

CenturyLink® Privacy Data Sheet for Dedicated Internet Access (DIA)

This Privacy Data Sheet describes the processing of personal data by managed network-based Dedicated Internet Access (“DIA” or the “Service”).

DIA is provided directly by CenturyLink to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”).

Processing of personal data

CenturyLink may process personal data in the course of providing the Service regarding Customer and Customer’s End Users. Certain personal data may be viewable by others even after it has been deleted by CenturyLink, if the Customer or End User has shared the personal data with others. In the course and scope of work contracted by Customers of CenturyLink for the Service, CenturyLink will process personal data Customers provide, which may include the personal data and examples listed:

- IPv4 and IPv6 addresses (source/destination)
- MAC addresses
- Device information
- Device interface information
- NetFlow data such as Port ID, and packet size
- Domain names
- Operating system
- Network Names/Numbers

This table describes how CenturyLink processes personal data in the course of providing DIA.

Purpose of processing	Authorized individuals with access (and reason for access)	Retention period and reason for retention/deletion
Necessary to provide services	<p>CenturyLink personnel: To troubleshoot and support services</p> <p>Customer personnel: Through Control Center Customer Portal with access limited to only that Customer’s End User data</p> <p>Nokia/Deepfield personnel: May have limited access when required to assist CenturyLink with troubleshooting</p>	<ul style="list-style-type: none"> • Rolling 180 days for monitored data and logs <ul style="list-style-type: none"> ◦ Data overwritten for monitored data • IP address retained for duration of the service • IP address deleted after customer terminates contract

Transfers of personal data across borders

CenturyLink uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

CenturyLink processes and stores personal data associated with this service at these locations:

Organizations with authorized access to consumer data	Storage location	Access location
<ul style="list-style-type: none"> CenturyLink personnel Customer personnel Nokia/DeepField 	<p><u>Asia:</u> Hong Kong Singapore</p> <p><u>Australia:</u> Australia</p> <p><u>Europe:</u> France Germany Netherlands United Kingdom</p> <p><u>North America:</u> California, USA Colorado, USA Georgia, USA Nebraska, USA New York, USA</p>	<p><u>Asia:</u> Hong Kong India Singapore</p> <p><u>Europe:</u> Germany United Kingdom</p> <p><u>North America:</u> Arizona, USA Colorado, USA Minnesota, USA Washington, DC</p> <p><u>and</u></p> <p>CenturyLink and Customer personnel: Authorized personnel located anywhere with secure internet access</p>

Sub-processors used (third party vendors)

CenturyLink may share personal data described in this Privacy Data Sheet with CenturyLink affiliates and vendors.

CenturyLink uses the following third-party vendors who also process personal data to provide the Service to Customers and their End Users.

Third-party vendors	Country	Vendors' Privacy Statement
Nokia/DeepField	Finland Global	Nokia Privacy Statement

To the extent that Customer is purchasing the Service for use within the Asia Pacific region, CenturyLink is reselling that Service and any related access for the Service from the Telecommunications providers listed in each country, as set out below:

Asia Pacific (APAC) Provider	Country	Vendors' Privacy Statement
CITIC (CPC)	China*	China Entercom Privacy Policy
DYXnet	China	DYXnet Privacy Policy Statement
AirTel	India	AirTel Online Privacy Policy
Tata	India	Tata Communications Privacy Policy
Sify	India	Sify Privacy Policy
Telin	Indonesia	Telin Privacy Policy
Telekom Malaysia (TM)	Malaysia	Telekom Malaysia Privacy Notice
Telstra (PACNET)	Malaysia, New Zealand, Philippines, South Korea, Taiwan	Telstra Privacy Statement Telstra Global Data Protection Regulation Terms and Conditions
PLDT	Philippines	PLDT Privacy Policy
JasTel	Thailand	None Available
FPT Telecom	Vietnam	None Available