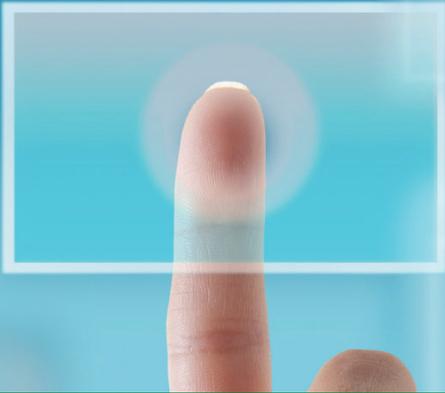


DIRECTORY SERVICES



MANAGED HOSTING

ACTIVE DIRECTORY SERVICES DESIGNED TO ADDRESS YOUR REQUIREMENTS

To maintain productivity and address an expanding number of Active Directory change-requests on their systems, organizations need the flexibility to make Active Directory changes quickly and effectively. Simultaneously, dramatic growth of system access, currently being experienced by organizations of all types, can result in administrative challenges that make it difficult to enforce consistent policies. CenturyLink Business provides you with Active Directory choices that meet your organization's business needs, administrative control requirements and IT budget.

CENTURYLINK DIRECTORY SERVICE

With our comprehensive CenturyLink Directory Service, your organization is able to capture many key benefits, including the following:

- Increased ability to make changes directly in Active Directory, as outlined further in the section below.
- Improved integration with your organizational infrastructure.
- Important integration with key applications that require schema extensions such as Microsoft Exchange Server, Microsoft Office Communications Server, Microsoft System Center and certain Citrix applications.

You'll also benefit from CenturyLink's many years of hosting and infrastructure management experience, and a performance-based Service Level Agreement (SLA).

Specifically, the service can help your organization to cost-effectively administer Active Directory updates by:

- Permitting you to make changes directly in Active Directory, without having to contact CenturyLink directly. This allows you to make the changes quickly and immediately, in order to maximize their effectiveness. Examples of such changes include: user and group creation, service account creation, group membership modification, reactivation of locked accounts and password resets.

CENTURYLINK ADVANTAGES

- **Flexibility:**
CenturyLink offers Managed Directory Services that can meet your organization's unique requirements.
- **Cost-Effectiveness:**
Comprehensive CenturyLink Directory Services are offered at an affordable monthly fee. Our Shared Multi-Tenant Active Directory Forest Service is provided on a complimentary basis in conjunction with your hosting services at CenturyLink.
- **Performance-Based SLA:**
A performance-based SLA applies to CenturyLink's Directory Services offering.
- **Access to CenturyLink's Experience:**
With all of CenturyLink's Directory Services, you have access to CenturyLink's extensive hosting and Active Directory experience

- Integrating CenturyLink Active Directory activity with your organizational infrastructure, resulting in the ability to perform a “single sign-on” to your organizational environment, as required. Our service permits you to utilize Active Directory functionality such as MSMQ (Microsoft Message Queuing) routing, “Contacts,” “Printers,” and “Address Book” attributes. The service also facilitates integration with external Identity Stores.
- Allowing you to make certain baseline security changes to your environment, as determined by your security policies and business needs.
- Permitting you to make an unlimited number of monthly change-requests.

The Shared Multi-Tenant Active Directory Forest meets the requirements of organizations who make fewer monthly Active Directory changes, prefer to work directly with the CenturyLink Service Desk when making changes and require single sign-on capabilities across their Managed Hosting Services infrastructure at CenturyLink.

If you have any questions about which Directory service is best-suited for you, please contact your CenturyLink Account Executive.

CENTURYLINK SHARED MULTI-TENANT ACTIVE DIRECTORY FOREST

Our Shared Multi-Tenant Active Directory Forest service is best-suited for organizations with lower volumes of monthly Active Directory changes and/or with lower IT budgets than those who select CenturyLink’s Directory Services offering. Offered on a complimentary basis with your Managed Hosting Services at our data center locations, the service provides you with the following capabilities:

- A fully-managed component of the identity management solutions associated with your hosting environment.
- Single log-in functionality, across compatible or supported hosting services at CenturyLink.
- A regional Tiered Domain structure, with a global presence in select CenturyLink data centers.
- A defined number of change-requests that can be made each month, as requested through the CenturyLink Service Desk.

SELECTING THE ACTIVE DIRECTORY SERVICE THAT’S BEST-SUITED FOR YOU

We have found that the comprehensive CenturyLink Directory Services offering meets the requirements of organizations that have a high volume of monthly Active Directory changes, prefer to make their Active Directory updates autonomously, need integration with applications that require schema modifications and utilize extensive Active Directory attributes and functionality.

For more information about CenturyLink Business, visit www.centurylink.com/enterprise.