****

**CenturyLink EASE ASR**

**Information Guide**

Document Release Date: February 2016

# Version

## Revision History

All versions of this document are listed in chronological order.

|  |  |  |
| --- | --- | --- |
| Version | Date | Description |
| 1.0 | 2/12/16 | Final |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

Important: *This document has been through a formal review process. To the best of our knowledge, it is accurate. There may be further modifications and we reserve the right to make those modifications.*

**ASR Ordering Systems Information**

**Guide**

* CenturyLink offers three electronic methods for users to order Access Service Requests (ASRs): EASE VFO, EASE UOM Ordering Interface, and the EASE Batch Process. The Industry Ordering and Billing Forum (OBF) directive will retire the industry Batch Standard by the end of 2016.
* CenturyLink ASR Ordering follows the Access Service Ordering Guidelines (ASOG) located at <http://www.atis.org/obf/index.asp>. Any differences to these guidelines are documented in the EASE ASR Summary of Changes.
* The UOM XML and Batch Process also follow industry standards which can be found at: <http://www.atis.org/obf/index.asp>

The UOM XML Interface is based on Telecommunications XML standards found in the UOM (Unified Order Model) document and the Batch Process follows the OBF Mechanized Interface Specifications standards. Additional information regarding these processes includes errors lists and a suggested testing memo for the next release of the interfaces.

* The ASR GUI is the Electronic Administration & Service Exchange Virtual Front Office (EASE VFO). All documentation for ASR is located at URL: <http://www.centurylink.com/wholesale/systems/ossconsolid.html>

# Capabilities of Electronic Administration & Service Exchange (EASE)

CenturyLink’s ASR ordering systems currently support the following functions:

### Pre-Order functions

* Location Inquiry
* CFA Inquiry
* NC/NCI Inquiry
* CLLI SCAN Inquiry
* BAN Validation

### Order functions

CenturyLink supports a number of products as defined and outlined in the various CenturyLink tariffs and product descriptions documents.

### Post-Order functions

* Firm Order Confirmation
* Clarification/ Notification Request
* Error Clarification

**Implementing UOM Pre-Order, Ordering, Batch Ordering, and/or EASE VFO**

If you determine that your company can support a UOM Pre-Order, Order environment, or the EASE VFO, and you would like to conduct business with CenturyLink via UOM XML, contact your CenturyLink service manager for a referral to the CenturyLink ASR UOM XML implementation project manager. Work with your implementation project manager to set up a kickoff meeting. At the kickoff meeting, the following topics will be discussed:

* Transport type and connectivity
* Time frames for testing and production
* Hardware/software requirements

The Industry Ordering and Billing Forum (OBF) directive will retire the industry Batch Standard by the end of 2016.