

Chapter 10: Remote Control® (RMC) Module

Overview

Introduction The **Remote Control (RMC)** module allows you to access the traditional Remote Control functionality with one seamless login from the Control Center system.

Note: For detailed instructions on how to utilize this module, please reference the **Documentation** (location: Resources > Documentation) screen in the Remote Control portal.

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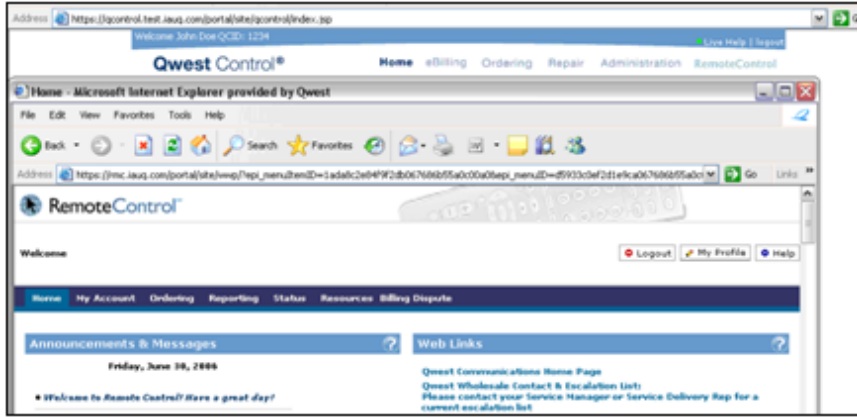
Remote Control Portal

Introduction The **Remote Control** module allows you to access the traditional Remote Control functionality via your Control Center login.

Note: You must have a Remote Control user role established to access the portal.

Accessing the Remote Control Portal

Procedure Follow the steps in the procedure below to access the **Remote Control** portal.

Step	Action
1	<p>From the Home module, click on the Remote Control module.</p> <p>Result: The Remote Control portal appears in a new window.</p>  <p>Note: The Remote Control portal will open in a separate window from the Control Center application. In the event you close the Remote Control portal, you will need to access the Remote Control module to view the portal again.</p>