

# CenturyLink® Privacy Data Sheet for Adaptive Threat Intelligence (ATI)

This Privacy Data Sheet describes the processing of personal data by Adaptive Threat Intelligence (“ATI” or the “Service”).

ATI is provided directly by CenturyLink to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”).

## Processing of personal data

CenturyLink may process personal data in the course of providing the Service regarding Customer and Customer’s End Users. Certain personal data may be viewable by others even after it has been deleted by CenturyLink, if the Customer or End User has shared the personal data with others. In the course and scope of work contracted by Customers of CenturyLink for the Service, CenturyLink will process personal data Customers provide, which may include the personal data and examples listed:

- IPv4 and IPv6 Address (source/destination)
- MAC addresses
- Device information
- Device interface information
- Device logs
- Domain names
- Operating systems
- Latitude and longitude
- NetFlow data such as Port ID, and packet sizes
- File information (file name, last modification, permissions, size and type)
- Data that may include threat intelligence, GeoIP, clickstream data, threat metadata

This table describes how CenturyLink processes personal data in the course of providing Adaptive Threat Intelligence.

Purpose of processing	Authorized individuals or entities with access (and reason for access)	Retention period and reason for retention/deletion
Necessary to provide services	<p><b>CenturyLink personnel:</b> Troubleshoot and support services</p> <p><b>Customer personnel:</b> Through Control Center Customer Portal with access limited to only that Customer’s End User data</p>	<ul style="list-style-type: none"> <li>• Rolling 90 days for monitored data               <ul style="list-style-type: none"> <li>◦ Data overwritten for monitored data</li> </ul> </li> <li>• Data deleted within 10 days of notice upon termination of contract for monitored data and logs</li> <li>• IP address deleted after customer terminates contract</li> </ul>

## Transfers of personal data across borders

CenturyLink uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

CenturyLink processes and stores personal data associated with this service at these locations:

Organizations with authorized access to consumer data	Storage location	Access location
<ul style="list-style-type: none"> <li>CenturyLink personnel</li> <li>Customer personnel</li> </ul>	<p><u>Asia:</u> Hong Kong Singapore</p> <p><u>Australia:</u> Australia</p> <p><u>Europe:</u> France Germany Netherlands United Kingdom</p> <p><u>North America:</u> Colorado, USA Virginia, USA</p>	<p><u>Asia:</u> Hong Kong Singapore</p> <p><u>Europe:</u> Germany United Kingdom</p> <p><u>North America:</u> Arizona, USA Colorado, USA Minnesota, USA Washington, DC</p> <p>and</p> <p>Authorized personnel located anywhere with secure internet access</p>

CenturyLink utilizes Amazon Web Services (AWS) as its cloud service provider for storing data associated with providing ATI. Data is stored in the AWS cloud in Virginia and California in the United States. AWS does not have access to End User personal data. For more information, please review the [AWS Privacy Notice](#).