

**LOCAL TERMS OF SERVICE:
EMBARQ@TIME & TEMPERATURE AND
SIMPLIFIED MESSAGE DESK INTERFACE SERVICES
(Indiana, Nevada, Ohio, and Tennessee Business Customers)**

The applicable cover agreement, if any, and the Local Terms of Service, which include the Standard Terms and Conditions for Communications Service and these service-specific terms (collectively, the "Agreement"), govern these Time & Temperature and Simplified Message Desk Interface Services (each, the "Service") for Customers. The local operating company providing the Service is identified in the Agreement.

1. TIME & TEMPERATURE SERVICE.

- 1.1 CenturyLink will provide time or time and temperature announcement service when facilities are available to permit Customer to furnish time or time and temperature announcements by telephone to calling parties.
- 1.2 CenturyLink will furnish all facilities required for time or time and temperature announcement services, including the time announcement equipment, announcement lines and associated equipment. Time or time and temperature announcement equipment will be located on CenturyLink premises or at a location selected by CenturyLink.
- 1.3 Service will be furnished in any dial exchange where all the necessary facilities, as determined by CenturyLink, are available or can be made available within a reasonable time at a reasonable expense. Service is for Customer's use only and is not furnished for any party other than Customer for transmitting a message for which an amount will be or has been paid to any party other than CenturyLink except as allowed by the rules and regulations of this tariff.
- 1.4 Facilities for time and temperature announcement service may be furnished to more than one customer in any one exchange. Customer is required by CenturyLink to contract for as many announcement lines as are needed to handle the traffic satisfactorily without impairing the quality of telephone service to other customers of the exchange.
- 1.5 Refusal to correct after CenturyLink's notification of impairment to the quality of telephone service to other customers by time or time and temperature facilities will give CenturyLink the right to discontinue such Service without notification to Customer.
- 1.6 One directory listing will be furnished with each service without charge, with the listing to appear under the caption "Time-of-Day" or "Time-and-Temperature" and with the name of Customer listed under the caption. Wording of the message announcement must be so arranged as to be, in the judgment of CenturyLink, clearly deliverable.
- 1.7 Any applicable Order Terms will be specified in the Agreement.
- 1.8 When Service is terminated at Customer's request before the expiration of the initial contract period, Customer is required to pay an amount equal to the charges for the unexpired portion of the initial contract period.
- 1.9 Although time or time and temperature is designed to give the time accurately, CenturyLink does not guarantee to furnish accurate time since the accuracy of time or time and temperature equipment is dependent upon the accuracy in frequency of the power source from which the equipment is supplied its power.
- 1.10 The temperature to the nearest degree is the temperature reported at the particular location where the thermometer associated with the temperature equipment is located, and may or may not agree with readings taken elsewhere in the local service area.
- 1.11 Where special equipment or special arrangements not listed elsewhere in this section are requested by Customer and furnished by CenturyLink, the additional monthly charges will be based on costs incurred by CenturyLink. Connections to the central office for announcement lines will be by the use of individual business lines at the filed rates for the exchange involved. In addition to the service specific installation charges, all standard service connection, change and move charges are also applicable.

2. SIMPLIFIED MESSAGE DESK INTERFACE.

- 2.1 Simplified Message Desk Interface (SMDI) is a feature that provides an integrated, automated interface to a customer-provided voice message system. SMDI furnishes call-related information about the origin and destination of a message that has been forwarded to an Enhanced Service Provider's (ESP) Uniform Call Distribution (UCD) or multi-line hunt group. This data includes the called station number, the calling station number and the type of call forwarding feature used by the called station number (call forwarding, busy, or no answer). This call related information is passed to the ESPs message system via a data link from the central office to CenturyLink's premises.
- 2.2 SMDI provides ESP's end-users with the capability of receiving a message waiting indication. Message waiting indication can be provided by audible message waiting indicator (stuttered dial tone) and by a visual message waiting indicator. A visual message indicator allows end-users with CPE display sets or adjuncts to see when messages have been left for them. Upon receipt of a message waiting indication, the end-user may either retrieve the message or ignore the signal and place a call in the usual manner. A message waiting indication will continue until the message has been retrieved and a signal has been received from the voice messaging equipment.
- 2.3 SMDI with audible message waiting indicator (stuttered dial tone) is available to enhanced service providers. SMDI with audible message waiting indicator and visual message waiting indicator is available to ESPs.
- 2.4 Where facilities are available, visual message waiting indicator (message lamp) is an optional end-user feature when the end-user's ESP subscribes to SMDI with audible message waiting indicator only.
- 2.5 A full duplex RS232 format data channel is required to provide signaling between the central office and the ESP's messaging equipment. A data channel is required to each central office providing SMDI capability. Customer provided terminal equipment including, but not limited to, a modem to interface with CenturyLink's central office is required. All CPE must be compatible with CenturyLink's central office and voice data lines.
- 2.6 SMDI service requires the ESP to have an UCD group or multi-line hunt group arrangement in the same central office where the data channel originates, and centrex lines or comparable voice grade lines for voice transmission.
- 2.7 In addition to the rates and charges associated with SMDI service, each line must be equipped with at least one (1) of the following call forwarding features: basic call forwarding, call forward – busy, call forward - no answer, or enhanced call forwarding.
- 2.8 SMDI is furnished only from central offices that have been arranged to provide this feature. The feature is provided subject to availability of facilities. The telephone numbers transmitted via SMDI are intended solely for the use of the ESP. Resale of the telephone numbers to any party is prohibited.