CenturyLink Business

Hewlett Packard Enterprise

SOLUTION BRIEF

CenturyLink + SAP Solutions

Simplify Business Processes and Deliver Deeper Data Insights

CenturyLink expands upon SAP's vision of keeping business software simple by delivering industry-best infrastructure, network, managed services, and data analytics expertise. Sophisticated business software doesn't have to be complicated.

The SAP practice from CenturyLink provides a comprehensive portfolio of solution and services including SAP consulting and implementation services, Managed SAP, Managed Hybrid, Managed HANA, and data science and analytics services.

Our secure infrastructure and expert managed services enable rapid and reliable access to business-critical SAP applications and data to your global workforce.

Simplify your application and data management and rapidly extract valuable business insights from your large and diverse data sets. SAP applications and technologies combined with CenturyLink infrastructure and managed services will help you simplify operations, accelerate growth, and increase sales, all while enhancing your customer experience across channels.

CenturyLink is the single comprehensive strategic technology and business partner you'll need to optimize your SAP workloads.

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SAP Solutions from CenturyLink

Businesses are looking to CenturyLink, 2015 North American Cloud Company of the Year* to partner in optimizing SAP workloads in the cloud. Our global teams of SAP experts deliver a seamless end-to-end approach, including assessment, planning, migration, implementation, operation and ongoing support to meet and exceed your business expectations. CenturyLink is an industry-recognized leader in enterprise-class IT solutions, providing everything your organization needs to optimize your SAP workloads, delivering accessibility and resiliency to your SAP applications wherever and whenever needed.

Comprehensive Solutions

CenturyLink offers one of the broadest hybrid IT portfolios in the industry. In addition to helping clients optimize, manage, and safeguard data stores and infrastructure on-premises, CenturyLink offers flexible hybrid hosting environments, including Managed Hosting, Cloud, and Colocation in our world-class data centers and connected by our global, private, application aware MPLS network for reduced data speed latency issues and simplified management of your SAP workloads across your hybrid environment.

Big Data & Advanced Analytics Services

CenturyLink Data Scientists and Big Data Architects utilize their extensive industry experience and proven methodologies with well-defined success criteria, throughout each engagement to consistently deliver high quality data science and predictive analytics results in an accelerated manner. Our 60+ detailed use cases allow our data scientists to quickly implement solutions and solve challenges specific to the industry and business/technical challenge.

SAP Expertise

Expert SAP application and SAP HANA migration, monitoring, management, and development services from CenturyLink compliment and expand your IT organization's resources and expertise. Our Senior HANA-certified practitioners each have 15+ years of database and enterprise data warehouse (EDW) experience and specialized expertise across multiple industries and global markets, for simplifying your migration to and management of applications on SAP HANA.

Our top-rated managed services underpin all of our offerings. As evidenced by our leader position in Gartner's Managed Hosting Magic Quadrant, ISO compliance, and ITIL-based managed services, CenturyLink has earned a reputation for effectively handling extremely complex enterprise needs.

*Frost & Sullivan. *2015 North American Cloud Company of the Year Award.*

Benefits of a CenturyLink SAP Solutions

Comprehensive services and solutions from CenturyLink:

- Application management and development services for migrating, monitoring, managing, and optimizing your business-critical SAP applications and SAP HANA platform

- CenturyLink is an SAP Certified HANA RDS (Rapid Deployment Solutions) Implementation Partner and has custom-developed RDSs across verticals

- Infrastructure planning, implementation, and design services, along with infrastructure and application monitoring and management services

- Flexible hybrid hosting, network, and managed services to meet the needs of your SAP workloads within our global data center and network (Managed Hosting, Cloud, Colocation and On-premises).

- HPE infrastructure (CenturyLink Dedicated Cloud Compute)—HPE SAP Center of Excellence

- HPE is the market share leader for SAP infrastructure (more SAP solutions are deployed on HPE than all hardware competitors combined)

- HPE Open System strategy vs Proprietary Stack from competitors

- Resiliency and disaster recovery consulting and implementation

- Big Data, advanced analytics, and cybersecurity expertise

- CenturyLink is an approved SAP certified cloud service provider, delivering the cloud infrastructure supporting SAP's HANA Enterprise Cloud (HEC) services to its business customers

  » CenturyLink HEC certified cloud infrastructure is the same infrastructure that delivers our HANA aaS offering to direct customers

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Infrastructure Security & Compliance
- Quality—ISO 9001
- Security—ISO27001
- IT SCM—ISO22301
- Controls—SOC1 and SOC2

Service Levels
- SAP application SLAs integrated within your CenturyLink solution-level SLA of 99.5% availability, and centrally managed end-to-end by CenturyLink infrastructure and SAP application experts, to help ensure the resiliency and accessibility of your end-to-end SAP solution from your infrastructure, platform, and operating system, to your databases and applications

- Robust roles and responsibility methodologies for infrastructure activities

- Hands-on Global Support: Dedicated customer engagement, technical landscape, and support managers focused on monitoring and managing your environment 24/7

- Performance monitoring and reporting: Activity reports, analysis, planning, and remediation coordination

- Defined maintenance windows for required patches, updates, and project work, to keep your business innovating without disrupting regular day-to-day business functions

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Benefits of SAP Solutions from CenturyLink (continued)

Managed Services

- ITIL-based managed services for management of apps and infrastructure
- Rapid rollout with lower TCO and faster time-to-value
- Flexibility for changes with scalability for expansion
- DB Management—Backups, Upgrades, Monitoring, Restore, Recovery
- Infrastructure Monitoring and Event Detection
- Operating System—Management, Patches, Monitoring
- Complementing services to empower business, such as Big Data and Advanced Analytics, digital commerce, and resiliency and disaster recovery consulting, implementation, and support services
- Managed appliances, delivered as a service
- Consumption-based cloud pricing

Certified SAP Experts

- Senior HANA-certified practitioners each with 15+ years of database and enterprise data warehouse (EDW) experience
- SMEs with specialization across multiple industries and global markets
- Strong collaboration with partner ecosystem, including SAP's HANA Center of Excellence (CoE)

About CenturyLink

CenturyLink Inc. is a global communications, hosting, cloud and IT services company enabling millions of customers to transform their businesses and their lives through innovative technology solutions. CenturyLink offers network and data systems management, Big Data analytics, and IT consulting, and operates more than 55 data centers in North America, Europe, and Asia. The company provides broadband, voice, video, data, and managed services over a robust 250,000-route-mile U.S. fiber network and a 300,000-route-mile international transport network.

For more information about CenturyLink Business visit www.centurylink.com/enterprise.

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