MONTHLY EXCHANGE RATES

Α. DIAL ACCESS LINE RATES

All Exch

Exchanges	<u>Business</u>			Monthly Rate		
		Individual Line Key Trunk PBX Trunk Toll Terminals Rotary Line Service	\$39.95 65.95 65.95 39.95 65.95	\$32.95 50.95 50.95 N/A 56.05	N/A N/A N/A N/A N/A	
	<u>Residence</u>					
		Individual Line	\$1 8.50	\$16.50	\$9.35	
		Key Trunk	30.95	N/A	N/A	
		Rotary Line Service	19.95	18.50	N/A	

⁽¹⁾ Includes Touch-Tone Service.

N/A = Not Available

Β. ADDITIONAL CHARGES APPLICABLE FOR LOCAL MEASURED SERVICE

Call billing detail showing all local calls placed from customer's telephone, per call	\$0.04	
Per telephone number, per month	0.75	ASBLSDB

C. RATES AND DISCOUNTS IN NON-TOLL AREAS

Rates for calls within the existing non-toll calling area.

<u>Usage</u>	<u>1st MOU</u>	<u>Add'l MOU</u>
Exchange 0-10 Miles 11-16 Miles Over 16 Miles	\$0.040 0.040 0.040 0.040	\$0.020 0.020 0.020 0.020
Night (9 p.m 9 a.m.) Weekend (9 p.m. Fri - 9	_	Pecent Discount 60% 60%

TERM DISCOUNT PLANS

T PLANS		
	<u>Two Years</u>	Three Years
(1) Business Individual Line	10%	15%
(2) Business Key Trunk	10%	15%
(3) Business PBX Trunk	10%	15%
(4) Rotary Line Service	10%	15%

DIRECTORY ASSISTANCE

\$1.85 per call

There are no call allowances or exemptions for local or intraLATA Long Distance Directory Assistance or National Directory Assistance Service. Directory assistance call completion is provided with directory assistance at no additional charge where technically feasible.

EXTENDED COMMUNITY CALLING SERVICE (ECCS)

(1) Residence (one hour minimum)

Subscribers <u>Exchange</u>	Terminating <u>Exchange</u>	First One <u>Hour</u>	Each Addl. <u>Minute</u>
Bristol, Tenn.	Abingdon	\$3.10	\$0.04
Kingsport	Gate City	1.80	.02

(2) Business (one hour minimum)

Subscribers <u>Exchange</u>	Terminating <u>Exchange</u>	First One <u>Hour</u>	Each Addl. <u>Minute</u>
Bristol, Tenn.	Abingdon	\$6.30	\$0.07
Kingsport	Gate City	4.30	.04

SERVICE CHARGES

		<u>Residence</u>	<u>Business</u>
a.	Service Ordering Charge - (Regular)	\$19.25	\$30.50
b.	Local Access Line Charge (Central Office)	8.25	8.25
C.	Trip Charge	17.30	40.00
d.	Restoration Charge	31.00	31.00
e.	Maintenance of Service	25.00	25.00
f.	Returned Check Charge	25.00	25.00
g.	Telephone Number Change	21.00	38.50

DIRECTORY LISTINGS

<u>LISTINGS</u> Non-Published Number Non-List Telephone Number <u>Additional Listings</u> AL 1 Line AL 2 Line AL 3 Line AL 4 Line AL 5 Line	Monthly Rate \$3.50 3.50 4.50 4.95 6.60 8.25	S&E Code ADRNPUB ADRNLST. ADRADLS ADRADLS(2L) ADRADLS(3L) ADRADLS(4L) ADRADLS(5L)
Foreign Listings FDL 1 Line FDL 2 Line FDL 3 Line FDL 4 Line FDL 5 Line	4.50 6.50 8.50 10.50 12.00	ADRFRGN ADRFRGN(2L) ADRFRGN(3L) ADRFRGN(4L) ADRFRGN(5L)
<u>Cross Reference Listings</u> CR 1 Line CR 2 Line CR 3 Line CR 4 Line CR 5 Line	3.50 4.50 4.95 6.60 8.25	ADRCRLS ADRCRLS(2L) ADRCRLS(3L) ADRCRLS(4L) ADRCRLS(5L)
Alternate Listings AC 1 Line AC 2 Line AC 3 Line AC 4 Line AC 5 Line	3.50 4.50 4.95 6.60 8.25	ADRALST ADRALST(2L) ADRALST(3L) ADRALST(4L) ADRALST(5L)
<u>Custom Listings</u> Business Residence	8.50 3.50	ADRAFLW ADRAFLW

TELEPHONE ANSWERING SERVICE FACILITIES

CENTRAL OFFICE LINES FOR ADMINISTRATIVE USE

BILLING TO THE CLIENT

a. Secretarial Line Terminations

	Installation Charge	Monthly <u>Rate</u>	S & E Code
Secretarial line terminations for lines terminating directly from the central office, each	Refer to Service Charges	\$1.36	ATATERM

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PAYPHONE LINE SERVICE

Α.	Payphone Access Line and Usage Rates	
		Monthly Rate
	1. Payphone line, per access line	\$26.39
	2. Measured Local usage, per minute	0.0037
В.	Coin Control, each line (in addition to the payphone line)	3.75
C.	Answer Supervision, each line (in addition to the payphone line)	5.00
D.	Optional Call Screening	Nonrecurring Charge
	(in addition to the payphone line)	A Service Ordering Charge and an Access Line-Central Office Charge is applicable when this feature is requested subsequent to the installation of the payphone line

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Primary Rate Interface (PRI)

A. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

1. Primary Rate Access Line (Intraexchange)

1.544 Mbps	Monthly <u>Rate</u>	Nonrecurring Charge First	Nonrecurring Charge Add'l*
Month to month**	\$225.00	\$265.00	\$110.00
12-23 months	193.00	165.00	110.00
24-35 months	177.00	110.00	110.00
36-59 months	157.00	N/A	N/A
60-84 months	137.00	N/A	N/A

- * Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same order.
- ** Minimum Service Period for ISDN-PRI is six months.
- 2. Primary Rate Acess Line (Interexchange)

The rates, charges and regulations applicable to Interexchange United TransLink also apply for interexchange Primary Rate Access Lines.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

Primary Rate Interface (PRI) (Cont'd)

C.

B. Educational Service

The Educational Service is available only to qualified educational institutions and to libraries associated with educational institutions, and to public libraries (public libraries include the state library and archives, the regional libraries, and free public libraries in any county, city, or town). A qualified educational institution is one which is accredited or eligible for accreditation by the Southern Association of Colleges and Schools. Educational Service provides for the simultaneous two-way transmission of isochronous digital signals at a speed of 1.544 Mbps. This service must be used for educational and/or library patrons' requirements, not administrative purposes. There are no nonrecurring or interoffice mileage charges with Educational Service.

		S&E Codes	
	Monthly	Within	Outside
	Rate	EAS Area	EAS Area
Service termination charge, Per point of termination	\$140.00	PB1VXT1(ED)	PB1VXT1(XED)
Primary Rate Interface			
		Monthly Rate	Nonrecurring Charge
 Primary Rate Interface Per ISDN-PRI Primary (Data only or Voice and 	Rate Access Line	2	
Month to month		\$92.00	\$265.00
12-23 months		90.00	165.00
24-35 months		85.00	20.00
36-59 months 60-84 months		83.00 81.00	N/A N/A
60-64 months		01.00	N/A
2. Primary Rate Interface Per ISDN-PRI Primary		9	
Month to month		\$209.00	\$265.00
12-23 months		199.00	165.00
24-35 months		179.00	20.00
36-59 months		171.00	N/A
60-84 months		151.00	N/A

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

Primary Rate Interface (PRI) (Cont'd)

D. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel.

		Monthly Rate	Nonrecurring Charge
1.	B-Channel Charge, each channel*		_
	Month to month 12-23 months	\$20.00 18.00	\$5.00 5.00
	24-35 months	17.00	5.00
	36-59 months	15.00	N/A
	60-84 months	13.00	N/A
2.	Initial D-Channel		
	Month to month	\$20.00	\$5.00
	12-23 months	18.00	5.00
	24-35 months	17.00	5.00
	36-59 months	15.00	N/A
	60-84 months	13.00	N/A

* Minimum ordering restrictions apply.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

Primary Rate Interface (PRI) (Cont'd)

E. Optional Features

		Monthly Rate	Nonrecurring Charge
1.	D-Channel Backup* Each Channel	\$ 50.00	\$ 20.00
2.	Network Ring Again Per Primary Rate Interface** (Available with Two-Way Primary Rate Interface only)	100.00	N/A
3.	Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	35.00
4.	Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	100.00	N/A
5.	2 B-Channel Transfer** Per Primary Rate Interface	75.00	100.00
6.	Circular Hunt** Per Primary Rate Interface	25.00	100.00
7.	National ISDN-2 Protocol** Per Primary Rate Interface	0.00	0.00
8.	E911 Call Screening** Per Primary Rate Interface (up to 100 station numbers)	125.00	150.00

Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.

*

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

Primary Rate Interface (PRI) (Cont'd)

F. Optional Feature Package

	Monthly Rate	Nonrecurring Charge
 Premium Package* Includes National ISDN-2 Protocol**, E911, Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability, and 2-B Channel Transfer** 		
Per Primary Rate Interface	\$195.00	\$285.00

- * Only available for customers subscribing to ISDN Primary Rate Interface Two-Way under a Term Discount Plan.
- ** Certain equipment restrictions apply.
- G. Move Charge

A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

Primary Rate Interface (PRI) (Cont'd)

- H. Service Connection Charges
 - 1. Service Establishment Charges are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data.
 - 2. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).
 - 3. Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.
 - 4. Charges

		Nonrecurring Charge
a.	Service Change Charge per Primary Rate Access Line	
	 (1) For termination change at the same premises, physical, per PRI interface 	\$165.00
	(2) For termination change at the same premises, Programming, per PRI interface	35.00
b.	Premises Visit Charge per Primary Rate Access Line or for an Inside move	125.00

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

A. Interface

2.

1. Basic Rate Digital Subscriber Line Access Arrangement

a. Business Service	Installation <u>Charge</u>	Monthly <u>Rate</u>	<u>S&E</u>
(a) ISDN Access	\$	\$55.00	1FLCBRI(TBA) FLCBRC(TBA)
(b) ISDN Access for use with Speed Packet	High	55.00	1FLCBRI(TBN) 1FLCBRC(TBN)
Channel Activated			
a. B Channel (Maximum of 2)			
(1) Voice/Data, each			
(a) Flat Rate		19.00	PB1XXS1(TBF)
(b) Measured		6.50	PB1XXS2(TBM)
(2) Permanent High Speed Pa	acket		
(a) Each		120.00	PAMSPSB(TBH)
b. D Channel (Maximum of 1)			
(1) Low-Speed Packet as a si	ngle service		
(a) One only		16.00	PAMSPSD(TDL)
(2) Low-Speed Packet with a	B channel Servio	ce	
(a) Each		16.00	PAMSPSD(TDB)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

				Installation Charge	Monthly <u>Rate</u>	<u>S&E</u>
В.	Inte	rfac	ce Users			
	1.	Pe	r User Profile			
		a.	Access to B Channel Voice/Data			
			(1) Flat Rate, each			
			(2) Measured Rate, each			
		b.	Access to B Channel Permanent High-Speed Packet			
			(1) With a unique DN, each	\$10.00		
			(2) Without a unique DN, each	\$10.00		
		C.	Access to D Channel Low-Speed Packet			
			(1) With a unique DN, each	\$10.00		
			(2) Without a unique DN, each	\$10.00		
C.	Usa	ige				

- 1. Packet Switching
 - a. Usage rates for packet services (both Low Speed and High Speed) are applicable for all transmission.
 - (1) Segment Charges

	Installation Charge	Monthly <u>Rate</u>	<u>S&E</u>
(a) per segment		\$.0002	ATCDASC(TBU)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) Optional Features

1.

Optional Features	Installation <u>Charge</u>	Monthly <u>Rate</u>	<u>S&E</u>
a. Feature for use with EKTS CPE Voice/Data			
 (1) Shared Primary DN - First appearance on each additional terminal, each 	\$2.00	\$3.00	FCEISBR(TBP)
(2) Secondary Only DN - (Shared or Non-shared) First appearance, each) \$2.00	\$3.00	FCEISBR(TBO)
 (3) Shared Secondary Only DN - First appearance on each additional terminal, each 	h \$2.00	\$3.00	FCEISBR(TBS)
(4) Shared Non-ISDN DN, each	\$2.00	\$3.00	FCEISBR(TBN)
(5) Privacy Release per shared DN	\$2.00	\$.50	FCEISBR(TBR)
(6) Manual Exclusion per shared DN	\$2.00	\$.50	FCEISBR(TBE)
(7) ISDN Intercom Calling - Dial, each member	\$2.00	\$3.00	FCEISBR(TBD)
 (8) ISDN Intercom Calling - Automatic, each member 		\$3.00	FCEISBR(TBA)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) Optional Features (Cont'd)

		Installation Charge	Monthly Rate	S&E
1. Op	tional Features (cont'd)			
b.	Optional Features for use with non-EKTS or EKTS CPE			
	 Call Forwarding, voice or voice/data - per user 	\$2.00	\$.75	FCFISBR(TBF)
	(2) Call Forwarding-Busy, voice or voice/data per user	\$2.00	\$.75	FCFISBR(TBB)
	 (3) Call Forwarding - No Answer voice or voice/data per user 	\$2.00	\$.75	FCFISBR(TBX)
	(4) Call Pickup(a) Per group(b) Per member	\$2.00 \$2.00	\$3.00 \$2.00	FCUISBR(TBG) FCUISBR(TBM)
	(5) *Conference Drop, Hold, and Transfer, per user profile	\$2.00	\$2.00	FCHISBR(TBC)
	 (6) *Six-Way Conference, Drop, Hold, and Transfer, per user profile 	\$2.00	\$12.00	FCHISBR(TB6)
	(7) Multi-Line Hunt Group - Voice or Voice Data, per flat rate line			
	 (8) Multi-Line Hunt Group- Voice or Voice/Data, per measured rate line 			

NOTE: Only one type of Conference, Drop, Hold and Transfer is allowed per user.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) Optional Features (Cont'd)

			Installation Charge	Monthly <u>Rate</u>	S&E
1.	Optic	onal Features (cont'd)	<u></u>		<u> </u>
b.	Optic non-l (cont	onal Features for use with EKTS or EKTS CPE t'd)			
(9)	Spee	ed Calling, per user	\$2.00	\$3.00	FCEISBR(TBU)
(10		al Message Waiting ator, per PDN	\$2.00	\$.50	FMSISBR(TBV)
(11		ble Message Waiting ator, per PDN	\$2.00	\$.50	FMSISBR(TBI)
(12		tional Call earance, PDN or each	\$2.00	\$2.00	FEAISBR(TBT)
C.	Pack	et Features			
(1)	X.25	Hunting, each	\$10.00		
(2)		national Closed Group			
	(a)	Group (Includes First member)	\$10.00	\$5.00	FCEISBR(TB1)
	(b)	Each additional member	\$8.00	\$2.00	FCEISBR(TB2)
(3)	initia	Select - Applies to I call request with Select option			
	(a)	Per call set up as specified for Fast Select Option	\$10.00		
d.	prog	ure Function Button ramming, programmable ons, per terminal	\$1.00		

ISDN - Individual Residence Service

Rates and Charges

- A. Interface
 - 1. Basic Rate Digital Subscriber Line Access Arrangement
 - a. Residence Service

	Installation Charge	Monthly <u>Rate</u>
(1) ISDN Access(2) ISDN Access for use	\$	\$
with High Speed Packet		

2. Channels Activated

a. Residence Service Up to 2 B channels Voice/Data and D channel Low Speed Packet Per digital subscriber line (DSL)

 (1) Per DSL (a) Flat Rate¹ - (b) Measured²- 	 \$13.85 \$13.85	PB1VXB2(TNF) PB1VXB2(TNM)
(2) Permanent High SpeedPacket Additive(a) each	 \$110.00	PB1VXB2(TNP)

B. Interface Users

a.	Access to B Channel Voice/Data (1) Flat Rate, each (2) Measured Rate, each		
b.	Access to B Channel Permanent Hi	gh Speed Pack	ket

(1) With a unique DN each \$10.00 ----

(1) with a unique DN, each	φ10.00	
(2) Without a unique DN, each	\$10.00	

c. Access to D Channel Low Speed Packet
(1) With a unique DN, each \$10.00 ----(2) Without a unique DN, each \$10.00 -----

NOTE 1: The appropriate flat rate will also apply.

NOTE 2: The appropriate Local Measured Service rate will also apply.

ISDN - Individual Residence Service (Cont'd)

Rates and Charges (Cont'd)

- C. Usage
 - 1. Packet Switching
 - a. Usage rates for packet services (both Low Speed and High Speed) are applicable for all transmission greater than one thousand segments.

(1) Segment Charges	Rate	<u>S&E</u>
(a) per segment	\$.0002	ATCDASC(TRU)

2. Voice and Data (Measured Only)

Local Measured Service per minute rates on all services (voice and/or data) apply.

Optional Features

1.

B. Rates and Charges

		Installation Charge	Monthly Rate	<u>S&E</u>
Option	al Features			
	ature for use with EKTS E Voice/ Circuit Switched Dat	a		
(1)	Shared Primary DN - First appearance on each additional terminal, each	\$1.00	\$1.50	FCEISBR(TRP)
(2)	Secondary Only DN - (Shared or Non-shared) First appearance, each	\$2.00	\$1.50	FCEISBR(TRO)
(3)	Shared Secondary Only DN - First appearance on each additional terminal, each	\$1.00	\$1.50	FCEISBR(TRS)
(4)	Shared Non-ISDN DN, each	\$1.25	\$1.50	FCEISBR(TRN)
(5)	Privacy Release per shared DN	\$1.00	\$.25	FCEISBR(TRR)
(6)	Manual Exclusion per shared DN	\$1.00	\$.25	FCEISBR(TRE)
(7)	ISDN Intercom Calling - Dial, each member	\$1.00	\$1.50	FCEISBR(TRD)
(8)	ISDN Intercom Calling - Automatic, each member	\$1.00	\$1.50	FCEISBR(TRA)

ISDN - Individual Residence Service (Cont'd)

Optional Features (Cont'd)

B. Rates and Charges (Cont'd)

1.	Ор	tiona	al Features	Installation Charge	Monthly <u>Rate</u>	<u>S&E</u>
	b.		tional Features for use with n-EKTS or EKTS CPE			
		(1)	Call Forwarding, voice or voice/data - per user	\$1.00	\$.75	FCFISBR(TRF)
		(2)	Call Forwarding Busy, voice or voice/data - per user	\$1.00	\$.75	FCFISBR(TRB)
		(3)	Call Forwarding - No Answer, voice or voice/data-per user	\$1.00	\$.75	FCFISBR(TRX)
		(4)	Call Pickup (a) Per group (b) Per member	\$1.00 \$1.00	\$3.00 \$2.00	FCUISBR(TRG) FCUISBR(TRM)
		(5)	*Conference, Drop, Hold, and Transfer, per user profile	\$1.00	\$2.00	FCHISBR(TRC)
		(6)	*Six-Way Conference, Drop, Hold, and Transfer, per user profile	\$1.00	\$12.00	FCHISBR(TR6)

^{*}NOTE: Only one type of Conference, Drop, Hold and Transfer is allowed per user.

ISDN - Individual Residence Service (Cont'd)

Optional Features (Cont'd)

В.			and Charges (Cont'd) otional Features			Installation Charge	Monthly <u>Rate</u>	<u>S&E</u>
	1.	Op	tiona	ai Fea	tures			
		b.	Op nor	tional n-EKT	Features for use with S or EKTS CPE (Cont'd	l)		
			(7)	Spee	ed Calling, per user	\$1.00	\$1.50	FCEISBR(TRU)
			(8)		al Message Waiting ator, per PDN	\$1.00	\$.50	FMSISBR(TRV)
			(9)		ble Message Waiting ator, per PDN	\$1.00	\$.50	FMSISBR(TRI)
			(10	Appe	tional Call earance, or DN ¹ , each	\$1.00	\$.75	FEAISBR(TRT)
		c.	Pa	cket F	eatures			
			(1)	X.25	Hunting, each	\$8.00		
			(2)		national Closed Group			
				(a)	Group (Includes First member)	\$5.00	\$2.00	FCEISBR(TR1)
				(b)	Each additional member	\$5.00	\$1.00	FCEISBR(TR2)
			(3)	initia	Select - Applies to I call request with Select option			
				(a)	Per call set up as specified for Fast Select Option	\$5.00		
		d.			Function Button			
					ming ² , programmable per terminal	\$1.00		FCEISBR(TRZ)

- NOTE 1: Additional call appearances on PDN or Secondary Only DN First Appearance will appear on all sets where these numbers appear.
- NOTE 2: Charges for Multi-Button ISDN features will be based on the total number of configuration terminals programmed.

EXTENSION SERVICE					Monthly Rate	S&E Code
Recurring Charges					\$7.75	AAA2DRP
EXTENS	ION L	INE MIL	EAGE		Monthly Rate	S&E Code
		(1)	Between buildings on different premises			
		For eac	ch mile or fraction there	of	\$6.75	MAXPQ
		(2)	In different exchanges	S:		
		(a)	See Private and Leas	ed Lines - Mile	age	
Channels	s conr	nected to	a Registered or Grand	fathered PBX		
				Installation	Monthly Rate	S&E Code
		Dial L	reatment Equipment ong Line Unit e Repeater	\$70.00 \$70.00	\$6.50 \$8.50	PAPBSGM PAPBSGM(2WR)
<u>TIE LINE</u>	<u>CHA</u>	<u>RGE</u>			Monthly Rate	S&E Code
TIE LINE	TER	MINATIC	<u>DN</u>		\$6.50	MATLA
a.		aexchan				
	1.		manual PBX terminatio	n	Monthly Rate	S&E Code
		To be s To sele	selected ect or be selected nect switchboards		\$10.58 16.57 3.97	LTUVTLQ(SEL) LTUVTLQ PABJKAM
b.	Inte	rexchan	ge Lines			
	1.	manua	l Termination only, in l system or attendant ns of dial system		15.07	LTUVYLQ(MAN)
	2.	Dial PE	3X termination, includin	~		
		attenda	ation in dial equipment a ant positions, each term ing selector)	and	39.63*	LTUVTLQ(IN)

* Includes selector, connector or equivalent switching equipment of similar capacity for an installation established on or after date of initial installation.

SPECIAL BILLING NUMBERING PLAN

		9 	First Group of 200 stations and/or special billing numbering codes, or fraction thereof, minimum billing	Install <u>Cha</u> 	<u>rge</u>	Monthly <u>Rate</u> \$26.40	<u>S&E Code</u> ASB2HUN
CUSTOM CALLING	SERV	ICES					
				Mo	nthly Rate	<u>9</u>	S&E Code
	Α.	Enha	anced Call Waiting		\$ 6.00		FEW1FLC
	В.	Call	Forward Features				
		1.	Call Forwarding		5.00		FCF1FLC
		2.	Remote Call Forward		0 per patl s B-1 rate		FCF1CLC
		3.	Call Forward Busy-Fixed		2.00		FCB1FLC
		4.	Call Forward Busy- Customer Programmable	9	2.00		FCB1FLC PRG
		5.	Call Forward No Answer	-Fixed	2.00		CD1FLC
		6.	Call Forward No Answer Customer Programmable		2.00		FCD1FLC PRG
		7.	Call Forward Remote Activation		7.00		FCG1FLC
		8.	Call Forward Add'l Paths (Per Path)	i	3.00		FCF1FLC PTH
	C.	Spee	ed Dial 8		5.00		FS81FLC
D.	Thre	e-Way	/ Calling				
		1. 2.	Flat Rate (Per Month) Usage Sensitive		5.00		F3W1FLC
		Ζ.	(Per Activation)		1.25		
E.	Sign	alRing	Plus		5.00		FNA1FLC(PLS)
F.	Thre	e-Way	Calling with Transfer		5.00		
G.	Call	Waitin	g ID		5.00		
H.	Outb	ound	Call Block Feature		5.00		

BILLED NUMBER SCREENING

The following rates and charges will apply in addition to a Service Order Charge:

	Installation Charge	Monthly <u>Rate</u>	S&E Code
a. Initial service establishment, each automatic number identification arrangement	\$250.00		
b. Per Main Station line, or trunk equipped for screening		\$7.00	FCSKFLC (KEY) FCSTFLC(PBS, PABX)
DIRECT INWARD DIAL (DID) SERVICE			
a. Per Central Office, Per Month, Each Number			
first 20-100 Numbers next 101-400 Numbers next 401-1000 Numbers next 1001-4000 Numbers next 4001-6000 Numbers next 6001-8000 Numbers more than 8000 Numbers	<u>RA</u> ⁻ \$.5 .5 .3 .3 .1 .0	0 F 0 F 0 F 0 F 0 F 0 F	<u>S&E CODE</u> FCETCEQ(1ST) FCETCEQ(2ND) FCETCEQ(3RD) FCETCEQ(4TH) FCETCEQ(5TH) FCETCEQ(6TH) FCETCEQ(7TH)
b. Installation Charges	<u>Initia</u> \$500.0		<u>Subsequent</u> \$100.00
c. Nonrecurring Charge			NRC
Removal of a number from DID number Number per order	er block, per		\$25.00
Re-instatement of a number to a DID r per Number per order	number block,		25.00
RESTRICTION SERVICE		Monthly F	Rate, Per Line/Trunk
Option # 11, S&E AAATLBK(Business Residence Payphone Access Line	11)		\$2.00 2.00 0.00
Option #14, S&E AAATLBK (Business Residence Payphone Access Line	7D)		See Obsolete See Obsolete \$0.00
Option #14, S&E FTL1BLK(A	LL)		\$4.00
Option #15, S&E FTL1BLK(A	TF)		\$4.00
Option #16, S&E FTL1BLK(IN	NT)		\$4.00

ROTARY TRUNK HUNTING SERVICE (MIDWAY)

Customers subscribe to both "239" and "477" service and may have the lines placed in rotary. Service Charges apply.

	<u>urring C</u> 0 per lir		<u>S&E Code</u> CETCEQ(RTH)	
INCOMING BILLED NUM	<u>IBER S</u>	<u> SCREENING (IBNS)</u>	Monthly Rate	<u>S&E Code</u>
	Sin	ephone Number - gle Line Business x Accounts	\$1.00	AAABNSG
1	1. Dire	ect Inward Dial (DID) Customers Per DID Number	.30	AAABNSG(DID)
2		n-DID "Associated Telephone Number"	.30	AAABNSG(ATN)
DUAL-TONE MULTIPLE	FREQ	UENCY SIGNALING (DTMF)		
		Month	ly Rate (Per Circuit)	S&E Code
			\$3.95	FDM1FLC
EXPRESSTOUCH SERV	/ICE			
	A.	Return Call	Monthly Rate	S&E Code
		 Flat Rate, per month Usage Sensitive, per activation 	\$5.00 ation 1.25	FTB1FCC
	В.	Repeat Dial		
		 Flat Rate, per month Usage Sensitive, per activation 	5.00 ation 1.25	FTA1FCC
	C.	Call Trace	Pupipaga / Pa	aidanaa
		a. Monthly Recurring Chargeb. Usage Charge, Per Activatio	<u>Business / Re</u> None n 5.00	
Γ	D.	Caller ID with Name (includes Anonymous Call Rejection)	9.00	FTK1FCC
E	E.	Caller ID–Per Line Blocking	No Charge	FTD1FCC(PLB)
F	F.	Selective Call Forward	\$5.00	FTG1FCC
C	G.	Selective Call Acceptance	5.00	FTJ1FCC
ŀ	4.	Selective Call Blocking	5.00	FTH1FCC
I		Selective Call Ring	5.00	FTF1FCC

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

A.		with Audible Message g Indicator	Installation <u>Charge</u>	Monthly <u>Rate</u>	S&E Code
	1.	Common equipment, per data channel, per central office equipped	\$1,500.00	\$300.00	FCEVFMI
В.	Messa	age Waiting Indicator – Vis	sual**		
	1.	MWI - Visual allows an Enhanced Service Provider to supply client lines with capability for a message waiting lamp to alert clients when a message is waiting			
		(a) With Centrex Service, per line		\$0.25	FCEVFML(SET)
		(b) With Residence or Single Line Business, per line		\$0.40	FST1FLC(VIS)

**The Message Waiting Indicator-Visual is not guaranteed to work on all networks serving facilities.

C. SMDI with Audible Message Waiting Indicator and Message Waiting Indicator-Visual

- 1. Common equipment, \$1,500.0 \$350.00 FCEVFMI(BUN) per data channel per 0 central office equipped
- D. Non recurring service connection charges apply for service establishment, moves and changes.

PRIVACY ID

		S&E
	Monthly Rate	CODE
Residence	\$5.00	FPI1FLC
Business	\$5.95	FPI1FLC

Privacy ID is available as an add-on to Personal II Solution, Special Plan Bundle and Standard Home Phone II for a monthly rate of \$4.00.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

			Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>S&E Code</u>
Α.	Prio	rity Installation (P1) (See Note 1)			
-	(1)	Per circuit	\$93.20		
В.	Prio	rity Restoration (PR)			
	(1)	Level Implementation, per circuit	51.14		
	(2)	Level Change, per circuit	48.74		
	(3)	Maintenance/Administration, per circuit			
		Level 1		\$20.79	AMATSP1
		Level 2		20.79	AMATSP2
		Level 3		20.79	AMATSP3
		Level 4		20.79	AMATSP4
		Level 5		20.79	AMATSP5

CALL LINE IDENTIFIER

		Nonrecurring Charge
Α.	30 – Day Period (per line)	\$ 50.00
В.	12 – Month Period (per line)	55.00
C.	Renewal Request for 30 Day or 12 Month Periods which involve the same telephone number(s) (per line)	20.00

VOICE BUSINESS CONTINUITY

		Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
	12 month rate 24 month rate 36 month rate 60 month rate	\$65.00 60.00 50.00 40.00	\$500.00 500.00 500.00 500.00
1.	Priority Setup Request Charge		300.00
2.	Route Complexity Charge		100.00
3.	Plan Update Charge		100.00

CENTREX SERVICE (1)

1. Option A						
		_ <u>F</u>	onthly Rates	Monthly Con 36-59 Mos.	tract Rates 60-84 Mo	
a.	Network Access F (NAR), each Two- (1) 1-20	Way	35.20	\$29.70	\$29.70	FCE1NAR (NEW) FCE1NAR (N36) FCE1NAR (N60)
	(2) 21+		ICB	ICB	ICB	
b.	Centrex Line with System Features, (1) 1-100 lines	each	23.60	18.15	16.94	1FCY (NEW) 1FCY (N36) 1FCY (N60)
	(2) 101+		ICB	ICB	ICB	
C.	Voice Messaging Access (for acces messaging systen one per customer	n only,	3.30	2.20	1.10	FCE1NAR (VMA) FCE1NAR (V36) FCE1NAR (V60)
d.	Interexchange Se Access (for acces Charge (EAS)	s to	30.00	27.00	27.00	FAF1TAC (ES1) FAF1TAC (ES2) FAF1TAC (ES3)
2. Op	tion B					
	NAR, Centrex Line with Basic System Features, each (1) 1-100 lines	l	53.24	45.98	39.93	1FCY (NLE) 1FCY (36N) 1FCY (60N)
(2)	100+ lines		ICB	ICB	ICB	

CENTREX SERVICE ⁽¹⁾ (Cont'd)

3.

Option C		Monthly Rates	<u>Monthly Co</u> 1 Year	ontract Rate 3 Year			
Centre Standa			th Option C res				
(1)	1-	-25		\$44.00	\$39.00	\$34.00)
(2)	26	6+		ICB	ICB	ICB	
	a.	Enł	nanced System Fea	tures (Optic	ons A and B)		
					Installation	Monthly <u>Rate</u>	S&E Code
					-	\$4.40/line	FGR1FAB(EFS)
		 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 	Speed Call Long (Executive Busy Ov Call Waiting Exemp Call Waiting Origin Dial Call Waiting Directed Call Picku Call Back Queuing Off Hook Queuing Off Hook Queuing Calling Name Disp Directed Call Pick Automatic Line Data Call Protectio Group Intercom Call Waiting	rerride pt ating up Barge In lay Up			FS31FAB (NEW) FBO1FAB (NEW) FWU1FAB NEW) FC01FAB (NEW) FWT1FAB (NEW) FP21FAB (NEW) FCQ1FAB (NEW) FOQ1FAB (NEW) FD11FAB (NEW) FD11FAB (NEW) FDP1FAB (NEW) FG11FAB (NEW) FCW1FAB (NEW)
	b.		siness Set Feature v Hold (Options A an		-	\$1.10/line	FBS1FAB (NEW)
	C.	Enh (Op	nanced Business Se ptions A and B) ⁽¹⁾	et Features	\$15.00	\$3.30/line	FBS1FAB (EBS)
		1. 2. 3. 4. 5.	Business Set Key S Secondary Directo Group Intercom All Make Set Busy (Us invoke/revoke) Call Waiting	ry Number Call			FBD1FAB (NEW) FSN1FAB (NEW) FGA1FAB (NEW) FMB1FAB (NEW) FCW1FAB (NEW)

CENTREX SERVICE ⁽¹⁾ (Cont'd)

- 3. Option C (Cont'd)
 - d. ExpressTouch Features

	<u>N</u> <u>Installation</u>	<u>Ionthly Rate</u> Per Line	S&E Code		ly Rate S&E Code
(1) Return Cal 1-100 lines 101+ -		\$2.20	FTB1FAB(N) ICB	\$100.00	FTB1FAB (GN)
(2) Repeat Dia 1-100 lines 101+		\$2.00	FTA1FAB(N) ICB	\$100.00	FTA1FAB (GN)
(3) Caller ID-w 1-100 lines 101+		\$7.70	FTK1FAB(N) ICB	\$330.00	FTK1FAB (GN)
(4) Caller ID- 1-100 Iline: 101+	s - ICB	\$7.70	FTK1FAB(N) ICB	\$330.00	FTK1FAB (GN)
(5) Selective (1-100 lines 101+		\$2.50	FTG1FAB(N) ICB	\$175.00	FTG1FAB (GN)
(6) Selective (1-100 lines 101+	Call Acceptance	\$2.50	FTJ1FAB(N) ICB	\$175.00	FTJ1FAB (GN)
(7) Selective (1-100 lines 101+	•	\$2.50	FTH1FAB(N) ICB	\$285.00	FTH1FAB (GN)
(8) Signal Ring 1-100 lines 101+		\$2.75	FTF1FAB(N) ICB	\$150.00	FTF1FAB(GN)

* This feature applies to every line placed in a rotary arrangement.

**In addition to the feature monthly rate per line, the customer must also be subscribing to a number of NARs equal to or greater than the number of conferees requested in conjunction with these features.

CENTREX SERVICE ⁽¹⁾ (Cont'd)

e. Other Custom Features (Options A and B Only)

		Installation	Monthly <u>Rate</u>	S&E Code
(1) (2) (3) * (4) (5)	Customized Class of Service Restriction (CCOS) Authorization Codes Account Codes Busy Hunting Multiple Appearance of	\$180.00 \$1.00 \$1.00 \$8.00	\$5.50/CCOS \$0.28/Code \$0.25/Code \$29.70/line	FRC1FAB(NEW) FAC1FAB(NEW) FAC1FAB(NAC) FSH1FAB(NEW)
(6) (7) (8) (9) (10) (12) **(13)	Directory Number (per appear Uniform Call Distribution Group Speed Calling Secondary Directory Number Toll Cost Control Package Code Restrictions Business Set Key Short Hunt Station Control Conference	rance) - \$15.00 - \$200.00 \$8.00 \$1.00	\$1.65/number \$11.00/line \$27.50/group \$1.65/line \$27.50/group \$2.20/level \$0.28 /number	FNX1FAB(NEW) FUC1FAB(NEW) FG31FAB(NEW) FSN1FAB(NWI) FAR1FAB(NEW) FCT1FAB(NEW) FBD1FAB(NWI)
	Number of Conferees 6 9 13 17 21 25 30	\$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00	\$2.20/line \$3.30/line \$4.40/line \$5.00/line \$6.00/line \$6.50/line	FSL1FAB (N6) FSL1FAB (N9) FSL1FAB (N13) FSL1FAB (N17) FSL1FAB (N21) FSL1FAB (N25) FSL1FAB (N30)
**(14)	Meet-Me-Conference Thirty Number of Conferees 3 6 9 13 17 21 25 30	\$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00 \$60.00	\$10.00/line \$16.50/line \$20.00/line \$27.50/line \$30.00/line \$35.00/line \$41.25/line \$44.00/line	FMM1FAB (N3) FMM1FAB (N6) FMM1FAB (N9) FMM1FAB (N13) FMM1FAB (N17) FMM1FAB (N21) FMM1FAB (N25) FMM1FAB (N30)

* This feature applies to every line placed in a rotary arrangement.

**In addition to the feature monthly rate per line, the customer must also be subscribing to a number of NARs equal to or greater than the number of conferees requested in conjunction with these features.

CENTREX SERVICE (1) (Cont'd)

•	Other Oustern realaises (Options / and D Only) (Cont a)					
			Ī	nstallation	Monthly Rate Per Group	S&E Code
	(15)	Pres 1-25 26-50	et Conference	\$225.00 300.00	\$82.50 150.00	FPC1FAB(N25) FPC1FAB(N50)
	(16)		erved For re Use			
	(17) Station Message 625.00 Detail Recording (SMDR)		165.00	FSM1FAB(NEW)		
	(18)	ACD	Service			
		(a)	Installation Ch	arge	Per Position	
			One-Time Cha	arge	\$900.00	
			36 Months, pe	r month	27.00	
			60 Months, pe	r month	17.00	
		(b)	Monthly Rate		Per Position	S&E Code
			Month-to-Mon	th	\$12.00	FCE1SAD(NEW)
			12-35 Months		10.00	FCE1SAD(N36)
			36-60 Months		9.00	FCE1SAD(N60)

e. Other Custom Features (Options A and B Only) (Cont'd)

CENTREX SERVICE ⁽¹⁾ (Cont'd)

- e. Other Custom Features (Options A and B Only) (Cont'd)
 - (18) ACD Service (Cont'd)

	<u>Month-to-</u> <u>Month</u>	<u>12-35 Mos.</u>	<u>36-60 Mos.</u>	<u>S&E Code</u>
(b) Basic ACD Feature Package	\$7.00/position	\$6.50/position	\$6.00/position	FCE0MAD(NEW) FCE0MAD(N36) FCE0MAD(N60)
(c) Supervisor A	CD			
Feature Package	\$10.00/position	\$8.00/position	\$6.00/position	FCE0NAD(NEW) FCE0NAD(N36) FCE0NAD(N60)
(d) Optional ACE	D Feature			
-Queue Status Lamp	\$4.50/group			FCQ1FAD(NEW)
Lamp		\$4.25/group	\$4.00/group	FCQ1FAD(N36) FCQ1FAD(N60)
- Emergency Keys	\$20.00/supv.			FCE1AAD(NEW)
		\$19.00/supv	\$18.00/supv	FCE1AAD(N36) FCE1AAD(N60)
-ACD	\$6.00/group.			FCE0SAD(NEW)
Show*		\$5.00/group	\$4.00/group	FCE0SAD(N36) FCE0SAD(N60)

⁽¹⁾ Effective June 30, 2010, Centrex Service Option A and Option B are no longer available to new customers and are limited to lines in service for existing month-to-month customers. Existing customers subscribed to Centrex Service Option A and Option B under a term plan may continue or add service at the same location until their term or contract expires or such service is discontinued by the customer. Customers may migrate to Centrex Service Option C at any time without incurring any Nonrecurring Charges or Service Charges.

CENTREX SERVICE ⁽¹⁾ (Cont'd)

f.

- e. Other Custom Features (Option A and B Only) (Cont'd)
 - (18) ACD Service (Cont'd)

	I	Month-to- <u>Month</u>	12-35 <u>Months</u>	36-60 <u>Months</u>	S&E Code
	(e) Other Custom Fea Enhanced ACD Fe		Position		
	- Line of Business Code Key	\$2.50	\$2.00	\$1.50	FCT1FAD(NEW) FCT1FAD(N36) FCT1FAD(N60)
	- ACD Walkaway/ Non-Immediate Cutoff	\$0.70	\$0.50	\$0.30	FCE0WAD(NEW) FCE0WAD(N36) FCE0WAD(N60)
	- ACD Manageme System Interface	ent/ \$1.00	\$0.80	\$0.60	FSL1MAD(NEW) FSL1MAD(N36) FSL1MAD(N60)
1	Trunk Termination	nstallation	Monthly Per Te		S&E Code
	(1) FX, Tie Line	\$22.00	\$ 16.	50	FAF1TAG(NEW)
	(2) T-1 Facility	\$22.00	\$247.	50	FAF1TAG(NT1)

CENTREX SERVICE ⁽¹⁾ (Cont'd)

4.

Feature	es (Cont	d)		Monthly
g.	Option	C Optional Features	Installation	Monthly <u>Rate</u>
	(1)	Automatic Call Distribution	-	ICB
	(2)	Automatic Line	-	\$ 2.00
	(3)	Call Park/Call Pick-Up	-	2.00
	(4)	Class-of-Service Restrictions	-	2.00
	(5)	Distinctive Ringing/Ring Again	-	2.00
	(6)	Meet-Me-Conference Six (per line) \$60.00	15.00
	(7)	Multiple Appearance Directory Nu (Per Number, Per Appearance)	mber -	1.50
	(8)	Music On-Hold (per customer grou	up) -	25.00
	(9)	Secondary Directory Number (per directory number)	4.00	1.75
	(10)	Speed Call Long 30 (per customer group)	-	5.00
	(11)	Uniform Call Distribution	-	ICB

B. Nonrecurring

- 1. An Administrative Charge of \$35.00 will apply for each order placed for service establishment. An Access Line-Central Office Charge will apply for each line installed.
- 2. A Feature Provisioning Charge of \$2.00 per line per service order for provisioning or changing Enhanced System Features not provided at the time of service establishment of the individual Centrex line.
- 3. A NAR Provisioning Charge of \$15.00 will apply for each occasion (service order) where Network Access Registers are added or changed to an existing Centrex group.
- 4. For each customer requested system programming change, a charge of \$100.00 per hour or fraction thereof will apply. A minimum of one hour will be standard.
- ⁽¹⁾ Effective June 30, 2010, Centrex Service Option A and Option B are no longer available to new customers and are limited to lines in service for existing month-to-month customers. Existing customers subscribed to Centrex Service Option A and Option B under a term plan may continue or add service at the same location until their term or contract expires or such service is discontinued by the customer. Customers may migrate to Centrex Service Option C at any time without incurring any Nonrecurring Charges or Service Charges.

MEDICAL COMMUNITY CENTREX SERVICE (1)

A. Recurring

2.

3.

4.

1. Centrex Administration Line with Basic Medical System Feature Package:

	Contract Monthly Flat Rates				
	12-59 Months	S&E Code	60-84 Months	S&E Code	
On Campus* 1-600 lines 601 & Up lines	\$8.90/line \$8.80/line	1FCY(NAA) 1FCY(N6A)	\$8.05/line \$8.00/line	1FCY (NAB) 1FCY (N6B)	
Off Campus* 1-600 lines 601 & Up lines	\$11.90/line \$11.80/line	1FCY(NFA) 1FCY(F6A)	\$11.05/line \$11.00/line	1FCY (NFB) 1FCY (F6B)	
Centrex Patient Access Li	ne with Patient	Feature Package:			
On Campus* Off Campus*	\$6.60/line \$9.60/line	1FCY(NPA) 1FCY(FPA)	\$5.75/line \$8.75/line	1FCY (NPB) 1FCY (FPB)	
Centrex Advanced Medica	al:				
Feature Package	\$2.95/line	FGR1FAB(NMA)	\$2.00/line	FGR1FAB (NMB)	
Additional Medical Feature	es, per line:				
 a. Authorization Code b. Call Waiting c. Data Call Protection d. Executive Busy Overrid e. Call Waiting-Originating f. Directed Call Pickup g. Off Hook / Queuing h. Automatic Line i. Denial of Incoming Call j. Calling Waiting Exempt k. Dial Call Waiting l. Call Back Queuing 	9 \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$ \$0.25/ea.	FAC1FAB (NMD) FCW1FAB (NMD) FDP1FAB (NMD) FBO1FAB (NMD) FCO1FAB (NMD) FOQ1FAB (NMD) FOQ1FAB (NMD) FD11FAB (NMD) FW11FAB (NMD) FWT1FAB (NMD) FCQ1FAB (NMD)	\$0.25/ea. \$0.25/ea \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea. \$0.25/ea.	FAC1FAB (NMD) FCW1FAB (NMD) FDP1FAB (NMD) FBO1FAB (NMD) FCO1FAB (NMD) FO1FAB (NMD) FOQ1FAB (NMD) FAL1FAB (NMD) FW11FAB (NMD) FW11FAB (NMD) FW11FAB (NMD)	

* On-Campus is appropriate at locations with customer-specific remote. Off-campus is the service to locations without a customer-specific remote.

B. Nonrecurring

Charges specified in Centrex Service will apply to Medical Community Centrex Service.

(1) Effective June 30, 2010, Medical Community Centrex Service is no longer available to new customers. Existing customers subscribed to Medical Community Centrex Service may continue or add service at the same location until their term or contract expires or such service is discontinued by the customer. Customers may migrate to Centrex Service Option C at any time without incurring any Nonrecurring Charges or Service Charges.

WIDE AREA TELEPHONE SERVICE

WATS Extension Lines

The following charges apply for a WATS extension line:

- 1. Nonrecurring charges
- 2. Any applicable Company-provided equipment charges.
- 3. Channel rates and charges, as specified in (a) and (b) following, if the WATS extension line is located in a different building or different premises from the WATS main line.
 - (a) Different Premises

When the WATS extension line is located in the same exchange and in the same central office serving area as the WATS main line, rates and charges for a local channel apply.

		Installation Charge	Monthly Rate	S&E Code
• •	Local Channel, each	\$ 7.80	\$13.25	WTMSAM

When the WATS extension line is located in the same exchange but in a different Central office serving area from the WATS main line, the following interoffice mileage charge applies in addition to the rates and charges for the local channel specified above.

	Monthly Rate	S&E Code
 (2) Interoffice channel measured between the serving central offices per mile or fraction thereof (airline measurement) 	\$ 5.75	MARCG
thereof (annue measurement)	φ 5.75	MARCO

(b) Different Exchange

When the WATS extension line is located in a different exchange from the WATS main line, the following rates apply in addition to the rates and charges specified for the local channel in (a) preceding.

	Monthly Rate	S&E Code
(1) Interexchange channel measured between the rate center of the WA	TS	
main station line and the rate center the WATS extension line per mile		
thereof (airline measurement)	\$ 8.00	MCBEA
(2) Interoffice channel charges may all between the central office serving to main line and its rate center and/or rate center of the WATS extension	the WATS between the	
its central office.	\$ 8.00	MARCG

WIDE AREA TELEPHONE SERVICE

OUTWARD SERVICE (OUTWATS)

A.	Access Line, per line	Non-Recurring Charge \$165.00	Monthly <u>Rate</u> \$50.00	<u>S&E Code</u> WTMTO
В.	Measured Time Usage Charges	Per Hour		
	0 - 15 Hours	\$3.00		
	15 - 40 Hours	\$3.00		
	Over 40 Hours	\$3.00		

800/888 SERVICE (INWATS)

A.	Access Line, per line	Non-Recurring Charge	Monthly Rate	S&E Code
		\$100.00	\$30.00	WTMNO
В.	Measured Time Usage Charges	Per Hour		
	First 15 Hours	\$15.00		
	Next 25 Hours (15.1-40)	\$13.60		
	Next 40 Hours (40.1 - 80)	\$12.30		

PRIVATE AND LEASED LINES

CIRCUITS

		Monthly Rate	S&E Code
(1)	Between points in the same local service area for each mile or fraction thereof, airline measurement	\$ 8.00	MBBAC MBAAH MBBAC (MOB)
(2)	Between points in different local servi- areas for entire distance, each mile or fraction thereof, airline measurement		MDBAA MDAAA
TERMINAL CHAI	RGES		
		Monthly Rate	S&E Code
(1)	Each termination of a channel when a circuit is within the same local service area	\$9.50	PBMSPTC
(2)	Same as above except when the circu terminates between different local service areas.	uit 7.50	PDMSPTC

PRIVATE AND LEASED LINES (Cont'd)

CHANNELS

1	. Mil	Mileage Charges for Series 3000, Type 3002			
			Installation Charge	Monthly <u>Rate</u>	<u>S&E Code</u>
	(a)	Between points in the same local service area for each mile or fraction thereof, airline measurement 2 Wire 4 Wire		\$ 8.00 17.00	MBPCA (2W) MBPCA (4W)
	(b)	Between points in different local service areas for entire distance, each mile or fraction thereof, airline measurement 2 Wire 4 Wire		12.00 17.00	MCPCA (2W) MCPCA (4W)
2	. Tei	rminal Charges for Series 3000,	Туре 3002		
	(a)	Service Terminal - This arrangement is required on each premises to provide one connection to the channel service			
		Private line data terminal	\$ 47.00	25.00	PACBTT1
	(b)	Multi-Station Service Terminal - This arrangement is required on each premises to provide two or more connections to the channel service	00.00	25.00	
		Multi-Station Private Line	66.00	35.00	PACBTT1(MUL)
	(c)	Multi-Point Service Arrangements - These arrangements are required where more than two premises are connected to the channel service			
		Multi-Point Private Line	77.00	35.00	PACBTDJ
CHANNEL COM	NDITIO	DNING	Installation Charge	<u>Monthly</u> <u>Rate</u>	S&E Code
	exch	ne first termination in an ange on a two point channel rranged for switching. Type	\$30.00	\$33.00	PCCKCCB

2. Subsequent terminations in an exchange will be based upon cost to provide.

PRIVATE AND LEASED LINES (Cont'd)

UNITED TRANSLINK

	<u>Nonrecurr</u>	ing Charge	Monthly Rate				
	First	Add'l ⁽¹⁾	Month to Month	12-23 Months	24-35 Months	36-59 Months	60-84 Months
128 Kbps	\$260.00	\$160.00	\$100.00	\$84.00	\$76.00	\$72.00	\$67.00
256 Kbps	260.00	160.00	130.00	110.00	100.00	94.00	88.00
384 Kbps	260.00	160.00	175.00	137.00	124.00	116.00	109.00
1.544 Mbps	325.00	250.00	220.00	173.01	160.52	142.69	124.85

⁽¹⁾ Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

			Termination (Per Central Office, <u>Per Month)</u>	Facility (Per Month, <u>Per Mile)</u>
	a.	Channel Mileage Charge		
		128 Kbps	\$ 63.00	\$ 6.00
		256 Kbps	63.00	7.00
		384 Kbps	63.00	10.00
		1.544 Mbps	65.00	16.00
4	۸		NRC	Monthly Rate (Per Channel)
1.	Ne	cess to Public Switched twork* (as a replacement trunk or line service)		\$40.00
2.	Ne	cess to Public Switched twork* (In conjunction with ATS)		
				40.00

* Access to Public Switched Network (PSN) is available only in conjunction with 1.544 Mbps service. United TransLink rates apply in addition to the charge for Access to PSN. Rotary hunt service is included with the Access to the PSN.

Access to the PSN can provide either trunk or line service, but trunks and lines cannot be mixed on the same facility.

EDUCATIONAL SERVICE

	Monthly <u>Rate</u>
Service termination charge, per point of termination	\$140.00

Note: There are no nonrecurring or interoffice mileage charges with Educational Service.

UNITED DIGILINK

A. Two Point Service

United DigiLink Service Termination 1.

> A United DigiLink Local Channel is furnished between a Serving Central office and the customer's premises. Service Termination charges apply per point of termination.

	Nonrecurring Charge			Monthly Rate				
	First	Add'l ⁽¹⁾	Month <u>to Month</u>	12-23 Months	24-35 Months	36-59 Months	60-84 Months	
2.4 Kbps	\$250.00	\$150.00	\$77.50	\$65.00	\$60.00	\$57.50	\$55.00	
4.8 Kbps	250.00	150.00	77.50	65.00	60.00	57.50	55.00	
9.6 Kbps	250.00	150.00	77.50	65.00	60.00	57.50	55.00	
19.2 Kbps	250.00	150.00	77.50	65.00	60.00	57.50	55.00	
56 Kbps	250.00	150.00	77.50	65.00	60.00	57.50	55.00	
64 Kbps	250.00	150.00	77.50	65.00	60.00	57.50	55.00	

United DigiLink Local Channels greater than 5 miles in length (from the serving central office or serving remote) for 19.2 Kbps service and greater than 3 miles in length for 56 Kbps service require additional circuit repeaters at rates listed below.

2.	Inti	raoffice Channel Adder	Monthly Rate \$185.00
		is adder is required for Two Point service value and the same serving central office a	
		3	Monthly Rate
	a.	Intraoffice Channel Adder- 2.4 Kbps	\$20.00
	b.	Intraoffice Channel Adder- 4.8 Kbps	20.00
	c.	Intraoffice Channel Adder- 9.6 Kbps	20.00
	d.	Intraoffice Channel Adder-19.2 Kbps	20.00
	e.	Intraoffice Channel Adder- 56 Kbps	20.00
	f.	Intraoffice Channel Adder - 64 Kbps	20.00
3.	Un	ited DigiLink Interoffice Channels	
			Monthly Rate
	a.		\$3.50
		Each add'l 1 mile	3.50
	b.	4.8 Kbps - 1st 1 mile	4.25
	υ.	Each add'l 1 mile	4.25
	c.	9.6 Kbps - 1st 1 mile	4.25
		Each add'l 1 mile	4.25
	d.	19.2 Kbps - 1st 1 mile	3.50
		Each aḋd'l 1 mile	3.50
	•	F6 Khng 1 at 1 mile	9 50
	e.	56 Kbps - 1st 1 mile Each add'l 1 mile	8.50 8.50
	f.	64 Kbps - 1st 1 mile	8.50
	-		0.50

8.50

Each add'l 1 mile

UNITED DIGILINK (Cont'd)

B. Multi-Point Service

Multi-Point Service consists of three or more United DigiLink Local Channels and any applicable United DigiLink Interoffice Channels furnished between three or more points. Multi-Point Service Rates are in addition to Two Point Service rates. One Multi-Point Service charge is required for each Multi-Point arrangement whether it is provided in conjunction with United DigiLink local or Interoffice Channel Service.

1. Multi-Point Service Arrangement - United DigiLink Local Channel

		Monthly Rate
a.	2.4 Kbps	\$30.00
b.	4.8 Kbps	30.00
C.	9.6 Kbps	30.00
d.	19.2 Kbps	30.00
e.	56 Kbps	30.00
f.	64 Kbps	30.00

2. Multi Point Service Arrangement - United DigiLink Interoffice Channel

		Monthly Rate
a.	2.4 Kbps	\$55.00
b.	4.8 Kbps	55.00
C.	9.6 Kbps	55.00
d.	19.2 Kbps	55.00
e.	56 Kbps	60.00
f.	64 Kbps	60.00

Termination Liability Charges

If a customer chooses to disconnect all or a portion of the Term Discount Plan (TDP) period, Termination Liability Charges will apply to those circuits that are disconnected. If a customer disconnects any portion of their TDP service prior to the end of month six, the customer will be liable for 100% of the payments remaining for the first six months and 50% of the payments remaining for the rest of the Plan. If a customer disconnects any portion of their TDP Service after the end of the sixth month, the customer will be liable for 50% of the payments remaining for the rest of the plan.

Educational Service

Eddout	ionai		Nonrecurring <u>First</u>	-	arge <u>dd'l</u>	Monthly <u>Rate</u>		
	a.	Service termination charge per point of termination	\$200.00	\$10	0.00	\$55.00		
UNITED FLEXI		<u>Code</u>			Nonreo <u>Cha</u>	•	Monthly <u>Rate</u>	<u>S&E</u>
	A.	 A. Basic Service DCS Port Charg per DS1 port 		je	\$65 PFB7	.00 TNC (TS1)	\$90.00	
	В.	Transaction Cha	-		25	.00		

Effective: October 1, 2010

INDIVIDUAL V	OICE CHANNELS FOR CUSTOM ACCESS SOLUTIONS	Monthly Rate
Α.	Individual Voice Channels without ISDN-PRI functionality: (per channel)	\$24.00
В.	Individual Voice Channels with ISDN-PRI functionality: (per channel)	25.00

UNITED LIGHTLINK

A. United LightLink Service Termination

1. A United LightLink Service Termination is furnished between a Serving Central Office and the customer's designated premises. Service Termination charges apply per point of termination.

		Monthly/Contract Monthly Rate				
		Month	12-23	24-35	36-59	60-84
	<u>NRC</u>	<u>to Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Within C.O.	\$463.00	\$1,384.00	\$1,309.50	\$1,215.00	\$1,080.00	\$945.00
0 – 3 Miles	463.00	1,775.00	1,600.50	1,485.00	1,320.00	1,155.00
Over 3 Miles	463.00	3,125.00	2,813.00	2,610.00	2,230.00	2,030.00

B. United LightLink Channel Mileage

1. United LightLink Channel Mileage is furnished when transmission facilities are required between serving central offices. There are two rates that apply, a Channel Mileage termination rate and a Channel Mileage per mile rate. The United LightLink Channel Mileage Termination Rate applies per central office. United LightLink Channel Mileage Facility monthly rates are per airline mile or fraction thereof.

	Ν	Ionthly/Contra	act Monthly	Rate	
	Month	12-23	24-35	36-59	60-84
	to Montl	<u>n Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Channel Mileage					
Termination					
(Per Central Office,					
Per Month)	\$650.00	\$630.50	\$585.00	\$520.00	\$455.00
Channel Mileage					
Facility					
(Per Mo., Per Mile)	199.00	193.03	179.10	159.20	139.30
Multiplexing					
		Nonrecurring	Monthly		
		<u>Charges</u>	<u>Rate</u>		
DS3 to DS1, per arrangeme	nt	\$50.00	\$568.00)	

D. Termination Liability Charges

If a customer chooses to disconnect all or a portion of the Term Discount Plan (TDP) period, Termination Liability charges will apply to those circuits that are disconnected. If a customer disconnects any portion of the TDP service prior to the end of month six, the customer will be liable for 100% of the payments remaining for the first six months and 50% of the payments remaining for the rest of the Plan. If a customer disconnects any portion of the TDP service after the end of the sixth month, the customer will be liable for 50% of the payments remaining for the rest of the Plan.

C.

DATA TRANSPORT SERVICE

FRAME RELAY SERVICE

50.14	S&E Code	Monthly <u>Rate</u>	Nonrecurring Charge
56 Kbps Month to month 12-23 months 24-35 months 36-59 months 60-84 months 64 Kbps ⁽¹⁾	FCEALTA FCEALTA(F1Y) FCEALTA(F2Y) FCEALTA(F3Y) FCEALTA(F5Y)	\$125.00 105.00 100.00 95.00 90.00	\$395.00 295.00 195.00 0.00 0.00
Month to month 12-23 months 24-35 months 36-59 months 60-84 months 128 Kbps	FCEALTC FCEALTC(F1Y) FCEALTC(F2Y) FCEALTC(F3Y) FCEALTC(F5Y)	130.00 110.00 105.00 100.00 95.00	445.00 345.00 245.00 0.00 0.00
Month to month 12-23 months 24-35 months 36-59 months 60-84 months 256 Kbps	FCEALTD FCEALTD(F1Y) FCEALTD(F2Y) FCEALTD(F3Y) FCEALTD(F5Y)	305.00 214.00 210.00 208.00 205.00	495.00 395.00 295.00 0.00 0.00
Month to month 12-23 months 24-35 months 36-59 months 60-84 months	FCEALTE FCEALTE(F1Y) FCEALTE(F2Y) FCEALTE(F3Y) FCEALTE(F5Y)	305.00 275.00 255.00 225.00 205.00	525.00 425.00 325.00 0.00 0.00
384 Kbps Month to month 12-23 months 24-35 months 36-59 months 60-84 months	FCEALTF FCEALTF(F1Y) FCEALTF(F2Y) FCEALTF(F3Y) FCEALTF(F5Y)	475.00 380.00 375.00 325.00 305.00	550.00 450.00 350.00 0.00 0.00
512 Kbps Month to month 12-23 months 24-35 months 36-59 months 60-84 months	FCEALTG FCEALTG(F1Y) FCEALTG(F2Y) FCEALTG(F3Y) FCEALTG(F5Y)	475.00 425.00 385.00 350.00 330.00	575.00 475.00 375.00 0.00 0.00
1.544 Mbps Month to month 12-23 months 24-35 months 36-59 months 60-84 months	FCEALTB FCEALTB(F1Y) FCEALTB(F2Y) FCEALTB(F3Y) FCEALTB(F5Y)	565.00 510.00 435.00 410.00 385.00	795.00 500.00 350.00 0.00 0.00

A. Frame Relay Access Line (FRAL) (includes Access Line and Port)

⁽¹⁾ 64 Kbps Clear Channel Capability is provided upon request where facilities are available.

DATA TRANSPORT SERVICE (Cont'd)

FRAME RELAY SERVICE (Cont'd)

A. Frame Relay Access Line (FRAL) (includes Access Line and Port) (Cont'd	I)
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	S&E Code	Monthly Rate	Nonrecurring Charge
*3 Mbps (2xDS1)			
Month to month	FCEALTM	\$ 800.00	\$795.00
12-23 months	FCEALTM(F1Y)	650.00	500.00
24-35 months	FCEALTM(F2Y)	550.00	350.00
36-59 months	FCEALTM(F3Y)	475.00	0.00
60-84 months	FCEALTM(F5Y)	425.00	0.00
*6 Mbps (4xDS1)		0.00	0.00
Month to month	FCEALTN	1,350.00	795.00
12-23 months	FCEALTN(F1Y)	1,200.00	500.00
24-35 months	FCEALTN(F2Y)	1,000.00	350.00
36-59 months	FCEALTN(F3Y)	900.00	0.00
60-84 months	FCEALTN(F5Y)	800.00	0.00
*10.5 Mbps (7xDS1)			
Month to month	FCEALTY	1,725.00	795.00
12-23 months	FCEALTY(F1Y)	1,575.00	500.00
24-35 months	FCEALTY(F2Y)	1,475.00	350.00
36-59 months	FCEALTY(F3Y)	1,400.00	0.00
60-84 months	FCEALTY(F5Y)	1,350.00	0.00
*12 Mbps (8xDS1)			
Month to month	FCEALTZ	1,975.00	795.00
12-23 months	FCEALTZ(F1Y)	1,775.00	500.00
24-35 months	FCEALTZ(F2Y)	1,675.00	350.00
36-59 months	FCEALTZ(F3Y)	1,600.00	0.00
60-84 months	FCEALTZ(F5Y)	1,550.00	0.00

* Where facilities are available. CPE must be compliant with Frame Relay Forum.16 (FRF.16), Multilink Frame Relay Protocol Industry Standard.

DATA TRANSPORT SERVICE (Cont'd)

FRAME RELAY SERVICE (Cont'd)

B. Frame Relay Port (FRAP) Only

	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
56 Kbps			
Month to month	FCEALA0	\$ 75.00	\$195.00
12-23 months	FCEALA0(F1Y)	70.00	175.00
24-35 months	FCEALA0(F2Y)	65.00	155.00
36-59 months	FCEALA0(F3Y)	60.00	125.00
60-84 months	FCEALA0(F5Y)	55.00	95.00
64 Kbps*			
Month to month	FCEALC0	80.00	245.00
12-23 months	FCEALC0(F1Y)	75.00	225.00
24-35 months	FCEALC0(F2Y)	70.00	205.00
36-59 months	FCEALC0(F3Y)	65.00	175.00
60-84 months	FCEALC0(F5Y)	60.00	145.00
128 Kbps			
Month to month	FCEALD0	145.00	295.00
12-23 months	FCEALD0(F1Y)	140.00	275.00
24-35 months	FCEALD0(F2Y)	135.00	255.00
36-59 months	FCEALD0(F3Y)	130.00	225.00
60-84 months	FCEALD0(F5Y)	125.00	195.00
256 Kbps			
Month to month	FCEALE0	450.00	325.00
12-23 months	FCEALE0(F1Y)	405.00	305.00
24-35 months	FCEALE0(F2Y)	395.00	285.00
36-59 months	FCEALE0(F3Y)	380.00	255.00
60-84 months	FCEALE0(F5Y)	195.00	225.00
384 Kbps		0.45.00	050.00
Month to month	FCEALF0	245.00	350.00
12-23 months	FCEALF0(F1Y)	240.00	330.00
24-35 months	FCEALF0(F2Y)	235.00	310.00
36-59 months	FCEALF0(F3Y)	230.00	280.00
60-84 months	FCEALF0(F5Y)	225.00	250.00
512 Kbps		005.00	075 00
Month to month	FCEALG0	295.00	375.00
12-23 months	FCEALG0(F1Y)	290.00	355.00
24-35 months	FCEALG0(F2Y)	285.00	335.00
36-59 months	FCEALG0(F3Y)	280.00	310.00
60-84 months	FCEALG0(F5Y)	275.00	280.00

* 64 Kbps Clear Channel Capability is provided upon request where facilities are available.

DATA TRANSPORT SERVICE (Cont'd)

FRAME RELAY SERVICE (Cont'd)

B. Frame Relay Port (FRAP) Only (Cont'd)

1.544 Mbps	S&E Code	Monthly <u>Rate</u>	Nonrecurring Charge
Month to month	FCEALB0	\$ 450.00	\$595.00
12-23 months	FCEALB0(F1Y)	405.00	575.00
24-35 months	FCEALB0(F2Y)	395.00	555.00
36-59 months	FCEALB0(F3Y)	380.00	525.00
60-84 months	FCEALB0(F5Y)	365.00	495.00
44.210 Mbps			
Month to month	FCEALH0	3,225.00	1,295.00
12-23 months	FCEALH0(F1Y)	2,895.00	1,195.00
24-35 months	FCEALH0(F2Y)	2,795.00	1,095.00
36-59 months	FCEALH0(F3Y)	2,695.00	995.00
60-84 months	FCEALH0(F5Y)	2,595.00	895.00

C. Permanent Virtual Circuit (PVC) - IntraLATA

<u>CIR, per PVC</u>	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Over 0 thru 8 Kbps			
Frame for LAN	FCEALVL(AP3)	\$ 3.30	\$25.00
Frame for SNA	FCEALVL(AP2)	4.00	25.00
Frame for Voice	FCEALVL(AP1)	4.00	25.00
Over 8 thru 16 Kbps			
Frame for LAN	FCEALVL(BP3)	6.00	25.00
Frame for SNA	FCEALVL(BP2)	6.00	25.00
Frame for Voice	FCEALVL(BP1)	6.00	25.00
Over 16 thru 24 Kbps			
Frame for LAN	FCEALVL(TP3)	8.00	25.00
Frame for SNA	FCEALVL(TP2)	8.00	25.00
Frame for Voice	FCEALVL(TP1)	8.00	25.00
Over 24 thru 32 Kbps			
Frame for LAN	FCEALVL(DP3)	9.90	25.00
Frame for SNA	FCEALVL(DP2)	11.00	25.00
Frame for Voice	FCEALVL(DP1)	11.00	25.00
Over 32 thru 40 Kbps			
Frame for LAN	FCEALVL(EP3)	14.00	25.00
Frame for SNA	FCEALVL(EP2)	14.00	25.00
Frame for Voice	FCEALVL(EP1)	14.00	25.00

DATA TRANSPORT SERVICE (Cont'd)

FRAME RELAY SERVICE (Cont'd)

C. Permanent Virtual Circuit (PVC) – IntraLATA (Cont'd)

CIR, per PVC	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Over 40 thru 48 Kbps Frame for LAN	FCEALVL(FP3)	\$ 16.00	\$25.00
Frame for SNA Frame for Voice	FCEALVL(FP2) FCEALVL(FP1)	16.00 16.00	25.00 25.00
Over 48 thru 56 Kbps Frame for LAN	FCEALVL(GP3)	19.00	25.00
Frame for SNA Frame for Voice	FCEALVL(GP2) FCEALVL(GP1)	19.00 19.00	25.00 25.00
Over 56 thru 64 Kbps Frame for LAN	FCEALVL(HP3)	22.00	25.00
Frame for SNA Frame for Voice	FCEALVL(HP2) FCEALVL(HP1)	22.00 22.00	25.00 25.00
Over 64 thru 128 Kbps Frame for LAN Frame for SNA	FCEALVL(IP3)	25.30	25.00
Frame for Voice Over 128 thru 256 Kbps	FCEALVL(IP2) FCEALVL(IP1)	26.00 26.00	25.00 25.00
Frame for LAN Frame for SNA	FCEALVL(JP3) FCEALVL(JP2)	30.80 32.00	25.00 25.00
Frame for Voice Over 256 thru 384 Kbps	FCEALVL(JP1)	32.00	25.00
Frame for LAN Frame for SNA	FCEALVL(KP3) FCEALVL(KP2)	36.30 37.00	25.00 25.00
Frame for Voice Over 384 thru 512 Kbps	FCEALVL(KP1)	37.00	25.00
Frame for LAN Frame for SNA	FCEALVL(LP3) FCEALVL(LP2)	41.80 42.00	25.00 25.00
Frame for Voice Over 512 thru 768 Kbps	FCEALVL(LP1)	42.00	25.00
Frame for LAN Frame for SNA	FCEALVL(MP3) FCEALVL(MP2)	52.80 58.00	25.00 25.00
Frame for Voice Over 768 thru 1.536 Mbps	FCEALVL(MP1)	58.00	25.00
Frame for LAN Frame for SNA	FCEALVL(NP3) FCEALVL(NP2)	82.50 85.00	25.00 25.00
Frame for Voice Over 1.536 thru 4 Mbps	FCEALVL(NP1)	85.00	25.00
Frame for LAN Frame for SNA	FCEALVL(OP3) FCEALVL(OP2)	135.00 135.00	25.00 25.00
Frame for Voice	FCEALVL(OP1)	135.00	25.00

DATA TRANSPORT SERVICE (Cont'd)

FRAME RELAY SERVICE (Cont'd)

C. Permanent Virtual Circuit (PVC) - IntraLATA (Cont'd)

<u>CIR, per PVC</u>	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Over 4 thru 10 Mbps			
Frame for LAN	FCEALVL(PP3)	\$190.00	\$25.00
Frame for SNA	FCEALVL(PP2)	190.00	25.00
Frame for Voice	FCEALVL(PP1)	190.00	25.00
Over 10 thru 16 Mbps			
Frame for LAN	FCEALVL(QP3)	305.00	25.00
Frame for SNA	FCEALVL(QP2)	305.00	25.00
Frame for Voice	FCEALVL(QP1)	305.00	25.00
Over 16 thru 34 Mbps			
Frame for LAN	FCEALVL(RP3)	545.00	25.00
Frame for SNA	FCEALVL(RP2)	545.00	25.00
Frame for Voice	FCEALVL(RP1)	545.00	25.00
Over 34 thru 44.210 Mbps			
Frame for LAN	FCEALVL(SP3)	675.00	25.00
Frame for SNA	FCEALVL(SP2)	675.00	25.00
Frame for Voice	FCEALVL(SP1)	675.00	25.00

D. Private Network Link (PNL)

<u>1.544 Mbps NNI</u>	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Month to month	FCECRTA	\$295.00	\$395.00
12-23 months	FCECRTA(1YR)	290.00	295.00
24-35 months	FCECRTA(2YR)	285.00	195.00
36-59 months	FCECRTA(3YR)	280.00	0.00
60-84 months	FCECRTA(5YR)	275.00	0.00

 ...

E. An administrative charge will be applied, in addition to the applicable charges associated with Service Connection Charges, when a change is made to a customer's frame relay configuration (including changes to an existing group's addressing or changes in bandwidth), at the customer's request. Such changes are defined as those rearrangements necessary to add, delete or rearrange the customer's configuration and changes of CIR on a PVC. The administrative charge applies to changes in a customer's network associated with PVCs. Only one administrative charge applies per customer request.

Administrative Charge (Nonrecurring)

\$50.00

DATA TRANSPORT SERVICE (Cont'd)

G.

FRAME RELAY SERVICE (Cont'd)

F. Frame To ATM Inter-Networking Link

CIR, per PVC	S&E Code	Monthly <u>Rate</u>	Nonrecurring Charge
Over 0 thru 256 Kbps Over 256 thru 384 Kbps Over 384 thru 512 Kbps Over 512 thru 768 Kbps Over 768 thru 1.536 Mbps Over 1.536 thru 4 Mbps Over 4 thru 10 Mbps Over 4 thru 16 Mbps Over 10 thru 16 Mbps Over 16 thru 34 Mbps Over 34 thru 44.736 Mbps	FCEALVI(FA1) FCEALVI(FA2) FCEALVI(FA3) FCEALVI(FA4) FCEALVI(FA5) FCEALVI(FA6) FCEALVI(FA7) FCEALVI(FA8) FCEALVI(FA9) FCEALVI(FA0)	\$ 25.00 35.00 45.00 55.00 70.00 95.00 175.00 250.00 475.00 625.00	\$50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00 50.00
Gateway Service	S&E Code	Monthly Rate	Nonrecurring Charge

<u>ond point to</u>	042 0040		<u> </u>
Over 0 thru 8 Kbps	FCEALMT(008)	\$ 25.00	\$50.00
Over 8 thru 16 Kbps	FCEALMT(016)	30.00	50.00
Over 16 thru 24 Kbps	FCEALMT(024)	35.00	50.00
Over 24 thru 32 Kbps	FCEALMT(032)	40.00	50.00
Over 32 thru 40 Kbps	FCEALMT(040)	45.00	50.00
Over 40 thru 48 Kbps	FCEALMT(048)	50.00	50.00
Over 48 thru 56 Kbps	FCEALMT(056)	55.00	50.00
Over 56 thru 64 Kbps	FCEALMT(064)	60.00	50.00
Over 64 thru 128 Kbps	FCEALMT(128)	85.00	50.00
Over 128 thru 256 Kbps	FCEALMT(256)	105.00	50.00
Over 256 thru 384 Kbps	FCEALMT(384)	125.00	50.00
Over 384 thru 512 Kbps	FCEALMT(512)	145.00	50.00
Over 512 thru 768 Kbps	FCEALMT(768)	185.00	50.00
Over 768 thru 1.536 Mbps	FCEALMT(1M)	225.00	50.00

H. Utilization Reports

Per Port	S&E Code	Monthly <u>Rate</u>	Nonrecurring Charge
Month to month 12 - 23 months 24 - 35 months 36 - 59 months 60 - 84 months	FCEALUN RMM FCEALUN R12 FCEALUN R24 FCEALUN R36 FCEALUN R60	\$ 18.95 16.95 14.95 12.95 10.95	\$ 50.00 50.00 50.00 50.00 50.00 50.00

DATA TRANSPORT SERVICE (Cont'd)

ATM SERVICE

A. ATM Access Line (ATM-AL) (includes Access Line and Port)

	<u>S&E Code</u>	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
1.544 Mbps (DS1 UNI)			
Month to month	PUNIDS1(MTM)	\$590.00	\$ 700.00
12-23 months	PUNIDS1(1YR)	530.00	700.00
24-35 months	PUNIDS1(2YR)	455.00	700.00
36-59 months	PUNIDS1(3YR)	425.00	0.00
60-84 months	PUNIDS1(5YR)	405.00	0.00
*3 Mbps (2xDS1 UNI)			
Month to month	PUNI2DS(MTM)	935.00	800.00
12-23 months	PUNI2DS(1YR)	825.00	800.00
24-35 months	PUNI2DS(2YR)	710.00	800.00
36-59 months	PUNI2DS(3YR)	665.00	0.00
60-84 months	PUNI2DS(5YR)	630.00	0.00
*6 Mbps (4xDS1 UNI)			
Month to month	PUNI4DS(MTM)	1,870.00	900.00
12-23 months	PUNI4DS(1YR)	1,565.00	900.00
24-35 months	PUNI4DS(2YR)	1,350.00	900.00
36-59 months	PUNI4DS(3YR)	1,265.00	0.00
60-84 months	PUNI4DS(5YR)	1,200.00	0.00
*9 Mbps (6xDS1 UNI)			
Month to month	PUNI6DS(MTM)	2,805.00	1,000.00
12-23 months	PUNI6DS(1YR)	2,290.00	1,000.00
24-35 months	PUNI6DS(2YR)	1,970.00	1,000.00
36-59 months	PUNI6DS(3YR)	1,845.00	0.00
60-84 months	PUNI6DS(5YR)	1,750.00	0.00
*12 Mbps (8xDS1 UNI)		0 740 00	4 4 0 0 0 0
Month to month	PUNI8DS(MTM)	3,740.00	1,100.00
12-23 months	PUNI8DS(1YR)	2,970.00	1,100.00
24-35 months	PUNI8DS(2YR)	2,555.00	1,100.00
36-59 months		2,395.00	0.00
60-84 months	PUNI8DS(5YR)	2,270.00	0.00

* Where facilities are available.

DATA TRANSPORT SERVICE (Cont'd)

ATM SERVICE (Cont'd)

A. ATM Access Line (ATM-AL) (includes Access Line and Port) (Cont'd)

	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
*45 Mbps (DS3 UNI) Company Month to month	v provided fiber optic ter	minal	
0-3 miles	PUN3S03(MTM)	\$ 4,115.00	\$2,500.00
Over 3 miles	PUN3SG3(MTM)	5,635.00	2,500.00
12-23 months			
0-3 miles	PUN3S03(1YR)	3,260.00	2,500.00
Over 3 miles	PUN3SG3(1YR)	5,260.00	2,500.00
24-35 months			
0-3 miles	PUN3S03(2YR)	2,795.00	2,500.00
Over 3 miles	PUN3SG3(2YR)	4,705.00	2,500.00
36-59 months		0 000 00	0.00
0-3 miles	PUN3S03(3YR)	2,630.00	0.00
Over 3 miles	PUN3SG3(3YR)	4,085.00	0.00
60-84 months 0-3 miles		2 400 00	0.00
Over 3 miles	PUN3S03(5YR) PUN3SG3(5YR)	2,490.00 3,900.00	0.00 0.00
Over 5 miles	FUN3565(51K)	3,900.00	0.00
*155 Mbps (OC3 UNI) Custo	mer provided fiber optic	terminal	
Month to month			
0-3 miles	PUNOC03(MTM)	7,665.00	\$3,000.00
Over 3 miles	PUNOCG3(MTM)	9,355.00	3,000.00
12-23 months		0,000.00	0,000100
0-3 miles	PUNOC03(1YR)	6,900.00	3,000.00
Over 3 miles	PUNOCG3(1YR)	8,420.00	3,000.00
24-35 months	· · · ·		·
0-3 miles	PUNOC03(2YR)	6,150.00	3,000.00
Over 3 miles	PUNOCG3(2YR)	7,505.00	3,000.00
36-59 months			
0-3 miles	PUNOC03(3YR)	5,275.00	0.00
Over 3 miles	PUNOCG3(3YR)	6,435.00	0.00
60-84 months			0.05
0-3 miles	PUNOC03(5YR)	5,000.00	0.00
Over 3 miles	PUNOCG3(5YR)	6,100.00	0.00

DATA TRANSPORT SERVICE

ATM SERVICE (Cont'd)

A. ATM Access Line (ATM-AL) (includes Access Line and Port) (Cont'd)

	S&E Code	Monthly <u>Rate</u>	Nonrecurring Charge
*155 Mbps (OC3 UNI) Com	npany provided fiber optic	c terminal	
Month to month			
0-3 miles	PUNOCS0(MTM)	\$10,550.00	\$4,000.00
Over 3 miles	PUNOCS3(MTM)	12,425.00	4,000.00
12-23 months			·
0-3 miles	PUNOCS0(1YR)	9,495.00	4,000.00
Over 3 miles	PUNOCS3(1YR)	11,180.00	4,000.00
24-35 months			
0-3 miles	PUNOCS0(2YR)	7,995.00	4,000.00
Over 3 miles	PUNOCS3(2YR)	9,965.00	4,000.00
36-59 months			
0-3 miles	PUNOCS0(3YR)	7,490.00	0.00
Over 3 miles	PUNOCS3(3YR)	8,545.00	0.00
60-84 months			
0-3 miles	PUNOCS0(5YR)	7,100.00	0.00
Over 3 miles	PUNOCS3(5YR)	8,100.00	0.00

* Where facilities are available. OC3 service is available only from serving central offices that have an ATM switch. OC3 service is available at Special Contract Arrangement rates from serving central offices that do not have an ATM switch.

DATA TRANSPORT SERVICE (Cont'd)

ATM SERVICE (Cont'd)

B. ATM Port (Port Only)

	S&E Code	Monthly Rate	Nonrecurring Charge
1.544 Mbps (DS1 UNI) Month to month	PUNPDS1(MTM)	\$ 495.00	\$ 400.00
12-23 months	PUNPDS1(1YR)	445.00	400.00
24-35 months	PUNPDS1(2YR)	415.00	400.00
36-59 months 60-84 months	PUNPDS1(3YR) PUNPDS1(5YR)	365.00 310.00	0.00 0.00
*3 Mbps (2xDS1 UNI)			
Month to month	PUNP2DS(MTM)	655.00	500.00
12-23 months	PUNP2DS(1YR)	625.00	500.00
24-35 months 36-59 months	PUNP2DS(2YR) PUNP2DS(3YR)	590.00 555.00	500.00 0.00
60-84 months	PUNP2DS(5YR)	510.00	0.00
*6 Mbps (4xDS1 UNI)			
Month to month	PUNP4DS(MTM)	915.00	600.00
12-23 months	PUNP4DS(1YR)	875.00	600.00
24-35 months	PUNP4DS(2YR)	830.00	600.00
36-59 months	PUNP4DS(3YR)	775.00	0.00
60-84 months	PUNP4DS(5YR)	710.00	0.00
*9 Mbps (6xDS1 UNI)			
Month to month	PUNP6DS(MTM)	1,965.00	700.00
12-23 months 24-35 months	PUNP6DS(1YR) PUNP6DS(2YR)	1,880.00 1,775.00	700.00 700.00
36-59 months	PUNP6DS(21R) PUNP6DS(3YR)	1,660.00	0.00
60-84 months	PUNP6DS(5YR)	1,525.00	0.00
		1,020.00	0.00
*12 Mbps (8xDS1 UNI)			
Month to month	PUNP8DS(MTM)	2,620.00	800.00
12-23 months	PUNP8DS(1YR)	2,505.00	800.00
24-35 months	PUNP8DS(2YR) PUNP8DS(3YR)	2,365.00	800.00
36-59 months 60-84 months	PUNP8DS(5YR)	2,210.00 2,030.00	0.00 0.00
00-04 11011113		2,030.00	0.00
45 Mbps (DS3 UNI)			
Month to month	PUN3DCO(MTM)	3,300.00	1,500.00
12-23 months	PUN3DCO(1YR)	2,975.00	1,500.00
24-35 months	PUN3DCO(2YR)	2,660.00	1,500.00
36-59 months	PUN3DCO(3YR)	2,310.00	0.00
60-84 months	PUN3DCO(5YR)	2,205.00	0.00
155 Mbps (OC3 UNI)		F 00 F 00	0.000.00
Month to month	PUNOCCO(MTM)	5,365.00	2,000.00
12-23 months	PUNOCCO(1YR)	4,830.00	2,000.00
24-35 months	PUNOCCO(2YR)	4,305.00	2,000.00
36-59 months 60-84 months	PUNOCCO(3YR) PUNOCCO(5YR)	3,695.00 3,500.00	0.00 0.00
00-04 11011(115		3,300.00	0.00

DATA TRANSPORT SERVICE (Cont'd)

ATM SERVICE (Cont'd)

C. Permanent Virtual Circuit (PVC) – IntraLATA

	<u>S&E Code</u>	Monthly Rate	Nonrecurring Charge
Over 0 thru 2.944 Mbps (CBR VBR-nrt	Per increments of 6 PUNPVCK (RBC) PUNPVCK (VBR)	\$ 8.00	\$50.00 50.00
Over 2.944 Mbps (Per ind CBR VBR-nrt	crements of 1 Mbps PUNPVCM (RBC PUNPVCM (VBR	ý 40.00	50.00 50.00
UBR	S&E Code	Monthly Rate <u>(Per Connection)</u>	Nonrecurring Charge (Per Connection)
Per DS1 Connection Per NxDS1 Conn. Per DS3 Connection Per OC3 Connection	PUNPVCM (IMA) PUNPVCM (DS3)	45.00 275.00	\$50.00 50.00 50.00 50.00

D. ATM Network Link (ATM-NL)

	S&E Code	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
*1.544 Mbps ATM-NL			
Month to month	PUNPNL1(MTM)	\$ 470.00	\$375.00
12-23 months	PUNPNL1(1YR)	445.00	375.00
24-35 months	PUNPNL1(2YR)	415.00	375.00
36-59 months	PUNPNL1(3YR)	350.00	375.00
60-84 months	PUNPNL1(5YR)	300.00	375.00
*45 Mbps ATM-NL Within SCO			
Month to month	PUNPNLC(MTM)	1,600.00	375.00
12-23 months	PUNPNLC(1YR)	1,450.00	375.00
24-35 months	PUNPNLC(2YR)	1,320.00	375.00
36-59 months	PUNPNLC(3YR)	1,180.00	375.00
60-84 months	PUNPNLC(5YR)	1,000.00	375.00
*45 Mbps ATM-NL 0-3 miles			
Month to month	PUNPNL3(MTM)	1,750.00	375.00
12-23 months	PUNPNL3(1YR)	1,580.00	375.00
24-35 months	PUNPNL3(2YR)	1,450.00	375.00
36-59 months	PUNPNL3(3YR)	1,350.00	375.00
60-84 months	PUNPNL3(5YR)	1,200.00	375.00
*45 Mbps ATM-NL Over 3 miles			
Month to month	PUNPNLG(MTM)	2,750.00	375.00
12-23 months	PUNPNLG(1YR)	2,480.00	375.00
24-35 months	PUNPNLG(2YR)	2,300.00	375.00
36-59 months	PUNPNLG(3YR)	2,040.00	375.00
60-84 months	PUNPNLG(5YR)	1,750.00	375.00

* Where facilities are available

DATA TRANSPORT SERVICE (Cont'd)

ATM SERVICE (Cont'd)

E. An administrative charge will be applied, in addition to the applicable Service Connection Charges when a change is made to a customer's ATM configuration (including changes to an existing group's addressing or changes in bandwidth), at the customer's request. Such changes are defined as those rearrangements necessary to add, delete or rearrange the customer's configuration and changes of the PCR, SCR on a PVC. The administrative charge applies to changes in a customer's network associated with PVCs. Only one administrative charge applies per customer request.

Administrative Charge (Nonrecurring) \$75.00

F. Gateway Service, Permanent Virtual Circuit (PVC) - IntraLATA

	S&E Code	Monthly <u>Rate</u>	Nonrecurring Charge
Over 0 thru 2.944 Mbps (CBR VBR-nrt	Per increments of 64 PUNIGWK(RBC) PUNIGWK(VBR)	Kbps) \$12.00 8.00	\$100.00 100.00
Over 2.944 Mbps (Per ind CBR VBR-nrt	crements of 1 Mbps) PUNIGWM(RBC) PUNIGWM(VBR)	60.00 40.00	100.00 100.00
	S&E Code	Monthly Rate (Per Connection)	Nonrecurring Charge (Per Connection)
UBR Per DS1 Connection Per NxDS1 Conn. Per DS3 Connection Per OC3 Connection	PUNIGWM(IMA) PUNIGWM(DS3)	\$ 15.00 55.00 330.00 930.00	\$50.00 50.00 50.00 50.00

LONG DISTANCE MESSAGE TLECOMMUNICATIONS SERVICE

Two-Point Service

Service Between Land Wire Stations

a. Rate Table

The following rates are applicable to Intrastate IntraLATA Long Distance service between all points within the Company's operating territory in the state of Tennessee.

The charge for a message is determined as follows:

- -- Determine the total Basic Rate Schedule charge, using the table in 1. below.
- -- Then add to the total Basic Rate Schedule charge the Operator-Handling Differential shown in 2. below, if applicable.
 - 1. Basic Rate Schedule

The following rates are for all time periods:

All IntraLATA mileage (1-70 miles)	110100
Per Minute	\$0.05

2. Operator-Handling Differentials

The following charges are in addition to the Basic Rate Schedule charges for messages in the following call classes.

Rates

Station-to-Station	
Dial Credit Card	\$2.25
Operator	2.75
Person-to-Person	4.00

OPERATOR ASSISTED LOCAL CALLS

- a. A surcharge of \$2.50 will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, credit card, third number, collect or any other special identification number.
- b. When a calling card call is made from a paystation, The Operator Handling Differential for Dial Credit Card will apply.
- c. Application of Charges
 - 1. The \$2.50 surcharge will be applied to each completed call except:
 - (a) For calls to the Company for official telephone business.
 - (b) For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.
 - (c) When the caller identifies himself as being handicapped and unable to place the call due to his handicap.
 - (d) When the caller advises he has had service trouble in reaching the terminating number.

LOCAL OPERATOR VERIFICATION/INTERRUPT

- 1. Verification: A charge of \$2.50 applies each time the operator verifies a called line and hears voice communication.
- 2. Interruption: A charge of \$3.50 applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call.
- 3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
- 4. The charges for Verify/Interrupt service are in addition to any applicable message rates.

OPTIONAL CALLING PLANS

FREEDOM CALLING PLANS

- A. Service connection charges are applicable for the provision of Freedom Calling Plans.
- B. Freedom Calling I is designed to offer billing for intrastate intraLATA MTS calls to the terminating customer's line.

The following charges apply for calls made subject to this plan.

Fixed Monthly Rate, per line	<u>Rate</u> \$10.00	<u>S&E Code</u> ASBASAL(FC1)
Per Unit Rate (15 seconds)	\$0.0175	

The monthly rates for Freedom Calling Plans do not include the provision of call billing detail. The customer must request call billing detail at least 30 days in advance of the next billing for which detail is desired. Call billing detail will be provided on a separate report, not part of the customer's normal bill. When call billing detail is furnished, the following charges will apply.

Fixed Monthly Rate, per line	<u>Rate</u> \$2.50
Call Billing Detail showing all terminating calls, per call	\$0.04

OBSOLETE SERVICE OFFERINGS

RESTRICTION SERVICE

The following Restriction Service options are no longer available to new customers. Existing customers may be continued or added at the same location until such service is discontinued by the customer.

Restriction Options

Option #1 (Obsoleted 05/01/09, Type D) 1+, 0-, 0+, 976, IDDD 01+, IDDD 011 +

Option #2 (Obsoleted 05/01/09, Type D) 0-, 0+, 976 , IDDD 01+

Option #3 (Obsoleted 05/01/09, Type D) 1+, 0-, 0+, IDDD 01+, IDDD 011+

Option #5 (Obsoleted 05/01/09, Type D) 1+700, 0+700 (only)

Option #7 (Obsoleted 05/01/09, Type D) 1+ Option #12 (Obsoleted 05/01/09, Type D) ⁽¹⁾ 7-Digit Blocking

	Monthly Rate	S&E Code
Option #1 Option #2 Option #3 Option #5 Option #7	\$4.00 \$4.00 \$4.00 \$0.00 \$4.00	AAATLBK(01) AAATLBK(02) AAATLBK(03) AAATLBK(05) AAATLBK(07)
Option #12 ⁽¹⁾	\$0.00	AAATLBK(7D)

⁽¹⁾ Option #12 remains available for Payphone Access Lines.

OBSOLETE SERVICE OFFERINGS (Cont'd)

UNITED SWITCHLINK

		Nonrecurring Charge	Monthly <u>Rate</u>	S&E Code
1.	Basic United SwitchLink			
	service ⁽¹⁾	\$15.00	\$35.00	1FLCSW
2.	United SwitchLink Plus			
	service ⁽¹⁾	20.00	75.00	FLCSW(SLP)
3.	Automatic Line	1.00	2.00	FCESWAL
4.	Ring Again	1.00	1.00	FCESWCM
5.	Speed Call	1.00	1.00	FCESWS1
6.	Last Number Redial	1.00	1.00	FCESWLN
7.	Automatic Line, Ring Again			
	Speed Call and Last			
	Number Redial Package	1.00	3.00	FCESWGR
8.	Modem Pooling – In ⁽²⁾	10.00	8.00	FCESWMI
9.	Modem Pooling - Out ⁽²⁾	10.00	8.00	FCESWMO
10.	Modem Pooling - Two-Way ⁽²⁾	10.00	8.00	FCESWM2
11.	Closed User Group	1.00	3.00	FCESWCL
12.	Hunt Groups	1.00	1.00	FCESWHU
13.	Idle Time-out Disconnect	1.00	1.00	FCESWTO

A. Installation Charges

- 1) The appropriate business service charges apply.
- 2) If special or unusual line conditioning is required or unusual installations occur, additional time and material charges may apply.
- ⁽¹⁾ The charge for United SwitchLink and United SwitchLink Plus includes the Centrex access line charge.
- ⁽²⁾ Modem pooling is not compatible with United SwitchLink Plus.

OBSOLETE SERVICE OFFERINGS (Cont'd)

CUSTOM CALLING SERVICES

Service Charges apply for any subsequent changes in the programmed number associated with Hot/Warm Line or SignalRing.

	Monthly Rate	S&E Code
A. Call Waiting ⁽¹⁾	\$6.00	FCW1FLC
B. Call Forward-Fixed	5.00	FCF1FLC(FIX)
C. Speed Dial 30	6.00	FS31FLC
D. Hot Line	5.00	FHL1FLC(HOT)
E. Warm Line	5.00	FHL1FLC(WRM)

⁽¹⁾ Customers who subscribe to the Call Waiting feature and to Call Forward No Answer will also receive Call Forward of Call Waiting at no additional charge.

EXPRESSTOUCH SERVICE

		Monthly Rate	S&E Code
A.	Caller ID – Number Only (includes Anonymous Call Rejection)	\$9.00	FTE1FCC
В.	Anonymous Call Rejection	5.00	FTR1FCC

UNITED TELEPHONE SOUTHEAST LLC TENNESSEE CONSUMER & BUSINESS PRICE LIST CUSTOM CALLING FEATURE PACKAGES

Feature Package	e Monthly Rate <u>Residence</u> Busine	
InTouch w/Call Forward ⁽¹⁾	\$13.00	\$13.00
InTouch w/Return Call ⁽¹⁾	\$17.00	\$17.00
Call Manager ⁽¹⁾	\$17.00	\$17.00
Classics ⁽¹⁾	\$18.00	\$18.00
Essentials ⁽²⁾	Not Available	\$21.00
Elite ⁽¹⁾	\$23.00	\$23.00
Advantage ⁽¹⁾	\$20.00	\$20.00
Priority Package ⁽¹⁾	Not Available	\$14.00
Enhanced Call Forwarding	\$4.00	\$3.00

⁽¹⁾ As of October 1, 2010, this package is limited to existing lines in service at existing locations for current customers.

⁽²⁾ As of October 1, 2010, this package is limited to existing residential lines in service at existing locations for current residential customers. This package remains available to business customers.

Currently Available Bundles: Pure Bundle	Monthly Rate* \$20.00
Simple Choice Bundle - Discounted rate with subscription to Voicemail	\$29.95 \$26.00
 Simple Choice Unlimited Bundle Discounted rate with subscription to Voicemail Discounted rate with subscription to High Speed Internet Discounted rate with subscription to Voicemail and High Speed Internet 	\$29.95 \$26.00 \$24.95 \$21.00
Economy Pack Bundle (Customers who subscribe under a 12-month commitment will receive a \$5.00 discount off the monthly rate during the first 2 months of service, after which the listed monthly rate will apply.)	\$29.95
Economy Pack Plus Bundle Economy Pack Plus Lite Bundle	\$25.00 \$25.00 \$39.95
PLTS Bundle	φ00.00
Prepaid Pure Broadband Bundle	\$20.00

As of October 1, 2010, the following bundles are limited to existing lines in service at existing locations for current residential customers.

Grandfathered Bundles:	Monthly Rate*
Ideal Solution	\$40.00
Sure Solution	\$40.00
Sure Solution II	\$35.00
Custom Solution I	\$35.00
Choice Solution	\$33.45
Standard Solution I	\$28.95
Standard Solution II	\$28.45
Basic Solution	\$40.00
Classic Solution	\$35.00
Core Solution	\$36.75
Safe and Sound	\$23.50
Clear Solution	\$37.80
Personal II Solution	\$31.95
Home II Solution	\$28.85.
Core Solution Plus	\$40.75
Special Plan Bundle	\$39.95
 Discounted rate when bundled with features and services specified in the TN Guidebook Section 10 - Residential Feature Packages and Local Services located at 	
http://about.centurylink.com/legal/tn_terms_service_consumer.html	\$20.95
	ψ20.95
Progressive Plan	\$25.45
Standard Home Phone Service II	\$31.95
Simple Solution	\$19.99
Follow Me Plan	\$25.95
Essential Home Phone Plan	\$24.95
	¥=

* Rates for required long distance and/or non-regulated services and features apply in addition the above listed rates for the local portion of the bundled service.

Currently Available Bundles:	Monthly Rate*
Solutions-Business Packages Pure Bundle	\$40.00
Business Assist Advantage Plans Business Assist Advantage Plan	54.95**
Unlimited Business Assist Advantage Plan Initial bundle, per location 2nd through 10th bundle (per bundle), per location	57.45 49.95
Business Assist Basic Plan	54.95**
PRI Bundle II	3 years \$500.80 5 years \$470.80 7 years \$440.80
Hosted Multiline Bundle	1 year \$39.00 ⁽¹⁾ 3 year \$34.00 ⁽¹⁾

CORE CONNECT	<u>"A" Exchanges</u>	<u>"B" Exchanges</u>	"C" Exchanges*
 Initial bundle, per location 	\$60.00	\$70.00	\$80.00
- 2nd through 10th bundle (each), per location	30.00	40.00	50.00

The following discounts will apply to the monthly rates specified above for each CORE CONNECT bundle under a Term Discount Plan.

	Initial bundle	2nd - 10th bundle
		<u>(each)</u>
One-Year Term Plan, per bundle	No discount	\$ 5.00
Two-Year Term Plan, per bundle	No discount	7.50
Three-Year Term Plan, per bundle	No discount	10.00

CORE CONNECT "A", "B" and "C" Exchange Classifications

"A" Exchanges

Baileyton, Blountville, Bluff City, Bristol, Church Hill, Elizabethton, Erwin, Greeneville, Johnson City, Jonesboro, Kingsport, Midway-Sullivan, Midway-Washington, Mosheim, Mountain City

"B" Exchanges

Butler, Hampton, Roan Mountain, Stoney Creek, Sullivan Gardens

"C" Exchanges

Fall Branch, Limestone

- * Rates for required long distance and/or non-regulated services and features apply in addition the above listed rates for the local portion of the bundled service.
- When customers also subscribe to the Company's non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

As of October 1, 2010, the following bundles are limited to existing lines in service at existing locations for current business customers.

Grandfathered Bundled Services:	Monthly Rates*
Sure Solutions-Business Packages: Ideal Solution Sure Solution II Choice Solution Standard Solution 1 Standard Solution II Basic Solution Classic Solution Priority Solution Economy Solution Rotary Classic Solution Economy Solution II Economy Bundle IIA Complete Business Bundle - initial bundle - 2 nd & 3 rd bundle	\$59.35 \$54.95 \$50.55 \$47.25 \$45.05 \$53.85 \$48.35 \$46.15 \$47.25 \$79.15 \$47.25 \$47.25 \$47.25 \$47.25 \$447.25 \$447.25
Connection Central Bundle	\$40.00
PRI Bundle	3 years \$500.80 5 years \$470.80 7 years \$440.80
Multiline Bundle	Monthly \$60.50 1 year \$55.00 2 years \$49.50 3 years \$44.00

* Rates for required long distance and/or non-regulated services and features apply in addition the above listed rates for the local portion of the bundled service.

As of October 1, 2010, the following SOLUTIONS II – Business Packages are limited to existing lines in service at existing locations for current business customers.

	Month-to-	onth-to- Term Commitments		
Connected II	Month,	1 Year,	2 Years,	3 Years,
	per bundle	per bundle	per bundle	per bundle
All Exchanges	\$57.15	\$54.95	\$51.65	\$49.45

Rates for required long distance and/or non-regulated services and features apply in addition the above listed rates for the local portion of the bundled service.

As of October 1, 2010, the following SOLUTIONS II – Business Packages are limited to existing lines in service at existing locations for current business customers.

	Month-to-	Term Commitments		
Economy II-B	Month,	1 Year,	2 Years,	3 Years,
	per bundle	per bundle	per bundle	per bundle
All Exchanges	\$47.25	\$47.25	\$47.25	\$47.25

Rates for required long distance and/or non-regulated services and features apply in addition the above listed rates for the local portion of the bundled service.

As of October 1, 2010, the following SOLUTIONS II – Business Packages are limited to existing lines in service at existing locations for current business customers.

Monthly Rates					
Month-to- Term Commitments				ents	
Complete Business	Month, 1 Year, 2 Years, 3 Years,				
Bundle II	per bundle	per bundle	per bundle	per bundle	
All Exchanges	\$38.50	\$38.50	\$38.50	\$38.50	

Rates for required long distance and/or non-regulated services and features apply in addition the above listed rates for the local portion of the bundled service.