Century**Link**™ EASE Customer Impact Bulletin

Date of Notification: January 9, 2020

Subject: ASOG 60 User Impact Statement

System(s) Impacted: EASE, UOM

Areas Impacted: ASR customers (IXC, Wireless, CLEC, ISP)

Date Effective: March 21, 2020

Effective Saturday, March 21, 2020, CenturyLink will implement Version 60 of the Access Services Ordering Guidelines within its Pre-Order and Ordering Interface systems.

During the release implementation, EASE VFO (Virtual Front Office) and UOM (Unified Ordering Model) will be unavailable for processing transactions from ***5:00 PM ET on Friday, March 20, 2020 until 7:00 AM ET on Monday, March 23, 2020.***

***OBF has included or associated the following issues with ASOG 60.***

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| **ISSUES INCLUDED IN THIS SYNOPSIS** | |
| **ISSUE NUMBER** | **DESCRIPTION** |
| 3629 | ASOG: Modify the MSL Form (Practice 006) to update Note 1 on GBTN to remove the value “X” |
| 3630 | ASOG: Modify AFG field to generic field of Gov (Government) |
| 3633 | ASOG: Modify the usage rules for the UREF field on the EVC form |
| 3634 | ASOG: PNUM addition to Confirmation (Practice 11) |
| 3635 | ASOG: Change Name and Expand Use of TLE / TLR field to the ASR Form |
| 3636 | ASOG: Amend documentation for Dark Fiber |
| 3637 | ASOG: Modify Usage note 1 for DIVPON to allow ACT C |
| 3638 | ASOG: Modification to DIVCKT field on ACI form |

With the **ASOG 60** release on March 21, 2020, CenturyLink will support the following ASR modifications:

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| ASR FORM | Field | ASR 60 Modification |
| 001 | 102. TLR | *Modification of field name, modification of field definition and Note 1. Removal of Note 2.*102. TLR – Term Liability Review Identifies the request to review Term Liability charges when an existing circuit is changed or disconnected.   |  |  |  |  | | --- | --- | --- | --- | | **VALID ENTRIES:** | | | | | R | = | Request Term Liability Review |   **USAGE:** This field is *conditional*.  **NOTE 1:** Optional when the ACT field is “C” or “D”, and QTY = 1.  **NOTE 2:** Otherwise prohibited.  **DATA CHARACTERISTICS:** 1 alpha character   |  |  | | --- | --- | | **EXAMPLE:** | R | |
| 001 | 82. AFG | *Removal of field*~~82. AFG - Agency of the Federal Government~~ ~~Identifies that this service is provided to an agency of the Federal Government.~~   |  |  |  |  | | --- | --- | --- | --- | | **~~VALID ENTRIES:~~** | | | | | ~~Y~~ | ~~=~~ | ~~Yes~~ | |
| 001 | 82. GOV | *Addition of new field***82. GOV - Government** **Identifies that this service is for or affiliated to a government agency.**  **NOTE 1: The government agency may be at the federal, state or local level.**  **NOTE 2: The population of this field indicates a requirement to adhere to all policies regarding the issuance of government work and handling of offshore outsourcing as determined by applicable federal, state and local regulations.**   |  |  |  |  | | --- | --- | --- | --- | | **VALID ENTRIES:** | | | | | **Y** | **=** | **Yes** |   **USAGE: This field is *optional*.**  **DATA CHARACTERISTICS: 1 alpha character**   |  |  | | --- | --- | | **EXAMPLE:** | **Y** | |
| 005 | 62. DIVPON | *Modify definition, Change Usage Note 1*  Identifies the PON ~~for a new circuit ID~~ that the circuit being requested is to be diverse from.  **USAGE:** This field is *conditional*.  **NOTE 1:** Prohibited when the ACT field on the ASR form is “D” or “R”. |
| 006 | 22. GBTN | Modify Note 1 to remove the X  **NOTE 1:** Prohibited when the GETO field is “A”, “D”, “E”, “F”, “H”, “I”, “S”, “T”, “U”, “V”, “W”,~~”X”,~~ “Y”, “Z” or not populated, otherwise optional. |
| 007 | 60. DIVPON | *Modify definition, add Valid Entries, Add Valid Entry Note 1, Change Usage note 1* DIVPON – Diverse Purchase Order Number Identifies the PON ~~for a new circuit ID~~ that the circuit being requested is to be diverse from.  **NOTE 1:** Population of the SR field in conjunction with this field is under the discretion of the provider when ordering diversity.   |  |  | | --- | --- | | **VALID ENTRIES:** | | | PON |   **NOTE 1:** When populated, the DIVPON value must match the DIVPON populated on the EUSA or TRANS Form.  **USAGE:** This field is *conditional*.  **~~NOTE 1:~~** ~~Required when the ACT field on the ASR form is “N”, the DIVCKT field is blank, and the DIVPON or DIVCKT field on the Transport or EUSA Form is populated, otherwise prohibited.~~  **NOTE 1:** Required when the DIVPON field on the Transport or EUSA Form is populated, otherwise prohibited.  **DATA CHARACTERISTICS:** 16 alpha/numeric characters   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **EXAMPLE:** | 8 | 2 | 4 | Z | 9 |  |  |  |  |  |  |  |  |  |  |  | |
| 007 | 59. DIVCKT | *Deleted definition notes, modified valid entry, modified valid entry note 1, deleted example notes 1 and 2, deleted second example, modified Usage note 1.*  .   |  |  | | --- | --- | | **VALID ENTRIES:** | | | ECCKT |   **NOTE 1:** When populated, the DIVCKT value must match the DIVCKT populated on the Transport or EUSA form.   |  |  | | --- | --- | | **EXAMPLE:** | A2/LBFS/032719/001/NY |   **USAGE:** This field is *conditional*.  **NOTE 1:** Required when the DIVCKT field on the Transport or EUSA Form is populated, otherwise prohibited. |
| 008 | 28. DIVPON | *Modified Definition, Change note 1* Identifies the PON ~~for a new circuit ID~~ that the circuit being requested is to be diverse from  **USAGE:** This field is *conditional*.  **NOTE 1:** Prohibited when the ACT field on the ASR form is ~~“C~~”, “D” ~~“M”,~~ or “R”. |
| 011 | 43. PNUM | ***Addition of new field******43. PNUM - Promotion Number*** ***Identifies the contract tariff option for a pricing promotion plan.***  ***NOTE 1: The Promotion Number will be assigned by the provider.***  ***USAGE: This field is optional.***  ***DATA CHARACTERISTICS: 20 alpha/numeric characters***   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | ***EXAMPLES:*** | ***V*** | ***Z*** | ***A*** | ***H*** | ***1*** | ***2*** |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  | ***C*** | ***D*** | ***S*** | ***-*** | ***1*** | ***2*** | ***3*** | ***4*** | ***5*** | ***6*** | ***-*** | ***0*** | ***0*** | ***1*** | ***6*** | ***-*** | ***U*** | ***T*** |  |  | |
| 013 | 39. DIVPON | *Modify definition, change Usage note 1*  Identifies the PON ~~for a new circuit ID~~ that the circuit being requested is to be diverse from.  **USAGE:** This field is *conditional*.  **NOTE 1:** Prohibited when the ACT field on the ASR form is ~~“C”,~~ “D” ~~M”, “T”,~~ or “R”. |
| 016 | 24. UREF | *Modify Usage Note 2*  **NOTE 2:** Optional when the OAM-IND = “M”, the NUT field is blank, and the ACT field on the ASR Form is “C”. |
| 026 | 24. DIVPON | *Modify Definition, change Usage note 1*  Identifies the PON ~~for a new circuit ID~~ that the circuit being requested is to be diverse from.  **USAGE:** This field is *conditional*.  **NOTE 1:** Prohibited when the ACT field on the ASR form is ~~“C~~”, “D”~~“M”,~~ or “R”. |
| 027 | 29. DIVPON | *Modify Definition, change Usage note* *1*  Identifies the PON ~~for a new circuit ID~~ that the circuit being requested is to be diverse from.  **USAGE:** This field is *conditional*.  **NOTE 1:** Prohibited when the ACT field on the ASR form is ~~“C~~”, “D”~~“M”,~~ or “R”. |

CenturyLink would like to use this notification to also provide an additional communication of upcoming company holidays. CenturyLink looks forward to providing any order assistance on the next business day following the holiday dates listed below.

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| **Holiday** | **Date** | **Date Observed** | **Exceptions** |
| **2020** |  |  |  |
| New Year's Day | Wednesday, January 1, 2020 | Wednesday, January 1, 2020 |  |
| Good Friday | Friday, April 10, 2020 | Friday, April 10, 2020 |  |
| Memorial Day | Monday, May 25, 2020 | Monday, May 25, 2020 |  |
| Independence Day | Saturday, July 4, 2020 | Friday, July 3, 2020 |  |
| Labor Day | Monday, September 7, 2020 | Monday, September 7, 2020 |  |
| Thanksgiving | Thursday, November 26, 2020 | Thursday, November 26, 2020 |  |
| Day after Thanksgiving | Friday, November 27, 2020 | Friday, November 27, 2020 |  |
| Christmas Eve | Thursday, December 24, 2020 | Thursday, December 24, 2020 |  |
| Christmas | Friday, December 25, 2020 | Friday, December 25, 2020 |  |