

## Chapter 5: Dedicated Hosting (DH) Application

### Overview

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**Introduction** The **Hosting Product** application allows you to manage your **DH (Dedicated Hosting)** services associated to your Qwest Control<sup>®</sup> Enterprise ID. Some of the features available under the Hosting product include access to inventory, the ability to request & view reports and access to your account information through a Hosting Portal.

**Note:** In Qwest Control, the system will only display products that apply specifically to your customer account ID. If you do not have a Dedicated Hosting product this page will not display.

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**In this Chapter** This chapter contains the following topics:

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## Hosting Inventory

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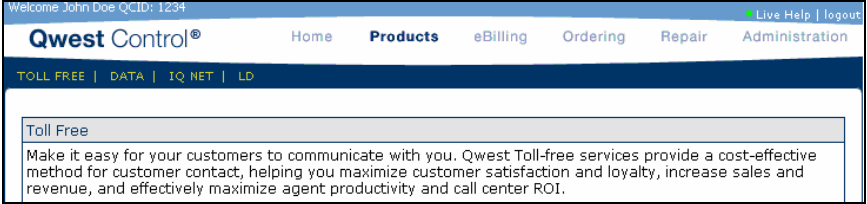
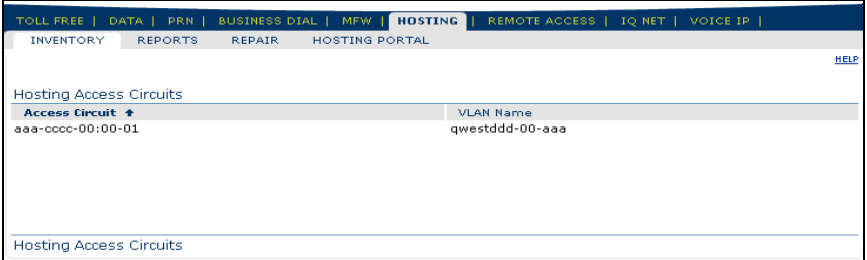
**Introduction** The **Hosting Inventory** screen provides you information on your access circuits, a value representing the physical description of each listed connectivity circuit. This value is a combination of the switch, slot and port information uniquely describing the data connection to your rack.

**Fields and Descriptions** The table below describes the fields and buttons displayed on the **Hosting Inventory** screen.

Field Name	Description
<b>Access Circuit</b>	This column displays a value representing the physical description of each listed connectivity circuit. This value is a combination of the switch, slot, and port information uniquely describing the data connection to your rack.
<b>VLAN Name</b>	This column displays a logical representation of the connectivity for each listed connectivity circuit. Your provider uses this value to locate your <b>LAN (Local Area Network)</b> for troubleshooting and maintenance.

## Viewing the Hosting Inventory

**Procedure** Follow the steps in the procedure below to **view** the **Hosting Inventory** screen.

Step	Action
1	<p>From the <b>Home</b> page, click on the <b>Products</b> module.</p> <p><b>Result:</b> The <b>Products</b> module appears.</p>  <p>The screenshot shows the Qwest Control interface with the 'Products' menu item highlighted. Below the navigation bar, there is a section titled 'Toll Free' with a brief description of toll-free services.</p>
2	<p>From the <b>Products</b> module, click on the <b>Hosting</b> application.</p> <p><b>Result:</b> The <b>Hosting Inventory</b> screen appears.</p>  <p>The screenshot shows the 'Hosting Inventory' screen with a table of 'Hosting Access Circuits'. The table has two columns: 'Access Circuit' and 'VLAN Name'. One row is visible with the values 'aaa-cccc-00:00-01' and 'qwestddd-00-aaa'.</p>

## Sorting the Hosting Inventory

**Procedure** Follow the steps in the procedure below to **sort** the **Hosting** list.

Step	Action
1	From the <b>Hosting Inventory</b> screen, click on the <b>Access Circuit</b> column label to sort the list by the circuit name.
2	From the <b>Hosting Inventory</b> screen, click on the <b>VLAN Name</b> column label to sort the list by the LAN name.

## Hosting Reports

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### Introduction

The Hosting Product application provides you the ability to request and view a variety of reports, including:

- **At a glance**
- **Trend**
- **Billing**

### Report Selections

The table below describes the available **Hosting** reports.

Field Name	Description
<b>At a glance</b>	The <b>DH</b> At a glance report provides information on the performance and bandwidth utilization in a graphical presentation for the selected circuit.
<b>Trend</b>	The <b>DH</b> Trend report provides information on trend variables in a graphical presentation for the selected circuit.
<b>Billing</b>	The <b>DH</b> Burstable Billing report provides information on the data points used to calculate the 95th percentile point for your internet service.

## At a glance Reports



### Introduction

The **DH At a glance Reports** screen provides you a listing of the At a glance reports that have been created for your Qwest Control Enterprise ID within the last 14 days. This screen is divided into two sections: Functions and Reports list.

- The **Functions** section of the screen allows you to generate an **At a glance** report.
- The **Reports** list displays an overview of the reports available.

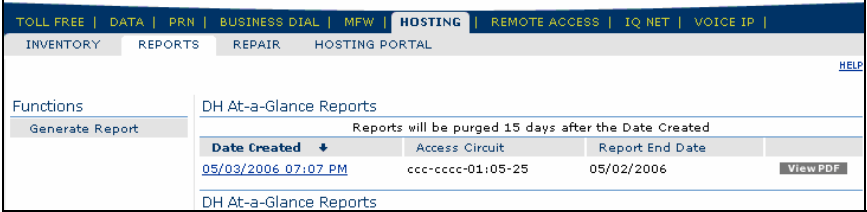
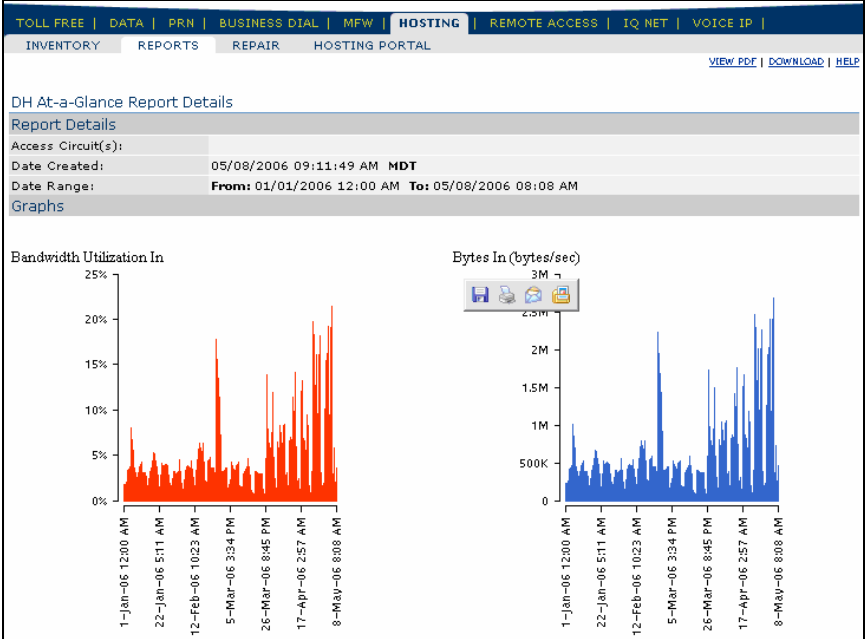
### Fields and Descriptions

The table below describes the fields and buttons displayed on the **At a glance** report.

Field Name	Description
<b>Functions Section</b>	
<b>Generate Report</b>	This link allows you to generate an At a glance report.
<b>Reports List Section</b>	
<b>Created Date</b>	This column displays the date and time each listed report was generated.
<b>Access Circuit</b>	This column displays the Access Circuit on which the report was based.
<b>Report End Date</b>	This column displays the last date each listed report covers.
	This button allows you to view the selected report in a <b>PDF</b> (Portable Document Format) file version.  <b>Note:</b> You will need at least the Adobe Acrobat Reader in order to open the PDF file.
<b>Report Details Section</b>	
<b>Access Circuit(s)</b>	This field displays the Access Circuit on which the report was based.
<b>Date Created</b>	This field displays the date and time the report was generated.
<b>Date Range</b>	This field displays the from date and time and the to date and time range the report covers
<b>Report Graphs Section</b>	
<b>Bandwidth Utilization In</b>	This graph shows you the percentage of your available inbound bandwidth used in each 24-hour period.
<b>Bytes In (bytes/sec)</b>	This graph shows you the number of bytes per second coming into your service component over each 24-hour period.
<b>Bandwidth Utilization Out</b>	This graph shows you the percentage of your available outbound bandwidth used in each 24-hour period.
<b>Bytes Out (bytes/sec)</b>	This graph shows you the number of bytes per second going out of your service component over each 24-hour period.
<b>Bandwidth Utilization</b>	This graph shows you the percentage of your total available bandwidth used in each 24-hour period.
<b>Bytes (bytes/sec)</b>	This graph shows you the total number of bytes per second going into and out of your service component over each 24-hour period.
	This button allows you to return to the previous screen viewed.

# Viewing the At a glance Report

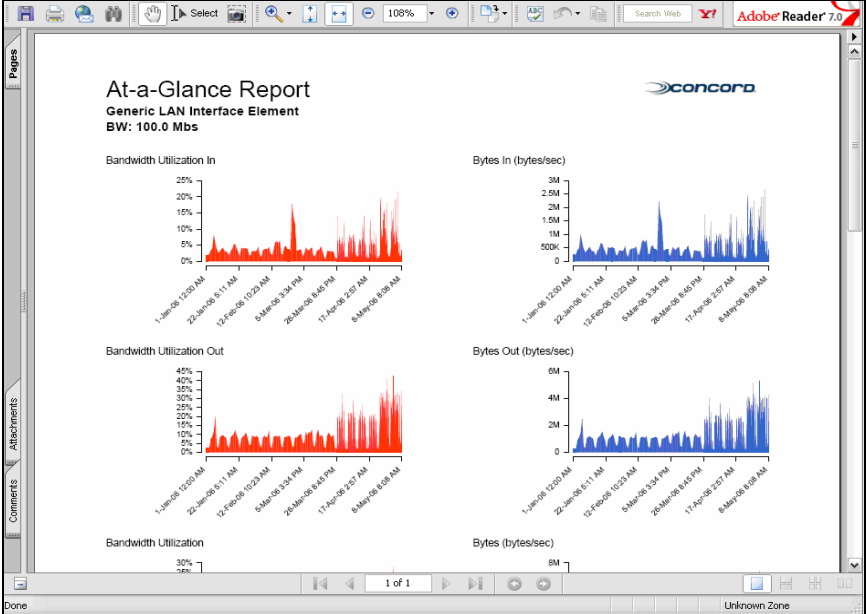
**Procedure** Follow the steps in the procedure below to **view** the **At a glance Reports** screen.

Step	Action
1	<p>From the <b>Hosting</b> application, click on the <b>Reports</b> menu.</p> <p><b>Result:</b> The <b>At a glance Reports</b> screen appears.</p> 
2	<p>From the <b>Date Created</b> column, click on the corresponding report hyperlink to view the details.</p> <p><b>Result:</b> The <b>DH At a glance Report Details</b> screen appears.</p> 

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# Viewing the At a glance Report, continued

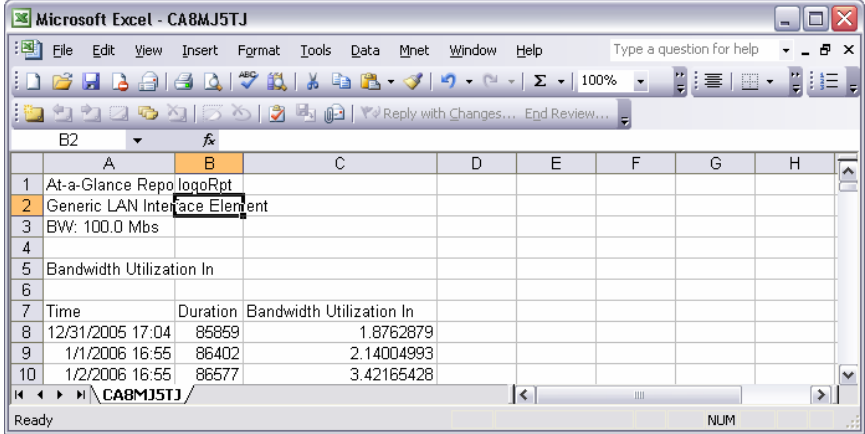
Procedure (continued)

Step	Action
3	<p>To view the report in a PDF file version, click on the corresponding <b>“View PDF”</b> button from the <b>At a glance Reports</b> screen.</p> <p><b>Result:</b> The <b>DH At a glance report</b> opens in Adobe Reader:</p>  <p><b>Note:</b> The At a glance report may also be opened in a PDF file version from the <b>DH At a glance Report Details</b> screen by clicking on the <b>View PDF ( <a href="#">VIEW PDF</a> )</b> hyperlink.</p>

## Downloading the At a glance Report

**Procedure**

Follow the steps in the procedure below to **download** your **At a glance Report** to a **CSV** (Comma Separated Value) file.

Step	Action												
1	<p>From the <b>DH At a glance Report Details</b> screen, click on the <b>Download</b> hyperlink to export your data to a CSV file.</p> <p><b>Result:</b> The data file opens in a new window.</p>  <p>The screenshot shows a Microsoft Excel window titled 'Microsoft Excel - CA8MJ5TJ'. The spreadsheet contains the following data:</p> <table border="1"> <thead> <tr> <th>Time</th> <th>Duration</th> <th>Bandwidth Utilization In</th> </tr> </thead> <tbody> <tr> <td>12/31/2005 17:04</td> <td>85659</td> <td>1.8762879</td> </tr> <tr> <td>1/1/2006 16:55</td> <td>86402</td> <td>2.14004993</td> </tr> <tr> <td>1/2/2006 16:55</td> <td>86577</td> <td>3.42165428</td> </tr> </tbody> </table>	Time	Duration	Bandwidth Utilization In	12/31/2005 17:04	85659	1.8762879	1/1/2006 16:55	86402	2.14004993	1/2/2006 16:55	86577	3.42165428
Time	Duration	Bandwidth Utilization In											
12/31/2005 17:04	85659	1.8762879											
1/1/2006 16:55	86402	2.14004993											
1/2/2006 16:55	86577	3.42165428											

## Sorting the At a glance Reports

**Procedure**

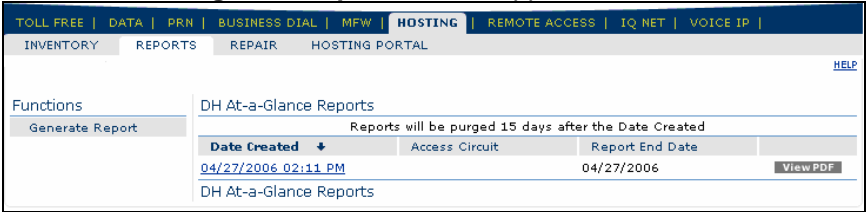
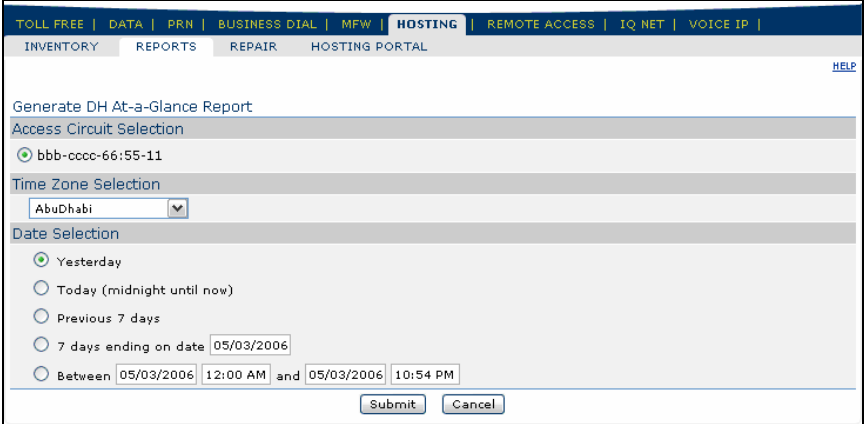
Follow the steps in the procedure below to **sort** the **At a glance Reports** list.

Step	Action
1	From the <b>At a glance Reports</b> screen, click on the <b>Date Created</b> column label to sort the list by the date and time each listed report was generated.
2	From the <b>At a glance Reports</b> screen, click on the <b>Access Circuit</b> column label to sort the list by the circuit name.
3	From the <b>At a glance Reports</b> screen, click on the <b>Report End Date</b> column label to sort the list by the last date each listed report covers.



# Generating an At a glance Report

**Procedure** Follow the steps in the procedure below to **generate** an **At a glance** report.

Step	Action
1	<p>From the <b>Hosting</b> application, select <b>At a glance</b> from the <b>Reports</b> menu.</p> <p><b>Result:</b> The <b>At a glance Reports</b> screen appears.</p> 
2	<p>From the <b>Functions</b> section, click on the <b>Generate Report</b> link.</p> <p><b>Result:</b> The <b>Generate DH At a glance Report</b> screen appears.</p> 
3	<p>From the <b>Access Circuit Selection</b> radio buttons, select the <b>Access Circuit</b> for your report.</p>
4	<p>From the <b>Time Zone Selection</b> drop-down menu, select the <b>Time Zone</b> in which the service component resides.</p>

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## Generating an At a glance Report, continued

Procedure (continued)

Step	Action								
5	<p>From the <b>Date Selection</b> radio buttons, enter the <b>Time Period</b> for your report.</p> <table border="1" data-bbox="618 489 1430 1276"> <thead> <tr> <th data-bbox="618 489 951 556">If you want the report to cover...</th> <th data-bbox="951 489 1430 556">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="618 556 951 653">The current, previous or last seven days.</td> <td data-bbox="951 556 1430 653">Select the <b>Today, Yesterday,</b> or <b>Previous 7 days</b> radio buttons, as appropriate.</td> </tr> <tr> <td data-bbox="618 653 951 871">A seven-day period starting on a specific date.</td> <td data-bbox="951 653 1430 871"> <ol style="list-style-type: none"> <li>1. Select the <b>7 days ending on date</b> radio button.</li> <li>2. In the corresponding field, enter the begin date.</li> </ol> <p><b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b>.</p> </td> </tr> <tr> <td data-bbox="618 871 951 1276">A specific range of dates.</td> <td data-bbox="951 871 1430 1276"> <ol style="list-style-type: none"> <li>1. Select the <b>Between...and</b> radio button.</li> <li>2. In the first set of corresponding fields, enter the earliest date and time your report should cover.</li> <li>3. In the second set of corresponding fields, enter the latest date and time your report should cover.</li> </ol> <p><b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b>.</p> </td> </tr> </tbody> </table>	If you want the report to cover...	Then...	The current, previous or last seven days.	Select the <b>Today, Yesterday,</b> or <b>Previous 7 days</b> radio buttons, as appropriate.	A seven-day period starting on a specific date.	<ol style="list-style-type: none"> <li>1. Select the <b>7 days ending on date</b> radio button.</li> <li>2. In the corresponding field, enter the begin date.</li> </ol> <p><b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b>.</p>	A specific range of dates.	<ol style="list-style-type: none"> <li>1. Select the <b>Between...and</b> radio button.</li> <li>2. In the first set of corresponding fields, enter the earliest date and time your report should cover.</li> <li>3. In the second set of corresponding fields, enter the latest date and time your report should cover.</li> </ol> <p><b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b>.</p>
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6	<p>Click <input type="button" value="Cancel"/> (if applicable) to withdraw your requested changes and return to the previous screen.</p>								
7	<p>Click <input type="button" value="Submit"/> to generate your requested report.</p> <p><b>Result:</b> A <b>Report Being Generated</b> message screen appears; however you will need to access the <b>At a glance Reports</b> screen to view the report.</p> <div data-bbox="597 1570 1458 1755" style="border: 1px solid black; padding: 5px;"> <p style="text-align: right;"><a href="#">HELP</a></p> <p>REPORT BEING GENERATED PLEASE WAIT .....</p> <p>Your Report is being generated .....</p> <p>The report will be loaded after it has been generated.</p> </div>								

# Trend Reports

## Introduction



The **DH Trend Reports** screen provides you a listing of the Trend reports that have been created for your Qwest Control Enterprise ID within the last 14 days. This screen is divided into two sections: Functions and Reports list.

- The **Functions** section of the screen allows you to generate a **Trend** report.
- The **Reports** list displays an overview of the reports available.

**Note:** Trend reports may be generated using a combination of either one access circuit and up to ten variables or up to ten access circuits and one variable.

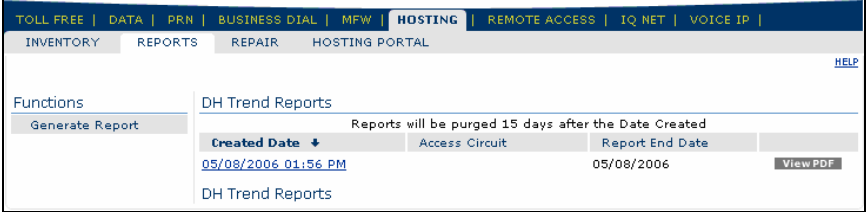
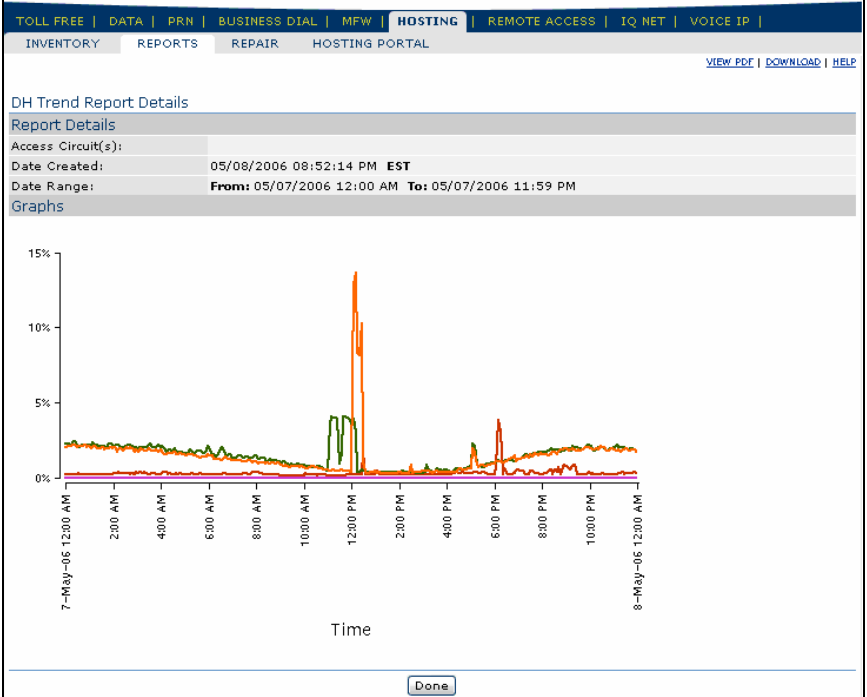
## Fields and Descriptions

The table below describes the fields and buttons displayed on the **Trend** report.

Field Name	Description
<b>Functions Section</b>	
<b>Generate Report</b>	This link allows you to generate a Trend report.
<b>Reports List Section</b>	
<b>Created Date</b>	This column displays the date and time each listed report was generated.
<b>Access Circuit</b>	This column displays the Access Circuit on which the report was based.
<b>Report End Date</b>	This column displays the last date each listed report covers.
	This button allows you to view the selected report in a <b>PDF</b> (Portable Document Format) file version.  <b>Note:</b> You will need at least the Adobe Acrobat Reader in order to open the PDF file.
<b>Report Details Section</b>	
<b>Access Circuit(s)</b>	This field displays the Access Circuit on which the report was based.
<b>Date Created</b>	This field displays the date and time the report was generated.
<b>Date Range</b>	This field displays the from date and time and the to date and time range the report covers
<b>Report Graphs Section</b>	
<b>Graph</b>	This graph displays the trend variables you selected in the graphical presentation you selected.
	This button allows you to return to the previous screen viewed.

# Viewing the Trend Report

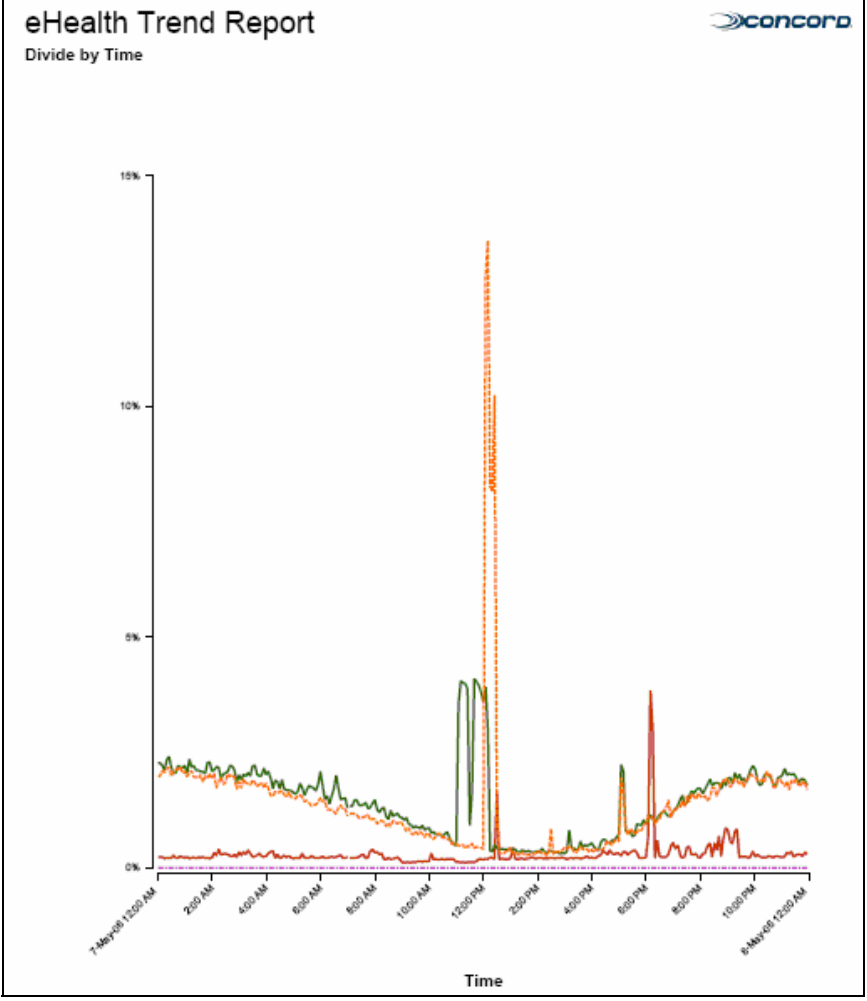
**Procedure** Follow the steps in the procedure below to **view** the **Trend Reports** screen.

Step	Action
1	<p>From the <b>Hosting</b> application, click on the <b>Trend</b> option from the <b>Reports</b> menu.</p> <p><b>Result:</b> The <b>Trend Reports</b> screen appears.</p> 
2	<p>From the <b>Date Created</b> column, click on the corresponding report hyperlink to view the details.</p> <p><b>Result:</b> The <b>DH Trend Report Details</b> screen appears.</p> 

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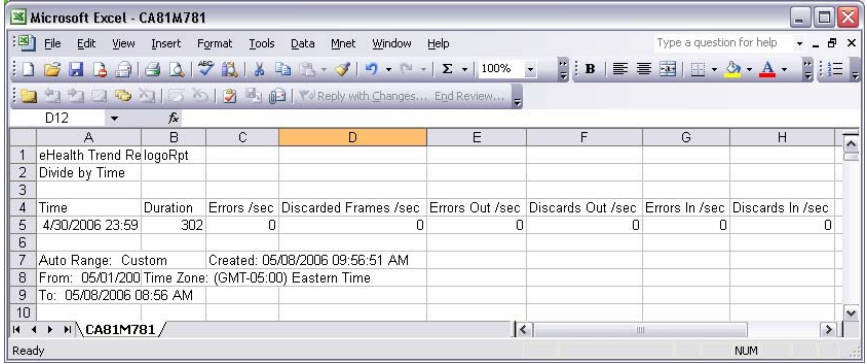
## Viewing the Trend Report, continued

Procedure (continued)

Step	Action
3	<p>To view the report in a PDF file version, click on the corresponding <b>“View PDF”</b> button from the <b>Trend Reports</b> screen.</p> <p><b>Result:</b> The <b>DH Trend report</b> opens in Adobe Reader:</p>  <p>The screenshot displays the 'eHealth Trend Report' interface. At the top right is the 'CONCORD' logo. Below the title, it says 'Divide by Time'. The graph plots three data series: a green line, an orange line, and a red line. The y-axis represents a percentage from 0% to 15%. The x-axis is labeled 'Time' and shows intervals from 7:00 AM to 12:00 AM. A prominent orange spike reaches approximately 14% at 12:00 PM. Other smaller spikes are visible for the green and red lines.</p> <p><b>Note:</b> The Trend report may also be opened in a PDF file version from the <b>DH Trend Details</b> screen by clicking on the <b>View PDF</b> (<a href="#">VIEW PDF</a>) hyperlink.</p>

## Downloading the Trend Report

**Procedure** Follow the steps in the procedure below to **download** your **Trend Report** to a **CSV** (Comma Separated Value) file.

Step	Action																
1	<p>From the <b>DH Trend Report Details</b> screen, click on the <b>Download</b> hyperlink to export your data to a CSV file.</p> <p><b>Result:</b> The data file opens in a new window.</p>  <p>The screenshot shows a Microsoft Excel window titled 'Microsoft Excel - CAB1M7B1'. The spreadsheet contains the following data:</p> <table border="1"> <thead> <tr> <th>Time</th> <th>Duration</th> <th>Errors /sec</th> <th>Discarded Frames /sec</th> <th>Errors Out /sec</th> <th>Discards Out /sec</th> <th>Errors In /sec</th> <th>Discards In /sec</th> </tr> </thead> <tbody> <tr> <td>4/30/2006 23:59</td> <td>302</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table> <p>Additional information shown in the spreadsheet includes: Auto Range: Custom, Created: 05/08/2006 09:56:51 AM, From: 05/01/200 Time Zone: (GMT-05:00) Eastern Time, To: 05/08/2006 08:56 AM.</p>	Time	Duration	Errors /sec	Discarded Frames /sec	Errors Out /sec	Discards Out /sec	Errors In /sec	Discards In /sec	4/30/2006 23:59	302	0	0	0	0	0	0
Time	Duration	Errors /sec	Discarded Frames /sec	Errors Out /sec	Discards Out /sec	Errors In /sec	Discards In /sec										
4/30/2006 23:59	302	0	0	0	0	0	0										

## Sorting the Trend Reports

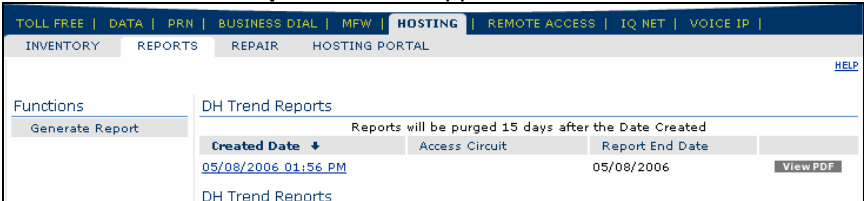
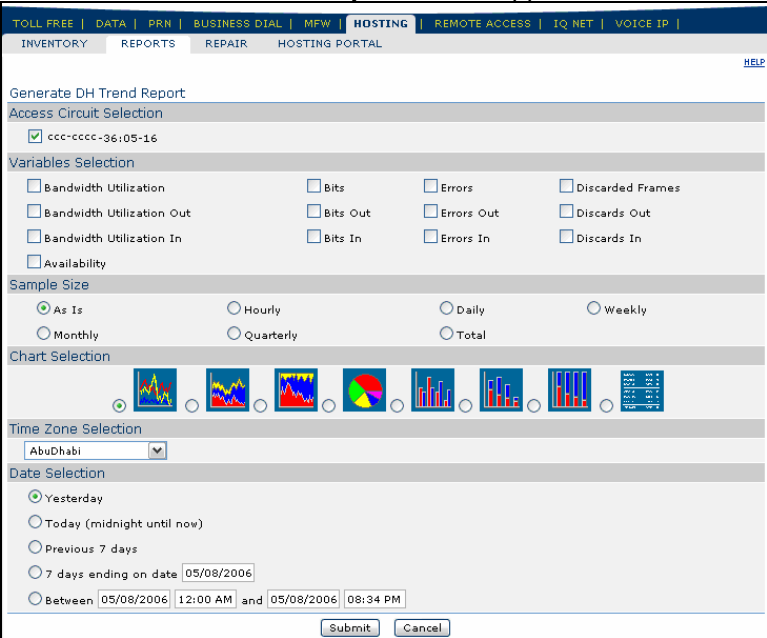
**Procedure** Follow the steps in the procedure below to **sort** the **Trend Reports** list.

Step	Action
1	From the <b>Trend Reports</b> screen, click on the <b>Date Created</b> column label to sort the list by the date and time each listed report was generated.
2	From the <b>Trend Reports</b> screen, click on the <b>Access Circuit</b> column label to sort the list by the circuit name.
3	From the <b>Trend Reports</b> screen, click on the <b>Report End Date</b> column label to sort the list by the last date each listed report covers.

# Generating a Trend Report

**Procedure** Follow the steps in the procedure below to **generate** a **Trend** report.



**Note:** Trend reports may be generated using a combination of either one access circuit and up to ten variables or up to ten access circuits and one variable.

Step	Action
1	<p>From the <b>Hosting</b> application, select <b>Trend</b> from the <b>Reports</b> menu.</p> <p><b>Result:</b> The <b>Trend Reports</b> screen appears.</p> 
2	<p>From the <b>Functions</b> section, click on the <b>Generate Report</b> link.</p> <p><b>Result:</b> The <b>Generate Trend Report</b> screen appears.</p> 
3	<p>From the <b>Access Circuit Selection</b> checkboxes, select the <b>Access Circuit(s)</b> for your report.</p>
4	<p>From the <b>Variables Selection</b> checkboxes, select the criteria for your report.</p>
5	<p>From the <b>Sample Size</b> radio buttons, select the size of the data sample for which you want to see trends.</p>
6	<p>From the <b>Chart Selection</b> radio buttons, select the manner in which you want trend data displayed in the report.</p>

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## Generating a Trend Report, continued

Procedure (continued)

Step	Action								
7	From the <b>Chart Selection</b> radio buttons, select the manner in which you want trend data displayed in the report.								
8	From the <b>Time Zone Selection</b> drop-down menu, select the <b>Time Zone</b> in which the service component resides.								
9	<p>From the <b>Date Selection</b> radio buttons, enter the <b>Time Period</b> for your report.</p> <table border="1" data-bbox="618 604 1430 1388"> <thead> <tr> <th data-bbox="618 604 951 667">If you want the report to cover...</th> <th data-bbox="951 604 1430 667">Then...</th> </tr> </thead> <tbody> <tr> <td data-bbox="618 667 951 768">The current, previous or last seven days.</td> <td data-bbox="951 667 1430 768">Select the <b>Today, Yesterday,</b> or <b>Previous 7 days</b> radio buttons, as appropriate.</td> </tr> <tr> <td data-bbox="618 768 951 989">A seven-day period starting on a specific date.</td> <td data-bbox="951 768 1430 989">                     3. Select the <b>7 days ending on date</b> radio button.                      4. In the corresponding field, enter the begin date.   <b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b>.                 </td> </tr> <tr> <td data-bbox="618 989 951 1388">A specific range of dates.</td> <td data-bbox="951 989 1430 1388">                     4. Select the <b>Between...and</b> radio button.                      5. In the first set of corresponding fields, enter the earliest date and time your report should cover.                      6. In the second set of corresponding fields, enter the latest date and time your report should cover.   <b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b>.                 </td> </tr> </tbody> </table>	If you want the report to cover...	Then...	The current, previous or last seven days.	Select the <b>Today, Yesterday,</b> or <b>Previous 7 days</b> radio buttons, as appropriate.	A seven-day period starting on a specific date.	3. Select the <b>7 days ending on date</b> radio button. 4. In the corresponding field, enter the begin date.  <b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b> .	A specific range of dates.	4. Select the <b>Between...and</b> radio button. 5. In the first set of corresponding fields, enter the earliest date and time your report should cover. 6. In the second set of corresponding fields, enter the latest date and time your report should cover.  <b>Note:</b> The date should follow the listed format: <b>MM/DD/YYYY</b> .
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10	Click  (if applicable) to withdraw your requested changes and return to the previous screen.								
11	<p>Click  to generate your requested report.</p> <p><b>Result:</b> A <b>Report Being Generated</b> message screen appears; however you will need to access the <b>Trend Reports</b> screen to view the report.</p> <div data-bbox="607 1654 1443 1829" style="border: 1px solid black; padding: 5px;"> <p style="text-align: right; margin: 0;"><a href="#">HELP</a></p> <p><b>REPORT BEING GENERATED</b></p> <p>PLEASE WAIT .....</p> <p>Your Report is being generated .....</p> <p>The report will be loaded after it has been generated.</p> </div>								



## Billing Reports


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### Introduction

The **DH Burstable Billing Reports** screen provides you a graph of the samples collected at different points during the billing cycle and offers a "view text" option to show the exact values of the samples. A line on the graph represents the 95th percentile.

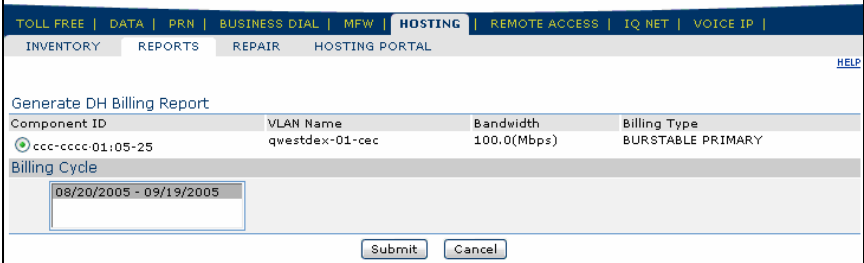


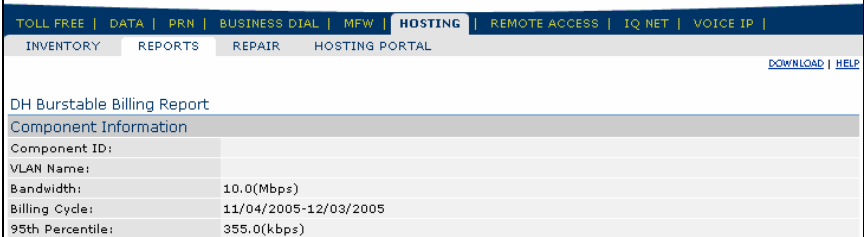
### Fields and Descriptions

The table below describes the fields and buttons displayed on the **Billing** report.

Field Name	Description
<b>Reports List Section</b>	
<b>Component ID</b>	This column displays the unique identifier for each of your Access Circuits.  <b>Note:</b> The <b>Billing Cycle</b> list changes to display the available cycles for each selected component.
<b>VLAN Name</b>	This column displays the VLAN Name associated with each component.
<b>Bandwidth</b>	This column displays the capacity and speed for each listed component.  <b>Note:</b> The bandwidth is measured in kilobits per second (one kilobit = 1000 bits).
<b>Billing Cycle</b>	This field displays the billing cycle for the selected component.
<b>95<sup>th</sup> Percentile</b>	This field displays the 95th percentile point on which your burstable billing is based.
<b>Graph</b>	This graph provides a visual representation of the usage based billing data.
	This button allows you to return to the previous screen viewed.

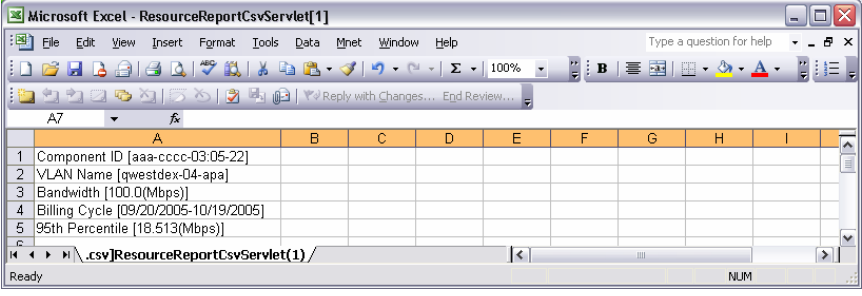
# Generating a Billing Report

**Procedure** Follow the steps in the procedure below to **generate** a **Billing** report.

Step	Action
1	<p>From the <b>Hosting</b> application, select <b>Billing</b> from the <b>Reports</b> menu.</p> <p><b>Result:</b> The <b>Generate DH Billing Report</b> screen appears.</p> 
2	<p>From the <b>Component ID</b> column, select the radio button for the desired Access Circuit.</p> <p><b>Result:</b> The <b>Billing Cycle</b> list box changes to reflect the available cycles for the selected access circuit.</p>
3	<p>From the <b>Billing Cycle</b> list box, select the cycle for which you want to see billing data.</p>
4	<p>Click  (if applicable) to withdraw your requested changes and return to the previous screen.</p>
5	<p>Click  to generate your requested report.</p> <p><b>Result:</b> The system retrieves the selected billing data and displays it in the <b>DH Burstable Billing Reports</b> screen.</p> 

## Downloading the Billing Report

**Procedure** Follow the steps in the procedure below to **download** your **Billing Report** to a **CSV** (Comma Separated Value) file.

Step	Action																																																												
1	<p>From the <b>DH Burstable Billing Report Details</b> screen, click on the <b>Download</b> hyperlink to export your data to a CSV file.</p> <p><b>Result:</b> The data file opens in a new window.</p>  <p>The screenshot shows a Microsoft Excel window titled 'Microsoft Excel - ResourceReportCsvServlet[1]'. The spreadsheet contains the following data:</p> <table border="1"> <thead> <tr> <th></th> <th>A</th> <th>B</th> <th>C</th> <th>D</th> <th>E</th> <th>F</th> <th>G</th> <th>H</th> <th>I</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Component ID [aaa-cccc-03:05:22]</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2</td> <td>VLAN Name [qwestdex-04-apa]</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>3</td> <td>Bandwidth [100.0(Mbps)]</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>4</td> <td>Billing Cycle [09/20/2005-10/19/2005]</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>5</td> <td>95th Percentile [18.513(Mbps)]</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		A	B	C	D	E	F	G	H	I	1	Component ID [aaa-cccc-03:05:22]									2	VLAN Name [qwestdex-04-apa]									3	Bandwidth [100.0(Mbps)]									4	Billing Cycle [09/20/2005-10/19/2005]									5	95th Percentile [18.513(Mbps)]								
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## Hosting Repair

**Introduction** The **Repair** menu provides you the ability to view and create repair tickets for your **Hosting** services. This functionality can be accessed via the **Hosting** product application or the **Repair** Module.

For detailed instructions, see **Chapter 11: Repair Module**.



# Hosting Portal

**Introduction** The **Hosting Portal** screen allows you to access your account information.

**Note:** You must have a separate login to access the Hosting Portal.

## Accessing the Hosting Portal

**Procedure** Follow the steps in the procedure below to **access** the **Hosting Portal**.

Step	Action
1	<p>From the <b>Hosting</b> application, click on the <b>Hosting Portal</b> menu.</p> <p><b>Result:</b> The <b>Hosting Operations Performance Monitoring</b> portal appears.</p> 
2	<p>In the <b>User Name</b> field, enter your username.</p>
3	<p>In the <b>Password</b> field, enter you corresponding password.</p>
4	<p>Click .</p> <p><b>Result:</b> The <b>Customer View Selection</b> screen appears.</p> 