

TENNESSEE GUIDEBOOK

9. OPTIONAL CALLING PLANS

9.1 GENERAL

- A. This Guidebook section is applicable to Optional Calling Plans furnished by United Telephone Southeast LLC, referred to as the Company, within its operating territory in the State of Tennessee.
- B. Requests for this type of service will be furnished insofar as the ability and facilities of the Company permit.
- C. Optional Calling Plans are specially designed inter-city measured calling plans applicable to intrastate dial station-to-station long distance calls placed during the service period as prescribed in the plans defined in this Guidebook. All other long distance calls will be billed as regular long distance calls. All offerings are restricted to designated exchange subscribers located within the State of Tennessee. An optional calling plan charge applies for each main billing number.

D. Regulations

1. Liability of the Company

Adjustments for any reason will not be applicable on optional calling plan service until the subscriber has used a minimum usage allowance applicable to the given service within a billing cycle month.

2. Limitations of Service

Offering of optional calling plan service is subject to the availability of facilities as determined by the Company. Due to billing restrictions, the following additional limitations also apply:

- (a) The service does not include automated or operator serviced calling card, person-to-person, collect, conference or other calls requiring operator handling except that an operator will:
 - 1. Reach the called telephone number when the customer reports making an unsuccessful attempt for reasons other than a busy, no answer or wrong number condition, or
 - 2. Re-establish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.
- (b) Optional calling plans are not subject to concession or by discount and may not be suspended.
- (c) Application of billing commences the day the Optional Calling Plan service is provided and ends with termination of such service.

3. Use of Service

The service is furnished subject to regulations in Section 2, including those regulations which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service.

