

CenturyLink® Privacy Data Sheet for Security Log Monitoring (SLM)

This Privacy Data Sheet describes the processing of personal data by Security Log Monitoring (“SLM” or the “Service”).

SLM is provided directly by CenturyLink to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”).

Processing of personal data

CenturyLink may process personal data in the course of providing the Service regarding Customer and Customer’s End Users. Certain personal data may be viewable by others even after it has been deleted by CenturyLink, if the Customer or End User has shared the personal data with others. In the course and scope of work contracted by Customers of CenturyLink for the Service, CenturyLink will process personal data Customers provide, which may include the personal data and examples listed:

- IPv4 addresses IPv4 and IPv6 addresses, protocols and ports
- MAC addresses
- Device information
- Device interface information
- Device logs
- Domain names
- Host names
- Network names
- Operating systems
- Group or names associated with accounts
- Email addresses
- Latitude and longitude
- Group or names associated with accounts
- File information (file name, last modification, permissions, size and type)
- Port ID and packet sizes
- Customer end user internet traffic
- Enriched data that may include threat intelligence, GeoIP, vulnerability management/ penetration testing
- System logs and traffic statistics
- De-identified threat data

This table describes how CenturyLink processes personal data in the course of providing the Service.

Purpose of processing	Authorized individuals with access (and reason for access)	Retention period and reason for retention/deletion
Necessary to provide services	<p>CenturyLink personnel: To troubleshoot and support services</p> <p>Customer personnel: Through Control Center Customer Portal with access limited to only that Customer’s End User data</p> <p>DeltaRisk personnel (access only to cloud-specific logs): Access and process CenturyLink customer cloud-specific logs delivered to CenturyLink so CenturyLink can deliver the SLM service</p>	<ul style="list-style-type: none"> • Rolling 90 days for monitored data and logs, unless extended by Customer contract <ul style="list-style-type: none"> ○ Data overwritten for monitored data • Data deleted within 10 days of notice upon termination of contract

Transfers of personal data across borders

CenturyLink uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

CenturyLink processes and stores personal data associated with this service at these locations:

Organizations with authorized access to consumer data	Storage location	Access location
<ul style="list-style-type: none"> CenturyLink personnel Customer personnel DeltaRisk personnel 	<p><u>Asia:</u> Singapore</p> <p><u>Europe:</u> Germany Ireland United Kingdom</p> <p><u>North America:</u> California, USA Virginia, USA</p>	<p>CenturyLink and Customer personnel: Authorized personnel located anywhere with secure internet access</p>

CenturyLink utilizes Amazon Web Services (AWS) as its cloud service provider for storing data associated with providing SLM. Data is stored in the AWS cloud in Virginia and California in the United States and Frankfurt, Germany in the EU. AWS does not have access to End User personal data. For more information, please review the [AWS Privacy Notice](#).

Sub-processors used (third party vendors)

CenturyLink may share personal data described in this Privacy Data Sheet with CenturyLink affiliates and vendors.

CenturyLink uses the following third-party vendors who also process personal data to provide the Service to Customers and their End Users.

Third-party vendors	Country	Vendors' privacy statement
DeltaRisk	United States	Delta Risk Privacy Policy