

Privacy Data Sheet for CenturyLink® SD-WAN with Cisco Viptela

This Privacy Data Sheet describes the processing of personal data by CenturyLink® SD-WAN Services with Cisco Viptela (the “Service”).

The Service is provided directly by CenturyLink to its customers (“Customers”) for use by Customer and Customer’s end users (each an “End User”).

Processing of personal data

CenturyLink may process personal data in the course of providing the Service regarding Customer and Customer’s End Users. Certain personal data may be viewable by others even after it has been deleted by CenturyLink, if the Customer or End User has shared the personal data with others. SD-WAN without the optional Advantage License or the Premier License does not process End User personal data. However, when Customer purchases the Advantage License or the Premier License associated with the Service, the following personal data will be processed in the course and scope of work contracted by Customers of CenturyLink for the Service:

- IPv4 addresses IPv4 and IPv6 addresses, protocols and port IDs
- MAC addresses
- Device information
- Device interface information
- Device logs
- Domain names
- Host names
- Network names
- Operating systems
- Group or names associated with accounts
- Email addresses associated with authorized users
- Latitude and longitude
- Group or names associated with accounts
- Stored templates
- Internet traffic utilization
- Enriched data that may include threat intelligence, GeoIP, vulnerability management/ penetration testing
- System logs and traffic statistics
- De-identified threat data

This table describes how CenturyLink processes personal data in the course of providing the Advantage or the Premier License associated with the Service.

Purpose of processing	Authorized individuals with access (and reason for access)	Retention period and reason for retention/deletion
Necessary to provide services	<p>CenturyLink personnel: To troubleshoot and support services</p> <p>Customer personnel: Through Control Center Customer Portal with access limited to only that Customer’s End User data</p> <p>Cisco Viptela personnel: To troubleshoot and support service, if asked</p>	<ul style="list-style-type: none"> • If the Advantage License is purchased, <ul style="list-style-type: none"> ○ Security logs are able to offloaded to a 3rd party system (if required). ○ Hold 7 days of detailed data / 1 year of 30 min summary data. ○ Log data deleted within 10 days of notice upon termination of contract for log data

Transfers of personal data across borders

CenturyLink uses Standard Contractual Clauses to transfer personal data outside the European Economic Area to countries that have not received a determination of adequacy from the European Commission.

CenturyLink processes and stores personal data associated with this service at these locations:

Organizations with authorized access to End User data	Storage location	Access location
<ul style="list-style-type: none"> CenturyLink personnel Customer personnel Cisco Viptela personnel 	<u>North America:</u> California, USA (AWS/West) Virginia, USA (AWS/East)	CenturyLink and Customer personnel: Authorized personnel located anywhere with secure internet access

CenturyLink utilizes Amazon Web Services (AWS) as its cloud service provider for storing data associated with providing the Service. Data is stored in the AWS cloud West, in California, United States. AWS does not have access to End User personal data.

To the extent that Customer is purchasing the Service for use within the Asia Pacific region, CenturyLink is reselling connectivity for the Service from the providers listed in each country, as set out below:

APAC Provider	Country	Vendors' Privacy Statement
CITIC (CPC)	China	CITIC Telecom CPC Privacy Policy
Tata	India	Tata Communications Privacy Policy

Sub-processors used (third party vendors)

CenturyLink may share personal data described in this Privacy Data Sheet with CenturyLink affiliates and vendors.

CenturyLink uses the following third-party vendors who also process personal data to provide the Service to Customers and their End Users.

Third-party vendors	Country	Vendors' privacy statement
Cisco Viptela	Australia, Canada, India, Ireland, Japan, New Zealand, Singapore, United Kingdom, United States	Cisco Privacy Statement Cisco SD-WAN Privacy Data Sheet