

CenturyLink[®] Privacy Data Sheet for Content Delivery Network Service (CDN)

This Privacy Data Sheet describes the processing of personal data by Content Delivery Network Service (“CDN” or the “Service”).

CDN is provided directly by CenturyLink to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”).

Processing of personal data

CenturyLink may process personal data in the course of providing the Service regarding Customer and Customer’s End Users. Certain personal data may be viewable by others even after it has been deleted by CenturyLink, if the Customer or End User has shared the personal data with others. In the course and scope of work contracted by Customers of CenturyLink for the Service, CenturyLink will process personal data Customers provide, which may include the personal data and examples listed:

- IPv4 and IPv6 addresses
- Device information
- Device interface information
- Domain names
- Host names
- Network names/numbers
- Network type
- Operating systems
- Geographic region
- Numbers or ID associated with accounts
- File information (file name, size and type)
- Port ID and packet sizes
- Language used
- NetFlow data – to optimize egress traffic flow

This table describes how CenturyLink processes personal data in the course of providing CDN.

Purpose of processing	Authorized individuals with access (and reason for access)	Retention period and reason for retention/deletion
Necessary to provide services	<p>CenturyLink personnel: To troubleshoot and support services</p> <p>Customer personnel: Through Control Center Customer Portal with access limited to only that Customer’s End User data</p> <p>Reseller partners (if applicable): Troubleshoot and support service with access limited to only that Reseller’s Customer’s end user data</p>	<ul style="list-style-type: none"> • 18 months - three years for monitored data and logs <ul style="list-style-type: none"> ◦ Data overwritten for monitored data • IP address retained for duration of the service • Streamroot obfuscates as quickly as possible • IP Address deleted within 12 months after customer terminates contract

Transfers of personal data across borders

CenturyLink uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

CenturyLink processes and stores personal data associated with this service at these locations:

Organizations with authorized access to consumer data	Storage location	Access location
<ul style="list-style-type: none"> CenturyLink personnel Customer Reseller Partners (if applicable) Nokia/Deepfield 	Personal data is collected and stored at the locations indicated on the CDN Network Map	CenturyLink and Customer personnel: Authorized personnel located anywhere with secure internet access

Sub-processors used (third party vendors)

CenturyLink may share personal data described in this Privacy Data Sheet with CenturyLink affiliates and vendors.

CenturyLink uses the following third-party vendors who also process personal data to provide the Service to Customers and their End Users.

Third-party vendors	Country	Vendors' privacy statement
IBM Cloud Object Storage	EEA United States	IBM Online Privacy Statement
Nokia/Deepfield	Finland	Nokia Privacy Statement
Section's Edge Computing	Australia United States	Section's Privacy Policy
Streamroot	France United States	Streamroot Privacy Policy