



Centrex Management System

DMS-100 Feature Supplement

Release v9.8

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AAB - Automatic Answer Back

Automatic Answer Back allows any telephone calls coming to the user on the primary telephone number to be automatically answered in four seconds. The telephone conversation takes place using a hands free unit and ends when the caller hangs up.

Available for: BSET and some ISDN sets.

- ▶ AAB may be assigned to a vacant key or assigned as a station feature which allows you to use AAB by dialing a special code.
- ▶ AAB will be available to all the directory numbers on the user's set as well as any new telephone numbers added to the user's set after this feature has been turned on.

Limitations/Incompatibilities:

AAB is compatible only with M5112, M5312,M5316, M6310, M6320 sets and ISDNKSET.

AAB can be active along with any type of Call Forwarding. It takes precedence over Call Forward Don't Answer (CFD).

AAB is incompatible with the following features: Electronic Key Telephone Service Hold (EHLN) and Multiple Appearance Directory Numbers (MADN), PBL - Private Business Line.

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AAB is incompatible with the following features: Electronic Key Telephone Service Hold (EHLN) and Multiple Appearance Directory Numbers (MADN), PBL - Private Business Line.

ACB Parameters field descriptions:

Per Call Billing - Allows you to determine the billing option for the associated set. The options are **(AMA) - (NOAMA)**

Choose the appropriate billing option from the drop-down list.

Note: The Per Call Billing field may not be required for your feature type. If it is not, the field will not be displayed.

ACOU - Additional Call Offering Unrestricted

Additional Call Offering Unrestricted notifies the station of an incoming call when all user subscribed B- channels over which the call can be offered, are in use.

Available for Set Type: ISDN and NISDN sets

- ▶ Additional information is required to activate the ACOU feature on a set. After you select the ACOU option, an ACOU Parameters page will display. Use this page to create new or modify existing feature data.

Limitations/Incompatibilities

ACOU may only be assigned to telephone numbers on non-EKTS Functional sets.

ACOU is incompatible with Directory Number Hunt (DNH), DLH, Multiple Appearance Directory Number (MADN), MLH, or Series Completion (SCMP).

ACOU Parameters Field Description:

Notification Busy Limit - Allows you to set the numbers of calls that will be allowed to hold.

Enter a value from 0 - 15.

CMD Notification Busy Limit - Circuit Mode Data Notification Busy Limit. This field is required by the switch but is currently not supported in the Centrex management system. Valid values are 0 and blank.

ACR - Anonymous Call Rejection

The Anonymous Call Rejection (ACR) feature rejects incoming calls if the calling number is marked private or cannot be identified. Rejected calls are automatically forwarded to a rejected call message.

Available for: SLS, BSET

- ▶ The user only receives calls for which the identity of the calling party is available.
- ▶ Additional information is required to activate the ACR feature on a BSET. After you select the ACR option, an ACR Parameters dialog box will display. Use this box to create new or modify existing feature data.

Limitations/Incompatibilities

If ACR is being assigned to a MADN line, it must be the primary member.

ACR is incompatible with the following features: Group Intercom (GIC) and Uniform Call Distribution (UCD).

Business Sets Only

If ACR is being assigned as a station feature, it must be assigned to key 1.
The ACR Keylist can not contain a Single Line Set (SLS) telephone number with the UCD feature assigned.

ACR Parameters

There are no fields available for this feature, except for the ability to make a Keylist.

AFC - Additional Functional Calls

Additional Functional Calls (AFC) allows multiple calls on a single directory number.

Available for: ISDN only

- ▶ AFC can be assigned to one or more directory numbers appearing on your set.
- ▶ If you want to assign four (4) additional calls to a directory number that appears on key two, then keys three through six must be vacant.
- ▶ Additional information is required to activate the AFC feature on a set. After you select the AFC option, an AFC Parameters page will display. Use this box to create new or modify existing feature data.

Limitations/Incompatibilities

AFC is only supported on EKTS functional ISDN terminals for BCS32 (switch software version) and prior. For BCS33 and later, AFC is supported on EKTS and non-EKTS functional terminals.

For each DN, the AFC appearances must be contiguous.

To assign AFC to a DN appearance on an EKTS terminal, the total number of concurrent calls must be less than 5, and the sum of the keys assigned or pending assignment is less than 64 or the value of the Total # of Keys field, whichever is less.

AFC is incompatible with the following features: Multiple Appearance Directory Number (MADN) and hunting.

AFC Parameters Field Description:

Number Additional Calls - Assigns the number of additional calls that may be received by the station.

Enter the appropriate number between 1-4.

ANSP - Auto Inspect

The Auto Inspect (ANSP) feature can be assigned to a line to prevent interruptions from callers using Call Waiting or Call Waiting Originating (CWO) features.

Available for: BSET

- ▶ Additional information is required to activate the ANSP feature on a set. After you select the ANSP option, an ANSP Parameters dialog box will display. Use this box to create new or modify existing feature data.

Limitations/Incompatibilities

ANSP must be assigned as a key 1 station feature.

Key number one must be in the key list.

Multiple Appearance Directory Numbers (MADN) secondary members can be in the Keylist only on Keys 2-9.

ANSP Parameters Field Descriptions:

Display Call Waiting - Check this box to activate the Auto Inspect (ANSP) feature.

Available Buttons:

Keylist (BSET only)

AR - Automatic Recall

The Automatic Recall (AR) option allows a customer to place a call to the last station that called the customer without having to know the telephone number of that call.

Available for: SLS

- ▶ The customer dials a fixed activation code to invoke the AR feature.
- ▶ If the destination line is busy, then AR monitors it until the line becomes idle and can accept the call.
- ▶ When both lines are idle, the calling party hears a special ring.
- ▶ When the caller picks up the set the called party's line rings.
- ▶ The AR subscriber may cancel the request by dialing the deactivation code.
- ▶ Additional information is required to activate the AR feature on a set. After you select the AR option, an AR Parameters dialog box will display. Use this box to create new or modify existing feature data.

Limitations/Incompatibilities

Single Line Sets Only

AR is incompatible with the following features: Multiple Appearance Directory Number (MADN) MCA, Automatic Line (AUL), Ring Again (RAG), or Denied Originate (DOR).

Business Sets Only

AR is available as a Station feature. AR is incompatible with the following features: Last Number Redial (LNR), AUL, or DOR.

NISDN Sets Only

AR is available as a Station feature. AR is incompatible with the following features: Call Appearance Call Handling MADN (MADN CACH) non-primary members, MADN Single Call Arrangement (MADN SCA) non-primary members, MADN Multiple Call Arrangement (MADN MCA), Denied Termination (DTM), AUL, or DOR.

AR Parameters dialog box fields:

Per Call Billing - Allows you to determine the billing option for the associated set. The options are (AMA) - (NOAMA)

Choose the appropriate billing option from the drop-down list.

Note: The Per Call Billing field may not be required for your feature type. If it is not, the field will not be displayed.

AUD - Automatic Dial

The Automatic Dial (AUD) feature allows you to automatically dial a person by pressing a key on your set.

Available for: BSET and ISDN

When you assign AUD to a key, you may use this feature with any DNs appearing on your set, or any DNs that are added to your set after you turn this feature on.

AUL - Automatic Line

When the Automatic Line (AUL) feature is assigned to a telephone, that phone automatically dials a preset number when it goes off-hook.

Available for: SLS, BSET, ISDN, NISDN

- ▶ AUL can be assigned to a directory number.
- ▶ Additional information is required to activate the AUL feature on a set. After you select the AUL option, an AUL Parameters dialog box will display. Use this box to create new or modify existing feature data.

Limitations/Incompatibilities

AUL is incompatible with the following features: Automatic Call Back (ACB), Automatic Recall (AR), Customer Originated Trace (COT), Calling Number Delivery Blocking (CNDB), Dial Call Waiting (CWD), Directed Call Pickup Barge-in (DCBI), Directed Call Pickup (DCPU), Denied Originate (DOR), Last Number Redial (LNR), Private Business Line (PBL), Speed Call Long (SCL), Speed Call Short (SCS), and Speed Call User (SCU), Uniform Call Distribution (UCD).

Business and ISDN Sets

AUL is available as a Directory Number (DN) feature. Up to 18 digits may be stored against a Multiple Appearance Directory Number (MADN) AUL key.

AUL Parameters dialog box field:

Automatic Line TN - When the Automatic Line feature is activated, a connection will be made to the specified AUL telephone number as soon as the primary station goes off hook.

Enter the 1-18 digit telephone number in the text box.

BLF - Busy Lamp Feature

The Busy Lamp Field (BLF) feature uses a BSET lamped key to monitor the status of a specified directory number (DN).

Available for: BSET only

- ▶ The lamp is lit when the monitored DN is off hook or is using Make Set Busy (MSB) or Do Not Disturb (DND).
- ▶ BLF allows the monitor to call or transfer calls to the specified DN.
- ▶ Additional information is required to activate the BLF feature on a set. After you select the BLF option, an BLF Parameters page will display. Use this box to create new or modify existing feature data.

BLF Parameters dialog box fields:

Monitored TN - The Monitored TN field is required when the Busy Lamp Field (BLF) feature is activated. This field specifies the telephone number that will be monitored by the Station User.

Enter the 1-7 digit telephone number in the text box.

BLOCKCDN - Block Called Party Number

Block Called Party Number blocks the delivery of the called party number information. When the BLOCKCDN option is assigned to an ISDN set, calls no longer terminate to that set. The ISDN set becomes an originate-only set; that is, calls can be made from the set, but cannot receive calls. All calls to a telephone number with this option assigned receive a busy signal.

Available for Set Type: NISDN sets

Limitations/Incompatibilities

BLOCKCDN is compatible with an LTCLASS set to BRAFS.

BLOCKCGN - Block Calling Party Number

Block Calling Party Number blocks the delivery of the calling party number information. The BLOCKCGN option controls delivery of the calling party number at the terminating end. Assigning this feature prevents the calling party number from being displayed to that user.

Available for Set Type: NISDN sets

Limitations/Incompatibilities

BLOCKCGN is compatible with an LTCLASS set to BRAFS.

CB - Call Block

The Call Block (CB) feature rejects incoming calls from a set of previously identified directory numbers (DN).

Available for: SLS, BSET, ISDN

- ▶ Use the Screening List Editing (SLE) feature to build the list of rejected directory numbers. SLE is a switch function and not assigned through Centrex Management System. Further information and access codes may be obtained from your Local Exchange Carrier.

Limitations/Incompatibilities

CB cannot be assigned to members of Multiple Appearance Directory Number (MADN) multiple call arrangement (MCA) groups.

CB cannot be assigned to MADN single call arrangement (SCA) non-primary numbers.

CB is incompatible with the following features: Denied Incoming (DIN).

Business Sets Only

CB is available as a Directory Number (DN) feature. CB is incompatible with the following features: CF for Secondary MADN Members (CFSMADN), and EHLD.

ISDN Sets Only

CB is available as a DN feature.

CBE - Call Forward Busy External

Call Forward Busy External (CBE) defines the restrictions you place on your calls that are forwarded because your telephone is busy, or you do not answer. The CBE feature restricts you from forwarding calls from outside your customer group. The Call Forward Busy feature must be activated to turn on CBE.

Available for: SLS, BSET, ISDN/NISDN

- ◆ This feature is assigned to a vacant key or as a station feature. If you assign this as a station feature, you will activate it by dialing a special code.
- ◆ When you assign CBE, you can designate some or all of the directory numbers on your set to have access to this feature. If you are served with a standard key list option, the DNs that have access to this feature will be the same for all call forwarding features. If you are served with the enhanced key list option, you can designate a unique set of DNs to have access to this feature.
- ◆ In order to activate or deactivate the CBE option, go to the Call Forwarding Parameters dialog box. Use this box to modify other parameters as well.

Limitations/Incompatibilities

- ◆ CBE is incompatible with the following features: Call Forward Busy Internal (CBI), Directory Number Hunt (DNH).

- ◆ CBE may only be assigned to the primary member of a Multiple Appearance Directory Number (MADN) group.

Business and ISDN Sets Only

- CBE is incompatible with Internal/External Split of CF Busy (IECFB). CBE may be assigned to a vacant key on a business set or ISDN terminal as a Subset feature. That is, CBE may optionally be associated with a subset of the DN appearances on the business set or ISDN terminal (via the Keylist of the CFB feature).

CBI - Call Forward Busy Internal

Call Forward Busy Internal (CBI) defines the call restriction you want to place on your calls that are forwarded because your telephone is busy, or you do not answer. The CBI feature will prevent you from forwarding intragroup calls. The Call Forward Busy feature must be activated to turn on CBI.

Available for: SLS, BSET and ISDN

- CBI can be assigned to a vacant key or as a station feature. If you assign this as a station feature, you will activate it by dialing a special code.
- When you assign CBI, you will be able to designate some or all of the directory numbers on your set to have access to this feature. If you are being served with a standard key list option, the DNs designated to have access to this feature will be the same for all call forwarding features. If you are being served with the enhanced key list option, you can designate a unique set of DNs to have access to this feature.
- In order to activate or deactivate the CBI option, go to the Call Forwarding Parameters dialog box. Use this box to modify other parameters as well.

Limitations/Incompatibilities

- CBI is incompatible with the following features: Call Forward Busy External (CBE), Directory Number Hunt (DNH).
- CBI may only be assigned to the primary member of a Multiple Appearance Directory Number (MADN) group.
Business and ISDN Sets Only (Not currently available)
- CBI is incompatible with Internal/External Split of CF Busy (IECFB). CBI may be assigned to a vacant key on a business set or ISDN terminal as a Subset feature. That is, CBI may optionally be associated with a subset of the DN appearances on the business set or ISDN terminal (Keylist via the CFB feature).

CBU - Call Forward Busy Unrestricted

Call Forward Busy Unrestricted (CBU) defines the call restriction placed on calls that are forwarded because your telephone is busy or you do not answer. The CBU feature forwards your calls to another telephone within or outside your customer group. The Call Forward Busy feature must be activated to turn on CBU.

Available for: SLS

- This feature can be assigned to a vacant key or as a station feature. If you assign this as a station feature, you activate it by dialing a special code.

- When you assign CBU, you designate some or all of the directory numbers on your set to have access to this feature. If you are served with a standard key list option, the DNs that have access to this feature will be the same for all call forwarding features. If you are served with the enhanced key list option, you can designate a unique set of DNs that have access to this feature.
- In order to activate or deactivate the CBU option, go to the Call Forwarding Parameters dialog box. Use this box to modify other parameters as well.

Limitations/Incompatibilities

- When Call Forward Busy (CFB) is deleted, CBU is automatically removed.
- CBU is incompatible with Directory Number Hunt (DNH).
- CBU may only be assigned to the primary member of a Multiple-Appearance Directory Number (MADN) group. **(Not currently available)**

CDE - Call Forward Don't Answer External

Call Forward Don't Answer External (CDE) define the restrictions you place on your calls that are forwarded because your telephone is busy, or you do not answer. The CDE feature restricts you from forwarding calls from outside your customer group. The Call Forward Don't Answer feature must be activated to turn on CDE.

Available for: SLS

- This feature can be assigned to a vacant key or as a station feature. If you assign this as a station feature, you will activate it by dialing a special code.
- When you assign CDE, you can designate some or all of the directory numbers on your set to have access to this feature. If you are served with a standard key list option, the DNs that have access to this feature will be the same for all call forwarding features. If you are served with the enhanced key list option, you can designate a unique set of DNs to have access to this feature.
- In order to activate or deactivate the CDE option, go to the Call Forwarding Parameters dialog box. Use this box to modify other parameters as well.

Limitations/Incompatibilities

- CDE is incompatible with the following features: Call Forward Don't Answer Internal (CDI).
Business and ISDN Sets Only (Not currently available)
- CDE is incompatible with Internal/External Split of CF Do Not Answer (IECFD). CDE may be assigned to a vacant key on a business set or ISDN terminal as a Subset feature. That is, CDE may optionally be associated with a subset of the DN appearances on the business set or ISDN terminal (via the Keylist of the CFD feature).
- CDE may only be assigned to the primary member of a MADN group.

CDI - Call Forward Don't Answer Internal

Call Forward Don't Answer Internal (CDI) defines the call restriction you want to place on your calls that are forwarded because your telephone is busy, or you do not answer. The CDI feature will prevent you from forwarding intragroup calls. The Call Forward Don't Answer feature must be activated to turn on CDI.

Available for: SLS, BSET and ISDN

- This feature can be assigned to a vacant key or as a station feature. If you assign this as a station feature, you will activate it by dialing a special code.
- When you assign CDI, you will be able to designate some or all of the directory numbers on your set to have access to this feature. If you are being served with a standard key list option, the DNs designated to have access to this feature will be the same for all call forwarding features. If you are being served with the enhanced key list option, you can designate a unique set of DNs to have access to this feature.
- In order to activate or deactivate the CDI option, go to the Call Forwarding Parameters dialog box. Use this box to modify other parameters as well.

Limitations/Incompatibilities

- CDI and Call Forward Don't Answer External (CDE) cannot both be activated on the same station.
Business and ISDN Sets Only (Currently Not Available)
- CDI may be assigned to a vacant key on a business set or ISDN terminal as a Subset feature. That is, CDI may optionally be associated with a subset of the DN appearances on the business set or ISDN terminal (Keylist via the CFD feature).
- CDI may only be assigned to the primary member of a Multiple Appearance Directory Number (MADN) group.

CDU - Call Forward Don't Answer Unrestricted

Call Forward Don't Answer Unrestricted (CDU) defines the call restriction placed on calls that are forwarded because your telephone is busy or you do not answer. The CDU feature forwards your calls to another telephone within or outside your customer group. The Call Forward Don't Answer feature must be activated to turn on CDU.

Available for: SLS

- This feature can be assigned to a vacant key or as a station feature. If you assign this as a station feature, you activate it by dialing a special code.
- When you assign CDU, you designate some or all of the directory numbers on your set to have access to this feature. If you are served with a standard key list option, the DNs that have access to this feature will be the same for all call forwarding features. If you are served with the enhanced key list option, you can designate a unique set of DNs that have access to this feature.
- In order to activate or deactivate the CDU option, go to the Call Forwarding Parameters dialog box. Use this box to modify other parameters as well.

Limitations/Incompatibilities

- CDU requires Call Forward Don't Answer (CFD) to be assigned to the station.
- When CFD is deleted, CDU is automatically removed.

CF - Call Forwarding

The Centrex Management System supports multiple call forwarding options under the umbrella category of Call Forwarding (CF).

Available for: SLS, BSET, ISDN, NISDN

- ▶ In order to activate or deactivate Call Forwarding options, go to the Call Forwarding_Parameters dialog box.
- ▶ The Bulk - Call Forwarding Parameters dialog box is used to change CF features for Bulk groups.

Limitations/Incompatibilities

Business Sets, ISDN, NISDN Sets Only

CF is available as a Station or a key feature.

CF is incompatible with PBL - Private Business Line

Call Forwarding Features:

- Call Forward Busy Unrestricted (CBU)
- Call Forward Don't Answer Unrestricted (CDU)
- Call Forward Busy External (CBE)
- Call Forward Don't Answer External (CDE)
- Call Forward Busy Internal (CBI)
- Call Forward Don't Answer Internal (CDI)
- Call Forward Busy (CFB)
- Call Forward Don't Answer (CFD)
- Call Forwarding Fixed (CFF)
- Call Forwarding Intragroup (CFI)
- Call Forwarding Universal (CFU)

CF Parameters

- ▶ All Call Forwarding parameter features are available as a Station Feature.
- ▶ If the Keylist feature is turned On, then the CF parameters cannot be assigned to a vacant button except for a limited number of exclusive features described below under Additional Features. The CF feature must be assigned as a subset of a Keylist feature that the DN appearance is in the Keylist.
- ▶ If the Keylist option is turned Off, then the CF feature parameters can be assigned directly to a vacant button.

CF Parameters Field Descriptions:

CFB (Busy) - Check this box to enable the associated parameters for Call Forward Busy assignment.

