

Chapter 12: Remote Control™ (RMC) Module

Overview

Introduction The **Remote Control (RMC)** module allows you to access the traditional Remote Control functionality with one seamless login from the Qwest Control® system.

Note: For detailed instructions on how to utilize this module, please reference the **Documentation** (location: Resources > Documentation) screen in the Remote Control portal.

In this Chapter This chapter contains the following topics:

Topic	See Page
Overview	1
Remote Control Portal	2
Accessing the Remote Control Portal	2

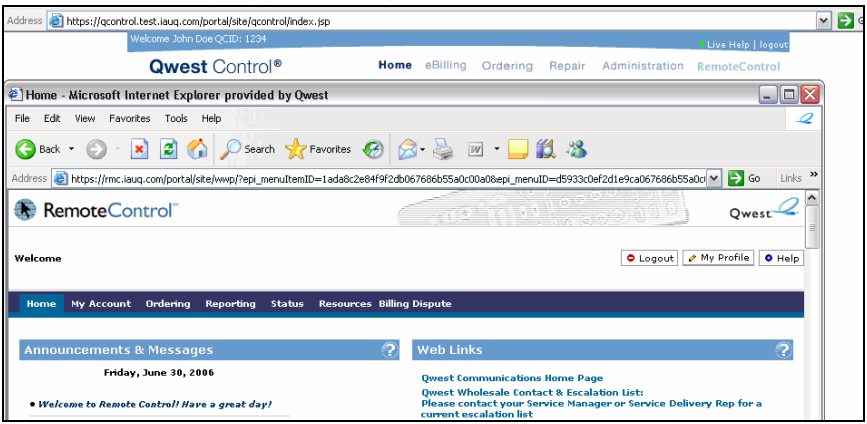
Remote Control Portal

Introduction The **Remote Control** module allows you to access the traditional Remote Control functionality via your Qwest Control login.

Note: You must have a Remote Control user role established to access the portal.

Accessing the Remote Control Portal

Procedure Follow the steps in the procedure below to access the **Remote Control** portal.

Step	Action
1	<p>From the Home module, click on the Remote Control module.</p> <p>Result: The Remote Control portal appears in a new window.</p>  <p>Note: The Remote Control portal will open in a separate window from the Qwest Control application. In the event you close the Remote Control portal, you will need to access the Remote Control module to view the portal again.</p>