Core Connect® Enterprise

Internet, voice, and cloud-based applications. All the essentials your business needs, tailored for your business
CenturyLink® Core Connect provides you with the high-performance communication services that are essential to your business. Our voice and internet solutions come with email accounts, data backup, and tools to manage your website and online marketing initiatives. Core Connect Enterprise comes with the reliability of the CenturyLink network, backed by a service level agreement (SLA).

**FIRST: Choose from two connection (port) options depending on your data and internet needs**

<table>
<thead>
<tr>
<th>For companies that need a business-grade Ethernet connection to support internet traffic.</th>
<th>For companies that need to connect multiple locations with a private network.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Internet port</strong></td>
<td><strong>Private port</strong></td>
</tr>
<tr>
<td>Internet port provides a reliable, high-speed connection to the internet, so your business can communicate with mobile employees, partners, and third-party websites.</td>
<td>Private Port offers MPLS connectivity between locations to the internet (available with multiple port speeds).&lt;sup&gt;1&lt;/sup&gt;</td>
</tr>
</tbody>
</table>

**NEXT: Customize your cloud-based applications**

Core Connect Enterprise comes fully loaded with our cloud-based applications including email, collaboration, productivity, web tools and online data backup. Plus, you get the flexibility to customize your services to meet your business needs.

**Email, collaboration and productivity**

20 licenses of Microsoft® Office 365® Business Essential (online version;) which includes:

- Microsoft® Exchange Online email box (50GB mailbox)
- Microsoft® Skype for Business web conferencing with HD video, screen sharing and instant messaging
- Microsoft® SharePoint® Online: 10GB shared, plus 500MB per seat
- Microsoft® Office Online (create/edit Excel, PowerPoint and Word via web browser)
- Anti-malware protection and anti-spam filtering
- OneDrive for Business (1TB of personal file storage per user)

**Web presence**

- Domain name registration and transfer
- 10GB web hosting
- Search engine submission — XML site map
- Cloud fax 250 pg/month

**Cloud backup**

20 licenses of online data backup for PCs and laptops (10GB per seat)

**Online account management**

- Access account information
- Manage the products and services on your account
- View and pay bills
- Access support
- 24/7 availability
- Make service changes

<sup>1</sup> Network-based security may be required with Private Port
**THEN: Choose your voice service**

Choose your voice service depending on whether you have existing equipment you want to keep, such as analog phones or a PBX. (If you need data service only, see details on back page).

**Integrated access**

Your data, internet and voice are integrated over a single connection. You can keep your existing analog phones and still get all the high-speed, connectivity to your services. CenturyLink provides your integrated data and voice connection, plus the router and integrated access device to support the network and voice services.

<table>
<thead>
<tr>
<th>Basic components</th>
<th>Options</th>
</tr>
</thead>
</table>
| **Data**         | • Up to 3 Mbps IP/Ethernet connection or up to 1.5 Mbps DS1 connection  
• Internet port  
• Service level agreement for network availability  
• Quality of service end-to-end that prioritizes your most delay-sensitive traffic | • Symmetrical bandwidth upgrade options (where available)  
  – 3 Mbps - 6 Mbps DS1  
  – 5 Mbps - 40 Mbps IP/Ethernet  
• Private Port¹ |
| **Voice**        | • Includes 6 VoIP lines  
• Integrated access device with integrated firewall  
• 3,000 minutes of off-net domestic long-distance | • Up to 24 lines  
• 5,000 minutes of off-net domestic long-distance for 14–24 lines  
• Additional calling features available |
| **Support**      | **Standard maintenance**  
• 5 days a week, 8 hours a day | **Premium maintenance**  
• 7 days a week, 24 hours a day, 365 days a year  
• Additional MACD changes  
• Routing and firewall options |

¹ If available

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### Diagram

[Diagram showing connectivity via IP/Ethernet or DS1]
Core Connect Enterprise Data Only

Supports business-class speeds and the flexibility to add our robust business voice services; Core Connect Enterprise Only can be combined with CenturyLink IQ SIP Trunk service.

<table>
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<th>Basic components</th>
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<tbody>
<tr>
<td><strong>Data</strong></td>
<td>Symmetrical bandwidth upgrade options (where available)</td>
</tr>
<tr>
<td>• Up to 3 Mbps IP/Ethernet connection or up to 1.5 Mbps DS1 connection</td>
<td>- 3 Mbps - 4.5 Mbps DS1</td>
</tr>
<tr>
<td>• Internet port</td>
<td>- 5 Mbps - 40 Mbps IP/Ethernet</td>
</tr>
<tr>
<td>• Service level agreement for network availability</td>
<td>• Private Port¹</td>
</tr>
<tr>
<td>• Quality of service end-to-end that prioritizes your most delay-sensitive traffic</td>
<td>Can be combined with CenturyLink IQ SIP trunk</td>
</tr>
<tr>
<td></td>
<td>• Designed to meet customer-specific voice requirements</td>
</tr>
<tr>
<td></td>
<td>• Customer IP PBX calling features, combined with advanced business continuity options provided by the IQ SIP Trunk service, delivers a resilient communication solution</td>
</tr>
<tr>
<td><strong>Voice</strong></td>
<td></td>
</tr>
<tr>
<td>• For customers that require an ISDN PRI handoff to an existing TDM PBX or native SIP handoff to an IP PBX or hosted VoIP, which offers IP phones and advanced collaboration services to end users</td>
<td></td>
</tr>
<tr>
<td><strong>Support</strong></td>
<td>Premium maintenance</td>
</tr>
<tr>
<td>• Standard maintenance</td>
<td>• 7 days a week, 24 hours a day, 365 days a year</td>
</tr>
<tr>
<td>• 5 days a week, 8 hours a day</td>
<td>• Additional MACD changes</td>
</tr>
<tr>
<td></td>
<td>• Routing and firewall options</td>
</tr>
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</table>

¹ Private Port option available for up to 5 Mbps.
Data Only
CenturyLink Core Connect Enterprise provides your business with the robust data connection it requires. You can get a high-speed, symmetrical data connection up to 40 Mbps (where available). Core Connect Enterprise Data Only includes the business applications to enable collaboration services for your business with Office 365, web hosting, data backup and the online Office application suite. When you take advantage of the CenturyLink connection that’s already in your area, your business gains flexibility and speed.

<table>
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<th>Basic Components</th>
<th></th>
</tr>
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<tbody>
<tr>
<td>• Up to 3 Mbps/3 Mbps IP/Ethernet connection or up to 1.5 Mbps/1.5 Mbps DS1 connection</td>
<td></td>
</tr>
<tr>
<td>• Service level agreement for network availability</td>
<td></td>
</tr>
<tr>
<td>Options</td>
<td></td>
</tr>
<tr>
<td>• IP/Ethernet bandwidth upgrade options up to 40 Mbps; DS1 bandwidth upgrade option up to 6 Mbps</td>
<td></td>
</tr>
</tbody>
</table>

Why CenturyLink?
CenturyLink is built around the needs of your business.

Reliable Network
CenturyLink services are provided over a proven network that we own and operate, so you can rely on consistent performance.

Cloud Capabilities
We can help you take full advantage of the cloud with reliable access, secure connectivity and fast upload speeds.

Stable Company
CenturyLink has been serving businesses like yours for over 80 years, and we provide the expertise and ongoing investment in technology to bring you the very latest capabilities.

Tailored Solutions
We provide a broad range of communications capabilities, such as data, voice, internet, cloud, and managed services to get your business where it needs to go.

Local Teams
We have local leadership, account management, and technical support teams that are always there for your business.