



Notice of Class Action Settlement Related to CenturyLink Operating Company Billing Practices

A FEDERAL COURT AUTHORIZED THIS NOTICE. THIS IS NOT A SOLICITATION FROM A LAWYER.

Why did I get this notice? A Settlement has been proposed in a class action involving the billing practices of CenturyLink. According to available records, you had an account for local or long distance telephone, internet, or television services with a CenturyLink Operating Company.

What is this case about? The case was filed against CenturyLink by several customers alleging CenturyLink engaged in unfair and deceptive billing practices. CenturyLink denies wrongdoing and liability and both sides disagree on how much, if anything, the Class could have recovered after trial. The court has not decided which side is right. But both sides have agreed to settle the case and provide certain benefits to CenturyLink customers in order to avoid the costs of continued litigation.

Am I a Class Member? You are a "Settlement Class Member" if you were a residential or small business customer in the United States who, during the Class Period (January 1, 2014 to January 24, 2020), had an account for local or long distance telephone, internet, or television services with a CenturyLink Operating Company.

What relief does the Settlement provide? A \$15.5 million Settlement fund will pay (1) claims of eligible Settlement Class Members; (2) attorneys' fees and expenses; and (3) Service Payments to Settlement Class Representatives. CenturyLink has agreed to pay \$3 million on top of the Settlement Fund to cover costs of Settlement administration and notice. If administration and notice costs are over \$3 million, up to an additional \$1 million will be paid for equally by CenturyLink and the Settlement Fund.

What can I get from the Settlement? If you are a Settlement Class Member and claim you were overcharged and not reimbursed by CenturyLink, you are eligible to make a claim for \$30, subject to pro rata adjustment depending on the number of claims filed. You will have to complete a claim form with information about your account services and how you were overcharged. If you want to claim more than \$30, you must provide additional information and documentation to support the Claim.

How to get a payment? You must submit a valid Claim Form, available at www.CenturyLinkMDLClassSettlement.com, by **June 23, 2020**.

What are my other options? If you don't want to be legally bound by the Settlement, you must exclude yourself by **June 23, 2020**, or you won't be able to sue CenturyLink about the legal claims in this case. If you stay in the Settlement, you may object to it by **June 23, 2020**. The Court will hold a hearing on **August 27, 2020 at 10:30 a.m.** to consider whether to approve the Settlement and a request by the lawyers representing all Class Members for attorneys' fees of up to one-third of the maximum value of the Settlement, plus reimbursement for costs and expenses, and for a \$2,500 service award for each class representative for their services. You may ask to appear at the hearing, but you don't have to. The Court has entered an injunction prohibiting you, until the time of the Final Approval Hearing, from pursuing your claims in any other lawsuits or arbitrations.

More information? For a detailed notice visit www.CenturyLinkMDLClassSettlement.com, email info@centurylinkmdlclasssettlement.com or call 1-877-497-5924.