

# CenturyLink® Privacy Data Sheet for Adaptive Network Security (ANS)

This Privacy Data Sheet describes the processing of personal data by Adaptive Network Security service (“ANS” or the “Service”).

ANS is provided directly by CenturyLink to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”).

## Processing of personal data

CenturyLink may process personal data in the course of providing the Service regarding Customer and Customer’s End Users. Certain personal data may be viewable by others even after it has been deleted by CenturyLink, if the Customer or End User has shared the personal data with others. In the course and scope of work contracted by Customers of CenturyLink for the Service, CenturyLink will process personal data Customers provide, which may include the personal data and examples listed:

- IPv4 addresses
- Domain names
- Host names
- Network names
- Operating systems
- Group or names associated with accounts
- File information (file name, size and type)
- Port number and packet sizes
- Customer End-User internet traffic destinations
- Enriched data that may include threat intelligence, threat signatures and GeolP blocking
- URLs
- System logs and traffic statistics
- De-identified threat data

This table describes how CenturyLink processes personal data in the course of providing ANS.

Purpose of processing	Authorized individuals with access (and reason for access)	Retention period and reason for retention/deletion
Necessary to provide services	<p><b>CenturyLink personnel:</b> To troubleshoot and support services</p> <p><b>Customer personnel:</b> Through Control Center Customer Portal with access limited to only that Customer’s End User data</p> <p><b>Fortinet personnel:</b> May have limited access when required to assist CenturyLink with troubleshooting</p>	<ul style="list-style-type: none"> <li>• Rolling 90 days for monitored data and logs, unless extended by contract               <ul style="list-style-type: none"> <li>◦ Data overwritten for monitored data</li> </ul> </li> <li>• IP address retained for duration of the service</li> <li>• Service logs retained for up to 2 years for service planning purposes</li> </ul>

## Transfers of personal data across borders

CenturyLink uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

CenturyLink processes and stores personal data associated with this service at these locations:

Organizations with authorized access to consumer data	Storage location	Access location
<ul style="list-style-type: none"> <li>CenturyLink personnel</li> <li>Customer personnel</li> <li>Fortinet (vendor)</li> </ul>	<p><u>Asia:</u> Hong Kong Singapore</p> <p><u>Australia:</u> Australia</p> <p><u>Europe:</u> France Germany Netherlands United Kingdom</p> <p><u>North America:</u> Colorado, USA Georgia, USA</p>	<p><b>CenturyLink and Customer personnel:</b> Authorized personnel located anywhere with secure internet access</p>

CenturyLink utilizes Amazon Web Services (AWS) as its cloud service provider for storing data associated with providing ANS. Data is stored in the AWS cloud in Virginia and California in the United States. AWS does not have access to End User personal data. For more information, please review the [AWS Privacy Notice](#).

## Sub-processors used (third party vendors)

CenturyLink may share personal data described in this Privacy Data Sheet with CenturyLink affiliates and vendors.

CenturyLink uses the following third-party vendors who also process personal data to provide the Service to Customers and their End Users.

Third-party vendors	Country	Vendors' privacy statement
Fortinet (security services vendor)	Global	<a href="#">Data Privacy Practices</a> <a href="#">Data Privacy Policy</a>