

DATA SHEET

SAP HANA Enterprise Cloud on CenturyLink

Comprehensive Expertise to Simplify Business Processes & Expedite Analytical Insights

Cloud is the enabler of an organization's evolution. With SAP HANA Enterprise Cloud on CenturyLink this evolution is simplified for your organization to realize cost savings, scalability, speed, and resiliency with a faster time-to-market.

Businesses are looking to CenturyLink, 2015 North American Cloud Company of the Year*, to optimize SAP HANA Enterprise Cloud deployments. Our Senior HANA-certified practitioners each have 15+ years of database and enterprise data warehouse (EDW) experience and specialized expertise across multiple industries and global markets. Let the experts from CenturyLink assist with technology assessment and planning, migration and integration, and ongoing management and support of your SAP applications, databases, and SAP HANA platform on the SAP HANA Enterprise Cloud. Our strong collaboration with our vast partner ecosystem is evidenced with our participation in SAP's HANA Center of Excellence (CoE). CenturyLink is an industry-recognized leader in enterprise-class IT solutions, providing comprehensive expertise and solutions for everything your organization needs to optimize your SAP environment and its supporting infrastructure.

Big Data & Advanced Analytics Expertise

In addition to delivering SAP-certified private cloud infrastructure and industry-leading managed services of your end-to-end SAP environment, our Data Scientists and Big Data Architects utilize their extensive industry experience and proven methodologies throughout each engagement to consistently deliver high quality data science and predictive analytics results in an accelerated manner. Our 60+ detailed use cases allow our teams to quickly implement solutions and solve challenges specific to your industry and business challenge. Each data analytics customer engagement starts with our **Data-to-Decisions Workshop**, to help align business and IT objectives, prioritize use cases, perform an up-front data platform needs assessment, and develop a clear plan of action.

SAP Solutions

- SAP-certified Private Cloud infrastructure supporting your SAP HANA Enterprise Cloud.
- Flexible hybrid hosting model to optimize and centrally manage all your technology workloads.
- Global, private, application-aware MPLS network connecting our 60+ global data centers.
- Senior HANA-certified practitioners each with 15+ years of database and enterprise data warehouse (EDW) experience.
- Expert IT services for infrastructure planning & implementation, and application development & integration.
- 24/7 Managed Services for applications, infrastructure and network monitoring, management and support.
- Resiliency and disaster recovery consulting and implementation.
- Big data, advanced analytics and cybersecurity consulting expertise.



Flexible Hybrid IT Solutions

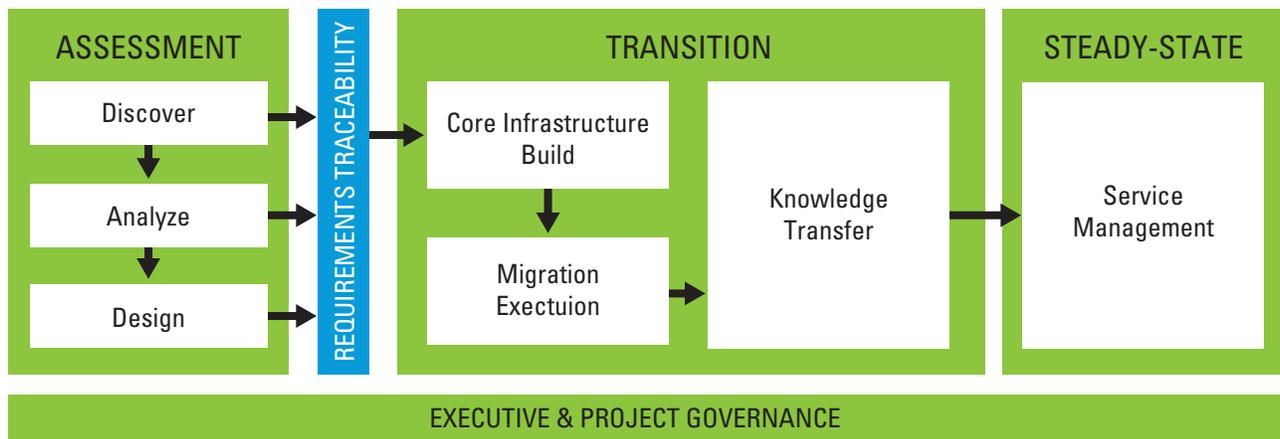
CenturyLink offers one of the broadest hybrid IT portfolios utilizing SAP-certified infrastructures. In addition to helping clients optimize, manage and safeguard data stores on the SAP HANA Enterprise Cloud, we deliver Managed Hosting, Public and Private Cloud, Colocation and Remote Management Services of on-premises hosting environments. Our world-class data centers connected by our global, private, application aware MPLS network is ready to suite all of your business workloads, centrally managed by expert technicians aligned with your business and technology objectives. Our global data center footprint is proven to reduce data speed latency issues and improve transparency of your business information with a faster and more accurate lens.

Our top-rated managed services underpin all of our offerings. As evidenced by our leader position in Gartner's Managed Hosting Magic Quadrant, and our ISO compliance and ITIL-based managed services, CenturyLink has earned a reputation for effectively handling extremely complex enterprise needs. We don't prescribe a specific platform or infrastructure, we partner with you to find the best solution to meet your business and technology objectives.

Realizing Value Fast

SAP HANA presents enormous real-time analytics and application benefits, helping enterprises rapidly manage and analyze massive volumes of data cost effectively while reducing IT complexity. SAP HANA Enterprise Cloud allows you to realize additional efficiency benefits with expedited deployment. However, implementing and migrating to SAP HANA Enterprise Cloud can be a complex undertaking.

CenturyLink is an SAP Certified HANA Rapid Deployment Solutions (RDS) Implementation Partner and has custom-developed RDSs across verticals. In an effort to keep your workforce productive, SAP experts from CenturyLink fastidiously manage your SAP HANA Enterprise Cloud migration with rapid focus for avoiding any downtime to your business-critical applications and data. Reach out to one of our engineers for a walk-through of our detailed methodologies.



Comprehensive SAP Solutions from CenturyLink

CenturyLink's comprehensive end-to-end SAP solutions from strategy to design and infrastructure to analytics are designed to optimize your applications and data analytics. Our secure infrastructure and expert managed services enable rapid and reliable access to business-critical SAP applications and data on your SAP HANA Enterprise Cloud. Simplify your application and data management and rapidly extract valuable business insights from your large and diverse data sets. SAP applications on the SAP HANA Enterprise Cloud supported by CenturyLink infrastructure, managed services, and our expertise in optimizing SAP and Data Analytics initiatives, will help you simplify operations, accelerate growth and increase sales, all while enhancing your customer experience across channels.

By partnering with CenturyLink, your business doesn't have to rely on multiple providers for your SAP HANA solution. CenturyLink delivers a comprehensive enterprise-grade solution backed by our team of SAP experts and a single solution-level SLA, ensuring the resiliency and accessibility of your SAP workloads. Sophisticated business software and reliable infrastructure doesn't have to be complicated. CenturyLink is the single end-to-end strategic technology and business partner you'll need to optimize your SAP workloads.

To learn more about how CenturyLink can help solve your real business and technology challenges, visit www.centurylink.com/enterprise.

Service Levels

- Solution-level SLA of 99.5% availability
- Dedicated Customer engagement, technical landscape and support managers focused on monitoring and managing your end-to-end environment 24/7
- Performance activity reporting, analysis, planning, and remediation
- Defined maintenance windows for required patches
- Consumption-based pricing

Managed Services

- ITIL-based managed services
- Database Management – Backups, Upgrades, Monitoring, Restore & Recovery
- Infrastructure Monitoring and Event Detection
- Operating System Management, Patches, Monitoring
- Application Management and Development

Safety and Security

- Quality ISO 9001
- Security ISO27001
- IT SCM ISO22301
- Controls SOC1 and SOC2

About CenturyLink Business

CenturyLink, Inc. is the third largest telecommunications company in the United States. Headquartered in Monroe, LA, CenturyLink is an S&P 500 company and is included among the Fortune 500 list of America's largest corporations. CenturyLink Business delivers innovative private and public networking and managed services for global businesses on virtual, dedicated

and colocation platforms. It is a global leader in data and voice networks, cloud infrastructure and hosted IT solutions for enterprise business customers.

For more information visit www.centurylink.com/enterprise.

* 2015 Company of the Year Award – The Cloud Industry, North America, December 2015, Frost & Sullivan

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