

CENTURYLINK GUIDEBOOK

LOCAL EXCHANGE SERVICE

A. RATE GROUPS

1. Exchange areas are classified in rate groups for the purpose of establishing local service charges. The schedule of local exchange rates is set forth in this Section.

1. Rate Group

A through E

2. Classification of Rate Groups

2.1 Rate Group A and C will include those exchanges that are not themselves county seats and have Extended Area Service (EAS) to only a minimal number of small exchanges, none of which are a county seat.

Exceptions to Rate Group A and C include the exchanges of Kentland, Winamac and Monterey. The exchanges of Kentland and Winamac are included in Rate Group A because of their size. The exchange of Monterey is included in Rate Group A because it has an EAS point to the county seat exchange of Winamac.

2.2 Rate Group B and D will include those exchanges, which are county seats and/or have EAS to exchanges, which are county seats.

2.3 Rate Group E will include those exchanges that have EAS into the "metro" areas of Indianapolis, Ft. Wayne or South Bend.

2. Exception rates may be applicable to certain exchanges for which a service improvement and/or EAS plan has been approved by order of the Indiana Utility Regulatory Commission. Whenever an exception rate is applicable for EAS, the access lines in the EAS plan area are excluded when determining the classification of such exchange.

B. EXTENDED AREA SERVICE RATES

1. Extended Area Service provides local calling between exchanges where there is sufficient community of interest to justify such service. Rates for exchanges having Extended Area Service are determined by totaling the number of main terminals in the entire area in which the local calling privilege exists, except for exchanges where the Indiana Utility Regulatory Commission has ordered implementation of new Extended Areas Service calling pursuant to Rule 170 IAC 7-4. Customers in exchanges affected by such an order may be assessed an additional monthly rate, over a 60 month period, to cover the costs to establish such an arrangement. The rates associated with new Extended Area Service calling are in addition to the rates for the associated exchange rate classification.

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C. RATE GROUP ASSIGNMENTS

1. Exchanges Listed by Rate Group

RATE GROUP A

Denver
Kewanna
Linn Grove

Medaryville
Monterey
Reynolds

Urbana
Wilkinson

RATE GROUP B

Bryant
Etna
Guilford
Hamlet
LaFontaine

Mongo
Patriot
Petroleum
Pleasant Mills
Preble

Roann
Salamonia
Tocsin
Twelve Mile

RATE GROUP C

Ashley
Avilla
Berne
Bremen
Brook
Corunna
Cromwell
Flora

Francesville
Geneva
Goodland
Kentland
Knightstown
Milford
Nappanee
North Liberty

North Webster
Rossville
San Pierre
Syracuse
Union City
Vevay
Walkerton
Winamac
Wolcott

RATE GROUP D

Argos
Aurora
Burnettsville
Columbia City
Decatur
Dillsboro
East Enterprise
Howe
Jamestown
Knox
LaGrange
Lapel
Larwill

Laud
Lawrenceburg
Leesburg
Marietta
Millersburg
Monroe
Monticello
North Judson
Pennville
Pierceton
Plymouth
Portland
Remington

Rensselaer
Rising Sun
Shipshewana
South Milford
South Whitley
Topeka
Tri Lakes
Van Buren
Warsaw
Wheatfield
Wolcottville

RATE GROUP E

Arcola
Bargersville
Fortville

Franklin
LaPaz
New Carlisle

Nineveh
Trafalgar
Whiteland

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C. RATE GROUP ASSIGNMENTS (Continued)

2. Union City, Ohio customers in the Union City exchange

The Public Service Commission of Ohio granted Extended Area Service (EAS) for customers between Union City, Ohio and Ansonia, Arcanum, Ft. Recovery, Greenville, Rossburg and Versailles, Ohio.

1. CONDITIONS

Extended Area Service (EAS) provides local calling between exchanges where there is sufficient community of interest to justify such service.

2. AVAILABILITY

Extended Area Service is available for calls from Union City to Ansonia, Arcanum, Ft. Recovery, Greenville, Rossburg, and Versailles.

3. RATES

Extended Area Service flat-rated calling is provided at the following rate group classification per Cause No. 40785-S3 which became effective February 1, 2000.

Union City, OH

Rate Group
C

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D. RURAL ZONE SERVICE

1. CONDITIONS

1. A rural zone rate applies to all individual services where facilities extend across the base rate area boundary into the rural area of an exchange. Base rate areas are designated on local exchange service area maps in Section 9.
2. When the base rate area is designated or bounded by a street or road, the following treatment shall apply:
 - 2.1 Customers are considered as being within the base rate area when both of the following conditions prevail:
 - a. Property abuts the road designated as the base rate area and the customers' main and natural entrance is from this street or road.
 - b. The address of the customer is the same as the street address or road designated as the base rate area boundary.

2. RATES

1. A rural zone charge is in addition to applicable Service Charges, monthly rates and, if applicable, construction charges.

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E. EXTENDED AREA AND FREE SERVICE CALLING POINTS

-1-

-2-

-3-

<u>Exchange</u>	<u>Extended Area Service</u>	<u>Free Service Area</u>
Arcola	Columbia City, Etna, Larwill, Laud, South Whitley, Tri Lakes Churubusco (cc), Fort Wayne (cc), Harlan (cc), Huntertown (cc), Leo (cc), Monroeville (cc), New Haven (cc), Poe-Hoagland (cc), Roanoke (cc)	
Argos	Plymouth, Tippecanoe (cc)	
Ashley	Corunna, South Milford	
Aurora	Dillsboro, Guilford, Lawrenceburg, Rising Sun, Moores Hill (cc)	
Avilla	Kendallville (cc)	
Bargersville	Franklin, Marietta, Nineveh, Trafalgar, Whiteland, Acton (cc), Edinburgh (cc), Fairland (cc), Greenwood (cc), Indianapolis (cc), Martinsville (cc), Mooresville (cc), Morgantown (cc), Plainfield (cc), West Newton (cc)	
Berne	Geneva, Linn Grove, Monroe	
Bremen		
Brook		
Bryant	Pennville, Portland, Dunkirk* (cc), Redkey* (cc)	
Burnettsville	Monticello	
Columbia City	Arcola, Etna, Larwill, Laud, South Whitley, Tri Lakes	
Corunna	Ashley	

* One-way EAS

Free Service Areas - Disregarded in rate determination.

(cc) - Connecting Company Exchange

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E. EXTENDED AREA AND FREE SERVICE CALLING POINTS (Continued)

<u>-1-</u>	<u>-2-</u>	<u>-3-</u>
<u>Exchange</u>	<u>Extended Area Service</u>	<u>Free Service Area</u>
Cromwell	North Webster, Syracuse, Ligonier (cc)	
Decatur	Monroe, Pleasant Mills, Preble	
Denver	Roann, Twelve Mile	
Dillsboro	Aurora, Lawrenceburg, Rising Sun, Cross Plains (cc), Moores Hill (cc)	
East Enterprise	Patriot, Rising Sun, Vevay, Cross Plains (cc)	
Etna	Arcola, Columbus City, Larwill, Laud, South Whitley, Tri Lakes	
Flora	Burlington (cc), Camden (cc), Cutler (cc), Deer Creek (cc)	
Fortville	Acton (cc), Carmel (cc), Cumberland (cc), Fishers (cc), Greenfield (cc), Indianapolis (cc), Maxwell (cc), McCordsville (cc), New Palestine (cc), Noblesville (cc), Oaklandon (cc)	
Francesville	Medaryville	
Franklin	Bargersville, Marietta, Nineveh, Trafalgar, Whiteland, Acton (cc), Edinburgh (cc), Fairland (cc), Greenwood (cc), Indianapolis (cc), Morgantown (cc), West Newton (cc)	
Geneva	Berne	
Goodland	Remington	
Guilford	Aurora, Lawrenceburg	
Hamlet	Knox	
Howe	LaGrange, Mongo, Shipshewana, South Milford, Wolcottville	
Jamestown	Danville (cc), Lebanon (cc), Lizton (cc), New Ross (cc), Thorntown (cc), Roachdale (cc)	

Free Service Areas - Disregarded in rate determination.
(cc) - Connecting Company Exchange

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E. EXTENDED AREA AND FREE SERVICE CALLING POINTS (Continued)

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-2-

-3-

<u>Exchange</u>	<u>Extended Area Service</u>	<u>Free Service Area</u>
Kentland		
Kewanna-Grass Creek		
Knightstown	Wilkinson-Kennard, Carthage (cc), Charlottesville (cc), Mays (cc), Spiceland (cc)	
Knox	Hamlet, North Judson	
LaFontaine	Wabash (cc)	
LaGrange	Howe, Mongo, Shishewana, South Milford, Topeka, Wolcottville	
LaPaz	North Liberty, Plymouth, Walkerton, South Bend (cc)	
Lapel	Anderson (cc), Noblesville (cc)	Perkinsville (cc)
Larwill	Arcola, Columbia City, Etna, Laud, South Whitley, Tri Lakes	
Laud	Arcola, Columbia City, Etna, Larwill, South Whitley, Tri Lakes	Roanoke (cc)
Lawrenceburg	Aurora, Dillsboro, Guilford, Rising Sun, Moores Hill (cc)	
Leesburg	Milford, North Webster, Warsaw	
Linn Grove	Berne	
Marietta	Bargersville, Franklin, Nineveh, Trafalgar, Whiteland, Edinburgh (cc), Fairland (cc), Flat Rock (cc), Shelbyville (cc)	
Medaryville	Francesville	
Milford	Leesburg, Syracuse, New Paris (cc)	
Millersburg	Goshen (cc) Middlebury (cc), New Paris (cc)	

Free Service Areas - Disregarded in rate determination.
(cc) - Connecting Company Exchange

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E. EXTENDED AREA AND FREE SERVICE CALLING POINTS (Continued)

<u>-1-</u>	<u>-2-</u>	<u>-3-</u>
<u>Exchange</u>	<u>Extended Area Service</u>	<u>Free Service Area</u>
Mongo	Howe, LaGrange, Shipshewana, South Milford, Wolcottville	
Monroe	Berne, Decatur, Pleasant Mills, Preble	
Monterey	Winamac	
Monticello	Burnettsville, Buffalo (cc), Yeoman (cc)	
Nappanee	Millwood (cc), New Paris (cc), Wakarusa (cc)	
New Carlisle	South Bend-Mishawaka (cc)	
Nineveh	Bargersville, Franklin, Indianapolis, Marietta, Trafalgar, Whiteland, Edinburgh (cc), Morgantown (cc), Nashville (cc)	
North Judson	Knox, San Pierre	
North Liberty	LaPaz, Walkerton	
North Webster	Cromwell, Leesburg, Pierceton, Syracuse	
Patriot	East Enterprise, Rising Sun, Vevay	
Pennville	Bryant, Portland, Dunkirk* (cc), Redkey* (cc)	
Petroleum	Bluffton (cc)	
Pierceton	North Webster, Warsaw	
Pleasant Mills	Decatur, Monroe	
Plymouth	Argos, LaPaz	
Portland	Bryant, Pennville, Salamonia, Dunkirk* (cc), Redkey* (cc)	
Preble	Decatur, Monroe, Tocsin, Craigville (cc), Poe-Hoagland (cc)	

Free Service Areas - Disregarded in rate determination.
(cc) - Connecting Company Exchange

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E. EXTENDED AREA AND FREE SERVICE CALLING POINTS (Continued)

-1-	-2-	-3-
<u>Exchange</u>	<u>Extended Area Service</u>	<u>Free Service Area</u>
Remington	Goodland, Rensselaer, Wolcott	
Rensselaer	Remington, Wheatfield, Mt. Ayr (cc)	
Reynolds		Brookston (cc)
Rising Sun	Aurora, Dillsboro, East Enterprise, Lawrenceburg, Patriot	
Roann	Denver, Wabash (cc)	
Rossville	Buck Creek (cc), Cutler (cc), Geetingsville (cc), Mulberry (cc)	
Salamonia	Portland, Dunkirk* (cc), Redkey* (cc)	
San Pierre	North Judson, Wheatfield	
Shipshewana	Howe, LaGrange, Mongo, South Milford, Topeka, Wolcottville	
South Milford	Ashley, Howe, LaGrange, Mongo, Shipshewana, Wolcottville	
South Whitley	Arcola, Columbia City, Etna, Larwill, Laud, Tri Lakes	
Syracuse	Cromwell, Milford, North Webster	
Tocsin	Preble, Bluffton (cc), Craigville (cc) Ossian (cc), Poe-Hoagland (cc)	
Topeka	LaGrange, Shipshewana, Wawaka (cc)	
Trafalgar	Bargersville, Franklin, Marietta, Nineveh, Whiteland, Edinburgh (cc), Greenwood (cc), Indianapolis (cc), Martinsville (cc), Mooresville (cc), Morgantown (cc), Nashville (cc), West Newton (cc)	

Free Service Areas - Disregarded in rate determination.
(cc) - Connecting Company Exchange

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E. EXTENDED AREA AND FREE SERVICE CALLING POINTS (Continued)

-1-	-2-	-3-
<u>Exchange</u>	<u>Extended Area Service</u>	<u>Free Service Area</u>
Tri Lakes	Arcola, Columbia City, Etna, Larwill, Laud, South Whitley	
Twelve Mile	Denver, Logansport (cc)	
Union City		
Urbana		
Van Buren	Marion (cc), Upland (cc)	
Vevay	East Enterprise, Patriot	
Walkerton	LaPaz, North Liberty	
Warsaw	Claypool (cc), Leesburg, Pierceton	
Wheatfield	Rensselaer, San Pierre, DeMotte (cc), Roselawn (cc)	
Whiteland	Bargersville, Franklin, Marietta, Nineveh, Trafalgar, Acton (cc), Cumberland (cc), Edinburgh (cc), Fairland (cc), Greenwood (cc), Indianapolis (cc), Mooresville (cc), Morgantown (cc), New Palestine (cc), West Newton (cc)	
Wilkinson-Kennard	Knightstown, Markleville* (cc), Maxwell (cc)	Shirley (cc)
Winamac	Monterey, Star City (cc)	
Wolcott	Remington	
Wolcottville	Howe, LaGrange, Mongo, Shipshewana, South Milford	

Free Service Areas - Disregarded in rate determination.
(cc) - Connecting Company Exchange.

*Consolidated exchange Markleville/Cadiz/Sulphur Springs

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LOCAL EXCHANGE SERVICE

F. END USER ACCESS SERVICE

Pursuant to Indiana Utility Regulatory Commission Order in Cause No. 40785 dated October 28, 1998, the Company will provide End User Access Service (End User Access) to end users* who obtain local exchange service from the Company under this tariff. End User Access Service consists of the Intrastate End User Common Line (EUCL) charges, also known as Intrastate Subscriber Line Charge. End users who obtain local exchange service from the Company under this tariff are subject to the EUCL regulations.

1. General Description

1. End User Access Service as described in this section relates to EUCL regulations for the use by an end user of an end user common line.
2. Use of a subscriber line is provided twenty-four hours a day, seven days a week.

2. Limitations

1. A telephone number is not provided with End User Access.
2. Detail billing is not provided with End User Access.
3. Directory listings are not included with End User Access.
4. Intercept arrangements are not included with End User Access.

3. Undertaking of the Company

The Company will provide use of End User Access at rates and charges as set forth following:

1. Use of a common line by an end user in connection with intrastate Access Services provided under I.U.R.C. No. T-3, Access Service Tariff. Such use will be provided when the end user obtains local exchange service.
2. The Company will be responsible for contacts and arrangements with customers for the billing of End User Access rates.
3. Use of a common line by an End User for access for MTS/WATS-type, operator-DDD, operator-person, collect, third number, credit card, and/or other like calls.
4. Use of a common line by a customer for access to an intrastate service arrangement (e.g., Toll Free Code Service, NPA + 555 + 1212 service, 900 Service, interstate or intrastate INWATS and OUTWATS Service, and other similar service arrangements.
5. Use of a common line requires the facilities at the End User and Interexchange Carrier premises to have the necessary on-hook and off-hook supervision.

* For purposes of this section, the term end user also includes alternative local exchange carriers (ALECs) that are certified to resell local exchange telecommunications services.

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F. END USER ACCESS SERVICE (Continued)

4. Obligation of the End User

1. When the end user is a Radio Common Carrier (RCC), or a Maritime Radio Common Carrier (MRCC), it shall designate whether the local exchange services it is provided by the Company are used as access lines for its services or used as administrative lines.
2. When the end user is provided with a local exchange service which is not identified as Centrex, Business or Residence service, it shall provide the Company any requested information necessary for the Company to determine the appropriate charges.

5. Payment Arrangements and Credit Allowances

1. Minimum Period

The minimum period for which End User Access is provided to an end user and for which charges are applicable is the same as that in Section 2 of this tariff for the associated local exchange telephone service.

2. Payment of Rates, Charges and Deposits

The regulations as set forth in Section 2 of this tariff apply to customers provided with End User Access.

3. Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

4. Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

5. Allowance for Interruptions

When there is an interruption to a common line, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions preceding.

6. Temporary Suspension of Service

When an end user temporarily suspends its local exchange service that is associated with EUCL, the charges applicable to the EUCL are in the same proportion.

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LOCAL EXCHANGE SERVICE

F. END USER ACCESS SERVICE (Continued)

6. RATE REGULATIONS

EUCL per month rates will be billed to the end user of the associated local exchange service. The rates applications are described following.

1. The EUCL residence subscriber rate regulations are designated as either primary or non-primary. The primary rate is assessed to the residential subscriber line which is any or all of the following: 1) the only line provided at that service location; or 2) the line designated as primary by the billed party or parties at that service location at the point of ordering the service. In most cases only one line at a service location can be classified as primary, all others are considered to be non-primary.
2. When an end user is provided a local residence exchange service in the state by the Company, the EUCL Residential Subscriber - line or trunk rate as set forth following applies to each such local residence exchange service on a Primary and Non-Primary basis.
3. When an end user is provided a local residence exchange service, and the residential local exchange rate is reduced for end users meeting a state established means test that is subject to verification, the EUCL Primary Residential Subscriber rate set forth following shall be reduced to the extent of the state assistance or waived in full if the state assistance equals or exceeds the EUCL Primary Residential Subscriber rate.