25</td>
</tr>
</tbody>
</table>

d. Each customer line arranged

- Business
- Residence
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.2 MESSAGE WAITING INDICATION (CONT’D)

C. Audible/Visual

1. Description

Message Waiting Indication - Audible/Visual is a feature whereby a subscriber will hear an audible interrupted tone when lifting the telephone receiver and see a visual alerting signal giving an indication of a message waiting. The signal will be initiated by the subscriber's Message Delivery Service provider, or other provider source capable of initiating the signal, over the subscriber's telephone line. The subscriber may call the provider for their message or ignore the signal and place a call. The tone and visual signal will continue until the message has been retrieved. The provider or subscriber must provide the visual device.

2. Terms And Conditions

a. Each subscriber must have their line programmed to accept Message Waiting Indication - Audible/Visual.

b. The provider must subscribe to Message Delivery Service or other source capable of initiating the signal in order for this feature to function.

3. Rates And Charges

a. The rates and charges for this service are in addition to all rates and charges for the associated underlying service.

b. The nonrecurring charge to change the service is the same as the charge to install it.

c. Only one nonrecurring charge will apply when Message Waiting Indication - Audible/Visual and Custom Calling features are ordered at the same time, for the same customer, on the same line.

<table>
<thead>
<tr>
<th>USOC</th>
<th>SERVICE &amp; EQUIPMENT CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>M1W</td>
<td>$13.00</td>
<td>$0.30</td>
</tr>
<tr>
<td>M1W</td>
<td>13.00</td>
<td>1.10</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT' D)

10.10.4 TRAFFIC DATA REPORT SERVICE

A. Description

Traffic Data Report Service (TDRS) provides customers a summary of their traffic data on certain network facilities, e.g., individual access lines, Multiline Hunt Groups, trunk groups, network access registers, CENTRON system features, etc. Reports are available on a one week, a one month or on an ongoing basis.

B. Definitions

Overflow (Attempt Failures)

Provides a count of the number of times incoming calls attempted to reach an access line or group but found all lines busy.

Peg Count

Provides a count of all calls to an access line or group. In certain central offices and on certain facilities, specific peg count reports are available for abandon, attempt, delay in-only, out-only, etc.

Usage

Provides the measurement of usage, expressed in CCS (hundred call seconds), that a facility was in use.

C. Terms And Conditions

1. TDRS is available where central office facilities permit.

2. Data included in each TDRS study, i.e., usage, peg count and overflow, is contingent upon the facility or feature being studied and upon the type of central office switch.

3. Weekly reports begin on Sunday and end on the following Saturday. The customer specifies the hours and consecutive days to be included in each report.
Qwest Corporation
Catalog No. 2
Washington

SECTION 10
Original Sheet 37

EXCHANGE AND
NETWORK SERVICES
Effective: February 1, 2008

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.4 TRAFFIC DATA REPORT SERVICE
C. Terms And Conditions (Cont'd)

4. TDRS studies provided at rates and charges specified in D. following, will contain data that is at least ninety percent complete. Studies that are less than ninety percent complete will be treated as follows:

a. One week reports
   - Customer accepts incomplete report
     - Issue credit adjustment, per D. following, towards nonrecurring charge.
     - Customer does not accept incomplete report
     - Reschedule another week at no additional charge, or adjust customer bill; no charge for report.

b. One month and ongoing reports
   - Customer accepts incomplete weekly report
     - Issue credit adjustment, per D. following.
   - Customer does not accept incomplete report
     - Reschedule another week at no additional charge, or adjust customer bill for incomplete week.

c. Terms and conditions, specified in a. and b. preceding, constitute the customer's sole recourse for incomplete reports.

5. Ongoing and monthly reports are produced on a weekly basis.

6. Monthly reports contain a minimum of four weeks (consecutive) of data.

7. The minimum service period (billing) for TDRS is as follows:

<table>
<thead>
<tr>
<th>REPORT DURATION</th>
<th>MINIMUM SERVICE PERIOD</th>
</tr>
</thead>
<tbody>
<tr>
<td>One week</td>
<td>One week</td>
</tr>
<tr>
<td>One month</td>
<td>One month</td>
</tr>
<tr>
<td>Ongoing</td>
<td>Two months</td>
</tr>
</tbody>
</table>

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 10. MISCELLANEOUS SERVICE OFFERINGS

#### 10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES

#### 10.10.4 TRAFFIC DATA REPORT SERVICE (CONT'D)

D. Rates And Charges

TDRS will be provided at the following rates and charges:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>TFDO1</td>
<td>$ 30.00</td>
<td>–</td>
</tr>
</tbody>
</table>

- **Service Establishment Charge, per account, per order**
- **TDRS study, per facility, i.e., individual access line, group or queue**
  - One week: TFPAW 120.00
  - One month: TFPAM 210.00
  - Ongoing: TFPAO 90.00 $120.00

- **TDRS study for dedicated common block features/measurements**
  - One week: TFPBW 500.00
  - One month: TFPBM 950.00
  - Ongoing: TFPBO 350.00 600.00

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.4 TRAFFIC DATA REPORT SERVICES

D. Rates And Charges (Cont'd)

CREDIT ADJUSTMENT

- Credit adjustment applicable when a customer accepts a less than 90 percent complete weekly report

- Each facility study
  - One week $30.00
  - One month 15.00
  - Ongoing 10.00

- Each dedicated common block features/measurements study
  - One week 135.00
  - One month 60.00
  - Ongoing 40.00
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT’D)

10.10.5 RESERVED

(C)

(D)

(D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT’D)

10.10.8 BUSINESS CONTINGENCY SERVICE

A. Business Continuation Routing

1. Description

Business Continuation Routing provides the customer with the ability to activate a predefined business continuity telecommunications service through the use of a Telephone User Interface (TUI) menu. Business Continuation Routing will provide call redirection to one of two telephone numbers that have been preselected by the customer to be part of their Business Continuation Routing Plan. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using one of two forwarding options, Option A or Option B. Only one option can be activated at any point in time. Business Continuation Routing is available on PBX trunks, business exchange access lines, Single Line ISDN lines, Centrex type station lines, DSS Basic trunks and DID numbers.

2. Definitions

Service Establishment

The administration of the initial customer service request and testing of the predefined service configuration.

Activation

The act of invoking a pre-established Business Continuation Routing option by the customer.

Occurrence

Each separate occasion that the plan configuration is implemented for activation purposes.

Group

A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is invoked under Option A, all telephone numbers within that group will be redirected to the numbers under Option A.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE
A.2. (Cont’d)

Number Establishment or Number Change Charge

The creation of database elements allowing network forwarding to take place. Includes implementation of and or change to any option of a customer telephone number provisioned in the network.

Telephone User Interface

User interaction with the telephone through the interactive voice response system to enable Business Continuation Routing.

3. Terms and Conditions

a. The Company will furnish Business Continuation Routing where facilities permit.

b. A maximum of 100 numbers per wire center, per customer is allowed.

c. The Company reserves the right to invoke a throttling process that could block calls in order to protect the network from extraordinary traffic loads. Extreme call loads could be hazardous to our network.

d. Business Continuation Routing may be activated 24 hours a day, seven days a week by notifying the Company.

e. The telephone numbers where the calls will be redirected when Business Continuation Routing is invoked must be in place or subscribed to at the same time as Business Continuation Routing.

f. Suspension of service, either full or partial of Business Continuation Routing, is not permitted.

g. Should the customer opt to redirect calls to an intra/interLATA exchange telephone number from the forwarding switch, the customer will be responsible for the selection of the interexchange carrier and all associated rates and charges billed by the interexchange carrier.

h. The Company will not be responsible for verification or working status of telephone numbers chosen by the customer for their option selections.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE
A3. (Cont’d)

i. The customer must redirect all telephone numbers in a group. A group may be a floor, department, building, or some other breakdown other than the whole organization. These groups must be preassigned upon the establishment of the service.

4. Rates and Charges

a. Rates and charges for Business Continuation Routing are in addition to the rates and charges for any other services associated with Business Continuation Routing.

b. Nonrecurring charges will apply when adding or changing services associated with Business Continuation Routing.

c. A Service Establishment charge will apply for Business Continuation Routing.

d. Extraordinary Networking rates and charges will be developed on an individual case basis when unique engineering and/or customer specified dedicated investment is required.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

4. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NON-RECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service Establishment Charge[1]</td>
<td>SEPCS</td>
<td>$150.00</td>
</tr>
<tr>
<td>Service Change Charge[2]</td>
<td>REAKW</td>
<td>50.00</td>
</tr>
<tr>
<td>Number Establishment or Number Change Charge, per number</td>
<td>REAKY</td>
<td>8.50</td>
</tr>
<tr>
<td>Digital Switched Service/Primary Rate Service capability, per DS1 Facility[3,4]</td>
<td>C2RDX</td>
<td>—</td>
</tr>
<tr>
<td>Access Line/Trunk capability, per line and/or trunk[3,4]</td>
<td>C2RLX</td>
<td>—</td>
</tr>
</tbody>
</table>

[1] Applies on initial installation only.

[2] Applies per order when adding additional numbers.

[3] With Digital Switched Service or Primary Rate Service, the customer will be billed the rate associated with the quantity of Digital Switched Facilities (DS1s) or Access Lines (DID numbers), but not both. (C)

[4] Includes the first Company activation occurrence in a 30 day period not to exceed 48 hours of continuous operation. (D)

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10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

4. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NON-RECURRING CHARGE</th>
<th>MONTHLY RATE</th>
<th>DAILY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Activation Charge[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2nd or more occurrences, in a 30 day period or continuance of first occurrence beyond 48 hours of activation</td>
<td>N/A</td>
<td>$100.00</td>
<td>—</td>
</tr>
<tr>
<td>• Group Establishment Charge, per group[2]</td>
<td>SEPCU</td>
<td>50.00</td>
<td>—</td>
</tr>
</tbody>
</table>

[1] Includes the first Company activation occurrence in a 30 day period not to exceed 48 hours of continuous operation. Date for billing purposes is determined when the service is restored to normal condition.

[2] Does not apply to the first group on initial installation.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.11 TRANSFER ARRANGEMENT

A. Description

This arrangement consists of a relay located in a central office which is activated via a separately provided intraoffice channel and premises-located key. This arrangement permits the customer to temporarily disconnect a circuit at one location and transfer service to that circuit to a secondary location.

B. Terms and Conditions

1. An intraoffice channel and an on-premises key are required in addition to the transfer arrangement.

2. This service is provided where facilities are available and subject to equipment limitations.

3. Rates shown below apply only to transfer arrangements utilizing a customer provided key installed on or after December 30, 1982.

C. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transfer Arrangement</td>
<td>TEECP</td>
<td>$13.00</td>
<td>$1.25</td>
</tr>
</tbody>
</table>

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

A. 211 Service

1. Description

211 Service (“211”) is a three-digit local dialing arrangement available in specified areas for the delivery of community information and referral services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services.

2. Terms and Conditions

a. Qwest Corporation will provide 211 Service in Qwest Corporation territory only. To provide 211 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier’s (CLEC) end user, the 211 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

b. This service is provided subject to the availability of the 211 code.

c. 211 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

d. Limitations and use of service apply as stated in Section 2 of this Catalog.

e. Directory listings may be provided for 211 under the terms, conditions, rates and charges specified in 5.7.1 of this Catalog.

f. Access to 211 is not available to the following classes of service:

- 1+
- 0+, 0-(credit card, third-party billing, collect calls),
- 101xxxx,

In addition, operator assisted calls to the 211 subscriber will not be completed.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICES

A.2. (Cont’d)

  g. The 211 subscriber is restricted from selling or transferring the 211 code to an
     unaffiliated entity, either directly or indirectly.

  h. 211 will not provide calling number information in real time to the 211
     subscriber. If the 211 subscriber needs this type of information, the 211
     subscriber must subscribe to a compatible Caller Identification Service as
     specified elsewhere.

  i. Calls to the 211 code that translate to a disconnected number will be routed to
     intercept of the announcement facilities for a maximum of 60 days, when the
     211 provider is a Company subscriber. The announcement provided may refer
     the caller to another telephone number. Callers placing calls to 211 from areas
     where 211 Service is not provided will be advised that the service is not
     available from their number.

  j. Disputes regarding geographic coverage by two or more 211 subscribers will be
     referred to the Washington Utilities and Transportation Commission.

  k. The Company will provision the subscriber’s order within a reasonable time,
     given the complexity of the order. The 211 subscriber will be billed the
     nonrecurring charge when the Company provisions the service.

     If during this period, the 211 subscriber has failed to establish service or decides
     to discontinue service establishment, the 211 code will be recalled and the code
     will be considered available for reassignment. If the network has been
     provisioned for the subscriber, the nonrecurring charges will not be refunded or
     waived.

  l. Only a single seven or ten-digit local number or a single ten-digit toll free
     number may be used as the point-to-number.

  m. 211 Service is provided where facilities permit.

  n. The 211 subscriber should work separately with cellular or wireless companies
     to ascertain whether cellular or wireless customers will be able to reach
     community information and referral services provided by dialing 211.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 NI1 SERVICES
A.2. (Cont’d)

o. 211 will be provided under the following conditions:

(1) The subscriber will subscribe to adequate telephone facilities, both initially and subsequently as required in the judgement of the Company, to handle calls to 211 without impairing the Company’s general telephone service or telephone plant.

(2) The 211 subscriber is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with the service.

(3) The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 211 Services is not allowed.

(5) The 211 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. At the Company’s request, the 211 subscriber will assist in responding to complaints made to the Company concerning the subscriber’s 211 service.

(6) The Company will provide both oral and written notification when a 211 subscriber’s service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 211. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 211 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICES
A.2. (Cont’d)

p. The following conditions apply if the 211 subscriber provides a pre-recorded announcement:

(1) The 211 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The Company’s provision of access to the 211 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 211 subscriber assumes all financial responsibility, according to other specific rates and charges, for all facilities required to connect the recorder-announcement equipment located on the subscriber’s premises.

q. The Company may take all legal and practical steps to disassociate it from 211 subscribers whose business and/or public conduct (whether demonstrated or proposed) generate unacceptable levels of complaints by end users.

r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission, or failure of performance by the Company, its employees or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

s. Calls placed to the 211 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICES
A. 211 Service (Cont’d)

3. Rates and Charges

a. Upon initial deployment the Service Establishment Charge will apply per point-to number in addition to the Central Office Switch Activation Charge per central office translated to the point-to number.

b. 211 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber’s designated premises.

c. The Service Establishment Charge will apply for any change to the point-to number after the initial deployment.

d. Charges applicable to 211 Service are as follows:

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Service Establishment Charge</td>
</tr>
<tr>
<td>• Per Point-to Number</td>
</tr>
<tr>
<td>(2) Central Office Switch Activation Charge</td>
</tr>
<tr>
<td>• Per Central Office Switch translated</td>
</tr>
</tbody>
</table>

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE (CONT’D)

B. 311 Service

1. Description

311 Service (311) is a three-digit local dialing arrangement available in specified areas for the delivery of non-emergency local government services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 311 code is assigned for non-emergency local government services.

2. Terms and Conditions

a. Qwest Corporation will provide 311 Service in Qwest Corporation territory only. To provide 311 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier’s (CLEC) end user, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

b. This service is provided subject to the availability of the 311 code.

c. 311 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

d. Limitations and use of service apply as stated in Section 2 of this Catalog.

e. Directory listings may be provided for 311 under the terms, conditions, rates and charges specified in 5.7.1 of this Catalog.

f. Access to 311 is not available to the following classes of service:

   • 1+,
   • 0+, 0-(credit card, third-party billing, collect calls),
   • 101 XXXX,

   In addition, operator assisted calls to the 311 subscriber will not be completed.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont’d)

   g. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity, either directly or indirectly.

   h. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

   i. Calls to the 311 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 311 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 311 from areas where 311 Service is not provided will be advised that the service is not available from their number.

   j. Disputes regarding geographic coverage by two or more 311 subscribers will be referred to the Washington Utilities and Transportation Commission.

   k. The Company will provision the subscriber’s order with a reasonable time, given the complexity of the order. The 311 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

   If during this period, the 311 subscriber has failed to establish service or decides to discontinue service establishment, the 311 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

   l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-number.

   m. 311 Service is provided where facilities permit.

   n. The 311 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach non-emergency local government services provided by dialing 311.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B.2. (Cont’d)

o. 311 will be provided under the following conditions:

(1) The 311 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to handle calls to 311 without impairing the Company’s general telephone service or telephone plant.

(2) The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 311 Services is not allowed.

(5) The 311 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Company, the 311 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber’s 311 service.

(6) The Company will provide both oral and written notification when a 311 subscriber’s service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 311. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 311 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
B.2. (Cont’d)

p. The following conditions apply if the 311 subscriber provides a pre-recorded announcement:

(1) The 311 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 311 network by the Company for the transmission of announcements or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

(3) The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 311 subscriber assumes all financial responsibility, according to other specific rates and charges, for all facilities required to connect the recorder-announcement equipment located on the subscriber’s premises.

q. The Company may take all legal and practical steps to disassociate itself from 311 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company’s discretion generates unacceptable levels of complaints by end users.

r. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, its employees or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

s. Calls placed to the 311 code will be routed to the point-to-number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone or ZIP Codes can be provided where technically feasible.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

B. 311 Service (Cont’d)

3. Rates and Charges

   a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.

   b. 311 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 311 subscriber’s designated premises.

   c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.

   d. Charges applicable to the 311 Service are as follows:

      NONRECURRING CHARGE

      (1) Service Establishment Charge

          • Per Point-to Number  $199.00

      (2) Central Office Switch Activation Charge

          • Per Central Office Switch translated  22.25

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10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE (CONT’D)

C. 511 Service

1. Description

511 Service (“511”) is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 91-105, the 511 code is assigned for access to travel information services.

2. Terms and Conditions

a. Qwest Corporation will provide 511 Service in Qwest Corporation territory only. To provide 511 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier’s (CLEC) end user, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

b. This service is provided subject to the availability of the 511 code.

c. 511 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

d. Limitations and use of service apply as stated in Section 2 of this Catalog.

e. Directory listings may be provided for 511 at rates under the terms, conditions, and rates specified in 5.7.1 of this Catalog.

f. Access to 511 is not available to the following classes of service:

• 1+,
• 0+, 0-(credit card, third-party billing, collect calls),
• 101XXXX,

In addition, operator assisted calls to the 511 subscriber will not be completed.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont’d)

  g. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

  h. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

  i. Calls to the 511 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 511 from areas where 511 service is not being provided will be advised that the service is not available from their number.

  j. Disputes regarding geographic coverage by two or more 511 subscribers will be referred to the Washington Utilities and Transportation Commission.

  k. The Company will provision the subscriber’s order with a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

     If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

  l. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-number.

  m. 511 Service is provided where facilities permit.

  n. The 511 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach travel information services provided by dialing 511.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C.2. (Cont'd)

o. 511 will be provided under the following conditions:

(1) The 511 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 511 without impairing the Company’s general telephone service or telephone plant.

(2) The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 511 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 511 Service is not allowed.

(5) The 511 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber’s 511 service.

(6) The Company will provide both oral and written notification when a 511 subscriber’s service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 511 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE

C.2. (Cont’d)

p. The following conditions apply if the 511 subscriber provides a pre-recorded announcement:

(1) The 511 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 511 network by the Company for the transmission of announcements or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

(3) The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 511 subscriber assumes all financial responsibility, according to other specific rates and charges, for all facilities required to connect the recorder-announcement equipment located on the subscriber’s premises.

q. The Company may take all legal and practical steps to disassociate itself from 511 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company’s discretion generates unacceptable levels of complaints by end users.

r. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

s. Calls placed to 511 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

C. 511 Service (Cont’d)

3. Rates and Charges

a. Upon initial deployment the Service Establishment Charge will apply per point-to number in addition to the Central Office Switch Activation Charge per central office translated to the point-to number.

b. 511 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber’s designated premises.

c. The Service Establishment Charge will apply for any change to the point-to number after the initial deployment.

d. Charges applicable to the 511 Service are as follows:

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Service Establishment Charge</td>
</tr>
<tr>
<td>• Per Point-to Number</td>
</tr>
<tr>
<td>(2) Central Office Switch Activation Charge</td>
</tr>
<tr>
<td>• Per Central Office Switch translated</td>
</tr>
</tbody>
</table>
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT’D)

D. 711 Services

1. Description

711 Service (“711”) is a three-digit local dialing arrangement for telephone transmission access to all Telecommunications Relay Service (TRS) entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 code is assigned for nationwide access to TRS entities.

2. Terms and Conditions

a. Qwest Corporation will provide 711 Service in Qwest Corporation territory only. To provide 711 access to end users in an independent company territory, or to a Competitive Local Access Carrier’s (CLEC) end user, the 711 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

b. This service is provided subject to the availability of the 711 code.

c. 711 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.).

d. Limitations and use of service apply as stated in Section 2 of this Catalog.

e. Directory listings may be provided for 711 at no charge.

f. Access to 711 is not available to the following classes of service:

- 0-(credit card, third-party billing, collect calls),
- 101XXX,

In addition, operator assisted calls to the 711 subscriber will not be completed.

g. The 711 subscriber is restricted from selling or transferring the 711 code to an unaffiliated entity, either directly or indirectly.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont’d)

h. 711 will not provide calling number information in real time to the 711 subscriber. If the 711 subscriber needs this type of information, the 711 subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 711 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 711 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 711 service from areas where 711 service is not provided will be advised that the service is not available from their number.

j. The Company will provision the subscriber’s order with a reasonable time, given the complexity of the order. The 711 subscriber will be billed the nonrecurring charge when the Company provisions the service.

If during this period, the 711 subscriber has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

k. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-number.

l. 711 Service is provided where facilities permit.

m. The 711 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach relay services provided by dialing 711.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

D.2. (Cont’d)

n. 711 will be provided under the following conditions:

(1) The 711 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to handle calls to 711 without impairing the Company’s general telephone service or telephone plant.

(2) The 711 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 711 subscriber will be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.

(4) Suspension of 711 Services is not allowed.

(5) The 711 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. At the Company’s request, the 711 subscriber will assist in responding to complaints made to the Company concerning the subscriber’s 711 service.

(6) The Company will provide both oral and written notification when a 711 subscriber’s service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 711. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 711 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D.2. (Cont’d)

o. The following conditions apply if the 711 subscriber provides a pre-recorded announcement:

(1) The 711 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The Company’s provision of access to the 711 network for transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 711 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 711 subscriber assumes all financial responsibility, according to other specific rates and charges, for all facilities required to connect the recorder-announcement equipment located on the subscriber’s premises.

p. The Company may take all legal and practical steps to disassociate itself from 711 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company’s discretion generates unacceptable levels of complaints by end users.

q. The Company is not liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the by the Company, or its employees, or agents, in connection with this Catalog. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

r. Calls placed to the 711 code will be routed to the point-to number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
D. 711 Services (Cont’d)

3. Rates and Charges[1]

a. Upon initial deployment the Service Establishment Charge will apply per point-to number in addition to the Central Office Switch Activation Charge per central office translated to the point-to number.

b. 711 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 711 subscriber’s designated premises.

c. The Service Establishment Charge will apply for any change to the point-to number after the initial deployment.

d. Charges applicable to the 711 Service are as follows:

**NONRECURRING CHARGE**

(1) Service Establishment Charge

- Per Point-to Number
  
  $199.00

(2) Central Office Switch Activation Charge

- Per Central Office Switch translated
  
  —

10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE (CONT’D)

E. 811 Service

1. Description

811 Service (“811”) is a three-digit local dialing arrangement available in specified areas used for access to One Call systems via voice grade facilities. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is established as the national abbreviated dialing code to be used by state One Call notification systems in order to provide a means for excavators and the general public to notify underground facility operators in advance of their intent to engage in excavation activities in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act).

2. Terms and Conditions

a. 811 Service is available in Qwest Corporation territory only. To provide 811 access to end users in an independent company territory, or to a Competitive Local Exchange Carrier’s (CLEC) end user, the 811 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory.

b. This service is provided subject to the availability of the 811 code.

c. 811 can be delivered via regular exchange access lines (by individual business line, PBX trunks, etc.)

d. Limitations and use of service apply as stated in Section 2 of this Catalog.

e. Directory listings may be provided for 811 under the terms, conditions and rates specified in 5.7.1 of this Catalog.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES
10.11.3 N11 SERVICE
E.2. (Cont’d)

f. Access to 811 is not available to the following classes of service:

- 1+
- 0+, 0- (credit card, third-party billing, collect calls)
- 101XXXX

In addition, operator assisted calls to the 811 subscriber will not be completed.

g. The 811 subscriber is restricted from selling or transferring the 811 code to an unaffiliated entity, either directly or indirectly.

h. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

i. Calls to the 811 code that translate to a disconnected number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number. Callers placing calls to 811 from areas where 811 service is not being provided will be advised that the service is not available from the number.

j. Disputes regarding geographic coverage by two or more 811 subscribers will be referred to the Washington Utilities and Transportation Commission.

k. The Company will provision the subscriber’s order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 811 subscriber has failed to establish service or decides to discontinue service establishment, the 811 code will be recalled and the code will be considered available for reassignment. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont’d)

1. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-number.

m. The 811 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach the One Call Center for services provided by dialing 811.

n. 811 will be provided under the following conditions:

(1) The 811 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to 811 without impairing the Company’s general telephone service or telephone plant.

(2) The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(3) The 811 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.

(4) Suspension of 811 Service is not allowed.

(5) The 811 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber’s 811 service.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2.n. (Cont’d)

(6) The Company will provide both oral and written notification when an 811 subscriber’s service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

o. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:

(1) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 811 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges, for all facilities required to connect the recorder-announcement equipment located on the subscriber’s premises.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2.n. (Cont’d)

(6) The Company will provide both oral and written notification when an 811 subscriber’s service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. The Company reserves the right once notification is made to institute protective measure up to and including termination at any time and without further notice. The Company may take protective measure when the 811 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

o. The following conditions apply if the 811 subscriber provides a pre-recorded announcement:

(1) The 811 subscriber will provide announcements. The Company will provide only delivery of the call.

(2) The provision of access to the 811 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.

(3) The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

(4) The 811 subscriber assumes all financial responsibility, according to other specific rates and charges, for all facilities required to connect the recorder-announcement equipment located on the subscriber’s premises.

p. The Company may take all legal and practical steps to disassociate itself from 811 subscribers who business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company’s discretion generates unacceptable levels of complaints by end users.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.2. (Cont’d)

q. The Company will not be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents in connection with this Catalog. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment or on equipment owned or leased by the subscriber.

r. Calls placed to the 811 code will be routed to the point-to-number based upon the central office switch and/or the Number Plan Area (NPA) of the calling party. Routing based upon NPA and NXX, ten-digit telephone number or ZIP Codes can be provided where technically feasible.

3. Rates and Charges

a. Upon initial deployment the Service Establishment Charge will apply per point-to-number in addition to the Central Office Switch Activation Charge per central office translated to the point-to-number.

b. 811 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber’s designated premises.

c. The Service Establishment Charge will apply for any change to the point-to-number after the initial deployment.
10. MISCELLANEOUS SERVICE OFFERINGS

10.11 MISCELLANEOUS SERVICES

10.11.3 N11 SERVICE

E.3. (Cont’d)

d. Charges applicable to the 811 Service are as follows:

<table>
<thead>
<tr>
<th>Nonrecurring Charge</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1)</td>
<td>Service Establishment Charge</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Per Point-to Number</td>
<td>$144.50</td>
</tr>
<tr>
<td>(2)</td>
<td>Central Office Switch Activation Charge</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Per Central Office Switch translated</td>
<td>21.50</td>
</tr>
<tr>
<td>(3)</td>
<td>Charge per call routed</td>
<td>—</td>
</tr>
</tbody>
</table>
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.1 RESIDENCE VOICE MESSAGING SERVICE[1]

A. Description

QWEST Residence Voice Messaging Service, (also known as QWEST Voice Mail) provides an audio mailbox to record, store, retrieve, review, save and to handle audio messages for residence customers. The service will greet incoming callers with a personal or a standard greeting in either English or Spanish. It provides audio prompts and personal security codes for customers and users of the service. Customers can send, reply and copy/forward messages to others on the same local messaging system as well as send messages to others on the same messaging system without having to dial their telephone numbers/mailbox numbers one at a time. Customers can access the service from any tone signaling telephone. The mailbox includes the Easy Access feature. Listed below are the types of Voice Messaging Service available to residence customers:

Call Forwarding-Busy Line/Don't Answer with Message Waiting Indication

This capability is provided by equipping a customer's telephone service with Call Forwarding-Busy Line/Don't Answer (CFBDA) and with Message Waiting Indication (MWI) in addition to a voice-messaging mailbox. CFBDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. MWI provides a stutter dial tone when messages are waiting.

Call Forwarding-Busy Line/Don't Answer with Message Waiting Indication - Simultaneous

Equipping a customer's telephone service with CFBDA and with MWI in addition to a voice-messaging mailbox provides this capability. CFBDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. CFBDA/MWI-S provides a simultaneous stutter dial tone and light indicator when messages are waiting.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 9.2.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.1 RESIDENCE VOICE MESSAGING SERVICE[1]

A. Description (Cont'd)

Mailbox Only

Equipping a customer’s telephone service with a voice-messaging mailbox only provides this capability. It does not include any other service or feature. Customers subscribing to Mailbox Only must have their lines equipped with a Call Forwarding feature at rates and charges specified elsewhere. In addition, customers wishing to receive notification of new messages waiting to be retrieved, must have their lines equipped with Message Waiting Indication at rates and charges specified elsewhere.

Anywhere Voice Mail

This capability is provided by equipping a voice messaging mailbox with Number Forwarding. The mailbox functions the same as other mailboxes except the customer who subscribes to Anywhere Voice Mail does not have to have telephone service.

B. Optional Features

Message Notification

This feature provides for the delivery or notification of new messages to a different location other than the customer's mailbox number. The customer has the option of sending messages to another telephone number or pager. The customer will have the ability to turn the notification on or off.

Additional Message Capacity

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 9.3.
Qwest Corporation
Catalog No. 2
Washington
SECTION 10
Effective: November 30, 2015

EXCHANGE AND NETWORK SERVICES
Cancels 2nd Revised Sheet 49
3rd Revised Sheet 49

10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.1 RESIDENCE VOICE MESSAGING SERVICE[1]

B. Optional Features (Cont'd)

Extension Mailbox

This option gives the customer three reduced function mailboxes, in addition to their personal mailbox. Messages can be left for any of these extension mailboxes by pressing certain digits on a tone signaling telephone. Each of the extension mailboxes can have a personal greeting which is played after the caller makes a selection. Messages left in an extension mailbox can only be retrieved using the extension mailbox’s security code.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
Qwest Corporation
Catalog No. 2
WASHINGTON
1st Revised Sheet 50
Cancels Original Sheet 50

Effective: October 20, 2009

SECTION 10

10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.1 RESIDENCE VOICE MESSAGING SERVICE[1] (CONT'D)

C. Terms and Conditions

1. Residence Voice Messaging Service will be provided 24 hours per day, seven days per week.

2. Residence Voice Messaging Service will be offered where adequate and suitable facilities are available.

3. Customers subscribing to MARKET EXPANSION LINE may subscribe to Mailbox Only. These customers would not subscribe to another Call Forwarding feature nor would Message Waiting Indication be necessary.

4. The Company may apply, at no additional charge, additional features for the purpose of enhancing service. Removal of the audio logo and the restart function are examples of these features.

5. Customers may save up to 35 messages for up to 100 days. Additional message capacity may be purchased as specified in C.4., following.

6. All terms and conditions specified elsewhere for Number Forwarding apply to Anywhere Voice Mail.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 49.

(K) Material moved to Sheet 50.1.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.1 RESIDENCE VOICE MESSAGING SERVICE[1] (CONT'D)

D. Rates and Charges

1. The rates and charges for Residence Voice Messaging Service with CFBDA/MWI include the provision of Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication.

2. Except as otherwise indicated, the rates and charges for Residence Voice Messaging Service are in addition to all rates and charges for the associated underlying service.

3. The nonrecurring charge to change the service is the same as the charge to install it.

4. The rates and charges for Anywhere Voice Mail include the provision of Number Forwarding.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 50.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. Miscellaneous Service Offerings

10.12 Voice Messaging Service

10.12.1 Residence Voice Messaging Service[1]

D. Rates and Charges (Cont’d)

5. The rates and charges are as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailboxes, each line arranged[2]</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- With CFBDA/MWI</td>
<td>VMJXA</td>
<td>$7.00</td>
</tr>
<tr>
<td>- With CFBDA/MWI-S</td>
<td>VMJXB</td>
<td>7.00</td>
</tr>
<tr>
<td>- Mailbox only</td>
<td>VMJXX</td>
<td>7.00</td>
</tr>
<tr>
<td>- Anywhere Voice Mail</td>
<td>VTLMX</td>
<td>10.00</td>
</tr>
<tr>
<td>Optional Features, each line arranged</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Message Notification</td>
<td>VFN</td>
<td>—</td>
</tr>
<tr>
<td>- Spanish</td>
<td>S8V</td>
<td>—</td>
</tr>
<tr>
<td>- Additional Message Capacity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Level I</td>
<td>VMC1X</td>
<td>—</td>
</tr>
<tr>
<td>- Extension Mailbox</td>
<td>VBS</td>
<td>—</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] The nonrecurring charge does not apply when changing from one type of Voice Messaging to another.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE (CONT’D)

10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

A. Description

1. QWEST Business Voice Messaging Service (BVMS) (also known as QWEST Business Voice Mail) can answer incoming calls, placed to the customer's telephone line, when the called number is busy or if the called number is not answered. The service will greet incoming callers with a personal or a standard greeting in either English or Spanish. It then receives and saves the caller's messages for review by the customer. Customers can retrieve messages left for them from any tone signaling telephone.

2. Mailboxes

The following mailboxes are available with BVMS. These mailboxes are provided on a stand-alone basis, in association with one or more additional mailboxes, or with one or more options. The mailboxes are as follows:

Voice Mail

This mailbox answers incoming calls placed to the customer when their telephone number is busy or if the call is not answered. The Voice Mail mailbox can greet callers with a personal or standard greeting. The mailbox receives and saves the caller's message for review by the customer. The basic features of the Voice Mail mailbox include route to other number, personal and extended absence greeting, security code, receiving and disposing of messages, pause, skip-forward, skip-backwards, replay of messages, and Easy Access. Customers can also send, reply and copy/forward messages to others on the same local messaging system without having to dial their telephone numbers/mailbox numbers one at a time. Customers can retrieve messages left for them from any tone signaling telephone. It does not include any other service or feature. Customers subscribing to Voice Mail must have their lines equipped with Message Waiting Indication at rates and charges specified elsewhere.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material from Sheet 10.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

A.2. (Cont’d)

Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication-Audible

This capability is provided by equipping a customer’s telephone service with Call Forwarding-Busy Line/Don't Answer (CFBLDA) and with Message Waiting Indication-Audible (MWI-A) in addition to the Voice Mail mailbox. CFBLDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. MWI-A provides a stutter dial tone when messages are waiting.

Call Forwarding-Busy Line/Don't Answer and Message Waiting Indication-Audible/Visual

Equipping a customer’s telephone service with CFBLDA and with MWI-A/V in addition to a Voice Mail mailbox provides this capability. CFBLDA automatically forwards incoming calls to the mailbox when the customer's telephone line is busy or does not answer. MWI-A/V provides a simultaneous stutter dial tone and light indicator when messages are waiting.

Call Forwarding-Don't Answer and Message Waiting Indication- Audible

This capability is provided by equipping a customer's telephone service with Call Forwarding-Don't Answer (CFDA) and with Message Waiting Indication-Audible (MWI-A) in addition to the Voice Mail mailbox. CFDA automatically forwards incoming calls to the mailbox when the customer's telephone line does not answer. MWI-A provides a stutter dial tone when messages are waiting.

Call Forwarding-Don't Answer and Message Waiting Indication- Audible/Visual

Equipping a customer’s telephone service with CFDA and with MWI-A/V in addition to a Voice Mail mailbox provides this capability. CFDA automatically forwards incoming calls to the mailbox when the customer's telephone line does not answer. MWI-A/V provides a simultaneous stutter dial tone and light indicator when messages are waiting.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 11.

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

A.2. (Cont'd)

Listen Only

This mailbox provides the caller with information that can only be listened to, not replied to. This information is provided by the Listen Only mailbox customer. This mailbox includes the route to other number feature, but does not include the send/copy/forward features.

Listen Only mailbox gives the customer a reduced function mailbox which allows the customer to record one message, up to fifteen minutes in length, which is listened to by incoming callers. (C)

3. Optional Feature Mailboxes

Call Routing

This feature is a front-end call routing service, using menu selections, that helps callers make quick connections to a particular customer's or department's mailbox by pressing single digits on a tone signaling telephone. This feature is used in conjunction with any combination of two or more Voice Mail or Listen Only mailboxes. Calls placed to a call router may be directed to another call router.

This feature is not technically compatible with an Extended Absence Greeting.

Call Routing to Number

This feature is a front-end call routing service, using menu selections, that helps touch-tone callers make quick connections to a particular customer's or department's Listen Only or Voice Mail mailbox, or another local or 800/800 type telephone number. Below are the potential options a caller will have once they are in the call routing mailbox:

• Route to a Voice Mail mailbox, leave a message or press "0" and route to the customer's attendant, and/or,

• Route to a Listen Only mailbox, leave a message, or press "0" and route to the customer's attendant, and/or,

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission. (D)

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12  VOICE MESSAGING SERVICE
10.12.2  BUSINESS VOICE MESSAGING SERVICE[1]

A.3. (Cont'd)

• Route to another telephone number. If this number is busy, isn't answered, or is answered by some form of telephone answering, the caller will not be routed back to the original routing mailbox.

Calls routed via this service may route to numbers within the same local calling area or 800/800 type numbers. The customer has the option of selecting a default option for calls placed from rotary dial telephones. This feature must be used in conjunction with two or more Listen Only or Voice Mail mailboxes that are billed to the same telephone number.

This feature is not technically compatible with an Extended Absence Greeting.

4. Optional Features

Additional Message Capacity

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]
A.4. (Cont'd)

Extension Mailbox

This option gives the customer three reduced function mailboxes, in addition to their personal mailbox. Messages can be left for any of these Extension Mailboxes by pressing certain digits on a tone signaling telephone. Each of the Extension Mailboxes can have a personal greeting that is played after the caller makes a selection. Messages left in an Extension Mailbox can only be retrieved using the individual Extension Mailboxes' security code. This option is not technically compatible with Scheduled Greetings or an Extended Absence Greeting.

Message Notification

This option provides for the delivery or notification of new messages to a different location other than the customer's mailbox number. The customer has the option of sending notification or messages to another number in their BVMS system, or notification only to a local telephone number or pager. A notification schedule may be established to call the customer immediately when new urgent messages are left in the customer's mailbox or when any message is left. The customer will have the ability to turn the notification on or off.

Scheduled Greetings

This option offers the customer the ability to have two separate greetings that would play at different times during the workday. The customer would control these “open” and “closed” greeting times. The customer can also designate that either of these greetings be played at different times during the weekend.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 14.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 RESERVED FOR FUTURE USE
10.12.2 RESERVED FOR FUTURE USE
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE (CONT'D)[1]

B. Terms and Conditions

1. The minimum service period for BVMS is one month.

2. BVMS will be provided 24 hours per day, 7 days per week.

3. BVMS will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

4. Customers subscribing to BVMS should have their lines equipped with Call Forwarding - Variable, Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Busy Line/Don't Answer, or Remote Access Forwarding/Scheduled Forwarding in order to transport their calls to the voice response unit. Customers wishing to receive notification of messages waiting to be retrieved must have their lines equipped with message waiting indication.

5. The Company may apply, at no monthly charge, additional features for the purpose of enhancing service. Spanish and the restart function are examples of these features.

6. Any long distance or usage charges that may be generated when using Call Routing to Number will be the responsibility of the Call Routing to Number customer.

7. Customers with a Voice Mail mailbox may save up to 35 messages for up to 100 days. Additional message capacity may be purchased as specified in C., following.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.2 BUSINESS VOICE MESSAGING SERVICE (CONT'D)[1]

C. Rates and Charges

1. Changes in the ringing cycle associated with the Call Forwarding-Busy Line/Don't Answer feature will be charged for in accordance with the rates and charges for that feature.

2. The "add and/or change..." nonrecurring charge applies for each mailbox added or changed.

3. The CRTS monthly rate applies for each menu selection on the call router being studied.

4. The rates and charges for BVMS are in addition to all rates and charges for the associated underlying service.

a. Month-to-Month Rates

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>REAVD</td>
<td>$10.00</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Charge does not apply to add router if the router is added at the same time as a mailbox is added.

[3] Charge does not apply to add Route to Other Number if Route to Other Number is added at the same time the associated router or mailbox is added.

[4] Customers may make from one to ten number changes to each call router associated with Call Routing to Number with each order placed. This note does not apply to changes in the Call Routing feature.

(M) Material moved from Sheet 16.
### 10. MISCELLANEOUS SERVICE OFFERINGS

#### 10.12 VOICE MESSAGING SERVICE

<table>
<thead>
<tr>
<th>C.4.a. (Cont'd)</th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mailboxes, each</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Voice Mail</td>
<td>MBB, MBBXA</td>
<td>$10.00</td>
<td>$13.95</td>
</tr>
<tr>
<td>- Discounted[3]</td>
<td>–</td>
<td>–</td>
<td>9.75</td>
</tr>
<tr>
<td>- Discounted[4]</td>
<td>–</td>
<td>–</td>
<td>7.95</td>
</tr>
<tr>
<td>- Listen Only</td>
<td>VJMXW</td>
<td>10.00</td>
<td>24.95</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] The discounted rate applies when subscribed to in association with a SMARTSET PLUS Package. No nonrecurring charge will apply if subscribed to on the same order as SMARTSET Package.


[5] The nonrecurring charge applies in addition to the nonrecurring charge for voicemail mailbox.

[6] Nonrecurring charge is equal to the nonrecurring charge associated with the installation of message waiting indication and call forwarding features.

(M) Material moved from Sheet 17.

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

C.4.a. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call Routing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VPH,VPHXA</td>
<td>–</td>
<td>$ 9.95</td>
</tr>
<tr>
<td>Call Routing to Number</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VJMXU,VJMXV</td>
<td>–</td>
<td>12.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(K) Material moved to Sheet 60.1

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

C.4.a. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Optional features, per mailbox, each</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Additional Message Capacity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Level I VMC1X – $4.95</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Extension Mailbox VBS – 6.95</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Message Notification VFN – 4.95</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Scheduled Greetings VGT – 4.95</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE

10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

C.4. (Cont'd)

b. Monthly Rates - Volume Discounted

(1) Volume discounts are offered to customers, which allow customers to pay a guaranteed fixed monthly rate for Voice Messaging over a 1- to 6-year period. Customers who sign an agreement are guaranteed against Company initiated changes in the monthly rates for the length of the agreement. The minimum service period for these agreements is 12 months and mailbox quantities may vary within the contracted price category. The terms specified in the Termination Liability/Waiver Policy in 2.2.14 apply.

(2) The nonrecurring charges are specified in 10.12.2.C.4.a.

<table>
<thead>
<tr>
<th>Mailboxes, each</th>
<th>12 TO 23 MONTHS</th>
<th>24 TO 35 MONTHS</th>
<th>36 TO 59 MONTHS</th>
<th>60 TO 72 MONTHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Voice Mail</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 - 5</td>
<td>$11.48</td>
<td>$11.22</td>
<td>$10.84</td>
<td>$10.84</td>
</tr>
<tr>
<td>6 - 35</td>
<td>11.22</td>
<td>10.84</td>
<td>10.46</td>
<td>10.20</td>
</tr>
<tr>
<td>36 - 60</td>
<td>10.84</td>
<td>10.46</td>
<td>10.20</td>
<td>9.95</td>
</tr>
<tr>
<td>61 - 150</td>
<td>10.46</td>
<td>10.20</td>
<td>9.95</td>
<td>9.56</td>
</tr>
<tr>
<td>151 - 500</td>
<td>10.20</td>
<td>9.95</td>
<td>9.56</td>
<td>9.18</td>
</tr>
<tr>
<td>501 +</td>
<td>10.20</td>
<td>9.56</td>
<td>9.18</td>
<td>8.93</td>
</tr>
</tbody>
</table>

- Centrex 21 Voice Mail

<table>
<thead>
<tr>
<th></th>
<th>12 TO 36 MONTHS</th>
<th>37 TO 60 MONTHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 5</td>
<td>$9.75</td>
<td>$9.75</td>
</tr>
<tr>
<td>6 - 35</td>
<td>9.75</td>
<td>9.75</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
10. MISCELLANEOUS SERVICE OFFERINGS

10.12 VOICE MESSAGING SERVICE
10.12.2 BUSINESS VOICE MESSAGING SERVICE[1]

C.4.b. (Cont'd)

- Optional Features, per mailbox, each

<table>
<thead>
<tr>
<th></th>
<th>12 TO 23 MONTHS</th>
<th>24 TO 35 MONTHS</th>
<th>36 TO 59 MONTHS</th>
<th>60 TO 72 MONTHS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Additional Message Capacity - 50 Messages</td>
<td>$2.50</td>
<td>$2.25</td>
<td>$2.00</td>
<td>$1.75</td>
</tr>
<tr>
<td>Message Notification</td>
<td>2.50</td>
<td>2.25</td>
<td>2.00</td>
<td>1.75</td>
</tr>
<tr>
<td>Scheduled Greetings</td>
<td>2.50</td>
<td>2.25</td>
<td>2.00</td>
<td>1.75</td>
</tr>
</tbody>
</table>

D. Special Programs

The Company may offer special programs and applications for BVMS designed to meet unique needs of specific customers or customer groups. The special programs are different than the offerings specified in this Catalog. Rates and charges will vary depending on the program or application designed.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(M) Material moved from Sheet 20.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
10. MISCELLANEOUS SERVICE OFFERINGS

10.13 CALL LINE IDENTIFIER

A. Description

See CenturyLink Local Terms of Service: Call Line Identifier for applicable terms and conditions.

B. Rates and Charges

<table>
<thead>
<tr>
<th>Nonrecurring Charge, Per Line</th>
<th>30-Day Period</th>
<th>12-Month Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial</td>
<td>$46.00</td>
<td>$108.00</td>
</tr>
<tr>
<td>Renewal, Each</td>
<td>20.00</td>
<td>41.00</td>
</tr>
</tbody>
</table>
EXCHANGE AND
NETWORK SERVICES
Effective: February 1, 2008

110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apartment Door Answering Service</td>
<td>1</td>
</tr>
<tr>
<td>Miscellaneous Switching Arrangements</td>
<td>1</td>
</tr>
<tr>
<td>Residence Voice Messaging Service</td>
<td>4</td>
</tr>
<tr>
<td>Voice Messaging Service</td>
<td>4</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

110.3.4 APARTMENT DOOR ANSWERING SERVICE

A. Description

Apartment Door Answering Service (ADAS) provides a customer a means of opening an apartment's lobby door with a telephone in each apartment.

B. Terms And Conditions

1. ADAS may be subscribed to by the owner or management of an apartment house or apartment houses whereby exchange access service of occupants of the individual apartments in the apartment house may be called from a special telephone located in a lobby or entrance of that building. The exchange access service of the occupants of the apartments may then be used to unlock the door to the apartment house by dialing a code.

2. When more than one exchange access line is furnished in an individual apartment, the service will be associated with only one line.

3. The customer of ADAS shall be responsible for the payment of all charges due with respect to the service. Application for Joint User service and for changes in service therewith, must be executed by the customer. The customer is responsible for payment of all charges incurred with respect to the service, regardless of whether such charges are associated with his usage, or that of any of his joint users.

4. Apartment nonrecurring charges and monthly rates will apply to all apartments in the building regardless of occupancy, vacancy or other conditions.

5. Tenants will be responsible for payment of charges for all their service exclusive of ADAS.

6. Use of the common equipment for ADAS is limited to a maximum of four entrances, and 400 individual apartments served from the same central office building. Joint User service, Section 5, will be provided subject to the limitations for use of the common equipment.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
110. Obsolete Miscellaneous Service Offerings

110.3 Miscellaneous Switching Arrangements

110.3.4 Apartment Door Answering Service

B. Terms And Conditions (Cont'd)

7. In each lobby the customer is responsible for: providing, installing and maintaining the door latch equipment; furnishing the power to operate the door latch equipment and connecting the door latch equipment to a Company connecting arrangement; installing the metal receptacle furnished by the Company for the lobby telephone; providing and installing the conduit or other suitable means required for Company channel facilities within the building; and providing and maintaining a current directory of apartment listings and codes for each lobby telephone.

8. Service is furnished subject to the availability of suitable facilities.

9. Lobby telephones will not be permitted access to bridged lines or stations outside a tenant's apartment.

10. Timing for message toll calls, whether received or originated, continues while such a call is held by a tenant to answer a lobby call.

11. ADAS may be furnished in connection with individual and two-party line service and is provided at all on-premises stations connected to the line.

12. The offering of ADAS does not create any relationship or obligation, direct or indirect, to any person other than the customer to this service. The obligation of the Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.

13. The Company has no responsibility with respect to: the suitability of any equipment not furnished by the Company; the use of such equipment in connection with the Company's facilities; and any other obligation of the customer as set forth preceding. The use of the customer's door latch equipment in connection with the facilities of the Company is permitted only on the condition that the Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Company equipment furnished for ADAS, except as provided for above. The liability of the Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 2 of this Catalog.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

110.3.4 APARTMENT DOOR ANSWERING SERVICE

B. Terms And Conditions (Cont'd)

14. The customer indemnifies and saves the Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with provided by the Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus or systems of the customer.

15. ADAS is available only to a customer having such equipment in service at a location where such equipment was established prior to April 20, 1979. Such installations will be maintained dependent upon the availability of repair parts.

C. Rates And Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Apartment Door Answering Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Common equipment with a maximum capacity of 400 apartment terminations and four entrances, served from the same central office</td>
<td>AXT</td>
<td>$200.00</td>
</tr>
<tr>
<td>- Facilities between each lobby telephone and the central office</td>
<td>RLD</td>
<td>–</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12 VOICE MESSAGING SERVICE

110.12.1 RESIDENCE VOICE MESSAGING SERVICE[1]

A. Mailboxes

See 10.12.1, preceding, for description, terms, conditions, and application of rates and charges.

1. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Mailboxes, each line arranged</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- With CFBDA/MWI</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Discounted[2]</td>
<td>N/A</td>
<td>–</td>
<td>$4.95</td>
</tr>
<tr>
<td>- Discounted[3]</td>
<td>N/A</td>
<td>–</td>
<td>5.00</td>
</tr>
<tr>
<td>- With CFBDA/MWI-S</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Discounted[2]</td>
<td>N/A</td>
<td>–</td>
<td>4.95</td>
</tr>
<tr>
<td>- Discounted[3]</td>
<td>N/A</td>
<td>–</td>
<td>5.00</td>
</tr>
<tr>
<td>- Mailbox only</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Discounted[2]</td>
<td>N/A</td>
<td>–</td>
<td>4.95</td>
</tr>
<tr>
<td>- Discounted[3]</td>
<td>N/A</td>
<td>–</td>
<td>5.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] This discounted rate is obsolete effective January 6, 2003. However, existing customers will continue to be billed the discounted rate above for mailboxes in service prior to January 6, 2003, when part of an existing CUSTOMCHOICE or VALUECHOICE package.

[3] This discounted rate is obsolete effective August 16, 2004. Existing customers will continue to be billed the discounted rate for mailboxes added after January 6, 2003, as part of existing CUSTOMCHOICE, Two-line CUSTOMCHOICE, VALUECHOICE and Two-line VALUECHOICE found in 105.9.1, preceding.
110. OBSOLETE MISCELLANEOUS SERVICE OFFERINGS

110.12 VOICE MESSAGING SERVICE
110.12.1 RESIDENCE VOICE MESSAGING SERVICE[1] (CONT’D)

B. Optional Features

This option allows customers to have additional capacity added to their mailbox that will allow them to save an additional increment of messages, beyond the standard 35 messages provisioned with the service, for a maximum of 100 days. Additional capacity is available in two increments; Level I, found in 10.12.1, preceding, provides up to 50 additional messages and Level II provides over 50 but less than 100 additional messages. Due to technical limitations and the interaction of this option with other voice messaging features, the number of actual additional messages that could be saved with the Level II increment may vary by customer. The Level II option is obsolete as of August 8, 2005. Customers who subscribe to Extension Mailbox may only purchase an additional 50 messages.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMC2X</td>
<td>–</td>
<td>$4.95</td>
</tr>
</tbody>
</table>

- Optional Features, each line arranged
  - Additional Message Capacity
    - Level II[2]

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
11. RESERVED FOR FUTURE USE
Qwest Corporation
Catalog No. 2
Washington

SECTION 12
Original Index Sheet 1

EXCHANGE AND
NETWORK SERVICES
Effective: September 1, 2006

12. RESERVED FOR FUTURE USE

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. **Customer Premises Wire and Maintenance Plans**

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Building Owner Premises Wire Maintenance Plan</td>
<td>24</td>
</tr>
<tr>
<td>Business Maintenance Plans</td>
<td>18</td>
</tr>
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<td>Business UNISTAR Service</td>
<td>18</td>
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<td>Customer Premises Wire</td>
<td>1</td>
</tr>
<tr>
<td>Premises Work Charges</td>
<td>6</td>
</tr>
<tr>
<td>Residence Maintenance Plans</td>
<td>16</td>
</tr>
<tr>
<td>Residence LINE-BACKER Service</td>
<td>16</td>
</tr>
</tbody>
</table>

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE[1]

A. Description

Premises wire is wiring located within individual living units or business suites. Premises wire includes extension wiring between buildings on continuous property on the customer's side of the Network Interface. Premises wire does not include riser cable or interbuilding cable located between the Network Interface and the individual living unit or business suite.

All wiring must comply with Part 68 of the Federal Communication Commission's (47 CFR 68) Rules and Regulations and the National Electrical Code or Company-provided technical standards.

B. Definitions

Change

The change of premises wire at the request of the customer.

Complex Premises Wire

Wiring and jacks on a premises that is associated with customer-provided equipment such as Multiline Telephone Systems, PBX Systems, Multifunction Systems, LAN and data equipment (programmable, universal and fixed loop loss), etc.

Estimate

A broad statement of expected price, which is not necessarily the price the customer will be billed.

Firm Bid

A firm price, in writing, for a stated purpose and good for a limited time period. Quotations accepted by the customer will be billed at the stated price, regardless of the actual costs incurred by the Company.

Intra Premises Wire

Wiring located on the customer's side of the Network Interface, within the same building or between different buildings, on continuous property.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. **CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS**

13.1 **CUSTOMER PREMISES WIRE**[1]

B. Definitions (Cont'd)

**Moves**

A customer-requested move of premises wiring from one location to another on the same premises.

**Network Interface**

The Network Interface for the connection of customer-premises wire consists of a standard registered jack and is provided as part of the exchange access line. The Network Interface will be installed on or near the customer's premises, at a location determined by the Company, which is accessible to the customer. The Network Interface is normally combined with, or in close proximity to, the protector or equivalent.

**Noncomplex Premises Wire**

Wiring and jacks on the customer's side of the Network Interface that do not terminate in customer-provided equipment described under Complex Premises Wire.

**Rearrangement**

Work required to remove and/or replace premises wiring and/or jacks in response to a customer's request for a relocation of premises wire.

**Service Call**

A premises visit by a Company employee or representative for the purpose of performing billable premises work requested by the customer or the customer's representative.

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**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. **CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS**

13.1 **CUSTOMER PREMISES WIRE (CONT'D)[1]**

C. Terms and Conditions

1. Premises wire may be installed and/or maintained by the Company or the customer. Where installation or maintenance is provided by the Company, rates and charges specified in this Catalog will apply.

2. Billable work performed on the network side of the Network Interface can be found in the Exchange and Network Services Catalog.

3. The complex business customer or property owner must provide and maintain, or pay the expense of, rights-of-way, poles, attachments, conduits or other supporting structures required for the placing of premises wire.

D. Warranties for Installation and Repair of Premises Wire

1. Limited 30-Day Installation Warranty

   a. Coverage

      The Company warrants the premises wiring for a period of 30 days. If there is a defect or malfunction, the Company will, at its option, either repair or replace this wiring at no charge to the customer. If replacement parts are used in making repairs, these parts may be refurbished or may contain refurbished materials.

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.1 CUSTOMER PREMISES WIRE[1]
D.1. (Cont'd)

b. Exclusions

(1) The warranty shall not apply to defects and malfunctions resulting from any equipment or service furnished by any person other than the Company, any accident, alteration, abuse, misuse, fire, Acts of God, such as storms and floods, or any unauthorized repair.

(2) The Company disclaims any and all implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose.

(3) The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of, or inability to use this wiring, either separately or in combination with other equipment.

c. Customer Responsibility

(1) To obtain Company repair service, the customer must call the Company repair number which can be found in the telephone directory, or call any Company Business Office, collect.

(2) When the repair person arrives and before any work is performed, the customer must present proof of the date the warranty commenced before any warranty work can be performed.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
13. **CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS**

13.1 **CUSTOMER PREMISES WIRE (CONT'D)[1]**

E. **Responsibility of the Customer**

1. Where the customer elects to install and/or maintain premises wire, such installation and/or maintenance must comply with Part 68 of the FCC Rules and Regulations and the National Electrical Code as well as any applicable local electrical codes or Company-provided technical standards.

2. Where customer premises wire is maintained by the customer, the customer is responsible for correcting any service difficulty upon notice from the Company that such wire is causing the difficulty.

F. **Violation of Regulation**

1. Where any customer-provided premises wire or associated jack has been installed or maintained in violation of Part 68 of the FCC's Rules and Regulations, National or applicable local Electrical codes or Company-provided technical standards, the Company will promptly notify the customer of the violation and will take such immediate action, including the temporary disconnection of premises wire, as is necessary for the protection of the telecommunications network and/or Company employees.

2. The customer shall discontinue use of the customer-provided premises wire and/or associated jacks or correct the violation and notify the Company in writing within 10 days after receipt of Company notice of violation that the violation has been corrected.

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[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES[1]

A. Description

Premises Work Charges are charges for work performed on the customer's side of the demarcation point by a Company employee or representative, at the customer's request, which are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work and cleanup. Material charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Premises Work Charges.

Included in the Premises Work Charges category are Time and Material Charges, the Premises Visit Charge, the Flat Installation Charge and the Trouble Isolation Charge.

Time and Material Charges apply to all customer requested prewiring, the installation on complex wiring and jacks for residential and business customers, moves, changes, rearrangements and maintenance (if customer is not a subscriber of a Company Wire Maintenance Plan). Time and Material Charges apply to work performed by the Company, on the customer's premises, exclusive of establishing or reestablishing network access. Time and Material Charges apply to residential and business customers.

Total Time and Material Charges are based on the installation labor time and miscellaneous materials required to complete the requested work on the customer's premises.

B. Definitions

Billable Time and Material Charges

Time and material spent by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of billable time and material include preparation, inside wiring, jack installation and cleanup.

Complex Premises Wire

Wiring and jacks on a premises that is associated with customer-provided equipment such as Multiline Telephone Systems, PBX Systems, Multifunction Systems, LAN and data equipment (programmable, universal and fixed loop loss jacks), etc.

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NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. Customer Premises Wire and Maintenance Plans

13.2 Premises Work Charges[1]

B. Definitions (Cont'd)

Flat Installation Charge

A nonrecurring charge(s), applicable for the installation of non-complex premises wire.

Non-Complex Premises Wire

Wiring including connectors, blocks and jacks on a customer's premises that extends between the demarcation point and those connectors, blocks and jack locations to which terminal equipment can be connected for access to the exchange access line.

Prewire

Inside wire for telephone service installed in a residence or business structure before interior surfaces are placed.

Trouble Isolation Charge

This charge applies to customers when the Company makes a repair or trouble isolation visit to the customer's premises to test the central office line, up to the main point of presence in response to a trouble reported by the customer, and a service difficulty is found to be caused by customer-provided equipment, wire, facilities or communications system on the customer's side of the network interface device. If the Company can conclude definitively through remote testing that no trouble exists in company facilities or customer's inside wiring, a technician will not be dispatched to the customer's premises. If, upon customer demand, a technician is dispatched when the line tests clear and trouble is not found in the Company's facilities, the Trouble Isolation Charge will apply.

C. Terms and Conditions

1. Premises Work Charges apply, as required, in addition to other charges for individual items of equipment or services.

2. Time Sensitive Charges will be billed in initial 30 minute and additional 15-minute time segments. A five-minute allowance into the next time increment will be granted.

3. The Flat Installation Charge will be billed to customers for the installation of non-complex wire. Included within the Flat Installation Charge is the Premises Visit Charge (travel time) and simple material, e.g., staples, screws, nails, tape, 2 to 6 pair inside wire, faceplates and non-complex jacks. Additional material charges may apply, if applicable.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES[1]

C. Terms and Conditions (Cont’d)

4. A quote for a specific job may be provided to the customer. The quote will be in writing and will be valid for 30 days after the issue date. An accepted quote will be billed at the stated price, regardless of the actual costs incurred by the Company.

5. When simple service exchange access line service is to be provided to a residence or business structure under construction, prewiring may be performed by the Company for charges specified in this section. Contractors and builders will make the necessary arrangements with the Company for prewiring to be installed prior to the installation of interior surfaces. Charges for prewiring will be billed to the contractor or to the owner.

6. Premises Work Charges will apply:

a. When the Company extends wiring from the outside plant distribution terminal to a premises in a multiunit residence or business structure in addition to other billable time and material on that premises.

b. When the Company extends wiring beyond its network facilities in campus arrangements.

c. To individual residential and business structures when the Company extends wiring beyond the Company's network facilities.

d. When the Company provides interpremises wire in the same building.

e. When the Company provides wiring between separate buildings on the customer's continuous property.

f. To repair of facilities performed by the Company beyond the end of the Company's network facilities.

7. Time and Material Charges do not apply to the following work:

a. Moves or changes initiated by the Company.

b. Repair of Company-provided network facilities.

c. Repair and replacements of wire when done under the provisions of the Company's warranty or the customer is a subscriber of a Company Wire Maintenance Plan.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
13. Customer Premises Wire and Maintenance Plans

13.2 Premises Work Charges[1]

C. Terms and Conditions (Cont'd)

8. Customers may provide their own inside wiring in accordance with the provisions of the Federal Communications Commission's Part 68, Rules and Regulations.

9. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer's premises to test the central office line, up to the main point of presence, and the line tests clear and trouble is not found in the Company's facilities.

10. The Trouble Isolation Charge will be billed on a time and material basis in 15-minute time segments. A five-minute allowance into the next time increment will be applied. These charges will consist solely of the cost associated with the actual work-related time spent on the customer's premises.

11. In connection with WATS access lines, the charge will apply to each WATS access line which, at the customer's request, requires a visit to the customer's premises by Company personnel to establish the levels of signal power or to provide any conditioning required on the access line due to the connection of customer provided equipment. The charge does not apply if this work is performed at the same time the WATS access line is installed.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(K) Material moved to Sheet 9.1.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES[1]

C. Terms and Conditions (Cont'd)

12. When a customer is not a subscriber of a Company Premises Wire Maintenance Plan, and the Company makes a repair or trouble isolation visit to the customer's premises to test the central office line, up to the demarcation point, and a service difficulty is found to be caused by customer-provided equipment, wire, facilities or communications system on the customer’s side of the network interface device, the customer will be subject to the following charges:

- A Trouble Isolation Charge will apply for the visit if the customer does not have the Company repair the premises wire trouble.
- A Trouble Isolation Charge will apply for the visit when the technician is able to gain access to the demarcation point, whether or not the customer is at the premises.
- Time and Material Charges will apply if the Company repairs the premises wire trouble.
- A Premises Visit Charge and Time and Material Charges will apply if the customer has isolated the trouble and has the Company make the appropriate repairs.

The Trouble Isolation Charge will not apply when:

- Customer subscribes to an Inside Wire Maintenance Plan before a Company technician is dispatched.
- A service difficulty or trouble is found to be in a permanently wired telephone associated with service (i.e., no network interface device).
- The service difficulty or trouble is in Company-maintained equipment or wiring or no trouble is found.
- Customer authorizes company repair of inside wiring and/or customer-provided equipment.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(K) Material moved from Sheet 9.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES (CONT'D)[1]

D. Charges

1. Residence

   a. Time and Material charges (Maintenance/Repair and Installation of complex wiring)

<table>
<thead>
<tr>
<th>Schedule</th>
<th>USOC</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schedule I</td>
<td>HRD11</td>
<td>$60.00</td>
</tr>
<tr>
<td>Schedule II</td>
<td>HRD12</td>
<td>70.00</td>
</tr>
<tr>
<td>Schedule III</td>
<td>HRDA1</td>
<td>30.00</td>
</tr>
<tr>
<td>Schedule IV</td>
<td>HRDA2</td>
<td>35.00</td>
</tr>
</tbody>
</table>

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES [1]

D.1.a. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
</table>

• Schedule III

  Applicable to work performed on Sundays and holidays

  - Initial 30 minute increment or fraction thereof
    - HRD13 $80.00

  - Additional 15 minute increment or fraction thereof
    - HRDA3 40.00

  b. Premises Visit Charge[2]

    • Per Visit
      - SCO 25.00

  c. Flat Installation Charge

    Applies for the installation on non-complex premises wire.

    Included in this charge is the Premises Visit Charge (travel time) and simple material. Additional material charges may apply, if applicable (e.g., weatherproof jack).

<table>
<thead>
<tr>
<th>USOC</th>
<th>CHARGE</th>
</tr>
</thead>
</table>

  • Per order, per premises

    - First Jack
      - HRDJ1 $99.00

    - Each additional
      - HRDS1 60.00

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NOTICE

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SECTION 13

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES [1]
D. Charges (Cont'd)

2. Business

a. Time and Material charges (Maintenance/Repair and Installation of Complex Wiring)

<table>
<thead>
<tr>
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<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>• Schedule I</td>
<td></td>
</tr>
<tr>
<td>Applicable to work performed during</td>
<td></td>
</tr>
<tr>
<td>regularly scheduled business hours</td>
<td></td>
</tr>
<tr>
<td>- Initial 30 minute increment</td>
<td>HRD11 $60.00</td>
</tr>
<tr>
<td>or fraction thereof</td>
<td></td>
</tr>
<tr>
<td>- Additional 15 minute increment</td>
<td>HRDA1 30.00</td>
</tr>
<tr>
<td>or fraction thereof</td>
<td></td>
</tr>
<tr>
<td>• Schedule II[2]</td>
<td></td>
</tr>
<tr>
<td>Applicable to work performed at</td>
<td></td>
</tr>
<tr>
<td>hours other than Schedule I,</td>
<td></td>
</tr>
<tr>
<td>excluding Sundays and holidays</td>
<td></td>
</tr>
<tr>
<td>- Initial 30 minute increment</td>
<td>HRD12 70.00</td>
</tr>
<tr>
<td>or fraction thereof</td>
<td></td>
</tr>
<tr>
<td>- Additional 15 minute increment</td>
<td>HRDA2 35.00</td>
</tr>
<tr>
<td>or fraction thereof</td>
<td></td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Subject to a minimum charge of two hours.

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13. **CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS**

13.2 **PREMISES WORK CHARGES [1]**

D.2.a. (Cont'd)

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<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Schedule III[2]

  Applicable to work performed on Sundays and holidays

  - Initial 30 minute increment or fraction thereof  
    HRD13  $80.00

  - Additional 15 minute increment or fraction thereof  
    HRDA3  40.00

b. Premises Visit Charge[3]

  - Per Visit  
    SCO  25.00

c. Flat Installation Charge

  Applies for the installation on non-complex premises wire.

  Included in this charge is the Premises Visit Charge (travel time) and simple material. Additional material charges may apply, if applicable (e.g., weatherproof jack).

<table>
<thead>
<tr>
<th>USOC</th>
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<tbody>
<tr>
<td></td>
<td>$110.00</td>
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</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Subject to a minimum charge of two hours.


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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES [1]

D. Charges (Cont'd)

3. Trouble Isolation Charge

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE[2]</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Residence</td>
<td>MCE</td>
</tr>
<tr>
<td>• Business</td>
<td>MCE</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.


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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.2 PREMISES WORK CHARGES [1]

D. Charges (Cont'd)

4. Holidays subject to Schedule III Residence and Business Charges are:

<table>
<thead>
<tr>
<th>HOLIDAYS</th>
<th>DAY OBSERVED</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Year's Day</td>
<td>January 1</td>
</tr>
<tr>
<td>Memorial Day</td>
<td>Last Monday in May</td>
</tr>
<tr>
<td>Independence Day</td>
<td>July 4</td>
</tr>
<tr>
<td>Labor Day</td>
<td>First Monday in September</td>
</tr>
<tr>
<td>Thanksgiving Day</td>
<td>Fourth Thursday in November</td>
</tr>
<tr>
<td>Christmas Day</td>
<td>December 25</td>
</tr>
</tbody>
</table>

5. Material

Normal installation and repair material are included in the first increment charge and are not billed separately, e.g., RJ11C, RJ14C, 2 to 6 pr inside wire, faceplates, staples, screws, nails, tape, connectors, etc.

Additional material charges are based on current Company material price list.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>AKT++]</td>
<td>$1 to 99</td>
</tr>
<tr>
<td>(e.g., AKT57)</td>
<td>$57.00</td>
</tr>
<tr>
<td>BAC++]</td>
<td>$100 to 199</td>
</tr>
<tr>
<td>(e.g., BAC01)</td>
<td>$101.00</td>
</tr>
<tr>
<td>CDR++]</td>
<td>$200 to 299</td>
</tr>
<tr>
<td>(e.g., CDR73)</td>
<td>$273.00</td>
</tr>
<tr>
<td>DPY++]</td>
<td>$300 to 399</td>
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<tr>
<td>(e.g., DPY29)</td>
<td>$329.00</td>
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<tr>
<td>Two USOCs</td>
<td>$400+</td>
</tr>
<tr>
<td>(e.g., CDR63)</td>
<td>$563.00</td>
</tr>
<tr>
<td>(e.g., DPYOO)</td>
<td></td>
</tr>
</tbody>
</table>

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NOTICE
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13. **CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS**

### 13.3 RESIDENCE MAINTENANCE PLANS[1]

**A. Description**

1. Residence Maintenance Plans are available from the Company for noncomplex residence customers. These noncomplex maintenance plans provide for trouble isolation and maintenance of premises wire and associated jacks located on the customer side of the Network Interface.

2. The following plans are available:

   *Residence LINE-BACKER Service*

   A premises wire maintenance plan that provides residence customers with inside wire and jack repair, and isolation of trouble. With the exception of a qualifying package customer, i.e. *QWEST* Home Phone, each individual line at an address is subject to the per premises, per line (OWM) rate in C., following. Customers who subscribe to a package with multiple lines at an address may subscribe to *LINE-BACKER* at the per premises rate (OWMPA) in C., following. The per premises rate provides coverage to all lines on the account.

**B. Terms and Conditions**

1. Residence Maintenance Plans are subject to a minimum billing period of one month.

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13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.3 RESIDENCE MAINTENANCE PLANS[1]

B. Terms and Conditions (Cont’d)

2. When a trouble condition is attributed to the presence of non-standard wiring or installation, only that portion of the wiring and jacks where the problem exists will be rewired, if necessary, using standard wire, jacks and installation methods. The Company will not entirely rewire the premises even though non-standard wire may have been used on other working jacks. Rewiring work that is required to remedy an existing case of trouble will be performed in a reasonable manner.

3. Coverage of these plans will commence for existing customers without delay on the completion date of a service order as noted on the customer’s service record. However, the Plan does not cover trouble that exists prior to establishing telephone service or prior to establishing the Plan, except as follows: When a customer reports a trouble to the Company and, before a Company technician is dispatched, elects to subscribe to the Plan for a minimum commitment period of nine months, the Trouble Isolation Charge will be waived, and the Plan will apply for that reported trouble.

If a customer elects to subscribe to the Plan after a Company technician isolates a trouble on the customer’s side of the network interface device, the Plan will become effective the day following repair of the reported trouble. If the customer authorizes the Company to make the needed repairs, the applicable repair charges for inside wiring and/or customer-provided equipment will apply. However, the Trouble Isolation Charge and the initial monthly recurring charge for the Plan will be waived when Customer agrees to retain the Plan for a minimum term period of nine months.

If the Company can conclude definitively through remote testing that no trouble exists in company facilities or customer’s inside wiring that is covered by the Plan, a technician will not be dispatched to the customer’s premises. If, upon customer demand, a technician is then dispatched, and no trouble is found, the applicable charge for a customer-demanded dispatch will apply.

New customers or customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established. The Plan will not cover installation of new jacks and wiring or rewiring of existing jacks at the new location.

4. Early Termination Fee: Customers who subscribe to the Plan when a trouble is reported must retain the Plan for a minimum of nine months from the date of subscription, as described in B.3. The Company will charge Customer an Early Termination Fee equal to the monthly rate multiplied by the number of months remaining in the minimum commitment period if Customer terminates the Plan before completing the minimum commitment period.

(K) Material moved within this page.

(K1) Material moved to Sheet 17.1.

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### 13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

#### 13.3 RESIDENCE MAINTENANCE PLANS[1] (Cont’d)

<table>
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<tr>
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<tr>
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<td></td>
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<tr>
<td>- per premises, per line</td>
<td>LBRXB</td>
<td>$10.00</td>
</tr>
<tr>
<td>- per premises[2]</td>
<td>OWMPA</td>
<td>10.00</td>
</tr>
</tbody>
</table>

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Rate for *LINE-BACKER* service is available on a per premise basis when an account has a specific voice package that includes wire maintenance.

[3] As of September 1, 2018, a discount no longer applies when *LINE-BACKER* Service is added as an option to a single line or multiline QWEST Home Phone package described in 105.9.1 of this Catalog.

(K) Material moved from Sheet 17.

WA2019-014

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS[1]

A. General

Business UNISTAR Service provides for inside wire maintenance, trouble isolation and repair services for business customers as specified below.

B. Terms and Conditions

1. Business UNISTAR Service is subject to a minimum billing period of one month.

2. Coverage of these plans will commence for existing customers without delay on the completion date of a service order as noted on the customer’s service record. However, the Plan does not cover trouble which exists prior to establishing telephone service or prior to establishing the Plan except as follows: When a customer reports a trouble to the Company and, before a Company technician is dispatched, elects to subscribe to the Plan for a minimum commitment period of nine months, the Trouble Isolation Charge will be waived, and the Plan will apply for that reported trouble.

If a customer elects to subscribe to the Plan after a Company technician isolates a trouble on the customer’s side of the network interface device, the Plan will become effective the day following repair of the reported trouble. If the customer authorizes the Company to make the needed repairs, the applicable repair charges for inside wiring and/or customer-provided equipment will apply. However, the Trouble Isolation Charge and the initial monthly recurring charge for the Plan will be waived when Customer agrees to retain the Plan for a minimum commitment period of nine months.

If the Company can conclude definitively through remote testing that no trouble exists in company facilities or customer’s inside wiring that is covered by the Plan, a technician will not be dispatched to the customer’s premises. If, upon customer demand, a technician is then dispatched, and no trouble is found, the applicable charge for a customer-demanded dispatch will apply.

New customers or customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established. The Plan will not cover installation of new jacks and wiring or rewiring of existing jacks at the new location.

3. Early Termination Fee: Customers who subscribe to the Plan when a trouble is reported must retain the Plan for a minimum of nine months from the date of subscription, as described in B.2. The Company will charge Customer an Early Termination Fee equal to the monthly rate multiplied by the number of months remaining in the minimum commitment period if Customer terminates the Plan before completing the minimum commitment period.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(K) Material moved within this page.

(K1) Material moved to Sheet 18.1.

WA2019-014

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS[1] (Cont’d)

C. Business UNISTAR Service

1. Description

Business UNISTAR Service provides for the following:

- Noncomplex coverage which includes isolation and maintenance of the inside wire and jacks within the individual business suite. If possible, the Company will cut to clear in riser or intrabuilding cable.

- Complex coverage which includes isolation and maintenance of the inside wire from the inside terminal or MPOP to the common equipment jack. If possible, the Company will cut to clear in riser or intrabuilding cable.

- Waiver of Premises Work Charges when trouble is isolated to the customer-provided equipment.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

(K) Material moved from Sheet 18.
WA2019-014

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS[1]

D.2. (Cont'd)

h. A customer may subscribe to Business UNISTAR Custom Service at the rate specified in this section subject to the following conditions:

The existing premises wire meets the Company's installation practices as set forth in Company Practices and the condition of the wire is satisfactory to the Company at the time Business UNISTAR Custom Service is requested. During the initial enrollment period, it is assumed that the condition of all premises wire is satisfactory to the Company and no inspection or upgrade will be required. Should the customer choose initially not to subscribe, but later elects to, an inspection may be required to make this determination. Such inspections will be subject to time charges. If the wire does not meet the Company's installation practices or is not in satisfactory condition, the Company will, at the customer's request, upgrade the premises wire at Time and Material Charges, so that the wire is eligible for coverage under the plan.

Each CENTRON Service line on a customer's account must be included in the plan.

Business UNISTAR Custom Service will be billed monthly with enrollment continuing until the Company is otherwise directed. Should the customer discontinue the plan, coverage will lapse on the date of notification.

i. The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this wiring, either separately or in combination with other equipment.

j. Exclusions

Business UNISTAR Custom Service does not cover the following:

- Wire repair due to alteration, abuse and misuse, or unauthorized repair.
- Aerial or buried cable between buildings on continuous property.
- Wire provided or maintained by the customer that does not meet the technical standards and installation guidelines for wire on simple service.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS (CONT'D)[1]

E. Illustrations

1. The following illustration exemplifies the network coverage, Business UNISTAR Service, and Customer/Vendor coverage.

NONCOMPLEX COVERAGE

--- Diagram ---

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS[1]

E. Illustrations (Cont'd)

**COMPLEX COVERAGE**

![Diagram of complex coverage]

- **Highrise Building**
  - Embedded Cable (Existing)
  - Central Office (Network coverage)
  - Inside Terminal
  - IDC maintained riser cable (Network coverage)

- **Central Office**
  - Network Interface
  - Inside wire (UNISTAR coverage)
  - Customer-Provided Equipment (Vendor coverage)

- **Building owner maintained riser cable (cut to clear only)**
- **Common equipment Jack (UNISTAR coverage)**
- **Customer-Provided Equipment (Vendor coverage)**

- **Highrise Building**
  - Minimum Point of Presence MPOP
  - MPOP/Network Interface

---

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS (CONT'D)[1]

F. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
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</tbody>
</table>

- Business *UNISTAR* Service
  - Per line or per circuit termination, each[2] SEQ1X $7.00 (I)
  - Per PBX trunk, each SEQ1X 7.00
  - Per Centrex, *CENTRON*
    Custom station lines, each SEQ1X 7.00 (I)

- Business *UNISTAR* Custom Service US23X 0.50

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Applies to *CENTRON* 6 and 30 access lines.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.4 BUSINESS MAINTENANCE PLANS[1]

F. Rates and Charges (Cont’d)

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</tr>
<tr>
<td>MPU1X</td>
<td>2.25</td>
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</table>

- Building Owner/Tenant Solutions[2]
  - Business UNISTAR Service
    - Building size, number of lines

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] At the end of the contract period or if the contract is terminated, the rates will revert to regular rates.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
13. **CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS**

13.5 **BUILDING OWNER PREMISES WIRE MAINTENANCE PLAN[1]**

A. **Description**

The provision of trouble isolation, maintenance and repair of inside wire, including intra-premises wiring.

B. **Definitions**

**Inside Wire**

Wiring on the customer's side of the demarcation point.

**Intra Premises Wire**

Inside wiring within the same building or between different buildings, on continuous property.

C. **Terms and Conditions**

1. To qualify for the service the customer must be an apartment building owner with a minimum of 1,000 living units, with an average of 200 units per complex, in Company designated buildings in select cities.

2. The customer must enter into an agreement with the Company and contract for discounted wire maintenance.

3. This service does not cover intra-premises wire or cable facilities that are buried or encapsulated. If these facilities are the source of a trouble condition and are in accessible conduit, the Company will cut to clear if spare capacity is available.

---

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.5 BUILDING OWNER PREMISES WIRE MAINTENANCE PLAN[1]

C. Terms and Conditions (Cont’d)

4. For newly constructed complexes, the Company reserves the right to inspect the facilities prior to establishment of the contracted rates.

5. For existing complexes, the Company will inspect the inside wire and facilities to be used to assure that it meets specifications and current industry standards. If the facilities are acceptable there will be no charge for the inspection. If the facilities are not acceptable, the Company will bill the customer Time and Material charges for the inspection and it will be the responsibility of the owner to perform any corrections or upgrades prior to entering into the contract with the Company.

6. The customer is billed according to the number of total living units, whether occupied or not.

7. The service covers a maximum of three lines per living unit.

8. The service and discounted rates are non-transferable to a tenant should the building owner discontinue the service.

9. There is a minimum service period of one month.

D. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
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<tbody>
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[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
13. Customer Premises Wire and Maintenance Plans

13.5 Building Owner Premises Wire Maintenance Plan[1]

C. Terms and Conditions (Cont’d)

4. For newly constructed complexes, the Company reserves the right to inspect the facilities prior to establishment of the contracted rates.

5. For existing complexes, the Company will inspect the inside wire and facilities to be used to assure that it meets specifications and current industry standards. If the facilities are acceptable there will be no charge for the inspection. If the facilities are not acceptable, the Company will bill the customer Time and Material charges for the inspection and it will be the responsibility of the owner to perform any corrections or upgrades prior to entering into the contract with the Company.

6. The customer is billed according to the number of total living units, whether occupied or not.

7. The service covers a maximum of three lines per living unit.

8. The service and discounted rates are non-transferable to a tenant should the building owner discontinue the service.

9. There is a minimum service period of one month.

D. Rates and Charges

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<th>USOC</th>
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<td>MP43X</td>
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[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.
### 113. Obsolete Customer Premises Wire and Maintenance Plans

<table>
<thead>
<tr>
<th>Subject</th>
<th>Page</th>
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<tbody>
<tr>
<td>Business Maintenance Plans</td>
<td>2</td>
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<tr>
<td>Residence Maintenance Plans</td>
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</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
113. OBSOLETE CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

113.3 RESIDENCE MAINTENANCE PLANS[1]

For terms, conditions, rate and charge applications see 13.3 of this Catalog.

A. Description

The following plans are obsolete and no longer available to new customers. Existing customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.

Residence COMPLETE COVERAGE[2]

A maintenance plan that provides residence customers, per exchange access line, per premises, with inside wire, jack repair and trouble isolation. This plan is obsolete as of October 1, 2005.

B. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
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</thead>
<tbody>
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<td>COMPLETE COVERAGE</td>
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[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

[2] Residence COMPLETE COVERAGE is equivalent to per line Residence LINE-BACKER Service.
113. OBSOLETE CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

113.4 BUSINESS MAINTENANCE PLANS[1]

For terms, conditions, rate and charge applications see 13.4 of this Catalog.

A. Description

The following plans are obsolete and no longer available to new customers. Existing customers will be allowed to retain their obsolete packages only as long as service remains at the same location for the same customer.

Business COMPLETE COVERAGE[2]

Business COMPLETE COVERAGE provides for inside wire maintenance, trouble isolation and repair services for business customers. This plan is obsolete as of October 1, 2005.

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<tr>
<td>MNSNX, MNSOX</td>
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[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 14. Integrated Services Digital Network

<table>
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<tr>
<td>Basic Rate Service Offering</td>
<td>8</td>
</tr>
<tr>
<td>General</td>
<td>1</td>
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<tr>
<td>Individual Case ISDN</td>
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<tr>
<td>Primary Rate Service</td>
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<tr>
<td>Primary Rate Service Offerings</td>
<td>30</td>
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<tr>
<td>Primary Rate Service Bundle</td>
<td>48</td>
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<tr>
<td>Single Line ISDN Service</td>
<td>8</td>
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</tbody>
</table>

Notice: The information contained in this document is subject to change.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

A. Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Basic Rate Service

BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRS is offered on either an individual case basis or in a packaged offering, referred to as Single Line ISDN Service. Single Line ISDN Service is available in flat or measured rated options.

B (Bearer) Channel

The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbit/s, from the customers premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data

Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

B. Definitions (Cont'd)

D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 kbit/s on BRS, and signaling only information up to 64 kbit/s for PRS, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

D-Channel Packet-Switched Data

The X.25 Logical Circuit Call allows users to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

Digital Subscriber Loop (DSL)

The ISDN basic rate interface loop from the CO to the customer's premises.

Primary Rate Service (PRS)

PRS has a capacity of 1.544 megabits per second (Mbps) and has multiple channels: 23 B-channels, and one D-channel, and is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information.

T1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. The T1 facility may be provided, at the customer's request, via a fiber optic facility between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply. (C)

T3 Facility

A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. At the customer's request, a T3 facility may be provided between the Company's CO and the customer's premises. Construction charges, specified in Section 4, may apply. (C)
14.1 **GENERAL (CONT'D)**

C. **Terms and Conditions**

1. **General**

   a. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer.

   b. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.

   c. Company shall terminate ISDN Services at the Company network interface.

   d. Should any change in inside wiring (including riser cable) not owned by the Company, or CPE, require the Company to redesign ISDN service, the customer shall reimburse the Company for all costs incurred by the Company in making such a change. Should ISDN service fail due to inside wiring (including riser cable) not owned by the Company, CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Company shall have no liability of any kind.

   e. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of ISDN Service.

   f. If an ISDN Service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs and lasts for more than 24 consecutive hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30-day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C.1. (Cont'd)

g. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer’s use as set forth in Section 2.2.1.B. Cancellation charges will apply as discussed below. Cancellation charges will be determined based on estimated costs incurred in conjunction with the provision of an order.

Service date intervals are associated with the provisioning of an order. Certain critical dates are used by the Company to monitor the service order provisioning progress. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which critical date was last scheduled and determines what percentage of the Company’s provisioning costs have been incurred as of that critical date. A cancellation charge will not apply if the scheduled Service Date has not been provided to the customer.

Costs incurred in conjunction with the provision of an order start on the Application Date. The Application Date is the date the customer provides a firm commitment and sufficient information to the Company for order placement. The Application Date is the date the Company enters the order into the Company’s order distribution system(s). This is sometimes referred to as the order date. When a customer cancels an order prior to the Application Date, no charges shall apply. When a customer cancels an order or part of an order, on or after the Application Date, a charge equal to the estimated costs incurred by the Company shall apply.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C.1. (Cont'd)

h. RSP Termination/Cancellation Charges

(1) Early termination charges will apply if a PRS RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination.

(2) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.

(3) If customer terminates the PRS RSP after the date of installation but prior to the expiration of the 3- to 7-year RSP, termination charges will apply as specified in the Termination Liability/Waiver Policy, set forth in 2.2.14.A.

(4) If Waiver Policy conditions are met, as specified in 2.2.14.A., termination charges will not apply if the PRS facility is moved to an existing DS3 facility.

i. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Catalog.

j. Refer to 2.2.1.B. for order cancellation policy.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL

C. Terms and Conditions (Cont'd)

2. Availability

a. The rates and charges specified for Single Line ISDN Service are applicable only to customers whose serving central office has been identified by the Company as having ISDN available. Customers whose serving central office has not been identified will have rates and charges determined on an individual case-by-case basis.

b. Single Line ISDN Service may be provided to customers from a central office other than their normal serving office depending on available facilities.

c. Service is offered where facilities and equipment are available. Loops more than 18 kilofeet in length will be considered "available", if pair gain systems are in place or planned to serve the area.

d. Some services are not available and/or compatible with ISDN.

3. Local Calling Areas and Telephone Numbers

a. If a customer is provided service from a designated central office that is not the customer's normal serving office, the local calling area for the customer's ISDN Service will be that of the designated ISDN-equipped central office.

b. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

4. Indemnification

a. It is the customer's responsibility to indemnify and hold harmless the Company against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this Catalog. Indemnification shall include, but is not limited to, costs and attorney's fees.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.1 GENERAL
C.4. (Cont'd)

b. Customer is responsible for the content of communications. Where customer's negligence or wrongful actions in using inside wire (including riser cable) not owned by the Company, CPE or customer's communications result in any claim or legal action brought by any nonparty, customer shall indemnify and hold the Company harmless.

5. Protection of the Network

a. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Company provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as customer-provided equipment.

b. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

c. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network. The Company shall not be liable for and disclaims liability for losses that might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Company shall not be liable for any incidental or consequential damages including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

6. Contract

Each customer, who is not subscribing to Single Line ISDN Service or Primary Rate Service, will be required to sign a contract for the furnishing of ISDN service not provided under this Catalog. Additions or changes to the contract may be negotiated only with agreement by both parties to new terms.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. **INTEGRATED SERVICES DIGITAL NETWORK**

14.2 **BASIC RATE SERVICE OFFERING**

14.2.1 **SINGLE LINE ISDN SERVICE**

A. **Description**

Single Line ISDN Service is a business service and is compatible with National ISDN and includes circuit-switched voice, circuit-switched data and packet functionality.

B. **Standard Features and Functions**

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2  BASIC RATE SERVICE OFFERING
14.2.1  SINGLE LINE ISDN SERVICE
        B. Standard Features and Functions (Cont’d)

1. Voice Features

   Call Appearance

   A Call Appearance (CA) is the position(s) on a terminal to which numbers are assigned. A Directory Number (DN) can be shared by more than one ISDN terminal. The quantity and/or position of Call Appearances for the Primary Directory Number (PDN), Secondary Directory Numbers (SDN), and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six call appearances per terminal are included in the standard package.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

B.1. (Cont'd)

Call Exclusion

This feature has two options:

- **Automatic Exclusion**

  This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- **Manual Exclusion**

  This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)

This feature allows all calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)

This feature allows all calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls

The user can forward all PDN calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

B.1. (Cont'd)

Call Hold

This feature allows the user to place a call on hold by depressing a button.

Call Transfer

This feature enables the user to transfer a call to a third party by depressing a button.

Caller Identification Blocking - Per Call

This feature enables a customer to control the disclosure of his/her name and/or directory number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the directory number. A customer must dial a code before each call to change the indicator from public to private. "Public status" allows delivery of the name and/or directory number. "Private status" prevents delivery of the name and/or directory number. Per Call Blocking is provided at no charge.

Calling Line Identification

Calling Line Identification is provided on both an incoming and outgoing basis.

• Incoming (ICLID)

Calling Line Identification is provided on both an incoming and outgoing basis. This feature displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Calling party's name is an optional feature. Callers have the ability to inhibit the display of calling party information to the terminating number. ICLID is provided to the PDN and to any associated SDNs. ICLID cannot just display to the PDN when the number is shared.

• Outgoing (OCLID)

This feature provides a user who is originating a call with information about the called party and the facility or destination.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

B.1. (Cont’d)

Conference

This feature allows a user to establish a three-way conference call by depressing a button.

Display

This feature provides the ISDN terminal a display of the time and date, calling number, call appearance identification, called number, incoming call identifier and feature activation operation.

Drop

The Drop button allows the user to drop the last party added to a conference call or to disconnect a two-party call.

Intercom

Intercom service allows the user to establish a dedicated priority call to any other station that is a member of the same intercom group within the same central office. Special alerting, depending on CPE, is provided for an incoming intercom call. As part of the standard package the user can select either Auto Intercom or Dial Intercom.

• Auto Intercom

This feature allows two members to be part of an intercom group, which enables intercom calls to be completed by pressing the feature button. Dialed digits are not required.

• Dial Intercom

This feature allows the user to establish a call to any other station that is a member of the same intercom group. This is done by pressing the Intercom button and dialing one or more digits. Special alerting, depending on CPE, is provided for an incoming Intercom call.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE
B.1. (Cont'd)

Message Waiting Indication

This feature is available on PDNs and notifies the user of a message waiting by providing either an audible stuttered dial tone or visually by illuminating a light on the customer's telephone set. Messages may be retrieved by calling the message service center or by accessing a voice mail system.

Primary Directory Number (PDN)

Each ISDN terminal is assigned one PDN. If more than two terminals are attached to a Digital Service Loop (DSL), an additional PDN charge, will apply.

Ringing Options

Ringing options allows ISDN station users to establish flexible call handling arrangements for answering incoming calls that terminate on the shared CAs of a DN. The ringing options available on a per-station basis for a shared DN are as follow:

• Abbreviated Ringing
  
  Ringing assigned to begin immediately for an incoming call and to stop ringing after "N" seconds.

• Delayed Ringing
  
  Ringing assigned for an incoming call to be delayed for "N" seconds, however, the CA indicator or "status" lamp begins flashing immediately.

• No Ringing
  
  This option can be assigned for a user who desires no ringing for an incoming call that terminates on a CA of that DN.

• Normal Ringing
  
  Ringing begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

B.1. (Cont'd)

Secondary Directory Number (SDN)

A SDN is any DN other than the PDN assigned to an ISDN terminal. If more than one SDN is assigned to a terminal, additional charges will apply.

Shared Call Appearance

This allows several users to share one or more CAs for a particular DN. Origination of and termination of calls on one terminal will affect all terminals sharing the CA. All SCAs must be provisioned from the same serving central office. If more than two shared CAs are assigned to a terminal, additional charges will apply.

Speed Calling

Speed calling permits the user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to 30 preprogrammed numbers per terminal.

Standard Configuration Group

The standard arrangement that associates a button of an ISDN station set to a feature.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING

14.2.1 SINGLE LINE ISDN SERVICE

B. Standard Features and Functions (Cont'd)

2. B-Channel Circuit-Switched Data Features

Call Forwarding-Busy Line For Circuit-Switched Data

This feature permits all circuit-switched data calls, attempting to terminate to a busy PDN, to be redirected to another customer-specified DN. A busy line condition exists when a circuit-switched data B-channel is unavailable. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Don't Answer For Circuit-Switched Data

This feature permits all circuit-switched data calls attempting to terminate to an idle PDN to ring a specified number of seconds prior to being forwarded to a previously specified DN. This feature can either be assigned to the user on an active basis or it can be assigned to a feature button that can be activated or deactivated by the user. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

Call Forwarding-Variable-All Calls For Circuit-Switched Data

This feature allows circuit-switched data calls, attempting to terminate to a line, to be redirected to another specified line. The user must activate or deactivate the forwarding function by either using an access code or a feature button. If the feature is assigned to a feature button, the forward-to DN can be changed by dialing an access code and programming the new forward-to DN.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

B. Standard Features and Functions (Cont'd)

3. D-Channel Packet-Switched Data Features

X.25 Fast Select

Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

X.25 Flow Control Parameter Negotiation

This packet feature permits negotiation on a per-call basis of the flow control parameters associated with a given virtual call, such as packet size and window size for each direction of data transfer. The data window size and the maximum packet size is negotiated automatically during an X.25 data call.

X.25 Logical Channels

Virtual circuits rather than physical circuits are used to establish packet switch calls. When a virtual circuit is established, a logical channel is assigned at the CPE and the switch for the duration of the call. A virtual circuit does not use any capacity of the facility unless data is actually being transferred. Two logical channels are provided per DSL.

X.25 Reverse Charging

This is a function of the CPE. This packet feature allows a user to assign billing to the called data telephone number on a per call basis.

X.25 Throughput Class Negotiation

This packet feature permits negotiation on a per-call basis of the throughput class for each direction of data transfer associated with a virtual call. The data terminal can negotiate the throughput class for an X.25 data call.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE (CONT’D)

C. Optional Features and Functions

Additional Primary Directory Number

If more than two terminals are connected to a DSL, additional PDNs are required. Included with each PDN will be the standard set of voice and data features.

Analog Call Appearance

This feature enables analog station users to share their call appearance on a Single Line ISDN Service user's terminal. The user's analog service must be provisioned from the same serving central office as the Single Line ISDN Service. One appearance, per number, per terminal is allowed. Some analog services are not compatible with Single Line ISDN Service.

Call Pickup

Allows a user to answer a call at another station, even when the user's station does not have a call appearance for the called DN. While the other station is ringing, the user goes off-hook and enters a call pickup code or presses a call pickup feature button to answer the call.

Caller Identification Blocking - All Calls

This feature provides a permanent private indicator on a per-station basis. Once the blocking is established on the station, the customer cannot deactivate the private status. Rates and charges are provided herein. Federal, State, and Local law enforcement agencies and non-profit domestic violence agencies may be provided additional arrangements for private status and/or all call blocking, on a per station basis, at no charge. Stations that share appearances of a restricted station must also be restricted to avoid passing caller identification information.

Calling Name Identification

With this feature, at the time of an incoming call, the name and number of the calling party is displayed on the called party’s ISDN terminal. The called party may receive a private or unavailable indicator; in that case the caller’s name and number will not be displayed. Calling Name Identification is used in conjunction with calling number identification that is part of the Display standard feature.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

C. Optional Features and Functions (Cont'd)

CLASS Features

• Call Rejection

This feature enables a customer to reject call attempts from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party.

• Continuous Redial

This feature allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available.

• Last Call Return

This feature allows a customer to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

• Priority Call

This feature allows a customer to assign a maximum of 15 callers' telephone numbers to a special list. The customer will hear a distinctive ring at their location, when calls are received from callers' telephone numbers on that list. The distinctive ring may be CPE dependent.

• Selective Call Forwarding

This feature allows a customer to specify a special list of a maximum of 15 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE
C. Optional Features and Functions (Cont'd)

Key Short Hunt

This voice feature provides the capability for incoming calls to search a set of DN appearances on an ISDN set for an idle DN for call termination.

Multiline Hunt Service

Hunting service will affect the operation or availability of some other optional features on the hunting B-channel. The features most often affected include forms of Call Forwarding, Speed Calling and others, depending on the Service Configuration. Call Forwarding features will override the hunting services.

Hunting is done sequentially by terminal within the group. One or two B-channels are associated with each terminal in the group. One begin-hunt telephone number must be assigned to the first terminal within a Regular or Circular group of sequentially ordered terminals that form a Multiline Hunt Group (MLHG). Telephone numbers may be assigned, in any sequence, to terminals within a MLHG.

Multiline Hunt Service provides a hunting sequence that attempts to complete a call to the first available B-channel associated with the lead telephone number of the group. Busy tone is not sent to the caller unless all remaining B-channels in the hunt group list have been found busy. The call will be completed to the first available B-channel.
MLHGs can be assigned two types of telephone numbers; begin-hunt and non-hunting telephone numbers. The begin-hunt telephone number has the multiline hunt feature and, when called, starts the hunting sequence associated with the hunt group. An MLHG must have at least one begin-hunt telephone number but can have essentially one per terminal in the group. Non-hunting telephone numbers can be assigned to terminals within a MLHG; these terminals do not have the multiline hunt feature. Incoming calls are terminated directly to the individual terminals.

- Regular hunting starts when a begin-hunt telephone number is called in a MLHG. Hunting proceeds in ascending order through each subsequent terminal in the group until an idle terminal is reached or the last (highest numbered) terminal in the group is reached.

- Circular hunting is provided optionally with regular hunting groups. Circular hunting occurs in these groups when the hunt for an idle terminal commences beyond the first terminal in the hunt group and finds all higher numbered terminals busy, the hunt returns to the first terminal in the group. The hunt ends with the terminal number preceding the terminal where the hunt in the group initially began.

  This feature allows all terminals within a MLHG to be tested for busy regardless of the point of entry into the group before returning busy tone.

- Uniform Call Distribution (UCD) is a hunting arrangement that provides uniform termination call assignment (distribution) to members of a MLHG. UCD hunting does not include queuing or announcements.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

C. Optional Features and Functions (Cont'd)

Non-Standard Configuration Group

This is a terminal arrangement, associating buttons of a terminal with a feature, which differs from the standard arrangement.

Redirecting Number Delivery

This is a terminating user feature that allows the delivery of the redirecting number information to the user, to indicate that call forwarding has occurred. If the received call is a forwarded call, the first and last forwarding DNs will be delivered to the called party.

Series Completion Hunt

This voice feature automatically redirects a call from a busy DN to another specified DN.

Six-Way Conference

This feature allows the user to sequentially add up to five additional parties, and add them together to make a six-way call.

Speed Calling 8

This feature permits the user to dial pre-programmed numbers using fewer digits than normally required. It allows the customer to change speed-calling lists directly from their terminal.

X.25 Fast Select Acceptance

This packet feature authorizes incoming packets from a sending data terminal equipment (DTE) to be transmitted to the destination DTE with Fast Select. Fast Select is a function of the CPE and is used on a per-call basis allowing the user to send up to 128 octets in the user data field of the call request packet to a terminal with Fast Select Acceptance.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

C. Optional Features and Functions (Cont'd)

X.25 Reverse Charging Acceptance

This packet feature authorizes transmission of incoming calls identified as Reverse Charge calls.

D. Rates and Charges

1. Optional Calling Plan rates and charges are applied per B-channel that carry circuit-switched voice and/or data traffic.

2. The standard package includes up to a total of six Call Appearances (CAs), per terminal. The CAs must include one Primary Directory Number (PDN). Analog CAs are not considered to be one of the six standard CAs.

Additional call appearances are available at rates and charges specified in Optional Features and Functions.

3. Single Line ISDN Basic Rate Access (BRA) may be rate stabilized for a minimum of one year. The RSP offers length of term discounts for nonrecurring charges. Single Line ISDN BRAs in quantities greater than 25 shall be priced on an Individual Case Basis. The following terms and conditions apply:
14. Integrated Services Digital Network

14.2 Basic Rate Service Offering
14.2.1 Single Line ISDN Service

D.3. (Cont'd)

a. The customer may add Single Line ISDN Service at contracted rates during the term of the agreement subject to the terms and conditions specified in individual customer contracts. Such additions will be coterminous with the original contract.

b. If the quantity of BRAs falls below a minimum billing level, the customer will be assessed a termination charge. Termination charges will be applied as specified in the Termination/Waiver Policy set forth in 2.2.14. There is no minimum service period.

c. RSP BRAs may be located at different addresses within the state but must be billed on one summary bill.

d. Service may be moved, for the same customer, to a different address within the state and retain the RSP, provided the new service is billed on the summary bill. Nonrecurring charges will apply to the new installation.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

D. Rates and Charges (Cont’d)

4. Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services as provided in this Catalog and other Company tariffs.

Single Line ISDN Service Basic Rate Access is offered flat rated or measured. Measured usage charges apply, as specified in 5.2.1, to all outgoing calls when using the measured without usage allowance option.

Single Line ISDN Service Basic Rate Access with a usage allowance includes up to 40 hours per month of aggregate usage for circuit-switched voice and circuit-switched data. Additional usage in excess of the 40 hours in a monthly billing period, will incur measured usage charges as specified in 5.2.1.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
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<td>(1) Month-to-Month</td>
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<td>$65.00 (I)</td>
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<td>• Measured with usage allowance</td>
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## 14. Integrated Services Digital Network

### 14.2 Basic Rate Service Offering

#### 14.2.1 Single Line ISDN Service

D.4.a. (Cont’d)

<table>
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<tr>
<th>USOC</th>
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</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**(2) Rate Stability Plan**

- **Flat**  
  - 1 year  $93.50  $63.00  
  - 2 years  82.50  63.00  
  - 3 years  55.00  63.00  
  - 5 years  –  63.00

- **Measured without usage allowance**  
  - 1 year  93.50  35.00  
  - 2 years  82.50  35.00  
  - 3 years  55.00  35.00  
  - 5 years  –  35.00

- **Measured with usage allowance**  
  - 1 year  93.50  50.00  
  - 2 years  82.50  50.00  
  - 3 years  55.00  50.00  
  - 5 years  –  50.00

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

D.4. (Cont’d)

<table>
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<tr>
<th>Optional Features and Functions</th>
<th>USOC</th>
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<th>Monthly Rate</th>
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<td>• Additional Call Appearances, per appearance</td>
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<td>• Additional Secondary Directory Number, per SDN</td>
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<tr>
<td>• Additional Shared Call Appearance, per appearance</td>
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<td>• Additional X.25 Logical Channel, per logical channel</td>
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<td>• Analog Call Appearance, per number</td>
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<td>• Call Forwarding-Don't Answer-All Calls, per number[2]</td>
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<td>• Call Forwarding-Variable-All Calls, per SDN[2]</td>
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</table>

[1] Inherent with the purchase of an additional PDN are all of the standard voice and data features for Single Line ISDN Service.


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### 14. Integrated Services Digital Network

#### 14.2 Basic Rate Service Offering

#### 14.2.1 Single Line ISDN Service

D.4.b. (Cont'd)

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<td>- Per group</td>
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[1] See 10.7.B.3. for the application of this nonrecurring charge.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

D.4.b. (Cont'd)

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<tr>
<td>NZTPG</td>
<td>20.00</td>
<td>–</td>
</tr>
<tr>
<td>N3CPB</td>
<td>13.00</td>
<td>–</td>
</tr>
<tr>
<td>RD7PN</td>
<td>10.00</td>
<td>2.00</td>
</tr>
<tr>
<td>SE3PG</td>
<td>10.00</td>
<td>–</td>
</tr>
<tr>
<td>SE3PN</td>
<td>10.00</td>
<td>2.00</td>
</tr>
</tbody>
</table>

• Multiline Hunt Service[1]
  - Circular Hunt,
    - Data, per B-channel
    - Data, per group
    - Voice, per B-channel
    - Voice, per group
  - Regular Hunt,
    - Data, per B-channel
    - Data, per group
    - Voice, per B-channel
    - Voice, per group
  - UCD Hunt,
    - Data, per B-channel
    - Data, per group
    - Voice, per B-channel
    - Voice, per group
• Non-Standard Configuration Group, per button
• Redirecting Number Delivery, per number
• Series Completion Hunt
  - Per group
  - Per number

[1] There is no charge to change hunting arrangements due to the removal of a terminal(s) from a hunt group.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.2 BASIC RATE SERVICE OFFERING
14.2.1 SINGLE LINE ISDN SERVICE

D.4.b. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NZ6PK</td>
<td>$18.00</td>
<td>$1.00</td>
</tr>
<tr>
<td>NN8PK</td>
<td>15.00</td>
<td>1.00</td>
</tr>
<tr>
<td>GXEPN</td>
<td>10.00</td>
<td>-</td>
</tr>
<tr>
<td>G5BPN</td>
<td>10.00</td>
<td>-</td>
</tr>
</tbody>
</table>

5. Change Charges

- Access changes made to a DSL will result in an access charge[1] REA17 $20.00
- Feature changes made to the standard package will result in a feature charge[1,2] REA1B 12.00

[1] Only one change charge applies per service order. If multiple changes are made on a service order, the highest change charge will apply.

[2] Changes are allowed to be made once in the standard package within the first 45 days following the installation date of new service at no charge. The waiver does not apply to changes resulting in a Non-Standard Configuration Group, or Optional Features purchased.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE (CONT’D)

B. Definitions

1. Service Configurations

23B+D

This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

24B

This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switchover to the back-up D-channel.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

B. Definitions (Cont'd)

2. Network Connections

Circuit-Switched Data Connection

A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection

An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

• Call-By-Call PRS

The PRS B-channels are configured to support inward and outward call flexibility predetermined by the customer's traffic flow.

• Dedicated PRS

Each B-channel is dedicated to inward, outward or 2-way traffic.

Uniform Access Solution (UAS) Network Connection

The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire T1.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

B. Definitions (Cont'd)

3. Standard Features

Calling Number Identification

This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number.

Calling Number Identification Blocking-All Calls

All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company.

Direct Inward/Outward Dialing

Allows station users to place or receive calls bypassing the attendant.

Circuit-Switched Data

Allows the transmission of circuit-switched data on a voice channel.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

B. Definitions (Cont'd)

4. Optional Features

   2B Channel Transfer

   2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

   ISDN Calling Name Delivery (ICNAM)

   ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party's name along with the calling party’s telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

   ISDN Redirecting Number Delivery (RND)

   RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don’t Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE (CONT’D)

C. Terms and Conditions

1. Each PRS consists of one T1 facility and one Service Configuration. A customer may request more than one PRS per premises.

2. Terms, conditions, rates, and charges, as described for PRS, are in addition to the regular rates and charges for the service with which PRS is associated.

3. Some services are not available and/or compatible with PRS.

4. Loop Diversity and Avoidance defined in the Private Line Transport Service Catalog is available with PRS.
   a. Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.
   b. Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.

5. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.

6. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

7. The PRS facility for all channels may be provisioned on an existing or new T3 facility.

8. PRS customers must subscribe to a minimum of one 23B+D Service Configuration.

9. DID numbers associated with PRS are found in 5.3.4. A DID Trunk Termination, also found in 5.3.4, is required for each inward or 2-way B-channel TC in a PRS.

10. Circuit-Switched Data PRS is intended only for data calls, including video.

11. ISDN PRS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont'd)

12. ISDN Calling Name Delivery (CNAM) is an optional central office-based feature available for use with ISDN PRS. The Company may monitor the customer’s usage of this feature to ensure that the customer’s use of CNAM is consistent with applicable restrictions and limitations as listed below. Unacceptable use will result in the Company disabling the feature from future use.

Unacceptable use of ISDN CNAM includes, but is not limited to, any of the following situations:

• High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.

• Calls that originate and attempt to terminate or terminate on PRS facilities for the same subscriber at the same physical location.

• Using Caller ID digits other than those belonging to the PRS subscriber.

If the Company has any reason to believe a customer is using ISDN CNAM in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Further, once the Company has disabled the ISDN CNAM for reasons of unacceptable use, the feature will not be restored during the life of the PRS service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

C. Terms and Conditions (Cont’d)

13. Cancellation Of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer’s use as set forth in Section 2.2.1.B. Cancellation charges will apply as set forth in c., d., and e., following.

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company’s provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Primary Rate Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

• Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company’s order distribution system(s). This is sometimes referred to as the order date.

• Design Layout Report Date (DLRD): The date the Design Layout Report, which contains the design for the service(s) ordered, is forwarded to the customer.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

C.13.c. (Cont’d)

- Plant Test Date (PTD): The date acceptance testing is performed with the customer.

- Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.7., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

<table>
<thead>
<tr>
<th></th>
<th>APP %</th>
<th>DLRD %</th>
<th>PTD %</th>
<th>DD %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Rate Service</td>
<td>13</td>
<td>44</td>
<td>77</td>
<td>[1]</td>
</tr>
</tbody>
</table>

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

i.PRS may not be used to exchange Toll VoIP-PSTN Traffic, as defined by the Federal Communications Commission in FCC 11-161, In the Matter of Developing a Unified Intercarrier Compensation Regime, issued, December 29, 2011.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE (CONT'D)

D. Rates and Charges

1. Month to Month Transport

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZPT1X</td>
<td>$1,000.00 (I)</td>
<td>$150.00</td>
</tr>
<tr>
<td>ZP3</td>
<td>1,000.00 (I)</td>
<td>–</td>
</tr>
</tbody>
</table>

2. Service Configuration

- 23B+D
  - ZPAZD 1,025.00 400.00
- 24B
  - ZPA1X 1,025.00 400.00
- 23B+Back-up D
  - ZPAZA 1,025.00 400.00

3. ISDN Trunk Connection, per B-Channel[2,3]

- Call-By-Call
  - PT31C 50.00 20.00(I)
- Dedicated
  - In-ward
    - PT311 50.00 20.00 (I)
  - Outward
    - PT31O 50.00 20.00 |
  - 2-Way
    - PT312 50.00 20.00 (I)

[1] One Service Configuration is required for each T1 facility.
[3] ISDN Trunk Connection charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
   D. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. Circuit-Switched Data Connection, per T1 facility[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 23B data only channels</td>
<td>PT3TA</td>
<td>$1,265.00</td>
<td>$600.00 (I)</td>
</tr>
<tr>
<td>• 24B data only channels</td>
<td>PT3TB</td>
<td>1,340.00</td>
<td>625.00 (I)</td>
</tr>
</tbody>
</table>

5. UAS Network Connections, per T1 facility
   • UAS Network Connection  | NWO  | 1,200.00             | 1,100.00     |
   • Two-Way Network Connection | NWO2X| 1,200.00             | 1,100.00     |
   • In-Only Network Connection | NWO1X| 1,200.00             | 1,100.00     |

6. Optional Features, per T1 facility
   • ISDN Calling Name Delivery | NM1PP| 175.00               | 20.00        |
   • ISDN Redirecting Number Delivery | RN4PP| 55.00                | 7.00         |

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MINIMUM MONTHLY RATE</th>
<th>MAXIMUM MONTHLY RATE</th>
<th>CURRENT MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>6. Optional Features, per T1 facility</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 2B Channel Transfer</td>
<td>ZPTMX</td>
<td>$100.00</td>
<td>$12.00</td>
<td>$37.50</td>
<td>$25.00</td>
</tr>
</tbody>
</table>

[1] Transport and Service Configuration charges also apply.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE
D. Rates and Charges (Cont'd)

7. Nonrecurring charges apply as follows:

<table>
<thead>
<tr>
<th>NONRECURRING CHARGE</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>All miscellaneous changes or rearrangements</td>
<td>$ 50.00</td>
</tr>
<tr>
<td>of facilities, per facility</td>
<td></td>
</tr>
<tr>
<td>Cancellation Charge</td>
<td>1,500.00</td>
</tr>
<tr>
<td>Rollover Charge</td>
<td></td>
</tr>
<tr>
<td>- Move existing DS1 to DS3 on vacant channels</td>
<td>325.00</td>
</tr>
<tr>
<td>Moving current customer T1 facility</td>
<td></td>
</tr>
<tr>
<td>- Within same central office</td>
<td>500.00</td>
</tr>
<tr>
<td>- Outside current central office</td>
<td>1,000.00</td>
</tr>
</tbody>
</table>

8. Primary Rate Service Rate Stability Plan (RSP)

a. The Primary Rate Service Rate Stability Plan (RSP) is an optional payment arrangement for T1 facilities and service configurations for customers who agree to continue to subscribe to PRS facilities for a 3-year to 7-year period. Customers may also rate stabilize Trunk Connections for 3- or 5-year periods. Customers who subscribe to a RSP are guaranteed against Company initiated changes in monthly rates.

b. Any additions of PRS facilities and service configurations to an existing RSP service are permitted with rates and charges as specified in 1. and 2., preceding, or by subscribing to a separate RSP.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.1 PRIMARY RATE SERVICE

D.8. (Cont'd)

c. Early termination charges will apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give 30 days written notice of termination. The Termination Liability/Waiver Policy specified in 2.2.14, applies.

(1) If the customer terminates the RSP prior to the installation date, the customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.

(2) If a PRS facility is moved to an existing DS3 facility and the Waiver Policy conditions are met, termination charges will not apply.

d. The Company and any customer who agrees to accept the RSP will enter into a written agreement whose terms and conditions will be consistent with this Catalog.

e. Customers migrating from Analog PBX Trunk Service, Digital Switched Service or Uniform Access Solution will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

f. Regular nonrecurring charges, specified in 1., preceding apply.

g. RSP Transport

<table>
<thead>
<tr>
<th>USOC</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZPT13</td>
<td>$126.90</td>
</tr>
<tr>
<td>ZPT15</td>
<td>109.98</td>
</tr>
<tr>
<td>ZPT17</td>
<td>108.57</td>
</tr>
</tbody>
</table>

* Stand alone T1 facility, per 24 channel facility

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D.8.g. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>STABILIZED NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZPTG3</td>
<td>$485.00</td>
<td>$126.90</td>
</tr>
<tr>
<td>ZPTG5</td>
<td>–</td>
<td>109.98</td>
</tr>
</tbody>
</table>

- Discounted T1 facility[1]

- 3 Years: ZPTG3 - $485.00
- 5 Years: ZPTG5 - –

- Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]

- 3 Years: ZP3H3 - 485.00
- 5 Years: ZP3H5 - –

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] One Service Configuration is required for each T1 facility.

[3] Also requires a T3 facility and multiplexing specified elsewhere.
**14. INTEGRATED SERVICES DIGITAL NETWORK**

**14.3 PRIMARY RATE SERVICE OFFERINGS**

**14.3.1 PRIMARY RATE SERVICE**

D.8. (Cont'd)

h. Regular nonrecurring charges, specified in 2., preceding, apply.

<table>
<thead>
<tr>
<th>Service Configuration</th>
<th>USOC</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 23B+D</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3 Years</td>
<td>ZPXB3</td>
<td>$340.00</td>
</tr>
<tr>
<td>- 5 Years</td>
<td>ZPXB5</td>
<td>292.00</td>
</tr>
<tr>
<td>- 7 Years</td>
<td>ZPXB7</td>
<td>280.00</td>
</tr>
<tr>
<td>- 24B</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3 Years</td>
<td>ZPXC3</td>
<td>340.00</td>
</tr>
<tr>
<td>- 5 Years</td>
<td>ZPXC5</td>
<td>292.00</td>
</tr>
<tr>
<td>- 7 Years</td>
<td>ZPXC7</td>
<td>280.00</td>
</tr>
<tr>
<td>- 23B+Back-up D</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3 Years</td>
<td>ZPXD3</td>
<td>340.00</td>
</tr>
<tr>
<td>- 5 Years</td>
<td>ZPXD5</td>
<td>292.00</td>
</tr>
<tr>
<td>- 7 Years</td>
<td>ZPXD7</td>
<td>280.00</td>
</tr>
</tbody>
</table>
14. Integrated Services Digital Network

14.3 Primary Rate Service Offerings

14.3.1 Primary Rate Service

D.8.h. (Cont'd)

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>Stabilized Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Discounted Service Configurations[1]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 23B+D</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3 Years</td>
<td>ZPXJ3</td>
<td>$512.50</td>
<td>$340.00</td>
</tr>
<tr>
<td>- 5 Years</td>
<td>ZPXJ5</td>
<td>—</td>
<td>292.00</td>
</tr>
<tr>
<td>- 24B</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3 Years</td>
<td>ZPXK3</td>
<td>512.50</td>
<td>340.00</td>
</tr>
<tr>
<td>- 5 Years</td>
<td>ZPXK5</td>
<td>—</td>
<td>292.00</td>
</tr>
<tr>
<td>- 23B+Back-up D</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 3 Years</td>
<td>ZPXL3</td>
<td>512.50</td>
<td>340.00</td>
</tr>
<tr>
<td>- 5 Years</td>
<td>ZPXL5</td>
<td>—</td>
<td>292.00</td>
</tr>
</tbody>
</table>

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

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THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D.8. (Cont'd)

i. ISDN Trunk Connection, per B-channel

<table>
<thead>
<tr>
<th>USOC</th>
<th>STABILIZED NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 3-Year Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Call-By-Call</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 2-Way[1]</td>
<td>PT332</td>
<td>$ 45.00</td>
</tr>
<tr>
<td>- Dedicated</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Inward[1]</td>
<td>PT331</td>
<td>45.00</td>
</tr>
<tr>
<td>- Outward</td>
<td>PT330</td>
<td>25.00</td>
</tr>
<tr>
<td>- 2-Way[1]</td>
<td>PT332</td>
<td>45.00</td>
</tr>
<tr>
<td>• 5-Year Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Call-By-Call</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Dedicated</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Inward[1]</td>
<td>PT351</td>
<td>–</td>
</tr>
<tr>
<td>- Outward</td>
<td>PT350</td>
<td>–</td>
</tr>
</tbody>
</table>

j. UAS Network Connections, per T1 facility

• 3-Year Plan

|                      |                  |                        |
|                      |                  |                        |
| - Two-Way            | NWO23             | 600.00                      | 1,100.00 |
| - In-Only            | NWO13             | 600.00                      | 1,100.00 |

• 5-Year Plan

|                      |                  |                        |
|                      |                  |                        |
| - Two-Way            | NWO25             | –                        | 1,100.00 |
| - In-Only            | NWO15             | –                        | 1,100.00 |

[1] Separate DID Trunk Termination charges do not apply.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont’d)

9. The following rates apply for a bulk rated ISDN Primary Rate Service arrangement and are only available on a Rate Stabilized basis. The rate includes a PRS T1 facility and common equipment, a 23B+D, 24B, or 23B+D Backup Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• PRS T1 facility and Common Equipment with 23 Voice and Data trunks</td>
<td>(C)</td>
<td>(C)</td>
</tr>
<tr>
<td>- 1-Year Plan</td>
<td>ZPG61</td>
<td>—</td>
</tr>
<tr>
<td>- 2-Year Plan</td>
<td>ZPG62</td>
<td>—</td>
</tr>
<tr>
<td>- 3-Year Plan</td>
<td>ZPG63</td>
<td>—</td>
</tr>
<tr>
<td>- 5-Year Plan</td>
<td>ZPG65</td>
<td>—</td>
</tr>
<tr>
<td>• PRS T1 facility and Common Equipment provisioned on a DS3 with 23 Voice and Data trunks</td>
<td>(C)</td>
<td>(C)</td>
</tr>
<tr>
<td>- 1-Year Plan</td>
<td>ZPG71</td>
<td>—</td>
</tr>
<tr>
<td>- 2-Year Plan</td>
<td>ZPG72</td>
<td>—</td>
</tr>
<tr>
<td>- 3-Year Plan</td>
<td>ZPG73</td>
<td>—</td>
</tr>
<tr>
<td>- 5-Year Plan</td>
<td>ZPG75</td>
<td>—</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 14. Integrated Services Digital Network

#### 14.3 Primary Rate Service Offerings

##### 14.3.1 Primary Rate Service

D.9. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZPG81</td>
<td>—</td>
<td>$725.00 (R)</td>
</tr>
<tr>
<td>ZPG82</td>
<td>—</td>
<td>675.00</td>
</tr>
<tr>
<td>ZPG83</td>
<td>—</td>
<td>575.00</td>
</tr>
<tr>
<td>ZPG85</td>
<td>—</td>
<td>500.00</td>
</tr>
</tbody>
</table>

- PRS T1 facility and Common Equipment with UAS Network Connection

  - 1-Year Plan: ZPG81 — $725.00 (R)
  - 2-Year Plan: ZPG82 — 675.00
  - 3-Year Plan: ZPG83 — 575.00
  - 5-Year Plan: ZPG85 — 500.00

- PRS T1 facility and Common Equipment provisioned on a DS3 with UAS Network Connection.

  - 1-Year Plan: ZPG91 — 725.00
  - 2-Year Plan: ZPG92 — 650.00
  - 3-Year Plan: ZPG93 — 550.00
  - 5-Year Plan: ZPG95 — 475.00 (R)

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 14. INTEGRATED SERVICES DIGITAL NETWORK

#### 14.3 PRIMARY RATE SERVICE OFFERINGS

**14.3.1 PRIMARY RATE SERVICE**

D. Rates and Charges (Cont’d)

10. In remote central offices where ISDN Primary Rate Service (PRS) is not deployed, but can be provided from the host switch, the service will be provided with DID telephone numbers from the remote (serving) central office. Customers requesting DID telephone numbers from the host switch will be billed interoffice mileage charges. The following rates apply for PRS in a remote switch provisioned with remote central office telephone numbers. The service will be offered on a BULK rated basis only. The rate includes a PRS T1 facility and common equipment, interoffice transport, a 23B+D, 24B, or 23B+D Back-up Service Configuration and 23 Voice and Data trunks provisioned as In-only with DID, Out-only or Two-way with DID or a UAS Network Connection.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>ZPGW1</td>
<td>—</td>
<td>$825.00 (R)</td>
</tr>
<tr>
<td>ZPGW2</td>
<td>—</td>
<td>$775.00</td>
</tr>
<tr>
<td>ZPGW3</td>
<td>—</td>
<td>$675.00</td>
</tr>
<tr>
<td>ZPGW5</td>
<td>—</td>
<td>$600.00 (R)</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. **INTEGRATED SERVICES DIGITAL NETWORK**

14.3 **PRIMARY RATE SERVICE OFFERINGS (CONT’D)**

14.3.2 **RESERVED FOR FUTURE USE**

14.3.3 **PRIMARY RATE SERVICE (PRS) BUNDLE**

A. **Description**

Primary Rate Service (PRS) Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRS Bundle includes the following features and services:

1. Bulk rate Integrated Services Digital Network Primary Rate Service, consisting of 23B+D and 23 Voice and Data trunks provisioned as Two-way with DID

2. Up to 100 Direct-Inward-Dialing (DID) Numbers (in blocks of 20) -Optional

3. Primary Rate Service Standard Features

4. ISDN Calling Name Delivery (ICNAM)

B. **Terms and Conditions**

1. Unless specified otherwise in this section, the regulations for Integrated Services Digital Network Primary Rate Service, including Service Charges, apply in addition to the regulations herein.

2. Service Charges do not apply when PRS Bundle replaces existing Local Exchange Service.

3. Unless specified otherwise in this section, the regulations for Direct-Inward-Dialing (DID) Service, including Non-recurring and Installation Charges, set forth in Section 5.3, apply in addition to the regulations herein.

4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE

B. Terms and Conditions (Cont’d)

5. Customers may order additional DID numbers, in excess of 100 for an individual PRS Bundle, subject to availability, at the rates specified in Section 5.3 of this Catalog. Nonrecurring Charges apply for subsequent activation of numbers beyond those included in the bundle.

6. The Optional Features available for Primary Rate Service are available with PRS Bundle at the rates specified in Section 14.3.1.

7. PRS Bundle is available under the term commitments of 1, 2, 3, and 5 years on a Rate Stabilized basis. Termination Liability Charges set forth in Section 2 apply.

8. Unless terminated by the PRS Bundle customer or the Company, a customer will remain enrolled in the PRS Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRS Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal rate or charge.

9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRS Bundle lines converted to the applicable rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS
14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE (CONT’D)

C. Rates and Charges

The following rates apply when the customer’s serving central office is the host switch from which ISDN Primary Rate Service is deployed and when the customer is served by a remote central office (RCO) where ISDN Primary Rate Service is not deployed, but can be provided from the host switch. DID telephone numbers will be provided from the customer’s serving central office. If a RCO customer requests DID telephone numbers from the host switch, interoffice mileage charges will apply.

Host Switch

<table>
<thead>
<tr>
<th>Term Period</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Year</td>
<td>$ 810.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>2 Years</td>
<td>760.00</td>
<td>0.00</td>
</tr>
<tr>
<td>3 Years</td>
<td>660.00</td>
<td>0.00</td>
</tr>
<tr>
<td>5 Years</td>
<td>585.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Remote Central Office

<table>
<thead>
<tr>
<th>Term Period</th>
<th>Monthly Rate</th>
<th>Nonrecurring Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Year</td>
<td>$ 860.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>2 Years</td>
<td>810.00</td>
<td>0.00</td>
</tr>
<tr>
<td>3 Years</td>
<td>710.00</td>
<td>0.00</td>
</tr>
<tr>
<td>5 Years</td>
<td>635.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>
14. INTEGRATED SERVICES DIGITAL NETWORK

14.4 INDIVIDUAL CASE ISDN

A. General

Customers requiring ISDN features not offered by the Catalog will be considered on an individual case basis. Customers, who want to migrate to Single Line ISDN Service or Primary Rate Service, can do so without any penalties. However, this will result in changes to the existing service which is based on different technical standards and features.

B. Network Access Registers or Trunk Connections are required to provide connections with other switching arrangements and the exchange and toll network, and are subject to charges and applications as specified in 5.3.6 or 14.3.1.

C. The contract period offered will be negotiable between the Company and the customer.

D. The USOCs applicable for ISDN charges will be specified on the associated contract.

(M) Material moved from Sheet 48.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

SUBJECT

Primary Rate Service Offerings .......................................................... 1
PURCHASE PLUS REWARD Plan For ISDN Services ......................... 1

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS

114.3.2 PURCHASE PLUS REWARD PLUS FOR ISDN

Effective April 16, 2010, PURCHASE PLUS REWARD Plan For ISDN is grandfathered to current customers for the life of their contract and will not be offered to new customers.

A. Description

1. PURCHASE PLUS REWARD Plan For ISDN is an offering available to business customers who enter into a one-year, two-year or three-year TOTAL ADVANTAGE Express (QTA Express) Agreement or TOTAL ADVANTAGE (QTA) Agreement, and who agree to increase their monthly spend under QTA Express or QTA. Descriptions of QTA Express and QTA are found in 2.16, preceding.

2. When a customer increases their monthly spend on Qwest products or services included in the QTA Express and/or QTA Agreements, a discount will be applied to the 36 to 60 month contract rates of QWEST Primary Rate ISDN.

B. Terms and Conditions

1. A maximum of ten QWEST Primary Rate ISDN facilities may receive PURCHASE PLUS REWARD Plan discounts per customer.

2. Terms, conditions, rates and charges specified elsewhere for qualifying lines and packages apply. Customers may subscribe to additional products and services, however, subsequent increases will not affect the monthly discount level unless the customer signs a new term agreement.

3. The discount will appear as a credit(s) on the customer’s monthly bill. No partial month’s credit(s) can be provided. The discounts in C.1., following, apply to each qualifying circuit subscribed to by the customer under this plan.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS
114.3.2 PURCHASE PLUS REWARD PLUS FOR ISDN (CONT’D)

C. PURCHASE PLUS REWARD Plan Discounts

1. The monthly discounts are based on the following level of increased spend within QTA Express or QTA Agreements:

   a. Discount for customers spending up to $2,999 monthly.

<table>
<thead>
<tr>
<th>INCREASED QTA EXPRESS/QTA SPEND</th>
<th>DISCOUNTED QTA SERVICE</th>
<th>MONTHLY DISCOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>$100 - $499</td>
<td></td>
<td>15%</td>
</tr>
<tr>
<td>$500 - $999</td>
<td></td>
<td>17%</td>
</tr>
<tr>
<td>$1,000+</td>
<td></td>
<td>22%</td>
</tr>
</tbody>
</table>

• 3 Year QTA Term

3 Year Primary Rate ISDN Contract[1]

   $100 - $499  25%
   $500 - $999  27%
   $1,000+      32%

5 Year Primary Rate ISDN Contract[2]

   $100 - $499  25%
   $500 - $999  27%
   $1,000+      32%

[1] Discount may only be applied to ISDN Primary Rate Service USOC “ZPG63” as described in 14.3.1, following.

[2] Discount may only be applied to ISDN Primary Rate Service USOC “ZPG65” as described in 14.3.1, following.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
114. OBSOLETE INTEGRATED SERVICES DIGITAL NETWORK

114.3 PRIMARY RATE SERVICE OFFERINGS

114.3.2 PURCHASE PLUS REWARD PLUS FOR ISDN

C.1. (Cont’d)

b. Discount for customers spending $3,000 to $25,000 monthly.

<table>
<thead>
<tr>
<th>QTA EXPRESS/QTA SPEND</th>
<th>DISCOUNTED SERVICE</th>
<th>MONTHLY DISCOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>3 Year QTA Term</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>3 Year Primary Rate ISDN Contract[1]</th>
</tr>
</thead>
<tbody>
<tr>
<td>$700 - $1,399</td>
</tr>
<tr>
<td>$1,400 - $2,499</td>
</tr>
<tr>
<td>$2,500+</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>5 Year Primary Rate ISDN Contract[2]</th>
</tr>
</thead>
<tbody>
<tr>
<td>$700 - $1,399</td>
</tr>
<tr>
<td>$1,400 - $2,499</td>
</tr>
<tr>
<td>$2,500+</td>
</tr>
</tbody>
</table>

[1] Discount may only be applied to ISDN Primary Rate Service USOC “ZPG63” as described in 14.3.1, following.

[2] Discount may only be applied to ISDN Primary Rate Service USOC “ZPG65” as described in 14.3.1, following.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Switched Service</td>
<td>1</td>
</tr>
<tr>
<td>Integrated T-1 Service</td>
<td>34</td>
</tr>
<tr>
<td>Uniform Access Solution Service</td>
<td>25</td>
</tr>
</tbody>
</table>

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. ** MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS **

15.1 **DIGITAL SWITCHED SERVICE**

A. **Description**

Digital Switched Service (DSS) provides digital exchange service for Private Branch Exchange (PBX) customers. Digital Switched Service includes a DSS facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels that may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. **Definitions**

**Advanced Trunks**

- **In-Only Trunk with Direct-Inward-Dialing (DID)**
  
  In-only trunk with DID feature. Requires a DID trunk circuit termination.

- **Out-Only Trunk with Answer Supervision**
  
  Out-only trunk with answer supervision feature. This feature passes answer back, signaling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

- **Two-Way Trunk with DID and Answer Supervision**
  
  Two-way trunk with DID and answer supervision features. Requires a DID trunk circuit termination.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

B. Definitions (Cont'd)

• Two-Way Data Trunk with \textit{DID}

Two-way data trunk with \textit{DID} at a transmission speed of 56 kbit/s. Requires a \textit{DID} trunk circuit termination and hunting.

Basic Trunks

• In-Only Trunk

One-way trunk that only allows traffic from the central office switch to be transmitted to the PBX.

• Out-Only Trunk

One-way trunk that only allows traffic originating in the PBX to be transmitted to the central office switch.

• Two-Way Trunk

Trunk which allows for the traffic to be transmitted from either the central office or the PBX.

DS3 Service

A channel for point-to-point, two way digital transmission at a rate of 44.736 Mbit/s. A maximum of 28 DSS facilities may be provisioned on DS3 Service.

DSS Facility and Common Equipment

This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the twenty-four channels into the central office switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Fiber Optic Facility

The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises where facilities and conditions permit.
15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

15.1 **DIGITAL SWITCHED SERVICE (CONT'D)**

C. **Terms and Conditions**

1. DSS is provided subject to the availability of central office facilities.

2. The type of DSS facility installed will be determined by the Company. A fiber optic facility will be engineered where facilities and conditions permit if requested by the customer.

3. Each DSS facility enables the customer to add up to a maximum of 24 trunks per DSS facility. The customer is billed for the actual number and types of trunks in service on each DSS facility.

4. Rates and charges apply for Direct-Inward-Dialing (DID) Service, as specified in 5.3.4.

5. With the exception of hotel trunk service, business exchange access line rates, found in Section 5, do not apply.

6. Terms, conditions, rates and charges, as described elsewhere in this Catalog, apply as appropriate.

7. Rate Stability Plans are available for DSS. See D., following. The Rate Stability Plans are subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14.

8. Any Exchange and Network Service or Private Line Transport Service is allowed on vacant DSS basic facility channels, with the exception of Switched Access Service and SWITCHNET 56 Service.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

C. Terms and Conditions (Cont'd)

9. Diversity and Avoidance defined in the Access Service Tariff are available with DSS.

   a. Customers subscribing to Diversity must also subscribe to additional DSS facilities, common equipment and trunks for the secondary route.

   b. Customers subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Catalog, between the local serving office and the alternate serving office.

10. The DSS facility and common equipment may be provided from a foreign or remote central office at the DS1 transport mileage specified in the Private Line Transport Services Catalog. Charges will be applied to the DSS facility and common equipment and will not apply to the trunks.

11. Voice Grade 32, Voice Grade 33, DIGICOM I and DIGICOM II are available with DSS on vacant DSS facility channels at rates and charges specified in the Private Line Transport Services Catalog.

12. CUSTOMNET Individual Line Service is available with DSS at rates and charges specified in 10.4.1, CUSTOMNET Service.

13. Customers are required to provide muxing/demuxing at the customer premises, for trunks riding the DSS facility, if appropriate.

14. DSS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, and Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these providers.

15. The DSS facility and common equipment for all advanced trunks may be provisioned on an existing DS3 facility.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE
   C. Terms and Conditions (Cont'd)

16. COMMAND A LINK Service defined in the Private Line Transport Services Catalog is available with DSS. Customers subscribing to COMMAND A LINK must also subscribe to additional DSS facilities, common equipment and trunks for the COMMAND A LINK route. When COMMAND A LINK Service is used in conjunction with DSS, the DSS service can only be re-terminated as local exchange service and may not be used for service outside the LATA.

17. The minimum service period for this service is one month.

18. DSS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

19. Cancellation Of Application For Service
   a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. Cancellation charges will apply as set forth in c., d., and e., following.

   b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company’s provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

   Costs incurred in conjunction with the provision of Digital Switched Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE (DSS)

C.19. (Cont’d)

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

• Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company’s order distribution system(s). This is sometimes referred to as the order date.

• Design Layout Report Date (DLRD): The date the Design Layout Report, which contains the design for the service(s) ordered, is forwarded to the customer.

• Plant Test Date (PTD): The date acceptance testing is performed with the customer.

• Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.

d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D.6., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

e. The Critical Dates monitored by the Company are as follows:

<table>
<thead>
<tr>
<th></th>
<th>APP</th>
<th>DLRD</th>
<th>PTD</th>
<th>DD</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
</tr>
<tr>
<td>Digital Switched Service</td>
<td>13</td>
<td>44</td>
<td>77</td>
<td>[1]</td>
</tr>
</tbody>
</table>

f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.
15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

15.1 **DIGITAL SWITCHED SERVICE (CONT’D)**

D. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>D7W</td>
<td>$1,000.00 (I)</td>
<td>$325.00</td>
</tr>
<tr>
<td>D7Z</td>
<td>1,000.00 (I)</td>
<td>150.00</td>
</tr>
</tbody>
</table>

- Stand alone DSS facility and Common Equipment, per 24 channel facility
  - All basic trunks or a combination of basic and advanced trunks
  - All advanced trunks

- DSS Facility and Common Equipment provisioned on DS3 Service, per DSS facility activated
  - All advanced trunks

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. Basic trunks with flat usage, each

- In-only trunk[1] T2D1X $50.00 $20.00 (I)
- Out-only trunk T2DOX 50.00 20.00
- Two-way trunk[1] T2DCX 50.00 20.00 (I)

3. Advanced trunks with flat usage, each

- In-only trunk with DID[1,2] T2J1X 50.00 20.00 (I)
- Out-only trunk with answer supervision T2JOX 50.00 20.00
- Two-way trunk with DID and answer supervision[1,2] T2JCX 50.00 20.00
- Two-way data trunk[1,2] T2JCD 50.00 20.00 (I)

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a DID trunk circuit termination. See 5.3.4, Direct-Inward-Dialing (DID) Service, for terms and conditions, rates and charges applicable to DID Service.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCHELLEANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont’d)

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. Resale basic trunks with flat usage, each</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• In-only trunk[1]</td>
<td>T2K1X</td>
<td>$50.00</td>
<td>$20.00 (I)</td>
</tr>
<tr>
<td>• Out-only trunk</td>
<td>T2KOX</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>• Two-way trunk[1]</td>
<td>T2KCX</td>
<td>50.00</td>
<td>20.00 (I)</td>
</tr>
</tbody>
</table>

[1] Hunting, from 5.2.5, is available at current rates.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>T2Z1X</td>
<td>$50.00</td>
<td>$20.00 (I)</td>
</tr>
<tr>
<td>T2ZOX</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>T2ZCX</td>
<td>50.00</td>
<td>20.00</td>
</tr>
<tr>
<td>T2ZCD</td>
<td>50.00</td>
<td>20.00 (I)</td>
</tr>
</tbody>
</table>

5. Resale advanced trunks with flat usage, each

- In-only trunk with \textit{DID}\textsuperscript{[1,2]} $T2Z1X$ $50.00$ $20.00$ (I)
- Out-only trunk with answer supervision $T2ZOX$ 50.00 20.00
- Two-way trunk with \textit{DID} and answer supervision\textsuperscript{[1,2]} $T2ZCX$ 50.00 20.00
- Two-way data trunk\textsuperscript{[1,2]} $T2ZCD$ 50.00 20.00 (I)

\textsuperscript{[1]} Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

\textsuperscript{[2]} Requires a \textit{DID} trunk circuit termination. See 5.3.4, Direct-Inward-Dialing (\textit{DID}) Service, for terms and conditions, rates and charges applicable to \textit{DID} Service.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont’d)

6. Nonrecurring charges apply as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>$1,500.00</td>
</tr>
</tbody>
</table>

a. Cancellation Charge

b. DSS Facility and Common Equipment change charge

- Change system from all basic/combination channels to all advance or vice versa.
  N/A [1]

c. Rollover Charge

- Move existing DS1 to DS3 on vacant channels
  N/A 325.00

d. Signaling Design Change Charge

  REALV 325.00

e. Trunk Change Charges

  - Change the types of trunks, either in-only, out-only, or two-way, within the categories of basic or advanced
    N/A 50.00
  - Change from/to basic trunks to/from advanced trunks
    N/A 50.00
  - All miscellaneous changes or rearrangements, of DSS trunks, per trunk
    N/A 50.00

f. Moving current customer T1 facility

  - Within same central office
    N/A 500.00
  - Outside current central office
    N/A 1,000.00

[1] Same nonrecurring charges as for initial installation.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont’d)

7. Rate Stability Plan (RSP)

a. The Digital Switched Service Rate Stability Plan (RSP) is an optional payment arrangement, offered under contract between the Company and the customer. DSS RSP allows a customer to pay a guaranteed fixed monthly rate for the DSS facility and common equipment over a 1-year to 7-year period, and/or, receive stabilized monthly rates and/or discounted nonrecurring charges for DSS Basic Trunks and Advanced Trunks with DID over a 1-, 3-, 5- and 7-year period when the trunks are used with a DSS facility and common equipment for all trunks.

b. Early termination charges may apply if a RSP is terminated in whole or in part by the customer, or is terminated for cause by the Company. The customer must give thirty days written notice of termination. The Termination Liability/Waiver Policy is set forth in 2.2.14.A.

(1) If customer terminates the RSP prior to the installation date, customer shall pay termination charges including but not limited to: all engineering, planning, preparation, materials, supplies, placement, facilities, acquisition, transportation, installation, construction, and labor costs and charges incurred by the Company.

(2) If Waiver Policy conditions are met, as specified in 2.2.14.A., termination charges will not apply if the DSS facility and common equipment for all advanced trunks are moved to an existing DS3 facility.

c. Other nonrecurring charges, specified previously, may apply.

d. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE
D.7. (Cont’d)

e. The following rates apply for rate stabilized and Discounted DSS Facility and Common Equipment. Customers use rates and charges for DSS Facility and Common Equipment specified in Section 15 of this Catalog.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>DSS Facility and Common Equipment, per 24 channel facility</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

  - 1 Year

  - Discounted DS1 with advanced trunks only[1]  D7ZDA $824.50 $145.00

  - 3 Years

  - All basic trunks or a combination of basic and advanced trunks  D7W2X 970.00 280.00
  - All advanced trunks  D7Z2X 970.00 126.90
  - Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]  D7WD3 485.00 280.00
  - Discounted DS1 with advanced trunks only[1]  D7ZD3 485.00 126.90

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

### 15.1 DIGITAL SWITCHED SERVICE

D.7.e. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>STABLIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>5 Years</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- All basic trunks or a combination of basic and advanced trunks</td>
<td>D7W3X</td>
<td>$970.00</td>
</tr>
<tr>
<td>- All advanced trunks</td>
<td>D7Z3X</td>
<td>970.00</td>
</tr>
<tr>
<td>- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]</td>
<td>D7WD5</td>
<td>–</td>
</tr>
<tr>
<td>- Discounted DS1 with advanced trunks only[1]</td>
<td>D7ZD5</td>
<td>–</td>
</tr>
<tr>
<td><strong>7 Years</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- All basic trunks or a combination of basic and advanced trunks</td>
<td>D7W4X</td>
<td>970.00</td>
</tr>
<tr>
<td>- All advanced trunks</td>
<td>D7Z4X</td>
<td>970.00</td>
</tr>
<tr>
<td>- Discounted DS1 with basic trunks or a combination of basic and advanced trunks[1]</td>
<td>D7WD7</td>
<td>–</td>
</tr>
<tr>
<td>- Discounted DS1 with advanced trunks only[1]</td>
<td>D7ZD7</td>
<td>–</td>
</tr>
</tbody>
</table>

[1] Requires a 1-, 3-, 5- or 7-year contract for trunks in addition to this rate.
**15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

### 15.1 DIGITAL SWITCHED SERVICE

**D.7.e. (Cont'd)**

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Discounted DSS Facility and Common Equipment provisioned on DS3 Service, per DSS facility activated\(^1\)

- **1 year**
  - All advanced trunks
    
<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>D3FDA</td>
<td>$325.00</td>
<td>–</td>
</tr>
</tbody>
</table>

- **3 years**
  - All advanced trunks
    
<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>D3FD3</td>
<td>325.00</td>
<td>–</td>
</tr>
</tbody>
</table>

- **5 years**
  - All advanced trunks
    
<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>D3FD5</td>
<td>–</td>
<td>–</td>
</tr>
</tbody>
</table>

- **7 years**
  - All advanced trunks
    
<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>D3FD7</td>
<td>–</td>
<td>–</td>
</tr>
</tbody>
</table>

---

\(^1\) Requires a 1-, 3-, 5-, or 7-year contract for trunks in addition to this rate.

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE
D.7. (Cont’d)

f. The following rates apply for all 1-year rate, 3-year to 10-year rate stabilized trunks under 96 (4 DSS DS1 Facilities). All rate stabilized trunks in quantities of 96 (4 DSS DS1 Facilities) or more, shall be priced on an Individual Case Basis.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(1) 1-Year Plan

• Advanced trunks with flat usage, each[1,2]
  - In-only trunk with DID TY411 $76.50 $47.42
  - Out-only trunk with answer supervision TY4O1 42.50 15.41
  - Two-way trunk with DID and answer supervision TY4C1 76.50 54.21

(2) 3-Year Plan

• Basic trunks with flat usage, each[1]
  - In-only trunk T5F13 25.00 15.10
  - Out-only trunk T5FO3 25.00 15.10
  - Two-way trunk T5FC3 25.00 15.10

• Advanced trunks with flat usage, each[1,2]
  - In-only trunk with DID TY413 45.00 47.75
  - Out-only trunk with answer supervision TY4O3 25.00 15.89
  - Two-way trunk with DID and answer supervision TY4C3 45.00 51.68

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.

15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

### 15.1 DIGITAL SWITCHED SERVICE

D.7.f.(2) (Cont'd)

<table>
<thead>
<tr>
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<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Resale advanced trunks with</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>flat usage, each[1,2]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- In-only trunk with DID</td>
<td>TY513</td>
<td>$45.00</td>
<td>$47.75</td>
</tr>
<tr>
<td>- Out-only trunk with answer supervision</td>
<td>TY5O3</td>
<td>25.00</td>
<td>15.89</td>
</tr>
<tr>
<td>- Two-way trunk with DID and answer supervision</td>
<td>TY5C3</td>
<td>45.00</td>
<td>51.68</td>
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</tbody>
</table>

(3) 5-Year Plan

<table>
<thead>
<tr>
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<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Basic trunks with flat usage, each[1]</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- In-only trunk</td>
<td>T5F15</td>
<td>–</td>
<td>14.62</td>
</tr>
<tr>
<td>- Out-only trunk</td>
<td>T5FO5</td>
<td>–</td>
<td>14.62</td>
</tr>
<tr>
<td>- Two-way trunk</td>
<td>T5FC5</td>
<td>–</td>
<td>14.62</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
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<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Advanced trunks with flat usage, each[1,2]</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- In-only trunk with DID</td>
<td>TY415</td>
<td>–</td>
<td>44.75</td>
</tr>
<tr>
<td>- Out-only trunk with answer supervision</td>
<td>TY4O5</td>
<td>–</td>
<td>15.89</td>
</tr>
<tr>
<td>- Two-way trunk with DID and answer supervision</td>
<td>TY4C5</td>
<td>–</td>
<td>48.22</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
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<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>STABILIZED MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Resale advanced trunks with</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>flat usage, each[1,2]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- In-only trunk with DID</td>
<td>TY515</td>
<td>–</td>
<td>44.75</td>
</tr>
<tr>
<td>- Out-only trunk with answer supervision</td>
<td>TY505</td>
<td>–</td>
<td>15.89</td>
</tr>
<tr>
<td>- Two-way trunk with DID and answer supervision</td>
<td>TY5C5</td>
<td>–</td>
<td>48.22</td>
</tr>
</tbody>
</table>

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.


**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE
D.7.f. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
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<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>T5F17</td>
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</tr>
<tr>
<td>T5F07</td>
<td>–</td>
<td>14.62</td>
</tr>
<tr>
<td>T5FC7</td>
<td>–</td>
<td>14.62</td>
</tr>
<tr>
<td>TY417</td>
<td>–</td>
<td>44.75</td>
</tr>
<tr>
<td>TY4O7</td>
<td>–</td>
<td>15.89</td>
</tr>
<tr>
<td>TY4C7</td>
<td>–</td>
<td>48.22</td>
</tr>
<tr>
<td>TY517</td>
<td>–</td>
<td>44.75</td>
</tr>
<tr>
<td>TY5O7</td>
<td>–</td>
<td>15.89</td>
</tr>
<tr>
<td>TY5C7</td>
<td>–</td>
<td>48.22</td>
</tr>
</tbody>
</table>

(4) 7-Year Plan

- Basic trunks with flat usage, each[1]
  - In-only trunk
  - Out-only trunk
  - Two-way trunk
- Advanced trunks with flat usage, each[1,2]
  - In-only trunk with DID
  - Out-only trunk with answer supervision
  - Two-way trunk with DID and answer supervision
- Resale advanced trunks with flat usage, each[1,2]
  - In-only trunk with DID
  - Out-only trunk with answer supervision
  - Two-way trunk with DID and answer supervision

[1] Requires a 1-, 3-, 5- or 7-year contract for the DS1 facility in addition to this rate.


NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

#### 15.1 DIGITAL SWITCHED SERVICE

D.7. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>4D1DU</td>
<td>–</td>
<td>$825.00</td>
</tr>
<tr>
<td>4D1DV</td>
<td>–</td>
<td>625.00</td>
</tr>
<tr>
<td>4D1DM</td>
<td>–</td>
<td>600.00</td>
</tr>
<tr>
<td>4D1DN</td>
<td>–</td>
<td>575.00</td>
</tr>
</tbody>
</table>

- **DSS DS1 facility and Common Equipment with 24 trunks**

  - 1-Year Plan
  - 2-Year Plan
  - 3-Year Plan
  - 5-Year Plan

- **DSS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.**

  - 1-Year Plan
  - 2-Year Plan
  - 3-Year Plan
  - 5-Year Plan

---

**NOTICE**
The information contained in this document is subject to change.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D. Rates and Charges (Cont’d)

8. Digital Switched Service Volume Discount Plan

   a. The Digital Switched Service Volume Discount Plan is available to customers subscribing to more than fifty DSS trunks at one premises on one customer billing number. The discounted rate, specified below, begins with the fifty-first DSS trunk at the same customer premises. Discounted trunks must be subscribed to by the same customer but the customer billing number may be different than the initial fifty trunks.

   b. Trunks other than DSS trunks, utilizing the DSS common equipment, will not be discounted.

   c. Rates and charges, specified in either 1. or 6., preceding, apply to the DSS facility and common equipment and are not part of the Volume Discount Plan.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE
D.8. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>2LM1X</td>
<td>$50.00</td>
<td>$15.89</td>
</tr>
<tr>
<td>2LMOX</td>
<td>50.00</td>
<td>15.89</td>
</tr>
<tr>
<td>2LMCX</td>
<td>50.00</td>
<td>15.89</td>
</tr>
</tbody>
</table>

d. Rates for fifty-first trunk and above

(1) Basic trunks with flat usage, each

• In-only trunk[1]

\[1\]
Hunting, from 5.2.5, is available at current rates.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE
D.8.d. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>2LJ1X</td>
<td>$50.00</td>
<td>$15.89</td>
</tr>
<tr>
<td>2LJOX</td>
<td>50.00</td>
<td>15.89</td>
</tr>
<tr>
<td>2LJCX</td>
<td>50.00</td>
<td>15.89</td>
</tr>
<tr>
<td>2LJCD</td>
<td>50.00</td>
<td>15.89</td>
</tr>
</tbody>
</table>

(2) Advanced trunks with flat usage, each

• In-only trunk with \textit{DID}[1,2]
  
• Out-only trunk with answer supervision
  
• Two-way trunk with \textit{DID} and answer supervision[1,2]
  
• Two-way data trunk[1,2]

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a \textit{DID} trunk circuit termination. See 5.3.4, Direct-Inward-Dialing (\textit{DID}) Service, for terms and conditions, and rates and charges applicable to \textit{DID} Service.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.1 DIGITAL SWITCHED SERVICE

D.8.d. (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2LZ1X</td>
<td>$50.00</td>
<td>$15.89</td>
</tr>
<tr>
<td>2LZOX</td>
<td>50.00</td>
<td>15.89</td>
</tr>
<tr>
<td>2LZCX</td>
<td>50.00</td>
<td>15.89</td>
</tr>
</tbody>
</table>

(3) Basic resale trunks with flat usage, each
- In-only trunk[1]
- Out-only trunk
- Two-way trunk[1]

[1] Hunting, from 5.2.5, is available at current rates.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
## 15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

### 15.1 DIGITAL SWITCHED SERVICE

D.8.d. (Cont’d)

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(4)</td>
<td>Advanced resale</td>
<td></td>
</tr>
<tr>
<td></td>
<td>trunks with flat</td>
<td></td>
</tr>
<tr>
<td></td>
<td>usage, each</td>
<td></td>
</tr>
<tr>
<td>•</td>
<td>In-only trunk</td>
<td>2LN1X</td>
</tr>
<tr>
<td></td>
<td>with \textit{DID}[1,2]</td>
<td></td>
</tr>
<tr>
<td>•</td>
<td>Out-only trunk</td>
<td>2LNOX</td>
</tr>
<tr>
<td></td>
<td>with answer</td>
<td></td>
</tr>
<tr>
<td></td>
<td>supervision</td>
<td></td>
</tr>
<tr>
<td>•</td>
<td>Two-way trunk with</td>
<td>2LNCX</td>
</tr>
<tr>
<td></td>
<td>\textit{DID} and</td>
<td></td>
</tr>
<tr>
<td></td>
<td>answer supervision[1,2]</td>
<td></td>
</tr>
<tr>
<td>•</td>
<td>Two-way data</td>
<td>2LNCD</td>
</tr>
<tr>
<td></td>
<td>trunk[1,2]</td>
<td></td>
</tr>
</tbody>
</table>

[1] Hunting, from 5.2.5 is available at current rates for basic trunks, if requested. Hunting is required for advanced trunks.

[2] Requires a \textit{DID} trunk circuit termination. See 5.3.4, Direct-Inward-Dialing (\textit{DID}) Service, for terms and conditions, rates and charges applicable to \textit{DID} Service.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE (CONT’D)

B. Definitions

Channel Group

Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment

The DS1 facility, transmits at a rate of 1.544 Mbit/s, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection

The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE (CONT’D)

C. Terms and Conditions

1. The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.

2. The minimum service period for UAS is one month.

3. The following services will not be provided with UAS:
   - PBX trunks specified in 5.3
   - Feature groups A, B, C or D
   - Other private line/access services and facilities unless specified herein
   - Basic exchange enhancement
   - Joint User Service
   - SWITCHNET 56 Service

4. Temporary suspension of service is not available.

5. Loop Diversity and Avoidance, defined in the Private Line Transport Services Catalog, is available. (T)
   - Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.
   - Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Catalog, between the local serving office and the alternate serving office. (T)

6. UAS Service may be provided on a Foreign Central Office basis.

7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.

8. UAS Service may be provisioned on an existing DS3 facility.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C. Terms and Conditions (Cont’d)

9. UAS Service Rate Stability Plan:

   a. The UAS Service Rate Stability Plan is an optional payment arrangement,
      offered under contract between the Company and the customer, which allows
      customers to pay a guaranteed fixed monthly rate for UAS Service over a 1- to
      7-year period. The Rate Stability Plan is subject to the terms of the Termination

   b. If Waiver Policy conditions are met as specified in 2.2.14, termination charges
      will not apply if UAS Service is moved to an existing DS3 facility.

   c. Customers migrating from Analog PBX Trunk Service will receive one month
      credit when entering into a 1-year RSP, two month credit when entering into a 2-
      year RSP, three month credit when entering into a 3- or 5-year RSP, and a
      waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for
     data service only, terminating on the Internet by an Internet Service Provider
     (ISP). Voice service may not terminate at the IXC POP.

11. Cancellation Of Application For Service

   a. A customer may cancel an order for the installation of service at any time prior
      to notification by the Company that service is available for the customer's use.
      The cancellation date is the date the Company receives written or verbal notice
      from the customer that the order is to be cancelled. Cancellation charges will
      apply as set forth in c., d., and e., following.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE
C.11. (Cont’d)

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company’s provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

c. The Critical Dates monitored by the Company for the purpose of calculating a Cancellation Charge are as follows:

• Application Date (APP): The date the customer provides a firm commitment and sufficient information to the Company for order placement. The APP Date is the date the Company enters the order into the Company’s order distribution system(s). This is sometimes referred to as the order date.

• Design Layout Report Date (DLRD): The date the Design Layout Report, which contains the design for the service(s) ordered, is forwarded to the customer.

• Plant Test Date (PTD): The date acceptance testing is performed with the customer.

• Service Date (DD): The date the service is due to be made available to the customer. This is sometimes referred to as the Due Date.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

C.11. (Cont’d)

   d. When a customer cancels an order prior to the Service Date, the Company will multiply the Cancellation Charge, specified in D., following, by the percentage shown below, based on the last monitored Critical Date which has occurred on the order.

   e. The Critical Dates monitored by the Company are as follows:

<table>
<thead>
<tr>
<th>APP</th>
<th>DLRD</th>
<th>PTD</th>
<th>DD</th>
</tr>
</thead>
<tbody>
<tr>
<td>13%</td>
<td>44%</td>
<td>77%</td>
<td>[1]</td>
</tr>
</tbody>
</table>

   f. When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

   g. If the Company misses a service date due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel an order without incurring cancellation charges.

   h. A request for cancellation after completion of an installation will be treated as a discontinuance of service.

[1] Minimum billing period charges and Cancellation Charges apply when an order, or part of an order, is cancelled on or after the original Service Date.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE (CONT’D)

D. Rates and Charges

The following nonrecurring charge applies to add or change UAS Service. UAS DS1 Facility and Common Equipment in quantities greater than 3 shall be priced on an Individual Case Basis.

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1OXM</td>
<td>$970.00</td>
<td>$150.00</td>
</tr>
</tbody>
</table>

- One DS1 Facility with Common Equipment, per facility

- Month to Month

- Rate Stability Plan
- 3 years D1OX3  970.00  126.90
- 5 years D1OX5  970.00  109.98
- 7 years D1OX7  970.00  108.57

- Discounted UAS DS1 facility with Common Equipment[1]

- Rate Stability Plan
- 3 years D13X3  485.00  126.90
- 5 years D13X5  –  109.98

- Discounted UAS DS1 facility with Common Equipment provisioned on a DS3[1]

- Rate Stability Plan
- 3 years D3CX3  485.00  126.90
- 5 years D3CX5  –  109.98

- One DS1 Facility with Common Equipment provisioned on DS3 Service, per each DS1 facility activated[2]

D3O  970.00  –

[1] Requires a 3- or 5-year contract for a Network Connection in addition to this rate.

[2] Also requires a DS3 facility and multiplexing specified elsewhere.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
### 15. Miscellaneous Switched Digital Service Offerings

#### 15.3 Uniform Access Solution Service

D. Rates and Charges (Cont'd)

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>NWO</td>
<td>$1,200.00</td>
<td>$1,100.00</td>
</tr>
<tr>
<td>NWO2X</td>
<td>1,200.00</td>
<td>1,100.00</td>
</tr>
<tr>
<td>NWO23</td>
<td>600.00</td>
<td>1,100.00</td>
</tr>
<tr>
<td>NWO25</td>
<td>–</td>
<td>1,100.00</td>
</tr>
<tr>
<td>NWO1X</td>
<td>1,200.00</td>
<td>950.00</td>
</tr>
<tr>
<td>NWO13</td>
<td>600.00</td>
<td>950.00</td>
</tr>
<tr>
<td>NWO15</td>
<td>–</td>
<td>950.00</td>
</tr>
<tr>
<td>N/A</td>
<td>500.00</td>
<td>–</td>
</tr>
<tr>
<td>N/A</td>
<td>1,000.00</td>
<td>–</td>
</tr>
<tr>
<td>N/A</td>
<td>1,500.00</td>
<td>–</td>
</tr>
</tbody>
</table>

- UAS Network Connection, per DS1 facility
- Two-Way Network Connection, per DS1 facility
- Rate Stability Plan
  - 3 years
  - 5 years
- In-Only Network Connection, per DS1 facility
- Rate Stability Plan
  - 3 years
  - 5 years
- Moving current customer T1 facility
  - Within same central office
  - Outside current central office
- Cancellation Charges

---

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.3 UNIFORM ACCESS SOLUTION SERVICE

D. Rates and Charges (Cont’d)

The following rates apply for a bulk rated, Uniform Access Solution (UAS) arrangement and are only available on a Rate Stabilized basis. The rate includes a DS1 facility and common equipment and 24 trunks provisioned as In-only with DID, or Two-way with DID.

<table>
<thead>
<tr>
<th>USOC</th>
<th>Nonrecurring Charge</th>
<th>Stabilized Monthly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>• UAS DS1 facility and Common Equipment with 24 trunks.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 1-Year Plan</td>
<td>4D1FA</td>
<td>$775.00</td>
</tr>
<tr>
<td>- 2-Year Plan</td>
<td>4D1FB</td>
<td>575.00</td>
</tr>
<tr>
<td>- 3-Year Plan</td>
<td>4D1ER</td>
<td>550.00</td>
</tr>
<tr>
<td>- 5-Year Plan</td>
<td>4D1ES</td>
<td>525.00</td>
</tr>
<tr>
<td>• UAS DS1 facility and Common Equipment provisioned on a DS3 with 24 trunks.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 1-Year Plan</td>
<td>4D1FC</td>
<td>775.00</td>
</tr>
<tr>
<td>- 2-Year Plan</td>
<td>4D1FD</td>
<td>550.00</td>
</tr>
<tr>
<td>- 3-Year Plan</td>
<td>4D1ET</td>
<td>525.00</td>
</tr>
<tr>
<td>- 5-Year Plan</td>
<td>4D1EU</td>
<td>500.00</td>
</tr>
</tbody>
</table>

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Qwest Corporation
Catalog No. 2
EXCHANGE AND
NETWORK SERVICES
Washington
Effective: December 1, 2007

SECTION 15

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

A. Description

Integrated T-1 (IT1) Service provides a 1.544 mbps dedicated facility from the customer’s premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

B. Definitions

IT1 Facility and Common Equipment

This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbit/s, and the common equipment necessary to interface each of the 24 channels into the Company’s equipment.

Advanced Voice Channel

• In-Only Channel with DID

In-only channel with Direct Inward Dialing (DID) feature. Requires a DID channel circuit termination.[1]

• Out-Only Channel with Answer Supervision

Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.

• Two-Way Channel with DID and Answer Supervision

Two-way channel with DID and answer supervision features. Requires a DID channel circuit termination.[1]

[1] Applicable rates and charges for DID are found in 5.3.4.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

15.4 **INTEGRATED T-1 SERVICE**

B. Definitions (Cont'd)

Basic Voice Channel

- **In-Only Channel**

  One-way channel which only allows traffic from the central office switch to be transmitted to the CPE.

- **Out-Only Channel**

  One-way channel which only allows traffic originating in the CPE to be transmitted to the central office switch.

- **Two-Way Channel**

  Channel which allows for traffic to be transmitted from either the central office or the CPE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

B. Definitions (Cont'd)

Basic ISDN 2B+D Single Line Service

Basic ISDN 2B+D Single Line Service consists of two B (Bearer) channels and a D (Delta) channel. Basic ISDN 2B+D Single Line Service requires three sequential distinct channels on an IT1.

• B (Bearer) Channel

The B-channel transports circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises to the central office via an IT1 facility.

• D (Delta) Channel

The D-channel carries signaling and/or packet data information at speeds up to 16 kbps on Basic ISDN 2B+D from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

Basic Dedicated Digital Data Channel

Basic Dedicated Digital Data Channels are provided on an IT1 for 56 kbps or 64 kbps transmission of synchronous serial data. The actual bit rate is a function of the channel interface selected by the customer where applicable. The circuit provides a synchronous service, with timing provided by the Company through the Company's facilities, to the customer in the received bit stream. The Basic Dedicated Digital Data Channel as part of a DDS circuit is provided between customer-designated premises, between a customer-designated premises and a Company hub or designated digital wire center, or between Company hubs or designated digital wire centers.

Frame Relay Dedicated Digital Data Channel

Frame Relay Dedicated Digital Data Channel provides access to Frame Relay Service (FRS). Frame Relay Dedicated Digital Data channels are configured at 56 or 64 kbps speed. One or more Frame Relay Dedicated Digital Data channels can be aggregated to provide such access. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (CONT'D)

C. Terms and Conditions

1. IT1 is provided subject to the availability of Company facilities.

2. The type of IT1 facility installed will be determined by the Company.

3. Each IT1 facility enables the customer to configure up to a maximum of 24 channels per IT1 facility.

4. The minimum contract period for the IT1 facility and common equipment is one year. IT1 is only offered on 1, 3 and 5 year contracts.

5. Terms, conditions, rates and charges, as described in Section 5, apply as appropriate.

6. When 800 Service lines terminate on a IT1 facility, the 800 Service access lines are classified as basic voice channels for the application of the IT1 facility and common equipment rates and charges. 800 Service rates and charges also apply.

7. Customers are required to provide muxing/demuxing, at the customer premises, for channels riding the IT1 facility.

8. The customer or the customer's authorized agent will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the IT1 service.

9. The customer is responsible for channel assignments transported on the IT1 facility.

10. IT1 offerings are not available for use by Private Land Mobile Radio Services (RMC) and Public Mobile Services (PMC) Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers.

11. The IT1 facility and common equipment may be provisioned on an existing DS3 facility.

12. The customer can obtain any standard features associated with ISDN as provided in 14.2.1 of this Catalog.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE

C. Terms and Conditions (Cont'd)

13. Single Line ISDN Service includes a comprehensive 2B+D package. Contained in the standard package are numerous voice and data features. The standard features and functions support two terminals per BRS. Within the standard package there is limited flexibility for customization and various optional features can be added. Single Line ISDN Service does not offer B-channel packet service capabilities.

14. The customer is responsible for placement, installation, operation, maintenance, repair and replacement of all inside wire (including riser cable), not owned by the Company, and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Company's provision of IT1 service.

15. If an IT1 service interruption, disconnection, error, performance failure, or some other out-of-service condition occurs the service will be restored within four hours after the customer gives the Company notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface or CPE. ISDN channels have an eight hour repair commitment but this is the only exception. An out-of-service credit will be applied to the customer's bill if the IT1 is totally out of service. Credits do not apply to the individual channels. The credit for the IT1 service is not to exceed the monthly rate. If the outage is in excess of the guaranteed time frames the credit formula is as follows:

- 4 hours up to but not including 8 hours $ 60.00
- 8 hours up to but not including 16 hours 70.00
- 16 hours up to but not including 24 hours 80.00
- 24 hours and over 100.00

16. Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code.

17. 2B+D ISDN Single Line Service Channels and Frame Relay Dedicated Digital Data Channels are available only from ISDN or Frame Relay equipped central offices.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (CONT’D)

D. Protection of the Network

1. The Company has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer's premises, for this service. This includes Company provided facilities or other companies' facilities used in conjunction with provision of IT1 capabilities, such as CPE.

2. The Company will notify the customer of any deviation from the authorized transmissions or specifications established in provision of the service.

3. Upon notification by the Company that unauthorized transmissions are present due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Company to protect the network.
15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

15.4 INTEGRATED T-1 SERVICE (CONT’D)

E. Rates and Charges

1. Integrated T-1 (IT1) Service

   a. Option A

      Includes Basic or Advanced Voice Channel, Basic ISDN Single Line Service, Basic Dedicated Digital Data Channel, and Frame Relay Dedicated Digital Data Channel.

      | USOC  | NON-RECURRING CHARGE | CURRENT CONTRACT RATE |
      |-------|----------------------|-----------------------|
      | 1-year plan EH1D1  | $1,600.00            | $825.00               |
      | 3-year plan EH1D2  | 1,000.00             | 784.00                |
      | 5-year plan EH1D3  | 500.00               | 743.00                |

   b. Option B

      Includes up to 12 channels of Advanced Voice Channel with DID and up to 12 channels of Frame Relay Dedicated Digital Data access on the same DS1 circuit.

      | USOC  | NON-RECURRING CHARGE | CURRENT CONTRACT RATE |
      |-------|----------------------|-----------------------|
      | 1 year plan EH1B1  | $1,250.00            | $800.00               |
15. **MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS**

15.4 **INTEGRATED T-1 SERVICE**

E. Rates and Charges (Cont’d)

2. Nonrecurring change charges apply as follows:

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All miscellaneous changes or rearrangement of facilities</td>
<td></td>
</tr>
<tr>
<td>- per IT1 facility</td>
<td>REALD</td>
</tr>
<tr>
<td>• Channel Change Charges</td>
<td></td>
</tr>
<tr>
<td>- Miscellaneous changes, additions or rearrangements of any channels within the IT1, per channel changed</td>
<td>REALE</td>
</tr>
</tbody>
</table>
115. **Obsolete Miscellaneous Switched Digital Service Offerings**

<table>
<thead>
<tr>
<th>Subject</th>
<th>Sheet</th>
</tr>
</thead>
<tbody>
<tr>
<td>SWITCHNET 56 Service</td>
<td>1</td>
</tr>
</tbody>
</table>

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 SWITCHNET 56 SERVICE

A. Description

Effective October 17, 2003, SWITCHNET 56 Service is grandfathered. Existing customers using the service on a monthly basis may continue with the service for up to six months after a substitute service is available at which time SWITCHNET 56 will be discontinued. The Company will continue to honor all SWITCHNET 56 contractual agreements for the length of the existing contract. SWITCHNET 56 customers on rate stabilized contracts will be allowed to retain their service moving to month-to-month pricing upon expiration of their contracts. Additions, changes or moves of existing contracted customers will continue to be made where the required equipment and facilities are available.

SWITCHNET 56 is a single party switched service which is capable of carrying continuous stream digital data at the rate of 56 kilobits per second. This service provides for switched data communications only between locations connected to the SWITCHNET 56 network. SWITCHNET 56 customers are able to access the interLATA network via Feature Group D connections.

B. Terms and Conditions

1. SWITCHNET 56 is furnished only in central office areas where adequate facilities are available. Central offices will be equipped for this service at the discretion of the Company.

2. This service will be provided via four-wire facilities only.

3. Private Line (DIGICOM 1) rates will apply for the transport facilities between a remote central office outside the free calling area of SWITCHNET 56 and the central office in which the SWITCHNET 56 equipment is located.

4. SWITCHNET 56 billing will appear as a sub-entry in the "Miscellaneous" section of the monthly bill.

5. This service requires the use of an on premises channel service unit to encode data and provide circuit testing capabilities. This equipment must conform with AT&T Publication 41458 performance requirements. The customer may elect to purchase or lease this equipment from a variety of terminal equipment vendors.
115. OBSOLETE MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS

115.2 SWITCHNET 56 SERVICE (CONT'D)

C. Rates and Charges

<table>
<thead>
<tr>
<th></th>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Per line, including one hour of usage</td>
<td>SM6</td>
<td>$199.00</td>
<td>$75.00</td>
</tr>
<tr>
<td>2. DIGICOM I mileage</td>
<td>1LN4X</td>
<td>[1]</td>
<td>[1]</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RATE</td>
<td>PER MINUTE</td>
</tr>
<tr>
<td>3. Additional usage[2]</td>
<td></td>
<td>$0.10</td>
<td></td>
</tr>
</tbody>
</table>


[2] Applicable to usage in excess of the one hour allowance included in the basic rate.

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
16. PROMOTIONS

SUBJECT .......................................................... SHEET
Special Promotions .................................................................. 1
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

2Q10 DSS BASIC & ADVANCED PROMOTION

For a limited 89-day period from June 7, 2010 to September 3, 2010, Qwest is offering special per span promotional pricing for the following Basic and Advanced Digital Switched Services (DSS):

<table>
<thead>
<tr>
<th>Service Description</th>
<th>3 Year Term</th>
<th>5 Year Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>DSS Advanced DS1 with Trunks on DS1</td>
<td>$450.00</td>
<td>$425.00</td>
</tr>
<tr>
<td>DSS Advanced DS1 with Trunks on DS3</td>
<td>425.00</td>
<td>400.00</td>
</tr>
<tr>
<td>DSS Basic with Two-Way Trunks</td>
<td>650.00</td>
<td>600.00</td>
</tr>
</tbody>
</table>

The following terms and conditions apply:

- Promotional offers are available to all new and existing DSS customers including customers won back from other providers (winback credits are not available with promotional pricing).

- Current contracted DSS customers may renew or extend their contracts at the promotional rates as long as all TLA requirements are satisfied or they are within six (6) months of expiration.

- Promotional offers are available to customers in all DSS-disclosed wire centers as well as to customers that are served from select Remote Central Offices (RCO) as defined in this Catalog.

- Promotional offers are available to DSS customers converting from month-to-month pricing to 3- or 5-year contract terms.

- Promotional pricing applies only to the contracted elements; other charges such as CALC, EAS, and DID numbers are not discounted.

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS

2Q10 DSS BASIC & ADVANCED PROMOTION (CONT’D)

- Initial service must be installed and customer must accept service no later than October 10, 2010, unless a facility delay is caused by Qwest.

- Contracts must be signed and returned to Qwest no later than the close of business September 3, 2010.

- Promotional pricing cannot be combined with any other pricing discounts.

- Promotional pricing is not available on 1- or 2-year terms.

- Promotional pricing will apply to service added up to 12 months prior to the expiration of the contract.

Further, existing DSS customers located in ISDN Primary Rate Service (PRS) disclosed wire centers purchasing PRS under a 3- or 5-year term will receive the following promotional offer:

- 3-Year Term – Waiver of applicable nonrecurring charges (NRC) and waiver of one month of the associated PRS 3-year term monthly recurring charges.

- 5-Year Term – Waiver of applicable nonrecurring charges (NRC) and waiver of two months of the associated PRS 5-year term monthly recurring charges.

These promotional offers are only available where it is technically feasible to provide services and where facilities are available. No other Qwest offers or promotions can be used to further discount this service.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont’d)

NRC ADD-A-LINE BUSINESS PROMOTION

During the period **February 1, 2013** through **May 1, 2013**, Choice Business or Core Connect customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Choice Business package, Core Connect or an Unlimited Business Voice line in conjunction with a Core Connect package. Customers must commit to a minimum of a one-year term agreement. The additional line(s), up to a maximum of nine, must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

SMALL BUSINESS VOICE PROMOTION

During a promotional period from July 1, 2011 through September 24, 2011, the following promotional offer may be available to customers who purchase or have one of the following Qwest local business voice packages (referred to hereafter as the Anchor Line):

- **QWEST CHOICE** Business
- **QWEST CHOICE** Business Plus or
- **QWEST CHOICE** Business Prime

Customers with one or more of the Anchor Lines may qualify for a Promotional Line which includes a **QWEST CHOICE** Business Plus package and **QWEST CHOICE** Unlimited LD (Long Distance) for a monthly promotional rate of $40.00. Discounts will be applied separately to the listed rates of the **QWEST CHOICE** Business Plus package and the **QWEST CHOICE** Unlimited LD to derive the combined monthly rate of $40.00.

This offering is limited to a maximum of five (5) Promotional Lines. The Anchor Line will not be further discounted. Each Promotional Line provided at the promotional rate requires at least one of the Anchor Lines above.

The services included in the Promotional Line (**QWEST CHOICE** Business Plus package and the **QWEST CHOICE** Unlimited LD) must be on a term agreement. The promotional rate of $40.00 will apply for the duration of the term. Termination fees may apply if customer terminates prior to the expiration of their term.

This offering may not be combined with other discounts unless otherwise specified. The offer is available where technically feasible. Other terms and conditions may apply.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

**QWEST HOME PHONE PROMOTION**

During a promotional period from December 19, 2010, through February 6, 2011, residence customers who purchase a *QWEST* Home Phone package(s) with a qualifying *QWEST* Long Distance Plan will receive a discounted rate of $35.00 for the *QWEST* Home Phone Unlimited package. Residence customers who purchase the *QWEST* Home Phone Plus package or the *QWEST* Home Phone package will receive a discounted rate of $30.00 per package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

QWEST HOME PHONE PROMOTION

During a promotional period from December 12, 2010, through February 6, 2011, residence customers who subscribe to QWEST Home Phone and QWEST Home Unlimited Long Distance Plan may receive a choice of one of the following offers:

• A $15.00 credit per month QWEST Home Phone Unlimited package for 6 months or;
• A $5.00 credit per month QWEST Home Phone Unlimited package for 24 months.

Customers may not receive more than one promotional discount on their package.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

**QWEST HOME PHONE PROMOTION**

During a promotional period from February 7, 2011, through April 14, 2011, residence customers who purchase a QWEST Home Phone package(s) with a qualifying QWEST Long Distance Plan may receive a discounted rate of $35.00 for the QWEST Home Phone Unlimited package. Residence customers who purchase the QWEST Home Phone Plus package or the QWEST Home Phone package will receive a discounted rate of $30.00 per package. The discounted rate will be provided for the first twelve (12) months. This promotion is available for all Change, New Connect, or Transfer of Service orders placed during the promotional period and where facilities are available. This promotion may not be combined with other promotional discounts on the same package unless otherwise specified.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT’D)

QWEST HOME PHONE PROMOTION

During a promotional period from February 7, 2011, through April 14, 2011, residence customers who subscribe to QWEST Home Phone and QWEST Home Unlimited Long Distance Plan may receive a choice of one of the following offers:

- A $15.00 credit per month on the QWEST Home Phone Unlimited package for 6 months or;
- A $5.00 credit per month on the QWEST Home Phone Unlimited package for 24 months.

Customers may not receive more than one promotional discount on their package.
Qwest Corporation
Catalog No. 2
Washington

SECTION 16
Original Sheet 9

EXCHANGE AND
NETWORK SERVICES
Effective: January 16, 2010

16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT’D)

QWEST CHOICE BUSINESS PLUS PROMOTION

During a promotional period from January 16, 2010, through March 21, 2010, business customers who purchase the QWEST CHOICE Business Plus package with a two or three year term agreement, the QWEST Unlimited Long Distance Plan with a two or three year term agreement and who purchase the QWEST High Speed Internet Service with Office Plus at 1.5 Mbps up to 7 Mbps and a term agreement will get a discounted monthly rate of $38.75 for the QWEST CHOICE Business Plus package for a two year term and $30.00 for a three year term. In addition, customers who are installing the QWEST CHOICE Business Plus package on a new connect or transfer of service will receive a waiver of the nonrecurring charge associated with the line.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (CONT'D)

SMALL BUSINESS VOICE PROMOTION

During a promotional period from October 30, 2011 through January 27, 2012, the following promotional offer may be available to customers who purchase or have one of the following local business voice packages (referred to hereafter as the Anchor Line):

• QWEST CHOICE Business
• QWEST CHOICE Business Plus or
• QWEST CHOICE Business Prime

Customers with one or more of the Anchor Lines may qualify for a Promotional Line which includes a QWEST CHOICE Business Plus package and QWEST CHOICE Unlimited LD (Long Distance) for a monthly promotional rate of $40.00. Discounts will be applied separately to the listed rates of the QWEST CHOICE Business Plus package and the QWEST CHOICE Unlimited LD to derive the combined monthly rate of $40.00.

This offering is limited to a maximum of five (5) Promotional Lines. The Anchor Line will not be further discounted. Each Promotional Line provided at the promotional rate requires at least one of the Anchor Lines above.

The services included in the Promotional Line (QWEST CHOICE Business Plus package and the QWEST CHOICE Unlimited LD) must be on a term agreement. The promotional rate of $40.00 will apply for the duration of the term. Termination fees may apply if customer terminates prior to the expiration of their term.

This offering may not be combined with other discounts unless otherwise specified. The offer is available where technically feasible. Other terms and conditions may apply.
16. PROMOTIONS

16.1 SPECIAL PROMOTIONS (Cont’d)

**EARLY TERMINATION FEE (ETF) WAIVER PROMOTION**

During a promotional period from **August 5, 2013**, through **October 31, 2013**, the following promotional offer will be available if all qualifications are met to new business customers who purchase Core Connect 1 under a three year term. If the customer cancels or terminates the service before the three year term is completed, and if the customer has had a year of continuous service, and if the customer is not completely satisfied with the service provided by the Company, subject to the limitations defined elsewhere in this Price List, a waiver on the early termination fee may be applied. To qualify for this waiver, a customer must agree to complete a customer satisfaction survey.

This promotion is available for new Core Connect 1 orders placed during the promotional period and where facilities are available. This promotion may not be combined with any other promotional discounts on the same package unless otherwise specified.

**NOTICE**

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
17. **MISCELLANEOUS PREMISES EQUIPMENT**

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>SHEET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Rate Service/Private Branch Exchange (PBX)</td>
<td></td>
</tr>
<tr>
<td>Product Bundle...</td>
<td>1</td>
</tr>
</tbody>
</table>

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

A. Description

The Primary Rate Service (PRS)/Private Branch Exchange (PBX) Bundle consists of basic PRS service, as described in 14.3.1 of this Catalog, plus Company-provided Private Branch Exchange (PBX) equipment.

B. Definitions

4- or 5-Digit Dialing Between Stations

Enables a user within the PBX to dial another station within the PBX using fewer than normal digits, e.g., 4- or 5-digits.

Busy Lamp Field

A light on an IP phone which allows the user to determine whether another extension connected to the same PBX is busy or not.

Call Appearance

Buttons on the telephone set indicating incoming and outgoing calls.

Call Hold

Functionality which allows a user to place any established call on hold by pushing a button on the phone or dialing a control code. This puts the caller on hold so they cannot hear or frees the line to answer or originate another call.

Conference Calling

 Allows the user to hold an in-progress call and complete a second call while maintaining privacy from the first call or the user may choose to add on the previously held call into a three-way conference.
17. MISCELLANEOUS PREMISES EQUIPMENT

B. Definitions (Cont’d)

Distinctive Ringing Options

User-assigned ringing patterns used to identify different callers as well as different call purposes such as for voice or fax.

Find Me Service

User-established set of telephone numbers where callers can reach the individual. The telephone numbers can be an office telephone number, a home telephone number, and a cellular telephone number with one of these telephone numbers selected as the default number. When the default number is dialed and no connection made, the system attempts to track the user by routing the call through the user’s defined list of numbers, either simultaneously or sequentially, in a preferred order or in accordance with the user’s scheduled activities and locations. Once the list has been called and no connection made, the system may route the call to the user’s voice mail.

Hands-Free Operation

The ability for a user to operate their telephone without lifting or holding their handset by means of a speakerphone.

Message Waiting Indicator

Notifies the user with a visual alerting signal, either a light or characters on the phone’s display, of a message waiting. The user may retrieve the message or ignore the signal and place a call. The signal will continue until the message has been retrieved.

PC-Based Phone Integration

A combination of telephone and desktop PC features and functionality using a standard modular architecture for ease of installation, maintenance, and use.

Personal Auto Attendant

Allows the user to set up their own automatic attendant which then answers calls with a digital recording and allows the calling party to route the call to an extension with touch tone input in response to a voice prompt. It can also be connected to a voice mailbox.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

B. Definitions (Cont’d)

Three-Way Calling

Functionality which allows a user to add a third party to an existing telephone conversation by depressing the switchhook and dialing the third party’s telephone number. When the third party answers the customer can conference all of the parties by depressing the switchhook, or speak with the third party privately.

Voice Mailbox

Provides for the digital recording of an incoming caller’s message when the desired party is unavailable and which the called party can review at a later time, save, delete, or transfer to another station. It allows the user to set up personal or standard greetings that will greet incoming callers. It also provides the user and callers with audio prompts and personal security codes.

Voicemail to Email

Enables the user to send, or set up the system to automatically send voice mail messages to email.

C. Terms and Conditions

1. Terms, conditions, rates, and charges associated with the PRS Service apply as previously defined in 14.3.1 of this Catalog.

2. Customers must agree to continue to subscribe to the service for a period of either 24 months or 36 months. Early termination charges may apply if the service is terminated in whole or in part by the customer or is terminated for cause by the Company, as previously defined in 14.3.1 of this Catalog.

3. Early termination charges on the IP PBX equipment shall equal 50 percent of the remaining monthly equipment fees described below.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

C. Terms and Conditions (Cont’d)

4. A Minimum Service Period (MSP) of 12 months will apply to the IP PBX equipment associated with the PRS/IP PBX Product Bundle. The MSP is equal to 100% of the remaining monthly recurring charges (MRC) times the number of months between the date of disconnection and the 12th month. The MSP is in addition to the early termination charges described above.

• Before the 12 month MSP:

For example, if the customer discontinues service after 10 months of a 24-month agreement, the termination charge will be the MSP for the service (2 months), multiplied by the MRC, plus the number of remaining months of the agreement (12 months), multiplied by the MRC, multiplied by the 25% early termination percentage.

• After the 12 month MSP:

For example, if the customer discontinues service after 14 months of a 24-month agreement, the termination charges will be the MRC for the remaining months (10 months), multiplied by the MRC, multiplied by the 25% early termination charge.

5. The Company retains ownership of, and title to, the IP PBX equipment provided for this service unless other arrangements have been agreed to between the Company and the customer.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

C. Terms and Conditions (Cont’d)

6. The Company will install, maintain, repair, and upgrade the IP PBX equipment for the length of the contract.

   a. The standard repair interval for the IP PBX equipment will be the next business day between 8:00 AM and 5:00 PM, as conditions permit, following receipt of customer notification of a problem or outage.

   b. The customer will be charged the cost of repairs or replacement of equipment deemed due to customer abuse and/or misuse.

7. As part of the service, the customer’s designated system administrator and station users will receive standard training at no additional charge. Additional System Administrator training is available at rates as specified below.

8. The customer may use the IP PBX equipment for the duration of the contract; upon disconnection of service, all equipment will be removed and returned to the Company unless other arrangements have been agreed to by the Company.

9. At the conclusion of the initial 24- or 36-month term, the customer may:

   a. enter into a new contract agreement and continue service, or

   b. exercise contract termination options, or

   c. purchase the equipment at a mutually agreed to price, or

   d. disconnect the service and return the equipment.

10. If the customer chooses to disconnect the service and return the equipment to the Company, the customer will be billed a non-return fee at the time of disconnection as specified in E.3., following. The fee amount will be subsequently credited to the customer when the equipment is received at the Company’s warehouse.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

C. Terms and Conditions (Cont’d)

11. As part of the service, the customer will receive ten (10) moves, additions, changes, and/or disconnections (MACD) per year for the life of the contract at no additional charge. Additional MACD will be offered at rates as specified in E.3., following.

a. Most MACD activities will be assigned within two business days of the initial call, to be completed as soon as possible after assignment, according to the extent of the request. When the customer calls in, they will need to reference either their maintenance plan number or their company name and address, or their initial Qwest order number.

b. MACD coverage consists of normal routine business changes to the existing configuration and existing feature set including number and name changes, phone set replacement assistance, hunt group, pick-up, and call forwarding changes, employee adds and deletes, and other similar normal business changes.

c. MACD coverage does not include:

- Operating System Software (OSS) version upgrades, unless a previously working feature is broken.
- Configuration of any new feature that may become available in subsequent software releases.
- Configuration support for the deployment of additional features not in the customer’s existing configuration.
- Complete configuration rebuilds.
- Any onsite work, which is billable.
- Configuration of any third-party vendor equipment.
- Third-party wiring.

12. The customer is responsible for ensuring their location(s) is wired for Local Area Network (LAN) service using Category 5 (CAT5) or higher quality American National Standards Institute (ANSI)-certified inside wiring.

a. Requests for the Company to perform wiring work will be provided on a time and material basis.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE (CONT’D)

D. Service Configurations

1. Standard ISDN PRS IP PBX Features

   a. The following service, equipment, and features are included:

      • Detailed interview with the customer to custom design individual station configurations.

      • One (1) ISDN PRS bulk-rated facility including a DS1 and 23 two-way DID trunks terminated at the customer’s physical location configured as 23B+D.

      • Standard ISDN PRS features:
        - Answer Supervision
        - Caller ID
        - Caller ID Outbound
        - Calling Party Name Outbound
        - Calling Party Number Outbound
        - INSIGHT 100 Waiver for qualified customers
        - Direct Inward/Outward Dialing

      • A maximum of 100 DID numbers.

      • One (1) Adtran® NetVanta® 7100 IP PBX with ISDN Interface Card.

      • A maximum of two (2) NetVanta® 7060 Integrated 48-Port Port Over Ethernet (POE) switch (1 per 48 stations after the initial 24 stations).

      • A maximum of 100 telephone sets in any combination of Adtran® IP 706, Adtran® IP 712, or Polycom® IP650 EM Speakerphone telephone sets.

      • nCommands® Remote Programming Access.[1]

[1] Requires customer-provided Internet access.

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

D. Service Configuration

   a. The following service, equipment, and features are included: (Cont’d)

   • Adtran® 7100 IP PBX features include:
     - ISDN Call Appearances (common to all stations)
     - ISDN Three Way Calling
     - ISDN Conference Calling
     - ISDN Distinctive Ringing options
     - ISDN Busy Lamp Field
     - ISDN 4- or 5-digit dialing between stations
     - ISDN Call Hold
     - ISDN Message Waiting Indicator
     - ISDN Hands-Free Operation
     - ISDN PC-Based Phone Integration
     - ISDN Personal Auto Attendant
     - ISDN Voice Mailbox
     - ISDN Voicemail to Email
     - ISDN Find Me Service
17. MISCELLANEOUS PREMISES EQUIPMENT (N)

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

D. Service Configurations (Cont’d)

2. ISDN PRS Optional Features

The following ISDN PRS Optional features, where available, may be added to this service, at the rates and charges listed in 14.3.1 of this Catalog:

- ISDN Calling Party Name Delivery
- ISDN Anonymous Call Rejection and PRS
- ISDN Billed Number Screening
- ISDN Blocked/Private Calls Inbound
- ISDN Blocking Number Inbound
- ISDN Call Forwarding
- ISDN Calling Name Delivery
- ISDN Complete-A-Call Blocking
- ISDN CustomNet and PRS
- ISDN Individual Station Billing
- ISDN Privacy Plus and PRS
- ISDN PS/ALI and PRS
- ISDN Redirecting Number Delivery
- ISDN Two B-Channel Transfer
- INSIGHT 100 Waiver for qualified customers

3. Additional Services

The following services may be ordered at rates and charges listed in Section 9 of the Exchange and Network Services Tariff:

- Private Switch/Automatic Location Identification (PS/ALI)
17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE (CONT’D)

E. Rates and Charges

<table>
<thead>
<tr>
<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1. 36-Month Term

- PBX Common Equipment, 1-24 Stations with ISDN Card[1]  
  MZ7A3  
  $960.00  
  $135.00

- POE, supports 48 additional Stations (maximum of 2 per system)[1]  
  MZ7B3  
  500.00  
  95.00

- 6-Button Display Phone, black, per phone[1]  
  MZ7C3  
  170.00  
  8.00

- 12-Button Display Phone, black, per phone[1]  
  MZ7D3  
  170.00  
  10.00

- Telephone Set Wall Mounting Kit, for use with either the 6- or 12-button display phone, per kit[1]  
  MZ7E3  
  30.00  
  —

- 14-Button Telephone Set Expansion Module, per module[1]  
  MZ7F3  
  170.00  
  6.00

- Conference Speakerphone, per phone[1]  
  MZ7G3  
  170.00  
  25.00

- Analog Door Phone and Mounting Box, per set[1]  
  MZ7H3  
  265.00  
  15.00

- PolyCom IP650, per set[1]  
  MZ1X3  
  170.00  
  16.00  
  (N)

[1] Nonrecurring Charges applicable only if installed after the initial installation or if the equipment is moved to a new physical location.

NOTICE
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17. MISCELLANEOUS PREMISES EQUIPMENT

17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE

E. Rates and Charges (Cont’d)

<table>
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<tr>
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<th>USOC</th>
<th>NONRECURRING CHARGE</th>
<th>MONTHLY RATE</th>
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</thead>
</table>

2. 24-Month Term

- PBX Common Equipment, 1-24 Stations with ISDN Card[1]  
  MZ7A2  $960.00  $205.00

- POE, supports 48 additional Stations (maximum of 2 per system)[1]  
  MZ7B2  500.00  145.00

- 6-Button Display Phone, black, per phone[1]  
  MZ7C2  190.00  12.00

- 12-Button Display Phone, black, per phone[1]  
  MZ7D2  190.00  14.00

- Telephone Set Wall Mounting Kit, for use with either the 6- or 12-button display phone, per kit[1]  
  MZ7E2  30.00  —

- 14-Button Telephone Set Expansion Module, per module[1]  
  MZ7F2  190.00  8.00

- Conference Speakerphone, per phone[1]  
  MZ7G2  190.00  35.00

- Analog Door Phone and Mounting Box, per set[1]  
  MZ7H2  310.00  18.00

- PolyCom IP650, per set[1]  
  MZ1X2  190.00  20.00 (N)

[1] Nonrecurring Charges applicable only if installed after the initial installation or if the equipment is moved to a new physical location.

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### 17. MISCELLANEOUS PREMISES EQUIPMENT

**17.1 PRIMARY RATE SERVICE (PRS)/PRIVATE BRANCH EXCHANGE (PBX) PRODUCT BUNDLE**

E. Rates and Charges (Cont’d)

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</table>

3. Additional Services

- Additional MACD beyond 10 per year, per request
  - NR9LY
  - $250.00
  - —

- Additional System Administrator Training, per hour
  - NR9LZ
  - 350.00
  - —

- Equipment Non-Return Fee
  - NR9LU
  - ICB
  - —

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Catalog No. 2
Washington

EXCHANGE AND
NETWORK SERVICES
Effective: September 1, 2006

SECTION 18
Original Index Sheet 1

18. RESERVED FOR FUTURE USE

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20. RESERVED FOR FUTURE USE
21. RESERVED FOR FUTURE USE
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Washington

SECTION 22
Original Index Sheet 1

EXCHANGE AND
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22. RESERVED FOR FUTURE USE

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EXCHANGE AND
NETWORK SERVICES
Effective: September 1, 2006

SECTION 25

25. CUSTOMIZED SERVICES

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<td>Switching System (PBX Type) Services</td>
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25. CUSTOMIZED SERVICES

25.5 SWITCHING SYSTEM (PBX TYPE) SERVICES[1]

A. CORECOM

1. Description

CORECOM is a customized switching system for business users. It consists of:

- A switching arrangement located on the Company's premises,
- A distribution network, and
- Universal group and line features for processing telephone traffic.

2. Definitions

Station Terminations

Central office equipment that provides the ability for universal line features and intercom calling capability.

Transport Facilities

Physical connection between the Company's central office and the customer's premises.

3. Rates

CORECOM is available under contract only.

[1] This service is deregulated and not under jurisdiction of the Washington Utilities and Transportation Commission.

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