Lifeline Program
Application Form

1. About Lifeline

Lifeline is a federal benefit that lowers the monthly cost of phone or internet service.

Rules

If you qualify, your household can get Lifeline for phone or internet service, but not both.

- If you get Lifeline for phone service, you can get the benefit for one mobile phone or one home phone, but not both.
- If you get Lifeline for internet service, you can get the benefit for your mobile phone or your home connection, but not both.
- If you get Lifeline for bundled phone and internet service, you can get the benefit for your mobile phone bundled service or your home bundled service, but not both.

Your household cannot get Lifeline from more than one phone or internet company.

You are only allowed to get one Lifeline benefit per household, not per person. If more than one person in your household gets Lifeline, you are breaking the FCC’s rules and will lose your benefit.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person

Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

Be honest on this form

You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., de-enrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.

You may need to show other documents

If your phone or internet company is not able to prove you or someone in your household qualify using this form and electronic databases, you may need to show an official document from one of the government qualifying programs or to prove your annual income. You can submit copies of your official documents with this application or wait until your phone or internet company asks you for them. To add them now, include the documents in option 1 or option 2 below:

1. If you qualify through a government program: copies of your state ID card and an official document from the programs you are qualifying though (your SNAP card, Medicaid card, etc.)
2. If you qualify through your income: copies of your state ID card and pay stubs for 3 consecutive months (or other accepted documents).

Visit lifelinesupport.org to see the full list of accepted documents.

Apply

To apply for a Lifeline benefit, fill out every section of this form, initial every agreement statement, and sign the last page.

To apply, bring or mail this form to your phone or internet company.

Return this form to:
CenturyLink
P.O. Box 2738
Omaha, NE 68103-2738
FAX: 402-998-7341
Customer Service: 888-833-9522
Email: TAPCenter@Centurylink.com

Visit lifelinesupport.org for more information.

Page 1 of 6
2. Your Information

All fields are required unless indicated. Use only CAPITALIZED LETTERS and black ink to fill out this form.

What is your full legal name?
The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First
Middle (optional)
Last

What is your phone number (if you have one)?

What is your date of birth?
Month Day Year

What is your email address (if you have one)?

What are the last 4 numbers of your Social Security Number (SSN)?
If you do not have a SSN, what is your Tribal Identification Number?

What is the best way to reach you?
[ ] email [ ] phone [ ] text message [ ] mail

What is your home address? (The address where you will get service. Do not use a P.O. Box)
Street Number and Name
Apt., Unit, etc.
City State Zip Code

Is this a temporary address? [ ] Yes [ ] No

Check if you live on Tribal Lands*

What is your mailing address? (Only fill this out if it is not the same as your home address.)
Street Number and Name
Apt., Unit, etc.
City State Zip Code

*Tribal lands include any federally recognized Indian tribe’s reservation, pueblo, or colony, including former reservations in Oklahoma; Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688); Indian allotments; Hawaiian Home Lands—areas held in trust for Native Hawaiians by the state of Hawaii, pursuant to the Hawaiian Homes Commission Act, 1920 July 9, 1921, 42 Stat. 108, et. seq., as amended; and any land designated as such by the Commission for purposes of this subpart pursuant to the designation process in the FCC’s Lifeline rules.
2. Your Information (continued)

Only fill this section out if you are applying through a child or dependent.

<table>
<thead>
<tr>
<th>What is their full legal name?</th>
</tr>
</thead>
<tbody>
<tr>
<td>First</td>
</tr>
<tr>
<td>Middle (optional)</td>
</tr>
<tr>
<td>Last</td>
</tr>
<tr>
<td>Check if they live on Tribal Lands*</td>
</tr>
</tbody>
</table>

What are the last 4 numbers of their Social Security Number (SSN)?

If they do not have a SSN, what is their Tribal Identification Number?

What is their date of birth?

<table>
<thead>
<tr>
<th>Month</th>
<th>Day</th>
<th>Year</th>
</tr>
</thead>
</table>
3. Qualify for Lifeline

Fill out this section to show that you, your dependent, or someone in your household qualifies for Lifeline.

You can qualify through some government assistance programs or through your income (you do not need to qualify through both).

Qualify through a government program:

Check all programs that you or someone in your household have:

- Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA)
- Veterans Pension or Survivors Benefit Programs

Tribal Specific Programs

- Bureau of Indian Affairs (BIA) General Assistance
- Tribal Temporary Assistance for Needy Families (Tribal TANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- Tribal Head Start (only households that meet the income qualifying standard)

Or

Qualify through your income:

(Only fill this out if you do not qualify through a government program.)

Including you, how many people live in your household? (check one)

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8

Is your income the same or less than the amount listed for your state and household size? (only check yes or no next to your household size)

All 48 States & DC (not Alaska and Hawaii)

<table>
<thead>
<tr>
<th>Number of People</th>
<th>All States &amp; DC</th>
<th>Alaska</th>
<th>Hawaii</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$16,389</td>
<td>$20,493</td>
<td>$18,846</td>
</tr>
<tr>
<td>2</td>
<td>$22,221</td>
<td>$27,783</td>
<td>$25,555.50</td>
</tr>
<tr>
<td>3</td>
<td>$28,053</td>
<td>$35,073</td>
<td>$32,265</td>
</tr>
<tr>
<td>4</td>
<td>$33,885</td>
<td>$42,363</td>
<td>$38,974.50</td>
</tr>
<tr>
<td>5</td>
<td>$39,717</td>
<td>$49,653</td>
<td>$45,684</td>
</tr>
<tr>
<td>6</td>
<td>$45,549</td>
<td>$56,943</td>
<td>$52,393.50</td>
</tr>
<tr>
<td>7</td>
<td>$51,381</td>
<td>$64,233</td>
<td>$59,103</td>
</tr>
<tr>
<td>8</td>
<td>$57,213</td>
<td>$71,523</td>
<td>$65,812.50</td>
</tr>
</tbody>
</table>

If more than 8, add this amount for each extra person: Add $5,832 Add $7,290 Add $6,709.50

135% of the 2018 Federal Poverty Guidelines
*The Federal Poverty Guidelines are typically updated at the end of January.
4. Agreement

I agree, under penalty of perjury, to the following statements:

You must initial next to each statement.

- I (or my dependent or other person in my household) currently get benefits from the government program(s) listed on this form or my annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).

- I agree that if I move I will give my service provider my new address within 30 days.

- I understand that I have to tell my service provider within 30 days if I do not qualify for Lifeline anymore, including:
  1) I, or the person in my household that qualifies, do not qualify through a government program or income anymore.
  2) Either I or someone in my household gets more than one Lifeline benefit (including, more than one Lifeline broadband internet service, more than one Lifeline telephone service, or both Lifeline telephone and Lifeline broadband internet services).

- I know that my household can only get one Lifeline benefit and, to the best of my knowledge, my household is not getting more than one Lifeline benefit.

- I agree that my service provider can give the Lifeline Program administrator all of the information I am giving on this form. I understand that this information is meant to help run the Lifeline Program and that if I do not let them give it to the Administrator, I will not be able to get Lifeline benefits.

- All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.

- I know that willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

- My service provider may have to check whether I still qualify at any time. If I need to recertify (renew) my Lifeline benefit, I understand that I have to respond by the deadline or I will be removed from the Lifeline Program and my Lifeline benefit will stop.

- I was truthful about whether or not I am a resident of Tribal lands, as defined in section 2 of this form.

5. Agent Information

Answer only if a sales person submits this form.

What is the agent’s full legal name?
The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

<table>
<thead>
<tr>
<th>First</th>
<th>Last</th>
<th>Middle (optional)</th>
<th>Suffix</th>
</tr>
</thead>
</table>

What is the agent’s USAC ID number?

What is the agent’s date of birth?

<table>
<thead>
<tr>
<th>Month</th>
<th>Day</th>
<th>Year</th>
</tr>
</thead>
</table>
Notice

PAPERWORK REDUCTION ACT NOTICE: Section 54.410 of the Federal Communications Commission's rules requires all Lifeline subscribers to demonstrate their eligibility to receive Lifeline services. This collection of information stems from the Commission’s authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. §254. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.). The data provided in response to this information collection will be used by USAC to verify the applicant's eligibility for Lifeline services.

We have estimated that each response to this collection of information will take, on average, between 0.25 and 0.75 hours. Our estimate includes the time to read the questions, look through existing records, gather the required data, and actually complete and review the form or response. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, OMD-PERM, Paperwork Reduction Project (3060-0819), Washington, D.C. 20554. We also will accept your comments via the Internet if you send them to PRA@fcc.gov. Please DO NOT SEND COMPLETED DATA COLLECTION FORMS TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0819.

The Commission is authorized under the Communications Act of 1934, as amended, to collect the information we request on this form. If we believe there may be a violation or potential violation of a statute or a Commission regulation, rule, or order, your response may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation, or order.

If you do not provide the information we request on this form, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.


PRIVACY ACT STATEMENT: The Privacy Act is a law that requires the Federal Communications Commission (FCC) and the Universal Service Administrative Company (USAC) to explain why we are asking individuals for personal information and what we are going to do with this information after we collect it.

Authority: Section 254 of the Communications Act (47 U.S.C. § 254), as amended, 47 U.S.C. §254, authorizes the FCC to operate the Lifeline program. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.).

Purpose: We are collecting this personal information so we can verify that you qualify for the Lifeline program and so we can efficiently provide Lifeline services to you. We access, maintain and use your personal information in the manner described in the Lifeline System of Records Notice (SORN), FCC/WCB-1, which we have published in 82 Fed. Reg. 38686 (Aug. 15, 2017).

Routine Uses: We may share the personal information you enter into this form with other parties for specific purposes, such as: with contractors that help us operate the Lifeline program; with other federal and state government agencies that help us determine your Lifeline eligibility; with the telecommunications companies that provide you Lifeline service; and with law enforcement and other officials investigating potential violations of Lifeline rules.

A complete listing of the ways we may use your information is published in the Lifeline SORN described in the “Purpose” paragraph of this statement.

Disclosure: You are not required to provide the information we are requesting, but if you do not, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.
Lifeline Program
Household Worksheet

About Lifeline

Lifeline is a benefit that lowers the monthly cost of phone or internet service (not both). You are only allowed to get one Lifeline benefit per household, not per person.

What this worksheet is for

Use this worksheet if someone else at your address gets Lifeline. The answers to these questions will help you find out if there is more than one household at your address.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Examples of one household:
- A married couple who live together are one household. They must share one Lifeline benefit.
- A parent/guardian and child who live together are one household. They must share one Lifeline benefit.
- An adult who lives with friends or family who financially support him/her are one household. They must share one Lifeline benefit.

Examples of more than one household:
- 4 roommates who live together but do not share money are 4 households. They can have one Lifeline benefit each, 4 total.
- 30 seniors who live in an assisted-living home are 30 households. They can have one Lifeline benefit each, 30 total.

Household expenses

A household shares expenses. Household expenses include, but are not limited to, food, healthcare expenses, and the cost of renting or paying a mortgage on your place of residence and utilities.

Income

Households share income. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.
Can you apply?

Follow this decision tree to confirm if you qualify for the Lifeline Program.

1. Do you live with another adult?
   Adults are people who are 18 years old or older, or who are emancipated minors. This can include a spouse, domestic partner, parent, adult son or daughter, adult in your family, adult roommate, etc.
   
   - **Yes**
     - If yes, answer question 2
   - **No**

2. Do they get Lifeline?
   
   - **Yes**
     - If yes, answer question 3
   - **No**

3. Do you share money (income and expenses) with them?
   This can be the cost of bills, food, etc., and income. If you are married, you should check yes for this question.
   
   - **Yes**
   - **No**

   **You do not qualify for Lifeline** because someone in your household already gets the benefit. You are only allowed to get one Lifeline discount per household, not per person.
   
   - **Check this box**
Agreement

Please initial the agreement below and sign and date this worksheet. Submit this worksheet to your service provider with your Lifeline Program Application Form.

1. I live at an address with more than one household.

2. I understand that the one-per-household limit is a Federal Communications Commission (FCC) rule and I will lose my Lifeline benefit if I break this rule.

Signature: ____________________________

Today's Date: _________________________

Notice

NOTICE: Section 54.410 of the Federal Communications Commission’s rules requires all Lifeline subscribers to demonstrate their eligibility to receive Lifeline services. If more than one person at the same address is applying for Lifeline service, all applicants must submit a Household Worksheet. This collection of information stems from the Commission’s authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. §254. Using this authority, the FCC has designated USAC as the permanent Lifeline Administrator. The FCC has published rules detailing how consumers can qualify for Lifeline services and what Lifeline services they may receive (47 CFR §54.400 et seq.). The data provided in response to this information collection will be used by USAC to verify the applicant’s eligibility for Lifeline services.

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The Commission is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information that you provide to determine your eligibility for Lifeline services. If we believe there may be a violation or potential violation of a statute or a Commission regulation, rule, or order, your form may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation, or order. In certain cases, the information in your form may be disclosed to the Department of Justice, court, or other adjudicative body when (a) the Commission; (b) any employee of the Commission; or (c) the United States government, is a party to a proceeding before the body or has an interest in the proceeding.

If you do not provide the information we request on this form, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.


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A complete listing of the ways we may use your information is published in the Lifeline SORN described in the “Purpose” paragraph of this statement.

Disclosure: You are not required to provide the information we are requesting, but if you do not, you will not be eligible to receive Lifeline services under the Lifeline Program rules, 47 C.F.R. §§ 54.400-54.423.
New Mexico Telephone Assistance Program

Application Form

1. About New Mexico Telephone Assistance Program (NMTAP)

The NMTAP discount is a state benefit that lowers the monthly cost of phone service.

Rules

If you qualify, your household can get the New Mexico Telephone Assistance Program (NMTAP) for your phone. Your household cannot get NMTAP from more than one phone company.

You are only allowed to get one NMTAP benefit per household, not per person. If more than one person in your household gets NMTAP, you are breaking the rules and will lose your benefit.

What is a household?

A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person

The NMTAP is non-transferable. You cannot give your NMTAP benefit to another person, even if they qualify.

You must give accurate and true information on this form and on all NMTAP related forms or questionnaires. If you give false or fraudulent information, you will lose your NMTAP benefit (i.e., de-enrollment or being barred from the program).

Documentation of Eligibility

You will need to show an official document to prove your participation in the Medicaid program. You must submit copies of your official documents with this application.

Provide a copy of one of the following:

1. A copy of a program award letter or government agency document containing your name, your address, the program name and the effective date of the award.
2. Only program cards that display your name, your address or state, program name and effective date will be accepted.
3. Income:
   a. Last year’s Federal or State Income Tax Return
   b. Current Annual Income Statement from Employer
   c. Paycheck stubs or other official document containing income information for any three consecutive months within the last twelve months
   d. Social Security Statement of Benefits
   e. Veteran’s Administration Statement of Benefits
   f. Retirement or Pension Statement of Benefits
   g. Unemployment or Worker’s Compensation Statement of Benefits
   h. Letter of Participation in General Assistance
   i. Divorce Decree or Child Support Documentation containing income information
   j. Bank Statement is not valid proof of income.

Apply

To apply for a New Mexico Telephone Assistance Program, fill out every section of this form and return to:

CenturyLink
P.O. Box 2738
Omaha, NE 68103-2738

FAX: 402-998-7341
Customer Service: 888-833-9522
Email: TAPCenter@Centurylink.com
2. Your Information

All fields are required unless indicated.

<table>
<thead>
<tr>
<th>What is your full legal name?</th>
<th>What is your phone number (if you have one)?</th>
</tr>
</thead>
<tbody>
<tr>
<td>The name you use on official documents, like your Social Security Card or State ID. Not</td>
<td></td>
</tr>
<tr>
<td>First</td>
<td></td>
</tr>
<tr>
<td>Middle (Optional)</td>
<td></td>
</tr>
<tr>
<td>Last</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is your date of birth?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month Day Year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is your email address? (if you have one)?</th>
</tr>
</thead>
<tbody>
<tr>
<td>What are the last four numbers of your Social Security Number (SSN)?</td>
</tr>
<tr>
<td>If you do not have a SSN, what is your Tribal Identification Number?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is the best way to reach you?</th>
</tr>
</thead>
<tbody>
<tr>
<td>email</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is your home address? (The address where you will get service. Do not use a P.O. Box)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Number and Name</td>
</tr>
<tr>
<td>City</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is your mailing address? (Only fill this out if it is not the same as your home address.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Number and Name</td>
</tr>
<tr>
<td>City</td>
</tr>
</tbody>
</table>
New Mexico Telephone Assistance Program

Application Form

3. Qualify for Lifeline

Fill out this section to show that you, your dependent, or someone in your household qualifies for Lifeline.

You can qualify through some government assistance programs or through your income (you do not need to qualify through both).

Qualify through a government program:
Check all programs that you have:

- National School Lunch Program’s Free Lunch Program
- Low Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)

Qualify through your income:

Including you, how many people live in your household? (check one)

<table>
<thead>
<tr>
<th>Persons in Family/Household</th>
<th>Poverty Guidelines at 150% of the Federal Poverty</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$18,210</td>
</tr>
<tr>
<td>2</td>
<td>$24,690</td>
</tr>
<tr>
<td>3</td>
<td>$31,170</td>
</tr>
<tr>
<td>4</td>
<td>$37,650</td>
</tr>
<tr>
<td>5</td>
<td>$44,130</td>
</tr>
<tr>
<td>6</td>
<td>$50,610</td>
</tr>
<tr>
<td>7</td>
<td>$57,090</td>
</tr>
<tr>
<td>8</td>
<td>$63,570</td>
</tr>
</tbody>
</table>

If more than 8, add this amount for each person:

Number in Household: ____________________

<table>
<thead>
<tr>
<th>Is your income the same or less than the amount listed for your state and household size? (only check yes or no next to your household size)</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
</tr>
<tr>
<td>YES</td>
</tr>
<tr>
<td>YES</td>
</tr>
<tr>
<td>YES</td>
</tr>
<tr>
<td>YES</td>
</tr>
<tr>
<td>YES</td>
</tr>
</tbody>
</table>

Number in Household: ____________________

<table>
<thead>
<tr>
<th>Is your income the same or less than the amount listed for your state and household size? (only check yes or no next to your household size)</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
</tr>
</tbody>
</table>

$6,480

YES

NO
4. Agreement

I agree, under penalty of perjury, to the following statements:

*You must initial next to each statement.*

- I currently get benefits from the government program(s) listed on this form or my annual household income is 150% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on this form).

- I agree that if I move I will give my service provider my new address within 30 days.

- I understand that I must tell my service provider within 30 days if I do not qualify for the New Mexico Telephone Assistance Program (NMTAP) anymore, including:
  1) I do not qualify through Medicaid.
  2) I get more than one NMTAP benefit.

- I know that my household can only get one NMTAP benefit and, to the best of my knowledge, my household is not getting more than one NMTAP benefit.

- All the answers and agreements that I provided on this form are true and correct to the best of my knowledge.

- I know that willingly giving false or fraudulent information to get NMTAP benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.

- My service provider may have to check whether I still qualify at any time. If I need to recertify (renew) my NMTAP Benefit, I understand that I must respond by the deadline or I will be removed from the NMTAP Program and my NMTAP benefit will stop.

- I was truthful about whether or not I am a resident of Tribal lands, as defined in section 2 of this form.

I consent to let CenturyLink contact me at my phone number for important reminders and updates to my service.

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<th>Today’s Date</th>
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